MCI Communications Services, Inc. d/b/a Verizon Business Services
Illinois Interexchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)
Effective April 1, 2017

## Fourth Revision

MCI Communications Services, Inc. d/b/a Verizon Business Services
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This Catalog Schedule No. 1 contains certain products pertaining to enterprise business customers (i.e., non-mass markets) previously described in Illinois Interexchange Services Tariff Nos. 1 and 4 of MCI Communications Services, Inc. d/b/a Verizon Business Services.

For ease of reference, where applicable the prior section numbers contained in the prior Tariff Nos. 1 and 4 have been retained. Gaps in the numbering of sections indicate sections which are intentionally left blank. To a large extent, this is due to the desire to have the sections below match the section numbers to these services which previously were in Company Tariff Nos. 1 and 4 to the extent applicable. The materials in Subsection A below were previously in Tariff No. 1. The materials in Subsection B were previously in Tariff No. 4. Also, the term "tariff" as used in this document, refers to this Catalog Schedule, unless context indicates otherwise.

All of the non-current services are subject to the same terms and conditions applicable to the other interexchange services as set forth in the Guide.

Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

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## CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule.
Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

Revisions to Catalog Schedule No. 1, Effective 4/1/17:
Removal of the Verizon Business Services I Flexible T1, Verizon Business Services Flexible T1 and Verizon Business Services II Flexible T1 Plus plans from Catalog Schedule No. 1. There are no customers on the plans and the plans are no longer available.

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## XIII. GRANDFATHERED SERVICES:

The following provides services and pricing programs which are no longer available to new enterprise business customers (i.e., non-mass markets) and are not otherwise described in other portions of this tariff. All of these grandfathered services are subject to the same terms and conditions applicable to the other services as set forth in this tariff.

Gaps in the numbering of sections indicate sections which are intentionally left blank. To a large extent, this is due to the desire to have the sections below match the section numbers to these services which previously were in Company Tariff Nos. 1 and 4 to the extent applicable. The materials in Subsection A below were previously in Tariff No. 1. The materials in Subsection B were previously in Tariff No. 4.

## Subsection A - Material previously in Company Tariff No. 1

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCl serves as an interexchange carrier or facilitybased local carrier.

## 4. SERVICE DESCRIPTIONS AND CHARGES

### 4.1 MESSAGE TELECOMMUNICATIONS SERVICE

### 4.1.1 MTS - This service arrangement allows a Customer to originate calls in areas with Equal Access

 capabilities served by the Company by presubscribing to the service. This service is also available to Customers in areas without Equal Access capabilities through use of a non-travel authorization code and Company-provided switched access facilities.The applicable usage rate depends upon the distance between originating and terminating points and the rate period(s) in which the call occurs. Calls are billed in one minute increments after an initial minimum billable period of one minute. Discounts are given based upon the Customer's usage volume.

### 4.1.2 Product Types

### 4.1.2.1 Basic MTS

. 1 Service via equal access facilities is available to Customers served by any LEC equal access office served by the Company.
. 2 Company provided switched access facilities are available for call origination in the following cities:

## Cairo

> Kankakee Quincy

Champaign
Macomb
Rockford
Chicago
Collinsville
Mattoon
Skokie
Northbrook Springfield
Elk Grove
Oakbrook
Joliet
Peoria
. 3 Usage Charges
a. Per Minute Rates

| Day | Evening |  |  | Night/Weekend |  |  |  |  |  |
| :--- | :---: | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 1st | Add'l | 1st |  | Add'l | 1st |  | Add'l |  |  |
| Mileage | Minute |  | Minute | Minute |  | Minute | Minute |  | Minute |
| $0-10$ |  | $\$ .1362$ | $\$ .1342$ | $\$ .0995$ | $\$ .0995$ | $\$ .0796$ | $\$ .0796$ |  |  |
| $11-22$ | .1561 | .1541 | .1095 | .1095 |  | .0896 | .0896 |  |  |

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| $23-55$ | .1661 | .1641 | .1194 | .1194 |  | .0944 | .0944 |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $56-70$ | .1835 | .1835 | .1393 | .1393 |  | .1095 | .1095 |  |
| $71-124$ | .1847 | .1840 | .1393 | .1393 |  | .1095 | .1095 |  |
| $125-292$ | .2061 | .2039 | .1493 | .1493 |  | .1194 | .1194 |  |
| $293+$ |  | .2160 | .2138 | .1592 | .1592 |  | .1243 | .1243 |

b. Rate Periods - Refer to the Determination and Rendering of Charges in Section 3 for the Company's standard rate period.
c. Usage Volume Discounts - Discounts will be applied to a customer's usage charges based upon the customer's total interstate, intrastate and directory assistance MTS usage charges for the account for the billing period. Discount percentages increase as total usage charges increase, and vary by rate period. The discount percentage corresponding to a given rate period and total usage level will be applied to all usage in that rate period.

| Usage | Day | Evening | N/W |
| :--- | :--- | :--- | :--- |
|  |  |  |  |
| $\$ 0-\$ 24.99$ | $0 \%$ | $0 \%$ | $0 \%$ |
| $\$ 25-49.99$ | $1 \%$ | $0 \%$ | $0 \%$ |
| $\$ 50-99.99$ | $2 \%$ | $1 \%$ | $0 \%$ |
| $\$ 100-199.99$ | $4 \%$ | $1 \%$ | $0 \%$ |
| $\$ 200+$ | $5 \%$ | $2 \%$ | $0 \%$ |

4.1.2.2 Dial USA Service - Dial USA Service is a one-way service for OnLine cardholders using dial-up access. Usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the Customer's location. Usage is billed in one minute increments.

## . 1 Usage Charges


. $2 \quad$ Volume Discounts - A volume discount is applied to the Day usage based on the total usage (all time frames) of the monthly statement.

| Total Monthly Usage | Day Discount |
| :--- | :--- |
| $\$ 100.00$ \& over | $2 \%$ |

. 3 Casual Access Usage - A Customer who utilizes the Company network through equal access dialing arrangement and does not have a billing account established with the Company will be billed by the Company through its Local Exchange Carrier (LEC) at the per minute rates listed above. A surcharge of $\$ 0.80$ will apply to each call.

### 4.2 OPERATOR SERVICES

Operator Services will be offered in accordance with the current rules to 83 III. Adm. Code 770, "Operator Service Providers", as amended.
4.2.1 Description - Operator Services will be offered to "(Carrier's Name)" Shared Access subscribers served from equal access offices, and to users accessing the company's services through public payphones or Customer provided stations. Charges for Operator Services may be billed to a customer's commercial credit card account or Local Exchange Company (LEC) calling card account, or to the

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calling station, called station or a designated third party station. Charges may not be billed to public payphones or customer-provided stations, or to stations outside the United States.

Operator Service rates will apply to the following types of calls.
(1) Customer Dialed Calling Card Station - Calls completed without the assistance of a Company operator when the charges are billed to the LEC calling card account entered by the calling party.
(2) Operator Station - Calls completed with the assistance of a Company operator on a station-to-station basis. Charges may be billed to the customer's commercial credit card or LEC calling card account, or to the calling station, called station or a designated third party station.
(3) Person-to-Person - Calls completed with the assistance of a Company operator to a particular person, station, department or PBX extension specified by the calling party. Charges may be billed to the customer's credit card or LEC calling card account, or to the calling station, called station or a designated third station.
4.2.2 Usage Charges - The charges for Operator Services will be the usage rates appearing in the following section plus a per call charge dependent upon the type of operator service provided. In addition, an Operator Dialed Surcharge will apply on a per call basis when the Customer has the capability of dialing all the digits necessary to complete the call, but elects to dial only the operator code and requests the operator to dial the called station.

### 4.2.2.1 Option A

|  |  | Day |  |  |  | Evening | 1st | Night/Weekend | 1st | Add'l |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 1st |  |  | Add'\| |  |  | Add'l |  |  |
| Mileage | Minute | Minute | Minute | Minute | Minute | Minute |  |  |  |  |
| 1-10 | \$. 1900 | \$. 1600 | \$. 1500 | \$. 1300 | \$. 1300 | \$. 1000 |  |  |  |  |
| 11-22 | . 2000 | . 1800 | . 1600 | . 1400 | . 1300 | . 1200 |  |  |  |  |
| 23-55 | . 2100 | . 1900 | . 1700 | . 1500 | . 1400 | . 1200 |  |  |  |  |
| 56-124 | . 2300 | . 2100 | . 1800 | . 1600 | . 1500 | . 1300 |  |  |  |  |
| 125-292 | . 2500 | . 2300 | . 2000 | . 1800 | . 1600 | . 1500 |  |  |  |  |
| 293 + |  | . 2600 | . 2400 | . 2000 | . 1900 | . 1700 | . 1500 |  |  |  |

a. Rate Periods - Refer to the Determination and Rendering of Charges in Section 3.10 for the Company's standard rate period.*

* No holiday rates apply.


## b. Per Call Charges

| Customer Dialed Calling Card Station | $\$ .80$ |
| :--- | :--- |
| Operator Station | $\$ 2.15$ |
| 3rd Party | $\$ 2.25$ |
| Person-to-Person | $\$ 4.50$ |
| Operator Dialed Surcharge | $\$ 1.00$ |

### 4.2.2.2 Option B

The rates and service charges below apply to " $0+$ ", " $0-$-" and " $00-$-" calls, including calls dialed using a 10 XXX or other access number, routed to a Company operator or to an automated operator or calling card interface from the premises of:

1) residential and business subscribers; or
2) local exchange carrier customer not prescribed to the Carrier.


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| $11-22$ | .2000 | .2000 | .2000 | .2000 | .2000 | .2000 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :--- |
| $23-55$ | .2100 | .2100 | .2100 | .2100 | .2100 | .2100 |  |
| $56-124$ | .2300 | .2300 | .2300 | .2300 | .2300 | .2300 |  |
| $125-292.2500$ | .2500 | .2500 | .2500 | .2500 | .2500 |  |  |
| $293+$ |  | .2600 | .2600 | .2600 | .2600 | .2600 | .2600 |

a. Rate Periods - Refer to the Determination and Rendering of Charges in Section 3.10 for the Company's standard rate period.*

* No holiday rates apply.
b. Per Call Charges

Customer Dialed Calling Card Station \$.95

| Operator Station | $\$ 2.30$ |  |
| :--- | :--- | :--- |
| Third Party | $\$ 2.40$ |  |
| Person-to-Person | $\$ 4.65$ |  |
| Operator Dialed Surcharge | $\$ 1.00$ |  |

### 4.2.2.3 Option C

|  |  | $\begin{aligned} & \text { Day } \\ & \text { 1st } \end{aligned}$ |  |  | Add'I | Evening | 1st | Night/Weekend Add'l | 1st | Add'l |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mileage | Minute | Minute | Minute | Minute | Minute | Minute |  |  |  |  |
| 1-10 | \$. 2204 | \$. 1944 | \$. 2204 | \$. 1944 | \$. 2204 | \$. 1944 |  |  |  |  |
| 11-22 | . 2334 | . 2204 | . 2334 | . 2204 | . 2334 | . 2204 |  |  |  |  |
| 23-55 | . 2464 | . 2334 | . 2464 | . 2334 | . 2464 | . 2334 |  |  |  |  |
| 56-124 | . 2772 | . 2593 | . 2772 | . 2593 | . 2772 | . 2593 |  |  |  |  |
| 125-292 | . 2982 | . 2852 | . 2982 | . 2852 | . 2982 | . 2852 |  |  |  |  |
| $293+$ |  | . 3112 | . 2982 | . 3112 | . 2982 | . 3112 | . 2982 |  |  |  |

a. Rate Periods - Refer to the Determination and Rendering of Charges in Section 3.10 for the Company's standard rate period.*

* No holiday rates apply.
b. Per Call Charges

Customer Dialed Calling Card Station $\$ 2.60$
Operator Station $\$ 2.60$
Third Party $\$ 1.05$
Person-to-Person \$4.67
Operator Dialed Surcharge \$1.25

### 4.2.2.4 Option D - Inmate Collect Only Service

. $1 \quad$ Per Minute Rates - Long distance collect calls will be rated using the rates contained in Section 4.2.2.1.
Local station-to-station collect calls will be rated at $\$ 1.25$. Local person-to-person
calls will be rated at $\$ 3.00$.
. 2 Regulations
a. Telephones and associated equipment will be provided at the option of the Carrier for the exclusive use of inmates served within the confines of a penal, correctional, or mental institution or job corp center where potential usage by inmates or residents warrants establishing the service.
b. Subject to other applicable provisions of this Tariff, inmate collect only service:

Will be arranged for outward only calling;

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- At the request of the facility, may be arranged to terminate calls after a certain amount of conversation time. The Company will not provide credit or equivalent service to the called or calling parties for such calls;
- $\quad$ Shall be arranged to block Directory Assistance calls;
- Shall be arranged to allow only " $0+$ " collect calls for local and long distance calls and to block all other calling including, but not limited to, local direct, credit card, third number, " $1+$ " sent-paid, " $0+$ " sent-paid, all " $0-$ " $, 700,800,900,976,950$, 911, and 10XXX;
- At the request of the facility, may be arranged to limit individual inmate calls to approved telephone numbers;
- At the request of the facility, may be arranged to block access to certain telephone numbers;
- At the request of the facility, call detail information, such as date and time of call, duration of calls, and called and calling telephone numbers, may be furnished to the facility where prison authorities stipulate such information appropriate in preventing or identifying abuse or unlawful use of service and where the prison authorities stipulate that the provision of such information is not in violation of any federal, state or local laws, regulations or orders;
- May be arranged to limit the number of calls or call attempts to any single telephone number.
c. At the request of the facility, the Carrier may provide inmates with the capability to make local calls to public defender telephone numbers at no charge.
d. At the request of the facility and where necessary to preserve the security and orderly management of the institution and to protect the public, monitoring equipment may be provided on coinless telephones on the premises of state and federal prisons subject to the following conditions:
- The equipment is to be used exclusively for the purpose of monitoring outgoing, operator-handled collect telephone calls made by inmates; and
- The monitoring shall comply with all applicable federal and state laws concerning privacy, electronic surveillance, and eavesdropping.

The "(Carrier's Name)" will be announced at least once during each call. The "(Carrier's Name)" will furnish posting materials for the use of the facility.

### 4.3 TOLL FREE SERVICES

4.3.1 The Company's Toll Free Service is an inbound service originating on feature group facilities provided by the Local Exchange Carrier (LEC) and terminating on a regular business line or a Special Access Line (SAL). This service enables the Customer to receive toll free service calls at their residence or place of business.
4.3.2 The Company reserves the right to require an applicant for the Company's Toll Free Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company may also require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.
4.3.3 The Company's Toll Free Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of this service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish the Company's Toll Free Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.
4.3.4 The Customer must obtain an adequate number of access lines for the Company's Toll Free Services to handle the Customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company considering: (1) total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish the Company's Toll Free Service to any Customer that fails to comply with these conditions.
4.3.5 Use of numbers: Each of the Company's Toll Free Service telephone number must be placed in actual and substantial use by the Customer. "Substantial use" shall mean a pattern of use that demonstrates an intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer, as indicated, for example, by at least 30 average monthly minutes of use or more. Any toll free telephone number associated with the Company's Toll Free Service that has not been

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placed in actual and substantial use during the first sixty (60) day period after service activation may be redesignated as a spare number in the SMS/800 database by the Company upon written notice to the Customer.
4.3.6 If the Customer requests assignment of a specific Toll Free Service telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than ten (10) numbers reserved. Any reservation shall be for no more than sixty ( 60 ) days and shall be subject to a reservation fee which will be credited to Customer's unpaid balance after the Company's Toll Free Service has been in actual and substantial use for a consecutive sixty ( 60 ) day period.
4.3.7 Nothing in this Section, or in any other provision of this tariff, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who have reserved toll free telephone numbers hereunder or Customers who subscribe to and use the Company's Toll Free Service or their transferee or assigns, any ownership interest or proprietary right in any particular toll free number; however, upon placing a number actually and substantially in use, as defined above, the Company's Toll Free Service Customers do have a controlling interest in this toll free number(s). The Company's Toll Free Service Customers may retain the use of their toll free number assignments, even following changes in their toll free carrier and/or Resp. Org.
4.3.8 If a Customer places an order for the Company to carry Customer's already existing toll free number service, the Customer shall provide to Company the contact names, telephone number and address of the Customer's Responsible Organization (Resp. Org). Upon subscription to the Company's Toll Free Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its toll free number(s) to the Company's Resp. Org. If the Customer elects to retain a non-Company Resp. Org., the Customer must notify the Company of any changes in the Customer's Resp. Org. in writing within 48 hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or toll free service carrier. The Company assumes no responsibility or liability with respect to any obligations of Customer to such previous service providers existing at the time of transfer to the Company.
4.3.9 Subject to execution of a Resp. Org. Service Agreement between the Company and the Customer, the Company's Resp. Org. will perform the function of Resp. Org. for all the Company's Toll Free Service orders unless the Customer requests another Resp. Org. The Company's Resp. Org. functions include 1) search for and reservation of toll free numbers in the SMS/800; 2) creating and maintaining the toll free number Customer record in the SMS/800; and 3) provision of a single point of contact for trouble reporting.
4.3.10 Where the Company serves as the Resp. Org. for a Company Toll Free Service Customer, the Company will, at the Customer's request, subscribe to Toll Free Directory Listing for the toll free number(s) assigned to the Customer. A charge for Toll Free Directory Listings will apply as set forth in this Tariff. In the event that a Customer transfers its toll free service to another Resp. Org., the Company shall cease to subscribe to Toll Free Directory Listing Service on behalf of the Customer and the Customer is responsible for assuring that Toll Free Directory.

Listing Service is maintained through the new Resp. Org. Customer is responsible for payment of any outstanding Toll Free Directory Listing charges, including any unexpired portion of any minimum period applicable to such services, and the Company shall have no liability for any interruption or other delay, error, mistake, omission or other defect occurring in connection with the transfer of Toll Free Directory Listing responsibility.
4.3.11 Where the Company serves as the Resp. Org. for a Company Toll Free Service Customer, it will, at the Customer's request, subscribe to Vertical Features obtained from Local Exchange Company access tariffs. When a Company Service Customer uses Vertical Features obtained by the Company from Local Exchange Company tariffs, a charge will apply. This charge may not be counted toward the attainment of any volume or revenue commitment and will not be discounted.
4.3.12 In the event that a Customer cancels the Company's Toll Free Service, the Customer may elect to retain the Company as its Resp. Org. Where the Company serves as Resp. Org. for a non-Company Toll Free Service Customer, a charge for Resp. Org. Service will apply as set forth in this Tariff.
4.3.13 In the event that a Customer cancels the Company Resp. Org. or Toll Free Service, the Customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any services obtained by or on behalf of the Customer by the Company.
4.3.14 It is the Customer's responsibility to provide answer supervision back to the Company's point of connection even when the Company's Toll Free Service is connected to switching equipment or a Customer-provided communications system. In such case, the

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equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon delivery of the call to the Customer's switching equipment or communications system and ends upon termination of the call.

Toll Free Feature Charges - Feature Charges are determined by the specific feature requested by the Company's Toll Free Customer. These changes are in addition to toll free usage charges and are not subject to discounting unless specifically indicated.

| Feature <br> Toll Free \# Charge (per toll free \#) |  | N/C | Charge | Set-Up Recurring Charge$\$ 10.00$ | Monthly |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |
| Reservation Charge (per toll free \# max. 10 numbers per Customer) | \$ 35.00 | N/C |  |  |  |
| After Hours Voice Messaging (per toll free \#) |  |  |  |  |  |
| -Option A - Announcement Only |  | \$ 25.00 | \$ 30.00 |  |  |
| -Option B - Announcement w/Message | \$ 25.00 | \$ 40.00 |  |  |  |
| -Option C - Announcement w/Message and Outdial |  |  | \$ 25.00 | \$ 50.00 |  |
| Real-Time ANI Delivery (per Trunk Group) |  | \$350.00 | \$200.00 |  |  |
| Dedicated Termination Overflow (per toll free \#) |  | N/C |  | \$ 50.00 |  |
| Point of Call Routing (per toll free \#) | \$100.00 | \$ 50.00 |  |  |  |
| Time of Day Routing (per toll free \#) | \$100.00 | \$ 50.00 |  |  |  |
| Command Routing (per toll free \#) | \$100.00 | \$ 50.00 |  |  |  |
| Percent Allocation Routing (per toll free \#) |  | \$100.00 | \$ 50.00 |  |  |
| Dialed Number Identification Service (DNIS) (per toll free \#) |  | \$100.00 | \$ 50.00 |  |  |
| Day of Week Routing (per toll free \#) | \$100.00 | \$ 50.00 |  |  |  |
| Change toll free Destination Number (via service order) |  | \$ 15.00 | N/C |  |  |
| Expedite toll free Service Order (per order) |  |  | \$100.00 | N/C |  |
| Add/Change Area of Service Screening \$ 25.00 | N/C |  |  |  |  |
| Add/Change Canadian toll free |  |  |  |  |  |
| Origination |  |  | N/C | N/C |  |
| Add/Change Caribbean (Puerto Rico and U.S. Virgin Islands) |  | N/C |  | N/C |  |
| Toll Free Referral Recordings | \$ 25.00 | \$ 30.00 |  |  |  |

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| Nationwide Toll Free Directory Listing <br> (per toll free \#) | $\$ 15.00$ | $\$ 12.50$ |
| :--- | ---: | :--- |
| Expedite Directory Listing-Major | $\$ 25.00$ | $\mathrm{~N} / \mathrm{C}$ |
| Expedite Directory Listing-Minor | $\$ 20.00$ | $\mathrm{~N} / \mathrm{C}$ |

4.3.16 The Company's Resp. Org. Charges - Where the Company's serves as a Resp. Org. for a non-Company Toll Free Service Customer, the Company will pass on the tariffed Local Exchange Carrier Charges for SMS/800 Database and related services. In addition, the following the Company charges will apply:

| Service |  | Charge | Set-Up | Monthly <br> Recurring Charge |
| :--- | :--- | :--- | :--- | :--- |
| Set Up Toll Free \# (per toll free \#) | $\$ 50.00$ | $\$ 1.00$ |  |  |
| Modify Toll Free Record (Add/Change Toll |  |  |  |  |
| Free \#, Vertical or Enhanced Features) | $\$ 25.00$ | N/C |  |  |

### 4.3.17 Special Toll Free Services - Residential

### 4.3.17.1 Homebound 800 Service

. 1 Description - Homebound 800 is an inbound service available to the Company residential customers only. This service enables the Customer to receive toll-free service calls at their residence. The residential Customer will be assigned a toll free telephone number to receive calls that are paid for by the Customer rather than the calling party.
. 2 Usage Charges - Usage Charges are determined by the time of day, rate periods and minutes of use within each rate period.

## a. Rate Periods:

Peak: All calls that occur between 8 A.M. and 4:59 P.M. Monday through Friday.
Off Peak: All calls that occur between 5 P.M. and 7:59 A.M. Monday through Thursday, and all calls between 5 P.M. Friday and 7:59 A.M. Monday.
b. Rate Schedule: Per Minute of Use Charges

## Peak/Off-Peak: \$0.0200

c. Billing Increments - Usage is billed in one (1) minute increments.
d. Monthly Recurring Charges - Monthly Service Fee:** $\$ 2.50$
**Note: The monthly service fee will be waived for each month in which usage exceeds $\$ 10.00$. Also, the monthly service fee can be waived for Association groups and Alumni programs.
4.3.18 Takeback and Transfer (TBX)

Takeback and Transfer is a toll-free service which allows Call Centers to transfer a toll-free call in progress to another remote site using pre-defined keypad commands and transfer digits. The service will be billed at the usage rates for Intelenet Service as filed in Section 4.4.8.3 and the following additional charges will apply.

One Time Installation Charge:
$\$ 500.00$
Monthly Recurring Charge per 8XX No.:
\$ 80.00

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Change Charge:
Per Call Surcharge:
\$100.00
\$ 0.04

### 4.4 OTHER SERVICE ARRANGEMENTS

### 4.4.1 ONLINE CARD SERVICE

4.4.1.1 Description - OnLine calling card is available to residential and commercial Company Customers. Non-Company Customers may also subscribe to OnLine as a standalone service. Customers may place domestic and international long distance calls using this service. Enhanced services such as voice mailbox and message delivery are available as an option of this service.

OnLine access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company toll free access number. Calls originating from rotary phones will be completed with the assistance of operators at the special rates found in the following Section following. Calls will be billed at the per minute usage rates as shown following. Total monthly usage contributes to the volume discount. The volume discount is applied retroactively to peak usage only.

As an introductory offer, new Customers of OnLine card service may redeem a coupon for credit off their first full month's invoice. Coupons have no cash value and cannot be rolled over to the next month. Coupons must be redeemed prior to its expiration date.
4.4.1.2 Rates and Charges - The time of day rate periods for OnLine Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. OffPeak rates apply to all other calls.
. Residential OnLine Rate Schedule - This calling card schedule applies to all Customers who subscribe to one of Company's residential long distance services.

$$
\text { a. } \quad \text { Per Minute Rates (\$) }
$$

| Time of Day | Rate Per Minute |
| :--- | :--- |
| Peak | $\$ 0.3357$ |
| Off-Peak | $\$ 0.3357$ |

b. Billing Increments - All residential calls will be billed in sixty (60) second increments.
. 2 Commercial OnLine Rate Schedule - This calling card schedule applies to all Customers who subscribe to one of Company's commercial long distance services.
a. Per Minute Rates (\$)

| Time of Day | Rate Per Minute |
| :--- | :--- |
| Peak | $\$ 0.3357$ |
| Off-Peak | $\$ 0.3357$ |

b. Commercial Volume Discount (Cont'd)

Usage Level

## Percent Discount

\$ 25.00 - $\$ 249.99$
8.70\%
\$ 250.00 -\$2499.99
13.04\%
\$2500.00 +
21.74\%
c. Billing Increments - All commercial calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

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d. Per Call Surcharge: $\quad \$ 0.65$
. 3 Stand Alone OnLine Rate Schedule - This calling card schedule applies to commercial Customers that do not have any other services with the Company.
a. Per Minute Rates (\$)

| Time of Day | Rate Per Minute <br> Peak |
| :--- | :--- |
| Off-Peak | $\$ 0.30$ |

b. Stand Alone Volume Discount

| Usage Level |  | Percent Discount |
| :--- | :---: | :--- |
| $\$ 25.00-\$ 249.99$ | $8.70 \%$ |  |
| $\$ 250.00-\$ 2499.99$ | $13.04 \%$ |  |
| $\$ 2500.00+$ |  | $21.74 \%$ |

c. Billing Increments - All Stand Alone calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.
d. Per Call Surcharge: $\quad \$ 0.65$
.4 Per Call Surcharge - The following surcharge is in addition to the per minute rates found in $.1, .2$ or .3 above and will apply to calls which default to a live operator.

## Per call Surcharge $\$ 0.65$

. 5 Operator Assisted OnLine Rate Schedule - If a Customer chooses to access an Operator to place a call, the call will be billed at the Company Dial USA rates as specified in Section 4.1.2.2.
a. Per Call Surcharge - The following surcharges are in addition to the per minute rates found in Section 4.1.2.2.

| Per Call Charge |  |
| ---: | ---: |
| Station-to-Station | $\$ 1.50$ |
| Person-to-Person | $\$ 3.00$ |

. 6
SCHEDULE C OnLine Rate Schedule
a. Per Minute Rates
-- Time of Day --

| Usage Level | Peak | Off-Peak |
| :--- | :--- | :--- |
| $\$ 2,500-\$ 10,000.99 \$ .180$ | $\$ .130$ |  |
| $\$ 10,001-\$ 25,000.99$ | $\$ .170$ | $\$ .130$ |
| $\$ 25,001+$ | $\$ .165$ | $\$ .130$ |

b. Minimum Usage Per Month - There is a minimum usage per account of $\$ 2,500$ per month. New accounts will be given a 90 -day ramp up period to reach this usage minimum.
c. Billing Increments - All SCHEDULE C calls will be billed in eighteen (18) second initial increments and additional increments of six (6) seconds.
d. Per Call Surcharge - The following surcharge is in addition to the per minute rates found above and will apply to all SCHEDULE C OnLine calls. Per Call Surcharge: $\$ 0.65$
e. SCHEDULE C OnLine Service is not available as a resale product.

### 4.4.2 HOME ADVANTAGE SERVICE

4.4.2.1 Description - Home Advantage Service offers outbound, direct dial long distance service for residential customers. Home Advantage is a flat-rated service offering peak and off-peak rates. Domestic, International and Calling Card Services are available with Home Advantage.

### 4.4.2.2 Usage Charges

## . 1 Rate Periods

## PEAK

All calls that occur between 8 A.M. and 4:59 P.M. Monday through Friday.

## OFF PEAK

All calls that occur between 5 P.M. and 7:59 A.M. Monday through Thursday, and all calls between 5 P.M. Friday and 7:59 A.M. Monday.
. 2 Billing Increments - Home Advantage Service is billed in sixty (60) second increments.
. 3 Per Minute Rate Schedule
Peak Off-Peak
$\$ 0.2400$
$\$ 0.0900$
.4 Monthly Recurring Charges (MRC): MRC:** \$3.50
${ }^{* *}$ Note: The MRC will be waived for each month in which Home Advantage Peak, Off Peak and International monthly usage exceeds $\$ 9.00$. Also, the MRC can be waived for Association groups and Alumni programs.

$$
.5 \quad \text { Per Minute Surcharge:** Surcharge: } \quad \$ 0.02
$$

${ }^{* *}$ Note: $\quad$ The Per minute surcharge applies only when Home Advantage monthly usage meets or exceeds $\$ 500.00$.
$6 \quad$ Home Advantage Calling Card Service - OnLine Residential Calling Card Rates will apply as filed in Section 4.4.1.2.1 of this tariff.

## . 7 Home Advantage Organizational Program

The Home Advantage program is a benefit package offered in conjunction with Home Advantage Service, which allows the individual users who are members or employees of the participating organizations to receive additional product discounts, if program parameters are met. Customers will receive a five percent (5\%) discount off the tariffed rates for Home Advantage Service. Members who elect to participate in the Home Advantage Organizational Program will receive Home Advantage products and the WorldCom Talk round Calling Card. Home Advantage rates are found in Section 4.4.2.2.3 and WorldCom TalkAround Calling Card rates are found in Section 4.4.7.3.

To qualify for the Home Advantage Organizational Program an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) non-profit organization; or, (4) Corporations. The qualifying organization agrees to meet the following set of criteria:

1. Trade Associations must have 5,000 members or more and allow us to telemarket or direct mail their membership roster for promotional reasons.
2. Business with franchises, agents, distributors, or multiple representatives, Non-profit organizations and Corporations must have a minimum of 1,000 employees or members and allow us to direct mail their employees/members for promotional reasons.

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### 4.4.3 PhonePass Service

PhonePass Service is a switched service that enables the end-user to place calls charged to prepaid phone cards issued by the Company. The end-user accesses the network by dialing the appropriate Company Toll Free number printed on the back of the card. Each toll free number accesses a custom greeting designated by the customer. Language menu selection is available if requested by the customer.

The PhonePass Card is available in five (5) or more unit denominations at a flat rate per unit. Cards and/or Codes are issued with an expiration date of six (6), twelve (12) or eighteen (18) months from the date of the code or six (6) or twelve (12) months from first usage. First use is anytime the toll free number and code are entered by the code holder. A terminating number is not necessary in starting the time period for reactivation on first use. The number of available Company PhonePass Cards is subject to technical limitations.

The Company is not liable or responsible for theft, loss or unauthorized use of cards or card numbers. The Company will not refund or issue credit on unused units of the PhonePass Card. The customer(s) of PhonePass Service is solely responsible for the payment of all applicable federal, state or local use, excise, sales or privilege taxes, duties or any similar fees that may be assessed by any governmental body or regulatory authority in connection with the service.

### 4.4.3.1 Availability

PhonePass Service is available twenty-four (24) hours a day, seven (7) days a week. Card availability is limited and shall be handled on a first come, first served basis. PhonePass Service can be accessed through touchtone telephones only. 900 calls cannot be made on the PhonePass Card.

PhonePass Service may be made available from time to time with certain promotional offerings.

### 4.4.3.2. Card Depletion/Renewal or Expiration

Each time the card is used, the end-user hears a message stating the amount of minutes remaining on the card. Sixty (60) seconds prior to the card being depleted, the user hears a warning announcing the time remaining on the card.

### 4.4.3.3. Description of Terms applying to PhonePass

. 1 Unit - A unit is equal to one (1) minute of domestic long distance time. The U.S. includes all fifty (50) contiguous states. Additional units per minute are charged for all other destinations.
. 2 Retailer - Wholesale product customer.
. 3 End User - Wholesale customer's customer.
The applicable usage rate depends upon the Service Option selected by the customer. Two options listed in (A) and (B) below are available for the customer to choose. Calls are billed in one (1) minute increments and are debited against the PhonePass Service Card. Cards and/or Codes are valued based on a number of call Units. Rates for PhonePass Service may vary depending on the commitment term, total purchase commitment, card printing or packaging and collector purchase rights. All units purchased for the sole purpose of resale, must be purchased with a generic PhonePass Card. If a customer purchases units from the Company for promotion and not resale, the customer may be entitled to a custom PhonePass card printed by the Company. Cards being used for resale are available in 5, $10,20,30,60$ and 100 unit denominations. Cards purchased for promotional purposes can be set with the number units determined by the customer.

