

MCImetro ACCESS TRANSMISSION SERVICES CORP. d/b/a VERIZON ACCESS TRANSMISSION SERVICES
FLORIDA LOCAL EXCHANGE SERVICES CATALOG SCHEDULE NO. 1
(ENTERPRISE NON-CURRENT SERVICES)
EFFECTIVE: OCTOBER 1, 2018

SIXTH REVISION

MCImetro Access Transmission Services Corp.
d/b/a Verizon Access Transmission Services

Florida Local Exchange Services Catalog Schedule No. 1
(Enterprise Non-Current Services)

This Catalog Schedule No. 1 applies to the non-current services pertaining to enterprise business customers (i.e., non-mass markets) previously offered in Florida by MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services which are not set forth in other sections of the Guide. Unless otherwise indicated, the material below was previously described in Florida Price List No. 5 of MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services. For ease of reference, where applicable the prior section numbers contained in the prior Florida Price List have been retained. Subsections in the following pages indicate where older material was in other price lists before this material was added to Florida Price List No. 5.

All of these non-current services are subject to the Terms and Conditions applicable to the other Local Services as set forth in the Guide. The product descriptions, rates and charges for the non-current services previously offered in Florida that were in effect at the time that the Florida Local Exchange Services were added to the Guide and which are not set forth in other portions of the Guide nor set forth below, will continue to remain in effect for a Customer previously subscribed to these services until the Customer no longer subscribes to such service(s), or changes are made to the product descriptions, rates or charges in the Guide.

Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

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CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule.
Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

Revisions to Local Exchange Services Catalog Schedule No. 1, Effective October 1, 2018

Subsection A, Sections 3.1.2.3.2 and Section 7.6

Increase of Local Line flat rate monthly recurring charges (Plan 1) and Local Plus Program Local Line monthly recurring charges (Plan 1 and Plan 2).

VIII. GRANDFATHERED SERVICES

Gaps in the numbering of sections indicate sections which are intentionally left blank.

SUBSECTION A - Material previously in Company Price List No. 2.

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

3. Service Descriptions

3.1 Local Exchange Service: The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access basic 911 Emergency Service;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance for the local calling area;
- place or receive calls to 800 telephone numbers;
- access Telephone Relay Service.

The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

3.1.2 Local Line: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

3.1.2.1 Standard Features: Each Local Line Customer is provided with the following standard features:

- Call Forward- Busy 1/
- Call Forward- No Answer 1/
- Call Forward- Variable
- Call Hold
- Call Park
- Call Pickup (Group Call Pickup or Directed Call Pickup)
- Call Transfer or 3 Way Conference (Mutually Exclusive) 1/
- Call Waiting/Cancel Call Waiting 1/
- Calling Number Delivery Blocking (Selective)
- Toll Restriction 1/
- Conference Six-Way
- Customer Group Dialing Plan
- Do Not Disturb
- Message Waiting
- Hunting (Circular, Sequential, and uniform Call Distribution)
- Speed Dial- 8 or speed Diall 30 1/
- Touchtone

[1/ Orders placed on or after December 1, 1998, for new installs, will be charge the applicable rates found in Section 3.1.2.3.3.]

3.1.2.2 Optional Features: A Local Line Customer may order the following optional features, at the rates specified in Section 3.1.2.3.3:

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Calling Number Delivery 1/
 Calling Number Delivery Blocking (Complete)
 Interim Local Number Portability (ILNP)
 Caller Id-Number
 Caller ID with Name and Number
 Call Forward-Busy
 Call Forward-No Answer
 Call Transfer or 3-Way Conference (Mutually Exclusive)
 Call Waiting/Cancel Call Waiting
 Remote Call Forwarding 2/
 Speed Dial-8 OR Speed Dial-30 (Mutually Exclusive)
 Toll Restriction

Feature Package 1 2/
 Includes standard features plus the following Features:
 Call Transfer or 3-Way Conference Calling (Mutually Exclusive)
 Call Forward-Busy
 Call Forward-No answer
 Speed Dial-8

Feature Package 2 3/
 Includes the features from Feature Package 1 plus each of the following:

 Speed Dial-8 or Speed Dial-30 (Mutually Exclusive)
 Toll Restriction

[1/ Beginning December 1, 1998, this feature will no longer be available to new subscribers.]
 [2/ Customers who subscribe to MCI Local Line Service via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).]
 [3/ Only where facilities are available.]

3.1.2.3 Local Line Rates and Charges/High Capacity Inbound Service: A Local Line and High Capacity Inbound Service Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 3.1.2.3.1, 3.1.2.3.2 and 3.1.2.3.4, respectively. Local Line charges will vary based on whether the Customer chooses the per call, per minute, or flat rate option, as specified in Section 3.1.2.3.2. The usage rates in Section 3.1.4 will only apply to those customers who choose the Per Call or Per Minute Option specified in Section 3.1.2.3.2.

3.1.2.3.1 Non-Recurring Charges

	Miami Ft. Lauderdale	Orlando	Tampa	Winter Park	Boca Raton Jacksonville
Line Restoral Charge (per line)	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00

(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Due Date Change (per occurrence)	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00
Suspension of Service Restoral Charge (per line)			Tampa \$18.00	Winter Park \$20.00	

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(Applies for line restoral after Customer-initiated suspension.)

3.1.2.3.2 Recurring Charges Monthly
 Local Line - Line Charge (per line):
 Plan 1:

Miami/Ft. Lauderdale		
Per Call Option 1/	\$16.00	
Flat Rate Option	\$39.00	
Per Minute Option 1/		\$16.00
Orlando (BellSouth)		
Per Call Option 1/	\$16.00	
Flat Rate Option	\$39.00	
Per Minute Option 1/		\$16.00
Tampa		
Per Call Option 1/	\$22.00	
Flat Rate Option	\$39.00	
Per Minute Option 1/		\$22.00
Jacksonville		
Per Minute Option	\$14.00	
Per Call Option	\$14.00	
Flat Rate Option	\$39.00	

[1/ Effective March 1, 2001, this calling option will not be available to new subscribers.]

Orlando (Sprint)/Winter Park		
Per Call Option 1/		\$16.00
Flat Rate Option	\$39.00	
Per Minute Option 1/		\$16.00
Boca Raton		
Per Call Option 1/		\$15.00
Flat Rate Option		\$39.00
Per Minute Option 1/		\$15.00

Plan 2: Flat Option	\$46.00 (for 1 – 3 lines)
Metered Option	\$16.00 (for 1 – 3 lines)

[1/ Effective March 1, 2001, this calling option will not be available to new subscribers.]

Unless the state has established a different requirement, for Customers who reside within the most dense zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

3.1.2.3.3 Optional Features:

	Miami/Orlando/ Ft. Lauderdale	Tampa	Winter Park	Boca Raton
Calling Number Delivery 2/	\$ 4.00	\$ 4.00	\$3.50	\$4.00

[2/ Beginning December 1, 1998, this feature will no longer be available to new subscribers.]

Calling Number Delivery Blocking

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(Complete)	\$0.00	\$0.00	\$0.00	\$0.00
Interim Local Number Portability	\$ 0.00	\$ 0.00	\$0.00	\$0.00
Remote Call Forwarding 3/ (Per each Path Line)	\$20.00	\$20.00	\$20.00	\$20.00

[3/ Customers who subscribe to MCI Local Line Service via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

(Rates for a volume of numbers greater than 500 will be provided on an Individual Case Basis for Interim Local Number Portability)

		Monthly Recurring	Non- Recurring
The following monthly recurring and non-recurring charges are for Miami, Orlando, Ft. Lauderdale, Tampa, Winter Park and Boca Raton:			
Feature Package 1	\$4.50	\$10.00	
Feature Package 2	\$9.50	\$10.00	
Call Waiting/Cancel Call Waiting		\$3.00	\$5.00
Caller ID with Name and Number	\$5.00	\$5.00	
Caller ID-Number	\$5.00	\$5.00	
Call Transfer or 3 Way Conference call (Mutually Exclusive)		\$2.00	\$5.00
Call Forward-Busy	\$1.00	\$5.00	
Call Forward-No Answer	\$1.00	\$5.00	
Speed dialing-8	\$2.00	\$5.00	
Speed dialing-30 (mutually exclusive)	\$4.00	\$5.00	
Toll Restriction		\$3.00	\$5.00

3.1.2.3.4 Usage Rates: The rates in Section 3.1.4 will apply.

3.1.3 Local Trunk: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks can be provisioned as either analog 1/ or digital and will be provided in the following manner:

[1/ Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

3.1.3.1 Local Trunk-Basic: Local Trunk - Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

3.1.3.1.1 One-Way Outbound: Provides the Customer with a single analog 1/ or digital connection which is restricted to carry outbound traffic only.

[1/ Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

3.1.3.1.2 One-Way Inbound or Two-Way: Provides the Customer with a single analog 1/ or digital connection which can carry one-way inbound or two-way traffic.

[1/ Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

3.1.3.1.2.1 Standard Features: The following features are available:

- Calling Number Delivery Blocking (Selective)
- Touchtone
- Hunting (Circular, Sequential, and Uniform Call Distribution)

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3.1.3.1.2.2 Optional Features

Interim Local Number Portability (ILNP)
 Calling Number Delivery Blocking (Complete)
 Remote Call Forwarding
 Overflow Routing

3.1.3.1.3 Local Trunk-Basic Rates and Charges/ High Capacity Inbound Service: A Local Trunk - Basic and High Capacity Inbound Service Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 3.1.3.1.3.1, 3.1.3.1.3.2 and 3.1.3.1.3.3, respectively.

3.1.3.1.3.1 Non-Recurring Charges

		Tampa	Winter Park	
Account Setup (per account)		\$33.90	\$25.00	
Account Changes (Moves, Changes, Additions) (per change)		\$14.00	\$6.00	
Account Changes (Per Billing Record Change)	\$ 9.00	\$6.00		
	Miami/Orlando Ft. Lauderdale	Tampa	Winter Park	Boca Raton
Suspension of Service Restoral Charge (per trunk)	NRC table	\$18.00	\$20.00	See NRC table
(Applies for trunk restoral after Customer-initiated suspension.)				
Due Date Change (per occurrence)	\$10.00	\$10.00	\$10.00	\$10.00
Local T-1 Installation Charge (per T-1)	\$200.00	\$200.00	\$200.00	\$200.00

3.1.3.1.3.2 Monthly Recurring Charges

Local Trunk - Basic Charge (per Trunk)

Miami/Ft. Lauderdale
 Per Call Option 1/ \$11.12
 Flat Rate Option \$49.47
 Per Minute Option 1/ \$11.12

Orlando
 Per Call Option 1/ \$10.93
 Flat Rate Option \$48.62
 Per Minute Option 1/ \$10.93

Tampa
 Per Call Option 1/ \$29.00
 Flat Rate Option \$52.05

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	Per Minute Option 1/	\$29.00
	Miami/Ft. Lauderdale	Tampa
Interface Charge 2/	\$150.00	\$100.00

[1/ Effective March 1, 2001, this calling option will not be available to new subscribers.]
 [2/ Beginning May 24, 1999, existing customers will continue to receive Interface at no charge. Orders placed on or after May 24, 1999 will be charged the applicable rate. This charge applies to customers in the Homestead and Hudson exchanges.]

Winter Park

Per Call Option 1/	\$10.93
Flat Rate Option	\$48.00
Per minute Option 1/	\$10.93

Boca Raton

Per Call Option 1/	\$10.71
Flat Rate Option	\$47.60
Per minute Option 1/	\$10.71

[1/ Effective March 1, 2001, this calling option will not be available to new subscribers.]

Optional Features:	Miami/Orlando/ Ft. Lauderdale	Tampa	Winter Park	Boca Raton
Calling Number Delivery Blocking	\$ 4.00	Selective \$0.00 Complete \$0.00	\$3.50	\$4.00
Interim Local Number Portability	\$ 0.00	\$0.00	\$0.00	\$0.00
(Rates for a volume of numbers greater than 500 will be provided on an Individual Case Basis for Interim Local Number Portability)				
Remote Call Forwarding (Per each Path Line)	\$20.00	\$20.00	\$20.00	\$20.00
Overflow Routing	\$20.00	\$20.00	\$20.00	\$20.00

3.1.3.1.3.3 Usage Rates:

The rates in section 3.1.4 will apply.

3.1.3.2 Local Trunk - Direct Inward Dialing (DID): 1/ Provides the Customer with a single analog 2/ or digital connection which can carry one-way, inbound traffic.

[1/ Effective April 1, 2001, analog DID and analog 2 Way Direct service will not be available to new subscribers.]
 [2/ Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

3.1.3.2.1 Direct Inward Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Additional monthly charges will apply, as specified in Section 3.1.3.2.3.2.

3.1.3.2.2 Features: The following features are available:

3.1.3.2.2.1 Standard Features

Touchtone
 Hunting (Circular, Sequential, and Uniform Call Distribution)

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3.1.3.2.2 Optional Features: A Local Trunk DID Customer may order the following optional features, at the rates specified in Section 3.1.3.2.3:

- Interim Local Number Portability (ILNP)
- Remote Call Forwarding
- Overflow Routing

3.1.3.2.3 Direct Inward Dialing Rates and Charges/ High Capacity Inbound Service: A Customer who orders a Local Trunk - DID trunk will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 3.1.3.2.3.1 and 3.1.3.2.3.2.

		3.1.3.2.3.1 Non-Recurring Charges				
Installation:		Miami/Orlando Ft. Lauderdale	Tampa	Winter Park	Boca Raton	
DID number charge First block of 100 numbers	N/A		\$550.00	\$175.00	N/A	
Each Add'l block of 100 numbers		N/A	\$55.00	\$175.00	N/A	
Account Setup (per account)		\$56.00	\$33.90	\$25.00		\$56.00
Account Changes (Moves, Changes, Additions) (per change)	\$38.00		\$14.00	\$6.00		\$38.00
Account Changes (per Billing Record change)	\$38.00		\$ 9.00	\$6.00		\$38.00
Suspension of Service Restoral Charge (per trunk)		\$56.00	\$18.00	\$20.00		\$56.00
Due Date Change (per occurrence)	\$10.00		\$10.00	\$10.00		\$10.00
Local T-1 Installation Charge (per T-1)	\$200.00	\$200.00	\$200.00	\$200.00		

		3.1.3.2.3.2 Monthly Recurring Charges				
		Miami/ Ft. Lauderdale	Orlando	Tampa	Winter Park	Boca Raton
Local Trunk - DID Charge (per trunk)	\$71.27	\$70.42	\$52.05	\$78.00	\$69.40	
DID number charge (per ea. block of 20 numbers)		\$4.00	\$4.00	\$8.00	\$12.50	\$4.00
Initial block of 100 numbers	N/A	N/A	\$20.00	\$50.00	N/A	
Each Add'l block of 100 numbers		N/A	N/A	\$20.00	\$50.00	N/A

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DID Number Charge	\$2,000	\$2,000	\$2,000	\$2,000	\$2,000
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(Per Block of 1000 numbers after an initial purchase of 2000 numbers in a Metropolitan Statistical Area (MSA) from a single Company switch.) 1/
 [1/ This charge applies to orders placed on or after March 1, 2001.]

Interface Charge 2/	Miami/Ft. Lauderdale \$150.00	Tampa \$100.00
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[2/ Beginning May 24, 1999, existing customers will continue to receive Interface at no charge. Orders placed on or after May 24, 1999 will be charged the applicable rate. This charge applies to customers in the Homestead and Hudson exchanges.]

Miami/Orlando/Tampa/Winter Park/ Ft. Lauderdale/Boca Raton

Optional Features

Interim Local Number Portability	\$0.00/number
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(Rates for a volume of numbers greater than 500 will be provided on an Individual Case Basis for Interim Local Number Portability)

Remote Call Forwarding (Per each Path Line)	\$20.00
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Overflow Routing	\$20.00
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3.1.3.3 Local Trunk - 2 Way Direct: 1/ Provides the customer with a two-way direct dial digital or analog 2/ connection which can carry both inbound and outbound traffic and the ability to route a block of numbers to a trunk group, receive outpulsed digits on calls incoming through that trunk group and make outgoing calls using the same trunks.

[1/ Effective April 1, 2001, analog DID and analog 2 Way Direct service will not be available to new subscribers.]

[2/ Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

3.1.3.3.1 2 Way Direct Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Non-Recurring Charges and monthly recurring charges will apply, as specified in Sections 3.1.3.3.4.1 and 3.1.3.3.4.2.

3.1.3.3.2 2 Way Direct Rates and Charges/High Capacity Inbound Service: A customer who orders a Local Trunk will be charged applicable Non-Recurring Charges, monthly Recurring Charges, and usage rates as specified in Sections 3.1.3.3.4.1, 3.1.3.3.4.2, and 3.1.4.

3.1.3.3.3 Features: The following features are available:

3.1.3.3.3.1	Standard Features
	Touchtone
	Calling Number Delivery Blocking (Selective)
Hunting (Circular, Sequential, and Uniformed Call Distribution)	

3.1.3.3.3.2	Optional Features
	Interim Number Portability (ILNP)
	Calling Number Delivery Blocking (Complete)

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Remote Call Forwarding
 Overflow Routing

3.1.3.3.4 2 Way Direct Rates and Charges

3.1.3.3.4.1 Non-Recurring Charges

Installation:	Miami/Orlando Ft. Lauderdale	Tampa	Winter Park	Boca Raton
DID number charge				
First block of 100 numbers	N/A	\$550.00	\$175.00	N/A
Each Add'l block of 100 numbers	N/A	\$55.00	\$175.00	N/A
Due Date Change (per occurrence)	\$10.00	\$10.00	\$10.00	\$10.00
Local T-1 Installation Charge (per T-1)	\$200.00	\$200.00	\$200.00	\$200.00

3.1.3.3.4.2 Monthly Recurring Charges

	Miami/ Ft. Lauderdale	Orlando	Tampa	Winter Park	Boca Raton
Local Trunk - DID Charge (per trunk)					
Per Minute/Per Call Options 1/					
[1/ Effective March 1, 2001, this calling option will not be available to new subscribers.]					
Analog 2/ 3/	\$57.02	\$56.34	\$38.00	\$62.40	\$55.52
[2/ Effective April 1, 2001, analog DID and analog 2 Way Direct service will not be available to new subscribers.]					
[3/ Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]					
Digital	\$40.00	\$40.00	\$38.00	\$35.00	\$40.00
Flat Rate Option	\$71.27	\$70.42	\$52.05	\$78.00	\$69.40
DID number charge (per ea. block of 20 numbers)	\$4.00	\$4.00	\$8.00	\$12.50	\$4.00
Initial block of 100 numbers	N/A	N/A	\$20.00	\$50.00	N/A
Each Add'l block of 100 numbers	N/A	N/A	\$20.00	\$50.00	N/A
DID Number Charge (Per Block of 1000 numbers after an initial purchase of 2000 numbers in a Metropolitan Statistical Area (MSA) from single Company switch.) 3/	\$2,000	\$2,000	\$2,000	\$2,000	\$2,000
[3/ This charge applies to orders placed on or after March 1, 2001.]					
Interface Charge 4/	Miami/Ft. Lauderdale \$150.00	Tampa \$100.00			

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[4/ Beginning May 24, 1999, existing customers will continue to receive Interface at no charge. Orders placed on or after May 24, 1999 will be charged the applicable rate. This charge applies to customers in the Homestead and Hudson exchanges.]

Miami/Orlando/Tampa/Winter Park/ Ft. Lauderdale/Boca Raton

Optional Feature		
Interim Local Number Portability		\$0.00/number
(Rates for a volume of numbers greater than 500 will be provided on an Individual Case Basis for Interim Local Number Portability)		
Calling Number Delivery Blocking – Complete	\$0.00	
Remote Call Forwarding (Per each Path Line)		\$20.00
Overflow Routing	\$20.00	

3.1.4 Usage Rates: All Local Exchange Service Customers may order service on a per minute or per call usage basis as stated below. These rates will apply to all outgoing direct-dialed calls placed to stations within the caller's local exchange areas, as defined within. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

Per Call Usage Rate: 1/ The following rates will apply on a per call basis, regardless of the duration of the call. The following rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein.

	Miami/ Ft. Lauderdale	Orlando	Tampa	Winter Park	Boca Raton
	\$0.1200	\$0.1000	\$0.1200	\$0.1200	

3.1.4.2 Per Minute Usage Rate: 1/ The following rates will be applied on a per minute basis. Peak rates will apply from 8:00 a.m. through 5:00 p.m. Monday through Friday. Off-Peak rates will apply at all other times.
 [1/ Effective March 1, 2001, this calling option will not be available to new subscribers.]

Miami/Ft. Lauderdale

	Peak		Off-Peak
1st Min.	Add'l Min.	1st Min.	Add'l Min.
\$0.066	\$0.022	\$0.034	\$0.012

Tampa

	Peak		Off-Peak
1st Min.	Add'l Min.	1st Min.	Add'l Min.
\$0.056	\$0.019	\$0.028	\$0.009

Orlando

	Peak		Off-Peak
1st Min.	Add'l Min.	1st Min.	Add'l Min.
\$0.066	\$0.022	\$0.034	\$0.012

Winter Park

	Peak		Off-Peak
1st Min.	Add'l Min.	1st Min.	Add'l Min.
\$0.066	\$0.022	\$0.034	\$0.012

Boca Raton

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	Peak		Off-Peak
1st Min.	Add'l Min.	1st Min.	Add'l Min.
\$0.066	\$0.022	\$0.034	\$0.012

3.1.5 Local Service Term Plan 1/ 2/

[1/ Beginning November 1, 1997 the terms and conditions of this program will only be available for those customers subscribing to a Special Customer Arrangement offered by MCI Telecommunications Corporation.]

[2/ Beginning December 1, 1998 this plan will no longer be available to new subscribers.]

Customers who subscribe to facilities based Local Exchange Service and enroll in a Local Service Term Plan are eligible to receive the discounts described below on specific monthly recurring and usage charges based on the customer's term commitment. The customer must commit to service for a term of either one, two, three, four, or five years. The term of the Local Service Term Plan will commence no earlier than the first of the next billing month in which the customer subscribes to the plan. The customer will receive the following discounts in lieu of all other discounts or promotions, except for the Local Customer Assurance Promotion, on the following recurring charges: Local Line, Local Trunk-Basic, DID/2 Way Direct numbering charges, Local Trunk-DID, Local Trunk - 2 Way Direct, usage charges, and Local ISDN - PRI.

Term Commitment	Discount
1 year	10%
2 years	15%
3 years	20%
4 years	20%
5 years	20%

MCI will waive applicable install charges for any new lines or trunks ordered by the customer.

A plan will automatically renew for an equivalent term unless the customer provides written notification to cancel the MCI Local Service Term Plan. This notice must be received by MCI no more than 30 days after the expiration of the term plan.

Cancellation or Discontinuance with Liability: Discontinuance of all Local Services furnished under the Local Service Term Plan prior to the expiration of the Committed term constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge. The early termination charge will be equal to the customer's highest billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the customer's term plan.

For customers that have enrolled in a networkMCI One long distance term plan or Special Customer Arrangement offered by MCI Telecommunications Corporation, the customer's term length may be coterminous with the networkMCI One or Special Customer Arrangement term of service. Accordingly, the customer's actual term may be of a shorter duration than the term commitment selected above. If the customer selects a term commitment greater than the term of service of the networkMCI One or Special Customer Arrangement, the cotermination provision shall not apply.

For those customers who subscribe to a networkMCI One term plan or Special Customer Arrangement, the early termination charges associated with that term plan or Special Customer Arrangement will apply in lieu of the charges specified above. In addition, customers will be required to repay any credits received as a result of enrolling in the term.

