MCI Communications Services, Inc. d/b/a Verizon Business Services
Massachusetts Interexchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)
Effective October 1, 2017

MCI Communications Services, Inc. d/b/a Verizon Business Services
Massachusetts Interexchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

This Catalog Schedule No. 1 applies to the non-current services pertaining to enterprise business customers (i.e., non-mass markets) which are not set forth in other sections of the Guide. Unless otherwise indicated, the material below was previously set forth in Massachusetts Tariff No. 6 of MCl Communications Services, Inc. d/b/a Verizon Business Services. For ease of reference, where applicable, the prior section numbers contained in the prior tariff have been retained.

All of these non-current services are subject to the Terms and Conditions applicable to the other Intrastate Services as set forth in the Guide. The product descriptions, rates and charges for the non-current services previously offered in Massachusetts that were in effect at the time that the Massachusetts Intrastate Services were added to the Guide and which are not set forth in other portions of the Guide nor set forth below, will continue to remain in effect for a Customer previously subscribed to these services until the Customer no longer subscribes to such service(s), or changes are made to the product descriptions, rates or charges in the Guide.

Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

## CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule. Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

Revisions to Interexchange Services Catalog Schedule No. 1, Effective October 1, 2017

## SECTION A - MATERIAL PREVIOUSLY IN VERIZON BUSINESS SERVICES TARIFF NO. 5.

- Removal of Dedicated Leased Line Service from the catalog. There are no customers on the service and the service is no longer available.


## XIII. GRANDFATHERED SERVICES

The following provides services and pricing programs which are no longer available to new enterprise business customers (i.e., non-mass markets) and are not otherwise described in other portions of this tariff. All of these grandfathered services are subject to the same terms and conditions applicable to the other services as set forth in this tariff.

Gaps in the numbering of sections indicate sections which are intentionally left blank. To a large extent, this is due to the desire to have the sections below match the section numbers to the grandfathered services which previously were in Verizon Business Services Tariffs Nos. 1 and 5, to the extent applicable. The materials in Sections A below were previously in Tariff No. 5. The materials in Section B below were previously in Tariff No. 1.

## SECTION A - MATERIAL PREVIOUSLY IN VERIZON BUSINESS SERVICES TARIFF NO. 5.

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

## 3. METERED USE SERVICE

## . 04 Option C (MCI WATS)

Beginning on August 25, 1994, MCI WATS will not be available to new subscribers.
Option C involves the provision of intercity communications channels. Option C is a one-way multipoint service requiring the customer to originate calls via dedicated facilities between his premises and the Company's terminal location and allowing the termination of calls via a combination of Company-provided intercity facilities and local business telephone line, and the resold facilities of other carriers. All Option C calls are subject to a one minute average connect time (i.e. total monthly minutes of use divided by total monthly calls must equal at least one minute). All Option C calls are rounded to the next higher 6 -second increment.

## .041 Monthly Recurring Charges

. 0411 Intercity Facilities Usage Charges: Option C is available on the basis of usage charges and is subject to a monthly Minimum Charge.
. 04111 Minimum Charge: $\$ 75$ for all usage
.04112 Usage Charges: Usage Charges are determined by such variables as Rate Periods, Rate Schedules and Service Areas. The charges are billed according to the average monthly use for each rate period of each dedicated access line within a service group. (See definition of "Service Group" in Section A preceding.) The rate period is determined by the day and time at the Option C dedicated access line location.
a) RATE PERIODS:

Business Day Period
8:00 a.m. through 5:00 p.m. Monday through Friday
Evening Period
5:00 p.m. through 11:00 p.m. Sunday through Friday.

Night and Weekend Period
11:00 p.m. to 8:00 a.m. all days
8:00 a.m. to 11:00 p.m. Saturday
8:00 a.m. to 5:00 p.m. Sunday
b) RATE SCHEDULES:

The Tier 1 hourly Usage Charges as set forth below under Section C.3.041122 shall apply to all calls terminating, via Company-provided intercity facilities, in those cities set forth in Table IV, Section C-7.

The Tier 2 hourly Usage Charges as specified in Section C.3.041122 below apply to calls terminating, via resold intercity facilities of other carriers, in cities other than those set forth in Table IV, Section C-7.
c) SERVICE AREAS

Service Areas (S.A's) represent broad geographical areas which encompass specific locations to which the customer subscribes. The Service Areas are designated S.A one through S.A. five and each higher Service Area includes service to all lower numbered Service Areas. See Section C. 12 of the Company's Tariff FCC No. 1 for complete geographical coverage of Service Areas.

## .041121Rate Step Table

The following Rate Step Table is used to determine the usage rates that apply to Option C. To use the table, locate the number in the column under the selected service area. This number is referred to as the Rate Step. Then locate the same Rate Step number on the Monthly Usage Table (Section C.3.041122). The rates listed on that line will apply to the service provided for that Originating State and Service Area.

RATE STEP DESIGNATION BY SERVICE AREA (SA)

ORIGINATING STATE
RATE STEP

| Massachusetts | $\frac{\text { SA1 }}{2}$ | $\frac{\mathrm{SA} 2}{7}$ | $\frac{\mathrm{SA} 3}{11}$ | $\frac{\mathrm{SA} 4}{14}$ | $\frac{\mathrm{SA} 5}{18}$ |
| :--- | :--- | :--- | :--- | :--- | :--- |

.041122Monthly Usage Table:
The following hourly rates apply to the average use for each rate period, for each MCI WATS access line within a service group.

PER HOUR OF USE, PER RATE PERIOD, PER ACCESS LINE

| RATE <br> STEPS | First 15 Hours |  | Next 25 Hours |  | Next 40 Hours |  | Next 80 Hours |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Business |  | Busine |  | Business |  | Business |  |
|  | Day | Evening | Day | Evening | Day | Evening | Day | Evening |
| 2 Tier 1 | \$ 8.78 | \$ 8.50 | \$ 8.70 | \$ 7.96 | \$ 8.65 | \$ 6.98 | \$ 8.60 | \$5.90 |
| Tier 2 | \$11.68 | \$10.43 | \$11.22 | \$ 9.29 | \$10.77 | \$ 8.15 | \$10.31 | \$6.90 |
| 7 Tier 1 | \$13.73 | \$11.25 | \$10.63 | \$ 9.60 | \$10.62 | \$ 8.83 | \$ 9.64 | \$7.74 |
| Tier 2 | \$17.47 | \$11.37 | \$15.10 | \$10.11 | \$13.64 | \$ 8.87 | \$11.54 | \$7.50 |
| 11 Tier 1 | \$14.54 | \$11.91 | \$11.69 | \$10.17 | \$11.68 | \$ 9.36 | \$10.22 | \$7.91 |


|  | Tier 2 | \$18.51 | \$12.03 | \$15.97 | \$10.71 | \$14 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 14 | Tier 1 | \$14.98 | \$12.28 | \$12.29 | \$10.48 | \$12 |
|  | Tier 2 | \$19.07 | \$12.40 | \$16.45 | \$11.04 | \$14 |
| 18 | Tier 1 | \$15.78 | \$12.94 | \$13.19 | \$11.03 | \$13 |
|  | Tier 2 | \$20.10 | \$13.07 | \$17.34 | \$11.61 | \$15 |
|  |  |  | PER HOUR OF USE, PER RATE PER ALL HOURS NIGHT WEEKEND |  |  |  |
|  | RATE STEPS |  |  |  |  |  |
|  |  |  | 2 | Tier 1 | Business Day |  |
|  |  |  |  |  | \$5.28 |  |
|  |  |  |  | Tier 2 Tier 1 | \$5.58 |  |
|  |  |  | 7 |  | \$5.99 |  |
|  |  |  |  | Tier 1 | \$6.08 |  |
|  |  |  | 11 | Tier 1 | \$6.33 |  |
|  |  |  |  | Tier 2 | \$6.43 |  |
|  |  |  | 14 | Tier 1 | \$6.52 |  |
|  |  |  |  | Tier 2 | \$6.62 |  |
|  |  |  | 18 | Tier 1 | \$6.87 |  |
|  |  |  | Tier 2 |  | \$6.98 |  |

## Method of Determining Usage Charges

Based upon the hourly rates set forth above in Section C.3.041122, MCI WATS usage charges are calculated as described below:*
a) Determine the total minutes of monthly usage for each rate period over all dedicated access lines in a service group.
b) Determine the total number of access lines in service during the month (access lines in service for a partial month will be pro-rated).
c) Determine the average usage for each rate period per access line by dividing the minutes for each rate period from (a) above by the number of lines from (b) above.
d) Determine the effective rate step for the desired service area from the appropriate originating state.
e) Determine the effective Tier 1 hourly rate for each rate period by: 1) Multiplying the total hours in each tapered usage increment for that rate period by the associated hourly rate for that increment; 2) totaling these charges for each rate period; and 3) dividing the total by the average usage per line from (c) above.
f) Repeat step (e) for Tier 2 usage.
g) Determine the Tier 1 usage charge for each rate period by multiplying the effective Tier 1 hourly rate per rate period from (e) above by the total Tier 1 hours of monthly use in a service group for each rate period, respectively, and totaling these charges.
h) Repeat step (g) for Tier 2 usage by using the effective Tier 2 hourly rate per rate period as determined in (f) above.
i) Determine the total Tier 1 and Tier 2 usage charge for all rate periods in each service group by adding the results of $(\mathrm{g})$ and $(\mathrm{h})$ above.

* Minutes used in the calculation include both intrastate and interstate minutes.
.043 Service Availability
Option C is available from Massachusetts metropolitan areas set forth in Section C. 12 of the Company's Tariff FCC No. 1 and to all locations within the Commonwealth of Massachusetts.


## . 06 Option E (MCI Prism I)

Option E is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between the customer's premises and MCl's terminal location and allowing the termination of calls via a combination of $\mathrm{MCl}-$ provided intercity facilities and local business telephone lines. Intrastate service is an add on to the interstate Prism I service provided in the Company's Tariff F.C.C. No. 1. Prism I has pricing Ranges from each originating area code with total coverage on every line. These Ranges as determined for each originating and terminating area code are shown in Section 3.062 following. All Option E calls are rounded to the next higher six-second increment.
.061 Access
Access to MCI Prism I is the responsibility of the customer. Access may be furnished by the Company as specified in the Company Tariff F.C.C. No. 1 Section C.2. The customer also has the option of providing access facilities.
. 062 Usage Charges: Usage charges are based on time of day and distance-sensitive Ranges between the originating city and terminating area code.
a) Time of Day Rate Periods

MON TUES WED THUR FRI SAT SUN

8:00 AM DAYTIME RATE PERIOD
TO
4.59 PM

5:00 PM
TO
10:59 PM
11:00 PM
TO
7.59 PM
b) Ranges

| Area Code |  | 413 |  | 508 |
| :--- | :--- | :--- | :--- | :--- |
| 413 |  |  | $\frac{617}{1}$ |  |
| 508 |  | 1 | 1 |  |
| 617 |  | 1 | 1 | 1 |
|  |  |  |  | 1 |

c) Per Minute Usage Charges

| Range | Business Day | Evening | Night \& Weekend |
| :---: | :---: | :---: | :---: |
|  | \$0.1060 | \$0.0860 | \$0.0810 |

. 063 Volume Discounts
Volume discounts set forth in the Company's Interstate tariff may apply to interstate and intrastate usage revenue for MCI Prism I Service. These discounts are subject to the terms and conditions as outlined in the Company's Tariff F.C.C. No. 1.

## . 064 Service Availability

MCI Prism I Service is available in metropolitan areas as specified in the Company's Tariff F.C.C.
No. 1.
. 07 Option F (MCI Prism II)
Option $F$ is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between the customer's premises and the Company's terminal location and allowing the termination of calls via a combination of Company-provided intercity facilities and local business telephone lines. Prism II has pricing Ranges from each originating area code, with total coverage on every line. These Ranges as determined for each originating and terminating area code are shown in Section 3.073. All Option F calls are rounded to the next higher six-second increment.

## .071 Monthly Recurring Charges

. 0711 Access:
Access to MCI Prism II is the responsibility of the customer. Access may be furnished by the Company as specified in the Company Tariff F.C.C. No. 1 Section C.2. The customer also has the option of providing access facilities.
. 0712 Minimum Charge: $\$ 75.00$ per account for all usage
. 0713 Usage Charges: Usage charges are based on time of day and distance-sensitive Ranges between the originating and terminating locations.
a) Time of Day Rate Periods
MON TUES WED THUR FRI SAT SUN

8:00 AM DAYTIME RATE PERIOD
TO
4.59 PM

5:00 PM EVENING RATE PERIOD EVE
TO
10:59 PM

## 11:00 PM

NIGHT/WEEKEND
TO
7.59 PM
b) Per Minute Usage Charges

| $\frac{\text { Range }}{1}$ | $\frac{\text { Business Day }}{\$ 0.1705}$ | $\frac{\text { Evening }}{\$ 0.1338}$ | $\frac{\text { Night \& Weekend }}{\$ 0.0891}$ |
| :--- | :--- | :--- | :--- |

. 072 Service Availability
Option F is available from the Massachusetts metropolitan areas set forth in Section C. 12 of the Company's Tariff FCC No. 1 and to all locations within the Commonwealth of Massachusetts.
. 10 Option I (MCI 800 Service)
MCI 800 Service is an inward WATS service which permits interstate and intrastate calls to a customer's station in one location from stations in diverse geographical service areas, and in which the MCl 800 customer is billed for the calls rather than the call originators. Intrastate Service is provided in conjunction with interstate MCI 800 Service and is available only to customers subscribing to the interstate service
provided in the Company's Tariff F.C.C. No. 1. Except for the Personal 800 Option, 800 Service has six (6) pricing Ranges for each terminating area code, with total coverage of the Continental U.S. on every line. All Option I calls are subject to an eighteen (18) second minimum initial period and additional six (6) second increments. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. A call begins when call termination is received by or passes through customer premises equipment. It is the customer's responsibility to pass appropriate answer supervision back to the Company's point of connection even when the MCI 800 Service is connected to switching equipment or a customer-provided communications system. In such cases, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon the delivery of the call to the customer's switching equipment or communications system and ends upon termination of the call.

Unless otherwise indicated herein, the terms "MCI 800 Service", "888 Service", and/or "Toll Free Service"; and the terms " 800 number", " 888 number", and/or "Toll Free number", can be used interchangeable when used throughout this tariff.
.101 Terminating Access Line Charges: An MCI 800 customer must choose between Switched WATS, Dedicated Access, and Business Lines for all lines at each 800 Service terminating location. Refer to the Company's Tariff F.C.C. No. 1 for applicable rates and charges.
.102 Usage Charges: Usage charges are determined by such variables as time of day at each terminating location, terminating access type and distance-sensitive Ranges between the originating and terminating area codes.
a) TIME OF DAY DISCOUNT PERIODS

MON TUES WED THUR FRI SAT SUN

8:00 AM DAYTIME RATE PERIOD

TO
4.59 PM

5:00 PM TO
10:59 PM
11:00 PM
TO
7.59 PM
b) RANGES

| $\frac{\text { Area Code }}{413}$ | $\frac{413}{1}$ | $\frac{508}{1}$ | $\frac{617}{1}$ |
| :--- | :--- | :--- | :--- |
| 508 | 1 | 1 | 1 |
| 617 | 1 | 1 | 1 |

. 1021 Per Minute Usage Charges
. 10211 Switched WATS Termination
$\frac{\text { Range }}{1} \quad \frac{\text { Business }}{\$ 0.2357} \quad \frac{\text { Evening }}{\$ 0.2014} \quad \frac{\text { Night \& Weekend }}{\$ 0.1671}$
. 10212 Dedicated Termination
$\frac{\text { Range }}{1} \quad \frac{\text { Business }}{\$ 0.1267} \quad \frac{\text { Evening }}{\$ 0.1221} \quad \frac{\text { Night \& Weekend }}{\$ 0.1128}$
.10213 Business Line Termination
$\frac{\text { Range }}{1} \quad \frac{\text { Business }}{\$ 0.1933} \quad \frac{\text { Evening }}{\$ 0.1729} \quad \frac{\text { Night \& Weekend }}{\$ 0.1532}$
. 103 Volume Discounts
Volume discounts set forth in the Company's Interstate tariff may apply to interstate and intrastate usage revenue for MCI 800 Service. These discounts are subject to the terms and conditions as outlined in the Company's Tariff F.C.C. No. 1.
. 104 Personal 800
Personal 800 provides a number to receive calls from any point within the continental U.S., Alaska and Hawaii. the Company will provide an 800 number and a 4 -digit security code to the customer, with which the customer can receive incoming intrastate calls for which the customer will be charged $\$ 0.25$ per minute, or fraction thereof.
. 105 Service Availability:
Option I is available as follows:
MCI 800 Service is available in metropolitan areas as specified in the Company's Tariff F.C.C. No. 1.
. 11 Option J (Vnet Service)
Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.

Vnet Service is a customized virtual network telecommunications service. It provides a unified service for multi-location companies, providing both communications and management features. Vnet is suitable for long distance calls between company locations, as well as all long distance calls to the entire U.S. and to the Company's-served international locations.

Subscribers to Vnet take a Basic Feature Package which includes the availability of Dedicated and Shared Access and Termination; usage rates, with associated Volume Discounts; Time of Day Discounts; international calling to the Company's-served countries; Long Distance Directory Assistance; Universal Range Privilege; plus a 7 - and/or 10-digit customer-defined private dialing plan and a consolidated invoice for all Vnet calls from all locations. They may also subscribe to optional features, including Customer Information Management Access, Direct Termination Overflow, ID/Codes, Call Detail Tapes, Customized Range Privileges and Network Information Management System Access.

Vnet Service is provided as an interstate offering. The associated access lines, network usage, and features, other than shared intrastate access, transport and termination; usage rates with associated volume discounts; are covered by the Company's Tariff F.C.C. No. 1. Shared intrastate access, and termination and usage rates with associated volume discounts are covered by this tariff and is being offered for Massachusetts Vnet customers who have a requirement to make intrastate calls.

The Company does not invoice charges in fractions of a cent; the minimum charge for any element is \$.01.
. 111 Rates and Charges*
. 1111 Business Day Per Minute Usage Rates - InterLATA*


Option J is available from the Massachusetts metropolitan areas set forth in Section C. 12 of the Company's Tariff FCC No. 1 and to all locations within the Commonwealth of Massachusetts.

## Optional Features

. 1131 Direct Termination Overflow (DTO) - Allows the customer to designate that specific calls to specific terminating dedicated trunk groups are to be alternately routed over shared Company facilities or to another dedicated trunk group, if all the trunks in the target terminating dedicated trunk group are busy.
. 1132 Interswitch DTO Call Segment Charges - Customer pays for two call segments for calls where the originating Company Switch and the serving Company Switch of the target terminating trunk group are different.

Segment 1: From the originating point to target terminating dedicated trunk group. Call type specific usage charges for the call type will apply. If the intercity mileage of segment 2 of a DTO call is 0 to 20 miles, the usage rate charge is zero.

Segment 2: From target terminating dedicated trunk group to destination telephone number, terminating dedicated trunk group. Call type Specific usage charges will apply.*

* If the intercity mileage is 21 miles or greater, the applicable usage rate schedule applies to this segment.

Intraswitch DTO Call Segment Charges - Customer Pays for one call segment where the originating Company Switch and the serving Company switch of the target terminating trunk group are the same.

From the originating switch to destination telephone number, to terminating dedicated trunk groups, call type specific usage charges will be assessed where applicable.
. 1134 Vnet Service Market Area Calling Offers intraLATA, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination. This call type is not available to customer locations that fall within the local service area as defined in MCImetro Local Exchange Tariffs. Effective December 16, 1998, the Vnet Market Area Calling optional feature will not be available to new subscribers.

The rates specified in Sections C-3.1113 and C-3.1114 will apply to all Market Area calls originating and terminating within the Customer's Market Area. A customers Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing Market Area Calling.

In addition, Vnet discounts as outlined in the Company's FCC Tariff No. 1, Section C3.097 will apply. If a customer subscribes to a Special Customer Arrangement (SCA) with intrastate discounts or rates, than those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling.

Customers must have Branch Exchange (PBX or Hybrid Key System, and originate Market Area Calling traffic via dedicated access facilities to use this feature. The Market Area Calling feature cannot be used to originate 911, Directory Assistance, Operator Services, toll free or to terminate inbound local calls. Customers must maintain LEC provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availability.

Government Pricing Plan
The following rates will be applied for customers of Type 11, Type 12, Type 13, and Type 14 GPPs as described in MCI's F.C.C. No. 1 tariff, Section C-16.
$c$

| Switched to |
| :---: |
| Switched |

$\$ 0.1290$$\frac{\text { Non-Day }}{\$ 0.1088}$

| Dedicated to <br> Switched |  |
| :---: | :---: |
| Day |  |
| $\$ 0.0728$ |  |$\frac{\text { Non-Day }}{\$ 0.0638}$


| Dedicated to <br> Dedicated |  |
| :---: | :---: |
| Day |  |
| $\$ 0.0488$ |  |$\frac{\text { Non-Day }}{\$ 0.0443}$

## . 12 Option K (MCI Vision)

-Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.
-Effective May 22, 1996, standard Option K (MCI Vision) service will not be available to new subscribers unless otherwise noted herein.

MCI Vision is an outbound customized telecommunications service which may include an inbound 800 service option using Business Line, WATS Access Line, or Dedicated Access Line Termination. It provides a unified service for single or multiple location companies using switched, dedicated and card origination and switched and dedicated termination. MCI Vision is suitable for long distance calls between company locations. All MCI Vision calls are subject to an eighteen second minimum initial period and are rounded to the next-higher 6 -second increment. All MCI Vision Power Rate Off-Peak outbound calls are subject to a 6 -second minimum initial period and additional 6 -second increments. Inbound service ordered with the MCI Vision Power Rate Off-Peak Program are subject to an 18 -second minimum initial period and additional 6 -second increments.

The rules and regulations governing the provision of service for 800 calls are identical to those for Option I, except where otherwise noted.

This tariff is being offered to Massachusetts customers that have a requirement to make intrastate calls. Intrastate service is provided in conjunction with Interstate Vision service and is available only to customers subscribing to Interstate Vision service as provided in the Company's Interstate Tariff F.C.C. No. 1.

Effective May 22, 1996, standard Option K (MCI Vision) service will not be available to new subscribers unless otherwise noted herein.

## . 121 Rates and Charges

. 1211 Access
Various access options are available for the origination and completion of MCI Vision calls.

Access options are subject to the terms and conditions as outlined in the Company's Tariff F.C.C. No. 1.
.1212 Per Minute Usage Charges: Apply to all Vision calls which originate and terminate in Massachusetts unless otherwise specified.

## . 12121 Outbound Service ${ }^{* / * * / * * *}$

Vision customers participating in the Company's Interstate Tariff Off-Peak Program will receive a $10 \%$ discount off of Switched and Dedicated intrastate Vision tariff rates. Customers currently enrolled in the Vision RPP Plan as described in the Company's F.C.C. Tariff No. 1, will receive the usage rates and discounts which are effective on 2/1/95.

