

Effective October 1, 2018

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services  
Arkansas Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

This Catalog Schedule No. 1 applies to the non-current services for enterprise business customers (i.e., non-mass markets) previously offered in Arkansas by MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services which are not set forth in other sections of the Guide.

All of these non-current services are subject to the Terms and Conditions applicable to the other Local Services as set forth in the Guide. The product descriptions, rates and charges for the non-current services previously offered in Arkansas that were in effect at the time that the Arkansas Local Exchange Services were added to the Guide and which are not set forth in other portions of the Guide, will continue to remain in effect for a Customer previously subscribed to these services until the Customer no longer subscribes to such service(s), or changes are made to the product descriptions, rates or charges in this Guide. Any changes to the product descriptions, rates or charges after the date on which the Arkansas Local Exchange Services were added to the Guide are described below.

Any question regarding this Catalog Schedule, please call 1-866-665-7586.

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Effective October 1, 2018

**CHANGE SHEET**

This sheet details the most recent revisions made to this Price List.  
Any questions regarding this Price List, please call 1-866-665-7586.

**Revisions to Local Exchange Services Catalog Schedule No. 1, Effective 10/1/18**

**Sections 21.1.3.2 and 21.10**

- **Increase of Local Line flat rate monthly recurring charge (Little Rock area only) associated with MCI On-Net Local Exchange Service, and increase of the Local Line monthly recurring charges associated with the Local Plus Program.**

Effective October 1, 2018

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

#### VIII.GRANDFATHERED SERVICES

Gaps in the numbering of sections indicate sections which are intentionally left blank. To a large extent, this is due to the desire to have the sections below match the section numbers to these services which previously were in Company Tariff No. 5 to the extent applicable.

#### 3.4 Service Connection Charge Applications

3.4.1 Non-recurring charges associated with specific services are identified under each tariff section where the rate is applied.

3.4.2 Additional Non-recurring charges may apply, as specified in each of the tariff sections. The following list identifies major service categories for Service Connection Charges and the associated rates. (Only one Service Connection Charge applies, per order issued.)

	<u>Business<sup>1</sup> Service Connection</u>
Access Line (per line)	
New Installation	\$84.00
Additional Line	\$84.00
Link Up America Assistance	
Access Line - CES I or CES II* (*Refer to Section 10, CES)	\$84.00
Change to or from Residential features; or Gateway S1 Standard Features/Packages/ Optional Features	\$20.00
Change to/from CES I to/from CES II	\$84.00
Direct Inward Dial Service	\$8.50
Direct Inward Dial Block of 20/100 Numbers	\$8.50
Line Restoral per line/per trunk)	\$70.00 <sup>2</sup>
PIC -2 Change (per line)	\$5.00
Suspension of Service Restoral Charge	\$31.75 <sup>3</sup>

(per line/per trunk)

Change Class of Service	
Residence to Business	\$28.75
Business to Residence	
Directory Services	\$8.00
Number Change (per access line)	\$28.75
Supercedure	\$8.00
Rearrangement of trunk circuits	\$8.50
Establish, Change from one type of hunting to another, or rearrange hunting sequence, per access line	\$8.50
Change type of service (i.e. from measured to flat or flat to measured)	\$8.00

<sup>1</sup>Beginning October 1, 2000, this service will no longer be available to new customers.

<sup>2</sup>Applies for Line/Trunk Restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 day following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.

<sup>3</sup>Applies for line/trunk Restoral after Customer-initiated suspension.

3.4.3 The Labor Charges outlined below apply whenever a customer premises visit is required, at the customer's request for regulated service, as specified under 3.1:<sup>1/2/3</sup>

	Mon. - Fri. <u>8 a.m. - 5 p.m.</u>	Mon. - Fri. & all day Sunday <u>excluding 8 a.m. - 5 p.m.</u>	<u>Holidays</u> <sup>4</sup>
First 15 minutes or fraction thereof	\$17.00	\$21.00	\$25.00
Each additional 15 minutes or fraction thereof	\$9.00	\$11.00	\$13.00

<sup>1</sup>Applies for installing, rearranging, changing, re-terminating, moving or removing Standard Network additional terminations of existing access lines.

<sup>2</sup>Work performed on the customer's side of the Demarcation Point, is billed at the customer's request and expense.

<sup>3</sup>Applies for installing, rearranging, changing, re-terminating, moving or removing network terminating wire or cable.

<sup>4</sup>Holidays are defined as Christmas Day (Dec. 25), New Years Day (Jan 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in November).

Effective October 1, 2018

3.4.4 The following Maintenance Service Charges apply when a dispatch is necessary to isolate trouble on the customer's side of the demarcation point as specified under 3. 1.

	Mon. - Fri. 8 a.m. - 5 p.m.	Mon. - Fri. & all day Sunday excluding 8 a.m. - 5 p.m.	Holidays
First 15 minutes or fraction thereof	\$30.50	\$34.00	\$37.50
Each additional 15 minutes or fraction thereof	\$10.00	\$12.00	\$14.00

#### LOCAL EXCHANGE SERVICE

##### 4.1 Description

The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network. The Company's service cannot be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

##### 4.2 General Regulations

4.2.3 Availability: Services are provided subject to technological availability and compatibility with customer facilities. Services, rates, and contract conditions might not be available in all areas.

##### 4.3 Local Calling Service

###### 4.3.1 Description

Local Calling Service provides a customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges, areas, and zones included in the caller's local calling area as specified applicable laws and regulations established by the State of Arkansas, in effect and as amended.

###### 4.3.2 Measured Rates for Local Calls\*

\* These rates are not available to new customers as of April 30, 1998. See Section 20.6 for Intelenet Local Calling Service rates for new customers.

Usage sensitive (time increment) charges apply for each call. Timing is in 6 (six) second increments, with a minimum charge of one minute per call.

	Initial Minute	Additional 6-second increment
0 Miles	\$.0241	\$.001
1 Mile and over	\$.034	\$.0012

###### 4.3.3 Time Periods and Discounts Defined

4.3.3.1 The discounts identified below are discounts off of the Standard Rate Schedule specified in 4.3.2.

	Discounts
Day-9a.m. to, but not including 9p.m. Evening/Weekend – Monday-Friday, 9 p.m. to, but nor including 9 a.m.	0% 75%
All Day Saturday, Sunday and Holidays	75%

These time periods do not apply to new customers as of May 31, 1998. See Section 20.6

Effective October 1, 2018

for Intelent Local Calling Service rates for new customers.

## GATEWAY S1 SERVICES

Gateway S I Services in this section are not available to new customers as of May 31, 1998. Services and rates for new customers are contained in Section 20.

### 5.1 Description

5.1.1 Gateway S 1 Service provides a Customer with a connection to the Company's switched network which enables the Customer to:

- a) originate and receive calls from other stations on the public switched telephone network;
- b) access the Company's Local Calling Services, Interexchange Calling Services, and Special Services as set forth in the Custom Exchange Service and Special Arrangements sections of this tariff,
- c) access certain interstate and international calling services,
- d) access (at no additional charge) the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 9-11 service for emergency calling; and;
- e) access the service of other providers which utilize the Company's Gateway SA Service, as set forth under the tariff.

5.1.2 Definitions for Gateway S 1 Service features are defined under Definitions, Section 1, of this tariff.

### 5.2 General Regulations

5.2.1 Gateway S 1 Service cannot be used to originate calls to caller-paid information services (e.g. - NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

5.2.2 Each Gateway S1 Service corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

5.2.3 Promotional Offerings: The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offering may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The Company shall provide 10 days advance notice to the Arkansas Public Service Commission of any promotional offerings.

### 5.3 GATEWAY S 1 BASIC BUSINESS LINE

5.3.1 Description: The Gateway S 1 Basic Business Line provides a Customer with a single, analog-, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Gateway S 1 Basic Business Lines are provided for the connection of customer provided wiring, station sets or facsimile machines, or Key Systems.

#### 5.3.2 Standard Features

Each Gateway S 1 Basic Business Line is provided with the following standard features:

Touch-Tone  
Hunting

#### 5.3.3 Optional Features

Distinctive Ring  
Deny Terminating

Effective October 1, 2018

5.3.4 Business Line Value Package

Business Line Value Package consisting of the following features is available with the Basic Business Line, Optional Features, and Security Package.

- Call Forwarding, - Variable
- Call Forwarding - Busy
- Call Forwarding - Don't Answer
- Call Waiting
- Cancel Call Waiting
- 3-Way Calling
- Customer Changeable Speed Calling

5.3.5 Security Package

Security Package consisting of the following features is available with the Basic Business Line, Optional Features, and Business Value Line Package.

- Calling Line Identification
- Remote Activation of Call Forwarding
- Call Trace

5.4 GATEWAYS I ANALOG PBX TRUNK

5.4.1 Description

The Gateway S1 Analog PBX Trunk provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time.

5.4.2 Standard Features

Each Analog PBX Trunk will be provided with the following standard features:

- In, Out, Two-Way
- Touch-Tone
- Hunting

5.4.3 Security Package

The following features are provided with the, optional, Security Package:

- Call Forwarding - Variable
- Remote Activation of Call Forwarding
- Call Trace

5.5 Gateway S1 Analog DID Trunk

5.5.1 Description

The Gateway S1 Analog DID Trunk provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to receive one call at a time.

5.5.2 Standard Features

Each Analog DID Trunk will be provided with the following standard features:

- DID/Two Way DTMF, MF or Dial Pulse signaling (as specified by the customer)
- Trunk Group Hunting

5.5.3 Optional Features

5.5.4 DID Telephone Numbers

There must be a minimum of 10 trunks equipped for DID for every block of 100 or fewer numbers.

Individual

- Group of 20

Group of 100

5.6 Gateway S1 Digital PBX Trunk

5.6.1 Description

The Gateway S1 Digital PBX Trunk provides a Customer with connection to the Company's switch via a DS-1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 voice-grade telephonic communications channels. Customer may employ Digital PBX Trunks in order to connect PBX or trunk-capable key systems to the Company's switch.

5.6.2 Standard Features

5.6.2.1 Each Gateway S 1 Digital PBX Trunk is provided with the following standard features:

a) Terminal Interface: DSX-1 panel.

5.6.2.2 Each of the channels has the following features:

- a) Pulse Type: Dual Tone Multi-Frequency (DTMF), or Dial Pulse (DP), or Multi-Frequency (MF)
- b) Directionality: DID/DOD or two way, as specified by the Customer.\*
- c) Hunting

\* For DID configured Digital PBX Trunks, charges apply as specified under 5.8. 1, following.

5.6.3 Optional Features:

5.6.4 ISDN PR1 Efficiency Package

5.6.4.1 The ISDN PRI Efficiency Package adds the following to the Digital PBS Trunk:

a) ISDN Primary Rate Interface signaling

5.6.4.2 The ISDN PRI Efficiency Package adds the following to the Digital PBS Trunk, (Continued):

b) Call-by-Call Service Selection

c) Out-of band ANI and DNIS via the D channel

d) One D channel per DS- I facility or using NFAS, one D channel can control more than one DS 1, and using D-channel backup, a secondary D-channel on another DS- I can be designated to operate in case of failure of the primary DS- I D channel.

e) DID Telephone Numbers:

For DID configured Digital PBX Trunks, charges apply as specified under 5.8. 1, following.

Individual

Group of 20

Group of 100

5.7 Payment Plans



5.7.1 The Gateway S 1 payment plan offers the customer two options for payment.

a) Fixed Monthly Rate Plan

Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 1, 2, 3, 4, or 5 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes.

b) Month-to-Month Plan

Under this plan the customer elects to pay month-to-month. Month-to-month rates (recurring and non-recurring) are subject to Company initiated rate changes.

5.8 Rates

5.8.1 These non-recurring and monthly rates are not available to new customers as of May 31, 1998. Rates for new customers are contained in Section 20.8. Rates for existing customers apply as follows:<sup>1</sup>

	Non-Recurring (New) <small>2,3,4</small>	Non-Recurring (Changes) <small>5,3,4</small>	Month to Month	1 Year	2 Year	3 Year	4 Year	5 Year
Gateway S1 Business Line Flat Rate	\$75.00		\$30.25	\$28.45	\$27.85	\$27.25	\$26.65	\$26.05
Measured	\$75.00		\$18.50	\$17.40	\$17.05	\$16.65	\$16.30	\$15.95
Optional Features Deny Terminating								
Business Line Value Package	N/C		\$4.00	\$3.80	\$3.70	\$3.60	\$3.55	\$3.45
Security Package	N/C		\$3.50	\$3.30	\$3.25	\$3.15	\$3.10	\$3.05
Gateway S1 Analog PBX Trunk Flat Rate	\$75.00		\$36.00	\$33.85	\$33.15	\$32.40	\$31.70	\$31.00
Measured Rate	\$75.00		\$18.50	\$17.40	\$17.05	\$16.65	\$16.30	\$15.95
Security Pkg	N/C		\$3.50	\$3.30	\$3.25	\$3.15	\$3.10	\$3.05
Gateway S1 Analog DID Trunk Flat Rate	\$83.25		\$78.00	\$73.35	\$71.80	\$70.20	\$68.65	\$67.10

Optional Features

<sup>1</sup>Service Connection Charges also apply, as specified under Section 3.

