

Effective October 1, 2018

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
Ohio Local Exchange Services Catalog Schedule No. 2 (Enterprise Current Services)

This Ohio Local Exchange Services Catalog Schedule No. 2 (Enterprise Current Services) sets forth the rates, terms and conditions of certain recent offerings available to enterprise customers (i.e., non-mass markets) of Verizon Business which are not otherwise described in the Ohio Local Exchange Services Catalog Schedule No. 3 (Enterprise Non-Current Services), and not otherwise described in a tariff filed with the Public Utilities Commission of Ohio. Where applicable, the retail services described in this document were previously set forth in the Ohio Local Exchange Services Tariff No. 4 of MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services.

For ease of reference, where applicable the prior section numbers contained in the prior Tariff No. 4 have been retained. Also, the term "tariff" as used in this document, refers to this Catalog Schedule, unless context indicates otherwise.

Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

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CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule.
Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

Revisions to Local Exchange Services Catalog Schedule No. 2, Effective 10/1/18:

PRICE LIST

- **Increase of the Local Line Flat Rate monthly recurring charges (Plan 1 and 2).**
- **Increase of Verizon Business Services II Local Flat Rate Local Line per line monthly recurring charges (Plan 1 and 2), and Metered Local Line per line monthly recurring charge (Plan 1 only).**
- **Increase of the Verizon Business Services III Local Flat Rate Local Line per line monthly recurring charges (Plan 1 and 2).**

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Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

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APPLICATION OF CATALOG SCHEDULE

This catalog schedule sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services, to enterprise (i.e., non-mass market) Customers within all exchanges where certified and where facilities are available and as further detailed herein. Customers need to sign a master service agreement with the Company.

SECTION 1 – DEFINITIONS

1. Definitions

Certain terms used generally throughout this tariff are defined below.

Advance Payment: Payment of all or part of a charge required before the start of service.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Call Forward Busy: Automatically routes incoming calls to a designated answering point when the called line is busy.

Call Forward No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forward Variable: Automatically routes incoming calls to a designated answering point, regardless of whether the user's Station is idle or busy.

Call Hold: Allows the User to hold one call for any length of time provided that neither party goes On Hook.

Call Park: Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

Call Pickup: Allows a User to answer incoming calls to another Station line within a defined call pickup group. Call Pickup is provided as either Group Call Pickup, where predesignated groups can pickup each other's calls by activating an access code or a feature key, or Directed Call Pickup, where any call can be retrieved by dialing a different access code followed by the extension number.

Call Trace: Call Trace allows a called party to initiate an automatic trace of the last call received and is available for Local Line customers. After receiving an offending call, the customer must hang up and dial the feature code *57 (1157 for rotary phones) prior to receiving another inbound call. After dialing the feature code, the customer receives a recording that indicates that the trace was successful, and that the originating number has been captured and forwarded to the Company. The recording will also provide the customer a toll free number to the Company's Annoyance Call Bureau (ACB) Center for the customer to call for further action or to speak to an ACB representative.

An ACB representative advises the customer that the telephone numbers of calls identified as harassing shall be released only to authorized investigative or law enforcement officers. This information will not be given directly to the customer. Customers will be instructed to file a complaint with the appropriate law enforcement officials.

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Information on originating telephone number identified as harassing are released verbally to law enforcement with proof of identification. A subpoena is required before written records may be released to law enforcement. The Company is not liable for damages if, for any reason, the call trace attempt is not successful. The practices of law enforcement officials vary, and the Company does not represent that any action taken by such officials with regard to the traced number.

Call Transfer/Consultation/Conference: Provides the capability to transfer or add a third party, using the same line.

Call Waiting: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting Cancel: Allows a User to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Calling Number Delivery: Identifies the 10-digit number of the calling party.

Calling Number Delivery Blocking: Blocks the delivery of the number to the called party on a per call basis.

Class of Service (COS): Used to prevent a Station from dialing certain codes and numbers.

Company: MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services, a Delaware Corporation, which is the issuer of this tariff.

Conference/Six-Way: The User can sequentially call up to five other people and add them together to make up a six-way call.

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Customer Group Dialing Plan: A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing.

Dial Pulse (DP): The pulse type employed by rotary dial Station sets.

Direct Inward Dialing (DID): A service attribute that routes incoming calls directly to Stations, by-passing a central answering point.

Do Not Disturb: Allows the User to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

Dual Tone Multi-Frequency ("DTMF"): The pulse type employed by tone dial Station sets.

Due Date Change: A customer-initiated request to delay the service commencement date after an order for service has been placed.

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

Expedite: A service order that is processed at the request of the customer in a time period shorter than the Company standard Service Interval.

Hunting: Routes a call to an idle Station line. With Serial Hunting, calls to a member of a hunt group will search from that point to the end of the group and stop.

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based

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on the specific circumstances of the Customer's situation.

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection (LIDL): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Local Calling: A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

Local Exchange Carrier: A company which furnishes exchange telephone service.

Mbps: Megabits, or millions of Bits, per second.

Message Waiting: This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dial tone).

Most Idle Trunk Selection (MIDL): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multiple Appearance Directory Numbers: A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

Overflow Routing: Where technical capabilities exist, overflow routing allows the redirection of incoming calls based on customer conditions of either "all trunks busy" or disaster-based service outages. The redirection (Overflow) will route to an alternate number designation determined by the customer. Standard simultaneous call "path" allocations are usually (1) per number. However, a customer may opt to increase their path" quantities per number based on their ability to process simultaneous call volumes during overflow conditions. A monthly recurring charge will apply based on a "per path/per number" scenario". In addition, toll charges may be assessed if the alternate number designated by the customer is not toll free and is outside of their service address rate center.

Presubscription - 2: An arrangement whereby a Customer may select and designate to the Company an IXC for interLATA calls and have the ability to select either their interLATA carrier, LEC or an alternative interLATA toll provider to carry their intraLATA toll traffic. The selected Exchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC-2).

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

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Remote Call Forwarding (RCF): RCF allows all calls dialed to a telephone number equipped for RCF service to be automatically forwarded to another dialable telephone number. This service enables a customer to list a local directory number that is forwarded to a different city or exchange. Each RCF service allows for the forwarding of one call at a given time. The RCF customer is responsible for any applicable usage rates/charges between the RCF number and the terminating number.

Conditions: 1) RCF service is not offered when the answering location for a forwarded call is a coin/coinless, Semi-public/public telephone service; 2) The Company cannot guarantee the grade of transmission on remotely forwarded calls. Normal grade end-to-end transmission is not guaranteed because transmission characteristics may vary depending on distance and routing required to complete the forwarded portion of the call; 3) RCF service will only be provided when, in the judgement of the Company, the customer subscribes to sufficient RCF facilities at the terminating (answering) location to adequately handle calls without impairing, disrupting or deteriorating any services offered by the Company. In the event that the use of RCF service causes impairment, disruption or deterioration, the Company shall have the right to discontinue the RCF service.

RCF service is required for each directory number being forwarded. A customer can request additional RCF service (call paths) provided the customer has a receiving group of lines equal to the number of RCF services requested, (i.e., directory number is forwarded to a remote group of 5 lines ? the customer can have up to 5 RCF services.).

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Services: The Company's telecommunications services offered on the Company's network.

Shared Facilities: A facility or equipment system or subsystem which can be used simultaneously by several Customers.

Speed Call: Provides a User with the option to call selected directory numbers by dialing a one or two-digit code.

Station: Telephone equipment from or to which calls are placed.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

User: A Customer or any other person authorized by the Customer to use service provided under this tariff.

SECTION 2 – REGULATIONS

2. Regulations

2.1 Undertaking of the Company

2.1.1 Scope

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The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Ohio under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment of Facilities

2.1.2.1 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

2.1.2.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

2.1.3 Terms and Conditions

2.1.3.1 Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days notice. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.

2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff.

2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

2.1.3.4 This catalog schedule shall be interpreted and governed by the laws of the State of Ohio without regard for the State's choice of laws provisions.

2.1.3.5 Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.

2.1.3.6 The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

2.1.3.7 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.8 below.

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2.1.3.8 The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

2.1.4 Liability of the Company

2.1.4.1 The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.6, below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

2.1.4.2 The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. The Company's liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall not exceed \$1,000. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, and subject to the provisions of Section 2.6, the Company's liability, if any, shall be limited as provided herein.

2.1.4.3 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.

2.1.4.4 The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or (b) for the acts or omissions of other common carriers or warehousemen.

2.1.4.5 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

2.1.4.6 The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location or use of any installation provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

2.1.4.7 The Company shall not be liable for any defacement of or damage to Customer premises

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resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.

- 2.1.4.8 Notwithstanding the Customer's obligations as set forth in Section 2.3.2, the Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss or damage arising from Customer's use of services furnished under this tariff, including:
- claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and
 - patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer or others
 - all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this tariff.
- 2.1.4.9 The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- 2.1.4.10 The Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- 2.1.4.11 The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company services.
- 2.1.4.12 The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations.
- 2.1.4.13 The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of the proper mode, bandwidth, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1.6 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and

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safety, the company may, upon written notice, terminate the Customer's service without liability.

- 2.1.4.14 With respect to Emergency Number 911 Service, please see tariff.
 - 2.1.4.15 The Company's liability arising from errors or omissions in Directory Listings or in accepting listings presented by customers or prospective customers shall be limited to resulting impairment of the customer's service and the Company may discharge such liability by an abatement or refund of an amount not exceeding the charge for the service during the period covered by the directory in which the error or omission occurs.
 - 2.1.4.16 In conjunction with a nonpublished telephone number, as described in Section 3.4.5.3, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged.
 - 2.1.4.17 When a Customer with a nonpublished telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described above.
 - 2.1.4.18 In conjunction with the Busy Line Verification and Interrupt Service as described in Section 3.3.2, the Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
 - 2.1.4.19 In accordance with applicable state and federal rules, to the extent that federal and state agencies have jurisdiction, the Company shall not be liable for any act or omission concerning the implementation of Presubscription, as defined herein.
 - 2.1.4.20 Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Carrier should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims it is also the court's responsibility to determine the validity of any exculpatory clause.
- 2.1.5 Notification of Service-Affecting Activities
The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.
- 2.1.6 Provision of Equipment and Facilities
- 2.1.6.1 The Company shall use reasonable efforts, in accordance with the Commission's rules for Minimum Telephone Service Standards, to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff.
 - 2.1.6.2 The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except

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upon the written consent of the Company.

2.1.6.3 Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company has provided it.

2.1.6.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

- (a) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
- (b) the reception of signals by Customer provided equipment; or
- (c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

2.2.3 Customer may not use service furnished under this local exchange tariff, directly or indirectly, to provide a service that constitutes exchange access and/or is subject to the application of access charges under applicable law. The Company reserves the right to:

- 1) request that Customer provide written certification that it is using the service in compliance with this requirement; and/or
- 2) conduct a site survey of Customer premises or an audit of Customer books and records upon reasonable notice or take other reasonable measures to satisfy itself that Customer is using service in compliance with this tariff.

In the event Customer is found to be using service in violation of this requirement, the Company may discontinue the provision of service without notice, any other provision of this tariff to the contrary notwithstanding. Customer shall indemnify the Company for any liability, losses, penalties or payments (including without limitation access charges and the Company's attorneys' fees) incurred due to Customer's misuse of the Company's services obtained under this tariff.

2.3 Obligations of the Customer

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2.3.1 General

The Customer shall be responsible for:

- (a) the payment of all applicable charges pursuant to this tariff;
- (b) reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
- (c) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (g) not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and
- (h) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

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- (a) any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (b) any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

2.3.3 Service furnished under this local exchange tariff may not be used, directly or indirectly, by a telecommunications carrier for the purpose of terminating interLATA services. The Company reserves the right to: (1) request that Customer provide written certification that it is using service in compliance with this requirement; and/or (2) conduct a site survey of Customer premises upon reasonable notice or take other reasonable measures to satisfy itself that Customer is using service in compliance with this tariff. In the event Customer is found to be using service in violation of this requirement, the Company may discontinue the provision of service without notice, any other provision of this tariff to the contrary notwithstanding. Customer shall indemnify the Company for any losses or penalties incurred due to Customer's misuse of the Company's services obtained under this tariff.

2.4 Customer Equipment and Channels

2.4.1 General

A Customer may transmit or receive information or signals via the facilities of the Company.

2.4.2 Station Equipment

2.4.2.1 The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

2.4.2.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.4.3 Interconnection of Facilities

2.4.3.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.

2.4.3.2 Local Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the

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other communications carriers which are applicable to such connections.

2.4.3.3 Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

2.4.4 Inspections

2.4.4.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. Objections must be received by the Company within 30 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer.

2.5.1.1 Taxes: The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Service, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g, County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

2.5.1.2 A surcharge is imposed on all charges for service originating at addresses in states which levy, or assert a claim of right to levy, a gross receipts tax on the Company's operations in any such state, or a tax on interstate access charges incurred by the Company for originating access to telephone exchanges in that state.* This surcharge is based on the particular state's receipts tax and other state taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that state and/or payment of interstate access charges in that state. The surcharge will be shown as a separate line item on the Customer's monthly invoice.

* Pending the conclusion of any challenge to a jurisdiction's right to impose a gross receipts tax, the Company may elect to impose and collect a surcharge covering such taxes, unless otherwise constrained by court order or direction, or it may elect not to impose and collect the surcharge. If it has collected a surcharge and the challenged tax is found to have been invalid and unenforceable, the Company will credit or refund such amounts to affected Customers if the funds collected were retained by the Company or if they were delivered over to the taxing

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jurisdiction and returned to the Company.

2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

2.5.2.1 All service, installation, monthly Recurring Charges and Non-Recurring Charges are due and payable upon receipt.

2.5.2.2 The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided.

2.5.2.3 For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

2.5.2.4 Amounts not paid within 30 days after the date of invoice are considered past due.

2.5.3 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill within 30 days of receipt of the bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Public Utility Commission of Ohio in accordance with the Commission's rules of procedure.

2.5.3.1 The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

2.5.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be credited to the Customer's initial bill. An Advance Payment may be required in addition to a deposit.

2.5.5 Deposits

2.5.5.1 Subject to the provisions of 4901:1-17 OAC, applicants for service or existing Customers whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required at any time to provide the Company a security deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

(a) two month's charges for a service or facility which has a minimum payment period of one month; or

(b) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or

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Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.

Once credit has been successfully established, the deposit and any accrued interest shall be returned to the subscriber within thirty days.

2.5.5.2 A deposit may be required in addition to an advance payment.

2.5.5.3 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

2.5.5.4 Deposits held for less than 180 days shall not accrue interest. Interest on intrastate deposits held for less than 180 days or longer will be handled in accordance with Rule 4901:1-17-05 of the Ohio Administrative Code.

Deposits held for business customers will accrue interest at a rate of seven (7) percent per annum. Interest on a deposit shall accrue annually and, if requested, shall be annually credited to the customer by deducting such interest from the amount of the next bill for service following the accrual date.

2.5.6 Discontinuance of Service

2.5.6.1 Pursuant to the Commission's minimum telephone service standards and Case No. 95-790-TP-COI, upon nonpayment of sums owing to the Company, the Company may, by giving requisite prior written notice to the Customer, discontinue or suspend service without incurring any liability.

2.5.6.2 Upon violation of any of the other material terms or conditions for furnishing service, the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.

2.5.6.3 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

2.5.6.4 Upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue or suspend service without incurring any liability.

2.5.6.5 The Company may discontinue the furnishing of any and/or all service(s), which the Company is legally entitled to disconnect, to a Customer, without incurring any liability:

2.5.6.5.1 Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this sub-section 2.5.6.5.1 (a-f) if:

(a) The Customer refuses to furnish information to the Company

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regarding the Customer's credit-worthiness, its past or current use of common carrier communications services or its planned use of service(s); or

- (b) The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s); or
- (c) The Customer has been given ten (10) day written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other common carrier communications services to which the Customer either subscribes or had subscribed or used; or
- (d) The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
 - (d.1) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this tariff; or
 - (d.2) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
 - (d.3) Any other fraudulent means or devices; or
- (e) Use of service in such a manner as to interfere with the service of other users; or
- (f) Use of service for unlawful purposes.

2.5.6.5.2 Upon written notice of disconnection, which shall be postmarked at least seven (7) days prior to the date of disconnection, to a Customer who has failed to pay any sum for a service which the Company is legally entitled to disconnect after fourteen (14) days of the date when payment was due;

2.5.6.5.3 Upon ten (10) days written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.5; or

2.5.6.5.4 Ten (10) days after sending the Customer written notice of noncompliance with any provision of this tariff if the noncompliance is not corrected within that ten (10) day period; or

2.5.6.6

2.5.6.7 The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.

2.5.6.8 Upon the Company's discontinuance of service to the Customer under Section 2.5.6.1 or 2.5.6.2, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

2.6 Allowances for Interruptions of Service

- 2.6.1 Credit for Interruptions: When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the

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time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

Credit for interruptions will be given in accordance with MTSS Rule 16 (B)(1)(2)(3). If an out-of-service condition exceeds twenty-four hours but is less than forty-eight hours, the local service provider shall credit the subscriber's bill for at least the pro rata portion of the monthly charge(s) for all regulated local services rendered inoperative during the interruption. Credit for out-of-service conditions lasting longer shall be provided as follows:

- (1) The local service provider shall provide a subscriber who experiences an out-of-service condition of forty-eight hours but less than seventy-two hours a credit equal to at least one-third of one month's charges for any regulated local services rendered inoperative.
- (2) The local service provider shall provide a subscriber who experiences an out-of-service condition of seventy-two hours but less than ninety-six hours a credit equal to at least two-thirds of one month's charges for any regulated local services rendered inoperative.
- (3) The local service provider shall provide a subscriber who experiences an out-of-service condition of at least ninety-six hours a credit equal to at least one month's charges for any regulated local services rendered inoperative.

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- (a) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;
- (b) interruptions due to the negligence of any person other than the Company including but not limited to the Customer or other common carriers connected to the Company's facilities;
- (c) interruptions due to the failure or malfunction of non-Company equipment;
- (d) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (e) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (f) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (g) interruption of service due to circumstances or causes beyond the control of the Company.

2.6.3 Use of Alternative Service Provided by the Company: Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

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2.7 Cancellation of Service

2.7.1 Cancellation of Application for Service

2.7.1.1 Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

2.7.1.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

2.7.1.3 The special charges described in 2.7.1.1 and 2.7.1.2 will be calculated and applied on a case-by-case basis.

2.7.2 Cancellation of Service by the Customer

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2, all costs, fees and expenses incurred in connection with:

- 1) all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
- 2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- 3) all Recurring Charges specified in the applicable tariff for the balance of the then current term.

Commission approval of this tariff does not constitute a determination of the reasonableness of the termination liability provisions contained herein.

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

2.9 Notices and Communications

2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually

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received or refused by the addressee, whichever occurs first.

- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.10 Use of Service

2.10.1

2.10.2 Bundled Services

When a customer purchases a package or bundle of services that includes both basic local exchange service, which may include other regulated services, and toll service and/or any non-regulated products or services, and the customer fails to submit timely payment for the entire package or bundle, whether by non-payment or by partial payment, the Company may discontinue the provision of any regulated and non-regulated products or services included in the package, other than basic local exchange service, if payment is sufficient to cover basic local exchange service. The company may charge the customer for basic local exchange service at the tariffed rate for stand-alone basic local exchange service.

A notice of disconnection for nonpayment shall state the total amount due to avoid discontinuance of the package, as well as the total amount due to avoid discontinuance of the basic local exchange service component of the package. In no event shall a customer be charged more than the price of the package or bundle of services. Further, the customer shall be entitled to add, change or discontinue any regulated services provided according to the Company's normal procedures for adding, changing or discontinuing such services.

2.10.3 No Fault Found Dispatch Charge for Business Customers

The Customer is responsible for the payment of a No Fault Found Dispatch Charge for Business Customers when:

- after trouble-shooting by the Company and/or the Customer, including troubleshooting via the Network Interface Device (NID) if one exists, the Customer requests that maintenance personnel visit the Customer's premises, and
- as a result of the visit, the proper functioning of the Verizon Business service is confirmed (i.e., the cause of the trouble condition was other than a malfunction of a Verizon Business service or of Verizon Business maintained equipment). This can include, but not be limited to, customer requested dispatches:
 - where the root cause of a trouble is proven to be within the scope of the customer's or customer's vendor-owned equipment not maintained by Verizon Business;
 - where the root cause of a trouble has been proven to be within the scope of the customers or customer's vendor-owned inside wiring;
 - to provide Verizon Business technical assistance to the customer or customer's vendor in performing specific testing to isolate a problem which has been proved off the Verizon Business network and is not within any Verizon Business contract supported area;
 - to provide Verizon Business technical assistance to the customer or customer's vendor in isolating or repairing a fault or installation support for areas not within Verizon Business contract supported equipment, network or services; and
 - in which the root cause of a trouble has been proven to be off the Verizon Business network and is not within any Verizon Business contract supported area and proves to be within the scope of the customer's or customer's vendor-owned network.

If the customer or the customers vendor does not take the necessary steps to troubleshoot the customers equipment, and the Company is unable to determine, through remote troubleshooting, that the Verizon Business service is properly functioning, the customer will be notified by the Company that the No Fault Found charge may be applicable if the problem is outside the Company's area of responsibility.

The charges are non-recurring, and are charged per visit. Charges are not regulated by the PUCO and

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are determined by the Company.

2.10.4 Telecommunications Service Priority (TSP)

The Telecommunications Service Priority (TSP) program is a federally-established program under which the Office of Priority Telecommunications in the Executive Office of the President prioritizes the restoration and provisioning of telecommunications services -- including services to private companies and institutions -- that support national security or emergency preparedness (NS/EP). The FCC defines telecommunications services under the TSP program to include the sending and receiving of signals or most any kind, by virtually any means. NS/EP services are those used to maintain a state of readiness or to respond to and manage any event or crisis (local, national, or international) that causes or could cause injury or harm to the population, damage to or loss of property, or that degrades or threatens the NS/EP posture of the United States. For telecommunications services enrolled in the program, the Company will provision and restore TSP-coded circuits, and provide TSP Special Construction services, under the terms set forth in this TSP service product description, and as required by the FCC's TSP regulations (currently at 47 CFR Part 64, Subpart D, Appendix A), and other applicable law. TSP services are in two categories: Priority Provisioning (including Emergency Provisioning and Essential Provisioning) and Priority Restoration.

Customers are subjected to the features, rate and charges as described in the Company's "Service Publication and Price Guide" (The Guide), located on the Company's website at www.mci.com.

SECTION 3 – SERVICE DESCRIPTIONS

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

3. Service Descriptions

3.1 Local Exchange Service: The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access 911 Emergency Service;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance for the local calling area;
- place or receive calls to 800 telephone numbers;
- access Telephone Relay Service;
- minimum Baud Rate of 9600

The Company's service cannot be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

3.1.1 Service Areas

- A. Plan 1: For company-provided facility based service, where facilities are available, service areas are defined on the Ohio specific page in the Service Publication and Price Guide ("Guide") at www.verizonbusiness.com/guide.
- B. Plan 2: For service provisioned via UNE-Platform or resale ("UNE-P"), service areas are areas are

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defined on the Ohio specific page in the Service Publication and Price Guide ("Guide") at www.verizonbusiness.com/guide.

Local Calling Areas

- A. Plan 1: For company-provided facility based service, exchanges and zones included in the local calling area for each of the NXX designations are specified areas are defined on the Ohio specific page in the Service Publication and Price Guide ("Guide") at www.verizonbusiness.com/guide.
- B. Plan 2: For service provisioned via UNE-Platform or resale ("UNE-P"), exchanges and zones included in the local calling area are the same as those of the ILEC.

3.1.2 Local Line: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

3.1.2.1 Standard Features: Each Local Line Customer is provided with the following standard features:

- Call Forward Busy, No Answer and Variable
- Call Hold
- Call Park
- Call Pickup (Group Call Pickup or Directed Call Pickup)
- Call Transfer, Consultation and Conference
- Call Waiting
- Call Waiting-Cancel
- Class of Service
- Conference Six-Way
- Customer Group Dialing Plan
- Do Not Disturb
- Per Call Number Delivery Blocking
- Touch-tone dialing
- Toll Restriction Blocking
- Message Waiting
- Serial Hunting
- Speed Call

3.1.2.2 Optional Features: A Local Line Customer may order the following optional features, at the rates specified in Section 3.1.2.3.3:

Calling Number Delivery
Per Line Number Delivery Blocking
Call Trace
Remote Call Forwarding*

Per Line Number Delivery Blocking will be provided with no recurring monthly charge to nonpublished customers. The monthly recurring charge for published customers and for nonlisted customers shall be the same as the charge for nonpublished numbers set forth at Section 3.1.2.3.2.

* Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

3.1.2.3 Local Line Rates and Charges: A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 3.1.2.3.1, 3.1.2.3.2 and 3.1.2.3.4, respectively. Local Line charges will vary based on whether the Customer chooses the per call or measured rate option, as specified in Section 3.1.2.3.2. The applicable usage rates in Section 3.1.4 will apply.

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3.1.2.3.1 Non-Recurring Charges

Line Connection Charge See Price List

(per line)

Account Setup
(per account)

Account Changes
(Moves, Changes, Additions)
(per change)

Account Changes
(per billing record change)

Line Restoral Charge
(per line)

(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service
Restoral Charge (per line)
(Applies for line restoral after Customer-initiated suspension.)
Order Expedite Charge (per line)
Due Date Change (per occurrence)
Business Line Feature Package (Installation Charge)

3.1.2.3.2 Monthly Recurring Charges

Local Line - Line Charge (per line)

Plan 1:

Measured Option See Price List
Per Call Option
Flat with Cap – Lines*

Plan 2:

Measured Option
Per Call Option
Flat Rate Option
Call Trace**

* Effective March 1, 2001, this calling option will not be available to new subscribers.

** Customers may choose Call Trace on a monthly subscription basis or on a per trace basis. There is a monthly per trace charge, and customers will only be charged for successful activation if choosing the per trace option.

3.1.2.3.3 Optional Features:

Calling Number Delivery See Price List

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3.1.2.4.1

3.1.2.4.2 IntraLATA Presubscription Options:

Option A: Subscriber may select the Telephone Company as the presubscribed carrier for IntraLATA toll calls subject to presubscription.

Option B: Subscriber may select his/her interLATA toll carrier as the presubscribed carrier for IntraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company or the subscriber's interLATA toll carrier as the presubscribed carrier for IntraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for IntraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access codes to route all intraLATA toll calls to the carrier of choice for each call.

3.1.2.4.3 Rules and Regulations:

Subscribers of record will retain the current dialing arrangement until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Option A, B, C, or D for IntraLATA Presubscription.

Subscribers may change their selected Options and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Section 3.1.2.4.5 below.

3.1.2.4.4 IntraLATA Presubscription Procedures:

New subscribers will be asked to select an IntraLATA toll carrier(s) at the time the subscriber places an order to establish local exchange service with the Telephone Company. The Telephone Company will process the subscriber's order for IntraLATA service. The selected carrier(s) will confirm their respective subscribers' verbal selection by third-party verification or return written confirmation notices. All new subscribers' initial requests for IntraLATA toll service presubscription shall be provided free of charge. If a new subscriber is unable to make a selection at the time the new subscriber places an order to establish local exchange service, the Telephone Company will read a random listing of all available IntraLATA carriers to aid the subscriber selection. If selection is still not possible, the Telephone Company will inform the subscriber that he/she will be given 90 calendar days in which to inform the Telephone Company of an IntraLATA toll carrier presubscription selection free of charge. Until the subscriber informs the Telephone Company of his/her choice for IntraLATA toll carrier, the subscriber will not have a presubscribed IntraLATA toll carrier, but rather will be required to dial a carrier access code to route all IntraLATA toll calls to the carrier(s) of choice. Subscribers who inform the Telephone Company of a choice for IntraLATA toll presubscription within the 90-day period will not be assessed a service charge for the initial subscriber request.

