

MCI Communications Services, Inc. d/b/a Verizon Business Services
Connecticut Interexchange Services Catalog Schedule No. 2 (Enterprise Non-Current Services)

Effective May 1, 2018

MCI Communications Services, Inc. d/b/a Verizon Business Services
Connecticut Interexchange Services Catalog Schedule No. 2 (Enterprise Non-Current Services)

This Catalog Schedule No. 2 applies to the non-current services pertaining to enterprise business customers (i.e., non-mass markets) which are not set forth in other sections of the Guide. Unless otherwise indicated, the material below was previously set forth in Connecticut D. P. U. Tariff No. 5 of MCI Communications Services, Inc. d/b/a Verizon Business Services. For ease of reference, where applicable, the prior section numbers contained in the prior tariff have been retained.

All of these non-current services are subject to the Terms and Conditions applicable to the other Intrastate Services as set forth in the Guide. The product descriptions, rates and charges for the non-current services previously offered in Connecticut that were in effect at the time that the Connecticut Intrastate Services were added to the Guide and which are not set forth in other portions of the Guide nor set forth below, will continue to remain in effect for a Customer previously subscribed to these services until the Customer no longer subscribes to such service(s), or changes are made to the product descriptions, rates or charges in the Guide.

Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

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CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule.
Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

XIII. GRANDFATHERED SERVICES

The following provides services and pricing programs which are no longer available to new enterprise business customers (i.e., non-mass markets) and are not otherwise described in other portions of this catalog. All of these grandfathered services are subject to the same terms and conditions applicable to the other services as set forth in this catalog. Gaps in the numbering of sections indicate sections which are intentionally left blank. To a large extent, this is due to the desire to have the sections below match the section numbers to the grandfathered services which previously were in Verizon Business Services Tariff Nos. 1 and 4, to the extent applicable. The materials in Sections 2 and 3 below had similar numbering previously in Verizon Business Services Tariff No. 4, and the materials in Sections 4, 5 and 6 below had similar numbering previously in Verizon Business Services Tariff No. 1.

1. Intentionally Omitted.
2. [Reserved For Future Use.]
3. METERED USE SERVICE

.07 Option F (MCI 800 Service)

MCI 800 Service is an inward WATS service which permits interstate and intrastate calls to a customer's station in one location from stations in diverse geographical service areas, and in which the MCI 800 customer is billed for the calls rather than the call originators. Intrastate Service is provided in conjunction with interstate MCI 800 Service and is available only to customers subscribing to the interstate service provided in the Company's Tariff F.C.C. No. 1. Except for the Personal 800 Option, 800 Service has six (6) pricing Ranges for each terminating area code, with total coverage of the continental U.S. on every line. All Option F calls are subject to an eighteen (18) second minimum initial period and additional six (6) second increments. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. A call begins when call termination is received by or passes through customer premises equipment. It is the customer's responsibility to pass appropriate answer supervision back to the Company's point of connection even when the MCI 800 Service is connected to switching equipment or a Customer-provided communications system. In such cases, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon the delivery of the call to the customer's switching equipment or communications system and ends upon termination of the call.

Unless otherwise indicated herein, the terms "MCI 800 Service", "888 Service", and/or "Toll Free Service"; and the terms "800 number", "888 number", and/or "Toll Free Number", can be used interchangeably when used throughout this catalog.

.071 Terminating Access Line Charges: An MCI 800 customer must choose between Switched WATS, Dedicated Access and Business lines for all lines at each 800 Service terminating location. Refer to the Company's Tariff F.C.C. No. 1 for applicable rates and charges.

.071.1 Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge or any charge element is \$.01.

.072 Usage Charges: Usage charges are determined by such variables as time of day at each terminating location, terminating access type and distance- sensitive Ranges between the originating and terminating area codes.

a) Time of Day Discount Periods

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 4:59 PM	BUSINESS DAY RATE						
5:00 PM TO							

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10:59 PM	EVENING RATE	EVE
11:00 PM TO 7:59 AM	NIGHT & WEEKEND RATE	

.0721 Per Minute Usage Charges

.07211 Switched WATS Termination

<u>RANGE</u>	<u>BUSINESS DAY</u>	<u>EVENING</u>	<u>NIGHT/WEEKEND</u>
1	\$0.2455	\$0.2291	\$0.2237

.07212 Dedicated Termination

<u>RANGE</u>	<u>BUSINESS DAY</u>	<u>EVENING</u>	<u>NIGHT/WEEKEND</u>
1	\$0.1731	\$0.1415	\$0.1180

.07213 Business Line Termination

<u>RANGE</u>	<u>BUSINESS DAY</u>	<u>EVENING</u>	<u>NIGHT/WEEKEND</u>
1	\$0.2442	\$0.2442	\$0.2442

.073 Volume Discounts

Volume Discounts may apply to intrastate usage revenue for MCI 800 service. These discounts are subject to the terms and conditions as outlined in the Company's Tariff F.C.C. No. 1.

.08 Option G (Vnet Service)¹

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Vnet Service is a customized virtual network telecommunications service. It provides a unified service for multi-location companies, providing both communications and management features. Vnet is suitable for long distance calls between company locations, as well as all long distance calls to the entire U.S. and to Company-served international locations.

Subscribers to Vnet take a Basic Feature Package which includes the availability of Dedicated and Shared Access and Termination; usage rates, with associated Volume Discounts; Time of Day Discounts; international calling to Company-served countries; Long Distance Directory Assistance; Universal Range Privilege; plus a 7- and/or 10-digit customer-defined private dialing plan and a consolidated invoice for all Vnet calls from all locations. They may also subscribe to optional features, including Customer Information Management Access, Direct Termination Overflow, ID/Accounting Codes, Call Detail Tapes, 10-Digit Exclusion, 10-Digit Private Dialing Plan, Customized Range Privileges and Network Information Management System Access.

Vnet is being provided as an interstate offering. The associated access lines, network usage and features, other than shared intrastate access, and termination; usage rates with associated volume discounts; are covered by the Company's Tariff F.C.C. No. 1. Shared intrastate access, termination and usage rates with associated volume discounts are covered by this catalog and is being offered for Connecticut Vnet customers who have a requirement to make intrastate calls.

.081 Rates and Charges

.0811 Business Day Per Minute Usage Rates

Intercity Mileage Band	Switched -Switched		Switched -Dedicated		Dedicated-Switched		Dedicated-Dedicated ²	
	First	Add'l	First	Add'l	First	Add'l	First	Add'l
	<u>18 Sec</u>	<u>6 Sec</u>	<u>18 Sec</u>	<u>6 Sec</u>	<u>18 Sec</u>	<u>6 Sec</u>	<u>18 Sec</u>	<u>6 Sec</u>
0-55	.0597	.0199	.0426	.0142	.0426	.0142	.0165	.0055
56+	.0597	.0199	.0426	.0142	.0426	.0142	.0165	.0055

² Reflects the transport portion of the call.

.0812 Non-Business Day Per Minute Usage Rate

Intercity Mileage Band	Switched -Switched		Switched -Dedicated		Dedicated-Switched		Dedicated-Dedicated ²	
	First	Add'l	First	Add'l	First	Add'l	First	Add'l
	<u>18 Sec</u>	<u>6 Sec</u>	<u>18 Sec</u>	<u>6 Sec</u>	<u>18 Sec</u>	<u>6 Sec</u>	<u>18 Sec</u>	<u>6 Sec</u>
0-55	.0537	.0179	.0342	.0114	.0342	.0114	.0165	.0055
56+	.0537	.0179	.0342	.0114	.0342	.0114	.0165	.0055

² Reflects the transport portion of the call.

.0813 Vnet Card:¹ The Business and Non-Business Day per minute rates described in Section 3.0811 will apply to Vnet card calls, dependent on the method of access. A \$0.40 per call surcharge will apply.

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.0813 Directory Assistance

An undiscounted charge call will be applied to each Directory Assistance call subject to the provisions set forth in Section B-6.03 of this catalog.

.0814 Volume Discounts

Volume Discounts may apply to intrastate usage revenue for Vnet service. These discounts are subject to the terms and conditions as outlined in the Company's Tariff F.C.C. No. 1.

.0815 Optional Features

.08151 Direct Termination Overflow (DTO) - Allows the customer to designate that specific calls to specific terminating dedicated trunk groups are to be alternately routed over shared Company facilities or to another dedicated trunk group, if all the trunks in the target terminating dedicated trunk group are busy.

.08152 Interswitch DTO Call Segment Charges - Customer pays for two call segments for calls where the originating Company Switch and the serving Company Switch of the target terminating trunk group are different.

Segment 1: From the originating point to target terminating dedicated trunk group. Call type specific usage charges for the call type will apply.

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Segment 2: From target terminating dedicated trunk group to destination telephone number, terminating dedicated trunk group. Call type specific usage charges will apply.¹

¹ If the intercity mileage of segment 2 or a DTO call is 0 to 20 miles, the usage rate charge is zero. If the intercity mileage is 21 miles or greater, the applicable usage rate schedule applies to this segment.

.08153 Intrawitch DTO Call Segment Charges - Customer pays for one call segment where the originating Company Switch and the serving Company Switch of the target terminating trunk group are the same.
 From the originating switch to destination telephone number, to terminating dedicated trunk groups, call type specific usage charges will be assessed where applicable.

.08153.1 Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.08154 Government Pricing Plan
 Customers currently enrolled in a Special Customer Arrangement (SCA) Type 11, Type 12, Type 13, and Type 14, as described in the Company's F.C.C. Tariff No. 1, will receive the usage rates listed below.

.081541 Business Day Per Minute Usage Rates

Switched -Switched		Switched -Dedicated		Dedicated-Switched		<u>Dedicated-Dedicated¹</u>	
First	Add'l	First	Add'l	First	Add'l	First	Add'l
<u>18 Sec</u>	<u>6 Sec</u>	<u>18 Sec</u>	<u>6 Sec</u>	<u>18 Sec</u>	<u>6 Sec</u>	<u>18 Sec</u>	<u>6 Sec</u>
.0441	.0147	.0314	.0105	.0314	.0105	.0122	.0041

.081542 Business Day Per Minute Usage Rates

Switched -Switched		Switched -Dedicated		Dedicated-Switched		<u>Dedicated-Dedicated¹</u>	
First	Add'l	First	Add'l	First	Add'l	First	Add'l
<u>18 Sec</u>	<u>6 Sec</u>	<u>18 Sec</u>	<u>6 Sec</u>	<u>18 Sec</u>	<u>6 Sec</u>	<u>18 Sec</u>	<u>6 Sec</u>
.0397	.0132	.0254	.0085	.0254	.0085	.0122	.0041

¹ Reflects the transport of the call.

.08155 Vnet Service Market Area Calling: Offers intraLATA, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination. This call type is not available to customer locations that fall within the local service area as defined in MCImetro Local Exchange catalog/the Guide.

The following rates will apply to Market Area calls originating and terminating within the Customer's Market Area:

BUSINESS DAY/NON-BUSINESS DAY

<u>ACCESS/TERMINATION</u>	<u>1ST 18 SEC</u>	<u>ADD'L 6 SEC</u>
Dedicated-Switched	\$0.0132	\$0.0044
Dedicated-Dedicated	\$0.0132	\$0.0044

A customers Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing Market Area Calling.

In addition, Vnet discounts as outlined in the Company's F.C.C. Tariff No. 1, Section C-3.097 will apply. If a customer subscribes to a Special Customer Arrangement (SCA) with intrastate discounts or rates, than those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling.

Customers must have Branch Exchange (PBX or Hybrid Key System, and originate Market Area Calling traffic via dedicated access facilities to use this feature. The Market Area Calling feature cannot be used to originate 911, Directory Assistance, Operator Services, toll free or to terminate inbound local calls. Customers must maintain LEC provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availability.

.0816 Operator Services: For intrastate calls placed with the assistance of a Company Operator, the rates and surcharges described in Sections C - 3.0221 and 3.0222 will apply.

.09 Option H (MCI Prism I)

Option H is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between the customer's premises and the Company's terminal location and allowing the termination of calls via a combination of Company-provided interstate facilities and local business telephone lines. Prism I has a price Range from each originating area code, with total coverage on every line. All Option H calls are subject to an eighteen (18) second minimum duration and are rounded to the next higher six (6) second increment.

.091 Access

Access to MCI Prism I is the responsibility of the customer. Access may be furnished by the Company as specified in the Company's Tariff F.C.C. No. 1 Section C.2. The customer also has the option of providing access facilities.

.092 Usage Charges:

Usage charges are based on time of day and distance-sensitive Ranges between the originating city and terminating area code.

a) Time of Day Rate Periods

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 4:59 PM	BUSINESS DAY RATE						
5:00 PM TO 10:59 PM	EVENING RATE						EVE
11:00 PM TO 7:59 AM	NIGHT & WEEKEND RATE						

.0921 Per Minute Usage Charges

<u>RANGE</u>	<u>BUSINESS DAY</u>	<u>EVENING</u>	<u>NIGHT/WEEKEND</u>
1	\$0.2400	\$0.1700	\$0.10001

.093 Directory Assistance

An undiscounted charge will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.03 of this catalog.

.094 Volume Discounts

Volume Discounts may apply to intrastate usage revenue for MCI Prism I service. These discounts are subject to the terms and conditions as outlined in the Company's Tariff F.C.C. No. 1.

.094.1 Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.14 Option M (MCI 900 Service)

Option M is an inbound, long distance, voice-grade telecommunications service that permits callers to place long distance calls to Customer's station in one location from stations in diverse geographical service areas. MCI 900 Service Customers may provide live or pre-recorded messages to callers using the Customer's own equipment. Intrastate service is provided in conjunction with Interstate 900 Service and is available only to customers subscribing to Interstate 900 Service as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide; ("Companion Interstate Service").

An applicant for 900 Service shall supply the following information when requesting services: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. A new traffic forecast shall be submitted quarterly after service is initiated.

The Company may discontinue or modify 900 service if service volume threatens the integrity of the network.

.141 Access

Access to MCI 900 Service is the responsibility of the customer. Access may be furnished by the Company as specified in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide; ("Companion Interstate Service"). The customer also has the option of providing access facilities.

.142 Per Minute Usage Charges

The rates will be in effect seven (7) days a week and at all times of the day. Calls will be billed at a minimum thirty (30) seconds and rounded thereafter, to the next higher six (6) second increment.

<u>First 30 Seconds</u>	<u>Add'l 6 Seconds</u>
\$0.1550	\$0.0310

.143 Volume Discounts

Volume Discounts may apply to intrastate usage revenue for MCI 900 Service. These discounts are subject to the terms and conditions as outlined in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide; ("Companion Interstate Service").

.144 Preamble

Requires the 900 Service customer to provide a message at the beginning of the call stating the charge for the call to the caller. The customer must select the length of the preamble, ranging in duration from 6 to 996 seconds. The preamble must be ordered in six second increments. The customer will be charged the per call rate for the preamble length designated, even in the event the customer hangs up before the end of the preamble. The rates below apply to

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each call which is terminated within the specified time frame. This charge will be in place of the Per Minute Usage Charges set forth above, except in those cases where the selected preamble is over 60 seconds.

<u>Preamble Duration</u>	<u>Rate Per Call</u>
1-30 seconds	\$0.12
31-60 seconds	\$0.31
over 60 seconds	Per Minute Usage Charge set forth in Section C-3.142

.145 Use of Service

- .1451 The Company, pursuant to separate contract with a customer for MCI 900 Service provided pursuant to this catalog, may undertake to enter into contractual arrangements with others to perform caller billing on behalf of the 900 Service customer. Such contracts may require, among other things, that the customer submit to the Company a copy of all scripts of pre-recorded messages to be placed on MCI's 900 Service, along with a copy of any advertising and promotional materials, which the Company in turn may furnish to those requested to perform the billing.
- .1452 A Customer shall not use the MCI 900 Service to transmit obscene, indecent or otherwise unlawful messages. The Company reserves the right to withhold service or discontinue service, without notice if a message is unlawful.
- .1453 The Company will use reasonable efforts to block MCI 900 Service call origination from the following types of locations: public payphones, prisons, hospitals, educational institutions; and hotels and motels. Notwithstanding this undertaking, a customer shall remain responsible for charges for use of the Company network arising from calls placed to a Customer's 900 number(s) from such locations.
- .1454 A Customer for MCI 900 Service shall reasonably disclose to potential callers in promotional materials, which shall include but not be limited to all written or broadcast advertising, in a clear and perceptible manner, the charges to be billed to callers using the service and the nature of the content of the program.
- .1455 Nothing in this section, or in any provision of this catalog, or in any marketing materials issued by the company, shall give any person, including prospective customers who have reserved MCI 900 Service telephone numbers hereunder or customers who subscribe to and use MCI 900 Service, or their transferees or assignees, any ownership interest or proprietary right in any particular MCI 900 Service telephone number. If an MCI 900 Service customer terminates the service, or if the Company terminates service to the customer, any MCI 900 Service telephone number which may have been assigned to said customer will be forfeited and will revert to the Company.
- .1456 A Customer is responsible for all charges for use of the Company network arising from calls placed to the Customer's MCI 900 number(s).

.17 Option P (networkMCI One)¹

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Option P (networkMCI One) is an outbound, customized telecommunications service which may include an inbound service option using Business Line or Dedicated Access Line termination. It provides a unified service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination. Option P is suitable for intrastate calls between company locations, as well as interstate calls to the entire United States and to those international locations served by the Company.

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Except as otherwise specified, all domestic Option P calls are subject to an 18-second minimum initial period and are rounded to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and additional 60-second increments. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

Subscribers to networkMCI One receive the networkMCI One Service Package which includes the availability of Dedicated, Switched, and Card Access and Dedicated and Switched Access Line Termination, networkMCI One Toll Free, Directory Assistance, Accounting Codes, Universal Range Privileges, Custom Calling Range Privileges, Call Detail, and either a consolidated invoice or location level invoices for all networkMCI One calls from all location.

The rules and regulations governing the provision of service for toll free service are identical to those for Metered Use Service Option F (MCI 800 Service) except where otherwise specified.

Intrastate networkMCI One service is provided in conjunction with Interstate networkMCI One service. All terms and conditions, term plans, optional features, fees, discounts and surcharges will apply pursuant to the Company's Tariff F.C.C. No. 1.

.171 Access/Termination Methods and Charges

.1711 Outbound and Inbound Service

.17111 T-1 Digital Access/Termination

T-1 Digital Access is available with networkMCI One. Monthly and non-recurring charges as specified in the Company's Tariff F.C.C. No. 1 will apply.

.17112 Analog Access/Termination

Analog Local Access is available with networkMCI One. Monthly and non-recurring charges as specified in the Company's Tariff F.C.C. No. 1 will apply.

