MCI Communications Services, Inc. d/b/a Verizon Business Services
California Interexchange Services Catalog Schedule No. 2 (Enterprise Non-Current Services)

This Catalog Schedule No. 2 applies to the non-current Intrastate Long Distance Voice, Intrastate Network Services Local Access Services, and Intrastate U.S. Private Line Services for enterprise business customers (i.e., non-mass markets) previously offered in California by MCI Communications Services, Inc. d/b/a Verizon Business Services which are not set forth in other sections of the Guide. Unless otherwise indicated, the material below was previously described in Tariff Nos. 1, and 1T – 5T. Subsection A contains material previously in Tariff No. 1. Subsection B contains material previously in Tariff No. 1T. Subsection C contains material previously in Company Tariff No. 2T. Subsection D contains material previously in Company Tariff No. 4T. And, Subsection F contains material previously in Company Tariff No. 5T. For ease of reference, where applicable the prior section numbers contained in these prior tariffs have been retained.

All of these non-current services are subject to the Terms and Conditions applicable to the other Intrastate Services as set forth in the Guide. The product descriptions, rates and charges for the non-current services previously offered in California that were in effect at the time that the California Intrastate Services were added to the Guide and which are not set forth in other portions of the Guide nor set forth below, will continue to remain in effect for a Customer previously subscribed to these services until the Customer no longer subscribes to such service(s), or changes are made to the product descriptions, rates or charges in the Guide.

Any question regarding this Catalog Schedule, please call 1-866-665-7586.

## **CHANGE SHEET**

This sheet details the most recent revisions made to this Catalog Schedule. Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

# Revisions to Catalog Schedule No. 2, Effective 10/1/17:

## SUBSECTION D - MATERIAL PREVIOUSLY IN COMPANY TARIFF NO. 3T

- Removal of Dedicated Leased Line Service from the catalog. There are no customers on the service and the service is no longer available.

### SUBSECTION A - MATERIAL PREVIOUSLY IN COMPANY TARIFF NO. 1

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

(Intentional gaps in section numbers)

## 2. Service Descriptions and Charges

### 2.1 Message Telecommunications Service

### 2.1.1 Description

This service arrangement allows a customer to originate calls in areas with Equal Access capabilities served by the Company by presubscribing to the service. This service is also available to customers in areas without Equal Access capabilities through use of non-travel authorization code and company-provided switched access facilities.

The applicable usage rate depends upon the distance between originating and terminating points and the rate period (s) in which the call occurs. Calls are billed in one minute increments after an initial minimum billable period of one minute. Discounts are given based upon the customer's usage volume.

### 2.2 Wide Area Telecommunications Services

This service arrangement allows customers to originate calls via dedicated access facilities between the customer's premises and the Company's POP and allowing the completion of calls via facilities leased from other carriers. The dedicated access facility is provided by the Local Exchange Carrier. The Company will act as an agent for the customer in ordering and installation of such facilities.

## 2.3 Operator Services

### 2.3.1 Description:

Operator Services will be offered to the Company Switched Access subscribers served from equal access offices, and to users accessing the company's services through public payphones or customer provided stations. Charges for Operator Services may be billed to a customer's commercial credit card account or local exchange company (LEC) calling card account, or to the calling station, called station or a designated third party station. Charges may not be billed to public payphones or customer-provided stations, or to stations outside the United States. Operator Service rates will apply to the following types of calls:

- 2.3.1.1 Customer Dialed Calling Card Station Calls completed without the assistance of a company operator when the charges are billed to the LEC calling card account entered by the calling party.
- 2.3.1.2 Operator Station Calls completed with the assistance of a company operator on a station-to-station basis. Charges may be billed to the customer's commercial credit card or LEC calling card account, or to the calling station, called station or a designated third party station.
- 2.3.1.3 Person-to-Person Calls completed with the assistance of a company operator to a particular person, station, department or PBX extension specified by the calling party. Charges may be billed to the customer's commercial credit card or LEC calling card account, or to the calling station, called station or a designated third party station.

## 2.3.2 Product Types:

The charges for Operator Services will be the usage rates appearing in the following section plus a per call surcharge dependent upon the type of operator service provided. Calls originating from customer-provided stations located at hotels, motels and resorts may be billed at rates and charges other than the rates and charges appearing in this tariff.

## 2.3.2.1 Plan A

## (a) InterLATA Usage Charges:

|           | Day      |          | Evening  |          | Night    |          |
|-----------|----------|----------|----------|----------|----------|----------|
|           | 1st      | Add'l    | 1st      | Add'l    | 1st      | Add'l    |
| Mileage   | Min.     | Min.     | Min.     | Min.     | Min.     | Min.     |
| 0 - 20    | \$0.1300 | \$0.0800 | \$0.1034 | \$0.0673 | \$0.0776 | \$0.0505 |
| 21 - 40   | \$0.1600 | \$0.1100 | \$0.4650 | \$0.0873 | \$0.1086 | \$0.0786 |
| 41 - 70   | \$0.1600 | \$0.1200 | \$0.1382 | \$0.0942 | \$0.1138 | \$0.0790 |
| 71 - 100  | \$0.1700 | \$0.1400 | \$0.1474 | \$0.1080 | \$0.1189 | \$0.0879 |
| 101 - 150 | \$0.1700 | \$0.1400 | \$0.1566 | \$0.1080 | \$0.1344 | \$0.0879 |
| 151 - 330 | \$0.1700 | \$0.1500 | \$0.1658 | \$0.1181 | \$0.1344 | \$0.0982 |
| 331 +     | \$0.1800 | \$0.1500 | \$0.1750 | \$0.1285 | \$0.1551 | \$0.1034 |

# (b) InterLATA Additional Charges:

Added to the basic minute rates listed above, there are service charges for calls classified operator-assisted station or person.

## **Operator Station**

| Operator Dialed Calling Card | \$2.25 |
|------------------------------|--------|
| Collect                      | \$2.25 |
| Billed to Third Party        | \$2.35 |
| Person-to-Person             | \$4.90 |
| Customer Dialed Calling Card | \$1.00 |
| Operator Dialed Charge       | \$1.00 |

## (c) IntraLATA Usage Charges:

|         | Day      |          | Evening  |          | Night    |          |
|---------|----------|----------|----------|----------|----------|----------|
|         | 1st      | Add'l    | 1st      | Add'l    | 1st      | Add'l    |
| Mileage | Min.     | Min.     | Min.     | Min.     | Min.     | Min.     |
| 0 - 16  | \$0.1300 | \$0.0800 | \$0.1034 | \$0.0673 | \$0.0776 | \$0.0505 |
| 17- 20  | \$0.1300 | \$0.0800 | \$0.1034 | \$0.0673 | \$0.0776 | \$0.0505 |
| 21- 25  | \$0.1600 | \$0.1100 | \$0.4650 | \$0.0873 | \$0.1086 | \$0.0786 |
| 26- 30  | \$0.1600 | \$0.1100 | \$0.4650 | \$0.0873 | \$0.1086 | \$0.0786 |
| 31- 40  | \$0.1600 | \$0.1100 | \$0.4650 | \$0.0873 | \$0.1086 | \$0.0786 |
| 41- 50  | \$0.1600 | \$0.1200 | \$0.1382 | \$0.0942 | \$0.1138 | \$0.0790 |
| 51- 70  | \$0.1600 | \$0.1200 | \$0.1382 | \$0.0942 | \$0.1138 | \$0.0790 |
| Over 71 | \$0.1700 | \$0.1400 | \$0.1474 | \$0.1080 | \$0.1189 | \$0.0879 |

## (d) IntraLATA Additional Charges:

Added to the basic minute rates listed above, there are service charges for calls classified operator-assisted station or person.

### **Operator Station**

| Operator Dialed Calling Card | \$1.05 |
|------------------------------|--------|
| Collect                      | \$1.05 |
| Billed to Third Party        | \$1.05 |
| Person-to-Person             | \$3.15 |
| Customer Dialed Calling Card | \$0.73 |

Operator Dialed Charge \$1.00

### (e) Billing Increments:

Call duration is timed in one minute increments.

## (f) Rate Periods

Day rates apply from 8 a.m. to, but not including, 5 p.m. Monday through Friday. Evening rates apply from 5 p.m. to, but not including, 11 p.m. Sunday through Friday. Night rates apply from 11 p.m. to, but not including, 8 a.m. Monday through Saturday and from 8 a.m. to, but not including 5 p.m. Sunday.

\* Holidays include New Year's Day, Martin Luther King's Day, President's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

### 2.3.2.2 Plan B - Public Payphone

## (a) InterLATA Usage Charges:

|         | Day      |          | Evening  |          | Night    |          |
|---------|----------|----------|----------|----------|----------|----------|
|         | 1st      | Add'l    | 1st      | Add'l    | 1st      | Add'l    |
| Mileage | Min.     | Min.     | Min.     | Min.     | Min.     | Min.     |
| 0- 20   | \$0.1430 | \$0.0880 | \$0.1137 | \$0.0740 | \$0.0854 | \$0.0556 |
| 21- 40  | \$0.1760 | \$0.1210 | \$0.1419 | \$0.0960 | \$0.1195 | \$0.0865 |
| 41- 70  | \$0.1760 | \$0.1320 | \$0.1520 | \$0.1036 | \$0.1252 | \$0.0869 |
| 71-100  | \$0.1870 | \$0.1540 | \$0.1621 | \$0.1188 | \$0.1308 | \$0.0967 |
| 101-150 | \$0.1870 | \$0.1540 | \$0.1723 | \$0.1188 | \$0.1478 | \$0.0967 |
| 151-330 | \$0.1870 | \$0.1650 | \$0.1824 | \$0.4659 | \$0.1478 | \$0.1080 |
| 331 +   | \$0.1980 | \$0.1650 | \$0.1925 | \$0.1414 | \$0.1706 | \$0.1137 |

## (b) InterLATA Additional Charges:

Added to the basic minute rates listed above, there are service charges for calls classified operator-assisted station or person.

## **Operator Station**

| Operator Dialed Calling Card | \$2.475 |
|------------------------------|---------|
| Collect                      | \$2.475 |
| Station to Station           | \$2.347 |
| Billed to Third Party        | \$2.447 |
| Person-to-Person             | \$5.002 |
| Customer Dialed Calling Card | \$1.100 |
| Operator Dialed Charge       | \$1.000 |

## (c) IntraLATA Usage Charges:

|         | Day      |          | Evening  |          | Night    |          |
|---------|----------|----------|----------|----------|----------|----------|
|         | 1st      | Add'l    | 1st      | Add'l    | 1st      | Add'l    |
| Mileage | Min.     | Min.     | Min.     | Min.     | Min.     | Min.     |
| 0 – 16  | \$0.1430 | \$0.0880 | \$0.1137 | \$0.0740 | \$0.0854 | \$0.0556 |
| 17- 20  | \$0.1430 | \$0.0880 | \$0.1137 | \$0.0740 | \$0.0854 | \$0.0556 |
| 21- 25  | \$0.1760 | \$0.1210 | \$0.1419 | \$0.0960 | \$0.1195 | \$0.0865 |
| 26- 30  | \$0.1760 | \$0.1210 | \$0.1419 | \$0.0960 | \$0.1195 | \$0.0865 |
| 31- 40  | \$0.1760 | \$0.1210 | \$0.1419 | \$0.0960 | \$0.1195 | \$0.0865 |
| 41- 50  | \$0.1760 | \$0.1320 | \$0.1520 | \$0.1036 | \$0.1252 | \$0.0869 |
| 51 -70  | \$0.1760 | \$0.1320 | \$0.1520 | \$0.1036 | \$0.1252 | \$0.0869 |
| Over 71 | \$0.1870 | \$0.1540 | \$0.1621 | \$0.1188 | \$0.1308 | \$0.0967 |

## (d) InterLATA Additional Charges:

Added to the basic minute rates listed above, there are service charges for calls classified operator-assisted station or person.

## Operator Station

| Operator Dialed Calling Card | \$1.155 |
|------------------------------|---------|
| Collect                      | \$1.155 |
| Billed to Third Party        | \$1.155 |
| Person-to-Person             | \$3.465 |
| Customer Dialed Calling Card | \$0.803 |
| Operator Dialed Charge       | \$1.000 |

# (e) Billing Increments:

Call duration is timed in one minute increments.

## (f) Rate Periods

Day rates apply from 8 a.m. to, but not including, 5 p.m. Monday through Friday. Evening rates apply from 5 p.m. to, but not including, 11 p.m. Sunday through Friday. Night rates apply from 11 p.m. to, but not including, 8 a.m. Monday through Saturday and from 8 a.m. to, but not including 5 p.m. Sunday.

\* Holidays include New Year's Day, Martin Luther King's Day, President's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

## 2.3.2.3 Plan B - Private Payphone

# (a) InterLATA Usage Charges:

|         | Day      |          | Evening  |          | Night    |          |
|---------|----------|----------|----------|----------|----------|----------|
|         | 1st      | Add'l    | 1st      | Add'l    | 1st      | Add'l    |
| Mileage | Min.     | Min.     | Min.     | Min.     | Min.     | Min.     |
| 0- 20   | \$0.2300 | \$0.0800 | \$0.2034 | \$0.0673 | \$0.1776 | \$0.0505 |
| 21- 40  | \$0.2600 | \$0.0800 | \$0.2290 | \$0.0673 | \$0.2086 | \$0.0505 |
| 41- 70  | \$0.2600 | \$0.1100 | \$0.2382 | \$0.0873 | \$0.2138 | \$0.0786 |
| 71-100  | \$0.2700 | \$0.1100 | \$0.2474 | \$0.0873 | \$0.2189 | \$0.0786 |
| 101-150 | \$0.2700 | \$0.1100 | \$0.2566 | \$0.0873 | \$0.2344 | \$0.0786 |
| 151-330 | \$0.2700 | \$0.1200 | \$0.2658 | \$0.0942 | \$0.2344 | \$0.0790 |
| 331 +   | \$0.2800 | \$0.1200 | \$0.2750 | \$0.0942 | \$0.2551 | \$0.0790 |

# (b) InterLATA Additional Charges:

Added to the basic minute rates listed above, there are service charges for calls classified operator-assisted station or person.

# Operator Station

| Operator Dialed Calling Card | \$2.25 |
|------------------------------|--------|
| Collect                      | \$2.25 |
| Billed to Third Party        | \$2.35 |
| Person-to-Person             | \$4.90 |
| Customer Dialed Calling Card | \$1.00 |
| Operator Dialed Charge       | \$1.00 |

## (c) IntraLATA Usage Charges:

Day Evening Night

|         | 1st      | Add'l    | 1st      | Add'l    | 1st      | Add'l    |
|---------|----------|----------|----------|----------|----------|----------|
| Mileage | Min.     | Min.     | Min.     | Min.     | Min.     | Min.     |
| 0- 16   | \$0.2300 | \$0.0880 | \$0.2034 | \$0.0673 | \$0.1776 | \$0.0505 |
| 17- 20  | \$0.2300 | \$0.0880 | \$0.2034 | \$0.0673 | \$0.1776 | \$0.0505 |
| 21- 25  | \$0.2600 | \$0.1100 | \$0.2290 | \$0.0873 | \$0.2086 | \$0.0786 |
| 26- 30  | \$0.2600 | \$0.1100 | \$0.2290 | \$0.0873 | \$0.2086 | \$0.0786 |
| 31- 40  | \$0.2600 | \$0.1100 | \$0.2290 | \$0.0873 | \$0.2086 | \$0.0786 |
| 41- 50  | \$0.2600 | \$0.1200 | \$0.2382 | \$0.0942 | \$0.2138 | \$0.0790 |
| 51 -70  | \$0.2600 | \$0.1200 | \$0.2382 | \$0.0942 | \$0.2138 | \$0.0790 |
| Over 71 | \$0.2700 | \$0.1400 | \$0.2474 | \$0.1080 | \$0.2189 | \$0.0879 |

## (d) IntraLATA Additional Charges:

Added to the basic minute rates listed above, there are service charges for calls classified operator-assisted station or person.

## **Operator Station**

| Operator Dialed Calling Card | \$1.05 |
|------------------------------|--------|
| Collect                      | \$1.05 |
| Billed to Third Party        | \$1.05 |
| Person-to-Person             | \$3.15 |
| Customer Dialed Calling Card | \$0.73 |
| Operator Dialed Charge       | \$1.00 |

## (e) Billing Increments:

Call duration is timed in one minute increments.

# (f) Rate Periods

Day rates apply from 8 a.m. to, but not including, 5 p.m. Monday through Friday. Evening rates apply from 5 p.m. to, but not including, 11 p.m. Sunday through Friday. Night rates apply from 11 p.m. to, but not including, 8 a.m. Monday through Saturday and from 8 a.m. to, but not including 5 p.m. Sunday.

\* Holidays include New Year's Day, Martin Luther King's Day, President's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

# 2.3.2.4 Plan B – Hospitality

The rates and service charges in Section 2.3.4 apply to "0+", "0-" and "00" calls, including calls dialed using a 10XXX or other access number, routed to a Company operator or to an automated operator or calling card interface from the premises of:

- 1) residential and business subscribers; or
- 2) local exchange carrier customers not presubscribed to the Carrier.

## (a) InterLATA Usage Charges:

|         | Day      |          | Evening  |          | Night    |          |
|---------|----------|----------|----------|----------|----------|----------|
|         | 1st      | Add'l    | 1st      | Add'l    | 1st      | Add'l    |
| Mileage | Min.     | Min.     | Min.     | Min.     | Min.     | Min.     |
| 0- 20   | \$0.1300 | \$0.1300 | \$0.1300 | \$0.1300 | \$0.1300 | \$0.1300 |
| 21- 40  | \$0.1600 | \$0.1600 | \$0.1600 | \$0.1600 | \$0.1600 | \$0.1600 |
| 41- 70  | \$0.1600 | \$0.1600 | \$0.1600 | \$0.1600 | \$0.1600 | \$0.1600 |
| 71-100  | \$0.1700 | \$0.1700 | \$0.1700 | \$0.1700 | \$0.1700 | \$0.1700 |
| 101-150 | \$0.1700 | \$0.1700 | \$0.1700 | \$0.1700 | \$0.1700 | \$0.1700 |
| 151-330 | \$0.1700 | \$0.1700 | \$0.1700 | \$0.1700 | \$0.1700 | \$0.1700 |
| 331 +   | \$0.1800 | \$0.1800 | \$0.1800 | \$0.1800 | \$0.1800 | \$0.1800 |

## (b) InterLATA Additional Charges:

Added to the basic minute rates listed above, there are service charges for calls classified operator-assisted station or person.

## Operator Station

| Operator Dialed Calling Card | \$2.40 |
|------------------------------|--------|
| Collect                      | \$2.40 |
| Billed to Third Party        | \$2.50 |
| Person-to-Person             | \$5.05 |
| Customer Dialed Calling Card | \$1.15 |
| Operator Dialed Charge       | \$1.00 |

## (c) IntraLATA Usage Charges:

|         | Day      |          | Evening  |          | Night    |          |
|---------|----------|----------|----------|----------|----------|----------|
|         | 1st      | Add'l    | 1st      | Add'l    | 1st      | Add'l    |
| Mileage | Min.     | Min.     | Min.     | Min.     | Min.     | Min.     |
| 0 - 16  | \$0.1300 | \$0.1300 | \$0.1300 | \$0.1300 | \$0.1300 | \$0.1300 |
| 17- 20  | \$0.1300 | \$0.1300 | \$0.1300 | \$0.1300 | \$0.1300 | \$0.1300 |
| 21- 25  | \$0.1600 | \$0.1600 | \$0.1600 | \$0.1600 | \$0.1600 | \$0.1600 |
| 26- 30  | \$0.1600 | \$0.1600 | \$0.1600 | \$0.1600 | \$0.1600 | \$0.1600 |
| 31- 40  | \$0.1600 | \$0.1600 | \$0.1600 | \$0.1600 | \$0.1600 | \$0.1600 |
| 41- 50  | \$0.1600 | \$0.1600 | \$0.1600 | \$0.1600 | \$0.1600 | \$0.1600 |
| 51 -70  | \$0.1600 | \$0.1600 | \$0.1600 | \$0.1600 | \$0.1600 | \$0.1600 |
| Over 71 | \$0.1700 | \$0.1700 | \$0.1700 | \$0.1700 | \$0.1700 | \$0.1700 |

## (d) IntraLATA Additional Charges:

Added to the basic minute rates listed above, there are service charges for calls classified operator-assisted station or person.

## Operator Station

| Operator Dialed Calling Card | \$1.20  |
|------------------------------|---------|
| Collect                      | \$1.20  |
| Billed to Third Party        | \$1.20  |
| Person-to-Person             | \$3.30  |
| Customer Dialed Calling Card | \$0.880 |
| Operator Dialed Charge       | \$1.00  |

### (e) Billing Increments:

Call duration is timed in one minute increments.

# (f) Rate Periods

Day rates apply from 8 a.m. to, but not including, 5 p.m. Monday through Friday. Evening rates apply from 5 p.m. to, but not including, 11 p.m. Sunday through Friday. Night rates apply from 11 p.m. to, but not including, 8 a.m. Monday through Saturday and from 8 a.m. to, but not including 5 p.m. Sunday.

Holidays include New Year's Day, Martin Luther King's Day, President's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

# 2.3.2.5 Plan C - Hospitality

## (a) InterLATA Usage Charges:

|         | Day      |          | Evening  |          | Night    |          |
|---------|----------|----------|----------|----------|----------|----------|
|         | 1st      | Add'l    | 1st      | Add'l    | 1st      | Add'l    |
| Mileage | Min.     | Min.     | Min.     | Min.     | Min.     | Min.     |
| 0 - 20  | \$0.2300 | \$0.2300 | \$0.2300 | \$0.2300 | \$0.2300 | \$0.2300 |
| 21- 40  | \$0.2600 | \$0.2600 | \$0.2600 | \$0.2600 | \$0.2600 | \$0.2600 |
| 41- 70  | \$0.2600 | \$0.2600 | \$0.2600 | \$0.2600 | \$0.2600 | \$0.2600 |
| 71-100  | \$0.2700 | \$0.2700 | \$0.2700 | \$0.2700 | \$0.2700 | \$0.2700 |
| 101-150 | \$0.2700 | \$0.2700 | \$0.2700 | \$0.2700 | \$0.2700 | \$0.2700 |
| 151-330 | \$0.2700 | \$0.2700 | \$0.2700 | \$0.2700 | \$0.2700 | \$0.2700 |
| 331 +   | \$0.2800 | \$0.2800 | \$0.2800 | \$0.2800 | \$0.2800 | \$0.2800 |

## (b) InterLATA Additional Charges:

Added to the basic minute rates listed above, there are service charges for calls classified operator-assisted station or person.

# Operator Station

| Operator Dialed Calling Card | \$2.55 |
|------------------------------|--------|
| Collect                      | \$2.55 |
| Billed to Third Party        | \$2.65 |
| Person-to-Person             | \$5.20 |
| Customer Dialed Calling Card | \$1.30 |
| Operator Dialed Charge       | \$1.00 |

# (c) IntraLATA Usage Charges:

|         | Day      |          | Evening  |          | Night    |          |
|---------|----------|----------|----------|----------|----------|----------|
|         | 1st      | Add'l    | 1st      | Add'l    | 1st      | Add'l    |
| Mileage | Min.     | Min.     | Min.     | Min.     | Min.     | Min.     |
| 0 - 16  | \$0.2300 | \$0.2300 | \$0.2300 | \$0.2300 | \$0.2300 | \$0.2300 |
| 17- 20  | 0.2300   | \$0.2300 | \$0.2300 | \$0.2300 | \$0.2300 | \$0.2300 |
| 21- 25  | 0.2600   | \$0.2600 | \$0.2600 | \$0.2600 | \$0.2600 | \$0.2600 |
| 26- 30  | 0.2600   | \$0.2600 | \$0.2600 | \$0.2600 | \$0.2600 | \$0.2600 |
| 31- 40  | 0.2600   | \$0.2600 | \$0.2600 | \$0.2600 | \$0.2600 | \$0.2600 |
| 41- 50  | 0.2600   | \$0.2600 | \$0.2600 | \$0.2600 | \$0.2600 | \$0.2600 |
| 51 -70  | 0.2600   | \$0.2600 | \$0.2600 | \$0.2600 | \$0.2600 | \$0.2600 |
| Over 71 | 0.2700   | \$0.2700 | \$0.2700 | \$0.2700 | \$0.2700 | \$0.2700 |

## (d) IntraLATA Additional Charges:

Added to the basic minute rates listed above, there are service charges for calls classified operator-assisted station or person.

## **Operator Station**

| Operator Dialed Calling Card | \$1.35 |
|------------------------------|--------|
| Collect                      | \$1.35 |
| Billed to Third Party        | \$1.35 |
| Person-to-Person             | \$3.45 |
| Customer Dialed Calling Card | \$1.03 |
| Operator Dialed Charge       | \$1.00 |

## (e) Billing Increments:

Call duration is timed in one minute increments.

## (f) Rate Periods

Day rates apply from 8 a.m. to, but not including, 5 p.m. Monday through Friday. Evening rates apply from 5 p.m. to, but not including, 11 p.m. Sunday through

Friday. Night rates apply from 11 p.m. to, but not including, 8 a.m. Monday through Saturday and from 8 a.m. to, but not including 5 p.m. Sunday.

\* Holidays include New Year's Day, Martin Luther King's Day, President's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

# 2.3.2.6 Plan D - Hospitality

## (a) InterLATA Usage Charges:

|         | Day      |          | Evening  |          | Night    |          |
|---------|----------|----------|----------|----------|----------|----------|
|         | 1st      | Add'l    | 1st      | Add'l    | 1st      | Add'l    |
| Mileage | Min.     | Min.     | Min.     | Min.     | Min.     | Min.     |
| 0 - 20  | \$0.3300 | \$0.3300 | \$0.3300 | \$0.3300 | \$0.3300 | \$0.3300 |
| 21- 40  | \$0.3600 | \$0.3600 | \$0.3600 | \$0.3600 | \$0.3600 | \$0.3600 |
| 41- 70  | \$0.3600 | \$0.3600 | \$0.3600 | \$0.3600 | \$0.3600 | \$0.3600 |
| 71-100  | \$0.3700 | \$0.3700 | \$0.3700 | \$0.3700 | \$0.3700 | \$0.3700 |
| 101-150 | \$0.3700 | \$0.3700 | \$0.3700 | \$0.3700 | \$0.3700 | \$0.3700 |
| 151-330 | \$0.3700 | \$0.3700 | \$0.3700 | \$0.3700 | \$0.3700 | \$0.3700 |
| 331 +   | \$0.3800 | \$0.3800 | \$0.3800 | \$0.3800 | \$0.3800 | \$0.3800 |

## (b) InterLATA Additional Charges:

Added to the basic minute rates listed above, there are service charges for calls classified operator-assisted station or person.

## **Operator Station**

| Operator Dialed Calling Card | \$2.70 |
|------------------------------|--------|
| Collect                      | \$2.70 |
| Billed to Third Party        | \$2.80 |
| Person-to-Person             | \$5.35 |
| Customer Dialed Calling Card | \$1.45 |
| Operator Dialed Charge       | \$1.00 |

## (c) IntraLATA Usage Charges:

|         | Day      |          | Evening  |          | Night    |          |
|---------|----------|----------|----------|----------|----------|----------|
|         | 1st      | Add'l    | 1st      | Add'l    | 1st      | Add'l    |
| Mileage | Min.     | Min.     | Min.     | Min.     | Min.     | Min.     |
| 0 – 16  | \$0.3300 | \$0.3300 | \$0.3300 | \$0.3300 | \$0.3300 | \$0.3300 |
| 17- 20  | \$0.3300 | \$0.3300 | \$0.3300 | \$0.3300 | \$0.3300 | \$0.3300 |
| 21- 25  | \$0.3600 | \$0.3600 | \$0.3600 | \$0.3600 | \$0.3600 | \$0.3600 |
| 26- 30  | \$0.3600 | \$0.3600 | \$0.3600 | \$0.3600 | \$0.3600 | \$0.3600 |
| 31- 40  | \$0.3600 | \$0.3600 | \$0.3600 | \$0.3600 | \$0.3600 | \$0.3600 |
| 41- 50  | \$0.3600 | \$0.3600 | \$0.3600 | \$0.3600 | \$0.3600 | \$0.3600 |
| 51 -70  | \$0.3600 | \$0.3600 | \$0.3600 | \$0.3600 | \$0.3600 | \$0.3600 |
| Over 71 | \$0.3700 | \$0.3700 | \$0.3700 | \$0.3700 | \$0.3700 | \$0.3700 |

## (d) IntraLATA Additional Charges:

Added to the basic minute rates listed above, there are service charges for calls classified operator-assisted station or person.

## **Operator Station**

| Operator Dialed Calling Card | \$1.50 |
|------------------------------|--------|
| Collect                      | \$1.50 |
| Billed to Third Party        | \$1.50 |

| Person-to-Person             | \$3.60 |
|------------------------------|--------|
| Customer Dialed Calling Card | \$1.18 |
| Operator Dialed Charge       | \$1.00 |

## (e) Billing Increments:

Call duration is timed in one minute increments.

### (f) Rate Periods

Day rates apply from 8 a.m. to, but not including, 5 p.m. Monday through Friday. Evening rates apply from 5 p.m. to, but not including, 11 p.m. Sunday through Friday. Night rates apply from 11 p.m. to, but not including, 8 a.m. Monday through Saturday and from 8 a.m. to, but not including 5 p.m. Sunday.

\* Holidays include New Year's Day, Martin Luther King's Day, President's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

## 2.3.2.7 Plan E – Hospitality

## (a) <u>Usage Charges</u>:

|         | Day      |          | Evening  |          | Night    |          |
|---------|----------|----------|----------|----------|----------|----------|
|         | 1st      | Add'l    | 1st      | Add'l    | 1st      | Add'l    |
| Mileage | Min.     | Min.     | Min.     | Min.     | Min.     | Min.     |
| 0- 20   | \$0.3640 | \$0.2080 | \$0.3029 | \$0.1817 | \$0.2358 | \$0.1414 |
| 21- 40  | \$0.5200 | \$0.3120 | \$0.3780 | \$0.3560 | \$0.3301 | \$0.2201 |
| 41- 70  | \$0.5200 | \$0.3380 | \$0.4050 | \$0.2759 | \$0.3458 | \$0.2358 |
| 71-100  | \$0.5460 | \$0.3900 | \$0.4320 | \$0.3164 | \$0.3615 | \$0.2671 |
| 101-150 | \$0.5980 | \$0.3900 | \$0.4590 | \$0.3164 | \$0.4085 | \$0.2671 |
| 151-330 | \$0.6240 | \$0.4160 | \$0.4860 | \$0.3461 | \$0.4085 | \$0.2985 |
| 331 +   | \$0.6500 | \$0.4420 | \$0.5130 | \$0.3767 | \$0.4715 | \$0.3142 |

### (b) Billing Increments:

Call duration is timed in one minute increments.

### (c) Rate Periods

Day rates apply from 8 a.m. to, but not including, 5 p.m. Monday through Friday. Evening rates apply from 5 p.m. to, but not including, 11 p.m. Sunday through Friday. Night rates apply from 11 p.m. to, but not including, 8 a.m. Monday through Saturday and from 8 a.m. to, but not including 5 p.m. Sunday.

## (d) Additional Charges:

Added to the basic minute rates listed above, there are service charges for calls classified operator-assisted station or person.

| Station-to-Station          | \$2.00 |
|-----------------------------|--------|
| Person-to-Person            | \$4.00 |
| Customer Dialed Credit Card | \$1.25 |

## 2.3.2.8 Plan F- IntraLATA Coin Operated Pay Telephone

## (a) Usage Charges:

|         | Day  |       | Evening |       | Night |       |
|---------|------|-------|---------|-------|-------|-------|
|         | 1st  | Add'l | 1st     | Add'l | 1st   | Add'l |
| Mileage | Min. | Min.  | Min.    | Min.  | Min.  | Min.  |

| 0 – 12 | \$0.2614 | \$0.0800 | \$0.2214 | \$0.0600 | \$0.1714 | \$0.0600 |
|--------|----------|----------|----------|----------|----------|----------|
| 13- 26 | \$0.2614 | \$0.0800 | \$0.2214 | \$0.0600 | \$0.1714 | \$0.0600 |
| 17- 20 | \$0.2614 | \$0.0800 | \$0.2214 | \$0.0600 | \$0.1714 | \$0.0600 |
| 21- 25 | \$0.3014 | \$0.1400 | \$0.2714 | \$0.1200 | \$0.2114 | \$0.0900 |
| 26- 30 | \$0.3014 | \$0.1400 | \$0.2714 | \$0.1200 | \$0.2114 | \$0.0900 |
| 31- 40 | \$0.3014 | \$0.1400 | \$0.2714 | \$0.1200 | \$0.2114 | \$0.0900 |
| 41- 50 | \$0.3314 | \$0.1600 | \$0.2814 | \$0.1300 | \$0.2414 | \$0.1000 |
| 51- 70 | \$0.3314 | \$0.1600 | \$0.2814 | \$0.1300 | \$0.2414 | \$0.1000 |
| 71+    | \$0.3314 | \$0.2100 | \$0.1914 | \$0.1300 | \$0.2714 | \$0.1500 |

## (b) Billing Increments:

Call duration is timed in one minute increments.