Cancellation or Discontinuance without Liability: A customer can terminate a term plan without liability if the customer enrolls in a new term plan with an expiration date later than the current term plans expiration date.

3.1.5.1 Local Exchange Service Term Plan 2 1/

[1/ Beginning December 1, 1998 this plan will no longer be available to new subscribers.]

A Customer who subscribes to facilities based, stand alone Local Exchange Service and enrolls in a Local Service Term Plan is eligible to receive the discounts described below on specific monthly recurring and usage charges, based on the customer's term commitment. The customer must commit to service for a term of one, two, or three years. The term of the Local Service Term Plan will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. The Customers subscribing to this term plan will receive the following discounts in lieu of all other discounts or promotions, unless the promotion specifies otherwise.

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The discounts will be applied to the following recurring charges: Local Line, Local Trunk-Basic, DID/ 2 Way Direct numbering charges, Local Trunk-DID, Local Trunk - 2 Way Direct, Local ISDN - PRI, as well as local service usage charges.

Term Commitment	Discount
One Year	5%
Two Year	10%
Three Year	15%

A plan will automatically renew for an equivalent term unless the customer provides written notification to cancel the MCI Local Service Term Plan. This notice must be received by MCI no more than thirty (30) days after the expiration of the term.

Cancellation or Discontinuance with Liability: Discontinuance of all Local Services furnished under the Local Service Term Plan prior to the expiration of the committed term constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge. The early termination charge will be equal to the customer's highest billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the customer's term plan.

Cancellation or Discontinuance without Liability: A customer can terminate a term plan without liability if the customer enrolls in a new term plan with an expiration date later than the current term plan's expiration date. A customer may terminate without penalty at any time and enroll in a networkMCI One term plan.

3.1.5.2 networkMCI One Term Plan 1/

[1/ Beginning December 1, 1998 this plan will no longer be available to new subscribers.]

The networkMCI One Term plan is a term plan, in lieu of all other tariffed local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the company through the networkMCI One Term Plan are subject to the terms and conditions set forth in MCI Telecommunications F.C.C. Tariff No. 1, section C-3.4.1.4.2, and this tariff. Customers who enroll in this term plan must have their facilities based MCI Local Exchange service usage billed to a single networkMCI One invoice.

Customers subscribing to this term plan will receive discounts as set forth in MCI Telecommunications Corporation F.C.C. Tariff No. 1, section C-3.4.1.4.2 in lieu of all other discounts or promotions, unless the promotion specifies otherwise. The discounts will be applied to the following recurring charges: Local Line, Local Trunk-Basic, DID numbering charges, Local Trunk-DID, Local Trunk - 2 Way Direct, Local ISDN - PRI, as well as local service usage charges.

Customers enrolled in Special Customer Arrangements or offered by company or MCI Telecommunications Corporation are not eligible for the benefits of this term plan.

3.1.5.3 On-Net Term Plan

The On-Net Term Plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the Company through the On-Net Term Plan are subject to the terms and conditions set forth in MCI WORLDCOM COMMUNICATIONS, INC. Tariff F.C.C No. 1, section C-3.464, and this tariff. Customers who enroll in this term plan must have their facilities based MCI Local Exchange service usage billed to a single On-Net invoice.

Customers subscribing to this term plan will receive discounts as set forth below, in lieu of all other tariffed term plans. The discounts will be applied to the following recurring charges: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, High Capacity Inbound Service, DID/2 Way Direct Number Charges, Local ISDN-PRI Local Service Configuration Charge, Local ISDN-PRI B Channel Service Charge, optional features, Local ISDN-PRI optional features, as well as local service usage charges.

The Volume Commitment will be determined based upon the Qualifying Volume received by the Company, or any affiliate of the Company, from Customer's facilities based Local Exchange service, as defined in section 6.3.1.5.4 and the Qualifying Volume of Customer's telecommunications services as defined in MCI Communications Services, Inc. Tariff F.C.C. No. 1, Section C-3.4641.

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

Term Commitment/Discount 1/

[1/ Beginning October 1, 2000, monthly volume commitments will no longer be available to new customers.]

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Volume Commitment		1 year	2 years	3 years	4 years	5 years		
\$ 100 /month	5.0%	8.0%		11.0%	14.0%	17.0%		
250 /month	5.0	8.0		11.0	14.0		17.0	
500 /month	5.0	8.0		11.0		14.0		17.0
1,000 /month	10.0	13.0		16.0	19.0		22.0	
2,000 /month	10.0	13.0		16.0	19.0		22.0	
3,000 /month	10.0	13.0		16.0	19.0		22.0	
4,000 /month	10.0	13.0		16.0	19.0		22.0	
5,000 /month	12.0	15.0		18.0	21.0		24.0	
7,000 /month	12.0	15.0		18.0	21.0		24.0	
1,200 /annual		5.0	8.0		11.0		14.0	17.0
3,000 /annual		5.0	8.0		11.0	14.0		17.0
6,000 /annual		5.0	8.0		11.0		14.0	17.0
12,000 /annual		10.0	13.0		16.0	19.0		22.0
24,000 /annual		10.0	13.0		16.0	19.0		22.0
36,000 /annual		10.0	13.0		16.0	19.0		22.0
48,000 /annual		10.0	13.0		16.0	19.0		22.0
60,000 /annual		12.0	15.0		18.0	21.0		24.0
84,000 /annual		12.0	15.0		18.0	21.0		24.0
120,000/annual		14.0	17.0		20.0		23.0	26.0
180,000/annual		14.0	17.0		20.0		23.0	26.0
300,000/annual		16.0	19.0		22.0		25.0	28.0
600,000/annual		18.0	21.0		24.0		27.0	30.0
900,000/annual		21.0	24.0		27.0		30.0	30.0
1.2M/annual		24.0	27.0		30.0		30.0	30.0
1.8M/annual		27.0	30.0		30.0		30.0	30.0
2.4M/annual		30.0	30.0		30.0		30.0	30.0

3.1.5.4 Local On-Net Term Plan

The Local On-Net Term Plan is a term plan, in lieu of all other tariffed term plans, available to facilities based standalone local exchange service customers. Customers who subscribe to Local On-Net Term Plan are subject to the following conditions:

Definition of Terms:

Qualifying Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, High Capacity Inbound Service, DID/2 Way Direct Number Charges, Standard and Optional Features, Local ISDN-PRI Local Service Configuration Charge, Local ISDN-PRI B Channel Service Charge, and Local ISDN-PRI Optional Features as well as local service usage charges. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Local On-Net Term Plan volume commitment: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Eligible Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, High Capacity Inbound Service, DID/2 Way Direct Number Charges, Local ISDN-PRI Local Service Configuration Charge, Local ISDN-PRI B Channel Service Charge, recurring charges for optional features, recurring charges for Local ISDN-PRI optional features, as well as local service usage charges. Charges for the following are not included as Eligible Volume and will not receive Local On-Net Term Plan volume discounts: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring charges for Standard and Optional Features; non-recurring charges for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

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Term Commitment and Renewal Options: A customer must commit to service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Local On-Net Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume Commitment: A customer may elect a Local On-Net Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$1,200, \$3,000, \$6,000, \$12,000, \$24,000, \$36,000, \$48,000, \$60,000, \$84,000, \$120,000; \$180,000; \$300,000; 600,000; \$900,000; \$1.2M; \$1.8M; \$2.4M. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent annualized volume commitment. If a customer so elects, the term of service expiration date will not change. The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

Early Termination Charges:

Cancellation of Discontinuance without Liability: If: (i) the customer's use of Local Exchange Service under a Local On-Net Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment or monthly volume commitment and (ii) at the time of termination the customer is enrolled in a new Local On-Net Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's Local On-Net Term Plan's term commitment is one year; or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new Local On-Net Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the Local On-Net Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

Term Commitment/Discount 1/

[1/ Beginning October 1, 2000, monthly volume commitments will no longer be available to new customers.]

Volume Commitment		1 year	2 years	3 years	4 years	5 years
\$100 /month	0.0%	3.0%	6.0%	9.0%	12.0%	
250 /month		0.0	3.0	6.0	9.0	12.0
500 /month		0.0	3.0	6.0	9.0	12.0
1,000 /month	5.0	8.0	11.0	14.0	17.0	
2,000 /month	5.0	8.0	11.0	14.0	17.0	
3,000 /month	5.0	8.0	11.0	14.0	17.0	
4,000 /month	5.0	8.0	11.0	14.0	17.0	
5,000 /month	7.0	10.0	13.0	16.0	19.0	
7,000 /month	7.0	10.0	13.0	16.0	19.0	
1,200 /annual	0.0	3.0	6.0	9.0	12.0	
3,000 /annual	0.0	3.0	6.0	9.0	12.0	12.0
6,000 /annual	0.0	3.0	6.0	9.0	12.0	

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12,000 /annual	5.0	8.0	11.0	14.0	17.0	
24,000 /annual	5.0	8.0	11.0	14.0	17.0	
36,000 /annual	5.0	8.0	11.0	14.0	17.0	
48,000 /annual	5.0	8.0	11.0	14.0	17.0	
60,000 /annual	7.0	10.0	13.0	16.0	19.0	
84,000 /annual	7.0	10.0	13.0	16.0	19.0	19.0
120,000 /annual	9.0	12.0	15.0	18.0	21.0	
180,000 /annual	9.0	12.0	15.0	18.0	21.0	
300,000 /annual	11.0	14.0	17.0	20.0	23.0	
600,000 /annual	13.0	16.0	19.0	22.0	25.0	
900,000/annual		16.0	19.0	22.0	25.0	25.0
1.2M/annual		19.0	22.0	25.0	25.0	25.0
1.8M/annual		22.0	25.0	25.0	25.0	25.0
2.4M/annual		25.0	25.0	25.0	25.0	25.0

3.1.6 Miami/Orlando/ Ft. Lauderdale/ Boca Raton Local ISDN-PRI

Local ISDN - Primary Rate Interface (Local ISDN-PRI): Local ISDN-PRI is an alternative arrangement for individual local exchange services such as Local Trunk Basic and Local Trunk DID. Local ISDN-PRI is provisioned at the 1.544 Mbps rate via the Primary Rate Interface standard of the Integrated Services Digital Network (ISDN). Local ISDN-PRI provides the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.

3.1.6.1. Local ISDN-PRI Service Arrangement - One or more Service Configurations can be combined to create a Local ISDN-PRI Service Arrangement. Customers may have multiple Local ISDN-PRI Service Arrangements per location, however for each Service Arrangement one Service Configuration 1 must be included. The controlling D channel will always reside on Service Configuration 1.

The D channel is a 64 Kbps channel that carries signaling and control for the B channels. The capabilities of the D channel are contained within the customers Service Configuration.

The ISDN Digital Facility is ordered separately and not included as part of the Service Configuration.

3.1.6.1.1 Service Configuration 1 - The first Service Configuration for any Local ISDN-PRI Service Arrangement must be a Service Configuration 1. Service Configuration 1 provides twenty-three (23) 64 Kbps B channels and one (1) primary 64 Kbps D signaling channel. The primary D channel is an-out-of band signaling channel used to control and route all of the B channel traffic within the Local ISDN-PRI Service Arrangement.

3.1.6.1.2 Service Configuration 2 - This configuration is only available in conjunction with Service Configuration 1. It provides an additional twenty-four (24) 64 Kbps B channels which are controlled by the D channel on Service Configuration 1. Multiple Service Configuration 2s may be associated with a Service Configuration 1 subject to switching equipment limitations.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separately DID telephone numbers, as found in Section 3.1.3.2.1 preceding.

3.1.6.1.3 Service Configuration 3 - This configuration is only available to subscribers who have a Service Configuration 1. It provides a backup 64 Kbps D channel and twenty-three (23) additional 64 Kbps B channels. The backup D channel will control and route all of the B channel traffic of a single PRI Service Arrangement in the event the D channel on the primary configuration (Service Configuration 1) fails. A maximum of one Service Configuration 3 may be included with each Local ISDN-PRI Service Arrangement. Service Configuration 3 is available subject to switching equipment capabilities.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separately DID telephone numbers, as found in Section 3.1.3.2.1 preceding.

3.1.6.2 Optional Features: In addition to providing Local Exchange Services specified above, Local ISDN-PRI can be configured to support the following optional advanced ISDN features:

Call-by-Call Service Selection: Allows B channels to be shared between multiple services carried over a single PRI Local Serving Arrangement.

Calling Number Delivery: Allows the customer to receive the originating caller's working telephone number provided this information is forwarded to the Company by the caller's Local Exchange and/or Long Distance Carrier.

Remote Call Forwarding: RCF allows all calls dialed to a telephone number equipped for RCF service to be automatically forwarded to another dialable telephone number. This service enables a customer to list a local directory number that is forwarded to a different city or exchange. Each RCF service allows for the forwarding of one call at a given time. The RCF customer is responsible for any applicable usage rates/charges between the RCF number and the terminating number.

Overflow Routing

3.1.6.3 Local ISDN - Primary Rate Interface (Local ISDN-PRI) Rates and Charges:

Non-Recurring and Monthly Recurring Charges as specified below apply per T-1 unless otherwise noted. The Local ISDN PRI T-1 non-Recurring and recurring charges include Service Configuration and B Channel Service charges. Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 3.1.3.2.3.1 and 3.1.3.2.3.2 respectively.

3.1.6.3.1 Non-Recurring Charges (Per T-1)

Service Reconfiguration Charge 1/ \$130.00
 [1/ Applies for each Service Configuration affected. i.e., if the Service Reconfiguration will effect one Service Configuration 1 and three Service Configuration 2s, four (4) Service Reconfiguration Charges would apply.]

Local ISDN PRI T-1 Installation \$200.00

Due Date Change \$10.00
 (per occurrence)

3.1.6.3.2 Monthly Recurring Charges

Per T-1
 Local ISDN PRI T-1 Flat Rate Option \$1,645.00
 Local ISDN-PRI T-1 Per Minute/ \$525.00
 Per Call options 1/
 [1/ Local ISDN-PRI T-1 Per Minute/Per Call options are not available for high capacity inbound service customers.]

Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

Per Location

Call-by-Call Option \$ 0.00

Calling Number Delivery \$ 0.00

Feature Package 1 \$ 0.00
 (Includes Call-by-Call & Calling Number Delivery.)

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Remote Call Forwarding (Per each Path Line)	\$20.00
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Overflow Routing	\$20.00
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3.1.6.3.3 Usage Charges: The rates and charges specified in Section 3.1.6.3.2 for flat rate option will apply to circuit switched voice and data calls. Customers selecting the Data only option will receive a monthly credit of \$540.00 per T-1. 1/ The rates specified in Section 3.1.4 will apply for Customers selecting the per minute or per call option. [1/ Customer's subscribing to service under the Local Plus Program are not eligible to receive this credit.]

3.1.7 Tampa Local ISDN - Primary Rate Interface (Local ISDN-PRI) (Cont.)

3.1.7.3 Local ISDN - Primary Rate Interface (Local ISDN-PRI) Rates and Charges:

Non-Recurring and Monthly Recurring Charges as specified below apply per T-1 unless otherwise noted. The Local ISDN PRI T-1 non-recurring and recurring charges include Service Configuration and B Channel Service charges. Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 3.1.3.2.3.1 and 3.1.3.2.3.2 respectively.

3.1.7.3.1 Non-Recurring Charges

Service Reconfiguration Charge 1/	\$ 55.00
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[1/ Applies for each Service Configuration affected. i.e., if the Service Reconfiguration will effect one Service Configuration 1 and three Service Configuration 2s, four (4) Service Reconfiguration Charges would apply.]

Local ISDN PRI T-1 Installation (Per T-1)	\$200.00
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Line Restoral Charge (per trunk)	\$20.00
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(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Due Date Change (per occurrence)	\$10.00
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T-1 Order Expedite Charge (per T-1)	\$600.00
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Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	Per Location
Call-by-Call Option	\$ 0.00
Calling Number Delivery	\$ 0.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery.)	\$ 0.00

3.1.7.3.2 Monthly Recurring Charges

Per T-1

Local ISDN PRI T-1 Flat Rate Option	\$1,125.00
Local ISDN PRI T-1 Per Minute/ Per Call Options 1/	\$900.00

[1/ Effective March 1, 2001, this calling option will not be available to new subscribers.]

Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

		Per Location
Call-by-Call Option	\$ 0.00	
Calling Number Delivery		\$ 0.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery.)	\$ 0.00	
Remote Call Forwarding (Per each Path Line)		\$20.00

Usage Charges: The rates and charges specified in Section 3.1.4 for local usage will apply to circuit switched voice calls for customers selecting the per minute or per call option. The flat rate option is available for voice traffic only. Data usage will be charged on a per minute basis as specified below regardless of the trunk type (measured or flat rate) purchased. Customers electing the Data usage only option will receive a monthly discount of \$372.00 per T-1. 1/

[1/ Customer's subscribing to service under the Local Plus Program are not eligible to receive this credit.]

3.1.7.3.4 Per Minute Data Usage Rate:

\$0.020

3.1.8.3 Local ISDN - Primary Rate Interface (Local ISDN-PRI) Rates and Charges:

Non-Recurring and Monthly Recurring Charges as specified below apply per T-1 unless otherwise noted. The Local ISDN PRI T-1 non-recurring and recurring charges include Service Configuration and B Channel Service charges. Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 3.1.3.2.3.1 and 3.1.3.2.3.2 respectively.

3.1.8.3.1 Non-Recurring Charges

Service Reconfiguration Charge 1/	\$55.00
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[1/ Applies for each Service Configuration affected. i.e., if the Service Reconfiguration will effect one Service Configuration 1 and three Service Configuration 2s, four (4) Service Reconfiguration Charges would apply.]

Local ISDN PRI T-1 Installation (Per T-1)	\$200.00
Due Date Change (per occurrence)	\$10.00
T-1 Order Expedite Charge (per T-1)	\$600.00

Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	Per Location
Call-by-Call Option	\$ 50.00
Calling Number Delivery	\$ 0.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery.)	\$ 50.00

3.1.8.3.2 Monthly Recurring Charges

Per T-1

Local ISDN PRI T-1 Flat Rate Option	\$985.00
Local ISDN PRI T-1 Per Minute / Per Call options 1/	\$525.00

[1/ Local ISDN-PRI T-1 Per Minute / Per Call options are not available for high capacity inbound service customers.]

Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	Per Location
Call-by-Call Option	\$ 45.00
Calling Number Delivery	\$ 0.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery.)	\$ 45.00
Remote Call Forwarding (Per each Path Line)	\$20.00

Usage Charges: The rates and charges specified in Section 3.1.8.3.2 for flat rate option will apply to circuit switched voice and data calls. The rates specified in Section 3.1.4 will apply for customers selecting the per minute or per call option.

3.1.9 Digital T1- Service 1/

[1/ Effective October 16, 1998, Digital T-1 Service will no longer be available to new customers.]

Digital T-1 Service provides a credit for customers who purchase digital trunks in blocks of 24 (an entire T-1). Customers who order an entire T-1 will be charged applicable non-recurring trunk and monthly recurring trunk charges as specified below for Local Trunk depending on service for which customer subscribes. Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

Non-Recurring Charges

Applicable rates for non-recurring charges for Local Trunk-Basic (Digital), Local Trunk-DID (Digital) and Local-Trunk 2 Way Direct (Digital) will apply. The rates in sections 3.1.3.1.3.1, 3.1.3.2.3.1 and 3.1.3.3.4.1 will apply for non-recurring charges.

Monthly Recurring Charges

Applicable rates for monthly recurring charges for Local Trunk-Basic Flat Rate Option (Digital), Local Trunk-DID (Digital) and Local-Trunk 2 Way Direct (Digital) will apply. The rates in sections 3.1.3.1.3.2, 3.1.3.2.3.2, and 3.1.3.3.4.2 will apply for monthly recurring charges. For Tampa customers the rates in section 3.1.11 will apply.

Customers enrolling in this service will receive the following monthly credit per trunk per T-1 ordered:

Miami/Ft. Lauderdale	Credit Per Trunk
Local Trunk - Basic (Digital) (Flat Rate Option)	\$27.00
Local Trunk – DID (Digital)	\$27.00
Local Trunk – 2 Way Direct (Digital Flat Rate Option)	\$27.00
Tampa	Credit Per Trunk
Local Trunk - Basic (Digital) (Flat Rate Option)	\$6.50
Local Trunk - DID (Digital)	\$6.50
Local Trunk – 2 Way Direct (Digital Flat Rate Option)	\$6.50
Boca Raton	Credit Per Trunk
Local Trunk - Basic (Digital) (Flat Rate Option)	\$25.50
Local Trunk - DID (Digital)	\$25.50
Local Trunk – 2 Way Direct (Digital Flat Rate Option)	\$25.50
Winter Park	Credit Per Trunk
Local Trunk - Basic (Digital) (Flat Rate Option)	\$14.00
Local Trunk - DID (Digital)	\$41.00
Local Trunk – 2 Way Direct (Digital Flat Rate Option)	\$41.00
Orlando	Credit Per Trunk
Local Trunk - Basic (Digital) (Flat Rate Option)	\$26.50
Local Trunk – DID (Digital)	\$26.50
Local Trunk – 2 Way Direct (Digital Flat Rate Option)	\$26.50

Credits earned during a partial billing period will be given in their entirety and will not be pro-rated.

In addition to the above charges, rates for usage will apply if applicable, as specified in Section 3.1.4.

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the credits for that T-1. Customers may enroll more than one T-1 in this service.

3.1.10 Digital T1- Credit Program

Digital T-1 Credit Program provides a credit for customers who purchase digital Local Trunk-Basic, digital Local Trunk-DID or digital Local Trunk-2 Way Direct (trunk types) in blocks of 24 trunks (an entire T-1). Customers who order an entire T-1 will be charged applicable non-recurring trunk and monthly recurring trunk charges as specified below for Local Trunk depending on service for which customer subscribes. Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

Non-Recurring Charges

Applicable rates for non-recurring charges for Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way Direct will apply. The rates in sections 3.1.3.1.3.1, 3.1.3.2.3.1 and 3.1.3.3.4.1 will apply for non-recurring charges.

Monthly Recurring Charges

Applicable rates for monthly recurring charges for Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way Direct will apply. The rates in sections 3.1.3.1.3.2, 3.1.3.2.3.2 and 3.1.3.3.4.2 will apply for monthly recurring charges. For Tampa customers the rates in section 3.1.11 will apply.

Customers enrolling in this service will receive the following monthly credit per trunk per T-1 ordered.

Miami/Ft. Lauderdale	Credit Per Trunk
Local Trunk - Basic (Digital) (Flat Rate Option)	\$27.00
Local Trunk - DID (Digital)	\$27.00
Local Trunk – 2 Way Direct (Digital Flat Rate Option)	\$27.00
Tampa	Credit Per Trunk
Local Trunk - Basic (Digital) (Flat Rate Option)	\$6.50
Local Trunk - DID (Digital)	\$6.50
Local Trunk – 2 Way Direct (Digital Flat Rate Option)	\$6.50
Boca Raton	Credit Per Trunk
Local Trunk - Basic (Digital) (Flat Rate Option)	\$25.50
Local Trunk - DID (Digital)	\$25.50
Local Trunk – 2 Way Direct (Digital Flat Rate Option)	\$25.50
Winter Park	Credit Per Trunk
Local Trunk - Basic (Digital) (Flat Rate Option)	\$14.00
Local Trunk - DID (Digital)	\$41.00
Local Trunk – 2 Way Direct (Digital Flat Rate Option)	\$41.00
Orlando	Credit Per Trunk
Local Trunk - Basic (Digital) (Flat Rate Option)	\$26.50
Local Trunk - DID (Digital)	\$26.50
Local Trunk – 2 Way Direct (Digital Flat Rate Option)	\$26.50

Credits earned during a partial billing period will be given in their entirety and will not be pro-rated.

