

Effective October 1, 2018

MCImetro Access Transmission Service Corp. d/b/a Verizon Access Transmission Services
Indiana Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

This Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services) contains certain non-current products pertaining to enterprise business customers (i.e., non-mass markets) previously described in Indiana Local Exchange Services Tariff Nos. 2, No. 4, and No. 6 of MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services.

For ease of reference, where applicable the prior section numbers contained in the prior Tariff Nos. 2, No. 4 and No. 6 have been retained.

All of the grandfathered services are subject to the same terms and conditions applicable to the other Local services as set forth in the Guide.

Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule.
Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

Revisions to Catalog Schedule No. 1 for Local Exchange Services, Effective 10/1/18

Sections 3.1.5, 11.1.3.2 and 11.6.10

- **Increase of Local Line flat rate monthly recurring charge (Plan 1 only) and Local Plus Program Local Line monthly recurring charges (Plan 1 and Plan 2).**

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SUBSECTION SHOWING SERVICES PREVIOUSLY IN MCImetro IURC TARIFF NO. 2

The services in in this subsection were previously in IURC Tariff No. 2, filed by MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services.

(Intentional gaps in section numbers)

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

3.1 Local Exchange Service (Cont'd)

3.1.5 Local Plus Program

Beginning January 1, 2004, Local Plus Program will no longer be available to new subscribers.

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in the Company's "Service Publication and Price Guide" located on the Company's site at www.verizonbusiness.com;
- must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features: The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 3-3.1.2.3 except for the monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1	Caller ID with Name and Number
Feature Package 2	Remote Call Forwarding*
Call Waiting/Cancel Call Waiting	

* Customers who subscribe to Local Line service via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 3-3.1.3.1.3, 3-3.1.3.2.2, 3-3.1.3.4.4, and 7-7.1.1.5. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID numbers as specified in Sections 3-3.1.3.2.2.2 and 3-3.1.3.4.5.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified 3-

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3.1.2.3.1, 3-3.1.3.1.3.1, 3-3.1.3.2.2.1, 3-3.1.3.4.4, and 7-7.1.1.5.1.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line)	
Plan 1: Indianapolis:	\$ 52.00
Plan 2: *	\$ 52.00
Local Trunks (Basic, DID and 2 Way Direct) (Per trunk)	\$ 50.50
Local Trunks (Basic, DID and 2 Way Direct) (Per T-1)	\$895.00
Local ISDN-PRI (Per T-1)	\$895.00
Feature Package 1	\$ 3.50
Feature Package 2	\$ 6.50

* For Customers who reside within Zone 1 of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines.

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Discounts: Effective July 18, 2006, these discounts will no longer be available to new customers.

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local Plus Program pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Early Termination: Discontinuance of all services prior to the expiration of the committed term constitutes as discontinuance of the plan, and the customer will be billed and required to pay an early termination charge equal to 25% percent of the average of the customer's highest 4 months of billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the unfulfilled term of service. If the terminated plan has been in effect for more than 18 months, only the most recent 18 months are included in the calculation of applicable termination charges.

3.1.6 Local Service Term Plans

Effective January 22, 1999, this service will no longer be available to new subscribers.

Customers who subscribe to facilities based local exchange service and enroll in a Local Service Term Plan are

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eligible to receive the discounts described below on specific monthly recurring and usage charges based on the customer's term commitment. The customer must commit to service for a term of either one, two, three, four or five years. The term of the Local Service Term Plan will commence no earlier than the first of the next billing month in which the customer subscribes to the plan. The customer will receive the following discounts in lieu of all other discounts or promotions except for the Local Customer Assurance Promotion on the following recurring charges: Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk 2 Way Direct, DID/2 Way Direct Numbers Charge, Local ISDN/PRI and usage charges.

A customer can terminate a term plan without liability if the customer enrolls in a new term plan with an expiration date later than the current term plans expiration date.

<u>Term Commitment</u>	<u>Discount</u>
1 Year	10%
2 Year	15%
3 Year	20%
4 Year	20%
5 Year	20%

A plan will automatically renew for an equivalent term unless the customer provides written notification to cancel the MCI Local Service Term Plan. This notice must be received by MCI no more than 30 days after the expiration of the term plan.

Cancellation or Discontinuance with Liability: Discontinuance of all Local Services furnished under the Local Service Term Plan prior to the expiration of the committed term constitutes discontinuance of the plan. The customer will be billed and required to pay an early termination charge. The early termination charge will be equal to the customer's highest billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the customer's term plan.

For customers that have enrolled in a networkMCI One long distance term plan or Special Customer Arrangement offered by MCI Telecommunications Corporation the customer's term length may be coterminous with the networkMCI One term of service. Accordingly, the customer's actual term may be of shorter duration than the term commitment selected above. If the customer selects a term commitment greater than the term of service of the networkMCI One or Special Customer Arrangement, the coterminal provision shall not apply.

For those customers who subscribe to a networkMCI One term plan or Special Customer Arrangement, the early termination charges associated with that term plan or Special Customer Arrangement will apply in lieu of the charges specified above. In addition, Customers will be required to repay any credits received as a result of enrolling in the term plan.

Customers signing a networkMCI One term agreement and integrating their facilities based Local Exchange and Long Distance service can terminate their local term plans at any time without penalty.

3.1.7 Local Exchange Service Term Plan 2

Effective January 22, 1999, this service will no longer be available to new subscribers.

A Customer who subscribes to facilities based, standalone Local Exchange Service and enrolls in a Local Service Term Plan is eligible to receive the discounts described below on specific monthly recurring and usage charges, based on the customer's term commitment. The customer must commit to service for a term of one, two, or three years. The term of the Local Service Term Plan will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. The Customers subscribing to this term plan

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will receive the following discounts in lieu of all other discounts or promotions, unless the promotion specifies otherwise. The discounts will be applied to the following recurring charges: Local Line, Local Trunk-Basic, DID/2 Way Direct numbering charges, Local Trunk-DID, Local Trunk - 2 Way Direct, Local ISDN - PRI, as well as local service usage charges.

<u>Term Commitment</u>	<u>Discount</u>
One Year	5%
Two Year	10%
Three Year	15%

A plan will automatically renew for an equivalent term unless the customer provides written notification to cancel the MCI Local Service Term Plan. This notice must be received by MCI no more than thirty (30) days after the expiration of the term.

Cancellation or Discontinuance with Liability: Discontinuance of all Local Services furnished under the Local Service Term Plan prior to the expiration of the committed term constitutes discontinuance of the plan

and the customer will be billed and required to pay an early termination charge. The early termination charge will be equal to the customer's highest billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the customer's term plan.

Cancellation or Discontinuance without Liability: A customer can terminate a term plan without liability if the customer enrolls in a new term plan with an expiration date later than the current term plan's expiration date. A customer may terminate without penalty at any time and enroll in a networkMCI One term plan.

3.1.8 networkMCI One Term Plan

Effective January 22, 1999, this service will no longer be available to new subscribers.

The networkMCI One Term plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the company through the networkMCI One Term Plan are subject to the terms and conditions set forth in MCI Telecommunications F.C.C. Tariff No. 1, section C-3.4.1.4.2, and this tariff. Customers who enroll in this term plan must have their facilities based MCI Local Exchange service usage billed to a single networkMCI One invoice.

Customers subscribing to this term plan will receive discounts as set forth in MCI Telecommunications Corporation F.C.C. Tariff No. 1, Section C-3.4.1.4.2 in lieu of all other discounts or promotions, unless the promotion specifies otherwise. The discounts will be applied to the following recurring charges: Local Line, Local Trunk-Basic, DID/2 Way Direct numbering charges, Local Trunk-DID, Local Trunk - 2 Way Direct, Local ISDN - PRI, as well as local service usage charges.

Customers enrolled in Special Customer Arrangements or offered by the company or MCI Telecommunications Corporation are not eligible for the benefits of this term plan.

3.1.9 On-Net Term Plan

The On-Net Ter Plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the Company through the On-Net Term Plan are subject to the terms and conditions set forth in MCI WorldCom Communications, LLC Tariff F.C.C. No. 1, Section C-3.464. Customers who enroll in this term plan must have their facilities based MCI Local Exchange service usage billed to a single On-Net invoice.

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Customers subscribing to this term plan will receive discounts as set forth below, in lieu of all other tariffed term plans. The discounts will be applied to the following recurring charges: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN-PRI T-1 Charge, optional features, Local ISDN-PRI optional features, as well as local service usage charges.

The Volume Commitment will be determined based upon the Qualifying Volume received by the Company, or any affiliate of the Company, from Customer's facilities based Local Exchange Service, as defined in Section 3.1.10 and the Qualifying Volume of Customer's telecommunications services as defined in MCI WorldCom Communications, LLC Tariff F.C.C. No. 1, Section C-3.4641.

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

<u>Volume Commitment</u>	<u>Term Commitment/Discount</u>				
	<u>1 year</u>	<u>2 years</u>	<u>3 years</u>	<u>4 years</u>	<u>5 years</u>
\$ 100/month*	5.0%	8.0%	11.0%	14.0%	17.0%
250/month*	5.0	8.0	11.0	14.0	17.0
500/month*	5.0	8.0	11.0	14.0	17.0
1,000/month*	10.0	13.0	16.0	19.0	22.0
2,000/month*	10.0	13.0	16.0	19.0	22.0
3,000/month*	10.0	13.0	16.0	19.0	22.0
4,000/month*	10.0	13.0	16.0	19.0	22.0
5,000/month*	12.0	15.0	18.0	21.0	24.0
7,000/month*	12.0	15.0	18.0	21.0	24.0
1,200/annual	5.0	8.0	11.0	14.0	17.0
3,000/annual	5.0	8.0	11.0	14.0	17.0
6,000/annual	5.0	8.0	11.0	14.0	17.0
12,000/annual	10.0	13.0	16.0	19.0	22.0
24,000/annual	10.0	13.0	16.0	19.0	22.0
36,000/annual	10.0	13.0	16.0	19.0	22.0
48,000/annual	10.0	13.0	16.0	19.0	22.0
60,000/annual	12.0	15.0	18.0	21.0	24.0
84,000/annual	12.0	15.0	18.0	21.0	24.0
120,000 /annual	14.0	17.0	20.0	23.0	26.0
180,000 /annual	14.0	17.0	20.0	23.0	26.0
300,000 /annual	16.0	19.0	22.0	25.0	28.0
600,000 /annual	18.0	21.0	24.0	27.0	30.0
900,000 /annual	21.0	24.0	27.0	30.0	30.0
1.2M/annual	24.0	27.0	30.0	30.0	30.0
1.8M/annual	27.0	30.0	30.0	30.0	30.0
2.4M/annual	30.0	30.0	30.0	30.0	30.0

* Beginning October 1, 2000, monthly volume commitments will no longer be available to new subscribers.

3.1.10 Local On-Net Term Plan

The Local On-Net Term Plan is a term plan, in lieu of all other tariffed term plans, available to facilities based standalone local exchange service customers. Customers who subscribe to Local On-Net Term Plan are subject to the following conditions:

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Definition of Terms: Qualifying Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Standard and Optional Features, Local ISDN-PRI T-1 Charge, and Local ISDN-PRI Optional Features, as well as local service usage charges. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Local On-Net Term Plan volume commitment: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Eligible Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN-PRI T-1 Charge, recurring charges for Optional Features; recurring charges for Local ISDN-PRI Optional Features; as well as local service usage charges. Charges for the following are not included as Eligible Volume and will not receive Local On-Net Term Plan volume discounts: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI; non-recurring charges for Standard and Optional Features; non-recurring charges for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Local On-Net Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume commitment: A customer may elect a Local On-Net Term Plan monthly volume commitment* of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$1,200; \$3,000; \$6,000; \$12,000; \$24,000; \$36,000; \$48,000; \$60,000; \$84,000; \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2M; \$1.8M; \$2.4M. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent annualized volume commitment. If a customer so elects, the term of service expiration date will not change. The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

* Beginning October 1, 2000, monthly volume commitments will no longer be available to new subscribers.

Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

Early Termination Charges: Cancellation of Discontinuance without Liability: If: (i) the customer's use of Local

Exchange Service under a Local On-Net Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment or monthly volume commitment and (ii) at the time of termination the customer is enrolled in a new Local On-Net Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's Local On-Net Term Plan's term commitment is one year; or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new Local On-Net Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the Local On-Net Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

Volume Commitment	Term Commitment/Discount				
	1 year	2 years	3 years	4 years	5 years
\$ 100/month ¹	0.0%	3.0%	6.0%	9.0%	12.0%
250/month ¹	0.0	3.0	6.0	9.0	12.0
500/month ¹	0.0	3.0	6.0	9.0	12.0
1,000/month ¹	5.0	8.0	11.0	14.0	17.0
2,000/month ¹	5.0	8.0	11.0	14.0	17.0
3,000/month ¹	5.0	8.0	11.0	14.0	17.0
4,000/month ¹	5.0	8.0	11.0	14.0	17.0
5,000/month ¹	7.0	10.0	13.0	16.0	19.0
7,000/month ¹	7.0	10.0	13.0	16.0	19.0
1,200/annual	0.0	3.0	6.0	9.0	12.0
3,000/annual	0.0	3.0	6.0	9.0	12.0
6,000/annual	0.0	3.0	6.0	9.0	12.0
12,000/annual	5.0	8.0	11.0	14.0	17.0
24,000/annual	5.0	8.0	11.0	14.0	17.0
36,000/annual	5.0	8.0	11.0	14.0	17.0
48,000/annual	5.0	8.0	11.0	14.0	17.0
60,000/annual	7.0	10.0	13.0	16.0	19.0
84,000/annual	7.0	10.0	13.0	16.0	19.0
120,000/annual	9.0	12.0	15.0	18.0	21.0
180,000/annual	9.0	12.0	15.0	18.0	21.0
300,000/annual	11.0	14.0	17.0	20.0	23.0
600,000/annual	13.0	16.0	19.0	22.0	25.0
900,000/annual	16.0	19.0	22.0	25.0	25.0
1.2M/annual	19.0	22.0	25.0	25.0	25.0
1.8M/annual	22.0	25.0	25.0	25.0	25.0
2.4M/annual	25.0	25.0	25.0	25.0	25.0

3.1.11 Miscellaneous Service Offerings

3.1.11.1 Agent Program

Beginning March 1, 2004, the Agent Program will no longer be available to new subscribers.

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Eligibility: To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering except for the Local Satisfaction Guarantee Promotion, Local Nationwide One Promotion and the Local Install Waiver Promotion;
- may not receive service under any other term plan;

Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

Credits: During each monthly period of the term of service, the Customer will receive a credit equal to 10 percent of the standard tariffed monthly recurring charges (excluding features) and usage rates for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI service.

Optional Feature Package: The Customer will be charged \$10.00 monthly recurring charge for the following feature package:

Includes Standard Features plus
Call Waiting/Cancel Call Waiting
Call Transfer or 3 Way Calling (mutually exclusive)
Call Forward Busy
Call Forward No Answer
Caller Id-Name and Number
Calling Party Number Delivery
Speed Dialing - 8

Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

3.1.11.2 Local Nationwide One Program

The Local Nationwide One Program is available to existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

Benefits: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way

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	<u>Monthly Recurring Charge (Per T-1)</u>
Metered Plan	\$220.12
Flat Plan	\$575.12
Local ISDN-PRI	
Metered Plan	\$253.72
Flat Plan	\$608.72

Customers selecting the Metered Plan will receive the following program monthly usage rates:

<u>1st Minute</u>	<u>Each Additional Minute</u>
\$0.0158	\$0.0095

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

Other Conditions:

Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

3.1.11.3 Save Program

Beginning March 1, 2004, the Save Program will no longer be available to new subscribers.

Definitions:

An existing customer is a customer who is receiving service under this tariff for at least 12 months prior to enrollment in this program.

Eligibility:

To be eligible for this program, the customer:

- must be an existing facilities based business customer;
- must be in good standing;
- must bill at least \$50 in current charges in any one month prior to enrollment in this program;
- represent to the Company's satisfaction, as determined with the Company's sole discretion, that it will enter into another carrier's offer in absence of any further inducement from the Company to remain subscribed to Company services.

