

Effective October 1, 2017

MCI Communications Services, Inc. d/b/a Verizon Business Services  
Ohio Interexchange Services Catalog Schedule No. 3 (Enterprise Non-Current Services)

This Ohio Interexchange Services Catalog Schedule No. 3 (Enterprise Non-Current Services) sets forth the rates, terms and conditions of certain non-current offerings for enterprise customers (i.e., non-mass markets) of Verizon Business which are not otherwise described in the Ohio Interexchange Services Catalog Schedule No. 2 (Enterprise Current Services). Where applicable, the retail services described in this document were previously set forth in the retail portions of Ohio Interexchange Services Tariff Nos. 1 and 2 of MCI Communications Services, Inc. d/b/a Verizon Business Services.

For ease of reference, where applicable the prior section numbers contained in the prior Tariff Nos. 1 and 2 have been retained. Also, the term "tariff" as used in this document, refers to this Catalog Schedule, unless context indicates otherwise.

Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

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CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule.  
Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

**Revisions to Interexchange Services Catalog Schedule No. 3, Effective 10/1/17**

**SUBSECTION USING PREVIOUS MCI COMMUNICATIONS PUCO TARIFF NO. 2 AS A BASELINE**

- **Removal of Dedicated Leased Line Service from the catalog. There are no customers on the service and the service is no longer available.**

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SUBSECTION USING PREVIOUS MCI COMMUNICATIONS PUCO TARIFF NO. 1 AS A BASELINE

The retail services described in this subsection were previously set forth in the retail portions of Ohio Interexchange Services Tariff No. 1 of MCI Communications Services, Inc. d/b/a Verizon Business Services.

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Certain terms used generally throughout this tariff are defined below.

Additional Minute: The rate element used to bill for the chargeable time when a call continues beyond the initial minute.

Advance Payment: Part or all of a payment required before the start of service.

Aggregator: A person, firm, corporation or other legal entity that obtains service from the Company and in the ordinary course of its business, makes telephones available to end users for use of the service.

Authorized User: A person, firm, corporation, or other legal entity which is authorized by the customer to be connected to the service of the customer. An authorized user(s) must be named in the application for service.

Automatic Number Identification (ANI): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

Billing Period: The period of time between customer invoice to customer invoice consisting of approximately 30 days.

Bit: The smallest unit of information in the binary system of notation.

Business Customer: Service furnished in office buildings, stores, factories, colleges, hospitals, and all other institutions of a business nature. Includes hotels, apartment houses, clubs, boarding and rooming houses except when all stations are within the subscriber's domestic establishment and no business listings are provided.

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Calling Card: Denotes a billing arrangement whereby the end user can have his calls charged to a company by providing an authorization code.

Channel: The path for electrical transmission between two or more points.

Commission: For purposes of this tariff, Commission refers to the Public Utilities Commission of Ohio.

Communications Services: The Company's intrastate toll and local exchange switched telephone services offered for both intraLATA and interLATA use.

Company: MCI Communications Services, Inc., the issuer of this tariff.

Company Calling Card: A telephone calling card issued by the Company at the Customer's request, which enables the Customer or User(s) authorized by the Customer to place calls over the network and to have the charges for such calls billed to the Customer's account.

Credit Card: A Credit Card is an accepted credit card, which is defined as a credit card that the cardholder has requested or applied for and received, or has signed, used or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

Customer or Subscriber: The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Customer-Provided Facilities: All facilities, including those obtained from other communications common carriers, provided by the customer and/or authorized user, other than those provided by the Company.

Dedicated Access Lines ("DAL"): A group of leased lines which interconnect a switching system to a dedicated subscriber.

Dedicated Access Service: The generic term for the Company service in which the customer's traffic passes over an access line, connecting the customer's premise to a Company switch, which is used solely for that customer's traffic.

Dedicated Inbound Calls: Refers to calls that are terminated via dedicated access facilities connecting the Customer's premises and the Company's POP. This service is offered to the extent facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Dedicated Outbound Calls: Refers to service that is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's Point of Presence (POP). The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Double Branding: A procedure whereby the operator identifies the company providing operator assistance to the end user twice during the transaction.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hertz: Is a unit of frequency equal to one cycle per second.

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Holiday: One of the following Federally recognized Holidays: Independence Day, Memorial Day, Labor Day, Thanksgiving Day, Christmas Day, New Year's Day.

In-Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

Initial Minute: The rate element used to bill for the first chargeable minute, or fraction thereof, of a call.

Joint User: A person, firm or corporation which is designated by the Customer as a user of services furnished to the Customer by MCI Communications Services, Inc. and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified herein.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Line Haul Mileage: Denotes mileage distance between the Company Terminal Office Cites.

Local Time: The time observed, standard or daylight savings at the rate center associated with the originating point of the call.

Mbps: Megabits, denotes millions of bits per second.

Mileage Rate Band: Mileage interval used to establish rates for the Company services.

Minimum Average Time Requirement (MATR): A generic term indicating a specified period of time, used in the determination of usage charges, which represents the minimum average duration of calls completed during a billing period.

Modem: A device which modulates and/or demodulates signals for proper transmission.

Multiple Channel Service: Is a service offering whereby a customer may order more than one leased channel where the line haul mileage of the channels falls within the same mileage rate band.

Multi-Frequency or ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Network: Refers to the Company's facilities, equipment, and services provided under this Tariff.

Normal Business Hours: Normal business hours is the time between 8 a.m. and 5 p.m., Monday through Friday, excluding holidays, unless otherwise specified.

Operator Service Provider: A person, firm, corporation or other legal entity that makes alternative operator services available to end users.

Other Communications Common Carrier: A government regulated entity offering communications services to the public.

Port: A communications interface provided by the Company through which the customer or authorized user obtains access to the Company network via access lines.

Premises: All building occupied by the customer and/or his authorized user on a contiguous property (except railroad right of way, etc.) not intersected by a public road.

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Public Safety Agency: The State or any city, county, municipal corporation, public district, public authority, or functional division located in whole or part within the State which provides or has the authority to provide fire fighting, law enforcement, ambulances, medical, or emergency services. Referred to as the customer for Universal Emergency Telephone Number Service.

Public Safety Answering Point (PSAP): A location operated and maintained by a Public Safety Agency at which requests for fire fighting, law enforcement, ambulance, medical, or other emergency services are answered.

Rate Center: Denotes a geographically specified point within a central office or local exchange area established for the purpose of measuring airline mileage.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Residential Customer: Service furnished in private homes or apartments including all parts of the subscriber's domestic establishment for domestic use and not for substantial occupational use.

Service Points: Those cities from which the Company makes its services available to its customers.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Shared Access Service: The generic term for a Company Service in which a call is transmitted over facilities shared by other customers before it reaches the Company switch.

Shared Inbound Calls: Refers to calls that are terminated via the Customer's LEC-provided local exchange access line.

Shared Outbound Calls: Refers to calls in Feature Group D exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company to the Company's outbound service such that "1 + 10-digit number" calls are automatically routed to the Company's network. Calls to stations within the Customer's LATA may be placed by dialing "10 + XXX or 101XXXX + the 10-digit number".

Special Services: Denotes service provided and performed by the Company involving special engineering, design, programming, development or production activities to provide services requested by a customer to meet special needs not otherwise provided under this tariff.

Speed Calling: Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is customer-changeable.

System: Allows shared use of speed calling list. A control station will add, change or delete telephone numbers from the list for the group.

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Station: Allows a station line user to add, change or delete telephone numbers from a speed calling list. The list is dedicated to the individual station line user.

Subscriber: This term as used in this tariff has the same meaning as "customer".

Switch: An electronic device which is used to provide circuit routing and control.

Three-Way Calling: Allows a station line user to add a third party to an existing conversation.

Traditional Operator Services: The term used to describe those services provided by the Company in which the end user has a customer relationship with the Company, the Company contracts with the customer/end user to provide the services, and the customer/ end user pays for the actual processing of the operator assisted calls.

User or End User: Any person or entity that obtains the Company's services provided under this Tariff, regardless of whether such person or entity is so authorized by the Customer.

Voice-Grade Channel: Denotes a communications channel with a nominal bandwidth of 4,000 hertz.

Weekday: One of the normal business days of the week, Monday through Friday, excluding Holidays and Weekend periods.

## SECTION 2 - GENERAL RULES AND REGULATIONS

### 2.1 Undertaking of the Company

#### 2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the State of Ohio.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

#### 2.1.2 Shortage of Equipment or Facilities

- A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

#### 2.1.3 Terms and Conditions

- A) Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.

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- B) Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customer will also be required to execute any other documents as may be reasonably requested by the Company.
- C) Except as otherwise stated in this tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- D) In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.
- E) Service may be terminated upon written notice to the Customer if:
  - 1) the Customer is using the service in violation of this tariff; or
  - 2) the Customer is using the service in violation of the law.
- F) This tariff shall be interpreted and governed by the laws of the State of Ohio without regard for its choice of laws provision.
- G) Another Telephone Company must not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- H) To the extent that either the Company or any Other Telephone Company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its' customers. At the reasonable request of either party, the Company and the Other Telephone Company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.
- I) It is the Customer's responsibility to provide answer supervision back to the Company point of connection even when the Company Toll Free Service is connected to switching equipment or a Customer-provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon delivery of the call to the Customer's switching equipment or communications system and ends upon termination of the call.
- J) While it is the policy of the Company to allow casual dialing (e.g. 10XXX or 101XXXX) on all local exchange services provided to customers, in certain instances where the Company provides a local exchange service to a customer by reselling an underlying service provided by another authorized carrier, the Company may block casual calls originated over such resold local exchange services where technical limitations do not allow.
- K) In certain instances where the Company provides a local exchange service to a customer by reselling an underlying service provided by another authorized carrier, the Company may block casual calls originated over such resold local exchange services where technical limitations do not allow the proper billing of such calls.

#### 2.1.4 Limitations on Liability

- A) Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representatives, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.
- B) Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- C) The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.
- D) The Company shall not be liable for any claims for loss or damages involving:
  - 1) Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen;
  - 2) Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
  - 3) Any unlawful or unauthorized use of the Company's facilities and services;
  - 4) Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the transmission of communications by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services with Customer-provided facilities or services;
  - 5) Breach in the privacy or security of communications transmitted over the Company's facilities;
  - 6) Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in Section 2.1.4, preceding.
  - 7) Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof.

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- 8) Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
  - 9) Any intentional, wrongful act of a Company employee when such act is not within the scope of the employee's responsibilities for the Company and/or is not authorized by the Company;
  - 10) Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this Tariff.
  - 11) Any act or omission in connection with the provision of 911, E911, or similar services;
  - 12) Any noncompletion of calls due to network busy conditions;
  - 13) Any calls not actually attempted to be completed during any period that service is unavailable.
- E) The Company shall be indemnified, defended and held harmless by the Customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or service provided by the Company.
- F) The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorney fees, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service.
- G) The Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or nonpreemptibility as may be provided by the other entities.
- H) Except as otherwise stated in this Tariff, any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.
- I) THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR

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USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provision of Equipment and Facilities

- A) Except as otherwise indicated, customer-provided station equipment at the Customer's premises for use in connection with this service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- B) The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where such equipment is connected to service furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of services under this tariff and to the maintenance and operation of such services in the proper manner. Subject to this responsibility, the Company shall not be responsible for:
  - 1) the through transmission of signals generated by Customer-provided equipment or for the quality of, or defects in, such transmission; or
  - 2) the reception of signals by Customer-provided equipment; or
  - 3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

2.1.7 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents, contractors, or suppliers.

2.1.8 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.9 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B) of a type other than that which the Company would normally utilize in the furnishing of its services;

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- C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- D) in a quantity greater than that which the Company would normally construct;
- E) on an expedited basis;
- F) on a temporary basis until permanent facilities are available;
- G) involving abnormal costs; or
- H) in advance of its normal construction.

## 2.2 Prohibited Uses

- A) The services the Company offers shall not be used for any unlawful purpose or for any uses as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- B) The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and PSC regulations, policies, orders, and decisions.
- C) The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- D) A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

2.2.1 Customer may not use service furnished under this local exchange tariff, directly or indirectly, to provide a service that constitutes exchange access and/or is subject to the application of access charges under applicable law. The Company reserves the right to:

- 1) request that Customer provide written certification that it is using the service in compliance with this requirement; and/or
- 2) conduct a site survey of Customer premises or an audit of Customer books and records upon reasonable notice or take other reasonable measures to satisfy itself that Customer is using service in compliance with this tariff.

In the event Customer is found to be using service in violation of this requirement, the Company may discontinue the provision of service without notice, any other provision of this tariff to the contrary notwithstanding. Customer shall indemnify the Company for any liability, losses, penalties or payments (including without limitation access charges and the Company's attorneys' fees) incurred due to Customer's misuse of the Company's services obtained under this tariff.

## 2.3 Obligations of the Customer

### 2.3.1 General

The Customer shall be responsible for:

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- A) the payment of all applicable charges pursuant to this tariff;
- B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C) providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(C). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.
- E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.
- I) A Toll-Free Service Customer must obtain adequate number of access lines for Toll-Free Service to handle the customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company. The Company will have the right to determine such adequacy giving due consideration to: (A) total call volume, (B) average call duration, (C) time-of-day characteristics and (D) peak calling period.
- J) A Toll-Free Service Customer who restricts the availability of its toll-free Service number to certain specific times of the day, days of the week, and/or geographical locations, and who advertises or otherwise publishes its toll-free service number including, but not limited to, all

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written or broadcast advertising, is required to disclose in that advertising or publication the hours of availability and/or any geographical restrictions applicable to that toll-free service number.

- K) A Toll-Free Service customer is required to provide answer supervision on all calls to its toll-free service number.

### 2.3.2 Liability of the Customer

- A) The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- B) To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) the death of or injury to persons, including, but not limited to, employees or invites of either party, and (3) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- C) The Customer shall not assert any claim against any other customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this Tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other customer or user and not by any act or omission of the Company. Nothing in this Tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

## 2.4 Customer Equipment and Channels

### 2.4.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

### 2.4.2 Station Equipment

- A) Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or

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injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

#### 2.4.3 Interconnection of Facilities

- A) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B) Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- C) Facilities furnished under this tariff may be connected to customer provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- D) Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "end user" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

#### 2.4.4 Inspections

- A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.

### 2.5 Customer Deposits

#### 2.5.1 Deposits

- A) To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
  - 1) two month's charges for a service or facility which has a minimum payment period of one month; or
  - 2) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.
- B) When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account. If the amount of the deposit is insufficient to cover the balance due to the Customer's account, the Company retains the right to collect any amounts owing after the deposit has been applied plus any costs related to the collection of any remaining balance.

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- C) Deposits held for less than 180 days shall not accrue interest. Interest on intrastate deposits held for longer than 180 days will be handled in accordance with Rule 4901: 1-17-05 of the Ohio Administrative Code.

## 2.6 Payment Arrangements

### 2.6.1 Payments for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

#### A) Taxes

The Customer is responsible for payment of any fees (including franchise and right-of-way fees\*), charges, surcharges and taxes (however designated) (including without limitation sales, use, gross receipts, excise, access or other taxes but excluding taxes on the Company's net income) imposed by any local, state, or federal government on or based upon the provision, sale or use of Network Services. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those Customers receiving service within the boundaries of that subdivision.

\* Franchise fees and right-of-way fees are subject to approval by the Public Utilities Commission of Ohio (PUCO) through ATA filing.

### 2.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

- A) Non-recurring charges are due and payable within 30 days after the date of the invoice.
- B) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the date of the invoice. When billing is based upon customer usage, usage charges will be billed monthly for the preceding billing period.
- C) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- F) The Customer will be assessed a charge of for each check submitted by the Customer to the Company which a financial institution refuses to honor.
- G) If service is disconnected by the Company (in accordance with Section 2.6.3 following) and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates in Section 7.3.
- H) The Company will bill previously unbilled charges for service to the Customer, provided the associated service was furnished not more than one hundred eighty (180) days preceding the

date of the Customer's bill, including the following:

- collect calls
- credit card and calling card calls
- third party calls
- "error file" calls (calls which cannot be billed due to the unavailability of complete billing information to the Company)

\* In cases involving toll fraud, the Company may backbill for one and one-half (1 1/2) years.

### 2.6.3 Billing Disputes

#### A) General

All bills are presumed accurate, and shall be binding on the Customer unless notice of the disputed charge(s) is received by the Company within 90 days (commencing 5 days after such bills have been mailed or otherwise rendered per the Company's normal course of business). For the purposes of this section, "notice" is defined as written notice to the Company, containing sufficient documentation to investigate the dispute, including the account number under which the bill has been rendered, the date of the bill, and the specific items on the bill being disputed.

#### B) Late Payment Charge

- 1) The undisputed portions of the bill must be paid by the payment due date to avoid assessment of a late payment charge on the undisputed amount under Section 2.6.2(E), preceding.
- 2) In the event that a billing dispute is resolved by the Company in favor of the Customer, any disputed amount withheld pending resolution of the billing dispute shall not be subject to the late payment charge.
- 3) In the event that a billing dispute is resolved in favor of the Company, the Customer shall pay the late payment charge.

#### C) Adjustments or Refunds to the Customer

- 1) In the event that the Company resolves the billing dispute in favor of a Customer who has withheld payment of the disputed amount pending resolution of the disputed bill, the Company will credit the Customer's account for the disputed amount in the billing period following the resolution of the dispute.
- 2) In the event that the Company resolves the billing dispute in favor of a Customer who has paid the total amount of the disputed bill, the Company will credit the Customer's account for any overpayment by the Customer in the billing period following the resolution of the dispute.
- 3) In the event that the Company resolves the billing dispute in favor of a Customer who has paid the total amount of the disputed bill but canceled the service, the Company will issue a refund of any overpayment by the Customer.
- 4) All adjustments or refunds provided by the Company to the Customer at the Customer's request, or provided by the Company to the Customer by way of compromise of a billing dispute, and which are accepted by the Customer, are final and constitute full satisfaction, settlement, and/or compromise of all of the Customer's claims for the billing period for which the adjustment or refund was issued.

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D) Unresolved Billing Disputes

In the case of a billing dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled to the mutual satisfaction of the Customer and the Company, the Customer has up to 90 days (commencing 5 days after such bills have been mailed or otherwise rendered per the Company's normal course of business) to take the following course of action:

- 1) First, the Customer may request and the Company will provide an in-depth review of the disputed amount.
- 2) Second, if after investigation and review by the Company, a disagreement remains as to the disputed amount, the Customer may file an appropriate complaint with:

Public Interest Center  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215-3793  
1-800-686-7826 or 1-800-686-1570 (TDD/TTY)

2.6.4 Discontinuance of Service for Cause

- A) Upon nonpayment of any amounts owing to the Company, the Company may, by giving 24 hours prior written notice (5 days for Residential Customers) to the Customer, discontinue or suspend service without incurring any liability.
- B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 24 hours prior notice (5 days for Residential Customers) in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- D) Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- E) Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- F) In the event of fraudulent use of the Company's network, the Company may without notice suspend or discontinue service. The Customer will be liable for all related costs as set forth in Section 2.9 of this tariff. The Customer will also be responsible for payment of any reconnection charges.

The Company reserves the right to suspend or cancel without advance written notice and without any liability whatsoever, the provision of Toll-Free Service to any Toll-Free Service customer if the Company determines in its sole discretion that the customer is using the Toll-Free Service to make or permit any telephone facility under such customer's control to be used for any purpose or activity, including, but not limited to, any obscene, indecent or harassing purpose or activity, prohibited by Section 223 of the Communications Act of 1934, as amended.

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- G) Upon the Company's discontinuance of service to the Customer under Section 2.6.4(A) or 2.6.4(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).
- H) The Customer is responsible for providing adequate access lines to enable the Company to terminate all Toll Free Service calls to the Customer's telephone equipment. Should the Customer have insufficient access lines on which to terminate Toll Free Service calls, the Company reserves the right to request the Customer to add additional lines for call terminations. If, after 90 days, the Customer has not made the requested change, the Company, without incurring any liability, reserves the right to terminate the Customer's Toll Free Service, with 30 days written notice.
- I) The Company, by written notice to the customer, may discontinue service to a Company Calling Card authorization code if that code has not been used for a period of 120 days.
- J) If a customer of Toll Free Service is found to be non-compliant in passing back appropriate answer supervision, the Company reserves the right to suspend service temporarily, and/or deny requests for additional service or if necessary, discontinue service. In case of disconnection, the customer will be notified in writing in advance of the disconnect.

2.6.5 Notice to Company for Cancellation of Service

Customers desiring to terminate service shall provide Company thirty (30) days written notice of desire to terminate service.

2.6.6 Cancellation of Application for Service

- A) Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun (all discounted to present value at six percent).
- C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- D) The special charges described in Section 2.6.6(A) through Section 2.6.6(C) will be calculated and applied on a case-by-case basis.

2.6.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment

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specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

#### 2.6.8 Service Rearrangements

- A) Any customer wishing to change the type of service arrangement provided is required to give the Company at least 45 days written notice. Such changes will only be effected on the first day of a monthly billing period.
- B) When, at the customer's request, the Company changes the customer's service type or operation mode and these changes require any facility or termination rearrangements by the Company the normal installation charge(s) for that which is rearranged will apply unless a specific charge exists elsewhere in this tariff.
- C) When the local access line and/or associated equipment is moved or rearranged at the customer's request, the normal local access line installation charges will apply.
- D) When the customer requests changes, additions, or deletions to optional features, the normal installation charge for the changed optional feature will apply.
- E) Change of Resp. Org.: If a Customer accumulates more than \$1,000.00 of undisputed delinquent Company Toll-Free Service charges, the Company Resp. Org. reserves the right not to honor that Customer's request for a Resp. Org. change until such undisputed charges are paid in full.

#### 2.6.9 Intentionally left blank

### 2.7 Allowances for Interruptions in Service

#### 2.7.1 General

- A) A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff. As used in this tariff, all equipment, facilities and/or services for which the Company renders a bill for payment are considered provided by the Company whether or not the equipment, facilities and/or services are owned and operated by the Company.
- B) An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair; or when the Company has actual knowledge of the failure. An interruption period ends when the service, facility or circuit is operative, and an attempt has been made to notify the customer.
- C) If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.

#### 2.7.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

- A) Due to the negligence of or noncompliance with the provisions of this Tariff by any person or entity other than the Company, including but not limited to the Customer or other common carriers connected to the service of the Company;

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- B) Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C) Due to circumstances or causes beyond the control of the Company;
- D) During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E) During any period in which the Customer continues to use the service on an impaired basis;
- F) During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G) That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- H) That was not reported to the Company within thirty (30) days of the date that service was affected.

2.7.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

2.7.4 Application of Credits for Interruptions in Service

- A) Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rate basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- B) For calculating credit allowances, every month is considered to have thirty (30) days.
- C) A credit allowance will be given for interruptions in service of 15 minutes or more. Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.
- D) Interruptions of 24 Hours or Less

<u>Interruption Period Length of Interruption</u>	<u>To Be Credited</u>
Less than 15 minutes	None
15 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day

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9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

- E) Continuous Interruption Over 24 Hours and Less Than 72 Hours.  
Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each three-hour period or fraction thereof that occurs following the expiration of the initial 24-hour period. No more than one full day's credit will be allowed for any period of 24 hours.
- F) Interruptions Over 72 Hours.  
Interruptions over 72 hours will be credited 2 days for each full 24-hour period that occurs following the expiration of the initial 72-hour period. No more than 30 days credit will be allowed for any one month period.

2.7.4.1 As a result of network software deficiencies occurring in the August 1999 monthly billing period, Metro Frame Relay Service Customers whose Service was interrupted as a result of those deficiencies will receive a one-time Special Outage Credit equivalent to twenty days of tariffed Metro Frame Relay Service charges, after the application of all discounts for which the Customer is eligible. This Special Outage Credit will be in lieu of all other credits to which the Customer is entitled, unless such other credits would yield a greater dollar credit to the Customer, in which case this Special Outage Credit will appear on Customer invoices issued on or after September 20, 1999 covering the August 1999 monthly billing period, and will appear in a form and format of the Company's choosing.

2.7.5 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

2.8 Cancellation of Service/Termination Liability

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.7.1), the Customer agrees to pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.6.2.

2.8.1 Termination Liability

Customer's termination liability for cancellation of service shall be equal to:

- A) all unpaid Non-Recurring charges reasonably expended by Company to establish service to Customer, plus;
- B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;
- C) all Recurring Charges specified in the applicable Service Order for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation;

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- D) minus a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.

## 2.9 Customer Liability for Unauthorized Use of the Network

### 2.9.1 Unauthorized Use of the Network

- A) Unauthorized use of the network occurs when: (1) a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this tariff; or (2) a person or entity that otherwise has actual, apparent, or implied authority to use the network, makes fraudulent use of the network to obtain the Company's services provided under this tariff, or uses specific services that are not authorized.
- B) The following activities constitute fraudulent use:
  - 1) Using the network to transmit a message, locate a person, or otherwise give or obtain information, without payment for the service;
  - 2) Using or attempting to use the network with the intent to avoid payment, either in whole or part, of any of the Company's tariffed charges by either rearranging, tampering with, or making connections not authorized by this tariff to any service components used to furnish the Company's services or using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices;
  - 3) Toll Free Service callers using the network with the intent of gaining access to a Customer's outbound calling capabilities on an unauthorized basis; and
  - 4) Using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices to defraud or mislead callers.
- C) Customers are advised that use of telecommunications equipment and services, including that provided under this tariff, carries a risk of various forms of telecommunications fraud (including, but not limited to, toll and PBX fraud perpetrated by Users who gain access to a Customer's facilities, account numbers, security or authorization codes, etc.). Customers should take all necessary steps to restrict access to their facilities, including the equipment and services provided hereunder, and to detect and prevent unauthorized use of the equipment and services provided by the Company under this tariff.

### 2.9.2 Liability for Unauthorized Use

- A) Except as provided for elsewhere in this tariff, the Customer is responsible for payment of all charges for services provided under this tariff furnished to the Customer or User. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer provided equipment by Users or other third parties, the Customer's employees, or the public.
- B) The Customer is responsible for payment of all outbound call charges arising from the calls placed to a Customer's Toll Free Service number, whether or not calls are authorized or fraudulent, where the User gains access to the Customer's outbound calling equipment and services.
- C) The Customer is liable for all costs incurred as a result of unauthorized use of the network, including service charges and any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive charges.

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- D) The Customer is responsible for payment of any charges related to the suspension and/or termination of service, and any charges for reconnection of service, incurred as a result of unauthorized use of the network.

#### 2.9.3 Liability for Calling Card Fraud

- A) The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company Calling Card, provided that the unauthorized use occurs before the Company has been notified.
- B) The Customer must give the Company notice that unauthorized use of a Company Calling Card has occurred or may occur as a result of loss, theft or other reasons. For the purposes of this section, "notice" occurs when the Company receives a written confirmation that unauthorized use of a Company Calling Card has occurred or may occur as a result of loss, theft or other reasons.
- C) The Company may, but is not required to, advise the customer of abnormal calling patterns or other possible unauthorized use of Company Calling Cards assigned to the customer. In addition, the Company may, but is not required to block calls on Company Calling Card authorization codes which the Company believes to be unauthorized or fraudulent.

#### 2.9.4 Liability for Credit Card Fraud

- A) The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Credit Card, provided: (1) the Credit Card is an accepted credit card, and (2) the unauthorized use occurs before the Company has been notified.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

- B) The liability of the Customer for unauthorized use of the network by Credit Card fraud will not exceed the lesser of \$50 or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.
- C) The Customer must give the Company written notice that unauthorized use of a Credit Card has occurred or may occur as a result of loss, theft or other reasons. For the purposes of this section, "notice" occurs when the Company receives a written confirmation that unauthorized use of a Credit Card has occurred or may occur as a result of loss, theft or other reasons.

### 2.10 Use of Customer's Service by Others

#### 2.10.1 Resale and Sharing

Any service provided under this tariff may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws or Public Utilities Commission of Ohio (PUCO) regulations governing such resale or sharing. Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

#### 2.10.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in

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which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

#### 2.11 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

#### 2.12 Notices and Communications

- A) The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- B) The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- C) All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- D) The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

#### 2.13 Operator Services Rules

2.13.1 The Company will enforce the following operator service rules:

A provider of intrastate operator assisted communications services must:

- A) identify itself at the time the end-user accesses its services;
- B) upon request, quote all rates and charges for its services to the end-user accessing its system;
- C) arrange to have posted in plain view at each telephone location which automatically accesses the operator service provider's network and where its services are made available to the end-users:
  - 1) the operator service provider's name and address;
  - 2) bill and service dispute calling information including the operator service provider's dispute resolution phone number;
  - 3) clear and specific instructions informing the end-user how to access a local exchange telephone company operator as an alternative available to the end-user; and

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- 4) notice concerning any and all amounts to be billed by the operator services provider on behalf of any host location or third party which will appear on the operator service provider's bill for services rendered.
  - 5) For information or to lodge a complaint call toll-free 1-800-275-0200.
- D) in instances when the provider is unable to complete the call and it requires transfer to another telephone corporation which may affect the rates and charges applicable to the telephone bill, inform the caller of the transfer and its possible effect on the applicable rates and charges, before any charges are incurred; and
- E) in the case of such transfer, the telephone corporation or provider to which the call is transferred shall identify itself and inform the caller of the transfer's effect on the applicable rates and charges, before any charges are incurred.

2.13.2 The Company will comply with the following provisions:

- A) Providers of intrastate operator assisted communications services shall not take any action or enter into any arrangement which restricts end-user selection among competing interexchange telephone corporations or end users access to competing providers of intrastate operator assisted communications services, or pay any commissions or other compensation to any entity engaged in such action or arrangement.

2.13.3 Inmate Collect Only Service

A) General Regulations

Subject to other applicable provisions of this Tariff, inmate collect only service:

- 1) Will be arranged for outward only calling;
- 2) At the request of the facility, may be arranged to terminate calls after a certain amount of conversation time. The Company will not provide credit or equivalent service to the called or calling party for such calls;
- 3) Shall be arranged to block Directory Assistance calls;
- 4) Shall be arranged to allow only "0+" collect calls for local and long distance calls and to block all other calling including, but not limited to, local direct, credit card, third number, "1+" sent-paid, "0+" sent-paid, all "0-", 700, 800, 900, 976, 950, 911, and 10XXX;
- 5) At the request of the facility, may be arranged to limit individual inmate calls to approved telephone numbers;
- 6) At the request of the facility, may be arranged to block access to certain telephone numbers;
- 7) At the request of the facility, call detail information, such as date and time of call, duration of calls, and called and calling telephone numbers, may be furnished to the facility where prison authorities stipulate such information appropriate in preventing or identifying abuse or unlawful use of service and where the prison authorities stipulate that the provision of such information is not in violation of and federal, state or local laws, regulations or orders;
- 8) May be arranged to limit the number of calls or call attempts to any single telephone number.

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At the request of the facility, the Company may provide inmates with the capability to make local calls to public defender telephone numbers at no charge.

At the request of the facility and where necessary to preserve the security and orderly management of the institution and to protect the public, monitoring equipment may be provided on coinless telephones on the premises of state and federal prisons subject to the following conditions:

- 1) The equipment is to be used exclusively for the purpose of monitoring outgoing, operator handled collect telephone calls made by inmates; and
- 2) The monitoring shall comply with all applicable federal and state laws concerning privacy, electronic surveillance, and eavesdropping.

#### 2.14 Special Services

For purpose of this tariff, Special Service is deemed to be any request for service for which there is not a prescribed rate in this tariff.

##### A) Specific Regulations

- 1) If at the request of the customer, the carrier obtains facilities not normally used to provide service to its customers, the cost incurred will be billed as a Special Service.
- 2) If at the request of the customer, the carrier provides technical assistance not normally required to provide service, the costs involved will be billed as a Special Service.
- 3) Where special signalling, conditioning, and other such features are required to make customer-provided equipment efficient and compatible with the carrier service, the cost of these features will be billed as a Special Service.
- 4) Special Service charges may be equivalent to the estimated cost of furnishing any such service based upon charges applicable to the service provided including all relevant operating, maintenance and administrative expenses, the cost of providing necessary equipment and materials and all associated installation costs including engineering, labor, supervision and transportation.

##### B) Non-Routine Installation and/or Maintenance Charge

- 1) When at the specific request of the customer, installation and/or routine maintenance is performed outside of the regular business hours, additional Special Service charges may apply. Special Service charges will be based upon the actual labor, material and other costs incurred by or billed to the carrier in the provision of these Special Services.
- 2) If installation and/or routine maintenance is performed during regular business hours and is extended beyond these normal business hours, at the request of the customer for completion of the task, and these circumstances are not the fault of the carrier, Special Service charges may apply. Such circumstances include but are not limited to, stand-by in excess of one hour, weekend, holiday, or night time cut-over, and additional installation testing in excess of the normal testing required to provide service.

#### 2.16 Use of Service

2.16.1 Intentionally left blank

2.16.2 No Fault Found Dispatch Charge for Business Customers

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The Customer is responsible for the payment of a No Fault Found Dispatch Charge for Business Customers when:

- requested by the Customer, maintenance personnel visit the Customer's premises, and
- as a result of the visit, the proper functioning of the MCI service is confirmed (i.e., the cause of the trouble condition was other than a malfunction of a MCI service or of MCI maintained equipment). This can include, but not be limited to, customer requested dispatches:
  - where the root cause of a trouble is proven to be within the scope of the customer's or customer's vendor-owned equipment not maintained by MCI;
  - where the root cause of a trouble has been proven to be within the scope of the customers or customer's vendor-owned inside wiring;
  - to provide MCI technical assistance to the customer or customer's vendor in performing specific testing to isolate a problem which has been proved off the MCI network and is not within any MCI contract supported area;
  - to provide MCI technical assistance to the customer or customer's vendor in isolating or repairing a fault or installation support for areas not within MCI contract supported equipment, network or services; and
  - in which the root cause of a trouble has been proven to be off the MCI network and is not within any MCI contract supported area and proves to be within the scope of the customer's or customer's vendor-owned network.

The charges are non-recurring, and are charged per visit as follows:

Normal Working Hours:

Outside of Normal Working Hours:

Normal Working Hours are defined as Monday to Friday, 7am to 7pm in the time zone of the customer's location of the dispatch. If a visit begins and/or ends outside this period, it is considered Outside of Normal Working Hours.

Any dispatch that begins or ends from 12:01 am to 12:00 am the following day the time zone of the Customer's Premises on these holiday's will also be considered "Outside of Normal Working Hours":

New Year's Day	Labor Day
Martin Luther King Jr. Day	Thanksgiving Day
Presidents' Day	Day after Thanksgiving
Memorial Day	Christmas Day
Independence Day	

#### 2.16.3 Telecommunications Service Priority (TSP)

The Telecommunications Service Priority (TSP) program is a federally-established program under which the Office of Priority Telecommunications in the Executive Office of the President prioritizes the restoration and provisioning of telecommunications services <sup>B</sup> including services to private companies and institutions -- that support national security or emergency preparedness (NS/EP). The FCC defines telecommunications services under the TSP program to include the sending and receiving of signals or most any kind, by virtually any means. NS/EP services are those used to maintain a state of readiness or to respond to and manage any event or crisis (local, national, or international) that causes or could cause injury or harm to the population, damage to or loss of property, or that degrades or threatens the NS/EP posture of the United States. For telecommunications services enrolled in the program, the Company will provision and restore TSP-coded circuits, and provide TSP Special Construction services, under the terms set forth in this TSP service product description, and as required by the FCC's TSP regulations (currently at 47 CFR Part 64, Subpart D, Appendix A), and other applicable law. TSP services are in two categories:

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Priority Provisioning (including Emergency Provisioning and Essential Provisioning) and Priority Restoration.

Customers are subjected to the features, rate and charges as described in the Company's "Service Publication and Price Guide" (The Guide), located on the Company's website at [www.mci.com](http://www.mci.com).

### SECTION 3 - APPLICATION OF RATES

#### 3.1 Flexible Pricing Plan

The rate ranges set forth in this tariff, where the symbol "Min/Max" appears, are filed under a flexible pricing plan which establishes a range of prices, accepted by the Public Service Commission, within which changes may be made upon one day's notice to the Commission and Customers. Rates and charges for services provided by the Company will range between the minimum ("Min") and maximum ("Max") rates. Current prices for all services will be specified in Section 9 of this tariff.

#### 3.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- A) Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
- B) Billable time for service is the duration of time between the called station answering and the called or calling station disconnecting, provided duration may be rounded in accordance with specific descriptions in this tariff. Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- C) Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- D) All times refer to local time.

#### 3.3 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules apply:

- A) Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in Bellcore's Local Exchange Routing Guide (LERG), associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated toll free service or WATS access line), the Company will apply the Rate Center of the Customer's main billing telephone number.
- B) The airline distance between any two Rate Centers is determined as follows:
  - 1) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Bellcore document.
  - 2) Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.

- 3) Square each difference obtained in step (2) above.
- 4) Add the square of the "V" difference and the square of the "H" difference obtained in step (3).
- 5) Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
- 6) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.
- 7) Formula:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

## SECTION 5 - INTEREXCHANGE SERVICES

### 5.1 Message Toll Service (MTS)

MTS service is a measured use, full time service and is offered on a monthly basis, utilizing interexchange communications facilities shared among multiple users. The individual customer's basic monthly charges for the use of such intercity communications facilities are based upon the time of day, the total minutes the customer utilizes such facilities and the distance of each call. For each call under the MTS option, the minimum charge shall be the applicable charge for one minute of use with use in excess of one minute during a call charged at the applicable rate per minute with the fraction, if any, of the last minute of each call rounded up to the next highest whole minute, unless stated otherwise.

#### 5.1.1 Dial USA

Dial USA is a one-way direct dial service utilizing 1+ or dial-up access, making use of common shared access lines connecting the customer with Company facilities.

##### A) Usage Charges

Usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location.

##### 1) Dial USA Per Minute Rate Schedule

	<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
Mileage		See Rate Schedule	
0- 10			
11- 22			
23- 55			
56-124			
125+			

##### 2) Billing Increments

Usage is billed in one (1) minute increments.

##### B) Volume Discounts

A volume discount is applied to the Day usage based on the total usage (all time frames) of the

monthly statement.

<u>Total Monthly Usage</u>	<u>Day</u>
\$100.00 & Over	<u>Discount</u>
	2%

5.1.2 LEC Billed Measured Service

LEC Billed Measured Service calling includes calls made by customer's with an established account dialed:

- Using an accepted company access code (e.g. 10XXX) from a line not presubscribed to the company; or
- From a line presubscribed to the company (i.e., when the customer does not have an established account and billing relationship with Company or another carrier using the Company network.)

A) Usage Charges

1) Per Minute Rates

Reference per minute rates applicable to Dial USA service (reference Section 5.1.1).  
Volume Discounts will not apply to usage billed by the LEC.

2) Per Call Surcharge

B) Billing Increments

Calls are billed in initial minute (60 second) increments and rounded to additional minute (60 second) increments thereafter.

5.2 Toll-Free Service

The Company Toll-Free Service is the furnishing of dial-type intrastate telecommunications originating on feature group facilities provided by the Local Exchange Carrier (LEC) and terminating on a Regular Business Line or a Special Access Line (SAL). This service enables the customer to receive toll-free service calls at their residence or place of business.

- A) The Company reserves the right to require an applicant for Toll-Free Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company may also require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.
- B) Toll-Free Service is furnished upon condition that the customer contracts for adequate facilities to permit the use of this service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish Toll-Free Service to any applicant, without incurring any liability and without notice to the customer, if the use of the service would interfere with or impair any service rendered by the Company.
- C) Use of number(s): Each Toll-Free Service telephone number must be placed in actual and substantial use by the customer. "Substantial use" shall mean a pattern of use that demonstrates an intent on the customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the customer, as indicated, for example, by at least thirty (30) average monthly minutes of use or more. Any toll-free telephone number associated with Toll-Free Service that has not been placed in actual and substantial use during the first sixty (60) day period after service activation may be re-designated as a spare number in the SMS Toll-Free database by the Company upon written notice to the customer.

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- D) If the customer requests assignment of a specific Toll-Free Service telephone number, the Company may require the customer to submit a number reservation agreement form to the Company. At no time may a customer have more than ten (10) numbers reserved. Any reservation shall be for no more than sixty (60) days and shall be subject to a reservation fee which will be credited to the customer's unpaid balance after Toll-Free Service has been in actual and substantial use for a consecutive sixty (60) day period.
- E) Nothing in this section, or in any other provision of this tariff, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective customers who have reserved toll-free telephone numbers hereunder or customers who subscribe to and use the Company's Toll-Free Service or their transferee or assigns, any ownership interest or proprietary right in any particular toll-free number; however, upon placing a number actually and substantially in use, as defined above, Toll-Free Service customers do have a controlling interest in this toll-free number(s). Toll-Free Service customers may retain the use of their toll-free number assignments, even following changes in their toll-free carrier and/or Responsible Organization.
- F) If a customer places an order for the Company to carry customer's already existing toll-free number service, the customer shall provide to Company the contact names, telephone number and address of the customer's Responsible Organization (Resp Org). Upon subscription to the Company's Toll-Free Service, the customer may execute a Letter of Authorization to transfer Resp Org responsibility of its toll-free number(s) to the Company Resp Org. If the customer elects to retain a non-Company Resp Org, the customer must notify the Company of any changes in the customer's Resp Org, in writing, within forty-eight (48) hours of the change. The customer is responsible for all outstanding indebtedness for services provided by a previous Resp Org or toll-free service carrier. The Company assumes no responsibility or liability with respect to any obligations of the customer to such previous service providers existing at the time of transfer to the Company.
- G) It is the customer's responsibility to provide answer supervision back to the Company's point of connection even when the Toll-Free Service is connected to switching equipment or a customer-provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon delivery of the call to the customer's switching equipment or communications system and ends upon termination of the call.
- H) Subject to execution of a Responsible Organization (Resp Org) Service Agreement between the Company and the customer, the Company Resp Org will perform the function of Resp Org for all Company Toll-Free Service orders unless the customer requests another Resp Org. Company Resp Org functions include: (a) search for and reservation of toll-free numbers in the SMS/toll-free; (b) creating and maintaining the toll-free number customer record in the SMS/toll-free; and (c) provision of a single point of contact for trouble reporting.
- 1) Where the Company serves as the Resp Org for a Toll-Free Service customer, the Company will, at the customer's request, subscribe to Toll-Free Directory Listing for the toll-free number(s) assigned to the customer. A charge for Toll-Free Directory Listings will apply as set forth in Section 4 of this tariff. In the event that a customer transfers its toll-free service to another Resp Org, the Company shall cease to subscribe to Toll-Free Directory Listing Service on behalf of the customer and the customer is responsible for assuring that Toll-Free Directory Listing Service is maintained through the new Resp Org. The customer is responsible for payment of any outstanding Toll-Free Directory Listing charges, including any unexpired portion of any minimum period applicable to such services, and the Company shall have no liability for any interruption or other delay, error, mistake, mission or other defect occurring in connection with the transfer of Toll-Free Directory Listing responsibility.
  - 2) Where the Company serves as the Resp Org for an Toll-Free Service customer, it will, at the customer's request, subscribe to Vertical Features obtained from Local Exchange Company access tariffs. When an Toll-Free Service customer uses Vertical Features obtained by the Company from

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Local Exchange Company (tariffs, a charge will apply. This charge may not be counted towards the attainment of any volume or revenue commitment and will not be discounted.

- 3) In the event that a customer cancels its Toll-Free Service, the customer may elect to retain Company as its Resp Org. Where the Company serves as Resp Org for a non-Company Toll-Free Service customer, a charge for Resp Org service will apply as set forth in Section 4 of this tariff.
- 4) In the event that a customer cancels its Company Resp Org or Toll-Free Service, the customer shall be responsible for all outstanding indebtedness to the company and any outstanding charges applicable to any services obtained by or on behalf of the customer by the Company.

5.2.1 Homebound 800 Service

Homebound 800 is an inbound service available to Company's residential customers only. This service enables the customer to receive "toll-free" 800 service calls at their residence. The residential customer will be assigned an toll-free telephone number to receive calls that are paid for by the customer rather than the calling party.

A) Rate Periods

The time of day rate periods for Homebound 800 services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

B) Usage Charges

Usage Charges are determined by the time of day, rate periods and minutes of use within each rate period.

1) Per Minute Usage Charges

2) Billing Increments

Usage is billed in one (1) minute increments.

C) Monthly Recurring Charges:

Monthly Service Fee:\*\*

\*\*Note: The monthly service fee will be waived for each month in which usage exceeds \$10.00. Also, the monthly service fee can be waived by Association groups and Alumni programs.

5.2.2 Toll-Free Features Charges

Feature Charges are determined by the specific feature requested by a Company toll-free customer. These charges are in addition to toll-free usage charges and are not subject to discounting unless specifically indicated.

Feature	Non- Recurring Charge	Monthly Recurring Charge
	See Rate Schedule	
Toll-Free Number Charge (per toll-free number)		
Reservation Charge (per toll-free number/max. 10 numbers per Customer)		
After Hours Voice Messaging (per toll-free number)		
Option A - Announcement Only		
Option B - Announcement w/Message		

Option C - Announcement w/Message and Outdial  
 Real-Time ANI Delivery  
 (per Trunk group)  
 Dedicated Termination Overflow (per toll-free number)  
 Point of Call Routing  
 (per toll-free number)  
 Time of Day Routing  
 (per toll-free number)  
 Command Routing (per toll-free number)  
 Percent Allocation Routing (per toll-free number)  
 Dialed Number Identification  
 Service (DNIS) (per toll-free number)  
 Day of Week Routing  
 (per toll-free number)  
 Change toll-free Destination Number  
 (via service order)  
 Expedite toll-free Service Order  
 (per order)  
 Add/Change Area of Service Screening  
 Add/Change Canadian toll-free  
 Origination  
 Add/Change Caribbean (Puerto Rico and U.S. Virgin Islands)  
 Toll-Free Referral Recordings  
 Toll-Free Directory Assistance  
 (per toll-free number)  
 Toll-Free System Watch  
 Multi-Carrier Package  
 Customer Reconfiguration

Where Company serves as a Resp. Org. for a non-Company Toll-Free Service Customer, Company will pass on the tariffed Local Exchange Carrier Charges for SMS Toll-Free Database and related services. In addition, the Company charges set forth will apply.

