This Catalog Schedule No. 2 applies to enterprise business customers (i.e., non-mass markets) previously described in Alabama PSC Tariff No. 1 by MCI Communications Services, Inc. d/b/a Verizon Business Services which are not set forth in other sections of the Guide. For ease of reference, where applicable, the prior section numbers contained in the prior tariff have been retained.

All of these non-current services are subject to the same terms and conditions applicable to the other intrastate services as set forth in the Guide.

Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

## CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule.
Any questions regarding this Catalog Schedule, please call 1-888-215-5680.
Revisions to Interexchange Services Catalog Schedule No. 2, Effective October 1, 2017
Subsection showing material previously in MCI Communications Services, Inc. d/b/a Verizon Business Services APSC Tariff No. 1

- Removal of Dedicated Leased Line Service from the catalog. There are no customers on the service and the service is no longer available.

Subsection showing material previously in MCl Communications Services, Inc. d/b/a Verizon Business Services APSC Tariff No. 1

## SECTION C - SERVICE DESCRIPTIONS AND RATES

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

## 2. METERED USE SERVICE

. 023 Operator Assistance
$.0234 \quad 0+$ Guardian Service
The Company's 0+Guardian Service provides an end user with intrastate calling capability from specific healthcare service provider locations for healthcare service providers that have signed an exclusive agreement with Verizon Business for the provision of operator service calling classifications as described in Section C-2.023. 0+ Guardian Service allows for calls that are placed with the assistance of a live or automated operator from healthcare service provider client telephones presubscribed to the Company.

Per-Minute Rates: The operator services per-minute rates in Section C-2.0233 shall apply to $0+$ Guardian service.

Per-Call Surcharges: In lieu of the operator service surcharges described in Section C-2.0232, a surcharge of $\$ 3.00$ shall apply for all intrastate $0+$ Guardian operator service calls in addition to the per-minute rates described above.

## 2. METERED USE SERVICE

## $.05 \quad$ Option C (MCl Prism I)

Option C is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between the customer's premises and Verizon Business's terminal location and allowing the termination of calls via a combination of Verizon Business-provided intercity facilities and local business telephone lines. Prism I has one pricing range from each originating city, with total coverage on every line. This Range is defined by the distance between the originating city and the major metropolitan area in terminating area code. All Option C calls are rounded to the next higher 6 -second increment.

Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ .01$.
. 051 Access Options
.0511 Local Access Components
.05111 T-1 Digital Access
T-1 Digital Access is a high capacity digital local access arrangement which relies on T-1 transmission technology provided by the local telephone company and which may be used to connect customers' premises to Verizon Business terminals to provide customer access to MCI Prism I Service.

Components associated with T-1 Digital Access and their relevant monthly and non-recurring charges are those shown in Section C-1.1.0212.
.05112 Analog Local Access
Components associated with Analog Access for MCl Prism I and their relevant
monthly and non-recurring charges are those shown in Section C-1.1.0211.
.05113 Special Access Surcharge
The Special Access Surcharge $1 /$ for MCI Prism I is $\$ 36.25$ per month per voice grade equivalent channel for all originating locations.
[1/ The Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish Verizon Business with an Exemption Certification (as defined herein).]

Service Charge: $\quad \$ 25$ per Prism I Invoice
Usage Charges: Usage charges are based on time of day and distance-sensitive Ranges between the originating city and terminating area code and on whether or not the terminating location is on Verizon Business's network.

Usage Charges (Cont.)
a) Time of Day Rate Periods
b) Ranges

The usage charges are based on one Intrastate Range:
$\frac{\text { Range }}{1} \quad \frac{\text { Mileage }}{\text { All }}$

The distance to be used in determining the appropriate Range for each call is the distance between each Option C originating city and the major metropolitan area in every terminating area code. Once this distance has been applied to the above mileage bands and the corresponding Range has been determined, that Range is used for all locations within that terminating area code.

## Range

1

## Directory Assistance

An undiscounted charge will be applied to each Directory Assistance call, in accordance with and subject to the provisions set forth in Section B-6.04 herein.

Optional Features
. 05331 Accounting Codes (2-Digit) $\$ 15 / 99$ Codes
From 1 to 99 codes per customer per originating location. Charges for accounting codes will not be prorated.
.05332 Call Records on Magnetic Tape \$100/Account

## Non-Recurring Charges

. 0541 Installation

Per Circuitor
$\frac{\text { T-1 Channel }}{1 /} \quad \frac{\text { Per Order }}{\$ 50}$
[1/These charges will be based on the type of Local

Access used and can be found in Section C-2.051.]

| .0542 | Expedite | $-0-$ | $\$ 600$ |
| :--- | :--- | :--- | :--- |
| .0543 | Cancellation of Order | $\$ 130$ | $-0-$ |
| .0544 | Service Conversion *I | $-0-$ | $\$ 50$ |
| .0545 | Physical Change | $\$ 100$ | $\$ 50$ |
| .0546 | Administrative Change | $-0-$ | $\$ 20$ |

## . 0547 Other Non-Recurring Charges

. 05471 Set-up Charges: Call
Records on Magnetic Tape \$500/Account

## . 055 Service Availability

Option C is available as follows:
A. T-1 Digital Access for Prism I is available in the Verizon Business Metropolitan Area Terminal locations set forth in Section C-5, Table IV, Part A, where facilities permit.
B. Analog Local Access for Prism I is available in the Verizon Business Metropolitan Area Terminal locations set forth in Section C-5, Table IV, Part B.

Option I (Vnet Service)
[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Vnet Service is a customized virtual network telecommunications service. It provides a unified service for multi-location companies, providing both communications and management features. Vnet is suitable for long distance calls between company locations, as well as all long distance calls to the entire U.S. and to MCl -served international locations.

Subscribers to Vnet take a Basic Feature Package under MCl's F.C.C. Tariff No. 1, which includes the availability of Dedicated and Shared Access and Termination; usage rates with associated Volume Discounts; international calling to MCI-service countries; Long Distance Directory Assistance; Universal Range Privilege; plus customer-defined private dialing plans, and a consolidated invoice for all Vnet calls to all locations. Additional optional features, which include Customer Information Management Access, Direct Termination Overflow, ID/Codes, Call Detail Tapes, Customized Range Privileges and Network Information Management System Access are also available to Vnet subscribers.

Vnet Service is provided as an interstate offering. The associated access lines, network usage, and features, other than specific intrastate usage charges are covered by MCl's F.C.C. Tariff No. 1. Specific intrastate usage is covered by this tariff and is being offered for Alabama Vnet customers who have a requirement to make intrastate calls.

Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ .01$.
. 101 Access/Termination Methods
. 1011 Dedicated Access/Termination: The following Dedicated Access/Termination methods are available to customers of Vnet Service:
. 10111 Analog Dedicated Leased Line Functions (Analog Access)

Components associated with Analog Access and their relevant monthly and non-recurring charges are billed in accordance with MCI's F.C.C. Tariff No. 1, Section C-2.0211.

## . 10112 Digital Dedicated Leased Line Functions (T-1 Digital Access)

Components associated with T-1 Digital Access and their relevant monthly and non-recurring charges are billed in accordance with MCI's F.C.C. Tariff No. 1, Section C-2.0221.
. 1012 Shared (Switched) Access: The following Shared Access methods are available to customers of Vnet Service:

## . 10121 Vnet Dial "1" Access

Available in MCl -served equal access exchanges. Subscribers can dial Vnet 7digit and 10 -digit private dialing plan numbers, and 10-digit private dialing plan numbers, and 10-digit off-Vnet numbers. Subscribers must dial the prefix "700" before a 7 -digit private calling plan number.
. 10122 Vnet Card Access
Available from any tone-dial phone via an " 800 " number. Subscribers can dial Vnet 7-digit and 10-digit private dialing plan numbers, and 10-digit off-Vnet numbers.
. 1021 Business Day Rates: The following rates apply 8 a.m. -5 p.m. weekdays.

Mily
Mileage
$\frac{\text { Band }}{0-292}$

| SWITCHED-SWITCHED |  |
| :---: | :---: |
| CARD $2^{1}$ * |  |
| First | Add'\| |
| 18 Secs. | 6 Secs. |
| \$. 0428 | \$. 0143 |
| . 0428 | . 0143 |

SWITCHED-DEDICATED

293 - +
DEDICATED-SWITCHED CARD 2 ) *

| DEDICATED-DEDICATED3/ |  |
| :--- | ---: |
| First | Add'l |
| 18 Secs. | $\frac{6 \text { Secs. }}{}$ |
| $\$ .0193$ | $\$ .0065$ |
| .0193 | .0065 |

[1/ Intercity mileage is calculated by using the formula presented on page 24 and the Vertical and Horizontal Coordinates as obtained in Table I and by reference to AT\&T's Tariff FCC No. 274.]
[2/ Usage charges for Vnet Card calls are based on switched access origination. The Vnet Card surcharge as contained in MCl's F.C.C. Tariff No. 1 shall apply.]
[3/ Reflects the transport portion of the call.]
[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]
. 1022 Non-Business Day Rates: The following rates apply at all times other than 8 a.m. -5 p.m. weekdays.

$293-0355$. 0119 . 0214 . 0071 . 0133 . 0045
[1/ Intercity mileage is calculated by using the formula presented on page 24 and the Vertical and Horizontal Coordinates as obtained in Table I and by reference to AT\&T's Tariff FCC No. 274.]
[2/ Usage charges for Vnet Card calls are based on switched access origination. The Vnet Card surcharge as contained in MCl's F.C.C. Tariff No. 1 shall apply.]
[3/Reflects the transport portion of the call.]
[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]
. 1023 Government Pricing Plan (GPP)
The following rates will be applied for customers of Type 11, Type 12, Type 13 and Type 14 GPPs as described in MCI's F.C.C. No. 1 tariff, section C-16.

|  | Switched | to Switched | Dedicated to Switched |
| :---: | :---: | :---: | :---: |
|  | First 18 | Add'l 6 | First 18 Add'l 6 |
|  | Seconds | Seconds | Seconds Seconds |
| Day | \$0.0393 | \$0.0131 | \$0.0232 \$0.0077 |
| Non-Day | 0.0327 | 0.0109 | 0.01860 .0062 |
|  | Switched | to Dedicated | Dedicated to Dedicated |
|  | First 18 | Add'l 6 | First 18 Add'l 6 |
|  | Seconds | Seconds | Seconds Seconds |
| Day | \$0.0232 | \$0.0077 | \$0.0139 \$0.0046 |
| Non-Day | 0.0186 | 0.0062 | 0.00980 .0033 |

. 1024 Operator Assistance - For intrastate calls placed with the assistance of an MCl operator, the rates and surcharges described in Sections C-2.02311 and C-2.023, respectively, will apply.
. 1025 Directory Assistance - An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04 of this tariff.
. 1031 Vnet Market Area Calling:
[Effective November 15, 1998, Vnet Market Area Calling will be longer be available to new customers.]

Offers intralata, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination. This call type is not available to customer locations that fall within the local service area as defined in MCIMetro Local Exchange Tariffs.

The rates specified in Section C-2.1021 and C-2.1022 will apply to all Market Area calls originating and terminating within the customer's Market Area. A customer's Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing Market Area Calling.

In addition, Vnet discounts as outlined in MCI's FCC Tariff No. 1, Section C-3.097 will apply. If a customer subscribes to a Special Customer Arrangement with intrastate discounts or rates then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling.

Customers must have Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to use this feature.

The Market Area Calling feature cannot be used to originate 911, Directory Assistance, operator service calls, toll free or to terminate inbound local calls.

Customers must maintain LEC-provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availablity.

Option J (MCl Vision) 1/
[1/ Beginning May 1, 1996, Option J (MCI Vision) will no longer be available to new subscribers unless otherwise noted herein.]
[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

## General Description

MCI Vision is an outbound, customized telecommunications service which may include an inbound 800 service option using Business Line, WATS Access Line, or Dedicated Access Line Termination. It provides a unified service for single or multi-location companies using switched, dedicated, and card origination, and switched and dedicated termination. Subscribers to Vision take the Vision Service Package which includes the availability of Dedicated, Switched, and Card Access and Dedicated, Switched, and WATS Access Line Termination with Volume Discounts, Time-of-Day Discounts, Long Distance Directory Assistance, Accounting Codes, Universal Range Privileges, Call Detail, and either a consolidated invoice or location level invoices for all Vision calls from all locations. All rates and charges apply to all MCI Vision Programs unless otherwise specified. All Option J calls will be based on an 18 -second minimum per call and six-second increments except for Operator Assisted calls, which are subject to a 60 second initial period and additional 60 second increments. All Option J Off-Peak Vision or MCI Vision Power Rate Off-Peak outbound calls are subject to a six second minimum initial period and additional six second increments. Inbound service ordered with OffPeak Vision or the MCI Vision Power Rate Off-Peak Program are subject to an 18 second minimum initial period and additional six second increments. $\underline{\underline{\prime} /}$
[2/ For customers currently enrolled in the Vision RPP Plan as described in the last filed version of the Company's F.C.C. Tariff No. 1, customers will receive the usage rates and discounts effective on 2/1/95.]

The rules and regulations governing the provision of service for inbound 800 calls are identical to those for Option H, except where otherwise noted.

Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ .01$.
. 111 Service Availability
Option J is available as follows:
A. Analog Local Access for Vision is available in the Verizon Business Metropolitan Area Terminal locations set forth in Section C-7, Table I.
B. $\quad$ T-1 Digital Access for Vision is available in the Verizon Business Metropolitan Area Terminal locations set forth in Section C-7, Table I.
C. Dial "1" Access for Vision is available from all exchanges which have been converted to equal access in the cities listed in Section C-7, Table II.
D. Vision customers can terminate calls to all cities within the State of Alabama.
E. Intrastate Vision Service is an add-on to the interstate MCI Vision Service provided in the last filed version of the Company's Tariff F.C.C. No. 1.
. 11211 Dedicated Access/Termination

## . 112111 Analog Local Access/Termination

Components associated with Analog Access and their relevant monthly and non-recurring charges are billed in accordance with the last filed version of the Company's F.C.C. Tariff No. 1, Section C-2.0211.

## . 112112 Digital Dedicated Leased Line Functions (T-1 Digital Access)

Components associated with T-1 Digital Access and their relevant monthly and non-recurring charges are billed in accordance with the last filed version of the Company's F.C.C. Tariff No. 1, Section C-2.0221

## . 11212 Shared Access

. 112121 Vision Card Access
Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Available from any touch-tone phone in Alabama via an 800 number. There is a $\$ .95$ surcharge for each Vision Card call.
.112122 MCI Vision Power Rate Card Access 1/
[1/ The MCI Vision Power Rate Program will continue to be available to customers after May 1, 1996.]
[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Card Surcharge $\$ 0.90$ per call
. 1122 Inbound 800 Service
The charges in Section C-2. 091 apply.
Rates and Charges
. 1131 Outbound Service $1 / 2 /$
1/ Vision customers participating in Verizon Access Transmission Services Catalog Off-Peak Vision

Program will receive a 10\% discount off of Switched and Dedicated intrastate Vision Catalog rates. All Off-Peak Vision Program outbound calls are subject to a 6-second minimum initial period and additional 6 -second increments.

2/ The following intrastate usage rates will apply for Vision customers participating in Verizon Business's Interstate Vision Regional Program. The Vision Card Access surcharge found in Section C-2.112121 will apply to Card usage.

| Switched/Card Access* |  | Dedicated Access |  |
| :---: | :---: | :---: | :---: |
| \$0.1355 |  |  |  |
| Intercity Mileage | Switched | Dedicated | Vision Card |
| Band | Access | Access | Access* |
| 0-100 | \$ 1646 | \$ . 0993 | \$ 2504 |
| 101+ | \$ . 1646 | \$ . 0993 | \$ 2504 |

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Inbound 800 Service
. 11321 Per Minute Usage Charges: Inbound calls will be priced at rates specified below.

| Business Line/ <br> Switched WATS Access <br> Line Termination | Dedicated Access <br> Line Termination |
| :--- | :--- |
| $\$ 0.1775$ | $\$ 0.1407$ |

. 1133 MCl Vision Power Rate Program 3/
[3/ MCI Vision Power Rate Programs will continue to be available to customers after May 1, 1996.]
. 11331 MCI Vision Power Rate Inbound/Outbound Switched Access \$0.1408 Inbound/Outbound Dedicated Access \$0.0976 Verizon Business Power Rate Card Access* \$0.1408
[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]
. 11332 MCl Vision Power Rate Off-Peak - The following per minute usage rates will apply for both outbound and inbound usage. For MCI Vision Power Rate Card Off-Peak Access, the per minute usage rates found in section C-2.11331, as well as the per call surcharge found in Section C-2.112122 will apply.

|  | Switched | Dedicated <br> Access |
| :--- | :--- | :--- |
| Peak | $\underline{\text { Access }}$ |  |

. 1134 Operator Assistance - For intrastate calls placed with the assistance of an Verizon Business operator, the rates and surcharges described in Sections C-2.02311 and C2.023, respectively, will apply.

## . 1135 Government Pricing Plan (GPP) *

The following rates will be applied for customers of Type 11, Type 12, Type 13 and Type 14 GPPs as described in the last filed version of the Company's F.C.C. No. 1 tariff, section C-16.

|  | Switched |  | Dedicated |  |
| :---: | :---: | :---: | :---: | :---: |
|  | First 18 | Add'l 6 | First 18 | Add'l 6 |
|  | Seconds | Seconds | Seconds | Seconds |
| Day | \$0.0424 | \$0.0141 | \$0.0250 | \$0.0083 |
| Non-Day | \$0.0353 | \$0.0118 | \$0.0200 | \$0.0067 |

. 1136 Directory Assistance - An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04 herein.

Discounts $1 /$
[1/ MCI Vision customers who subscribe to Intrastate Dedicated Leased Line Services and who also subscribe to Verizon Business's Interstate Vision VIP Plus are eligible to receive discounts, as described in the last filed version of the Company's F.C.C. Tariff No. 1, on these intrastate data services. ]
. 1141 Time-of-Day Discounts - A 20 percent discount will apply to all inbound and outbound traffic occurring during the Evening and Night/Weekend rate periods (i.e. anytime except 8AM - 5PM weekdays). When a Vision call is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the time of day at the terminating location. Usage charges for MCI Vision Power Rate Programs are not eligible to receive this discount.
. 1142 Dedicated Termination Discount *
[* The Government Pricing Plan (GPP) and the Dedicated Termination Discount will continue to be available to customers after May 1, 1996.]

All Vision Switched, Dedicated, and Card Access traffic, which is transmitted between locations of a customer and terminated by means of dedicated termination facilities will receive a discount of $\$ 0.02$ per minute. This discount will be applied before any other discounts.
. 1143 Volume Discounts - Volume Discounts, as set forth below, are available to those Vision customers whose total monthly combined inbound 800 and outbound usage and surcharge (not including the service fee or optional features charged) equal or exceeds $\$ 1,000.00$ per invoice. The discounts shown apply on an incremental basis and only for amounts in excess of each usage threshold. Usage charges for MCI Vision Power Rate Programs are not eligible to receive this discount.

| Total Monthly Usage |  |
| :--- | :--- |
| $\$ 0-\$ 999.99$ Volume Discount <br> $\$ 1,000.00-\$ 4,999.99$ $0 \%$ <br> $\$ 5,000.00-\$ 9,999.99$ $5 \%$ <br> $\$ 10,000.00-\$ 19,999.99$ $8 \%$ <br> $\$ 20,000.00+$ $11 \%$ <br>  $\quad 14 \%$ |  |

. 1144 Domestic Optimizer Discount - A discount of 10 percent will be applied to all outbound Vision calls which are made to the single area code with the highest total usage (in dollars) in the period for which a bill is being calculated. This discount is calculated and applied at the location level. Directory Assistance and MCI Vision Power Rate calls are excluded from this discount. This discount is calculated on usage to that area code before all other discounts other than the Time of Day and Dedicated Termination Discounts are applied.

Vision Service Package Fee 1/ [1/ The Vision Service Package feature will continue to be available to customers after May 1, 1996.]

The Vision Service Package, to which all Vision customers subscribe, includes the availability of Dedicated and/or Switched Access with Volume Discounts, inbound 800, Time-of-Day Discounts and Long Distance Directory Assistance, plus the following:

## For Inbound 800 and Outbound Service:

Call Detail on Paper and/or Magnetic Tape - Call detail records, including the prediscounted price for each call. One type of Call detail medium is included in this Package Fee; however, the customer may receive both Paper and Magnetic Tape at these additional costs: $\$ 25$ one-time set up fee, $\$ 25$ per month.

## For Outbound Service:

Accounting Codes (up to 7-digits) - A customer can specify that Accounting Codes are to be dialed from specific dedicated access groups and Dial "1" telephone numbers (ANIs).

Universal Calling Range Privileges - A customer can specify the type of Vision calls allowable for users on each Dedicated Access Line group, for each Vision Card authorization code and for each Dial "1" ANI (originating telephone number) and for each ID code. The range privileges are defined as follows:

| 0 | = | no calls allowed |
| :---: | :---: | :---: |
| 2 | = | the United States |
| 3 | = | Range 2 plus all other North American Numbering Plan Locations* and all Verizon Business served international countries <br> [* The North American Numbering Plan Locations includes the continental U.S., Hawaii, Alaska, Canada, Mexico, Puerto Rico and the U.S. Virgin Islands.] |
| 4 | $=$ | Range 2 plus all other North American Numbering Plan Locations* |

The monthly MCI Vision Service Package Fee is $\$ 50$ per customer per month for those customers whose monthly usage is $\$ 450$ or less. The MCI Vision Service Package fee for customers whose monthly usage exceeds $\$ 450$ but is less than $\$ 500$ will be charged the difference between the customers' actual usage in that month and $\$ 500$. Customers billing whose monthly usage exceeds $\$ 500$ will not be charged a monthly MCI Vision Service Package Fee.

