MCI COMMUNICATIONS SERVICES, INC. d/b/a VERIZON BUSINESS SERVICES

Louisiana Interexchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

This Catalog Schedule No. 1 applies to the non-current Intrastate Long Distance Voice, and Intrastate Network Services Local Access Services for Enterprise Business customers (i.e., non-mass markets) previously offered in Louisiana by MCI Communications Services, Inc. d/b/a Verizon Business Services which are not set forth in other sections of the Guide. Unless otherwise indicated, the material below was previously described in Louisiana Tariffs Nos. 1 and 2. Subsection 1 contains material previously in Tariff No. 1. Subsection 2 contains material previously in Tariff No. 2. For ease of reference, where applicable the prior section numbers contained in the prior Louisiana tariffs have been retained.

All of these non-current services are subject to the Terms and Conditions applicable to the other Intrastate Services as set forth in the Guide. The product descriptions, rates and charges for the non-current services previously offered in Louisiana that were in effect at the time that the Louisiana Intrastate Services were added to the Guide and which are not set forth in other portions of the Guide nor set forth below, will continue to remain in effect for a Customer previously subscribed to these services until the Customer no longer subscribes to such service(s), or changes are made to the product descriptions, rates or charges in the Guide.

Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule. Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

Revisions to Interexchange Services Catalog Schedule No. 1, Effective October 1, 2017

Subsection 2 – Material previously in Company Tariff No. 2

- Removal of Dedicated Leased Line Service from the catalog. There are no customers on the service and the service is no longer available.

Subsection 1 - Material previously in Company Tariff No. 1

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

SECTION 3 - BILLING REGULATIONS

3.1 <u>Determination and Rendering of Charges</u> (Continued)

3.1.4 Fractional Charges

Charges for a fractional part of a month are calculated by counting the number of days remaining in the billing period after service is furnished. Divide that number of days figure by thirty days (billing period). The result is then multiplied by the applicable monthly service charge to arrive at the appropriate fractional monthly service charge.

For each call the minimum charge shall be the applicable charge for the initial billing increment of use with use in excess of the initial billing increment during a call charged at the applicable rate per minute with the fractional billing increments, if any, of each call rounded up to the next highest whole billing increment.

All per call charges of fractional cents shall be rounded to the next full cent unless otherwise stated in the specific product descriptions contained in Section 4 - Service Description and Charges.

3.1.5 Calculation of Distance

The applicable usage rates for the billing of a distance sensitive call will depend on the distance in airline mileage between the originating and terminating points of the call. For the purpose of determining the airline mileage of a call, the Company will utilize the vertical ("V") and horizontal ("H") coordinates of the rate centers of the originating and terminating points of the call. For purposes of billing, the Company references "V" and "H" coordinates provided by Bell Communications Research.

Calls originated by dialing a local exchange number or a 950-type number using an authorization code, the originating point will be the rate center in which the shared access facilities are located. For calls originated via equal access connections, WATS access lines or dedicated access lines, the originating point will be the rate center in which the Customer is located. The terminating point will be determined by the rate center of the called number.

The airline mileage of a call is calculated as follows:

where V1 and H1 correspond to the V & H coordinates of City 1 and V2 and H2 correspond to the V & H coordinates of City 2.

SECTION 4 - SERVICE DESCRIPTION AND CHARGES

4.1 <u>Message Toll Service (MTS)</u>

MTS service is a measured use, full time service and is offered on a monthly basis, utilizing interexchange communications facilities shared among multiple users. The individual customer's basic monthly charges for the use of such intercity communications facilities are based upon the time of day, the total minutes the customer utilizes such facilities and the distance of each call. For each call under the MTS option, the minimum charge shall be the applicable charge for one minute of use with use in excess of one minute during a call charged at the applicable rate per minute with the fraction, if any, of the last minute of each call rounded up to the next highest whole minute, unless stated otherwise.

4.1.1 Dial USA Service

A. Description

Dial USA is a one-way direct dial service utilizing 1+ or dial-up access, making use of common shared access lines connecting the customer with Company facilities. In central offices where equal access is not available, customers may use MTS service by dialing a 7-digit number.

B. Usage Charges

Usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location. Calls are billed in one (1) minute increments.

1. IntraLATA Per Minute Rates

	<u>Day</u>		<u>Evening</u>		<u>Nigh</u>	<u>t</u>
Mileage	First	Add'l	First	Add'l	First	Add'l
1 - 10	\$.1248	\$.0858	\$.0820	\$.0564	\$.0515	\$.0354
11 - 16	\$.1950	\$.1560	\$.1281	\$.1025	\$.0804	\$.0644
17 - 22	\$.2574	\$.1950	\$.1691	\$.1281	\$.1062	\$.0804
23 - 30	\$.3120	\$.2262	\$.2049	\$.1485	\$.1287	\$.0933
31 - 40	\$.3588	\$.2574	\$.2356	\$.1691	\$.1480	\$.1062
41 - 55	\$.3978	\$.2964	\$.2613	\$.1947	\$.1641	\$.1223
56 - 70	\$.4290	\$.3276	\$.2818	\$.2152	\$.1770	\$.1351
71 - 85	\$.4602	\$.3510	\$.3023	\$.2305	\$.1898	\$.1448
86 – 100	\$.4836	\$.3744	\$.3176	\$.2459	\$.1995	\$.1545
101- 124	\$.5070	\$.3978	\$.3330	\$.2613	\$.2091	\$.1641
125- 148	\$.5226	\$.4134	\$.3432	\$.2715	\$.2156	\$.1705
149- 196	\$.5382	\$.4290	\$.3534	\$.2818	\$.2220	\$.1770
197- 244	\$.5538	\$.4446	\$.3638	\$.2920	\$.2285	\$.1834
245- 292	\$.5694	\$.4602	\$.3740	\$.3023	\$.2349	\$.1898
293- 354	\$.5850	\$.4680	\$.3842	\$.3074	\$.2413	\$.1931
355- 430	\$.5928	\$.4758	\$.3894	\$.3125	\$.2446	\$.1963

2. InterLATA Per Minute Rates

	<u>Day</u>		Evening		<u>Night</u>	
Mileage	First	Add'l	First	Add'l	First	Add'l
0- 10	\$.1138	\$.1138	\$.0894	\$.0894	\$.0813	\$.0813
11- 16	\$.1300	\$.1300	\$.0975	\$.0975	\$.0934	\$.0934
17- 22	\$.1381	\$.1381	\$.1056	\$.1056	\$.0975	\$.0975
23- 30	\$.1463	\$.1463	\$.1138	\$.1138	\$.1097	\$.1097
31- 40	\$.1463	\$.1463	\$.1138	\$.1138	\$.1097	\$.1097
41- 55	\$.1706	\$.1706	\$.1422	\$.1422	\$.1259	\$.1259
56- 70	\$.1950	\$.1950	\$.1503	\$.1503	\$.1341	\$.1341
71- 85	\$.1950	\$.1950	\$.1503	\$.1503	\$.1341	\$.1341
86-100	\$.1950	\$.1950	\$.1503	\$.1503	\$.1341	\$.1341
101-124	\$.1950	\$.1950	\$.1503	\$.1503	\$.1341	\$.1341
125-148	\$.2031	\$.2031	\$.1503	\$.1503	\$.1341	\$.1341
149-196	\$.2031	\$.2031	\$.1503	\$.1503	\$.1341	\$.1341
197-244	\$.2031	\$.2031	\$.1503	\$.1503	\$.1341	\$.1341
245-292	\$.2031	\$.2031	\$.1503	\$.1503	\$.1341	\$.1341
293-354	\$.2031	\$.2031	\$.1503	\$.1503	\$.1341	\$.1341
355-430	\$.2031	\$.2031	\$.1503	\$.1503	\$.1422	\$.1422
431 +	\$.2031	\$.2031	\$.1503	\$.1503	\$.1422	\$.1422

C. Volume Discount

<u>Volume</u>			
Discount	<u>Bus. Day</u>	Evening	Night/Weekend
\$ 0-39.99	0%	0%	0%
\$40-99.99	0%	0%	0%
\$100+	2%	0%	0%

4.3 **Complementary Services**

4.3.1 **Directory Assistance**

Α. Description

Long Distance Directory Assistance is available to Customers of the Company's switched services. The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Up to two requests may be made on each Directory Assistance call.

A credit allowance for a Directory Assistance call will be provided for one call during a billing period and if the Customer experiences poor transmission guality, receives an incorrect telephone number, or inadvertently misdials the intended Directory Assistance number.

Β. Usage Charge

Directory Assistance rate per call: \$1.40

4.3.2 **Operator Services**

Α. Description

The Company's Operator Service is a full time service available to all WorldCom subscribers, and to other customers who utilize the Company's long distance network to place calling card, collect and third number billed calls. The Company's Operator Service permits customers (who may or may not be WorldCom subscribers) to bill charges for telephone calls to LEC-issued calling cards, major credit cards, and to authorized telephone numbers.

1. **General Information**

> "0+" calling card calls will be processed through an automated interface, without operator assistance. Operator assistance will be provided whenever necessary (e.g., from rotary telephones). Calls billed to calling cards or third numbers will be accepted only if the Company determines that the billing number is valid. If validation information is not available from the billing local exchange carrier, the Company shall decline to accept the call or require that the call be billed to a number which can be validated, or to a major credit card.

- 2. Call Types
 - Customer Dialed Credit Card includes 0+ calls completed through an (a) automated interface and billed to a telephone company calling card, without the assistance of a live operator.
 - Operator Station to Station includes all calls completed with operator (b) assistance on a station-to-station basis. This category includes calls billed to a calling card, a third number, or to the calling or called station. Charges will be

incurred if the called station answers.

(c) <u>Operator Person to Person</u> - includes all calls billed on a person-to-person basis. Charges will be incurred only if the designated called party accepts the call.

B. Regulations Applicable to the Company's Operator Services

1. <u>General Information</u>

For the purpose of this section, a traffic aggregator is any subscriber who has entered into a contract with the Company or its agent whereby the subscriber will be compensated for presubscribing telephones to the Company's "0+" service.

- (a) Access to the operator services of competing carriers will not be blocked or intercepted.
- (b) Access to the local exchange carrier's operators will not be blocked.
- (c) Neither the Carrier nor traffic aggregators shall deviate from the rates as set forth in this tariff, or from the regulations applicable to the Company's operator service as set forth herein.
- (d) Non-compliance with subsections (a), (b), and (c) above by traffic aggregators will result in the suspension of commission payments. Upon such suspension, the Company or its agent shall give written notice of non-compliance. If non-compliance is not corrected within twenty (20) days, the Company will cease processing "0+" calls from the affected location(s).

2. <u>Carrier Identification</u>

The Carrier will identify itself at the beginning and end of every call, and in no case will charges be incurred before the Carrier identifies itself for the first time.

3. <u>Disclosure of Rates</u>

The Carrier will provide its rates to any caller upon request before any charges are incurred.

- C. <u>Usage Charge Rate Schedules</u>
 - 1. <u>Plan A</u>
 - (a) InterLATA Rates

	DAY		EVEN	ING		NIGHT
Mileage	1st Min	Addl Min	1st Min	Addl Min	1st Min	Addl Min
0- 10	\$0.1400	\$0.1400	\$0.1100	\$0.1100	\$0.0900	\$0.0900
11- 16	\$0.1600	\$ 0.1600	\$0.1200	\$0.1200	\$0.1000	\$0.1000
17-22	\$0.1700	\$ 0.1700	\$0.1350	\$0.1350	\$0.1150	\$0.1150
23- 40	\$0.1800	\$0.1800	\$0.1550	\$0.1550	\$0.1250	\$0.1250
41- 55	\$0.2100	\$0.2100	\$0.1600	\$0.1600	\$0.1400	\$0.1400
56-124	\$0.2100	\$0.2100	\$0.1750	\$0.1750	\$0.1500	\$0.1500
125-292	\$0.2200	\$0.2200	\$0.1800	\$0.1800	\$0.1600	\$0.1600
Over 292	\$0.2300	\$0.2300	\$0.1900	\$0.1900	\$0.1700	\$0.1700

(1) Operator Service Charges

	Per Call
	<u>Charges</u>
Operator Station:	
- Collect	\$2.15
 Billed to Third Party 	\$2.25
Person to Person	\$4.50
Customer Dialed Credit Card	\$0.80
Operator Dialed Surcharge	\$1.00
Directory Assistance	\$1.40
-	

- (2) <u>Billing Increments</u> All calls will be billed in sixty (60) second increments.
- (b) IntraLATA Rates

	DAY	EVENING	NIGHT
Mileage	1st Min Addl Min	1st Min Addl Min	1st Min Addl Min
0-10	\$0.1400 \$0.1400	\$0.1100 \$0.1100	\$0.0900 \$0.0900
11- 16	\$0.1600 \$0.1600	\$0.1200 \$0.1200	\$0.1000 \$0.1000
17-22	\$0.1700 \$0.1700	\$0.1350 \$0.1350	\$0.1150 \$0.1150
23- 40	\$0.1800 \$0.1800	\$0.1550 \$0.1550	\$0.1250 \$0.1250
41- 55	\$0.2100 \$0.2100	\$0.1600 \$0.1600	\$0.1400 \$0.1400
56-124	\$0.2100 \$0.2100	\$0.1750 \$0.1750	\$0.1500 \$0.1500
125-292	\$0.2200 \$0.2200	\$0.1800 \$0.1800	\$0.1600 \$0.1600
Over 293	\$0.2300 \$0.2300	\$0.1900 \$0.1900	\$0.1700 \$0.1700

(1) Operator Service Charges

	Per Call <u>Charges</u>
Operator Station:	
- Collect	\$2.15
- Billed to Third Party	\$2.25
Person to Person	\$4.50
Customer Dialed Credit Card	\$0.80
Operator Dialed Surcharge	\$1.00
Directory Assistance	\$1.40

(2) <u>Billing Increments</u> - All calls will be billed in sixty (60) second increments.

2. <u>Plan B</u>

The rates and service charges provided under Plan B (below) apply to "0+", "0-" and "00-" calls, including calls dialed using 10XXX or other access number, routed to a Company operator or to an automated operator or calling card interface from the premises of:

- residential and business subscribers; or
- local exchange carrier customers not presubscribed to the Carrier.
- (a) IntraLATA/InterLATA Rates**

DAY		EVENING	NIGHT		
Mileage	1st Min Addl Min	1st Min Addl Min	1st Min Addl Min		
0- 10	\$0.1400 \$0.1400	\$0.1400 \$0.1400	\$0.1400 \$0.1400		

Per Call

11- 16 17- 22 23- 30 31- 40 41- 55 56- 70 71-100 101-124 125-196 197-292	\$0.1600 \$0.1700 \$0.1800 \$0.2100 \$0.2100 \$0.2100 \$0.2100 \$0.2100 \$0.2200 \$0.2200	\$0.1700 \$0.1800 \$0.2100 \$0.2100 \$0.2100 \$0.2100 \$0.2100 \$0.2200	\$0.1700 \$0.1800 \$0.1800 \$0.2100 \$0.2100 \$0.2100 \$0.2100 \$0.2200	\$0.2100	\$0.1600 \$0.1700 \$0.1800 \$0.2100 \$0.2100 \$0.2100 \$0.2100 \$0.2100 \$0.2200 \$0.2200	\$0.1700 \$0.1800 \$0.1800 \$0.2100 \$0.2100 \$0.2100 \$0.2100 \$0.2200
Over 293	\$0.2300	\$0.2300	\$0.2300	\$0.2200 \$0.2300	\$0.2200 \$0.2300	
	(4)		AL			

(1) <u>Operator Service Charges</u>

		Charges
Operator Station:		
- Collect		\$2.15
- Billed to Third Part	ty	\$2.25
Person to Person	-	\$4.50
Customer Dialed Cre	edit Card	\$0.80
Operator Dialed Calli	ng Card	\$2.15
Operator Dialed Surd	charge	\$1.00
Directory Assistance	-	\$1.40

(2) <u>Billing Increments</u> - All calls will be billed in sixty (60) second increments.

NOTE: **No holiday discounts apply.

3. <u>Plan C</u>

The following rate schedules provided under Plan C are applicable for the provision of alternate operator services provided to the State of Louisiana pursuant to Contract Number B-91983-YT.

(a) Customer Dialed Calling Card Station - InterLATA

	DAY		EVENING		NIGHT	
	Initial	Add'l	Initial	Add'l	Initial	Add'l
Mileage	Minute	6-Sec.	Minute	6-Sec.	Minute	6-Sec.
0-10	\$0.1400	\$0.0120	\$0.1100	\$0.0090	\$0.0900	\$0.0080
11- 16	\$0.1500	\$0.0150	\$0.1100	\$0.0110	\$0.0900	\$0.0090
17- 22	\$0.1500	\$0.0150	\$0.1200	\$0.0120	\$0.1000	\$0.0100
23- 40	\$0.1700	\$0.0170	\$0.1400	\$0.0140	\$0.1100	\$0.0110
41- 55	\$0.1900	\$0.0190	\$0.1500	\$0.0150	\$0.1300	\$0.0130
56-124	\$0.2000	\$0.0200	\$0.1600	\$0.0160	\$0.1400	\$0.0140
125-292	\$0.2100	\$0.0210	\$0.1700	\$0.0170	\$0.1500	\$0.0150
293-430	\$0.2200	\$0.0220	\$0.1800	\$0.0180	\$0.1600	\$0.0160

(1) Operator Service Charges

Customer Dialed Calling Card Station	<u>Rate</u>
Operator Dialed Calling Card Station	\$0.80
Operator Station:	\$2.15
 Collect Billed to Third Number Person to Person 	\$2.15 \$2.25 \$4.50

- (2) <u>Billing Increments</u> All calls will be billed at an initial sixty (60) second increment and at six (6) second increments thereafter.
- (b) Operator Handled* InterLATA
- * Includes Operator Dialed Calling Card, Operator Station, and Person-to-Person

	DA	Y	EVEN	ling	NIGH	IT
	Initial	Add'l	Initial	Add'l	Initial	Add'l
Mileage	Minute	6-Sec.	Minute	6-Sec.	Minute	6-Sec.
0-10	\$0.1300	\$0.0120	\$0.1000	\$0.0090	\$0.0800	\$0.0080
11- 16	\$0.1300	\$0.0130	\$0.1000	\$0.0100	\$0.0800	\$0.0080
17- 22	\$0.1400	\$0.0140	\$0.1100	\$0.0110	\$0.0900	\$0.0090
23- 40	\$0.1600	\$0.0160	\$0.1200	\$0.0120	\$0.1000	\$0.0100
41- 55	\$0.1700	\$0.0170	\$0.1400	\$0.0140	\$0.1200	\$0.0120
56-124	\$0.2000	\$0.0200	\$0.1600	\$0.0160	\$0.1400	\$0.0140
125-292	\$0.2100	\$0.0210	\$0.1700	\$0.0170	\$0.1500	\$0.0150
293-430	\$0.2200	\$0.0220	\$0.1800	\$0.0180	\$0.1600	\$0.0160

(1 Operator Service Charges

Customer Dialed Calling Card Station Operator Dialed Calling Card Station Operator Station:	<u>Rate</u> \$0.80 \$2.15
- Collect	\$2.15
 Billed to Third Number 	\$2.25
Person to Person	\$4.50

- (2) <u>Billing Increments</u> All calls will be billed at an initial sixty (60) second increment and at six (6) second increments thereafter.
- (c) Operator Assisted & Calling Card Calls-IntraLATA

	DAY		EVENING		NIGHT	
	Initial	Add'l	Initial	Add'l	Initial	Add'l
Mileage	Minute	6-Sec.	Minute	6-Sec.	Minute	6-Sec.
0-10	\$0.1400	\$0.0090	\$0.0980	\$0.0063	\$0.0700	\$0.0045
11- 16	\$0.2400	\$0.0190	\$0.1680	\$0.0133	\$0.1200	\$0.0095
17- 22	\$0.3200	\$0.0240	\$0.2240	\$0.0168	\$0.1600	\$0.0120
23- 40	\$0.3500	\$0.0250	\$0.2450	\$0.0175	\$0.1750	\$0.0125
41- 55	\$0.3500	\$0.0250	\$0.2450	\$0.0175	\$0.1750	\$0.0125
56-124	\$0.3500	\$0.0250	\$0.2450	\$0.0175	\$0.1750	\$0.0125
125-292	\$0.3500	\$0.0250	\$0.2450	\$0.0175	\$0.1750	\$0.0125
293-430	\$0.3500	\$0.0250	\$0.2450	\$0.0175	\$0.1750	\$0.0125

(1) Operator Service Charges

	<u>Rate</u>
Dialed Calling Card Station	\$1.04
Operator Station	\$1.83
Person to Person	\$3.13

(2) <u>Billing Increments</u> - All calls will be billed at an initial sixty (60) second increment and at six (6) second increments thereafter.

A. Description

WorldOne Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine World calling card origination and switched or dedicated toll-free (in WATS) termination. The WorldOne package includes the availability of outbound, inbound (toll-free) and calling card services, and offering a discount on outbound and toll-free service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

There are seven (7) Options of WorldOne available to customers, each of which are described below:**

Option A - Requires no monthly minimum billing commitment for month-to-month customers; \$250 monthly minimum billing commitment for ESP customers.

- Option B Requires a monthly minimum billing commitment of \$1,000.
- Option C Requires a monthly minimum billing commitment of \$5,000.
- Option D Requires a monthly minimum billing commitment of \$7,500.
- Option E Requires a monthly minimum billing commitment of \$15,000.
- Option F Requires a monthly minimum billing commitment of \$25,000.
- Option G Requires a monthly minimum billing commitment of \$50,000.
- ** If the minimum is not reached for Option A ESP and Options B through G, the customer will be charged for the difference.

Multiple services and/or multiple locations using WorldOne's Service can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic Toll-Free, Domestic and International outbound calls contribute to determining monthly minimum usage. OnLine World Calling Card, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Option by the fourth invoice period and monthly thereafter.

1. WorldOne Extended Service Plan

WorldOne Service is available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12) or twenty-four (24) months. Customers who elect the ESP will receive a discount off their selected option's domestic interstate, and intrastate outbound and toll-free rates. (The Company's interstate rates are provided in its F.C.C. Tariff as filed with the Federal Communications Commission.) This discount will apply to WorldOne's peak interstate rates and all time periods for intrastate rates. Customers who elect the ESP are subject to the following:

- (a) Customers must indicate what WorldOne service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
- (b) Upon execution of the ESP agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's

desire to cancel the ESP agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by the Company in the provision of telecommunications service hereunder are demonstrated by Customer to affect adversely and materially Customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless Customer has reported trouble on an ANI or circuit-specific basis to (and received a corres-ponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of Customer's written notice of termination has elapsed during which the Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on the Company and Customer's sole remedy shall be the termination of the affected service as described.

- Customers who terminate service prior to the end of the term of commitment in (c) any manner other than stated in (d) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, 25% of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to 25% of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
- (d) All customer requests to commence or terminate a WorldOne ESP must be made in writing, by certified mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the WorldOne ESP agreement will be automatically renewed for a new term of commitment.
- (e) A customer who cancels their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to other termination charges as noted above.
- (f) OnLine World Calling Card usage is excluded from the WorldOne ESP discounts.

2. WorldOne Association Program

The WorldOne Association program is a benefit package offered in conjunction with WorldOne Service, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the WorldOne Association program will receive WorldOne products and OnLine World Calling Card Service.