Subscribers of record may initiate an IntraLATA presubscription change at any time subject to the charges specified in Section 3.1.2.4.5 below. If a customer of record inquires of the Telephone Company of the carriers available for IntraLATA toll presubscription, the Telephone Company will read a random listing of all available IntraLATA carriers to aid the subscriber in selection.

3.1.3 Local Trunk: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks can be provisioned as

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either analog* or digital and will be provided in the following manner:

- * Effective April 1, 2001, analog DID service will not be available to new subscribers.
- * Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

3.1.3.1 Local Trunk-Basic: Local Trunk - Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

3.1.3.1.1 One-Way Outbound: Provides the Customer with a single analog* or digital connection which is restricted to carry outbound traffic only.

- * Effective April 1, 2001, analog DID service will not be available to new subscribers.
- * Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

3.1.3.1.2 One-Way Inbound or Two-Way: Provides the Customer with a single analog* or digital connection which can carry one-way inbound or two-way traffic.

- * Effective April 1, 2001, analog DID service will not be available to new subscribers.
- * Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

3.1.3.1.2.1 Features: The following features are available:

Multiline Hunting
Serial Hunting
Distributed Line Hunting

Optional Features:

Digital Interface
Remote Call Forwarding
Overflow Routing

3.1.3.1.3 Local Trunk-Basic Rates and Charges: A Local Trunk - Basic Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 3.1.3.1.3.1, 3.1.3.1.3.2 and 3.1.3.1.3.3, respectively.

Digital Interface: Digital Interface provides DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic (DID trunks to the Customers PBX or trunk-capable Key System.) Digital Interface can be used to carry one-way or two-way traffic, Direct Inward Dialing, or a combination of thereof. Applicable Non-Recurring and Recurring charge can be found in Section 3.1.3.1.3.1 and 3.1.3.1.3.2.

3.1.3.1.3.1 Non-Recurring Charges
Line Connection Charges See Price List
(per Trunk)

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Account Setup

Account Changes
(Moves, Changes, Additions)
(per change)

Account Changes
(Per Billing Record Change)

Line Restoral Charge
(per trunk)

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service

Restoral Charge
(per trunk)

(Applies for trunk restoral after Customer-initiated suspension.)

Order Expedite Charge (per trunk)

Due Date Change (per occurrence)

T-1 Order Expedite Charge (per T-1)

Local T-1 Installation Charge (per T-1)

3.1.3.1.3.2 Monthly Recurring Charges

Local Trunk - Basic Charge
(per Trunk)

Measured Option

See Price List

Per Call Option

Flat with Cap – Trunks*

* Effective March 1, 2001, this calling option will not be available to new subscribers.

Optional Features

Remote Call Forwarding

Overflow Routing

3.1.3.2 Local Trunk - Direct Inward Dialing (DID): Provides the Customer with a single analog* or digital connection which can carry one-way, inbound traffic.

* Effective April 1, 2001, analog DID service will not be available to new subscribers.

* Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

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- 3.1.3.2.1 Direct Inward Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Additional monthly charges will apply, as specified in Section 3.1.3.2.5.
- 3.1.3.2.2 Direct Inward Dialing Rates and Charges: A Customer who orders a Local Trunk - DID trunk will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 3.1.3.2.5 and 3.1.3.2.6.
- 3.1.3.2.3 Digital Interface: Digital Interface provides DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic (DID trunks to the Customers PBX or trunk-capable Key System.) Digital Interface can be used to carry one-way or two-way traffic, Direct Inward Dialing, or a combination of thereof. Applicable Non-Recurring and Recurring charge can be found in Section 3.1.3.2.5 and 3.1.3.2.6.
- 3.1.3.2.4 Optional Features:
Remote Call Forwarding
Overflow Routing
- 3.1.3.2.5 Non-Recurring Charges
- Installation:
- | | |
|---------------------------------|----------------|
| Each DID Connection (per trunk) | See Price List |
| DID number charge | |
| First block of 20 numbers | |
| Each Add'l block of 20 numbers | |
- Account Setup
(per account)
- Account Changes
(Moves, Changes, Additions)
(per change)
- Account Changes
(per Billing Record change)
- Line Restoral Charge
(per Trunk)
- (Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)
- Suspension of Service Restoral Charge
(per trunk)
- (Applies for trunk restoral after Customer-initiated suspension.)
- Order Expedite Charge (per Trunk)
- Due Date Change (per occurrence)

Effective October 1, 2018

T-1 Order Expedite Charge (per T-1)

Local T-1 Installation Charge (per T-1)

3.1.3.2.6 Monthly Recurring Charges

Local Trunk - DID Charge (per trunk)

Digital

See Price List

Analog*

DID number charge
(per block of 20 numbers)

(Per block of 1000 numbers after an initial purchase of 2000 numbers in a Metropolitan Statistical Area (MSA) from a single Company switch.) **

Rates for a volume of Numbers greater than 1000 will be provided on an Individual Case Basis. ***

* Effective April 1, 2001, analog DID service will not be available to new subscribers.

* Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

** This charge applies to orders placed on or after January 15, 2001.

*** Effective January 15, 2001, rates for a volume of Numbers greater than 1000 will no longer be provided on an Individual Case Basis.

Optional Features:

Remote Call Forwarding

Overflow Routing

3.1.3.3

3.1.3.4 Local Trunk - 2 Way Direct: Provides the customer with a two-way direct dial digital or analog* connection which can carry both inbound and outbound traffic and the ability to route a block of numbers to a trunk group, receive outpulsed digits on calls incoming through that trunk group and make outgoing calls using the same trunks.

* Effective April 1, 2001, analog DID service will not be available to new subscribers.

* Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

3.1.3.4.1 2 Way Direct Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Non-Recurring charges and monthly recurring charges will apply, as specified in Sections 3.1.3.4.5 and 3.1.3.4.6, and Price List Sheet 7.

3.1.3.4.2 2 Way Direct Rates and Charges: A customer who orders a Local Trunk will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Usage Charges as specified in Sections 3.1.3.4.5 and 3.1.3.4.6 and 3.1.4, and Price List Sheets 7 and 9.

3.1.3.4.3 Standard Features:

Hunting (Circular, Sequential, Uniform Call Distribution)

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Analog**
Digital

DID number charge:
(per each block of 20 numbers)
(Per block of 1000 numbers after an initial purchase of 2000 numbers in a Metropolitan Statistical Area (MSA) from a single Company switch.)***

Rates for a volume of Numbers greater than 1000 will be provided on an Individual Case Basis, subject to P.U.C.O. approval.****

- * Effective March 1, 2001, this calling option will not be available to new subscribers.
- ** Effective April 1, 2001, analog DID service will not be available to new subscribers.
- ** Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.
- *** This charge applies to orders placed on or after January 15, 2001.
- **** Effective January 15, 2001, rates for a volume of Numbers greater than 1000 will no longer be provided on an Individual Case Basis.

Optional Features

Calling Number Delivery Blocking (Complete)
Remote Call Forwarding
Overflow Routing

3.1.3.5 Digital T-1 Service:

Effective 11/12/98, Digital T-1 Service will only be available to existing customers who have enrolled their existing T-1's in this service.

Digital T-1 Service provides a discounted rate for customers who purchase digital trunks in blocks of 24 trunks (an entire T-1). Customers who order an entire T-1 will be charged applicable non-recurring trunk and monthly recurring trunk charges as specified below for Local Trunk depending on service for which customer subscribes. Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

3.1.3.5.1 Non-Recurring Charges: Applicable rates for non-recurring charges for Local Trunk-Basic Measured Option, Per Call Option and Flat with Cap-Trunk) Local Trunk-DID and Local Trunk-2 Way Direct will apply as specified in sections 3.1.3.1.3.1, 3.1.3.2.2.1, and 3.1.3.4.2.

3.1.3.5.2 Monthly Recurring Charges: Applicable discounted rates for monthly recurring charges for Local Trunk-Basic (Measured Option, Per Call Option, and Flat with Cap - Trunk), Local Trunk-DID and Local Trunk-2 Way Direct will apply.

In addition to the above referenced monthly recurring charges, applicable rates for usage will apply, as specified in Sections 3.1.4, 3.1.5 and 3.1.6.

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the trunk rate listed above, but will receive the trunk rates as specified in section 3.1.3.1.3.2, 3.1.3.2.2.2 and 3.1.3.4.2. Customers may enroll more than one T-1 in this service.

3.1.3.5.3 Digital T-1 Credit Program: Digital T-1 Credit Program provides a discounted rate for

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customers who purchase digital Local Trunk-Basic Flat with Cap-Trunks, digital Local Trunk-Basic Per Minute Option, digital Local-Trunk Per Call Option, digital Local Trunk-DID or Digital Local Trunk-2 Way Direct in blocks of 24 trunks (an entire T-1). Customers who order an entire T-1 will be charged applicable non-recurring trunk and monthly recurring trunk charges as specified below for Local Trunk depending on service for which customer subscribes. Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

3.1.3.5.3.1 Non-Recurring Charges: Applicable rates for non-recurring charges for Local Trunk-Basic Measured Option, Per Call Option and Flat with Cap-Trunks, Local Trunk-DID and Local Trunk-2 Way Direct will apply as specified in sections 3.1.3.1.3.1, 3.1.3.2.2.1, and 3.1.3.4.2.

3.1.3.5.3.2 Monthly Recurring Charges: Customers enrolling in this service will receive the following monthly recurring Local Trunk-Basic (Measured Option, Per Call Option, and Flat with Cap-Local Trunk option), Trunk-DID and Local Trunk-2 Way Direct charge lieu of those in sections 3.1.3.1.3.2, 3.1.3.2.2.2 and 3.1.3.4.2 for each trunk per T-1.

In addition to the above referenced monthly recurring charges, additional rates for usage and monthly recurring charges may apply, as specified in Sections 3.1.3.1.3.2, 3.1.3.2.2.2, 3.1.3.4.2, 3.1.4, 3.1.5 and 3.1.6.

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the trunk rate listed above, but will receive the trunk rates as specified in section 3.1.3.1.3.2, 3.1.3.2.2.2 and 3.1.3.4.2. Customers may enroll more than one T-1 in this service. T-1 configurations which combine types of trunks are not eligible for the monthly discounted rate.

3.1.3.6 Reserved for Future Use

3.1.4 Usage Rates:* All Local Exchange Service Customers may order service on a measured or per call basis as stated below. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein.

3.1.4.1 Measured (Per Minute) Usage Rate:* The following rates will be applied on a per minute basis:

<u>Peak 1st Minute</u>	<u>Peak Additional Minutes</u>
See Price List	
<u>Off Peak 1st Minute</u>	<u>Off Peak Additional Minutes</u>
See Price List	

3.1.4.2 Per Call Usage Rate:* Rates will be applied on a per call basis. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

* Effective March 1, 2001, this calling option will not be available to new subscribers.

3.2 Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator. The Directory Assistance charge applies to each call regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number.

3.2.1 Each call to Directory Assistance will be charged per call.

The Customer may make one request on each directory assistance call.

3.2.2 A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative.

3.3 Traditional Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 3.1, surcharges as specified in Section 3.3.1 will apply:

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards: Provides the Customer with the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls complete with the assistance of an operator to a particular Station. The call may be billed to the called party.

General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

3.3.1 Traditional Operator Assisted Surcharges: Surcharges will be applied on a per call basis.

Third Number Billing	See Price List
Collect Calling	
Person to Person	
Station to Station	
General Assistance	

3.3.2 Busy Line Verification and Interrupt Service: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

3.3.2.1 Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.

3.3.2.2 Busy Line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

3.3.2.3 Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply per request under the following circumstances:

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- 3.3.2.3.1 The operator verifies that the line is busy with a call in progress.
- 3.3.2.3.2 The operator verifies that the line is available for incoming calls.
- 3.3.2.3.3 The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

3.4 Directory Listings

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing. The Company will ensure that its customers receive a white page directory either from MCImetro or from a third party pursuant to contractual arrangements.

- 3.4.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.
- 3.4.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 3.4.3 Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 3.4.4 In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.
- 3.4.5 Directory listings are provided in connection with each Customer service as specified herein.
 - 3.4.5.1 Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.
 - 3.4.5.2 Additional Listings: In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 3.4.5.8 and 3.4.5.9.
 - 3.4.5.3 Nonpublished Listings: Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Nonpublished Listings are specified in Section 3.4.5.8 and 3.4.5.9.

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3.4.5.4 Nonlisted Numbers: A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Rates for Nonlisted Listings are specified in Section 3.4.5.8 and 3.4.5.9.

3.4.5.5 Foreign Listings: Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing.

3.4.5.6 Alternate Call Listings: Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls. Rates for alternate call listings are specified in Section 3.4.5.8 and 3.4.5.9.

3.4.5.7 Intentionally left blank

3.4.5.8 Non-Recurring Charges: Non-Recurring charges associated with Directory Listings are as follows (Per Listing or Per Number Charge)

Primary Listing	See Price List
Additional Listing	
Alternate Call Listings	
Non-Listed Number	
Non-Published Number	

3.4.5.9 Monthly Recurring Charges: Monthly Recurring Charges associated with Directory Listings are as follows (Per Listing or Per Number Charge):

Primary Listing	See Price List
Additional Listing	
Alternate Call Listings	
Non-Listed Number	
Non-Published Number	

3.5 Intentionally left blank

3.6 Presubscription: PIC -2 An arrangement whereby a Customer may select and designate to the Company an IXC for interLATA calls and have the ability to select either their interLATA carrier, LEC or an alternative interLATA toll provider to carry their intraLATA toll traffic. The selected Exchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC-2).

The rates specified in the tariff will apply each time the Customer requests a change to their PIC, subsequent to the initial designation.

3.7 Vanity Telephone Numbers: At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. The assignment is subject to availability of a particular number and subject to the terms and conditions set forth in Section 2.1.3.

Non Recurring and Monthly Recurring Charges apply.

3.8 Telecommunications Relay Service (TRS): Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider to complete such calls.

3.9 Intentionally left blank

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- 3.10 Virtual Foreign Exchange (VFX) Service: VFX Service enables a Customer to receive Company-provided Local Exchange Access Service at a point(s) outside the Local Exchange Service Area that normally serves the customer's location. VFX service can be used to receive one-way inbound digital traffic only. Customers subscribing to VFX service must purchase an entire T-1 and meet the following conditions: 1) 100 percent of the traffic carried must be inbound local; and 2) the average off-hook time per call is more than ten minutes.

The Local Exchange Calling Area and all Usage Services rates which apply to VFX Exchange Access Service are the same as those which regularly apply to other Company-provided Local Exchange Access Services bearing the same NPA-NXX designation.

Customers are prohibited from using VFX service to place outbound calls including, but not limited to "911" emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographic location for emergency use.

- 3.10.1 Features: The following features are available:

Standard:

Hunting (Circular, Sequential and Uniform Call Distribution)
Touchtone

Optional:

Vanity Number

- 3.10.2 VFX Service Rates and Charges: A VFX service Customer will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 3.10.2.1 and 3.10.2.2, respectively. Customers signing a new term plan can subscribe to digital trunk VFX Service or Local ISDN-PRI VFX Service. The monthly recurring charge for Local ISDN-PRI FX Service is in lieu of the monthly recurring Local ISDN-PRI T-1 charge as specified in Sections 7.3 (Cleveland) and 9.1.1.4 (Cincinnati). All other applicable charges associated with Local ISDN-PRI will apply as specified in Sections 7.3 (Cleveland) and 9.1.1.4 (Cincinnati). DID functionality and blocks of DID numbers will be available at no additional charge for up to a 100 DID numbers. Charges for volume of DID numbers greater than 100 will apply as specified in Sections 3.1.3.2.2 (Cleveland) and 8.4.2 (Cincinnati).

3.10.2.1 Non-Recurring Charges

	<u>Cleveland</u>	<u>Cincinnati</u>
Account Setup	See Price List	
(per account)		
Account Changes (Moves, Changes, Additions) (Per change)		
Account Changes (Per Billing Record Change)		
Line Restoral Charge (Per trunk)		

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

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Suspension of Service
Restoral Charge (per trunk)

(Applies for trunk restoral after Customer-initiated suspension.)

Due Date Change (per occurrence)

T-1 Order Expedite Charge (per T-1)

Local T-1 Installation Charge
(per T-1)

Optional Features

Vanity Numbers are available at the charges specified in Section 3.7.

Local ISDN PRI Charge:¹
(Per Trunk)

See Price List

Digital
Digital Trunk Charge (Per trunk):^{2/3}
Local ISDN-PRI Charge (Per trunk):^{2/3}

VFX Charge (per T-1)
(including EUCL and LNP)

Optional Features:

Vanity Numbers are available at the charges specified in Section 3.7.

¹This service is not available to new subscribers beginning May 16, 2002.

²This service is only available to new and existing customers who subscribe to a new term plan.

³This charge is not available to new subscribers beginning October 1, 2003.

3.11 Intentionally Left Blank

3.12 Intentionally Left Blank

3.13 Intentionally Left Blank

3.14 Intentionally Left Blank

3.15 Intentionally Left Blank

3.16 Local and Long Distance-Line Solution Service

Beginning January 1, 2004, Local and Long Distance Line Solution will no longer be available to new subscribers.

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance-Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com ("Companion Interstate Service") and must subscribe to the Local and Long Distance-Line Solution Service offered in the MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1

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("Companion Intrastate Service").

- must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified Section 3-3.1.2.3.1.

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. Monthly recurring charges apply.

<u>Offering</u>	<u>Monthly Recurring Charge (Unlimited)</u>
Plan 1:	See Price List
Plan 2:	

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following features are available for Local Line service in addition to the Local Line Standard Features.

	Non-Recurring	Monthly Recurring
Feature Package 1		See Price List
Feature Package 2		
Call Waiting/Cancel Call Waiting		
Caller ID with Name and Number		
Remote Call Forwarding* (per each path line)		
Vanity Number		

* Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Discounts:

Effective July 18, 2006, these discounts will no longer be available to new customers.

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts:

These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance-Line Solution Service pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

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- For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.
- For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.
- For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1 will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1.
- For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide.

Other Conditions: Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance-Line Solution Service Line-based Service. Customer understands that use of the Service is restricted in the following manner: (I) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.17 Verizon Business Services I

Beginning March 1, 2005, Verizon Business Services I will no longer be available to new subscribers.

3.17.1 Verizon Business Services I Local Line Solution

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Product Package Guide Types 13, 14, 15 or 16 as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com;
- must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Features: The following optional features are available for Local Line service in addition to the Local Line

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Standard Features.

	Non-Recurring	Monthly Recurring
Feature Package 1		See Price List
Remote Call Forwarding*		

* Customers who subscribe to Local Line service via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 3-3.1.2.3.1.

Monthly Charges: The following flat rate monthly recurring charge (unlimited) applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per Line)

Plan 1:	See Price List
Plan 2:*	

* For Customers who reside within Zone 1 of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines.

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Discounts:

Effective July 18, 2006, these discounts will no longer be available to new customers.

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts:

These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services I Local Line Solution pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Other Conditions: The following disclaimers apply to Verizon Business Service I Local Line Solution in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (ii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges. Services under this plan are not eligible to receive the benefits of any discounts, or promotions including

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any term discounts other than those stated above.

3.17.2 Verizon Business Services I Local and Long Distance

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Verizon Business Services I Local and Long Distance Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com ("Companion Interstate Service") and must subscribe to the Verizon Business Services I Local and Long Distance Line Solution Service offered in the MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1.
- must subscribe to service under Product Package Guide Types 13, 14, 15, or 16 as described in The Guide.
- must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Sections 3-3.1.2.3.1, 3-3.1.3.1.3.1, 3-3.1.3.2.5, 3-3.1.3.4.5, and 7-7.3.1.

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per T-1 or ISDN-PRI basis. The following Monthly Recurring Charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (per line, trunk, T-1 or ISDN-PRI)</u>
A Plan 1:	See Price List
Plan 2:*	
B	
C	

* For Customers who reside within Zone 1 of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines.

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features.

Features and applicable feature charges for Local Trunk Basis, Local Trunk DID, Local Trunk 2 Way Direct and ISDN-PRI are available. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

Local Line Optional Features

Feature Package 1	See Price List
Remote Call Forwarding ²	
DID/2 Way Direct Numbers (per block of 20 numbers)	

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- * Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Discounts

Effective July 18, 2006, these discounts will no longer be available to new customers.

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services I Local and Long Distance pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

- For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.
- For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.
- For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1 will terminate and the customer will be automatically subscribed to MCI Business Services I Voice Services Option 1 under The Guide and Verizon Business Services I Voice Service under MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1.
- For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1. Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to Verizon Business Services I Voice Services Option 1 under The Guide.

Other Conditions: Services under this plan are not eligible to receive the benefits of any discounts other than those stated above or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Verizon Business Service I Local and Long Distance Service in

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addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines or 24 trunks per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.17.3 Verizon Business Services I Local and Long Distance Line Solution

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Verizon Business Services I Local and Long Distance Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com ("Companion Interstate Service") and must subscribe to the Verizon Business Services I Local and Long Distance Line Solution Service offered in the MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1.
- must subscribe to service under Product Package Guide Types 13, 14, 15, or 16 as described in The Guide.
- must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 3-3.1.2.3.1.

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly Recurring Charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (unlimited)</u>
Plan 1:	See Price List
Plan 2:*	

- * For Customers who reside within Zone 1 of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines.

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following features are available for Local Line service in addition to the Local Line Standard Features.

	<u>Non-recurring</u>	<u>Monthly Recurring</u>
Feature Package 1		See Price List
Call Waiting/Cancel Call Waiting		
Caller ID with Name and Number		
Remote Call Forwarding* (per each path line)		

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Vanity Number

- * Customers who subscribe to Local Line service via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Discounts:

Effective July 18, 2006, these discounts will no longer be available to new customers.

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services I Local and Long Distance Line Solution pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

- For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.
- For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1, companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.
- For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1 will terminate and the customer will be automatically subscribed to Verizon Business Services I Voice Services Option 1 under The Guide and Verizon Business Services I Voice Service under MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1.
- For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1. Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to Verizon Business Services I Voice Services Option 1 under The Guide.

Other Conditions: Services under this plan are not eligible to receive the benefits of any discounts other than those stated above or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing

invoicing only.

The following disclaimers apply to Verizon Business Services I Local and Long Distance Line Solution based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.17.4 Verizon Business Services I Local

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Product Package Guide Type 13, 14, 15 or 16 as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com;
- must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features:

Flat Rate Service Line Features: Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 3-3.1.2.3 except for feature package I monthly recurring charges which are specified within this program. The following optional features are available for Flat-Rate Local Line service in addition to the Local Line Standard Features.

Feature Package 1

Remote Call Forwarding*

- * Customers who subscribe to Local Line service via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Metered Service Line Features: The following features are included in metered services optional feature package.

- Calling Party Number Delivery (outbound) with Caller ID Blocking Selective -or- Caller ID Blocking-Complete (mutually exclusive to CPN Delivery)
- Call Forward Variable
- Caller Transfer -or- Three-way Conference Calling
- Speed Dial (8 codes)
- Caller ID w/Name (inbound)
- Call Waiting/ Cancel Call Waiting

Flat Rate and Metered Service ISDN Features: ISDN features and applicable feature charges

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for ISDN-PRI are available as described in Sections 7-7.3.2. Grouping of telephone numbers can be obtained in blocks of 20 DID numbers or 100 DID numbers, as applicable, for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID or 100 DID numbers, as applicable, numbers as specified in Sections 3-3.1.3.2.5 and 3-3.1.3.2.6.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified Sections 3-3.1.2.3.1, 3-3.1.3.1.3.1, 3-3.1.3.2.5, 3-3.1.3.4.5, 7-7.3.1.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Charges for Flat Rate Service

	Plan 1:	Plan 2*
Local Line (per line)		
Local Trunks (Basic, DID and 2 Way Direct) (Per trunk)	See Price List	
Local Trunks (Basic, DID and 2 Way Direct) (Per T-1)		
Local ISDN-PRI (Per T-1)		
Feature Package I		
Remote Call Forwarding		

* For Customers who reside within Zone 1 of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines.

Charges for Metered Service:

See Price List

Plan I and Plan II Local Lines
Regional Metered Line:
Regional Metered Line usage:
Nationwide Metered Line:
Nationwide Metered Line Local usage:
Local Metered T1/ISDN-PRI (per T-1/ISDN-PRI):
Local Metered T1/ ISDN- PRI usage:
Metered Feature Package (optional):

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Discounts

Effective July 18, 2006, these discounts will no longer be available to new customers.

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services I Local pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

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The following disclaimers apply to Stand Alone Verizon Business Services I Local Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (ii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

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3.17.6 Verizon Business Services Install Guarantee

To be eligible for the MCI Business Services Install Guarantee, Customer must enroll in this plan and enter into a new term plan with a term of service which equals or exceeds one year.

Offer: A credit equal to the charges, excluding third-party charges, pass-through charges and expedite charges, paid by Customer for service installed under Customer's new term plan: (i) which Company fails to install on or before the installation date specified in the Company's agreement with the Customer, excluding failure which results from Customer order change or any other act or omission by the Customer, as determined in the Company's sole discretion; and, (ii) about which failure Customer submits to Company an Installation Commitment Submission Form, located on Company Internet site, www.mci.com, within 30 days of the scheduled installation date.

3.17.7 Verizon Business Services 90 Day Satisfaction Guarantee

The Verizon Business Services 90 Day Satisfaction Guarantee applies only with respect to new eligible Company Customers who receive Company service provided under a contract. Customers must enter into a new term plan with a term of service, which equals or exceeds one year. Customer must not have had any Verizon Business billing within the past 90 days.

Offer: The Company will waive applicable early termination and underutilization charges under a term plan, if the Company, within 90 days of the contract effective date, receives written notification from the Customer that it wishes to discontinue the plan. In order to exercise this right, Customer must provide Verizon Business with at least 30 days written notice per the notice provision in the agreement. For any Customer electing to discontinue service under a plan and timely notifying the Company of its intent, service will terminate under the plan 60 days after the date of receipt of the Customer notification. Customers who terminate under this guarantee will be billed and required to repay all credits, including installation credits received under the plan. Customers who have received a product specific promotional benefit and have not met the requirements for the specific benefit shall also reimburse Verizon Business on a pro-rata basis for such other credits received and charges waived.

3.18 Miscellaneous Services

3.18.1 MCI Local Disaster Recovery Service

MCI Local Disaster Recovery Service is an optional feature for customers of MCI Local Line and/or Trunk Services. MCI Local Disaster Recovery Service is not available for circuits provided via UNE-P.

MCI Local Disaster Recovery Service provides MCI Local Customers with pre-established Local Disaster Recovery Plans to be invoked in case of a local line/trunk outage related to an emergency/disaster. MCI Local Disaster Recovery Service can be defined as a collection of actions, procedures, and information that is developed, tested and held in readiness for use in the event of an emergency/disaster. For purposes of this optional feature, an emergency/disaster is defined as any event that may cause a lengthy disruption of the Customer's local line/trunk service. These events include, but are not limited to, natural events, accidents, or events of sabotage. The customer must notify MCI when to invoke these pre-established plans with a secure password. These pre-established plans may consist of specific

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restoration processes involving the redirection of traffic through Remote Call Forward Feature Service; or Trunk Group Redirection. More complex plans that involve over 100 numbers may also be established on an individual case basis. Changes or modifications to these plans can be made as part of the monthly recurring fee.

