EFFECTIVE: OCTOBER 1, 2018

# MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services

# Alabama Local Exchange Services Catalog Schedule No. 2 (Enterprise Non-Current Offerings)

This Catalog Schedule No. 2 contains certain non-current services pertaining to enterprise business customers (i.e., non-mass markets) previously described in Alabama Local Exchange Services Catalog Schedule No. 1 of MCImetro Access Transmission Services LLC. For ease of reference, where applicable, the prior section numbers contained in the prior Catalog Schedule No. 1 have been retained.

All of the non-current services are subject to the same terms and conditions applicable to the other Local services as set forth in the Guide.

Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

# CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule. Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

Revisions to Local Exchange Services Catalog Schedule No. 2, Effective October 1, 2018

Section 4.43.3.2

- Increase of the Local Line monthly recurring charges (Plan 1 and Plan 2) associated with MCI On-Net Local Exchange Service.

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Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

# 4. Business Markets Services

#### 4.17 Exchange Access Service Areas

For company-provided facility based service which refer to Rate Groups, where facilities are available, service areas are defined by the following local calling areas.

#### Rate Group 1 Fort Deposit Lafavotte, Marian, Mala

Fort Deposit, Lafayette, Marion, McIntosh, Uniontown

# Rate Group 2

Bridgeport, Centreville, Eutaw, Evergreen, Greensboro, Jackson, Livingston, Stevenson, Thomasville, York

# Rate Group 3

Bay Minette, Brewton, Childersburg, Clanton, Clayton, Demopolis, Eufaula, Flomaton, Fort Payne, Linden, Munford, Red Bay, Sylacauga, Talladega, Troy, Tuskegee

# Rate Group 4

Albertville, Alexander City, Athens, Boaz, Carbon Hill, Cordova, Cullman, Dadeville, Goodwater, Guntersville, Hanceville, Hurtsboro, Jasper, Maplesville, Parrish, Selma

# Rate Group 5

Attalla, Auburn, Courtland, Decatur, Gadsden, Hartselle, Moulton, Ohatchee, Opelika, Piedmont, Town Creek

# Rate Group 6

Alabaster, Anniston, Belle Fontaine, Bessemer, Birmingham, Calera, Chelsea, Citronelle, Columbiana, Dora, Fairhope, Florence, Gardendale, Graysville, Gurley, Hazel Green, Holtville, Huntsville, Jacksonville, Killen, Leighton, Lexington, Madison, Mobile, Montevallo, Montgomery, Mt. Vernon, Phenix City, Pinson, Prattville, Rogersville, Russellville, Sheffield, Tuscaloosa, Vincent, Warrior, West Blocton, Wetumpka

# EXCHANGE ACCESS SERVICE

4.21 Single Line Service

# 4.21.1 Description

Single Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line may be configured into a hunt group with other Company-provided Single Lines.

# 4.21.2 Rates 1/

[1/ For Rate Group Classification, see Section 4.17 preceding.]

	Non-Recurring	Monthly Recurring
Per Line		
Rate Group 1	\$69.00	\$34.00
Rate Group 2	\$69.00	\$35.62
Rate Group 3	\$69.00	\$36.52
Rate Group 4	\$69.00	\$36.52
Rate Group 5	\$69.00	\$36.52

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Rate Group 6	\$69.00	\$36.52
Each Additional Line All Rate Groups	\$12.00	N/C

# 4.22 <u>Multi Line Service</u>

4.22.1 Description

Multi Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Multi Lines are provided for connection of Customer-provided multi systems to the public switched telecommunications network.

# 4.22.2 <u>Rates 1/</u>

[1/ For Rate Group Classification, see Section 4.17 preceding.]

	Non-Recurring	Monthly Recurring
<u>Per Line</u>		
Rate Group 1	\$69.00	\$34.00
Rate Group 2	\$69.00	\$35.62
Rate Group 3	\$69.00	\$36.52
Rate Group 4	\$69.00	\$36.52
Rate Group 5	\$69.00	\$36.52
Rate Group 6	\$69.00	\$36.52
Each Additional Line		
All Rate Groups	\$12.00	N/C

# 4.23 Analog PBX Trunk Service

4.23.1 Description

Analog PBX or Basic Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network.

#### 4.23.2 <u>Rates 1/</u>

[1/ For Rate Group Classification, see Section 4.17 preceding.

