ENGAGEMENT LETTER TEMPLATE

Digital Advisory Services Engagement ID: ###

RE: Engagement Letter

Engagement Letter is being issued pursuant to Digital Advisory Services program Statement of Work ("SOW") and the related Agreement with the Contract ID ###.

Pursuant to a request from Customer, under the terms of their Agreement referenced above and the relevant service description found at the following Professional Service Terms Link:

- Professional Services Terms Link for U.S. Services: <u>http://www.verizonenterprise.com/external/service_guide/reg/cp_ps_plus_toc.htm</u>
- Professional Services Terms Link for non-U.S. Services: <u>http://www.verizonenterprise.com/external/service_guide/reg/ps-plus-toc-2018DFC15.htm</u>
 [TBD – SAMPLE ONLY]
 Technology Area: [TBD – SAMPLE ONLY]
 Engagement Type: [TBD – SAMPLE ONLY]

Scope of Work:	[TBD – SAMPLE ONLY]
Engagement Start Date:	[TBD – SAMPLE ONLY]
Estimated Pool Hours:	[TBD – SAMPLE ONLY]
Service Location	TBD – SAMPLE ONLY

Verizon Point of Contact	Customer Point of Contact
[TBD – SAMPLE ONLY]	[TBD – SAMPLE ONLY]
CUSTOMER NAME Authorized Signature:	
Name (print): TBD - SAMPLE ONLY] Title: Date:	
THIS DOCUMENT MUST BE SIGNED BY AN AUTHORIZ	ED CUSTOMER REPRESENTATIVE PRIOR

TO ANY WORK COMMENCING FOR THE PROFESSIONAL SERVICES OUTLINED HEREIN.