<sup>2</sup>Applies for the initial installation (new).

<sup>3</sup>Charge applies per line, per trunk, per feature, per package.

<sup>4</sup>When multiple features or packages are established/changed at the same time, on the same line/trunk, only one nonrecurring charge applies.

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services  
Arkansas Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

<sup>5</sup>Applies for changes made, once the service has been established.

	Non- Recurring (New) <small>2,3</small>	Non- Recurring (Changes) <small>2,3,4</small>	Month to Month	1 Year	2 Year	3 Year	4 Year	5 Year
DID - Individual	\$5.00		\$2.00	\$1.90	\$1.85	\$1.80	\$1.80	\$1.75
DID - Group of 20	\$30.00		\$6.00	\$5.65	\$5.55	\$5.40	\$5.30	\$5.20
DID - Group of 100	\$125.00		\$22.00	\$20.70	\$20.25	\$19.80	\$19.40	\$18.95
Gateway S1 Digital PBX Trunk								
DSX-1 Link	\$350.00		\$250.0	\$235.0	\$230.0	\$225.0	\$220.0	\$215.0
DID/Two Way port (MF, TT, DP signaling)			0	0	0	0	0	0
Flat Rate	\$40.00							
Measured	\$40.00		\$75.00	\$70.50	\$69.00	\$67.50	\$66.00	\$64.50
Non-DID port (MF, TT, DP signaling)			\$26.25	\$24.70	\$24.15	\$23.65	\$23.10	\$22.60
Flat Rate	\$40.00							
Measured	\$40.00		\$27.70	\$26.05	\$25.50	\$24.95	\$24.40	\$23.85
			\$10.15	\$9.55	\$9.35	\$9.15	\$8.95	\$8.75

Optional  
Features

<sup>1</sup>Service Connection Charges also apply, as specified under Section 3.

<sup>2</sup>Charge applies per line, per trunk, per feature, per package.

<sup>3</sup>When multiple features or packages are established/changed at the same time, on the same line/trunk, only one nonrecurring charge applies.

<sup>4</sup>Applies for changes made, once the service has been established.

	Non- Recurring( New) <small>1,2,3</small>	Non- Recurring (Changes) <small>2,3,4</small>	Month to Month	1 Year	2 Year	3 Year	4 Year	5 Year
ISDN PRI								
Efficiency Pkg <sup>5</sup>	\$400.00		\$450.00	\$423.00	\$414.00	\$405.00	\$396.00	\$387.00
DID - Individual	\$5.00		\$2.00	\$1.90	\$1.85	\$1.80	\$1.80	\$1.75
DID - Group of 20	\$30.00		\$6.00	\$5.65	\$5.55	\$5.40	\$5.30	\$5.20
DID - Group of 100	\$125.00		\$22.00	\$20.70	\$20.25	\$19.80	\$19.40	\$18.95

<sup>1</sup>Applies for the initial installation (new).

<sup>2</sup>Charge applies per line, per trunk, per feature, per package.

<sup>3</sup>When multiple features or packages are established/changes at the same time, on the same line/trunk, only one nonrecurring charge applies.

<sup>4</sup>Applies for changes made, once the service is established,

<sup>5</sup>Rates include monthly business line rate.

**GATEWAY SA SERVICE**

**8.1 Description**

Gateway SA service is offered to other telecommunications carriers desiring direct trunk-side access to the Company's network in order to originate or terminate calls only to the analog voice grade channels corresponding to company provided access lines. Gateway SA service will support InterMachine and Feature Group D protocols.

**8.2 General Regulations**

8.2.1 Carrier Access Orders for Gateway SA Service will be placed on Standard Bellcore Access Service Requests (ASR).

8.2.2 Gateway SA service is provided via a dedicated trunk-side port on the Company's switched network at the digital DS-1 and DS-3 levels.

8.2.3 Gateway SA Ports are only available at the Primary Distribution Nodes provided by the Company. The customer is responsible for providing digital DS-1 and DS-3 transmission links between its premises and the Company's Primary Distribution Node, and a DSX-1 Panel Terminal interface at the Company's Node. The DS-1 and DS-3 transmission links may be obtained from any other telephone company which terminates transmission facilities at the Company's Primary Distribution Node, or may be provided over the Customer's own transmission facilities.

**8.3 Rates**

**8.3.1 Rate Elements**

This tariff includes services for which the following rate elements apply:

- a) Non-Recurring Charges: Non-recurring charges are applied as a one-time fee normally at the time the circuit is initiated.
- b) Monthly Recurring Channel Termination Charge: The monthly recurring charge is billed monthly in advance and is assessed on each channel termination based on the terms and conditions of this tariff, the customer service agreement, or a master service agreement.
- c) Fixed Mileage Charge: The fixed mileage charge is a recurring monthly fee which is applied to a circuit for which the LEC would charge a comparable fee in association with an interoffice channel.
- d) Variable Mileage Charge: Variable mileage charge is a recurring monthly fee which is applied to a circuit for which the LEC would charge a comparable fee in association with an interoffice channel. In general, the variable mileage channel is calculated using V&H tables.

**8.3.2 DS-1**

	Non-Recurring Rate	Recurring Rate
Per-Channel Termination		
First Circuit	\$535.00	\$100.00
Additional Circuits (same termination)	\$535.00	
Fixed Mileage	\$63.75	
Per -Mile Charge	\$13.60	
Outside Service Zone Termination Surcharge		\$35.00

**8.3.3 DS-3**

	Non-Recurring Rate	Recurring Rate
Per-Channel Termination		
First Circuit	\$1,500.00	\$2,975.00
Additional Circuits (same termination)	\$1,500.00	N/C

Effective October 1, 2018

Fixed Mileage	\$759.05
Per -Mile Charge	\$98.60
Outside Service Zone Termination Surcharge	\$100.00

8.3.4 Switched Access Service

Switched Access service is provided pursuant to the rates contained in the Company's PSC Tariff No. 1.

MESSAGE TOLL SERVICE

Services in this section are not available to new customers subscribing to service as of May 31, 1998.

9. Message Toll Service

9.1 Description

IntraLATA toll service is furnished for telephone communication between telephones in different local calling areas within the LATA in accordance with the regulations and schedules of charges specified in this tariff. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Tariff.

The LATA is an area defined in the Modification of Final Judgement entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192.

9.2 Timing of Messages

- 9.2.1 Unless otherwise indicated, all calls are timed in 6 (six) second increments. Calls will be rounded up to the next 6 (six) second increment. Each call must have a minimum call duration of one minute.
- 9.2.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 9.2.3 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate. The rates specified under Section 14, Operator Services, may apply.
- 9.2.4 Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 9.2.5 Calls originating in one time period as defined under 9.3 and terminating in another will be rates in effect at the beginning of six second increments.

9.3 Time Periods Defined

All times refer to local time.

- 9.3.1 The discounts identified under 9.3.3 are discounts off of the Standard Rate Schedule specified in 9.4.
- 9.3.2 Day-Monday -Friday, 8 a.m. to, but not including 5 p.m.  
Evening - Monday - Friday and Sunday, 5 p.m. to, but not including 11 p.m.; Holidays\*  
Night - Monday-Friday, 11 p.m. to, but not including 8 a.m.; all day Saturday; Sunday 8 a.m. to 5p.m. and 11 p.m. to 8 a.m.

\* Holidays include Christmas, New Year's Day, Thanksgiving, Independence Day, and Labor Day.

9.4 Usage Charges

9.4.1 IntraLATA Toll-Standard:

	Day		Evening		Night/Weekend	
	Initial Min	Add'l 6 sec	Initial Min	Add'l 6 sec	Initial Min	Add'l 6 sec
0-8 miles	\$.085	\$.0068	\$.070	\$.0056	\$.046	\$.0037
9-12 miles	\$.102	\$.0085	\$.084	\$.0070	\$.056	\$.0046
13-16 miles	\$.127	\$.0102	\$.105	\$.0084	\$.070	\$.0056
17-21 miles	\$.153	\$.0127	\$.127	\$.0105	\$.084	\$.0070
22-26 miles	\$.195	\$.0153	\$.162	\$.0127	\$.107	\$.0084
27-31 miles	\$.195	\$.0170	\$.162	\$.0141	\$.107	\$.0093
32-41 miles	\$.195	\$.0187	\$.162	\$.0155	\$.107	\$.0102
42-56 miles	\$.195	\$.0195	\$.162	\$.0162	\$.107	\$.0107
57-71 miles	\$.195	\$.0195	\$.162	\$.0162	\$.107	\$.0107
72-87 miles	\$.195	\$.0195	\$.162	\$.0162	\$.107	\$.0107
88-127 miles	\$.195	\$.0195	\$.162	\$.0162	\$.107	\$.0107
128 and over	\$.195	\$.0195	\$.162	\$.0162	\$.107	\$.0107

9.4.2 IntraLATA Optional Toll - Volume Discounts

Volume discounts do not apply to local exchange service charges, directory assistance charges or operator handled surcharges.

The following discounts apply, per account. The discounts are in addition to the rate period discounts specified under 9.3.3.

<u>Monthly Billing</u>	<u>Cumulative Discount</u>
\$0-\$25	0%
\$25.01-\$50	10%
\$50.01- \$100.00	15%
Over	20%

9.4.2.1 Monthly Minimum Commitment

If the customer does not meet their Monthly Minimum Usage Commitment (MMUC), the customer will be billed for the difference between their actual qualifying monthly usage, and their applicable MMUC.

9.4.3 These rates are not available to new customers as of May 31, 1998. See Section 20.8 for Intelenet IntraLATA toll rates for new customers.

GATEWAY CUSTOM EXCHANGE SERVICE – (CES)

Beginning October 1, 2000, this service will no longer be available to new customer.

10.1 Description

Gateway Custom Exchange Service (CES) is a Centrex service that provides the Customer with multiple individual voice upgrade telephone communications channels, each of which can be used to place or receive one call at a time. Gateway Custom Exchange Service Station Lines are provided for connection of Centrex compatible, Customer-provided station sets to the public switched telecommunications network.

10.2 General Regulations

10.2.1 Gateway Custom Exchange Service is provided in combination with other Company-provided services.

Effective October 1, 2018

- 10.2.2 Gateway Custom Exchange Service is offered as Custom Exchange Service I (CES 1) and Custom Exchange Service II (CES 11).
- 10.2.3 Promotional Offerings: The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offering may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The company shall provide 10 days advance notice.
- 10.2.4 Station Line Charges  
Custom Exchange Service Station Lines are charged on a monthly basis.
- 10.2.5 Usage Charges  
In central offices where facilities are available for timing of messages, local usage charges for measured service calls apply, as specified under Section 4, Local Exchange Services.
- 10.2.6 Rates and charges for CES I and CES II apply as outlined under D., following.

10.3 Custom Exchange Service - I (CES)

- A. The following call processing features are included in CES I and are provided under control of the common equipment of the central office switching system.

10.3.1 Standard System Features

*Full Network Access (Squared System)*

There is no pre-defined limit on the number of exchange access or intercom calls active at any one time.

*Direct Inward Dialing*

Arrangement which allows an incoming call to reach a CES station without attendant assistance.

*Individual dialing plan*

Provides the ability to interpret dialed digits according to customer specific dialing sequences.

*Intercom dialing*

Permits the customer to dial an access code to reach another CES station without having to dial 7 digits.

*Full, Semi, Un-restricted station Capability*

Fully Restricted. Allows only station-to-station (intercom) calling capabilities

Semi-Restricted.- Allows access to the exchange network only for local calling,

Unrestricted: Allows access to the exchange network, the toll network or any service accessible by dialing.

*Access treatment screening*

Stations can be individually allowed or disallowed access to system features.

*Attendant capabilities*

Attendants may be designated to handle incoming, internal, and other call types with various special-telephone consoles.

*Centralized attendant services*

Effective October 1, 2018

For multi-location customers, the attendants can be located in only one location.

*Flexible night service*

Provides the ability to forward each listed directory number to a unique customer changeable night directory number.

*Automatic Station Message Detail Recording - ASMDR*

Provides a record (via printout) of call details (date, time, etc.) on outgoing calls.

10.3.2 Enhanced Control System Feature Package

Auto Route Selection

Directs outgoing calls to the customer's most preferred available route. If the primary route is busy, the ARS feature automatically tries alternate routes. The customer will preselect a sequence of routes which may include private or public carrier services. A warning tone is provided to indicate the selection of the least preferred route.

Account Code

Permits CES stations and attendants to dial in account code number of eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

Authorization Code

Allows different station users to have different calling privileges. Dialing capabilities can be defined and restricted to authorized personnel.

Time of Day Do Not Disturb

Activates Do Not Disturb at particular times. Allows for setting both the time and day for a particular action to occur (for example, the customer wants to have feature "do not disturb" activated at noon on Tues. through Wed.).

Time of Day Routing

Changes routing by time of day.

