Effective October 1, 2018

MCImetro Access Transmission Services Corp.
d/b/a Verizon Access Transmission Services
Massachusetts Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

This Catalog Schedule No. 1 contains certain non-current services pertaining to enterprise business customers (i.e., non-mass markets) previously described in Massachusetts Tariff No. 7 of MCImetro Access Transmission Services of Massachusetts. Inc. d/b/a Verizon Access Transmission Services of Massachusetts.

For ease of reference, where applicable the prior section numbers contained in the prior tariff have been retained.

All of the non-current services are subject to the same terms and conditions applicable to the other Local services as set forth in the Guide.

Any question regarding this Catalog Schedule, please call 1-866-665-7586.

Effective October 1, 2018

CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule. Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

Revisions to Catalog Schedule No. 1, Effective 10/1/18:

Subsection 1, Sections 3.1.2.3.2 and 3.1.7

 Increase of Local Line flat rate monthly recurring charges (Plan 1 - Suburban Boston and Springfield Exchanges) and Local Plus Program Local Line monthly recurring charge (Plan 1 -Suburban/Springfield).

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VIII. GRANDFATHERED SERVICES

The following provides services and pricing programs which are no longer available to new enterprise business customers (i.e., non-mass markets) and are not otherwise described in other portions of this tariff. All of these grandfathered services are subject to the same terms and conditions applicable to the other Local services as set forth in this tariff.

Gaps in the numbering of sections indicate sections which are intentionally left blank. To a large extent, this is due to the desire to have the sections below match the section numbers to the grandfathered services which previously were in Verizon Access Transmission Services Nos. 4 and 6, to the extent applicable. The materials in Sections 3 below were previously in Tariff No. 4 (Subsection A). The materials in Sections 5 through 12 below were previously in Tariff No. 6 (Subsection B).

Subsection A – Material previously located in Tariff No. 4

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

- 3. Service Descriptions and Rates
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.2 <u>Local Line</u>: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.
 - 3.1.2.1 <u>Standard Features</u>: Each Local Line Customer is provided with the following standard features:

Automatic Dial*

Call Forward Variable

Call Hold

Call Park

Call Pickup (Group Call Pickup or Directed Call Pickup)

Calling Number Delivery Blocking (Selective)

Conference Six-Way

Customer Group Dialing Plan

Digit Display*

Do Not Disturb

Group Intercom*

Intercom*

Hunting (Circular, Sequential and Uniform Call Distribution)

Key Short Hunt*

Last Number Redial*

Message Waiting

Multiple Appearance Directory Numbers*

Privacy Release*

Query Time & Date*

* These features are only available in conjunction with Customer-owned Electronic Business Sets.

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3.1.2.2 Optional Features: A Local Line Customer may order the following optional features, at the rates specified in Section 3.1.2.3.3:

Calling Number Delivery*

Calling Number Delivery Blocking (Complete)

Interim Local Number Portability (ILNP)

Call Trace

Caller ID -Number

Call Forward-No Answer**

Call Transfer or 3-Way Conference (Mutually Exclusive)**

Call Waiting/Cancel Call Waiting**

Toll Restriction 3

Speed Dial-8 or Speed Dial 30 (Mutually Exclusive)**

Selective Call Screening

Feature Package 1***

Includes standard feature plus the following features: Call Transfer or 3-Way Conference Calling (Mutually Exclusive) Call Forward-Busy Call Forward-No answer Speed Dial-8

Feature Package 2***

Includes the features from Feature Package 1 plus each of the following Speed Dial-8 or Speed Dial-30 (Mutually Exclusive) Toll Restriction.

- * Beginning December 22, 1998, this feature will no longer be available to new subscribers.
- ** Beginning December 22, 1998, existing customers will continue to receive these features on their lines at no charge.
- *** Only where facilities are available.