To qualify for WorldOne Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non-profit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of

criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The WorldOne Association member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company's service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services.

(a) <u>WorldOne Association Discounts</u>

WorldOne Association members will receive the following discount offer:

Month-to-Month association customers on WorldOne Service will receive the one (1) year term rates, no Extended Service Plan ("ESP") will be required; and one (1) year term association customers on WorldOne Service will receive the two (2) year term rates, ESP for Associations is required.

The conditions of the WorldOne Service Extended Service Plan ("ESP") as filed in Section 4.4.2.B.1 of this tariff will apply for WorldOne for Association ESP agreements.

OnLine World Calling Card Service is not available for Association discounts.

C. Rate Periods

The time of day rate periods for WorldOne Service will be Peak and Off-Peak. Peak rates apply to all calls that occur from 7AM to 7PM, Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

D. Billing Increments

WorldOne Switched Access Service is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment; WorldOne Dedicated Access Service is billed in six (6) second initial increments and is rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). OnLine World Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges are rounded to the nearest whole cent.

E. <u>Per Minute Rate Schedules - WorldOne Service</u>

Per minute intrastate base rates for WorldOne Service are the same for all Options (A-G) and apply as shown below:

1. Switched Per Minute Rates

Monthly <u>12-Month ESP</u> <u>24-Month ESP</u>

Outbound	\$0.1114	\$0.1072	\$0.1032
Inbound	\$0.1197	\$0.1072	\$0.1032

2. Dedicated Per Minute Rates

	<u>Monthly</u>	12-Month ESP	24-Month ESP
Outbound	\$0.0742	\$0.0702	\$0.0693
Inbound	\$0.0742	\$0.0702	\$0.0693

F. OnLine World Calling Card Service

1. Direct Dial Rate Schedule

- (a) Per Minute Rates applying to all time periods: \$.3200
- (b) <u>Billing Increments</u> Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.
- (c) Per Call Surcharge
 - (1) For domestic direct dial calls, a \$0.65 surcharge will apply to each call.
 - (2) The following rates and surcharge will apply to calls which default to a live operator.

Rate Per Minute:	
Peak	\$0.23
Off-Peak	\$0.16
Per call Surcharge:	\$0.65

- 2. OnLine World Calling Card Service OnLine Operator Assisted Rate Schedule
 - (a) If a customer chooses to access an Operator to place a call, the call will be billed at (Dial USA) per minute rates as provided in Section 4.1.1 of this tariff.
 - (b) <u>Billing Increments</u> All OnLine World Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.
 - (c) <u>Per Call Surcharges</u> The following surcharge will apply in addition to per minute rates.

Station-to-Station Person-to-Person Per Call Charge \$1.50 \$3.00

G. Monthly Recurring Charges

WorldOne service is an interstate service offering with customers having the option of using the service for intrastate calls. Accordingly, the Monthly Recurring Charges that apply to WorldOne Service are found in Section D.6.2 and D.6.3 of the Company's Tariff F.C.C. No. 2.

H. Non-Recurring Charges

The Non-Recurring Charges that apply to WorldOne Services are found in Section D.6.2 and D.6.3 of the Company's Tariff F.C.C. No. 2.

4.4.4 Intelenet Service

A. <u>Description</u>

Intelenet offers a full service voice product for single or multi-location customers using switched or dedicated, and calling card origination and switched or dedicated toll-free termination. The Intelenet package includes a single flat rate for both peak and off-peak dedicated and switched usage and offers discounts for customers willing to sign a term commitment of month to month, twelve (12) or twenty-four (24) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

The minimum monthly commitment will be based on net charges for service (after discounts have been applied) and must be reached by the fourth invoice period and monthly thereafter. Multiple services and/or multiple locations using Intelenet can contribute to the overall monthly commitment; however, the customer must allocate the minimum by service and location. All inbound and outbound domestic and international, calling card, intrastate service and internet access charges, including local services (if applicable) contribute to determining the monthly minimum usage with the exception of enhanced fax, conference calling and non-recurring charges.

If a customer's monthly service usage charges for any month in the term are less than the monthly commitment agreed upon, the customer shall pay the company the difference between the monthly usage charges and the monthly commitment in addition to charges for service.

B. <u>Service Arrangements</u>

1. Service Agreement

When the customer has completed the term commitment, service will automatically be renewed for additional term(s) of the agreement unless the Company has received the customer's written notice to terminate the service on not less than sixty (60) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the term in any manner other than stated will be liable for a service termination charge of an amount equal to the greater of the following, unless customer converts to another Company service with equal or greater term and minimum usage commitment:

- (a) If the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to the monthly billing commitment times the number of months remaining in Term through the expiration of the first year. If applicable, twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of remaining months in the Term beyond the first year) will also be included.
- (b) If the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of months remaining in the Term).

In addition, the customer will be required to repay any promotional credits that were applied, and any charges reimbursed or waived.

Upon execution of the Intelenet Service Agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of customer's desire to cancel the Service Agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by the Company in the provision of telecommunications service hereunder are demonstrated by customer to affect adversely and materially customer's telecommunications applications (such a

termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless customer has reported trouble on an ANI or circuit-specific basis to (and received corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of customer's written notice of termination has elapsed during which the Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and customer's sole remedy shall be termination of the affected service as described.

Customer's Intelenet Service Agreement is subject to the general terms, and conditions and rates of this Tariff and/or Service or Credit Application forms executed in connection with the services provided herein.

2. Intelenet Association

The Intelenet Association program is a benefit package offered in conjunction with InteleNet, which allows the individual users who are members or employees of the participating organization to receive additional product discounts off of domestic interstate usage. Members who elect to participate in the Intelenet Association will receive Intelenet products and Calling card service.

To qualify for Intelenet association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non profit organization; or, (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following criteria within six (6) months of undertaking to qualify and thereafter maintain, and enters into a written agreement with the Company for marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have sole right to collect, enforce collection and settle such sums. The InteleNet member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services. All other conditions of Intelenet will apply to Intelenet Association.

C. <u>Rate Periods</u>

Peak

All calls that occur between 7:00 A.M. through 7:00 P.M. Monday through Friday, except on Company recognized holidays.

Off Peak

All calls that occur between 7:01 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

D. Billing Increments

Intelenet is billed in eighteen (18) second initial increments and is rounded to the next higher six (6)

second increment with the exception of calling card which is billed in sixty (60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.

E. <u>Per Minute Base Rate Schedule - Intelenet</u>

	Base Rates
Switched Services	\$0.1117
Dedicated Services	\$0.0786

F. Discounts Applicable

A ten percent (10%) discount will apply towards intrastate usage.

- G. Intelenet Calling Card Service
 - 1. Per Minute Rates applying to all time periods:

Rate Per Minute:	\$0.2600

2. Per Call Surcharge: \$0.4000

H. <u>Monthly Recurring/Non-Recurring Charges</u>

Intelenet for intrastate use is offered in connection with the Company's interstate InteleNet service. Accordingly, monthly recurring and non-recurring charges are found in the Company's interstate tariff, F.C.C. No. 2, Section 6.3.1.

4.4.5 Total Solution Series 100 Service

A. Description

Total Solution Series 100_ Service is an offering that allows Customers to select a commitment level and shared and dedicated outbound and inbound service arrangements, obtain term plan discounts, and receive Peak and Off-Peak pricing (Off-Peak pricing only applies to intraLATA outbound service where available). Total Solution Series 100_ calls are flat rated, with discounts off the base rates available according to the commitment level and term plan selected by the Customer.

The Outbound Calling Service arrangement is a long distance switch-based service, which is available on either a shared or dedicated access basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section 4.3.2.

The Inbound Calling Service arrangement is a toll free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by an end user dialing a 10 digit telephone number (e.g., 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section 4.4.5.D.3 following).

- B. <u>Service Arrangements</u>
 - 1. <u>Commitment Levels and Term Plans</u>

Total Solution Series 100_ Service is available on a month to month basis or on an optional 1 or 2 year Term Plan. Discounts off the base rates are available to the Customer according to the commitment level and Term Plan selected by the Customer.

Total Solution Series 100_ Service is subject to a minimum monthly usage commitment (after the third full month following the initial installation of service for new Customers) based on the Customer's selected commitment level. The commitment level is calculated from the monthly total of usage generated from the following Company products: shared and dedicated domestic interstate and intrastate outbound and inbound service, international outbound, intraLATA, local service, and calling card. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the total usage amount calculation, as well as usage charges from Directory Assistance, Operator Service, voice mail and conference calling.

Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

A Customer may terminate their Term Plan without liability under the following conditions:

- (a) The Customer requests, and remains on, a new Term Plan for a term and commitment level equal to or greater than their current Company Term Plan and commitment level.
- (b) A new Customer (who was not receiving services through the Company prior to execution of the Term Plan) provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

C. Rate Periods

Peak and Off-Peak rate periods are as follows:

Non-Holiday		To But Not	
Rate Periods	<u>From</u>	Including	<u>Days</u>
Peak	8:00 a.m.	5:00 p.m.	Mon-Fri
Off-Peak	5:00 p.m.	8:00 a.m.	Mon-Fri
	8:00 a.m.	8:00 a.m.	Sat-Sun
	8:00 a.m.	8:00 a.m.	Holidays

<u>Holidays</u>: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

- D. Usage Charges
 - 1. Outbound Calling Service

Base Rate Per Minute

Shared: Dedicated:	\$0.1673 \$0.1233
Inbound Calling Service	<u>ce</u>
-	Base Rate
Shared:	<u>Per Minute</u> \$0.1790
Dedicated:	\$0.1350
Toll Free Service Num	iber Charge

	Monthly <u>Recurring</u>	Non- <u>Recurring</u>
Shared charge per Toll Free Service number	\$10.00	\$15.00
Dedicated charge per routing arrangement	\$40.00	\$50.00

E. Discounts

2.

3.

The following discounts on per minute base rates for qualifying usage are based on the monthly commitment level and Term Plan selected by the Customer. Customers committing to Term Plans will receive an additional discount off the applicable Commitment Level discounted rate for qualifying interstate usage. To qualify for Term Plan Discounts, shared access Customers must select a minimum commitment level of at least \$250.00 per month, and dedicated access Customers must select a minimum commitment level of at least \$1,000.00 per month.

1. <u>Shared Outbound Discount</u>

Monthly Commitment	Month to	Ter	<u>m Plan</u>
Level	Month	1 Year	2 Year
\$ 0	0.00%	N/A	N/A
\$ 250	0.00%	5.00%	10.00%
\$ 500	0.00%	5.00%	10.00%
\$ 1,000	0.00%	5.00%	10.00%
\$ 2,500	0.00%	5.00%	10.00%
\$ 5,000	0.00%	5.00%	10.00%
\$ 10,000	0.00%	5.00%	10.00%
\$ 15,000	0.00%	5.00%	10.00%

2. <u>Dedicated Outbound Discount</u>

Monthly Commitment	Month to	Ter	<u>m Plan</u>
Level	<u>Month</u>	<u>1 Year</u>	<u>2 Year</u>
\$ 0	0.00%	N/A	N/A
\$ 250	0.00%	N/A	N/A
\$ 500	0.00%	N/A	N/A
\$ 1,000	0.00%	5.00%	10.00%
\$ 2,500	0.00%	5.00%	10.00%
\$ 5,000	0.00%	5.00%	10.00%
\$ 10,000	0.00%	5.00%	10.00%
\$ 15,000	0.00%	5.00%	10.00%

3. <u>Shared Inbound Discount</u>

Month	<u>Term I</u>	<u>Plan</u>
	1 Voor	<u>2 Year</u>
		<u>z rear</u> N/A
		15.90%
		15.90%
		15.90%
		15.90%
		15.90%
		15.90%
		15.90%
0.0070	11.2070	10.0070
Ind Discount		
Manth	Tarra	Dian
	Term	Plan
	1 \/	0. \/
		<u>2 Year</u>
		N/A
		N/A
		N/A
		17.83%
		17.83%
		17.83%
0.00%	13.26%	17.83%
0.00%	13.26%	17.83%
	to <u>Month</u> 0.00% 0.0	Month 1 Year 0.00% N/A 0.00% 11.23% 0.00% 11.23% 0.00% 11.23% 0.00% 11.23% 0.00% 11.23% 0.00% 11.23% 0.00% 11.23% 0.00% 11.23% 0.00% 11.23% 0.00% 11.23% 0.00% 11.23% 0.00% 11.23% 0.00% N/A 0.00% 13.26% 0.00% 13.26% 0.00% 13.26%

4.4.6 Total Solution Gold Service

4.

A. Description

Total Solution Gold_ Service is an offering which allows customers to select shared and dedicated outbound and inbound service arrangements, and obtain Term Plan discounts. Total Solution Gold_ calls are eligible for volume discounts based on total cross-contribution usage from all interstate and intrastate shared and dedicated outbound and inbound usage products (directory assistance and operator assistance are not contributory). Discounted rates apply retroactively, such that once the next dollar threshold is reached, the lower rate applies back to the first minute of usage for that billing period. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the volume discount cross-contribution calculation.

The Outbound Calling Service arrangement is a long distance switched access service, which is available on either a shared or dedicated basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section 4.3.2.

The Inbound Calling Service arrangement is a toll free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by a end user dialing a 10 digit telephone number (e.g., 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section 4.4.5.D.3).

B. <u>Service Arrangements</u>

1. Term Plans

Total Solution Gold_ Service is available at 1 or 2 year Term Plan rates. Term Plans are subject to a minimum monthly usage level of \$500 for shared access or \$2,500 for dedicated access after 90 days of initial service. Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. Term Plan threshold calculations will include usage charges from all intrastate and interstate switched outbound and inbound usage products (directory assistance and operator assistance are not contributory). Charges such as taxes, late payment fees and other service non-recurring and monthly recurring charges will not be included in the Term Plan usage threshold calculation. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the monthly minimum service usage charge times the number of months remaining in the term.

A Customer may terminate their Term Plan without liability under the following conditions:

- (a) The customer requests, and remains on, a new Term Plan for a term equal to or greater than the time remaining on their current Company Term Plan.
- (b) The Customer provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

C. Rate Periods

Peak and Off-Peak rate periods are as follows:

Non-Holiday		To But Not	
Rate Periods	<u>From</u>	Including	Days
Peak	8:00 a.m.	5:00 p.m.	Mon-Fri
Off-Peak	5:00 p.m.	8:00 a.m.	Mon-Fri
	8:00 a.m.	8:00 a.m.	Sat-Sun
	8:00 a.m .	8:00 a.m.	Holidays

<u>Holidays</u>: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

D. Usage Charges

- 1. Outbound Calling Service
 - (a) <u>Shared</u> Per Minute Rates

Usage		
Per Month	<u>1 Year</u>	<u>2 Year</u>
\$0-\$249	\$0.1526	\$0.1468
\$250-\$999	\$0.1526	\$0.1468
\$1,000-\$2,499	\$0.1526	\$0.1468
\$2,500-\$4,999	\$0.1526	\$0.1468
\$5,000-\$9,999	\$0.1526	\$0.1468
\$10,000-\$19,999	\$0.1526	\$0.1468

			EFFECTIVI
	\$20,000 +	\$0.1526	\$0.1468
(b)	Dedicated - Per Minute	Rates	
	Usage <u>Per Month</u> \$0-\$249 \$250-\$999 \$1,000-\$2,499 \$2,500-\$4,999 \$5,000-\$9,999 \$10,000-\$19,999 \$20,000 +	<u>1 Year</u> \$0.1115 \$0.1115 \$0.1115 \$0.1115 \$0.1115 \$0.1115 \$0.1115	2 Year \$0.1056 \$0.1056 \$0.1056 \$0.1056 \$0.1056 \$0.1056 \$0.1056
<u>Inboun</u>	d Calling Service		
(a)	Shared - Per Minute Ra	tes	
	Usage <u>Per Month</u> \$0-\$249 \$250-\$999 \$1,000-\$2,499 \$2,500-\$4,999 \$5,000-\$9,999 \$10,000-\$19,999 \$20,000 +	<u>1 Year</u> \$0.1526 \$0.1526 \$0.1526 \$0.1526 \$0.1526 \$0.1526 \$0.1526	2 Year \$0.1468 \$0.1468 \$0.1468 \$0.1468 \$0.1468 \$0.1468 \$0.1468
(b)	Dedicated - Per Minute	Rates	
	Usage <u>Per Month</u> \$0-\$249 \$250-\$999	<u>1 Year</u> \$0.1115 \$0.1115	<u>2 Year</u> \$0.1056 \$0.1056

2.

Usage		
Per Month	<u>1 Year</u>	<u>2 Year</u>
\$0-\$249	\$0.1115	\$0.1056
\$250-\$999	\$0.1115	\$0.1056
\$1,000-\$2,499	\$0.1115	\$0.1056
\$2,500-\$4,999	\$0.1115	\$0.1056
\$5,000-\$9,999	\$0.1115	\$0.1056
\$10,000-\$19,999	\$0.1115	\$0.1056
\$20,000 +	\$0.1115	\$0.1056

4.4.7 MFS Inteleplan_Service

Α. Description

MFS Inteleplan Service is a communications service that is available for use by residential customers twenty-four (24) hours a day. MFS Inteleplan_ Service is offered in exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company (LEC) to the Company's MFS Inteleplan_ Service, such that "1+ the 10-digit number" calls are automatically routed to the Company's network. Customers may originate MFS Inteleplan_ Service from locations served by the Company, and may terminate in all locations within the State of Louisiana.

MFS Inteleplan_ Service is a flat-rated calling plan that is non-distance sensitive for direct-dialed long distance calling. Charges are based on the time period (Peak/Off-peak) when the call is placed. Peak and Off-peak time periods are defined in Section 4.4.6.B (following). Calls are billed in oneminute increments, with an initial billing period of one minute. A monthly recurring charge will apply to Customer accounts with usage (including Directory Assistance) of less than \$25.00. Customer accounts with usage in excess of \$500.00 per month will be assessed a surcharge, as specified in

Section 4.4.7.C.2 (following). The entire month's charges will be recalculated at the new rate level.

Directory Assistance and Operator Services are available to MFS Inteleplan_Service subscribers subject to the provisions of Sections 4.3.1 and 4.3.2.

B. Rate Periods

Peak and Off-Peak rate periods are as follows:

	To But Not	
From	Including	Days
7:00 a.m.	7:00 p.m.	Mon-Fri
7:00 p.m.	7:00 a.m.	Mon-Fri
All Hours		Sat-Sun
All Hours		Holidays
	7:00 a.m. 7:00 p.m. All Hours	From Including 7:00 a.m. 7:00 p.m. 7:00 p.m. 7:00 a.m. All Hours 7:00 a.m.

<u>Holidays</u>: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

- C. <u>Usage Charges</u>
 - 1. Per Minute Rates

Peak	<u>Off-Peak</u>
\$0.2000	\$0.1500

- 2. <u>Surcharge</u>: \$0.0200/per minute
- D. Monthly Recurring Charge: \$3.00/per account
- 4.4.8 Bottom Line Business II
 - A. Description

Bottom Line Business II offers Customers a flat rate schedule that will apply to both outbound and inbound intrastate calls. Customer's must sign a Term Agreement of one (1) year and meet a monthly minimum commitment of \$50.00 for Customers of only one service (i.e. only outbound) or \$100.00 per month if the Customer has both outbound and inbound services. Calling Card usage will not contribute to the monthly minimum commitment and Association discounts will not apply.

The Term shall be extended automatically for an additional term of one (1) year, unless the Company receives the Customer's written notice to terminate this Agreement on not less than thirty (30) days prior to the then existing Term expiration date. Customers who terminate service prior to the end of the term in any manner will be liable for a termination charge of an amount equal to the monthly minimum billing commitment times the number of months remaining in the Customer's Term, unless the Customer converts to another Company service with equal or greater term and minimum usage commitment.

B. Billing Increments

Calls will be billed in thirty (30) second initial increments and rounded to the next higher six (6) second increment.

C. Per Minute Rates - Bottom Line Business II

Outbound: \$0.1269

Inbound: \$0.1269

D. Monthly Recurring Charge

Monthly Charge Per Toll-Free Number: \$4.00

4.4.10 MCI WorldCom On-Net Service - Voice

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

A. Description

MCI WorldCom On-Net is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. MCI WorldCom On-Net provides a service for single or multi-location companies using switched, dedicated and card origination, and switched termination. This service is suitable for calling between company locations.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Toll-Free Service as filed in this Tariff, except where otherwise specified.

At the Customer's request and where feasible, the Company may permit the Customer to obtain other forms of access to the Customer's inbound service terminating location, or the Company may procure other forms of access to such location. All applicable recurring and non-recurring charges for such service will be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. The installation and monthly charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis. If the Company procures access for the Customer from the Local Exchange Carrier, the Customer's use of such access shall be in conformity with the regulations and other terms and conditions under which the Local Exchange Carrier provides such access.

This tariff is being offered to Louisiana customers that originate and terminate calls within the State. Intrastate service is provided in conjunction with interstate service and is available only to customers subscribing to interstate MCI WorldCom On-Net service as provided in WorldCom's interstate Tariff FCC No. 1 and FCC No. 2.

B. Definitions applicable to MCI WorldCom On-Net Service

The following definitions will apply for all usage rates:

"Dedicated": A non-switched connection between a customer premises and a WorldCom Point of Presence.

<u>"Local"</u>: A switched connection between a customer's premises and a WorldCom Point of Presence which is provided by WorldCom or a WorldCom affiliate.

<u>"Switched":</u> A switched connection between a customer premises and a WorldCom POP which is not provided by WorldCom or a WorldCom affiliate.

- C. <u>Service Arrangements</u>
 - 1. MCI WorldCom On-Net Term Plan

The MCI WorldCom On-Net Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to this service under the Term Plan are subject to the terms and

conditions following:

- (a) Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage. Charges for the following are not included as eligible intrastate charges and will not receive Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.
- (b) <u>Term Commitment and Renewal Options:</u> A customer must commit to service for a term of service of either one, two, three, four, or five years. The term of service will commence no earlier than the fifteenth of the billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the service Term Plan, which must be received by WorldCom no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.
- (c) Early Termination Charges:
 - (1) <u>Cancellation or Discontinuance Without Liability:</u> If: (i) the customer's use of WorldCom service under the service Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment and (ii) at the time of termination the customer is enrolled in a new service Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under the Term Plan without liability as follows: (i) the customer may terminate service if the customer's new service Term Plan's term commitment is one year; or (ii) the customer may terminate service if the customer may terminate service if the customer may terminate service if the term of service if the term of service if the customer may terminate service at any time during the last six months of the term of service if the customer may terminate service if the customer term of service i
 - (2) <u>Cancellation or Discontinuance With Liability:</u> Discontinuance of all services furnished under the Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50 percent of each annual volume commitment for each year remaining in the unfulfilled term of service.
- (d) <u>Term Commitment/Discounts</u>: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

Term Commitment	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

D. Billing Increments

Except as otherwise specified, all calls are subject to an 18-second minimum initial period and

rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

H. <u>D Street Voice Service Calling Plan</u>¹

[¹Efective November 1, 2002, D Street Voice Service Calling Plan will no longer available to new subscribers.]