.17113 Shared/Switched Access

A minimum charge applies to each networkMCI One customer location using switched access. Each customer's networkMCI One usage at each location, during each month, must equal or exceed \$5 or the customer will be charged the difference between the customer's actual usage charges and \$5. All networkMCI One usage and surcharges associated with each such location will apply toward satisfaction of the minimum charge.

.17114 networkMCI One Card Access¹

networkMCI One Card Access (via a networkMCI One Card) may originate from any touch tone phone in the Connecticut via a toll free number. Calls may terminate to any point within the state.

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.17115 networkMCI One Toll Free Remote Access

Allows access to the customer's networkMCI One network via customer specific toll free number. This feature is available for on-net calls, with both 7 and 10-digit dialing plans, via switched access only. This feature is not available via networkMCI One Card Access.

.171151 networkMCI One Toll Free Remote Access Surcharge

A per call surcharge as described in the Company's F.C.C. Tariff No. 1 applies to networkMCI One Toll Free Remote Access calls. This per-call charge applies in addition to the applicable usage charges.

.172 Usage Rates and Charges

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.1721 The following per-minute rates apply to outbound networkMCI One and inbound networkMCI One Toll Free Service usage originating and terminating within the state. Outbound networkMCI One usage charges are based on origination type. Inbound networkMCI One usage charges are based on termination type.

<u>ACCESS TYPE</u>	<u>INTERLATA RATE</u>	<u>INTRALATA RATE</u>
Switched Origination or Termination	\$0.1286	\$0.1059
Dedicated Origination or Termination	\$0.1010	\$0.0890
networkMCI One Card Access ¹	\$0.1286	\$0.1059
networkMCI One Card Access Surcharge ¹		\$0.7500 (per call)

.1722 Operator Assisted Usage Charges: For intrastate Option P calls placed with the assistance of a Company Operator, the rates and surcharges described in Sections C-3.0221 and C-3.0222 will apply.

.1723 Directory Assistance: An undiscountable per call charge will apply subject to the terms and conditions described in Section B-6.03 of this catalog.

.173 Discounts and Term Commitment Plans: Available subject to the terms and conditions in the Company's Tariff F.C.C. No. 1

.174 Optional Features: Available subject to the terms and conditions in the Company's Tariff F.C.C. No. 1 unless specified otherwise in this catalog.

.174.1 Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.1741 networkMCI One Market Calling: Offers intraLATA, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination. This call type is not available to customer locations that fall within the local service area as defined in MCImetro Local Exchange catalog/the Guide.

A per minute rate of \$0.0440 will apply to all Market Area calls originating and terminating within the customer's Market Area. A customer's Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing Market Area Calling.

In addition, networkMCI One discounts as outlined in the Company's F.C.C. Tariff No. 1, Section C-3.41 (excluding Dedicated Termination discounts) will apply. If a customer subscribes to a Special Customer Arrangement (SCA) with intrastate discounts or rates, then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling.

Customers must have Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to use this feature. The Market Area Calling feature cannot be used to originate 911, Directory Assistance, operator services calls, toll free or to terminate inbound local calls. Customers must maintain LEC provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availability.

.18 Option Q (MCI Vision)¹ \

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

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MCI Vision is an outbound customized telecommunications service which may include an inbound 800 service option using Business Line Wats Access Line, or Dedicated Access Line Termination. It provides a unified service for single or multiple location companies using switched, dedicated and card origination and switched and Dedicated Termination. MCI Vision is suitable for long distance calls between company locations. All intrastate MCI Vision calls are subject to an eighteen second minimum initial period and are rounded to the next-higher 6-second increment.

All intrastate MCI Vision Power Rate Off-Peak and outbound calls are subject to a 6-second minimum initial period and additional 6-second increments. Inbound service ordered with the MCI Vision Power Rate Off-Peak Program are subject to an 18-second minimum initial period and additional 6-second increments.

The rules and regulations governing the provision of service for 800 calls are identical to those for Option F, except where otherwise noted. This catalog is being offered to Connecticut customers that have a requirement to make intrastate calls. Intrastate service is provided in conjunction with Interstate Vision service and is available only to customers subscribing to Interstate Vision service as provided in the Company's Interstate Tariff F.C.C. No. 1.

.181 Rates and Charges

.1811 Access

Various access options are available for the origination and completion of MCI Vision calls.

Access options are subject to the terms and conditions as outlined in the Company's Tariff F.C.C. No. 1.

.1811.1 Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.1812 Per Minute Usage Charges:

.18121 Outbound Service^{1/2}

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

² Vision customers participating in the Company's Interstate Off-Peak Vision Program will receive a 10% discount off of Switched and Dedicated intrastate Vision rates.

For customers currently enrolled in the Vision RPP Plan as described in the Company's F.C.C. Tariff No. 1, customers will receive the usage rates and discounts which are effective on 2/1/95.

Apply to all Vision calls which originate and terminate in Connecticut unless otherwise specified.

<u>Switched Access</u>	<u>Dedicated Access</u>
\$0.1758	\$0.1495

Vision Card access usage rates are subject to the terms and conditions as outlined in the Company's Tariff F.C.C. No. 1.

.18122 Inbound Service

Business Line/Switched Wats Access

Line Termination
\$0.2744

Dedicated Access Line Termination
\$0.1847

.18123 Regional Program²

² For Vision customers participating in the Company's interstate Vision Regional Program, these intrastate usage rates will apply

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<u>Switched/Card Access¹</u>	<u>Dedicated Access</u>
\$0.1390	\$0.1130

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.18124 Vision Power Rate Program ^{1/2/3}

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

² For Vision customers participating in the Company's interstate Vision Power Rate Program, these intrastate usage rates will apply.

³ These programs will continue to be available to new subscribers after May 1, 1996.

Inbound/Outbound Switched Access	\$0.1749
Inbound/Outbound Dedicated Access	\$0.1286
Card Access ¹	\$0.1749

A per call surcharge of \$0.90 will apply for each Vision Power Rate Card call originating and terminating within the state. ¹

.18125 Vision Power Rate Off-Peak Program³

³ This program will continue to be available to new subscribers after May 1, 1996.

The MCI Vision Power Rate Off-Peak Program is available to customers who meet the criteria set forth in the Company's F.C.C. Tariff No. 1.

The following rates apply to both outbound and inbound traffic.

	<u>PEAK</u>	<u>OFF-PEAK</u>
Switched Access	\$0.1933	\$0.1203
Dedicated Access	\$0.1361	\$0.0961

For Card access, the rates and surcharges in Sections C-3.18124 will apply.

.1813 Vision Card Surcharge¹

A per call surcharge of \$0.95 will apply for each Vision Card call originating and terminating within the state.

.1814 Time of Day Discounts

A 20% discount will apply to all traffic occurring in the Evening and Night/Weekend rate periods. When a Vision call is established in one rate period and ends in the other, the rate in effect in each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the Time of Day Discount at the terminating location. This discount does not apply to usage by customers participating in the Vision Power Rate program.

.1815 Dedicated Termination Discount

Effective May 1, 2018

Provides a discount on all of a customer's Vision Switched, Dedicated and Card Access traffic that is terminated by means of dedicated termination facilities to another customer specified Vision location. The discount on eligible traffic will be \$0.02 per minute. This discount will be applied before any other discounts.

.1816 Directory Assistance

An undiscounted charge will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.03 herein.

.1817 Optional Features³

.18171 Direct Termination Overflow (DTO)⁴ -- Allows customer to designate that calls to specific terminating dedicated trunk groups are to be alternately routed over shared the Company facilities or to another dedicated trunk group, if all the trunks in the target terminating trunk group are busy.

.18172 Interswitch DTO Call Segment Charges -- Customer pays for two call segments for calls where the originating Company Switch and the serving the Company Switch of the target terminating trunk group are different.

Segment 1: From the originating point to target terminating dedicated trunk group. Switched Access, Dedicated Access or Vision Card Access charges (Section C-3.1812) and the Dedicated termination discount (Section C-3.1815) will apply.

Segment 2: From target terminating dedicated trunk group to destination telephone number or terminating dedicated trunk group. Dedicated Access charges (Section C-3.1812) will apply if destination telephone number or terminating dedicated trunk group is over 100 miles from target terminating dedicated trunk group. The Dedicated termination discount will be taken if applicable.

.18173 Intrastate DTO Call Segment Charges -- Customer pays for one call segment where the originating Company Switch and the serving Company Switch of the target terminating trunk group are the same.

From the originating switch to destination telephone number or to terminating dedicated trunk groups, Switched Access, Dedicated Access, or Vision Card Access charges (Section C-3.1812) and the Dedicated Termination discount (Section C-3.1815) will be assessed where applicable for intrastate calls.

.18174 Government Pricing Plan

Customers currently enrolled in a Special Customer Arrangement (SCA) Type 11, Type 12, Type 13, and Type 14, as described in the Company's F.C.C. Tariff No. 1, will receive the usage rates listed below.

SWITCHED:

Business Day		Non-Business Day	
<u>Initial 18 Sec.</u>	<u>Add'l 6 Sec.</u>	<u>Initial 18 Sec.</u>	<u>Add'l 6 Sec.</u>
\$0.0475	\$0.0158	\$0.0428	\$0.0143

DEDICATED:

Business Day		Non-Business Day	
<u>Initial 18 Sec.</u>	<u>Add'l 6 Sec.</u>	<u>Initial 18 Sec.</u>	<u>Add'l 6 Sec.</u>
\$0.0339	\$0.0113	\$0.0273	\$0.0091

.1818 Operator Services: For intrastate calls placed with the assistance of a Company Operator, the rates and surcharges in Sections C-3.0221 and 3.0222 will apply.

.21 Option T (MCI MASTERS)

MCI MASTERS is a one-way dial in-dial out multipoint service. All Option T calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded down to the next whole cent for all intrastate calls. MCI MASTERS is available to students, faculty, and administrators of educational institutions, to students, faculty, and administrators involved in a business relationship with other entities, and to employees of governmental agencies provided that said institutions, entities and agencies have agreed to act as the Company's agent in connection with the provision of service.

Option T customers can place on-site or off-site calls. On-site calling, which requires no special access dialing sequences, originates from telecommunications equipment enrolled in MCI MASTERS which is located within the campus of a participating educational institution or agency location or is routed through the participating educational institution's or agency location's switching equipment. Off-site calling requires the caller to access the service by dialing an Company-provided 800 number. Off-site calls can originate from telecommunications equipment located anywhere within the state.

.211 On-Site Intrastate Rates: The following per minute rates will apply for Option T On-Campus calls that originate and terminate in Connecticut.

<u>BUSINESS DAY</u>	<u>EVENING</u>	<u>NIGHT & WEEKEND</u>
\$0.1632	\$0.1030	\$0.0630

.212 Off-Site Intrastate Rates: The following per minute rates will apply for Option T Off-Campus calls that originate and terminate in Connecticut.

<u>BUSINESS DAY</u>	<u>EVENING</u>	<u>NIGHT & WEEKEND</u>
\$0.3000	\$0.1500	\$0.0900

.213 Directory Assistance: An undiscountable charge will be applied to each Directory Assistance call, subject to the provision set forth in Section B-6.03 herein.

.214 Access Surcharge: A surcharge of \$0.75 per call will apply to each MCI Masters Off-Site call.

.215 Optional Calling Plans: MCI MASTERS customer may enroll in the following optional calling plan:

.2151 Off-site Calling Plan Option 1: A variation of Option T (MCI MASTERS), Off-Site Calling Plan Option 1 offers off-site within the state. In lieu of the per-minute usage rates specified in Section C - 3.212, customers enrolled in the Off-Site Calling Plan Option 1 will be charged the following per-minute rates for off-site calls.

<u>BUSINESS DAY</u>	<u>EVENING</u>	<u>NIGHT & WEEKEND</u>
\$0.1877	\$0.1184	\$0.0725

In addition, in lieu of the per-call surcharges specified in Section C - 3.214, customers enrolled in the Off-Site Calling Plan Option 1 will be charged the following per call surcharge for off-site calls:

Per Call Surcharge: \$0.40

.215.1 Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.24 Option W (MCI HotelDirect)

Option W is an outbound, customized telecommunications service which may include an inbound service option using Business Line, WATS Access Line or Dedicated Access Line termination. It provides service for single and multi-location customers using switched and/or dedicated origination, and switched and/or dedicated termination. All outbound Option W calls are subject to a 30 second minimum initial period and are rounded to the next higher 6 second increment. All inbound Option W calls are subject to an 18 second minimum initial period and are rounded to the next higher 6 second increment. If the computer charge for a call

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includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Customers participating in this program must also participate in the interstate offering. All customers must have outbound service from all locations.

In addition to the usage charges listed below, all other charges including access, service options, optional features, discounts, and surcharges are pursuant to the Company's F.C.C. Tariff No. 1.

.241 Usage Charges

.2411 Outbound Service

	<u>Peak</u>	<u>Switched Off-Peak</u>	<u>Peak</u>	<u>Dedicated Off-Peak</u>
	\$0.1422	\$0.1138	\$0.1143	\$0.0914

.2412 Inbound Service

	<u>Peak</u>	<u>Switched Off-Peak</u>	<u>Peak</u>	<u>Dedicated Off-Peak</u>
	\$0.2034	\$0.1627	\$0.1368	\$0.1094

.242 Directory Assistance

An undiscounted charge will apply to each Directory Assistance call, subject to the rates and provisions set forth in Section B-6.03 of this catalog.

.242.1 Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.26 Option Y (University Dial 1)

University Dial 1 Service is a one-way, dial in-dial out multipoint service. Customers may originate calls from any telephone within the state. All Option Y calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the next whole cent for all calls. University Dial 1 is available to students, faculty, and administrators of educational institutions that agree to act as the Company's agent in connection with the provision of service.

University Dial 1 calls originate and terminate via local exchange carrier switched facilities. A customer may access service by: 1) designating the Company as its Primary Interexchange Carrier (PIC); or 2) dialing the Company's carrier identification code (CIC). A customer is not required to select the Company as its PIC in order to use this service. In all instances, access to service must be made via a Personal Identification Number (PIN), which will be used as the basis to invoice the customer. The assignment of a PIN establishes the user as a customer subject to all applicable provisions in this catalog which pertain to customers.

.261 Usage Charges

.2611 The following per minute usage charges apply to all calls originating and terminating within the state.

<u>PEAK</u>	<u>OFF-PEAK</u>
\$0.1500	\$0.1000

Peak rates apply from 7:00 am – 6:59 pm, Monday - Friday. Off-peak rates apply at all other times.

.262 Features

.2621 Personal Identification Number (PIN) – Each ANI will be assigned one or more four-digit PINS which must be used to access service. Invoices will be provided at the PIN level. There is no limit to the number of PINS assigned to an ANI. There is no additional charge for this feature.

.263 Other Conditions of Service

.2631 Usage Limit Restrictions: Each PIN is subject to a usage limitation of \$150 of outstanding charges due the Company, unless a greater limit has been established based upon the customer's demonstrated credit worthiness. If the outstanding charges to a PIN exceed this amount, the PIN will be disabled without notice to the customer, and will remain disabled until the customer remits payment to the Company in an amount or amounts necessary to reduce the outstanding charges.

.2631.1 Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.28 Option AA (hospitalityMCI)¹

Option AA is an outbound, customized telecommunications service which may include an inbound service option using a Business Line, Wats Access Line or Dedicated Access Line termination. It provides service for single and multi-location customers using switched and/or dedicated access origination and switched and/or dedicated termination. Option AA may be used for long distance calls between customer locations and to other locations within the state. All intrastate Option AA calls are subject to an 18 second minimum initial period and are rounded to the next higher 6-second increment. If the computed charge for a call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. When an outbound hospitalityMCI call is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the time of day at the terminating location. outbound service at all its locations.

In addition to the usage charges set forth below, charges for terminating access lines, service options, discounts, surcharges, and optional features will be billed in accordance with the Company's Tariff F.C.C. No. 1.

The rules and regulations governing the provision of service for inbound calls are identical to those in Option F (MCI 800 Service), unless otherwise noted.

.281 Usage Charges

.2811 Outbound Service

The following per-minute usage charges will apply to all outbound calls originating and terminating within the state based on access type and time of day.

	<u>PEAK</u>	<u>OFF-PEAK</u>
Switched and Card Access	\$0.1280	\$0.0952
Dedicated Access	\$0.0941	\$0.0700

.2812 Inbound

The following per-minute usage charges will apply to all inbound calls, as described in Section 3 - C.07 of this catalog, based on termination type and time of day.

	<u>PEAK</u>	<u>OFF-PEAK</u>
Switched and Card Access	\$0.1280	\$0.0952
Dedicated Access	\$0.0941	\$0.0700

.2813 Surcharges

An undiscountable surcharge as described in the Company's F.C.C. Tariff No. 1, (Section C-3.3623), applies to each hospitalityMCI calling card, other than calls to Directory Assistance, in addition to the rates specified in Section C-3.2811 of this catalog.)

.2814 Directory Assistance

Effective May 1, 2018

An undiscountable charge per call will apply to each Option AA call to Directory Assistance, subject to the provisions set forth in Section B-6.03 herein.

.2815 Operator Services

For Option AA intrastate calls placed with the assistance of a Company Operator, the rates and surcharges described in Sections C-3.0221 and C-3.0222 of this catalog will apply.

.2816 Other Charges

Option AA customers may receive Inbound service features as described in Section C-3.07 of this catalog, at the rates described in that section. In all instances, no discounts apply.

.282 Annual Volume and Term Commitment Plans

An Option AA customer must be enrolled in and is bound by all terms and conditions of a term plan as described in the Company's F.C.C. Tariff No. 1.

.282.1 Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.33 RESERVED FOR FUTURE USE

.35 Option HH (networkMCI Contact one-number service)

networkMCI Contact one-number service is an inbound and outbound voice and data telecommunications service that permits calling from stations within Connecticut. For each networkMCI Contact one-number service customer (subscriber), the Company will designate a networkMCI Contact one-number service Number and a 6 digit security code which permits the Subscriber to manage service features and call routing features. The networkMCI Contact one-number service Number is a Company designated Automatic Number Identification (ANI) provided by an affiliate of the company upon subscription to the service.

For each networkMCI Contact one-number service call, there are two parties: the "Subscriber", the party at whose designated location(s) the networkMCI Contact one-number service call terminates, and the "Calling Party", the party who places the call. The Subscriber is the customer and is subject to all applicable provisions in this catalog which pertain to customers.

Unless otherwise specified, all networkMCI Contact one-number service calls are subject to a 30-second minimum duration, with additional 6-second increments and are rounded to the next higher 6-second increment. If the computed charge for any call includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The following types of calls are not available with this service: Operator-assisted and Directory Assistance.

The Subscriber is not required to designate the Company as his or her Primary Interexchange Carrier (PIC).

Users of networkMCI Contact one-number service may have access to enhancements (e.g., information services) provided by the Company and/or other enhanced service providers.