3.1.2.3 Local Line Rates and Charges (Cont'd):

3.1.2.3.1 Non-Recurring Charges

Order Expedite Charge \$25.00 (per line or per trunk)

3.1.2.3.2 Monthly Recurring Charges

Local Line - Line Charge (per line)

DIA	1	Monthly
Pla	a <u>n 1</u> Per Minute/Per Call Option:	\$16.00
	Flat with Cap – Lines	
	Metropolitan Boston Exchanges a) for 1-3 lines: b) for 4 or more lines (rate applies to all lines)	\$44.00 \$44.00
	Suburban Boston Exchanges a) for 1-3 lines:	\$36.00

	b) for 4 or more lines (rate applies to all lines)	\$36.00
	Springfield	\$36.00
	Plan 2 Rest of State Per Minute/Per Call Option a) for 1-3 lines: b) for 4 or more lines (rate applies to all lines)	\$16.00 \$16.00
	Flat Rate Option	\$46.00
	High Capacity Inbound Service (per trunk) Analog	\$125.00
0.4.0.0.0	3	Ψ120.00
3.1.2.3.3	Non-Recurring Optional Feature Charge: Call Waiting/Cancel Call Waiting Calling Number Delivery Call ID-Number Call Transfer or 3-Way Conference	\$5.00 \$0.00 \$5.00
	(mutually exclusive) Call Forward-Busy Call Forward-No Answer Speed Dial-8 or Speed Dial-30 (mutually exclusive) Toll Restriction Selective Call Screening	\$5.00 \$5.00 \$5.00 \$5.00 \$5.00 \$5.00 \$27.35
	Non-Recurring Charge for Feature Package One Includes Standard Features plus the following Optional Features: Call Transfer or 3 Way Conference Calling (mutually exclusive; Call Forward-Busy; Call Forward – No Answer; Speed Dialing – 8	\$10.00
	Non-Recurring Charge for Feature Package One Includes Standard Features, Feature Package One and the following Optional Features: Speed Dialing – 8 or Speed Dialing – 30 (mutually exclusive); Toll Restriction	\$10.00
	Monthly Recurring Optional Features Charges Call Waiting/Cancel Call Waiting Calling Number Delivery Call ID-Number Call Transfer or 3-Way Conference (mutually exclusive) Call Forward-Busy Call Forward-No Answer Speed Dial-8 or	\$3.00 \$8.50 \$5.00 \$2.00 \$1.00 \$1.00 \$2.00
	Speed Dial-30	\$4.00

\$9.50

Toll Restriction	\$3.00
Interim Local Number Portability	\$0.00
Selective Call Screening	\$5.25
Call Trace	\$0.00

Monthly Recurring Charge for Feature Package One

Includes Standard Features plus the following

Optional Features: \$4.50
Call Transfer or 3 Way Conference Calling (mutually

exclusive); Call Forward - Busy; Call Forward - No Answer: Speed Dialing - 8

Monthly Recurring Charge for Feature Package Two Includes Standard Features, Feature Package One

and the following Optional Features:

Speed Dialing - 8 or Speed Dialing - 30 (mutually

exclusive); Toll Restriction

3.1.3 Local Trunk

Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

3.1.3.1 Local Trunk-Basic

Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

3.1.3.1.2 One-Way Inbound or Two-Way

3.1.3.1.2.2 Optional Features: A Local Trunk Basic Customer may order the following optional features, at the rates specified in Section 3.1.3.1.3.2.

