Effective August 8, 2016

Fourth Revision

MCI Communications Services, Inc. d/b/a Verizon Business Services

Ohio Interexchange Services Catalog Schedule No. 2 (Enterprise Current Services)

This Ohio Interexchange Services Catalog Schedule No. 2 (Enterprise Current Services) sets forth the rates, terms and conditions of certain recent offerings available to enterprise customers (i.e., non-mass markets) of Verizon Business which are not otherwise described in the Ohio Interexchange Services Catalog Schedule No. 3 (Enterprise Non-Current Services), or described in the tariff on file with the Public Utilities Commission of Ohio. Where applicable, the retail services described in this document were previously set forth in the Ohio Interexchange Services Tariff No. 2 of MCI Communications Services, Inc. d/b/a Verizon Business Services.

For ease of reference, where applicable the prior section numbers contained in the prior Tariff No. 2 has been retained. Also, the term "tariff" as used in this document, refers to this Catalog Schedule, unless context indicates otherwise.

Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

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CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule. Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

Revisions to Interexchange Services Catalog Schedule No. 2, Effective 8/8/16

Sections 1, 2, 3, 3.1 and 5

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

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APPLICABILITY

This catalog schedule applies to Intercity Telecommunications Services furnished by MCI Communications Services, Inc. d/b/a Verizon Business Services between and among points within the State of Ohio.

SECTION 1 - DEFINITION OF TERMS

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

For the purpose of this tariff, the following definitions shall apply:

Access Line

A dedicated arrangement which connects a customer location to an MCI terminal location or an MCI switching center.

Accounting Code

A two-digit code which is available to subscribers of Option C (MCI WATS) which enables them to identify individual users and thereby allocate the cost of their long distance service.

Accounting Code (Vnet Service)

Customer-defined, non-verified codes which can be used to identify a project or an account for allocating the cost of the long distance call. From a dedicated access line, an Accounting Code can consist of up to seven digits but when used with an ID Code (as defined herein), the total number of digits cannot exceed seven. From a Vnet Dial "1" telephone number, an Accounting Code will consist of two digits, and cannot be dialed in conjunction with an ID Code.

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Administrative Change

The modification of an existing circuit, dedicated access line or port, at the request of the customer, that involves changes to authorization codes, speed numbers, route guide, consolidation of billing within Dedicated Leased Line Service, verification of testing performed by parties other than MCI, or any other administrative change not covered by a Billing Record Change. (See below for definition.)

Application for Service

A standard MCI order form which includes all pertinent billing, technical and other descriptive information which will enable MCI to provide a communication service as required.

Authorization Code

A five-digit code or 7-digit code, one or more of which are available to Metered Use Service customers to enable them to identify individual users or groups of users, and thereby allocate the costs of their long distance service.

Bandwidth

The total frequency band, in hertz, allocated for a channel.

Billing Record Change

A change in customer billing address.

Cancellation of Order

A customer initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion. Cancellation charges will be assessed for each circuit-end or dedicated access line canceled from an order prior to its completion by MCI, under the following circumstances: (I) if the local Telco has confirmed in writing to MCI that the circuit-end or dedicated access line will be installed; or (2) if MCI has already submitted facilities orders to an interconnecting telephone company. (This differs from a Disconnection, see page 12 for definition.)

Channel or Circuit

A communications path between two or more points, having a bandwidth or transmission speed selected by a customer.

Channel Termination

The point at which MCI's channel originates, terminates, or drops for the insertion or removal of a customer's signal.

CCSA

An arrangement for switched service networks in which common control MCI switching machines are used to switch network trunks. The switching machines may be shared with other users.

Commercial Service

A switched network service which provides for dial station origination for which the subscriber pays a rate that is described as a business or commercial rate in the applicable local exchange service tariff for switched service.

Company

MCI Communications Services, Inc. d/b/a Verizon Business Services

Customer

The person, firm, corporation or other entity which orders service -- either for its own use, as a resale carrier, or as a on-profit manager of a sharing group -- and which is responsible for the payment of charges and for compliance with MCI tariff regulations. For billing purposes, a customer is considered to be an account. In the Metered Use Services, if a person, firm, corporation or other entity orders the service in more than one MCI originating city, or requests the assignment of more than one account number in a particular city, each such

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account is a separate customer for billing purposes.

<u>Customer-Provided Terminal Equipment</u>

Terminal equipment, as defined herein, provided by a customer.

Disconnection

The disconnection of a circuit, dedicated access line or port connection being used for existing service. (This differs from a Cancellation; see page 11 for definition).

Exemption Certification

The customer may be exempt from the monthly special access surcharge if: a) The customer certifies that the local channel terminates in a device not capable of interconnecting the service with the local exchange network, or b) The customer certifies that the local channel termination, by nature of its operating characteristics, could not make use of Telephone Company common lines, or c) The customer certifies that the local channel is connected to a Local Exchange Carrier's switched access service that is subject to carrier common line charges, or d) an open-end termination in a Telephone Company switch of a FX line, including CCSA and CCSA-equivalent ONALs, or e) an analog channel termination that is used for radio or television program transmission, or f) a termination used for TELEX service.

The certification will be in the form of a written notification to the Company. The notification may be provided: a) At the time the service is ordered, or b) At such time as the service is re-terminated to a device not capable of interconnecting to the local exchange network, or c) At such time as the local channel becomes associated with a switched access service that is subject to carrier common line charges.

Expedite

A service order initiated at the request of the customer, plus the accompanying installation or change to related circuits, that is processed in a time period shorter than the MCI standard service interval.

Four-Wire Circuit

A circuit using two one-way transmission paths, which include two carrier paths and two wire-pairs.

<u>Impaired</u>

For purposes of this tariff the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

ID Code (Vnet Service)

A customer defined, verified code used to identify the user making a Vnet call. From a dedicated access line, an ID Code can consist of up to seven digits, but when used with a non-verified Accounting Code (as defined herein), the total number of digits cannot exceed seven. From a Vnet Dial "1" telephone number, an ID Code will consist of two digits and cannot be dialed in conjunction with an Accounting Code.

Installation

The connection of a circuit, dedicated access line or port for new or additional service.

Interswitch Trunk

A circuit which connects two CCSA switching centers.

Joint Users

A person, firm or corporation designed by the customer as a user of communication facilities furnished to the customer by MCI, and to whom a portion of the charge for such facilities are billed under a joint user arrangement.

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<u>LATA</u> - (Local Access Transport Area)

A geographical area established by U.S. District Court for the District of Columbia in Civil Action No. 82-0912, within which a local exchange company provides communications services.

MCI

MCI Communications Services, Inc. d/b/a Verizon Business Services and/or one or more Concurring Carriers.

MCI Metropolitan Area Terminal City Location (called Terminal Location)

Locations specified herein where MCI maintains a terminal facility for purposes of providing Intercity Telecommunication Services as described herein.

MCI Recognized National Holidays

- .01 Refer to MCI's F.C.C. Tariff No. 1, Section A, Definition of Terms for MCI's Recognized National Holidays.
- .02 Refer to MCI's F.C.C. Tariff No. 1, Section A, Definition of Terms for MCI's Recognized National Holidays.

MCI Terminal

Any location where MCI provides services as described herein.

Member

As used in conjunction with the Friends & Family Program or the Friends of the Firm Program, a Member is a customer whose telephone number is included in a Calling Circle. An MCI customer may be a Member of an unlimited number of calling circles.

Multiline Terminating Device

Denotes switching equipment, key telephone type systems or other similar customer premise terminating equipment which is capable of terminating more than one access line.

Network Trunks

Access lines, interswitch trunks, and circuits connecting services and facilities of MCI or other carriers to MCI CCSA switching centers.

Off-Network Access Line

A local exchange, foreign exchange, or WATS line connecting both incoming and outgoing traffic from an MCI switched service network to the DDD network.

One-Way Transmission

The capability of transmission in only one direction.

Operator Dialed Surcharge

Applies a surcharge to Operator Station, Person-to-Person, Station Collect, Person Collect, and Third Party rated calls when the customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code ("0", "00", or "10-10222+0") and requests the operator to dial the called station. Handicapped customers who are unable to dial the call because of his/her handicap may request credit for the surcharge from the Operator when the call is made.

Operator Station

Service other than Person-to-Person or Local Exchange Carrier Card billing that requires the assistance of an MCI operator to complete the call.

Other Common Carrier

A person, firm, corporation or entity which subscribes to MCI's communication services and facilities and resells these communication services and facilities to the public for profit. Unless otherwise indicated herein, the term

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"other common carrier" when used in this tariff also means "customer" and includes entities which are brokers of the service (act as intermediaries for the purposes of reselling), those entities which are processors of the service (enhance the value of the service through substantial incurred costs), and those entities which are underlying carriers (own transmission facilities).

Physical Change

The modification of an existing circuit, dedicated access line or port, at the request of the customer, requiring some physical change or retermination.

Person-to-Person

A service for which the person originating the call specifies to the company operator a particular person, mobile station, department, extension, or office to be reached. If the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed as a Person-to-Person call.

Premises

The space designated by a customer at its place or places of business for termination of MCI service, whether for its own communications needs or for the use of its resale customers. In the case of the non-profit sharing group, this term includes space at each sharer's place or places of business, as well as space at the customer's place of business.

Redundancy

The offering of alternate Intercity Telecommunication Services which may be provided using one or more different routings, circuits, and/or additional equipment.

Restoration

The re-establishing of service by rerouting, substitution of component parts, or otherwise, as determined by the carrier(s) involved.

Service Group

The term "Service Group" as used in connection with MCI WATS denotes one or more MCI WATS dedicated access lines terminated in the same multiline terminating device at the same customer premises.

Special Promotional Offering

Special discounts or modifications of its regular service offerings which MCI may, from time to time, offer to its customers for a particular service. Such offerings may be limited to certain dates, times and locations.

Speed Number

A signaling arrangement by which a Metered Use Service customer may elect to dial a pre-programmed four-digit number in place of a designated ten-digit number.

Two-Way Transmission

The capability of transmission in either direction or in both directions at once.

Two-Wire Circuit

A circuit using two one-way carrier transmission paths, plus one wire-pair.

SECTION 2 - RULES AND REGULATIONS

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

DESCRIPTION OF SERVICE

- .01 Intercity Telecommunications Service is the furnishing of MCI services for communications between specified locations under the terms of this tariff. Channels will be those of MCI alone, or MCI's in conjunction with those of other participating, concurring or connecting carriers.
- .02 Intercity Telecommunications Service consists of the furnishing for the use of customers, of channels for the direct transmission and reception of communications between the MCI Metropolitan Area Terminal City Locations or MCI terminals and all service offerings contained herein which anticipate the provision of such channels as part of the offering are included in this category. Such service has the capability of being extended beyond the respective MCI Terminal Locations.
- .03 MCI, when acting at the customer's request and as his authorized agent, will make reasonable efforts to arrange for service requirements which may include terminal equipment and circuit conditioning.

2. LIMITATIONS

- .01 Service is offered subject to the availability of facilities and the provisions of this tariff.
- .02 MCI reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control or when the customer is using the service in violation of the provisions of this tariff, or in violation of the law.
- .03 Calls may not be placed using a Local Exchange Company's calling card whenever there is no obligation on the part of the Local Exchange Company issuing the calling card to invoice such calls on MCI's behalf.

3. TERMS AND CONDITIONS

- .01 Service is provided and billed on the basis of a minimum period of at least one month, beginning on the date that billing becomes effective, and continues to be provided until canceled, by the customer, in writing, on not less than 30 days' notice from the date of postmark on this letter.
- .02 Service is offered on a monthly basis, 24 hours per day. It is also offered on a Metered Use basis, as described in Paragraph 3.3 following.
- .03 For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- .04 The name(s) of the customer(s) desiring to use the service must be stipulated in the application for service.
- .05 The customer agrees to operate MCI-provided equipment in accordance with instructions of MCI or MCI's agent. Failure to do so will void MCI liability for interruption of service and may make customer responsible for damage to equipment pursuant to Section 2.3.06 below.
- .06 Customer agrees to release to MCI all MCI-provided equipment delivered to customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to customer, normal wear and tear only excepted. Customer shall reimburse MCI, upon demand, for any costs incurred by MCI due to customer's failure to comply with this provision.

4. <u>LIABILITY</u>

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- .01 The liability of MCI for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in trans- mission occurring in the course of furnishing service, and not caused by the negligence of the customer or of MCI in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs.
- .02 MCI shall be indemnified and held harmless by the customer against:
 - .021 claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over MCl's channels; and
 - .022 patent infringement claims arising from combining or connecting MCI-furnished channels with apparatus and systems of the customer; and
 - .023 all other claims arising out of any act or omission of the customer in connection with any service provided by MCI.
- .03 MCI is not liable for any act or omission of any other company or companies furnishing a portion of the service.
- .04 MCI does not guarantee or make any warranty with respect to any equipment provided by it where such equipment is used in locations containing an atmosphere which is explosive, prone to fire, dangerous or otherwise unsuitable for such equipment. The customer indemnifies and holds MCI harmless from any and all loss, claims demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or persons, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment so used.
- .05 The customer indemnifies and holds MCI harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or persons, for any personal injury to, or death of, any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of MCI's negligence.
- .06 MCI is not liable for any defacement of, or damage to, the premises of a customer resulting from the furnishing of channel facilities or the attachment or instruments, apparatus and associated wiring furnished by MCI on such customer's premises or by the installation or removal thereof, when such defacement or damage is not the result of MCI negligence. No agents or employees of other participating carriers shall be deemed to be agents or employees of MCI.
- .07 The customer is responsible for taking all necessary legal steps for interconnecting his customer-provided terminal equipment of communications systems with MCI facilities. He shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.
- .08 The customer shall ensure that his equipment and/or system is properly interfaced with Verizon Business facilities, that the signals emitted into Verizon Business' network are of the proper mode, bandwidth, power, data speed, and signal level for the intended use of the customer and in compliance

with the criteria set forth in Section 2-13.03 following, and that the signals do not damage Verizon Business equipment, injure personnel or degrade service to other customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, Verizon Business will permit such equipment to be connected with its channels without the use of protective interface devices. If the customer fails to maintain and operate his equipment and/or system properly, with resulting imminent harm to Verizon Business equipment, personnel, or the quality of service to other customers, Verizon Business may, upon written notice, require the use of protective equipment at the customer's expense. If this fails to produce satisfactory quality and safety, Verizon Business may, upon written notice, terminate the customer's service.