## (c) Rate Periods

Day rates apply from 8 a.m. to, but not including, 5 p.m. Monday through Friday. Evening rates apply from 5 p.m. to, but not including, 11 p.m. Sunday through Friday. Night rates apply from 11 p.m. to, but not including, 8 a.m. Monday through Saturday and from 8 a.m. to, but not including 5 p.m. Sunday.

# (d) Additional Charges:

Added to the basic minute rates listed above, there are service charges for calls classified operator-assisted station or person.

| Calling Card Station | \$0.35 |
|----------------------|--------|
| Operator Station     | \$0.95 |
| Person-to Person     | \$2.95 |

## 2.3.2.9 Plan G – Hospitality

## (a) Usage Charges:

|         | Day      |          | Evening  |          | Night    |          |
|---------|----------|----------|----------|----------|----------|----------|
|         | 1st      | Add'l    | 1st      | Add'l    | 1st      | Add'l    |
| Mileage | Min.     | Min.     | Min.     | Min.     | Min.     | Min.     |
| 8 - 0   | \$0.2700 | \$0.2700 | \$0.2700 | \$0.2700 | \$0.2700 | \$0.2700 |
| 9 – 12  | \$0.2700 | \$0.2700 | \$0.2700 | \$0.2700 | \$0.2700 | \$0.2700 |
| 13 – 16 | \$0.3000 | \$0.3000 | \$0.3000 | \$0.3000 | \$0.3000 | \$0.3000 |
| 17 - 20 | \$0.3200 | \$0.3200 | \$0.3200 | \$0.3200 | \$0.3200 | \$0.3200 |
| 21 - 25 | \$0.3500 | \$0.3500 | \$0.3500 | \$0.3500 | \$0.3500 | \$0.3500 |
| 26 - 30 | \$0.3800 | \$0.3800 | \$0.3800 | \$0.3800 | \$0.3800 | \$0.3800 |
| 31 - 40 | \$0.4100 | \$0.4100 | \$0.4100 | \$0.4100 | \$0.4100 | \$0.4100 |
| 41 - 50 | \$0.4400 | \$0.4400 | \$0.4400 | \$0.4400 | \$0.4400 | \$0.4400 |
| 51 - 70 | \$0.4700 | \$0.4700 | \$0.4700 | \$0.4700 | \$0.4700 | \$0.4700 |
| 70 +    | \$0.5000 | \$0.5000 | \$0.5000 | \$0.5000 | \$0.5000 | \$0.5000 |

## (b) Billing Increments:

Call duration is timed in one minute increments.

# (c) Rate Periods

Day rates apply from 8 a.m. to, but not including, 5 p.m. Monday through Friday. Evening rates apply from 5 p.m. to, but not including, 11 p.m. Sunday through Friday. Night rates apply from 11 p.m. to, but not including, 8 a.m. Monday through Saturday and from 8 a.m. to, but not including 5 p.m. Sunday.

## (d) Additional Charges:

Added to the basic minute rates listed above, there are service charges for calls classified operator-assisted station or person.

Operator Assisted:

Station-to-Station \$1.25 Person-to-Person \$3.00 Automated Calling Card: \$1.95

# 2.4 Toll Free Services

## 2.4.8 Toll Free Feature Charges

Feature Charges are determined by the specific feature requested by a Company Toll Free Customer. These changes are in addition to toll free usage charges and are not subject to discounting unless specifically indicated.

| Feature  | Set-Up<br>Charge                 | Monthly<br>Recurring<br>Charge   |
|--|----------------------------------|----------------------------------|
| Toll Free # Charge (per toll free #)   | N/C                              | \$ 10.00                         |
| Reservation Charge (per toll free #/ max. 10 numbers per customer)   | \$ 35.00                         | N/C                              |
| After Hours Voice Messaging (per toll free #) Option A - Announcement Only Option B - Announcement w/Message Option C - Announcement w/Message and Outdial | \$ 25.00<br>\$ 25.00<br>\$ 25.00 | \$ 30.00<br>\$ 40.00<br>\$ 50.00 |
| Real-Time ANI Delivery (per Trunk group)   | \$350.00                         | \$200.00                         |
| Dedicated Termination Overflow (per toll free #)   | N/C                              | \$ 50.00                         |
| Point of Call Routing (per toll free #)  | \$100.00                         | \$50.00                          |
| Time of Day Routing (per toll free #)  | \$100.00                         | \$ 50.00                         |
| Command Routing (per toll free #)  | \$100.00                         | \$ 50.00                         |
| Percent Allocation Routing (per toll free #)   | \$100.00                         | \$ 50.00                         |
| Dialed Number Identification<br>Service (DNIS) (per toll free #)   | \$100.00                         | \$ 50.00                         |
| Day of Week Routing (per toll free #)  | \$100.00                         | \$ 50.00                         |
| Change toll free Destination Number (via service order)  | \$ 15.00                         | N/C                              |
| <b>-</b> " . "   |                                  |                                  |

Expedite toll free Service Order

| (per order)  | \$100.00 | N/C      |
|--|----------|----------|
| Add/Change Area of Service Screening                       | \$ 25.00 | N/C      |
| Add/Change Canadian toll free Origination                  | N/C      | N/C      |
| Add/Change Caribbean (Puerto Rico and U.S. Virgin Islands) | N/C      | N/C      |
| Toll Free Referral Recordings                              | \$ 25.00 | \$ 30.00 |
| Nationwide Toll Free Directory Listing per toll free #)*/  | \$ 15.00 | \$ 12.50 |
| Expedite Directory Listing - Major                         | \$ 25.00 | N/C      |
| Expedite Directory Listing - Minor                         | \$ 20.00 | N/C      |

### 2.4.9 Company Resp. Org. Charges

Where the Company serves as a Resp. Org. for a non-Company Toll Free Service Customer, the Company will pass on the tariffed Local Exchange Carrier Charges for SMS/800 Database and related services. In addition, the following Company charges will apply:

| Service  | Set-Up<br>Charge | Monthly<br>Recurring<br>Charge |
|--|------------------|--------------------------------|
| Set Up Toll Free # (per toll free #) Modify Toll Free Record (Add/Change | \$50.00          | \$1.00                         |
| Toll Free #, Vertical or Enhanced Features)                              | \$25.00          | N/C                            |

## 2.4.10 Product Types (continued)

### 2.4.10.2 Takeback and Transfer (TBX)

Takeback and Transfer is a toll-free service which allows Call Centers to transfer a toll-free call in progress to another remote site using pre-defined keypad commands and transfer digits. The service will be billed at the usage rates for Intelenet Service as filed in Section 2.5.10 and the following additional charges will apply:

One Time Installation Charge: \$500.00

Monthly recurring charge per 8XX No.: \$80.00

Change Charge: \$100.00

Per Call Surcharge: \$0.04

### 2.5 Other Service Arrangements

## 2.5.1 <u>Dedicated WATS</u>

## 2.5.1.1 Description

This service arrangement allows a customer to originate calls via dedicated access facilities connected to the Company locations listed below, and terminate calls via switched access facilities at any point within the state.

The applicable usage rate depends upon the distance between the originating and terminating points and the rate period(s) in which the call occurs. Calls are billed in increments of six seconds after an initial minimum billable period of six seconds. A minimum average time requirement (MATR) call duration applies to a customer's monthly interstate and intrastate calls. Discounts are given based upon the customer's usage volume. Service ordering charges and access and installation charges also apply to this service arrangement.

## 2.5.1.2 Service Points

.1 Dedicated access service arrangements are available in the via DAL and/or T-1 facilities from the cities listed below.

Bakersfield Palo Alto Burbank Sacramento Compton San Diego San Francisco Fresno Garden Grove San Jose Hayward Santa Ana Irvine Santa Barbara Los Angeles Santa Monica Oakland Sherman Oaks Ontario Stockton

## 2.5.1.3 Usage Charges

.1 Minimum Average Time Requirement - If an account's total interstate and intrastate usage divided by the number of domestic calls is less than 30 seconds, the customer's usage charges will be determined by multiplying the number of calls by 30 seconds to arrive at billable usage, and multiplying that usage amount by the average billable rate for the calls made during that period to determine total usage charges.

### .2 Rate Periods

Day: Weekdays 8 a.m. - 5 p.m. Evening: Weekdays 5 p.m. - 11 p.m.

Night: Weekends, Holidays 11p.m. - 8 a.m.

### .3 Per Minute Rates

| Day     | Evening            | Night                              |
|---------|--------------------|------------------------------------|
| \$.0995 | \$.0905            | \$.0746                            |
| \$.1090 | \$.1015            | \$.0819                            |
| \$.1205 | \$.1120            | \$.0898                            |
|         | \$.0995<br>\$.1090 | \$.0995 \$.0905<br>\$.1090 \$.1015 |

# .4 <u>Usage Volume Discounts</u>

Discounts will be applied to a customer's usage charges based upon the customer's total interstate and intrastate usage charges for the account for the billing period. Directory assistance and international calls will not be included in determining a customer's total usage and will not receive discounts under this schedule. Discount percentages increase as total usage increases, and vary by rate period. The discount percentage corresponding to a given rate period and total usage level will be applied to all usage in that rate period.

Usage Day Evening Night

| \$ 0-     | 4999.99  | 0%  | 0%  | 0% |
|-----------|----------|-----|-----|----|
| \$ 5000 - | 9999.99  | 5%  | 5%  | 3% |
| \$10000 - | 24999.99 | 11% | 11% | 3% |
| \$25000 - | 34999.99 | 13% | 13% | 3% |
| \$35000 + |          | 18% | 13% | 3% |

## 2.5.2 OnLine Card Service

# 2.5.2.1 Service Description and Rates

OnLine calling card is available to residential and commercial Company customers. Non-Company customers may also subscribe to OnLine as a stand-alone service.

OnLine access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company toll free access number. Calls originating from rotary phones will be completed with the assistance of operators at the special rates found in Section 2.5.9.1.5 following. Calls will be billed at the per minute usage rates as shown in the applicable rates which follow. A retroactive volume discount is applied to the total usage portion of the monthly statement from all time of day periods.

The time of day rate periods for OnLine Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

As an introductory offer, new customers of OnLine card service may redeem a coupon for credit off their first full month's invoice. Coupons have no cash value and cannot be rolled over to the next month. Coupons must be redeemed prior to their expiration date.

## .2 Commercial OnLine Rate Schedule

This calling card schedule applies to all customers who subscribe to one of the Company's commercial long distance services, including the Acclaim family.

### (a) Per Minute Rates (\$)

Time of Day Rate Per Minute

Peak \$0.30 Off-Peak \$0.30

## (b) Commercial Volume Discount

Usage Level Percent Discount

\$25.00 - \$ 249.99 8.70% \$250.00 - \$2499.99 13.04% \$2500.00 + 21.74%

# (c) Per Call Charge

The following per call charge will apply to each call in addition to the per minute rates listed above.

Per Call Charge: \$0.65

## (d) Billing Increments

All commercial calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

### .3 Stand Alone OnLine Rate Schedule

This calling card schedule applies to commercial customers that do not have any other services with the Company.

## (a) Per Minute Rates (\$)

Time of DayRate Per Minute

Peak \$0.30 Off-Peak \$0.30

## (b) Stand Alone Volume Discount

Usage Level Percent Discount

\$25.00 - \$249.99 8.70% \$250.00 - \$2499.99 13.04% \$2500.00 + 21.74%

## (c) Billing Increments

All Stand Alone calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

### .4 Per Call Surcharge

The following surcharge is in addition to the per minute rates found in (.1), (.2) or (.3) above and will apply to calls which default to a live operator.

Per call Surcharge ....... \$0.65

# .5 Operator Assisted OnLine Rate Schedule

If a customer chooses to access an Operator to place a call, the call will be billed at the Company's rates as specified in the applicable rate sections and, in addition, the surcharge set forth below will apply.

## (a) Per Call Surcharge

Per Call Charge

Station-to-Station \$1.50 Person-to-Person \$3.00

### .6 SCHEDULE C OnLine Rate Schedule

Commercial customers who elect this calling card schedule agree to meet a minimum monthly usage requirement as provided in (b) below.

## (a) Per Minute Rates (\$)

---- Time of Day ----

| Usage Level          | Peak   | Off-Peak |
|----------------------|--------|----------|
| \$ 2,500-\$10,000.99 | \$.180 | \$.130   |
| \$10,001-\$25,000.99 | \$.170 | \$.130   |
| \$25,001+            | \$.165 | \$.130   |

## (b) Minimum Usage Per Month

There is a minimum usage per account of \$2,500 per month. New accounts will be given a 90-day ramp up period to reach this usage minimum.

### (c) Billing Increments

All SCHEDULE C calls will be billed in eighteen (18) second initial increments and additional increments of six (6) seconds.

## (d) Per Call Surcharge

The following surcharge is in addition to the per minute rates found above and will apply to all SCHEDULE C OnLine calls.

Per Call Surcharge: \$0.65

(e) SCHEDULE C OnLine Service is not available as a resale product.

## 2.5.3 Leased Channel Service

### 2.5.3.1 Description

The Company will provide intercity channels to be used for voice communications and/or analog data transmission. Services are offered and rates established in nominal bandwidth increments of 4 kHz. Channels are offered for analog data service at various speeds based on the type of conditioning, modem, other equipment, and technical limitations of the facilities leased.

### 2.5.3.2 Service Points

Service is available between the Company terminals located in the following cities:

Los Angeles Sacramento San Francisco San Diego

### 2.5.3.3 Description of Rates

## .1 Interoffice Channel (IOC) Rate Elements

## (a) Line Haul Charge

The line haul charge is the charge for providing the transmission path between the Company Terminal Office Cities. It includes the derivation of the customer's channel from the Company transmission facility at the Company Terminal Office. The charge is based on the mileage distance between the appropriate Company Terminal Office Cities. The specific rates can be found in Section 2.5.3.4.

### (b) Central Office Connection

The central office connection provides the function of connecting the channel at the Company terminal office with the facilities used to connect to the customer's premises. A central office connection charge applies for each local distribution channel connected to a terminal office. The specific rates can be found in Section 2.5.3.4.

### (c) Signaling

Signaling is the process by which one location alerts another location on the same channel or network that it wishes to communicate.

The signaling arrangements available permit signals generated by other equipment at a location to be transmitted over a service. They do not include the capability to initiate or receive those signals.

The signaling arrangement to be used on a service is dependent on the type of equipment used with the service, the function of the service (e.g. off-premises station, foreign exchange, tie trunk) and the manner in which the Customer wants the signal process to operate (e.g., ringdown, dial).

Signaling rates apply to the IOC in all instances unless the channel is a data only channel or a CCSA/EPSCS trunk.

The specific rates can be found in Section 2.5.3.4.

# (d) Conditioning

Analog Data Transmission can be accomplished over the Company Leased Channels. The speed of transmission is dependent on the type of conditioning, the modem and other equipment used, plus the technical characteristics and limitations of the facility leased. Specific rates can be found in Section 2.5.3.4.

Leased channels having nominal bandwidth of 4 kHz may be arranged for analog data transmission at the following types of conditioning:

### (1) Type C2 - Technical Description

The envelope delay distortion shall not exceed: Between 1000 and 2600 Hz, 500 microseconds Between 600 and 2600 Hz, 1500 microseconds Between 500 and 2800 Hz, 3000 microseconds

The loss derivation with frequency (from 1000 Hz reference) shall not exceed:

Between 500 and 2800 Hz, - ldb to + 3db Between 300 and 3000 Hz, - 2db to + 6db (+ means more loss)

## (2) Type D1 - Technical Description

Noise (C-Notched):

Signal to C-notched noise: 28db or greater Non linear Distortion (4-tone method):

Signal to second order distortion: 35db or greater Signal to third order distortion: 40db or greater

### (e) Installation Charge

An installation charge applies for each interoffice channel provided. This charge provides for the initial installation of the interoffice channel and the central office connection at each terminal office involved. Additional installation charges will apply when conditioning is provided. When the customer requests that the service type or operational mode of an interoffice channel be changed, the installation charge will apply to each IOC changed. Specific rates can be found in Section 2.5.3.4.

# .2 Local Distribution Channel (LDC) Rate Elements

### (a) Channel Charge

## (1) Voice Grade Channels

Acting on behalf of the customer, the Company will obtain the voice grade communications channel(s) necessary to interconnect the IOC at the Company Terminal Office with a designated service point. The charge for this channel is dependent upon the distance between the Local Exchange Company (LEC) office serving the Company terminal office and the LEC office serving the designated service point. In

instances where the Company has more than one terminal office in a served city the mileage will be calculated to the LEC office serving the nearest Company office even though the company may actually route the channel through a different terminal office. The distance between offices will be calculated as follows:

- i. Obtain the "V" and "H" coordinates for each office from the Exchange Carrier Association Tariff F.C.C. No. 4.
- ii. Obtain the differences between the "V" coordinates of each of the cities. Obtain the differences between the "H" coordinates.
- iii. Square each difference obtained in step 2 above.
- iv. Divide the sum of the squares obtained in step 3 above by 10.

  Round to the next higher whole number if any fraction is obtained.
- Obtain the square root of the whole number result obtained in step 4 above. Round to the next higher whole number if any fraction is obtained. This is the mileage.

Local Distribution Channels may be provided to designated service points located in the same LATA as the Company Terminal Office (intra-LATA), or to designated service points located in a LATA other than the one in which the Company Terminal Office is located (inter-LATA). The channel charge varies by the Company Terminal Office and whether the channel is intra-LATA or inter-LATA. In cases where the LEC serving the customer's designated service point is a non-Bell carrier other than the LEC serving the Company Terminal office, charges will be determined on an individual case basis.

The channel charge does not apply when the LDC terminates in a switched access service or open-ended FX arrangement provided from the same LEC office serving the Company terminal.

The channel charge consists of a fixed component and a per mile component. To determine the charge the per mile rate corresponding to the proper mileage band should be multiplied by the total LDC mileage and added to the corresponding fixed component. Specific rates can be found in Section 2.5.3.4.

## (2) Customer Provided Facilities

When the local distribution channel is furnished by the customer with special access facilities provided by the local exchange company under the access service tariff, a monthly recurring charge will apply for this access connection. Specific rates can be found in Section 2.5.3.4.

### (3) Digital Access

The Company will provide for the termination of digital access facilities connecting its terminal to the designated service point. At the customer's request the Company will make arrangements to provide such facilities or they may be customer provided. Due to the varying nature of such arrangements, charges for facilities provided by the Company will be determined on an individual case basis and specified in a separate agreement with the customer.

## (b) Signaling

Signaling is the process by which one location alerts another location on the same channel or network that it wishes to communicate.

The signaling arrangement to be used on a service is dependent on the type of equipment used with the service, the function of the service (e.g. off-premises station, foreign exchange, tie trunk) and the manner in which the Customer wants the signal process to operate (e.g., ringdown, dial).

Signaling rates apply to local distribution channels signaling is provided (see examples below). They will not apply at the open end of an FX or the CCSA/EPSCS end of CCSA/EPSCS trunks or access lines. The specific rates can be found in Section 2.5.3.4.

(1) Loop Start Loop Signaling - Loop Start Loop Signaling is used for off-premises stations, trunk to station tie lines, and other services which use switching equipment at one end and other terminal equipment (e.g., in a handset) at the other end. The interface with the switching equipment is referred to as the open end and the interface with the station is referred to as the closed end.

This signaling arrangement is designed to pass an open loop (idle condition) or closed loop (seized condition) from the station to the switching equipment. It will transmit dial pulse or multifrequency pulsing signals from the station to the switching equipment and dial tone and 20 Hertz ringing from the switching equipment to the station.

(2) <u>Ground Start Loop Signaling</u> - Ground Start Loop Signaling used for services which use central office switching equipment on the open end and a PBX on the closed end to provide a PBX to central office trunk.

In the operating of this arrangement the closed end provides a closed loop and monetary ground for the ring conductor as a seizure. The open end provides a ground on the tip and battery on the ring as a seizure. This arrangement will transmit dial tone and 20 Hertz ringing from the open end to the closed end, and will transmit dial pulses or multi-frequency pulsing address signals from the closed end to the open end.

- (3) <u>E&M Signaling Interface</u> The E&M Signaling Interface consists of two leads, the E lead and the M lead. The E lead generally receives supervision and pulsing from the distant interface. The M lead generally transmits supervision and pulsing toward the distant interface. This signaling arrangement is used for registered or grandfathered switching equipment tie trunks.
- (4) Two-Point Automatic Ringdown Signaling Arrangements Loop Closure Interface In this signaling arrangement, the calling station activates 20 Hertz ringing by providing a top to ring conductor short as an off-hook signal. The 20 Hertz ringing operates a bell or relay at the distant station. Loop closure interface is used for handset, key set, switchboard and console terminations.
- (5) Manual Signaling Arrangements for Two-Point or Multipoint Services 20 Hertz Interface - In this signaling arrangement the calling station transmits 20 Hertz ringing activated by the operation of a key or a button. The 20 Hertz ringing activates a bell or relay at the distant station. In the

multipoint application, all stations receive the ring from the calling location.

- (6) Manual Signaling Arrangement with Code Selection for Multipoint Services - This signaling arrangement is similar to the Manual Signaling Arrangement for Two-Point Services except that the calling station can select a single distant station or group of stations by keying one of nine predetermined codes. Only the station or stations called will respond to the ringing current.
- (7) <u>Loop Reverse Battery</u> This signaling arrangement changes the signaling

state when the battery and ground on the tip and ring are reversed. This arrangement is typically used on PBS and Centrex tie trunks.

- (8) <u>Signal Range Extension</u> Signal Range Extension is required when a private line service (arranged for loop start dial signaling) is used as an off-premises station. There are three types:
  - Type A is furnished for use with Class A PBX (or similar) station ports capable of operation over loops with resistance in the range of 0-199 ohms.
  - Type B is furnished for use with Class B PBX (or similar) station ports capable of operation over loops with resistance in the range of 200-899 ohms.
  - Type C is furnished for use with Class C PBX (or similar) station ports capable of operation over loops with resistance in the range of 900 ohms or more.

## (c) Conditioning

In order to accomplish analog data transmission, the Company will provide C-type and/or D-type conditioning on the LDC. The parameters of the conditioning provided can be found in Section 2.5.3.3. Specific rates can be found in Section 2.5.3.4.

## (d) Surcharge

A surcharge may apply on a per voice grade equivalent basis, to each LDC provided.

## (1) Application

The Surcharge will apply to those channels which terminate at a Customer's PBX or equivalent device, that can connect with local exchange lines and trunks, irrespective of whether the interconnection capability exists in the Customer's premises equipment or in a Centrex CO type switch.

The Surcharge will apply on a voice grade equivalent basis. For multipoint channels one Surcharge will apply for each termination at a designated service point. Specific rates can be found in Section 2.5.3.4.

# (2) Exemptions

The Company will automatically assess the Surcharge unless the Customer provides the Company with a written certification of exemption for each applicable local channel provided under this tariff. Those channels exempt from the Surcharge include the following:

- (i) an open-end termination in an exchange carrier's switch of an FX line.
  - including CCSA and CCSA- equivalent ONALs; or
- (ii) an analog channel termination that is used for radio or television program transmission; or
- (iii) a termination used for TELEX service; or
- (iv) a termination that by the nature of its operating characteristics could not make use of exchange carrier common lines.
- (v) a termination that interconnects either directly or indirectly to the local exchange network where the usage is subject to Carrier Common Line charges such as, where the private line facility access only FGA and no local exchange lines, or private line facility between customer points of termination, or private line facility connecting CCSA or CCSA-type equipment (inter-machine trunks); or
- (vi) a termination that the customer certifies to the Company is not connected to a PBX or other device capable of interconnecting the private line facility to a local exchange subscriber line.
- (3) The company will cease billing the Surcharge when the written certification of exemption is received by the Company. If the status of the channel was changed prior to receipt of the written certification of exemption, the Company's liability for credit shall be limited to the credit the Company received for payment of the surcharge from the local exchange company.
- (4) In the event that a customer provides the Company with a written certification of exemption for a particular channel, and the exchange carrier from whom the Company obtains that channel advises the Company that the Surcharge is in fact applicable to that particular channel the customer is liable for all applicable Surcharge payments assessed the Company by the exchange carrier.
- (e) <u>Credit for Termination in CCSA or EPSCS Switching Arrangement</u> When a customer's leased channel facility terminates in a CCSA or EPSCS switching arrangement, a credit will apply for each facility so terminated.

### (f) Installation

An installation charge applies for each local distribution channel provided. The charge varies depending on whether the LDC is intra-LATA or inter-LATA. Additional installation charges may apply if conditioning is provided.

In instances where the customer requests that a LDC be moved or that a service be rearranged such that the company incurs charges from the underlying carrier providing the facilities, the normal installation charge plus a \$50 service charge will apply to each LDC involved.

## 2.5.3.4 Rates

- .1 Interoffice Channel (IOC) Rates
  - (a) Line Haul Charge

|             | City Pair                     | <u>Monthly</u> |
|-------------|-------------------------------|----------------|
|             | Los Angeles-Sacramento        | \$260.00       |
|             | Los Angeles-San Diego         | \$175.00       |
|             | Los Angeles-San Francisco     | \$200.00       |
|             | Sacramento-San Diego          | \$315.00       |
|             | Sacramento-San Francisco      | \$150.00       |
|             | San Diego-San Francisco       | \$290.00       |
|             | _                             |                |
| (b)         | Central Office Connection     | Monthly Charge |
|             |                               |                |
|             | Per Central Office Connection | \$16.40        |
|             |                               |                |
| (c)         | Signaling                     | Monthly Charge |
|             |                               |                |
|             | Per IOC                       | \$1.00         |
| <i>(</i> 1) |                               |                |
| (d)         | Conditioning                  | Monthly Charge |
|             | 00 100                        | <b>0</b> 40.00 |
|             | C2 per IOC                    | \$10.00        |
|             | D1 per IOC                    | \$21.00        |
| (0)         | Installation                  |                |
| (e)         | Installation                  |                |
|             | Per IOC                       | ¢225.00        |
|             |                               | \$225.00       |
|             | D Conditioning, per IOC       | \$234.00       |

# .2 Local Distribution Channel Charge

The installation charge and the monthly recurring charges for the Channel Charge, Signaling, Conditioning, and Surcharge rate elements are listed below.

# **CALIFORNIA**

| Terminal | Los Angeles | Sacramento | San Diego  | San Francisco |
|----------|-------------|------------|------------|---------------|
| LATA     | 730         | 726        | 732        | 722           |
| V&H      | 9213-7878   | 8303-8581  | 9449-7634* | 8493-8717     |

| Intra-LATA | A LDC    |          | Inter-LATA | A LDC    |          |
|------------|----------|----------|------------|----------|----------|
|            |          |          |            |          |          |
| Mileage    |          |          | Mileage    |          |          |
| Band       | Fixed    | Per Mile | Band       | Fixed    | Per Mile |
| 0          | \$ 75.50 | \$0.00   | 1 - 50     | \$436.00 | \$2.91   |
| 1-4        | 94.27    | 2.27     | 51-100     | 513.00   | 1.36     |
| 5-8        | 97.27    | 1.97     | 101-500    | 593.00   | 0.54     |
| 9-25       | 99.06    | 1.02     | 501+       | 688.00   | 0.33     |
| 26-50      | 99.76    | 1.02     |            |          |          |
| 51+        | 100.47   | 0.98     |            |          |          |

Installation: \$300.00 Installation: \$1900.00

|                | Monthly | Installation |
|----------------|---------|--------------|
| Signaling      | \$6.68  | -            |
| C Conditioning | \$9.24  | -            |
| D Conditioning | \$3.39  | \$461.86     |
| Surcharge      | \$29.61 | -            |

**Customer Provided Facilities** 

Monthly Charge \$25

Per voice grade equivalent

\* Channels installed before October 1, 1988 will be rated using V&H coordinates 9462-7632.

## 2.5.8 MCI Business Solutions

MCI Business Solutions is a switched, outbound, customized telecommunications service that may include an inbound service option. Outbound service may originate via switched WATS/Business Line Access and calling card access; inbound service, if elected, may terminate via switched WATS/Business Line Access. Unless otherwise specified, all domestic MCI Business Solutions calls are subject to a 30 second initial period and rounding to the next 6 second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service (Toll Free Service).

This service is being offered to customers that may have a requirement to make intrastate calls. Intrastate services is provided in conjunction with Interstate Business Solutions service and is available only to customers subscribing to interstate Business Solutions service provided in MCl's Interstate Tariff F.C.C. No. 6.

#### 2.5.8.1 Usage

### 2.5.8.1.1 Definitions

The following definitions will apply for all usage rates.

"Switched" - A switched connection between a customer's premises and an MCI POP which is not provided by MCI or an MCI affiliate.

"Card" Call origination using an MCI Business Solutions Card.

- 2.5.8.1.2 Outbound Rate: The following per-minute rates will apply to MCI Business Solutions usage. \$0.0750
- 2.5.8.1.3 <u>Inbound Rate</u>: The following per-minute rates will apply to MCI Business Solutions usage. \$0.0750
- 2.5.8.1.4 <u>Usage Rates for Operator Assisted Calling</u>: The charges found in Section 2.3 apply to outbound Operator Assisted calls (excluding collect calls and calls which are billed by a third party) made by customers using switched (including MCI Business Solutions card Access) access.
- 2.5.8.1.5 <u>Directory Assistance</u>: an undiscountable charge per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth in Section 2.7.

## 2.5.8.2 MCI Business Solutions Card Access

MCI Business Solutions Access (via MCI Business Solutions Card) may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in Section 2.5.8.1 above, will apply. A per-call surcharge will also apply.

## 2.5.9 LDDS Calling Card Service

LDDS Calling Card service is available to residential and commercial Company customers. Customers may place domestic and international long distance calls using this service. Calling card access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's toll free access number, and/or 10XXX, 950-XXXX depending on availability. Several available features include Call Reorgination, Call Correction, Call Relay, Operator Time-Out, International Origination and Termination Service.

### 2.5.9.1 Direct Dial Rate Schedule

.1 Per Minute Rate Schedule applying to all Time Periods:

Per Minute Rate: \$.3357

### .2 Billing Increments:

Domestic calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.

## .3 Per Call Surcharge:

(a) The Per Call Surcharge is in addition to the per minute rate found in (A) above.

Per Call Surcharge: \$0.40

(b) The following Per Call Surcharge is in addition to the per minute rate found in(a) above and will apply to calls which default to a live operator only.

Per Call Surcharge: \$0.5000

### .4 Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.

(a) Per Minute Rate Schedule applying to all Time Periods:

Per Minute Rate: \$0,5000

### (b) Billing Increments:

LDDS Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

### (c) Per Call Surcharge:

The following surcharge will apply in addition to the per minute rate found in 2.5.18.1.4.(a).

Per Call Surcharge:

Station-to-Station \$1.50 Person-to-Person \$3.00

### 2.5.10 Intelenet

## 2.5.10.1 <u>Description</u>

Intelenet offers a full service voice product for single or multi-location customers using switched or dedicated, and calling card origination and switched or dedicated toll-free termination. The Intelenet package includes a single flat rate

for both peak and off-peak dedicated and switched usage and offers discounts for customers willing to sign a term commitment of month to month, twelve (12) or twenty-four (24) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

The minimum monthly commitment will be based on net charges for service (after discounts have been applied) and must be reached by the fourth invoice period and monthly thereafter. Multiple services and/or multiple locations using Intelenet can contribute to the overall monthly commitment; however, the customer must allocate the minimum by service and location. All inbound and outbound domestic and international, calling card, intrastate service and internet access charges, including local services (if applicable) contribute to determining the monthly minimum usage with the exception of enhanced fax, conference calling and non-recurring charges.

If a customer's monthly service usage charges for any month in the term are less than the monthly commitment agreed upon, the customer shall pay the company the difference between the monthly usage charges and the monthly commitment in addition to charges for service.

When the customer has completed the term commitment, service will automatically be renewed for additional term(s) of the agreement unless the Company has received the customer's written notice to terminate the service on not less than sixty (60) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the term in any manner other than stated will be liable for a service termination charge of an amount equal to the greater of the following, unless customer converts to another Company service with equal or greater term and minimum usage commitment:

- If the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to the monthly billing commitment times the number of months remaining in Term through the expiration of the first year. If applicable, twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of remaining months in the Term beyond the first year) will also be included.
- If the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of months remaining in the Term).

In addition, the customer will be required to repay any promotional credits that were applied, and any charges reimbursed or waived.

Upon execution of the Intelenet Service Agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of customer's desire to cancel the Service Agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by the Company in the provision of telecommunications service hereunder are demonstrated by customer to affect adversely and materially customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless customer has reported trouble on an ANI or circuit-specific basis to (and received corresponding trouble ticket from) the appropriate Company Support Center and a period of not less

than thirty (30) days after receipt of customer's written notice of termination has elapsed during which the Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and customer's sole remedy shall be termination of the affected service as described.

Customer's Intelenet Service Agreement is subject to the general terms, and conditions and rates of this Tariff and/or Service or Credit Application forms executed in connection with the services provided herein.

## 2.5.10.2 Rate Periods

Peak - All calls that occur between 7:00 A.M. through 7:00 P.M. Monday through Friday, except on Company recognized holidays.

Off Peak - All calls that occur between 7:01 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

# 2.5.10.3 <u>Billing Increments</u>

Intelenet is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment with the exception of calling card which is billed in sixty (60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.