## InterLATA

| Intercity <br> Mileage Band | Switched <br> Access | Dedicated <br> Access | Vision <br> Card Access*** |
| :--- | :---: | :---: | :---: |
| $100+$ Miles | $\$ 0.1984$ <br> IntraLATA | $\$ 0.1984$ | $\$ 0.1244$ |

* Vision customers participating in the Company's Interstate Tariff Off-Peak Program will receive a $10 \%$ discount off of switched and Dedicated intrastate Vision tariff rates. Customers currently enrolled in the Vision RPP Plan as described in the Company's F.C.C. Tariff No. 1, will receive the usage rates and discounts which are effective on 2/1/95.
** For Vision customers participating in the Company Interstate Vision Regional program, the following intrastate usage rates will apply:

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InterLATA
```

Switched/Card Access
Dedicated Access
\$0.1511
\$0.0955
IntraLATA \$0.0850 \$0.0850
*** Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.
. 12122 Inbound Service

Business Line/ Switched WATS
Access Line Termination \$0.2077

Dedicated Access
Line Termination
\$0.1439
.12123 MCI Vision Power Rate*
These programs will continue to be available to new subscribers after May 22, 1996.

|  | InterLATA |  | IntraLATA |
| :--- | :--- | :--- | :--- |
| Inbound/Outbound Switched Access | $\$ 0.1578$ |  | $\$ 0.0839$ |
| Inbound/Outbound Dedicated Access | $\$ 0.1033$ |  | $\$ 0.0684$ |
| Card Access** | $\$ 0.1578$ |  | $\$ 0.0839$ |

* These programs will continue to be available to new subscribers after May 22, 1996.
** Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.


## 12124 MCI Vision Power Rate Off-Peak Program*

The MCI Vision Power Rate Off-Peak Program is available to customers who meet the criteria set forth in the Company's FCC Tariff No. 1 (Section C-3.18455). This discount will continue to be available to new subscribers after May 22, 1996.

The following rates apply to both outbound and inbound traffic.

|  | InterLATA |  |  | IntraLATA |  |
| :--- | :--- | :--- | :--- | :--- | :---: |
|  | $\underline{\text { Peak }}$ | Off-Peak |  | Peak |  |
|  | $\$ 0.1743$ | $\$ 0.1085$ |  | Off-Peak |  |
| Switched Access | $\$ 0.0926$ | $\$ 0.0577$ |  |  |  |
| Dedicated Access | $\$ 0.1093$ | $\$ 0.0772$ |  | $\$ 0.0724$ |  |

For Card Access, the rates and surcharge in Sections C-3.12124 and C-3.1213 will apply.**

* These programs will continue to be available to new subscribers after May 22, 1996.
** Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.
. 1213 Vision Card Surcharge*
Applies to each Vision Card call other than calls to directory assistance as described in the Company F.C.C. Tariff No. 1 (Section C-3.3181122).
* Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.


## . 1214 Time of Day Discounts

A 20\% discount will apply to all traffic occurring during the Evening and Night/Weekend rate periods with the exception of intraLATA switched outbound traffic. When a Vision call is established in one rate period and ends in the other, the rate in effect in each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the time of day discount at the terminating location. This discount does not apply to usage by customers of MCI Vision Power Rate.
. 1215 Dedicated Termination Discount
Provides a discount on all of a customer's Vision Switched, Dedicated and Card Access traffic that is terminated by means of dedicated termination facilities to another customer specified Vision location. The discount on eligible traffic will be $\$ 0.02$ per minute. This discount will be applied before any other discounts.
. 1216 Volume Discounts
Volume Discounts may apply to intrastate usage charges for Vision service. These discounts are subject to the terms and conditions as outlined in the Company's Tariff F.C.C No. 1.
. 1217 Optional Features
These features will continue to be available to new subscribers after May 22, 1996.
. 12171 Direct Termination Overflow (DTO) Allows the customer to designate that calls to specific terminating dedicated trunk groups are to be alternately routed over shared Company facilities or to another dedicated trunk group, if all the trunks in the target terminating trunk group are busy. The features will continue to be available to new subscribers after May 22, 1996.

For inbound 800 Service calls, these charges apply.
. 12172 Interswitch DTO Call Segment Charges - Customer pays for two call segments for calls where the originating Company Switch and the serving Company Switch of the target terminating trunk group are different.

Segment 1: From the originating point to target terminating dedicated trunk group. Switched Access, Dedicated Access or Vision Card Access charges (Section C-3.1212) and the Dedicated termination discount (Section C-3.1215) will apply.

Segment 2: From target terminating dedicated trunk group to destination telephone number or terminating dedicated trunk group. Dedicated Access charges (Section C-3.1212) will apply if destination telephone number or terminating dedicated trunk group is over 100 miles from target terminating dedicated trunk group. The Dedicated termination discount will be taken if applicable.
. 12173 Intraswitch DTO Call Segment Charges - Customer pays for one call segment where the originating MCl Switch and the serving the Company Switch of the target terminating trunk group are the same.

From the originating switch to destination telephone number or to terminating dedicated trunk groups, Switched Access, Dedicated Access, or Vision Card Access charges (Section C-3.1212) and the Dedicated Termination discount (Section C-3.1215) will be assessed where applicable for intrastate calls.
. 1218 Government Pricing Plan*
The following rates will be applied for customers of Type 11, Type 12, Type 13, and Type 14 GPPs as described in the Company's F.C.C. No. 1 tariff, section C-16. This plan will continue to be offered to new subscribers after May 22, 1996.

| Switched-to-Switched |  | Dedicated-to-Switched |  |
| :---: | :---: | :---: | :---: |
| Day | Non-Day | Day | Non-Day |
| \$0.1389 | \$0.1171 | \$0.0783 | \$0.0687 |

* This plan will continue to be offered to new subscribers after May 22, 1996.


## Operator Services

For intrastate calls placed with the assistance of a Company Operator, the rates and surcharges described in Section C-3.02221 will apply.

## 14 Option M (MCI 900 Service)

Effective December 1, 2007, this service is grandfathered and is no longer available to new customers.
Option M is an inbound, long distance, voice-grade telecommunications service that permits callers to place long distance calls to Customer's station in one location from stations in diverse geographical service areas. MCI 900 Service Customers may provide live or pre-recorded messages to callers using the Customer's own equipment. Intrastate service is provided in conjunction with Interstate 900 Service and is available only to customers subscribing to Interstate 900 Service. The basic regulations, type of
calls permitted and service components for MCI 900 Service is contained within the Company's Interstate Tariff F.C.C. No. 1.

An applicant for 900 Service shall supply the following information when requesting services: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. A new traffic forecast shall be submitted quarterly after service is initiated.

The Company may discontinue or modify 900 service if service volume threatens the integrity of the network.

## . 141 Access

Access to MCI 900 Service is the responsibility of the customer. Access may be furnished by the Company as specified in the Company Tariff F.C.C. No. 1. The customer also has the option of providing access facilities.

Obligations of the Customer
The customer shall comply with all applicable laws on unfair and deceptive advertising. The customer shall require each sponsor to prominently display the following in each advertisement, publication or other communication containing the MCI 900 number: name of the sponsor, the program name as listed with the Company, the geographic area within which the call can be completed, and the total charge per call or charge per each minute of the call. Sponsor advertisements on broadcast media also shall state this information in a clear and audible manner, including a visual printed message for video or television advertising. In television advertising, the charges shall be shown on the screen in a type size no less than one-half the size of the telephone number and shall be announced at the same time and shall be shown for the same duration as the telephone number. All MCI 900 programs containing a cross-promotion to another recording shall include an announcement of the price of the cross-promoted MCI 900 program.

All sponsor advertisements directed to children under 12 years of age shall include an admonition to seek parental permission before calling and shall indicate that charges are involved in making the call. Advertising for such programs must use language that is clear and understandable by children. Finally, no program shall request children to make any statements that might include their names, addresses, telephone numbers or other identifying information. Also the MCI 900 number must not be repeated without a corresponding repetition of both the charge per minute or per call and the parental consent admonition.

## .143 Per Minute Usage Charges

The rates will be in effect seven (7) days a week and at all times of the day. Calls will be billed at a minimum of thirty (30) seconds and rounded thereafter, to the next higher six (6) second increment.

First 30 Seconds $\quad$ Add'l 6 Seconds
\$0.1150
\$0.0310
These charges do not include the charges for caller billing services which are provided separately, under contract, in a non-discriminatory manner on an individual case basis (ICB).
. 144 Adjustments
If end users have questions about the end user charges that are billed by the Company's billing agent appearing on the end user's telephone bill or if they are dissatisfied with the sponsor's program, the Company's portion of the caller's bill contains a toll-free 800 number for the caller to call with any questions. By calling the toll-free number, the caller may request and receive the sponsor's name, address, phone number and the program type for the MCl 900 number appearing on the bill.

Upon Caller request, all charges rendered by the Company or its agent for calls to 900 numbers, from the first month they appear on the bill until that bill is received and reviewed by the Caller, will be waived if the Caller asserts lack of knowledge that the calls were being made or of the charges for such calls. A sponsor may not rebill the Company or the end user for any Sponsor charges that are waived as specified above.

## Volume Discounts

Volume Discounts may apply to intrastate usage revenue for MCI 900 Service. These discounts are subject to the terms and conditions as outlined in the Company Tariff F.C.C. No. 1.
. 146 Preamble
Requires 900 Service customer to provide a brief message as to the type of program being offered, the content of the program, the total charge for the call or the charge for the 1st minute and each additional minute of the call. The preamble must state that if the caller hangs up at the end of the recorded message a charge will not be incurred. The Sponsor must make arrangements to provide for the preamble messages and delayed billing using his/her own equipment. The customer must select the length of the preamble, ranging in duration from 6 to 996 seconds. The preamble must be ordered in six second increments. The customer will be charged the per call rate for the preamble length designated, even in the event the caller hangs up before the end of the preamble. The rates below apply to each call which is terminated within the specified time frame. This charge will be in place of the Per Minute Usage Charges set forth above, except in those cases where the selected preamble is over 60 seconds.

## Use of Service

. 1471 The Company, pursuant to separate contract with a customer for MCI 900 Service provided pursuant to this tariff, may undertake to enter into contractual arrangements with others to perform caller billing on behalf of the 900 Service customer. Such contracts may require, among other things, that the customer submit to the Company a copy of all scripts of pre-recorded messages to be placed on the Company's 900 Service, along with a copy of any advertising and promotional materials, which the Company in turn may furnish to those requested to perform the billing.
.1472 A Customer shall not use the MCI 900 Service to transmit obscene, indecent or otherwise unlawful messages. The Company reserves the right to withhold service or discontinue service, without notice if a message is unlawful.
. 1473 The Company will use reasonable efforts to block MCI 900 Service call origination from the following types of locations: public payphones, prisons, hospitals, educational institution; and hotels and motels. Notwithstanding this undertaking, a customer shall remain responsible for charges for use of the MCI network arising from calls placed to a Customer's 900 number(s) from such locations.
. 1474 Nothing in this section, or in any provision of this tariff, or in any marketing materials issued by the company, shall give any person, including prospective customers who have reserved MCI 900 Service telephone numbers hereunder or customers who subscribe to and use MCI 900 Service, or their transferees or assignees, any ownership interest or proprietary right in any particular MCI 900 Service telephone number. If an MCI 900 Service customer terminated the service, or if the Company terminates service to the customer, any MCI 900 Service telephone number which may have been assigned to said customer will be forfeited and will revert to the Company.
.1475 A Customer is responsible for all charges for use of the Company's network arising from calls placed to the Customer's MCI 900 number(s).

## . 17 Option P (networkMCI One)

Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.

Option P (networkMCI One) is an outbound, customized telecommunications service which may include an inbound service option using Business Line or Dedicated Access Line termination. It provides a unified service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination. Option P is suitable for intrastate calls between company locations, as well as interstate calls to the entire United States and to those international locations served by the Company.

Except as otherwise specified, all domestic Option P calls are subject to an 18 -second minimum initial period and are rounded to the next higher 6 -second increment, except for Operator Assisted calls, which are subject to a 60 -second initial period and additional 60 -second increments. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

Subscribers to networkMCI One receive the networkMCI One Service Package which includes the availability of Dedicated, Switched, and Card Access and Dedicated and Switched Access Line Termination, networkMCI One Toll Free, Accounting Codes, Universal Range Privileges, Custom Calling Range Privileges, Call Detail, and either a consolidated invoice or location level invoices for all networkMCI One calls from all location.

The rules and regulations governing the provision of service for toll free service are identical to those for Metered Use Service Option I (MCI 800 Service) except where otherwise specified.

Intrastate networkMCI One service is provided in conjunction with Interstate networkMCI One service. All terms and conditions, term plans, optional features, fees, discounts and surcharges will apply pursuant to the Company's Tariff FCC No. 1.

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ .01$.
. 171 Access/Termination Methods and Charges
. 1711 Outbound and Inbound Service
. 17111 T-1 Digital Access/Termination
T-1 Digital Access is available with networkMCI One. Monthly and nonrecurring charges as specified in the Company Tariff F.C.C. No. 1 (Sections $\mathrm{C}-2.0221$ and $\mathrm{C}-2.02216$ ) will apply.
. 17112 Analog Access/Termination
Analog Local Access is available with networkMCI One. Monthly and nonrecurring charges as specified in the Company Tariff F.C.C. No. 1 (Sections C-0211 and C-2.02115) will apply.
. 17113 Shared/Switched Access
A minimum charge applies to each networkMCI One customer location using switched access. Each customer's networkMCI One usage at each location, during each month, must equal or exceed $\$ 5$ or the customer will be charged the difference between the customer's actual usage charges and $\$ 5$. All networkMCI One usage and surcharges associated with each such location will apply toward satisfaction of the minimum charge.

## . 17114 networkMCI One Card Access*

 networkMCI One Card Access (via a networkMCI One Card) may originate from any touch tone phone in the state via a toll free number. Calls may terminate to any point within the state.* Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.
. 17115 networkMCI One Toll Free Remote Access
Allows access to the customer's networkMCI One network via customer specific toll free number. This feature is available for on-net calls, with both 7 and 10 -digit dialing plans, via switched access only. This feature is not available via networkMCI One Card Access.
. 17116 networkMCI One Toll Free Remote Access Surcharge
A per call surcharge as described in the Company F.C.C. Tariff No. 1 (Section C- 3.04111231) applies to networkMCI One Toll Free Remote Access calls. This per-call charge applies in addition to the applicable usage charges.


## Usage Rates and Charges

. 1721 The following per-minute rates apply to outbound networkMCI One and inbound networkMCI One Toll Free Service usage originating and terminating within the state. Outbound networkMCI One usage charges are based on origination type. Inbound networkMCI One usage charges are based on termination type.

| Access Type | InterLATA | IntraLATA |
| :--- | :--- | :--- | :--- |
| Switched Origination or Termination | $\$ 0.1067$ | $\$ 0.0642$ |
| Dedicated Origination or Termination | $\$ 0.0799$ | $\$ 0.0533$ |
| networkMCI One Card Access** | $\$ 0.1067$ | $\$ 0.0642$ |

. 1722 networkMCI One Card Surcharge:* $\$ 0.75$ per call
. 1723 Operator Assisted Usage Charges: For intrastate Option P calls placed with the assistance of a Company Operator, the rates and surcharges described in Section C3.02221 will apply.

* Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.
. 173 Discounts and Term Commitment Plans: Available subject to the terms and conditions in the Company's Tariff F.C.C. No. 1 (Section C-3.414)
. 174 Optional Features: Available subject to the terms and conditions in the Company's Tariff F.C.C. No. 1 (Section C-3.415).
.1741 networkMCI One Market Calling:* Offers intraLATA, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination. This call type is not available to customer locations that fall within the local service area as defined in

MCImetro Local Exchange Tariffs Effective December 16, 1998 the networkMCI One Market Area

The rates specified in Section C-3.1721 will apply to all Market Area calls originating and terminating within the customer's Market Area. A customer's Market Area is defined as the dominant Local Exchange Carrier's LEC local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing Market Area Calling.

In addition, networkMCI One discounts as outlined in the Company's FCC Tariff No. 1, Section C-3.41 (excluding Dedicated Termination discounts) will apply. If a customer subscribed to a Special Customer Arrangement (SCA) with intrastate discounts or rates, then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling.

Customers must have a Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to sue this feature. The Market Area Calling Feature cannot be used to originate 911, Directory Assistance, operator services calls, toll free or to terminate inbound local calls. Customers must maintain LEC provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availability.

* Effective December 16, 1998 the networkMCI Market Area Calling Optional feature will not be available to new subscribers.


## . 21 Option T (MCI MASTERS)

MCI MASTERS is a one-way dial in-dial out multipoint service. All Option T calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded down to the next whole cent for all intrastate calls. MCI MASTERS is available to students, faculty, and administrators of educational institutions, to students, faculty, and administrators involved in a business relationship with other entities, and to employees of governmental agencies, provided that said institutions, entities and agencies have agreed to act as the Company's agent in connection with the provision of service.

The Company does not include invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ .01$. Option T customers can place on-site or off-site calls. On-site calling, which requires no special dialing sequences, originates from telecommunications equipment enrolled in MCl MASTERS which is located within the campus of a participating educational institution or agency location or is routed through the participating educational institution's or agency location's switching equipment. Off-site calling requires the caller to access the service by dialing a Company-provided 800 number. Off-site calls can originate from telecommunications equipment located anywhere within the state.
. 211 Rates and Charges
. 2111 On-Site Rates - The following per minute usage rates apply for all on-site calls originating and terminating in Massachusetts.

| Day | Evening | Night/Weekend |
| :--- | :--- | :--- |
| $\$ 0.1723$ | $\$ 0.1287$ | $\$ 0.0796$ |

. 2112 Off-Site Rates - The following per minute usage rates apply for all off-site calls originating and terminating in Massachusetts.

| Day | $\frac{\text { Evening }}{}$ | $\frac{\text { Night/Weekend }}{\$ 0.3000}$ |
| :--- | :--- | :--- |
| $\$ 0.1500$ | $\$ 0.0900$ |  |

## .2113 Access Surcharges

A surcharge of $\$ 0.75$ per call will apply to each MCI MASTERS off-site call.
. 212 Optional Calling Plans - MCI MASTERS customers may enroll in the following optional calling plan.

## . 2121 Optional Calling Plan Option 1

A variation of Option T (MCI MASTERS) Off-Site Calling Plan Option 1 offers off-site calling within the state. In lieu of the per minute usage rates specified in Section C3.2112, customers enrolled in the Off-Site Calling Plan Option 1 will be charged the following per-minute rates for off-site calls:

## Day Evening Night/Weekend <br> \$0.1982 \$0.1481 \$0.0916

In addition, in lieu of the per-call surcharges specified in Section C-3.2113, customers enrolled in the Off-Site Calling Plan Option 1 will be charged the following per-call surcharge of $\$ 0.40$ for off-site calls.
. 24 Option W (MCI HotelDirect)
Beginning July 19, 1997, Metered Use Service Option (HotelDirect) will not be available to new subscribers.

Option W is an outbound, customized telecommunications service which may include an inbound service option using Business Line, WATS Access Line or Dedicated Access Line termination. It provides service for single and multi-location customers using switched and/or dedicated origination, and switched and/or dedicated termination. All outbound Option W calls are subject to a 30 second minimum initial period and are rounded to the next higher 6 second increment. All inbound Option W calls are subject to an 18 second minimum initial period and are rounded to the next higher 6 second increment. If the computer charge for a call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Customers participating in this program must also participate in the interstate offering. All customers must have outbound service from all locations.

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ .01$.

In addition to the usage charges listed below, all other charges including access, service options, optional features, discounts, and surcharges are pursuant to the Company's F.C.C. Tariff No. 1. Beginning July 18, 1997, Metered Use Service Option W (HotelDirect) will not be available to new subscribers.

Usage Charges
. 2411 Outbound Service

| Switched <br> Peak |  | Dedicated |  |
| :--- | :--- | :--- | :--- |
| $\$ 0.1440$ | $\underline{\text { Off-Peak }}$ | $\$ 0.1152$ | $\underline{\text { Peak }}$ |

. 2412 Inbound Service
Switched
$\frac{\text { Peak }}{\$ 0.1467} \quad \frac{\text { Off-Peak }}{\$ 0.1174}$
Dedicated
Peak Off-Peak
\$0.1017 \$0.0814

## . 26 Option Y (University Dial 1)

University Dial 1 is a one-way dial in-dial out multipoint service. Customers may originate calls from any telephone within the state. All Option Y calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent for all calls. University Dial 1 is available to students, faculty, and administrators of educational institutions that agree to act as the Company's agent in connection with the provision of service.

University Dial 1 calls originate and terminate via local exchange carrier switched facilities. A customer may access service by: 1) designating the Company as its Primary Interexchange Carrier (PIC); or, 2) dialing a Company carrier identification code (CIC). A customer is not required to select the Company as its PIC in order to use this service. In all instances, access to service must be made via a Personal Identification Number (PIN), which will be used as the basis to invoice the customer. The assignment of a PIN establishes the user as a customer subject to all applicable provisions in this tariff which pertain to customers.

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ .01$.
. 261 Usage Charges
. 2611 The following per minute usage charges apply to all calls originating and terminating within the state.

$$
\begin{array}{ll}
\frac{\text { Peak }}{} & \frac{\text { Off-Peak }}{\$ 0.1000}
\end{array}
$$

Peak rates apply from 7:00 am - 6:59 pm, Monday - Friday. Off-peak rates apply at all other times.

Features
. 2621 Personal Identification Number (PIN) - Each ANI will be assigned one or more fourdigit PINs which must be used to access service. Invoices will be provided at the PIN level. There is no limit to the number of PINs assigned to an ANI. There is no additional charge for this feature.

Other Conditions of Service
. 2631 Usage Limit Restrictions: Each PIN is subject to a usage limitation of $\$ 150$ of outstanding charges due the Company, unless a greater limit has been established based upon the customer's demonstrated credit worthiness. If the outstanding charges to a PIN exceed this amount, the PIN will be disabled without notice to the customer, and will remain disabled until the customer remits payment to the Company in an amount or amounts necessary to reduce the outstanding charges. Option Y customers will have knowledge of these usage limit restrictions prior to receipt of the service.

Option AA (hospitalityMCI)
Beginning July 18, 1997, Metered Use Service Option AA (hospitalityMCI) will not be available to new subscribers.

Option AA is an outbound, customized telecommunications service which may include an inbound service option using a Business Line, Wats Access Line or Dedicated Access Line termination. It provides service for single and multi-location customers using switched and/or dedicated access origination and switched and/or dedicated termination. Option AA may be used for long distance calls between customer locations and to other locations within the state. All intrastate Option AA calls are
subject to an 18 second minimum initial period and are rounded to the next higher 6 -second increment. If the computed charge for a call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. When an outbound hospitalityMCI call is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the time of day at the terminating location. outbound service at all its locations.

In addition to the usage charges set forth below, charges for terminating access lines, service options, discounts, surcharges, and optional features will be billed in accordance with the Company's Tariff F.C.C. No. 1.

The rules and regulations governing the provision of service for inbound calls are identical to those in Option I (MCI 800 Service), unless otherwise noted.

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ .01$.

## . 281 Usage Charges

. 2811 Outbound Service
The following per-minute usage charges will apply to all outbound calls originating and terminating within the state based on access type and time of day.

|  | Peak | Off-Peak |
| :--- | :--- | :--- |
|  | $\$ 0.1100$ | $\$ 0.0818$ |
| Seditched and Card Access | $\$ 0.0721$ | $\$ 0.0536$ |

Peak Rates will apply between 8 a.m. 5 p.m. weekdays. Off-peak rates will apply at all other times.
. 2812 Inbound Service
The following per-minute usage charges will apply to all inbound calls, as described in Section 3-C. 07 of this tariff, based on termination type and time of day.

|  | Peak | Off-Peak |
| :--- | :--- | :--- |
| Switched WATS/Business Line Termination | $\$ 0.1100$ | $\$ 0.0818$ |
| Dedicated Termination | $\$ 0.0721$ | $\$ 0.0536$ |