Dial Call Waiting

Provides the ability for originating CES, stations to invoke a Call Waiting service on selected intragroup calls.

Priority Ringing

Differentiates incoming calls by signaling the customer with a distinctive ringing pattern.

10.3.3 Optional System Features

Access Circuit - Music on Hold

Allows customers to optionally provide music, or any other type of customer-provided audio source, to calls on hold.

Access Circuit - Loudspeaker Paging

Allows dial access to subscriber-owned loudspeaker paging equipment. The paged party can be connected to the calling party by dialing an answering code from any station within the subscriber group.

Access Circuit - Pollable SMDR

Provides a record of call details (date, time, etc.) on outgoing calls placed over a customer's private or public facilities on an interactive basis.

Access Circuit - Private Facilities

Effective October 1, 2018

Allows the customer to have dial access to various types of public and private switching arrangements (i.e. 800-Service Simulated Facility Group, Tie Trunk-, Access, Common Control Switching Arrangement Access, etc.), provided by a subscriber dialed access code.

*Six-Way Conference Circuit*

Allows a station user to initiate a conference call. A total of five conferees can be added to the conference in addition to the originator. The customer may order more than one conference circuit.

- B. The following features are available with each CES I line located at a designated customer primary location. Where facilities and operating conditions exist ~ features of a CES I system may be extended to stations of the same system located at customer secondary locations.

10.3.1 Standard Features

*Individual Telephone Number*

Each station line has its own telephone number.

*Individual Access Screening*

Each station is assigned its own access treatment code for call screening.

*Single Digit Dialing*

Permits a station user to reach selected lines or other internal facilities for special customer services by dialing a single-digit code.

*Hot Line Stations*

Automatically calls a pre-selected station when the Hot Line station goes off hook,

*Touch-Tone*

All station lines are equipped for Touch-Tone dialing

*Call Hold*

Allows a station user to hold any call in progress, thereby freeing the line for the purpose of originating another call or answering a waiting call.

*3- Way Calling*

Allows a station in the talking state to add a third party to the call. To add a third party to the call, the 3-Way Calling subscriber flashes the switchhook once to place the other party on hold, receives a dial tone, dials the telephone number of the third party, and then flashes the switchhook again to establish the three-way connection.

*Call Forwarding - Variable*

(1) (Limited)

When this feature is activated by a station line user or the attendant, incoming calls to the activated station line or attendant position will be automatically routed to any other selected station line, within the same CES system, or to the attendant position. The attendant may also activate this feature for a station line user.

(2) (Unlimited)

The same as Call Forwarding Variable Limited except that incoming calls may be automatically routed to a telephone number outside the CES system or to station lines within the same CES system. The attendant may not activate this feature to a telephone number outside the CES system for a station line user. Calls forwarded outside the CES system are subject to the appropriate charges for local and toll messages,

*Call Forwarding - Busy*



Effective October 1, 2018

Allows incoming calls to a busy station to be routed to a preselected station line, attendant or voice mail system within the same system or outside the system. Intercom calls can be arranged to be forwarded to a number different from DID calls.

*Call Forwarding - Don't Answer*

Allows incoming calls to be automatically routed to a preselected station line, attendant, or voice mail system in the same system or outside the system, when the called station is not answered after a preset number of rings. Intercom calls can be arranged to be forwarded to a number different from DID calls.

*Remote Activation of Call Forwarding*

Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch-Tone phone.

*Hunting*

Routes a call to an idle station line in a prearranged group when the called station line is busy.

*Call Park*

Allows a station line to park a call against its own line number. The parked call can be retrieved from any station line by dialing the feature code and the line number against which the call is parked.

*Call Pickup*

Allows a station line to answer incoming calls to another station line within a defined pickup group. Call pickup is provided on individual station lines within a customer group.

*Call Transfer*

Allows a station line user to transfer any established call to another station line inside or outside the customer group without the assistance of the attendant.

*Auto Recall (intra-group)*

Permits the station user to have calls automatically redialed, within a defined group within the CES system, when the first attempt reaches a busy.

*Customer Changeable Speed Calling*

Allows a user to establish a speed calling list, each of which is associated with a unique 2-digit speed calling code. Initial entry and changing of a speed calling list are directly input from the user.

10.3.2 Optional Bundle

*Automatic Callback - Outside*

Allows a station user who encounters a busy condition to be automatically called back when the called line becomes idle.

*Automatic Recall - Outside* Automatically redials the last incoming call.

*Caller ID - Outside*

Provides the station user with the telephone number of the calling party before answering the phone.

*Call Trace*

Allows the station user to dial a code to automatically request a record of the caller's origination telephone number, the date and time of the call. The information is disclosed only to a law enforcement agency for investigation purposes.

10.3.3 Premium Bundle

*Selective Call Acceptance - Outside*

Effective October 1, 2018

Allows you to create a list of telephone numbers from which you are willing to accept calls. List Parameter is 3 1.

*Selective Call Rejection - Outside*

Allows you to create a list of telephone numbers from which you do not wish to receive calls. Calls from telephone numbers on your list are sent to an announcement that informs the caller you are not receiving calls at this time. List parameter is 16.

*Selective Call Forwarding - Outside*

Allows you created a list of "selected" telephone numbers that you want to be for-warded to another number. Calls from the telephone numbers on our list will be forwarded to the number you have designated. List parameter is 16.

*Screen List Editing/Selection Control*

Allows users to create and modify lists of telephone numbers associated with a directory number. These listed numbers are used to identify calling parties. Interactive recorded announcements are used to guide users in editing screening lists.

C. CES Line Features - ISDN Interface

*Class of service restriction:*

*Fully Restricted Capability:* Allows only station-to-station (intercom) calling capabilities

*Semi-Restricted Capability:* Allows access to the exchange network for local calls only,

*Unrestricted Capability:* Allows access to the exchange network, the toll network or any service accessible by dialing.

*National ISDN Compatibility*

*Out of Band (D channel) Signaling*

*Multiple Call Appearances/Same Number*

A directory number that is assigned more than one business set. The business sets that are assigned this directory number are known as a Multiple Appearance call group.

*Two Status LEDs per Appearance*

*Multiple Telephone Number Coverage*

One station line can answer calls to many telephone numbers.

*Coverage for Analog or ISDN sets*

One ISDN station line can observe the state (busy or idle) of other station lines, whether analog or ISDN.

*Simultaneous Voice Data Signaling*

Voice, data, and signaling happens simultaneously without interruption or interference.

*Multi-point ISDN Line*

Allows up to 8 separate devices to be connected to one ISDN station line.

*Voice/Data Protection*

Prevents data calls from being interrupted by call waiting tones, testing or busy verification attempts.

10.4 Custom Exchange Service - II (CES II)

A. The following call processing features are included in CES 11 and are provided under control of the

common equipment of the central office switching system.

10.4.1 Standard System Features

Virtual Network Access Circuits (Trunks)

Exchange access is restricted to a user-specified total number of active calls (access paths).

Individually Billed Access Paths

Billing is determined by the total number of access paths specified.

Direct Inward Dialing

Arrangement which allows an incoming call to reach a CES station line without attendant assistance.

Individual dialing plan

Provides the ability to interpret dialed digits according to customer specific dialing sequences.

Intercom dialing

Permits the customer to dial an access code to reach another CES station without having to dial 7 digits.

Touch- Tone calling service

Full, Semi, Un-restricted Capability

Fully Restricted: Allows only station-to-station (intercom) calling capabilities

Semi-Restricted.- Allows access to the exchange network for local calling only.

Unrestricted.- Allows access to the exchange network, the toll network or any service accessible by dialing.

Access treatment screening

Stations can be individually allowed or disallowed access to system features.

Attendant capabilities

Attendants may be designated to handle incoming, internal, and other call types with various special telephone consoles.

Centralized attendant services

For multi-location customers, the attendants can be located in only one location.

Flexible night service

Provides the ability to forward each listed directory number to unique customer-changeable night directory number.

Automatic Station Message Detail Recording –ASMDR

Provides a record (via printout) of call details (date, time, etc.) on outgoing calls.

10.4.2 Enhanced Control Feature Package

See CES I Enhanced Control Feature Package, 10.3, A, 10.3.2, preceding.

10.4.3 Optional Features

See CES I Optional Features, 10.3, A, 10.3.3, preceding

B. The following features are available with each CES 11 station located at a designated customer primary location. Where facilities and operating conditions exist, features of a CES 11 system may be extended to stations of the same system located at customer secondary locations.

10.4.1 Standard Features

See CES I Standard Features, 10.3, B, 10.3. 1, preceding



MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services  
Arkansas Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

-Pollable SMDR <sup>1</sup>	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Access Circuit								
-Pollable Traffic Data <sup>1</sup>	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Access Circuit								
Private Facilities <sup>1</sup>	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Access Circuit								
Six-Way Conference Circuit <sup>1</sup>	\$250.00	\$25	\$36.00	\$33.85	\$33.15	\$32.40	\$31.70	\$31.00
CES I - Analog Station Line								
Un-restricted	\$30.00	\$25	\$21.00	\$19.75	\$19.35	\$19.80	\$18.50	\$18.10
Semi-restricted	\$30.00	\$25	\$21.00	\$19.75	\$19.35	\$19.80	\$18.50	\$18.10
Fully-restricted	\$30.00	\$25	\$21.00	\$19.75	\$19.35	\$19.80	\$18.50	\$18.10
Optional Bundle <sup>2</sup>	N/A	\$25	\$5.50	\$5.20	\$5.10	\$4.95	\$4.85	\$4.75
Premium Bundle <sup>2</sup>	N/A	\$35	\$7.50	\$7.05	\$6.90	\$6.75	\$6.60	\$6.45
CES I -ISDN Station Line								
Un-restricted	\$45.00	\$35	\$45.00	\$42.30	\$41.40	\$40.50	\$39.60	\$38.70
Semi-restricted	\$45.00	\$35	\$45.00	\$42.30	\$41.40	\$40.50	\$39.60	\$38.70
Fully-restricted	\$45.00	\$35	\$45.00	\$42.30	\$41.40	\$40.50	\$39.60	\$38.70
CES 11 System Features <sup>3</sup>	\$125.00		\$60.00	\$56.40	\$55.20	\$54.00	\$52.80	\$51.60

<sup>1</sup>Non-recurring, and monthly rates apply, per arrangement (includes all lines/stations within a predetermined line/ station arrangement).

<sup>2</sup>Monthly rates apply, per line/station within a system and/or arrangement.

<sup>3</sup>Non-recurring and monthly rates apply, per system (includes all lines/stations in the system)

	Non-Recurring (New)	Non-Recurring (Changes)	Month to Month	1 Year	2 Year	3 Year	4 Year	5 Year
Enhanced Control Feature Pkg. <sup>1</sup>	\$500.00	<sup>2</sup>	\$35.00	\$32.90	\$32.20	\$31.50	\$30.80	\$30.10
Optional Features		\$65						
Access Circuit-Music on Hold <sup>3</sup>	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Access Circuit Loudspeaker Paging <sup>3</sup>	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Access Circuit Pollable SMDR <sup>4</sup>	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Access Circuit Pollable Traffic Data <sup>3</sup>	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Access Circuit Private Facilities <sup>3</sup>	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Six-Way Conference Circuit <sup>3</sup>	\$250.00	\$25	\$36.00	\$33.85	\$33.15	\$32.40	\$31.70	\$31.00

Virtual Network Access Circuits	N/A	\$25	\$36.00	\$35.85	\$33.15	\$32.40	\$31.70	\$31.00
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<sup>1</sup>Non-recurring and monthly charges apply, per system includes all lines/stations in the system).

<sup>2</sup>A \$150 non-recurring change charge applies for Auto Route Selection; A \$35 non-recurring change charge applies for Authorization Codes, Time of Day Do Not Disturb, or Time of Day Routing features; A \$25 non-recurring change charge applies for Dial Call Waiting, priority Ringing features.

<sup>3</sup>Non-recurring and monthly rates apply, per arrangement (includes all lines/stations within a predetermined time/station arrangement).

	Non-Recurring (New)	Non-Recurring (Changes)	Month to Month	1 Year	2 Year	3 Year	4 Year	5 Year
CES 11 - Analog Station Line								
Un-restricted	\$30	\$25	\$14.00	\$13.20	\$12.90	\$12.60	\$12.35	\$12.05
Semi-restricted	\$30	\$25	\$14.00	\$13.20	\$12.90	\$12.60	\$12.35	\$12.05
Fully-restricted	\$30	\$25	\$14.00	\$13.20	\$12.90	\$12.60	\$12.35	\$12.05
Optional Bundle <sup>1</sup>	N/A	\$25	\$5.50	\$5.15	\$5.05	\$4.95	\$4.85	\$4.75
Premium Bundle <sup>1</sup>	N/A	\$35	\$7.50	\$7.05	\$6.90	\$6.75	\$6.60	\$6.45

CES 11 -ISDN Station Line								
Un-restricted	\$45	\$35	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Semi-restricted	\$45	\$35	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Fully-restricted	\$45	\$35	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35

<sup>1</sup>Monthly rates apply, per line, per line/station within a system and/or arrangement

INTEGRATED SERVICE DIGITAL NETWORK - ISDN

Effective November 4, 200 1, Integrated Set-vice Digital Network - ISDN will no longer be available to new subscribers.