Benefits:

After enrollment in this program, the Company will provide a one-time credit, not to exceed \$5,000, equal to the net monthly recurring charges billed during the first full invoice after the Company receives notification from the Customer that it wishes to discontinue all service (Program Credit).

Other Conditions:

A Customer who discontinues all service within three months after receiving the Program Credit will be billed and required to repay the Program Credit. A customer will only be eligible to receive one Program Credit in any twelve-month period. Customer's receiving the benefits of this program are not eligible to receive the benefits of any promotional offering.

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3.1.11.4 Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II
Beginning January 1, 2004, this offering will no longer be available to new subscribers.

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; ("Companion Interstate Service") and must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II offered in the MCI Communications Services LLC, I.U.R.C. Tariff No. 2 ("Companion Intrastate Service").
- must subscribe to service under Special Customer Arrangement SCA Guide Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified 3-3.1.2.3.1, 3-3.1.3.1.3.1, 3-3.1.3.2.2, 3-3.1.3.4.4, and 7-7.1.1.5.1.

Monthly Recurring Charges: A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per- T-1 or ISDN PRI basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge</u>
A Plan 1:W. Harrison:	\$ 45 (per line)
Indianapolis:	\$ 55 (per line)
Plan 2*	\$ 66 (per line)
B	\$ 65 (per trunk)
C	\$1,540 (per T-1)

* For Customers who reside within Zone 1 of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines.

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 3-3.1.2.3 except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way

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Direct and ISDN-PRI are available as described in Sections 3-3.1.3.1.3, 3-3.1.3.2.2, 3-3.1.3.4.2, and 7-7.1.1.5. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

Local Line Optional Features

Feature Package 1	Caller ID with Name and Number
Feature Package 2	Remote Call Forwarding*
Call Waiting/Cancel Call Waiting	Vanity Number

* Customers who subscribe to Local Line service via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

	<u>Monthly Recurring Charge</u>
Feature Package 1	\$3.50
Feature Package 2	\$6.50
DID numbers (Per each block of 20 numbers)	\$6.25

Discounts:

Effective July 18, 2006, these discounts will no longer be available to new customers.

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, I.U.R.C. Tariff No. 2 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion

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Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, I.U.R.C. Tariff No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, I.U.R.C. Tariff No. 2 will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under MCI Communications Services, Inc. d/b/a Verizon Business Services, I.U.R.C. Tariff No. 2.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, I.U.R.C. Tariff No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide.

Other Conditions: Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance Service Plus Plan Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.1.11.5 Business Advantage Program

Beginning January 1, 2004, Business Advantage Program will no longer be available to new subscribers.

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Types 6, 7, 8, 9, or 10 as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com;
- must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions: Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Features: The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional

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features will apply as specified in 3-3.1.2.3.3 except for the monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1	Caller ID with Name and Number
Feature Package 2	Remote Call Forwarding*
Call Waiting/Cancel Call Waiting	Vanity Number

* Customers who subscribe to Local Line service via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 3-3.1.2.3.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line):

Plan 1:	\$40.00
Plan 2*	\$40.00
Feature Package 1:	\$ 3.50
Feature Package 2:	\$ 6.50

* For Customers who reside within Zone 1 of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines.

Discounts:

Effective July 18, 2006, these discounts will no longer be available to new customers.

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Business Advantage Program pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Other Conditions: The following disclaimers apply to Business Advantage Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service

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is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.1.11.6 Local and Long Distance-Line Solution Service

Beginning January 1, 2004, Local and Long Distance Line Solution will no longer be available to new subscribers.

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance-Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com; ("Companion Interstate Service") and must subscribe to the Business Unlimited Program offered in the MCI Communications Services, Inc. d/b/a Verizon Business Services, I.U.R.C. Tariff No. 2 ("Companion Intrastate Service").
- must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified Section 3-3.1.2.3.3.

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (Unlimited)</u>
Plan 1:	\$60
Plan 2: ²	\$60

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 3-3.1.2.3 except for the monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1	Caller ID with Name and Number
Feature Package 2	Remote Call Forwarding*

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Call Waiting/Cancel Call Waiting

Vanity Number

* Customers who subscribe to Local Line service via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

	<u>Monthly Recurring Charge:</u>
Feature Package 1	\$3.50
Feature Package 2	\$6.50

Discounts:

Effective July 18, 2006, these discounts will no longer be available to new customers.

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance-Line Solution Service pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

- For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, I.U.R.C. Tariff No. 2 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.
- For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, I.U.R.C. Tariff No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan;
- For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, I.U.R.C. Tariff No. 2 will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1

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- under The Guide and MCI On-Net Service-Voice under MCI Communications Service, Inc. d/b/a Verizon Business Services, I.U.R.C. Tariff No. 2.
- For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, I.U.R.C. Tariff No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide.

Other Conditions: Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts. Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance-Line Solution Service Line-based Service. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.1.11.7 Verizon Business Services I

Beginning March 1, 2005, Verizon Business Services I will no longer be available to new subscribers.

3.1.11.9 Verizon Business Services Versatile T1

Effective September 7, 2005, Verizon Business Services Versatile T1 will no longer be available to new subscribers and existing customers will no longer be able to place new orders.

Verizon Business Services Versatile T1 ("Versatile T1") is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet Dedicated Access, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

Eligibility

- Customer must subscribe to service under a Verizon Business Services Agreement, Verizon Business Guide Type 17, with a minimum 1-year term commitment as described in the Company's Service Publication and Price Guide located on the Company's Internet site at www.verizonbusiness.com.
- Customer must also subscribe to the Verizon Business Services Versatile T1 offering as described in MCI Communications Services, Inc. d/b/a Verizon Business Services, I.U.R.C. Tariff No. 2 (Companion Intrastate Service).
- Customer is not eligible to receive the benefits of any other program or promotion related to local, long distance, conferencing or internet dedicated access services.

Benefits

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits and a maximum 12 circuits will receive the monthly recurring charges detailed below.

Effective October 1, 2018

Package B: Customers who subscribe to Versatile T1 service with a minimum 13 circuits and a maximum 18 circuits will receive the monthly recurring charges detailed below.

Package C: Customers who subscribe to Versatile T1 service with a minimum 19 circuits or a maximum 24 circuits will receive the monthly recurring charges detailed below.

Monthly Recurring Charges

A monthly recurring charge applies to the Plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The following Monthly Recurring Charges apply:

Indianapolis	
Package A:	\$575.00
Package B:	\$660.00
Package C:	\$825.00

Additional Benefits

In addition to the monthly recurring charge, customers will receive the benefits of the Companion Intrastate Service as described in Companion Intrastate Service.

Non-Recurring Charges

Applicable non-recurring charges apply to services under the Verizon Business Services Versatile T1 as specified in Sections 3.1.3.1.3.1, 3.1.3.2.2.1, and 3.1.3.4.4. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

Features

DID blocks (block of 20): Nationwide rate of \$6.25 per month

The following local calling features are included at no additional charge:

Caller ID-Name & Number	Call Transfer
Complete Blocking for Caller ID	900/976 Blocking
Select Blocking for Caller ID	Toll Blocking (per line)
Call Forwarding Variable	Call Forwarding-Busy
Speed Dial 8 or 30	Call Forwarding-Don't Answer
Call Waiting	Voicemail
Three-Way Calling	

3.1.11.10 Verizon Business Services II (Cont'd)

Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

3.1.11.10.7 Local T1/PRI Lit Building Plan

Beginning January 1, 2007, the Local T1/PRI Lit Building Plan will no longer be available to new subscribers.

Offer: Customer will receive a monthly recurring charge (Plan Charge) of \$595.00 for Local T1/PRI service.

Effective October 1, 2018

Eligibility: Customer must:

- Be a new or existing customer adding new circuits into Lit Buildings;
- Be located and provision in a building connected via Company owned fiber to the Company's network (Lit Building);
- Receive service under Verizon Business Service II Local which receives the benefits of this plan under a term of service which equals or exceeds one year;
- Represent the Company's satisfaction, as determined with the company's sole discretion, that it would not permit conversion of facilities without further inducement; and
- Agree to allow the Company and its subcontractors and their respective employees and agents access to Customer or Authorized User premises at which service is being or will be provided (including access to associated equipment).

Other Conditions: Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, Verizon Loyalty Plus III, Local T1 Rewards and VBS II Local Availability Enhancement Plans or any discounts on the monthly recurring charges that receive the benefits of this plan.

3.1.11.10.8 LD Voice Package

Customer will pay the following flat rate monthly recurring charge ("MRC"), fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 20,000 minutes per month originating from a T1 or PRI purchased from Verizon.

<u>Agreement Term</u>	<u>MRC*</u>
One Year	\$725.00
Two Years	\$685.00
Three Years	\$650.00

* Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute in excess of 20,000 in a month.

Customer understands that the LD Voice Package is restricted in the following manner: (i) International long distance, Inbound (toll free), and calling card minutes are NOT included; (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the LD Voice Package; and (iii) Customer may not utilize the LD Voice Package in any call center environment or in connection with any such similar environment.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION OF THE LD VOICE PACKAGE BY VERIZON AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

3.1.11.13 Verizon Loyalty Plus III Plan

Beginning August 1, 2006, the Verizon Loyalty Plus III Plan will no longer be available to new subscribers.

Effective October 1, 2018

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service unit (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company-provided service unit. The credits will be applied to the second full-month's, sixth full-month's and twelfth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan. Customer may enroll any eligible service unit, but any individual unit may be enrolled only once.

Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's Service Publication and Price Guide (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Company Product <u>Group</u>	Sub <u>product</u>	Service <u>Unit</u>	Credit <u>Value</u>	Installation Charge <u>Waiver (Yes/No)</u>
Voice	Local Trunk	Trunk	\$50	Y
	Local and Long Distance Service Trunk Solution II	Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

7. Local ISDN PRI

7.1 Local ISDN Primary Rate Interface Local (Local ISDN PRI): Local ISDN PRI is an alternative arrangement for individual local exchange services such as Local Trunk Basic and Local Trunk DID. Local ISDN PRI is provisioned at the 1.544 Mbps rate via the Primary Rate Interface standard of the Integrated Services Digital Network (Local ISDN). Local ISDN PRI provides the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.

Effective October 1, 2018

- 7.1.1 Local ISDN PRI Service Arrangement - One or more Service Configurations can be combined to create a Local ISDN PRI Service Arrangement. Customers may have multiple Local ISDN PRI Service Arrangements per location, however for each Service Arrangement one Service Configuration 1 must be included. The controlling D channel will always reside on Service Configuration 1.

The D Channel is a 64 Kbps channel that carries signaling and control for the B channels. The capabilities of the D channel are contained within the customer's Service Configuration.

The Local ISDN Digital Facility is ordered separately and not included as part of the Service Configuration.

- 7.1.1.1 Service Configuration 1 - The first Service Configuration for any PRI Local Service Arrangement must be a Service Configuration 1. Service Configuration 1 provides twenty-three (23) 64 Kbps B channels and one (1) primary 64 Kbps D signaling channel. The primary D channel is an out-of band signaling channel used to control and route all of the B channel traffic within the PRI Local Service Arrangement.

- 7.1.1.2 Service Configuration 2 - This configuration is only available in conjunction with Service Configuration 1. It provides an additional twenty-four (24) 64 Kbps B channels which are controlled by the D channel on Service Configuration 1. Multiple Service Configuration 2 may be associated with a Service Configuration 1 subject to switching equipment limitations.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separate DID telephone numbers, as found in Section 3-3.1.3.2 preceding.

- 7.1.1.3 Service Configuration 3 - This configuration is also only available to subscribers who have a Service Configuration 1. It provides a backup 64 Kbps D channel and twenty-three (23) additional 64 Kbps B channels. The backup D channel will control and route all of the B channel traffic of a single PRI Service Arrangement in the event the D channel on the primary configuration (Service Configuration 1) fails. A maximum of one Service Configuration 3 may be included with each Local ISDN-PRI Service Arrangement. Service Configuration 3 is available subject to switching equipment capabilities.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separate DID telephone numbers, as found in Section 3-3.1.3.2 preceding.

- 7.1.1.4 Optional Features: In addition to providing Local Exchange Services specified above, Local ISDN PRI can be configured to support the following optional advanced Local ISDN features:

Call-by-Call Service Selection: Allows B channels to be shared between multiple services carried over a single Local ISDN PRI Serving Arrangement.

Calling Number Delivery: Allows the customer to receive the originating caller's working telephone number provided this information is forwarded to the Company by the caller's Local Exchange and/or Long Distance Carrier.

Remote Call Forwarding (RCF): RCF allows all calls dialed to a telephone number equipped for RCF service to be automatically forwarded to another dialable telephone number.

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Overflow Routing: Overflow Routing allows the redirection of incoming calls based on customer conditions of either "all trunks busy" or disaster-based service outages.

Call-by-Call and Calling Number Delivery can be ordered separately or combined in Feature Package 1.

7.1.1.5 Local ISDN Primary Rate Interface (Local ISDN-PRI) Rates and Charges:

Non-Recurring and Monthly Recurring Charges as specified below apply per T-1 unless otherwise noted. The Local ISDN PRI T-1 non-recurring and recurring charges include Service Configuration and B Channel Service charges. Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 3.1.3.2.2.1 and 3.1.3.2.2.2 respectively.

7.1.1.5.1	<u>Non-Recurring Charges</u> Service Reconfiguration Charge*	<u>Per Facility</u> \$50.00
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Local ISDN PRI T-1 Installation (Per T-1)	\$200.00
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* Applies for each Service Configuration affected. i.e., if the Service Reconfiguration will effect one Service Configuration 1 and three Service Configuration 2s, four (4) Service Reconfiguration Charges would apply.

Account Setup (Per Trunk)	\$49.75
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Account Changes (Moves, Changes, Additions) (Per Change)	\$12.25
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Account Changes (Per Billing Record Change)	\$12.25
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Line Restoral Charge (Per Trunk)	\$20.00
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(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge (Per Trunk)	\$18.30
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(Applies for trunk restoral after Customer-initiated temporary suspension.)

Due Date Change (per occurrence)	\$10.00
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T-1 Order Expedite Charge (per T-1)	\$600.00
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Effective October 1, 2018

Optional Features:

Non-Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	<u>Per Location</u>
Call-by-Call Option	\$112.50
Calling Number Delivery	\$ 75.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery.)	\$150.00

7.1.1.5.2 <u>Monthly Recurring Charges</u>	<u>Per T-1</u>
Local ISDN-PRI T-1 Flat Rate Option	\$1,600.00
Local ISDN-PRI T-1 Per Minute/Per Call Options	\$525.00

Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	<u>Per Location</u>
Call-by-Call Option	\$115.00
Calling Number Delivery	\$115.00
Remote Call Forwarding (per each line path)	\$20.00
Overflow Routing	\$20.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery.)	\$200.00

7.1.1.5.3 Usage Charges: The rates and charges specified in Section 7-7.1.1.5.2 for Flat Rate Option will apply to circuit switched voice calls and data calls. The rates specified in Section 3.1.4 will apply for Customers selecting the per minute or per call option.

SUBSECTION SHOWING SERVICES PREVIOUSLY IN MCImetro IURC TARIFF NO. 4

The services in in this subsection were previously in IURC Tariff No. 4, filed by MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services.

(Intentional gaps in section numbers)

Effective October 1, 2018

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

3. SERVICES

3.1 General: Network Services consist of any of the services offered hereunder, either individually or in combination. Each service is offered independently of all others.

3.2 Transmission Service

3.2.1 Transmission Service is offered via the Company's facilities for the transmission of one-way and two-way communications.

3.2.2 Digital channels over the Company's Network are furnished for full duplex transmission of digital signals at operating speeds as follows:

64 Kbps
56 Kbps
19.2 Kbps
9.2 Kbps
4.8 Kbps
2.4 Kbps
1.544 Mbps (DS-1)
44.736 Mbps (DS-3)

Digital channels operating at speeds other than those listed above may be provided at the Company's option on an Individual Case Basis (ICB) . The rates for the operating speeds outlined above are described in Section 4.2.3.