. 2813 Surcharges
An undiscountable surcharge as described in the Company's F.C.C. Tariff No. 1, (Section C-3.3623), applies to each hospitalityMCI calling card, other than calls to Directory Assistance, in addition to the rates specified in Section C-3.2811 of this tariff.)

## . 2814 Operator Services

For Option AA intrastate calls placed with the assistance of a Company Operator, the rates and surcharges described in Sections C-3.0211 and C-3.02221 of this tariff will apply.

## . 2815 Other Charges

Option AA customers may receive Inbound service features as described in Section C3.10 of this tariff, at the rates described in that section. In all instances, no discounts apply.

## . 282 Annual Volume and Term Commitment Plans

An Option AA customer must be enrolled in and is bound by all terms and conditions of a term plan as described in the Company's F.C.C. Tariff No. 1 (Section C-3.363).

## . 35 Option HH (networkMCI Contact One-Number)

networkMCI Contact one-number service is an inbound and outbound voice and data telecommunications service that permits calling from stations within Massachusetts. For each networkMCI Contact one-number service customer (subscriber), the Company will designate a networkMCI Contact one-number service Number and a 6 digit security code which permits the Subscriber to manage service features and call routing features. The networkMCI Contact one-number service Number is a Company designated Automatic Number Identification (ANI) provided by an affiliate of the company upon subscription to the service.

For each networkMCI Contact one-number service call, there are two parties: the "Subscriber", the party at whose designated location(s) the networkMCI Contact one-number service call terminates, and the "Calling Party", the party who places the call. The Subscriber is the customer and is subject to all applicable provisions in this tariff which pertain to customers.

Unless otherwise specified, all networkMCI Contact one-number service calls are subject to a 30 -second minimum duration, with additional 6 -second increments and are rounded to the next higher 6 -second increment. If the computed charge for any call includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The following types of calls are not available with this service: Operator-assisted and Directory Assistance.

The Subscriber is not required to designate the Company as his or her Primary Interexchange Carrier (PIC).

Users of networkMCI Contact one-number service may have access to non-tariffed enhancements (e.g., information services) provided by MCl and/or other enhanced service providers.

## Basic Features

networkMCI Contact one-number service subscribers receive the following:
Basic Routing: Each Subscriber is assigned an ANI for the routing of calls placed by Calling Parties to the Subscriber.

Direct Calling: The Subscriber may designate either of two Direct Calling methods:

1. Predefined Call Routing: Permits a Subscriber to pre-establish in priority up to three telephone numbers.
2. Scheduled Routing: Permits a Subscriber to pre-establish in priority call routing capabilities based on a subscriber-defined schedule (e.g., day-of-week, day-of-year, time-of-day) for up to two alternate telephone numbers for the completion of calls placed by Calling Parties to the subscriber.

Final Routing: Permits a Subscriber to designate various options for the call routing location. If calls are not completed at any of the Direct Calling alternate numbers, the Calling Party's call will be routed to the Subscriber-defined final routing location.

Override Routing: Permits Subscriber to override Basic Routing so that the call is routed directly to a location specified by the Subscriber. This feature can be activated and deactivated at any time by the Subscriber. When deactivated, Basic Routing is reactivated.

Call Screening: Permits a Subscriber to either accept a call or to route a call to a specific destination instead of receiving the call. This feature can be activated and deactivated at any time by the Subscriber.

Default Routing: Permits a Subscriber to designate call routing for Calling Parties who do not respond to Basic Routing.

Outbound Dialing: Permits a Subscriber to access her or his networkMCI Contact one-number service number to call telephone numbers within Massachusetts. Permits a Subscriber to designate and forward calls placed to her or his networkMCI Contact one-number service to telephone numbers within Massachusetts.

Usage Charges
The following usage charges will apply to calls to networkMCI Contact One-Number Service ANI Numbers:
. 3521 IntraLATA
The Subscriber will be charged $\$ 0.15$ per minute for the calling party's Intrastate IntraLATA usage.

The Subscriber will be charged $\$ 0.20$ per minute for the subscriber's Intrastate IntraLATA outbound dialing usage used to designate and forward calls placed to the subscriber's networkMCI Contact one-number service ANI.

The Subscriber will be charged $\$ 0.20$ per minute for Intrastate IntraLATA outbound dialing usage.

InterLATA
The Subscriber will be charged $\$ 0.15$ per minute for the calling party's Intrastate InterLATA usage.

The Subscriber will be charged $\$ 0.20$ per minute for the subscriber's Intrastate InterLATA outbound dialing usage used to designate and forward calls placed to the subscriber's networkMCI Contact one-number service ANI.

The Subscriber will be charged $\$ 0.20$ per minute for Intrastate InterLATA outbound dialing usage.
. 3523 Other
The Subscriber will be charged $\$ 0.15$ per call for the calling party's usage which originates and terminates within an area that has networkMCI Contact one-number service ANI access availability as described in Section C-3.354.

The Subscriber will be charged $\$ 0.20$ per call for the subscriber's outbound dialing usage, which originates and terminates within an area that has networkMCI Contact one-number service ANI access availability as described in Section $\mathrm{C}-3.354$, and is used to designate and forward calls placed to the subscriber's networkMCI Contact one-number service ANI.

The Subscriber will be charged $\$ 0.20$ per call for outbound dialing which originates and terminates within an area that has networkMCI Contact one-number service ANI access availability as described in Section C-3.354.

The Subscriber will be billed in 60-Second increments for calls which terminate to a numeric or Alphanumeric Display Device.
. 353 Calling Assistance: For Calling Party Usage which originates and terminates within Massachusetts the Subscriber will be charged a $\$ 1.15$ per-call surcharge for routing assistance provided to the Calling Party.

The Subscriber will be charged a $\$ 1.15$ per-call surcharge for routing assistance for Outbound Dialed calls within Massachusetts

Service Availability: networkMCI Contact one-service ANI access is available in Boston, Massachusetts. Option HH customers can terminate calls to all cities within Massachusetts.

## . 37 Option JJ (On-Net Voice)

-Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014. -Effective January 9, 2004, this service will no longer be available to new customers.

Option JJ (On-Net Voice) is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. Option JJ provides a service for single or multi-location companies using switched, dedicated or card origination, and switched and dedicated termination.

Except as otherwise specified, all domestic Option JJ calls are subject to an 18 -second minimum initial period and rounding to the next higher 6 -second increment, except for Operator assisted calls, which are subject to a 60 -second initial period and rounding to the next 60 -second increment.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.
The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service Option I (MCI 800 Service) except where otherwise specified.

Intrastate On-Net Voice service is being provided in conjunction with interstate On-Net Voice service and is available only to customers subscribing to interstate On-Net Voice as provided in the Company's Interstate Tariff F.C.C. No. 1.

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ .01$.
. 371 Definitions
The following definitions will apply for all usage rates.
Halfnet: A switched connection between a customer premise and a Company Point of Presence which is provided by the Company or a Company affiliate.

Dedicated: A non-switched connection between a customer premise and a Company Point of Presence.

Switched: A switched connection between a customer premise and a Company Point of Presence which is not provided by the Company or a Company affiliate.

Card: Call origination using an Option JJ Card
. 372 Intrastate Usage Rates
.3721 Outbound Rates:

The following per-minute rates will apply to outbound Option JJ usage. Usage charges are based on origination type.

| Origination Type | Termination Type | Per-Minute Rate |
| :---: | :---: | :---: |
| Local Network Connection | Local Network Connection | \$0.2128 |
| Local Network Connection | Dedicated | \$0.2128 |
| Local Network Connection | Switched | \$0.2228 |
| Dedicated | Local Network Connection | \$0.2177 |
| Dedicated | Dedicated | \$0.2177 |
| Dedicated | Switched | \$0.2277 |
| Switched | Local Network Connection | \$0.2770 |
| Switched/Card* | Dedicated | \$0.2770 |
| Switched/Card* | Switched | \$0.2870 |
| Card* | Switched | \$0.2870 |

* Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.


## . 3722 Inbound Rates:

The following per-minute rates will apply to outbound Option JJ usage. Usage charges are based on origination type.

| Origination Type | Termination Type | Per-Minute Rate |
| :--- | :--- | :--- |
| Local Network Connection | Local Network Connection | $\$ 0.2128$ |
| Local Network Connection | Dedicated | $\$ 0.2177$ |
| Local Network Connection | Switched | $\$ 0.2770$ |
| Switched | Local Network Connection | $\$ 0.2228$ |
| Switched | Dedicated | $\$ 0.2277$ |
| Switched | Switched | $\$ 0.2870$ |

. 3723 Rates for Operator Assisted Calling: The following charges apply to outbound Operator Assisted calls made by customers using switched (including Option JJ Card Access, dedicated access and halfnet access only. For calls originating over Halfnet facilities (as defined herein) an originating credit of $\$ 0.0258$ will apply. For calls terminating over Halfnet facilities (as defined herein) a termination credit of $\$ 0.01$ per minute will apply. The originating and terminating credits described above do not apply to calls originated via Option JJ card.
. 37231 Intrastate Calls: Intrastate calls as described in Section C-3.022 will be charged the rates specified in Section C-3.022.
. 37232 Operator Services Surcharges: For intrastate calls as described in Section C3.022, the undiscountable surcharges set forth in Section C-3.022 will apply.
. 373 Option JJ Card Access:* Option JJ access via an Option JJ card may originate from any touch tone telephone via a toll free number. Usage charges as indicated above in Section C3.3721 will apply. The following per-call surcharge will apply to each Option JJ call:

Per Call Surcharge: $\$ 0.90$

* Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling
cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.
. 374 Option JJ Toll Free Remote Access: Allows access to the customer's Option JJ network via a customer-specific toll free number from anywhere in the United States. This feature is available for calling within the customer's private network, with both 7 and 10-digit dialing plans, via switched access only. This feature is not available via Option JJ Card Access. The following charge applies to each Option JJ Toll Free Remote Access call which originates and terminates in Massachusetts. This per-call charge applies in addition to applicable usage charges as described above.

Per Call Surcharge $\$ 0.25$
Option JJ Term Plan
The Option JJ Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribed to Option JJ through the Option JJ Term Plan are subject tot the terms and conditions outlined in the Company's interstate tariff F.C.C. No. 1, except for the discount on eligible intrastate charges as defined below.
. 3751 Eligible intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage, Option JJ Card and Option JJ remote access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option JJ Term Plan discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.
. 3752 Term Commitments/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

| Term Commitment | Discount |
| :---: | :---: |
| 1 Year | 3.00\% |
| 2 Year | 6.00\% |
| 3 Year | 9.00\% |
| 4 Year | 9.00\% |
| 5 Year | 9.00\% |

On-Net Plus Program

1. Eligibility:

To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 3, 4, 5, 6, 7, or 8 as described in the s Service Publication and Price Guide located on the Company's website at www.verizonbusiness/guide.com; and
- must be new business customers or existing business customers who is eligible for renewal of their contracts.

2. Usage Charges:

The following per-minute usage rates will apply to intrastate usage. Customers will be charged the following per minute rates for Inbound and outbound intrastate Service.

## Outbound Rates:

| Origination Type | Termination Type | 1Year Term |  |
| :--- | :--- | :--- | :--- |
| Local 2 Year Termorm Connection | Local Network Connection | $\$ 0.0000$ | $\$ 0.0000$ |
| Local Network Connection | Dedicated | $\$ 0.1184$ | $\$ 0.1144$ |
| Local Network Connection | Switched | $\$ 0.1184$ | $\$ 0.1144$ |
| Dedicated | Local Network Connection | $\$ 0.1238$ | $\$ 0.1196$ |
| Dedicated | Dedicated or Switched | $\$ 0.1238$ | $\$ 0.1196$ |
| Switched/Card | Local Network Connection | $\$ 0.1861$ | $\$ 0.1800$ |
| Switched/Card | Dedicated | $\$ 0.1861$ | $\$ 0.1800$ |
| Switched/Card | Switched | $\$ 0.1861$ | $\$ 0.1800$ |

* Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.

Inbound Rates:

| Origination Type | Termination Type | 1 Year Term | 2 Year Term |
| :---: | :---: | :---: | :---: |
| Local Network Connection | Local Network Connection | \$0.1184 | \$0.1144 |
| Local Network Connection | Dedicated | \$0.1238 | \$0.1196 |
| Local Network Connection | Switched | \$0.1861 | \$0.1800 |
| Switched | Local Network Connection | \$0.1184 | \$0.1144 |
| Switched | Dedicated | \$0.1238 | \$0.1196 |
| Switched | Switched | \$0.1861 | \$0.1800 |

Agent Program
Eligibility: To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering;
- may not receive service under any other term plan;
- must subscribe to the On-Net Voice Services Agent Program as described in s Service Publication and Pricing Guide located on s website at www.verizonbusiness.com; and,
- must subscribe to exchange service provided by the Company or a Company affiliate.

Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

Usage Charges: The following per-minute rates apply during each monthly period of a Customers term of service intrastate outbound usage which originates via Local Network Connection and terminates via switched and Toll Free usage that originates switched and Terminates Local Network Connection.

## Classifications, Practices and Regulations:

1. Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

## Intrastate Plus

1. Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must receive interstate service under a New Special Customer Arrangement (SCA) Guide Type 6, 7, 8, 9 or 10 as described in the Company's "Service Publication and Price Guide" located on the Company's website at www.verizonenterprise.com.

2. Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service:

| Origination Type: Outbound | Termination Type: Outbound | 1 Year | 2 Year | 3 Year |
| :---: | :---: | :---: | :---: | :---: |
| Local Network Connection | Local Network Connection | \$0.0000 | \$0.0000 | \$0.0000 |
| Local Network Connection | Dedicated | \$0.0493 | \$0.0479 | \$0.0464 |
| Local Network Connection | Switched | \$0.0493 | \$0.0479 | \$0.0464 |
| Dedicated | Local Network Connection | \$0.0493 | \$0.0479 | \$0.0464 |
| Dedicated | Dedicated or Switched | \$0.0493 | \$0.0479 | \$0.0464 |
| Switched / Card* | Local Network Connection | \$0.0675 | \$0.0655 | \$0.0635 |
| Switched / Card* | Dedicated | \$0.0675 | \$0.0655 | \$0.0635 |
| Switched / Card* | Switched | \$0.0675 | \$0.0655 | \$0.0635 |
| Origination Type: Inbound | Termination Type: Inbound | 1 Year | 2 Year | 3 Year |
| Local Network Connection | Local Network Connection | \$0.0493 | \$0.0479 | \$0.0464 |
| Local Network Connection | Dedicated | \$0.0493 | \$0.0479 | \$0.0464 |
| Local Network Connection | Switched | \$0.0675 | \$0.0655 | \$0.0635 |
| Switched | Local Network Connection | \$0.0493 | \$0.0479 | \$0.0464 |
| Switched | Dedicated | \$0.0493 | \$0.0479 | \$0.0464 |
| Switched | Switched | \$0.0675 | \$0.0655 | \$0.0635 |

* Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.


## .3781

## Intrastate Plus Optional Calling Plan I

1. Eligibility: To receive the following benefits of this plan, customers:

- must demonstrate to MCl with reasonable satisfaction that it will accept a competitor's offer of service in place of Intrastate Plus, if it does not receive
the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Intrastate Plus.


## 2. Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per-minute rates for Inbound and Outbound Intrastate Service.

| Oriqination Type: Outbound | Termination Type: Outbound | 1 Year | 2 Year | 3 Year |
| :---: | :---: | :---: | :---: | :---: |
| Local Network Connection | Local Network Connection | \$0.0000 | \$0.0000 | \$0.0000 |
| Local Network Connection | Dedicated | \$0.0493 | \$0.0479 | \$0.0464 |
| Local Network Connection | Switched | \$0.0493 | \$0.0479 | \$0.0464 |
| Dedicated | Local Network Connection | \$0.0493 | \$0.0479 | \$0.0464 |
| Dedicated | Dedicated or Switched | \$0.0493 | \$0.0479 | \$0.0464 |
| Switched / Card* | Local Network Connection | \$0.0635 | \$0.0635 | \$0.0635 |
| Switched / Card* | Dedicated | \$0.0635 | \$0.0635 | \$0.0635 |
| Switched / Card* | Switched | \$0.0635 | \$0.0635 | \$0.0635 |
| Origination Type: Inbound | Termination Type: Inbound | 1 Year | 2 Year | 3 Year |
| Local Network Connection | Local Network Connection | \$0.0493 | \$0.0479 | \$0.0464 |
| Local Network Connection | Dedicated | \$0.0493 | \$0.0479 | \$0.0464 |
| Local Network Connection | Switched | \$0.0635 | \$0.0635 | \$0.0635 |
| Switched | Local Network Connection | \$0.0493 | \$0.0479 | \$0.0464 |
| Switched | Dedicated | \$0.0493 | \$0.0479 | \$0.0464 |
| Switched | Switched | \$0.0635 | \$0.0635 | \$0.0635 |

* Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.
. 98 Option RRRR (Verizon Business Services I)
-Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.
-Effective February 1, 2005, Option RRRR (Verizon Business Services I) will no longer be available to new customers.
. 982 Intrastate Usage Rates
.9821
Outbound
Alternative Rates: The following range of per-minute rates will apply to Option RRRR usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least $\$ 6,000$. Usage charges are based on origination and termination type.

| Origination Type: | Termination Type: | Range of Rates <br> (high to low) |
| :--- | :--- | :--- |
| Local Network Connection Local Network Connection <br> Local Network Connection Dedicated | $\$ 0.0493$ to $\$ 0.0086$ |  |
| Local Network Connection | Switched | $\$ 0.0086$ |
|  |  | $\$ 0.0493$ to $\$ 0.0086$ |


| Dedicated | Local Network Connection | $\$ 0.0493$ to $\$ 0.0086$ |
| :--- | :--- | :--- |
| Dedicated | Dedicated | $\$ 0.0493$ to $\$ 0.0115$ |
| Dedicated | Switched | $\$ 0.0493$ to $\$ 0.0086$ |
| Switched Card* | Local Network Connection | $\$ 0.0675$ to $\$ 0.0086$ |
| Switched Card | Dedicated | $\$ 0.0675$ to $\$ 0.0086$ |
| Switched Card | Switched | $\$ 0.0675$ to $\$ 0.0156$ |

* Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.


## . 9822 Inbound

Standard Rates: The following per-minute rates will apply to Option RRRR usage. Usage charges are based on termination type.

Alternative Rates: The following range of per-minute rates will apply to Option RRRR usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least $\$ 6,000$. Usage charges are based on origination and termination type.

| Origination Type: | Range of rates <br> (high to low) |  |
| :--- | :--- | :--- |
| Local Network Connection | Termination Type: | Local Network Connection |
| Local Network Connection | Dedicated | $\$ 0.0493$ to $\$ 0.0098$ |
| Local Network Connection | Switched | $\$ 0.0098$ |
| Switched | Local Network Connection | $\$ 0.0675$ to $\$ 0.0098$ |
| Switched | Dedicated | $\$ 0.0493$ to $\$ 0.0098$ |
| Switched | Switched | $\$ 0.0675$ to $\$ 0.0098$ |
|  |  |  |

. 983 Directory Assistance: A per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth below:

Range of Rates (high to low)
$\$ 1.40$ to $\$ .35$

## Option RRRR Card Access*

Option RRRR Access (via an Option RRRR Card) may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in Section C-1.3212 will apply. The following per-call surcharge will apply to each Option RRRR Card call, other than calls to Directory Assistance:

## Range of Rates (high to low)

$\$ .90$ to $\$ .00$

* Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.


## . 986 Option RRRR Tern Plan

The Option Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option RRRR through the Option RRRR Term Plan are subject to the terms and conditions outlined for Verizon Business Service I in the Company's Service Publication and Price Guide located on the Company's website at www.verizonbusiness/guide.com, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customers total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option RRRR Card, Option RRRR Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option RRRR Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customers term commitment.

| Term Commitment |  | Discount |
| :--- | :--- | :--- |
| 1 year |  | $3 \%$ |
| 2 year |  | $6 \%$ |
| 3 year |  | $9 \%$ |
| 4 year | $9 \%$ |  |
| 5 year |  | $9 \%$ |

## Verizon Business Services I Optional Calling Plan I

Eligibility: To receive the following benefits of Verizon Business Services I Option Calling Plan I:

- Customer must demonstrate to Verizon reasonable satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services I if it does not receive the benefits of this plan.
- Customer may not receive any other rates, discounts or benefits applicable to Verizon Business Services I.

Usage Charges: The following per minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

Outbound:

|  |  | 1 Year | 2 Year | 3 Year |
| :---: | :---: | :---: | :---: | :---: |
| Origination Type | Termination Type | Term | Term | Term |
| Local Network Connection | Local Network Connection | \$0.0493 | \$0.0479 | \$0.0464 |
| Local Network Connection | Dedicated | \$0.0493 | \$0.0479 | \$0.0464 |
| Local Network Connection | Switched | \$0.0493 | \$0.0479 | \$0.0464 |
| Dedicated | Local Network Connection | \$0.0493 | \$0.0479 | \$0.0464 |
| Dedicated | Dedicated or Switched | \$0.0493 | \$0.0479 | \$0.0464 |
| Switched / Card* | Local Network Connection | \$0.0635 | \$0.0635 | \$0.0635 |
| Switched / Card* | Dedicated | \$0.0635 | \$0.0635 | \$0.0635 |
| Switched / Card* | Switched | \$0.0635 | \$0.0635 | \$0.0635 |
| bound: |  |  |  |  |
|  |  | 1 Year | 2 Year | 3 Year |
| Origination Type | Termination Type | Term | Term | Term |
| Local Network Connection | Local Network Connection | \$0.0493 | \$0.0479 | \$0.0464 |
| Local Network Connection | Dedicated | \$0.0493 | \$0.0479 | \$0.0464 |


| Local Network Connection | Switched | $\$ 0.0635$ | $\$ 0.0635$ | $\$ 0.0635$ |
| :--- | :--- | :--- | :--- | :--- |
| Switched | Local Network Connection | $\$ 0.0493$ | $\$ 0.0479$ | $\$ 0.0464$ |
| Switched | Dedicated | $\$ 0.0493$ | $\$ 0.0479$ | $\$ 0.0464$ |
| Switched | Switched | $\$ 0.0635$ | $\$ 0.0635$ | $\$ 0.0635$ |

* Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.


## . 109 Option BBBBB (Verizon Business Services II)

-Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.
-Effective January 1, 2008, Verizon Business Services II, including all plans under this service is grandfathered and is no longer available to new customers.
. 1091 Intrastate Usage Rates
. 10911 Outbound
Alternative Rates: The following range of per-minute rates will apply to Option BBBBB usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least $\$ 6,000$. Usage charges are based on origination and termination type.

| Origination Type | Range of Rates <br> (high to low) |  |
| :--- | :--- | :--- |
| Local Network Connection | Termination Type: | Local Network Connection |
| $\$ 0.0493$ to $\$ 0.0086$ |  |  |
| Local Network Connection | Dedicated | $\$ 0.0493$ to $\$ 0.0086$ |
| Local Network Connection | Switched | $\$ 0.0493$ to $\$ 0.0086$ |
| Dedicated | Local Network Connection | $\$ 0.0493$ to $\$ 0.0086$ |
| Dedicated | Dedicated | $\$ 0.0493$ to $\$ 0.0115$ |
| Dedicated | Switched | $\$ 0.0493$ to $\$ 0.0086$ |
| Switched Card | Local Network Connection | $\$ 0.0675$ to $\$ 0.0086$ |
| Switched Card | $* 0.0675$ <br> to $\$ 0.0086$ <br> Switched Card | Dedicated |

* Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.
. 10912 Inbound
Alternative Rates: The following range of per-minute rates will apply to Option BBBBB usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that
equals or exceeds 1 year with an Annual Volume Commitment of at least $\$ 6,000$. Usage charges are based on origination and termination type.

| Origination Type | Range of Rates <br> high to low) |  |
| :--- | :--- | :--- |
| Local Network Connection | Termination Type: | Local Network Connection |
| Local Network Connection | Dedicated | $\$ 0.0493$ to $\$ 0.0098$ |
| Local Network Connection | Switched | $\$ 0.0098$ |
| Switched | Local Network Connection | $\$ 0.0675$ to $\$ 0.0098$ |
| Switched | Dedicated | $\$ 0.0493$ to $\$ 0.0098$ |
| Switched | Switched | $\$ 0.0098$ |
|  |  | $\$ 0.0675$ to $\$ 0.0184$ |

. 1092 Directory Assistance: A per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth below:

Range of rates (high to low)
$\$ 1.40$ to $\$ .35$
. 1093 Option BBBBB Card Access*
Option BBBBB Access (via an Option BBBBB Card) may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in Section C1.10911 will apply.

## Alternative Card Surcharge:*

The following charge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, customer must meet the Alternative Rate requirements as described in section C-3.10911, herein:

## Range of rates (high to low)

Alternative Card Surcharge: $\$ .90$ to $\$ .00$

* Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.

Option BBBBB Tern Plan
The Option Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option BBBBB through the Option BBBBB Term Plan are subject to the terms and conditions outlined for Verizon Business Service I in the Company's Service Publication and Price Guide located on the Company's website at www.verizonbusiness/guide.com, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customers total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option BBBBB Card, Option BBBBB Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option BBBBB Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customers term commitment.
$\frac{\text { Term Commitment }}{1 \text { year }} \quad \frac{\text { Discount }}{3 \%}$

| 2 year | $6 \%$ |
| :--- | :--- |
| 3 year | $9 \%$ |
| 4 year | $9 \%$ |
| 5 year | $9 \%$ |

## Verizon Business Services II Optional Calling Plan I

Eligibility: To receive the following benefits of Verizon Business Services II Option Calling Plan I:

- Customer must demonstrate to Verizon reasonable satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services II if it does not receive the benefits of this plan.
- Customer may not receive any other rates, discounts or benefits applicable to Verizon Business Services II.

Usage Charges: The following per minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

Outbound

|  |  | 1 Year | 2 Year | 3 Year |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Term | Term | Term |
| Local Network Connection | Local Network Connection | \$0.0493 | \$0.0479 | \$0.0464 |
| Local Network Connection | Dedicated | \$0.0493 | \$0.0479 | \$0.0464 |
| Local Network Connection | Switched | \$0.0493 | \$0.0479 | \$0.0464 |
| Dedicated | Local Network Connection | \$0.0493 | \$0.0479 | \$0.0464 |
| Dedicated | Dedicated or Switched | \$0.0493 | \$0.0479 | \$0.0464 |
| Switched / Card* | Local Network Connection | \$0.0635 | \$0.0635 | \$0.0635 |
| Switched / Card* | Dedicated | \$0.0635 | \$0.0635 | \$0.0635 |
| Switched / Card* | Switched | \$0.0635 | \$0.0635 | \$0.0635 |
| Inbound |  |  |  |  |
|  |  | 1 Year | 2 Year | 3 Year |
|  |  | Term | Term | Term |
| Local Network Connection | Local Network Connection | \$0.0493 | \$0.0479 | \$0.0464 |
| Local Network Connection | Dedication | \$0.0493 | \$0.0479 | \$0.0464 |
| Local Network Connection | Switched | \$0.0635 | \$0.0635 | \$0.0635 |