In addition to the above charge, usage will apply, if applicable, as specified in Section 3.1.4.

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the credits for that T-1. Customers may enroll more than one T-1 in this service.

3.1.11 Tampa Rate Program 1/

[1/ Customer's subscribing to service under the Local Plus Program are not eligible to receive these discounts.]

Tampa Rate Program provides a discounted rate to customers who purchase Local Trunk-Basic and Local Trunk-DID/2 Way Direct. This program is only available to customers signing a new On-Net Term Plan or new Local On-Net Term Plan. Monthly recurring charges provided in this program are in lieu of the Local Trunk-Basic Flat Rate Option monthly recurring charge and Local Trunk-DID/2 Way Direct monthly recurring charge specified in Sections 3.1.3.1.3.2, 3.1.3.2.3.2 and 3.1.3.3, respectively. All other applicable non-recurring and

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recurring trunk charges will apply as specified in 3.1.3 and 3.1.7 for Local Trunk-Basic and Local Trunk-DID/2 Way Direct Terms, conditions, and other charges, as described elsewhere in the Tariff, apply as appropriate.

Charges: The following monthly recurring charges apply per trunk:

	Monthly Recurring Charge
Local Trunk-Basic /High Capacity Inbound Service (Flat Rate Option)	\$52.05
Local Trunk-DID/High Capacity Inbound Service	\$52.05
Local Trunk – 2 Way Direct/High Capacity Inbound Service (Flat Rate Option)	\$52.05

Customers who cancel the term plan prior to the expiration of the term commitment will not receive the discounted program rate, but will receive the standard tariff rates for those trunks enrolled.

4. Promotional Offerings

4.42 Local Voice – T1/PRI Rewards Plus Promotion

Offer: Eligible new customers, as defined below (individually, a “Customer”), who enroll in this promotion and order Local-CLEC T1 and/or PRI Service (“Promotional Service”) will receive the Benefits listed immediately below, applied – as applicable based on the Term of the Customer’s Verizon Business service agreement (the “Agreement”) – to Customer’s first, second, and third invoice(s) following activation of the Promotional Service.

Agreement Term	Benefit “MRC” refers to the monthly recurring charge.
One (1) year	Credit of one (1) month’s MRC for the Promotional Service, all MRCs for DID blocks, and five (5) instances of Remote Call Forwarding for the duration of the Agreement.
Two (2) years	Credit of two (2) months’ MRCs for the Promotional Service, all MRCs for DID blocks, and five (5) instances of Remote Call Forwarding for the duration of the Agreement.
Three-plus (3+) years	Credit of three (3) months’ MRCs for the Promotional Service, all MRCs for DID blocks, and five (5) instances of Remote Call Forwarding for the duration of the Agreement.

Existing Verizon Local-CLEC customers subscribed to an Agreement:

- With a three-year or greater Term with a minimum of 12 months remaining in the Term who order additional Promotional Service are eligible to receive a credit of three (3) months MRC for the Promotional Service.
- With a two-year Term with a minimum of 12 months remaining in the Term who order additional Promotional Service are eligible to receive a credit of two (2) months MRC for the Promotional Service.

Eligibility:

Customer must enroll between November 1, 2007 and March 31, 2008. Promotional benefits apply only to Promotional Service ordered during the Promotional enrollment period. Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, Verizon Loyalty Plus III Plans on Promotional Service. Customers who subscribe to UNE-P, Local Lines, Trunk and Metered Rate service are not eligible.

4.43 Local Voice – Line Rewards Plus Promotion

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Offer: Eligible customers, as defined below (individually, a "Customer"), who enroll in this promotion and order Local-CLEC Local Line Service ("Promotional Service") will receive the following promotional benefits as shown below for each Promotional Circuit, as applicable, based upon the Term of the Customer's Verizon Business service agreement ("Agreement").

Agreement Term	Benefit (applied as applicable, to Customer's first, second and third invoice(s) following activation of Promotional Service) "MRC" refers to the monthly recurring charge.
One (1) year	Credit of one (1) month's MRC for the Promotional Service and one (1) free month of Voice Mail Service.
Two (2) years	Credit of two (2) months MRC for the Promotional Service and two (2) free months of Voice Mail Service.
Three Plus (3+) years	Credit of three (3) months MRC for the Promotional Service and three (3) free months of Voice Mail Service.

Existing Verizon Local-CLEC customers subscribed to an Agreement :

- With a three-year or greater Term with a minimum of 12 months remaining in the Term who order additional Promotional Service are eligible to receive a credit of three (3) months MRC for the Promotional Service.
- With a two-year Term with a minimum of 12 months remaining in the Term who order additional Promotional Service are eligible to receive a credit of two (2) months MRC for the Promotional Service.

Eligibility:

Customer must enroll between November 1, 2007 and March 31, 2008. Promotional Benefit applies only to Promotional Service ordered during the Promotional enrollment period. Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, And Verizon Loyalty Plus III Plans on Promotional Service. Customers who subscribe to Local Trunk and Metered Rate Service are not eligible.

4.44 Local Voice – CLEC PRI Caller ID with Name Rewards Promotion

Subject to the conditions below, new and renewing customers (individually, a "Customer") who enroll in this promotion and order CLEC PRI Caller ID with Name ("Promotional Service") for the first time (for the applicable PRI) will receive a credit per T1/PRI for the Promotional Service monthly recurring charge ("MRC") as listed in the table below based on the Term of the Customer's Verizon Business service agreement (the "Agreement").

Agreement Term	Duration of Promotional Service Credit	Months Credited
		After Circuit is Activated
2 Years	4 months	Months 2-5
3+ Years	6 months	Months 2-7

Conditions of Eligibility

1. Customer must subscribe to a new Agreement with a minimum 2-year Term.
 2. This promotion must be included in an Agreement signed and submitted by Customer by July 31, 2008.
- Customers who subscribe to Trunk and/or Metered Rate Voice service are not eligible.
4. This promotion is only available in locations where a Verizon Local-CLEC PRI is available.

Other Conditions

1. Each Customer location must have its own account number.
2. Promotional Circuits receiving the benefits of this promotion may not receive the benefits of the following promotions: Verizon Loyalty Plus Promotion (Local Services Only), Local T1 Rewards Promotion [Equipment].

3. With the exception of term discounts on MRCs, the promotional rates/discounts described herein are in lieu of all other discounts related to the Promotional Service.

7. Miscellaneous Services

7.1 Call Trace

Call Trace allows a called party to initiate an automatic trace of the last call received and is available for Local Line customers. After receiving an offending call, the customer must hang up and dial the feature code *57 (1157 for rotary phones) prior to receiving another inbound call. After dialing the feature code, the customer receives a recording that indicates that the trace was successful, and that the originating number has been captured and forwarded to the Company. The recording will also provide the customer a toll free number to the Company's Annoyance Call Bureau (ACB) Center for the customer to call for further action or to speak to an ACB representative.

An ACB representative advises the customer that the telephone numbers of calls identified as harassing shall be released only to authorized investigative or law enforcement officers. This information will not be given directly to the customer. Customers will be instructed to file a complaint with the appropriate law enforcement officials. Information on originating telephone number identified as harassing are released verbally to law enforcement with proof of identification. A subpoena is required before written records may be released to law enforcement. The Company is not liable for damages if, for any reason, the call trace attempt is not successful. The practices of law enforcement officials vary, and the Company does not represent that any action taken by such officials with regard to the traced number.

7.2 Selective Call Screening (SCS)

Selective Call Screening (SCS) is a call processing arrangement designed to restrict certain types of billing options from a line or trunk originating a call. The service is offered to provide customers with a choice of originating call screening options when an operator services system is involved with the call processing. The Selective Call Screening service provides information to the operator services platform (mechanized or live operator) to denote special originating call handling was requested. The following billing options are available: billing as collect, bill to a third party number or billed to a calling card.

The Company assumes no liability for calls completed by any other entity, carrier or operator services platform as long as the Selective Call Screening code accompanies the call sent to another entity, carrier or operator services platform.

SCS Customers are responsible for all toll charges billed to their line(s) for calls that are not carried solely over MCI network and facilities.

SCS is offered subject to switch availability on MCI Local Business facilities (lines and trunks).

7.2.1 Rates and Charges:

The following rates and charges apply to Selective Call Screening Service and are in addition to all other charges as specified elsewhere in the tariff:

	Establishing Service Non-Recurring	Monthly Recurring
Selective Call Screening, per line or per trunk (Tampa)	\$ 18.00	\$3.15
(All Other Cities)	\$ 19.00	\$3.30

7.3 Virtual Foreign Exchange (VFX) Service for Local ISDN-PRI (Cont.)

7.3.2 VFX Service Rates and Charges (Continued)

7.3.2.2 Monthly Recurring Charges

Local ISDN-PRI Charge 1/ 3/ (Per T-1)	\$840.00
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Digital Trunk Charge (Per T-1) 2/ 3/ \$552.00
Local ISDN-PRI Charge (Per T-1) 2/ 3/ \$552.00

[1/ This service is not available to new subscribers effective June 1, 2002.]

[2/ This service is only available to new and existing customers who subscribe to a new term plan.]

[3/ Beginning October 1, 2003, this will no longer be available to new subscribers.]

7.3.3 Term Plans

The VFX Service Term Plan is a term plan, in lieu of all other tariffed term plans, available to VFX Service customers. Customers who subscribe to VFX Service Term Plan are subject to the following conditions:

Definition of Terms:

Qualifying Volume is the customer's total monthly recurring VFX Service Digital Per Trunk charge, monthly recurring VFX charge, monthly recurring charges for FX Service Optional Features and monthly recurring charges for Local ISDN-PRI Optional Features, after the application of promotional and other discounts. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the VFX Service Term Plan volume commitment: Non-recurring charges for VFX Service; non-recurring charges for VFX Service Optional Features; non-recurring charges for Local ISDN-PRI, and taxes.

Eligible Volume is the customer's total monthly recurring VFX Service Digital Per Trunk charge and VFX charge, after the application of promotional and other discounts. Charges for following are not included as Eligible Volume and will not receive VFX Service Term Plan volume discounts: Non-recurring charges for VFX Service; non-recurring and monthly recurring charges for VFX Service Optional Features; non-recurring and monthly recurring charges for Local ISDN-PRI Optional Features, and taxes.

Term Commitment and Renewal Options: A customer must commit to a service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the VFX Service Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume Commitment: A customer may elect a VFX Service Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2 million; \$1.8 million, \$2.4 million. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent Annualized volume commitment. If a customer so elects, the term of service expiration date will not change, The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

Early Termination Charges:

Cancellation of Discontinuance without Liability: If: (I) the customer's use of VFX Service under a VFX Service Term Plan equals or exceeds the customer's equivalent annualized minimum volume commitment or monthly volume commitment and (II) at the time of termination the customer is enrolled in a new VFX Service Term Plan with a volume commitment which equals or exceeds the customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (I) the customer may terminate service at any time during the last three months of the term of service if the customer's VFX Service Term Plan's term commitment is one year: or, (II) the customer may terminate service at any time during the last six months of the term of service if the customer's new VFX Service Term Plan's term commitment if equal to or greater than two years.

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Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the VFX Service Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

Discounts: Customer will receive the following discounts applied to Eligible Volume charges and usage.

Volume Commitment	Term Commitment/Discount				
	1 year	2 years	3 years	4 years	5 years
\$100 /month	0.0%	3.0%	6.0%	9.0%	12.0%
\$250 /month	0.0	3.0	6.0	9.0	12.0
\$500 /month	0.0	3.0	6.0	9.0	12.0
\$1,000 /month	5.0	8.0	11.0	14.0	17.0
\$2,000 /month	5.0	8.0	11.0	14.0	17.0
\$3,000 /month	5.0	8.0	11.0	14.0	17.0
\$4,000 /month	5.0	8.0	11.0	14.0	17.0
\$5,000 /month	7.0	10.0	13.0	16.0	19.0
\$7,000 /month	7.0	10.0	13.0	16.0	19.0
\$120,000 /annual	9.0	12.0	15.0	18.0	21.0
\$180,000 /annual	9.0	12.0	15.0	18.0	21.0
\$300,000 /annual	11.0	14.0	17.0	20.0	23.0
\$600,000 /annual	13.0	16.0	19.0	22.0	25.0
\$900,000 /annual	16.0	19.0	22.0	25.0	25.0
\$1.2M /annual	19.0	22.0	25.0	25.0	25.0
\$1.8M /annual	22.0	25.0	25.0	25.0	25.0
\$2.4M /annual	25.0	25.0	25.0	25.0	25.0

7.4 LD and Local Online Calling Plan 1/
 [1/ Beginning January 1, 2004, this service will no longer be available to new subscribers.]

Eligibility: To be eligible for this plan, the customer:

must subscribe to this plan via a Company-designated Internet site;

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the LD and Local Online Calling Plan as described in the companion business service offered in MCI Communications Services, Inc. Tariff F.C.C. No. 6 (“Companion Interstate Service”) and must subscribe to LD and Local Online Calling Plan offered in the MCI Communications, Inc. FL PSC Tariff No. 5 (“Companion Intrastate Service”).

may not receive service under a Special Customer Arrangement;

Definitions:

For the purposes of this service, the following definitions apply:

“Eligible Local Service” is defined as Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local Trunk-ISDN/PRI

“Existing customers” are customers who, at the time of subscription to the plan, are receiving service under this tariff and the tariff containing the Companion Interstate Service.

“New customers” are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the tariff containing the Companion Interstate Service.

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Non-Recurring Charges: The following non-recurring charges will apply in lieu of Local Line Connection charge, Local Trunk Line Connection charge and Local ISDN-PRI T-1 Installation Charge:

	Non-Recurring Charge
Local Line (Per Line)	\$50.00
Local Trunk-Basic, Local Trunk-DID or Local Trunk-2 Way Direct (Per Trunk)	\$50.00
Local ISDN-PRI (Per T-1)	\$1,000.00

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offerings A and B are available on a per-Local Line basis and Offerings C and D are on a per-Local Trunk basis. The following Monthly recurring charges apply:

	Offering		Monthly Recurring Charge (per line or per trunk)
	A		\$39.00
B		\$65.00	
	C		\$59.00
	D		\$99.00

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited exchange service usage for Eligible Local Service.

Eligible Local Service will be billed in 60-second increments.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other services offerings under this tariff:

For existing customers who disconnect only plan service under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then be automatically re-subscribed to the service offering under the Companion Intrastate tariff and F.C.C No. 6 to which the customer was subscribed at the time of subscription to plan service.

For existing customers who disconnect from plan service under this tariff and Companion Intrastate Service, the Companion Interstate Service will terminate. Customers will then be automatically re-subscribed to the service offering under F.C.C. No. 6 to which the customer was subscribed at the time of subscription to plan service.

For new customers who disconnect only plan service under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then be automatically subscribed to MCI WorldCom On-Net Services under F.C.C No. 6 and intrastate MCI WorldCom On-Net Services.

For new customers who disconnect plan service under this tariff and Companion Intrastate Service, the Companion Interstate Service under F.C.C. No. 6 and plan service under this tariff will terminate. Customers will then be automatically subscribed to MCI WorldCom On-Net Services under F.C.C No. 6 for interstate long distance.

Other Conditions:

The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Charges under this plan will not be calculated in satisfaction of any volume requirement.

Customers subscribing to this service may not receive the benefits of any discounts or promotions including any term plan discounts except for the Install Waiver Promotion.

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7.5 Agent Program 1/
[1/ Beginning January 1, 2004, this service will no longer be available to new subscribers.]

7.5.1 Eligibility: To be eligible for this program, the Customer:

must subscribe to this program through a Company-designated agent;

may not receive any discounts or the benefits of any promotional offering except for the Local Satisfaction Guarantee Promotion, Local Nationwide One Promotion and the Local Install Waiver Promotion;

may not receive service under any other term plan;

7.5.2. Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

7.5.3 Credits: During each monthly period of the term of service, the Customer will receive a credit equal to 10 percent of the standard tariffed monthly recurring charges (excluding features) and usage rates for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI service.

7.5.4 Optional Feature Package: The Customer will be charged a \$10.00 monthly recurring charge for the following feature package:

Includes Standard Features plus
Call Waiting/Cancel Call Waiting
Call Transfer or 3 Way Calling (mutually exclusive)
Call Forward Busy
Call Forward No Answer
Caller Id-Name and Number
Calling Party Number Delivery
Speed Dialing - 8

7.5.5 Classifications, Practices and Regulations:

Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

7.6 Local Plus Program 1/
[1/ Beginning January 1, 2004, this service will no longer be available to new subscribers.]

Eligibility: To be eligible for this program, customers:

must subscribe to service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.verizonbusiness.com;
must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features:

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The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 3.1.2.3 except for the monthly recurring charges which are specified within this program.

Local Line Optional Features

- Feature Package 1
- Feature Package 2
- Call Waiting/Cancel Call Waiting
- Caller ID with name and Number
- Remote Call Forwarding
- Vanity Number
- Remote Access to Call Forwarding (Plan 2) 2/
 [2/ Only where facilities are available.]

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 3.1.3 and 3.1.6. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID numbers as specified in Section 3.1.3.2.3.2 and 3.1.3.3.4.2.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 3.1.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line)

Plan 1:

Boca Raton	\$52.00	
Jacksonville		\$49.00
Miami/Ft. Lauderdale		\$52.00
Tampa	\$52.00	
Orlando (BellSouth)		\$52.00
Orlando (Sprint)/Winter Park		\$52.00

Plan 2: \$52.00

Local Trunks (Basic, DID and 2 Way Direct) (Per trunk)	\$50.50
Local Trunks (Basic, DID and 2 Way Direct) (Per T-1)	\$895.00

Local ISDN-PRI (Per T-1) \$895.00

Feature Package 1	\$3.50
Feature Package 2	\$6.50
Remote Access to Call Forwarding (Plan 2)	\$7.00 1/ [1/ Only where facilities are available.]

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Discounts: 2/

[2/ Effective August 1, 2006, these discounts will no longer be available for new customers.]

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These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) customer's contract includes provision of the Local Plus Program and who commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local Plus Program pricing plan for intrastate and interstate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Early Termination:

Discontinuance of all services prior to the expiration of the committed term constitutes as discontinuance of the plan, and the customer will be billed and required to pay an early termination charge equal to 25% percent of the average of the customer's highest 4 months of billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the unfulfilled term of service. If the terminated plan has been in effect for more than 18 months, only the most recent 18 months are included in the calculation of applicable termination charges.

- 7.6.1 Local and Long Distance Service Plus Program/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II 1/ [1/ Beginning January 1, 2004, this service will no longer be available to new subscribers.]

Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance Service Plus Plan as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com; ("Companion Interstate Service") and must subscribe to the Local and Long Distance Service Plus Plan offered in the MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 5 ("Companion Intrastate Service").

must subscribe to service under Special Customer Arrangement SCA Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 3.1.

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per- T-1 or ISDN-PRI basis. The following Monthly recurring charges apply:

Offering	Monthly Recurring Charge (per line, trunk, T-1, or ISDN-PRI)
A	
	Plan 1:
	Boca Raton \$55.00
	Jacksonville \$55.00
	Miami \$55.00
	Orlando \$55.00

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	Winter Park	\$49.50
	Tampa	\$60.50
Plan 2:	\$66.00	
	B	\$65.00
	C	\$1,540.00

Unless the state has established a different requirement, for Customers who reside within the most dense zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 3.1.2 except for the monthly recurring charges which are specified within this program. Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 3.1.3 and 3.1.6. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

Local Line Optional Features

Feature Package 1

Feature Package 2

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding

Vanity Number

Remote Access to Call Forwarding (Plan 2) 1

[1/ Only where facilities are available.]

Monthly Recurring Charge

Feature Package 1 \$3.50

Feature Package 2 \$6.50

DID numbers (Per each block of 20 numbers) \$6.25

Remote Access to Call Forwarding (Plan 2) \$7.00 1/

[1/ Only where facilities are available.]

Discounts: 2/

[2/ Effective August 1, 2006, these discounts will no longer be available for new customers.]

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Service Plus Program/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II pricing plan for intrastate and interstate long distance service.

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A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 6 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 6, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 6 will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 6.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 6, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance Service Plus Program/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

7.7 Nationwide One Program

The Local Nationwide One Program is available to existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

Benefits: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

Local Trunk-Basic, Local Trunk-DID
and Local Trunk-2 Way

Monthly Recurring Charge (Per T-1)

Metered Plan:

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Boca Raton	\$181.24
Miami/Ft. Lauderdale	\$181.24
Orlando	\$181.24
Winter Park	\$137.56
Tampa	\$151.72

Flat Plan:

Boca Raton	\$536.24
Miami/Ft. Lauderdale	\$536.24
Orlando	\$536.24
Winter Park	\$492.56
Tampa	\$506.72

Local ISDN-PRI

Metered Plan:

Boca Raton	\$214.84
Miami/Ft. Lauderdale	\$214.84
Orlando	\$214.84
Winter Park	\$183.64
Tampa	\$186.28

Flat Plan:

Boca Raton	\$569.84
Miami/Ft. Lauderdale	\$569.84
Orlando	\$569.84
Winter Park	\$538.64
Tampa	\$541.28

Customers selecting the Metered Plan will receive the following program monthly usage rates:

1st Minute	Each Additional Minute
\$0.0158	\$0.0095

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

Other Conditions: Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

7.8 Save Program

Definitions:

An existing customer is a customer who is receiving service under this tariff for at least 12 months prior to enrollment in this program.

Eligibility: To be eligible for this program, the customer:

must be an existing facilities based business customer;

must be in good standing;

must bill at least \$50 in current charges in any one month prior to enrollment in this program; represent to the Company's satisfaction, as determined with the Company's sole discretion, that it will enter into another carrier's offer in absence of any further inducement from the Company to remain subscribed to Company services.

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Benefits: After enrollment in this program, the Company will provide a one-time credit, not to exceed \$5,000, equal to the net monthly recurring charges billed during the first full invoice after the Company receives notification from the Customer that it wishes to discontinue all service (Program Credit).

Other Conditions:

A Customer who discontinues all service within three months after receiving the Program Credit will be billed and required to repay the Program Credit. A customer will only be eligible to receive one Program Credit in any twelve-month period. Customer's receiving the benefits of this program are not eligible to receive the benefits of any promotional offering.

7.9 Local and Long Distance-Line Solution Service 1/
 [1/ Beginning January 1, 2004, this service will no longer be available to new subscribers.]

Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance-Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com; ("Companion Interstate Service") and subscribe to the Local and Long Distance Line-Solution Service offered in the MCI Communications Services, Inc. d/b/ Verizon Business Services, FPSC Tariff No. 5 ("Companion Intrastate Service").

must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 3.1.

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

	Offering Unlimited	Monthly Recurring Charge (Unlimited)
Plan 1: Boca Raton		\$60.00
Jacksonville	\$60.00	
Miami	\$60.00	
Orlando (BellSouth)	\$60.00	
Orlando (Sprint)	\$60.00	
Tampa	\$60.00	
Plan 2:		\$60.00

Unless the state has established a different requirement, for Customers who reside within the most dense zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 3.1.2 except for the monthly recurring charges which are specified within this program.

Local Line Optional Features

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Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting
Caller ID with name and Number
Remote Call Forwarding
Vanity Number
Remote Access to Call Forwarding (Plan 2) 2/
[2/ Only where facilities are available.]

