

Local Voice PBX Vendor Programming Credit Offer Version 2.0

Subject to the conditions set forth below, customers ordering either a new Local Service – CLEC ISDN PRI or a Full T1 (a "Qualifying Service" or together, the "Qualifying Services") will be eligible to receive the following one-time credit (the "Credit") per location for PBX reprogramming as part of the initial migration to Verizon.

One-Time Credit per Location

Conditions

- 1. The Customer must be a qualified (as determined by Verizon) existing Verizon affiliate Customer with ISDN PRI or Full T1 or both.
- 2. The customer must:
 - a. sign Verizon Business Service Agreement that includes the CLEC Local Service attachment with Verizon Business Services III pricing plan to purchase services including the Qualifying Services (the "Agreement")
 - b. submit the signed Agreement by September 30, 2019 and
 - **c.** install the qualified services by December 31, 2019.
- 3. The Credit will be applicable to qualified locations installed on or after the Effective Date (as defined in the Agreement)
 - a. The total amount of the Credit will be calculated based on the total number of qualified locations per customer installed within 3 months after the Effective Date of the Agreement (the "Credit Calculation Period") (For example, \$175 x # of qualified locations installed).
 - b. Verizon will apply the total amount of the Credit to only one account per Customer for all of the Customer's qualified locations.
 - c. Verizon will issue the Credit, if any, within 2 billing cycles of the expiration of the Credit Calculation Period.
 - d. Any applicable taxes will be calculated on the actual charges for the Qualifying Services. Such taxes shall not be reduced by the application of the Credit to the Qualifying Services.
- 4. Any Customer orders for migration of Qualifying Services after the Credit Calculation Period are not eligible for the Credit.
- 5. Any Customer orders for the migration of non-Qualifying Services during and after Credit Calculation Period are not eligible for the Credit.
- 6. The Credit is available to qualified locations in the following states: AZ, CA, CO, DC, DE, FL, GA, ID, IL, MA, MD, MI, MN, MO, MS, NC, NJ, NY, NV, OH, OR, PA, TN, TX, UT, VA, and WA.
- 7. Customers who are not party to an Agreement with Verizon (i.e., a new customer) must sign an Agreement with at least a minimum term of two years.
- 8. Customers who are already party to an Agreement with Verizon (i.e., existing customers) must either: (a) have a minimum of 12 months remaining on their existing agreement; or (b) if less than 12 months remains on their existing agreement, extend their existing agreement for an additional two-year term.
- 9. This promotion cannot be combined with the following: Local Voice ISDN PRI or Full T1 Plan and Local Voice PBX Vendor Program Credit Offer.