| Switched | Local Network Connection | \$0.0493 | \$0.0479 | \$0.0464 |
| Switched | Dedicated | \$0.0493 | \$0.0479 | \$0.0464 |
| Switched | Switched | \$0.0635 | \$0.0635 | \$0.0635 |

* Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.


## LD Voice Package

Customer will pay the following flat rate monthly recurring charge ("MRC"), fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 20,000 minutes per month originating from a T1 or PRI purchased from Verizon.

Agreement Term MRC*

| One Year | $\$ 725.00$ |
| :--- | :--- |
| Two Years | $\$ 685.00$ |
| Three Years | $\$ 650.00$ |

*Overage Rate: Customers will pay a per-minute charge of $\$ .05$ for each minute in excess of 20,000 in a month

Customer understands that the LD Voice Package is restricted in the following manner:
(i) International long distance, Inbound (toll free), and calling card minutes are NOT included.
(ii) Customer may not utilize auto-dialers or any similar type of device in connection with the LD Voice Package.
(iii) Customer may not utilize the LD Voice Package in any call center environment or in connection with any such similar environment.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION OF THE LD VOICE PACKAGE BY VERIZON AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

LD Voice 800 Minute Package for Verizon Business Lines or Trunks.
If Customer selects the Long Distance (LD) Voice 800 Minute Package, Customer will pay the following flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 800 minutes per month originating from a Verizon business line or Verizon trunk (via Local Service - CLEC or Local Service - ILEC) associated with the LD Voice 800 Minute Package.

| Agreement Term |  | MRC $^{*}$ |
| :--- | :--- | :--- |
| One Year | $\$ 28.00$ |  |
| Two Years | $\$ 26.00$ |  |
| Three Years | $\$ 24.00$ |  |

*Overage rate: Customer will pay a per-minute charge of $\$ .05$ for each minute of usage in excess of 800 in a month. Customer understands that the LD Voice 800 Minute Package is restricted in the following manner:
(i) International long distance, Inbound (toll free), and calling card minutes are NOT included.
(ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 800 Minute Package.
(iii) Discounting of the MRC beyond the Term rates specified is not permitted.
(iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services II Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION BY VERIZON OF THE LD VOICE 800 MINUTE PACKAGE AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

LD Voice 500 Minute Package for Verizon Business Lines or Trunks. If Customer selects the Long Distance (LD) Voice 500 Minute Package, Customer will pay the following flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 500 minutes per month originating from a Verizon business line or Verizon trunk (via Local Service - CLEC or Local Service - ILEC) associated with the LD Voice 500 Minute Package.

| Agreement Term | MRC* |
| :--- | :--- |
| One Year | $\$ 18.00$ |
| Two Years | $\$ 17.00$ |
| Three Years | $\$ 16.00$ |

*Overage rate: Customer will pay a per-minute charge of $\$ .05$ for each minute of usage in excess of 500 in a month

Customer understands that the LD Voice 500 Minute Package is restricted in the following manner:
(i) International long distance, Inbound (toll free), and calling card minutes are NOT included.
(ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 500 Minute Package.
(iii) Discounting of the MRC beyond the Term rates specified is not permitted.
(iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services II Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION BY VERIZON OF THE LD VOICE 500 MINUTE PACKAGE AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.
. 10910 LD Voice 300 Minute Package for Verizon Business Lines or Trunks
If Customer selects the Long Distance (LD) Voice 300 Minute Package, Customer will pay the following flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 300 minutes per month originating from a Verizon business line or Verizon trunk (via Local Service - CLEC or Local Service - ILEC) associated with the LD Voice 300 Minute Package.

| Agreement Term |  | MRC $^{*}$ |
| :--- | :--- | :--- |
| One Year | $\$ 12.00$ |  |
| Two Years | $\$ 11.00$ |  |
| Three Years | $\$ 10.00$ |  |

*Overage rate: Customer will pay a per-minute charge of $\$ .05$ for each minute of usage in excess of 300 in a month

Customer understands that the LD Voice 300 Minute Package is restricted in the following manner:
(i) International long distance, Inbound (toll free), and calling card minutes are NOT included.
(ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 300 Minute Package.
(iii) Discounting of the MRC beyond the Term rates specified is not permitted.
(iv) Overage Rate may be discounted only in accordance with the current Verizon Business Services II Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION BY VERIZON OF THE LD VOICE 300 MINUTE PACKAGE AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.
.117 Option JJJJJ (Verizon Business Services III)

## . 1171 Intrastate Usage Rates

. 11714 Option JJJJJ Tern Plan
The Option Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option JJJJJ through the Option JJJJJ Term Plan are subject to the terms and conditions outlined for Verizon Business Service I in the Company's Service Publication and Price Guide located on the Company's website at www.verizonbusiness/guide.com, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customers total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option JJJJJ Card, Option JJJJJ Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option JJJJJ Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customers term commitment.

| Term Commitment |  | Discount |
| :--- | :--- | :--- |
| 1 year |  | $3 \%$ |
| 2 year |  | $6 \%$ |
| 3 year | $9 \%$ |  |
| 4 year |  | $9 \%$ |
| 5 year | $9 \%$ |  |

## 4. CCSA SERVICE

.01 General Description
. 011 CCSA Service does not involve the provision of intercity communications channels, but rather is offered as a switching service interconnecting network trunks, including circuits and services provided either by the Company or by other Participating Carriers.* Use of the Company's common control switching machines in connection with this offering may be shared with other customers or other offerings.

* Customers who elect to gain access to MCl's Metered Use Service Option C (MCI WATS) in connection with CCSA Service will be billed for monthly usage on the basis of the Tier1, Service Area 5, hourly rates specified in Section C.3.041122 for their respective originating city. However, for such CCSA-related Metered Use Service Option C usage, the average monthly minutes of total traffic for each rate period per access line will be calculated based upon the average monthly minutes of total traffic for each rate period per CCSA Dedicated Access Arrangement. The resulting effective per minute rate will then be applied to the Customer's Metered Use Service Option C Tier usage. The effective per minute rate for Tier 2 usage will remain unaffected by the above.
. 012 Two customer options are available under this service: A full service version, Option A (Telemanagement) and a limited service version, Option C (Least Cost Routing). Outlined below are the features available, at the customer's option, which are included under the basic monthly recurring charges, along with the limitations associated with each option:


## Basic Features

Least-Cost-First-Routing
An arrangement to provide automatic selection of the least expensive facility available for each intercity call on an on-line basis.

Dialed prefix codes to identify the calling party or division for authorization or accounting purposes. The Customer may select either authorization or accounting codes as part of the basic service.

## Abbreviated Dialing Codes

 (Speed Numbers)An arrangement to apply routing restrictions to certain trunk groups based upon individual authorization codes. The customer shall designate priority level assignments for its personnel by authorization code.

Feature Limitations Option A

Route choices limited to total switch capacity

Limited to 999 codes per dedicated arrangement

Option B
Limited to three route Choices

Limited to 3 priority levels. Not available Feature is available only if the authorization code feature is also selected

Limited to a single trunk Not Available group

Tone Notification Before
Automatic Selection of a
Designated Trunk Group
An arrangement to provide an audible tone to the user before a particular trunk group is selected automatically by the CCSA Switch

Call Detail and Summary by Authorization/Accounting Code Call Detail
Summary by Authorization to 2 copies/Month

## Summary by Authorization/

 Accounting Codecopies/month
Not Available

Limited to one magnetic tape per month

Limited to one magnetic tape per month

Rates and Charges

## . 021 Monthly Recurring Charges

## .0211 Basic Charges

.02111 Dedicated Access Arrangement Charge: The basic monthly recurring charge for Option A is $\$ 230$ per Dedicated Access Arrangement (input), while the basic monthly recurring charge for Option V is $\$ 105$ per Dedicated Access Arrangement (input). These charges anticipate that access will be via a Company-provided dedicated access lines.

If the customer elects to access this service via a Company intercity facility, or via a customer-provided facility, the basic monthly recurring charge per Dedicated Access Arrangement (input) is $\$ 165$ for Option A and $\$ 50$ for Option B.
. 02112 Switch Utilization Charge: In addition to the monthly recurring Dedicated Access Arrangement Charge, a CCSA Switch Utilization Charge of $\$ 0.01$ per minute will apply to all non-Company traffic utilizing a Dedicated Access arrangement. This charge will not apply to calls which are not completed.
. 0212 Options: In addition to the above mentioned features, the following options are available. The indicated monthly recurring charges for these options are additional charges per Dedicated Access Arrangement (input).

| Options | Monthly Charges |  |
| :--- | :---: | :---: |
| Option A | Option B |  |
| High Volume and WATS Band CCSA | $\$ 20$ | Not Available |
| Call Traffic Destination by |  |  |
| Half-Hour Segment <br> CCSA Area Code Traffic Summary | $\$ 25$ | Not Available |
| Report <br> CCSA Area Code Traffic Call Detail | $\$ 30$ | N/A |
| Summary by Authorization/Account Code |  |  |
| and Call Records on Magnetic Tape |  |  |
| If the Customer elects to receive both of the <br> above features, he must pay an additional <br> monthly charge per dedicated access <br> arrangement | $\$ 20$ | N/A |

Accounting Codes (2-Digit) (Limited to 99 total codes per Customer per originating location. Charges for Accounting

N/A codes will not be prorated.
. 022 Non-Recurring Charges
. 0221 Per Circuit End

|  |  | Monthly Charges |  |
| :---: | :---: | :---: | :---: |
|  |  | Option A | Option B |
| . 02211 | Installation | \$120.00 | \$120.00 |
| . 02212 | Physical Change | \$100.00 | \$100.00 |
| . 02213 | Administrative Charge | \$ 0.00 | \$ 0.00 |
| . 02214 | Expedite | \$ 0.00 | \$ 0.00 |
| . 02215 | Cancellation of Order | \$130.00 | \$130.00 |
| . 02216 | Disconnection | \$ 0.00 | \$ 0.00 |
| . 02217 | Billing Record Charge | \$ 0.00 | \$ 0.00 |
| . 02218 | Termination for communications |  |  |
|  | facilities, systems or services of other participating carriers. | \$120.00 | \$120.00 |

. 0222 Per Order

|  | Monthly |  | Charges <br> Option A |
| :--- | :--- | :--- | :--- |
|  |  | $\$ 50.00$ | $\$ 50.00$ |
| .02221 | Installation | $\$ 50.00$ | $\$ 50.00$ |
| .02222 | Physical Change | $\$ 20.00$ | $\$ 20.00$ |
| .02223 | Administrative Charge | $\$ 220$ |  |
| .02224 | Expedite | $\$ 105.00$ | $\$ 105.00$ |
| .02225 | Cancellation of Order | $\$ 0.00$ | $\$ 0.00$ |
| .02226 | Disconnection | $\$ 0.00$ | $\$ 0.00$ |
| .02227 | Billing Record Charge | $\$ 0.00$ | $\$ 0.00$ |

## SECTION B - MATERIAL PREVIOUSLY IN VERIZON BUSINESS SERVICES TARIFF NO. 1.

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

## SERVICE DESCRIPTION AND CHARGES

### 4.1 Message Toll Service (MTS)

MTS service is a measured use, full time service and is offered on a monthly basis, utilizing interexchange communications facilities shared among multiple users. The individual customer's basic monthly charges for the use of such intercity communications facilities are based upon the time of day, the total minutes the customer utilizes such facilities and the distance of each call.

### 4.1.1 Dial USA Service

Dial USA Service is a one-way direct dial service utilizing 1+ or dial-up access, making use of common shared access lines connecting the customer with Company facilities.

## A. Usage Charges

Usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location.

1. Per Minute Rate Schedule

|  | Business Day |  | Evening |  | Night/Weekend |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mileage | 1st Min | Addl Min | 1st Min | Addl Min | 1st Min | Addl Min |
| 1-10 | \$0.1700 | \$0.0700 | \$0.1188 | \$0.0396 | \$0.0752 | \$0.0277 |
| 11-14 | \$0.2400 | \$0.1000 | \$0.1584 | \$0.0594 | \$0.0891 | \$0.0376 |
| 15-19 | \$0.3000 | \$0.1300 | \$0.1980 | \$0.0792 | \$0.1452 | \$0.0564 |
| 20-25 | \$0.3500 | \$0.1600 | \$0.2376 | \$0.0990 | \$0.1716 | \$0.0653 |
| 26-34 | \$0.4100 | \$0.1700 | \$0.2673 | \$0.1089 | \$0.1936 | \$0.0653 |
| 35-43 | \$0.4400 | \$0.2000 | \$0.3069 | \$0.1287 | \$0.2156 | \$0.0772 |
| 44-55 | \$0.4900 | \$0.2300 | \$0.3425 | \$0.1495 | \$0.2332 | \$0.0941 |
| 56-70 | \$0.5300 | \$0.2500 | \$0.3700 | \$0.1683 | \$0.2420 | \$0.1030 |
| 71-85 | \$0.5900 | \$0.2700 | \$0.4000 | \$0.1821 | \$0.2464 | \$0.1129 |
| 86 + | \$0.6110 | \$0.2900 | \$0.4200 | \$0.1980 | \$0.2508 | \$0.1218 |
| 2. | illing Increments |  |  |  |  |  |

B. Volume Discount

A volume discount is applied to the total usage portion of the monthly statement from all time of day periods.
$\frac{\text { Total Monthly Usage }}{\text { \$100 \& over }} \quad \frac{\text { Business Day }}{2 \%}$

### 4.1.2 LEC Billed Measured Service

LEC Billed Measured Service calling includes calls made by customer's without an established account, dialed:

- Using an accepted company access code (e.g. 10XXX) from a line not prescribed to the company; or
- From a line presubscribed to the company (i.e., when the customer does not have an established account and billing relationship with Company or another carrier using the Company network.)

Reference per minute rates applicable to Dial USA service (reference Section 4.1.1). In addition to per minute rates, a per call surcharge of $\$ 0.80$ will apply to each call.

### 4.2 Toll-Free Services

Company Toll-Free Service is the furnishing of dial-type intrastate telecommunications originating on feature group facilities provided by the Local Exchange Carrier (LEC) and terminating on a Regular Business Line or a Special Access Line (SAL).

### 4.2. 1 Homebound 800 Service

Homebound 800 is an inbound service available to Company's residential customers only. This service enables the customer to receive "toll-free" 800 service calls at their residence. The residential customers will be assigned a toll-free telephone number to receive calls that are paid for by the customer rather than the calling party.
A. Rate Periods

The time of day rate periods for Homebound Toll-Free Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.
B. Usage Charges

Usage charges are determined by the time of day rate periods and minutes of use within each rate period.

1. Per Minute Rate Schedule

Peak Off-Peak
$\$ 0.2000 \quad \$ 0.2000$
2. Billing Increments

Usage is billed in one (1) minute increments.
C. Monthly Recurring Charges*

Monthly Service Fee: \$ 2.50

* This recurring charge will be waived for each month when Homebound 800 Service usage exceeds $\$ 10.00$. Also, the monthly service fee can be waived by the Association groups and Alumni programs.


### 4.2.2 Toll-Free Service Features

Customers may subscribe to one or more of the following features with a specific Company TollFree service.

## A. After-Hours Toll-Free Message Referral

This feature enables the Toll-Free service customer to route Toll-Free calls to the Company Message Center after-hours for either an announcement only, announcement and message recording capability, or both with Message Center outdial notification.

## 1. Option A (Message Announcement only)

This option enables the Toll-Free service customer to play prerecorded voice information referring callers to other numbers, explaining service conditions, or other general information that a customer desires to provide to callers.
2. Option B (Announcement with Message Recording)

This option enables the Toll-Free service customer to play customized voice announcements and if the caller desires, leave a message. The customer may call the Company Message Center to retrieve messages.
3. Option C (Announcement, Message Capability and Message Notification)

This option consists of both message announcement and message recording, plus the ability for the Message Center to outdial and notify the Company TollFree customer of messages.
B. Area Code Routing

This feature allows the Toll-Free service customer to route calls to multiple answering locations using one Toll-Free number. The customer can define two or more originating routing groups and to arrange that calls to a single Toll-Free service number placed from different routing groups will terminate at different locations.
C. Area Code Blocking

This feature allows the Toll-Free service customer to block originating calls from one or more specific area codes. Customers can tailor their Toll-Free service to their geographic service area and block unwanted calls from out of their area.
D. Dialed Number Identification Service (DNIS)

This feature allows a customer with multiple Toll-Free service numbers terminating in the same location to identify the specific Toll-Free service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated Toll-Free service.
E. Time of Day Routing

This feature allows the Toll-Free service customer to arrange for calls to a single Toll-Free service number to be routed to different locations based on the time of day.
F. Day of Week Routing

This feature allows the Toll-Free service customer to arrange for calls to a single Toll-Free service number to be routed to different locations based on the particular day of the week.
G. Command Routing

This feature allows the Toll-Free service customer to have Toll-Free calls rerouted by the Company's network in the event of access blockage to an ANI or T1 circuit ID previously defined by the customer.
H. Emergency Re-routing

This feature allows the Toll-Free service customer to re-route calls to accommodate emergency situations. To activate this service, the customer would call a special 24 hour number.
I. Real Time ANI

Real Time Automatic Number Identification (ANI) Service provides the ANI for the calling party to the customer if the call originates from an equal access end office. If the call originates from a non-equal access end office, only the NPA will be delivered to the TollFree customer. The Company will provide Real Time ANI on an Toll-Free number and a service group basis. Real Time ANI is available with or without DNIS (refer to 4.7.1.D preceding) and is available only with dedicated Toll-Free service.
J. Dedicated Termination Overflow

This features enables the Toll-Free service customer to control potential congestion of Toll-Free calls by sending the overflow calls from one dedicated line to a switched line, allowing for maximum completion of incoming Toll-Free calls.

## K. Percent Allocation

This feature allows the customer to route various percentage of calls to two or more answering locations. The customer must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The customer must have at least two different locations for this routing feature to be available.

### 4.2.3 Toll-Free Feature Charges

(A) Monthly Recurring Charges

1. Validated Project Account Code $\$ 10.00$
2. Customized Account Codes $\$ 50.00$
3. Toll-Free Number Charge (per Toll-Free \#)
4. Toll-Free Features (per Toll-Free \#)

| (a) Area Code Routing | $\$ 50.00$ |
| :--- | :--- |
| (b) Area Code Blocking | $\$ 50.00$ |
| (c) Time of Day Routing | $\$ 50.00$ |
| (d) Day of Week Routing | $\$ 50.00$ |
| (e) Command Routing | $\$ 50.00$ |
| (f) Percent Allocation | $\$ 50.00$ |

5. After-Hours Voice Messaging
(a) Option A - Announcement only $\$ 30.00$
(b) Option B - Announcement w/Message
$\$ 40.00$
(c) Option C - Announcement with

Message and Outdial
$\$ 50.00$
6. Real Time ANI Delivery (per trunk grp) $\$ 200.00$
7. Dialed Number Identification Service (DNIS) (per Toll-Free \#) \$50.00
8. Dedicated Termination Overflow (per Toll-Free \#)
$\$ 50.00$
9. Magnetic Tape $\$ 15.00$
B. Non-Recurring Charges

1. Dedicated Access Line (1st Line) Installation
$\$ 200.00$
2. Each Additional Special Access Line $\$ 50.00$
3. T-1 Installation (per T-1)
$\$ 450.00$
4. Validated Project Acct Codes; setup \$15.00
5. Customized Account Codes $\$ 50.00$
6. Change Cost Center/Account Code/

Toll-Free Routing (per order) $\$ 15.00$
7. Expedite Order (per order) $\$ 100.00$
8. Toll-Free Features (per Toll-Free \#)
(a) Area Code Routing $\$ 100.00$
(b) Area Code Blocking $\$ 100.00$
(c) Time of Day Routing $\$ 100.00$
(d) Day of Week Routing $\$ 100.00$
(e) Command Routing $\quad \$ 100.00$
(f) Percent Allocation $\$ 100.00$
9. After Hours Voice Messaging
(a) Option A - Announcement only $\$ 25.00$
(b) Option B - Announcement w/Message $\$ 25.00$
(c) Option C - Announcement with

Message and Outdial $\$ 25.00$
10. Dialed Number Identification
Service (DNIS); setup
11. Real Time ANI; setup $\$ 350.00$
12. Magnetic Tape; setup $\$ 50.00$
C. Where the Company serves as a Responsible Organization ("Resp. Org.") for a nonCompany Toll-Free Service customer, the Company will pass on the tariffed Local Exchange Carrier charges for SMS/Toll-Free database and related services. In addition, the following Company charges will apply:

| Service | Set-Up <br> Charge | Monthly <br> Recurring <br> Charge |
| :--- | :--- | :--- |
| Set-Up Toll-Free Number | $\$ 50.00$ | $\$ 1.00$ |


|  | (per Toll-Free number) |  |  |
| :--- | :--- | :--- | :--- |
|  | Modify Toll-Free Record (add/change <br> Toll-Free number, Vertical or Enhanced <br> Features) |  | $\$ 25.00$ |
| D. | Toll-Free Directory Listing | Set-Up <br> Charge | Monthly <br> Recurring <br> Charge |
| Nationwide Toll-Free Directory Listing <br> (per toll-free No.) | $\$ 15.00$ | $\$ 12.50$ |  |
| Expedite Directory Listing-Major | $\$ 25.00$ | N/C |  |
| Expedite Directory Listing-Minor | $\$ 20.00$ | $\mathrm{~N} / \mathrm{C}$ |  |

### 4.2.4 Takeback and Transfer (TBX)

Takeback and Transfer is a toll-free service which allows Call Centers to transfer a toll-free call in progress to another remote site using pre-defined keypad commands and transfer digits. The service will be billed at the usage rates for Intelenet Service as filed in Section 4.4.7 and the following additional charges will apply.

| One Time Installation Charge: | $\$ 500.00$ |
| :--- | :--- |
| Monthly Recurring Charge per 8XX No.: | $\$ 80.00$ |
| Change Charge: | $\$ 100.00$ |
| Per Call Surcharge: | $\$ 0.04$ |

### 4.3 Complementary Services (cont'd)

### 4.3.2 Operator Services

Operator Services shall include, but will not be limited to, live operator or automated operator functions for the handling of interLATA telephone service such as long distance calling of collect, third number billing, calling card services and rate information, dialing instructions, trouble reporting, and emergency call handling.

The calls will be billed at the established Company OS rates plus the appropriate service charges. Billing is in one-minute increments, and the Company will not bill for uncompleted calls. Access to the Company operator is obtained by dialing, from a Company presubscribed telephone, 0 plus the number desired or 00 . Access for this service is via Feature Group D. All ( $0+$ ) intraLATA and ( $0-$ ) calls are routed to the appropriate LEC.

For person-to-person calls the timing of the call begins when the calling person and the particular person or station specified or an agreed alternate identifies themselves as the party designated to receive that call. For collect calls the timing of the call for purposes of billing begins after a person verbally accepts the charge for the call. For a third party call the timing of the call for purposes of billing begins after the person requested to accept charges accepts those charges and connection is made to the number being called.

The contract of the Company or its agents with the customer will prohibit the customer from blocking the completion of calls which would allow the caller to reach a long distance telephone company other than the Company. The customer shall not violate that contract provision.

The contract of the Company or its agents with the customer will contain provisions requiring the customer to post on or in close proximity to all telephones served by the Carrier the following
information. The Carrier is responsible for the form of the posting and shall make reasonable efforts to ensure implementation, both initially and on an updated basis.

- $\quad$ The name and address of the Carrier.
- A toll-free customer service telephone number for receipt of further service and billing information.
- Dialing instructions to the Carrier's operator for specific rate information. Rate information is available on a 24 hour per day, seven day per week basis.
- Any end-user or third party has a right to appeal and resolve any disputes for intrastate calls to:

Massachusetts Department of Public Utilities
100 Cambridge Street
Boston, Massachusetts 02202
1 (800) 392-6066

- Failure of customer to post the label at the customer's location may result in disconnection of service.
A. Classes of Service

Service is offered on an Operator Assisted, Person-to-Person and Customer Dialed Calling Card basis. Per call service charges will apply to each class of service as provided in Section 4.3.2.B of this tariff.

1. Customer Dialed Calling Card - Calls completed through an automated interface and billed to a telephone company calling card account entered by the calling party, without the intervention of a live or automated operator.
2. Operator Station - Calls completed with the assistance of a company operator on a station-to-station basis. Charges may be billed to the customer's commercial credit card or LEC calling card account, or to the calling station, called station or a designated third party station. Collect calls will be billed if the called party accepts the call.
3. Person-to-Person - Calls completed with the assistance of a company operator to a particular person, station, department or PBX extension specified by the calling party. Charges may be billed to the customer's commercial credit card or LEC calling card account, or to the calling station, called station or a designated third party station. Charges will be incurred only if the designated called party accepts the call.
B. Usage Charges

Operator Service charges include per minute rates and per call charges.

1. Per Minute Rate Schedule

| Mileage | Business Day |  | $\frac{\text { Evening }}{1 \text { st Min }}$ | Night/Weekend |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1st Min | Addl Min |  | Addl Min | 1 st Min | Addl Min |
| 1-10 | \$0.1300 | \$0.1000 | \$0.0900 | \$0.0600 | \$0.0650 | \$0.0370 |
| 11-25 | \$0.1600 | \$0.1400 | \$0.1300 | \$0.0900 | \$0.0700 | \$0.0550 |
| 26-55 | \$0.1900 | \$0.1800 | \$0.1400 | \$0.1300 | \$0.0800 | \$0.0800 |
| 56-70 | \$0.1900 | \$0.1900 | \$0.1400 | \$0.1400 | \$0.1000 | \$0.1000 |
| 71-85 | \$0.2000 | \$0.2000 | \$0.1500 | \$0.1500 | \$0.1100 | \$0.1100 |
| 86 + | \$0.2200 | \$0.2200 | \$0.1600 | \$0.1600 | \$0.1200 | \$0.1200 |

## 2. Per Call Charges

The following per call service charges apply as defined in Section 4.3.2.A of this tariff and are in addition to the per minute rates (above).

Per Call Charge
Operator Dialed:
Station-to-Station \$0.86
Calling Card $\$ 0.86$
Collect \& Bill to Third Number $\$ 0.86$
Person-to-Person \$2.04
Customer Dialed:
Calling Card Station
$\$ 0.50$
3. Billing Increments

Usage is billed in one (1) minute increments.

### 4.3.3 OnLine Calling Card Service

OnLine calling card service is available to residential and commercial Company customers subscribing to another Company service. Customers may also subscribe to OnLine as a stand alone service. Customers may place domestic and international long distance calls using this service. Enhanced services such as voice mailbox and message delivery are available as an option of this service.

OnLine access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's Toll-Free access number. Calls originating from rotary phones will be completed with the assistance of operators. Per minute usage rates apply. A retroactive volume discount is applied to the total usage portion of the monthly statement from all time of day periods.