	Monthly Recurring Charge
Feature Package 1	\$3.50
Feature Package 2	\$6.50
Remote Access to Call Forwarding (Plan 2) 2/ [2/ Only where facilities are available.]	\$7.00 2/

Discounts: 1/
[1/ Effective August 1, 2006, these discounts will no longer be available for new customers.]

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Line Solution Service pricing plan for intrastate and interstate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 5 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 5, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 5 will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 5.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 5, Companion Interstate Service under The

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Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance-Line Solution Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

7.10 Business Advantage Program 1/

[1/ Beginning January 1, 2004, this service will no longer be available to new subscribers.]

Eligibility: To be eligible for this program, customers:

must subscribe to service under Special Customer Arrangement (SCA) Guide Types 6, 7, 8, 9, or 10 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.verizonbusiness.com;
must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 3.1 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1

Feature Package 2

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding

Vanity Number

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 3.1.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line)

Plan 1:

Boca Raton	\$35.00
Jacksonville	\$40.00
Miami	\$40.00
Orlando (BellSouth)	\$35.00
Orlando (Sprint)	\$35.00
Tampa	\$35.00

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Plan 2: \$40.00

Unless the state has established a different requirement, for Customers who reside within the most dense zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

Feature Package 1 \$3.50
Feature Package 2 \$6.50

Discounts: 1/

[1/ Effective August 1, 2006, these discounts will no longer be available for new customers.]

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Business Advantage Program pricing plan for intrastate and interstate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Other Conditions:

The following disclaimers apply to Business Advantage Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

Nationwide Metered Line \$28
Nationwide Metered Line Local usage \$0.025/minute

Metered Feature Package (optional) \$19.00

10. Verizon Business Services I (Cont.)

10.6 Verizon Business Services Versatile T1 1/

[1/ Beginning October 1, 2005, Versatile T1 will no longer be available to new subscribers and existing customers will no longer be able to place new orders.]

Verizon Business Services Versatile T1 ("Versatile T1") is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet Dedicated Access, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

Eligibility

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Customer must subscribe to service under , MCI Guide Type 17, with a minimum 1-year term , as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com.

Customer must also subscribe to the Verizon Business Services Versatile T1 offering as described in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 5 ("Companion Intrastate Service").

Customer is not eligible to receive the benefits of any other program or promotion related to local, long distance, conferencing or internet dedicated access services.

Benefits

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits and a maximum 12 circuits will receive the monthly recurring charges detailed below.

Package B: Customers who subscribe to Versatile T1 service with a minimum 13 circuits and a maximum 18 circuits will receive the monthly recurring charges detailed below.

Package C: Customers who subscribe to Versatile T1 service with a minimum 19 circuits or a maximum 24 circuits will receive the monthly recurring charges detailed below.

Monthly Recurring Charges

A monthly recurring charge applies to the Plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The following Monthly Recurring Charges apply:

Service	Monthly Recurring Charge
Package A:	\$600.00
Package B:	\$690.00
Package C:	\$865.00

Additional benefits

In addition to the monthly recurring charge, customers will receive the benefits of the Companion Intrastate Service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 5.

Non Recurring Charges

Applicable non-recurring charges apply to services under the Verizon Business Services Versatile T1 as specified in Sections 3.1.3, 3.1.3.2, and 3.1.3.3. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

Features

DID blocks (block of 20) Nationwide rate of \$6.25 per month

The following local calling features are included at no additional charge:

- Caller ID - Name & Number
- Complete Blocking for Caller ID
- Select Blocking for Caller ID
- Call Forwarding Variable
- Speed Dial 8 or 30
- Call Waiting
- Three-way Calling
- Call Transfer
- 900/976 Blocking
- Toll Blocking (per line)
- Call Forwarding-busy
- Call Forwarding- Don't answer
- Voicemail

11. CALLING PLANS

5. Local T1 Rewards Plan

Offer

Eligible customers, as defined below, who enroll in this plan and subscribe to facilities based Verizon Local T1 and/or PRI Service (“Plan Service”) will receive a waiver of monthly recurring charges for Plan Service, applied to Customer’s first, second (if eligible), third (if eligible), and fourth (if eligible) invoice(s) following activation of Plan Service. In addition, customer will receive a waiver of DID block monthly recurring charges for the duration of the Customer’s Verizon Services Agreement (“Agreement”).

Benefit

Term	Benefit
1 year	Waiver of one month Plan Service and monthly recurring charges for DID blocks for duration of Agreement.
2 year	Waiver of two months Plan Service and monthly recurring charges for DID blocks for duration of Agreement
3+ year	Waiver of three months Plan Service and monthly recurring charges for DID blocks for duration of Agreement.

Additional Benefit

Customers who enroll in an Agreement having a two-year or greater term and who subscribe to Verizon Private IP service as found in the Service Guide at www.verizonbusiness.com at time of Plan enrollment will receive a waiver of one additional month of Plan Service.

Eligibility

New customers and existing customers who enroll in an Agreement and, for the first time, subscribe to Verizon Business Services I Local, Verizon Business Services I Local Line Solution, Verizon Business Services I Local and Long Distance, or Verizon Business Services Local and Long Distance Line Solution in combination with Verizon Full Local T1/ PRI service.

Existing Verizon Local customers enrolled in an Agreement having a three-year or greater term with a minimum of 12 months remaining who order additional Plan Service are eligible to receive a waiver of three months Plan Service, or four months if customer subscribes to Verizon Private IP service as found in the Service Guide at www.verizonbusiness.com at time of Plan enrollment.

Existing Verizon Local customers enrolled in an Agreement having a two-year term commitment with a minimum of 12 months remaining who order additional Plan Service are eligible to receive a waiver of two months Plan Service, or three months if customer subscribes to Verizon Private IP service as found in the Service Guide at www.verizonbusiness.com at time of Plan enrollment.

Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II and Verizon Loyalty Plus III promotions on Plan Service.

Customers who subscribe to UNE-P, Local Lines, Trunk and Metered Rate service are not eligible.

6. Verizon Business Services II Local Availability Enhancement Plan 1/

[1/ Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.]

Offer: Verizon Customers currently enrolled in an On-Net Term Plan are eligible to receive Verizon Business Services II Local Pricing as found in the Companion Local Tariffs. Customers adding Local service for the first time to their On-Net Term Plan with a minimum one-year term commitment are eligible to receive the benefits described in the following offers as specified in Section 13.1 and 13.2:

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Verizon Business Services II Local
Verizon Business Services II Local and Long Distance

Customers will receive the discounts under the term plan applicable to their agreement in lieu of any other term-based discount.

Eligibility: This plan applies only with respect to On-Net term plan customers who do not currently have Verizon as their Local Service Provider. In addition, plan only applies to new circuits of Verizon Business Services I service. Customers may not receive the benefits of non-plan discounts or credits.

7. Local T1/PRI Lit Building Plan 2/
[2/ Beginning February 1, 2007, this service will no longer be available to new subscribers.]

Offer: Customer will receive a monthly recurring charge (Plan Charge) of \$595.00 for Local T1/PRI service.

Eligibility: Customer must:

- * Be a new or existing customer adding new circuits into Lit Buildings;
- * Be located and provision in a building connected via Company owned fiber to the Company's network (Lit Building);
- * Receive service under Verizon Business Service II Local which receives the benefits of this plan under a term of service which equals or exceeds one year;
- * Represent the Company's satisfaction, as determined with the company's sole discretion, that it would not permit conversion of facilities without further inducement; and
- * Agree to allow the Company and its subcontractors and their respective employees and agents access to Customer or Authorized User premises at which service is being or will be provided (including access to associated equipment).

Other Conditions:

Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, Verizon Loyalty Plus III, Local T1Rewards and VBS II Local Availability Enhancement Plans or any discounts on the monthly recurring charges that receive the benefits of this plan.

8. Verizon Loyalty Plus I Plan 1/
[1/ Beginning July 1, 2007, this service will no longer be available to new subscribers.]

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company-provided service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

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Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local Trunk	Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution II	Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

9. Verizon Loyalty Plus II Plan 1/

[1/ Beginning February 1, 2007, this service will no longer be available to new subscribers.]

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service “unit” (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company provided service unit. The credits will be applied to the second full-month’s and the sixth full-month’s invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer’s Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this plan does not change the terms and conditions that apply to the new service unit. Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company’s quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company’s “Service Publication and Price Guide” (The Guide) located on the Company’s website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local Trunk	Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution II	Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

10. Verizon Loyalty Plus III Plan 1/

[1/ Beginning September 1, 2006, this service will no longer be available to new subscribers.]

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service “unit” (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company service unit. The credits will be applied to the second full-month’s, sixth full-month’s, and twelfth full-month’s invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer’s Fund account. To receive

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the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this plan does not change the terms and conditions that apply to the new service unit. Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan. Customer may enroll any eligible service unit, but any individual unit may be enrolled only once.

Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local Trunk	Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution II	Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

SUBSECTION B - Material previously in Company Price List No. 4

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

3.3 Exchange Access Service (Continued)

3.3.1 General Description (Continued)

Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the customer's premise.

The following Exchange Access Services are offered:

- Single Line Service
- Multi-Line Line Service
- Basic Trunk Service
- DID Trunk Service
- Intelenet Full Service T-1 Service
- Inteletrex Service
- Inward Business Line Service
- Inward Digital Trunk Service

3.3.2 Exchange Access Service Areas

Exchange Access Services are provided (pursuant to Section 3.3.1) in limited geographic areas. Exchange Access Services are provided at following locations and in following areas:

Geographic Areas
 In Which Full
 Service Is Available 1/
 Miami
 Tampa

[1/ Full service versions of the Company's Exchange Access Services will be provided to Customers, at Customer premises located in these areas pursuant to the BellSouth - Florida tariff or GTE - Florida tariff, to the extent that: (a) the Company has in-place and available network facilities extending to such premises; or (b) the Customer's premises is served by a BellSouth - Florida or GTE - Florida wire center at which the Company maintains a collocation arrangement and is able to reasonably employ such arrangement to interconnect to unbundled exchange link facilities which the Company, in its sole discretion, judges to be of a type, grade, technical specification, quality and quantity sufficient to, and offered under conditions consistent with, the delivery of such services.]

3.3.3 Calling Areas

Geographically-defined Local Calling Areas 1/ are associated with each Exchange Access Service provided pursuant to Section 3.3.1. Exchange Access Services shall have the following local calling areas:

[1/ Rates and rate plans for Local Calling Area calls placed over Company-provided Exchange Access Services are set forth in Section 3.6.]

Exchange	Local Calling Area
Miami	Homestead, Miami, North Dade, Perrine, including Big Pine, Boca Raton, Coral Springs, Deerfield Beach, Ft. Lauderdale, Hollywood, Islamorada, Key Largo, Key West, Marathon, No. Key Largo, Pompano Beach, Sugarloaf Key.
Tampa	Plant City, Palmetto, St. Petersburg, Sweetwater, Zephyrhills.

Extended Calling Service Area

Dade City, Mulberry, San Antonio, New Port Richey, Tarpon Springs.

3.3.4 Single Line Service 1/

[1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

Single Line Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line may be configured into a hunt group with other Company-provided Single Lines. Each Single Line is provided with the following standard features that can be deleted at the Customer's option:

Standard Features	Features Available Upon Request:
Touch Tone	Call Forward Variable
Caller ID Blocking (Selective)	Caller ID Blocking (Complete)

3.3.5 Multi Line Service 1/

[1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

Multi Line Service provides a Business Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Multi Lines are provided for connection of Customer-provided key systems to the public switched telecommunications network. Each Multi Line is provided with the following standard features that can be deleted at the Customer's option:

Standard Feaures:	Features available upon request:
-------------------	----------------------------------

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Touch Tone	Call Forward (Busy)
Caller ID Blocking (Selective)	Call Forward (Don't Answer)
Call Forward Variable	
Caller ID Blocking (Complete)	
UCD (Universal Call Distribution)	
Call Hunting (Choice of:)	Sequential
Circular	

3.3.6 Basic Trunk Service 1/
 [1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

Basic Trunk Service provides a Business Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. The following standard features are available with this service:

Standard Features:	Features available upon request:
Touch Tone	Caller ID Blocking (Complete)
Caller ID Blocking (Selective)	Call Hunting (Choice of:)
Call Forwarding – Variable	Sequential
	Circular

3.3.7 DID Trunk Service 1/
 [1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

DID Trunk Service provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to receive incoming calls one call at a time. DID Trunk Service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID Trunk Services include Basic Trunk Service rates (non-recurring and monthly recurring) as set forth in Section 3.4.6 in addition to the DID Termination rates.

3.3.8 Intelenet Full Service T-1 Service 1/
 [1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

Intelenet Full Service T-1 Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signaling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX-1 panel.

3.3.9 Intelletrex Service 1/
 [1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

Intelletrex Service provides a Business Customer with multiple individual voice-grade telephone communications channels, each of which can be used to place or receive one call at a time. Intelletrex Station Lines are provided for connection of Intelletrex-compatible Customer-provided station sets to the public switched telecommunications network. Intelletrex Service standard and optional features are described in the Definitions Section of this tariff. Intelletrex Service is provided with a minimum of five Intelletrex Station Lines. Each Intelletrex Station Line is provided in combination with other Company-provided services. Intelletrex Services are offered as Intelletrex Basic and Intelletrex Select. The standard features are as follows:

Standard Features:	Features available upon request:
Touch Tone	Caller ID Blocking (Complete)
Caller ID Blocking (Selective)	Call Forward Busy

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Call Forward Don't Answer
Call Forwarding Variable
UCD (Universal Call Distribution)
Call Hunting (Choice of:)

Sequential

Circular

3.4. Exchange Access Optional Features

3.4.1 Directory Listings 1/

[1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area for a single, non-recurring charge. At a Customer's option, the Company will arrange for additional listings.

3.4.2 Direct Inward (DID) Service 1/

[1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

DID service is an optional feature which can be purchased in conjunction with Company-provided DID Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID number blocks apply in addition to charges specified for DID Trunks or Digital Trunks in Sections 3.3.7 and 3.3.8, respectively.

Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group. A DID number block may only be associated with one trunk group. The Company reserves the right to limit the amount of DID numbers that will constitute a block of telephone numbers. The amount of DID numbers included in a telephone number group will be determined at the sole discretion of the Company, and will reflect the efficient management of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine based on its own discretion that there is inefficient number utilization, the Company may either reassign the DID numbers or charge an Underutilization Telephone Number Assignment Fee.

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

3.4.3 Main Number Retention 1/

[1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

Main Number Retention is an optional feature by which a new Customer, who was formally a customer of another certified local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Access Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

Monthly recurring and non-recurring charges apply per retained number. Rates for retained numbers may vary from area to area.

3.4.4 Accounting Codes 1/

[1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

Accounting Codes provide customers with a means of restricting calls or itemizing calls, according to specific digits that must be dialed at the end of a local or long distance telephone number. Customers may choose either Verified Account Codes or Unverified Account Codes.

Verified Account Codes: The Customer is required to enter an exact code when placing a call or the call will not go through. The codes are specified by the Customer and can be from 2 to 8 digits in length. Code lengths are ANI specific.

Unverified Account Codes: The Customer is required to enter in a code for the call to go through. The code length can be from 2 to 8 digits in length and must be consistent for each customer location.

3.4.5 Authorization Codes 1/

[1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

This option restricts calls from being made unless the correct accounting code is entered. Only customer specified codes will be accepted. The customer then may use these codes to track calling for cost analysis and bill-back purposes.

3.4.6 Vanity Number Service

Vanity Number Service is an optional feature by which a new Customer may request a specific or unique telephone number and fax number for use with the Company provided Exchange Access Services. This service provides for the assignment of a customer requested telephone number other than the next available number from the assignment control list.

Vanity Number Service is furnished subject to the availability of facilities and the requirements of Exchange Access Service as defined by the Company. The Company reserves all rights to the Vanity Numbers assigned to customers and may, therefore, change them if required.

3.4.7 Virtual Foreign Exchange (VFX) Service 1/

[1/ Beginning April 20, 1999, this service will no longer be available to new subscribers.]

VFX Service enables a Customer to receive Company-provided Exchange Access Service at a point outside the Local Exchange Service Area that normally serves the customer's location. VFX service can be used to receive inward calls only. VFX service has a minimum requirement of at least 48 lines.

The Local Exchange Calling Area and all Usage Service rates that apply to an VFX Exchange Access Service are the same as those that regularly apply to other Company-provided Exchange Access Services bearing the same NPA-NXX designation.

Customers are prohibited from using VFX service to place outbound calls including, but not limited to "911" emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographic location for emergency use.

3.4.8 Speed Dialing 1/

[1/ Beginning April 20, 1999, this service will no longer be available to new subscribers.]

This optional feature allows the Customer to program the phone to dial frequently called local and long distance numbers by dialing abbreviated digits. This feature is available in two options, one is a eight (8) code list using one (1) digit speed codes and the other is a thirty (30) code list using two (2) digit speed codes. The customer can select either the eight (8) or thirty (30) option or both options for a combined total of thirty-eight (38) speed codes. Speed Dialing is billed per line and on a monthly recurring basis.

3.5 Resold Local Exchange Service 1/

[1/ Beginning November 30, 2001, this service will no longer be available to Business customers.]

3.5.1 Description

Resold Local Exchange Service is composed of the resale of exchange access lines and local calling provided by other certified Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services. Resold Local Exchange Service is available in the BellSouth exchanges listed in Section 3.5.8, as amended from time to time. The following Resold Local Exchange Services are available to customers: 2/

[2/ Resold Local Exchange line rates or trunk rates include TouchTone.]

Single Line Service
DID Trunk Service

Basic Trunk Service

3.5.2 Single Line Service

Single Line Service provides a Business or Residential Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line may be configured into a hunt group with other Company-provided Single Lines.

3.5.3 Basic Trunk Service

Basic Trunk Service provides a Customer, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchange (PBX) to the public switched telecommunications network.

3.5.4 DID Trunk Service

DID Trunk Service provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to receive incoming calls one call at a time. DID Trunk Service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual station corresponding to each individual DID number.

3.5.5 Optional Features

Optional Features are available for use with Resold Local Exchange Services at the rates listed in Section 4.3.

A. Line Options 1/

[1/ Discounts are available based on the number of features chosen as stated in Section 4.3.5.B.]

Hunting	Hotline
Call Forward	Speed Calling - 8 Codes
Busy	Speed Calling - 30 Codes
Don't Answer	Three-Way Calling
Variable	Watch Alert
Call Waiting/Cancel Call Waiting	
Watch Alert Port Access	

B. Direct Inward Dial (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided Basic Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for Basic Trunks or Digital Trunks in Sections 3.5.3 and 3.5.4, respectively.

C. Directory Listings

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number 2/ in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at the rates stated in Section 4.3.

[2/ For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.]

3.5.6 Miscellaneous Services

The following Miscellaneous Services are available to customers of Resold Local Exchange Services.

A. Operator Services

Operator Handled Calling Services are provided to Customers and Users of Resold Local Exchange Services. Calls may be placed on an Operator Assisted basis.

1. Definitions

Person-to-Person: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, or a designated third-party station.

Station-to-Station: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or non-proprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones that are coin telephones will not be accepted.

B. Directory Assistance

Customers and Users of the Company's Resold Local Exchange Service may obtain directory assistance in determining telephone numbers within Florida by calling the Directory Assistance operator. Residential Customers are allowed three (3) free Directory Assistance calls per month. Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

1. A credit will be given for calls to Directory Assistance when:

- the Customer experiences poor transmission or is cut-off during the call,
- the Customer is given an incorrect telephone number, or
- the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

3.5.7 Local Calling Service 1/

[1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

A. Unlimited Local Calling Service provides a Customer with unlimited and untimed local calling for a monthly recurring charge. Unlimited Local Calling Service includes all outgoing direct-dialed calls placed to telephone stations within the caller's exchange area as defined in Section 3.5.8. The monthly recurring charge is included in the monthly recurring line charge (see Section 4.3 for monthly recurring line charge).

B. IntraLATA Calling

An IntraLATA Area Call is a call that originates and terminates outside an exchange area, but within the caller's LATA and is billed per call according to the duration of the call. IntraLATA calls are not eligible for term or volume discounts. Calls are billed in six second increments, with an eighteen second call minimum.

3.5.8 Rate Group Classifications/Service Areas

A. Rate Groups (BellSouth)

Rate Group 10	Jacksonville/West Palm Beach
Rate Group 11	Orlando
Rate Group 12	Miami/Ft. Lauderdale

B. Local Calling Areas

Calling From: Local Calling Area includes numbers in:
Miami - Homestead, Miami, North Dade, Perrine

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Local Calling Area also includes Extended Calling Service numbers in:
Big Pine Key, Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Islamorada, Key Largo, Key West, Marathon,
North Key Largo, Pompano Beach, Sugarloaf Key

Local Calling Area includes numbers in:
Coral Springs - Boca Raton, Deerfield Beach, Fort Lauderdale, Pompano Beach

Local Calling Area also includes Extended Calling Service numbers in:
Boynton Beach, Delray Beach, Hollywood, Homestead, Miami, North Dade, Perrine

Local Calling Area includes numbers in:
Deerfield Beach Boca Raton, Coral Springs, Fort Lauderdale, Pompano Beach, Delray Beach

Local Calling Area also includes Extended Calling Service numbers in:
Boynton Beach, Hollywood, Homestead, Miami, North Dade, Perrine

Calling From: Local Calling Area includes numbers in:
Ft. Lauderdale - Coral Springs, Pompano Beach, Deerfield Beach, Hollywood

Local Calling Area also includes Extended Calling Service numbers in:
Boca Raton, Boynton Beach, Delray Beach, Homestead, Miami, North Dade, Perrine

Local Calling Area includes numbers in:
Hollywood - Fort Lauderdale, North Dade

Local Calling Area also includes Extended Calling Service numbers in:
Boca Raton, Boynton Beach, Coral Springs, Deerfield Beach, Delray Beach, Homestead, Miami, Perrine, Pompano Beach

Local Calling Area includes numbers in:
Homestead - Miami, Perrine

Local Calling Area also includes Extended Calling Service numbers in:
Big Pine Key, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Islamorada, Key Largo, Key West, Marathon, North Dade,
North Key Largo, Pompano Beach, Sugarloaf Key

Local Calling Area includes numbers in:
Perrine - Homestead, Miami, North Dade

Local Calling Area also includes Extended Calling Service numbers in:
Big Pine Key, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Islamorada, Key Largo, Key West, Marathon, North Key Largo,
Pompano Beach, Sugarloaf Key

Calling From: Local Calling Area includes numbers in:
Pompano Beach- Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale

Local Calling Area also includes Extended Calling Service numbers in:
Boynton Beach, Delray Beach, Hollywood, Homestead, Miami, North Dade, Perrine

Local Calling Area includes numbers in:
Jacksonville - Baldwin, Callahan, Jacksonville, Jacksonville Beach, Julington, Maxville, Middleburg, Orange Park, Ponte Vedra Beach, St.
Johns, Yulee

Local Calling Area also includes Extended Calling Service numbers in:
Fernandina Beach, Hilliard, MacClenny, Palatka, Sanderson, St. Augustine

Local Calling Area includes numbers in:

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Boca Raton - Coral Springs, Deerfield Beach, Delray Beach, Pompano Beach

Local Calling Area also includes Extended Calling Service numbers in:
Belle Glade, Boynton Beach, Fort Lauderdale, Hollywood, Jupiter, Miami, North Dade, Pahokee, West Palm Beach

Local Calling Area includes numbers in:
Boynton Beach Delray Beach, West Palm Beach

Local Calling Area also includes Extended Calling Service numbers in:
Belle Glade, Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Jupiter, Pahokee, Pompano Beach

Calling From: Local Calling Area includes numbers in:
West Palm Beach - Boynton Beach, Jupiter, West Palm Beach

Local Calling Area also includes Extended Calling Service numbers in:
Belle Glade, Boca Raton, Delray Beach, Hobe Sound, Jensen Beach, Pahokee, Port St. Lucie, Stuart

Local Calling Area includes numbers in:
East Orange - Apopka, Lake Buena Vista, Celebration, Monteverde, Orlando, Oviedo, Reedy Creek, Windermere, Winter Garden, Winter Park

Local Calling Area includes numbers in:
Orlando - Apopka, Celebration, Clermont, East Orange, Lake Buena Vista, Monteverde, Oviedo, Reedy Creek, Windermere, Winter Garden, Winter Park

Local Calling Area also includes Extended Calling Service numbers in:
DeBary, Geneva, Kissimmee, Sanford, St. Cloud, West Kissimmee

Local Calling Area includes numbers in:
Oviedo - East Orange, Geneva, Orlando, Sanford, Winter Park

Local Calling Area also includes Extended Calling Service numbers in:
Apopka, Celebration, Cocoa, DeBary, Kissimmee, Lake Buena Vista, Monteverde, Orange City, Reedy Creek, St. Cloud, Titusville, West Kissimmee, Windermere, Winter Garden

Calling From: Local Calling Area includes numbers in:
St. Johns - Hastings, Jacksonville, Jacksonville Beach, Julington, Orange Park, Ponte Vedra Beach, St. Augustine

Local Calling Area also includes Extended Calling Service numbers in:
Green Cove Springs, Palatka

3.6 Local Calling Service

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided exchange access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges and zones defined Section 3.3.2. The rates set forth in this section apply to all direct dialed local calls. For operator-assisted (non-aggregator) local calls, the operator charges listed in Section 4.2.1 apply in addition to the charges in Section 4.4.