Interim Local Number Portability (ILNP) Selective Call Screening

3.1.3.1.3 Non-Recurring Charges

T-1 order Expedite Charge \$600.00

(per T-1)

Order Expedite \$25.00

(per line or per trunk)

3.1.3.1.3.1 Non-Recurring Charges (Cont'd)

Optional Features Non-Recurring Charge

Selective Call Screening: \$27.35

3.1.3.1.3.2 Monthly Recurring Charges

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Flat with Cap – Trunks

Metropolitan Boston Exchanges

Digital \$115.00 Analog* \$59.00

Suburban Boston

Exchanges \$46.50

High Capacity Inbound Service

(per trunk)

 Digital
 \$100.00

 Analog*
 \$125.00

Optional Features:

Remote Call Forwarding \$20.00

(per each line path)

Overflow Routing \$20.00

Interim Local Number Portability

(per number) \$1.00 Local Trunk 5,000 \$105.00

Optional Features:

Interim Local Number

Portability (per number) \$0.00 Selective Call Screening \$5.25

* Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

3.1.3.2 Local Trunk - Direct Inward Dialing (DID)

Effective June 1, 2011, installation of new circuits for Direct Inward Dialing (DID) analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

3.1.3.2.2 <u>Direct Inward Dialing Numbers Rates and Charges (Cont'd)</u>:

3.1.3.2.2.1 Non-Recurring Charges

T-1 order Expedite Charge \$600.00

(Per T-1)

Order Expedite \$25.00

(Per line or per trunk)

3.1.3.2.2.2 Monthly Recurring Charges

Local Trunk - DID Charge

Metropolitan Area

Analog^{1/4} \$64.99 Digital \$120.00

Suburban Area Analog ^{1/4} Digital	\$51.50 \$51.50
Interface ² High Capacity Inbound (per trunk)	\$250.00
Analog ^{1/4} Digital	\$125.00 \$100.00
Optional Features: Interim Local Number³ Portability (per Number) Remote Call Forwarding (per each path line)	\$0.00 \$20.00

Overflow Routing \$20.00

- Effective June 1, 2011, installation of new circuits for Direct Inward Dialing (DID) analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.
- Beginning May 24, 1999, existing customers will continue to receive Interface at no charge. Orders placed on or after May 24, 1999, will be charged the applicable rate. This charge applies to customers in the Worcester, Kingston, and Westboro exchanges only.
- Rate for a volume of numbers greater than 500 will be provided on an Individual Case Basis.
- ⁴ Effective April 14, 2001, analog DID will no longer be available to new customers.

3.1.3.4 Local Trunk - 2 Way Direct*

3.1.3.4.4	Non-Recurring Charges T-1 order Expedite Charge (per T-1) Order Expedite (per line or per trunk)	\$600.00 \$25.00
3.1.3.4.5	Monthly Recurring Charges Local Trunk - 2 Way Direct Charge Metropolitan Boston Exchanges (per trunk)	
	Flat Rate with Cap-Trunk Analog* Digital	\$64.99 \$120.00
	Per Call Option Analog* Digital	\$46.22 \$20.00

Per Minute Option Analog* Digital	\$46.22 \$20.00
Local Trunk - 2 Way Direct Charge-S Boston Exchanges (per trunk)	Suburban
Flat Rate with Cap Trunk Analog* Digital	\$51.50 \$51.50
Per Call Option Analog* Digital	\$46.22 \$20.00
Per Minute Option Analog* Digital	\$46.22 \$20.00
High Capacity Inbound Service Analog* Digital	\$125.00 \$100.00
Optional Features Interim Number Portability (ILNP) (per number)	\$0.00
Calling Number Delivery Blocking (Complete) Selective Call Screening Remote Call Forwarding	\$0.00 \$5.25 \$20.00
(per line path) Overflow Routing	\$20.00

- * Effective June 1, 2011, installation of new circuits for 2 Way Direct analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.
- 3.1.4 <u>Usage Rates</u>: All Local Exchange Service Customers must order service on a per minute basis as stated below.

These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein.

3.1.4.1 Per Minute Usage Rate: The following rates will be applied on a per minute basis. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

Peak rates will apply from 8:00 a.m. to 5:00 p.m. Monday through Friday. Off Peak Rates will apply at all other times.