<u>Monthly</u> <u>Set-Up</u> <u>Service</u>	Recurring	Charge	Charge
		See Rate Schedule	
Set Up Toll-Free Number (per toll-free no.)			
Modify Toll-Free Record (Add/Change Toll-Free No. Vertical or Enhanced Features)			

5.2.3 Takeback and Transfer (TBX)

Takeback and Transfer is a toll-free service which allows Call Centers to transfer a toll-free call in progress to another remote site using pre-defined keypad commands and transfer digits. The service will be billed at the usage rates for Intelenet Service as filed in Section 10.2.3.H and the following additional charges will apply.

One Time Installation Charge:  
 Monthly Recurring Charge per 8XX No.:  
 Change Charge:  
 Per Call Surcharge:

### 5.3 Other Service Arrangements

#### 5.3.1 Home Advantage Service

Home Advantage Service offers outbound, direct dial long distance service for residential customers. Home Advantage is a flat-rated service offering Peak and Off-peak rates. Domestic, International and Calling Card Services are available with Home Advantage.

##### A) Home Advantage Organizational Program

The Home Advantage program is a benefit package offered in conjunction with Home Advantage Service, which allows the individual users who are members or employees of the participating organizations to receive additional product discounts, if program parameters are met. Customer's will receive a five percent (5%) discount off the tariffed rates for Home Advantage Service. Members who elect to participate in the Home Advantage Organizational Program will receive Home Advantage products and the TalkAround Calling Card.

To qualify for the Home Advantage Organizational Program an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) non-profit organization; or, (4) Corporations. The qualifying organization agrees to meet the following set of criteria:

- 1) Trade Associations must have 5,000 members or more and allow us to telemarket or direct mail their membership roster for promotional reasons.
- 2) Business with franchises, agents, distributors, or multiple representatives, Non-profit organizations and Corporations must have a minimum of 1,000 employees or members and allow us to direct mail their employees/members for promotional reasons.

##### B) Home Advantage Easy Plan

Home Advantage Easy Plan is a flat-rated service offering customers one simple rate for direct dial, outbound intrastate calls.

##### C) Usage Charges

###### 1) Home Advantage Service

###### a) Rate Periods

The time of day rate periods for Home Advantage services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

###### b) Per Minute Rate Schedule

###### c) Billing Increments

Home Advantage Service is billed in sixty (60) second increments.

###### d) Monthly Recurring Charges (MRC)

MRC:\*\*

\*\*Note: The MRC will be waived for each month in which Home Advantage Peak, Off-Peak and International monthly usage exceeds \$9.00. Also, the MRC can be waived for Association groups and Alumni programs.

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e) Per Minute Surcharge\*\*

\*\*Note: The Per minute surcharge applies only when Home Advantage monthly usage meets or exceeds \$500.00.

f) Home Advantage Calling Card Service

OnLine Residential Calling Card Rates will apply as filed in Section 6.3 of this tariff.

2) Home Advantage Easy Plan

a) Rate Periods

All calls are billed at the same rate regardless of which rate period the call is completed.

b) Billing Increments

Home Advantage Easy Plan rates are billed in sixty (60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.

c) Per Minute Rate\*

\* There is no monthly recurring charge.

d) Calling Card Service

The TalkAround Calling Card rates will apply as filed in Section 6.4.2 of this tariff.

5.3.2 WorldOne Service

A) Description

WorldOne Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine World calling card origination and switched or dedicated toll-free (in WATS) termination. The WorldOne package includes the availability of outbound, inbound (toll-free) and calling card services, and offering a discount on outbound and toll-free service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

There are seven (7) Options of WorldOne available to customers, each of which are described below:\*\*

Option A - Requires no monthly minimum billing commitment for month-to-month customers; \$250 monthly minimum billing commitment for ESP customers.

Option B - Requires a monthly minimum billing commitment of \$1,000.

Option C - Requires a monthly minimum billing commitment of \$5,000.

Option D - Requires a monthly minimum billing commitment of \$7,500.

Option E - Requires a monthly minimum billing commitment of \$15,000.

Option F - Requires a monthly minimum billing commitment of \$25,000.

Option G - Requires a monthly minimum billing commitment of \$50,000.

\*\* If the minimum is not reached for Option A ESP and Options B through G, the customer will

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be charged for the difference.

Multiple services and/or multiple locations using WorldOne's Service can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic Toll-Free, Domestic and International outbound calls contribute to determining monthly minimum usage. OnLine World Calling Card, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Option by the fourth invoice period and monthly thereafter.

B) WorldOne Extended Service Plan

WorldOne Service is available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12) or twenty-four (24) months. Customers who elect the ESP will receive a discount off their selected option's domestic interstate, and intrastate outbound and toll-free rates. (Company's interstate rates are provided in its F.C.C. Tariff as filed with the Federal Communications Commission.) This discount will apply to WorldOne's peak interstate rates and all time periods for intrastate rates. Customers who elect the ESP are subject to the following:

- 1) Customers must indicate what WorldOne service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
- 2) Upon execution of the ESP agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of customer's desire to cancel the ESP agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by Company in the provision of telecommunications service hereunder are demonstrated by Customer to affect adversely and materially Customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless Customer has reported trouble on an ANI or circuit-specific basis to (and received a corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of Customer's written notice of termination has elapsed during which Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and Customer's sole remedy shall be termination of the affected service as described.
- 3) Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (4) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, 25% of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to 25% of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract).
- 4) All customer requests to commence or terminate a WorldOne ESP must be made in writing, by certified mail (return receipt requested), to Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by Company within this timeframe, the WorldOne ESP agreement will be automatically renewed for a new term of commitment.
- 5) A customer who cancels their agreement prior to the expiration will be required to repay

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any promotional credits that were given in addition to other termination charges as noted above.

6) OnLine World Calling Card usage is excluded from the WorldOne ESP discounts.

C) Rate Periods

The time of day rate periods for WorldOne Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7AM and 7PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

D) Billing Increments

WorldOne Switched Access Service is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment; WorldOne Dedicated Access Service is billed in six (6) second initial increments and is rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). OnLine World Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges are rounded to the nearest whole cent.

E) Per Minute Rate Schedules - WorldOne Service

Per minute intrastate base rates for WorldOne Service are the same for all Options (A-G) and apply as shown below:

1) Switched Per Minute Rates

a) Outbound See Rate Schedule

Monthly  
12-Month ESP  
24-Month ESP

b) Inbound See Rate Schedule

Monthly  
12-Month ESP  
24-Month ESP

2) Dedicated Per Minute Rates

a) Outbound See Rate Schedule

Monthly  
12-Month ESP  
24-Month ESP

b) Inbound See Rate Schedule

Monthly  
12-Month ESP  
24-Month ESP

F) OnLine World Calling Card Service

1) Direct Dial Rate Schedule

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- a) Per Minute Rates applying to all time periods: See Rate Schedule
- b) Billing Increments  
Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.
- c) Per Call Surcharge  
The following rates and surcharge will apply to calls which default to a live operator.

Rate Per Minute:	See Rate Schedule
Peak	
Off-Peak	
Per call Surcharge:	

- 2) OnLine World Calling Card Service - OnLine Operator Assisted Rate Schedule  
If a customer chooses to access an Operator to place a call, the call will be billed at Dial USA per minute rates in Section 5.1.1.

- a) Billing Increments  
All OnLine World Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.
- b) Per Call Surcharges  
The following surcharge billed in one minute increments, will apply in addition to per minute rates if the customer uses an operator to place a call:

Station-to-Station	See Rate Schedule
Person-to-Person	

- G) Monthly and Non-Recurring Charges:  
Monthly Recurring and Non-Recurring Charges apply as described in Section D.6.3 of the Company's Tariff F.C.C. No. 2.

- H) WorldOne Association  
The WorldOne Association program is a benefit package offered in conjunction with WorldOne Service, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the WorldOne Association program will receive WorldOne products and OnLine World Calling Card Service.

To qualify for WorldOne Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non-profit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The WorldOne Association member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company's service under

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this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services.

The WorldOne Association program is a benefit package which allows the individual users who are members or employees of the participating organization to receive additional discounts.

WorldOne Association members will receive the following discount offer:

Month-to-Month association customers on WorldOne Service will receive the one (1) year term rates, no Extended Service Plan ("ESP") will be required; and one (1) year term association customers on WorldOne Service will receive the two (2) year term rates, ESP for Associations is required.

The conditions of the WorldOne Service Extended Service Plan ("ESP") as filed in Section 5.3.2.B of this tariff will apply for WorldOne for Association ESP agreements.

OnLine World Calling Card Service is not available for Association discounts.

#### 5.3.4 Total Solution Gold<sup>SM</sup> Service

##### A) Description

Total Solution Gold<sup>SM</sup> Service is an offering which allows customers to select shared and dedicated outbound and inbound service arrangements, and obtain Term Plan discounts. Total Solution Gold<sup>SM</sup> calls are eligible for volume discounts based on total cross-contribution usage from all interstate and intrastate shared and dedicated outbound and inbound usage products (directory assistance and operator assistance are not contributory). Discounted rates apply retroactively, such that once the next dollar threshold is reached, the lower rate applies back to the first minute of usage for that billing period. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the volume discount cross-contribution calculation.

The Outbound Calling Service arrangement is a long distance switched access service, which is available on either a shared or dedicated basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section 6.

The Inbound Calling Service arrangement is a toll free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by an end user dialing a 10 digit telephone number (e.g., 800/888+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section 5.3.5.E.3).

##### B) Term Plans

Total Solution Gold<sup>SM</sup> Service is available on a month to month basis (only available to Customers having the service prior to September 3, 1996) or at discounted 1 or 2 year Term Plan rates. Term Plans are subject to a minimum monthly usage level of \$500 for shared access or \$2,500 after 90 days of initial service. Should the Customer's actual usage fall below

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the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. Term Plan threshold calculations will include usage charges from all intrastate and interstate switched outbound and inbound usage products (directory assistance and operator assistance are not contributory). Charges such as taxes, late payment fees and other service non-recurring and monthly recurring charges will not be included in the Term Plan usage threshold calculation. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the monthly minimum service usage charge times the number of months remaining in the term.

A Customer may terminate their Term Plan without liability under the following conditions:

- 1) The customer requests, and remains on, a new Term Plan for a term equal to or greater than the time remaining on their current Company Term Plan.
- 2) The Customer provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

C) Rate Periods - Peak and Off-Peak rate periods are as follows:

Non-Holiday Rate Periods	From	To But Not Including	Days
Peak	8:00 a.m.	5:00 p.m.	Mon-Fri
Off-Peak	5:00 p.m.	8:00 a.m.	Mon-Fri
	8:00 a.m.	8:00 a.m.	Sat-Sun
	8:00 a.m.	8:00 a.m.	Holidays

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

D) Usage Charges

1) Outbound Calling Service

a) IntraLATA Usage

(1) Shared - Per Minute Rates

Usage Per Month	Month to Month	1 Year	2 Year
	See Rate Schedule		
\$0-\$249			
\$250-\$999			
\$1,000-\$2,499			
\$2,500-\$4,999			
\$5,000-\$9,999			
\$10,000-\$19,999			
\$20,000 +			

Off-Peak Shared Discount: Off-Peak 10%

(2) Dedicated - Per Minute Rates

Usage Per Month	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>
	See Rate Schedule		
\$0-\$249			
\$250-\$999			
\$1,000-\$2,499			
\$2,500-\$4,999			
\$5,000-\$9,999			
\$10,000-\$19,999			
\$20,000 +			

b) InterLATA Usage

(1) Shared - Per Minute Peak Rates

Usage Per Month	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>
	See Rate Schedule		
\$0-\$249			
\$250-\$999			
\$1,000-\$2,499			
\$2,500-\$4,999			
\$5,000-\$9,999			
\$10,000-\$19,999			
\$20,000 +			

(2) Dedicated - Per Minute Peak Rates

Usage Per Month	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>
	See Rate Schedule		
\$0-\$249			
\$250-\$999			
\$1,000-\$2,499			
\$2,500-\$4,999			
\$5,000-\$9,999			
\$10,000-\$19,999			
\$20,000 +			

2) Inbound Calling Service

a) Shared Toll Free - Per Minute Rates

Usage Per Month	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>
	See Rate Schedule		
\$0-\$249			
\$250-\$999			
\$1,000-\$2,499			
\$2,500-\$4,999			
\$5,000-\$9,999			
\$10,000-\$19,999			

\$20,000 +

b) Dedicated Toll Free - Per Minute Rates

Usage	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>
<u>Per Month</u>	See Rate Schedule		
\$0-\$249			
\$250-\$999			
\$1,000-\$2,499			
\$2,500-\$4,999			
\$5,000-\$9,999			
\$10,000-\$19,999			
\$20,000 +			

5.3.5 Total Solution Series 100<sup>SM</sup> Service

A) Description

Total Solution Series 100<sup>SM</sup> Service is an offering that allows Customers to select a commitment level and shared and dedicated outbound and inbound service arrangements, obtain term plan discounts, and receive Peak and Off-Peak pricing (Off-Peak pricing only applies to intraLATA outbound service where available). Total Solution Series 100<sup>SM</sup> calls are flat rated, with discounts off the base rates available according to the commitment level and term plan selected by the Customer.

The Outbound Calling Service arrangement is a long distance switch-based service, which is available on either a shared or dedicated access basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section 6.

The Inbound Calling Service arrangement is a toll free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by an end user dialing a 10 digit telephone number (e.g., 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section 5.3.5.E.3.

B) Commitment Levels and Term Plans

Total Solution Series 100<sup>SM</sup> Service is available on a month to month basis or on an optional 1 or 2 year Term Plan. Discounts off the base rates are available to the Customer according to the commitment level and Term Plan selected by the Customer.

Total Solution Series 100<sup>SM</sup> Service is subject to a minimum monthly usage commitment (after the third full month following the initial installation of service for new Customers) based on the Customer's selected commitment level. The commitment level is calculated from the monthly total of usage generated from the following Company products: shared and dedicated domestic interstate and intrastate outbound and inbound service, international outbound, intraLATA, local service, and calling card. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the total usage amount calculation, as well as usage charges from Directory Assistance, Operator Service, voice mail and conference calling.

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Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

A Customer may terminate their Term Plan without liability under the following conditions:

- 1) The Customer requests, and remains on, a new Term Plan for a term and commitment level equal to or greater than their current Company Term Plan and commitment level.
- 2) A new Customer (who was not receiving services through the Company prior to execution of the Term Plan) provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

C) Discounts

The following discounts on per minute base rates for qualifying usage are based on the monthly commitment level and Term Plan selected by the Customer. Customers committing to Term Plans will receive an additional discount off the applicable Commitment Level discounted rate for qualifying interstate usage. To qualify for Term Plan Discounts, shared access Customers must select a minimum commitment level of at least \$250.00 per month, and dedicated access Customers must select a minimum commitment level of at least \$1,000.00 per month.

1) Outbound Calling Service

a) IntraLATA Outbound

<u>Monthly Commitment Level</u>	<u>Month to Month</u>	<u>Term Plans</u>	
		<u>1 Year</u>	<u>2 Year</u>
\$0		See Rate Schedule	
\$250			
\$500			
\$1,000			
\$2,500			
\$5,000			
\$10,000			
\$15,000			

b) IntraLATA Dedicated Discount

<u>Monthly Commitment Level</u>	<u>Month to Month</u>	<u>Term Plans</u>	
		<u>1 Year</u>	<u>2 Year</u>
\$0		See Rate Schedule	
\$250			
\$500			

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\$1,000  
\$2,500  
\$5,000  
\$10,000  
\$15,000

c) InterLATA Shared Discounts

<u>Monthly Commitment Level</u>	<u>Month to Month</u>	<u>Term Plans</u>	
		<u>1 Year</u>	<u>2 Year</u>
	See Rate Schedule		
\$0			
\$250			
\$500			
\$1,000			
\$2,500			
\$5,000			
\$10,000			
\$15,000			

d) InterLATA Dedicated Discount

<u>Monthly Commitment Level</u>	<u>Month to Month</u>	<u>Term Plans</u>	
		<u>1 Year</u>	<u>2 Year</u>
	See Rate Schedule		
\$0			
\$250			
\$500			
\$1,000			
\$2,500			
\$5,000			
\$10,000			
\$15,000			

2) Inbound Calling Service

a) Shared Discounts

<u>Monthly Commitment Level</u>	<u>Month to Month</u>	<u>Term Plans</u>	
		<u>1 Year</u>	<u>2 Year</u>
	See Rate Schedule		
\$0			
\$250			
\$500			
\$1,000			
\$2,500			
\$5,000			
\$10,000			
\$15,000			

b) Dedicated Discount

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Monthly Commitment <u>Level</u>	Month to <u>Month</u>	<u>Term Plans</u> <u>1 Year</u> <u>2 Year</u>
	See Rate Schedule	
\$0		
\$250		
\$500		
\$1,000		
\$2,500		
\$5,000		
\$10,000		
\$15,000		

D) Rate Periods

Peak and Off-Peak rate periods are as follows:

<u>Non-Holiday Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Peak	8:00 a.m.	5:00 p.m.	Mon-Fri
Off-Peak	5:00 p.m.	8:00 a.m.	Mon-Fri
8:00 a.m.	8:00 a.m.	Sat-Sun	
8:00 a.m.	8:00 a.m.	Holidays	

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

E) Usage Charges

- 1) Outbound Calling Service

Base Rate Per Minute
-------------------------

  - a) IntraLATA Usage

See Rate Schedule
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    - Shared
    - Dedicated
  - b) InterLATA Usage
    - Shared
    - Dedicated
- 2) Inbound Calling Service
  - Shared
  - Dedicated
- 3) Toll Free Service Number Charge
  - Shared charge per  
Toll Free Service number
  - Monthly Recurring
  - Non-Recurring
  - Dedicated charge  
per routing arrangement
  - Monthly Recurring

Non-Recurring

5.3.6 Inteleplan<sup>SM</sup>

A) Description

Inteleplan<sup>SM</sup> is a communications service that is available for use by residential customers twenty-four (24) hours a day. Inteleplan<sup>SM</sup> is offered in exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company (LEC) to the Company's Inteleplan<sup>SM</sup>, such that "1+ the 10-digit number" calls are automatically routed to the Company's network. Customers may originate Inteleplan<sup>SM</sup> from locations served by the Company, and may terminate in all locations within the State of Ohio.

Inteleplan<sup>SM</sup> is a flat-rated calling plan that is non-distance sensitive for direct-dialed long distance calling. Charges are based on the time period (Peak/Off-peak) when the call is placed. Peak and Off-peak time periods are defined in Section B, following. Calls are billed in one-minute increments, with an initial billing period of one minute. A monthly recurring surcharge will apply to Customer accounts with a usage (including Directory Assistance) of less than \$25.00. Customer accounts with usage in excess of \$500.00 per month will be assessed a surcharge, as specified in Section 5.3.6.C, following. The entire month's charges will be recalculated at the new rate level.

Directory Assistance and Operator Services are available to Inteleplan<sup>SM</sup> subscribers subject to the provisions of Section 6.

B) Rate Periods

Peak and Off-Peak rate periods are as follows:

<u>Non-Holiday</u>	<u>From</u>	<u>To But Not</u>	<u>Days</u>
<u>Rate Periods</u>		<u>Including</u>	
Peak	7:00 a.m.	7:00 p.m.	Mon-Fri
Off-Peak	7:00 p.m.	7:00 a.m.	Mon-Fri
All Hours			Sat-Sun
All Hours			Holidays

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

C) Usage Charges See Rate Schedule

Peak Off-Peak  
Per Minute Rates

Monthly Recurring  
Per Account

Surcharge  
Per Minute See Rate Schedule

5.3.7 Intelenet

A) Description

Intelenet offers a full service voice product for single or multi-location customers using switched or dedicated, and calling card origination and switched or dedicated toll-free termination. The Intelenet package includes a single flat rate for both peak and off-peak dedicated and switched

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usage and offers discounts for customers willing to sign a term commitment of month to month, twelve (12) or twenty-four (24) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

The minimum monthly commitment will be based on net charges for service (after discounts have been applied) and must be reached by the fourth invoice period and monthly thereafter. Multiple services and/or multiple locations using Intelenet can contribute to the overall monthly commitment; however, the customer must allocate the minimum by service and location. All inbound and outbound domestic and international, calling card, intrastate service and internet access charges, including local services (if applicable) contribute to determining the monthly minimum usage with the exception of enhanced fax, conference calling and non-recurring charges.

If a customer's monthly service usage charges for any month in the term are less than the monthly commitment agreed upon, the customer shall pay the company the difference between the monthly usage charges and the monthly commitment in addition to charges for service.

**B) Service Agreement**

When the customer has completed the term commitment, service will automatically be renewed for additional term(s) of the agreement unless the Company has received the customer's written notice to terminate the service on not less than sixty (60) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the term in any manner other than stated will be liable for a service termination charge of an amount equal to the greater of the following, unless customer converts to another Company service with equal or greater term and minimum usage commitment:

- 1) If the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to the monthly billing commitment times the number of months remaining in Term through the expiration of the first year. If applicable, twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of remaining months in the Term beyond the first year) will also be included.
- 2) If the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of months remaining in the Term).

In addition, the customer will be required to repay any promotional credits that were applied, and any charges reimbursed or waived.

Upon execution of the Intelenet Service Agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of customer's desire to cancel the Service Agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by the Company in the provision of telecommunications service hereunder are demonstrated by customer to affect adversely and materially customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless customer has reported trouble on an ANI or circuit-specific basis to (and received corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of customer's written notice of termination has elapsed during which the Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and customer's sole remedy shall be termination of the affected service as described.

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Customer's Intelenet Service Agreement is subject to the general terms, and conditions and rates of this Tariff and/or Service or Credit Application forms executed in connection with the services provided herein.

C) Usage Charges

1) Rate Periods

Peak

All calls that occur between 7:00 A.M. through 7:00 P.M. Monday through Friday, except on Company recognized holidays.

Off Peak

All calls that occur between 7:01 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

2) Billing Increments

Intelenet is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment with the exception of calling card which is billed in sixty (60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.

3) Intelenet Rate Schedule                      See Rate Schedule

a) Switched Per Minute Rate

Base Rates

Switched Services

b) Dedicated Per Minute Rate

Base Rates

Dedicated Services

D) Discounts Applicable

A ten percent (10%) discount will apply towards intrastate usage.

E) Intelenet Calling Card Service                      See Rate Schedule

1) Per Minute Rates applying to all time periods

Per Minute Rate:

2) Per Call Surcharge:

Per Call Surcharge:

F) Monthly Recurring/Non-Recurring Charges

Intelenet for intrastate use is offered in connection with the Company's interstate Intelenet service. Accordingly, monthly recurring and non-recurring charges are found in the Company's interstate tariff, F.C.C. No. 2, Section D.6.3.

G) Intelenet Association

The Intelenet Association program is a benefit package offered in conjunction with Intelenet, which allows the individual users who are members or employees of the participating organization to receive additional product discounts off of domestic interstate usage. Members who elect to participate in the Intelenet Association will receive Intelenet products and Calling card service.

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To qualify for Intelenet association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Nonprofit organization; or, (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following criteria within six (6) months of undertaking to qualify and thereafter maintain, and enters into a written agreement with the Company for marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have sole right to collect, enforce collection and settle such sums. The Intelenet member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services. All other conditions of Intelenet will apply to Intelenet Association.

5.3.8 Intentionally left blank

5.3.9 Bottom Line Business II

A) Description

Bottom Line Business II offers Customers a flat rate schedule that will apply to both outbound and inbound intrastate calls. Customer's must sign a Term Agreement of one (1) year and meet a monthly minimum commitment of \$50.00 for Customers of only one service (i.e. only outbound) or \$100.00 per month if the Customer has both outbound and inbound services. Calling Card usage will not contribute to the monthly minimum commitment and Association discounts will not apply.

The Term shall be extended automatically for an additional term of one (1) year, unless the Company receives the Customer's written notice to terminate this Agreement on not less than thirty (30) days prior to the then existing Term expiration date. Customers who terminate service prior to the end of the term in any manner will be liable for a termination charge of an amount equal to the monthly minimum billing commitment times the number of months remaining in the Customer's Term, unless the Customer converts to another Company service with equal or greater term and minimum usage commitment.

B) Billing Increments

Calls will be billed in thirty (30) second initial increments and rounded to the next higher six (6) second increment.

C) Per Minute Rates - Bottom Line Business II

Outbound	See Rate Schedule
Inbound	

D) Monthly Recurring Charge See Rate Schedule

Monthly Charge Per Toll-Free No.

5.3.10 MCI Business Solutions

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MCI Business Solutions is a switched, outbound, customized telecommunications service that may include an inbound service option. Outbound service may originate via switched WATS/Business Line Access and calling card access; inbound service, if elected, may terminate via switched WATS/Business Line Access.

Unless otherwise specified, all MCI calls are subject to a 30-second initial period and rounding to the next 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Toll Free Service.

This service is being offered to customers that may have a requirement to make intrastate calls. Intrastate services are provided in conjunction with Interstate Business Solutions service and is available only to customers subscribing to interstate Business Solutions service provided in MCI's Interstate Tariff F.C.C. No. 6.

A. Definitions

Switched: A switched connection between a customer's premises and an MCI POP is not provided by MCI or an MCI affiliate.

Card: Call origination using MCI Business Solutions Card.

B. Usage Charges

1. Outbound Rates: The following per minute rates will apply to MCI Business Solutions usage.
2. Inbound Rates: The following per minute rates will apply to MCI Business Solutions usage.
3. Operator Assisted Calling: The charges found in Section 5-6.62 apply to outbound Operator Assisted calls (excluding collect calls and calls which are billed by a third party) made by customers using switched access (including Card access).
4. Directory Assistance: An undiscountable charge per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth in Section 6-6.1.
5. MCI Business Solutions Card Access: MCI Business Solutions Card access may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in Section B-1 above will apply. A per call surcharge will also apply.

5.3.11 Agency Program A

Customers who subscribe to service through an agent of the Company with whom prior arrangements have been made will be charged the rates listed below for domestic service.

A) Description

Agency Program A offers 1+, dedicated outbound, inbound, and calling card service during all time of day rate periods. Customers must commit to a one-year term of service with a monthly minimum volume requirement (MVR) of either \$100 or \$1000. Customers who sign up with a \$1000 monthly minimum volume requirement must have at least one dedicated line used to access this service.

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B) Term Plans

Term Plan customers are also subject to the following provisions:

Underutilization: For each monthly period of a customer's term of service in which a customer's Agency Program A usage charges (including intrastate usage, but not including any other applicable charges imposed by the Company or a third party) fail to equal or exceed the applicable monthly minimum volume requirement, the customer will be billed and required to pay an amount equal to the difference between the customer's actual usage and the applicable monthly minimum.

Termination with Liability: If a customer terminates service prior to the expiration of the customer's term of service under this plan, the customer will be billed and required to pay an amount equal to the applicable monthly minimum for each month remaining in the customer's term of service at the time of actual termination.

These charges will apply in addition to all incurred usage charges.

C) Billing Increments

1+, dedicated outbound, and inbound calls will be subject to an 18-second minimum duration. Calls that are more than 18 seconds will be billed in 6-second increments. Calling card calls will be subject to an 18-second minimum call duration, and calls that are more than 18 seconds will be billed in 6-second increments. If the computed charge for a call includes a fraction of a cent, the charge will be rounded to the nearest whole cent.

D) Rates

1+, Dedicated Outbound, and Inbound Service: Customers will be charged the following per minute rates for 1+, dedicated outbound, and inbound intrastate/intraLATA calls.

	Switched	Dedicated
Outbound/Inbound:	See Rate Schedule	

Calling Card: Customers will be charged per minute for calling card calls. A per call surcharge will apply to all card calls.

Calling Card Rate Per Minute: See Rate Schedule

Calling Card per Call Surcharge:

5.3.12 MCI On-Net Service – Voice

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

-Effective January 1, 2004, MCI On-Net Service-Voice will no longer be available to new subscribers.

MCI On-Net Service - Voice is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. This service provides a service for single or multi-location companies using switched, dedicated and card origination, and switched termination. This service is suitable for calling between company locations.

Except as otherwise specified, all calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

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The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Toll-Free Service as filed in this Tariff, except where otherwise specified.

At the Customer's request and where feasible, the Company may permit the Customer to obtain other forms of access to the Customer's inbound service terminating location, or the Company may procure other forms of access to such location. All applicable recurring and non-recurring charges for such service will be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. The installation and monthly charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis. If the Company procures access for the Customer from the Local Exchange Carrier, the Customer's use of such access shall be in conformity with the regulations and other terms and conditions under which the Local Exchange Carrier provides such access.

This tariff is being offered to Ohio customers that originate and terminate calls within the State. Intrastate service is provided in conjunction with interstate service and is available only to customers subscribing to interstate service.

A. Definitions applicable

The following definitions will apply for all usage rates:

Local Network Connection: A switched connection between a customer premises and a MCI Point of Presence which is provided by MCI or a MCI affiliate.

Dedicated: A non-switched connection between a customer premises and a MCI Point of Presence.

Switched: A switched connection between a customer premises and a MCI POP which is not provided by MCI or a MCI affiliate.

B. Usage Rates\*

The following per-minute usage rates will apply to outbound and inbound usage. Outbound usage charges are based on origination type, and inbound usage charges are based on termination type. Card is not available for inbound usage.

Outbound Rates:\* The following per minute rates will apply to outbound MCI On-Net Service-Voice usage. Usage charges are based on origination type.

See Rate Schedule

Inbound Rates: The following per minute rates will apply to inbound MCI On-Net Service-Voice usage. Usage charges are based on termination type.

See Rate Schedule

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

C. Directory Assistance

A charge per call will be applied to all customers of this service requesting Directory Assistance for numbers within the state.

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D. Term Plan

The Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to this service through the Term Plan are subject to the terms and conditions following:

1. Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage. Charges for the following are not included as eligible intrastate charges and will not receive Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and Surcharges.
2. Term Commitment and Renewal Options: A customer must commit to service for a term of service of either one, two, three, four, or five years. The term of service will commence no earlier than the fifteenth of the billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Term Plan, which must be received by MCI no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.
3. Early Termination Charges:
  - (a) Cancellation or Discontinuance Without Liability: If: (i) the customer's use of MCI service under a Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment and (ii) at the time of termination the customer is enrolled in a new Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under the Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's new Term Plan's term commitment is one year; or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new Term Plan's term commitment is equal to or greater than two years.
  - (b) Cancellation or Discontinuance With Liability: Discontinuance of all services furnished under the Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50 percent of each annual volume commitment for each year remaining in the unfulfilled term of service.
4. Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

E. Other Charges

1. Non-Recurring Charges: The following non-recurring charges will apply:

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<u>Per Order</u>	<u>Per Location</u>
Installation:	See Rate Schedule
Expedite:	
Cancellation of Order:	
Service Conversion:	
Physical Change:	
Administrative Change:	

2. Monthly Recurring Charges: The following monthly recurring charges will apply:
  - (a) Shared Access Charge: A monthly minimum charge will apply to each service customer location using switched access. The Customer will be charged the difference between the Customer's actual usage charges (including surcharges) and \$5.00 per location during each monthly billing period.
  - (b) Service Fee: The following monthly service fee per service group per toll-free number will apply:

Business Line Terminations:	See Rate Schedule
Dedicated Terminations:	

F. LD and Local Online Calling Plan

Effective January 21, 2003, the LD and Local Online Calling Plan will no longer be available to new subscribers.

1. Eligibility: To be eligible for this plan, customers:
  - must subscribe to this plan via a Company-designated Internet site;
  - must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
  - must subscribe to the LD and Local Online Calling Plan as described in the service publication and pricing guide found at [www.mci.com](http://www.mci.com) ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan; and
  - may not receive service under a Special Customer Arrangement.
2. Definitions: For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI On-Net Service-Voice Outbound Service (excluding Card) usage and Inbound Service usage that originates and terminates in one state.

"Eligible Interstate Service" is defined as MCI On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and MCI On Net Services Option 1 Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and terminates in the U.S. Mainland and Hawaii.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the tariff containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not

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receiving service under this tariff and the tariff containing the Companion Interstate Service.

3. Monthly Recurring Charges: A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offerings A and B are available on a per-Local Line basis and Offerings C and D are on a per-Local Trunk basis. The following charges apply:

<u>Offerings</u>	<u>Monthly Recurring Charges (per line or per trunk)</u>
A	See Rate Schedule
B	
C	
D	

4. Benefits

- a. Commencement of Service: The following provisions will apply during the period following plan enrollment prior to installation of Companion Local Service.

Customers will be charged per minute for Eligible Intrastate Service.

- b. Eligible Interstate Usage and Companion Intrastate Service Allotments: Upon installation of intrastate service and Companion Local Service, the customer will receive an allotment of minutes, as follows, per monthly period that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period, based on Offering:

<u>Offerings</u>	<u>Allotment (Minutes)</u>
A	500
B	1,000
C	1,000
D	2,000

Customers whose usage exceeds this allotment in any monthly period will be charged per minute for Eligible Intrastate Service that exceeds the allotment. When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle.

- c. Companion Local Service Allotments: Customers who subscribe to Companion Local Service in the Cincinnati service area will also receive unlimited exchange service usage as described in the Companion Local Service tariff. Customers who subscribe to Companion Local Service in the Cleveland service area will also receive an allotment of minutes per monthly period that may be used for exchange service usage as described in the Companion Local Service tariff, based on Offering, as follows:

<u>Offerings</u>	<u>Allotment (Minutes) (per Local trunk or per Local line)</u>
A	1,000 per local line
B	2,000 per local line
C	2,000 per local trunk
D	3,000 per local trunk



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Usage Charges: Per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

Outbound: See Rate Schedule

Inbound: See Rate Schedule

I. Agent Program:

1. Eligibility: To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering;
- may not receive service under any other term plan;
- must subscribe to the On-Net Voice Services Agent Program as described in MCI's "Service Publication and Pricing Guide" located on MCI's website at [www.mci.com](http://www.mci.com); and,
- must subscribe to exchange service provided by the Company or a Company affiliate.

2. Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

3. Usage Charges: Per-minute rates apply during each monthly period of a Customer's term of service intrastate outbound usage which originates via Local Network Connection and terminates via switched and Toll Free usage that originates switched and terminates Local Network Connection.

Per Minute Rate: See Rate Schedule

4. Classifications, Practices and Regulations:

1. Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

J. D Street Plus Voice Service Calling Plan

1. Eligibility: To be eligible for this plan, customers:

- must subscribe to this plan via a Company-designated Internet site;
- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must subscribe to the D Street Plus Voice Service Calling Plan as described in the service publication and pricing guide found at [www.mci.com](http://www.mci.com);
- may not receive service under any term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and MCI On-Net

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- Voice Services Term Plan;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

2. Definitions: For purposes of this plan, the following definition will apply:

“Eligible Intrastate Service” is defined as MCI On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

3. Usage Charges: Customers will be charged per minute rates for Eligible inbound and outbound Intrastate Service.

Switched: See Rate Schedule  
Dedicated:

K. Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II

Eligibility: To be eligible for this plan, customers:

- must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II as described in the Company’s “Service Publication and Price Guide” (The Guide) located on the Company’s website at [www.verizonbusiness.com](http://www.verizonbusiness.com); (“Companion Interstate Service”) and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff (“Companion Local Service”) concurrent with enrollment in this plan;
- must subscribe to service under Special Customer Arrangement SCA Guide Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in The Guide.

Definitions: For the purposes of this plan, the following definitions apply:

“Eligible Intrastate Service” is defined as MCI On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

“Eligible Interstate Usage” is defined as MCI On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

“Existing customers” are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

“New customers” are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges: A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 or ISDN PRI basis. See Price List for monthly recurring.

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Benefits:

Offering A: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

Offering B and Offering C: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per Local Trunk or Per-Local T-1 that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive unlimited exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

Discounts:

Effective July 18, 2006, these discounts will no longer be available to new customers.

These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service.

For Offering A, B and C, the Company will provide a 5, 10 or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, and 3 years for a 15 percent discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another Company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

- For existing customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services, Inc., P.U.C.O. Tariff No. 4, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the

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- customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.
- For existing customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services, Inc., P.U.C.O. Tariff No. 4 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.
  - For new customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services, Inc., P.U.C.O. Tariff No. 4, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under this tariff.
  - For new customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services, Inc., P.U.C.O. Tariff No. 4 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under this tariff for intrastate interLATA service only.

Other Conditions: Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

If Customer receives service under SCA Types 6, 7, 8 or 9 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and LD Service Plus Program/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

#### L. Affinity 1 Program

Eligibility: To be eligible for this plan, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Affinity 1 Program as described in the service publication and pricing guide found at [www.mci.com](http://www.mci.com);
- must pay a rate that is described as a non-residential, commercial, or business rate in the

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- applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definition will apply:

“Eligible Intrastate Service” is defined as MCI On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges: Customers will be charged the following per minute rate for Eligible inbound and outbound Intrastate Service.

Switched: See Rate Schedule

#### M. Affinity 2 Program

Eligibility: To be eligible for this plan, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Affinity 2 Program as described in the service publication and pricing guide found at [www.mci.com](http://www.mci.com);
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definition will apply:

“Eligible Intrastate Service” is defined as MCI On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges: Customers will be charged the following per minute rate for Eligible inbound and outbound Intrastate Service.

Switched: See Rate Schedule

#### N. Local and Long Distance-Line Solution Service

Eligibility: To be eligible for this plan, customers:

- must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance-Line Solution Service as described in the Company’s “Service Publication and Price Guide” (The Guide) located on the Company’s website at [www.verizonbusiness.com](http://www.verizonbusiness.com); (“Companion Interstate Service”) and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff (“Companion Local Service”) concurrent with enrollment in this plan;
- must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

Definitions: For the purposes of this plan, the following definitions apply:

“Eligible Intrastate Service” is defined as MCI On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

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“Eligible Interstate Usage” is defined as MCI On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

“Existing customers” are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

“New customers” are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service.

<u>Offering</u>	<u>Monthly Recurring Charge (unlimited)</u>
Unlimited	See Rate Schedule

Discounts:  
Effective July 18, 2006, these discounts will no longer be available to new customers.

These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service. Customers committing to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, or 3 years for a 15 percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Line Solution pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company’s reasonable satisfaction that it will accept another company’s offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

- For existing customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services, Inc., P.U.C.O. Tariff No. 4, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.
- For existing customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services, Inc., P.U.C.O. Tariff No. 4 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.
- For new customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services, Inc., P.U.C.O. Tariff No. 4, Companion Interstate Service

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under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under this tariff.

- For new customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services, Inc., P.U.C.O. Tariff No. 4 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under this tariff for intrastate interLATA service only.

Other Conditions: Services under this plan, including Interstate Inbound Service and Interstate Card Service may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance-Line Solution Service Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

#### O. Intrastate Plus

Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must receive interstate service under a New Special Customer Arrangement (SCA) Guide Type 6, 7, 8, 9 or 10 as described in the MCI's "Service Publication and Price Guide" located on the Company's website at [www.mci.com](http://www.mci.com).

Usage Charges:

Per-minute usage rates will apply to Intrastate Usage. Customers will be charged per minute rates for Inbound and Outbound Intrastate Service. See Rate Schedule

Outbound Rates:

<u>Origination Type</u>	<u>Termination Type</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Local Network Connection	Local Network Connection	See Rate Schedule		
Local Network Connection	Dedicated			
Local Network Connection	Switched			
Dedicated	Local Network Connection			
Dedicated	Dedicated or Switched			

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Switched/Card	Local Network Connection
Switched/Card	Dedicated
Switched/Card	Switched

Inbound Rates:

<u>Origination Type</u>	<u>Termination Type</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Local Network Connection	Local Network Connection	See Rate Schedule		
Local Network Connection	Dedicated			
Local Network Connection	Switched			
Switched/Card	Local Network Connection			
Switched/Card	Dedicated			
Switched/Card	Switched			

5.3.13 Verizon Business Services I

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

-Beginning March 1, 2005, Verizon Business Services I will no longer be available to new subscribers.

Verizon Business Services I is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. Verizon Business Services I provides a service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination.

Except as otherwise specified, all domestic Verizon Business Services I calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Toll Free Service filed in this tariff, except where otherwise specified.

This tariff is being offered to customers that have a requirement to make intrastate calls. Intrastate service is provided in conjunction with interstate Verizon Business Service I service and is available only to customers subscribing to interstate Verizon Business Services I and Product Packages Guide Types 13, 14, 15 or 16 as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com); (Companion Interstate Service).

5.3.13.1 Usage

5.3.13.1.1 Definitions

The following definitions will apply for all usage rates:

Local Network Connection: A switched connection between a customer premises and a Verizon Business Point of Presence which is provided by Verizon Business or a Verizon Business affiliate.

Dedicated: A non-switched connection between a customer premises and an Verizon Business Point of Presence.

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Switched: A switched connection between a customer premises and a Verizon Business Point of Presence which is not provided by Verizon Business or a Verizon Business affiliate.

Card: Call origination using a Verizon Business Services I Card.

#### 5.3.13.1.2 Usage Rates

##### 5.3.13.1.2.1 Outbound Rates:

Standard Rates: Per-minute rates will apply to Verizon Business Services I usage. Usage charges are based on origination type.

Alternative Rates: Per-minute rates will apply to Verizon Business Services I usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

##### 5.3.13.1.2.2 Inbound Rates:

Standard Rates: Per-minute rates will apply to Verizon Business Services I usage. Usage charges are based on termination type.

Alternative Rates: Per-minute rates will apply to Verizon Business Services I usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

5.3.13.2 Rates for Operator Services: For intrastate calls, the usage rates and surcharges in Section 10-10.3(B) will apply, subject to the provisions set forth in Section 6-6.2.

5.3.13.3 Standard Directory Assistance: An undiscounted charge per call will be applied to each call requesting Directory Assistance, subject to the provisions set forth in Section 6-6.1.

Alternative Directory Assistance: The following Alternative Directory Assistance charge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, customer must meet the Alternative Rates requirements as described in Section 5-5.3.13.1.2.1, herein.

5.3.13.4 Verizon Business Services I Card Access:\* Verizon Business Services I Access (via

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a Verizon Business Services I Card) may originate from any touch-tone phone via a toll free number. Usage charges as indicated above in Section C-3.98121 will apply.

Standard Card Surcharge:\* A per call surcharge will apply to each Verizon Business Services I Card call, other than calls to Directory Assistance.

Alternative Card Surcharge:\* The following Alternative Card Surcharge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, customer must meet the Alternative Rates requirements as described in Section 5-5.3.13.1.2.1, herein.

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

5.3.13.5 Verizon Business Services I Toll Free Remote Access: Allows access to the customer's Verizon Business Services I network via a customer-specific toll free number from anywhere in the U.S. This feature is available for calling within the customer's private network, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via Verizon Business Services I Card Access.

5.3.13.6 Verizon Business Services I Term Plan: The Verizon Business Services I Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Verizon Business Services I through the Verizon Business Services I Term Plan are subject to the terms and conditions outlined for Verizon Business Service I in the Company's "Service Publication and Price Guide" located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com), except for the discount on eligible intrastate charges as defined below.

Eligible intrastate charges is the customers total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Verizon Business Services I Card, Verizon Business Services I Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Verizon Business Services I Term Plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 Year	3.00%
2 Year	6.00%
3 Year	9.00%
4 Year	9.00%
5 Year	9.00%

5.3.13.7 Verizon Business Services I Optional Calling Plan I  
To receive the benefits of Verizon Business Services I Option Calling Plan I, Customer must demonstrate to Verizon Business reasonable satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services I if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Verizon Business Services I.

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Outbound per minute rates will apply.  
Inbound per minute rates will apply.

5.3.13.8 Verizon Business Services I Local and Long Distance

Eligibility: To be eligible for this plan, customers:

- must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Verizon Business Services I Local and Long Distance Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com) ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;
- must subscribe to service under Product Packages Guide Types 13, 14, 15, or 16 as described in The Guide.

Definitions: For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as Verizon Business Services I Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as Verizon Business Services I Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges: A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 or ISDN-PRI basis.

Benefits:

Offering A: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

Offering B: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk that may be used for (i) Eligible Interstate Usage and (ii) Eligible

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Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Offering C: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 30,000 minutes per monthly period Per Local T1 or ISDN-PRI that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive unlimited exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

Discounts:

Effective July 18, 2006, these discounts will no longer be available to new customers.

These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Intrastate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services I Local and Long Distance pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other

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service offerings under this tariff:

- For existing customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. Tariff No. 4, the plan offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.
- For existing customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. Tariff No. 4 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.
- For new customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. Tariff No. 4, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to Verizon Business Services I Option 1 under The Guide and Verizon Business Services I under this tariff.
- For new customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. Tariff No. 4 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to Verizon Business Services I Option 1 under The Guide and Verizon Business Services I-Voice under this tariff for intrastate interLATA service only.

Other Conditions:

Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts for Domestic Intrastate Inbound Service and Intrastate Card Service Usage. If Customer receives service under Produce Packages Guide Types 13, 14, 15 or 16 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply Verizon Business Services I Local and Long Distance Service Plan Line based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

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Eligibility: To be eligible for this plan, customers:

- must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance-Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com); ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-Affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;
- must subscribe to service under Special Customer Arrangement SCA Guide Types 13, 14, 15 or 16 as described in The Guide.

Definitions: For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as Verizon Business Service I-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as Verizon Business Services I Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service.

Discounts:

Effective July 18, 2006, these discounts will no longer be available to new customers.

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services I Local and Long Distance Line Solution pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1)

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demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

- For existing customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. Tariff No. 4, the plan offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.
- For existing customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. Tariff No. 4 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.
- For new customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. Tariff No. 4, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to Verizon Business Service I Option 1 under The Guide and Verizon Business Service I-Voice under this tariff.
- For new customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. Tariff No. 4 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to Verizon Business Services I Option 1 under The Guide and Verizon Business Services I-Voice under this tariff for intrastate interLATA service only.