Optional Features 1/
[1/ Optional Features will continue to be available to customers after May 1, 1996.]

## . 1161 For Outbound Service

. 11611 Direct Termination Overflow (DTO) 21:
[2/ For Inbound 800 service, these charges apply.]

Allows the customer to designate that calls to specific terminating dedicated trunk groups are to be alternately routed over shared Verizon Business facilities or to another dedicated trunk group, if all the trunks in the target terminating trunk group are busy.
. 116111 Interswitch DTO Call Segment Charges: Customer pays for two call segments for calls where the originating Verizon Business Switch and the serving Verizon Business Switch of the target terminating trunk group are different.

Segment 1: From the originating point to target terminating dedicated trunk group. Switched Access, Dedicated Access, or Vision Card Access charges (Section C-2.1131) and the Dedicated Termination Discount (Section C-2.1133) will apply.

Segment 2: From the target terminating dedicated trunk group to destination telephone number or terminating dedicated trunk group. Dedicated Access charges (Section C-2.1131) will apply if destination telephone number or terminating dedicated trunk group is over 100 miles from target terminating dedicated trunk group. The Dedicated Termination Discount will be taken if applicable.
. 116112 Intraswitch DTO Call Segment Charges: Customer pays for one call segment where the originating Verizon Business Switch and the serving Verizon Business Switch of the target terminating trunk group are the same.

From the originating switch to destination telephone number or to terminating dedicated trunk groups, Switched Access, Dedicated Access, or Vision Card Access charges (Section C-2.1131) and the Dedicated Termination Discount (Section 2.1133) will be assessed where applicable for intrastate calls.
. 11612 MCI Vision Invoicing 1/-
[1/ For inbound 800 service, these invoicing options apply.]
A customer must choose between two options of invoicing. With Consolidated Invoicing, a single monthly invoice will be rendered for all locations of a Corporate Enterprise. With the Location Level Invoicing option, each customer's account under the Corporate Enterprise will receive an individual invoice and will be responsible for remitting payment for usage and charges associated with that particular account. The Corporate Enterprise must accept contingent financial responsibility for all invoice charges to accounts electing this option.

|  | Monthly <br> Recurring | Installation |
| :--- | :--- | :--- |
| Consolidated Invoicing | $\$ 0$ | $\$ 0$ |
| Location Level Invoicing | \$25/Corporate <br> Enterprise | $\$ 3 /$ Invoice |

. 1162 Additional optional features must be purchased as described in the last filed version of the Company's F.C.C. Tariff No. 1.

MCl 900 Service is an inbound, long distance, voice-grade telecommunications service that permits callers to place long distance calls to the Customer's stations in one location from stations in diverse geographical service areas. MCl 900 Service Customers may provide live or pre-recorded messages to callers using Customer's own equipment.

It is the customer's responsibility to provide answer supervision back to the Verizon Business point of connection even when the MCI 900 Service is connected to switching equipment or a Customer-provided communications system. In such cases, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon the delivery of the call to the customer's switching equipment or communications system and ends upon termination of the call.

## . 131 Monthly Recurring Charges

. 1311 Termination Access Line Charges: An MCI 900 customer must use Dedicated Access at each 900 Service terminating location. The access must provide hardware answer supervision.

## . 13111 Dedicated Termination

. 131111 T-1 Digital Access - Charges associated with T-1 Digital Access are billed in accordance with the last filed version of the Company's F.C.C. Tariff No. 1, Section C-3.1511.
. 1312 Special Access Surcharge 1/-
[1/ The Special Access Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish Verizon Business with an Exemption Certificate (as defined herein).]

Applicable for Dedicated Terminating Access to MCl 900 Service.
. 13121 Dedicated Termination: The monthly charges for Special Access Surcharge for each voice grade equivalent channel are shown in the table in Section C2.02113 of the last filed version of the Company's F.C.C. Tariff No. 1. (No nonrecurring charges apply.)
.1313 Per Minute Usage Charges: The rates will be in effect seven days a week and at all times of the day. Calls will be billed at a minimum of 30 seconds and rounded thereafter, to the next higher six second increment.

$$
\frac{1 \text { st } 30 \mathrm{Sec}}{\$ 0.1550} \quad \frac{\text { Addl } 6 \mathrm{Sec}}{\$ 0.0310}
$$

. 1314 Volume Discounts: Volume Discounts, as specified below, will apply to all 900 Service per minute usage charges based on the total monthly usage:

| Monthly Usage | Incremental Volume Discount |
| :---: | :---: |
| \$0.00-69,999.99 | 0\% |
| \$70,000.00-139,999.99 | 6\% |
| \$140,000.00 + | 12\% |

. 132 Feature Charges: All optional features will be billed as described in the last filed version of the Company's F.C.C. Tariff No. 1, Section C-3.152.

Service Availability
Service may be limited in certain areas as described in the last filed version of the Company's
F.C.C. Tariff No. 1.

Other Conditions of Service:
(1) Calls to $700,800,900$ and 950 numbers will not be completed using the MCI PhoneCash card.
(2) Calls may only be charged against an MCI PhoneCash card that has a sufficient available balance.
(3) MCI PhoneCash card balances will be reduced and depleted based upon customer usage. Customers will be given notice one minute before the available card balance is depleted, based on the terminating location of the call. When the balance of available time is depleted, the call will be terminated.
(4) MCl PhoneCash cards are non-refundable and will expire on the date specified on the card or the carrier or package in which the card is included. The acquisition of a card will entitle the customer or the authorized user of the customer to make calls from the time of card activation until the available card balance either is depleted or until the card expires, whichever first occurs.
(5) Verizon Business will provide a credit equal to one minute of applicable service for MCl PhoneCash calls that are interrupted or are subject to inadequate transmission. Credits will not be included when an interruption or service deficiency is: (i) not reported to Verizon Business; or (ii) due to failure of power, equipment or systems not provided by Verizon Business.
. 153 Features:
. 1531 Directory Assistance: Directory Assistance is available for intrastate calling at a cost of one unit (as described herein) per call.

Option O (MCl HotelDirect) 1/
[1/ Beginning June 15, 1997, Option O (MCI HotelDirect) will not be available to new subscribers.]
Option O is an outbound, customized telecommunications service which may include an inbound service option using Business Line, WATS Access Line, or Dedicated Access Line termination. It provides service for single and multi-location customers using switched and/or dedicated origination, and switched and/or dedicated termination. All outbound Option O calls are subject to a 30 second minimum initial period and are rounded to next higher six second increment. All inbound Option O calls are subject to an 18 second minimum initial period and are rounded to the next higher six second increment. If the computed charge for a call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Option O is offered as an addon to Verizon Business's Interstate offering. To be eligible for service, a customer must subscribe to outbound service at all of its locations.

In addition to the usage charges set forth below, charges for terminating access lines, service options, and
optional features will be billed as described in the last filed version of the Company's F.C.C. Tariff No. 1.
Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ .01$.

## . 161 Usage Charges

. 1611 Outbound Service Per Minute Rates
Switched

| Peak |  |  |  |
| :--- | :--- | :--- | :--- | :--- |
|  | $\frac{\text { Off-Peak }}{\$ 0.1266}$ | $\frac{\text { Peak }}{\$ 0.0927}$ | $\frac{\text { Off-Peak }}{\$ 0.0742}$ |

. 1612 Inbound Service Per Minute Rates
Switched

| Peak |  |  |  |
| :--- | :--- | :--- | :--- |
| $\$ 0.1515$ | $\frac{\text { Off-Peak }}{}$ | $\frac{\text { Peak }}{}$ | Offf-Peak |
| $\$ 0.1212$ |  | $\$ 0.1233$ | $\$ 0.0986$ |

. 1613 Operator Assistance: Service is provided according to the provisions and rates as described in Section C-2.023.
. 1614 Calling Card Access:
Calling Card Access rates and surcharges are charged pursuant to the terms and conditions as outlined in the last filed version of the Company's F.C.C. Tariff No. 1.
. 1615 Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04 herein.

Option Q (MCI MASTERS)
MCI MASTERS is a one-way dial in-dial out multipoint service. All Option Q calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded down to the next whole cent for all intrastate calls. MCI MASTERS is available to students, faculty and administrators of educational institutions, to students, faculty, and administrators involved in a business relationship with other entities, and to employees of government agencies, provided that said institutions, entities and agencies have agreed to act as Verizon Business's agent in connection with the provision of service.

Option Q customers can place on-site or off-site calls. On-site calling, which requires no special access dialing sequences, originates from telecommunications equipment enrolled in MCI MASTERS which is located within the campus of participating educational institution or agency location or is routed through the participating educational institution's or agency location's switching equipment. Off-site calling requires the caller to access the service by dialing an Verizon Business-provided 800 number. Off-site calls can originate from telecommunications equipment located anywhere within the state.

Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.
. 181 Usage Charges
. 1811 On-Site: The following per minute usage rates apply:

| Range | Business Day | Evening |  |
| :--- | :--- | :--- | :--- |
| All | $\$ .2219$ | $\$ .1522$ | $\$ .1247$ |

. 1812 Off-Site: The following per minute usage rates apply:

| Range | Business Day |  | Evening |  |
| :--- | :--- | :--- | :--- | :--- |
| All | $\$ .3000$ | $\$ .1500$ | $\$ .0900$ |  |

. 1813 Directory Assistance: An undiscountable charge per call will be applied to each call requesting Directory Assistance subject to the provisions set forth in Section B-6.04 herein.
. 1814 DialHome: DialHome allows MCI MASTERS customers to be eligible to place collect calls from on- or off-site telephones. The called party who accepts charges for the DialHome call is the customer for service under this Catalog Schedule. Customers will be charged the rates in Section C-2.1812 and the access surcharge in Section C-2.182 for each such call.
. 182 Access Charges: A per call surcharge of $\$ .75$ will apply to each MCI MASTERS off-site call. The surcharge will also apply when placing Directory Assistance calls.
. 183 Optional Calling Plan: MCI MASTERS customers may enroll in the following Optional Calling Plan:
. 1831 Off Site Calling Plan Option 1: A variation of Option Q, MCI MASTERS, Off-Site Calling Plan Option 1 offers off-site calling within the state. In lieu of the per minute usage rates specified in section C-2.181, customers enrolled in the Off-Site Calling Plan Option 1 will be charged the following per minute rates for Off-Site calls.

| Day | $\frac{\text { Evening }}{\$ .2552}$ | $\$ .1750$ |
| :--- | :--- | :--- |$\frac{\text { Night/Weekend }}{\$ .1434}$

In addition, in lieu of the per call surcharge specified in section C-2.182, customers enrolled in the Off-Site Calling Plan Option 1 will be charged the following per call surcharge for off site calls.

Per Call Surcharge $\quad \$ 0.40$
Option R (University Dial 1)
University Dial 1 is a one-way dial in-dial out multipoint service. Customers may originate and terminated calls from any telephone within the state. All Option R calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent for all calls. University Dial 1 is available to students, faculty, and administrators of educational institutions that agree to act as Verizon Business's agent in connection with the provisions of this service.

University Dial 1 calls originate and terminate via local exchange carrier switched facilities. A customer may access service by: 1) designating Verizon Business as its Primary Interexchange Carrier (PIC); or, 2) dialing an Verizon Business Carrier Identification Code (CIC). A customer is not required to select Verizon Business as its PIC in order to use this service. In all instances, access to service must be made via a Personal Identification Number (PIN), which will be used as the basis to invoice the customer. The assignment of a PIN establishes the user as a customer subject to all applicable provisions in Catalog Schedule which pertain to customers. Terms and conditions will be applied as described in the last filed version of the Company's Tariff F.C.C. No. 1.

Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ .01$.
. 1911 The following per minute usage charges apply to all calls originating and terminating within the state:

$$
\begin{array}{ll}
\frac{\text { Peak }}{} & \quad \text { Off-Peak } \\
\$ 0.2200 & \$ 0.1400
\end{array}
$$

Peak rates apply from 7:00 a.m. - 6:59 p.m., Monday through Friday; Off-Peak rates apply at all other times.

Features
Directory Assistance: Directory Assistance will be provided as specified in Section B-6.04.
Personal Identification Number (PIN): Each ANI will be assigned one or more four-digit PINs which must be used to access service. Invoices will be provided at the PIN level. There is no limit to the number of PINs assigned to an ANI. There is no additional charge for this feature.

## .21

## Option T (500 Personal Number Service)

500 Personal Number Service is an inbound voice-grade telecommunications service that permits calling from stations in diverse geographical service areas within the state of Alabama to a station at one location, or to a set of stations at more than one location based upon pre-established priorities.

For any 500 Personal Number Service call, there are two customers: the "Subscriber" (i.e., the party at whose designated location(s) the 500 Personal Number Service call terminates) and the "Calling Party" (i.e., the party who places the call). Each party is fully and equally subject to all applicable provisions in Catalog Schedule which pertain to customers. The Calling Party has three billing options available for this service: Calling Party ANI billing, local exchange carrier calling card, and commercial credit card.

The following types of calls are not permitted using this service: collect; third party billed; and person-toperson.

All 500 Personal Number Service calls are subject to a 60 -second minimum duration, with 60 -second additional increments. If the computed charge for any call includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

Neither the Subscriber nor the Calling Party is required to designate Verizon Business as his or her Primary Interexchange Carrier (PIC). Each 500 Personal Number Service call will include a recorded or live operator announcement to the Calling Party indicating that Verizon Business is the provider of the service.

Users of 500 Personal Number Service may have access to non-catalog enhancements (e.g., information services) provided by Verizon Business. Terms and conditions will be applied as described in the last filed version of the Company's F.C.C. Tariff No. 1.

## .211 Basic Service Package

The Basic Service Package, which all 500 Personal Number Service Subscribers receive, includes the following:

- Passcode: Each 500 Personal Number Service number is assigned a 6-digit passcode which can be used by the Subscriber to manage service features.
- Multiple Numbers: $1 /$ Permits Subscribers to pre-establish in priority up to three telephone numbers in the state of ** for the completion of calls placed by Calling Parties to the Subscriber. Numbers will successively be attempted if a busy-signal or answering machine is detected or if the call does not complete after four rings.
- Final Message: $1 /$ If calls are not completed at any of the three alternate numbers, the call will be sent to a Final Message. The Subscriber may choose among various options for the final message, including a closing message which informs the caller that the Subscriber is not available.
- $\quad$ Alternate Number: 1/ A Subscriber may temporarily override the pre-established priority sequence by designating an alternate number without having to change any of his or her Multiple Numbers. If there is no answer at the alternate number, the call will be forwarded to the Final Message. This feature can be activated and deactivated by the Subscriber.
[1/ For these features, calls may not be forwarded to: service numbers (e.g., numbers beginning with $500,700,800$, or 900 ); 911; numbers with a 555 prefix; or pay-per-call numbers (e.g., numbers with a 976 prefix).]

Call Screening: Call Screening allows a Subscriber to screen calls by prompting the Calling Party to state his or her name, and allowing the Subscriber to accept or redirect the call. This feature can be activated and deactivated by the Subscriber.

The Subscriber will be charged $\$ 1.00$ per month per 500 Personal Number Service number for the Basic Service Package. ${ }^{[1]}$ The Calling Party is not subject to any monthly recurring charges but will be obligated to pay usage charges associated with calls he or she places.
[1/ This charge will be waived through December 31, 1995.]
. 212 Usage Charges
The Calling Party will be charged the following per-minute usage charges:
$\frac{\text { Peak }}{\$ .245} \quad \frac{\text { Off-Peak }}{\$ .145}$

Peak rates apply 8:00 a.m. - 4:59 p.m., seven days a week. Off-Peak rates apply at all other times. Standard Holiday discounts do not apply to these calls.

## Discounts

A 25 percent discount applies to all 500 Personal Number Service calls placed at and billed to an ANI for which Verizon Business is the designated PIC.

Service Availability
500 Personal Number Service calls may be placed from telephones served by Local Exchange Carriers which provide 500 access service.
. 22 Option U (hospitalityMCI) 1/
[1/ Beginning June 15, 1997, Option U (hospitalityMCI) will not be available to new subscribers.]
Option $U$ is an outbound, customized telecommunications service which may include an inbound service option using a Business Line, WATS Access Line, or Dedicated Access Line Termination. Option U provides service for single and multi-location customers using switched and/or dedicated access origination and switched and/or dedicated termination. Option U may be used for long distance calls between customer locations and to other locations within the state. Upon enrollment a customer must commit to a term plan option and is bound by all terms and conditions as described in the last filed version of the Company's F.C.C. Tariff No. 1. All intrastate Option $U$ calls are subject to an 18 -second minimum initial period and are rounded to the next higher six second increment. If the computed charge for a call includes a fraction of a cent, the
fraction us rounded to the nearest whole cent. When a hospitality call is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the time of day at the terminating location. To be eligible for service, a customer must subscribe to outbound service at all of its locations.

In addition to the usage charges set forth below, charges for terminating access lines, service options, discounts, surcharges, and optional features will be billed as described in the last filed version of the Company's F.C.C. Tariff No. 1.

The rules and regulations governing the provision of service for inbound calls are identical to those in Option H (MCI 800 Service), except where otherwise noted.

Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ .01$.
. 221 Per Minute Usage Charges $2 /$
[2/ Peak rates will apply between 8 a.m. and 5 p.m. weekdays, and Off-Peak rates will apply at all other times.]
. 2211 Outbound Service - The following per minute charges will apply to all outbound calls made within the state based on access type and time of day.

|  | Peak | Off-Peak |
| :--- | :--- | :--- |
| Switched Access and Card | $\$ 0.1159$ | $\$ 0.0862$ |
| Dedicated Access | $\$ 0.0808$ | $\$ 0.0601$ |

. 2212 Inbound Service - The following per minute charges apply to inbound service calls as described in Section C-3.09, based on termination type and time of day.

|  | Peak | Off-Peak |
| :---: | :---: | :---: |
| Business Line Termination/ |  |  |
| Switched WATS Termination | \$0.1159 | \$0.0862 |
| Dedicated Termination | \$0.0808 | \$0.0601 |

. 2213 Card Access Surcharges -
A per call surcharge applies to each hospitalityMCI calling card call, other than calls to Directory Assistance, in addition to the rates specified in Section C-3.2211. The applicable surcharge can be found in the last filed version of the Company's F.C.C. Tariff No. 1.

## . $221 \quad$ Per Minute Usage Charges

. 2214 Other Charges - Customers may receive Inbound Features as described in Section C-2.09 at the rates described in that section. In all instances, no discounts apply.
. 2215 Directory Assistance - An undiscounted charge per call will be applied to each Directory Assistance call in accordance with and subject to the provisions set forth in Section B-6.04 herein.
. 2216 Operator Services - For intrastate calls placed with the assistance of an Verizon Business operator, the rates and surcharges described in Sections $\mathrm{C}-2.0231$ and $\mathrm{C}-2.023$ respectively, apply.

## .222 Service Availability

hospitality MCl service is available to customers from all cities within the state.
Option X (networkMCI One)
[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option X (networkMCI One) is an outbound, customized telecommunications service which may include an inbound service option using Business Line or Dedicated Access Line termination. It provides a unified service for single or multi-location companies using switched, dedicated, and card origination, and switched and dedicated termination. Option X is suitable for intrastate calls between company locations, as well as all other intrastate calls within the state.

Except as otherwise specified, all intrastate Option $X$ calls are subject to an 18 -second minimum initial period and are rounded to the next higher six-second increment, except for Operator Assisted calls, which are subject to a 60 -second initial period and additional 60-second increments.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.
Subscribers to networkMCI One receive the networkMCI One Service package which includes the availability of Dedicated, Switched, and Card Access and Dedicated and Switched Access Line Termination, networkMCI One Toll Free, Directory Assistance, Accounting Codes, Universal Range Privileges, Custom Calling Range Privileges, Call Detail, and either a consolidated invoice or location level invoices for all networkMCI One calls from all locations.

The rules and regulations governing the provision of service for toll free service are identical to those for Metered Use Service Option H (MCI 800 Service) except where otherwise specified.

Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ .01$.

Access/Termination Methods and Charges
.2511 Outbound and Inbound Service
. 25111 Dedicated Access/Termination
. 251111 T-1 Digital Access Termination
T-1 Digital Access is available with networkMCI One. Monthly and non-recurring charges are specified in Section C-2.0221 as in effect on the date of the invoice.

In addition to the charges associated with these components, Verizon Business will assess charges for the following option, if applicable:

T-1 Digital Access Features: Access Integration as specified in Section C-2.02216 of the last filed version of the Company's Tariff F.C.C. No. 1.

In addition, a networkMCI One customer may allow another networkMCI One customer to terminate calls on the first customer's network via dedicated access. This feature is available at the request
of the networkMCI One customer on whose network the calls are to terminate. Such requests must be submitted to Verizon Business in writing. Other customers authorized to make such dedicated access calls must dial a private dialing plan number.

## .251112 Analog Access/Termination

Analog Local Access is available with networkMCI One. Monthly and non-recurring charges are specified in Section C-2.0211 as in effect on the date of the invoice.

In addition to the charges associated with these components, Verizon Business will assess charges for the following option, if applicable:

Analog Access Functions: Access Integration as specified in Section C-2.02115 of the last filed version of the Company's Tariff F.C.C. No. 1.