	Non-Recurring	Monthly Recurring
<u>Per Trunk</u>		
Rate Group 1	\$69.00	\$34.00
Rate Group 2	\$69.00	\$35.62
Rate Group 3	\$69.00	\$36.52
Rate Group 4	\$69.00	\$36.52
Rate Group 5	\$69.00	\$36.52
Rate Group 6	\$69.00	\$36.52
Each Additional Trunk		
All Rate Groups	\$12.00	N/C

# 4.24 DID Trunk Service

4.24.1 Description

DID Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to receive incoming calls one call at a time. DID Trunk Service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID Trunk Services include Analog PBX Trunk Service and DID Service rates (non-recurring and monthly recurring) as set forth in Section 4.23 and 4.27 in addition to the DID Trunk Termination rates.

# 4.24.2 Rates

	Non-Recurring	Monthly Recurring
Per Termination All Rate Groups	\$50.00	\$19.00
<u>Optional Features</u> Multifrequency Pulsing Option DualTone Multifrequency	N/C	\$7.13
Pulsing Option	N/C	\$7.13
Automatic Intercept Services Per Number Referred	\$16.00	N/C

# 4.25 Line Options

The following is a list of Line Options available with Exchange Access Service.

Call Block Call Forwarding	Non- <u>Recurring</u> N/C	Monthly <u>Recurring</u> \$4.00
Variable	N/C	\$4.00
Busy or Don't Answer	N/C	\$3.33
Call Forwarding Multipath or		·
Customer Control of C.F. Multipath	N/C	\$3.09
Call Return	N/C	\$4.00
Call Selector	N/C	\$4.28
Call Tracing	N/C	\$4.00
Call Waiting/Cancel Call Waiting	N/C	\$4.75
Caller ID - Basic	N/C	\$6.50
Caller ID - Deluxe	N/C	\$6.50
Customer Control	N/O	<b>#C 40</b>
Call Forwarding - Busy or Don't Answer Enhanced Caller ID	N/C N/C	\$6.18 \$45.40
	N/C N/C	\$15.19 \$16.10
Enhanced Caller ID with Call Management Flexible Call Forwarding	N/C N/C	\$10.10 \$8.55
With Audio Calling Name	N/C	\$0.55 \$10.45
Memory Call	IN/C	φ10.45
Answering Service	\$15.00	\$11.45
Answering Service Plus	\$15.00	\$12.45
Extension Mailbox	\$15.00	\$7.95
Deluxe Voice Messaging	<b> </b>	Ţ. IOO
(1-24)	\$15.00	\$25.40
(25-49)	\$15.00	\$20.90
(50-99)	\$15.00	\$22.90
(100-499)	\$15.00	\$21.90
(500-999)	\$15.00	\$20.90
(1,000-1,999)	\$15.00	\$20.40
(2,000+)	\$15.00	\$19.90

#### \$15.00 Voice Messaging Service \$12.95 Preferred Call Forwarding N/C \$4.00 Rated Transfer Mailbox N/C \$3.00 (1-10)(11-24)\$2.50 N/C \$2.00 (25+) N/C \$6.00 Remote Access - Call Forwarding Variable N/C Remote Call Forwarding \$12.50 \$17.58 Each Additional Path \$17.58 N/C Repeat Dialing N/C \$4.00 Speed Dialing \$4.00 8 Codes N/C 30 Codes \$4.50 N/C Three Way Calling N/C \$4.28

#### 4.27 Direct Inward Dial (DID) Service

#### 4.27.1 Description

DID service is an optional feature which can be purchased in conjunction with Company-provided DID Trunks or Digital Trunks. DID service transmit the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID number blocks apply in addition to charges specified for DID Trunks in Section 4.24.

Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group. The Company reserves the right to limit the amount of DID numbers that will constitute a block of telephone numbers. The amount of DID numbers included in a telephone number group will be determined at the sole discretion of the Company, and will reflect the efficient management of the Company's resources. In addition, the Company reserves the right to review vacant DID station or stations not in use to determine efficient telephone number utilization. Should the Company determine based on its own discretion that there is inefficient number utilization, the Company may either reassign the DID numbers or charge an Underutilization Telephone Number Assignment Fee.

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

#### 4.27.2 Rates

1400	Non-Recurring	Monthly Recurring
Group of 20 Working or		
Reserved DID Numbers	\$480.00	\$2.85

# EXCHANGE ACCESS OPTIONAL FEATURES

4.28 Description

> Local Calling Service provides a Customer with the ability to originate calls from a Company-provided exchange access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges and zones defined in Sections 4.17 and 4.18. The rates set forth in this section apply to all direct dialed local calls. For operator-assisted (non-aggregator) local calls, the operator charges listed in Section 4.32 apply in addition to the charges listed below.