.351 Basic Features

networkMCI Contact one-number service subscribers receive the following:

- Basic Routing: Each Subscriber is assigned an ANI for the routing of calls placed by Calling Parties to the Subscriber.
- Direct Calling: The Subscriber may designate either of two Direct Calling methods:
 1. Predefined Call Routing: Permits a Subscriber to pre-establish in priority up to three telephone numbers.
 2. Scheduled Routing: Permits a Subscriber to pre-establish in priority call routing capabilities based on a subscriber-defined schedule (e.g., day-of-week, day-of-year, time-of-day) for up to two alternate telephone numbers for the completion of calls placed by Calling Parties to the subscriber.

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- Final Routing: Permits a Subscriber to designate various options for the call routing location. If calls are not completed at any of the Direct Calling alternate numbers, the Calling Party's call will be routed to the Subscriber-defined final routing location.
- Override Routing: Permits Subscriber to override Basic Routing so that the call is routed directly to a location specified by the Subscriber. This feature can be activated and deactivated at any time by the Subscriber. When deactivated, Basic Routing is reactivated.
- Call Screening: Permits a Subscriber to either accept a call or to route a call to a specific destination instead of receiving the call. This feature can be activated and deactivated at any time by the Subscriber.
- Default Routing: Permits a Subscriber to designate call routing for Calling Parties who do not respond to Basic Routing.
- Outbound Dialing: Permits a Subscriber to access her or his networkMCI Contact one-number service number to call telephone numbers within Connecticut. Permits a Subscriber to designate and forward calls placed to her or his networkMCI Contact one-number service to telephone numbers within Connecticut.

.352 Usage Charges

The following usage charges will apply to calls to networkMCI Contact One-Number Service ANI Numbers:

.3521 INTRALATA

The Subscriber will be charged \$0.15 per minute for the calling party's Intrastate Intralata usage.

The Subscriber will be charged \$0.20 per minute for the subscriber's Intrastate Intralata outbound dialing usage used to designate and forward calls placed to the subscriber's networkMCI Contact one-number service ANI.

The Subscriber will be charged \$0.20 per minute for Intrastate Intralata outbound dialing usage.

.3522 INTERLATA

The Subscriber will be charged \$0.15 per minute for the calling party's Intrastate Interlata usage.

The Subscriber will be charged \$0.20 per minute for the subscriber's Intrastate Interlata outbound dialing usage used to designate and forward calls placed to the subscriber's networkMCI Contact one-number service ANI.

The Subscriber will be charged \$0.20 per minute for Intrastate Interlata outbound dialing usage.

.3523 Other

The Subscriber will be charged \$0.15 per call for the calling party's usage which originates and terminates within an area that has networkMCI Contact one-number service ANI access availability as described in Section C-3.354.

The Subscriber will be charged \$0.20 per call for the subscriber's outbound dialing usage, which originates and terminates within an area that has networkMCI Contact one-number service ANI access availability as described in Section C-3.354, and is used to designate and forward calls placed to the subscriber's networkMCI Contact one-number service ANI.

The Subscriber will be charged \$0.20 per call for outbound dialing which originates and terminates within an area that has networkMCI Contact one-number service ANI access availability as described in Section C-3.354.

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The Subscriber will be billed in 60-Second increments for calls which terminate to a numeric or Alphanumeric Display Device.

- .353 Calling Assistance: For Calling Party Usage which originates and terminates within Connecticut the Subscriber will be charged a \$1.15 per-call surcharge for routing assistance provided to the Calling Party.

The Subscriber will be charged a \$1.15 per-call surcharge for routing assistance for Outbound Dialed calls within Connecticut

- .354 Service Availability: networkMCI Contact one-service ANI access is available in Hartford. Option HH customers can terminate calls to all cities within Connecticut.

.37 Option JJ (On-Net Voice)¹

Option JJ (On-Net Voice) is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. Option JJ provides a service for single or multi-location companies using switched, dedicated or card origination, and switched and dedicated termination.

Except as otherwise specified, all domestic Option JJ calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service Option I (MCI 800 Service) except where otherwise specified.

This catalog is being offered to Connecticut customers that have a requirement to make intrastate calls. Intrastate On-Net Voice service is being provided in conjunction with interstate On-Net Voice service and is available only to customers subscribing to interstate On-Net Voice as provided in the Company's Interstate Tariff F.C.C. No. 1.

.371 Definitions

The following definitions will apply for all usage rates.

Halfnet: A switched connection between a customer premise and a Company Point of Presence which is provided by the Company or a Company affiliate.

Dedicated: A non-switched connection between a customer premise and a Company Point of Presence.

Switched: A switched connection between a customer premise and a Company Point of Presence which is not provided by the Company or a Company affiliate.

Card:¹ Call origination using an Option JJ Card.

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.372 Intrastate Usage Rates

- .3721 Outbound Rates: The following per-minute rates will apply to outbound Option JJ usage. Usage charges are based on origination type.

<u>Origination Type</u>	<u>Termination Type</u>	<u>Per-Minute Rate</u>
Local Network Connection	Local Network Connection	\$0.1726

MCI Communications Services, Inc. d/b/a Verizon Business Services
 Connecticut Interexchange Services Catalog Schedule No. 2 (Enterprise Non-Current Services)

Effective May 1, 2018

Local Network Connection	Dedicated	\$0.1726
Local Network Connection	Switched	\$0.1826
Dedicated	Local Network Connection	\$0.2117
Dedicated	Dedicated	\$0.2117
Dedicated	Switched	\$0.2217
Switched	Local Network Connection	\$0.2579
Switched/Card ¹	Dedicated	\$0.2579
Switched//Card ¹	Switched	\$0.2679
Card ¹	Local Network Connection	\$0.2679

.3722 Inbound Rates: The following per-minute rates will apply to outbound Option JJ usage. Usage charges are based on origination type.

<u>Origination Type</u>	<u>Termination Type</u>	<u>Per-Minute Rate</u>
Local Network Connection	Local Network Connection	\$0.1726
Local Network Connection	Dedicated	\$0.2117
Local Network Connection	Switched	\$0.2579
Switched	Local Network Connection	\$0.1826
Switched	Dedicated	\$0.2217
Switched	Switched	\$0.2679

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.3723 Rates for Operator Assisted¹ Calling:

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

The following charges apply to outbound Operator Assisted calls made by customers using switched (including Option JJ Card Access, dedicated access and halfnet access only. For calls originating over Halfnet facilities (as defined herein) an originating credit of \$0.0341 will apply. For calls terminating over Halfnet facilities (as defined herein) a termination credit of \$0.01 per minute will apply. The originating and terminating credits described above do not apply to calls originated via Option JJ card.

.37231 Intrastate Calls: Intrastate calls as described in Section C-3.022 will be charged the rates specified in Section C-3.022.

.37232 Operator Services Surcharges: For intrastate calls as described in Section C-3.022, the undiscountable surcharges set forth in Section C-3.022 will apply.

.37233 Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

373 Option JJ Card Access:¹ Option JJ access via an Option JJ card may originate from any touch tone telephone via a toll free number. Usage charges as indicated above in Section C-3.3721 will apply. The following per-call surcharge will apply to each Option JJ call:

Per Call Surcharge: \$0.90

Effective May 1, 2018

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.374 Option JJ Toll Free Remote Access: Allows access to the customer's Option JJ network via a customer-specific toll free number from anywhere in the United States. This feature is available for calling within the customer's private network, with both 7 and 10-digit dialing plans, via switched access only. This feature is not available via Option JJ Card Access. The following charge applies to each Option JJ Toll Free Remote Access call which originates and terminates in Connecticut. This per-call charge applies in addition to applicable usage charges as described above.

Per Call Surcharge \$0.25

.375 Option JJ Term Plan
 The Option JJ Term Plan is a term plan, in lieu of all other term plans. Customers who subscribed to Option JJ through the Option JJ Term Plan are subject to the terms and conditions outlined in the Company's interstate tariff F.C.C. No. 1/the Guide, except for the discount on eligible intrastate charges as defined below.

.3751 Eligible intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage, Option JJ Card and Option JJ remote access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option JJ Term Plan discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

.3752 Term Commitments/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 Year	3.00%
2 Year	6.00%
3 Year	9.00%
4 Year	9.00%
5 Year	9.00%

.376 On-Net Plus Plan¹

Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, or 8 as described in the Company's "Service Publication and Price Guide" located on the Company's website at http://www.verizonenterprise.com/us/publications/service_guide/; and
- must be new business customers or existing business customers who is eligible for renewal of their contracts.

Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

Outbound:

<u>Origination Type</u>	<u>Termination Type</u>	<u>1 Year Per Minute Rate</u>	<u>2 Year Per Minute Rate</u>
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.1144	\$0.1103
Local Network Connection	Switched	\$0.1144	\$0.1103

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 Connecticut Interexchange Services Catalog Schedule No. 2 (Enterprise Non-Current Services)

Effective May 1, 2018

Dedicated	Local Network Connection	\$0.1374	\$0.1328
Dedicated	Dedicated/Switched	\$0.1374	\$0.1328
Switched/Card ¹	Local Network Connection	\$0.1912	\$0.1848
Switched/Card ¹	Dedicated	\$0.1912	\$0.1848
Switched/Card ¹	Switched	\$0.1912	\$0.1848

Inbound:

<u>Origination Type</u>	<u>Termination Type</u>	<u>1 Year Per Minute Rate</u>	<u>2 Year Per Minute Rate</u>
Local Network Connection	Local Network Connection	\$0.1144	\$0.1103
Local Network Connection	Dedicated	\$0.1374	\$0.1328
Local Network Connection	Switched	\$0.1912	\$0.1848
Switched/Card ¹	Local Network Connection	\$0.1144	\$0.1103
Switched/Card ¹	Dedicated	\$0.1374	\$0.1328
Switched/Card ¹	Switched	\$0.1912	\$0.1848

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For Existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.377 Agent Program

.3771 Eligibility: To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering;
- may not receive service under any other term plan;
- must subscribe to the WorldCom On-Net Voice Services Agent Program as described in WorldCom's "Service Publication and Pricing Guide" located on WorldCom's website at www.verizonbusiness.com; and,
- must subscribe to exchange service provided by the Company or a Company affiliate.

.3772 Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

.3773 Usage Charges: The following per-minute rates apply during each monthly period of a Customer's term of service intrastate outbound usage which originates via Local Network Connection and terminates via switched and Toll Free usage that originates switched and terminates Local Network Connection.

Per-Minute Rate: \$0.0600

.3774 Classifications, Practices and Regulations:

.37741 Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided

that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

.378 Intrastate Plus¹

.3781 1. Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must receive interstate service under a New Special Customer Arrangement (SCA) Guide Type 6, 7, 8, 9 or 10 as described in the Company's "Service Publication and Price Guide" located on the Company's website at http://www.verizonenterprise.com/us/publications/service_guide/;

2. Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

<u>ORIGINATION TYPE: OUTBOUND</u>	<u>TERMINATION TYPE: OUTBOUND</u>	<u>1 YEAR TERM</u>	<u>2 YEAR TERM</u>	<u>3 YEAR TERM</u>
LOCAL NETWORK CONNECTION	LOCAL NETWORK CONNECTION	\$0.0000	\$0.0000	\$0.0000
LOCAL NETWORK CONNECTION	DEDICATED	\$0.0564	\$0.0547	\$0.0531
LOCAL NETWORK CONNECTION	SWITCHED	\$0.0564	\$0.0547	\$0.0531
DEDICATED	LOCAL NETWORK CONNECTION	\$0.0564	\$0.0547	\$0.0531
DEDICATED	DEDICATED OR SWITCHED	\$0.0564	\$0.0547	\$0.0531
SWITCHED / CARD ¹	LOCAL NETWORK CONNECTION	\$0.0669	\$0.0650	\$0.0630
SWITCHED / CARD ¹	DEDICATED	\$0.0669	\$0.0650	\$0.0630
SWITCHED / CARD ¹	SWITCHED	\$0.0669	\$0.0650	\$0.0630

<u>ORIGINATION TYPE: INBOUND</u>	<u>TERMINATION TYPE: INBOUND</u>	<u>1 YEAR TERM</u>	<u>2 YEAR TERM</u>	<u>3 YEAR TERM</u>
LOCAL NETWORK CONNECTION	LOCAL NETWORK CONNECTION	\$0.0564	\$0.0547	\$0.0531
LOCAL NETWORK CONNECTION	DEDICATED	\$0.0564	\$0.0547	\$0.0531
LOCAL NETWORK CONNECTION	SWITCHED	\$0.0669	\$0.0650	\$0.0630
SWITCHED / CARD ¹	LOCAL NETWORK CONNECTION	\$0.0564	\$0.0547	\$0.0531
SWITCHED / CARD ¹	DEDICATED	\$0.0564	\$0.0547	\$0.0531
SWITCHED / CARD ¹	SWITCHED	\$0.0669	\$0.0650	\$0.0630

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.3791 Intrastate Plus Optional Calling Plan I¹

To receive the following benefits of Intrastate Plus Optional Calling Plan I, Customer must demonstrate to MCI reasonable satisfaction that it will accept a competitor's offer of service in place of Intrastate Plus if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Intrastate Plus.

<u>ORIGINATION TYPE:</u> <u>OUTBOUND</u>	<u>TERMINATION TYPE:</u> <u>OUTBOUND</u>	<u>1 YEAR TERM</u>	<u>2 YEAR TERM</u>	<u>3 YEAR TERM</u>
LOCAL NETWORK CONNECTION	LOCAL NETWORK CONNECTION	\$0.0000	\$0.0000	\$0.0000

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LOCAL NETWORK CONNECTION	DEDICATED	\$0.0247	\$0.0247	\$0.0247
LOCAL NETWORK CONNECTION	SWITCHED	\$0.0247	\$0.0247	\$0.0247
DEDICATED	LOCAL NETWORK CONNECTION	\$0.0247	\$0.0247	\$0.0247
DEDICATED	DEDICATED OR SWITCHED	\$0.0247	\$0.0247	\$0.0247
SWITCHED / CARD ¹	LOCAL NETWORK CONNECTION	\$0.0368	\$0.0368	\$0.0368
SWITCHED / CARD ¹	DEDICATED	\$0.0368	\$0.0368	\$0.0368
SWITCHED / CARD ¹	SWITCHED	\$0.0368	\$0.0368	\$0.0368

<u>ORIGINATION TYPE: INBOUND</u>	<u>TERMINATION TYPE: INBOUND</u>	<u>1 YEAR TERM</u>	<u>2 YEAR TERM</u>	<u>3 YEAR TERM</u>
LOCAL NETWORK CONNECTION	LOCAL NETWORK CONNECTION	\$0.0247	\$0.0247	\$0.0247
LOCAL NETWORK CONNECTION	DEDICATED	\$0.0247	\$0.0247	\$0.0247
LOCAL NETWORK CONNECTION	SWITCHED	\$0.0368	\$0.0368	\$0.0368
SWITCHED / CARD ¹	LOCAL NETWORK CONNECTION	\$0.0247	\$0.0247	\$0.0247
SWITCHED / CARD ¹	DEDICATED	\$0.0247	\$0.0247	\$0.0247
SWITCHED / CARD ¹	SWITCHED	\$0.0368	\$0.0368	\$0.0368

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.89 Option KKKK (Verizon Business Service I)¹

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Option KKKK Term

The Option KKKK Term Plan is a term plan, in lieu of all other term plans. Customers who subscribe to Option KKKK through the Option KKKK Term Plan are subject to the terms and conditions outlined for MCI Business Service I in the Company's "Service Publication and Price Guide" located on the Company's website at www.mci.com, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option KKKK Card, Option KKKK Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option KKKK Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

Verizon Business Service I Optional Calling Plan I¹

Eligibility: To be eligible for this Program customers: Must designate the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling; Must subscribe to Verizon Business Services I as

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described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide; ("Companion Interstate Service"); Must subscribe to service under Product Packages Guide Types 13, 14, 15 or 16 as describe in The Guide.

Usage Charges:

Origination Type	Termination Type	1 Year Term	2 Year Term	3 Year Term
<u>Outbound</u>	<u>Outbound</u>			
Local Network Connection	Local Network Connection	\$0.0247	\$0.0247	\$0.0247
Local Network Connection	Dedicated	\$0.0247	\$0.0247	\$0.0247
Local Network Connection	Switched	\$0.0247	\$0.0247	\$0.0247
Dedicated	Local Network Connection	\$0.0247	\$0.0247	\$0.0247
Dedicated	Dedicated or Switched	\$0.0247	\$0.0247	\$0.0247
Switched/Card ¹	Local Network Connection	\$0.0368	\$0.0368	\$0.0368
Switched/Card ¹	Dedicated	\$0.0368	\$0.0368	\$0.0368
Switched/Card ¹	Switched	\$0.0368	\$0.0368	\$0.0368

Origination Type	Termination Type	1 Year Term	2 Year Term	3 Year Term
<u>Inbound</u>	<u>Inbound</u>			
Local Network Connection	Local Network Connection	\$0.0247	\$0.0247	\$0.0247
Local Network Connection	Dedicated	\$0.0247	\$0.0247	\$0.0247
Local Network Connection	Switched	\$0.0368	\$0.0368	\$0.0368
Switched/Card ¹	Local Network Connection	\$0.0247	\$0.0247	\$0.0247
Switched/Card ¹	Dedicated	\$0.0247	\$0.0247	\$0.0247

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For Existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling \ Card Service will no longer be permitted, effective December 1, 2014.

Intrastate Usage Rates

Outbound Rates:

Alternative Rates: The following range of per-minute rates will apply to Option KKKK usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

Origination Type	Termination Type	Range of Rates (high to low)
Local Network Connection	Local Network Connection	\$0.0564 to \$0.0100
Local Network Connection	Dedicated	\$0.0564 to \$0.0100
Local Network Connection	Switched	\$0.0564 to \$0.0100
Dedicated	Local Network Connection	\$0.0564 to \$0.0100
Dedicated	Dedicated	\$0.0564 to \$0.0115
Dedicated	Switched	\$0.0564 to \$0.0100
Switched	Local Network Connection	\$0.0669 to \$0.0100
Switched/Card ¹	Dedicated	\$0.0669 to \$0.0100
Switched/Card ¹	Switched	\$0.0669 to \$0.0211

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or

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change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Inbound Rates:

Alternative Rates: The following range of per-minute rates will apply to Option KKKK usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

<u>Origination Type</u>	<u>Termination Type</u>	<u>Range of Rates (high to low)</u>
Local Network Connection	Local Network Connection	\$0.0564 to \$0.0123
Local Network Connection	Dedicated	\$0.0564 to \$0.0123
Local Network Connection	Switched	\$0.0669 to \$0.0123
Switched	Local Network Connection	\$0.0564 to \$0.0123
Switched	Dedicated	\$0.0564 to \$0.0123
Switched	Switched	\$0.0669 to \$0.0223

Directory Assistance:

Alternative Rates: An undiscountable charge per call will be applied to each call requesting Directory Assistance. The following range of per call charges will apply.