## . 25112 Shared Access

. 251121 networkMCI One Switched Outbound Location Minimum Charge: The minimum charge applies to each networkMCI One customer location using switched access. Each customer's networkMCI One usage at each location, during each month, must equal or exceed $\$ 5$ or the customer will be charge the difference between the customer's actual usage charges and $\$ 5$. All networkMCI One usage and surcharges associated with each such location will apply in satisfaction of the minimum charge.
. 251122 networkMCI One Card Access
[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

NetworkMCI One Card Access (via a networkMCI One Card) may originate and terminate from any touch-tone phone in the state via a toll free number.
. 2511221 networkMCI One Card Surcharge: The networkMCI One Card per call surcharge is specified in described in the last filed version of the Company's F.C.C. Tariff No. 1.
. 251123 networkMCI One Toll Free Remote Access: Allows access to the customer's networkMCI One network via a customer-specific toll free number from anywhere in the state. This feature is available for onnet calls, with both 7 - and 10-digit dialing plans, via switched access only. This feature is not available via networkMCI One Card Access.
. 2511231 networkMCI One Toll Free Access Surcharge: For networkMCI One Toll Free Access Remote calls which originate within the state, the applicable per call surcharge is as described in the last filed version of the Company's Tariff F.C.C. No. 1. This per-call charge applies in addition
to the applicable charges specified in Section C-2.25211.

## . 25113 Inbound Service

The access methods and charges specified in Section C-2.09 apply for networkMCI One Toll Free Service unless otherwise specified.
. 253 Discounts and Optional Features: Additional discounts and Optional Features must be purchased as described in the last filed version of the Company's Tariff F.C.C. No. 1.
. 2531 Market Area Calling 1/
[1/ Effective November 15, 1998, Market Area Calling will no longer be available to new customers.]

Offers intralata, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination. This call type is not available to customer locations that fall within the local service area as defined in Verizon Access Transmission Services Catalog.

The rates specified in Section C-2.25211 will apply to all Market Area calls originating and terminating within the customer's Market Area. A customer's Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Catalog Schedule for the customer's exchange area for the specific location implementing Market Area Calling.

In addition, networkMCI One discounts as described in the last filed version of the Company's FCC Tariff No. 1, Section C-3.41 (excluding the Dedicated Termination Discounts) will apply. If a
customer subscribes to a Special Customer Arrangement with intrastate discounts or rates then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling.

Customers must have Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to use this feature.

The Market Area Calling feature cannot be used to originate 911, Directory Assistance, operator service calls, toll free or to terminate inbound local calls.

Customers must maintain LEC-provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availability.

Non-Recurring Charges:

Installation

| Per Circuit or T-1 Channel |  |
| :--- | :--- |
| see below Order |  |
| sel | $\$ 50$ |

The rates and Charges can be found in the Company's "Service Publication and Price Guide" (The Guide) Located on the Company's website at http://www.verizonbusiness.com/publications/service_guide/ (Companion Interstate Service).

Per circuit or T-1 channel installation charges will be based on the type of Local Access used and can be found in Section C-2.

## . 32 Option EE (On-Net Services) 1/

[1/ Beginning January 22, 2004, this service will no longer be available to new customers.] [Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option EE is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. Option EE provides a service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination.

Except as otherwise specified, all domestic Option EE calls are subject to an 18-second minimum initial period and rounding to the next higher 6 -second increment, except for Operator Assisted calls, which are subject to a 60 -second initial period and rounding to the next 60-second increment.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.
The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service Option H (MCI 800 Service) except where otherwise specified.

This Catalog Schedule is being offered to Alabama customers that have a requirement to make intrastate calls. Intrastate service is provided in conjunction with interstate Option RR service and is available only to customers subscribing to interstate Option RR as described in the last filed version of the Company's Tariff F.C.C. No. 1.

Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ .01$.
.3211

Intrastate Usage Rates
. 32121 Outbound Rates: The following per-minute rates will apply to Option EE usage. Usage charges are based on origination type.

|  | - | Per- <br> Minute |
| :---: | :---: | :---: |
| Origination Type: Outbound | Termination Type: Outbound | Rate |
| Dedicated | Local Network Connection | \$0.1619 |
| Dedicated | Dedicated | \$0.1619 |
| Dedicated | Switched | \$0.1719 |
| Local Network Connection | Local Network Connection | \$0.1472 |
| Local Network Connection | Dedicated | \$0.1472 |
| Local Network Connection | Switched | \$0.1572 |
| Switched/Card* | Dedicated | \$0.2454 |
| Switched/Card* | Switched | \$0.2554 |
| Switched/Card* | Local Network Connection | \$0.2454 |
| Card* | Local Network Connection | \$0.2554 |

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]
. 32122 Inbound Rates: The following per-minute rates will apply to Option EE usage. Usage charges are based on termination type.

|  |  | PerMinute |
| :---: | :---: | :---: |
| Origination Type: Inbound | Termination Type: Inbound | Rate |
| Switched | Dedicated | \$0.1719 |
| Switched | Switched | \$0.2554 |
| Local Network Connection | Local Network Connection | \$0.1472 |
| Switched | Local Network Connection | \$0.1572 |
| Local Network Connection | Dedicated | \$0.1619 |
| Local Network Connection | Switched | \$0.2454 |

$.3213 \quad$ Usage Rates for Operator Assisted Calling: The following charges apply to outbound

Operator Assisted calls made by customers using switched (including Option EE Card Access) and dedicated access.
. 32131 Classification (A): For calls within classification (a), as specified in Section C2.023 (excluding collect calls and calls which are billed by a third party), the usage rates found in Section C-2.02331 will apply.
. 32132 Classifications (C)and (D): For calls within classifications (c) and (d), as specified in Section C-2.023 (excluding collect calls and calls which are billed by a third party), the usage rates found in Section C-2.02331 will apply.
. 32133 Operator Services Surcharges: Except as specified below, for all calls in classifications (a), (c) and (d), as specified in Section C-2.023 (excluding collect calls and calls which are billed by a third party), the undiscountable surcharges, as set forth in Section C-2.0232, will apply.

| Surcharge |  |
| :--- | :--- |
| Operator Station | $\$ 2.10$ |
| Person to Person | $\$ 3.90$ |
| Operator Dialed | $\$ 1.15$ |

. 3214 Directory Assistance: An undiscountable charge per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth in Section B-5.04 herein.

Option EE Card Access
[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option EE Access (via an Option EE Card) may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in Section C-2.3212 will apply.

The following per-call surcharge will apply to each Option EE Card call, other than calls to Directory Assistance:

Surcharge
Per Call $\quad \$ 0.90$
Option EE Toll Free Remote Access: Allows access to the customer's Option EE network via a customer specific toll free number from anywhere in the U.S. This feature is available for calling within the customer's private network, with both 7 - and 10-digit dialing plans, via switched access only. This feature is not available via Option EE Card Access.

$$
\begin{array}{ll} 
& \text { Surcharge } \\
\text { Per Call } & \$ 0.25
\end{array}
$$

The following charge applies to each Option EE Toll Free Remote Access call which originates and terminates within the state. This per-call charge applies in addition to applicable usage charges as described above in Section C-2.3212.

Option EE Term
The Option EE Term Plan is a term plan, in lieu of all other catalog term plans. Customers who
subscribe to Option EE through the Option EE Term Plan are subject to the terms and conditions outlined for Option RR described in the last filed version of the Company's Tariff F.C.C. No. 1 except for the discount on eligible intrastate charges as defined below.
. 3241 Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option EE Card, Option EE Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option EE Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.
. 3242 Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

| Term Commitment |  | Disco |
| :--- | :--- | :--- |
|  |  |  |
| 1 year |  | $3 \%$ |
| 2 year |  | $6 \%$ |
| 3 year |  | $9 \%$ |
| 4 year |  | $9 \%$ |
| 5 year |  | $9 \%$ |

Option EE On-Net Plus Plan
Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchangeservice carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must receive interstate service under Special Customer Arrangement (SCA) Guide Type $1,2,3,4,5,6,7$, or 8 as described in the Company's "Service Publication and Price Guide" located on the Company's website at http://www.verizonbusiness.com/publications/service_guide/;
- must be new business customers or existing business customers who is eligible for renewal of their contracts;


## Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

Outbound:

|  |  | 1 Year | 2 Year |
| :---: | :---: | :---: | :---: |
| Origination Type: Outbound | Termination Type: Outbound | Term | Term |
| Local Network Connection | Local Network Connection | \$0.0000 | \$0.0000 |
| Local Network Connection | Dedicated | \$0.0862 | \$0.0831 |
| Local Network Connection | Switched | \$0.0862 | \$0.0831 |
| Dedicated | Local Network Connection | \$0.0943 | \$0.0906 |
| Dedicated | Dedicated or Switched | \$0.0943 | \$0.0906 |
| Switched/Card* | Local Network Connection | \$0.1411 | \$0.1363 |
| Switched/Card* | Dedicated | \$0.1411 | \$0.1363 |
| Switched/Card* | Switched | \$0.1411 | \$0.1363 |

Inbound:

|  |  | 1 Year | 2 Year |
| :---: | :---: | :---: | :---: |
| Origination Type: Inbound | Termination Type: Inbound | Term | Term |
| Local Network Connection | Local Network Connection | \$0.0862 | \$0.0831 |
| Local Network Connection | Dedicated | \$0.0943 | \$0.0906 |
| Local Network Connection | Switched | \$0.1411 | \$0.1363 |
| Switched/Card* | Local Network Connection | \$0.0862 | \$0.0831 |
| Switched/Card* | Dedicated | \$0.0943 | \$0.0906 |
| Switched/Card* | Switched | \$0.1411 | \$0.1363 |

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

## Option EE Agent Program

.3261 Eligibility: To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering;
- may not receive service under any other term plan;
- must subscribe to the Company's On-Net Voice Services Agent Program as described in MCl Communications Service Publication and Pricing Guide" located on its website at http://www.verizonenterprise.com/us/publications/service guide/Error! Hyperlink reference not valid.; and
- must subscribe to exchange service provided by the Company or a Company affiliate.
. 3262 Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.
.3263 Usage Charges: The following per-minute rates apply during each monthly period of a Customer's term of service intrastate outbound usage which originates via Local Network Connection and terminates via switched and Toll Free usage that originates switched and terminates Local Network Connection.

Per-Minute Rate: $\quad \$ 0.0453$
. 3264 Classifications, Practices and Regulations:
. 37741 Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

## Option EE Intrastate Plus

Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must receive interstate service under a New Special Customer Arrangement (SCA) Guide Type 6, 7, 8, 9 or 10 as described in the Company's "Service Publication and Price Guide" located on the Company's website at http://www.verizonenterprise.com/us/publications/service_guide/ ;


## Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

| Origination Type: Outbound | Termination Type: Outbound | $\frac{1 \text { Year }}{\text { Term }}$ | $\frac{2 \text { Year }}{\text { Term }}$ | $\frac{3 \text { Year }}{\text { Term }}$ |
| :---: | :---: | :---: | :---: | :---: |
| Local Network Connection | Local Network Connection | \$0.0000 | \$0.0000 | \$0.0000 |
| Local Network Connection | Dedicated | \$0.0412 | \$0.0400 | \$0.0388 |
| Local Network Connection | Switched | \$0.0412 | \$0.0400 | \$0.0388 |
| Dedicated | Local Network Connection | \$0.0412 | \$0.0400 | \$0.0388 |
| Dedicated | Dedicated or Switched | \$0.0412 | \$0.0400 | \$0.0388 |
| Switched/Card* | Local Network Connection | \$0.0599 | \$0.0581 | \$0.0564 |
| Switched/Card* | Dedicated | \$0.0599 | \$0.0581 | \$0.0564 |
| Switched/Card* | Switched | \$0.0599 | \$0.0581 | \$0.0564 |
| Origination Type: Inbound | Termination Type: Inbound | $\frac{1 \text { Year }}{\text { Term }}$ | $\frac{2 \text { Year }}{\text { Term }}$ | $\frac{3 \text { Year }}{\text { Term }}$ |
| Local Network Connection | Local Network Connection | \$0.0412 | \$0.0400 | \$0.0388 |
| Local Network Connection | Dedicated | \$0.0412 | \$0.0400 | \$0.0388 |
| Local Network Connection | Switched | \$0.0599 | \$0.0581 | \$0.0564 |
| Switched/Card* | Local Network Connection | \$0.0412 | \$0.0400 | \$0.0388 |
| Switched/Card* | Dedicated | \$0.0412 | \$0.0400 | \$0.0388 |
| Switched/Card* | Switched | \$0.0599 | \$0.0581 | \$0.0564 |

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

## 3. STATE GOVERNMENT OFFERINGS

From time to time Verizon Business may respond to Invitations to Bid ("ITBs") and Requests for Proposals ("RFPs") issued by the Alabama State Government and may provide to the State of Alabama and its political subdivisions certain telecommunication services pursuant to special contractual offerings. The specific services, rates, terms, and conditions applicable to each special contractual offering will be described below.

The state of Alabama issued Invitation to Bid No. 92-X-230010 ("ITB") on August 14, 1992, and Verizon Business submitted its written Response ("Verizon Business Response") on October 6, 1992. "Verizon Business State Government 800 Service" is a customized 800 Service which is offered only to the State of Alabama pursuant to the terms and conditions contained in the ITB and the Verizon Business Response. The service is an inward WATS service which permits interstate and intrastate calls to a customer's station in one location from stations in diverse geographical service areas, and in which the Verizon Business State Government 800 Service customer is billed for the calls rather than the call originators.

## .011 Dedicated Access Line Charges

The monthly recurring and installation charges for dedicated access lines shall be an amount equaling the flat monthly charge catalog by the providing Local Exchange Carrier.
. 012 Intrastate Usage Charges:
Usage charges are determined by such variables as time of day at each terminating access type. Time of Day Periods are shown in Section C-2.093.
.0121 Dedicated Termination Option

| Business Day |  |  |
| :--- | :--- | :--- |
| $\$ .1300$ | $\frac{\text { Evening }}{\$ .1000}$ | $\frac{\text { Night \& Weekend }}{\$ .1000}$ |

$.013 \quad$ Volume Discounts
A Volume Discount of $27 \%$ will be applied to the total monthly usage of Verizon Business State Government 800 Service. The Volume Discount will be calculated using the total usage in all three rate periods: Business Day, Evening and Night \& Weekend.
. 014 Minimum Term: Three Year Contract
$.02 \quad$ Verizon Business State Government Calling Card Service
The State of Alabama issued Invitations to Bid No. 92-X-230010 ("ITB") on August 14, 1992, and Verizon Business submitted its written Response ("Verizon Business Response") on October 6, 1992. "Verizon Business State Government Calling Card Service" is a customized Calling Card Service which is offered to the State of Alabama pursuant to the terms and conditions contained in the ITB and the Verizon Business Response. The service is a one-way, dial-in-dial-out multipoint service. Subscribers can originate calls from any tone-dial phone via an "800" number.
. 021 Intrastate Usage Charges:
Time of Day Periods are shown in Section C-2.0312.

| Business Day | Evening |  | Night \& Weekend |
| :--- | :--- | :--- | :--- |
| $\$ .1887$ | $\$ .1887$ | $\$ .1887$ |  |

Volume Discounts

A Volume Discount of $29 \%$ will be applied to the total monthly usage of Verizon Business State Government Calling Card Service. The Volume Discount will be calculated using the total usage in all three rate periods: Business Day, Evening and Night \& Weekend.

Access Surcharge
The following per call discounted surcharge will apply to each Verizon Business State Government

Calling Card Service Call. The Volume Discount of Section C-3.022 does not apply to the Access Surcharge.

Minimum Term: $\quad$ Three Year Contract

## 3. GRANDFATHERED SERVICE

. 03 Grandfathered Services are furnished subject to all the Rules and Regulations of the Catalog Schedule are the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made.

## Prepaid Debit Travel Card Service

Prepaid Debit Travel Card Service is a prepaid long distance calling card service under which users purchase cards in predetermined amounts for long distance usage. Two types of prepaid debit travel cards are offered: refreshable or disposable. With refreshable cards, customers can increase the balance on the card by contacting the carrier. Disposable cards are not refreshable. The service is accessed through a toll-free number. As users access the service their usage and required taxes are automatically deducted from the remaining card balance. Travel card calls are billed in one minute initial and additional increments.

| Card Value | Per Minute Rate |
| :--- | :--- |
| $\$ 3.00$ | $\$ 0.6000$ |
| $\$ 5.00$ | $\$ 0.5000$ |
| $\$ 7.50$ | $\$ 0.4000$ |
| $\$ 10.00$ | $\$ 0.3333$ |
| $\$ 20.00$ | $\$ 0.3125$ |
| $\$ 25.00$ | $\$ 0.2777$ |
| $\$ 30.00$ | $\$ 0.3000$ |
| $\$ 35.00$ | $\$ 0.2800$ |
| $\$ 40.00$ | $\$ 0.2816$ |
| $\$ 50.00$ | $\$ 0.2500$ |

Subsection showing material previously in MCI Communications Services, Inc. d/b/a Verizon Business Services APSC Tariff No. 2

## SECTION 4 - SERVICE DESCRIPTION AND CHARGES

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCl serves as an interexchange carrier or facility-based local carrier.

### 4.1 Message Toll Service (MTS)

MTS service is a measured use, full time service and is offered on a monthly basis, utilizing interexchange communications facilities shared among multiple users. The individual customer's basic monthly charges for the use of such intercity communications facilities are based upon the time of day, the total minutes the customer utilizes such facilities and the distance of each call. For each call under the MTS option, the minimum charge shall be the applicable charge for one minute of use with use in excess of one minute during a call charged at the applicable rate per minute with the fraction, if any, of the last minute of each call rounded up to the next highest whole minute, unless stated otherwise.

### 4.1.1 Dial USA Service

A. Description

Dial USA Service is a one-way direct dial service utilizing 1+ or dial-up access, making use of common shared access lines connecting the customer with Company facilities. In central offices where equal access is not available, customers may use MTS service by dialing a 7-digit access number.

## B. Usage Charges

Usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location.

## 1. Per Minute Rate Schedule

|  | Business Day |  | Evening |  | Night/Weekend |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mileage | 1st Min | Add'I Min | 1st Min | Add'l Min | 1st Min | Add'I Min |
| 1-10 | \$0.0547 | \$0.0547 | \$0.0451 | \$0.0451 | \$0.0408 | \$0.0378 |
| 11-16 | \$0.0634 | \$0.0634 | \$0.0497 | \$0.0497 | \$0.0454 | \$0.0454 |
| 17-22 | \$0.0763 | \$0.0763 | \$0.0543 | \$0.0543 | \$0.0454 | \$0.0454 |
| 23-30 | \$0.0763 | \$0.0763 | \$0.0543 | \$0.0543 | \$0.0454 | \$0.0454 |
| 31-40 | \$0.0763 | \$0.0763 | \$0.0543 | \$0.0543 | \$0.0499 | \$0.0499 |
| 41-55 | \$0.0936 | \$0.0936 | \$0.0679 | \$0.0679 | \$0.0591 | \$0.0591 |
| 56-70 | \$0.1066 | \$0.1023 | \$0.0725 | \$0.0725 | \$0.0636 | \$0.0636 |
| 71-85 | \$0.1066 | \$0.1023 | \$0.0725 | \$0.0725 | \$0.0636 | \$0.0636 |
| 86-100 | \$0.1066 | \$0.1023 | \$0.0725 | \$0.0725 | \$0.0636 | \$0.0636 |
| 101-124 | \$0.1066 | \$0.1023 | \$0.0725 | \$0.0725 | \$0.0636 | \$0.0636 |
| 125-148 | \$0.1066 | \$0.1023 | \$0.0725 | \$0.0725 | \$0.0636 | \$0.0636 |
| 149-196 | \$0.1066 | \$0.1023 | \$0.0725 | \$0.0725 | \$0.0636 | \$0.0636 |
| 197-244 | \$0.1066 | \$0.1023 | \$0.0725 | \$0.0725 | \$0.0636 | \$0.0636 |
| 245-292 | \$0.1066 | \$0.1023 | \$0.0725 | \$0.0725 | \$0.0636 | \$0.0636 |
| 293+ | \$0.1109 | \$0.1109 | \$0.0862 | \$0.0862 | \$0.0727 | \$0.0727 |

## 2. Billing Increments

Usage is billed in one (1) minute increments.

## C. Volume Discounts

A volume discount is applied to the Day usage based on the total usage (all time frames) of the monthly statement.

Day
$\frac{\text { Total Monthly Usage }}{\$ 100.00 \text { \& Over }} \quad \frac{\text { Discount }}{2 \%}$

### 4.1.2 Home Advantage Service

A. Description

Home Advantage Service offers outbound, direct dial long distance service for residential customers. Home Advantage is a flat-rated service offering Peak and Off-peak rates. Domestic, International and Calling Card Services are available with Home Advantage.

1. $\quad$ Home Advantage Organizational Program

The Home Advantage program is a benefit package offered in conjunction with Home Advantage Service, which allows the individual users who are members or employees of the participating organizations to receive additional product discounts, if program parameters are met. Members who elect to participate in the Home Advantage Organizational Program will receive Home Advantage products and the WorldCom TalkAround Calling Card.

To qualify for the Home Advantage Organizational Program an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) non-profit organization; or, (4) Corporations. The qualifying organization agrees to meet the following set of criteria:
(a) Trade Associations must have 5,000 members or more and allow us to telemarket or direct mail their membership roster for promotional reasons.
(b) Business with franchises, agents, distributors, or multiple representatives, Nonprofit organizations and Corporations must have a minimum of 1,000 employees or members and allow us to direct mail their employees/members for promotional reasons.