#### 4.29 Local Calling Plan

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# 4.29.1 Description

Unlimited Local Calling Service provides Customer with unlimited and untimed local service for a monthly recurring charge. Unlimited Local Calling Service includes all outgoing direct dialed calls placed to telephone stations within the caller's exchange areas as described in Section 4.18. The monthly recurring charge is included in the monthly recurring line/trunk charges (see Section 4.21-4.24 for monthly recurring line charges).

# 4.30 IntraLATA Area Calling Plan

#### 4.30.1 Description

An IntraLATA Area Call is a call which originates and terminates outside an exchange area, but within the caller's LATA and state and is billed per call according to the duration and the rate period in which the calls occurs. IntraLATA calls are not eligible for term discounts. Calls are billed in 6 second increments, with an 18 second call minimum. The following rate periods apply:

#### 4.30.2 Rate Periods

		To But Not	
Rate Periods	<u>From</u>	Inc.luding	<u>Days</u>
Peak	7:00 am	7:00 pm	Mon-Fri
Off-Peak	7:00 pm	7:00 am	Mon-Fri
		And All Day Sa	turday and Sunday

4.30.3 Rates

Rate Per Minute \$0.1738

#### MCI ON-NET LOCAL EXCHANGE SERVICE

4.43 Local Line:

Local Line provides the Customer with a single, voice-grade communication channel that can be used to place or receive one call at a time. Each line will include a telephone number.

4.43.1 Standard Features:

Each Local Line Customer is provided with the following standard features:

Call Forward-Variable Hunting (multi-line service) Touchtone

## 4.43.2 Optional Features:

A Local Line Customer may order the following optional features, at the rates specified in Section 4.45.1.3.

Call Forward-Busy Call Forward-No Answer Call Transfer or Three Way Calling Call Waiting/Cancel Call Waiting Caller Id with Name and Number Calling Number Delivery Blocking – Complete Calling Number Delivery Blocking – Selective

Monthly

Speed Dialing – 8 or 30 Toll Restriction Vanity Number Remote Call Forwarding

# Feature Package 1: Feature Package 1 includes the following features:

Standard Features Call Forward - Busy Call Forward – No Answer Call Transfer or Three Way Calling Speed Dialing – 8

Feature Package 2: Feature Package 2 includes the following features:

Standard Features Call Forward - Busy Call Forward – No Answer Call Transfer or Three Way Calling Speed Dialing – 8 or 30 Toll Restriction

## 4.43.3 Local Line Rates and Charges:

A Local Line Customer will be charged applicable non-recurring charges, monthly recurring charges and usage charges as specified in Sections 4.45.1.1, 4.45.1.2, 4.45.1.3 and 4.45.1.4, respectively, based on the calling option selected.

## 4.43.3.1 Non-Recurring Charges

Line Connection Charge \$15.00 (Per Local Line)

4.43.3.2 <u>Monthly Recurring Charges</u> Local Line Charge (Per Line)

	<u>Plan 1</u>	<u>Plan 2</u>
Per Minute Option	\$24.00	\$24.00*
Per Call Option	\$24.00	\$24.00*
Flat Rate Option	\$49.00	\$49.00*

[\* For Service provisioned via UNE-P, service is only available for up to three (3) lines per locations.]

# 4.43.3.3 Optional Features - Charges

	Non Recurring	Recurring
Call Forward-Busy	\$5.00	\$1.00
Call Forward-No Answer	\$5.00	\$1.00
Call Transfer or Three Way Calling	\$5.00	\$2.00
Call Waiting/Cancel Call Waiting	\$5.00	\$3.00
Caller Id with Name and Number	\$5.00	\$5.00
Calling Number Delivery Blocking – (	Complete \$0.00	\$0.00
Calling Number Delivery Blocking - S	Selective \$0.00	\$0.00
Speed Dialing – 8	\$5.00	\$2.00
Speed Dialing-30	\$5.00	\$4.00
Toll Restriction	\$5.00	\$3.00
Vanity Number	\$30.00	\$2.00
-		

Feature Package 1	\$10.00	\$4.50
Feature Package 2	\$10.00	\$9.50
Remote Call Forwarding (per each path line)	\$20.00	

Usage Rates:

The rates in Section 4.47 will apply to Customers selecting the Per Minute or Per Call Options.

4.44 <u>Local Trunk</u>: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks will be provided in the following manner:

<u>Local Trunk - Basic</u>: Local Trunk - Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic and can be provisioned as either analog <u>1</u>/ or digital.