MCI Local Disaster Recovery Non Recurring Charges

1 - 10 numbers:
11 - 40 numbers:
41 - 100 numbers:
101 numbers and above:

MCI Local Disaster Recovery Monthly Recurring Charges

1 - 10 numbers:
11 - 40 numbers:
41 - 100 numbers:
101 numbers and above:

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3.18.3 Verizon Business Services II Local Availability Enhancement Plan

Offer: Verizon Customers currently enrolled in an On-Net Term Plan are eligible to receive Verizon Business Services II Local Pricing as found in the Companion Local Tariffs. Customers adding Local service for the first time to their On-Net Term Plan with a minimum one-year term commitment are eligible to receive the benefits described in the following offerings: Verizon Business Services II Local and Verizon Business Services II Local and Long Distance.

Customers will receive the discounts under the term plan applicable to their agreement in lieu of any other term-based discount.

Eligibility: This plan applies only with respect to On-Net term plan customers who do not currently have Verizon Business as their Local Service Provider. In addition, plan only applies to new circuits of Verizon Business Services II service. Customers may not receive the benefits of non-promotional discounts or credits.

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3.18.7 Multi-State Local Service Program I

Multi-State Local Service Program I is available to any Qualifying Customer. A Qualifying Customer is one that meets all of the following requirements:

- Customer must bill at least \$2.5 million per year in Total Service Charges.
- Customer must demonstrate prior spending of \$2 million in Total Service Charges for the past 12 months.
- Customer must agree to a new three-year term of at least \$2 million annual spending on Total Service Charges.
- Customer must subscribe to Qualifying Service in a minimum of 30 states.

The rates/charges listed in the Price List herein are available to Qualifying Multi-State Local Service Program I Customers.

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"Total Service Charges" shall mean all charges, after application of all discounts and credits, incurred by Qualifying Customer for Qualifying Services provided, specifically excluding: Taxes; Charges for equipment (unless otherwise agreed upon); Verizon Wireless charges; Charges incurred for goods or services where Verizon acts as agent for Qualifying Customer in its acquisition of goods or services; Non-recurring charges; Governmental Charges; International pass-through access charges (i.e., Type 3/PTT) and charges for international access provided by Verizon (i.e., Type 1); and Other charges expressly excluded by this tariff.

"Qualifying Services" shall include, but are not limited to PRI/Full T1, Local Lines Flat Rated, Local Lines Measured.

In order to purchase Qualifying Services under the Multi-State Local Service Program I, Qualifying Customers must enter into an agreement with Verizon. The agreement may set forth certain terms and conditions not otherwise as described in this tariff, including but not limited to liability limitation, indemnification, termination, limitation period, service commitment and equipment required for service, and those terms and conditions shall be given full force and effect.

Qualifying Customers who enter into an agreement for the Multi-State Local Service Program I will receive certain performance credits from Verizon, including credits if Verizon fails to meet certain Service Levels; such credits and service levels are to be defined by agreement between the Qualifying Customer and Verizon.

3.18.8 Multi-State Local Service Program II

Multi-State Local Service Program II is available to any Qualifying Customer. A Qualifying Customer is one that meets all of the following requirements:

- Customer must agree to subscribe to all of the following services: Local Line, Local Trunk, Local Trunk T1/PRI, Metered Line, Local Metered T1, Local and Long Distance Line Solution, Local and Long Distance Trunk Solution.
- Customer must be a new Verizon Business customer.
- Customer must agree to a new three-year term of at least \$2.5 million annual spending on Total Service Charges.
- Customer must subscribe to Qualifying Service in a minimum of 49 states.

The following Monthly Recurring Charges (?MRC?) are available to Qualifying Multi-State Local Service Program II Customers: See Price List

Qualifying Customers will receive a further discount of 35% off of the MRCs listed above.

In addition, the following per minute rates for Metered Line and Local Metered T1 are available to Qualifying Customers: See Price List

"Total Service Charges" shall mean all charges, after application of all discounts and credits, incurred by Qualifying Customer for Qualifying Services provided, specifically excluding: Taxes; Charges for equipment (unless otherwise agreed upon); Verizon Wireless charges; Charges incurred for goods or services where Verizon acts as agent for Qualifying Customer in its acquisition of goods or services; Non-recurring charges; Governmental Charges; International pass-through access charges (i.e., Type 3/PTT) and charges for international access provided by Verizon (i.e., Type 1); and Other charges expressly excluded by this tariff.

"Qualifying Services" shall include, but are not limited to Local Line, Local Trunk, Local Trunk T1/PRI, Metered Line, Local Metered T1, Local and Long Distance Line Solution, Local and Long Distance Trunk Solution.

3.18.9 Multi-State Local Service Program III

Effective October 1, 2018

Multi-State Local Service Program III is available to any Qualifying Customer. A Qualifying Customer is one that meets the following requirement:

- Customer must demonstrate prior spending of \$1.75 billion in Total Service Charges* during the past 60 months.

* "Total Service Charges" shall mean all charges, after application of all discounts and credits, incurred by Qualifying Customer for Qualifying Services provided, specifically excluding: taxes; charges for equipment (unless otherwise agreed upon); Verizon Wireless charges; Charges incurred for goods or services where Verizon acts as agent for Qualifying Customer in its acquisition of goods or services; non-recurring charges; governmental charges; international pass-through access charges (i.e., Type 3/PTT) and charges for international access provided by Verizon (i.e., Type 1); and other charges expressly excluded by this tariff.

In order to purchase Qualifying Services under the Multi-State Local Service Program III, Qualifying Customers must enter into an agreement with Verizon. "Qualifying Services" shall be the services specified in the agreement.

The following Local Service rates and charges are available to Qualifying Multi-State Local Service Program III Customers: See Price List

A discount off of the standard Verizon Business Services II rates is available. Other term and volume commitments do not apply.

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3.18.11 Contact Center (CC) Services

Contact Center (CC) Services include Inbound Local Origination calling services and Interactive Voice Response (IVR) call treatment services.

- A. Inbound Local Origination: Calls made to local telephone numbers are enabled with intelligent call routing, treatment and management. Inbound Local Origination calls terminate to a called party number served by a rate center in the same local calling area as the rate center associated with the calling party number and the rates provided in this section apply.

Local Origination options include directory listings for Telephone Numbers (TN). For each TN, one standard listing will be placed in the local exchange carrier's (LEC's) White Pages and one in the Yellow Pages, to the extent such directory listings are currently offered by the LEC. Additional and alternate listings are available for an additional charge.

- B. Definitions: The General Definitions apply.

- C. Rates and Charges: The following apply: See Price List

Local Origination Access Charges: Customer will be charged a network access rate on a per-minute basis in accordance with Customer's Agreement, assessed in 6-second increments, for Inbound Local Origination calls. Unless otherwise stated, a \$0.01 per-call minimum applies.

3.19 Verizon Business Services II

Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

3.19.1 Verizon Business Services II Local

Eligibility: To be eligible for this program, customers:

Effective October 1, 2018

- must subscribe to service under Product Package Guide Type 18, 19, 20 or 21 as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com;
- must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features: The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 3-3.1.2.3 except for Feature Package 1 monthly recurring charges which are specified within this program.

Local Line Standard Features
Feature Package 1
Remote Call Forwarding

Features and applicable feature charges for ISDN-PRI are available as described in Section 7-7.3.2, except for Local ISDN-PRI Caller ID with Name (Per T-1) which is specified within this program. Grouping of telephone numbers can be obtained in blocks of 20 DID numbers or 100 DID numbers, as applicable, for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID or 100 DID numbers, as applicable, numbers as specified in Sections 3-3.1.3.2.5 and 3-3.1.3.2.6.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified Sections 3-3.1.2.3.1, 3-3.1.3.1.3.1, 3-3.1.3.2.5, 3-3.1.3.4.5, and 7-7.3.1, except for the non-recurring charges for Order Expedite and T-1 Order Expedite Charges which are specified within this program.

Monthly Recurring Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Flat Rate Pricing Structure - See Price List

Local Line (per line)
Plan 1:
Plan 2:
Local Trunks (Basic, DID and 2 Way Direct) (Per trunk)
Local Trunks (Basic, DID and 2 Way Direct) (Per T-1)
Local ISDN-PRI (Per T-1)
Feature Package 1
Remote Call Forwarding
Local ISDN-PRI Caller ID with Name (Per T-1)

Metered Rate Pricing Structure* - See Price List

Regional Metered Line/List Rate Metered
Plan 1:
Plan 2:
Regional Metered Line Local Per Minute Rate

Effective October 1, 2018

Local Metered T1/ISDN-PRI (per T1/ISDN-PRI)
Local Metered T1/ ISDN- PRI Per Minute Rate
Metered Feature Package (optional)

Metered Feature Package includes:

Calling Party Number Delivery (outbound) with Caller ID Blocking Selective OR Caller ID Blocking-Complete (mutually exclusive to CPN Delivery); Call Forward Variable; Caller Transfer OR Three-way Conference Calling; Speed Dial (8 codes); Caller ID w/Name (inbound); Call Waiting/ Cancel Call Waiting

- * The Metered Rate Pricing Structure is grandfathered as of July 1, 2007. Current customers will continue to receive the rates under this Structure until their current agreement expires on existing lines or T1/PRI's only. The rates under this Structure will not be offered to renewals or new customers.

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Unless the state has established a different requirement, for Customers who reside within the densest zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

Discounts:

Effective July 18, 2006, these discounts will no longer be available to new customers.

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services II Local pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

The following disclaimers apply to Stand Alone Verizon Business Services II Local Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (ii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.19.2 Verizon Business Services II Local and Long Distance

Eligibility: To be eligible for this plan, the customer:

Effective October 1, 2018

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Verizon Business Services II Local and Long Distance Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com ("Companion Interstate Service") and must subscribe to the Verizon Business Services II Local and Long Distance Line Solution Service offered in the MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1.
- must subscribe to service under Product Package Guide Types 18, 19, 20, or 21 as described in The Guide.
- must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Sections 3-3.1.2.3.1, 3-3.1.3.1.3.1, 3-3.1.3.2.5, 3-3.1.3.4.5, and 7-7.3.1, except for the non-recurring charges for Order Expedite and T-1 Order Expedite Charges which are specified within this program.

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per T-1 or ISDN-PRI basis. The following Monthly Recurring Charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (per line, trunk, T-1 or ISDN-PRI)</u>
A Plan 1	See Price List
Plan 2	

Unless the state has established a different requirement, for Customers who reside within the most dense zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

B
C

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features except that the Feature Package 1 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1
Remote Call Forwarding

Monthly Recurring Charge

Feature Package 1
Remote Call Forwarding
Voice Mail

Effective October 1, 2018

Discounts:

Effective July 18, 2006, these discounts will no longer be available to new customers.

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services II Local and Long Distance pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

- For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.
- For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.
- For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1 will terminate and the customer will be automatically subscribed to Verizon Business Services II Voice Services Option 1 under The Guide and Verizon Business Services II Voice Service under MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1.
- For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1. Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to Verizon Business Services II Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts other than those stated above or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Verizon Business Service II Local and Long Distance

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Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines or 24 trunks per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

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3.19.4 Intentionally Left Blank

3.19.5 Verizon Business Services II Install Waiver Plan

The Company will offer this plan to all new business facilities based customers or UNE P delivery customers who convert existing local exchange service from another local exchange carrier to MCImetro Local Services or existing customers adding MCImetro Local Services. To receive the benefits of this plan, customer must commit, at the time of converting to MCImetro Local Service, to at least a one year term commitment. Eligible customers will have the installation charges listed below waived for new circuits.

- Account Setup
- Account Charges (including Moves, Changes, Additions and Billing Record Changes)
- Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk-2 Way Direct)
- Direct Inward Dialing (DID)/2 Way Direct Installation for Blocks of DID/2 Way Direct Numbers
- Non-Recurring Charges for Local ISDN-PRI T-1 installation and optional features
- Selective Call Screening Non-Recurring Charge
- Non-Recurring charges for Optional Features
- Additional Telephone Number Listing (set up charge)
- Alternative Call Listing (set up charge)
- Restoral charges (set up charge)
- Toll Restrictions (set up charge)
- Call Assistance Install (set up charge)
- Voice Mail

Customers who receive service under a Special Contract Arrangement (SCA) are eligible to receive the benefits of this plan.

3.19.6 Local T1 Rewards Plan

Eligible customers, as defined below, who enroll in this plan and subscribe to facilities based Verizon Business Local T1 and/or PRI Service ("Plan Service") will receive a waiver of monthly recurring charges for Plan Service, applied to Customer's first, second (if eligible), and third (if eligible) invoice(s) following activation of Plan Service. In addition, customer will receive a waiver of DID block monthly recurring charges for the duration of the Customer's Verizon Business Services Agreement ("Agreement").

<u>Term</u>	<u>Benefit</u>
1 year	Waiver of one month Plan Service and monthly recurring charges for DID blocks for duration of Agreement.
2 year	Waiver of two months Plan Service and monthly recurring charges for DID blocks for duration of Agreement
3+ year	Waiver of three months Plan Service and monthly recurring charges for DID blocks for duration of Agreement.

Effective October 1, 2018

Eligibility:

- New customers and existing customers who enroll in an Agreement and, for the first time, subscribe to Verizon Business Services I Local, Verizon Business Services I Local Line Solution, Verizon Business Services I Local and Long Distance, Verizon Business Services Local and Long Distance Line Solution, Verizon Business Services II Local or Verizon Business Services II Local and Long Distance in combination with Verizon Full Local T1/ PRI service.
- Existing Verizon Business Local customers enrolled in an Agreement having a three-year or greater term with a minimum of 12 months remaining who order additional Plan Service are eligible to receive a waiver of three months Plan Service.
- Existing Verizon Local customers enrolled in an Agreement having a two-year term commitment with a minimum of 12 months remaining who order additional Plan Service are eligible to receive a waiver of two months Plan Service.
- Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II and Verizon Loyalty Plus III promotions on Plan Service.
- Customers who subscribe to UNE-P, Local Lines, Trunk and Metered Rate service are not eligible.

3.19.7 Intentionally left blank

3.19.8 LD Voice Package

Customer will pay a flat rate monthly recurring charge ("MRC"), fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 20,000 minutes per month originating from a T1 or PRI purchased from Verizon.

Customer will pay a per-minute charge for each minute in excess of 20,000 in a month.

Customer understands that the LD Voice Package is restricted in the following manner:

- (i) International long distance, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the LD Voice Package.
- (iii) Customer may not utilize the LD Voice Package in any call center environment or in connection with any such similar environment.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE TERMINATION IN ACCORDANCE WITH OAC 4901:1-5 OF THE LD VOICE PACKAGE BY VERIZON AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

Underutilization and Early Termination Charges:* If, in any Contract Year during the Initial Term, Customer's Total Service Charges do not meet or exceed the Annual Volume Commitment (AVC), then Customer shall pay: (a) all accrued but unpaid charges incurred under this Agreement; and (b) an "Underutilization Charge" in an amount equal to 25% of the difference between the AVC and Customer's Total Service Charges during that Contract Year. If, in any monthly billing period during the Extended Term, Customer's Total Service Charges do not meet or exceed 1/12 of the AVC then Customer shall pay: (a) all accrued but unpaid usage and other charges incurred under this Agreement, and (b) an "Underutilization Charge" equal to 25% of the difference between 1/12 of the AVC and Customer's Total Service Charges during such monthly billing period. If: (a) Customer terminates this Agreement before the end of the Term for reasons other than Cause; or (b) Verizon terminates this Agreement for Cause, then Customer will pay, within 30 days after such termination: (i) all accrued but unpaid charges incurred through the date of such termination, plus (ii) an amount equal to 25% of the unsatisfied AVC remaining during the year of termination, and for each subsequent Contract Year remaining in the Term, plus (iii) a pro rata portion of any and all credits received by Customer.

Effective October 1, 2018

- * Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

3.19.9 LD Voice 800 Minute Package for Verizon Business Lines or Trunks

If Customer selects the Long Distance (LD) Voice 800 Minute Package, Customer will pay a flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 800 minutes per month originating from a Verizon Business line or Verizon trunk (via Local Service - CLEC or Local Service - ILEC) associated with the LD Voice 800 Minute Package. Customer will pay a per-minute charge for each minute of usage in excess of 800 in a month. See Price List for monthly recurring and per minute charges.

Customer understands that the LD Voice 800 Minute Package is restricted in the following manner:

- (i) International LD, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 800 Minute Package.
- (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
- (iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services II Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE TERMINATION IN ACCORDANCE WITH OAC 4901:1-5 OF THE LD VOICE 800 MINUTE PACKAGE BY VERIZON AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

Underutilization and Early Termination Charges apply as described in Section 3-3.19.8, herein.

3.19.10 LD Voice 500 Minute Package for Verizon Business Lines or Trunks

If Customer selects the Long Distance (LD) Voice 500 Minute Package, Customer will pay a flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 500 minutes per month originating from a Verizon business line or Verizon trunk (via Local Service - CLEC or Local Service - ILEC) associated with the LD Voice 500 Minute Package. Customer will pay a per-minute charge for each minute of usage in excess of 500 in a month. See Price List for monthly recurring and per minute charges.

Customer understands that the LD Voice 500 Minute Package is restricted in the following manner:

- (i) International LD, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 500 Minute Package.
- (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
- (iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services II Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE TERMINATION IN ACCORDANCE WITH OAC 4901:1-5 OF THE LD VOICE 500 MINUTE PACKAGE BY VERIZON AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

Underutilization and Early Termination Charges apply as described in Section 3-3.19.8, herein.

Effective October 1, 2018

3.19.11 LD Voice 300 Minute Package for Verizon Business Lines or Trunks

If Customer selects the Long Distance (LD) Voice 300 Minute Package, Customer will pay a flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 300 minutes per month originating from a Verizon business line or Verizon trunk (via Local Service - CLEC or Local Service - ILEC) associated with the LD Voice 300 Minute Package. Customer will pay a per-minute charge for each minute of usage in excess of 300 in a month. See Price List for monthly recurring and per minute charges.

Customer understands that the LD Voice 300 Minute Package is restricted in the following manner:

- (i) International LD, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 300 Minute Package.
- (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
- (iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services II Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE TERMINATION IN ACCORDANCE WITH OAC 4901:1-5 OF THE LD VOICE 300 MINUTE PACKAGE BY VERIZON AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

Underutilization and Early Termination Charges apply as described in Section 3-3.19.8, herein.

3.20 Verizon Business Services III

3.20.1 Verizon Business Services III Local

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Product Packages Guide Type 22 or 23 as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com/publications/service_guide; and
- must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features: The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 3-3.1.2.3 except for Feature Package 1 monthly recurring charges which are specified within this program.

Local Line Standard Features
Feature Package 1
Remote Call Forwarding

Effective October 1, 2018

Features and applicable feature charges for ISDN-PRI are available as described in Section 7-7.3.2, except for Local ISDN-PRI Caller ID with Name (Per T-1) which is specified within this program. Grouping of telephone numbers can be obtained in blocks of 20 DID numbers or 100 DID numbers, as applicable, for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID or 100 DID numbers, as applicable, numbers as specified in Sections 3-3.1.3.2.5 and 3-3.1.3.2.6.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified Sections 3-3.1.2.3.1, 3-3.1.3.1.3.1, 3-3.1.3.2.5, 3-3.1.3.4.5, and 7-7.3.1, except for the non-recurring charges for Order Expedite and T-1 Order Expedite Charges which are specified within this program.

Monthly Recurring Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Flat Rate Pricing Structure - See Price List

Local Line (per line)

Plan 1:

Plan 2:

Local Trunks (Basic, DID and 2 Way Direct) (Per trunk)

Local Trunks (Basic, DID and 2 Way Direct) (Per T-1)

Local ISDN-PRI (Per T-1)

Feature Package 1

Remote Call Forwarding

Local ISDN-PRI Caller ID with Name (Per T-1)

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Unless the state has established a different requirement, for Customers who reside within the densest zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services III Local pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

The following disclaimers apply to Stand Alone Verizon Business Services III Local Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (ii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.20.2 Verizon Business Services III Local and Long Distance

Eligibility: To be eligible for this plan, the customer:

Effective October 1, 2018

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Verizon Business Services III Local and Long Distance Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's Internet site at www.verizonbusiness.com/publications/service_guide ("Companion Interstate Service") and must subscribe to the Verizon Business Services III Local and Long Distance Service offered in the MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1;
- must subscribe to service under Product Packages Guide Type 22 or 23 as described in The Guide; and
- must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Sections 3-3.1.2.3.1, 3-3.1.3.1.3.1, 3-3.1.3.2.5, 3-3.1.3.4.5, and 7-7.3.1, except for the non-recurring charges for Order Expedite and T-1 Order Expedite Charges which are specified within this program.

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A Flat with Cap is available on a per-Local Line basis, Offering B Flat with Cap is available on a per-Local Trunk basis, and Offering C is available on a per T-1 or ISDN-PRI basis. The monthly recurring charges are set forth in the Price List, herein.

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features except that the Feature Package 1 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1
Remote Call Forwarding

Monthly Recurring Charge

Feature Package 1
Remote Call Forwarding
Voice Mail

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services III Local and Long Distance pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

Effective October 1, 2018

- For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.
- For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.
- For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1 will terminate and the customer will be automatically subscribed to Verizon Business Services III Voice Services Option 1 under The Guide and Verizon Business Services III Voice Service under MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1.
- For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1. Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to Verizon Business Services III Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts other than those stated above or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Verizon Business Service III Local and Long Distance Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines or 24 trunks per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.20.3 Verizon Business Services III Install Waiver Plan

The Company will offer this plan to all new business facilities based customers or UNE P delivery customers who convert existing local exchange service from another local exchange carrier to MCImetro Local Services or existing customers adding MCImetro Local Services. To receive the benefits of this plan, customer must commit, at the time of converting to MCImetro Local Service, to at least a one year term commitment. Eligible customers will have the installation charges listed below waived for new circuits.

- Account Setup
- Account Charges (including Moves, Changes, Additions and Billing Record Changes)
- Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk-2 Way Direct)

Effective October 1, 2018

- Direct Inward Dialing (DID)/2 Way Direct Installation for Blocks of DID/2 Way Direct Numbers
- Non-Recurring Charges for Local ISDN-PRI T-1 installation and optional features
- Selective Call Screening Non-Recurring Charge
- Non-Recurring charges for Optional Features
- Additional Telephone Number Listing (set up charge)
- Alternative Call Listing (set up charge)
- Restoral charges (set up charge)
- Toll Restrictions (set up charge)
- Call Assistance Install (set up charge)
- Voice Mail

Customers who receive service under a Special Contract Arrangement (SCA) are eligible to receive the benefits of this plan.

3.20.4 Verizon Business Services III Local Availability Enhancement Plan

Offer: Verizon Customers currently enrolled in an On-Net Term Plan as found in the Companion Long Distance Tariffs are eligible to receive Verizon Business Services III Local Pricing as found in this tariff.

Customers adding Local service for the first time to their On-Net Term Plan with a minimum one-year term commitment are eligible to receive the benefits described in the following offerings: Verizon Business Services III Local and Verizon Business Services III Local and Long Distance.

Customers will receive the discounts under the term plan applicable to their agreement in lieu of any other term-based discount.

Eligibility: This plan applies only with respect to On-Net term plan customers who do not currently have Verizon Business as their Local Service Provider. In addition, plan only applies to new circuits of Verizon Business Services III service. Customers may not receive the benefits of non-promotional discounts or credits.

SECTION 4 – PROMOTIONAL OFFERINGS

4. Promotional Offerings

Promotional Offerings: The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The waiver of any charge, other than a non-recurring charge, shall be limited to 90 days on a per-customer basis. For Promotional Offerings see, Intrastate Telecommunications Services, under Promotions – Local.

SECTION 5 – INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

5. Individual Case Basis (ICB) Arrangements

Rates for ICB Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory| basis.

SECTION 6 – SPECIAL CONSTRUCTION

6. Special Construction

- 6.1 MCI Imposed Special Construction Charges: When a customer service request meets any one or more of the conditions set forth below, MCImetro may perform, or have performed, Special Construction to meet the Customer's needs. In such instance, recurring and non-recurring Special Construction charges will be determined on an Individual Case Basis, and the Customer must agree to pay such charges prior to service installation and provision. Special Construction is required when the Company does not have existing facilities in place to satisfy the Customer's request; the Company has no other planned use for the facilities requested; the Customer request that service be furnished using a particular type of facility, or via a route other than that which the Company would normally use; and/or the Customer requests the construction of more facilities than would normally be required to satisfy its request.
- 6.2 MCI Pass Through Special Construction Charges: When Special Construction charges are imposed on MCImetro by a third party in order to meet a Customer's request, MCImetro will pass the charges through to the Customer. Charges passed through to the Customer will include, but will not be limited to, the charges imposed by Incumbent Local Exchange Carriers, Competitive Exchange Carriers, other Contractors, State or Federal Government.

SECTION 7 – LOCAL ISDN-PRIMARY RATE INTERFACE (PRI)

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

7. Local ISDN-PRI: Local ISDN-PRI is an alternative arrangement for individual local exchange services such as Local Trunk Basic and Local Trunk DID. Local ISDN-PRI is provisioned at the 1.544 Mbps rate via the Primary Rate Interface standard of the Integrated Services Digital Network (ISDN). Local ISDN-PRI provides the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.

- 7.1 Local ISDN-PRI Service Arrangement: One or more Service Configurations can be combined to create a Local ISDN-PRI Service Arrangement. Customers may have multiple Local ISDN-PRI Service Arrangements per location, however for each Service Arrangement one Service Configuration 1 must be included. The controlling D channel will always reside on Service Configuration 1.

The ISDN Digital Facility is ordered separately and not included as part of the Service Configuration.

The D channel is a 64 Kbps channel that carries signaling and control for the B channels. The capabilities of the D channel are contained within the customers Service Configuration.

- 7.1.1 Service Configuration 1: The first Service Configuration for any Local ISDN-PRI Service Arrangement must be a Service Configuration 1. Service Configuration 1 provides twenty-three (23) 64 Kbps B channels and one (1) primary 64 Kbps D signaling channel. The primary D channel is an-out-of band signaling channel used to control and route all of the B channel traffic within the Local ISDN-PRI Service Arrangement.
- 7.1.2 Service Configuration 2: This configuration is only available in conjunction with Service Configuration 1. It provides an additional twenty-four (24) 64 Kbps B channels which are controlled by the D channel on

Effective October 1, 2018

Service Configuration 1. Multiple Service Configuration 2s may be associated with a Service Configuration 1 subject to switching equipment limitations.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separately DID telephone numbers, as found in Section 3.1.3.2.1 preceding.

7.1.3 Service Configuration 3: This configuration is also only available to subscribers who have a Service Configuration 1. It provides a backup 64 Kbps D channel and twenty-three (23) additional 64 Kbps B channels. The backup D channel will control and route all of the B channel traffic of a single PRI Service Arrangement in the event the D channel on the primary configuration (Service Configuration 1) fails. A maximum of one Service Configuration 3 may be included with each Local ISDN-PRI Service Arrangement. Service Configuration 3 is available subject to switching equipment capabilities.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order partly DID telephone numbers, as found in Section 3.1.3.2.1 preceding.

7.2 Local ISDN-PRI

7.2.1 Optional Features: In addition to providing Local Exchange Services specified above, Local ISDN- PRI can be configured to support the following optional advanced ISDN features:

7.2.1.1 Call-by-Call Service Selection: Allows B channels to be shared between multiple services carried over a single PRI Local Serving Arrangement.