Group members will receive a five percent (5\%) discount off Home Advantage Cataloged rates. Home Advantage rates are found in Section 4.1.2.B.1 (below) and WorldCom TalkAround Calling Card rates are found in Section 4.3.4.B.2.

## 2. Home Advantage Easy Plan

Home Advantage Easy Plan is a flat-rated service offering customers one simple rate for intrastate calls.

## B. Usage Charges

## 1. Home Advantage Service

(a) Rate Periods

The time of day rate periods for Home Advantage services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.
(b) Per Minute Rate Schedule
$\frac{\text { Peak }}{\$ .1570} \quad \frac{\text { Off-Peak }}{\$ .0830}$
(c) Billing Increments

Home Advantage Service is billed in sixty (60) second increments.
(d) Monthly Recurring Charges (MRC)

MRC:** \$3.50
**Note: The MRC will be waived for each month in which Home Advantage Peak, Off-Peak and International monthly usage exceeds $\$ 9.00$. Also, the

MRC can be waived by Associations groups and Alumni programs.
(e) Per Minute Surcharge**

Surcharge: $\quad \$ 0.02$
**Note: The Per minute surcharge applies only when Home Advantage monthly usage meets or exceeds $\$ 500.00$.
(f) Home Advantage Calling Card Service

Online Residential Calling Card Rates will apply as filed in Section 4.3.3.B of this Catalog.

## 2. Home Advantage Easy Plan

(a) Rate Periods

All calls are billed at the same rate regardless of which rate period the call is completed.
(b) Billing Increments

Home Advantage Easy Plan rates are billed in sixty 60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.
(c) Per Minute Rate* \$0.1390

* There is no monthly recurring charge.
(d) Calling Card Service

The TalkAround Calling Card rates will apply as filed in Section 4.3.4.B. 2 of this Catalog.

### 4.1.3 LEC Billed Measured Service

A. Description

An end-user who utilizes the Company network through equal access dialing arrangements and does not have a billing account established with the Company will be billed through the Local Exchange Carrier (LEC) at Dial USA rates. Volume discounts will not apply to usage billed by the LEC.

LEC Billed Measured Service calling includes calls made by Customers without an established account if dialed:

- Using an accepted Company access code (e.g., 10XXX from a line not presubscribed to the Company; or
- From a line presubscribed to the Company (i.e., when the customer does not have an established account and billing relationship with the Company or another carrier using the Company network).

Such LEC Billed Measured Service calls may be routed to the Company when placed within the 48
contiguous United States.
B. Usage Charges

Billed Measured Service calls will be billed by the LEC at the Company's Dial USA rates set forth in Section 4.1.1 preceding. In addition to per minute rates, a per call surcharge of $\$ 0.00$ will apply to each call.

### 4.2 Toll-Free Service

The Company's Toll-Free Service is an inbound service originating on feature group facilities provided by the Local Exchange Carrier (LEC) and terminating on a Regular Business Line or a Special Access Line (SAL). This service enables the customer to receive toll-free service calls at their residence or place of business.

### 4.2.2 Toll-Free Service Features

The Company's Toll-Free service customers may subscribe to one or more of the following features with a specific Company Toll-Free service.
A. After-Hours 800 Message Referral

This feature enables the Toll-Free service customer to route toll-free calls to the Company Message Centre after-hours for either an announcement only, announcement and message recording capability, or both with Message Centre out dial notification.

1. Option A (Message Announcement only)

This option enables the toll-free service customer to play prerecorded voice information referring callers to other numbers, explaining service conditions, or other general information that a customer desires to provide to callers.
2. Option B (Announcement with Message Recording)

This option enables the toll-free service customer to play customized voice announcements and if the caller desires, leave a message. The customer may call the Company Message Centre to retrieve messages.
3. Option C (Announcement, Message Capability and Message Notification) This option consists of both message announcement and message recording, plus the ability for the Message Centre to out dial and notify the toll-free customer of messages.

## B. Area Code Routing

This feature allows the toll-free service customer to route calls to multiple answering locations using one toll-free number. The customer can define two or more originating routing groups and to arrange that calls to a single toll-free service number placed from different routing groups will terminate at different locations.
C. Area Code Blocking

This feature allows the toll-free service customer to block originating calls from one or more specific area codes. Customers can tailor their toll-free service to their geographic service area and block unwanted calls from out of their area.
D. Dialed Number Identification Service (DNIS)

This feature allows a customer with multiple toll-free service numbers terminating in the same location to identify the specific toll-free service number which was dialed by the calling party and to
route the call to the appropriate location. DNIS is only available with dedicated toll-free service.
E. Time-of-Day Routing

This feature allows the toll-free service customer to arrange for calls to a single toll-free service number to be routed to different locations based on the time of day.
F. Day-of-Week Routing

This feature allows the toll-free service customer to arrange for calls to a single toll-free service number to be routed to different locations based on the particular day of the week.
G. Command Routing

This feature allows the toll-free service customer to have toll-free calls rerouted by the Company's network in the event of access blockage to an ANI or T1 circuit ID previously defined by the customer.
H. Emergency Re-routing

This feature allows the toll-free service customer to re-route calls to accommodate emergency situations. To activate this service, the customer would call a special 24 hour number.
I. Real Time ANI

Real Time Automatic Number Identification (ANI) Service provides the ANI for the calling party to an Acclaim IV customer if the call originates from an equal access end office. If the call originates from a non-equal access end office, only the NPA will be delivered to the Toll-Free customer. The Company will provide Real Time ANI on an toll-free number and a service group basis. Real Time ANI is available with or without DNIS and is available only with dedicated toll-free service.
J. Dedicated Termination Overflow

This features enables the Toll-Free Service customer to control potential congestion of toll-free calls by sending the overflow calls from one dedicated line to a switched line, allowing for maximum completion of incoming toll-free calls.

## K. Percent Allocation

This feature allows the customer to route various percentage of calls to two or more answering locations. The customer must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The customer must have at least two different locations for this routing feature to be available.

### 4.2.3 $\quad$ Toll-Free Service Feature Charges

Feature Charges are determined by the specific feature requested by a Company toll-free Customer. These charges are in addition to toll-free usage charges and are not subject to discounting unless specifically indicated.

|  | Non <br> Recurring | Monthly <br> Recurring |
| :--- | :--- | :--- |
| Feature <br> Toll Free Number Charge <br> (per toll-free number) <br> Reservation Charge (per toll-free | $\underline{\$ 15.00}$ | $\frac{\underline{\text { Charge }}}{\$ 10.00}$ |


| number/max. 10 numbers per Customer) |  |  |
| :---: | :---: | :---: |
| After Hours Voice Messaging: (per toll-free number) |  |  |
| Option A - Announcement Only | \$ 25.00 | \$ 30.00 |
| Option B - Announcement w/Message | \$ 25.00 | \$ 40.00 |
| Option C - Announcement w/Message |  |  |
| Real-Time ANI Delivery (per trunk grp) | \$350.00 | \$200.00 |
| Dedicated Termination Overflow |  |  |
| Point of Call Routing |  |  |
| Time-of-Day Routing |  | \$ 50.00 |
| Command Routing (per toll-free number) | \$100.00 | \$ 50.00 |
| Percent Allocation Routing (per toll-free number) | \$100.00 | \$ 50.00 |
| Dialed Number Identification |  |  |
| Day-of-Week Routing (per toll-free number) | \$100.00 | \$ 50.00 |
| Change toll-free Destination Number |  |  |
| Expedite toll-free Service Order | \$100.00 | N/C |
| Add/Change Canadian toll-free |  |  |
| Origination | \$ 25.00 | N/C |
| Add/Change Caribbean (Puerto Rico |  | N/C |
| Toll-Free Referral Recordings | \$ 25.00 | \$ 30.00 |
| Toll-Free Directory Assistance (per toll-free number) | \$ 15.00 | \$ 13.75 |
| Toll-Free System Watch |  |  |
| Multi-Carrier Package | \$250.00 | \$ 50.00 |
| Customer Reconfiguration | \$100.00 | \$ 50.00 |

### 4.2.4 Resp. Org. Charges

Where the Company serves as a Resp. Org. for a non-Company Toll-Free Service customer, the Company will pass on the Cataloged Local Exchange Carrier charges for SMS/Toll-Free database and related services. In addition, the following charges will apply:

| Service | Set-Up <br> Charge | Monthly <br> Recurring <br> Charge |
| :--- | :--- | :--- |
| Set-Up Toll-Free Number (per toll-free\#) <br> Modify Toll-Free Record (add/change toll-free <br> number, Vertical or Enhanced Features) | $\$ 50.00$ |  | | $\$ 1.00$ |
| :--- |
| Toll-Free Directory Listing |

EFFECTIVE: October 1, 2017

| (per toll-free number) | $\$ 15.00$ | $\$ 12.50$ |
| :--- | :--- | :--- |
| Expedite Directory Listing - Major | $\$ 25.00$ | N/C |
| Expedite Directory Listing - Minor | $\$ 20.00$ | N/C |

### 4.2.6 $\quad$ Takeback and Transfer (TBX)

Takeback and Transfer is a toll-free service which allows Call Centers to transfer a toll-free call in progress to another remote site using pre-defined keypad commands and transfer digits. The service will be billed at the usage rates for InteleNet Service as filed in Section 4.4.3 and the following additional charges will apply.

Service
One Time Installation Charge: $\quad \$ 500.00$
Monthly Recurring Charge (per 8XX No.): $\$ 80.00$
Change Charge: $\$ 100.00$
Per Call Surcharge: \$ 0.04
4.3 Complementary Services (Cont.)

### 4.3.3 OnLine Calling Card Service

A. Description

OnLine calling card service is available to residential and commercial customers subscribing to another Company service. Customers may also subscribe to OnLine as a standalone service. Customers may place domestic and international long distance calls using this service. Enhanced services such as voice mailbox and message delivery are available as an option of this service.

OnLine access can be from either a tone generating or rotary- dial telephone and is gained by dialing the Company 800 access number. Calls originating from rotary phones will be completed with the assistance of operators. Per minute usage rates apply. A retroactive volume discount is applied to the total usage portion of the monthly statement from all time of day periods.
B. OnLine Calling Card Rate Schedules

The time of day rate periods for OnLine Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company- recognized holidays. Off-Peak rates apply to all other calls.

1. Residential OnLine Rate Schedule

This calling card schedule applies to all customers who subscribe to one of the Company's residential long distance services.
(a) Per Minute Rates (\$)

| Time of Day | Rate Per Minute <br> Peak |
| :--- | :--- |
| Off-Peak $\$ 0.30$ |  |

(b) Billing Increments - All residential calls will be billed in sixty (60) second increments.
2. Commercial OnLine Rate Schedule

This calling card schedule applies to all customers who subscribe to one of the

Company's commercial long distance services.
(a) Per Minute Rates (\$)

| $\frac{\text { Time of Day }}{}$ | Rate Per Minute |
| :--- | :--- |
| Peak | $\$ 0.3357$ |
| Off-Peak | $\$ 0.3357$ |

(b) Billing Increments - All commercial calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.
(c) Commercial Volume Discount

| Usage Level | $\underline{\text { Percent Discount }}$ |
| :--- | :--- |
| $\$ 25.00-\$ 249.99$ | $8.70 \%$ |
| $\$ 250.00-\$ 2499.99$ | $13.04 \%$ |
| $\$ 2500.00+$ | $21.74 \%$ |

(d) Per Call Surcharge - A per call surcharge of $\$ 0.65$ will apply to each call.
3. Stand Alone OnLine Rate Schedule

This calling card schedule applies to commercial customers that do not have any other services with the Company.
(a) Per Minute Rates (\$)

| Time of Day | Rate Per Minute |
| :--- | :--- |
| Peak | $\$ 0.30$ |
| Off-Peak | $\$ 0.30$ |

(b) Billing Increments - All Stand Alone calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.
(c) Stand Alone Volume Discount

| Usage Level | Percent Discount |
| :--- | :--- |
| $\$ 25.00-\$ 249.99$ | $8.70 \%$ |
| $\$ 250.00-\$ 2499.99$ | $13.04 \%$ |
| $\$ 2500.00+$ | $21.74 \%$ |

(d) Per Call Surcharge - A per call surcharge of $\$ 0.65$ will apply to each call.
4. Operator Assisted OnLine Rate Schedule
(a) Direct Dial Operator Must Assist

The following surcharge is in addition to the per minute rates found in 1, 2 and 3 above and will apply to calls which default to a live operator.

Per Call Surcharge: $\quad \$ 0.65$
(b) Direct Dial Operator Assist

If a customer chooses to access an Operator to place a call, the call will be billed at Dial USA rates as specified in Section 4.1.1 and the following surcharges will also apply.

Per Call Surcharges:
Station-to-Station $\$ 1.50$

## 5. SCHEDULE C OnLine Rate Schedule

Note: SCHEDULE C OnLine Service is not available as a resale product.
(a) Per Minute Rates (\$)

|  | -- -- Time of Day ---- |  |
| :--- | :--- | :---: |
| Usage Level | $\underline{\text { Peak }}$ | $\underline{\text { Off-Peak }}$ |
| $\$ 2,500-\$ 10,000.99$ | $\$ 0.180$ | $\$ 0.130$ |
| $\$ 10,001-\$ 25,000.99$ | $\$ 0.170$ | $\$ 0.130$ |
| $\$ 25,001+$ | $\$ 0.165$ | $\$ 0.130$ |
|  |  |  |
| $\underline{\text { Billing Increments }}$ |  |  |

All SCHEDULE C calls will be billed in eighteen (18) second initial increments and additional increments of six (6) seconds.
(c) Minimum Usage Per Month

There is a minimum usage per account of $\$ 2,500$ per month. New accounts will be given a 90-day ramp up period to reach this usage minimum.
(d) Per Call Surcharge

The following surcharge is in addition to the per minute rates found above and will apply to all SCHEDULE C OnLine calls.

Per Call Surcharge:\$0.65

### 4.3.4 WorldCom Calling Card Service

A. Description

WorldCom Calling Card service is available and commercial Company customers. Customers may place domestic and international long distance calls using this service. Calling card access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's tollfree access number, and/or 10XXX, 950-XXXX depending on availability.
B. Rate Schedules

1. WorldCom Calling Card
(a) Direct Dial Rate Schedule
(1) Per Minute Rate Schedule applying to all Time Periods Per Minute Rate: \$.3357
(2) Billing Increments - Calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.
(3) Per Call Surcharge
(i) For direct dial calls, a per call surcharge will apply in
addition to the per minute rate found in (1) above.
Per Call Surcharge: $\quad \$ 0.40$
(ii) The following per call surcharge is in addition to the per minute rate found in (1) above and will apply to calls which default to a live operator only.

Per call Surcharge: $\$ 0.65$
(b) Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.
(1) Per Minute Rate Schedule applying to all Time Periods:

Per Minute Rate: $\$ .5000$
(2) Billing Increments - WorldCom Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
(3) Per Call Surcharge - The following surcharge will apply in addition to the per minute rate found in (1) above.

|  | Per Call Charge |
| :--- | :--- |
| Station-to-Station | $\$ 1.50$ |
| Person-to-Person | $\$ 3.00$ |

## 2. WorldCom TalkAround Calling Card

This calling card schedule applies to all customers who subscribe to one of the Company's residential long distance services.
(a) Direct Dial Rate Schedule
(1) $\quad$ Per Minute Rate (applies to all Time Periods: $\$ 0.3000$
(2) Billing Increments - Calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
(3) Per Call Surcharge
(i) There is no Per Call Surcharge for direct dialed calls.
(ii) The following Per Call Surcharge is in addition to the per minute rate found in (1) above and will apply to calls which default to a live operator only.

Per Call Surcharge: $\$ 0.5000$
(b) Operator Assisted Rate Schedule
(1) Per Minute Rate Schedule:

Mileage
Business Day
Evening
Night/Weekend

EFFECTIVE: October 1, 2017

|  | $\frac{1 s t}{}$ | $\frac{\text { Add'l }}{}$ |  | 1 st |  | Add'l |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $0-10$ | $\$ .2785$ | $\$ .1672$ | $\$ .1990$ | $\$ .1254$ | $\$$ 1st | $\frac{\text { Add'l }}{}$ |
| $11-16$ | $\$ .2785$ | $\$ .1672$ | $\$ .1990$ | $\$ .1254$ | $\$ .1393$ | $\$ .0915$ |
| $1-22$ | $\$ .2968$ | $\$ .2265$ | $\$ .2201$ | $\$ .1692$ | $\$ .1761$ | $\$ .1244$ |
| $23-30$ | $\$ .3147$ | $\$ .2462$ | $\$ .2335$ | $\$ .1841$ | $\$ .1871$ | $\$ .1353$ |
| $31-40$ | $\$ .3147$ | $\$ .2856$ | $\$ .2335$ | $\$ .2139$ | $\$ .1871$ | $\$ .1562$ |
| $41-55$ | $\$ .3147$ | $\$ .3053$ | $\$ .2335$ | $\$ .2289$ | $\$ .1871$ | $\$ .1672$ |
| $56-70$ | $\$ .3169$ | $\$ .3053$ | $\$ .2352$ | $\$ .2289$ | $\$ .1925$ | $\$ .1672$ |
| $71-85$ | $\$ .3169$ | $\$ .3053$ | $\$ .2352$ | $\$ .2289$ | $\$ .1925$ | $\$ .1672$ |
| $86-100$ | $\$ .3169$ | $\$ .3053$ | $\$ .2352$ | $\$ .2289$ | $\$ .1925$ | $\$ .1672$ |
| $101-124$ | $\$ .3169$ | $\$ .3053$ | $\$ .2352$ | $\$ .2289$ | $\$ .1925$ | $\$ .1672$ |
| $125-148$ | $\$ .3314$ | $\$ .3151$ | $\$ .2461$ | $\$ .2437$ | $\$ .1980$ | $\$ .1781$ |
| $149-196$ | $\$ .3314$ | $\$ .3151$ | $\$ .2461$ | $\$ .2289$ | $\$ .1980$ | $\$ .1781$ |
| $197-3000$ | $\$ .3314$ | $\$ .3151$ | $\$ .2461$ | $\$ .2289$ | $\$ .1980$ | $\$ .1781$ |
| $3000+$ | $\$ .3329$ | $\$ .3250$ | $\$ .2473$ | $\$ .2437$ | $\$ .1980$ | $\$ .1781$ |

(2) Billing Increments:

WorldCom TalkAround Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
(3) Per Call Surcharge:

The following surcharge will apply in addition to the per minute rate found in (1) above.

Per Call Surcharge:
Station-to-Station \$1.50 Person-to-Person \$3.00

## 3. TalkAround Calling Card Association

The TalkAround Calling Card Association program is a benefit package offered in conjunction with basic residential TalkAround Calling Card in Section 1 and 2 above, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the TalkAround Association program will receive a discounted flat rate for the service.

To qualify for this rate an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors or multiple representatives; (3) Non-profit organization, or (4) Buying group not organized merely to buy the Company's long distance for resale.

The qualifying organization must meet the following criteria to receive the special discounted rate:
(a) Associations - Must have 5,000 or more professional members (e.g., Certified Public Accountants, American Medical Associations, State Bar Associations) and allow us to telemarket or direct mail their membership roster for promotional reasons.
(b) Colleges/Universities - Must have 5,000 or more members and allow us to telemarket or direct mail their membership roster for promotional reasons.
(c) Companies - Must have a minimum of 1,000 employees and allow us to telemarket or direct mail their employees for promotional reasons.
(1) Direct Dialed Rate for all Time Periods:
(i) Per Minute Rate: $\$ 0.2000$
(ii) Billing Increments:

Calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
(iii) Per Call Surcharge

There is no per call surcharge for Association direct dialed calls.

All other services for the TalkAround Calling Card Association will be the same services and rates as filed for the basic residential TalkAround Calling Card in Section 1 and 2 above.

### 4.3.5 PhonePass Card Service

## A. Description

PhonePass Service is a switched service that enables the end-user to place calls charged to prepaid phone cards issued by the Company. The end-user accesses the network by dialing the appropriate Company toll-free number printed on the back of the card. Each toll-free number accesses a custom greeting designated by the customer. Language menu selection is available if requested by the customer.

The PhonePass Card is available in five (5) or more unit denominations at a flat rate per unit. Cards and/or Codes are issued with an expiration date of six (6), twelve (12) or eighteen (18) months from the date of the code or six (6) or twelve (12) months from first usage. First use is anytime the 800 number and code are entered by the code holder. A terminating number is not necessary in starting the time period for reactivation on first use. The number of available Company PhonePass Cards is subject to technical limitations.

The Company is not liable or responsible for theft, loss or unauthorized use of cards or card numbers. The Company will not refund or issue credit on unused units of the PhonePass Card. The customer(s) of PhonePass Service is solely responsible for the payment of all applicable federal, state or local use, excise, sales or privilege taxes, duties or any similar fees that may be assessed by any governmental body or regulatory authority in connection with the service.

## 1. Availability

PhonePass Service is available twenty-four (24) hours a day, seven (7) days a week. Card availability is limited and shall be handled on a first come, first served basis. PhonePass Service can be accessed through touchtone telephones only. 900 calls cannot be made on the PhonePass Card.

PhonePass Service may be made available from time to time with certain promotional offerings.

## 2. Card Depletion/Renewal or Expiration

Each time the card is used, the end-user hears a message stating the amount of minutes remaining on the card. Sixty (60) seconds prior to the card being depleted, the user hears a warning announcing the time remaining on the card.