#### 2.5.10.4 Per Minute Base Rate Schedule – Intelenet

Base Rates

Switched Services \$0.0735 Dedicated Services \$0.0616

## 2.5.10.5 Discounts Applicable

A ten percent (10%) discount will apply towards intrastate usage.

## 2.5.10.6 Intelenet Calling Card Service

1. Per Minute Rates applying to all time periods: \$.2600

2. Per Call Surcharge: \$0.4000

## 2.5.10.7 Monthly Recurring/Non-Recurring Charges

Intelenet for intrastate use is offered in connection with the Company's interstate Intelenet service. Accordingly, monthly recurring and non-recurring charges are found in the Company's interstate tariff, F.C.C. No. 2, Section 6.3.1.

# 2.5.10.8 <u>Intelenet Association</u>

The Intelenet Association program is a benefit package offered in conjunction with Intelenet, which allows the individual users who are members or employees of the participating organization to receive additional product discounts off of domestic interstate usage. Members who elect to participate in the Intelenet Association will receive Intelenet products and Calling card service.

To qualify for Intelenet association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non profit organization; or, (4) Buying

group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following criteria within six (6) months of undertaking to qualify and thereafter maintain, and enters into a written agreement with the Company for marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have sole right to collect, enforce collection and settle such sums. The Intelenet member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services. All other conditions of Intelenet will apply to Intelenet Association.

# 2.5.11 <u>Commercial Mobile Radiotelephone Service (CMRS)</u> All IntraLATA and InterLATA intrastate calls within California.

 Day
 Evening
 Night/Weekend

 1st min
 Add'l
 1st min
 Add'l

 \$0.15
 \$0.15
 \$0.12
 \$0.12

 \$0.12
 \$0.12
 \$0.12

## 2.5.12 Total Solution Gold K Service

## 2.5.12.1 Description

Total Solution Gold K Service is an offering which allows customers to select shared and dedicated outbound and inbound service arrangements, obtain Term Plan discounts and receive Peak and Off-Peak pricing (Off-Peak pricing applies to shared intraLATA outbound service only). Total Solution Gold K calls are eligible for volume discounts based on total cross-contribution usage from all interstate and intrastate shared and dedicated outbound and inbound usage products (directory assistance and operator assist are not contributory). Discounted rates apply retroactively, such that once the next dollar threshold is reached, the lower rate applies back to the first minute of usage for that billing period. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the volume discount cross-contribution calculation.

The Outbound Calling Service arrangement is a long distance switched access service, which is available on either a shared or dedicated basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for operator-assisted calls are set forth in Section 2.3.

The Inbound Calling Service arrangement is a toll free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by an end user dialing a 10 digit telephone number (eg. 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6

second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring toll free service number charge, which will be applied either on a "per toll free number" basis for shared access or on a "per routing arrangement" basis for dedicated access.

## 2.5.12.2 Term Plans

Total Solution Gold K Service is available on a month to month basis (Only available to Customers having the service prior to August 20,1996) or available at discounted 1 or 2 year Term Plan rates. Term Plans are subject to a minimum monthly usage level of \$250 for shared access or \$1,000 for dedicated access after 90 days of initial service. Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. Term Plan threshold calculations will include usage charges from all intrastate and interstate switched outbound and inbound usage products (directory assistance and operator assist are also contributory). Charges such as taxes, late payment fees and other service nonrecurring and monthly recurring charges will not be included in the Term Plan usage threshold calculation. A Customer who terminates a Term Plan prior to the term's expiration, will be required to pay in one lump sum an amount equaling the monthly minimum service usage charge (\$250 or \$1,000) times the number of months remaining in the term.

A Customer may terminate their Term Plan without liability under the following conditions:

- .1 The customer requests, and remains on, a new Term Plan for a term equal to or greater than the time remaining on their current Company Term Plan.
- .2 The Customer provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

## 2.5.12.3 Rate Periods

Peak and Off-Peak rate periods are as follows:

| Non-Holiday  |           | To But Not |          |
|--------------|-----------|------------|----------|
| Rate Periods | From      | Including  | Days     |
| Peak         | 8:00 a.m. | 5:00 p.m.  | Mon-Fri  |
| Off-Peak     | 5:00 p.m. | 8:00 a.m.  | Mon-Fri  |
|              | 8:00 a.m. | 8:00 a.m.  | Sat-Sun  |
|              | 8:00 a.m. | 8:00 a.m.  | Holidays |

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

### 2.5.12.4 Autodialer Service

The Autodialer Service allows customers of the Total Solution GoldK Service to place intraLATA calls without inserting the company PIC code. There is an

intraLATA usage minimum of \$30.00 per line per account during any given billing period. For example, if the customer has 5 lines at \$30.00 per line, the customer must bill a total of \$150 per month to receive dialers at no charge. The Customer will be charged the difference if billing does not meet the minimum. Each autodialer unit can accommodates up to 4 lines. Additional units can be installed to accommodate more lines.

## 2.5.12.5 Usage Charges

## .1 Outbound Calling Service - InterLATA

### Shared - Per Minute Rates

| Usage             |         |        |        |
|-------------------|---------|--------|--------|
| Per Month         | Monthly | 1 Year | 2 Year |
| \$0-\$249         | .1343   | .1287  | .1231  |
| \$250-\$999       | .1203   | .1147  | .1091  |
| \$1,000-\$2,499   | .1175   | .1119  | .1063  |
| \$2,500-\$4,999   | .1147   | .1091  | .1035  |
| \$5,000-\$9,999   | .1119   | .1063  | .1007  |
| \$10,000-\$19,999 | .1091   | .1035  | .0979  |
| \$20,000+         | .1063   | .1007  | .0951  |

## **Dedicated - Per Minute Rates**

| Usage             |         |        |        |
|-------------------|---------|--------|--------|
| Per Month         | Monthly | 1 Year | 2 Year |
| \$0-\$249         | .1007   | .0951  | .0895  |
| \$250-\$999       | .1007   | .0951  | .0895  |
| \$1,000-\$2,499   | .0979   | .0923  | .0867  |
| \$2,500-\$4,999   | .0951   | .0895  | .0839  |
| \$5,000-\$9,999   | .0923   | .0867  | .0811  |
| \$10,000-\$19,999 | .0895   | .0839  | .0783  |
| \$20,000 +        | .0867   | .0811  | .0755  |
|                   |         |        |        |

# .2 Outbound Calling Service - IntraLATA

## Shared - Per Minute Peak Rates

| Usage             |         |        |        |
|-------------------|---------|--------|--------|
| Per Month         | Monthly | 1 Year | 2 Year |
| \$0-\$249         | .0950   | .0900  | .0900  |
| \$250-\$999       | .0800   | .0700  | .0650  |
| \$1,000-\$2,499   | .0650   | .0600  | .0550  |
| \$2,500-\$4,999   | .0600   | .0550  | .0500  |
| \$5,000-\$9,999   | .0550   | .0500  | .0450  |
| \$10,000-\$19,999 | .0500   | .0450  | .0400  |
| \$20,000+         | .0475   | .0425  | .0400  |

Off-Peak Shared Discount:

Off-Peak 10%

**Dedicated - Per Minute Rates** 

Month

| Usage             | to    |        |        |
|-------------------|-------|--------|--------|
| Per Month         | Month | 1 Year | 2 Year |
| \$0-\$249         | .0900 | .0850  | .0800  |
| \$250-\$999       | .0900 | .0850  | .0800  |
| \$1,000-\$2,499   | .0875 | .0825  | .0775  |
| \$2,500-\$4,999   | .0850 | .0800  | .0750  |
| \$5,000-\$9,999   | .0825 | .0775  | .0725  |
| \$10,000-\$19,999 | .0800 | .0750  | .0700  |
| \$20,000 +        | .0775 | .0725  | .0675  |

# .3 Inbound Calling Service

Shared Toll Free - Per Minute Rates

|                   | Month |        |        |
|-------------------|-------|--------|--------|
| Usage             | to    |        |        |
| Per Month         | Month | 1 Year | 2 Year |
| \$0-\$249         | .1455 | .1287  | 0.1231 |
| \$250-\$999       | .1315 | .1147  | 0.1091 |
| \$1,000-\$2,499   | .1287 | .1119  | 0.1063 |
| \$2,500-\$4,999   | .1259 | .1091  | 0.1035 |
| \$5,000-\$9,999   | .1231 | .1063  | 1.0071 |
| \$10,000-\$19,999 | .1203 | .1035  | 0.0979 |
| \$20,000+         | .1175 | .1007  | 0.0951 |

#### Dedicated Toll Free - Per Minute Rates

|                   | Month |        |        |
|-------------------|-------|--------|--------|
| Usage             | to    |        |        |
| Per Month         | Month | 1 Year | 2 Year |
| \$0-\$249         | .1231 | .0951  | .0895  |
| \$250-\$999       | .1231 | .0951  | .0895  |
| \$1,000-\$2,499   | .1203 | .0923  | .0867  |
| \$2,500-\$4,999   | .1175 | .0895  | .0839  |
| \$5,000-\$9,999   | .1147 | .0867  | .0811  |
| \$10,000-\$19,999 | .1119 | .0839  | .0783  |
| \$20,000 +        | .1091 | .0811  | .0755  |

## .4 Autodialer Service

Monthly Recurring Minimum usage charge per line \$30.00

## 2.5.13 Total Solution Series 100 K Service

### 2.5.13.1 Description

Total Solution Series 100K Service is an offering that allows Customers to select a commitment level and shared and dedicated outbound and inbound service arrangements, obtain term plan discounts, and receive Peak and Off-Peak pricing (Off-Peak pricing only applies to intraLATA outbound service where available). Total Solution Series 100K calls are flat rated, with discounts off the base rates available according to the commitment level and term plan selected by the Customer.

The Outbound Calling Service arrangement is a long distance switch-based service, which is available on either a shared or dedicated access basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in

6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section 2.3.

The Inbound Calling Service arrangement is a toll free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by an end user dialing a 10 digit telephone number (eg. 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring toll free service number charge, which will be applied either on a "per toll free number" basis for shared access or on a "per routing arrangement" basis for dedicated access.

## 2.5.13.2 Commitment Levels and Term Plans

Total Solution Series 100K Service is available on a month to month basis or on an optional 1 or 2 year Term Plan. Discounts off the base rates are available to the Customer according to the commitment level and Term Plan selected by the Customer.

Total Solution Series 100K Service is subject to a minimum monthly usage commitment (after the third full month following the initial installation of service for new Customers) based on the Customer's selected commitment level. The commitment level is calculated from the monthly total of usage generated from the following Company products: shared and dedicated domestic interstate and intrastate outbound and inbound service, international outbound, intraLATA, local service, and calling card. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the total usage amount calculation, as well as usage charges from Directory Assistance, Operator Service, voice mail and conference calling.

Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

A Customer may terminate their Term Plan without liability under the following conditions:

- .1 The Customer requests, and remains on, a new Term Plan for a term and commitment level equal to or greater than their current Company Term Plan and commitment level.
- .2 A new Customer (who was not receiving services through the Company prior to execution of the Term Plan) provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

## 2.5.13.3 Discounts

The following discounts on per minute base rates for qualifying usage are based on the monthly commitment level and Term Plan selected by the Customer. Customers committing to Term Plans will receive an additional discount off the applicable Commitment Level discounted rate for qualifying interstate usage. To qualify for Term Plan Discounts, shared access Customers must select a minimum commitment level of at least \$250.00 per month, and dedicated access Customers must select a minimum commitment level of at least \$1,000.00 per month.

## .1 Shared Outbound Discount

### (a) IntraLATA Discount

| Monthly<br>Commitment | Month<br>to | Term Plan |        |
|-----------------------|-------------|-----------|--------|
| Level                 | Month       | 1 Year    | 2 Year |
| \$ 0                  | 0.00%       | N/A N/A   | 4      |
| \$ 250                | 21.05%      | 25.00%    | 28.95% |
| \$ 500                | 26.32%      | 30.00%    | 33.68% |
| \$ 1,000              | 31.58%      | 35.00%    | 38.42% |
| \$ 2,500              | 36.84%      | 40.00%    | 43.16% |
| \$ 5,000              | 42.11%      | 45.00%    | 47.89% |
| \$ 10,000             | 47.35%      | 50.00%    | 52.63% |
| \$ 15,000             | 50.00%      | 52.50%    | 55.00% |

## (b) InterLATA Discount

| Monthly    | Month  | Term Plan |        |
|------------|--------|-----------|--------|
| Commitment | to     |           |        |
| Level      | Month  | 1 Year    | 2 Year |
| \$ 0       | 0.00%  | N/A       | N/A    |
| \$ 250     | 3.00%  | 7.85%     | 12.70% |
| \$ 500     | 6.00%  | 10.70%    | 15.40% |
| \$ 1,000   | 9.00%  | 13.55%    | 18.10% |
| \$ 2,500   | 12.00% | 16.40%    | 20.80% |
| \$ 5,000   | 15.00% | 19.25%    | 23.50% |
| \$ 10,000  | 18.00% | 22.10%    | 26.20% |
| \$ 15,000  | 21.00% | 24.95%    | 28.90% |
|            |        |           |        |

## .2 <u>Dedicated Outbound Discount</u>

| Monthly    | Month  | Term Plan |        |
|------------|--------|-----------|--------|
| Commitment | to     |           |        |
| Level      | Month  | 1 Year    | 2 Year |
| \$ 0       | 0.00%  | N/A       | N/A    |
| \$ 250     | 3.00%  | N/A       | N/A    |
| \$ 500     | 6.00%  | N/A       | N/A    |
| \$ 1,000   | 9.00%  | 13.55%    | 18.10% |
| \$ 2,500   | 12.00% | 16.40%    | 20.80% |
| \$ 5,000   | 15.00% | 19.25%    | 23.50% |
| \$ 10,000  | 18.00% | 22.10%    | 26.20% |
| \$ 15,000  | 21.00% | 24.95%    | 28.90% |

## .3 Shared Inbound Discount

| Monthly    | Month  | Term Plan |        |
|------------|--------|-----------|--------|
| Commitment | to     |           |        |
| Level      | Month  | 1 Year    | 2 Year |
| \$ 0       | 0.00%  | N/A       | N/A    |
| \$ 250     | 2.77%  | 14.94%    | 19.42% |
| \$ 500     | 5.54%  | 17.57%    | 21.91% |
| \$ 1,000   | 8.31%  | 20.20%    | 24.40% |
| \$ 2,500   | 11.08% | 22.83%    | 26.89% |
| \$ 5,000   | 13.85% | 25.46%    | 29.38% |
| \$ 10,000  | 16.62% | 28.09%    | 31.88% |
| \$ 15.000  | 19.38% | 30.72%    | 34.37% |

### .4 Dedicated Inbound Discount

| Monthly<br>Commitment | Month<br>to | Term Plan |        |
|-----------------------|-------------|-----------|--------|
| Level                 | Month       | 1 Year    | 2 Year |
| \$ 0                  | 0.00%       | N/A       | N/A    |
| \$ 250                | 2.72%       | N/A       | N/A    |
| \$ 500                | 5.45%       | N/A       | N/A    |
| \$ 1,000              | 8.17%       | 21.52%    | 25.65% |
| \$ 2,500              | 10.89%      | 24.11%    | 28.10% |
| \$ 5,000              | 13.62%      | 26.69%    | 30.55% |
| \$ 10,000             | 16.34%      | 29.28%    | 33.00% |
| \$ 15,000             | 19.06%      | 31.87%    | 35.45% |

## 2.5.13.4 Rate Periods

Peak and Off-Peak rate periods are as follows:

| Non-Holiday  |           | To But Not |          |
|--------------|-----------|------------|----------|
| Rate Periods | From      | Including  | Days     |
| Peak         | 8:00 a.m. | 5:00 p.m.  | Mon-Fri  |
| Off-Peak     | 5:00 p.m. | 8:00 a.m.  | Mon-Fri  |
|              | 8:00 a.m. | 8:00 a.m.  | Sat-Sun  |
|              | 8:00 a.m. | 8:00 a.m.  | Holidays |

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

# 2.5.13.5 <u>Usage Charges</u>

## .1 Outbound Calling Service

|    |                    | Base Rate  |
|----|--------------------|------------|
| a. | IntraLATA Usage    | Per Minute |
|    | Shared             | \$0.0950   |
|    | Dedicated          | \$0.0950   |
|    | Off-Peak Discount: | 10%        |
| b. | InterLATA Usage    |            |
|    | Shared             | \$ 0.1343  |
|    | Dedicated          | \$ 0.1102  |

## .2 Inbound Calling Service

Base Rate Per Minute Shared \$ 0.1818 Dedicated \$ 0.1231

## .3 Toll Free Service Number Charge

| Shared Charge                            | Monthly Recurring | Non-Recurring |
|--|-------------------|---------------|
| Per Toll Free<br>Service number          | \$ 10.00          | \$15.00       |
| Dedicated Charge per routing arrangement | \$ 40.00          | \$ 50.00      |

## 2.5.14 MFS InteleplanK Service

## 2.5.14.1 Description

MFS InteleplanKService is a communications service that is available for use by residential customers twenty-four (24) hours a day. MFS InteleplanK Service is offered in exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company (LEC) to the Company's MFS InteleplanK Service, such that "1+ the 10-digit number" calls are automatically routed to the Company's network. Customers may originate MFS InteleplanK Service from locations served by the Company, and may terminate in all locations within the State of California.

MFS InteleplanK Service is a flat-rated calling plan that is non-distance sensitive for direct-dialed long distance calling. Charges are based on the time period (Peak/Off-peak) when the call is placed. Peak and Off-peak time periods are defined below. Calls are billed in one-minute increments, with an initial billing period of one minute. A monthly recurring charge will apply to Customer accounts with usage (including Directory Assistance) of less than \$25.00. The entire month's charges will be recalculated at the new rate level.

Directory Assistance and Operator Services are available to MFS InteleplanK Service subscribers subject to the provisions of Sections 2.7 and 2.3.

### 2.5.14.2 Rate Periods

Peak and Off-Peak rate periods are as follows:

| Non-Holiday  |           | To But Not |         |
|--------------|-----------|------------|---------|
| Rate Periods | From      | Including  | Days    |
| Peak         | 7:00 a.m. | 7:00 p.m.  | Mon-Fri |
| Off-Peak     | 7:00 p.m. | 7:00 a.m.  | Mon-Fri |
|              | All Hours | Sat-Sun    |         |
|              | All Hours | Holidays   |         |

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

### 2.5.14.3 Usage Charges

Peak Off-Peak
Per Minute Rates \$0.1500 \$0.1000

Monthly Recurring

Per Account \$3.00

Surcharge

Per Minute \$0.02

## 2.5.15 Miscellaneous Services

## 2.5.15.1 Multi-State Long Distance Service Program III

Multi-State Long Distance Service Program III is available to any Qualifying Customer. A Qualifying Customer is one that meets the following requirement:

- Customer must demonstrate prior spending of \$1.75 billion in Total Service Charges\* during the past 60 months.
- \* "Total Service Charges" shall mean all charges, after application of all discounts and credits, incurred by Qualifying Customer for Qualifying Services provided, specifically excluding: taxes; charges for equipment (unless otherwise agreed upon); Verizon Wireless charges; charges incurred for goods or services where Verizon acts as agent for Qualifying Customer in its acquisition of goods or services; non-recurring charges; governmental charges; international pass-through access charges (i.e., Type 3/PTT) and charges for international access provided by Verizon (i.e., Type 1); and other charges expressly excluded by this tariff.

In order to purchase Qualifying Services under the Multi-State Long Distance Service Program III, Qualifying Customers must enter into an agreement with Verizon. "Qualifying Services" shall be the services specified in the agreement.

The following rates/charges are available to Qualifying Multi-State Long Distance Service Program III Customers:

#### Domestic Intrastate Inbound Voice Service

| Origination Type                | Termination Type                | Rate Per Minute |
|---------------------------------|---------------------------------|-----------------|
| Switched/Card                   | Switched                        | \$0.0344        |
| <b>Local Network Connection</b> | Switched                        | \$0.0200        |
| Switched/Card                   | Dedicated                       | \$0.0200        |
| <b>Local Network Connection</b> | Dedicated                       | \$0.0156        |
| Switched/Card                   | <b>Local Network Connection</b> | \$0.0200        |
| <b>Local Network Connection</b> | <b>Local Network Connection</b> | \$0.0156        |

Domestic Private Line Service (also called Dedicated Leased Line Service) In lieu of any discounts (standard or otherwise) for Domestic Dedicated Leased Line Service, Qualifying Customers will pay the monthly recurring per mile inter-office channel ("IOC") charge, corresponding to the applicable circuit type, as set forth in the table below, for intrastate restorable and non-restorable Dedicated Leased Line Service, plus the applicable monthly fixed IOC charge per circuit as set forth below. Other term and volume commitments shall not apply.

Mileage Monthly Fixed Monthly Recurring IOC Charge

| 56.64K (DS-0)<br>DDS<br>FT-0<br>112/128<br>168/192<br>224/256<br>280/320<br>336/384<br>392/448<br>448/512<br>504/576<br>560/640<br>616/704<br>672/768<br>728/832<br>784/896<br>840/960<br>896/1024<br>952/1088<br>1008/1152<br>1064/1216<br>1120/1280<br>1176/1344<br>1232/1408<br>1288/1472<br>DS1-1*<br>DS-1*<br>DS-3 | IOC Factor 0+ 0+ 0+ 0+ 0+ 0+ 0+ 0+ 0+ 0+ 0+ 0+ 0+ | Charge Per Circuit \$47.67 \$56.30 \$56.30 \$112.60 \$112.60 \$168.90 \$225.20 \$281.50 \$337.80 \$394.10 \$450.40 \$506.70 \$563.00 \$619.30 \$675.60 \$731.90 \$788.20 \$844.50 \$900.80 \$957.10 \$1,013.40 \$1,069.70 \$1,126.00 \$1,182.30 \$1,238.60 \$1,294.90 \$350.00 \$370.00 Not Applicable \$1,500.00 Not applicable | \$0.09<br>\$0.10<br>\$0.09<br>\$0.18<br>\$0.27<br>\$0.36<br>\$0.45<br>\$0.54<br>\$0.63<br>\$0.72<br>\$0.81<br>\$0.90<br>\$0.99<br>\$1.08<br>\$1.17<br>\$1.26<br>\$1.35<br>\$1.44<br>\$1.53<br>\$1.62<br>\$1.71<br>\$1.80<br>\$1.89<br>\$1.98<br>\$2.07<br>Not applicable<br>\$0.52<br>Not applicable<br>\$3.90<br>Not applicable<br>\$4.10 |
|---|---|--|--|
|   | 366+<br>0-285<br>286+                             | Not applicable<br>\$4,000.00<br>Not applicable   | \$4.10<br>Not applicable<br>\$14.00  |
|   |   |  |  |

- Note: Pricing for existing DS-1 Private Line Service shall be implemented as follows:
  - (a) If the existing Service is currently receiving the \$350 fixed IOC rate only, it will retain such rate;
  - (b) If the existing Service is currently receiving a fixed IOC plus per mile rate, it shall receive the lower of (i) the existing monthly fixed IOC plus per mile rate or (ii) the monthly fixed IOC rate of \$370 per circuit plus the monthly recurring IOC rate per mile of \$0.52 per mile.

All new installations of DS-1 Private Line Service shall receive the pricing set forth in the table above.

## 2.5.17 MCI On-Net Service - Voice

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

## 2.5.17.1 <u>Description</u>

MCI On-Net is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. It provides a service for single or multi-location companies using switched, dedicated and card origination, and switched termination. MCI On-Net is suitable for calling between company locations.

Except as otherwise specified, all calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Toll-Free Service as filed in this Tariff, except where otherwise specified.

At the Customer's request and where feasible, the Company may permit the Customer to obtain other forms of access to the Customer's inbound service terminating location, or the Company may procure other forms of access to such location. All applicable recurring and non-recurring charges for such service will be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. The installation and monthly charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis. If the Company procures access for the Customer from the Local Exchange Carrier, the Customer's use of such access shall be in conformity with the regulations and other terms and conditions under which the Local Exchange Carrier provides such access.

This tariff is being offered to California customers that originate and terminate calls within the State. Intrastate service is provided in conjunction with interstate MCI On-Net service and is available only to customers subscribing to the interstate service as provided in MCI's interstate Tariff FCC No. 1 and FCC No. 2.

## 2.5.17.2 <u>Definitions applicable to On-Net Service – Voice</u>

The following definitions will apply for all usage rates:

"Local Network Connection": A switched connection between a customer premises and a Verizon Business Services Point of Presence which is provided by Verizon Business Services or a Verizon Business Services affiliate.

"Dedicated": A non-switched connection between a customer premises and a Verizon Business Services Point of Presence.

"Switched": A switched connection between a customer premises and a Verizon Business Services Point of Presence which is not provided by Verizon Business or a Verizon Business affiliate.

### 2.5.17.3 Usage Rates\*

Outbound

Origination Type Termination Type Rate Per Minute Local Network Connection Local Network Connection \$0.1029

| Local Network Connection | Dedicated                | \$0.1029 |
|--------------------------|--------------------------|----------|
| Local Network Connection | Switched                 | \$0.1129 |
| Dedicated                | Local Network Connection | \$0.1462 |
| Dedicated                | Dedicated                | \$0.1462 |
| Dedicated                | Switched                 | \$0.1562 |
| Switched                 | Local Network Connection | \$0.1760 |
| Switched/Card*           | Dedicated                | \$0.1760 |
| Switched/Card*           | Switched                 | \$0.1860 |
| Card*                    | Local Network Connection | \$0.1860 |

#### Inbound

| Origination Type         | Termination Type                | Rate Per Minute |
|--------------------------|---------------------------------|-----------------|
| Local Network Connection | <b>Local Network Connection</b> | \$0.1029        |
| Local Network Connection | Dedicated                       | \$0.1462        |
| Local Network Connection | Switched                        | \$0.1760        |
| Switched                 | Local Network Connection        | \$0.1129        |
| Switched                 | Dedicated                       | \$0.1562        |
| Switched                 | Switched                        | \$0.1860        |

For calls with Local Termination (as defined herein), a termination credit of \$0.01 per minute will apply. The Terminating Credit described above does not apply to Card Access.

- \* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
- 2.5.17.4 <u>Directory Assistance</u>: A charge of \$2.75 per call will be applied to all customers of On-Net Service Voice requesting Directory Assistance for numbers within the state.

## 2.5.17.5 On-Net Term Plan

The MCI On-Net Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to MCI On-Net through the MCI On-Net Term Plan are subject to the terms and conditions following:

- .1 Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage. Charges for the following are not included as eligible intrastate charges and will not receive the Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.
- .2 Term Commitment and Renewal Options: A customer must commit to service for a term of service of either one, two, three, four, or five years. The term of service will commence no earlier than the fifteenth of the billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Term Plan, which must be received by MCI no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the

discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

## .3 Early Termination Charges:

- (a) Cancellation or Discontinuance Without Liability: If: (i) the customer's use of MCI service under a MCI On-Net Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment and (ii) at the time of termination the customer is enrolled in a new MCI On-Net Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under the Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's new MCI On-Net Term Plan's term commitment is one year; or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new MCI On-Net Term Plan's term commitment is equal to or greater than two years.
- (b) Cancellation or Discontinuance With Liability: Discontinuance of all services furnished under the Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50 percent of each annual volume commitment for each year remaining in the unfulfilled term of service.
- 4 <u>Term Commitment/Discounts</u>: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

| Term Commitment | Discount |
|-----------------|----------|
| 1 year          | 3%       |
| 2 year          | 6%       |
| 3 year          | 9%       |
| 4 year          | 9%       |
| 5 year          | 9%       |

## .5 Other Charges

Non-Recurring Charges: The following non-recurring charges will apply:

|                         | Per Order | Per Location |
|-------------------------|-----------|--------------|
| Installation            | \$50      | \$25         |
| Expedite**              |           | N/A          |
| Cancellation of Order** |           | N/A          |
| Service Conversion      | \$50      | N/A          |
| Physical Change**       |           | N/A          |
| Administrative Change** |           | N/A          |

\*\* The Rates and Charges can be found in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com (Companion Interstate Service).

Monthly Recurring Charges: The following monthly recurring charges will apply:

Shared Access Charge: A \$5.00 monthly minimum charge will apply to each customer location using switched access. The Customer will be charged the difference between the Customer's actual usage charges (including surcharges) and \$5.00 per location during each monthly billing period.

Service Fee: The following monthly service fee per service group per toll-free number will apply:

Business Line Terminations: \$20.00 Dedicated Terminations: \$50.00

## 2.5.17.7 Agent Program

Eligibility: To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
   may not receive any discounts or the benefits of any promotional offering;
- may not receive service under any other term plan;
- must subscribe to the On-Net Voice Services Agent Program as described in MCI's "Service Publication and Pricing Guide" located on MCI's website at www.mci.com; and,
- must subscribe to exchange service provided by the Company or a Company affiliate.

Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

Usage Charges: The following per-minute rates apply during each monthly period of a Customer's term of service intrastate outbound usage which originates via Local Network Connection and terminates via switched and Toll Free usage that originates switched and terminates Local Network Connection.

Per-Minute Rate: \$0.0450

Classifications, Practices and Regulations:

Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

#### 2.5.17.8 On-Net Plus Program

Eligibility: To be eligible for this program, customers:

 must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

1 Year 2 Year

- must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, or 8 as described in the Company's "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com; and
- must be new business customers or existing business customers who is eligible for renewal of their contracts.

Usage Charges:\* The following per-minute usage rates will apply to Intrastate usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

#### Outbound

| O d lo C d i i d         |                          |          |          |
|--------------------------|--------------------------|----------|----------|
|                          |                          | 1 Year   | 2 Year   |
| Origination Type         | Termination Type         | Term     | Term     |
| Local Network Connection | Local Network Connection | \$0.0000 | \$0.0000 |
| Local Network Connection | Dedicated                | \$0.0857 | \$0.0825 |
| Local Network Connection | Switched                 | \$0.0857 | \$0.0825 |
| Dedicated                | Local Network Connection | \$0.0970 | \$0.0935 |
| Dedicated                | Dedicated or Switched    | \$0.0970 | \$0.0935 |
| Switched/Card*           | Local Network Connection | \$0.1153 | \$0.1114 |
| Switched/Card*           | Dedicated                | \$0.1153 | \$0.1114 |
| Switched/Card*           | Switched                 | \$0.1153 | \$0.1114 |
|                          |                          |          |          |

#### Inbound:

|                                 |                          | oa.      |          |
|---------------------------------|--------------------------|----------|----------|
| Origination Type                | Termination Type         | Term     | Term     |
| <b>Local Network Connection</b> | Local Network Connection | \$0.0857 | \$0.0825 |
| <b>Local Network Connection</b> | Dedicated                | \$0.0970 | \$0.0935 |
| <b>Local Network Connection</b> | Switched                 | \$0.1153 | \$0.1114 |
| Switched/Card*                  | Local Network Connection | \$0.0857 | \$0.0825 |
| Switched/Card*                  | Dedicated                | \$0.0970 | \$0.0935 |
| Switched/Card*                  | Switched                 | \$0.1153 | \$0.1114 |
|                                 |                          |          |          |

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

## 2.5.17.9 D Street Plus Voice Service Calling Plan

Eligibility: To be eligible for this plan, customers:

- must subscribe to this plan via a Company-designated Internet site:
- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling:
- must subscribe to the D Street Plus Voice Service Calling Plan as described in the service publication and pricing guide found at www.mci.com;
- may not receive service under any term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and On-Net Voice Services Term Plan;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges: Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$0.0509 Dedicated \$0.0428

#### 2.5.17.10 Affinity 1 Program

Eligibility: To be eligible for this plan, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must subscribe to the Affinity 1 Program as described in the service publication and pricing guide found at www.worldcom.com;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges: Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$0.050

## 2.5.17.10.1 Affinity 2 Program

Eligibility: To be eligible for this plan, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Affinity 1 Program as described in the service publication and pricing guide found at www.mci.com;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges: Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$0.050

## 2.5.17.11 Local and Long Distance Service Plus Plan

Eligibility: To be eligible for this promotion, customers:

- must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance Service Plus Plan as
  described in the Company's "Service Publication and Price Guide" (The
  Guide) located on the Company's website at www.mci.com ("Companion
  Interstate Service") and to certain exchange service as described in the
  appropriate Company-affiliate exchange service tariff ("Companion Local
  Service") concurrent with enrollment in this plan;
- must subscribe to service under Special Customer Arrangement SCA Types 1, 2, 3, 4, 5, 6, 7 or 8 as described in The Guide.

Definitions: For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as MCI On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges: A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 basis. The following Monthly recurring charges apply:

Offering Monthly Recurring Charge (per line, trunk or T-1)

A \$50.00 (Local Calling Area 1) A \$65.00 (Local Calling Area 2)

B \$65.00 C \$1,560.00

## Benefits:

a. Offering A: Upon installation of Companion Interstate Service and

Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

b. Offering B and Offering C: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk or Per-Local T-1 that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive unlimited exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

Discounts: These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service.

A Customer with a one-year contract who subscribes to service under SCA Type 1, 2, 3, 4, 5, 6, 7 or 8 and who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 5 percent discount applied to monthly recurring plan charges, monthly recurring feature and feature package charges incurred during the second year, in lieu of all other discounts. The 5 percent discount will remain in place for each subsequent year that the customer renews service.