3.6.1 IntraLATA Area Calling

An IntraLATA Area Call is a call that originates and terminates outside an exchange area, but within the caller's LATA and state and is billed per call according to the duration and the rate period in which the call occurs. IntraLATA calls are not eligible for term discounts. Calls are billed in 6 second increments, with an 18 second call minimum.

3.7 Miscellaneous Services

3.7.1 Operator Services 1/

Operator Handled Calling Services are provided to Customers and Users of Company-provided Exchange Access Services, and to Customers and Users of exchange access lines which the Customer subscribes to the Company's interexchange outbound calling services.

3.7.2 Busy Line Verify and Line Interrupt Service 1/

[1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

A. Description - Upon request of a calling party the Company will verify a busy condition on a called line.

1. The operator will determine if the line is clear or in use and report to the calling party.

2. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

B. Regulations

1. A charge will apply when:

a. The operator verifies that the line is busy with a call in progress.

b. The operator verifies that the line is available for incoming calls.

c. The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

2. No charge will apply:

a. When the calling party advises that the call is to or from an official public emergency agency.

b. Under conditions other than those specified in 3.7.2.2(A) preceding.

c. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.

d. The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

3.7.3 Directory Assistance

Customers and Users of the Company's calling services (excluding Toll Free services), may obtain directory assistance in determining telephone numbers within Florida by calling the Directory Assistance operator.

3.7.4 WTI Intelenet Calling Card Services

Description - WTI Intelenet Calling Card Service is provided to Customers for use when away from their established service location. Access to the service is gained by dialing a Company-designated toll free access number (e.g., 800-NXX-XXXX), plus the Customer's/User's WTI Intelenet Calling Card authorization number and the called telephone number. The service includes a Customer-programmable speed dialing capability for up to eight telephone numbers, and a capability whereby a Customer may establish 2-to-6 digit, verified or unverified accounting codes for use with the MFS Intelenet Calling Card, at no additional charge. The WTI Intelenet Calling Card can also be used to place operator-assisted and directory assistance calls, subject to the application of additional charges.

Beyond these standard features, the WTI Intelenet Calling Card includes the following enhanced features: conference calling, and news and information access. Use of these enhanced features is subject to separate charges. WTI Intelenet Calling Card calls are billed in six second increments, with a one minute minimum.

New Customers of the Company's Local Exchange Access services will automatically be issued two calling cards. These cards will initially be subject to a \$25.00 per month usage limit. Upon notification to the Company by the Customer, the monthly usage limit may be increased.

3.7.5 Service Implementation

Absent a promotional offering, service implementation charges will apply to new service orders or to orders to change existing service.

3.7.6 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities suspended is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

3.13 MCI WorldCom On-Net Local Exchange Service 1/
 [1/ Beginning January 1, 2004, this service will no longer be available to new subscribers.]

MCI WorldCom On-Net Local Exchange Service is a facilities-based local exchange business service that provides a Customer with the ability to connect to the Company's switching network which enable the Customer to:

place or receive calls to any calling Station in the local calling area, as defined herein;
 access to enhanced 911 Emergency service;

- C. access the interexchange carrier selected by the Customer for inter LATA, interstate or international calling;
- D. access Operator Services;
- E. access Directory Assistance for the local calling area;
- F. place or receive calls to toll-free telephone numbers;
- G. access to Telecommunications Relay Service.

The Company's service cannot be used to originate calls to other telephone companies caller-paid information services (e.g. 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

SECTION 4 – RATES AND CHARGES

4.1 Exchange Access Service

4.1.1 Single Line Service 1/

[1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

A. Intelenet Rates			
	Non-Recurring	Monthly Recurring	
Miami:			
	Per Initial Line	\$56.00	\$27.65
	Additional Line	\$12.00	
Tampa:			
	Per Initial Line	\$35.00	\$28.41
B. Optional Features			

The Following is a list of Optional Features available with Single Line Service.

-----Monthly-----

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	Non-Recurring	Recurring		
Call Forward Busy		\$5.00	\$1.00	
Call Forward Don't Answer		\$5.00	\$1.00	
Call Transfer 2/		\$5.00		\$2.00
[2/ Call Transfer and Three Way Conference Calling cannot be on the same line together.]				
Call Waiting / Cancel Call Waiting	\$5.00		\$3.00	
Distinctive Ringing	\$5.00		\$4.00	
Hotline		\$5.00		\$3.00
Long Distance Only Account Codes				
Verified		\$5.00		\$10.00
Unverified		\$5.00		\$5.00
Selective Call Rejection		\$5.00		\$3.00
Speed Dialing				
8 Codes		\$5.00	\$2.00	
30 Codes		\$5.00	\$4.00	
Three Way Conference Calling 2/	\$5.00		\$2.00	
[2/ Call Transfer and Three Way Conference Calling cannot be on the same line together.]				
Toll Restriction		\$5.00		\$3.00

C. Single Line Feature Packages

Single Line Feature Pack I and Feature Pack II provides a complement of electronic central office features that enable convenient calling capabilities.

1. Feature Pack I

Feature Pack I provides the following features:

- Call Transfer or Three-Way conference Calling
- Call Forward Busy
- Call Forward Don't Answer
- Speed Dialing - 8 Codes

Non-recurring and monthly recurring rates apply as follows:

Non-Recurring	Monthly Recurring
\$ 10.00	\$ 4.50

2. Feature Pack II

Feature Pack II provides the following features:

- All Features from Feature Pack I, plus
- Distinctive Ringing
- Speed Dialing - 30 Codes
- Toll Restriction

Non-recurring and monthly recurring rates apply as follows:

Non-Recurring	Monthly Recurring
\$ 10.00	\$ 9.50

4.1.2 Multi Line Service 1/

[1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

A. Intelenet Rates

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Non-recurring	Monthly Recurring	
Miami:		
Per Initial Line	\$56.00	\$27.65
Additional Line	\$12.00	
Tampa:		
Per Initial Line	\$35.00	\$38.87

B. Optional Features

The following is a list of Optional Features available with Multi Line Service.

Non-Recurring	Monthly Recurring	
Group Speed Dialing	\$5.00	\$2.00
Long Distance Only Account Codes		
Verified	\$5.00	\$10.00
Unverified	\$5.00	\$5.00
Toll Restriction	\$5.00	\$3.00
Call Forward Busy	\$5.00	\$1.00
Call Forward Don't Answer	\$5.00	\$1.00

4.1.3 Basic Trunk Service 1/

[1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

1. Intelenet Rates

Non-recurring	Monthly Recurring	
Miami:		
Per Initial Line	\$56.00	\$47.00
Additional Line	\$12.00	
Tampa:		
Per Initial Line	\$35.00	\$49.45

4.1.4 DID Trunk Service 1/

[1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

1. Intelenet Rates

Non-Recurring	Monthly Recurring	
Miami:		
Per Termination:	\$90.00	\$20.71

4.1.5 Intelenet Full Service T-1 Service 1/

[1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

1. Intelenet Rates 2/ (Miami & Tampa)

[2/ Rates for Intelenet Full Service T-1 Service will be provided on an Individual Case Basis as set forth in Section 3.9.]

Non-Recurring	Monthly Recurring	
12 Multi-Use 3/ channels	ICB	ICB
16 Multi-Use channels	ICB	ICB
20 Multi-Use channels	ICB	ICB
24 Multi-Use channels	ICB	ICB

[3/ Multi-Use is defined as an in-bound, out-bound or bi-directional channel or an internet channel where available.]

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Individual channels carried over a Digital Trunk may be equipped with Direct Inward Dial (DID) capability and DID number blocks for additional charges, as set forth in Section 4.1.4.

4.1.6 Inteletrex Service 1/

[1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

A. Inteletrex Station Line Charges

Inteletrex Station Lines are assessed with a non-recurring installation charge per line, with each subsequent line receiving a discounted installation charge. Also monthly recurring charges are assessed on a per line basis.

Non-recurring	Monthly Recurring	
Miami:		
Per Line		
Initial Line	\$56.00	\$27.65
Each Add'l line		\$12.00
Tampa:		
Per Line	\$35.00	\$28.41

B. Usage Charges

Local usage charges for measured service calls are as follows.

Local Service Rates

Refer to the Rate Schedule located in Section 4.4.

C. Optional Features

The following is a list of Optional Features available with Inteletrex Service.

Non-Recurring	Monthly Recurring	
Assume Dial "9"	\$5.00	\$2.00
Call Hold	\$5.00	\$2.00
Call Transfer 1/	\$5.00	\$2.00
[1/ Call Transfer and Three Way Conference Calling cannot be on the same line together.]		
Call Park	\$5.00	\$2.00
Call Waiting/Cancel Call		
Waiting	\$5.00	\$3.00
Distinctive Ringing	\$5.00	\$4.00
Directed Call Pick-Up	\$5.00	\$2.00
Group Call Pick-Up	\$5.00	\$2.00
Group Speed Dialing	\$5.00	\$2.00
Intercom (Extension) Dialing	\$5.00	\$1.00
Long Distance Only Account		
Codes		
Verified	\$5.00	\$10.00
Unverified	\$5.00	\$5.00
Selective Call Rejection	\$5.00	\$3.00
Speed Dialing		
8 Codes	\$5.00	\$2.00
30 Codes	\$5.00	\$4.00
Three Way Conference		
Calling 1/	\$5.00	\$2.00
[1/ Call Transfer and Three Way Conference Calling cannot be on the same line together.]		

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Toll Restriction	\$5.00	\$3.00
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D. Inteletrex Line Feature Packages

Inteletrex Line Feature Pack I and Feature Pack II provide a complement of electronic central office features that enable convenient calling capabilities.

1. Feature Pack I

Feature Pack I provides the following features:

- Call Hold
- Call Transfer or Three-Way conference Calling
- Intercom (Extension) Dialing
- Speed Dialing - 8 Codes

Non-recurring and monthly recurring rates apply as follows:

Non-Recurring	Monthly Recurring
\$10.00	\$4.50

2. Feature Pack II

Feature Pack II provides the following features:

- All Features from Feature Pack I, plus
- Distinctive Ringing
- Group Speed Dialing
- Speed Dialing - 30 Codes
- Toll Restriction

Non-recurring and monthly recurring rates apply as follows:

Non-Recurring	Monthly Recurring
\$10.00	\$9.50

4.2 Exchange Access Optional Features

4.2.1 Directory Listings 1/

[1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

Non-Recurring	Monthly Recurring		
	Each Additional Listing:	\$0.00	\$1.19

4.2.2 Direct Inward Dial (DID) Service 1/

[1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

Non-Recurring	Monthly Recurring		
Miami:			
Block of 20 DID Numbers	\$915.00	\$3.80	
Block of 100 DID Numbers	\$975.00	\$19.00	

Tampa:

Block of 80 Numbers or Less			
- First 20 DID Numbers	\$550.00	\$95.00	
- Each addl Group of 20	\$20.00		\$95.00

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Block of 200 Numbers or Less			
- First 100 DID Numbers	\$550.00	\$418.00	
- Second 100 DID Numbers		\$440.00	\$339.63

Establish Multiples of 20 DID Numbers (over 80 numbers)			
- First 20 DID Numbers	\$440.00	\$76.00	
- Each add'l Group of 20	\$20.00		\$76.00

4.2.3 Main Number Retention 1/
 [1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

	Non-Recurring	Monthly Recurring
Per retained number	\$00.00	\$00.00

4.2.4 Accounting Codes 1/
 [1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

Charge Per Customer Location		Non-Recurring	Monthly Recurring
Verified packages	\$5.00		\$10.00
Unverified packages		\$5.00	\$5.00

4.2.5 Authorization Codes 1/
 [1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

	Non-Recurring	Monthly Recurring
	\$00.00	\$00.00

4.2.7 Virtual Foreign Exchange (VFX) Service 2/
 [2/ Beginning April 20, 1999, this service will no longer be available to new subscribers.]

4.2.8 Speed Dialing 1/
 [1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

	Non-Recurring	Monthly Recurring
Option A:		
Eight (8) Code List per line	\$5.00	\$2.00
Option B:		
Thirty (30) Code List per line	\$5.00	\$4.00

4.2.9 Miscellaneous Non-Recurring Charges 1/
 [1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

	Non-Recurring
Restoration of Service	\$18.00
Telephone Number Change Charge	\$18.00
Change of Service Charge	\$14.00

4.3 Resold Local Exchange Service 1/
 [1/ Beginning November 30, 2001, this service will no longer be available to Business customers.]

4.3.1 Non-Recurring Charges

Resold Local Exchange Service is subject to the following Non-Recurring Charges:

Non-Recurring

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A. Installation Charges		
First Line or Trunk		\$56.00
Add'l Line or Trunk		\$12.00
B. DID Service		
Trunk Termination		\$90.00
1st Block of 20 Numbers		\$915.00
Each Add'l 20 Numbers		\$15.00
C. Miscellaneous Charges		
Premises Work Charge		
1st 15 minutes		\$28.00
Each Add'l 15 minutes		\$9.00
Watch Alert		\$70.00
Watch Alert Port Access		\$500.00
Hot Line		\$2.00

4.3.2 Single Line Service

Each Single Line can be provided with any of the optional features as listed in Section 4.3.5. Non-Recurring Charges appear in Section 4.3.1. Monthly Recurring rates per Single Line Service 2/ apply as follows:
 [2/ For Rate Group designation see Section 3.5.8.]

Monthly Recurring	Per Line
Rate Group 10	\$26.60
Rate Group 11	\$27.17
Rate Group 12	\$27.65

4.3.3 Basic Trunk Service (Continued)

Non-Recurring Charges appear in Section 4.3.1. Monthly Recurring rates per Basic Trunk Service 1/ apply as follows:

Monthly Recurring	Per Trunk
Rate Group 10	\$45.22
Rate Group 11	\$46.20
Rate Group 12	\$47.00

4.3.4 DID Trunk Service

Charges for DID Trunk Services 1/ include Basic Trunk rates (non-recurring and monthly recurring) in addition to the DID Trunk Termination rates. Non-Recurring Charges appear in Section 4.3.1.

Monthly Recurring	
Per Termination (all Rate Groups)	\$20.71
Per Trunk	
Rate Group 10	\$45.22
Rate Group 11	\$46.20
Rate Group 12	\$47.00
Multi Frequency (MF) or Dual Tone MF (DTMF) Pulse Signaling	\$7.13

4.3.5 Optional Features

The following is a list of optional features for use with Resold Local Exchange Services.

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A. Line Options	
Monthly Rate	
Hunting (per line)	\$9.90
Call Forward Busy	\$3.09
Call Forward Don't Answer	\$3.09
Call Forward Variable (per line)	\$3.42
Call Waiting/Cancel Call Waiting	\$5.51
Hotline	\$0.48
Watch Alert	\$8.55
Watch Alert Port Access	\$95.00
Per Port Activated/2 required	\$11.40
Speed Calling - 8 Codes (per line)	\$2.38
Speed Calling - 30 Codes (per line)	\$4.75
Three-Way Calling	\$ 3.56

B. Feature Discounts

Number of Features	Discount Per Group
2	\$0.75
3	\$2.25
4	\$4.50
5	\$6.75
6	\$9.00
7	\$11.25
8	\$13.50
9	\$15.75
10	\$18.00

C. Direct Inward Dial (DID) Service

Charges for DID capability and DID number blocks apply in addition to charges specified for Basic Trunks or Digital Trunks in Sections 4.3.3 and 4.3.4, respectively.

Monthly Recurring	
Block of 20 DID Numbers	\$3.80
Each Additional Block of 20 Numbers	\$3.80

D. Directory Listings

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at the following rates:

Monthly Recurring	
Each Additional Listing	\$1.20
Non-Published Listing	\$1.45

4.3.6 Miscellaneous Services

A. Operator Services

For Operator Assisted calls to Directory Assistance, the surcharge specified in Section B following will apply in addition to any applicable Operator charges. Rates are as follows.

1. Rates
 Per Call Charges

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Person-to-Person	\$3.00
Station-to-Station	
Operator Assisted	\$1.55
Live Operator Handled	\$1.85

B. Directory Assistance

Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Per Number Requested: \$0.25

4.3.7 Local Calling Service 1/
 [1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

A. Unlimited Local Calling Service provides a Customer with unlimited and untimed local calling for a monthly recurring charge. Unlimited Local Calling Service includes all outgoing direct-dialed calls placed to telephone stations within the caller's exchange area as defined in Section 3.5.8. The monthly recurring charge is included in the monthly recurring line charge (see Section 4.3.2 - 4.3.4 for monthly recurring line charge).

B. IntraLATA Calling

Rate Per Minute \$0.1181

4.4 Local Calling Service

4.4.1. Local Calling Plan

Unlimited Local Calling Service provides Customers with unlimited and untimed local calling for a monthly recurring charge. Unlimited Local Calling Service includes all outgoing direct-dialed calls placed to telephone stations within the caller's exchange area as defined in Section 3.3.3. The monthly recurring charge is included in the monthly recurring line charge (see Section 4.1 -- Exchange Access Service for monthly recurring line charges).

A. Tampa Extended Calling Area Service

Outside the Unlimited Local Calling Area:

Per Minute Rate: \$0.0570

4.4.2 IntraLATA Area Calling

To But not			
Rate Periods	From		Including Days
Peak	7:00 am	7:00 pm	Mon-Fri
Off-Peak	7:00 pm	7:00 am	Mon-Fri, And All Day Saturday and Sunday

Rate Per Minute:

Miami:	
Switched:	\$0.1200
Dedicated:	\$0.0740
Tampa:	
Switched:	\$0.1063
Dedicated:	\$0.0685

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4.5 Miscellaneous Services

4.5.1 Operator Services 1/

Local exchange, IntraLATA, and InterLATA calls may be placed on an Operator Assisted basis. Usage charges for Operator Assisted calls are the same as those set forth in Section 4.4, preceding, and the Company's long distance interexchange service rates. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified in Section 4.5.2 and Section 4.5.3 will apply in addition to any applicable Operator charges.

In addition to the usage charges identified above, the following operator-assisted charges will apply:
 Per Call Charges

Person-to-Person (Customer Dialed)	\$2.50	
Station-to-Station (Customer Dialed)	\$0.60	
Operator Dialed Charge		\$1.00
(applies in addition to other operator charges)		
Billed to Non-Proprietary Calling Card	\$1.75	
(additional surcharge)		

4.5.2 Busy Line Verify and Line Interrupt Service 1/

Per Request

Busy Line Verify Service	\$1.00	
Busy Line Verify and Busy Line Interrupt Service		\$1.00

4.5.3 Directory Assistance 1/

[1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.]

A. Customers are allowed three (3) free Directory Assistance calls per month. After the monthly three (3) free call allowance is exhausted, Directory Assistance charges will apply for all requests for which the Company's facilities are used. Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Local	All Other			
	Per Number Requested			
Tampa		\$0.40	\$0.00	
	Miami			\$0.25
				\$0.00

B. A credit will be given for calls to Directory Assistance when:

1. the Customer experiences poor transmission or is cut-off during the call,
2. the Customer is given an incorrect telephone number, or
3. the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

4.5.4 WTI Intelenet Calling Card Service 1/

[1/ This service is no longer available to new customers.]

A. Rates

1. Standard Usage Charges

Per minute of use	
Peak Rate	\$0.25

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Off-Peak Discount	0%
Per Call Surcharge	\$0.40

B. Operator-Assisted Calls

The WTI Intelenet Calling Card can be used to place MFS Intelenet operator-assisted calls. The following surcharges apply per call, in addition to the standard usage charges.

Person-to-Person surcharge	\$3.50
Station-to-Station surcharge	\$0.60

C. Directory Assistance Calls

The WTI Intelenet Calling Card can be used to place calls for Directory Assistance. A flat charge will apply per requested number (Requested Number Charge). At the Customer's option, the Company will automatically place a call to the requested number. For calls completed in this manner, a Call Completion Charge and the Standard Usage Charges will apply in addition to the Requested Number Charge.

Requested Number Charge	\$0.60
Call Completion Charge	\$0.60

D. Enhanced Features Charges

Enhanced features are available for use as described below. Enhanced feature charges apply in lieu of standard usage charges. Usage charges are billed in six second increments with a one minute minimum.

1. Conference Calling

Allows a User to establish a conference call by accessing the conference operator. Charges apply per established line and per minute of usage.

Per established line	\$2.00
Per minute of usage per line	\$0.26

2. Voice Mail Access

Allows a User to access WTI Intelenet Voice Mail and to place return calls without having to hang-up and initiate a new calling card call.

Per minute of usage	\$0.26
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3. Voice Messaging

Allows the User to leave up to three-minute voice recorded message that is stored for future delivery when the called number is busy or no answer.

Per call	\$1.50
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4. News and Information

Provides access to news, weather, sports, financial information and other features.

Per minute of usage	\$0.28
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4.5.5 Service Implementation

Non-Recurring

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Per service order TBD

4.5.6 Restoration of Service

Non-Recurring per occasion TBD

Premise Work Charge

- 1. First 15 minutes \$28.00
- 2. Each additional Minute \$9.00

4.5.8 Virtual Foreign Exchange (VFX) Service

VFX Service enables a Customer to receive Company provided Exchange Access Service at a point outside the Local Exchange Service Area which normally serves the customer’s location. VFX Service can be used to receive one-way inbound digital traffic only. Customer subscribing to VFX Service must purchase an entire T-1 and meet the following conditions: 1) 100 percent of the traffic carried must be inbound local; and 2) the average off-hook time per call is more than ten minutes. The Local Exchange Calling Area and all Usage Services rates which apply to a VFX Exchange Access Service are the same as those which regularly apply to other Company provided Exchange Access Services bearing the same NPA-NXX designation. Customers are prohibited from using VFX Service to place outbound calls including, but not limited to “911” emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer’s telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer’s actual geographic location for emergency use. VFX Service customers are not eligible to enroll in the On-Net Term or Local On-Net Term Plan discount program.