12 Integrated Service Digital Network - ISDN

A. Integrated Service Digital Network (ISDN) - Basic Rate Interface (BRI)

12.1 Description

ISDN-BF I service provides 2B+D switched access to the public switched network for the transmission of circuit switched voice, circuit switched data and packet switched data on an incoming and outgoing basis. It provides a customer with the ability to integrate current voice and data channel services utilizing Gateway S I Basic Business Line Service.

Circuit Switched Voice provides the ability to originate and receive switched voice calls over a 64.

Circuit Switched Data provides the ability to originate and receive circuit switched data calls over a 64 Kbps channel.

Effective October 1, 2018

BRI lines have two 64Kbps B channels. Each channel can have a separate phone number that can be used as a regular phone line, or the two B channels can be combined to create a single, higher bandwidth channel.

12.2 General Regulations

12.2.1 BRI has one 16 Kbps data or D channel used primarily for signaling and data transmission.

12.2.2 ISDN-BRI is furnished to customers at the rates and charges, following.

12.2.3 Rates and Charges for other optional features are in addition to those for ISDN-BRJ service.

12.3 ISDN - BRI Basic Service provides the following standard features:

- a) National ISDN Standard
- b) 2B+D channels
- c) 2B channels support Circuit Switched Voice and/or Circuit Switched Data and one D channel supports signaling and/or Packet Switched Data.
- d) Multi-point DSX

12.3.1 Optional features include:

- a) X.25 on D channel
- b) 56/64 Kbps X.25 on B channel

12.4 ISDN -BRI for Home Office, Small Business is available with the following standard features:

- a) 2B+D Channel
- b) National ISDN Standard
- c) 56/64/112/128 Kbps Dialed Data
- d) Simultaneous Voice-Data Calling
- e) Call Forwarding - Variable
- f) Call Forwarding - Busy
- g) Call Forwarding - Don't Answer
- h) Touch-Tone
- i) Voice-Data Protection
- j) 3-Way Conference Calling
- k) Separate Signaling Channel
- l) Customer changeable Speed Calling
- m) Multi-button Key Set Capability
- n) Multi-point DSX

12.4.1 Optional Features offered with Home Office, Small Business ISDN includes:

- a) Multiple Directory Numbers
- b) X.25 on D Channel
- c) X.25 on B Channel

12.4.2 Security Package offered with Home Office, Small Business ISDN includes:

- a) Call Forwarding - Variable
- b) Remote Activation of Call Forwarding
- c) Call Trace

B. Integrated Service Digital Network (ISDN) - Primary Rate Interface (PRI)

12.1 Description

ISDN-PRI service provides 23B+D (twenty three 64 Kbps B channels and a 64 Kbps data channel) access on a DSX- I interface.

12.2 Efficiency Package for ISDN -PRI includes:

- a) Non-Facility Associated signaling
- b) D-Channel Backup
- c) Associated 24 Channel PRI

C. Payment Plans

12.1 The ISDN-BRI and ISDN-PRI payment plan offers the customer two options for payment, as follows:

12.1.1 Fixed Monthly Rate Plan

Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 1, 2, 3, 4, or 5 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes.

12.1.2. Month-to-Month Plan

Under this plan the customer elects to pay month-to-month. Month-to-month rates (recurring and non-recurring) are subject to Company initiated rate changes.

D. The following rates apply:<sup>1</sup>

	Non Recurring	Non- Recurring (Changes)	Month to Month	1 Year	2 Year	3 Year	4 Year	5 Year
<b>ISDN-PRI Data Only<sup>2,3</sup></b>								
Flat Rate	\$85.00	\$20.00	\$75.00	\$70.50	\$69.00	\$67.50	\$66.00	\$64.50
Measured Rate - Low <sup>5</sup>	\$85.00	\$20.00	\$40.00	\$37.60	\$36.80	\$36.00	\$35.20	\$34.40
High Usage Option <sup>4,5</sup>	\$85.00		\$15.00	\$14.10	\$13.80	\$13.50	\$13.20	\$12.90
<b>Optional Features</b>								
X.25 (D chnl)	\$20.00	\$150.00	5.00	\$4.70	\$4.60	\$4.50	\$4.40	\$4.30
56/64 Kpbs X.25 (B chnl)	\$20.00	\$65.00	\$35.00	\$32.90	\$32.20	\$31.50	\$30.80	\$30.10
<b>Home Ofc, Sm. Bus-ISDN-BRI<sup>3</sup></b>								
		<sup>6</sup>						
Flat Rate	\$85.00		\$80.00	\$75.20	\$73.60	\$72.00	\$70.40	\$68.80
Measured Rate - Low			\$52.00	\$48.90	\$47.85	\$46.80	\$45.80	\$44.75
Measured High <sup>4,5,7</sup>	\$85.00		\$13.00	\$12.25	\$12.00	\$11.70	\$11.45	\$11.20
<b>Optional Features</b>								
Multiple Directory Numbers	\$5.00	\$15.00	\$2.00	\$1.90	\$1.85	\$1.80	\$1.80	\$1.75
X.25 (D chnl) <sup>8</sup>	\$20.00	\$35.00	\$5.00	\$4.70	\$4.60	\$4.50	\$4.40	\$4.30
X.25 (B chnl) <sup>8</sup>	\$150.00	\$35.00	\$35.00	\$32.90	\$32.20	\$31.50	\$30.80	\$30.10



Effective October 1, 2018

Security Package      N/C                      \$25.00                      \$3.50    \$3.30    \$3.25    \$3.15    \$3.10    \$3.05

<sup>1</sup>Service Connection Charges apply, as specified in Section 3, Service Connection Charges.

<sup>2</sup>A \$35 non-recurring change charge applies for 2B+D on U interface feature.

<sup>3</sup>Non-recurring and monthly rates apply, per line.

<sup>4</sup>Rates for measured rate - Low apply, in addition to the rates for measure usage option.

<sup>5</sup>Local Data Usage rates, specified under E, apply for data channels in addition to measured rates.

<sup>6</sup>A \$35 non-recurring change charge applies for Multi Button Key Set Capability feature.

<sup>7</sup>Usage rates apply, as specified in Section 4, Local Exchange Services, for voice channels.

<sup>8</sup>Non-recurring and monthly rate apply, per line.

	Non-Recurring (New) <small>1,2</small>	Non-Recurring (Changes) <small>1,2,3</small>	Month to Month	1 Year	2 Year	3 Year	4 Year	5 Year
ISDN-PRI for PBX								
DSX-1 Link	\$350.00		\$250.00	\$235.00	\$230.00	\$225.00	\$220.00	\$215.00
DID/Two Way port (MF, TT, DP signaling)	\$40.00		\$75.00	\$70.50	\$69.00	\$67.50	\$66.00	\$64.50
Flat Rate	\$40.00		\$26.25	\$24.70	\$24.15	\$23.65	\$23.10	\$22.60
Measured Non-DID port (MF, TT, DP signaling)	\$40.00		\$27.70	\$26.05	\$25.50	\$24.95	\$24.40	\$23.85
Flat Rate	\$40.00		\$10.15	\$9.55	\$9.35	\$9.15	\$8.95	\$8.75
Measured								
ISDN PRI Efficiency Pkg. <sup>4</sup>	\$400.00		\$450.00	\$423.00	\$414.00	\$405.00	\$396.00	\$387.00
DID - Individual	\$5.00		\$2.00	\$1.90	\$1.85	\$1.80	\$1.80	\$1.75
DID - Group of 20 DID - Group of 100	\$30.00		\$6.00	\$5.65	\$5.55	\$5.40	\$5.30	\$5.20
	\$125.00		\$22.00	\$20.70	\$20.25	\$19.80	\$19.40	\$18.95

<sup>1</sup>Charge applies per line, per trunk, per feature, per package.

<sup>2</sup>When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.

<sup>3</sup>Applies for changes made, once the service has been established.

<sup>4</sup>Rates include monthly business line rates.

MISCELLANEOUS SERVICES

13.2 Vanity Telephone Number

Effective November 1, 2001, Vanity Telephone Numbers will no longer be available to new subscribers.

13.2.1 At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. The assignment is subject to availability of a particular number and subject to the terms and conditions set forth under Section 2, Rules and Regulations, 2.1.3.

The following charges apply for Vanity Telephone Numbers

Effective October 1, 2018

Gateway Services:	<u>Non-Recurring</u> \$22.50	<u>Monthly Recurring</u> \$1.00
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13.5 Number Retention

Effective November 1, 2001, Number Retention will no longer be available to new subscribers.

The following charge applies whenever a customer requests to retain a telephone number.

Number retention, per telephone number	<u>Recurring Charge</u> \$1.25
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13.6 Extended Absence Payment Plan

A customer who plans to be away for an extended period of time must contact the Company to make special arrangements regarding bill payment in order to avoid suspension of service. Options for payment during extended absences include:

13.6.1 If the customer fails to prepay enough to avoid suspension, the Company will utilize all pre-arranged contact information prior to suspending the customer's service per the General Service Rules.

13.6.2 If the customer prepays more than the billed amount, the company will refund the overpaid amount when requested by the customer.

13.7 Extended Due Date Policy

Any residence service customer may request the establishment of a scheduled monthly bill pay-by date that differs from the date normally assigned by the Company. This new due date is called the preferred payment date. A customer requests a preferred payment date by contacting the Company. The preferred payment date is normally established for a date prior to the next Company scheduled bill date. If the Customer requests a date beyond the Company scheduled bill date, the customer, may be required to wait for the next billing period before the preferred payment date will be effective. If undisputed charges are not paid by the preferred payment date in two consecutive months, or any three times during a 12 month period, the Company may revoke the customer's eligibility for the preferred payment date.

14.2 Directory Assistance Call Completion

14.2.1 Description

Directory Assistance Call Completion is an optional service provided to users of Local Directory Assistance Service. When dialing directory assistance (411), customers may choose to have the telephone number they are requesting dialed by the Directory Assistance Operator/System.

14.2.2 Limitations of the Service

Directory Assistance Call Completion is not available for the following service call categories:

- a) Calls from tandems where the end user cannot be identified.
- b) Calls from Customer Owned Coin Telephone stations.

14.2.3 Charges

Directory Assistance Call Completion service is available at the following charge:

Charge per Completed Call	\$0.30
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INTELENET EXCHANGE ACCESS SERVICE

Beginning October 1, 2000, Intelenet Exchange Access Service will no longer be available to new customers.

20.1 General

Effective October 1, 2018

Intelnet Exchange Access Service provides a Customer with a telephonic connection and a unique telephone number address on the public switched telecommunications network. Intelnet Exchange Access Service enables users to:

- A) receive calls from other stations on the public switched telecommunications network;
- B) access other services offered by the Company as set forth in this tariff;
- C) access certain interstate and international calling services provided by the Company;
- D) access (at no additional charge) the Company's operators and business office for service related assistance;
- E) access (at no additional charge) emergency services by dialing 0 or 9-1-1; and
- F) access services provided by other common carriers which purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or which maintain other types of traffic exchange arrangements with the Company.

Intelnet Exchange Access Service cannot be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, NXX 970, 540, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked. Calls to numbers -NXX 976" will also be blocked unless otherwise specified by the Customer at the time service is ordered. Should a customer request unblocking for access to a caller-paid information service, the Company will bill and collect on behalf of the telephone companies' information provider holding the customer fully liable for all charges incurred for use of the information provider's service,

Intelnet Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the Customer's premise.

The following Exchange Access Services are offered:

Single Line Service  
Multi Line Service  
Analog PBX Trunk Service  
Intelnet Full Service T-I

## 20.2 Single Line Service

### 20.2.1 Service Description

Single Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Single Lines are provided for connection of Customer provided single station sets or facsimile machines to the public switched telecommunications network. Each line is provided with the following standard features which can be deleted at the Customer's option:

### 20.2.2 Standard Features

Touch Tone  
Caller ID Blocking (Selective)\*

Features Available Upon Request

Call Forward Variable  
Caller ID Blocking (Complete)\*

- \* Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be put on the same line.

### 20.2.3 Optional Features

Call Forward Busy\*\*  
Call Forward Don't Answer  
Call Transfer\*  
Caller Waiting / Cancel Call Waiting\*\*  
Caller ID Number  
Distinctive Ringing  
    One Dependent Number  
    Two Dependent Numbers  
Hotline\*\*\*  
Long Distance Only Account Codes  
    Verified  
    Unverified  
Remote Access to Call Forwarding  
Selective Call Rejection  
Speed Dialing  
    8 Codes  
    30 Codes  
Three-Way Conference Calling\*  
Toll Restriction

- \* Call Transfer and Three-Way Conference Calling cannot be put on the same line.
- \*\* Call Forward Busy and Call Waiting cannot be put on the same line.
- \*\*\* Hotline cannot be provisioned with standard or optional features.