- .09 Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.
- 5. CANCELLATION OF SERVICE BY A CUSTOMER (See Section 2.11 for cancellation by Verizon Business)

If a customer cancels his order for service before the service begins, before completion of the minimum period, or before completion of some other period mutually agreed upon by the customer and Verizon Business, a charge will be levied upon the customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by Verizon Business and not fully reimbursed by installation and monthly charges. If, based on an order by a customer, any construction has either begun or been completed, but no services provided, the nonrecoverable cost of such construction shall be borne by the customer.

6. USE OF SERVICE

- .01 The services offered herein may not be used for the unauthorized provision of Message Telecommunications Service or Wide Area Telecommunications Service equivalents. Service furnished by Verizon Business may be used for one or more of the following:
 - .011 for the transmission of communications by the customer.
 - .012 for the transmission of communications to or from an authorized user or joint user.
 - .013 for the transmission of communications to or from a customer of another common carrier, which has subscribed to MCI's communications services for purposes of resale.
- .02 Service furnished by MCI may be arranged for joint use or authorized use. The joint user or authorized user shall be permitted to use such service in the same manner as the customer, but subject to the following:
 - .021 One joint user or authorized user must be designated as the customer. The designated customer does not necessarily have to have communications requirements of his own. The customer must specifically name all joint users or authorized users in the Application for Service. Orders which involve the start, rearrangement or discontinuance of joint use or authorized use service will be accepted by MCI only from that customer and will be subject to all regulations of this tariff.
 - .022 All charges for the service will be computed as if the service were to be billed to one customer. The joint user or authorized user which has been designated as the customer will be billed for all components of the service and will be responsible for all payments to the company. In the event

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that the designated customer fails to pay the company each joint user or authorized user shall be liable to the company for all charges incurred as a result of its use of MCl's Service. Each joint or authorized user must submit to the designated customer a letter accepting contingent liability for its portion of all charges billed by the company to the designated customer. This letter must also specify that the joint or authorized user understands that the company will receive a copy of the guaranty from the designated customer. Unless Supportive Services are provided (See Section 4), the customer shall be responsible for allocating charges to each joint user or authorized user.

- .03 Metered Use Service MCI WATS, 800 Service, Prism I, Prism II, Prism III, Vnet, Vision, furnished by MCI (Section 3-3.02) may, at a customer's option, be arranged for use under Corporate (Group) Account Billing. Group Account Billing specifies a combined monthly minimum usage charge for multiple business locations which the customer owns, franchises, manages, or directs, of \$2500 for all sub-accounts.* The applicable Volume Discount, as set forth in Section 3-3.0213, will be based upon the total combined monthly usage for all sub-accounts. Customers who elect this billing option are subject to the following:
 - * A grace period, consisting of the initial (partial) month and the next three full billing months, will be extended to new customers. During this period, the monthly minimum usage charge will not be billed.
 - .031 The customer electing this option shall be designated as the Sponsor, and as such must accept financial responsibility for all sub-accounts included under the Group Account Billing arrangement. Should the total monthly usage charges for all sub-accounts fail to satisfy the applicable monthly minimum usage charge, the Sponsor is responsible for payment of the difference.
 - .032 The Sponsor must specifically name all sub-accounts in the application for Group Account Billing. Further, orders which involve the start or discontinuance of service will be accepted by MCI only from the Sponsor and will be subject to all regulations in this tariff.
 - .033 Each sub-account will be deemed to be a customer of MCI, and will be billed separately for its MCI service and will be responsible for payments to MCI. In the event that a sub-account fails to pay MCI the Sponsor shall be liable to MCI for all charges incurred as a result of such sub-account's use of MCI's service. Prior to initiation of service under Group Account Billing, the Sponsor must submit to MCI a letter accepting the terms and conditions set forth herein.
- .04 Intentionally left blank
- .05 Service furnished by MCI may be arranged for use by other common carriers for the purposes of resale subject to the following:
 - .051 Other Common Carriers will be responsible for charges, costs, etc. incurred by MCI with respect to Supportive Services as referenced in Section 4.
 - .052 Other Common Carriers will be responsible for all interaction and interface with their own subscribers or customers.
- .06 Service furnished by MCI shall not be used:
 - .061 For any unlawful purpose.
 - .062 For any purpose for which any payment or other compensation is received by the customer, except when the customer is an entity which holds itself out as being a communications

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common carrier. This provision does not prohibit an agreement between the customer, authorized user or joint user to share the cost of the service as long as this arrangement generates no profit for anyone participating in a joint use or authorized use arrangement.

.07 Intentionally left blank

.08 Payphone Use Charge

Payphone Use Charge: An undiscountable per call charge is applicable to calls that originate from any payphone within the state used to access MCI services.

This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with MCI service, applies for the use of the instrument used to access MCI service and is unrelated to the MCI service accessed from the payphone. Customers will be charged the payphone use charge for each call, using the products listed below, which is placed from a payphone within the state. MCI Forum Conference Calling customers will be charged the payphone use charge per bridge port for each payphone call using MCI Forum Conference Calling. The payphone use charge does not apply to calls placed from payphones at which the customers pays for service by inserting coins during the progress of the call.

The Payphone use charge does not apply to: calls using Telecommunications Relay Service; calls originated by customers with qualified hearing or speech impairments who are certified as described in Section 3-3.02512; and calls placed from payphones at which the customer pays for service by inserting coins during the progress of the call.

The Payphone Use charge will be applied to payphone calls made by customers under this tariff:

- .09 Intentionally left blank
- .10 Intentionally left blank

.11 No Fault Found Dispatch Charge for Business Customers

The Customer is responsible for the payment of a No Fault Found Dispatch Charge for Business Customers when:

- after trouble-shooting by the Company and/or the Customer, including troubleshooting via the Network Interface Device (NID) if one exists, the Customer requests that maintenance personnel visit the Customer's premises, and
- as a result of the visit, the proper functioning of the Verizon Business service is confirmed i.e., the
 cause of the trouble condition was other than a malfunction of a Verizon Business service or of
 Verizon Business maintained equipment). This can include, but not be limited to, customer
 requested dispatches:
 - where the root cause of a trouble is proven to be within the scope of the customer's or customer's vendor-owned equipment not maintained by Verizon Business;
 - where the root cause of a trouble has been proven to be within the scope of the customers or customer's vendor-owned inside wiring;
 - to provide Verizon Business technical assistance to the customer or customer's vendor in performing specific testing to isolate a problem which has been proved off the Verizon Business network and is not within any Verizon Business contract supported area;
 - to provide Verizon Business technical assistance to the customer or customer's vendor in isolating or repairing a fault or installation support for areas not within Verizon Business contract supported equipment, network or services; and
 - in which the root cause of a trouble has been proven to be off the Verizon Business network and is not within any Verizon Business contract supported area and proves to be within the scope of the customer's or customer's vendor-owned network.

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If the customer or the customers vendor does not take the necessary steps to troubleshoot the customers equipment, and the Company is unable to determine, through remote troubleshooting, that the Verizon Business service is properly functioning, the customer will be notified by the Company that the No Fault Found charge may be applicable if the problem is outside the Company's area of responsibility.

The charges are non-recurring, and are charged per visit. Charges are not regulated by the P.U.C.O. and are determined by the Company.

- .12 Intentionally left blank
- .13 Intentionally left blank
- .14 <u>Individual Case Basis (ICB) Arrangements</u>

Rates for ICB Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

7. PAYMENT ARRANGEMENTS

- .01 The customer is responsible for payment of all charges for services furnished to the customer. Charges for installation, physical or administrative changes, expedites, or for cancellation of orders are payable upon completion. If, because of any such activity a non-MCI carrier or supplier levies additional charges, these charges shall be passed on to the customer. Recurring charges are billed in advance.
- Billing will be payable upon receipt. Dial One/Direct Dial, Credit Card and PRISM PLUS telephone service will be subject to the applicable state and local sales tax. This amount will appear as a line item on the customer's bill. MCI may invoice low usage customers every other month unless a customer invoiced in such a manner requests monthly billing. Interest at the rate of I.50% per month (unless proscribed by law, in which event at the highest rate allowed by law) will accrue upon any unpaid amount commencing 35 days after date of billing. MCI offers pre-payment credits which are considered to be financial transactions and are the subject of separate letter agreements. The late payment charge will be applied to the entire unpaid balance of the customer's monthly invoice, including taxes. The late payment charge will not be applied to any disputed portion of the unpaid balance unless the dispute is resolved against the customer. A late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.
- .03 Business customers whose financial condition is not acceptable to MCI, or is not a matter of general knowledge, may be required at any time to make a deposit not to exceed an amount equal to two times the average bill during the preceding six-month period for services at the customer's premises, or if such information is not available, up to an amount equalling the installation charges, if applicable, and/or up to three months' estimated charges for the service to be provided. In the case of a cash deposit, such deposits will be placed in an interest bearing account for the period during which the deposit is held by MCI. Such deposit plus interest may be refunded or credited to the customer at any time after six months of good credit upon request of the customer prior to termination of service. Upon termination of service, the deposit, with accrued passbook interest, shall be credited to the final bill, and any credit balance shall be returned promptly to the customer.
- .04 The charges set forth in this tariff for channel terminations contemplate installations made in normal locations and under normal working conditions. Any installations to be made under other

circumstances are subject to additional charges.

- .05 If notice of a dispute as to charges is not received, in writing, by MCI within two years after an invoice is rendered, such invoice shall be deemed to be correct and binding upon the customer.
- .06 A special access surcharge, required by the Local Exchange Carrier, applies to each local channel termination associated with Channel Service and Foreign Exchange Service Capability. This surcharge is applicable when the local channel is connected to a PBX or equivalent device which is capable of interconnecting the Channel Service or Foreign Exchange Capability with local exchange service. When analog or digital high capacity facilities interconnect with the local exchange network, the special access surcharge is applied on a per voice grade equivalent. The special access surcharge applies on each local channel termination installed whether the interconnection capability exists in the customer's premises equipment or in a Centrex CO type switch.

If a written certification is not received at the time an order for new service is placed, the special access surcharge will be applied. The Company will cease billing the special access surcharge and the exempt status will become effective on the date certification is received by the Company on services in place. Refer to Sheet #9, Section 1 for definition of Exemption Certification.

.07 When the state, any municipality, other political subdivision, local agency of government, or public utility commission imposes upon and collects from MCI Telecommunications Corporation a gross receipts tax, occupation tax, license tax, permit fee, franchise fee or assessment fee, such taxes and fees shall, insofar as practicable, be billed pro rata to the MCI Communications Services, Inc. d/b/a Verizon Business Services customers receiving service within the territorial limits of the state municipality, other political subdivision, local agency of government, or public utility commission.

MCI will comply with the procedures outlined in Case No. 89-563-TP-COI by sending notice to all customers informing them of the new line item charges. Additionally, an addendum to the price list stating what the line item charge is and the length of time the charge will be imposed will be filed with the PUCO.

8. CHANGE IN SERVICE ARRANGEMENT

When a change in service arrangement involves the continued use by the customer of channels furnished by MCI, installation charges do not apply to the channels continued in use. The minimum service period for the channels continued in use is determined from the date of the initial acceptance thereof.

RESTORATION OF SERVICE

The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

10. INSPECTION

MCI may, upon reasonable notice, make such tests and inspections as may be necessary to determine that the requirements of this tariff are being complied with in the installation, operation or maintenance of the customer or MCI equipment. MCI may interrupt the service at any time, without penalty to MCI, because of departure from any of these requirements.

11. CANCELLATION FOR CAUSE BY MCI (See Section 2,5 for Cancellation by Customer)

- .01 Upon nonpayment of any sum owing to MCI, or upon a violation of any of the provisions governing the furnishing of service under this tariff, MCI may, upon written notification to the customer, without incurring any liability, immediately discontinue the furnishing of such service.
- .02 Upon 14 days written notification, MCI will discontinue furnishing service to a subscriber to Option A

(Dial One/Direct Dial) of Metered Use Service who has not used the service for a period of 90 days and who appears, after investigation, to have left the community or who advises MCI that he or she does not desire to continue to be carried as a customer.

12. TESTING AND ADJUSTING

Upon reasonable notice, the channels provided by MCI shall be made available to MCI for such tests and adjustments as may be necessary to maintain them in satisfactory condition; no interruption allowance will be granted for the time during which such tests and adjustments are made.