## 3. Description of Terms applying to PhonePass Service

(a) Unit - A unit is equal to one (1) minute of domestic long distance time. The U.S. includes all fifty (50) contiguous states. Additional units per minute are charged for all other destinations.
(b) Retailer - Wholesale product customer.
(c) End User - Wholesale customer's customer.

## B. Usage Charges

The applicable usage rate depends upon the Service Option selected by the customer. Two options listed in (1) and (2) below are available for the customer to choose. Calls are billed in one (1) minute increments and are debited against the PhonePass Service Card. Cards and/or Codes are valued based on a number of call Units. Rates for PhonePass Service may vary depending on the commitment term, total purchase commitment, card printing or packaging and collector purchase rights. All units purchased for the sole purpose of resale, must be purchased with a generic PhonePass Card. If a customer purchases units from the Company for promotion and not resale, the customer may be entitled to a custom PhonePass card printed by the Company. Cards being used for resale are available in 5, 10, 20, 30, 60 and 100 unit denominations. Cards purchased for promotional purposes can be set with the number units determined by the customer.

## 1. Option A - Generic Wholesale Cards

The customer may obtain Generic PhonePass Cards as a one-time purchase with full payment due upon delivery or with a one (1) or two (2) year commitment with payment due prior to delivery of each order. Upon acceptance by Company, the Term Commitment discount will be applied to each partial order of PhonePass Cards and/or Codes. Installment (Partial Order) payments must be made fifteen (15) days prior to issuance of the Cards and/or Codes. At the end of the one (1) year or two (2) year commitment period or upon request for cancellation by the customer, the customer must pay the difference between the Term Commitment amount purchased and the initial Term Commitment amount, if the commitment has not been met.

The Company may terminate a purchase commitment plan in order to allow the customer to agree to a higher "number of Units" Term Commitment. PhonePass Cards will be sold at prices rounded to the nearest cent. The rate per unit and purchase volumes are as follows:
(a) One-Time Purchase

| Purchase Volume | Rate per Unit |
| :---: | :---: |
| \$ 250-2,499 | \$0.2700 |
| 2,500-4,999 | \$0.2550 |
| 5,000-9,999 | \$0.2400 |
| 10,000-14,999 | \$0.2250 |
| 15,000-24,999 | \$0.2150 |
| 25,000-49,999 | \$0.2000 |
| 50,000-99,999 | \$0.1900 |


| $100,000-199,999$ | $\$ 0.1750$ |
| :--- | :--- |
| $200,000-299,999$ | $\$ 0.1650$ |
| $300,000-+$ | $\$ 0.1600$ |

(b) 1-Year Term Monthly Commitment

| Purchase Volume | Rate per Unit |
| :---: | :---: |
| \$ 2,500-4,999 | \$0.2400 |
| 5,000-9,999 | \$0.2250 |
| 10,000-14,999 | \$0.2150 |
| 15,000-24,999 | \$0.2000 |
| 25,000-49,999 | \$0.1900 |
| 50,000-99,999 | \$0.1750 |
| 100,000-199,999 | \$0.1650 |
| 200,000-299,999 | \$0.1600 |
| 300,000 - + | \$0.1550 |

(c) 2-Year Term Monthly Commitment

| Purchase Volume | Rate per Unit |
| :---: | :---: |
| \$ 2,500-4,999 | \$0.2300 |
| 5,000-9,999 | \$0.2150 |
| 10,000-14,999 | \$0.2000 |
| 15,000-24,999 | \$0.1900 |
| 25,000-49,999 | \$0.1750 |
| 50,000-99,999 | \$0.1650 |
| 100,000-199,999 | \$0.1600 |
| 200,000-299,999 | \$0.1550 |
| 300,000 - + | \$0.1500 |

(d) Retail Rate
$\frac{\text { Purchase Volume }}{\$ 1-250} \quad \frac{\text { Rate per Unit }}{\$ 0.4000}$

## 2. Retail Option - Generic Cards

The following rate schedule applies to the end-user. The retailer has the option of setting the retail rate at the following rates based on the level of purchase and/or commitment. If the retailer would prefer to sell at any of the retail rates above their specified purchase level of commitment, they may choose any of the preset rates listed below:

## Option A - Generic Cards

| Purchase Volume | Retail Rate |
| :---: | :---: |
| \$ 250-2,499 | \$0.4000 |
| 2,500-4,999 | \$0.4000 |
| 5,000-9,999 | \$0.4000 |
| 10,000-14,999 | \$0.3500 |
| 15,000-24,999 | \$0.3300 |
| 25,000-49,999 | \$0.3000 |
| 50,000-99,999 | \$0.2700 |
| 100,000-199,999 | \$0.2500 |
| 200,000-299,999 | \$0.2200 |
| 300,000+ | \$0.2000 |

## 3. Directory Assistance - Directory assistance in Alabama is not available with the PhonePass Card.

### 4.4 Other Service Offerings

### 4.4.1 WorldOne Service

## A. Description

WorldOne Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine World calling card origination and switched or dedicated 800 (in WATS) termination. The WorldOne package includes the availability of outbound, inbound (800) and calling card services, and offering a discount on outbound and 800 service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

There are seven (7) Options of WorldOne available to customers, each of which are described below:**
[** If the minimum is not reached for Option A ESP and Options B through G, the customer will be charged for the difference.]

Option A - Requires no monthly minimum billing commitment for month-to-month customers; \$250 monthly minimum billing commitment for ESP customers.

Option B - Requires a monthly minimum billing commitment of $\$ 1,000$.
Option C - Requires a monthly minimum billing commitment of $\$ 5,000$.
Option D - Requires a monthly minimum billing commitment of \$7,500.
Option E - Requires a monthly minimum billing commitment of \$15,000.
Option F - Requires a monthly minimum billing commitment of \$25,000.
Option G - Requires a monthly minimum billing commitment of $\$ 50,000$.
Multiple services and/or multiple locations using WorldOne's Service can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic 800, Domestic and International outbound calls contribute to determining monthly minimum usage. Online World Calling Card, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Option by the fourth invoice period and monthly thereafter.

## B. Service Arrangements

## 1. WorldOne Extended Service Plan

WorldOne Service is available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12) or twenty-four (24) months. Customers who elect the ESP will receive a discount off their selected option's domestic interstate, and intrastate outbound and 800 rates. (The Company's interstate rates are provided in its F.C.C. Catalog as filed with the Federal Communications Commission.) This discount will apply to WorldOne's peak interstate rates and all time periods for intrastate rates. Customers who elect the ESP are subject
to the following:
(a) Customers must indicate what WorldOne service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
(b) Upon execution of the ESP agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel the ESP agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by the Company in the provision of telecommunications service hereunder are demonstrated by Customer to affect adversely and materially Customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless Customer has reported trouble on an ANI or circuit-specific basis to (and received a corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of Customer's written notice of termination has elapsed during which the Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on the Company and Customer's sole remedy shall be the termination of the affected service as described.
(c) Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (d) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, $25 \%$ of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to $25 \%$ of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
(d) All customer requests to commence or terminate a WorldOne ESP must be made in writing, either by certified mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the WorldOne ESP agreement will be automatically renewed for a new term of commitment.
(e) A customer who cancels their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to other termination charges as noted above.
(f) Online World Calling Card usage is excluded from the WorldOne ESP discounts.
2. WorldOne Association Program

The WorldOne Association program is a benefit package offered in conjunction with

WorldOne Service, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the WorldOne Association program will receive WorldOne products and OnLine World Calling Card Service.

To qualify for WorldOne Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non-profit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least $\$ 5,000$ per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The WorldOne Association member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company's service under this program.

Unless otherwise specified in this Catalog, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this Catalog or under other arrangements between the Company and third parties who undertake to market the Company's services.

WorldOne Association members will receive the following discount offer:
Month-to-Month association customers on WorldOne Service will receive the one (1) year term rates, no Extended Service Plan ("ESP") will be required; and one (1) year term association customers on WorldOne Service will receive the two (2) year term rates, ESP for Associations is required.

The conditions of the WorldOne Service Extended Service Plan ("ESP") will apply for WorldOne for Association ESP agreements.

OnLine World Calling Card Service is not available for Association discounts.

## C. Rate Periods

The time of day rate periods for WorldOne Service will be Peak and Off-Peak. Peak rates apply to all calls that occur from 7AM to 7PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.
D. Billing Increments

WorldOne Switched Access Service is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment; WorldOne Dedicated Access Service is billed in six (6) second initial increments and is rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). OnLine World Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges are rounded to the nearest whole cent.

## E. Per Minute Rate Schedules - WorldOne Service

Per minute intrastate base rates for WorldOne Service are the same for all Options (A-G) and apply as shown below:

1. Switched Per Minute Rates

|  | Monthly | $\underline{12-M o n t h ~ E S P ~}$ |  |
| :--- | :--- | :--- | :--- |
| Outbound $\$ .1061$ $\$ .1020$ <br> Inbound $\$ .1102$ $\$ .0709$ | $\$ .0924$ |  |  |
| Inth ESP |  |  |  |
|  |  | $\$ 024$ |  |

2. Dedicated Per Minute Rates

|  | Monthly | 12-Month ESP | 24-Month ESP |
| :---: | :---: | :---: | :---: |
| Outbound | \$. 0755 | \$. 0709 | \$. 0628 |
| Inbound | \$. 0798 | \$. 0709 | \$.0628 |

## F. OnLine World Calling Card Service

1. Direct Dial Rate Schedule
(a) Per Minute Rates applying to all time periods: $\$ .3000$
(b) Billing Increments - Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.
(c) Per Call Surcharge
(1) For domestic direct dial calls, a $\$ 0.65$ surcharge applies to each call.
(2) The following rates and surcharge will apply to calls which default to a live operator.

Rate Per Minute:

| Peak | $\$ 0.23$ |
| :--- | :--- |
| Off-Peak | $\$ 0.16$ |

Per call Surcharge: $\$ 0.65$
2. OnLine World Calling Card Service - OnLine

Operator Assisted Rate Schedule
If a customer chooses to access an Operator to place a call, the call will be billed at (Dial USA) per minute rates as provided in Section 4.1.1 of this Catalog.
(a) Billing Increments

All OnLine World Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.
(b) Per Call Surcharges

The following surcharge will apply in addition to per minute rates.

| Station-to-Station | $\$ 1.50$ |
| :--- | ---: |
| Person-to-Person | $\$ 3.00$ |

G. Monthly Recurring Charges

WorldOne service is an interstate service offering with customers having the option of using the service for intrastate calls. Accordingly, the Monthly Recurring Charges that apply to WorldOne Service are found in Section D.6.2 and D.6.3 of the Company's Catalog F.C.C. No. 2.
H. Non-Recurring Charges

The Non-Recurring Charges that apply to WorldOne Services are found in Section D.6.2 and D.6.3 of the Company's Catalog F.C.C. No. 2.

### 4.4.2 Agency Program A

Customers who subscribe to service through an agent of the Company with whom prior arrangements have been made will be charged the rates specified in Section [4.4.2C] for domestic service.
A) Description

Agency Program A offers 1+, dedicated outbound, inbound, and calling card service during all time of day rate periods. Customers must commit to a one-year term of service with a monthly minimum volume requirement (MVR) of either $\$ 100$ or $\$ 1000$. Customers who sign up with 1000 monthly minimum volume requirement must have at least one dedicated line used to access this service.
B) Term Plans

Term plan customers are also subject to the following provisions:
Underutilization: For each monthly period of a customer's term of service in which a customer's Agency Program A usage charges (including intrastate usage, but not including any other applicable charges imposed by the Company or a third party) fail to equal or exceed the applicable monthly minimum volume requirement, the customer will be billed and required to pay an amount equal to the difference between the customer's actual usage and the applicable monthly minimum.

Termination with Liability: If a customer terminates service prior to the expiration of the customer's term of service under this plan, the customer will be billed and required to pay an amount equal to the applicable monthly minimum for each monthly remaining in the customer's term of service at the time of actual termination.

These charges will apply in addition to all incurred usage charges.
C) Billing Increments
$1+$, dedicated outbound, and inbound calls will be subject to an 18-second minimum duration. Calls that are more than 18 seconds will be billed in 6 -second increments. Calling card calls will be subject to a 18 -second minimum call duration, and calls that are more than 18 seconds will be billed in 6 -second increments. If the computed charge for a call includes a fraction of a cent, the charge will be rounded to the nearest whole cent.
D) Rates:

1+, Dedicated Outbound and Inbound Service: Customers will be charged the following per minute rates for 1+, dedicated outbound, and inbound intrastate/intralata calls.

| Outbound/Inbound | $\frac{\text { Switched }}{\$ 0.0827}$ | $\frac{\text { Dedicated }}{\$ 0.0556}$ |
| :--- | :--- | :--- |

Calling Card: Customers will be charged $\$ 0.069$ per minute for calling card calls A per call surcharge of $\$ 0.75$ will apply to all calls.

### 4.4.3 Intelenet Service

## A. Description

Intelenet offers a full service voice product for single or multi-location customers using switched or dedicated, and calling card origination and switched or dedicated toll-free termination. The Intelenet package includes a single flat rate for both peak and off-peak dedicated and switched usage and offers discounts for customers willing to sign a term commitment of month to month, twelve (12) or twenty-four (24) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

The minimum monthly commitment will be based on net charges for service (after discounts have been applied) and must be reached by the fourth invoice period and monthly thereafter. Multiple services and/or multiple locations using InteleNet can contribute to the overall monthly commitment; however, the customer must allocate the minimum by service and location. All inbound and outbound domestic and international, calling card, intrastate service and internet access charges, including local services (if applicable) contribute to determining the monthly minimum usage with the exception of enhanced fax, conference calling and non-recurring charges.

If a customer's monthly service usage charges for any month in the term are less than the monthly commitment agreed upon, the customer shall pay the company the difference between the monthly usage charges and the monthly commitment in addition to charges for service.

## B. Service Arrangements

## 1. Intelenet Service Agreement

When the customer has completed the term commitment, service will automatically be renewed for additional term(s) of the agreement unless the Company has received the customer's written notice to terminate the service on not less than sixty (60) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the term in any manner other than stated will be liable for a service termination charge of an amount equal to the greater of the following, unless customer converts to another Company service with equal or greater term and minimum usage commitment:
(a) If the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to the monthly billing commitment times the number of months remaining in Term through the expiration of the first year. If applicable, twenty-five percent (25\%) of the balance remaining (monthly billing commitment times the number of remaining months in the Term beyond the first year) will also be included.
(b) If the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent (25\%) of the balance remaining (monthly billing commitment times the number of months remaining in the Term).

In addition, the customer will be required to repay any promotional credits that were applied, and any charges reimbursed or waived.

Upon execution of the Intelenet Service Agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either
by certified or registered mail (return receipt requested), of customer's desire to cancel the Service Agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by the Company in the provision of telecommunications service hereunder are demonstrated by customer to affect adversely and materially customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless customer has reported trouble on an ANI or circuit-specific basis to (and received corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of customer's written notice of termination has elapsed during which the Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and customer's sole remedy shall be termination of the affected service as described.

Customer's Intelenet Service Agreement is subject to the general terms, and conditions and rates of this Catalog and/or Service or Credit Application forms executed in connection with the services provided herein.

## 2. Intelenet Association

The Intelenet Association program is a benefit package offered in conjunction with Intelenet, which allows the individual users who are members or employees of the participating organization to receive additional product discounts off of domestic interstate usage. Members who elect to participate in the Intelenet Association will receive Intelenet products and Calling card service.

To qualify for Intelenet association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non profit organization; or, (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following criteria within six (6) months of undertaking to qualify and thereafter maintain, and enters into a written agreement with the Company for marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least $\$ 5,000$ per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have sole right to collect, enforce collection and settle such sums. The Intelenet member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company service under this program.

Unless otherwise specified in this Catalog, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this Catalog or under other arrangements between the Company and third parties who undertake to market the Company's services. All other conditions of Intelenet will apply to Intelenet Association.

## C. Rate Periods

## Peak

All calls that occur between 7:00 A.M. through 7:00 P.M. Monday through Friday, except on Company recognized holidays.

## Off Peak

All calls that occur between 7:01 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.
D. Billing Increments

Intelenet is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment with the exception of calling card which is billed in sixty (60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.
E. Per Minute Base Rate Schedule - Intelenet

|  | Peak/off Peak |
| :--- | :--- |
|  | $\$ 0.1023$ |
| Dedicated Services | $\$ 0.0689$ |

F. Discounts Applicable

A ten percent (10\%) discount will apply towards intrastate usage.
G. Intelenet Calling Card Service

1. Per Minute Rates applying to all time periods:

Per Minute Rate: $\quad \$ 0.2500$
2. Per Call Surcharge: $\$ 0.4000$
H. Monthly Recurring/Non-Recurring Charges

Intelenet for intrastate use is offered in connection with the Company's interstate InteleNet service. Accordingly, monthly recurring and non-recurring charges are found in the Company's interstate Catalog, F.C.C. No. 2, Section 6.3.1.

### 4.4.4 Total Solution Gold Service

A. Description

Total Solution Gold Service is an offering which allows customers to select shared and dedicated outbound and inbound service arrangements, and obtain Term Plan discounts. Total Solution Gold_ calls are eligible for volume discounts based on total cross-contribution usage from all interstate and intrastate shared and dedicated outbound and inbound usage products (directory assistance and operator assistance are not contributory). Discounted rates apply retroactively, such that once the next dollar threshold is reached, the lower rate applies back to the first minute of usage for that billing period. Charges such as taxes, late payment fees or other service nonrecurring and monthly recurring charges will not be included in the volume discount crosscontribution calculation.

The Outbound Calling Service arrangement is a long distance switched access service, which is available on either a shared or dedicated basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section 4.3.2.B.

The Inbound Calling Service arrangement is a toll free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by a end user
dialing a 10 digit telephone number (e.g., 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section 4.4.5.D.3.

## B. Service Arrangements

## 1. Term Plans

Total Solution Gold_Service is available at 1 or 2 year Term Plan rates. Term Plans are subject to a minimum monthly usage level of $\$ 500$ for shared access or $\$ 2,500$ for dedicated access after 90 days of initial service. Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. Term Plan threshold calculations will include usage charges from all intrastate and interstate switched outbound and inbound usage products (directory assistance and operator assistance are not contributory). Charges such as taxes, late payment fees and other service non-recurring and monthly recurring charges will not be included in the Term Plan usage threshold calculation. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the monthly minimum service usage charge times the number of months remaining in the term.

A Customer may terminate their Term Plan without liability under the following conditions:
(a) The customer requests, and remains on, a new Term Plan for a term equal to or greater than the time remaining on their current Company Term Plan.
(b) The Customer provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

## C. Rate Periods

Peak and Off-Peak rate periods are as follows:

| Non-Holiday <br> Rate Periods | $\underline{\text { From }}$ | To But Not <br> Including <br> Peak |
| :--- | :--- | :--- |
| Off-Peaks |  |  |$\quad$| 8:00 a.m. | 5:00 p.m. Mon-Fri |  |
| :--- | :--- | :--- |
|  | 5:00 p.m. | 8:00 a.m. Mon-Fri |
|  | 8:00 a.m. | 8:00 a.m. Sat-Sun |
|  | 8:00 a.m. | 8:00 a.m. Holidays |

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.
D. Usage Charges

1. Outbound Calling Service

MCI COMMUNICATIONS SERVICES, INC. d/b/a VERIZON BUSINESS SERVICES
ALABAMA INTEREXCHANGE SERVICES CATALOG SCHEDULE NO. 2
(ENTERPRISE NON-CURRENT SERVICES)
EFFECTIVE: October 1, 2017
(a) InterLATA Usage
(1) Shared - Per Minute Rates

Usage

| Per Month | 1 Year | $\underline{2}$ Year |
| :---: | :---: | :---: |
| \$0-\$249 | \$0.1679 | \$0.1623 |
| \$250-\$999 | \$0.1679 | \$0.1623 |
| \$1,000-\$2,499 | \$0.1679 | \$0.1623 |
| \$2,500-\$4,999 | \$0.1679 | \$0.1623 |
| \$5,000-\$9,999 | \$0.1679 | \$0.1623 |
| \$10,000-\$19,999 | \$0.1679 | \$0.1623 |
| \$20,000 + | \$0.1679 | \$0.1623 |

(2) Dedicated - Per Minute Rates

Usage

| Per Month | $\underline{1}$ Year | 2 Year |
| :--- | :--- | :--- |
| $\$ 0-\$ 249$ | $\$ 0.1175$ | $\$ 0.1119$ |
| $\$ 250-\$ 999$ | $\$ 0.1175$ | $\$ 0.1119$ |
| $\$ 1,000-\$ 2,499$ | $\$ 0.1175$ | $\$ 0.1119$ |
| $\$ 2,500-\$ 4,999$ | $\$ 0.1175$ | $\$ 0.1119$ |
| $\$ 5,000-\$ 9,999$ | $\$ 0.1175$ | $\$ 0.1119$ |
| $\$ 10,000-\$ 19,999$ | $\$ 0.1175$ | $\$ 0.1119$ |
| $\$ 20,000+$ | $\$ 0.1175$ | $\$ 0.1119$ |

2. Inbound Calling Service
(a) Shared Toll Free Service - Per Minute Rates

| Usage |  |  |
| :---: | :---: | :---: |
| Per Month | 1 Year | $\underline{2}$ Year |
| \$0-\$249 | \$0.1500 | \$0.1450 |
| \$250-\$999 | \$0.1500 | \$0.1450 |
| \$1,000-\$2,499 | \$0.1500 | \$0.1450 |
| \$2,500-\$4,999 | \$0.1500 | \$0.1450 |
| \$5,000-\$9,999 | \$0.1500 | \$0.1450 |
| \$10,000-\$19,999 | \$0.1500 | \$0.1450 |
| \$20,000 + | \$0.1500 | \$0.1450 |

(b) Dedicated Toll Free Service - Per Minute Rates

| Usage |  |  |
| :---: | :---: | :---: |
| Per Month | 1 Year | $\underline{2 \text { Year }}$ |
| \$0-\$249 | \$0.1050 | \$0.1000 |
| \$250-\$999 | \$0.1050 | \$0.1000 |
| \$1,000-\$2,499 | \$0.1050 | \$0.1000 |
| \$2,500-\$4,999 | \$0.1050 | \$0.1000 |
| \$5,000-\$9,999 | \$0.1050 | \$0.1000 |
| \$10,000-\$19,999 | \$0.1050 | \$0.1000 |
| \$20,000 + | \$0.1050 | \$0.1000 |

### 4.4.5 Total Solution Series 100 Service

## A. Description

Total Solution Series 100 Service is an offering that allows Customers to select a commitment level and shared and dedicated outbound and inbound service arrangements, obtain term plan discounts, and receive Peak and Off-Peak pricing (Off-Peak pricing only applies to intraLATA outbound service where available). Total Solution Series 100 _ calls are flat rated, with discounts off the base rates available according to the commitment level and term plan selected by the Customer.