Calls Originating from Metropolitan Boston Exchanges:

Peak Off Peak

Calls Originating from Suburban Boston Exchanges:

Peak Off Peak

 1st Min.
 Add'l Min
 1st Min
 Add'l Min

 \$0.034
 \$0.012
 \$0.034
 \$0.012

3.1.4.2 Metropolitan Boston Exchanges

Per Call Rate \$0.09

Suburban Boston Exchanges

Per Call Rate

\$0.09

3.1.4.3 Flat with Cap - Lines: Provides business customers with 1,500 minutes of use for all outgoing direct - dialed calls placed to stations within the caller's local calling exchange area. Any customer who exceeds the equivalent of 1,500 minutes multiplied by the number of lines during a billing cycle will be billed for each additional minute at the following rate:

Additional Minute

\$0.20

3.1.4.4 Flat with Cap - Trunks: Provides business customers with 6,000 minute of use for all outgoing direct - dialed calls placed to stations within the caller local calling area. Any customers who exceed the equivalent of 6,000 minutes multiplied by the number of lines during a billed cycle will be billed for each additional minute at the following rate:

Additional Minute

\$0.20

3.1.5 LD and Local Online Calling Plan

Effective February 10, 2003, the LD and Local Online Calling Plan will no longer be available to new subscribers.

To be eligible for this plan, the customer

- must subscribe to this plan via a Company-designated Internet site;
- must designate the Company as its local exchange service carrier and the Company both as its interexchange carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the LD and Local Online Calling Plan as described in the companion business service offered in http://www.mci.com/service ("Companion Interstate Service") and must subscribe to LD and Local Online Calling Plan offered

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in the MCI WorldCom Communications, Inc., MA D.T.E. No. 1 ("Companion Intrastate Service").

- may not receive service under a Special Customer Arrangement.

<u>Definitions</u>: For the purposes of this service, the following definitions apply:

"Eligible Local Service" is defined as Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2Way Direct, and Local Trunk-ISDN/PRI.

"Existing customers are customers who, at the time of subscription to the plan, are receiving service under this tariff and the tariff containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the tariff containing the Companion Interstate service.

<u>Non-Recurring Charges</u>: The following non-recurring charges will apply in lieu of Local Line Connection charge, Local Trunk Line Connection charge and Local ISDN-PRI T-1 Installation Charge.

Non-Recurring Charge

Local Line (Per Line)	\$	50.00
Local Trunk-Basic, Local Trunk-DID or		
Local Trunk-2 Way Direct (Per-Trunk)	\$	50.00
Local ISDN-PRI (Per T-1)	\$1	,000.00

Monthly Recurring Charges: A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offerings A and B are available on a per-Local Line basis and Offerings C and D are on a per-local Trunk basis. The following Monthly recurring charges apply:

Offering A B C D	Monthly Recurring Charge (per line or per trunk) \$35.00 \$59.00 \$59.00 \$99.00
Offering A B C D	Allotment (Minutes) 1,000 2,000 2,000 3,000

Customers whose usage exceeds this allotment in any monthly period, will be charged \$0.017 per minute for Eligible Local Service that exceeds the allotment. When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.017 per minute for Eligible Local Service for the portion of the call occurring after completion of the allotment.

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For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be prorated for that billing cycle. Eligible Local Service will be billed in 60-second increments.

<u>Termination of Service</u>: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other services offerings under this tariff:

For existing customers who disconnect only LD and Local Online Calling Plan under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff and http://www.mci.com/service to which the customer was subscribed at the time of subscription to plan service.

For existing customers who disconnect from plan service under this tariff and Companion Intrastate Service, the Companion Interstate Service will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service to which the customer was subscribed at the time of subscription to plan service,

For new customers who disconnect only plan service under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then be automatically subscribed to MCI On-Net Services under http://www.mci.com/service and MCI On-Net Services under MCI WorldCom Communications, Inc., MA D.T.E. No. 1.