13. TERMINAL EQUIPMENT

- .01 Terminal equipment, such as teleprinters, handsets or data sets at the premises of the customer and connecting local channels between such premises and the MCI terminals, shall be furnished by and maintained at the expense of the customer, except as otherwise provided.
- .02 The characteristics of equipment at either end of the channel shall be such that its connection to the channel complies with the minimum protection criteria set forth below, and does not interfere with services furnished to other customers. Additional protective equipment, where required, shall be at the customer's expense.
- .03 When services using Bell voice grade facilities are terminated in customer-provided terminal equipment, channel derivation devices, or communications systems, the customer shall comply with the minimum protective criteria set forth below:
 - .031 When the facilities furnished under this tariff are used in common with Bell System services, it is necessary in order to prevent excessive noise and crosstalk that the power of the signal applied to Bell lines be limited. A single valued limit for all applications cannot be specified. Therefore, the power of the signal in the band above 300 Hertz which may be applied by the customer-provided equipment at the point of termination will be specified by MCI WorldCom for each application, to be consistent with the signal power allowed on the telecommunications network.
 - .032 To protect the telecommunications services from interference at frequencies which are about the band of service provided, MCI will specify the acceptable signal power in the following bands to be applied by the customer-provided equipment or communications system at the point of termination to ensure that the input to Bell facilities does not exceed the limits indicated:
 - the power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 dB below the power of the signal as specified in Section 13.031 preceding.
 - the power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 dB below one milliwatt.
 - the power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 dB below one milliwatt.
 - the power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 dB below one milliwatt.
 - the power in the band above 40,000 Hertz shall not exceed 50 dB below one milliwatt.
 - .033 Where there is connection via customer-provided terminal equipment or communications system to a Message Telecommunications Service or a WATS service to prevent the interruption or disconnection of all call, or interference with network control signaling, it is

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necessary that the signal applied by the customer-provided equipment to the interface at no time has energy solely in the 2450 to 2750 Hertz band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

- .034 Where such customer-provided equipment or communications system applies signals having components in the frequency spectrum below 300 Hertz, excluding ringing signals, the currents and voltages (including all harmonics and spurious signals) at the interface shall not exceed the limits indicated in .0341 through .0344 following:
 - .0341 The maximum rms (root-mean-square) value, including dc and ac components, of the current per conductor will not exceed 0.35 ampere.
 - .0342 The magnitude of the peak of the conductor or ground voltage shall not exceed 70 volts.
 - .0343 The conductor voltage shall be such that the conductor to ground voltage limit in .0342 preceding is not exceeded. If the signal source is not grounded, the voltage limit in .0342 preceding applies to the conductor to conductor voltage.
 - .0344 The total weighted rms voltage within the band from 50 Hertz to 300 Hertz shall not exceed 100 volts. The total weighted rms voltage is the square root of the sum of the products times the square of the rms voltage of the individual frequency components. The weighing factors are as indicated:

<u>for frequencies between</u> <u>weighing factor</u>6 50 Hertz and 100 Hertz f2/104 100 Hertz and 300 Hertz f3.3/106.6

where f is the numerical value of the frequency, in Hertz, of the frequency component being weighted.

.04 The customer is responsible for all costs, which may include the expenses of customer personnel, electrical power, etc. at his premises in the provision of the service described herein.

14. ALLOWANCE FOR INTERRUPTIONS

.01 Credit allowance for interruptions of service which are not due to MCI testing and adjusting, negligence of the customer, or the failure of channels, equipment and/or communications systems provided by the customer, are subject to the general liability provisions set forth in Section 2-4 preceding.

When the service provided by MCI is interrupted for a period of two consecutive hours or more, credit is allowed for that portion of the service which is affected, in accordance with the following formula:

"T" is outage time in hours

"C" is total daily charge for the affected facility

.02 For the purpose of determining the amount of allowance, every month is considered to have 30 days. Only those segments of service actually affected by the interruption shall be considered in determining the amount of allowance.

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- .03 The length of an interruption shall be measured from the time the customer notifies MCI of the interruption, or from the time a major outage is known to MCI.
- .04 As used in Section 2.14 herein, the term "service" means the circuits or equipment provided by MCI, and/or a participating international carrier, or an overseas administration connecting with such international carrier.
- .05 MCI will, at customer request and expense, attempt to make arrangements for redundancy on the customer's service.

15. INTERCONNECTION WITH OTHER CARRIERS

- .01 Service furnished by MCI, may be connected with services or facilities of another participating carrier. Such interconnection may be made at an MCI Terminal or entrance site, at a terminal of another participating carrier, or at the premises of a customer, joint user, or authorized user. Service furnished by MCI is not part of a joint undertaking with such other carriers.
- .02 Any special interface equipment or facilities necessary to achieve compatibility between the facilities of MCI and other participating carriers shall be provided at the customer's expense. Upon customer request and acting as his authorized agent, MCI will attempt to make the necessary arrangements for such interconnection.
- .03 Service furnished by MCI may be connected with the facilities or services of other participating carriers under the terms and conditions of the other participating carriers' tariffs applicable to such connections.
- .04 Intercarrier connection is offered between MCI and the following carriers.

Carrier

Cincinnati Bell Telephone Co. Elyria Telephone Co. General Telephone Co. of Ohio Lorain Telephone Co. Ohio Bell Telephone Co. United Telephone Co. of Ohio

16. SPECIAL CUSTOMER ARRANGEMENTS

.01 In cases where a customer requests special arrangements which may include engineering, installation, construction, facilities, assembly, purchase or lease of facilities, and/or other special services not offered under this tariff, MCI, at its option, will provide the requested services. Appropriate recurring and/or non-recurring charges will be developed accordingly.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

1. GENERAL DESCRIPTION OF INTERCITY TELECOMMUNICATION SERVICES

.01 Intercity Telecommunications Service is offered to subscribers on a full-time monthly basis, or on a Metered Use Basis.

- .02 All services shall remain in effect for a minimum of thirty (30) days.
- .03 A customer may provide his own dedicated facilities to access MCI's terminal where such dedicated facilities are required.
- .04 MCI offers its services subject to the availability of the necessary facilities and/or equipment. MCI reserves the right to refuse to provide service to or from any location where the necessary facilities and/or equipment are not available (see Section 2.2).
- 2. Intentionally left blank

2.1 U.S. PRIVATE LINE

2.1.1 <u>Verizon Business Services U.S. Private Line Service</u>

2.1.1.1 General Description

US Private Line Service provides a Customer the opportunity to select channels at various digital and analog speeds for point-to-point or point-to-multipoint communications when connected via dedicated access between a Company-designated Point-of-Presence in one exchange area and a Company-designated Point-of-Presence in another exchange area. U.S. Private Line Service is offered in the form of discrete intercity communications facilities which provide unswitched, non-usage sensitive services exclusively dedicated to a specific Customer.

By ordering under this service, the customer represents and warrants that it is ordering a physically intrastate line and that 10% or less of the traffic on the ordered line is interstate in nature.

- U.S. Private Line Services if offered in the following transmission modes:
- 2.1.1.1.1 <u>Voice Grade Private Line (VGPL)</u>* A dedicated, point-to-point or point-to-multipoint analog private line service that transmits at data speeds of 2.4, 4.8 and 9.6 kbps.
 - * Effective November 4, 2013, Voice Grade Private Line (VGPL) is grandfathered and is no longer available to new USPL customers. Existing USPL customers may add, move, change and disconnect VGPL with the understanding that renewals of VGPL will not be permitted.
- 2.1.1.1.2 <u>Digital Signal Level 0 (DS0)</u>* A dedicated, point-to-point or point-to-multipoint private line service capable of supporting voice, analog data, digital data and video communications at data speeds of 2.4, 4.8, 9.6 and 56/64 kbps.
 - * Effective November 4, 2013, Digital Signal Level 0 (DS0) is grandfathered and is no longer available to new USPL customers. Existing USPL customers may add, move, change and disconnect DS0 with the understanding that renewals of DS0 will not be permitted.
- 2.1.1.1.3 <u>Fractional DS1</u> A high capacity, point-to-point, digital private line service for data, video and digitally encoded voice communications that transmits simultaneous full-duplex digital signals at data speeds from 112/128 kbps to 1344/1536 kbps in multiples of 56/64 kbps.

- 2.1.1.1.4 <u>Digital Signal Level 1 (DS1)</u> A high capacity, point-to-point, private line service that transmits simultaneous full-duplex digital signals at 1.544 Mbps.
- 2.1.1.1.5 <u>Digital Signal Level 3 (DS3)</u> A point-to-point, dedicated circuit used for simultaneous two-way transmission of digital signals at 44.735 Mbps. One DS3 channel provides the equivalent information handling capacity of 28 DS1 channels or 672 voice equivalent circuits.

Verizon Business Services I (VBSI)* Customers are eligible for the VBSI Pricing Plan upon subscription to service under Product Packages Guide Types 13, 14, 15 or 16 as described in the Guide found at www.verizonbusiness.com/publications/service_guide.

* Effective October 1, 2005, U.S. Private Line will no longer be available to customers subscribed to Verizon Business Services I (VBSI).

Verizon Business Services II (VBSII)* Customers are eligible for the VBSII Pricing Plan upon subscription to service under Product Packages Guide Types 18, 19, 20 or 21 as described in the Guide found at www.verizonbusiness.com/publications/service_guide.

* Effective January 1, 2008, U.S. Private Line will no longer be available to customers subscribed to Verizon Business Services II (VBSII).

Verizon Business Services III (VBSIII) Customers are eligible for the VBSIII Pricing Plan upon subscription to service under Product Packages Guide Type 22 or 23 as described in the Guide found at www.verizonbusiness.com/publications/service_guide.

2.1.1.2 Service Level Agreements

<u>Performance</u>	<u>Standard</u>
Service Availability	
Type 1 On-net:	100.00%
Type 2 or 3 Off-net:	99.8%
Mean Time to Repair (MTTR)	
Type 1 On-net End-to-end:	2 hours
Type 2 or 3 Off-net End-to-end:	4 hours
Service Installation:	45 days

2.1.1.3 Rates and Charges

- 2.1.1.3.1 Monthly Recurring Charges: The monthly Inter Office channel (IOC) charge for the service includes a fixed and a per mile charge. Fixed and per mile charges are channel bandwidth and mileage sensitive. Mileage measurements for the IOC are based on the Vertical and Horizontal (V&H) miles between the Carrier's Points of Presence.
 - 2.1.1.3.1.1 Monthly recurring charges apply to Verizon Business Services I (VBSI) Customers: See Price List.*
 - * Effective October 1, 2005, U.S. Private Line will no longer be available to customers subscribed to Verizon Business Services I (VBSI).
 - 2.1.1.3.1.2 The following monthly recurring charges apply to Verizon Business Services II (VBSII) Customers: See Price List.*

- * Effective January 1, 2008, U.S. Private Line will no longer be available to customers subscribed to Verizon Business Services II (VBSII).
- 2.1.1.3.1.3 The following monthly recurring charges apply to Verizon Business Services III (VBSIII) Customers: See Price List.
- 2.1.1.3.2 <u>Reconnection Charge:</u> A non-recurring charge applies per line presubscribed to the Company, excluding payphones, and per Company- provided authorization code which the Company unblocks following Calling Blocking. See Price List.
- 2.1.1.3.3 <u>Per-circuit Administrative Change, Cancellation, Expedite Order and Physical</u> Change Charges: See Price List.
- 2.1.1.3.4 Installation: Per-circuit installation charge applies. See Price List.

3. METERED USE SERVICE

.01 General Description

Metered Use Service offers the use of intercity communications facilities shared among multiple users, and is provided on the basis of service options as described below. Depending on the option(s) chosen the customer may select the manner in which calls are originated and terminated, may obtain one-way or two-way service, may enjoy point-to-point or multipoint service, or may originate calls in multiple cities.

Certain Metered Use Service Offerings may involve a recurring monthly minimum charge for intercity facility usage or an initiation of service fee. A monthly listing of each call and its duration is available as a standard feature. At additional cost, certain Metered Use Service options offer a customer the ability to: (1) identify the users and allocate the cost of his long distance facilities through the use of additional authorization codes, (2) reduce the amount of dialed digits through the use of speed numbers, and (3) receive their call records on magnetic tape.

Under each of the above service options, the individual customer's total monthly charges for their use of the intercity communication facilities are based upon the total time the customer (account) utilizes such facilities. In that regard, individual intercity facilities usage charges, as well as other specific charges, discounts and/or features are applicable to each individual service option. When a metered use service call is established in one time-of-day rate application period and ends in another, the rate in effect in each rate application period applies to the portion of the call occurring within that rate application period. A specific description of each of the Metered Use Service options and its recurring ad non-recurring charges, features, applicable discounts and service availability is contained in Sections 3-3.02-3-3.04 following.

.02 Option A (Dial One/Direct Dial)

.025 Operator Assistance

Traditional Operator Services

Traditional operator services are those services provided by the company in which the end user has a customer relationship with the company, the company contracts with the customer/end user to provide the services, and the customer/end user pay for the actual processing of the operator assisted calls.

(a) Calls made from private residential or business phones presubscribed to Verizon and that

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are completed with the assistance of a Verizon operator;

- (b) Calls made from private residential or business phones that are not presubscribed to Verizon, but are placed by dialing 10-10222 or any other Verizon carrier identification code and that are completed with the assistance of an Verizon operator;
- (c) Calls which are placed by dialing a Verizon-provided access number, which permits the caller to place a collect or a third-party billed call with the assistance of an operator, live or automated in a voice response unit will be charged the per minute rate and surcharge listed.
- (d) Calls made from private residential or business phones by Casual Callers, excluding the customers specified in Section 2-6.09, which are completed with the assistance of an Verizon operator;
- .0251 Usage Charges: For calls falling within classifications (a) and (b) above, usage rates are as listed in Section 5-5.0132. For calls falling within classification (c) above, usage rates are listed in Sections 5-5.01311 and 5-5.0133. For calls falling within classification (d) above, usage rates are listed in Section 5-5.0134.
- .0252 Surcharges: The undiscountable surcharges listed in Section 5-5.0131 apply to all calls that are completed through the assistance of an operator.

.026 LEC Calling Cards and MCI Pre-Subscribed Payphones

Alternative Operator Services

Alternative operator services are those services provided by the company in which the customer and the end user are totally separate entities. The company contracts with the customer to provide the alternative operator services; however, the company does not directly contract with the end user to provide the services even though it is the end user who actually pays for the processing of the operator-assisted calls.

.0262 Surcharges

Undiscountable surcharges apply to all calls placed from payphones and institutional phones as listed in (a), (b), (c), and (e) above.

- .03 Intentionally left blank
- .04 Intentionally left blank

.05 Option F (MCI 800 Service)

MCI 800 Service is an inbound voice service that permits intra-state calls to a customer's station in one location from stations located in other exchanges and in which the MCI 800 customer is billed for the calls rather than the call originators. All Option F calls are subject to an 18-second minimum initial period and additional 6-second increments. All Option F calls are rounded to the next higher 6-second increment.

A call begins when call termination is received by or passes through customer premises equipment. It is the customer's responsibility to pass appropriate answer supervision back to the MCI point of connection.

Unless otherwise indicated herein, the terms "MCI 800 Service", "888 Service", and/or "Toll Free Service"; and the terms "800 number", "888 number", and/or "Toll Free number", can be used interchangeably when used throughout this tariff.

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$0.01.