### 4.4.3.4 Option A - Generic Wholesale Cards

The customer may obtain Generic PhonePass Cards as a one-time purchase with full payment due upon delivery or with a one (1) or two (2) year commitment with payment due prior to delivery of each order. Upon acceptance by Company, the Term Commitment discount will be applied to each partial order of PhonePass Cards and/or Codes. Installment (Partial Order) payments must be made fifteen (15) days prior to issuance of the Cards and/or Codes. At the end of the one (1) year or two (2) year commitment period or upon request for cancellation by the customer, the customer must pay the difference between the Term Commitment amount purchased and the initial Term Commitment amount, if the commitment has not been met. The Company may terminate a purchase commitment plan in order to allow the customer to agree to a higher "number of Units" Term Commitment. PhonePass Cards will be sold at prices rounded to the nearest cent. The rate per unit and purchase volumes are as follows:

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| Purchase Volume | Rate per Unit |
| :---: | :---: |
| $\$ 250-2,499$ | $\$ 0.2700$ |
| $2,500-4,999$ | 0.2550 |
| $5,000-9,999$ | 0.2400 |
| $10,000-14,999$ | 0.2250 |
|  |  |
| $15,000-24,999$ | 0.2150 |
| $25,000-49,999$ | 0.2000 |
| $50,000-99,999$ | 0.1900 |
| $100,000-199,999$ | 0.1750 |
| $200,000-299,999$ | 0.1650 |
| $300,000+$ |  |
|  |  |
|  |  |

. 2 1-Year Term Monthly Commitment
Purchase Volume Rate per Unit
\$ 2,500-4,999 $\$ 0.2400$
5,000-9,999 0.2250

10,000-14,999 0.2150
15,000-24,999 0.2000
25,000-49,999 0.1900
50,000-99,999 0.1750
100,000-199,999 0.1650
200,000-299,999 0.1600
$300,000+0.1550$
. $3 \quad$ 2-Year Term Monthly Commitment
Purchase Volume Rate per Unit
\$ 2,500-4,999 \$0.2300
5,000-9,999 0.2150
10,000-14,999 0.2000
15,000-24,999 0.1900
25,000-49,999 0.1750
50,000-99,999 0.1650
100,000-199,999 0.1600
200,000-299,999 0.1550
$300,000-+0.1500$
. 4 Retail Rate
Purchase Volume Rate per Unit
\$ 1-250 \$0.4000
4.4.3.5 Retail Option - Generic Cards

The following rate schedule applies to the end-user. The retailer has the option of setting the retail rate at the following rates based on the level of purchase and/or commitment. If the retailer would prefer to sell at any of the retail rates above their specified purchase level of commitment, they may choose any of the preset rates listed below:

Option A - Generic Cards

| Purchase Volume | Retail Rate |
| :---: | :---: |
| $\$ 250-2,499$ | $\$ 0.4000$ |
| $2,500-4,999$ | 0.4000 |
| $5,000-9,999$ | 0.4000 |
| $10,000-14,999$ | 0.3500 |
| $15,000-24,999$ | 0.3300 |

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| $25,000-49,999$ | 0.3000 |
| :--- | :--- |
| $50,000-99,999$ | 0.2700 |
| $100,000-199,999$ | 0.2500 |
| $200,000-299,999$ | 0.2200 |
| $300,000+$ |  |

### 4.4.3.6 Directory Assistance ...... 2 Units

### 4.4.4 Military Service Offerings

### 4.4.4.1 Long Distance Service

. 1 Description - This is an outbound Military Switched Network Communications service whereby transient users (i.e., soldiers on military bases) place one or more calls from designated phone centers owned and/or operated by the Company or its agent. Phone centers consist of kiosks or similar facilities containing specialized public telephones. The phone centers are operated by the Company or agent personnel under contract with a host facility (typically a military base). Calls are timed and users pay for services rendered before leaving the facility. Calls are billed in one minute increments with a one minute minimum applied. Payment may be made in cash, by credit card or by personal check. The Company reserves the right to request reasonable assurance of creditworthiness before accepting credit cards or personal checks. However, Customers need not presubscribe or contract for service, other than their agreement hereunder to pay for services rendered on a per call basis. No minimum commitment is required. The following per minute rates will apply:

## . 2 Usage Charges

| Day | Evening Night |  |
| :--- | :--- | :--- |
| $\mathbf{\$ 0 . 1 3 9}$ | $\$ 0.115$ | $\$ 0.115$ |

### 4.4.4.2 Travel Card Service

. 1 Description - Travel Card Service offers Customers the ability to place calls while away from the home or office using a special access code and personal identification number. Usage charges and a per call service charge applies.
. 2 Usage Charges
a. Per Minute Rates

| Day | Evening Night |
| :--- | :--- |
| $\$ 0.2472$ | $\$ 0.1763$ |
| $\$ 0.1386$ |  |

b. Service Charge

Per call Charge - All Calls $\$ 0.65$

### 4.4.5 WorldOne Service

4.4.5.1 Description - WorldOne Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine World calling card origination and switched or dedicated toll free (in WATS) termination. The WorldOne package includes the availability of outbound, inbound (toll free) and calling card services, and offering a discount on outbound and toll free service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage. Rates, rate periods, billing increments and applicable recurring and non-recurring charges can be found in Section 4.

There are seven (7) Options of WorldOne available to customers, each of which are described below:**
Option A - Requires no monthly minimum billing commitment for month-to-month

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customers; $\$ 250$ monthly minimum billing commitment for ESP customers.
Option B - Requires a monthly minimum billing commitment of $\$ 1,000$.
Option C- Requires a monthly minimum billing commitment of $\$ 5,000$.
Option D- Requires a monthly minimum billing commitment of $\$ 7,500$.
Option E - Requires a monthly minimum billing commitment of $\$ 15,000$.
Option F - $\quad$ Requires a monthly minimum billing commitment of $\$ 25,000$.
Option G - Requires a monthly minimum billing commitment of $\$ 50,000$.
** If the minimum is not reached for Option A ESP and Options B through G, the customer will be charged for the
difference.
Multiple services and/or multiple locations using WorldOne's Service can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic Toll Free, Domestic and International outbound calls contribute to determining monthly minimum usage. OnLine World Calling Card, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Option by the fourth invoice period and monthly thereafter.

### 4.4.5.2 WorldOne Extended Service Plan

WorldOne Service is available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12) or twenty-four (24) months. Customers who elect the ESP will receive a discount off their selected option's domestic interstate, and intrastate outbound and toll free rates. (Company's interstate rates are provided in its F.C.C. Tariff as filed with the Federal Communications Commission.) This discount will apply to WorldOne's peak interstate rates and all time periods for intrastate rates. Customers who elect the ESP are subject to the following:
. 1 Customers must indicate what WorldOne service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
. 2 Upon execution of this agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by MCI WorldCom in the provision of telecommunications service hereunder are demonstrated by Customer to affect adversely and materially Customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless Customer has reported trouble on an ANI or circuit-specific basis to (and received a corresponding trouble ticket from) the appropriate MCI WorldCom Support Center and a period of not less than thirty (30) days after receipt of Customer's written notice of termination has elapsed during which MCI WorldCom fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on MCI WorldCom and Customer's sole remedy shall be the termination of the effected service as described.
. 3 Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (D) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, $25 \%$ of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to $25 \%$ of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company Service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.

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. 4 All customer requests to commence or terminate a WorldOne ESP must be made in writing, by certified mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this time frame, the WorldOne ESP agreement will be automatically renewed for a new term of commitment.
. $5 \quad$ A customer who cancels their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to other termination charges as noted above.
. 6 OnLine World Calling Card usage is excluded from the WorldOne ESP discounts.

### 4.4.5.3 Rate Periods

The time of day rate periods for WorldOne Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7AM and 7PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

### 4.4.5.4 Billing Increments

WorldOne Switched Access Service is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment; WorldOne Dedicated Access Service is billed in six (6) second initial increments and is rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). OnLine World Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges are rounded to the nearest whole cent.

### 4.4.5.5 Per Minute Rate Schedules - WorldOne Service

Per minute intrastate base rates for WorldOne Service are the same for all Options (A-G) and apply as shown below:

1. InterLATA Rate Schedule
a. Switched Per Minute Rates

| Monthly <br> Outbound <br> Inbound$\$ .1155$ | $\$ .1059$ |
| :--- | :--- |
|  |  |
| b. $\quad \$ .1010$ |  |
| Dedicated Per Minute Rates |  |


| Monthly | 12-Month ESP <br> Outbound <br> Inbound $\$ .0962$ |
| :--- | :--- |
|  | $\$ .0866$ |
|  |  |
|  | $\$ .0818$ |

2. IntraLATA Rate Schedule

b. Dedicated Per Minute Rates

| Monthly | 12-Month ESP |  |  | 24-Month ESP |
| :--- | :--- | :--- | ---: | ---: |
| Outbound <br> Inbound <br> \$.0909 | $\$ .0500$ | $\$ .0361$ |  | $\$ .0341$ |

### 4.4.5.6 OnLine World Calling Card Service

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. 1 Direct Dial Rate Schedule
(a) Per Minute Rates applying
to all time periods:
$\$ .3200$
(b) Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.
(c) Per Call Surcharge**

The following rates and surcharge will apply to calls which default to a live operator.
Rate Per Minute:

| Peak |  |
| :--- | :--- |
| Off-Peak | $\$ 0.16$ |
| Per call Surcharge: | $\$ 0.65$ |

$\$ 0.23$
** There is a \$0.65 Per Call Surcharge on domestic direct dial calls.
. OnLine World Calling Card Service - OnLine Operator Assisted Rate Schedule
If a customer chooses to access an Operator to place a call, the call will be billed at (Dial USA) per minute rates as provided in Section 4.1.2.2 of this tariff.
(a) Billing Increments

All OnLine World Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.
(b) Per Call Surcharges

The following surcharge will apply in addition to per minute rates.

|  |  | Per Call Charge |
| :--- | :--- | :--- |
| Station-to-Station | $\$ 1.50$ |  |
| Person-to-Person | $\$ 3.00$ |  |
| 4.4.5.7 Monthly Recurring Charges |  |  |
| Monthly recurring charges apply as described in the Company's FCC tariff No. 2. |  |  |

### 4.4.5.8 Non-Recurring Charges

Monthly recurring charges apply as described in the Company's FCC tariff No. 2.

### 4.4.5.9 Association Service

The WorldOne Association program is a benefit package offered in conjunction with WorldOne Service, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the WorldOne Association program will receive WorldOne products and OnLine World Calling Card Service.

To qualify for WorldOne Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Nonprofit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least $\$ 5,000$ per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The WorldOne Association member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company's service under this program.

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Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services.

WorldOne Association members will receive the following discount offer:
Month-to-Month association customers on WorldOne Service will receive the one (1) year term rates, no Extended Service Plan ("ESP") will be required; and one (1) year term association customers on WorldOne Service will receive the two (2) year term rates, ESP for Associations is required.

The conditions of the WorldOne Service Extended Service Plan ("ESP") as filed in Section 4.4.5.2 of this tariff will apply for WorldOne for Association ESP agreements.

OnLine World Calling Card Service is not available for Association discounts.

### 4.4.7 WorldCom Calling Card Service

WorldCom Calling Card service is available to residential and commercial Company customers. Customers may place domestic and international long distance calls using this service. Calling card access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's Toll Free access number, and/or 10XXX, 950-XXXX depending on availability.

### 4.4.7.1 Direct Dial Rate Schedule

. 1 Per Minute Rate Schedule applying to all Time Periods:
Per Minute Rate: $\quad \$ 3357$
. 2 Billing Increments
Calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.
. 3 Per Call Surcharge
(a) For direct dial calls, a per call surcharge will apply in addition to the per minute rate found in (1) above.

Per Call Surcharge: $\$ 0.40$
(b) The following per call surcharge is in addition to the per minute rate found in (1) above and will apply to calls which default to a live operator only.

Per call Surcharge: $\$ 0.65$

### 4.4.7.2 Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.

## . 1 Per Minute Rate Schedule applying to all Time Periods:

Per Minute Rate: $\quad \$ .5000$

## . 2 Billing Increments

WorldCom Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
. 3 Per Call Surcharge
The following surcharge will apply in addition to the per minute rate found in (1) above.

## Per Call Charge

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| Station-to-Station | $\$ 1.50$ |
| :--- | :--- |
| Person-to-Person | $\$ 3.00$ |

### 4.4.7.3 TalkAround Calling Card

This calling card schedule applies to all customers who subscribe to one of the Company's residential long distance services.
. 1 Direct Dial Rate Schedule
(a) Per Minute Rate Schedule applying to all Time Periods:

Rate Per Minute: $\quad \$ 0.3000$
(b) Billing Increments:

Calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
(c) Per Call Surcharge:
(1) There is no Per Call Surcharge for direct dialed calls.
(2) The following Per Call Surcharge is in addition to the per minute rate found in (a) above and will apply to calls which default to a live operator only.

Per Call Surcharge: $\$ 0.5000$
. 2 Operator Assisted Rate Schedule
This calling card schedule applies to all customers who place a call with the assistance of an operator.
(a) Per Minute Rate Schedule applying to all Time Periods:

| Mileage | Business Day |  |  | Evening |  |  | Night/Weekend |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 1st | Add'l | 1st |  | Add'l | 1st | Add'l |  |
| $0-10$ | .1747 | .1747 | .1483 | .1483 | .1483 | .1483 |  |
| $11-16$ | .1747 | .1747 | .1483 | .1483 | .1483 | .1483 |  |
| $17-40$ | .1747 | .1747 | .1483 | .1483 | .1483 | .1483 |  |
| $41-3000$ | .1747 | .1747 | .1483 | .1483 | .1483 | .1483 |  |
| $3000+$ | .1747 | .1747 | .1483 | .1483 | .1483 | .1483 |  |

(b) Billing Increments:

WorldCom Talkaround Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
(c) Per Call Surcharge:

The following surcharge will apply in addition to the per minute rate found in $(A)$ above.
Per Call Surcharge:

| Station-to-Station | $\$ 1.50$ |
| :--- | :--- |
| Person-to-Person | $\$ 3.00$ |

## . 3 TalkAround Calling Card Association

The TalkAround Calling Card Association program is a benefit package offered in conjunction with basic residential TalkAround Calling Card in Section 4.5.12.A.1, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the TalkAround Association program will receive a discounted flat rate for the service.

Effective April 1, 2017

To qualify for this rate an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors or multiple representatives; (3) Non-profit organization, or (4) Buying group not organized merely to buy the Company's long distance for resale.

The qualifying organization must meet the following criteria to receive the special discounted rate:
(a) Associations - Must have 5,000 or more professional members (e.g., Certified Public Accountants, American Medical Associations, State Bar Associations) and allow us to telemarket or direct mail their membership roster for promotional reasons.
(b) Colleges/Universities - Must have 5,000 or more members and allow us to telemarket or direct mail their membership roster for promotional reasons.
(c) Companies - Must have a minimum of 1,000 employees and allow us to telemarket or direct mail their employees for promotional reasons.
(1) Direct Dialed Rate Schedule applying to all Time Periods:

Per Minute Rate: $\quad \$ 0.2000$
(2) Billing Increments:

Calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
(3) Per Call Surcharge

There is no per call surcharge for Association direct dialed calls.
All other services for the TalkAround Calling Card Association will be the same services and rates as filed for the basic residential TalkAround Calling Card in Section 4.4.7.3.

### 4.4.8 Intelenet

### 4.4.8.1 Description

Intelenet offers a full service voice product for single or multi-location customers using switched or dedicated, and calling card origination and switched or dedicated toll-free termination. The Intelenet package includes a single flat rate for both peak and off-peak dedicated and switched usage and offers discounts for customers willing to sign a term commitment of month to month, twelve (12) or twenty-four (24) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

The minimum monthly commitment will be based on net charges for service (after discounts have been applied) and must be reached by the fourth invoice period and monthly thereafter. Multiple services and/or multiple locations using Intelenet can contribute to the overall monthly commitment; however, the customer must allocate the minimum by service and location. All inbound and outbound domestic and international, calling card, intrastate service and internet access charges, including local services (if applicable) contribute to determining the monthly minimum usage with the exception of enhanced fax, conference calling and non-recurring charges. If a customer's monthly service usage charges for any month in the term are less than the monthly commitment agreed upon, the customer shall pay the company the difference between the monthly usage charges and the monthly commitment in addition to charges for service.

When the customer has completed the term commitment, service will automatically be renewed for additional term(s) of the agreement unless the Company has received the customer's written notice to terminate the service on not less than sixty (60) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the term in any manner other than stated will be liable for a service termination charge of an amount equal to the greater of the following, unless customer converts to another Company service with equal or greater term and minimum usage commitment:
.1 If the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to the monthly billing commitment times the number of months remaining in Term through the expiration of the first year. If applicable, twenty-five percent ( $25 \%$ ) of the balance remaining (monthly billing commitment times the number of remaining months in the Term beyond the first year) will also be included.

Effective April 1, 2017
. 2 If the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent ( $25 \%$ ) of the balance remaining (monthly billing commitment times the number of months remaining in the Term). In addition, the customer will be required to repay any promotional credits that were applied, and any charges reimbursed or waived.

Upon execution of the Intelenet Service Agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of customer's desire to cancel the Service Agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by the Company in the provision of telecommunications service hereunder are demonstrated by customer to affect adversely and materially customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless customer has reported trouble on an ANI or circuit-specific basis to (and received corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of customer's written notice of termination has elapsed during which the Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and customer's sole remedy shall be termination of the affected service as described.

Customer's Intelenet Service Agreement is subject to the general terms, and conditions and rates of this Tariff and/or Service or Credit Application forms executed in connection with the services provided herein.

### 4.4.8.2 Intelenet Association

The Intelenet Association program is a benefit package offered in conjunction with Intelenet, which allows the individual users who are members or employees of the participating organization to receive additional product discounts off of domestic interstate usage. Members who elect to participate in the Intelenet Association will receive Intelenet products and Calling card service.

To qualify for Intelenet association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non-profit organization; or, (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following criteria within six (6) months of undertaking to qualify and thereafter maintain, and enters into a written agreement with the Company for marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least $\$ 5,000$ per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have sole right to collect, enforce collection and settle such sums. The Intelenet member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services. All other conditions of Intelenet will apply to Intelenet Association.

### 4.4.8.3 Rate Periods

## Peak

All calls that occur between 7:00 A.M. through 7:00 P.M. Monday through Friday, except on Company recognized holidays.

## Off Peak

All calls that occur between 7:01 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

### 4.4.8.4 Billing Increments

Intelenet is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment with the exception of calling card which is billed in sixty (60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.

### 4.4.8.5 InteleNet Rate Schedule

. 1 Switched Per Minute Rate
Base Rates

## Effective April 1, 2017

Switched Services
$\$ 0.0941$
. 2 Dedicated Per Minute Rate

## Base Rates

$\$ 0.0753$
4.4.8.6 Discounts Applicable

A ten percent (10\%) discount will apply towards intrastate usage.

### 4.4.8.7 Intelenet Calling Card Service

. 1 Per Minute Rates applying to all time periods
Per Minute Rate: $\quad \$ 0.2600$
. 2 Per Call Surcharge:
Per Call Surcharge:\$0.4000
4.4.8.8 Monthly Recurring/Non-Recurring Charges

Intelenet for intrastate use is offered in connection with the Company's interstate Intelenet service. Accordingly, monthly recurring and non-recurring charges are found in the Company's interstate tariff, F.C.C. No. 2, Section 6.3.1.

### 4.4.9 Home Advantage Easy Plan

4.4.9.1 Description - Home Advantage Easy Plan is a flat-rated service offering customers one simple rate for intrastate calls.

### 4.4.9.2 Usage Charges

. 1 Rate Periods
All calls are billed at the same rate regardless of which rate period the call is completed.
. 2 Billing Increments
Home Advantage Easy Plan rates are billed in sixty (60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.

## . 3 Per Minute Rate*

\$0.1390

* There is no monthly recurring charge.


## . $4 \quad$ Calling Card Service

The TalkAround Calling Card rates will apply as filed in Section 4.4.7.3 of this tariff.

### 4.4.10 Total Solution Goldk Service

4.4.10.1 Description

Total Solution Goldk Service is an offering which allows customers to select shared and dedicated outbound and inbound service arrangements, obtain Term Plan discounts and receive Peak and Off-Peak pricing (Off-Peak pricing applies to shared intraLATA outbound service only). Total Solution Goldk calls are eligible for volume discounts based on total cross-contribution usage from all interstate and intrastate shared and dedicated outbound and inbound usage products (directory assistance and operator assistance are not contributory). Discounted rates apply retroactively, such that once the next dollar threshold is reached, the lower rate applies back to the first minute of usage for that billing period. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the volume discount cross-contribution calculation.

Effective April 1, 2017

The Outbound Calling Service arrangement is a long distance switched access service, which is available on either a shared or dedicated basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section 4.2.

The Inbound Calling Service arrangement is a toll free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by a end user dialing a 10 digit telephone number (e.g., 800/888+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access.

### 4.4.10.2 Term Plans

Total Solution GoldK Service is available on a month to month basis (only available to Customers having the service prior to July 23, 1996) or available at discounted 1 or 2 year Term Plan rates. Term Plans are subject to a minimum monthly usage level of $\$ 500$ ( $\$ 250$ minimum for Customers having the service prior to October 15,1995 ) for shared access or $\$ 2,500$ ( $\$ 1,000$ minimum fee for Customers having the service prior to October 15,1995 ) for dedicated access after 90 days of initial service. Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. Term Plan threshold calculations will include usage charges from all intrastate and interstate switched outbound and inbound usage products (directory assistance and operator assistance are not contributory). Charges such as taxes, late payment fees and other service non-recurring and monthly recurring charges will not be included in the Term Plan usage threshold calculation. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the monthly minimum service usage charge times the number of months remaining in the term.

A Customer may terminate their Term Plan without liability under the following conditions:
.1 The customer requests, and remains on, a new Term Plan for a term equal to or greater than the time remaining on their current Company Term Plan.
. 2 The Customer provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

### 4.4.10.3 Rate Periods

Peak and Off-Peak rate periods are as follows:

| Non-Holiday |  |  | To But Not |  |
| :---: | :---: | :---: | :---: | :---: |
| Rate Periods | From |  | Including | Days |
| Peak | 8:00 a.m. |  | 5:00 p.m. | Mon-Fri |
| Off-Peak | 5:00 p.m. |  | 8:00 a.m. | Mon-Fri |
| 8:00 a.m. |  | Sat-Sun |  |  |
| 8:00 a.m. |  | Holidays |  |  |

[^0]Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

### 4.4.10.4 Usage Charges

. $1 \quad$ Outbound Calling Service
a. IntraLATA Usage

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Illinois Interexchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)
Effective April 1, 2017

Shared - Per Minute Peak Rates

b. InterLATA Usage

Shared - Per Minute Rates

| $\begin{array}{l}\text { Usage } \\ \text { Per Month }\end{array}$ | $\begin{array}{l}\text { Month } \\ \text { to Month }\end{array}$ |  |  | 1 Year |
| :--- | ---: | :--- | :--- | :--- |$]$

Dedicated - Per Minute Rates

| Usage    <br> Per Month  Month  <br> to Month 1 Year  2 Year <br> $\$ 0-\$ 249$ $\$ 0.1231$ $\$ 0.1175$ $\$ 0.1119$ |  |  |  |  |
| :--- | ---: | :--- | :--- | :--- |
| $\$ 250-\$ 999$ | $\$ 0.1231$ | $\$ 0.1175$ | $\$ 0.1119$ |  |
| $\$ 1,000-\$ 2,499$ | $\$ 0.1203$ | $\$ 0.1147$ | $\$ 0.1091$ |  |
| $\$ 2,500-\$ 4,999$ | $\$ 0.1175$ | $\$ 0.1119$ | $\$ 0.1063$ |  |
| $\$ 5,000-\$ 9,999$ | $\$ 0.1147$ | $\$ 0.1091$ | $\$ 0.1035$ |  |
| $\$ 10,000-\$ 19,999$ | $\$ 0.1119$ | $\$ 0.1063$ | $\$ 0.1007$ |  |
| $\$ 20,000+$ | $\$ 0.1091$ | $\$ 0.1035$ | $\$ 0.0979$ |  |

. 2 Inbound Calling Service
a. $\quad$ Shared Toll Free Service - Per Minute Rates

Effective April 1, 2017

| Usage |  | Month |  |  |
| :--- | ---: | :--- | :--- | :--- |
| Per Month | to Month 1 Year |  | 2 Year |  |
| $\$ 0-\$ 249$ | $\$ 0.1371$ | $\$ 0.1203$ | $\$ 0.1147$ |  |
| $\$ 250-\$ 999$ | $\$ 0.1343$ | $\$ 0.1175$ | $\$ 0.1119$ |  |
| $\$ 1,000-\$ 2,499$ |  | $\$ 0.1315$ | $\$ 0.1147$ | $\$ 0.1091$ |
| $\$ 2,500-\$ 4,999$ | $\$ 0.1287$ | $\$ 0.1119$ | $\$ 0.1063$ |  |
| $\$ 5,000-\$ 9,999$ | $\$ 0.1259$ | $\$ 0.1091$ | $\$ 0.1035$ |  |
| $\$ 10,000-\$ 19,999$ | $\$ 0.1231$ | $\$ 0.1063$ | $\$ 0.1007$ |  |
| $\$ 20,000+$ | $\$ 0.1203$ | $\$ 0.1035$ | $\$ 0.0979$ |  |


| Usage |  | Month |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Per Month |  | to Month | 1 Year |  | 2 Year |
| \$0-\$249 | \$0.1343 | \$0.1175 | \$0.1119 |  |  |
| \$250-\$999 |  | \$0.1343 | \$0.1175 | \$0.1119 |  |
| \$1,000-\$2,499 |  | \$0.1315 | \$0.1147 | \$0.1091 |  |
| \$2,500-\$4,999 |  | \$0.1287 | \$0.1119 | \$0.1063 |  |
| \$5,000-\$9,999 |  | \$0.1259 | \$0.1091 | \$0.1035 |  |
| \$10,000-\$19,999 | \$0.1231 | \$0.1063 | \$0.1007 |  |  |
| \$20,000 + |  | \$0.1203 | \$0.1035 | \$0.0979 |  |

### 4.4.11 Total Solution Series 100K Service

### 4.4.11.1 Description

Total Solution Series 100K Service is an offering that allows Customers to select a commitment level and shared and dedicated outbound and inbound service arrangements, obtain term plan discounts, and receive Peak and Off-Peak pricing (Off-Peak pricing only applies to intraLATA outbound service where available). Total Solution Series 100 K calls are flat rated, with discounts off the base rates available according to the commitment level and term plan selected by the Customer.

The Outbound Calling Service arrangement is a long distance switch-based service, which is available on either a shared or dedicated access basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section 4.2.

The Inbound Calling Service arrangement is a toll free switched access service that permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by an end user dialing a 10 digit telephone number (e.g., 800/888+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access.

### 4.4.11.2 Commitment Levels and Term Plans

Total Solution Series 100k Service is available on a month to month basis or on an optional 1 or 2 year Term Plan. Discounts off the base rates are available to the Customer according to the commitment level and Term Plan selected by the Customer. Total Solution Series 100 K Service is subject to a minimum monthly usage commitment (after the third full month following the initial installation of service for new Customers) based on the Customer's selected commitment level. The commitment level is calculated from the monthly total of usage generated from the following Company products: shared and dedicated domestic interstate and intrastate outbound and inbound service, international outbound, intraLATA, local service, and calling card. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the total usage amount calculation, as well as usage charges from Directory Assistance, Operator Service, voice mail and conference calling. Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment.

## Effective April 1, 2017

A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

A Customer may terminate their Term Plan without liability under the following conditions:
. 1 The Customer requests, and remains on, a new Term Plan for a term and commitment level equal to or greater than their current Company Term Plan and commitment level.
. 2 A new Customer (who was not receiving services through the Company prior to execution of the Term Plan) provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

### 4.4.11.3 Discounts

The following discounts on per minute base rates for qualifying usage are based on the monthly commitment level and Term Plan selected by the Customer. Customers committing to Term Plans will receive an additional discount off the applicable Commitment Level discounted rate for qualifying interstate usage. To qualify for Term Plan Discounts, shared access Customers must select a minimum commitment level of at least $\$ 250.00$ per month, and dedicated access Customers must select a minimum commitment level of at least $\$ 1,000.00$ per month.
. 1 Shared Outbound Discount

| Monthly |  | Month | Term | Plan |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Commitment | to |  |  |  |  |  |  |  |
| Level |  | Month |  | 1 Year |  | 2 Year |  |  |
| \$ 0 |  |  | 0.00\% |  | N/A |  |  | N/A |
| \$ 250 |  | 3.00\% |  | 7.85\% |  | 12.70\% |  |  |
| \$ 500 |  | 6.00\% |  | 10.70\% |  | 15.40\% |  |  |
| \$ 1,000 |  | 9.00\% |  | 13.55\% |  | 18.10\% |  |  |
| \$ 2,500 |  | 12.00\% |  | 16.40\% |  | 20.80\% |  |  |
| \$ 5,000 |  | 15.00\% |  | 19.25\% |  | 23.50\% |  |  |
| \$ 10,000 | 18.00\% |  | 22.10\% |  | 26.20\% |  |  |  |
| \$ 15,000 | 21.00\% |  | 24.95\% |  | 28.90\% |  |  |  |
| . 2 Dedi | d Outbound | d Discou |  |  |  |  |  |  |
| Monthly |  | Month | Term | Plan |  |  |  |  |
| Commitment | to |  |  |  |  |  |  |  |
| Level |  | Month |  | 1 Year |  | 2 Year |  |  |
| \$ 0 |  |  | 0.00\% |  | N/A |  |  | N/A |
| \$ 250 |  | 3.00\% |  | N/A |  |  | N/A |  |
| \$ 500 |  | 6.00\% |  | N/A |  |  | N/A |  |
| \$ 1,000 |  | 9.00\% |  | 13.55\% |  | 18.10\% |  |  |
| \$ 2,500 |  | 12.00\% |  | 16.40\% |  | 20.80\% |  |  |
| \$ 5,000 |  | 15.00\% |  | 19.25\% |  | 23.50\% |  |  |
| \$ 10,000 | 18.00\% |  | 22.10\% |  | 26.20\% |  |  |  |
| \$ 15,000 | 21.00\% |  | 24.95\% |  | 28.90\% |  |  |  |

. 3 Shared Inbound Discount

| Monthly <br> Commitment to | Month | Term Plan |  |
| :--- | :---: | :---: | :---: |
| Level |  | Month | 1 Year |

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| \$ 0 |  |  | 0.00\% |  | N/A |  | N/A |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ 250 |  | 2.76\% |  | 15.08\% |  | 19.55\% |  |
| \$ 500 |  | 5.53\% |  | 17.70\% |  | 22.04\% |  |
| \$ 1,000 |  | 8.29\% |  | 20.33\% |  | 24.52\% |  |
| \$ 2,500 |  | 11.06\% |  | 22.96\% |  | 27.01\% |  |
| \$ 5,000 |  | 13.82\% |  | 25.58\% |  | 29.50\% |  |
| \$ 10,000 | 16.59\% |  | 28.21\% |  | 31.99\% |  |  |
| \$ 15,000 | 19.35\% |  | 30.84\% |  | 34.48\% |  |  |

. 4 Dedicated Inbound Discount

4.4.11.4 Rate Periods

Peak and Off-Peak rate periods are as follows:

| Non-Holiday | To But Not |
| :--- | :--- |
| Rate Periods | From $\quad$ Including Days |
| Peak | 8:00 a.m. 5:00 p.m. Mon-Fri |
| Off-Peak | 5:00 p.m. 8:00 a.m. Mon-Fri |
|  | 8:00 a.m. 8:00 a.m. Sat-Sun |
|  | 8:00 a.m. 8:00 a.m. Holidays |

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

### 4.4.11.5 Usage Charges

. Outbound Calling Service

|  | Base Rate | Per Minute |
| :---: | :---: | :---: |
|  | a. IntraLATA Usage |  |
|  | Shared | \$ 0.0765 |
|  | Dedicated | \$ 0.0765 |
|  | Off-Peak Discount | 10\% |
|  | b. InterLATA Usage |  |
|  | Shared | \$ 0.1315 |
|  | Dedicated | \$ 0.1315 |
| . 2 | Inbound Calling Service |  |
|  | Shared | \$ 0.1427 |
|  | Dedicated | \$ 0.1427 |
| . 3 | Toll Free Service Number Charge |  |


|  |  | Monthly <br> RecurringRecurring |
| :--- | :--- | :--- |
| Shared charge <br> per Toll Free Service number \$ 10.00 | $\$ 15.00$ |  |
| Dedicated charge <br> per routing arrangement | $\$ 40.00$ | $\$ 50.00$ |

### 4.4.12 MFS InteleplanSM

### 4.4.12.1 Description

MFS InteleplanSM is a communications service that is available for use by residential customers twenty-four (24) hours a day. MFS InteleplanSM is offered in exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company (LEC) to the Company's MFS InteleplanSM, such that "1+ the 10-digit number" calls are automatically routed to the Company's network. Customers may originate MFS InteleplanSM from locations served by the Company, and may terminate in all locations within the State of Illinois.

MFS InteleplanSM is a flat-rated calling plan that is non-distance sensitive for direct-dialed long distance calling. Charges are based on the time period (Peak/Off-peak) when the call is placed. Peak and Off-peak time periods are defined below. Calls are billed in one-minute increments, with an initial billing period of one minute. A monthly recurring surcharge will apply to Customer accounts with a usage (including Directory Assistance) of less than $\$ 25.00$. Customer accounts with usage in excess of $\$ 500.00$ per month will be assessed a surcharge, as specified below. The entire month's charges will be recalculated at the new rate level.

Directory Assistance and Operator Services are available to MFS InteleplanSM subscribers subject to the provisions of Sections 12.1 and 12.3.
4.4.12.2 Rate Periods

Peak and Off-Peak rate periods are as follows:

| Non-Holiday |  | To But Not |  |
| :--- | :--- | :--- | :--- |
| Rate Periods | From | Including | Days |
| Peak | 7:00 a.m. 7:00 p.m. | Mon-Fri |  |
| Off-Peak | 7:00 p.m. 7:00 a.m. | Mon-Fri |  |
| All Hours |  |  | Sat-Sun |
| All Hours |  |  | Holidays |

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

### 4.4.12.3 Usage Charges

| Per Minute Rates: Peak: | $\$ 0.2100$ <br> Off-Peak: | $\$ 0.1000$ |
| :--- | :--- | :--- |
| Per Account-Monthly Recurring: | $\$ 3.00$ |  |
| Per Minute-Surcharge: | $\$ 0.0200$ |  |

### 4.4.13 Verizon Business Services I (Cont'd)

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
-Beginning March 1, 2005, Verizon Business Services I will no longer be available to new subscribers.

Effective April 1, 2017

Verizon Business Services Versatile T1 ("Versatile T1") is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet Dedicated Access, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

Eligibility: Customer must subscribe to service under a Verizon Business Services Agreement, Guide Type 17, with a minimum 1 year commitment as described in the Company's Service Publication and Price Guide located on the Company's Internet site at www.verizonbusiness.com.

Customer must also subscribe to the Verizon Business Services Versatile T1 offering as described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, ILL. C.C. Tariff No. 6 ("Companion Intrastate Service").

Customer is not eligible to receive the benefits of any other program or promotion related to local, long distance, conferencing or internet dedicated access services.

Monthly Recurring Charges: Customer will incur monthly recurring charges as described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, ILL. Tariff No. 6 ("Companion Intrastate Service").

Benefits:
Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 3000 Long Distance minutes which includes Toll Free, interstate, intrastate, and unlimited Local.

Package B: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 6000 Long Distance minutes which includes Toll Free, interstate, intrastate, and unlimited Local.

Package C: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 9000 Long Distance minutes which includes Toll Free, interstate, intrastate, and unlimited Local.