3.2.3 Digital channels furnished by the Company at 1.544 Mbps, interconnections to such channels and equipment interfacing to such channels shall meet the following characteristics:

Line Rate: 1.544 Mbps + 130 ppm
Line Code 1: Bipolar (Alternate Mark) Inversion
Line Code 2: Bipolar 8 zero substitution (B8ZS)
Line Impedance: 100 ohms + 5% balanced
Jitter: The multiplexer will add not more than 0.3 time slot of rms jitter to a DS-1 signal when looped at the DS-3 point.

3.2.4 Digital channels furnished by the Company at 44.736 Mbps, interconnections to such channels and equipment interfacing to such channels shall meet the following technical characteristics:

Line Rate: 44.736 Mbps + 20 ppm
Line Code: Bipolar with three-zero substitution (B3ZS)
Line Impedance: 75 ohms + 5 percent unbalanced

4. RATES

4.2 Transmission Service

4.2.1 General: Rates are composed of two elements which may apply to a Customer's service, depending upon the specific service requested and its location.

4.2.1.1 The channel termination rate element provides for the termination of the communications path at the Customer designated location. One channel termination charge applies for each Customer designated location at which a channel is terminated.

4.2.1.2 The Channel Mileage rate element is determined by the Vertical ("V") and Horizontal ("H") Coordinates method. To determine the rate mileage between any two locations, V and H coordinates for each location will be determined by reference to National Exchange Carrier Association Tariff, F.C.C. No. 4, using the appropriate serving wire center(s) for the service being provided and formula.

4.2.2 Voice Grade Service: There are two types of Voice Grade Services. The service is compatible with either 2-wire ground start and loop start equipment or 4-wire E/M signalling equipment. 4-wire supports analog data transmission speeds of up to 19.2 Kbps. The rates for Voice Grade channels as described in 4.2.2 preceding are as follows:

4.2.2.1 This service consists of making Voice Grade capacity available on a 24-hour per day, 7 days per week basis.

4.2.2.2 Voice Grade Service Rates:

Recurring Per Month	
Channel Termination, per point of termination	
- 2-wire voice/analog data	\$22.00
- 4-wire voice/analog data	\$35.00
Channel Mileage	
- 1 mile	\$13.00
- each additional mile	\$1.00

Installation & Relocation	
Channel Termination, per point of termination	
- 2-wire voice/analog data	\$500.00
- subsequent, same location	\$175.00
- 4-wire voice/analog data	\$500.00
- subsequent, same location	\$175.00

4.2.3 Digital Data Services: Digital Data Service is provided at transmission rates of 2.4, 4.8, 9.6, 19.2, 56 and 64 Kbps.

4.2.3.1 This service consists of making DS-0 capacity available on a 24-hour per day, 7 days per week basis.

4.2.3.2 Digital Data Rates

Recurring Per Month	
Channel Termination, per point of termination	

Effective October 1, 2018

2.4 Kbps	\$75.00
4.8 Kbps	\$75.00
9.6 Kbps	\$75.00
19.2 Kbps	\$75.00
56 Kbps	\$75.00
64 Kbps	\$75.00

Channel Mileage

- 1 mile

2.4 Kbps	\$25.00
4.8 Kbps	\$25.00
9.6 Kbps	\$25.00
19.2 Kbps	\$25.00
56 Kbps	\$25.00
64 Kbps	\$25.00

- Each Additional Mile

2.4 Kbps	\$1.00
4.8 Kbps	\$1.00
9.6 Kbps	\$1.00
19.2 Kbps	\$1.00
56 Kbps	\$1.00
64 Kbps	\$1.00

Installation & Relocation

Channel Termination, per point of termination

2.4 Kbps	\$400.00
4.8 Kbps	\$400.00
9.6 Kbps	\$400.00
19.2 Kbps	\$400.00
56 Kbps	\$400.00
64 Kbps	\$400.00

- Subsequent, same location

2.4 Kbps	\$250.00
4.8 Kbps	\$250.00
9.6 Kbps	\$250.00
19.2 Kbps	\$250.00
56 Kbps	\$250.00
64 Kbps	\$250.00

4.2.4 DS-1 Service: DS-1 service is a digital transmission facility of 1.544 Mbps with a capacity of up to 24 analog or digital channels. This service supports voice, analog data, digital data and video.

4.2.4.1 This service consists of making DS-1 capacity available 24-hours per day, 7 days per week.

4.2.4.2 DS-1 Rates

Recurring Per Month

Effective October 1, 2018

Channel Termination,	
- per point of termination	\$150.00
- Subsequent, same location	\$150.00

Channel Mileage	
- 1 mile	\$120.00
- each additional mile	\$20.00

Installation & Relocation	
Channel Termination,	
- per point of termination	\$600.00
- Subsequent, same location	\$300.00

4.2.5 DS-3 Service: DS-3,service is a digital transmission facility of 44.736 Mbps with a capacity of 28 DS-1 channels or 672 Voice, Analog Data or Digital Data channels.

4.2.5.1 This service consists of making DS-3 capacity available 24-hours per day, 7 days per week.

4.2.5.2 DS-3 Rates

Recurring Per Month	
Channel Termination,	
- per point of termination	\$2,500.00
- Subsequent, same location	\$1,000.00

Channel Mileage	
- 1 mile	900.00
- each additional mile	\$150.00
Optional Features	
- multiplexing, DS-3 to DS-1	\$550.00

Installation & Relocation	
Channel Termination,	
- per point of termination	\$500.00
- Subsequent, same location	\$400.00

SUBSECTION SHOWING SERVICES PREVIOUSLY IN MCImetro IURC TARIFF NO. 6

The services in in this subsection were previously in IURC Tariff No. 6, filed by MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services.

(Intentional gaps in section numbers)

Effective October 1, 2018

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

SECTION 5 – EXCHANGE ACCESS SERVICE

Effective December 16, 2000, Exchange Access Service will no longer be available to new subscribers.

5.1 General

Exchange Access Service provides a Customer with a telephonic connection and a unique telephone number address on the public switched telecommunications network. Each Exchange Access Service enables users to:

- A) receive calls from other stations on the public switched telecommunications network;
- B) access other services offered by the Company as set forth in this tariff;
- C) access certain interstate and international calling services provided by the Company;
- D) access (at no additional charge) the Company's operators and business office for service related assistance;
- E) access (at no additional charge) emergency services by dialing 0- or 9-1-1; and
- F) access services provided by other common carriers which purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or which maintain other types of traffic exchange arrangements with the Company.
- G) Exchange Access Service cannot be used to originate calls to other telephone companies' caller-paid information services (e.g., NPA 900, NXX 970, 540, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked. Calls to numbers "NXX 976" will also be blocked unless otherwise specified by the Customer at the time service is ordered. Should a customer request unblocking for access to the "NXX 976" caller-paid information service, the Company will bill and collect on behalf of the telephone companies' information provider holding the customer fully liable for all charges incurred for use of the information provider's service.

Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the customer's premise.

The following Exchange Access Services are offered:

Single Line Service
Multi Line Service
Basic Trunk Service
DID Trunk Service
Intelenet Full Service T-1
Inteletrex Service

5.2 Single Line Service

5.2.1 Description

Single Line Service provides a Customer with a single, voice-grade telephonic communications channel

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which can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line may be configured into a hunt group with other Company-provided Single Lines. Each Single Line is provided with the following standard features which can be deleted at the Customer's option:

Standard Features:

Features available upon request:

Touch Tone
 Caller ID Blocking (Selective)*

Call Forward Variable
 Caller ID Blocking (Complete)*

* Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be on the same line together.

5.2.2 Intelenet Rates

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per Line	\$20.00	\$45.03

5.2.3 Intelenet Optional Features

The following is a list of Optional Features available with Single Line Service.

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Call Forward Busy#	\$5.00	\$ 1.00
Call Forward Don't Answer	\$5.00	\$ 1.00
Call Transfer*	\$5.00	\$ 2.00
Call Waiting / Cancel Call Waiting#	\$5.00	\$ 3.00
Distinctive Ringing	\$5.00	\$ 4.00
Hotline	\$5.00	\$ 3.00
Long Distance Only Account Codes		
Verified	\$5.00	\$10.00
Unverified	\$5.00	\$ 5.00
Message Waiting Indication	\$5.00	\$ 1.00
Selective Call Rejection	\$5.00	\$ 3.00
Speed Dialing		
8 Codes	\$5.00	\$ 2.00
30 Codes	\$5.00	\$ 4.00
Three Way Conference Calling*	\$5.00	\$ 2.00
Toll Restriction	\$5.00	\$ 3.00

* Call Transfer and Three Way Conference Calling cannot be on the same line together.

Call Waiting is not available on a line with Call Forward Busy.

5.2.4 Single Line Intelenet Feature Packages

Single Line Feature Pack I and Feature Pack II provide a complement of electronic central office features that enable convenient calling capabilities.

Effective October 1, 2018

A) Feature Pack I

Feature Pack I provides the following features:

Call Transfer or Three-Way conference Calling
Call Forward Busy
Call Forward Don't Answer
Speed Dialing - 8 Codes

Non-recurring and monthly recurring rates apply as follows:

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$10.00	\$ 4.50

B) Feature Pack II

Feature Pack II provides the following features:

All Features from Feature Pack I, plus
Distinctive Ringing
Speed Dialing - 30 Codes
Toll Restriction

Non-recurring and monthly recurring rates apply as follows:

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$10.00	\$ 9.50

5.3 Multi Line Service

5.3.1 Description

Multi Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Multi Lines are provided for connection of Customer-provided multi systems to the public switched telecommunications network. Each Multi Line is provided with the following standard features which can be deleted at the Customer's option:

Standard Features:

Touch Tone
Caller ID Blocking (Selective)*

Features available upon request:

Call Forwarding Variable
Caller ID Blocking (Complete)*
Universal Call Distribution (UCD)
Call Forwarding - Busy
Call Forwarding - Don't Answer
Call Hunting - Choice of:
- Rotary
- Sequential
- Circular

* Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be on the same line together.

5.3.2 Intelenet Rates

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per Line	\$20.00	\$48.72

5.3.3 Intelenet Optional Features

The following is a list of Optional Features available with Multi Line Service.

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Group Speed Dialing	\$5.00	\$ 2.00
Long Distance Only Account Codes		
Verified	\$5.00	\$10.00
Unverified	\$5.00	\$ 5.00
Toll Restriction	\$5.00	\$ 3.00
Call Forward Busy	\$5.00	\$ 1.00
Call Forward Don't Answer	\$5.00	\$ 1.00

5.4 Intelenet Full Service T-1

5.4.1 Description

Intelenet Full Service T-1 provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signalling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX-1 panel.

5.4.2 Intelenet Rates

Digital Trunk Service with:

	<u>Monthly**</u>	<u>Non-recurring**</u>
	<u>Recurring</u>	
12 Multi-Use # Channels	\$300.00	\$526.00
16 Multi-Use # Channels	\$400.00	\$526.00
20 Multi-Use # Channels	\$500.00	\$526.00
24 Multi-Use # Channels	\$600.00	\$526.00

Multi-use is defined as an inbound, outbound or bi-directional channel or an internet channel where available.

** Monthly recurring fees and non-recurring fees include the costs associated with the Digital Trunk Facility.

5.5 Inteletrex Service

Inteletrex (Centrex) Service provides the Customer with multiple individual voice-grade telephone communications channels, each of which can be used to place or receive one call at a time. Centrex Station Lines are provided for connection of Centrex-compatible Customer-provided station sets to the public switched telecommunications network. Inteletrex Service standard and optional features are described in the Definitions Section of this tariff. Inteletrex Service is provided with a minimum of five Centrex Station Lines. Each Centrex Station Line is provided in combination with other Company-provided services. The standard features are as follows:

Standard Features:

Touch Tone
 Caller ID Blocking (Selective)*

Features available upon request:

Caller ID Blocking (Complete)*
 Call Forward - Busy
 Call Forward - Don't Answer
 Call Forwarding Variable
 Universal Call Distribution (UCD)
 Call Hunting - Choice of:
 - Rotary
 - Sequential
 - Circular

* Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be on the same line together.

5.5.2 Inteletrex Station Line Charges

Inteletrex Station Lines are assessed with a non-recurring installation charge per line, with each subsequent line receiving a discounted installation charge. Also monthly recurring charges are assessed on a per line basis.

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per Line	\$20.00	\$45.03
Subscriber Line Charges per line	-----	\$ 3.50

5.5.3 Usage Charges

Local usage charges for measured service calls are as follows.

Local Service Rates

Refer to the Rate Schedules located in Section 8.

5.5.4 Optional Features

The following is a list of Optional Features available with Inteletrex Service.

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Assume dial "9"	\$5.00	\$ 2.00
Call Hold	\$5.00	\$ 2.00
Call Transfer*	\$5.00	\$ 2.00
Call Park	\$5.00	\$ 2.00
Call Waiting / Cancel Call Waiting	\$5.00	\$ 3.00
Distinctive Ringing	\$5.00	\$ 4.00
Directed Call Pick-Up	\$5.00	\$ 2.00
Group Call Pick-Up	\$5.00	\$ 2.00
Group Speed Dialing	\$5.00	\$ 2.00
Intercom (Extension) Dialing	\$5.00	\$ 1.00
Long Distance Only Account Codes Verified	\$5.00	\$10.00

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Unverified	\$5.00	\$ 5.00
Selective Call Rejection	\$5.00	\$ 3.00
Speed Dialing		
8 Codes	\$5.00	\$ 2.00
30 Codes	\$5.00	\$ 4.00
Three Way Conference Calling*	\$5.00	\$ 2.00
Toll Restriction	\$5.00	\$ 3.00

* Call Transfer and Three Way Conference Calling cannot be on the same line together.

5.5.5 Inteletrex Line Feature Packages

Inteletrex Line Feature Pack I and Feature Pack II provide a complement of electronic central office features that enable convenient calling capabilities.

A) Feature Pack I

Feature Pack I provides the following features:

- Call Hold
- Call Transfer or Three-Way conference Calling
- Intercom (Extension) Dialing
- Speed Dialing - 8 Codes

Non-recurring and monthly recurring rates apply as follows:

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$10.00	\$ 4.50

B) Feature Pack II

Feature Pack II provides the following features:

- All Features from Feature Pack I, plus
- Distinctive Ringing
- Group Speed Dialing
- Speed Dialing - 30 Codes
- Toll Restriction

Non-recurring and monthly recurring rates apply as follows:

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$10.00	\$ 9.50

SECTION 6 – EXCHANGE ACCESS OPTIONAL FEATURES

Effective December 16, 2000, Exchange Access Optional Features will no longer be available to new subscribers.

6.2 Direct Inward Dial (DID) Service

6.2.1 Description

DID service is an optional feature which can be purchased in conjunction with Company-provided DID Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the

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Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID number blocks apply in addition to charges specified for Intelenet Full Service T-1 in Section 5.4.

Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group. The Company reserves the right to limit the amount of DID numbers that will constitute a block of telephone numbers. The amount of DID numbers included in a telephone number group will be determined at the sole discretion of the Company, and will reflect the efficient management of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine based on its own discretion that there is inefficient number utilization, the Company may either reassign the DID numbers or charge an Underutilization Telephone Number Assignment Fee.

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

6.2.2 Rates

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Block of 20 DID Numbers	\$400.00*	\$4.13
Block of 100 DID Numbers	-----	\$20.65

* Applies to first group of DID's only.

6.3 Main Number Retention

6.3.1 Description

Main Number Retention or number portability is an optional feature by which a new Customer, who was formally a customer of another certificated local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Access Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

Monthly recurring and non-recurring charges apply per retained number. Rates for retained numbers may vary from area to area.

6.3.2 Rates

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
per retained number*	\$18.24	-----

* The above charge applies after 2 retained numbers.

SECTION 7 – RESOLD LOCAL EXCHANGE SERVICE

Effective October 1, 2018

Effective February 1, 2003, Resold Local Exchange Service will no longer be available to new subscribers.