For new customers who disconnect plan service under this tariff and Companion Intrastate Service, tile Companion Interstate Service under http://www.mci.com/service and plan service under this tariff will terminate, Customers will then be automatically subscribed to MCI On-Net Services under http://www.mci.com/service for interstate long, distance.

Other Conditions: The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Charges under this plan will not be calculated in satisfaction of any volume requirement.

Customers subscribed to this service may not receive the benefits of any discounts or promotions including any term plan discounts except for the Install Waiver Promotion.

3.1.6 <u>Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service Line Solution II</u>

Eligibility: To be eligibility for this plan, the customer: 1) must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling; 2) must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Line Solution II as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com; ("Companion Interstate Service") and must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II offered in the MCI WorldCom Communications, Inc., MA D.P.U No. 1 (Companion Intrastate Service") and must subscribe to service under Special Customer Arrangement SCA Guide

Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, and Product Package SCA Guide Types 13, 14, 15 and 16 as described in the Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 3-3.1.2.3.1, 3-3.3.1.3.1, 3-3.1.3.2.2.1, 3-3.1.3.4.4, and 8-8.2.

Monthly Recurring Charges: A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis. Offering B is available on a per-Local Trunk basis and Offering C is available on a per-T-1 or ISDN-PRI basis. the following Monthly recurring charges apply.

Offering	Monthly F	Recurring Charge (per line, t	trunk, T-1or ISDN-PRI)
A	Plan 1:	Suburban/Urban	\$60.50
		Springfield	\$49.50
	Plan 2:	a) for 1-3 lines:	\$66.00
		b) for 4 or more lines:	\$66.00
		(rate applies to all lines)	
В		,	\$65.00
С			\$1540.00

<u>Benefits:</u> Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

<u>Features:</u> The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 3-3.1.2.3.3, except for monthly recurring charges which are specified within this program. Features and applicable feature charges for Local Trunk-DID, Local Trunk 2-Way Direct and ISDN-PRI are available as described in Sections 3-3.1.3 and 8-8.2. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk 2-Way Direct service.

Local Line Optional Features

Feature Package 1 Remote Call Forwarding

Feature Package 2 Vanity

Call Waiting/Cancel Call Waiting Remote Access to Call Forwarding (Plan 2)

Caller ID with Name and Number

Monthly Recurring Charge:

Feature Package 1	\$3.50
Feature Package 2	\$6.50
Remote Access to Call Forwarding (Plan 2)	\$7.00
DID/2 Way Direct Numbers (per each block of 20 numbers)	\$6.25

<u>Discounts</u>: (Effective August 1, 2006, these discounts will no longer be available to new customers.)

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

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For Offering A and B, C, the company will provide a 5, 10 or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount Customer must; 1) demonstrate to the Customer's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 10 % discount, and 3 years for up to a 15% discount.

<u>Discounts:</u> These discounts are identical to and shall not be in addition to, discounts applicable to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

<u>Termination of Service</u>: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customer who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications, Inc., MA D.P.U No.1, will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications, Inc., MA D.P.U No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically resubscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications, Inc., MA D.P.U No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribe to On-net Service Voice Option 1 under The Guide.

Other Conditions: Services under this plan are not eligible to receive benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

<u>Disclaimer</u>: The following disclaimers apply to Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II Line-based Service in addition to those set forth in the Service

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Attachment. Customer understands that use of the Service is restricted in the following manner:

Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.1.7 Local Plus Program

<u>Eligibility</u>: To be eligible for this program, customers: 1)must subscribe to service under Special Customer Arrangement (SCA) Guide Type 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, and Product Package SCA Guide Types 13, 14, 15, or 16 as described in the Company's Service Publication and Price Guide located on the Company's site at www.mci.com; 2) must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

<u>Definitions</u>: Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

<u>Features</u>: The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 3-3.1.2.3.3 except for monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1
Feature Package 2
Remote Access to Call Forwarding (Plan 2)
Call Waiting/Cancel Call Waiting
Vanity Number

Caller ID with Name and Number Remote Call Forwarding

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2Way Direct and ISDN-PRI are available as described in Sections 3-3.1.3 and 8.8.2. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID numbers as specified in Sections 3-3.1.3.2.2.2 and 3-3.1.3.4.5.