Other Conditions: Services under this plan, including Interstate Inbound Service and Interstate Card Service may not receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Verizon Business Service I Line Solution Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

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5.3.13.11 Verizon Business Services Install Guarantee

To be eligible for the Verizon Business Services Install Guarantee, Customer must enroll in this plan and enter into a new term plan with a term of service which equals or exceeds one year.

Offer: A credit equal to the charges, excluding third-party charges, pass-through charges and expedite charges, paid by Customer for service installed under Customer's new term plan: (i) which Company fails to install on or before the installation date specified in the Company's agreement with the Customer, excluding failure which results from Customer order change or any other act or omission by the Customer, as determined in the Company's sole discretion; and, (ii) about which failure Customer submits to Company an Installation Commitment Submission Form, located on Company Internet site, [www.mci.com](http://www.mci.com), within 30 days of the scheduled installation date.

5.3.13.12 Verizon Business Services 90 Day Satisfaction Guarantee

The Verizon Business Services 90 Day Satisfaction Guarantee applies only with respect to new eligible Company Customers who receive Company service provided under a contract. Customers must enter into a new term plan with a term of service, which equals or exceeds one year. Customer must not have had any Verizon billing within the past 90 days.

Offer: The Company will waive applicable early termination and underutilization charges under a term plan, if the Company, within 90 days of the contract effective date, receives written notification from the Customer that it wishes to discontinue the plan. In order to exercise this right, Customer must provide Verizon with at least 30 days written notice per the notice provision in the agreement. For any Customer electing to discontinue service under a plan and timely notifying the Company of its intent, service will terminate under the plan 60 days after the date of receipt of the Customer notification. Customers who terminate under this guarantee will be billed and required to repay all credits, including installation credits received under the plan. Customers who have received a product specific promotional benefit and have not met the requirements for the specific benefit shall also reimburse Verizon on a pro-rata basis for such other credits received and charges waived.

5.3.13.13 Verizon Business Services I Versatile T1

Verizon Business Services I Versatile T1 ("Versatile T1") is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet Dedicated Access, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

Eligibility: Customer must subscribe to service under a Verizon Business Services Agreement, Guide Type 17, with a minimum 1 year commitment as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at [www.verizonbusiness.com](http://www.verizonbusiness.com).

Customer must also subscribe to the Versatile T1 offering as described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. No. 4 ("Companion Intrastate Service").

Customer is not eligible to receive the benefits of any other program or promotion related to local, long distance, conferencing or internet dedicated access services.

Monthly Recurring Charges: Customer will incur monthly recurring charges as

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described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. No. 4 ("Companion Intrastate Service").

Benefits:

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 3000 Long Distance minutes which includes Toll Free, interstate, intrastate, and unlimited Local.

Package B: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 6000 Long Distance minutes which includes Toll Free, interstate, intrastate, and unlimited Local.

Package C: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 9000 Long Distance minutes which includes Toll Free, interstate, intrastate, and unlimited Local.

Customers who exceed the applicable package Long Distance minutes will incur the following Long Distance per minute overage charge:

Calling Card: See Rate Schedule  
Per minute charge:  
Card per call surcharge:

Additional Benefits: In addition, customers will receive the benefits of the Companion Intrastate Service as described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. No. 4.

5.3.14 Verizon Business Services II

- Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
- Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

Verizon Business Services II is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. Verizon Business Services II provides a service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination.

Except as otherwise specified, all domestic Verizon Business Services II calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Toll-Free Service as filed in this tariff except where otherwise specified.

This tariff is being offered to customers that have a requirement to make intrastate calls. Intrastate service is provided in conjunction with interstate Verizon Business Service II service and is available only to customers subscribing to interstate Verizon Business Services II and Product Packages Guide Types 18, 19, 20 or 21 as provided in the Company's "Service Publication and

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Price Guide” (The Guide) located on the Company’s website at [www.verizonbusiness.com](http://www.verizonbusiness.com) (“Companion Interstate Service”).

#### 5.3.14.1 Usage

##### 5.3.14.1.1 Definitions

The following definitions will apply for all usage rates:

Local Network Connection: A switched connection between a customer premises and a Verizon Business Point of Presence which is provided by Verizon Business or a Verizon Business affiliate.

Dedicated: A non-switched connection between a customer premises and a Verizon Business Point of Presence.

Switched: A switched connection between a customer premises and a Verizon Business Point of Presence which is not provided by Verizon Business or a Verizon Business affiliate.

Card: Call origination using a Verizon Business Services II Card.

##### 5.3.14.1.2 Usage Rates

###### 5.3.14.1.2.1 Outbound Rates:

Standard Rates: Per-minute rates will apply to Verizon Business Services II usage. Usage charges are based on origination type.

Alternative Rates: Per-minute rates will apply to Verizon Business Services II usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company’s reasonable satisfaction that it will accept another company’s offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

###### 5.3.14.1.2.2 Inbound Rates:

Standard Rates: Per-minute rates will apply to Verizon Business Services II usage. Usage charges are based on termination type.

Alternative Rates: Per-minute rates will apply to Verizon Business Services II usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company’s reasonable satisfaction that it will accept another company’s offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and

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termination type.

- 5.3.14.2 Rates for Operator Services: For intrastate calls, the usage rates and surcharges in Section 10-10.3(B) will apply, subject to the provisions set forth in Section 6-6.2.
- 5.3.14.3 Standard Directory Assistance: An undiscounted charge per call will be applied to each call requesting Directory Assistance, subject to the provisions set forth in Section 6-6.1.

Alternative Directory Assistance: The following Alternative Directory Assistance charge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, customer must meet the Alternative Rates requirements as described in Section 5-5.3.14.1.2.1, herein.

- 5.3.14.4 Verizon Business Services II Card Access:\* Verizon Business Services II Access (via a Verizon Business Services II Card) may originate from any touch-tone phone via a toll free number. Usage charges as indicated above in Section C-3.98121 will apply.

Standard Card Surcharge:\* A per call surcharge will apply to each Verizon Business Services II Card call, other than calls to Directory Assistance.

Alternative Card Surcharge:\* The following Alternative Card Surcharge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, customer must meet the Alternative Rates requirements as described in Section 5-5.3.14.1.2.1, herein.

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

- 5.3.14.5 Verizon Business Services II Toll Free Remote Access: Allows access to the customer's Verizon Business Services II network via a customer-specific toll free number from anywhere in the U.S. This feature is available for calling within the customer's private network, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via Verizon Business Services II Card Access.
- 5.3.14.6 Verizon Business Services II Term Plan: The Verizon Business Services II Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Verizon Business Services II through the Verizon Business Services II Term Plan are subject to the terms and conditions outlined for Verizon Business Service II in the Company's "Service Publication and Price Guide" located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com), except for the discount on eligible intrastate charges as defined below.

Eligible intrastate charges is the customers total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Verizon Business Services II Card, Verizon Business Services II Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Verizon Business Services II Term Plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

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<u>Term Commitment</u>	<u>Discount</u>
1 Year	3.00%
2 Year	6.00%
3 Year	9.00%
4 Year	9.00%
5 Year	9.00%

5.3.14.7 Verizon Business Services II Optional Calling Plan I

To receive the benefits of Verizon Business Services II Option Calling Plan I, Customer must demonstrate to Verizon reasonable satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services II if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Verizon Business Services II.

Outbound per minute rates will apply.

Inbound per minute rates will apply.

5.3.14.8 Verizon Business Services II Local and Long Distance

Eligibility: To be eligible for this plan, customers:

- must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Verizon Business Services II Local and Long Distance Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com) ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;
- must subscribe to service under Product Packages Guide Types 18, 19, 20, or 21 as described in The Guide.

Definitions: For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as Verizon Business Services II Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as Verizon Business Services II Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges: A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly

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recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 or ISDN-PRI basis. See Price List for monthly recurring charges.

Benefits:

Offering A: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

Offering A Flat with Cap: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 800 minutes per monthly period per-Local Line that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Offering B: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Offering C: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 30,000 minutes per monthly period Per Local T1 or ISDN-PRI that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of

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a monthly billing period will not carry over to the next month.

Offering B Flat with Cap: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 800 minutes per monthly period per-Local Trunk that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Offering C Flat with Cap: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 20,000 minutes per monthly period Per Local T1 or ISDN-PRI that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

Discounts:

Effective July 18, 2006, these discounts will no longer be available to new customers.

These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Intrastate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services II Local and Long Distance pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new

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minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

- For existing customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. No. 4 the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.
- For existing customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. No. 4 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.
- For new customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. No. 4 Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to Verizon Business Services II Option 1 under The Guide and Verizon Business Services II under this tariff.
- For new customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. No. 4 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to Verizon Business Services II Option 1 under The Guide and Verizon Business Services II-Voice under this tariff for intrastate interLATA service only.

Other Conditions: Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

If Customer receives service under Produce Packages Guide Types 18, 19, 20 or 21 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply Verizon Business Services II Local and Long Distance Service line based service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local

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exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

5.3.14.11 LD Voice Package

Customer will pay a flat rate monthly recurring charge ("MRC"), fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 20,000 minutes per month originating from a T1 or PRI purchased from Verizon. Customer will pay a per-minute charge for each minute in excess of 20,000 in a month.

Customer understands that the LD Voice Package is restricted in the following manner:

- (i) International long distance, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the LD Voice Package.
- (iii) Customer may not utilize the LD Voice Package in any call center environment or in connection with any such similar environment.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION OF THE LD VOICE PACKAGE BY VERIZON AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

5.3.14.12 LD Voice 800 Minute Package for Verizon Business Lines or Trunks

If Customer selects the Long Distance (LD) Voice 800 Minute Package, Customer will pay a flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 800 minutes per month originating from a Verizon Business line or Verizon trunk (via Local Service - CLEC or Local Service - ILEC) associated with the LD Voice 800 Minute Package. Customer will pay a per-minute charge for each minute of usage in excess of 800 in a month. See Price List for monthly recurring and per minute charges.

Customer understands that the LD Voice 800 Minute Package is restricted in the following manner:

- (i) International LD, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 800 Minute Package.
- (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
- (iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services II Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION BY VERIZON OF THE LD VOICE 800 MINUTE PACKAGE AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

5.3.14.13 LD Voice 500 Minute Package for Verizon Business Lines or Trunks

If Customer selects the Long Distance (LD) Voice 500 Minute Package, Customer will pay a flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 500 minutes per month originating from a Verizon Business

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line or Verizon trunk (via Local Service - CLEC or Local Service - ILEC) associated with the LD Voice 500 Minute Package. Customer will pay a per-minute charge for each minute of usage in excess of 500 in a month. See Price List for monthly recurring and per minute charges. Customer understands that the LD Voice 500 Minute Package is restricted in the following manner:

- (i) International LD, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 500 Minute Package.
- (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
- (iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services II Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION BY VERIZON OF THE LD VOICE 500 MINUTE PACKAGE AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

5.3.14.14 LD Voice 300 Minute Package for Verizon Business Lines or Trunks

If Customer selects the Long Distance (LD) Voice 300 Minute Package, Customer will pay a flat rate monthly recurring charge (AMRC@), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 300 minutes per month originating from a Verizon Business line or Verizon trunk (via Local Service - CLEC or Local Service - ILEC) associated with the LD Voice 300 Minute Package. Customer will pay a per-minute charge for each minute of usage in excess of 300 in a month. See Price List for monthly recurring and per minute charges. Customer understands that the LD Voice 300 Minute Package is restricted in the following manner:

- (i) International LD, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 300 Minute Package.
- (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
- (iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services II Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION BY VERIZON OF THE LD VOICE 300 MINUTE PACKAGE AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

5.3.15 Verizon Business Services Versatile T1

Effective September 6, 2005, Verizon Business Services Versatile T1 will no longer be available to new subscribers and existing customers will no longer be able to place new orders.

Verizon Business Services Versatile T1 ("Versatile T1") is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet Dedicated Access, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

Eligibility

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- Customer must subscribe to service under a Verizon Business Services Agreement, Guide Type 17, with a minimum 1 year commitment as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at [www.verizonbusiness.com](http://www.verizonbusiness.com).
- Customer must also subscribe to the Verizon Business Services Versatile T1 offering as described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. Tariff 4 ("Companion Intrastate Service").
- Customer is not eligible to receive the benefits of any other program or promotion related to local, long distance, conferencing or internet dedicated access services.

#### Monthly Recurring Charges

Customer will incur monthly recurring charges as described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. Tariff 4 ("Companion Intrastate Service").

#### Benefits

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 3000 Long Distance minutes which includes Toll Free, interstate/intrastate, and unlimited Local.

Package B: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 6000 Long Distance minutes which includes Toll Free, interstate/intrastate, and unlimited Local.

Package C: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 9000 Long Distance minutes which includes Toll Free, interstate/intrastate, and unlimited Local.

Customers who exceed the applicable package Long Distance minutes will incur the following Long Distance per minute overage charge:

#### Calling Card

Versatile T1 Calling Card access may originate from any touch tone phone via a toll free number. A per minute usage charge and per call surcharge will apply.

#### Additional Benefits

In addition, customers will receive the benefits of the Companion Intrastate Service as described in Companion Intrastate Service.

#### 5.3.17 Verizon Loyalty Plus I Plan

Beginning July 1, 2007, Verizon Loyalty Plus I Plan will no longer be available to new subscribers.

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company-provided service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for

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installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com) on any enrolled unit.

#### TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice	Local and Long Distance Service Trunk Solution	Trunk	See Price List	Y

#### 5.3.18 Verizon Loyalty Plus II Plan

Beginning February 1, 2007, this Plan will no longer be available to new subscribers.

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company-provided service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and

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21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice	Local and Long Distance Service Trunk Solution	Trunk	See Price List	Y

5.3.19 Verizon Loyalty Plus III Plan

Beginning August 1, 2006, the Verizon Loyalty Plus III Plan will no longer be available to new subscribers.

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company-provided service unit. The credits will be applied to the second full-month's, sixth full-month's and twelfth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan. Customer may enroll any eligible service unit, but any individual unit may be enrolled only once.

Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice	Local and Long Distance Service Trunk Solution	Trunk	See Price List	Y

5.3.20 Multi-State Long Distance Service Program II

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Multi-State Long Distance Service Program is available to any Qualifying Customer. A Qualifying Customer is one that is eligible for the Multi-State Local Service Program II, pursuant to the MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. No. 4, and currently subscribes to that same program.

The following per minute rates are available to Qualifying Multi-State Long Distance Service Program II Customers:

Outbound/Inbound/Card Per Minute Rates: See Price List

#### 5.3.21 Multi-State Long Distance Service Program III

Multi-State Long Distance Service Program III is available to any Qualifying Customer. A Qualifying Customer is one that meets the following requirement:

- Customer must demonstrate prior spending of \$1.75 billion in Total Service Charges\* during the past 60 months.

\* "Total Service Charges" shall mean all charges, after application of all discounts and credits, incurred by Qualifying Customer for Qualifying Services provided, specifically excluding: taxes; charges for equipment (unless otherwise agreed upon); Verizon Wireless charges; charges incurred for goods or services where Verizon acts as agent for Qualifying Customer in its acquisition of goods or services; non-recurring charges; governmental charges; international pass-through access charges (i.e., Type 3/PTT) and charges for international access provided by Verizon (i.e., Type 1); and other charges expressly excluded by this tariff.

In order to purchase Qualifying Services under the Multi-State Long Distance Service Program III, Qualifying Customers must enter into an agreement with Verizon. "Qualifying Services" shall be the services specified in the agreement.

The rates/charges as specified in the Price List for the following services are available to Qualifying Multi-State Long Distance Service Program III Customers.

Domestic Intrastate Inbound Voice Service: See Price List

Domestic Private Line Service: See Price List

#### 5.3.22 Ohio Intrastate Private Line Discount Pricing Service

Ohio Intrastate Private Line Discount Pricing Service is available to any Qualifying Customer. A "Qualifying Customer" is one that meets all of the following requirements:

- Customer must have an Agreement with Verizon Business with a commitment to spend a minimum of \$2.7 million per year in Total Service Charges;\*
- Customer must have a commitment to spend a minimum of \$300,000 in Enhanced Call Routing;
- Customer must have a minimum of 11 million outbound minutes per month; and
- Customer must have contracted with Verizon Business for at least the previous 10 years.

\* "Total Service Charges" shall mean all charges, after application of all discounts and credits, incurred by Qualifying Customer for Qualifying Services provided, specifically excluding: taxes; charges for equipment (unless otherwise agreed upon); Verizon Wireless charges; Charges incurred for goods or services where Verizon acts as agent for Qualifying Customer in its acquisition of goods or services; non-recurring charges; governmental charges; international pass-through access charges (i.e., Type 3/PTT) and charges for international access provided by Verizon (i.e., Type 1); and other charges expressly excluded by this tariff.

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In order to purchase Qualifying Services under the Ohio Intrastate Private Line Discount Pricing Service, Qualifying Customers must enter into an agreement with Verizon. "Qualifying Services" shall be the services specified in the agreement.

Qualifying Customers will pay the charges as set forth in the Price List.

## SECTION 6 – COMPLEMENTARY SERVICES

### 6.1 Directory Assistance

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. Directory Assistance is available to customers of any of the Company's calling services (excluding Toll-Free Services). The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. One request may be made on each Directory Assistance call.

A credit allowance for a Directory Assistance call will be provided if the customer experiences poor transmission quality, receives an incorrect telephone number, or inadvertently misdials the intended Directory Assistance number.

Directory Assistance charges will be included with other usage charges toward satisfying minimum usage requirements for all services (excluding Toll-Free Services).

In equal access areas where a caller gains access by dialing 10488, Directory Assistance will not be included with other usage charges in satisfying minimum requirements or billing usage adjustment charges; volume discount and promotional discounts services will also not apply.

### 6.2 Operator Services

Operator Services shall include, but will not be limited to, live operator or automated operator functions for the handling of telephone service such as long distance calling of collect, third number billing, calling card services and rate information, dialing instructions, trouble reporting, and emergency call handling.

The calls will be billed at the established Company OS rates plus the appropriate service charges. Billing is in one-minute increments, and the Company will not bill for uncompleted calls. Access to the Company operator is obtained by dialing, from a Company Presubscribed telephone, 0 plus the number desired or 00. Access for this service is via Feature Group D. All (0+) intraLATA and (0-) calls are routed to the appropriate LEC.

Charges may not be billed to public payphones or customer-provided stations. Operator Service rates will apply to the following types of calls:

- 1) Customer Dialed Calling Card Station - Calls completed without the assistance of a company operator when the charges are billed to the LEC calling card account entered by the calling party.
- 2) Operator Station - Calls completed with the assistance of a company operator on a station-to-station basis. Charges may be billed to the customer's commercial credit card or LEC calling card account, or to the calling station, called station or a designated third party station.
- 3) Person-to-Person - Calls completed with the assistance of a Company operator to a particular person, station, department or PBX extension specified by the calling party. Charges may be billed to the customer's commercial credit card or LEC calling card account, or to the calling station, called station or a designated third party station.

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6.2.1 Usage Charges

The rates and service charges below apply to "0+" and "00-" calls ("0-" calls shall be routed directly to the LEC), including calls using a 10XXX or other access number, routed to a Company operator or to an automated operator or calling card interface from the premises of: (i) residential and business subscribers; or (ii) local exchange carrier customers not presubscribed to the Carrier.

The maximum charges for Operator Services will be the usage rates appearing in the following section plus a per call surcharge dependent upon the type of operator service provided. The actual charges may be found in the Price List accompanying this tariff.

A) Per Minute Rates

Mileage Band	Initial Minute	Each Additional Minute
1 - 10	See Rate Schedule	
11 - 22		
23 - 55		
56 - 124		
125 – Over		

B) Per Call Long Distance Usage Charges

Customer Dialed/Called Card Station	See Rate Schedule
Operator Station	
Person-to-Person	
Operator Dialed	

6.2.2 Inmate Collect Only Service

A) Description

Inmate Collect Only Service permits inmates or residents to place collect calls over the Company Network from authorized telephone numbers in a controlled environment. Telephones and associated equipment will be provided at the option of the Company for the exclusive use of inmates served within the confines of a penal, correctional, mental institution, or job corp center where potential usage by inmates or residents warrants establishing the service.

B) Service Points

This product is available to all penal, correctional, mental institution, or job corp in the State of Ohio.

C) Usage Charges

Per minute usage charges for calls are the same as the Intrastate Operator Service Rate schedule specified in Section 6.2.1.A.

D) Billing Increments

Usage is billed in one (1) minute increments.

E) Per Call Surcharges

Operator Station-to-Station Collect	See Rate Schedule
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Person-to-Person Collect

6.3 OnLine Calling Card Service

OnLine calling card service is available to residential and commercial Company customers subscribing to another Company service. Customers may also subscribe to OnLine as a standalone service. Customers may place domestic and international long distance calls using this service. Enhanced services such as voice mailbox and message delivery are available as an option of this service.

OnLine access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company toll-free access number. Calls originating from rotary phones will be completed with the assistance of operators. Per minute usage rates apply. A retroactive volume discount is applied to the total usage portion of the monthly statement from all time of day periods.

The time of day rate periods for OnLine Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

6.3.1 Residential OnLine Rate Schedule

This calling call schedule applies to all customers who subscribe to one of the Company's residential long distance services.

A) Per Minute Rates

Time of Day	Rate Per Minute
Peak	See Rate Schedule
Off-Peak	

B) Billing Increments

All residential calls will be billed in sixty (60) second increments.

6.3.2 Commercial OnLine Rate Schedule

This calling card schedule applies to all customers who subscribe to one of the Company's commercial long distance services.

A) Per Minute Rates

Time of Day	Rate Per Minute
Peak	See Rate Schedule
Off-Peak	

B) Commercial Volume Discount

Usage Level	Percent Discount
\$ 25.00- \$249.99	8.70%
\$ 250.00-\$2499.99	13.04%
\$2500.00 +	21.74%

C) Per Call Surcharge

D) Billing Increments

All commercial calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

6.3.3 Stand Alone OnLine Rate Schedule

This calling card schedule applies to commercial customers that do not have any other services

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with the Company.

A) Per Minute Rates

Time of Day	Rate Per Minute
Peak	See Rate Schedule
Off-Peak	

B) Stand Alone Volume Discount

Usage Level	Percent Discount
\$ 25.00- \$249.99	8.70%
\$ 250.00-\$2499.99	13.04%
\$2500.00 +	21.74%

C) Per Call Surcharge

D) Billing Increments

All Stand Alone calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

6.3.4 Operator Assisted OnLine Rate Schedule

The following surcharge is in addition to the per minute rates found in 6.3.1-6.3.3 above and will apply to calls that will default to a live operator.

Per Call Surcharge

6.3.5 SCHEDULE C OnLine Rate Schedule

A) Per Minute Rates

Usage Level	-- Time of Day --	
	Peak	Off-Peak
\$ 2,500-\$10,000.99	See Rate Schedule	
\$10,001-\$25,000.99		
\$25,001 +		

B) Minimum Usage Per Month

There is a minimum usage per account of \$2,500 per month. New accounts will be given a 90-day ramp up period to reach this usage minimum.

C) Billing Increments

All SCHEDULE C calls will be billed in eighteen (18) second initial increments and additional increments of six (6) seconds.

D) Per Call Surcharge

The following surcharge is in addition to the per minute rates found above and will apply to all SCHEDULE C OnLine calls.

Per Call Surcharge: See Rate Schedule

E) SCHEDULE C OnLine Service is not available as a resale product.

6.3.6 OnLine Operator Assisted

If a customer chooses an Operator to place a call, the call will be billed at Dial USA rates as

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specified in Section 10.

A) Per Call Surcharge

- 1) Station-to-Station                      See Rate Schedule
- 2) Person-to-Person

6.4 WorldCom Calling Card Service

WorldCom Calling Card service is available to residential and commercial Company Customers. Customers may place domestic and international long distance calls using this service. Calling card access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's toll-free access number, and/or 10XXX, 950-XXXX depending on availability.

6.4.1 WorldCom Calling Card

A) Direct Dial Rate Schedule

- 1) Per Minute Rate Schedule applying to all Time Periods:
- 2) Billing Increments  
Calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.
- 3) Per Call Surcharge      See Rate Schedule
  - a) For direct dial calls, a per call surcharge will apply in addition to the per minute rate found in (1) above.
  - b) The following per call surcharge is in addition to the per minute rate found in (1) above and will apply to calls which default to a live operator only.

B) Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.

- 1) Per Minute Rate Schedule applying to all Time Periods:      See Rate Schedule
- 2) Billing Increments  
WorldCom Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
- 3) Per Call Surcharge  
The following surcharge will apply in addition to the per minute rate found in (1) above.
  - a) Station-to-Station                      See Rate Schedule
  - b) Person-to-Person

6.4.2 TalkAround Calling Card

This calling card schedule applies to all customers who subscribe to one of the Company's residential long distance services.

A) Direct Dial Rate Schedule

- 1) Per Minute Rate Schedule applying to all Time Periods      See Rate Schedule

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- 2) Billing Increments  
Calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
- 3) Per Call Surcharge      See Rate Schedule
  - (a) There is no Per Call Surcharge for direct dialed calls.
  - (b) The following Per Call Surcharge is in addition to the per minute rate found in (1) above and will apply to calls which default to a live operator only.

B) Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.

1) Per Minute Rate Schedule applying to all Time Periods

<u>Mileage Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
		See Rate Schedule

0 – 10

11 – 16

17 – 22

23 – 30

31 – 40

41 – 55

- 2) Billing Increments  
TalkAround Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
- 3) Per Call Surcharge      See Rate Schedule  
The following surcharge will apply in addition to the per minute rate found in (1) above.
  - a) Station-to-Station
  - b) Person-to-Person

C) TalkAround Calling Card Association

The TalkAround Calling Card Association program is a benefit package offered in conjunction with basic residential TalkAround Calling Card in Section 6.4.2.A, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the TalkAround Association program will receive a discounted flat rate for the service.

To qualify for this rate an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors or multiple representatives; (3) Non-profit organization, or (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization must meet the following criteria to receive the special discounted rate:

- (a) Associations - Must have 5,000 or more professional members (e.g., Certified Public Accountants, American Medical Associations, State Bar Associations) and allow us to telemarket or direct mail their membership roster for promotional reasons.
- (b) Colleges/Universities - Must have 5,000 or more members and allow us to telemarket or direct mail their membership roster for promotional reasons.

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(c) Companies - Must have a minimum of 1,000 employees and allow us to telemarket or direct mail their employees for promotional reasons.

1) Direct Dialed Rate Schedule applying to all Time Periods

Per Minute Rate: See Rate Schedule

2) Billing Increments

Calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

3) Per Call Surcharge

There is no per call surcharge for Association direct dialed calls.

All other services for the TalkAround Calling Card Association will be the same services and rates as filed for the basic residential TalkAround Calling Card in Section 6.4.2.A.

#### 6.5 PhonePass Service

PhonePass Service is a switched service that enables the end-user to place calls charged to prepaid phone cards issued by the Company. The end-user accesses the network by dialing the appropriate Company toll-free number printed on the back of the card. Each toll-free number accesses a custom greeting designated by the customer. Language menu selection is available if requested by the customer.

The PhonePass Card is available in five (5) or more unit denominations at a flat rate per unit. Cards and/or Codes are issued with an expiration date of six (6), twelve (12) or eighteen (18) months from the date of the code or six (6) or twelve (12) months from first usage. First use is anytime the toll-free number and code are entered by the code holder. A terminating number is not necessary in starting the time period for reactivation on first use. The number of available Company PhonePass Cards is subject to technical limitations.

The Company is not liable or responsible for theft, loss or unauthorized use of cards or card numbers. The Company will not refund or issue credit on unused units of the PhonePass Card. The customer(s) of PhonePass Service is solely responsible for the payment of all applicable federal, state or local use, excise, sales or privilege taxes, duties or any similar fees that may be assessed by any governmental body or regulatory authority in connection with the service.

A) Availability

PhonePass Service is available twenty-four (24) hours a day, seven (7) days a week. Card availability is limited and shall be handled on a first come, first served basis. PhonePass Service can be accessed through touchtone telephones only. 900 calls cannot be made on the PhonePass Card.

PhonePass Service may be made available from time to time with certain promotional offerings.

B) Card Depletion/Renewal or Expiration

Each time the card is used, the end-user hears a message stating the amount of minutes remaining on the card. Sixty (60) seconds prior to the card being depleted, the user hears a warning announcing the time remaining on the card.

C) Description of Terms applying to PhonePass Service

1) Unit - A unit is equal to one (1) minute of domestic long distance time. The U.S. includes all fifty (50) contiguous states. Additional units per minute are charged for all other destinations.

2) Retailer - Wholesale product customer.

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3) End User - Wholesale customer's customer.

D) Usage Charges

The applicable usage rate depends upon the Service Option selected by the customer. Two options listed in (1) and (2) below are available for the customer to choose. Calls are billed in one (1) minute increments and are debited against the PhonePass Service Card. Cards and/or Codes are valued based on a number of call Units. Rates for PhonePass Service may vary depending on the commitment term, total purchase commitment, card printing or packaging and collector purchase rights. All units purchased for the sole purpose of resale, must be purchased with a generic PhonePass Card. If a customer purchases units from the Company for promotion and not resale, the customer may be entitled to a custom PhonePass card printed by the Company. Cards being used for resale are available in 5, 10, 20, 30, 60 and 100 unit denominations. Cards purchased for promotional purposes can be set with the number units determined by the customer.

1) Option A - Generic Wholesale Cards

The customer may obtain Generic PhonePass Cards as a one-time purchase with full payment due upon delivery or with a one (1) or two (2) year commitment with payment due prior to delivery of each order. Upon acceptance by Company, the Term Commitment discount will be applied to each partial order of PhonePass Cards and/or Codes. Installment (Partial Order) payments must be made fifteen (15) days prior to issuance of the Cards and/or Codes. At the end of the one (1) year or two (2) year commitment period or upon request for cancellation by the customer, the customer must pay the difference between the Term Commitment amount purchased and the initial Term Commitment amount, if the commitment has not been met. The Company may terminate a purchase commitment plan in order to allow the customer to agree to a higher "number of Units" Term Commitment. PhonePass Cards will be sold at prices rounded to the nearest cent. The rate per unit and purchase volumes are as follows:

a) One-Time Purchase

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$ 250 - 2,499	See Rate Schedule
2,500 - 4,999	
5,000 - 9,999	
10,000 - 14,999	
15,000 - 24,999	
25,000 - 49,999	
50,000 - 99,999	
100,000 - 199,999	
200,000 - 299,999	
300,000 - +	

b) 1-Year Term Monthly Commitment

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$ 2,500 - 4,999	See Rate Schedule
5,000 - 9,999	
10,000 - 14,999	
15,000 - 24,999	
25,000 - 49,999	
50,000 - 99,999	
100,000 - 199,999	
200,000 - 299,999	
300,000 - +	

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c) 2-Year Term Monthly Commitment

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$ 2,500 - 4,999	See Rate Schedule
5,000 - 9,999	
10,000 - 14,999	
15,000 - 24,999	
25,000 - 49,999	
50,000 - 99,999	
100,000 - 199,999	
200,000 - 299,999	
300,000 - +	

d) Retail Rate

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$ 1 - 250	See Rate Schedule

- 2) Retail Option - Generic Cards See Rate Schedule  
The following rate schedule applies to the end-user. The retailer has the option of setting the retail rate at the following rates based on the level of purchase and/or commitment. If the retailer would prefer to sell at any of the retail rates above their specified purchase level of commitment, they may choose any of the preset rates listed below:

Option A - Generic Cards

<u>Purchase Volume</u>	<u>Retail Rate</u>
\$ 250 - 2,499	See Rate Schedule
2,500 - 4,999	
5,000 - 9,999	
10,000 - 14,999	
15,000 - 24,999	
25,000 - 49,999	
50,000 - 99,999	
100,000 - 199,999	
200,000 - 299,999	
300,000 - +	

- 3) Directory Assistance

SECTION 7 – INTENTIONALLY LEFT BLANK

SECTION 8 – SPECIAL ARRANGEMENTS

8.1 Special Construction

A) Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include: (1)

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non-recurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof.

B) Basis for Cost Computation

The costs referred to in Section A preceding may include one or more of the following items to the extent they are applicable:

- 1) cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes the cost of:
  - a) equipment and materials provided or used,
  - b) engineering, labor and supervision,
  - c) transportation, and
  - d) rights of way;
- 2) cost of maintenance;
- 3) depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
- 4) administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;
- 5) license preparation, processing and related fees;
- 6) tariff preparation, processing and related fees;
- 7) any other identifiable costs related to the facilities provided; or
- 8) an amount for return and contingencies.

C) Termination Liability

So the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer.

- 1) The termination liability period is the estimated service live of the facilities provided.
- 2) The amount of the maximum termination liability is equal to the estimated amounts for:
  - a) Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
    - (1) equipment and materials provided or used,
    - (2) engineering, labor and supervision,
    - (3) transportation, and
    - (4) rights of way;
  - b) license preparation, processing, and related fees;
  - c) tariff preparation, processing, and related fees;
  - d) cost of removal and restoration, where appropriate; and
  - e) any other identifiable costs related to the specially constructed or rearranged facilities.
- 3) The applicable termination liability method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in Section 8.1.C.2 preceding by a factor related to the unexpired period of liability and the

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discount rate for return and contingencies. The amount determined in Section 8.1.C.2 preceding shall be adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

#### 8.2 Individual Case Basis (ICB) Arrangements

Rates for ICB Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

#### 8.3 Promotional Offerings

The Company may from time to time engage in special promotional service offerings designed to attract new customers or to increase existing subscriber awareness of a particular tariff offering. These offerings may be limited to certain dates, times, and/or locations. The waiver of any charges other than non-recurring charges shall be limited to 90 days or as per the Local Competition Guidelines as established by the Public Utilities Commission of Ohio (PUCO).

The Company may upon written notice establish temporary promotional programs wherein it may waive or reduce non-recurring or recurring charges, to introduce present or potential Customers to a service not previously received by the Customers. Promotional offerings shall be identified in price lists and effective on the day of filing with the Public Utilities of Ohio (PUCO).

### SECTION 9 – OBSOLETE SERVICES

#### 9.1 The "Answer" Family of Services

##### A) Description

"The Answer" is a family of service offerings that offers a unified service for single or multi-location customers using switched, dedicated, and OnLine card origination and switched or dedicated toll-free termination. "The Answer" package includes the availability of switched and dedicated access termination with peak and off peak rates, volume discounts, accounting codes, call detail, and a consolidated invoice for all locations. All fractional per call charges will be rounded to the nearest whole cent.

"The Answer" I is available as an outgoing switched service with origination via FGD, equal access lines. "The Answer" II is available as an outgoing dedicated service via customer-provided dedicated access line (DAL) or T-1 access. "The Answer" III is a toll-free service which terminates on the subscriber's regular business lines. "The Answer" IV is a toll-free service via customer-provided dedicated access line (DAL) or T-1 service. The OnLine "Answer" Card is available as a calling card service.

##### B) The "Answer" Extended Service Plan ("ESP")

"The Answer" services are available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24), or thirty-six (36) months and to generate a minimum monthly gross usage. Customers who elect the Answer ESP option are subject to the following:

- 1) Customers must indicate what Answer service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
- 2) Customers must reach the minimum usage requirement associated with each Answer ESP option

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by the fourth invoice period and monthly thereafter.

- 3) Customers who do not generate the monthly minimum required in a given month will be billed the monthly minimum in lieu of the actual usage for that month. No discounts will be applied if usage does not reach required ESP option monthly minimum.
- 4) Customers who terminate service prior to the end of the term of commitment will be billed the minimum usage requirement times the number of full or partial months remaining in the term in one lump sum. This charge will not apply to Company Answer customers who convert from an Answer service to another Company service with equal or greater term and minimum requirement commitments.
- 5) All customer requests to commence or terminate an Answer ESP must be made in writing to Company and received no later than the last day of the month preceding the month in which the desired action is to take effect. The customer must provide written notification to cancel the ESP which must be received by Company not less than 30 days prior to the expiration of the term commitment. If such notification is not received by Company within this time frame, the Answer ESP agreement will be automatically renewed for a new term of commitment.

C) Usage Charges

1) Rate Periods

Peak

All calls that occur from 7 A.M. to 7 P.M. Monday through Friday, except on Company-recognized holidays.

Off Peak

All calls that occur between 7 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

2) Billing Increments

"The Answer" products are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. The OnLine "Answer" Card usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

3) Per Minute Rates

	Peak	Off-Peak
The Answer I	See Rate Schedule	
The Answer II		
The Answer III		
The Answer IV		

D) OnLine "Answer" Card Service

1) Direct Dial Rate Schedule

a) Per Minute Rates

Time of Day

	Peak	Off-Peak
Peak	See Rate Schedule	
Off-Peak		

b) Billing Increments

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Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

c) Per Call Surcharge See Rate Schedule

(1) The following surcharge will apply in addition to the per minute rates found in (a) above.

(2) The following surcharge is in addition to the per minute rates found above and will apply to calls which default to a live operator.

2) OnLine "Answer" Operator Assisted Rate Schedule

If a customer chooses to access an Operator to place a call, the call will be billed at Dial USA per minute rates as provided in Section 5.1.1.

a) Billing Increments

All OnLine "Answer" calling card calls placed with the assistance of an operator will be billed in one (1) minute increments.

b) Per Call Surcharges See Rate Schedule

The following surcharge will apply in addition to per minute rates.

Station-to-Station

Person-to-Person

9.2 EasyAnswer Services

Effective June 1, 1995, EasyAnswer Services will be available only for Association Services.

A) Description

This service offering allows the customer to choose a unified service using shared, dedicated and calling card origination and shared or dedicated toll-free (in WATS) termination. The EasyAnswer package includes the availability of outbound, inbound (toll-free) with peak and off peak rates and calling card services, and offers a discount on outbound and toll-free service for customers willing to sign a term commitment and/or willing to commit to a specific dollar volume of monthly minimum usage.

The EasyAnswer Services consist of three options:

Option 1 - Requires no monthly minimum billing commitment.

Option 2 - Requires a minimum of \$1,000 per month billing commitment or if the minimum is not reached the customer will be billed the monthly minimum in lieu of the actual usage for that month.

Option 3 - Requires a minimum of \$5,000 per month billing commitment or if the minimum is not reached, the customer will be billed the monthly minimum in lieu of the actual usage for the month.

Multiple services and/or multiple locations using EasyAnswer's services can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic toll-free, Domestic and International outbound calls contribute to determine monthly minimum usage. Easy OnLine Calling Card, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected EasyAnswer Option by the fourth invoice period and monthly thereafter.

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B) EasyAnswer Term Plan

EasyAnswer Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan option will receive a discount off their selected Option's domestic interstate, and intrastate outbound and toll-free rates. The Company's interstate rates are provided in its Tariff F.C.C. No. 2 as filed with the Federal Communications Commission. This discount will apply to EasyAnswer's peak interstate rates and all time periods for intrastate rates. Customers who elect the EasyAnswer Service option are subject to the following:

- A. Customers must indicate what EasyAnswer service or services are to be included in the term plan. The discounts provided under this option become effective with the first full month's usage.
- B. Option 2 Customers are required to meet a minimum annual usage commitment of \$12,000 (Customer's \$1,000 monthly minimum multiplied by twelve (12) months). Option 3 Customers are required to meet a minimum annual usage commitment of \$60,000 (Customer's \$5,000 monthly minimum multiplied by twelve (12) months). At the end of each successive twelve (12) month period following the date service becomes effective, Option 2 and Option 3 Customers will be required to pay the shortfall, if any, between their actual usage during that twelve (12) month period and the minimum annual usage commitment applicable to the option selected by the Customer. As used herein, "usage" consists of the amount of all domestic and international usage of all EasyAnswer Services (excluding EasyAnswer Association) measured in dollars.
- C. Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (D) following, will be liable for a cancellation penalty equal to the number of months remaining in the term then in effect multiplied by: (1) for Option 1 Customers, \$200 per month for switched services (per service type), or \$500 per month for dedicated services (per service type); (2) for Option 2 Customers, \$1,000 per month for switched or dedicated services (per service type); or (3) for Option 3 Customers, \$5,000 per month for switched or dedicated services (per service type). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company Service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
- D. All customer requests to commence or terminate a EasyAnswer Term Plan must be made in writing, either by certified or registered mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the EasyAnswer Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.
- E. Any agreement relating to EasyAnswer services may, upon expiration of its term, be extended by mutual agreement of Company and the customer. The customer shall have ninety (90) days from the date service is made available in which to notify Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel the agreement without further obligation.
- F. Easy OnLine Calling Card usage is excluded from the EasyAnswer Term Plan discounts.

C) EasyAnswer Association

The EasyAnswer Association program is a benefit package which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the EasyAnswer Association program will receive EasyAnswer

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products and Easy OnLine Calling Card Service.

To qualify for EasyAnswer Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Nonprofit organization, or; (4) Buying group not organized merely to buy Company long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of Company's services. The group's members who have subscribed to Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The EasyAnswer Association member group shall receive a monthly report from the Company listing members of the group who subscribe to Company service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market Company's services. Association discounts for EasyAnswer are outlined in Section G following.

D) Usage Charges

1) Per Minute Intrastate Base Rates - All Options

Peak/Off-Peak  
Switched:  
Outbound      See Rate Schedule  
Inbound

Dedicated:  
Outbound  
Inbound

Calling Card

2) Rate Periods:

Peak  
All calls that occur from 8 A.M. to 5 P.M. Monday through Friday, except on Company-recognized holidays.

Off Peak  
All calls that occur between 7 P.M. through 7:59 A.M. Monday through Thursday, and all calls between 7 P.M. Friday and 7:59 A.M. Monday and Company-recognized holidays.

3) Billing Increments

EasyAnswer Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). Easy OnLine Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

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- 4) Monthly and Non-Recurring Charges:  
Monthly Recurring and Non-Recurring Charges apply as described in Section D.6.3 of the Company's Tariff F.C.C. No. 2.

E) Easy OnLine Calling Card Service

1) Usage Charges See Rate Schedule

a) Direct Dial Rate Schedule

Per Minute Rates applying to all time periods:

b) Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

c) Per Call Surcharge

(1)

(2) The following rates and surcharge will apply to calls which default to a live operator.

Rate Per Minute:

Peak: See Rate Schedule

Off-Peak:

Per call Surcharge: See Rate Schedule

d) Easy OnLine Calling Card Service - OnLine Operator Assisted Rate Schedule

(1) Usage Charges

a. Per Minute Rate Schedule

If a customer chooses to access an Operator to place a call, the call will be billed at Dial USA per minute rates as provided in Section 5.1.1.

b. Surcharge

Station-to-Station See Rate Schedule

Person-to-Person

(2) Billing Increments

All Easy OnLine Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.

F) EasyAnswer Term Plan

Customers who elect the Term Plan option will receive a discount off their selected Option's domestic interstate and intrastate outbound and toll-free rates. This discount will apply to EasyAnswer's peak interstate rates and all time periods for intrastate rates. This plan does not apply to Easy OnLine Calling Card usage.

1) EasyAnswer Term Plan Discounts

Outbound Term	Toll-Free Discount	Discount
12 Months	See Rate Schedule	

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24 Months

G) EasyAnswer Association

EasyAnswer Association members will receive a 5% discount on interstate and intrastate usage, peak and off-peak time periods for monthly and one (1) year term plan customers. Association members who sign up for a two (2) year term plan will receive the same discounts as non-Association customers.

9.3 Performance 4000 Services

Effective June 1, 1995, Performance 4000 Service will no longer be offered to new customers.

A) Description

Performance 4000 Service offers a unified service for single or multi-location customers using both switched and dedicated inbound and outbound service, a calling card and international service. Performance 4000 has been designed especially for the larger customer billing over \$7,500 a month, with the availability of peak and off-peak rates, calling card services and offering a discount for customers willing to sign a term commitment of either twelve (12), twenty-four (24) or thirty-six (36) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage. There are five (5) levels of Performance 4000 which are described below.

Level I - Requires a monthly minimum billing commitment of \$7,500; if the minimum is not reached the customer is charged the difference.

Level II - Requires a monthly minimum billing commitment of \$15,000; if the minimum is not reached the customer is charged the difference.

Level III - Requires a monthly minimum billing commitment of \$25,000; if the minimum is not reached the customer is charged the difference.

Level IV - Requires a monthly minimum billing commitment of \$50,000; if the minimum is not reached the customer is charged the difference.

Level V - Requires a monthly minimum billing commitment of \$75,000; if the minimum is not reached the customer is charged the difference.

Multiple services and/or multiple locations using Performance 4000's services can contribute to the overall monthly minimum commitment. Domestic Toll-Free, Domestic and International outbound calls contribute to determining monthly minimum usage. Operator Services usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Performance 4000 Level by the fourth invoice period and monthly thereafter.

B) Performance 4000 Term Plan

Performance 4000 Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan Option will receive a discount off their selected option's domestic rates. Customers who elect the Performance 4000 Term Plan option are subject to the following:

- 1) Customers must indicate what Performance 4000 Level is to be included in the term plan. The rates provided under this option become effective with the first full month's usage.
- 2) Customers who fall below the monthly minimum usage requirement for the plan selected will be billed the difference between actual usage and the monthly minimum required.
- 3) Customers who terminate service prior to the end of the term of commitment will be billed a

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termination liability consisting of the monthly minimum of the selected plan option multiplied by the number of months remaining in the commitment, due and payable upon termination in a lump sum. This charge will not apply to customers who convert from a Performance 4000 service to another Company service with equal or greater term and minimum usage requirement commitments.

- 4) All customer requests to commence or terminate a Performance 4000 Term Plan must be made in writing to Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by Company within this time frame, the Performance Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify Company in writing of the customer's desire to cancel this agreement without further obligation.
- 5) Performance 4000 Term Plan is not available with Operator Services, Ultimate Call Manager, other Fixed Period Discount Plans or any promotions not associated with this plan.