.051 Monthly Recurring Charges

- .0511 <u>Terminating Access Line Charges</u>:* An MCI 800 customer must choose between Switched WATS, Dedicated Access, and Business Lines for each 800 Service terminating service group. Charges therefore vary depending on the type of access selected by the customer.
 - * Customers who use this service for both interstate and intrastate calling pay only one Local Access charge per month.
 - .05111 <u>Switched WATS Termination</u>: See Price List
 - .05112 <u>Dedicated Termination</u> (Analog or T-1 Digital Access Lines) Access to Local Exchange Company (LEC) facilities is the responsibility of the customer. In the event that MCI acts as the agent for the customer in obtaining that access, MCI may bill the customer on the LEC's behalf; the rates charged on behalf of the LEC will be those contained in the LEC's tariff on file with the Commission.
 - .051121 Signaling Applicable for Dedicated Terminations only, per each voice grade equivalent channel.

Monthly Installation See Price List

.051122 C- and D- type Conditioning - Applicable for Dedicated Terminations only, per each voice grade equivalent channel.

Monthly Non-Recurring

C-type See Price List

D-type

.051123 Access Coordination (per Local Access Channel) - Charges apply if MCI orders the Local Access Channel or if the customer requests MCI coordination.

Monthly Installation

Analog See Price List

T-1

.051124 Central Office Connection (per connection)

Monthly Installation

Analog See Price List

T-1

.052 Usage Charges

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.05211 Switched WATS Termination

Day Evening Night/Weekend

See Price List

.05212 Dedicated Termination

Day Evening Night/Weekend

See Price List

.05213 Business Line Termination

Day Evening Night/Weekend

See Price List

.053 Volume Discounts

MCI may, from time to time, offer discounts based on monthly volume for 800 Service.

.0531 Switched WATS Termination

See Price list on monthly usage between \$0 and \$50.00

on monthly usage between \$50.01 and \$350.00, plus on monthly usage between \$350.01 and \$1,350.00, plus

on monthly usage above \$1,350.00

.0532 Dedicated Termination

See Price List on monthly usage between \$0 and \$1,000.00

on monthly usage between \$1,000.01 and \$10,000.00, plus on monthly usage between \$10,000.01 and \$30,000.00, plus

on monthly usage above \$30,000.00

.0533 Business Line Termination

See Price list on monthly usage between \$0 and \$50.00

on monthly usage between \$50.01 and \$350.00, plus on monthly usage between \$350.01 and \$1,350.00, plus

on monthly usage above \$1,350.00

.054 MCI 800 Multi-Option Discount

MCI 800 Service customers with multiple business locations may receive additional discounts, as reflected in the Price List, on all of their combined monthly MCI 800 revenue* (usage, features and monthly recurring charges, excluding all access line changes) for a one-time charge. A single Sponsor assumes financial responsibility for all accounts enrolled in the program. The invoice of each participating account (including the Sponsor's) is used in the calculation of the discount. However, the total amount of the discount is applied as a credit directly to the Sponsor's invoice only.

One-Time Charge: See Price List

Total Monthly

Usage, All Locations

\$ 0.00 - \$49.999.99 See Price List

\$50,000 +

Total Monthly usage is comprised of both interstate and intrastate usage.

.055 Service Options

.0551 Call Detail

.05511 Call Detail on Magnetic Tape (per billing account)

Monthly Non-Recurring \$0.00**

** This charge is being waived at this time but may be re-instated at a later date.

.05512 Call Detail on Paper (per billing account)

Monthly Non-Recurring \$0.00**

- ** This charge is being waived at this time but may be re-instated at a later date.
- .05513 800 Directory Assistance: Allows a customer's 800 Service telephone number(s) to be entered into a third party database and made available to the general public upon request via a directory assistance inquiry.

.056 Feature Charges:

For Optional Features refer to Section C-3.088 of MCI's FCC Tariff No. 1.

.0561 Enhanced Call Router (ECR): This feature consists of voice response functions that include Menu Routing, Message Announcements, Database Routing, and Busy/No Answer Rerouting. All other 800 Features used to establish the ECR functions will be charged as applicable.

For all ECR functions the follows charges apply:

<u>Per Minute Transport Charge:</u> The time associated with this charge is from the point of connection with the 800 number to when the caller hangs up. Please refer to MCI Tariff FCC No. 1 for specific charges.

<u>Per Call Feature Charge:</u> With ECR, the customer may choose any combination of the following 800 features: ECR Menu Routing, ECR Message Announcement, ECR Database Routing, and/or ECR Busy/No Answer Rerouting. Please refer to MCI WorldCom Tariff FCC No. 1 for specific charges.

.057 Service Availability

Option F is available as follows:

- A. Switched WATS terminating access is available in all exchanges which have been converted to equal access in the cities listed in Table I.
- B. Dedicated terminating access is available in the locations in Table IV, Part A (for T-1 Digital Access) and Part B (for Analog Access).

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- C. Business Line terminating access is available in all locations listed in Table I.
- .06 Intentionally left blank
- .98 Intentionally left blank
- .107 Intentionally left blank

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.1014 Option OOOOO (Verizon Business Services III)

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Option OOOOO is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. Option OOOOO provides a service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination. Except as otherwise specified, all domestic Option OOOOO calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$0.01.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service Option F (MCI 800 Service) except where otherwise specified.

This tariff is being offered to customers that have a requirement to make intrastate calls. Intrastate service is provided in conjunction with interstate Verizon Business Service III service and is available only to customers subscribing to interstate Verizon Business Services III and Product Packages Guide Type 22 or 23 as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's Internet site at www.verizonbusiness.com/publications/service_guide (Companion Interstate Service).

.10141 Usage

.101411 Definitions

The following definitions will apply for all usage rates:

<u>Local Network Connection</u>: A switched connection between a customer premises and a Verizon Business Point of Presence which is provided by Verizon Business or a Verizon Business affiliate.

<u>Dedicated</u>: A non-switched connection between a customer premises and a Verizon Business Point of Presence.

<u>Switched</u>: A switched connection between a customer premises and a Verizon Business Point of Presence which is not provided by Verizon Business or a Verizon Business affiliate.

Card: Call origination using an Option OOOOO Card.

.101412 Usage Rates

.1014121 Outbound Rates

<u>Standard Rates</u>: Per-minute rates will apply to Option OOOOO usage. Usage charges are based on origination type.

Alternative Rates: Per-minute rates will apply to Option OOOOO usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

.1014122 Inbound Rates:

<u>Standard Rates</u>: Per-minute rates will apply to Option OOOOO usage. Usage charges are based on termination type.

Alternative Rates: Per-minute rates will apply to Option OOOOO usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

.101413 Rates for Operator Assisted Calling: The following charges apply to outbound Operator Assisted calls made by customers using switched (including Option OOOOO Card Access), dedicated access and Local Network Connection access only. For calls originating over Local Network Connection facilities (as defined herein) an originating credit will apply.

For calls terminating over Local Network Connection facilities (as defined herein) a termination credit per minute will apply. The originating and terminating credits described above do not apply to calls originated via Option OOOOO card.

- .1014131 <u>Intrastate Calls</u>: For intrastate calls, as specified in Section 3-3.025 and 3-3.026, the usage rates in Section 5-5.013 and 5-5.014 will apply.
- .1014132 Operator Services Surcharges: For intrastate calls, as specified in Section 3-3.025 and 3-3.026, the undiscountable surcharges in Section 5-5.013 and 5-5.014 will apply.
- .101414 <u>Standard Directory Assistance</u>: An undiscounted charge per call will be applied to each call requesting Directory Assistance, subject to the provisions and rate set forth in the tariff.

Alternative Directory Assistance: The following Alternative Directory Assistance

charge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, customer must meet the Alternative Rates requirements as described in the tariff.

- .101415 Option OOOOO Card Access:* Option OOOOO Access (via an Option OOOOO Card) may originate from any touch-tone phone via a toll free number. Usage charges as indicated above in Section 3-3.1014121 will apply.
 - .1014151 <u>Standard Card Surcharge</u>:* The following per call surcharge will apply to each Option OOOOO Card call, other than calls to Directory Assistance.

Alternative Card Surcharge:* The following Alternative Card Surcharge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, customer must meet the Alternative Rates requirements as described in Section 3-3.1014121, herein.

- * Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
- .101416 Option OOOOO Toll Free Remote Access: Allows access to the customer's Option OOOOO network via a customer-specific toll free number from anywhere in the U.S. This feature is available for calling within the customer's private network, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via Option OOOOO Card Access.
- .10142 Option OOOOO Term Plan: The Option OOOOO Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option OOOOO through the Option OOOOO Term Plan are subject to the terms and conditions outlined for Verizon Business Service III in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com/publications/service_guide, except for the discount on eligible intrastate charges as defined below.

Eligible intrastate charges is the customers total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option OOOOO Card, Option OOOOO Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option OOOOO Term Plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

Term Commitment	<u>Discount</u>
1 Year	3.00%
2 Year	6.00%
3 Year	9.00%
4 Year	9.00%
5 Year	9.00%

.10143 Verizon Business Services III Optional Calling Plan I

Effective August 1, 2011, this plan is no longer available to new customers.

To receive the following benefits of Verizon Business Services III Option Calling Plan I, Customer must demonstrate to Verizon Business reasonable satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services III if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Verizon Business Services III.

Outbound per minute rates will apply. See Price List.

Inbound per minute rates will apply. See Price List.

.10144 LD Voice Package

Customer will pay a flat rate monthly recurring charge ("MRC"), fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 20,000 minutes per month originating from a T1 or PRI purchased from Verizon.

Customer will pay a per-minute charge for each minute in excess of 20,000 in a month.

Customer understands that the LD Voice Package is restricted in the following manner:

- (i) International long distance, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the LD Voice Package.
- (iii) Customer may not utilize the LD Voice Package in any call center environment or in connection with any such similar environment.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION OF THE LD VOICE PACKAGE BY VERIZON AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

.10145 LD Voice 800 Minute Package for Verizon Business Lines or Trunks

If Customer selects the Long Distance (LD) Voice 800 Minute Package, Customer will pay a flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 800 minutes per month originating from a Verizon Business line or Verizon trunk (via Local Service - CLEC or Local Service - ILEC) associated with the LD Voice 800 Minute Package. Customer will pay a per-minute charge for each minute of usage in excess of 800 in a month. See Price List for monthly recurring and per minute charges.

Customer understands that the LD Voice 800 Minute Package is restricted in the following manner:

- (i) International LD, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 800 Minute Package.
- (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
- (iv) The Overage Rate may be discounted only in accordance with the current Verizon

Business Services III Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION BY VERIZON OF THE LD VOICE 800 MINUTE PACKAGE AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

.10146 LD Voice 500 Minute Package for Verizon Business Lines or Trunks

If Customer selects the Long Distance (LD) Voice 500 Minute Package, Customer will pay a flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 500 minutes per month originating from a Verizon Business line or Verizon trunk (via Local Service - CLEC or Local Service - ILEC) associated with the LD Voice 500 Minute Package. Customer will pay a per-minute charge for each minute of usage in excess of 500 in a month. See Price List for monthly recurring and per minute charges.

Customer understands that the LD Voice 500 Minute Package is restricted in the following manner:

- (i) International LD, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 500 Minute Package.
- (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
- (iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services III Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION BY VERIZON OF THE LD VOICE 500 MINUTE PACKAGE AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

.10147 LD Voice 300 Minute Package for Verizon Business Lines or Trunks

If Customer selects the Long Distance (LD) Voice 300 Minute Package, Customer will pay a flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 300 minutes per month originating from a Verizon Business line or Verizon trunk (via Local Service - CLEC or Local Service - ILEC) associated with the LD Voice 300 Minute Package. Customer will pay a per-minute charge for each minute of usage in excess of 300 in a month. See Price List for monthly recurring and per minute charges.

Customer understands that the LD Voice 300 Minute Package is restricted in the following manner:

- (i) International LD, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 300 Minute Package.
- (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
- (iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services III Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION BY

VERIZON OF THE LD VOICE 300 MINUTE PACKAGE AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

.10148 <u>Verizon Business Services III Local and Long Distance</u>

<u>Eligibility</u>: To be eligible for this plan, customers:

- must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Verizon Business Services III Local and Long Distance Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's Internet site at www.verizonbusiness.com/publications/service_guide ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan; and
- must subscribe to service under Product Packages Guide Type 22 or 23 as described in The Guide.

Definitions: For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as Verizon Business Services III Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as Verizon Business Services III Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges: A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A Flat with Cap is available on a per-Local Line basis, Offering B Flat with Cap is available on a per-Local Trunk basis, and Offering C Flat with Cap is available on a per-Local T-1 or ISDN-PRI basis. See Price List for monthly recurring charges.

Benefits:

Offering A Flat with Cap: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 800 minutes per monthly period per-Local Line that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the

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first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Offering B Flat with Cap: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 800 minutes per monthly period per-Local Trunk that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Offering C Flat with Cap: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 20,000 minutes per monthly period Per Local T1 or ISDN-PRI that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

<u>Discounts</u>: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services III Local and Long Distance pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

<u>Termination of Service:</u> The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

 For existing customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. No. 4 the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer

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- subscribed at the time of subscription to this plan.
- For existing customers who disconnect Companion Local Service offered in MCImetro
 Access Transmission Services LLC d/b/a Verizon Access Transmission Services,
 P.U.C.O. No. 4 and Companion Intrastate Service, Companion Interstate Service under
 The Guide and Companion Intrastate Service under this tariff will terminate and the
 customer will then be automatically re-subscribed to the service offering under The Guide
 to which the customer subscribed at the time of subscription to this plan.
- For new customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. No. 4 Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to Verizon Business Services III Option 1 under The Guide and Verizon Business Services III under this tariff.
- For new customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. No. 4 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to Verizon Business Services III Option 1 under The Guide and Verizon Business Services III-Voice under this tariff for intrastate interLATA service only.