[1/ Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

<u>Local Trunk – DID</u>: Local Trunk – DID provide the Customer with a single digital connection that can carry one-way, inbound traffic and the ability to route a block of numbers to a trunk groups and receive outpulsed digits on incoming calls through that trunk group.

<u>Local Trunk – 2 Way Direct</u>: Local Trunk – 2 Way Direct provides the Customer with a two-way direct dial digital connection that can carry both inbound and outbound traffic and the ability to route a block of numbers to a trunk groups and receive outpulsed digits on incoming calls through that trunk group.

- 4.44.1 <u>DID and 2 Way Direct Dialing Numbers</u>: Local Trunk DID and 2 Way Direct Customers can obtain telephone numbers in blocks of 20 numbers. Non-recurring and monthly recurring charges will apply as specified in Sections 4.45.1.1 and 4.45.1.2.
- 4.44.2 <u>Standard Features</u>: Each Local Trunk Customer is provided with the following standard features:

Hunting

4.44.3 <u>Optional Features</u>: A Local Trunk Customer may order the following optional features, at the rates specified in Section 4.45.1.3.

Calling Number Delivery Blocking - Complete Calling Number Delivery Blocking – Selective Remote Call Forwarding Overflow Routing

4.45.1 Local Trunk Rates and Charges: A Local Trunk Customer will be charged applicable non-recurring, monthly recurring and usage charges as specified in Sections 4.45.1.1, 4.45.1.2, 4.45.1.3 and 4.45.1.4, respectively, based on the calling option selected. Flat Rate, Per Minute and Per Call Options are available for Local Trunk – Basic and 2 Way Direct Customers. Flat Rate Option is available for Local Trunk - DID Customers.

4.45.1.1	<u>Non-Recurring Charges</u> Local Trunk- Basic Trunk Connection Charge (Per Trunk)	\$20.00
	Local Trunk – DID/2 Way Direct Trunk Connection Charge (Per Trunk)	\$20.00

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	DID/2 Way Number Charge (each block of 20 numbers)	\$5.00
4.45.1.2	Monthly Recurring Charges Local Trunk Charges (Per Trunk)	

<u>Local Trunk – Basic</u>	
Per Minute Option	\$19.35
Per Call Option	\$19.35
Flat Rate Option	\$36.23

<u>Local Trunk – DID/2 Way Direct</u>	
Per Minute Option	\$33.73
Per Call Option	\$33.73
Flat Rate Option	\$56.23
DID/2 Way Direct Number Charge	\$3.00

(Per each block of 20 numbers)

4.45.1.3 Optional Features

	Non-Recurring	Monthly Recurring	
	Charge	Charge	
Calling Number Delivery Blocking – Complete	\$0.00	\$0.00	
Calling Number Delivery Blocking – Selective	\$0.00	\$0.00	
Remote Call Forwarding (per each path line)		\$20.00	
Overflow Routing		\$20.00	

4.45.1.4 <u>Usage Rates</u>: The rates in Section 4.47 will apply to Customers selecting the Per Minute or Per Call Options.

## 4.46 Local ISDN Primary Rate Interface (Local ISDN-PRI)

Local ISDN-PRI is an alternative arrangement for individual local exchange services such as Local Trunk -Basic and Local Trunk - DID. Local ISDN-PRI is provisioned at the 1.544 Mbps rate via the Primary Rate Interface standard of the Integrated Services Digital Network (ISDN). Local ISDN-PRI provides the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.

4.46.1 <u>Local ISDN-PRI Service Arrangement</u> - One or more Service Configurations can be combined to create a Local ISDN-PRI Service Arrangement. Customers may have multiple Local ISDN-PRI Service Arrangements per location, however for each Service Arrangement one Service Configuration 1 must be included. The controlling D channel will always reside on Service Configuration 1.

The D channel is a 64 Kbps channel that carries signaling and control for the B channels. The capabilities of the D channel are contained within the customer's Service Configuration.

- 4.46.1.1 <u>Service Configuration 1</u> The first Service Configuration for any Local ISDN-PRI Service Arrangement must be a Service Configuration 1. Service Configuration 1 provides twenty-three (23) 64 Kbps B channels and one (1) primary 64 Kbps D signaling channel. The primary D channel is an-out-of band signaling channel used to control and route all of the B channel traffic within the Local ISDN-PRI Service Arrangement.
- 4.46.1.2 <u>Service Configuration 2</u> This configuration is only available in conjunction with Service Configuration 1. It provides an additional twenty-four (24) 64 Kbps B channels which are controlled by the D channel on Service Configuration 1. Multiple Service Configuration

2s may be associated with a Service Configuration 1 subject to switching equipment limitations.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separately DID telephone numbers, as found in Section 4.45.