7.1 Description

Resold Local Exchange Service is composed of the resale of exchange access lines and local calling provided by other certificated Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services. Resold Local Exchange Service is available in the Indiana Bell exchanges listed in Section 7.9 as amended from time to time. The following Resold Local Exchange Services are available to customers.*

Single Line Service	DID Trunk Service
Multi Line Service	
Basic Trunk Service	

* Resold Local Exchange line rates or trunk rates include Touchtone and Hunting.

7.2 Non-Recurring Charges

Resold Local Exchange Service is subject to the following Non-Recurring Charges:

	<u>Non-Recurring</u>
A) Service Order Charges	
Service Request Charge (per request)	\$ 39.00
Record Modification	\$ 17.00
B) Installation Charges	
First Line or Trunk	\$ 20.00
Add'l Line or Trunk	\$ 20.00
C) DID Service	
Each Group of 20 Numbers*	\$400.00
Each DID Trunk Termination	\$ 68.00
D) Miscellaneous Charges	
Toll Restriction	\$ 26.00

* Applies to the 1st Group of 20 DID Numbers only.

7.3 Single Line Service

Single Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line may be configured into a hunt group with other Company-provided Single Lines Each Single Line can be provided with any of the optional features as listed in Section 7.7. Non-Recurring Charges appear in Section 7.2. Monthly Recurring rates per Single Line Service apply as follows:

	<u>Monthly Recurring</u>
Per Line	
Rate Group 1	\$30.33
Rate Group 2	\$35.86
Rate Group 3	\$45.03

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7.4 Multi Line Service

Multi Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Multi Lines are provided for connection of Customer-provided key systems to the public switched telecommunications network. Each Multi Line can be provided with any of the optional features as listed in Section 7.7. Monthly Recurring rates per Multi Line Service* apply as follows:

	<u>Monthly Recurring</u>
Per Line	
Rate Group 1	\$32.32
Rate Group 2	\$38.20
Rate Group 3	\$48.72

* For Rate Group designation see Section 7.10.

7.5 Basic Trunk Service

Basic Trunk Service provides a Customer, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchange (PBX) to the public switched telecommunications network. Non-Recurring Charges appear in Section 7.2. Monthly Recurring rates per Basic Trunk Service apply as follows:

	<u>Monthly Recurring</u>
Per Trunk	
Rate Group (All Rate Groups)	\$10.35

7.6 DID Trunk Service

DID Trunk Service provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to receive incoming calls one call at a time. Did Trunk Service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual station corresponding to each individual DID number. Charges for DID Trunk Services include Basic Trunk rates (non-recurring and monthly recurring) as set forth in Section 7.5 in addition to the DID Trunk Termination rates. Non-Recurring Charges appear in Section 7.2.

	<u>Monthly Recurring</u>
Per Termination (per trunk)	\$23.99

7.7 Optional Features

The following is a list of optional features for use with Resold Local Exchange Services:

A) Line Options

	<u>Monthly Rate</u>
Alternate Answering	\$ 0.95
Three Way Calling	\$ 3.66
Speed Calling (30)	\$ 3.80
Speed Calling (8)	\$ 3.75
Call Forwarding	\$ 3.75
Remote Call Forwarding	\$18.24
Busy Line Transfer	\$ 0.71
Distinctive Ringing	\$ 3.80
Automatic Callback	\$ 3.80

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Caller ID	\$ 6.18
Caller ID with Name	\$ 1.90
Repeat Dialing	\$ 3.80
Call Screening	\$ 3.80
Toll Restriction	\$ 5.65
Easy Call (warmline)	\$ 1.43
Call Waiting Value Pack*	\$ 9.69
Caller ID Value Pack**	\$15.31

* Call Waiting Value Pack includes Call Waiting, Three-Way Calling, Automatic Callback, Call Forwarding and Repeat Dialing.

** Caller ID Value Pack includes Caller ID with Name, Call Waiting, Three-Way Calling, Automatic Callback, Call Forwarding and Repeat Dialing.

B) Direct Inward Dial (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided Basic Trunks or Digital Trunks. DID Service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for Basic Trunks or Digital Trunks in Section 7.4 and 7.5, respectively.

	<u>Monthly Recurring</u>
Each Group of 20 DID Numbers or Fractions thereof	\$ 4.13

C) Directory Listing

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number* in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option the Company will arrange for additional listings at the following rates:

	<u>Monthly Recurring</u>
Additional Directory Listings per add'l listing	\$ 2.85

* For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.

7.8 Miscellaneous Services

7.8.1 Operator Services

Operator Handled Calling Services are provided to Customers and Users of Resold Local Exchange Services. Calls may be placed on an Operator Assisted basis. For Directory assistance and Busy Line Verification the surcharges specified in Section 7.8.2 and 7.8.3 will apply in addition to any applicable Operator charges. Rates and definitions are as follows:

A) Definitions

Person-to-Person: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, or a

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designated third-party station.

Station-to-Station: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or non-proprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

B) <u>Rates</u>	<u>Per Call Charges</u>
Person-to-Person	\$4.50
Station-to-Station	
Operator Handled	\$1.88
3rd Number Billing	\$2.20

7.8.2 Directory Assistance

Customers and Users of the Company's Resold Local Exchange Service may obtain directory assistance in determining telephone numbers within Indiana by calling the Directory Assistance operator. Residential Customers are allowed three (3) free Directory Assistance calls per month. Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Per Number Requested	\$0.30
----------------------	--------

A) A credit will be given for calls to Directory Assistance when:

- the Customer experiences poor transmission or is cut-off during the call
- the Customer is given an incorrect telephone number, or
- the Customer inadvertently misdials an incorrect Directory Assistance NPA

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

7.8.3 Busy Line Verify and Line Interrupt Service

A) Description

Upon request of a calling party the Company will verify a busy condition on a called line.

- (1) The operator will determine if the line is clear or in use and report to the calling party.
- (2) The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

B) Regulations

(1) A charge will apply when:

- (a) The operator verifies that the line is busy with a call in progress.
- (b) The operator verifies that the line is available for incoming calls.

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- (c) The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.
- (2) No charge will apply:
 - (a) When the calling party advises that the call is to or from an official public emergency agency.
 - (b) Under conditions other than those specified in (a) preceding.
- (3) Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- (4) The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

C) Rates

	<u>Per Request</u>
Busy Line Verification	\$2.00
Busy Line Verify & Interrupt	\$5.00

7.9 Local Calling Service

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges defined in Section 7.10. The rates set forth in this section apply to all direct dialed local calls.

A) Unlimited Local Calling Service

Unlimited Local Calling Service provides Customers with unlimited and untimed local calling for a monthly recurring charge. Unlimited local call service includes all outgoing direct-dialed calls placed to telephone stations within the caller's exchange area as defined in Section 7.10. The monthly recurring charge is included in the monthly recurring line/trunk charges (see Section 7.3-7.6 for monthly recurring line charges).

B) IntraLATA Calling

An IntraLATA Area Call is a call which originates and terminates outside an exchange area, but within the caller's LATA and is billed per call according to the duration of the call. IntraLATA calls are not eligible for term or volume discounts. Calls are billed in six second increments, with an eighteen second call minimum.

Rates

Switched:	\$0.2111
Dedicated:	\$0.0886

7.10 Exchange Areas

A) WorldCom LEC Resale NXX

<u>NPA</u>	<u>NXX</u>	<u>LATA</u>	<u>Exchange</u>
219	285	358	Morocco
219	322	358	Dyer

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219	365	358	St John
219	374	358	Cedar Lake
219	378	358	E Chicago
219	391	358	E Chicago
219	392	358	E Chicago
219	397	358	E Chicago
219	398	358	E Chicago
219	399	358	E Chicago
219	473	358	Whitting
219	552	358	Lowell
219	641	358	Merrillvl
219	644	358	Merrillvl
219	647	358	Merrillvl
219	648	358	Merrillvl
219	649	358	Merrillvl
219	650	358	Merrillvl
219	659	358	Whitting
219	660	358	Merrillvl
219	661	358	Crownpoint
219	662	358	Crownpoint
219	663	358	Crownpoint
219	680	358	Merrillvl
219	681	358	Merrillvl
219	682	358	Merrillvl
219	685	358	Lowell
219	690	358	Lowell
219	696	358	Merrillvl
219	718	358	Merrillvl
219	736	358	Merrillvl
219	738	358	Gary
219	746	358	Merrillvl
219	751	358	Merrillvl
219	752	358	Merrillvl
219	755	358	Merrillvl
219	756	358	Merrillvl
219	757	358	Merrillvl
219	769	358	Merrillvl
219	783	358	Merrillvl
219	791	358	Merrillvl
219	793	358	Merrillvl
219	794	358	Merrillvl
219	795	358	Merrillvl
219	796	358	Merrillvl
219	836	358	Highland
219	838	358	Highland
219	844	358	Hammond
219	845	358	Hammond
219	852	358	Hammond
219	853	358	Hammond
219	864	358	Dyer

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219	865	358	Dyer
219	880	358	Gary
219	881	358	Gary
219	882	358	Gary
219	883	358	Gary
219	884	358	Gary
219	885	358	Gary
219	886	358	Gary
219	887	358	Gary
219	888	358	Gary
219	922	358	Highland
219	923	358	Highland
219	924	358	Highland
219	931	358	Hammond
219	932	358	Hammond
219	933	358	Hammond
219	937	358	Hammond
219	938	358	Gary
219	969	358	Gary
219	944	358	Gary
219	949	358	Gary
219	972	358	Highland
219	977	358	Gary
219	980	358	Gary
219	981	358	Gary
219	985	358	Gary
219	989	358	Hammond
219	992	358	Lake VLG
317	202	336	Indianapolis
317	205	336	Indianapolis
317	216	336	Indianapolis
317	222	336	Indianapolis
317	226	336	Indianapolis
317	227	336	Indianapolis
317	228	336	Indianapolis
317	229	336	Indianapolis
317	230	336	Indianapolis
317	231	336	Indianapolis
317	232	336	Indianapolis
317	233	336	Indianapolis
317	236	336	Indianapolis
317	237	336	Indianapolis
317	238	336	Indianapolis
317	239	336	Indianapolis
317	240	336	Indianapolis
317	241	336	Indianapolis
317	242	336	Indianapolis
317	243	336	Indianapolis
317	244	336	Indianapolis
317	247	336	Indianapolis

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317	248	336	Indianapolis
317	251	336	Indianapolis
317	252	336	Indianapolis
317	253	336	Indianapolis
317	254	336	Indianapolis
317	255	336	Indianapolis
317	256	336	Indianapolis
317	257	336	Indianapolis
317	259	336	Indianapolis
317	261	336	Indianapolis
317	262	336	Indianapolis
317	263	336	Indianapolis
317	264	336	Indianapolis
317	265	336	Indianapolis
317	266	336	Indianapolis
317	267	336	Indianapolis
317	269	336	Indianapolis
317	271	336	Indianapolis
317	272	336	Plainfield
317	273	336	Indianapolis
317	274	336	Indianapolis
317	276	336	Indianapolis
317	277	336	Indianapolis
317	278	336	Indianapolis
317	283	336	Indianapolis
317	290	336	Indianapolis
317	291	336	Indianapolis
317	293	336	Indianapolis
317	297	336	Indianapolis
317	298	336	Indianapolis
317	299	336	Indianapolis
317	306	336	Indianapolis
317	308	336	Indianapolis
317	321	336	Indianapolis
317	322	336	Indianapolis
317	327	336	Indianapolis
317	328	336	Indianapolis
317	329	336	Indianapolis
317	334	336	Indianapolis
317	337	336	Indianapolis
317	338	336	Indianapolis
317	343	336	Indianapolis
317	347	336	Indianapolis
317	351	336	Indianapolis
317	352	336	Indianapolis
317	353	336	Indianapolis
317	355	336	Indianapolis
317	356	336	Indianapolis
317	357	336	Indianapolis
317	359	336	Indianapolis

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317	375	336	Indianapolis
317	377	336	Indianapolis
317	381	336	Indianapolis
317	383	336	Indianapolis
317	387	336	Plainfield
317	388	336	Indianapolis
317	390	336	Indianapolis
317	392	336	Shelbyville
317	398	336	Shelbyville
317	415	336	Indianapolis
317	421	336	Shelbyville
317	424	336	Indianapolis
317	425	336	Indianapolis
317	462	336	Greenfield
317	464	336	Indianapolis
317	465	336	Indianapolis
317	466	336	Indianapolis
317	467	336	Indianapolis
317	469	336	Greenfield
317	470	336	Indianapolis
317	471	336	Indianapolis
317	475	336	Indianapolis
317	479	336	Indianapolis
317	481	336	Indianapolis
317	484	336	Indianapolis
317	486	336	Indianapolis
317	487	336	Indianapolis
317	488	336	Indianapolis
317	541	336	Indianapolis
317	542	336	Indianapolis
317	543	336	Indianapolis
317	545	336	Indianapolis
317	546	336	Indianapolis
317	547	336	Indianapolis
317	549	336	Indianapolis
317	555	336	Indianapolis
317	556	336	Indianapolis
317	562	336	Indianapolis
317	568	336	Indianapolis
317	570	336	Fishers
317	571	336	Carmel
317	572	336	Fishers
317	573	336	Carmel
317	574	336	Carmel
317	575	336	Carmel
317	576	336	Fishers
317	577	336	Fishers
317	578	336	Fishers
317	579	336	Fishers
317	580	336	Carmel

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317	581	336	Carmel
317	582	336	Carmel
317	585	336	Fishers
317	587	336	Carmel
317	588	336	Fishers
317	591	336	Indianapolis
317	592	336	Indianapolis
317	594	336	Fishers
317	595	336	Fishers
317	596	336	Fishers
317	598	336	Fishers
317	624	336	Indianapolis
317	630	336	Indianapolis
317	631	336	Indianapolis
317	632	336	Indianapolis
317	633	336	Indianapolis
317	634	336	Indianapolis
317	635	336	Indianapolis
317	636	336	Indianapolis
317	637	336	Indianapolis
317	638	336	Indianapolis
317	639	336	Indianapolis
317	655	336	Indianapolis
317	656	336	Indianapolis
317	673	336	Indianapolis
317	681	336	Indianapolis
317	682	336	Indianapolis
317	684	336	Indianapolis
317	685	336	Indianapolis
317	686	336	Indianapolis
317	687	336	Indianapolis
317	692	336	Indianapolis
317	693	336	Indianapolis
317	718	336	Danville
317	722	336	Indianapolis
317	726	336	Indianapolis
317	731	336	Indianapolis
317	733	336	Zionsville
317	735	336	Indianapolis
317	745	336	Danville
317	756	336	Indianapolis
317	757	336	Indianapolis
317	758	336	Sheridan
317	761	336	Indianapolis
317	767	336	Indianapolis
317	770	336	Noblesville
317	773	336	Noblesville
317	776	336	Noblesville
317	780	336	Indianapolis
317	781	336	Indianapolis

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317	782	336	Indianapolis
317	783	336	Indianapolis
317	784	336	Indianapolis
317	786	336	Indianapolis
317	787	336	Indianapolis
317	788	336	Indianapolis
317	791	336	Indianapolis
317	802	336	Indianapolis
317	815	336	Carmel
317	816	336	Carmel
317	817	336	Carmel
317	818	336	Carmel
317	821	336	Westnewton
317	822	336	Indianapolis
317	823	336	Oaklandon
317	824	336	Indianapolis
317	826	336	Oaklandon
317	831	336	Mooreville
317	834	336	Mooreville
317	835	336	Fairland
317	837	336	Plainfield
317	838	336	Plainfield
317	839	336	Plainfield
317	841	336	Fishers
317	842	336	Fishers
317	843	336	Carmel
317	844	336	Carmel
317	845	336	Fishers
317	846	336	Carmel
317	848	336	Carmel
317	849	336	Fishers
317	852	336	Brownsburg
317	856	336	Westnewton
317	858	336	Brownsburg
317	859	336	Greenwood
317	861	336	Newpalstin
317	862	336	Acton
317	783	336	Indianapolis
317	784	336	Indianapolis
317	786	336	Indianapolis
317	787	336	Indianapolis
317	788	336	Indianapolis
317	791	336	Indianapolis
317	802	336	Indianapolis
317	815	336	Carmel
317	816	336	Carmel
317	817	336	Carmel
317	818	336	Carmel
317	821	336	Westnewton
317	822	336	Indianapolis