<u>Other Conditions:</u> Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

If Customer receives service under Product Packages Guide Type 22 or 23 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply Verizon Business Services III Local and Long Distance Service line based service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.1 CALLING PLANS

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

3.1.3 Multi-State Long Distance Service Program II

Multi-State Long Distance Service Program is available to any Qualifying Customer. A Qualifying Customer is one that is eligible for the Multi-State Local Service Program II, pursuant to the MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. No. 4, and currently subscribes to that same program.

The following per minute rates are available to Qualifying Multi-State Long Distance Service Program II Customers: Outbound/Inbound/Card Per Minute Rates: See Price List

3.1.4 Multi-State Long Distance Service Program III

Multi-State Long Distance Service Program III is available to any Qualifying Customer. A Qualifying Customer is one that meets the following requirement:

- Customer must demonstrate prior spending of \$1.75 billion in Total Service Charges* during the past 60 months.
- * "Total Service Charges" shall mean all charges, after application of all discounts and credits, incurred by Qualifying Customer for Qualifying Services provided, specifically excluding: taxes; charges for equipment (unless otherwise agreed upon); Verizon Wireless charges; charges incurred for goods or services where Verizon acts as agent for Qualifying Customer in its acquisition of goods or services; non-recurring charges; governmental charges; international pass-through access charges (i.e., Type 3/PTT) and charges for international access provided by Verizon (i.e., Type 1); and other charges expressly excluded by this tariff.

In order to purchase Qualifying Services under the Multi-State Long Distance Service Program III, Qualifying Customers must enter into an agreement with Verizon. "Qualifying Services" shall be the services specified in the agreement.

The rates/charges as specified in the Price List for the following services are available to Qualifying Multi-State Long Distance Service Program III Customers.

Domestic Intrastate Inbound Voice Service: See Price List

Domestic Private Line Service (also called Dedicated Leased Line Service): See Price List

3.1.5 Ohio Intrastate Private Line Discount Pricing Service

Ohio Intrastate Private Line Discount Pricing Service is available to any Qualifying Customer. A "Qualifying Customer" is one that meets all of the following requirements:

- Customer must have an Agreement with Verizon Business with a commitment to spend a minimum of \$2.7 million per year in Total Service Charges;*
- Customer must have a commitment to spend a minimum of \$300,000 in Enhanced Call Routing;
- Customer must have a minimum of 11 million outbound minutes per month; and
- Customer must have contracted with Verizon Business for at least the previous 10 years.
- * "Total Service Charges" shall mean all charges, after application of all discounts and credits, incurred by Qualifying Customer for Qualifying Services provided, specifically excluding: taxes; charges for equipment (unless otherwise agreed upon); Verizon Wireless charges; Charges incurred for goods or services where Verizon acts as agent for Qualifying Customer in its acquisition of goods or services; non-recurring charges; governmental charges; international pass-through access charges (i.e., Type 3/PTT) and charges for international access provided by Verizon (i.e., Type 1); and other charges expressly excluded by this tariff.

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In order to purchase Qualifying Services under the Ohio Intrastate Private Line Discount Pricing Service, Qualifying Customers must enter into an agreement with Verizon. "Qualifying Services" shall be the services specified in the agreement.

Qualifying Customers will pay the charges as set forth in the Price List.

3.1.6 Long Distance Migration Plan - VSSI

Scope of Service:

MCI Communications Services, Inc. d/b/a Verizon Business Services ("Verizon Business") assumed the long distance contracts of certain customers under the Enterprise Connections and Simple Connections plans offered by Verizon Select Services Inc. ("VSSI"), an affiliate of Verizon Business. As of November 15, 2012, these contracts were assigned to Verizon Business and as of that date, Verizon Business became the preferred interexchange carrier ("PIC") for such customers (unless such customers changed their PIC to another carrier by that date). As of this date, Verizon Business will provide outbound long distance services to such customers in accordance with the rates, terms and conditions of the customers' contract with VSSI, the template for which is set forth below.

Standard Terms and Conditions:

The terms and conditions contained in the VSSI contract template (Telecommunications Service Agreement and Exhibit A) posted on the Guide at http://www.verizonbusiness.com/external/service_guide/reg/cp_vssi_long_distance_migration_plan.htm, which has been assigned to Verizon Business, apply.

Rates

In order to receive the rates, terms and conditions of these outbound long distance voice services, the customer must be a former VSSI customer whose contract was assigned to Verizon Business. Such rates, terms and conditions are not available to other customers.

The applicable standard rate is listed below, with the following exceptions:

- 1) Verizon Business state specific surcharges will apply as may be applicable.
- 2) Verizon Business Operator Assistance and Directory Assistance charges will apply.

Qualified customers will pay the following intrastate rate (in addition to the exceptions as noted above):

Rate per minute: See Price List

(Intentional gap in section numbers)

5. SPECIAL PROMOTIONAL OFFERINGS

From time to time MCI WorldCom may provide certain special promotional offerings to its customers. These offerings may be limited to certain dates, times and locations. The specific rates, terms and conditions applicable to each promotional offering will be described below.

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.02 Discounts

The company may, from time to time, as reflected in the Price List, add or offer additional discounts to customers, based on monthly call volume or, when appropriate, monthly revenue and/or time of day, or other criteria for services currently offered in its P.U.C.O. Tariff No. 1. Services containing tariffed discounts will not be reduced below their current minimum.

6. RATE & MILEAGE TABLES

METHOD FOR CALCULATION FOR AIRLINE MILEAGE

PART A. Method of Calculation

The airline mileage between two cities can be calculated using the Vertical (V) and Horizontal (H) Coordinates as obtained by reference to AT&T's Tariff F.C.C. No. 10 according to the following formula:

where V1 and H1 correspond to the V & H coordinates of City 1 and V2^and^H2 correspond to the V & H coordinates of City 2.

1. <u>DEDICATED LEASED LINE SERVICE (CONT.)</u>

Example:
$$\underline{V}$$
 \underline{H} City 1 - Columbus 5972 2555 City 2 - Cincinnati 6263 2679

Airline Mileage = 101 miles
$$/10,006.0 = 100.0299$$
 miles* $/$ $/$ $/$

2. METERED USE OF SERVICE

To determine the mileage between any two cities proceed as follows:

- 1. Obtain the "V" and "H" coordinates for each city.
- 2. Obtain the difference between the "V" coordinates of the two cities. Obtain the difference between the "H" coordinates.

Note: The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

- * Result will always be rounded to the next highest mile.
- 3. Divide each of the differences obtained in 2 by three, rounding each quotient to the nearer

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integer.

- 4. Square these two integers and add the two squares. If the sum of the squares is greater than 1777, divide the integers obtained in 3 by three, and repeat step 4. Repeat this process until the sum of the squares obtained is less than 1778.
- 5. The number of successive divisions by three in steps 3 and 4 determines the value of "N". Multiply the final sum of the two squares obtained in step 4 by the multiplier specified in the following table for this value of "N" preceding:

N	Multiplier	Minimum Rate Mileage
1	0.9	-
2	8.1	41
3	72.9	121
4	656.1	361
5	5,904.9	1,081
6	53,144.1	3,241

6. Obtain square root of product in 5 and, with any resulting fraction, round up to next higher integer. This is the rate mileage except that when the mileage so obtained is less than the minimum rate mileage shown in 5. preceding, the minimum rate mileage corresponding to the "N" value is applicable.

Example:

The rate mileage between Columbus, and Cincinnati is calculated as follows:

		<u>V</u>	<u>H</u>
(a)	Columbus	5972	2555
` '	Cincinnati	6263	2679
(b)	difference	291	124

(c1) divide each difference by three and rounding to the nearer integer = 97 and 42

This sum of squared integers is less than 1778 and was obtained after four successive divisions by three, therefore, "N" = 1.

(e)	Multiply final sum of squared	11,173
	integers by factor .9	<u>x .9</u>
	(corresponding to "N" = 1)	10.055.7

(f) Square root of 10,955.7 = 101.

7. SERVICE AVAILABILITY TABLES

ORIGINATING STATE	SERVICE AREAS

1 2 3 4 5 5

OH-N	IN KY MI-S NY-W PA-W VA WV	DE DC IL-N IL-S MD PA-E TN	AL CT GA IA MA MI-N MO NJ NY-NE NY-SE NC SC VT WI	AR FL KS LA ME MN MS NE NH ND OK RI SO	AZ CA CO ID MT NV	NM OR PR TX UT VI WA WY HI AK
OH-S	IN KY MI-S NY-W PA-W VA WV	DC IL-N IL-S MD NC PA-E TN	AL CT DE GA IA MA MI-N MO NJ NY-NE NY-SE SC VT WI	AR FL KS LA ME MN MS NE NH ND OK RI SD	AZ CA CO ID MT NV	NM OR PR TX UT VI WA WY HI AK

SECTION 4 - RATES FOR SUPPORTIVE SERVICES

1. General Description of Supportive Services

.01 Supportive services are those for which MCI WorldCom has established rates to cover various areas of support to satisfy certain customer requirements which are considered supplemental to those areas normally provided by MCI WorldCom as part of its service.

2. Supportive Services for Joint and Authorized Usage

- .01 Supportive Services are provided to subscribers to MCI WorldCom's services who are acting on behalf of joint users or authorized users. MCI WorldCom, at its option, and subject to the provisions of Section 3-6 preceding, will support the customer's interaction and administrative involvement with the joint and authorized users as outlined in Sections 4-2.02 through 4-2.04 following.
- .02 At the customer's option, additional Supportive Services are available for all MCI WorldCom services at the daily rate set forth below. These Supportive Services include, but are not limited to, such areas as training of customer personnel, administration of joint or authorized user groups, compilation and generation of information necessary for submitting and processing an Application for Service, etc.

- \$500 per day customer is also responsible for all travel and per diem expenses.
- .03 Engineering or sales support by MCI WorldCom to assist the customer in interactions with joint or authorized users may be requested by the customer. In this case, the rates in Section 4-4 apply.

3. Special Construction

.01 Basis for Rates and Charges

Rates and charges for special construction will be based on the costs incurred by MCI WorldCom and may include (A) non-recurring type charges, (B) recurring type charges, (C) termination liabilities, (D) underutilization liabilities, or (E) combinations thereof.

.02 Basis for Cost Computation

The costs referred to in .01 preceding may include one or more of the following items to the extent that they are applicable:

- .021 Cost installed of the facilities to be provided, including estimated cost for rearrangements of existing facilities. Cost installed includes the cost of:
 - (a) equipment and materials provided or used,
 - (b) engineering, labor and supervision,
 - (c) transportation, and
 - (d) rights-of-way
- .022 Cost maintenance.
- .023 Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage,
- .024 Administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items,
- .025 License preparation, processing and related fees.
- .026 Tariff preparation, processing and related fees,
- .027 Any other identifiable costs related to the facilities provided,
- .028 An amount for return and contingencies.

.03 Termination Liability

To the extent that there is no other requirement for use by MCI WorldCom, a termination liability may apply for facilities specially constructed at the request of the customer to meet its requirements.

- .031 The termination liability period is the estimated service life of the facilities provided.
- .032 The amounts of the maximum termination liability is equal to the estimated amounts for:
 - (a) Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
 - (i) equipment and materials provided or used,

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- (ii) engineering, labor and supervision,
- (iii) transportation, and
- (iv) rights-of-way
- (b) License preparation, processing, and related fees,
- (c) Tariff preparation, processing, and related fees,
- (d) Any other identifiable costs related to the specially constructed or rearranged facilities.
- .033 The applicable termination liability charge is based on the normal method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in .032 preceding by a factor related to the unexpired period of liability and the discount rates for return and contingencies. The amount determined in .032(a) preceding shall be adjusted to reflect the predetermined estimated net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

.04 Underutilization Liability

To the extent that there is no other requirement for use by MCI, a charge may apply after an initially agreed upon period, and annually thereafter for voice grade type facilities or a portion thereof specially constructed to meet the forecasted needs of the customer between the customer's terminal location and MCI locations, where the customer utilizes such facilities in an amount less than 70 percent of its forecasted requirements.

.05 Ownership of Facilities

Title and/or right to possession to all facilities provided in accordance with this tariff remains in MCI and/or its affiliates.

4. Additional Engineering and Labor and Trouble Reporting

.01 Additional Engineering

Additional engineering is that engineering or engineering consultation requested by the customer as described in .011 through .013 following. MCI will notify the customer that additional engineering charges as specified in Section D-4.04 following will apply before any additional engineering is undertaken.

.011 Design Change or Cancellation

A design change or cancellation is a change or cancellation requested by the customer.

.012 Engineering Consultation

Engineering consultation is the obtaining of technical advice from MCI by the customer not in connection with a specific order, and situations in which the customer requests MCI to provide information or to perform a function which will entail additional engineering by MCI. This does not include brief inquiries where no significant engineering time is required or inquiries associated with customer facility forecasts.

.013 Expedited Engineering

Expedited engineering is the engineering effort required to meet customer request for a less than normal engineering design interval.

.02 Additional Labor

Additional labor is that labor requested by the customer on a given facility as described in .021 through .025 following. MCI will notify the customer that additional labor charges as specified in Section 4.04

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following will apply before any additional labor is undertaken.

.021 Overtime Installation

Overtime installation is that MCI installation effort outside of regularly scheduled working hours.

.022 Additional Installation Testing

Additional installation testing is that testing performed by MCI at the time of installation which is in addition to normal pre-service acceptance testing.

.023 Overtime Repair

Overtime repair is that MCI maintenance effort performed outside of regularly scheduled working hours.

.024 Stand By

Stand By includes all time in excess of one-half (1/2) hour during which MCI WorldCompersonnel stand by to make coordinated tests on a given facility.

.025 Other Labor

Any additional labor not included in .021 through .024 preceding which may be undertaken at the customer's request.

.03 Trouble Reporting

In systems furnished by multiple common carriers where a customer patron is unable to identify the appropriate carrier for trouble reporting purposes, MCI will, at the request of the customer, accept trouble reports from the customer patron.