A Features

The following features are available:

Standard:
 Hunting (Circular, Sequential and Uniform Call Distribution)
 Touchtone

Optional:
 Vanity Number

B. VFX Service Rates and Charges

A VFX Service Customer will be charged applicable Non-Recurring Charges and Monthly Recurring Charges as specified in Sections 4.5.8.A and 4.5.8.B respectively. For Local ISDN-PRI customers, the monthly recurring VFX Service digital per trunk charge is in lieu of the monthly recurring PRI Local Trunk-Basic, B Channel Service, and Service Configurations 1, 2 and 3 charges and any PRI usage credits. All other applicable charges associated with PRI will apply. Local ISDN PRI service is provided by MCImetro Access Transmission Services, Inc., Price List No. 2, an affiliate of the Company. DID functionality and blocks of DID numbers will be available at no additional charge for up to a 100 DID numbers. Charges for volume of DID numbers greater than 100 will apply as specified in Section 4.5.8.B.1 and 4.5.8.B.2.

1. Non-Recurring Charges

	Tampa	Miami		
			DID number charge	
			First block of 20 numbers	\$550.00 \$915.00
			First block of 100 numbers	\$550.00 N/A
			Each Add'l block of 20 numbers	\$20.00 \$15.00

2. Monthly Recurring Charges

VFX Charge 1/ \$25.00
 [1/ Beginning October 1, 2003, this will no longer be available to new subscribers.]

Trunk Charge, per Trunk 1/ \$100.00
 Digital
 [1/ Beginning October 1, 2003, this will no longer be available to new subscribers.]

VFX Charge \$695.00
 Per T-1 (including EUCL and LNP)

		Miami	Tampa
DID number charge (per ea. block of 20 numbers)		\$4.00	\$100.00
Initial block of 100 numbers	N/A	\$440.00	
Each Add'l block of 100 numbers	N/A	\$44.00	

C. Term Plans

The VFX Service Term Plan is a term plan, in lieu of all other tariffed term plans, available to VFX Service customers. Customers who subscribe to VFX Service Term Plan are subject to the following conditions:

Definition of Terms:

Qualifying Volume is the customer's total monthly recurring VFX Service Digital Per Trunk charge, monthly recurring VFX charge, monthly recurring charges for VFX Service Optional Features and monthly recurring charges for Local ISDN-PRI Optional Features, after the application of promotional and other discounts. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the VFX Service Term Plan volume commitment: Non-recurring charges for VFX Service; non-recurring charges for VFX Service Optional Features; non-recurring charges for Local ISDN-PRI, and taxes.

Eligible Volume is the customer's total monthly recurring VFX Service Digital Per Trunk charge and VFX charge, after the application of promotional and other discounts. Charges for following are not included as Eligible Volume and will not receive VFX Service Term Plan volume discounts: Non-recurring charges for VFX Service; non-recurring and monthly recurring charges for VFX Service Optional Features; non-recurring and monthly recurring charges for Local ISDN-PRI Optional Features, and taxes.

Term Commitment and Renewal Options: A customer must commit to a service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the VFX Service Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume Commitment: A customer may elect a VFX Service Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2 million; \$1.8 million, \$2.4 million. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent Annualized volume commitment. If a customer so elects, the term of service expiration date will not change, The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

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Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

Early Termination Charges:

Cancellation of Discontinuance without Liability: If: (I) the customer's use of VFX Service under a VFX Service Term Plan equals or exceeds the customer's equivalent annualized minimum volume commitment or monthly volume commitment and (II) at the time of termination the customer is enrolled in a new VFX Service Term Plan with a volume commitment which equals or exceeds the customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (I) the customer may terminate service at any time during the last three months of the term of service if the customer's VFX Service Term Plan's term commitment is one year: or, (II) the customer may terminate service at any time during the last six months of the term of service if the customer's new VFX Service Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the VFX Service Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

Discounts: Customer will receive the following discounts applied to Eligible Volume charges and usage.

Volume Commitment		Term Commitment/Discount				
		1 year	2 years	3 years	4 years	5 years
\$100 /month		0.0%	3.0%	6.0%	9.0%	12.0%
\$250 /month		0.0	3.0	6.0	9.0	12.0
\$500 /month		0.0	3.0	6.0	9.0	12.0
\$1,000 /month	5.0	8.0	11.0	14.0	17.0	
\$2,000 /month	5.0	8.0	11.0	14.0	17.0	
\$3,000 /month	5.0	8.0	11.0	14.0	17.0	
\$4,000 /month	5.0	8.0	11.0	14.0	17.0	
\$5,000 /month	7.0	10.0	13.0	16.0	19.0	
\$7,000 /month	7.0	10.0	13.0	16.0	19.0	
\$120,000 /annual	9.0	12.0	15.0	18.0	21.0	
\$180,000 /annual	9.0	12.0	15.0	18.0	21.0	
\$300,000 /annual	11.0	14.0	17.0	20.0	23.0	
\$600,000 /annual	13.0	16.0	19.0	22.0	25.0	
\$900,000 /annual	16.0	19.0	22.0	25.0	25.0	
\$1.2M /annual		19.0	22.0	25.0	25.0	25.0
\$1.8M /annual		22.0	25.0	25.0	25.0	25.0
\$2.4M /annual		25.0	25.0	25.0	25.0	25.0

4.10 MCI WorldCom On-Net Local Exchange Service

4.10.3 Local Line: Local Line provides the Customer with a single, voice-grade communication channel that can be used to place or receive one call at a time. Each line will include a telephone number.

4.10.3.1 Standard Features: Each Local Line Customer is provided with the following standard features:

- Call Forward-Variable
- Hunting (multi-line service)
- Touchtone

4.10.3.2 Optional Features: A Local Line Customer may order the following optional features, at the rates specified in Section 4.10.3.4.

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- Call Forward-Busy
- Call Forward-No Answer
- Call Transfer or Three Way Calling
- Call Waiting/Cancel Call Waiting
- Caller Id with Name and Number
- Calling Number Delivery Blocking – Complete
- Calling Number Delivery Blocking – Selective
- Remote Call Forwarding
- Speed Dialing – 8 or 30
- Toll Restriction
- Vanity Number

Feature Package 1: Feature Package 1 includes the following features:

- Standard Features
- Call Forward - Busy
- Call Forward – No Answer
- Call Transfer or Three Way Calling
- Speed Dialing – 8

Feature Package 2: Feature Package 2 includes the following features:

- Standard Features
- Call Forward - Busy
- Call Forward – No Answer
- Call Transfer or Three Way Calling
- Speed Dialing – 8 or 30
- Toll Restriction

4.10.3.3 Local Line Rates and Charges: A Local Line Customer will be charged applicable non-recurring charges, monthly recurring charges and usage charges as specified in Sections 4.10.3.3.1, 4.10.3.3.2, 4.10.3.4, and 4.10.3.5 respectively, based on the calling option selected.

4.10.3.3.2 Monthly Recurring Charges

Local Line Charge (Per Line)

	Per Minute Option	\$14.00
	Per Call Option	\$14.00
Flat Rate Option		\$36.00

4.10.3.4 Optional Features

		Non-Recurring Charge	Monthly Recurring Charge
Call Forward-Busy	\$5.00	\$1.00	
Call Forward-No Answer		\$5.00	\$1.00
Call Transfer or Three Way Calling	\$5.00	\$2.00	
Call Waiting/Cancel Call Waiting		\$5.00	\$3.00
Caller Id with Name and Number		\$5.00	\$5.00
Calling Number Delivery Blocking – Complete		\$0.00	\$0.00
Calling Number Delivery Blocking – Selective		\$0.00	\$0.00

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Speed Dialing – 8	\$5.00	\$2.00	
Speed Dialing-30	\$5.00	\$4.00	
Toll Restriction		\$5.00	\$3.00
Feature Package 1	\$10.00	\$4.50	
Feature Package 2	\$10.00	\$9.50	

4.10.3.5 Usage Rates: The rates in Section 4.10.6 will apply to Customers selecting the Per Minute or Per Call Options.

4.10.4 Local Trunk: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks will be provided in the following manner:

Local Trunk - Basic: Local Trunk - Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic and can be provisioned as either analog 1/ or digital.

[1/ Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

Local Trunk – DID: Local Trunk – DID provide the Customer with a single digital connection that can carry one-way, inbound traffic and the ability to route a block of numbers to a trunk groups and receive outpulsed digits on incoming calls through that trunk group.

Local Trunk – 2 Way Direct: Local Trunk – 2 Way Direct provides the Customer with a two-way direct dial digital connection that can carry both inbound and outbound traffic and the ability to route a block of numbers to a trunk groups and receive outpulsed digits on incoming calls through that trunk group.

4.10.4.1 DID and 2 Way Direct Dialing Numbers: Local Trunk – DID and 2 Way Direct Customers can obtain telephone numbers in blocks of 20 numbers. Non-recurring and monthly recurring charges will apply as specified in Sections 4.10.4.4.1 and 4.10.4.4.2.

4.10.4.2 Standard Features: Each Local Trunk Customer is provided with the following standard features:

Hunting

4.10.4.3 Optional Features: A Local Trunk Customer may order the following optional features, at the rates specified in Section 4.10.4.4.3.

Calling Number Delivery Blocking - Complete
 Calling Number Delivery Blocking – Selective
 Remote Call Forwarding
 Overflow Routing

4.10.4.4 Local Trunk Rates and Charges: A Local Trunk Customer will be charged applicable non-recurring, monthly recurring and usage charges as specified in Sections 4.10.4.4.1, 4.10.4.4.2, 4.10.4.4.3 and 4.10.4.4.4, respectively, based on the calling option selected. Flat Rate, Per Minute and Per Call Options are available for Local Trunk – Basic and 2 Way Direct Customers. Flat Rate Option is available for Local Trunk - DID Customers.

4.10.4.4.2 Monthly Recurring Charges

Local Trunk Charges (Per Trunk)

Local Trunk – Basic	
Per Minute Option	\$11.10
Per Call Option	\$11.10

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Flat Rate Option	\$47.60
Local Trunk – DID/2 Way Direct	
Per Minute Option	\$32.90
Per Call Option	\$32.90
Flat Rate Option	\$69.40
DID/2 Way Direct Number Charge (Per each block of 20 numbers)	\$4.00

4.10.4.4.3 Optional Features

	Non-Recurring Charge	Monthly Recurring Charge
Calling Number Delivery Blocking – Complete	\$0.00	\$0.00
Calling Number Delivery Blocking – Selective	\$0.00	\$0.00
Overflow Routing	\$20.00	

Usage Rates: The rates in Section 4.10.6 will apply to Customers selecting the Per Minute or Per Call Options.

4.10.5.3 Local ISDN-Primary Rate Interface (Local ISDN-PRI) Rates and Charges:

Non-Recurring and Monthly Recurring Charges as specified below apply per T-1 unless otherwise noted. The Local ISDN PRI T-1 Non-Recurring and Monthly Recurring T-1 charges include Service Configuration and B Channel Service charges. Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 4.10.4.4.1 and 4.10.4.4.2, respectively.

4.10.5.3.1	Non-Recurring Charges
Service Reconfiguration Charge 1/	\$130.00
Local ISDN-PRI T-1 Installation (Per T-1)	\$200.00

[1/ Applies for each Service Configuration affected. i.e., if the Service Reconfiguration will affect one Service Configuration 1 and three Service Configuration 2s, four (4) Service Reconfiguration Charges would apply.]

Optional Features:

Non-Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	Per Location
Call-by-Call Option	\$0.00
Calling Number Delivery	\$0.00
Feature Package 1 (Includes Call-by-Call	\$0.00

& Calling Number Delivery.)

4.10.5.3.2

Monthly Recurring Charges

Per T-1

Local ISDN-PRI Flat Rate Option	\$1,645.00
Local ISDN-PRI Per Minute and Per Call Options	\$525.00

Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

Per Location

Call-by-Call Option	\$0.00
Calling Number Delivery	\$0.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery.)	\$0.00
Remote Call Forwarding (per each path line)	\$20.00
Overflow Routing	\$20.00

4.10.5.3.3 Usage Charges: The rates specified in Section 4.10.6 will apply to Customers selecting the Per Minute or Per Call Options.

4.10.6 Usage Rates: Customers who elect the per call or per minute options, the following rates will apply to all outbound direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein.

4.10.6.1 Per Call Option Usage Rate: \$0.12

4.10.6.2 Per Minute Option Usage Rate: The following rates will be applied on a per minute basis. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Peak rates will apply from 8:00 a.m. through 5:00 p.m. Monday through Friday. Off-Peak rates will apply at all other times.

Peak

1st Minute	Each Add'l Minute
\$0.066	\$0.022

Off-Peak

1st Minute	Each Add'l Minute
0.034	\$0.012

4.10.7 Term Plans

4.10.7.1 On-Net Term Plan

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The On-Net Term Plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the Company through the On-Net Term Plan are subject to the terms and conditions set forth in the Company’s “Service Publication and Price Guide”, and this tariff. Customers who enroll in this term plan must have their facilities based Local Exchange service usage billed to a single On-Net invoice.

Customers subscribing to this term plan will receive discounts as set forth below, in lieu of all other tariffed term plans. The discounts will be applied to the following recurring charges: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN-PRI T-1 Charge, Optional Features and Optional Features for Local ISDN-PRI, as well as local service usage charges.

The Volume Commitment will be determined based upon the Qualifying Volume received by the Company, or any affiliate of the Company, from Customer’s facilities based Local Exchange service, as defined in section 4.10.7.2 and the Qualifying Volume of Customer’s telecommunications services as defined in the Company’s “Service Publication and Price Guide”.

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

Volume Commitment	Term Commitment/Discount				
	1 year	2 years	3 years	4 years	5 years
\$1,200 /annual	5.0%	8.0%	11.0%	14.0%	17.0%
3,000 /annual	5.0	8.0	11.0	14.0	17.0
6,000 / annual	5.0	8.0	11.0	14.0	17.0
12,000 / annual	10.0	13.0	16.0	19.0	22.0
24,000 / annual	10.0	13.0	16.0	19.0	22.0
36,000 / annual	10.0	13.0	16.0	19.0	22.0
48,000 / annual	10.0	13.0	16.0	19.0	22.0
60,000 / annual	12.0	15.0	18.0	21.0	24.0
84,000 / annual	12.0	15.0	18.0	21.0	24.0
120,000 /annual	14.0	17.0	20.0	23.0	26.0
180,000 /annual	14.0	17.0	20.0	23.0	26.0
300,000 /annual	16.0	19.0	22.0	25.0	28.0
600,000 /annual	18.0	21.0	24.0	27.0	30.0
900,000/annual	21.0	24.0	27.0	30.0	30.0
1.2M/annual	24.0	27.0	30.0	30.0	30.0
1.8M/annual	27.0	30.0	30.0	30.0	30.0
2.4M/annual	30.0	30.0	30.0	30.0	30.0

4.10.7.2 Local On-Net Term Plan

The Local On-Net Term Plan is a term plan, in lieu of all other tariffed term plans, available to facilities based standalone local exchange service customers. Customers who subscribe to Local On-Net Term Plan are subject to the following conditions:

Definition of Terms:

Qualifying Volume is the customer’s total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN-PRI T-1 Charge, Optional Features and Optional Features for Local ISDN-PRI, as well as local service usage charges. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Local On-Net Term Plan volume commitment: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Eligible Volume is the customer’s total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN-PRI T-1 Charge, Optional Features and Optional Features for Local ISDN-PRI, as well as local service

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usage charges. Charges for the following are not included as Eligible Volume and will not receive Local On-Net Term Plan volume discounts: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring charges for Standard and Optional Features; non-recurring charges for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Term Commitment and Renewal Options: A customer must commit to service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Local On-Net Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume commitment: A customer may elect a Local On-Net Term Plan annual volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$1,200, \$3,000, \$6,000, \$12,000, \$24,000, \$36,000, \$48,000, \$60,000, \$84,000, \$120,000, \$180,000, \$300,000; \$600,000; \$900,000; \$1.2M; \$1.8M; \$2.4M. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent annualized volume commitment. If a customer so elects, the term of service expiration date will not change. The new volume commitment will apply as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment.

Early Termination Charges:

Cancellation of Discontinuance without Liability: If: (i) the customer's use of Local Exchange Service under a Local On-Net Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment and (ii) at the time of termination the customer is enrolled in a new Local On-Net Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's Local On-Net Term Plan's term commitment is one year: or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new Local On-Net Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the Local On-Net Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual volume commitment for each year remaining in the unfulfilled term of service. Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

Term Commitment/Discount

Volume Commitment	1 year	2 years	3 years	4 years	5 years
\$1,200 /annual	0.0%	3.0%	6.0%	9.0%	12.0%
3,000 /annual	0.0	3.0	6.0	9.0	12.0
6,000 /annual	0.0	3.0	6.0	9.0	12.0
12,000 /annual	5.0	8.0	11.0	14.0	17.0
24,000 /annual	5.0	8.0	11.0	14.0	17.0
36,000 /annual	5.0	8.0	11.0	14.0	17.0
48,000 /annual	5.0	8.0	11.0	14.0	17.0
60,000 /annual	7.0	10.0	13.0	16.0	19.0
84,000 /annual	7.0	10.0	13.0	16.0	19.0
120,000 /annual	9.0	12.0	15.0	18.0	21.0
180,000 /annual	9.0	12.0	15.0	18.0	21.0
300,000 /annual	11.0	14.0	17.0	20.0	23.0

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600,000 /annual	13.0	16.0	19.0	22.0	25.0
900,000/annual	16.0	19.0	22.0	25.0	25.0
1.2M/annual	19.0	22.0	25.0	25.0	25.0
1.8M/annual	22.0	25.0	25.0	25.0	25.0
2.4M/annual	25.0	25.0	25.0	25.0	25.0

4.10.8 Miscellaneous Services (Cont.)

4.10.8.5 Service Implementation and Restoration of Service (Cont.)

Non-Recurring Charges (Cont.)

Due Date Change (per occurrence)	\$10.00
Local T-1 Installation Charge (per T-1)	\$200.00

4.10.10 Agent Program

1. Eligibility: To be eligible for this program, the Customer:

must subscribe to this program through a Company-designated agent;

may not receive any discounts or the benefits of any promotional offering except for the Local Promotion;

may not receive service under any other term plan;

2. Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

3. Credits: During each monthly period of the term of service, the Customer will receive a credit equal to 10 percent of the standard tariffed monthly recurring charges (excluding features) and usage rates for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI service.

4. Optional Feature Package: The Customer will be charged \$10.00 monthly recurring charge for the following feature package:

- Includes Standard Features plus
- Call Waiting/Cancel Call Waiting
- Call Transfer or 3 Way Calling (mutually exclusive)
- Call Forward Busy
- Call Forward No Answer
- Caller Id-Name and Number
- Calling Party Number Delivery
- Speed Dialing - 8

5. Classifications, Practices and Regulations:

Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

4.10.11 Local Plus Program

Eligibility: To be eligible for this program, customers:

must subscribe to service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.verizonbusiness.com; must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 4.10.3.3 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

- Feature Package 1
- Feature Package 2
- Call Waiting/Cancel Call Waiting
- Caller ID with name and Number
- Remote Call Forwarding
- Vanity Number

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Section 4.10.4.4.2. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID numbers as specified in Section 4.10.4 and 4.10.5.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Sections 4.10.3, 4.10.4, and 4.10.5.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line)	
Jacksonville	\$42.00
Local Trunks (Basic, DID and 2 Way Direct)	\$50.50
(Per trunk)	
Local Trunks (Basic, DID and 2 Way Direct)	\$895.00
(Per T-1)	
Local ISDN-PRI (Per T-1)	\$895.00
Feature Package 1	\$3.50
Feature Package 2	\$6.50

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Discounts:

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) customer's contract includes provision of the Local Plus Program and who commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Early Termination:

Discontinuance of all services prior to the expiration of the committed term constitutes as discontinuance of the plan, and the customer will be billed and required to pay an early termination charge equal to 25% percent of the average of the customer's highest 4 months of billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the unfulfilled term of service. If the terminated plan has been in effect for more than 18 months, only the most recent 18 months are included in the calculation of applicable termination charges.

4.10.12 Nationwide One Program

The Local Nationwide One Program is available to existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

Benefits: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

	Monthly Recurring Charge (Per T-1)
Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way	
Metered Plan	\$181.24
Flat Plan	\$536.24
Local ISDN-PRI	
Metered Plan	\$214.84
Flat Plan	\$569.84

Customers selecting the Metered Plan will receive the following program monthly usage rates:

1st Minute	Each Additional Minute
\$0.0158	\$0.0095

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

Other Conditions: Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

4.10.13 Save Program

Definitions:

An existing customer is a customer who is receiving service under this tariff for at least 12 months prior to enrollment in this program.

Eligibility: To be eligible for this program, the customer:

must be an existing facilities based business customer;

must be in good standing;

must bill at least \$50 in current charges in any one month prior to enrollment in this program;

represent to the Company's satisfaction, as determined with the Company's sole discretion, that it will enter into another carrier's offer in absence of any further inducement from the Company to remain subscribed to Company services.

Benefits: After enrollment in this program, the Company will provide a one-time credit, not to exceed \$5,000, equal to the net monthly recurring charges billed during the first full invoice after the Company receives notification from the Customer that it wishes to discontinue all service (Program Credit).

Other Conditions:

A Customer who discontinues all service within three months after receiving the Program Credit will be billed and required to repay the Program Credit. A customer will only be eligible to receive one Program Credit in any twelve-month period. Customer's receiving the benefits of this program are not eligible to receive the benefits of any promotional offering.

4.10.14 Business Advantage Program

Eligibility: To be eligible for this program, customers:

must subscribe to service under Special Customer Arrangement (SCA) Guide Types 6, 7, 8, 9, or 10 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.verizonbusiness.com;

must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 4.10.3 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1

Feature Package 2

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding

Vanity Number

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 4.10.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line)	\$35.00 [Boca Raton] \$40.00 [Jacksonville] \$40.00 [Miami] \$35.00 [Tampa]
Feature Package 1	\$3.50
Feature Package 2	\$6.50

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Discounts:

A Customer who subscribes to service under SCA Guide Types 6, 7, 8, 9, or 10 and who commits to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, or 3 years for a 15 percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts.

Other Conditions:

The following disclaimers apply to Business Advantage Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. VERIZON BUSINESS will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

5.1 Intermedia Services

5.1.1 Primary Rate Interface Service - Intermedia Facilities

The Primary Rate Interface Service - Intermedia Facilities listed in Section 5.1 is available only to existing subscribers as of October 12, 1999.

This service is generally provided with the Company's long distance service. This service may be provided without the Company's long distance service on an individual case basis.

Monthly Recurring	Sprint Local Areas	BellSouth and GTE Areas
PRI/DATA	\$795	\$675
Non-Recurring (per PRI)	12 month agreement	\$500
24 month agreement	\$250	
36 month agreement	\$125	
48 month agreement	\$0	

5.1.2 NationalTel Local Services

The NationalTel Local Services and Rates listed in Section 5.1.2 are available only to existing subscribers as of June 14, 2000.