- 1. <u>Eligibility:</u> To be eligible for this plan, customers:
 - must subscribe to this plan via a Company-designated Internet site;
 - must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
 - must subscribe to the D Street Voice Service Calling Plan as described in the service publication and pricing guide found at www.worldcom.com;
 - may not receive service under any other term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and WorldCom On-Net Voice Services Term Plan;
 - must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
 - may not receive service under a Special Customer Arrangement.
- 2. <u>Definitions:</u> For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Eligible Interstate Usage: WorldCom On Net Voice Services Outbound Service usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S Virgin Islands, Guam, and CNMI WorldCom On Net Voice Services Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S Virgin Islands, Guam, and CNMI and terminates in the U.S. Mainland and Hawaii.

3. <u>Usage Charges:</u>

Customers will be charged the following per minute rates for eligible inbound and outbound intrastate service:

Switched	\$0.052
Dedicated	\$0.04

I. D Street PlusVoice Service Calling Plan

Eligibility: To be eligible for this plan, customers:

- must subscribe to this plan via a Company-designated Internet site;
- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must subscribe to the D Street Plus Voice Service Calling Plan as described in the service publication and pricing guide found at <u>www.verizonbusiness.com</u>;
- may not receive service under any other term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and WorldCom On-

Net Voice Services Term Plan;

- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

<u>Usage Charges:</u> Customers will be charged the following per minute rates for eligible inbound and outbound intrastate service:

Switched	\$0.0622
Dedicated	\$0.0415

J. <u>Affinity 1 Program</u>

Eligibility: To be eligible for this plan, customers:

- * must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- * must subscribe to the Affinity 1 Program as described in the service publication and pricing guide found at www.verizonbusiness.com;
- * must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- * may not receive service under a Special Customer Arrangement.

<u>Definitions:</u> For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$ 0.060

K. Affinity 2 Program

Eligibility: To be eligible for this plan, customers:

- * must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- * must subscribe to the Affinity 2 Program as described in the service publication and pricing guide found at www.verizonbusiness.com;

- * must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- * may not receive service under a Special Customer Arrangement.

<u>Definitions:</u> For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$0.060

Monthly Recurring Charges:

A monthly recurring charge will apply for the offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service.

 Offering
 Monthly Recurring Charge (unlimited)

 Unlimited
 \$60

Discounts:1/

[1/ Beginning August 1, 2006, this service is no longer available to new customers.]

These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service.

Customers committing to a new term of service for 2 years or greater will receive a 5 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts.

<u>Discounts:</u> These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Line Solution pricing plan for intrastate and interstate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for these discounts, customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

<u>Termination of Service</u>: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff.

For existing customers who disconnect Companion Local Service only offered MCI Communications Services d/b/a Verizon Business Services Louisiana PSC Tariff No. 2, this plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

4.4.11 MCI WorldCom Business Solutions

A. Description

MCI WorldCom MCI WorldCom Business Solutions is a switched, outbound, customized telecommunications service that may include an inbound service option. Outbound service may originate via switched WATS/Business Line Access and calling card access; inbound service, if elected, may terminate via switched WATS/Business Line Access.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Toll Free Service.

This service is being offered to Louisiana customers that may have a requirement to make intrastate calls. Intrastate services is provided in conjunction with Interstate MCI WorldCom Business Solutions service and is available only to customers subscribing to interstate MCI WorldCom Business Solutions service provided in MCI WorldCom's Interstate Tariff F.C.C. No. 6.

B. <u>Definitions</u>

The following definitions will apply for all usage rates:

<u>Switched</u> - A switched connection between a customer's premises and an MCI WorldCom POP which is not provided by MCI WorldCom or a MCI Worldcom affiliate.

<u>Card</u> - Call origination using a MCI WorldCom Business Solutions Card.

C. Billing Increments

Except as otherwise specified, all calls are subject to a 30-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

D. Usage Charges

<u>Outbound Rates</u>: The following per-minute rates will apply to MCI WorldCom Business Solutions usage.

\$.1000

Inbound Rates: The following per-minute rates will apply to MCI WorldCom Business Solutions usage. \$.1000

E. Monthly Recurring Charge

- 1. There is a monthly recurring charge of \$4.95, unless the customer bills more than \$50.00.
- 2. Toll Free Service Number Charge \$4.00 per toll free number.
- H. WorldCom Business Solutions Card Access

MCI WorldCom Business Solutions calling card access may originate from any touch-tone phone in the United States via a toll free number. Usage charges for outbound usage as indicated in section D herein will apply. A per-call surcharge of \$.40 will also apply.

5.3 Rates and Charges

5.3.1 LaserNET 64 Facilities

5.3.1.1 LaserNET 64 Monthly Rates for the Following Locations

Baton Rouge	New Orleans
Lafayette	Shreveport

5.3.1.2 Month-to-Month Rate Schedule

(Monthly Rates in Dollars Based on Annual Term)

	Rate Per	Fixed Rate
IXC Mileage	IXC Mile	Per Month
1 - 50	\$2.05	\$ 52.00
51 - 100	\$0.93	\$108.00
101 - 350	\$0.51	\$138.00
351 - 500	\$0.48	\$149.00
500 +	\$0.28	\$247.00

5.3.1.3 <u>Term Discounts</u>

(Term Discounts Based on Annual Rates)

Term of Contract	<u>Discount</u>
One (1) Year Term	5.0%
Two (2) Year Term	7.5%
Three (3) Year Term	10.0%
Four (4) Year Term	12.5%
Five (5) Year Term	15.0%

5.3.1.4 DS-O Channel Termination Rate

Per Month, Per Channel Termination \$30.00

5.3.2 LaserNET 1.544 Facility Rates

5.3.2.1 LaserNET 1.544 Annual Rates for the Following Locations

Baton Rouge	New Orleans
Lafayette	Shreveport

5.3.2.2 Rate Schedule

(Monthly Rate in Dollars Based On Annual Term)

Rate Per	Fixed Rate
IXC Mileage	Per Month
\$10.50	\$900.00

5.3.2.3 Term Discounts Based on Annual Rates

Term of ContractDiscountTwo (2) Year Term5.0%

Three(3) Year Term	10.0%
Five (5) Year Term	15.0%

5.3.2.4 <u>T-1 Channel Termination Rates</u>

Per Month, Per Channel Termination: \$100.00

5.3.3 LaserNET 64 Digital Data Service

5.3.3.1 LaserNET 64 Digital Data Monthly Rates for the Following Locations

Baton Rouge	New Orleans
Lafayette	Shreveport

5.3.3.2 Month-to-Month Rate Schedule

(Monthly Rates in Dollars Based On a Month-To-Month Term)

	Rate Per	Fixed Rate
IXC Mileage	IXC Mile	Per Month
1 - 50	\$2.05	\$ 52.00
51 - 100	\$0.93	\$108.00
101 - 350	\$0.51	\$138.00
351 - 500	\$0.48	\$149.00
500 +	\$0.28	\$247.00

5.3.3.3 Term Discounts

(Term Discounts Based on Month-To-Month Rates)

Term of Contract	Discount
One (1) Year Term	5.0%
Two (2) Year Term	7.5%
Three (3) Year Term	10.0%
Four (4) Year Term	12.5%
Five (5) Year Term	15.0%

5.3.3.4 DS-O Channel Termination Rate

Per Month, Per Channel Termination \$30.00

5.4 Additional Charges for Data Services

5.4.1 <u>Miscellaneous Charges for LaserNET 64 Voice Grade Facilities</u>

5.4.1.1 Non-Recurring Charges

Installation (per IXC)	\$160.00
Service Ordering Charge (per order)	\$150.00
(A service order charge applies to each	
request by the customer for any change order)	

5.4.1.2 Optional Charges

	Monthly	Non-
	Recurring	Recurring
	Charge	Charge
Bridging (per station bridge)	\$14.60	\$40.00

Conditioning	
C1 Type (per station)	\$ 8.00
C2 & D Type (per station)	\$24.00

5.4.1.3 Cancellation Charges

Cancellation prior to processing with the Local exchange carrier (per circuit) \$325.00

Cancellation subsequent to processing facility connection with the local exchange carrier (per circuit) \$475.00

Local Exchange Carrier charges associated with the cancelled Company facilities

Actual Cost

5.4.2 <u>Miscellaneous Charges for LaserNet 1.544 Facilities</u>

5.4.2.1 Non-Recurring Charges

- Installation (per T-1 1.544)	\$900.00
- Service Ordering Charge (per order)	\$150.00
(A service order charge applies to each request	
by the customer for any change order)	

. . .

5.4.2.2 Optional Charges

	Monthly Recurring <u>Charge</u>	Non- Recurring <u>Charge</u>
 Demultiplexing (per T-1/ per end)(one year minimum) Demultiplexing (per VF) Individual Circuit Testing 	\$450.00	\$450.00 \$80.00 \$100.00

5.4.2.3 Cancellation Charges

	 Cancellation prior to processing with carrier (per circuit) Cancellation subsequent to processin connection with the local exchange ca Local Exchange Carrier charges asso cancelled Company facilities 	ng facility rrier (per circuit)	\$325.00 \$475.00 actual cost
5.4.2.4	<u>T-1/1.544 Add Ons</u> - Internal T-1 - External T-1	Monthly Recurring <u>Charge</u> \$20.00 \$35.00	Non- Recurring <u>Charge</u> \$200.00 \$400.00
5.4.2.5	Diverse Routing - Installation (per IOC - Monthly recurring charges for the see IOU will be rated on an individual case		\$600.00

basis, dependent upon the channel route. (See Section 5.3.2 for rates on the first IOC.)

5.4.3 Miscellaneous Charges for LaserNET 64 Digital DataService

5.4.3.1	Non-Recurring	Charges

	 Installation (per IXC) Service Ordering Charge (per order) (A service order charge applies to each request by the customer for any change order) 	\$300.00 \$150.00
5.4.3.2	Cancellation Charges	
	 Cancellation prior to processing with the local exchange carrier (per circuit). Cancellation subsequent to processing facility connection with the local exchange carrier (per circuit) Local Exchange Carrier charges associated 	\$325.00 \$475.00
	with the cancelled Company facilities.	actual cost

5.4.4 Volume Discount Schedule for Private Channel Services

Monthly charges for Private Channel Services ordered under the same contract can be combined to achieve the volume discount levels described below:

Dollar Volume	<u>Discount</u>
\$0.00 - \$ 9,999.99	0%
\$10,000.00 - \$19,999.99	5%
\$20,000.00 - \$34,999.99	7.5%
\$35,000.00 +	10%

5.4.5 Trouble Location Charges

The customer shall be responsible for payment of a maintenance of facilities charge for visits by the Company to the customer's location.

6. <u>GRANDFATHERED SERVICES</u>

Services listed in this section are available for previously existing Customers only.

- 6.1 <u>Product Types</u>
 - 6.1.49 Operator Services
 - 6.1.49.1 Option A

.1 IntraLATA Usage Rate Per Minute

	D	ay	Eve	ning	Night/We	ekend
Mileage	1 st Min	Add'l	1st Min.	Add'l	1st Min.	Add'l
1 - 10	\$.1400	\$.0900	\$.0910	\$.0585	\$.0560	\$.0360
11 - 16	\$.2400	\$.1900	\$.1560	\$.1235	\$.0960	\$.0760
17 - 21	\$.3200	\$.2400	\$.2080	\$.1560	\$.1280	\$.0960
22 - 30	\$.3900	\$.2800	\$.2535	\$.1820	\$.1560	\$.1120
31 – 430	\$.4100	\$.2900	\$.2665	\$.1885	\$.1640	\$.1160

a. IntraLATA Service Charges

Charges Per Call

Station-to-Station:	
Customer Dialed Calling Card	\$1.04
Operator Station	\$1.83
Person-to-Person	\$3.13

No time of day discounts apply to Operator Service Charges listed above.

.2 InterLATA Usage Rate Per Minute

	D	ay	Eve	ening	Night/We	eekend
Mileage	1 st Min	Add'l	1st Min.	Add'l	1st Min.	Add'l
1 - 10	\$.1400	\$.1200	\$.1100	\$.0900	\$.0900	\$.0800
11 - 16	\$.1500	\$.1500	\$.1100	\$.1100	\$.0900	\$.0900
17 - 22	\$.1500	\$.1500	\$.1200	\$.1200	\$.1000	\$.1000
23 - 40	\$.1700	\$.1700	\$.1400	\$.1400	\$.1100	\$.1100
41 - 55	\$.1900	\$.1900	\$.1500	\$.1500	\$.1300	\$.1300
56 - 124	\$.2000	\$.2000	\$.1600	\$.1600	\$.1400	\$.1400
125 – 292	\$.2100	\$.2100	\$.1700	\$.1700	\$.1500	\$.1500
293 – 430	\$.2200	\$.2200	\$.1800	\$.1800	\$.1600	\$.1600

.2 InterLATA Usage Rate Per Minute

a. InterLATA Operator Service Charges

Charges per Call

<u>Station</u>

- 1. Customer Dialed Automated \$0.80
- 2. Customer Dialed and Operator Assisted \$0.80
- 3. Customer Dialed-Operator Must Assist \$0.80

Operator Station: 1 Custom

1	Customer Dialed Collect, Billed to	
	Third Number	\$1.94
2.	Operator Dialed Collect, Billed to	
	Third Number, Sent Paid	\$1.94
3.	Operator Dialed, Billed to Calling Card	\$1.94

Person:

1.	Customer Dialed Collect, Billed to	
	Third Number, Calling Card, Sent Paid	\$3.50
2.	Operator Dialed Collect, Billed to	
	Third Number, Sent Paid	\$3.50
	Operator Dialed, Billed to Calling Card	\$3.50

Operator Dialed Surcharge \$1.00

6.2.1 Acclaim Services

A. Description

customers using switched, dedicated, and OnLINE card origination and switched or dedicated tollfree (in WATS) termination. The Acclaim package includes the availability of dedicated and switched access termination with peak and off peak rates, volume discounts, accounting codes, call detail, and a consolidated invoice for all locations. All fractional per call charges will be rounded to the nearest whole cent.

Acclaim I is available as an outgoing switched product with origination via FGD, equal access lines. Acclaim II is available as an outgoing dedicated product via dedicated access line (DAL) or T-1 service. Acclaim III is an inbound (toll-free) product via regular business lines. Acclaim IV is an inbound (toll-free) product via dedicated access line (DAL) or T-1 service.

B. <u>Service Arrangements</u>

1. <u>Acclaim Extended Service Plan ("ESP")</u>

Acclaim services are available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12) or twenty-four (24)¹ months and to generate a minimum monthly gross usage as outlined in (c) below. Customers who elect an Acclaim ESP option are subject to the following: [¹The twenty-four (24) month Extended Service Plan ("ESP") option is available only to customers who subscribe to Acclaim II or Acclaim IV dedicated service.]

- (a) Customers must indicate what Acclaim service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
- (b) Customers must reach the minimum usage requirement associated with each Acclaim ESP option by the third invoice period and monthly thereafter.
- (c) Customers who elect ESP for Acclaim I or III meet the minimum usage requirement of \$500 per month. Customers who elect ESP for Acclaim II or IV must meet the minimum usage requirement of \$1,000 per month.
- (d) Customers who do not generate the monthly minimum required in a given month will be billed the monthly minimum in lieu of the actual usage for that month. No discounts will be applied if usage does not reach required ESP option monthly minimum.
- (e) Customers who terminate service prior to the end of the term of commitment will be billed the minimum usage requirement times the number of full or partial months remaining in the term in one lump sum. This charge will not apply to Acclaim customers who convert from an Acclaim service to another Company service with equal or greater term and minimum requirement commitments.
- (f) All customer requests to commence or terminate Acclaim ESP must be made in writing to the Company and received no later than the last day of the month preceding the month in which the desired action is to take effect. The customer must provide written notification to cancel the ESP which must be received by the Company not less than 30 days prior to the expiration of the term commitment. If such notification is not received by the Company within this timeframe, the Acclaim ESP agreement will be automatically renewed for a new term of commitment.

Customers who subscribe to Acclaim through an ESP option will receive the following discounts after those described in Section 6.2.1.F (following). This additional discount is applied to all domestic usage and is given only to customers who have met the minimum monthly usage requirement. Total intrastate, interstate, and international usage contributes

to discount level.

Acc	aim	l or	ш
/ 100	unn		

	12	12 Months	
Monthly Usage (\$)	Peak	<u>Off-Peak</u>	
\$0 - \$499.99	0%	0%	
\$500 - \$1499.99	3%	4%	
\$1500 - \$4999.99	4%	4%	
\$5000 +	5%	4%	

		Acclaim II or IV		
	12 Mo	nths	24 Mo	nths -
Monthly Usage (\$)	Peak	Off-Peak	Peak	Off-Peak
\$0 - 999.99	0%	0%	0%	0%
\$1000 - \$1499.99	3%	4%	6%	7%
\$1500 - \$4999.99	4%	4%	7%	7%
\$5000 +	5%	4%	8%	7%

C. <u>Rate Periods</u>

Peak

All calls that occur between 8 A.M. through 5 P.M. Monday through Friday, except on Company-recognized holidays.

Off Peak

All calls that occur between 5 P.M. and 8 A.M. Monday through Thursday, and all calls between 5 P.M. Friday and 8 A.M. Monday.

D. Billing Increments

All Acclaim products are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment.

E. <u>Per Minute Rate Schedule</u>

Per minute rates apply as shown below. In addition, a retroactive volume discount as outlined in Section F. (following) will apply to Peak usage. The volume discount is based on total usage of Acclaim products.

Acclaim I		Acclaim III	
Peak	Off Peak	Peak	Off Peak
\$0.1695	\$0.1200	\$0.2000	\$0.1600

Acclaim II		Acclair	Acclaim IV	
Peak	Off Peak	Peak	Off Peak	
\$0.1400	\$0.1000	\$0.1350	\$0.1050	

F. Volume Discount

% Discount		% Discount	
Acclaim	Acclaim	Acclaim	Acclaim
<u> </u>			IV
0%	0%	0%	0%
5.37%	7.44%	0%	0%
6.75%	8.71%	0%	0%
	Acclaim l 0% 5.37%	Acclaim Acclaim _l _lII 0% 0% 5.37% 7.44%	Acclaim Acclaim Acclaim _I _III _II 0% 0% 0% 5.37% 7.44% 0%

\$750 - \$1,499.99	8.07%	9.94%	3.60%	1.69%
\$1,500 - \$2,499.99	9.42%	11.51%	7.13%	3.37%
\$2,500 - \$4,999.99	11.47%	13.33%	10.47%	5.63%
\$5,000 - \$9,999.99	12.77%	14.90%	14.07%	7.30%
\$10,000 - \$24,999.99	14.13%	16.54%	17.69%	8.99%
\$25,000 - \$49,999.99	14.13%	16.54%	21.31%	10.68%
\$50,000 plus	14.13%	16.54%	24.93%	12.37%

G. <u>Recurring Charges</u>¹

[¹ Dedicated access shall be provided by the Local Exchange Carrier (LEC) and the use of such access shall conform with the regulations and terms and conditions under which the Local Exchange Carrier provides such access.]

1.	Validated Project Account Code; Mthly	\$10.00
2.	Customized Account Codes	\$50.00
3.	Toll-Free Number Charge	
	(per toll-free #)	\$10.00
4.	Toll-Free Message Referral	
	(a) Company Toll-Free to Non-Company	
	Toll-Free (3 mos)	\$30.00
	(b) Non-Company Toll-Free to Company	
_	Toll-Free Message Referral (3 mos)	\$0.00
5.	Real Time Automatic Number	* ~~~~~~~
0	Identification (ANI) service.	\$200.00
6.	Magnetic Tape .	\$15.00

H. <u>Non-Recurring Charges²</u>

[²Dedicated access shall be provided by the Local Exchange Carrier (LEC) and the use of such access shall conform with the regulations and terms and conditions under which the Local Exchange Carrier provides such access.]

1. 2.	Validated Project Acct Codes (set up). Customized Account Codes; setup	\$ 15.00 \$ 50.00
2. 3.	Dedicated Access Line (1st Line)	ψ 50.00
	Installation	\$200.00
4.	Each Additional Special Access Line	\$ 50.00
5.	T-1 Installation (per T-1)	\$200.00
6.	Toll-Free Features	
	(a) Area Code Routing (per toll-free #)	\$ 50.00
	(b) Area Code Blocking (per toll-free #)	\$ 50.00
	(c) Dialed Number Identification	
	Service (DNIS) (per toll-free #).	\$ 50.00
	(d) Time of Day Routing (per toll-free #)	\$ 50.00
	(e) Day of Week Routing (per toll-free #)	\$ 50.00
	(f) Emergency Re-routing (per toll-free #)	\$ 50.00
_	(g) Real Time ANI; set-up(per trk grp)	\$350.00
7.	Toll-Free Referral	
	(a) Company Toll-Free to Non-Company	
	Toll-Free; setup	\$100.00
	(b) Company Toll-Free to non-Company	\$400.00
	Toll-Free; add'l 3-month period	\$100.00
	(c) Non-Company Toll-Free to Company	¢ 05 00
0	Toll-Free Message Referral; setup	\$ 25.00
8.	Magnetic Tape; setup	\$ 50.00
9.	Administrative Change (per order)	\$ 15.00
10.	Expedite Order (per order)	\$100.00

6.2.2 Performance 2000 Service

A. <u>Description</u>

This service offering allows the customer to select outward, inward and/or travel service arrangements as provided below and to obtain Performance 2000 Term Plan discounts. The Performance 2000 Services consist of three levels: Level I - no per invoice billing commitment; Level II - \$1,500 per invoice billing commitment or the Customer is charged the difference; and Level III - \$4,500 per invoice billing commitment or the Customer is charged the difference. The Level I service is limited to the One Plus, Toll-Free and Calling Card service arrangements. Outbound calls may be terminated to any point within the United States. Inbound calls may originate from any point within the contiguous United States and Canada. Calls may be originated and/or terminated via Company switched facilities and/or via dedicated facilities. Level II dedicated access cities are limited to Los Angeles and San Francisco. Intrastate service is offered in conjunction with interstate service. Some restrictions may apply.

B. <u>Service Arrangements</u>

1. <u>Performance 2000 One Plus</u>

This service option is an outward calling shared access service arrangement available to customers who presubscribe to the Company's service. Usage rates are time-of-day sensitive. Calls are billed in six second increments.

2. <u>Performance 2000 Toll-Free</u>

This service option is an inward calling termination arrangement available via shared and dedicated access facilities. Usage rates are time-of-day sensitive. Calls are billed in six second increments. A minimum average time requirement (MATR) of thirty seconds per call applies during a billing period.

3. Performance 2000 Calling Card

This service option is an outward calling shared access arrangement which allows a customer to originate calls through use of a Company calling card via a Toll-Free Universal Access Number. Usage rates are time-of-day sensitive. Calls are billed in one minute increments.

4. Performance 2000 WATS

This service option is an outward calling dedicated access arrangement subject to installation and other service charges as described in the Company's Interstate Domestic Tariff. Usage rates are time-of-day and distance sensitive. Calls are billed in six second increments. A minimum average time requirement (MATR) of thirty seconds per call applies during a billing period.

C. Rate Periods

Peak rates apply from 7AM to 7PM Monday through Friday, except on Company-recognized holidays. Off-peak rates apply to all other times.