In lieu of the 5 percent discount above a customer with a one-year contract who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 10 percent discount applied to monthly recurring plan charges, monthly recurring feature and feature package charges incurred during the second year, in lieu of all other discounts. This discount is in response to competitive marketplace conditions and to be eligible for this discount the existing or prospective Customer must demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement to subscribe, or remain subscribed to the Company's exchange service. The 10 percent discount will remain in place for each subsequent year that the customer renews service.

In lieu of the 5 or 10 percent discount s above a customer with a one-year contract who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 10 percent discount applied to monthly recurring plan charges, monthly recurring feature and feature package charges incurred during the second year, in lieu of all other discounts. To be eligible for this 10 percent discount customers must subscribe to Offering A as described in

this plan and subscribe to this plan via a Company-designated Internet site. This 10 percent discount will remain in place for each subsequent year that the customer renews service.

Termination of Service: The following provisions will apply to customers who terminate service continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in MCI Communications Services, Inc. d/b/a Verizon Business Services Cal. P.U.C. No. 2 and Brooks Fiber of Bakersfield, Brooks Fiber of Fresno, Brooks Fiber of Sacramento, Brooks Fiber of San Jose and Brooks Fiber of Stockton CLC 2-T, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services Cal. P.U.C. No. 2 and Brooks Fiber of California CLC 2-T and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in MCI Communications Services, Inc. d/b/a Verizon Business Services Cal. P.U.C. No. 2 and Brooks Fiber of California CLC 2-T Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be Automatically subscribed to On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services Cal. P.U.C. No. 2 and Brooks Fiber of California CLC 2-T and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under this tariff for intrastate interLATA service only.

Other Conditions: Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

If Customer receives service under SCA Types 6, 7 and 8 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

## 2.5.17.12 Save Program

Definitions: An existing customer is a customer who is receiving service under this tariff for at least 12 months prior to enrollment in this program.

Eligibility: To be eligible for this program, the customer:

- must be an existing facilities based business customer;
- must be in good standing;
- must bill at least \$50 in current charges in any one month prior to enrollment in this program; and
- represent to the Company's satisfaction, as determined with the Company's sole discretion, that it will enter into another carrier's offer in absence of any further inducement from the Company to remain subscribed to Company services.

Benefits: After enrollment in this program, the Company will provide a one-time credit, not to exceed \$5,000, equal to the net monthly recurring charges billed during the first full invoice after the Company receives notification from the Customer that it wishes to discontinue all service (Program Credit).

Other Conditions: A Customer who discontinues all service within three months after receiving the Program Credit will be billed and required to repay the Program Credit. A customer will only be eligible to receive one Program Credit in any twelve-month period. Customer's receiving the benefits of this program are not eligible to receive the benefits of any promotional offering.

## 2.5.17.13 Intrastate Plus

Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must receive interstate service under a New Special Customer Arrangement (SCA) Guide Type 6, 7, 8, 9 or 10 as described in the MCI's "Service Publication and Price Guide" located on the Company's website at www.mci.com.

Usage Charges:\* The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

| Origination Type: Outbound | Termination Type:<br>Outbound   | 1 Year<br>Term | 2 Year<br>Term | 3 Year<br>Term |
|----------------------------|---------------------------------|----------------|----------------|----------------|
| Local Network Connection   | Local Network Connection        | \$0.0000       | \$0.0000       | \$0.0000       |
| Local Network Connection   | Dedicated                       | \$0.0371       | \$0.0360       | \$0.0349       |
| Local Network Connection   | Switched                        | \$0.0371       | \$0.0360       | \$0.0349       |
| Dedicated                  | <b>Local Network Connection</b> | \$0.0371       | \$0.0360       | \$0.0349       |
| Dedicated                  | Dedicated or Switched           | \$0.0371       | \$0.0360       | \$0.0349       |
| Switched/Card*             | <b>Local Network Connection</b> | \$0.0506       | \$0.0491       | \$0.0476       |
| Switched/Card*             | Dedicated                       | \$0.0506       | \$0.0491       | \$0.0476       |
| Switched/Card*             | Switched                        | \$0.0506       | \$0.0491       | \$0.0476       |
|                            |                                 |                |                |                |
| Origination Type:          | Termination Type:               | 1 Year         | 2 Year         | 3 Year         |
| Inbound                    | Inbound                         | Term           | Term           | Term           |
| Local Network Connection   | <b>Local Network Connection</b> | \$0.0371       | \$0.0360       | \$0.0349       |
| Local Network Connection   | Dedicated                       | \$0.0371       | \$0.0360       | \$0.0349       |

| Local Network Connection | Switched                        | \$0.0506 | \$0.0491 | \$0.0476 |
|--------------------------|---------------------------------|----------|----------|----------|
| Switched/Card*           | <b>Local Network Connection</b> | \$0.0371 | \$0.0360 | \$0.0349 |
| Switched/Card*           | Dedicated                       | \$0.0371 | \$0.0360 | \$0.0349 |
| Switched/Card*           | Switched                        | \$0.0506 | \$0.0491 | \$0.0476 |

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

## 2.5.17.14 Intrastate Plus Optional Calling Plan I

To receive the following benefits of Intrastate Plus Optional Calling Plan I, Customer must demonstrate to MCI reasonable satisfaction that it will accept a competitor's offer of service in place of Intrastate Plus if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Intrastate Plus.

| Origination Type: Outbound | Termination Type:<br>Outbound | 1 Year<br>Term | 2 Year<br>Term | 3 Year<br>Term |
|----------------------------|-------------------------------|----------------|----------------|----------------|
| Local Network Connection   | Local Network Connection      | \$0.0000       | \$0.0000       | \$0.0000       |
| Local Network Connection   | Dedicated                     | \$0.0290       | \$0.0290       | \$0.0290       |
| Local Network Connection   | Switched                      | \$0.0290       | \$0.0290       | \$0.0290       |
| Dedicated                  | Local Network Connection      | \$0.0290       | \$0.0290       | \$0.0290       |
| Dedicated                  | Dedicated or Switched         | \$0.0290       | \$0.0290       | \$0.0290       |
| Switched/Card*             | Local Network Connection      | \$0.0350       | \$0.0350       | \$0.0350       |
| Switched/Card*             | Dedicated                     | \$0.0350       | \$0.0350       | \$0.0350       |
| Switched/Card*             | Switched                      | \$0.0350       | \$0.0350       | \$0.0350       |
| Origination Type:          |                               | 1 Year         | 2 Year         | 3 Year         |
| Inbound                    | Termination Type: Inbound     | Term           | Term           | Term           |
| Local Network Connection   | Local Network Connection      | \$0.0290       | \$0.0290       | \$0.0290       |
| Local Network Connection   | Dedicated                     | \$0.0290       | \$0.0290       | \$0.0290       |
| Local Network Connection   | Switched                      | \$0.0350       | \$0.0350       | \$0.0350       |
| Switched/Card*             | Local Network Connection      | \$0.0290       | \$0.0290       | \$0.0290       |
| Switched/Card*             | Dedicated                     | \$0.0290       | \$0.0290       | \$0.0290       |
| Switched/Card*             | Switched                      | \$0.0350       | \$0.0350       | \$0.0350       |

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

### 2.15.18 Verizon Business Services I (continued)

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Intrastate Usage Rates

#### Outbound Rates:\*

Alternative Rates:\* The following range of per-minute rates will apply to Verizon Business Services I usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

| Origination Type         | Termination Type         | Range of rates       |
|--------------------------|--------------------------|----------------------|
|                          |                          | (high to low)        |
| Local Network Connection | Local Network Connection | \$0.0371 to \$0.0141 |
| Local Network Connection | Dedicated                | \$0.0371 to \$0.0141 |
| Local Network Connection | Switched                 | \$0.0371 to \$0.0141 |
| Dedicated                | Local Network Connection | \$0.0371 to \$0.0141 |
| Dedicated                | Dedicated                | \$0.0371 to \$0.0115 |
| Dedicated                | Switched                 | \$0.0371 to \$0.0141 |
| Switched                 | Local Network Connection | \$0.0506 to \$0.0141 |
| Switched/Card*           | Dedicated                | \$0.0506 to \$0.0141 |
| Switched/Card*           | Switched                 | \$0.0506 to \$0.0309 |

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

### Inbound Rates

Alternative Rates: The following range of per-minute rates will apply to Verizon Business Services I usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

| Origination Type         | Termination Type         | Range of Rates high to low) |
|--------------------------|--------------------------|-----------------------------|
| Local Network Connection | Local Network Connection | \$0.0371 to \$0.0177        |
| Local Network Connection | Dedicated                | \$0.0371 to \$0.0177        |
| Local Network Connection | Switched                 | \$0.0506 to \$0.0177        |
| Switched                 | Local Network Connection | \$0.0371 to \$0.0177        |
| Switched                 | Dedicated                | \$0.0371 to \$0.0177        |
| Switched                 | Switched                 | \$0.0506 to \$0.0318        |

Alternative Directory Assistance: The following Alternative Directory Assistance charge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, Customer must meet the Alternative Rates requirements as described in Section 2.5.18, Sheet No. 104.39.2, herein.

Rate of Rate (high to low)

Alternative Directory Assistance: \$1.40 to \$0.35

Alternative Card Surcharge:\* The following Alternative Card Surcharge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, Customer must meet the Alternative Rates requirements as described in Section 2.5.18, Sheet No. 104.39.2, herein.

Rate of Rate (high to low)

Alternative Card Surcharge: \$0.90 to \$0.00

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

#### Term Plan

The Verizon Business Service I Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Verizon Business Service I through the Term Plan are subject to the terms and conditions outlined for MCI Business Service I in the Company's "Service Publication and Price Guide" located on the Company's website at www.mci.com, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Card, Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

| Term Commitment | Discount |
|-----------------|----------|
| 1 year          | 3%       |
| 2 year          | 6%       |
| 3 year          | 9%       |
| 4 year          | 9%       |
| 5 year          | 9%       |

## 2.5.18.1 Verizon Business Services I Optional Calling Plan I

To receive the following benefits of Verizon Business Services I Option Calling Plan I, Customer must demonstrate to Verizon reasonable satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services I if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Verizon Business Services I.

| Origination Type: Outbound | Termination Type: Outbound | 1 Year<br>Term | 2 Year<br>Term | 3 Year<br>Term |
|----------------------------|----------------------------|----------------|----------------|----------------|
| Local Network Connection   | Local Network Connection   | \$0.0290       | \$0.0290       | \$0.0290       |
| Local Network Connection   | Dedicated                  | \$0.0290       | \$0.0290       | \$0.0290       |
| Local Network Connection   | Switched                   | \$0.0290       | \$0.0290       | \$0.0290       |
| Dedicated                  | Local Network Connection   | \$0.0290       | \$0.0290       | \$0.0290       |
| Dedicated                  | Dedicated or Switched      | \$0.0290       | \$0.0290       | \$0.0290       |
| Switched / Card            | Local Network Connection   | \$0.0460       | \$0.0440       | \$0.0430       |
| Switched / Card            | Dedicated                  | \$0.0460       | \$0.0440       | \$0.0430       |
| Switched / Card            | Switched                   | \$0.0460       | \$0.0440       | \$0.0430       |

| Origination Type:        |                           | 1 Year   | 2 Year   | 3 Year   |
|--------------------------|---------------------------|----------|----------|----------|
| Inbound                  | Termination Type: Inbound | Term     | Term     | Term     |
| Local Network Connection | Local Network Connection  | \$0.0290 | \$0.0290 | \$0.0290 |
| Local Network Connection | Dedicated                 | \$0.0290 | \$0.0290 | \$0.0290 |
| Local Network Connection | Switched                  | \$0.0460 | \$0.0440 | \$0.0430 |
| Switched / Card          | Local Network Connection  | \$0.0290 | \$0.0290 | \$0.0290 |
| Switched / Card          | Dedicated                 | \$0.0290 | \$0.0290 | \$0.0290 |
| Switched / Card          | Switched                  | \$0.0460 | \$0.0440 | \$0.0430 |

#### 2.5.19 Verizon Business Services I Optional Calling Plan II

Verizon Business Services I Optional Calling Plan II is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. Verizon Business Services II provides a service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination.

Except as otherwise specified, all domestic Option II calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service Verizon Business Services II (MCI 800 Service) except where otherwise specified.

This tariff is being offered to customers that have a requirement to make intrastate calls. Intrastate service is provided in conjunction with interstate Verizon Business Service II service and is available only to customers subscribing to interstate Verizon Business Services II and Product Packages Guide Types 18, 19, 20 or 21 as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com ("Companion Interstate Service").

## Usage

Definitions: The following definitions will apply for all usage rates:

"Local Network Connection": A switched connection between a customer's premises and a Verizon Point of Presence which is provided by Verizon or a Verizon affiliate.

"Dedicated": A non-switched connection between a customer's premises and a Verizon Point of Presence.

"Switched": A switched connection between a customer's premises and a Verizon Point of Presence which is not provided by Verizon or a Verizon affiliate.

Card: Call origination using a Verizon Business Services II Card.

Intrastate Usage Rates

Outbound Rates: The following per-minute rates will apply to MCI Business Services II usage. Usage charges are based on origination type.

| Origination Type:        | Termination Type:        | 1 Year   | 2 Year   | 3 Year   |
|--------------------------|--------------------------|----------|----------|----------|
| Outbound                 | Outbound                 | Term     | Term     | Term     |
| Local Network Connection | Local Network Connection | \$0.0371 | \$0.0360 | \$0.0349 |
| Local Network Connection | Dedicated                | \$0.0371 | \$0.0360 | \$0.0349 |
| Local Network Connection | Switched                 | \$0.0371 | \$0.0360 | \$0.0349 |
| Dedicated                | Local Network Connection | \$0.0371 | \$0.0360 | \$0.0349 |
| Dedicated                | Dedicated or Switched    | \$0.0371 | \$0.0360 | \$0.0349 |
| Switched / Card          | Local Network Connection | \$0.0506 | \$0.0491 | \$0.0476 |
| Switched / Card          | Dedicated                | \$0.0506 | \$0.0491 | \$0.0476 |
| Switched / Card          | Switched                 | \$0.0506 | \$0.0491 | \$0.0476 |

Inbound Rates: The following per-minute rates will apply to Verizon Business Services II usage. Usage charges are based on termination type.

| Origination Type:<br>Inbound | Termination Type:<br>Inbound | 1 Year<br>Term | 2 Year<br>Term | 3 Year<br>Term |
|------------------------------|------------------------------|----------------|----------------|----------------|
| Local Network Connection     | Local Network Connection     | \$0.0371       | \$0.0360       | \$0.0349       |
| Local Network Connection     | Dedicated                    | \$0.0371       | \$0.0360       | \$0.0349       |
| Local Network Connection     | Switched                     | \$0.0506       | \$0.0491       | \$0.0476       |
| Switched / Card              | Local Network Connection     | \$0.0371       | \$0.0360       | \$0.0349       |
| Switched / Card              | Dedicated                    | \$0.0371       | \$0.0360       | \$0.0349       |
| Switched / Card              | Switched                     | \$0.0506       | \$0.0491       | \$0.0476       |

The MCI Business Services II Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to MCI Business Services II through the MCI Business Services II Term Plan are subject to the terms and conditions outlined for MCI Business Service II in the Company's "Service Publication and Price Guide" located on the Company's website at www.mci.com, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and MCI Business Services II Card, MCI Business Services II Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option II Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

| Term Commitment | Discount |
|-----------------|----------|
| 1 year          | 3%       |
| 2 year          | 6%       |
| 3 year          | 9%       |
| 4 year          | 9%       |
| 5 year          | 9%       |

### 2.5.20 Verizon Business Services II (continued)

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

-Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

#### Outbound Rates\*

Alternative Rates:\* The following range of per-minute rates will apply to Verizon Business Services II usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

| Origination Type         | Termination Type         | Range of rates (high to low) |
|--------------------------|--------------------------|------------------------------|
| Local Network Connection | Local Network Connection | \$0.0371 to \$0.0141         |
| Local Network Connection | Dedicated                | \$0.0371 to \$0.0141         |
| Local Network Connection | Switched                 | \$0.0371 to \$0.0141         |
| Dedicated                | Local Network Connection | \$0.0371 to \$0.0141         |
| Dedicated                | Dedicated                | \$0.0371 to \$0.0115         |
| Dedicated                | Switched                 | \$0.0371 to \$0.0141         |
| Switched                 | Local Network Connection | \$0.0506 to \$0.0141         |
| Switched/Card*           | Dedicated                | \$0.0506 to \$0.0141         |
| Switched/Card*           | Switched                 | \$0.0506 to \$0.0309         |

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

## Inbound Rates

Alternative Rates: The following range of per-minute rates will apply to Verizon Business Services II usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

| Termination Type         | Range of Rates   |
|--------------------------|--|
|                          | (high to low)  |
| Local Network Connection | \$0.0371 to \$0.0177   |
| Dedicated                | \$0.0371 to \$0.0177   |
| Switched                 | \$0.0506 to \$0.0177   |
| Local Network Connection | \$0.0371 to \$0.0177   |
| Dedicated                | \$0.0371 to \$0.0177   |
| Switched                 | \$0.0506 to \$0.0318   |
|                          | Local Network Connection Dedicated Switched Local Network Connection Dedicated |

Alternative Directory Assistance: The following Alternative Directory Assistance charge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, Customer must meet the Alternative Rates requirements as described in Section 2.5.20, Sheet No. 104.46.2, herein.

Alternative Directory Assistance: \$1.40 to \$0.35

Alternative Card Surcharge:\* The following Alternative Card Surcharge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, Customer must meet the Alternative Rates requirements as described in Section 2.5.20, Sheet No. 104.46.2, herein.

Rate of Rate (high to low)

Alternative Card Surcharge:\* \$0.90 to \$0.00

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

#### Verizon Business Services II Term Plan

Verizon Business Services II Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Verizon Business Services II through the Term Plan are subject to the terms and conditions outlined for Verizon Business Services II in the Company's "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Verizon Business Services II Card, Verizon Business Services II Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option II Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

| Term Commitment | Discount |
|-----------------|----------|
| 1 year          | 3%       |
| 2 year          | 6%       |
| 3 year          | 9%       |
| 4 year          | 9%       |
| 5 year          | 9%       |

## Verizon Business Services II Optional Calling Plan I

To receive the following benefits of Verizon Business Services II Option Calling Plan I, Customer must demonstrate to Verizon reasonable satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services II if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Verizon Business Services II.

| Origination Type: Outbound | Termination Type: Outbound | 1 Year<br>Term | 2 Year<br>Term | 3 Year<br>Term |
|----------------------------|----------------------------|----------------|----------------|----------------|
| Local Network Connection   | Local Network Connection   | \$0.0290       | \$0.0290       | \$0.0290       |
| Local Network Connection   | Dedicated                  | \$0.0290       | \$0.0290       | \$0.0290       |
| Local Network Connection   | Switched                   | \$0.0290       | \$0.0290       | \$0.0290       |
| Dedicated                  | Local Network Connection   | \$0.0290       | \$0.0290       | \$0.0290       |
| Dedicated                  | Dedicated or Switched      | \$0.0290       | \$0.0290       | \$0.0290       |

| Switched/Card*           | Local Network Connection  | \$0.0460 | \$0.0440 | \$0.0430 |
|--------------------------|---------------------------|----------|----------|----------|
| Switched/Card*           | Dedicated                 | \$0.0460 | \$0.0440 | \$0.0430 |
| Switched/Card*           | Switched                  | \$0.0460 | \$0.0440 | \$0.0430 |
|                          |                           |          |          |          |
| Origination Type:        |                           | 1 Year   | 2 Year   | 3 Year   |
| Inbound                  | Termination Type: Inbound | Term     | Term     | Term     |
| Local Network Connection | Local Network Connection  | \$0.0290 | \$0.0290 | \$0.0290 |
| Local Network Connection | Dedicated                 | \$0.0290 | \$0.0290 | \$0.0290 |
| Local Network Connection | Switched                  | \$0.0460 | \$0.0440 | \$0.0430 |
| Switched/Card*           | Local Network Connection  | \$0.0290 | \$0.0290 | \$0.0290 |
| Switched/Card*           | Dedicated                 | \$0.0290 | \$0.0290 | \$0.0290 |
| Switched/Card*           | Switched                  | \$0.0460 | \$0.0440 | \$0.0430 |

<sup>\*</sup> Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

### 2.5.21 Verizon Loyalty Plus I Plan

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

#### TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

|                  | =                   |         |           |         |
|------------------|---------------------|---------|-----------|---------|
| Due divet Oneven | Cultura and allowed | 0       | On a 4114 | 0       |
| Product Group    | Sub-product         | Service | Credit    | Company |

|       |   | Unit  |      | Installation Charge<br>Waiver (Yes/No) |
|-------|---|-------|------|--|
| Voice |   |       |      |  |
|       |   |       |      |  |
|       | Local and Long Distance<br>Service-Trunk Solution | Trunk | \$50 | Y                                      |

## 2.5.22 Verizon Loyalty Plus II Plan

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

| Product Group<br>Voice |   | Service<br>Unit | Credit | Company<br>Installation Charge<br>Waiver (Yes/No) |
|------------------------|---|-----------------|--------|---|
|                        | Local and Long Distance<br>Service-Trunk Solution | Trunk           | \$50   | Y   |

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company-provided service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

### TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

| <u> </u> | Sub-product                                       | Service<br>Unit |      | Company<br>Installation Charge<br>Waiver (Yes/No) |
|----------|---|-----------------|------|---|
| Voice    |   |                 |      |   |
|          | Local and Long Distance<br>Service-Trunk Solution | Trunk           | \$50 | Y   |

## 2.5.23 Verizon Business Services III (Cont.)

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Usage

**Outbound Rates** 

Alternative Rates:\* The following range of per-minute rates will apply to Verizon Business Services III usage, in lieu of all other rates, in response to competitive marketplace

conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

| Origination Type         | Termination Type         | Range of rates (high to low) |
|--------------------------|--------------------------|------------------------------|
| Local Network Connection | Local Network Connection | \$0.0371 to \$0.0141         |
| Local Network Connection | Dedicated                | \$0.0371 to \$0.0141         |
| Local Network Connection | Switched                 | \$0.0371 to \$0.0141         |
| Dedicated                | Local Network Connection | \$0.0371 to \$0.0141         |
| Dedicated                | Dedicated                | \$0.0371 to \$0.0115         |
| Dedicated                | Switched                 | \$0.0371 to \$0.0141         |
| Switched                 | Local Network Connection | \$0.0506 to \$0.0141         |
| Switched/Card*           | Dedicated                | \$0.0506 to \$0.0141         |
| Switched/Card*           | Switched                 | \$0.0506 to \$0.0309         |

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

#### Inbound Rates

Alternative Rates: The following range of per-minute rates will apply to Verizon Business Services III usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

| Origination Type                | Termination Type                | Range of Rates (high to low) |
|---------------------------------|---------------------------------|------------------------------|
| <b>Local Network Connection</b> | <b>Local Network Connection</b> | \$0.0371 to \$0.0177         |
| <b>Local Network Connection</b> | Dedicated                       | \$0.0371 to \$0.0177         |
| <b>Local Network Connection</b> | Switched                        | \$0.0506 to \$0.0177         |
| Switched                        | <b>Local Network Connection</b> | \$0.0371 to \$0.0177         |
| Switched                        | Dedicated                       | \$0.0371 to \$0.0177         |
| Switched                        | Switched                        | \$0.0506 to \$0.0318         |

Alternative Directory Assistance: The following Alternative Directory Assistance charge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, Customer must meet the Alternative Rates requirements as described above in this Section 2.5.23, herein.

Rate of Rate (high to low)

Alternative Directory Assistance: \$1.40 to \$0.35

Alternative Card Surcharge:\* The following Alternative Card Surcharge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, Customer must meet the Alternative Rates requirements as described in this Section 2.5.23, herein.

Rate of Rate (high to low) \$0.90 to \$0.00

Alternative Card Surcharge:\*

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

## Verizon Business Services III Term Plan

Verizon Business Services III Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Verizon Business Services III through the Verizon Business Services III Term Plan are subject to the terms and conditions outlined for Verizon Business Services III in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com/publications/service\_guide, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Verizon Business Services III Card, Verizon Business Services III Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Verizon Business Services III Term Plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

| Term Commitment | Discount |
|-----------------|----------|
| 1 year          | 3%       |
| 2 year          | 6%       |
| 3 year          | 9%       |
| 4 year          | 9%       |
| 5 year          | 9%       |
|                 |          |

### Verizon Business Services III Optional Calling Plan I

To receive the following benefits of Verizon Business Services III Optional Calling Plan I, Customer must demonstrate to Verizon reasonable satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services III if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Verizon Business Services III.

#### Outbound:

Origination Type

Local Network Connection Dedicated

| Origination Type Local Network Connection Local Network Connection Local Network Connection Dedicated Dedicated Switched/Card* Switched/Card* Switched/Card* | Termination Type Local Network Connection Dedicated Switched Local Network Connection Dedicated or Switched Local Network Connection Dedicated Switched | 1 Year<br>\$0.0290<br>\$0.0290<br>\$0.0290<br>\$0.0290<br>\$0.0290<br>\$0.0460<br>\$0.0460<br>\$0.0460 | 2 Year<br>\$0.0290<br>\$0.0290<br>\$0.0290<br>\$0.0290<br>\$0.0440<br>\$0.0440<br>\$0.0440 | 3 Year<br>\$0.0290<br>\$0.0290<br>\$0.0290<br>\$0.0290<br>\$0.0430<br>\$0.0430<br>\$0.0430 |
|--|---|--|--|--|
| Inbound:   |   |  |  |  |

1 Year

\$0.0290

2 Year

\$0.0290

\$0.0290

3 Year

\$0.0290

\$0.0290

Termination Type

Local Network Connection Local Network Connection \$0.0290

| <b>Local Network Connection</b> | Switched                        | \$0.0460 | \$0.0440 | \$0.0430 |
|---------------------------------|---------------------------------|----------|----------|----------|
| Switched/Card*                  | <b>Local Network Connection</b> | \$0.0290 | \$0.0290 | \$0.0290 |
| Switched/Card*                  | Dedicated                       | \$0.0290 | \$0.0290 | \$0.0290 |
| Switched/Card*                  | Switched                        | \$0.0460 | \$0.0440 | \$0.0430 |

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

## 2.7 Complimentary Services

#### 2.7.1 Directory Assistance

Long distance Directory Assistance is available to customers of any of the Company's switched services. A charge not to exceed \$0.72 will apply to each Directory Assistance call. The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Up to one request may be made on each Directory Assistance call.

A credit allowance for a Directory Assistance call will be provided if the customer experiences poor transmission quality, receives an incorrect telephone number, or inadvertently misdials the intended Directory Assistance number.

Directory Assistance charges will be included with other usage charges toward satisfying minimum usage requirements for all services. Directory Assistance charges will be included in the usage charges for Longer Distance Autodialer customers when determining the billing usage adjustment charge.

### 2.8 Promotional Offerings

The company will, from time to time, offer special promotions to its customers waiving certain charges. These promotions will be filed with the CA.P.U.C.

## 2.8.1 Long Distance Voice – Intrastate Assistance Promotion

Subject to the Conditions of Eligibility and Other Conditions below, a new customer ("Customer") of Verizon Long Distance Voice Services ordering Domestic Outbound Intrastate service ("Promotional Service") originating in the state listed below will receive the following promotional rates as shown below for each eligible circuit ("Promotional Circuit"), as applicable, for the Term of the Agreement:

| Origination/Termination | 1-Year Term | 2-Year Term | 3-Year Term |
|-------------------------|-------------|-------------|-------------|
| Dedicated/Switched*     | \$0.0262    | \$0.0250    | \$0.0238    |
| Switched/Switched       | \$0.0400    | \$0.0385    | \$0.0375    |

\* Dedicated/Switched origination/termination rates listed above also apply to the following call type combinations: Dedicated/Dedicated; Switched/Dedicated; Local/Local; Local/Dedicated; Dedicated/Local; Switched/Local and Local/Switched.

## Conditions of Eligibility

- Verizon's standard expedite fees will apply to expedited orders for Promotional Service.
- Customer must enroll no later than June 30, 2008.
- Customer must execute and submit an agreement with Verizon by July 31, 2008 that includes the Promotional Service.

## Other Conditions

Promotional Circuits receiving the benefits of this promotion may not receive the benefits of the following: LD Voice – 300, 500 or 800 Minute Packages for Business Lines & Trunks; LD Voice Package. Unless stated otherwise, the promotional rates/discounts set forth herein are in lieu of all other discounts.

## 2.8.6 On-Net Plus Program Promotion

Beginning June 15, 2002, and ending September 30, 2002 the Company will offer On-Net Plus Program Promotion:

- 1. Eligibility: To be eligible for this promotion, customers:
  - must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
  - must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, or 8 as described in the MCI's "Service Publication and Price Guide" located on the Company's website at www.mci.com;
  - must be new business customers or existing business customers who is eligible for renewal of their contracts.
- 2. Usage Charges: The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

| Origination Type: Outbound | Termination Type: Outbound | 1 Year 2 Year<br>Term Term |
|----------------------------|----------------------------|----------------------------|
| Local Network Connection   | Local Network Connection   | \$0.0000 \$0.0000          |
| Local Network Connection   | Dedicated                  | \$0.0857 \$0.0825          |
| Local Network Connection   | Switched                   | \$0.0857 \$0.0825          |
| Dedicated                  | Local Network Connection   | \$0.0970 \$0.0935          |
| Dedicated                  | Dedicated or Switched      | \$0.0970 \$0.0935          |
| Switched/Card              | Local Network Connection   | \$0.1153 \$0.1114          |
| Switched/Card              | Dedicated                  | \$0.1153 \$0.1114          |
| Switched/Card              | Switched                   | \$0.1153 \$0.1114          |
| Origination Type: Inbound  | Termination Type: Inbound  | 1 Year 2 Year<br>Term Term |
| Local Network Connection   | Local Network Connection   | \$0.0857 \$0.0825          |
| Local Network Connection   | Dedicated                  | \$0.0970 \$0.0935          |
| Local Network Connection   | Switched                   | \$0.1153 \$0.1114          |
| Switched/Card              | Local Network Connection   | \$0.0857 \$0.0825          |
| Switched/Card              | Dedicated                  | \$0.0970 \$0.0935          |
| Switched/Card              | Dedicated                  | \$0.1153 \$0.1114          |

## 2.8.10 Save Program Promotion

Beginning May 16, 2003 and ending June 30, 2003, the Company will offer the following promotion to existing facilities-based business Customers:

Definitions: An existing customer is a customer who is receiving service under this tariff for at least 12 months prior to enrollment in this program promotion.

Eligibility: To be eligible for this promotion, the customer:

- must be an existing facilities based business customer;
- must be in good standing;
- must bill at least \$50 in current charges in any one month prior to enrollment in this

promotion;

 represent to the Company's satisfaction, as determined with the Company's sole discretion, that it will enter into another carrier's offer in absence of any further inducement from the Company to remain subscribed to Company services.

Benefits: After enrollment in this promotion, the Company will provide a one-time credit, not to exceed \$5,000, equal to the net monthly recurring charges billed during the first full invoice after the Company receives notification from the Customer that it wishes to discontinue all service (Program Credit).

Other Conditions: A Customer who discontinues all service within three months after receiving the Program promotion Credit will be billed and required to repay the Program promotion Credit. A customer will only be eligible to receive one Program promotion Credit in any twelve-month period. Customer's receiving the benefits of this promotion are not eligible to receive the benefits of any promotional offering.

#### 2.8.11 MCI Business Services I Promotion

Beginning December 10, 2003 and ending January 31, 2003, the Company will offer the following promotion to existing facilities-based business Customers:

Eligibility: To be eligible for this Promotion, customers:

- must designate the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must subscribe to MCI Business Services I as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com ("Companion Interstate Service");
- must subscribe to service under Product Packages Guide Types 13, 14, 15 or 16 as describe in The Guide.