The time of day rate periods for OnLine Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Companyrecognized holidays. Off-Peak rates apply to all other calls.
A. Residential OnLine Rate Schedule

This calling card schedule applies to all customers who subscribe to one of the Company's residential long distance services.

## 1. Per Minute Rates

| Time of Day | Rate Per Minute |
| :--- | :--- |
| Peak | $\$ 0.30$ |
| Off-Peak | $\$ 0.30$ |

## 2. Billing Increments <br> All residential calls will be billed in sixty (60) second increments.

B. Commercial OnLine Rate Schedule

This calling card schedule applies to all customers who subscribe to one of the Company's commercial long distance services.

## 1. Per Minute Rates

| Time of Day | Rate Per Minute |
| :--- | :---: |
| Peak | $\$ 0.30$ |
| Off-Peak | $\$ 0.30$ |

## 2. Commercial Volume Discount

| Usage Level | Percent Discount |
| :---: | :---: |
| $\$ 25.00-\$ 249.99$ | $8.70 \%$ |
| $\$ 250.00-\$ 2499.99$ | $13.04 \%$ |
| $\$ 2500.00+$ | $21.74 \%$ |

3. Per Call Surcharge

A Per Call Surcharge of $\$ 0.65$ applies to each call.
4. Billing Increments

All commercial calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.
C. Stand Alone OnLine Rate Schedule

This calling card schedule applies to commercial customers that do not have any other services with the Company.

1. Per Minute Rates

| Time of Day | Rate Per Minute |
| :--- | :---: |
| Peak | $\$ 0.30$ |
| Off-Peak | $\$ 0.30$ |

2. Stand Alone Volume Discount

| Usage Level | Percent Discount |
| :--- | :---: |
| $\$ 25.00-\$ 249.99$ | $8.70 \%$ |
| $\$ 250.00-\$ 2499.99$ | $13.04 \%$ |
| $\$ 2500.00+$ | $21.74 \%$ |

3. Per Call Surcharge

A Per Call Surcharge of $\$ 0.65$ applies to each call.
4. Billing Increments

All Stand Alone calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.
D. SCHEDULE C OnLine Rate Schedule

1. Per Minute Rates

|  | -- Time of Day -- |  |
| :--- | ---: | :--- |
| Usage Level | Peak | Off-Peak |
| $\$ 2,500-\$ 10,000.99$ | 0.180 | 0.130 |
| $\$ 10,001-\$ 25,000.99$ | 0.170 | 0.130 |
| $\$ 25,001+$ | 0.165 | 0.130 |

2. Minimum Usage Per Month

There is a minimum usage per account of $\$ 2,500$ per month. New accounts will be given a 90 -day ramp up period to reach this usage minimum.
3. Billing Increments

All SCHEDULE C calls will be billed in eighteen (18) second initial increments and additional increments of six (6) seconds.

## 4. Per Call Surcharge

The following surcharge is in addition to the per minute rates found above and will apply to all SCHEDULE C OnLine calls.

Per Call Surcharge $\$ 0.65$
5. SCHEDULE C OnLine Service is not available as a resale product.
E. Operator Assisted OnLine Rate Schedule

1. Direct Dial Operator Must Assist

The following surcharge is in addition to the per minute rates found in (A), (B) and (C) above and will apply to calls that will default to a live operator.

Per Call Surcharge $\$ 0.50$
2. Direct Dial Operator Assist

If a customer chooses an Operator to place a call, the call will be billed at Dial USA rates as specified in Section 4.1.1 and the following surcharges will also apply.
(a) Station-to-Station
Per Call Charges
(b) Person-to-Person
\$1.50
\$3.00

### 4.3.4 WorldCom Calling Card Service

WorldCom Calling Card service is available to residential and commercial Company customers. Customers may place domestic and international long distance calls using this service. Calling card access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's toll-free access number, and/or 10XXX, 950-XXXX depending on availability.

## A. WorldCom Calling Card

1. Direct Dial Rate Schedule
(a) Per Minute Rate Schedule applying to all Time Periods

Per Minute Rate: $\quad \$ .3000$
(b) Billing Increments

Calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.
(c) Per Call Surcharge
(1) For direct dial calls, a per call surcharge will apply in addition to the per minute rate found in (a) above.

Per Call Surcharge: $\quad \$ 0.40$
(2) The following per call surcharge is in addition to the per minute rate found in (a) above and will apply to calls which default to a live operator only.

Per call Surcharge: $\$ 0.65$
2. Operator Assisted Rate Schedule This calling card schedule applies to all customers who place a call with the assistance of an operator.
(a) Per Minute Rate Schedule applying to all Time Periods:

Per Minute Rate: $\quad \$ .5000$
(b) Billing Increments

WorldCom Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
(c) Per Call Surcharge

The following surcharge will apply in addition to the per minute rate found in (a) above.

## Per Call Charge

Station-to-Station $\$ 1.50$
Person-to-Person $\$ 3.00$

## B. TalkAround Calling Card

This calling card schedule applies to all customers who subscribe to one of the Company's residential long distance services.

## 1. Direct Dial Rate Schedule

(a) Per Minute Rate Schedule applying to all Time Periods:

Rate Per Minute: $\quad \$ 0.3000$
(b) Billing Increments: Calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
(c) Per Call Surcharge:
(1) There is no Per Call Surcharge for direct dialed calls.
(2) The following Per Call Surcharge is in addition to the per minute rate found in (a) above and will apply to calls which default to a live operator only.

Per Call Surcharge: $\$ 0.5000$
2. Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.
(a) Per Minute Rate Schedule applying to all Time Periods:

| Mileage | Business Day |  | Evening |  | Night/Weekend |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1st | Add'I | 1st | Add'I | 1st | Add'I |
| 0-10 | . 1194 | . 0980 | . 0796 | . 0588 | . 0498 | . 0364 |
| 11-14 | . 1194 | . 0980 | . 0796 | . 0588 | . 0498 | . 0364 |
| 15-33 | . 1493 | 1372 | 1274 | . 0882 | . 0597 | . 0542 |


| $34-70$ | .1764 | .1764 | .1393 | .1275 | .0697 | .0788 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $71-85$ | .1862 | .1862 | .1493 | .1471 | .0896 | .0985 |
| $86-1000$ | .1960 | .1960 | .1568 | .1568 | .0995 | .1084 |
| $1000+$ | .2058 | .2058 | .1568 | .1568 | .1095 | .1182 |

(b) Billing Increments:

WorldCom TalkAround Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
(c) Per Call Surcharge

The following surcharge will apply in addition to the per minute rates found in (a) above.

|  | Per Call Surcharge |
| :--- | :--- |
| Station-to-Station | $\$ 1.50$ |
| Person-to-Person | $\$ 3.00$ |

## 3. TalkAround Calling Card Association

The TalkAround Calling Card Association program is a benefit package offered in conjunction with basic residential TalkAround Calling Card in Section 4.3.4.B.1, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the TalkAround Association program will receive a discounted flat rate for the service.

To qualify for this rate an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors or multiple representatives; (3) Non-profit organization, or (4) Buying group not organized merely to buy the Company's long distance for resale.

The qualifying organization must meet the following criteria to receive the special discounted rate:
(a) Associations - Must have 5,000 or more professional members (e.g., Certified Public Accountants, American Medical Associations, State Bar Associations) and allow us to telemarket or direct mail their membership roster for promotional reasons.
(b) Colleges/Universities - Must have 5,000 or more members and allow us to telemarket or direct mail their membership roster for promotional reasons.
(c) Companies - Must have a minimum of 1,000 employees and allow us to telemarket or direct mail their employees for promotional reasons.
(1) Direct Dialed Rate Schedule applying to all Time Periods:

Per Minute Rate: $\quad \$ 0.2000$
(2) Billing Increments:

Calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

Per Call Surcharge
There is no per call surcharge for Association direct dialed calls.

All other services for the TalkAround Calling Card Association will be the same services and rates as filed for the basic residential TalkAround Calling Card in Section 4.3.4.B.1.

### 4.4 Other Service Offerings

### 4.4.1 Home Advantage Service

A. Description

Home Advantage Service offers outbound, direct dial long distance service for residential customers. Home Advantage is a flat-rated service offering Peak and Off-peak rates. Domestic, International and Calling Card Services are available with Home Advantage.

1. Home Advantage Organizational Program

The Home Advantage program is a benefit package offered in conjunction with Home Advantage Service, which allows the individual users who are members or employees of the participating organizations to receive additional product discounts, if program parameters are met. Customer's will receive a five percent (5\%) discount off the tariffed rates for Home Advantage Service. Members who elect to participate in the Home Advantage Organizational Program will receive Home Advantage products and the WorldCom TalkAround Calling Card. Home Advantage rates are found in Section 4.4.1.B.1 and WorldCom TalkAround Calling Card rates are found in Section 4.3.4.B.

To qualify for the Home Advantage Organizational Program an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) non-profit organization; or, (4) Corporations. The qualifying organization agrees to meet the following set of criteria:
(a) Trade Associations must have 5,000 members or more and allow us to telemarket or direct mail their membership roster for promotional reasons.
(b) Business with franchises, agents, distributors, or multiple representatives, Non-profit organizations and Corporations must have a minimum of 1,000 employees or members and allow us to direct mail their employees/members for promotional reasons.
2. Home Advantage Easy Plan

Home Advantage Easy Plan is a flat-rated service offering customers one simple rate for intrastate calls. Rate periods, billing increments, and non-recurring charges can be found in Section 4.4.1.B.2.
B. Usage Charges

1. Home Advantage Service
(a) Rate Periods

The time of day rate periods for Home Advantage services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.
(b) Per Minute Rate Schedule

| Peak | Off-Peak |
| :--- | :--- |
| $\$ .210900$ |  |

(c) Billing Increments

Home Advantage Service is billed in sixty (60) second increments.
(d) Monthly Recurring Charges (MRC)

MRC:** $\$ 3.50$
**Note: The MRC will be waived for each month in which Home Advantage Peak, Off-Peak and International monthly usage exceeds $\$ 9.00$. Also, the MRC can be waived by Association groups and Alumni programs.
(e) Per Minute Surcharge**

Surcharge: $\$ 0.02$
**Note: The Per minute surcharge applies only when Home Advantage monthly usage meets or exceeds $\$ 500.00$.
(f) Home Advantage Calling Card Service

OnLine Residential Calling Card Rates will apply as filed in Section 4.3.3.A of this tariff.

## 2. Home Advantage Easy Plan

(a) Rate Periods

All Calls are billed at the same rate regardless of which rate period the call is completed.
(b) Billing Increments Home Advantage Easy Plan rates are billed in sixty (60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.
(c) Per Minute Rate*
$\$ 0.1390$
*There is no monthly recurring charge.
(d) Calling Card Service

The TalkAround Calling Card rates will apply as filed in Section 4.3.4.B. 1 of this tariff.

### 4.4.2 WorldOne Service

A. Description

WorldOne Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine World calling card origination and switched or dedicated toll-free (in WATS) termination. The WorldOne package includes the availability of outbound, inbound (toll-free) and calling card services, and offering a discount on
outbound and Toll-Free service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

There are seven (7) Options of WorldOne available to customers, each of which are described below:**

Option A- Requires no monthly minimum billing commitment for month-to-month customers; $\$ 250$ monthly minimum billing commitment for ESP customers.

Option B - $\quad$ Requires a monthly minimum billing commitment of $\$ 1,000$.
Option C - Requires a monthly minimum billing commitment of $\$ 5,000$.
Option D- Requires a monthly minimum billing commitment of $\$ 7,500$.
Option E - $\quad$ Requires a monthly minimum billing commitment of $\$ 15,000$.
Option F - Requires a monthly minimum billing commitment of $\$ 25,000$.
Option G - $\quad$ Requires a monthly minimum billing commitment of $\$ 50,000$.
** If the minimum is not reached for Option A ESP and Options B through G , the customer will be charged for the difference.

Multiple services and/or multiple locations using WorldOne's Service can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic Toll-Free, Domestic and International outbound calls contribute to determining monthly minimum usage. OnLine World Calling Card, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

## B. WorldOne Extended Service Plan

Customers must reach the minimum monthly usage requirement associated with their selected Option by the fourth invoice period and monthly thereafter.

WorldOne Service is available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12) or twenty-four (24) months. Customers who elect the ESP will receive a discount off their selected option's domestic interstate, and intrastate outbound and Toll-Free rates. (Company's interstate rates are provided in its F.C.C. Tariff as filed with the Federal Communications Commission.) This discount will apply to WorldOne's peak interstate rates and all time periods for intrastate rates. Customers who elect the ESP are subject to the following:

1. Customers must indicate what WorldOne service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
2. Upon execution of the ESP agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of customer's desire to cancel the ESP agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by Company in the provision of telecommunications service hereunder are demonstrated by Customer to affect adversely and
materially Customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless Customer has reported trouble on an ANI or circuitspecific basis to (and received a corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of Customer's written notice of termination has elapsed during which Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and Customer's sole remedy shall be termination of the affected service as described.
3. Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (4) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, $25 \%$ of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to $25 \%$ of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
4. All customer requests to commence or terminate a WorldOne ESP must be made in writing, by certified mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this time frame, the WorldOne ESP agreement will be automatically renewed for a new term of commitment.
5. A customer who cancels their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to other termination charges as noted above.
6. OnLine World Calling Card usage is excluded from the WorldOne ESP discounts.
C. Rate Periods

The time of day rate periods for WorldOne Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7AM and 7PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.
D. Billing Increments

WorldOne Switched Access Service is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment; WorldOne Dedicated Access Service is billed in six (6) second initial increments and is rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). OnLine World Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges are rounded to the nearest whole cent.
E. Per Minute Rate Schedules - WorldOne Service

Per minute intrastate base rates for WorldOne Service are the same for all Options (A-G) and apply as shown below:

## 1. Switched Per Minute Rates

|  | Monthly |  | 12-Month ESP |  |
| :--- | :--- | :--- | :--- | :--- |
|  | Outbound | $\$ .1400$ | $\$ .1350$ |  |
| Inbound | $\$ .1500$ | $\$ .1450$ | $\$ .1400$ |  |

2. Dedicated Per Minute Rates

|  | Monthly | 12-Month ESP |  | 24-Month ESP |
| :--- | :--- | :--- | :--- | :--- |
| Outbound | $\$ .0800$ | $\$ .0750$ | $\$ .0700$ |  |
| Inbound | $\$ .0900$ | $\$ .0750$ | $\$ .0700$ |  |

## F. OnLine World Calling Card Service

1. Direct Dial Rate Schedule
(a) Per Minute Rates applying to all time periods: $\$ .3000$
(b) Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.
(c) Per Call Surcharge**

The following rates and surcharge will apply to calls which default to a live operator.

| Rate Per Minute: |  |
| :--- | ---: |
| Peak | $\$ 0.23$ |
| Off-Peak | $\$ 0.16$ |
| Per call Surcharge: | $\$ 0.65$ |

** There is a $\$ 0.65$ Per Call Surcharge on domestic direct dial calls.
2. OnLine World Calling Card Service - OnLine Operator Assisted Rate Schedule If a customer chooses to access an Operator to place a call, the call will be billed at (Dial USA) per minute rates as provided in Section 4.1.1 of this tariff.
(a) Billing Increments

All OnLine World Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.
(b) Per Call Surcharges

The following surcharge will apply in addition to per minute rates.

|  | Per Call Charge |
| :--- | :---: |
| Station-to-Station | $\$ 1.50$ |
| Person-to-Person | $\$ 3.00$ |

G. Monthly Recurring and Non-Recurring Charges

The Company's Toll-Free service for intrastate use is sold as an add-on service to the Company's interstate Toll-Free service. Accordingly, non-recurring and monthly recurring charges are found in the Company's interstate tariff, FCC No. 2.
H. WorldOne Association

The WorldOne Association program is a benefit package offered in conjunction with WorldOne Service, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the WorldOne Association program will receive WorldOne products and OnLine World Calling Card Service.

To qualify for WorldOne Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non-profit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least $\$ 5,000$ per month.

## H. WorldOne Association

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The WorldOne Association member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company's service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services.

WorldOne Association members will receive the following discount offer:
Month-to-Month association customers on WorldOne Service will receive the one (1) year term rates, no Extended Service Plan ("ESP") will be required; and one (1) year term association customers on WorldOne Service will receive the two (2) year term rates, ESP for Associations is required.

The conditions of the WorldOne Service Extended Service Plan ("ESP") as filed in Section 4.4.2.B of this tariff will apply for WorldOne for Association ESP agreements.

OnLine World Calling Card Service is not available for Association discounts.

### 4.4.3 $\quad \mathrm{MCl}$ On-Net Service - Voice

-Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.
-Effective July 1, 2005 On-Net Service -Voice will no longer be available to new customers.
MCI On-Net Service is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. This service provides a service for single or multi-location companies using switched, dedicated and card origination, and switched termination. This service is suitable for calling between company locations.

Except as otherwise specified, all calls are subject to an 18 -second minimum initial period and rounding to the next higher 6 -second increment, except for Operator Assisted calls, which are subject to a 60 -second initial period and rounding to the next 60 -second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Toll-Free Service as filed in this Tariff, except where otherwise specified.

At the Customer's request and where feasible, the Company may permit the Customer to obtain other forms of access to the Customer's inbound service terminating location, or the Company may procure other forms of access to such location. All applicable recurring and non-recurring charges for such service will be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. The installation and monthly charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis. If the Company procures access for the Customer from the Local Exchange Carrier, the Customer's use of such access shall be in conformity with the regulations and other terms and conditions under which the Local Exchange Carrier provides such access.

This tariff is being offered to Massachusetts customers that originate and terminate calls within the State. Intrastate service is provided in conjunction with interstate service and is available only to customers subscribing to interstate service as provided in WorldCom's interstate Tariff FCC No. 1 and FCC No. 2.
A. Definitions applicable: The following definitions will apply for all usage rates:
"Local Network Connection": A switched connection between a customer premises and a Verizon Business Point of Presence which is provided by Verizon Business or a Verizon Business affiliate.
"Dedicated": A non-switched connection between a customer premises and a Verizon Business Point of Presence.
"Switched": A switched connection between a customer premises and a Verizon Business
Point of Presence which is not provided by Verizon Business or a Verizon Business affiliate.
B. Usage Rates: The following per-minute rates will apply to usage outbound and inbound usage. Outbound usage charges are based on origination type, and inbound usage charges are based on termination type. Card is not available for inbound usage.

## Outbound Rates:

Origination Type
Local Network Connection
Local Network Connection
Local Network Connection
Dedicated
Dedicated
Dedicated
Switched
Switched/Card*
Switched/Card*
Card*
Termination Type
Local Network Connection
Dedicated
Switched
Local Network Connection
Dedicated
Switched
Local Network Connection
Dedicated
Switched
Switched

Per-Minute Rate
\$0.2128
$\$ 0.2128$
\$0.2228
\$0.2177
$\$ 0.2177$
$\$ 0.2277$
$\$ 0.2770$
$\$ 0.2770$
\$0.2870
$\$ 0.2870$

Origination Type<br>Local Network Connection<br>Local Network Connection<br>Local Network Connection<br>Switched<br>Switched<br>Switched

Termination Type
Local Network Connection
Dedicated
Switched
Local Network Connection
Dedicated
Switched

Per-Minute Rate<br>\$0.2128<br>\$0.2177<br>\$0.2770<br>\$0.2228<br>\$0.2277<br>$\$ 0.2870$

* Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.
C. Term Plan

The Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to this service through the Term Plan are subject to the terms and conditions following:

1. Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage. Charges for the following are not included as eligible intrastate charges and will not receive Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.
2. Term Commitment and Renewal Options: A customer must commit to service for a term of service of either one, two, three, four, or five years. The term of service will commence no earlier than the fifteenth of the billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Term Plan, which must be received by WorldCom no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30 -day period following the expiration of the existing term of service.
3. Early Termination Charges:
(a) Cancellation or Discontinuance Without Liability: If: (i) the customer's use of WorldCom service under a Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment and (ii) at the time of termination the customer is enrolled in a new Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under the Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's new Term Plan's term commitment is one year; or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new Term Plan's term commitment is equal to or greater than two years.
(b) Cancellation or Discontinuance With Liability: Discontinuance of all services furnished under the Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50 percent of each annual volume commitment for each year remaining in the unfulfilled term of service.
4. Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

| Term Commitment | Discount |  |
| :--- | :--- | :--- |
| 1 year | $3 \%$ |  |
| 2 year | $6 \%$ |  |
| 3 year | $9 \%$ |  |
| 4 year | $9 \%$ |  |
| 5 year |  | $9 \%$ |

D. Other Charges

1. Non-Recurring Charges: The following non-recurring charges will apply:

|  | Per Order |  |  |
| :--- | :---: | :---: | :---: |
|  |  | Per Location |  |
| Installation | $\$ 50$ |  | $\$ 25$ |
| Expedite | 600 |  | N/A |
| Cancellation of Order | 0 |  | N/A |
| Service Conversion | 50 |  | N/A |
| Physical Change | 50 |  | N/A |
| Administrative Change | 20 |  | N/A |

2. Monthly Recurring Charges: The following monthly recurring charges will apply:
(a) Shared Access Charge: A $\$ 5.00$ monthly minimum charge will apply to each service customer location using switched access. The Customer will be charged the difference between the Customer's actual usage charges (including surcharges) and $\$ 5.00$ per location during each monthly billing period.
(b) Service Fee: The following monthly service fee per service group per toll-free number will apply:

| Business Line Terminations: | $\$ 20.00$ |
| :--- | :--- |
| Dedicated Terminations: | $\$ 50.00$ |

### 4.4.3.1 Building Local Exchange Carrier (BLEC) Calling Plan

This Plan is available on a limited basis as a marketing test trial and available where facilities exist as determined by the Company.

Eligibility: To be eligible for this plan, the customer:

- must receive service under this calling plan in a building connected via Company-affiliate fiber facilities to the Company's network and in which the Company or a Company affiliate maintains a Digital Subscriber Line Access Multiplexer (DSLAM), excluding a building in which DSLAM is collocated with an Incumbent Local Exchange Carrier Central Office.
- may not receive service under a Special Customer Arrangement;
- must (i) select and designate MCI WorldCom or an affiliate of the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling, and ii) concurrent with enrollment in this plan, customer must also enroll in the companion business service offered in MCI Communications

Services, Inc. Tariff F.C.C. No. 6 ("Companion Federal Service") and must subscribe to BLEC offered in the MCImetro Access Transmission Services, Inc. Massachusetts D.T.E. Tariff No. 4 ("Companion Local Service").

Definitions: For the purposes of this plan, the following definitions apply:
"Eligible Intrastate Service" is defined as MCI WorldCom On-Net Service-Voice Outbound Service (excluding Card) usage and Inbound Service usage that originates and terminates in Massachusetts.
"Eligible Interstate Service" is defined as MCI WorldCom On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and MCI WorldCom On Net Services Option 1 Inbound Service usage that originates in the U.S Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and terminates in the U.S. Mainland and Hawaii.
"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the tariff containing the Companion Local Service.
"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the tariff containing the Companion Local Service.

Monthly Recurring Charges: A monthly recurring charge will apply per line or per trunk for each Offering available under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offerings $A$ and $B$ are available on a per-Local Line basis and Offerings $C$ and $D$ are available on a per Local Trunk basis. The following monthly recurring charges apply.

| Offering | Monthly Recurring Charge (per line or per trunk) |
| :--- | :--- |
|  | $\$ 40.00$ |
| B | $\$ 65.00$ |
| C | $\$ 65.00$ |
| D | $\$ 99.00$ |

## Benefits:

Commencement of Service: The following provisions will apply during the period following plan enrollment prior to installation of Companion Local Service. Customers will be charged $\$ 0.05$ per minute for Eligible Intrastate Service. Upon installation of intrastate service and Companion Local Service, the customer will receive an allotment of minutes per monthly period, as follows, that may be used for Eligible Intrastate Service and Eligible Interstate Service in that monthly period, based on Offering:

| Offerings |  |  |
| :--- | :--- | :--- |
|  |  |  |
|  |  | 500 per Local Line |
| B |  | 1,000 per Local Line |
| C |  | 1,000 per Local Trunk |
| D |  | 2,000 per Local Trunk |

Customers whose usage exceeds the customer's allotment in any monthly period will be charged $\$ 0.05$ per minute for Eligible Intrastate Service that exceeds the allotment. When a call begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged $\$ 0.05$ per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other services offerings under this tariff:

For existing customers who disconnect only Companion Local Service, the Companion Interstate Service under F.C.C. No. 6 and BLEC service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff and F.C.C No. 6 to which the customer was subscribed at the time of subscription to BLEC service;