7.2.1.2 Calling Number Delivery: Allows the customer to receive the originating caller's working telephone number provided this information is forwarded to the Company by the caller's Local Exchange and/or Long Distance Carrier.

7.2.1.3 Remote Call Forwarding (RCF): RCF allows all calls dialed to a telephone number equipped for RCF service to be automatically forwarded to another dialable telephone number.

7.2.1.4 Overflow Routing: Overflow routing allows the redirection of incoming calls based on customer conditions of either "all trunks busy" or disaster-based service outages.

Call-by-Call Service Selection and Calling Number Delivery can be combined in into Feature Package 1.

7.3 Local ISDN-PRI T-1:

Non-Recurring and Monthly Recurring Charges as specified below apply per T-1 unless otherwise noted. The Local ISDN PRI T-1 non-recurring and recurring charges include Service Configuration and B Channel Service charges. Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 3.1.3.2.2.1 and 3.1.3.2.2.2, respectively.

7.3.1 Non-Recurring Charges

Service Reconfiguration Charge*

See Price List

* Applies for each Service Configuration affected. i.e., if the Service Reconfiguration will affect one Service Configuration 1 and three Service Configuration 2s, four (4) Service Reconfiguration Charges would apply.

Local ISDN PRI T-1 Installation
(Per T-1)

Effective October 1, 2018

Account Setup (Per Account)

Account Changes
(Moves, Changes, Additions)
(Per Change)

Account Changes (Per Billing Record Change)

Line Restoral Charge:
(Per Trunk)

(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge:
(per Trunk)

(Applies for line restoral after Customer-initiated suspension.)

Due Date Change (per occurrence)

T-1 Order Expedite Charge (per T-1)

7.3.2 Monthly Recurring Charges

Local ISDN PRI T-1 Flat with Cap-Trunks Option* See Price List
(Per T-1)

*Effective March 1, 2001, this calling option will not be available to new subscribers.

Local ISDN PRI T-1 Minute/Per Call Options
(Per T-1)

Optional Features:
Remote Call Forwarding
Overflow Routing

7.3.3 Usage Charges: The rates and charges specified in Section 3.1.4 for local usage will apply to circuit switched voice calls. Flat with Cap-Trunks is available for voice traffic only. Data usage will be charged on a per minute basis as specified below regardless of the trunk type (measured or Flat with Cap-Trunks) purchased.

7.3.3.1 Per Minute Data Usage Rate: See Price List

SECTION 8 – RATES AND CHARGES AVAILABLE IN THE CINCINNATI SERVICE AREA

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

Effective October 1, 2018

8. Rates and Charges Available in the Cincinnati Service Area

8.1 Service Area:

8.1.1 Local Calling Area:

- A. Plan 1: For company-provided facility based service, where facilities are available, local calling areas are defined on the Ohio specific page in the Service Publication and Price Guide ("Guide", www.verizonbusiness.com/Guide).
- B. Plan 2: For service provisioned via UNE-Platform or resale ("UNE-P"), local calling areas are defined on the Ohio specific page in the Service Publication and Price Guide ("Guide", www.verizonbusiness.com/Guide).

8.2 Local Line Rates and Charges:

8.2.1 Non-Recurring Charges

Line Connection Charge (per line) See Price List

Account Setup (per account)

Account Changes
Moves, Changes, Additions (per change)

Account Changes (per billing record change)

Line Restoral Charge (per line)

(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service. Notwithstanding, the foregoing, disconnection will be in accordance with MTSS Rule 4901:1-5-19)

Suspension of Service Restoral Charge (per line)

(Applies for line restoral after Customer-initiated suspension.)

Order Expedite Charge (per Line)

Due Date Change (per occurrence)

Business Line Feature Package (Installation Charge)

8.2.2 Recurring Charges

Local Line - Line Charge (per line)

Plan 1:

Measured Option See Price List
Per Call Option

Flat with Cap – Lines*

Plan 2:

Measured Option
Per Call Option
Flat Rate Option

Call Trace**

* Effective March 1, 2001, this calling option will not be available to new subscribers.

** Customers may choose Call Trace on a monthly subscription basis or on a per trace basis. There is a monthly per trace charge, and customers will only be charged for successful activation if choosing the per trace option.

8.2.3 Optional Features:

Calling Number Delivery See Price List
Calling Number Delivery Blocking
 Complete
 Selective
Interim Local Number Portability
Call Trace* (Per Trace Option)
Remote Call Forwarding**

* Customers may choose Call Trace on a monthly subscription basis or on a per trace basis. Customers will only be charged for successful activation if choosing the per trace option.

** Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Optional Features Monthly Recurring Charges:

Call Forward-Busy
Call Forward-No Answer
Call Transfer or 3-Way Conference
 (Mutually Exclusive)
Call Waiting/Cancel Call Waiting
Caller Id-Number
Calling Number Delivery
Calling Number Deliver Blocking
 (Complete)
Interim Local Number Portability (ILNP)
Speed Dial-8 Speed Dial-30
 (Mutually Exclusive)
Call Trace¹ (Monthly Service)
Call Trace¹ (Per Trace Option)

Feature Package 1

Includes the Standard Features above and the following Optional Features:

 Call Transfer or 3-Way Conference Calling (Mutually Exclusive)
 Call Forward-Busy
 Call Forward-No Answer
 Speed Dial-8

Feature Package 2

Includes the Standard Features above, the features in Feature Package 1 plus each of the following:

 Speed Dial-8 or Speed Dial-30 (Mutually Exclusive)
 Toll Restriction

8.2.4 Usage Rates: The rates in Section 8.7 will apply.

NOTE: Features listed in Section 3.1.2.1 and 3.1.2 are applicable for the Cincinnati Service Area.

8.3 Local Trunk: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks can be provisioned as either analog* or digital and will be provided in the following manner:

- * Effective April 1, 2001, analog DID service will not be available to new subscribers.
- * Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

8.3.1 Local Trunk-Basic: Local Trunk-Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

8.3.1.1 One-Way Outbound: Provides the Customer with a single analog* or digital connection which is restricted to carry outbound traffic only.

- * Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers.
- * Existing customers can no longer add circuits, make changes to or move existing service.

8.3.1.2 One-Way Inbound or Two-Way: Provides the Customer with a single analog* or digital connection which can carry one-way inbound or two-way traffic.

- * Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

8.3.1.3 One-Way Inbound or Two-Way

8.3.1.3.1 Features: The following features are available:

Multiline Hunting
Serial Hunting
Distributed Line Hunting

Optional Features:
Digital Interface
Remote Call Forwarding
Overflow Routing

8.3.1.4 Local Trunk-Basic Rates and Charges: A Local Trunk - Basic Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 8.3.1.4.1, 8.3.1.4.2 and 8.3.1.4.3, respectively.

Digital Interface: Digital Interface provides DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic (DID trunks to the Customers PBX or trunk-capable Key System. Digital Interface can be used to carry one-way or two-way traffic, Direct Inward Dialing, or a combination of thereof. Applicable Non-Recurring and Recurring charge can be found in Section 8.3.1.4.1, 8.3.1.4.2 and 8.3.1.4.3.

8.3.1.4.1 Non-Recurring Charges
Line Connection Charges

See Price List

Effective October 1, 2018

(per Trunk)

Account Setup
(per account)

Account Changes
(Moves, Changes, Additions)
(per change)

Account Changes
(Per Billing Record Change)

Line Restoral Charge
(per trunk)

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service
Restoral Charge
(per trunk)

(Applies for trunk restoral after Customer-initiated suspension.)

Order Expedite Charge (per trunk)

Due Date Change (per occurrence)

Local T-1 Installation Charge (per T-1)

T-1 Order Expedite Charge (per T-1)

8.3.1.4.2 Monthly Recurring Charges

Local Trunk - Basic Charge
(per Trunk)

See Price List

Measured Option*
Per Call Option*
Flat Rate Option - Analog
Flat Rate Option - Analog

Interim Local Number Portability
Remote Call Forwarding
Overflow Routing

* Effective March 1, 2001, this calling option will not be available to new subscribers.

8.3.1.4.3 Usage Rates: The rates in section 8.7 will apply.

8.4 Local Trunk - Direct Inward Dialing (DID): Provides the Customer with a single analog* or digital connection which can carry one-way, inbound traffic.

Effective October 1, 2018

- * Effective April 1, 2001, analog DID service will not be available to new subscribers.
- * Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

8.4.1 Direct Inward Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Additional monthly charges will apply, as specified in Section 8.4.2.1 and 8.4.2.2

8.4.2 Direct Inward Dialing Rates and Charges: A Customer who orders a Local Trunk - DID trunk will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 8.4.2.1 and 8.4.2.2.

Digital Interface: Digital Interface provides DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic (DID trunks to the Customers PBX or trunk-capable Key System.) Digital Interface can be used to carry one-way or two-way traffic, Direct Inward Dialing, or a combination of thereof. Applicable Non-Recurring and Recurring charge can be found in Section 8.4.2.1 and 8.4.2.2.

8.4.2.1 Non-Recurring Charges See Price List

Installation:
Each DID Connection (per trunk)

DID number charge
First block of 20 numbers
Each add'l block of 20 numbers

Account Setup
(per account)

Account Changes
(Moves, Changes, Additions)
(per change)

Account Changes
(per Billing Record change)

Line Restoral Charge
(per Trunk)

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge
(per trunk)

(Applies for trunk restoral after Customer-initiated suspension.)

Order Expedite Charge (per trunk)

Due Date Change (per occurrence)

Local T-1 Installation Charge (per T-1)

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T-1 Order Expedite Charge (per T-1)

8.4.2.2 Monthly Recurring Charges

Local Trunk - DID Charge
(per trunk)
Digital
Analog*

See Price List

- * Effective April 1, 2001, analog DID service will not be available to new subscribers.
- * Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

DID number charge
(initial block of 20 numbers)

(additional blocks of 20)

(Per block of 1000 numbers after an initial purchase
of 2000 numbers in a Metropolitan Statistical Area
(MSA) from a single Company switch.)*

- * This charge applies to orders placed on or after January 15, 2001.

Rates for a volume of numbers greater than 1000 will be provided on an
Individual Case Basis, subject to P.U.C.O. approval.*

- * Effective January 15, 2001, rates for a volume of Numbers greater than 1000 will no longer be provided on an Individual Case Basis.

Optional Features

Remote Call Forwarding
Overflow Routing

8.5 Local Trunk - 2 Way Direct: Provides the customer with a Two-Way direct dial digital or analog* connection which can carry both inbound and outbound traffic and the ability to route a block of number to a trunk group, receive outpulsed digits on calls incoming through that trunk group and make outgoing calls using the same trunks.

- * Effective April 1, 2001, analog 2 Way Direct service will not be available to new subscribers.
- * Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

8.5.1 2 Way Direct Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Non-Recurring Charges and Monthly Recurring Charges will apply, as specified in Sections 8.5.5 and 8.5.6, and Price List Sheet 24.1.

8.5.2 2 Way Direct Rates and Charges: A customer who orders a Local Trunk will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Usage Charges as specified in Sections 8.5.5, 8.5.6 and 8.7, and Price List Sheets 24.1 and 26.

8.5.3 Standard Features:

Hunting (Circular, Sequential, Uniform Call Distribution)
Touchtone

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Calling Number Delivery Blocking (Selective)

8.5.4 Optional Features:

Calling Number Delivery Blocking (Complete)
Remote Call Forwarding
Overflow Routing

8.5.5 Non Recurring Charges:

Each DID Connection (per trunk): See Price List
DID Number Charge
Initial Block of 20 Numbers:
Each Add'l Block of 20 Numbers:
Account Setup (Per Account):
Account Changes (Moves, Changes, Additions):
(Per Change)
Account Changes (Per Billing Record change):
Line Restoral Charge (Per Trunk):

(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge (Per Trunk):
Order Expedite Charge (per trunk)
Due Date Change (per occurrence)
Local T-1 Installation Charge (per T-1)
T-1 Order Expedite Charge (per T-1)

8.5.6 Monthly Recurring Charges:

Local Trunk - 2 Way Direct (Per Trunk)

Flat Rate Option
Digital: See Price List
Analog*:
Per Minute Option**
Analog*:
Digital:
Per Call Option**
Analog*:
Digital:
DID Number Charge
(initial block of 20 numbers)
(additional blocks of 20 numbers)
(Per block of 1000 numbers after an initial purchase
of 2000 numbers in a Metropolitan Statistical Area
(MSA) from a single Company switch.)***

* Effective April 1, 2001, analog 2 Way Direct service will not be available to new subscribers.

* Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

** Effective March 1, 2001, this calling option will not be available to new subscribers.

*** This charge applies to orders placed on or after January 15, 2001.

Rates for a volume of Numbers greater than 1000 will be provided on an Individual Case Basis, subject to

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P.U.C.O. approval. (Effective January 15, 2001, rates for a volume of Numbers greater than 1000 will no longer be provided on an Individual Case Basis.)

Optional Features

Remote Call Forwarding:
Overflow Routing

8.6 Intentionally left blank

8.7 Usage Rates:* All Local Exchange Service Customers may order service on a measured or per call basis as stated below. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein.

8.7.1 Measured (Per Minute) Usage Rate:* The following rates will be applied on a per minute basis:

<u>Peak 1st Minute</u>	See Price List	<u>Peak Additional Minutes</u>
<u>Off Peak 1st Minute</u>	See Price List	<u>Off Peak Additional Minutes</u>

8.7.2 Per Call Usage Rate:* Rates will be applied on a per call basis. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

* Effective March 1, 2001, this calling option will not be available to new subscribers.

8.8 Directory Listings

8.8.1

8.8.2 A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative.

8.8.3 Non-Recurring Charges: Non-Recurring charges associated with Directory Listings are as follows:

Per Listing or Per Number Charge:	See Price List
Primary Listing	
Additional Listing	
Alternate Call Listings	
Non-Listed Number	
Non-Published Number	

8.8.4 Recurring Charges: Monthly Recurring Charges associated with Directory Listings are as follows:

Per Listing or Per Number Charge:	See Price List
Primary Listing	
Additional Listing	
Alternate Call Listings	
Non-Listed Number	
Non-Published Number	
Secretarial Listing	

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- 8.8.5 Nonlisted Numbers: A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Rates for Nonlisted Listings are specified in Section 3.4.5.7 and 3.4.5.8.
- 8.8.6 Foreign Listings: Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing.
- 8.8.7 Alternate Call Listings: Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls. Rates for alternate call listings are specified in Section 3.4.5.7 and 3.4.5.8.
- 8.8.8 Secretarial Listing: The Secretarial Answering Service may subscribe for Secretarial Listings on its administrative service or on its direct inward dialing service for its patrons who do not have a requirement for local exchange service.
- a) Secretarial Listings must have the same address as the Secretarial Answering Service
 - b) The Secretarial Answering Service subscribing to Secretarial Listings for its patrons must not provide telephone facilities other than public telephone service for the use of its patrons nor may the patrons be permitted to use the Secretarial Answering Service's administrative telephone service.
 - c) The Secretarial Answering Service subscribing to Secretarial listings will be responsible for all charges, including toll, applied to the telephone number listing for the patron.
 - d) Secretarial Listing regulations are not intended to prohibit bona fide joint user service provided for in this tariff.

8.9 Traditional Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 3.1, surcharges as specified in Section 3.3.1 will apply:

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards: Provides the Customer with the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls complete with the assistance of an operator to a particular Station. The call may be billed to the called party.

General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

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8.9.1 Operator Assisted Surcharges: The following surcharges will be applied on a per call basis.

Third Number Billing	See Price List
Collect Calling	
Person to Person	
Station to Station	
General Assistance	

8.9.2 Busy Line Verification and Interrupt Service: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

8.9.2.1 Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.

8.9.2.2 Busy Line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

8.9.2.3 Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:

8.9.2.3.1 The operator verifies that the line is busy with a call in progress.

8.9.2.3.2 The operator verifies that the line is available for incoming calls.

8.9.2.3.3 The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

Per Request
Busy Line Verification
Busy Line Interrupt

8.10 Other Services

8.10.1 Selective Call Screening: Selective Call Screening (SCS) is a call processing arrangement designed to restrict certain types of billing options from a line or trunk originating a call. The service is offered to provide customers with a choice of originating call screening options when an operator services system is involved with the call processing. The Selective Call Screening service provides information to the operator services platform (mechanized or live operator) to denote special originating call handling was requested. The following billing options are available: billing as collect, bill to a third party number or billed to a calling card.

The Company assumes no liability for calls completed by any other entity, carrier or operator services platform as long as the Selective Call Screening code accompanies the call sent to another entity, carrier or operator services platform.

SCS Customers are responsible for all toll charges billed to their line(s) for calls that are not carried solely over MCI network facilities.

SCS is offered subject to switch availability on MCI Local Business facilities (lines and trunks).

The following rates and charges apply to Selective Call Screening Service and are in addition to all other charges as specified elsewhere in the tariff:

Establishing Service

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	Non-Recurring	Monthly Recurring
	Selective Call Screening, per line or per trunk	See Price List
8.10.2	Intentionally left blank	
8.10.3	Intentionally left blank	
8.10.4	Intentionally left blank	
8.10.5	Intentionally left blank	
8.10.6	Intentionally left blank	
8.10.7	Intentionally left blank	
8.10.8	<u>Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II</u> Beginning January 1, 2004, this offering will no longer be available to new subscribers.	

Eligibility: To be eligible for this plan, the customer must: i) designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling; ii) subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com ("Companion Interstate Service") and must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II offered in MCI Communications, Inc., P.U.C.O. Tariff No. 1 ("Companion Intrastate Service"); iii) subscribe to service under Special Customer Arrangement SCA Guide Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Sections for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Primary Rate Interface.

Monthly Recurring Charges:

The following monthly recurring charges will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per- T-1 or ISDN PRI basis. Monthly recurring charges apply.

A: See Price List
Plan 1:
Plan 2:
B:
C:

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in 8-8.2.1, 8-8.2.2 and 8-8.2.3 except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

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Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described herein. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

Local Line Optional Features

Feature Package 1	Caller ID with Name and Number
Feature Package 2	Remote Call Forwarding*
Call Waiting/Cancel Call Waiting	Vanity Number

* Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Feature Package 1		
Feature Package 2		See Price List
DID/2 Way Direct Numbers (per each block of 20 numbers)		
Call Waiting/Cancel		
Caller ID w/ Name and Number		

Discounts: (Effective July 18, 2006, these discounts will no longer be available to new customers.)

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc., P.U.C.O. Tariff No. 1 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc., P.U.C.O. Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer

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subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc., P.U.C.O. Tariff No. 1 will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under MCI Communications Services, Inc., P.U.C.O. Tariff No. 1.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc., P.U.C.O. Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts. Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

8.10.9 Intentionally left blank

8.10.10 Local and Long Distance-Line Solution Service

Beginning January 1, 2004, Local and Long Distance Line Solution Service will no longer be available to new subscribers.

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance-Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com ("Companion Interstate Service") and must subscribe to the Local and Long Distance-Line Solution Service offered in the MCI Communications Services, Inc., P.U.C.O. Tariff No. 1 ("Companion Intrastate Service");
- must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified Section 8-8.2.1.

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to

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Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. Monthly recurring charges apply.

<u>Offering</u>	<u>Monthly Recurring Charge (Unlimited)</u>
Plan 1:	See Price List
Plan 2:	

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following features are available for Local Line service in addition to the Local Line Standard Features.

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Feature Package 1		
Feature Package 2		See Price List
Call Waiting/Cancel Call Waiting		
Caller ID with Name and Number		
Remote Call Forwarding* (per each path line)		
Vanity Number		

* Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Discounts: (Effective July 18, 2006, these discounts will no longer be available to new customers.)

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance-Line Solution Service pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

- For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.
- For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service

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- offering under The Guide to which the customer subscribed at the time of subscription to this plan.
- For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1 will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1.
 - For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide.

Other Conditions: Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance-Line Solution Service Line-based Service. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

8.10.11 Verizon Business Services I

Beginning March 1, 2005, Verizon Business Services I will no longer be available to new subscribers.

8.10.11.1 Verizon Business Services I Local Line Solution

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Product Package Guide Types 13, 14, 15 or 16 as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com;
- must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Features: The following optional features are available for Local Line service in addition to the Local Line Standard Features.

	Non-Recurring	Monthly Recurring
Feature Package 1		See Price List
Remote Call Forwarding*		

* Customers who subscribe to Local Line service via UNE-P are not eligible to utilize

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Remote Call Forwarding (RCF).

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 8-8.2.1.

Monthly Charges: The following flat rate monthly recurring charge (unlimited) applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per Line): See Price List
Plan 1:
Plan 2:*

- * For Customers who reside within Zone 1 of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines.

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service.

Discounts: (Effective July 18, 2006, these discounts will no longer be available to new customers.)

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services I Local Line Solution pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Other Conditions: The following disclaimers apply to Verizon Business Service I Local Line Solution in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (ii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges. Services under this plan are not eligible to receive the benefits of any discounts, or promotions including any term discounts other than those stated above.

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Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Verizon Business Services I Local and Long Distance Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com ("Companion Interstate Service") and must subscribe to the Verizon Business Services I Local and Long Distance Line Solution Service offered in the MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1;
- must subscribe to service under Product Package Guide Types 13, 14, 15, or 16 as described in The Guide;
- must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Sections 8-8.2.1, 8-8.3.1.4.1, 8-8.4.2.1, 8-8.5.5, and 9-9.1.1.4.2.

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per T-1 or ISDN-PRI basis. The following Monthly Recurring Charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (per line, trunk, T-1 or ISDN-PRI)</u>
A Plan 1:	See Price List
Plan 2:*	
B	
C	

* For Customers who reside within Zone 1 of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines.

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features.

Features and applicable feature charges for Local Trunk Basis, Local Trunk DID, Local Trunk 2 Way Direct and ISDN-PRI are available. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

Local Line Optional Features

Feature Package 1

Remote Call Forwarding*

Feature Package 1
Remote Call Forwarding*

Non-Recurring Charge Monthly Recurring Charge
See Price List

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DID/2 Way Direct Numbers
(per block of 20 numbers)

* Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Discounts: (Effective July 18, 2006, these discounts will no longer be available to new customers.)

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services I Local and Long Distance pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

- For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.
- For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.
- For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1 will terminate and the customer will be automatically subscribed to Verizon Business Services I Voice Services Option 1 under The Guide and MCI Business Services I Voice Service under MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1.
- For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1. Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to Verizon Business Services I Voice Services Option 1 under The Guide.

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Other Conditions: Services under this plan are not eligible to receive the benefits of any discounts other than those stated above or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Verizon Business Service I Local and Long Distance Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

8.10.11.3 Verizon Business Services I Local and Long Distance Line Solution

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Verizon Business Services I Local and Long Distance Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com ("Companion Interstate Service") and must subscribe to the Verizon Business Services I Local and Long Distance Line Solution Service offered in the MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1;
- must subscribe to service under Product Package Guide Types 13, 14, 15, or 16 as described in The Guide;
- must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 8-8.2.1.

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly Recurring Charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (unlimited)</u>
Plan 1:	See Price List
Plan 2:*	

- * For Customers who reside within Zone 1 of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines.

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Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following features are available for Local Line service in addition to the Local Line Standard Features.

	Non-recurring	Monthly Recurring
Feature Package 1		See Price List
Call Waiting/Cancel Call Waiting		
Caller ID with Name and Number		
Remote Call Forwarding* (per each path line)		
Vanity Number		

* Customers who subscribe to Local Line service via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Discounts: (Effective July 18, 2006, these discounts will no longer be available to new customers.)

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services I Local and Long Distance Line Solution pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

- For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.
- For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.
- For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O.

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Tariff No. 1 will terminate and the customer will be automatically subscribed to Verizon Business Services I Voice Services Option 1 under The Guide and Verizon Business Services I Voice Service under MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1.

- For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1. Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to Verizon Business Services I Voice Services Option 1 under The Guide.

Other Conditions: Services under this plan are not eligible to receive the benefits of any discounts other than those stated above or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Verizon Business Services I Local and Long Distance Line Solution based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

8.10.11.4 Verizon Business Services I Local

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Product Package Guide Type 13, 14, 15 or 16 as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com;
- must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features:

Flat Rate Service Line Features: Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 8-8.2 except for feature package I monthly recurring charges which are specified within this program. The following optional features are available for Flat-Rate Local Line service in addition to the Local Line Standard Features.

Non-Recurring Charge

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Feature Package 1 See Price List
Remote Call Forwarding*

* Customers who subscribe to Local Line service via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified Section 8-8.2.1, 8-8.3.1.4.1, 8-8.4.2.1, 8-8.5.5, and 9-9.1.1.4.1.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Charges for Flat Rate Service

Local Line (per line): Plan 1: See Price List
Plan 2:*

Local Trunks (Basic, DID and 2 Way Direct) (Per trunk):

Local Trunks (Basic, DID and 2 Way Direct) (Per T-1):

Local ISDN-PRI (Per T-1):

Feature Package I:

Remote Call Forwarding:

* For Customers who reside within Zone 1 of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines.

Charges for Metered Service:

Plan I and Plan II Local Lines See Price List

Regional Metered Line:

Regional Metered Line usage:

Nationwide Metered Line:

Nationwide Metered Line Local usage:

Local Metered T1/ISDN-PRI (per T-1/ISDN-PRI):

Local Metered T1/ ISDN- PRI usage:

Metered Feature Package (optional):

Discounts: (Effective July 18, 2006, these discounts will no longer be available to new customers.)

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services I Local pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20%

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discount, or 2 or more years for up to a 25% discount.

The following disclaimers apply to Stand Alone Verizon Business Services I Local Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (ii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

8.10.11.5 Intentionally Left Blank

8.10.11.6 Verizon Business Services Install Guarantee

To be eligible for the Verizon Business Services Install Guarantee, Customer must enroll in this plan and enter into a new term plan with a term of service which equals or exceeds one year.

Offer: A credit equal to the charges, excluding third-party charges, pass-through charges and expedite charges, paid by Customer for service installed under Customer's new term plan: (i) which Company fails to install on or before the installation date specified in the Company's agreement with the Customer, excluding failure which results from Customer order change or any other act or omission by the Customer, as determined in the Company's sole discretion; and, (ii) about which failure Customer submits to Company an Installation Commitment Submission Form, located on Company Internet site, www.mci.com, within 30 days of the scheduled installation date.

8.10.11.7 Verizon Business Services 90 Day Satisfaction Guarantee

The Verizon Business Services 90 Day Satisfaction Guarantee applies only with respect to new eligible Company Customers who receive Company service provided under a contract. Customers must enter into a new term plan with a term of service, which equals or exceeds one year. Customer must not have had any Verizon Business billing within the past 90 days.

Offer: The Company will waive applicable early termination and underutilization charges under a term plan, if the Company, within 90 days of the contract effective date, receives written notification from the Customer that it wishes to discontinue the plan. In order to exercise this right, Customer must provide Verizon with at least 30 days written notice per the notice provision in the agreement. For any Customer electing to discontinue service under a plan and timely notifying the Company of its intent, service will terminate under the plan 60 days after the date of receipt of the Customer notification. Customers who terminate under this guarantee will be billed and required to repay all credits, including installation credits received under the plan. Customers who have received a product specific promotional benefit and have not met the requirements for the specific benefit shall also reimburse Verizon Business on a pro-rata basis for such other credits received and charges waived.

8.11 Miscellaneous Services

8.11.1 MCI Local Disaster Recovery Service

MCI Local Disaster Recovery Service is an optional feature for customers of MCI Local Line and/or Trunk Services. MCI Local Disaster Recovery Service is not available for circuits provided via UNE-P.