Customers who exceed the applicable package Long Distance minutes will incur the following Long Distance per minute overage charge:

Per minute charge:
Card per call surcharge: $\$ 0.75$
Additional Benefits: In addition, customers will receive the benefits of the Companion Intrastate Service as described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, ILL. C.C. Tariff No. 6.

### 4.4.14 Bottom Line Business II

4.4.14.1 Description

Bottom Line Business II offers Customers a flat rate schedule that will apply to both outbound and inbound intrastate calls. Customer's must sign a Term Agreement of one (1) year and meet a monthly minimum commitment of $\$ 50.00$ for Customers of only one service (i.e. only outbound) or $\$ 100.00$ per month if the Customer has both outbound and inbound services. Calling Card usage will not contribute to the monthly minimum commitment and Association discounts will not apply.

The Term shall be extended automatically for an additional term of one (1) year, unless the Company receives the Customer's written notice to terminate this Agreement on not less than thirty (30) days prior to the then existing Term expiration date. Customers who terminate service prior to the end of the term in any manner will be liable for a termination charge of an amount equal to the monthly minimum billing commitment times the number of months remaining in the Customer's Term, unless the Customer converts to another Company service with equal or greater term and minimum usage commitment.
4.4.14.2 Billing Increments

Calls will be billed in thirty (30) second increments and rounded to the next higher six (6) second increment.
4.4.14.3 Per Minute Rates - Bottom Line Business II

Effective April 1, 2017
Outbound $\quad \$ 0.1259$
Inbound $\quad \$ 0.1259$
4.4.14.4 Monthly Recurring Charge

Monthly Charge Per Toll-Free No. $\$ 4.00$
4.4.15 Bottom Line Business I

## A. Description

Bottom Line Business I offers new small business customers, either month-to-month or Term, a discounted switched flat rate schedule that will apply to both outbound and inbound intrastate calls. Customers may choose month-to-month, or sign a Term Agreement of one (1) year and meet a monthly minimum commitment of $\$ 100.00$. Calling Card usage will not contribute to the monthly minimum commitment and Association discounts will not apply.

Written notice of intent to cancel the Term Agreement must be given thirty (30) days prior to the end of the term. Customers who do not formally cancel this service will be automatically renewed for another one (1) year term. Customers who cancel or discontinue service prior to the end of the term commitment period shall be liable for a termination penalty equal to the monthly volume threshold ( $\$ 100$ ) times the number of months remaining in the customer commitment period through the expiration of the first year. Customers may cancel or discontinue service prior to the expiration of term without liability if customer orders new service with a length of term equal to or exceeding the total original term length.
B. Billing Increments

Calls will be billed in thirty (30) second initial increments and rounded to the next higher six (6) second increment.

Month-to-Month 1-Year Term
Switched
Outbound/Inbound: \$.1203 \$.1203
D. Monthly Recurring Charge

Monthly Charge per Toll Free Number: $\$ 3.00$

### 4.4.16 $\quad \mathrm{MCl}$ WorldCom Business Solutions

MCI WorldCom Business Solutions is a switched, outbound, customized telecommunications service that may include an inbound service option. Outbound service may originate via switched WATS/Business Line Access and calling card access; inbound service, if elected, may terminate via switched WATS/Business Line Access.

Unless otherwise specified, all MCI WorldCom calls are subject to a 30 - second initial period and rounding to the next 6 -second increment, except for Operator Assisted calls, which are subject to a 60 -second initial period and rounding to the next 60 -second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Toll Free Service.
This service is being offered to customers that may have a requirement to make intrastate calls. Intrastate services are provided in conjunction with Interstate Business Solutions service and is available only to customers subscribing to interstate Business Solutions service provided in MCI WorldCom's Interstate Tariff F.C.C. No. 6.

## A. Definitions

Switched: A switched connection between a customer's premises and an MCI WorldCom POP is not provided by MCI WorldCom or an MCI WorldCom affiliate.

Card: Call origination using MCI WorldCom Business Solutions Card.

Effective April 1, 2017

## B. Outbound Rates: The following per minute rate will apply to MCI WorldCom Business Solutions usage. <br> Minute Rate: $\$ .0800$ <br> C. Inbound Rates: The following per minute rates will apply to MCI WorldCom Business Solutions usage. Per Minute Rate: $\quad \$ .0800$

D. Operator Assisted Calling: The charges found in Section 4-4.2 apply to outbound Operator Assisted calls (excluding collect calls and calls which are billed by a third party) made by customers using switched access (including Card access).
E. Directory Assistance: An undiscountable charge per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth in Section 4-4.5.1.
F. MCI WorldCom Business Solutions Card Access: MCI WorldCom Business Solutions Card access may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in Section B above will apply. A per call surcharge of $\$ .40$ will also apply.

### 4.4.17 Agency Program A

Customers who subscribe to service through an agent of the Company with whom prior arrangements have been made will be charged the rates listed below for domestic service.

## A) Description

Agency Program A offers 1+, dedicated outbound, inbound, and calling card service during all time of day rate periods. Customers must commit to a one-year term of service with a monthly minimum volume requirement (MVR) of either $\$ 100$ or $\$ 1000$. Customers who sign up with a $\$ 1000$ monthly minimum volume requirement must have at least one dedicated line used to access this service.
B) Term Plans

Term Plan customers are also subject to the following provisions:
Underutilization: For each monthly period of a customer's term of service in which a customer's Agency Program A usage charges (including intrastate usage, but not including any other applicable charges imposed by the Company or a third party) fail to equal or exceed the applicable monthly minimum volume requirement, the customer will be billed and required to pay an amount equal to the difference between the customer's actual usage and the applicable monthly minimum.

Termination with Liability: If a customer terminates service prior to the expiration of the customer's term of service under this plan, the customer will be billed and required to pay an amount equal to the applicable monthly minimum for each month remaining in the customer's term of service at the time of actual termination.

These charges will apply in addition to all incurred usage charges.
C) Billing Increments
$1+$, dedicated outbound, and inbound calls will be subject to an 18 -second minimum duration. Calls that are more than 18 seconds will be billed in 6 -second increments. Calling card calls will be subject to an 18 -second minimum call duration, and calls that are more than 18 seconds will be billed in 6 -second increments. If the computed charge for a call includes a fraction of a cent, the charge will be rounded to the nearest whole cent.

## D) Rates

1+, Dedicated Outbound, and Inbound Service: Customers will be charged the following per minute rates for $1+$, dedicated outbound, and inbound intrastate/intraLATA calls.
Outbound/Inbound: $\quad \$ .0676$ Switched $\quad \$ .0511 \quad$ Dedicated

Calling Card: Customers will be charged $\$ .069$ per minute for calling card calls. A per call surcharge of $\$ .75$ will apply to all card calls.

Effective January 1, 2003, LD and Local Online Service will no longer be available to new subscribers.

LD and Local Online Service provides eligible customers an allotment of minutes per month for use for Interstate and Intrastate (interLATA and intraLATA) outbound and inbound service (excluding card calls) for a flat monthly charge. Customers must subscribe to this service via a Company-designated Internet site.
4.4.18.1 Eligibility: To be eligible for this service, the customer: 1) may not receive service under a Special Customer Arrangement; 2) must (i) select and designate MCI WorldCom or an affiliate of the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling, and ii) concurrent with enrollment in this plan, customer must also enroll in the companion business service offered in MCl Communications Services, Inc. Tariff F.C.C. NO. 6 ("Companion Federal Service") and must subscribe to LD and Local Online Service offered in the MCImetro Access Transmission Services, Inc., ILL CC Tariff No. 2 tariff ("Companion Local Service").
4.4.18.2 Definitions: For the purposes of this service, the following definitions apply:
"Eligible Intrastate Service" is defined as outbound and inbound interlata and intralata service usage (excluding card usage) that originates and terminates in one state.
"Eligible Interstate Service" is defined as outbound usage (excluding card usage) that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and interstate inbound service usage that originates in the U.S Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and terminates in the U.S. Mainland and Hawaii.
4.4.18.3 Monthly Recurring Charges:

A monthly recurring charge will apply per line or per trunk for each Offering available under this service. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Federal Service or Companion Local Service. The following monthly recurring charges apply, based on the type of Eligible Local Service purchased as described in the Companion Local Service Tariff:

| Offering <br> (per line or per trunk) |  |  |
| :--- | :--- | :--- |
| Local Lines-Basic Plan <br> Local Lines-Extended Plan | $\$ 45.00$ |  |
| Local Trunks-Basic Plan | $\$ 25.00$ |  |
| Local Trunks-Extended Plan | $\$ 69.00$ |  |

4.4.18.4 Benefits:

The customer may acquire one allotment of minutes per monthly period based on the type of Local Service customer orders as set forth in the following Offerings for use for Eligible Intrastate Service and Eligible Interstate Service:

Offerings
Allotment (Minutes)
(per Local trunk/per Local line)
Local Lines-Basic Plan
Local Lines-Extended Plan

Effective April 1, 2017

Local Trunks-Basic Plan
1,000
Local Trunks-Extended Plan 2,000

Customers whose usage exceeds the customer's allotment in any monthly period will be charged $\$ 0.05$ per minute for Eligible Interstate Service and Eligible Intrastate Service that exceeds the allotment.

When a call begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged $\$ 0.05$ per minute for Eligible Interstate Service and Eligible Intrastate Service for the portion of the call occurring after completion of the allotment.
4.4.18.5 Termination of Service:

The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other services offerings under this tariff:
-For existing customers who disconnect only Companion Local Service, the Companion Federal Service under F.C.C. No. 6 and LD and Local Online Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff and F.C.C No. 6 to which the customer was subscribed at the time of subscription to LD and Local Online Service.
-For existing customers who disconnect from Companion Local Service and LD and Local Online Service under this tariff, the Companion Federal Service and LD and Local Online Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under F.C.C. No. 6 to which the customer was subscribed at the time of subscription to LD and Local Online Service.
-For new customers who disconnect only Companion Local Service, the Companion Federal Service under F.C.C. No. 6 and LD and Local Online Service under this tariff will terminate. Customers will then be automatically subscribed to MCI WorldCom On-Net Services under this tariff and F.C.C No. 6.
-For new customers who disconnect Companion Local Service and LD and Local Online Service under this tariff, the Companion Federal Service under F.C.C. No. 6 and LD and Local Online Service under this tariff will terminate. Customers will then be automatically subscribed to MCI WorldCom On-Net Services under F.C.C No. 6 for interstate long distance and MCI WorldCom On-Net Services under this tariff for Intrastate InterLATA service.

### 4.4.18.6 Other Conditions:

The Customer's allotment and associated monthly recurring charge will be pro-rated for that monthly billing period for customers who subscribe to this service after the first day of a monthly billing period.

The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Customers subscribing to this service may not receive the benefits of any discounts or promotions including any term plan discounts.

The Monthly Recurring Charge for this service does not include taxes, surcharges, directory assistance or operator services.

### 4.4.21 Verizon Loyalty Plus I Plan

Effective July 1, 2007, this Plan will no longer be available to new subscribers.
Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company-provided service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this plan does not change the terms and conditions that apply to the new service unit.

Effective April 1, 2017

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS


### 4.4.22 Verizon Loyalty Plus II Plan

Effective February 1, 2006, this Plan will no longer be available to new subscribers.
Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company-provided service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types $2,3,4,5,6,7,8$ or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.


### 4.4.23 Verizon Loyalty Plus III Plan

Effective August 3, 2006, the Verizon Loyalty Plus III Plan will no longer be available to new subscribers.
Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company-provided service unit. The credits will be applied to the second full-month's, sixth full-month's and twelfth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan. Customer may enroll any eligible service unit, but any individual unit may be enrolled only once.

Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types $2,3,4,5,6,7,8$ or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS


### 4.5.1 Directory Assistance

4.5.1.1 Long Distance Directory Assistance is available to Customers of the Company's switched services. The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. One request may be made on each Directory Assistance call.
4.5.1.2 A credit allowance for a Directory Assistance call will be provided if the Customer experiences poor transmission quality, receives an incorrect telephone number, or inadvertently misdials the intended Directory Assistance number.
4.5.1.3 The applicability of usage volume discounts toward directory assistance charges is addressed within each individual service section.

### 4.5.1.4 Usage Charges

Per call charges for Directory Assistance will be as follows:

| Residential | Business |
| :--- | :--- |
| $\$ .65$ per call | $\$ 1.40$ per call |

## 5. GRANDFATHERED SERVICES

5.1 Description - Services listed in this section are available to previously existing Customers only.

### 5.1.1 EASYANSWER SERVICES

### 5.1.1.1 Basic EasyAnswer Service

. 1 Description - Basic EasyAnswer Service offers a unified service for single or multi-location Customers using switched, dedicated, and OnLine calling card origination and switched or dedicated toll free (in WATS) termination. The Basic EasyAnswer package includes the availability of outbound, inbound (toll free) and calling card services, and offering a discount on outbound and toll free service for Customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage. Rates, rate periods, billing increments and applicable recurring and non-recurring charges can be found in this section.

There are three (3) Options of Basic EasyAnswer available to Customers, each of which are described below:
Option 1 - Requires no monthly minimum billing commitment.
Option 2- Requires a monthly minimum billing commitment of $\$ 1,000$; if the
minimum is not reached, the Customer is charged for the difference.
Option 3- Requires a monthly minimum billing commitment of $\$ 5,000$; if the minimum is not reached, the Customer is charged for the difference.

Multiple services and/or multiple locations using Basic EasyAnswer's services can contribute to the overall monthly minimum commitment; however, the Customer must allocate the minimum by service and location. Domestic toll free, Domestic and International outbound calls contribute to determining monthly minimum usage. Easy OnLine Calling Card, Easy Calling Card Option A, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Basic EasyAnswer Option by the fourth invoice period and monthly thereafter.
. 2 Usage Charges
a. Rate Periods

Peak
All calls that occur from 7 A.M. to 7:00 P.M. Monday through Friday, except on Company-recognized holidays.

## Effective April 1, 2017

## Off Peak

All calls that occur between 7 P.M. through 6:59 A.M. Monday through
Thursday, and all calls between 7 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.
b. Billing Increments - Basic EasyAnswer Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). Easy OnLine Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. Easy Calling Card Option A is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.
c. Per Minute Rate Schedule - Basic EasyAnswer Services - Per minute intrastate base rates for Basic EasyAnswer Services are the same for all Options (1, 2 \& 3) and apply as shown below:
(1) Switched Per Minute Rates

Peak/Off-Peak: Outbound \$.1324 Inbound
$\$ .1443$
(2) Dedicated Per Minute Rates

Peak/Off-Peak: Outbound \$.1084 Inbound $\$ .1203$
. 3 Easy OnLine Calling Card Service
a. Direct Dial Rate Schedule
(1) Per Minute Rates applying to all time periods: $\$ .3400$
b. Billing Increments - Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.
c. Per Call Surcharge
(1) There is a $\$ .65$ Per Call Surcharge on domestic direct dial calls.
(2) The following rates and surcharge will apply to calls which default to a live operator.

Rate Per Minute:

| Peak: |  | $\$ 0.23$ |
| :--- | ---: | ---: |
| Off-Peak: | $\$ 0.16$ |  |
| Per call Surcharge: | $\$ 0.65$ |  |

. 4 Easy OnLine Calling Card Service - OnLine Operator Assisted Rate Schedule - If a Customer chooses to access an Operator to place a call, the call will be billed at per minute rates (Dial USA) as provided in Section 4.1.2.2.
a. Billing Increments - All Easy OnLine Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.
b. Per Call Surcharges - The following surcharge will apply in addition to per minute rates.

Per Call Charge
Station-to-Station $\$ 1.50$
Person-to-Person $\$ 3.00$

Effective April 1, 2017
. 5 Easy Calling Card Option A Service
a. Direct Dial Rate Schedule

Per Minute Rates applying to all time periods:
(2) Billing Increments - Usage is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.
(3) Per Call Surcharge - There is a $\$ .65$ Per Call Surcharge on domestic direct dial calls. The following rates and surcharge will apply to calls which default to a live operator.

Rate Per Minute:
Peak
Off-Peak
$\$ 0.16$
Per call Surcharge $\$ 0.65$
. 6 Monthly Recurring Charges
Monthly recurring charges apply as described in the Company's FCC tariff No. 2.

## . 7 Monthly Recurring Charges

Monthly recurring charges apply as described in the Company's FCC tariff No. 2.
. 8 Basic EasyAnswer Term Plan
Basic EasyAnswer Services are available to Customers through a Term Plan option if the Customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan option will receive a discount off their selected Option's domestic interstate, and intrastate outbound and toll free rates. This discount will apply to Basic EasyAnswer's peak interstate rates and all time periods for intrastate rates. Customers who elect the Basic EasyAnswer Term Plan option are subject to the following:
a. Customers must indicate what Basic EasyAnswer service or services are to be included in the term plan. The discounts provided under this option become effective with the first full month's usage.
b. Customers who terminate service prior to the end of the term of commitment in any manner other than stated in c. following, will be liable for a cancellation penalty equal to the number of months remaining in the term then in effect multiplied by: (1) $\$ 200$ per month for switched services; or, (2) $\$ 500$ per month for dedicated services (per service type). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and the Customer continues to use such Company Service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
c. All Customer requests to commence or terminate a Basic EasyAnswer Term Plan must be made in writing, either by certified or registered mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the Basic EasyAnswer Term Plan agreement will be automatically renewed for a new term of commitment. The Customer has ninety (90) days from the date service is made available in which to notify Company in writing, either by certified or registered mail (return receipt requested), of the Customer's desire to cancel this agreement without further obligation.
d. Easy OnLine Calling Card and Easy Calling Card Option A usage is excluded from the Basic EasyAnswer Term Plan discounts.
e. Basic EasyAnswer Term Plan Discounts

|  | Outbound | Toll Free |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Term   Discount Discount <br> 12 Months  $\$ .0050$  $\$ .0150$ |  |  |  |  |  |
| $24 \& 36$ Months | $\$ .0100$ |  | $\$ .0200$ |  |  |

Effective April 1, 2017

### 5.1.1.2 EasyAnswer Association

The EasyAnswer Association program is a benefit package which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the EasyAnswer Association program will receive Basic EasyAnswer products, and Easy OnLine Calling Card Service or Easy Calling Card Option A Service.

To qualify for EasyAnswer Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Nonprofit organization, or; (4) Buying group not organized merely to buy Company long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least $\$ 5,000$ per month.

Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The EasyAnswer Association member group shall receive a monthly report from the Company listing members of the group who subscribe to Company service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between Company and third parties who undertake to market Company's services. Association discounts for Basic EasyAnswer are outlined in this section.

EasyAnswer Association members will receive a 5\% discount on interstate and intrastate usage, peak and off-peak time periods for monthly and one (1) year term plan Customers. Association members who sign up for a two (2) year term plan will receive the same discounts as non-Association Customers.

### 5.1.2 PERFORMANCE SERVICES

### 5.1.2.1 Performance 2000 Services

. Description - This service offering allows the Customer to select outward, inward and/or travel service arrangements as provided below and to obtain Performance 2000 Term Plan discounts. The Performance 2000 services consist of three levels: Level I - no per invoice billing commitment; Level II - $\$ 1,500$ per invoice billing commitment or the Customer is charged the difference; and Level III $\$ 4,500$ per invoice billing commitment or the Customer is charged the difference. Level I service is limited to the OnePlus, Toll Free and Calling Card service arrangements. Calls may be originated and/or terminated via Company switched facilities and/or via dedicated facilities connected to Company locations in Chicago. Level II dedicated access cities are limited to Chicago. Outbound calls may be terminated to any point within the United States. Inbound calls may originate from any point within the contiguous United States and Canada.

## . 2 Service Arrangements

a. Performance 2000 One Plus - This service option is an outward calling switched access service arrangement available to Customers who presubscribe to the Company's service. Usage rates are time-of-day sensitive. Calls are billed in six second increments.
b. Performance 2000 Toll Free - This service option is an inward calling termination arrangement available via switched and dedicated access facilities. Usage rates are time-of-day sensitive. Calls are billed in six second increments. A minimum average time requirement (MATR) of thirty seconds per call applies during a billing period. Toll Free Service number charges apply as described in the same section.
c. Performance 2000 Calling Card - This service option is an outward calling switched access arrangement which allows a Customer to originate calls through use of a Company calling card via a Toll Free Universal Access Number. Usage rates are time-of-day sensitive. Calls are billed in one minute increments.

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d. Performance 2000 WATS - This service option is an outward calling dedicated access arrangement. Usage rates are time-ofday and distance sensitive. Calls are billed in six second increments. A minimum average time requirement (MATR) of thirty seconds per call applies during a billing period.
. 3 Per Minute Domestic Rates:

| Mileage |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bands Peak | Off-Peak |  |  |  |  |  |  |
| Level I One Plus |  | All |  | \$. 1790 | \$. 1418 |  |  |
| Level I Toll Free: |  |  |  |  |  |  |  |
| Switched |  | All |  | \$. 2507 | \$. 1755 |  |  |
| Level I Calling Card | All |  | \$. 4300 | \$. 3100 |  |  |  |
| Level III One Plus |  | All |  | \$. 1715 | \$. 1418 |  |  |
| Level II Toll Free: |  |  |  |  |  |  |  |
| Switched |  |  | All |  |  | \$. 2462 | \$. 1715 |
| Dedicated |  | All |  | \$. 2051 | \$. 1642 |  |  |
| Level II Calling Card |  | All |  | \$. 4200 | \$. 3000 |  |  |
| WATS |  |  | All |  |  | \$. 1540 | \$. 1387 |
| Level III One Plus |  | All |  | \$. 1679 | \$. 1418 |  |  |
| Level III Toll Free: |  |  |  |  |  |  |  |
| Switched |  | All |  | \$. 2413 | \$. 1682 |  |  |
| Dedicated |  | All |  | \$. 1977 | \$. 1567 |  |  |
| Level III Calling Card |  | All |  | \$.4100 | \$. 2900 |  |  |
| WATS |  |  | All |  |  | \$. 1387 | \$. 1248 |

. 4 Rate Periods - Peak rates apply weekdays between 7:00 a.m. to 7:00 p.m. Off-peak rates apply to all other times and on holidays.

### 5.1.2.2 Performance 4000 Services

.1 Description - Performance 4000 Service offers a unified service for single or multi-location customers using both switched and dedicated inbound and outbound service, a calling card and international service. Performance 4000 has been designed especially for the larger customer billing over $\$ 7,500$ a month, with the availability of peak and off-peak rates, calling card services and offering a discount for customers willing to sign a term commitment of either twelve (12), twenty-four (24) or thirty-six (36) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage. There are five (5) levels of Performance 4000 which are described as follows:

Levell -
Requires a monthly minimum billing commitment of $\$ 7,500$; if the minimum is not reached the customer is charged the difference.

Level II -
Requires a monthly minimum billing commitment of $\$ 15,000$; if the minimum is not reached the customer is charged the difference.

Level III -
Requires a monthly minimum billing commitment of $\$ 25,000$; if the minimum is not reached the customer is charged the difference.

Level IV -
Requires a monthly minimum billing commitment of $\$ 50,000$; if the minimum is not reached the customer is charged the difference.

Level V charged the difference.

Multiple services and/or multiple locations using Performance 4000's services can contribute to the overall monthly minimum commitment. Domestic Toll Free, Domestic and International outbound calls contribute to determining monthly minimum usage. Operator Services usage is not included in determining monthly minimum usage.

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Customers must reach the minimum monthly usage requirement associated with their selected Performance 4000 Level by the fourth invoice period and monthly thereafter.

Peak and off peak rates, rate periods, billing increments and applicable recurring and non-recurring charges can be found in the following Section.
. 2 Performance 4000 Term Plan - Performance 4000 Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan Option will receive a discount off their selected option's domestic rates. Customers who elect the Performance 4000 Term Plan option are subject to the following:
a. Customers must indicate what Performance 4000 Level is to be included in the term plan. The rates provided under this option become effective with the first full month's usage.
b. Customers who fall below the monthly minimum usage requirement for the plan selected will be billed the difference between actual usage and the monthly minimum required.
c. Customers who terminate service prior to the end of the term of commitment will be billed a termination liability consisting of the monthly minimum of the selected plan option multiplied by the number of months remaining in the commitment, due and payable upon termination in a lump sum. This charge will not apply to customers who convert from a Performance 4000 service to another Company service with equal or greater term and minimum usage requirement commitments.
d. All customer requests to commence or terminate a Performance 4000 Term Plan must be made in writing to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this time frame, the Performance Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing of the customer's desire to cancel this agreement without further obligation.
e. Performance 4000 Term Plan is not available with Operator Services, Ultimate Call Manager, other Fixed Period Discount Plans or any promotions not associated with this plan.

## . $3 \quad$ Usage Charges

a. Rate Periods

Peak: All calls that occur from 7 A.M. to 7:00 P.M. Monday through Friday, except on Company-recognized holidays.
Off Peak: All calls that occur between 7 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.
b. Billing Increments - Performance 4000 Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. A minimum average time requirement (MATR) of thirty (30) seconds per call applies during a billing period for switched outbound and calling card. Performance 4000 Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.
c. Per Minute Rate Schedules - Performance 4000 Level I and II Customers will receive the following rates:
(1) Switched Per Minute Rate

|  |  | Month to Month | 12 Month Term |
| :--- | :--- | :--- | :--- |$\quad$ 4/36 Month Term

(2) Dedicated Per Minute Rate

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|  | Month to Month | 12 Month Term | 4/36 Month Term |
| :--- | :--- | ---: | :---: | :---: |
|  |  |  |  |
| Outbound | $\$ .1231$ | $\$ .1175$ | $\$ .1119$ |
| Inbound | $\$ .1343$ | $\$ .1175$ | $\$ .1119$ |

Performance 4000 Levels III, IV, and V Customers will receive a $5 \%$ discount of the rates listed in (1) and (2).
NOTE: Product is sold in conjunction with interstate basis, Customers will receive additional discounted rates depending on the level chosen by the Customer
. 4 Performance 4000 Calling Card Service
a. Direct Dial Rate Schedule - Per Minute Rates applying to all time periods and Levels:

Month to Month Rate: $\$ .2800$
12,24 or 36 Month Term Plan Rate: $\$ .2800$
b. Billing Increments - Usage is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.
. 5 Monthly Recurring Charges
Monthly recurring charges apply as described in the Company's FCC tariff No. 2.

## . 6 Non-Recurring Charges

Monthly recurring charges apply as described in the Company's FCC tariff No. 2.

### 5.1.3 ASSOCIATION SAVER/ALUMNI SAVER

5.1.3.1 The Association or Alumni Saver program is a benefit package which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the Association Saver or Alumni Saver program may receive Answer products and OnLine Calling Card service.
5.1.3.2 To qualify for Association Saver, an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non-profit organization; or (4) Buying group not organized merely to buy Company long distance for resale. To qualify for Alumni Saver, an organization must be a: (1) University, College or high school; or (2) Non-profit organization. The qualifying organization agrees to meet the following set of criteria within six (6) months of undertaking to qualify and thereafter to maintain them, and enters into a written agreement with Company for the marketing of MCl WorldCom's services. The group's members who have subscribed to Company's services through the group must have aggregate billings, net of taxes, promotional credits and surcharges of at least $\$ 5,000.00$ per month.
5.1.3.3 Discounts applicable to "The Answer": Group members who subscribe to Answer I or Ill products (to include a 12 or 24 month "ESP" term commitment) will receive a five ( $5 \%$ ) percent discount of Answer usage up to $\$ 2500.00$. Group members who subscribe to Answer II or IV products will receive the following rates: (1) members who elect no term commitment will receive term rates applicable to a 12 month "ESP" term commitment; (2) members who commit to a 12 month "ESP" term will receive term rates applicable to a 24 month "ESP" term commitment; and (3) members who commit to a 24 month "ESP" term will receive term rates applicable to a 36 month "ESP" term commitment.
5.1.3.4 Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of Company, and Company shall have the sole right to collect, enforce collection and settle such sums. The Association Saver or Alumni Saver member group shall receive a monthly report from Company listing members of the group who subscribe to Company service under this program.

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5.1.3.5 Unless otherwise specified in this tariff, members' usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between Company and third parties who undertake to market Company's services.

### 5.1.4 "The Answer" Services

5.1.4.1 Description: "The Answer" is a family of service offerings that offers a unified service for single or multi-location Customers using switched, dedicated, and OnLine card origination and switched or dedicated toll free termination. "The Answer" package includes the availability of switched and dedicated access termination with peak and off peak rates, volume discounts, accounting codes, call detail, and a consolidated invoice for all locations. Peak and off peak rates, volume discounts, and applicable recurring and non-recurring charges can be found in below. All fractional per call charges will be rounded to the nearest whole cent.
5.1.4.2 "The Answer" I is available as an outgoing switched service with origination via FGD, equal access lines. "The Answer" II is available as an outgoing dedicated service via Customer-provided dedicated access line (DAL) or T-1 access. "The Answer" III is a toll free service which terminates on the subscriber's regular business lines. "The Answer" IV is a toll free service via Customer-provided dedicated access line (DAL) or T-1 service. The OnLine "Answer" Card is available as a calling card service.

### 5.1.4.3 Rate Periods

Peak: All calls that occur from 7 A.M. to 7 P.M. Monday through Friday, except on Company-recognized holidays.
Off Peak: All calls that occur between 7 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.
5.1.4.4 Billing Increments - "The Answer" products are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. The OnLine "Answer" Card usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.
5.1.4.5 Per Minute Rate Schedule - Per minute rates apply as shown below. In addition, a volume discount will apply to each month's total Peak usage as specified below.

| "The Answer" I | "The Answer" III |  |  | Off Peak |
| :---: | :---: | :---: | :---: | :---: |
| Peak | Off Peak |  | Peak |  |
| \$0.1569 \$0.1254 |  | \$0.2251 | \$0.1800 |  |
| "The Answer" II | "The Answer" IV |  |  |  |
| Peak | Off Peak |  | Peak | Off Peak |
| \$0.1508 \$0.1207 |  | \$0.1676 | \$0.1341 |  |

5.1.4.6 Volume Discount - A volume discount will apply to each month's total domestic Peak usage as specified below and is calculated on a retroactive amount basis. Total intrastate, interstate and international usage for Answer products of the same term length may be combined to reach the appropriate discount level. OnLine "Answer" calls are added to the total of monthly usage to determine the appropriate discount. Off peak usage and international usage contribute to volume discount but are not eligible for discount.

Answer I, II, III or IV

| Usage Level |  |  | and/or OnLine "Answer" Card |
| :--- | :--- | :--- | :--- |
| $\$ 0-\$ 249.99$ |  | $0 \%$ |  |
| $\$ 250-\$ 999.99$ | $7 \%$ | $5 \%$ |  |
| $\$ 1000-\$ 2499.99$ | $9 \%$ |  |  |
| $\$ 2500-\$ 4999.99$ | $11 \%$ |  |  |
| $\$ 5000-\$ 7499.99$ | $13 \%$ |  |  |
| $\$ 7500-\$ 9999.99$ |  | $15 \%$ |  |
| $\$ 10,000-\$ 24999.99$ |  | $17 \%$ |  |
| $\$ 25,000-\$ 49999.99$ |  |  | $19 \%$ |

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5.1.4.7 Monthly Recurring Charges: Monthly recurring charges apply as described in the

Company's FCC tariff No. 2.
5.1.4.8 Monthly Recurring Charges: Monthly recurring charges apply as described in the Company's FCC tariff No. 2.
5.1.4.9 OnLine "Answer" Card Service:
. 1 Direct Dial Rate Schedule
$\begin{array}{lcr}\text { a. } & \text { Per Minute Rates (\$) } & \text { Time of Day } \\ & \text { Reak Per Minute } & \\ & \$ 0.3400\end{array}$
. 2 Billing Increments - Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.
. 3 Per Call Surcharge
a. The following surcharge will apply in addition to per minute rates.

Per Call Surcharge $\$ 0.25$
b. The following surcharge is in addition to the per minute rates found in .1.a above and will apply to calls which default to a live operator.

Per call Surcharge $\$ 0.50$
5.1.4.10 OnLine "Answer" Operator Assisted Rate Schedule - If a Customer chooses to access an Operator to place a call, the call will be billed at per minute rates (Dial USA) as provided in Section 4.1.2.2.
. 1 Billing Increments - All OnLine "Answer" calling card calls placed with the assistance of an operator will be billed in one (1) minute increments.
. 2 Per Call Surcharges - The following per call surcharges will apply in addition to per minute rates.

| Station-to-Station | $\$ 1.50$ |
| :--- | :--- |
| Person-to-Person | $\$ 3.00$ |

5.1.4.11 "The Answer" Extended Service Plan ("ESP") - "The Answer" services are available to Customers through an Extended Service Plan ("ESP") option if the Customer agrees to commit to such service for a term of twelve (12), twenty-four (24), or thirty-six (36) months and to generate a minimum monthly gross usage as outlined below. Customers who elect the Answer ESP option are subject to the following:
. 1 Customers must indicate what Answer service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
. 2 Customers must reach the minimum usage requirement associated with each Answer ESP option by the fourth invoice period and monthly thereafter.
. 3 Customers who do not generate the monthly minimum required in a given month will be billed the monthly minimum in lieu of the actual usage for that month. No discounts will be applied if usage does not reach required ESP option monthly minimum.