5.1.2.1 Network Switched Service

A. Monthly Recurring Charges

BellSouth Areas - Rate Groups 1-12

Service Type	Rate Groups 1-6					
	1	2	3	4	5	6
Residential Flat Rate	\$ 6.57	\$ 6.93	\$ 7.29	\$ 7.56	\$ 7.92	\$ 8.24
Residential Rotary,	\$ 3.29	\$ 3.47	\$ 3.65	\$ 3.78	\$ 3.96	\$ 4.12

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add'l per line						
Business, Flat Rate	\$17.82	\$18.72	\$19.71	\$20.61	\$21.47	\$22.41
Business Rotary, add'l per line	\$ 5.85	\$ 6.15	\$ 6.47	\$ 6.77	\$ 7.05	\$ 7.35

Service Type	Rate Groups 7-12					
	7	8	9	10	11	12
Residential Flat Rate	\$ 8.55	\$ 8.82	\$ 9.05	\$ 9.27	\$ 9.41	\$ 9.59
Residential Rotary, Add'l per line	\$ 4.28	\$ 4.41	\$ 4.53	\$ 4.64	\$ 4.71	\$ 4.80
Business, Flat Rate	\$23.18	\$23.94	\$24.66	\$25.20	\$25.74	\$26.19
Business Rotary, Add'l per line	\$ 7.61	\$ 7.86	\$ 8.10	\$ 8.27	\$ 8.45	\$ 8.60

B. BellSouth Exception Areas

1. Big Pine Key

- (a) Residential Flat Rate \$9.45
Rotary, add'l see Rate Group 4
- (b) Business Flat Rate \$25.77
Rotary, add'l see Rate Group 4

2. Bronson

- (a) Residential Flat Rate \$9.90
Rotary, add'l see Rate Group 5
- (b) Business Flat Rate \$26.83
Rotary, add'l see Rate Group 5

3. Jay

- (a) Residential Flat Rate \$10.30
Rotary, add'l see Rate Group 6
- (b) Business Flat Rate \$28.02
Rotary, add'l see Rate Group 6

4. Trenton

- (a) Residential Flat Rate \$9.90
Rotary, add'l see Rate Group 5
- (b) Business Flat Rate \$26.83
Rotary, add'l see Rate Group 5

C. Nonrecurring Charges

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Residential Service, per line

Line Connection Charge		
First Line	\$40.00	
Additional Line		\$12.00
Line Change Charge		
First Line	\$23.00	
Additional Line		\$11.00
Secondary Service Charge, per request		\$10.00
Premises Work Charge		
First 15 min.		\$25.00
Each Additional 15 min.	\$9.00	
Trouble Location Charge	\$45.00	

Business Service, per line

Line Connection Charge		
First Line	\$56.00	
Additional Line		\$12.00
Line Change Charge		
First Line	\$38.00	
Additional Line		\$11.00
Secondary Service Charge, per request		\$19.00
Premises Work Charge		
First 15 min.		\$28.00
Each Additional 15 min.	\$9.00	
Trouble Location Charge	\$45.00	

5.1.2.2 Calling Features

Customers of the Company's Network Switched Service arrangements may obtain central office based functions which are auxiliary to call processing. The availability of these features is dependent upon the central office which serves the Customer's location. The features in this section are made available on an individual basis (multiple feature discount packages are also available). All features are provided subject to availability; features may not be available with all classes of service.

A. Residential Service, Monthly Recurring Charges

Call Forwarding Variable	\$2.70	
Three Way Calling	\$3.75	
Call Waiting		\$3.60
Speed Dialing 8-Code	\$2.00	
Speed Dialing 30 Code	\$3.00	
Call Forwarding Busy Line	\$0.90	
Call Forwarding Don't Answer	\$0.90	
Customer Control of Call Forwarding Busy Line	\$2.70	
Customer Control of Call Forwarding		

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Don't Answer	\$2.70	
Call Forwarding Busy Line Multipath or Customer Control of Call Forwarding Busy Line Multipath	\$1.80	
Call Forwarding Don't Answer Multipath or Customer Control of Call Forwarding Don't Answer Multipath	\$1.80	
B. Business Service, Monthly Recurring Charges		
Call Forwarding Variable (per line)	\$3.24	
Three Way Calling	\$5.22	
Speed Dialing 8-Code (per line)		\$2.50
Speed Dialing 30 Code (per line)	\$5.00	
Call Forwarding Busy Line	\$2.93	
Call Forwarding Don't Answer		\$2.93
Customer Control of Call Forwarding Busy Line	\$5.63	
Customer Control of Call Forwarding Don't Answer	\$5.63	
Call Forwarding Busy Line Multipath or Customer Control of Call Forwarding Busy Line Multipath	\$2.70	
Call Forwarding Don't Answer Multipath or Customer Control of Call Forwarding Don't Answer Multipath	\$2.70	
Call Forwarding Variable Multipath or Remote Access - Call Forwarding Variable Multipath	\$2.70	
Remote Access - Call Forwarding Variable	\$6.53	
Call Forwarding Don't Answer-Ring Control	\$2.93	
Three Way Calling, per use	\$0.75	
Distinctive Ringing - one add'l number	\$7.00	
Distinctive Ringing - two add'l numbers	\$0.00	
Call Return		\$4.50
Call Return, per activation (non-subscription)	\$0.75	
Repeat Dialing	\$4.50	
Repeat Dialing, per activation (non-subscription)	\$0.75	
Call Selector	\$4.50	
Preferred Call Forwarding	\$4.50	
Call Block	\$4.50	
Call Tracing, per line	\$5.00	
Call Tracing, per successful trace (non-subscription)	\$3.50	
Caller ID Basic	\$7.50	
Caller ID Deluxe	\$9.99	
Anonymous Call Rejection	\$3.75	
Enhanced Caller ID	\$15.99	

5.1.3 Intermedia Business Services

Intermedia's Business Services are offered for local calling using the facilities of Intermedia and/or those of other authorized Local Exchange Carriers. Intermedia's Business Services are offered primarily to the following:

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1. Offices, stores, factories, mines and all other places of a strictly business nature;
2. Offices of hotels, boarding houses, apartment houses, colleges, quarters occupied by clubs and fraternal societies, public, private or parochial schools, hospitals, nursing homes, libraries, churches, and other institutions; and
3. Services terminating solely on the secretarial facilities of a telephone answering bureau.

If a Subscriber's service changes from business service to residential service, the telephone number will normally be changed. Reference of calls will not normally be provided regardless of how long existing directories will remain in effect. Changes from residential to business service may be made without change in telephone number, if the subscriber so desires.

5.1.3.1 Resold Business Exchange Line Service

Resold Business Exchange Line Service provides Customers with unlimited local calling at a flat monthly rate. Options available with Business Exchange Line Service include Call Waiting, Call Forwarding, Three-way Calling and Speed Dialing, as well as CLASS Features. Installation charges apply.

A. Intermedia's Basic Local Resell Service Rates for GTE Florida, Inc.'s Service Area

1. City Listing / Rate Group Numbers

City	Group	City	Group
Bartow	4	New Port Richey	3
Lake Wales	3	Tarpon Springs	5

*Exceptions: Haines City \$26.25

(Prices for business lines vary by Group Number; Prices for other features are the same for all groups)

2. Group Number/Monthly Flat Rate Line Charge

GROUP NUMBER	BUSINESS	RESIDENTIAL
1	\$23.95	\$9.51
2	\$26.25	\$10.41
3	\$27.45	\$10.56

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GROUP NUMBER	BUSINESS	RESIDENTIAL
4	\$28.70	\$11.36
5	\$29.90	\$11.81
* Exceptions	Varying Rates	

*Exceptions: Haines City \$26.25

3. Non-Recurring Charges

SERVICE	BUSINESS	RESIDENTIAL
Network Access, each Establishment	\$33.90	\$20.00
Network Access, each Change	\$14.00	\$11.00
Central Office Line Connection, each line	\$35.00	\$35.00
Premises Visit	\$35.00	\$35.00
Telephone Number Change, each	\$9.00	\$9.00
Restoration of Service	\$18.00	\$18.00
Seasonal Service Establishment Charge, per number restored	\$18.00	\$18.00

4. Custom Calling Features

FEATURE	MONTHLY CHARGE
Call Forwarding-Variable	\$4.00
Call Forwarding-Variable Multipath	\$4.00
Three-Way Calling	\$4.00
Speed Calling (8-Code)	\$2.50
Speed Calling (30-Code)	\$3.50
Call Waiting / Cancel Call Waiting	\$5.00
Distinct Ring	\$9.00
Smart Call Package I - 1	\$7.00
Smart Call Package II - 2	\$8.95
Smart Call Package III - 3	\$9.95

Smart Call Package II with Distinct Ring - 4	\$11.95
Smart Call Package III with Distinct Ring - 5	\$12.95

- 1Includes Call Forwarding-variable, 3-way Calling and Speed Calling (8-code)
- 2Includes Call Waiting, Cancel Call Waiting, Call Forwarding-variable, 3-way Calling and Speed Calling (8-code)
- 3Includes Call Waiting, Cancel Call Waiting, Call Forwarding-variable, 3-way Calling and Speed Calling (30-code)
- 4Includes Call Waiting, Cancel Call Waiting, Call Forwarding-variable, 3-way Calling, Speed Calling (8-code) and Distinct Ring
- 5Includes Call Waiting, Cancel Call Waiting, Call Forwarding-variable, 3-way Calling, Speed Calling (30-code) and Distinct Ring

5. Advanced Features

FEATURE	NON-RECURRING (NON-SUBSCRIPTION)	MONTHLY CHARGE
Automatic Busy Redial	\$0.75	\$6.00
Automatic Call Return	\$0.75	\$6.00
VIP Alert, per line		\$4.00
Call Block, per line		\$4.00
Calling Tracing	\$3.50	\$6.00
Caller ID-Number, per line		\$10.00
Anonymous Call Rejection		\$3.00
Caller ID-Name and Number, per line		\$11.50

6. Business Voice Messaging - Monthly Charge

FEATURE	SINGLE LINE	MULTIPLE LINE
Basic Service Monthly	\$10.95	\$19.95
Non Recurring Charge	\$15.00	\$15.00
Optional Monthly Features		
Remote Call Notification	\$3.00	\$3.00
Pager Notification	\$4.75	\$4.75
1st Extension Mailbox	\$19.70	\$19.70
Add'l Extension Mailbox	\$5.00	\$5.00
Enhanced Mailbox	\$4.00	\$4.00

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Answer Only (5 minute greeting)	\$10.00	\$10.00

B. Intermedia's Basic Local Resell Service Rates for BellSouth Telecommunications, Inc.'s Service Area

1. City Listing/Rate Group Numbers

Archer	5	Graceville	3	Old Town	2
Baldwin	9	Green Cove Springs	3	Orange Park	9
Belle Glade	3	Gulf Breeze	6	Orlando	11
Big Pine Key	*	Havana	6	Oviedo	11
Boca Raton	10	Hawthorne	5	Pace	6
Boynton Beach	10	Hobe Sound	6	Pahokee	3
Bronson	*	Holley Navarre	6	Palatka	4
Brooksville	5	Hollywood	12	Palm Coast	3
Bunnell	3	Homestead	12	Panama City	5
Cantonment	6	Islamorada	4	Panama City Beach	5
Cedar Keys	1	Jacksonville	10	Pensacola	7
Century	6	Jacksonville Beach	9	Perrine	12
Chiefland	3	Jay	*	Pierson	4
Chipley	3	Jensen Beach	5	Pomona Park	4
Cocoa (Main and Merritt)	7	Julington	9	Pompano Beach	12
Cocoa Beach	7	Jupiter	9	Ponte Vedra Beach	9
Coral Springs	12	Key Largo	4	Port St. Lucie	6
Cross City	2	Key West	4	Sanford	8

*Exceptions: Bronson=\$26.83 Jay=\$28.02 Trenton=\$26.83

(Prices for business lines vary by Group Number; Prices for other features are the same for all groups)

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City	Group	City	Group	City	Group
Daytona Beach	6	Keystone Heights	3	Sebastian	6
DeBary	5	Lake City	4	St. Augustine	4
Deerfield Beach	12	Lynn Haven	5	St. Johns	11
Deland	5	Marathon	3	Stuart	6
DeLeon Springs	4	Maxville	9	Sugarloaf Key	4
Delray Beach	8	Melbourne	7	Sunny Hills	3
Dunnellon	6	Miami	12	Titusville	5
East Orange	11	Micanopy	5	Trenton	*
Eau Gallie Beach	7	Middleburg	9	Vernon	3
Fernandina Beach	3	Milton	6	Vero Beach	5
Flagler Beach	3	Munson	6	Weeki Wachee Springs	5
Fort Grange	9	New Smyrna Beach	4	Welaka	4
Fort Lauderdale	12	Newsberry	5	West Palm Beach	9
Fort Pierce	5	North Dade	12	Yankeetown	4
Gainesville	6	North Key Largo	3	Youngstown-Fountain	5
Geneva	7	Oak Hill	4	Yulee	9

*Exceptions: Bronson=\$26.83 Jay=\$28.02 Trenton=\$26.83

(Prices for business lines vary by Group Number; Prices for other features are the same for all groups)

2. Group Number/Monthly Line Charge

GROUP NUMBER	BUSINESS	RESIDENTIAL	GROUP NUMBER	BUSINESS	RESIDENTIAL
1	\$19.80	\$7.30	7	\$25.75	\$9.50
2	\$20.80	\$7.70	8	\$26.60	\$9.80
3	\$21.90	\$8.10	9	\$27.40	\$10.05
4	\$22.90	\$8.40	10	\$28.00	\$10.30

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GROUP NUMBER	BUSINESS	RESIDENTIAL	GROUP NUMBER	BUSINESS	RESIDENTIAL
5	\$23.85	\$8.80	11	\$28.60	\$10.45
6	\$24.90	\$9.15	12	\$29.10	\$10.65

3. Non-Recurring Charges

SERVICE		CHARGE	
		BUSINESS	RESIDENTIAL
Line Connection			
	First Line	\$56.00	\$40.00
	Additional Line	\$12.00	\$12.00
Line Change Charge			
	First Line	\$38.00	\$23.00
	Additional Line	\$11.00	\$11.00
Secondary Service Charge			
	Per Request	\$19.00	\$10.00
Premises Work Change			
	First 15 Minutes	\$28.00	\$25.00
	Additional 15 Minutes	\$9.00	\$9.00
Trouble Location Charge		\$45.00	\$25.00

4. Custom Calling Features

FEATURE	PRICE
Call Forwarding	\$4.00
Three-Way Calling	\$4.00 or .75 per use (non-subscription)
Call Waiting	\$5.80
Speed Calling (8-Code)	\$3.00

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Speed Calling (30-Code)	\$5.00
Call Forwarding—Busy Line	\$3.25
Call Forwarding—Don't Answer	\$3.25
Customer Control of Call Forwarding—Busy Line	\$6.25
Customer Control of Call Forwarding—Don't Answer	\$6.25
Call Fwding Busy Line Multipath or Cust. Control of Call Fwding Busy Line Multipath	\$3.00
Call Fwding Don't Answer Multipath or Cust. Control of Fwding Don't Answer Multipath	\$3.00
Call Fwding Variable Multipath or Remote Access—Call Fwding Variable Multipath	\$3.00
Remote Access—Call Forwarding Variable	\$9.00
Call Forwarding Don't Answer—Ring Control	\$3.25

5. Advanced Features

FEATURES	MONTHLY CHARGE	PER USE CHARGE (non-subscription)
Call Return	\$5.00	\$.75
Repeat Dialing	\$4.50	\$.75
Call Selector	\$4.50	
Preferred Call Forwarding	\$5.00	
Call Block	\$4.50	
Call Tracing	\$5.00	\$3.50
Caller ID—Basic	\$10.00	
Caller ID Deluxe (with ACR)	\$9.99	
Caller ID Deluxe (without ACR)	\$9.99	
Calling Number Delivery Blocking - Permanent	N/C	
Anonymous Call Rejection	\$4.00	
Enhanced Caller ID (with ACR)	\$15.99	
Enhanced Caller ID without ACR)	\$15.99	
Memory Call Answering Service	\$5.95	

6. Multiple Numbers of Features/Applicable Discounts

NUMBER OF FEATURES	DISCOUNT AMOUNT
2	\$.50
3	\$1.50
4	\$3.00
5	\$4.50
6	\$6.00
7	\$7.50
8	\$9.00
9	\$10.50
10	\$12.00
11	\$13.50
12	\$15.00
13	\$16.50
14	\$18.00
15	\$19.50
16	\$21.00
17	\$22.50
18	\$24.00
19	\$25.50
20	\$27.00

7. Business Voice Messaging

Description	Monthly Price
Voice Mail Box (each)	\$6.50
Call Forwarding Busy/No Answer	\$4.00

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Call Forwarding Variable (72# / 73#)	\$6.00
Optional Features	
Day & Night Greeting	\$1.95
Directory By Name	\$25.00
Question & Answer (up to 8)	\$19.95
Question & Answer (each additional)	\$2.00
Automated Order Taking (up to 8)	\$19.95
Automated Order Taking (each additional)	\$2.00

C. Intermedia's Basic Local Resell Service Rates for Sprint (Central Tel & United) Telecommunications, Inc.'s Service Area

City Listing/Rate Group Numbers

City	Group	LEC	City	Group	LEC	City	Group	LEC
Alford	2	SPT - Centel	Clewiston	1	SPT - United	Greenville	6	SPT - Centel
Apopka	6	SPT - United	Cottdale	2	SPT - Centel	Greenwood	2	SPT - Centel
Arcadia	1	SPT - United	Crawfordville	6	SPT - Centel	Groveland	4	SPT - United
Astor	4	SPT - United	Crestview	2	SPT - Centel	Homosassa Springs	3	SPT - United
Avon Park	1	SPT - United	Crystal River	3	SPT - United	Howey-In-The-Hills	4	SPT - United
Baker	2	SPT - Centel	Dade City	2	SPT - United	Immokalee	1	SPT - United
Belleview	4	SPT - United	Defuniak Springs	2	SPT - Centel	Inverness	3	SPT - United
Beverly Hills	3	SPT - United	Destin	5	SPT - Centel	Kenansville	3	SPT - United
Boca Grande	1	SPT - United	Eustis	4	SPT - United	Kingsley Lake	2	SPT - Centel
Bonifay	1	SPT - Centel	Everglades	1	SPT - United	Kissimmee	3	SPT - United

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Bonita Springs	5	SPT - United	Forest	4	SPT - United	LaBelle	1	SPT - United
Bowling Green	1	SPT - United	Fort Meade	3	SPT - United	Lady Lake (753)	4	SPT - United
Bushnell	1	SPT - United	Fort Myers	5	SPT - United	Lady Lake (821)	5	SPT - United
Cape Coral	5	SPT - United	Fort Myers Beach	5	SPT - United	Lake Placid	1	SPT - United
Cape Haze	2	SPT - United	Fort Walton Beach	5	SPT - Centel	Lawtey	2	SPT - Centel
Cherry Lake	1	SPT - Centel	Freeport	2	SPT - Centel	Lee	1	SPT - Centel
Clermont	6	SPT - United	Glendale	1	SPT - Centel	Leesburg	4	SPT - United

(Prices for business lines vary by Group Number; Prices for other features are the same for all groups)

City	Group	LEC	City	Group	LEC	City	Group	LEC
Lehigh Acres	4	SPT - United	Ponce de Leon	2	SPT - Centel	Tallahassee	6	SPT - Centel
Madison	1	SPT - Centel	Port Charlotte	3	SPT - United	Tavares	4	SPT - United
Malone	2	SPT - Centel	Punta Gorda	3	SPT - United	Trilacoochee	2	SPT - United
Marco Island	4	SPT - United	Reedy Creek	6	SPT - United	Umatilla	4	SPT - United
Marianna	3	SPT - Centel	Reynolds Hill	1	SPT - Centel	Valpariso	5	SPT - Centel
Monticello	6	SPT - Centel	Salt Springs	4	SPT - United	Wauchula	1	SPT - United
Montverde	6	SPT - United	San Antonio	2	SPT - United	West Kissimmee	3	SPT - United
Moore Haven	1	SPT - United	Sanibel-Captiva Islands	5*	SPT - United	Westville	1	SPT - Centel
Mount Dora	4	SPT - United	Santa Rosa Beach	4	SPT - Centel	Wildwood	1	SPT - United

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Naples	4	SPT - United	Seagrove Beach	1	SPT - Centel	Williston	1	SPT - United
North Cape Coral	5	SPT - United	Sebring	2	SPT - United	Windermere	6	SPT - United
North Ft. Myers	5	SPT - United	Shalimar	5	SPT - Centel	Winter Garden	6	SPT - United
North Naples	4	SPT - United	Silver Springs Shores	4	SPT - United	Winter Park	6	SPT - United
Ocala	4	SPT - United	Sneads	2	SPT - Centel	Zolfo Springs	1	SPT - United
Ocklawaha	4	SPT - United	Sopchoppy	6	SPT - Centel			
Okeechobee	1	SPT - United	Spring Lake	2	SPT - Centel			
Orange City	3	SPT - United	St. Cloud	3	SPT - United			
Panacea	6	SPT - Centel	St. Marks	6	SPT - United			
Pine Island	5*	SPT - United	Starke	2	SPT - Centel			

Exceptions*: Pine Island – Useppa Island: \$32.28Sanibel-Captiva Island – North Captiva Island: \$32.28
 (Prices for business lines vary by Group Number; Prices for other features are the same for all groups)

2. Group Number/Monthly Line Charges for Centel and United Areas

GROUP NUMBER	CENTEL MONTHLY CHARGE	UNITED MONTHLY CHARGE
1	\$16.65	\$15.20
2	\$17.65	\$16.96
3	\$18.55	\$18.71
4	\$19.60	\$20.47
5	\$20.60	\$22.28
6	\$21.75	\$24.03

3. United and Centel Non-Recurring Charges

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TYPE	UNITED AREAS	CENDEL AREAS
Service Ordering Charge	\$25.00	\$30.00
Secondary, for Adds, Moves and Changes	\$16.00	\$14.00
Access Line Charge	\$35.00	\$35.00
Premises Visit Charge	\$10.00	\$30.00
Premises Work Charge, Labor per ¼ hr or fraction thereof	\$12.00	\$12.00
Record Change Charge	\$5.00	N/C
Telephone Number Change	\$11.50	N/C
Restore Service	\$20.00	\$15.00

4. Custom Calling Features

FEATURE	PRICE
Call Forwarding	\$4.50
Call Forwarding Don't Answer	\$1.00
Call Forwarding Busy	\$1.00
Three-way Calling	\$3.00
Call Waiting	\$4.00
Enhanced Call Waiting	\$5.25
Speed Calling	\$3.00
Call Forward with Remote Activation	\$2.50
Complete Voice	\$8.00
Complete Number	\$19.95
Complete Number with Fax	\$24.95
Call Waiting ID	\$2.00
Call Waiting Options	\$6.00

5. Advanced Features

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FEATURES	MONTHLY CHARGE	PER USAGE CHARGE (non-subscription)
Caller ID	\$10.00	
Return Call	\$3.50	\$0.75
Repeat Dialing	\$3.50	\$0.75
Call Tracing		\$4.00
Distinctive Ringing	\$3.50	
Selective Call Rejection	\$3.50	
Caller ID with Name (including ACR)	\$10.00	
Anonymous Call Rejection (ACR)	\$4.00	

6. United and Centel Custom Calling Feature Packages

FEATURE	MONTHLY PRICE
IN TOUCH WITH CALL FORWARD includes:	\$9.00
Enhanced Call Waiting, Three-Way Calling, Call Forwarding	
IN TOUCH WITH RETURN CALL includes:	\$9.50
Enhanced Call Waiting, Three-Way Calling, Return Call	
CALL MANAGER includes:	\$12.00
Enhanced Call Waiting, Three-Way Calling, Return Call, Repeat Dialing, Call Forwarding	
CALL MANAGER PLUS includes:	\$16.00
Enhanced Call Waiting, Three-Way Calling, Return Call, Repeat Dialing, Call Forwarding, Selective Call Rejection, Caller ID with Name (including Anonymous Call Rejection), Call Waiting ID	
ADVANTAGE includes:	\$14.50
Enhanced Call Waiting, Return Call, Caller ID with Name (including Anonymous Call Rejection), Call Waiting ID	
COMPLETE CALL MANAGER PLUS includes:	\$19.00
Enhanced Call Waiting, Three-Way Calling, Return Call, Repeat Dialing, Call	

Forwarding, Selective Call Rejection, Caller ID with Name, Total Voice, Call Waiting ID	
VISUAL CALL MANAGER PLUS includes:	\$19.00
Enhanced Call Waiting, Three-Way Calling, Return Call, Repeat Dialing, Call Forwarding, Selective Call Rejection, Caller ID with Name (including Anonymous Call Rejection), Call Waiting ID, Call Waiting Options	

5.1.4 IntermediaOne Trunk Side T1 Private Branch Exchange Service

PBX trunks are used to connect a PBX to the Intermedia Switched Network. A standard configuration includes Local Central Office Trunks and one of the following dialing capabilities: Direct Inward Dialing (DID), Direct Outward Dialing (DOD) or Combination Trunks (DID and DOD = DIOD). IntermediaOne Trunk Side T1 PBX trunks are provided over a T-1 circuit which holds up to twenty-four (24) individual PBX trunks.