.04 Additional Engineering

The rates for additional engineering are as follows:

Per Hour or Major Fraction Thereof

Engineering design change or cancellation, each

See Price List

Engineering consultation and expedited engineering:

Basic rate, per 1/2 hour or major fraction thereof

Overtime rate, outside of normal business hours per 1/2 hour or major fraction thereof

.05 Additional Labor

The rates for additional labor are as follows:

Per Hour or Major Fraction Thereof

- .051 Overtime Installation or Trouble-Testing increment of overtime over basic rate:
- .052 Additional Installation Testing Standby or other Labor Basic rate, regularly scheduled working hours:

Overtime rate, outside of regularly scheduled

See Price List

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working hours on a scheduled work day*:

Premium time, outside of scheduled work day*:

- A call-out of an MCI WorldCom employee at a time not consecutive with his scheduled work period is subject to a minimum charge of four hours.
- .06 Trouble Reporting

The rate for trouble reporting is as follows:

Receipt of trouble reports, per customer service termination per month:

See Price List

SECTION 5 – PRICE LIST

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

1. USE OF SERVICE

1.1

1.2 Payphone Use Charge

The Payphone Use Charge of \$.055 will be applied to payphone calls.

(Intentional gap in section numbers.)

4.1 U.S. PRIVATE LINE

By ordering under this service, the customer represents and warrants that it is ordering a physically intrastate line and that 10% or less of the traffic on the ordered line is interstate in nature.

4.1.1 Verizon Business Services U.S. Private Line Service

4.1.1.1 Rates and Charges

- 4.1.1.1.1 <u>Monthly Recurring Charges:</u> The monthly Inter Office channel (IOC) charge for the service includes a fixed and a per mile charge. Fixed and per mile charges are channel bandwidth and mileage sensitive. Mileage measurements for the IOC are based on the Vertical and Horizontal (V&H) miles between the Carrier's Points of Presence.
 - 4.1.1.1.1.1 The following monthly recurring charges apply to Verizon Business Services I (VBSI) Customers:*

Effective October 1, 2005, U.S. Private Line will no longer be available to customers subscribed to Verizon Business Services I (VBSI).

Mileage Mileage Monthly Per

Product	<u>Start</u>	<u>End</u>	<u>Charge</u>	<u>Mile</u>
VGPL*	0	9999	\$375.00	\$0.25
DS0*	0	9999	\$375.00	\$0.25
Frac DS1 56/64k	0	9999	\$600.00	\$0.25
Frac DS1 112/128k	0	9999	\$600.00	\$0.25
Frac DS1 168/192k	0	9999	\$600.00	\$0.25
Frac DS1 224/256k	0	9999	\$600.00	\$0.25
Frac DS1 280/320k	0	9999	\$600.00	\$0.25
Frac DS1 336/384k	0	9999	\$600.00	\$0.25
Frac DS1 392/448k	0	9999	\$600.00	\$0.25
Frac DS1 448/512k	0	9999	\$600.00	\$0.25
Frac DS1 504/576k	0	9999	\$600.00	\$0.25
Frac DS1 560/640k	0	9999	\$600.00	\$0.37
Frac DS1 616/704k	0	9999	\$600.00	\$0.39
Frac DS1 672/768k	0	9999	\$600.00	\$0.41
Frac DS1 728/832k	0	9999	\$600.00	\$0.44
Frac DS1 784/896k	0	9999	\$600.00	\$0.46
Frac DS1 840/960k	0	9999	\$600.00	\$0.49
Frac DS1 896/1024k	0	9999	\$600.00	\$0.52
Frac DS1 952/1088k	0	9999	\$600.00	\$0.55
Frac DS1 1008/1152k	0	9999	\$600.00	\$0.58
Frac DS1 1064/1216k	0	9999	\$600.00	\$0.61
Frac DS1 1120/1280k	0	9999	\$600.00	\$0.64
Frac DS1 1176/1344k	0	9999	\$600.00	\$0.68
Frac DS1 1232/1408k	0	9999	\$600.00	\$0.72
Frac DS1 1288/1472k	0	9999	\$600.00	\$0.76
Frac DS1 1344/1536k	0	9999	\$600.00	\$0.80
DS1	0	9999	\$600.00	\$0.85
DS3	0	100	\$2,400.00	\$10.00
DS3	101	499	\$2,700.00	\$7.00
DS3	500	9999	\$3,200.00	\$7.00

^{*} Effective November 4, 2013, Voice Grade Private Line (VGPL) and Digital Signal Level 0 (DS0) services are grandfathered and are no longer available to new USPL customers. Existing USPL customers may add, move, change and disconnect VGPL and DS0 with the understanding that renewals of VGPL and DS0 will not be permitted.

4.1.1.1.2 The following monthly recurring charges apply to Verizon Business Services II (VBSII) Customers:*

Effective January 1, 2008, U.S. Private Line will no longer be available to customers subscribed to Verizon Business Services II (VBSII).

	Mileage	Mileage	Monthly	Per
<u>Product</u>	Start	End	<u>Charge</u>	<u>Mile</u>
VGPL*	0	9999	\$475.00	\$0.30
DS0*	0	9999	\$475.00	\$0.30
Frac DS1 56/64k	0	9999	\$600.00	\$0.30
Frac DS1 112/128k	0	9999	\$600.00	\$0.30
Frac DS1 168/192k	0	9999	\$600.00	\$0.30
Frac DS1 224/256k	0	9999	\$600.00	\$0.30

Frac DS1	280/320k	0	9999	\$600.00	\$0.30
Frac DS1	336/384k	0	9999	\$600.00	\$0.30
Frac DS1	392/448k	0	9999	\$600.00	\$0.30
Frac DS1	448/512k	0	9999	\$600.00	\$0.30
Frac DS1	504/576k	0	9999	\$600.00	\$0.30
Frac DS1	560/640k	0	9999	\$600.00	\$0.37
Frac DS1	616/704k	0	9999	\$600.00	\$0.39
Frac DS1	672/768k	0	9999	\$600.00	\$0.41
Frac DS1	728/832k	0	9999	\$600.00	\$0.44
Frac DS1	784/896k	0	9999	\$600.00	\$0.46
Frac DS1	840/960k	0	9999	\$600.00	\$0.49
Frac DS1	896/1024k	0	9999	\$600.00	\$0.52
Frac DS1	952/1088k	0	9999	\$600.00	\$0.55
Frac DS1	1008/1152k	0	9999	\$600.00	\$0.58
Frac DS1	1064/1216k	0	9999	\$600.00	\$0.61
Frac DS1	1120/1280k	0	9999	\$600.00	\$0.64
Frac DS1	1176/1344k	0	9999	\$600.00	\$0.68
Frac DS1	1232/1408k	0	9999	\$600.00	\$0.72
Frac DS1	1288/1472k	0	9999	\$600.00	\$0.76
Frac DS1	1344/1536k	0	9999	\$600.00	\$0.80
DS1		0	9999	\$600.00	\$0.85
DS3		0	100	\$2,400.00	\$10.00
DS3		101	499	\$2,700.00	\$7.00
DS3		500	9999	\$3,200.00	\$7.00

^{*} Effective November 4, 2013, Voice Grade Private Line (VGPL) and Digital Signal Level 0 (DS0) services are grandfathered and are no longer available to new USPL customers. Existing USPL customers may add, move, change and disconnect VGPL and DS0 with the understanding that renewals of VGPL and DS0 will not be permitted.

4.1.1.1.3 The following monthly recurring charges apply to Verizon Business Services III (VBSIII) Customers: *

	Mileage	Mileage	Monthly	Per
<u>Product</u>	<u>Start</u>	<u>End</u>	<u>Charge</u>	<u>Mile</u>
VGPL*	0	49	\$450.00	\$0.00
VGPL*	50	249	\$400.00	\$1.00
VGPL*	250	499	\$300.00	\$0.80
VGPL*	500	999	\$100.00	\$0.80
VGPL*	1000	1999	\$0.00	\$0.70
VGPL*	2000	9999	\$0.00	\$0.65
DS0*	0	49	\$450.00	\$0.00
DS0*	50	249	\$400.00	\$1.00
DS0*	250	499	\$300.00	\$0.80
DS0*	500	999	\$100.00	\$0.80
DS0*	1000	1999	\$0.00	\$0.70
DS0*	2000	9999	\$0.00	\$0.65
Frac DS1 56/64K	0	9999	\$500.00	\$1.00
Frac DS1 112/128K	0	9999	\$500.00	\$1.00
Frac DS1 168/192K	0	9999	\$500.00	\$1.00
Frac DS1 224/256K	0	9999	\$500.00	\$1.00
Frac DS1 280/320K	0	9999	\$500.00	\$1.00

Frac DS1 336/384K	0	9999	\$500.00	\$1.00
Frac DS1 392/448K	0	9999	\$500.00	\$1.00
Frac DS1 448/512K	0	9999	\$500.00	\$1.00
Frac DS1 504/576K	0	9999	\$500.00	\$1.00
Frac DS1 560/640K	0	9999	\$500.00	\$1.02
Frac DS1 616/704K	0	9999	\$500.00	\$1.09
Frac DS1 672/768K	0	9999	\$500.00	\$1.16
Frac DS1 728/832K	0	9999	\$500.00	\$1.23
Frac DS1 784/896K	0	9999	\$500.00	\$1.30
Frac DS1 840/960K	0	9999	\$500.00	\$1.37
Frac DS1 896/1024K	0	9999	\$500.00	\$1.44
Frac DS1 952/1088K	0	9999	\$500.00	\$1.51
Frac DS1 1008/1152K	0	9999	\$500.00	\$1.58
Frac DS1 1064/1216K	0	9999	\$500.00	\$1.65
Frac DS1 1120/1280K	0	9999	\$500.00	\$1.72
Frac DS1 1176/1344K	0	9999	\$500.00	\$1.79
Frac DS1 1232/1408K	0	9999	\$500.00	\$1.86
Frac DS1 1288/1472K	0	9999	\$500.00	\$1.93
Frac DS1 1344/1536K	0	9999	\$500.00	\$2.00
DS1	0	49	\$500.00	\$0.00
DS1	50	249	\$400.00	\$2.20
DS1	250	499	\$0.00	\$2.20
DS1	500	999	\$0.00	\$1.40
DS1	1000	1999	\$0.00	\$1.00
DS1	2000	9999	\$0.00	\$0.80
DS3	0	49	\$2,000.00	\$0.00
DS3	50	249	\$1,500.00	\$11.00
DS3	250	499	\$0.00	\$9.00
DS3	500	999	\$0.00	\$8.00
DS3	1000	1999	\$0.00	\$6.50
DS3	2000	9999	\$0.00	\$6.00

- Effective November 4, 2013, Voice Grade Private Line (VGPL) and Digital Signal Level 0 (DS0) services are grandfathered and are no longer available to new USPL customers. Existing USPL customers may add, move, change and disconnect VGPL and DS0 with the understanding that renewals of VGPL and DS0 will not be permitted.
- 4.1.1.1.2 <u>Reconnection Charge:</u> A \$20 non-recurring charge applies per line presubscribed to the Company, excluding payphones, and per Company-provided authorization code which the Company unblocks following Calling Blocking.
- 4.1.1.1.3 Per-Circuit Administrative Change, Cancellation, Expedite Order and Physical Change Charges: The rates and charges can be found in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's Internet site at www.verizonbusiness.com/publications/service_guide (Companion Interstate Service).
- 4.1.1.1.4 <u>Installation</u>: The following per-circuit installation charge applies.

Transmission Mode	Per-Circuit Charge
VGPL*	\$50
DS0*	\$50

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Fractional DS1	\$100
DS1	\$200
DS3	\$600

* Effective November 4, 2013, Voice Grade Private Line (VGPL) and Digital Signal Level 0 (DS0) services are grandfathered and are no longer available to new USPL customers. Existing USPL customers may add, move, change and disconnect VGPL and DS0 with the understanding that renewals of VGPL and DS0 will not be permitted.

5. METERED USE SERVICE

- .01 Option A (Dial One/Direct Dial)
 - .013 Operator Assistance Traditional Operator Services
 - .0131 <u>Surcharges</u>: The following undiscountable surcharges apply to all calls that are completed through the assistance of an operator.

Customer Dialed Calling Card Calls	\$1.05
Person-to-Person (Operator Dialed)	\$3.85 \$3.85
0+ Collect 0- Collect (Operator Dialed)	\$2.70 \$2.70
Billed to Third Party Billed to Third Party (Operator Dialed)	\$2.70 \$2.76

.0132 Usage charges for calls falling within classifications (a) and (b):

	<u>Day</u>		Evening		Night/We	<u>eekend</u>
Mileage Band	1st Min.	Add'l Min.	1st Min.	Add'l Min.	1st Min.	Add'l Min.
1-10	0.5900	0.5900	0.5900	0.5900	0.5900	0.5900
11-22	0.5900	0.5900	0.5900	0.5900	0.5900	0.5900
23-25	0.5900	0.5900	0.5900	0.5900	0.5900	0.5900
26-55	0.5900	0.5900	0.5900	0.5900	0.5900	0.5900
56-124	0.5900	0.5900	0.5900	0.5900	0.5900	0.5900
125+	0.5900	0.5900	0.5900	0.5900	0.5900	0.5900

.0133 Intentionally left blank

.0134 Usage charges for calls falling within classification (d):

InterLATA: All times of day: \$0.36

IntraLATA: IntraLATA rates will apply as follows:

	Business Day		Evening		Night/Weekend		
Mileage Band	1st Min.	Add'l Min.	1st Min.	Add'l Min.	1st Min.	Add'l Min.	
1-10	0.2500	0.1600	0.1200	0.0600	0.1200	0.0600	
11-22	0.2800	0.1600	0.1600	0.1000	0.1600	0.1000	
23-55	0.2800	0.2000	0.1600	0.1000	0.1600	0.1000	

Effective August 8, 2016

56-124	0.2800	0.2000	0.1600	0.1000	0.1600	0.1000
125+	0.2800	0.2000	0.1600	0.1000	0.1600	0.1000

(Intentional gap in section numbers)

.04 Option F (MCI 800 Service)

.042 <u>Usage Charges</u>

.04211 <u>Switched WATS Termination</u>

<u>Day</u> <u>Evening</u> <u>Night/Weekend</u> \$.2233 \$.2233 \$.2233

.04212 <u>Dedicated Termination</u>

<u>Day</u> <u>Evening</u> <u>Night/Weekend</u> \$.1677 \$.1563 \$.1298

.04213 <u>Business Line Termination</u>

.043 Volume Discounts

.0431 Switched WATS Termination

0% on monthly usage between \$0 and \$50.00 5% on monthly usage between \$50.01 and \$350.00, plus 10% on monthly usage between \$350.01 and \$1,350.00, plus 15% on monthly usage above \$1,350.00

.0432 Dedicated Termination

0% on monthly usage between \$0 and \$1,000.00 7% on monthly usage between \$1,000.01 and \$10,000.00, plus 12% on monthly usage between \$10,000.01 and \$30,000.00, plus 12% on monthly usage above \$30,000.00

.0433 Business Line Termination

0% on monthly usage between \$0 and \$50.00 5% on monthly usage between \$50.01 and \$350.00, plus 10% on monthly usage between \$350.01 and \$1,350.00, plus 15% on monthly usage above \$1,350.00

.044 MCI 800 Multi-Option Discount

One-Time Charge: \$1500

Total Monthly

Usage, All Locations

\$ 0.00 - \$49,999.99 0% \$50,000 + 5%

.045 Service Options

Effective August 8, 2016

.0451 Call Detail

.04511 Call Detail on Magnetic Tape (per billing account)

Monthly Non-Recurring \$0.00*

.04512 Call Detail on Paper (per billing account)

Monthly Non-Recurring \$0.00*

* This charge is being waived at this time but may be reinstated at a later date.