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. 4 Customers who terminate service prior to the end of the term of commitment will be billed the minimum usage requirement times the number of full or partial months remaining in the term in one lump sum. This charge will not apply to Company Answer Customers who convert from an Answer service to another Company service with equal or greater term and minimum requirement commitments.
. 5 All Customer requests to commence or terminate an Answer ESP must be made in writing to the Company and received no later than the last day of the month preceding the month in which the desired action is to take effect. The Customer must provide written notification to cancel the ESP which must be received by Company not less than 30 days prior to the expiration of the term commitment. If such notification is not received by Company within this time frame, the Answer ESP agreement will be automatically renewed for a new term of commitment.
. 6 Customers who elect ESP for "The Answer" I or III must meet the minimum usage requirement of $\$ 250$ per month per account for each service. Customers who elect ESP for "The Answer" II or IV must meet the minimum usage requirement of \$1,000 per month per account for each service. A minimum commitment does not apply to the OnLine "Answer" calling card service.
. 7 Customers who subscribe to "The Answer" through an ESP option will receive the following discounts in lieu of those described in Section 5.1.4.6.
. 8 This discount is applied to all usage and is given only to Customers who have met the monthly minimum usage requirement.
. 9 Total intrastate, interstate and international usage contributes to discount level, including OnLine "Answer" card usage. Directory Assistance calls are not added to the total of monthly usage to determine the appropriate discount nor are they discounted.
5.1.4.12 Volume Discount - The method of calculation to determine the ESP discount is explained below.

| "The Answer" I, II, III, IV or OnLine |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| "Answer" Calling Card |  |  |  |  |  |  |  |  |  |
| \% Discount ---------------- |  |  |  |  |  |  |  |  |  |
| 12 Month ESP 2 | 24 Month ESP | 36 Mo | onth ESP |  |  |  |  |  |  |
| Monthly Usage (\$) |  | Peak | Off Peak | Peak | Off Peak | Peak | Off P |  |  |
| \$ 0-\$ 249.99 |  | 0\% | 0\% |  | 0\% | 0\% |  | 0\% | 0\% |
| \$ 250-\$ 999.99 |  | 12\% | 7\% |  | 15\% | 10\% |  | 17\% | 12\% |
| \$ 1,000-\$ 2499.99 | 14\% | 7\% |  | 17\% | 10\% |  | 19\% | 12\% |  |
| \$ 2,500-\$4999.99 | 16\% | 7\% |  | 19\% | 10\% |  | 21\% | 12\% |  |
| \$ 5,000-\$ 7499.99 | 18\% | 7\% |  | 21\% | 10\% |  | 23\% | 12\% |  |
| \$ 7,500-\$ 9999.99 | 20\% | 7\% |  | 23\% | 10\% |  | 25\% | 12\% |  |
| \$10,000-\$24999.99 |  | 22\% | 7\% |  | 25\% | 10\% |  | 27\% | 12\% |
| \$25,000-\$49999.99 |  | 24\% | 7\% |  | 27\% | 10\% |  | 29\% | 12\% |
| \$50,000 plus |  |  | 26\% | 7\% | 29\% | 10\% |  | 31\% | 12\% |

5.1.4.13 Method of Calculation for ESP Discount - Determine the total monthly usage (all domestic, international and Answer OnLine usage combined). Refer to the appropriate term period. The discount percentage will apply to all domestic Peak usage, including OnLine "Answer" calling card usage.

### 5.1.5 MFS Intelenet Calling Card Service

### 5.1.5.1 Description

MFS Intelenet Calling Card Service is provided to Customers for use when away from their established service location. New customers of the Company's interexchange or Local Exchange Access services will automatically be issued two calling cards. These cards will initially be subject to a $\$ 25.00$ per month usage limit. Upon notification to the Company by the Customer, the monthly usage limit may be increased. Access to the service is gained by dialing a Company-designated toll free access number (e.g., 800/888-NXX-XXXX), plus the Customer's/ User's MFS Intelenet Calling Card authorization number and the called telephone number. The service includes a Customerprogrammable speed dialing capability for up to eight telephone numbers, and a capability whereby a Customer may establish 2-to-6 digit, verified or unverified accounting codes for use with the MFS Intelenet Calling Card, at no additional charge. The MFS Intelenet Calling Card can also be used to place operator-assisted and directory assistance calls, subject to the application of additional charges.

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Beyond these standard features, the MFS Intelenet Calling Card includes the following enhanced features: conference calling, and news and information access. Use of these enhanced features is subject to separate charges. MFS Intelenet Calling Card calls are billed in six second increments, with a one minute minimum. This service is offered with Peak and Off-Peak pricing.

### 5.1.5.2 Rate Periods

Peak and Off-Peak rate periods are as follows:

| Non-Holiday <br> Rate Periods <br> From |  | Including | To But Days |  |
| :---: | :---: | :---: | :---: | :---: |
| Peak |  | 8:00 a.m. |  | Mon-Fri |
| Off-Peak | 5:00 p.m. | 8:00 a.m. | Mon-Fri |  |
| 8:00 a.m. 8:00 a.m. | Sat-Sun |  |  |  |
| 8:00 a.m. 8:00 a.m. | Holidays |  |  |  |
| 5.1.5.3 Usage Charges |  |  |  |  |
| . 1 Standard Usage Charges |  |  |  |  |
| Per minute of use: |  |  |  |  |
| Peak/Off-Peak Rate | \$0.26 |  |  |  |
| Off-Peak Discount | 0\% |  |  |  |
| Per Call Surcharge |  | \$0.40 |  |  |

. 2 Operator-Assisted Calls
The MFS Intelenet Calling Card can be used to place MFS Intelenet operator-assisted calls. The following surcharges apply per call, in addition to the standard usage charges.

| Person-to-Person surcharge | $\$ 3.50$ |
| :--- | :--- |
| Station-to-Station surcharge | $\$ 0.60$ |

## . 3 Directory Assistance Calls

The MFS Intelenet Calling Card can be used to place calls for Directory Assistance. A flat charge will apply per requested number (Requested Number Charge). At the Customer's option, the Company will automatically place a call to the requested number. For calls completed in this manner, a Call Completion Charge and the Standard Usage Charges will apply in addition to the Requested Number Charge.

Requested Number Charge $\$ 0.60$
Call Completion Charge
$\$ 0.60$

## . 4 Enhanced Features Charges

Enhanced features are available for use as described below. Enhanced feature charges apply in lieu of standard usage charges. Usage charges are billed in six second increments with a one minute minimum.

## a. Conference Calling

Allows a User to establish a conference call by accessing the conference operator. Charges apply per established line and per minute of usage.

Per established line $\$ 2.00$
Per minute of usage per line $\quad \$ 0.26$

## b. Voice Mail Access

Allows a User to access MFS Intelenet Voice Mail and to place return calls without having to hang-up and initiate a new calling card call.
Per minute of usage $\$ 0.26$

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## c. Voice Messaging

Allows the User to leave up to a three minute voice recorded message that is stored for future delivery when the called number is busy or no answer.

$$
\text { Per call } \quad \$ 1.50
$$

d. News and Information

Provides access to news, weather, sports, financial information and other features.
Per minute of usage $\$ 0.28$

### 5.1.6 WorldMark Service

### 5.1.6.1 Description

WorldMark Service offers a unified service for single or multi-location customers using switched, dedicated, and WorldMark calling card origination and switched or dedicated toll free termination. The WorldMark package includes the availability of outbound, inbound (toll free) products with peak and off peak rates and a non time-of-day sensitive, calling card product, as well as, offering the most comprehensive performance guarantees available. Intrastate service is offered in conjunction with interstate service.

WorldMark Service offers cross-contributory product volume discounts on switched and dedicated, outbound and inbound(toll free) products based on combined usage of multiple WorldMark Service products, including domestic switched and dedicated, outbound and inbound (toll free) product usage, calling card and switched and dedicated WorldMark data product usage. Total intrastate, interstate and international usage contributes to discount level. The discount will apply to WorldMark domestic interstate rates only.

WorldMark Service offers an additional discount on switched and dedicated outbound and toll free products for customers willing to sign a term commitment. Peak and off peak rates, rate periods, billing increments and applicable recurring and non-recurring charges can be found in Section 4 - Rates and Charges.

There are four (4) Options of WorldMark available to customers, each of which are described below:**
Option A -
Requires no monthly minimum billing commitment for month-to-month customers; $\$ 15,000$ monthly minimum billing commitment for term customers.

Option B - Requires a monthly minimum billing commitment of $\$ 25,000$.
Option C - Requires a monthly minimum billing commitment of $\$ 50,000$.
Option D- Requires a monthly minimum billing commitment of $\$ 75,000$.
** If the minimum is not reached for Option $A$ term and Options $B$ through $D$, the customer will be charged for the difference.
Multiple services and/or multiple customer locations using WorldMark Service can contribute to individual product volume discounts and the overall monthly minimum commitment. WorldMark Operator Services and Directory Assistance usage is not included in determining product volume discounts and monthly minimum usage.

### 5.1.6.2 Term Commitment Liability (cont'd)

WorldMark is available to customers through a term commitment option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect a term commitment will receive an additional discount off their selected option's domestic interstate outbound and toll free rates. (The Company's interstate rates are provided in its F.C.C. Tariff No. 2 as filed with the Federal Communications Commission.) Customers who elect the term commitment are subject to the following:

1. Customers must indicate what WorldMark service or services are to be included in the term commitment. The discounts provided under this option become effective with the first full month's usage.

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2. Upon execution of this agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.
3. Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (4) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, $25 \%$ of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to $25 \%$ of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
4. All customer requests to commence or terminate a WorldMark term commitment must be made in writing, either by certified mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this time frame, the WorldMark term agreement will be automatically renewed for a new term of commitment.
5. A customer who cancels their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to other termination charges as noted above.

### 5.1.6.3 WorldMark Service Guarantees

The following is a list of guarantees for each product offered under this service that will automatically compensate the customer when stated product performance levels are not met.

The customer's right to receive the WorldMark Guarantees as set forth will depend upon the Company's receipt of customer's full payment of each month's invoice. In the event the customer's account becomes past due, the Company reserves the right to void all rights to WorldMark's Service Satisfaction Guarantees and Service Restoration Guarantees as defined herein.

## 1. WorldMark $1+$ Switched/Dedicated Service

Installation Interval Guarantee - WorldMark customers of switched outbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated outbound service (limited to MCI WorldCom Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

Customer Compensation - For each day the WorldMark switched or dedicated outbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. In addition, customers will receive credit for their installation and first month's access line charges.

Service Satisfaction Guarantee - MCI WorldCom will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

Service Restoration Guarantee - MCI WorldCom guarantees that it will restore outbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

## 1. WorldMark $1+$ Switched/Dedicated Service

Customer Compensation - If the restoration interval is exceeded, MCI WorldCom will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

## 2. WorldMark Toll-Free Service

Effective April 1, 2017

Installation Interval Guarantee - WorldMark customers of switched inbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated inbound service (limited to MCI WorldCom Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

Customer Compensation - For each day the WorldMark switched or dedicated inbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month. In addition, the monthly WorldMark toll-free service fee will be credited and dedicated customers will receive credit for their installation and first month's access line charges.

Additional Number Installation Guarantee - Additional toll-free numbers will be added to existing WorldMark switched or dedicated inbound service within one (1) full business day. This guarantee is not applicable if the additional number requires the installation of additional dedicated access lines or if the FCC-imposed restrictions on the availability of toll-free numbers necessitates a delay beyond MCl WorldCom's control. In addition, MCI WorldCom makes no warranty on our ability to overcome delays caused by competitors when porting existing numbers.

Customer Compensation - For each day the additional number installation interval is exceeded, a credit for each day's usage will be issued for the affected service. In addition, the monthly WorldMark toll-free service fee will be credited for the affected service.

Feature Installation Interval Guarantee - New WorldMark toll-free service feature configurations will be installed in one hundred twenty (120) minutes or less from the time a request is received by our WorldMark Customer Service Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Feature Reconfiguration Guarantee - Predetermined WorldMark toll-free service feature configurations will be implemented in sixty (60) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Service Reconfiguration Guarantee - MCI WorldCom guarantees that it will implement any predefined alternative routing schemes for WorldMark toll-free service and/or features in thirty (30) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Customer Compensation - If the service or feature installation and/or reconfiguration interval is exceeded, the customer will automatically receive a credit equal to one day's average usage charges for WorldMark toll-free service and WorldMark toll-free monthly recurring service and feature charges for the affected service.

Service Satisfaction Guarantee - MCI WorldCom will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

Service Restoration Guarantee - MCI WorldCom guarantees that it will restore inbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

Customer Compensation - If the restoration interval is exceeded, MCI WorldCom will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

## 3. WorldMark Calling Card Service

Installation Interval Guarantee - MCI WorldCom will deliver WorldMark calling cards within five (5) business days from the date the service order is signed. Upon signing a service order for WorldMark Calling Cards, a complimentary twenty (20) minute PhonePass prepaid card will be issued for each calling card ordered.

Customer Compensation - If the installation interval is exceeded, a $\$ 15.00$ credit will be issued for each distinct WorldMark Calling Card number.

Service Restoration Guarantee - MCI WorldCom guarantees that it will restore WorldMark Calling Card service interruptions within thirty (30) minutes or less, upon notification to the WorldMark Customer Support Center.

Customer Compensation - MCI WorldCom will automatically issue a $\$ 15.00$ credit if WorldMark Calling Card Service is not restored within thirty (30) minutes. Limit one (1) credit per account per day, not to exceed thirty (30) credits in one (1) month.

Card Security Guarantee - If the customer's WorldMark Calling Card is deactivated due to toll fraud, they may call our WorldMark Customer Support Center and receive a free twenty (20) minute PhonePass prepaid card number to use until we issue another calling card.

### 5.1.6.4 WorldMark Service Liability

With thirty (30) days prior written notice, the Company reserves the right to discontinue providing WorldMark Service to a customer if the Company issues five (5) or more restoration credits in a thirty (30) calendar period.
. 1 In the event the Company cancels WorldMark Service in accordance with above, the Company will reimburse the customer the charges directly related to the switch back (the "Qualifying Charges") based on the customer's prior network configuration, not to exceed the amount paid for installation of WorldMark Service.
. 2 Any WorldMark Switched Back Reimbursement due hereunder as described above, shall be due and payable to customer on or before sixty (60) calendar days from the time the Company notifies the customer of the cancellation of WorldMark Services.
. 3 Payment of the WorldMark Switch back Reimbursement may at the customer's option, be made by either (i) a credit against the customer's then current charges for services provided by the Company, if any; or, (ii) a check drawn on a United States bank and payable in United States dollars. Said payment may be withheld if customer is in past due status with the Company.

In addition to the liability provisions specifically provided in this section, all other Rules and Regulations for liability as filed in Section 2 will also apply to WorldMark Services.

### 5.1.6.5 Rate Periods

Peak: All calls that occur between 7 A.M. through 6:59 P.M., Monday through Friday, except on Company-recognized holidays.
Off Peak: All calls that occur between 7 P.M. through 6:59 A.M., Monday through Friday, and all calls between 7 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

### 5.1.6.6 Billing Increments

Domestic switched and dedicated access, outbound and inbound (toll free) product calls are billed in eighteen (18) second initial increments and additional increments of six (6) seconds. WorldMark Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges will be rounded to the nearest whole cent.

### 5.1.6.7 WorldMark Rate Schedules

Per minute intrastate base rates for WorldMark Service are the same for all Options (A-D) and apply as shown below:

1. Switched Per Minute Rates

Switched Outbound

| Peak/Off Peak |  |
| :--- | :--- |
| $\$ 0.0850$ |  |
| $\$ 0.0900$ |  |

2. Dedicated Per Minute Rates

Peak/Off Peak
Dedicated Outbound
$\$ 0.0750$
Dedicated Toll Free

### 5.1.6.8 WorldMark Calling Card Service

1. Direct Dial Rate Schedule
(a) Per Minute rates applying to all time periods:

Per Minute rate: $\quad \$ 0.2500$
(b)

Billing Increments
Domestic calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.
(c) Per Call Surcharge
$\$ 0.2500$
(2) The following rates and surcharge will apply to calls which default to a live operator.

Per Minute rate: $\quad \$ 0.2500$
Per Call Surcharge: $\quad \$ 0.5000$
2. WorldMark Calling Card Service - Operator Assisted Rate Schedule
(a) If a customer chooses to access an operator to place a call, the call will be billed at the per minute rate below:

Per Minute Rate: $\quad \$ 0.5000$
(b) Billing Increments

All WorldMark Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.
(c) Per Call Surcharge

The following per call surcharges will apply in addition to the per minute rates above.

| Station-to-Station | $\$ 1.50$ |
| :--- | ---: |
| Person-to-Person | $\$ 3.00$ |
| Basic Surcharge | $\$ 0.50$ |

### 5.1.6.9 WorldMark Service and Feature Charges

WorldMark service is an interstate service offering with customers having the option of using the service for intrastate calls. Accordingly, a description of the chargeable services and features, including monthly recurring, non-recurring, change and per minute surcharges associated with WorldMark Service can be found in Section 7.11.6 of the Company's Tariff F.C.C. No. 2.

### 5.1.7 Grandfathered Intermedia Services

### 5.1.7.1 Intermedia USA III Switched Service

Intermedia USA III Switched Service is an On-Net or Off-Net, inbound and outbound switched service offered to business customers at a single flat rate. Customers may also elect to subscribe to inbound or outbound service only. This service permits the end user to route 8XX traffic based on the time of day, and to accept or block calls based on the originating NPA or NPA/NXX. A volume discount is offered to customers whose monthly long distance billing (including Intermedia's intrastate/interstate/international and calling card charges) is $\$ 750$ or above. Calls are billed in six second increments with a six second minimum.

Intrastate service is only provided in conjunction with the Company's interstate offering. A monthly minimum of $\$ 100$ applies, and customers whose monthly usage is less than the minimum will be billed the minimum charge. Intermedia USA III Switched Service requires a one (1) year term commitment. Any customer who requests over 408 XX numbers will be charged an additional $\$ 10$ per month per 8 XX number over 40 . The charges above are cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

The following enhanced service features are available with Intermedia USA III Switched Service. Interstate non-recurring and recurring charges may apply.

Effective April 1, 2017

1. Message Referral
2. Call Area Selection
3. Geographic Routing
4. Time of Day Routing
5. Day of Week Routing
6. Day of Year (Holiday) Routing
7. Percent Allocation

Inbound Outbound
Rate per Minute, Base: $\quad \$ 0.0700 \quad \$ 0.0700$
Rate Per Minute, Discounted: \$0.0630 $\$ 0.0630$

Discount rate of $10 \%$ is applied to base rate when account's aggregate billing reaches $\$ 750$.

### 5.1.7.2 Intermedia USA III Dedicated Service

Intermedia USA III Dedicated Service is an Off-Net, inbound and outbound dedicated service offered to business customers at a single flat rate. Customers may also elect to subscribe to inbound or outbound service only. A volume discount is offered to customers whose monthly long distance billing (including Intermedia's intrastate/interstate/international and calling card charges) is $\$ 7,500$ or above. This service permits the end user to route 8XX traffic based on the time of day, and to accept or block calls based on the originating NPA or NPA/NXX. The service also enables the end user who utilizes multiple dedicated 8 XX numbers on the same trunk to identify the specific 8XX number dialed by the caller. Each 8XX number and its associated calls are identified separately on customer invoices. Calls are billed in six second increments with a six second minimum.

Intrastate service is only provided in conjunction with the Company's interstate offering. A monthly minimum billing of $\$ 2,500$ applies, and customers whose monthly usage is less than the minimum will be billed the minimum charge. Intermedia USA III Dedicated Service requires a one (1) year term commitment. Any customer who requests over 408 XX numbers will be charged an additional $\$ 10$ per month per 8 XX number over 40 . The charges above are cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

The following enhanced service features are available with Intermedia USA III Dedicated Service. Interstate non-recurring and recurring charges may apply.

1. Message Referral
2. Call Area Selection
3. Geographic Routing
4. Time of Day Routing
5. Day of Week Routing
6. Day of Year (Holiday) Routing
7. Percent Allocation
8. Dialed Number Identification Service (DNIS)
9. Real-time ANI

Inbound Outbound
Rate per Minute, Base: $\quad \$ 0.0725$ \$0.0625
Rate Per Minute, Discounted: \$0.0663 \$0.0563
Discount rate is applied to base rate when account's aggregate billing reaches $\$ 7,500$.

### 5.1.7.3 Unified Long Distance Service

Unified Long Distance Service is an outbound service offered to business customers. Unified Long Distance Service utilizes switched access. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Long Distance Service is based upon the monthly (or annual, if selected) revenue (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. Customers whose monthly (or annual, if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge

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will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

Unified Long Distance Service (Switched Outbound Service)
Unified Toll-Free Service (Switched Inbound Service)
Unified Direct Long Distance Service (Dedicated Outbound Service) Unified Direct Toll-Free Service (Dedicated Inbound service) Unified
Extended Direct Long Distance Service (Dedicated Outbound Service) Unified Extended Direct Toll-Free Service (Dedicated Inbound
Service) Unified Single T Long Distance Service (Single T Outbound)
Unified Single T Toll-Free Service (Single T Inbound)
Unified Calling Card
Unified Directory Assistance
Unified Operator Services
Unified Direct Global service (Dedicated International)
Unified Extended Direct Global Services (Dedicated International)
Unified Global Services (Switched International)
Unified Extended Global services (Switched International)
Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Long Distance Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12 , if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum.

LATA $358 \quad$ All others
Rate per Minute, Rate 1
(\$0-\$999.99 revenue commitment): $\$ 0.0630 \quad \$ 0.0630$
Rate Per Minute, Rate 2
(\$1,000+ revenue commitment): \$0.0567 \$0.0567

### 5.1.7.4 Unified Toll-Free Service

Unified Toll Free Service is an inbound (i.e., 8XX) calling service offered to business customers. Unified Toll- Free Service utilizes switched access. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Toll-Free Service is based upon the monthly (or annual, if selected) long distance billing (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

Unified Long Distance Service (Switched Outbound Service)
Unified Toll-Free Service (Switched Inbound Service)
Unified Direct Long Distance Service (Dedicated Outbound Service)
Unified Direct Toll-Free Service (Dedicated Inbound service)
Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)
Unified Single T Long Distance Service (Single T Outbound)
Unified Single T Toll-Free Service (Single T Inbound)
Unified Calling Card
Unified Directory Assistance
Unified Operator Services
Unified Direct Global service (Dedicated International)
Unified Extended Direct Global Services (Dedicated International)
Unified Global Services (Switched International)
Unified Extended Global services (Switched International)
Month-to-month, one year, two year, and three year term plans are available to customers of Unified Toll Free Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12 , if selected) times the months

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remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum. Any customer who requests over 408 XX numbers will be charged $\$ 10$ per month (cross-jurisdictional) per $8 X X$ number over 40.

LATA $358 \quad$ All others
Rate per Minute, Rate 1
(\$0-\$999.99 revenue commitment): $\quad \$ 0.0630 \quad \$ 0.0630$
Rate Per Minute, Rate 2
(\$1,000+ revenue commitment): \$0.0567 \$0.0567

### 5.1.7.5 Unified Direct Long Distance Service

Unified Direct Long Distance Service is an outbound service offered to business customers. Unified Direct Long Distance Service utilizes dedicated access. The customer is responsible for establishing the appropriate dedicated access connection(s) between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Direct Long Distance Service is based upon the monthly (or annual if selected) long distance billing (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly revenue commitment for this plan is $\$ 2,000$. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

Unified Long Distance Service (Switched Outbound Service)
Unified Toll-Free Service (Switched Inbound Service)
Unified Direct Long Distance Service (Dedicated Outbound Service)
Unified Direct Toll-Free Service (Dedicated Inbound service)
Unified Extended Direct Long Distance Service (Dedicated Outbound Service)
Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)
Unified Single T Long Distance Service (Single T Outbound)
Unified Single T Toll-Free Service (Single T Inbound)
Unified Calling Card
Unified Directory Assistance
Unified Operator Services
Unified Direct Global service (Dedicated International)
Unified Extended Direct Global Services (Dedicated International)
Unified Global Services (Switched International)
Unified Extended Global services (Switched International)
Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Direct Long Distance Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12 , if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum.

LATA $358 \quad$ All others
Rate per Minute, Rate 1
(\$2,000-\$9,999.99 revenue commitment): $\$ 0.0400 \quad \$ 0.0500$
Rate Per Minute, Rate 2
( $\$ 10,000+$ revenue commitment):
$\$ 0.0360 \quad \$ 0.0425$

### 5.1.7.6 Unified Direct Toll-Free Service

Unified Direct Toll-Free Service is an inbound toll-free (i.e., 8XX) calling service offered to business customers. Unified Direct Toll-Free Service utilizes dedicated access. The customer is responsible for establishing the appropriate dedicated access connection(s) between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Direct Toll-Free Service is based upon the monthly (or annual if selected) long distance billing (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly revenue commitment for this plan is $\$ 2,000$. Customers whose monthly (or
annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

Unified Long Distance Service (Switched Outbound Service), Unified Toll-Free Service (Switched Inbound Service), Unified Direct Long Distance Service (Dedicated Outbound Service), Unified Direct Toll-Free Service (Dedicated Inbound service), Unified Extended Direct Long Distance Service (Dedicated Outbound Service), Unified Extended Direct Toll-Free Service (Dedicated Inbound Service), Unified Single T Long Distance Service (Single T Outbound), Unified Single T Toll-Free Service (Single T Inbound), Unified Calling Card, Unified Directory Assistance, Unified Operator Services, Unified Direct Global service (Dedicated International), Unified Extended Direct Global Services (Dedicated International), Unified Global Services ( Switched International), Unified Extended Global services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Direct Toll-Free Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum. Any customer who requests over 408 XX numbers will be charged $\$ 10$ per month (cross-jurisdictional) per 8 XX number over 40 . The following enhanced service features are available with Unified Direct Toll-Free Service. Non-recurring and recurring charges may apply.

1. Dialed Number Identification service (DNIS)
2. Real-time ANI

LATA $358 \quad$ All others
Rate per Minute, Rate 1
(\$2,000-\$9,999.99 revenue commitment):
$\$ 0.0400 \quad \$ 0.0500$
Rate Per Minute, Rate 2
(\$10,000+ revenue commitment): $\quad \$ 0.0360 \quad \$ 0.0425$

### 5.1.7.7 Unified Extended Direct Long Distance Service

Unified Extended Direct Long Distance Service is an outbound service offered to business customers. Unified Extended Direct Long Distance Service utilizes dedicated access. The customer is responsible for establishing the appropriate dedicated access connection(s) between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Extended Direct Long Distance Service is based upon the monthly (or annual if selected) long distance billing (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly revenue commitment for this plan is $\$ 2,000$.
Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

Unified Long Distance Service (Switched Outbound Service), Unified Toll-Free Service (Switched Inbound Service), Unified Direct Long Distance Service (Dedicated Outbound Service), Unified Direct Toll-Free Service (Dedicated Inbound service), Unified Extended Direct Long Distance Service (Dedicated Outbound Service), Unified Extended Direct Toll-Free Service (Dedicated Inbound Service), Unified Single T Long Distance Service (Single T Outbound), Unified Single T Toll-Free Service (Single T Inbound), Unified Calling Card, Unified Directory Assistance, Unified Operator Services,
Unified Direct Global service (Dedicated International), Unified Extended Direct Global Services (Dedicated International), Unified Global Services (Switched International), Unified Extended Global services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Extended Direct Long Distance Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12 , if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum.

Rate per Minute, Rate 1
(\$2,000-\$9,999.99 revenue commitment):

### 5.1.7.8 Unified Extended Direct Toll-Free Service

Unified Extended Direct Toll-Free Service is an inbound toll-free (i.e., 8XX) calling service offered to business customers. Unified Extended Direct Toll-Free Service utilizes dedicated access. The customer is responsible for establishing the appropriate dedicated access connection(s) between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Extended Direct Toll-Free Service is based upon the monthly (or annual, if selected) long distance billing (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly revenue commitment for this plan is $\$ 2,000$. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

Unified Long Distance Service (Switched Outbound Service), Unified Toll-Free Service (Switched Inbound Service), Unified Direct Long Distance Service (Dedicated Outbound Service), Unified Direct Toll-Free Service (Dedicated Inbound service), Unified Extended Direct Long Distance Service (Dedicated Outbound Service), Unified Extended Direct Toll-Free Service (Dedicated Inbound Service), Unified Single T Long Distance Service (Single T Outbound), Unified Single T, Toll-Free Service (Single T Inbound), Unified Calling Card, Unified Directory Assistance, Unified Operator Services, Unified Direct Global service ( Dedicated International), Unified Extended Direct Global Services (Dedicated International), Unified Global Services ( Switched International), Unified Extended Global services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Extended Direct Toll-Free Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12 , if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum. Any customer who requests over 408 XX numbers will be charged $\$ 10$ per month (cross-jurisdictional) per 8 XX number over 40 .

The following enhanced service features are available with Unified Extended Direct Toll-Free Service. Non-recurring and recurring charges may apply.

| 1. | Message Referral | 5. Day of Week Routing |
| :--- | :--- | :--- |
| 2. | Call Area Selection | 6. Day of Year |
| 3. | Geographic Routing | 7. Dialed Number Identification service |
| 4. | Time of Day Routing | 8. Real-Time ANI |

Rate per Minute, Rate 1
(\$2,000-\$9,999.99 revenue commitment):
$\$ 0.0625$
Rate Per Minute, Rate 2
( $\$ 10,000+$ revenue commitment): \$0.0563

### 5.1.7.9 Unified Single T Long Distance Service

Unified Single T Long Distance Service is an outbound service offered to business customers who subscribe to certain Intermedia local exchange service offerings which utilize a high capacity dedicated connection between the Company's switching location and the customer's premises. Unified Single T Long Distance Service utilizes the dedicated connection in concert with the customer's local exchange service. The customer is responsible for establishing the appropriate dedicated access connections between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Single T Long Distance Service is based upon the annual, revenue (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly commitment for this plan is $\$ 250$. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

Unified Long Distance Service (Switched Outbound Service), Unified Toll-Free Service (Switched Inbound Service), Unified Direct Long Distance Service (Dedicated Outbound Service), Unified Direct Toll-Free Service (Dedicated Inbound service), Unified Extended Direct

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Long Distance Service (Dedicated Outbound Service), Unified Extended Direct Toll-Free Service (Dedicated Inbound Service), Unified Single T Long Distance Service (Single T Outbound), Unified Single T Toll-Free Service (Single T Inbound), Unified Calling Card, Unified Directory Assistance, Unified Operator Services, Unified Direct Global service (Dedicated International), Unified Extended Direct Global Services (Dedicated International), Unified Global Services (Switched International), Unified Extended Global services (Switched International)

One year, two year, and three year term plans are available to subscribers of Unified Single T Long Distance Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12 , if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum.

LATA $358 \quad$ All others
Rate per Minute, Rate 1
(\$250-\$4,999.99 revenue commitment): $\$ 0.0400 \quad \$ 0.0500$
Rate Per Minute, Rate 2
( $\$ 5,000+$ revenue commitment):
$\$ 0.0425$
5.1.7.10 Unified Single T Toll-Free Service

Unified Single T Toll-Free Service is an inbound toll-free (i.e., $8 X X$ ) calling service offered to business customers who subscribe to certain Intermedia local exchange service offerings which utilize a high capacity dedicated connection between the Company's switching location and the customer's premises. Unified Single T Toll-Free Service utilizes the dedicated connection in concert with the customer's local exchange service. The customer is responsible for establishing the appropriate dedicated access connections between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Single T Toll-Free Service is based upon the monthly (or annual, if selected) revenue (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly commitment for this plan is $\$ 250$. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

Unified Long Distance Service (Switched Outbound Service), Unified Toll-Free Service (Switched Inbound Service), Unified Direct Long Distance Service (Dedicated Outbound Service), Unified Direct Toll-Free Service (Dedicated Inbound service), Unified Extended Direct Long Distance Service (Dedicated Outbound Service), Unified Extended Direct Toll-Free Service (Dedicated Inbound Service), Unified Single T Long Distance Service (Single T Outbound), Unified Single T Toll-Free Service (Single T Inbound), Unified Calling Card, Unified Directory Assistance, Unified Operator Services,
Unified Direct Global service (Dedicated International), Unified Extended Direct Global Services (Dedicated International), Unified Global Services (Switched International), Unified Extended Global services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Single T Toll-Free Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12 , if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum. Any customer who requests over 40 8XX numbers will be charged $\$ 10$ per month (cross-jurisdictional) per 8XX number over 40.

The following enhanced service features are available with Unified Single T Toll-Free Service. Non-recurring and recurring charges may apply.

1. Dialed Number Identification service (DNIS)
2. Real-Time ANI

LATA $358 \quad$ All others
Rate per Minute, Rate 1
(\$250-\$4,999.99 revenue commitment): $\$ 0.0400 \quad \$ 0.0500$
Rate Per Minute, Rate 2
( $\$ 5,000+$ revenue commitment):

Effective April 1, 2017

### 5.1.7.11 Unified Calling Card

The Unified Calling Card is a service offered to Customers who subscribe to Unified or USA III services. Customers must input a valid Personal Identification Number (PIN) when originating Calling Card calls. Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute. There are no nonrecurring or monthly recurring charges. No calling card surcharge applies for use of this service, although a Payphone Compensation Charge will apply for use of the telephone instrument used to access the service.

Rate Per Minute:
$\begin{array}{ll}\text { Dedicated Access Plans: } & \$ 0.1900 \\ \text { Switched Access Plans: } & \$ 0.2000\end{array}$
5.1.7.12 Unified Operator Services

Unified Operator Service is provided to customers who presubscribe to this service for intrastate and interstate calling. Intrastate rates are specified in this tariff. Various billing arrangements are available with Intermedia's operator-assisted service including Calling Card, Commercial Credit Card, Collect, Person-to-Person and Third Party. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in one minute increments. Operator surcharges apply as appropriate.
A. Rate Per Minute $\$ 0.15$
B. Additional Charges (per call)

| Automated | Live Operator |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| Person to Person | $\$ 2.49$ | $\$ 2.00$ |  |  |
| Collect |  | $\$ 2.49$ |  |  |
| Third Party Billed | $\$ 2.00$ | $\$ 2.49$ |  |  |
| Calling Card Billed | $\$ 0.79$ |  | $\$ 2.49$ |  |
| Credit Card Billed | $\$ 0.79$ |  | $\$ 2.49$ |  |

When more than one class of service is involved, only the higher surcharge is applicable.

### 5.1.7.13 Audio Conferencing

Audio conferencing provides full-service audio conferencing functionality, with audio bridges, plus ancillary support services.
5.1.7.13.1 Product Description: Intermedia will offer four different audio conferencing services with features. The features and functions of the Conference Calling service are listed below:

Corporate Call A: Participants call into a standard phone number or Toll Free number at the scheduled time of the conference. The conference administrator will greet each participant, ask their name and the conference they are scheduled to attend. The chairperson is billed on a per line per minute rate.

Corporate Call B: A Company chairperson provides the names and numbers of all participants at the time the call is reserved. The conference administrator calls the participants and places them in the conference together. The chairperson is billed back on a per line per minute rate.

Call Express: Participants call into a standard phone number or Toll Free number at the scheduled time of the conference. The participants are connected to an automated greeting. Callers will be given voice prompts and then automatically dropped into the conference call. The chairperson is billed on a per line per minute rate.

On Demand: Participants call into one standard Toll Free number. Each subscriber is issued a chairperson PIN and a participant pin. No interaction with a conference operator is required to schedule the conference calls. The chairperson is billed on a per line per minute rate.

Event: Participants call into a standard phone number or Toll Free number at the scheduled time of the conference. The conference administrator will greet them and escort them into the conference. This conference call used for very large conference calls and/or special events.

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### 5.1.7.13.2

 Optional Services: Various enhanced services, in addition to those listed herein, may be requested at the time of the conference set-up:Smart Polling (Q \& A): An efficient method for conducting question and answer sessions. "Listen only" participants in a conference call may register their questions simply by pressing 14 on a touch-tone phone. The participants are announced into the conference in order that the requests are received.