C) Usage Charges See Rate Schedule

1) Rate Periods

The time of day rate periods for Performance 4000 services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7:00 AM through 7:00 PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

2) Billing Increments

Performance 4000 Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. A minimum average time requirement (MATR) of thirty (30) seconds per call applies during a billing period for switched outbound and calling card. Performance 4000 Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

3) Per Minute Rate Schedules

Performance 4000 Level I and II Customers will receive the following rates:

a) Switched Per Minute Rates\*\*

Outbound	See Rate Schedule
Inbound	

b) Dedicated Per Minute Rates\*\*

Outbound	See Rate Schedule
Inbound	

\*\* Performance 4000 Levels III, IV and V Customers will receive a 5% discount off the rates listed in (a) and (b) above.

4) Calling Card Service

a) Direct Dial Rate Schedule

Per Minute Rates applying to all time periods and Levels:

Month to Month Rate:	See Rate Schedule
1, 2 or 3 Yr Term Plan Rate:	

b) Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher sixty

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(60) second increment thereafter.

c) Per Call Surcharge See Rate Schedule

D) Monthly and Non-Recurring Charges:

Monthly Recurring and Non-Recurring Charges apply as described in Section D.6.3 of the Company's Tariff F.C.C. No. 2.

9.4 Intelnet Calling Card Service

A) Description

Intelnet Calling Card Service is provided to Customers for use when away from their established service location. Access to the service is gained by dialing a Company-designated toll free access number (e.g., 800-NXX-XXXX), plus the Customer's/User's Intelnet Calling Card authorization number and the called telephone number. The service includes a Customer-programmable speed dialing capability for up to eight telephone numbers, and a capability whereby a Customer may establish 2-to-6 digit, verified or unverified accounting codes for use with the Intelnet Calling Card, at no additional charge. The Intelnet Calling Card can also be used to place operator-assisted and directory assistance calls, subject to the application of additional charges.

Beyond these standard features, the Intelnet Calling Card includes the following enhanced features: conference calling, and news and information access. Use of these enhanced features is subject to separate charges. Intelnet Calling Card calls are billed in six second increments, with a one minute minimum.

New Customers of the Company's interexchange or Local Exchange Access services will automatically be issued two calling cards. These cards will initially be subject to a per month usage limit. Upon notification to the Company by the Customer, the monthly usage limit may be increased.

B) Usage Charges

1) Calling Cards See Rate Schedule

2) Standard Usage Charges

Per minute of use

Peak Rate See Rate Schedule

Per call surcharge

3) Operator-Assisted Calls

The Intelnet Calling Card can be used to place Intelnet operator-assisted calls. The following surcharges apply per call, in addition to the standard usage charges.

Person-to-Person surcharge: See Rate Schedule

Station-to-Station surcharge:

4) Directory Assistance Calls

The Intelnet Calling Card can be used to place calls for Directory Assistance. A flat charge will apply per requested number (Requested Number Charge). At the Customer's option, the Company will automatically place a call to the requested number. For calls completed in this manner, a Call Completion Charge and the Standard Usage Charges will apply in addition to the Requested Number Charge.

Requested Number Charge: See Rate Schedule

Call Completion Charge:

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5) Enhanced Features Charges

Enhanced features are available for use as described below. Enhanced feature charges apply in lieu of standard usage charges. Usage charges are billed in six second increments with a one minute minimum.

a) Conference Calling

Allows a User to establish a conference call by accessing the conference operator. Charges apply per established line and per minute of usage.

Per established line: See Rate Schedule

Per minute of usage per line:

b) Voice Mail Access

Allows a User to access Intelenet Voice Mail and to place return calls without having to hang-up and initiate a new calling card call.

Per minute of usage: See Rate Schedule

c) Voice Messaging

Allows the User to leave up to three minute voice recorded message that is stored for future delivery when the called number is busy or no answer.

Per call: See Rate Schedule

d) News and Information

Provides access to news, weather, sports, financial information and other features.

Per minute of usage: See Rate Schedule

9.10 WorldMark Service

WorldMark Service offers a unified service for single or multi-location customers using switched, dedicated, and WorldMark calling card origination and switched or dedicated toll-free termination. The WorldMark package includes the availability of outbound, inbound (toll-free) products with peak and off peak rates and a non time-of-day sensitive, calling card product, as well as, offering the most comprehensive performance guarantees available. Intrastate service is offered in conjunction with interstate service.

WorldMark Service offers cross-contributory product volume discounts on switched and dedicated, outbound and inbound (toll-free) products based on combined usage of multiple WorldMark Service products, including domestic switched and dedicated, outbound and inbound (toll-free) product usage, calling card and switched and dedicated WorldMark data product usage. Total intrastate, interstate and international usage contributes to discount level. The discount will apply to WorldMark domestic interstate rates only.

WorldMark Service offers an additional discount on switched and dedicated outbound and toll-free products for customers willing to sign a term commitment.

There are four (4) Options of WorldMark available to customers, each of which are described below:\*\*

Option A - Requires no monthly minimum billing commitment for month-to-month customers; \$15,000 monthly minimum billing commitment for term customers.

Option B - Requires a monthly minimum billing commitment of \$25,000.

Option C - Requires a monthly minimum billing commitment of \$50,000.

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Option D - Requires a monthly minimum billing commitment of \$75,000.

\*\* If the minimum is not reached for Option A term and Options B through D, the customer will be charged for the difference.

Multiple services and/or multiple customer locations using WorldMark Service can contribute to individual product volume discounts and the overall monthly minimum commitment. WorldMark Operator Services and Directory Assistance usage is not included in determining product volume discounts and monthly minimum usage.

#### 9.10.1 Term Commitment Liability

WorldMark is available to customers through a term commitment option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect a term commitment will receive an additional discount off their selected option's domestic interstate outbound and toll-free rates. (The Company's interstate rates are provided in its F.C.C. Tariff No. 2 as filed with the Federal Communications Commission.) Customers who elect the term commitment are subject to the following:

- A) Customers must indicate what WorldMark service or services are to be included in the term commitment. The discounts provided under this option become effective with the first full month's usage.
- B) Upon execution of this agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.
- C) Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (4) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, 25% of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract period the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to 25% of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the customer immediately converts to another company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such company service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
- D) All Customer requests to commence or terminate a WorldMark term commitment must be made in writing, either by certified mail (return receipt requested), to the Company and received no later than thirty (30) days prior to other termination charges as noted above.
- E) A Customer who cancels their agreement prior to expiration will be required to repay any promotional credits that were given in addition to other termination charges as noted above.

#### 9.10.2 WorldMark Service Guarantees

The following is a list of guarantees for each product offered under this service that will automatically compensate the Customer when stated product performance levels are not met.

The Customer's right to receive the WorldMark Guarantees as set forth will depend upon the Company's receipt of Customer's full payment of each month's invoice. In the event the Customer's account becomes past due, the Company reserves the right to void all rights to

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WorldMark's Service Satisfaction Guarantees and Service Restoration Guarantees as defined herein.

A) WorldMark 1+ Switched/Dedicated Service

Installation Interval Guarantee - WorldMark Customers of switched outbound service will be installed within five (5) full business days from the date the Customer signed the service order. WorldMark Customers of dedicated outbound service (limited to Company Tier One cities) will be installed within eighteen (18) full business days from the date the Customer signed the service order.

Customer Compensation - For each day the WorldMark switched or dedicated outbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. In addition, Customers will receive credit for their installation and first month's access line charges.

Service Satisfaction Guarantee - Company will pay the local access and interexchange carrier service installation charges to return the Customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

Service Restoration Guarantee - Company guarantees that it will restore outbound service interruptions within thirty (30) minutes from the time the Customer initiates the trouble call.

Customer Compensation - If the restoration interval is exceeded, Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

B) WorldMark Toll-Free Service

Installation Interval Guarantee - WorldMark Customers of switched inbound service will be installed within five (5) full business days from the date the Customer signed the service order. WorldMark Customers of dedicated inbound service (limited to Company Tier One cities) will be installed within eighteen (18) full business days from the date the Customer signed the service order.

Customer Compensation - For each day the WorldMark switched or dedicated inbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month. In addition, the monthly WorldMark toll-free service fee will be credited and dedicated Customers will receive credit for their installation and first month's access line charges.

Additional Number Installation Guarantee - Additional toll-free numbers will be added to existing WorldMark switched or dedicated inbound service within one (1) full business day. This guarantee is not applicable if the additional number requires the installation of additional dedicated access lines or if the FCC-imposed restrictions on the availability of toll-free numbers necessitates a delay beyond Company's control. In addition, Company makes no warranty on our ability to overcome delays caused by competitors when porting existing numbers.

Customer Compensation - For each day the additional number installation interval is exceeded, a credit for each day's usage will be issued for the affected service. In addition, the monthly WorldMark toll-free service fee will be credited for the affected service.

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Feature Installation Interval Guarantee - New WorldMark toll-free service feature configuration will be installed in one hundred twenty (120) minutes or less from the time a request is received by our WorldMark Customer Service Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) per feature.

Feature Reconfiguration Guarantee - Predetermined WorldMark toll-free service feature configurations will be implemented in sixty (60) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Service Reconfiguration Guarantee - Company guarantees that it will implement any predefined alternative routing schemes for WorldMark toll-free service and/or features in thirty (30) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Customer Compensation - If the service or feature installation and/or reconfiguration interval is exceeded, the Customer will automatically receive a credit equal to one day's average usage charges for WorldMark Toll-free service and WorldMark toll-free monthly recurring service and feature charges for the affected service.

Service Satisfaction Guarantee - Company will pay the local access and interexchange carrier service installation charges to return the Customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

Service Restoration Guarantee - Company guarantees that it will restore inbound service interruptions within thirty (30) minutes from the time the Customer initiates the trouble call.

Customer Compensation - If the restoration interval is exceeded, Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

C) WorldMark Calling Card Service

Installation Interval Guarantee - Company will deliver WorldMark calling cards within five (5) business days from the date the service order is signed. Upon signing a service order for WorldMark Calling Cards, a complimentary twenty (20) minute PhonePass prepaid card will be issued for each calling card ordered.

Customer Compensation - If the installation interval is exceeded, a \$15.00 credit will be issued for each distinct WorldMark Calling Card number.

Service Restoration Guarantee - Company guarantees that it will restore WorldMark Calling Card service interruptions within thirty (30) minutes or less, upon notification to the WorldMark Customer Support Center.

Customer Compensation - Company will automatically issue a \$15.00 credit if WorldMark Calling Card Service is not restored within thirty (30) minutes. Limit one (1) credit per account per day, not to exceed thirty (30) credits in one (1) month.

Card Security Guarantee - If the Customer's WorldMark Calling Card is deactivated due to toll fraud, they may call our WorldMark Customer Support Center and receive a free twenty (20)

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minute PhonePass prepaid card number to use until we issue another calling card.

9.10.3 WorldMark Service Liability

With Thirty (30) days prior written notice, the Company reserves the right to discontinue providing WorldMark Service to a Customer if the Company issues five (5) or more restoration credits in a thirty (30) calendar period.

- A) In the event the Company cancels WorldMark Service in accordance with above, the Company will reimburse the Customer the charges directly related to the switch back (the "Qualifying Charges") based on the Customer's prior network configuration, not to exceed the amount paid for installation of WorldMark Service.
- B) Any WorldMark Switched Back Reimbursement due hereunder as described above, shall be due and payable to Customer on or before sixty (60) calendar days from the time the Company notifies the Customer of the cancellation of WorldMark Services.
- C) Payment of the WorldMark Switch Back Reimbursement may at the Customer's option, be made by either (i) a credit against the Customer's then-current charges for services provided by the Company, if any; or, (ii) a check drawn on a United States bank and payable in United States dollars. Said payment may be withheld if Customer is in past due status with the Company.

In addition to the liability provisions specifically provided in this section, all other Rules and Regulations for liability as filed in Section 2 will also apply to WorldMark Services.

9.10.4 Rate Periods

Peak

All calls that occur between 7 A.M. through 6:59 P.M., Monday through Friday, except on Company-recognized holidays.

Off-Peak

All calls that occur between 7 P.M. through 6:59 A.M., Monday through Friday, and all calls between 7 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

9.10.5 Billing Increments

Domestic switched and dedicated access, outbound and inbound (toll-free) product calls are billed in eighteen (18) second initial increments and additional increments of six (6) seconds. WorldMark Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges will be rounded to the nearest whole cent.

9.10.6 WorldMark Rate Schedules

Per minute intrastate base rates for WorldMark Service are the same for all Options (A-D) and apply as shown below:

A) Switched Per Minute Rates

	Peak/Off Peak
Switched Outbound	See Rate Schedule
Switched Toll-Free	

B) Dedicated Per Minute Rates

Peak/Off Peak

Dedicated Outbound      See Rate Schedule  
Dedicated Toll-Free

9.10.7 WorldMark Calling Card Service

A) Direct Dial Rate Schedule

- 1) Per Minute rates applying to all time periods:      See Rate Schedule
- 2) Billing Increments  
Domestic calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.
- 3) Per Call Surcharge
  - a) Per Call Surcharge:      See Rate Schedule
  - b) The following rates and surcharge will apply to calls which default to a live operator.  
  
Per Minute rate:      See Rate Schedule  
Per Call Surcharge:

B) WorldMark Calling Card Service - Operator Assisted Rate Schedule

- a) If a Customer chooses to access an operator to place a call, the call will be billed at the per minute rate below:  
  
Per Minute Rate:      See Rate Schedule
- b) Billing Increments  
All WorldMark Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.
- c) Per Call Surcharge  
The following surcharge will apply in addition to the per minute rates above.  
  
Station-to-Station:      See Rate Schedule  
Person-to-Person:  
Basic Surcharge:

9.10.8 WorldMark Service and Feature Charges

WorldMark service is an interstate service offering with Customers having the option of using the service for intrastate calls. Accordingly, a description of the chargeable services and features, including monthly recurring, non-recurring, change and per minute surcharges associated with WorldMark Service can be found in Section 7.11.6 of the Company's Tariff F.C.C. No. 2.

9.11 GRANDFATHERED INTERMEDIA SERVICES

9.11.2 Long Distance Services

9.11.2.1 Unified Calling Card

The Unified Calling Card is a service offered to Customers for intrastate and interstate calling. Customers must input a valid Personal Identification Number (PIN) when originating Calling Card calls. Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute. There are no nonrecurring or monthly

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recurring charges. No calling card surcharge applies for use of this service, although a Payphone Compensation Charge will apply for use of the telephone instrument used to access the service.

Switched Access Services (Each minute): See Rate Schedule  
Dedicated Access Services (Each minute):

9.11.2.2 Unified Long Distance Service

Unified Long Distance Service is an outbound service offered to business customers. Unified Long Distance Service utilizes switched access. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Long Distance Service is based upon the monthly (or annual, if selected) revenue (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. Customers whose monthly (or annual, if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

Unified Long Distance Service (Switched Outbound Service)  
Unified Toll-Free Service (Switched Inbound Service)  
Unified Direct Long Distance Service (Dedicated Outbound Service)  
Unified Direct Toll-Free Service (Dedicated Inbound service)  
Unified Extended Direct Long Distance Service (Dedicated Outbound Service)  
Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)  
Unified Single T Long Distance Service (Single T Outbound)  
Unified Single T Toll-Free Service (Single T Inbound)  
Unified Calling Card  
Unified Directory Assistance  
Unified Operator Services  
Unified Direct Global service (Dedicated International)  
Unified Extended Direct Global Services (Dedicated International)  
Unified Global Services (Switched International)  
Unified Extended Global services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Long Distance Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum.

Rate per Minute, Rate 1 (\$0-\$999.99 revenue commitment): See Rate Schedule  
Rate Per Minute, Rate 2 (\$1,000+ revenue commitment):

9.11.2.3 Unified Toll-Free Service

Unified Toll Free Service is an inbound (i.e., 8XX) calling service offered to business customers. Unified Toll-Free Service utilizes switched access. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Toll-Free Service is based upon the monthly (or annual, if selected) long distance billing (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the

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committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

- Unified Long Distance Service (Switched Outbound Service)
- Unified Toll-Free Service (Switched Inbound Service)
- Unified Direct Long Distance Service (Dedicated Outbound Service)
- Unified Direct Toll-Free Service (Dedicated Inbound service)
- Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)
- Unified Single T Long Distance Service (Single T Outbound)
- Unified Single T Toll-Free Service (Single T Inbound)
- Unified Calling Card
- Unified Directory Assistance
- Unified Operator Services
- Unified Direct Global service (Dedicated International)
- Unified Extended Direct Global Services (Dedicated International)
- Unified Global Services (Switched International)
- Unified Extended Global services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to customers of Unified Toll Free Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum. Any customer who requests over 40 8XX numbers will be charged a minimum of \$1, up to a maximum of \$25, per month (cross-jurisdictional) per 8XX number over 40.

Rate per Minute, Rate 1 (\$0-\$999.99 revenue commitment): See Rate Schedule  
Rate Per Minute, Rate 2 (\$1,000+ revenue commitment):

#### 9.11.2.4 Unified Direct Long Distance Service

Unified Direct Long Distance Service is an outbound service offered to business customers. Unified Direct Long Distance Service utilizes dedicated access. The customer is responsible for establishing the appropriate dedicated access connection(s) between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Direct Long Distance Service is based upon the monthly (or annual if selected) long distance billing (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly revenue commitment for this plan ranges from a minimum of \$200 to a maximum of \$5,000. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

- Unified Long Distance Service (Switched Outbound Service)
- Unified Toll-Free Service (Switched Inbound Service)
- Unified Direct Long Distance Service (Dedicated Outbound Service)
- Unified Direct Toll-Free Service (Dedicated Inbound service)
- Unified Extended Direct Long Distance Service (Dedicated Outbound Service)

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Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)  
Unified Single T Long Distance Service (Single T Outbound)  
Unified Single T Toll-Free Service (Single T Inbound)  
Unified Calling Card  
Unified Directory Assistance  
Unified Operator Services  
Unified Direct Global service (Dedicated International)  
Unified Extended Direct Global Services (Dedicated International)  
Unified Global Services (Switched International)  
Unified Extended Global services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Direct Long Distance Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum.

Rate per Minute, Rate 1  
(\$2,000-\$9,999.99 revenue commitment): See Rate Schedule  
Rate Per Minute, Rate 2  
(\$10,000+ revenue commitment):

9.11.2.5 Unified Direct Toll-Free Service

Unified Direct Toll-Free Service is an inbound toll-free (i.e., 8XX) calling service offered to business customers. Unified Direct Toll-Free Service utilizes dedicated access. The customer is responsible for establishing the appropriate dedicated access connection(s) between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Direct Toll-Free Service is based upon the monthly (or annual if selected) long distance billing (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly revenue commitment for this plan ranges from a minimum of \$200 to a maximum of \$5,000. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

Unified Long Distance Service (Switched Outbound Service)  
Unified Toll-Free Service (Switched Inbound Service)  
Unified Direct Long Distance Service (Dedicated Outbound Service)  
Unified Direct Toll-Free Service (Dedicated Inbound service)  
Unified Extended Direct Long Distance Service (Dedicated Outbound Service)  
Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)  
Unified Single T Long Distance Service (Single T Outbound)  
Unified Single T Toll-Free Service (Single T Inbound)  
Unified Calling Card  
Unified Directory Assistance  
Unified Operator Services  
Unified Direct Global service (Dedicated International)  
Unified Extended Direct Global Services (Dedicated International)  
Unified Global Services (Switched International)

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#### Unified Extended Global Services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Direct Toll-Free Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum. Any customer who requests over 40 8XX numbers will be charged a minimum of \$1, up to a maximum of \$25, per month (cross-jurisdictional) per 8XX number over 40.

The following enhanced service features are available with Unified Direct Toll-Free Service. Non-recurring and recurring charges may apply.

1. Dialed Number Identification service (DNIS)
2. Real-time ANI

Rate per Minute, Rate 1  
(\$2,000-\$9,999.99 revenue commitment): See Rate Schedule  
Rate Per Minute, Rate 2  
(\$10,000+ revenue commitment):

#### 9.11.2.6 Unified Extended Direct Long Distance Service

Unified Extended Direct Long Distance Service is an outbound service offered to business customers. Unified Extended Direct Long Distance Service utilizes dedicated access. The customer is responsible for establishing the appropriate dedicated access connection(s) between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Extended Direct Long Distance Service is based upon the monthly (or annual if selected) long distance billing (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly revenue commitment for this plan ranges from a minimum of \$200 to a maximum of \$5,000. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

Unified Long Distance Service (Switched Outbound Service)  
Unified Toll-Free Service (Switched Inbound Service)  
Unified Direct Long Distance Service (Dedicated Outbound Service)  
Unified Direct Toll-Free Service (Dedicated Inbound service)  
Unified Extended Direct Long Distance Service (Dedicated Outbound Service)  
Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)  
Unified Single T Long Distance Service (Single T Outbound)  
Unified Single T Toll-Free Service (Single T Inbound)  
Unified Calling Card  
Unified Directory Assistance  
Unified Operator Services  
Unified Direct Global service (Dedicated International)  
Unified Extended Direct Global Services (Dedicated International)  
Unified Global Services (Switched International)  
Unified Extended Global Services (Switched International)

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Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Extended Direct Long Distance Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum.

Rate per Minute, Rate 1  
(\$2,000-\$9,999.99 revenue commitment): See Rate Schedule  
Rate Per Minute, Rate 2  
(\$10,000+ revenue commitment):

9.11.2.7 Unified Extended Direct Toll-Free Service

Unified Extended Direct Toll-Free Service is an inbound toll-free (i.e., 8XX) calling service offered to business customers. Unified Extended Direct Toll-Free Service utilizes dedicated access. The customer is responsible for establishing the appropriate dedicated access connection(s) between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Extended Direct Toll-Free Service is based upon the monthly (or annual, if selected) long distance billing (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly revenue commitment for this plan ranges from a minimum of \$200 to a maximum of \$5,000. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

Unified Long Distance Service (Switched Outbound Service)  
Unified Toll-Free Service (Switched Inbound Service)  
Unified Direct Long Distance Service (Dedicated Outbound Service)  
Unified Direct Toll-Free Service (Dedicated Inbound service)  
Unified Extended Direct Long Distance Service (Dedicated Outbound Service)  
Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)  
Unified Single T Long Distance Service (Single T Outbound)  
Unified Single T Toll-Free Service (Single T Inbound)  
Unified Calling Card  
Unified Directory Assistance  
Unified Operator Services  
Unified Direct Global Service (Dedicated International)  
Unified Extended Direct Global Services (Dedicated International)  
Unified Global Services (Switched International)  
Unified Extended Global Services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Extended Direct Toll-Free Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum. Any customer who requests over 40 8XX numbers will be charged a minimum of \$1, up to a maximum of \$25, per month (cross-jurisdictional) per 8XX number over 40.

The following enhanced service features are available with Unified Extended Direct

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Toll-Free Service. Non-recurring and recurring charges may apply.

- |                        |  |
|------------------------|--|
| 1. Message Referral    | 5. Day of Week Routing                         |
| 2. Call Area Selection | 6. Day of Year                                 |
| 3. Geographic Routing  | 7. Dialed Number Identification service (DNIS) |
| 4. Time of Day Routing | 8. Real-Time ANI                               |

Rate per Minute, Rate 1  
(\$2,000-\$9,999.99 revenue commitment): See Rate Schedule  
Rate Per Minute, Rate 2  
(\$10,000+ revenue commitment):

9.11.2.8 Unified Single T Long Distance Service

Unified Single T Long Distance Service is an outbound service offered to business customers who subscribe to certain Intermedia local exchange service offerings which utilize a high capacity dedicated connection between the Company's switching location and the customer's premises. Unified Single T Long Distance Service utilizes the dedicated connection in concert with the customer's local exchange service. The customer is responsible for establishing the appropriate dedicated access connections between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Single T Long Distance Service is based upon the annual, revenue (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly commitment for this plan ranges from a minimum of \$25 to a maximum of \$1,000. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

Unified Long Distance Service (Switched Outbound Service)  
Unified Toll-Free Service (Switched Inbound Service)  
Unified Direct Long Distance Service (Dedicated Outbound Service)  
Unified Direct Toll-Free Service (Dedicated Inbound service)  
Unified Extended Direct Long Distance Service (Dedicated Outbound Service)  
Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)  
Unified Single T Long Distance Service (Single T Outbound)  
Unified Single T Toll-Free Service (Single T Inbound)  
Unified Calling Card  
Unified Directory Assistance  
Unified Operator Services  
Unified Direct Global service (Dedicated International)  
Unified Extended Direct Global Services (Dedicated International)  
Unified Global Services (Switched International)  
Unified Extended Global services (Switched International)

One year, two year, and three year term plans are available to subscribers of Unified Single T Long Distance Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum.

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Rate per Minute, Rate 1  
(\$250-\$4,999.99 revenue commitment): See Rate Schedule  
Rate Per Minute, Rate 2  
(\$5,000+ revenue commitment):

9.11.2.9 Unified Single T Toll-Free Service

Unified Single T Toll-Free Service is an inbound toll-free (i.e., 8XX) calling service offered to business customers who subscribe to certain Intermedia local exchange service offerings which utilize a high capacity dedicated connection between the Company's switching location and the customer's premises. Unified Single T Toll-Free Service utilizes the dedicated connection in concert with the customer's local exchange service. The customer is responsible for establishing the appropriate dedicated access connections between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Single T Toll-Free Service is based upon the monthly (or annual, if selected) revenue (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly commitment for this plan ranges from a minimum of \$25 to a maximum of \$1,000. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

Unified Long Distance Service (Switched Outbound Service)  
Unified Toll-Free Service (Switched Inbound Service)  
Unified Direct Long Distance Service (Dedicated Outbound Service)  
Unified Direct Toll-Free Service (Dedicated Inbound service)  
Unified Extended Direct Long Distance Service (Dedicated Outbound Service)  
Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)  
Unified Single T Long Distance Service (Single T Outbound)  
Unified Single T Toll-Free Service (Single T Inbound)  
Unified Calling Card  
Unified Directory Assistance  
Unified Operator Services  
Unified Direct Global service (Dedicated International)  
Unified Extended Direct Global Services (Dedicated International)  
Unified Global Services (Switched International)  
Unified Extended Global Services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Single T Toll-Free Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum. Any customer who requests over 40 8XX numbers will be charged a minimum of \$1, up to a maximum of \$25, per month (cross-jurisdictional) per 8XX number over 40.

The following enhanced service features are available with Unified Single T Toll-Free Service. Non-recurring and recurring charges may apply:

Dialed Number Identification service (DNIS)  
Real-Time ANI

Rate per Minute, Rate 1  
(\$250-\$4,999.99 revenue commitment): See Rate Schedule  
Rate Per Minute, Rate 2  
(\$5,000+ revenue commitment):

9.11.2.4 Unified Direct Long Distance Service

Intermedia's Enhanced Calling Card allows customers to make intrastate long distance calls when they are away from home or the office, and the calls will be billed to their card number. Intrastate service is provided in conjunction with the Company's interstate offering. Calls are billed in six (6) second increments after a thirty (30) second per call minimum. All partial increments are rounded up to the next whole increment.

Calling Card Standard Service Components: The features and functions of the Calling Card are listed below:

Voice Prompts: Whenever a caller accesses Intermedia's Card Service they will be guided by voice prompts. For the experienced user, the system will permit DTMF cut-through, which means they can dial over the voice prompts and not have to wait for the prompts to be completed.

14 Digit Authorization Code: All authorization codes will be 14 digits, consisting of a 10 digit card number plus a 4 digit PIN.

Re-Dial: This feature will allow the caller to return to the previous voice prompt if they should misdial during any part of the calling process, by holding down the \* key, the cardholder will initiate this feature.

Credit Limit: A credit limit is established when the card is issued, preventing any additional calls to be made once the credit limit threshold has been reached. This is a real-time monitoring feature. When the cardholder reaches their credit limit threshold, however, the current call is not terminated. The next time they use their card a message will be played stating that the credit limit has been exceeded. It will prevent additional calls and request that the caller contact Intermedia Customer Service to rectify the problem.

# Re-Originate: The cardholder has the ability to make sequential calls without having to hang-up. By pressing the # key for 2 seconds, the caller will be prompted to enter the next number they wish to dial.

No Domestic Calling Surcharge: Intermedia does not charge a surcharge for any domestic or international terminations. There will be a payphone surcharge, however.

Speech Recognition: Speech recognition offers customers the ability to simply speak information into the telephone rather than enter the DTMF digits.

Speed Dial: Supports storage of up to 9 frequently dialed numbers.

Voice Message Delivery: Messages can be recorded and delivered immediately or some date in the future.

Accounting Codes: Supports unverified accounting codes to track usage and allocate costs.

Conference Calling: Provides the ability to have up to a 6 person conference call.

Directory Assistance: Supports the ability to connect the card user with an operator to obtain telephone number.

A. Intrastate Calling Rates

Rate Per Minute: See Rate Schedule

B. Enhanced Calling Card Features/Services Rates See Rate Schedule

<u>Enhanced Services</u>	<u>Surcharge</u>	<u>NRC</u>	<u>RPM*</u>	<u>Increment</u>
Conference Calling				Per minute 60/60
Operator Assistance		See Rate Schedule		
Dialing Instructions		See Rate Schedule		Per call
Manual Call Completion Surcharge			See Rate Schedule	Per call

\* In addition to other applicable usage charges.

9.11.2.11 Unified Toll-Free Plus PIN

Unified Toll-Free plus PIN (800+PIN) service is a switched toll-free member of the Unified Long Distance family. Calls to subscribers are made by dialing the toll-free access number and then entering the subscriber's 6-digit Personal Identification Number (PIN). PINs are generated by the Company and are not customer selectable. This service is not available on a stand-alone basis, but may be used in connection with any existing Intermedia long distance service(s) as an additional service for an existing customer. Calls are billed in whole minute increments. Partial increments are rounded up to the next full increment. Intrastate service is provided only in conjunction with the Company's interstate offering.

There is no specific minimum or specific commitment for this product. There is, however, the requirement of a \$250 minimum monthly total account commitment with a minimum term of 1 year. An existing account with less than a \$250 commitment level that adds this service must increase the total account commitment to \$250. Accounts that are not Unified Long Distance must be converted to a volume/term account with a minimum commitment of \$250 per month and minimum term of 1 year. The customer's liability for early termination of a term plan is the monthly revenue commitment times the months remaining in the term plan. Usage revenue generated by Unified Toll-Free plus PIN is applicable to the subscriber's total account commitment.

Intrastate Usage, per minute: See Rate Schedule

Non-Recurring Charges:

Service Establishment Charge, per PIN: See Rate Schedule

Service Rearrangement Charge, per PIN:

The charges above are cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

9.11.2.12 Intermedia USA III Calling Plans

9.11.2.12.1 Intermedia USA III Switched Service

Intermedia USA III Switched Service is an On-Net or Off-Net, inbound and outbound switched service offered to business customers at a single flat rate. Customers may also elect to subscribe to inbound or outbound service only. This service permits the end user to route 8XX traffic based on the time of day, and to accept or block calls based on the originating NPA or NPA/NXX. A volume discount is offered to customers whose monthly long distance billing (including Intermedia's intrastate/interstate/international and calling card charges) is \$750 or above. Calls are billed in six second increments with a six second minimum.

Intermedia USA III Switched Service usage rates are also applicable to branch locations of Customers subscribing to the Company's Single T Dedicated Long Distance service or Long Distance Only T-1 service. The volume-discounted Intermedia USA III Switched Service usage rates identified in Section 4 apply to these branch locations without a minimum volume threshold.

Intrastate service is only provided in conjunction with the Company's interstate offering. A monthly minimum of \$100 applies, and customers whose monthly usage is less than the minimum will be billed the minimum charge. The charge above is cross-jurisdictional, i.e., a charge will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

The following enhanced service features are available with Intermedia USA III Switched Service. Interstate non-recurring and recurring charges may apply.

- |                        |                                  |
|------------------------|----------------------------------|
| 1. Message Referral    | 5. Day of Week Routing           |
| 2. Call Area Selection | 6. Day of Year (Holiday) Routing |
| 3. Geographic Routing  | 7. Percent Allocation            |
| 4. Time of Day Routing |                                  |

Each 6 seconds:

Base Rate      Discounted Rate

Inbound Intrastate:                      See Rate Schedule

Outbound Intrastate:

9.11.2.12.2 Intermedia USA III Dedicated Service

Intermedia USA III Dedicated Service is an Off-Net, inbound and outbound dedicated service offered to business customers at a single flat rate. Customers may also elect to subscribe to inbound or outbound service only. A volume discount is offered to customers whose monthly long distance billing (including Intermedia's intrastate/interstate/international and calling card charges) is \$2,800\* or above. This service permits the end user to route 8XX traffic based on the time of day, and to accept or block calls based on the originating NPA or NPA/NXX. The service also enables the end user who utilizes multiple dedicated 8XX numbers on the same trunk to identify the specific 8XX number dialed by the caller. Each 8XX number and its associated calls are identified separately on customer invoices. Calls are billed in six second increments with a six second

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minimum.

Intrastate service is only provided in conjunction with the Company's interstate offering. A monthly minimum billing of \$2,500 applies, and customers whose monthly usage is less than the minimum will be billed the minimum charge. The charge above is cross-jurisdictional, i.e., a charge will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

\* For new Customers subscribing to this service on or after March 10, 1999, the volume discount will not apply until long distance billing reaches \$7,500. For Customers subscribing to this service before March 10, 1999, the discount threshold will remain at \$2,800.

The following enhanced service features are available with Intermedia USA III Dedicated Service. Interstate non-recurring and recurring charges may apply.

- |                        |  |
|------------------------|--|
| 1. Message Referral    | 6. Day of Year (Holiday) Routing               |
| 2. Call Area Selection | 7. Percent Allocation                          |
| 3. Geographic Routing  | 8. Dialed Number Identification Service (DNIS) |
| 4. Time of Day Routing | 9. Real-time ANI                               |
| 5. Day of Week Routing |  |

Each 6 seconds:

	<u>Base Rate</u>	<u>Discounted Rate</u>
Inbound Intrastate:	See Rate Schedule	
Outbound Intrastate:		

9.11.2.12.3 Intermedia USA III Switched 800 Service

Intermedia USA III Switched 800 Service is offered to business customers in conjunction with interstate and international 800 services. This service permits the end user to route 800 traffic based on the time of day, and to accept or block calls based on the originating NPA or NPA/NXX. Calls are billed in six second increments, with a six second minimum call duration. No monthly recurring charges or minimum monthly usage requirements apply. Additional enhanced features are also available, as described below.

Each 6 seconds: See Rate Schedule

9.11.2.12.4 Intermedia USA III Dedicated 800 Service

Intermedia USA III Dedicated 800 Service is offered to business customers in conjunction with interstate and international 800 services. This service permits the end user to route 800 traffic based on the time of day, and to accept or block calls based on the originating NPA or NPA/NXX. The service also enables the end user who utilizes multiple dedicated 800 numbers on the same trunk to identify the specific 800 number dialed by the caller. Each 800 number and its associated calls are identified separately on customer invoices. Calls are billed in six second increments, with a six second minimum call duration. No monthly recurring charges or minimum monthly usage requirements apply. Additional enhanced features are also available, as described below.

Each 6 seconds: See Rate Schedule

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9.11.2.12.5 Enhanced Service Features

The following enhanced service features are available with Intermedia USA III Switched and Dedicated 800 Services. Non-recurring and recurring charges may apply.

- |                        |                                  |
|------------------------|----------------------------------|
| 1. Message Referral    | 6. Day of Year (Holiday) Routing |
| 2. Call Area Selection | 7. Percent Allocation            |
| 3. Geographic Routing  | 8. Route Completion (Overflow)   |
| 4. Time of Day Routing | 9. Call Distributor              |
| 5. Day of Week Routing |                                  |

Per Feature: See Rate Schedule

Non-recurring Charges (additions/changes):

Per Feature:

Recurring Charges:

9.11.2.13 Standard Features

When services herein are identified as including Standard Features, the following features will be included at no additional charge:

Speed Dialing Codes - A three digit code dialed after the Authorization Code which permits the customer to reach a commonly called long distance number without dialing the long distance number.

Additional Authorization Codes - Five (5) digit code used, usually, in areas that are still not equipped for equal access, to enable Intermedia to identify the use of the service on the customer's account.

Generic Project Codes - A two (2), three (3), or four (4) digit code assigned by the customer and dialed after the long distance number. Project codes are not verified except as provided under "Verified Project Codes." Project codes are printed on the customer bill as part of the call detail record.

Project Code Report - A report which consists of the complete call detail for the current month, sorted and subtotaled by project code.

Verified Project Codes - A group of 2, 3, or 4 digit project codes within which a predesignated quantity of codes are valid. Assignment of valid codes is random. Calls placed with the remaining invalid codes will not be completed. Validation is accomplished by Intermedia's network switch.

AT&T Call Cost Report - A report prepared at the time of monthly billing which lists all calls and equivalent AT&T cost, according to current AT&T tariffs on file, and approved by the appropriate regulatory body.

Potential Call Abuse Report - A report prepared at the time of monthly billing which can list the 20 longest calls made during a billing cycle, or all calls placed during the Evening/Weekend time periods during a billing cycle. A combination of both reports can also be provided on request by a customer.

Automatic Dialer Equipment - A device installed by Intermedia at the customer's premise which when activated, performs most or all of the "pre destination number." Automated Dialers are generally not provided where Equal Access is available.

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9.11.2.14 Unified Directory Assistance

Unified Directory Assistance is available to Intermedia Customers. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Per Call:

9.11.2.15 Unified Operator-Assisted Services (Traditional Operator Services)

The Company's Operator-Assisted Long Distance Service is provided to business and residential Customers who presubscribe to this service for intrastate and interstate calling. Intrastate rates are specified in this tariff. Various billing arrangements are available with Intermedia's operator-assisted service including Calling Card, Commercial Credit Card, Collect, Person-to-Person and Third Party. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in one minute increments. Operator surcharges apply as appropriate.

Per minute charges

Each minute: See Rate Schedule

Additional Charges (per call)

Automated Live Operator

Person to Person See Rate Schedule

Collect

Third Party Billed

Calling Card Billed See Rate Schedule

Credit Card Billed

When more than one class of service is involved, only the higher surcharge is applicable.

9.11.2.16 Low Billing Surcharge

In addition to all other nonrecurring, monthly recurring, or usage charges identified in Company tariffs, a monthly Low Billing Surcharge applies to stand-alone business accounts with total monthly long distance usage billing of less than \$100, and to residential accounts with total monthly long distance usage billing of less than \$25. This charge is cross-jurisdictional, i.e., the charge will not be applied in each jurisdiction of service within an account, but rather one charge will apply in connection with all relevant jurisdictions.

Monthly Surcharge, per account: See Rate Schedule

9.11.2.17 Payphone Compensation Charge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate, and international calls that originate from any domestic pay telephone used to access Intermedia services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with Intermedia service, applies for the use of the instrument used to access Intermedia service and is unrelated to the Intermedia service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Payphone

Effective October 1, 2017

Compensation Charge applies to the initial completed call and any reoriginated call (i.e., using the “#” symbol).

Whenever possible, the Payphone Compensation Charge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Payphone Compensation Charge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Payphone Compensation Charge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Payphone Compensation Charge, per call: See Rate Schedule

### SECTION 10 – RATE SCHEDULES

A. Intentionally left blank

B. No Fault Found Dispatch Charge for Business Customers

The charges are non-recurring, and are charged per visit as follows:

Normal Working Hours: \$265  
Outside of Normal Working Hours: \$400

Normal Working Hours are defined as Monday to Friday, 7am to 7pm in the time zone of the customer's location of the dispatch. If a visit begins and/or ends outside this period, it is considered Outside of Normal Working Hours.

10.1 RESERVED FOR FUTURE USE

10.2 Interexchange Services

10.2.1 Message Toll Services

A) Dial USA  
Per Minute Rate Schedule:

<u>Business Day</u>		
<u>Airline Miles</u>	<u>Initial Minute</u>	<u>Each Add'l Minute</u>
0 - 10	\$0.1628	\$0.1114
11 - 22	0.1713	0.1456
23 - 55	0.1970	0.1799
56 - 124	0.2142	0.2056
125 +	0.2313	0.2227

<u>Evening</u>		
<u>Airline Miles</u>	<u>Initial Minute</u>	<u>Each Add'l Minute</u>
0 - 10	\$0.1169	\$0.0724
11 - 22	0.1281	0.0946

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23 - 55	0.1336	0.1217
56 - 124	0.1449	0.1391
125 +	0.1537	0.1503

Night/Weekend

<u>Airline Miles</u>	<u>Initial Minute</u>	<u>Each Add'l Minute</u>
0 - 10	\$0.0863	\$0.0534
11 - 22	0.0945	0.0699
23 - 55	0.1028	0.0905
56 - 124	0.1110	0.1028
125 +	0.1192	0.1110

B) LEC Billed Measured Service

Rates will be the same as for Dial USA in A above.

Per Call Surcharge      \$0.80

10.2.2 Toll-Free Services

A) Homebound 800

1. Per Minute of Use Charges

<u>Peak</u>	<u>Off-Peak</u>
\$0.2000	\$0.2000

2. Monthly Recurring Charges:

Monthly Service Fee:    \$2.50

B) Toll-Free Feature Charges

Feature Charges are determined by the specific feature requested by a Company toll-free Customer. These charges are in addition to toll-free usage charges and are not subject to discounting unless specifically indicated.