The Outbound Calling Service arrangement is a long distance switch-based service, which is available on either a shared or dedicated access basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section 4.3.2.B.

The Inbound Calling Service arrangement is a toll free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by an end user dialing a 10 digit telephone number (e.g., 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section 4.4.5.D. 3 following).

## B. Service Arrangements

1. Commitment Levels and Term Plans

Total Solution Series 100 Service is available on a month-to-month basis or on an optional 1 or 2 year Term Plan. Discounts off the base rates are available to the Customer according to the commitment level and Term Plan selected by the Customer.

Total Solution Series 100 Service is subject to a minimum monthly usage commitment (after the third full month following the initial installation of service for new Customers) based on the Customer's selected commitment level. The commitment level is calculated from the monthly total of usage generated from the following Company products: shared and dedicated domestic interstate and intrastate outbound and inbound service, international outbound, intraLATA, local service, and calling card. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the total usage amount calculation, as well as usage charges from Directory Assistance, Operator Service, voice mail and conference calling.

Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

A Customer may terminate their Term Plan without liability under the following conditions:
(a) The Customer requests, and remains on, a new Term Plan for a term and commitment level equal to or greater than their current Company Term Plan and commitment level.
(b) A new Customer (who was not receiving services through the Company prior to execution of the Term Plan) provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.
C. Rate Periods

Peak and Off-Peak rate periods are as follows:

| Non-Holiday |  | To But Not |  |
| :---: | :---: | :---: | :---: |
| Rate Periods | From | Including | Days |
| Peak | 8:00 a.m. | 5:00 p.m. | Mon-Fri |
| Off-Peak | 5:00 p.m. | 8:00 a.m. | Mon-Fri |
|  | 8:00 a.m. | 8:00 a.m. | Sat-Sun |
|  | 8:00 a.m. | 8:00 a.m. | Holidays |

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.
D. Usage Charges

1. Outbound Calling Service

|  | Base Rate <br> Per Minute |
| :--- | :--- |
| Shared: | $\$ 0.1846$ |
| Dedicated: | $\$ 0.1287$ |

2. Inbound Calling Service

|  | Base Rate <br> Per Minute |
| :--- | :--- |
| Shared: | $\$ 0.1958$ |
| Dedicated: | $\$ 0.1399$ |

3. Toll Free Number Charge

|  | Monthly <br> Recurring | Non- <br> Recurring |
| :--- | :--- | :--- |
| Shared charge <br> per Toll Free number | $\$ 10.00$ |  |

E. Discounts

The following discounts on per minute base rates for qualifying usage are based on the monthly commitment level and Term Plan selected by the Customer. Customers committing to Term Plans will receive an additional discount off the applicable Commitment Level discounted rate for qualifying interstate usage. To qualify for Term Plan Discounts, shared access Customers must select a minimum commitment level of at least $\$ 250.00$ per month, and dedicated access

Customers must select a minimum commitment level of at least $\$ 1,000.00$ per month.

1. Shared Outbound Discount

| Monthly <br> Commitment | Month <br> to |  | Term Plan |
| :--- | :--- | :--- | :--- |
| Level |  |  |  |

2. Dedicated Outbound Discount

| Monthly <br> Commitment | Month <br> to |  | Term Plan |
| :--- | :--- | :--- | :--- |
| Level |  |  |  |

3. Shared Inbound Discount

| Monthly | Month | Term Plan |  |
| :---: | :---: | :---: | :---: |
| Commitment | to |  |  |
| Level | Month | 1 Year | 2 Year |
| \$ 0 | 0.00\% | N/A | N/A |
| \$ 250 | 0.00\% | 10.43\% | 15.14\% |
| \$ 500 | 0.00\% | 10.43\% | 15.14\% |
| \$ 1,000 | 0.00\% | 10.43\% | 15.14\% |
| \$ 2,500 | 0.00\% | 10.43\% | 15.14\% |
| \$ 5,000 | 0.00\% | 10.43\% | 15.14\% |
| \$ 10,000 | 0.00\% | 10.43\% | 15.14\% |
| \$ 15,000 | 0.00\% | 10.43\% | 15.14\% |

4. Dedicated Inbound Discount

| Monthly |
| :--- |
| Commitment |
| Level |

$\$ 0$
$\$ 250$
$\$ 500$
$\$ 1,000$
$\$ 2,500$
$\$ 5,000$
$\$ 10,000$

| Month |
| :--- |
| to |
| Month |
| $0.00 \%$ |
| $0.00 \%$ |
| $0.00 \%$ |
| $0.00 \%$ |
| $0.00 \%$ |
| $0.00 \%$ |
| $0.00 \%$ |

Term Plan

| 1 Year | 2 Year |
| :---: | :---: |
| N/A | N/A |
| N/A | N/A |
| N/A | N/A |
| 12.60\% | 17.20\% |
| 12.60\% | 17.20\% |
| 12.60\% | 17.20\% |
| 12.60\% | 17.20\% |

$$
\begin{array}{llll}
\$ 15,000 & 0.00 \% & 12.60 \% & 17.20 \%
\end{array}
$$

### 4.4.6 MFS Inteleplan Service

## A. Description

MFS Inteleplan Service is a communications service that is available for use by residential customers twenty-four (24) hours a day. MFS Inteleplan Service is offered in exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company (LEC) to the Company's MFS Inteleplan Service, such that "1+ the 10-digit number" calls are automatically routed to the Company's network. Customers may originate MFS Inteleplan Service from locations served by the Company, and may terminate in all locations within the State of Alabama.

MFS Inteleplan Service is a flat-rated calling plan that is non-distance sensitive for direct-dialed long distance calling. Charges are based on the time period (Peak/Off-peak) when the call is placed. Peak and Off-peak time periods are defined in Section 4.4.6.B (below). Calls are billed in one-minute increments, with an initial billing period of one minute. A monthly recurring charge will apply to Customer accounts with usage (including Directory Assistance) of less than $\$ 25.00$. Customer accounts with usage in excess of $\$ 500.00$ per month will be assessed a surcharge, as specified in Section 4.4.6.C (following). The entire month's charges will be recalculated at the new rate level.

Directory Assistance and Operator Services are available to MFS Inteleplan Service subscribers subject to the provisions of Sections 4.3.1 and 4.3.2.
B. Rate Periods

Peak and Off-Peak rate periods are as follows:

| Non-Holiday |  | To But Not <br> Including | Days |
| :--- | :--- | :--- | :--- |
| Peak | $\frac{\text { From }}{7: 00}$ a.m. | $\frac{\text { 7:00p.m. }}{\text { Mon-Fri }}$ |  |
| Off-Peak | 7:00 p.m. | 7:00a.m. | Mon-Fri |
|  |  | All Hours | Sat-Sun |
|  |  | All Hours | Holidays |

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.
C. Usage Charges

1. Per Minute Rates
$\frac{\text { Peak }}{\$ 0.2300} \quad \frac{\text { Off-Peak }}{\$ 0.1500}$
2. Surcharge

Per Minute: $\quad \$ 0.0200$
D. Monthly Recurring Charge:

Per Account $\$ 3.00$

### 4.4.7 Bottom Line Business II

## A. Description

Bottom Line Business II offers Customers a flat rate schedule that will apply to both outbound and inbound intrastate calls. Customer's must sign a Term Agreement of one (1) year and meet a monthly minimum commitment of $\$ 50.00$ for Customers of only one service (i.e. only outbound) or $\$ 100.00$ per month if the Customer has both outbound and inbound services. Calling Card usage will not contribute to the monthly minimum commitment and Association discounts will not apply.

The Term shall be extended automatically for an additional term of one (1) year, unless the Company receives the Customer's written notice to terminate this Agreement on not less than thirty (30) days prior to the then existing Term expiration date. Customers who terminate service prior to the end of the term in any manner will be liable for a termination charge of an amount equal to the monthly minimum billing commitment times the number of months remaining in the Customer's Term, unless the Customer converts to another Company service with equal or greater term and minimum usage commitment.
B. Billing Increments

Calls will be billed in thirty (30) second initial increments and rounded to the next higher six (6) second increment.
C. Per Minute Rates - Bottom Line Business II

Outbound: $\quad \$ 0.12$
Inbound: $\$ 0.12$
D. Monthly Recurring Charge

Monthly Charge Per Toll-Free Number: $\$ 4.00$
4.4.8 Reserved for Future Use
4.4.9 MCI WorldCom On-Net Service - Voice $1 /$
[1/Beginning February 4, 2004, this service is no available to new customers.]
[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

## A. Description

MCI WorldCom On-Net is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. MCI WorldCom On-Net provides a service for single or multilocation companies using switched, dedicated and card origination, and switched termination. This service is suitable for calling between company locations.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Toll-Free Service as filed in this Catalog, except where otherwise specified.

At the Customer's request and where feasible, the Company may permit the Customer to obtain other forms of access to the Customer's inbound service terminating location, or the Company may procure other forms of access to such location. All applicable recurring and non-recurring charges for such service will be calculated on an individual case basis, in accordance with the charges
assessed by the Local Exchange Carrier or other access provider. The installation and monthly charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis. If the Company procures access for the Customer from the Local Exchange Carrier, the Customer's use of such access shall be in conformity with the regulations and other terms and conditions under which the Local Exchange Carrier provides such access.

This Catalog is being offered to Alabama customers that originate and terminate calls within the State. Intrastate service is provided in conjunction with interstate service and is available only to customers subscribing to interstate MCI WorldCom On-Net service as provided in the Company's interstate Catalog FCC No. 1 and FCC No. 2.
B. Definitions applicable to MCl WorldCom On-Net Service The following definitions will apply for all usage rates:
"Dedicated": A non-switched connection between a customer premises and a MCI Point of Presence.
"Switched": A switched connection between a customer premises and a MCI POP which is not provided by MCl or a MCl affiliate.

Local: A Switched Connection between a customer premises and an MCI Point of Presence which is provided by MCl or a MCl affiliate.

## C. Service Arrangements

## 1. $\quad \mathrm{MCl}$ WorldCom On-Net Term Plan

The MCI WorldCom On-Net Term Plan is a term plan, in lieu of all other Cataloged term plans. Customers who subscribe to this service under the Term Plan are subject to the terms and conditions following:
(a) Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage. Charges for the following are not included as eligible intrastate charges and will not receive Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.
(b) Term Commitment and Renewal Options: A customer must commit to service for a term of service of either one, two, three, four, or five years. The term of service will commence no earlier than the fifteenth of the billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the service Term Plan, which must be received by WorldCom no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30 -day period following the expiration of the existing term of service.
(c) Early Termination Charges:
(1) Cancellation or Discontinuance Without Liability: If: (i) the customer's use of the Company's service under the service Term Plan equals or exceeds the Customer's equivalent annualized
minimum volume commitment and (ii) at the time of termination the customer is enrolled in a new service Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under the Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's new service Term Plan's term commitment is one year; or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new service Term Plan's term commitment is equal to or greater than two years.
(2) Cancellation or Discontinuance With Liability: Discontinuance of all services furnished under the Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50 percent of each annual volume commitment for each year remaining in the unfulfilled term of service.
(d) Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

| Term Commitment |  | Discount |
| :--- | :--- | :--- |
| 1 year |  | $3 \%$ |
| 2 year |  | $6 \%$ |
| 3 year |  | $9 \%$ |
| 4 year | $9 \%$ |  |
| 5 year | $9 \%$ |  |

D. Billing Increments - Except as otherwise specified, all calls are subject to an 18 -second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

## E. Usage Charges

1. Per Minute Rates - The following per-minute rates will apply to usage (both outbound and inbound).

Outbound Rates:

|  |  | PerMinute |
| :---: | :---: | :---: |
| Origination Type: Outbound | Termination Type: Outbound | Rate |
| Dedicated | Local Network Connection | \$0.1619 |
| Dedicated | Dedicated | \$0.1619 |
| Dedicated | Switched | \$0.1719 |
| Local Network Connection | Local Network Connection | \$0.1472 |
| Local Network Connection | Dedicated | \$0.1472 |
| Local Network Connection | Switched | \$0.1572 |
| Switched/Card* | Dedicated | \$0.2454 |
| Switched/Card* | Switched | \$0.2554 |
| Switched/Card* | Local Network Connection | \$0.2454 |
| Card* | Local Network Connection | \$0.2554 |

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Inbound Rates:

|  |  | PerMinute |
| :---: | :---: | :---: |
| Origination Type: Inbound | Termination Type: Inbound | Rate |
| Switched | Dedicated | \$0.1719 |
| Switched | Switched | \$0.2554 |
| Local Network Connection | Local Network Connection | \$0.1472 |
| Switched | Local Network Connection | \$0.1572 |
| Local Network Connection | Dedicated | \$0.1619 |
| Local Network Connection | Switched | \$0.2454 |

2. Directory Assistance - A charge of $\$ 0.60$ per call will be applied to all customers of this Service requesting Directory Assistance for numbers within the state.
F. Non-Recurring Charges: The following non-recurring charges will apply:

|  | Per Order |  | Per Location |
| :--- | :--- | :--- | :--- |
| Installation | $\$ 50$ |  | $\$ 25$ |
| Expedite | $\$ 600$ |  | N/A |
| Cancellation of Order | $\$ 0$ | N/A |  |
| Service Conversion | $\$ 50$ | N/A |  |
| Physical Change | $\$ 50$ | N/A |  |
| Administrative Change | $\$ 20$ | N/A |  |

G. Monthly Recurring Charges: The following monthly recurring charges will apply:

1. Shared Access Charge: A $\$ 5.00$ monthly minimum charge will apply to each customer location using switched access. The Customer will be charged the difference between the Customer's actual usage charges (including surcharges) and $\$ 5.00$ per location during each monthly billing period.
2. Service Fee: The following monthly service fee per service group, per toll-free number will apply:
$\begin{array}{ll}\text { Business Line Terminations: } & \$ 20.00 \\ \text { Dedicated Terminations: } & \$ 50.00\end{array}$
H. On-Net Plus Plan

Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must receive interstate service under Special Customer Arrangement (SCA) Guide Type $1,2,3,4,5,6,7$, or 8 as described in the Company's "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com;
- must be new business customers or existing business customers who is eligible for renewal of their contracts;


## Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

Outbound:

|  |  | 1 Year | 2 Year |
| :---: | :---: | :---: | :---: |
| Origination Type: Outbound | Termination Type: Outbound | Term | Term |
| Local Network Connection | Local Network Connection | \$0.0000 | \$0.0000 |
| Local Network Connection | Dedicated | \$0.0862 | \$0.0831 |
| Local Network Connection | Switched | \$0.0862 | \$0.0831 |
| Dedicated | Local Network Connection | \$0.0943 | \$0.0906 |
| Dedicated | Dedicated or Switched | \$0.0943 | \$0.0906 |
| Switched/Card* | Local Network Connection | \$0.1411 | \$0.1363 |
| Switched/Card* | Dedicated | \$0.1411 | \$0.1363 |
| Switched/Card* | Switched | \$0.1411 | \$0.1363 |

Inbound:

|  |  | 1 Year | 2 Year |
| :---: | :---: | :---: | :---: |
| Origination Type: Inbound | Termination Type: Inbound | Term | Term |
| Local Network Connection | Local Network Connection | \$0.0862 | \$0.0831 |
| Local Network Connection | Dedicated | \$0.0943 | \$0.0906 |
| Local Network Connection | Switched | \$0.1411 | \$0.1363 |
| Switched/Card* | Local Network Connection | \$0.0862 | \$0.0831 |
| Switched/Card* | Dedicated | \$0.0943 | \$0.0906 |
| Switched/Card* | Switched | \$0.1411 | \$0.1363 |

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]
I. $\quad$ Agent Program

Eligibility: To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering;
- may not receive service under any other term plan;
- must subscribe to the MCI WorldCom On-Net Voice Services Agent Program as described in The Company's "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com; and,
- must subscribe to exchange service provided by the Company or a Company affiliate.

Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-tomonth basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

Usage Charges: The following per-minute rates apply during each monthly period of a Customer's term of service intrastate outbound usage which originates via Local Network Connection and terminates via switched and Toll Free usage that originates switched and terminates Local Network Connection.

Per-Minute Rate
\$0.0453
Classifications, Practices and Regulations:

1. Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

## J. D Street Plus Voice Service Calling Plan

1. Eligibility: To be eligible for this plan, customers:
-must subscribe to this plan via a Company-designated Internet site;
-must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
-must subscribe to the D Street Plus Voice Service Calling Plan as described in the "Service Publication and Price Guide" found at www.verizonbusiness.com;
-may not receive service under any term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and MCI WorldCom On-Net Voice Services Term Plan;
-must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service Catalog for switched service; and,
-may not receive service under a Special Customer Arrangement.
2. Definitions: For purposes of this plan, the following definitions apply:
"Eligible Intrastate Service" is defined as MCI WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.
3. Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

| Switched | $\$ 0.0622$ |
| :--- | :--- |
| Dedicated | $\$ 0.0415$ |

Eligibility: To be eligible for this plan, customers:
-must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
-must subscribe to the Affinity 1 Program as described in the "Service Publication and Price Guide" found at www.verizonbusiness.com;
-must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service Catalog for switched service; and,
-may not receive service under a Special Customer Arrangement.
Definitions: For purposes of this plan, the following definitions apply:
"Eligible Intrastate Service" is defined as MCI WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

## Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched $\quad \$ 0.060$

## K. Affinity 2 Program

Eligibility: To be eligible for this plan, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must subscribe to the Affinity 2 Program as described in the "Service Publication and Price Guide" found at www.verizonbusiness.com;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service Catalog for switched service; and,
- may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definitions apply:
"Eligible Intrastate Service" is defined as MCI WorldCom On-Net Service Voice Outbound service usage and Inbound Service usage that originate and terminates in one state.

## Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched $\quad \$ 0.060$
L. Intrastate Plus Service

Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- $\quad$ must receive interstate service under a New Special Customer Arrangement (SCA) Guide Type 6, 7, 8, 9 or 10 as described in the Company's "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com;


## Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

| Origination Type: Outbound | Termination Type: Outbound | $\frac{1 \text { Year }}{\text { Term }}$ | $\frac{2 \text { Year }}{\text { Term }} \frac{3 \text { Year }}{\text { Term }}$ |
| :---: | :---: | :---: | :---: |
| Local Network Connection | Local Network Connection | \$0.0000 | \$0.0000 \$0.0000 |
| Local Network Connection | Dedicated | \$0.0412 | \$0.0400 \$0.0388 |
| Local Network Connection | Switched | \$0.0412 | \$0.0400 \$0.0388 |
| Dedicated | Local Network Connection | \$0.0412 | \$0.0400 \$0.0388 |
| Dedicated | Dedicated or Switched | \$0.0412 | \$0.0400 \$0.0388 |
| Switched/Card* | Local Network Connection | \$0.0599 | \$0.0581 \$0.0564 |
| Switched/Card* | Dedicated | \$0.0599 | \$0.0581 \$0.0564 |
| Switched/Card* | Switched | \$0.0599 | \$0.0581 \$0.0564 |
| Origination Type: Inbound | Termination Type: Inbound | $\frac{1 \text { Year }}{\text { Term }}$ | $\frac{2 \text { Year }}{\text { Term }} \frac{3 \text { Year }}{\text { Term }}$ |
| Local Network Connection | Local Network Connection | \$0.0412 | \$0.0400 \$0.0388 |
| Local Network Connection | Dedicated | \$0.0412 | \$0.0400 \$0.0388 |
| Local Network Connection | Switched | \$0.0599 | \$0.0581 \$0.0564 |
| Switched/Card* | Local Network Connection | \$0.0412 | \$0.0400 \$0.0388 |
| Switched/Card* | Dedicated | \$0.0412 | \$0.0400 \$0.0388 |
| Switched/Card* | Switched | \$0.0599 | \$0.0581 \$0.0564 |

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

### 4.4.10 $\quad \mathrm{MCl}$ WorldCom Business Solutions

MCI WorldCom Business Solutions is a switched, outbound, customized telecommunications service that may include an inbound service option. Outbound service may originate via switched WATS/Business Line Access and calling card access; inbound service, if elected, may terminate via switched WATS/Business Line Access. Unless otherwise specified, all calls are subject to an 30 second initial period and rounding to the next 6 second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60 -second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Toll Free Service. This service is being offered to Alabama customers that may have a requirement to make intrastate calls. Intrastate services is provided in conjunction with Interstate Business Solutions service and is
available only to customers subscribing to interstate Business Solutions service provided in MCI Interstate Catalog.