MCI Local Disaster Recovery Service provides MCI Local Customers with pre-established Local Disaster

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Recovery Plans to be invoked in case of a local line/trunk outage related to an emergency/disaster. MCI Local Disaster Recovery Service can be defined as a collection of actions, procedures, and information that is developed, tested and held in readiness for use in the event of an emergency/disaster. For purposes of this optional feature, an emergency/disaster is defined as any event that may cause a lengthy disruption of the Customer's local line/trunk service. These events include, but are not limited to, natural events, accidents, or events of sabotage. The customer must notify MCI when to invoke these pre-established plans with a secure password. These pre-established plans may consist of specific restoration processes involving the redirection of traffic through Remote Call Forward Feature Service; or Trunk Group Redirection. More complex plans that involve over 100 numbers may also be established on an individual case basis. Changes or modifications to these plans can be made as part of the monthly recurring fee.

MCI Local Disaster Recovery Non Recurring Charges

1 - 10 numbers: See Price List
11 - 40 numbers:
41 - 100 numbers:
101 numbers and above:

MCI Local Disaster Recovery Monthly Recurring Charges

1 - 10 numbers: See Price List
11 - 40 numbers:
41 - 100 numbers:
101 numbers and above:

8.11.2 Intentionally Left Blank

8.11.3 Contact Center (CC) Services

Contact Center (CC) Services include Inbound Local Origination calling services and Interactive Voice Response (IVR) call treatment services.

A. Inbound Local Origination: Calls made to local telephone numbers are enabled with intelligent call routing, treatment and management. Inbound Local Origination calls terminate to a called party number served by a rate center in the same local calling area as the rate center associated with the calling party number and the rates provided in this section apply.

Local Origination options include directory listings for Telephone Numbers (TN). For each TN, one standard listing will be placed in the local exchange carrier's (LEC's) White Pages and one in the Yellow Pages, to the extent such directory listings are currently offered by the LEC. Additional and alternate listings are available for an additional charge.

B. Definitions: The General Definitions apply.

C. Rates and Charges: The following apply: See Price List

Local Origination Access Charges: Customer will be charged a network access rate on a per-minute basis in accordance with Customer's Agreement, assessed in 6-second increments, for Inbound Local Origination calls. Unless otherwise stated, a \$0.01 per-call minimum applies.

8.12 Verizon Business Services II

Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

8.12.1 Verizon Business Services II Local

Effective October 1, 2018

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Product Package Guide Type 18, 19, 20 or 21 as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com;
- must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features: The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 8-8.2 except for Feature Package 1 monthly recurring charges which are specified within this program.

Local Line Standard Features Feature Package 1	Remote Call Forwarding
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Features and applicable feature charges for ISDN-PRI are available as described in Section 9-9.1.1.4.5, except for Local ISDN-PRI Caller ID with Name (Per T-1) which is specified within this program. Grouping of telephone numbers can be obtained in blocks of 20 DID numbers or 100 DID numbers, as applicable, for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID or 100 DID numbers, as applicable, numbers as specified in Sections 8-8.4.2.2 and 8-8.5.6.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified Sections 8-8.2.1, 8-8.3.1.4.1, 8-8.4.2.1, 8-8.5.5, and 9-9.1.1.4.1, except for the non-recurring charges for Order Expedite and T-1 Order Expedite Charges which are specified within this program.

Monthly Recurring Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Flat Rate Pricing Structure

Local Line (per line)	See Price List
Plan 1:	
Plan 2:	
Local Trunks (Basic, DID and 2 Way Direct) (Per trunk)	
Local Trunks (Basic, DID and 2 Way Direct) (Per T-1)	
Local ISDN-PRI (Per T-1)	
Feature Package 1	
Remote Call Forwarding	
Local ISDN-PRI Caller ID with Name (Per T-1)	

Metered Rate Pricing Structure*

Regional Metered Line/List Rate Metered	See Price List
Plan 1:	
Plan 2:	

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Regional Metered Line Local Per Minute Rate
Local Metered T1/ISDN-PRI (per T1/ISDN-PRI)
Local Metered T1/ ISDN- PRI Per Minute Rate
Metered Feature Package (optional)

Metered Feature Package includes:

Calling Party Number Delivery (outbound) with Caller ID Blocking Selective OR Caller ID Blocking-Complete (mutually exclusive to CPN Delivery); Call Forward Variable; Caller Transfer OR Three-way Conference Calling; Speed Dial (8 codes); Caller ID w/Name (inbound); Call Waiting/ Cancel Call Waiting

- * The Metered Rate Pricing Structure is grandfathered as of July 1, 2007. Current customers will continue to receive the rates under this Structure until their current agreement expires on existing lines or T1/PRI's only. The rates under this Structure will not be offered to renewals or new customers.

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Unless the state has established a different requirement, for Customers who reside within the densest zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

Discounts: (Effective July 18, 2006, these discounts will no longer be available to new customers.) These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services II Local pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

The following disclaimers apply to Stand Alone Verizon Business Services II Local Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (ii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

8.12.2 Verizon Business Services II Local and Long Distance

Eligibility: To be eligible for this plan, the customer:

Effective October 1, 2018

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Verizon Business Services II Local and Long Distance Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com ("Companion Interstate Service") and must subscribe to the Verizon Business Services II Local and Long Distance Line Solution Service offered in the MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1;
- must subscribe to service under Product Package Guide Types 18, 19, 20, or 21 as described in The Guide;
- must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Sections 8-8.2.1, 8-8.3.1.4.1, 8-8.4.2.1, 8-8.5.5, and 9-9.1.1.4.2, except for the non-recurring charges for Order Expedite and T-1 Order Expedite Charges which are specified within this program.

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per T-1 or ISDN-PRI basis. The following Monthly Recurring Charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (per line, trunk, T-1 or ISDN-PRI)</u>
A Plan 1	See Price List
Plan 2	

Unless the state has established a different requirement, for Customers who reside within the most dense zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

B
C

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features except that the Feature Package 1 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1

Remote Call Forwarding

Monthly Recurring Charge

Feature Package 1

Remote Call Forwarding

Discounts: (Effective July 18, 2006, these discounts will no longer be available to new customers.)

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These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services II Local and Long Distance pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

- For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.
- For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.
- For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1 will terminate and the customer will be automatically subscribed to Verizon Business Services II Voice Services Option 1 under The Guide and Verizon Business Services II Voice Service under MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1.
- For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1. Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to Verizon Business Services II Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts other than those stated above or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Verizon Business Service II Local and Long Distance Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines or 24 trunks per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE

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FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

8.12.3 Intentionally Left Blank

8.12.4 Intentionally Left Blank

8.12.5 Verizon Business Services II Install Waiver Plan

The Company will offer this plan to all new business facilities based customers or UNE P delivery customers who convert existing local exchange service from another local exchange carrier to MCImetro Local Services or existing customers adding MCImetro Local Services. To receive the benefits of this plan, customer must commit, at the time of converting to MCImetro Local Service, to at least a one year term commitment. Eligible customers will have the installation charges listed below waived for new circuits.

- Account Setup
- Account Charges (including Moves, Changes, Additions and Billing Record Changes)
- Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk-2 Way Direct)
- Direct Inward Dialing (DID)/2 Way Direct Installation for Blocks of DID/2 Way Direct Numbers
- Non-Recurring Charges for Local ISDN-PRI T-1 installation and optional features
- Selective Call Screening Non-Recurring Charge
- Non-Recurring charges for Optional Features
- Additional Telephone Number Listing (set up charge)
- Alternative Call Listing (set up charge)
- Restoral charges (set up charge)
- Toll Restrictions (set up charge)
- Call Assistance Install (set up charge)
- Voice Mail

Customers who receive service under a Special Contract Arrangement (SCA) are eligible to receive the benefits of this plan.

8.12.6 Local T1 Rewards Plan

Eligible customers, as defined below, who enroll in this plan and subscribe to facilities based Verizon Business Local T1 and/or PRI Service ("Plan Service") will receive a waiver of monthly recurring charges for Plan Service, applied to Customer's first, second (if eligible), and third (if eligible) invoice(s) following activation of Plan Service. In addition, customer will receive a waiver of DID block monthly recurring charges for the duration of the Customer's Verizon Business Services Agreement ("Agreement").

<u>Term</u>	<u>Benefit</u>
1 year	Waiver of one month Plan Service and monthly recurring charges for DID blocks for duration of Agreement.
2 year	Waiver of two months Plan Service and monthly recurring charges for DID blocks for duration of Agreement
3+ year	Waiver of three months Plan Service and monthly recurring charges for DID blocks for duration of Agreement.

Eligibility:

- New customers and existing customers who enroll in an Agreement and, for the first time, subscribe to Verizon Business Services I Local, Verizon Business Services I Local Line Solution, Verizon Business

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Services I Local and Long Distance, Verizon Business Services Local and Long Distance Line Solution, Verizon Business Services II Local or Verizon Business Services II Local and Long Distance in combination with Verizon Full Local T1/ PRI service.

- Existing Verizon Local customers enrolled in an Agreement having a three-year or greater term with a minimum of 12 months remaining who order additional Plan Service are eligible to receive a waiver of three months Plan Service.
- Existing Verizon Local customers enrolled in an Agreement having a two-year term commitment with a minimum of 12 months remaining who order additional Plan Service are eligible to receive a waiver of two months Plan Service.
- Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II and Verizon Loyalty Plus III on Plan Service.
- Customers who subscribe to UNE-P, Local Lines, Trunk and Metered Rate service are not eligible.

8.13 Verizon Business Services III

8.13.1 Verizon Business Services III Local

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Product Packages Guide Type 22 or 23 as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com/publications/service_guide; and
- must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features: The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 8-8.2 except for Feature Package 1 monthly recurring charges which are specified within this program.

Local Line Standard Features
Feature Package 1
Remote Call Forwarding

Features and applicable feature charges for ISDN-PRI are available as described in Section 9-9.1.1.4.5, except for Local ISDN-PRI Caller ID with Name (Per T-1) which is specified within this program. Grouping of telephone numbers can be obtained in blocks of 20 DID numbers or 100 DID numbers, as applicable, for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID or 100 DID numbers, as applicable, numbers as specified in Sections 8-8.4.2.2 and 8-8.5.6.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified Sections 8-8.2.1, 8-8.3.1.4.1, 8-8.4.2.1, 8-8.5.5, and 9-9.1.1.4.1, except for the non-recurring charges for Order Expedite and T-1 Order Expedite Charges which are specified within this program.

Monthly Recurring Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Effective October 1, 2018

Flat Rate Pricing Structure - See Price List

Local Line (per line)

Plan 1:

Plan 2:

Local Trunks (Basic, DID and 2 Way Direct) (Per trunk)

Local Trunks (Basic, DID and 2 Way Direct) (Per T-1)

Local ISDN-PRI (Per T-1)

Feature Package 1

Remote Call Forwarding

Local ISDN-PRI Caller ID with Name (Per T-1)

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Unless the state has established a different requirement, for Customers who reside within the densest zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services III Local pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

The following disclaimers apply to Stand Alone Verizon Business Services III Local Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (ii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

8.13.2 Verizon Business Services III Local and Long Distance

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Verizon Business Services III Local and Long Distance Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's Internet site at www.verizonbusiness.com/publications/service_guide ("Companion Interstate Service") and must subscribe to the Verizon Business Services III Local and Long Distance Service offered in the MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1;
- must subscribe to service under Product Packages Guide Type 22 or 23 as described in The Guide; and
- must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

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Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Sections 8-8.2.1, 8-8.3.1.4.1, 8-8.4.2.1, 8-8.5.5, and 9-9.1.1.4.2, except for the non-recurring charges for Order Expedite and T-1 Order Expedite Charges which are specified within this program.

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A Flat with Cap is available on a per-Local Line basis, Offering B Flat with Cap is available on a per-Local Trunk basis, and Offering C is available on a per T-1 or ISDN-PRI basis. The monthly recurring charges are set forth in the Price List, herein.

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features except that the Feature Package 1 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1

Remote Call Forwarding

Monthly Recurring Charge

Feature Package 1

Remote Call Forwarding

Voice Mail

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services III Local and Long Distance pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

- For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.
- For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.
- For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1 will terminate and the customer will be automatically subscribed to Verizon Business Services III Voice Services Option 1 under The Guide

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and Verizon Business Services III Voice Service under MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1.

- For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, P.U.C.O. Tariff No. 1. Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to Verizon Business Services III Voice Services Option 1 under The Guide.

Other Conditions: Services under this plan are not eligible to receive the benefits of any discounts other than those stated above or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Verizon Business Service III Local and Long Distance Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines or 24 trunks per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

8.13.3 Verizon Business Services III Install Waiver Plan

The Company will offer this plan to all new business facilities based customers or UNE P delivery customers who convert existing local exchange service from another local exchange carrier to MCImetro Local Services or existing customers adding MCImetro Local Services. To receive the benefits of this plan, customer must commit, at the time of converting to MCImetro Local Service, to at least a one year term commitment. Eligible customers will have the installation charges listed below waived for new circuits.

- Account Setup
- Account Charges (including Moves, Changes, Additions and Billing Record Changes)
- Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk-2 Way Direct)
- Direct Inward Dialing (DID)/2 Way Direct Installation for Blocks of DID/2 Way Direct Numbers
- Non-Recurring Charges for Local ISDN-PRI T-1 installation and optional features
- Selective Call Screening Non-Recurring Charge
- Non-Recurring charges for Optional Features
- Additional Telephone Number Listing (set up charge)
- Alternative Call Listing (set up charge)
- Restoral charges (set up charge)
- Toll Restrictions (set up charge)
- Call Assistance Install (set up charge)
- Voice Mail

Customers who receive service under a Special Contract Arrangement (SCA) are eligible to receive the benefits of this plan.

8.13.4 Verizon Business Services III Local Availability Enhancement Plan

Offer: Verizon Customers currently enrolled in an On-Net Term Plan as found in the Companion Long Distance Tariffs are eligible to receive Verizon Business Services III Local Pricing as found in this tariff.

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Customers adding Local service for the first time to their On-Net Term Plan with a minimum one-year term commitment are eligible to receive the benefits described in the following offerings: Verizon Business Services III Local and Verizon Business Services III Local and Long Distance.

Customers will receive the discounts under the term plan applicable to their agreement in lieu of any other term-based discount.

Eligibility: This plan applies only with respect to On-Net term plan customers who do not currently have Verizon Business as their Local Service Provider. In addition, plan only applies to new circuits of Verizon Business Services III service. Customers may not receive the benefits of non-promotional discounts or credits.

SECTION 9 – LOCAL ISDN PRI AVAILABLE IN THE CINCINNATI AREA

9. Local ISDN PRI Available in the Cincinnati Service Area

9.1 Local ISDN Primary Rate Interface Local (Local ISDN PRI): Local ISDN PRI is an alternative arrangement for individual local exchange services such as Local Trunk Basic and Local Trunk DID. Local ISDN PRI is provisioned at the 1.544 Mbps rate via the Primary Rate Interface standard of the Integrated Services Digital Network (Local ISDN). Local ISDN PRI provides the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.

9.1.1 Local ISDN PRI Service Arrangement - One or more Service Configurations can be combined to create an Local ISDN PRI Service Arrangement. Customers may have multiple Local ISDN PRI Service Arrangements per location, however for each Service Arrangement one Service Configuration 1 must be included. The controlling D channel will always reside on Service Configuration 1.

The D channel is a 64 Kbps channel that carries signaling and control for the B channels. The capabilities of the D channel are contained within the customer's Service Configuration.

The Local ISDN Digital Facility is ordered separately and not included as part of the Service Configuration.

9.1.1.1 Service Configuration 1 - The first Service Configuration for any PRI Local Service Arrangement must be a Service Configuration 1. Service Configuration 1 provides twenty-three (23) 64 Kbps B channels and one (1) primary 64 Kbps D signaling channel. The primary D channel is an-out-of-band signaling channel used to control and route all of the B channel traffic within the PRI Local Service Arrangement.

9.1.1.1.1 Service Configuration 2 - This configuration is only available in conjunction with Service Configuration 1. It provides an additional twenty-four (24) 64 Kbps B channels which are controlled by the D channel on Service Configuration 1. Multiple Service Configuration 2s may be associated with a Service Configuration 1 subject to switching equipment limitations.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separately DID telephone numbers, as found in Section 8-8.4 preceding.

9.1.1.2 Service Configuration 3 - This configuration is also only available to subscribers who have a Service Configuration 1. It provides a backup 64 Kbps D channel and twenty-three (23) additional 64 Kbps B channels. The backup D channel will control and route all of the B channel traffic of a single PRI Service Arrangement in the event the D channel on the primary configuration (Service Configuration 1) fails. A maximum of one Service Configuration 3 may

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be included with each Local ISDN-PRI Service Arrangement. Service Configuration 3 is available subject to switching equipment capabilities.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separately DID telephone numbers, as found in Section 8-8.4 preceding.

- 9.1.1.3 Optional Features: In addition to providing Local Exchange Services specified above, Local ISDN PRI can be configured to support the following optional advanced Local ISDN features:

Call-by-Call Service Selection: Allows B channels to be shared between multiple services carried over a single Local ISDN PRI Serving Arrangement.

Calling Number Delivery: Allows the customer to receive the originating caller's working telephone number provided this information is forwarded to the Company by the caller's Local Exchange and/or Long Distance Carrier.

Remote Call Forwarding (RCF): RCF allows all calls dialed to a telephone number equipped for RCF service to be automatically forwarded to another dialable telephone number.

Overflow Routing: Overflow Routing allows the redirection of incoming calls based on customer conditions of either "all trunks busy" or disaster-based service outages.

Call-by-Call Service Selection and Calling Number Delivery can be combined in into Feature Package 1.

- 9.1.1.4 Local ISDN-Primary Rate Interface (Local ISDN-PRI) Rates and Charges:
Non-Recurring and Monthly Recurring Charges as specified below apply per T-1 unless otherwise noted. The Local ISDN PRI T-1 non-recurring and recurring charges include Service Configuration and B Channel Service charges. Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 8.4.2.1 and 8.4.2.2, respectively.

- 9.1.1.4.1 Non-Recurring Charges See Price List
Service Reconfiguration Charge*

* Applies for each Service Configuration affected. i.e., if the Service Reconfiguration will affect one Service Configuration 1 and three Service Configuration 2s, four (4) Service Reconfiguration Charges would apply.

Local ISDN PRI T-1 Installation
(Per T-1)

Account Setup (Per Account)

Account Changes
(Moves, Changes, Additions)
(Per Change)

Account Changes
(Per Billing Record Change)

Line Restoral Charge:
(Per Trunk)

Effective October 1, 2018

(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge:
(per Trunk)

(Applies for line restoral after Customer-initiated suspension.)

Due Date Change (per occurrence)

Local T-1 Installation Charge (per T-1)

T-1 Order Expedite Charge (per T-1)

Optional Features: Non-Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

Per Location

Call-by-Call Option

Calling Number Delivery

Feature Package 1
(Includes Call-by-Call
& Calling Number Delivery.)

9.1.1.4.2 Intentionally left blank

9.1.1.4.3 Intentionally left blank

9.1.1.4.4 Monthly Recurring Charges

Local ISDN PRI T-1 Flat Rate
Option (Per T-1)

Local ISDN PRI T-1 Per Minute/Per Call
Options*

* Effective March 1, 2001, this calling option will not be available to new subscribers.

9.1.1.4.5 Monthly Recurring Charges – Optional Features

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

Per Location

Call-by-Call Option

See Price List

Calling Number Delivery

Remote Call Forwarding

Overflow Routing

Effective October 1, 2018

Call Trace \$8.00
 (Monthly Subscription Service)

Optional Features:

Calling Number Delivery \$9.50
 Calling Number Delivery Blocking \$0.00
 Complete \$0.00
 Selective \$0.00
 Call Trace (Per Trace Option) \$4.00
 Remote Call Forwarding** \$20.00

Flat with Cap - Lines:*

Each Additional Minute \$0.02

* Effective March 1, 2001, Flat with Cap – Lines calling option will not be available to new subscribers.

** Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Optional Features Non Recurring Charges:

	Rate
Call Forward-Busy	\$5.00
Call Forward-No Answer	\$5.00
Call Transfer OR 3-Way Conference (Mutually Exclusive)	\$5.00
Call Waiting/Cancel Call Waiting	\$5.00
Caller ID-Number	\$5.00
Speed Dial-8 (Mutually Exclusive)	\$5.00
Speed Dial-30 (Mutually Exclusive)	\$5.00
Toll Restriction	\$5.00

Feature Package 1 \$10.00

Includes the Standard Features above and the following Optional Features

Call Transfer OR 3-Way Conference (Mutually Exclusive)
 Call Forward-Busy
 Call Forward-No Answer
 Speed Dial-8

Feature Package 2 \$10.00

Includes the Standard Features above, the features in Feature Package 1

plus each of the following:
 Speed Dial-8 or Speed Dial-30 (Mutually Exclusive)
 Toll Restriction

Optional Features Monthly Recurring Charges:

	Rate
Call Forward-Busy	\$1.00
Call Forward-No Answer	\$1.00
Call Transfer OR 3-Way Conference (Mutually Exclusive)	\$2.00
Call Waiting/Cancel Call Waiting	\$3.00
Caller ID-Number	\$5.00
Calling Number Delivery	\$9.50
Calling Number Delivery Blocking (Complete)	\$0.00
Interim Local Number Portability (ILNP)	\$0.00
Speed Dial-8 (Mutually Exclusive)	\$2.00
Speed Dial-30 (Mutually Exclusive)	\$4.00
Call Trace (Monthly Service)	\$8.00
Call Trace (Per Trace Option)	\$4.00
Toll Restriction	\$3.00

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
Ohio Local Exchange Services Catalog Schedule No. 2 (Enterprise Current Services)

Effective October 1, 2018

Feature Package 1	\$4.50
Includes the Standard Features above and the following Optional Features	
Call Transfer OR 3-Way Conference (Mutually Exclusive)	
Call Forward-Busy	
Call Forward-No Answer	
Speed Dial-8	
Feature Package 2	\$9.50
Includes the Standard Features above, the features in Feature Package 1	
plus each of the following:	
Speed Dial-8 or Speed Dial-30 (Mutually Exclusive)	
Toll Restriction	

LOCAL TRUNK

<u>Non-Recurring Charges</u>	<u>Rate</u>
Line Connection Charges (per Trunk)	\$20.00
Account Setup (per account)	\$32.90
Account Changes (Moves, Changes, Additions) (per change)	\$14.00
Account Changes (Per Billing Record Change)	\$14.00
Line Restoral Charge (per trunk)	\$20.00
Suspension of Service Restoral Charge (per trunk)	\$87.70
Order Expedite Charge (per trunk)	\$25.00
Due Date Change (per occurrence)	\$10.00
T-1 Order Expedite Charge (per T-1)	\$600.00
Local T-1 Installation Charge (per T-1)	\$200.00
<u>Monthly Recurring Charges</u>	<u>Rate</u>
Local Trunk - Basic Charge (per Trunk)	
Measured Option	\$23.95
Per Call Option	\$23.95
Flat with Cap – Trunks*	\$86.65
Flat with Cap – Trunks*	

Effective October 1, 2018

Each Additional Minute \$0.02

* Effective March 1, 2001, this calling option will not be available to new subscribers.

Optional Features

Remote Call Forwarding \$20.00
Overflow Routing \$20.00

LOCAL TRUNK – DID

Non-Recurring Charges Rate

Each DID Connection (per trunk) \$20.00

DID number charge
First block of 20 numbers \$5.00

Each Add'l block of 20 numbers \$5.00

Account Setup (per account) \$32.90

Account Changes (Moves, Changes, Additions) (per change) \$14.00

Account Changes (per Billing Record change) \$14.00

Line Restoral Charge (per Trunk) \$20.00

Suspension of Service Restoral Charge (per trunk) \$87.70

Order Expedite Charge (per trunk) \$25.00

Due Date Change (per occurrence) \$10.00

T-1 Order Expedite Charge (per T-1) \$600.00

Local T-1 Installation Charge (per T-1) \$200.00

Monthly Recurring Charges Rate

Local Trunk - DID Charge (per trunk)
Digital \$91.65
Analog* \$91.65

* Effective April 1, 2001, analog DID service will not be available to new subscribers.

* Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

Call Forward-Busy \$1.00

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
Ohio Local Exchange Services Catalog Schedule No. 2 (Enterprise Current Services)

Effective October 1, 2018

Call Forward-Busy	\$1.00
DID Number Charge (per block of 20 numbers)	\$3.45
(Per block of 1000 numbers after an initial purchase of 2000 numbers in a Metropolitan Statistical Area (MSA) from a single Company switch.)* (*This charge applies to orders placed on or after January 15, 2001.)	\$2,000.00

Rates for a volume of Numbers greater than 1000 will be provided
on an Individual Case Basis, subject to P.U.C.O. approval.*
(*Effective January 15, 2001, rates for a volume of Numbers greater than 1000 will no longer be provided on an
Individual Case Basis.

<u>Optional Features</u>	<u>Rate</u>
Remote Call Forwarding	\$20.00
Overflow Routing	\$20.00

LOCAL TRUNK - 2 WAY DIRECT

<u>Non-Recurring Charges</u>	<u>Rate</u>
Each DID Connection (per trunk):	\$20.00
DID Number Charge Initial Block of 20 DID Numbers:	\$5.00
Each Add'l Block of 20 DID Numbers:	\$5.00
Account Setup: (Per Account)	\$32.90
Account Changes: (Moves, Changes, Additions) (Per Change)	\$14.00
Account Changes: (Per Billing Record change)	\$14.00
Line Restoral Charge: (Per Trunk)	\$20.00
Suspension of Service Restoral Charge: (Per Trunk)	\$87.70
Order Expedite Charge (per trunk)	\$25.00
Due Date Change (per occurrence)	\$10.00
T-1 Order Expedite Charge (per T-1)	\$600.00
Local T-1 Installation Charge (per T-1)	\$200.00

<u>Monthly Recurring Charges</u>
Local Trunk - 2 Way Direct Charge (per trunk)
Per Minute Option

Effective October 1, 2018

Digital: Per Call Option	\$45.30
Digital:	\$45.30
DID number charge: (per each block of 20 numbers)	\$3.45

Note: For Local Trunk Cap, see Section 3-3.1.6 and Price List.

<u>Optional Features:</u>	
Remote Call Forwarding:	\$20.00
Overflow Routing:	\$20.00

VIRTUAL FOREIGN EXCHANGE (VFX) SERVICE

Non-Recurring Charges

	<u>Cleveland</u>	<u>Cincinnati</u>
Account Setup (Per account)	\$32.90	\$49.75
Account Changes (Moves, Changes, Additions) (Per change)	\$14.00	\$12.25
Account Changes (Per Billing Record Change)	\$14.00	\$12.25
Line Restoral Charge (Per trunk)	\$20.00	\$18.30

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge (per trunk)	\$87.70	\$18.30
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(Applies for trunk restoral after Customer-initiated suspension.)

Due Date Change (per occurrence)	\$10.00	\$10.00
T-1 Order Expedite Charge (per T-1)	\$600.00	\$600.00
Local T-1 Installation Charge (per T-1)	\$200.00	\$200.00

Optional Features

Vanity Numbers are available at the charges specified in this Price List, following.

Monthly Recurring Charges

VFX Charge (including EUCL and LNP): (Per T-1)	\$695.00	\$695.00
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Optional Features

Vanity Numbers are available at the charges specified in this Price List, following.