\$1.40 to \$0.35

Option KKKK Card Access¹ - may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in Section C-3.0156 will apply.

The following per-call surcharge will apply to each Card¹ call, other than calls to Directory Assistance:

Alternative Rates: \$0.90 to \$0.00

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.92.1 [Reserved For Future Use.]

.92.2 Option PPPP MCI Business Services II (cont'd)¹

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Option PPPP Toll Free Remote Access: Allows access to the customer's Option KKKK network via a customer specific toll free number from anywhere in the U.S. This feature is available for calling within the customer's private network, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via Option PPPP Card Access.

The following charge applies to each Option PPPP Toll Free Remote Access call which originates and terminates within the state. This per-call charge applies in addition to applicable usage charges as described above in Section C-3.0176.

Option PPPP Term

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The Option PPPP Term Plan is a term plan, in lieu of all other term plans. Customers who subscribe to Option PPPP through the Option PPPP Term Plan are subject to the terms and conditions outlined for MCI Business Service I in the Company's "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com/publications/service_guide, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option PPPP Card, Option PPPP Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option PPPP Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

Verizon Business Services II Optional Calling Plan I¹

To receive the following benefits of Verizon Business Services II Option Calling Plan I, Customer must demonstrate to MCI reasonable satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services II if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to MCI Business Services II.

<u>ORIGINATION TYPE:</u>	<u>TERMINATION TYPE:</u>	<u>1 YEAR</u>	<u>2 YEAR</u>	<u>3 YEAR</u>
<u>OUTBOUND</u>	<u>INBOUND</u>	<u>TERM</u>	<u>TERM</u>	<u>TERM</u>
LOCAL NETWORK CONNECTION	LOCAL NETWORK CONNECTION	\$0.0247	\$0.0247	\$0.0247
LOCAL NETWORK CONNECTION	DEDICATED	\$0.0247	\$0.0247	\$0.0247
LOCAL NETWORK CONNECTION	SWITCHED LOCAL NETWORK CONNECTION	\$0.0247	\$0.0247	\$0.0247
SWITCHED / CARD ¹	CONNECTION	\$0.0368	\$0.0368	\$0.0368
SWITCHED / CARD ¹	DEDICATED	\$0.0368	\$0.0368	\$0.0368
SWITCHED / CARD ¹	SWITCHED	\$0.0368	\$0.0368	\$0.0368
DEDICATED	LOCAL NETWORK CONN	\$0.0247	\$0.0247	\$0.0247
DEDICATED	DEDICATED OR SWITCHED	\$0.0247	\$0.0247	\$0.0247
<u>ORIGINATION TYPE:</u>				
<u>INBOUND</u>				
LOCAL NETWORK CONN	LOCAL NETWORK CONN	\$0.0247	\$0.0247	\$0.0247
LOCAL NETWORK CONN	DEDICATED	\$0.0247	\$0.0247	\$0.0247
LOCAL NETWORK CONN	SWITCHED	\$0.0368	\$0.0368	\$0.0368
SWITCHED/CARD ¹	LOCAL NETWORK CONN	\$0.0247	\$0.0247	\$0.0247
SWITCHED/CARD ¹	DEDICATED	\$0.0247	\$0.0247	\$0.0247
SWITCHED/CARD ¹	SWITCHED	\$0.0368	\$0.0368	\$0.0368

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Intrastate Usage Rates

Outbound Rates:

Alternative Rates: The following range of per-minute rates will apply to Option PPPP usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

<u>Origination Type</u>	<u>Termination Type</u>	<u>Range of Rates (high to low)</u>
Local Network Connection	Local Network Connection	\$0.0564 to \$0.0100
Local Network Connection	Dedicated	\$0.0564 to \$0.0100
Local Network Connection	Switched	\$0.0564 to \$0.0100
Dedicated	Local Network Connection	\$0.0564 to \$0.0100
Dedicated	Dedicated	\$0.0564 to \$0.0115
Dedicated	Switched	\$0.0564 to \$0.0100
Switched	Local Network Connection	\$0.0669 to \$0.0100
Switched/Card ¹	Dedicated	\$0.0669 to \$0.0100
Switched/Card ¹	Switched	\$0.0669 to \$0.0211

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support \ requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Inbound Rates:

Alternative Rates: The following range of per-minute rates will apply to Option PPPP usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

<u>Origination Type</u>	<u>Termination Type</u>	<u>Range of Rates (high to low)</u>
Local Network Connection	Local Network Connection	\$0.0564 to \$0.0123
Local Network Connection	Dedicated	\$0.0564 to \$0.0123
Local Network Connection	Switched	\$0.0669 to \$0.0123
Switched	Local Network Connection	\$0.0564 to \$0.0123
Switched	Dedicated	\$0.0564 to \$0.0123
Switched	Switched	\$0.0669 to \$0.0223

Directory Assistance:

Alternative Rates: An undiscountable charge per call will be applied to each call requesting Directory Assistance. The following range of per call charges will apply.

\$1.40 to \$0.35

Option PPPP Card Access¹ - Option PPPP Access (via an Option PPPP Card) may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in Section C-3.0156 will apply.

The following per-call surcharge will apply to each Option PPPP Card¹ call, other than calls to Directory Assistance:

Alternative Rates: \$0.90 to \$0.00

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

92.3 [Reserved For Future Use.]

.94 Option QQQQ (Verizon Business Services III)¹ (Cont.)

Option QQQQ Term

The Option QQQQ Term Plan is a term plan, in lieu of all other term plans. Customers who subscribe to Option QQQQ through the Option QQQQ Term Plan are subject to the terms and conditions outlined for Verizon Business Service III in the Company's "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com/publications/service_guide, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option QQQQ Card, Option QQQQ Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option QQQQ Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

¹ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

4.1 Message Toll Service ("MTS")

Message Toll Service ("MTS") is a measured use, full time service and is offered on a monthly basis, utilizing interexchange communications facilities shared among multiple users. The individual customer's basic monthly charges for the use of such intercity communications facilities are based upon the time of day, the total minutes the customer utilizes such facilities and the distance of each call. For each call under the MTS option, the minimum charge shall be the applicable charge for one minute of use with use in excess of one minute during a call charged at the applicable rate per minute with the fraction, if any, of the last minute of each call rounded up to the next highest whole minute, unless stated otherwise.

4.1.1 Dial USA Service

Dial USA Service is a one-way direct dial service utilizing 1+ or dial-up access, making use of common shared access lines connecting the customer with Company facilities.

A. Usage Charges

Effective May 1, 2018

Usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location.

1. Per Minute Rate Schedule

<u>Mileage</u>	<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
0 - 10	\$0.1365	\$0.0926	\$0.0819
11 - 16	\$0.1560	\$0.1053	\$0.0819
17 - 22	\$0.1755	\$0.1190	\$0.1053
23 - 30	\$0.1950	\$0.1326	\$0.1073
31 +	\$0.2145	\$0.1463	\$0.1170

2. Billing Increments

Usage is billed in one (1) minute increments.

B. Volume Discounts

A volume discount is applied to the Day usage based on the total usage (all time frames) of the monthly statement.

<u>Total Monthly Usage</u>	<u>Day Discount</u>
\$100.00 & Over	2%

4.1.2 LEC Billed Measured Service

LEC Billed Measured Service calling includes calls made by customers without an established account dialed:

1. using an accepted Company access code (e.g. 10XXX) from a line not presubscribed to the Company; or
2. from a line presubscribed to the Company (i.e., when the Customer does not have an established account and billing relationship with Company or another carrier using the Company network.)

Reference per minute rates applicable to Dial USA Service as filed in Section 4.1.1 preceding. In addition to the per minute rates, a per call surcharge of \$0.80 will apply to each call.

4.2 Toll-Free Services

Company Toll-Free Service is an inbound service originating on feature group facilities provided by the Local Exchange Carrier (LEC) and terminating on a Regular Business Line or a Special Access Line (SAL).

4.2.1 Homebound 800 Service

This product will enable customers to receive "toll-free" service calls at their residence or place of business. The customer will be assigned an toll-free telephone number to receive calls that are paid for by the customer rather than the calling party.

A. Rate Period

The time of day rate periods for Homebound 800 Service will be Peak and Off Peak. Peak rates apply to all calls that occur between 8 AM through 4:59 PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other times and on Company-recognized holidays.

B. Usage Charges

Effective May 1, 2018

Usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time of day of call origination at the customer's location.

1. Rate Per Minute of Use

<u>Peak</u>	<u>Off Peak</u>
\$0.2000	\$0.2000

2. Billing Increments

Usage is billed in one (1) minute increments.

C. Monthly Recurring Charge

Monthly Service Fee \$2.50

****NOTE:** The monthly service fee will be waived for each month in which usage exceeds \$10.00. Also, the monthly service fee can be waived by Association groups and Alumni programs.

4.2.2 Toll-Free Service Features

Customers may subscribe to one or more of the following features with a specific Company toll-free service.

A) After-Hours Toll-Free Message Referral

This feature enables the toll-free service customer to route toll-free calls to the Company Message Center after-hours for either an announcement only, announcement and message recording capability, or both with Message Center outdial notification.

1. Option A (Message Announcement only)

This option enables the toll-free service customer to play prerecorded voice information referring callers to other numbers, explaining service conditions, or other general information that a customer desires to provide to callers.

2. Option B (Announcement with Message Recording)

This option enables the toll-free service customer to play customized voice announcements and if the caller desires, leave a message. The customer may call the Company Message Centre to retrieve messages.

3. Option C (Announcement, Message Capability & Message Notification)

This option consists of both message announcement and message recording, plus the ability for the Message Centre to outdial and notify the Company toll-free customer of messages.

B. Area Code Routing

This feature allows the toll-free service customer to route calls to multiple answering locations using one toll-free number. The customer can define two or more originating routing groups and to arrange that calls to a single toll-free service number placed from different routing groups will terminate at different locations.

C. Area Code Blocking

This feature allows the toll-free service customer to block originating calls from one or more specific area codes. Customers can tailor their toll-free service to their geographic service area and block unwanted calls from out of their area.

D. Dialed Number Identification Service (DNIS)

This feature allows a customer with multiple toll-free service numbers terminating in the same location to identify the specific toll-free service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated toll-free service.

E. Time of Day Routing

This feature allows the toll-free service customer to arrange for calls to a single toll-free service number to be routed to different locations based on the time of day.

F. Day of Week Routing

This feature allows the toll-free service customer to arrange for calls to a single toll-free service number to be routed to different locations based on the particular day of the week.

G. Command Routing

This feature allows the toll-free service customer to have toll-free calls re-routed by the Company's network in the event of access blockage to an ANI or T1 circuit ID previously defined by the customer.

H. Real Time ANI

Real Time Automatic Number Identification (ANI) Service provides the ANI for the calling party to an Acclaim IV customer if the call originates from an equal access end office. If the call originates from a non-equal access end office, only the NPA will be delivered to the toll-free customer. The Company will provide Real Time ANI on an toll-free number and a service group basis. Real Time ANI is available with or without DNIS. Real Time ANI is available only with dedicated toll-free service.

I. Percent Allocation

This feature allows the customer to route various percentage of calls to two or more answering locations. The customer must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The customer must have at least two different locations for this routing feature to be available.

4.2.3 Toll-Free Features Charges

A. Monthly Recurring Charges

1. Project Account Codes	
Per block of 100	\$ 5.00
2. Verified Project Account Codes	
Per table of 3-digit codes	\$ 10.00
Per table of 4-digit codes	\$ 15.00
3. True Verified Project Account Codes	
Per block of 25	\$ 6.25
4. Toll-Free Number Charge	
(a) Toll-Free Shared (per toll-free#)	\$ 20.00
(b) Toll-Free Dedicated (per add'l toll-free#; no charge for 1st number)	\$ 20.00
5. Toll-Free Features:	
(a) Termination Overflow	\$ 35.00
(b) Real-Time ANI Forwarding (ONI) Per Call Surcharge	\$ 0.01

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(c) Toll-Free Intercept Message	\$ 25.00
Per Call Surcharge	\$ 0.10
(d) Toll-Free After Hours/Message Center	
Option I Announcement Only	\$ 30.00
Option II Voice Mail (VM) Box	\$ 40.00
Option III VM and Outdial	\$ 50.00
(e) Time-of-Day Routing	\$ 50.00
(f) Day-of-Week Routing	\$ 50.00
(g) Custom Tailored Coverage	\$ 25.00
Rate Per Call	\$ 0.10
(h) Point of Call Routing	\$100.00
(i) Toll-Free System Watch Multi-Carrier Pkg.	
(5 or less toll-free #s) Per toll-free No.	\$250.00
(Greater than 5 toll-free #s) Per toll-free No.	\$150.00
(j) Customer Re-configuration	\$ 15.00
(l) ANI Routing/Blocking	\$ 50.00
Per Minute Charge	\$ 0.03
(m) Extension Routing	\$ 50.00
Per Minute Charge	\$ 0.03
(n) Menu Routing	\$ 50.00
Per minute surcharge for menu "access time"	\$ 0.03
(o) NPA - NXX Routing	\$ 50.00
(p) On Hold	\$ 50.00
Per Minute Charge	\$ 0.03
(q) Security Codes	\$ 25.00
(r) International Toll-Free Service	\$ 13.75
6. Magnetic Tape Billing (per tape)	\$100.00
7. Call Manager PC (Disk Billing)	
- 1st disk	\$ 25.00
- Each additional disk	\$ 10.00
8. CD Rom	
- Per Disk	\$175.00
9. Corporate Billing Options	
(a) Advanced Call Manager (per acct.)	\$ 25.00
(b) Multi-Point Remittance	\$ 25.00
(c) Additional Call Detail	\$ 25.00
(d) Weekly Reports	\$ 20.00
10. Message Referral	\$ 25.00
- Per Call Surcharge	\$ 0.10
11. Percentage Allocation Routing	
- Per allocation	\$100.00

B. Non-Recurring Charges

1. Project Account Codes	No Charge
2. Verified Project Account Codes	No Charge
3. True Verified Project Account Codes	
- Installation Per Table	\$ 20.00
- Installation charge for adding New Codes	\$ 2.00
4. Toll-Free Number Installation	
(a) Toll-Free Switched	\$ 50.00
(b) Toll-Free Dedicated	No Charge
5. Toll-Free Features:	
(a) Dialed Number Identification (DNI) Per Account	\$100.00

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(b) Originating Number Identification (ONI) Per Account-Installation/Change	\$500.00
(c) Toll-Free Intercept Message Per Recorded Message	\$150.00
(d) Toll-Free After Hours/Message Center Installation/Change	\$ 25.00
(e) Time-of-Day Routing-Installation/Change	\$100.00
(f) Day-of-Week Routing-Installation/Change	\$100.00
(g) Holiday Routing-Installation/Change	\$110.00
(h) Extended Call Coverage-Installation/Change	\$ 50.00
(i) Tailored Call Coverage-Installation/Change	\$150.00
(j) Custom Tailored Coverage-Installation/Change Per Recorded Message	\$150.00
(k) Point of Call Routing-Installation/Change	\$100.00
(l) Toll-Free System Watch Multi-Carrier Pkg. (5 or less toll-free #s)Per Acct (Greater than 5 toll-free #s) Per Acct Change Charge Per Account	\$500.00 \$250.00 \$250.00
(m) ANI Routing/Blocking Installation/Change	\$100.00
(n) Customer Reconfiguration Installation/Change	\$100.00
(p) Extension Routing Installation/Change	\$100.00
(q) Menu Routing Installation/Change	\$100.00
(r) Message Referral	\$250.00
(s) NPA/NXX Routing Installation/Change	\$100.00
(t) On Hold Installation/Change	\$100.00
(u) Percentage Allocation Routing Installation/Change Installation/Change	\$50.00
(w) International Toll-Free Installation/Change	\$ 15.00
6. Magnetic Tape Billing - Per Account	\$250.00
7. Call Manager PC (Disk Billing)	\$ 25.00
8. Corporate Billing Options	
(a) Advanced Call Manager Per Account	
(b) Multi-Point Remittance	No Charge
(c) Additional Call Detail	No Charge
(d) Weekly Reports	No Charge

C) Responsible Organization Charges

Where the Company serves as a Responsible Organization (Resp. Org.™) for a non-Company Toll-Free Service customer, the Company will pass on the Local Exchange Carrier charges for SMS/Toll-Free database and related services. In addition, the following Company charges will apply:

<u>Service</u>	<u>Set-Up Charge</u>	<u>Monthly Recurring Charge</u>
Set-Up Toll-Free Number (per Toll-Free number)	\$50.00	\$1.00

Modify Toll-Free Record (add/change Toll-Free number, Vertical or Enhanced Features)	\$25.00	
		Monthly
D) <u>Toll-Free Directory Listing</u>	<u>Set-Up Charge</u>	<u>Recurring Charge</u>
Nationwide Toll-Free Directory Listing (per toll-free No.)	\$15.00	\$12.50
Expedite Directory Listing-Major	\$25.00	N/C
Expedite Directory Listing-Minor	\$20.00	N/C

4.2.4 Takeback and Transfer (TBX)

Takeback and Transfer is a toll-free service which allows Call Centers to transfer a toll-free call in progress to another remote site using pre-defined keypad commands and transfer digits. The service will be billed at the usage rates for Intelenet Service as filed in Section 4.4.7 and the following additional charges will apply.

One Time Installation Charge:	\$500.00
Monthly Recurring Charge per 8XX No.:	\$ 80.00
Change Charge:	\$100.00
Per Call Surcharge:	\$ 0.04

4.3 Complementary Services

4.3.1 Directory Assistance

Customers and Users of the Company's business calling services (excluding Toll Free services), may obtain directory assistance in determining telephone numbers within Connecticut by calling the Directory Assistance operator.

A. Rates

1. Directory Assistance charges apply for all requests for which the Company's facilities are used. Each number requested is charged for as shown below. Requests for the same rate as shown for the applicable request for telephone numbers.

Per Number Requested \$0.60

2. A credit will be given for calls to Directory Assistance when:

- the Customer experiences poor transmission or is cut-off during the call,
- the Customer is given an incorrect telephone number, or
- the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

4.3.2 OnLine Calling Card Service

OnLine calling card service is available to commercial Company customers subscribing to another Company service. Customers may also subscribe to OnLine as a stand-alone service. Customers may place domestic and international long distance calls using this service. Enhanced services such as voice mailbox and message delivery are available as an option of this service.

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OnLine access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company toll-free access number. Per minute usage rates apply. A retroactive volume discount is applied to the total usage portion of the monthly statement from all time of day periods.

The time of day rate periods for Home Advantage services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

A.