## Usage Charges:

a... . -

| Origination Type:        | Termination Type:         | 1 Year   | 2 Year   | 3 Year   |
|--------------------------|---------------------------|----------|----------|----------|
| Outbound                 | Outbound                  | Term     | Term     | Term     |
| Local Network Connection | Local Network Connection  | \$0.0371 | \$0.0360 | \$0.0349 |
| Local Network Connection | Dedicated                 | \$0.0371 | \$0.0360 | \$0.0349 |
| Local Network Connection | Switched                  | \$0.0371 | \$0.0360 | \$0.0349 |
| Dedicated                | Local Network Connection  | \$0.0371 | \$0.0360 | \$0.0349 |
| Dedicated                | Dedicated or Switched     | \$0.0371 | \$0.0360 | \$0.0349 |
| Switched / Card          | Local Network Connection  | \$0.0506 | \$0.0491 | \$0.0476 |
| Switched / Card          | Dedicated                 | \$0.0506 | \$0.0491 | \$0.0476 |
| Switched / Card          | Switched                  | \$0.0506 | \$0.0491 | \$0.0476 |
|                          |                           |          |          |          |
| Origination Type:        |                           | 1 Year   | 2 Year   | 3 Year   |
| Inbound                  | Termination Type: Inbound | Term     | Term     | Term     |
| Local Network Connection | Local Network Connection  | \$0.0371 | \$0.0360 | \$0.0349 |
| Local Network Connection | Dedicated                 | \$0.0371 | \$0.0360 | \$0.0349 |
| Local Network Connection | Switched                  | \$0.0506 | \$0.0491 | \$0.0476 |
| Switched / Card          | Local Network Connection  | \$0.0371 | \$0.0360 | \$0.0349 |
| Switched / Card          | Dedicated                 | \$0.0371 | \$0.0360 | \$0.0349 |
| Switched / Card          | Switched                  | \$0.0506 | \$0.0491 | \$0.0476 |

## 2.8.13 MCI Business Services I Optional Calling Plan I

To receive the following benefits of MCI Business Services I Option Calling Plan I, Customer must demonstrate to MCI reasonable satisfaction that it will accept a competitor's offer of service in place of MCI Business Services I if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to MCI Business Services I.

| Origination Type: Outbound | Termination Type: Outbound | 1 Year<br>Term | 2 Year<br>Term | 3 Year<br>Term |
|----------------------------|----------------------------|----------------|----------------|----------------|
| Local Network Connection   | Local Network Connection   | \$0.0290       | \$0.0290       | \$0.0290       |
| Local Network Connection   | Dedicated                  | \$0.0290       | \$0.0290       | \$0.0290       |
| Local Network Connection   | Switched                   | \$0.0290       | \$0.0290       | \$0.0290       |
| Dedicated                  | Local Network Connection   | \$0.0290       | \$0.0290       | \$0.0290       |
| Dedicated                  | Dedicated or Switched      | \$0.0290       | \$0.0290       | \$0.0290       |
| Switched / Card            | Local Network Connection   | \$0.0460       | \$0.0440       | \$0.0430       |
| Switched / Card            | Dedicated                  | \$0.0460       | \$0.0440       | \$0.0430       |
| Switched / Card            | Switched                   | \$0.0460       | \$0.0440       | \$0.0430       |
| Origination Type:          |                            | 1 Year         | 2 Year         | 3 Year         |
| Inbound                    | Termination Type: Inbound  | Term           | Term           | Term           |
| Local Network Connection   | Local Network Connection   | \$0.0290       | \$0.0290       | \$0.0290       |
| Local Network Connection   | Dedicated                  | \$0.0290       | \$0.0290       | \$0.0290       |
| Local Network Connection   | Switched                   | \$0.0460       | \$0.0440       | \$0.0430       |
| Switched / Card            | Local Network Connection   | \$0.0290       | \$0.0290       | \$0.0290       |
| Switched / Card            | Dedicated                  | \$0.0290       | \$0.0290       | \$0.0290       |
| Switched / Card            | Switched                   | \$0.0460       | \$0.0440       | \$0.0430       |

### 2.9 Miscellaneous Charges (continued)

## 2.9.4 Accounting Codes

Enables customer to divide the telephone bill by individual cost center. Accounting codes can be any number from 001 to 999.

- \$5.00 monthly charge applies for the first 10 codes.
- \$0.25 monthly charge applies for each additional code.

## 2.9.5 Speed Numbers

Enables customers to use the (\*) key with a three digit number to more quickly dial telephone numbers.

- \$2.50 monthly charge applies for the first 10 numbers.
- \$0.25 monthly charge applies for each additional speed number.

When changes are made to the customer's speed number list at their request, there will be a charge of \$0.50 for the first number changed and \$0.25 per number for each additional change.

# 2.9.6 Minimum Billing None in effect.

## 2.11 Grandfathered Services

## 2.11.2 Product Types

#### 2.11.2.1 Performance 4000 Services

Note: Effective June 1, 1995, this service will no longer be offered to new customers.

Performance 4000 Service offers a unified service for single or multi-location customers using both switched and dedicated inbound and outbound service, a calling card and international service. Performance 4000 has been designed especially for the larger customer billing over \$7,500 a month, with the availability of peak and off-peak rates, calling card services and offering a discount for customers willing to sign a term commitment of either twelve (12), twenty-four (24) or thirty-six (36) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage. There are five (5) levels of Performance 4000 which are described as follows:

- Level I Requires a monthly minimum billing commitment of \$7,500; if the minimum is not reached the customer is charged the difference.
- Level II Requires a monthly minimum billing commitment of \$15,000; if the minimum is not reached the customer is charged the difference.
- Level III Requires a monthly minimum billing commitment of \$25,000; if the minimum is not reached the customer is charged the difference.
- Level IV Requires a monthly minimum billing commitment of \$50,000; if the minimum is not reached the customer is charged the difference.
- Level V Requires a monthly minimum billing commitment of \$75,000; if the minimum is not reached the customer is charged the difference.

Multiple services and/or multiple locations using Performance 4000's services can contribute to the overall monthly minimum commitment. Domestic Toll Free, Domestic and International outbound calls contribute to determining monthly minimum usage. Operator Services usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Performance 4000 Level by the fourth invoice period and monthly thereafter.

Peak and off peak rates, rate periods and billing increments can be found in the Section following. Performance 4000 Services for intrastate use are sold as an add-on service to the Company's interstate Performance 4000 Services. Accordingly, non-recurring and monthly recurring charges are found in the Company's interstate tariff, FCC No. 2, Section 6.3.1.

- .1 Performance 4000 Term Plan Performance 4000 Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan Option will receive a discount off their selected option's domestic rates. Customers who elect the Performance 4000 Term Plan option are subject to the following:
  - a. Customers must indicate what Performance 4000 Level is to be included

in the term plan. The rates provided under this option become effective with the first full month's usage.

- Customers who fall below the monthly minimum usage requirement for the plan selected will be billed the difference between actual usage and the monthly minimum required.
- c. Customers who terminate service prior to the end of the term of commitment will be billed a termination liability consisting of the monthly minimum of the selected plan option multiplied by the number of months remaining in the commitment, due and payable upon termination in a lump sum. This charge will not apply to customers who convert from a Performance 4000 service to another Company service with equal or greater term and minimum usage requirement commitments.
- d. All customer requests to commence or terminate a Performance 4000 Term Plan must be made in writing to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the Performance Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing of the customer's desire to cancel this agreement without further obligation.
- e. Performance 4000 Term Plan is not available with Operator Services, Ultimate Call Manager, other Fixed Period Discount Plans or any promotions not associated with this plan.

## .2 Usage Charges

a. Rate Periods

Peak: All calls that occur between 7 A.M. through 7:00 P.M. Monday through Friday, except on Company-recognized holidays.

Off Peak: All calls that occur between 7:01 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

## b. Billing Increments

Performance 4000 Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. A minimum average time requirement (MATR) of thirty (30) seconds per call applies during a billing period for switched outbound and calling card. Performance 4000 Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

- Per Minute Rate Schedules
   Performance 4000 Level I and II Customers will receive the following rates:
  - (1) Switched Per Minute Rate

|          | Month   | Term    | Term    |
|----------|---------|---------|---------|
| Outbound | \$.1343 | \$.1287 | \$.1231 |
| Inbound  | \$.1455 | \$.1287 | \$.1231 |

#### (2) Dedicated Per Minute Rate

|          | Monthly | 12 Month | 24/36 Month |
|----------|---------|----------|-------------|
| Outbound | \$.1007 | \$.0951  | \$.0895     |
| Inbound  | \$.1119 | \$.0951  | \$.0895     |

Performance 4000 Level III, IV, and V Customers will receive a 5% discount of the rates listed in above.

(3) IntraLATA Outbound Per Minute Rates
Performance 4000 Level I, II, III, IV and V Customers will receive the
following intraLATA rates:

Month to Month, 12 Month, 24/36 Month Term Plans

Outbound Switched \$.0590 Outbound Dedicated \$.0500

## .3 Performance 4000 Calling Card Service

- a. Direct Dial Rate Schedule
  - (1) Per Minute Rates applying to all time periods and Levels:

Month to Month Rate: \$.2800 12, 24 or 36 Months Term Plan Rate: \$.2800

b. Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

c. Per Call Charge: \$0.2500

## 2.11.2.2 "The Answer" Services

.1 "The Answer" Service is a family of service offerings that offers a unified service for single or multi-location customers using switched, dedicated, and "OnLINE" card origination and switched or dedicated toll free (in WATS) termination. "The Answer" package includes the availability of switched and dedicated access termination with peak and off peak rates, volume discounts, accounting codes, call detail, and a consolidated invoice for all locations. Peak and off peak rates and volume discounts can be found in the Section following. Optional features are described in the Company's FCC Domestic tariff. All fractional per call charges will be rounded to the nearest whole cent.

"The Answer" is available as an outgoing switched product with origination via FGD, equal access lines. "The Answer" II is available as an outgoing dedicated product via customer-provided dedicated access line (DAL) or T-1 access. "The Answer" III is a toll free product via customer-provided dedicated access line (DAL) or T-1 service. "The Answer" V Online World Calling Card is available as a calling card service.

## .2 "The Answer" Extended Service Plan ("ESP")

"The Answer" services are available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24), or thirty-six (36) months and to generate a minimum monthly gross usage as outlined in Section 2.11.2.2.6.(a). Customers who elect "The Answer" ESP option are subject to the following:

- (a) Customers must indicate what Answer service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
- (b) Customers must reach the minimum usage requirement associated with each Answer ESP option by the fourth invoice period and monthly thereafter.
- (c) Customers who do not generate the monthly minimum required in a given month will be billed the monthly minimum in lieu of the actual usage for that month. No discounts will be applied if usage does not reach required ESP option monthly minimum.
- (d) Customers who terminate service prior to the end of the term of commitment will be billed the minimum usage requirement times the number of full or partial months remaining in the term in one lump sum. This charge will not apply to the Company's Answer customers who convert from an Answer service to another Company service with equal or greater term and minimum requirement commitments.
- (e) All customer requests to commence or terminate an Answer ESP must be made in writing to the Company and received no later than the last day of the month preceding the month in which the desired action is to take effect. The customer must provide

## 2.11.2.3 <u>Acclaim Services (continued)</u>

#### .1 Description (continued)

Acclaim I is available as an outgoing switched product with origination via FGD, equal access lines. Acclaim II is available as an outgoing dedicated product via T-1 access. Acclaim III is a toll free product via regular business lines.

The time of day rate periods for Acclaim services will be Peak and Off Peak. Peak rates apply to all calls that occur between 8 AM and 5 PM Monday through Friday, except Company-recognized holidays. Off Peak rats apply to all other calls.

#### .2 Usage Charges

All Acclaim products are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.

Per minute rates apply as shown below. In addition, a retroactive volume discount will apply to Peak usage.

Per Minute Rate Schedule

| Acclaim I Accla | aim III |
|-----------------|---------|
|-----------------|---------|

Peak Off Peak Peak Off Peak \$0.1700 \$0.1350 \$0.2100 \$0.1600

#### Acclaim II

Peak Off Peak \$0.1800 \$0.1350

## .3 Volume Discounts

The volume discount is applied to Peak usage based on the total usage (all time frames) of the monthly statement of Acclaim products.

| Usage Level (\$)       | Acclaim | Acclaim | Acclaim |
|------------------------|---------|---------|---------|
| . ,                    | I       | II      | Ш       |
| \$0 - \$249.99         | 0%      | 0%      | 0%      |
| \$250 - \$499.99       | 5.37%   | 7.44%   | 0%      |
| \$500 - \$749.99       | 6.75%   | 8.71%   | 0%      |
| \$750 - \$1,499.99     | 8.07%   | 9.94%   | 3.60%   |
| \$1,500 - \$2,499.99   | 9.42%   | 11.51%  | 7.13%   |
| \$2,500 - \$4,999.99   | 11.47%  | 13.33%  | 10.47%  |
| \$5,000 - \$9,999.99   | 12.77%  | 14.90%  | 14.07%  |
| \$10,000 - \$24,999.99 | 14.13%  | 16.54%  | 24.93%  |
| \$25,000 - \$49,999.99 | 14.13%  | 16.54%  | 24.93%  |
| \$50,000 plus          | 14.13%  | 16.54%  | 24.93%  |

## .4 Acclaim Extended Service Plan ("ESP") Service

Acclaim services are available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12) or twenty-four (24) months and to generate a minimum monthly gross usage. Customers who elect an Acclaim ESP option are subject to the following rules and conditions.

- (a) Customers who elect ESP for Acclaim I or III must meet the minimum usage requirement of \$500 per month. Customers who elect ESP for Acclaim II must meet the minimum usage requirement of \$1,000 per month.
- (b) Customers must indicate what Acclaim service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
- Customers must reach the minimum usage requirement associated with each Acclaim ESP option by the third invoice period and monthly thereafter.
- (d) Customers who do not generate the monthly minimum required in a given month will be billed the monthly minimum in lieu of the actual usage for that month. No discounts will be applied if usage does not reach required ESP option monthly minimum.
- (e) Customers who terminate service prior to the end of the term of commitment will be billed the minimum usage requirement times the number of full or partial months remaining in the term in one lump sum.

This charge will not apply to Company Acclaim customers who convert from an Acclaim service to another Company service with equal or greater term and minimum requirement commitments.

- (f) All customer requests to commence or terminate Acclaim ESP must be made in writing to the Company and received no later than the last day of the month preceding the month in which the desired action is to take effect. The customer must provide written notification to cancel the ESP which must be received by the Company not later than 30 days prior to the expiration of the term commitment. If such notification is not received by the Company within this timeframe, the Acclaim ESP agreement will be automatically renewed for a new term of commitment.
  - (1) Extended Service Plan (ESP) Volume Discounts Customers who subscribe to Acclaim through an ESP option will receive the following discounts after those described preceding.

This additional discount is applied to all domestic usage and is given only to customers who have met the monthly minimum usage requirement found in Section 2.11.2.3.5.(a). Total intrastate, interstate and international usage contributes to discount level.

#### Acclaim II

|                      | 12 Mor   | nths | 24 N | ∕lonths – |
|----------------------|----------|------|------|-----------|
| Monthly Usage (\$)   | Peak Off | Peak | Peak | Off Peak  |
| 0 - \$999.99         | 0%       | 0%   | 0%   | 5 7%      |
| \$1,000 - \$1,499.99 | 3%       | 4%   | 6%   | 5 7%      |
| \$1,500 - \$4,999.99 | 4%       | 4%   | 7%   | 5 7%      |
| \$5,000 +            | 5%       | 4%   | 8%   | 5 7%      |

NOTE: Service grandfathered 3/11/90.

### 2.11.2.5 New Precision Service

## .1 Description

This service arrangement allows a customer to originate calls in areas with equal access capabilities served by the Company by presubscribing to the service, or by use of a non-travel authorization code which in limited instances is provided to customers who are not served by an equal access office. Calls can be terminated to any point in the state.

New Precision Service rates are effective when the customer's billing information is entered into the billing system. Applicable usage rates depend on the customer's monthly usage volume to terminating area codes (NPA's). Calls are billed in six second increments after an initial minimum billing period of six seconds. Customers who do not have an established account or whose account has been disconnected pursuant to Rule No. 11 but utilize the network will be billed at Custom Call 100 rates and volume discounts will not apply.

## .2 Service Points

Service via equal access facilities is available to customers served by any LEC Equal Access offices served by the Company.

## .3 Usage Charges

Per minute usage rates for the billing period are applicable seven days per week, 24 hours per day.

| Total Usage<br>in<br>Minutes | Terminating NPA Ra<br>213, 310, 408<br>415, 510, 714, 818 | tes All Others |
|------------------------------|---|----------------|
| 0 - 249                      | \$.1600   | \$.1850        |
| 250 - 2,399                  | .1350   | .1550          |
| 2400 - 4,799                 | .1300   | .1500          |
| 4800 - 17,999                | .1225   | .1425          |
| 18,000 +                     | .1200   | .1400          |

#### 2.11.2.6 Precision Fit Services

### .1 Description

This service arrangement is provided in the State of California in conjunction with the Company's interstate Precision Fit Service. With this complement, a customer may originate a call via dedicated access facilities from locations listed below and terminate a call to any point within the state.

Applicable usage rate depends upon the rate period(s) in which the call occurs and upon the total minutes of use obtained within each rate period during the billing period. Calls are billed in six second increments with a minimum average time requirement (MATR) during each billing period of thirty (30) seconds per call.

A minimum usage requirement of \$5000 applies during each billing period. If a customer fails to reach the minimum usage level for a particular month, the difference between the customer's actual usage and the minimum requirement will be billed as a separate charge on that month's invoice.

## .2 Service Points

Precision Fit service arrangements are available from the following cities

| Bakersfield  | Palo Alto     |
|--------------|---------------|
| Burbank      | Sacramento    |
| Compton      | San Diego     |
| Fresno       | San Francisco |
| Garden Grove | San Jose      |
| Hayward      | Santa Ana     |
| Irvine       | Santa Barbara |
| Los Angeles  | Santa Monica  |
| Oakland      | Sherman Oaks  |
| Ontario      | Stockton      |

## .3 Per Minute Usage Rates

| Total Monthly    | Rate Perio | ods*     |
|------------------|------------|----------|
| Minutes of Use   | Day        | Non-Day  |
| 0 - 150,000      | \$0.0921   | \$0.0818 |
| 150,001- 300,000 | \$0.0900   | \$0.0818 |
| 300,001+         | \$0.0849   | \$0.0818 |

<sup>\*</sup> Day rates apply from 8 a.m. to, but not including, 5 p.m. on weekdays.

Non-day rates apply during all other times and on holidays unless a lower rate would apply.

### 2.11.2.7 Service Type CW 36 - Incoming Toll Free Service

.1 Usage Charges:

| Day<br>1 <sup>st</sup> |         | Evening |         | Night   |         |
|------------------------|---------|---------|---------|---------|---------|
| 1 <sup>st</sup>        | Add'l   | 1st     | Add'l   | 1st     | Add'l   |
| Min.                   | Min.    | Min.    | Min.    | Min.    | Min.    |
| \$.1876                | \$.1676 | \$.1676 | \$.1476 | \$.1476 | \$.1476 |

## .2 Billing Increments:

Call duration is measured in six second increments after first minute initial minute. The first minute, or the portion thereof, is billed as one full minute.

## .3 Additional Charges:

Monthly Service Charge: \$10.00

This service has a \$5.00 minimum charge. There are no volume discounts.

#### 2.11.2.8 Service Type 88 - Enterprise Toll Free

.1 Usage Charges - Per Minute:

| Day     | Evening | Night   |
|---------|---------|---------|
| \$.1845 | \$.1845 | \$.1845 |

## .2 Additional Charges:

Installation charge will be credited to all customers' first invoice.

Installation Charge: \$100 per toll free # Monthly Charges: \$15 per toll free #

- .3 <u>Billing Increments</u>: This incoming toll free service is billed in six second increments after the first minute. The first minute or portion thereof is billed as one minute. Calls can originate from anywhere in the U.S. including Alaska and Hawaii.
- .4 <u>Volume Discounts</u>: Volume discounts apply incrementally to all calls based on total domestic usage, excluding directory assistance (i.e. there is no discount on the first \$49.99 of usage, 5% discount on usage from \$50.00 -\$249.99, etc.). Evening and night discounts do not apply.

| \$0.00 - 49.99    | 0%  |
|-------------------|-----|
| \$50.00 - 249.00  | 5%  |
| \$250.00 - 499.99 | 8%  |
| \$500.00 -1199.99 | 10% |
| \$1200.00 +       | 15% |

## .5 Toll Free Call Manager

The Toll Free Call Manager is offered in conjunction with Enterprise Toll Free service. It is an arrangement consisting of routing and control features which may be combined to create a customized routing plan for each Enterprise Toll Free number. The Toll Free Call Manager features for any Enterprise

Toll Free number can be ordered either separately or in combinations. (Not all features are available in all areas.) Installation charges are billed per toll free number, per feature installed. Monthly charges are billed per toll free number.

## (a) Toll Free Call Manager Features

# (1) Feature 1: Time of Day Routing

This feature allows the Subscriber to establish a schedule to have calls to a single toll free number routed to different locations based on the time of day. The following conditions apply:

- The Subscriber must have a minimum of two different terminating numbers and a maximum of four different terminating numbers for this routing feature to be applicable.
- The time schedule established must include the entire 24 hour day.
- Each routing time interval established in the schedule must begin on the half hour and last a minimum of 30 minutes.
- The time schedule applies to every day of the week.

## (2) Feature 2: Day of Week Routing

This feature allows the Subscriber to arrange for calls to a single toll free number to be routed to different locations based on the particular day of the week, according to a schedule established by the Subscriber. The following conditions apply:

- The Subscriber must have a minimum of two different terminating numbers and a maximum of four different terminating numbers for this routing feature to be applicable.
- The schedule established may include one holiday routing schedule for all of the following holidays: New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. The routing cannot be changed for individual holidays.

### (3) Feature 3: Voice Mail Routing

This feature allows the Subscriber to terminate calls to a voice mailbox. When used in conjunction with other routing features, the voice mailbox is counted as one of the terminating numbers. Subscribers retrieve their messages in the voice mailbox via toll free access. In addition to the feature charges listed below the following charges apply:

Voice Mail Message Retrieval Access: \$ .25 per minute

Charges for Features 1 through 3 above (Non-Recurring):

Option Monthly Installation\* Cancellation\*\*

Any single \$18/feature \$50/feature \$50 per toll

feature per toll free # per toll free # free #

Any 3 \$15/feature \$50/feature \$50 per toll features per toll free # per toll free #

### (4) Feature 4: Toll Free Call Referral

This feature allows a Subscriber who changes a toll free number to refer callers to a recording that informs the caller of the new toll free number.

Charges for Feature 4 (Non-Recurring):

Call Manager Change/ Change
Options Monthly Installation\* Cancellation\*\*in Recording\*\*\*
Toll Free \$15/Toll \$50/Toll \$50/Toll Free# \$50/Toll Free#
Call Free# Free#

A one-time charge of \$25.00 applies to any custom announcement installed on behalf of a customer. The installation fee and monthly charge do not apply when call referral is to another Company toll free number.

- Installation fees will be credited to all customers' first invoice after feature installation.
- \*\* Change/Cancellation fees apply to any change in the toll free number, terminating number or routing plan; to cancellation of the feature or to the cancellation of the toll free service number with which the feature has been associated.
- \*\*\* Change in recording fee applies to any changes to the recorded announcement.

# 2.11.2.9 <u>Service Type 81 - Citizen Toll Free</u>

This incoming toll free service is billed in one minute increments. Evening and night discounts do not apply. Billing surcharge does not apply. Calls can originate from anywhere in the U.S. including Alaska and Hawaii.

### .1 Usage Charges - Per Minute:

Day Evening Night \$.28 \$.28 \$.28

Installation Charge: \$10.00 per toll free #

Monthly Charges: \$5.00 per toll free #

# 2.11.2.10 Service Type 79 - Alliance Toll Free

This incoming toll free service is provided only in conjunction with Toll Free Database Service offered by the Local Exchange Carrier (LEC) through ten digit screening. All calls are billed in six second increments after the first minute. The first minute or portion thereof is billed as one minute. Calls can originate from anywhere in California.

# .1 <u>Usage Charges - Per Minute</u>:

Day Evening Night \$.1845 \$.1845 \$.1845

(a) Toll Free Call Referral is available as an option to Alliance toll free customers at the same rates, terms and conditions described for Enterprise toll free customers.

# 2.11.2.11 Service Type 77 - Venture Toll Free

# .1 Usage Charges - Per Minute:

Day Evening Night \$.1795 \$.1795 \$.1795

## .2 Additional Charges

**Terminating Number** 

Change Order: \$ 15 per toll free # Monthly Charges: \$ 15 per toll free #

### .3 Volume Discounts

The volume discount percentage earned is based upon total usage. The earned volume discount percentage is applicable to all usage (i.e. a customer with total usage of less than \$150.00 earns no discount; a customer with total usage of \$150 - 249 earns an 8% discount which is applicable to the total dollar usage, etc.)

| \$0.00 - 149.99   | 0%  |
|-------------------|-----|
| \$150.00 - 249.99 | 8%  |
| \$250.00 - 499.99 | 10% |
| \$500.00 - 999.99 | 12% |
| \$1000.00 +       | 15% |

## .4 Billing Increments:

This incoming toll free service is billed in six second increments after the first thirty seconds. The first 30 seconds or portion thereof is billed as one half minute.

### 2.11.2.12 Commerce Toll Free Service

# .1 <u>Usage Charges - Per Minute</u>:

Day Evening Night \$.1750 \$.1315 \$.1315

# .2 Additional Charges

Terminating Number

Change Order: \$ 15 per toll free # Monthly Charges: \$ 15 per toll free #

# .3 Volume Discounts:

Volume discounts apply incrementally to all calls based on total domestic usage (i.e. there is no discount on the first \$49.99 of usage, 5% discount on usage from \$50.00 - 199.99, etc.).

\$0.00 - 49.99 0% \$50.00 - 199.00 5% \$200.00 - 1349.99 10%

\$1350.00 + 15%

#### .4 Billing Increments:

This incoming toll free service is billed in six second increments after the first 30 seconds. The first 30 seconds or portion thereof is billed as one half minute. Calls can originate from anywhere in the U.S., including Alaska and Hawaii.

# 2.11.2.13 Service Type 59 - VISTA Toll Free Service

This incoming toll free service is billed in six second increments after the first 30 seconds. The first 30 seconds or portion thereof is billed as one half minute. Calls can originate from anywhere in the U.S. including Alaska and Hawaii.

VISTA Toll Free Service is available to subscribers to the Company's VISTA 1+ Service.

## .1 Usage Charges

|                     | Day     | Evening | Night   |
|---------------------|---------|---------|---------|
| Per Minute Charges: | \$.1750 | \$.1315 | \$.1315 |

**Terminating Number** 

Change Order: \$ 15 per toll free # Monthly Charges: \$ 15 per toll free #

# .2 Volume Discounts

Volume discounts apply incrementally to all calls based on total domestic usage (i.e. there is no discount on the first \$49.99 of usage, 5% discount on usage from \$50.00 - 199.99, etc.).

| \$0.00 - 49.99     | 0%  |
|--------------------|-----|
| \$50.00 - 199.00   | 5%  |
| \$200.00 - 1349.99 | 10% |
| \$1350.00 +        | 15% |

### Service Type 78 - Nationwide Digital Toll Free

All calls on Nationwide Digital toll free service are completed using dedicated T1 circuits installed and maintained by the local exchange carrier (LEC) or other provider of such service as contracted by the Company. All calls are billed in six second increments.

# .1 Usage Charges

|                     | Day     | Evening | Night   |
|---------------------|---------|---------|---------|
| Per Minute Charges: | \$.0965 | \$.0915 | \$.0865 |

### (a) Non-Recurring Charges:

| T1 Termination Equipment installation: | \$750 *         |
|--|-----------------|
| T1 installation:                       | (pass-through   |
|  | of LEC charges) |

# (b) Recurring Charges:

| T1 Termination Equipment: | \$300 per month * |
|---------------------------|-------------------|
| T1 costs:                 | (pass-through of  |
|                           | LEC charges)      |

# (c) Volume Discounts\*\*:

| \$0.00      | -   | 999.99   | 0%  |
|-------------|-----|----------|-----|
| \$1,000.00  | -   | 4,999.99 | 08% |
| \$5,000.00  | -   | 9,999.99 | 10% |
| \$10,000.00 | ) + |          | 12% |

- \* Equipment charges only apply at locations which require the installation of channel bank equipment.
- \*\* Volume discounts apply incrementally to all calls based on total domestic usage, excluding directory assistance. (i.e. there is a 8% discount on the total call volume if the monthly usage is \$4,999.99.) Service Type 72 - National WATS

This service is billed in 6-second increments.

| Mileage  | Day     | Evening | Night   |
|----------|---------|---------|---------|
| 0-100    | \$.1795 | \$.1495 | \$.4655 |
| 101-330  | \$.1895 | \$.1650 | \$.1475 |
| Over 330 | \$ 1995 | \$ 1675 | \$ 1625 |

Monthly Charges: \$5.00

#### .2 Volume Discounts

Volume discounts apply incrementally to all interLATA calls based on total domestic usage, excluding directory assistance (i.e. there is a 27% discount on the first \$99.99 of usage, 37% discount on usage from \$100.00 - \$499.99, etc.).

| \$0.00    | - 99.99   | 27% |
|-----------|-----------|-----|
| \$100.00  | - 499.99  | 37% |
| \$500.00  | - 1999.99 | 42% |
| \$2000.00 | +         | 47% |

# Service Type 58 - Metro Wats

# .1 Metro LATA Service: \*

|            | Day     | Evening | Night   |
|------------|---------|---------|---------|
| Metro LATA | \$.1375 | \$.1300 | \$.1275 |

### .2 Basic Service:

|          | Day     |         | Evenin  | g       | Night   |         |
|----------|---------|---------|---------|---------|---------|---------|
|          | First   | Add'l   | First   | Add'l   | First   | Add'l   |
| Mileage  | Min.    | Min.    | Min.    | Min.    | Min.    | Min.    |
| 0- 10    | \$.1500 | \$.1500 | \$.1400 | \$.1400 | \$.1300 | \$.1300 |
| 11- 22   | \$.1525 | \$.1525 | \$.1425 | \$.1425 | \$.1325 | \$.1325 |
| 23- 55   | \$.1600 | \$.1600 | \$.1500 | \$.1500 | \$.1400 | \$.1400 |
| 56-124   | \$.1725 | \$.1725 | \$.1550 | \$.1550 | \$.1425 | \$.1425 |
| 125-292  | \$.1875 | \$.1875 | \$.1600 | \$.1600 | \$.1450 | \$.1450 |
| 293-430  | \$.1950 | \$.1950 | \$.1700 | \$.1700 | \$.1500 | \$.1500 |
| over 430 | \$.2200 | \$.2200 | \$.1975 | \$.1975 | \$.1825 | \$.1825 |

Call duration is billed in 6-second increments.

\* Metro LATA rates apply to all calls terminating in the following LATAs: Los Angeles, Sacramento, San Diego and San Francisco. Basic Service rates apply to all other calls.

# 2.11.2.17 <u>Service Type 08/Residential Rates</u>

# .1 Usage Charges

|                  |     |         | Nights/Weekend |
|------------------|-----|---------|----------------|
| Mileage          | Day | Evening | Holiday        |
| Tier 1 (0-125)   | .23 | .18     | .15            |
| Tier 2 (126-380) | .28 | .23     | .17            |
| Tier 3 (381+)    | .28 | .23     | .17            |

### 2.11.2.13 Service Type 59 - VISTA Toll Free Service

# .1 Usage Charges

Call duration is measured in six second increments after the first 30 seconds. The first 30 seconds or portion thereof is billed as one-half minute. There is a monthly service charge of \$5.00.

|                       | Day     | Evening | Night   |
|-----------------------|---------|---------|---------|
| All California Calls: | \$.1950 | \$.1950 | \$.1950 |

### .2 Volume Discounts

Volume discount applies incrementally to all interLATA calls based on total domestic usage, excluding directory assistance (ie. there is a 35% discount on the first \$299.99 of usage, 46% discount on usage from \$300.00 - 749.99, etc.).

| \$0.00     | - 299.99   | 35% |
|------------|------------|-----|
| \$300.00   | - 749.99   | 46% |
| \$750.00   | - 1,999.99 | 50% |
| \$2,000.00 | +          | 53% |

# 2.11.2.19 Service Type 70 – Discover

# .1 Usage Charges

|         | Day     |         | Evening | g       | Night   |         |
|---------|---------|---------|---------|---------|---------|---------|
|         | First / | Add'l   | First   | Add'l   | First   | Add'l   |
| Mileage | Min. I  | Min.    | Min.    | Min.    | Min.    | Min.    |
| 0- 20   | \$.1350 | \$.0810 | \$.1080 | \$.0648 | \$.0810 | \$.0486 |
| 21- 40  | \$.1800 | \$.1260 | \$.1512 | \$.1008 | \$.1134 | \$.0756 |
| 41- 70  | \$.1890 | \$.1350 | \$.1584 | \$.1080 | \$.1188 | \$.0810 |
| 71-100  | \$.1980 | \$.1530 | \$.1656 | \$.1224 | \$.1242 | \$.0918 |
| 101-150 | \$.2250 | \$.1530 | \$.1872 | \$.1224 | \$.1404 | \$.0918 |
| 151-330 | \$.2340 | \$.1530 | \$.1872 | \$.1368 | \$.1404 | \$.1026 |
| 331 +   | \$.2610 | \$.1620 | \$.2160 | \$.1440 | \$.1620 | \$.1080 |

This service is billed in full one minute increments.

# 2.11.2.20 Service Type 005 - Com Save

#### .1 <u>Usage Charges</u>

Call duration is measured in six second increments.

Day Evening Night Per Minute Rates: \$.1425 \$.1425 \$.1425

# 2.11.2.21 <u>Service Type 55 – Century</u>

### .1 Usage Charges

Call duration is measured in six-second increments after the first 30 seconds. The first 30 seconds, or portion thereof, is billed as one-half minute. There is a monthly service charge of \$10.00\*.

|                   | Day     | Evening | Night   |
|-------------------|---------|---------|---------|
| Per Minute Rates: | \$.1475 | \$.1475 | \$.1475 |

 Monthly Service Charge is waived for customers whose total usage exceed \$100.00 each month.