LOCAL AND LONG DISTANCE-LINE SOLUTION SERVICE

Effective January 1, 2004, Local and Long Distance Line Solution Service will no longer be available to new subscribers.

Effective October 1, 2018

Monthly Recurring Charges:* A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

* Pursuant to Rule 4901:1-6-21(C)(2)(b)(ii), for the bundled offering described herein, \$38.25 represents the basic local exchange portion of the total charge for the bundled service.

<u>Offering</u>	<u>Monthly Recurring Charge (Unlimited)</u>	
Plan 1:	\$60	
Plan 2:	\$60	
<u>Features</u>	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Feature Package 1	\$10.00	\$3.50
Feature Package 2	\$10.00	\$6.50
DID/2 Way Direct Numbers (per each block of 20 numbers)	\$5.00	\$6.25
Call Waiting/Cancel Call Waiting	\$5.00	\$3.00
Caller ID w/ Name and Number	\$5.00	\$5.00
Remote Call Forwarding*	\$0.00	\$20.00
Vanity Number	\$30.00	\$2.00

* Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

PRIMARY RATE INTERFACE

Non-Recurring Charges

Service Reconfiguration Charge	\$55.00
Local ISDN-PRI T-1 Install Charge (Per T-1)	\$200.00
Account Setup (Per Account)	\$32.90
Account Changes (Moves, Changes, Additions) (Per Change)	\$14.00
Account Changes (Per Billing Record Change)	\$14.00
Line Restoral Charge: (Per Trunk)	\$20.00

(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge: (per Trunk)	\$87.70
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(Applies for line restoral after Customer-initiated suspension.)

Effective October 1, 2018

Due Date Change (per occurrence)	\$10.00
T-1 Order Expedite Charge (per T-1)	\$600.00

Monthly Recurring Charges

Local ISDN-PRI T-1 (Per Minute/Per Call Option)	\$595.00
Local ISDN-PRI T-1 (Flat Rate Option)	\$2,555.00

Optional Features

Remote Call Forwarding	\$20.00
Overflow Routing	\$20.00

Usage Rates:

Per Minute Data Usage Rate	\$0.018
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VERIZON BUSINESS SERVICES I

Beginning March 1, 2005, Verizon Business Services I will no longer be available to new subscribers.

VERIZON BUSINESS SERVICES I LOCAL LINE SOLUTION

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified on the Price List pages for Local Line, preceding.

<u>Features</u>	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Feature Package 1	\$10.00	\$3.50
Remote Call Forwarding*	\$0.00	\$20.00

* Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Monthly Charges: The following flat rate monthly recurring charge (unlimited) applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line):

Plan 1:	\$35.00
Plan 2:*	\$40.00

* For Customers who reside within Zone 1 of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines.

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

VERIZON BUSINESS SERVICES I LOCAL AND LONG DISTANCE

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified on Price List pages for Local Line, Local Trunk, Local Trunk DID, Local Trunk – 2 Way Direct, and Primary Rate Interface.

Monthly Recurring Charges:*

(* Pursuant to Rule 4901:1-6-21(C)(2)(b)(ii), for the bundled offering described herein, the following charges represent the basic local exchange portion of the total charge for the bundled offering: Offering A: \$38.25; Offering B: \$55.25; Offering C: \$1190.)

Effective October 1, 2018

The following monthly recurring charges will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per- T-1 basis. The following Monthly recurring charges apply:

A: Plan 1:	\$60
Plan 2:*	\$60
B:	\$65
C:	\$1400

* For Customers who reside within Zone 1 of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines.

<u>Features</u>	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Feature Package 1	\$10.00	\$3.50
Remote Call Forwarding*	\$0.00	\$20.00
DID/2 Way Direct Numbers (per block of 20 numbers)	\$0.00	\$6.25

* Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

VERIZON BUSINESS SERVICES | LOCAL AND LONG DISTANCE LINE SOLUTION

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified on Price List page for Local Line.

Monthly Recurring Charges:*

(*Pursuant to Rule 4901:1-6-21(C)(2)(b)(ii), for the bundled offering described herein, \$38.25 represents the basic local exchange portion of the total charge for the bundled service.)

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (Unlimited)</u>
Plan 1:	\$60.00
Plan 2:*	\$60.00

* For Customers who reside within Zone 1 of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines.

<u>Features</u>	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Feature Package 1	\$10.00	\$3.50
Call Waiting/Cancel Call Waiting	\$5.00	\$3.00
Caller ID w/ Name and Number	\$5.00	\$5.00
Remote Call Forwarding*	\$0.00	\$20.00
Vanity Number	\$30.00	\$2.00

* Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

VERIZON BUSINESS SERVICES | LOCAL

<u>Features</u>	<u>Non-Recurring Charge</u>
Feature Package 1	\$10.00

Effective October 1, 2018

Remote Call Forwarding \$0.00

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified on Price List pages for Local Line, Local Trunk, Local Trunk DID, Local Trunk – 2 Way Direct, and Primary Rate Interface.

Monthly Charges: The following monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Charges for Flat Rate Service

Local Line (per line):	Plan 1:	\$45.00
	Plan 2*	\$40.00
Local Trunks (Basic, DID and 2 Way Direct) (Per trunk):		\$40.00
Local Trunks (Basic, DID and 2 Way Direct) (Per T-1):		\$672.00
Local ISDN-PRI (Per T-1):		\$672.00
Feature Package I:		\$3.50
Remote Call Forwarding:**		\$20.00

* For Customers who reside within Zone 1 of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines.

** Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Charges for Metered Service:

Plan I and Plan II Local Lines

Regional Metered Line:	Cleveland:	\$26.00
	Toledo:	\$24.00
Regional Metered Line usage:		\$0.0125/minute
Nationwide Metered Line:		\$28.00
Nationwide Metered Line Local usage:		\$0.0250/minute
Local Metered T1/ISDN-PRI (per T-1/ISDN-PRI):		\$540.00
Local Metered T1/ ISDN- PRI usage:		\$0.0050/minute
Metered Feature Package (optional):		\$19.00

VERIZON BUSINESS SERVICES INSTALL GUARANTEE

To be eligible for the Verizon Business Services Install Guarantee, Customer must enroll in this plan and enter into a new term plan with a term of service which equals or exceeds one year.

Offer: A credit equal to the charges, excluding third-party charges, pass-through charges and expedite charges, paid by Customer for service installed under Customer's new term plan: (i) which Company fails to install on or before the installation date specified in the Company's agreement with the Customer, excluding failure which results from Customer order change or any other act or omission by the Customer, as determined in the Company's sole discretion; and, (ii) about which failure Customer submits to Company an Installation Commitment Submission Form, located on Company Internet site, www.mci.com, within 30 days of the scheduled installation date.

VERIZON BUSINESS SERVICES 90 DAY SATISFACTION GUARANTEE

The Verizon Business Services 90 Day Satisfaction Guarantee applies only with respect to new eligible Company Customers who receive Company service provided under a contract. Customers must enter into a new term plan with a term of service, which equals or exceeds one year. Customer must not have had any Verizon billing within the past 90 days.

Offer: The Company will waive applicable early termination and underutilization charges under a term plan, if the Company, within 90 days of the contract effective date, receives written notification from the Customer that it

Effective October 1, 2018

wishes to discontinue the plan. In order to exercise this right, Customer must provide Verizon with at least 30 days written notice per the notice provision in the agreement. For any Customer electing to discontinue service under a plan and timely notifying the Company of its intent, service will terminate under the plan 60 days after the date of receipt of the Customer notification. Customers who terminate under this guarantee will be billed and required to repay all credits, including installation credits received under the plan. Customers who have received a product specific promotional benefit and have not met the requirements for the specific benefit shall also reimburse Verizon on a pro-rata basis for such other credits received and charges waived.

MISCELLANEOUS SERVICES

MCI LOCAL DISASTER RECOVERY SERVICE

MCI Local Disaster Recovery Service is an optional feature for customers of MCI Local Line and/or Trunk Services. MCI Local Disaster Recovery Service is not available for circuits provided via UNE-P.

MCI Local Disaster Recovery Service provides MCI Local Customers with pre-established Local Disaster Recovery Plans to be invoked in case of a local line/trunk outage related to an emergency/disaster. MCI Local Disaster Recovery Service can be defined as a collection of actions, procedures, and information that is developed, tested and held in readiness for use in the event of an emergency/disaster. For purposes of this optional feature, an emergency/disaster is defined as any event that may cause a lengthy disruption of the Customer's local line/trunk service. These events include, but are not limited to, natural events, accidents, or events of sabotage. The customer must notify MCI when to invoke these pre-established plans with a secure password. These pre-established plans may consist of specific restoration processes involving the redirection of traffic through Remote Call Forward Feature Service; or Trunk Group Redirection. More complex plans that involve over 100 numbers may also be established on an individual case basis. Changes or modifications to these plans can be made as part of the monthly recurring fee.

MCI Local Disaster Recovery Non Recurring Charges:

1 - 10 numbers:	\$ 750
11 - 40 numbers:	\$ 850
41 - 100 numbers:	\$1,000
101 numbers and above:	\$1,500

MCI Local Disaster Recovery Monthly Recurring Charges:

1 - 10 numbers:	\$ 50
11 - 40 numbers:	\$ 100
41 - 100 numbers:	\$ 200
101 numbers and above:	\$ 200

VERIZON BUSINESS SERVICES II LOCAL AVAILABILITY ENHANCEMENT PLAN

Offer: Verizon Business Customers currently enrolled in an On-Net Term Plan are eligible to receive Verizon Business Services II Local Pricing as found in the Companion Local Tariffs. Customers adding Local service for the first time to their On-Net Term Plan with a minimum one-year term commitment are eligible to receive the benefits described in the following offerings: Verizon Business Services II Local and Verizon Business Services II Local and Long Distance.

Customers will receive the discounts under the term plan applicable to their agreement in lieu of any other term-based discount.

Eligibility: This plan applies only with respect to On-Net term plan customers who do not currently have Verizon Business as their Local Service Provider. In addition, plan only applies to new circuits of Verizon Business Services II service. Customers may not receive the benefits of non-promotional discounts or credits.

MULTI-STATE LOCAL SERVICE PROGRAM I

The following rates/charges are available to Qualifying Multi-State Local Service Program I Customers:

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
Ohio Local Exchange Services Catalog Schedule No. 2 (Enterprise Current Services)

Effective October 1, 2018

<u>Monthly/Usage Charges</u>	<u>Cincinnati</u>	<u>Cleveland</u>	<u>Toledo</u>	<u>Rest of State</u>
Lines - Flat Monthly Rate	n/a	\$14.40	\$14.40	\$16.20
Lines - Measured Monthly Rate	n/a	\$12.60	\$16.20	\$15.60
Lines - Usage Rate Per Minute	n/a	\$0.0090	\$0.0090	\$0.0090
Lines - EUCL/LNP	\$6.50	\$6.50	\$6.50	\$6.50
Trunks - Flat Monthly Rate	\$24.00	\$24.00	\$24.00	n/a
PRI/Full T1 - Flat Monthly Rate	\$403.20	\$403.20	\$403.20	n/a
PRI/Full T1 - Measured Monthly Rate	\$324.00	\$324.00	\$324.00	n/a
PRI/Full T1 - Usage Rate Per Minute	\$0.0030	\$0.0030	\$0.0030	n/a
Initial 20 DID Blocks	\$2.49	\$2.07	\$2.07	n/a
Additional 20 DID Blocks	\$2.49	\$2.07	\$2.07	n/a
Initial 100 DID Blocks	n/a	n/a	n/a	n/a
Additional 100 DID Blocks	n/a	n/a	n/a	n/a
<u>Operator Assisted Charges</u>	<u>Cincinnati</u>	<u>Cleveland</u>	<u>Toledo</u>	<u>Rest of State</u>
Station to Station	\$0.45	\$1.10	\$1.10	\$1.10
Person to Person	\$3.00	\$3.00	\$3.00	\$3.00
Third Number Billing	\$1.50	\$1.50	\$1.50	\$1.50
Busy Line Verification	\$0.60	\$1.20	\$1.20	\$1.20
Busy Line Interrupt	\$1.15	\$1.60	\$1.60	\$1.60
Collect Calling	\$3.00	\$1.10	\$1.10	\$1.10
<u>Other One-Time Charges</u>	<u>Cincinnati</u>	<u>Cleveland</u>	<u>Toledo</u>	<u>Rest of State</u>
Business Line Expedite	\$25.00	\$25.00	\$25.00	\$25.00
Local Trunk Expedite	\$25.00	\$25.00	\$25.00	\$25.00
Local T1/PRI Expedite	\$600.00	\$600.00	\$600.00	\$600.00
Service Restorable per Account	\$20.00	\$20.00	\$20.00	\$20.00
Due Date Change per Occurrence	\$10.00	\$10.00	\$10.00	\$10.00
<u>Other Charges</u>	<u>Cincinnati</u>	<u>Cleveland</u>	<u>Toledo</u>	<u>Rest of State</u>
Call Assistant	\$12.55	\$8.60	\$8.60	\$8.60
Additional Listing	\$3.00	\$3.90	\$3.90	\$3.90
Alternative Call Listing	\$1.47	\$3.90	\$3.90	\$3.90
Non-Listed Number	\$1.96	\$1.10	\$1.10	\$1.10
Non-Published Number	\$1.96	\$1.10	\$1.10	\$1.10
Message Referral	N/C	N/C	N/C	N/C
<u>Install/Set-Up Charges</u>	<u>Cincinnati</u>	<u>Cleveland</u>	<u>Toledo</u>	<u>Rest of State</u>
Account Set-Up Charge	waived	waived	waived	waived
Record Change Charge	waived	waived	waived	waived
Service Move Charge	waived	waived	waived	waived
Service Add Charge	waived	waived	waived	waived
Service Change Charge	waived	waived	waived	waived
Trunk Group Rearrangement	waived	waived	waived	waived
Call Assistant Install	waived	waived	waived	waived
Additional Listing Install	waived	waived	waived	waived
Non-List Number Install	waived	waived	waived	waived
Non-Publish Number Install	waived	waived	waived	waived
Company Restoral	waived	waived	waived	waived
Customer Restoral	waived	waived	waived	waived
Business Line	waived	waived	waived	waived
Local Trunk	waived	waived	waived	waived
Local T1/PRI	waived	waived	waived	waived
Initial 20, 100 DID Blocks	waived	waived	waived	waived
Additional 20, 100 DID Blocks	waived	waived	waived	waived

Effective October 1, 2018

MULTI-STATE LOCAL SERVICE PROGRAM II

Multi-State Local Service Program II is available to any Qualifying Customer.

The following Monthly Recurring Charges (“MRC”) are available to Qualifying Multi-State Local Service Program II Customers:

<u>Product</u>	<u>MRC</u>
Local Line	
Cincinnati, Cleveland, Toledo	\$24.00
Rest of State	\$27.00
Local Trunk	\$40.00
Local Trunk T1/PRI	\$672.00
Metered Line	
Cincinnati, Cleveland, Toledo	\$21.00
Rest of State	\$26.00
Local Metered T1	\$540.00
Local and Long Distance Line Solution	
Cincinnati, Cleveland, Toledo	\$45.00
Rest of State	\$53.00
Local and Long Distance Trunk Solution (per trunk)	\$65.00
Local and Long Distance Trunk Solution (per T1/PRI)	\$1,400.00

Qualifying Customers will receive a further discount of 35% off of the MRCs listed above.

In addition, the following per minute rates for Metered Line and Local Metered T1 are available to Qualifying Customers:

<u>Product</u>	<u>Per Minute Rate</u>
Metered Line	\$0.0150
Local Metered T1	\$0.0050

MULTI-STATE LOCAL SERVICE PROGRAM III

The following rates/charges are available to Qualifying Multi-State Local Service Program III Customers:

Local Service

A discount of thirty-two percent (32%) off of the standard Verizon Business Services II rates is available. Other term and volume commitments do not apply.

PRI/T-1

<u>Port Speed</u>	<u>Monthly Postalized Charge Per Circuit</u>	<u>Monthly Net Effective Charge Per Circuit (after 32% discount)</u>
PRIs/T-1	\$573.17	\$389.76

CONTACT CENTER (CC) SERVICES

Rates and Charges: The following apply:

Effective October 1, 2018

Local Origination Access Charges: Customer will be charged a network access rate on a per-minute basis in accordance with Customer's Agreement, assessed in 6-second increments, for Inbound Local Origination calls. Unless otherwise stated, a \$0.01 per-call minimum applies.

Inbound Local (sold WITH IVR) RATES				Inbound Local (sold w/OUT IVR) RATES			
1 yr	BASE			1 yr	BASE		
AVC	Sw	Loc		AVC	Sw	Loc	
\$600	\$0.0287	\$0.0194		\$600	\$0.0406	\$0.0275	
\$1,200	\$0.0287	\$0.0194		\$1,200	\$0.0406	\$0.0275	
\$3,000	\$0.0286	\$0.0194		\$3,000	\$0.0405	\$0.0275	
\$6,000	\$0.0285	\$0.0193		\$6,000	\$0.0404	\$0.0274	
\$7,500	\$0.0285	\$0.0193		\$7,500	\$0.0404	\$0.0274	
\$12,000	\$0.0284	\$0.0193		\$12,000	\$0.0402	\$0.0273	
\$24,000	\$0.0283	\$0.0192		\$24,000	\$0.0401	\$0.0272	
\$36,000	\$0.0283	\$0.0192		\$36,000	\$0.0401	\$0.0272	
\$48,000	\$0.0283	\$0.0192		\$48,000	\$0.0401	\$0.0272	
\$60,000	\$0.0268	\$0.0180		\$60,000	\$0.0379	\$0.0255	
\$84,000	\$0.0268	\$0.0180		\$84,000	\$0.0379	\$0.0255	
\$120,000	\$0.0268	\$0.0180		\$120,000	\$0.0379	\$0.0255	
\$180,000	\$0.0253	\$0.0169		\$180,000	\$0.0359	\$0.0240	
\$300,000	\$0.0253	\$0.0169		\$300,000	\$0.0359	\$0.0240	
\$600,000	\$0.0240	\$0.0159		\$600,000	\$0.0339	\$0.0225	
\$900,000	\$0.0240	\$0.0159		\$900,000	\$0.0339	\$0.0225	

Inbound Local (sold WITH IVR) RATES				Inbound Local (sold w/OUT IVR) RATES			
2 yr	BASE			2 yr	BASE		
AVC	Sw	Loc		AVC	Sw	Loc	
\$600	\$0.0286	\$0.0189		\$600	\$0.0405	\$0.0268	
\$1,200	\$0.0286	\$0.0189		\$1,200	\$0.0405	\$0.0268	
\$3,000	\$0.0284	\$0.0188		\$3,000	\$0.0403	\$0.0266	
\$6,000	\$0.0283	\$0.0187		\$6,000	\$0.0401	\$0.0265	
\$7,500	\$0.0283	\$0.0187		\$7,500	\$0.0401	\$0.0265	
\$12,000	\$0.0281	\$0.0186		\$12,000	\$0.0399	\$0.0264	
\$24,000	\$0.0281	\$0.0185		\$24,000	\$0.0398	\$0.0263	
\$36,000	\$0.0281	\$0.0185		\$36,000	\$0.0398	\$0.0263	
\$48,000	\$0.0281	\$0.0185		\$48,000	\$0.0398	\$0.0263	
\$60,000	\$0.0266	\$0.0174		\$60,000	\$0.0376	\$0.0246	
\$84,000	\$0.0266	\$0.0174		\$84,000	\$0.0376	\$0.0246	
\$120,000	\$0.0266	\$0.0174		\$120,000	\$0.0376	\$0.0246	
\$180,000	\$0.0251	\$0.0163		\$180,000	\$0.0356	\$0.0231	
\$300,000	\$0.0251	\$0.0163		\$300,000	\$0.0356	\$0.0231	
\$600,000	\$0.0238	\$0.0153		\$600,000	\$0.0336	\$0.0217	
\$900,000	\$0.0238	\$0.0153		\$900,000	\$0.0336	\$0.0217	

Inbound Local (sold WITH IVR) RATES				Inbound Local (sold w/OUT IVR) RATES			
3 yr plus	BASE			3 yr plus	BASE		

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AVC	Sw	Loc	AVC	Sw	Loc
\$600	\$0.0278	\$0.0178	\$600	\$0.0394	\$0.0252
\$1,200	\$0.0278	\$0.0178	\$1,200	\$0.0394	\$0.0252
\$3,000	\$0.0277	\$0.0177	\$3,000	\$0.0392	\$0.0251
\$6,000	\$0.0275	\$0.0176	\$6,000	\$0.0390	\$0.0250
\$7,500	\$0.0275	\$0.0176	\$7,500	\$0.0390	\$0.0250
\$12,000	\$0.0274	\$0.0176	\$12,000	\$0.0388	\$0.0249
\$24,000	\$0.0274	\$0.0176	\$24,000	\$0.0388	\$0.0249
\$36,000	\$0.0259	\$0.0165	\$36,000	\$0.0367	\$0.0234
\$48,000	\$0.0245	\$0.0155	\$48,000	\$0.0347	\$0.0219
\$60,000	\$0.0232	\$0.0145	\$60,000	\$0.0329	\$0.0206
\$84,000	\$0.0219	\$0.0136	\$84,000	\$0.0311	\$0.0193
\$120,000	\$0.0207	\$0.0128	\$120,000	\$0.0294	\$0.0181
\$180,000	\$0.0196	\$0.0120	\$180,000	\$0.0278	\$0.0170
\$300,000	\$0.0180	\$0.0113	\$300,000	\$0.0263	\$0.0160
\$600,000	\$0.0170	\$0.0100	\$600,000	\$0.0241	\$0.0142
\$900,000	\$0.0153	\$0.0090	\$900,000	\$0.0217	\$0.0128

VERIZON BUSINESS SERVICES II

Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

VERIZON BUSINESS SERVICES II LOCAL

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified on Price List pages for Local Line, Local Trunk, Local Trunk DID, Local Trunk – 2 Way Direct, and Primary Rate Interface, except for the non-recurring charges which are specified under this program.

Order Expedite Charge (per line or trunk): \$60.00

T-1 Order Expedite Charge (per T1): \$1,400.00

Monthly Recurring Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Flat Rate Pricing Structure

Local Line (per line)

Plan 1: **\$37.00***
Plan 2: **\$37.00***

Local Line (per line)

Plan 1: \$38.00
Plan 2: \$38.00

Local Trunks (Basic, DID and 2 Way Direct) (Per trunk) \$51.50*

Local Trunks (Basic, DID and 2 Way Direct) (Per trunk) \$44.00

Local Trunks (Basic, DID and 2 Way Direct) (Per T-1) \$835.00

Local ISDN-PRI (Per T-1) \$835.00*

Local ISDN-PRI (Per T-1) \$740.00

Feature Package 1 \$5.00

Remote Call Forwarding \$20.00

Local ISDN-PRI Caller ID with Name (Per T-1) \$60.00

* This rate is grandfathered as of July 1, 2007. Current customers will continue to receive this rate until their current agreement expires on existing lines, trunks or T1/PRIs (Per T1) only. If additional new lines, trunks or T1/PRIs (Per

Effective October 1, 2018

T1) are added, the customer will pay the new rate, effective July 1, 2007. This rate will not be offered to renewals or new customers.

Metered Rate Pricing Structure*

Regional Metered Line/List Rate Metered	
Plan 1:	\$30.00*
Plan 2:	\$30.00*
Regional Metered Line Local Per Minute Rate	\$0.0150/minute*
Local Metered T1/ISDN-PRI (Per T1/ISDN-PRI)	\$680.00*
Local Metered T1/ ISDN- PRI Per Minute Rate	\$0.0050/minute*
Metered Feature Package (optional)	\$19.00*

* These rates are grandfathered as of July 1, 2007. Current customers will continue to receive these rates until their current agreement expires on existing lines or T1/PRI only. These rates will not be offered to renewals or new customers.

VERIZON BUSINESS SERVICES II LOCAL AND LONG DISTANCE

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified on Price List pages for Local Line, Local Trunk, Local Trunk DID, Local Trunk – 2 Way Direct, and Primary Rate Interface, except for the non-recurring charges which are specified under this program.

Order Expedite Charge (per line or trunk): \$60.00

T-1 Order Expedite Charge (per T1): \$1,400.00

Monthly Recurring Charges: The following Monthly Recurring Charges apply:

<u>Offering</u>		<u>Monthly Recurring Charge (per line, trunk, T-1 or ISDN-PRI)</u>
A	Plan 1	\$54.00*
	Plan 2	\$60.00*
A Flat with Cap**	Plan 1	\$65.00
	Plan 2	\$65.00

* This rate is grandfathered as of July 1, 2007. Current customers will continue to receive this rate until their current agreement expires on existing lines/trunks only. If additional new lines/trunks are added, the customer will pay the new rate on the new lines/trunks, effective July 1, 2007.

** **Offering A Flat with Cap:** Any customer who exceeds the equivalent of 800 minutes during a billing cycle will be billed for each additional minute at a rate of \$0.05.

B	\$71.70*
B Flat with Cap**	\$72.00

* This rate is grandfathered as of July 1, 2007. Current customers will continue to receive this rate until their current agreement expires on existing lines/trunks only. If additional new lines/trunks are added, the customer will pay the new rate on the new lines/trunks, effective July 1, 2007.

** **Offering B Flat with Cap:** Any customer who exceeds the equivalent of 800 minutes during a billing cycle will be billed for each additional minute at a rate of \$0.05.

C	\$1,620.00*
C	\$1,460.80

* This rate is grandfathered as of April 1, 2007. Current customers will continue to receive this rate until their current agreement expires on existing lines only. If additional new T1/PRI (Per T1) are added, the customer will pay the new rate on the new lines, effective April 1, 2007. The rate will not be offered to renewals or new customer.

Effective October 1, 2018

Features - Monthly Recurring Charges

Feature Package 1	\$5.00
Remote Call Forwarding	\$20.00

VERIZON BUSINESS SERVICES II INSTALL WAIVER PLAN

Eligible customers will have the installation charges listed below waived for new circuits.

- Account Setup
- Account Charges (including Moves, Changes, Additions and Billing Record Changes)
- Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk-2 Way Direct)
- Direct Inward Dialing (DID)/2 Way Direct Installation for Blocks of DID/2 Way Direct Numbers
- Non-Recurring Charges for Local ISDN-PRI T-1 installation and optional features
- Selective Call Screening Non-Recurring Charge
- Non-Recurring charges for Optional Features
- Additional Telephone Number Listing (set up charge)
- Alternative Call Listing (set up charge)
- Restoral charges (set up charge)
- Toll Restrictions (set up charge)
- Call Assistance Install (set up charge)
- Voice Mail

Customers who receive service under a Special Contract Arrangement (SCA) are eligible to receive the benefits of this plan.

LOCAL T1 REWARDS PLAN

Eligible customers, as defined below, who enroll in this plan and subscribe to facilities based Verizon Local T1 and/or PRI Service ("Plan Service") will receive a waiver of monthly recurring charges for Plan Service, applied to Customer's first, second (if eligible), and third (if eligible) invoice(s) following activation of Plan Service. In addition, customer will receive a waiver of DID block monthly recurring charges for the duration of the Customer's Verizon Services Agreement ("Agreement").

<u>Term</u>	<u>Benefit</u>
1 year	Waiver of one month Plan Service and monthly recurring charges for DID blocks for duration of Agreement.
2 year	Waiver of two months Plan Service and monthly recurring charges for DID blocks for duration of Agreement
3+ year	Waiver of three months Plan Service and monthly recurring charges for DID blocks for duration of Agreement.