D. <u>Per Minute Domestic Rates:</u>

<u>Mileage</u> <u>Bands</u>

Peak

<u>Off-Peak</u>

<u>Level I:</u> One Plus Toll-Free: Switched Calling Card**	All All All	\$.1480 \$.1668 \$.2800	\$.1241 \$.1241 \$.2800
<u>Level II:</u> One Plus Toll-Free: Switched Calling Card**	All All All	\$.1456 \$.1647 \$.2800	\$.1051 \$.1647 \$.2800
Level III: One Plus Toll-Free: Switched All Dedicated Calling Card** WATS	All All All	\$.1432 \$.1614 \$.1551 \$.2800 \$.1646	\$.1241 \$.1614 \$.1343 \$.2800 \$.1482

[** A \$0.25 surcharge applies to each call.]

6.2.3 Performance 4000 Services

A. Description

Performance 4000 Service offers a unified service for single or multi-location customers using both switched and dedicated inbound and outbound service, a calling card and international service. Performance 4000 has been designed especially for the larger customer billing over \$7,500 a month, with the availability of peak and off-peak rates, calling card services and offering a discount for customers willing to sign a term commitment of either twelve (12), twenty-four (24) or thirty-six (36) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage. There are five (5) levels of Performance 4000 which are described as follows:

- <u>Level I</u> Requires a monthly minimum billing commitment of \$7,500; if the minimum is not reached the customer is charged the difference.
- Level II Requires a monthly minimum billing commitment of \$15,000; if the minimum is not reached the customer is charged the difference.
- Level III Requires a monthly minimum billing commitment of \$25,000; if the minimum is not reached the customer is charged the difference.
- <u>Level IV</u> Requires a monthly minimum billing commitment of \$50,000; if the minimum is not reached the customer is charged the difference.
- <u>Level V</u> Requires a monthly minimum billing commitment of \$75,000; if the minimum is not reached the customer is charged the difference.

Multiple services and/or multiple locations using Performance 4000's services can contribute to the overall monthly minimum commitment. Domestic Inbound (Toll-Free), Domestic and International outbound calls contribute to determining monthly minimum usage. Operator Services usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Performance 4000 Level by the fourth invoice period and monthly thereafter.

B. <u>Service Arrangements</u>

1. <u>Performance 4000 Term Plan</u>

Performance 4000 Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan Option will receive a discount off their selected option's domestic rates. Customers who elect the Performance 4000 Term Plan option are subject to the following:

- (a) Customers must indicate what Performance 4000 Level is to be included in the term plan. The rates provided under this option become effective with the first full month's usage.
- (b) Customers who fall below the monthly minimum usage requirement for the plan selected will be billed the difference between actual usage and the monthly minimum required.
- (c) Customers who terminate service prior to the end of the term of commitment will be billed a termination liability consisting of the monthly minimum of the selected plan option multiplied by the number of months remaining in the commitment, due and payable upon termination in a lump sum. This charge will not apply to customers who convert from a Performance 4000 service to another Company service with equal or greater term and minimum usage requirement commitments.
- (d) All customer requests to commence or terminate a Performance 4000 Term Plan must be made in writing to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the Performance Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing of the customer's desire to cancel this agreement without further obligation.
- (e) Performance 4000 Term Plan is not available with Operator Services, Ultimate Call Manager, other Fixed Period Discount Plans or any promotions not associated with this plan.
- C. Rate Periods

Peak

All calls that occur from 7AM to 7PM Monday through Friday, except on Company-recognized holidays.

Off Peak

All calls that occur between 7PM through 6:59 AM Monday through Thursday, and all calls between 7PM Friday and 6:59 AM Monday and Company recognized holidays.

D. Billing Increments

Performance 4000 Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. A minimum average time requirement (MATR) of thirty (30) seconds per call applies during a billing period for switched outbound and calling card. Performance 4000 Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

E. <u>Per Minute Rate Schedules</u>

Performance 4000 Level I and II Customers will receive the following rates:

1. <u>Switched Per Minute Rate</u>

	Month to	12 Month	24/36 Month
	Month	Term	Term
Outbound	\$.1388	\$.1343	\$.1298
Inbound	\$.1477	\$.1343	\$.1298

2. <u>Dedicated Per Minute Rate</u>

	Month to	12 Month	24/36 Month
	Month	Term	Term
Outbound	\$.0985	\$.0940	\$.0895
Inbound	\$.1074	\$.0940	\$.0895

Performance 4000 Levels III, IV and V Customers will receive a 5% discount of the rates listed in 1. and 2. (above).

F. Performance 4000 Calling Card Service

- 1. Direct Dial Rate Schedule
 - (a) Per Minute Rates applying to all time periods and Levels:

Month to Month Rate: \$.2800

12, 24 or 36 Month Term Plan Rate: \$.2800

(b) Per Call Surcharge

In addition to per minute rates (above), a \$0.25 surcharge applies to each call.

(c) <u>Billing Increments</u>

Usage is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

G. Monthly Recurring Charges

Performance 4000 service is an interstate service offering with customers having the option of using the service for intrastate calls. Accordingly, Monthly Recurring Charges apply as described in Performance 4000 interstate service in Section 7.8.2.E of the Company's Tariff FCC No. 2.

H. <u>Non-Recurring Charges</u>

Non-Recurring Charges apply as described in Performance 4000 interstate service in Section 7.8.2.F of the Company's Tariff FCC No. 2.

6.2.4 EasyAnswer Services

- A. Description
 - 1. <u>Basic EasyAnswer Services</u>

EFFECTIVE: October 1, 2017

The Basic EasyAnswer Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine calling card origination and switched or dedicated Toll-Free (in Wats) termination. The Basic EasyAnswer package includes the availability of outbound, inbound (Toll-Free) and calling card services, and offering a discount on outbound and toll-free service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

There are three (3) Options of Basic EasyAnswer available to customers, each of which are described below:

Option 1 -	Requires no monthly minimum billing commitment.
Option 2 -	Requires a monthly minimum billing commitment of \$1,000; if the minimum is not reached, the customer is charged for the difference.
Option 3 -	Requires a monthly minimum billing commitment of \$5,000; if the minimum is not reached, the customer is charged for the difference.

Multiple services and/or multiple locations using Basic EasyAnswer's services can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic Inbound (Toll-Free), Domestic and International outbound calls contribute to determining monthly minimum usage. Easy OnLine Calling Card, Easy OnLine Calling Card Option A, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected EasyAnswer Option by the fourth invoice period and monthly thereafter.

B. <u>Service Arrangements</u>

1. Basic EasyAnswer Term Plan

Basic EasyAnswer Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12) or twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan option will receive a discount off their selected Option's domestic interstate, and intrastate outbound and inbound rates. This discount will apply to Basic EasyAnswer's peak interstate rates and all time periods for intrastate rates. Customers who elect the Basic EasyAnswer Service Term Plan option are subject to the following:

- (a) Customers must indicate what Basic EasyAnswer service or services are to be included in the term plan. The discounts provided under this option become effective with the first full month's usage.
- (b) Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (d) following, will be liable for a cancellation penalty equal to the number of months remaining in the term then in effect multiplied by: (1) \$200 per month for switched services; or, (2) \$500 per month for dedicated services; (per service type). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company Service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
- (c) All customer requests to commence or terminate a Basic EasyAnswer Term Plan must be made in writing, either by certified or registered mail (return receipt

requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the EasyAnswer Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.

- (d) Easy OnLine Calling Card and Easy Calling Card Option A usage is excluded from the Basic EasyAnswer Term Plan discounts.
- (d) Basic EasyAnswer Term Plan Discounts

	Outbound	Inbound
<u>Term</u>	<u>Discount</u>	<u>Discount</u>
12 Months	\$.0050	\$.0150
24 & 36 Months	\$.0100	\$.0200

2. EasyAnswer Association

The EasyAnswer Association program is a benefit package which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the EasyAnswer Association program will receive Basic EasyAnswer products and Easy OnLine Calling Card Service.

To qualify for EasyAnswer Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non profit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The EasyAnswer Association member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company's service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services. Association discounts for EasyAnswer are listed below.

(a) EasyAnswer Association Discount Schedule

EasyAnswer Association members will receive a 5% discount on interstate and intrastate usage, peak and off-peak time periods for monthly and one (1) year term plan customers. Association members who sign up for a two (2) year term plan will receive the same discounts as non-Association customers.

C. <u>Rate Periods</u>

<u>Peak</u> - All calls that occur from 7AM to 7PM Monday through Friday, except on Company-recognized holidays.

<u>Off Peak</u> - All calls that occur between 7PM through 6:59AM Monday through Thursday, and all calls between 7PM Friday and 6:59AM Monday and Company-recognized holidays.

D. Billing Increments

Basic EasyAnswer Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). Easy OnLine Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. Easy Call Card Option A is billed at an initial sixty (60) second increment thereafter.

E. Per Minute Rate Schedule - Basic EasyAnswer Services

- 1. Per minute intrastate base rates for Basic EasyAnswer Services are the same for all Options (1, 2 & 3) and apply as shown below:
 - (a) Switched Per Minute Rates

	<u>Peak/Off-Peak</u>
Outbound	\$.0763
Inbound	\$.0819

(b) <u>Dedicated Per Minute Rates</u>

Peak/Off-Peak

Outbound \$.0508 Inbound \$.0564

- F. Easy OnLine Calling Card Service
 - 1. Direct Dial Rate Schedule
 - (a) Per Minute Rates applying to all time periods:

\$.3400

(b) <u>Billing Increments</u> - Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

(c) Per Call Surcharge

- (1) For domestic direct dial calls, a \$0.65 surcharge will apply to each call.
- (2) The following rates and surcharge will apply to calls which default to a live operator.

Rate Per Minute:

Peak	\$0.23
Off-Peak	\$0.16

Per call Surcharge	\$0.65
--------------------	--------

2. Easy OnLine Calling Card Service - OnLine Operator Assisted Rate Schedule

- (a) If a customer chooses to access an Operator to place a call, the call will be billed at per minute rates (Dial USA) as provided in Section 4.1.1.
- (b) <u>Billing Increments</u> All Easy OnLine Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.
- (c) <u>Per Call Surcharges</u> The following surcharge will apply in addition to per minute rates.

Per Call Charge

Station-to-Station	\$1.50
Person-to-Person	\$3.00

- 3. Easy Calling Card Option A Service
 - (a) Per Minute Rates applying to all time periods:

\$.2500

- (b) <u>Billing Increments</u> Usage is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.
- (c) The per call surcharges apply as in 6.2.4.F.1.(c).

G. Monthly Recurring Charges

EasyAnswer service is an interstate service offering with customers having the option of using the service for intrastate calls. Accordingly, the Monthly Recurring Charges that apply to EasyAnswer Services are found in Section D.6.2 and D.6.3 of the Company's Tariff F.C.C. No. 2.

H. <u>Non-Recurring Charges</u>

The Non-Recurring Charges that apply to EasyAnswer Services are found in Section D.6.2 and D.6.3 of the Company's Tariff F.C.C. No. 2.

6.2.5 <u>"The Answer" Family of Services</u>

A. <u>Description</u>

"The Answer" is a family of service offerings that offers a unified service for single or multi-location Customers using switched, dedicated, and OnLine card origination and switched or dedicated toll-free (in Wats) termination. "The Answer" package includes the availability of switched and dedicated access termination with peak and off peak rates, volume discounts, accounting codes, call detail, and a consolidated invoice for all locations. All fractional per call charges will be rounded to the nearest whole cent.

"The Answer" I is available as an outgoing switched product with origination via FGD, equal access lines. "The Answer" II is available as an outgoing dedicated product via Customer-provided dedicated access line (DAL) or T-1 access. "The Answer" III is an inbound product via regular business lines. "The Answer" IV is an inbound product via Customer-provided dedicated access line (DAL) or T-1 service. "The Answer" V OnLine World Calling Card is available as a calling card service.

B. <u>Service Arrangements</u>

1. "The Answer" Extended Service Plan ("ESP")

"The Answer" services are available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24), or thirty-six (36) months and to generate a minimum monthly gross usage as outlined in (c) below. Customers who elect the Answer ESP option are subject to the following:

- (a) Customers must indicate what Answer service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
- (b) Customers must reach the minimum usage requirement associated with each Answer ESP option by the fourth invoice period and monthly thereafter.
- (c) Customers who elect ESP for "The Answer" I or III must meet the minimum usage requirement of \$250 per month per account for each service. Customers who elect ESP for "The Answer" II or IV must meet the minimum usage requirement of \$1,000 per month per account for each service. A minimum commitment does not apply to the "The Answer" V Online World calling card service.
- (d) Customers who do not generate the monthly minimum required in a given month will be billed the monthly minimum in lieu of the actual usage for that month. No discounts will be applied if usage does not reach required ESP option monthly minimum.
- (e) Customers who terminate service prior to the end of the term of commitment will be billed the minimum usage requirement times the number of full or partial months remaining in the term in one lump sum. This charge will not apply to Answer customers who convert from an Answer service to another Company service with equal or greater term and minimum requirement commitments.
- (f) All customer requests to commence or terminate an Answer ESP must be made in writing to the Company and received no later than the last day of the month preceding the month in which the desired action is to take effect. The customer must provide written notification to cancel the ESP which must be received by the Company not less than 30 days prior to the expiration of the term commitment. If such notification is not received by the Company within this timeframe, the Answer ESP agreement will be automatically renewed for a new term of commitment.

Customers who subscribe to "The Answer" through an ESP option will receive the following discounts in lieu of those described in Section 6.2.5.F following. This additional discount is applied to all usage and is given only to customers who have met the monthly minimum usage requirement.

Total intrastate, interstate and international usage contributes to discount level, including OnLine "Answer" card usage. Directory Assistance calls are not added to the total of monthly usage to determine the appropriate discount nor are they discounted. The discount percentage will apply to all domestic peak usage, including "The Answer" V Online Calling Card usage.

"The Answer" I, II, III, IV or "The Answer" V OnLine Calling Card

----- % Discount ------

EFFECTIVE: October 1, 2017

	12 Mon	th ESP	24 Mor	nth ESP	36 Mon	th ESP
	Peak	Off Peak	Peak	Off Peak	Peak	Off Peak
Monthly Usage (\$)						
\$0 - \$249.99	0%	0%	0%	0%	0%	0%
\$250 - \$999.99	12%	7%	15%	10%	17%	12%
\$1,000- \$2499.99	14%	7%	17%	10%	19%	12%
\$2,500- \$4999.99	16%	7%	19%	10%	21%	12%
\$5,000- \$7499.99	18%	7%	21%	10%	23%	12%
\$7,500- \$9999.99	20%	7%	23%	10%	25%	12%
\$10,000-\$24999.99	22%	7%	25%	10%	27%	12%
\$25,000-\$49999.99	24%	7%	27%	10%	29%	12%
\$50,000 plus	26%	7%	29%	10%	31%	12%

C. <u>Rate Periods</u>

<u>Peak</u> - All calls that occur from 7AM to 7PM Monday through Friday, except on Company-recognized holidays.

<u>Off Peak</u> - All calls that occur between 7PM through 6:59AM Monday through Thursday, and all calls between 7PM Friday and 6:59AM Monday and Company-recognized holidays.

D. Billing Increments

"The Answer" products are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment (except International which is billed in thirty (30) second initial increments and are rounded to the next higher six (6) second increment). "The Answer" V Online Calling Card usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

E. Per Minute Rate Schedule - "The Answer" I, II, III & IV

Per minute rates apply as shown below. In addition, a volume discount will apply to each month's total Peak usage as specified in section F. below.

"The Answer" I		"The Answer" III		
Peak	Off Peak		Peak	Off Peak
\$.1201	\$.0960		\$.1309	\$.1047
"The Ar	nswer" II		"The A	nswer" IV
Peak	Off Peak		Peak	Off Peak
\$.0771	\$.0617		\$.1010	\$.0809

F. Volume Discount

A volume discount will apply to each month's total domestic (Peak) usage as specified below and is calculated on a retroactive amount basis. Total intrastate, interstate and international usage for all Answer products of the same term length may be combined to reach the appropriate discount level. "The Answer" V Online World Calling Card calls are added to the total of monthly usage to determine the appropriate discount. Off peak usage and International usage contributes to volume discount but are not eligible for discount.

----- % Discount -----Answer I, II, III or IV and/or "The Answer" V OnLine World Calling Card

Usage Level \$) \$ 0 - \$249.99

\$250 - \$999.99	5%
\$1000 - \$2499.99	7%
\$2500 - \$4999.99	9%
\$5000 - \$7499.99	11%
\$7500 - \$9999.99	13%
\$10,000 - \$24999.99	15%
\$25,000 - \$49999.99	17%
\$50,000 plus	19%

- G. "The Answer" V OnLine Calling Card Service
 - 1. <u>Direct Dial Rate Schedule</u>
 - (a) Per Minute Rates:

Time of Day	Rate Per Minute
Peak	\$0.3400
Off-Peak	\$0.3400

- (b) <u>Billing Increments</u> Usage is billed at an initial 60 second increment and rounded to the next higher 6 second increment thereafter.
- (c) <u>Per Call Surcharge</u>
 - (1) The following surcharge will apply in addition to the per minute rates found in (a) above.

Per Call Surcharge \$0.50

(2) The following surcharge is in addition to the per minute rates found in (a) above and will apply to calls which default to a live operator.

Per call Surcharge \$0.50

2. "The Answer" V - Online Operator Assisted Rate Schedule

- (a) If a Customer chooses to access an Operator to place a call, the call will be billed at per minute rates (Dial USA) as provided in Section 4.1.1.
- (b) <u>Billing Increments</u> All "The Answer" V Online World calling card calls placed with the assistance of an operator will be billed in one (1) minute increments.
- (c) <u>Per Call Surcharges</u> The following surcharge will apply in addition to per minute rates.

Per Call Charge	
Station-to-Station	\$1.50
Person-to-Person	\$3.00

H. Monthly Recurring Charges

- 1.
 Validated Project Account Code
 \$10.00

 2.
 Customized Account Codes
 \$50.00
- Customized Account Codes
 Toll-Free Number Charge (per toll-free #)
- 3.
 Toll-Free Number Charge (per toll-free #)
 \$10.00

 4.
 After-Hours Voice Messaging
 \$10.00
 - (a) Option A Announcement only \$30.00
 - (b) Option B Announcement w/Message \$40.00

	(c) Option C - Announcement with	
5.	Message and Outdial	\$50.00
6. 7.	Real Time ANI Delivery (per trunk group) Dedicated Termination Overflow	\$200.00
	(per toll-free #)	\$50.00
8.	Magnetic Tape	\$15.00
9.	Toll-Free Features (per toll-free #)	
	(a) Area Code Routing	\$50.00
	(b) Area Code Blocking	\$50.00
	(c) Time of Day Routing	\$50.00
	(d) Day of Week Routing	\$50.00
	(e) Command Routing	\$50.00
	(f) Percent Allocation	\$50.00
10.	Dialed Number Identification	
	Service (DNIS); setup	\$50.00
Non-	Recurring Charges	
1.	Dedicated Access Line (1st Line)	
	Installation	\$200.00
2.	Each Additional Special Access Line	\$50.00
3.	T-1 Installation (per T-1)	\$450.00
4.	Validated Project Acct Codes; setup	\$15.00
5.	Customized Account Codes	\$50.00
6.	Change Cost Center/Account Code/	
	Toll-Free Routing (per order)	\$15.00
7.	Expedite Order (per order)	\$100.00
8.	Toll-Free Features (per toll-free #)	
	(a) Area Code Routing	\$100.00
	(b) Area Code Blocking	\$100.00
	(c) Time of Day Routing	\$100.00
	(d) Day of Week Routing	\$100.00
	(e) Command Routing	\$100.00
0	(f) Percent Allocation	\$100.00
9.	After-Hours Voice Messaging	¢ 25 00
	(a) Option A - Announcement only	\$ 25.00 \$ 25.00
	(b) Option B - Announcement w/Message (c) Option C - Announcement with	φ 25.00
	Message and Outdial	\$ 25.00
10.	Dialed Number Identification	+ ==·••
-	Service (DNIS); setup	\$100.00
11.	Real Time ANI; setup	\$350.00
12.	Magnetic Tape; setup	\$ 50.00

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6.2.6 <u>Total Solution Service</u>

Ι.

A. Description

The Total Solution_Service is an offering which allows customers to select switched and dedicated outward and inward service arrangements, as provided in Section 6.2.6.B (following), and obtain Term Plan discounts. Total Solution Service is available on a month to month basis or available at discounted 1, 2, or 3 year Term Plan rates. Term Plans are subject to a minimum monthly usage level of \$500 after 90 days of initial service. Term Plan threshold calculations will include usage charges from all intrastate and interstate switched and dedicated outbound and inbound usage products (DA and operator assisted are not contributory). Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the Term Plan usage threshold calculation. A Customer who terminates a Term Plan prior to the term's expiration,

will be required to pay the following:

- 1. An amount equaling the monthly minimum service usage charge of \$500.00 times either 9 months or the number of months remaining in the term, which ever is less, and;
- 2. An amount equaling the difference between the month to month tariffed rates and the discounted term plan rates for all the customer's covered usage, from the start of the term plan to the date of cancellation, and;
- 3. An amount equal to any promotional credit, or discount, or waiver, if applicable that they have been provided.

A Customer may terminate their Term Plan without liability under the following conditions:

- 1. The customer requests a new Term Plan for a term equal to or greater than the time remaining on their current Company Term Plan.
- 2. The Customer provides written notification to cancel the Term Plan to the Company postmarked with 90 days of the commencement of the Term Plan. The Customer must state the reason for their cancellation.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

B. <u>Service Arrangements</u>

1. Long Distance Service (LDS)

This service arrangement is an outward calling switched access service. The usage is billed on a flat rated basis. Long Distance Service (LDS) calls are billed in 6 second increments, with an initial billing period of 6 second per call. A minimum average time requirement (MATR) of 30 seconds per call applies during a billing period, which if adjusted, will be billed as a non-recurring charge. Rates for Operator-assisted calls are set forth in Section 4.3.2. Two types of LDS are offered by the Company:

- (a) Shared (Switched) LDS is offered in Feature Group D exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company to the Company's LDS such that "1+the 10-digit number" interLATA calls are automatically routed to the Company's network. Calls to stations within the Customer's LATA may be placed by dialing "10+XXX +the 10-digit telephone number.
- (b) Dedicated LDS is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's point of presence (POP). The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

2. Toll Free Service

This service arrangement is an inward calling switched access service which permits a call to be completed at the Customer's location without charge to the calling party. Access to the service is gained by an end user dialing a 10 digit telephone number (e.g., 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 6 seconds per call. A MATR of 30 seconds per call applies during the billing period,

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which if adjusted, will be billed as a non-recurring charge. In addition, there is a nonrecurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access. Two types of Toll Free Service are offered by the Company:

- (a) Shared Toll Free Service calls are originated via shared or dedicated use facilities and are terminated via the Customer's LEC-provided local exchange access line.
- (b) Dedicated Toll Free Service calls are originated via shared or dedicated use facilities and are terminated via dedicated access facilities connecting the Customer's premises and the Company's POP. This service is offered to the extent facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

C. <u>Usage Charges</u>

- 1. Long Distance Service (LDS)
 - (a) <u>Shared LDS</u>

Service (Term) Plan	Rate Per Minute
Month to Month	\$0.1350
1 Year	\$0.1300
2 Year	\$0.1250
3 Year	\$0.1225

(b) Dedicated LDS

Service (Term) Plan	Rate Per Minute
Month to Month	\$0.1000
1 Year	\$0.0950
2 Year	\$0.0900
3 Year	\$0.0875

2. <u>Toll Free Service</u>

(a) <u>Shared Toll Free</u>

Service (Term) Plan	Rate Per Minute
Month to Month	\$0.1450
1 Year	\$0.1300
2 Year	\$0.1250
3 Year	\$0.1225

(b) Dedicated Toll Free Service

Service (Term) Plan	Rate Per Minute
Month to Month	\$0.1100
1 Year	\$0.0950
2 Year	\$0.0900
3 Year	\$0.0875

A. Description

MFS Intelenet Calling Card Service is provided to Customers for use when away from their established service location. New customers of the Company's interexchange services will automatically be issued two calling cards. These cards will initially be subject to a \$25.00 per month usage limit. Upon notification to the Company by the Customer, the monthly usage limit may be increased. Access to the service is gained by dialing a Company-designated toll free access number (e.g., 800-NXX-XXX), plus the Customer's/User's MFS Intelenet Calling Card authorization number and the called telephone number. The service includes a Customer-programmable speed dialing capability for up to eight telephone numbers, and a capability whereby a Customer may establish 2-to-6 digit, verified or unverified accounting codes for use with the MFS Intelenet Calling Card, at no additional charge.