<u>Feature</u>	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Toll-Free Number Charge (per toll-free number)	\$15.00	\$10.00
Reservation Charge (per toll-free number/max. 10 numbers per Customer)	\$35.00	N/C
After Hours Voice Messaging (per toll-free number)		
Option A - Announcement Only	\$ 25.00	\$30.00
Option B - Announcement w/Message	\$ 25.00	\$40.00
Option C - Announcement w/Message and Outdial	\$25.00	\$50.00
Real-Time ANI Delivery (per Trunk group)	\$350.00	\$200.00
Dedicated Termination Overflow (per toll-free number)	\$100.00	\$50.00
Point of Call Routing (per toll-free number)	\$100.00	\$50.00
Time of Day Routing (per toll-free number)	\$100.00	\$50.00

MCI Communications Services, Inc. d/b/a Verizon Business Services  
Ohio Interexchange Services Catalog Schedule No. 3 (Enterprise Non-Current Services)

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Command Routing (per toll-free number)	\$100.00	\$50.00
Percent Allocation Routing (per toll-free number)	\$100.00	\$50.00
Dialed Number Identification Service (DNIS) (per toll-free number)	\$100.00	\$50.00
Day of Week Routing (per toll-free number)	\$100.00	\$50.00
Change toll-free Destination Number (via service order)	\$15.00	N/C
Expedite toll-free Service Order (per order)	\$100.00	N/C
Add/Change Area of Service Screening	\$25.00	N/C
Add/Change Canadian toll-free Origination	\$25.00	N/C
Add/Change Caribbean (Puerto Rico and U.S. Virgin Islands)	\$25.00	N/C
Toll-Free Referral Recordings	\$25.00	\$30.00
Toll-Free Directory Assistance (per toll-free number)	\$15.00	\$12.50
Toll-Free System Watch		
Multi-Carrier Package	\$250.00	\$50.00
Customer Reconfiguration	\$100.00	\$15.00
		Monthly
	<u>Set-Up</u>	<u>Recurring</u>
<u>Service</u>	<u>Charge</u>	<u>Charge</u>
Set Up Toll-Free Number (per Toll-Free No.)	\$50.00	\$1.00
Modify Toll-Free Record (Add/Change Toll-Free No., Vertical or Enhanced Features)	\$25.00	N/C
C) <u>Takeback and Transfer (TBX)</u>		
One Time Installation Charge:	\$500.00	
Monthly Recurring Charge per 8XX No. :	\$ 80.00	
Change Charge:	\$100.00	
Per Call Surcharge:	\$ 0.04	

10.2.3 Other Service Arrangements

A) Home Advantage Service

1) Per Minute Rate Schedule

<u>Peak</u>	<u>Off-Peak</u>
\$0.2500	\$0.1200

2) Monthly Recurring Charges:

MRC: \$2.50

3) Per Minute Surcharge

\$0.02

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B) Home Advantage Easy Plan

- 1) Per Minute Rate  
\$0.1390

C) WorldOne Service

1) Per Minute Rate Schedules

a) Switched Per Minute Rates

	<u>Monthly</u>	<u>12-Month ESP</u>	<u>24-Month ESP</u>
Outbound	\$0.0759	\$0.0732	\$0.0705
Inbound	\$0.0813	\$0.0732	\$0.0705

b) Dedicated Per Minute Rates

	<u>Monthly</u>	<u>12-Month ESP</u>	<u>24-Month ESP</u>
Outbound	\$0.0542	\$0.0515	\$0.0488
Inbound	\$0.0596	\$0.0515	\$0.0488

2) OnLine World Calling Card Service

- a) Direct Dial Rate Schedule  
\$0.3000

b) Per Call Surcharge

\$0.65

The following rates will apply to calls that default to a live operator:

Rate Per Minute:

Peak	\$0.23
Off-Peak	\$0.16
Per call Surcharge:	\$0.65

3) OnLine World Calling Card Service - OnLine Operator Assisted Rate Schedule

If a customer chooses to access an Operator to place a call, the call will be billed at (Dial USA) per minute rates as provided in Section 10.1 of this tariff.

a) Per Call Surcharges

Station-to-Station	\$1.50
Person-to-Person	\$3.00

D) Reserved for Future Use

E) Total Solution Gold<sup>SM</sup> Service

1) Outbound Calling Service

a) IntraLATA Usage

- (i) Shared - Per Minute Use

Effective October 1, 2017

Usage Per Month	Month to Month	1 Year	2 Year
\$ 0-\$249	\$0.0850	N/A	N/A
\$ 250-\$999	\$0.0820	\$0.0780	\$0.0740
\$ 1,000-\$2,499	\$0.0770	\$0.0730	\$0.0700
\$ 2,500-\$4,999	\$0.0750	\$0.0710	\$0.0670
\$ 5,000-\$9,999	\$0.0720	\$0.0690	\$0.0650
\$10,000-\$19,999	\$0.0700	\$0.0660	\$0.0630
\$20,000 +	\$0.0670	\$0.0640	\$0.0600

Off-Peak Shared Discount: 10%

(ii) Dedicated - Per Minute Rates

Usage Per Month	Month to Month	1 Year	2 Year
\$ 0-\$249	\$0.0850	N/A	N/A
\$ 250-\$999	\$0.0820	\$0.0780	\$0.0740
\$ 1,000-\$2,499	\$0.0770	\$0.0730	\$0.0700
\$ 2,500-\$4,999	\$0.0750	\$0.0710	\$0.0670
\$ 5,000-\$9,999	\$0.0720	\$0.0690	\$0.0650
\$10,000-\$19,999	\$0.0700	\$0.0660	\$0.0630
\$20,000 +	\$0.0670	\$0.0640	\$0.0600

b) InterLATA Usage

(i) Shared - Per Minute Peak Rates

Usage Per Month	Month to Month	1 Year	2 Year
\$ 0-\$249	\$0.1300	\$0.1250	\$0.1200
\$ 250-\$999	\$0.1300	\$0.1250	\$0.1200
\$ 1,000-\$2,499	\$0.1300	\$0.1250	\$0.1200
\$ 2,500-\$4,999	\$0.1300	\$0.1250	\$0.1200
\$ 5,000-\$9,999	\$0.1300	\$0.1250	\$0.1200
\$10,000-\$19,999	\$0.1300	\$0.1250	\$0.1200
\$20,000 +	\$0.1300	\$0.1250	\$0.1200

(ii) Dedicated - Per Minute Rates

Usage Per Month	Month to Month	1 Year	2 Year
\$ 0-\$249	\$0.0975	\$0.0925	\$0.0875
\$ 250-\$999	\$0.0975	\$0.0925	\$0.0875
\$ 1,000-\$2,499	\$0.0975	\$0.0925	\$0.0875
\$ 2,500-\$4,999	\$0.0975	\$0.0925	\$0.0875
\$ 5,000-\$9,999	\$0.0975	\$0.0925	\$0.0875
\$10,000-\$19,999	\$0.0975	\$0.0925	\$0.0875
\$20,000 +	\$0.0975	\$0.0925	\$0.0875

2) Inbound Calling Service

Effective October 1, 2017

a) Shared Toll Free - Per Minute Rates

Usage Per Month	Month to Month	1 Year	2 Year
\$ 0-\$249	\$0.1400	\$0.1250	\$0.1200
\$ 250-\$999	\$0.1400	\$0.1250	\$0.1200
\$ 1,000-\$2,499	\$0.1400	\$0.1250	\$0.1200
\$ 2,500-\$4,999	\$0.1400	\$0.1250	\$0.1200
\$ 5,000-\$9,999	\$0.1400	\$0.1250	\$0.1200
\$10,000-\$19,999	\$0.1400	\$0.1250	\$0.1200
\$20,000 +	\$0.1400	\$0.1250	\$0.1200

b) Dedicated Toll Free - Per Minute Rates

Usage Per Month	Month to Month	1 Year	2 Year
\$ 0-\$249	\$0.1075	\$0.0925	\$0.0875
\$ 250-\$999	\$0.1075	\$0.0925	\$0.0875
\$ 1,000-\$2,499	\$0.1075	\$0.0925	\$0.0875
\$ 2,500-\$4,999	\$0.1075	\$0.0925	\$0.0875
\$ 5,000-\$9,999	\$0.1075	\$0.0925	\$0.0875
\$10,000-\$19,999	\$0.1075	\$0.0925	\$0.0875
\$20,000 +	\$0.1075	\$0.0925	\$0.0875

F) Total Solution Series 100<sup>SM</sup> Service

1) Outbound Calling Service

a) IntraLATA - Shared Discount

Monthly Commitment Level	Month to Month	Term Plans	
		1 Year	2 Year
\$ 0	0.00%	N/A	N/A
\$ 250	3.00%	7.85%	12.70%
\$ 500	6.00%	10.70%	15.40%
\$ 1,000	9.00%	13.55%	18.10%
\$ 2,500	12.00%	16.40%	20.80%
\$ 5,000	15.00%	19.25%	23.50%
\$10,000	18.00%	22.10%	26.20%
\$15,000	21.00%	24.95%	28.90%

b) Dedicated - Inbound Discount

Monthly Commitment Level	Month to Month	Term Plans	
		1 Year	2 Year
\$ 0	0.00%	N/A	N/A
\$ 250	3.00%	N/A	N/A
\$ 500	6.00%	N/A	N/A
\$ 1,000	9.00%	13.55%	18.10%
\$ 2,500	12.00%	16.40%	20.80%

Effective October 1, 2017

\$ 5,000	15.00%	19.25%	23.50%
\$10,000	18.00%	22.10%	26.20%
\$15,000	21.00%	24.95%	28.90%

c) InterLATA Shared Discounts

<u>Monthly Commitment Level</u>	<u>Month to Month</u>	<u>Term Plans</u>	
		<u>1 Year</u>	<u>2 Year</u>
\$ 0	0.00%	N/A	N/A
\$ 250	0.00%	5.00%	10.00%
\$ 500	0.00%	5.00%	10.00%
\$ 1,000	0.00%	5.00%	10.00%
\$ 2,500	0.00%	5.00%	10.00%
\$ 5,000	0.00%	5.00%	10.00%
\$10,000	0.00%	5.00%	10.00%
\$15,000	0.00%	5.00%	10.00%

d) InterLATA Dedicated Discounts

<u>Monthly Commitment Level</u>	<u>Month to Month</u>	<u>Term Plans</u>	
		<u>1 Year</u>	<u>2 Year</u>
\$ 0	0.00%	N/A	N/A
\$ 250	0.00%	N/A	N/A
\$ 500	0.00%	N/A	N/A
\$ 1,000	0.00%	5.00%	10.00%
\$ 2,500	0.00%	5.00%	10.00%
\$ 5,000	0.00%	5.00%	10.00%
\$10,000	0.00%	5.00%	10.00%
\$15,000	0.00%	5.00%	10.00%

2) Inbound Calling Service

a) Shared Discounts

<u>Monthly Commitment Level</u>	<u>Month to Month</u>	<u>Term Plans</u>	
		<u>1 Year</u>	<u>2 Year</u>
\$ 0	0.00%	N/A	N/A
\$ 250	0.00%	11.33%	16.00%
\$ 500	0.00%	11.33%	16.00%
\$ 1,000	0.00%	11.33%	16.00%
\$ 2,500	0.00%	11.33%	16.00%
\$ 5,000	0.00%	11.33%	16.00%
\$10,000	0.00%	11.33%	16.00%
\$15,000	0.00%	11.33%	16.00%

b) Dedicated Discounts

<u>Monthly Commitment Level</u>	<u>Month to Month</u>	<u>Term Plans</u>	
		<u>1 Year</u>	<u>2 Year</u>
\$ 0	0.00%	N/A	N/A
\$ 250	0.00%	N/A	N/A

Effective October 1, 2017

\$ 500	0.00%	N/A	N/A
\$ 1,000	0.00%	13.64%	18.18%
\$ 2,500	0.00%	13.64%	18.18%
\$ 5,000	0.00%	13.64%	18.18%
\$10,000	0.00%	13.64%	18.18%
\$15,000	0.00%	13.64%	18.18%

Base Rate  
Per Minute

3) Outbound Calling Service

Shared \$ 0.0850

Dedicated \$ 0.0850

4) Inbound Calling Service

Shared \$ 0.1500

Dedicated \$ 0.1100

5) Toll Free Service Number Charge

	<u>Monthly Recurring</u>	<u>Non- Recurring</u>
Shared charge per Toll Free Service number	\$ 10.00	\$ 15.00
Dedicated charge per routing arrangement	\$ 30.00	\$ 50.00

G) Inteleplan<sup>SM</sup> Service

	<u>Peak</u>	<u>Off-Peak</u>
Per Minute Rate	\$ 0.2300	\$0.1100
Per Account	<u>Monthly Recurring</u> \$ 3.00	
Per Minute	<u>Surcharge</u> \$0.0200	

H) Intelenet

1) Intelenet Rate Schedule

a) Switched Per Minute Rate

	<u>Base Rates</u>
Switched Services	\$0.0551

Effective October 1, 2017

b) Dedicated Per Minute Rate

	<u>Base Rates</u>
Dedicated Services	\$0.0405

2) Intelenet Calling Card Service

a) Per Minute Rates applying to all time periods

Per Minute Rate: \$0.2500

b) Per Call Surcharge:

Per Call Surcharge: \$0.4000

I) Intentionally left blank

J) Bottom Line Business II

1) Per Minute Rates - Bottom Line Business II

Outbound	\$0.1000
Inbound	\$0.1000
Monthly Charge Per Toll-Free No.	\$4.00

K) MCI Business Solutions

1) Outbound Rates: \$0.09 per minute

2) Inbound Rates: \$0.09 per minute

3) Operator Assisted Calling: The charges found in Section 5-6.62 apply to outbound Operator Assisted calls (excluding collect calls and calls which are billed by a third party) made by customers using switched access (including Card access).

4) Directory Assistance: An undiscountable charge per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth in Section 6-6.1.

5) MCI Business Solutions Card Access: see K-1 above for rate  
Card Surcharge: \$0.40 per call

10.2.4 Agency Program A

A) 1+, Dedicated Outbound, and Inbound Service: Customers will be charged the following per minute rates for 1+, dedicated outbound, and inbound intrastate/intraLATA calls.

	<u>Switched</u>	<u>Dedicated</u>
Outbound/Inbound:	\$.0812	\$.0556

B) Calling Card: Customers will be charged \$.069 per minute for calling card calls. A per call surcharge of \$.75 will apply to all card calls.

Effective October 1, 2017

10.2.5 On-Net Service – Voice

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

-Effective January 1, 2004, On-Net Service-Voice will no longer be available to new subscribers.

1) Usage Rates:\*

Outbound Rates:\* The following per minute rates will apply to outbound On-Net Service -Voice usage. Usage charges are based on origination type

<u>Origination Type</u>	<u>Termination Type</u>	<u>Per-Minute Rate</u>
Local Network Connection	Local Network Connection	\$0.1752
Local Network Connection	Dedicated	\$0.1752
Local Network Connection	Switched	\$0.1852
Dedicated	Local Network Connection	\$0.1857
Dedicated	Dedicated	\$0.1857
Dedicated	Switched	\$0.1957
Switched	Local Network Connection	\$0.2756
Switched/Card*	Dedicated	\$0.2756
Switched/Card*	Switched	\$0.2856
Card*	Local Network Connection	\$0.2856

Inbound Rates: The following per minute rates will apply to inbound On-Net Service -Voice usage. Usage charges are based on termination type.

<u>Origination Type</u>	<u>Termination Type</u>	<u>Per-Minute Rate</u>
Local Network Connection	Local Network Connection	\$0.1752
Local Network Connection	Dedicated	\$0.1857
Local Network Connection	Switched	\$0.2756
Switched	Local Network Connection	\$0.1852
Switched	Dedicated	\$0.1957
Switched	Switched	\$0.2856

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

2) Directory Assistance: A \$1.40 charge per call will be applied to all customers of this service requesting Directory Assistance for numbers within the state.

3) Other Charges

<u>.1 Installation Charges</u>	<u>Per Order</u>	<u>Per Location</u>
	\$50.00	\$25.00

.11 Non-Recurring Charges: The following non-recurring charges will apply:

Effective October 1, 2017

The Rates and Charges can be found in the Company's "Service Publication and Price Guide" at [www.verizonbusiness.com/guide](http://www.verizonbusiness.com/guide) (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com) (Companion Interstate Service).

.2 Monthly Recurring Charges: The following monthly recurring charges will apply:

- (a) Shared Access Charge: A \$5.00 monthly minimum charge will apply to each service customer location using switched access. The Customer will be charged the difference between the Customer's actual usage charges (including surcharges) and \$5.00 per location during each monthly billing period.
- (b) Service Fee: The following monthly service fee per service group per toll-free number will apply:

Business Line Terminations:	\$20.00
Dedicated Terminations:	\$50.00

4) LD and Local Online Calling Plan

Effective January 21, 2003, the LD and Local Online Calling Plan will no longer be available to new subscribers.

.1 Monthly Recurring Charges

Offerings A and B are available on a per-Local Line basis and Offerings C and D are on a per-Local Trunk basis. The following charges apply:

<u>Offerings</u>	<u>Monthly Recurring Charges (per line or per trunk)</u>
A	\$29.00
B	\$49.00
C	\$49.00
D	\$69.00

.2 Benefits

- a. Commencement of Service: The following provisions will apply during the period following plan enrollment prior to installation of Companion Local Service.

Customers will be charged \$0.05 per minute for Eligible Intrastate Service.

- b. Eligible Interstate Usage and Companion Intrastate Service Allotments: Customers whose usage exceeds the allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment. When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment.

5) D Street Voice Service Calling Plan

Effective October 7, 2002, the D Street Voice Service Calling Plan will no longer be available to new subscribers.

- .1 Usage Charges: Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Effective October 1, 2017

Switched: \$0.0700                      Dedicated: \$0.0480

6) On-Net Plus Program:\*

- .1 Usage Charges: The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

Outbound:\*

<u>Origination Type</u>	<u>Termination Type</u>	<u>1 Year Term</u>	<u>2 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.1239	\$0.1197
Local Network Connection	Switched	\$0.1239	\$0.1197
Dedicated	Local Network Connection	\$0.1308	\$0.1262
Dedicated	Dedicated or Switched	\$0.1308	\$0.1262
Switched / Card*	Local Network Connection	\$0.1909	\$0.1841
Switched / Card*	Dedicated	\$0.1909	\$0.1841
Switched / Card*	Switched	\$0.1909	\$0.1841

Inbound:

<u>Origination Type</u>	<u>Termination Type</u>	<u>1 Year Term</u>	<u>2 Year Term</u>
Local Network Connection	Local Network Connection	\$0.1239	\$0.1197
Local Network Connection	Dedicated	\$0.1308	\$0.1262
Local Network Connection	Switched	\$0.1909	\$0.1841
Switched / Card*	Local Network Connection	\$0.1239	\$0.1197
Switched / Card*	Dedicated	\$0.1308	\$0.1262
Switched / Card*	Switched	\$0.1909	\$0.1841

- \* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

7) Agent Program:

1. Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.
2. Usage Charges: The following per-minute rates apply during each monthly period of a Customer's term of service intrastate outbound usage which originates via Local Network Connection and terminates via switched and Toll Free usage that originates switched and terminates Local Network Connection.

Per-Minute Rate: \$0.0650

Effective October 1, 2017

8) D Street Plus Voice Service Calling Plan

1. Usage Charges: Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched: \$0.0842

Dedicated: \$0.0577

9) Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II

Monthly Recurring Charges: A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 or ISDN-PRI basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (per line, trunk, T-1 or ISDN PRI)</u>	
	<u>Cleveland/Toledo</u>	<u>Cincinnati</u>
A	\$ 66.00	\$ 49.50
B	\$ 65.00	\$ 65.00
C	\$1,540.00	\$1,540.00

Benefits:

Offering A: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

Offering B and Offering C: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk or Per-Local T-1 that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

10) Affinity 1 Program

Usage Charges: Customers will be charged the following per minute rate for Eligible inbound and outbound Intrastate Service.

Switched: \$0.080

11) Affinity 2 Program

Effective October 1, 2017

Usage Charges: Customers will be charged the following per minute rate for Eligible inbound and outbound Intrastate Service.

Switched: \$0.080

12) Local and Long Distance-Line Solution Service

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service.

<u>Offering</u>	<u>Monthly Recurring Charge (unlimited)</u>
Unlimited	\$60

Discounts: These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service.

Customers committing to a new term of service for 2 years or greater will receive a 5 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts.

13) Intrastate Plus\*

Usage Charges:\*

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

Outbound Rates: The following per minute rates will apply to outbound usage.

<u>Origination Type</u>	<u>Termination Type</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.0564	\$0.0547	\$0.0531
Local Network Connection	Switched	\$0.0564	\$0.0547	\$0.0531
Dedicated	Local Network Connection	\$0.0564	\$0.0547	\$0.0531
Dedicated	Dedicated or Switched	\$0.0564	\$0.0547	\$0.0531
Switched/Card*	Local Network Connection	\$0.0740	\$0.0718	\$0.0697
Switched/Card*	Dedicated	\$0.0740	\$0.0718	\$0.0697
Switched/Card*	Switched	\$0.0740	\$0.0718	\$0.0697

Inbound Rates: The following per minute rates will apply to inbound usage.

<u>Origination Type</u>	<u>Termination Type</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Local Network Connection	Local Network Connection	\$0.0564	\$0.0547	\$0.0531
Local Network Connection	Dedicated	\$0.0564	\$0.0547	\$0.0531
Local Network Connection	Switched	\$0.0740	\$0.0718	\$0.0697
Switched/Card*	Local Network Connection	\$0.0564	\$0.0547	\$0.0531
Switched/Card*	Dedicated	\$0.0564	\$0.0547	\$0.0531
Switched/Card*	Switched	\$0.0740	\$0.0718	\$0.0697

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

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10.2.6 Verizon Business Services I

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

-Beginning March 1, 2005, Verizon Business Services I will no longer be available to new subscribers.

10.2.6.1 Usage Rates\*

10.2.6.1.1 Outbound Rates:\*

Standard Rates:\*

<u>Origination Type</u>	<u>Termination Type</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Local Network Connection	Local Network Connection	\$0.0300	\$0.0275	\$0.0250
Local Network Connection	Dedicated	\$0.0300	\$0.0275	\$0.0250
Local Network Connection	Switched	\$0.0300	\$0.0275	\$0.0250
Dedicated	Local Network Connection	\$0.0300	\$0.0275	\$0.0250
Dedicated	Dedicated or Switched	\$0.0300	\$0.0275	\$0.0250
Switched/Card*	Local Network Connection	\$0.0400	\$0.0350	\$0.0325
Switched/Card*	Dedicated	\$0.0400	\$0.0350	\$0.0325
Switched/Card*	Switched	\$0.0400	\$0.0350	\$0.0325

Alternative Rates:\*

<u>Origination Type</u>	<u>Termination Type</u>	<u>Range of Rates (high to low)</u>
Local Network Connection	Local Network Connection	\$0.0300 to \$0.0110
Local Network Connection	Dedicated	\$0.0300 to \$0.0110
Local Network Connection	Switched	\$0.0300 to \$0.0110
Dedicated	Local Network Connection	\$0.0300 to \$0.0110
Dedicated	Dedicated	\$0.0300 to \$0.0115
Dedicated	Switched	\$0.0300 to \$0.0110
Switched/Card*	Local Network Connection	\$0.0400 to \$0.0110
Switched/Card*	Dedicated	\$0.0400 to \$0.0110
Switched/Card*	Switched	\$0.0400 to \$0.0222

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

10.2.6.1.2 Inbound Rates:\*

Standard Rates:\*

<u>Origination Type</u>	<u>Termination Type</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Local Network Connection	Local Network Connection	\$0.0300	\$0.0275	\$0.0250
Local Network Connection	Dedicated	\$0.0300	\$0.0275	\$0.0250
Local Network Connection	Switched	\$0.0400	\$0.0350	\$0.0325
Switched/Card*	Local Network Connection	\$0.0300	\$0.0275	\$0.0250

Effective October 1, 2017

Switched/Card*	Dedicated	\$ .0300	\$ .0275	\$ .0250
Switched/Card*	Switched	\$ .0400	\$ .0350	\$ .0325

Alternative Rates:\*

<u>Origination Type</u>	<u>Termination Type</u>	<u>Range of Rates (high to low)</u>
Local Network Connection	Local Network Connection	\$ .0300 to \$ .0124
Local Network Connection	Dedicated	\$ .0300 to \$ .0124
Local Network Connection	Switched	\$ .0400 to \$ .0124
Switched/Card*	Local Network Connection	\$ .0300 to \$ .0124
Switched/Card*	Dedicated	\$ .0300 to \$ .0124
Switched/Card*	Switched	\$ .0400 to \$ .0235

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

10.2.6.2 Rates for Operator Services: For intrastate calls, the usage rates and surcharges in Section 10-10.3(B) will apply, subject to the provisions set forth in Section 6-6.2.

10.2.6.3 Standard Directory Assistance: An undiscounted charge per call of \$1.40 will be applied to each call requesting Directory Assistance, subject to the provisions set forth in Section 6-6.1.

Alternative Directory Assistance: The following Alternative Directory Assistance charge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, customer must meet the Alternative Rates requirements as described in Section 5-5.3.13.1.2.1, herein.

	<u>Range of Rate (high to low)</u>
Alternative Directory Assistance:	\$1.40 to \$0.35

10.2.6.4 Verizon Business Services I Card Access:\* Verizon Business Services I Access (via a Verizon Business Services I Card) may originate from any touch-tone phone via a toll free number. Usage charges as indicated above in Section 5-5.9711 will apply.

Standard Card Surcharge:\* The following per call surcharge will apply to each Verizon Business Services I Card call, other than calls to Directory Assistance: \$0.90

Alternative Card Surcharge:\* The following Alternative Card Surcharge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, customer must meet the Alternative Rates requirements as described in Section 5-5.3.13.1.2.1, herein.

	<u>Range of Rate (high to low)</u>
Alternative Card Surcharge:	\$0.90 to \$0.00

\* Effective December 1, 2014, Calling Card Service is grandfathered

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and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

10.2.6.5 Verizon Business Services I Toll Free Remote Access: \$0.25 per call Surcharge

10.2.6.6 Verizon Business Services I Term Plan:

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 Year	3.00%
2 Year	6.00%
3 Year	9.00%
4 Year	9.00%
5 Year	9.00%

10.2.6.7 Verizon Business Services I Optional Calling Plan I

To receive the benefits of Verizon Business Services I Option Calling Plan I, Customer must demonstrate to Verizon Business reasonable satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services I if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Verizon Business Services I.

Outbound:\*

<u>Origination Type</u>	<u>Termination Type</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Local Network Connection	Local Network Connection	\$.0230	\$.0220	\$.0210
Local Network Connection	Dedicated	\$.0230	\$.0220	\$.0210
Local Network Connection	Switched	\$.0230	\$.0220	\$.0210
Dedicated	Local Network Connection	\$.0230	\$.0220	\$.0210
Dedicated	Dedicated or Switched	\$.0230	\$.0220	\$.0210
Switched/Card*	Local Network Connection	\$.0290	\$.0280	\$.0270
Switched/Card*	Dedicated	\$.0290	\$.0280	\$.0270
Switched/Card*	Switched	\$.0290	\$.0280	\$.0270

Inbound:

<u>Origination Type</u>	<u>Termination Type</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Local Network Connection	Local Network Connection	\$.0230	\$.0220	\$.0210
Local Network Connection	Dedicated	\$.0230	\$.0220	\$.0210
Local Network Connection	Switched	\$.0290	\$.0280	\$.0270
Switched/Card*	Local Network Connection	\$.0230	\$.0220	\$.0210
Switched/Card*	Dedicated	\$.0230	\$.0220	\$.0210
Switched/Card*	Switched	\$.0290	\$.0280	\$.0270

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of

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Calling Card Service will no longer be permitted, effective December 1, 2014.

10.2.6.8 Verizon Business Services | Local and Long Distance

Monthly Recurring Charges: A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 or ISDN-PRI basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge</u>	
	Cleveland/Toledo	Cincinnati
A	\$60	\$45
B	\$65	\$65
C	\$1400	\$1400

Benefits:

Offering A: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

Offering B: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Offering C: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 30,000 minutes per monthly period Per Local T1 or ISDN-PRI that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or

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whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive unlimited exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

Discounts:

Effective July 18, 2006, these discounts will no longer be available to new customers.

These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Intrastate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services I Local and Long Distance pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

10.2.6.9 Verizon Business Services I Local and Long Distance Line Solution

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service.

Monthly Recurring Charge (unlimited):           \$60.00

Discounts: Effective July 18, 2006, these discounts will no longer be available to new customers.

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or

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exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services I Local and Long Distance Line Solution pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another Company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

#### 10.2.6.11 Verizon Business Services I Versatile T1

Monthly Recurring Charges: Customer will incur monthly recurring charges as described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. No. 4 ("Companion Intrastate Service").

Benefits:

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 3000 Long Distance minutes which includes Toll Free, interstate, intrastate, and unlimited Local.

Package B: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 6000 Long Distance minutes which includes Toll Free, interstate, intrastate, and unlimited Local.

Package C: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 9000 Long Distance minutes which includes Toll Free, interstate, intrastate, and unlimited Local.

Customers who exceed the applicable package Long Distance minutes will incur the following Long Distance per minute overage charge: \$0.0300

Calling Card:

Per minute charge: \$0.07  
Card per call surcharge: \$0.90

Additional Benefits: In addition, customers will receive the benefits of the Companion Intrastate Service as described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. No. 4.

#### 10.2.7 Verizon Business Services II

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

-Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

Effective October 1, 2017

10.2.7.1 Usage Rates\*

10.2.7.1.1 Outbound Rates:\*

Standard Rates:\*

<u>Origination Type</u>	<u>Termination Type</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Local Network Connection	Local Network Connection	\$0.300	\$0.275	\$0.250
Local Network Connection	Dedicated	\$0.300	\$0.275	\$0.250
Local Network Connection	Switched	\$0.300	\$0.275	\$0.250
Dedicated	Local Network Connection	\$0.300	\$0.275	\$0.250
Dedicated	Dedicated or Switched	\$0.300	\$0.275	\$0.250
Switched/Card*	Local Network Connection	\$0.400	\$0.350	\$0.325
Switched/Card*	Dedicated	\$0.400	\$0.350	\$0.325
Switched/Card*	Switched	\$0.400	\$0.350	\$0.325

Alternative Rates:\*

<u>Origination Type</u>	<u>Termination Type</u>	<u>Range of Rates (high to low)</u>
Local Network Connection	Local Network Connection	\$0.300 to \$0.110
Local Network Connection	Dedicated	\$0.300 to \$0.110
Local Network Connection	Switched	\$0.300 to \$0.110
Dedicated	Local Network Connection	\$0.300 to \$0.110
Dedicated	Dedicated	\$0.300 to \$0.115
Dedicated	Switched	\$0.300 to \$0.110
Switched/Card*	Local Network Connection	\$0.400 to \$0.110
Switched/Card*	Dedicated	\$0.400 to \$0.110
Switched/Card*	Switched	\$0.400 to \$0.222

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

10.2.7.1.2 Inbound Rates:\*

Standard Rates:\*

<u>Origination Type</u>	<u>Termination Type</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Local Network Connection	Local Network Connection	\$0.300	\$0.275	\$0.250
Local Network Connection	Dedicated	\$0.300	\$0.275	\$0.250
Local Network Connection	Switched	\$0.400	\$0.350	\$0.325
Switched/Card*	Local Network Connection	\$0.300	\$0.275	\$0.250
Switched/Card*	Dedicated	\$0.300	\$0.275	\$0.250
Switched/Card*	Switched	\$0.400	\$0.350	\$0.325

Alternative Rates:

<u>Origination Type</u>	<u>Termination Type</u>	<u>Range of Rates (high to low)</u>
Local Network Connection	Local Network Connection	\$0.300 to \$0.124
Local Network Connection	Dedicated	\$0.300 to \$0.124
Local Network Connection	Switched	\$0.400 to \$0.124
Switched/Card*	Local Network Connection	\$0.300 to \$0.124

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Switched/Card*	Dedicated	\$.0300 to \$.0124
Switched/Card*	Switched	\$.0400 to \$.0235

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

10.2.7.2 Rates for Operator Services: For intrastate calls, the usage rates and surcharges in Section 10-10.3(B) will apply, subject to the provisions set forth in Section 6-6.2.

10.2.7.3 Standard Directory Assistance: An undiscounted charge per call of \$1.40 will be applied to each call requesting Directory Assistance, subject to the provisions set forth in Section 6-6.1.

Alternative Directory Assistance: The following Alternative Directory Assistance charge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, customer must meet the Alternative Rates requirements as described in Section 5-5.3.14.1.2.1, herein.

	<u>Range of Rate (high to low)</u>
Alternative Directory Assistance:	\$1.40 to \$0.35

10.2.7.4 Verizon Business Services II Card Access:\* Verizon Business Services II Access (via a Verizon Business Services II Card) may originate from any touch-tone phone via a toll free number. Usage charges as indicated above in Section 5-5.9711 will apply.

Standard Card Surcharge:\* The following per call surcharge will apply to each Verizon Business Services II Card call, other than calls to Directory Assistance: \$0.90.

Alternative Card Surcharge:\* The following Alternative Card Surcharge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, customer must meet the Alternative Rates requirements as described in Section 5-5.3.14.1.2.1, herein.

	<u>Range of Rate (high to low)</u>
Alternative Card Surcharge:	\$0.90 to \$0.00

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

10.2.7.5 Verizon Business Services II Toll Free Remote Access: \$0.25 per call Surcharge

10.2.7.6 Verizon Business Services II Term Plan:

Effective October 1, 2017

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customers term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 Year	3.00%
2 Year	6.00%
3 Year	9.00%
4 Year	9.00%
5 Year	9.00%

10.2.7.7 Verizon Business Services II Optional Calling Plan I\*

To receive the benefits of Verizon Business Services II Option Calling Plan I, Customer must demonstrate to Verizon reasonable satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services II if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Verizon Business Services II.

Outbound:\*

<u>Origination Type</u>	<u>Termination Type</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Local Network Connection	Local Network Connection	\$.0230	\$.0220	\$.0210
Local Network Connection	Dedicated	\$.0230	\$.0220	\$.0210
Local Network Connection	Switched	\$.0230	\$.0220	\$.0210
Dedicated	Local Network Connection	\$.0230	\$.0220	\$.0210
Dedicated	Dedicated or Switched	\$.0230	\$.0220	\$.0210
Switched/Card*	Local Network Connection	\$.0350	\$.0315	\$.0290
Switched/Card*	Dedicated	\$.0350	\$.0315	\$.0290
Switched/Card*	Switched	\$.0350	\$.0315	\$.0290

Inbound:

<u>Origination Type</u>	<u>Termination Type</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Local Network Connection	Local Network Connection	\$.0230	\$.0220	\$.0210
Local Network Connection	Dedicated	\$.0230	\$.0220	\$.0210
Local Network Connection	Switched	\$.0350	\$.0315	\$.0290
Switched/Card*	Local Network Connection	\$.0230	\$.0220	\$.0210
Switched/Card*	Dedicated	\$.0230	\$.0220	\$.0210
Switched/Card*	Switched	\$.0350	\$.0315	\$.0290

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

10.2.7.8 Verizon Business Services II Local and Long Distance

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Monthly Recurring Charges: A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition

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to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 or ISDN-PRI basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge</u> <u>(per line, trunk, T-1 or ISDN-PRI)</u>	
	Cincinnati/Cleveland/Toledo	Rest of State
A	\$54.00*	\$60.00*
A Flat with Cap	\$65.00	\$65.00
B	\$71.70*	N/A
B Flat with Cap	\$72.00	N/A
C	\$1,620.00**	N/A
C Flat with Cap	\$1,460.80	N/A

\* This rate is grandfathered as of July 1, 2007. Current customers will continue to receive this rate until their current agreement expires on existing lines/trunks only. If additional new lines/trunks are added, the customer will pay the new rate on the new lines/trunks, effective July 1, 2007.

\*\* This rate is grandfathered as of April 1, 2007. Current customers will continue to receive this rate until their current agreement expires on existing line only. If additional new T1/PRI (Per T1) are added, the customer will pay the new Flat with Cap rate on the new lines, effective April 1, 2007. The rate will not be offered to renewals or new customers.

Benefits:

Offering A: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

Offering A Flat with Cap: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 800 minutes per monthly period per-Local Line that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

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Offering B: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Offering B Flat with Cap: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 800 minutes per monthly period per-Local Trunk that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Offering C: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 30,000 minutes per monthly period Per Local T1 or ISDN-PRI that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Offering C Flat with Cap: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 20,000 minutes per monthly period Per Local T1 or ISDN-PRI that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly

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period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

Discounts: Effective July 18, 2006, these discounts will no longer be available to new customers.

These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Intrastate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services II Local and Long Distance pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

#### 10.2.7.11 LD Voice Package

Customer will pay the following flat rate monthly recurring charge ("MRC"), fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 20,000 minutes per month originating from a T1 or PRI purchased from Verizon.

<u>Agreement Term</u>	<u>MRC*</u>
One Year	\$725.00
Two Years	\$685.00
Three Years	\$650.00

\* Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute in excess of 20,000 in a month.

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- 10.2.7.12 LD Voice 800 Minute Package for Verizon Business Lines or Trunks  
Customer will pay the following flat rate monthly recurring charge (“MRC”), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 800 minutes per month originating from a Verizon Business line or Verizon trunk (via Local Service - CLEC or Local Service - ILEC) associated with the LD Voice 800 Minute Package.

<u>Agreement Term</u>	<u>MRC*</u>
One Year	\$28.00
Two Year	\$26.00
Three Year	\$24.00

\* Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute of usage in excess of 800 in a month.

- 10.2.7.13 LD Voice 500 Minute Package for Verizon Business Lines or Trunks  
Customer will pay the following flat rate monthly recurring charge (“MRC”), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 500 minutes per month originating from a Verizon Business line or Verizon trunk (via Local Service - CLEC or Local Service - ILEC) associated with the LD Voice 500 Minute Package.

<u>Agreement Term</u>	<u>MRC*</u>
One Year	\$18.00
Two Year	\$17.00
Three Year	\$16.00

\* Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute of usage in excess of 500 in a month.

- 10.2.7.14 LD Voice 300 Minute Package for Verizon Business Lines or Trunks  
Customer will pay the following flat rate monthly recurring charge (“MRC”), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 300 minutes per month originating from a Verizon Business line or Verizon trunk (via Local Service - CLEC or Local Service - ILEC) associated with the LD Voice 300 Minute Package.

<u>Agreement Term</u>	<u>MRC*</u>
One Year	\$12.00
Two Year	\$11.00
Three Year	\$10.00

\* Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute of usage in excess of 300 in a month.

- 10.2.8 Verizon Business Services Versatile T1  
Effective September 6, 2005, Verizon Business Services Versatile T1 will no longer be available to new subscribers and existing customers will no longer be able to place new orders.

Monthly Recurring Charges

Customer will incur monthly recurring charges as described in MCImetro Access

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Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. Tariff 4 (“Companion Intrastate Service”).

#### Benefits

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 3000 Long Distance minutes which includes Toll Free, interstate/intrastate, and unlimited Local.

Package B: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 6000 Long Distance minutes which includes Toll Free, interstate/intrastate, and unlimited Local.

Package C: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 9000 Long Distance minutes which includes Toll Free, interstate/intrastate, and unlimited Local.

Customers who exceed the applicable package Long Distance minutes will incur the following Long Distance per minute overage charge. \$0.0300

#### Calling Card

Versatile T1 Calling Card access may originate from any touch tone phone via a toll free number. The following per minute usage charge and per call surcharge will apply to all Versatile T1 Calling Card calls.

Per minute usage charge: \$0.07

Per call surcharge: \$0.75

#### Additional Benefits

In addition, customers will receive the benefits of the Companion Intrastate Service as described in Companion Intrastate Service.

#### 10.2.10 Verizon Loyalty Plus I Plan

Beginning July 1, 2007, the Verizon Loyalty Plus I Plan will no longer be available to new subscribers.

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service “unit” (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company-provided service unit. The credit will be applied to the second full-month’s invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer’s Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service

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units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice	Local and Long Distance Service Trunk Solution	Trunk	\$50	Y

10.2.11 Verizon Loyalty Plus II Plan

Beginning February 1, 2007, this Plan will no longer be available to new subscribers.

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company-provided service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com)

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www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice	Local and Long Distance Service Trunk Solution	Trunk	\$50	Y

10.2.12 Verizon Loyalty Plus III Plan

Beginning August 1, 2006, the Verizon Loyalty Plus III Plan will no longer be available to new subscribers.

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company-provided service unit. The credits will be applied to the second full-month's, sixth full-month's and twelfth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan. Customer may enroll any eligible service unit, but any individual unit may be enrolled only once.

Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice	Local and Long Distance Service Trunk Solution	Trunk	\$50	Y

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10.2.13 Multi-State Long Distance Service Program II

Multi-State Long Distance Service Program is available to any Qualifying Customer. A Qualifying Customer is one that is eligible for the Multi-State Local Service Program II, pursuant to the MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. No. 4, and currently subscribes to that same program.

The following per minute rates are available to Qualifying Multi-State Long Distance Service Program II Customers:

Outbound/Inbound/Card Per Minute Rates

Local	\$0.0250
Dedicated	\$0.0250
Switched	\$0.0325

10.2.14 Multi-State Long Distance Service Program III

The following rates/charges are available to Qualifying Multi-State Long Distance Service Program III Customers:

Domestic Intrastate Inbound Voice Service

<u>Origination Type</u>	<u>Termination Type</u>	<u>Rate Per Minute</u>
Switched/Card	Switched	\$0.0541
Local Network Connection	Switched	\$0.0506
Switched/Card	Dedicated	\$0.0371
Local Network Connection	Dedicated	\$0.0336
Switched/Card	Local Network Connection	\$0.0351
Local Network Connection	Local Network Connection	\$0.0316

Domestic Private Line Service

In lieu of any discounts (standard or otherwise) for Domestic Private Line Service, Qualifying Customers will pay the monthly recurring per mile inter-office channel ("IOC") charge, corresponding to the applicable circuit type, as set forth in the table below, for intrastate restorable and non-restorable Domestic Private Line Service, plus the applicable monthly fixed IOC charge per circuit as set forth below. Other term and volume commitments shall not apply.

<u>Circuit Type</u>	<u>Mileage Factor</u>	<u>Monthly Fixed IOC Charge Per Circuit</u>	<u>Monthly Recurring IOC Charge Per Mile</u>
56.64K (DS-0)	0+	\$47.67	\$0.09
DDS	0+	\$56.30	\$0.10
FT-0	0+	\$56.30	\$0.09
112/128	0+	\$112.60	\$0.18
168/192	0+	\$168.90	\$0.27
224/256	0+	\$225.20	\$0.36
280/320	0+	\$281.50	\$0.45
336/384	0+	\$337.80	\$0.54
392/448	0+	\$394.10	\$0.63
448/512	0+	\$450.40	\$0.72
504/576	0+	\$506.70	\$0.81
560/640	0+	\$563.00	\$0.90
616/704	0+	\$619.30	\$0.99
672/768	0+	\$675.60	\$1.08
728/832	0+	\$731.90	\$1.17

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784/896	0+	\$788.20	\$1.26
840/960	0+	\$844.50	\$1.35
896/1024	0+	\$900.80	\$1.44
952/1088	0+	\$957.10	\$1.53
1008/1152	0+	\$1,013.40	\$1.62
1064/1216	0+	\$1,069.70	\$1.71
1120/1280	0+	\$1,126.00	\$1.80
1176/1344	0+	\$1,182.30	\$1.89
1232/1408	0+	\$1,238.60	\$1.98
1288/1472	0+	\$1,294.90	\$2.07
DS-1*	0-292	\$350.00	Not applicable
DS-1*	293+	\$370.00	\$0.52
DS-3	0-307	\$1,200.00	Not applicable
	308+	Not Applicable	\$3.90
OC-3	0-365	\$1,500.00	Not applicable
	366+	Not applicable	\$4.10
OC-12	0-285	\$4,000.00	Not applicable
	286+	Not applicable	\$14.00

\*Note: Pricing for existing DS-1 Private Line Service shall be implemented as follows:

- (a) If the existing Service is currently receiving the \$350 fixed IOC rate only, it will retain such rate;
- (b) If the existing Service is currently receiving a fixed IOC plus per mile rate, it shall receive the lower of (i) the existing monthly fixed IOC plus per mile rate or (ii) the monthly fixed IOC rate of \$370 per circuit plus the monthly recurring IOC rate per mile of \$0.52 per mile.

All new installations of DS-1 Private Line Service shall receive the pricing set forth in the table above.

#### 10.2.15 Ohio Intrastate Private Line Discount Pricing Service

In lieu of any discounts (standard or otherwise) for the Ohio Intrastate Private Line Discount Pricing Service, Qualifying Customers will pay the monthly recurring per mile inter-office channel ("IOC") charge, corresponding to the applicable circuit type, plus the applicable monthly fixed IOC charge per circuit as set forth below. Other term and volume commitments shall not apply.

<u>Circuit Type</u>	<u>Mileage Band</u>	<u>Monthly Fixed IOC Charge per Circuit*</u>	<u>Monthly Recurring IOC Charge per Mile</u>
TDS 1.5	0-999	\$350.00	n/a
	1000+	n/a	\$1.20

\* Terrestrial Digital Service ("TDS") 1.5 circuit minimum of \$350.00 per month is required.

#### 10.3 Complementary Services

##### A) Directory Assistance (Per Call)

Business: \$1.40

##### B) Operator Services

##### 1) Per Minute Rates (Long Distance)

IntraLATA/Intrastate

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Mileage Band	Day		Evening		Night/Weekend	
	1st Min.	Add'l Min.	1st Min.	Add'l Min.	1st Min.	Add'l Min.
1- 10	0.2400	0.1600	0.1875	0.1450	0.1550	0.1140
11- 22	0.2500	0.2200	0.2000	0.1700	0.1700	0.1380
23- 55	0.2800	0.2600	0.2040	0.1900	0.1800	0.1620
56-124	0.3000	0.2900	0.2170	0.2110	0.2000	0.1800
125+	0.3100	0.3100	0.2270	0.2250	0.2000	0.2000

InterLATA/Intrastate

Mileage Band	Day		Evening		Night/Weekend	
	1st Min.	Add'l Min.	1st Min.	Add'l Min.	1st Min.	Add'l Min.
1- 10	0.2600	0.1600	0.2000	0.1600	0.1700	0.1200
11- 22	0.2700	0.2200	0.2200	0.1900	0.1900	0.1400
23- 55	0.3000	0.2700	0.2200	0.2100	0.2000	0.1700
56-124	0.3200	0.3000	0.2300	0.2300	0.2200	0.1900
125+	0.3300	0.3200	0.2400	0.2400	0.2200	0.2100

2) Per Call Charges

Customer Dialed/Calling Card Station	\$1.20
Credit Card	\$1.50
Operator Station	\$2.25
Third Party	\$2.35
Person-to-Person	\$4.80
Operator Dialed Surcharge	\$1.15
Inmate Prison Collect*	
Person-to-Person	\$3.50
Station-to-Station	\$2.50

\* This charge shall be in addition to the usage charges set forth in Section 6.2.1.A.

C) OnLine Calling Card Service

1) Residential OnLine Rate Schedule:

a) Per Minute Rates:

<u>Time of Day</u>	<u>Rate Per Minute</u>
Peak	\$0.30
Off-Peak	\$0.30

2) Commercial OnLine Rate Schedule:

a) Per Minute Rates:

<u>Time of Day</u>	<u>Rate Per Minute</u>
Peak	\$0.30
Off-Peak	\$0.30

b) Per Call Surcharge: \$0.65

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3) Stand Alone OnLine Rate Schedule:

a) Per Minute Rates:

<u>Time of Day</u>	<u>Rate Per Minute</u>
Peak	\$0.30
Off-Peak	\$0.30

b) Per Call Surcharge:

Per call Surcharge \$0.50

4) Operator Assisted OnLine Rate Schedule

The following surcharge is in addition to the per minute rates found in 1, 2 and 3 above and will apply when the call defaults to a live operator.

\$0.50

5) SCHEDULE C OnLine Rate Schedule:

a) Per Minute Rates:

<u>Time of Day</u> <u>Usage Level</u>	<u>Peak</u>	<u>Off-Peak</u>
\$ 2,500-\$10,000.99	0.180	0.130
\$10,001-\$25,000.99	0.170	0.130
\$25,001 +	0.165	0.130

b) Minimum Usage Per Month: \$2,500

c) Per Call Surcharge: \$0.65

6) Operator Assisted OnLine Rate Schedule:

If a customer chooses to access an operator to place a call, the call will be billed at the Dial USA per minute rates in Section 10.1.

a) Per Call Surcharge:

(1) Station-to-Station \$1.50

(2) Person-to-Person \$3.00

D) WorldCom Calling Card

1) Direct Dial Rate Schedule

a) Per Minute Rate Schedule applying to all Time Periods

Per Minute Rate: \$0.2500

b) Per Call Surcharge

(1) For direct dial calls, a per call surcharge will apply in addition to the per minute rate found in (a) above.

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Per Call Surcharge: \$0.4000

- (2) The following per call surcharge is in addition to the per minute rate found in (a) above and will apply to calls which default to a live operator only.

Per call Surcharge: \$0.65

3) Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.

a) Per Minute Rate Schedule applying to all Time Periods

Per Minute Rate: \$0.5000

b) Per Call Surcharge

The following surcharge will apply in addition to the per minute rate found in (a) above.

Station-to-Station	\$1.50
Person-to-Person	\$3.00

E) TalkAround Calling Card

1) Direct Dial Rate Schedule

a) Per Minute Rate Schedule applying to all Time Periods:

Rate Per Minute: \$0.3000

b) Per Call Surcharge:

- (1) There is no Per Call Surcharge for direct dialed calls.
- (2) The following Per Call Surcharge is in addition to the per minute rate found in (a) above and will apply to calls which default to a live operator only.

Per Call Surcharge: \$0.5000

2) Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.

a) Per Minute Rate Schedule applying to all Time Periods

Mileage	Business Day		Evening		Night/Weekend	
	1st	Add'l	1st	Add'l	1st	Add'l
0 - 10	.1891	.1281	.1259	.0820	.0903	.0615
11 - 16	.1891	.1281	.1259	.0820	.0903	.0615
17 - 22	.2000	.1675	.1388	.1072	.0999	.0804
23 - 30	.2189	.2069	.1458	.1378	.1095	.1040
31 - 40	.2388	.2364	.1607	.1576	.1190	.1182
41 - 55	.2587	.2561	.1736	.1702	.1286	.1277

b) Per Call Surcharge:

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The following surcharge will apply in addition to the per minute rates found in (a) above.

Station-to-Station	\$1.50
Person-to-Person	\$3.00

3) TalkAround Calling Card Association

Per Minute Rate: \$0.2000

No Surcharge will apply on Association calls.