<u>Non-Recurring Charges</u>: Applicable non-recurring charges apply to services under this program as specified in Sections 3-3.1.3 and 8-8.2.

<u>Monthly Charges</u>: The following flat rate monthly recurring charges apply in lieu of monthly recurring charges for these services as specified elsewhere in this tariff.

	<u>Metropolitan</u>	Suburban/Springfield
Local Line (per line)		
Plan 1:	\$52.00	\$49.00

Plan 2: (a) for 1-3 lines;	\$52.00	\$52.00
(b) for 4 or more lines	\$52.00	\$52.00
(rate applies to all lines)		
Local Trunks (Basic, DID and 2 Way Direct)	\$50.50	\$50.50
(Per Trunk)		
Local Trunks (Basic, DID and 2 Way Direct)	\$895.00	\$895.00
(Per T-1)		
Local ISDN-PRI (per T-1)	\$895.00	\$895.00
Feature Package 1	\$3.50	\$3.50
Feature Package 2	\$6.50	\$6.50
Remote Access to Call Forwarding (Plan 2)	\$7.00	\$7.00

<u>Discounts:</u> (Effective August 1, 2006, these discounts will no longer be available to new customers.)

A Customer who subscribes to service under SCA Guide Type 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, and Product Package SCA Guide Types 13, 14, 15, or 16 under another SCA type of the Customer's contract includes provision of the Local Plus Program and who commits to a new term of service that equals or exceeds 1 year for up to a 20% discount, 2 years for up to a 25% discount, and 3 years for up to a 25% discount, will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts. To be eligible or this discount the existing for prospective Customer must, 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement to subscribe, or remain subscribed to the Company's exchange service, and 2) subscribe to SCA Guide Type 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, and Product Package SCA Guide Types 13, 14, 15, or 16 or under another SCA type in the Customer's contract includes provision of the Local Plus Program.

<u>Discounts</u>: These discounts are identical to and shall not be in addition to, discounts applicable to the Local Plus Program pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

<u>Disclaimer</u>: The following disclaimers apply to Stand Alone Local Plus Program Line-Based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (I) Customer is limited to 30 lines per location, (ii) Customer may not utilize autodialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-Based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.1.8 Local Nationwide One Program

The Local Nationwide One Program is available to existing facilities-based business customers who order new a T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be

Effective October 1, 2018

eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

<u>Benefits</u>: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

Monthly Recurring Charge (Per T-1)

Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way

Metered Plan (Urban/Suburban) \$201.40 Flat Plan (Urban/Suburban) \$556.40

Local ISDN-PRI

Metered Plan (Urban/Suburban) \$223.48 Flat Plan (Urban/Suburban) \$578.48

Customers selecting the Metered Plan will receive the following program monthly usage rates:

<u>1st Minute</u> <u>Each Additional Minute</u>

\$0.0158 \$0.0095

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

Other Conditions: Customers selecting the Flat Plan are subject to the Flat with Cap-Trunks minute limit and usage charges as specified in Section 3-3.1.4.4. Customers enrolled in the Metered plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

3.1.9 <u>Business Advantage Program</u>

Eligibility: To be eligible for this program, customers:

-must subscribe to service under Special Customer Arrangement (SCA) Guide Types 6, 7, 8, 9, 10, and Product Package SCA Guide Types 13, 14, 15, or 16 as described in the Company's "Service Publication and Price Guide located on the Company's internet site at www.worldcom.com; must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 3.1.2.3.3 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Effective October 1, 2018

Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting
Caller ID with name and Number
Remote Call Forwarding
Vanity Number

<u>Non-Recurring Charges</u>: Applicable non-recurring charges apply to services under this program as specified in Section 3.1.2.3.1.