The MFS Intelenet Calling Card can also be used to place an operator-assisted and directory assistance calls, subject to the application of additional charges. Beyond these standard features, the MFS Intelenet Calling Card includes the following enhanced features: conference calling, MFS Intelenet Voice Mail access, voice messaging, and news and information access. Use of these enhanced features is subject to separate charges. MFS Intelenet Calling Card calls are billed in six second increments, with a one minute minimum. This service is offered with Peak and Off-Peak pricing. A description of the additional features are as follows.

1. Operator-Assisted Calls

The MFS Intelenet Calling Card can be used to place MFS Intelenet operator-assisted calls. The surcharges are applied per call, in addition to the standard usage charges.

2. Directory Assistance Calls

The MFS Intelenet Calling Card can be used to place calls for Directory Assistance. A flat charge will apply per requested number (Requested Number Charge). At the Customer's option, the Company will automatically place a call to the requested number. For calls completed in this manner, a Call Completion Charge and the Standard Usage Charges will apply in addition to the Requested Number Charge.

3. Enhanced Features Charges

Enhanced features are available for use as described below. Enhanced features charges apply in lieu of standard usage charges. Usage charges are billed in six second increments with a one minute minimum.

(a) <u>Conference Calling</u>

Allows a User to establish a conference call by accessing the conference operator. Charges apply per established line and per minute of usage.

(b) Voice Mail Access

Allows a User to access MFS Intelenet Voice Mail and to place return calls without having to hang-up and initiate a new calling card call.

(c) Voice Messaging

Allows the User to leave up to a three minute voice recorded message that is stored for future delivery when the called number is busy or no answer.

(d) <u>News and Information</u>

Provides access to news, weather, sports, financial information and other features.

B. <u>Rate Periods</u>

Peak and Off-Peak rate periods are as follows:

Non-Holiday		To But Not	
Rate Periods	<u>From</u>	Including	<u>Days</u>
Peak	8:00 a.m.	5:00 p.m.	Mon-Fri
Off-Peak	5:00 p.m.	8:00 a.m.	Mon-Fri
	8:00 a.m.	8:00 a.m.	Sat-Sun
	8:00 a.m.	8:00 a.m.	Holidays

<u>Holidays</u>: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

C. <u>Usage Charges</u>

1. <u>Standard Usage Charges</u>

	<u>Per minute of use</u> Peak/Off-Peak Rates Off-Peak Discount Per Call Surcharge	\$0.25 0% \$0.40
2.	Operator-Assisted Calls	
	Person-to-Person surcharge Station-to-Station surcharge	\$3.50 \$0.60
3.	Directory Assistance Calls	
	Requested Number Charge Call Completion Charge	\$1.40 \$0.60
4.	Enhanced Feature Charges	
	Conference Calling per established line per minute of usage per line	\$2.00 \$0.26
	Voice Mail Access per minute of usage	\$0.26
	Voice Messaging per call	\$1.50
	News and Information per minute of usage	\$0.28

6.2.8 WorldMark Service

A. Description

WorldMark Service offers a unified service for single or multi-location customers using switched, dedicated, and WorldMark calling card origination and switched or dedicated toll-free termination. The WorldMark package includes the availability of outbound, inbound (toll-free) products with peak and off peak rates and a non time-of-day sensitive, calling card product, as well as, offering the most comprehensive performance guarantees available. Intrastate service is offered in conjunction with interstate service.

WorldMark Service offers cross-contributory product volume discounts on switched and dedicated, outbound and inbound(toll-free) products based on combined usage of multiple WorldMark Service products, including domestic switched and dedicated, outbound and inbound (toll-free) product usage, calling card and switched and dedicated WorldMark data product usage. Total intrastate, interstate and international usage contributes to discount level. The discount will apply to WorldMark domestic interstate rates only.

WorldMark Service offers an additional discount on switched and dedicated outbound and inbound products for customers willing to sign a term commitment.

There are four (4) Options of WorldMark available to customers, each of which are described below:**

Option A -Requires no monthly minimum billing commitment for month-to-month customers;
\$15,000 monthly minimum billing commitment for term customers.Option B -Requires a monthly minimum billing commitment of \$25,000.Option C -Requires a monthly minimum billing commitment of \$50,000.Option D -Requires a monthly minimum billing commitment of \$75,000.

** If the minimum is not reached for Option A term and Options B through D, the customer will be charged for the difference.

Multiple services and/or multiple customer locations using WorldMark Service can contribute to individual product volume discounts and the overall monthly minimum commitment. WorldMark Operator Services and Directory Assistance usage is not included in determining product volume discounts and monthly minimum usage.

B. <u>Service Arrangements</u>

1. <u>Term Commitment Agreement</u>

WorldMark is available to customers through a term commitment option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect a term commitment will receive an additional discount off their selected option's domestic interstate outbound and inbound rates. (The Company's interstate rates are provided in its F.C.C. Tariff No. 2 as filed with the Federal Communications Commission.) Customers who elect the term commitment are subject to the following:

- (a) Customers must indicate what WorldMark service or services are to be included in the term commitment. The discounts provided under this option become effective with the first full month's usage.
- (b) Upon execution of this agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.

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- (C) Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (d) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, 25% of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to 25% of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
- (d) All customer requests to commence or terminate a WorldMark term commitment must be made in writing, either by certified mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the WorldMark term agreement will be automatically renewed for a new term of commitment.
- (e) A customer who cancels their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to other termination charges as noted above.
- C. <u>Rate Periods</u>

Peak

All calls that occur between 7 A.M. through 6:59 P.M., Monday through Friday, except on Company-recognized holidays.

Off Peak

All calls that occur between 7 P.M. through 6:59 A.M., Monday through Friday, and all calls between 7 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

D. Billing Increments

Domestic switched and dedicated access, outbound and inbound (toll-free) product calls are billed in eighteen (18) second initial increments and additional increments of six (6) seconds. WorldMark Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges will be rounded to the nearest whole cent.

E. WorldMark Rate Schedules

Per minute intrastate base rates for WorldMark Service are the same for all Options (A-D) and apply as shown below:

1. <u>Switched Per Minute Rates</u>

	Peak\Off Peak
Switched Outbound	\$0.1100
Switched Inbound	\$0.1150

2. Dedicated Per Minute Rates

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	Peak/Off Peak
Dedicated Outbound	\$0.0750
Dedicated Inbound	\$0.0800

F. WorldMark Calling Card Service

- .1 Direct Dial Rate Schedule
 - (a) Per Minute rate applying to all time periods: \$0.2500
 - (b) <u>Billing Increments</u> Domestic calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.
 - (c) Per Call Surcharge
 - (1) Per Call Surcharge: \$0.2500
 - (2) The following rates and surcharge will apply to calls which default to a live operator.

Per Minute rate:	\$0.2500
Per Call Surcharge:	\$0.5000

2. WorldMark Calling Card Service – Operator Assisted Rate Schedule

(a) If a customer chooses to access an operator to place a call, the call will be billed at the per minute rate below:

Per Minute Rate: \$0.5000

- (b) <u>Billing Increments</u> All WorldMark Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.
- (c) Per Call Surcharge

The following surcharge will apply in addition to the per minute rates above.

	Per Call Charge
Station-to-Station	\$1.50
Person-to-Person	\$3.00
Basic Surcharge	\$0.50

G. WorldMark Service and Feature Charges

WorldMark service is an interstate service offering with customers having the option of using the service for intrastate calls. Accordingly, a description of the chargeable services and features, including monthly recurring, non-recurring, change and per minute surcharges associated with WorldMark Service can be found in Section 7.11.6 of the Company's Tariff F.C.C. No. 2.

H. WorldMark Service Guarantees

The following is a list of guarantees for each product offered under this service that will automatically compensate the customer when stated product performance levels are not met.

The customer's right to receive the WorldMark Guarantees as set forth will depend upon the

Company's receipt of customer's full payment of each month's invoice. In the event the customer's account becomes past due, the Company reserves the right to void all rights to WorldMark's Service Satisfaction Guarantees and Service Restoration Guarantees as defined herein.

1. WorldMark 1+ Switched/Dedicated Service

Installation Interval Guarantee - WorldMark customers of switched outbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated outbound service (limited to Company Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

<u>Customer Compensation</u> - For each day the WorldMark switched or dedicated outbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. In addition, customers will receive credit for their installation and first month's access line charges.

<u>Service Satisfaction Guarantee</u> - The Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

<u>Service Restoration Guarantee</u> - The Company guarantees that it will restore outbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

<u>Customer Compensation</u> - If the restoration interval is exceeded, the Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

2. WorldMark Toll-Free Service

Installation Interval Guarantee - WorldMark customers of switched inbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated inbound service (limited to Company Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

<u>Customer Compensation</u> - For each day the WorldMark switched or dedicated inbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month. In addition, the monthly WorldMark toll-free service fee will be credited and dedicated customers will receive credit for their installation and first month's access line charges.

<u>Additional Number Installation Guarantee</u> - Additional toll-free numbers will be added to existing WorldMark switched or dedicated inbound service within one (1) full business day. This guarantee is not applicable if the additional number requires the installation of additional dedicated access lines or if the FCC-imposed restrictions on the availability of toll-free numbers necessitates a delay beyond the Company's control. In addition, the Company makes no warranty on our ability to overcome delays caused by competitors when porting existing numbers.

<u>Customer Compensation</u> - For each day the additional number installation interval is exceeded, a credit for each day's usage will be issued for the affected service. In addition,

the monthly WorldMark toll-free service fee will be credited for the affected service.

<u>Feature Installation Interval Guarantee</u> - New WorldMark toll-free service feature configurations will be installed in one hundred twenty (120) minutes or less from the time a request is received by our WorldMark Customer Service Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

<u>Feature Reconfiguration Guarantee</u> - Predetermined WorldMark toll-free service feature configurations will be implemented in sixty (60) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

<u>Service Reconfiguration Guarantee</u> - The Company guarantees that it will implement any predefined alternative routing schemes for WorldMark toll-free service and/or features in thirty (30) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

<u>Customer Compensation</u> - If the service or feature installation and/or reconfiguration interval is exceeded, the customer will automatically receive a credit equal to one day's average usage charges for WorldMark toll-free service and WorldMark toll-free monthly recurring service and feature charges for the affected service.

<u>Service Satisfaction Guarantee</u> - The Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

<u>Service Restoration Guarantee</u> - The Company guarantees that it will restore inbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

<u>Customer Compensation</u> - If the restoration interval is exceeded, the Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

3. WorldMark Calling Card Service

<u>Installation Interval Guarantee</u> - The Company will deliver WorldMark calling cards within five (5) business days from the date the service order is signed. Upon signing a service order for WorldMark Calling Cards, a complimentary twenty (20) minute PhonePass prepaid card will be issued for each calling card ordered.

<u>Customer Compensation</u> - If the installation interval is exceeded, a \$15.00 credit will be issued for each distinct WorldMark Calling Card number.

<u>Service Restoration Guarantee</u> - The Company guarantees that it will restore WorldMark Calling Card service interruptions within thirty (30) minutes or less, upon notification to the WorldMark Customer Support Center.

<u>Customer Compensation</u> - The Company will automatically issue a \$15.00 credit if WorldMark Calling Card Service is not restored within thirty (30) minutes. Limit one (1) credit per account per day, not to exceed thirty (30) credits in one (1) month.

<u>Card Security Guarantee</u> - If the customer's WorldMark Calling Card is deactivated due to toll fraud, they may call our WorldMark Customer Support Center and receive a free twenty

(20) minute PhonePass prepaid card number to use until we issue another calling card.

I. WorldMark Service Liability

With thirty (30) days prior written notice, the Company reserves the right to discontinue providing WorldMark Service to a customer if the Company issues five (5) or more restoration credits in a thirty (30) calendar period.

- 1. In the event the Company cancels WorldMark Service in accordance with above, the Company will reimburse the customer the charges directly related to the switch back (the "Qualifying Charges") based on the customer's prior network configuration, not to exceed the amount paid for installation of WorldMark Service.
- 2. Any WorldMark Switched Back Reimbursement due hereunder as described above, shall be due and payable to customer on or before sixty (60) calendar days from the time the Company notifies the customer of the cancellation of WorldMark Services.
- 3. Payment of the WorldMark Switch back Reimbursement may at the customer's option, be made by either (i) a credit against the customer's then-current charges for services provided by the Company, if any; or, (ii) a check drawn on a United States bank and payable in United States dollars. Said payment may be withheld if customer is in past due status with the Company.

In addition to the liability provisions specifically provided in this section, all other Rules and Regulations for liability as filed in Section 2 will also apply to WorldMark Services.

SECTION 7 - BUSINESS OFFERINGS

7.1 <u>Business Offerings (cont'd)</u>

7.1.2 <u>Verizon Business Services Versatile T1</u> <u>1/</u> [<u>1</u>/ Beginning October 3, 2005, this service is no longer available to new customers.]

Verizon Business Services Versatile T1 ("Versatile T1") is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet Dedicated Access, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

Eligibility

Customer must subscribe to service under a Verizon Business Services Agreement, Guide Type 17, with a minimum 1 year commitment as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at <u>www.verizonbusiness.com</u>.

Customer must also subscribe to the Verizon Business Services Versatile T1 offering as described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services L.P.S.C. Tariff No. 1 ("Companion Intrastate Service").

Customer is not eligible to receive the benefits of any other program or promotion related to local, long distance, conferencing or internet dedicated access services.

Monthly Recurring Charges

Customer will incur monthly recurring charges as described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services L.P.S.C. Tariff No. 1 ("Companion Intrastate Service").

Benefits

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 3000 Long Distance minutes which includes Toll Free, interstate / intrastate, and unlimited Local

Package B: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 6000 Long Distance minutes which includes Toll Free, interstate / intrastate, and unlimited Local

Package C: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 9000 Long Distance minutes which includes Toll Free, interstate / intrastate, and unlimited Local

Customers who exceed the applicable package Long Distance minutes will incur the following Long Distance per minute overage charge:

Versatile T1 Offers:

Package A:	\$625.00
Package B:	\$720.00
Package C:	\$900.00

LD Overage Charges:

Interstate:	\$0.0350
Intrastate:	\$0.0410

Calling Card Rates:Interstate:\$0.050Intrastate:\$0.070Surcharge:\$0.75 per call

Additional benefits In addition, customers will receive the benefits of the Companion Intrastate Service as described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services L.P.S.C. Tariff No. 1.

Subsection 2 - Material previously in Company Tariff No. 2

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

SECTION B RULES AND REGULATIONS (Cont.)

- 6. <u>USE OF SERVICE (CONT.)</u>
 - .07 <u>MCI Metered Use Service Option L (MCI 900)</u> <u>1/</u> [<u>1</u>/ Beginning December 1, 2007, this service is grandfathered and is no longer available to new customers.]
 - .071 MCI, pursuant to a separate contract with a customer for MCI 900 Service, provided pursuant to this tariff, may undertake to enter into contractual arrangements with others to perform caller billing on behalf of the 900 Service customer. Such contracts may require, among other things, that the customer submit to MCI a copy of all scripts of pre-recorded messages, to be placed on MCI's 900 Service, along with a copy of any advertising and promotional materials, which MCI in turn may furnish to those requested to perform the billing.
 - .072 A Customer shall not use the MCI 900 Service to transmit obscene, indecent or otherwise unlawful messages. MCI reserves the right to withhold service or discontinue service, without notice if a

message is unlawful.

- .073 MCI will use reasonable efforts to block MCI 900 Service call origination from the following types of locations: public payphones; prisons; hospitals; educational institutions; and hotels and motels. Notwithstanding this undertaking, a customer shall remain responsible for charges for use of the MCI network arising from calls placed to a Customer's 900 number(s) from such locations.
- .074 A customer for MCI 900 Service shall reasonably disclose to potential callers in promotional materials, which shall include but not be limited to all written or broadcast advertising, the charges to be billed to callers using the service.
- .075 MCI reserves the right to change a customer's 900 Service number and may do so upon providing the customer with at least seven days' notice of the change.
- .08 MCI Metered Use Service Option H (MCI 800) and Option L (MCI 900)
 - .081 If a customer of MCI 800 or MCI 900 is found to be non-compliant in passing back appropriate answer supervision, MCI reserves the right to suspend service temporarily and/or deny requests for additional service. MCI shall give the customer 10 days written notice via certified U.S. Mail of intent to suspend or deny service due to such non-compliance.
 - Nothing in this section, or in any other provision of this tariff, or in any marketing materials issued by the company, shall give any person, including prospective customers who have reserved MCI 800 or MCI 900 telephone numbers hereunder or customer who subscribe to and use MCI 800 or MCI 900 Service, or their transferees or assignees, any ownership interest or proprietary right in any particular MCI 800 or MCI 900 Service telephone number; provided, however, that if an MCI 800 or MCI 900 Service customer who has been assigned an 800 or 900 Service number by MCI enters into an arrangement with a third party or agent, the effect of which is to allow, among other things, termination of the 800 or 900 MCI Service number at the facilities of such third party or agent in order to facilitate the customer's use of MCI 800 or MCI 900 Service, then the customer may retain the 800 or 900 Service telephone number subsequent to its disassociation from the third party or agent if the 800 or 900 Service customer continues as an MCI customer, as defined in Section A of this tariff. If an MCI 800 or MCI 900 Service customer terminates the service, or if MCI terminates service to the customer, any MCI 800 or MCI 900 Service telephone number which may have been assigned to a said customer will be forfeited and will revert to MCI.
 - .083 A customer is responsible for all charges for use of the MCI network arising from calls placed to the Customer's MCI 800 or MCI 900 number(s).
 - .084 An applicant for MCI 800 or MCI 900 Service shall supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. A new traffic forecast shall be submitted quarterly after service is initiated.

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

.05 Option D (MCI Prism I)

Option D is a one way, multipoint service requiring the customer to originate calls via dedicated facilities between the customer's premises and MCI's terminal location and allowing the termination of calls via a combination of MCI provided intercity facilities and local business telephone lines. Prism I has one pricing range from each originating city, with total coverage on every line. This Range is defined by the distance between the originating city and the major metropolitan area in each terminating area code. All Option D calls are rounded to the next higher 6 second increment.

<u>Minimum Charge</u>: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.051 Access Options

- .0511 Local Access Components
 - .05111 <u>1 Digital Access</u>

1 Digital Access is a high capacity digital local access arrangement which relies on 1 transmission technology provided by the local telephone company and which may be used to connect customers' premises to MCI terminals to provide customer access to MCI Prism I Service.

Components associated with 1 Digital Access and their relevant monthly and nonrecurring charges are those shown in MCI's F.C.C. Tariff No. 1, Sections C 2.0221 and C 2.0222.

.05112 Analog Local Access

Components associated with Analog Access for MCI Prism I and their relevant monthly and nonrecurring charges are those shown in MCI's F.C.C. Tariff No. 1, Sections 2.0211 and 2.2012.

.05113 Special Access Surcharge

The Special Access Surcharge 1/ for MCI Prism I is \$36.25 per month per voice grade equivalent channel for all originating locations. [1/ The Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish MCI with an Exemption Certification (as defined herein).]

- .052 <u>Service Charge</u>: \$50 per Prism I invoice
- .053 <u>Usage Charges</u>: Usage charges are based on time of day and distance sensitive Ranges between the originating city and terminating area code.
 - a) TIME OF DAY RATE PERIODS

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM							
TO		BUSIN	ESS				
		DAY					
4:59 PM							
5:00 PM							
TO		EVENI	١G				EVE-
10:59							NING
PM							
11:00							
PM							
TO		NIGHT	8 WEEH	œnio 🔰			
7:59 AM							

TIME OF DAY RATE PERIODS

b) <u>RANGES</u>

The usage charges are based on one Intrastate Range:

Range	<u>Mileage</u>
1	All

The distance to be used in determining the appropriate Range for each call is the distance between each Option D originating city and the major metropolitan area in every terminating area code. Once this distance has been applied to the above mileage bands and the corresponding Range has been determined, that Range is used for all locations within that terminating area code.

.0531 Per Minute Usage Charges

RANGE	BUSINESS DAY	EVENING	NIGHT & WEEKEND
1	.1010	\$.1010	\$.1010

.0532 Directory Assistance

An undiscounted charge will be applied to each Directory Assistance call, in accordance with and subject to the provisions set forth in Section B 6.04 herein.

.0533 Optional Features

.05331 Accounting Codes (2 Digit) \$15/99 Codes From 1 to 99 codes per customer per originating location. Charges for accounting codes will not be prorated.

.05332 Call Records on Magnetic Tape \$100/Account

.054	54 <u>Non Recurring Charges</u>		Per Circuit/or T1 Channel	Per Order
	.0541	Installation <u>1</u> / [<u>1</u> / These charges will be ba on the type of Local Access can be found in Section C 3	used and	\$ 50
	.0542 .0543 .0544	Expedite Cancellation of Order Service Conversion	\$105	\$130 \$ 50
	.0545 .0546 .0547	Physical Change Administrative Change Other Non Recurring Charge	\$100 es	\$ 20

.05471 Set up Charges: Call Records on Magnetic Tape \$500/Account

.09 Option H (MCI 800 Service)

MCI 800 Service is an inward WATS service which permits interstate and intrastate calls to a customer's station in one location from stations in diverse geographical service areas, and in which the MCI 800 customer is billed for the calls rather than the call originators.

All Option H calls are subject to an 18-second minimum initial period and additional 6-second increments. All Option H calls are rounded to the next higher 6 second increment.

In addition to the Usage Charges set forth in Section C 3.093 following, charges for service options and special features will be billed in accordance with MCI F.C.C. Tariff No. 1, Section C 3.08.

Unless otherwise indicated herein, the terms "MCI 800 Service," "888 Service," and/or "Toll Free Service"; and the terms "800 number," "888 number," and/or "Toll Free number" can be used interchangeably when used throughout this tariff.

<u>Minimum Charge</u>: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.091 Terminating Access Line Charges

An MCI 800 customer must choose between switched WATS and Dedicated Access, and Business Lines for all lines for each 800 Service terminating service group.