Conference Recording: Playback your recorded conference call via a toll free number. Digitally records the teleconference, in its entirety or any portion you choose. Following the call, individuals may access the recording by dialing a designated number and entering a password. The system allows the listener to fast-forward, pause and receive on-line help.

Broadcast Fax: Broadcast fax service, when you need to provide hard-copy information to any number of participants simultaneously, before or after a conference.

| Conferencing Types | Rate |
| :---: | :---: |
| Corporate Call A | \$0.45 per minute per participant |
| Corporate Call B | \$0.45 per minute per participant |
| Call Express | \$0.42 per minute per participant |
| On Demand | \$0.44 per minute per participant |
| Event Call | \$1.15 per minute per participant |
| Additional Services |  |
| Conference Recording - Conference Call Replay | \$0.50 per minute per participant |
| Smart Polling (Q\&A) |  |
| Corporate Call (Direct Dialed) | \$0.53 per minute per participant |
| Corporate Call (Toll-Free Dialed) | \$0.63 per minute per participant |
| Corporate Call Dial Out (Administrator Dialed) | \$0.69 per minute per participant |
| Broadcast Fax |  |
| Priority (within 24 hrs ) | \$0.55 per transmission minute |
| Standard | \$0.45 per transmission minute |

### 5.1.7.14 Unified Enhanced Calling Card

 Intermedia's Enhanced Calling Card allows customers to make intrastate long distance calls when they are away from home or the office, and the calls will be billed to their card number. Intrastate service is provided in conjunction with the Company's interstate offering. Calls are billed in six (6) second increments after a thirty (30) second per call minimum. All partial increments are rounded up to the next whole increment.
### 5.1.7.14.1 Calling Card Standard Service Components: The features and

 functions of the Calling Card are listed below:Effective April 1, 2017

Voice Prompts: Whenever a caller accesses Intermedia's Card Service they will be guided by voice prompts. For the experienced user, the system will permit DTMF cut-though, which means they can dial over the voice prompts and not have to wait for the prompts to be completed.

14 Digit Authorization Code: All authorization codes will be 14 digits, consisting of a 10 digit card number plus a 4 digit PIN.
Re-Dial: This feature will allow the caller to return to the previous voice prompt if they should misdial during any part of the calling process, by holding down the * key, the cardholder will initiate this feature.

Credit Limit: A credit limit is established when the card is issued, preventing any additional calls to be made once the credit limit threshold has been reached. This is a real-time monitoring feature. When the cardholder reaches their credit limit threshold, however, the current call is not terminated. The next time they use their card a message will be played stating that the credit limit has been exceeded. It will prevent additional calls and request that the caller contact Intermedia Customer Service to rectify the problem.
\# Re-Originate: The cardholder has the ability to make sequential calls without having to hang-up. By pressing the \# key for 2 seconds, the caller will be prompted to enter the next number they wish to dial.

No Domestic Calling Surcharge: Intermedia does not charge a surcharge for any domestic or international terminations. There will be a payphone surcharge, however.

Speech Recognition: Speech recognition offers customers the ability to simply speak information into the telephone rather than enter the DTMF digits.

Speed Dial: Supports storage of up to 9 frequently dialed numbers.
Voice Message Delivery: Messages can be recorded and delivered immediately or some date in the future
Accounting Codes: Supports unverified accounting codes to track usage and allocate costs
Conference Calling: Provides the ability to have up to a 6 person conference call
Directory Assistance: Supports the ability to connect the card user with an operator to obtain telephone number

### 5.1.7.14.2 Calling Card Pricing

## A. Intrastate Calling Rates

Rate per Minute: $\quad \$ 0.18$

## B. Enhanced Calling Card Features/Services Rates

| Enhanced Services | Surcharge | NRC | RPM $^{*}$ | Increment |
| :--- | :--- | :--- | :--- | :--- |
| Conference Calling |  | $\$ 2.00$ (operator <br> assisted) | $\$ .50$ | Per minute 60/60 |
| Operator Assistance Dialing <br> Instructions |  | $\$ 1.10$ |  | Per call |
| Manual Call Completion <br> Surcharge | $\$ 1.10$ |  | Per call |  |

*In addition to other applicable usage charges.

### 5.1.7.15 Unified Toll-Free Plus PIN

Unified Toll-Free plus PIN ( $800+$ PIN) service is a switched toll-free member of the Unified Long Distance family. Calls to subscribers are made by dialing the toll-free access number and then entering the subscriber's 6-digit Personal Identification Number (PIN). PINs are

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generated by the Company and are not customer selectable. This service is not available on a stand-alone basis, but may be used in connection with any existing Intermedia long distance service(s) as an additional service for an existing customer. Calls are billed in whole minute increments. Partial increments are rounded up to the next full increment. Intrastate service is provided only in conjunction with the Company's interstate offering.

There is no specific minimum or specific commitment for this product. There is, however, the requirement of a $\$ 250$ minimum monthly total account commitment with a minimum term of 1 year. An existing account with less than a $\$ 250$ commitment level that adds this service must increase the total account commitment to $\$ 250$. Accounts that are not Unified Long Distance must be converted to a volume/term account with a minimum commitment of $\$ 250$ per month and minimum term of 1 year. The customer's liability for early termination of a term plan is the monthly revenue commitment times the months remaining in the term plan. Usage revenue generated by Unified Toll-Free plus PIN is applicable to the subscriber's total account commitment.

### 5.1.7.15.1 Usage Rates

Intrastate Usage, per minute:

### 5.1.7.15.2 Non-Recurring Charges

Service Establishment Charge, per PIN: $\$ 50$
Service Rearrangement Charge, per PIN \$50
The charges above are cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

### 5.1.7.16 Single T Dedicated Long Distance

Single T Dedicated Long Distance service is an On-Net, inbound and outbound dedicated service offered to business customers who subscribe to certain Intermedia local exchange service offerings which utilize a high capacity dedicated connection between the Company's switching location and the Customer's premises. Service is also provided to branch locations, but via Intermedia Switched Long Distance service. Volume and term discounts apply. Volume discounts are based upon total primary and branch location per minute long distance usage charges (including Intermedia intrastate, interstate, and international services) calculated at the base rate. The achieved discount rate applies to all Single $T$ per minute usage charges. Calls are billed in six second increments with a six second minimum.

Intrastate service is only provided in conjunction with the Company's interstate offering. A minimum monthly billing of $\$ 500$ applies, and customers whose monthly usage is less than the minimum will be billed the minimum charge. An initial term contract of one year is required. Any customer who requests over 408 XX numbers will be charged an additional $\$ 10$ per month per 8 XX number over 40 . The charges above are cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

The following enhanced service features are available with Single T Dedicated Long Distance service. Interstate non-recurring and recurring charges may apply.

1. Geographic Routing
2. Time of Day Routing
3. Day of Week Routing
4. Day of Year (Holiday) Routing
5. Percent Allocation
6. Custom Blocking

InterLATA:
Net
Effective
Inbound
Base rate

Rate/Min. Outbound
$\$ 0.0500$
Net
Effective Rate/Min.

Effective April 1, 2017

| Volume | Discount |  |  |  | Discount |
| :---: | :---: | :---: | :---: | :---: | :---: |
| \$0-\$2,499.99 | 0.0\% |  | \$ 0.0600 | 0.0\% | \$ 0.0500 |
| \$2,500-\$7,499.99 | 5.0\% | \$ 0.0570 | 5.0\% |  | \$ 0.0475 |
| \$7,500-\$9,999.99 | 10.0\% | \$ 0.0540 | 10.0\% |  | \$ 0.0450 |
| \$10,000-\$14,999.99 | 15.0\% | \$ 0.0510 | 15.0\% |  | \$ 0.0425 |
| \$15,000-\$19,999.99 | 20.0\% | \$ 0.0480 | 20.0\% |  | \$ 0.0400 |
| \$20,000+ |  | 25.0\% | \$ 0.0450 | 25.0\% |  |
| \$ 0.0375 |  |  |  |  |  |
| IntraLATA: |  |  |  |  |  |
| Net |  |  | Net |  |  |
| Effective |  | Effective |  |  |  |
| Inbound Rate/Min. | Outbound | Rate/Min. |  |  |  |
| Base rate |  |  |  | \$ 0.0500 |  |
| \$0.0500 |  |  |  |  |  |
| Volume |  | Discount |  |  | Discount |
| \$0-\$2,499.99 | 0.0\% |  | \$ 0.0500 | 0.0\% | \$ 0.0500 |
| \$2,500-\$7,499.99 | 5.0\% | \$ 0.0475 | 5.0\% |  | \$ 0.0475 |
| \$7,500-\$9,999.99 | 10.0\% | \$ 0.0450 | 10.0\% |  | \$ 0.0450 |
| \$10,000-\$14,999.99 | 15.0\% | \$ 0.0425 | 15.0\% |  | \$ 0.0425 |
| \$15,000-\$19,999.99 | 20.0\% | \$ 0.0400 | 20.0\% |  | \$ 0.0400 |
| \$20,000+ |  | 25.0\% | \$ 0.0375 | 25.0\% |  |
| \$ 0.0375 |  |  |  |  |  |

### 5.1.7.17 Long Distance Only T-1

The Company's Long Distance Only T-1 service is an On-Net, inbound and outbound dedicated service offered to business customers.
Service is also provided to branch locations, but via switched access. Volume discounts apply and are based upon total primary and branch location per minute long distance usage charges (including Intermedia intrastate, interstate, and international services) calculated at the base rate. The achieved discount rate applies to all Long Distance Only T-1 per minute usage charges. Calls are billed in six second increments with a six second minimum.

Intrastate service is only provided in conjunction with the Company's interstate offering. An initial term contract of one year is required, and the minimum monthly billing volume below will apply for the remainder of the term if canceled by the Customer prior to expiration. A monthly minimum of $\$ 2,500$ applies, and customers whose monthly usage is less than the minimum will be billed the minimum amount. Any customer who requests over 40 8XX numbers will be charged an additional $\$ 10$ per month per 8 XX number over 40 . The charges above are cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

The following enhanced service features are available with Long Distance Only T-1 service. Interstate non-recurring and recurring charges may apply.

1. Geographic Routing
2. Time of Day Routing
3. Day of Week Routing
4. Day of Year (Holiday) Routing
5. Percent Allocation
6. Custom Blocking

InterLATA:

| Net |  |  | Net |  |
| :--- | :--- | :--- | :--- | :--- |
| Effective |  | Effective |  |  |
| Inbound <br> Base rate | Rate/Min. | Outbound | Rate/Min. |  |
|  | $\$ 0.0500$ |  |  | $\$ 0.0600$ |

Effective April 1, 2017

| Volume | Discount |  |  |  | Discount |
| :---: | :---: | :---: | :---: | :---: | :---: |
| \$0-\$2,499.99 | 0.0\% |  | \$ 0.0600 | 0.0\% | \$ 0.0500 |
| \$2,500-\$7,499.99 | 5.0\% | \$ 0.0570 | 5.0\% |  | \$ 0.0475 |
| \$7,500-\$9,999.99 | 10.0\% | \$ 0.0540 | 10.0\% |  | \$ 0.0450 |
| \$10,000-\$14,999.99 | 15.0\% | \$ 0.0510 | 15.0\% |  | \$ 0.0425 |
| \$15,000-\$19,999.99 | 20.0\% | \$ 0.0480 | 20.0\% |  | \$ 0.0400 |
| \$20,000+ |  | 25.0\% | \$ 0.0450 | 25.0\% |  |
| \$ 0.0375 |  |  |  |  |  |
| IntraLATA: |  |  |  |  |  |
| Net |  |  | Net |  |  |
| Effective |  | Effective |  |  |  |
| Inbound Rate/Min. | Outbound | Rate/Min. |  |  |  |
| Base rate |  |  |  | \$ 0.0500 |  |
| \$0.0500 |  |  |  |  |  |
| Volume |  | Discount |  |  | Discount |
| \$0-\$2,499.99 | 0.0\% |  | \$ 0.0500 | 0.0\% | \$ 0.0500 |
| \$2,500-\$7,499.99 | 5.0\% | \$ 0.0475 | 5.0\% |  | \$ 0.0475 |
| \$7,500-\$9,999.99 | 10.0\% | \$ 0.0450 | 10.0\% |  | \$ 0.0450 |
| \$10,000-\$14,999.99 | 15.0\% | \$ 0.0425 | 15.0\% |  | \$ 0.0425 |
| \$15,000-\$19,999.99 | 20.0\% | \$ 0.0400 | 20.0\% |  | \$ 0.0400 |
| \$20,000+ |  | 25.0\% | \$ 0.0375 | 25.0\% |  |
| \$ 0.0375 |  |  |  |  |  |

### 5.1.7.18 Low Billing Surcharge

In addition to all other nonrecurring, monthly recurring, or usage charges identified in Company tariffs, a monthly Low Billing Surcharge applies to stand-alone business accounts with total monthly long distance usage billing of less than $\$ 100$, and to residential accounts with total monthly long distance usage billing of less than $\$ 25$. This charge is cross-jurisdictional, i.e., the charge will not be applied in each jurisdiction of service within an account, but rather one charge will apply in connection with all relevant jurisdictions.

Monthly Surcharge, per account:
$\$ 3.95$

### 5.1.7.19 Payphone Compensation Charge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate, and international calls that originate from any domestic pay telephone used to access Intermedia services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with Intermedia service, applies for the use of the instrument used to access Intermedia service and is unrelated to the Intermedia service accessed from the pay telephone.

Surcharge, per call: $\quad \$ 0.30$
Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Payphone Compensation Charge applies to the initial completed call and any reoriginated call (i.e., using the "\#" symbol).

Whenever possible, the Payphone Compensation Charge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Payphone Compensation Charge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Payphone Compensation Charge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Surcharge, per call: $\$ 0.30$

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### 5.1.7.20 Standard Features

When services herein are identified as including Standard Features, the following features will be included at no additional charge:
Speed Dialing Codes - A three digit code dialed after the Authorization Code which permits the customer to reach a commonly called long distance number without dialing the long distance number.

Additional Authorization Codes - Five (5) digit code used, usually, in areas that are still not equipped for equal access, to enable Intermedia to identify the use of the service on the customer's account.

Generic Project Codes - A two (2), three (3), or four (4) digit code assigned by the customer and dialed after the long distance number. Project codes are not verified except as provided under "Verified Project Codes." Project codes are printed on the customer bill as part of the call detail record.

Project Code Report - A report which consists of the complete call detail for the current month, sorted and subtotaled by project code.
Verified Project Codes - A group of 2, 3, or 4 digit project codes within which a predesignated quantity of codes are valid. Assignment of valid codes is random. Calls placed with the remaining invalid codes will not be completed. Validation is accomplished by Intermedia's network switch.

AT\&T Call Cost Report - A report prepared at the time of monthly billing which lists all calls and equivalent AT\&T cost, according to current AT\&T tariffs on file, and approved by the appropriate regulatory body.

Potential Call Abuse Report - A report prepared at the time of monthly billing which can list the 20 longest calls made during a billing cycle, or all calls placed during the Evening/Weekend time periods during a billing cycle. A combination of both reports can also be provided on request by a customer.

Automatic Dialer Equipment - A device installed by Intermedia at the customer's premise which when activated, performs most or all of the "pre destination number." Automated Dialers are generally not provided where Equal Access is available.

### 5.1.8 D Street Voice Service Calling Plan

1. Eligibility: To be eligible for this plan, customers:
-must subscribe to this plan via a Company-designated Internet site;
-must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATAa toll calling;
-must subscribe to the D Street Voice Service Calling Plan as described in the service publication and pricing guide found at www.worldcom.com;
-may not receive service under any other term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and WorldCom On-Net Voice Services Term Plan;
-must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
-may not receive service under a Special Customer Arrangement.
2. Definitions: For purposes of this plan, the following definitions apply:
"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.
"Eligible Interstate Usage" WorldCom On Net Voice Services Outbound Service usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S Virgin Islands, Guam, and CNMI WorldCom On Net Voice Services Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S Virgin Islands, Guam, and CNMI and terminates in the U.S. Mainland and Hawaii.
3. Usage Charges: Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

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Switched: $\quad \$ 0.058$
Dedicated: $\$ 0.044$
5.1.10 MCI On-Net Service - Voice (Cont'd)

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
I. D Street Plus Voice Service Calling Plan

1. Eligibility: To be eligible for this plan, customers:
-must subscribe to this plan via a Company-designated Internet site;
-must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATAa toll calling;
-must subscribe to the D Street Plus Voice Service Calling Plan as described in the service publication and pricing guide found at www.worldcom.com;
-may not receive service under any other term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and On-Net Voice Services Term Plan;
-must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
-may not receive service under a Special Customer Arrangement.
2. Definitions: For purposes of this plan, the following definitions apply:
"Eligible Intrastate Service" is defined as On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.
3. Usage Charges: Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

| Switched: |  |  |
| :--- | :--- | :--- |
| Dedicated: | $\$ 0.0672$ |  |
| $\$ 0.0508$ |  |  |

J. Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II

Eligibility: To be eligible for this plan, customers:

- must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II as described in the Company's "Service Publication and Price Guide" (The Guide)located on the Company's website at www.mci.com; ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;
- must subscribe to service under Special Customer Arrangement SCA Guide Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in The Guide.

Definitions: For the purposes of this plan, the following definitions apply:
"Eligible Intrastate Service" is defined as MCI On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

Effective April 1, 2017
"Eligible Interstate Usage" is defined as MCl On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.
"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.
"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges:
A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering $C$ is available on a per-Local T-1 or ISDN PRI basis. The following Monthly recurring charges apply:

| Offering | Monthly Recurring Charge (per line, trunk, T-1 or ISDN PRI) |  |
| :---: | :---: | :---: |
| A: | Chicago | \$49.50 |
|  | Rest of State | \$66.00 |
| B |  | \$65.00 |
| C |  | \$1,540.00 |

Benefits:

Offering A: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

Offering B and Offering C: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk or Per-Local T-1 that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged $\$ 0.05$ per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged $\$ 0.05$ per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive unlimited exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

Discounts: (Effective July 18, 2006, these discounts will no longer be available to new customers.)
These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service.
For Offering A, B and C, the Company will provide a 5 , 10 or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, and 3 years for a 15 percent discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another

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company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a $20 \%$ discount, or 2 or more years for up to a $25 \%$ discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

- For existing customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services, Inc., ILL. C.C. Tariff No. 2, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.
- For existing customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services, Inc., ILL. C.C. Tariff No. 2 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.
- For new customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services, Inc., ILL. C.C. Tariff No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under this tariff.
- For new customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services, Inc., ILL. C.C. Tariff No. 2 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under this tariff for intrastate interLATA service only.

Other Conditions: Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

If Customer receives service under SCA Types 6,7 and 8 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.
The following disclaimers apply to Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI.
MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

## K. Affinity 1 Program

Eligibility: To be eligible for this plan, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Affinity 1 Program as described in the service publication and pricing guide found at www.worldcom.com;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.


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Definitions: For purposes of this plan, the following definition will apply:
"Eligible Intrastate Service" is defined as MCl On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges: Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

## Switched:\$. 060

L. Affinity 2 Program

Eligibility: To be eligible for this plan, customers

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Affinity 2 Program as described in the service publication and pricing guide found at www.worldcom.com;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definition will apply:
"Eligible Intrastate Service" is defined as MCl On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges: Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.
Switched:\$. 060

## M. Local and Long Distance-Line Solution Service

Eligibility: To be eligible for this plan, customers:

- must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- $\quad$ must subscribe to the Local and Long Distance-Line Solution Service as described in the Company"s "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com; ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;
- must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

Definitions: For the purposes of this plan, the following definitions apply:
"Eligible Intrastate Service" is defined as MCI On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.
"Eligible Interstate Usage" is defined as MCI On-Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.
"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.
"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

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Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service.

## Offering Monthly Recurring Charge (unlimited) <br> Unlimited \$60

Discounts: (Effective July 18, 2006, these discounts will no longer be available to new customers.)
These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service. Customers committing to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, or 3 years for a 15 percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance-Line Solution Service pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a $20 \%$ discount, or 2 or more years for up to a $25 \%$ discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

- For existing customers who disconnect Companion Local Service only offered in

MCImetro Access Transmission Services, Inc., ILL C.C. Tariff No. 2, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

- For existing customers who disconnect Companion Local Service offered in

MCImetro Access Transmission Services, Inc., ILL C.C. Tariff No. 2 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

- For new customers who disconnect Companion Local Service only offered in

MCImetro Access Transmission Services, Inc., ILL C.C. Tariff No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under this tariff.

- For new customers who disconnect Companion Local Service offered in

MCImetro Access Transmission Services, Inc., ILL C.C. Tariff No. 2 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCl On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under this tariff for intrastate interLATA service only.

Other Conditions: Services under this plan, including Interstate Inbound Service and Interstate Card Service may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.
The following disclaimers apply to Local and Long Distance-Line Solution Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

## Subsection B - Material previously in Company Tariff No. 4

Effective on or after August 8, 2016, MCl Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facilitybased local carrier.
2. DEDICATED LEASED LINE SERVICE
-Effective January 1, 2015, contract renewals are not permitted for existing customers.
-Beginning September 1, 2005, Dedicated Leased Line Service will no longer be available to new subscribers.

## . 01 GENERAL DESCRIPTION

Dedicated Leased Line Service is offered in the form of discrete intercity communications facilities which are dedicated to the use of a specific customer and are billed at pre-determined fixed monthly rates. The customer may elect to have MCI provide local facilities, may provide his own, or may arrange for any combination thereof. Dedicated Leased Line Service may be provided for Analog transmission and Digital transmission and is offered in the following modes:

## .011 Analog Service:

.0111 Voice Grade Service is offered in increments of one or more voice grade channels, each with nominal bandwidth of 4 kHz . Such voice grade channels or combinations of voice grade channels may be utilized, on a permissive basis, for voice service, data service, facsimile service or combinations thereof, and may be interconnected with the facilities of other communications carriers and users for a customer's communications needs, such as voice connecting arrangements. MCl will provide, if required, a handset at each circuit end as part of this service.
.0112 Analog Data Service is offered at approximate data speeds of $0-300,1200,2400,4800,7200$ or 9600 bits per second (b.p.s.).
.0113 Alternate Voice/Data Service* is offered with the capability of voice grade communications and data communications on an alternate use basis, and offered at approximate speeds of $0.300,1200,2400,4800,7200,9600$ bits per second (b.p.s.). If required, MCl will provide a handset at each circuit end as part of this service.

* $\quad \mathrm{MCl}$ warrants that if the customer selects a data termination, the circuit will operate within normally acceptable error rate parameters. Such parameters are available upon request. If the customer desires additional conditioning, such conditioning shall be considered a Special Customer Arrangement and will be billed in accordance with Section B.16.01.
.0114 Teleprinter Service is offered at transmission speeds of 0-75 baud and 0-150 baud.
.012 Digital Service:
.0121 Terrestrial Digital Service - 1.5 (TDS 1.5) is a point-to-point dedicated circuit used
for simultaneous two-way transmission of serial bipolar, isochronous digital signals at a transmission speed of 1.544 mbps .
. 0122 Digital Data Service (DDS) is a point-to-point dedicated circuit used for
simultaneous two-way transmission at synchronous speeds of 2.4, 4.8, 9.6, and 56 kbps.
.0123 DSO Hubless Access is a digital local access arrangement which is provided by
the Local Exchange Carrier, where available, to connect customers' premises to MCl terminals to provide synchronous digital transmission at data speeds of $2.4,4.8,9.6,56$, or 64 kbps .
. 0124 Digital Private Line Service (DPLS) is a dedicated digital circuit used for voice
and data communications at transmission speeds of up to $64^{*} \mathrm{kbps}$ and fractional T-1 speeds up to 768 kbps in 56 kbps or 64 kbps increments. This service can be accessed by either Analog Local Access or Digital Local Access, including DS0 Access, Digital Data Local

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Access, T-1 Digital Access or Terrestrial Digital Service - 45 Local Access. Multipoint service is available for analog data applications and for digital data communications at speeds up to 56 kbps .

* For clear channel 64 kbps circuits, the customer must provide B8ZS or clear channel compatible customer terminal equipment.
. 0125 Terrestrial Digital Service - 45 (TDS-45) is a point-to-point dedicated circuit used for simultaneous two-way transmission of serial bipolar, isochronous digital signals at a transmission speed of 44.736 mbps. One TDS-45 channel provides the equivalent information handling capacity of 28 TDS-1.5 channels or 672 voice equivalent circuits. TDS-45 may be used for any combination of voice and data communications.


## .013 Notification Required From Customers:

All customer requests to commence, change, or terminate a Fixed Term or Network Pricing Plan must be made in writing and received by MCl no later than the 15th day of the month preceding the month in which the desired action is to take effect. All rate plan changes for existing circuits take effect on the first day of a calendar month.

A customer may cancel any order for an optional Fixed Term or Network Pricing Plan provided that a written request to do so is received by MCl before the plan commences. A request to cancel an optional rate plan shall not be deemed to be a request to cancel any associated circuits, unless otherwise indicated in the written notification.

A customer must provide MCl with one month written notice to disconnect a circuit. All changes for dedicated leased line services and service components ordered under this tariff and provided by MCl , or by MCl as agent when acting in the customer's behalf, will apply for one month, from the time the notice is received, or until the requested disconnection date, whichever is later. The charges will apply whether or not the customer uses the circuit. A circuit may only be enrolled in one rate plan at a time. The Monthly Plan will be the applicable rate plan pursuant to which a circuit will be billed when no other plan has been selected by the customer, or when the selected Plan has not commenced, been canceled, or has expired. The Monthly Plan may also apply if the customer fails to comply with the requirements for notification as set forth above.
.02 Rates and Charges
. 021 Monthly Recurring Charges
. 0211 Circuit Terminations, Per End

Monthly
Circuit
Termination Type

## Charge per

Circuit End

## A. ANALOG SERVICE

MCI-Provided1
Voice Grade Service:

| $-\quad$ Access line(s) to customer | 0 miles | $\$ 45.00$ |
| :--- | :--- | :--- |
| premises |  | $1+$ miles |

- Interconnection to an
interstate switched private line service furnished by another carrier
- Local business telephone line

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Analog Data Service:4

- $\quad 0-300,1200,2400$ or 4800 bits
per second (b.p.s.)
\$ 36.75
- $\quad 7200$ b.p.s.
- $\quad 9600$ b.p.s.
\$ 78.75
\$ 78.75
Alternate Voice/Data Service:3
- $\quad 0-300,1200,2400$ or 4800 bits
per second (b.p.s.)
\$ 78.75
- $\quad 7200$ b.p.s.
- $\quad 9600$ b.p.s.
\$ 78.75
\$ 78.75
Teleprinter Service:

| - |  |
| :--- | :--- |
| -75 baud | $\$ 57.75$ |
| - | $0-150$ baud |

1 If applicable, a pass-through Special Access Surcharge will be applied to each
voice grade equivalent circuit end provided by a Local Exchange Carrier. The Surcharge, however, will not apply to those customers who furnish MCl with an exception certification (as defined herein).
2 The customer may elect to pay Voice Grade Circuit Termination Charges for permissive data use.
3 MCl warrants that if the customer selects a data termination, the circuit will operate within normally acceptable error rate parameters. Such parameters are available upon request. If the customer desires additional conditioning, such conditioning shall be considered a Special Customer Arrangement and will be billed in accordance with Section B.16.01.

| Monthly | Monthly |
| :--- | :--- |
| Circuit |  |


|  | Charge per | Charge |
| :---: | :--- | :--- |
| Termination Type <br> Circuit End | Per Mile |  |

B. DIGITAL SERVICE

MCI-Provided1
Digital Data Service:

| $\begin{array}{r} -2.4,4.8 / 9.6 \mathrm{kbps} \\ \$ 0.00 \end{array}$ |  | 0 miles | \$170.00 |
| :---: | :---: | :---: | :---: |
| 1+ miles $\quad \$ 180.00$ | \$1.00 |  |  |
| - 56/64 kbps |  |  | 0 miles |
| \$250.00 | \$0.00 |  |  |
| 1+ miles $\quad \$ 275.00$ | \$2.50 |  |  |
| DSO Hubless Service |  |  |  |
| $\begin{array}{r} -2.4,4.8 / 9.6 \mathrm{kbps} \\ \$ 0.00 \end{array}$ |  | 0 miles | \$140.00 |
| 1+ miles $\quad \$ 150.00$ | \$1.00 |  |  |

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| $-56 / 64$ kbps |  |  | 0 miles |
| :--- | :--- | :--- | :--- |
| 1+ miles | $\$ 165.00$ | $\$ 0.00$ | $\$ 1.00$ |

1 If applicable, as pass-through Special Access Surcharge will be applied to each voice grade equivalent circuit end provided by a Local Exchange Carrier. The surcharge, however, will not apply to those customers who furnish MCI WorldCom with an exemption certification (as defined herein).
. 022 Analog Service

## .0221 Analog Local Access Functions

.02211 Access Coordination (per Local Access Channel) - Charges apply if MCl orders the Local Access Channel, or in the case of customer-provided access, if the customer has not provided written notice to MCl that the customer accepts responsibility for the design, installation coordination and ongoing coordination of testing and trouble resolution for the Local Access Channel.

The following charges will apply only for circuits installed prior to November 1, 1998 and if MCl orders the Local Access Channel or if the customer requests MCl coordination.

| Monthly | Installation |
| :--- | :--- |
| $\$ 20.27$ | $\$ 167.00$ |

. 02212 Central Office Connection (COC) (per connection) Charge is the same whether access is MCI-provided or customer-provided.
The following charges will apply only for circuits installed prior to November 1, 1998 and if MCl orders the Local Access Channel or if the customer requests MCl coordination.

| Monthly | Installation |
| :--- | :--- |
| $\$ 19.45$ | $\$ 215.00$ |

. 02213 Special Access Surcharge:* When a access line is provided by a Local Exchange Carrier, a $\$ 25$ Special Access Surcharge will be applied to each Local Channel. Customers who use their access line for both intrastate and interstate calling pay only one surcharge per access line a month. The surcharge will not apply to those customers who furnish MCl with an Exemption Certification.

* Effective November 1, 1998, the Special Access Surcharge will no longer be assessed to subscribers.
.02214 Network Connection Charge (NCC) - The following monthly recurring and non-recurring charges will apply, per connection, only for circuits installed on or after November 1, 1998, if access is customer-provided.

| Monthly | Installation |
| :--- | :--- |
| $\$ 50.00$ | $\$ 0.00$ |

Analog Inter-Office Channel (IOC)
(For the IOC on a point to point private line service circuit for which the two points terminate at the same MCl Point of Presence, the mileage is 0 .)

All charges based on airline mileage as calculated using the formula presented in Section C-6.
. 02221 Monthly Plan: Under this plan, IOC charges are determined according to Mileage, using the applicable fixed and per mile monthly plan rates for the IOCs.


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$101+$
$\$ 290.03$
$\$ 0.34$
. 02222 Network Pricing Plans: Under these plans, a customer commits to minimum monthly IOC revenue level over a selected term. Network Pricing Plans are available at minimum monthly IOC revenue levels of $\$ 2,000, \$ 5,000, \$ 10,000$, $\$ 25,000, \$ 50,000, \$ 75,000, \$ 100,000, \$ 200,000, \$ 350,000, \$ 500,000, \$ 750,000$ and over $\$ 1,000,000$ terms of $1,2,3,4$, or 5 years. NPP terms will be applied pursuant to MCl Tariff FCC No. 1.

Network Pricing Plans - Percentage discount off monthly recurring IOC charges:

. 0231 TDS 1.5 Local Access Functions
. 02311 Local Access Channel - Monthly and Installation charges for each Local Access Channel will be calculated on an individual case basis.
. 02312 Access Coordination (per Local Access Channel) - Charges apply if MCl orders the Local Access Channel for access coordination. In the case of customer-provided local access channel, these charges apply for access coordination, if the customer has not provided written notice to MCI that the customer accepts responsibility for the design, installation coordination and ongoing coordination of testing and trouble resolution for the Local Access Channel. The following charges will apply only for circuits installed prior to November 1, 1998 and if MCl orders the Local Access Channel or if the customer requests MCl coordination.

| Monthly | Installation |
| :--- | ---: |
| $\$ 46.24$ | $\$ 215.00$ |

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. 02313 Central Office Connection (COC) (per connection) - The following charges will apply only for circuits installed prior to November 1, 1998 and if MCl orders the Local Access Channel or if the customer requests MCl coordination.

| Monthly | Installation |
| :--- | :--- |
| $\$ 150.80$ | $\$ 340.00$ |

. 023131 Central Office Multiplexing provided by the Local Telephone Company, will be calculated on an individual case basis, in accordance with the charges set forth in the relevant Local Exchange Carrier's tariff. The total of the charges imposed on MCl will be passed on to the customer.
.02314 Special Access Surcharge:* When a access line is provided by a Local Exchange Carrier, a $\$ 25$ Special Access Surcharge will be applied to each voice grade equivalent circuit end. Customers who use their access line for both intrastate and interstate calling pay only one surcharge per access line a month. The surcharge will not apply to those customers who furnish MCl with an Exemption Certification.

* Effective November 1, 1998, the Special Access Surcharge will no longer be assessed to subscribers.
. 02315 Network Connection Charge (NCC) - The following monthly recurring and non-recurring charges will apply, per connection, only for circuits installed on or after November 1, 1998, if access is customer-provided.

| Monthly | Installation |
| :--- | :--- |
| $\$ 200.00$ | $\$ 0.00$ |

## .0232 TDS 1.5 Inter-Office Channel (IOC)

(For the IOC on a point to point private line service circuit for which the two points
terminate at the same MCl Point of Presence, the mileage is 0 .)
. 02321 Monthly Plan: Under this Plan, IOC charges are determined by applying the per circuit and per mile Monthly Plan rates to individual IOCs. A customer may disconnect circuits or shift them to other plans subject to regulations in Section 2.013 entitled "Notification Required From Customers." Monthly Plan - Monthly Recurring IOC Charges:

| Mileage | Per Circuit | Per Mile |  |
| :---: | :---: | :---: | :---: |
| 0 |  | \$ 200.00 |  |
| 1-50 | \$1,090.00 |  | \$27.00 |
| 51-100 | \$1,940.00 | \$ 8.73 |  |
| 101 + | \$1,940.00 |  | \$ 8.73 |

## .02322 Optional Features

. 023221 Supporting charge detail on magnetic tape: \$100.00/Tape
. 023222 Terrestrial Digital Service: Central Office provided by the local telephone company: \$250.00/end
. 02323 Fixed Term Plans: Under these Plans, a customer may order individual circuits for fixed terms of 1, 2, 3, 4 or 5 years. The monthly recurring IOC charges under a particular plan are determined by deducting the applicable discount from the monthly charges calculated using the per circuit and per mile rates of the Monthly Plan. A customer may terminate a Fixed Term Plan or Plans before the end of the committed term or terms without liability, if: a revision in this Tariff results in a higher IOC rate for the Plan to which the customer has committed, and to which higher IOC rate the customer has not given written consent; the customer enrolls the TDS 1.5 IOC in a new Fixed Term Plan which expires on or after the expiration date of the existing Plan; the customer replaces the existing Fixed

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Term Plan or Plans with a Network Pricing Plan having a minimum monthly IOC revenue commitment equal to or greater than the total monthly IOC revenues generated under the existing Fixed Term Plan or Plans; the customer commits to a replacement TDS 45 Service between the same city pairs at which a circuit is enrolled in a Fixed Term Plan or Plans, which commitment to TDS 45 Service expires on or after the expiration date of all the existing Fixed Term Plans to be terminated.