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317	823	336	Oaklandon
317	824	336	Indianapolis
317	826	336	Oaklandon
317	831	336	Mooresville
317	834	336	Mooresville
317	835	336	Fairland
317	837	336	Plainfield
317	838	336	Plainfield
317	839	336	Plainfield
317	841	336	Fishers
317	842	336	Fishers
317	843	336	Carmel
317	844	336	Carmel
317	845	336	Fishers
317	846	336	Carmel
317	848	336	Carmel
317	849	336	Fishers
317	852	336	Brownsburg
317	856	336	Westnewton
317	858	336	Brownsburg
317	859	336	Greenwood
317	861	336	Newpalstin
317	862	336	Acton
317	865	336	Greenwood
317	870	336	Indianapolis
317	871	336	Indianapolis
317	872	336	Indianapolis
317	873	336	Zionsville
317	875	336	Indianapolis
317	876	336	Indianapolis
317	879	336	Indianapolis
317	881	336	Greenwood
317	882	336	Greenwood
317	885	336	Greenwood
317	887	336	Greenwood
317	888	336	Greenwood
317	889	336	Greenwood
317	890	336	Indianapolis
317	891	336	Cumberland
317	894	336	Cumberland
317	895	336	Indianapolis
317	897	336	Indianapolis
317	898	336	Indianapolis
317	899	336	Indianapolis
317	916	336	Indianapolis
317	917	336	Indianapolis
317	920	336	Indianapolis
317	921	336	Indianapolis
317	923	336	Indianapolis
317	924	336	Indianapolis

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317	925	336	Indianapolis
317	926	336	Indianapolis
317	927	336	Indianapolis
317	929	336	Indianapolis
317	931	336	Indianapolis
317	936	336	Charlottesville
317	937	336	Indianapolis
317	940	336	Indianapolis
317	941	336	Indianapolis
317	951	336	Indianapolis
317	955	336	Indianapolis
317	956	336	Indianapolis
317	958	336	Indianapolis
317	959	336	Indianapolis
317	971	336	Indianapolis
317	972	336	Indianapolis
317	974	336	Indianapolis
317	977	336	Indianapolis
317	988	336	Fishers
765	213	336	Muncie
765	214	336	Muncie
765	234	336	Waynetown
765	245	336	Montezuma
765	249	336	Michigantn
765	279	336	Kirklin
765	281	336	Muncie
765	282	336	Muncie
765	284	336	Muncie
765	285	336	Muncie
765	286	336	Muncie
765	287	336	Muncie
765	288	336	Muncie
765	289	336	Muncie
765	294	336	Veedersbg
765	295	336	Mellott
765	325	336	Mechancsbg
765	331	336	Hartfordcy
765	342	336	Martinsvl
765	344	336	Rockville
765	348	336	Hartfordcy
765	349	336	Martinsvl
765	354	336	Middletown
765	358	336	Gaston
765	361	336	Crawfodsvl
765	362	336	Crawfodsvl
765	364	336	Crawfodsvl
765	378	336	Chesterfld
765	385	336	Oxford
765	395	336	Amboy
765	396	336	Eaton

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765	397	336	Kingman
765	435	336	Waveland
765	451	336	Kokomo
765	452	336	Kokomo
765	453	336	Kokomo
765	454	336	Kokomo
765	455	336	Kokomo
765	456	336	Kokomo
765	457	336	Kokomo
765	459	336	Kokomo
765	472	336	Peru
765	473	336	Peru
765	482	336	Lebanon
765	483	336	Lebanon
765	492	336	Cayuga
765	515	336	New Castle
765	519	336	New Castle
765	521	336	New Castle
765	524	336	New Castle
765	527	336	New Castle
765	529	336	New Castle
765	536	336	Summitvl
765	537	336	Paragon
765	544	336	Manilla
765	548	336	Rosedale
765	552	336	Elwood
765	555	336	Indianapolis
765	556	336	Indianapolis
765	557	336	Elwood
765	566	336	Burlington
765	569	336	Rockville
765	583	336	Otterbein
765	589	336	Buck Creek
765	593	336	New Castle
765	597	336	Marshall
765	608	336	Anderson
765	609	336	Anderson
765	617	336	Anderson
765	618	336	Marion
765	619	336	Anderson
765	620	336	Anderson
765	621	336	Anderson
765	622	336	Anderson
765	623	336	Anderson
765	628	336	Greentown
765	640	336	Anderson
765	641	336	Anderson
765	642	336	Anderson
765	643	336	Anderson
765	644	336	Anderson

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765	646	336	Anderson
765	648	336	Anderson
765	649	336	Anderson
765	651	336	Marion
765	652	336	Frankfort
765	654	336	Frankfort
765	659	336	Frankfort
765	661	336	Marion
765	662	336	Marion
765	664	336	Marion
765	665	336	Dana
765	667	336	Marion
765	668	336	Marion
765	669	336	Marion
765	671	336	Marion
765	674	336	Marion
765	677	336	Marion
765	683	336	Anderson
765	688	336	Bunkerhill
765	689	336	bunkerhill
765	724	336	Alexandria
765	728	336	Montpelier
765	741	336	Muncie
765	747	336	Muncie
765	751	336	Muncie
765	759	336	Yorktown
765	762	336	Attica
765	764	336	Attica
765	789	336	Albany
765	793	336	Covington
765	794	336	Darlington
765	828	336	Clinton
765	832	336	Clinton
765	836	336	Mt Summit
765	854	336	Kokomo
765	864	336	Kokomo
765	866	336	New Market
765	868	336	Kokomo
765	869	336	Boswell
765	883	336	Russialv
765	884	336	Fowler
765	893	336	W Lebanon
765	942	336	Ladoga
765	986	336	Stewart
765	998	336	Upland

B) Rate Group Classifications

Rate Group 1

Albany	Covington	Lowell
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Attica	Crown Point	Montpelier
Cedar Lake	Darlington	Morocco
Clinton	Lake Village	Shelbyville
Charlottesville	Lebanon	Dana
Montezuma	Cayuga	Bunker Hill
Michigantown	New Castle	Alexandria
Kirklin	Summitville	Mt. Summit
Mellott	Paragon	Boswell
Mechanicsburry	Manilla	Russiaville
Harford City	Rosedale	Fowler
Martinsville	Elwood	West Lebanon
Rockville	Burlington	Ladoga
Crawfordsville	Otterbein	
Oxford	Buck Creek	
Eaton	Marshall	
Kingman	Marion	
Kokomo	Greentown	
Peru	Frankfort	

Rate Group 2

Amboy	Gaston	Middletown
Anderson	Gary	Muncie
Chesterfield	Hammond	St. John
Dyer	Highland	Yorktown
East Chicago	Merrillville	

Rate Group 3

Acton	Fishers	Noblesville
Brownsburg	Greefield	Oaklandon
Carmel	Greenwood	Plainfield
Cumberland	Indianapolis	Sheridan
Danville	Mooreville	West Newton
Fairland	New Palestine	Zionsville

SECTION 8 – LOCAL CALLING SERVICE

Effective December 16, 2000, Local Calling Service will no longer be available to new subscribers.

8.1 Description

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided exchange access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges and zones defined Section 4.1. The rates set forth in this section apply to all direct dialed local calls. For operator-assisted (non-aggregator) local calls, the operator charges listed in Section 9.1.3 apply.

8.2 Unlimited Local Calling Service

Unlimited Local Calling Service provides Customers with unlimited and untimed local calling for a monthly recurring charge. Unlimited local call service includes all outgoing direct-dialed calls placed to telephone stations within the callers's exchange area as defined in Section 4.2. The monthly recurring charge is included in the monthly recurring line/trunk charges (see Section 5 for monthly recurring line charges).

8.3 IntraLATA Area Calling Plan

8.3.1 Description

An IntraLATA Area Call is a call which originates and terminates outside an exchange area, but within the caller's LATA and state and is billed per call according to the duration and the rate period in which the calls occurs. IntraLATA calls are not eligible for term discounts. Calls are billed in 6 second increments, with an 18 second call minimum. The following rate periods apply:

8.3.2 Rate Periods

<u>Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Peak	7:00 am	7:00 pm	Mon-Fri
Off-Peak	7:00 pm	7:00 am	Mon-Fri And All Day Saturday and Sunday

8.3.3 Rates

	<u>Rate Per Minute</u>
Switched:	\$ 0.2111
Dedicated:	\$ 0.0886

SECTION 9 – MISCELLANEOUS SERVICES

9.1 Operator Services

Effective December 16, 2000, Section 9.1, Operator Services will no longer be available to new subscribers.

9.1.1 Description

Operator Handled Calling Services are provided to Customers and Users of Company-provided Exchange Access Services, and to Customers and Users of exchange access lines which the Customer subscribes to the Company's interexchange outbound calling services.

9.1.2 Definitions

Person-to-Person: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or a designated third-party station. Calls may be dialed with or without the assistance of a Company operator.

Station-to-Station: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or non-proprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third-party telephones which are coin telephones will not be accepted.

Operator Dialed Charge: The end user places the call without dialing the destination number, although the capability to do it himself exists. The end user will dial "0" for local calls and "00" for long distance calls and then requests the operator to dial the called station.

Billed to Non-Proprietary Calling Card: Refers to calls that are dialed by the customer in accordance with standard dialing instructions and billed to a non-proprietary calling card issued by another carrier.

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9.1.3 Rates

Local exchange, IntraLATA, and InterLATA calls may be placed on an Operator Assisted basis. Usage charges for Operator Assisted calls are the same as those set forth in Section 8, preceding, and the Company's long distance interexchange service rates. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified in Section 9.2.3 and Section 9.3.2 will apply in addition to any applicable Operator charges.

In addition to the usage charges identified above, the following operator-assisted charges will apply:

	<u>Per Call Charges</u>
Person-to-Person (Customer Dialed)	\$ 4.50
Station-to-Station (Customer Dialed)	\$ 1.88
Operator Dialed Charge (applies in addition to other operator charges)	\$ 1.88
Billed to Non-Proprietary Calling Card	\$ 1.88
3rd Number Billing (additional surcharge)	\$ 2.20

9.2 Busy Line Verify and Line Interrupt Service

Effective December 16, 2000, Section 9.2, Busy Line and Line Interrupt Service will no longer be available to new subscribers.

9.2.1 Description

Upon request of a calling party the Company will verify a busy condition on a called line.

- A) The operator will determine if the line is clear or in use and report to the calling party.
- B) The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

9.2.2 Regulations

- A) A charge will apply when:
 - 1) The operator verifies that the line is busy with a call in progress.
 - 2) The operator verifies that the line is available for incoming calls.
 - 3) The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.
- B) No charge will apply:
 - 1) When the calling party advises that the call is to or from an official public emergency

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agency.

- 2) Under conditions other than those specified in 9.2.2(A) preceding.
- 3) Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- 4) The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

9.2.3 Rates

	<u>Per Request</u>
Busy Line Verify Service	\$2.00
Busy Line Verify and Busy Line Interrupt Service	\$5.00

9.3 Directory Assistance

Effective December 16, 2000, Section 9.3, Directory Assistance will no longer be available to new subscribers.

9.3.1 Description

Customers and Users of the Company's calling services (excluding Toll Free services), may obtain directory assistance in determining telephone numbers within Indiana by calling the Directory Assistance operator. A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One request may be made on each directory assistance call. The Directory Assistance charge applies to each call regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number.

9.3.2 Rates

- A) Customers are allowed three (3) free Directory Assistance calls per month. After the monthly three (3) free call allowance is exhausted, Directory Assistance charges will apply for all requests for which the Company's facilities are used. Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Per Number Requested	\$ 0.30
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- B) A credit will be given for calls to Directory Assistance when:

- 1) the Customer experiences poor transmission or is cut-off during the call,
- 2) the Customer is given an incorrect telephone number, or
- 3) the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

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9.4 Service Order Charge
Effective December 16, 2000, this service will no longer be available to new subscribers.

9.4.1 Description
Absent a promotional offering, service order charges will apply to new service orders or to orders to change existing service.

9.4.2 Rates

	<u>Non-Recurring</u>
per service order	\$39.00

9.5 Record Order Change Charge

9.5.1 Description
The Record Order Change Charge is a charge for Customer initiated requests that involve changes of customer records - such as Customer name, directory listing, or address changes.

9.5.2 Rates

	<u>Non-Recurring</u>
per order	\$17.00

9.6 Intentionally left blank

SECTION 11 – MCI ON-NET LOCAL EXCHANGE SERVICE

11.1 Local Line: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

11.1.1 Standard Features: Each Local Line Customer is provided with the following standard features:

Call Forward Variable
TouchTone
Calling Number Delivery Blocking - Selective
Hunting (Multi-Line only)

11.1.2 Optional Features: A Local Line Customer may order the following optional features, at the rates specified in Section 11.1.3.3:

Features Package 1

All Standard Features listed above
Calling Transfer or Three Way Calling
Call Forward Busy
Call Forward No Answer
Speed Dialing - 8

Features Package 2

All Features Package 1
Toll Restriction
Speed Dialing - 8 or 30

A la Carte Features

- Calling Transfer or Three Way Calling
- Call Forward Busy
- Call Forward No Answer
- Calling Number Delivery Blocking - Complete
- Speed Dialing - 8 or 30
- Toll Restriction
- Call Waiting/Cancel Call Waiting
- Distinctive Ringing
- Caller ID- Number
- Voice Mail
- Remote Call Forwarding

11.1.3 Local Line Rates and Charges: A Local Line Customers will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 11.1.3.1, 11.1.3.2 and 11.1.3.4, respectively. Local Line charges will vary based on whether the Customer chooses the per call, per minute or flat rate option, as specified in Section 11.1.3.2. The usage rates in Section 11.3 will only apply to those customers who choose the Per Call or Per Minute Option specified in Section 11.1.3.2.

11.1.3.1 Non-Recurring Charges

Line Connection Charge (per line)	\$15.00
Account Setup (per account)	\$39.00
Account Changes Moves, Changes, Additions (per change)	\$26.00
Account Changes (per billing record change)	\$17.00
Line Restoral Charge (per line)	\$20.00

(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge (per line)	\$39.00
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(Applies for line restoral after Customer-initiated suspension.)

Order Expedite Charge (per line)	\$25.00
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	Due Date Change (per occurrence)	\$10.00
11.1.3.2	<u>Recurring Charges</u>	<u>Monthly</u>
	Local Line - Line Charge (per line):	
	Per Minute Option*	\$26.00
	Per Call Option*	\$26.00
	Flat Rate Option	
	Plan 1: Indianapolis:	\$38.00
	Plan 2:	\$46.00

* Effective April 1, 2001, this calling option will not be available to new subscribers.

11.1.3.3	<u>Optional Features:</u>		
		<u>Monthly</u>	<u>Non-</u>
		<u>Recurring</u>	<u>Recurring</u>
	Feature Package 1	\$ 4.50	\$10.00
	Feature Package 2	\$ 9.50	\$10.00
	Call Waiting/Cancel Call Waiting	\$ 3.00	\$ 5.00
	Call Transfer or Three Way Calling	\$ 2.00	\$ 5.00
	Call Forward Busy	\$ 1.00	\$ 5.00
	Call Forward No Answer	\$ 1.00	\$ 5.00
	Speed Dialing - 8 Codes	\$ 2.00	\$ 5.00
	Speed Dialing - 30 Codes	\$ 4.00	\$ 5.00
	Toll Restriction	\$ 3.00	\$ 5.00
	Distinctive Ringing	\$ 4.00	\$ 5.00
	Caller ID - Number	\$ 5.00	\$ 5.00
	Voice Mail	\$12.00	\$10.00
	Remote Call Forwarding (per each line path)	\$20.00	\$ 0.00
	Interim Local Number Portability (per number)	\$0.00	

Rates for a volume of numbers greater than 500 will be provided on an individual case basis.

11.1.3.4 Usage Rates: The rates in Section 11.3 will apply.

11.2 Local Trunk:

Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks can be provisioned as either analog or digital and will be provided in the following manner:

11.2.1 Local Trunk-Basic: Local Trunk - Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

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11.2.1.1 One-Way Outbound: Provides the Customer with a single analog* or digital connection which is restricted to carry outbound traffic only.