.0911 Switched WATS Termination

	Monthly	Installation
per line	\$35.00	\$150.00

- .0912 <u>Dedicated Termination</u>
 - .09121 Analog Access

Charges associated with Analog Access are billed in accordance with MCI F.C.C. Tariff No. 1, Sections C 2.0211 and C 2.0212.

.09122 <u>1 Digital Access</u>

Charges associated with T1 Digital Access are billed in accordance with MCI F.C.C. Tariff No. 1, Sections C 2.0221 and C 2.0222.

.0913 <u>Business Line Termination</u>

		Non
	<u>Monthly</u>	Recurring
per account	\$0.00	\$0.00

.0914 <u>Special Access Surcharge 1</u>/ - Applicable for both Switched and Dedicated Terminating Access for MCI 800 Service.

[1/ The Special Access Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish MCI with an Exemption Certificate (as defined herein).]

.09141 Switched WATS Termination

	per line	<u>Monthly</u> \$36.25	<u>Installation</u> N/A
.09142	Dedicated Termin	ation	
	per line	<u>Monthly</u> \$27.50	<u>Installation</u> N/A

- .092 Monthly Service Charge
 - .0921 \$20.00/month service fee per service group for Switched WATS and Business Line Terminations.

- .0922 \$50.00/month service fee per service group for Dedicated Terminations.
- .093 <u>Usage Charges</u>: Usage charges are determined by such variables as time of day at each terminating location and the terminating access type.

	MON	THES	WED	THUR	EDI	SAT	SUN
8:00 AM	NON	TUES	VVED	INUK	FRI		
TO		BUSIN	EGG				
10		DAY	200				
4:59 PM							
5:00 PM							
TO		EVENI	NG				EVE-
10:59							NING
PM							
11:00							
PM							
TO		NIGHT	8 WEE	KENIO			
7:59 AM							

TIME OF DAY DISCOUNT PERIODS

.0931 Per Minute Usage Charges

.09311 Switched WATS Termination Option

	Business Day	Evening	Night & Weekend
	\$.2268	\$.2268	\$.2268
.09312	Dedicated Termination Optio	<u>n</u>	
	Business Day	<u>Evening</u>	Night & Weekend
	\$.1244	\$.1244	\$.1244
.09313	Business Line Termination O	ption	
	Business Day	Evening	Night & Weekend
	\$.1778	\$.1778	\$.1778

.094 Volume Discounts

Incremental Volume Discounts, as set forth below, are available to those MCI 800 Service customers who have established accounts with MCI and whose total monthly charge for usage equals or exceeds certain levels for a particular terminating location (MCI terminal). The discounts will be applied to the customer's monthly invoice and will be based on the total monthly domestic usage of MCI 800 Service. The discounts, when earned, will be calculated using the total usage in all three rate periods and for all service groups of the same termination type served off a particular MCI terminal. The discount is then applied to each of the terminating service groups based on their percentage of the total usage.

.0941 <u>Business Line Termination</u>

0% on total monthly usage between \$0 and \$50.00 5% on total monthly usage between \$50.01 and \$350.00, plus 10% on total monthly usage between \$350.01 and \$1,350.00, plus

EFFECTIVE: October 1, 2017

15% on total monthly usage above \$1,350.00

.0942 <u>Switched WATS Termination</u>

0% on total monthly usage between \$0 and \$50.00 5% on total monthly usage between \$50.01 and \$350.00, plus 10% on total monthly usage between \$350.01 and \$1,350.00, plus 15% on total monthly usage above \$1,350.00

.0943 Dedicated Termination

0% on total monthly usage between \$0 and \$1000.00 7% on total monthly usage between \$1000.01 and \$10,000.00, plus 12% on total monthly usage between \$10,000.01 and \$30,000.00, plus 12% on total monthly usage above \$30,000.00

.095 Other Non Recurring Charges:

The rates and Charges can be found in the Company's "Service Publication and Price Guide" (The Guide) Located on the Company's website at www.verizonbusiness.com/guide (Companion Interstate Service).

.0956 Installation <u>1/</u> [<u>1</u>/ Refer to Section 3.091, Terminating Access Line Charges.] Per Order \$50.00

.10 Option I (Vnet Service)

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Vnet Service is a customized virtual network telecommunications service. It provides a unified service for multilocation companies, providing both communications and management features. Vnet is suitable for long distance calls between company locations, as well as all long distance calls to the entire U.S. and to MCI served international locations.

Subscribers to Vnet take a Basic Feature Package under MCI's F.C.C. Tariff No. 1, which includes the availability of Dedicated and Shared Access and Termination; usage rates with associated Volume Discounts; international calling to MCI service countries; Long Distance Directory Assistance; Universal Range Privilege; plus customer defined private dialing plans, and a consolidated invoice for all Vnet calls to all locations. Additional optional features, which include Customer Information Management Access, Direct Termination Overflow, ID/Codes, Call Detail Tapes, Customized Range Privileges and Network Information Management System Access are also available to Vnet subscribers.

Vnet Service is provided as an interstate offering. The associated access lines, network usage, and features, other than specific intrastate usage charges are covered by MCI's F.C.C. Tariff No. 1. Specific intrastate usage is covered by this tariff and is being offered for Louisiana Vnet customers who have a requirement to make intrastate calls.

<u>Minimum Charge</u>: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

- .101 Access/Termination Methods
 - .1012 <u>Shared (Switched) Access</u>: The following Shared Access methods are available to

customers of Vnet Service:

- .10121 <u>Vnet Dial "1" Access</u> available in MCI-served equal access exchanges. Subscribers can dial Vnet 7-digit and 10-digit private dialing plan numbers, and 10-digit off-Vnet numbers. Subscribers must dial the prefix " 700" before a 7digit private calling plan number.
- .10122 Vnet Card Access -

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Vnet Card Access is available from any tone-dial phone via an "800" number. Subscribers can dial Vnet 7-digit and 10-digit private dialing plan numbers, and 10-digit off-Vnet numbers.

.102 Usage Charges

- .1021 <u>Vnet Card Surcharge*</u> applies to each Vnet Card Call: \$0.25 per call
- .1022 <u>Business Day Rates</u>: The following rates apply 8 a.m. 5 p.m. weekdays.

	Switched-Dedicated	Switched-Switched	Dedicated-Switched	
Intercity <u>1</u> /	Card <u>2</u> /*	Card <u>2</u> /*	Dedicated-Dedicated <u>3</u> /	
Mileage	First Add'l	First Add'l	First Add'l	
<u>Band</u>	18 Secs. 6 Secs.	<u>18 Secs. 6 Secs.</u>	<u>18 Secs. 6 Secs.</u>	
0 - 292	\$.0419 \$.0140	\$.0301 \$.0101	\$.0212 \$.0065	
293 +	\$.0419 \$.0140	\$.0301 \$.0101	\$.0212 \$.0065	

.1023 <u>Non-Business Day Rates</u>: The following rates apply at all times other than 8 a.m. - 5 p.m. weekdays.

Intercity1/ Mileage <u>Band</u>	Switchec Card 2/* First	I-Dedicated I-Switched Add'I <u>6 Secs.</u>	Card 2/* First	ed-Switched Add'l 6 Secs.	First	ed-Dedicated 3/ Add'l 6 Secs.
0 - 292	\$.0383	\$.0128	\$.0295	\$.0099	\$.0112	\$.0064
293 +	\$.0383	\$.0128	\$.0295	\$.0099	\$.0112	\$.0064

[1/ Intercity mileage is calculated by using the formula presented on page 39 and the Vertical and Horizontal Coordinates as obtained by reference to AT&T's Tariff FCC No. 274.]

[2/ Usage charges for Vnet Card calls are based on switched access origination.]

[3/ Reflects the transport portion of the call.]

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

.1023 Government Pricing Plan (GPP)

The following rates will be applied for customers of Type 11, Type 12, Type 13 and Type 14 GPPs as described in MCI's F.C.C. No. 1 tariff, Section C-16.

	Switched to Switched		Dedicated to Switched	
	First 18	Add'l 6	First 18	Add'l 6
	Seconds	Seconds	Seconds	Seconds
Day	\$0.0360	\$0.0120	\$0.0234	\$0.0078
Non-Day	\$0.0326	\$0.0109	\$0.0230	\$0.0077
	Switched to Dedicated		Dedicated to Dedicated	
	First 18	Add'l 6	First 18	Add'l 6
	Seconds	Seconds	Seconds	Seconds
Day	\$0.0234	\$0.0078	\$0.0153	\$0.0051
Non-Day	\$0.0230	\$0.0077	\$0.0126	\$0.0042

.104 Optional Features

.1041 Vnet Market Area Calling 1/

[1/ Effective November 19, 1998 this service will no longer be available to new customers.]

Vnet Market Area Calling offers intralata, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination. This call type is not available to customer locations that fall within the local service area as defined in MCImetro Local Exchange Tariffs.

The rates specified in section C-3.1022 and C-3.1023 will apply to all Market Area calls originating and terminating within the Customer's Market Area. A customer's Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange are for the specific location implementing Market Area Calling.

In addition, Vnet discounts as outlined in MCI's FCC Tariff No. 1, Section C-3.097 will apply. If a customer subscribes to a Special Customer Arrangement with intrastate discounts or rates then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling.

Customers must have Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to use this feature.

The Market Area Calling feature cannot be used to originate 911, Directory Assistance, Operator Service calls, Toll Free or to terminate inbound local calls. Customers must maintain LEC provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availability.

.11 Option J (MCI Vision) 1/

[1/ Beginning June 6, 1996, Option J (MCI Vision) will no longer be available to new subscribers unless otherwise noted herein.]

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

MCI Vision is an outbound, customized telecommunications service which may include an inbound 800 service option using Business Line, WATS Access Line, or Dedicated Access Line Termination. It provides a unified service for single or multilocation companies using switched, dedicated, and card origination, and switched and dedicated termination. Subscribers to Vision take the Vision Service Package which includes the availability of Dedicated, Switched, and Card Access and Dedicated, Switched, and WATS Access Line

Termination with Volume Discounts, Time Day Discounts, Long Distance Directory Assistance, Accounting Codes, Universal Range Privileges, Call Detail, and either a consolidated invoice or location level invoices for all Vision calls from all locations. All rates and charges apply to all MCI Vision Programs unless otherwise specified. All Option J calls will be based on an 18-second minimum per call and six-second increments except for Operator Assisted calls, which are subject to a 60 second initial period and additional 60 second increments. All Option J Off-Peak Vision or MCI Vision Power Rate Off-Peak outbound calls are subject to a six second minimum initial period and additional six second increments. Inbound service ordered with Off-Peak Vision or the MCI Vision Power Rate Off-Peak Program are subject to an 18 second minimum initial period and additional six second increments. 2/

[2/ For customers currently enrolled in the Vision RPP Plan as described in MCI's F.C.C. Tariff No. 1, customers will receive the usage rates and discounts effective on 2/1/95.]

<u>Minimum Charge</u>: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

The rules and regulations governing the provision of service for inbound 800 calls are identical to those for Option H, except where otherwise noted.

- .112 Access/Termination Methods and Charges
 - .1121 Outbound Service
 - .11211 Dedicated Access/Termination
 - .112111 <u>Analog Local Access/Termination</u> Components associated with Analog Access and their relevant monthly and non recurring charges are billed in accordance with MCI's F.C.C. Tariff No. 1, Section C 2.0211.

.11212 Shared Access

- .112121 <u>Vision Card Access*</u> Available from any touch tone phone in Louisiana via an "800" number. There is a \$.75 surcharge for each Vision Card Call.
- .112122 <u>MCI Vision Power Rate Card Access 1</u>/* [<u>1</u>/ Beginning June 6, 1996, Option J (MCI Vision) will no longer be available to new subscribers unless otherwise noted herein.]

Card Surcharge \$0.70 per call

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

.1122 Inbound 800 Service

The charges in Section C-3.091 apply.

The MCI Vision Power Rate Program will continue to be available to customers after June 6, 1996.

- .113 Rates and Charges
 - .1131 <u>Outbound Service</u>: <u>1</u>/ <u>2</u>/ [1/ Vision customers participating in MCI's Interstate Tariff Off-Peak Vision Program will

receive a 10% discount off of Switched and Dedicated intrastate Vision tariff rates. All Off-Peak Vision Program outbound calls are subject to a 6-second minimum initial period and additional 6-second increments.]

[2/ The following intrastate usage rates will apply for Vision customers participating in MCI's Interstate Vision Regional Program. Participating customers are not eligible to receive additional Vision discounts. The Vision Card Access surcharge found in Section C-3.112121 will apply to Card usage:]

Intercity Mileage	Switched	Dedicated	Vision Card*
Band	<u>Access</u>	<u>Access</u>	<u>Access</u>
0 - 100	\$.1066	\$.0869	\$.1752
101+	\$.1219	\$.0869	\$.1752

.1132 Inbound 800 Service

.11321 Per Minute Usage Charges: Inbound calls will be priced at rates specified below.

Business Line/ Switched WATS Access Line Termination \$0.1417

Dedicated Access Line Termination \$0.1003

Switched/Card Access* \$0.1350 Dedicated Access \$0.0940

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

.1133 MCI Vision Power Rate Program 1/

[1/ MCI Vision Power Rate Programs will continue to be available to customers after June 6, 1996.]

.11331 MCI Vision Power Rate

Inbound/Outbound Switched Access \$0.1108 Inbound/Outbound Dedicated Access \$0.0847 MCI Power Rate Card Access* \$0.1108 [*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

.11332 <u>MCI Vision Power Rate Off-Peak</u> - The following per minute usage rates will apply for both outbound and inbound usage. For MCI Vision Power Rate Card Off-Peak Access, the per minute usage rates found in section C-3.11331, as well as the per call surcharge found in Section C-3.112122 will apply.

	Switched <u>Access</u>	Dedicated <u>Access</u>
Peak	\$0.1444	\$0.1055
Off-Peak	\$0.0907	\$0.0746

.1134 <u>Government Pricing Plan (GPP)</u>* [* The Government Pricing Plan (GPP) and the Dedicated Termination Discount will continue to be available to customers after June 6, 1996.]

The following rates will be applied for customers of Type 11, Type 12, Type 13 and Type 14 GPPs as described in MCI's F.C.C. No. 1 tariff, Section C-16.

	Switched		Dedicated	
	First 18 Add'l 6		First 18	Add'l 6
	Seconds	Seconds	Seconds	Seconds
Day	\$0.0388	\$0.0129	\$0.0252	\$0.0084
Non-Day	0.0351	0.0117	0.0247	0.0082

.1136 <u>Operator Assistance</u> - For intrastate calls placed with the assistance of an MCI operator, the rates and surcharges described in Sections C-3.02311 and C-3.023, respectively, will apply.

.114 Discounts

.1141 <u>Time Day Discounts</u>

A 20 percent discount will apply to all outbound and inbound traffic occurring during the Evening and Night/Weekend rate periods (i.e. anytime except 8AM - 5PM weekdays). When a Vision call is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the time of day at the terminating location. Usage charges for MCI Vision Power Rate Programs are not eligible to receive this discount.

.1142 Dedicated Termination Discount * - Upon a customer's written or verbal request all Vision Switched, Dedicated, and Card Access traffic, which is transmitted between locations of a customer and terminated by means of dedicated termination facilities will receive a discount of \$0.02 per minute. This discount will be applied before any other discounts. [* The North American Numbering Plan Locations includes the continental U.S., Hawaii, Alaska, Canada, Mexico, Puerto Rico and the U.S. Virgin Islands.]

.1143 <u>Volume Discounts</u>

Volume Discounts, as set forth below, are available to those Vision customers whose total monthly combined inbound 800 and outbound usage and surcharge (not including the service fee or optional features charged) equal or exceeds \$1,000.00 per invoice. The discounts shown apply on an incremental basis and only for amounts in excess of each usage threshold. Usage charges for MCI Vision Power Rate Programs are not eligible to receive this discount.

Total Monthly Usage	Volume Discount
\$0.00	
\$ 999.99	5%
\$ 5,000.00 - \$ 9,999.99	8%
\$10,000.00 - \$19,999.99	11%
\$20,000.00 +	14%

.1144 <u>Domestic Optimizer Discount</u> - A discount of 10 percent will be applied to all outbound Vision calls which are made to the single area code with the highest total usage (in dollars) in the period for which a bill is being calculated. This discount is calculated and applied at the location level. Directory Assistance and MCI Vision Power Rate calls are excluded from this discount. This discount is calculated on usage to that area code before all other discounts other than the Time of Day and Dedicated Termination Discounts are applied.

.115 <u>Vision Service Package Fee</u> <u>1</u>/ [<u>1</u>/ The Vision Service Package feature will continue to be available to customers after June 6, 1996.]

The MCI Vision Service Package, to which all Vision customers subscribe, includes the availability of Dedicated and/or Switched Access with Volume Discounts, inbound 800, Time Day Discounts, and Long Distance Directory Assistance, plus the following:

For Inbound 800 and Outbound Service:

Call Detail on Paper and/or Magnetic Tape

Call detail records, including the prediscounted price for each call. One type of Call detail medium is included in this Package Fee; however, the customer may receive both Paper and Magnetic Tape at these additional costs: \$25 one time set up fee, \$25 per month.

For Outbound Service:

Accounting Codes (up to 7 digits)

A customer can specify that Accounting Codes are to be dialed from specific dedicated access groups and Dial "1" telephone numbers (ANIs).

Universal Calling Range Privileges

A customer can specify the type of Vision calls allowable for users on each Dedicated Access Line group, for each Vision Card authorization code and for each Dial "1" ANI (originating telephone number) and for each ID code. The range privileges are defined as follows:

=	no calls allowed
=	the United States
=	Range 2 plus all other North American Numbering Plan Locations* and all MCI
	served international countries
_	Panga 2 plus all other North American Numbering Dian Logations*

4 = Range 2 plus all other North American Numbering Plan Locations*

The monthly MCI Vision Service Package Fee is \$50 per customer per month for those customers whose monthly usage is less than \$500. The MCI Vision Service Package fee for customers whose monthly usage is between \$475 and \$500 in a given month will be the difference between their monthly usage and \$500. For example, customers whose monthly usage is \$480 per month would be charged \$20. All customers billing over \$500 per month will pay no monthly MCI Vision Service Package Fee.

.116 <u>Optional Features 1/</u>

0 2 3

[1/ Optional Features will continue to be available to customers after June 6, 1996.]

- .1161 For Outbound Service
 - .11611 <u>Direct Termination Overflow (DTO)</u> 2/: Allows the customer to designate that calls to specific terminating dedicated trunk groups are to be alternately routed over shared MCI facilities or to another dedicated trunk group, if all the trunks in the target terminating trunk group are busy. [2/ For Inbound 800 service, these charges apply.]
 - .116111 <u>Interswitch DTO Call Segment Charges</u>: Customer pays for two call segments for calls where the originating MCI Switch and the serving

MCI Switch of the target terminating trunk group are different.

- Segment 1: From the originating point to target terminating dedicated trunk group. Switched Access, Dedicated Access, or Vision Card Access charges (Section C-3.1131) and the Dedicated Termination Discount (Section C-3.1133) will apply.
- Segment 2: From the target terminating dedicated trunk group to destination telephone number or terminating dedicated trunk group. Dedicated Access charges (Section C-3.1131) will apply if destination telephone number or terminating dedicated trunk group is over 100 miles from target terminating dedicated trunk group. The Dedicated Termination Discount will be taken if applicable.
- .116112 Intraswitch DTO Call Segment Charges: Customer pays for one call segment where the originating MCI Switch and the serving MCI Switch of the target terminating trunk group are the same.

From the originating switch to destination telephone number or to terminating dedicated trunk groups, Switched Access, Dedicated Access, or Vision Card Access charges (Section C-3.1131) and the Dedicated Termination Discount (Section C-3.1133) will be assessed where applicable for intrastate calls.

.11612 <u>MCI Vision Invoicing 1</u>/ - A customer must choose between two options of invoicing. With Consolidated Invoicing, a single monthly invoice will be rendered for all locations of a Corporate Enterprise. With the Corporate Enterprise will receive an individual invoice and will be responsible for remitting payment for usage and charges associated with that particular account. The Corporate Enterprise must accept contingent financial responsibility for all invoice charges to accounts electing this option. [1/ For inbound 800 service, these invoicing options apply.]

		Monthly <u>Recurrin</u>	g	Installation
Consolidated Invoicing		\$0		\$0
Location Level Invoicing Enterprise	\$25/Cor	porate	\$3/Invoid)e

- .1162 Additional Optional Features must be purchased from MCI's F.C.C. Tariff No. 1.
- .13 Option L (MCI 900 Service)

MCI 900 Service is an inbound, long distance, voice-grade telecommunications service that permits callers to place long distance calls to the Customer's stations in one location from stations in diverse geographical service areas. MCI 900 Service Customers may provide live or pre-recorded messages to callers using Customer's own equipment.

It is the customer's responsibility to provide answer supervision back to the MCI point of connection even when the MCI 900 Service is connected to switching equipment or a Customer-provided communications

system. In such cases, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon the delivery of the call to the customer's switching equipment or communications system and ends upon termination of the call. Intrastate service is an add-on to the interstate 900 Service provided in MCI's F.C.C. Tariff No. 1.

- .131 Monthly Recurring Charges
 - .1311 <u>Termination Access Line Charges</u>: An MCI 900 customer must use Dedicated Access at each 900 Service termination location. The access must provide hardware answer supervision.
 - .13111 Dedicated Termination
 - .131111 <u>T-1 Digital Access</u> Charges associated with T-1 Digital Access are billed in accordance with MCI's F.C.C. Tariff No. 1, Section C-3.1511.
 - .1312 <u>Special Access Surcharge</u> <u>1</u>/ Applicable for Dedicated Terminating Access to MCI 900 Service.

[1/ The Special Access Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish MCI with an Exemption Certificate (as defined herein).]

- .13121 <u>Dedicated Termination</u>: The monthly charges for Special Access Surcharge for each voice grade equivalent channel are shown in the table in Section C-2.02113 of MCI's F.C.C. Tariff No.1. (No non-recurring charges apply.)
- .1313 <u>Per Minute Usage Charges</u>: The rates will be in effect seven days a week and at all times of the day. Calls will be billed at a minimum of 30 seconds and rounded thereafter, to the next higher six second increment.

1st 30 Sec	Add'l 6 Sec
\$0.1550	\$0.0310

- .132 Feature Charges: All optional features will be billed in accordance with MCI's F.C.C. Tariff No. 1.
- .16 <u>Option O (MCI HotelDirect)</u> <u>1/</u> [1/ Beginning July 3, 1997, Option O will no longer be available to new subscribers.]

Option O is an outbound, customized telecommunication service which may include an inbound service option using Business Line, WATS Access Line, or Dedicated Access Line termination. It provides service for single and multi-location customers using switched and/or dedicated origination, and switched and/or dedicated termination. All outbound Option O calls are subject to a 30 second minimum initial period and are rounded to the next higher six second increment. All inbound Option O calls are subject to an 18 second minimum initial period and are rounded to the next higher six second increment. If the computed charge for a call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Option O is offered as an add-on to MCI's Interstate offing. To be eligible for service, a customer must subscribe to outbound service at all of its locations.

In addition to the usage charges set forth below, charges for terminating access lines, service options, and optional features will be billed in accordance with MCI's F.C.C. Tariff No. 1.