B. Commercial OnLine Rate Schedule

This calling card schedule applies to all customers who subscribe to one of Company's commercial long distance services, including the Answer family.

1. Per Minute Rates

Peak	\$0.3357
Off-Peak	\$0.3357

2. Per Call Surcharge

A Per Call Surcharge of \$0.65 applies to each call.

3. Billing Increments

All commercial calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

4. Commercial Volume Discount

Usage Level	Percent Discount
\$ 25.00 - \$249.99	8.70%
\$ 250.00 - \$2499.99	13.04%
\$ 2500.00 +	21.74%

C. Stand Alone OnLine Rate Schedule

This calling card schedule applies to commercial customers that do not have any other services with the Company.

1. Per Minute Rates

Peak	\$0.3357
Off-Peak	\$0.3357

2. Per Call Surcharge

A Per Call Surcharge of \$0.65 applies to each call.

3. Billing Increments

All commercial calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

4. Stand Alone Volume Discount

Usage Level	Percent Discount
\$25.00- \$249.99	8.70%
\$250.00-\$2499.99	13.04%
\$2500.00 +	21.74%

D. SCHEDULE C OnLine Rate Schedule

Effective May 1, 2018

1. Per Minute Rates

Usage Level	Peak	Off-Peak
\$ 2,500-\$10,000.99	\$0.180	\$0.130
\$10,001-\$25,000.99	\$0.170	\$0.130
\$25,001 +	\$0.165	\$0.130

2. Minimum Usage Per Month

There is a minimum usage per account of \$2,500 per month. New accounts will be given a 90-day ramp up period to reach this usage minimum.

3. Billing Increments

All SCHEDULE C calls will be billed in eighteen (18) second initial increments and additional increments of six (6) seconds.

4. Per Call Surcharge

The following surcharge is in addition to the per minute rates found above and will apply to all SCHEDULE C OnLine calls.

Per Call Surcharge \$0.65

5. SCHEDULE C OnLine is not available as a resale product.

4.3.3 WorldCom Calling Card Service

WorldCom Calling Card Service is available to commercial Company customers. Customers may place domestic and international long distance calls using this service. Calling Card access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's toll-free access number, and/or 10XXX, 950-XXXX depending on availability.

A. WorldCom Calling Card

1. Direct Dial Rate Schedule

(a) Per Minute Rate Schedule applying to all Time Periods

Per Minute Rate: \$0.3357

(b) Billing Increments

Calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.

(c) Per Call Surcharge

1. For direct dial calls, a per call surcharge will apply in addition to the per minute rate found in (a) above.

Per Call Surcharge: \$0.40

2. The following per call surcharge is in addition to the per minute rate found in (1) above and will apply to calls which default to a live operator only.

Per call Surcharge: \$0.65

2. Operator Assisted¹ Rate Schedule

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¹ Effective on or after August 10, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

This calling card schedule applies to all customers who place a call with the assistance of an operator.

(a) Per Minute Rate Schedule applying to all Time Periods:

Per Minute Rate: \$.5000

(b) Billing Increments

Company Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(c) Per Call Surcharge

The following surcharge will apply in addition to the per minute rate found in (a) above.

	<u>Per Call Charge</u>
Station-to-Station	\$1.50
Person-to-Person	\$3.00

B. TalkAround Calling Card

This calling card schedule applies to all customers who subscribe to one of the Company's long distance services.

1. Direct Dial Rate Schedule

(a) Per Minute Rate Schedule applying to all Time Periods:

Rate Per Minute: \$0.3000

(b) Billing Increments:

Calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(c) Per Call Surcharge:

- (1) There is no Per Call Surcharge for direct dialed calls.
- (2) The following Per Call Surcharge is in addition to the per minute rate found in (a) above and will apply to calls which default to a live operator only.

Per Call Surcharge: \$0.5000

2. Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.

(a) Per Minute Rate Schedule applying to all Time Periods:

<u>Mileage</u>	<u>Business Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>1st</u>	<u>Add'l</u>	<u>1st</u>	<u>Add'l</u>	<u>1st</u>	<u>Add'l</u>
0 - 10	.2150	.2150	.1155	.1155	.1050	.1050
11 - 16	.2150	.2150	.1155	.1155	.1050	.1050

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17 - 22	.2250	.2250	.1220	.1220	.1140	.1140
23 - 30	.2250	.2250	.1220	.1220	.1140	.1140
31 - 40	.2250	.2250	.1220	.1220	.1140	.1140
41 - 55	.2250	.2250	.1220	.1220	.1140	.1140
56 - 70	.2250	.2250	.1220	.1220	.1140	.1140
71 -430	.2250	.2250	.1300	.1300	.1143	.1143
431-925	.2250	.2250	.1300	.1300	.1143	.1143
926-1910	.2268	.2268	.1400	.1400	.1225	.1225
1911+	.2387	.2387	.1450	.1450	.1243	.1423

(b) Billing Increments:

WorldCom TalkAround Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(c) Per Call Surcharge:

The following surcharge will apply in addition to the per minute rate found in (a) above.

Per Call Surcharge:	
Station-to-Station.....	\$1.50
Person-to-Person.....	\$3.00

3. TalkAround Calling Card Association

The TalkAround Calling Card Association program is a benefit package offered in conjunction with basic TalkAround Calling Card in Section 4.3.3.B.1, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the TalkAround Association program will receive a discounted flat rate for the service.

To qualify for this rate an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors or multiple representatives; (3) Non-profit organization, or (4) Buying group not organized merely to buy the Company's long distance for resale.

The qualifying organization must meet the following criteria to receive the special discounted rate:

- (a) Associations - Must have 5,000 or more professional members (e.g., Certified Public Accountants, American Medical Associations, State Bar Associations) and allow us to telemarket or direct mail their membership roster for promotional reasons.
- (b) Colleges/Universities - Must have 5,000 or more members and allow us to telemarket or direct mail their membership roster for promotional reasons.
- (c) Companies - Must have a minimum of 1,000 employees and allow us to telemarket or direct mail their employees for promotional reasons.

(a) Direct Dialed Rate Schedule applying to all Time Periods:

Per Minute Rate: \$0.2000

(b) Billing Increments:

Calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

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(c) Per Call Surcharge

There is no per call surcharge for Association direct dialed calls.

All other services for the TalkAround Calling Card Association will be the same services and rates as filed for the basic TalkAround Calling Card in Section 4.3.4.C.1

4.3.4 PhonePass Service

PhonePass Service is a switched service that enables the end-user to place calls charged to prepaid phone cards issued by the Company. The end-user accesses the network by dialing the appropriate Company toll-free number printed on the back of the card. Each toll-free number accesses a custom greeting designated by the customer. Language menu selection is available if requested by the customer.

The PhonePass Card is available in five (5) or more unit denominations at a flat rate per unit. Cards and/or Codes are issued with an expiration date of six (6), twelve (12) or eighteen (18) months from the date of the code or six (6) or twelve (12) months from first usage. First use is anytime the toll-free number and code are entered by the code holder. A terminating number is not necessary in starting the time period for reactivation on first use. The number of available Company PhonePass Cards is subject to technical limitations.

The Company is not liable or responsible for theft, loss or unauthorized use of cards or card numbers. The Company will not refund or issue credit on unused units of the PhonePass Card. The customer(s) of PhonePass Service is solely responsible for the payment of all applicable federal, state or local use, excise, sales or privilege taxes, duties or any similar fees that may be assessed by any governmental body or regulatory authority in connection with the service.

A. Availability

PhonePass Service is available twenty-four (24) hours a day, seven (7) days a week. Card availability is limited and shall be handled on a first come, first served basis. PhonePass Service can be accessed through touchtone telephones only. 900 calls cannot be made on the PhonePass Card.

PhonePass Service may be made available from time to time with certain promotional offerings.

B. Card Depletion/Renewal or Expiration

Each time the card is used, the end-user hears a message stating the amount of minutes remaining on the card. Sixty (60) seconds prior to the card being depleted, the user hears a warning announcing the time remaining on the card.

C. Description of Terms applying to PhonePass Service

(1) Unit - A unit is equal to one (1) minute of domestic long distance time. The U.S. includes all fifty (50) contiguous states. Additional units per minute are charged for all other destinations.

(2) Retailer - Wholesale product customer.

(3) End User - Wholesale customer's customer.

D. Usage Charges

The applicable usage rate depends upon the Service Option selected by the customer. Two options listed in (1) and (2) below are available for the customer to choose. Calls are billed in one (1) minute increments and are debited against the PhonePass Service Card. Cards and/or Codes are valued based on a number of call Units. Rates for PhonePass Service may vary depending on the commitment term, total purchase commitment, card printing or packaging and collector purchase rights. All units purchased for the sole purpose of resale, must be purchased with a generic PhonePass Card. If a customer purchases units from the Company for promotion and not resale, the customer

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may be entitled to a custom PhonePass card printed by the Company. Cards being used for resale are available in 5, 10, 20, 30, 60 and 100 unit denominations. Cards purchased for promotional purposes can be set with the number units determined by the customer.

1. Option A - Generic Wholesale Cards

The customer may obtain Generic PhonePass Cards as a one-time purchase with full payment due upon delivery or with a one (1) or two (2) year commitment with payment due prior to delivery of each order. Upon acceptance by Company, the Term Commitment discount will be applied to each partial order of PhonePass Cards and/or Codes. Installment (Partial Order) payments must be made fifteen (15) days prior to issuance of the Cards and/or Codes. At the end of the one (1) year or two (2) year commitment period or upon request for cancellation by the customer, the customer must pay the difference between the Term Commitment amount purchased and the initial Term Commitment amount, if the commitment has not been met. The Company may terminate a purchase commitment plan in order to allow the customer to agree to a higher "number of Units" Term Commitment. PhonePass Cards will be sold at prices rounded to the nearest cent. The rate per unit and purchase volumes are as follows:

(a) One-Time Purchase

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$ 250 - 2,499	\$0.2700
2,500 - 4,999	0.2550
5,000 - 9,999	0.2400
10,000 - 14,999	0.2250
15,000 - 24,999	0.2150
25,000 - 49,999	0.2000
50,000 - 99,999	0.1900
100,000 - 199,999	0.1750
200,000 - 299,999	0.1650
300,000 +	0.1600

(b) 1-Year Term Monthly Commitment

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$ 2,500 - 4,999	\$0.2400
5,000 - 9,999	0.2250
10,000 - 14,999	0.2150
15,000 - 24,999	0.2000
25,000 - 49,999	0.1900
50,000 - 99,999	0.1750
100,000 - 199,999	0.1650
200,000 - 299,999	0.1600
300,000 +	0.1550

(c) 2-Year Term Monthly Commitment

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$ 2,500 - 4,999	\$0.2300
5,000 - 9,999	0.2150
10,000 - 14,999	0.2000
15,000 - 24,999	0.1900
25,000 - 49,999	0.1750
50,000 - 99,999	0.1650
100,000 - 199,999	0.1600
200,000 - 299,999	0.1550

300,000 + 0.1500

(d) Retail Rate

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$ 1 - 250	\$0.4000

2. Retail Option - Generic Cards

The following rate schedule applies to the end-user. The retailer has the option of setting the retail rate at the following rates based on the level of purchase and/or commitment. If the retailer would prefer to sell at any of the retail rates above their specified purchase level of commitment, they may choose any of the preset rates listed below:

Option A - Generic Cards

<u>Purchase Volume</u>	<u>Retail Rate</u>
\$ 250 - 2,499	\$0.4000
2,500 - 4,999	0.4000
5,000 - 9,999	0.4000
10,000 - 14,999	0.3500
15,000 - 24,999	0.3300
25,000 - 49,999	0.3000
50,000 - 99,999	0.2700
100,000 - 199,999	0.2500
200,000 - 299,999	0.2200
300,000 +	0.2000

3. Directory Assistance 2 Units

4.4 Other Service Offerings

4.4.2 WorldOne Service

A. Description

WorldOne Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine World calling card origination and switched or dedicated toll-free (in WATS) termination. The WorldOne package includes the availability of outbound, inbound (toll-free) and calling card services, and offering a discount on outbound and toll-free service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

There are seven (7) Options of WorldOne available to customers, each of which are described below:**

Option A - Requires no monthly minimum billing commitment for month-to-month customers; \$250 monthly minimum billing commitment for ESP customers.

Option B - Requires a monthly minimum billing commitment of \$1,000.

Option C - Requires a monthly minimum billing commitment of \$5,000.

Option D - Requires a monthly minimum billing commitment of \$7,500.

Option E - Requires a monthly minimum billing commitment of \$15,000.

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Option F - Requires a monthly minimum billing commitment of \$25,000.

Option G - Requires a monthly minimum billing commitment of \$50,000.

** If the minimum is not reached for Option A ESP and Options B through G, the customer will be charged for the difference.

Multiple services and/or multiple locations using WorldOne's Service can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic Toll-Free, Domestic and International outbound calls contribute to determining monthly minimum usage. OnLine World Calling Card, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Option by the fourth invoice period and monthly thereafter.

B. WorldOne Extended Service Plan

WorldOne Service is available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12) or twenty-four (24) months. Customers who elect the ESP will receive a discount off their selected option's domestic interstate, and intrastate outbound and toll-free rates. (Company's interstate rates are provided in its F.C.C. Tariff/the Guide as filed with the Federal Communications Commission.) This discount will apply to WorldOne's peak interstate rates and all time periods for intrastate rates. Customers who elect the ESP are subject to the following:

1. Customers must indicate what WorldOne service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
2. Upon execution of the ESP agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of customer's desire to cancel the ESP agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by Company in the provision of telecommunications service hereunder are demonstrated by Customer to affect adversely and materially Customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless Customer has reported trouble on an ANI or circuit-specific basis to (and received a corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of Customer's written notice of termination has elapsed during which Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and Customer's sole remedy shall be termination of the affected service as described.
3. Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (4) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, 25% of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will (continued) also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to 25% of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract).
4. All customer requests to commence or terminate a WorldOne ESP must be made in writing, by certified mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the WorldOne ESP agreement will be automatically renewed for a new term of commitment.
5. A customer who cancels their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to other termination charges as noted above.

6. OnLine World Calling Card usage is excluded from the WorldOne ESP discounts.

C. Rate Periods

The time of day rate periods for WorldOne Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7AM and 7PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

D. Billing Increments

WorldOne Switched Access Service is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment; WorldOne Dedicated Access Service is billed in six (6) second initial increments and is rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). OnLine World Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges are rounded to the nearest whole cent.

E. Per Minute Rate Schedules - WorldOne Service

Per minute intrastate base rates for WorldOne Service are the same for all Options (A-G) and apply as shown below:

1. Switched Per Minute Rates

	<u>Monthly</u>	<u>12-Month ESP</u>	<u>24-Month ESP</u>
Outbound	\$.1589	\$.1536	\$.1483
Inbound	\$.1694	\$.1536	\$.1483

2. Dedicated Per Minute Rates

	<u>Monthly</u>	<u>12-Month ESP</u>	<u>24-Month ESP</u>
Outbound	\$.1165	\$.1112	\$.1059
Inbound	\$.1271	\$.1112	\$.1059

F. OnLine World Calling Card Service

1. Direct Dial Rate Schedule

(a) Per Minute Rates (all time periods) \$.3200

(b) Per Call Surcharge

A Per Call Surcharge of \$0.65 will apply to each call.

(c) Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

2. Online World Calling Card Service- Online Operator Assisted ¹ Rate Schedule

¹ Effective on or after August 10, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

This calling card schedule applies to all customers who place a call with the assistance of an operator. The call will be billed at the Dial USA per minute rates as filed in Section 4.1.1.

(a) Billing Increments

Effective May 1, 2018

WorldCom Calling Card calls placed with the assistance of an operator will be billed in sixty (60) initial increments and additional increments of sixty (60) seconds.

(b) Per Call Surcharge

The following surcharge will apply in addition to the per minute rate found in (1) above.

	<u>Per Call Charge</u>
Station-to-Station	\$1.50
Person-to-Person	\$3.00

G. Monthly Recurring/Non-Recurring Charges

The Company's toll-free service for intrastate use is offered in connection with the Company's interstate WorldOne service. Accordingly, monthly recurring and non-recurring charges are found in the Company's interstate tariff, F.C.C. No. 2.

H. WorldOne Association

The WorldOne Association program is a benefit package offered in conjunction with WorldOne Service, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the WorldOne Association program will receive WorldOne products and OnLine World Calling Card Service.

To qualify for WorldOne Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non-profit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The WorldOne Association member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company's service under this program.

Unless otherwise specified in this catalog, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this catalog or under other arrangements between the Company and third parties who undertake to market the Company's services.

OnLine World Calling Card usage is excluded from the WorldOne ESP discounts.

WorldOne Association members will receive the following discount offer:

Month-to-Month association customers on WorldOne Service will receive the one (1) year term rates, no Extended Service Plan ("ESP") will be required; and one (1) year term association customers on WorldOne Service will receive the two (2) year term rates, ESP for Association is required.

The conditions of the WorldOne Service Extended Service Plan ("ESP") as filed in Section 4.4.2.B of this catalog will apply for WorldOne for Association ESP agreements.

OnLine World Calling Card Service is not available for Association discounts

4.4.3 MCI WorldCom On-Net Service – Voice (Cont.)

Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II

Eligibility: To be eligible for this plan, customers:
must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance Service Plus Plan as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com; ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service catalog ("Companion Local Service") concurrent with enrollment in this plan;

must subscribe to service under Special Customer Arrangement SCA Types 1, 2, 3, 4, 5, 6, 7 or 8 as described in The Guide.

Definitions:

For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI WorldCom On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as MCI WorldCom On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this catalog and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this catalog and the document containing the Companion Interstate Service.

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 or ISDN-PRI basis. The following Monthly recurring charges apply:

<u>Offering</u>		<u>Monthly Recurring Charge (per line, trunk or T-1)</u>
A	Hartford	\$66.00
	Stamford	\$60.50
	Rest of State	\$66.00
B		\$65.00
C		\$1,540.00

Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

For Offering A, B and C, the Company will provide a 5, 10 or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to

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competitive marketplace conditions. To be eligible for this discount Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Benefits:

- a. Offering A: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.
- b. Offering B and Offering C: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk or Per-Local T-1 that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive unlimited exchange service usage as described in Companion Local Service catalog or other appropriate governing document.

Discounts: These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service.

Customers committing to a new term of service that equals or exceeds 1 year for a 5 percent discounts 2 years for 10 percent discount or 3 years for a 15 percent discount will receive a applicable discount applied to Eligible Charges, in lieu of all other discounts.

Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II

Discounts (Cont.)

Customers who subscribe to Offering A and subscribe to this plan via a Company-designated Internet site and commit to a new term of service for 2 years or greater will receive a 10 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts.