11.2.1.2 One-Way Inbound or Two-Way: Provides the Customer with a single analog* or digital connection which can carry one-way inbound or two-way traffic.

* Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

11.2.1.2.1 Features: The following features are available:

Hunting, Calling Number Delivery Blocking - Selective, Calling Number Delivery Blocking - Complete

11.2.1.2.2 Optional Features

Digital Interface – Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic [DID] trunks to the Customer's PBX or trunk-capable Key System. Digital Interface can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof. Applicable Non-Recurring and Recurring charges can be found in Sections 11.2.1.3.1 and 11.2.2.3.2.

Remote Call Forwarding

Overflow Routing

11.2.1.3 Local Trunk-Basic Rates and Charges: A Local Trunk - Basic Customers will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 11.2.1.3.1, 11.2.1.3.2 and 11.2.1.3.3, respectively.

11.2.1.3.1 Non-Recurring Charges

Line Connection Charges (per Trunk)	\$20.00
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Account Setup	\$39.00
---------------	---------

Account Changes (Moves, Changes, Additions) (per change)	\$26.00
--	---------

Account Changes (Per Billing Record Change)	\$17.00
--	---------

Line Restoral Charge (per trunk)	\$20.00
-------------------------------------	---------

(Applies for trunk restoral after temporary interruption of service initiated by the

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Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service	\$39.00
Restoral Charge (per trunk)	

(Applies for trunk restoral after Customer-initiated suspension.)

Order Expedite Charge (per trunk)	\$25.00
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Due Date Change (per occurrence)	\$10.00
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T-1 Order Expedite Charge (per T-1)	\$600.00
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Local T-1 Installation Charge (per T-1)	\$200.00
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Optional Features

Digital Interface Channelization Charge (per channel)	\$0.00
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11.2.1.3.2 Monthly Recurring Charges

Local Trunk - Basic Charge (per Trunk)

Per Call Option*	\$23.22
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Flat Rate Option	\$47.70
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Per Minute Option*	\$23.22
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* Effective April 1, 2001, this calling option will not be available to new subscribers.

Optional Features:

Interim Local Number Portability	\$0.00/Number
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Rates for a volume of numbers greater than 500 will be provided on an individual case basis

Digital Interface Channelization Charge (per channel)	\$0.00
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Calling Number Delivery Blocking	
Selective	\$0.00
Complete	\$0.00

Remote Call Forwarding (per each line path)	\$20.00
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Overflow Routing \$20.00

11.2.1.3.3 Usage Rates:
The rates in section 11.3 will apply.

11.2.2 Local Trunk - Direct Inward Dialing (DID): Provides the Customer with a single analog* or digital connection which can carry one-way, inbound traffic.

- * Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.
- * Effective April 1, 2001, analog DID service will not be available to new subscribers.

11.2.2.1 Direct Inward Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Additional monthly charges will apply, as specified in Section 11.2.2.2.

11.2.2.2 Optional Features: A Local Trunk DID Customer may order the following optional features, at the rates specified in Section 11.2.2.3:

Interim Local Number Portability (ILNP)

Digital Interface - Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic [DID] trunks to the Customer's PBX or trunk-capable Key System. Digital Interface can be used to carry one-way outbound traffic, one-way Inbound or two-way traffic, Direct Inward Dialing, or a combination thereof. Applicable Non-Recurring and Recurring charges can be found in Sections 11.2.2.3.1 and 11.2.2.3.2.

Remote Call Forwarding
Overflow Routing

11.2.2.3 Direct Inward Dialing Rates and Charges: A Customer who orders a Local Trunk - DID trunk will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 11.2.2.3.1 and 11.2.2.3.2.

11.2.2.3.1 Non-Recurring Charges
Installation:

Initial Block of 20 DID Numbers	\$400.00
Each Add'l Block of 20 DID Numbers (up to 1000)	\$0.00
Line Connection (per DID Trunk)	\$20.00
Account Setup (per account)	\$39.00
Account Changes	\$26.00

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(Moves, Changes, Additions)
 (per change)

Account Changes \$17.00
 (per Billing Record change)

Line Restoral Charge \$20.00
 (per Trunk)

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service \$39.00
 Restoral Charge
 (per trunk)

(Applies for trunk restoral after Customer-initiated suspension.)

Order Expedite Charge (per trunk) \$25.00

Due Date Change (per occurrence) \$10.00

T-1 Order Expedite Charge (per T-1) \$600.00

Local T-1 Installation Charge (per T-1) \$200.00

11.2.2.3.2 Monthly Recurring Charges

Local Trunk - DID Charge \$76.53
 (per trunk)

DID number charge \$4.35
 (per ea. block of 20 numbers)

(Per block of 1000 numbers after an initial purchase of 2000 numbers in a Metropolitan Statistical Area (MSA) from a single Company switch.)* \$2,000.00

* This charge applies to orders placed on or after December 16, 2000.

Rates for a volume of Numbers greater than 1000 will be provided on an Individual Case Basis.#

Effective December 16, 2000, rates for a volume of Numbers greater than 1000 will no longer be provided on an Individual Case Basis.

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Optional Features

Interim Local Number Portability
 (per number) \$0.00

Rates for a volume of numbers greater than
 500 will be provided on an individual case basis.

Digital Interface Channelization Charge
 (per Channel) \$0.00

Remote Call Forwarding
 (per each line path) \$20.00

11.2.3 Local Trunk - 2 Way Direct: Provides the customer with a two-way direct dial digital or analog* connection which can carry both inbound and outbound traffic and the ability to route a block of numbers to a trunk group, receive outpulsed digits on incoming calls through that trunk group and make outgoing calls using the same trunks.

- * Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.
- * Effective April 1, 2001, analog 2 Way Direct service will not be available to new subscribers.

11.2.3.1 2 Way Direct Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Non-Recurring Charges and monthly recurring charges will apply, as specified in Sections 11.2.3.4 and 11.2.3.5.

11.2.3.2 2 Way Direct Rates and Charges: A customer who orders a Local Trunk will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 11.2.3.4, 11.2.3.5 and 11.3.

11.2.3.3 Features:

Standard Features:

Hunting (Circular, Sequential, Uniform Call Distribution)
 Touchtone
 Calling Number Delivery Blocking (Selective)

Optional Features:

Interim Local Number Portability (ILNP)
 Calling Number Delivery Blocking (Complete)
 Remote Call Forwarding
 Overflow Routing

11.2.3.4 Non-Recurring Charges:

Initial Block of 20 DID Numbers:	\$400.00
Each Add'l Block of 20 DID Numbers (up to 1000):	\$0.00
Line Connection (Per DID Trunk)	\$20.00

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Account Setup (Per Account):	\$39.00
Account Changes (Moves, Changes, Additions): (Per Change)	\$26.00
Account Changes (Per Billing Record change):	\$17.00
Line Restoral Charge (Per Trunk):	\$20.00

(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge (per Trunk) (Applies for trunk restoral after Customer-initiated suspension.)	\$39.00
Order Expedite Charge (per trunk)	\$25.00
Due Date Change (per occurrence)	\$10.00
T-1 Order Expedite Charge (per T-1)	\$600.00
Local T-1 Installation Charge (per T-1)	\$200.00

11.2.3.5 Monthly Recurring Charges:

Local Trunk - 2 Way Direct Charge (per trunk)	
Flat Rate Option:	\$76.53
Per Call Option*	
Analog:**	\$61.22
Digital:	\$61.22
Per Minute Option*	
Analog:**	\$61.22
Digital:	\$61.22
DID number charge (per each block of 20 numbers):	\$4.35
(Per block of 1000 numbers after an initial purchase of 2000 numbers in a Metropolitan Statistical Area (MSA) from a single Company switch.)***	\$2,000.00

Rates for a volume of Numbers greater than 1000 will be provided on an Individual Case Basis. ****

Optional Features

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Interim Local Number Portability (per number): \$0.00

Rates for volume of numbers greater than 500 will be provided on an Individual Case Basis.

Calling Number Delivery Blocking (Complete): \$0.00
 Remote Call Forwarding (per each line path) \$20.00
 Overflow Routing \$20.00

- * Effective April 1, 2001, this calling option will not be available to new subscribers.
- ** Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.
- ** Effective April 1, 2001, analog 2 Way Direct service will not be available to New subscribers.
- *** This charge applies to orders placed on or after December 16, 2000.
- **** Effective December 16, 2000, rates for a volume of Numbers greater than 1000 will no longer be provided on an Individual Case Basis.

11.3 Usage Rates:

All Local Exchange Service Customers must order service on a per call*, per minute*, or flat rate monthly usage basis. For Customers who elect the per call and per minute options, these rates will apply to all outgoing direct-dialed calls placed to stations within the caller's local exchange area, as defined herein. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

- * Effective April 1, 2001, this calling option will not be available to new subscribers.

11.3.1 Per Call Usage Rate:* \$0.16

- * Effective April 1, 2001, this calling option will not be available to new subscribers.

11.3.2 Per Minute Usage Rate:* The following rates will be applied on a per minute basis. Peak rates will apply from 8:00 a.m. through 5:00 p.m. Monday through Friday. Off-Peak rates will apply at all other times.

<u>Peak</u>		<u>Off-Peak</u>	
<u>1st Min</u>	<u>Add'l Min</u>	<u>1st Min</u>	<u>Add'l Min</u>
\$0.071	\$0.036	\$0.036	\$0.018

- * Effective April 1, 2001, this calling option will not be available to new subscribers.

11.4 Term Plan

11.4.1 MCI On-Net Term Plan

The MCI On-Net Term Plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the Company through the MCI On-Net Term Plan are subject to the terms and conditions set forth in MCImetro Access Transmission Services LLC F.C.C. Tariff No. 1, Section C-3.464. Customers who enroll in this term plan

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must have their facilities based Company Local Exchange service usage billed to a single MCI On-Net invoice.

Customers subscribing to this term plan will receive discounts as set forth below, in lieu of all other tariffed term plans. The discounts will be applied to the following recurring charges: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN-PRI T-1 Charge, optional features, Local ISDN-PRI optional features, as well as local service usage charges.

The Volume Commitment will be determined based upon the Qualifying Volume received by the Company, or any affiliate of the Company, from Customer's facilities based Local Exchange Service, as defined in Section 11.4.2.1 and the Qualifying Volume of Customer's telecommunications services as defined in MCImetro Access Transmission Services LLC Tariff F.C.C. No. 1, Section C-3.4641.

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

<u>Volume Commitment</u>	<u>Term Commitment/Discount</u>				
	<u>1 year</u>	<u>2 years</u>	<u>3 years</u>	<u>4 years</u>	<u>5 years</u>
\$100 /month*	5.0%	8.0%	11.0%	14.0%	17.0%
\$ 250 /month*	5.0	8.0	11.0	14.0	17.0
\$500 /month*	5.0	8.0	11.0	14.0	17.0
\$1,000 /month*	10.0	13.0	16.0	19.0	22.0
\$2,000 /month*	10.0	13.0	16.0	19.0	22.0
\$3,000 /month*	10.0	13.0	16.0	19.0	22.0
\$4,000 /month*	10.0	13.0	16.0	19.0	22.0
\$5,000 /month*	12.0	15.0	18.0	21.0	24.0
\$7,000 /month*	12.0	15.0	18.0	21.0	24.0
\$1,200/annual	5.0	8.0	11.0	14.0	17.0
\$3,000/annual	5.0	8.0	11.0	14.0	17.0
\$6,000/annual	5.0	8.0	11.0	14.0	17.0
\$12,000/annual	10.0	13.0	16.0	19.0	22.0
\$24,000/annual	10.0	13.0	16.0	19.0	22.0
\$36,000/annual	10.0	13.0	16.0	19.0	22.0
\$48,000/annual	10.0	13.0	16.0	19.0	22.0
\$60,000/annual	12.0	15.0	18.0	21.0	24.0
\$84,000/annual	12.0	15.0	18.0	21.0	24.0
\$120,000 /annual	14.0	17.0	20.0	23.0	26.0
\$180,000 /annual	14.0	17.0	20.0	23.0	26.0
\$ 300,000 /annual	16.0	19.0	22.0	25.0	28.0
\$600,000 /annual	18.0	21.0	24.0	27.0	30.0
\$900,000/annual	21.0	24.0	27.0	30.0	30.0
\$1.2M/annual	24.0	27.0	30.0	30.0	30.0
\$1.8M/annual	27.0	30.0	30.0	30.0	30.0
\$2.4M/annual	30.0	30.0	30.0	30.0	30.0

* Beginning October 1, 2000, monthly volume commitments will no longer be available to new subscribers.

11.4.2 Local MCI On-Net Term Plan

The Local MCI On-Net Term Plan is a term plan, in lieu of all other tariffed term plans, available to

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facilities based standalone local exchange service customers. Customers who subscribe to Local MCI On-Net Term Plan are subject to the following conditions:

11.4.2.1 Definition of Terms

Qualifying Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Standard and Optional Features, Local ISDN-PRI T-1 Charge, and Local ISDN-PRI Optional Features, as well as local service usage charges. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Local On-Net Term Plan volume commitment: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Eligible Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN-PRI T-1 Charge, recurring charges for Optional Features and recurring charges for Local ISDN-PRI Optional Features, as well as local service usage charges. Charges for the following are not included as Eligible Volume and will not receive Local On-Net Term Plan volume discounts: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring charges for Standard and Optional Features; non-recurring charges for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

11.4.2.2 Term Commitment and Renewal Options

A customer must commit to service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Local MCI On-Net Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

11.4.2.3 Volume Commitment

A customer may elect a Local MCI On-Net Term Plan monthly volume commitment* of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$1,200; \$3,000; \$6,000; \$12,000; \$24,000; \$36,000; \$48,000; \$60,000; \$84,000; \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2M; \$1.8M; \$2.4M. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent annualized volume commitment. If a customer so elects, the term of service expiration date will not change. The

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new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

* Beginning October 1, 2000, monthly volume commitments will no longer be available to new subscribers.

11.4.2.4 Underutilization Charges

If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

11.4.2.5 Early Termination Charges

Cancellation of Discontinuance without Liability: If: (i) the customer's use of Local Exchange Service under a Local MCI On-Net Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment or monthly volume commitment and (ii) at the time of termination the customer is enrolled in a new Local MCI On-Net Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's Local MCI On-Net Term Plan's term commitment is one year; or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new local MCI On-Net Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the Local MCI On-Net Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

11.4.2.6 Discounts

Customers will receive the following discounts applied to Eligible Volume charges and usage.

<u>Volume Commitment</u>	<u>Term Commitment/Discount</u>				
	<u>1 year</u>	<u>2 years</u>	<u>3 years</u>	<u>4 years</u>	<u>5 years</u>
\$100/month*	0.0%	3.0%	6.0%	9.0%	12.0%
\$250/month*	0.0	3.0	6.0	9.0	12.0
\$500/month*	0.0	3.0	6.0	9.0	12.0
\$1,000/month*	5.0	8.0	11.0	14.0	17.0
\$2,000/month*	5.0	8.0	11.0	14.0	17.0
\$3,000/month*	5.0	8.0	11.0	14.0	17.0
\$4,000/month*	5.0	8.0	11.0	14.0	17.0
\$5,000/month*	7.0	10.0	13.0	16.0	19.0
\$7,000/month*	7.0	10.0	13.0	16.0	19.0

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\$1,200/annual	0.0	3.0	6.0	9.0	12.0
\$3,000/annual	0.0	3.0	6.0	9.0	12.0
\$6,000/annual	0.0	3.0	6.0	9.0	12.0
\$12,000/annual	5.0	8.0	11.0	14.0	17.0
\$24,000/annual	5.0	8.0	11.0	14.0	17.0
\$36,000/annual	5.0	8.0	11.0	14.0	17.0
\$48,000/annual	5.0	8.0	11.0	14.0	17.0
\$60,000/annual	7.0	10.0	13.0	16.0	19.0
\$84,000/annual	7.0	10.0	13.0	16.0	19.0
\$120,000/annual	9.0	12.0	15.0	18.0	21.0
\$180,000/annual	9.0	12.0	15.0	18.0	21.0
\$300,000/annual	11.0	14.0	17.0	20.0	23.0
\$600,000/annual	13.0	16.0	19.0	22.0	25.0
\$900,000/annual	16.0	19.0	22.0	25.0	25.0
\$1.2M/annual	19.0	22.0	25.0	25.0	25.0
\$1.8M/annual	22.0	25.0	25.0	25.0	25.0
\$2.4M/annual	25.0	25.0	25.0	25.0	25.0

* Beginning October 1, 2000, monthly volume commitments will no longer be available to new subscribers.