## Termination of Service (Cont'd):

For existing customers who disconnect from Companion Local Service and BLEC service under this tariff, the Companion Interstate Service and BLEC service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under F.C.C. No. 6 to which the customer was subscribed at the time of subscription to BLEC service;

For new customers who disconnect only Companion Local Service, the Companion Interstate Service under F.C.C. No. 6 and BLEC service under this tariff will terminate. Customers will then be automatically subscribed to MCI On-Net Services under this tariff and F.C.C No. 6 MCl On-Net Services under this tariff for Intrastate InterLATA service; and

For new customers who disconnect Companion Local Service and BLEC service under this tariff, the Companion Interstate Service under F.C.C. No. 6 and BLEC service under this tariff will terminate. Customers will then be automatically subscribed to MCI On-Net Services under F.C.C No. 6 for interstate long distance.

## Other Conditions:

The Customer's allotment and associated monthly recurring charge will be pro-rated for that monthly billing period for customers who subscribe to BLEC after the first day of a monthly billing period.

The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Customers subscribing to this plan may not receive the benefits of any discounts or promotions including any term plan discounts.

Charges under this plan may be calculated in satisfaction of usage volume requirements.

### 4.4.3.2 LD and Local Online Calling Plan

Effective February 10, 2003, LD and Local Online Calling Plan will not be available to new customers.

Eligibility:
To be eligible for this plan, customers:

- must subscribe to this plan via a Company-designated Internet site;
- must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling; must subscribe to the LD and Local Online Calling Plan as described in the MCI Communications Services, Inc. Tariff F.C.C. No. 6 (Companion Interstate Service) and to certain exchange service as described in the appropriate Company-
affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan; and may not receive service under a Special Customer Arrangement.

Definitions:
For the purposes of this plan, the following definitions apply:
"Eligible Intrastate Plan" is defined as MCI On-Net Service-Voice Outbound Service (excluding Card) usage and Inbound Service usage that originates and terminates in one state.
"Eligible Interstate Plan" is defined as MCI On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and MCI On Net Services Option 1 Inbound Service usage that originates in the U.S Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and terminates in the U.S. Mainland and Hawaii.
"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the tariff containing the Companion Interstate Service.
"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the tariff containing the Companion Interstate Service.

## Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offerings A and B are available on a per-Local Line basis and Offerings $C$ and $D$ are on a per-Local Trunk basis. The following Monthly recurring charges apply:

OfferingMonthly Recurring Charge (per line or per trunk)

| A | $\$ 35.00$ |
| :--- | :--- |
| B | $\$ 59.00$ |
| C | $\$ 59.00$ |
| D | $\$ 89.00$ |

## Benefits:

## Commencement of Service:

The following provisions will apply during the period following plan enrollment prior to installation of Companion Local Service.

Customers will be charged $\$ 0.05$ per minute for Eligible Intrastate Service.
Eligible Interstate Usage and Companion Intrastate Service Allotments: Upon installation of intrastate service and Companion Local Service, the customer will receive an allotment of minutes per monthly period, as follows, that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period, based on Offering:

| Offerings |  | Allotment (Minutes) (per Local trunk or per Local line) |
| :--- | :--- | :--- |
|  | 500 |  |
| B | 1,000 |  |


| C | 1,000 |
| :--- | :--- |
| D | 2,000 |

Customers whose usage exceeds this allotment in any monthly period will be charged $\$ 0.05$ per minute for Eligible Intrastate Service that exceeds the allotment. When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged $\$ 0.05$ per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment.

For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle.

## Companion Local Service Allotments:

Customers who subscribe to Companion Local Service will also receive an allotment of minutes per monthly period that may be used for exchange service usage as described in the Companion Local Service tariff, based on Offering, as follows:

| Offering |  |
| :--- | :--- |
| A Allotment (Minutes) |  |
| B |  |
| B | 2,000 per Local Line |
| C |  |
| D | 2,000 per Local Line |
|  |  |
|  | 3,000 per Local Trunk |
|  |  |

Additional Benefits:
The company will waive the monthly recurring service fee per service group charges set forth in Section 4-4.4.3.E.2(b) for access associated with service provided under this plan.

Eligible Interstate Usage and Eligible Intrastate Service calls will be billed in 60 -second increments.

## Termination of Service:

The following provisions will apply to customers who terminate this plan, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect only Companion Local Service, the Companion Interstate Service under F.C.C. No. 6 and LD and Local Online Calling Plan under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff and F.C.C No. 6 to which the customer was subscribed at the time of subscription to this plan under this tariff and the Companion Interstate Service.

For existing customers who disconnect from Companion Local Service and LD and Local Online Calling Plan under this tariff, the Companion Interstate Service and LD and Local Online Calling Plan under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under F.C.C. No. 6 to which the customer was subscribed at the time of subscription to this plan.

For new customers who disconnect only Companion Local Service, the Companion Interstate Service under F.C.C. No. 6 and LD and plan service under this tariff will terminate. Customers will then be automatically subscribed to MCI On-Net Service under this tariff and F.C.C No. 6.

For new customers who disconnect Companion Local Service and plan service under this tariff, the Companion Interstate Service under F.C.C. No. 6 and plan service under this tariff will terminate. Customers will then be automatically subscribed to MCI On-Net Service under F.C.C No. 6 for interstate long distance and MCI On-Net Service under this tariff for Intrastate IntraLATA service only.

## Other Conditions:

Charges under this plan will not be calculated in satisfaction of any usage volume requirement.

The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Customers subscribing to this plan may not receive the benefits of any discounts or promotions including any term plan discounts.

### 4.4.3.3 D Street Voice Service Calling Plan

Effective December 11, 2002, D Street Voice Service Calling Plan will no longer be available to new customers.

Eligibility: To be eligible for this plan, customers:

- must subscribe to this plan via a company-designated Internet site;
- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must subscribe to the D Street Voice Service Calling Plan as described in the service publication and pricing guide found at www.worldcom.com;
- may not receive service under any other term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and WorldCom On-Net Voice Services Term Plan;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definitions apply:
"Eligible Intrastate Service" is defined as MCI On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Eligible Interstate Usage: MCI On Net Voice Services Outbound Service usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S Virgin Islands, Guam, and CNMI WorldCom On Net Voice Services Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S Virgin Islands, Guam, and CNMI and terminates in the U.S. Mainland and Hawaii.

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$0.06

Dedicated $\$ 0.041$

### 4.4.3.3.1 D Street Plus Voice Service Calling Plan

1. Eligibility: To be eligible for this plan, customers:

- must subscribe to this plan via a Company-designated Internet site;
- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must subscribe to the D Street Plus Voice Service Calling Plan as described in the service publication and pricing guide found at www.worldcom.com;
- may not receive service under any term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and MCI On-Net Voice Services Term Plan;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

2. Definitions: For purposes of this plan, the following definitions apply:
"Eligible Intrastate Service" is defined as MCI On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

## Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched $\quad \$ 0.0714$
Dedicated $\$ 0.0474$

### 4.4.3.4 Agent Program

4.4.3.4.1 Eligibility: To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering;
- may not receive service under any other term plan;
- must subscribe to the MCI On-Net Voice Services Agent Program as described in MCl's "Service Publication and Pricing Guide" located on MCl's webite at www.worldcom.com; and,
- must subscribe to exchange service provided by the Company or a Company affiliate.
4.4.3.4.2 Term Commitment and Renewal Options: The Customer must commit to
service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.
4.4.3.4.3 Usage Charges: The following per-minute rates apply during each monthly period of a Customer's term of service intrastate outbound usage which originates via Local Network Connection and terminates via switched and Toll Free usage that originates switched and terminates Local Network Connection.

Per-Minute Rate
\$0.0541
4.4.3.4.4 Classifications, Practices and Regulations:

1. Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

### 4.4.3.5 D Street Plus Voice Calling Plan

1. Eligibility: To be eligible for this plan, customers:

- must subscribe to this plan via a Company-designated Internet site;
- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must subscribe to the D Street Plus Voice Service Calling Plan as described in the service publication and pricing guide found at www.worldcom.com;
- may not receive service under any term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and MCI OnNet Voice Services Term Plan;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

2. Definitions: For purposes of this plan, the following definitions apply:

Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$0.0821
Dedicated \$0.0545

### 4.4.3.6 On-Net Plus Plan

1. Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, or 8 as described in the "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com; and
- must be new business customers or existing business customers who is eligible for renewal of their contracts.

2. Usage Charges: The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

## Outbound Rates:

| Origination Type | Termination Type | 1 Year Term | 2 Year Term |
| :---: | :---: | :---: | :---: |
| Local Network Connection | Local Network Connection | \$0.0000 | \$0.0000 |
| Local Network Connection | Dedicated | \$0.1184 | \$0.1144 |
| Local Network Connection | Switched | \$0.1184 | \$0.1144 |
| Dedicated | Local Network Connection | \$0.1238 | \$0.1196 |
| Dedicated | Dedicated or Switched | \$0.1238 | \$0.1196 |
| Switched/Card* | Local Network Connection | \$0.1861 | \$0.1800 |
| Switched/Card* | Dedicated | \$0.1861 | \$0.1800 |
| Switched/Card* | Switched | \$0.1861 | \$0.1800 |

Inbound Rates:

| Origination Type |  | Termination Type |  | Year Term |
| :--- | :--- | :--- | :--- | :--- |

* Effective December 1, 2014, Calling Card service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card service will no longer be permitted, effective December 1, 2014.


### 4.4.3.7 Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II

Eligibility: To be eligible for this plan, customers:

- must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Service -Trunk Solution Local and Long Distance Service-Line Solution II as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; ("Companion Interstate Service") and to certain exchange service as described in the appropriate Companyaffiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;
- must subscribe to service under Special Customer Arrangement SCA Guide Types 1, $2,3,4,5,6,7,8,9,10,11$ and 12 as described in The Guide.

Definitions: For the purposes of this plan, the following definitions apply:
"Eligible Intrastate Service" is defined as MCI WorldCom On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.
"Eligible Interstate Usage" is defined as MCI WorldCom On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.
"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.
"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges: A Monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering $A$ is available on a per-Local Line basis, Offering $B$ is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 basis or ISDN-PRI basis. The following monthly recurring charges apply:

| Offering | Monthly Recurring Charge (per line, trunk, T-1or ISDN-PRI) |
| :--- | :--- |
| A | $\$ 60.50$ (Boston Areas) |
|  | $\$ 49.50$ (Springfield Areas) |
| B | $\$ 66.00$ (Rest of State) |
| C | $\$ 65.00$ |
|  | $\$ 1,540.00$ |
| Benefits: |  |

Offering A: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.
per-Local Trunk or per-Local T-1 that may be used for (I) Eligible Interstate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charges $\$ 0.05$ per minute for Eligible Intrastate Service that exceeds the allotment (overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly and ends after completion of the allotment, the customer will be charges $\$ 0.05$ per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of the billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive unlimited exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

Discounts: These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service.

For Offering A and B, C, the Company will provide a 5 , 10 or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts., in response to competitive marketplace conditions. To be eligible for this discount Customer must; 1) demonstrate to the Customer's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, and 3 years for a 15 percent discount.

## Early Termination:

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in Brooks Fiber of Massachusetts, Inc. MA D.T.E. Tariff No. 2, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in Brooks Fiber of Massachusette, Inc. MA D.T.E. Tariff No. 2, and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in Brooks Fiber of Massachusetts, Inc. MA D.T.E. Tariff No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service offered in Brooks Fiber of Massachusetts, Inc. MA D.T.E. Tariff No. 2, and Companion Intrastate Service,

Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCl On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under this tariff for intrastate interLATA service only.

Other Conditions: Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

If Customer receives service under SCA Types $6,7,8,9,10,11$ and 12 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

Disclaimer: The following disclaimers apply to Local and LD Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

### 4.4.3.8 Local and Long Distance-Line Solution Service Eligibility: To be eligible for this plan, customers:

- must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance-Line Solution Program as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;
- must subscribe to service under Special Customer Arrangement (SCA) Guide Types $2,3,4,5,6,7,8,9$, or 10 as described in The Guide.

Definitions: For the purposes of this plan, the following definitions apply:

- "Eligible Intrastate Service" is defined as MCI WorldCom On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.
- "Eligible Interstate Usage" is defined as MCI WorldCom On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.
- "Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.
- "New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.


## Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service.

| Offering | Monthly Recurring Charge (unlimited) |
| :--- | :--- |
| Unlimited | $\$ 60$ |

Discounts: These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service.

Customers committing to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, or 3 years for a 15 percent discount will receive applicable discounts applied to Eligible Charges.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in Brooks Fiber Communications of Massachusetts, Inc., MA. D.T.E. Tariff No. 2, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in Brooks Fiber Communications of Massachusetts, Inc., MA. D.T.E. Tariff No. 2 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in Brooks Fiber Communications of Massachusetts, Inc., MA D.T.E. Tariff No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service offered in Brooks Fiber Communications of Massachusetts, Inc., MA. D. P. U. Tariff No. 2 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI On-Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under this tariff for intrastate interLATA service only.

## Other Conditions:

Services under this plan, including Interstate Inbound Service and Interstate Card Service may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

> The following disclaimers apply to Local and Long Distance-Line Solution Program in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

### 4.4.4 Total Solution Gold Service

A. Description

Total Solution Gold_Service is an offering which allows customers to select shared and dedicated outbound and inbound service arrangements, obtain Term Plan discounts and receive Peak and Off-Peak pricing (Off-Peak pricing applies to shared intraLATA outbound service only). Total Solution Gold_ calls are eligible for volume discounts based on total cross-contribution usage from all interstate and intrastate shared and dedicated outbound and inbound usage products (directory assistance and operator assist are also contributory). Discounted rates apply retroactively, such that once the next dollar threshold is reached, the lower rate applies back to the first minute of usage for that billing period. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the volume discount cross-contribution calculation.

The Outbound Calling Service arrangement is a long distance switched access service, which is available on either a shared or dedicated basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section 4.3.2.

The Inbound Calling Service arrangement is an Toll Free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by a end user dialing a 10 digit telephone number (eg. 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free service number charge, which will be applied either on a "per Toll Free number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section 4.4.5.E.3).

## B. Term Plans

Total Solution Gold_Service is available on a month to month basis (only available to Customers having the service prior to August 23, 1996), or available at discounted 1 or 2 year Term Plan rates. Term Plans are subject to a minimum monthly usage level of $\$ 250$ for shared access or $\$ 1,000$ for dedicated access after 90 days of initial service. Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. Term Plan threshold calculations will include usage charges from all intrastate and interstate switched outbound and inbound usage products (directory assistance and operator assist are also contributory). Charges such as taxes, late payment fees and other service non-recurring and monthly recurring charges will not be included in the Term Plan usage threshold calculation. A Customer who terminates a Term Plan prior to the term's expiration, will be required to pay in one lump sum an amount equaling the monthly minimum service usage charge ( $\$ 250$ or $\$ 1,000$ ) times the number of months remaining in the term.

A Customer may terminate their Term Plan without liability under the following conditions:

1. The customer requests, and remains on, a new Term Plan for a term equal to or greater than the time remaining on their current Company Term Plan.
2. The Customer provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.
C. Rate Periods

Peak and Off-Peak rate periods are as follows:

| Non-Holiday <br> Rate Periods |  | To But Not <br> From |  |  | $\frac{\text { Including }}{5: 00}$ | $\underline{\text { Days }}$ |
| :--- | :--- | :--- | :--- | :---: | :---: | :---: |
| Peak <br> Off-Peak |  | Mon-Fri <br> (All other times including Holidays) |  |  |  |  |

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.
D. Rates

## 1. Outbound Calling Service

(a) IntraLATA Usage
(1) Shared - Per Minute Rates

| Usage | Month to |  |  |
| :---: | :---: | :---: | :---: |
| Per Month | Month | 1 Year | 2 Year |
| \$0-\$249 | \$0.0875 | \$0.0850 | \$0.0825 |
| \$250-\$999 | \$0.0850 | \$0.0825 | \$0.0800 |
| \$1,000-\$2,499 | \$0.0650 | \$0.0625 | \$0.0600 |
| \$2,500-\$4,999 | \$0.0650 | \$0.0625 | \$0.0600 |
| \$5,000-\$9,999 | \$0.0650 | \$0.0625 | \$0.0600 |
| \$10,000-\$19,999 | \$0.0650 | \$0.0625 | \$0.0600 |
| \$20,000 + | \$0.0650 | \$0.0625 | \$0.0600 |

MCI Communications Services, Inc. d/b/a Verizon Business Services
Massachusetts Interexchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)
Effective October 1, 2017

Off-Peak Shared Discount:
Off-Peak 10\%
(2) Dedicated - Per Minute Rates

| Usage | Month to |  |  |
| :--- | :--- | :--- | :--- |
| Per Month | $\underline{\text { Month }}$ | $\frac{1 \text { Year }}{}$ | $\underline{2 ~ Y e a r ~}$ |
| $\$ 0-\$ 249$ | $\$ 0.0875$ | $\$ 0.0850$ | $\$ 0.0825$ |
| $\$ 250-\$ 999$ | $\$ 0.0850$ | $\$ 0.0825$ | $\$ 0.0800$ |
| $\$ 1,000-\$ 2,499$ | $\$ 0.0650$ | $\$ 0.0625$ | $\$ 0.0600$ |
| $\$ 2,500-\$ 4,999$ | $\$ 0.0650$ | $\$ 0.0625$ | $\$ 0.0600$ |
| $\$ 5,000-\$ 9,999$ | $\$ 0.0650$ | $\$ 0.0625$ | $\$ 0.0600$ |
| $\$ 10,000-\$ 19,999$ | $\$ 0.0650$ | $\$ 0.0625$ | $\$ 0.0600$ |
| $\$ 20,000+$ | $\$ 0.0650$ | $\$ 0.0625$ | $\$ 0.0600$ |

(b) InterLATA Usage Rates
(1) Shared - Per Minute Rates

| Usage | Month to |  |  |
| :---: | :---: | :---: | :---: |
| Per Month | Month | 1 Year | $\underline{2}$ Year |
| \$0-\$249 | \$0.1679 | \$0.1623 | \$0.1567 |
| \$250-\$999 | \$0.1651 | \$0.1595 | \$0.1539 |
| \$1,000-\$2,499 | \$0.1623 | \$0.1567 | \$0.1511 |
| \$2,500-\$4,999 | \$0.1595 | \$0.1539 | \$0.1483 |
| \$5,000-\$9,999 | \$0.1567 | \$0.1511 | \$0.1455 |
| \$10,000-\$19,999 | \$0.1539 | \$0.1483 | \$0.1427 |
| \$20,000 + | \$0.1511 | \$0.1455 | \$0.1399 |

(2) Dedicated - Per Minute Rates

| Usage | Month to |  |  |
| :---: | :---: | :---: | :---: |
| Per Month | Month | 1 Year | 2 Year |
| \$0-\$249 | \$0.1119 | \$0.0951 | \$0.0895 |
| \$250-\$999 | \$0.1119 | \$0.0951 | \$0.0895 |
| \$1,000-\$2,499 | \$0.1119 | \$0.0951 | \$0.0895 |
| \$2,500-\$4,999 | \$0.1119 | \$0.0951 | \$0.0895 |
| \$5,000-\$9,999 | \$0.1119 | \$0.0951 | \$0.0895 |
| \$10,000-\$19,99 | \$0.1119 | \$0.0951 | \$0.0895 |
| \$20,000 + | \$0.1119 | \$0.0951 | \$0.0895 |

2. Inbound Calling Service
(a) Shared Toll Free - Per Minute Rates

| Usage | Month to |  |  |
| :---: | :---: | :---: | :---: |
| Per Month | Month | 1 Year | 2 Year |
| \$0-\$249 | \$0.1790 | \$0.1623 | \$0.1567 |
| \$250-\$999 | \$0.1762 | \$0.1595 | \$0.1539 |
| \$1,000-\$2,499 | \$0.1734 | \$0.1567 | \$0.1511 |
| \$2,500-\$4,999 | \$0.1706 | \$0.1539 | \$0.1483 |
| \$5,000-\$9,999 | \$0.1679 | \$0.1511 | \$0.1455 |


| \$10,000-\$19,999 | \$0.1651 | \$0.1483 | \$0.1427 |
| :---: | :---: | :---: | :---: |
| \$20,000 + | \$0.1623 | \$0.1455 | \$0.1399 |
| (b) Dedicated Toll Free - Per Minute Rates |  |  |  |
| Usage | Month to |  |  |
| Per Month | Month | 1 Year | 2 Year |
| \$0-\$249 | \$0.1231 | \$0.0951 | \$0.0895 |
| \$250-\$999 | \$0.1231 | \$0.0951 | \$0.0895 |
| \$1,000-\$2,499 | \$0.1231 | \$0.0951 | \$0.0895 |
| \$2,500-\$4,999 | \$0.1231 | \$0.0951 | \$0.0895 |
| \$5,000-\$9,999 | \$0.1231 | \$0.0951 | \$0.0895 |
| \$10,000-\$19,999 | \$0.1231 | \$0.0951 | \$0.0895 |
| \$20,000 + | \$0.1231 | \$0.0951 | \$0.0895 |

### 4.4.5 Total Solution Series 100 Service

## A. Description

Total Solution Series 100_Service is an offering that allows Customers to select a commitment level and shared and dedicated outbound and inbound service arrangements, obtain term plan discounts, and receive Peak and Off-Peak pricing (Off-Peak pricing only applies to intraLATA outbound service where available). Total Solution Series 100_calls are flat rated, with discounts off the base rates available according to the commitment level and term plan selected by the Customer. The Outbound Calling Service arrangement is a long distance switch-based service, which is available on either a shared or dedicated access basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operatorassisted calls are set forth in Section 4.3.2.

The Inbound Calling Service arrangement is a Toll Free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by an end user dialing a 10 digit telephone number (eg. 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free service number charge, which will be applied either on a "per Toll Free number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section 4.4.5.E. 3 for Toll Free Service Option rates).
B. Commitment Levels and Term Plans

Total Solution Series 100_Service is available on a month to month basis or on an optional 1 or 2 year Term Plan. Discounts off the base rates are available to the Customer according to the commitment level and Term Plan selected by the Customer.

Total Solution Series 100_Service is subject to a minimum monthly usage commitment (after the third full month following the initial installation of service for new Customers) based on the Customer's selected commitment level. The commitment level is calculated from the monthly total of usage generated from the following Company products: shared and dedicated domestic interstate and intrastate outbound and inbound service, international outbound, intraLATA, local service, and calling card. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the total usage amount calculation, as well as usage charges from Directory Assistance, Operator Service, voice mail and conference calling.

Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

A Customer may terminate their Term Plan without liability under the following conditions:

1. The Customer requests, and remains on, a new Term Plan for a term and commitment level equal to or greater than their current Company Term Plan and commitment level.
2. A new Customer (who was not receiving services through the Company prior to execution of the Term Plan) provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.
C. Discounts

The following discounts on per minute base rates for qualifying usage are based on the monthly commitment level and Term Plan selected by the Customer. Customers committing to Term Plans will receive an additional discount off the applicable Commitment Level discounted rate for qualifying interstate usage. To qualify for Term Plan Discounts, shared access Customers must select a minimum commitment level of at least $\$ 250.00$ per month, and dedicated access Customers must select a minimum commitment level of at least $\$ 1,000.00$ per month.

## 1. Outbound Calling Service

(a) IntraLATA Shared Discount

| Monthly <br> Commitment | Month <br> to | Term Plan |  |
| :--- | :--- | :--- | :--- |
| Level |  |  |  |

(b) IntraLATA Dedicated Discount

| Monthly <br> Commitment | Month <br> to | Term Plan |  |
| :--- | :--- | :--- | :--- |
| Level | Month | $\underline{1 \text { Year }}$ | $\underline{2 \text { Year }}$ |
| $\$ 0$ | $0.00 \%$ | N/A | N/A |
| $\$ 250$ | $3.00 \%$ | N/A | N/A |

MCI Communications Services, Inc. d/b/a Verizon Business Services
Massachusetts Interexchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)
Effective October 1, 2017

| $\$ 8500$ | $6.00 \%$ | N/A | N/A |
| :--- | :--- | :--- | :--- |
| \$ 1,000 | $9.00 \%$ | $13.55 \%$ | $18.10 \%$ |
| \$ 2,500 | $12.00 \%$ | $16.40 \%$ | $20.80 \%$ |
| \$ 5,000 | $15.00 \%$ | $19.25 \%$ | $23.50 \%$ |
| $\$ 10,000$ | $18.00 \%$ | $22.10 \%$ | $26.20 \%$ |
| $\$ 15,000$ | $21.00 \%$ | $24.95 \%$ | $28.90 \%$ |

(c) InterLATA Shared Discount

| Monthly | Month | Term Plan |  |
| :---: | :---: | :---: | :---: |
| Commitment | to |  |  |
| Level | Month | 1 Year | $\underline{2}$ Year |
| \$ 0 | 0.00\% | N/A | N/A |
| \$ 250 | 3.00\% | 7.85\% | 12.70\% |
| \$ 500 | 6.00\% | 10.70\% | 15.40\% |
| \$ 1,000 | 9.00\% | 13.55\% | 18.10\% |
| \$ 2,500 | 12.00\% | 16.40\% | 20.80\% |
| \$ 5,000 | 15.00\% | 19.25\% | 23.50\% |
| \$ 10,000 | 18.00\% | 22.10\% | 26.20\% |
| \$ 15,000 | 21.00\% | 24.95\% | 28.90\% |

(d) InterLATA Dedicated Discount