- .161 Usage Charges
 - .1611 <u>Outbound Service Per Minute Rates</u>

Swi	tched	Ded	icated
Peak	Off-Peak	Peak	Off-Peak

\$0.1374 \$0.1099 \$0.0945 \$0.0756

.1612 Inbound Service Per Minute Rates

Switched		Dedic	ated
Peak	Off-Peak	Peak	Off-Peak
\$0.1837	\$0.1390	\$0.1233	\$0.0986

.18 Option Q (MCI MASTERS)

MCI MASTERS is a one-way dial in-dial out multipoint service. All Option Q calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded down to the next whole cent for all intrastate calls. MCI MASTERS is available to students, faculty and administrators of educational institutions, to students, faculty, and administrators involved in a business relationship with other entities, and to employees of government agencies, provided that said institutions, entities and agencies have agreed to act as MCI's agent in connection with the provision of service.

Option Q customers can place on-site or off-site calls. On-site calling, which requires no special access dialing sequences, originates from telecommunications equipment enrolled in MCI MASTERS which is located within the campus of participating educational institutions or agency locations or is routed through the participating educational institution's or agency location's switching equipment. Off-site calling requires the caller to access the service by dialing an MCI-provided 800 number. Off-site calls can originate from telecommunications equipment located anywhere within the state.

<u>Minimum Charge</u>: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.181 Usage Charges

.1811	<u>On-Site</u> :	The following per minute usage rates apply:		
<u>Range</u>		<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
All		\$02248	\$0.1610	\$0.1429
.1812	Off-Site:	The following per n	ninute usage rates a	pply:
<u>Range</u>		<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
All		\$0.2470	\$0.1852	\$0.1644

- .1814 <u>Dial Home</u>: Dial Home allows MCI MASTERS customers to be eligible to place collect calls from on- or off-site telephones. The called party who accepts charges for the Dial Home call is the customer for service under this Tariff. Customers will be charged the rates in Section C-3.1812 and the access surcharge in Section C-3.182 for each such call.
- .182 <u>Access Charges</u>: A per call surcharge of \$.40 will apply to each MCI MASTERS off-site call. The surcharge will also apply when placing Directory Assistance calls.

.19 Option R (University Dial 1)

University Dial 1 is a one-way dial in-dial out multipoint service. Customers may originate and terminated calls from any telephone within the state. All Option R calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent for all calls. University Dial 1 is available to students, faculty, and administrators of educational institutions that agree to act as MCI's agent in connection with the provisions of this service.

University Dial 1 calls originate and terminate via local exchange carrier switched facilities. A customer may access service by: 1) designating MCI as its Primary Interexchange Carrier (PIC); or, 2) dialing an MCI Carrier Identification Code (CIC). A customer is not required to select MCI as its PIC in order to use this service. In all instances, access to service must be made via a Personal Identification Number (PIN), which will be used as the basis to invoice the customer. The assignment of a PIN establishes the user as a customer subject to all applicable provisions in this tariff which pertain to customers. Terms and conditions will be applied in accordance with MCI's Tariff F.C.C. No. 1.

<u>Minimum Charge</u>: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

- .191 Usage Charges
 - .1911 The following per minute usage charges apply to all calls originating and terminating within the state:

<u>Peak</u>	<u>Off-Peak</u>
\$0.1900	\$0.1400

Peak rates apply from 7:00 a.m. - 6:59 p.m., Monday through Friday; Off-Peak rates apply at all other times.

.192 <u>Features</u>

.1922 <u>Personal Identification Number (PIN)</u>: Each ANI will be assigned one or more four-digit PINs which must be used to access service. Invoices will be provided at the PIN level. There is no limit to the number of PINs assigned to an ANI. There is no additional charge for this feature.

.23 <u>Option U (hospitalityMCI)</u> <u>1</u>/ [<u>1</u>/ Beginning July 3, 1997, Option U will no longer be available to new subscribers.]

Option U is an outbound, customized telecommunications service which may include an inbound service option using a Business Line, WATS Access Line, or Dedicated Access Line Termination. Option U provides service for single and multi-location customers using switched and/or dedicated access origination and switched and/or dedicated termination. Option U may be used for long distance calls between customer locations and to other locations within the state. Upon enrollment a customer must commit to a term plan option and is bound by all terms and conditions as described in MCI's F.C.C. Tariff No. 1. All intrastate Option U calls are subject to an 18-second minimum initial period and are rounded to the next higher six second increment. If the computed charge for a call includes a fraction of a cent, the fraction us rounded to the nearest whole cent. When a hospitalityMCI call is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the time of day at the terminating location. To be eligible for service, a customer must subscribe to outbound service at all of its locations.

In addition to the usage charges set forth below, charges for terminating access lines, service options, discounts, surcharges, and optional features will be billed in accordance with MCI's F.C.C. Tariff No. 1.

The rules and regulations governing the provision of service for inbound calls are identical to those in Option H (MCI 800 Service), except where otherwise noted.

<u>Minimum Charge</u>: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.231 Per Minute Usage Charges 2/

[2/ Peak rates will apply between 8 a.m. and 5 p.m. weekdays, and Off-Peak rates will apply at all other times.]

.2311 <u>Outbound Service</u> - The following per minute charges will apply to all outbound calls made within the state based on access type and time of day.

	Peak	<u>Off-Peak</u>
Switched Access and Card	\$0.1179	\$0.0876
Dedicated Access	\$0.0819	\$0.0609

.2312 <u>Inbound Service</u> - The following per minute charges apply to inbound service calls as described in Section C-3.09, based on termination type and time of day.

Dusinger Line Termination/	Peak	<u>Off-Peak</u>
Business Line Termination/ Switched WATS Termination	\$0.1179	\$0.0876
Dedicated Termination	\$0.0819	\$0.0609

- .2313 <u>Card Access Surcharges</u> A per call surcharge of \$.75 applies to each hospitalityMCI calling card call, other than calls to Directory Assistance, in addition to the rates specified in Section C-3.2311.
- .2314 <u>Other Charges</u> Customers may receive Inbound Features as described in Section C-3.09 at the rates described in that section. In all instances, no discounts apply.
- .2316 <u>Operator Services</u> For intrastate calls placed with the assistance of an MCI operator, the rates and surcharges described in Sections C-3.0231 and C-3.023 respectively, apply.
- .25 Option X (networkMCI One)

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option X (networkMCI One) is an outbound, customized telecommunications service which may include an inbound service option using Business Line or Dedicated Access Line termination. It provides a unified service for single or multi-location companies using switched, dedicated, and card origination, and switched and dedicated termination. Option X is suitable for intrastate calls between company locations, as well as all other intrastate calls within the state. Except as otherwise specified, all intrastate Option X calls are subject to an 18-second minimum initial period and are rounded to the next higher six-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and additional 60-second increments. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Subscribers to networkMCI One receive the networkMCI One Service package which includes the availability of Dedicated, Switched, and Card Access and Dedicated and Switched Access Line Termination, networkMCI One Toll Free, Directory Assistance, Accounting Codes, Universal Range Privileges, Custom Calling Range Privileges, Call Detail, and either a consolidated invoice or location level invoices for all networkMCI One calls from all locations.

The rules and regulations governing the provision of service for toll free service are identical to those for Metered Use Service Option H (MCI 800 Service) except where otherwise specified.

<u>Minimum Charge</u>: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

- .251 Access/Termination Methods and Charges
 - .2511 Outbound and Inbound Service

.25111 Dedicated Access/Termination

.251111 T-1 Digital Access Termination

T-1 Digital Access is available with networkMCI One. Monthly and non-recurring charges are specified in Section C-2.02211 as in effect on the date of the invoice.

In addition to the charges associated with these components, MCI will assess charges for the following option, if applicable:

T-1 Digital Access Features: Access Integration as specified in Section C-2.02216 of MCI's Tariff F.C.C. No. 1.

In addition, a networkMCI One customer may allow another networkMCI One customer to terminate calls on the first customer's network via dedicated access. This feature is available at the request of the networkMCI One customer on whose network the calls are to terminate. Such requests must be submitted to MCI in writing. Other customers authorized to make such dedicated access calls must dial a private dialing plan number.

.251112 Analog Access/Termination

Analog Local Access is available with networkMCI One. Monthly and non-recurring charges are specified in Section C-2.02112 as in effect on the date of the invoice.

In addition to the charges associated with these components, MCI will assess charges for the following option, if applicable:

Analog Access Functions: Access Integration as specified in Section C-2.02115 of MCI's Tariff F.C.C. No. 1.

.25112 Shared Access

.251121 <u>networkMCI One Switched Outbound Location Minimum Charge</u>: The minimum charge applies to each networkMCI One customer location using switched access. Each customer's networkMCI One usage at each location, during each month, must equal or exceed \$5 or the customer will be charge the difference between the customer's actual usage charges and \$5. All networkMCI One usage and surcharges associated with each such location will apply in satisfaction of the minimum charge.

.251122 networkMCI One Card Access

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

NetworkMCI One Card Access (via a networkMCI One Card) may originate and terminate from any touch-tone phone in the state via a toll free number.

- .2511221 networkMCI One Card Surcharge: The NetworkMCI One Card per call surcharge is specified in MCI's Tariff F.C.C. Tariff No. 1.
- .251123 networkMCI One Toll Free Remote Access: Allows access to the customer's networkMCI One network via a customer-specific toll free number from anywhere in the state. This feature is available for onnet calls, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via networkMCI One Card Access.
 - .2511231 networkMCI One Toll Free Access Surcharge: For networkMCI One Toll Free Access Remote calls which originate within the state, the applicable per call surcharge can be found in MCI's Tariff F.C.C. No. 1. This per-call charge applies in addition to the applicable charges specified in Section C-2.25211.

.25113 Inbound Service

The access methods and charges specified in Section C-3.09 apply for networkMCI One Toll Free Service unless otherwise specified.

.252 Usage Rates and Charges

.2521 Outbound and Inbound Service

.25211 Per Minute Usage Charges:

The following per-minute rates apply to outbound networkMCI One and inbound networkMCI One Toll Free Service usage within the state. Outbound networkMCI One usage charges are based on origination type. Inbound networkMCI One Toll Free Service usage charges are based on termination type.

Access Type	Rate
Switched Origination or Termination	\$0.1010
Dedicated Origination or Termination	\$0.0701
networkMCI One Card Access*	\$0.1010

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

.2522 **Operator Assistance:**

Operator Assistance is available for outbound calls made by customers using switched, including networkMCI One Card Access, and dedicated access only. Applicable usage rates and surcharges are as specified in Sections C-3.02311 and C-3.023, respectively.

.2531 networkMCI One Market Area Calling 1/ Effective November 19, 1998 this service will no longer be available to new [1/ customers.]

networkMCI One Market Area Calling offers intralata, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination. This call type is not available to customer locations that fall within the local service area as defined in MCImetro Local Exchange Tariffs.

The rates specified in section C-3.25211 will apply to all Market Area calls originating and terminating within the Customer's Market Area. A customer's Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange are for the specific location implementing Market Area Calling.

In addition, networkMCI One discounts as outlined in MCI's FCC Tariff No. 1, Section C-3.41 (excluding the Dedicated Termination Discounts) will apply. If a customer subscribes to a Special Customer Arrangement with intrastate discounts or rates then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling.

Customers must have Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to use this feature.

The Market Area Calling feature cannot be used to originate 911, Directory Assistance, Operator Service calls, Toll Free or to terminate inbound local calls. Customers must maintain LEC provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availability.

.254 Non-Recurring Charges:

The rates and Charges can be found in the Company's "Service Publication and Price Guide" (The Guide) Located on the Company's website www.verizonbusiness.com/guide (Companion Interstate Service).

Per circuit or T-1 channel installation charges will be based on the type of Local Access used and can be found in Section C-2.

.32 Option EE (MCI WorldCom On-Net Voice Services) 1/

[1/ Effective January 5, 2004, this service will no longer be available to new customers.] [Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option EE is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. Option EE provides a service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination.

Except as otherwise specified, all domestic Option EE calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service Option H (MCI 800 Service) except where otherwise specified.

This tariff is being offered to Louisiana customers that have a requirement to make intrastate calls. Intrastate

service is provided in conjunction with interstate Option RR service and is available only to customers subscribing to interstate Option RR as provided in MCI's Interstate Tariff F.C.C. No. 1.

<u>Minimum Charge</u>: The Company does not invoice charges in fraction of a cent; the minimum charge for any charge element is \$.01.

- .321 Usage
 - .3211 Definitions

The following definitions will apply for all usage rates:

"Dedicated": A non-switched connection between a customer's premises and an MCI Point of Presence.

<u>'Half-Net</u>" A Switched connection between a customer premises and an MCI Point of Presence which is provided by MCI or a MCI affiliate.

"Switched": A switched connection between a customer's premises and an MCI POP which is not provided by MCI or an MCI affiliate.

Card: Call origination using an Option EE Card.

- .3212 Intrastate Usage Rates
 - .32121 <u>Outbound Rates:</u> The following per-minute rates will apply to Option EE usage. Usage charges are based on origination type.

Origination Type: Outbound	Termination Type: Outbound	Rate Per Minute
Dedicated	Dedicated	\$0.1795
Dedicated	Switched	\$0.1895
Switched/Card*	Dedicated	\$0.2590
Switched/Card*	Switched	\$0.2690
Local Network Connection	Local Network Connection	\$0.1634
Local Network Connection	Dedicated	\$0.1634
Local Network Connection	Switched	\$0.1734
Dedicated	Local Network Connection	\$0.1795
Switched	Local Network Connection	\$0.2590
Card*	Local Network Connection	\$0.2690

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

.32122 <u>Inbound Rates</u>: The following per-minute rates will apply to Option EE usage. Usage charges are based on termination type.

Origination Type: Outbound	Termination Type: Outbound	Rate Per Minute
Switched	Dedicated	\$0.1895
Switched	Switched	\$0.2690
Local Network Connection	Local Network Connection	\$0.1634
Local Network Connection	Dedicated	\$0.1795
Local Network Connection	Switched	\$0.2590
Switched	Local Network Connection	\$0.1734

- .3213 <u>Usage Rates for Operator Assisted Calling</u>: The following charges apply to outbound Operator Assisted calls made by customers using switched (including Option EE Card Access) and dedicated access.
 - .32131 <u>Classification (A)</u>: For calls within classification (a), as specified in Section C-3.023 (excluding collect calls and calls which are billed by a third party), the usage rates found in Section C-3.0231 will apply.
 - .32132 <u>Classifications (C)and (D)</u>: For calls within classifications (c) and (d), as specified in Section C-3.023 (excluding collect calls and calls which are billed by a third party), the usage rates found in Section C-3.0231 will apply.
 - .32133 <u>Operator Services Surcharges</u>: Except as specified below, for all calls in classifications (a), (c) and (d), as specified in Section C-3.023 (excluding collect calls and calls which are billed by a third party), the undiscountable surcharges, as set forth in Section C-3.023, will apply.

Surcharge	
Operator Station	\$2.10
Person to Person	\$3.90
Operator Dialed	\$1.15

.322 Option EE Card Access

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option EE Access (via an Option EE Card) may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in Section C-3.3212 will apply.

The following per-call surcharge will apply to each Option EE Card call, other than calls to Directory Assistance:

Surcharge Per Call \$0.90

.323 <u>Option EE Toll Free Remote Access</u>: Allows access to the customer's Option EE network via a customer specific toll free number from anywhere in the U.S. This feature is available for calling within the customer's private network, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via Option EE Card Access.

The following charge applies to each Option EE Toll Free Remote Access call which originates and terminates within the state. This per-call charge applies in addition to applicable usage charges as described above in Section C-3.3212:

<u>Surcharge</u> \$0.25

.324 Option EE Term

Per Call

The Option EE Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option EE through the Option EE Term Plan are subject to the terms and conditions outlined for Option RR in MCI's Tariff F.C.C. No. 1 except for the discount on eligible intrastate charges as defined below.

.3241 Eligible Intrastate charges is the customer's total intrastate usage of the following, after

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the application of promotional and other discounts: intrastate inbound and outbound usage and Option EE Card, Option EE Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option EE Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

.3242 <u>Term Commitment/Discounts</u>: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

Term Commitment	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

.325 On-Net Plus Plan

Eligibility: To be eligible for this program, customers:

must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, or 8 as described in the Company's "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com;

must be new business customers or existing business customers who is eligible for renewal of their contracts;

Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

Outbound:

		1 Year	2 Year
Origination Type	Termination Type	Per Minute Rate	Per Minute Rate
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.0862	\$0.0831
Local Network Connection	Switched	\$0.0862	\$0.0831
Dedicated	Local Network Connection	\$0.0943	\$0.0906
Dedicated	Dedicated/Switched	\$0.0943	\$0.0906
Switched/Card*	Local Network Connection	\$0.1411	\$0.1363
Switched/Card*	Dedicated	\$0.1411	\$0.1363
Switched/Card*	Switched	\$0.1411	\$0.1363
Inbound:			

		1 Year	2 Year
Origination Type	Termination Type	Per Minute Rate	Per Minute Rate
Local Network Connection	Local Network Connection	\$0.0862	\$0.0831
Local Network Connection	Dedicated	\$0.0943	\$0.0906
Local Network Connection	Switched	\$0.1411	\$0.1363
Switched/Card*	Local Network Connection	\$0.0862	\$0.0831
Switched/Card*	Dedicated	\$0.0943	\$0.0906

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Switched/Card*	Switched	\$0.1411	\$0.1363
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[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

.326 Agent Program:

Eligibility: To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering;
- may not receive service under any other term plan;

- must subscribe to the MCI On-Net Voice Services Agent Program as described in the Company's "Service Publication and Pricing Guide" located on Verizon Business website at www.verizonbusiness.com; and,

- must subscribe to exchange service provided by the Company or a Company affiliate.

<u>Term Commitment and Renewal Options</u>: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

<u>Usage Charges</u>: The following per-minute rates apply during each monthly period of a Customer's term of service intrastate outbound usage which originates via Local Network Connection and terminates via switched and Toll Free usage that originates switched and terminates Local Network Connection.

Per-Minute Rate \$ 0.0453

Classifications, Practices and Regulations:

 <u>Termination</u>: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

.327 Intrastate Plus

Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must receive interstate service under a New Special Customer Arrangement (SCA)
 Guide Type 6, 7, 8, 9 or 10 as described in the "Service Publication and Price Guide"
 located on the Company's website at www.verizonbusiness.com;

Usage Charges:

		<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Origination Type: Outbound	Termination Type: Outbound	<u>Term</u>	<u>Term</u>	<u>Term</u>
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.0415	\$0.0400	\$0.0388
Local Network Connection	Switched	\$0.0415	\$0.0400	\$0.0388
Dedicated	Local Network Connection	\$0.0415	\$0.0400	\$0.0388
Dedicated	Dedicated or Switched	\$0.0415	\$0.0400	\$0.0388
Switched/Card*	Local Network Connection	\$0.0618	\$0.0600	\$0.0582
Switched/Card*	Dedicated	\$0.0618	\$0.0600	\$0.0582
Switched/Card*	Switched	\$0.0618	\$0.0600	\$0.0582
		<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Origination Type: Inbound	Termination Type: Inbound	Term	Term	Term
Local Network Connection	Local Network Connection	\$0.0415	\$0.0400	\$0.0388
Local Network Connection	Dedicated	\$0.0415	\$0.0400	\$0.0388
Local Network Connection	Switched	\$0.0618	\$0.0600	\$0.0582
Switched/Card*	Local Network Connection	\$0.0415	\$0.0400	\$0.0388
Switched/Card*	Dedicated	\$0.0415	\$0.0400	\$0.0388
Switched/Card*	Switched	\$0.0618	\$0.0600	\$0.0582

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

.3271 Intrastate Plus Optional Calling Plan I

Eligibility: To receive the following benefits of this plan, customers:

must demonstrate to MCI reasonable satisfaction that it will accept a competitor's offer of service in place of Intrastate Plus if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Intrastate Plus.

		<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Origination Type: Outbound	Termination Type: Outbound	Term	Term	<u>Term</u>
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.0310	\$0.0310	\$0.0310
Local Network Connection	Switched	\$0.0310	\$0.0310	\$0.0310
Dedicated	Local Network Connection	\$0.0310	\$0.0310	\$0.0310
Dedicated	Dedicated or Switched	\$0.0310	\$0.0310	\$0.0310
Switched/Card*	Local Network Connection	\$0.0618	\$0.0600	\$0.0582
Switched/Card*	Dedicated	\$0.0618	\$0.0600	\$0.0582
Switched/Card*	Switched	\$0.0618	\$0.0600	\$0.0582
		1 Voor	2 Voor	2 Voor
Origination Type: Inbound	Termination Type: Inbound	<u>1 Year</u> Term	<u>2 Year</u> Term	<u>3 Year</u> <u>Term</u>
Local Network Connection	Local Network Connection	\$0.0310	\$0.0310	\$0.0310
		ψ0.0510	ψ0.0510	ψ0.0010

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Local Network Connection	Dedicated	\$0.0310	\$0.0310	\$0.0310
Local Network Connection	Switched	\$0.0618	\$0.0600	\$0.0582
Switched/Card*	Local Network Connection	\$0.0310	\$0.0310	\$0.0310
Switched/Card*	Dedicated	\$0.0310	\$0.0310	\$0.0310
Switched/Card*	Switched	\$0.0618	\$0.0600	\$0.0582

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

.93. Option NNNN Verizon Business Services I

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

.02 <u>Outbound Rates</u>: The following per-minute rates will apply to Verizon Business Services I usage. Usage charges are based on origination type.

<u>Alternative Rates:</u> The following range of per-minute rates will apply to Option NNNN usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

Origination Type	Termination Type	Range of rates (high to low)		<u>gh to low)</u>
Local Network Connection	Local Network Connection	\$0.0415	to	\$0.0080
Local Network Connection	Dedicated	\$0.0415	to	\$0.0080
Local Network Connection	Switched	\$0.0415	to	\$0.0080
Dedicated	Local Network Connection	\$0.0415	to	\$0.0080
Dedicated	Dedicated	\$0.0415	to	\$0.0115
Dedicated	Switched	\$0.0415	to	\$0.0080
Switched	Local Network Connection	\$0.0618	to	\$0.0080
Switched/Card*	Dedicated	\$0.0618	to	\$0.0080
Switched/Card*	Switched	\$0.0618	to	\$0.0175

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

.03. <u>Inbound Rates</u>: The following per-minute rates will apply to Verizon Business Services I usage. Usage charges are termination type.

<u>Alternative Rates:</u> The following range of per-minute rates will apply to Option NNNN usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

Termination Type

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Local Network Connection	Local Network Connection	\$0.0415	to	\$0.0090
Local Network Connection	Dedicated	\$0.0415	to	\$0.0090
Local Network Connection	Switched	\$0.0618	to	\$0.0090
Switched	Local Network Connection	\$0.0415	to	\$0.0090
Switched	Dedicated	\$0.0415	to	\$0.0090
Switched	Switched	\$0.0618	to	\$0.0170

08. <u>Verizon Business Services I Term Plan</u>

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

The Verizon Business Services I Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Verizon Business Services I through the Verizon Business Services I Term Plan are subject to the terms and conditions outlined for Verizon Business Service I in the Company's "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Verizon Business Services I Card, Verizon Business Services I Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Verizon Business Services I Term Plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

<u>Term Commitment/Discounts</u>: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

Term Commitment	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

1. Verizon Business Services I Optional Calling Plan I

Eligibility: To receive the following benefits of Verizon Business Services I Option Calling Plan I:

- Customer must demonstrate to MCI reasonable satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services I if it does not receive the benefits of this plan.
- Customer may not receive any other rates, discounts or benefits applicable to Verizon Business Services I.