11.5 Digital T-1 Credit Program

Digital T-1 Credit Program provides a credit for customers who purchase digital Local Trunk-DID or Local Trunk-2 Way Direct trunks (trunk types) in blocks of 24 (an entire T-1). Customers who order an entire T-1 will be charged applicable non-recurring trunk and monthly recurring trunk charges as specified below for Local Trunk depending on service for which customer subscribes. Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

11.5.1 Non-Recurring Charges

Applicable rates for non-recurring charges for Local Trunk-Basic Flat Rate Option (Digital), Local Trunk-DID (Digital) and Local-Trunk 2 Way Direct (Digital) will apply. The rates in sections 11.2.2.3.1, and 11.2.3.2 will apply for non-recurring charges.

11.5.2 Monthly Recurring Charges

Applicable rates for monthly recurring charges for Local Trunk-DID (Digital) and Local-Trunk 2 Way Direct (Digital) will apply. The rates in sections 11.2.2.3.2, and 11.2.3.1 will apply for monthly recurring charges.

Customers enrolling in this service will receive the following monthly credit per trunk per T-1 ordered:

	<u>Credit per trunk</u>
Local Trunk - DID (Digital)	\$7.00
Local Trunk - 2 Way Direct (Digital Flat Rate Option)	\$7.00

Credits earned during a partial billing period will be given in their entirety and will not be pro-rated.

In addition to the above charges, rates for usage will apply if applicable, as specified in Section 11.3.

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the credits for that T-1. Customers may enroll more than

one T-1 in this service.

11.6 Miscellaneous Services (cont'd)

11.6.8 LD and Local Online Calling Plan

* Effective January 1, 2003, the LD and Local Online Calling Plan will no longer be available to new subscribers.

11.6.8.1 Eligibility:

To be eligible for this plan, the customer:

- must subscribe to this plan via a Company-designated Internet site;
- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the LD and Local Online Calling Plan as described in the companion business service offered in MCI Communications Services, Inc. Tariff F.C.C. No. 6 ("Companion Interstate Service") and must subscribe to LD and Local Online Calling Plan offered in the MCImetro Access Transmission Services LLC, I.U.R.C. Tariff No. 2 ("Companion Intrastate Service"); and
- may not receive service under a Special Customer Arrangement.

11.6.8.2 Definitions:

For the purposes of this service, the following definitions apply:

"Eligible Local Service" is defined as Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local Trunk-ISDN/PRI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the tariff containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the tariff containing the Companion Interstate Service.

11.6.8.3 Non-Recurring Charges:

The following non-recurring charges will apply for Local Line Connection charge, Local Trunk Line Connection charge and Local ISDN-PRI T-1 Installation Charge:

	<u>Non-Recurring Charge</u>
Local Line (Per Line):	\$50.00
Local Trunk-Basic, Local Trunk-DID or Local Trunk-2 Way Direct (Per Trunk):	\$50.00
Local ISDN-PRI (Per T-1):	\$1,000.00

11.6.8.4 Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offerings A and B are available on a per-Local Line basis and Offerings C and D are on a per-Local Trunk basis. The following Monthly

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recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (per line or per trunk)</u>
A	\$35.00
B	\$55.00
C	\$49.00
D	\$69.00

11.6.8.5 Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited exchange service usage for Eligible Local Service.

Eligible Local Service will be billed in 60-second increments.

11.6.8.6 Termination of Service:

The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other services offerings under this tariff:

For existing customers who disconnect only plan service under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff and F.C.C No. 6 to which the customer was subscribed at the time of subscription to plan service.

For existing customers who disconnect from plan service under this tariff and Companion Intrastate Service, the Companion Interstate Service will terminate. Customers will then be automatically re-subscribed to the service offering under F.C.C. No. 6 to which the customer was subscribed at the time of subscription to plan service.

For new customers who disconnect only plan service under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then be automatically subscribed to MCI On-Net Services under F.C.C No. 6 and MCI On-Net Services under MCImetro Access Transmission Services LLC, I.U.R.C. Tariff No. 2.

For new customers who disconnect plan service under this tariff and Companion Intrastate Service, the Companion Interstate Service under F.C.C. No. 6 and plan service under this tariff will terminate. Customers will then be automatically subscribed to MCI On-Net Services under F.C.C No. 6 for interstate long distance.

11.6.8.7 Other Conditions:

The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Charges under this plan will not be calculated in satisfaction of any volume requirement.

Customers subscribing to this service may not receive the benefits of any discounts or promotions including any term plan discounts except for the Install Waiver Promotion.

11.6.9 Agent Program

Eligibility: To be eligible for this program, the Customer:

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- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering except for the Local Satisfaction Guarantee Promotion, Local Nationwide One Promotion and the Local Install Waiver Promotion;
- may not receive service under any other term plan;

Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

Credits: During each monthly period of the term of service, the Customer will receive a credit equal to 10 percent of the standard tariffed monthly recurring charges (excluding features) and usage rates for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI service.

Optional Feature Package: The Customer will be charged \$10.00 monthly recurring charge for the following feature package:

Includes Standard Features plus
Call Waiting/Cancel Call Waiting
Call Transfer or 3 Way Calling (mutually exclusive)
Call Forward Busy
Call Forward No Answer
Caller Id-Name and Number
Calling Party Number Delivery
Speed Dialing - 8

Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

11.6.10 Local Plus Program

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.mci.com;
- must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

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Features: The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 11-11.1.3.3 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1	Caller ID with Name and Number
Feature Package 2	Remote Call Forwarding
Call Waiting/Cancel Call Waiting	Vanity Number

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 11-11.2.1.3, 11-11.2.2.3, 11-11.2.3.5, and 13-13.1.1.5. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID numbers as specified in Sections 11-11.2.2.3.1 and 11-11.2.3.5.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Sections 11-11.1.3.1, 11-11.2.1.3.1, 11-11.2.2.3.1, 11-11.2.3.4, and 13-13.1.1.5.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line)	\$52.00
Local Trunks (Basic, DID and 2 Way Direct) (Per trunk)	\$50.50
Local Trunks (Basic, DID and 2 Way Direct) (Per T-1)	\$895.00
Local ISDN-PRI (Per T-1)	\$895.00
Feature Package 1	\$3.50
Feature Package 2	\$6.50

Discounts: A Customer who subscribes to service under SCA Guide Type 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 or under another SCA type if the Customer's contract includes provision of the Local Plus Program and who commits to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for a 10% discount, or 3 years for a 15% discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts.

The Company will provide a 10 percent discount applied to Eligible Charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the existing or prospective Customer must, 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement to subscribe, or remain subscribed to the Company's exchange service, 2) commit to a new term of service for 2 years or greater, and 3) subscribe to SCA Guide Type 2, 3, 4, 5, 6, 7, 8, 9, 11, or 12 or under another SCA type if the Customer's contract includes provision of the Local Plus Program.

The following disclaimers apply to Stand Alone Local Plus Program Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install

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the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

11.6.11 Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/
Local and Long Distance Service-Line Solution II

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; ("Companion Interstate Service") and must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II offered in the MCImetro Access Transmission Services LLC, I.U.R.C. Tariff No. 2 ("Companion Intrastate Service").
- must subscribe to service under Special Customer Arrangement SCA Guide Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Sections 11-11.1.3.1, 11-11.2.1.3.1, 11-11.2.2.3.1, 11-11.2.3.4, and 13-13.1.1.5.

Monthly Recurring Charges: A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per- T-1 or ISDN PRI basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (per line, trunk, T-1 or ISDN PRI)</u>
A	\$50
B	\$65
C	\$1,400

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Sections 11-11.1.3.1 and 11-11.1.3.2 except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 11-11.2.1.3, 11-11.2.2.3, 11-11.2.3.5 and 13-13.1.1.5. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

Local Line Optional Features

Feature Package 1

Caller ID with Name and Number

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Feature Package 2 Call Waiting/Cancel Call Waiting	Remote Call Forwarding Vanity Number
	<u>Monthly Recurring Charge</u>
Feature Package 1	\$3.50
Feature Package 2	\$6.50
DID/2 Way Direct Numbers (per each block of 20 numbers)	\$6.25

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

For Offering A, B and C, the Company will provide a 5, 10 or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, and 3 years for a 15 percent discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCImetro Access Transmission Services LLC, I.U.R.C. Tariff No. 2 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCImetro Access Transmission Services LLC, I.U.R.C. Tariff No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCImetro Access Transmission Services LLC, I.U.R.C. Tariff No. 2 will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under MCImetro Access Transmission Services LLC, I.U.R.C. Tariff No. 2.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCImetro Access Transmission Services LLC, I.U.R.C. Tariff No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide.

Other Conditions: Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

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The following disclaimers apply to Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

11.6.12 Local Nationwide One Program

The Local Nationwide One Program is available to existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

Benefits: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way

	<u>Monthly Recurring Charge (Per T-1)</u>
Metered Plan	\$238.84
Flat Plan	\$593.84

Local ISDN-PRI

	<u>Monthly Recurring Charge (Per T-1)</u>
Metered Plan	\$265.72
Flat Plan	\$620.72

Customers selecting the Metered Plan will receive the following program monthly usage rates:

<u>1st Minute</u>	<u>Each Additional Minute</u>
\$0.0158	\$0.0095

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

Other Conditions: Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

11.6.13 Save Program

Definitions:

An existing customer is a customer who is receiving service under this tariff for at least 12 months prior to

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enrollment in this program.

Eligibility:

To be eligible for this program, the customer:

- must be an existing facilities based business customer;
- must be in good standing;
- must bill at least \$50 in current charges in any one month prior to enrollment in this program;
- represent to the Company's satisfaction, as determined with the Company's sole discretion, that it will enter into another carrier's offer in absence of any further inducement from the Company to remain subscribed to Company services.

Benefits:

After enrollment in this program, the Company will provide a one-time credit, not to exceed \$5,000, equal to the net monthly recurring charges billed during the first full invoice after the Company receives notification from the Customer that it wishes to discontinue all service (Program Credit).

Other Conditions:

A Customer who discontinues all service within three months after receiving the Program Credit will be billed and required to repay the Program Credit. A customer will only be eligible to receive one Program Credit in any twelve-month period. Customer's receiving the benefits of this program are not eligible to receive the benefits of any promotional offering.

11.6.14 Business Advantage Program

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Types 6, 7, 8, 9, or 10 as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.mci.com;
- must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions: Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Features: The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 11-11.1.3.3 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1	Caller ID with Name and Number
Feature Package 2	Remote Call Forwarding
Call Waiting/Cancel Call Waiting	Vanity Number

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified Section 11-11.1.3.1.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

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Local Line (Per line):	\$40.00
Feature Package 1	\$ 3.50
Feature Package 2	\$ 6.50

Discounts: A Customer who subscribes to service under SCA Guide Types 6, 7, 8, 9, or 10 and who commits to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, or 3 years for a 15 percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts.

Other Conditions: The following disclaimers apply to Business Advantage Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

11.6.15 Local and Long Distance-Line Solution Service

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance-Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; ("Companion Interstate Service") and must subscribe to the Business Unlimited Program offered in the MCImetro Access Transmission Services LLC, I.U.R.C. Tariff No. 2 ("Companion Intrastate Service").
- must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified Section 11-11.1.3.1.

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (Unlimited)</u>
Unlimited	\$ 60

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following optional features are available for Local Line service under this plan in addition to

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the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 11-11.1.3.3 except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1	Caller ID with name and Number
Feature Package 2	Remote Call Forwarding
Call Waiting/Cancel Call Waiting	Vanity Number

Monthly Recurring Charge:

Feature Package 1	\$3.50
Feature Package 2	\$6.50

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

Customers committing to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, or 3 years for a 15 percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCImetro Access Transmission Services LLC, I.U.R.C. Tariff No. 2 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCImetro Access Transmission Services LLC, I.U.R.C. Tariff No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCImetro Access Transmission Services LLC, I.U.R.C. Tariff No. 2 will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under MCImetro Access Transmission Services LLC, I.U.R.C. Tariff No. 2.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCImetro Access Transmission Services LLC, I.U.R.C. Tariff No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide.

Other Conditions: Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing

invoicing only.

The following disclaimers apply to Local and Long Distance-Line Solution Service Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

SECTION 14 – GRANDFATHERED INTERMEDIA SERVICES

14.1 IntermediaOne Trunk Side T1 Private Branch Exchange Service

PBX trunks are used to connect a PBX to the Intermedia Switched Network. A standard configuration includes Local Central Office Trunks and one of the following dialing capabilities: Direct Inward Dialing (DID), Direct Outward Dialing (DOD) or Combination Trunks (DID and DOD = DIOD). IntermediaOne Trunk Side T1 PBX trunks are provided over a T-1 circuit which holds up to twenty-four (24) individual PBX trunks.

Pricing for IntermediaOne Trunk Side T1 PBX trunks consists of a monthly charge per trunk, with up to twenty-four (24) trunks per T-1. IntermediaOne Trunk Side T1 PBX trunks incur a non-recurring set-up charge and require a 1 year minimum contract.

Each IntermediaOne Trunk Side T1 PBX trunk includes the following features: one (1) directory number per trunk, number reservation for future growth, one (1) directory listing per trunk, and hunting. For an additional charge, the customer has private listing or additional listings options. DID numbers are available in blocks of twenty (20) for an additional charge.

Monthly Recurring (Per Channel)

	<u>Digital</u>	<u>Analog</u>
12 month agreement	\$38.13	\$46.46
24 month agreement	\$34.31	\$41.81
36 month agreement	\$32.41	\$39.49

Non-Recurring (per T-1)

	<u>Digital</u>	<u>Analog</u>
12 month agreement	\$500	\$500
24 month agreement	\$250	\$250
36 month agreement	\$ 0	\$ 0

14.2 ISDN Primary Rate Interface (PRI) Service

ISDN Primary Rate Interface (PRI) Service is a flat-rated, local ISDN/PRI or non-ISDN T-1 connection service. PRI Service provides one-way inbound ISDN/PRI T-1 or one-way non-ISDN T-1 connections to Intermedia's switching platform. As provided by Intermedia, ISDN/PRI T-1 connections allow both analog and 56/64kbps digital inbound calls to be received by customers. Non-ISDN T-1 connections only allow analog calls to be received.

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PRI is a transport technology available to customers with the capability of terminating a PRI into their Customer Premises Equipment (CPE). PRI compatible equipment may include PBX's, Hybrid KEY Systems, Automatic Call Distributors (ACD), Routers, Data/Voice Gateways and other types of equipment.

PRI Service is provided in a minimum arrangement of 23 bearer channels and one signaling channel (23B+D) when provisioned over ISDN/PRI T-1 connections or 24 DS0 channels when provisioned over non-ISDN T-1 connections.

If ISDN/PRI trunk group sizes greater than 23B+D channels are required, the PRI Service Non-Facility Associated Signaling (NFAS) arrangement must be ordered.

PRI Service is available through three types of arrangements:

- Collocated PRI -- the Customer's premises is collocated with the Company's switch.

Collocated PRI Service is terminated on a network demarcation block, installed in a customer's collocated cabinet. The customer's collocated cabinet must be in an Intermedia switch (e.g., DMS 500) collocation space.

Collocated PRI Service does not include any optical fiber, Digital Cross-connect System (DCS) or channel multiplexing electronics that may be additionally required by the customer to terminate this service at other than a DS1 termination interface.

- On-Net PRI -- the Customer's premises is within a building served by the Company's facilities.*

* Defined as Intermedia owned and managed fiber and electronics.

On-Net PRI Service is provisioned over Intermedia optical fiber T-1 connections. These T-1 (DS1 termination interface) connections are terminated in the customer's business location in a building served by the Company's facilities.