### 20.2.4 Optional Feature Packages

#### Feature Pack I

Call Transfer or Three-Way Conference Calling\*, Call Forward Busy Call Forward Don't Answer Speed Dialing - 8 Codes

- \* Call Transfer and Three-Way Calling cannot be put on the same line.

#### Feature Pack II

All Features from Feature Pack I plus Distinctive Ringing  
One Dependent Number  
Two Dependent Numbers  
Speed Dialing - 30 Codes  
Toll Restriction

## 20.3 Multi Line Service

### 20.3.1 Service Description

Multi Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Multi Lines are provided for connection of Customer-provided multi systems to the public switched telecommunications network. Each Multi Line is provided with the following standard features which can be deleted at the Customer's option:

### 20.3.2 Standard Features

Touch Tone  
Caller ID Blocking (Selective)\*

Features Available Upon Request

- Call Forward Busy
- Call Forwarding Don't Answer
- Call Forwarding Variable
- Call Hunting
  - Circular
  - Sequential
- Caller ID Blocking (Complete)\*
- Uniform Call Distribution (UCD)

\* Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be put on the same line.

#### 20.3.3 Optional Features

- Call Forward Busy
- Call Forward Don't Answer
- Caller ID Number
- Group Speed Dialing
- Long distance Only Account Codes
  - Verified
  - Unverified
- Remote Access To Call Forwarding
- Toll Restriction

#### 20.4 Analog PBX Trunk Service

##### 20.4.1 Service Description

Analog PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time, Basic Trunks are provided for connection of Customer-provide private branch exchange (PBX) to the public switched telecommunications network. Basic Trunks are provisioned as a multi-line facility with ground start.

##### 20.4.2 Standard Features

- Touch Tone
- Caller ID Blocking (Selective)\*
- Call Forwarding Variable

##### Features Available Upon Request

- Caller ID Blocking (Complete)\* Call Hunting
  - Circular
  - Sequential

\* Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be put on the same line.

##### 20.4.3 Optional Features

- Caller ID Number
- Remote Access to Call Forwarding

#### 20.5 Intelenet Full Service T-1

##### 20.5.1 Service Description

Intelenet (Digital PBX Trunk) Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic

communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTW) or multi-frequency (W) signaling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX-1 panel.

20.5.2 Direct Inward Dial Service (DID)

DID Service can be purchased as an optional feature in conjunction with Full Service T-1. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number.

The Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group\*. The Company reserves the right to limit the amount of DID numbers that will constitute a block of telephone numbers. Currently, blocks of 20 and 100 DID numbers can be selected. The amount of DID numbers included in a telephone number group will be determined at the sole discretion of the Company, and will reflect the efficient management of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine based on its own discretion that there is inefficient number utilization, the Company may either reassign the DID numbers or charge an Underutilization Telephone Number Assignment Fee.

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

\* A "group" is a set of Basic Trunks or Digital Trunk channels which have been configured a hunt group.

20.6 Local Calling Service

20.6.1 Service Description

Local Calling Service provides the customer with the ability to originate calls from Company-provided access lines to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges, areas, and zones included in the caller's local calling area as specified by laws and regulations established by the State of Oklahoma in effect and as amended.

Calls are measured in sixty (60) second increments, with a minimum charge of one minute per call. The following rate periods apply:

<u>Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Day	9:00 AM	9:00 PM	Monday-Friday
Evening/Night/ Weekends/Holidays	9:00 PM	9:00 AM	Monday-Friday; All Day Saturday, Sunday; And Holidays

Calls are designated as either Zone A (Little Rock Principal) or Zone B (Byrant-Collegeville; Ferndale; Palrn, Pinnacle; Scott; Spring Lake; Sylvan-Hills-Sherwood; Wrightsville).

20.7 Intralata Toll Service

Effective October 1, 2018

20.7.1 Service Description

IntraLATA Toll calls originate and terminate outside the caller's exchange area, but within the caller's LATA and state. IntraLATA calls are billed per call according to the duration. IntraLATA calls are not eligible for term discounts. Calls are billed in six (6) second increments, with an eighteen (18) second call minimum.

20.8 Rates and Charges

20.8.1 Non-recurring and monthly rates apply as follows:  
(Service Connection Charges also apply, as specified under Section 3.)

A.	Single-Line Service		
		<u>Non Recurring</u>	<u>Monthly Recurring</u>
	Flat Rate Line	\$84.00	\$31.92
	Measured Line*	\$84.00	\$19.50
	Optional Features		
	Call Forward Busy	\$5.00	\$1.00
	Call Forward Don't Answer	\$5.00	\$1.00
	Call Transfer	\$5.00	\$2.00
	Caller Waiting / Cancel Call Waiting	\$5.00	\$3.00
	Caller ID Number	\$5.00	\$5.00
	Distinctive Ringing		
	One Dependent Number	\$5.00	\$4.00
	Two Dependent Numbers	\$5.00	\$8.00
	Hotline	\$5.00	\$3.00
	Long Distance Only Account Codes		
	Verified	\$5.00	\$10.00
	Unverified	\$5.00	\$5.00
	Remote Access To Call Forwarding	\$5.00	\$3.00
	Selective Call Rejection	\$5.00	\$3.00
	Speed Dialing		
	8 Codes	\$5.00	\$2.00
	30 Codes	\$5.00	\$4.00
	Three-Way Conference Calling	\$5.00	\$2.00
	Toll Restriction	\$5.00	\$3.00
	Feature Pack I	\$10.00	\$4.50
	Feature Pack II	\$10.00	\$9.50
B.	Multi-Line Service		
		<u>Non Recurring</u>	<u>Monthly Recurring</u>
	Flat Rate Line	\$84.00	\$31.92
	Measured Line*	\$84.00	\$19.50
	Optional Features		
	Group Speed Dialing	\$5.00	\$2.00
	Long distance Only Account Codes		
	Verified	\$5.00	\$10.00
	Unverified	\$5.00	\$5.00
	Toll Restriction	\$5.00	\$3.00
	Call Forward Busy	\$5.00	\$1.00
	Call Forward Don't Answer	\$5.00	\$1.00

Effective October 1, 2018

	Caller ID Number	\$5.00	\$5.00
	Remote Access To Call Forwarding	\$5.00	\$3.00
C.	Analog PBX Trunk Service		
	Flat Rate Trunk	\$87.00	\$32.63
	Measured Trunk*	\$87.00	\$20.21
	Optional Features		
	Caller ID Number	\$5.00	\$5.00
	Remote Access to Call Forwarding	\$5.00	\$3.00
	* Refer to usage rates in Section 20.8.F		
D.	Intelenet Full Service T-1		
		<u>Non Recurring</u>	<u>Monthly Recurring</u>
	12 Multi-Use Channels*	ICB	ICB
	16 Multi-Use Channels	ICB	ICB
	20 Multi-Use Channels	ICB	ICB
	24 Multi-Use Channels	ICB	ICB
	DID Service, per port**	\$150.00	\$50.35
	Block of 20 DID Numbers	\$110.00	\$6.95
	Block of 100 DID Numbers	\$140.00	\$23.75
	* Multi-Use is defined as an inbound, outbound, or bi-directional channel where available; monthly recurring and non-recurring charges include the Digital Trunk Facility.		
	** The recurring and non-recurring charges for DID Service apply in addition to the recurring and non-recurring charges for the associated Full Service T-1.		
E.	Local Calling Service		
		<u>Initial Minute</u>	<u>Additional Minute</u>
	Zone A, Days	\$0.23675	\$.0095
	Zone A, Night/Evening	\$0.0059	\$.0024
	Zone B, Days	\$.038	\$.014
	Zone B, Night/Evening	\$.0095	\$.0035
F.	IntraLATA Toll Service		
		<u>Rate Per Minute</u>	
	Switched	\$.119	
	Dedicated	\$.09	

MCI ON-NET LOCAL EXCHANGE SERVICE

21.1 Local Line: Local Line will provide the Customer with a single, voice grade communications channel. Each Local Line will include a telephone number.

21.1.1 Standard Features: Each Local Line Customer is provided with the following standard features:

- Call Forward Variable
- Touch Tone
- Caller ID Blocking-Selective
- Caller ID Blocking-Complete
- Hunting (Multi-Line only)

21.1.2 Optional Features: A Local Line Customer may order the following optional features, at the rates specified in section 21.1.3.3:



Feature Package 1

ALL Standard Features listed above  
 Calling Transfer or Three way Calling  
 Call Forward Busy  
 Call Forward No Answers  
 Speed Dialing - 8

Feature Packages 2

All Feature Packages 1  
 Toll Restriction  
 Speed Dialing - 8 or 30

A la Carte Features

Calling Transfer or Three Way Calling	Toll Restriction
Call Forward Busy	Call Waiting/Cancel Call Waiting
Call Forward No Answer	Distinctive Ringing
Speed Dialing - 8 or 30	Caller ID - Number
Toll Restriction	Voice Mail
Call Waiting/Cancel Call Waiting	Vanity Number
Distinctive Ringing	Remote Call Forwarding (RCF)

21.1.3 Local Line and High Capacity Inbound Service rates and Charges: High Capacity Inbound Service refers to any line or trunk for which, during any monthly billing period at any location or individual building address of a customer, the following two conditions are met: 1) More than 70 percent of the traffic carried is inbound local, and 2) the average off-hook time per call is more than 10 minutes. monthly charges shall apply to each High Capacity Inbound Line or Trunk used by the Customer. These charges are in Lieu of other monthly recurring Local Line Local Trunk- Basic(Per Call/Per minute options/unlimited options), and Local Trunk-DID charges and are in addition to non-recurring and per minute usage charges specified elsewhere in this Tariff. A local Line and High Capacity Inbound Customer will be charged if applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 21-1.3-1, 21.1.3.2 and 21.1.3.4, respectively. Local Line charges will vary based on whether the Customer chooses the per call, per minute or unlimited rate option, as specified in section 21.1.3-2. The usage rates in Section 21.3 will only apply to those customers who chose the Per call or Per minute Option specified in Section 21.1.3.2.

21.1.3.1 Non-Recurring Charges

Line Restoral Charge (per line)	\$20.00
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(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge (per line)	\$0.00
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(Applies for line restoral after Customer-initiated suspension)

21.1.3.2 Monthly Recurring Charges

Local Line - Line Charge (per line):

Per Call Option/ Per Minute Option*	Little Rock	\$26.00
	Rest of State	\$26.00
Flat Rate Option	Little Rock	\$44.00
	Rest of State	\$45.00

Effective October 1, 2018

\* Effective April 1, 2001, this calling option will not be available to new customers.

21.1.3.3 Optional Feature:

	<u>Monthly Recurring</u>	<u>Non- Recurring</u>
Feature Package 1	\$4.50	\$10.00
Feature Package 2	\$9.50	\$10.00
Call Waiting/Cancel Call Waiting	\$3.00	\$5.00
Call Transfer or Three Way Calling	\$2.00	\$5.00
Call Forward Busy	\$1.00	\$5.00
Call Forward No Answer	\$1.00	\$5.00
Speed Dialing- 8 Codes	\$2.00	\$5.00
Speed Dialing - 30 Codes	\$4.00	\$5.00
Toll Restriction	\$3.00	\$5.00
Distinctive Ringing	\$4.00	\$5.00
Caller ID – Number*	\$5.00	\$5.00
Voice mail	\$12.00	\$10.00
 Interim Local Number Portability	 \$0.00/Number	
 Remote Call Forwarding (Per each line path)	 \$20.00	

\* Beginning April 1, 2001, this feature will no longer be available to new subscribers.

21.1.3.4 Usage rates: The rates in Section 2.1.3 will apply

21.2 Local Trunk:

Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

Local Trunk(s) provide Customer with voice-grade communications channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks can be provisional as either analog or digital and will be provided manner:

21.2.1 Local Trunk-Basic: Local trunk - Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

21.2.1.1 One-Way Outbound: Provides the Customer with a single analog\* or digital Connection which is restricted to carry out bound traffic only.

\* Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

21.2.1.2 One -Way Inbound or Two-Way: Provides the Customer with a single analog\* or digital connection which can carry outbound traffic only.

\* Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make

changes to or move existing service.

21.2.1.2.1 Features: The Following feature are available Hunting, Caller ID Blocking Selective, Caller ID Blocking Complete.

21.2.1.2.2 Optional Features: Digital Interface - Digital Interface provides a DS-1 digital transmission facility operating at 1.544n Mb s and time division multiplexed into 24 channels for the connection of Basic Dig) trunks to the customer s PBX or Trunk- capable Key System. Digital Interface can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof Applicable Non-Recurring and Recurring charges.

Remote Call Forwarding (RCF)  
 Overflow Routing

21.2.1.3 Local Trunk-Basic and High Capacity Inbound Service Rates and Charges: A Local Trunk - Basic and High Capacity Inbound Customer will be charged applicable Non-Recurring Charges Monthly Recurring Charges and Usage Charges.