<u>Monthly Charges</u>: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Monthly Recurring Charge

Local Line (Per line)

Plan 1: Plan 2: (a) for 1-3 lines (b) for 4 or more lines (rate applies to all lines)	\$40.00 \$40.00 \$40.00
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Feature Package 1 \$3.50 Feature Package 2 \$6.50

<u>Discounts</u>: (Effective August 1, 2006, these discounts will no longer be available to new customers.)

A Customer who subscribes to service under SCA Guide Types 6, 7, 8, 9, 10, and Product Package SCA Guide Types 13, 14, 15, or 16 and who commits to a new term of service that equal or exceeds 1 year for up to a 20% discount, 2 years for up to a 25% discount, and 3 years for up to a 25% discount.

<u>Discounts</u>: These discounts are identical to and shall not be in addition to, discounts applicable to the Business Advantage Program pricing plan for intrastate and interstate long distance service

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Other Conditions: The following disclaimers apply to Business Advantage Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI.MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.1.11 <u>Verizon Business Services I (Cont'd)</u>

Effective October 1, 2018

3.1.11.8 Verizon Business Services Versatile T1

Verizon Business Services Versatile T1 ("Versatile T1") is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet Dedicated Access, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

Eligibility

Customer must subscribe to service under, Verizon Guide Type 17, with a minimum 1-year term, as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness/guide.com. Customer must also subscribe to the Verizon Business Services Versatile T1 offering as described in MCImetro Access Transmission Services LLC. Customer is not eligible to receive the benefits of any other program or promotion related to local, long distance, conferencing or internet dedicated access services.

Benefits:

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits and a maximum 12 circuits will receive the monthly recurring charges detailed below.

Package B: Customers who subscribe to Versatile T1 service with a minimum 13 circuits and a maximum 18 circuits will receive the monthly recurring charges detailed below.

Package C: Customers who subscribe to Versatile T1 service with a minimum 19 circuits or a maximum 24 circuits will receive the monthly recurring charges detailed below.

Monthly Recurring Charges: A monthly recurring charge applies to the Plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The following Monthly Recurring Charges apply:

<u>Service:</u> <u>Monthly Recurring Charge:</u>

 Package A
 \$675.00

 Package B
 \$775.00

 Package C
 \$970.00

<u>Additional Benefits</u>: In addition to the monthly recurring charge, customers will receive the benefits of the Companion Intrastate Service as described in Verizon Business Services Tariff No. 6.

Non-Recurring Charges: Applicable non-recurring charges apply to services under the Verizon Business Services Versatile T1 as specified in section 3.1.3.1.3, 3.1.3.2.2.1, 3.1.3.4.4 Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

Features:

DID blocks (block of 20) Nationwide rate of \$6.25 per month

The following local calling features are included at no additional charge:

Caller ID - Name & Number
Complete Blocking for Caller ID
Select Blocking for Caller ID
Call Forwarding Variable
Speed Dial 8 or 30
Call Waiting
Three-Way Calling
Call Transfer
900/976 Blocking
Toll Blocking (per line)
Call Forwarding-Busy
Call Forwarding-Don't answer
Voicemail

3.1.14 Local T1/PRI Lit Building Plan

Offer: Customer will receive a monthly recurring charge (Plan Charge) of \$595.00 for Local T1/PRI service.

Eligibility: Customer must:

- Be a new or existing customer adding new circuits into Lit Buildings;
- Be located and provision in a building connected via Company owned fiber to the Company's network (Lit Building);
- Receive service under Verizon Business Service II Local which receives the benefits of this plan under a term of service which equals or exceeds one year;
- Represent the Company's satisfaction, as determined with the company's sole discretion, that it would not permit conversion of facilities without further inducement; and
- Agree to allow the Company and its subcontractors and their respective employees and agents access to Customer or Authorized User premises at which service is being or will be provided (including access to associated equipment).