Pricing for IntermediaOne Trunk Side T1 PBX trunks consists of a monthly charge per trunk, with up to twenty-four (24) trunks per T-1. IntermediaOne Trunk Side T1 PBX trunks incur a non-recurring set-up charge and require a 1 year minimum contract.

Each IntermediaOne Trunk Side T1 PBX trunk includes the following features: one (1) directory number per trunk, number reservation for future growth, one (1) directory listing per trunk, and hunting. For an additional charge, the customer has private listing or additional listings options. DID numbers are available in blocks of twenty (20) for an additional charge.

This service is generally provided with the Company's long distance service. This service may be provided without the Company's long distance service on an individual case basis

Monthly Recurring (Per Channel)

BellSouth and Sprint Local Areas		GTE Areas			
Digital	Analog	Digital	Analog	Digital	Analog
12 month agreement	\$38.13	\$46.46	\$28.13	\$36.46	
24 month agreement	\$34.31	\$41.81	\$25.31	\$32.81	
36 month agreement	\$32.41	\$39.49	\$23.91	\$30.99	
Non-Recurring (per T-1) - All areas					
Digital		Analog			
12 month agreement		\$500	\$500		
24 month agreement		\$250	\$250		
36 month agreement		\$ 0	\$ 0		

5.1.5 Primary Rate Interface Service

Primary Rate Interface (PRI) is an ISDN based end-to-end digital circuit that provides 23 64Kbps B and 1 64Kbps D channel over a T1 at a transmission speed of 1.544 Mbps.

Customers purchase PRI in a 23B+D channel configuration for a fixed monthly fee. Additional costs are incurred for DID numbers, additional listings, and non-published numbers. A one time set-up fee also applies. A one year contract is required and service is subject to additional charges in areas without Intermedia facilities.

PRI Service is available under two distinct pricing plans, with the appropriate plan determined by the Company based on the Customer's usage profile. The plan designated as "PRI-Data" is generally used to provide access to the internet or other services where call holding times typically exceed the average holding time for voice calls of three to five minutes. Generally these are calls (connections) made to information or information access providers where there are very long holding times or connections are made on a permanent basis. All other Customers will be priced under the plan designated as "Single T PRI-Basic," found in Section 3.2.2.H.

PRI-Data Services are a specific set of services which provide one way inbound call types of Data, Voice, & 3.1KC connectivity between Intermedia's DMS-500 and the Customer's premises. PRI-Data Services are provided as 23B (or greater)+D arrangements only. Outbound calling arrangements may not be available in all serving areas.

Various non-regulated services are offered with Intermedia's PRI service. These services may involve additional charges.

5.1.6 Optional Business Features

A. Direct Inward Dial (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX Trunks. DID service forwards the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for PBX Trunks. One additive charge applies for each DID-equipped PBX Trunk or channel. Customer is required to purchase at least one DID number block for each DID equipped trunk or trunk group, or DID-equipped channel or group. The Company reserves the right to limit the amount of DID numbers constituting a block of telephone numbers in a group. Blocks of number groups will be determined at the sole discretion of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the company deems it necessary to do so in the conduct of its business.

Monthly Recurring		
1st Block of 20		\$4.00
Add'l Blocks of 20	\$4.00	
Non-Recurring		
1st Block of 20		\$100
Add'l Blocks of 20	\$15	

5.1.7 Intermedia Facilities-Based Services

Intermedia will sell services for business customers provided by its own facilities, including PBX, ISDN Primary Rate Interface, Business Line, Key System Line, and Central Office Trunk services, as well as certain optional trunk-side and line-side business features.

A. Trunk and Line Side Combination Products

The following combinations are available:

- Analog DID Trunks*, Business Lines and Fax/ Modem Lines.
- Analog Trunks*, Business Lines and Fax/ Modems Lines.
- Analog DID Trunks*, Analog Trunks*, Business Lines and Fax/Modem Lines
- Digital Trunks*, Business Lines and Fax/Modem Lines

*Available over a single T-1 facility

Monthly Recurring (Per Channel)

Analog Trunk Combination	Sprint Local Areas	GTE Areas	BellSouth and Analog	Analog
12 Month Agreement	\$46.46		\$36.46	

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24 Month Agreement	\$41.81	\$32.81
36 Month Agreement	\$39.49	\$30.99
Non-Recurring (per T-1) - All areas		
	Digital	Analog
12 month agreement	\$500	\$500
24 month agreement	\$250	\$250
36 month agreement	\$0	\$0

5.1.8 ISDN Primary Rate Interface (PRI) Service

ISDN Primary Rate Interface (PRI) Service is a flat-rated, local ISDN/PRI or non-ISDN T-1 connection service. PRI Service provides one-way inbound ISDN/PRI T-1 or one-way non-ISDN T-1 connections to Intermedia's switching platform. As provided by Intermedia, ISDN/PRI T-1 connections allow both analog and 56/64kbps digital inbound calls to be received by customers. Non-ISDN T-1 connections only allow analog calls to be received.

PRI is a transport technology available to customers with the capability of terminating a PRI into their Customer Premises Equipment (CPE). PRI compatible equipment may include PBX's, Hybrid KEY Systems, Automatic Call Distributors (ACD), Routers, Data/Voice Gateways and other types of equipment.

PRI Service is provided in a minimum arrangement of 23 bearer channels and one signaling channel (23B+D) when provisioned over ISDN/PRI T-1 connections or 24 DS0 channels when provisioned over non-ISDN T-1 connections.

If ISDN/PRI trunk group sizes greater than 23B+D channels are required, the PRI Service Non-Facility Associated Signaling (NFAS) arrangement must be ordered.

PRI Service is available through three types of arrangements:

- Collocated PRI -- the Customer's premises is collocated with the Company's switch.

Collocated PRI Service is terminated on a network demarcation block, installed in a customer's collocated cabinet. The customer's collocated cabinet must be in an Intermedia switch (e.g., DMS 500) collocation space.

Collocated PRI Service does not include any optical fiber, Digital Cross-connect System (DCS) or channel multiplexing electronics that may be additionally required by the customer to terminate this service at other than a DS1 termination interface.

- On-Net PRI -- the Customer's premises is within a building served by the Company's facilities.¹

On-Net PRI Service is provisioned over Intermedia optical fiber T-1 connections. These T-1 (DS1 termination interface) connections are terminated in the customer's business location in a building served by the Company's facilities.

On-Net PRI Service does not include any optical fiber, Digital Cross-connect System (DCS) and or channel multiplexing electronics that may be additionally required by the customer to terminate this service at other than a DS1 termination interface (such as DS3 or higher).

- Off-Net PRI -- the Customer's premises is within Intermedia's serving area, but is not collocated with the Company's switch or within a building served by the Company's facilities¹. Service is provided via extended T1's using Intermedia and/or ILEC facilities.

[¹ Defined as Intermedia owned and managed fiber and electronics.]

Off-Net PRI Service does not include any optical fiber, Digital Cross connect System (DCS) and or channel multiplexing electronics that may be additionally required by the customer to terminate this service at other than a DS1 termination interface (such as DS3 or higher).

- A. Optional Arrangements
 - 1. Virtual FX PRI Service

Virtual FX PRI Service provides the capability to allow one-way inbound calls from Intermedia Local Calling Areas that are outside of the customer's home calling area, but served by the same Company switch.

The customer must subscribe to PRI Service. Virtual FX PRI Service rates apply to each group of 24 channels in the trunk group arrangement. For the purpose of rate application, all arrangements, whether 23B+D or 24B, are considered to have 24 DS0 channels.

2. PRI Network Access NFAS Arrangement

Non-Facility Associated Signaling (NFAS) is an arrangement where a single D channel controls more than the 23B channels in the basic 23B+D arrangement of an ISDN/PRI T1.

NFAS allows a single D channel to control up to 385 B channels. The additional ISDN/PRI T1's are configured without D channels in a 24 B channel arrangement.

To prevent a failure of ISDN/PRI T1's, a second D channel is assigned to one other ISDN/PRI T1. This second D channel is called the "backup" D channel and will take over if the primary ISDN/PRI T1 (23B+D) fails.

ISDN/PRI T1 D channel backup capability is included with the NFAS arrangement.

3. Dial Line Service

The Dial Line is a "Plain Old Telephone Service" (POTS) line without any features. The Dial Line is only provided where the customer's premises is collocated with the Company's switch.

B. Local Calling Areas

When the customer purchases PRI Service services from Intermedia, the customer must designate one of the Intermedia local calling areas as the customer's "home calling area." The Intermedia local calling areas match existing ILEC local calling areas.

When the customer is not collocated with the Company's switch, the customer's service address dictates the relevant home calling area.

When the customer collocates with a Company switch location, the customer may choose which of the local calling areas served by the Company switch will be the customer's home calling area.

The customer may only designate one local calling area as the home calling area from among the local calling areas served by the Company switch. All other local calling areas served by that switch will be considered Virtual FX calling areas with respect to the customer's designated home calling area. A Virtual FX charge applies to each PRI Service provided to the customer in a Virtual FX calling area. A Virtual FX calling area is any local calling area which, although served by the same Company switch, is not the customer's designated home calling area.

C. Rate Regulations

1. PRI Service Term

PRI Service is offered on a minimum 12-month term only. Should service be discontinued in less than 12 months after installation, termination charges shall apply. A service terminated during the first 12 months will be charged at the monthly rate multiplied by the number of months left on the 12-month term.

2. Discounts

Volume discounts are available on installation and monthly charges as provided herein. The volume level is determined by adding together the total numbers of PRI's provided to the customer by the Company.

D. ISDN Primary Rate Interface (PRI) Service Rates

Collocated PRI

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	Non-Recurring Charge	Monthly Recurring Charge
PRI's 1-10, per PRI	\$300	\$515
PRI's 11-50, per PRI	\$250	\$460
PRI's >50, per PRI	\$150	\$425

On-Net PRI

	Non-Recurring Charge	Monthly Recurring Charge
PRI's 1-10, per PRI	\$400	\$570
PRI's 11-50, per PRI	\$300	\$490
PRI's >50, per PRI	\$200	\$430

3. Off-Net PRI

	Non-Recurring Charge	Monthly Recurring Charge
PRI's 1-10, per PRI	\$500	\$800
PRI's 11-50, per PRI	\$400	\$750
PRI's >50, per PRI	\$250	\$720

4. Virtual FX PRI Service

	Non-Recurring Charge	Monthly Recurring Charge
First PRI's	\$300	\$275
Additional PRI's	\$ 35	\$ 40

5. PRI Network Access NFAS Arrangement

	Non-Recurring Charge	Monthly Recurring Charge
Per Arrangements	\$75	\$15

6. Dial Line Service

	Non-Recurring Charge	Monthly Recurring Charge
Per Dial Line	\$35	\$25

5.1.9 IntermediaOne Trunk Side T1 Primary Rate Interface - Basic

IntermediaOne Trunk Side T1 Primary Rate Interface (PRI) - Basic Service is an ISDN-based end-to-end digital circuit that provides 23 64Kbps B and 1 64Kbps D channel over a T1 at a transmission speed of 1.544Mbps.

Customers purchase PRI in a 23B+D channel configuration for a fixed monthly fee. A minutes of use charge may be applicable. Additional costs are incurred for DID numbers, additional listings, and non-published numbers. A one time set-up fee also applies. A one year contract is required and service is subject to additional charges in areas without Intermedia facilities.

For PRI applications which consist of predominantly inbound data, see Section 7.4.7

Various non-regulated services are offered with Intermedia's PRI service. These services may involve additional charges.

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BellSouth and Sprint Local Areas		GTE Areas	
Full PRI (24 Channels)	Fractional PRI1	Full PRI (24 Channels)	Fractional PRI1
Monthly Recurring			
12 month agreement	\$915.00	\$38.13/channel	\$675.00 \$28.13/channel
24 month agreement	\$823.50	\$34.31/channel	\$583.50 \$25.31/channel
36 month agreement	\$777.75	\$32.41/channel	\$537.75 \$23.91/channel
Nonrecurring - Installation - All Areas			
12 month agreement	\$500	\$500	
24 month agreement	\$250	\$250	
36 month agreement	\$0	\$0	

1Fractional PRI Service requires a minimum of 13 channels (12b+d)

5.1.10 Directory Listings

For each Customer of Intermedia's Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at an additional charge.

Nonrecurring Charge	Monthly Charge	
Each Additional Listing:	\$10.00	\$2.00

5.1.11 Operator-Assisted Services

Operator-assisted services are provided to Business and Residential Customers on a presubscribed basis. Services are also provided to Customers and Users of exchange access lines which are presubscribed to the Company's interexchange outbound calling services. Various billing arrangements are available with ICI's operator-assisted service including Calling Card, Commercial Credit Card, Collect, Person-to-Person and Third Party. Monthly and/or usage-sensitive charges apply as stated in Section 4, as well as per call operator charges.

Operator assisted services are available to presubscribed customers only.

		Automated	Live Operator
Person to Person	\$2.49	\$2.49	
Collect	\$2.00	\$2.49	
Third Party Billed	\$2.00	\$2.49	
Calling Card Billed	\$0.79	\$2.49	
Credit Card Billed	\$0.79	\$2.49	

5.1.12 Busy Line Verify and Line Interrupt Service

Upon request of a calling party, the Company will verify a busy condition on a called line. The operator will determine whether the line is clear or in use and report its status to the calling party. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

A. A charge will apply when:

1. The operator verifies that the line is busy with a call in progress;
2. The operator verifies that the line is available for incoming calls; or

3. The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party of the name of the calling party. One charge will apply for both verification and interruption.

B. No charge will apply when:

1. The calling party advises that the call is to or from an official public emergency agency; or
2. Under conditions other than the three stated above.

Busy Verification and Interrupt service is furnished where and to the extent that facilities permit. The Customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

Each request

Busy Line Verify Service	\$0.35
Busy Line Verify and Line Interrupt Service	\$0.45

5.1.13 Directory Assistance

Customers and users of the Company's business and residential calling services (excluding Toll Free services) may obtain directory assistance in determining telephone numbers within the state by calling the Directory Assistance operator.

Call allowances are as stated below:

Business customers using directory assistance will receive two (2) free calls per line or PBX trunk line per month.

A credit will be given for calls to Directory Assistance when:

1. The Customer experiences poor transmission or is cut-off during the call,
2. The Customer is given an incorrect telephone number, or
3. The Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

Exemptions

1. Residential Customers are exempt from Directory Assistance charges.
2. The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol. 35 #126, which has been registered with the Company will be exempt from Directory Assistance charges.
3. Directory Assistance attempts to telephone numbers which are non-listed or non-listed and non-published are exempt from the rate, and shall not be included in the ten call allowance.

Directory Assistance Per Request \$0.25

5.1.14 IntermediaOne Voice Services

IntermediaOne Voice Services are offered only in conjunction with Intermedia's long distance services. IntermediaOne Voice Service arrangements consisting of fewer than eight (8) lines/trunks per customer location are not available. Business Line Package and Key Systems Package as well as individual features, identified herein are available with IntermediaOne Voice Services.

5.1.14.1 Business Line Service

Business Line Service is a two-wire, two-way, analog telephone service that uses loop or ground start signaling. Each line is assigned a unique directory number. This service can be used for single lines, multiple line service, key system lines, fax lines, or modem lines.

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LINE	GTE RATES	BELLSOUTH RATES
Business Single Line		
12 Months	\$27.42	\$27.42
24 Months	\$23.41	\$23.41
36 Months	\$21.68	\$21.68
Business Single Line Package*		
12 Months	\$38.00	\$38.00
24 Months	\$34.20	\$34.20
36 Months	\$32.30	\$32.30
Business Single Line Fax/Modem		
12 Months	\$27.42	\$27.42
24 Months	\$23.41	\$23.41
36 Months	\$21.68	\$21.68
Key Systems Package*		
12 Months	\$32.68	\$32.68
24 Months	\$28.67	\$28.67
36 Months	\$26.94	\$26.94

*See section 5.1.14.2. for a complete list of features included in each package.

5.1.14.2 Optional Features

PRODUCT	DESCRIPTION
Call Waiting1 currently using.	Provides a signal to let customer know when someone is trying to reach the line the customer is currently using.
Cancel Call Waiting1	Allows a customer to prevent, on a per-call basis, any incoming calls from sending call-waiting signals to his/her line. Incoming calls to the line are given normal busy treatment.

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Call Forwarding - Universal¹ Provides the customer with the ability to reroute calls to any valid telephone number (except international numbers). The costs of the forwarded call are passed on to the customer only if the call is answered. A call can also be forwarded to a selected telephone number when the customer's line is busy or unanswered.

Call Forwarding - Busy¹ When the customer's line is busy, this service automatically routes incoming calls to Voice Mail Service or to another number, including a long distance number.

Call Forwarding - No Answer¹ Automatically routes an unanswered call after a specified number of rings. The customer specifies the number of rings when the service is ordered.

Call Forwarding-Remote Access Permits the "Call Forwarding-Universal" customer to activate, change, or deactivate call forwarding service from any touch tone telephone.

Ring Again
(Automatic Callback)^{1 2} Allows the customer encountering a busy signal to be notified when the called number becomes idle, and to be placed automatically in ring-again mode.

Blind Transfer Recall^{1 2} Enables the customer to transfer a call to another party without waiting for that party to answer. If the other party does not answer the transferred call within a specific time-out period, the line or trunk from which the call was transferred rings back the customer.

Call Park^{1 2} Allows the customer to park a call against his/her directory number. The parked call can be retrieved from any of the customer's lines or trunks by first requesting the Call Park Retrieve and then dialing the number of the telephone number against which the call was parked.

Call Hold¹ Allows the customer to place one call on hold for any length of time.

Three Way Conference¹ Gives the customer the ability to connect a third person to a conversation at any time, regardless of which party initiated the call.

Call Transfer¹ Enables the customer to exit a three-way call, leaving the other two parties in conversation.

Last Number Redial¹ Enables the customer to redial his/her last called number

Calling Name &
Number Delivery Stores and transmits the incoming name and telephone number after the first ring for display in a customer-provided display device.

Calling Number Delivery Stores and transmits an incoming telephone number after the first ring to a customer-provided display device. (Can either be displayed on an attachment to the customer's telephone set or a Caller ID telephone.) Also stores numbers of incoming calls, with dates and times.

Calling Number
Delivery Blocking¹ Allows the customer to block transmission of the originating telephone number on any outgoing call before dialing a number.

Distinctive Ring^{1 2} Allows the customer to assign different ring cadences for calls from within the customer group to distinguish them from those from outside the group.

Speed Calling
(101 or 30 numbers) Provides the ability to program most frequently called numbers for one- or two-digit dialing.

Station Controlled
Conference Call Allows the customer to establish a conference call consisting of up to six participants without the assistance of an attendant.

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Toll Denial/Restrictions Toll-restricted lines or trunks are either denied access to long distance or are assigned toll-diversion which routes the caller to an 'attendant' position.

Directory Number Hunting¹ Directs inward calls to the next defined trunk or line when the called number is in use.

Call Pickup^{1 2} Allows a customer to answer incoming calls to another line or trunk within the customer's defined call pickup group.

Group Intercom^{1 2} A feature that enables a customer to automatically dial a member of a predesignated group by using abbreviated dialing; e.g., a customer group with 100 members can dial each other by dialing a two-digit number.

Uniform Call Distribution A system for distribution of incoming calls on a first-in, first-out basis.

Automatic Line (Hotline) Provides an automatic connection between a calling station that goes off-hook and a predetermined location.

¹Available only as part of Business Single Line Package.

²Customer Group Feature only.

OPTIONAL FEATURES

	GTE RATES	BELLSOUTH RATES
Automatic Line (Hotline)	\$3.50	\$3.50
Call Forwarding - Universal ¹	\$3.50	\$3.50
Call Forwarding - No Answer ¹	\$3.25	\$3.25
Call Forwarding - Busy ¹	\$3.25	\$3.25
Call Waiting ¹	\$5.00	\$5.00
Call Transfer ¹	\$2.50	\$2.50
Three-Way Conference ¹	\$3.50	\$3.50
Last Number Re-Dial ¹	\$3.50	\$3.50
Cancel Call Waiting ¹	NC	NC
Calling Number Delivery Blocking ¹	NC	NC
Ring Again (Automatic Callback) ^{1 2}	\$3.25	\$3.25
Blind Transfer Recall ^{1 2}	\$2.50	\$2.50
Call Park ^{1 2}	\$2.50	\$2.50
Distinctive Ring ^{1 2}	\$4.00	\$4.00
Speed Call Short (10 Numbers) ¹	\$2.50	\$2.50
Call Hold ¹	\$2.50	\$2.50
Call Forward Remote Access	\$3.00	\$3.00
Calling Name and Number Delivery	\$10.00	\$10.00
Calling Number Delivery	\$10.00	\$10.00
Speed Call Long (30 Numbers)	\$5.00	\$5.00
Station Controlled Conference Call	\$4.00	\$4.00
Toll Denial/Restrictions (Code Restrictions) 1+	\$3.25	\$3.25
Block 900, 976	NC	NC
Block 1+555, 1+NPA+555	\$1.00	\$1.00
Block 411	\$1.00	\$1.00
Block 0+, 0-	\$1.00	\$1.00
Block International	\$1.00	\$1.00
Directory Number Hunting ¹	\$5.00	\$5.00
Call Pickup ^{1 2}	\$2.50	\$2.50
Abbreviated Dialing (Group Intercom) ^{1 2}	\$3.25	\$3.25
Abbreviated Dialing (Group Intercom) - Extended ²	\$7.75	\$7.75
Uniform Call Distribution	\$2.50	\$2.50

ADDITIONAL CHARGES

Business Line Installation, each	\$35.00	\$35.00
Additional Directory Listing	\$2.00	\$2.00

¹Available only as part of Business Single Line Package.

²Customer Group Feature only.

5.1.14.3 Optional Feature Packages

A. Key Systems Package

Key Systems Package consists of the following optional features:

Call Forwarding - Universal
Call Forwarding Busy/No Answer
Directory Number Hunting
Call Transfer

B. Business Single Line Package

Business Single Line Package consists of all of the features found in Key Systems Package, plus the following features:

Call Forward Busy
Call Waiting
Three-way Conference
Last Number Re-dial
Cancel Call Waiting
Calling Number Delivery Blocking
Ring Again (Automatic Callback)**
Blind Transfer Recall**
Call Park**
Distinctive Ring
Speed Calling short (10 numbers)
Call Hold
Call Pickup**
Abbreviated Dialing (Group Intercom)**

[**Customer Group Feature Only]