The Company will provide a 10 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the Customer must;

1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Early Termination:

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this catalog:

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For existing customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services, Inc., CT DPUC Tariff No. 8/Catalog No. 2, the plan service offered under The Guide and Companion Intrastate Service under this catalog will terminate and the customer will be automatically re-subscribed to the service offering under this catalog and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services, Inc., CT DPUC Tariff No. 8/Catalog No. 2 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this catalog will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services, Inc., CT DPUC Tariff No. 8/Catalog No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service under this catalog will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under this catalog.

For new customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services, Inc., CT DPUC Tariff No. 8/Catalog No. 2 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this catalog will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under this catalog for intrastate interLATA service only.

Other Conditions:

Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

If Customer receives service under SCA Types 6, 7 and 8 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

4.4.4 Total Solution Gold_ Service

A. Description

Total Solution Gold_ Service is an offering which allows customers to select shared and dedicated outbound and inbound service arrangements, obtain Term Plan discounts and receive Peak and Off-Peak pricing (Off-Peak pricing applies to shared intraLATA outbound service only). Total Solution Gold_ calls are eligible for volume discounts based on total cross-contribution usage from all interstate and intrastate shared and dedicated outbound and inbound usage products (Directory Assistance and Operator Service are not contributory). Discounted rates apply retroactively, such that once the next dollar threshold is reached, the lower rate applies back to the first minute of usage for that billing period. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the volume discount cross-contribution calculation.

The Outbound Calling Service arrangement is a long distance switched access service, which is available on either a shared or dedicated basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call.

The Inbound Calling Service arrangement is an Toll Free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by a end user dialing a 10 digit telephone number (eg. 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is

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a non-recurring and monthly recurring Toll Free service number charge, which will be applied either on a "per Toll Free number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section 4.4.5.E.3). Section 4 - Original Page No. 50

B. Term Plans

Total Solution Gold_ Service is available on a month to month basis (available to Customers having the service prior to August 16, 1996) or available at discounted 1 or 2 year Term Plan rates. Term Plans are subject to a minimum monthly usage level of \$250 for shared access or \$1,000 for dedicated access after 90 days of initial service. Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. Term Plan threshold calculations will include usage charges from all intrastate and interstate switched outbound and inbound usage products (Directory Assistance and Operator Service are not contributory). Charges such as taxes, late payment fees and other service non-recurring and monthly recurring charges will not be included in the Term Plan usage threshold calculation. A Customer who terminates a Term Plan prior to the term's expiration, will be required to pay in one lump sum an amount equaling the monthly minimum service usage charge (\$250 or \$1,000) times the number of months remaining in the term.

A Customer may terminate their Term Plan without liability under the following conditions:

1. The customer requests, and remains on, a new Term Plan for a term equal to or greater than the time remaining on their current Company Term Plan.
2. The Customer provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

C. Rate Periods

Peak and Off-Peak rate periods are as follows:

<u>Non-Holiday Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Peak	8:00 a.m.	5:00 p.m.	Mon-Fri
Off-Peak	(All other times including Holidays)		

Holidays: On Christmas Day (Dec. 25), New Year's Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

D. Usage Rates

1. Outbound Calling Service

(a) IntraLATA Usage

(1) Shared - Per Minute Rates

<u>Usage Per Month</u>	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>
\$0-\$249	\$0.1200	\$0.1150	\$0.1100
\$250-\$999	\$0.1150	\$0.1100	\$0.1000
\$1,000-\$2,499	\$0.1100	\$0.1050	\$0.0950
\$2,500-\$4,999	\$0.1050	\$0.1000	\$0.0925

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\$5,000-\$9,999	\$0.1000	\$0.0950	\$0.0900
\$10,000-\$19,999	\$0.1000	\$0.0925	\$0.0900
\$20,000 +	\$0.1000	\$0.0925	\$0.0900

Off-Peak Shared Discount:

Off-Peak 10%

(2) Dedicated - Per Minute Rates

<u>Usage Per Month</u>	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>
\$0-\$249	\$0.1100	\$0.1050	\$0.1000
\$250-\$999	\$0.1100	\$0.1050	\$0.1000
\$1,000-\$2,499	\$0.1000	\$0.0950	\$0.0900
\$2,500-\$4,999	\$0.0950	\$0.0900	\$0.0850
\$5,000-\$9,999	\$0.0900	\$0.0850	\$0.0800
\$10,000-\$19,999	\$0.0850	\$0.0800	\$0.0750
\$20,000 +	\$0.0800	\$0.0750	\$0.0700

(b) IntraLATA Usage

(1) Shared - Per Minute Rates

<u>Usage Per Month</u>	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>
\$0-\$249	\$0.1343	\$0.1287	\$0.1231
\$250-\$999	\$0.1287	\$0.1287	\$0.1119
\$1,000-\$2,499	\$0.1231	\$0.1175	\$0.1063
\$2,500-\$4,999	\$0.1175	\$0.1119	\$0.1035
\$5,000-\$9,999	\$0.1119	\$0.1063	\$0.1007
\$10,000-\$19,999	\$0.1119	\$0.1035	\$0.1007
\$20,000 +	\$0.1119	\$0.1035	\$0.1007

(2) Dedicated - Per Minute Rates

<u>Usage Per Month</u>	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>
\$0-\$249	\$0.1200	\$0.1050	\$0.1000
\$250-\$999	\$0.1200	\$0.1050	\$0.1000
\$1,000-\$2,499	\$0.1100	\$0.0950	\$0.0900
\$2,500-\$4,999	\$0.1050	\$0.0900	\$0.0850
\$5,000-\$9,999	\$0.1000	\$0.0850	\$0.0800
\$10,000-\$19,999	\$0.0950	\$0.0800	\$0.0750
\$20,000 +	\$0.0900	\$0.0750	\$0.0700

2. Inbound Calling Service

(a) Shared Toll Free - Per Minute Rates

<u>Usage Per Month</u>	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>
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\$0-\$249	\$0.1450	\$0.1287	\$0.1231
\$250-\$999	\$0.1399	\$0.1231	\$0.1119
\$1,000-\$2,499	\$0.1343	\$0.1175	\$0.1063
\$2,500-\$4,999	\$0.1287	\$0.1119	\$0.1053
\$5,000-\$9,999	\$0.1231	\$0.1063	\$0.1007
\$10,000-\$19,999	\$0.1231	\$0.1035	\$0.1007
\$20,000 +	\$0.1231	\$0.1035	\$0.1007

(b) Dedicated Toll Free - Per Minute Rates

<u>Usage Per Month</u>	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>
\$0-\$249	\$0.1343	\$0.1175	\$0.1119
\$250-\$999	\$0.1343	\$0.1175	\$0.1119
\$1,000-\$2,499	\$0.1231	\$0.1063	\$0.1007
\$2,500-\$4,999	\$0.1175	\$0.1007	\$0.0951
\$5,000-\$9,999	\$0.1119	\$0.0951	\$0.0895
\$10,000-\$19,999	\$0.1063	\$0.0895	\$0.0839
\$20,000 +	\$0.1007	\$0.0839	\$0.0783

4.4.5 Total Solution Series 100 Service

A. Description

Total Solution Series 100 Service is an offering that allows Customers to select a commitment level and shared and dedicated outbound and inbound service arrangements, obtain term plan discounts, and receive Peak and Off-Peak pricing (Off-Peak pricing only applies to intraLATA outbound service where available). Total Solution Series 100 calls are flat rated, with discounts off the base rates available according to the commitment level and term plan selected by the Customer.

The Outbound Calling Service arrangement is a long distance switch-based service, which is available on either a shared or dedicated access basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call.

The Inbound Calling Service arrangement is an Toll Free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by an end user dialing a 10 digit telephone number (eg. 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free service number charge, which will be applied either on a "per Toll Free number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section 4.4.5.E.3., for Toll Free Service Option rates).

B. Commitment Levels and Term Plans

Total Solution Series 100 Service is available on a month to month basis or on an optional 1 or 2 year Term Plan. Discounts off the base rates are available to the Customer according to the commitment level and Term Plan selected by the Customer.

Total Solution Series 100 Service is subject to a minimum monthly usage commitment (after the third full month following the initial installation of service for new Customers) based on the Customer's selected commitment level. The commitment level is calculated from the monthly total of usage generated from the following Company products:

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shared and dedicated domestic interstate and intrastate outbound and inbound service, international outbound, intraLATA, local service, and calling card. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the total usage amount calculation, as well as usage charges from Directory Assistance, voice mail and conference calling.

Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

A Customer may terminate their Term Plan without liability under the following conditions:

1. The Customer requests, and remains on, a new Term Plan for a term and commitment level equal to or greater than their current Company Term Plan and commitment level.
2. A new Customer (who was not receiving services through the Company prior to execution of the Term Plan) provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

C. Discounts

The following discounts on per minute base rates for qualifying usage are based on the monthly commitment level and Term Plan selected by the Customer. Customers committing to Term Plans will receive an additional discount off the applicable Commitment Level discounted rate for qualifying interstate usage. To qualify for Term Plan Discounts, shared access Customers must select a minimum commitment level of at least \$250.00 per month, and dedicated access Customers must select a minimum commitment level of at least \$1,000.00 per month.

(1) Outbound Calling Service

(a) Shared Discount

Monthly Commitment Level	Month to Month	Term Plan	
		1 Year	2 Year
\$ 0	0.00%	N/A	N/A
\$ 250	3.00%	7.85%	12.70%
\$ 500	6.00%	10.70%	15.40%
\$ 1,000	9.00%	13.55%	18.10%
\$ 2,500	12.00%	16.40%	20.80%
\$ 5,000	15.00%	19.25%	23.50%
\$ 10,000	18.00%	22.10%	26.20%
\$ 15,000	21.00%	24.95%	28.90%

(b) Dedicated Discount

Monthly Commitment Level	Month to Month	Term Plan	
		1 Year	2 Year
\$ 0	0.00%	N/A	N/A

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\$ 250	3.00%	N/A	N/A
\$ 500	6.00%	N/A	N/A
\$ 1,000	9.00%	13.55%	18.10%
\$ 2,500	12.00%	16.40%	20.80%
\$ 5,000	15.00%	19.25%	23.50%
\$ 10,000	18.00%	22.10%	26.20%
\$ 15,000	21.00%	24.95%	28.90%

2. Inbound Calling Service

(a) Shared Discount

Monthly Commitment <u>Level</u>	Month to <u>Month</u>	<u>Term Plan</u>	
		<u>1 Year</u>	<u>2 Year</u>
\$ 0	0.00%	N/A	N/A
\$ 250	2.76%	15.08%	19.55%
\$ 500	5.53%	17.70%	22.04%
\$ 1,000	8.29%	20.33%	24.52%
\$ 2,500	11.06%	22.96%	27.01%
\$ 5,000	13.82%	25.58%	29.50%
\$ 10,000	16.59%	28.21%	31.99%
\$ 15,000	19.35%	30.84%	34.48%

(b) Dedicated Discount

Monthly Commitment <u>Level</u>	Month to <u>Month</u>	<u>Term Plan</u>	
		<u>1 Year</u>	<u>2 Year</u>
\$ 0	0.00%	N/A	N/A
\$ 250	2.75%	N/A	N/A
\$ 500	5.50%	N/A	N/A
\$ 1,000	8.25%	20.75%	24.93%
\$ 2,500	11.00%	23.37%	27.40%
\$ 5,000	13.75%	25.98%	29.88%
\$ 10,000	16.50%	28.59%	32.35%
\$ 15,000	19.25%	31.20%	34.83%

D. Rate Periods

Peak and Off-Peak rate periods are as follows:

<u>Non-Holiday Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Peak	8:00 a.m.	5:00 p.m.	Mon-Fri
Off-Peak	5:00 p.m.	8:00 a.m.	Mon-Fri
	8:00 a.m.	8:00 a.m.	Sat-Sun
	8:00 a.m.	8:00 a.m.	Holidays

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

E. Usage Rates

1. Outbound Calling Service

(a) IntraLATA Usage

	<u>Per Minute</u>
Shared	\$ 0.0950
Dedicated	\$ 0.0950
Off-Peak Discount	10%

(b) InterLATA Usage

Shared	\$0.1315
Dedicated	\$0.1231

2. Inbound Calling Service

Shared	\$ 0.1427
Dedicated	\$ 0.1343

3. Toll Free Number Charge

	<u>Monthly Recurring</u>	<u>Non- Recurring</u>
Shared charge per Toll Free Number	\$ 10.00	\$ 15.00
Dedicated charge per routing arrangement	\$ 40.00	\$ 50.00

4.4.6 Inteleplan Service

A. Description

Inteleplan_ Service is a communications service that is available for use by customers twenty-four (24) hours a day. Inteleplan_ Service is offered in exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company (LEC) to the Company's Inteleplan_ Service, such that "1+ the 10-digit number" calls are automatically routed to the Company's network. Customers may originate Inteleplan_ Service from locations served by the Company, and may terminate in all locations within the State of Connecticut.

Inteleplan_ Service is a flat-rated calling plan that is non-distance sensitive for direct-dialed long distance calling. Charges are based on the time period (Peak/Off-peak) when the call is placed. Peak and Off-peak time periods are defined in Section B following. Calls are billed in one-minute increments, with an initial billing period of one minute. A monthly recurring charge will apply to Customer accounts with usage (including Directory Assistance) of less than \$25.00, as specified in 4.4.6.B following. Customer accounts with usage in excess of \$500.00 per month will be assessed a surcharge, as specified in 4.4.6.C following. The entire month's charges will be recalculated at the new rate level.

Directory Assistance is available to Inteleplan_ Service subscribers subject to the provisions of Section 4.3.1.

B. Rate Periods

Peak and Off-Peak rate periods are as follows:

Non-Holiday	To But Not
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<u>Rate Periods</u>	<u>From</u>	<u>Including</u>	<u>Days</u>
Peak	7:00 a.m.	7:00 p.m.	Mon-Fri
Off-Peak	7:00 p.m.	7:00 a.m.	Mon-Fri
	All Hours Sat-Sun		
	All Hours Holidays		

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

C. Usage Rates

	<u>Peak</u>	<u>Off-Peak</u>
Per Minute Rates	\$0.16	\$0.11
	<u>Monthly Recurring</u>	
Per Account	\$3.00	
	<u>Surcharge</u>	
Per Minute	\$0.02	

4.4.7 Intelenet

A. Description

Intelenet offers a full service voice product for single or multi-location customers using switched or dedicated, and calling card origination and switched or dedicated toll-free termination. The Intelenet package includes a single flat rate for both peak and off-peak dedicated and switched usage and offers discounts for customers willing to sign a term commitment of month to month, twelve (12) or twenty-four (24) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

The minimum monthly commitment will be based on net charges for service (after discounts have been applied) and must be reached by the fourth invoice period and monthly thereafter. Multiple services and/or multiple locations using Intelenet can contribute to the overall monthly commitment; however, the customer must allocate the minimum by service and location. All inbound and outbound domestic, outbound international, calling card, intrastate service and internet access charges, including local services (if applicable) contribute to determining the monthly minimum usage with the exception of enhanced fax, conference calling and non-recurring charges.

If a customer's monthly service usage charges for any month in the term are less than the monthly commitment agreed upon, the customer shall pay the company the difference between the monthly usage charges and the monthly commitment in addition to charges for service.

B. Service Agreement

When the customer has completed the term commitment, service will automatically be renewed for additional term(s) of the agreement unless the Company has received the customer's written notice to terminate the service on not less than sixty (60) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the term in any manner other than stated will be liable for a service termination charge of an amount equal to the greater of the following, unless customer converts to another Company service with equal or greater term and minimum usage commitment:

1. If the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to the monthly billing commitment times the number of months remaining in Term through the expiration of the first year. If applicable, twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of remaining months in the Term beyond the first year) will also be included.

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2. If the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of months remaining in the Term).

In addition, the customer will be required to repay any promotional credits that were applied, and any charges reimbursed or waived.

Upon execution of the Intelenet Service Agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of customer's desire to cancel the Service Agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by the Company in the provision of telecommunications service hereunder are demonstrated by customer to affect adversely and materially customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless customer has reported trouble on an ANI or circuit-specific basis to (and received corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of customer's written notice of termination has elapsed during which the Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and customer's sole remedy shall be termination of the affected service as described.

Customer's Intelenet Service Agreement is subject to the general terms, and conditions and rates of this catalog and/or Service or Credit Application forms executed in connection with the services provided herein.

C. Usage Charges

1. Rate Periods

Peak

All calls that occur between 7:00 A.M. through 7:00 P.M. Monday through Friday, except on Company recognized holidays.

Off Peak

All calls that occur between 7:01 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

2. Billing Increments

Intelenet is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment with the exception of calling card which is billed in sixty (60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.

3. Intelenet Rate Schedule

	<u>Base Rates</u>
Switched Services	\$0.1059
Dedicated Services	\$0.0876

D. Discounts Applicable

A ten percent (10%) discount will apply towards intrastate usage.

E. Intelenet Calling Card Service

1. Per Minute Rates applying to all time periods

Effective May 1, 2018

Per Minute Rate: \$0.2600

2. Per Call Surcharge:

Per Call Surcharge: \$0.4000

F. Monthly Recurring/Non-Recurring Charges

Intelenet for intrastate use is offered in connection with the Company's interstate Intelenet service. Accordingly, monthly recurring and non-recurring charges are found in the Company's interstate tariff F.C.C. No. 2, Section 6.3.1/the Guide.

G. Intelenet Association

The Intelenet Association program is a benefit package offered in conjunction with Intelenet, which allows the individual users who are members or employees of the participating organization to receive additional product discounts off of domestic interstate usage. Members who elect to participate in the Intelenet Association will receive Intelenet products and Calling card service.

To qualify for Intelenet association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non profit organization; or, (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following criteria within six (6) months of undertaking to qualify and thereafter maintain, and enters into a written agreement with the Company for marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have sole right to collect, enforce collection and settle such sums. The Intelenet member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company service under this program.

Unless otherwise specified in this catalog, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this catalog or under other arrangements between the Company and third parties who undertake to market the Company's services. All other conditions of Intelenet will apply to Intelenet Association.

4.4.9 Bottom Line Business II

A) Description

Bottom Line Business II offers Customers a flat rate schedule that will apply to both outbound and inbound intrastate calls. Customer's must sign a Term Agreement of one (1) year and meet a monthly minimum commitment of \$50.00 for Customers of only one service (i.e. only outbound) or \$100.00 per month if the Customer has both outbound and inbound services. Calling Card usage will not contribute to the monthly minimum commitment and Association discounts will not apply. Calls will be billed in thirty (30) second initial increments and rounded to the next higher six (6) second increment.

The Term shall be extended automatically for an additional term of one (1) year, unless the Company receives the Customer's written notice to terminate this Agreement on not less than thirty (30) days prior to the then existing Term expiration date. Customers who terminate service prior to the end of the term in any manner will be liable for a termination charge of an amount equal to the monthly minimum billing commitment times the number of months remaining in the Customer's Term, unless the Customer converts to another Company service with equal or greater term and minimum usage commitment.