21.2.1.3.1 Non-Recurring Charges:

Due date Change (Per occurrence)	\$10.00
Local T-1 Installation Charge (per T-1)	\$200.00
Line Restoral Charge (Per trunk)	\$20.00

21.2.1.3.2 Monthly Recurring Charges

Local Trunk - Basic Charge (per Trunk)	
Per Call Option*	\$20.53
Unlimited Option	\$39.99
Per Minute Option*	\$20.53

\* Effective April 1, 2001, this calling option will no longer be available to new subscribers.

Optional Features:

Interim Local Number Portability	\$0.00/Number
Remote Call Forwarding (Per each line path)	\$20.00
Overflow Routing	\$20.00

Rates for a volume of numbers greater than 500 will be provided on an individual case basis

Digital Interface Channelization Charge (per channel)	\$0.00
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Call Number Delivery Blocking	
Selective	\$0.00
Complete	\$0.00

Usage Rates:

The rates in section 21.3 will apply.

21.2.2. Local Trunk - Direct Inward Dialing (DID):

\*Effective April 1, 2001 analog DID and analog 2 Way Direct service will not be available to new subscribers.

\*Effective June 1, 2011, installation of new circuits for Direct Inward Dialing (DID) analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

Provides the Customer with a single analog\* or digital connection which can carry one-way, inbound traffic.\*

21.2.2.1 Direct Inward Dialing Numbers: Telephone numbers can be obtained in blocks of 20 or 100 numbers. Additional monthly charges will apply, as specified in Section 21.2.2.3.2.

21.2.2.2 Optional Features: A Local Trunk DID Customer may order the following optional features, at the rates specified in Section 21.2.2.3:

- Interim Local Number Portability (ILNP)
- Remote Call Forwarding
- Overflow Routing

Digital Interface - Digital Interface provides a DSI-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic (DID) trunks to the Customer's PBX or trunk-capable Key System. Digital Interface can be used to carry on-way outbound traffic, one-way Inbound or two-way traffic, Direct Inward Dialing, or a combination thereof.

21.2.2.3 Direct Inward Dialing and High Capacity Inbound Service Rates and Charges: Customer who orders a Local Trunk - 91D trunk and High Capacity Inbound Service will be charged applicable Non-Recurring Charges and monthly Recurring charges can be found in Sections 21.2.2.3.1 and 21.2.2.3.2.

Non-Recurring Charges

Installation:

100 DID Numbers	\$148.50
Due date Change (Per occurrence)	\$10.00
Local T-1 Installation Charge (per T-1)	\$200.00
Each Add'l Block of 100 DID	\$148.50

Effective October 1, 2018

Account Setup (per account)	\$242.50
Local Trunk - DID Charge (per trunk)	\$91.39
DID number charge (per ea. Block of 20 number)	\$8.00
Per each Block of 100 numbers	\$25.00

Rates for a volume of Numbers greater than 1000 will be provided on an individual case basis.

Interim Local Number Portability	\$0.00
Remote Call Forwarding (per each line path)	\$20.00
Overflow Routing	\$20.00

Rates for a volume of numbers greater than 500 will be provided on an individual case basis.

Digital Interface Channelization Charge (Per Channel)	\$0.00
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21.2.3 Local Trunk - 2 Way Direct:

\*Effective April 1, 2001 analog DID and analog 2 Way Direct service will not be available to new subscribers.

\*Effective June 1, 2011, installation of new circuits for Direct Inward Dialing (DID) analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

Provides the customer with a two-way direct dial digital or analog connection which can carry both inbound and outbound traffic and the ability to route a block of numbers to a trunk group, receive outpulsed digits on incoming calls through that trunk group and make outgoing calls using the same trunks.\*

21.2.3.1 2 Way Direct Dialing Numbers: Telephone numbers can be obtained in blocks of 20 or 100 numbers. Non-Recurring Charges and monthly recurring charges will apply, as specified in Sections 21.2.3.5 and 21.2.3.6.

21.2.3.2 2-Way Direct Rates and High Capacity Inbound Service Rates and Charges: A customer who orders a Local Trunk will be charged applicable Non-Recurring Charges, Monthly Recurring and Usage Charges as specified in Sections 21.2.3.5, 21.2.3.6, and 21.3.

Features: The following features are available:

Standard Features: Touchtone, Calling Number Delivery Blocking -Selective Hunting (Circular, Sequential, and Uniform Call Distribution)

Optional Features:

Interim Number Portability (ILNP)  
Calling Number Delivery Blocking (Complete)

Remote Call Forwarding  
 Digital Interface Channelization Charge  
 Overflow Routing

Digital Interface - Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic DID trunks to the Customer's PBX or trunk -capable Key System.

Digital Interface can be used to carry one-way outbound traffic, one-way Inbound or two-way traffic, Direct Inward Dialing, or a combination thereof. Applicable Non-Recurring and Recurring charges can be found in Sections 21.2.3.2.1 and 21.2.3.2.2.

21.2.3.2.1 Non-Recurring Charges

Installation:

Initial Block of 100 DID Numbers	\$148.50
Each Add'l Block of 100 DID Numbers	\$148.50
Due Date Change (per occurrence)	\$10.00
Local T-1 Installation charge (per T-1)	\$200.00

21.2.3.2.2 Monthly Recurring Charge

Local Trunk - 2 Way Direct Charge  
 (Per trunk)

Per Minute/Per Call Options\*

Analog**	\$73.11
Digital	\$60.00
Flat Rate Option	\$91.39

DID number charge (Per each. Block of 20 numbers)	\$8.00
(Per each. Block of 100 numbers)	\$25.00

Rates for a volume of Numbers greater than 1000 will be provided on an Individual Case Basis.

Interim Number Portability (Per Number)	\$0.00
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Remote Call Forwarding (Per each line path)	\$20.00
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Overflow Routing	\$20.00
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Digital Interface Channelization Charge (Per Channel)	\$0.00
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Calling Number Delivery Blocking Complete	\$0.00
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- \* Effective April 1, 2001, this calling option will no longer be available to new subscribers.
- \*\* Effective June 1, 2011, installation of new circuits for 2 Way Direct analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.
- \*\* Effective April 1, 2001, analog DID and analog 2 Way Direct service will not be available to new subscribers.

21.4 Term Plan

MCI On-Net Term Plan

The MCI On-Net Term Plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the Company through the MCI On-Net Term Plan are subject to the terms and conditions set forth below in MCI Communications, Inc. Tariff F.C.C. No. 1, Section C-3.464. Customers who enroll in this term plan must have their facilities based Company Local Exchange service usage billed to a single MCI On-Net invoice.

Customers subscribing to this term plan will receive discounts as set forth below, in lieu of all other tariffed term plans. The discounts will be applied to the following recurring charges: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charge, Local ISDN PRI T- I Charge as well as local service usage charges.

Customers enrolled in Special Customer Arrangements offered by the Company or affiliated Companies are not eligible for the benefits of this term plan.

The volume commitment will be determined based upon the qualifying volume received by the Company, or any affiliate of the Company, from Customer's facilities based Local Exchange service, as defined in section 21.4.2.1 and the qualifying volume of customer's telecommunications services as defined in MCI Communications, Inc., tariff F.C.C. No. 1, section C-3.4641.

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

Volume Commitment -----	Term Commitment/Discount				
	1 year	2 years	3 years	4 years	5 years
-----	-----	-----	-----	-----	-----
\$100/month	5.0%	8.0%	11.0%	14.0%	17.0%
250 /month	5.0	8.0	11.0	14.0	17.0
500 /month	5.0	8.0	11.0	14.0	17.0
1,000 /month	10.0	13.0	16.0	19.0	22.0
2,000 /month	10.0	13.0	16.0	19.0	22.0
3,000 /month	10.0	13.0	16.0	19.0	22.0
4,000 /month	10.0	13.0	16.0	19.0	22.0
5,000 /month	12.0	15.0	18.0	21.0	24.0
7,000 /month	12.0	15.0	18.0	21.0	24.0
120,000 /annual	14.0	17.0	20.0	23.0	26.0
180,000 /annual	14.0	17.0	20.0	23.0	26.0
300,000 /annual	16.0	19.0	22.0	25.0	28.0
600,000 /annual	18.0	21.0	24.0	27.0	30.0
900,000/annual	21.0	24.0	27.0	30.0	30.0
1.2M/annual	24.0	27.0	30.0	30.0	30.0
1.8M/annual	27.0	30.0	30.0	30.0	30.0
2AM/annual	30.0	30.0	30.0	30.0	30.0

21.4.2 Local MCI On-Net Term Plan

Effective October 1, 2018

The Local MCI On-Net Term Plan is a term plan, in lieu of all other tariffed term plans, available to facilities based standalone local exchange service customers. Customers who subscribe to Local MCI On-Net Term Plan are subject to the following conditions:

21.4.2.1 Definition of Terms

Qualifying Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, recurring and non-recurring charges for Standard and Optional Features, Local ISDN T- I charge, as well as local service usage charges. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Local MCI On-Net Term Plan volume commitment: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring and recurring charges for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Eligible Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN T- I charge, as well as local service usage charges. Charges for the following are not included as Eligible Volume and will not receive Local MCI On-Net Term Plan volume discounts: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; recurring and non-recurring charges for Standard and Optional Features; non-recurring and recurring charges for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

21.4.2.2 Term Commitment and Renewal Options

A customer must commit to service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Local MCI On-Net Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

21.4.2.3 Volume Commitment

Beginning October 1, 2000 monthly volume commitments will no longer be available to new subscribers.

A customer may elect a Local MCI On-Net Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000; \$300,000; \$600,000; 900,000; \$1.2 million; \$1.8 million; \$2.4 million. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent annualized volume



commitment. If a customer so elects, the term of service expiration date will not change. The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

21.4.2.4 Underutilization Charges

If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of tile term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

21.4.2.5 Early Termination Charges

Cancellation of Discontinuance without Liability: If: (i) the customer's use of Local Exchange Service under a Local MCI On-Net Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment or monthly volume commitment and (ii) at the time of termination the customer is enrolled in a new Local MCI On-Net Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's Local MCI On-Net Term Plan's term commitment is one year: or (ii),the customer may terminate service at any time during the last six months of the term of service if the customer's new Local MCI On-Net Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the Local MCI On-Net Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

21.4.2.6 Discounts

Customers will receive the following discounts applied to Eligible Volume charges and usage.

Volume Commitment	Term Commitment/Discount				
	1 year	2 years	3 years	4 years	5 years
\$100 /month	0.0%	3.0%	6.0%	9.0%	12.0%
250 /month	0.0	3.0	6.0	9.0	12.0
500 /month	0.0	3.0	6.0	9.0	12.0
1,000 /month	5.0	8.0	11.0	14.0	17.0
2,000 /month	5.0	8.0	11.0	14.0	17.0
3,000 /month	5.0	8.0	11.0	14.0	17.0
4,000 /month	5.0	8.0	11.0	14.0	17.0
5,000 /month	7.0	10.0	13.0	16.0	19.0
7,000 /month	7.0	10.0	13.0	16.0	19.0
120,000 /annual	9.0	12.0	15.0	18.0	21.0
180,000 /annual	9.0	12.0	15.0	18.0	21.0
300,000 /annual	11.0	14.0	17.0	20.0	23.0
600,000 /annual	13.0	16.0	19.0	22.0	25.0

Effective October 1, 2018

900,000 / annual	16.0%	19.0%	22.0%	25.0%	25.0%
1.2M / annual	19.0%	22.0%	25.0%	25.0%	25.0%
1.8M/ annual	22.0%	25.0%	25.0%	25.0%	25.0%
2.4M/ annual	25.00%	25.0%	25.0%	25.0%	25.0%

Beginning October 1, 2000 monthly volume commitments will no longer be available to new subscribers.

21.4.2 Local On-Net Term Plan (Cont'd)

Agent Program

Eligibility: To be eligible for this program the Customer:

Must subscribe to this program through a Company-designated agent; may not receive any discounts or the benefits of any promotional offering except for the Local Satisfaction Guarantee Promotion, Local Nationwide One Promotion and the Local Install Waiver Promotion;

May not receive service under any other term plan;

Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

Credits: During each monthly period of the term of service, the Customer will receive a credit equal to 10 percent of the standard tariffed monthly recurring charges (excluding features) and usage rates for Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk 2-Way Direct and ISDN-PRI service.

Optional Feature Package: The Customer will be charged \$10.00 monthly recurring charge for the following feature package:

- Includes Standard Features plus
- Call Waiting/Cancel Call Waiting
- Call Transfer or 3 Way Calling (mutually exclusive)
- Call Forward Busy
- Call Forward No Answer
- Caller ID-Name and Number
- Calling Party Number Delivery
- Speed Dialing - 8
- Classifications, Practices and Regulations

1. Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

21.5 Local ISDN Primary Rate Interface (Local ISDN PRI) (Cont'd)

21.5.3 Local ISDN-Primary Rate Interface (Local ISDN-PRI) Rates and Charges:

Effective October 1, 2018

Non-Recurring and Monthly Recurring Charges as specified below apply per T-1 unless otherwise noted. The Local ISDN PRI T-1 non-recurring and recurring charges include Service Configuration and B Channel Service charges. Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 21.2.2.3.1 and 21.2.2.3.2 respectively.