Usage Charges:

The following per minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

Origination Type: Outbound	Termination Type: Outbound	1 Year Term	2 Year Term	3 Year Term
Local Network Connection	Local Network Connection	\$0.0310	\$0.0310	\$0.0310
Local Network Connection	Dedicated	\$0.0310	\$0.0310	\$0.0310
Local Network Connection	Switched	\$0.0310	\$0.0310	\$0.0310
Dedicated	Local Network Connection	\$0.0310	\$0.0310	\$0.0310
Dedicated	Dedicated or Switched	\$0.0310	\$0.0310	\$0.0310

MCI COMMUNICATIONS SERVICES, INC. d/b/a VERIZON BUSINESS SERVICES LOUISIANA INTEREXCHANGE SERVICES CATALOG SCHEDULE NO. 1 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: October 1, 2017

Switched/Card* Switched/Card* Switched/Card*	Local Network Connection Dedicated Switched	\$0.0618 \$0.0618 \$0.0618	\$0.0600 \$0.0600 \$0.0600	\$0.0582 \$0.0582 \$0.0582
Origination Type: Inbound	Termination Type: Inbound	1 Year Term	2 Year Term	3 Year Term
Local Network Connection	Local Network Connection	\$0.0310	\$0.0310	\$0.0310
Local Network Connection	Dedicated	\$0.0310	\$0.0310	\$0.0310
Local Network Connection	Switched	\$0.0618	\$0.0600	\$0.0582
Switched/Card*	Local Network Connection	\$0.0310	\$0.0310	\$0.0310
Switched/Card*	Dedicated	\$0.0310	\$0.0310	\$0.0310
Switched/Card*	Switched	\$0.0618	\$0.0600	\$0.0582

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

105. Option ZZZZ (Verizon Business Service II), Cont'd)

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Intrastate Usage Rates:

<u>Alternative Rates:</u> The following range of per-minute rates will apply to Option ZZZZ usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

Origination Type	Termination Type	Range of ra	ates (ł	nigh to low)
Local Network Connection	Local Network Connection	\$0.0415	to	\$0.0080
Local Network Connection	Dedicated	\$0.0415	to	\$0.0080
Local Network Connection	Switched	\$0.0415	to	\$0.0080
Dedicated	Local Network Connection	\$0.0415	to	\$0.0080
Dedicated	Dedicated	\$0.0415	to	\$0.0115
Dedicated	Switched	\$0.0415	to	\$0.0080
Switched	Local Network Connection	\$0.0618	to	\$0.0080
Switched/Card*	Dedicated	\$0.0618	to	\$0.0080
Switched/Card*	Switched	\$0.0618	to	\$0.0175

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

<u>Inbound Rates:</u> The following per-minute rates will apply to Option ZZZZ usage. Usage charges are based on termination type.

<u>Alternative Rates:</u> The following range of per-minute rates will apply to Option ZZZZ usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1

year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

Origination Type	Termination Type	Range of ra	ates (h	nigh to low)
Local Network Connection	Local Network Connection	\$0.0415	to	\$0.0090
Local Network Connection	Dedicated	\$0.0415	to	\$0.0090
Local Network Connection	Switched	\$0.0618	to	\$0.0090
Switched	Local Network Connection	\$0.0415	to	\$0.0090
Switched	Dedicated	\$0.0415	to	\$0.0090
Switched	Switched	\$0.0618	to	\$0.0170

<u>Alternative Directory Assistance</u>: The following Alternative Directory Assistance charge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, customer must meet the Alternative Rates requirements as described herein.

Alternative Directory Assistance:Range of Rate (high to low)\$1.40 to \$0.35

<u>Alternative Card Surcharge*</u>: The following Alternative Card Surcharge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, Customer must meet the Alternative Rates requirements as described in Section C-3.93, herein.

 Alternative Card Surcharge:

 Range of Rate (high to low)
 \$0.90 to \$0.00

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

<u>Option ZZZZ Term:</u> The Option ZZZZ Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option ZZZZ through the Option ZZZZ Term Plan are subject to the terms and conditions outlined for Verizon Business Service II in the Company's "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option ZZZZ Card, Option ZZZZ Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option II Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

<u>Term Commitment/Discounts</u>: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

Term Commitment	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

1051. Verizon Business Services II Optional Calling Plan I 1/

To receive the following benefits of Verizon Business Services II Option Calling Plan I, Customer must demonstrate to MCI reasonable satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services II if it does not receive the benefits of this plan. Customer may

Origination Type: Outbound	Termination Type: Outbound	1 Year Term	2 Year Term	<u> 3 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0310	\$0.0310	\$0.0310
Local Network Connection	Dedicated	\$0.0310	\$0.0310	\$0.0310
Local Network Connection	Switched	\$0.0310	\$0.0310	\$0.0310
Dedicated	Local Network Connection	\$0.0310	\$0.0310	\$0.0310
Dedicated	Dedicated or Switched	\$0.0310	\$0.0310	\$0.0310
Switched/Card*	Local Network Connection	\$0.0618	\$0.0600	\$0.0582
Switched/Card*	Dedicated	\$0.0618	\$0.0600	\$0.0582
Switched/Card*	Switched	\$0.0618	\$0.0600	\$0.0582
Origination Type: Inbound	Termination Type: Inbound	1 Year Term	2 Year Term	<u>3 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0310	\$0.0310	\$0.0310
Local Network Connection	Dedicated	\$0.0310	\$0.0310	\$0.0310
Local Network Connection	Switched	\$0.0618	\$0.0600	\$0.0582
Switched/Card*	Local Network Connection	\$0.0310	\$0.0310	\$0.0310
Switched/Card*	Dedicated	\$0.0310	\$0.0310	\$0.0310
Switched/Card*	Switched	\$0.0618	\$0.0600	\$0.0582

not receive any other rates, discounts or other benefits applicable to Verizon Business Services II.

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

114. <u>Miscellaneous</u>

114.1 Multi-State Long Distance Service Program II

Multi-State Long Distance Service Program is available to any Qualifying Customer. A Qualifying Customer is one that is eligible for the Multi-State Local Service Program II, pursuant to the MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, L.P.S.C. Tariff No. 1 and currently subscribes to that same program.

The following per minute rates are available to Qualifying Multi-State Long Distance Service Program II Customers:

Outbound/Inbound/Card	Per Minute Rates
Local	\$0.0388
Dedicated	\$0.0388
Switched	\$0.0582

.115 Verizon Business Services III (Cont.)

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Intrastate Usage Rates:

<u>Outbound Rates:</u> The following per-minute rates will apply to Verizon Business Services III usage. Usage charges are based on origination type.

<u>Alternative Rates:</u> The following range of per-minute rates will apply to Verizon Business Services III usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based

on origination and termination type.

Origination Type	Termination Type	Range of ra	ates (ł	nigh to low)
Local Network Connection	Local Network Connection	\$0.0415	to	\$0.0080
Local Network Connection	Dedicated	\$0.0415	to	\$0.0080
Local Network Connection	Switched	\$0.0415	to	\$0.0080
Dedicated	Local Network Connection	\$0.0415	to	\$0.0080
Dedicated	Dedicated	\$0.0415	to	\$0.0115
Dedicated	Switched	\$0.0415	to	\$0.0080
Switched	Local Network Connection	\$0.0618	to	\$0.0080
Switched/Card*	Dedicated	\$0.0618	to	\$0.0080
Switched/Card*	Switched	\$0.0618	to	\$0.0175

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Inbound Rates: The following per-minute rates will apply to Verizon Business Services III usage. Usage charges are based on termination type.

Alternative Rates: The following range of per-minute rates will apply to Verizon Business Services III usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

Origination Type	Termination Type	Range of ra	ates (l	nigh to low)
Local Network Connection	Local Network Connection	\$0.0415	to	\$0.0090
Local Network Connection	Dedicated	\$0.0415	to	\$0.0090
Local Network Connection	Switched	\$0.0618	to	\$0.0090
Switched	Local Network Connection	\$0.0415	to	\$0.0090
Switched	Dedicated	\$0.0415	to	\$0.0090
Switched	Switched	\$0.0618	to	\$0.0170

Alternative Directory Assistance: The following Alternative Directory Assistance charge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, customer must meet the Alternative Rates requirements as described in Section C-3.93, herein.

Alternative Directory Assistance:	
Range of Rate (high to low)	\$1.40 to \$0.35

Alternative Card Surcharge*: The following Alternative Card Surcharge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, Customer must meet the Alternative Rates requirements as described in Section C-3.93, herein.

Alternative Card Surcharge: Range of Rate (high to low)

\$0.90 to \$0.00

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

<u>Verizon Business Services III Term:</u> The Verizon Business Services III Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Verizon Business Services III through the Verizon Business Services III Term Plan are subject to the terms and conditions outlined for Verizon Business Services III in the Company's "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Verizon Business Services III Card, Verizon Business Services III Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Verizon Business Services III Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

<u>Term Commitment/Discounts</u>: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

Term Commitment	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

.1151 Verizon Business Services III Optional Calling Plan I

To receive the following benefits of Verizon Business Services III Option Calling Plan I, Customer must demonstrate to Verizon Business reasonable satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services III if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Verizon Business Services III.

Origination Type: Inbound	Termination Type: Inbound	1 Year Team	2 Year Team	<u> 3 Year Team</u>
Local Network Connection	Local Network Connection	\$0.0310	\$0.0310	\$0.0310
Local Network Connection	Dedicated	\$0.0310	\$0.0310	\$0.0310
Local Network Connection	Switched	\$0.0310	\$0.0310	\$0.0310
Dedicated	Local Network Connection	\$0.0310	\$0.0310	\$0.0310
Dedicated	Dedicated or Switched	\$0.0310	\$0.0310	\$0.0310
Switched / Card*	Local Network Connection	\$0.0618	\$0.0600	\$0.0582
Switched / Card*	Dedicated	\$0.0618	\$0.0600	\$0.0582
Switched / Card*	Switched	\$0.0618	\$0.0600	\$0.0582
Origination Type: Inbound	Termination Type: Inbound	1 Year Team	2 Year Team	3 Year Team
Local Network Connection	Local Network Connection	\$0.0310	\$0.0310	\$0.0310
Local Network Connection	Dedicated	\$0.0310	\$0.0310	\$0.0310
Local Network Connection	Switched	\$0.0618	\$0.0600	\$0.0582
Switched / Card*	Local Network Connection	\$0.0310	\$0.0310	\$0.0310
Switched / Card*	Dedicated	\$0.0310	\$0.0310	\$0.0310
Switched / Card*	Switched	\$0.0618	\$0.0600	\$0.0582

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

4. CCSA SERVICE

.01 <u>General Description</u>

- .011 CCSA Service does not involve the provision of intercity communications channels, but rather is offered as a switching service interconnecting network trunks, including circuits and services provided either by MCI or by other Participating Carriers.1/ Use of MCI's common control switching machines in connection with this offering may be shared with other customers or other offerings. [1/ Customers who elect to gain access to MCI's Metered Use Service Option C (MCI WATS) in connection with CCSA Service will be billed for monthly usage on the basis of the Tier 1, Service Area 5, hourly rates specified in Section C 3.041122 for their respective originating city. However, for such CCSA related Metered Use Service Option C usage, the average monthly minutes of use for each rate period per access line will be calculated based upon the average monthly minutes of total traffic for each rate period per CCSA Dedicated Access Arrangement. The resulting effective per minute rate will then be applied to the customer's Metered Use Service Option C Tier 1 usage. The effective per minute rate for Tier 2 usage will remain unaffected by the above.]
- .012 Two customer options are available under this service: A full service version, Option A (Telemanagement) and a limited service version, Option B (Least Cost Routing). Outlined below are the features available, at the customer's option, which are included under the basic monthly recurring charges, along with the limitations associated with each option:

Feature Limitations

Basic Features	Option A	Option B
Least-Cost-First Routing An arrangement to provide automatic selection of the route facility available for each intrastate call on an on-line basis	Route choices limited to total switch capacity	Limited to three choices
Authorization/Accounting Codes Dialed prefix codes to identify the calling party or division for authorization or accounting purposes. The customer may select either	Limited to 999 codes per dedicated access arrangement	Authorized codes are not available. Two digit
authorization or accounting codes as part of the basic service.	accounting codes are available	as a separate option under Section 6.0212
<u>Abbreviated Dialing Codes</u> (<u>Speed Numbers</u>) Dialed codes to place calls to frequently dialed numbers for the purpose of convenience.	Limited to two codes per dedicated access	Not Available
Priority Level Routing Arrangement	arrangement.	

Limited to 3

Not

An arrangement to apply routing

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restrictions to certain trunk groups based upon individual authorization codes. The customer shall designate priority level assignments for its personnel by authorization code	priority levels. Feature is available only if the authorization code feature is also selected.	Available
Tone Notification Before Automatic Selection of a Designated Trunk Group An arrangement to provide an audible tone to the user before a particular trunk group is selected automatically by the CCSA switch.	Limited to a single trunk group	Not Available
Call Detail and Summary by by Authorization/Accounting Code		
Call Detail	Limited to 2 copies/month	Limited to 2 copies/month
Summary by Authorization Accounting Code	Limited to 2 Copies/month	Limited to 2 copies/month
OR <u>Call Records on Magnetic Tape</u>		
If the customer elects to receive magnetic tapes, it is with the understanding that MCI retains all ownership of such tapes and that these tapes will be returned monthly to MCI per service instructions.	Limited to one magnetic tape per month	Limited to one magnetic tape per month

- .021 Monthly Recurring Charges
 - .0211 Basic Charges
 - .02111 Dedicated Access Arrangement Charge: The basic monthly recurring charge for Option A is \$230 per Dedicated Access Arrangement (input), while the basic monthly recurring charge for Option B is \$105 per Dedicated Access Arrangement (input). These charges anticipate that access will be via MCI provided dedicated access lines. If the customer elects to access this service via an MCI intercity facility, or via a customer provided facility, the basic monthly recurring charge per Dedicated Access Arrangement (input) is \$165 for Option A and \$50 for Option B.

- .02112 <u>Switch Utilization Charge</u>: In addition to the monthly recurring Dedicated Access Arrangement Charge, a CCSA Switch Utilization Charge of \$.01 per minute will apply to all non MCI traffic utilizing a Dedicated Access arrangement. This charge will not apply to calls which are not completed.
- .0212 <u>Options</u>: In addition to the above mentioned features, the following options are available. The indicated monthly recurring charges for these options are additional charges per Dedicated Access Arrangement (input).

	Monthly Charges	
	Option A	Option B
High Volume and WATS Band CCSA Call Traffic Destination by Half-Hour Segment	\$20	N/A
CCSA Area Code Traffic Summary Report	\$25	N/A
CCSA Area Code Traffic Call Detail	\$30	N/A
Summary by Authorization/Accounting Code <u>and</u> Call Records on Magnetic Tape. If the customer elects to receive both of the above features, he must pay an additional monthly charge per dedicated access arrangement.	\$20	N/A
Accounting Codes (2-Digit) (Limited to 99 total codes per customer per originating location. Charges for Accounting codes will not be prorated.)	N/A	\$15/99
.022 Non-Recurring Charges		

.0221 Per Circuit End

	Options (Cont.)	Option A	Option B
.02211 .02212 .02213 .02214 .02215 .02216 .02217 .02218	Installation Physical change Administrative change Expedite Cancellation of order Disconnection Billing record change Termination for communications facilities, systems, or services of other participating carriers	\$120 \$100 -0- -0- \$130 -0- -0- \$120	\$120 \$100 -0- \$130 -0- -0- \$120

Monthly Charges

.0222 Per Order

.02221	Installation	\$ 50	\$ 50
.02222	Physical change	\$ 50	\$ 50
.02223	Administrative change	\$ 20	\$ 20
.02224	Expedite	\$105	\$105
.02225	Cancellation of order	-0-	-0-
.02226	Disconnection	-0-	-0-
.02227	Billing record change	-0-	-0-

6. RATE & MILEAGE TABLES

METHOD FOR CALCULATION FOR AIRLINE MILEAGE

2. <u>METERED USE SERVICE</u>

To determine the mileage between any two cities proceed as follows:

- 1. Obtain the "V" and "H" coordinates for each city.
- 2. Obtain the difference between the "V" coordinates of the two cities. Obtain the difference between the "H" coordinates. Note: The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.
- 3. Divide each of the differences obtained in 2 by three, rounding each quotient to the nearer integer.
- 4. Square these two integers and add the two squares. If the sum of the squares is greater than 1,777, divide the integers obtained in 3 by three, and repeat step 4. Repeat this process until the sum of the squares obtained in 4 is less than 1778.
- 5. The number of successive divisions by three in steps 3 and 4 determines the value of "N". Multiply the final sum of the two squares obtained in step 4 by the multiplier specified in the following table for this value of "N" proceeding:

<u>N</u>	MULTIPLIER	MINIMUM RATE MILEAGE
1	0.9	
2	8.1	41
3	72.9	121
4	656.1	361
5	5,904.9	1,081
6	53,144.1	3,241

6. Obtain square root of product in 5 and with any resulting fraction, round up to next higher integer. This is the rate mileage except that when the mileage so obtained is less than the minimum rate mileage shown in 3. proceeding, the minimum rate mileage corresponding to the "N" value is applicable.

Example:

The rate mileage between Baton Rouge and New Orleans is calculated as follows:

		<u>V</u>	<u>H</u>
(a)	BATON ROUGE	8476	2874
	NEW ORLEANS	8483	2638
(b)	difference	7	236

(c1) divide each difference by three and rounding to nearer integer = 2 and 79

(d1)	square integer and add,	$2 \times 2 = 4$
		79 x 79 = 6241
	sum of squared integers	6245

sum of squared integers is greater than 1,777, so divide integers in (c1) by three and repeat (d1)

(c2) divide integers in (c1) by three and rounding = 1 and 26

(d2)	square integer and add,	1 x 1 = 1
. ,		26 x 26 = 676
	sum of squared integers	677

This sum of squared integers is less than 1778 and was obtained after four successive divisions by three, therefore, "N" = 2

- (e) Multiply final sum of squared 676 integers factor 8.1 x8.1 (corresponding to "N" = 2) 5483.7
- (f) Square root of 5483.7 = 74 and a fraction, which is rounded to 75 miles (fractional miles are considered full miles). The 75 miles is larger than the minimum of 41 miles applicable when "N" = 2 so the rate mileage is 75 miles.

SECTION E PAGING SERVICES (CONT.)

- 2. MCI PAGING SERVICE COMMERCIAL (CONT.)
 - .01 Terms and Conditions (Cont.)
 - d. <u>Use of Service</u>: If the customer furnishes his/her own pager, then references to pagers are not applicable. Title to the pagers leased hereunder will remain with MCI at all times and the customer will have no interest in such pagers except as set forth in this agreement. MCI may replace or modify the customer's pager in order to accommodate a change in paging numbers or paging technology, at no expense to the customer. The customer will have no ownership rights in any paging number assigned by MCI. Paging numbers are assigned by MCI and may be changed by MCI upon notice to the customer. The customer will assume full responsibility for loss of or damage to all pagers. If the customer fails to return any pagers within thirty (30) days after any termination of this agreement, the customer will be charged the full retail replacement cost of the pagers. Pagers should be returned to: networkMCI Pager Return, 263 East Pearl St., Jackson, MS 39201.

If the customer leases the pagers, or has purchased the maintenance insurance for pagers, and such pagers fail to operate properly, then they will be repaired or replaced at no charge to the customer (except if such failure was caused by the customer's misuse or abuse of the pagers). If the customer loses a pager, he/she will be required to pay the full retail replacement cost of such pager, unless the customer has purchased loss protection insurance, in which case a \$50.00 deductible will be required.

- .02 Rates and Charges
 - .021 Basic Services
 - 0211 <u>Numeric</u>

Monthly Rate

Activation Fee

.022

.023

EFFECTIVE: October 1, 2017

					211201	
	Nationw Regiona Metro		\$36.00 \$22.00 \$12.50		\$20.00 \$20.00 \$20.00	
.0212	<u>Alphanu</u>	<u>meric</u>				
			Monthly Rate		Activation Fee	
	Nationw Regiona Metro		\$66.00 \$46.00 \$23.50		\$20.00 \$20.00 \$20.00	
.0213	<u>COAM F</u>	<u>Rates</u>				
	.02131	Numeric	2			
				Monthly	Rate	Activation Fee
		Nationw Regiona Metro		\$34.00 \$20.00 \$10.50		\$20.00 \$20.00 \$20.00
	.02132	<u>Alphanu</u>	imeric			
				Monthly	Rate	Activation Fee
		Nationw Regiona Metro		\$64.00 \$44.00 \$21.50		\$20.00 \$20.00 \$20.00
<u>Optional</u>	Services					
.0221	NationW	/ide Now I	Rates			
		: (per Pag er Charac			\$0.95/msg \$0.04/chtr	
.0222	<u>Monthly</u>	Insurance	e Fees			
	Insuranc	/laintenan ce/Loss Pr Combined	otection		\$2.00 \$3.00 \$4.00	
.0223	Monthly	Specialize	ed SkyNews		\$1.00	
.0224			g Dispatch r Single Message)		\$0.50/msg	
.0225	Voice M	ail Fee (60	0 Minutes)		\$20.00/per month	
.0226	Persona	l 800 Nun	nber Fee		\$ 4.00/per month	
<u>Overca</u> ll	<u>Charges</u>					
.0231	Overcall	Charges over 400	for numeric)		\$0.25/call	

.03

	.0232	Overcall (Over 60	\$0.40/min	
	.0233		Charges for Alphanumeric Characters/Month)	
		.02331 .02332	Nationwide/Regional Metro	\$0.02 \$0.01
.024	Bundled	Service		
	.0241	Numeric	Pager Bundled Service	
		.02411	Leasing Rates	Monthly Rate
			Nationwide Regional Metro	\$53.00 \$39.00 \$34.00
		.02412	COAM Rates	Monthly Rate
			Nationwide Regional Metro	\$51.00 \$37.00 \$32.00
	.0242	<u>AlphaNu</u>	meric Pager Bundled Service	
		.02421	Leasing Rates	Monthly Rate
			Nationwide Regional Metro	\$97.00 \$77.00 \$68.00
		.02422	COAM Rates	
				Monthly Rate
			Nationwide Regional Metro	\$95.00 \$75.00 \$66.00
		.02423	Pager Sales Motorola Advantage	\$225.00
<u>Discoun</u>	Discounts - Term/Discounts			

# Units	1 Year	2 Years	3 Years	5 Years
1-100	5%	8%	11%	N/A
101-250	6%	9%	12%	16%
251-500	7%	10%	13%	17%
501-1000	8%	11%	14%	18%
1001-3000	10%	13%	16%	20%

MCI COMMUNICATIONS SERVICES, INC. d/b/a VERIZON BUSINESS SERVICES LOUISIANA INTEREXCHANGE SERVICES CATALOG SCHEDULE NO. 1 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: October 1, 2017

3001-5000	12%	15%	18%	22%
5001+	14%	17%	20%	24%