# 2.11.2.22 Service Type 54 - Coast Line

### .1 Usage Charges

Call duration is measured in six-second increments after the first 30 seconds. The first 30 seconds, or portion thereof, is billed as one-half minute. There is a monthly service charge of \$5.00\*.

|          | Day             | Evening         | Night           |
|----------|-----------------|-----------------|-----------------|
|          | First Add'l     | First Add'l     | First Add'l     |
| Mileage  | 30 Sec 6 Sec    | 30 Sec 6 Sec    | 30 Sec 6 Sec    |
| 0-292    | \$.1095 \$.1095 | \$.0995 \$.0995 | \$.0995 \$.0995 |
| 293-430  | \$.4655 \$.4655 | \$.1195 \$.1195 | \$.1195 \$.1195 |
| Over 430 | \$.1395 \$.1395 | \$.4655 \$.4655 | \$.4655 \$.4655 |

# .2 Volume Discounts\*\*

| \$0.00     | -\$ 99.99 | 0%  |
|------------|-----------|-----|
| \$100.00   | - 249.99  | 4%  |
| \$250.00   | - 499.99  | 6%  |
| \$500.00   | - 999.99  | 10% |
| \$1,000.00 | +         | 15% |

- \* No monthly service is applied to Coast Line customers with usage of \$100.00 or more per month. If usage in any month is less than \$100.00, a \$5.00 service charge is added for that month.
- \*\* Volume discounts apply incrementally to all calls based on total domestic usage, excluding directory assistance (i.e. there is no discount on first \$99.99 of usage, 4% discount on usage from \$100.00 \$249.99, etc.)

### 2.11.2.23 Service Type 74 - Nationwide Digital

Nationwide Digital service is accessed over dedicated T1 circuits installed and maintained by the local exchange carrier (LEC) or other provider of such service as contracted by the Company. All calls are billed in six second increments.

# .1 Usage Charges

|                     | Day     | Evening | Night   |
|---------------------|---------|---------|---------|
| Per Minute Charges: | \$.0850 | \$.0800 | \$.0750 |

(a) Non-Recurring Charges:

T1 Termination Equipment installation: \$750 \* Access Coordination: \$175

T1 installation: (pass-through of LEC

charges)

(b) Recurring Charges:

T1 Termination Equipment: \$300 per month \*
T1 costs: (pass-through of LEC charges)

(c) Volume Discounts:\*\*

| \$ | 0    | - | 3,499.99 | 0%  |
|----|------|---|----------|-----|
| 3, | 500  | - | 4,999.99 | 05% |
| 5, | 000  | - | 9,999.99 | 10% |
| 10 | ,000 | + |          | 15% |

- \* Equipment charges only apply at locations which require the installation of channel bank equipment.
- \*\* Volume discounts apply incrementally to all calls based on total domestic usage, excluding directory assistance (i.e. there is a 0% discount on the initial \$3,499.99 and a 5% discount on usage between \$3,500 and \$4,999, etc.).

#### 2.11.2.23.1 Service Type 69 - VISTA Calling Card

VISTA calling card rates are available to subscribers to VISTA 1+ Services.

.1 Usage Charges

|                     | Day   | Evening | Night |
|---------------------|-------|---------|-------|
| Per Minute Charges: | \$.15 | \$.10   | \$.10 |

Automated Call Charge: \$ .25 Operator Assisted Station: \$1.65 Operator Assisted Person to Person: \$3.25

Calling Card calls are billed in one minute increments.

# 2.11.2.24 Service Type 172 - National WATS Term Plan (NWTP)

At the customer's option, a customer may combine multiple locations under a master account to qualify for additional discounts. To qualify for these additional discounts, the customer must: 1) agree to place a single unified order for one or more business locations over which it has operating authority; 2) agree to accept financial responsibility for all sub-accounts participating in the order; 3) agree to subscribe to the plan for one year; 4) agree to the minimum usage charges.

Customers who elect Service Type 172 are subject to the following:

- .1 The customer electing service under this plan shall be designated as the Sponsor and, as such, must accept financial responsibility for all subaccounts included under the NWTP arrangement.
- .2 The Sponsor must approve all additional locations added to the account

subsequent to the initial enrollment and will bear financial responsibility for all sub-accounts added under the terms of the NWTP arrangement.

- .3 If the National Wats Term Plan Agreement is canceled at any time prior to the full term of the agreement for reasons other than to convert to other mutually agreed upon Company services, the Sponsor will be responsible for paying the monthly service charge and minimum usage associated with the account for the remaining term of the agreement and will be billed for all previously credited installation fees. Unless the customer gives the Company written notice 40 days prior to the end of the initial term, this arrangement will be automatically extended for one year.
- .4 Service Type 172 participants may elect to subscribe to the Company's Enterprise 800 (Service Type 88) and/or the Company Calling Card Service with special Service Type 172 discounts only if they subscribe to Service Type 172 National WATS Term Plan.

# (a) Usage Charges

This service is billed in 6-second increments.

| Mileage  | Day     | Evening | Night   |
|----------|---------|---------|---------|
| 0-100    | \$.1795 | \$.1495 | \$.4655 |
| 101-330  | \$.1895 | \$.1650 | \$.1475 |
| Over 330 | \$.1995 | \$.1675 | \$.1625 |

Monthly Charges: \$5.00

Minimum Usage: \$500.00 per month

# (b) Volume Discounts

Volume discounts apply incrementally to all interLATA calls based on total domestic usage, excluding directory assistance (ie. there is 27% discount on the first \$99.99 of usage, 37% discount on usage from \$100.00 - \$499.99, etc.).

| \$0.00 - 99.99          | 27% |
|-------------------------|-----|
| \$100.00 - 499.99       | 37% |
| \$500.00 - 1,999.99     | 44% |
| \$2,000.00 - 9,999.99   | 49% |
| \$10,000.00 - 19,999.99 | 57% |
| \$20,000.00 +           | 62% |

- (1) Service Type 172 NWTP Enterprise 800 (Service Type 88) Discount: Customers subscribing to Service Type 172 NWTP also qualify for a 12% discount off of the per minute charges associated with the Company's Enterprise 800 Service. NWTP subscribers will be charged a monthly charge of \$30.00 for the first toll free number and \$5.00 for each additional toll free number. To qualify for this discount customer must subscribe to Service Type 172 NWTP and subscribe to Enterprise 800 Service.
- (2) Service Type 172 NWTP Calling Card Discount: Customers subscribing to Service Type 172 NWTP also qualify for a 12% discount off of all the Company Calling Card per minute usage charges (discount does not apply to directory assistance calls). To qualify for this discount customer must subscribe to Service Type 172 NWTP and subscribe to the Company's Calling Card Service.

# 2.11.2.25 ExactCall

## .1 Description

This service is provided in conjunction with the Company's interstate service. It allows the customer to select outward, inward and/or travel service options as described below. Volume discounts are applied to each service option based on total ExactCall usage for a billing period.

# .2 Service Arrangements

- a. ExactCall PLUS This service option is an outward calling shared access arrangement available to customers who presubscribe to the Company's service. Usage rates are time-of-day sensitive. Calls are billed in six second increments. A minimum average time requirement (MATR) of thirty seconds per call applies during a billing period.
- ExactCall WATS This service option is an outward calling dedicated access arrangement. Usage rates are time-of-day sensitive. Calls are billed in six second increments. A minimum average time requirement (MATR) of thirty seconds per call applies during a billing period.
- c. ExactCall Toll Free This service option is an inward calling termination arrangement available via shared and dedicated access facilities. Usage rates are time-of-day sensitive. Calls are billed in six second increments. A minimum average time requirement (MATR) of thirty seconds per call applies during a billing period.
- d. ExactCall Card This service option is an outward calling shared access arrangement which allows a customer to originate calls through use of a Company calling card via a toll free Universal Access Number. Usage rates are time-of-day sensitive. Calls are billed in six second increments subject to a one minute per call minimum.
- e. ExactCall MTS This service option is an outward calling shared access arrangement available to customers who presubscribe to the Company's service. Usage rates are time-of-day sensitive. Calls are billed in one minute increments. This service is also marketed under the names "Take-20" and "HomePlus".

# .3 <u>Usage Charges</u>

### Per Minute Rates:

|                      |         | Off-Peak |
|----------------------|---------|----------|
| ExactCall PLUS       | \$.1340 | \$.1072  |
| ExactCall WATS       | \$.1100 | \$.0990  |
| ExactCall Toll Free: |         |          |
| Switched             | \$.1740 | \$.1392  |
| WATS                 | \$.1150 | \$.0920  |
| ExactCall Card       | \$.2500 | \$.2500  |
| ExactCall MTS        | \$.1400 | \$.1050  |

A surcharge of \$.25 applies to each call.

#### .4 Rate Periods

Peak rates apply weekdays between 8:00 a.m. to but not including 5:00 p.m. Off-peak rates apply to all other times and on holidays.

### .5 Volume Discounts

|                     |      |      | Toll Free | Toll Free |      |     |
|---------------------|------|------|-----------|-----------|------|-----|
| Usage               | PLUS | WATS | Switched  | WATS      | Card | MTS |
| \$ 0 - \$49         | 0%   | 0%   | 0%        | 0%        | 0%   | 0%  |
| \$ 50 - \$249       | 0%   | 0%   | 0%        | 0%        | 2%   | 0%  |
| \$ 250 - \$499      | 7%   | 0%   | 0%        | 0%        | 2%   | 0%  |
| \$ 500 - \$999      | 7%   | 0%   | 7%        | 0%        | 5%   | 0%  |
| \$ 1,000 - \$1,499  | 7%   | 0%   | 9%        | 0%        | 7%   | 0%  |
| \$ 1,500 - \$1,999  | 9%   | 0%   | 9%        | 0%        | 7%   | 0%  |
| \$ 2,000 - \$3,999  | 9%   | 0%   | 11%       | 0%        | 7%   | 0%  |
| \$ 4,000 - \$4,999  | 12%  | 10%  | 11%       | 5%        | 7%   | 0%  |
| \$ 5,000 - \$7,499  | 12%  | 10%  | 11%       | 5%        | 10%  | 0%  |
| \$ 7,500 - \$9,999  | 12%  | 13%  | 11%       | 8%        | 10%  | 0%  |
| \$10,000 - \$14,999 | 14%  | 16%  | 11%       | 10%       | 12%  | 0%  |
| \$15,000 - \$19,999 | 14%  | 18%  | 11%       | 12%       | 13%  | 0%  |
| \$20,000 - \$24,999 | 14%  | 18%  | 11%       | 12%       | 13%  | 0%  |
| \$25,000 +          | 14%  | 23%  | 11%       | 15%       | 13%  | 0%  |

### 2.11.2.26 MFS Intelenet Calling Card Service

#### .1 Description

MFS Intelenet Calling Card Service is provided to Customers for use when away from their established service location. New customers of the Company's interexchange services will automatically be issued two calling cards. These cards will initially be subject to a \$25.00 per month usage limit. Upon notification to the Company by the Customer, the monthly usage limit may be increased. Access to the service is gained by dialing a Company-designated Toll Free access number (eg. 800-NXX-XXXX), plus the Customer's/ User's MFS Intelenet Calling Card authorization number and the called telephone number. The service includes a Customer-programmable speed dialing capability for up to eight telephone numbers, and a capability whereby a Customer may establish 2-to-6 digit, verified or unverified accounting codes for use with the MFS Intelenet Calling Card, at no additional charge. The MFS Intelenet Calling Card can also be used to place an operator-assisted and directory assistance calls, subject to the application of additional charges.

Beyond these standard features, the MFS Intelenet Calling Card includes the following enhanced features: conference calling, MFS Intelenet Voice Mail access, voice messaging, and news and information access. Use of these enhanced features is subject to separate charges. MFS Intelenet Calling Card calls are billed in six second increments, with a one minute minimum. This service is offered with Peak and Off-Peak pricing.

### .2 Rate Periods

Peak and Off-Peak rate periods are as follows:

| Non-Holiday  |           | To But Not |         |
|--------------|-----------|------------|---------|
| Rate Periods | From      | Including  | Days    |
| Peak         | 8:00 a.m. | 5:00 p.m.  | Mon-Fri |
| Off-Peak     | 5:00 p.m. | 8:00 a.m.  | Mon-Fri |
|              | 8:00 a.m. | 8:00 a.m.  | Sat-Sun |

8:00 a.m. 8:00 a.m. Holidays

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

## .3 Operator-Assisted Calls

The MFS Intelenet Calling Card can be used to place MFS Intelenet operator-assisted calls. The surcharges are applied per call, in addition to the standard usage charges.

### .4 Directory Assistance Calls

The MFS Intelenet Calling Card can be used to place calls for Directory Assistance. A flat charge will apply per requested number (Requested Number Charge). At the Customer's option, the Company will automatically place a call to the requested number. For calls completed in this manner, a Call Completion Charge and the Standard Usage Charges will apply in addition to the Requested Number Charge.

### .5 Enhanced Features Charges

Enhanced features are available for use as described below. Enhanced features charges apply in lieu of standard usage charges. Usage charges are billed in six second increments with a one minute minimum.

#### a. Conference Calling

Allows a User to establish a conference call by accessing the conference operator. Charges apply per established line and per minute of usage.

### b. Voice Mail Access

Allows a User to access MFS Intelenet Voice Mail and to place return calls without having to hang-up and initiate a new calling card call.

#### c. Voice Messaging

Allows the User to leave up to a three minute voice recorded message that is stored for future delivery when the called number is busy or no answer.

## d. News and Information

Provides access to news, weather, sports, financial information and other features.

# .6 Usages Charges

#### a. Standard Usage Charges

| Peak/Off-Peak Rate | \$ 0.26 |
|--------------------|---------|
| Off-Peak Discount  | 0%      |
| Per Call Surcharge | \$ 0.25 |

### b. Operator-Assisted Calls

Person-to-Person surcharge \$3.50 Station-to-Station surcharge \$0.60

#### c. Directory Assistance Calls

Requested Number Charge \$ 0.60 Call Completion Charge \$ 0.60

d. Enhanced Feature Charges

(1) Conference Calling per established line \$ 2.00 per minute of usage per line \$ 0.26

(2) Voice Mail Access per minute of usage \$ 0.26

(3) Voice Messaging per call \$1.50

(4) News and Information per minute of usage \$ 0.28

### 2.11.2.27 WorldMark Service

WorldMark Service is no longer available to new Customers as of May 13, 1998.

.1 WorldMark Service offers a unified service for single or multi-location customers using switched, dedicated, and WorldMark calling card origination and switched or dedicated toll free termination. The WorldMark package includes the availability of outbound, inbound (toll free) products with peak and off peak rates and a non time-of-day sensitive, calling card product, as well as, offering the most comprehensive performance guarantees available. Intrastate service is offered in conjunction with interstate service.

WorldMark Service offers cross-contributory product volume discounts on switched and dedicated, outbound and inbound (toll free) products based on combined usage of multiple WorldMark Service products, including domestic switched and dedicated, outbound and inbound (toll free) product usage, calling card and switched and dedicated WorldMark data product usage. Total intrastate, interstate, and international usage contributes to discount level. This discount will apply to WorldMark domestic interstate rates only.

WorldMark Service offers an additional discount on switched and dedicated outbound and toll free products for customers willing to sign a term commitment. Multiple services and/or multiple customer locations using WorldMark Service can contribute to individual product volume discounts and the overall monthly minimum commitment. WorldMark Operator Services and Directory Assistance usage is not included in determining product volume discounts and monthly minimum usage.

There are four (4) Options of WorldMark available to customers, each of which are described below:\*\*

Option A: Requires no monthly minimum billing commitment for month-tomonth customers; \$15,000 monthly minimum billing commitment for term customers.

Option B: Requires a monthly minimum billing commitment of \$25,000.

Option C: Requires a monthly minimum billing commitment of \$50,000.

Option D: Requires a monthly minimum billing commitment of \$75,000.

\*\* If the minimum is not reached for Option A term and Options B through D, the customer will be charged for the difference.

# a. Term Commitment Liability

WorldMark is available to customers through a term commitment option if the customer agrees to commit to such service for a term of twelve (12) or twenty-four (24) months or thirty-six (36) months. Customers who elect the will receive a discount off their selected option's domestic interstate, and intrastate outbound and toll free rates. (The Company's interstate rates re provided in its FCC Tariff No. 2 as filed with the Federal Communications Commission.) Customers who elect the term commitment are subject to the following:

- (1) Customers must indicate what WorldMark service or services are to be included in the term commitment. The discounts provided under this option become effective with the first full month's usage.
- (2) Upon execution of this agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.
- (3) Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (D) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, twenty-five percent of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to twenty-five percent of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract).

The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company Service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.

- (4) All customer requests to commence or terminate a WorldMark term commitment must be made in writing, either by certified or registered mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the WorldMark term agreement will be automatically renewed for a new term of commitment.
- (5) A customer who cancels their agreement prior to the expiration of the

term will be required to repay any promotional credits that were given in addition to other termination charges as noted above.

### .2 WorldMark Service Options and Feature Charges

As this service is an add on service to the Company's interstate WorldMark Service, accordingly a description of the chargeable services and features, including monthly recurring, non-recurring, change and per minute surcharges associated with WorldMark Service are located in the Company's FCC Tariff No. 2, Section 7.11.6.

### .3 WorldMark Service Guarantees

The following is a list of guarantees for each product offered under this service that will automatically compensate the customer when stated product performance levels are not met.

The customer's right to receive the WorldMark Guarantees as set forth will depend upon the Company's receipt of customer's full payment of each months' invoice. In the event the customer's account becomes past due, the Company reserves the right to void all rights to WorldMark's Service Satisfaction Guarantees and Service Restoration Guarantees as defined herein.

#### .a WorldMark 1+ Switched/ Dedicated Service

Installation Interval Guarantee - WorldMark customers of switched outbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated outbound service (limited to WorldCom Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

Customer Compensation - For each day the WorldMark switched or dedicated outbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. In addition, customers will receive credit for their installation and first month's access line charges.

Service Satisfaction Guarantee - The Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

Service Restoration Guarantee - The Company guarantees that it will restore outbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

Customer Compensation - If the restoration interval is exceeded, the Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

## .b WorldMark Toll-Free Service

Installation Interval Guarantee - WorldMark customers of switched inbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated inbound service (limited to WorldCom Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

Customer Compensation - For each day the WorldMark switched or dedicated inbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month. In addition, the monthly WorldMark toll-free service fee will be credited and dedicated customers will receive credit for their installation and first month's access line charges.

Additional Number Installation Guarantee - Additional toll-free numbers will be added to existing WorldMark switched or dedicated inbound service within one (1) full business day. This guarantee is not applicable if the additional number requires the installation of additional dedicated access lines or if the FCC-imposed restrictions on the availability of toll-free numbers necessitates a delay beyond the Company's control. In addition, the Company makes no warranty on our ability to overcome delays caused by competitors when porting existing numbers.

Customer Compensation - For each day the additional number installation interval is exceeded, a credit for each day's usage will be issued for the affected service. In addition, the monthly WorldMark toll-free service fee will be credited for the affected service.

Feature Installation Interval Guarantee - New WorldMark toll-free service feature configurations will be installed in one hundred twenty (120) minutes or less from the time a request is received by our WorldMark Customer Service Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Feature Reconfiguration Guarantee - Predetermined WorldMark toll-free service feature configurations will be implemented in sixty (60) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Service Reconfiguration Guarantee - The Company guarantees that it will implement any predefined alternative routing schemes for WorldMark toll-free service and/or features in thirty (30) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Customer Compensation - If the service or feature installation and/or reconfiguration interval is exceeded, the customer will automatically receive a credit equal to one day's average usage charges for WorldMark toll-free service and WorldMark toll-free monthly recurring service and feature charges for the affected service.

Service Satisfaction Guarantee - The Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

Service Restoration Guarantee - The Company guarantees that it will restore inbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

Customer Compensation - If the restoration interval is exceeded, the Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

# .4 WorldMark Calling Card Service

Installation Interval Guarantee - The Company will deliver WorldMark calling cards within five (5) business days from the date the service order is signed. Upon signing a service order for WorldMark Calling Cards, a complimentary twenty (20) minute PhonePass prepaid card will be issued for each calling card ordered.

Customer Compensation - If the installation interval is exceeded, a \$15.00 credit will be issued for each distinct WorldMark Calling Card number.

Service Restoration Guarantee - The Company guarantees that it will restore WorldMark Calling Card service interruptions within thirty (30) minutes or less, upon notification to the WorldMark Customer Support Center.

Customer Compensation - The Company will automatically issue a \$15.00 credit if WorldMark Calling Card Service is not restored within thirty (30) minutes. Limit one (1) credit per account per day, not to exceed thirty (30) credits in one (1) month.

Card Security Guarantee - If the customer's WorldMark Calling Card is deactivated due to toll fraud, they may call our WorldMark Customer Support Center and receive a free twenty (20) minute PhonePass prepaid card number to use until we issue another calling card.

## .5 WorldMark Service Liability

- .a With thirty (30) days prior written notice, the Company reserves the right to discontinue providing WorldMark Service to a customer if the Company issues five (5) or more restoration credits in a thirty (30) calendar period.
  - (1) In the event the Company cancels WorldMark Service in accordance with Section 2.5.8.5.1 above, the Company will reimburse the customer the charges directly related to the switch back (the "Qualifying Charges") based on the customer's prior

network configuration, not to exceed the amount paid for installation of WorldMark Service.

- (2) Any WorldMark Switched Back Reimbursement due hereunder as described above, shall be due and payable to customer on or before sixty (60) calendar days from the time the Company notifies the customer of the cancellation of WorldMark Services.
- (3) Payment of the WorldMark Switch back Reimbursement may at the customer's option, be made by either (i) a credit against the customer's then-current charges for services provided by the Company, if any; or, (ii) a check drawn on a United States bank and payable in United States dollars. Said payment may be withheld if customer is in past due status with the Company.
- .b In addition to the liability provisions specifically provided in this section, all other Rules and Regulations for liability as filed in Section 3, Rules Section will also apply to WorldMark Services.

### .6 Rate Periods

Peak: All calls that occur between 7 A.M. through 6:59 P.M., Monday through Friday, except on Company-recognized holidays.

Off Peak: All calls that occur between 7 P.M. through 6:59 A.M., Monday through Friday, and all calls between 7 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

# .7 Billing Increments

Domestic switched and dedicated access, outbound and inbound (toll free) product calls are billed in eighteen (18) second initial increments and additional increments of six (6) seconds. WorldMark Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges will be rounded to the nearest whole cent.

#### .8 WorldMark Rate Schedules

Per minute intrastate base rates for WorldMark Service are the same for all Options (A-D) and apply as shown below:

## .a Switched Per Minute Rate

|                    | Peak     | Off Peak |
|--------------------|----------|----------|
| Switched Outbound  | \$0.0900 | \$0.0900 |
| Switched Toll Free | \$0.0950 | \$0.0950 |

### .b Dedicated Per Minute Rate

|                     | Peak     | Off Peak |
|---------------------|----------|----------|
| Dedicated Outbound  | \$0.0650 | \$0.0650 |
| Dedicated Toll Free | \$0.0700 | \$0.0700 |

# .9 WorldMark Calling Card Service

.a Direct Dial Rate Schedule

(1) Per Minute rates applying to all time periods:

Per Minute rate: \$0.2500

(2) Billing Increments

Domestic calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.

(3) Per Call Surcharge

Per Call Surcharge: \$0.2500

The following rates and surcharge will apply to calls which default to a live operator.

Per Minute rate: \$0.2500 Per Call Surcharge: \$0.5000

 .b WorldMark Calling Card Service - Operator Assisted Rate Schedule

If a customer chooses to access an operator to place a call, the call will be billed at the per minute rate below:

Per Minute Rate: \$0.5000

(1) Billing Increments

All WorldMark Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.

(2) Per Call Surcharge

The following surcharge will apply in addition to the per minute rates above.

Per Call Charge

Station-to-Station \$1.50 Person-to-Person \$3.00 Basic Surcharge \$0.50

## SUBSECTION B - MATERIAL PREVIOUSLY IN COMPANY TARIFF NO. 1T

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

(Intentional gaps in section numbers)

#### 4. TERRITORIES SERVICED

.02 Metered Use Service Availability: (Cont'd)

# .023 Option C (MCI WATS)

Part A: Option C is available for call origination and termination in the following locations within the State of California.

Anaheim

Bakersfield

Canoga Park

Chico

Dominguez Hills

El Toro

Fresno

Hayward

Inglewood

Long Beach

Los Angeles

Oakland

Oceanside

Ontario

Palmdale

Palm Desert

Palo Alto

Pasadena

Rialto

Rosemead

Roseville

Sacramento

Salinas

San Diego

San Francisco

San Jose

San Luis Obispo

San Mateo

Santa Ana

Santa Barbara

Santa Maria

Santa Monica

Santa Rosa

Sherman Oaks

Stockton

Thousand Oaks

Van Nuys

Ventura

Walnut Creek

Part B: Option C is available for call termination in the following cities and all other cities within the State of California.

**Alamitos** 

Antioch

Berkeley

Beverly Hills

Capistrano Valley

Colton

Compton

Concord

Danville

Davis

Del Mar

Downey

El Monte

Escondido

Fair Oaks

Fremont

Fullerton

Glendora

Hayward

Hollywood

La Canada

Linda Vista

Livermore

Los Angeles

Modesto

Monterey

Moorpark

Pleasanton

Rosemead

San Pedro

San Rafael

Santa Cruz

Santa Monica

Saticoy

Vacaville

Valleio

Van Nuys

Vista

Woodland

# .026 Option G (MCI Prism I)

MCI Prism I Service is available between those cities listed in Section 4.01(a), 4.01(b) and 4.023, Parts A and B above.

# .027 Option H (MCI Prism II)

MCI Prism II Service is available between those cities listed in Section 4.023, Parts A and B above.

# .028 MCI Prism I, Prism II Ranges, and MCI 800 Service

|     | 209 | 213 | 310 | 408 | 415 | 510 | 619 | 707 | 714 | 805 | 818 | 909 | 916 |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 209 | 1   | 1   | 1   | 1   | 1   | 1   | 2   | 1   | 1   | 1   | 1   | 1   | 1   |
| 213 | 1   | 1   | 1   | 1   | 2   | 2   | 1   | 3   | 1   | 1   | 1   | 1   | 3   |
| 310 | 1   | 1   | 1   | 1   | 2   | 2   | 1   | 3   | 1   | 1   | 1   | 1   | 3   |
| 408 | 1   | 1   | 1   | 1   | 1   | 1   | 2   | 1   | 2   | 1   | 1   | 2   | 1   |
| 415 | 1   | 2   | 2   | 1   | 1   | 1   | 2   | 1   | 2   | 1   | 2   | 2   | 1   |
| 510 | 1   | 2   | 2   | 1   | 1   | 1   | 2   | 1   | 2   | 1   | 2   | 2   | 1   |
| 619 | 2   | 1   | 1   | 2   | 2   | 2   | 1   | 3   | 1   | 1   | 1   | 1   | 3   |
| 707 | 1   | 3   | 3   | 1   | 1   | 1   | 3   | 1   | 3   | 2   | 3   | 3   | 1   |
| 714 | . 1 | 1   | 1   | 2   | 2   | 2   | 1   | 3   | 1   | 1   | 1   | 1   | 3   |
| 805 | 1   | 1   | 1   | 1   | 1   | 1   | 1   | 2   | 1   | 1   | 1   | 1   | 2   |

| 818 1 | 1 | 1 | 1 | 2 | 2 | 1 | 3 | 1 | 1 | 1 | 1 | 3 |
|-------|---|---|---|---|---|---|---|---|---|---|---|---|
| 909 1 | 1 | 1 | 2 | 2 | 2 | 1 | 3 | 1 | 1 | 1 | 1 | 3 |
| 916 1 | 3 | 1 | 1 | 1 | 1 | 3 | 1 | 3 | 2 | 3 | 3 | 1 |

.029

# .030 Option K (MCI 800 Service)

MCI 800 Service is available between all exchanges which have been converted to equal access in the cities listed in Section 4.021, Dedicated Lease Lines listed in Section 4.01 (a) and (b).

#### .033 Option M (MCI 900 Service)

MCI 900 Service is available from those cities listed in Section 4.01(a) and 4.01(b).

#### .034 Option N (MCI Vision)

MCI Vision is available between all exchanges which have been converted to equal access in the cities listed in Section 4.021, all cities listed in Section 4.01 (a).

### .036 Option P (Cellular Roamer)

Cellular Service is available from those cities listed in Section 4.01(a) and 4.01(b).

## .038 Option R (MCI HotelDirect)

HotelDirect Service is available from those cities listed in Section 4.01(a) and 4.01(b), and those cities listed in Section 4.021 which have been converted to equal access.

# .039 Option S (MCI Masters)

MCI Masters is available from those cities listed in Section 4.021 which have been converted to equal access.

# .043 University Dial 1

University Dial 1 is available from any city in the State of California.

## .045 hospitalityMCI

hospitalityMCI is available is available from any city in the State of California.

### .048 networkMCI One

networkMCI One Dial One and 800 access is available between all exchanges which have been converted to equal access in the cities listed in Section 4.021, all cities listed in Section 4.01 (a). networkMCI One Card access is available from any city in the State.

## SUBSECTION C - MATERIAL PREVIOUSLY IN COMPANY TARIFF NO. 2T

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

(Intentional gaps in section numbers)

RULE 13 (Continued)

SECTION C - SERVICE DESCRIPTIONS AND RATES

# 3. METERED USE SERVICE (Cont.)

## .50 Special Promotional Offerings (Cont.)

Long Distance Voice Intrastate Assistance Promotion Subject to the Conditions of Eligibility and Other Conditions below, a new customer ("Customer") of Verizon Long Distance Voice Services ordering Domestic Outbound Intrastate service ("Promotional Service") originating in the state listed below will receive the following promotional rates as shown below for each eligible circuit ("Promotional Circuit"), as applicable, for the Term of the Agreement:

| Origination/Termination | 1-Year Term | 2-Year Term | 3-Year Term |
|-------------------------|-------------|-------------|-------------|
| Dedicated/Switched*     | \$0.0262    | \$0.0250    | \$0.0238    |
| Switched/Switched       | \$0.0400    | \$0.0385    | \$0.0375    |

\* Dedicated/Switched origination/termination rates listed above also apply to the following call type combinations: Dedicated/Dedicated; Switched/Dedicated; Local/Local; Local/Dedicated; Dedicated/Local; Switched/Local and Local/Switched.

# Conditions of Eligibility

- Verizon's standard expedite fees will apply to expedited orders for Promotional Service.
- -Customer must enroll no later than June 30, 2008.
- -Customer must execute and submit an agreement with Verizon by July 31, 2008 that includes the Promotional Service.

#### Other Conditions

Promotional Circuits receiving the benefits of this promotion may not receive the benefits of the following: LD Voice - 300, 500 or 800 Minute Packages for Business Lines & Trunks; LD Voice Package. Unless stated otherwise, the promotional rates/discounts set forth herein are in lieu of all other discounts.

# VBSI/VBSII 1.56 Promotion

Beginning September 1, 2006, and ending October 31, 2006, the Company will offer the following promotion. Customers who meet all of the following conditions will be provided the rates listed below: must bill at least \$1.56 million/month in Total Service Charges "Total Service Charges" means all charges, after application of all discounts and credits, incurred by Customer for Services provided under this Agreement, specifically excluding: (a) Taxes (defined above); (b) charges for equipment (unless otherwise expressly stated herein); (c) Verizon Wireless charges; (d) charges incurred for goods or services where Verizon acts as agent for Customer in its acquisition of goods or services; (e) non-recurring charges; (f) Governmental Charges; (g) international pass-through access charges (i.e., Type 3/PTT) and charges for international access provided by Verizon (i.e., Type 1); and (h) other charges expressly excluded by this tariff.); demonstrate prior spending on services specified below of \$15 million in Total Service Charges for the past 12 months; whose outbound traffic is no greater than 8% intrastate; whose inbound traffic is no greater than 4% intrastate. Spending on the following services can be used to qualify for this offering: interstate inbound and outbound voice, international inbound and outbound voice. Private IP. Dedicated Internet OC3, Dedicated Internet Gig-E, Frame Relay, Audio conferencing, Netconferencing, Dedicated Access, Private Line, Global Data Link, International Private Line, CLEC Local and Enhanced Call Routing.

The promotional rates are set forth below:

#### **Outbound Voice**

| Origination | Termination |           |          |  |  |
|-------------|-------------|-----------|----------|--|--|
| Local*      | Local       | Dedicated | Switched |  |  |
|             | \$.0213     | \$.0213   | \$.0213  |  |  |

| Dedicated | \$.0213 | \$.0213 | \$.0213 |
|-----------|---------|---------|---------|
| Switched  | \$.0476 | \$.0476 | \$.0476 |

Inbound Voice

Origination Termination

|          | Local   | Dedicated | Switched |
|----------|---------|-----------|----------|
| Local*   | \$.0213 | \$.0213   | \$.0476  |
| Switched | \$.0213 | \$.0213   | \$.0476  |

<sup>\* &</sup>quot;Local" refers to calls originating or terminating, as applicable via a switched connection between a customer's Premises and a Company Point of Presence (POP).

# SUBSECTION D - MATERIAL PREVIOUSLY IN COMPANY TARIFF NO. 3T

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

(Intentional gaps in section numbers)

### SUBSECTION E - MATERIAL PREVIOUSLY IN COMPANY TARIFF NO. 4T

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

(Intentional gaps in section numbers)

## C. Option C (MCI WATS)

Beginning April 1, 1995, service will be available to existing customers only.