### 4.4.10.1 Definitions

The following definitions will apply for all usage rates.
"Switched": A switched connection between a customer's premises and an MCI POP which is not provided by MCl or an MCl affiliate.
"Card": Call origination using a Calling Card.

### 4.4.10.2 Usage Rates

4.4.10.2.1 Outbound/Inbound Rates: The following per-minute rate will apply: $\quad \$ 0.1100$
4.4.10.2.2 Calling Card: Card Access may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in section 4.4.10.2.1 will apply. A $\$ 0.50$ per-call surcharge will also apply.
4.4.10.3 Operator Assisted Calling: The charges found in section 4.3.2 apply to outbound Operator Assisted calls (excluding collect calls and calls which are billed by a third party) made by customers using switched (including card access) access.
4.4.10.4 Directory Assistance: an undiscountable charge per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth in Section 4.3.1.

### 4.4.11 D Street Voice Service Calling Plan 1/

[1/ Beginning November 1, 2002, this service will no longer be available to new subscribers.]
4.4.11.1 Eligibility: To be eligible for this plan, customers:

- must subscribe to this plan via a Company-designated Internet site;
- must designate a company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- $\quad$ must subscribe to the D Street Voice Service Calling Plan as described in the "Service Publication and Price Guide" found at www.verizonbusiness.com;
- may not receive service under any other term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and MCI WorldCom On-Net Voice Services Term Plan;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service Catalog for switched service; and,
- may not receive service under a Special Customer Arrangement.
4.4.11.2 Definitions: For purposes of this plan, the following definitions apply:
"Eligible Intrastate Service" is defined as MCI WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Eligible Interstate Usage: MCI WorldCom On Net Voice Services Outbound Service usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii,

Puerto Rico, the U.S Virgin Islands, Guam, and CNMI WorldCom On Net Voice Services Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S Virgin Islands, Guam, and CNMI and terminates in the U.S. Mainland and Hawaii.

### 4.4.11.3 Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

$$
\begin{array}{ll}
\text { Switched: } & \$ 0.52 \\
\text { Dedicated: } & \$ 0.04
\end{array}
$$

### 4.4.11.A Local and Long Distance - Line Solution

Eligibility: To be eligible for this plan, customers:
must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
must subscribe to the Business Unlimited Program as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com; ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service Catalog ("Companion Local Service") concurrent with enrollment in this plan;
must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

## Definitions:

For the purposes of this plan, the following definitions apply:
"Eligible Intrastate Service" is defined as MCI WorldCom On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.
"Eligible Interstate Usage" is defined as MCI WorldCom On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.
"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this Catalog and the document containing the Companion Interstate Service.
"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this Catalog and the document containing the Companion Interstate Service.

## Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service.

| Offering | Monthly Recurring Charge (unlimited) |
| :--- | :--- |
| Unlimited |  |

## Discounts:1/

[1/ Beginning September 25, 2006, this service is no longer available to new customers.]
These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service.

Customers committing to a new term of service for 2 years or greater will receive a 5 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance - Line Solution Service pricing plan for intrastate and interstate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20\% discount, or 2 or more years for up to a $25 \%$ discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this Catalog:

For existing customers who disconnect Companion Local Service only offered in MCI Communications Services, Inc. d/b/a Verizon Business Services AL P.S.C. Catalog No. 1 the plan service offered under The Guide and Companion Intrastate Service under this Catalog will terminate and the customer will be automatically re-subscribed to the service offering under this Catalog and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services AL P.S.C. Catalog No. 1 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this Catalog will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in MCI Communications Services, Inc. d/b/a Verizon Business Services AL P.S.C. Catalog No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service under this Catalog will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCl WorldCom On-Net Service-Voice under this Catalog.

For new customers who disconnect Companion Local Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services AL P.S.C. Catalog No. 1 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this Catalog will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this Catalog for intrastate interLATA service only.

Other Conditions:
Services under this plan, including Interstate Inbound Service and Interstate Card Service may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance - Line Solution in addition to those set forth in the Service Attachment.

Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF

THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

### 4.4.12 Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long distance Service-Line Solution II

Eligibility: To be eligible for this plan, the customer:
must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
must subscribe to the Local and Long Distance Service Plus Plan as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com ("Companion Interstate Service") and must subscribe to the Local and Long Distance Service Plus Plan offered in the MCI Communications Services, Inc. A.P.S.C. Catalog No. 1 ("Companion Intrastate Service").
must subscribe to service under Special Customer Arrangement SCA Guide Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 or 12, as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified Section 3.1.

## Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per- T-1 or ISDN-PRI basis. The following Monthly recurring charges apply:

| Offering | Monthly Recurring Charge (per line, trunk, T-1, or ISDN-PRI) |
| :--- | :--- | :--- |
| A | Plan 1: $\$ 66$ <br> Plan 2: $\$ 66$ |
|  |  |
| B | $\$ 65.00$ |
| C | $\$ 1540.00$ |

Benefits:
Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:
The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 3.1.2.3 except that the Feature Package 1 and Feature

Package 2 monthly recurring charges which are specified within this program. Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 3.1.1 and 3.1.6. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

Local Line Optional Features
Feature Package 1
Feature Package 2

Call Waiting/Cancel Call Waiting<br>Caller ID with name and Number<br>Remote Call Forwarding<br>Vanity Number

Feature Package 1

## Monthly Recurring Charge

\$3.50
Feature Package 2
\$6.50
DID/2 Way Direct Numbers
$\$ 6.25$
(per each block of 20 numbers)

## Discounts: $1 /$

[1/ Beginning September 25, 2006, this service is no longer available to new customers.]
These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

For Offering $\mathrm{A}, \mathrm{B}$ and C , the Company will provide a 5,10 or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, and 3 years for a 15 percent discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II pricing plan for intrastate and interstate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20\% discount, or 2 or more years for up to a $25 \%$ discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this Catalog:

For existing customers who disconnect Companion Local Service only under MCI Communications Services, Inc. d/b/a Verizon Business Services A.P.S.C. Catalog No. 1, Companion Interstate Service offered under The Guide and Companion Intrastate Service under this Catalog will terminate and the customer will be automatically re-subscribed to the service offering under this Catalog and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under MCI Communications Services, Inc. d/b/a Verizon Business Services A.P.S.C. Catalog No. 1 and Companion Intrastate Service offered under this Catalog, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under MCI Communications Services, Inc. d/b/a Verizon Business Services A.P.S.C. Catalog No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service offered under this Catalog will terminate and the customer will be automatically subscribed to MCI WorldCom On Net Voice Services Option 1 under The Guide and MCl WorldCom On-Net Service-Voice under this Catalog.

For new customers who disconnect Companion Local Service under MCI Communications Services, Inc. d/b/a Verizon Business Services A.P.S.C. Catalog No. 1 and Companion Intrastate Service offered under this Catalog, Companion Interstate Service under The Guide and Companion Intrastate Service under this Catalog will terminate and the customer will be automatically subscribed to MCI WorldCom On Net Voice Services Option 1 under The Guide.

## Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and LD Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

## SECTION 6-GRANDFATHERED SERVICES

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

### 6.1 Description

Service offerings listed herein are classified as "grandfathered." Grandfathered services are furnished subject to all the Rules and Regulations of the Catalog the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the Company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribed customers will be removed from the Catalog with prior Commission approval.

### 6.2 Grandfathered Services

### 6.2.1 "The Answer" Family of Services

A. Description
"The Answer" is a family of service offerings that offers a unified service for single or multi-location customers using switched, dedicated, and OnLine card origination and switched or dedicated 800 (in WATS) termination. "The Answer" package includes the availability of switched and dedicated access termination with peak and off peak rates, volume discounts, accounting codes, call detail, and a consolidated invoice for all locations. All fractional per call charges will be rounded to the nearest whole cent.
"The Answer" I is available as an outgoing switched product with origination via FGD, equal access lines. "The Answer" II is available as an outgoing dedicated product via customer-provided dedicated access line (DAL) or T-1 access. "The Answer" III is an 800 product via regular business lines. "The Answer" IV is an 800 product via customer-provided dedicated access line (DAL) or T-1 service. The Online "Answer" Card is available as a calling card service.

## B. Service Arrangements

1. "The Answer" Extended Service Plan ("ESP")
"The Answer" services are available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24), or thirty-six (36) months and to generate a minimum monthly gross usage as outlined in (c) below. Customers who elect the Answer ESP option are subject to the following:
(a) Customers must indicate what Answer service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
(b) Customers must reach the minimum usage requirement associated with each Answer ESP option by the fourth invoice period and monthly thereafter.
(c) Customers who elect ESP for "The Answer" I or III must meet the minimum usage requirement of $\$ 250$ per month per account for each service. Customers who elect ESP for "The Answer" II or IV must meet the minimum usage requirement of $\$ 1,000$ per month per account for each service. A minimum commitment does not apply to the Online "Answer" calling card service.
(d) Customers who do not generate the monthly minimum required in a given month will be billed the monthly minimum in lieu of the actual usage for that month. No discounts will be applied if usage does not reach required ESP option monthly minimum.
(e) Customers who terminate service prior to the end of the term of commitment will be billed the minimum usage requirement times the number of full or partial months remaining in the term in one lump sum. This charge will not apply to Answer customers who convert from an Answer service to another Company service with equal or greater term and minimum requirement commitments.
(f) All customer requests to commence or terminate an Answer ESP must be made in writing to the Company and received no later than the last day of the month preceding the month in which the desired action is to take effect. The customer must provide written notification to cancel the ESP which must be received by the Company not less than 30 days prior to the expiration of the term commitment. If such notification is not received by the Company within this timeframe, the Answer ESP agreement will be automatically renewed for a new term of commitment.

Customers who subscribe to "The Answer" through an ESP option will receive the following discounts in lieu of those described in Section 6.2.1.F (following). This discount is applied to all usage and is given only to customers who have met the monthly minimum usage requirement.

Total domestic and international usage contributes to discount level, including Online "Answer" card usage. Directory Assistance calls are not added to the total of monthly usage to determine the appropriate discount nor are they discounted. The discount percentage will apply to all domestic Peak usage, including Online "Answer" calling card usage.

|  |  |  | . \% | count --- |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 12 Month ESP |  | 24 Month ESP |  | 36 Month ESP |  |
|  | Peak | Off Peak | Peak | Off Peak | Peak | Off Peak |
| Monthly Usage (\$) |  |  |  |  |  |  |
| \$0-\$249.99 | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% |
| \$250-\$999.99 | 12\% | 7\% | 15\% | 10\% | 17\% | 12\% |
| \$1,000-\$2499.99 | 14\% | 7\% | 17\% | 10\% | 19\% | 12\% |
| \$2,500- \$4999.99 | 16\% | 7\% | 19\% | 10\% | 21\% | 12\% |
| \$5,000-\$7499.99 | 18\% | 7\% | 21\% | 10\% | 23\% | 12\% |
| \$7,500-\$9999.99 | 20\% | 7\% | 23\% | 10\% | 25\% | 12\% |
| \$10,000-\$24999.99 | 22\% | 7\% | 25\% | 10\% | 27\% | 12\% |
| \$25,000-\$49999.99 | 24\% | 7\% | 27\% | 10\% | 29\% | 12\% |
| \$50,000 plus | 26\% | 7\% | 29\% | 10\% | 31\% | 12\% |

The time of day rate periods for Answer Services will be Peak and Off-Peak. Peak rates apply to all calls that occur from 7AM to 7PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.
D. Billing Increments
"The Answer" products are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. The OnLine "Answer" Card usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.
E. Per Minute Rate Schedule

Per minute rates apply as shown below. In addition, a volume discount will apply to each month's total Peak usage as specified in Section 6.2.1.F (following).
$\frac{\text { "The Answer" I }}{\frac{\text { Peak }}{\text { Peak }}}$

| "The Answer" III |  |
| :--- | :--- |
| Peak | Off Peak |
| $\$ 0.1457$ | $\$ 0.1148$ |

$\frac{\text { "The Answer" II }}{\frac{\text { Peak }}{\text { P0.1037 }}} \frac{\text { Off Peak }}{\$ 0.0820}$

| "The Answer" IV |  |
| :--- | :--- |
| Peak | Off Peak |
| $\$ 0.1380$ | $\$ 0.1096$ |

## F. Volume Discount

A volume discount will apply to each month's total domestic Peak usage as specified below and is calculated on a retroactive amount basis. Total domestic and international usage for all Answer products of the same term length may be combined to reach the appropriate discount level. OnLine "Answer" calls are added to the total of monthly usage to determine the appropriate discount. Off Peak usage and International usage contribute to volume discount but are not eligible for discount.

|  | ---- \% Discount ------ <br> Answer I, II, III or IV <br> and/or OnLine "Answer" Card |
| :--- | :---: |
| Usage Level \$) | $0 \%$ |
| $\$ 0-\$ 249.99$ | $5 \%$ |
| $\$ 1000-\$ 2499.99$ | $7 \%$ |
| $\$ 2500-\$ 4999.99$ | $9 \%$ |
| $\$ 5000-\$ 7499.99$ | $11 \%$ |


| $\$ 7500-\$ 9999.99$ | $13 \%$ |
| :--- | :--- |
| $\$ 10,000-\$ 24999.99$ | $15 \%$ |
| $\$ 25,000-\$ 49999.99$ | $17 \%$ |
| $\$ 50,000$ plus | $19 \%$ |

G. OnLine "Answer" Card Service

1. Direct Dial Usage Charges
(a) Per Minute Rate Schedule

| Time of Day |  |
| :--- | :--- |
| $\left.\begin{array}{ll}\text { Peak } & \text { Rate Per Minute } \\ \text { Off-Peak } & \$ 0.3400 \\ & \$ 0.3400\end{array}\right)$. |  |

(b) Billing Increments - Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.
(c) Per Call Surcharge
(1) The following surcharge will apply in addition to the per minute rates found Section (a) above.

Per Call Surcharge: $\$ 0.50$
(2) The following surcharge is in addition to the per minute rates found in Section (a) above and will apply to calls which default to a live operator.

Per call Surcharge: $\$ 0.50$

## 2. Operator-Assisted Usage Charges

(a) Per Minute Rate Schedule - If a customer chooses to access an Operator to place a call, the call will be billed at Dial USA per minute rates found in Section 4.1.1 of this Catalog.
(b) Billing Increments - All Online "Answer" calling card calls placed with the assistance of an operator will be billed in one (1) minute increments.
(c) Per Call Surcharges - The following surcharge will apply in addition to per minute rates.


Per Call Charge
\$1.50
Person-to-Person
H. Monthly Recurring Charges

| 1. | Validated Project Account Code | $\$ 10.00$ |
| :--- | :--- | :--- |
| 2. | Customized Account Codes | $\$ 50.00$ |
| 3. | 800 Number Charge (per 800 \#) | $\$ 10.00$ |
| 4. | 800 Features (per 800 \#) |  |
|  | (a) | Area Code Routing |


6.2.2 "EasyAnswer" Family of Services ${ }^{1 /}$
[¹/Effective June 1, 1995, EasyAnswer Services will be available only for Associations Saver customers.]
A. Description

The EasyAnswer Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine calling card origination and switched or dedicated 800 (in WATS) termination. The EasyAnswer package includes the availability of outbound, inbound (800) and calling card services, and offers a discount on outbound and 800 service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

There are three (3) Options of EasyAnswer available to customers, each of which are described below:

Option 1 - Requires no monthly minimum billing commitment.

Option 2 - $\quad$ Requires a monthly minimum billing commitment of $\$ 1,000$; if the minimum is not reached, the customer is charged for the difference.

Option 3 - Requires a monthly minimum billing commitment of $\$ 5,000$; if the minimum is not reached, the customer is charged for the difference.

Multiple services and/or multiple locations using EasyAnswer's services can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic 800, Domestic and International outbound calls contribute to determine monthly minimum usage. Easy OnLine Calling Card, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected EasyAnswer Option by the fourth invoice period and monthly thereafter.
B. Service Arrangements

## 1. EasyAnswer Term Plan

EasyAnswer Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan option will receive a discount off their selected Option's domestic interstate, and intrastate outbound and 800 rates. This discount will apply to EasyAnswer's peak interstate rates and all time periods for intrastate rates. Customers who elect the EasyAnswer Service option are subject to the following:
(a) Customers must indicate what EasyAnswer service or services are to be included in the term plan. The discounts provided under this option become effective with the first full month's usage.
(b) Option 2 Customers are required to meet a minimum annual usage commitment of $\$ 12,000$ (Customer's $\$ 1,000$ monthly minimum multiplied by twelve (12) months). Option 3 Customers are required to meet a minimum annual usage commitment of $\$ 60,000$ (Customer's $\$ 5,000$ monthly minimum multiplied by twelve (12) months). At the end of each successive twelve (12) month period following the date service becomes effective, Option 2 and Option 3 Customers will be required to pay the shortfall, if any, between their actual usage during that twelve (12) month period and the minimum annual usage commitment applicable to the option selected by the Customer. As used herein, "usage" consists of the amount of all domestic and international usage of all EasyAnswer Services (excluding EasyAnswer Association) measured in dollars.
(c) Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (d) following, will be liable for a cancellation penalty equal to the number of months remaining in the term then in effect multiplied by: (1) for Option 1 Customers, \$200 per month for switched services (per service type), or $\$ 500$ per month for dedicated services (per service type); (2) for Option 2 Customers, $\$ 1,000$ per month for switched or dedicated services (per service type); or (3) for Option 3 Customers, \$5,000 per month for switched or dedicated services (per service type). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Service for a period of months equal to or greater than the number of months remaining in
the term during which the conversion takes place.
(d) All customer requests to commence or terminate a EasyAnswer Term Plan must be made in writing, either by certified or registered mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the EasyAnswer Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.
(e) Easy Online Calling Card usage is excluded from the EasyAnswer Term Plan discounts.

Customers who elect the Term Plan option will receive a discount off their selected Option's domestic interstate and intrastate outbound and 800 rates. This discount will apply to EasyAnswer's peak interstate rates and all time periods for intrastate rates. This plan does not apply to Easy Online Calling Card usage.

The following term discounts will apply to the EasyAnswer per minute base rates.

|  | Outbound <br> Discount |  | 800 Discount |  |
| :--- | :--- | :--- | :--- | :---: |
| $\underline{12}$ Months | $\underline{\text { Sisched }}$ | $\underline{\text { Dedicated }}$ |  |  |
| 24 Months | $\$ 0.0050$ | $\$ 0.0050$ | $\$ 0.0150$ |  |
| 36 Months | $\$ 0.0100$ | $\$ 0.0100$ | $\$ 0.0200$ |  |
|  | $\$ 0.0100$ | $\$ 0.0100$ | $\$ 0.0200$ |  |
| EasyAnswer Association |  |  |  |  |

The EasyAnswer Association program is a benefit package which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the EasyAnswer Association program will receive EasyAnswer products and Easy OnLine Calling Card Service.

To qualify for EasyAnswer Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non profit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement the Company for the marketing of its services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least $\$ 5,000$ per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The EasyAnswer Association member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company service under this program.

Unless otherwise specified in this Catalog, member's usage of the Company's service
under this plan cannot be used to qualify for any other benefits under this Catalog or under other arrangements between the Company and third parties who undertake to market the Company services.

EasyAnswer Association members will receive a $5 \%$ discount on interstate and intrastate usage, peak and off-peak time periods for monthly and one (1) year term plan customers. Association members who sign up for a two (2) year term plan will receive the same discounts as non-Association customers.
C. Rate Periods

The time of day rate periods for EasyAnswer Services will be Peak and Off-Peak. Peak rates apply to all calls that occur from 7AM to 7PM Monday through Friday, except on Companyrecognized holidays. Off-Peak rates apply to all other calls.
D. Billing Increments

EasyAnswer Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment.
E. Per Minute Rate Schedule

Per minute intrastate base rates for EasyAnswer Services are the same for all Options (1, 2 \& 3 ) and apply as shown below:

1. Switched Per Minute Rates

|  |  |
| :--- | :--- |
| Outbound <br> Inbound | $\$ 0.1118$ |
|  | $\$ 0.1195$ |

2. Dedicated Per Minute Rates

Peak/Off-Peak
Outbound $\quad \$ 0.0814$
Inbound $\quad \$ 0.0900$

## F. Easy OnLine Calling Card Service

1. $\quad$ Per Minute Rate Schedule - Direct Dial

Per Minute Rates: $\quad \$ .3400 /$ all time periods
2. Billing Increments - Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.
3. Per Call Surcharge
(a) For domestic direct dial calls, a $\$ 0.65$ surcharge will apply to each call.
(b) The following rates and surcharge will apply to calls which default to a live operator.

## Rate Per Minute:

| Peak | $\$ 0.23$ |
| :--- | :--- |
| Off-Peak | $\$ 0.16$ |

$$
\text { Per call Surcharge: } \quad \$ 0.65
$$

G. EasyAnswer Operator Assisted Service

1. Per Minute Rate Schedule

If a customer chooses to access an Operator to place a call, the call will be billed at Dial USA per minute rates found in Section 4.1.1 of this Catalog.
2. Billing Increments

All Easy OnLine Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.