On-Net PRI Service does not include any optical fiber, Digital Cross-connect System (DCS) and or channel multiplexing electronics that may be additionally required by the customer to terminate this service at other than a DS1 termination interface (such as DS3 or higher).

- Off-Net PRI -- the Customer's premises is within Intermedia's serving area, but is not collocated with the Company's switch or within a building served by the Company's facilities*. Service is provided via extended T1's using Intermedia and/or ILEC facilities.

* Defined as Intermedia owned and managed fiber and electronics.

Off-Net PRI Service does not include any optical fiber, Digital Cross connect System (DCS) and or channel multiplexing electronics that may be additionally required by the customer to terminate this service at other than a DS1 termination interface (such as DS3 or higher).

A. Optional Arrangements

1. Virtual FX PRI Service

Virtual FX PRI Service provides the capability to allow one-way inbound calls from Intermedia Local Calling Areas that are outside of the customer's home calling area, but served by the same Company switch.

The customer must subscribe to PRI Service. Virtual FX PRI Service rates apply to each group of 24 channels

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in the trunk group arrangement. For the purpose of rate application, all arrangements, whether 23B+D or 24B, are considered to have 24 DS0 channels.

2. PRI Network Access NFAS Arrangement

Non-Facility Associated Signaling (NFAS) is an arrangement where a single D channel controls more than the 23B channels in the basic 23B+D arrangement of an ISDN/PRI T1.

NFAS allows a single D channel to control up to 385 B channels. The additional ISDN/PRI T1's are configured without D channels in a 24 B channel arrangement.

To prevent a failure of ISDN/PRI T1's, a second D channel is assigned to one other ISDN/PRI T1. This second D channel is called the "backup" D channel and will take over if the primary ISDN/PRI T1 (23B+D) fails.

ISDN/PRI T1 D channel backup capability is included with the NFAS arrangement.

3. Dial Line Service

The Dial Line is a "Plain Old Telephone Service" (POTS) line without any features. The Dial Line is only provided where the customer's premises is collocated with the Company's switch.

B. Local Calling Areas

When the customer purchases PRI Service services from Intermedia, the customer must designate one of the Intermedia local calling areas as the customer's "home calling area." The Intermedia local calling areas match existing ILEC local calling areas.

When the customer is not collocated with the Company's switch, the customer's service address dictates the relevant home calling area.

When the customer collocates with a Company switch location, the customer may choose which of the local calling areas served by the Company switch will be the customer's home calling area.

The customer may only designate one local calling area as the home calling area from among the local calling areas served by the Company switch. All other local calling areas served by that switch will be considered Virtual FX calling areas with respect to the customer's designated home calling area. A Virtual FX charge applies to each PRI Service provided to the customer in a Virtual FX calling area. A Virtual FX calling area is any local calling area which, although served by the same Company switch, is not the customer's designated home calling area.

C. Rate Regulations

1. PRI Service Term

PRI Service is offered on a minimum 12-month term only. Should service be discontinued in less than 12 months after installation, termination charges shall apply. A service terminated during the first 12 months will be charged at the monthly rate multiplied by the number of months left on the 12-month term.

2. Discounts

Volume discounts are available on installation and monthly charges as provided herein. The volume level is determined by adding together the total numbers of PRI's provided to the customer by the Company.

14.2.1 Rates

A. Collocated PRI

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	Non-Recurring <u>Charge</u>	Monthly Recurring <u>Charge</u>
PRI's 1-10, per PRI	\$300	\$515
PRI's 11-50, per PRI	\$250	\$460
PRI's >50, per PRI	\$150	\$425

B. On-Net PRI

	Non-Recurring <u>Charge</u>	Monthly Recurring <u>Charge</u>
PRI's 1-10, per PRI	\$400	\$570
PRI's 11-50, per PRI	\$300	\$490
PRI's >50, per PRI	\$200	\$430

C. Off-Net PRI

	Non-Recurring <u>Charge</u>	Monthly Recurring <u>Charge</u>
PRI's 1-10, per PRI	\$500	\$800
PRI's 11-50, per PRI	\$400	\$750
PRI's >50, per PRI	\$250	\$720

D. Virtual FX PRI Service

	Non-Recurring <u>Charge</u>	Monthly Recurring <u>Charge</u>
First PRI's	\$300	\$275
Additional PRI's	\$ 35	\$ 40

E. PRI Network Access NFAS Arrangement

	Non-Recurring <u>Charge</u>	Monthly Recurring <u>Charge</u>
Per Arrangements	\$75	\$15

F. Dial Line Service

	Non-Recurring <u>Charge</u>	Monthly Recurring <u>Charge</u>
Per Dial Line	\$35	\$25

14.3 Direct Inward Dialing (DID)

DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX Trunk or PRI service. DID service forwards the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID number blocks apply in addition to charges specified for PBX Trunk or PRI service. The Customer is required to purchase at least one DID number block for each DID equipped trunk or trunk group, or DID-equipped channel or group. The Company reserves the right to limit the amount of DID numbers constituting a block of telephone numbers in a group. Blocks of number groups will be determined at the sole discretion of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

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The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the company deems it necessary to do so in the conduct of its business.

14.3.1 Rates

Monthly Recurring

Initial Block (20 DID Nos.): \$4.00
 Add'l Blocks (20 DID Nos.): \$4.00

Non-Recurring

Initial Block (20 DID Nos.): \$100
 Add'l Blocks (20 DID Nos.): \$ 15

14.4 IntermediaOne Voice Services

IntermediaOne Voice Services are offered only in conjunction with Intermedia's long distance services. IntermediaOne Voice Service arrangements consisting of fewer than eight (8) lines/trunks per customer location are not available. Business Line Package and Key Systems Package as well as individual features, identified herein are available with IntermediaOne Voice Services.

1. Business Line Service

Business Line Service is a two-wire, two-way, analog telephone service that uses loop or ground start signaling. Each line is assigned a unique directory number. This service can be used for single lines, multiple line service, key system lines, fax lines, or modem lines.

14.4.1 IntermediaOne Voice Optional Features

1. Feature Descriptions

PRODUCT

DESCRIPTION

Call Waiting*

Provides a signal to let customer know when someone is trying to reach the line the customer is currently using.

Cancel Call Waiting*

Allows a customer to prevent, on a per-call basis, any incoming calls from sending call-waiting signals to his/her line. Incoming calls to the line are given normal busy treatment.

Call Forwarding – Universal*

Provides the customer with the ability to reroute calls to any valid telephone number (except international numbers). The costs of the forwarded call are passed on to the customer only if the call is answered. A call can also be forwarded to a selected telephone number when the customer's line is busy or unanswered.

Call Forwarding – Busy*

When the customer's line is busy, this service

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	automatically routes incoming calls to Voice Mail Service or to another number, including a long distance number.
Call Forwarding - No Answer*	Automatically routes an unanswered call after a specified number of rings. The customer specifies the number of rings when the service is ordered.
Call Forwarding - Remote Access	Permits the "Call Forwarding" customer to activate, change, or deactivate call forwarding service from any touch tone telephone.
Ring Again (Automatic Callback)**	Allows the customer encountering a busy signal to be notified when the called number becomes idle, and to be placed automatically in ring-again mode.
Blind Transfer Recall**	Enables the customer to transfer a call to another party without waiting for that party to answer. If the other party does not answer the transferred call within a specific time-out period, the line or trunk from which the call was transferred rings back the customer.
Call Park**	Allows the customer to park a call against his/her directory number. The parked call can be retrieved from any of the customer's lines or trunks by first requesting the Call Park Retrieve and then dialing the number of the telephone number against which the call was parked.
Call Hold*	Allows the customer to place one call on hold for any length of time.
Three Way Conference*	Gives the customer the ability to connect a third person to a conversation at any time, regardless of which party initiated the call.
Call Transfer*	Enables the customer to exit a three-way call, leaving the other two parties in conversation.
Last Number Redial*	Enables the customer to redial his/her last called number.
Calling Name & Number Delivery	Stores and transmits the incoming name and telephone number after the first ring for display in a customer-provided display device.
Calling Number Delivery	Stores and transmits an incoming telephone number after the first ring to a customer-provided display device. (Can either be displayed on an attachment

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	to the customer's telephone set or a Caller ID telephone.) Also stores numbers of incoming calls, with dates and times.
Calling Number Delivery Blocking*	Allows the customer to block transmission of the originating telephone number on any outgoing call before dialing a number.
Distinctive Ring**	Allows the customer to assign different ring cadences for calls from within the customer group to distinguish them from those from outside the group.
Speed Calling (10* or 30 numbers)	Provides the ability to program most frequently called numbers for one- or two-digit dialing.
Station Controlled Conference Call	Allows the customer to establish a conference call consisting of up to six participants without the assistance of an attendant.
Toll Denial/Restrictions	Toll-restricted lines or trunks are either denied access to long distance or are assigned toll-diversion which routes the caller to an "attendant" position.
Directory Number Hunting*	Directs inward calls to the next defined trunk or line when the called number is in use.
Call Pickup**	Allows a customer to answer incoming calls to another line or trunk within the customer's defined call pickup group.
Group Intercom**	A feature that enables a customer to automatically dial a member of a predesignated group by using abbreviated dialing; e.g., a customer group with 100 members can dial each other by dialing a two-digit number.
Uniform Call Distribution	A system for distribution of incoming calls on a first-in, first-out basis.
Automatic Line (Hotline)	Provides an automatic connection between a calling station that goes off-hook and a predetermined location.

* Available only as part of Business Single Line Package.

** Available only as part of Business Single Line Package.
Customer Group Feature only.

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2. Feature Packages

A. Key Systems Package

Key Systems Package consists of the following optional features:

Call Forwarding - Universal
Call Forwarding Busy/No Answer
Directory Number Hunting
Call Transfer

B. Business Single Line Package

Business Single Line Package consists of all of the features found in Key Systems Package, plus the following features:

Call Forward Busy
Call Waiting
Three-way Conference
Last Number Re-dial
Cancel Call Waiting
Calling Number Delivery Blocking
Ring Again (Automatic Callback)**
Blind Transfer Recall**
Call Park**
Distinctive Ring
Speed Calling short (10 numbers)
Call Hold
Call Pickup**
Abbreviated Dialing (Group Intercom)**

** Customer Group Feature Only

14.4.2 IntermediaOne Voice Services Rates

<u>LINE</u>	<u>RATES</u>
Business Single Line	
12 Months	\$22.92
24 Months	\$19.36
36 Months	\$17.85
Business Single Line Package*	
12 Months	\$33.50

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24 Months	\$30.15
36 Months	\$28.47

Business Single Line Fax/Modem

12 Months	\$22.92
24 Months	\$19.36
36 Months	\$17.85

Key Systems Package*

12 Months	\$28.18
24 Months	\$24.62
36 Months	\$23.11

* See section 14.4.1 for a complete list of features included in each package.

OPTIONAL FEATURES

Automatic Line (Hotline)	\$3.50
Call Forwarding – Universal*	NC
Call Forwarding - No Answer*	NC
Call Forwarding – Busy*	NC
Call Waiting*	\$5.00
Call Transfer*	NC
Three-Way Conference*	\$3.50
Last Number Re-Dial*	\$3.50
Cancel Call Waiting*	NC

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Calling Number Delivery Blocking*	NC
Ring Again (Automatic Callback)**	NC
Blind Transfer Recall**	\$2.50
Call Park**	\$2.50
Distinctive Ring**	\$4.00
Speed Call Short (10 Numbers)*	\$2.50
Call Hold*	\$2.50
Call Forward Remote Access	\$3.00
Calling Name and Number Delivery	\$10.00
Calling Number Delivery	\$9.00
Speed Call Long (30 Numbers)	\$5.00
Station Controlled Conference Call	\$4.00
Toll Denial/Restrictions (Code Restrictions) 1+	\$3.25
Block 900, 976	NC
Block 1+555, 1+NPA+555	\$1.00
Block 411	\$1.00
Block 0+, 0-	\$1.00
Block International	\$1.00
Directory Number Hunting*	NC
Call Pickup**	\$2.50
Abbreviated Dialing (Group Intercom)**	\$3.25
Abbreviated Dialing (Group Intercom)-Extended***	\$7.75
Uniform Call Distribution	\$2.50

ADDITIONAL CHARGES

Business Line Installation, each \$35.00

- * Available only as part of Business Single Line Package.
- ** Available only as part of Business Single Line Package.
Customer Group Feature only.
- *** Customer Group Feature only.

14.5 IntermediaOne Trunk Side T1 Primary Rate Interface - Basic

IntermediaOne Trunk Side T1 Primary Rate Interface (PRI) - Basic Service is an ISDN-based end-to-end digital circuit that provides 23 64Kbps B and 1 64Kbps D channel over a T1 at a transmission speed of 1.544Mbps.

Customers purchase PRI in a 23B+D channel configuration for a fixed monthly fee. A minutes of use charge may be applicable. Additional costs are incurred for DID numbers, additional listings, and non-published numbers. A one-time set-up fee also applies. A one year contract is required and service is subject to additional charges in areas without Intermedia facilities.

For PRI applications which consist of predominantly inbound data, see Sections 5.4 and/or 10.1.

Various non-regulated services are offered with Intermedia's PRI service. These services may involve additional charges.

14.5.1 Rates

	<u>Full PRI</u> <u>(24 Channels)</u>	<u>Fractional PRI*</u>
<u>Monthly Recurring</u>		
12 month agreement	\$915.00	\$38.13/channel
24 month agreement	\$823.50	\$34.31/channel
36 month agreement	\$777.75	\$32.41/channel
<u>Nonrecurring - Installation</u>		
12 month agreement	\$500	\$500
24 month agreement	\$250	\$250
36 month agreement	\$ 0	\$ 0

* Fractional PRI Service requires a minimum of 13 channels (12b+d)

14.6 Directory Assistance

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of two (2) listings per each call to Directory Assistance.

Per Call Charge: \$0.39

14.7 Operator Service

Operator Service provides for live or automated operator treatment when a Customer dials "0". Operator Service calls are billed in one (1) minute increments with an initial billing period of one (1) minute. The total number of minutes will be rounded at end of Billing Period to the nearest minute. Fractional cents will be rounded to nearest cent. Additional charges, as indicated below, apply on a per call basis. When more than one charge would apply, only the highest applicable charge will be applied.

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Unless otherwise indicated in this tariff, per minute rates applicable to operator handled calls will mirror those rates applicable to like calls initiated without the assistance of an operator.

14.7.1 Call Types

Person to Person Call: A call completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station Call: A call completed with the assistance of an operator (live or mechanical) to a particular station. Includes third number billed and collect calling.

Calling Card Call: A call billed using a calling card of a local or interexchange carrier with or without the assistance of an operator.

Operator Dialed Surcharge: This surcharge applies to Operator Station and Person-to-Person rated calls when the Customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

- 1) calls where a Customer cannot otherwise dial the call due to defective equipment or trouble on the Intermedia network; and
- 2) Calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

14.7.2 Operator Service Charges

	<u>Per Call</u>
Person-to-Person	\$2.49
Station-to-Station (Customer Dialed)	\$0.99
Calling Card/Credit Card	\$0.79
Operator Dialed Surcharge	\$0.79

14.8 Busy Line Verification and Interrupt Service

Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling agency.

Busy Line Verification with Interrupt: The operator will interrupt the call on the called line if the calling party indicates an emergency and requests interruption.

14.8.1 Rates

Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:

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The operator verifies that the line is busy with a call in progress.

The operator verifies that the line is available for incoming calls.

The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

	<u>Per Request</u>
Busy Line Verification	\$0.90
Busy Line Interrupt	\$1.35

14.9 Additional Directory Listings

There is a monthly recurring charge for additional listings. This charge takes effect as soon as the listing is shown in Directory Assistance Records. The monthly rate for each individual listing is as follows:

Type of Listing	Monthly Charge
Additional Listing	\$3.00
Secondary Listing	\$3.00
Extra Listing Line	\$3.00
Alternate Call Listing	\$3.00
Alternate User Listing	\$3.00
Cross Reference Listing	\$3.00