Except as otherwise specified immediately above, if a customer terminates a Fixed Term Plan prior to its expiration, the customer shall pay termination charges for any unexpired portions of the term remaining after the notice period for disconnecting a circuit. The customer is liable for termination charges equal to 100 percent of the applicable monthly recurring TDS-1.5 IOC charges for any remaining portions of the first year of the term, and 50 percent of the charges for the remainder of any subsequent years.

Fixed Term Plan - Percentage discount off monthly recurring IOC charges:

| One Year <br> Years | Two Years |  | Three Years | Four Years |
| :--- | :--- | :--- | :--- | :--- |
| $10 \%$ | $12 \%$ |  | $15 \%$ |  | Five

. 02324 Network Pricing Plans: Under these plans, a customer commits to minimum monthly IOC revenue level over a selected term. Network Pricing Plans are available at minimum monthly IOC revenue levels of $\$ 2,000, \$ 5,000, \$ 10,000$, $\$ 25,000, \$ 50,000, \$ 75,000, \$ 100,000, \$ 200,000, \$ 350,000, \$ 500,000, \$ 750,000$ and over $\$ 1,000,000$ terms of $1,2,3,4$, or 5 years. NPP terms will be applied pursuant to MCl Tariff FCC No. 1.

Network Pricing Plans - Percentage discount off monthly recurring IOC charges:


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. 024 Terrestrial Digital Service - 45 (TDS-45)
. 0241 DS-3 Local Access

## .02411 Service Description

DS-3 Digital Access is a high capacity digital local access arrangement which relies on DS-3 transmission technology used by the Local Exchange Carrier, or other access provider, and which will be used to connect customer's premises to MCl terminals to provide customer access to MCl services.

## .02412 Rate Components

. 024121 Local Access Channel Monthly Recurring Channel Charges: The monthly recurring local loop charges are found in the relevant Local Exchange Carrier tariffs.
. 024122 Local Access Channel Non-Recurring Channel Charges: The non-recurring channel charges for circuits are found in the relevant Local Exchange Carrier tariffs.
.024123 M1/3 Multiplex: The following charge will apply per Central Office Connection to demultiplex/multiplex up to 28 D-1 (1.544 Mbps) channels from/into a DS-3 (44.736 Mbps) digital signal.

| Monthly | Installation |
| :--- | :--- |
| $\$ 950.00$ | $\$ 0.00$ |

. 024124 Network Connection Charge: The following monthly recurring and non-recurring charges will apply per connection if access is customer-provided.

| Monthly | Installation |
| :--- | :---: |
| $\$ 1,500.00$ | $\$ 0.00$ |

## . 02413 Local Access Options:

. 024131 Route Diversity: Charges will be calculated on an individual case basis in accordance with the charges set forth in the relevant Local Exchange Carrier's tariff, and passed on to the customer.
. 024132 Credit Allowance for Interruption of Local Access Service: For purposes of determining credit allowances in accordance with Section B-14 preceding, a DS-3 service is considered interrupted when: there has been a loss of continuity; or the error performance is below the design objective of $99 \%$ error free; seconds measured over a continuous 24 hour period.
. 0242 Inter-Office Channel (IOC) (per channel) - A TDS-45 Inter-Office Channel (IOC) connects two designated MCI terminals on MCl's digital fiber-optic network.

## . 02421 Monthly Plan:

Under the Monthly Plan, charges are determined according to mileage, using the applicable per circuit and per mile Monthly Plan rates for individual IOCs.

| Mileage <br> $1-50$ | Per Circuit | Per Mile |  |
| :--- | :---: | :---: | :---: |
| $50-100$ | $\$ 27,000.00$ | $\$ 80.00$ |  |
| $101+$ | $\$ 31,000.00$ | $\$ 120.00$ |  |
|  | $\$ 33,100.00$ |  | $\$ 83.00$ |

. 02422 Fixed Term Plans:
See section C-2.02323 for terms and conditions. Fixed Term Plans - Percent Discount Off Monthly Plan IOC Rates:
1 Year 2 Years 3 Years 4 Years 5 Years

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$10 \% 12 \% \quad 15 \% \quad 19 \%$
. 02423 Network Pricing Plans
Under this plan, a customer commits to a minimum monthly IOC revenue level over a selected term. Network Pricing Plans are available at a minimum monthly IOC revenue levels of $\$ 2,000, \$ 5,000, \$ 10,000, \$ 25,000, \$ 50,000, \$ 75,000, \$ 100,000$ and $\$ 200,000$ over terms of $1,2,3,4$, or 5 years. NPP terms will be applied pursuant to MCI Tariff F.C.C. No. 1. These are percentage discounts off of monthly recurring IOC charges.


The following charges will apply only for circuits installed prior to November 1, 1998 and if MCl orders the Local Access Channel or if the customer requests MCl coordination.

| Speed <br> $2.4,4.8,9.6 \mathrm{kbps}$ <br> $56 / 64 \mathrm{kbps}$ | $\$ 28.26$ | Monthly | Installation |
| :--- | :--- | :--- | :--- |
|  | $\$ 12.09$ | $\$ 232.00$ |  |

. 02512 Central Office Connection (COC) (per connection) The charge is the same whether access is MCI-provided or customer-provided.

The following charges will apply only for circuits installed prior to November 1, 1998 and if MCl orders the Local Access Channel or if the customer requests MCl WorldCom coordination.

| Speed <br> $2.4,4.8,9.6 \mathrm{kbps}$ <br> $56 / 64 \mathrm{kbps}$ | $\$ 16.61$ | Monthly | Installation |
| :--- | :--- | :--- | :--- |
|  |  | $\$ 167.00$ |  |

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.02513 Network Connection Charge (NCC) - The following monthly recurring and nonrecurring charges will apply, per connection, only for circuits installed on or after November 1, 1998, if access is customer-provided.

| Speed |  | Monthly |  |
| :--- | :--- | :--- | :--- |
| 2.4, $4.8,9.6 \mathrm{kbps}$ <br> $56 / 64 \mathrm{kbps}$ | $\$ 50.00$ |  | $\$ 0.00$ |
| 50.00 |  | $\$ 0.00$ |  |

. 0252 DDS Inter-Office Channel (IOC)
. 02521 Monthly Plan: Under this Plan, IOC charges are determined according to mileage and data speed, using the applicable per circuit and per mile Monthly Plan rates for individual IOCs. A customer may disconnect circuits or shift them to other plans subject to regulations in Section 2.013 entitled "Notification Required From Customers." Monthly Plan - Monthly Recurring IOC Charges:*

## .025211

2.4, 4.8, 9.6 Kbps IOC Charges:

Mileage
Per Circuit
0

Per Mile

|  | $\$ 100.00$ |
| :--- | ---: |
| $\$ 327.86$ | $\$ 0.38$ |
| $\$ 327.86$ | $\$ 0.38$ |

$\$ 0.38$
. 025212 56/64 Kbps IOC Charges:
Mileage
Per Circuit
Per Mile

| $1-50$ | $\$ 327.86$ | $\$ 0.38$ |
| :---: | :---: | :---: |
| $51-100$ | $\$ 327.86$ |  |
| $101+$ |  | $\$ 327.86$ |

N/A
0
$\$ 100.00$
,

| $1-50$ | $\$ 242.50$ | $\$ 7.76$ |  |
| :---: | :---: | :---: | :---: |
| $51-100$ | $\$ 436.50$ | $\$ 3.88$ |  |
| $101+$ |  | $\$ 582.00$ | $\$ 2.43$ |

* For the IOC on a point to point private line service circuit for which the two points terminate at the same MCI WorldCom Point of Presence, the mileage is 0.
. 02522 Network Pricing Plans: Under these plans, a customer commits to minimum
monthly IOC revenue level over a selected term. Network Pricing Plans are available at minimum monthly IOC revenue levels of $\$ 2,000, \$ 5,000, \$ 10,000$, $\$ 25,000, \$ 50,000, \$ 75,000, \$ 100,000, \$ 200,000, \$ 350,000, \$ 500,000, \$ 750,000$ and 1,000,000 over terms of $1,2,3,4$, or 5 years. NPP terms will be applied pursuant to MCl Tariff FCC No. 1.

Network Pricing Plans - Percentage discount off monthly recurring IOC charges:


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| \$ 50,000 |  |  | 13\% |  | 17\% |  | 19\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 21\% | 22\% |  |  |  |  |  |  |
| \$ 75,000 |  |  | 14\% |  | 18\% |  | 21\% |
| 22\% | 23\% |  |  |  |  |  |  |
| \$ 100,000 |  | 15\% |  | 19\% |  | 22\% |  |
| 23\% | 24\% |  |  |  |  |  |  |
| \$ 200,000 |  | 17\% |  | 22\% |  | 27\% |  |
| 28\% | 29\% |  |  |  |  |  |  |
| \$ 350,000 |  | 18\% |  | 23\% |  | 28\% |  |
| 29\% | 30\% |  |  |  |  |  |  |
| \$ 500,000 |  | 19\% |  | 24\% |  | 29\% |  |
| 30\% | 32\% |  |  |  |  |  |  |
| \$ 750,000 |  | 20\% |  | 25\% |  | 30\% |  |
| 32\% | 35\% |  |  |  |  |  |  |
| \$1,000,000 |  | 21\% |  | 26\% |  | 31\% |  |
| 35\% | 40\% |  |  |  |  |  |  |
| . 026 Digita | Service (DPLS) |  |  |  |  |  |  |
| . 0261 DPLS | Functions |  |  |  |  |  |  |

. 02611 Local Access Channel
Local Access for this service can be acquired through one of the following types of analog or digital access: Analog Local Access (Section 3.0111), TDS 1.5 Local Access (Section 3.0211), DDS Local Access (Section 3.0311), TDS-45

Local Access (Section 3.0411) or DSO Hubless Access. DSO Hubless Access is a digital local access arrangement which is provided by the Local Exchange Carrier, where available, to connect customers' premises to MCI WorldCom terminals to provide synchronous digital transmission at data speeds of $2.4,4.8,9.6,56$, or 64 kbps .
. 02612 Access Coordination (per Local Access Channel) - Charges apply if MCl orders
the Local Access Channel. In the case of customer-provided local access
channels, these charges apply for access coordination, if the customer has not
provided written notice to MCl that the customer accepts responsibility for the
design, installation coordination and ongoing coordination of testing and trouble
resolution for the Local Access Channel.
The following charges will apply only for circuits installed prior to November 1, 1998 and if MCl orders the Local Access Channel or if the customer requests MCl coordination.

| Access Speed (kbps) | Monthly | Installation |
| :--- | :--- | :---: |
| Analog/DS0 Hubless | $\$ 28.26$ | $\$ 167.00$ |
| $(2.4-9.6,56,64 \mathrm{kbps})$ | $\$ 2$ |  |

T-1
Channelized \& Unchannelized
(128-768 kbps)
$\$ 46.24$
$\$ 215.00$
.02613 Central Office Connection (COC) The charge is the same whether access is
MCI-provided or customer-provided (per connection).
The following charges will apply only for circuits installed prior to November 1, 1998 and if MCl orders the Local Access Channel or if the customer requests MCl coordination.

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| Analog/DSO Hubless |  |
| :--- | :---: |
| $(2.4-9.6,56,64 \mathrm{kbps})$ | $\$ 19.45$ |
| $\$ 215.00$ |  |

T-1
Channelized \& Unchannelized
(128-768 kbps)
.02614 Network Connection Charge (NCC) - The following monthly recurring and nonrecurring charges will apply, per connection, only for circuits installed on or after November 1, 1998, if access is customer-provided.

| Access Speed <br> Installation |  |
| :--- | :--- |
| Analog/DSO Hubless |  |
| $(2.4-9.6,56,64 \mathrm{kbps})$ | $\$ 50.00$ |
| $\$ 0.00$ |  |
| T-1 |  |
| Channelized \& Unchannelized | $\$ 200.00$ |

. 02615 Special Access Surcharge:* When a access line is provided by a Local Exchange Carrier, a $\$ 25$ Special Access Surcharge will be applied to each voice grade equivalent circuit end. Customers who use their access line for both intra- and interstate calling pay only one surcharge per access line a month. The surcharge will not apply to those customers who furnish MCl with an Exemption Certification.

* Effective November 1, 1998, the Special Access Surcharge will no longer be assessed to subscribers.
.02616 DPLS supporting multipoint digital data applications is available only with Digital Access. Service supporting multipoint analog data applications can be accessed by either Analog Local Access or Digital Local Access.
. 02617 Local Exchange Carrier bridging for Multipoint Digital Private Line is supported where available. The customer will be assessed all applicable Local Exchange Carrier charges.
. 02618 Clear Channel 64 kbps Digital Private Line Service requires T1 local access with B8ZS line coding or DS0 Access from the Local Exchange Carrier, where available.
.02619 DPLS at fractional T-1 speeds of multiple 56 kbps is available only with T-1 Local Access from the Local Exchange Carrier, Service with fractional T-1 speeds in multiples of 64 kbps is available only with T-1 Local Access with B8ZS line coding.
. 0262 DPLS Inter-Office Channel (IOC)
.02621 Monthly Plan: Under this Plan, IOC charges are determined according to mileage and data speed, using the applicable per circuit and per mile Monthly Plan rates for individual IOCs. A customer may disconnect circuits or shift to other plans

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subject to regulations in Section 2.013 entitled "Notification Required From Customers."

## DPLS Monthly Recurring IOC Charges:

(For the IOC on a point to point private line service circuit for which the two points terminate at the same MCI Point of Presence, the mileage is 0 .)


The Interoffice Channel (IOC) monthly fixed and per mile rates for Digital Private Line Service bandwidths above 768 kbps will be charged according to the TDS 1.5 rates listed herein.
. 02622 Network Pricing Plans (NPP): Under these plans, a customer commits to minimum monthly IOC revenue level over a selected term. Network Pricing Plans are available at minimum monthly IOC revenue levels of $\$ 2,000, \$ 5,000$, $\$ 10,000, \$ 25,000, \$ 50,000, \$ 75,000, \$ 100,000, \$ 200,000, \$ 350,000, \$ 500,000$, $\$ 750,000$ and 1,000,000 over terms of 1, 2, 3, 4, or 5 years. NPP terms will be applied pursuant to MCI Tariff FCC No. 1.

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. 026221 DSO (2.4-9.6, $56 \mathrm{kbps}, \& 64 \mathrm{kbps})$
Network Pricing Plans - Percentage discount off monthly recurring IOC charges:

| Minimum Monthly IOC 5 | 1 |  | 2 |  | 3 |  |  | 4 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue Commitment | Year | Year | Years |  | Years |  | Years |  |  |  |
| \$ 2,000 |  |  | 2\% | 5\% | 6\% |  | 8\% |  | 10\% |  |
| \$ 5,000 |  |  | 3\% | 6\% | 7\% |  | 9\% |  | 11\% |  |
| \$ 10,000 |  |  |  | 4\% | 7\% | 8\% |  | 10\% |  | 12\% |
| \$ 25,000 |  |  |  | 5\% | 8\% | 9\% |  | 11\% |  | 13\% |
| \$ 50,000 |  |  |  | 6\% | 9\% | 10\% |  | 12\% |  | 14\% |
| \$ 75,000 |  |  |  | 7\% | 10\% | 11\% |  | 13\% |  | 15\% |
| \$ 100,000 |  |  |  | 8\% | 11\% | 12\% |  | 14\% |  | 16\% |
| \$ 200,000 |  |  |  | 9\% | 12\% | 13\% |  | 15\% |  | 17\% |
| \$ 350,000 |  |  |  | 10\% | 13\% | 14\% |  | 16\% |  | 18\% |
| \$ 500,000 |  |  |  | 10\% | 13\% | 14\% |  | 16\% |  | 18\% |
| \$ 750,000 |  |  |  | 10\% | 13\% | 14\% |  | 16\% |  | 18\% |
| \$1,000,000 |  |  | 10\% | 13\% | 14\% |  | 16\% |  | 18\% |  |

. 026222 Fractional T-1 / 112-768 kbps

| Minimum Monthly IOC $5$ | 1 |  | 2 |  | 3 |  |  | 4 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue Commitment | Year | Year | Years |  | Years |  | Years |  |  |  |
| \$ 2,000 |  |  | 13\% | 16\% | 17\% |  | 18\% |  | 19\% |  |
| \$ 5,000 |  |  | 16\% | 18\% | 19\% |  | 20\% |  | 21\% |  |
| \$ 10,000 |  |  |  | 19\% | 20\% | 21\% |  | 22\% |  | 23\% |
| \$ 25,000 |  |  |  | 21\% | 22\% | 23\% |  | 24\% |  | 25\% |
| \$ 50,000 |  |  |  | 23\% | 24\% | 25\% |  | 26\% |  | 27\% |
| \$ 75,000 |  |  |  | 25\% | 26\% | 27\% |  | 28\% |  | 29\% |
| \$ 100,000 |  |  |  | 27\% | 28\% | 29\% |  | 30\% |  | 31\% |
| \$ 200,000 |  |  |  | 28\% | 29\% | 30\% |  | 31\% |  | 32\% |
| \$ 350,000 |  |  |  | 29\% | 30\% | 31\% |  | 32\% |  | 33\% |
| \$ 500,000 |  |  |  | 30\% | 31\% | 32\% |  | 33\% |  | 34\% |
| \$ 750,000 |  |  |  |  | 31\% | 32\% | 33\% |  | 34\% |  |
| 35\% |  |  |  |  |  |  |  |  |  |  |
| \$1,000,000 |  |  | 32\% | 33\% | 34\% |  | 35\% |  | 36\% |  |

## .02623 City Pair Discounts

The following discounts are applied to the total monthly fixed and per mile IOC charges and the monthly Digital Private Line COC charges for customers who have two or more circuits between any pair of cities listed in MCl's FCC Tariff No. 1, Table IV, Section C-12. City Pair Discounts are not applicable for Multipoint Digital Private Line Service and/or Digital Private Line Service at speeds above 64 kbps.

| Number of IOCs | Percent Discount |
| :--- | :---: |
| 2 |  |
| 3 |  |
| 4 | $6 \%$ |
| 5 | $7 \%$ |
| 6 | $8 \%$ |
| 7 | $8 \%$ |
| 8 | $9 \%$ |
| 9 | $10 \%$ |
| $10+$ | $11 \%$ |
|  |  |

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See MCI's FCC Tariff No. 1, Section C-11 for method of calculation for Multipoint Digital Private Line Service mileage charges.
. 027 Installation Charges for Analog and Digital Service
Per Circuit End Per Order

| .0271 | Installation: |  |
| :--- | :--- | :--- |
| .02711 | Analog | $\$ 50.00$ | 80.00

. 02712 Digital Service
$\begin{array}{ll}\text {-Digital Data Service } & \$ 350.00\end{array}$
-DSO Hubless
2.4, 4.8, 9.6 kbps
$\$ 420.00$
$\$ 50.00$

56/64 kbps $\quad \$ 50.00$
.02713 Terrestrial Digital
$\$ 500.00$ $\$ 50.00$
. 028 Non-Recurring Charges for Analog and Digital Service
The Rates and Charges can be found in the Company's "Service Publication And Price Guide" at www.verizonbusiness.com/guide (The Guide) located on the Company's website at www.verizonbusiness.com (Companion Interstate Service).

## 3. METERED USE SERVICE

. $04 \quad$ Option C (MCI WATS)
(Beginning April 1, 1994, Option C (WATS) will not be available to new subscribers.)
Option C involves the provision of intercity communications channels. Option C is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between his premises and MCI's terminal location and allowing the termination of calls via a combination of $\mathrm{MCl}-$ provided intercity facilities and local business telephone lines, and the resold facilities of other carriers. All Option C calls are subject to a one minute average connect time (i.e. total monthly minutes of use divided by total monthly calls must equal at least one minute). All Option C calls are rounded to the next higher 6-second increment. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ 0.01$.

## . 041 Monthly Recurring Charges

$.0411 \quad$ Intercity Facilities Usage Charges: Option C is available on the basis of usage charges and is subject to a Monthly Minimum Charge.

## .04111 Minimum Charge: $\$ 75$ for all usage

. 04112 Usage Charges: Usage Charges are determined by such variables as Rate Periods, Rate Schedules and Service Areas. The charges are billed according to the average monthly use for each rate period of each dedicated access line within a service group.* (See definition of "Service Group" in Section A preceding.) The rate period is determined by the day and time at the Option C dedicated access line location.

* The average monthly minutes of use for each rate period per access line will be deemed to be the same as the average monthly minutes of total traffic (including traffic to Canada) for each rate period. The resulting effective per minute rate will then be applied to the customers Tier 1 and Tier 2 usage, respectively.
a) RATE PERIODS:

Business Day Period: 8:00 a.m. through 5:00 p.m. Monday through Friday

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Evening Period: 5:00 p.m. through 11:00 p.m. Sunday through Friday
and all day on MCl-recognized National Holidays except when a lower rate would normally apply.
Night and Weekend Period: 11:00 p.m. to 8:00 a.m. all days 8:00 a.m. to 11:00 p.m. Saturday 8:00 a.m. to 5:00 p.m. Sunday
b) RATE SCHEDULES: The Tier 1 hourly Usage Charges as specified in Section C-3.041122 below apply to calls terminating, via MCI-provided intercity facilities, in those cities set forth in Table IV, Section C-7. The Tier 2 hourly Usage Charges as specified in Section C-3.041122 below apply to calls terminating, via resold intercity facilities of other carriers, in cities other than those set forth in Table IV, Section C-7.
c) SERVICE AREAS

Service Areas (S.A's) represent broad geographical areas which encompass specific locations to which the customer subscribes. The Service Areas are designated S.A one through S.A. five and each higher Service Area includes service to all lower numbered Service Areas. See Section C-7, Table IV, Part C, for complete geographical coverage of Service Areas.
. 041121 Rate Step Table:
The following Rate Step Table is used to determine the usage rates that apply to Option C. To use the table, locate the number in the column under the selected service area. This number is referred to as the Rate Step. Then locate the same Rate Step number on the Monthly Usage Table (Section C-3.041122). The rates listed on that line will apply to the service provided for that Originating State and Service Area.

RATE STEP
DESIGNATION BY SERVICE AREA (SA)

| ORIGINATING | RATE STEP |  |  |  |  |  |  |
| :--- | :---: | :--- | :--- | :--- | :--- | :--- | :--- |
| STATE | SA1 | SA2 | SA3 | SA4 | SA5 |  |  |
| Illinois-N | 3 |  | 6 |  | 8 | 10 | 15 |
| Illinois-S | 3 |  | 6 | 8 | 10 | 15 |  |

.041122 Monthly Usage Table:
The following hourly rates apply to the average use for each rate period, for each MCI WATS access line within a service group.


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PER HOUR OF USE PER RATE PERIOD, PER ACCESS LINE

| RATE STEPS | All Hours |  |
| :--- | :--- | :--- |
|  |  |  |
| 3: | Tier 1 | 5.20 |
|  | Tier 2 | 5.81 |
| 6: | Tier 1 | 5.44 |
|  | Tier 2 | 6.07 |
| 8: | Tier 1 | 5.63 |
|  | Tier 2 | 6.29 |
| 10: | Tier 1 | 5.79 |
|  | Tier 2 | 6.48 |
| 15: | Tier 1 | 6.09 |
|  | Tier 2 | 6.81 |

## Method of Determining Usage Charges

Based upon the hourly rates set forth in Section C-3.041122, MCI WATS usage charges are calculated as described below:*

Night/Weekend
a) Determine the total minutes of monthly usage for each rate period over all dedicated access lines in a service group.
b) Determine the total number of access lines in service during the month (access lines in service for a partial month will be pro-rated).
c) Determine the average usage for each rate period per access line by dividing the minutes for each rate period from (a) above by the number of lines from (b) above.

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d) Determine the effective rate step for the desired service area from the appropriate originating state.
e) Determine the effective Tier 1 hourly rate for each rate period by: 1) Multiplying the total hours in each tapered usage increment for that rate period by the associated hourly rate for that increment; 2) totaling these charges for each rate period; and 3 ) dividing the total by the average usage per line from (c) above.
f) Repeat step (e) for Tier 2 usage.
g) Determine the Tier 1 usage charge for each rate period by multiplying the effective Tier 1 hourly rate per rate period from (e) above by the total Tier 1 hours of monthly use in a service group for each rate period, respectively, and totaling these charges.
h) Repeat step (g) for Tier 2 usage by using the effective Tier 2 hourly rate per rate period as determined in (f) above.
i) Determine the total Tier 1 and Tier 2 usage charge for all rate periods in each service group by adding the results of (g) and (h) above.

* Minutes used in the calculation include both
intrastate and interstate minutes.
$.0412 \quad$ Circuit Termination Charges
. 04121 MCI-provided Dedicated Access Line:
$\$ 100$ each
.041211 Special Access Surcharge
If applicable, a pass-through Special Access Surcharge will be applied to each voice grade equivalent circuit end provided by a Local Exchange Carrier. Customers who use their access line for both intrastate and interstate calling pay only one Surcharge per access line a month. The Surcharge, however, will not apply to those customers who furnish MCl with an exemption certification (as defined herein).
. 04122 Customer-provided Dedicated Access Line: $\$ 50$ each
.0413 Directory Assistance
An undiscounted charge will be applied to each Directory Assistance call, subject to the provisions of Section B-6.04 herein.
.0414 Optional Features
. 04141 Accounting Codes (2-Digit)
\$15/99 Codes
From 1 to 99 codes per customer per
originating location. Charges for accounting codes will not be pro-rated.

| .04142 | Call Records on Magnetic Tape |  |
| :--- | :--- | :--- |
| .042 Installation Charge \$100/Tape <br> Access Line Per Order $\$ 50$ | Per |  |
| $\$ 120$ |  | $\$ 0$ |

## .043 Non-Recurring Charges

The Rates and Charges can be found in the Company's "Service Publication and Price Guide" at www.verizonbusiness.com/guide (The Guide) located on the Company's website at www.verizonbusiness.com (Companion Interstate Service).

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## . 044 Service Availability

Option C is available between the metropolitan areas set forth in Section C-7, Part A, Table III and from them to all cities within the State of Illinois.

Option D is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between the customer's premises and MCI's terminal location and allowing the termination of calls via a combination of MCl -provided intercity facilities and local business telephone lines. All Option D calls are subject to an eighteen second average connect time and are rounded to the next higher 6-second increment. The service as offered in this tariff is an add-on to the interstate MCI PRISM I Service provided in MCI's Tariff F.C.C. No. 1. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ 0.01$.

## . 0512 Directory Assistance

An undiscounted charge will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04 herein.

## $.0513 \quad$ Volume Discounts

Volume Discounts may apply to intrastate usage revenue. These discounts are subject to the terms and conditions outlined in MCl Tariff FCC No. 1.
. 052 Service Availability
Option D is available from all cities listed in Section C-7A and C-7B.
. $07 \quad$ Option F (MCI 800 Service)
MCl 800 Service is an inbound voice service that permits intrastate calls to a customer's station in one location from stations located in other exchanges and in which the MCl 800 customer is billed for the calls rather than the call originators. All Option F calls are subject to an 18 -second minimum initial period and additional 6 -second increments. All Option F calls are rounded to the next higher 6-second increment.

A call begins when call termination is received by or passes through customer premises equipment. It is the customer's responsibility to pass appropriate answer supervision back to the MCl point of connection. The service as offered in this tariff is an add-on to the interstate 800 Service provided in MCI Tariff F.C.C. No. 1.

Unless otherwise indicated herein, the terms "MCI 800 Service", " 888 Service", and/or "Toll Free Service"; and the terms " 800 number", "888 number", and/or "Toll Free number", can be used interchangeably when used throughout this tariff.

The Company does not invoice charges in fractions of a cent; the minimum Charge for any charge element is $\$ 0.01$.

## . 071 Monthly Recurring Charges

.0711 Terminating Access Line Charges:* An MCI 800 customer must choose between Switched WATS, Dedicated Access, and Business Lines for all lines for each 800 Service terminating service group. Charges therefore vary depending on the type of access selected by the customer.

* The Special Access Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish MCI with an Exemption Certificate (as defined herein).

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## . 072 Usage Charges:

. 0721 Recurring Charges: See Section C-3.081 of MCI Tariff F.C.C No. 1.
. $0723 \quad$ Per Minute Usage Charges
. 07231 Switched WATS Termination: $\$ .2026$
. 07232 Dedicated Termination:

| Business Day | Evening |  | Night/Weekend |
| :--- | ---: | ---: | ---: |
| $\$ .1579$ |  | $\$ .1552$ | $\$ .1516$ |

. 07233 Business Line Termination:

| Business Day | Evening |  |
| :--- | ---: | ---: |
| $\$ .2328$ |  | $\$ .2244$ |

.073 Volume Discounts
Volume Discounts may apply to intrastate usage revenue. These discounts are subject to the terms and conditions outlined in MCI Tariff FCC No. 1.

## . 074 Feature Charges

$0741 \quad$ Enhanced Call Router (ECR): This feature consists of voice response functions that include Menu Routing, Message Announcements, Database Routing, and Busy/No Answer Rerouting. All other 800 Features used to establish the ECR functions will be charged as applicable.
.07411 For all ECR functions the following charges apply:
Per minute Transport Charge: This time associated with this charge is from the point of connection with the 800 number to when the caller hangs up. Please refer to MCI Tariff FCC No. 1 for specific charges.
.07412 Per Call Feature Charge: With ECR, the customer may choose any combination of the following 800 features: ECR Menu Routing, ECR Message Announcement, ECR Database Routing, and/or ECR Busy/No Answer Rerouting. Please refer to MCI Tariff FCC No. 1 for specific charges.
. 075 Service Availability
Option F is available as follows:
A. Switched WATS terminating access is available in all exchanges which have been converted to equal access in the cities listed in Table II, Part B.
B. Dedicated terminating access is available in the locations in Table I.
C. Business Line terminating access is available in all locations listed in Table II.
. $08 \quad$ Option G (Vnet Service)
Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

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Vnet Service is a customized virtual network telecommunications service. It provides a unified service for multi-location companies, providing both communications and management features. Vnet is suitable for long distance calls between company locations. The service as offered in this tariff is an add-on to the interstate Vnet Service provided in MCI Tariff F.C.C. No. 1.

Subscribers to Vnet take a Basic Feature Package which includes the availability of Dedicated and Shared Access and Termination; with Volume Discounts; Directory Assistance; Universal Range Privilege; a 7-digit customer-defined private dialing plan, 10-digit Exclusion, 10-Digit Private Dialing Plan, Accounting Codes and a consolidated invoice for all Vnet calls from all locations. They may also subscribe to optional features, including Customer Information Management (CIM) Access, Direct Termination Overflow, ID Codes, Call Detail Tapes, Customized Range Privileges and Network Information Management System (NIMS) Access.

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ 0.01$.

## .081 Rates and Charges

. 0811 Dedicated Access/Termination
. 08111 Analog Dedicated Leased Line Functions (Analog Access)
Components associated with Analog Access and their relevant monthly and non-recurring charges are those in Section C-3.0911 of MCl Tariff F.C.C. No. 1.
. 08112 Digital Dedicated Leased Line Functions (T-1 Digital Access)
Components associated with T-1 Digital Access and their relevant monthly and non-recurring charges are those shown in Section C3.0911 of MCI Tariff F.C.C. No. 1.
. 0812 Shared Access
. 08121 Shared Access Methods
.081211 Vnet Dial "1" Access - available in MCI-served equal access exchanges. Subscribers can dial Vnet 7-digit and 10-digit private dialing plan numbers. Subscribers must dial the prefix "700" before a 7 -digit private dialing plan number.
.081212 Vnet Card Access* - available from any phone via an "800" number. Subscribers can dial Vnet 7-digit and 10-digit private dialing plan numbers.

* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.


## . 08122 Charges for Shared Access

. 081221 Shared Access usage 18-second minimum duration with 6-second increments. Applies to calls originated by Shared Access Methods.
The rates are included in the rate tables found on pages 76.10 through
76.10.2 of this tariff.
. 081222 Vnet Dial "1" Location Charge - applies to each Vnet Dial "1" location.
Installation
See Section C-3.0911222 of MCI F.C.C. Tariff No. 1
.081223 Vnet Card Surcharge* - applies to each Vnet Card call.
$\$ 0.40$ per call.

* Effective December 1, 2014, Calling Card Service is

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grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
.0813 Shared Termination-18-second minimum duration with 6-second increments. The rates are included in the rate tables on pages 76.10 through 76.10 .2 of this tariff.
.0814 At the customer's request and where feasible, MCI may permit the customer to obtain other forms of access to the customer's Vnet service; or MCl may procure other forms of access to such service. All applicable recurring and non-recurring charges for such service will be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. The installation and monthly charges for any interface equipment associated with such access that is provided by MCl shall be calculated on an individual case basis. If MCI procures access for the customer from the Local Exchange Carrier, the customer's use of such access shall be in conformity with the regulations and other terms and conditions under which the Local Exchange Carrier provides such access. In addition to such individual case basis charges, MCl shall assess charges for the following:

Analog or T-1 Digital or TDS-45 Access Coordination (if requested by the customer). (See Sections C-2.02112, C-2.02213 and C-2.02412, respectively, of MCI WorldCom Tariff F.C.C. No. 1.)