21.5.3.1 Non-Recurring Charges

Service Reconfiguration Charge	\$50.00
Local ISDN-PRI T-1 Installation (Per T-1)	\$200.00

Optional Features:

Non-Recurring Optional Feature charges are assessed once per Customer location regardless of the number of arrangements or Service Configurations installed.

	<u>Per Location</u>
Call-by-Call Option	\$10.00
Calling Number Delivery	\$100.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery)	\$105.00

21.5.3.2 Monthly Recurring Charges

	<u>Per T-1</u>
Local ISDN PRI T-1 Flat Rate Option	\$1,980.00
Local ISDN PRI T-1 Per Minute/Per Call Option*	\$525.00

\* Effective April 1, 2001, this service option will no longer be available to new subscribers.

Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	<u>Per Location</u>
Call-by-Call Option	\$375.00
Calling Number Delivery	\$100.00
Feature Package 1 (includes Call-by-Call & Calling Number Delivery)	\$425.00
Remote Call Forwarding	\$20.00
Overflow Routing	\$20.00

21.5.3.3 Usage Charges: The rates and charges specified in Section 21.5.3.2 for Flat Rate Option will apply to circuit voice and data calls. The rates specified in section 21.3 will apply for customers selecting the per minute or per call option.

21.6 Digital T-1 Credit Program

Effective October 1, 2018

Digital T-1 Credit Program provides a credit for customers who purchase digital trunks in blocks of 24 (an entire T-1). Customers who order an entire T-1 will be charged applicable non-recurring trunk and monthly recurring trunk charges as specified below for Local Trunk depending on service for which customer subscribes, Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

21.6.1 Non-Recurring Charges

Applicable rates for non-recurring charges for Local Trunk-Basic (Digital), Local Trunk-DID (Digital), and Local-Trunk 2 Way direct (Digital) will apply. The rates in sections 21.1.1.2.1, 21.2.2.3.1, and 21.2.3.6 will apply for non-recurring charges.

21.6.2 Monthly Recurring Charges

Applicable rates for monthly recurring charges for Local Trunk-Basic (Digital), Local Trunk- DID (Digital), and Local-Trunk 2 Way direct (Digital) will apply. The rates in sections 21.1.1.2.1, 21.2.2.3.1, and 21.2.3.6 will apply for non-recurring charges.

Customers enrolling in this service will receive the following monthly credit per trunk per T-1 ordered:

	<u>Credit per trunk</u>
Local Trunk - DID (Digital)	\$22.00
Local Trunk - 2 Way Direct (Digital Flat Rate Option)	\$22.00

Credits earned during a partial billing period will be given in their entirety and will not be prorated.

In addition to the above charges, rates for usage will apply if applicable, as specified in Section 21.3.

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the credits for that T-1. Customers enroll more than one T-1 in this service.

21.7 Miscellaneous Services (Cont'd)

21.7.8 Foreign Exchange (FX) Service:

21.7.8.2 FX Service Rates and Charges (Cont'd)

21.7.8.2.2 Monthly Recurring Charges

FX Charge* (Per Trunk Charge)	\$100.00
Trunk Charge* (Per Trunk Digital)	\$100.00

\* Effective October 1, 2003 the existing FX monthly recurring charge will no longer be available to new customers.

21.7.8.3 Term Plans (Cont'd)

The FX Service Term Plan is a term plan, in lieu of all other tariffed term plans, available to FX Service Customers. Customers who subscribe to FX Service Term Plan are subject to the following conditions:

Definition of Terms:

Effective October 1, 2018

Qualifying Volume is the customers total monthly recurring FX Service Digital Per Trunk charge, monthly recurring FX charge, monthly recurring charges for FX Service Optional Features and monthly recurring charges for Local ISDN-PRI Optional Features, after the application of promotional and other discounts. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the FX Service Term Plan volume commitment: Non-recurring charges for FX Service; non-recurring charges for FX Service Optional Features; non-recurring charges for Local ISDN-PRI, and taxes.

Eligible Volume is the customer's total monthly recurring FX Service Digital Per Trunk charge and FX charge, after the application of promotional and other discounts. Charges for following are not included as Eligible Volume and will not receive FX Service Term Plan volume discounts: Non-recurring charges for FX Service; non-recurring and monthly recurring charges for FX Service Optional Features; non-recurring and monthly recurring charges for Local ISDN-PRI Optional Features, and taxes.

Term Commitment and Renewal Options: A customer must commit to a service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the FX Service Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume Commitment: A customer may elect a FX Service Term, Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$ 4,000; \$5,000; \$7,000, or an annual volume commitment of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2 million; \$1.8 million, \$2.4 million. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent Annualized volume commitment. If a customer so elects, the term of service expiration date will not change, The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

Early Termination Charges: Cancellation of Discontinuance without Liability: if; (I) the customer's use of FX Service under a FX Service Term Plan equals or exceeds the customer's equivalent annualized minimum volume commitment or monthly volume commitment and (IT) at the time of termination the customer is enrolled in a new FX

Effective October 1, 2018

Service Term Plan with a volume commitment which equals or exceeds the customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (I) the customer may terminate service at any time during the last three months of the term of service if the customer's FX Service Term Plan's term commitment is one year: or, (II) the customer may terminate service at any time during the last six months of the term of service if the customer's new FX Service Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the FX Service Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

Discounts: Customer will receive the following discounts applied to Eligible Volume charges and usage.

<u>Volume Commitment</u>	<u>Term Commitment/Discount</u>				
	<u>1 years</u>	<u>2 years</u>	<u>3 years</u>	<u>4 years</u>	<u>5 years</u>
\$100 /month	0.0%	3.0%	6.0%	9.0%	12.0%
250 /month	0.0	3.0	6.0	9.0	12.0
500 /month	0.0	3.0	6.0	9.0	12.0
1,000/month	5.0	8.0	11.0	14.0	17.0
2,000/month	5.0	8.0	11.0	14.0	17.0
3,000/month	5.0	8.0	11.0	14.0	17.0
4,000/month	5.0	8.0	11.0	14.0	17.0
5,000/month	7.0	10.0	13.0	16.0	19.0
7,000/month	7.0	10.0	13.0	16.0	19.0
120,000/annual	9.0	12.0	15.0	18.0	21.0
180,000/annual	9.0	12.0	15.0	18.0	21.0
300,000/annual	11.0	14.0	17.0	20.0	23.0
600,000/annual	13.0	16.0	19.0	22.0	25.0
900,000/annual	16.0	19.0	22.0	25.0	25.0
1.2M /annual	19.0	22.0	25.0	25.0	25.0
1.8M /annual	22.0	25.0	25.0	25.0	25.0
2.4M /annual	25.0	25.0	25.0	25.0	25.0

21.8 LD and Local Online Calling Plan

Effective February 1, 2003, LD and Local Online Calling Plan will no longer be available to new customers.

To be eligible for this plan, the customer:

- must subscribe to this plan via the internet at [www.dstreet.com](http://www.dstreet.com);
- must designate the MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services as its local exchange service carrier and MCI Communications Services, Inc. d/b/a Verizon Business Services for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the LD and Local Online Calling Plan as described in the companion business service offered in MCI Communications Services, Inc. Tariff F.C.C. No. 6 ("Companion Interstate Service") and must subscribe to LD and Local Online Calling Plan offered in the MCI Communications Services, Inc. d/b/a Verizon Business Services, Tariff No. 3 ("Companion Intrastate Service");

Effective October 1, 2018

- may not receive service under a Special Customer Arrangement;

Definitions:

For the purposes of this service, the following definitions apply:

Eligible Local Service is defined as Local Line, Local Trunk Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local Trunk ISDN/PRI.

Existing customers are customers who, at the time of subscription to the plan, are receiving service under this tariff and the tariff containing the Companion Interstate Service.

New customers are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the tariff containing the Companion Interstate Service.

Non-Recurring Charges: The following non-recurring charges will apply in Lieu of Local Line Connection charge, Local Trunk Line Connection charge and Local ISDN-PRI T-1 Installation Charge:

	<u>Non-Recurring Charge</u>
Local Line (Per Line)	\$50.00
Local Trunk-Basic, Local Trunk-DID or Local Trunk-2 Way Direct (Per Trunk)	\$50.00
Local ISDN-PRI (Per T-1)	\$1,000.00

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, for the rate quoted for each level, A through D, customers will receive unlimited local exchange service usage from MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services and the number of long distance minutes specified for the appropriate level of service from MCI.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other services offerings under this tariff:

For existing customers who disconnect only plan service under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then be automatically re-subscribed to the service offering under the companion intrastate tariff and F.C.C No. 6 to which the customer was subscribed at the time of subscription to plan service.

For existing customers who disconnect from plan service under this tariff and Companion Intrastate Service, the Companion Interstate Service will terminate. Customers will then be automatically re-subscribed to the service offering under F.C.C. No. 6 to which the customer was subscribed at the time of subscription to plan service.

For new customers who disconnect only plan service under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then be automatically subscribed to MCI On-Net Services under F.C.C No. 6 and MCI On-Net Services under MCI Communications Services, Inc. Tariff No. 3.

For new customers who disconnect plan service under this tariff and Companion Intrastate Service, the Companion Interstate Service under F.C.C. No. 6 and plan service under this tariff will terminate. Customers will then be automatically subscribed to MCI On-Net Services under F.C.C No. 6 for interstate long distance.

Other Conditions: The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Effective October 1, 2018

Charges under this plan will not be calculated in satisfaction of any volume requirement.

Customers subscribing to this service may not receive the benefits of any discounts or promotions including any term plan discounts except for the Install Waiver Promotion.

21.9 Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service Line Solution II

Effective January 1, 2004, this plan will no longer be available to new customers.

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance Service Plus Plan as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com; ("Companion Interstate Service") and must subscribe to the Local and Long Distance Service Plus Plan offered in the MCI Communications Services, Inc., Tariff No. 3 ("Companion Intrastate Service").
- must subscribe to service under Special Customer Arrangement SCA Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, and 12 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in section 21.1

Monthly Recurring Charges: A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per- T-1 or ISDN -PRI basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge(per line, trunk T-1 or ISDN PRI)</u>	
Plan 1		
A	Little Rock	\$60.50
	Rest of State	\$66.00
Plan 2		\$60.00
B		\$65.00
C		\$1,540

Benefits: Upon installation of Companion intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in section 21.1 except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 21.2.1,21.2.3, 21.5. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

Local Line Optional Features

Feature Package 1

Feature Package 2



Effective October 1, 2018

Call Waiting/Cancel Call Waiting  
Caller ID with name and Number  
Remote Call Forwarding  
Remote Access to Call Forwarding (Plan 2)  
Vanity Number

Monthly Recurring Charge

Feature Package 1	\$3.50
Feature Package 2	\$6.50
DID numbers (Per each block of 20 numbers)	\$6.25
Remote Access to Call Forwarding (Plan 2)	\$7.00

Discounts: (Effective July 7, 2006 these discounts will no longer be available to new customers.)  
These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive market place conditions. To be eligible for this discount, customers must; 1) demonstrate to the Company's reasonable satisfaction, that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Service Plus Program/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II pricing plan for intrastate and interstate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Service, Inc. d/b/a Verizon Business Services A.P.S.C Tariff No. 1, will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan. The customer has the option to change the service they are re-subscribed to at any time.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Service, Inc. d/b/a Verizon Business Services A.P.S.C Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan. The customer has the option to change the service they are re-subscribed to at any time.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc., Tariff No. 3 will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under MCI Communications Services, Inc., Tariff No. 3. The customer has the option to change the service they are subscribed to at any time.

Effective October 1, 2018

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc., Tariff No. 3, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide. The customer has the option to change the service they are subscribed to at any time.

Other Conditions: Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and LD Service Plus Program Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (I) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

#### 21.10 Local Plus Program

Effective January 1, 2004, this plan will no longer be available to new customers.

Eligibility: To be eligible for this plan, the customer: must subscribe to service under Special Customer Arrangement SCA Types 1, 2, 3, 4, 5, 6, 7 8, 9, 10, 11, and 12 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.com; must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

#### Definitions

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features: The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 21.1.3.3 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

#### Local Line Optional Features

Feature Package 1	Caller ID with Name and Number
Feature Package 2	Remote Call Forwarding*
Call Waiting/Cancel Call Waiting	Vanity Number
	Remote Access to Call Forwarding (Plan 2)

\* Customers who subscribe to MCI Local Line via UNE P are not eligible to utilize remote call forwarding.

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 21.2 and 21.5. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID 4and Local Trunk-2Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID numbers as specified in Sections 21.2.2.3.2 and 21.2.3.5.

Effective October 1, 2018

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Sections 21.2.1, 21.2.3 21.5.

Monthly Charges: The following flat rate monthly recurring charges apply in lieu of monthly recurring charges for these services as specified elsewhere in this tariff.