F) PhonePass Service

1) Option A - Generic Wholesale Cards

a) One-Time Purchase

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$ 250 - 2,499	\$0.2700
2,500 - 4,999	0.2550
5,000 - 9,999	0.2400
10,000 - 14,999	0.2250
15,000 - 24,999	0.2150
25,000 - 49,999	0.2000
50,000 - 99,999	0.1900
100,000 - 199,999	0.1750
200,000 - 299,999	0.1650
300,000 +	0.1600

b) 1-Year Term Monthly Commitment

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$ 2,500 - 4,999	\$0.2400
5,000 - 9,999	0.2250
10,000 - 14,999	0.2150
15,000 - 24,999	0.2000
25,000 - 49,999	0.1900
50,000 - 99,999	0.1750
100,000 - 199,999	0.1650
200,000 - 299,999	0.1600
300,000 +	0.1550

c) 2-Year Term Monthly Commitment

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$ 2,500 - 4,999	\$0.2300
5,000 - 9,999	0.2150
10,000 - 14,999	0.2000
15,000 - 24,999	0.1900
25,000 - 49,999	0.1750
50,000 - 99,999	0.1650
100,000 - 199,999	0.1600
200,000 - 299,999	0.1550
300,000 +	0.1500

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d) Retail Rate

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$ 1 - 250	\$0.4000

2) Retail Option - Generic Cards

Option A - Generic Cards

<u>Purchase Volume</u>	<u>Retail Rate</u>
\$ 250 - 2,499	\$0.4000
2,500 - 4,999	0.4000
5,000 - 9,999	0.4000
10,000 - 14,999	0.3500
15,000 - 24,999	0.3300
25,000 - 49,999	0.3000
50,000 - 99,999	0.2700
100,000 - 199,999	0.2500
200,000 - 299,999	0.2200
300,000 +	0.2000

3) Directory Assistance  
2 Units

10.4 Intentionally left blank

10.5 Special Arrangements

10.5.1 Promotional Offerings

(A) Block of Minutes Promotion I

Beginning October 6, 2000 and ending December 31, 2000, the Company will offer the following promotion to new customers of MCI On-Net Services Option 1.

Eligibility: To be eligible to subscribe to and receive service under this promotion, the customers: (1) may not receive service under a Special Customer Arrangement; and, (2) must designate the Company as its interexchange service carrier for interstate service.

To be eligible to receive service under this promotion, a customer must: (1) make a request no later than December 31, 2000, to the Company for installation of all service under this promotion; and, (2) request that installation of all service under this promotion be completed by March 31, 2001.

Definitions: For purposes of this promotion, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI On Net Services Option 1 Outbound Service, Card and Inbound Service usage that originated and terminates in one state.

"Eligible Interstate Service" is defined as MCI On Net Services Option 1 Outbound Service and Card usage that originated in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and interstate MCI One Net Services Option 1 Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI and terminates in the U.S. Mainland and Hawaii.

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Promotional Benefits: Beginning upon promotion enrollment and in each monthly period thereafter ending January 31, 2001, the customer may purchase one allotment of minutes per monthly period that the customer may use for (I) Eligible Interstate Service and (II) Eligible Intrastate Service as set forth in the following options:

<u>Option</u>	<u>Allotment (Minutes)</u>	<u>Monthly Recurring Charge</u>
A	400	\$22.00
B	1,000	\$48.00
C	2,000	\$94.00
D	5,000	\$225.00
E	10,000	\$450.00
F	15,000	\$675.00
G	20,000	\$900.00

No more than 15% of the customer's total monthly allotment minutes can be intrastate minutes.

Customers who usage exceeds the allotment minutes in any monthly period will be charged \$0.09 per minute for Interstate and Intrastate Service.

Other Conditions:

- Allotment Minutes that have not been used at the end of Customer's monthly billing period will not carry over to the next month.
- The Monthly Recurring Charge does not include taxes, surcharges, directory assistance, operator services and local access.
- Block of Minutes Promotion for intrastate is sold as an add-on service to MCI's interstate Block of Minutes Promotion.

(B) Block of Minutes Promotion II

Beginning October 6, 2000 and ending September 30, 2001, the Company will offer the following promotion to new customers of MCI On-Net Services Option 1.

Eligibility: To be eligible to subscribe to and receive service under this promotion, the customers: (1) may not receive service under a Special Customer Arrangement; and, (2) must designate the Company as its interexchange service carrier for interstate service.

To be eligible to receive service under this promotion, a customer must: (1) make a request no later than September 30, 2001, to the Company for installation of all service under this promotion; and, (2) request that installation of all service under this promotion be completed by December 31, 2001.

Definitions: For purposes of this promotion, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI On-Net Services Option 1 Outbound Service, Card and Inbound Service usage that originated and terminates in one state.

"Eligible Interstate Service" is defined as MCI On-Net Services Option 1 Outbound Service and Card usage that originated in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and interstate MCI One Net Services Option 1 Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI and terminates in the U.S. Mainland and Hawaii.

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Promotional Benefits: Beginning upon promotion enrollment and in each monthly period thereafter ending October 31, 2001, the customer may purchase one allotment of minutes per monthly period that the customer may use for (I) Eligible Interstate Service and (II) Eligible Intrastate Service as set forth in the following options:

<u>Option</u>	<u>Allotment (Minutes)</u>	<u>Monthly Recurring Charge</u>
A	400	\$22.00
B	1,000	\$48.00
C	2,000	\$94.00
D	5,000	\$225.00
E	10,000	\$450.00
F	15,000	\$675.00
G	20,000	\$900.00

No more than 50% of the customer's total monthly allotment minutes can be intrastate minutes.

Customers who usage exceeds the allotment minutes in any monthly period will be charged \$0.09 per minute for Interstate and Intrastate Service.

Other Conditions:

- Allotment Minutes that have not been used at the end of Customer's monthly billing period will not carry over to the next month.
- The Monthly Recurring Charge does not include taxes, surcharges, directory assistance, operator services and local access.
- Block of Minutes Promotion for intrastate is sold as an add-on service to MCI's interstate Block of Minutes Promotion.

(C) Long Distance Express Promotion

Beginning March 5, 2002, and ending June 30, 2002, the Company will offer the following promotion to new and existing customers business customers who receive interstate service under Special Customer Arrangement (SCA) Guide Type 1 as described in the MCI's "Service Publication and Price Guide" located on the Company's website at [www.mci.com](http://www.mci.com).

To be eligible to receive the benefits of this promotion, the customer must commit to a new term of service for a one year or two-year term.

Benefits: The following per-minute usage rate will apply to intrastate usage. Usage rates are based on origination type for outbound (including calling card) usage and termination type for inbound usage.

<u>Outbound Service Origination Type/ Inbound Service Termination Type</u>	<u>Per-Minute Rate</u>
Dedicated:	\$0.0556
Local Network Connection:	\$0.0527
Switched/Card:	\$0.0812

Other Conditions: Customers enrolled in this promotion are not eligible to receive the benefits of any discounts (including term plan discount) or other promotions.

(D) MCI Business Services Install Guarantee

Offer: A credit equal to the charges, excluding third-party charges, pass-through

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charges and expedite charges, paid by Customer for Company exchange service installed under Customer's new term plan and prior to September 30, 2004: (i) which Company fails to install on or before the installation date specified in the Company's agreement with the Customer, excluding failure which results from Customer order change or any other act or omission by the Customer, as determined in the Company's sole discretion; and, (ii) about which failure Customer submits to Company an Installation Commitment Submission Form, located on Company Internet site, www.mci.com, within 30 days of the scheduled installation date.

Eligibility: Between July 1, 2004, and September 30, 2004, Customer must: enroll in this promotion; and, enter into a new term plan for Company exchange service with a term of service which equals or exceeds one year.

(E) MCI Business Services 90 Day Satisfaction Guarantee

Offer: The Company will waive applicable early termination and underutilization charges under a term plan, if the Company, within 90 days of the contract effective date, receives written notification from the Customer that it wishes to discontinue the plan. In order to exercise this right, Customer must provide MCI with at least 30 days written notice per the notice provision in the agreement. For any Customer electing to discontinue service under a plan and timely notifying the Company of its intent, service will terminate under the plan 60 days after the date of receipt of the Customer notification. Customers who terminate under this guarantee will be billed and required to repay all credits, including installation credits received under the plan. Customers who have received a product specific promotional benefit and have not met the requirements for the specific benefit shall also reimburse MCI on a pro-rata basis for such other credits received and charges waived.

This Guarantee applies only with respect to new eligible Company Customers who receive Company service provided under a contract entered into between July 1, 2004, and September 30, 2004. Customers must enter into a new term plan with a term of service, which equals or exceeds one year. Customer must not have had any MCI billing within the past 90 days.

(F) MCI Loyalty Plus Promotion I

Offer: Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 9, 2004, and November 30, 2004, for installation within 30 days of

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order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 and Product Package SCA Guide Types 13, 14, 15 and 16 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.mci.com](http://www.mci.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

<u>Product Group</u>	<u>Sub-Product</u>	<u>Service Unit</u>	<u>Credit Value</u>	<u>Company Installation Charge Waiver(Yes/No)</u>
Voice	Local and Long Distance Service-Trunk Solution	Trunk	\$50	Yes

(G) MCI Loyalty Plus Promotion II

Offer: Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 9, 2004, and November 30, 2004, for installation within 30 days of order (or by Company's quoted installation date if later), by Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 and Product Package SCA Guide Types 13, 14, 15 and 16 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.mci.com](http://www.mci.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

<u>Product Group</u>	<u>Sub-Product</u>	<u>Service Unit</u>	<u>Credit Value</u>	<u>Company Installation Charge Waiver(Yes/No)</u>
Voice	Local and Long Distance			

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Service-Trunk Solution	Trunk	\$50	Yes
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(H) MCI Loyalty Plus Promotion III

Offer: Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 9, 2004, and November 30, 2004, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 and Product Package SCA Guide Types 13, 14, 15 and 16 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.mci.com](http://www.mci.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

<u>Product Group</u>	<u>Sub-Product</u>	<u>Service Unit</u>	<u>Credit Value</u>	<u>Company Installation Charge Waiver(Yes/No)</u>
Voice	Local and Long Distance			
	Service-Trunk Solution	Trunk	\$50	Yes

10.5.2 Obsolete Promotional Offerings

A) WorldOne Switched Advantage Promotion

Beginning December 11, 1995 through March 31, 1996, the Company will offer new WorldOne Switched Service customers who sign a minimum term agreement of 1 year, the following discounted rates for standard WorldOne Option A service for both switched inbound and outbound intrastate usage. The customer can sign a term plan option of 1, 2 or 3 years in connection with this offer. The WorldOne intrastate rates are as follows:

Switched Outbound	\$0.1300
Switched 800	\$0.1350

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In order to acquire or retain customers, Company will respond to competitive marketplace conditions, and offer the Switched Advantage Promotion. This will be offered when the customer or prospect can demonstrate to Company's reasonable satisfaction that it will accept a competitor's offer in the absence of any further inducement from Company to subscribe to, or remain subscribed to, Company services. This offer is based on standard Company tariffed pricing for WorldOne Service and cannot be combined with any other promotions and/or offers.

B) WorldOne Ultimate Advantage Promotion

Beginning December 11, 1995 through March 31, 1996, the Company will offer new WorldOne customers who have received a competitive proposal from another carrier, a single flat per minute rate for both peak and off-peak WorldOne dedicated and switched services. In connection with this offer, customers of switched service will be required to sign a 1 year term agreement and maintain a minimum of \$1,000 per month. Customers of dedicated service will be required to sign a 2 year term agreement and maintain a minimum of \$3,000 per month. Customers of both WorldOne switched and dedicated services will be billed the above stated monthly minimums when the minimum billing has not been reached. Customers will have a 90 day ramp-up in order to reach the minimum requirements.

The Company will provide customers served pursuant to this promotion, 60 days notice of the expiration of their term commitment. Customers must give 30 days written notice of intent to cancel prior to the end of the term; customers who do not formally cancel this service will be automatically renewed under the standard WorldOne Option B service for an equivalent term. Customers will be guaranteed the rates for the term of the initial contract. Billing increments that apply will be the same as filed for WorldOne Service in Section 5.3.2 of this tariff. The rates will be as follows:

Switched Outbound:	\$0.1100
Switched Toll-Free:	\$0.1150
Dedicated Outbound:	\$0.0900
Dedicated Toll-Free:	\$0.0900

In order to acquire or retain customers, Company will respond to competitive marketplace conditions, and will offer the WorldOne Ultimate Advantage Promotion. This will be offered when the customer or prospect can demonstrate to Company's reasonable satisfaction that it will accept a competitor's offer in the absence of any further inducement from Company to subscribe to, or remain subscribed to, Company services. This offer is based on standard Company tariffed pricing for WorldOne Service and cannot be combined with any other promotions and/or offers.

C) WorldOne Ameritech Promotion

Beginning February 28, 1996 through May 10, 1996, the Company will offer new customers of WorldOne Service, who originate on local Ameritech services, and agree to sign a minimum term agreement of one (1) year, the following rates for both switched and dedicated inbound and outbound intrastate usage. The customer must sign a term plan agreement of either one (1), two (2), or three (3) years and maintain one of the following minimum commitment levels, \$250.00, \$1,000.00, \$5,000.00 and \$7,500.00. All other terms and conditions of WorldOne Service as filed in Section 5.12 will apply in connection with this offer. Upon expiration of the agreed upon term, the customer will convert to the standard WorldOne Service rates on file at that time. No other discounts apply under this offer and this offer cannot be combined with any other promotion and/or offers.

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Per Minute Rates:

Switched Outbound:	\$0.1067
Switched 800:	\$0.1117
Dedicated Outbound:	\$0.0810
Dedicated 800:	\$0.0860

D) WorldCom Advantage Plus Promotion

Through October 15, 1996, the Company will offer new customers who sign a one (1) or two (2) year term commitment and meet certain monthly minimum usage requirements a single flat rate for both peak and off-peak dedicated and switched services. The customer must sign an Extended Service Plan (ESP) agreement under which the discounts will apply to both peak and off-peak intrastate usage for the term of the agreement. Customers will be billed at the stated minimums agreed upon if the monthly minimum is not met. Domestic "toll-free", domestic and international outbound calls along with intrastate usage contribute to meeting the monthly minimum commitment. Billing increments applying to both outbound and "toll-free" calls will be an initial minimum increment of eighteen (18) seconds and additional increments of six (6) seconds for switched services and an initial minimum increment of twelve (12) seconds and additional increments of six (6) seconds for dedicated services. All fractional per call charges will be rounded to the nearest whole cent. WorldCom Advantage Plus Base Rates are as follows:

Base Rates

Switched Services:	\$0.0509
Dedicated Services:	\$0.0371

The monthly minimum commitments for WorldCom Advantage Plus combined intrastate, domestic "toll-free", domestic and international outbound usage are as follows:

Switched Services

<u>Monthly Minimum Commitment</u>	<u>Discount Percentage</u>	
	<u>12 Month</u>	<u>24 Month</u>
\$500.00	10.0%	12.5%
\$1,000.00	12.5%	15.0%
\$3,000.00	15.0%	17.5%
\$5,000.00	17.5%	20.0%
\$7,000.00	20.0%	22.5%

Dedicated Services

<u>Monthly Minimum Commitment</u>	<u>Discount Percentage</u>	
	<u>12 Month</u>	<u>24 Month</u>
\$3,000.00	5.0%	7.5%
\$5,000.00	7.5%	10.0%
\$7,000.00	10.0%	12.5%
\$10,000.00	12.5%	15.0%

In addition to the above listed interstate discounts for maintaining a monthly minimum, this promotion provides for an additional discount of ten percent (10%) off of the customer's intrastate base rates listed above. When the customer has completed the term commitment, service will automatically be renewed for additional term(s) of the

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agreement unless Company has received the customer's written notice to terminate the agreement not less than thirty (30) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the Term in any manner other than stated will be liable for an ESP termination charge of an amount equal to the greater of the following, unless Customer converts to another Company service with equal or greater term and minimum usage commitment:

1. If the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to the monthly minimum billing commitment times the number of months remaining in Term through the expiration of the first year. If applicable, twenty-five percent (25%) of the balance remaining (monthly minimum billing commitment times the number of remaining months in the Term beyond the first year) will also be included.
2. If the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent (25%) of the balance remaining (monthly minimum billing commitment times the number of months remaining in the Term).

Upon execution of the ESP Agreement, the Customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of Customer's desire to cancel the ESP Agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that Company-caused quality deficiencies in the provision of telecommunications service hereunder are demonstrated by Customer to affect adversely and materially Customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless Customer has reported trouble on an ANI or circuit-specific basis to (and received a corresponding trouble ticket form) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of Customer's written notice of termination has elapsed during which Company fails to correct Company-caused quality deficiencies.

The ESP is subject to the general terms, and conditions and rates of this Tariff and/or Service or Credit Application forms executed in connection with the services provided herein. No other discounts will apply under this offer and this offer cannot be combined with any other promotions and/or offers.

## 10.6 Obsolete Services

### 10.6.1 The "Answer" Family of Services

#### A) Per Minute Rates:

	<u>Peak</u>	<u>Off-Peak</u>
"The Answer" I	\$0.1766	\$0.1412
"The Answer" II	\$0.1434	\$0.11473
"The Answer" III	\$0.2140	\$0.1712
"The Answer" IV	\$0.1498	\$0.1198

#### B) Per Call Surcharge: \$0.5000

Default to Live Operator:	
Station-to-Station	\$1.5000
Person-to-Person	\$3.0000

C) OnLine "Answer" Operator Assisted Rate Schedule:

Per Minute Rates: (See Dial USA rates, Section 10.2)

Per Call Surcharge: \$0.5000

Station-to-Station: \$1.5000

Person-to-Person: \$3.0000

10.6.2 EasyAnswer Services

A) Per Minute Rates:

	<u>Peak/Off-Peak</u>
Switched:	
Outbound	\$0.1205
Inbound	\$0.1154

Dedicated:	
Outbound	\$0.0861
Inbound	\$0.0947

B) Easy OnLine Calling Card:

1) Per Minute Rate: \$0.3000

2) Per Call Surcharge: \$0.6500

3) Calls that default to live operator:

	Per Minute Rate:
Peak	\$0.2300
Off-Peak	\$0.1600

Surcharge \$0.6500

4) Operator Assisted Rate Schedule:

Per Minute Rate: (See Dial USA rates, Section 10.2)

Station-to-Station \$1.5000

Person-to-Person \$3.0000

C) Term Discounts

Outbound	Toll-Free	
<u>Term</u>	<u>Discount</u>	<u>Discount</u>
12 Months	\$0.0050	\$0.0150
24 Months	\$0.0100	\$0.0200

10.6.3 Performance 4000 Services

A) Switched Per Minute Rates

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	Month to Month	12 Month Term	24/36 Month Term
Outbound	\$0.1400	\$0.1350	\$0.1300
Inbound	\$0.1500	\$0.1350	\$0.1300

B) Dedicated Per Minute Rates

	Month to Month	12 Month Term	24/36 Month Term
Outbound	\$0.1100	\$0.0950	\$0.0900
Inbound	\$0.1100	\$0.0950	\$0.0900

C) Calling Card Service

Month to Month Rate:	\$0.2500
1, 2 or 3 Yr Term Plan Rate:	\$0.2500
Per Call Surcharge:	\$0.2500

10.6.4 Intelenet Calling Card Service\*

\* (formerly MFS Intelenet Calling Card)

A) Calling Cards (2) \$25.00

B) Standard Usage Charges

Per minute of use	
Peak Rate	\$0.25
Off-Peak Discount	\$ 0%
Per Call Surcharge	\$0.40

C) Operator-Assisted Calls

Person-to-Person surcharge	\$3.50
Station-to-Station surcharge	\$0.60

D) Directory Assistance Calls

Requested Number Charge	\$0.60
Call Completion Charge	\$0.60

E) Enhanced Feature Charges

Conference Calling	
per established line	\$2.00
per minute of usage per line	\$0.26

News and Information	
per minute of usage	\$0.28

F) Voice Mail Access - Per Minute of Use \$0.26

G) Voice Messaging - Per Call \$1.50

10.6.10 WorldMark Service

A) Switched Per Minute Rates

Effective October 1, 2017

<u>Peak/Off Peak</u>	
Switched Outbound	\$0.1100
Switched Toll-Free	\$0.1150

B) Dedicated Per Minute Rates

	<u>Peak/Off Peak</u>
Dedicated Outbound	\$0.0900
Dedicated Toll-Free	\$0.0950

C) WorldMark Calling Card Service

- 1) Direct Dial Rate Schedule  
Per Minute rate: \$0.2500
- 2) Per Call Surcharge  
Per Call Surcharge: \$0.2500

The following rates and surcharge will apply to calls which default to a live operator.

Per Minute rate: \$0.2500  
Per Call Surcharge: \$0.5000

D) WorldMark Calling Card Service - Operator Assisted Rate Schedule

- 1) If a customer chooses to access an operator to place a call, the call will be billed at the per minute rate below:

Per Minute Rate: \$0.5000

- 2) Per Call Surcharge  
The following surcharge will apply in addition to the per minute rates above.

Station-to-Station: \$1.50  
Person-to-Person: \$3.00  
Basic Surcharge: \$0.50

10.6.11 GRANDFATHERED INTERMEDIA SERVICES

10.6.11.1 Exchange Access Services Current Rates

A. Single T Private Branch Exchange Service - Intermedia Facilities

Monthly Recurring (Per Channel)

	<u>Cincinnati Areas</u>		<u>Cleveland Areas</u>	
	<u>Digital</u>	<u>Analog</u>	<u>Digital</u>	<u>Analog</u>
12 month agreement	\$38.13	\$46.46	\$23.13	\$31.46
24 month agreement	\$34.31	\$41.81	\$20.81	\$28.31
36 month agreement	\$32.41	\$39.49	\$19.66	\$26.74

Non-Recurring (per T-1) - All areas

Digital      Analog

Effective October 1, 2017

12 month agreement	\$500	\$500
24 month agreement	\$250	\$250
36 month agreement	\$ 0	\$ 0

Cleveland Areas Only - Per call charge  
Per call \$0.05

B. Single T Primary Rate Interface (PRI)

	<u>Cincinnati Areas</u>		<u>Cleveland Areas</u>	
	<u>Full PRI (24 Channels)</u>	<u>Fractional PRI*</u>	<u>Full PRI (24 Channels)</u>	<u>Fractional PRI*</u>
<u>Monthly Recurring</u>				
12 month agreement	\$915.00	\$38.13	\$555.00	\$23.13
24 month agreement	\$823.50	\$34.31	\$463.50	\$20.81
36 month agreement	\$777.75	\$32.41	\$417.75	\$19.66

Nonrecurring - Installation - All Areas

12 month agreement	\$500	\$500
24 month agreement	\$250	\$250
36 month agreement	\$ 0	\$ 0

Cleveland Areas Only - Per call charge  
Per call \$0.05

\* Fractional PRI Service requires a minimum of 13 channels (12b+d)

C. Optional Business Features - Intermedia Facilities

Direct Inward Dial (DID) Service

<u>Monthly Recurring</u>		<u>Non-Recurring</u>	
1 <sup>st</sup> Block of 20	\$4.00	1 <sup>st</sup> Block of 20	\$500
Add'l Blocks of 20	\$4.00	Add'l Blocks of 20	\$15

D. Unified Voice Services

<u>TRUNK</u>	<u>Monthly Rates</u>	
	<u>Cincinnati</u>	<u>Cleveland</u>
Central Office Trunk (loop start)	\$38.00	\$17.00
Central Office Trunk (ground start)	\$43.00	\$16.00
<u>LINE</u>		
Business Line 8-50	\$32.00	\$17.00
Business Line 51+	\$31.00	\$16.00
Business Line 8-50 w/Feature Package A	\$46.00	\$26.00

MCI Communications Services, Inc. d/b/a Verizon Business Services  
Ohio Interexchange Services Catalog Schedule No. 3 (Enterprise Non-Current Services)

Effective October 1, 2017

Business Line 51+ w/Feature Package A	\$45.00	\$25.00
Business Line 8-50 w/Feature Package B	\$65.25	\$40.00
Business Line 51+ w/Feature Package B	\$64.25	\$39.00
Business Line 8-50 Fax/Modem	\$32.00	\$17.00
Business Line 51+ Fax/Modem	\$31.00	\$16.00
<u>OPTIONAL FEATURES</u>		
Automatic Line (Hotline)**	\$3.50	\$3.50
Call Forwarding – Universal	\$3.50	\$3.50
Call Forwarding - No Answer	\$3.25	\$3.25
Call Forwarding – Busy	\$3.25	\$3.25
Call Waiting	\$5.00	\$5.00
Call Transfer	\$2.50	\$2.50
Three-Way Conference	\$3.50	\$3.50
Call Forwarding - Remote Access	\$3.00	\$3.00
Calling Name and Number Delivery	\$10.00	\$9.00
Calling Number Delivery	\$10.00	\$6.50
Speed Call Long (30 Numbers)**	\$5.00	\$4.00
Station Controlled Conference Call**	\$4.00	\$4.00
Directory Number Hunting (Circular)	\$5.00	\$5.00
Call Pickup	\$2.50	\$2.50
Abbreviated Dialing (Group Intercom)	\$3.25	\$3.25
Abbreviated Dialing (Group Intercom) - Extended	\$7.75	\$7.75
Calling Number Delivery Blocking	NC	NC

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Uniform Call Distribution**	\$2.50	\$2.50
ADDITIONAL CHARGES		
CO Trunk Installation	\$35.00	\$35.00
Business Line Installation, each	\$35.00	\$35.00
Additional Directory Listings	\$2.00	\$2.00

\*\* Not to be assigned to Trunks

E. ISDN Primary Rate Interface (PRI) Service

a. Collocated PRI

	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
PRI's 1-10, per PRI	\$300	\$515
PRI's 11-50, per PRI	\$250	\$460
PRI's >50, per PRI	\$150	\$425

b. On-Net PRI

	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
PRI's 1-10, per PRI	\$400	\$570
PRI's 11-50, per PRI	\$300	\$490
PRI's >50, per PRI	\$200	\$430

c. Off-Net PRI

	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
PRI's 1-10, per PRI	\$500	\$800
PRI's 11-50, per PRI	\$400	\$750
PRI's >50, per PRI	\$250	\$720

d. Virtual FX PRI Service

	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
First PRI's	\$300	\$275
Additional PRI's	\$ 35	\$40

e. PRI Network Access NFAS Arrangement

	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Per Arrangements	\$75	\$15

f. Dial Line Service

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Per Dial Line	Non-Recurring Charge	Monthly Recurring Charge
	\$35	\$25
F. <u>Operator-Assisted Services</u>		
<u>Operator Charges (per call)</u>		
Person-to-Person:	\$2.49	
Station-to-Station:	\$0.99	
Calling Card/Credit Card:	\$0.79	

When more than one class of service is involved, only the higher surcharge is applicable.

G. Operator Dialed Surcharge

Operator Dialed Surcharge: \$0.74

H. Busy Line Verify and Line Interrupt Service

Busy Line Verify Service	\$1.20
Busy Line Verify and Line Interrupt Service	\$1.85

I. Directory Assistance

Per Request: \$0.90

10.6.11.2 Long Distance Services Current Rates

A. Unified Calling Card Services

Switched Access Services, each minute:	\$0.20
Dedicated Access Services, each minute:	\$0.19

B. Unified Long Distance Service

Rate per Minute, Rate 1 (\$0-\$999.99 revenue commitment):	\$0.0900
Rate Per Minute, Rate 2 (\$1,000+ revenue commitment):	\$0.0810

C. Unified Toll-Free Service

Rate per Minute, Rate 1 (\$0-\$999.99 revenue commitment):	\$0.0900
Rate Per Minute, Rate 2 (\$1,000+ revenue commitment):	\$0.0810
Rate Per Month Per 8XX Number Over 40:	\$10.00

D. Unified Direct Long Distance Service

(Minimum Monthly Revenue Requirement -- \$2,000)

Rate per Minute, Rate 1 (\$2,000-\$9,999.99 revenue commitment):	\$0.0600
Rate Per Minute, Rate 2 (\$10,000+ revenue commitment):	\$0.0540

E. Unified Direct Toll-Free Service

Effective October 1, 2017

(Minimum Monthly Revenue Requirement -- \$2,000)

Rate per Minute, Rate 1  
(\$2,000-\$9,999.99 revenue commitment): \$0.0600  
Rate Per Minute, Rate 2  
(\$10,000+ revenue commitment): \$0.0540  
Rate Per Month Per 8XX Number Over 40: \$10.00

F. Unified Extended Direct Long Distance Service  
(Minimum Monthly Revenue Requirement -- \$2,000)

Rate per Minute, Rate 1  
(\$2,000-\$9,999.99 revenue commitment): \$0.0750  
Rate Per Minute, Rate 2  
(\$10,000+ revenue commitment): \$0.0675

G. Unified Extended Direct Toll-Free Service  
(Minimum Monthly Revenue Requirement -- \$2,000)

Rate per Minute, Rate 1  
(\$2,000-\$9,999.99 revenue commitment): \$0.0750  
Rate Per Minute, Rate 2  
(\$10,000+ revenue commitment): \$0.0675  
Rate Per Month Per 8XX Number Over 40: \$10.00

H. Unified Single T Long Distance Service  
(Minimum Monthly Revenue Requirement -- \$250)

Rate per Minute, Rate 1  
(\$250-\$4,999.99 revenue commitment): \$0.0600  
Rate Per Minute, Rate 2  
(\$5,000+ revenue commitment): \$0.0540

I. Unified Single T Toll-Free Service  
(Minimum Monthly Revenue Requirement -- \$250)

Rate per Minute, Rate 1  
(\$250-\$4,999.99 revenue commitment): \$0.0600  
Rate Per Minute, Rate  
2 (\$5,000+ revenue commitment): \$0.0540  
Rate Per Month Per 8XX Number Over 40: \$10.00

J. Unified Enhanced Calling Card

A. Intrastate Calling Rates

Rate per Minute \$0.18

B. Enhanced Calling Card Features/Services Rates

<u>Enhanced Services</u>	<u>Surcharge</u>	<u>NRC</u>
Conference Calling		\$2.00 (operator assisted)

<u>RPM</u>	<u>Increment</u>
	Per minute (60/60)

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Operator Assistance Dialing Instructions	\$1.10 Per Call
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Manual Call Completion Surcharge	\$1.10 Per Call
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K. Unified Toll-Free Plus PIN

Intrastate Usage, per minute:	\$0.130
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Non-Recurring Charges

Service Establishment Charge, per PIN:	\$50
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Service Rearrangement Charge, per PIN:	\$50
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The charges above are cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

L. Intermedia USA III Calling Plans

Intermedia USA III Switched Service

For Customers subscribing to this service prior to March 10, 1999, the rate will remain at its previously tariffed level - \$.001 lower than the above rates for USA III Dedicated Inbound service, and \$0.001 lower (\$0.0009 lower for the discounted rate) than the above rates for USA III Switched Inbound service.

Each 6 seconds

	<u>Base Rate</u>	<u>Discounted Rate</u>
Inbound Intrastate:	\$.01150	\$.01035
Outbound Intrastate	\$.01050	\$.00945

Intermedia USA III Dedicated Service

For Customers subscribing to this service prior to March 10, 1999, the rate will remain at its previously tariffed level - \$.001 lower than the above rates for USA III Dedicated Inbound service, and \$0.001 lower (\$0.0009 lower for the discounted rate) than the above rates for USA III Switched Inbound service.

Each 6 seconds

	<u>Base Rate</u>	<u>Discounted Rate</u>
Inbound Intrastate:	\$.0085	\$.00775
Outbound Intrastate:	\$.0075	\$.00675

Intermedia USA III Switched 800 Service

Each 6 seconds:	\$0.01050
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Intermedia USA III Dedicated 800 Service

Each 6 seconds:	\$0.00750
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Enhanced Service Features

Per Feature

Non-recurring charges (additions/changes): \$50.00\*

\* \$250.00 maximum per 800 number

Per Feature

Recurring charges: \$25.00\*

\* \$150.00 maximum per 800 number

M. Unified Directory Assistance

Per Call: \$0.95

N. Unified Operator-Assisted Long Distance (Traditional Operator Services)

Per minute charge: \$0.15

Additional Charges (per call)

	<u>Automated</u>	<u>Live Operator</u>
Person to Person	\$2.49	\$2.49
Collect	\$2.00	\$2.49
Third Party Billed	\$2.00	\$2.49
Calling Card Billed	\$0.79	\$2.49
Credit Card Billed	\$0.79	\$2.49

When more than one class of service is involved, only the higher surcharge is applicable.

O. Low Billing Surcharge

Monthly Surcharge, per account: \$3.95

P. Payphone Compensation Charge

Per Call Charge: \$0.30

SUBSECTION USING PREVIOUS MCI COMMUNICATIONS PUCO TARIFF NO. 2 AS A BASELINE

The retail services described in this subsection were previously set forth in the retail portions of Ohio Interexchange Services Tariff No. 2 of MCI Communications Services, Inc.

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

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SECTION 6 – CCSA SERVICE

.01 Rates and Charges

SECTION 2 - RULES AND REGULATIONS

(intentional gaps in section numbers)

USE OF SERVICE (CONT.)

.01 Directory Assistance See Rate Schedule

.02 Payphone Use Charge See Rate Schedule

.07 MCI Metered Use Service Option S (MCI 900)

.071 MCI, pursuant to separate contract with a customer for MCI 900 Service, provided pursuant to this tariff, may undertake to enter into contractual arrangements with others to perform caller billing on behalf of the 900 Service customer. Such contracts may require, among other things, that the customer submit to MCI copy of all scripts of pre-recorded messages, to be placed on MCI's 900 Service, along with a copy of any advertising and promotional materials, which MCI in turn may furnish to those requested to perform the billing.

.072 A customer shall not use the MCI 900 Service to transmit obscene, indecent or otherwise unlawful messages. MCI reserves the right to withhold service or discontinue service without notice if a message is unlawful.

.073 MCI will use reasonable efforts to block MCI 900 Service call origination from the following types of locations: public payphones; prisons; hospitals; educational institutions; and hotels and motels. Notwithstanding this undertaking, a customer shall remain responsible for charges for use of the MCI network arising from calls placed to a Customer's 900 number(s) from such locations.

.074 A customer for MCI 900 Service shall reasonably disclose to potential callers in promotional materials, which shall include but not be limited to all written or broadcast advertising, the charges to be billed to callers using the service.

.075 MCI reserves the right to change a customer's 900 Service number and may do so upon providing the customer with at least seven days' notice of the change.

.076 If a customer of MCI 900 is found to be non-compliant in passing back appropriate answer supervision, MCI reserves the right to suspend service temporarily and/or deny requests for additional service. MCI shall give the customer 10 days written notice via certified U.S. Mail of intent to suspend or deny service due to such non-compliance.

.077 Nothing in this section, or in any other provision of this tariff, or in any marketing materials issued by the company, shall give any person, including prospective customers who have reserved MCI 900 telephone numbers hereunder or customers who subscribe to and use MCI 900 Service, or their transferees or assignees, any ownership interest or proprietary right in any particular MCI 900 Service telephone number; provided, however, that if an MCI 900 Service customer who has been assigned a 900 Service number by MCI enters into an arrangement with a third party or agent, the effect of which is to allow, among other things, termination of the 900 MCI Service number at the facilities of such third party or agent in order to facilitate the customer's use of MCI 900 Service, then the customer may retain the 900 Service telephone number subsequent to its disassociation from the third party or agent if the 900 Service customer continues as an MCI customer, as defined in Section 1 of this tariff. If an MCI 900

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Service customer terminates the service, or if MCI terminates service to the customer, any MCI 900 Service telephone number which may have been assigned to a said customer will be forfeited and will revert to MCI.

- .078 A customer is responsible for all charges for use of MCI network arising from calls placed to the Customer's MCI 900 number(s).
- .079 An applicant for MCI 900 Service shall supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. A new traffic forecast shall be submitted quarterly after service is initiated.
- .0791 In cases of dispute wherein the customer can attest to ignorance of Option S (MCI 900) charges or that a minor made calls to an Option S (MCI 900) number without consent, a one-time credit of the disputed charges which occur during a billing period will be provided per customer account. No remittance will be made to sponsor for such credited charges.
- .0792 MCI's Consumer Protection Guidelines for the State of Ohio mirror the FCC rules for Docket 91-65, specifically sections 64.711, 64.712, 64.715 and 64.716. The service as offered in this tariff should be considered an add-on to MCI's 900 offering in its Tariff F.C.C. No. 1.

### SECTION 3 - SERVICE DESCRIPTIONS AND RATES

(Intentional gaps in section numbers)

#### 3. METERED USE SERVICE

##### .02 Option A (Dial One/Direct Dial)

##### .026 LEC Calling Cards and MCI Pre-Subscribed Payphones\*

\* Available only to customers in equal access areas.

##### .02614 0+ Guardian Service

The Company's 0+ Guardian Service provides an end user with intrastate calling capability from specific healthcare service provider locations for healthcare service providers that have signed an exclusive agreement with MCI for the provision of operator service calling classifications as described in Sections 3-3.025 and 3-3.026. 0+ Guardian Service allows for calls that are placed with the assistance of a live or automated operator from healthcare service provider client telephones presubscribed to the Company.

Per-Minute Rates: The operator services per-minute rates in Section shall apply to 0+ Guardian Service.

Per-Call Surcharges: In lieu of the operator service surcharges described in Section 5-5.01414, a surcharge of \$3.00 shall apply for all intrastate 0+ Guardian Service operator service calls in addition to the per-minute rates described above.

##### .04 Option C (MCI WATS)

Beginning April 5, 1994, Option C, (WATS) will not be available to new subscribers.

Option C involves the provision of intercity communications channels. Option C is a one-way, multipoint

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service requiring the customer to originate calls via dedicated facilities between his premises and MCI's terminal location and allowing the termination of calls via a combination of MCI-provided intercity facilities and local business telephone lines, and the resold facilities of other carriers. All Option C calls are subject to a one minute average connect time (i.e. total monthly minutes of use divided by total monthly calls must equal at least one minute). All Option C calls are rounded to the next higher 6-second increment.

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$0.01.

.041 Monthly Recurring Charges

.0411 Intercity Facilities Usage Charges: Option C is available on the basis of usage charges and is subject to a monthly Minimum Charge.

.04111 Minimum Charge: (for all usage) See Price List

.04112 Usage Charges: Usage Charges are determined by such variables as Rate Periods, Rate Schedules and Service Areas. The charges are billed according to the average monthly use for each rate period of each dedicated access line within a service group.\* (See definition of "Service Group" in Section A preceding.) The rate period is determined by the day and time at the Option C dedicated access line location.

a) RATE PERIODS:

Business Day Period  
8:00 a.m. through 5:00 p.m. Monday through Friday

Evening Period  
5:00 p.m. through 11:00 p.m. Sunday through Friday and all day on MCI-recognized National Holidays except when a lower rate would normally apply.

Night and Weekend Period  
11:00 p.m. to 8:00 a.m. all days, 8:00 a.m. to 11:00 p.m. Saturday,  
8:00 a.m. to 5:00 p.m. Sunday

\* The average monthly minutes of use for each rate period per access line will be deemed to be the same as the average monthly minutes of total traffic (including traffic to Canada) for each rate period. The resulting effective per minute rate will then be applied to the customers Tier 1 and Tier 2 usage, respectively.

b) RATE SCHEDULES:

The Tier 1 hourly Usage Charges as set forth below under Section 3-3.041122 shall apply to all calls terminating, via MCI-provided intercity facilities, in those cities set forth in Table III, Section 3-7.

The Tier 2 hourly Usage Charges as specified in Section 3-3.041122 below apply to calls terminating, via resold intercity facilities of other carriers, in cities other than those set forth in Table III, Section 3-7.

c) SERVICE AREAS

Service Areas (S.A.'s) represent broad geographical areas which

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encompass specific locations to which the customer subscribes. The Service Areas are designated S.A. one through S.A. five and each higher Service Area includes service to all lower numbered Service Areas. See Section 3-7, Table III, Part C, for complete geographical coverage of Service Areas.

.041121 Rate Step Table:

The following Rate Step Table is used to determine the usage rates that apply to Option C. To use the table, locate the number in the column under the selected service area. This number is referred to as the Rate Step. Then locate the same Rate Step number on the Monthly Usage Table (Section 3-3.041122). The rates listed on that line will apply to the service provided for that Originating State and Service Area.

RATE STEP DESIGNATION BY SERVICE AREA (SA)

ORIGINATING STATE	RATE STEP				
	SA1	SA2	SA3	SA4	SA5
Ohio - N	3	5	7	10	17
Ohio - S	3	5	8	10	17

.041122 Monthly Usage Table:

The hourly rates apply to the average use for each rate period, for each MCI WATS access line within a service group.

See Price List

.04113 Method of Determining Usage Charges

Based upon the hourly rates set forth in Section 3-3.041122, MCI WATS usage charges are calculated as described below:\*

- a) Determine the total minutes of monthly usage for each rate period over all dedicated access lines in a service group.
- b) Determine the total number of access lines in service during the month (access lines in service for a partial month will be pro-rated).
- c) Determine the average usage for each rate period per access line by dividing the minutes for each rate period from (a) above by the number of lines from (b) above.
- d) Determine the effective rate step for the desired service area from the appropriate originating state.
- e) Determine the effective Tier 1 hourly rate for each rate period by: 1) multiplying the total hours in each tapered usage increment for that rate period by the associated hourly rate for that increment; 2) totaling these charges for each rate period; and 3) dividing the total by the average usage per line from (c) above.
- f) Repeat step (e) for Tier 2 usage.
- g) Determine the Tier 1 usage charge for each rate period by multiplying the effective Tier 1 hourly rate per rate period from (e) above by the total Tier 1

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hours of monthly use in a service group for each rate period, respectively, and totaling these charges.

- h) Repeat step (g) for Tier 2 usage by using the effective Tier 2 hourly rate per rate period as determined in (f) above.
- i) Determine the total Tier 1 and Tier 2 usage charge for all rate periods in each service group by adding the results of (g) and (h) above.

\* Minutes used in the calculation include both intrastate and interstate minutes.

.0412 Circuit Termination Charges

.04121 MCI-provided Dedicated Access Line:

.041211 Special Access Surcharge\*

\* If applicable, a pass-through Special Access Surcharge will be applied. Customers who use their access line for both intrastate and interstate calling pay only one Surcharge per access line a month. Refer to Section 2-7.06 for details.

.04122 Customer-provided Dedicated Access Line each

.0413 Directory Assistance

An undiscounted charge, per call will be applied to each Directory Assistance call, subject to the provisions of Section 2-6.04, herein.

.0414 Optional Features

.04141 Accounting Codes (2-Digit) See Price List  
From 1 to 99 codes per customer per originating location. Charges for accounting codes will not be prorated.

.04142 Authorization Codes\*  
(5 digits) From 1 to 99,999 codes per Service Area 5 customer per originating switch location

\* Five digit authorization codes are available to MCI-WATS Service Area 5 customers whose total monthly usage for a single switch location equals or exceeds \$150,000.00.

.04143 Call Records on Magnetic Tape

.042 Non-Recurring Charges

Per Access Line

Per Order

.0421 Installation See Price List  
.0422 Physical Change\*  
.0423 Administrative Change



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.0711 Per Minute Usage Charges: Usage Charges are based on the time of day the call is placed.

See Price List

.0712 Directory Assistance  
An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rate set forth in Sections 2-6.04 and 5-1, herein.

.08 Option I (MCI PRISM II)

Option I is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between the customer's premises and MCI's terminal location and allowing the termination of calls via a combination of MCI-provided intercity facilities and local business telephone lines. All Option I calls are rounded to the next higher 6-second increment. The service as offered in this tariff is an add-on to the interstate MCI PRISM II Service provided in MCI's Tariff F.C.C. No. 1.

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.081 Usage Charges: Usage charges are based on the time of day the call is placed.

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	MON TUES WED THUR FRI SAT SUN	
	8:00 AM	
	to	BUSINESS DAY RATE
	5:00 PM	
	5:00 PM	EVE- <sup>3</sup>
	to	EVENING RATE    NING <sup>3</sup>
	11:00 PM	<sup>3</sup>
	11:00 PM	
	to	NIGHT & WEEKEND RATE
	8:00 AM	

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.0811 Usage Charges: Usage Charges are based on the time of day the call is placed.  
See Price List

.0812 Directory Assistance  
An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rate set forth in Sections 2-6.04 and 5-1, herein.

.12 Option Q (MCI Vision)

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

-Beginning April 18, 1996, Option Q (MCI Vision) will not be available to new customers unless otherwise noted.

MCI Vision is an outbound, customized telecommunications service which may include an inbound 800 service option using Business Line, WATS Access Line, or Dedicated Access Line termination. It provides a unified service for single or multi-location companies using switched, dedicated, and card origination, and switched and dedicated termination. MCI Vision is suitable for long distance calls

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between company locations, as well as all long distance calls within the State of Ohio. MCI Vision calls are subject to a 18-second minimum initial period and are rounded to the next-higher 6-second increment. All Option Q MCI Vision Power Rate Off-Peak outbound calls are subject to a 6-second minimum initial period and additional 6-second increments. Inbound service ordered with the MCI Vision Power Rate Off-Peak Program is subject to an 18-second minimum initial period and additional 6-second increments.

Subscribers to Vision take the MCI Vision Service Package which includes the availability of Dedicated and Switched and Card Access and Dedicated, Switched, and WATS Access Line Termination, with Volume Discounts, Time of Day Discounts, MCI Vision 800, Long Distance Directory Assistance, Accounting Codes, Universal Range Privileges, Custom Calling Range Privileges, Call Detail, and either consolidated invoice or location level invoices for all MCI Vision calls from all locations. The rules and regulations governing the provision of service for inbound 800 calls are identical to those for Option F (MCI 800 Service, See Section 3-3.05), except where otherwise noted.

All rates and charges apply to all MCI Vision programs unless otherwise specified.

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$0.01.

.121 Access Methods and Charges

.1211 Dedicated Access

.12111 T-1 Digital Access

T-1 Digital Access is a high capacity digital local access arrangement which relies on T-1 transmission technology provided by the local exchange carrier, and which will be used to connect customers premises to MCI terminals to provide customer access to MCI Service.