Analog, T-1 Digital, or TDS-45 MCI Central Office Connection.
T-1 Digital Central Office Options (See Section C-2.02222 of MCI WorldCom F.C.C. Tariff No. 1.)
.0815 Transport Methods
.08151 Shared Transport
The rates are included in rate tables on pages 76.10 through 76.10 .2 of this tariff.
. 0816 Usage Rates: These charges are based upon the access and termination methods used.
.08161 Business Day Rates: The following Intrastate rates are applicable 8 a.m. -5 p.m. weekdays.

| Switched-Switched | Switched-Dedicated |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Dedicated-Switched | Dedicated-Dedicated* |  |  |  |
| First Add'l | First | Add'l |  | First | Add'I |
| 18 Secs. 6 Secs. | 18 Secs. 6 Secs. | 18 Secs. 6 Secs. |  |  |  |
| All Areas | \$0.0580 \$0.0212 | \$0.0391 \$0.0130 | \$0.0240 | \$0.0080 |  |

. 08162 Non-Business Day Rates: The following Intrastate rates apply at all times other than 8 a.m. -5 p.m. weekdays.

|  |  | Switched-Dedicated |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Switched-Switched |  | Dedicated-Switched |  | Dedicated | d-Dedica |  |  |  |  |
| First |  | Add'\| | First |  | Add'I |  |  | First | Add'I |
| 18 Secs. | 6 Secs. | 18 Secs. 6 Secs. |  | 18 Secs. | 6 Secs. |  |  |  |  |
| All Areas | \$0.0518 | \$0.0172 | \$0.0301 | \$0.0101 |  | \$0.0166 | \$0.0055 |  |  |

.08163 Business Day Rates: The following rates apply to all Vnet calls which originate and terminate within a single Local Access Transport Area (LATA) in the state of Illinois between the hours of 8 a.m. and 5 p.m. weekdays.

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| Switched-Switched |  | Dedicated-Switche |  | Dedicated | d-Dedica |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| First | Add'। |  | First |  | Add'l |  |  | First | Add'\| |
| 18 Secs. 6 Secs. |  | 18 Secs. 6 Secs. |  | 18 Secs. | 6 Secs. |  |  |  |  |
| All Areas | \$0.0230 | \$0.0077 | \$0.0116 | \$0.0039 |  | \$0.0113 | \$0.0038 |  |  |

.08164 Non-Business Day Rates: The following rates apply to all Vnet calls which originate and terminate within a single Local Access Transport Area (LATA) in the state of Illinois at all times other than between 8 a.m. and 5 p.m. weekdays.


. 08166 Non-Business Day Card Rates:** The following rates apply at all times other than 8 a.m. -5 p.m. weekdays.

.08167 Government Pricing Plan (GPP)
The following rates will be applied for customers of Type 11, Type 12, Type 13, and Type 14 GPPs as described in MCI WorldCom's F.C.C. No. 1 tariff, Section C-16.

Day:

| Switched-Switched |  | Switched-Dedicated |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Dedicated-Switched | Dedicated-Dedicated* |  |
| First | Add'l | First | Add'I | First |
| Add'\| |  |  |  |  |
| 18 Secs. 6 Secs. |  | 18 Secs. 6 Secs. | 18 Secs. 6 Secs. |  |
| \$0.0389 \$0.0130 |  | \$0.0275 \$0.0092 | \$0.0169 \$0.0056 |  |
| Non-Day: |  |  |  |  |
| Switched-Switched |  | Switched-Dedicated |  |  |
|  |  | Dedicated-Switched | Dedicated-Dedicated* |  |
| First | Add'I | First | Add'I | First |
| Add'\| |  |  |  |  |
| 18 Secs. 6 Secs. |  | 18 Secs. 6 Secs. | 18 Secs. 6 Secs. |  |
| \$0.0349 \$0.0116 |  | \$0.0212 \$0.0071 | \$0.0117 \$0.0039 |  |

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* Reflects the transport portion of the call.
** Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
. 0817 Directory Assistance: An undiscounted charge will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04 of this tariff.
.0818 Operator Services: For intrastate calls placed with the assistance of an MCI Operator, the rates described in Sections C-3.0251 and C-3.0252 will apply.


## . 0819 Vnet Market Area Calling

(Effective November 15, 1998, Vnet Market Area Calling will no longer be available to new subscribers.)
Offers intraLATA, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination. This call type is not available to customer locations that fall within the local service area as defined in MCImetro Local Exchange Tariffs.

The following rates will apply to all Market Area calls originating and terminating within the Customer's Market Area.

Dedicated-Switched/Dedicated-Dedicated:
1st 18 Secs.
Add'I 6 Secs.
All times of Day
A customers Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing Market Area Calling.

In addition, Vnet discounts as outlined in MCI WorldCom's F.C.C. Tariff No. 1, Section C-3.097 will apply. If a customer subscribes to a Special Customer Arrangement with intrastate discounts or rates then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling. Customers must have Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to use this feature.

The Market Area Calling feature cannot be used to originate 911, Directory Assistance, operator services calls, toll free or terminate inbound local calls. Customers must maintain LEC-provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availability.
. 082 Service Availability: Vnet Service is available as follows:
A. T-1 Digital Access for Vnet is available in the following MCI Metropolitan Area Terminal locations:

| Bloomington | Champaign | Downers Grove |
| :--- | :--- | :--- |
| Carbondale | Chicago | Rockford |

B. Analog Local Access for Vnet is available in the following MCI Metropolitan Area Terminal locations:

| Bensenville | Downers Grove | Peoria |
| :--- | :--- | :--- |
| Bloomington | Galesburg | Quincy |
| Carbondale | Mattoon | Rockford |
| Champaign | Northbrook | Springfield |
| Chicago | Oregon |  |

Effective April 1, 2017
C. Dial "1" access is available from all exchanges which have been converted to equal access in the cities listed in Section C-7, Table I.
. 10

## Option Q (MCI Vision)

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
-Beginning April 15, 1996, Option Q (MCI Vision) will not be available to new subscribers unless
otherwise noted herein.
MCI Vision is an outbound, customized telecommunications service which may include an inbound 800 service option using Business Line, WATS Access Line, or Dedicated Access Line termination. It provides a unified service for single or multi-location companies using switched, dedicated, and card origination, and switched and dedicated termination. MCI Vision is suitable for long distance calls between company locations, as well as all long distance calls within the State of Illinois. All Option Q calls, intrastate, are subject to an 18-second minimum initial period and are then rounded to the next higher 6-second increment. All Option Q MCI Vision Power Rate Off-Peak outbound calls are subject to a 6 -second minimum initial period and additional 6-second increments. Inbound service ordered with the MCl Vision Power Rate Off-Peak Program is subject to an 18 -second minimum initial period and additional 6-second increments.

Subscribers to Vision take the MCI Vision Service Package which includes the availability of Dedicated, Switched and Card Access and Dedicated, Switched and WATS Access Line Termination, with Volume Discounts, Time of Day Discounts, MCI Vision 800, Long Distance Directory Assistance, Accounting Codes, Universal Range Privileges, Custom Calling Range Privileges, Call Detail, and either a consolidated invoice or location level invoice for all MCI Vision calls from all locations.

The rules and regulations governing the provision of service for inbound 800 calls are identical to those for Option F (MCI 800 Service), except where otherwise noted. All rates and charges apply to all MCI Vision programs unless otherwise specified.

The Company does not invoice charges in fractions of a cent; the minimum Charge for any charge element is $\$ 0.01$.
.101 Access Methods and Charges

## .1011 <br> Dedicated Access

.10111 T-1 Digital Access
T-1 Digital Access is a high capacity digital local access arrangement which relies on T-1 transmission technology provided by the local exchange carrier, and which will be used to connect customers premises to MCl terminals to provide customer access to MCl Service.
.101111 Central Office Connection (COC) - Charge is the same whether MCI-provided or customer-provided (per connection). Refer to MCI FCC Tariff No. 1 for specific charges. In addition to the charges associated with these components, MCl will assess charges for the following option, if applicable:
.101112 Access Integration
Option - A form of access which allows customers to utilize their dedicated access lines to carry traffic for both an inbound and an outbound service over the same channels.

## . 10112 Analog Access

. 101121 Local Access Channel - Monthly and installation charges for each Local Access Channel will be calculated on an individual case basis in accordance with the charges set forth in the relevant Local Exchange Carrier's tariff or in accordance with the rates of other access providers.

In addition to the charges associated with these components, MCI will assess charges for the following option, if applicable:
.101122 Access Integration Option - A form of access which allows customers to utilize their dedicated access lines to carry traffic for both an inbound and an outbound service over the same channels.

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## . 10121 Vision Switched Access

One-way, dial in/dial out multipoint service allowing the customer to originate and terminate calls via local business lines (also known as Dial "1" or Direct Dial access). Vision switched access is available to subscribers served by central offices where equal exchange access is available.

## . 10122 Vision Card Access*

Available from any touch-tone phone via an "800" number. Calls can be made to anywhere within the State of Illinois. Refer to MCl WorldCom FCC Tariff No. 1 for the per minute usage charge.

* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
. 10123 Vision Switched Digital Access (SDA)
Switched Dial-up service for transmitting data at a speed of 56 kbps . SDA is furnished via a switched digital access line provided by the customer's Local Exchange Carrier (LEC). The customer is responsible for obtaining this access line which connects the customer's premises to the LEC's central office. The customer is billed directly by the LEC for this access line.

Usage charges for SDA 56 kbps service calls made within the state of Illinois are based on Vision Switched Access rates as found in Section C-3.102. In addition, the regular discounts as described in Section C-3.102 apply.
. 10124 Inbound 800 Service
The charges in Section C-3.071 apply.
. 102 Rates and Charges
For customers participating in the Vision RPP Plan as described in MCI's F.C.C. Tariff No. 1, customers will receive the usage rates and discounts effective 2/1/95.
. 1021 Vision Switched Location Minimum Charge
Each location, each month, must have $\$ 5.00$ of usage or the customer will be charged the difference between their usage charges and $\$ 5.00$. All MCl Vision usage and surcharges associated with each location will apply toward this $\$ 5.00$ monthly switched location minimum charge.
. 10211 Per Minute Usage Charges:* Apply to all InterLATA Vision calls which originate and terminate in the State of Illinois.2/3
10211 Outbound: Switched Dedicated

Access
All Areas
. 102112 Inbound 800:
Switched WATS Access
Line Termination
All Areas
$\$ .1589$

Business Line/
Dedicated Access
Line Termination
$\$ .2484$

## Access

$\$ .1481$
\$. 1771
.10212 Per Minute Usage Charges:* Apply to all Vision calls which originate and terminate within a single Local Access Transport Area (LATA) in the state of Illinois.

| .102121 | Outbound: |  | Dwitched |
| :--- | :--- | :--- | :--- |
| Access | Access |  | $\$ .0494$ |
| All Areas | $\$ .0840$ |  |  |
| .102122 Inbound 800: | Business Line/ |  |  |


|  | Switched WATS Access <br> Line Termination | Dedicated Access |
| :--- | :--- | :--- | :--- |
| All Areas | $\$ .2574$ | $\$ .1847$ |

1 Usage includes both interstate and intrastate usage.
2 Vision customers participating in MCl's Interstate Tariff Off-Peak Vision Program will receive a $10 \%$ discount off of Switched and Dedicated intrastate Vision tariff rates. All Offpeak Vision Program Outbound calls are subject to a 6-second minimum initial period and additional 6-second increments.
3 For Vision customers participating in MCI Interstate Vision Regional Program, the following intrastate usage rates will apply. See Section C-3.10215 for the Vision Regional Card per call surcharge.

Card and Switched Access Dedicated Access

| InterLATA | $\$ 0.1248$ | $\$ 0.1143$ |
| :--- | :--- | :--- |
| IntraLATA | $\$ 0.0683$ | $\$ 0.0410$ |

. 10213 MCI Vision Power Rate*
(This program will continue to be available to customers after April 15, 1996.)
InterLATA IntraLATA

| Inbound/Outbound Switched Access | $\$ 0.1584$ | $\$ 0.0628$ |  |
| :--- | :--- | :--- | :--- |
| Inbound/Outbound Dedicated Access | $\$ 0.1237$ | $\$ 0.0373$ |  |
| Card Access ** |  |  | $\$ 0.1639$ |

Card Access
$\$ 0.0650$
Card Surcharge*
. 10214 MCI Vision Power Rate Off-Peak Program
(This program will continue to be available to customers after April 15,1996 .)
The MCI Vision Power Rate Off-Peak Program is available to customers who meet the criteria set forth in MCl's FCC Tariff No. 1.
The following usage rates apply for both outbound and inbound traffic:

| InterLATA | IntraLATA |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :---: |
| Peak | Off-Peak |  | Peak | Off-Peak |  |  |
| Switched Access: | $\$ .1747$ | $\$ .1087$ |  | $\$ .0693$ | $\$ .0431$ |  |
| Dedicated Access: | $\$ .1322$ | $\$ .0933$ |  | $\$ .0399$ | $\$ .0282$ |  |

For MCI Vision Power Rate Off-Peak Program Card Access, the rates and surcharge in Section C-3.10213 apply.
. 10215 Vision Card Surcharge* - applies to each Vision Card call other than calls to Directory Assistance, $\$ .95$ per call.

* Effective December 1, 2014, Calling Card Service is grandfathered and is no
longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.


## . 1022 Discounts:

(Customers who subscribe to Intrastate Private Line Data Services and also subscribe to MCI's Interstate Vision VIP Plus, are eligible to receive discounts on their intrastate data services as described in MCI's F.C.C. Tariff No. 1.)
. 10221 Time of Day Discounts - A 20 percent discount will apply, on a call-by-call basis, to all inbound and outbound traffic occurring during the Evening and Night/Weekend rate periods (i.e. anytime except 8 a.m. -5 p.m. weekdays). When a Vision call is established in one rate period and ends in the other, the rate in effect in each rate period applies to the portion of the call occurring during that rate

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period. The rate for inbound calls is the rate for the time of day at the terminating location. This discount does not apply to usage by customers of MCI Vision Power Rate.
. 10222 Volume Discounts: Volume Discounts may apply to intrastate usage revenue, including an optional Vision Value Insurance Plan (VIP). These discounts are subject to the terms and conditions outlined in MCI Tariff FCC No. 1. These discounts do not apply to usage by customers of MCI Vision Power Rate.
. 10223 Dedicated Termination Discount* - All Vision Switched, Dedicated, and Card Access traffic which is transmitted between locations of a Corporate Enterprise and which is terminated by means of dedicated termination facilities will receive a discount of $\$ .02$ per minute. This discount will be applied before any other discounts.

* This discount will continue to be available to customer after April 15, 1996.
. 10224 Optimizer Discount - A discount of 10 percent will be applied to all outbound Vision calls which are made to the single area code with the highest total usage (in dollars) in the period for which the bill is being calculated. This discount is calculated and applied at the location level. Directory Assistance calls are excluded from this discount. This discount is calculated on usage to that area code before all other discounts other than the Time of Day and Dedicated Termination Discounts are applied. This discount does not apply to usage by customers of MCI Vision Power Rate.
. 1023 Directory Assistance - An undiscounted charge per call will be applied to each Directory
Assistance call, subject to the provisions set forth in Section B-6.04 herein.
. 1024 Optional Features:
(These features will continue to be available to customers after April 15, 1996.)
The Vision Service Package, to which all Vision customers subscribe, includes the availability of Dedicated and/or Switched Access with Volume Discounts, Time of Day Discounts, Long Distance Directory Assistance, plus the following:

Accounting Codes (up to 7-Digits) - A customer can specify that Accounting Codes are to be dialed from specific dedicated access groups and Dial "1" telephone numbers (ANIs).

Universal Calling Range Privileges - A customer can specify the type of Vision calls allowable for users on each Dedicated Access Line group, for each Vision Card authorization code, for each Dial "1" ANI (originating telephone number) and for each ID code.

Call Detail on Paper and/or Magnetic Tape - Call detail records, including the pre-discounted price for each call. One type of Call Detail medium is included in this Package Fee; however, the customer may receive both Paper and Magnetic Tape at these additional costs: $\$ 25$ one-time set-up fee, $\$ 25$ per month.

Invoicing Options - A customer can select a single consolidated billing statement for all calls placed via Vision for all locations, or a location level invoice for each location.

The monthly MCI Vision Service Package Fee* is $\$ 50$ per customer per month for those customers whose monthly usage is $\$ 450$ or less. The MCI Vision Service Package Fee for customers whose monthly usage exceeds $\$ 450$ but is less than $\$ 500$ will be charged the difference between the customer's actual usage in that month and $\$ 500$. Customers whose monthly usage exceeds $\$ 500$ will not be charged a monthly Vision Service Package Fee.

* Usage includes both interstate and intrastate usage.
. 1025 Operator Services: For intrastate calls placed with the assistance of an MCl Operator, the rates described in Sections C-3.0251 and C-3.0252 will apply.
. 1026 Government Pricing Plan (GPP)
(This plan will continue to be available to customers after April 15, 1996.)
The following rates will be applied for customers of Type 11, Type 12, Type 13, and Type 14 GPPs as described in MCI's F.C.C. No. 1 Tariff, Section C-116.


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Day

|  | Non-Day |  |  |
| ---: | ---: | ---: | :--- |
| 1st 18 Secs. | Add'l 6 Secs. |  |  |
| .0140 |  | $\$ .0376$ | $\$ .0125$ |
| .0099 | $\$ .0228$ | $\$ .0076$ |  |

. 103 Non-Recurring Charges
(These charges will continue to be available to customers after April 15, 1996.)
Refer to Section C-3. 184 of MCI WorldCom Tariff FCC No. 1.

## . 104 Service Availability

Vision Service is available as follows:
A. T-1 Digital Access for Vision is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7, Table I Part B.
B. Analog Local Access for Vision is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7, Table I Part
A.
C. Vision Switched Access is available from all exchanges which have been converted to equal access in the cities listed in Section C-7, Table II.
D. Vision Card Access is available in metropolitan areas set forth in Section C-7, Table IV.
. 13 Option S (900 Service)
(Beginning December 1, 2007, this service is grandfathered and is no longer available to new customers.)

900 Service is an inbound, long distance, voice-grade telecommunications service that permits callers to place long distance calls to the Customer's stations in one location from stations in diverse geographical service areas, and is an add-on to 900 Service as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com/guide. 900 Service customers may provide live or pre-recorded messages to callers using Customer's own equipment.

It is the customer's responsibility to provide answer supervision back to the Verizon Business point of connection even when the 900 Service is connected to switching equipment of a Customer-provided communications system. In such cases, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon the delivery of the call to the customer's switching equipment or communications system and ends upon termination of the call.
. 131 Monthly Recurring Charges
. 1311 Termination Access Line Charges: A 900 Service customer must use Dedicated Access at each 900 Service terminating location. The access must provide hardware answer supervision.
. 13111 Dedicated Termination
.131111 T-1 Digital Access - Charges associated with T-1 Digital Access are billed in accordance with the Company's "Service
Publication and
site at
www.verizonbusiness.com/publications/service_guide.

Effective April 1, 2017

* The Special Access Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish Verizon Business with an Exemption Certificate (as defined herein).
. 13121 Dedicated Termination: The monthly charges for Special Access Surcharge for each voice grade equivalent channel are described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com/guide. (No non-recurring charges apply.)
.1313 Per Minute Usage Charges: The rates will be in effect seven days a week and at all times of the day. Calls will be billed at a minimum of 30 seconds and rounded thereafter, to the next higher six second increment.

$$
\begin{array}{ll}
\text { 1st } 30 \text { Sec. } & \text { Add'I } 6 \text { Sec. } \\
\$ 0.1550 & \$ 0.0310
\end{array}
$$

. 132 Feature Charges: All optional features and discounts will be offered in accordance with the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com/publications/service_guide.
. 133 Service Availability: Service may be limited in certain areas as determined by the Company's Service Publication and Price Guide".
. 16
Option V (MCI HotelDirect)
(Effective July 1, 1997, MCI HotelDirect will no longer be available to new subscribers.)
Option V is an outbound, customized telecommunications service which may include an inbound service option using Business Line, WATS access Line or Dedicated Access Line termination. It provides service for single and multilocation customers using switched and/or dedicated origination, and switched and/or dedicated termination. All outbound Option V calls are subject to a 30 second minimum initial period and are rounded to the next higher 6 second increment. All inbound Option V calls are subject to a 18 second minimum initial period and are rounded to the next higher 6 second increment. If the computed charge for a call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Customers participating in this program must also participate in the interstate offering. All customers must have outbound service from all locations.

In addition to the usage charges listed below, all other charges including access, service options, optional features, discounts, and surcharges are pursuant to MCI's F.C.C. Tariff No. 1. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ 0.01$.

## . 161 Usage Charges <br> . 1611 Outbound Service



| Switched |  |  |  | Dedicated |
| :--- | :--- | :--- | :--- | :--- |
| Peak | Off-Peak |  | Peak |  |
| $\$ 0.1818$ | $\$ 0.1454$ | $\$ 0.1305$ | $\$ 0.1044$ | Off-Peak |

## . 162 Directory Assistance

An undiscounted charge per call will be applied to each directory assistance call as reflected in Section B-6.04 herein.

Effective April 1, 2017

MCI MASTERS is a one-way dial in-dial our multipoint service. All Option X calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded down to the next whole cent for all intrastate calls. MCI MASTERS is available to students, faculty, administrators of educational institutions, to students, faculty, and administrators involved in a business relationship with other entities, and to employees of governmental agencies, provided that said institutions, entities and agencies have agreed to act as MCl's agent in connection with the provision of service.

Option X customers can place on-site or off-site calls. On-site calling, which requires no special access dialing sequences, originates from telecommunications equipment enrolled in MCI MASTERS which is located within the campus of a participating educational institution, entity or agency location or is routed through the participating educational institution's, entities' or agency location's switching equipment. Off-site calling requires the caller to access the service by dialing an MCl -provided 800 number. Off-site calls can originate from telecommunications equipment located anywhere within the state.

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ 0.01$.

## .181 Usage Charges

. 1811 On-Site Intrastate Rates

| Day  Evening  <br> $\$ .1924$ $\$ .1434$  $\$ .1145$ | Night/Weekend |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
| .1812 | Off-Site Intrastate Rates |  |  |  |
| Day |  | Evening |  |  |
| $\$ .2212$ | $\$ .1649$ |  | $\$ .1316$ | Night/Weekend |

. 182
Access Surcharge: The following per call surcharge will apply to each MCI MASTERS off-site call.
Per Call:
$\$ 0.40$
. 183 Directory Assistance: An undiscountable charge per call will be applied, subject to the provisions set forth in Section B-6.04 herein.

## .21

Option AA (hospitalityMCI)
(Effective July 1, 1997, hospitalityMCI will no longer be available to new subscribers.)
Option AA is an outbound customized telecommunications service which may include an inbound service option using a Business Line, WATS Access Line or Dedicated Access Line Termination. Option AA provides service for single and multi-location customers using switched and/or dedicated access origination and switched and/or dedicated termination. Option AA may be used for long distance calls between customers locations and to other location within the state of Illinois. All intrastate Option AA calls are subject to an 18-second minimum initial period and are rounded to the next higher 6 -second increment. If the computed charge for a call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. When a hospitality MCl call is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the time of day at the terminating location. To be eligible for service, a customer must subscribe to outbound service at all of its locations.

In addition to the usage charges set forth below, charges for terminating access lines, service options discounts, surcharges, and optional features will be billed in accordance with MCl's F.C.C. Tariff No. 1.

The rules and regulations governing the provision of service for inbound calls are identical to those in Option F ( MCl 800 Service), except where otherwise noted.

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ 0.01$.

## . 211 Per Minute Usage Charges

(Peak rates will apply between 8am - 5pm weekdays and Off-Peak rates will apply at all other

Effective April 1, 2017
times.)
.2111 Outbound Service - The following per-minute charges will apply to all outbound calls made within the state of Illinois based on access type and time of day.

| Peak | Off-Peak |  |  |  |
| :--- | :--- | :--- | :--- | :--- |
| Switched and Card Access: | $\$ .1143$ | $\$ .0850$ | $\$ .0676$ |  |
| Dedicated Access: |  | $\$ .0909$ |  | $\$$ |

. 2112 Inbound Service - The following per-minute charges apply to inbound service calls as described in Section C-3.09, based on termination type and time of day.
Peak Off-Peak

Business Line Termination/ Switched WATS Termination: Dedicated Termination: Off-Peak

## .2113

Surcharges - The following surcharge applies to each hospitalityMCl calling card call, other than to Directory Assistance, in addition to the rates specified in Section C-3.2111.

Please see MCI's F.C.C. Tariff No. 1, Section C-3.3623, for applicable surcharge.
. 2114 Other Charges - Customers may receive Inbound Features as described in Section C-3.09 at the rates described in that section. In all instances, no discounts apply.
. 2115 Directory Assistance - An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.04, herein.
. 2116 Operator Services - Service is provided according to the provisions and rates described in Section C-3.025

## . 212 Annual Volume and Term Commitment Plans

Customer must be enrolled in and is bound by all terms and conditions of a term plan as described in MCI's F.C.C. Tariff No. 1.

## . 213 Service Availability

A. T-1 Digital Access for hospitalityMCI is available in the MCI Metropolitan Area Terminal locations set for in Section C-7, Table I.
B. Analog Local Access for hospitalityMCl is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7, Table I.
C. Direct dial access is available from all exchanges which have been converted to equal access in the cities listed in Section C-7, Table II.
D. hospitalityMCI customers can terminate calls to all cities within the state of Illinois.
. 24
Option DD (networkMCI One)
Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Option DD (networkMCI One) is an outbound, customized telecommunications service which may include an inbound service option using Business Line or Dedicated Access Line termination. It provides a unified service for single or multi-location companies using switched, dedicated, and card origination, and switched and dedication termination. Option DD is suitable for intrastate calls between company locations.

Effective April 1, 2017

Except as otherwise specified, all intrastate Option DD calls are subject to an 18 -second minimum initial period and are rounded to the next higher 6-second increment, except Operator Assisted calls, which are subject to a 60 -second initial period and additional 60-second increments. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

Subscribers to networkMCI One receive the networkMCI One Service Package which includes the availability of Dedicated, Switched, and Card Access and Dedicated and Switched Access Line Termination, networkMCI One Toll Free, Directory Assistance, Accounting Codes, Universal Range Privileges, Custom Calling Range Privileges, Call Detail, and either a consolidated invoice or location level invoices for all networkMCI One calls from all locations.

The rules and regulations governing the provision of service for toll free service are identical to those for Metered Use Service Option F (MCI 800 Service) except where otherwise specified.

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ 0.01$.

## . 241 Access/Termination Methods and Charges

.2411 Outbound and Inbound Service

## . 24111 Dedicated Access/Termination

. 241111 T-1 Digital
Access/Termination
T-1 Digital Access is available with networkMCI One. Monthly and non-recurring charges are specified in Section C-2.023 as in effect on the date of the invoice.

In addition to the charges associated with these components, MCI will assess charges for the following option, if applicable:
T-1 Digital Access Features: Access Integration as specified in MCI's FCC Tariff No. 1, Section C-2.02216.
In addition, a networkMCI One customer may allow another networkMCI One customer to terminate calls on the first customer's network via dedicated access. This feature is available at the request of the networkMCI One customer on whose network the calls are to terminate. Such requests must be submitted to MCl in writing. Other customers authorized to make such dedicated access calls must dial a private dialing plan number.

## .241112 Analog Access/Termination

Analog Local Access is available with networkMCI One. Monthly and non-recurring charges are specified in Section C-2.022 as in effect on the date of the invoice.

In addition to the charges associated with these components, MCI will assess charges for the following option, if applicable:
Analog Access Functions: Access Integration as specified in MCI's FCC Tariff No. 1, Section C-2.02115.

## . 24112 Shared Access

.241121 networkMCI One Switched Outbound Location Minimum Charge: The minimum charge applies to each networkMCI One customer location using switched access. Each customer's networkMCI One usage at each location, during each month, must equal or exceed $\$ 5$ or the customer will be charged the difference between the customer's actual usage charges and $\$ 5$. All networkMCI One usage and surcharges associated with each such location will apply in satisfaction of the minimum charge.
.241122 networkMCI One Card Access:* networkMCI One Card Access (via a networkMCI One Card) may originate from any touch-tone phone within the state via a toll free number. Calls may terminate in all areas in the state.

## . 2411221 networkMCI One Card Surcharges:*

A per-call surcharge of $\$ 0.85$ will apply to each networkMCI One card call.

* Effective December 1, 2014, Calling Card Service is

Effective April 1, 2017
grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
.241123 networkMCI One Toll Free Remote Access: Allows access to the customer's networkMCI One network via a customer-specific toll free number from anywhere in the state. This feature is available for on-net calls, with both 7 - and 10-digit dialing plans, via switched access only. This feature is not available via networkMCI One Card Access.
.2411231 networkMCI Toll Free Remote Access Surcharge: Please refer to MCI's F.C.C. Tariff No. 1, Section C-3.4111231, for applicable per-call surcharge.

## .24113 Inbound Service

The access methods and charges specified in Section C-3.07 apply for networkMCI One Toll Free Service unless otherwise specified.

## . 242 Rates and Charges

Outbound and Inbound Service
. 24211 Usage Charges: The following usage charges apply to outbound networkMCI One and inbound networkMCI One Toll Free Service calls placed in the state. Outbound networkMCI One usage charges are based on origination type. Inbound networkMCI One Toll Free Service usage charges are based on termination type.

## Access Type

| Rate |  |  |
| :---: | :---: | :---: |
| Switched Origination/Termination | InterLATA: | \$. 1075 |
| IntraLATA: $\quad \$ .0470$ |  |  |
| Dedicated Origination/Termination | InterLATA: | \$. 0853 |
| IntraLATA: $\quad \$ .0277$ |  |  |
| networkMCI One Card Access* |  | A: |
| IntraLATA: \$.0505 |  |  |

* Effective December 1, 2014, Calling Card Service is grandfathered
and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
.24212 Operator Services: Service is provided according to the provisions and rates described in Sections C-3.0251 and C3.0252.
.24213 Directory Assistance: Service is provided according to the provisions and rates described in Section B-6.04, herein.
. 24214 Discounts: Discounts are available and subject to the terms and conditions outlined in MCI's FCC Tariff No. 1, Section
C-3.41.
.24215
Optional Features: Refer to MCI's FCC Tariff No. 1, Section C-3.41, for specific features and charges.


## .242151 networkMCI One Market Area Calling

(Effective November 15, 1998, networkMCI One Market Area
Calling will no longer be available to new subscribers.)
Offers intraLATA, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination. This call type is not available to customer locations that fall within the local service area

Effective April 1, 2017
as defined in MCImetro Local Exchange Tariffs.
The following rate will apply to all Market Area calls originating and terminating within the Customer's Market Area:
A customers Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing Market Area Calling.

In addition, networkMCI One discounts as outlined in MCI WorldCom's F.C.C. Tariff No. 1, Section C-3.41 (excluding the Dedicated Termination Discounts) will apply. If a customer subscribes to a Special Customer Arrangement with intrastate discounts or rates then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling.

Customers must have Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to use this feature.
. 24216 Non-Recurring Charges: Refer to MCI WorldCom's FCC Tariff No. 1, Section C-3.41, for specific charges.

## . 243 Service Availability

A. T-1 Digital Access for networkMCI One is available in the MCI Metropolitan Area Terminal locations set for in Section C-7, Table I.
B. Analog Local Access for networkMCI One is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7, Table I.
C. Direct dial access is available from all exchanges which have been converted to equal access in the cities listed in Section C-7, Table II.
D. networkMCI One customers can terminate calls to all cities within the state of Illinois.
. 30
Option JJ (networkMCI Contact one-number service)
networkMCI Contact one-number service is an inbound and outbound voice and data telecommunications service that permits calling from stations within the state.

For each networkMCI Contact one-number service customer (Subscriber), MCI will designate a networkMCI Contact one-number service Number and a 6-digit security code which permits the Subscriber to manage service features and call routing features. The networkMCl Contact one-number service Number is an MCl designated Automatic Number Identification (ANI) provided by an affiliate of the company upon subscription to the service.

For each networkMCI Contact one-number service call, there are two parties: the "Subscriber", the party at whose designated location(s) the networkMCI Contact one-number service call terminates, and the "Calling Party", the party who places the call. The Subscriber is the customer and is subject to all applicable provisions in this tariff which pertain to customers.

Unless otherwise specified, all networkMCI Contact one-number service calls are subject to a 30 -second minimum duration, with additional 6 -second increments and are rounded to the next higher 6 -second increment. If the computed charge for any call includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The following types of calls are not available with this service: Operator Assisted and Directory Assistance.
The Subscriber is not required to designate MCl as his or her Primary Interexchange Carrier (PIC).
Users of networkMCI Contact one-number service may have access to non-tariffed enhancements (e.g., information services) provided by MCl and/or other enhanced service providers.

Basic Features: networkMCI Contact one-number service subscribers receive the following:
Basic Routing: Each Subscriber is assigned an ANI for the routing of calls placed by Calling Parties to the subscriber.

Effective April 1, 2017

Direct Calling: The Subscriber may designate either of two Direct Calling methods.
. 30121 Predefined Call Routing: Permits a Subscriber to pre-establish in priority up to three telephone numbers.
. 30122 Scheduled Routing: Permits a Subscriber to pre-establish in priority call routing capabilities based on a Subscriber-defined schedule (e.g., day-of-week, day-of-year, time-of-day) for up to two alternate telephone numbers for the completion of calls placed by Calling Parties to the subscriber.
. 3013 Final Routing: Permits Subscriber to designate various options for the call routing location. If calls are not completed at any of the Direct Calling alternate numbers, the Calling Party's call will be routed to the Subscriber-defined final routing location.
. 3014 Override Routing: Permits Subscriber to override Basic Routing so that the calls is routed directly to a location specified by the Subscriber. This feature can be activated and deactivated at any time by the Subscriber. When deactivated, Basic Routing is reactivated.
. $3015 \quad$ Call Screening: Permits a Subscriber to either accept a call or to route a call to a specific destination instead of receiving the call. This feature can be activated and deactivated at any time by the Subscriber.
. 3016 Default Routing: Permits a Subscriber to designate call routing for Calling Parties who do not respond to Basic Routing.
$3017 \quad$ Outbound Dialing: Permits a Subscriber to access her or his networkMCI Contact one-number service number to call telephone numbers within the state. Permits a Subscriber to designate and forward calls placed to her or his networkMCI Contact onenumber service to telephone numbers within the state.
. 3021
ANI Access Service: The following usage charges will apply to calls to networkMCI Contact one-number service ANI
Numbers:

## . 30211 IntraLATA:

The Subscriber will be charged $\$ .15$ per minute for the Calling Party's IntraLATA usage.
The Subscriber will be charged $\$ .20$ per minute for the Subscriber's IntraLATA outbound dialing usage used to designate and forward calls placed to the Subscriber's networkMCI Contact one-number service ANI.

The Subscriber will be charged $\$ .20$ per minute for IntraLATA outbound dialing usage.
. 30212 InterLATA:
The Subscriber will be charged $\$ .15$ per minute for the Calling Party's InterLATA usage.
The Subscriber will be charged $\$ .20$ per minute for the Subscriber's InterLATA outbound dialing usage used to designate and forward calls placed to the Subscriber's networkMCI Contact one-number service ANI.