| Monthly <br> Commitment <br> Level | Month <br> to | Term Plan |  |
| :--- | :--- | :--- | :--- | :--- |

2. Inbound Calling Discount
(a) Shared Inbound Discount

| Monthly <br> Commitment Month <br> to Term Plan  <br> Level    | Month | Year | 2 Year |
| :--- | :--- | :--- | :--- |
| \$0 | $0.00 \%$ | N/A | N/A |
| $\$ 250$ | $2.83 \%$ | $13.19 \%$ | $17.76 \%$ |
| $\$ 500$ | $5.65 \%$ | $15.88 \%$ | $20.30 \%$ |
| $\$ 1,000$ | $8.48 \%$ | $28.56 \%$ | $22.85 \%$ |
| $\$ 2,500$ | $11.30 \%$ | $21.25 \%$ | $25.39 \%$ |
| $\$ 5,000$ | $14.13 \%$ | $23.93 \%$ | $27.93 \%$ |
| $\$ 10,000$ | $16.96 \%$ | $26.62 \%$ | $30.48 \%$ |
| $\$ 15,000$ | $19.78 \%$ | $29.30 \%$ | $33.02 \%$ |

(b) Dedicated Inbound Discount
Monthly Month Term Plan

| Commitment <br> Level | to <br> to |  |  |
| :--- | :--- | :--- | :--- | :--- |

## D. Rate Periods

Peak and Off-Peak rate periods are as follows:

| Non-Holiday |  | To But Not |  |
| :---: | :---: | :---: | :---: |
| Rate Periods | From | Including | Days |
| Peak | 8:00 a.m. | 5:00 p.m. | Mon-Fri |
| Off-Peak | 5:00 p.m. | 8:00 a.m. | Mon-Fri |
|  | 8:00 a.m. | 8:00 a.m. | Sat-Sun |
|  | 8:00 a.m. | 8:00 a.m. | Holidays |

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth
Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

## E. Usage Charges

1. Outbound Calling Service
(a) IntraLATA Usage

|  |  | Per Minute |
| :--- | :--- | :--- |
| Shared |  | $\$ 0.0825$ |
| Dedicated |  | $\$ 0.0825$ |
| Off-Peak Discount | $10 \%$ |  |

(b) InterLATA Usage

Shared
$\$ 0.1818$ Dedicated \$0.1175
2. Inbound Calling Service

| Shared | $\$ 0.1930$ |
| :--- | :--- |
| Dedicated | $\$ 0.1287$ |

3. Toll Free Service Number Charge

|  | Monthly <br> Recurring | Non- <br> Recurring |
| :--- | :--- | :--- |
| Shared charge <br> per Toll Free number <br> Dedicated charge <br> per routing arrangement | $\$ 10.00$ | $\$ 15.00$ |
| 40.00 | $\$ 50.00$ |  |

### 4.4.6 Inteleplan Service

## A. Description

Inteleplan Service is a communications service that is available for use by residential customers twenty-four (24) hours a day. Inteleplan Service is offered in exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company (LEC) to the Company's Inteleplan Service, such that "1+ the 10-digit number" calls are automatically routed to the Company's network. Customers may originate Inteleplan Service from locations served by the Company, and may terminate in all locations within the State of Massachusetts.

Inteleplan Service is a flat-rated calling plan that is non-distance sensitive for direct-dialed long distance calling. Charges are based on the time period (Peak/Off-peak) when the call is placed. Peak and Off-peak time periods are defined in Section B, following. Calls are billed in one-minute increments, with an initial billing period of one minute. A monthly recurring charge will apply to Customer accounts with usage (including Directory Assistance) of less than $\$ 25.00$. Customer accounts with usage in excess of $\$ 500.00$ per month will be assessed a surcharge, as specified in 4.4.6.B following. The entire month's charges will be recalculated at the new rate level.

Operator Services and Directory Assistance are available to Inteleplan Service subscribers subject to the provisions of Sections 4.3.2 and 4.3.1.
B. Rate Periods

Peak and Off-Peak rate periods are as follows:

| Non-Holiday |  | To But Not |  |
| :---: | :---: | :---: | :---: |
| Rate Periods | From | Including | Days |
| Peak | 7:00 a.m. | 7:00 p.m. | Mon-Fri |
| Off-Peak | 7:00 p.m. | 7:00 a.m. | Mon-Fri |
| All Hours |  |  | Sat-Sun |
| All Hours |  |  | Holidays |

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

| Per Minute Rates | Peak | Off-Peak |
| :---: | :---: | :---: |
|  | \$0.19 | \$0.11 |
| Per Account | Monthly Recurring |  |
|  | \$3.00 |  |
|  | Surch |  |
| Per Minute | \$0.02 |  |

### 4.4.7 Intelenet

A. Description

Intelenet offers a full service voice product for single or multi-location customers using switched or dedicated, and calling card origination and switched or dedicated toll-free termination. The Intelenet package includes a single flat rate for both peak and off-peak dedicated and switched usage and offers discounts for customers willing to sign a term
commitment of month to month, twelve (12) or twenty-four (24) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

The minimum monthly commitment will be based on net charges for service (after discounts have been applied) and must be reached by the fourth invoice period and monthly thereafter. Multiple services and/or multiple locations using Intelenet can contribute to the overall monthly commitment; however, the customer must allocate the minimum by service and location. All inbound and outbound domestic and international, calling card, intrastate service and internet access charges, including local services (if applicable) contribute to determining the monthly minimum usage with the exception of enhanced fax, conference calling and non-recurring charges.

If a customer's monthly service usage charges for any month in the term are less than the monthly commitment agreed upon, the customer shall pay the company the difference between the monthly usage charges and the monthly commitment in addition to charges for service.

## B. Service Agreement

When the customer has completed the term commitment, service will automatically be renewed for additional term(s) of the agreement unless the Company has received the customer's written notice to terminate the service on not less than sixty ( 60 ) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the term in any manner other than stated will be liable for a service termination charge of an amount equal to the greater of the following, unless customer converts to another Company service with equal or greater term and minimum usage commitment:

1. If the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to the monthly billing commitment times the number of months remaining in Term through the expiration of the first year. If applicable, twenty-five percent ( $25 \%$ ) of the balance remaining (monthly billing commitment times the number of remaining months in the Term beyond the first year) will also be included.
2. If the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent ( $25 \%$ ) of the balance remaining (monthly billing commitment times the number of months remaining in the Term).

In addition, the customer will be required to repay any promotional credits that were applied, and any charges reimbursed or waived.

Upon execution of the Intelenet Service Agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of customer's desire to cancel the Service Agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by the Company in the provision of telecommunications service hereunder are demonstrated by customer to affect adversely and materially customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless customer has reported trouble on an ANI or circuit-specific basis to (and received corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of customer's written notice of termination has elapsed during which the Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and customer's sole remedy shall be termination of the affected service as described.

Customer's Intelenet Service Agreement is subject to the general terms, and conditions and rates of this Tariff and/or Service or Credit Application forms executed in connection with the services provided herein.
C. Usage Charges

1. Rate Periods

Peak
All calls that occur between 7:00 A.M. through 7:00 P.M. Monday through Friday, except on Company recognized holidays.

## Off Peak

All calls that occur between 7:01 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.
2. Billing Increments

Intelenet is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment with the exception of calling card which is billed in sixty (60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.

## 3. InteleNet Rate Schedule

Switched Per Minute Rate

## Base Rates

Switched Services $\$ 0.0847$
Dedicated Per Minute Rate
Base Rates
Dedicated Services $\$ 0.0713$
D. Discounts Applicable

A ten percent ( $10 \%$ ) discount will apply towards intrastate usage.

## E. Intelenet Calling Card Service

1. Per Minute Rates applying to all time periods

Per Minute Rate: $\quad \$ 0.2600$

## 2. Per Call Surcharge:

Per Call Surcharge: $\quad \$ 0.4000$
F. Monthly Recurring/Non-Recurring Charges

Intelenet for intrastate use is offered in connection with the Company's interstate Intelenet service. Accordingly, monthly recurring and non-recurring charges are found in the Company's interstate tariff, F.C.C. No. 2, Section 6.3.1.
G. Intelenet Association

The Intelenet Association program is a benefit package offered in conjunction with Intelenet, which allows the individual users who are members or employees of the participating organization to receive additional product discounts off of domestic interstate usage.

Members who elect to participate in the Intelenet Association will receive Intelenet products and Calling card service.

To qualify for Intelenet association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non profit organization; or, (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following criteria within six (6) months of undertaking to qualify and thereafter maintain, and enters into a written agreement with the Company for marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least $\$ 5,000$ per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have sole right to collect, enforce collection and settle such sums. The Intelenet member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services. All other conditions of Intelenet will apply to Intelenet Association.

### 4.4.9 Bottom Line Business II

A) Description

Bottom Line Business II offers Customers a flat rate schedule that will apply to both outbound and inbound intrastate calls. Customer's must sign a Term Agreement of one (1) year and meet a monthly minimum commitment of $\$ 50.00$ for Customers of only one service (i.e. only outbound) or $\$ 100.00$ per month if the Customer has both outbound and inbound services. Calling Card usage will not contribute to the monthly minimum commitment and Association discounts will not apply. Calls will be billed in thirty (30) second initial increments and rounded to the next higher six (6) second increment.

The Term shall be extended automatically for an additional term of one (1) year, unless the Company receives the Customer's written notice to terminate this Agreement on not less than thirty (30) days prior to the then existing Term expiration date. Customers who terminate service prior to the end of the term in any manner will be liable for a termination charge of an amount equal to the monthly minimum billing commitment times the number of months remaining in the Customer's Term, unless the Customer converts to another Company service with equal or greater term and minimum usage commitment.
B) Rates

Outbound $\quad \$ 0.12$
Inbound $\$ 0.12$
Monthly Charge Per Toll-Free No

### 4.4.10 Verizon Business Services I (Cont'd)

4.4.10.7 Verizon Business Services Versatile T1

Effective October 15, 2005, Verizon Business Services Versatile T1 will no longer be available to new subscribers and existing customers will no longer be able to place new orders.

Verizon Business Services Versatile T1 ("Versatile T1") is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet Dedicated Access, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

Eligibility: Customer must subscribe to service under a Verizon Business Services Agreement, Guide type 17, with a minimum 1 year commitment as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness/guide.com. Customer must also subscribe to the Verizon Business Services Versatile T1 offering as described in MCI metro Access Transmission Services of Massachusetts, Inc. DTE Tariff No. 4.

Customer is not eligible to receive the benefits of any other program or promotion related to local, long distance, conferencing or internet dedicated access services.

Monthly Recurring Charges: customers will incur monthly recurring charges as described in MCI metro Access Transmission Services of Massachusetts, Inc. DTE Tariff No. 4.

Benefits:
Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive 3000 LD minutes which includes Toll Free, interstate / intrastate and unlimited Local.

Package B: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive 6000 LD minutes which includes Toll Free, interstate / intrastate and unlimited Local.

Package C: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive 9000 LD minutes which includes Toll Free, interstate / intrastate and unlimited Local.

Customers who exceed the applicable package LD minutes will incur the following LD per minute overage charge:

|  | Interstate: | $\$ 0.0350$ | Intrastate: | $\$ 0.0490$ |
| :--- | :--- | :--- | :--- | :--- |
| Calling Card Rates: | Interstate | $\$ 0.050$ | Intrastate | $\$ 0.070$ |
| Per Call surcharge | $\$ 0.75$ |  |  |  |

Additional Benefits: In addition, customers will receive the benefits of the Companion Intrastate Service as described in MCImetro Access Transmission Services of Massachusetts, Inc. DTE Tariff No. 4.
4.4.14 Verizon Loyalty Plus I Plan

Effective July 1, 2007, this plan will no longer be available to new customers.

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new MCl Legacy Company service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types $2,3,4,5,6,7,8$ or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

|  |  |  | Company <br> Installation <br> Charge Waiver |  |
| :--- | :--- | :--- | :--- | :--- |
| Product Group | Sub-product | Services Unit |  | Credit Value | | Yes/No |
| :--- |

### 4.4.15 Verizon Loyalty Plus II Plan

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company service unit. The credits will be applied to the second full-month's and the sixth fullmonth's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types $2,3,4,5,6,7,8$ or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

## TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS



### 4.4.16 Verizon Loyalty Plus III Plan

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company-provided service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types $2,3,4,5,6,7,8$ or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

|  |  |  | Company <br> Installation <br> Charge Waiver |  |
| :--- | :--- | :--- | :--- | :--- |
| Product Group  <br> Voice $\underline{\text { Sub-product }}$ | Services Unit | $\underline{\text { Credit Value }}$Yes/No |  |  |
|  | Local and Long Distance <br> Service-Trunk Solution | Trunk | $\$ 50$ | Y |

### 6.1 EasyAnswer Service

Effective June 1, 1995, EasyAnswer Services will be available only for Association Services.
The EasyAnswer Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine calling card origination and switched or dedicated toll-free (in WATS) termination. The EasyAnswer package includes the availability of outbound, inbound (toll-free) and calling card services, and offers a discount on outbound and toll-free service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

There are three (3) Options of EasyAnswer available to customers, each of which are described below:
Option 1 - Requires no monthly minimum billing commitment.
Option 2- Requires a monthly minimum billing commitment of $\$ 1,000$; if the minimum is not reached, the customer is charged for the difference.

Option 3- Requires a monthly minimum billing commitment of $\$ 5,000$; if the minimum is not reached, the customer is charged for the difference.

Multiple services and/or multiple locations using EasyAnswer's services can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic Toll-Free, Domestic and International outbound calls contribute to determine monthly minimum usage. Easy OnLine Calling Card, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected EasyAnswer Option by the fourth invoice period and monthly thereafter.

### 6.1.2 EasyAnswer Term Plan

EasyAnswer Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty six (36) months. Customers who elect the Term Plan option will receive a discount off their selected Option's domestic interstate, and intrastate outbound and toll-free rates. This discount will apply to EasyAnswer's peak interstate rates and all time periods for intrastate rates. Customers who elect the EasyAnswer Service option are subject to the following:
A. Customers must indicate what EasyAnswer service or services are to be included in the term plan. The discounts provided under this option become effective with the first full month's usage.
B. Option 2 Customers are required to meet a minimum annual usage commitment of $\$ 12,000$ (Customer's $\$ 1,000$ monthly minimum multiplied by twelve (12) months). Option 3 Customers are required to meet a minimum annual usage commitment of $\$ 60,000$ (Customer's $\$ 5,000$ monthly minimum multiplied by twelve (12) months). At the end of each successive twelve (12) month period following the date service becomes effective, Option 2 and Option 3 Customers will be required to pay the shortfall, if any, between their actual usage during that twelve (12) month period and the minimum annual usage commitment applicable to the option selected by the Customer. As used herein, "usage" consists of the amount of all domestic and international usage of all EasyAnswer Services (excluding EasyAnswer Association) measured in dollars.
C. Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (D) following, will be liable for a cancellation penalty equal to the number of months remaining in the term then in effect multiplied by: (1) for Option 1 Customers, $\$ 200$ per month for switched services (per service type), or $\$ 500$ per month for dedicated services (per service type); (2) for Option 2 Customers, $\$ 1,000$ per month for switched or dedicated services (per service type); or (3) for Option 3 Customers, $\$ 5,000$ per month for switched or dedicated services (per service type). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company Service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
D. All customer requests to commence or terminate a EasyAnswer Term Plan must be made in writing, either by certified or registered mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the EasyAnswer Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.
E. Easy OnLine Calling Card usage is excluded from the EasyAnswer Term Plan discounts.

### 6.1.3 EasyAnswer Association

The EasyAnswer Association program is a benefit package which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the EasyAnswer Association program will receive EasyAnswer products and Easy OnLine Calling Card Service. To qualify for EasyAnswer Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non profit organization, or; (4) Buying group not organized merely to buy Company long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least $\$ 5,000$ per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and Company shall have the sole right to collect, enforce collection and settle such sums. The EasyAnswer Association member group shall receive a monthly report from Company listing members of the group who subscribe to Company service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services. Association discounts for EasyAnswer are outlined in Section 6.1.7 of this tariff.

### 6.1.4 Usage Charges

## A. Rate Periods

The time of day rate periods for EasyAnswer Services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7AM and 7PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

### 6.1.4 Usage Charges (cont'd)

B. Per Minute Rate Schedule

Per minute intrastate base rates for EasyAnswer Services are the same for all Options (1, $2 \& 3$ ) and apply as shown below:

## (1) Switched Per Minute Rates

|  | Peak/Off-Peak |
| :--- | :--- |
| Outbound | $\$ 0.1805$ |
| Inbound | $\$ 0.1925$ |

## (2) Dedicated Per Minute Rates

|  | Peak/Off-Peak |
| :--- | :--- |
| Outbound | $\$ 0.1083$ |
| Inbound | $\$ 0.1203$ |

C. Billing Increments

EasyAnswer Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment.
D. Monthly Recurring and Non-Recurring Charges

The Company's Toll-Free service for intrastate use is sold as an add-on service to the Company's interstate Toll-Free service. Accordingly, non-recurring and monthly recurring charges are found in the Company's interstate tariff, FCC No. 2.

### 6.1.5 Easy OnLine Calling Card Service

## A. Usage Charges

1. Per Minute Rate Schedule - Direct Dial

Per Minute Rates applying to all time periods:
$\$ 0.3400$
2. Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.
3. Per Call Surcharge

The following rates and surcharge will apply to calls which default to a live operator.
(a) There is a $\$ 0.65$ Per Call Surcharge on domestic direct dial calls.
(b) The following rates and surcharge will apply to calls which default to a live operator.

Rate Per Minute:

| Peak | $\$ 0.23$ |
| :--- | :--- |
| Off-Peak | $\$ 0.16$ |
| Per call Surcharge | $\$ 0.65$ |

## 4. Easy Online Operator Assisted Rate Schedule

(a) Usage Charges

1. Per Minute Rate Schedule

If a customer chooses to access an Operator to place a call, the call will be billed at Dial USA per minute rates found in Section 4.1.1 of this tariff.
(b) Billing Increments

All Easy OnLine Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.
(c) Per Call Surcharges

The following surcharge will apply in addition to per minute rates.
Per Call Charge
Station-to-Station $\$ 1.50$
Person-to-Person $\$ 3.00$

### 6.1.6 EasyAnswer Term Plan

Customers who elect the Term Plan option as described in Section 6.1.2 will receive a discount off their selected Option's domestic interstate and intrastate outbound and Toll-Free rates. This discount will apply to EasyAnswer's peak interstate rates and all time periods for intrastate rates. This plan does not apply to Easy OnLine Calling Card usage.

## A. EasyAnswer Term Plan Discounts

The following term discounts will apply to the EasyAnswer per minute base rates found in Section 6.1.4.

|  | Outbound | Toll-Free Discount |  |
| :--- | :--- | :--- | :--- |
| Term | Discount | $\underline{\text { Switched }}$ |  |
| 12 Months | $\$ 0.0050$ | $\$ 0.0050$ | $\$ 0.0150$ |
| 24 Months | $\$ 0.0100$ | $\$ 0.0100$ | $\$ 0.0200$ |
| 36 Months | $\$ 0.0100$ | $\$ 0.0100$ | $\$ 0.0200$ |

### 6.1.7 EasyAnswer Association

The EasyAnswer Association program as described in Section 6.1.3 of this tariff is a benefit package which allows the individual users who are members or employees of the participating organization to receive additional product discounts.

EasyAnswer Association members will receive a 5\% discount on the intrastate rates shown below.
A. Switched Per Minute Rates

|  | Monthly | $\frac{1 \text { Year }}{}$ |
| :--- | :--- | :--- |
| Outbound | $\$ .1400$ | $\$ .1350$ |
| Inbound | $\$ .1500$ | $\$ .1450$ |

B. Dedicated Per Minute Rates

|  | Monthly | $\frac{1 \text { Year }}{}$ |
| :--- | :--- | :--- |
| Outbound | $\$ .0800$ | $\$ .0750$ |
| Inbound | $\$ .0900$ | $\$ .0750$ |

## OBSOLETE SERVICES

### 6.2 Performance 4000 Services

Effective June 1, 1995, Performance 4000 Service will no longer be offered to new customers.

### 6.2.1 Description

Performance 4000 Service offers a unified service for single or multi-location customers using both switched and dedicated inbound and outbound service, a calling card and international service. Performance 4000 has been designed especially for the larger customer billing over $\$ 7,500$ a month, with the availability of peak and off-peak rates, calling card services and offering a discount for customers willing to sign a term commitment of either twelve (12), twenty-four (24) or thirty-six (36) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage. There are five (5) levels of Performance 4000 which are described below.

Level I - Requires a monthly minimum billing commitment of $\$ 7,500$; if the minimum is not reached the customer is charged the difference.

Level II - Requires a monthly minimum billing commitment of $\$ 15,000$; if the minimum is not reached the customer is charged the difference.

Level III - Requires a monthly minimum billing commitment of $\$ 25,000$; if the minimum is not reached the customer is charged the difference.

Level IV - $\quad$ Requires a monthly minimum billing commitment of $\$ 50,000$; if the minimum is not reached the customer is charged the difference.

Level V - Requires a monthly minimum billing commitment of $\$ 75,000$; if the minimum is not reached the customer is charged the difference.

Multiple services and/or multiple locations using Performance 4000's services can contribute to the overall monthly minimum commitment. Domestic Toll-Free, Domestic and International outbound calls contribute to determining monthly minimum usage. Operator Services usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Performance 4000 Level by the fourth invoice period and monthly thereafter.

### 6.2.2 Performance 4000 Term Plan

Performance 4000 Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan Option will receive a discount off their selected option's domestic rates. Customers who elect the Performance 4000 Term Plan option are subject to the following:
A. Customers must indicate what Performance 4000 Level is to be included in the term plan. The rates provided under this option become effective with the first full month's usage.
B. Customers who fall below the monthly minimum usage requirement for the plan selected will be billed the difference between actual usage and the monthly minimum required.
C. Customers who terminate service prior to the end of the term of commitment will be billed a termination liability consisting of the monthly minimum of the selected plan option multiplied by the number of months remaining in the commitment, due and payable upon termination in a lump sum. This charge will not apply to customers who convert from a Performance 4000 service to another Company service with equal or greater term and minimum usage requirement commitments.
D. All customer requests to commence or terminate a Performance 4000 Term Plan must be made in writing to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the Performance Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing of the customer's desire to cancel this agreement without further obligation.
E. Performance 4000 Term Plan is not available with Operator Services, Ultimate Call Manager, other Fixed Period Discount Plans or any promotions not associated with this plan.

### 6.2.3 Usage Charges

## A. Rate Periods

The time of day rate periods for Performance 4000 services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7:00 AM through 7:00 PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.
B. Billing Increments

Performance 4000 Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. A minimum average time requirement (MATR) of thirty (30) seconds per call applies during a billing period for switched outbound and calling card. Performance 4000 Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.
C. Per Minute Rate Schedules

Performance 4000 Level I and II Customers will receive the following rates:

1. Switched Per Minute Rates**

|  | Month to | 12 Month | 24/36 Month |
| :---: | :---: | :---: | :---: |
|  | Month | Term | Term |
| Outbound | \$. 1761 | \$.1702 | \$. 1644 |
| Inbound | \$. 1878 | \$. 1702 | \$. 1644 |

2. Dedicated Per Minute Rates**

|  | Month to | 12 Month | 24/36 Month |
| :---: | :---: | :---: | :---: |
|  | Month | Term | Term |
| Outbound | \$.1065 | \$. 0998 | \$.0939 |

Inbound $\$ .1174 \quad \$ .0998 \quad \$ .0939$
** Performance 4000 Levels III, IV and V Customers will receive a 5\% discount off the rates listed in (1) and (2) above.
D. Calling Card Service

1. Direct Dial Rate Schedule
(a) Per Minute Rates applying to all time periods and Levels:

Month to Month Rate: $\quad \$ .2800$
1, 2 or 3 Yr Term Plan Rate: $\quad \$ .2800$
(b) Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.
(c) Per Call Surcharge

There is a $\$ 0.25$ Per Call Surcharge on domestic direct dial calls.
E. Monthly Recurring and Non-Recurring Charges

The Company's Toll-Free service for intrastate use is sold as an add-on service to the Company's interstate Toll-Free service. Accordingly, non-recurring and monthly recurring charges are found in the Company's interstate tariff, FCC No. 2.

## 6.3 "The Answer" Family of Services

### 6.3.1 Description

"The Answer" is a family of service offerings that offers a unified service for single or multilocation customers using switched, dedicated, and OnLine card origination and switched or dedicated toll-free (in WATS) termination. "The Answer" package includes the availability of switched and dedicated access termination with peak and off peak rates, volume discounts, accounting codes, call detail, and a consolidated invoice for all locations. All fractional per call charges will be rounded to the nearest whole cent.