### 1. General Description

Option C involves the provision of intercity communications channels. Option C is a one-way, multipoint service requiring the customer to originate call via dedicated facilities between his premises and MCI's terminal location and allowing the termination of calls via a combination of MCI-provided intercity facilities and local business telephone lines, and the resold facilities of other carriers. All Option Ca calls are subject to a one minute average connect time (i.e. total monthly minutes of use divided by total monthly calls must equal at least one minute). All Option C calls are rounded to the next higher 6-second increment.

### 2. Territory

MCI WATS is available from the Metropolitan areas set forth in the Preliminary Statement, Schedule No. 1-T (Section 4.023, Part A) to the Metropolitan areas set forth in the Preliminary Statement, Schedule No. 1-T (Section 4.023, Part B).

# 3. Rates and Charges

### .01 Monthly Recurring Charges

.011 Intercity Facilities Usage Charges: Option C is available on the basis of usage charges and

is subject to a monthly Minimum Charge.

- .0111 <u>Minimum Charge</u>: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.
- .0112 <u>Usage Charges</u>: The charges are billed according to the average monthly use for each rate period of each dedicated access line within a service group.\* (See definition of "Service Group" in Schedule No. 2-T). The rate period is determined by the day and time at the Option C dedicated access line location.
  - \* The average monthly minutes of use for each rate period per access line will be deemed to be the same as the average monthly minutes of total traffic (including traffic to Canada) for each rate period.

## a) RATE PERIODS:

Business Day Period 8:00 a.m. through 5:00 p.m. Monday through Friday

## **Evening Period**

5:00 p.m. through 11:00 p.m. Sunday through Friday and all day on MCI-recognized National Holidays except when a lower rate would normally apply.

Night and Weekend Period

11:00 p.m. to 8:00 a.m. all days; 8:00 a.m. to 11:00 p.m. Saturday; 8:00 a.m. to 5:00 p.m. Sunday.

### b) RATE SCHEDULES:

The hourly Usage Charges as set forth below in C-3.01121 shall apply to all calls terminating, via MCI-provided intercity facilities, in those cities set forth in the Preliminary Statement, Schedule No. 1-T, Section 4.023 (Part B) and to calls terminating, via resold intercity facilities of other carriers, in cities other than those set forth in the Preliminary Statement, Schedule No. 1-T, Section 4.023 (Part B).

.01121 Monthly Usage Table: The following hourly rates apply to the average use for each rate period, for each MCI WATS access line.

Per Hour of Use, Per Rate Period, Per Access Line

First 15 Hours Next 25 Hours Next 40 Hours Over 80 Hours Day Evening Day Evening Day Evening \$10.67 10.44 7.97 7.20 6.93 6.21 6.66 5.99

All Hours Night/Weekend \$6.57

Method of Determining Usage Charges Based upon the hourly rates set forth in C-3.01121, MCI WATS usage charges are calculated as described below:\*

a) Determine the total minutes of monthly usage for each rate period over all dedicated access lines in a service group.

- b) Determine the total number of access lines in service during the month (access lines in service for a partial month will be pro-rated).
- c) Determine the average usage for each rate period per access line by dividing the minutes for each rate period from (a) above by the number of lines from (b) above.
- d) Determine the effective Tier 1 hourly rate for each rate period by: 1) multiplying the total hours in each tapered usage increment for that rate period by the associated hourly rate for that increment; 2) totaling these charges for each rate period; and 3) dividing the total by the average usage per line from (c) above.
- e) Determine the usage charge for each rate period by multiplying the
  effective hourly rate per rate period from (d) above by the total Tier 1
  hours of monthly use in a service group for each rate period,
  respectively, and totaling these charges.
- f) Determine the total usage charge for all rate periods in each service group by adding the results of (e) above.
- \* Minutes used in the calculation include both intrastate and interstate minutes.

# .012 <u>Circuit Termination Charges</u>\*

Pursuant to MCI's FCC Tariff No. 1

# .013 Access Charge

A \$0.13 per call undiscounted access charge will apply to each Option C call.

### .014 Directory Assistance

A per call charge will be applied to each Directory Assistance call, subject to the provisions set forth in Section 2-T, Rule No. 21, Section 4. The charge will apply pursuant to MCI's FCC Tariff No. 1.

### .015 Optional Features\*

Pursuant to MCI's FCC Tariff No. 1

## E. Option E (Vnet Service)

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

#### 1. General Description

Vnet service is a customized virtual network interstate and intrastate, interLATA telecommunications service. It provides a unified service for multi-location companies, providing both communications and management features. Intrastate Vnet Service is an add-on to the interstate Vnet Service provided in this Company's Tariff FCC No. 1. Subscribers to Vnet take a Basic Feature Package which includes the availability of Dedicated and Shared Access and termination; usage rates with associated Volume Discounts; Long Distance Directory Assistance; Universal Range Privilege; a 7 digit customer-defined private dialing plan, 10-digit Exclusion, 10-Digit Private Dialing Plan, Accounting Codes and a consolidated invoice for all Vnet calls from all locations.

### 2. Service Availability

Option E (Vnet Service) is available as follows:

- A. Analog Local Access is available in the MCI Metropolitan Area Terminal locations set forth in the Preliminary Statement, Schedule 1-T, Section 4.01(b).
- B. T-1 Digital Access is available in the MCI Metropolitan Area Terminal locations set forth in the Preliminary Statement, Schedule 1-T, Section 4.01(a), where facilities permit. This access method is also available in the cities set forth in Schedule 1-T, Section 4.01(b).
- C. Dial "1" Access is available from all exchanges which have been converted to equal access in the cities listed in the Preliminary Statement, Schedule 1-T, Section 4.021.
- D. Customers can terminate calls to all cities within the State of California.
- E. Intrastate Vnet Service is an add-on to the interstate Vnet Service pursuant to MCI's FCC Tariff No.1.

# 3. Access/Termination Methods

- .01 <u>Dedicated Access/Termination</u>
  - .011 Analog Local Access/Termination
    Rates and charges for MCI-provided Analog Local Access, Access Coordination and Central
    Office Connection are pursuant to MCI's FCC Tariff No. 1.
  - .012 <u>Digital Dedicated Leased Line Functions (T-1 Digital Access)</u>
    Rates and charges for MCI-provided Digital Local Access, Access Coordination and Central
    Office Connection are pursuant to MCI's FCC Tariff No. 1.

# .02 Shared Access

- .021 Shared (Switched) Access Methods
  - .0211 <u>Vnet Dial "1" Access</u> Available in MCI-served equal access exchanges. Subscribers can dial Vnet 7-digit and 10-digit private dialing plan numbers and 10-digit off-Vnet numbers.
  - .0212 <u>Vnet Card Access\*</u> Available from any tone-dial phone via an A800" number. Subscribers can dial Vnet 7-digit and 10-digit private dialing plan numbers and 10-digit off-Vnet numbers.
    - \* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

## 4. Usage Charges\*

-includes Vnet card calls.\*

- \* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
- .01 Interlata Switched-Switched

|              | Business | Day   | Non-Busi | Non-Business Day |  |  |
|--------------|----------|-------|----------|------------------|--|--|
|              | First    | Áddl  | First    | Addl             |  |  |
| Mileage Band | 18-Sec   | 6-Sec | 18-Sec   | 6-Sec            |  |  |
| 0 - 55       | .0449    | .0149 | .0357    | .0119            |  |  |
| 56 - 292     | .0449    | .0149 | .0357    | .0119            |  |  |
| 293 +        | .0449    | .0149 | .0357    | .0119            |  |  |

### .02 Interlata Switched-Dedicated-Switched

|              | Busines | ss Day | Non-Bu | Non-Business Day |  |  |
|--------------|---------|--------|--------|------------------|--|--|
|              | First   | Addl   | First  | Addl             |  |  |
| Mileage Band | 18-Sec  | 6-Sec  | 18-Sec | 6-Sec            |  |  |
| 0 - 55       | .0348   | .0116  | .0259  | .0086            |  |  |
| 56 - 292     | .0348   | .0116  | .0259  | .0086            |  |  |
| 293 +        | .0348   | .0116  | .0259  | .0086            |  |  |

## .03 Interlata Dedicated-Dedicated

|              | Business | Day   | Non-Busi | ness Day |
|--------------|----------|-------|----------|----------|
|              | First    | Addl  | First    | Addl     |
| Mileage Band | 18-Sec   | 6-Sec | 18-Sec   | 6-Sec    |
| 0 - 55       | .0228    | .0076 | .0158    | .0053    |
| 56 - 292     | .0228    | .0076 | .0158    | .0053    |
| 293 +        | .0228    | .0076 | .0158    | .0053    |

### .04 Intralata Usage rates

Rates below apply to all time periods.

|                             | First    | Addl     |
|-----------------------------|----------|----------|
|                             | 18-Sec   | 6-Sec    |
| Switched-Switched           | \$0.0234 | \$0.0078 |
| Switched-Dedicated-Switched | \$0.0225 | \$0.0075 |
| Dedicated-Dedicated         | \$0.0214 | \$0.0071 |

# .05 Payphone Usage Charge

An undiscountable \$0.55 per call charge is applicable to calls that originate from any payphone within the state used to access MCI services.

- .06 <u>Vnet Card Surcharge</u>\* applies to each Vnet Card call. Pursuant to MCI's FCC Tariff No. 1.
  - \* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

### .07 Directory Assistance:

A per call charge will be applied to each Directory Assistance call, subject to the provisions set forth in Section 2-T, Rule No. 21, Section 4. The charge will apply pursuant to MCI's FCC Tariff No. 1.

# .08 Optional Features:\*

- \* Pursuant to MCI's FCC Tariff No. 1
- .09 Operator Assisted Calling: For calls placed with the assistance of an MCI operator, the rates and surcharges described in Section C-3.017 will apply.

.091 <u>Higher Education Program</u>: For purposes of this program, Higher Education shall mean a university or college that: (i) is accredited by at least one of the regional accrediting bodies; (ii) is accredited by at least one of the national, professional and specialized accrediting bodies; and (iii) maintains an IRS 501 (c) (3) status.

To qualify for this program customers must presently be enrolled in a Special Customer Arrangement (SCA) Type 12, 13 or 14 found in MCI's FCC Tariff No. 1. All terms, conditions, features, regulations, requirements and discounts are pursuant to MCI's FCC Tariff No. 1. Usage charges are listed below.

|       |   | Business [                        | Day                             | Non-Business Day                  |                                 |
|-------|---|-----------------------------------|---------------------------------|-----------------------------------|---------------------------------|
| .0911 | Interlata Switched-   | Switched                          |                                 |                                   |                                 |
|       | Intercity<br>Mileage Band<br>0 - 55<br>56 - +                     | First<br>18-Sec<br>.0252<br>.0282 | Addl<br>6-Sec<br>.0084<br>.0094 | First<br>18-Sec<br>.0223<br>.0244 | Addl<br>6-Sec<br>.0074<br>.0081 |
| .0912 | Interlata Switched-   | Dedicated /                       | Dedicated-S                     | witched                           |                                 |
|       | Intercity<br>Mileage Band<br>0 - 55<br>56 - +                     | First<br>18-Sec<br>.0171<br>.0199 | Addl<br>6-Sec<br>.0057<br>.0066 | First<br>18-Sec<br>.0147<br>.0168 | Addl<br>6-Sec<br>.0049<br>.0056 |
| .0913 | Interlata Dedicated   | l-Dedicated                       |                                 |                                   |                                 |
|       | Intercity<br>Mileage Band<br>0 - 55<br>56 - +                     | First<br>18-Sec<br>.0106<br>.0133 | Addl<br>6-Sec<br>.0035<br>.0044 | First<br>18-Sec<br>.0088<br>.0111 | Addl<br>6-Sec<br>.0029<br>.0037 |
| .0914 | IntraLATA rates: (A   | All periods)                      |                                 |                                   |                                 |
|       | Switched-Dedicate<br>Switched - Switched<br>Dedicated - Dedicated | ed                                | d-Switched                      | \$0.043<br>\$0.063<br>\$0.042     | 38                              |

# .10 State/Local Government Program:

To qualify for this program customers must presently be enrolled in a Special Customer Arrangement (SCA) Type 11 or 14 found in MCI's FCC Tariff No. 1. All terms, conditions, features, regulations, requirements and discounts are pursuant to MCI's FCC Tariff No. 1. Usage charges are listed below.

|      |   |                                   | Business Day                    | Non-B                             | usiness Day                     |
|------|---|-----------------------------------|---------------------------------|-----------------------------------|---------------------------------|
| .101 | Interlata Switched-                           | Switched                          | d                               |                                   |                                 |
|      | Intercity<br>Mileage Band<br>0 - 55<br>56 - + | First<br>18-Sec<br>.0252<br>.0282 | Addl<br>6-Sec<br>.0084<br>.0094 | First<br>18-Sec<br>.0223<br>.0244 | Addl<br>6-Sec<br>.0074<br>.0081 |

.102 Interlata Switched-Dedicated / Dedicated-Switched

| Intercity    | First  | Addl  | First  | Addl  |
|--------------|--------|-------|--------|-------|
| Mileage Band | 18-Sec | 6-Sec | 18-Sec | 6-Sec |
| 0 - 55       | .0171  | .0057 | .0147  | .0049 |
| 56 - +       | .0199  | .0066 | .0168  | .0056 |
|              |        |       |        |       |

#### .103 Interlata Dedicated-Dedicated

| Intercity    | First  | Addl  | First  | Addl  |
|--------------|--------|-------|--------|-------|
| Mileage Band | 18-Sec | 6-Sec | 18-Sec | 6-Sec |
| 0 - 55       | .0106  | .0035 | .0088  | .0029 |
| 56 - +       | .0133  | .0044 | .0111  | .0037 |

### .104 IntraLATA rates: (All periods)

| Switched-Dedicated / Dedicated-Switched | \$0.0438 |
|---|----------|
| Switched - Switched                     | \$0.0638 |
| Dedicated - Dedicated                   | \$0.0429 |

### Market Area Calling

As of November 15, 1998, Market Area Calling will not be available to new subscribers.

Vnet Market Area Calling: Offers intralata, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination This call type is not available to customer locations that fall within the local service area as defined in MCImetro Local Exchange Tariffs.

The rates specified below will apply to all Market Area calls originating and terminating within the Customer's Market Area. A customer's Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing Market Area Calling.

Rate: 1st 18 seconds Additional 6 Seconds

\$0.0089 \$0.0030

In addition, Vnet discounts as outlined in MCI's FCC Tariff No. 1, Section C-3.097 will apply. If a customer subscribes to a Special Customer Arrangement with intrastate discounts or rates then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling.

Customers must have Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to use this feature.

The Market Area Calling feature cannot be used to originate 911, Directory Assistance, operator services calls, toll free or to terminate inbound local calls. Customers must maintain LEC-provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availability.

### 6. Service Conditions

For those customer with Vnet locations installed before February 1, 1988, the following service conditions will not apply:

- In order to qualify for service under the terms of this Section E (Option E Vnet Service), a Vnet customer must:
  - A. A Vnet Card customer must incur at least \$25,000 per month in total Vnet charges excluding Vnet Card usage and Vnet Card surcharges;

- B. Have a minimum of 5% of its traffic terminating over dedicated access/termination lines each month.
- 2. For each month that the requirements listed in #1 above are not satisfied, the Vnet Card per call surcharge for domestic calls will be \$0.75 instead of \$0.25. There is no grace period for this condition.
- 7. Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

## G. Option G (MCI PRISM I)

### 1. General Description

Option G is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between the customer's premises and MCI's terminal location and allowing the termination of calls via a combination of MCI-provided intercity facilities and local business telephone lines or other exchange access facilities. Prism I has three pricing Ranges as described in Section G-5(b) below from each originating area code. These ranges are defined by distance between the originating city and the major metropolitan area in each terminating area code. All Option G calls are rounded to the next higher 6-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

### 2. Service Availability

Option G is available as follows:

- A. T-1 Digital Access for Prism I is available in the MCI Metropolitan Area Terminal locations set forth in the Preliminary Statement, Schedule 1-T, Section 4.01(a), where facilities permit. This access method is also available in the cities set forth in Schedule 1-T, Section 4.01(b).
- B. Analog Local Access for Prism I is available in the MCI Metropolitan Area Terminal locations set forth in the Preliminary Statement, Schedule 1-T, Section 4.01(b).
- C. Prism I customers can terminate calls to all cities within the State of California.
- D. Intrastate Prism I Service is an add-on to the interstate Prism I Service pursuant to MCI's FCC Tariff No. 1.

### 3. Access Options

Pursuant to MCI's FCC Tariff No. 1.

### 4. Service Charge

Pursuant to MCI's FCC Tariff No. 1

- 5. <u>Usage Charges</u>: Usage Charges are based on time of day and distance-sensitive Ranges between the originating and terminating locations.
  - a) TIME OF DAY RATE PERIODS

|                          | MON                                    | TUES | WED         | THURS                                  | FRI | SAT                | SUN  |
|--------------------------|--|------|-------------|--|-----|--------------------|------|
| 8:00 AM<br>to<br>4:59 PM | ////////////////////////////////////// |      | //////BUSIN | ////////////////////////////////////// |     | *******<br>******* | **** |

| 5:00 PM<br>to<br>10:59 PM | EVENING RATE                           | *********************************** |
|---------------------------|--|-------------------------------------|
| 11:00 PM<br>to<br>7:59 AM | ************************************** | *****                               |

### b) RANGES

The usage charges are based on three Ranges, which correspond to the originating and terminating area codes.

See the Preliminary Statement, Schedule 1-T, Section 4.028 for the Range to be used from each originating city to each terminating area code.

## .01 Per Minute Usage Charges:

Corporate Account Service PLUS, (CAS PLUS), volume discounts will be applied pursuant to MCI's FCC Tariff No. 1.

| Range | Business Day | Evening | Night & Weekend |
|-------|--------------|---------|-----------------|
| 1     | \$.0947      | \$.0785 | \$.0718         |
| 2     | \$.0970      | \$.0814 | \$.0746         |
| 3     | \$.0999      | \$.0838 | \$.0770         |

Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

#### .02 Directory Assistance:

A per call charge will be applied to each Directory Assistance call, subject to the provisions set forth in Section 2-T, Rule No. 21, Section 4. The charge will apply pursuant to MCI's FCC Tariff No. 1.

## .03 Optional Features:

All optional features and non-recurring charges are pursuant to MCl's FCC Tariff No. 1.

# H. Option H (MCI PRISM II)

# 1. General Description

Option H is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between the customer's premise and MCI's terminal location and allowing the termination of calls via a combination of MCI-provided intercity facilities and local business telephone lines. Prism II has three pricing Ranges as described in Section H, 3.03(b) below from each originating city. These ranges are defined by distance between the originating city and the major metropolitan area in each terminating area code. All Option H calls are rounded to the next higher 6-second increment.

# 2. Service Availability

Option H is available as follows:

- A. Prism II is available in the MCI Metropolitan Area Terminal locations set forth in the Preliminary Statement, Schedule 1-T, Section 4.023, Parts A and B.
- B. Prism II customers can terminate calls to all cities within the State of California.
- Intrastate Prism II Service is an add-on to the interstate Prism II Service pursuant to MCI's FCC Tariff No. 1.

## 3. Monthly Recurring Charges

- .01 Dedicated Access Line Charges
- .02 Minimum Charge: Pursuant to MCI's FCC Tariff No. 1.
- .03 Usage Charges: Usage Charges are based on time of day and distance-sensitive Ranges between the originating and terminating locations and on whether or not the terminating location is on MCI's network.

# a) TIME OF DAY RATE PERIODS

|                           | MON                                    | TUES                                   | WED                            | THURS | FRI | SAT               | SUN  |
|---------------------------|--|--|--------------------------------|-------|-----|-------------------|------|
| 8:00 AM<br>to<br>4:59 PM  | ////////////////////////////////////// | [[]]]]]]]]]]]]]]]]]]]]]]]]]]]]]]]]]]]] | **********<br>**************** |       |     |                   |      |
| 5:00 PM<br>to<br>10:59 PM | M                                      |  |                                |       |     | *******<br>****** | **** |
| 11:00 PM<br>to<br>7:59 AM | ************************************** |  |                                |       |     |                   |      |

### b) RANGES

The usage charges are based on three Ranges, which correspond to the mileages below.

| Range | Milea | 9 |      |
|-------|-------|---|------|
| 1     | 1     | - | 292  |
| 2     | 293   | - | 430  |
| 3     | 431   | - | Over |

The distance to be used in determining the appropriate Range for each call is the distance between each Option H originating city and the major metropolitan area in every terminating area code. Once this distance has been applied to the above mileage bands and the corresponding Range has been determined, that Range is used for all locations within that terminating area code. See the Preliminary Statement, Schedule 1-T, Section 4.028 for the Range to be terminating area code.

### .031 Per Minute Usage Charges:

|       | Business |         |                 |
|-------|----------|---------|-----------------|
| Range | Day      | Evening | Night & Weekend |
| 1     | \$.1669  | \$.1276 | \$.0850         |
| 2     | \$.1947  | \$.1493 | \$.0993         |
| 3     | \$.2132  | \$.1635 | \$.1087         |

# .032 <u>Directory Assistance</u>

A per call charge will be applied to each Directory Assistance call, subject to the provisions set forth in Section 2-T, Rule No. 21, Section 4. The charge will apply pursuant to MCI's FCC Tariff No. 1.

I.

# K. Option K (MCI 800 Service)

### 1. General Description

Option K, (MCI 800 Service), is an inward WATS service which permits intra-state calls to a customer's station in one location from stations located in the state, and in which the MCI 800 customer is billed for the calls rather than the call originators. 800 Service has three pricing ranges for each terminating area code, with total state coverage on every line. The ranges, as determined for each originating and terminating area code, are shown in Schedule 1-T, Section 4.028. All Option K calls are rounded to the next higher 6-second increment. All Option K calls are subject to an 18-second minimum initial period and additional 6-second increments. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. A call begins when call termination is received by or passes through customer premises equipment. It is the customer's responsibility to provide answer supervision back to the MCI point of connection even when the MCI 800 Service is connected to switching equipment or a Customer-provided communications system. In such cases, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon the delivery of the call to the customer's switching equipment or communications system and ends upon termination of the call. Unless otherwise indicated herein, the terms "MCI 800 Service", "888 Service", and/or "Toll Free Service"; and the terms "800 number", "888 number", and/or "Toll Free number", can be used interchangeably when used throughout this tariff.

### 2. Service Availability

Option K is available as follows:

- A. Switched WATS terminating access is available from all exchanges which have been converted to equal access in the cities listed in Preliminary Statement, Schedule 1-T, Section 4.021.
- B. Dedicated terminating access is available in the MCI Metropolitan Area Terminal City Locations set forth in Preliminary Statement, Schedule 1-T, Section 4.01, (a) and (b).
- C. Business Line terminating access is available from all locations listed in Preliminary Statement, Schedule 1-T, Section 4.021.
- D. Option K customers can receive calls from all cities within the State of California.
- E. Intrastate MCI 800 service is an add-on to the interstate MCI 800 service pursuant to MCI's FCC Tariff No. 1.

### 3. Monthly Recurring Charges

- .01 <u>Terminating Access Line Charges</u>: Pursuant to MCI's FCC Tariff No. 1.
- .02 <u>Usage Charges</u>: Usage charges are determined by such variables as time-of-day at each terminating location, terminating access type and distance-sensitive Ranges between the originating and terminating area codes.
  - a) TIME OF DAY RATE PERIODS

|      | i        | 1       | 1     | 1   |     | 1     | - |
|------|----------|---------|-------|-----|-----|-------|---|
|      |          |         |       |     |     |       |   |
|      | ON THE   | N/FD    | THURS | EDI | CAT | CLINI |   |
| IMIC | ON   IUE | S   WED | THURS | FKI | SAT | SUN   |   |

| 8:00 AM<br>to<br>4:59 PM  | ////////////////////////////////////// | *************<br>************* |
|---------------------------|--|--------------------------------|
| 5:00 PM<br>to<br>10:59 PM | EVENING RATE                           | *****************************  |
| 11:00 PM<br>to<br>7:59 AM | ************************************** |                                |

#### b) RANGES

See Preliminary Statement, Schedule 1-T, Section 4.028, for the Range to be used from each originating city to each terminating area code.

- c) MONTHLY SERVICE FEE: Pursuant to MCI's FCC Tariff No. 1.
- d) NON-RECURRING CHARGES: Pursuant to MCI's FCC Tariff No. 1.

# .021 Interlata Per Minute Usage Charges

# .0211 Switched WATS Termination

| Range | Business Day | Evening | Night & Weekend |
|-------|--------------|---------|-----------------|
| 1     | .1940        | .1624   | .1373           |
| 2     | .2078        | .1747   | .1480           |
| 3     | .2170        | .1832   | .1555           |
|       |              |         |                 |

# .0212 <u>Dedicated Termination</u>

| Range | <b>Business Day</b> | Evening | Night & Weekend |
|-------|---------------------|---------|-----------------|
| All   | .1125               | .0830   | .0704           |

# .0213 Business Line Termination

| Range | <b>Business Day</b> | Evening | Night & Weekend |
|-------|---------------------|---------|-----------------|
| All   | .1878               | .1497   | .1196           |

# .022 Intralata Per Minute Usage Charges

# .0221 Switched WATS Termination

| Range | <b>Business Day</b> | Evening | Night & Weekend |
|-------|---------------------|---------|-----------------|
| 1     | .1940               | .1624   | .1373           |
| 2     | .2078               | .1747   | .1480           |
| 3     | .2170               | .1832   | .1555           |

# .0222 <u>Dedicated Termination</u>

Range Business Day Evening Night & Weekend All .1125 .0830 .0704

.0223 <u>Business Line Termination</u>

Range Business Day Evening Night & Weekend All .1878 .1497 .1196

.03 Volume Discounts

Pursuant to MCI's FCC Tariff No. 1.

.04 Service Option

Pursuant to MCI's FCC Tariff No. 1.

.05 Feature Charges

Pursuant to MCI's FCC Tariff No. 1.

- .06 <u>Payphone Usage Charge</u>: An undiscountable \$0.55 per call charge is applicable to calls that originate from any payphone within the state used to access MCI services.
- .07 <u>Minimum Charge</u>: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

## N. Option N (MCI Vision)

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

### 1. General Description

MCI Vision is an outbound, customized telecommunications service which may include an inbound 800 service option using Business Line, WATS Access Line, or Dedicated Access Line Terminations. It provides a unified service for single or multi-location companies using switched, dedicated, and card origination, with switched and dedicated terminations. Except as otherwise specified, all Option N calls are subject to an 18-second minimum initial period and are rounded to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60 second initial period and additional 60 second increments. All MCI Vision Power Rate Program(s) Off - Peak outbound calls are subject to a 6 second minimum initial period and additional 6 second increments. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. In addition to usage charges set forth below, all other charges including access, service options, optional features, discounts and surcharges will be provided pursuant to MCI's FCC Tariff No. 1.

Subscribers to Vision take the Vision Service Package which includes the availability of Dedicated, Switched, and Card Access and Switched, WATS Access Line, and Dedicated Termination, with Volume Discounts, Time-of-Day Discounts (pursuant to MCI's FCC Tariff No. 1), Vision 800, Long Distance Directory Assistance, Accounting Codes, Universal Range Privileges, Call Detail, and either a consolidated invoice or location level invoices for all Vision calls from all locations.

The rules and regulations governing the provision of service for inbound 800 calls are identical to those for Option K, except where otherwise noted.

# 2. Service Availability

Option N is available as follows:

A. Analog Local Access for Vision is available in the MCI Metropolitan Area Terminal locations set forth in the Preliminary Statement, Schedule 1-T, Section 4.01(b).

- B. T-1 Digital Access for Vision is available in the MCI Metropolitan Area Terminal locations set forth in the Preliminary Statement, Schedule 1-T, Section 4.01(a), where facilities permit. This access is also available in the cities set forth in Schedule 1-T, Section 4.01(b).
- C. Dial "1" Access for Vision is available from all exchanges which have been converted to equal access in the cities listed in the Preliminary Statement, Schedule 1-T, Section 4.021.
- D. Vision customers can terminate calls to all cities within the State of California.
- E. Intrastate Vision Service is an add-on to the interstate MCI Vision. Service provided in MCI's FCC Tariff No. 1.

#### 3. Access/Termination Methods

### .01 Outbound Service

## .011 <u>Dedicated Access/Termination</u>

## .0111 Analog Local Access/Termination

Rates and charges for MCI-provided Analog Local Access and Access Coordination are found in MCI's F.C.C. Tariff No. 1.

## .0112 <u>Digital Dedicated Leased Line Functions (T-1 Digital Access)</u>

Rates and charges for MCI-provided Digital Local Access and Access Coordination are found in MCI's F.C.C. Tariff No. 1.

# .012 Shared Access Methods

## .0121 <u>Dial "1" Access</u>

Rates and charges for MCI-provided Dial "1" Access are found in Schedule 4-T, Section N.4.

## .0122 Vision Card Access\*

Beginning April 15, 1996, Vision Card will not be available to new customers.

Available from any touch-tone phone in California via an "800" number. The per minute usage charges and surcharge as listed in MCI's FCC Tariff No. 1 shall apply.

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

# .0123 MCI Vision Power Rate Card\*

Available from any touch-tone phone in California via an "800" number. Usage rates for MCI Vision Power Rate card calls are found in Schedule 4-T, Section N.4.014. Surcharges for MCI Vision Power Rate card calls are found in MCI's FCC Tariff No. 1.

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

### .02 Inbound 800 Service

The charges in Section K-3.01 apply.

## 4. Usage Charges\*

- \* For customers enrolled in the MCI Vision RPP Program as described in MCI's FCC Tariff No. 1, customers will be eligible to receive intrastate usage rates that were in effect as of February 1, 1995.
- Customers who subscribe to intrastate private line data services and who also subscribe to MCI's interstate Vision VIP Plus Program are eligible to receive discounts on their intrastate data services as described in MCI's FCC Tariff No. 1.

# .01 Usage Charges:

#### .011 Outbound Service\*\*

- \*\* Vision customers participating in MCI Off Peak Vision Program (pursuant to MCI's FCC Tariff No. 1) will receive a 10% discount off of Switched and Dedicated intrastate Vision tariffed rates. All Vision Off-Peak outbound calls are subject to a six-second minimum initial period and additional six-second increments.
- \*\* Beginning April 15, 1996, MCI Outbound Services, Schedule 4-T, Section N.4.011, will not be available to new subscribers.

## .0111 Interlata Usage rates:

Switched Dedicated Access Access \$.1480 \$.1146

# .0112 Intralata Usage Rates:

Switched Dedicated Access Access \$.0812 \$.0770

## .0113 Regional Program usage rates:\*\*\*

Switched Dedicated Access Access \$.0710 \$.0680

- \*\*\* To participate in this program, customers must also be enrolled in and will be subject to the provision of MCI Vision Regional Program as described in MCI's FCC Tariff No. 1.
- \*\*\* Regional Program card calls will be the same as the Regional Program Switched rates.

#### .012 Inbound 800 Service

Beginning April 15, 1996, MCI Inbound Services, Schedule 4-T, Section N.4.012, will not be available to new subscribers.

## .0121 Interlata:

Business Line/

Switched WATS Access
Line Terminations
\$.2014

Dedicated Access
Line Terminations
\$.1215

.0122 Intralata:

Business Line/

Switched WATS Access **Dedicated Access** Line Terminations Line Terminations

\$.1555 \$.1215

Government Pricing Plan: To qualify for this program customers must presently be .013 enrolled in a Special Customer Arrangement (SCA) Type 11, 12, 13 or 14 found in MCI's FCC Tariff No. 1. All terms, conditions, features, regulations, requirements and discounts are pursuant to MCI's FCC Tariff No. 1. Usage charges are listed below.

#### .0131 Interlata

#### .01311 Switched

|           | Mileage Band<br>0 - 55<br>56 - + | Day<br>First<br>18-Sec<br>.0310<br>.0310 | Addl<br>6-Sec<br>.0103<br>.0103 | Non-Day<br>First<br>18-Sec<br>.0269<br>.0269 | Addl<br>6-Sec<br>.0090<br>.0090 |
|-----------|----------------------------------|--|---------------------------------|--|---------------------------------|
| .01321    | Dedicated                        |  |                                 |  |                                 |
|           |                                  | Day                                      | A 1 11                          | Non-Day                                      | <b>A</b> 1 11                   |
|           | Mileage Band                     | First<br>18-Sec                          | Addl<br>6-Sec                   | First<br>18-Sec                              | Addl<br>6-Sec                   |
|           | 0 - 55                           | .0184                                    | .0061                           | .0158  | .0053                           |
|           | 56 - +                           | .0213                                    | .0071                           | .0181  | .0060                           |
| Intralata | a                                |  |                                 |  |                                 |

## .0132

| .01321 | Switched to Switched | \$0.0618 |
|--------|----------------------|----------|
|        |                      |          |

.01322 Switched to Dedicated/

Dedicated to Switched \$0.0515

.01323 Dedicated to Dedicated \$0.0315

- .014 MCI Vision Power Rate: \* The switched access also includes MCI Vision Power Rate card calls.
  - Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
  - To participate in this program, customers must also be enrolled in and will be subject to the provision of MCI Vision Power Rate Program as described in MCI's FCC Tariff No. 1.