.046 Feature Charges:

.0461 Tailored Call Coverage:

For Optional Features refer to Section C-3.088 of MCI's FCC Tariff No. 1.

(Intentional gap in section numbers)

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- .106 Intentionally left blank

(Intentional gap in section numbers)

.1013 Option OOOOO (Verizon Business Services III)

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.10131 Usage Rates

.101311 Outbound Rates:*

Standard Rates:*

Origination Type	Termination Type	1 Year	2 Year	3 Year
Local Network Connection	Local Network Connection	\$.0300	\$.0275	\$.0250
Local Network Connection	Dedicated	\$.0300	\$.0275	\$.0250
Local Network Connection	Switched	\$.0300	\$.0275	\$.0250
Dedicated	Local Network Connection	\$.0300	\$.0275	\$.0250
Dedicated	Dedicated or Switched	\$.0300	\$.0275	\$.0250
Switched/Card*	Local Network Connection	\$.0400	\$.0350	\$.0325
Switched/Card*	Dedicated	\$.0400	\$.0350	\$.0325
Switched/Card*	Switched	\$.0400	\$.0350	\$.0325

Alternative Rates:

Origination Type	Termination Type	(high to low)
Local Network Connection	Local Network Connection	\$.0300 to \$.0110
Local Network Connection	Dedicated	\$.0300 to \$.0110
Local Network Connection	Switched	\$.0300 to \$.0110
Dedicated	Local Network Connection	\$.0300 to \$.0110
Dedicated	Dedicated	\$.0300 to \$.0115
Dedicated	Switched	\$.0300 to \$.0110
Switched/Card*	Local Network Connection	\$.0400 to \$.0110
Switched/Card*	Dedicated	\$.0400 to \$.0110
Switched/Card*	Switched	\$.0400 to \$.0222

* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.101312 Inbound Rates:

Standard Rates:*

Origination Type	Termination Type	1 Year	2 Year	3 Year
Local Network Connection	Local Network Connection	\$.0300	\$.0275	\$.0250
Local Network Connection	Dedicated	\$.0300	\$.0275	\$.0250
Local Network Connection	Switched	\$.0400	\$.0350	\$.0325
Switched/Card*	Local Network Connection	\$.0300	\$.0275	\$.0250
Switched/Card*	Dedicated	\$.0300	\$.0275	\$.0250
Switched/Card*	Switched	\$.0400	\$.0350	\$.0325

Alternative Rates:

		Range of Rates
Origination Type	Termination Type	(high to low)
Local Network Connection	Local Network Connection	\$.0300 to \$.0124
Local Network Connection	Dedicated	\$.0300 to \$.0124
Local Network Connection	Switched	\$.0400 to \$.0124
Switched	Local Network Connection	\$.0300 to \$.0124
Switched	Dedicated	\$.0300 to \$.0124
Switched	Switched	\$.0400 to \$.0235

- Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
- .101313 Rates for Operator Assisted Calling: For calls originating over Local Network Connection facilities (as defined herein) an originating credit of \$.0403 will apply. For calls terminating over Local Network Connection facilities (as defined herein) a termination credit of \$.01 per minute will apply.

.1013131 Intrastate Calls: For intrastate calls, as specified in Sections 3-3.025 and 3-3.026, he usage rates in Sections 5-5.013 and 5-5.014 will apply.

.1013132 Operator Services Surcharges: For intrastate calls, as specified in Sections 3-3.025 and 3-3.026, the undiscountable surcharges in Sections 5-5.013 and 5-5.014 will apply.

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.101315 Option OOOOO Card Access:* Option OOOOO Access (via an Option OOOOO Card) may originate from any touch-tone phone via a toll free number. Usage charges as indicated above in Section 5-5.101311 will apply.

Standard Card Surcharge:* The following per call surcharge will apply to each Option OOOO Card call, other than calls to Directory Assistance: \$.90 per call

Alternative Card Surcharge:* The following Alternative Card Surcharge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, customer must meet the Alternative Rates requirements as described in Section 3-3.1014121, herein.

Range of Rate (high to low)

Alternative Card Surcharge: \$0.90 to \$0.00

* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.101316 Option OOOOO Toll Free Remote Access: \$0.25 per call surcharge

.10132 Option OOOOO Term Plan:

.101321 <u>Term Commitment/Discounts</u>: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

Term Commitment	Discount
1 Year	3.00%
2 Year	6.00%
3 Year	9.00%
4 Year	9.00%
5 Year	9.00%

.10133 Verizon Business Services III Optional Calling Plan I

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

-Effective August 1, 2011, this plan is no longer available to new customers.

To receive the following benefits of Verizon Business Services III Option Calling Plan I, Customer must demonstrate to Verizon Business reasonable satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services III if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Verizon Business Services III.

Outbound

Origination Type	Termination Type	1 Year	2 Year	3 Year
Local Network Connection	Local Network Connection	\$.0230	\$.0220	\$.0210
Local Network Connection	Dedicated	\$.0230	\$.0220	\$.0210
Local Network Connection	Switched	\$.0230	\$.0220	\$.0210
Dedicated	Local Network Connection	\$.0230	\$.0220	\$.0210
Dedicated	Dedicated or Switched	\$.0230	\$.0220	\$.0210
Switched/Card*	Local Network Connection	\$.0350	\$.0315	\$.0290
Switched/Card*	Dedicated	\$.0350	\$.0315	\$.0290
Switched/Card*	Switched	\$.0350	\$.0315	\$.0290

Inbound:

Origination Type	Termination Type	1 Year	2 Year	3 Year
Local Network Connection	Local Network Connection	\$.0230	\$.0220	\$.0210
Local Network Connection	Dedicated	\$.0230	\$.0220	\$.0210
Local Network Connection	Switched	\$.0350	\$.0315	\$.0290
Switched/Card*	Local Network Connection	\$.0230	\$.0220	\$.0210
Switched/Card*	Dedicated	\$.0230	\$.0220	\$.0210
Switched/Card*	Switched	\$.0350	\$.0315	\$.0290

* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.10134 LD Voice Package

Customer will pay the following flat rate monthly recurring charge ("MRC"), fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 20,000 minutes per month originating from a T1 or PRI purchased from Verizon.

Agreement Term	MRC*
One Year	\$725.00
Two Years	\$685.00
Three Years	\$650.00

^{*} Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute in excess of 20.000 in a month.

.10135 <u>LD Voice 800 Minute Package for Verizon Business Lines or Trunks</u>

Customer will pay the following flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 800 minutes per month originating from a Verizon business line or

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Verizon trunk (via Local Service - CLEC or Local Service - ILEC) associated with the LD Voice 800 Minute Package.

Agreement Term	MRC*
One Year	\$28.00
Two Year	\$26.00
Three Year	\$24.00

* Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute of usage in excess of 800 in a month.

.10136 <u>LD Voice 500 Minute Package for Verizon Business Lines or Trunks</u>

Customer will pay the following flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 500 minutes per month originating from a Verizon business line or Verizon trunk (via Local Service - CLEC or Local Service - ILEC) associated with the LD Voice 500 Minute Package.

Agreement Term	MRC*
One Year	\$18.00
Two Year	\$17.00
Three Year	\$16.00

* Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute of usage in excess of 500 in a month.

.10137 LD Voice 300 Minute Package for Verizon Business Lines or Trunks

Customer will pay the following flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 300 minutes per month originating from a Verizon business line or Verizon trunk (via Local Service - CLEC or Local Service - ILEC) associated with the LD Voice 300 Minute Package.

Agreement Term	MRC*
One Year	\$12.00
Two Year	\$11.00
Three Year	\$10.00

* Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute of usage in excess of 300 in a month.

.10138 Verizon Business Services III Local and Long Distance

Monthly Recurring Charges: A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A Flat with Cap is available on a per-Local Line basis, Offering B Flat with Cap is available on a per-Local Trunk basis, and Offering C Flat with Cap is available on a per-Local T-1 or ISDN-PRI basis. The following monthly recurring charges apply:

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Offering Monthly Recurring Charge

(per line, trunk, T-1 or ISDN-PRI)

Cincinnati/Cleveland/Toledo Rest of State

A Flat with Cap \$58.00 \$58.00

B Flat with Cap \$61.00 \$61.00

C Flat with Cap \$1,325.00 \$1,325.00

Benefits:

Offering A Flat with Cap: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 800 minutes per monthly period per-Local Line that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Offering B Flat with Cap: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 800 minutes per monthly period per-Local Trunk that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Offering C Flat with Cap: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 20,000 minutes per monthly period Per Local T1 or ISDN-PRI that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be prorated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive exchange service usage as described in Companion

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Local Service tariffs or other appropriate governing document.

<u>Discounts</u>: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services III Local and Long Distance pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

5.1 CALLING PLANS

5.1.1 Intentionally left blank

5.1.2 Intentionally left blank

5.1.3 Multi-State Long Distance Service Program II

Multi-State Long Distance Service Program is available to any Qualifying Customer. A Qualifying Customer is one that is eligible for the Multi-State Local Service Program II, pursuant to the MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, P.U.C.O. No. 4, and currently subscribes to that same program.

The following per minute rates are available to Qualifying Multi-State Long Distance Service Program II Customers:

Outbound/Inbound/Card Per Minute Rates

 Local
 \$0.0250

 Dedicated
 \$0.0250

 Switched
 \$0.0325

5.1.4 Multi-State Long Distance Service Program III

The following rates/charges are available to Qualifying Multi-State Long Distance Service Program III Customers:

Domestic Intrastate Inbound Voice Service

Origination Type	Termination Type	Rate Per Minute
Switched/Card	Switched	\$0.0541
Local Network Connection	Switched	\$0.0506
Switched/Card	Dedicated	\$0.0371
Local Network Connection	Dedicated	\$0.0336
Switched/Card	Local Network Connection	\$0.0351
Local Network Connection	Local Network Connection	\$0.0316

Domestic Private Line Service (also called Dedicated Leased Line Service)

In lieu of any discounts (standard or otherwise) for Domestic Dedicated Leased Line Service, Qualifying Customers will pay the monthly recurring per mile inter-office channel (AIOC@) charge, corresponding to the applicable circuit type, as set forth in the table below, for intrastate restorable and non-restorable Dedicated Leased Line Service, plus the applicable monthly fixed IOC charge per circuit as set forth below. Other term and volume commitments shall not apply.

	Mileage	Monthly Fixed IOC	Monthly Recurring
Circuit Type	Factor	Charge Per Circuit	IOC Charge Per Mile
56.64K (DS-0)	0+	\$47.67	\$0.09
DDS	0+	\$56.30	\$0.10
FT-0	0+	\$56.30	\$0.09
112/128	0+	\$112.60	\$0.18
168/192	0+	\$168.90	\$0.27
224/256	0+	\$225.20	\$0.36
280/320	0+	\$281.50	\$0.45
336/384	0+	\$337.80	\$0.54
392/448	0+	\$394.10	\$0.63
448/512	0+	\$450.40	\$0.72
504/576	0+	\$506.70	\$0.81
560/640	0+	\$563.00	\$0.90
616/704	0+	\$619.30	\$0.99
672/768	0+	\$675.60	\$1.08
728/832	0+	\$731.90	\$1.17
784/896	0+	\$788.20	\$1.26
840/960	0+	\$844.50	\$1.35
896/1024	0+	\$900.80	\$1.44
952/1088	0+	\$957.10	\$1.53
1008/1152	0+	\$1,013.40	\$1.62
1064/1216	0+	\$1,069.70	\$1.71
1120/1280	0+	\$1,126.00	\$1.80
1176/1344	0+	\$1,182.30	\$1.89
1232/1408	0+	\$1,238.60	\$1.98
1288/1472	0+	\$1,294.90	\$2.07
DS-1 ¹	0-292	\$350.00	Not applicable
DS-1 ¹	293+	\$370.00	\$0.52
DS-3	0-307	\$1,200.00	Not applicable
	308+	Not Applicable	\$3.90
OC-3	0-365	\$1,500.00	Not applicable
	366+	Not applicable	\$4.10
OC-12	0-285	\$4,000.00	Not applicable
	286+	Not applicable	\$14.00

¹Note: Pricing for existing DS-1 Private Line Service shall be implemented as follows:

- (a) If the existing Service is currently receiving the \$350 fixed IOC rate only, it will retain such rate;
- (b) If the existing Service is currently receiving a fixed IOC plus per mile rate, it shall receive the lower of (i) the existing monthly fixed IOC plus per mile rate or (ii) the monthly fixed IOC rate of \$370 per circuit plus the monthly recurring IOC rate per mile of \$0.52 per mile.

All new installations of DS-1 Private Line Service shall receive the pricing set forth in the table above.