4.46.1.3 <u>Service Configuration 3</u> - This configuration is also only available to subscribers who have a Service Configuration 1. It provides a backup 64 Kbps D channel and twenty-three (23) additional 64 Kbps B channels. The backup D channel will control and route all of the B channel traffic of a single PRI Service Arrangement in the event the D channel on the primary configuration (Service Configuration 1) fails. A maximum of one Service Configuration 3 may be included with each Local ISDN-PRI Service Arrangement. Service Configuration 3 is available subject to switching equipment capabilities.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separate DID telephone numbers, as found in Section 4.45.

4.46.2 <u>Optional Features:</u> Feature Package 1 includes Call-by-Call Service Selection and Calling Number Delivery:

<u>Call-by-Call Service Selection:</u> Allows B channels to be shared between multiple services carried over a single PRI Local Serving Arrangement.

<u>Calling Number Delivery:</u> Allows the customer to receive the originating caller's working telephone number provided this information is forwarded to the Company by the caller's Local Exchange and/or Long Distance Carrier.

These features can be ordered separately or combined in Feature Package 1.

Remote Call Forwarding Overflow Routing

### 4.46.3 Local ISDN-Primary Rate Interface (Local ISDN-PRI) Rates and Charges:

Non-Recurring and Monthly Recurring Charges as specified below apply per T-1 unless otherwise noted. The Local ISDN PRI T-1 Non-Recurring and Monthly Recurring T-1 charges include Service Configuration and B Channel Service charges. Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 1.45.1.1 and 4.45.1.2, respectively.

#### 4.46.3.1 Non-Recurring Charges

 Service Reconfiguration
 \$130.00

 Charge 1/
 [1/ Applies for each Service Configuration affected. i.e., if the Service Reconfiguration will affect one Service Configuration 1 and three Service Configuration 2s, four (4) Service Reconfiguration Charges would apply.]

 Local ISDN-PRI T-1 Installation
 \$200.00

Local ISDN-PRI T-1 Installation (Per T-1)

### 4.46.3.2 Optional Features:

Non-Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

		Per Location
	Call-by-Call Option	\$0.00
	Calling Number Delivery	\$0.00
	Feature Package 1 (Includes Call-by-Call & Calling Number Delivery.)	\$0.00
4.46.3.3	Monthly Recurring Charges	<u>Per T-1</u>
	Local ISDN-PRI Flat Rate Option Local ISDN-PRI Per Minute and Per Call Options	\$2,085.00 \$525.00

# 4.46.3.4 Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	Per Location
Call-by-Call Option	\$0.00
Calling Number Delivery	\$0.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery.)	\$0.00
Remote Call Forwarding (per each path line)	\$20.00
Overflow Routing	\$20.00

- 4.46.3.5 <u>Usage Charges:</u> The rates specified in Section 4.47 will apply to Customers selecting the Per Minute or Per Call Options.
- 4.47 <u>Usage Rates</u>: Customers who elect the per call or per minute options, the following rates will apply to all outbound direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein.
  - 4.47.1 Per Call Option Usage Rate:

\$0.12

4.47.2 <u>Per Minute Option Usage Rate</u>: The following rates will be applied on a per minute basis. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Peak rates will apply from 8:00 a.m. through 5:00 p.m. Monday through Friday. Off-Peak rates will apply at all other times.

Peak		Off-P	eak
1 <sup>st</sup> Minute	Each Add'l Minute	1 <sup>st</sup> Minute	Each Add'l Minute
\$0.040	\$0.020	\$0.020	\$0.010

# 4.52 Local Plus Program 1/

[1/ Beginning February 28, 2004, this service is no longer available to new customers.]

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 and 12 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.verizonbusiness.com;
- must be a new facilities based business customer or an existing facilities based business customer who
  is eligible for renewal under their existing term plan agreement.

#### Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

#### Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 4.43, except that the Feature Package 1, Feature Package 2 and Remote Access to Call Forwarding (Plan 2) monthly recurring charges which are specified within this program will apply.

#### Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Local Line Optional Features Feature Package 1 Feature Package 2 Call Waiting/Cancel Call Waiting Caller ID with name and Number Remote Call Forwarding 2/ [2/ Customers who subscribe to MCI Local Line Service via UNE P are not eligible to utilize Remote Forwarding.] Vanity Number Remote Access to Call Forwarding (Plan 2)

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 4.46 and 4.47. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID numbers as specified in Section 4.47.

<u>Non-Recurring Charges</u>: Applicable non-recurring charges apply to services under this program as specified in Section 4.43.