B) Rates

Outbound \$0.12

Inbound \$0.12

Monthly Charge Per Toll-Free No. \$4.00

B. Service Agreement

4.4.10 D Street Voice Service Calling Plan

4.4.10.1 Eligibility: To be eligible for this plan, customers:

- must subscribe to this plan via a Company-designed Internet site;
- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must subscribe to the D Street Voice Service Calling Plan as described in the service publication and pricing guide found at www.worldcom.com;
- may not receive service under any other term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and WorldCom On-Net Voice Services Term Plan;
- must pay a rate that is described as a commercial, or business rate in the applicable local exchange service catalog for switched service; and,
- may not receive service under a Special Customer Arrangement.

4.4.10.2 Definitions: For purposes of this plan, the following definitions apply:

“Eligible Intrastate Service” is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminate in one state.

Eligible Interstate Usage: WorldCom On Net Voice Services Outbound Service usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI WorldCom On Net Voice Services Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and terminates in the U.S. Mainland and Hawaii.

4.4.10.3 Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$0.07
Dedicated \$0.05

4.4.11 D Street Plus Service Calling Plan

4.4.11.1 Eligibility: To be eligible for this plan, customers:

- must subscribe to this plan via a Company-designated Internet site;
- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must subscribe to the D Street Plus Voice Service Calling Plan as described in the service publication and pricing guide found at www.worldcom.com;

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- may not receive service under any term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and WorldCom On-Net Voice Services Term Plan;
- must pay a rate that is described as a commercial, or business rate in the applicable local exchange service catalog for switched service; and,
- may not receive service under a Special Customer Arrangement.

4.4.11.2. Definitions: For purposes of this plan, the following definitions apply:

Eligible Intrastate Service is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

4.4.11.3 Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$0.0843
Dedicated \$0.0606

4.5.3 Business Unlimited Program

Eligibility: To be eligible for this plan, customers:

-must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

-must subscribe to the Business Unlimited Program as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com; ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service catalog ("Companion Local Service") concurrent with enrollment in this plan;

-must subscribe to service under Special Customer Arrangement SCA Guide Types 6, 7, 8, 9, or 10 as described in The Guide.

Definitions:

For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI WorldCom On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as MCI WorldCom On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this catalog and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this catalog and the document containing the Companion Interstate Service.

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service.

<u>Offering</u>	<u>Monthly Recurring Charge (unlimited)</u>
Unlimited	\$ 60

Discounts: These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service.

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Customers committing to a new term of service for 2 years or greater will receive a 5 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this catalog:

For existing customers who disconnect Companion Local Service only offered, the plan service offered under The Guide and Companion Intrastate Service under this catalog will terminate and the customer will be automatically re-subscribed to the service offering under this catalog and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this catalog will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in , Companion Interstate Service under The Guide and Companion Intrastate Service under this catalog will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this catalog.

For new customers who disconnect Companion Local Service offered in and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this catalog will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this catalog for intrastate interLATA service only.

Other Conditions:

Services under this plan, including Interstate Inbound Service and Interstate Card Service may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Business Unlimited Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

5.3 MCI Business Service Versatile T1 1/

MCI Business Services Versatile T1 ("Versatile T1") is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet Dedicated Access, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

Eligibility

Customer must subscribe to service under a MCI Business Services Agreement, Guide Type 17, with a minimum 1 year commitment as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com.

Customer must also subscribe to the MCI Business Services Versatile T1 offering as described in MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C No. 4/Catalog No. 2 (Companion Intrastate Service).

Customer is not eligible to receive the benefits of any other program or promotion related to local, long distance, conferencing or internet dedicated access services.

Monthly Recurring Charges

Customer will incur monthly recurring charges as described in MCI Business Services Versatile T1 ("Versatile T1") is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or

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trunks, and one of which must be Internet Dedicated Access, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

Benefits

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 3000 Long Distance minutes which includes Toll Free, interstate / intrastate, and unlimited Local

Package B: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 6000 Long Distance minutes which includes Toll Free, interstate / intrastate, and unlimited Local

Package C: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 9000 Long Distance minutes which includes Toll Free, interstate / intrastate, and unlimited Local

Customers who exceed the applicable package Long Distance minutes will incur the following Long Distance per minute overage charge: Package A: \$675.00 Package B: \$775.00 Package C: \$970.00

Calling Card Rates: Interstate: \$0.05 Intrastate: \$0.07 Surcharge/Per Call \$0.75

Long Distance/Toll Free Overage Charges: Interstate: \$ 0.0350 Intrastate: \$0.0560

Additional Benefits: In addition, customers will receive the benefits of the Companion Intrastate Service as described in in MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C No. 4/Catalog No. 2.

6.1 EasyAnswer Family of Services¹

6.1.1 Description

The EasyAnswer Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine calling card origination and switched or dedicated toll-free (in WATS) termination. The EasyAnswer package includes the availability of outbound, inbound (toll-free) and calling card services, and offers a discount on outbound and toll-free service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

There are three (3) Options of EasyAnswer available to customers, each of which are described below:

Option 1 - Requires no monthly minimum billing commitment.

Option 2 - Requires a monthly minimum billing commitment of \$1,000; if the minimum is not reached, the customer is charged for the difference.

Option 3 - Requires a monthly minimum billing commitment of \$5,000; if the minimum is not reached, the customer is charged for the difference.

Multiple services and/or multiple locations using EasyAnswer's services can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic toll-free, Domestic and International outbound calls contribute to determine monthly minimum usage. Easy OnLine Calling Card and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected EasyAnswer Option by the fourth invoice period and monthly thereafter.

6.1.2 EasyAnswer Term Plan

EasyAnswer Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan option will receive a discount off their selected Option's domestic interstate, and intrastate outbound and toll-free rates. This discount will apply to EasyAnswer's peak interstate rates and all time periods for intrastate rates. Customers who elect the EasyAnswer Service option are subject to the following:

- A. Customers must indicate what EasyAnswer service or services are to be included in the term plan. The discounts provided under this option become effective with the first full month's usage.

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- B. Option 2 Customers are required to meet a minimum annual usage commitment of \$12,000 (Customer's \$1,000 monthly minimum multiplied by twelve (12) months). Option 3 Customers are required to meet a minimum annual usage commitment of \$60,000 (Customer's \$5,000 monthly minimum multiplied by twelve (12) months). At the end of each successive twelve (12) month period following the date service becomes effective, Option 2 and Option 3 Customers will be required to pay the shortfall, if any, between their actual usage during that twelve (12) month period and the minimum annual usage commitment applicable to the option selected by the Customer. As used herein, "usage" consists of the amount of all domestic and international usage of all EasyAnswer Services (excluding EasyAnswer Association) measured in dollars.
- C. Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (D) following, will be liable for a cancellation penalty equal to the number of months remaining in the term then in effect multiplied by: (1) for Option 1 Customers, \$200 per month for switched services (per service type), or \$500 per month for dedicated services (per service type); (2) for Option 2 Customers, \$1,000 per month for switched or dedicated services (per service type); or (3) for Option 3 Customers, \$5,000 per month for switched or dedicated services (per service type). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company Service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
- D. All customer requests to commence or terminate a EasyAnswer Term Plan must be made in writing, either by certified or registered mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the EasyAnswer Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.
- E. Easy OnLine Calling Card usage is excluded from the EasyAnswer Term Plan discounts.

6.1.3 EasyAnswer Association

The EasyAnswer Association program is a benefit package which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the EasyAnswer Association program will receive EasyAnswer products and Easy OnLine Calling Card Service.

To qualify for EasyAnswer Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Nonprofit organization, or; (4) Buying group not organized merely to buy Company long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of Company's services. The group's members who have subscribed to Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The EasyAnswer Association member group shall receive a monthly report from Company listing members of the group who subscribe to Company service under this program.

Unless otherwise specified in this catalog, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this catalog or under other arrangements between the Company and third parties who undertake to market Company's services. Association discounts for EasyAnswer are outlined in Section 6.1.7 following.

6.1.4 Usage Charges

A. Rate Periods

Peak

All calls that occur from 7 AM to 7 PM Monday through Friday, except on Company-recognized holidays.

Off Peak

All calls that occur between 7 PM through 6:59 AM Monday through Thursday, and all calls between 7 PM Friday and 6:59 AM Monday and Company-recognized holidays.

B. Per Minute Rate Schedule

Per minute intrastate base rates for EasyAnswer Services are the same for all Options (1, 2 & 3) and apply as shown below:

(1) Switched Per Minute Rates

	<u>Peak/Off-Peak</u>
Outbound	\$.1761
Inbound	\$.1878

(2) Dedicated Per Minute Rates

	<u>Peak/Off-Peak</u>
Outbound	\$.1291
Inbound	\$.1409

C. Billing Increments

EasyAnswer Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). Easy OnLine Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

D. Monthly Recurring and Non-Recurring Charges

The Company's toll-free service for intrastate use is sold as an add-on service to the Company's interstate toll-free service. Accordingly, non-recurring and monthly recurring charges are found in the Company's interstate tariff, FCC No. 2/the Guide.

6.1.5 Easy OnLine Calling Card Service

A. Usage Charges

1. Direct Dial Per Minute Rate

All time periods: \$.5000

2. Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

3. Per Call Surcharge

There is a \$0.65 Per Call Surcharge on domestic direct dial calls.

6.1.6 EasyAnswer Term Plan

Customers who elect the Term Plan option will receive a discount off their selected Option's domestic interstate and intrastate outbound and toll-free rates. This discount will apply to EasyAnswer's peak interstate rates and all time periods for intrastate rates. This plan does not apply to Easy OnLine Calling Card usage.

A. EasyAnswer Term Plan Discounts

<u>Term</u>	<u>Outbound Discount</u>	<u>Toll-Free Discount</u>
12 Months	\$.0050	\$.0050
24 Months	\$.0100	\$.0100
36 Months	\$.0100	\$.0100

6.1.7 EasyAnswer Association

Effective May 1, 2018

The EasyAnswer Association program is a benefit package which allows the individual users who are members or employees of the participating organization to receive additional product discounts.

EasyAnswer Association members will receive a 5% discount on interstate and intrastate usage, peak and off-peak time periods for monthly and one (1) year term plan customers. Association members who sign up for a two (2) year term plan will receive the same discounts as non-Association customers.

6.2 Performance 4000 Services¹

6.2.1 Description

Performance 4000 Service offers a unified service for single or multi-location customers using both switched and dedicated inbound and outbound service, a calling card and international service. Performance 4000 has been designed especially for the larger customer billing over \$7,500 a month, with the availability of peak and off-peak rates, calling card services and offering a discount for customers willing to sign a term commitment of either twelve (12), twenty-four (24) or thirty-six (36) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage. There are five (5) levels of Performance 4000 which are described below.

Level I - Requires a monthly minimum billing commitment of \$7,500; if the minimum is not reached the customer is charged the difference.

Level II - Requires a monthly minimum billing commitment of \$15,000; if the minimum is not reached the customer is charged the difference.

Level III - Requires a monthly minimum billing commitment of \$25,000; if the minimum is not reached the customer is charged the difference.

Level IV - Requires a monthly minimum billing commitment of \$50,000; if the minimum is not reached the customer is charged the difference.

Level V - Requires a monthly minimum billing commitment of \$75,000; if the minimum is not reached the customer is charged the difference.

Multiple services and/or multiple locations using Performance 4000's services can contribute to the overall monthly minimum commitment. Domestic Toll-Free, Domestic and International outbound calls contribute to determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Performance 4000 Level by the fourth invoice period and monthly thereafter.

6.2 Performance 4000 Services¹

6.2.2 Performance 4000 Term Plan

Performance 4000 Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan Option will receive a discount off their selected option's domestic rates. Customers who elect the Performance 4000 Term Plan option are subject to the following:

- A. Customers must indicate what Performance 4000 Level is to be included in the term plan. The rates provided under this option become effective with the first full month's usage.
- B. Customers who fall below the monthly minimum usage requirement for the plan selected will be billed the difference between actual usage and the monthly minimum required.
- C. Customers who terminate service prior to the end of the term of commitment will be billed a termination liability consisting of the monthly minimum of the selected plan option multiplied by the number of months remaining in the commitment, due and payable upon termination in a lump sum. This charge will not apply to customers who convert from a Performance 4000 service to another Company service with equal or greater term and minimum usage requirement commitments.
- D. All customer requests to commence or terminate a Performance 4000 Term Plan must be made in writing to Company and received no later than thirty (30) days prior to the then existing term

expiration date. If such notification is not received by Company within this timeframe, the Performance Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify Company in writing of the customer's desire to cancel this agreement without further obligation.

- E. Performance 4000 Term Plan is not available with Ultimate Call Manager and other Fixed Period Discount Plans or any promotions not associated with this plan.

6.2.3 Usage Charges

A. Rate Periods

The time of day rate periods for Performance 4000 services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7:00 AM through 7:00 PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

B. Billing Increments

Performance 4000 Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. A minimum average time requirement (MATR) of thirty (30) seconds per call applies during a billing period for switched outbound and calling card. Performance 4000 Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

C. Per Minute Rate Schedules

Performance 4000 Level I and II Customers will receive the following rates:

1. Switched Per Minute Rates**

	Month to Month	12 Month Term	24/36 Month Term
Outbound	\$.1761	\$.1702	\$.1644
Inbound	\$.1878	\$.1702	\$.1644

2. Dedicated Per Minute Rates**

	Month to Month	12 Month Term	24/36 Month Term
Outbound	\$.1291	\$.1232	\$.1174
Inbound	\$.1409	\$.1232	\$.1174

** Performance 4000 Levels III, IV and V Customers will receive a 5% discount off the rates listed in (1) and (2) above.

6.2.3 Usage Charges

D. Calling Card Service

1. Direct Dial Rate Schedule

- (a) Per Minute Rates applying to all time periods and Levels:

Month to Month Rate: \$.2800
 1, 2 or 3 Yr Term Plan Rate: \$.2800

- (b) Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

- (c) Per Call Surcharge

There is a \$0.25 Per Call Surcharge on domestic direct dial calls.

E. Monthly Recurring and Non-Recurring Charges

The Company's toll-free service for intrastate use is sold as an add-on service to the Company's interstate toll-free service. Accordingly, non-recurring and monthly recurring charges are found in the Company's interstate tariff, FCC No. 2/the Guide.

6.3 MFS Intelenet Calling Card Service

6.3.1 Description

Intelenet Calling Card Service is provided to Customers for use when away from their established service location. New customers of the Company's interexchange or Local Exchange Access services will automatically be issued two calling cards. These cards will initially be subject to a \$25.00 per month usage limit. Upon notification to the Company by the Customer, the monthly usage limit may be increased.

Access to the service is gained by dialing a Company-designated Toll Free access number (eg. 800-NXX-XXXX), plus the Customer's/ User's Intelenet Calling Card authorization number and the called telephone number. The service includes a Customer-programmable speed dialing capability for up to eight telephone numbers, and a capability whereby a Customer may establish 2-to-6 digit, verified or unverified accounting codes for use with the Intelenet Calling Card, at no additional charge. The Intelenet Calling Card can also be used to place operator-assisted and directory assistance calls, subject to the application of additional charges.

Beyond these standard features, the Intelenet Calling Card includes the following enhanced features: conference calling, and news and information access. Use of these enhanced features is subject to separate charges. Intelenet Calling Card calls are billed in six second increments, with a one minute minimum. This service is offered with Peak and Off-Peak pricing.

6.3.2 Rate Periods

Peak and Off-Peak rate periods are as follows:

<u>Non-Holiday Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Peak	8:00 a.m.	5:00 p.m.	Mon-Fri
Off-Peak	5:00 p.m.	8:00 a.m.	Mon-Fri
	8:00 a.m.	8:00 a.m.	Sat-Sun
	8:00 a.m.	8:00 a.m.	Holidays

6.3.3 Rates

A. Standard Usage Charges

Per minute of use:

Peak Rate	\$0.25
Off-Peak Discount	0%
Per Call Surcharge	\$0.40

B. Enhanced Features Charges

Enhanced features are available for use as described below. Enhanced feature charges apply in lieu of standard usage charges. Usage charges are billed in six second increments with a one minute minimum.

1. Voice Mail Access

Allows a User to access Intelenet Voice Mail and to place return calls without having to hang-up and initiate a new calling card call.

Per minute of usage \$0.26

2. Voice Messaging

Allows the User to leave up to three minute voice recorded message that is stored for future delivery when the called number is busy or no answer.

Per Call \$1.50

3. News and Information

Provides access to news, weather, sports, financial information and other features.

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Per minute of usage \$0.28

6.4 "The Answer" Family of Services

6.4.1 Description

"The Answer" is a family of service offerings that offers a unified service for single or multi-location customers using switched, dedicated, and OnLine card origination and switched or dedicated toll-free (in WATS) termination. "The Answer" package includes the availability of switched and dedicated access termination with peak and off peak rates, volume discounts, accounting codes, call detail, and a consolidated invoice for all locations. All fractional per call charges will be rounded to the nearest whole cent.

"The Answer" I is available as an outgoing switched product with origination via FGD, equal access lines. "The Answer" II is available as an outgoing dedicated product via customer-provided dedicated access line (DAL) or T-1 access. "The Answer" III is an toll-free product via regular business lines. "The Answer" IV is an toll-free product via customer-provided dedicated access line (DAL) or T-1 service. The OnLine "Answer" Card is available as a calling card service.

6.4.2 "The Answer" Extended Service Plan ("ESP")

"The Answer" services are available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24), or thirty-six (36) months and to generate a minimum monthly gross usage as outlined in F following. Customers who elect the Answer ESP option are subject to the following:

- A. Customers must indicate what Answer service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
- B. Customers must reach the minimum usage requirement associated with each Answer ESP option by the fourth invoice period and monthly thereafter.
- C. Customers who do not generate the monthly minimum required in a given month will be billed the monthly minimum in lieu of the actual usage for that month. No discounts will be applied if usage does not reach required ESP option monthly minimum.
- D. Customers who terminate service prior to the end of the term of commitment will be billed the minimum usage requirement times the number of full or partial months remaining in the term in one lump sum. This charge will not apply to the Company's Answer customers who convert from an Answer service to another Company service with equal or greater term and minimum requirement commitments.
- E. All customer requests to commence or terminate an Answer ESP must be made in writing to the Company and received no later than the last day of the month preceding the month in which the desired action is to take effect. The customer must provide written notification to cancel the ESP which must be received by the Company not less than 30 days prior to the expiration of the term commitment. If such notification is not received by the Company within this timeframe, the Answer ESP agreement will be automatically renewed for a new term of commitment.
- F. Customers who elect ESP for "The Answer" I or III must meet the minimum usage requirement of \$250 per month per account for each service. Customers who elect ESP for "The Answer" II or IV must meet the minimum usage requirement of \$1,000 per month per account for each service. A minimum commitment does not apply to the OnLine "Answer" calling card service.
- G. Customers who subscribe to "The Answer" through an ESP option will receive the following discounts as stated in Section 6.4.3.E in lieu of those described in Section 6.4.3.D.
- H. This discount is applied to all usage and is given only to customers who have met the monthly minimum usage requirement.
- I. Total intrastate, interstate and international usage contributes to discount level, including OnLine "Answer" card usage. Directory Assistance calls are not added to the total of monthly usage to determine the appropriate discount nor are they discounted.
- J. The method of calculation to determine the ESP discount is explained in Section 6.4.3.F following.

