

Critical Facilities Administration Service

Customers that subscribe to Critical Facilities Administration (“CFA”) Service*, upon written request, will be shown information about the physical path of their Qualified Circuits that are enrolled in the Federal Telecommunications Service Priority (“TSP”) Program by a Company Representative, subject to applicable Company security and confidentiality safeguards and procedures and subject to customer execution of a Company supplied nondisclosure agreement. *Issued in compliance with Orders of the Public Service Commission dated July 28, 2004, October 26, 2004 and June 15, 2005, in Case 03-C-0922.

Definitions

Federal TSP Program – The Federal program described in this Guide.

Qualified Circuit – A circuit which is (i) provided by the Company using Company facilities, and (ii) is enrolled in the Federal TSP Program as described in this Guide, but only for so long as that circuit meets both conditions (i) and (ii).

Subscribing Circuit – A Qualified Circuit that is subscribed to the CFA Service, as specified below.

CFA Subscriber – A Company Customer subscribing to the CFA Service for at least one Subscribing Circuit.

Eligibility

Only Qualified Circuits will be eligible for subscription to CFA Service.

In order to subscribe a circuit to the CFA Service, a Company Customer must submit a written request to Company and identify in that request one or more Qualified Circuits that the Customer seeks to subscribe to the CFA Service. Those Qualified Circuits will be referred to as “Subscribing Circuits.”

All Subscribing Circuits must be enrolled in the Federal TSP Program and Customers must demonstrate the sponsorship of a federal agency supporting the designation of those circuits as qualifying under the Federal TSP Program. A Subscribing Circuit that is no longer enrolled in the TSP Program will no longer be eligible for CFA Service.

Upon subscribing to the CFA Service, the CFA Subscriber must execute a nondisclosure agreement supplied by the Company, under which the CFA Subscriber agrees to treat as confidential data, all information shown by the Company and viewed by the Subscriber. No data regarding the physical path of a Qualified Circuit will be shown to the CFA Subscriber under the CFA Service until the confidentiality agreement has been executed.

Availability

After submitting a written request for physical path information for one or more Subscribing Circuits and after execution of the required nondisclosure agreement, the CFA Subscriber will be permitted to view documentation containing a description of the physical path of the Subscribing Circuits. The review session will take place in the presence of a Company Representative, who will be available to answer the CFA Subscriber’s questions concerning the physical circuit path. The review session will take place at a Company-designated facility. The CFA Subscriber will not be permitted to take notes or receive copies of any documents produced for or reviewed during the session.

The CFA Subscriber will be shown a reasonable representation of the physical circuit path, which may include maps and street level detail of said path, where available (“Path Information”), to enable the CFA Subscriber to determine, with a reasonable degree of accuracy, the physical path of the Subscribing Circuit.

The Company will make Path Information documentation available for CFA Subscriber review within a reasonable time frame, consistent with the availability of suitable facilities, resources and personnel.

In the event of a major service outage, provision of CFA Service as to any area directly or indirectly impacted by the outage may be suspended at the sole discretion of the Company. In these circumstances, the Company will provide Path Information, reflecting the restoration, if applicable, in response to a written request within ninety (90) days after the restoration of service. This interval is subject to change if information from a third party is required.

The Company will negotiate an acceptable time frame with the CFA Subscriber for review of the Path Information, subject to the availability of suitable facilities, resources and personnel.

The Path Information shown to the CFA Subscriber represents the data available at the time of the CFA Subscriber's written request. Because the data is subject to changes or rearrangements, updates will be provided only upon subsequent written request of the Customer. Any additional requests or updates are also subject to the confidentiality requirements described above, as well as the rates specified below.

Rates

For each request submitted, the Customer will be charged on a per circuit basis the appropriate engineering customer work order charge in effect at the time of the request.