<u>Monthly Charges</u>: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this Catalog Schedule:

Local Line (Per line)	Plan 1	\$54.00
. ,	Plan 2	\$54.00

Local Trunks (Basic, DID and 2 Way Direct) (Per trunk)	\$50.50
Local Trunks (Basic, DID and 2 Way Direct) (Per T-1)	\$895.00
Local ISDN-PRI (Per T-1) Feature Package 1 Feature Package 2 Remote access to Call Forwarding (Plan 2)	\$895.00 \$3.50 \$6.50 \$7.00

#### Discounts: 1/

[1/ Beginning August 2, 2006, this service is no longer available to new customers.]

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds up to 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

<u>Discounts:</u> These discounts are identical to, and shall not be in addition to, discounts applicable to the Local Plus Program pricing plan for intrastate and interstate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

# 4.53 Save Program

#### Definitions:

An existing customer is a customer who is receiving service under this Catalog Schedule for at least 12 months prior to enrollment in this program.

Eligibility: To be eligible for this program, the customer:

- must be an existing facilities based business customer;
- must be in good standing;
- must bill at least \$50 in current charges in any one month prior to enrollment in this program;
- represent to the Company's satisfaction, as determined with the Company's sole discretion, that it will
  enter into another carrier's offer in absence of any further inducement from the Company to remain
  subscribed to Company services.

<u>Benefits</u>: After enrollment in this program, the Company will provide a one-time credit, not to exceed \$5,000, equal to the net monthly recurring charges billed during the first full invoice after the Company receives notification from the Customer that it wishes to discontinue all service (Program Credit).

#### Other Conditions:

A Customer who discontinues all service within three months after receiving the Program Credit will be billed and required to repay the Program Credit. A customer will only be eligible to receive one Program Credit in any twelve-month period. Customer's receiving the benefits of this program is not eligible to receive the benefits of any promotional offering.

# 4.54 Local Nationwide One Program

The Local Nationwide One Program is available to existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

<u>Benefits</u>: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

Local Trunk-Basic, Local Trunk-DID and	Monthly Recurring Charge (Per T-1)
Local Trunk-2 Way Metered Plan	\$181.24
Flat Plan	\$536.24
Local ISDN-PRI	
Metered Plan	\$214.84
Flat Plan	\$569.84

Customers selecting the Metered Plan will receive the following program monthly usage rates:

1 <sup>st</sup> Minute	Each Additional Minute
\$0.0158	\$0.0095

The Program Charge is in lieu of the standard Catalog Scheduled monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

<u>Other Conditions:</u> Customers selecting the Flat Plan are subject to the Flat with Cap-Trunks minute limit and usage charges as specified in Section 4.43. A customer is not eligible to receive the Program Charge for new Program Service added to a location where the customer already has existing local service. Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

#### 4.55 <u>Business Advantage Program</u> 1/

[1/ Beginning February 28, 2004, this service is no longer available to new customers.]

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.verizonbusiness.com;
- must be a new facilities based business customer or an existing facilities based business customer who
  is eligible for renewal under their existing term plan agreement.

#### Definitions:

Eligible Charges: Monthly recurring charges for Local Line, and optional features.

#### Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 4.43 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

#### Local Line Optional Features

Feature Package 1 Feature Package 2 Call Waiting/Cancel Call Waiting Caller ID with name and Number Remote Call Forwarding <u>2</u>/ [<u>2</u>/ Customers who subscribe to MCI Local Line Service via UNE P are not eligible to utilize Remote Call Forwarding.] Vanity Number

<u>Non-Recurring Charges</u>: Applicable non-recurring charges apply to services under this program as specified section 4.43.

<u>Monthly Charges</u>: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this Catalog Schedule:

	<u>Offering</u>	Monthly Recurring Charge (Unlimited)
Local Line (Per line)	Plan 1:	\$40.00
	Plan 2:	\$40.00
Feature Package 1		\$3.50
Feature Package 2		\$6.50

Discounts: 3/

[3/ Beginning August 2, 2006, this service is no longer available to new customers.]

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

<u>Discounts:</u> These discounts are identical to, and shall not be in addition to, discounts applicable to the Business Advantage Program pricing plan for intrastate and interstate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

## Other Conditions:

The following disclaimers apply to Business Advantage Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

4.56 <u>Local and Long Distance – Line Solution</u> 1/ [1/ Beginning February 28, 2004, this service is no longer available to new customers.]

Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Business Unlimited Program as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at <u>www.verizonbusiness.com</u>; ("Companion Interstate Service") and must subscribe to the Business Unlimited Program offered in the MCI Communications Services, Inc. Alabama Long Distance Catalog Schedule No. 2 ("Companion Intrastate Service").

must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

<u>Non-recurring Charges:</u> Applicable non-recurring charges apply to services under this program as specified section 4.43.

#### Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

Unless the state has established a different requirement, for Customers who reside within the most dense zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

Offering	Monthly Recurring Charge (Unlimited)
Unlimited	\$60

<u>Benefits</u>: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

<u>Features</u>: The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in section 4.43 except that the Feature Package 1, Feature Package 2 and Remote Access to Call Forwarding (Plan 2) monthly recurring charges which are specified within this program will apply.

Local Line Optional Features Feature Package 1 Feature Package 2 Call Waiting/Cancel Call Waiting Caller ID with name and Number Remote Call Forwarding <u>2</u>/ [<u>2</u>/ Customers who subscribe to MCI Local Line Service via UNE P are not eligible to utilize Remote Call Forwarding.] Vanity Number Remote Access to Call Forwarding (Plan 2)

Monthly Recurring ChargeFeature Package 1\$3.50Feature Package 2\$6.50Remote Access to Call Forwarding (Plan 2)\$7.00

Discounts: 1/

[1/ Beginning August 2, 2006, this service is no longer available to new customers.]

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

<u>Discounts:</u> These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Line Solution Service pricing plan for intrastate and interstate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

<u>Termination of Service</u>: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this Catalog Schedule:

For existing customers who disconnect Companion Local Service only under this Catalog Schedule, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. Alabama Long Distance Catalog Schedule No. 2, will terminate and the customer will be automatically re-subscribed to the service offering under this Catalog Schedule and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this Catalog Schedule and Companion Intrastate Service offered in MCI Communications Services, Inc. Alabama Long Distance Catalog Schedule No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this Catalog Schedule, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. Alabama Long Distance Catalog Schedule No. 2, will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under MCI Communications Services, Inc. Alabama Long Distance Catalog Schedule No. 2.

For new customers who disconnect Companion Local Service under this Catalog Schedule and Companion Intrastate Service offered in MCI Communications Services, Inc. Alabama Long Distance Catalog Schedule No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service under this Catalog Schedule will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under The Guide.

#### Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance – Line Solution in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in

the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

4.57 Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II 1/ [1/ Beginning February 28, 2004, this service is no longer available to new customers.]

Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance Service Plus Plan as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at <u>www.verizonbusiness.com</u> ("Companion Interstate Service") and must subscribe to the Local and Long Distance Service Plus Plan offered in the MCImetro Access Transmission Services LLC Alabama Local Exchange Alabama Local Exchange Catalog Schedule No. 1 ("Companion Intrastate Service").

must subscribe to service under Special Customer Arrangement SCA Guide Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 or 12, as described in The Guide.

<u>Non-recurring Charges:</u> Applicable non-recurring charges apply to services under this program as specified Section 4.43.

# Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-T-1 or ISDN-PRI basis. The following Monthly recurring charges apply:

Unless the state has established a different requirement, for Customers who reside within the most dense zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

Offering Monthly Recurring Charge (per line, trunk, T-1, or ISDN-PRI)

A	Plan 1:	\$66
	Plan 2:	\$66
В		\$65.00
С		\$1,540.00

#### Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

# Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as

specified in Section 4.43 except that the Feature Package 1, Feature Package 2 and Remote Access to Call Forwarding (Plan 2) monthly recurring charges which are specified within this program will apply.

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 4.46 and 4.47. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

Local Line Optional Features Feature Package 1 Feature Package 2 Call Waiting/Cancel Call Waiting Caller ID with name and Number Remote Call Forwarding <u>1</u>/ [<u>1</u>/ Customers who subscribe to MCI Local Line Service via UNE P are not eligible to utilize Remote Call Forwarding.] Vanity Number Remote Access to Call Forwarding (Plan 2)

Monthly Recurring Charge	
Feature Package 1	\$3.50
Feature Package 2	\$6.50
DID/2 Way Direct Numbers	\$6.25
(per each block of 20 numbers)	
Remote Access to Call Forwarding (Plan 2)	\$7.00

Discounts: 1/

[1/ Beginning August 2, 2006, this service is no longer available to new customers.]