The Subscriber will be charged $\$ .20$ per minute for InterLATA outbound dialing usage.
. 30213 Other:
The Subscriber will be charged $\$ .15$ per call for the Calling Party's usage which originates and terminates within an area that has networkMCI Contact one-number service ANI Access availability as described below in the Service Availability section.

The Subscriber will be charged $\$ .20$ per call for the Subscriber's outbound dialing usage, which originates and terminates within an area that has networkMCI Contact one-number service ANI Access availability as described in section 3-3.03.

The Subscriber will be charged $\$ .20$ per call for outbound dialing which originates and terminates within an area that has networkMCI Contact one-number service ANI Access availability as described in section 3.303 below.

Effective April 1, 2017

The Subscriber will be billed in 60-second increments for calls which terminate to a numeric or Alphanumeric Display Device.
. 3022 Calling Assistance: For Calling Party usage which originates and terminates within the state, the Subscriber will be charged a $\$ 1.15$ per-call surcharge for routing assistance provided to the Calling Party.

The Subscriber will be charged a $\$ 1.15$ per-call surcharge for routing assistance for Outbound dialing calls within the state.
. 303 Service Availability: networkMCI Contact one-number service ANI Access is available in Chicago, Illinois. networkMCI Contact one-number service can terminate calls to all cities within the state.
. 32 Option LL (On-Net Voice)
-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
-Effective January 1, 2004, Option LL (On-Net Voice) will no longer be available to new subscribers.
Option LL is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or virtual private network. Option LL provides a service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination.

Except as otherwise specified, all domestic Option LL calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60 -second initial period and rounding to the next 60second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service Option $\mathrm{F}(\mathrm{MCl} 800)$ except where otherwise specified.

This tariff is being offered to customers in the state that have a requirement to make intrastate calls. Intrastate service is provided in conjunction with interstate Option ZZ service and is available only to customers subscribing to interstate Option ZZ as provided on the Company's website at www.verizonbusiness.com.

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ 0.01$.

## . 321 Usage

.3211 Definitions
The following definitions will apply for all usage rates:
Local Network Connection: A switched connection between a Customer premises and an MCI Point of Presence which is provided by MCl or an MCl affiliate.

Dedicated: A non-switched connection between a customer premises And an MCI Point of Presence.

Switched: A switched connection between a customer premises and an MCl Point of Presence which is not provided by MCl or an MCl affiliate.

Card: Call origination using an Option LL Card.

## .3212 <br> Usage Rates

. 32121 Outbound Rates: (These rates apply to all intrastate calls excluding outbound intraLATA Local Network Connection calls within the Chicago LATA.)

The following per minute rates will apply to outbound Option LL usage.

## Effective April 1, 2017

Usage charges are based on origination type.

| Per Minute |  |  |  | Rate |
| :---: | :---: | :---: | :---: | :---: |
| Origination Type | Termination Type |  |  |  |
| Local Network Connection | Local Network Connection | \$. 1591 |  |  |
| Local Network Connection | Dedicated |  |  | \$. 1591 |
| Local Network Connection | Switched |  |  | \$. 1691 |
| Dedicated |  |  | Local Network Connection | \$. 1917 |
| Dedicated |  |  | Dedicated |  |
| \$. 1917 |  |  |  |  |
| Dedicated |  |  | Switched |  |
| \$. 2017 |  |  |  |  |
| Switched |  |  | Local Network Connection | \$. 2197 |
| Switched/Card* |  | Dedicated |  |  |
| \$. 2197 |  |  |  |  |
| Switched/Card* |  | Switched |  |  |
| \$. 2297 |  |  |  |  |
| Card* |  |  | Local Network Co | nection |

. 321211 Outbound IntraLATA Rate: The following per minute rates applies to all outbound Option LL Local Network Connection intraLATA toll calls within the Chicago LATA only.

|  | Per Minute |  |
| :--- | :--- | :--- |
| Origination Type | Termination Type | Rate |
| Local Network Connection | Local Network Connection $\$ .0301$ |  |
| Local Network Connection | Dedicated | $\$ .0301$ |
| Local Network Connection | Switched | $\$ .0401$ |

. 32122 Inbound Rates: The following per minute rates will apply to inbound Option LL usage. Usage charges are based on termination type.

|  | Per Minute |  |  |
| :--- | :--- | :--- | :--- |
| Origination Type | Termination Type | Rate |  |
| Local Network Connection | Local Network Connection | $\$ .1591$ |  |
| Local Network Connection | Dedicated |  | $\$ .1917$ |
| Local Network Connection | Switched |  | $\$ .2197$ |
| Switched/Card* |  | Local Network Connection | $\$ .1691$ |
| Switched/Card* | Dedicated |  |  |
| $\$ .2017$ | Switched |  |  |
| Switched/Card* |  |  |  |
| $\$ .2297$ |  |  |  |

* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
.3213
Rates for Operator Assisted Calling: The following charges apply to outbound Operator Assisted calls made by customers using switched (including Option LL Card Access), dedicated access and Local Network Connection access only. For calls originating over Local Network Connection facilities (as defined herein) an originating credit of $\$ .0252$ will apply. For calls terminating over Local Network Connection facilities (as defined herein) a termination credit of $\$ .01$ per minute will apply. The originating and terminating credits described above do not apply to calls originated via Option LL card.

Effective April 1, 2017
. 32131 Intrastate Calls: For intrastate calls, as specified in Section C-3.025, the usage rates in Section C-3.025 will apply.
. 32132 Operator Services Surcharges: For intrastate calls, as specified in Section C-3.025, the undiscountable surcharges in Section C3.025 will apply.
. 3214 Directory Assistance: An undiscounted charge per call will be applied to each call requesting Directory Assistance, subject to the provisions set forth in Section B-6.04.
. 322 Option LL Card Access:* Option LL Access (via an Option LL Card) may originate from any touch-tone phone via a toll free number. Usage charges as indicated above in Section C-3.32121 will apply.
. 3221 The following per call surcharge will apply to each Option LL Card call, other than calls to Directory Assistance:* $\$ .90$ per call

* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer
available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
. 323 Option LL Toll Free Remote Access: Allows access to the customer's Option LL network via a customer-specific toll free number from anywhere in the U.S. This feature is available for calling within the customer's private network, with both 7 - and 10 -digit dialing plans, via switched access only. This feature is not available via Option LL Card Access.


## Per Call Surcharge: $\$ .25$

. 324 Option LL Term Plan: The Option LL Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option LL through the Option LL Term Plan are subject to the terms and conditions outlined in at www.worldcom.com, except for the discount on eligible intrastate charges as defined below.
. 3241
Eligible intrastate charges is the customers total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option LL Card, Option LL remove access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option LL Term Plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.
. 3242 Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customers term commitment.

| Term Commitment | Discount |  |
| :--- | :--- | :--- |
| 1 Year |  | $3.00 \%$ |
| 2 Year |  | $6.00 \%$ |
| 3 Year |  | $9.00 \%$ |
| 4 Year | $9.00 \%$ |  |
| 5 Year |  | $9.00 \%$ |

## . 325 On-Net Plus Program

To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- $\quad$ must receive interstate service under Special Customer Arrangement (SCA) Guide Type

1, 2, 3, 4, 5, 6, 7, 8, or 9 as described in the Company's "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com; and

- must be new business customers or existing business customers who is eligible for


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renewal of their contracts.
Usage Charges: The following per-minute usage rates will apply to Intrastate Usage.
Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

Outbound:

$\$ .1527$
\$. 1527

Inbound:

\$. 1527

* Effective December 1, 2014, Calling Card Service is grandfathered and is no
longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.


## . 326 Agent Program

To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering;
- may not receive service under any other term plan;
- must subscribe to the MCI On-Net Voice Services Agent Program as described in MCl's Service Publication and Pricing Guide located on MCl's website at www.mci.com; and,
- must subscribe to exchange service provided by the Company or a Company affiliate.

Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

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.3262
Usage Charges: The following per-minute rates apply during each monthly period of a Customer's term of service intrastate outbound usage which originates via Local Network Connection and terminates via switched and Toll Free usage that originates switched and terminates Local Network Connection.

Per-Minute Rate: $\quad \$ 0.0384$
.3263 Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

## . 327 Intrastate Plus

. 3271 Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must receive interstate service under a New Special Customer Arrangement (SCA) Guide Type 6, 7, 8, 9 or 10 as described in the MCl's "Service Publication and Price Guide" located on the Company's website at www.worldcom.com.
$.3272 \quad$ Usage Charges:
The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.
. 32721 Outbound Rates: The following per minute rates will apply to outbound usage.

| Origination Type | Termination Type |  |  |  | 1 Year | 2 Year | 3 Year |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Local Network Connection | Local Network Connection | \$. 0000 | \$.0000 \$. 0000 |  |  |  |  |  |
| Local Network Connection | Dedicated |  |  |  | \$. 0493 | \$. 0479 | \$. 0464 |  |
| Local Network Connection | Switched |  |  |  | \$. 0493 | \$. 0479 | \$. 0464 |  |
| Dedicated |  |  | Local Network Co | nection | \$. 0493 | \$. 0479 | \$. 0464 |  |
| Dedicated |  |  | Dedicated or Swit |  |  |  | \$. 0493 | \$. 0479 |
| \$. 0464 |  |  |  |  |  |  |  |  |
| Switched/Card* |  | Local Network Connection |  | \$. 0634 | \$. 0616 | \$. 0597 |  |  |
| Switched/Card* |  | Dedicated |  |  |  |  |  | \$. 0634 |
| \$. $0616 \quad \$ .0597$ |  |  |  |  |  |  |  |  |
| Switched/Card* |  | Switched |  |  |  |  |  | \$. 0634 |
| \$. 0616 \$. 0597 |  |  |  |  |  |  |  |  |
| . 32722 Inbound Rates: The following per minute rates will apply to inbound usage. |  |  |  |  |  |  |  |  |
| Origination Type | Termination Type |  |  |  | 1 Year | 2 Year | 3 Year |  |
| Local Network Connection | Local Network Connection | \$. 0493 | \$. 0479 \$. 0464 |  |  |  |  |  |
| Local Network Connection | Dedicated |  |  |  | \$. 0493 | \$. 0479 | \$. 0464 |  |
| Local Network Connection | Switched |  |  |  | \$. 0634 | \$. 0616 | \$. 0597 |  |
| Switched/Card* |  | Local N | work Connection | \$. 0493 | \$. 0479 | \$. 0464 |  |  |
| Switched/Card* |  | Dedicat |  |  |  |  |  | \$. 0493 |
| \$. 0479 \$. 0464 |  |  |  |  |  |  |  |  |
| Switched/Card* |  | Switche |  |  |  |  |  | \$. 0634 |
| \$. 0616 \$. 0597 |  |  |  |  |  |  |  |  |

* Effective December 1, 2014, Calling Card Service is grandfathered and is no
longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

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.3273
Intrastate Plus Optional Calling Plan I
To receive the following benefits of Intrastate Plus Optional Calling Plan I, Customer must i) reside in Chicago LATA 358; ii) demonstrate to MCl's reasonable satisfaction that it will accept a competitor's offer of service in place of Intrastate Plus if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Intrastate Plus.

Outbound Rates:

| Origination Type | Termination Type |  |  |  | 1 Year | 2 Year | 3 Year |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Local Network Connection | Local Network Connection | \$. 0000 | \$. 0000 \$.0000 |  |  |  |  |  |
| Local Network Connection | Dedicated |  |  |  | \$. 0401 | \$. 0401 | \$. 0401 |  |
| Local Network Connection | Switched |  |  |  | \$. 0401 | \$. 0401 | \$. 0401 |  |
| Dedicated |  |  | Local Network Co | nection | \$. 0401 | \$. 0401 | \$. 0401 |  |
| Dedicated |  |  | Dedicated or Swit |  |  |  | \$. 0401 | \$. 0401 |
| \$. 0401 |  |  |  |  |  |  |  |  |
| Switched/Card* |  | Local Network Connection |  | \$. 0516 | \$. 0516 | \$. 0516 |  |  |
| Switched/Card* |  | Dedicated |  |  |  |  |  | \$. 0516 |
| \$. $0516 \quad \$ .0516$ |  |  |  |  |  |  |  |  |
| Switched/Card* |  | Switched |  |  |  |  |  | \$. 0516 |
| \$. 0516 \$. 0516 |  |  |  |  |  |  |  |  |
| Inbound Rates: |  |  |  |  |  |  |  |  |
| Origination Type | Termination Type |  |  |  | 1 Year | 2 Year | 3 Year |  |
| Local Network Connection | Local Network Connection | \$. 0401 | \$. 0401 \$. 0401 |  |  |  |  |  |
| Local Network Connection | Dedicated |  |  |  | \$. 0401 | \$. 0401 | \$. 0401 |  |
| Local Network Connection | Switched |  |  |  | \$. 0516 | \$. 0516 | \$. 0516 |  |
| Switched/Card* |  | Local N | work Connection | \$. 0401 | \$. 0401 | \$. 0401 |  |  |
| Switched/Card* |  | Dedicat |  |  |  |  |  | \$. 0401 |
| \$. 0401 \$. 0401 |  |  |  |  |  |  |  |  |
| Switched/Card* |  | Switche |  |  |  |  |  | \$. 0516 |
| \$. 0516 \$. 0516 |  |  |  |  |  |  |  |  |

* Effective December 1, 2014, Calling Card Service is grandfathered and is no
longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
. $97 \quad$ Option YYYY (Verizon Business Services I)
-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
-Beginning March 1, 2005, Verizon Business Services I will no longer be available to new subscribers.


## .971 Usage (Cont.)

. $9712 \quad$ Usage Rates
. 97121 Outbound Rates
Alternative Rates: The following range of per-minute rates will apply to Option YYYY usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's
offer in the absence of any further inducement, 2) commit to a new minimum
term of service that equals or exceeds 1 year with an Annual Volume
Commitment of at least $\$ 6,000$. Usage charges are based on origination

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and termination type.
Range of Rates

| Origination Type | Termination Type |  |
| :--- | :--- | :--- |
| Local Network Connection | (high to low) |  |
| Local Network Connection | Lecal Network Connection <br> Dedicated | $\$ .0300$ to $\$ .0079$ |

$\$ .0161$

* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.


## . 97122 Inbound Rates

Alternative Rates: The following range of per-minute rates will apply to Option YYYY usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's
offer in the absence of any further inducement, 2) commit to a new minimum
term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least $\$ 6,000$. Usage charges are based on origination and termination type.

| Origination Type (high to low) |  | Termination Type |  | Range of Rates |
| :---: | :---: | :---: | :---: | :---: |
| Local Network Connection | Local Network Connection | \$. 0300 to | \$. 0099 |  |
| Local Network Connection | Dedicated |  |  | \$. 0300 to \$. 0099 |
| Local Network Connection | Switched |  |  | \$. 0400 to \$. 0099 |
| Switched |  |  | Local Network Connection | \$. 0300 to \$. 0099 |
| Switched |  |  | Dedicated |  |
| \$. 0300 to \$. 0099 |  |  |  |  |
| Switched |  |  | Switched |  |
| \$. 0400 to \$. 0178 |  |  |  |  |

.9713
.9714
Alternative Directory Assistance: The following Alternative Directory Assistance charge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, customer must meet the Alternative Rates requirements as described in Section C-3.97121, herein.

Range of Rate
(high to low)
Alternative Directory Assistance: $\$ 1.40$ to $\$ 0.35$
.9715
Alternative Card Surcharge:* The following Alternative Card Surcharge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, Customer must meet the Alternative Rates requirements as

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described in Section C-3.97121, herein.
Range of Rate
(high to low)
Alternative Card Surcharge:* $\$ 0.90$ to $\$ 0.00$

* Effective December 1, 2014, Calling Card Service is grandfathered and is no
longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
. 972 Option YYYY Term Plan: The Option YYYY Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option YYYY through the Option YYYY Term Plan are subject to the terms and conditions outlined for Verizon Business Service I in the Company's "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com, except for the discount on eligible intrastate charges as defined below.
.9721 Eligible intrastate charges is the customers total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option YYYY Card, Option YYYY Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option YYYY Term Plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.
. 9722 Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customers term commitment.

| Term Commitment | Discount |  |
| :--- | :--- | :--- |
| 1 Year |  | $3.00 \%$ |
| 2 Year |  | $6.00 \%$ |
| 3 Year |  | $9.00 \%$ |
| 4 Year | $9.00 \%$ |  |
| 5 Year |  | $9.00 \%$ |

## . 973 Verizon Business Services I Optional Calling Plan I

To receive the following benefits of Verizon Business Services I Option Calling Plan I, Customer must demonstrate to Verizon Business Reasonable Satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services I if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Verizon Business Services I.

Outbound:

| Origination Type | Termination Type |  |  |  | 1 Year | 2 Year | 3 Year |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Local Network Connection | Local Network Connection | \$. 0230 | \$. 0220 \$. 0210 |  |  |  |  |  |
| Local Network Connection | Dedicated |  |  |  | \$. 0230 | \$. 0220 | \$. 0210 |  |
| Local Network Connection | Switched |  |  |  | \$. 0230 | \$. 0220 | \$. 0210 |  |
| Dedicated |  |  | Local Network Co | nection | \$. 0230 | \$. 0220 | \$. 0210 |  |
| Dedicated |  |  | Dedicated or Swit |  |  |  | \$. 0230 | \$. 0220 |
| \$. 0210 |  |  |  |  |  |  |  |  |
| Switched/Card* |  | Local | work Connection | \$. 0290 | \$. 0280 | \$. 0270 |  |  |
| Switched/Card* |  | Dedica |  |  |  |  |  | \$. 0290 |
| \$. 0280 \$.0270 |  |  |  |  |  |  |  |  |
| Switched/Card* |  | Switch |  |  |  |  |  | \$. 0290 |
| \$. 0280 \$. 0270 |  |  |  |  |  |  |  |  |

Inbound:
Origination Type $\quad$ Termination Type 1 Year 2 Year 3 Year

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Local Network Connection Local Network Connection $\quad \$ .0230$ \$. $0220 \quad \$ .0210$
Local Network Connection
Local Network Connection

| Dedicated |  | $\$ .0230$ | $\$ .0220$ | $\$ .0210$ |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Switched |  | $\$ .0290$ | $\$ .0280$ | $\$ .0270$ |

Switched/Card*
Switched/Card*
$\$ .0220 \quad \$ .0210$
Switched/Card*
Local Network Connection $\$ .0230 \quad \$ .0220 \quad \$ .0210$
Dedicated
$\$ .0230$

Switched
$\$ .0290$

* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer
available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.


## . 106 Option HHHHH (Verizon Business Services II) (Cont.)

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
-Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.
. 1061 Usage (Cont.)
. 10612 Usage Rates
. 106121 Outbound Rates
Alternative Rates: The following range of per-minute rates will apply to Option HHHHH usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least $\$ 6,000$. Usage charges are based on origination and termination type.

| Origination Type (high to low) | Termination Type |  |  | Range of Rates |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Local Network Connection | Local Network Connection | \$. 0300 to \$.0079 |  |  |  |
| Local Network Connection | Dedicated |  |  | \$. 0300 to \$. 0079 |  |
| Local Network Connection | Switched |  |  | \$. 0300 to \$. 0079 |  |
| Dedicated |  | Local Network Connection |  | \$. 0300 to \$. 0079 |  |
| Dedicated |  | Dedicated |  |  |  |
| \$. 0300 to \$. 0115 |  |  |  |  |  |
| Dedicated |  | Switched |  |  |  |
| \$. 0300 to \$. 0079 |  |  |  |  |  |
| Switched/Card* |  | Local Network Connection \$.0400 to \$.0079 |  |  |  |
| Switched/Card* |  | Dedicated |  |  | \$. 0400 to |
| \$. 0079 |  |  |  |  |  |
| Switched/Card* |  | Switched |  |  | \$. 0400 to |
| \$. 0161 |  |  |  |  |  |

* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
. 106122 Inbound Rates

Alternative Rates: The following range of per-minute rates will apply to Option HHHHH usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least $\$ 6,000$. Usage charges are based on origination and termination type.

| Origination Type (high to low) | Termination Type |  | Range of Rates |
| :---: | :---: | :---: | :---: |
| Local Network Connection | Local Network Connection | \$. 0300 to \$. 0099 |  |
| Local Network Connection | Dedicated |  | \$. 0300 to \$. 0099 |
| Local Network Connection | Switched |  | \$. 0400 to \$. 0099 |
| Switched |  | Local Network Connection | \$. 0300 to \$. 0099 |
| Switched |  | Dedicated |  |
| \$. 0300 to \$. 0099 |  |  |  |
| Switched |  | Switched |  |
| \$. 0400 to \$. 0178 |  |  |  |

. 10614 Standard Directory Assistance:
Alternative Directory Assistance: The following Alternative Directory Assistance charge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, customer must meet the Alternative Rates requirements as described in Section C-3.106121, herein.
to low)
Alternative Directory Assistance $\quad \$ 1.40$ to $\$ 0.35$
. 10615 Option HHHHH Card Access:
Alternative Card Surcharge:* The following Alternative Card Surcharge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, customer must meet the Alternative Rates requirements as described in Section C-3.106121, herein.
Rate of Rate (high
to low)
Alternative Card Surcharge:* $\quad \$ 0.90$ to $\$ 0.00$

* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
. 1062 Option HHHHH Term Plan: The Option HHHHH Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option HHHHH through the Option HHHHH Term Plan are subject to the terms and conditions outlined for Verizon Business Service I in the Company's "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com, except for the discount on eligible intrastate charges as defined below.
. 10621 Eligible intrastate charges is the customers total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option HHHHH Card, Option HHHHH Remote Access (including surcharges).

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Charges for the following are not included as eligible intrastate charges and will not receive Option HHHHH Term Plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.
. 10622 Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customers term commitment.

| Term Commitment | Discount |  |
| :--- | :--- | :--- |
| 1 Year |  | $3.00 \%$ |
| 2 Year |  | $6.00 \%$ |
| 3 Year |  | $9.00 \%$ |
| 4 Year | $9.00 \%$ |  |
| 5 Year |  | $9.00 \%$ |

## . 1063 Verizon Business Services II Optional Calling Plan I

To receive the following benefits of Verizon Business Services II Option Calling Plan I, Customer must demonstrate to Verizon Business reasonable satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services II if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Verizon Business Services II.

Outbound:

| Origination Type | Termination Type |  |  |  | 1 Year | 2 Year | 3 Year |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Local Network Connection | Local Network Connection | \$. 0230 | \$. 0220 \$. 0210 |  |  |  |  |  |
| Local Network Connection | Dedicated |  |  |  | \$. 0230 | \$. 0220 | \$. 0210 |  |
| Local Network Connection | Switched |  |  |  | \$. 0230 | \$. 0220 | \$. 0210 |  |
| Dedicated |  |  | Local Network Co | nection | \$. 0230 | \$. 0220 | \$. 0210 |  |
| Dedicated |  |  | Dedicated or Swit |  |  |  | \$. 0230 | \$. 0220 |
| \$. 0210 |  |  |  |  |  |  |  |  |
| Switched/Card* |  | Local | work Connection | \$. 0290 | \$. 0280 | \$. 0270 |  |  |
| Switched/Card* |  | Dedica |  |  |  |  |  | \$. 0290 |
| \$. 0280 \$. 0270 |  |  |  |  |  |  |  |  |
| Switched/Card* |  | Switch |  |  |  |  |  | \$. 0290 |
| \$. 0280 \$. 0270 |  |  |  |  |  |  |  |  |

Inbound:

| Origination Type | Termination Type |  |  |  | 1 Year | 2 Year | 3 Year |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Local Network Connection | Local Network Connection | \$. 0230 | \$. 0220 \$. 0210 |  |  |  |  |  |
| Local Network Connection | Dedicated |  |  |  | \$. 0230 | \$. 0220 | \$. 0210 |  |
| Local Network Connection | Switched |  |  |  | \$. 0290 | \$. 0280 | \$. 0270 |  |
| Switched/Card* |  | Local | work Connection | \$. 0230 | \$. 0220 | \$. 0210 |  |  |
| Switched/Card* |  | Dedica |  |  |  |  |  | \$. 0230 |
| \$. 0220 \$. 0210 |  |  |  |  |  |  |  |  |
| Switched/Card* |  | Switch |  |  |  |  |  | \$. 0290 |
| \$. 0280 \$. 0270 |  |  |  |  |  |  |  |  |

* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer
available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.


## . 1066 LD Voice Package

Customer will pay the following flat rate monthly recurring charge (MRC), fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 20,000 minutes per month originating from a T1 or PRI purchased from Verizon.

Agreement Term

Effective April 1, 2017

| One Year | $\$ 725.00$ |
| :--- | :--- |
| Two Years | $\$ 685.00$ |
| Three Years | $\$ 650.00$ |

* Overage Rate: Customer will pay a per-minute charge of $\$ 0.05$ for each minute in excess of 20,000 in a month.

Customer understands that the LD Voice Package is restricted in the following manner:
(i) International long distance, Inbound (toll free), and calling card minutes are NOT included.
(ii) Customer may not utilize auto-dialers or any similar type of device in connection with the LD Voice Package.(iii)Customer may not utilize the LD Voice Package in any call center environment or in connection with any such similar environment.

## CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION OF THE LD VOICE PACKAGE BY VERIZON AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES

## . 1013 Option 00000 (Verizon Business Services III) (Cont.)

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
. 10132 Option 00000 Term Plan: The Option 00000 Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option 00000 through the Option 00000 Term Plan are subject to the terms and conditions outlined for Verizon Business Service III in the Company's Service Publication and Price Guide located on the Company's Internet site at www.verizonbusiness.com/guide, except for the discount on eligible intrastate charges as defined below.
. 101321 Eligible intrastate charges is the customers total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option 00000 Card, Option 00000 Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option 00000 Term Plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.
. 101322 Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customers term commitment.

| Term Commitment | Discount |  |
| :--- | :--- | :--- |
| 1 Year |  | $3.00 \%$ |
| 2 Year |  | $6.00 \%$ |
| 3 Year |  | $9.00 \%$ |
| 4 Year |  | $9.00 \%$ |
| 5 Year |  | $9.00 \%$ |

4. CCSA SERVICE
.01 General Description
. 011 CCSA Service does not involve the provision of intercity communications channels, but rather is offered as a switching service interconnecting network trunks, including circuits and services provided either by MCI WorldCom or by other Participating Carriers.* Use of MCI WorldCom's common control switching machines in connection with this offering may be shared with other customers or other offerings.

* Customers who elect to gain access to MCl's Metered Use Service Option C (MCI WATS) in
connection with CCSA Service will be billed for monthly usage on the basis of the Tier 1, Service Area 5, hourly rates specified in Section C-3.041122 for their respective originating city. However, for such CCSA-related Metered Use Service Option C usage, the average monthly minutes of use for each rate period per access line will be calculated based upon the

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average monthly minutes of total traffic for each rate period per CCSA Dedicated Access Arrangement. The resulting effective per minute rate will then be applied to the customer's Metered Use Service Option C Tier 1 usage. The effective per minute rate for Tier 2 usage will remain unaffected by the above.
. 012 Two customer options are available under this service: A full service version, Option A (Telemanagement) and a limited service version, Option B (Least Cost Routing). Outlined below are the features available, at the customer's option, which are included under the basic monthly recurring charges, along with the limitations associated with each option:

Feature Limitations
Basic Features
Option A
Option B
Least-Cost-First-Routing
An arrangement to provide
automatic selection of the
route choices
least expensive facility
Route choices limited
Limited to three
available for each inter-
city call on an on-line
basis.
Authorization/Accounting
Codes Dialed prefix codes
Authorization codes
to identify the calling are not available. Two
party or division for
digit accounting codes
authorization or accounting are available as a
accounting purposes. The separate option under
customer may select either Section 6.0212.
authorization or accounting codes as part of the basic service.

Abbreviated Dialing Codes
(Speed Numbers) Dialed codes
to place calls to frequently
dialed numbers for the
purpose of convenience.
Priority Level Routing
Arrangement An arrangement to apply routing restrictions to certain trunk groups based upon individual authorization codes. The customer shall designate priority level assignments for its personnel Limited to two codes

Not Available per dedicated access arrangement
by authorization code.

## Tone Notification Before

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Automatic Selection of a
Designated Trunk Group
An arrangement to provide
an audible tone to the user
user before a particular
trunk group is selected automatically by the CCSA
switch.
Call Detail and Summary by
Not Available
Authorization/Accounting Code
Limited to a single Not Available trunk group

| Call Detail | Limited to | Limited to 2 |
| :--- | :--- | :--- |
| copies/month |  | 2 copies/month |

Summary by authorization/
Accounting Code

OR
OR
Call Records on Magnetic
Tape If the customer
Limited to one
elects to receive magnetic
tapes, it is with the
understanding that MCl
retains all ownership of such tapes and that these tapes will be returned monthly to MCl per service instructions.
.02 Rates and Charges
.021 Monthly Recurring Charges
. 0211 Basic Charges
. 02111 Dedicated Access Arrangement Charge: The basic monthly recurring charge for Option $A$ is $\$ 230$ per Dedicated Access Arrangement (input), while the basic monthly recurring charge for Option B is $\$ 105$ per Dedicated Access Arrangement (input). These charges anticipate that access will be via MCl WorldCom-provided dedicated access lines.

If the customer elects to access this service via an MCI WorldCom intercity facility, or via a customer-provided facility, the basic monthly recurring charge per Dedicated Access Arrangement (input) is $\$ 165$ for Option A and $\$ 50$ for Option B.
. 02112 Switch Utilization Charge: In addition to the monthly recurring Dedicated Access Arrangement Charge, a CCSA Switch Utilization Charge of $\$ .01$ per minute will apply to all non-MCI WorldCom traffic utilizing a Dedicated Access arrangement. This charge will not apply to calls which are not completed.
. 0212 Options: In addition to the above mentioned features, the following options are available.
The indicated monthly recurring charges for these options are additional charges per
Dedicated Access Arrangement (input).

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Monthly Charges
Options Option B

High Volume and WATS Band CCSA

| Call Traffic Destination by | $\$ 20$ |
| :--- | :--- |
| Not Available | $\$$ |
| Half-Hour Segment |  |


| CCSA Area Code Traffic Summary | $\$ 25$ | Not Available |
| :--- | :--- | :--- |

Report

| CCSA Ar | rea Code Traffic Call Detail | \$30 |  | N/A |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Summary by Authorization/Accounting |  |  |  |  |  |
| Code and Call Records on Magnetic Tape |  |  |  |  |  |
| If the customer elects to receive |  |  |  |  |  |
| both of the above features, he must |  |  |  |  |  |
| pay an additional monthly charge per |  |  |  |  |  |
| dedicated | d access arrangement | \$20 |  |  | N/A |
| Accountin | ing Codes (2-Digit) | N/A |  |  | \$15/99 |
| Codes |  |  |  |  |  |
| (Limited to 99 total codes per |  |  |  |  |  |
| customer per originating location. |  |  |  |  |  |
| Charges for Accounting codes will |  |  |  |  |  |
| not be prorated.) |  |  |  |  |  |
| . 022 Non-Recurring Charges |  |  |  |  |  |
| . 0221 Per Circuit End |  |  |  |  |  |
| Option A Optio |  |  |  |  |  |
| . 02211 | Installation |  |  | \$120 |  |
|  | \$120 |  |  |  |  |
| . 02212 | Physical change |  | \$100 |  |  |
|  | \$100 |  |  |  |  |
| . 02213 | Administrative change |  | -0- |  |  |
|  | -0- |  |  |  |  |
| . 02214 | Expedite |  |  | -0- |  |
|  | -0- |  |  |  |  |
| . 02215 | Cancellation of order |  | \$130 |  |  |
|  | \$130 |  |  |  |  |
| . 02216 | Disconnection |  | -0- |  |  |
|  | -0- |  |  |  |  |
| . 02217 | Billing record change |  | -0- |  |  |
|  | -0- |  |  |  |  |
| .02218 Termination for communications |  |  |  |  |  |

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The airline mileage between two cities can be calculated using the Vertical $(\mathrm{V})$ and Horizontal $(\mathrm{H})$ Coordinates as obtained by reference to AT\&T's Tariff F.C.C. No. 274 according to the following formula:
$\sqrt{ }((\mathrm{V} 1-\mathrm{V} 2) 2+(\mathrm{H} 1-\mathrm{H} 2) 2) / 10$
where V 1 and H 1 correspond to the V \& H coordinates of City 1 and V 2 and H 2 correspond to the V \& H coordinates of City 2.
Example:

City 1 - Chicago
5986
V
H

City 2 - Springfield
6539
3426 3513

```
    / V1 V2 H1 H2
        / (5986-6539)2 + (3426-3513)2
    V 10
```

$31337.8=177.0248$ miles*
Airline Mileage $=178$ miles

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* Result will always be rounded to the next highest mile

7. SERVICE AVAILABILITY TABLES

TABLE I
DEDICATED LEASED LINE AND PRISM I SERVICE AVAILABILITY
A. Dedicated Leased Line Service is available for Analog Service between the following locations within the State of Illinois.

Bensenville
Bloomington
Carbondale
Champaign
Chicago
Downers Grove
Mattoon

Northbrook
Oregon
Peoria
Quincy
Rockford
Springfield
B. Digital Dial and Terrestrial Digital Service is available between the following locations within the State of Illinois.

Bensenville
Bloomington
Carbondale
Champaign
Chicago
Downers Grove
Northbrook
Rockford
Springfield

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Where facilities permit, Terrestrial Digital Service is also available between the Terminal locations listed above in Section C-7.A.
TABLE III

## OPTION C (MCI WATS)

Part A: Option C is available for call origination in the following locations within the State of Illinois.

| Bensenville | Northbrook |
| :--- | :--- |
| Bloomington | Oregon |
| Carbondale | Peoria |
| Champaign | Quincy |
| Chicago | Rockford |
| Downers Grove | Springfield |

Part B: Option C is available for call termination in the following locations within the State of Illinois.

| Alton |  | Decatur |  | Glenview |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Round Lake |  |  |  |  |  |
| Bensenville |  | DeKalb |  | Hinsdale | Skokie |
| Blue Island |  | Downers Grove | Joliet |  |  |
| Springfield |  |  |  |  |  |
| Champaign |  | Edgemont |  | Kankakee |  |
| Sycamore |  |  |  |  |  |
| Chicago |  | Elk Grove |  | Maywood |  |
| Waukegan |  |  |  |  |  |
| Chicago Heights | Forest Park |  | Peoria |  |  |
| Danville |  | Geneva |  | Rockford |  |

Part C. SERVICE AREAS - MCI WATS Service Areas provide for calling within distinct geographical areas. There are five service areas for each originating state. Service to a higher numbered service area includes service to all lower numbered service areas.

SERVICE AREAS
ORIGINATING


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[^0]:    8:00 a.m.
    8:00 a.m.