.121111 Central Office Connection (COC) - Charge is the same whether MCI-provided or customer-provided (per connection). In addition to the charges associated with these components, MCI will assess charges for the following option, if applicable.

.121112 Access Integration Option - A form of access which allows customers to utilize their dedicated access lines to carry traffic for both an inbound and an outbound service over the same channels.

Monthly	Installation
See Price List	

.12112 Analog Access

.121121 Local Access Channel - Monthly and installation charges for each Local Access Channel will be a pass through of the charges set forth in the relevant Local Exchange Carrier's tariff or in accordance with the rates of other access providers.

In addition to the charges associated with these components, MCI will assess charges for the following option, if applicable.

.121122 Access Integration Option - A form of access which allows customers to utilize their dedicated access lines to carry traffic for both an inbound and an outbound service over the same channels.



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\*\* Usage includes both interstate and intrastate usage.

.12211 Per Minute Usage Charges: Apply to all Vision calls which originate and terminate in the State of Ohio.\*\*\*

\*\*\* Customers participating under the MCI interstate Tariff MCI Offpeak Vision Program will be charged 10% less on Switched and Dedicated intrastate Vision calls versus Vision tariff rates. All Offpeak Vision Program outbound calls are subject to a 6-second minimum initial period and additional 6-second increments.

\*\*\* Vision customers participating in MCI's Interstate Vision Regional Program, will receive specific intrastate usage rates (see price list).

.122111 Outbound:

<u>Switched Access</u>	<u>Dedicated Access</u>
All areas	See Price List

.122112 Inbound 800:

	<u>Business Line/ Switched WATS</u>	<u>Dedicated Access</u>
	<u>Access Line Termination</u>	<u>Line Termination</u>
All areas	See Price List	

.12212 MCI Vision Power Rate Usage Charges:\* Apply to all Vision calls for those customers who subscribe to MCI Vision Power Rate.

Inbound/Outbound Switched Access: See Price List

Inbound/Outbound Dedicated Access:

Card Access:

Card Per Call Surcharge:

\* These programs will continue to be available to customers after April 18, 1996.

.12213 MCI Vision Power Rate Off-Peak Program:\*

The MCI Vision Power Rate Off-Peak Program is available to customers who meet the criteria set forth in MCI's FCC Tariff No. 1.

	<u>Peak</u>	<u>Off-Peak</u>
Switched Access:	See Price List	
Dedicated Access:		

For MCI Vision Card Access, the rates and surcharge in Section C-3.12212 apply.

\* These programs will continue to be available to customers after April 18, 1996.

.12214 Vision Card Surcharge: Applies to each Vision Card call other than calls to Directory Assistance. See Price List

.1222 Discounts

Customers who subscribe to Intrastate Private Line Data Services and also subscribe

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to MCI's Interstate Vision VIP Plus, are eligible to receive discounts on their intrastate data services as described in MCI's F.C.C. No. 1 tariff, Section C-.183763.

- .12221 Time of Day Discounts - A 20 percent discount will apply, on a call-by-call basis, to all inbound and outbound traffic occurring during the Evening and Night/Weekend rate periods (i.e. anytime except 8 a.m. - 5 p.m. weekdays). When a Vision call is established in one rate period and ends in the other, the rate in effect in each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the time of day at the terminating location. These discounts do not apply to usage by customers of MCI Vision Power Rate.
- .12222 Volume Discounts - MCI may, from time to time as reflected in the Price List, offer discounts based on monthly volume for Vision Service. These discounts do not apply to usage by customers of MCI Vision Power Rate. See Price List
- .12223 Dedicated Termination Discount\* - All Vision Switched, Dedicated, and Card Access traffic which is transmitted between locations of a Corporate Enterprise and which is terminated by means of dedicated termination facilities will receive a per minute discount. This discount will be applied before any other discounts.

Per minute discount: See Price List

\* This discount will continue to be available to customer after April 18, 1996.

- .12224 Optimizer Discount - A discount of 10 percent will be applied to all outbound Vision calls which are made to the single area code with the highest total usage (in dollars) in the period for which a bill is being calculated. This discount is calculated and applied at the location level. Directory Assistance calls are excluded from this discount. This discount is calculated on usage to that area code before all other discounts other than the Time of Day and Dedicated Termination Discounts are applied. This discount does not apply to usage by customers of MCI Vision Power Rate.
- .1223 Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rate set forth in Sections 2-6.04 and 5-1, herein.
- .1224 Operator Assistance: - For intrastate calls placed with the assistance of an MCI Operator, the rates described in Sections 5-5.013 and 5-5.014 will apply.
- .1225 The Vision Service Package\* to which all Vision customers subscribe, includes the availability of Dedicated and/or Switched Access with Volume Discounts, Time of Day Discounts, Long Distance Directory Assistance, plus the following:

Service Package Fee for usage \$450 or less: See Price List

The MCI Vision Service Package Fee for customers whose monthly usage exceeds \$450 but is less than \$500 will be charged the difference between the customers' actual usage in that month and \$500. Customers billing whose monthly usage exceeds \$500 will not be charged a monthly MCI Vision Service Package Fee.

Accounting Codes (up to 7-Digits)\* - A customer can specify that Accounting Codes are to be dialed from specific dedicated access groups and Dial "1" telephone numbers

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(ANIs).

Universal Calling Range Privileges\* - A customer can specify the type of Vision calls allowable for users on each Dedicated Access Line group, for each Vision Card authorization code and for each Dial "1" ANI (originating telephone number) and for each ID code.

Call Detail on Paper and/or Magnetic Tape\* - Call detail records, including the pre-discounted price for each call. One type of Call Detail medium is included in this Package Fee; however, the customer may receive both Paper and Magnetic Tape at additional costs:

One-time set up fee: See Price List

Monthly Charge:

Consolidated Invoice\* - A customer can select a single consolidated billing statement for all calls placed via Vision for all locations.

\* These features will continue to be available to customers after April 18, 1996.

Usage includes both interstate and intrastate usage.

.1226 Optional Features\*  
For Optional Features refer to Section C-3.18 of MCI's FCC Tariff No. 1.

\* These features and the plan will continue to be available to customers after April 18, 1996.

.1227 Government Pricing Plan (GPP)  
Rates will be applied for customers of Type 11, Type 12, Type 13, and Type 14 GPPs as described in F.C.C. Tariff No. 1, Section C-16.

Switched:

Initial 18 Seconds Additional 6 Seconds

Business Day: See Price List

Non-Business Day:

Dedicated:

Initial 18 Seconds Additional 6 Seconds

Business Day: See Price List

Non-Business Day:

.123 Service Availability  
Vision Service is available as follows:

- A. T-1 Digital Access for Vision is available in the MCI Metropolitan Area Terminal locations set forth in Section 3-7, Table IV, Part B.
- B. Analog Local Access for Vision is available in the MCI Metropolitan Area Terminal locations set forth in Section 3-7, Table IV, Part A.
- C. Switched Access is available from all exchanges which have been converted to equal access in the cities listed in Section 3-7, Table I.

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D. Vision customers can terminate calls to all cities within the State of Ohio.

E. Vision Card Access is available in metropolitan areas set forth in Section 3-7, Table II.

.14 Option S (900 Service)

Beginning December 1, 2007, this service is grandfathered and no longer available to new customers.

900 Service is an inbound, long distance, voice-grade telecommunications service that permits callers to place long distance calls to the Customer's stations in one location from stations in diverse geographical service areas, and is an add-on to 900 Service as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's Internet site at [www.verizonbusiness.com/publications/service\\_guide](http://www.verizonbusiness.com/publications/service_guide). 900 Service Customers may provide live or pre-recorded messages to callers using Customer's own equipment.

It is the customer's responsibility to provide answer supervision back to the Verizon Business point of connection even when the 900 Service is connected to switching equipment of a Customer-provided communications system. In such cases, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon the delivery of the call to the customer's switching equipment or communications system and ends upon termination of the call.

.141 Monthly Recurring Charges

.1411 Termination Access Line Charges: A 900 Service customer must use Dedicated Access at each 900 Service terminating location. The access must provide hardware answer supervision.

.14111 Dedicated Termination

.141111 T-1 Digital Access - Charges associated with T-1 Digital Access are billed in accordance with the Company's "Service Publication and Price Guide" (The Guide) located on the Company's Internet site at [www.verizonbusiness.com/publications/service\\_guide](http://www.verizonbusiness.com/publications/service_guide).

.1412 Special Access Surcharge - Applicable for Dedicated Terminating Access to 900 Service. The Special Access Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish Verizon Business with an Exemption Certificate (as defined herein).

.14121 Dedicated Termination: The monthly charges for Special Access Surcharge for each voice grade equivalent channel are provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's Internet site at [www.verizonbusiness.com/publications/service\\_guide](http://www.verizonbusiness.com/publications/service_guide).

.1413 Per Minute Usage Charges: The rates will be in effect seven days a week and at all times of the day. Calls will be billed at a minimum of 30 seconds and rounded thereafter, to the next higher six second increment. See Price List.

.142 Feature Charges: All optional features and discounts will be offered in accordance with the Company's "Service Publication and Price Guide" (The Guide) located on the Company's Internet site at [www.verizonbusiness.com/publications/service\\_guide](http://www.verizonbusiness.com/publications/service_guide).

.143 Service Availability

Service may be limited in certain areas as determined by the Company's "Service Publication and Price Guide" (The Guide) located on the Company's Internet site at [www.verizonbusiness.com/publications/service\\_guide](http://www.verizonbusiness.com/publications/service_guide).

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.17 Option V (MCI HotelDirect)

Effective July 1, 1997, MCI HotelDirect will no longer be available to new subscribers.

Option V is an outbound, customized telecommunications service which may include an inbound service option using Business Line, WATS access Line or Dedicated Access Line termination. It provides service for single and multilocation customers using switched and/or dedicated origination, and switched and/or dedicated termination. All outbound Option V calls are subject to a 30 second minimum initial period and are rounded to the next higher 6 second increment. All inbound Option V calls are subject to a 18 second minimum initial period and are rounded to the next higher 6 second increment. If the computed charge for a call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Customers participating in this program must also participate in the interstate offering. All customers must have outbound service from all locations.

In addition to the usage charges listed below, all other charges including access, service options, optional features, discounts, and surcharges are pursuant to MCI's F.C.C. Tariff No. 1.

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$0.01.

.171 Usage Charges –

.1711 Outbound Service - See Price List

.1712 Inbound Service - See Price List

.172 Directory Assistance

An undiscounted charge per call will be applied to each directory assistance call subject to the provisions and rate set forth in Sections 2-6.04 and 5-1, herein.

.19 Option X (MCI MASTERS)

MCI MASTERS is a one-way dial in-dial out multipoint service. All Option X calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded down to the next whole cent for all intrastate calls. MCI MASTERS is available to students, faculty, administrators of educational institutions, to students, faculty and administrators involved in a business relationship with other entities, and to employees of government agencies, provided that said institutions, entities and agencies have agreed to act as MCI's agent in connection with the provision of service.

Option X customers can place on-site or off-site calls. On-site calling, which requires no special access dialing sequences, originates from telecommunications equipment enrolled in MCI MASTERS which is located within the campus of a participating educational institution, entity or agency location or is routed through the participating educational institutions', entities' or agency location's switching equipment. Off-site calling requires the caller to access the service by dialing an MCI-provided 800 number. Off-site calls can originate from telecommunications equipment located anywhere within the state.

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$0.01.

.191 Usage Charges:

.1911 On-Site Intrastate Rates - See Price List

.1912 Off-Site Intrastate Rates - See Price List

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- .192 Access Surcharge: A per call surcharge will apply to each MCI MASTERS off- site call. - See Price List
- .193 Directory Assistance: An undiscountable charge per call will be applied, subject to the provisions and rate set forth in Sections 2-6.04 and 5-1, herein.
- .194 Off-Site Calling Plan Option 1: A variation of Option X (MCI MASTERS), Off-Site Calling Plan Option 1 offers off-site calling calls within the state. In lieu of the per minute usage rates specified in Section C-3.1912, customers enrolled in the Off-Site Calling Plan Option 1 will be charged the following per minute rates for off-site calls.

<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
	See Price List	

In addition, in lieu of the per call surcharge specified in Section 3-3.192, customers enrolled in the Off-Site Calling Plan Option 1 will be charged the following per call surcharge for off-site calls. See Price List

.20 Option Y (500 Personal Number Service)

500 Personal Number Service is an inbound voice-grade telecommunications service that permits calling from stations in diverse geographical service areas within Ohio to a station at one location, or to a set of up to three stations at more than one location in Ohio, based upon pre-established priorities as provided below.

For any 500 Personal Number Service call, there are two customers: the "Subscriber" (i.e., the party at whose designated location(s) the 500 Personal Number Service call terminates) and the "Calling Party" (i.e., the party who places the call). Each party is fully and equally subject to all applicable provisions in this tariff which pertains to customers. The Calling Party has three billing options available for this service: Calling Party ANI billing, local exchange carrier calling card, and commercial credit card.

The following types of calls are not permitted when using this service: collect; third party billed; and person-to-person.

All 500 Personal Number Service calls are subject to a 60-second minimum duration, with 60-second additional increments. If the computed charge for any call includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

Neither the Subscriber nor the Calling Party is required to designate MCI as his or her Primary Interexchange Carrier (PIC). Each 500 Personal Number Service call will include a recorded or live operator announcement to the Calling Party indicating that MCI is the provider of the service.

Users of 500 personal Number Service may have access to non-tariffed enhancements (e.g., information services) provided by MCI.

.201 Basic Service Package

The Basic Service Package, which all 500 Personal Number Service Subscribers receive, includes the following:

- Passcode: Each 500 Personal Number Service number is assigned a 6-digit passcode which can be used by the Subscriber to manage service features.
- Multiple Number\* Permits Subscribers to pre-establish in priority up to three telephone numbers in Ohio for the completion of calls placed by Calling Parties to the Subscriber. Numbers will successively be attempted if a busy signal or answering machine is detected or if the call does not complete after four rings.

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- Final Message\* If calls are not completed at any of the three alternate numbers, the call will be sent to a Final Message. The Subscriber may choose among various options for the final message, including a closing message which informs the caller that the Subscriber is not available.
- Alternate Number\* A Subscriber may temporarily override the pre-established priority sequence by designating an alternate number without having to change any of his or her Multiple Numbers. If there is no answer at the alternate number, the call will be forwarded to the Final Message. This feature can be activated and deactivated by the Subscriber.
- Call Screening: Call Screening allows a Subscriber to screen calls by prompting the Calling Party to state his or her name, and allowing the Subscriber to accept or redirect the call. This feature can be activated and deactivated by the Subscriber.

The Subscriber will be charged \$1.00 per month per 500 Personal Number Service Personal Number for the Basic Service Package.\*\* The Calling Party is not subject to any monthly recurring charges, but will be obligated to pay usage charges associated with calls he or she places.

\* For these features calls may not be forwarded to: service numbers (e.g. numbers beginning with 500, 700, 800 or 900); 911; numbers with a 555 prefix; or pay-per-call- numbers (e.g. numbers with a 976 prefix).

\*\* This charge will be waived through December 31, 1995.

.202 Usage Charges - The Calling Party will be charged per minute usage charges for calls terminating within Ohio. See Price List

Peak rates apply 8:00 am - 4:59 pm, Monday - Friday. Off-Peak rates apply at all other times. Standard Holiday discounts do not apply to these calls.

.203 Discounts - A 25 percent discount applies to 500 Personal Number Service calls placed at and billed to an ANI for which MCI is the designated PIC.

.204 Service Availability - 500 Personal Number Service calls may be placed from telephone within Ohio served by Local Exchange Carriers which provide 500 access service.

.21 Option Z (University Dial 1)

University Dial 1 is a one-way dial in-dial out multipoint service. Customers may originate calls from any telephone in within the state. All Option Z calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent for all calls. University Dial 1 is available to students, faculty, and administrators of educational institutions that agree to act as MCI's agent in connection with the provisions of service.

University Dial 1 calls originate and terminate via local exchange carrier switched facilities. A customer may access service by: (1) designating MCI as its Primary Interexchange Carrier (PIC); or, (2) dialing an MCI Carrier Identification Code (CIC). A customer is not required to select MCI as its PIC in order to use this service. In all instances, access to service must be made via a Personal Identification Number (PIN), which will be used as the basis to invoice the customer. The assignment of a PIN establishes the user as a customer subject to all applicable provisions in this tariff which pertain to customers.

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$0.01.

.211 Usage Charges:

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.2111 Usage charges apply to all calls originating and terminating within the state: See Price List

Peak rates apply from 7:00 a.m. - 6:59 p.m. Monday - Friday; Off-Peak rates apply at all other times.

.212 Features:

.2121 Directory Assistance: Directory Assistance will be provided as specified in Sections 2-6.04 and 5-1, herein.

.2122 Personal Identification Number (PIN): Each ANI will be assigned one or more four-digit PINs which must be used to access service. Invoices will be provided at the PIN level. There is no limit to the number of PINs assigned to an ANI. There is no additional charge for this feature.

.213 Other Conditions of Service:

.2131 Usage Limit Restrictions: Each PIN is subject to a usage limitation of \$150 of outstanding charges due the Company, unless a greater limit has been established based upon the customer's demonstrated credit worthiness. If the outstanding charges to a PIN exceed this amount, the PIN will be disabled without notice to the customer, and will remain disabled until the customer remits payment to MCI in an amount or amounts necessary to reduce the outstanding charges to an amount below the established usage limit.

.23 Option BB (hospitalityMCI)

Effective July 1, 1997, hospitalityMCI will no longer be available to new subscribers.

Option BB is an outbound customized telecommunications service which may include an inbound service option using a Business Line, WATS Access Line or Dedicated Access Line Termination. Option BB provides service for single and multi-location customers using switched and/or dedicated access origination and switched and/or dedicated termination. Option BB may be used for long distance calls between customers locations and to other location within the state of Ohio. All intrastate Option BB calls are subject to an 18-second minimum initial period and are rounded to the next higher 6-second increment. If the computed charge for a call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. When a hospitalityMCI call is established in one rate period occurring during that rate period. The rate for inbound calls is the rate for the time of day at the terminating location. To be eligible for service, a customer must subscribe to outbound service at all of its locations.

In addition to the usage charges set forth below, charges for terminating access lines, service options discounts, surcharges, and optional features will be billed in accordance with MCI's F.C.C. Tariff No. 1.

The rules and regulations governing the provision of service for inbound calls are identical to those in Option F (MCI 800 Service), except where otherwise noted.

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$0.01.

.231 Per Minute Usage Charges

Peak rates will apply between 8am - 5pm weekdays and Off-Peak rates will apply at all other times.

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- .2311 Outbound Service - Per-minute charges will apply to all outbound calls made within the state of Ohio based on access type and time of day. See Price List
- .2312 Inbound Service - Per-minute charges apply to inbound service calls as described in Section C-3.06, based on termination type and time of day. See Price List
- .2313 Surcharges - The following surcharge applies to each hospitalityMCI calling card call, other than to Directory Assistance, in addition to the rates specified in Section C-3.2111.
- Please see MCI's F.C.C. Tariff No. 1, Section C-3.3623 for applicable surcharge.
- .2314 Other Charges - Customers may receive Inbound Features as described in Section C-3.06 at the rates described in that section. In all instances, no discounts apply.
- .2315 Directory Assistance - An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rate set forth in Sections 2-6.04 and 5-1, herein.
- .2316 Operator Services - Service is provided according to the provisions and rates described in Section 3-3.025, 3-3.026, 5-5.013 and 5-5.014.
- .232 Annual Volume and Term Commitment Plans  
Customer must be enrolled in and is bound by all terms and conditions of a term plan as described in MCI's F.C.C. Tariff No. 1.
- .233 Service Availability
- A. T-1 Digital Access for hospitalityMCI is available in the MCI Metropolitan Area Terminal locations set for in Section 3-7, Table IV.
- B. Analog Local Access for hospitalityMCI is available in the MCI Metropolitan Area Terminal locations set forth in Section 3-7, Table IV.
- C. Direct dial access is available from all exchanges which have been converted to equal access in the cities listed in Section 3-7, Table I.
- D. hospitalityMCI customers can terminate calls to all cities within the state of Ohio.
- .26 Option EE (networkMCI One)  
Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
- Option EE (networkMCI One) is an outbound, customized telecommunications service which may include an inbound service option using Business Line or Dedicated Access Line termination. It provides a unified service for single or multi-location companies using switched, dedicated, and card origination, and switched and dedication termination. Option EE is suitable for intrastate calls between company locations.
- Except as otherwise specified, all intrastate Option EE calls are subject to an 18-second minimum initial period and are rounded to the next higher 6-second increment, except Operator Assisted calls, which are subject to a 60-second initial period and additional 60-second increments. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

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Subscribers to networkMCI One receive the networkMCI One Service Package which includes the availability of Dedicated, Switched, and Card Access and Dedicated and Switched Access Line Termination, networkMCI One Toll Free, Directory Assistance, Accounting Codes, Universal Range Privileges, Custom Calling Range Privileges, Call Detail, and either a consolidated invoice or location level invoices for all networkMCI One calls from all locations.

The rules and regulations governing the provision of service for toll free service are identical to those for Metered Use Service Option F (MCI 800 Service) except where otherwise specified.

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$0.01.

.261 Access/Termination Methods and Charges

.2611 Outbound and Inbound Service

.26111 Dedicated Access/Termination

.261111 T-1 Digital Access/Termination

T-1 Digital Access is available with networkMCI One. Monthly and non-recurring charges are specified in Section 3-2.026 as in effect on the date of the invoice.

In addition to the charges associated with these components, MCI will assess charges for the following option, if applicable:

T-1 Digital Access Features: Access Integration as specified in MCI's FCC Tariff No. 1, Section C-2.02216.

In addition, a networkMCI One customer may allow another networkMCI One customer to terminate calls on the first customer's network via dedicated access. This feature is available at the request of the networkMCI One customer on whose network the calls are to terminate. Such requests must be submitted to MCI in writing. Other customers authorized to make such dedicated access calls must dial a private dialing plan number.

.261112 Analog Access/Termination

Analog Local Access is available with networkMCI One. Monthly and non-recurring charges are specified in Section 3-2.0211 as in effect on the date of the invoice.

In addition to the charges associated with these components, MCI will assess charges for the following option, if applicable:

Analog Access Functions: Access Integration as specified in MCI's FCC Tariff No. 1, Section C-2.02115.

.26112 Shared Access

.261121 networkMCI One Switched Outbound Location Minimum Charge:

The minimum charge applies to each networkMCI One customer location using switched access. Each customer's networkMCI One usage at each location, during each month, must equal or exceed

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\$5 or the customer will be charged the difference between the customer's actual usage charges and \$5. All networkMCI One usage and surcharges associated with each such location will apply in satisfaction of the minimum charge.

.261122 networkMCI One Card Access:\* networkMCI One Card Access (via a networkMCI One Card) may originate from any touch-tone phone within the state via a toll free number. Calls may terminate in all areas in the state.

.2611221 networkMCI One Card Surcharges:\*  
Please refer to MCI's F.C.C. Tariff No. 1, Section C-3.4111221, for applicable per-call surcharge.

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.261123 networkMCI One Toll Free Remote Access: Allows access to the customer's networkMCI One network via a customer-specific toll free number from anywhere in the state. This feature is available for on-net calls, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via networkMCI One Card Access.

.2611231 networkMCI Toll Free Remote Access Surcharge:  
Please refer to MCI's F.C.C. Tariff No. 1, Section C-3.4111231, for applicable per-call surcharge.

.26113 Inbound Service  
The access methods and charges specified in Section C-3.05 apply for networkMCI One Toll Free Service unless otherwise specified.

.262 Rates and Charges

.2621 Outbound and Inbound Service

.26211 Usage Charges: The following usage charges apply to outbound networkMCI One and inbound networkMCI One Toll Free Service calls placed in the state. Outbound networkMCI One usage charges are based on origination type. Inbound networkMCI One Toll Free Service usage charges are based on termination type.

<u>Access Type</u>	<u>Rate</u>
Switched Origination or Termination:	See Price List
Dedicated Origination or Termination:	
networkMCI One Card Access:	

.26212 Operator Services: Service is provided according to the provisions and rates described in Sections 3-3.025 and 3-3.026, 5-5.013 and 5-5-.014.

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.26213 Directory Assistance: Service is provided according to the provisions and rates set forth in Sections 2-6.04 and 5-1, herein.

.26214 Discounts: Discounts are available and subject to the terms and conditions outlined in MCI's FCC Tariff No. 1, Section C-3.41.

.26215 Optional Features: Refer to MCI's FCC Tariff No. 1, Section C-3.41, for specific features and charges.

.26216 networkMCI One Market Area Calling\* - Offers intraLATA, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination. This call type is not available to customer locations that fall within the local service area as defined in MCImetro Local Exchange Tariffs.

\* Effective November 15, 1998, networkMCI One Market Area Calling will no longer be available to new subscribers.

The dedicated rate specified in Section 3-3.26211 will apply to all Market Area calls originating and terminating within the Customer's Market Area. A customer's Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing Market Area Calling.

In addition, networkMCI One discounts as outlined in MCI's F.C.C. Tariff No. 1, Section C-3.41 (excluding the Dedicated Termination Discounts) will apply. If a customer subscribes to a Special Customer Arrangement with intrastate discounts or rates then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling. Customers must have Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to use this feature.

.26217 Non-Recurring Charges: Refer to MCI's FCC Tariff No. 1, Section C-3.41, for specific charges.

.263 Service Availability

- A. T-1 Digital Access for networkMCI One is available in the MCI Metropolitan Area Terminal locations set for in Section C-7, Table I.
- B. Analog Local Access for networkMCI One is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7, Table I.
- C. Direct dial access is available from all exchanges which have been converted to equal access in the cities listed in Section C-7, Table II.
- D. networkMCI One customers can terminate calls to all cities within the state of Ohio.

.32 Option KK (networkMCI Contact one-number service)

networkMCI Contact one-number service is an inbound and outbound voice and data telecommunications service that permits calling from stations within the state.

For each networkMCI Contact one-number service customer (Subscriber), MCI will designate a

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networkMCI Contact one-number service Number and a 6-digit security code which permits the Subscriber to manage service features and call routing features. The networkMCI Contact one-number service Number is an MCI designated Automatic Number Identification (ANI) provided by an affiliate of the company upon subscription to the service.

For each networkMCI Contact one-number service call, there are two parties: the "Subscriber", the party at whose designated location(s) the networkMCI Contact one-number service call terminates, and the "Calling Party", the party who places the call. The Subscriber is the customer and is subject to all applicable provisions in this tariff which pertain to customers.

Unless otherwise specified, all networkMCI Contact one-number service calls are subject to a 30-second minimum duration, with additional 6-second increments and are rounded to the next higher 6-second increment. If the computed charge for any call includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The following types of calls are not available with this service: Operator Assisted and Directory Assistance.

The Subscriber is not required to designate MCI as his or her Primary Interexchange Carrier (PIC).

Users of networkMCI Contact one-number service may have access to non-tariffed enhancements (e.g., information services) provided by MCI and/or other enhanced service providers.

- .321 Basic Features: networkMCI Contact one-number service subscribers receive the following:
- .3211 Basic Routing: Each Subscriber is assigned an ANI for the routing of calls placed by Calling Parties to the subscriber.
  - .3212 Direct Calling: The Subscriber may designate either of two Direct Calling methods.
    - .32121 Predefined Call Routing: Permits a Subscriber to pre-establish in priority up to three telephone numbers.
    - .32122 Scheduled Routing: Permits a Subscriber to pre-establish in priority call routing capabilities based on a Subscriber-defined schedule (e.g., day-of-week, day-of-year, time-of-day) for up to two alternate telephone numbers for the completion of calls placed by Calling Parties to the subscriber.
  - .3213 Final Routing: Permits Subscriber to designate various options for the call routing location. If calls are not completed at any of the Direct Calling alternate numbers, the Calling Party's call will be routed to the Subscriber-defined final routing location.
  - .3214 Override Routing: Permits Subscriber to override Basic Routing so that the calls is routed directly to a location specified by the Subscriber. This feature can be activated and deactivated at any time by the Subscriber. When deactivated, Basic Routing is reactivated.
  - .3215 Call Screening: Permits a Subscriber to either accept a call or to route a call to a specific destination instead of receiving the call. This feature can be activated and deactivated at any time by the Subscriber.
  - .3216 Default Routing: Permits a Subscriber to designate call routing for Calling Parties who do not respond to Basic Routing.
  - .3217 Outbound Dialing: Permits a Subscriber to access her or his networkMCI Contact one-

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number service number to call telephone numbers within the state. Permits a Subscriber to designate and forward calls placed to her or his networkMCI Contact one-number service to telephone numbers within the state.

.322 Usage Charges

.3221 ANI Access Service: The following usage charges will apply to calls to networkMCI Contact one-number service ANI Numbers: See Price List

.32211 IntraLATA:

The Subscriber will be charged per minute for the Calling Party's IntraLATA usage. See Price List

The Subscriber will be charged per minute for the Subscriber's IntraLATA outbound dialing usage used to designate and forward calls placed to the Subscriber's networkMCI Contact one-number service ANI.

The Subscriber will be charged per minute for IntraLATA outbound dialing usage.

.32212 InterLATA:

The Subscriber will be charged per minute for the Calling Party's InterLATA usage.

The Subscriber will be charged per minute for the Subscriber's InterLATA outbound dialing usage used to designate and forward calls placed to the Subscriber's networkMCI Contact one-number service ANI.

The Subscriber will be charged per minute for InterLATA outbound dialing usage.

.32213 Other:

The Subscriber will be charged per call for the Calling Party's usage which originates and terminates within an area that has networkMCI Contact one-number service ANI Access availability as described in section 3-3.323.

The Subscriber will be charged per call for the Subscriber's outbound dialing usage, which originates and terminates within an area that has networkMCI Contact one-number service ANI Access availability as described in section 3-3.323, and is used to designate and forward calls placed to the subscriber's networkMCI Contact one-number service ANI.

The Subscriber will be charged per call for outbound dialing which originates and terminates within an area that has networkMCI Contact one-number service ANI Access availability as described in section 3.323 below.

The Subscriber will be billed in 60-second increments for calls which terminate to a numeric or Alphanumeric Display Device.

.3222 Calling Assistance: For Calling Party usage which originates and terminates within the state, the Subscriber will be charged a per-call surcharge for routing assistance provided to the Calling Party.\

The Subscriber will be charged a per-call surcharge for routing assistance for Outbound dialing calls within the state.

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- .323 Service Availability: networkMCI Contact one-number service ANI Access is available in Cincinnati and Cleveland, Ohio. networkMCI Contact one-number service can terminate calls to all cities within the state.

.33 Option LL (On-Net Voice)

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

-Effective January 1, 2004, Option LL (On-Net Voice) will no longer be available to new subscribers.

Option LL is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or virtual private network. Option LL provides a service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination.

Except as otherwise specified, all domestic Option LL calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service Option F (MCI 800 Service) except where otherwise specified.

This tariff is being offered to customers in the state that have a requirement to make intrastate calls. Intrastate service is provided in conjunction with interstate Option ZZ service and is available only to customers subscribing to interstate Option ZZ as provided on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com).

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$0.01.

.331 Usage

.3311 Definitions

The following definitions will apply for all usage rates:

Local Network Connection: A switched connection between a customer premises and an MCI Point of Presence which is provided by MCI or an MCI affiliate.

Dedicated: A non-switched connection between a customer premises and an MCI Point of Presence.

Switched: A switched connection between a customer premises and an MCI Point of Presence which is not provided by MCI or an MCI affiliate.

Card: Call origination using an Option LL Card.

.3312 Usage Rates\*

.33121 Outbound Rates:\* Per minute rates will apply to outbound Option LL usage. Usage charges are based on origination type.

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<u>Origination Type</u>	<u>Termination Type</u>	<u>Per minute Rate</u>
Local Network Connection	Local Network Connection	See Price List
Local Network Connection	Dedicated	
Local Network Connection	Switched	
Dedicated	Local Network Connection	
Dedicated	Dedicated	
Dedicated	Switched	
Switched	Local Network Connection	
Switched/Card*	Dedicated	
Switched/Card*	Switched	
Card*	Local Network Connection	

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.33122 Inbound Rates: Per minute rates will apply to inbound Option LL usage. Usage charges are based on termination type.

<u>Origination Type</u>	<u>Termination Type</u>	<u>Per minute Rate</u>
Local Network Connection	Local Network Connection	See Price List
Local Network Connection	Dedicated	
Local Network Connection	Switched	
Switched	Local Network Connection	
Switched	Dedicated	
Switched	Switched	

.3313 Rates for Operator Assisted Calling: Charges apply to outbound Operator Assisted calls made by customers using switched (including Option LL Card Access), dedicated access and Local Network Connection access only. For calls originating over Local Network Connection facilities (as defined herein) an originating credit will apply.

For calls terminating over Local Network Connection facilities (as defined herein) a termination credit per minute will apply.

The originating and terminating credits described above do not apply to calls originated via Option LL card.

.33131 Intrastate Calls: For intrastate calls, as specified in Section 3-3.025 and 3-3.026, the usage rates in Section 5-5.013 and 5-5.014 will apply.

.31132 Operator Services Surcharges: For intrastate calls, as specified in Section 3-3.025 and 3-3.026, the undiscountable surcharges in Section 5-5.013 and 5-5.014 will apply.

.3314 Directory Assistance: An undiscounted charge per call will be applied to each call requesting Directory Assistance, subject to the provisions and rate set forth in Sections 2-6.04 and 5-1, herein.

.332 Option LL Card Access:\* Option LL Access (via an Option LL Card) may originate from any touch-tone phone via a toll free number. Usage charges as indicated above in Section C-3.33121 will apply.

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- .3321 A per call surcharge will apply to each Option LL Card call, other than calls to Directory Assistance.
- \* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
- .333 Option LL Toll Free Remote Access: Allows access to the customer's Option LL network via a customer-specific toll free number from anywhere in the U.S. This feature is available for calling within the customer's private network, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via Option LL Card Access.
- .334 Option LL Term Plan: The Option LL Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option LL through the Option LL Term Plan are subject to the terms and conditions outlined in MCI's "Service Publication and Price Guide" located on the Company's website at [www.mci.com](http://www.mci.com), except for the discount on eligible intrastate charges as defined below.
- .3341 Eligible intrastate charges is the customers total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option LL Card, Option LL remote access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option LL Term Plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.
- .3342 Term Commitment/Discounts: Discounts will apply to the eligible intrastate charges based on the customers term commitment.
- .335 LD and Local Online Calling Plan
- .3351 Eligibility: To be eligible for this plan, customers:
- must subscribe to this plan via a Company-designated Internet site;
  - must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
  - must subscribe to the LD and Local Online Calling Plan as described on the Company's website at [www.mci.com](http://www.mci.com) ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;
  - may not receive service under a Special Customer Arrangement.
- .3352 Definitions: For the purposes of this plan, the following definitions apply:
- "Eligible Intrastate Service" is defined as MCI On-Net Service-Voice Outbound Service (excluding Card) usage and Inbound Service usage that originates and terminates in one state.
- "Eligible Interstate Service" is defined as MCI On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and MCI On Net Services Option 1 Inbound Service usage that

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originates in the U.S Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and terminates in the U.S. Mainland and Hawaii.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the tariff containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the tariff containing the Companion Interstate Service.

.3353 Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offerings A and B are available on a per-Local Line basis and Offerings C and D are on a per-Local Trunk basis. Monthly Recurring Charges will apply on a per line or per trunk basis.

.3354 Benefits:

a. Commencement of Service: The following provisions will apply during the period following plan enrollment prior to installation of Companion Local Service. Customers will be charged a per minute for Eligible Intrastate Service.

b. Eligible Interstate Usage and Companion Intrastate Service Allotments: Upon installation of intrastate service and Companion Local Service, the customer will receive an allotment of minutes per monthly period, as follows, that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period, based on Offering:

<u>Offerings</u>	<u>Allotment (Minutes) (per Local trunk or per Local line)</u>
A	500
B	1,000
C	1,000
D	2,000

Customers whose usage exceeds this allotment in any monthly period will be charged per minute for Eligible Intrastate Service that exceeds the allotment. When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment.

For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle.

c. Additional Benefits:

The company will waive the monthly recurring service fee per service group charges for inbound access associated with service provided under this plan.

Eligible Interstate Usage and Eligible Intrastate Service calls will be billed in 60-second increments.

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- .3355 Termination of Service: The following provisions will apply to customers who terminate this plan, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect only Companion Local Service, the Companion Interstate Service under www.mci.com and LD and Local Online Calling Plan under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff and www.mci.com to which the customer was subscribed at the time of subscription to this plan under this tariff and the Companion Interstate Service.

For existing customers who disconnect from Companion Local Service and LD and Local Online Calling Plan under this tariff, the Companion Interstate Service and LD and Local Online Calling Plan under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under www.mci.com to which the customer was subscribed at the time of subscription to this plan.

For new customers who disconnect only Companion Local Service, the Companion Interstate Service under www.mci.com and LD and plan service under this tariff will terminate. Customers will then be automatically subscribed to MCI On-Net Voice Service under this tariff and www.mci.com.

For new customers who disconnect Companion Local Service and plan service under this tariff, the Companion Interstate Service under www.mci.com and plan service under this tariff will terminate. Customers will then be automatically subscribed to MCI On-Net Service under www.mci.com for interstate long distance and MCI On-Net Voice Service under this tariff for Intrastate IntraLATA service only.

- .3356 Other Conditions:  
Charges under this plan will not be calculated in satisfaction of any usage volume requirement.

The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Customers subscribing to this plan may not receive the benefits of any discounts or promotions including any term plan discounts.

- .336 On-Net Plus Program: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8, or 9 as described in the MCI's "Service Publication and Price Guide" located on the Company's website at www.mci.com;
- must be new business customers or existing business customers who is eligible for renewal of their Contracts.

- .3361 Usage Charges: Per-minute usage rates will apply to Intrastate Usage. Customers will be charged per minute rates for Inbound and Outbound Intrastate Service.

Outbound:

<u>Origination Type</u>	<u>Termination Type</u>	<u>One Year Term</u>	<u>Two Year Term</u>
Local Network Connection	Local Network Connection	See Price List	

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Local Network Connection	Dedicated
Local Network Connection	Switched
Dedicated	Local Network Connection
Dedicated	Dedicated or Switched
Switched/Card*	Local Network Connection
Switched/Card*	Dedicated
Switched/Card*	Switched

Inbound:

<u>Origination Type</u>	<u>Termination Type</u>	<u>One Year Term</u>	<u>Two Year Term</u>
Local Network Connection	Local Network Connection		See Price List
Local Network Connection	Dedicated		
Local Network Connection	Switched		
Switched/Card*	Local Network Connection		
Switched/Card*	Dedicated		
Switched/Card*	Switched		

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.337 Agent Program: To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering;
- may not receive service under any other term plan;
- must subscribe to the Net Voice Services Agent Program as described in MCI's "Service Publication and Pricing Guide" located on MCI's website at www.mci.com; and,
- must subscribe to exchange service provided by the Company or a Company affiliate.

.3371 Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

.3372 Usage Charges: Per-minute rates apply during each monthly period of a Customer's term of service intrastate outbound usage which originates via Local Network Connection and terminates via switched and Toll Free usage that originates switched and terminates Local Network Connection.

.3373 Termination: Either the Customer or the Company may terminate this program for cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

.338 Intrastate Plus

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.3381 Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must receive interstate service under a New Special Customer Arrangement (SCA) Guide Type 6, 7, 8, 9 or 10 as described in the MCI's "Service Publication and Price Guide" located on the Company's website at www.mci.com.

.3382 Usage Charges:

Per-minute usage rates will apply to Intrastate Usage. Customers will be charged per minute rates for Inbound and Outbound Intrastate Service.

.33821 Outbound Rates: Per minute rates will apply to outbound usage.

<u>Origination Type</u>	<u>Termination Type</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Local Network Connection	Local Network Connection	See Price List		
Local Network Connection	Dedicated			
Local Network Connection	Switched			
Dedicated	Local Network Connection			
Dedicated	Dedicated or Switched			
Switched/Card*	Local Network Connection			
Switched/Card*	Dedicated			
Switched/Card*	Switched			

.33822 Inbound Rates: Per minute rates will apply to inbound usage.

<u>Origination Type</u>	<u>Termination Type</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Local Network Connection	Local Network Connection	See Price List		
Local Network Connection	Dedicated			
Local Network Connection	Switched			
Switched/Card*	Local Network Connection			
Switched/Card*	Dedicated			
Switched/Card*	Switched			

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

#### 4. CCSA SERVICE

##### .01 General Description

.011 CCSA Service does not involve the provision of intercity communications channels, but rather is offered as a switching service interconnecting network trunks, including circuits and services provided either by MCI or by other Participating Carriers.\* Use of MCI's common control switching machines in connection with this offering may be shared with other customers or other offerings.

\* Customers who elect to gain access to MCI's Metered Use Service Option C (MCI WATS) in connection with CCSA Service will be billed for monthly usage on the basis of the Tier 1, Service Area 5, hourly rates specified in Section C-3.041122 for their respective originating city. However, for such CCSA-related Metered Use Service Option C usage, the average

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monthly minutes of use for each rate period per access line will be calculated based upon the average monthly minutes of total traffic for each rate period per CCSA Dedicated Access Arrangement. The resulting effective per minute rate will then be applied to the customer's Metered Use Service Option C Tier 1 usage. The effective per minute rate for Tier 2 usage will remain unaffected by the above.

- .012 Two customer options are available under this service: A full service version, Option A (Telemanagement) and a limited service version, Option B (Least Cost Routing). Outlined below are the features available, at the customer's option, which are included under the basic monthly recurring charges, along with the limitations associated with each option:

Feature Limitations

Basic Features

Option A

Option B

Least-Cost-First-Routing

An arrangement to provide automatic selection of the least expensive facility available for each intercity call on an on-line basis.

Route choices limited to total switch

Limited to three route choices

Authorization/Accounting Codes

Dialed prefix codes to identify the calling party or division for authorization or accounting purposes. The customer may select either authorization or accounting codes as part of the basic service.

Limited to 999 codes per dedicated access arrangement as a separate option under Section C-4.0212.

Authorization codes are not available. Two digit accounting codes are available.

Abbreviated Dialing Codes (Speed Numbers)

Dialed codes to place calls to frequently dialed numbers for the purpose of convenience.

Limited to two codes per dedicated access arrangement

Not Available

Priority Level Routing Arrangement

An arrangement to apply routing restrictions to certain trunk groups based upon individual authorization codes. The customer shall designate priority level assignments for its personnel by authorization code.

Limited to 3 priority levels. Feature is available only if the authorization code feature is also selected.

Not Available

Tone Notification Before Automatic Selection of a Designated Trunk Group

An arrangement to provide an audible tone to the user before a particular trunk group is selected automatically by the CCSA switch.

Limited to a single trunk group

Not Available

Call Detail and Summary by Authorization/Accounting Code

Call Detail

Limited to 2 copies/month

Limited to 2 copies/month

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Summary by Authorization/ Accounting Code	Limited to 2 copies/month	Not Available
OR	OR	OR
Call Records on Magnetic Tape If the customer elects to receive magnetic tapes, it is with understanding that MCI retains all ownership of such tapes and that these tapes will be returned monthly to MCI per service instructions.	Limited to 1 magnetic tape per month	Limited to 1 magnetic tape per month

.02 Rates and Charges

.021 Monthly Recurring Charges

.0211 Basic Charges

.02111 Dedicated Access Arrangement Charge: The basic monthly recurring charge for Option A is \$230 per Dedicated Access Arrangement (input), while the basic monthly recurring charge for Option B is \$105 per Dedicated Access Arrangement (input). These charges anticipate that access will be via MCI-provided dedicated access lines.

If the customer elects this service via an MCI intercity facility, or via a customer-provided facility, the basic monthly recurring charge per Dedicated Access Arrangement (input) is \$165 for Option A and \$50 for Option B.

.02112 Switch Utilization Charge: In addition to the monthly recurring Dedicated Access Arrangement Charge, a CCSA Switch Utilization Charge of \$.01 per minute will apply to all non-MCI traffic utilizing a Dedicated Access arrangement. This charge will not apply to calls which are not completed.

.0212 Options: In addition to the above mentioned features, the following options are available. The indicated monthly recurring charges for these options are additional charges per Dedicated Access Arrangement (input).

<u>Monthly Charges</u> <u>Options</u>	<u>Option A</u>	<u>Option B</u>
High Volume and WATS Band CCSA Call Traffic Destination by Half-Hour Segment	See Price List	Not Available
CCSA Area Code Traffic Summary Report		Not Available
CCSA Area Code Traffic Call Detail		N/A

Summary by Authorization/  
Accounting Code and Call  
Records on Magnetic Tape

Effective October 1, 2017

If the customer elects to receive both of the above features, he must pay an additional monthly charge per dedicated access arrangement

N/A

Accounting Codes (2-Digit) (Limited to 99 total codes per customer per originating location. Charges for Accounting codes will not be prorated.)