6.4.3 Usage Charges

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A. Rate Periods

Peak

All calls that occur from 7 A.M. to 7 P.M. Monday through Friday, except on Company-recognized holidays.

Off Peak

All calls that occur between 7 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

B. Billing Increments

"The Answer" products are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. The OnLine "Answer" Card usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

C. Per Minute Rate Schedule

Per minute rates apply as shown below. In addition, a volume discount will apply to each month's total Peak usage as specified in D following.

<u>"The Answer" I</u>		<u>"The Answer" III</u>	
<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>
\$.2514	\$.2012	\$.2611	\$.2088
 <u>"The Answer" II</u>		 <u>"The Answer" IV</u>	
<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>
\$.1508	\$.1207	\$.1832	\$.1466

D. Volume Discount

A volume discount will apply to each month's total domestic Peak usage as specified below and is calculated on a retroactive amount basis. Total intrastate, interstate and international usage for all Answer products of the same term length may be combined to reach the appropriate discount level. OnLine "Answer" calls are added to the total of monthly usage to determine the appropriate discount. Off Peak usage and International usage contribute to volume discount but are not eligible for discount.

	----- % Discount -----
	Answer I, II, III or IV
	<u>and/or OnLine "Answer" Card</u>
<u>Usage Level (\$)</u>	
\$ 0 - \$249.99	0%
\$250 - \$999.99	5%
\$1000 - \$2499.99	7%
\$2500 - \$4999.99	9%
\$5000 - \$7499.99	11%
\$7500 - \$9999.99	13%
\$10,000-\$24999.99	15%
\$25,000-\$49999.99	17%
\$50,000 plus	19%

E. ESP Discounts

	<u>"The Answer" I, II, III, IV</u>					
	<u>or OnLine "Answer" Calling Card</u>					
	----- % Discount -----					
	<u>12 Month ESP</u>		<u>24 Month ESP</u>		<u>36 Month ESP</u>	
	<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>
<u>Monthly Usage (\$)</u>						
\$0 - \$249.99	0%	0%	0%	0%	0%	0%
\$250 - \$999.99	12%	7%	15%	10%	17%	12%
\$1,000- \$2499.99	14%	7%	17%	10%	19%	12%
\$2,500- \$4999.99	16%	7%	19%	10%	21%	12%
\$5,000- \$7499.99	18%	7%	21%	10%	23%	12%
\$7,500- \$9999.99	20%	7%	23%	10%	25%	12%

\$10,000-\$24999.99	22%	7%	25%	10%	27%	12%
\$25,000-\$49999.99	24%	7%	27%	10%	29%	12%
\$50,000 plus	26%	7%	29%	10%	31%	12%

F. Method of Calculation for ESP Discount

Determine the total monthly usage (all domestic, international and Answer OnLine usage combined). Refer to the appropriate term period. The discount percentage will apply to all domestic Peak usage, including OnLine "Answer" calling card usage.

6.4.4 OnLine "Answer" Card Service

A. Direct Dial Rate Schedule

1. Per Minute Rates

Peak	\$0.3400
Off-Peak	\$0.3400

2. Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

3. Per Call Surcharge

The following surcharge will apply in addition to the per minute rates found in (1) above.

Per Call Surcharge	\$0.50
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6.5 Obsolete Promotional Offerings

6.5.1 WorldOne Switched Advantage Promotion

Beginning January 5, 1996 through March 31, 1996, the Company will offer new WorldOne Switched Service customers who sign a minimum term agreement of 1 year, the following discounted rates for standard WorldOne Option A service for both switched inbound and outbound intrastate usage. The customer can sign a term plan option of 1, 2 or 3 years in connection with this offer. The WorldOne intrastate rates are as follows:

Switched Outbound	\$0.1300
Switched Toll-Free	\$0.1350

In order to acquire or retain customers, Company will respond to competitive marketplace conditions, and offer the Switched Advantage Promotion. This will be offered when the customer or prospect can demonstrate to MCI WorldCom's reasonable satisfaction that it will accept a competitor's offer in the absence of any further inducement from Company to subscribe to, or remain subscribed to, Company services. This offer is based on standard Company pricing for WorldOne Service and cannot be combined with any other promotions and/or offers.

6.5.2 WorldOne Ultimate Advantage Promotion

Beginning January 5, 1996 through March 31, 1996, the Company will offer new WorldOne customers who have received a competitive proposal from another carrier, a single flat per minute rate for both peak and off-peak WorldOne dedicated and switched services. In connection with this offer, customers of switched service will be required to sign a 1 year term agreement and maintain a minimum of \$1,000 per month. Customers of dedicated service will be required to sign a 2 year term agreement and maintain a minimum of \$3,000 per month. Customers of both WorldOne switched and dedicated services will be billed the above stated monthly minimums when the minimum billing has not been reached. Customers will have a 90 day ramp-up in order to reach the minimum requirements.

Customers must give 30 days written notice of intent to cancel prior to the end of the term; customers who do not formally cancel this service will be automatically renewed under the standard WorldOne Option B service for an equivalent term. Customers will be guaranteed the rates for the term of the initial contract. Billing increments that apply will be the same as filed for WorldOne Service in Section 4.4.2 of this catalog. The rates will be as follows:

Switched Outbound:	\$0.1000
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Switched Toll-Free: \$0.1050
 Dedicated Outbound: \$0.0800
 Dedicated Toll-Free: \$0.0850

In order to acquire or retain customers, Company will respond to competitive marketplace conditions, and will offer the WorldOne Ultimate Advantage Promotion. This will be offered when the customer or prospect can demonstrate to MCI WorldCom 's reasonable satisfaction that it will accept a competitor's offer in the absence of any further inducement from Company to subscribe to, or remain subscribed to, Company services. This offer is based on standard Company pricing for WorldOne Service and cannot be combined with any other promotions and/or offers.

6.5.3 WorldCom Advantage Plus Promotion

Through October 15, 1996, the Company will offer new customers who sign a one (1) or two (2) year term commitment and meet certain monthly minimum usage requirements a single flat rate for both peak and off-peak dedicated and switched services. The customer must sign an Extended Service Plan (ESP) agreement under which the discounts will apply to both peak and off-peak intrastate usage for the term of the agreement. Customers will be billed at the stated minimums agreed upon if the monthly minimum is not met. Domestic "toll-free", domestic and international outbound calls along with intrastate usage contribute to meeting the monthly minimum commitment. Billing increments applying to both outbound and "toll-free" calls will be an initial minimum increment of eighteen (18) seconds and additional increments of six (6) seconds for switched services and an initial minimum increment of twelve (12) seconds and additional increments of six (6) seconds for dedicated services. All fractional per call charges will be rounded to the nearest whole cent. Company Advantage Plus Base Rates are as follows:

	Base Rates
Switched Services	\$0.1059
Dedicated Services	\$0.0733

The monthly minimum commitments for Company Advantage Plus combined intrastate, domestic "toll-free", domestic and international outbound usage are as follows:

	Switched Services	Monthly Minimum Discount Percentage	
<u>Commitment</u>		<u>12 Month</u>	<u>24 Month</u>
\$ 500.00		10.0%	12.5%
\$1,000.00		12.5%	15.0%
\$3,000.00		15.0%	17.5%
\$5,000.00		17.5%	20.0%
\$7,000.00		20.0%	22.5%

	Dedicated Services	Monthly Minimum Discount Percentage	
<u>Commitment</u>		<u>12 Month</u>	<u>24 Month</u>
\$ 3,000.00		5.0%	7.5%
\$ 5,000.00		7.5%	10.0%
\$ 7,000.00		10.0%	12.5%
\$10,000.00		12.5%	15.0%

In addition to the above listed interstate discounts for maintaining a monthly minimum, this promotion provides for an additional discount of ten percent (10%) off of the customer's intrastate base rates listed above. When the customer has completed the term commitment, service will automatically be renewed for additional term(s) of the agreement unless Company has received the customer's written notice to terminate the agreement not less than thirty (30) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the Term in any manner other than stated will be liable for an ESP termination charge of an amount equal to the greater of the following, unless Customer converts to another Company service with equal or greater term and minimum usage commitment:

1. If the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to the monthly minimum billing commitment times the number of months

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remaining in Term through the expiration of the first year. If applicable, twenty-five percent (25%) of the balance remaining (monthly minimum billing commitment times the number of remaining months in the Term beyond the first year) will also be included.

2. If the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent (25%) of the balance remaining (monthly minimum billing commitment times the number of months remaining in the Term).

Upon execution of the ESP agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of customer's desire to cancel the ESP agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by Company in the provision of telecommunications service hereunder are demonstrated by Customer to affect adversely and materially Customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless Customer has reported trouble on an ANI or circuit-specific basis to (and received a corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of Customer's written notice of termination has elapsed during which Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and Customer's sole remedy shall be termination of the affected service as described.

The ESP is subject to the general terms, and conditions and rates of this catalog and/or Service or Credit Application forms executed in connection with the services provided herein. No other discounts will apply under this offer and this offer cannot be combined with any other promotions and/or offers.

6.6.1 WorldMark Service

WorldMark Service offers a unified service for single or multi-location customers using switched, dedicated, and WorldMark calling card origination and switched or dedicated toll-free termination. The WorldMark package includes the availability of outbound, inbound (toll-free) products with peak and off peak rates and a non time-of-day sensitive, calling card product, as well as, offering the most comprehensive performance guarantees available. Intrastate service is offered in conjunction with interstate service.

WorldMark Service offers cross-contributory product volume discounts on switched and dedicated, outbound and inbound(toll-free) products based on combined usage of multiple WorldMark Service products, including domestic switched and dedicated, outbound and inbound (toll-free) product usage, calling card and switched and dedicated WorldMark data product usage. Total intrastate, interstate and international usage contributes to discount level. The discount will apply to WorldMark domestic interstate rates only. WorldMark Service offers an additional discount on switched and dedicated outbound and toll-free products for customers willing to sign a term commitment.

There are four (4) Options of WorldMark available to customers, each of which are described below:**

- Option A - Requires no monthly minimum billing commitment for month-to-month customers; \$15,000 monthly minimum billing commitment for term customers.
- Option B - Requires a monthly minimum billing commitment of \$25,000.
- Option C - Requires a monthly minimum billing commitment of \$50,000.
- Option D - Requires a monthly minimum billing commitment of \$75,000.

** If the minimum is not reached for Option A term and Options B through D, the customer will be charged for the difference.

Multiple services and/or multiple customer locations using WorldMark Service can contribute to individual product volume discounts and the overall monthly minimum commitment. WorldMark Operator Services and Directory Assistance usage is not included in determining product volume discounts and monthly minimum usage.

A. Term Commitment Liability

WorldMark is available to customers through a term commitment option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect a term

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commitment will receive an additional discount off their selected option's domestic interstate outbound and toll-free rates. (The Company's interstate rates are provided in its F.C.C. Tariff No. 2 as filed with the Federal Communications Commission/the Guide.) Customers who elect the term commitment are subject to the following:

1. Customers must indicate what WorldMark service or services are to be included in the term commitment. The discounts provided under this option become effective with the first full month's usage.
2. Upon execution of this agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.
3. Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (4) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, 25% of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to 25% of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
4. All customer requests to commence or terminate a WorldMark term commitment must be made in writing, either by certified mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the WorldMark term agreement will be automatically renewed for a new term of commitment.
5. A customer who cancels their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to other termination charges as noted above.

B. WorldMark Service Guarantees

The following is a list of guarantees for each product offered under this service that will automatically compensate the customer when stated product performance levels are not met.

The customer's right to receive the WorldMark Guarantees as set forth will depend upon the Company's receipt of customer's full payment of each month's invoice. In the event the customer's account becomes past due, the Company reserves the right to void all rights to WorldMark's Service Satisfaction Guarantees and Service Restoration Guarantees as defined herein.

1. WorldMark 1+ Switched/Dedicated Service

Installation Interval Guarantee - WorldMark customers of switched outbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated outbound service (limited to Company Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

Customer Compensation - For each day the WorldMark switched or dedicated outbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. In addition, customers will receive credit for their installation and first month's access line charges.

Service Satisfaction Guarantee - Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

Service Restoration Guarantee - Company guarantees that it will restore outbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

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Customer Compensation - If the restoration interval is exceeded, Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

2. WorldMark Toll-Free Service

Installation Interval Guarantee - WorldMark customers of switched inbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated inbound service (limited to Company Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

Customer Compensation - For each day the WorldMark switched or dedicated inbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month. In addition, the monthly WorldMark toll-free service fee will be credited and dedicated customers will receive credit for their installation and first month's access line charges.

Additional Number Installation Guarantee - Additional toll-free numbers will be added to existing WorldMark switched or dedicated inbound service within one (1) full business day. This guarantee is not applicable if the additional number requires the installation of additional dedicated access lines or if the FCC-imposed restrictions on the availability of toll-free numbers necessitates a delay beyond MCI WorldCom's control. In addition, Company makes no warranty on our ability to overcome delays caused by competitors when porting existing numbers.

Customer Compensation - For each day the additional number installation interval is exceeded, a credit for each day's usage will be issued for the affected service. In addition, the monthly WorldMark toll-free service fee will be credited for the affected service.

Feature Installation Interval Guarantee - New WorldMark toll-free service feature configurations will be installed in one hundred twenty (120) minutes or less from the time a request is received by our WorldMark Customer Service Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Feature Reconfiguration Guarantee - Predetermined WorldMark toll-free service feature configurations will be implemented in sixty (60) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Service Reconfiguration Guarantee - Company guarantees that it will implement any predefined alternative routing schemes for WorldMark toll-free service and/or features in thirty (30) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Customer Compensation - If the service or feature installation and/or reconfiguration interval is exceeded, the customer will automatically receive a credit equal to one day's average usage charges for WorldMark toll-free service and WorldMark toll-free monthly recurring service and feature charges for the affected service.

Service Satisfaction Guarantee - Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

Service Restoration Guarantee - Company guarantees that it will restore inbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

Customer Compensation - If the restoration interval is exceeded, Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

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3. WorldMark Calling Card Service

Installation Interval Guarantee - Company will deliver WorldMark calling cards within five (5) business days from the date the service order is signed. Upon signing a service order for WorldMark Calling Cards, a complimentary twenty (20) minute PhonePass prepaid card will be issued for each calling card ordered.

Customer Compensation - If the installation interval is exceeded, a \$15.00 credit will be issued for each distinct WorldMark Calling Card number.

Service Restoration Guarantee - Company guarantees that it will restore WorldMark Calling Card service interruptions within thirty (30) minutes or less, upon notification to the WorldMark Customer Support Center.

Customer Compensation - Company will automatically issue a \$15.00 credit if WorldMark Calling Card Service is not restored within thirty (30) minutes. Limit one (1) credit per account per day, not to exceed thirty (30) credits in one (1) month.

Card Security Guarantee - If the customer's WorldMark Calling Card is deactivated due to toll fraud, they may call our WorldMark Customer Support Center and receive a free twenty (20) minute PhonePass prepaid card number to use until we issue another calling card.

C. WorldMark Service Liability

With thirty (30) days prior written notice, the Company reserves the right to discontinue providing WorldMark Service to a customer if the Company issues five (5) or more restoration credits in a thirty (30) calendar period.

1. In the event the Company cancels WorldMark Service in accordance with above, the Company will reimburse the customer the charges directly related to the switch back (the "Qualifying Charges") based on the customer's prior network configuration, not to exceed the amount paid for installation of WorldMark Service.
2. Any WorldMark Switched Back Reimbursement due hereunder as described above, shall be due and payable to customer on or before sixty (60) calendar days from the time the Company notifies the customer of the cancellation of WorldMark Services.
3. Payment of the WorldMark Switch back Reimbursement may at the customer's option, be made by either (i) a credit against the customer's then-current charges for services provided by the Company, if any; or, (ii) a check drawn on a United States bank and payable in United States dollars. Said payment may be withheld if customer is in past due status with the Company.

In addition to the liability provisions specifically provided in this section, all other Rules and Regulations for liability as filed in Section 2 will also apply to WorldMark Services.

D. Rate Periods

Peak

All calls that occur between 7:00 A.M. through 7:00 P.M. Monday through Friday, except on Company recognized holidays.

Off Peak

All calls that occur between 7:01 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

E. Billing Increments

Domestic switched and dedicated access outbound and inbound (toll-free) product calls are billed in eighteen (18) second initial increments and additional increment of six (6) second. WorldMark Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges are rounded to the nearest whole cent.

F. WorldMark Rate Schedules

Effective May 1, 2018

Per minute intrastate base rates for WorldMark Service are the same for all Options (A-D) and apply as shown below:

1. Switched Per Minute Rates

Outbound	\$.1000
Inbound	\$.1050

2. Dedicated Per Minute Rates

Outbound	\$.0800
Inbound	\$.0850

G. WorldMark Calling Card Service

1. Direct Dial Rate Schedule

(a) Per Minute Rates applying to all time periods: \$.2500

(b) Billing Increments

Domestic calls are billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

(c) Per Call Surcharge

(1) Per Call Surcharge: \$.2500

(2) The following rates and charges will apply to calls which default to a live operator:

Per Minute Rate	\$0.2500
Per Call Surcharge:	\$0.5000

2. WorldMark Calling Card Service - Operator Assisted ¹ Rate Schedule

¹ Effective on or after August 10, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

(a) If a customer chooses to access an operator to place a call, the call will be billed at the per minute rate below:

Per Minute Rate: \$.5000

(b) Billing Increments

All WorldMark Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments.

(c) Per Call Surcharge

The following surcharge will apply in addition to the per minute rate found in (1) above.

	<u>Per Call Charge</u>
Station-to-Station	\$1.50
Person-to-Person	\$3.00
Basic Surcharge	\$0.50

WorldMark service is an interstate service offering with customers having the option of using the service for intrastate calls. Accordingly, a description of the chargeable services and features, including monthly recurring, non-recurring, change and per minute surcharges associated with WorldMark Service can be found in Section 7.11.6 of the Company's Tariff F.C.C. No. 2/the Guide.

MCI Communications Services, Inc. d/b/a Verizon Business Services
Connecticut Interexchange Services Catalog Schedule No. 2 (Enterprise Non-Current Services)

Effective May 1, 2018