## 3. Per Call Surcharges

The following surcharge will apply in addition to per minute rates.

|  | Per Call Charge |
| :--- | :--- |
| Station-to-Station | $\$ 1.50$ |
| Person-to-Person | $\$ 3.00$ |

H. Monthly Recurring Charges

Easy Answer service is an interstate service offering with customers having the option of using the service for intrastate calls. Accordingly, the Monthly Recurring Charges that apply to EasyAnswer Services are found in Section D.6.2 and D.6.3 of the Company's Catalog F.C.C. No. 2.
I. Non-Recurring Charges

The Non-Recurring Charges that apply to EasyAnswer Services are found in Section D.6.2 and D.6.3 of the Company's Catalog F.C.C. No. 2.

### 6.2.3 Performance 2000 Family of Services

A. Description

This service offering allows the customer to select outward, inward and/or travel service arrangements as provided below and to obtain Performance 2000 Term Plan discounts. The Performance 2000 Services consist of three levels: Level I - no per invoice billing commitment; Level II - $\$ 1,500$ per invoice billing commitment or the Customer is charged the difference; and Level III - $\$ 4,500$ per invoice billing commitment or the Customer is charged the difference. The Level I service is limited to the One Plus, 800 and Calling Card service arrangements. Outbound calls may be terminated to any point within the United States. Inbound calls may originate from any point within the contiguous United States and Canada. Performance 2000 customers may not subscribe to the Company's Ultimate Call Manager Billing Program, but can subscribe to the Advanced Call Manager Billing Program. The Customer may not participate in a Fixed Period discount plan.
B. Service Arrangements

1. Performance 2000 One Plus Service

This service option is an outward calling shared access service arrangement available to customers who presubscribe to the Company's service. Usage rates are time-of-day
sensitive.

## 2. Performance 2000 Toll-Free Service

This service option is an inward calling termination arrangement available via shared and dedicated access facilities. Usage rates are time-of-day sensitive. Optional features as described in the Company's Catalog FCC No. 2 are available to subscribers at stated charges. Toll-Free Service number charges apply as described in the Company's Catalog FCC No. 2.
3. Performance 2000 Calling Card

This service option is an outward calling shared access arrangement which allows a customer to originate calls through use of a Company calling card via an 800 Universal Access Number. Usage rates are time-of-day sensitive.
C. Rate Periods

The time of day rate periods for Performance 2000 Services will be Peak and Off-Peak. Peak rates apply to all calls that occur from 7AM to 7PM Monday through Friday, except on Companyrecognized holidays. Off-Peak rates apply to all other calls.
D. Billing Increments

Performance 2000 One Plus Service calls are billed in six (6) seconds increments. Performance 2000 Toll-Free Service calls and Performance 2000 WATS Service calls are billed in six (6) second increments after an initial minimum billable period of thirty (30) seconds. Performance 2000 Calling Card calls are billed in one (1) minute increments.
E. Per Minute Rate Schedule

|  | Mileage Bands | Peak | Off-Peak |
| :---: | :---: | :---: | :---: |
| Level I |  |  |  |
| One Plus | All | \$0.1971 | \$0.1685 |
| 800: |  |  |  |
| Shared | All | \$0.1971 | \$0.1713 |
| Calling Card** | All | \$0.2800 | \$0.2800 |
| Level II |  |  |  |
| One Plus | All | \$0.1971 | \$0.1685 |
| 800: |  |  |  |
| Shared | All | \$0.1971 | \$0.1713 |
| Calling Card** | All | \$0.2800 | \$0.2800 |
| Level III |  |  |  |
| One Plus | All | \$0.1971 | \$0.1685 |
| 800: |  |  |  |
| Shared | All | \$0.1971 | \$0.1713 |
| Calling Card** | All | \$0.2800 | \$0.2800 |

6.2.4 Performance 4000 Services
A. Description

Performance 4000 Service offers a unified service for single or multi-location customers using both switched and dedicated inbound and outbound service, a calling card and international service. Performance 4000 has been designed especially for the larger customer billing over \$7,500 a month, with the availability of peak and off-peak rates, calling card services and offering a discount for customers willing to sign a term commitment of either twelve (12), twenty-four (24) or thirty-six (36) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage. There are five (5) levels of Performance 4000 which are described below.

Level I - Requires a monthly minimum billing commitment of $\$ 7,500$; if the minimum is not reached the customer is charged the difference.

Level II - Requires a monthly minimum billing commitment of $\$ 15,000$; if the minimum is not reached the customer is charged the difference.

Level III - Requires a monthly minimum billing commitment of $\$ 25,000$; if the minimum is not reached the customer is charged the difference.

Level IV - Requires a monthly minimum billing commitment of $\$ 50,000$; if the minimum is not reached the customer is charged the difference.

Level $V$-Requires a monthly minimum billing commitment of $\$ 75,000$; if the minimum is not reached the customer is charged the difference.

Multiple services and/or multiple locations using Performance 4000's services can contribute to the overall monthly minimum commitment. Domestic 800, Domestic and International outbound calls contribute to determining monthly minimum usage. Operator Services usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Performance 4000 Level by the fourth invoice period and monthly thereafter.

## B. Service Arrangements

## 1. Performance 4000 Term Plan

Performance 4000 Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan Option will receive a discount off their selected option's domestic rates. Customers who elect the Performance 4000 Term Plan option are subject to the following:
(a) Customers must indicate what Performance 4000 Level is to be included in the term plan. The rates provided under this option become effective with the first full month's usage.
(b) Customers who fall below the monthly minimum usage requirement for the plan selected will be billed the difference between actual usage and the monthly minimum required.
(c) Customers who terminate service prior to the end of the term of commitment will be billed a termination liability consisting of the monthly minimum of the selected plan option multiplied by the number of months remaining in the commitment, due and payable upon termination in a lump sum. This charge will not apply to customers who convert from a Performance 4000 service to another Company service with equal or greater term and minimum usage requirement commitments.
(d) All customer requests to commence or terminate a Performance 4000 Term Plan must be made in writing to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the Performance Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing of the customer's desire to cancel this agreement without further obligation.
(e) Performance 4000 Term Plan is not available with Operator Services, Ultimate Call Manager, other Fixed Period Discount Plans or any promotions not associated with this plan.

## C. Rate Periods

The time of day rate periods for Performance 4000 services will be Peak and Off-Peak. Peak rates apply to all calls that occur from 7AM to 7PM Monday through Friday, except on Companyrecognized holidays. Off-Peak rates apply to all other calls.
D. Billing Increments

Performance 4000 Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. A minimum average time requirement (MATR) of thirty (30) seconds per call applies during a billing period for switched outbound. Performance 4000 Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.
E. Per Minute Rate Schedules

Performance 4000 Level I and II Customers will receive the following rates:

1. Switched Per Minute Rates**

|  | Month to <br> Month | 12 Month | 24/36 Month <br> Term |
| :--- | :--- | :--- | :--- |
| Outbound | Term |  |  |
| Inbound | $\$ .1242$ | \$.1072 | $\$ .1027$ |
|  | $\$ .1072$ | $\$ .1027$ |  |

2. Dedicated Per Minute Rates**

|  | Month to <br> Month | 12 Month | Term |
| :--- | :--- | :--- | :--- |
| 24/36 Month |  |  |  |
| Outbound | $\underline{\text { Term }}$ |  |  |
| Inbound | $\$ .0814$ | \$.0689 | \$.0651 |
|  | $\$ .0900$ | $\$ .0689$ | $\$ .0651$ |

** Performance 4000 Levels III, IV and V Customers will receive a $5 \%$ discount off the rates listed in (1) and (2) above.

## F. Calling Card Service

## 1. Direct Dial Rate Schedule

(a) Per Minute Rates applying to all time periods and Levels:

## 1, 2 or 3 Yr Term Plan Rate:

(b) Per Call Surcharge

In addition to per minute rates (above), a $\$ 0.25$ surcharge will apply to each call.
(c) Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

## G. Monthly Recurring Charges

Performance 4000 service is an interstate service offering with customers having the option of using the service for intrastate calls. Accordingly, Monthly Recurring Charges apply as described in Performance 4000 interstate service in Section 7.8.2.E of the Company's Catalog FCC No. 2.
H. Non-Recurring Charges

Non-Recurring Charges apply as described in Performance 4000 interstate service in Section 7.8.2.F of the Company's Catalog FCC No. 2.

### 6.2.5 MFS Intelenet Calling Card Service

A. Description

MFS Intelenet Calling Card Service is provided to Customers for use when away from their established service location. New customers of the Company's interexchange service will automatically be issued two calling cards. These cards will initially be subject to a $\$ 25.00$ per month usage limit. Upon notification to the Company by the Customer, the monthly usage limit may be increased. Access to the service is gained by dialing a Company designated toll free access number (e.g., 800-NXX-XXXX), plus the Customer's/User's MFS Intelenet Calling Card authorization number and the called telephone number. The service includes a Customerprogrammable speed dialing capability for up to eight telephone numbers, and a capability whereby a Customer may establish 2-to-6 digit, verified or unverified accounting codes for use with the MFS Intelenet Calling Card at no additional charge.

The MFS Intelenet Calling Card can also be used to place operator-assisted and directory assistance calls, subject to the application of additional charges. Beyond these standard features, the MFS Intelenet Calling card includes the following enhanced features: conference calling, MFS Intelenet Voice Mail access, voice messaging, and news and information access. Use of these enhanced features is subject to separate charges. MFS Intelenet Calling Card calls are billed in six second increments, with a one minute minimum. This service is offered with Peak and Off-Peak pricing. A description of the additional features are as follows.

## 1. Operator-Assisted Calls

The MFS Intelenet Calling Card can be used to place MFS Intelenet operator-assisted calls. Surcharges apply per call, in addition to the standard usage charges.
2. Directory Assistance Calls

The MFS Intelenet Calling Card can be used to place calls for Directory Assistance. A flat charge will apply per requested number (Requested Number Charge). At the Customer's option, the Company will automatically place a call to the requested number. For calls completed in this manner, a Call Completion Charge and the Standard Usage Charges will apply in addition to the Requested Number Charge.

## Enhanced Features Charges

Enhanced features are available for use as described below. Enhanced features charges apply in lieu of standard usage charges. Usage charges are billed in six second increments with a one minute minimum.
(a) Conference Calling

Allows a User to establish a conference call by accessing the conference operator. Charges apply per established line and per minute of usage.
(b) Voice Mail Access

Allows a User to access MFS Intelenet Voice Mail and to place return calls without having to hang-up and initiate a new calling card call.
(c) Voice Messaging

Allows the User to leave up to a three minute voice recorded message that is stored for future delivery when the called number is busy or no answer.
(d) News and Information

Provides access to news, weather, sports, financial information and other features.

## B. Rate Periods

Peak and Off-Peak rate periods are as follows:

| Non-Holiday |  | To But Not |  |
| :---: | :---: | :---: | :---: |
| Rate Periods | From | Including | Days |
| Peak | 8:00 a.m. | 5:00 p.m. | Mon-Fri |
| Off-Peak | 5:00 p.m. | 8:00 a.m. | Mon-Fri |
|  | 8:00 a.m. | 8:00 a.m. | Sat-Sun |
|  | 8:00 a.m. | 8:00 a.m. | Holidays |

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.
C. Usage Charges

1. Standard Usage Charges

Per minute of use:

| Peak Rate | $\$ 0.25$ |
| :--- | :--- |
| Off-Peak Discount | $0 \%$ |
| Per Call Surcharge | $\$ 0.40$ |

2. Operator-Assisted Calls

Person-to-Person surcharge
\$3.50
Station-to-Station surcharge $\quad \$ 0.60$
3. Directory Assistance Calls

Requested Number Charge $\quad \$ 0.60$
Call Completion Charge $\$ 0.60$

4. | Enhanced Feature Charges |  |
| :--- | :--- |
| Conference Calling |  |
| Per established line |  |
| Per minute of usage per line | $\$ 2.00$ |
| Voice Mail Access |  |
| per minute of usage | $\$ 0.26$ |
| Voice Messaging |  |
| per call | $\$ 0.26$ |
| News and Information |  |
| per call | $\$ 1.50$ |$\quad \$ 0.28$

### 6.2.6 WorldMark Service

## A. Description

WorldMark Service offers a unified service for single or multi-location customers using switched, dedicated, and WorldMark calling card origination and switched or dedicated 800 termination. The WorldMark package includes the availability of outbound, inbound (800) products with peak and off peak rates and a non time-of-day sensitive, calling card product, as well as, offering the most comprehensive performance guarantees available. Intrastate service is offered in conjunction with interstate service.

WorldMark Service offers cross-contributory product volume discounts on switched and dedicated, outbound and inbound (800) products based on combined usage of multiple WorldMark Service products, including domestic switched and dedicated, outbound and inbound (800) product usage, calling card and switched and dedicated WorldMark data product usage. Total intrastate, interstate and international usage contributes to discount level. The discount will apply to WorldMark domestic interstate rates only.

WorldMark Service offers an additional discount on switched and dedicated outbound and 800 products for customers willing to sign a term commitment.

There are four (4) Options of WorldMark available to customers, each of which are described below:**
[** If the minimum is not reached for Option A term and Options B through D, the customer will be charged for the difference.]

Option A - Requires no monthly minimum billing commitment for month-to-month customers; $\$ 15,000$ monthly minimum billing commitment for term customers.

Option B - $\quad$ Requires a monthly minimum billing commitment of $\$ 25,000$.
Option C - Requires a monthly minimum billing commitment of $\$ 50,000$.
Option D - $\quad$ Requires a monthly minimum billing commitment of $\$ 75,000$.
Multiple services and/or multiple customer locations using WorldMark Service can contribute to individual product volume discounts and the overall monthly minimum commitment. WorldMark Operator Services and Directory Assistance usage is not included in determining product volume discounts and monthly minimum usage.

## B. Service Arrangements

## 1. Term Commitment Agreement

WorldMark is available to customers through a term commitment option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect a term commitment will receive an additional discount off their selected option's domestic interstate outbound and 800 rates. (The Company's interstate rates are provided in its F.C.C. Catalog No. 2 as filed with the Federal Communications Commission.) Customers who elect the term commitment are subject to the following:
(a) Customers must indicate what WorldMark service or services are to be included in the term commitment. The discounts provided under this option become effective with the first full month's usage.
(b) Upon execution of this agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.
(c) Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (d) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, $25 \%$ of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to $25 \%$ of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
(d) All customer requests to commence or terminate a WorldMark term commitment must be made in writing, either by certified mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the WorldMark term agreement will be automatically renewed for a new term of commitment.
(e) A customer who cancels their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to other termination charges as noted above.

## C. Rate Periods

Peak
All calls that occur between 7 A.M. through 6:59 P.M., Monday through Friday, except on Company-recognized holidays.

Off Peak
All calls that occur between 7 P.M. through 6:59 A.M., Monday through Friday, and all calls between 7 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

## D. Billing Increments

Domestic switched and dedicated access, outbound and inbound (800) product calls are billed in eighteen (18) second initial increments and additional increments of six (6) seconds. WorldMark Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges will be rounded to the nearest whole cent.
E. WorldMark Rate Schedules

Per minute intrastate base rates for WorldMark Service are the same for all Options (A-D) and apply as shown below:

1. Switched Per Minute Rates

|  | PeaklOff Peak <br> Switched Outbound <br> Switched 800 |
| :--- | :--- |
| $\$ 0.0900$ |  |
|  | $\$ 0.0950$ |

2. Dedicated Per Minute Rates

|  | Peak/Off Peak |
| :--- | :--- |
| Dedicated Outbound | $\$ 0.0750$ |
| Dedicated 800 | $\$ 0.0800$ |

## F. WorldMark Calling Card Service

1. Direct Dial Rate Schedule
(a) Per Minute rates applying to all time periods:

$$
\text { Per Minute rate: } \quad \$ 0.2500
$$

(b) Billing Increments - Domestic calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.
(c) Per Call Surcharge
(1) Per Call Surcharge: $\$ 0.2500$
(2) The following rates and surcharge will apply to calls which default to a live operator.

Per Minute rate: $\quad \$ 0.2500$
Per Call Surcharge: $\quad \$ 0.5000$
2. WorldMark Calling Card Service - Operator Assisted Rate Schedule
(a) If a customer chooses to access an operator to place a call, the call will be billed at the per minute rate below:

Per Minute Rate: $\$ 0.5000$
(b) Billing Increments - All WorldMark Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.
(c) Per Call Surcharge - The following surcharge will apply in addition to the per minute rates above.

|  | Per Call Charge |
| :--- | :--- |
| Station-to-Station | $\$ 1.50$ |
| Person-to-Person | $\$ 3.00$ |
| Basic Surcharge | $\$ 0.50$ |

## G. WorldMark Service and Feature Charges

WorldMark service is an interstate service offering with customers having the option of using the service for intrastate calls. Accordingly, a description of the chargeable services and features, including monthly recurring, non-recurring, change and per minute surcharges associated with WorldMark Service can be found in Section 7.11.6 of the Company's Catalog F.C.C. No. 2.

## H. WorldMark Service Guarantees

The following is a list of guarantees for each product offered under this service that will automatically compensate the customer when stated product performance levels are not met.

The customer's right to receive the WorldMark Guarantees as set forth will depend upon the Company's receipt of customer's full payment of each month's invoice. In the event the customer's account becomes past due, the Company reserves the right to void all rights to WorldMark's Service Satisfaction Guarantees and Service Restoration Guarantees as defined herein.

## 1. WorldMark 1+ Switched/Dedicated Service

Installation Interval Guarantee - WorldMark customers of switched outbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated outbound service (limited to the Company Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

Customer Compensation - For each day the WorldMark switched or dedicated outbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. In addition, customers will receive credit for their installation and first month's access line charges.

Service Satisfaction Guarantee - The Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

Service Restoration Guarantee - The Company guarantees that it will restore outbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

Customer Compensation - If the restoration interval is exceeded, the Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

Installation Interval Guarantee - WorldMark customers of switched inbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated inbound service (limited to the Company Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

Customer Compensation - For each day the WorldMark switched or dedicated inbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month. In addition, the monthly WorldMark toll-free service fee will be credited and dedicated customers will receive credit for their installation and first month's access line charges.

Additional Number Installation Guarantee - Additional toll-free numbers will be added to existing WorldMark switched or dedicated inbound service within one (1) full business day. This guarantee is not applicable if the additional number requires the installation of additional dedicated access lines or if the FCC-imposed restrictions on the availability of toll-free numbers necessitates a delay beyond the Company's control. In addition, the Company makes no warranty on our ability to overcome delays caused by competitors when porting existing numbers.

Customer Compensation - For each day the additional number installation interval is exceeded, a credit for each day's usage will be issued for the affected service. In addition, the monthly WorldMark toll-free service fee will be credited for the affected service.

Feature Installation Interval Guarantee - New WorldMark toll-free service feature configurations will be installed in one hundred twenty (120) minutes or less from the time a request is received by our WorldMark Customer Service Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Feature Reconfiguration Guarantee - Predetermined WorldMark toll-free service feature configurations will be implemented in sixty (60) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Service Reconfiguration Guarantee - The Company guarantees that it will implement any predefined alternative routing schemes for WorldMark toll-free service and/or features in thirty (30) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Customer Compensation - If the service or feature installation and/or reconfiguration interval is exceeded, the customer will automatically receive a credit equal to one day's average usage charges for WorldMark toll-free service and WorldMark toll-free monthly recurring service and feature charges for the affected service.

Service Satisfaction Guarantee - The Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

Service Restoration Guarantee - The Company guarantees that it will restore inbound
service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

Customer Compensation - If the restoration interval is exceeded, the Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

## 3. WorldMark Calling Card Service

Installation Interval Guarantee - The Company will deliver WorldMark calling cards within five (5) business days from the date the service order is signed. Upon signing a service order for WorldMark Calling Cards, a complimentary twenty (20) minute PhonePass prepaid card will be issued for each calling card ordered.

Customer Compensation - If the installation interval is exceeded, a $\$ 15.00$ credit will be issued for each distinct WorldMark Calling Card number.

Service Restoration Guarantee - The Company guarantees that it will restore WorldMark Calling Card service interruptions within thirty (30) minutes or less, upon notification to the WorldMark Customer Support Center.

Customer Compensation - The Company will automatically issue a $\$ 15.00$ credit if WorldMark Calling Card Service is not restored within thirty (30) minutes. Limit one (1) credit per account per day, not to exceed thirty (30) credits in one (1) month.

Card Security Guarantee - If the customer's WorldMark Calling Card is deactivated due to toll fraud, they may call our WorldMark Customer Support Center and receive a free twenty (20) minute PhonePass prepaid card number to use until we issue another calling card.

## I. WorldMark Service Liability

With thirty (30) days prior written notice, the Company reserves the right to discontinue providing WorldMark Service to a customer if the Company issues five (5) or more restoration credits in a thirty (30) calendar period.

1. In the event the Company cancels WorldMark Service in accordance with above, the Company will reimburse the customer the charges directly related to the switch back (the "Qualifying Charges") based on the customer's prior network configuration, not to exceed the amount paid for installation of WorldMark Service.
2. Any WorldMark Switched Back Reimbursement due hereunder as described above, shall be due and payable to customer on or before sixty (60) calendar days from the time the Company notifies the customer of the cancellation of WorldMark Services.
3. Payment of the WorldMark Switch back Reimbursement may at the customer's option, be made by either (i) a credit against the customer's then-current charges for services provided by the Company, if any; or, (ii) a check drawn on a United States bank and payable in United States dollars. Said payment may be withheld if customer is in past due status with the Company.

In addition to the liability provisions specifically provided in this section, all other Rules and Regulations for liability as filed in Section 2 will also apply to WorldMark Services.