LOCAL T1/PRI LIT BUILDING PLAN

Beginning January 1, 2007, the Local T1/PRI Lit Building Plan will no longer be available to new subscribers.

Offer: Customer will receive a monthly recurring charge (Plan Charge) of \$595.00 for Local T1/PRI service.

Eligibility: Customer must:

- Be a new or existing customer adding new circuits into Lit Buildings;
- Be located and provision in a building connected via Company owned fiber to the Company's network (Lit Building);
- Receive service under Verizon Business Service II Local which receives the benefits of this plan under a term of service which equals or exceeds one year;
- Represent the Company's satisfaction, as determined with the company's sole discretion, that it would

Effective October 1, 2018

- not permit conversion of facilities without further inducement; and
- Agree to allow the Company and its subcontractors and their respective employees and agents access to Customer or Authorized User premises at which service is being or will be provided (including access to associated equipment).

Other Conditions: Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, Verizon Loyalty Plus III, Local T1 Rewards and VBS II Local Availability Enhancement Plans or any discounts on the monthly recurring charges that receive the benefits of this plan.

LD VOICE PACKAGE

Customer will pay the following flat rate monthly recurring charge ("MRC"), fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 20,000 minutes per month originating from a T1 or PRI purchased from Verizon.

<u>Agreement Term</u>	<u>MRC*</u>
One Year	\$725.00
Two Years	\$685.00
Three Years	\$650.00

- * Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute in excess of 20,000 in a month.

Underutilization and Early Termination Charges: If, in any Contract Year during the Initial Term, Customer's Total Service Charges do not meet or exceed the Annual Volume Commitment (AVC), then Customer shall pay: (a) all accrued but unpaid charges incurred under this Agreement; and (b) an "Underutilization Charge" in an amount equal to 25% of the difference between the AVC and Customer's Total Service Charges during that Contract Year. If, in any monthly billing period during the Extended Term, Customer's Total Service Charges do not meet or exceed 1/12 of the AVC then Customer shall pay: (a) all accrued but unpaid usage and other charges incurred under this Agreement, and (b) an "Underutilization Charge" equal to 25% of the difference between 1/12 of the AVC and Customer's Total Service Charges during such monthly billing period. If: (a) Customer terminates this Agreement before the end of the Term for reasons other than Cause; or (b) Verizon terminates this Agreement for Cause, then Customer will pay, within 30 days after such termination: (i) all accrued but unpaid charges incurred through the date of such termination, plus (ii) an amount equal to 25% of the unsatisfied AVC remaining during the year of termination, and for each subsequent Contract Year remaining in the Term, plus (iii) a pro rata portion of any and all credits received by Customer.

Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

LD VOICE 800 MINUTE PACKAGE FOR VERIZON BUSINESS LINES OR TRUNKS

Customer will pay the following flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 800 minutes per month originating from a Verizon Business line or Verizon trunk (via Local Service - CLEC or Local Service - ILEC) associated with the LD Voice 800 Minute Package.

<u>Agreement Term</u>	<u>MRC*</u>
One Year	\$28.00
Two Year	\$26.00
Three Year	\$24.00

- * Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute of usage in excess of 800 in a month.

Effective October 1, 2018

Underutilization and Early Termination Charges apply as described on the PRICE LIST page for LD Voice Package, herein.

LD VOICE 500 MINUTE PACKAGE FOR VERIZON BUSINESS LINES OR TRUNKS

Customer will pay the following flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 500 minutes per month originating from a Verizon Business line or Verizon trunk (via Local Service - CLEC or Local Service - ILEC) associated with the LD Voice 500 Minute Package.

<u>Agreement Term</u>	<u>MRC*</u>
One Year	\$18.00
Two Year	\$17.00
Three Year	\$16.00

* Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute of usage in excess of 500 in a month.

Underutilization and Early Termination Charges apply as described on the PRICE LIST page for LD Voice Package, herein.

LD VOICE 300 MINUTE PACKAGE FOR VERIZON BUSINESS LINES OR TRUNKS

Customer will pay the following flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 300 minutes per month originating from a Verizon Business line or Verizon trunk (via Local Service - CLEC or Local Service - ILEC) associated with the LD Voice 300 Minute Package.

<u>Agreement Term</u>	<u>MRC*</u>
One Year	\$12.00
Two Year	\$11.00
Three Year	\$10.00

* Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute of usage in excess of 300 in a month.

Underutilization and Early Termination Charges apply as described on the PRICE LIST page for LD Voice Package, herein.

VERIZON BUSINESS SERVICES III

VERIZON BUSINESS SERVICES III LOCAL

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified on Price List pages for Local Line, Local Trunk, Local Trunk DID, Local Trunk 2 Way Direct, and Primary Rate Interface, except for the non-recurring charges which are specified under this program.

Order Expedite Charge (per line or trunk):	\$60.00
T-1 Order Expedite Charge (per T1):	\$1,400.00

Monthly Recurring Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Flat Rate Pricing Structure

Local Line (per line)

Plan 1:

\$37.00

Effective October 1, 2018

Plan 2:	\$37.00
Local Trunks (Basic, DID and 2 Way Direct) (Per trunk)	\$35.00
Local Trunks (Basic, DID and 2 Way Direct) (Per T-1)	\$672.00
Local ISDN-PRI (Per T-1)	\$655.00
Feature Package 1	\$5.00
Remote Call Forwarding	\$20.00
Local ISDN-PRI Caller ID with Name (Per T-1)	\$60.00

VERIZON BUSINESS SERVICES III LOCAL AND LONG DISTANCE

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified on the Price List pages for Local Line, Local Trunk, Local Trunk DID, Local Trunk 2 Way Direct, and Primary Rate Interface, except for the non-recurring charges which are specified under this program.

Order Expedite Charge (per line or trunk):	\$60.00
T-1 Order Expedite Charge (per T1):	\$1,400.00

Monthly Recurring Charges: The following Monthly Recurring Charges apply:

<u>Offering</u>		<u>Monthly Recurring Charge (per line, trunk, T-1 or ISDN-PRI)</u>
A Flat with Cap	Plan 1	\$58.00*
	Plan 2	\$58.00*
B Flat with Cap		\$61.00**
C		\$1,325.00

* Offering A Flat with Cap: Any customer who exceeds the equivalent of 800 minutes during a billing cycle will be billed for each additional minute at a rate of \$0.05.

** Offering B Flat with Cap: Any customer who exceeds the equivalent of 800 minutes during a billing cycle will be billed for each additional minute at a rate of \$0.05.

Features - Monthly Recurring Charges

Feature Package 1	\$5.00
Remote Call Forwarding	\$20.00

USAGE RATES

Measured (Per Minute) Usage Rate:

Peak:

<u>1st Minute</u>	<u>Additional</u>
\$ 0.040	<u>Minutes</u>
	\$ 0.012

Off Peak

<u>1st Minute</u>	<u>Additional</u>
\$ 0.0353	<u>Minutes</u>
	\$0.0088

Per Call Usage Rate:

<u>Per Call:</u>	\$ 0.08
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TRADITIONAL OPERATOR ASSISTED SURCHARGES**

Third Number Billing	\$1.50
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Effective October 1, 2018

Collect Calling	\$1.10
Person to Person	\$3.00
Station to Station	\$1.10
General Assistance	\$0.00*

* Charges may be reinstated at a later date.

** Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

BUSY LINE VERIFICATION AND INTERRUPT**

Per Request

Busy Line Verification	\$1.20
Busy Line Interrupt	\$1.60

** Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

DIRECTORY LISTINGS

	<u>Per Listing or Per Number Charge</u>
<u>Non-Recurring Charges:</u>	
Primary Listing	\$0.00*
Additional Listing	\$17.90
Alternate Call Listings	\$0.00*
Non-Listed Number	\$17.90
Non-Published Number	\$17.90
<u>Recurring Charges:</u>	
Primary Listing	\$0.00*
Additional Listing	\$3.90
Alternate Call Listings	\$3.90
Non-Listed Number	\$1.10
Non-Published Number	\$1.10

* Charges may be reinstated at a later date.

SELECTIVE CALL SCREENING

	<u>Rate</u>
<u>Non-recurring Charges</u>	
Establishing Service	\$18.50
<u>Monthly Recurring Charge</u>	
Per Month Charge	\$5.20

NEW CUSTOMER PROMOTIONS

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CINCINNATI
LOCAL LINE

Effective October 1, 2018

<u>Non-Recurring Charges</u>	<u>Rate</u>
Line Connection Charge (per line)	\$15.00
Account Setup (per account)	\$49.75
Account Changes Moves, Changes, Additions (per change)	\$12.25
Account Changes (per billing record change)	\$12.25
IntraLATA PIC Change*	
manual:	\$5.50
electronic:	\$1.25

* One half of the intraLATA PIC Change charge will be waived when the intraLATA PIC is changed simultaneously with the interLATA PIC.

Line Restoral Charge (per line)	\$20.00
Suspension of Service Restoral Charge	\$18.30
Order Expedite Charge (per line)	\$25.00
Due Date Change (per occurrence)	\$10.00

<u>Optional Features Non Recurring Charges:</u>	<u>Rate</u>
Call Forward-Busy	\$5.00
Call Forward-No Answer	\$5.00
Call Transfer OR 3-Way Conference (Mutually Exclusive)	\$5.00
Call Waiting/Cancel Call Waiting	\$5.00
Caller ID-Number	\$5.00
Speed Dial-8 (Mutually Exclusive)	\$5.00
Speed Dial-30 (Mutually Exclusive)	\$5.00
Toll Restriction	\$5.00
 Feature Package 1	 \$10.00
Includes the Standard Features above and the following Optional Features	
Call Transfer OR 3-Way Conference (Mutually Exclusive)	
Call Forward-Busy	
Call Forward-No Answer	
Speed Dial-8	
 Feature Package 2	 \$10.00
Includes the Standard Features above, the features in Feature Package 1	
plus each of the following:	
Speed Dial-8 or Speed Dial-30 (Mutually Exclusive)	
Toll Restriction	

<u>Monthly Recurring Charges</u>	<u>Rate</u>
Local Line - Line Charge (per trunk)	
Plan 1	
Measured Option*	\$30.00
Per Call Option*	\$30.00
Flat Rate Option	\$52.00

Effective October 1, 2018

Plan 2	
Measured Option	\$25.00
Per Call Option	\$25.00
Flat Rate Option	\$52.00

Optional Features

Remote Call Forwarding**	\$20.00
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* Effective March 1, 2001, Flat with Cap – Lines calling option will not be available to new subscribers.

** Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Optional Features Monthly Recurring Charges:	Rate
Call Forward-Busy	\$1.00
Call Forward-No Answer	\$1.00
Call Transfer OR 3-Way Conference (Mutually Exclusive)	\$2.00
Call Waiting/Cancel Call Waiting	\$3.00
Caller ID-Number	\$5.00
Calling Number Delivery	\$10.50
Calling Number Delivery Blocking (Complete)	\$0.00
Interim Local Number Portability (ILNP)	\$1.00
Speed Dial-8 (Mutually Exclusive)	\$2.00
Speed Dial-30 (Mutually Exclusive)	\$4.00
Call Trace (Monthly Service)	\$3.00
Call Trace (Per Trace Option)	\$1.50
Toll Restriction	\$3.00

Feature Package 1	\$4.50
Includes the Standard Features above and the following Optional Features	
Call Transfer OR 3-Way Conference (Mutually Exclusive)	
Call Forward-Busy	
Call Forward-No Answer	
Speed Dial-8	

Feature Package 2	\$9.50
Includes the Standard Features above, the features in Feature Package 1 plus each of the following:	
Speed Dial-8 or Speed Dial-30 (Mutually Exclusive)	
Toll Restriction	

CINCINNATI

LOCAL TRUNK - BASIC

<u>Non-Recurring Charges</u>	<u>Rate</u>
Line Connection Charges (per Trunk)	\$20.00
Account Setup (per account)	\$49.75
Account Changes (Moves, Changes, Additions) (per change)	\$12.25
Account Changes	\$12.25

Effective October 1, 2018

(Per Billing Record Change)

Line Restoral Charge (per trunk)	\$20.00
Suspension of Service Restoral Charge (per trunk)	\$18.30
Order Expedite Charge (per trunk)	\$25.00
Due Date Change (per occurrence)	\$10.00
T-1 Order Expedite Charge (per T-1)	\$600.00
Local T-1 Installation Charge (per T-1)	\$200.00

Monthly Recurring Charges

Rate

Local Trunk - Basic Charge

Measured Option

Digital Per Call Option*	\$31.14
Digital	\$31.14

Flat Rate Option

Analog**	\$60.25
Digital	\$57.25

* Effective March 1, 2001, this calling option will not be available to new subscribers.

** Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

Optional Features

Remote Call Forwarding	\$20.00
Overflow Routing	\$20.00

CINCINNATI

LOCAL TRUNK – DID

Non-Recurring Charges

Rate

Each DID Connection (per trunk)	\$20.00
DID Number charge (first block of 20)	\$5.00
(each add'l block of 20)	\$5.00
Account Setup (per account)	\$49.75
Account Changes (Moves, Changes, Additions) (per change)	\$12.25

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
Ohio Local Exchange Services Catalog Schedule No. 2 (Enterprise Current Services)

Effective October 1, 2018

Account Changes (per Billing Record change)	\$12.25
Line Restoral Charge (per Trunk)	\$20.00
Suspension of Service Restoral Charge (per trunk)	\$18.30
Order Expedite Charge (per line)	\$25.00
Due Date Change (per occurrence)	\$10.00
Local T-1 Installation Charge (per T-1)	\$200.00
T-1 Order Expedite Charge (per T-1)	\$600.00
<u>Monthly Recurring Charges</u>	<u>Rate</u>
Local Trunk - DID Charge (Per trunk) Digital	\$83.00
DID number charge (Initial block of 20 numbers)	\$4.15
DID number charge (Additional blocks of 20)	\$4.15
<u>Optional Features</u>	
Remote Call Forwarding	\$20.00
Overflow Routing	\$20.00

CINCINNATI
LOCAL TRUNK - 2 WAY DIRECT

<u>Non-Recurring Charges</u>	<u>Rate</u>
Each DID Connection: (Per Trunk)	\$20.00
DID Number Charge	
Initial Block of 20 Numbers:	\$5.00
Each Add'l Block of 20 Numbers:	\$5.00
Account Setup (Per Account):	\$49.75
Account Changes: (Moves, Changes, Additions) (Per Change)	\$12.25
Account Changes: (Per Billing Record change)	\$12.25
Line Restoral Charge: (Per Trunk)	\$20.00
Suspension of Service Restoral Charge: (Per Trunk)	\$18.30

Effective October 1, 2018

Order Expedite Charge (per line):	\$25.00
Due Date Change (per occurrence):	\$10.00
Local T-1 Installation Charge (per T-1):	\$200.00
T-1 Order Expedite Charge (per T-1):	\$600.00

Monthly Recurring Charges

Local Trunk - 2 Way Direct (Per Trunk)

Flat Rate Option	
Digital:	\$83.00

Per Minute Option*	
Digital:	\$66.40

(*Effective March 1, 2001, this calling option will not be available to new subscribers.)

Per Call Option	
Digital:	\$66.40

DID Number Charge	
(initial block of 20 numbers):	\$4.15
(additional blocks of 20 numbers):	\$4.15

Optional Features:

Calling Number Delivery Blocking (Complete):	\$0.00*
Remote Call Forwarding:	\$20.00
Overflow Routing	\$20.00

* Currently there is no charge for this feature. A charge may be reinstated at a later date.

CINCINNATI

LOCAL AND LONG DISTANCE-LINE SOLUTION SERVICE

Beginning January 1, 2004, Local and Long Distance Line Solution will no longer be available to new subscribers.

Monthly Recurring Charges:* A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

Plan 1:	\$60
Plan 2:	\$60

* Pursuant to Rule 4901:1-6-21(C)(2)(b)(ii), for the bundled offering described herein, \$38.25 represents the basic local exchange portion of the total charge for the bundled service.

<u>Features</u>	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Feature Package 1	\$10.00	\$3.50
Feature Package 2	\$10.00	\$6.50
DID/2 Way Direct Numbers (per each block of 20 numbers)	\$5.00	\$6.25
Call Waiting/Cancel	\$5.00	\$3.00
Caller ID w/ Name and Number	\$5.00	\$5.00
Remote Call Forwarding*	\$0.00	\$20.00
Vanity Number	\$30.00	\$2.00

Effective October 1, 2018

- * Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

CINCINNATI
VERIZON BUSINESS SERVICES I

Beginning March 1, 2005, Verizon Business Services I will no longer be available to new subscribers.

CINCINNATI
VERIZON BUSINESS SERVICES I LOCAL LINE SOLUTION

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified on Price List page for Local Line, herein.

<u>Features</u>	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Feature Package 1	\$10.00	\$3.50
Remote Call Forwarding ²	\$0.00	\$20.00

Monthly Charges: The following flat rate monthly recurring charge (unlimited) applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line):

Plan 1:	\$35.00
Plan 2:*	\$40.00

- * For Customers who reside within Zone 1 of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines.

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

CINCINNATI
VERIZON BUSINESS SERVICES I LOCAL AND LONG DISTANCE

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified on Price List pages for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Primary Rate Interface.

Monthly Recurring Charges:* The following monthly recurring charges will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per- T-1 basis. The following Monthly recurring charges apply:

A: Plan 1:	\$45
Plan 2: ²	\$60
B:	\$65
C:	\$1400

- * Pursuant to Rule 4901:1-6-21(C)(2)(b)(ii), for the bundled offering described herein, the following charges represent the basic local exchange portion of the total charge for the bundled offering: Offering A: \$38.25; Offering B: \$55.25; Offering C: \$1190.

<u>Features</u>	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Feature Package 1	\$10.00	\$3.50
Remote Call Forwarding*	\$0.00	\$20.00
DID/2 Way Direct Numbers	\$0.00	\$6.25

Effective October 1, 2018

(per each block of 20 numbers)

* Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

CINCINNATI

VERIZON BUSINESS SERVICE I LOCAL AND LONG DISTANCE LINE SOLUTION

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified on the Price List page for Local Line.

Monthly Recurring Charges:* A monthly recurring charge (unlimited) will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

Plan 1:	\$60.00
Plan 2:**	\$60.00

* Pursuant to Rule 4901:1-6-21(C)(2)(b)(ii), for the bundled offering described herein, \$38.25 represents the basic local exchange portion of the total charge for the bundled service.

** For Customers who reside within Zone 1 of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines.

<u>Features</u>	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Feature Package 1	\$10.00	\$3.50
Call Waiting/Cancel Call Waiting	\$5.00	\$3.00
Caller ID w/ Name and Number	\$5.00	\$5.00
Remote Call Forwarding*	\$0.00	\$20.00
Vanity Number	\$30.00	\$2.00

* Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

CINCINNATI

VERIZON BUSINESS SERVICES I LOCAL

<u>Features</u>	<u>Non-Recurring Charge</u>
Feature Package 1	\$10.00
Remote Call Forwarding ⁴	\$0.00

* Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified on Price List pages for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Primary Rate Interface.

Monthly Charges: The following monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Charges for Flat Rate Service

Local Line (per line):	Plan 1:	\$45.00
	Plan 2:*	\$40.00
Local Trunks (Basic, DID and 2 Way Direct) (Per trunk):		\$40.00
Local Trunks (Basic, DID and 2 Way Direct) (Per T-1):		\$672.00
Local ISDN-PRI (Per T-1):		\$672.00
Feature Package I:		\$3.50

Effective October 1, 2018

Remote Call Forwarding:** \$20.00

* For Customers who reside within Zone 1 of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines.

** Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Charges for Metered Service:

Plan I and Plan II Local Lines

Regional Metered Line: \$26.00

Regional Metered Line Usage: \$0.0125/minute

Nationwide Metered Line: \$28.00

Nationwide Metered Line Local usage: \$0.0250/minute

Local Metered T-1/ISDN-PRI (per T-1/ISDN PRI): \$540.00

Local Metered T-1/ISDN-PRI usage: \$0.0050/minute

Metered Feature Package (optional): \$19.00

CINCINNATI

VERIZON BUSINESS SERVICES INSTALL GUARANTEE

To be eligible for the Verizon Business Services Install Guarantee, Customer must enroll in this plan and enter into a new term plan with a term of service which equals or exceeds one year.

Offer: A credit equal to the charges, excluding third-party charges, pass-through charges and expedite charges, paid by Customer for service installed under Customer's new term plan: (i) which Company fails to install on or before the installation date specified in the Company's agreement with the Customer, excluding failure which results from Customer order change or any other act or omission by the Customer, as determined in the Company's sole discretion; and, (ii) about which failure Customer submits to Company an Installation Commitment Submission Form, located on Company Internet site, www.mci.com, within 30 days of the scheduled installation date.

CINCINNATI

VERIZON BUSINESS SERVICES 90 DAY SATISFACTION GUARANTEE

The Verizon Business Services 90 Day Satisfaction Guarantee applies only with respect to new eligible Company Customers who receive Company service provided under a contract. Customers must enter into a new term plan with a term of service, which equals or exceeds one year. Customer must not have had any Verizon billing within the past 90 days.

Offer: The Company will waive applicable early termination and underutilization charges under a term plan, if the Company, within 90 days of the contract effective date, receives written notification from the Customer that it wishes to discontinue the plan. In order to exercise this right, Customer must provide Verizon with at least 30 days written notice per the notice provision in the agreement. For any Customer electing to discontinue service under a plan and timely notifying the Company of its intent, service will terminate under the plan 60 days after the date of receipt of the Customer notification. Customers who terminate under this guarantee will be billed and required to repay all credits, including installation credits received under the plan. Customers who have received a product specific promotional benefit and have not met the requirements for the specific benefit shall also reimburse Verizon on a pro-rata basis for such other credits received and charges waived.

CINCINNATI

MISCELLANEOUS SERVICES

MCI LOCAL DISASTER RECOVERY SERVICE

MCI Local Disaster Recovery Service is an optional feature for customers of MCI Local Line and/or Trunk Services. MCI Local Disaster Recovery Service is not available for circuits provided via UNE-P.

Effective October 1, 2018

MCI Local Disaster Recovery Service provides MCI Local Customers with pre-established Local Disaster Recovery Plans to be invoked in case of a local line/trunk outage related to an emergency/disaster. MCI Local Disaster Recovery Service can be defined as a collection of actions, procedures, and information that is developed, tested and held in readiness for use in the event of an emergency/disaster. For purposes of this optional feature, an emergency/disaster is defined as any event that may cause a lengthy disruption of the Customer's local line/trunk service. These events include, but are not limited to, natural events, accidents, or events of sabotage. The customer must notify MCI when to invoke these pre-established plans with a secure password. These pre-established plans may consist of specific restoration processes involving the redirection of traffic through Remote Call Forward Feature Service; or Trunk Group Redirection. More complex plans that involve over 100 numbers may also be established on an individual case basis. Changes or modifications to these plans can be made as part of the monthly recurring fee.

MCI Local Disaster Recovery Non Recurring Charges

1 - 10 numbers:	\$ 750
11 - 40 numbers:	\$ 850
41 - 100 numbers:	\$1,000
101 numbers and above:	\$1,500

MCI Local Disaster Recovery Monthly Recurring Charges

1 - 10 numbers:	\$ 50
11 - 40 numbers:	\$ 100
41 - 100 numbers:	\$ 200
101 numbers and above:	\$ 200

CONTACT CENTER (CC) SERVICES

Contact Center (CC) Services include Inbound Local Origination calling services and Interactive Voice Response (IVR) call treatment services.

Rates and Charges: The following apply:

Local Origination Access Charges: Customer will be charged a network access rate on a per-minute basis in accordance with Customer's Agreement, assessed in 6-second increments, for Inbound Local Origination calls. Unless otherwise stated, a \$0.01 per-call minimum applies.

Inbound Local (sold WITH IVR) RATES				Inbound Local (sold w/OUT IVR) RATES			
1 yr	BASE			1 yr	BASE		
AVC	Sw	Loc		AVC	Sw	Loc	
\$600	\$0.0287	\$0.0194		\$600	\$0.0406	\$0.0275	
\$1,200	\$0.0287	\$0.0194		\$1,200	\$0.0406	\$0.0275	
\$3,000	\$0.0286	\$0.0194		\$3,000	\$0.0405	\$0.0275	
\$6,000	\$0.0285	\$0.0193		\$6,000	\$0.0404	\$0.0274	
\$7,500	\$0.0285	\$0.0193		\$7,500	\$0.0404	\$0.0274	
\$12,000	\$0.0284	\$0.0193		\$12,000	\$0.0402	\$0.0273	
\$24,000	\$0.0283	\$0.0192		\$24,000	\$0.0401	\$0.0272	
\$36,000	\$0.0283	\$0.0192		\$36,000	\$0.0401	\$0.0272	
\$48,000	\$0.0283	\$0.0192		\$48,000	\$0.0401	\$0.0272	
\$60,000	\$0.0268	\$0.0180		\$60,000	\$0.0379	\$0.0255	
\$84,000	\$0.0268	\$0.0180		\$84,000	\$0.0379	\$0.0255	
\$120,000	\$0.0268	\$0.0180		\$120,000	\$0.0379	\$0.0255	
\$180,000	\$0.0253	\$0.0169		\$180,000	\$0.0359	\$0.0240	
\$300,000	\$0.0253	\$0.0169		\$300,000	\$0.0359	\$0.0240	

Effective October 1, 2018

\$600,000	\$0.0240	\$0.0159		\$600,000	\$0.0339	\$0.0225
\$900,000	\$0.0240	\$0.0159		\$900,000	\$0.0339	\$0.0225

Inbound Local (sold WITH IVR) RATES				Inbound Local (sold w/OUT IVR) RATES			
2 yr	BASE			2 yr	BASE		
AVC	Sw	Loc		AVC	Sw	Loc	
\$600	\$0.0286	\$0.0189		\$600	\$0.0405	\$0.0268	
\$1,200	\$0.0286	\$0.0189		\$1,200	\$0.0405	\$0.0268	
\$3,000	\$0.0284	\$0.0188		\$3,000	\$0.0403	\$0.0266	
\$6,000	\$0.0283	\$0.0187		\$6,000	\$0.0401	\$0.0265	
\$7,500	\$0.0283	\$0.0187		\$7,500	\$0.0401	\$0.0265	
\$12,000	\$0.0281	\$0.0186		\$12,000	\$0.0399	\$0.0264	
\$24,000	\$0.0281	\$0.0185		\$24,000	\$0.0398	\$0.0263	
\$36,000	\$0.0281	\$0.0185		\$36,000	\$0.0398	\$0.0263	
\$48,000	\$0.0281	\$0.0185		\$48,000	\$0.0398	\$0.0263	
\$60,000	\$0.0266	\$0.0174		\$60,000	\$0.0376	\$0.0246	
\$84,000	\$0.0266	\$0.0174		\$84,000	\$0.0376	\$0.0246	
\$120,000	\$0.0266	\$0.0174		\$120,000	\$0.0376	\$0.0246	
\$180,000	\$0.0251	\$0.0163		\$180,000	\$0.0356	\$0.0231	
\$300,000	\$0.0251	\$0.0163		\$300,000	\$0.0356	\$0.0231	
\$600,000	\$0.0238	\$0.0153		\$600,000	\$0.0336	\$0.0217	
\$900,000	\$0.0238	\$0.0153		\$900,000	\$0.0336	\$0.0217	

Inbound Local (sold WITH IVR) RATES				Inbound Local (sold w/OUT IVR) RATES			
3 yr plus	BASE			3 yr plus	BASE		
AVC	Sw	Loc		AVC	Sw	Loc	
\$600	\$0.0278	\$0.0178		\$600	\$0.0394	\$0.0252	
\$1,200	\$0.0278	\$0.0178		\$1,200	\$0.0394	\$0.0252	
\$3,000	\$0.0277	\$0.0177		\$3,000	\$0.0392	\$0.0251	
\$6,000	\$0.0275	\$0.0176		\$6,000	\$0.0390	\$0.0250	
\$7,500	\$0.0275	\$0.0176		\$7,500	\$0.0390	\$0.0250	
\$12,000	\$0.0274	\$0.0176		\$12,000	\$0.0388	\$0.0249	
\$24,000	\$0.0274	\$0.0176		\$24,000	\$0.0388	\$0.0249	
\$36,000	\$0.0259	\$0.0165		\$36,000	\$0.0367	\$0.0234	
\$48,000	\$0.0245	\$0.0155		\$48,000	\$0.0347	\$0.0219	
\$60,000	\$0.0232	\$0.0145		\$60,000	\$0.0329	\$0.0206	
\$84,000	\$0.0219	\$0.0136		\$84,000	\$0.0311	\$0.0193	
\$120,000	\$0.0207	\$0.0128		\$120,000	\$0.0294	\$0.0181	
\$180,000	\$0.0196	\$0.0120		\$180,000	\$0.0278	\$0.0170	
\$300,000	\$0.0180	\$0.0113		\$300,000	\$0.0263	\$0.0160	
\$600,000	\$0.0170	\$0.0100		\$600,000	\$0.0241	\$0.0142	
\$900,000	\$0.0153	\$0.0090		\$900,000	\$0.0217	\$0.0128	

CINCINNATI

VERIZON BUSINESS SERVICES II

Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

Effective October 1, 2018

CINCINNATI
VERIZON BUSINESS SERVICES II LOCAL

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified on the Price List page for Local Line, except for the non-recurring charges which are specified under this program.