5.1.5 Ohio Intrastate Private Line Discount Pricing Service

In lieu of any discounts (standard or otherwise) for the Ohio Intrastate Private Line Discount Pricing Service, Qualifying Customers will pay the monthly recurring per mile inter-office channel ("IOC")

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charge, corresponding to the applicable circuit type, plus the applicable monthly fixed IOC charge per circuit as set forth below. Other term and volume commitments shall not apply.

		Monthly Fixed	Monthly Recurring
Circuit Type	Mileage Band	IOC Charge per Circuit*	IOC Charge per Mile
TDS 1.5	0-999	\$350.00	n/a
	1000+	n/a	\$1.20

^{*} Terrestrial Digital Service ("TDS") 1.5 circuit minimum of \$350.00 per month is required.

5.1.6 Regional Checkbook 2006 Monthly Option Plan

Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement"), Customer will receive a credit equal to 10 percent of the Customer's Total Volume Commitment (defined as the Annual Volume Commitment multiplied by the number of years in the initial Term) of the Agreement (the "Checkbook Credit").

Customer will receive the credit in monthly installments, with the first credit in the third month (covering the first three installments) following the Effective Date of the Agreement. Thereafter, Customer will receive the remaining monthly installments as follows, credit in months 4 through 12 for a one year Term, in months 4 through 24 for a two year Term and in months 4 through 36 for a 3, 4 or 5 year Term.

Conditions of Eligibility: Customer must:

- enroll in this Plan in a signed Agreement with the Company;
- execute a contract with a minimum one-year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provided services: U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service; and.
- demonstrate to the Company's reasonable satisfaction that it will accept a competitor's offer in the absence of any further inducement from the Company to subscribe to, or remain subscribed to MCI Legacy Company-provided service.

Other Conditions: The benefits of this plan may not be used in conjunction with the following: (i) any discounts or (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, (other than Product Package Guide Types 18, 19, 20, 21, 22 and 23) as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide ("Companion Interstate Service"); and (iii) Checkbook Promotion/Plan 2004; Regional Checkbook Promotion/Plan 2004; Checkbook 2006 Monthly Option Promotion/Plan, Checkbook Single Credit Option, RVP Checkbook Promotions (all terms) and RVP Checkbook Monthly Option Promotions (all terms).

The Checkbook credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.

If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of termination is forfeited.

The maximum cumulative credit that a Customer may receive under this plan is \$100,000.

The credit may only be applied against invoices for services provided, under this Agreement, by an MCI Legacy Company.

5.1.7 Contract Renewal Plan

Subject to the Conditions below, a Customer renewing their Verizon Business service agreement ("Agreement") will receive a one-time credit, not to exceed \$6000, equal to 3% of the Annual Volume Commitment of the Agreement (the "Renewal Credit").

Customer will receive the credit in the fourth month following the Effective Date of the Agreement.

Conditions:

- 1. This offer is not available to Customers who only subscribe to Company Intrastate Long Distance services in the state of Maryland.
- Customer must execute a contract with a minimum one-year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provided Services: U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.
- 3. Customer must sign and submit the Agreement with Company that includes the Plan.
- 4. The benefits of this plan may not be used in conjunction with the RVP Checkbook Monthly Options.
- 5. The Renewal Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
- 6. If Customer terminates all services under the Agreement prior to the month the credit is to be applied, the Customer will not be eligible to receive the credit.
- 7. The credit may only be applied against invoices for services provided, under this Agreement, by MCI Legacy Company.

5.1.8 Checkbook - Single Credit Option Plan

Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement") will receive a one-time credit, not to exceed \$100,000, equal to 5% of the Total Contract Volume Commitment (defined as the Annual Volume Commitment multiplied by the number of years in the initial Term) of the Agreement (the "Checkbook Credit").

Customer will receive the credit in the fourth month following the Effective Date of the Agreement.

Conditions:

- This offer is not available to Customers who only subscribe to Company Intrastate Long Distance services in the state of Maryland.
- 2. Customer must sign and submit the Agreement with Company that includes the Plan Service.
- 3. Customer must execute a contract with a minimum one-year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provided Services: U.S. Private

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Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.

- 4. The Checkbook credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
- 5. The benefits of this plan may not be used in conjunction with the following promotions/plans: Checkbook 2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, RVP Checkbook Promotions (all terms) and RVP Checkbook-Monthly Option Promotions (all terms).
- 6. If Customer terminates all services under the Agreement prior to the month the credit is to be applied, the Customer will not be eligible to receive the credit.
- 7. The credit may only be applied against invoices for services provided, under this Agreement, by MCI Legacy Company.

5.1.9 Mid-term AVC Upgrade Checkbook Plan

Subject to the Conditions below, a Customer signing an amendment to add eligible service(s) or additional circuits of an existing eligible service and increase the Annual Volume Commitment ("AVC") of their existing Verizon Business service agreement ("Agreement") will receive a credit equal to 10% of the difference between the existing AVC and the new AVC established under this plan (the "Checkbook Credit").

Customer will receive the Checkbook Credit on a monthly basis, with the first credit applied to the invoice for the third month following the Effective Date of the amended Agreement. Each credit will be calculated by dividing the total amount of the Checkbook Credit by the number of months remaining in the initial term of the Agreement. The total credit amount received in the third month also will include the credit amounts for months one and two. Thereafter, Customer will receive equal portions of the remaining credit in each of the remaining months of the initial Term of the Agreement.

Conditions:

- 1. The plan must be included in the signed Agreement.
- Customer must execute a contract with a minimum one-year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provided services: Local Service, Long Distance Voice Services, Network Services Local Access Services, and/or U.S. Private Line Service.
- 3. The maximum cumulative credit that Customer may receive under this plan is \$100,000.
- 4. Eligible charges against which the Checkbook Credit may be applied include, but are not limited to, usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges).
- 5. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges. Customer agrees to pursue any tax refunds generated as a result of this promotion directly with the pertinent tax authority.

- 6. If Customer renews or terminates the amended Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of such renewal or termination is forfeited.
- 7. The Checkbook Credit may only be applied against invoices for services provided by MCI Legacy Company under the amended Agreement.

5.1.10 RVP Checkbook - Monthly Option - 1 Year Term

Subject to the Conditions below, a Customer signing a new Company master service agreement ("Agreement") will receive a credit equal to 15% of the Total Contract Volume Commitment, defined as the Annual Volume Commitment multiplied by the number of years in the initial Term of the Agreement (the "Checkbook Credit").

Customer will receive 1/12th of the total credit on a monthly basis, with the first credit in the third month following the Effective Date of the Agreement. The amount received in the third month also will include the credit amounts for months 1 and 2. Thereafter, Customer will receive equal portions of the credit for the remaining months of the initial Term of the Agreement (months 4 through 12).

Conditions:

- 1. The plan must be included in the signed Agreement.
- Customer must execute a contract with a minimum 1 year Term under which Customer subscribes
 to one or more of the following MCI Legacy Company-provided Services: U.S. Private Line
 Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or
 Local Service-CLEC service.
- 3. The maximum cumulative credit that Customer may receive under this plan is \$100,000.
- 4. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
- 5. The benefits of this plan may not be used in conjunction with the following promotions/plans: Checkbook 2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, Checkbook Single Credit Option, RVP Checkbook (all terms), and Contract Renewal.
- 6. If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of termination is forfeited.
- 7. The Checkbook Credit may only be applied against invoices for services provided under the Agreement, by MCI Legacy Company.

5.1.11 RVP Checkbook - Monthly Option - 2 Year Term

Subject to the Conditions below, a Customer signing a new Company master service agreement ("Agreement") will receive a credit equal to 15% of the Total Contract Volume Commitment, defined as the Annual Volume Commitment multiplied by the number of years in the initial Term of the Agreement (the "Checkbook Credit").

Customer will receive 1/24th of the total credit on a monthly basis, with the first credit in the third month following the Effective Date of the Agreement. The amount received in the third month also will

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include the credit amounts for months 1 and 2. Thereafter, Customer will receive equal portions of the credit for the remaining months of the initial Term of the Agreement (months 4 through 24).

Conditions:

- 1. The plan must be included in the signed Agreement.
- Customer must execute a contract with a minimum of 2 year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provided Services: U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.
- 3. The maximum cumulative credit that Customer may receive under this plan is \$175,000.
- 4. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
- The benefits of this plan may not be used in conjunction with the following promotions/plans: Checkbook 2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, Checkbook Single Credit Option, RVP Checkbook (all terms), and Contract Renewal.
- 6. If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of termination is forfeited.
- 7. The Checkbook Credit may only be applied against invoices for services provided under the Agreement by MCI Legacy Company.

5.1.12RVP Checkbook - Monthly Option - 3-5 Year Term

Subject to the Conditions below, a Customer signing a new Company master service agreement ("Agreement") will receive a credit equal to 15% of the Total Contract Volume Commitment, defined as the Annual Volume Commitment multiplied by the number of years in the initial Term of the Agreement (the "Checkbook Credit").

Customer will receive 1/36th of the total credit on a monthly basis, with the first credit in the third month following the Effective Date of the Agreement. The amount received in the third month also will include the credit amounts for months 1 and 2. Thereafter, Customer will receive equal portions of the credit for months 4 through 36 of the initial Term of the Agreement.

Conditions:

- 1. The plan must be included in the signed Agreement.
- Customer must execute a contract with a 3, 4 or 5 year Term under which Customer subscribes to
 one or more of the following MCI Legacy Company-provided Services: U.S. Private Line Services,
 Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local
 Service-CLEC service.
- 3. The maximum cumulative credit that Customer may receive under this plan is \$250,000.

- 4. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
- 5. The benefits of this plan may not be used in conjunction with the following promotions/plans: Checkbook 2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, Checkbook Single Credit Option, RVP Checkbook (all terms), and Contract Renewal.
- 6. If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of termination is forfeited.
- 7. The Checkbook Credit may only be applied against invoices for services provided under the Agreement by MCI Legacy Company.

5.1.13 General Installation Waiver Plan (v.5.0)

Subject to the Conditions below, Company will waive the non-recurring installation or start-up charges for eligible services in the table below and for related local loop access service (if any) provided by a U.S. MCI Legacy Company under a Customer's master service agreement.

Eligible Services	Exclusions To Eligible Services (without limitation)
Network Services Local Access Service - DS0 (Hubless) Access, T-1 Digital Access and DS-3 Local Access only	 OCn and Higher Non-recurring charges for special construction and network diversity
Long Distance Voice Services	 Features(Packages and Ala Carte) TF/DA Listing ITFS Service Fees UIFN Registration
U.S. Private Line Services	

Conditions:

- 1. Only new circuits (or equivalent service units) are eligible for this plan.
- 2. Existing circuits (or equivalent service units) that are upgraded to an eligible port type/speed are eligible for this plan.
- 3. A Customer subscribing to this plan commits to paying for the new circuit (or equivalent service unit) of the eligible service to which the benefits of this plan apply (each a "Plan Circuit") and the associated local access loop, for a minimum of one year. Customers who terminate any Plan Circuit or the associated local access loop before one year will be billed and required to pay all charges otherwise waived under this plan.
- 4. Orders may be expedited, but applicable expedite fees must be paid.
- 5. Customer will receive this plan waiver benefit on any eligible service provided under this plan during the Term of the agreement of which it is a part. Other charges, including without limitation

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other non-recurring charges, customer install or labor charges, project and professional services charges, usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

5.1.14Long Distance Migration Plan - VSSI

Scope of Service:

MCI Communications Services, Inc. d/b/a Verizon Business Services ("Verizon Business") assumed the long distance contracts of certain customers under the Enterprise Connections and Simple Connections plans offered by Verizon Select Services Inc. ("VSSI"), an affiliate of Verizon Business. As of November 15, 2012, these contracts were assigned to Verizon Business and as of that date, Verizon Business became the preferred interexchange carrier ("PIC") for such customers (unless such customers changed their PIC to another carrier by that date). As of this date, Verizon Business will provide outbound long distance services to such customers in accordance with the rates, terms and conditions of the customers' contract with VSSI, the template for which is set forth below.

Standard Terms and Conditions:

The terms and conditions contained in the VSSI contract template (Telecommunications Service Agreement and Exhibit A) posted on the Guide at http://www.verizonbusiness.com/external/service_guide/reg/cp_vssi_long_distance_migration_plan.htm, which has been assigned to Verizon Business, apply.

Rates:

In order to receive the rates, terms and conditions of these outbound long distance voice services, the customer must be a former VSSI customer whose contract was assigned to Verizon Business. Such rates, terms and conditions are not available to other customers.

The applicable standard rate is listed below, with the following exceptions:

- 1) Verizon Business state specific surcharges will apply as may be applicable.
- 2) Verizon Business Operator Assistance and Directory Assistance charges will apply.

Qualified customers will pay the following intrastate rate (in addition to the exceptions as noted above):

Rate per minute: \$0.0369

6. Intentionally left blank

7. RATES FOR SUPPORTIVE SERVICES

.01 Additional Engineering and Labor and Trouble Reporting

.011 Additional Engineering

The rates for additional engineering are as follows:

Per Hour or Major Fraction Thereof

Engineering design change or cancellation, each

\$175.00

Engineering consultation and expedited engineering:

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Basic rate, per 1/2 hour or major fraction thereof	\$75.00
Overtime rate, outside of normal business hours per 1/2 hour or major fraction thereof	\$45.00

.012 Additional Labor

The rates for additional labor are as follows:

Per Hour or Major
Fraction Thereof

.0121 Overtime Installation or Trouble-Testing increment of overtime over basic rate.

\$15.00

 .0122 Additional Installation Testing Standby or other Labor Basic rate, regularly scheduled working hours;

\$35.00

Overtime rate, outside of regularly scheduled working hours on a scheduled work day;

\$45.00*

Premium time, outside of scheduled work day

\$60.00*

.013 Trouble Reporting

The rate for trouble reporting is as follows:

Receipt of trouble reports, per customer service termination per month

\$3.00

^{*} A call-out of an MCI employee at a time not consecutive with his scheduled work period is subject to a minimum charge of four hours.