"The Answer" I is available as an outgoing switched product with origination via FGD, equal access lines. "The Answer" II is available as an outgoing dedicated product via customerprovided dedicated access line (DAL) or T-1 access. "The Answer" III is an toll-free product via regular business lines. "The Answer" IV is an toll-free product via customer-provided dedicated access line (DAL) or T-1 service. The OnLine "Answer" Card is available as a calling card service.
6.3.2 "The Answer" Extended Service Plan ("ESP")
"The Answer" services are available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24), or thirty-six (36) months and to generate a minimum monthly gross usage as outlined in F following. Customers who elect the Answer ESP option are subject to the following:
A. Customers must indicate what Answer service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
B. Customers must reach the minimum usage requirement associated with each Answer ESP option by the fourth invoice period and monthly thereafter.
C. Customers who do not generate the monthly minimum required in a given month will be billed the monthly minimum in lieu of the actual usage for that month. No discounts will be applied if usage does not reach required ESP option monthly minimum.
D. Customers who terminate service prior to the end of the term of commitment will be billed the minimum usage requirement times the number of full or partial months remaining in the term in one lump sum. This charge will not apply to the Company's Answer customers who convert from an Answer service to another Company service with equal or greater term and minimum requirement commitments.
E. All customer requests to commence or terminate an Answer ESP must be made in writing to the Company and received no later than the last day of the month preceding the month in which the desired action is to take effect. The customer must provide written notification to cancel the ESP which must be received by the Company not less than 30 days prior to the expiration of the term commitment. If such notification is not received by the Company within this timeframe, the Answer ESP agreement will be automatically renewed for a new term of commitment.
F. Customers who elect ESP for "The Answer" I or III must meet the minimum usage requirement of $\$ 250$ per month per account for each service. Customers who elect ESP for "The Answer" II or IV must meet the minimum usage requirement of $\$ 1,000$ per month per account for each service. A minimum commitment does not apply to the OnLine "Answer" calling card service.
G. Customers who subscribe to "The Answer" through an ESP option will receive the following discounts in lieu of those described in Section 6.1.3.E.
H. This discount is applied to all usage and is given only to customers who have met the monthly minimum usage requirement.
I. Total intrastate, interstate and international usage contributes to discount level, including OnLine "Answer" card usage. Directory Assistance calls are not added to the total of monthly usage to determine the appropriate discount nor are they discounted.
J. The method of calculation to determine the ESP discount is explained in Section 6.1.3.F following.

### 6.3.3 Usage Charges

A. Rate Periods

## Peak

All calls that occur from 7 A.M. to 7 P.M. Monday through Friday, except on Companyrecognized holidays.

## Off Peak

All calls that occur between 7 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.
B. Billing Increments
"The Answer" products are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. The OnLine "Answer" Card usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.
C. Per Minute Rate Schedule

Per minute rates apply as shown below. In addition, a volume discount will apply to each month's total Peak usage as specified in D following.

| $\frac{2}{c}$ "The Answer" I |  |
| :--- | :--- |
| Peak | $\frac{\text { Off Peak }}{}$ |
| $\$ .1309$ | $\$ .1516$ |


$\frac{\text { "The Answer" II }}{\frac{\text { Peak }}{\text { Pen }}}$| Off Peak |
| :--- |
| $\$ .1174$ |$\frac{\$ .0939}{}$


| "The Answer" III |  |
| :--- | :--- |
| Peak | Off Peak |
| $\$ .1952$ | $\$ .1561$ |


| $\frac{\text { "The Answer" IV }}{}$ |  |
| :--- | :--- |
| $\frac{\text { Peak }}{}$ | Off Peak |
| $\$ .1353$ | $\$ .1082$ |

D. Volume Discount

A volume discount will apply to each month's total domestic Peak usage as specified below and is calculated on a retroactive amount basis. Total intrastate, interstate and international usage for all Answer products of the same term length may be combined to reach the appropriate discount level. OnLine "Answer" calls are added to the total of monthly usage to determine the appropriate discount. Off Peak usage and International usage contribute to volume discount but are not eligible for discount.
E. ESP Discounts

| Monthly Usage (\$) Weak OfPeak Peak OfPeak Leak OfPeak |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |
| \$0-\$249.99 | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% |
| \$250-\$999.99 | 12\% | 7\% | 15\% | 10\% | 17\% | 12\% |
| \$1,000- \$2499.99 | 14\% | 7\% | 17\% | 10\% | 19\% | 12\% |
| \$2,500- \$4999.99 | 16\% | 7\% | 19\% | 10\% | 21\% | 12\% |
| \$5,000-\$7499.99 | 18\% | 7\% | 21\% | 10\% | 23\% | 12\% |
| \$7,500- \$9999.99 | 20\% | 7\% | 23\% | 10\% | 25\% | 12\% |
| \$10,000-\$24999.99 | 22\% | 7\% | 25\% | 10\% | 27\% | 12\% |
| \$25,000-\$49999.99 | 24\% | 7\% | 27\% | 10\% | 29\% | 12\% |
| \$50,000 plus | 26\% | 7\% | 29\% | 10\% | 31\% | 12\% |

## F. Method of Calculation for ESP Discount

Determine the total monthly usage (all domestic, international and Answer OnLine usage combined). Refer to the appropriate term period. The discount percentage will apply to all domestic Peak usage, including OnLine "Answer" calling card usage.

### 6.3.4 OnLine "Answer" Card Service

## A. Direct Dial Rate Schedule

1. Per Minute Rates

| Time of Day | Rate Per Minute |
| :---: | :---: |
| Peak | \$0.3400 |
| Off-Peak | \$0.3400 |

2. Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.
3. Per Call Surcharge
(a) The following surcharge will apply in addition to the per minute rates found in (1) above.

Per Call Surcharge $\$ 0.50$
(b) The following surcharge is in addition to the per minute rates found in (1) above and will apply to calls which default to a live operator.

Per call Surcharge $\$ 0.50$
B. OnLine "Answer" Operator Assisted Rate Schedule

If a customer chooses to access an Operator to place a call, the call will be billed at per minute rates (Dial USA) as provided in Section 4.1.1.

1. Billing Increments

All OnLine "Answer" calling card calls placed with the assistance of an operator will be billed in one (1) minute increments.
2. Per Call Surcharges

The following surcharge will apply in addition to per minute rates.

|  | Per Call Charge |
| :--- | :--- |
|  |  |
| Station-to-Station | $\$ 1.50$ |
| Person-to-Person | $\$ 3.00$ |

### 6.4 Obsolete Promotional Offerings

### 6.4.1 WorldOne Switched Advantage Promotion

Beginning January 15, 1996 through March 31, 1996, the Company will offer new WorldOne Switched Service customers who sign a minimum term agreement of 1 year, the following discounted rates for standard WorldOne Option A service for both switched inbound and outbound intrastate usage. The customer can sign a term plan option of 1, 2 or 3 years in connection with this offer. The WorldOne intrastate rates are as follows:

| Switched Outbound | $\$ 0.1300$ |
| :--- | :--- |
| Switched Toll-Free | $\$ 0.1350$ |

In order to acquire or retain customers, the Company will respond to competitive marketplace conditions, and offer the Switched Advantage Promotion. This will be offered when the customer
or prospect can demonstrate to the Company's reasonable satisfaction that it will accept a competitor's offer in the absence of any further inducement from the Company to subscribe to, or remain subscribed to, Company services. This offer is based on standard Company tariffed pricing for WorldOne Service and cannot be combined with any other promotions and/or offers.

### 6.4.2 WorldOne Ultimate Advantage Promotion

Beginning January 15, 1996 through March 31, 1996, the Company will offer new WorldOne customers who have received a competitive proposal from another carrier, a single flat per minute rate for both peak and off-peak WorldOne dedicated and switched services. In connection with this offer, customers of switched service will be required to sign a 1 year term agreement and maintain a minimum of $\$ 1,000$ per month. Customers of dedicated service will be required to sign a 2 year term agreement and maintain a minimum of $\$ 3,000$ per month. Customers of both WorldOne switched and dedicated services will be billed the above stated monthly minimums when the minimum billing has not been reached. Customers will have a 90 day ramp-up in order to reach the minimum requirements.

Customers must give 30 days written notice of intent to cancel prior to the end of the term; customers who do not formally cancel this service will be automatically renewed under the standard WorldOne Option B service for an equivalent term. Customers will be guaranteed the rates for the term of the initial contract. Billing increments that apply will be the same as filed for WorldOne Service in Section 4.4.2 of this tariff. The rates will be as follows:

| Switched Outbound: | $\$ 0.1100$ |
| :--- | :--- |
| Dedicated Outbound: | $\$ 0.0700$ |
| Switched Toll-Free: | $\$ 0.1150$ |
| Dedicated Toll-Free: | $\$ 0.0700$ |

In order to acquire or retain customers, the Company will respond to competitive marketplace conditions, and will offer the WorldOne Ultimate Advantage Promotion. This will be offered when the customer or prospect can demonstrate to the Company's reasonable satisfaction that it will accept a competitor's offer in the absence of any further inducement from the Company to subscribe to, or remain subscribed to, Company services. This offer is based on standard Company tariffed pricing for WorldOne Service and cannot be combined with any other promotions and/or offers.

### 6.4.3 WorldCom Advantage Plus Promotion

Through October 15, 1996, the Company will offer new customers who sign a one (1) or two (2) year term commitment and meet certain monthly minimum usage requirements a single flat rate for both peak and off-peak dedicated and switched services. The customer must sign an Extended Service Plan (ESP) agreement under which the discounts will apply to both peak and off-peak intrastate usage for the term of the agreement. Customers will be billed at the stated minimums agreed upon if the monthly minimum is not met. Domestic "toll-free", domestic and international outbound calls along with intrastate usage contribute to meeting the monthly minimum commitment. Billing increments applying to both outbound and "toll-free" calls will be an initial minimum increment of eighteen (18) seconds and additional increments of six (6) seconds for switched services and an initial minimum increment of twelve (12) seconds and additional increments of six (6) seconds for dedicated services. All fractional per call charges will be rounded to the nearest whole cent. WorldCom Advantage Plus Base Rates are as follows:

|  | Base Rates |
| :--- | :--- |
| Switched Services | $\$ 0.0821$ |
| Dedicated Services | $\$ 0.0505$ |

The monthly minimum commitments for WorldCom Advantage Plus combined intrastate, domestic "toll-free", domestic and international outbound usage are as follows:

| Switched Services |  |  |
| :---: | :---: | :---: |
| Monthly Minimum | Discount Percentage |  |
| Commitment | 12 Month | 24 Month |
| \$500.00 | 10.0\% | 12.5\% |
| \$1,000.00 | 12.5\% | 15.0\% |
| \$3,000.00 | 15.0\% | 17.5\% |
| \$5,000.00 | 17.5\% | 20.0\% |
| \$7,000.00 | 20.0\% | 22.5\% |
| Dedicated Services |  |  |
| Monthly Minimum | Discount Percentage |  |
| Commitment | 12 Month | 24 Month |
| \$3,000.00 | 5.0\% | 7.5\% |
| \$5,000.00 | 7.5\% | 10.0\% |
| \$7,000.00 | 10.0\% | 12.5\% |
| \$10,000.00 | 12.5\% | 15.0\% |

In addition to the above listed interstate discounts for maintaining a monthly minimum, this promotion provides for an additional discount of ten percent ( $10 \%$ ) off of the customer's intrastate base rates listed above. When the customer has completed the term commitment, service will automatically be renewed for additional term(s) of the agreement unless Company has received the customer's written notice to terminate the agreement not less than thirty (30) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the Term in any manner other than stated will be liable for an ESP termination charge of an amount equal to the greater of the following, unless Customer converts to another Company service with equal or greater term and minimum usage commitment:

1. If the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to the monthly minimum billing commitment times the number of months remaining in Term through the expiration of the first year. If applicable, twenty-five percent ( $25 \%$ ) of the balance remaining (monthly minimum billing commitment times the number of remaining months in the Term beyond the first year) will also be included.
2. If the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent ( $25 \%$ ) of the balance remaining (monthly minimum billing commitment times the number of months remaining in the Term).

Upon execution of the ESP Agreement, the Customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of Customer's desire to cancel the ESP Agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that WorldCom-caused quality deficiencies in the provision of telecommunications service hereunder are demonstrated by Customer to affect adversely and materially Customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless Customer has reported trouble on an ANI or circuit-specific basis to (and received a corresponding trouble ticket form) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of Customer's written notice of termination has elapsed during which Company fails to correct WorldComcaused quality deficiencies.

The ESP is subject to the general terms, and conditions and rates of this Tariff and/or Service or Credit Application forms executed in connection with the services provided herein. No other discounts will apply under this offer and this offer cannot be combined with any other promotions and/or offers.

### 6.4.4 Bottom Line Business Promotion

This promotion is being extended until August 31, 1997 for all new and preexisting customers under the terms and conditions defined above.

Through December 31, 1996 the Company will offer new small business customers, either month-to-month or Term, a discounted switched flat rate schedule that will apply to both outbound and inbound intrastate calls. Customers can receive this discounted rate month-to-month or sign a Term Agreement of one (1) year. Written notice of intent to cancel the Term Agreement must be given thirty (30) days prior to the end of the term; Customers who do not formally cancel this service will be automatically renewed for another one (1) year term. Calls will be billed in thirty (30) second initial increments and rounded to the next higher six (6) second increment. No other discounts apply under this offer and this offer cannot be combined with any other promotions and/or offers unless specified by the Company.

|  | Base Rates <br> Month-to-Month | Base Rates <br> $1-$ Year Term | Toll-Free \# <br> Charge |  |
| :--- | :--- | :--- | :--- | :--- |
| Switched: <br> Outbound/Inbound | $\$ 0.1483$ |  | $\$ 0.1483$ |  |

Customers who cancel or discontinue service prior to the end of the term commitment period shall be liable for a termination penalty equal to the monthly volume threshold (\$100) times the number of months remaining in the customer commitment period through the expiration of the first year. Customers who cancel their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to the termination charges stated above.

Customers may cancel or discontinue service prior to the expiration of term without liability if customer orders new service with a length of term equal to or exceeding the total original term length.

### 6.5 Obsolete Service Offerings (cont'd)

### 6.5.1 WorldMark Service

WorldMark Service offers a unified service for single or multi-location customers using switched, dedicated, and WorldMark calling card origination and switched or dedicated toll-free termination. The WorldMark package includes the availability of outbound, inbound (toll-free) products with peak and off peak rates and a non time-of-day sensitive, calling card product, as well as, offering the most comprehensive performance guarantees available. Intrastate service is offered in conjunction with interstate service.

WorldMark Service offers cross-contributory product volume discounts on switched and dedicated, outbound and inbound(toll-free) products based on combined usage of multiple WorldMark Service products, including domestic switched and dedicated, outbound and inbound (toll-free) product usage, calling card and switched and dedicated WorldMark data product usage. Total intrastate, interstate and international usage contributes to discount level. The discount will apply to WorldMark domestic interstate rates only.

WorldMark Service offers an additional discount on switched and dedicated outbound and tollfree products for customers willing to sign a term commitment.

There are four (4) Options of WorldMark available to customers, each of which are described below:**

Option A- Requires no monthly minimum billing commitment for month-to-month customers; $\$ 15,000$ monthly minimum billing commitment for term customers.

Option B - Requires a monthly minimum billing commitment of $\$ 25,000$.
Option C - Requires a monthly minimum billing commitment of $\$ 50,000$.
Option D - Requires a monthly minimum billing commitment of $\$ 75,000$.
** If the minimum is not reached for Option A term and Options B through D, the customer will be charged for the difference.

Multiple services and/or multiple customer locations using WorldMark Service can contribute to individual product volume discounts and the overall monthly minimum commitment. WorldMark Operator Services and Directory Assistance usage is not included in determining product volume discounts and monthly minimum usage.

## A. Term Commitment Liability

WorldMark is available to customers through a term commitment option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect a term commitment will receive an additional discount off their selected option's domestic interstate outbound and Toll-Free rates. (The Company's interstate rates are provided in its F.C.C. Tariff No. 2 as filed with the Federal Communications Commission.) Customers who elect the term commitment are subject to the following:

1. Customers must indicate what WorldMark service or services are to be included in the term commitment. The discounts provided under this option become effective with the first full month's usage.
2. Upon execution of this agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.
3. Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (4) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, $25 \%$ of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to $25 \%$ of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
4. All customer requests to commence or terminate a WorldMark term commitment must be made in writing, either by certified mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the WorldMark term agreement will be automatically renewed for a new term of commitment.
5. A customer who cancels their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to other termination charges as noted above.
B. WorldMark Service Guarantees

The following is a list of guarantees for each product offered under this service that will automatically compensate the customer when stated product performance levels are not met.

The customer's right to receive the WorldMark Guarantees as set forth will depend upon the Company's receipt of customer's full payment of each month's invoice. In the event the customer's account becomes past due, the Company reserves the right to void all rights to WorldMark's Service Satisfaction Guarantees and Service Restoration Guarantees as defined herein.

## 1. WorldMark $1+$ Switched/Dedicated Service

Installation Interval Guarantee - WorldMark customers of switched outbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated outbound service (limited to Company Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

Customer Compensation - For each day the WorldMark switched or dedicated outbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. In addition, customers will receive credit for their installation and first month's access line charges.

Service Satisfaction Guarantee - Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

Service Restoration Guarantee - Company guarantees that it will restore outbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

Customer Compensation - If the restoration interval is exceeded, Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

## 2. WorldMark Toll-Free Service

Installation Interval Guarantee - WorldMark customers of switched inbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated inbound service (limited to Company Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

Customer Compensation - For each day the WorldMark switched or dedicated inbound installation interval is exceeded, a credit for each
day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month. In addition, the monthly WorldMark toll-free service fee will be credited and dedicated customers will receive credit for their installation and first month's access line charges.

Additional Number Installation Guarantee - Additional toll-free numbers will be added to existing WorldMark switched or dedicated inbound service within one (1) full business day. This guarantee is not applicable if the additional number requires the installation of additional dedicated access lines or if the FCCimposed restrictions on the availability of toll-free numbers necessitates a delay beyond WorldCom's control. In addition, Company makes no warranty on our ability to overcome delays caused by competitors when porting existing numbers.

Customer Compensation - For each day the additional number installation interval is exceeded, a credit for each day's usage will be issued for the affected service. In addition, the monthly WorldMark tollfree service fee will be credited for the affected service.

Feature Installation Interval Guarantee - New WorldMark toll-free service feature configurations will be installed in one hundred twenty (120) minutes or less from the time a request is received by our WorldMark Customer Service Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Feature Reconfiguration Guarantee - Predetermined WorldMark toll-free service feature configurations will be implemented in sixty (60) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Service Reconfiguration Guarantee - Company guarantees that it will implement any predefined alternative routing schemes for WorldMark toll-free service and/or features in thirty (30) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Customer Compensation - If the service or feature installation and/or reconfiguration interval is exceeded, the customer will automatically receive a credit equal to one day's average usage charges for WorldMark toll-free service and WorldMark toll-free monthly recurring service and feature charges for the affected service.

Service Satisfaction Guarantee - Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

Service Restoration Guarantee - Company guarantees that it will restore inbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

Customer Compensation - If the restoration interval is exceeded, Company will automatically issue a credit equal to one (1) day's average
usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

## 3. WorldMark Calling Card Service

Installation Interval Guarantee - Company will deliver WorldMark calling cards within five (5) business days from the date the service order is signed. Upon signing a service order for WorldMark Calling Cards, a complimentary twenty (20) minute PhonePass prepaid card will be issued for each calling card ordered.

Customer Compensation - If the installation interval is exceeded, a $\$ 15.00$ credit will be issued for each distinct WorldMark Calling Card number.

Service Restoration Guarantee - Company that it will restore WorldMark Calling Card service interruptions within thirty (30) minutes or less, upon notification to the WorldMark Customer Support Center.

Customer Compensation - Company will automatically issue a $\$ 15.00$ credit if WorldMark Calling Card Service is not restored within thirty (30) minutes. Limit one (1) credit per account per day, not to exceed thirty (30) credits in one (1) month.

Card Security Guarantee - If the customer's WorldMark Calling Card is deactivated due to toll fraud, they may call our WorldMark Customer Support Center and receive a free twenty (20) minute PhonePass prepaid card number to use until we issue another calling card.

## C. WorldMark Service Liability

With thirty (30) days prior written notice, via first class US mail, the Company reserves the right to discontinue providing WorldMark Service to a customer if the Company issues five (5) or more restoration credits in a thirty (30) day calendar period.

1. In the event the Company cancels WorldMark Service in accordance with above, the Company will reimburse the customer the charges directly related to the switch back (the "Qualifying Charges") based on the customer's prior network configuration, not to exceed the amount paid for installation of WorldMark Service.
2. Any WorldMark Switched Back Reimbursement due hereunder as described above, shall be due and payable to customer on or before sixty (60) calendar days from the time the Company notifies the customer of the cancellation of WorldMark Services.
3. Payment of the WorldMark Switch back Reimbursement may at the customer's option, be made by either (i) a credit against the customer's then-current charges for services provided by the Company, if any; or, (ii) a check drawn on a United States bank and payable in United States dollars. Said payment may be withheld if customer is in past due status with the Company.

In addition to the liability provisions specifically provided in this section, all other Rules and Regulations for liability as filed in Section 2 will also apply to WorldMark Services.
D. Rate Periods

Peak

All calls that occur between 7 A.M. through 6:59 P.M., Monday through Friday, except on Company-recognized holidays.

Off Peak
All calls that occur between 7 P.M. through 6:59 A.M., Monday through Friday, and all calls between 7 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.
E. Billing Increments

Domestic switched and dedicated access, outbound and inbound (800) product calls are billed in eighteen (18) second initial increments and additional increments of six (6) seconds. WorldMark Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges will be rounded to the nearest whole cent.
F. WorldMark Rate Schedule

Per minute intrastate base rates for WorldMark Service are the same for all Options (A-D) and apply as shown below:

1. Switched Per Minute Rates

|  |  |
| :--- | :--- |
| Switched Outbound |  |
| Peak/Off Peak |  |
| Switched Toll-Free | $\$ 0.1100$ |
|  | $\$ 0.1150$ |

2. Dedicated Per Minute Rates

Dedicated Outbound $\$ 0.0700$
Dedicated Toll-Free $\$ 0.0750$

## G. WorldMark Calling Card Service

1. Direct Dial Rate Schedule
(a) Per Minute rates applying to all time periods:

Per Minute rate: $\quad \$ 0.2500$
(b) Billing Increments

Domestic calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.
(c) Per Call Surcharge
(1) Per Call Surcharge: $\$ 0.2500$
(2) The following rates and surcharge will apply to calls which default to a live operator.

Per Minute rate: $\quad \$ 0.2500$
Per Call Surcharge: $\$ 0.5000$
2. WorldMark Calling Card Service - Operator Assisted Rate Schedule
(a) If a customer chooses to access an operator to place a call, the call will be billed at the per minute rate below:

Per Minute Rate: $\$ 0.5000$
(b) Billing Increments

All WorldMark Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.
(c) Per Call Surcharge

The following surcharge will apply in addition to the per minute rates above.

|  | Per Call Charge |
| :--- | :--- |
| Station-to-Station | $\$ 1.50$ |
| Person-to-Person | $\$ 3.00$ |
| Basic Surcharge | $\$ 0.50$ |

## H. WorldMark Service and Feature Charges

WorldMark service is an interstate service offering with customers having the option of using the service for intrastate calls. Accordingly, a description of the chargeable services and features, including monthly recurring, non-recurring, change and per call surcharges associated with WorldMark Service can be found in Section 7.11.6 of the Company's Tariff F.C.C. No. 2.