Order Expedite Charge (per line or trunk): \$60.00

T-1 Order Expedite Charge (per T1): \$1,400.00

Monthly Recurring Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Flat Rate Pricing Structure

Local Line (per line)	
Plan 1:	\$37.00*
Plan 2:	\$37.00*
Local Line (per line)	
Plan 1:	\$38.00
Plan 2:	\$38.00
Local Trunks (Basic, DID and 2 Way Direct) (Per trunk)	\$51.50*
Local Trunks (Basic, DID and 2 Way Direct) (Per trunk)	\$44.00
Local Trunks (Basic, DID and 2 Way Direct) (Per T-1)	\$835.00
Local ISDN-PRI (Per T-1)	\$835.00*
Local ISDN-PRI (Per T-1)	\$740.00
Feature Package 1	\$5.00
Remote Call Forwarding	\$20.00
Local ISDN-PRI Caller ID with Name (Per T-1)	\$60.00

* This rate is grandfathered as of July 1, 2007. Current customers will continue to receive this rate until their current agreement expires on existing lines, trunks or T1/PRI's (Per T1) only. If additional new lines, trunks or T1/PRI's (Per T1) are added, the customer will pay the new rate, effective July 1, 2007. This rate will not be offered to renewals or new customers.

Metered Rate Pricing Structure*

Regional Metered Line/List Rate Metered	
Plan 1:	\$28.00*
Plan 2:	\$30.00*
Regional Metered Line Local Per Minute Rate	\$0.0150/minute*
Local Metered T1/ISDN-PRI (Per T1/ISDN-PRI)	\$680.00*
Local Metered T1/ISDN-PRI Per Minute Rate	\$0.0050/minute*
Metered Feature Package (optional)	\$19.00*

* These rates are grandfathered as of July 1, 2007. Current customers will continue to receive these rates until their current agreement expires on existing lines or T1/PRI's only. These rates will not be offered to renewals or new customers.

CINCINNATI
VERIZON BUSINESS SERVICES II LOCAL AND LONG DISTANCE

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified on the Price List pages for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Primary Rate Interface, except for the non-recurring charges which are specified under this program.

Order Expedite Charge (per line or trunk): \$60.00

Effective October 1, 2018

T-1 Order Expedite Charge (per T1): \$1,400.00

Monthly Recurring Charges: The following Monthly Recurring Charges apply:

<u>Offering</u>		<u>Monthly Recurring Charge (per line, trunk, T-1 or ISDN-PRI)</u>
A	Plan 1	\$54.00*
	Plan 2	\$60.00*
A Flat with Cap**	Plan 1	\$65.00
	Plan 2	\$65.00

* This rate is grandfathered as of July 1, 2007. Current customers will continue to receive this rate until their current agreement expires on existing lines/trunks only. If additional new lines/trunks are added, the customer will pay the new rate on the new lines/trunks, effective July 1, 2007.

** Offering A Flat with Cap: Any customer who exceeds the equivalent of 800 minutes during a billing cycle will be billed for each additional minute at a rate of \$0.05.

B	\$71.70*
B Flat with Cap**	\$72.00

* This rate is grandfathered as of July 1, 2007. Current customers will continue to receive this rate until their current agreement expires on existing lines/trunks only. If additional new lines/trunks are added, the customer will pay the new rate on the new lines/trunks, effective July 1, 2007.

** Offering B Flat with Cap: Any customer who exceeds the equivalent of 800 minutes during a billing cycle will be billed for each additional minute at a rate of \$0.05.

C	\$1,620.00*
C	\$1,460.80

* This rate is grandfathered as of April 1, 2007. Current customers will continue to receive this rate until their current agreement expires on existing lines only. If additional new T1/PRI (Per T1) are added, the customer will pay the new rate on the new lines, effective April 1, 2007. The rate will not be offered to renewals or new customer.

Features - Monthly Recurring Charges

Feature Package 1:	\$5.00
Remote Call Forwarding:	\$20.00

CINCINNATI
VERIZON BUSINESS SERVICES II INSTALL WAIVER PLAN

Eligible customers will have the installation charges listed below waived for new circuits.

- Account Setup
- Account Charges (including Moves, Changes, Additions and Billing Record Changes)
- Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk-2 Way Direct)
- Direct Inward Dialing (DID)/2 Way Direct Installation for Blocks of DID/2 Way Direct Numbers
- Non-Recurring Charges for Local ISDN-PRI T-1 installation and optional features
- Selective Call Screening Non-Recurring Charge
- Non-Recurring charges for Optional Features
- Additional Telephone Number Listing (set up charge)
- Alternative Call Listing (set up charge)
- Restoral charges (set up charge)
- Toll Restrictions (set up charge)
- Call Assistance Install (set up charge)
- Voice Mail

Effective October 1, 2018

Customers who receive service under a Special Contract Arrangement (SCA) are eligible to receive the benefits of this plan.

CINCINNATI
LOCAL T1 REWARDS PLAN

Eligible customers, as defined below, who enroll in this plan and subscribe to facilities based Verizon Local T1 and/or PRI Service ("Plan Service") will receive a waiver of monthly recurring charges for Plan Service, applied to Customer's first, second (if eligible), and third (if eligible) invoice(s) following activation of Plan Service. In addition, customer will receive a waiver of DID block monthly recurring charges for the duration of the Customer's Verizon Business Services Agreement ("Agreement").

<u>Term</u>	<u>Benefit</u>
1 year	Waiver of one month Plan Service and monthly recurring charges for DID blocks for duration of Agreement.
2 year	Waiver of two months Plan Service and monthly recurring charges for DID blocks for duration of Agreement.
3+ year	Waiver of three months Plan Service and monthly recurring charges for DID blocks for duration of Agreement.

CINCINNATI
LOCAL T1/PRI LIT BUILDING PLAN

Beginning January 1, 2007, the Local T1/PRI Lit Building Plan will no longer be available to new subscribers.

Offer: Customer will receive a monthly recurring charge (Plan Charge) of \$595.00 for Local T1/PRI service.

Eligibility: Customer must:

- Be a new or existing customer adding new circuits into Lit Buildings;
- Be located and provision in a building connected via Company owned fiber to the Company's network (Lit Building);
- Receive service under Verizon Business Service II Local which receives the benefits of this plan under a term of service which equals or exceeds one year;
- Represent the Company's satisfaction, as determined with the company's sole discretion, that it would not permit conversion of facilities without further inducement; and
- Agree to allow the Company and its subcontractors and their respective employees and agents access to Customer or Authorized User premises at which service is being or will be provided (including access to associated equipment).

Other Conditions: Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, Verizon Loyalty Plus III, Local T1 Rewards and VBS II Local Availability Enhancement Plans or any discounts on the monthly recurring charges that receive the benefits of this plan.

CINCINNATI
VERIZON BUSINESS SERVICES III

CINCINNATI
VERIZON BUSINESS SERVICES III LOCAL

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified on the Price List Sheet for Local Line, except for the non-recurring charges which are specified under this program.

Order Expedite Charge (per line or trunk): \$60.00

Effective October 1, 2018

T-1 Order Expedite Charge (per T1): \$1,400.00

Monthly Recurring Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Flat Rate Pricing Structure

Local Line (per line)	
Plan 1:	\$37.00
Plan 2:	\$37.00
Local Trunks (Basic, DID and 2 Way Direct) (Per trunk)	\$35.00
Local Trunks (Basic, DID and 2 Way Direct) (Per T-1)	\$672.00
Local ISDN-PRI (Per T-1)	\$655.00
Feature Package 1	\$5.00
Remote Call Forwarding	\$20.00
Local ISDN-PRI Caller ID with Name (Per T-1)	\$60.00

CINCINNATI

VERIZON BUSINESS SERVICES III LOCAL AND LONG DISTANCE

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified on the Price List pages for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Primary Rate Interface, except for the non-recurring charges which are specified under this program.

Order Expedite Charge (per line or trunk): \$60.00
T-1 Order Expedite Charge (per T1): \$1,400.00

Monthly Recurring Charges: The following Monthly Recurring Charges apply:

<u>Offering</u>		<u>Monthly Recurring Charge (per line, trunk, T-1 or ISDN-PRI)</u>
A Flat with Cap	Plan 1	\$58.00*
	Plan 2	\$58.00*
B Flat with Cap		\$61.00**
C		\$1,325.00

* Offering A Flat with Cap: Any customer who exceeds the equivalent of 800 minutes during a billing cycle will be billed for each additional minute at a rate of \$0.05.

** Offering B Flat with Cap: Any customer who exceeds the equivalent of 800 minutes during a billing cycle will be billed for each additional minute at a rate of \$0.05.

Features - Monthly Recurring Charges

Feature Package 1	\$5.00
Remote Call Forwarding	\$20.00

CINCINNATI

USAGE RATES

Measured (Per Minute) Usage Rate:*

Peak:

	<u>Additional</u>
<u>1st Minute</u>	<u>Minutes</u>
\$0.0315	\$0.0300

Off Peak

Additional

Effective October 1, 2018

<u>1st Minute</u>	<u>Minutes</u>
\$0.0300	\$0.0260

Per Call Usage Rate:*

<u>Per Call:</u>	\$ 0.13
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* Effective March 1, 2001, this calling option will not be available to new subscribers.

CINCINNATI
DIRECTORY LISTINGS

	<u>Per Listing or Per Number Charge</u>
<u>Non-Recurring Charges:</u>	
Primary Listing	\$0.00*
Additional Listing	\$12.37
Alternate Call Listings	\$0.00*
Non-Listed Number	\$12.37
Non-Published Number	\$12.37

* Charges may be reinstated at a later date

<u>Recurring Charges:</u>	
Primary Listing	\$0.00*
Additional Listing	\$3.00
Alternate Call Listings	\$1.47
Non-Listed Number	\$1.96
Non-Published Number	\$1.96
Secretarial Listing	\$3.00

* Charges may be reinstated at a later date

CINCINNATI
SELECTIVE CALL SCREENING

	<u>Rate</u>
<u>Non-recurring Charges</u>	
Establishing Service	\$5.85
<u>Monthly Recurring Charge</u>	
Per Month Charge	\$7.00

CINCINNATI
OPERATOR ASSISTED SURCHARGES**

Third Number Billing	\$1.50
Collect Calling	\$3.00
Person to Person	\$3.00
Station to Station	\$0.45
General Assistance	\$0.00*

* Charges may be reinstated at a later date

** Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect

Effective October 1, 2018

Call services.

CINCINNATI
BUSY LINE VERIFICATION AND INTERRUPT**

Per Request

Busy Line Verification	\$0.60
Busy Line Interrupt	\$1.15

** Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

CINCINNATI
PRIMARY RATE INTERFACE

Non-Recurring Charges

Service Reconfiguration Charge	\$55.00
Local ISDN PRI T-1 Install Charge (Per T-1)	\$200.00
Account Setup (Per Account)	\$49.75
Account Changes (Moves, Changes, Additions) (Per Change)	\$12.25
Account Changes (Per Billing Record Change)	\$12.25
Line Restoral Charge: (Per Trunk)	\$20.00

(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge: (per Trunk)	\$18.30
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(Applies for line restoral after Customer-initiated suspension.)

Call-by-call Option	\$150.00
Calling Number Delivery	\$100.00
Feature 1 Package (includes Call-by-call & Calling Number Delivery)	\$200.00
Due Date Change (per occurrence):	\$10.00
T-1 Order Expedite Charge (per T-1):	\$600.00

Effective October 1, 2018

Monthly Recurring Charges

Local ISDN PRI T-1 Flat Rate Option	\$2,555.00
Local ISDN PRI T-1 Metered Rate Option	\$525.00
Calling Number Delivery Option	\$120.00
Remote Call Forwarding	\$20.00
Overflow Routing	\$20.00

CINCINNATI
NEW CUSTOMER PROMOTIONS

Intentionally left blank

TERM PLANS – ALL SERVICE AREAS

LOCAL SERVICE TERM PLAN DISCOUNTS

<u>Term Commitments</u>	<u>Discount</u>
1 Year	10%
2 Year	15%
3 Year	20%
4 Year	20%
5 Year	20%

LOCAL EXCHANGE SERVICE TERM PLAN 2

<u>Term Commitments</u>	<u>Discount</u>
1 Year	5%
2 Year	10%
3 Year	15%

CINCINNATI
DIGITAL T-1 SERVICE

<u>Monthly Recurring Charges</u>	<u>Rate Per Trunk Per T-1</u>
Local Trunk Basic - Measured/ Per Call Options - Digital	\$17.80
Local Trunk Basic - Local Trunk 6,000	\$81.65
Local Trunk - 2 Way Direct - Digital	\$18.30
Local Trunk - DID/2 Way Direct - Digital	\$76.75

CLEVELAND AND CINCINNATI
VANITY NUMBER

	<u>Rates</u>
<u>Non-Recurring Charges</u>	
Installation Charge	\$30.00

Monthly Recurring Charges:

Effective October 1, 2018

Vanity Number Charge \$2.00

CALLING PLANS – ALL AREAS

Regional Checkbook 2006 Monthly Option Plan

Subject to the Conditions below, a Customer signing a new Verizon Business service agreement (“Agreement”), Customer will receive a credit equal to 10 percent of the Customer’s Total Volume Commitment (defined as the Annual Volume Commitment multiplied by the number of years in the initial Term) of the Agreement (the “Checkbook Credit”).

Customer will receive the credit in monthly installments, with the first credit in the third month (covering the first three installments) following the Effective Date of the Agreement. Thereafter, Customer will receive the remaining monthly installments as follows, credit in months 4 through 12 for a one year Term, in months 4 through 24 for a two year Term and in months 4 through 36 for a 3, 4 or 5 year Term.

Conditions of Eligibility: Customer must:

- enroll in this Plan in a signed Agreement with the Company;
- execute a contract with a minimum one-year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provided services: U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service; and,
- demonstrate to the Company’s reasonable satisfaction that it will accept a competitor’s offer in the absence of any further inducement from the Company to subscribe to, or remain subscribed to MCI Legacy Company-provided service.

Other Conditions: The benefits of this plan may not be used in conjunction with the following: (i) any discounts or (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, (other than Product Package Guide Types 18, 19, 20, 21, 22 and 23) as provided in the Company’s “Service Publication and Price Guide” (The Guide) located on the Company’s website at www.verizonbusiness.com/publications/service_guide (“Companion Interstate Service”); and (iii) Checkbook Promotion/Plan 2004; Regional Checkbook Promotion/Plan 2004; Checkbook 2006 Monthly Option Promotion/Plan, Checkbook Single Credit Option, RVP Checkbook Promotions (all terms) and RVP Checkbook Monthly Option Promotions (all terms).

The Checkbook credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.

If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month’s Checkbook Credit and any unused credit amount at the time of termination is forfeited.

The maximum cumulative credit that a Customer may receive under this plan is \$100,000.

The credit may only be applied against invoices for services provided, under this Agreement, by an MCI Legacy Company.

Checkbook – Single Credit Option Plan

Subject to the Conditions below, a Customer signing a new Verizon Business service agreement (“Agreement”) will receive a one-time credit, not to exceed \$100,000, equal to 5% of the Total Contract Volume Commitment (defined as the Annual Volume Commitment multiplied by the number of years in the initial Term) of the Agreement (the “Checkbook Credit”).

Customer will receive the credit in the fourth month following the Effective Date of the Agreement.

Conditions:

Effective October 1, 2018

1. This offer is not available to Customers who only subscribe to Company Intrastate Long Distance services in the state of Maryland.
2. Customer must sign and submit the Agreement with Company that includes the Plan Service.
3. Customer must execute a contract with a minimum one-year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provided Services: U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.
4. The Checkbook credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
5. The benefits of this plan may not be used in conjunction with the following promotions/plans: Checkbook 2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, RVP Checkbook Promotions (all terms) and RVP Checkbook- Monthly Option Promotions (all terms).
6. If Customer terminates all services under the Agreement prior to the month the credit is to be applied, the Customer will not be eligible to receive the credit.
7. The credit may only be applied against invoices for services provided, under this Agreement, by MCI Legacy Company.

Contract Renewal Plan

Subject to the Conditions below, a Customer renewing their Verizon Business service agreement ("Agreement") will receive a one-time credit, not to exceed \$6000, equal to 3% of the Annual Volume Commitment of the Agreement (the "Renewal Credit").

Customer will receive the credit in the fourth month following the Effective Date of the Agreement.

Conditions:

1. This offer is not available to Customers who only subscribe to Company Intrastate Long Distance services in the state of Maryland.
2. Customer must execute a contract with a minimum one-year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provided Services: U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.
3. Customer must sign and submit the Agreement with Company that includes the Plan.
4. The benefits of this plan may not be used in conjunction with the RVP Checkbook - Monthly Options.
5. The Renewal Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
6. If Customer terminates all services under the Agreement prior to the month the credit is to be applied, the Customer will not be eligible to receive the credit.
7. The credit may only be applied against invoices for services provided, under this Agreement, by MCI Legacy Company.

Local Voice – PRI/T1 Flat Rate Plan

Subject to the conditions set forth below, Customers ordering new Local ISDN-PRI service ("Plan Circuit") under a

Effective October 1, 2018

Verizon Business services agreement (“Agreement”) will receive the following plan monthly recurring charges (“MRC”) for each Plan Circuit, as applicable:

Local Circuit/Service Type	Plan MRC
ISDN- PRI T1	\$590
T1/PRI with Local and Long Distance Service Bundle	\$1,150

Conditions:

1. New Plan Circuits may be added at new and existing locations.
2. New or renewing Customers must sign a minimum two year Agreement.
3. Existing Customers must have a minimum of 12 months remaining in the Initial Term under their Agreement at the time they enroll in this plan.
4. Each Customer location must have its own billing account number with Verizon.
5. This plan is not available for circuits in the following states:

Local Circuit/Service Type	States Where Plan is NOT Available			
ISDN-PRI T1	Alabama	Kentucky	Nebraska	South Dakota
	Connecticut	Massachusetts	New Hampshire	Virginia
	Delaware	Maryland	New Jersey	Vermont
	District of Columbia	Maine	New York	West Virginia
	Iowa	Montana	Pennsylvania	Wyoming
	Idaho	North Dakota	Rhode Island	
T1/PRI with Local and Long Distance Service Bundle	Delaware	Massachusetts	Nebraska	Rhode Island
	District of Columbia	Maryland	New Hampshire	South Dakota
	Iowa	Maine	New Jersey	Virginia
	Idaho	Montana	New York	Vermont
	Kentucky	North Dakota	Pennsylvania	West Virginia
				Wyoming

6. Orders may be expedited but applicable expedite fees shall be applied.
7. With the exception of standard term discounts and VBS I, II or III pricing plan discounts (as applicable), the plan rates/discounts described herein are in lieu of all other discounts.

Mid-term AVC Upgrade Checkbook Plan

Subject to the Conditions below, a Customer signing an amendment to add eligible service(s) or additional circuits of an existing eligible service and increase the Annual Volume Commitment (“AVC”) of their existing Verizon Business service agreement (“Agreement”) will receive a credit equal to 10% of the difference between the existing AVC and the new AVC established under this plan (the “Checkbook Credit”).

Customer will receive the Checkbook Credit on a monthly basis, with the first credit applied to the invoice for the third month following the Effective Date of the amended Agreement. Each credit will be calculated by dividing the total

Effective October 1, 2018

amount of the Checkbook Credit by the number of months remaining in the initial term of the Agreement. The total credit amount received in the third month also will include the credit amounts for months one and two. Thereafter, Customer will receive equal portions of the remaining credit in each of the remaining months of the initial Term of the Agreement.

Conditions:

1. The plan must be included in the signed Agreement.
2. Customer must execute a contract with a minimum one-year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provided services: Local Service, Long Distance Voice Services, Network Services Local Access Services, and/or U.S. Private Line Service.
3. The maximum cumulative credit that Customer may receive under this plan is \$100,000.
4. Eligible charges against which the Checkbook Credit may be applied include, but are not limited to, usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges).
5. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges. Customer agrees to pursue any tax refunds generated as a result of this promotion directly with the pertinent tax authority.
6. If Customer renews or terminates the amended Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of such renewal or termination is forfeited.
7. The Checkbook Credit may only be applied against invoices for services provided by MCI Legacy Company under the amended Agreement.

RVP Checkbook – Monthly Option – 1 Year Term

Subject to the Conditions below, a Customer signing a new Company master service agreement ("Agreement") will receive a credit equal to 15% of the Total Contract Volume Commitment, defined as the Annual Volume Commitment multiplied by the number of years in the initial Term of the Agreement (the "Checkbook Credit").

Customer will receive 1/12th of the total credit on a monthly basis, with the first credit in the third month following the Effective Date of the Agreement. The amount received in the third month also will include the credit amounts for months 1 and 2. Thereafter, Customer will receive equal portions of the credit for the remaining months of the initial Term of the Agreement (months 4 through 12).

Conditions:

1. The plan must be included in the signed Agreement.
2. Customer must execute a contract with a minimum 1 year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provided Services: U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.
3. The maximum cumulative credit that Customer may receive under this plan is \$100,000.
4. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
5. The benefits of this plan may not be used in conjunction with the following promotions/plans: Checkbook

Effective October 1, 2018

2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, Checkbook Single Credit Option, RVP Checkbook (all terms), and Contract Renewal.

6. If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of termination is forfeited.
7. The Checkbook Credit may only be applied against invoices for services provided under the Agreement, by MCI Legacy Company.

RVP Checkbook – Monthly Option – 2 Year Term

Subject to the Conditions below, a Customer signing a new Company master service agreement ("Agreement") will receive a credit equal to 15% of the Total Contract Volume Commitment, defined as the Annual Volume Commitment multiplied by the number of years in the initial Term of the Agreement (the "Checkbook Credit").

Customer will receive 1/24th of the total credit on a monthly basis, with the first credit in the third month following the Effective Date of the Agreement. The amount received in the third month also will include the credit amounts for months 1 and 2. Thereafter, Customer will receive equal portions of the credit for the remaining months of the initial Term of the Agreement (months 4 through 24).

Conditions:

1. The plan must be included in the signed Agreement.
2. Customer must execute a contract with a minimum of 2 year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provided Services: U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.
3. The maximum cumulative credit that Customer may receive under this plan is \$175,000.
4. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
5. The benefits of this plan may not be used in conjunction with the following promotions/plans: Checkbook 2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, Checkbook Single Credit Option, RVP Checkbook (all terms), and Contract Renewal.
6. If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of termination is forfeited.
7. The Checkbook Credit may only be applied against invoices for services provided under the Agreement by MCI Legacy Company.

RVP Checkbook – Monthly Option – 3-5 Year Term

Subject to the Conditions below, a Customer signing a new Company master service agreement ("Agreement") will receive a credit equal to 15% of the Total Contract Volume Commitment, defined as the Annual Volume Commitment multiplied by the number of years in the initial Term of the Agreement (the "Checkbook Credit").

Customer will receive 1/36th of the total credit on a monthly basis, with the first credit in the third month following the Effective Date of the Agreement. The amount received in the third month also will include the credit amounts for months 1 and 2. Thereafter, Customer will receive equal portions of the credit for months 4 through 36 of the initial Term of the Agreement.

Conditions:

1. The plan must be included in the signed Agreement.
2. Customer must execute a contract with a 3, 4 or 5 year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provided Services: U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.
3. The maximum cumulative credit that Customer may receive under this plan is \$250,000.
4. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
5. The benefits of this plan may not be used in conjunction with the following promotions/plans: Checkbook 2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, Checkbook Single Credit Option, RVP Checkbook (all terms), and Contract Renewal.
6. If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of termination is forfeited.
7. The Checkbook Credit may only be applied against invoices for services provided under the Agreement by MCI Legacy Company.

General Installation Waiver Plan (v.5.0)

Subject to the Conditions below, Company will waive the non-recurring installation or start-up charges of the types listed in the table below provided by a U.S. MCI Legacy Company under a Customer's master service agreement.

Eligible Services	Exclusions To Eligible Services (without limitation)
<p><u>Local Services (CLEC)</u> Includes:</p> <ul style="list-style-type: none"> • Account Setup • Account Charges (including moves, changes, additions and billing record changes) • Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk 2 way Direct) • Direct Inward Dialing (DID)/2 way Direct Installation for blocks of DID/2 way direct numbers • Non-recurring charges for Local ISDN-PRI T1 installation and optional features • Selective Call Screening non-recurring charge • Non-recurring charges for Optional Features • Additional Telephone Number Listing (set up charge) • Alternative Call Listing (set up charge) • Restoral charges (customer and company charges on the rate calculator) • Toll Restrictions (set up charge) • Call Assistance Install (set up charge) • Voice-mail - NUMS (National Unified Message Service) 	<p>Excludes:</p> <ul style="list-style-type: none"> • Disaster Recovery • Expedite fees • Non-Listing Install/Non-Published Service Install • Telecommunications Service Priority • Usage charges • Monthly Recurring Charges • Surcharges • Charges imposed by third parties - Includes access, egress, jack, or wiring charges • All Governmental Charges

Conditions:

1. Only new circuits (or equivalent service units) are eligible for this plan.
2. Existing circuits (or equivalent service units) that are upgraded to an eligible port type/speed are eligible for this

Effective October 1, 2018

plan.

3. A Customer subscribing to this plan commits to paying for the new circuit (or equivalent service unit) of the eligible service to which the benefits of this plan apply (each a "Plan Circuit") for a minimum of one year. Customers who terminate any Plan Circuit or the associated local access loop before one year will be billed and required to pay all charges otherwise waived under this plan.
4. Orders may be expedited, but applicable expedite fees must be paid.
5. Customer will receive this plan waiver benefit on any eligible service provided under this plan during the Term of the agreement of which it is a part. Other charges, including without limitation other non-recurring charges, customer install or labor charges, project and professional services charges, usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.