Local Line (per line)	
Little Rock	<b>\$52.00</b>
Rest of State	<b>\$52.00</b>
Local Trunks (Basic, DID and 2 Way Direct) (Per Trunk)	\$50.50
Local Trunks (Basic, DID and 2 Way Direct) (Per T-1)	\$895.00
Local ISDN-PRI (per T-1)	\$895.00
DID numbers (Per each block of 20)	\$6.25
Feature Package 1	\$3.50
Feature Package 2	\$6.50
Remote Access to Call Forwarding (Plan 2)	\$7.00

Discounts: (Effective July 7, 2006, these discounts will no longer be available to new customers.) These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive market place conditions. To be eligible for this discount, customers must; 1) demonstrate to the Company's reasonable satisfaction, that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local Plus Program pricing plan for intrastate and interstate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Disclaimer: The following disclaimers apply to Stand Alone Local Plus Program Line-Based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize autodialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-Based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

#### 21.11 Local Nationwide One Program

The Local Nationwide One Program is available to existing facilities-based business customers who order new a T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

Benefits: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

Effective October 1, 2018

Monthly Recurring Charge (Per T-1)

Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way

Metered Plan	\$209.32
Flat Plan	\$564.32

Local ISDN-PRI

Metered Plan	\$241.00
Flat Plan	\$596.00

Customers selecting the Metered Plan will receive the following program monthly usage rates:

<u>1st Minute</u>	<u>Each Additional Minute</u>
\$0.0158	\$0.0095

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

Other Conditions:

Customers enrolled in the Metered plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per all of more than ten minutes are not eligible to receive the benefits of this program.

21.11.1 Save Program

Definitions: An existing customer is a customer who is receiving service under this tariff for at least 12 months prior to enrollment in this program.

Eligibility: To be eligible for this program, the customer:

- must be an existing facilities based business customer;
- must be in good standing;
- must bill at least \$50 in current charges in any one month prior to enrollment in this program;
- represent to the Company's satisfaction, as determined with the Company's sole discretion, that it will enter into another carrier's offer in absence of any further inducement from the Company to remain subscribed to Company services.

Benefits: After enrollment in this program, the Company will provide a one-time credit, not to exceed \$5,000, equal to the net monthly recurring charges billed during the first full invoice after the Company receives notification from the Customer that it wishes to discontinue all service (Program Credit).

Other Conditions: Customer who discontinues all service within three months after receiving the Program Credit will be billed and required to repay the Program Credit.

2.12 Business Advantage Program

Effective January 1, 2004, this plan will no longer be available to new customers.

Eligibility: To be eligible for this program, the customer: must subscribe to service under Special Customer Arrangement (SCA) Guide Types 6, 7, 8, 9, or 10 as described in the Company's "Service Publication and Price Guide located on the Company's internet site at www..com; must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions: Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Effective October 1, 2018

Features: The following optional features are available for Local Line service in addition to the Local Line Standard Features Applicable non-recurring and monthly recurring charges for optional features will apply as specified in sections 21.1.3.1 and 21.1.3.2 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1	Remote Call Forwarding*	Caller ID with name and Number
Feature Package 2	Call Waiting/Cancel Call Waiting	Vanity Number

\* Customers who subscribe to Local Line via UNE P are not eligible to utilize Remote Call Forwarding.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in sections 21.1, 21.2, 21.3, 21.5.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line)	\$40.00
Feature Package 1	\$3.50
Feature Package 2	\$6.50

Discounts: (Effective July 7, 2006, these discounts will no longer be available to new customers.) These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. A discount will be provided on the recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive market place conditions. To be eligible for this discount, customers must; 1) demonstrate to the Company's reasonable satisfaction, that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Business Advantage Program pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Other Conditions: The following disclaimers apply to Business Advantage Line-based Service in addition to the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 3D.lines per location, (ii) Customer may not utilize auto-dialers or any/similar type of device in connection with the service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY Verizon. Verizon will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's Premises. Customer will be responsible for all inside wiring and special construction charges.

21.13 Local and Long Distance-Line Solution  
Effective January 1, 2004, this plan will no longer be available to new customers.

Effective October 1, 2018

Eligibility: To be eligible for this plan, the customer: must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

- must subscribe to the Local and Long Distance-Line Solution as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com) ("Companion Interstate Service") and must subscribe to the Local and Long Distance-Line Solution offered in the MCI Communications Services, Inc. d/b/a Verizon Business Services A.P.S.C Tariff No. 3. ("Companion Intrastate Service").
- must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified sections 21.1, 21.2, 21.3, and 21.5

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (Unlimited)</u>
Unlimited	\$60.00

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following optional features are available for Local Line service under this plan. in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Sections 21.1.3.1 and 21.1.3.2 except that the Feature Package 1-and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1	Remote Call Forwarding*
Feature Package 2	Vanity Number
Call Waiting/Cancel Call Waiting	Remote Access to Call Forwarding (Plan 2)
Caller ID with name and Number	

\* Customers who subscribe to MCI Local Line via UNE P are not eligible to utilize Remote Call Forwarding.

21.13 Local and Long Distance-Line Solution  
Effective January 1, 2004, this plan will no longer be available to new customers.

Monthly Recurring Charge

Feature Package 1	\$3.50
Feature Package 2	\$6.50
Remote Access to Call Forwarding (Plan 2)	\$7.00

Discounts: (Effective July 7, 2006, these discounts will no longer be available to new customers.) These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive market place conditions. To be eligible for this discount, customers must; 1) demonstrate to the Company's reasonable

Effective October 1, 2018

satisfaction, that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Line Solution pricing plan for intrastate and interstate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, Tariff No. 3 will terminate and at the customers option, will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, Tariff No. 3. Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and at the customers option will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed' at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, Tariff No. 3., will terminate and at the customers option, will be automatically subscribed to On Net Voice Services Option 1 under The Guide and On-Net Service-Voice under MCI Communications Services, Inc. d/b/a Verizon Business Services, Tariff No. 3.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, Tariff No. 3, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and at the customers option will. be automatically subscribed to On Net Voice Services Option 1 under The Guide.

Other Conditions: Services under this plan are not eligible to receive the benefits' of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance-Line Solution Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner\* (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in and call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart jack to

Effective October 1, 2018

the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

21.17 Verizon Business Services I Local

Effective March 1, 2005, Verizon Business Services I Local will no longer be available to new customers.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Metered Service:

Nationwide Metered Line	\$28.00
Nationwide Metered Line	
Local usage	\$0.025/per minute

21.20 Verizon Business Services Versatile T1

Effective October 10, 2005 Versatile T1 will no longer be available to new subscribers and existing customers will no longer be able to place new orders.

Verizon Business Services Versatile T1 ("Versatile T1") is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet Dedicated Access, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

Eligibility: Customer must subscribe to service under , Verizon Guide Type 17, with a minimum 1-year term, as described in the Company's Service Publication and Price Guide" located on the Company's Internet site at [www.verizonbusiness.com](http://www.verizonbusiness.com). Customer must also subscribe to the Verizon Business Services Versatile T1 offering as described in MCI Communications Services, Inc. d/b/a Verizon Business Services Tariff.

Customer is not eligible to receive the benefits of any other program or promotion related to local, long distance, conferencing or internet dedicated access services.

Benefits:

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits and a maximum 12 circuits will receive the monthly recurring charges detailed below.

Package B: Customers who subscribe to Versatile T1 service with a minimum 13 circuits and a maximum 18 circuits will receive the monthly recurring charges detailed below.

Package C: Customers who subscribe to Versatile T1 service with a minimum 19 circuits or a maximum 24 circuits will receive the monthly recurring charges detailed below.

Monthly Recurring Charges: A monthly recurring charge applies to the Plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The following Monthly Recurring Charges apply:

<u>Service</u>	<u>Monthly Recurring Charge:</u>
Package A	\$640.00
Package B	\$736.00
Package C	\$920.00

Additional Benefits: In addition to the monthly recurring charge, customers will receive the benefits of the Companion Intrastate Service as described in Arkansas PSC Tariff No. 1.



Effective October 1, 2018

Non-Recurring Charges: Applicable non-recurring charges apply to services under the Verizon Business Services Versatile T1 as specified in section 3.3.1.3.1, 3.3.2.3.1, 3.1.3.3.2.1.

Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

Features

DID blocks (block of 20)                      Nationwide rate of \$6.25 per month

The following local calling features are included at no additional charge:

Caller ID - Name & Number  
Complete Blocking for Caller ID  
Select Blocking for Caller ID  
Call Forwarding Variable  
Speed Dial 8 or 30  
Call Waiting  
Three-Way Calling  
Call Transfer  
900/976 Blocking  
Toll Blocking (per line)  
Call Forwarding-Busy  
Call Forwarding-Don't Answer  
Voicemail

21.25 Local T1 Rewards Plan

Offer: Eligible customers, as defined below, who enroll in this Plan and subscribe to facilities based MCI Local T1 and/or PRI Service (Plan Service") will receive a waiver of monthly recurring charges for Plan Service, applied to Customers first, second (if eligible), third (if eligible), and fourth (if eligible) invoice(s) following activation of Promotional Service. In addition, customer will receive a waiver of DID block monthly recurring charges for the duration of the Customer's MCI Services Agreement (Agreement).

Benefit:

- 1 year: Waiver of one month plan Service and monthly recurring charges for DID blocks for duration of Agreement
- 2 year: Waiver of two months plan Service and monthly recurring charges for DID blocks for duration of Agreement
- 3+ year: Waiver of three months plan Service and monthly recurring charges for DID blocks for duration of Agreement

Additional Benefit: Customers who enroll in an Agreement having a two year or greater term and who subscribe to MCI Private IP service as found in the Service Guide at [www.mci.com](http://www.mci.com) at time of Plan enrollment will receive a waiver of one additional month of Plan Service.

Eligibility: New customers and existing customers who enroll in an Agreement and, for the first time, subscribe to MCI Business Services I Local, MCI Business Services I Local Line Solution, MCI Business Services I Local and Long Distance, MCI Business Services Local and Long Distance Line Solution, MCI Business Services II Local or MCI Business Services II Local and Long Distance in combination with MCI Full Local T1/ PRI service.

Effective October 1, 2018

Existing MCI Local customers enrolled in an Agreement having a three-year or greater term with a minimum of 12 months remaining who order additional Promotional Service are eligible to receive a waiver of three months Promotional Service.

Existing MCI Local customers enrolled in an Agreement having a two-year term commitment with a minimum of 12 months remaining who order additional Promotional Service are eligible to receive a waiver of two months Promotional Service.

Plan Benefit applies only to Plan Service ordered during the plan enrollment.

Customer may not receive the benefits of MCI Loyalty Plus I, MCI Loyalty Plus II and MCI Loyalty Plus III promotions on Promotional Service.

Customers who subscribe to UNE-P, Local Lines, Trunk and Metered Rate service are not eligible.

21.27 Local T1/PRI Lit Building Plan

Effective January 1, 2007, this plan will no longer be available to new customers.

**Offer:** Customer will receive a monthly recurring charge (Plan Charge) of \$595.00 for Local T1/PRI service.

**Eligibility:** Customer must:

- Be a new or existing customer adding new circuits into Lit Buildings;
- Be located and provision in a building connected via Company owned fiber to the Company's network (Lit Building);
- Receive service under Verizon Business Service II Local which receives the benefits of this plan under a term of service which equals or exceeds one year;
- Represent the Company's satisfaction, as determined with the company's sole discretion, that it would not permit conversion of facilities without further inducement; and
- Agree to allow the Company and its subcontractors and their respective employees and agents access to Customer or Authorized User premises at which service is being or will be provided (including access to associated equipment).

**Other Conditions:** Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, Verizon Loyalty Plus III, Local T1 Rewards and VBS II Local Availability Enhancement Plans or any discounts on the monthly recurring charges that receive the benefits of this plan.

21.28 Verizon Loyalty Plus I Plan

Effective July 1, 2007, this plan will no longer be available to new customers.

**Offer:** Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company-provided service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties

Effective October 1, 2018

(including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

<u>Product Group</u>	<u>Sub-Product</u>	<u>Service Unit</u>	<u>Credit Value</u>	<u>Companion Installation Waiver Charge Waiver (Yes/No)</u>
Voice	Local Trunk	Trunk	\$50	Y
	Local and Long Distance			
	Service-Solution II	Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

21.29 Verizon Loyalty Plus II Plan

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company provided service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the

Effective October 1, 2018

Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

<u>Product Group</u>	<u>Sub-Product</u>	<u>Service Unit</u>	<u>Credit Value</u>	<u>Companion Installation Waiver Charge Waiver (Yes/No)</u>
Voice	Local Trunk	Trunk	\$50	Y
	Local and Long Distance			
	Service-Solution II	Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

21.30 Verizon Loyalty Plus III Plan

Effective August 1, 2006, this plan will no longer be available to new customers.

**Offer:** Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan. Customer may enroll any eligible service unit, but any individual unit may be enrolled only once.

Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

<u>Product Group</u>	<u>Sub-Product</u>	<u>Service Unit</u>	<u>Credit Value</u>	<u>Companion Installation Waiver Charge Waiver (Yes/No)</u>
Voice	Local Trunk	Trunk	\$50	Y
	Local and Long Distance			
	Service-Solution II	Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services  
Arkansas Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

Local PRI	PRI Circuit	\$500	Y
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