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

<u>Discounts:</u> These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Service Plus Program/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II pricing plan for intrastate and interstate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

<u>Termination of Service</u>: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this Catalog Schedule:

For existing customers who disconnect Companion Local Service only under this Catalog Schedule, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Alabama Local Exchange Catalog Schedule No. 1 will terminate and the customer will be automatically re-subscribed to the service offering under this Catalog Schedule and The Guide to which the customer subscribed at the time of subscription to this plan. For existing customers who disconnect Companion Local Service under this Catalog Schedule and Companion Intrastate Service offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Alabama Local Exchange Catalog Schedule No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this Catalog Schedule, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Alabama Local Exchange Catalog Schedule No. 1 will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Alabama Local Exchange Catalog Schedule No. 1.

For new customers who disconnect Companion Local Service under this Catalog Schedule and Companion Intrastate Service offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Alabama Local Exchange Catalog Schedule No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service under this Catalog Schedule will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under The Guide.

#### Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only. The following disclaimers apply to Local and LD Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

# 5. VERIZON BUSINESS SERVICES

5.18 Local T1 Rewards Plan

Offer:

Eligible customers, as defined below, who enroll in this Service and subscribe to facilities based MCI Local T1 and/or PRI Service will receive a waiver of monthly recurring charges for Service, applied to Customer's first, second (if eligible), third (if eligible), and fourth (if eligible) invoice(s) following activation of Service. In addition, customer will receive a waiver of DID block monthly recurring charges for the duration of the Customer's MCI Services Agreement ("Agreement").

#### Benefit

# EFFECTIVE: OCTOBER 1, 2018

Term	Benefit
1 year	Waiver of one month Service and monthly recurring charges for DID blocks for duration of Agreement.
2 year	Waiver of two months Service and monthly recurring charges for DID blocks for duration of Agreement
3+	Waiver of three months Service and monthly recurring charges for DID blocks for
year	duration of Agreement.

# Eligibility

- New customers and existing customers who enroll in an Agreement and, for the first time, subscribe to Verizon Business Services I Local, Verizon Business Services I Local Line Solution, Verizon Business Services I Local and Long Distance, Verizon Business Services Local and Long Distance Line Solution, Verizon Business Services II Local or Verizon Business Services II Local and Long Distance in combination with MCI Full Local T1/ PRI service.
- Existing MCI Local customers enrolled in an Agreement having a three-year or greater terms with a
  minimum of 12 months remaining who order additional Service are eligible to receive a waiver of
  three months Service.
- Existing MCI Local customers enrolled in an Agreement having a two-year term commitment with a minimum of 12 months remaining who order additional Service are eligible to receive a waiver of two months Service.
- Customer may not receive the benefits of MCI Loyalty Plus I, MCI Loyalty Plus II and MCI Loyalty Plus III promotions on this Service.
- Customers who subscribe to UNE-P, Local Lines, Trunk and Metered Rate service are not eligible.

#### 5.19 Local T1/PRI Lit Building Plan 1/

[1/ Beginning March 1, 2007, this service is no longer available to new customers.]

Offer: Customer will receive a monthly recurring charge (Plan Charge) of \$595.00 for Local T1/PRI service.

Eligibility: Customer must:

- Be a new or existing customer adding new circuits into Lit Buildings;
- Be located and provision in a building connected via Company owned fiber to the Company's network (Lit Building);
- Receive service under Verizon Business Service II Local which receives the benefits of this plan under a term of service which equals or exceeds one year;
- Represent the Company's satisfaction, as determined with the company's sole discretion, that it would not permit conversion of facilities without further inducement; and
- Agree to allow the Company and its subcontractors and their respective employees and agents access to Customer or Authorized User premises at which service is being or will be provided (including access to associated equipment).

# Other Conditions:

Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, Verizon Loyalty Plus III, Local T1 Rewards and Verizon Business Services II Local Availability Enhancement Plans or any discounts on the monthly recurring charges that receive the benefits of this plan.

#### 5.21 Verizon Loyalty Plus I Plan 1/

[1/ Beginning September 1, 2006, this service is no longer available to new customers.]

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company-provided service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at <u>www.verizonbusiness.com</u> on any enrolled unit.

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local Trunk	Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution II	Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

5.22 Verizon Loyalty Plus II Plan 1/

[1/ Beginning March 1, 2007, this service is no longer available to new customers.]

<u>Offer:</u> Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company provided service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at <u>www.verizonbusiness.com</u> on any enrolled unit.

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local Trunk	Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution II	Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

# TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

# 5.23 Verizon Loyalty Plus III Plan

<u>Offer</u>: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan. Customer may enroll any eligible service unit, but any individual unit may be enrolled only once.

# EFFECTIVE: OCTOBER 1, 2018

Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at <u>www.verizonbusiness.com</u> on any enrolled unit.

# TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local Trunk	Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution II	Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y