#### Outbound

|           | Switched | Dedicated |
|-----------|----------|-----------|
|           | Access   | Access    |
| Interlata | \$0.1158 | \$0.0893  |
| Intralata | \$0.0645 | \$0.0616  |

| Inbound   |          |           |
|-----------|----------|-----------|
|           | Switched | Dedicated |
|           | Access   | Access    |
| Interlata | \$0.1601 | \$0.0962  |
| Intralata | \$0.1237 | \$0.0962  |

.0141 MCI Vision Power Rate Off-Peak Program Card access rates and surcharges will be available from section N.4.014 preceding.\*

| Outbound        | Switched<br>Access |                  | Dedicated<br>Access |          |
|-----------------|--------------------|------------------|---------------------|----------|
| Peak            | Off-Peak           | Peak             | Off-Peak            |          |
| Interlata       | \$0.1290           | \$0.0803         | \$0.0953            | \$0.0673 |
| Intralata       | \$0.0719           | \$0.0489         | \$0.0639            | \$0.0465 |
|                 |                    |                  |                     |          |
| Inbound         | Switched<br>Access |                  | Dedicated<br>Access |          |
| Inbound<br>Peak |                    | Peak             |                     |          |
|                 | Access             | Peak<br>\$0.1111 | Access              | \$0.0725 |

- \* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
- .0142 Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.
- .015 Operator Assisted Calling For calls placed with the assistance of an MCI operator, the rates and surcharges described in Section C-3.017 will apply.
- .016 Directory Assistance: An undiscountable charge of \$1.49 per call will apply to each call requesting Directory Assistance for numbers in the United States.
- Payphone Usage Charge: An undiscountable \$0.55 per call charge is applicable to calls that originate from any payphone within the state used to access MCI services.

### P. Option P (Cellular Roamer Product)

Pending CPUC Approval of Advice Letter No. 201.

### 1. General Description

Cellular Roamer allows customers with cellular telephones to make interlata calls via interconnection of their cellular service carrier's network with the MCI network. The rates set forth below shall apply to the portion of the overall service furnished by MCI.

### 2. Service Availability

Option P is available as follows:

- A. T-1 Digital Access for Option P is available in the MCI Metropolitan Area Terminal locations set forth in the Preliminary Statement, Schedule 1-T, Section 4.01(a), where facilities permit. This access method is also available in the cities set forth in Schedule 1-T, Section 4.01(b).
- B. Option P customers can terminate calls to all cities within the State of California.

## 3. Usage Charges

.01 <u>Intercity Facilities Usage Charges</u>: The per minute rates set forth in Section P.3.01 will apply to all Cellular Roamer calls.

Business Day Evening Night/Weekend

\$.18 \$.14 \$.12

.02 <u>Time of Day Discounts</u>: Option P offers an Evening Discount as well as a Night/Weekend Discount. These discounts are reflected in rates specified in Section P.3.01 for calls placed within the time periods as set forth in the figure below.

|                           | MON                                    | TUES | WED | THURS | FRI | SAT                        | SUN                  |
|---------------------------|--|------|-----|-------|-----|----------------------------|----------------------|
| 8:00 AM<br>to<br>4:59 PM  | ////////////////////////////////////// |      |     |       |     |                            | ****<br>****<br>**** |
| 5:00 PM<br>to<br>10:59 PM | EVENING RATE                           |      |     |       |     | *******<br>*******<br>**** | ****                 |
| 11:00 PM<br>to<br>7:59 AM | ************************************** |      |     |       |     |                            |                      |

.03 Directory Assistance An undiscounted Charge of \$0.39 per call will be applied to each Directory Assistance call, subject to the provisions set forth in Schedule No. 2-T, Rule No. 21, Section 4.

## R. Option R (MCI HotelDirect)

Beginning June 16, 1997, this service will not be available to new subscribers.

# 1. General Description:

Option R is an outbound, customized telecommunications service which may include an inbound service option using Business Line, WATS Access Line or Dedicated Access Line termination. It provides service for single and multi-location customers using switched and/or dedicated origination, and switched and/or dedicated termination. All outbound Option R calls are subject to a 30 second minimum initial period and are rounded to the next higher 6 second increment. All inbound Option R calls are subject to a 18 second minimum initial period and are rounded to the next higher 6 second increment. If the computed charge for a call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Customers participating in this program must also participate in the interstate offering. In addition to usage charges set forth below, all other charges including access, service options, optional features, discounts and surcharges will be provided pursuant to MCI's FCC Tariff No. 1.

## 2. Usage Charges

#### .02 Outbound Service

Switched Dedicated

Peak Off-Peak Peak Off-Peak \$.1188 \$.0950 \$.0918 \$.0734

.03 Inbound Service

Switched Dedicated

Peak Off-Peak Peak Off-Peak \$.1620 \$.1296 \$.1062 \$.0850

- 3. <u>Directory Assistance</u>: An undiscounted charge as applied in Schedule 4-T, Section N.4.06 will apply to each Directory Assistance call, subject to the provision set forth in Schedule 2-T, Rule No. 21, Section 4 (except that the complimentary call allowance does not apply).
- 4. <u>Payphone Usage Charge</u>: An undiscountable \$0.55 per call charge is applicable to calls that originate from any payphone within the state used to access MCI services.

## S. Option S (MCI Masters)

### 1. General Description

MCI Masters is a one-way dial in-dial out multipoint service. All Option S calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded down to the next whole cent for all calls. MCI Masters is available to: students, faculty, administrators of educational institutions; students, faculty and administrators involved in a business relationship with other entities; and, to employees of government agencies, provided that said institutions, entities and agencies have agreed to act as MCI's agent in connection with the provision of service. MCI Masters intrastate service is an add-on to MCI's interstate MCI Masters. All terms and conditions, features, functions, discounts, installation, monthly, and any other charges except intrastate usage will apply pursuant to MCI's FCC Tariff No. 1.

Option S customers can place on-site or off-site calls. On-site calling, which requires no special access dialing sequences, originates from telecommunications equipment enrolled in MCI Masters which is located within the site of a participating educational institution or agency location or is routed through the participating education institution's or agency location's' switching equipment. Off-site calling requires the caller to access the service by dialing an MCI-provided 800 number. Off-site calls can originate from telecommunications equipment located anywhere within the State of California.

### 2. Service Availability

Option S is available as follows:

- A. Dial "1", and Card access for Option S is available from all exchanges which have been converted to equal access in the cities listed in Schedule 1-T, Section 4.021 for Dial "1" and Section 4.024 for Card access.
- B. Option S customer can terminate calls to all cities within the State of California.

## 3. Per Minute Usage Charges:

<u>Minimum Charge</u>: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

| .01 | On-Site Rates  | Day<br>\$0.1306 | Evening<br>\$0.0987 | Night/Weekend<br>\$0.0866 |
|-----|----------------|-----------------|---------------------|---------------------------|
| .02 | Off-Site Rates | Day<br>\$0.3000 | Evening<br>\$0.1500 | Night/Weekend<br>\$0.0900 |

.03 Directory Assistance: An undiscountable charge per call, subject to the provisions set forth in Schedule 2-T, Rule No. 21, Section 4 will apply. The charge will be pursuant to MCI's FCC Tariff No.

- 4. <u>Access Surcharge</u>: A per call surcharge pursuant to MCI's FCC Tariff No. 1 will apply to each MCI Masters off-site call.
- 5. <u>Payphone Usage Charge</u>: An undiscountable \$0.55 per call charge is applicable to calls that originate from any payphone within the state used to access MCI services.
- 6. Optional Calling Plans: MCI Masters customers may enroll in the following optional calling plan:

Optional Calling Plan Option 1: A variation of Option S (MCI Masters), Off-Site Calling Plan Option 1 offers off-site calling calls within the state. In lieu of the per-minute usage rates specified in Option S Section 3.02, customers enrolled in the Off-Site Calling Plan Option 1 will be charged the following per-minute rates for off-site calls.

Day Evening Night/Weekend \$.1502 \$.1135 \$.0996

In addition, in lieu of the per-call surcharges specified in Option S Section 1 above, customers enrolled in the Off-Site Calling Plan Option 1 will be charged the following per-call surcharge for off-site calls.

Per-Call Surcharge \$0.40

## Y. Option Y (hospitalityMCI)

Beginning June 16, 1997, this service will not be available to new subscribers.

Intrastate Option Y (hospitalityMCI) is an add-on to MCI's Interstate offering of hospitalityMCI. All terms and conditions, optional features, fees, discounts, Directory Assistance charges and surcharges will apply pursuant to the Company's F.C.C. Tariff No. 1. Option Y is an outbound customized telecommunications service which may include an inbound services option using a Business Line, WATS Access Line or Dedicated Access Line Termination. Outbound calls dialed with the assistance of an MCI operator will be priced according to Schedule 4-T, Section A.3.017 at one minute increments. Option Y provides service for single and multi-location customers using switched and/or dedicated access origination and switched and/or dedicated termination. Option Y may be used for long distance calls between customer locations and to other locations within the state. All intrastate Option Y calls are subject to an 18-second minimum initial period and are rounded to the nearest whole cent. When an Option Y call is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the time of day at the terminating location. To be eligible for service, a customer must subscribe to outbound service at all of its location. The rules and regulations governing the provision of service for inbound calls as described in Schedule 4-T, Section K will apply except where otherwise noted.

### .01 Per Minute Usage Charges

Peak rates will apply between 8am - 5pm weekdays and Off-Peak rates will apply at all other times.

O# D--1-

Daal.

| .011 Outbound: | Switched*<br>Dedicated | Peak<br>\$0.1150<br>\$0.0889 | \$0.0855<br>\$0.0661             |
|----------------|------------------------|------------------------------|----------------------------------|
|                | * Includes Ca          | rd access.                   |                                  |
| .012 Inbound:  | CBL & WAL              | Peak<br>\$0.1150<br>\$0.0889 | Off-Peak<br>\$0.0855<br>\$0.0661 |

Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

## .02 Service Availability

- A. T1 Digital Access and Analog Local Access is available in the MCI Metropolitan Area Terminal locations set for in Schedule 1-T, Section 4.01.
- B. Direct dial access is available from all exchanges which have been converted to equal access in the cities listed in Schedule 1-T, Section 4.02.
- C. Option Y customers can terminate calls to all cities within the state.

## .03 Payphone Usage Charge

An undiscountable \$0.55 per call charge is applicable to calls that originate from any payphone.

## AB Option AB (networkMCI One)

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Option AB is an outbound, customized service which may include an inbound service option using Business Line or Dedicated Access Line termination. It provides a unified service for single or multi-location companies using switched, dedicated, and card origination, and switched and dedicated termination. Option AB is suitable for intrastate calls between company locations.

Except as otherwise noted, all intrastate Option AB calls are subject to an 18-second minimum initial period and are rounded to the next higher 6-second increment, except Operator Assisted calls, which are subject to a 60-second initial period and additional 60-second increments. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

Option AB customers can terminate calls to all cities within the state.

All terms and conditions, Directory Assistance charges, optional features, fees, discounts, non-recurring charges, surcharges and Term Plan Discounts will apply pursuant to MCI's FCC Tariff No. 1.

## .01 Usage Charges\*

The following usage charges apply to outbound Option AB and inbound Option AB Toll Free service calls placed within the state. Outbound Option AB charges are based on origination type. Inbound Option AB Toll Free Service usage charges are based on termination type.

### .011 Outbound\*

|      | Access Type (Origination or Termination) Switched Dedicated Card* | Interlata<br>Rate<br>\$.0918<br>\$.0690<br>\$.0918 | Intralata<br>Rate<br>\$.0481<br>\$.0441<br>\$.0481 |
|------|---|--|--|
| .012 | Inbound   |  |  |
|      |   | Interlata  | Intralata  |
|      | Access Type (Origination or Termination)                          | Rate   | Rate   |
|      | Switched  | \$.1269  | \$.0980  |
|      | Dedicated   | \$.0776  | \$.0766  |

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and

contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.013 Operator Assisted Calling: For calls placed with the assistance of an MCI operator, the rates and surcharges described in Section A-3.017 will apply.

## .014 Payphone Usage Charge

An undiscountable \$0.55 per call charge is applicable to calls that originate from any payphone within the state used to access MCI services.

## .015 Market Area Calling

As of November 15, 1998, Market Area Calling will not be available to new subscribers.

networkMCI One Market Area Calling: Offers intralata, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination This call type is not available to customer locations that fall within the local service area as defined in MCImetro Local Exchange Tariffs.

The rates specified below will apply to all Market Area calls originating and terminating within the Customer's Market Area. A customer's Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing Market Area Calling.

Rate: \$.0295

In addition, networkMCI One discounts as outlined in MCI's FCC Tariff No. 1, Section C-3.41 (excluding the Dedicated Termination Discounts) will apply. If a customer subscribes to a Special Customer Arrangement with intrastate discounts or rates then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling.

Customers must have Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to use this feature.

The Market Area Calling feature cannot be used to originate 911, Directory Assistance, operator services calls, toll free or to terminate inbound local calls. Customers must maintain LEC-provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availability.

#### AE.

## AH. Option AH (networkMCI Contact one-number service)

networkMCI Contact one-number service is an inbound and outbound voice and data telecommunications service that permits calling from stations within California.

For each networkMCI Contact one-number service customer (Subscriber), MCI will designate a networkMCI Contact one-number service Number and a 6 digit security code which permits the Subscriber to manage service features and call routing features. The networkMCI Contact one-number service Number is an MCI designated Automatic Number Identification (ANI) provided by an affiliate of the company upon subscription to the service.

For each networkMCI Contact one-number service call, there are two parties: the "Subscriber", the party at whose designated location(s) the networkMCI Contact one-number service call terminates, and the "Calling Party", the party who places the call. The Subscriber is the customer and is subject to all applicable provisions in this tariff which pertain to customers.

Unless otherwise specified, all networkMCI Contact one-number service calls are subject to a 30-second minimum duration, with additional 6-second increments and are rounded to the next higher 6-second increment. If the computed charge for any call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. The Subscriber will be billed in 60-Second increments for calls which terminate to a numeric or Alphanumeric Display Device.

The following types of calls are not available with this service: Operator-assisted and Directory Assistance.

The Subscriber is not required to designate MCI as his or her Primary Interexchange Carrier (PIC).

Users of networkMCI Contact one-number service may have access to non-tariffed enhancements (e.g., information services) provided by MCI and/or other enhanced service providers.

#### .01 Basic Features

networkMCI Contact one-number service subscribers receive the following:

Basic Routing: Each Subscriber is assigned an ANI for the routing of calls placed by Calling Parties to the Subscriber.

Direct Calling: The Subscriber may designate either of two Direct Calling methods:

- .011 <u>Predefined Call Routing</u>: Permits a Subscriber to pre-establish in priority up to three telephone numbers.
- .012 <u>Scheduled Routing</u>: Permits a Subscriber to pre-establish in priority call routing capabilities based on a Subscriber-defined schedule (e.g., day-of-week, day-of-year, time-of-day) for up to two alternate telephone numbers for the completion of calls placed by Calling Parties to the subscriber.
- .013 Final Routing: Permits a Subscriber to designate various options for the call routing location. If calls are not completed at any of the Direct Calling alternate numbers, the Calling Party's call will be routed to the Subscriber-defined final routing location.
- .014 Override Routing: Permits Subscriber to override Basic Routing so that the call is routed directly to a location specified by the Subscriber. This feature can be activated and deactivated at any time by the Subscriber. When deactivated, Basic Routing is reactivated.
- .015 Call Screening: Permits a Subscriber to either accept a call or to route a call to a specific destination instead of receiving the call. This feature can be activated and deactivated at any time by the Subscriber.
- .016 Default Routing: Permits a Subscriber to designate call routing for Calling Parties who do not respond to Basic Routing.
- .017 Outbound Dialing: Permits a Subscriber to access her or his networkMCI Contact one-number service number to call telephone numbers within California. Permits a Subscriber to designate and forward calls placed to her or his networkMCI Contact one-number service to telephone numbers within California.

## .02 Usage Charges

Option AH ANI Access Service: The following usage charges will apply to calls to networkMCI Contact One-Number Service ANI Numbers:

## IntraLATA

.021 The Subscriber will be charged \$0.15 per minute for the calling party's Intrasate Intralata usage.

- .022 The Subscriber will be charged \$0.20 per minute for the subscriber's Intrastate Intralata outbound dialing usage used to designate and forward calls placed to the subscriber's networkMCI Contact one-number service ANI.
- .023 The Subscriber will be charged \$0.20 per minute for Intrastate Intralata outbound dialing usage.

### InterLATA

- .024 The Subscriber will be charged \$0.15 per minute for the calling party's Intrastate Interlata usage.
- .025 The Subscriber will be charged \$0.20 per minute for the subscriber's Intrastate Interlata outbound dialing usage used to designate and forward calls placed to the subscriber's networkMCI Contact one-number service ANI.
- .026 The Subscriber will be charged \$0.20 per minute for Intrastate Interlata outbound dialing usage.

#### Other

- .027 The subscriber will be charged \$.15 per minute for the calling party's usage which originates and terminates within an area that has networkMCI Contact one-number service ANI access availability as described in Section AH -.04.
  - The Subscriber will be charged \$.20 per call for the subscriber's outbound dialing usage, which originates and terminates within an area that has networkMCI Contact one-number service ANI access availability as described in Section AH .04, and is used to designate and forward calls placed to the subscriber's networkMCI Contact one-number service ANI.
- .028 The Subscriber will be charged \$.20 per call for outbound dialing which originates and terminates within an area that has networkMCI Contact one-number service ANI access availability as described in Section AH .04.
- .03 <u>Calling Assistance</u>: For Calling Party Usage which originates and terminates within California the Subscriber will be charged a \$1.15 per-call surcharge for routing assistance provided to the Calling Party.

The Subscriber will be charged a \$1.15 per-call surcharge for routing assistance for Outbound Dialing calls within California.

### .04 Service Availability

Option AH is available as follows:

- A. networkMCI Contact one-number ANI Access is available in Los Angeles, San Diego and San Francisco.
- .05 Payphone Usage Charge: An undiscountable \$0.55 per call charge is applicable to calls that originate from any payphone within the state used to access MCI services.

### AJ. Option AJ (MCI On-Net Services) (Cont.)

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.03 Usage Rates for Operator Assisted Calling: The following charges apply to outbound Operator Assisted calls made by customers using switched (including Option AJ card Access), dedicated and half-Net access only. For calls with Local Network Connection termination (as defined herein), a termination credit of \$0.01 per minute will apply. For calls with Local Network Connection origination (as defined herein), an

origination credit of \$0.0294 per minute will apply. The terminating and originating credit described above do not apply to Option AJ card access. For calls placed with the assistance of an MCI operator, the rates described in Section 3.017 will apply.

.031 Operator Services Surcharges: Except as specified below, for all calls in classifications (a), (c) and (d), as specified in Section 3.017 (excluding collect calls and calls which are billed by a third party), the undiscountable surcharges, as set forth in Section 3.017, will apply.

Operator Station\* \$2.10 Person to Person\* \$3.90 Operator Dialed \$1.15

\* For calls made from private residential or business phones by Casual Callers, excluding the customers specified in Section C-3.011, which are completed with the assistance of an MCI operator; an additional surcharge of \$2.50 will apply.

## DM. Option DM (MCI Business Services Versatile T1)

MCI Business Services Versatile T1 ("Versatile T1") is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet Dedicated Access, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

Eligibility: Customer must subscribe to service under a MCI Business Services Agreement, guide type 17, with a minimum 1 year commitment as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.mci.com

Customer must also subscribe to the MCI Business Services Versatile T1 offering as described in MCImetro Access Transmission Services LLC Cal. P.U.C. No. 5 (Companion Intrastate Service).

Customer is not eligible to receive the benefits of any other program or promotion related to local, long distance, conferencing or internet dedicated access services.

Monthly Recurring Charges: Customer will incur monthly recurring charges as described in MCImetro Access Transmission Services LLC Cal. P.U.C. No. 5 (Companion Intrastate Service).

#### Benefits:

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive 3000 LD minutes which includes Toll Free, interstate / intrastate and unlimited Local.

Package B: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive 6000 LD minutes which includes Toll Free, interstate / intrastate and unlimited Local.

Package C: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive 9000 LD minutes which includes Toll Free, interstate / intrastate and unlimited Local.

Customers who exceed the applicable package LD minutes will incur the following LD per minute overage charge:

## Calling Card Rates:

|                    | Bakersfield | Fresno | LA     | Oakland | Orange County |
|--------------------|-------------|--------|--------|---------|---------------|
| Interstate         | \$0.05      | \$0.05 | \$0.05 | \$0.05  | \$0.05        |
| Intrastate         | \$0.07      | \$0.07 | \$0.07 | \$0.07  | \$0.07        |
| Surcharge Per Call | \$0.75      | \$0.75 | \$0.75 | \$0.75  | \$0.75        |

| Interstate<br>Intrastate | Sacramento<br>\$0.05<br>\$0.07 | Riverside<br>\$0.05<br>\$0.07 | San Diego<br>\$0.05<br>\$0.07 | \$0.05<br>\$0.07 | Ventura<br>\$0.05<br>\$0.07 | Yolo San Bernardino<br>\$0.05<br>\$0.07 |
|--------------------------|--------------------------------|-------------------------------|-------------------------------|------------------|-----------------------------|---|
| Surcharge<br>Per Call    | \$0.75                         | \$0.75                        | \$0.75                        | \$0.75           | \$0.75                      | \$0.75                                  |

# Long Distance/Toll Free Over Charges:

| Interstate<br>Intrastate | Bakersfield<br>\$0.05<br>\$0.07    | Fresno<br>\$0.05<br>\$0.07        | LA<br>\$0.05<br>\$0.07            | Oakland<br>\$0.05<br>\$0.07      | Orango<br>\$0.05<br>\$0.07      | e County                                    |
|--------------------------|------------------------------------|-----------------------------------|-----------------------------------|----------------------------------|---------------------------------|---|
| Interstate<br>Intrastate | Sacramento<br>\$0.0350<br>\$0.0370 | Riverside<br>\$0.0350<br>\$0.0370 | San Diego<br>\$0.0350<br>\$0.0370 | Stockton<br>\$0.0350<br>\$0.0370 | Ventura<br>\$0.0350<br>\$0.0370 | Yolo San Bernardino<br>\$0.0350<br>\$0.0370 |

Additional Benefits: In addition, customers will receive the benefits of the Companion Intrastate Service as described in MCImetro Access Transmission Services LLC Cal. P.U.C. No. 5.

## E. CALLING PLANS

## 1. Multi-State Local Service Program I

Multi-State Local Service Program is available to any Qualifying Customer. A Qualifying Customer is one that meets all of the following requirements:

- Customer must bill at least \$2.5 million per year in Total Service Charges.
- Customer must demonstrate prior spending of \$2 million in Total Service Charges for the past 12 months.
- Customer must agree to a new three-year term of at least \$2 million annual spending on Total Service Charges.
- Customer must subscribe to Qualifying Service in a minimum of 30 states.

The following rates/charges are available to Qualifying Multi-State Local Service Program Customers:

| Monthly/Usage Charges Lines - Flat Monthly Rate Lines - Measured Monthly Rate Lines - Usage Rate Per Minute Lines - EUCL/LNP Trunks - Flat Monthly Rate PRI/Full T1 - Flat Monthly Rate PRI/Full T1 - Measured Monthly Rate PRI/Full T1 - Usage Rate Per Minute 20 DID Blocks | GTE<br>\$13.20<br>\$11.40<br>\$0.0078<br>\$6.50<br>\$24.00<br>\$403.20<br>\$324.00<br>\$0.0030<br>\$39.60 | PACBELL<br>\$13.20<br>\$11.40<br>\$0.0078<br>\$6.50<br>\$24.00<br>\$403.20<br>\$324.00<br>\$0.0030<br>\$9.00 |
|---|---|--|
| Operator Assisted Charges   |   |  |
| Station to Station  | N/A   | \$0.95   |
| Person to Person  | \$2.95  | \$2.95   |
| Third Number Billing  | N/A   | \$0.95   |
| Busy Line Verification  | \$2.00  | \$0.50   |
| Busy Line Interrupt   | \$2.00  | \$1.00   |
| Collect Calling   | N/A   | \$0.95   |

| Other One-Time Charges Business Line Expedite Local Trunk Expedite Service Restorable per Account Due Date Change per Occurrence   | \$25.00<br>\$25.00<br>\$20.00<br>\$10.00                              | \$25.00<br>\$25.00<br>\$20.00<br>\$10.00                                     |
|--|---|--|
| Other Charges Call Assistant 411 - Directory Assistance Additional Listing Alternative Call Listing Non-Listed Number Non-Published Number Message Referral  | \$11.00<br>\$0.25<br>\$1.75<br>\$1.75<br>\$1.00<br>\$1.50<br>N/C      | \$10.50<br>\$0.25<br>\$1.75<br>\$1.75<br>\$0.30<br>\$0.30<br>N/C             |
| Install/Set-Up Charges Account Set-Up Charge Record Change Charge Service Move Charge Service Add Charge Service Change Charge Trunk Group Rearrangement Call Assistant Install Additional Listing Install | waived waived waived waived waived waived waived waived waived        | waived waived waived waived waived waived waived waived                      |
| Non-List Number Install Non-Publish Number Install Company Restoral Customer Restoral PIC Charge Business Line Local Trunk Local T1/PRI Initial 20, 100 DID Blocks Additional 20, 100 DID Blocks           | waived | waived |

"Total Service Charges" shall mean all charges, after application of all discounts and credits, incurred by Qualifying Customer for Qualifying Services provided, specifically excluding: Taxes; Charges for equipment (unless otherwise agreed upon); Verizon Wireless charges; Charges incurred for goods or services where Verizon acts as agent for Qualifying Customer in its acquisition of goods or services; Non-recurring charges; Governmental Charges; International pass-through access charges (i.e., Type 3/PTT) and charges for international access provided by Verizon (i.e., Type 1); and Other charges expressly excluded by this tariff.

"Qualifying Services" shall include, but are not limited to PRI/Full T1, Local Lines Flat Rated, Local Lines Measured.

In order to purchase Qualifying Services under the Multi-State Local Service Program, Qualifying Customers must enter into an agreement with Verizon. The agreement may set forth certain terms and conditions not otherwise as described in this tariff, including but not limited to liability limitation, indemnification, termination, limitation period, service commitment and equipment required for service, and those terms and conditions shall be given full force and effect.

Qualifying Customers who enter into an agreement for the Multi-State Local Service Program will receive certain performance credits from Verizon, including credits if Verizon fails to meet certain Service Levels; such credits and service levels are to be defined by agreement between the Qualifying Customer and Verizon.

# 2. Multi-State Long Distance Service Program II

Multi-State Long Distance Service Program is available to any Qualifying Customer. A Qualifying Customer is one that is eligible for the Multi-State Local Service Program II, pursuant to the MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Cal. P.U.C. No. 5, and currently subscribes to that same program.

The following per minute rates are available to Qualifying Multi-State Long Distance Service Program II Customers:

Outbound/Inbound/Card Per Minute Rates

Local: \$0.0349 Dedicated: \$0.0349 Switched: \$0.0476

### SUBSECTION F - MATERIAL PREVIOUSLY IN COMPANY TARIFF NO. 5T

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

(Intentional gaps in section numbers)

### **CCSA SERVICE**

# 1. General Description

- .01 CCSA Service does not involve the provision of intrastate communications channels, but rather is offered as a switching service interconnecting network trunks, including circuits and services provided either by MCI or by other Participating Carriers.\* Use of MCI's common control switching machines in connection with this offering may be shared with other customers or other offerings.
  - \* Customers who elect to gain access to MCI's Metered Use Service Option C (MCI WATS) in connection with CCSA Service will be billed for monthly usage on the basis of the Tier 1, Service Area 5, hourly rates specified in Table IV, Part C. However, for such CCSA-related Metered Use Service Option C usage, the average monthly minutes of use for each rate period per access line will be calculated based upon the average monthly minutes of total traffic for each rate period per CCSA Dedicated Access Arrangement. The resulting effective per minute rate will then be applied to the customer's Metered Use Service Option C tier 1 usage. The effective per minute rate for Tier 2 usage will remain unaffected by the above.
- .02 Two customer options are available under this service: A full service version, Option A (Telemanagement) and a limited service version, Option B (Least Cost Routing). Outlined below are the features available, at the customer's option, which are included under the basic monthly recurring charges, along with the limitations associated with each option:

|          | Limitations |  |
|----------|-------------|--|
|          |             |  |
| i calule |             |  |

Basic Features Option A Option B

Least-Cost-First Routing An arrangement to provide automatic selection of the route facility available

Route choices limited to total switch capacity

Limited to three route choices

for each intrastate call on an on-line basis

Authorization/Accounting Codes Dialed prefix codes to identify the calling party or division for authorization or accounting purposes. The customer may select either authorization or accounting codes as part of the basic service.

Limited to 999 codes per dedicated access arrangement

Authorized codes are not available. Two digit accounting codes are available as a separate option under Section 3.012.

Abbreviated Dialing Codes (Speed Numbers)
Dialed codes to place calls to frequently dialed numbers for the purpose of convenience.

Limited to two codes per dedicated access arrangement.

Not Available

Priority Level Routing Arrangement An arrangement to apply routing restrictions to certain trunk groups based upon individual authorization codes. The customer shall designate priority level assignments for its personnel by authorization code.

Limited to 3 priority levels. Feature is available only if the authorization code feature is also selected. Not Available

Tone Notification Before
Automatic Selection of a
Designated Trunk Group
An arrangement to provide
an audible tone to the user
before a particular trunk group
is selected automatically by
the CCSA switch.
Call Detail and Summary by
Authorization/Accounting Code

Limited to a single trunk group

Not Available

Limited to 2 copies/month

Limited to 2 copies/month

Call Detail

Limited to 2 copies/month

Limited to 2 copies/month

Summary by Authorization Accounting Code

OR

OR

OR

Call Records on Magnetic Tape If the customer elects to receive magnetic tapes, it is with the understanding that MCI retains all ownership of such tapes and that these tapes will be returned monthly to MCI per service instructions.

Limited to one magnetic tape per month

Limited to one magnetic tape per month

### 2. Territory

CCSA Service is available from the same metropolitan areas as MCI's Metered use Service Option C. (See Preliminary Statement, Schedule No, 1-T, Section 4.023 Part A.)

## 3. Rates and Charges

## .01 Monthly Recurring Charges

## .011 Basic Charges:

- .0111 <u>Dedicated Access Arrangement Charge</u>: The basic monthly recurring charge for Option A is \$230 per Dedicated Access Arrangement (input. while the basic monthly recurring charge for Option a is \$105 per Dedicated Access Arrangement (input). These charges anticipate that access will be via MCI-provide Dedicated access lines. In addition, a \$25 Special Access Surcharges7 will be applied to each Dedicated Access Arrangement. If the customer elects to access this service via on MCI intercity facility, or via a customer-provided facility, the basic monthly recurring charge per Dedicated Access Arrangement (input) is \$165 for Option A and \$50 for Option B.
- .0112 Switch Utilization Charge: In addition to the monthly recurring Dedicated Access Arrangement Charge, a CCSA Switch Utilization Charge of \$.01 per minute will apply all non-MCI traffic utilizing a Dedicated Access arrangement. This charge will not apply to all calls which are not completed. A \$25 Special Access Surcharge is applicable to each access line provided by a Local Exchange Company. Customers who use their access line for both intrastate one interstate Calling pay only one Surcharge per access line a month. The Surcharge will not apply to those customer who furnish MCI with an Exception Certification (as defined herein).

## .012 Options:

In addition to the above mentioned features, the following options are available. The indicated monthly recurring charges for these options are additional charges per Dedicated Access Arrangement (input).

|  | Monthly Charges<br>Option A | Option B |
|--|-----------------------------|----------|
| High Volume and WATS Band CCSA Call Traffic Destination by Half-Hour Segment   | \$20                        | N/A      |
| CCSA Area Code Traffic Summary<br>Report   | \$25                        | N/A      |
| CCSA Area Code Traffic Call Detail   | \$30                        | N/A      |
| Summary by Authorization/Accounting Code and Call Records on Magnetic Tape. If the customer elects to receive both of the above features, he must pay an additional monthly charge per dedicated access arrangement. | \$20                        | N/A      |
| Accounting Codes (2-Digit)(Limited to 99 total codes per customer per originating location. Charges for Accounting codes will not be prorated.)  | N/A                         | \$15/99  |

# .021 Per Circuit End

|       |  | Option A | Option B |
|-------|--|----------|----------|
| .0211 | Installation   | \$120    | \$120    |
| .0212 | Physical change  | \$100    | \$100    |
| .0213 | Administrative change  | -0-      | -0-      |
| .0214 | Expedite   | -0-      | -0-      |
| .0215 | Cancellation of order  | \$130    | \$130    |
| .0216 | Disconnection  | -0-      | -0-      |
| .0217 | Billing record change  | -0-      | -0-      |
| .0218 | Termination for communications                                   |          |          |
|       | facilities, systems, or services of other participating carriers | \$120    | \$120    |
|       |  |          |          |

# .022 Per Order

|       |                       | Option A   | Option B   |
|-------|-----------------------|------------|------------|
| .0221 | Installation          | \$50.00    | \$50.00    |
| .0222 | Physical Change       | \$200.00   | \$200.00   |
| .0223 | Administrative Change | \$60.00    | \$60.00    |
| .0224 | Expedite              | \$1,400.00 | \$1,400.00 |
| .0225 | Cancellation of Order | \$700.00   | \$700.00   |
| .0226 | Disconnection         | -0-        | -0-        |
| .0227 | Billing Record Change | -0-        | -0-        |