N/A

.022 Non-Recurring Charges

.0221 Per Circuit End

Option A

Option B

- .02211 Installation
- .02212 Physical Change
- .02213 Administrative Change
- .02214 Expedite
- .02215 Cancellation of order
- .02216 Disconnection
- .02217 Billing record change
- .02218 Termination for communications facilities, systems or services of other participating carriers

See Price List

.0222 Per Order

- .02221 Installation
- .02222 Physical Change
- .02223 Administrative Change
- .02224 Expedite
- .02225 Cancellation of Order
- .02226 Disconnection
- .02227 Billing Record Change

See Price List

5. SPECIAL PROMOTIONAL OFFERINGS

(Intentional gaps in section numbers)

.03 Private Line Promotion

Customers who order seven or more new DPL or DDS circuits, and agree to installation before July 31, 1993 will have the following MCI-billed installation charges waived:\*

- 1) Central Office Connection
- 2) Access Coordination
- 3) MCI Inter-Office Channel D6 Conditioning
- 4) Local Access Signaling

\* Max # of Circuits: 10  
Max # of Circuit Ends or Drops Per Circuit: 2

Effective October 1, 2017

.04 VBSI/VBSII 1.56 Promotion

Beginning September 1, 2006, and ending October 31, 2006, the Company will offer the following promotion. Customers who meet all of the following conditions will be provided the rates listed below: must bill at least \$1.56 million/month in Total Service Charges "Total Service Charges" means all charges, after application of all discounts and credits, incurred by Customer for Services provided under this Agreement, specifically excluding: (a) Taxes (defined above); (b) charges for equipment (unless otherwise expressly stated herein); (c) Verizon Wireless charges; (d) charges incurred for goods or services where Verizon acts as agent for Customer in its acquisition of goods or services; (e) non-recurring charges; (f) Governmental Charges; (g) international pass-through access charges (i.e., Type 3/PTT) and charges for international access provided by Verizon (i.e., Type 1); and (h) other charges expressly excluded by this tariff.); demonstrate prior spending on services specified below of \$15 million in Total Service Charges for the past 12 months; whose outbound traffic is no greater than 8% intrastate; whose inbound traffic is no greater than 4% intrastate. Spending on the following services can be used to qualify for this offering: interstate inbound and outbound voice, international inbound and outbound voice, Private IP, Dedicated Internet OC3, Dedicated Internet Gig-E, Frame Relay, Audioconferencing, Netconferencing, Dedicated Access, Private Line, Global Data Link, International Private Line, CLEC Local and Enhanced Call Routing.

The promotional rates are set forth below:

Outbound Voice

Origination Termination

	Local	Dedicated	Switched
Local*	\$.0213	\$.0213	\$.0213
Dedicated	\$.0213	\$.0213	\$.0213
Switched	\$.0476	\$.0476	\$.0476

Inbound Voice

Origination Termination

	Local	Dedicated	Switched
Local*	\$.0213	\$.0213	\$.0476
Switched	\$.0213	\$.0213	\$.0476

\* "Local" refers to calls originating or terminating, as applicable via a switched connection between a customer's Premises and a Company Point of Presence (POP).

6. RATE & MILEAGE TABLES

METHOD FOR CALCULATION FOR AIRLINE MILEAGE

PART A. Method of Calculation

The airline mileage between two cities can be calculated using the Vertical (V) and Horizontal (H) Coordinates as obtained by reference to AT&T's Tariff F.C.C. No. 10 according to the following formula:

$$\sqrt{(V1 - V2)^2 + (H1 - H2)^2}$$

V

10

where V1 and H1 correspond to the V & H coordinates of City 1 and V2 and H2 correspond to the V & H coordinates of City 2.

2. METERED USE OF SERVICE

To determine the mileage between any two cities proceed as follows:

1. Obtain the "V" and "H" coordinates for each city.
2. Obtain the difference between the "V" coordinates of the two cities.  
Obtain the difference between the "H" coordinates.

Note: The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

\* Result will always be rounded to the next highest mile.

3. Divide each of the differences obtained in 2 by three, rounding each quotient to the nearer integer.
4. Square these two integers and add the two squares. If the sum of the squares is greater than 1777, divide the integers obtained in 3 by three, and repeat step 4. Repeat this process until the sum of the squares obtained is less than 1778.
5. The number of successive divisions by three in steps 3 and 4 determines the value of "N". Multiply the final sum of the two squares obtained in step 4 by the multiplier specified in the following table for this value of "N" preceding:

N	Multiplier	Minimum Rate Mileage
1	0.9	-
2	8.1	41
3	72.9	121
4	656.1	361
5	5,904.9	1,081
6	53,144.1	3,241

6. Obtain square root of product in 5 and, with any resulting fraction, round up to next higher integer. This is the rate mileage except that when the mileage so obtained is less than the minimum rate mileage shown in 5. preceding, the minimum rate mileage corresponding to the "N" value is applicable.

Example:

The rate mileage between Columbus, and Cincinnati is calculated as follows:

	<u>V</u>	<u>H</u>
(a) Columbus	5972	2555
Cincinnati	<u>6263</u>	<u>2679</u>
(b) difference	291	124

(c1) divide each difference by three and rounding to the nearer integer = 97 and 42

(d1) square integers and add,  $97 \times 97 = 9,409$   
 $42 \times 42 = \underline{1,764}$

Effective October 1, 2017

11,173

This sum of squared integers is less than 1778 and was obtained after four successive divisions by three, therefore, "N" = 1.

(e) Multiply final sum of squared integers by factor .9  
(corresponding to "N" = 1)

11,173
$\times .9$
10,055.7

(f) Square root of 10,955.7 = 101.

TABLE III

OPTION C (MCI WATS)

Part A: Option C is available for call origination in the following locations within the State of Ohio.

Akron  
Cincinnati  
Cleveland  
Columbus  
Dayton  
North Royalton  
Toledo  
Youngstown

Part B: Option C is available for call termination in the following locations within the State of Ohio.

Alliance	Marion
Canton	Middletown
Delaware	Newark
Elyria	Painsville
Findlay	Sandusky
Hamilton	Springfield
Lancaster	Tiffin
Lorain	Xenia

Part C: SERVICE AREAS - MCI WATS Service Areas provide for calling within distinct geographical areas. There are five service areas for each originating state. Service to a higher numbered service area includes service to all lower numbered service areas.

SECTION 4 - RATES FOR SUPPORTIVE SERVICES

1. General Description of Supportive Services

.01 Supportive services are those for which MCI has established rates to cover various areas of support to satisfy certain customer requirements which are considered supplemental to those areas normally provided by MCI as part of its service.

2. Supportive Services for Joint and Authorized Usage

Effective October 1, 2017

- .01 Supportive Services are provided to subscribers to MCI's services who are acting on behalf of joint users or authorized users. MCI, at its option, and subject to the provisions of Section 3-6 preceding, will support the customer's interaction and administrative involvement with the joint and authorized users as outlined in Sections 4-2.02 through 4-2.04 following.
- .02 At the customer's option, additional Supportive Services are available for all MCI services at the daily rate set forth below. These Supportive Services include, but are not limited to, such areas as training of customer personnel, administration of joint or authorized user groups, compilation and generation of information necessary for submitting and processing an Application for Service, etc.
  - \$500 per day - customer is also responsible for all travel and per diem expenses.
- .03 Engineering or sales support by MCI to assist the customer in interactions with joint or authorized users may be requested by the customer. In this case, the rates in Section 4-4 apply.

3. Special Construction

- .01 Basis for Rates and Charges  
Rates and charges for special construction will be based on the costs incurred by MCI and may include (A) non-recurring type charges, (B) recurring type charges, (C) termination liabilities, (D) underutilization liabilities, or (E) combinations thereof.
- .02 Basis for Cost Computation  
The costs referred to in .01 preceding may include one or more of the following items to the extent that they are applicable:
  - .021 Cost installed of the facilities to be provided, including estimated cost for rearrangements of existing facilities. Cost installed includes the cost of:
    - (a) equipment and materials provided or used,
    - (b) engineering, labor and supervision,
    - (c) transportation, and
    - (d) rights-of-way
  - .022 Cost maintenance,
  - .023 Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage,
  - .024 Administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items,
  - .025 License preparation, processing and related fees,
  - .026 Tariff preparation, processing and related fees,
  - .027 Any other identifiable costs related to the facilities provided,
  - .028 An amount for return and contingencies.
- .03 Termination Liability  
To the extent that there is no other requirement for use by MCI, a termination liability may apply for facilities specially constructed at the request of the customer to meet its requirements.

Effective October 1, 2017

.031 The termination liability period is the estimated service life of the facilities provided.

.032 The amounts of the maximum termination liability is equal to the estimated amounts for:

(a) Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:

- (i) equipment and materials provided or used,
- (ii) engineering, labor and supervision,
- (iii) transportation, and
- (iv) rights-of-way

(b) License preparation, processing, and related fees,

(c) Tariff preparation, processing, and related fees,

(d) Any other identifiable costs related to the specially constructed or rearranged facilities.

.033 The applicable termination liability charge is based on the normal method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in .032 preceding by a factor related to the unexpired period of liability and the discount rates for return and contingencies. The amount determined in .032(a) preceding shall be adjusted to reflect the predetermined estimated net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

.04 Underutilization Liability

To the extent that there is no other requirement for use by MCI, a charge may apply after an initially agreed upon period, and annually thereafter for voice grade type facilities or a portion thereof specially constructed to meet the forecasted needs of the customer between the customer's terminal location and MCI locations, where the customer utilizes such facilities in an amount less than 70 percent of its forecasted requirements.

.05 Ownership of Facilities

Title and/or right to possession to all facilities provided in accordance with this tariff remains in MCI and/or its affiliates.

4. Additional Engineering and Labor and Trouble Reporting

.01 Additional Engineering

Additional engineering is that engineering or engineering consultation requested by the customer as described in .011 through .013 following. MCI will notify the customer that additional engineering charges as specified in Section D-4.04 following will apply before any additional engineering is undertaken.

.011 Design Change or Cancellation

A design change or cancellation is a change or cancellation requested by the customer.

.012 Engineering Consultation

Engineering consultation is the obtaining of technical advice from MCI by the customer not in connection with a specific order, and situations in which the customer requests MCI to provide information or to perform a function which will entail additional engineering by MCI. This does not include brief inquiries where no significant engineering time is required or inquiries associated with customer facility forecasts.



Effective October 1, 2017

.051 Overtime Installation or Trouble-Testing  
increment of overtime over basic rate: See Price List

.052 Additional Installation Testing Standby or  
other Labor Basic rate, regularly scheduled  
working hours:

Overtime rate, outside of regularly scheduled  
working hours on a scheduled work day\*:

Premium time, outside of scheduled work day\*:

\* A call-out of an MCI employee at a time not consecutive with his scheduled work period  
is subject to a minimum charge of four hours.

.06 Trouble Reporting

The rate for trouble reporting is as follows:

Receipt of trouble reports, per customer service  
termination per month:

SECTION 5 - RATE SCHEDULES

1. Use Of Service

1.1 Directory Assistance  
\$1.40 per call

One request may be made on each call to Directory Assistance. The Directory Assistance charge  
applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the  
requested telephone number.

1.2 Payphone Use Charge  
The Payphone Use Charge of \$.55 will be applied to payphone calls.

5. METERED USE SERVICE

.01 Option A (Dial One/Direct Dial)

.013 Operator Assistance - Traditional Operator Services

.0131 Surcharges:\* The following undiscountable surcharges apply to all calls that are  
completed through the assistance of an operator.

Per call

Customer Dialed Calling Card Calls \$1.05

Person-to-Person Calls \$3.85

Person-to-Person Calls (Operator Dialed) \$3.85

Operator Handled Calls

Effective October 1, 2017

0+ collect	\$2.70
0- collect (Operator Dialed)	\$2.70
Billed to a third number	\$2.70
Billed to a third number (Operator Dialed)	\$2.76

- \* For calls falling under classification (d), or non-payphone originated calls made by Casual Callers and billed to a Local Exchange Company calling card, excluding the customers specified in Section 2-6.09, an additional surcharge of \$2.50 will apply.
- \* The Person-to-Person surcharge will be assessed when the customer requests a live operator.

.0132 Usage charges for calls falling within classifications (a) and (b):

<u>Mileage Band</u>	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>1st Min.</u>	<u>Add'l Min.</u>	<u>1st Min.</u>	<u>Add'l Min.</u>	<u>1st Min.</u>	<u>Add'l Min.</u>
1-10	0.5900	0.5900	0.5900	0.5900	0.5900	0.5900
11-22	0.5900	0.5900	0.5900	0.5900	0.5900	0.5900
23-25	0.5900	0.5900	0.5900	0.5900	0.5900	0.5900
26-55	0.5900	0.5900	0.5900	0.5900	0.5900	0.5900
56-124	0.5900	0.5900	0.5900	0.5900	0.5900	0.5900
125+	0.5900	0.5900	0.5900	0.5900	0.5900	0.5900

.0134 Usage charges for calls falling within classification (d):

InterLATA: All times of day: \$0.36

IntraLATA: IntraLATA rates will apply as follows:

<u>Mileage Band</u>	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>1st Min.</u>	<u>Add'l Min.</u>	<u>1st Min.</u>	<u>Add'l Min.</u>	<u>1st Min.</u>	<u>Add'l Min.</u>
1-10	0.2500	0.1600	0.1200	0.0600	0.1200	0.0600
11-22	0.2800	0.1600	0.1600	0.1000	0.1600	0.1000
23-55	0.2800	0.2000	0.1600	0.1000	0.1600	0.1000
56-124	0.2800	0.2000	0.1600	0.1000	0.1600	0.1000
125+	0.2800	0.2000	0.1600	0.1000	0.1600	0.1000

.014 Operator Assistance - Alternative Operator Services

.0141 LEC Calling Cards and MCI Pre-Subscribed Payphones\*

- \* Available only to customers in equal access areas.

.01411 Usage charges for calls falling within classifications (a), (b) and (c):

<u>Mileage Band</u>	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>1st Min.</u>	<u>Add'l Min.</u>	<u>1st Min.</u>	<u>Add'l Min.</u>	<u>1st Min.</u>	<u>Add'l Min.</u>
1-10	0.3600	0.3600	0.3600	0.3600	0.3600	0.3600
11-22	0.3600	0.3600	0.3600	0.3600	0.3600	0.3600
23-55	0.3600	0.3600	0.3600	0.3600	0.3600	0.3600
56-124	0.3600	0.3600	0.3600	0.3600	0.3600	0.3600
125-end	0.3600	0.3600	0.3600	0.3600	0.3600	0.3600

.01412

Effective October 1, 2017

.01413

.014132 0+ Guardian Service

Per Minute Rates: The operator services per-minute rates in Section 5-5.01411 shall apply to 0+ Guardian Service.

Per-Call Surcharges: In lieu of the operator service surcharges described in Section 5-5.01414, a surcharge of \$3.00 shall apply for all intrastate 0+ Guardian Service operator service calls in addition to the per-minute rates described above.

.01414 Surcharges

The following undiscountable surcharges apply to all calls placed from payphones and institutional phones as listed in (a), (b), (c), and (e):

Per call

Customer Dialed Calling Card Calls	\$1.05
Person-to-Person Calls	\$3.85
Person-to-Person Calls (Operator Dialed)	\$3.85
Operator Handled Calls	
0+ collect	\$2.70
0- collect (Operator Dialed)	\$2.70
Billed to a third number	\$2.70
Billed to a third number (Operator Dialed)	\$2.76
Coin Sent Operator Station	\$2.50
Coin Sent Person-to-Person	\$4.80

.03 Option C (MCI WATS)

.031 Minimum Charge: \$75.00 for all usage

.032 Usage Charges:

.0321 Monthly Usage Table:

PER HOUR OF USE, PER RATE PERIOD, PER ACCESS LINE

RATE STEPS	First 5 Hrs		Next 25 Hrs		Next 40 Hrs		Next 80 Hrs		All Hrs	
	Bus. Day	Eve.	Bus. Day	Eve.	Bus. Day	Eve.	Bus. Day	Eve.	Bus. Night/Wkd	Eve.
3: Tier 1	12.90	10.57	9.42	9.03	9.41	8.29	9.06	7.00	5.63	
Tier 2	16.43	10.68	14.18	9.51	12.82	8.34	10.84	7.04	5.71	
5: Tier 1	13.34	10.93	10.06	9.32	10.05	8.57	9.36	7.25	5.80	
Tier 2	16.98	11.04	14.65	9.82	13.25	8.61	11.21	7.29	5.89	
7: Tier 1	13.73	11.25	10.63	9.60	10.62	8.83	9.64	7.47	5.99	
Tier 2	17.47	11.37	15.10	10.11	13.64	8.87	11.54	7.50	6.08	
8: Tier 1	13.98	11.47	10.95	9.77	10.94	8.98	9.82	7.59	6.09	
Tier 2	17.80	11.58	15.36	10.29	13.88	9.03	11.75	7.63	6.19	
10: Tier 1	14.38	11.78	11.47	10.06	11.46	9.24	10.10	7.81	6.28	
Tier 2	18.31	11.90	15.81	10.59	14.29	9.29	12.09	7.85	6.38	
17: Tier 1	15.48	12.67	12.90	10.84	12.89	9.95	11.47	8.41	6.74	

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Tier 2 19.71 12.80 17.01 11.41 15.37 10.00 13.01 8.45 6.84

.0322 Circuit Termination Charges

.03221 MCI-provided Dedicated Access Line \$100.00 each  
.03222 Special Access Surcharge\*  
.03223 Customer-provided Dedicated Access Line \$ 50.00 each

\* If applicable, a pass through Special Access Surcharge will be applied. Customers who use their access line for both intrastate and interstate calling pay only one Surcharge per access line a month. Refer to Section 2-7.06 for details.

.0323 Directory Assistance

An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rate set forth in Sections 2-6.04 and 5-1, herein.

.033 Optional Features

.0331 Accounting Codes (2-Digit) \$15.00/99 codes

From 1 to 99 codes per customer per originating location, charges for accounting codes will not be prorated.

.0332 Authorization Codes\* \$1,500/99,999 Codes

\* Current rates for this service offering are set forth in MCI's FCC Tariff No. 1.

Five digit authorization codes are available to MCI-WATS Service Area 5 customers whose total monthly usage for a single switch location equals or exceeds \$150,000.

.0333 Call Records on Magnetic Tape \$100.00/Tape

.034 Installation Charges Per Access Line Per Order  
\$120.00 \$ 50.00

.0341 Non-Recurring Charges

The Rates and Charges can be found in the Company's "Service Publication and Price Guide" at [www.verizonbusiness.com/guide](http://www.verizonbusiness.com/guide) (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com) (Companion Interstate Service).

.035 Other Non-Recurring Charges

.0351 Set-up Charges: Call \$500/Account  
Records on Magnetic Tape

.0352 Set-up Charges: Authorization  
Codes (5 digit) per 1000 codes  
(or part thereof)\* \$300/1000 Codes

\* Five digit authorization codes are available to MCI-WATS Service Area 5 customers whose total monthly usage for a single switch location equals or exceeds \$150,000.

.04 Option F (MCI 800 Service)

Effective October 1, 2017

.041 Monthly Recurring Charges

.0411 Terminating Access Line Charges

.04111 Switched WATS Termination

	<u>Monthly</u>	<u>Non-Recurring</u>
Per Line	\$35.00	\$150.00

.04112 Dedicated Termination (Analog or T-1 Digital Access Lines)

.041121 Signaling - Applicable for Dedicated Terminations only, per each voice grade equivalent channel:

<u>Monthly</u>	<u>Installation</u>
\$11.68	N/A

.041122 C- and D- type Conditioning - Applicable for Dedicated Terminations only, per each voice grade equivalent channel:

	<u>Monthly</u>	<u>Non-Recurring</u>
C-type	\$10.56	N/A
D-type	\$12.38	\$600.00

.041123 Access Coordination (per Local Access Channel) - Charges apply if MCI orders the Local Access Channel or if the customer requests MCI coordination.

	<u>Monthly</u>	<u>Non-Recurring</u>
Analog	\$10.55	\$150.00
T-1	\$21.70	\$186.00

.041124 Central Office Connection (per connection)

	<u>Monthly</u>	<u>Non-Recurring</u>
Analog	\$20.75	\$182.00
T-1	\$93.00	\$279.00

.05 Option G (Vnet Service)

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.051 Rates and Charges

.0511 Transport Methods

.05111 Vnet Rates:\*

Switched-Switched

<u>Business Day</u>		<u>Non-Business Day</u>	
<u>First 18 Secs</u>	<u>Add'l 6 Secs.</u>	<u>First 18 Secs</u>	<u>Add'l 6 Secs.</u>

Effective October 1, 2017

0.0625                      0.0208                                      0.0500                                      0.0166

Switched-Dedicated / Dedicated-Switched

Business Day		Non-Business Day	
<u>First 18 Secs</u>	<u>Add'l 6 Secs.</u>	<u>First 18 Secs</u>	<u>Add'l 6 Secs.</u>
0.0463	0.0155	0.0347	0.0116

Dedicated-Dedicated

Business Day		Non-Business Day	
<u>First 18 Secs</u>	<u>Add'l 6 Secs.</u>	<u>First 18 Secs</u>	<u>Add'l 6 Secs.</u>
0.0249	0.0083	0.0175	0.0058

Vnet Card Usage.\* For Vnet card usage, use the Vnet rates based on access type as listed above

.051111 Vnet Card Surcharge\* - \$0.40 per call

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.0512 Vnet Market Area Calling

Effective November 1, 1998, Vnet Market Area Calling will no longer be available to new subscribers.

The dedicated-switched and dedicated-dedicated rates specified in Section 5-5.05111 will apply to all Market Area calls originating and terminating within the Customer's Market Area.

In addition, Vnet discounts as outlined in MCI's F.C.C. Tariff No. 1, Section C-3.097 will apply.

.0513 Government Pricing Plan (GPP)

The following rates will be applied for customers of Type 11, Type 12, Type 13 and Type 14 GPPs:

Switched-Switched

	Initial	Additional
	<u>18 Seconds</u>	<u>6 Seconds</u>
Business Day	\$0.0333	\$0.0111
Non-Business Day	\$0.0333	\$0.0111

Switched-Dedicated / Dedicated-Switched

	Initial	Additional
	<u>18 Seconds</u>	<u>6 Seconds</u>
Business Day	\$0.0207	\$0.0069
Non-Business Day	\$0.0207	\$0.0069

Dedicated-Dedicated

Effective October 1, 2017

	Initial <u>18 Seconds</u>	Additional <u>6 Seconds</u>
Business Day	\$0.0135	\$0.0045
Non-Business Day	\$0.0135	\$0.0045

.0514 Directory Assistance - An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rate set forth in Sections 2-6.04 and 5-1, herein.

.0515 Operator Assistance - For intrastate calls placed with the assistance of an MCI Operator, the rates described in Sections 5-5.013 and 5-5.014 will apply.

.06 Option H (MCI PRISM I)

.061 Usage Charges

.0611 Per Minute Usage Charges:

<u>Business Day</u>	<u>Evening</u>	<u>Night &amp; Weekend</u>
\$.1300	\$.1170	\$.0870

.0612 Directory Assistance - An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rate set forth in Sections 2-6.04 and 5-1, herein.

.07 Option I (MCI PRISM II)

.071 Monthly Recurring Charges

.0711 Usage Charges:

<u>Business Day</u>	<u>Evening</u>	<u>Night &amp; Weekend</u>
\$.1930	\$.1870	\$.1780

.0712 Directory Assistance - An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rate set forth in Sections 2-6.04 and 5-1, herein.

.11 Option Q (MCI Vision)

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.111 Access Methods and Charges

.1111 Dedicated Access

.11111 T-1 Digital Access

.111111 Central Office Connection (COC)

<u>Monthly</u>	<u>Installation</u>
\$100.00	\$279.00

Effective October 1, 2017

.111112 Access Integration Option

<u>Monthly</u>	<u>Installation</u>
\$0.00	\$0.00*

\* This charge is being waived at this time but may be re-instated at a later date.

.11112 Analog Access

.111121 Access Integration Option

<u>Monthly</u>	<u>Installation</u>
\$0.00	\$0.00*

\* This charge is being waived at this time but may be re-instated at a later date.

.112 Rates and Charges\*

\* For customers participating in the Vision RPP Plan as described in MCI's F.C.C. Tariff No. 1, customers will receive the usage rates and discounts effective 2/1/95.

.1121 Per Minute Usage Charges:\*\*

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.11211 Outbound:

	<u>Switched Access</u>	<u>Dedicated Access</u>
All areas	\$.2014	\$.1603

.11212 Inbound 800:

	<u>Business Line/Switched WATS Access Line Termination</u>	<u>Dedicated Access Line Termination</u>
All areas	\$.2575	\$.1964

\*\* Customers participating under the MCI interstate Tariff MCI Off-Peak Vision Program will be charged 10% less on Switched and Dedicated intrastate Vision calls versus Vision tariff rates. All Off-Peak Vision Program Outbound calls are subject to a 6-second minimum initial period and additional 6-second increments.

\*\* For Vision customers participating in MCI Interstate Vision Regional Program, the following intrastate usage rates will apply. See Section 5-5.1123 for per call surcharge.

<u>Card and Switched Access</u>	<u>Dedicated Access</u>
\$0.1563	\$0.1301

.1122 MCI Vision Power Rate\*

This program will continue to be available to customers after April 18, 1996.

Effective October 1, 2017

Intrastate

Inbound/Outbound Switched Access	\$0.1793
Inbound/Outbound Dedicated Access	\$0.1381
Card Access*	\$0.1806
Card Surcharge*	\$0.90

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.1123 MCI Vision Power Rate Off-Peak Program

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

-This program will continue to be available to customers after April 18, 1996.

The MCI Vision Power Rate Off-Peak Program is available to customers who meet the criteria set forth in MCI's FCC Tariff No. 1.

The following usage rates apply for both outbound and inbound traffic:

	<u>Peak</u>	<u>Off-Peak</u>
Switched Access:	\$.2027	\$.1261
Dedicated Access:	\$.1504	\$.1063

For MCI Vision Power Rate Off-Peak Card Access, the rates and surcharge in Section C-3.1122 apply.

.1124 Vision Card Surcharge:\* \$0.95 per call

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.1125 Discounts

.11251 Volume Discounts:

<u>Total Monthly Usage</u>	<u>Volume Discount</u>
\$ 0 - \$ 99.99	0%
\$ 1,000.00 - \$ 4,999.99	5%
\$ 5,000.00 - \$ 9,999.99	8%
\$10,000.00 - \$19,999.99	11%
\$20,000.00 +	14%

.11252 Dedicated Termination Discount\*

Per minute discount: \$0.02

Effective October 1, 2017

\* This program will continue to be available to customers after April 18, 1996.

.1126 Directory Assistance

An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rate set forth in Sections 2-6.04 and 5-1, herein.

.1127 Operator Assistance - For intrastate calls placed with the assistance of an MCI Operator, the rates described in Sections 5-5.013 and 5-5.014 will apply.

.1128 The Vision Service Package\*

Call Detail on Paper and/or Magnetic Tape - 25 one-time set-up fee, \$25 per month.

Vision Service Package Fee:\* The monthly MCI Vision Service Package Fee is \$50 per customer per month for those customers whose monthly usage is \$450 or less. The MCI Vision Service Package Fee for customers whose monthly usage exceeds \$450 but is less than \$500 will be charged the difference between the customers' actual usage in that month and \$500. Customers billing whose monthly usage exceeds \$500 will not be charged a monthly MCI Vision Service Package Fee.

\* This feature will continue to be available to customers after April 18, 1996.

.1129 Optional Features\*

For Optional Features refer to Section C-3.18 of MCI's Tariff FCC No. 1.

\* This feature will continue to be available to customers after April 18, 1996.

.1130 Government Pricing Plan (GPP)\*

The following rates will be applied for customers of Type 11, Type 12, Type 13 and Type 14 GPPs as described in MCI's F.C.C. No. 1 tariff, section C-16.

\* This feature will continue to be available to customers after April 18, 1996.

Switched:

	Initial <u>18 Seconds</u>	Additional <u>6 Seconds</u>
Business Day:	\$0.0359	\$0.0120
Non-Business Day:	\$0.0359	\$0.0120

Dedicated:

	Initial <u>18 Seconds</u>	Additional <u>6 Seconds</u>
Business Day:	\$0.0359	\$0.0120
Non-Business Day:	\$0.0359	\$0.0120

.13 Option S (900 Service)

Beginning December 1, 2007, this service is grandfathered and no longer available to new customers.

.131 Monthly Recurring Charges

.1311 Special Access Surcharge - Applicable for Dedicated Terminating Access to 900 Service. The Special Access Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish Verizon Business with an Exemption Certificate (as defined herein).

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.13111 Dedicated Termination: The monthly charges for Special Access Surcharge for each voice grade equivalent channel are provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's Internet site at [www.verizonbusiness.com/publications/service\\_guide](http://www.verizonbusiness.com/publications/service_guide).  
(No non-recurring charges apply.)

.132 Per Minute Usage Charges:

<u>1st 30 Sec.</u>	<u>Add'l 6 Sec.</u>
\$0.1550	\$0.0310

.133 Feature Charges: All optional features and discounts will be offered in accordance with the Company's "Service Publication and Price Guide" (The Guide) located on the Company's Internet site at [www.verizonbusiness.com/publications/service\\_guide](http://www.verizonbusiness.com/publications/service_guide).

.16 Option V (MCI HotelDirect)

Effective July 1, 1997, MCI HotelDirect will no longer be available to new subscribers.

.161 Usage Charges

.1611 Outbound Service

<u>Switched</u>		<u>Dedicated</u>	
<u>Peak</u>	<u>Off-Peak</u>	<u>Peak</u>	<u>Off-Peak</u>
\$0.1503	\$0.1202	\$0.1215	\$0.0972

.1612 Inbound Service

<u>Switched</u>		<u>Dedicated</u>	
<u>Peak</u>	<u>Off-Peak</u>	<u>Peak</u>	<u>Off-Peak</u>
\$0.1872	\$0.1498	\$0.1431	\$0.1145

.162 Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rate set forth in Sections 2-6.04 and 5-1, herein.

.18 Option X (MCI MASTERS)

.181 Usage Charges

.1811 On-Site Intrastate Rates

<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$.2120	\$.1428	\$.1153

.1812 Off-Site Intrastate Rates

<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$.3000	\$.1500	\$.0900

.182 Access Surcharge: The following per call surcharge will apply to each MCI MASTERS off-site call.

Per Call: \$.75

.183 Directory Assistance: An undiscounted charge per call will be applied to each Directory

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Assistance call, subject to the provisions and rate set forth in Sections 2-6.04 and 5-1, herein.

- .184 Off-Site Calling Plan Option 1: In lieu of the per minute usage rates specified in Section C-3.1812, customers enrolled in the Off-Site Calling Plan Option 1 will be charged the following per minute rates for off-site calls.

<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.2438	\$0.1643	\$0.1326

In addition, in lieu of the per call surcharge specified in Section C-3.182, customers enrolled in the Off-Site Calling Plan Option 1 will be charged the following per call surcharge for off-site calls.

Per Call: \$0.40

.19 Option Y (500 Personal Number Service)

.191 Basic Service Package

The Subscriber will be charged \$1.00 per month per 500 Personal Number Service Personal Number for the Basic Service Package.\* The Calling Party is not subject to any monthly recurring charges, but will be obligated to pay usage charges associated with calls he or she places.

\* This charge will be waived through December 31, 1995.

- .192 Usage Charges - The Calling Party will be charged the following per minute usage charges for calls terminating within Indiana:

<u>Peak</u>	<u>Off-Peak</u>
\$.245	\$.145

Peak rates apply 8:00 am - 4:59 pm, Monday - Friday. Off-Peak rates apply at all other times. Standard Holiday discounts do not apply to these calls.

- .193 Discounts - A 25 percent discount applies to 500 Personal Number Service calls placed at and billed to an ANI for which MCI is the designated PIC.

.20 Option Z (University Dial 1)

.201 Usage Charges:

.2011 The following per minute usage charges apply to all calls originating and terminating within the state:

<u>Peak</u>	<u>Off-Peak</u>
\$.2200	\$.1000

Peak rates apply from 7:00 a.m. - 6:59 p.m. Monday - Friday; Off-Peak rates apply at all other times.

- .2012 Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rate set forth in Sections 2-6.04 and 5-1, herein.

.22 Option BB (hospitalityMCI)

Effective October 1, 2017

Effective July 1, 1997, hospitalityMCI will no longer be available to new subscribers.

.221 Per Minute Usage Charges

Peak rates will apply between 8am - 5pm weekdays and Off-Peak rates will apply at all other times.

.2211 Outbound Service - The following per-minute charges will apply to all outbound calls made within the state of Indiana based on access type and time of day.

	<u>Peak</u>	<u>Off-Peak</u>
Switched and Card Access:	\$.1279	\$.0951
Dedicated Access:	\$.0992	\$.0738

.2212 Inbound Service - The following per-minute charges apply to inbound service calls as described in Section C-3.08, based on termination type and time of day.

	<u>Peak</u>	<u>Off-Peak</u>
Business Line Termination/ Switched WATS Termination:	\$.1279	\$.0951
Dedicated Termination:	\$.0992	\$.0738

.2213 Surcharges - The following surcharge applies to each hospitalityMCI calling card call, other than to Directory Assistance, in addition to the rates specified in Section 5-5.2211.

Please see MCI's F.C.C. Tariff No. 1 for applicable surcharge.

.2214 Other Charges - Customers may receive Inbound Features as described in Section C-3.08 at the rates described in that section. In all instances, no discounts apply.

.2215 Directory Assistance - An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions set forth in Sections 2-6.04 and 5-5.014, herein.

.2216 Operator Services - Service is provided according to the provisions and rates described in Sections 5-5.013 and 5-5.014.

.25 Option EE (networkMCI One)

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.251 Access/Termination Methods and Charges

.2511 Outbound and Inbound Service

.25111 Dedicated Access/Termination

.251111 T-1 Digital Access/Termination

T-1 Digital Access is available with networkMCI One. Monthly and non-recurring charges are specified in Section C-2.023 as in effect on the date of the invoice.

In addition to the charges associated with these components, MCI will assess charges for the following option, if applicable:

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T-1 Digital Access Features: Access Integration as specified in MCI's FCC Tariff No. 1, Section C-2.02216.

.251112 Analog Access/Termination

Analog Local Access is available with networkMCI One. Monthly and non-recurring charges are specified in Section 5-4.01 as in effect on the date of the invoice.

In addition to the charges associated with these components, MCI will assess charges for the following option, if applicable:

Analog Access Functions: Access Integration as specified in MCI's FCC Tariff No. 1, Section C-2.02115.

.25112 Shared Access

.251121 networkMCI One Switched Outbound Location Minimum Charge:  
\$5.00

.2511211 networkMCI One Card Surcharges:\*

Please refer to MCI's F.C.C. Tariff No. 1, Section C-3.4111221, for applicable per-call surcharge.

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.251122 networkMCI One Toll Free Remote Access:

.2511221 networkMCI Toll Free Remote Access Surcharge: Please refer to MCI's F.C.C. Tariff No. 1, Section C-3.4111231, for applicable per-call surcharge.

.25113 Inbound Service

The access methods and charges specified in Section C-3.08 apply for networkMCI One Toll Free Service unless otherwise specified.

.252 Rates and Charges

.2521 Outbound and Inbound Service

.25211 Usage Charges:\*

<u>Access Type</u>	<u>Rate</u>
Switched Origination or Termination	\$.1203
Dedicated Origination or Termination	\$.0938
networkMCI One Card Access	\$.1224

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon

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will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

- .25212 Operator Services - Service is provided according to the provisions and rates described in Sections 5-5.013 and 5-5.014.
- .25213 Directory Assistance - An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions set forth in Sections 2-6.04 and 5-5.014, herein.
- .25214 Discounts: Discounts are available and subject to the terms and conditions outlined in MCI's FCC Tariff No. 1, Section C-3.41.
- .25215 Optional Features: Refer to MCI's FCC Tariff No. 1, Section C-3.41, for specific features and charges.
  - .252151 networkMCI One Market Area Calling:  
Effective November 15, 1998, networkMCI One Market Area Calling will no longer be available to new subscribers.  
  
The dedicated rate specified in Section 5-5.25211 will apply to all Market Area calls originating and terminating within the Customer's Market Area.  
  
In addition, networkMCI One discounts as outlined in MCI's F.C.C. Tariff No. 1, Section C-3.41 (excluding the Dedicated Termination Discounts) will apply.
- .25216 Non-Recurring Charges: Refer to MCI's FCC Tariff No. 1, Section C-3.41, for specific charges.

.31 Option KK (networkMCI Contact one-number service)

.311 Usage Charges

.3111 ANI Access Service: The following usage charges will apply to calls to networkMCI Contact one-number service ANI Numbers:

.31111 IntraLATA:

The Subscriber will be charged \$.15 per minute for the Calling Party's IntraLATA usage.

The Subscriber will be charged \$.20 per minute for the Subscriber's IntraLATA outbound dialing usage used to designate and forward calls placed to the Subscriber's networkMCI Contact one-number service ANI.

The Subscriber will be charged \$.20 per minute for IntraLATA outbound dialing usage.

.31112 InterLATA:

The Subscriber will be charged \$.15 per minute for the Calling Party's InterLATA usage.

Effective October 1, 2017

The Subscriber will be charged \$.20 per minute for the Subscriber's InterLATA outbound dialing usage used to designate and forward calls placed to the Subscriber's networkMCI Contact one-number service ANI.

The Subscriber will be charged \$.20 per minute for InterLATA outbound dialing usage.

.31113 Other:

The Subscriber will be charged \$.15 per call for the Calling Party's usage which originates and terminates within an area that has networkMCI Contact one-number service ANI Access availability as described below in the Service Availability section.

The Subscriber will be charged \$.20 per call for the Subscriber's outbound dialing usage, which originates and terminates within an area that has networkMCI Contact one-number service ANI Access availability as described in section 3-3.323.

The Subscriber will be charged \$.20 per call for outbound dialing which originates and terminates within an area that has networkMCI Contact one-number service ANI Access availability as described in section 3.323 below.

.3112 Calling Assistance: For Calling Party usage which originates and terminates within the state, the Subscriber will be charged a \$1.15 per-call surcharge for routing assistance provided to the Calling Party.

The Subscriber will be charged a \$1.15 per-call surcharge for routing assistance for Outbound dialing calls within the state.

.32 Option LL (On-Net Voice)

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

-Effective January 1, 2004, Option LL (On-Net Voice) will no longer be available to new subscribers.

.321 Usage

.3211 Usage Rates\*

.32111 Outbound Rates:\* The following per minute rates will apply to outbound Option LL usage. Usage charges are based on origination type.

<u>Origination Type</u>	<u>Termination Type</u>	<u>Per-Minute Rate</u>
Local Network Connection	Local Network Connection	\$0.1752
Local Network Connection	Dedicated	\$0.1752
Local Network Connection	Switched	\$0.1852
Dedicated	Local Network Connection	\$0.1857
Dedicated	Dedicated	\$0.1857
Dedicated	Switched	\$0.1957
Switched	Local Network Connection	\$0.2756
Switched/Card*	Dedicated	\$0.2756
Switched/Card*	Switched	\$0.2856
Card*	Local Network Connection	\$0.2856

Effective October 1, 2017

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.32112 Inbound Rates: The following per minute rates will apply to inbound Option LL usage. Usage charges are based on termination type.

<u>Origination Type</u>	<u>Termination Type</u>	<u>Per-Minute Rate</u>
Local Network Connection	Local Network Connection	\$0.1752
Local Network Connection	Dedicated	\$0.1857
Local Network Connection	Switched	\$0.2756
Switched	Local Network Connection	\$0.1852
Switched	Dedicated	\$0.1957
Switched	Switched	\$0.2856

.3212 Rates for Operator Assisted Calling: For calls originating over Local Network Connection facilities (as defined herein) an originating credit of \$.0403 will apply. For calls terminating over Local Network Connection facilities (as defined herein) a termination credit of \$0.01 per minute will apply.

.32121 Intrastate Calls: For intrastate calls, as specified in Section 3-3.025 and 3-3.026, the usage rates in Section 5-5.013 and 5-5.014 will apply.

.32122 Operator Services Surcharges: For intrastate calls, as specified in Section 3-3.025 and 3-3.026, the undiscountable surcharges in Section 5-5.013 will apply.

.3213 Directory Assistance: An undiscounted charge per call will be applied to each call requesting Directory Assistance, subject to the provisions and rate set forth in Sections 2-6.04 and 5-1, herein.

.322 Option LL Card Access:\* Usage charges as indicated above in Section 5-5.32111 will apply.

.3221 The following per call surcharge will apply to each Option LL Card call, other than calls to Directory Assistance: \$.90 per call

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.323 Option LL Toll Free Remote Access: Per Call Surcharge: \$.25

.324 Option LL Term Plan:

.3241 Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customers term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 Year	3.00%
2 Year	6.00%

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3 Year	9.00%
4 Year	9.00%
5 Year	9.00%

.325 LD and Local Online Calling Plan

.3251 Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offerings A and B are available on a per-Local Line basis and Offerings C and D are on a per-Local Trunk basis. The following monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (per line or per trunk)</u>
A	\$29.00
B	\$49.00
C	\$49.00
D	\$69.00

.3252 Benefits:

a. Commencement of Service: The following provisions will apply during the period following plan enrollment prior to installation of Companion Local Service.

Customers will be charged \$0.05 per minute for Eligible Intrastate Service.

b. Eligible Interstate Usage and Companion Intrastate Service Allotments: Upon installation of intrastate service and Companion Local Service, the customer will receive an allotment of minutes per monthly period, as follows, that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period, based on Offering:

<u>Offering</u>	<u>Allotment (Minutes) (per Local trunk or per Local line)</u>
A	500
B	1,000
C	1,000
D	2,000

Customers whose usage exceeds this allotment in any monthly period will be charged \$0.15 per minute for Eligible Intrastate Service that exceeds the allotment. When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment.

.326 On-Net Plus Program: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8, or 9 as described in the Verizon Business's "Service Publication and Price Guide" located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com);
- must be new business customers or existing business customers who is eligible for renewal of their contracts.

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.3261 Usage Charges:\* The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

Outbound:

<u>Origination Type</u>	<u>Termination Type</u>	<u>1 Year Term</u>	<u>2 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.1239	\$0.1197
Local Network Connection	Switched	\$0.1239	\$0.1197
Dedicated	Local Network Connection	\$0.1308	\$0.1262
Dedicated	Dedicated or Switched	\$0.1308	\$0.1262
Switched/Card*	Local Network Connection	\$0.1909	\$0.1841
Switched/Card*	Dedicated	\$0.1909	\$0.1841
Switched/Card*	Switched	\$0.1909	\$0.1841

Inbound:

<u>Origination Type</u>	<u>Termination Type</u>	<u>1 Year Term</u>	<u>2 Year Term</u>
Local Network Connection	Local Network Connection	\$0.1239	\$0.1197
Local Network Connection	Dedicated	\$0.1308	\$0.1262
Local Network Connection	Switched	\$0.1909	\$0.1841
Switched/Card*	Local Network Connection	\$0.1239	\$0.1197
Switched/Card*	Dedicated	\$0.1308	\$0.1262
Switched/Card*	Switched	\$0.1909	\$0.1841

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.327 Agent Program: To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering;
- may not receive service under any other term plan;
- must subscribe to the On-Net Voice Services Agent Program as described in MCI's "Service Publication and Pricing Guide" located on MCI's website at [www.mci.com](http://www.mci.com); and,
- must subscribe to exchange service provided by the Company or a Company affiliate.

.3271 Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

.3272 Usage Charges: The following per-minute rates apply during each monthly period of a Customer's term of service intrastate outbound usage which originates via Local Network Connection and terminates via switched and Toll Free usage that originates switched and terminates Local Network Connection.

Per-Minute Rate:       \$.0650

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.3273 Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

.328 Intrastate Plus

.3281 Usage Charges:\*

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

.32811 Outbound Rates: The following per minute rates will apply to outbound usage.

<u>Origination Type</u>	<u>Termination Type</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Local Network Connection	Local Network Connection	\$.0000	\$.0000	\$.0000
Local Network Connection	Dedicated	\$.0564	\$.0547	\$.0531
Local Network Connection	Switched	\$.0564	\$.0547	\$.0531
Dedicated	Local Network Connection	\$.0564	\$.0547	\$.0531
Dedicated	Dedicated or Switched	\$.0564	\$.0547	\$.0531
Switched/Card*	Local Network Connection	\$.0740	\$.0718	\$.0697
Switched/Card*	Dedicated	\$.0740	\$.0718	\$.0697
Switched/Card*	Switched	\$.0740	\$.0718	\$.0697

.32812 Inbound Rates: The following per minute rates will apply to inbound usage.

<u>Origination Type</u>	<u>Termination Type</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Local Network Connection	Local Network Connection	\$.0564	\$.0547	\$.0531
Local Network Connection	Dedicated	\$.0564	\$.0547	\$.0531
Local Network Connection	Switched	\$.0740	\$.0718	\$.0697
Switched/Card*	Local Network Connection	\$.0564	\$.0547	\$.0531
Switched/Card*	Dedicated	\$.0564	\$.0547	\$.0531
Switched/Card*	Switched	\$.0740	\$.0718	\$.0697

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

6. CCSA SERVICE

.01 Rates and Charges

.011 Monthly Recurring Charges

.0111 Options:

<u>Options</u>	<u>Option A</u>	<u>Option B</u>
High Volume and WATS Band CCSA Call Traffic Destination by Half-Hour Segment	\$20	Not Available

MCI Communications Services, Inc. d/b/a Verizon Business Services  
Ohio Interexchange Services Catalog Schedule No. 3 (Enterprise Non-Current Services)

Effective October 1, 2017

CCSA Area Code Traffic Summary Report	\$25	Not Available
CCSA Area Code Traffic Call Detail	\$30	N/A
Summary by Authorization/ Accounting Code and Call Records on Magnetic Tape If the customer elects to receive both of the above features, he must pay an additional monthly charge per dedicated access arrangement	\$20	N/A
Accounting Codes (2-Digit) (Limited to 99 total codes per customer per originating location. Charges for Accounting codes will not be prorated.)	N/A	\$15/99 Codes

.012 Non-Recurring Charges

.0121 Per Circuit End

	<u>Option A</u>	<u>Option B</u>
.01211 Installation	\$120	\$120
.01212 Physical Change	\$100	\$100
.01213 Administrative Change	-0-	-0-
.01214 Expedite	-0-	-0-
.01215 Cancellation of order	\$130	\$130
.01216 Disconnection	-0-	-0-
.01217 Billing record change	-0-	-0-
.01218 Termination for communications facilities, systems or services of other participating carriers	\$120	\$120

.0122 Per Order

	<u>Option A</u>	<u>Option B</u>
.02221 Installation	\$ 50	\$ 50
.02222 Physical Change	\$ 50	\$ 50
.02223 Administrative Change	\$ 20	\$ 20
.02224 Expedite	\$600	\$600
.02225 Cancellation of Order	-0-	-0-
.02226 Disconnection	-0-	-0-
.02227 Billing Record Change	-0-	-0-