Other Conditions: Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, Verizon Loyalty Plus III, Local T1 Rewards and VBS II Local Availability Enhancement Plans or any discounts on the monthly recurring charges that receive the benefits of this plan.

3.1.15 <u>Verizon Loyalty Plus I Plan</u>

Effective July 1, 2007, this plan will no longer be available to new customers.

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company-provided service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit

in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product		Service	Credit	Companion Installation
Group	Sub-Product	<u>Unit</u>	<u>Value</u>	Charge Waiver (Yes/No)
Voice	Local Trunk	Trunk	\$50	Y
	Local and Long Distance			
	Service-Solution II	Trunk	\$50	Υ
	Local T1	T1 Circuit	\$500	Υ
	Local PRI	PRI Circuit	\$500	Υ

3.1.16 Verizon Loyalty Plus II Plan

Effective July 1, 2007, this plan will no longer be available to new customers.

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company provided service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this plan does not change the terms and conditions that apply to the new service unit. Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or

wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Produc	t	Service	Credit	Companion Installation
Group	Sub-Product	<u>Unit</u>	<u>Value</u>	Charge Waiver (Yes/No)
Voice	Local Trunk	Trunk	\$50	Y
	Local and Long Distance			
	Service-Solution II	Trunk	\$50	Υ
	Local T1	T1 Circuit	\$500	Υ
	Local PRI	PRI Circuit	\$500	Υ

3.1.17 Verizon Loyolaty Plus III Plan

Effective July 1, 2007, this plan will no longer be available to new customers.

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once.

Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Produc	t	Service	Credit	Companion Installation
Group	Sub-Product	<u>Unit</u>	Value	Charge Waiver (Yes/No)
Voice	Local Trunk	Trunk	\$50	Y
	Local and Long Distance			
	Service-Solution II	Trunk	\$50	Υ
	Local T1	T1 Circuit	\$500	Υ
	Local PRI	PRI Circuit	\$500	Υ

3.9 Local Service Term Plan

Customers who subscribe to facilities based local exchange service and enroll in a Local Service Term Plan are eligible to receive the discounts described below on specific monthly recurring and usage charges based on the customer's term commitment. The customer must commit to service for a term of either one, two, three, four or five years. The term of the Local Service Term Plan will commence no earlier than the first of the next billing month in which the customer subscribes to the plan. The customer will receive the following discounts in lieu of all other discounts or promotions except for the Local Customer Assurance Promotion on the following recurring charges: Local Line, Local Trunk - Basic, Local Trunk - DID, 2 Way Direct, Intellispan Primary Rate Interface and usage charges.

Term Commitment	Discount
1 Year	10%
2 Year	15%
3 Year	20%
4 Year	20%
5 Year	20%

A plan will automatically renew for an equivalent term unless the customer provides written notification to cancel the MCI Local Service Term Plan. This notice must be received by MCImetro no more than 30 days after the expiration of the term plan.

A customer can terminate a term plan without liability if the customer enrolls in a new term plan with an expiration date later than the current term plans expiration date.

Cancellation or Discontinuance with Liability: Discontinuance of all Local Services furnished under the Local Service Term Plan prior to expiration of the committed term constitutes discontinuance of the plinth customer will be billed and required to pay an early termination charge. The early termination charge will be equal to the customer's highest billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the customer's term plan.

Effective October 1, 2018

For customers that have enrolled in a networkMCI One long distance term plan offered by MCI WorldCom Communications, Inc., the customer's term length may be coterminous with the networkMCI One term of service. A customer's actual term may be of shorter duration than the actual term commitment selected above if MCI-provided local exchange service within the customer's local calling area was not available at the time the customer subscribed to network MCI One long distance service provided by a MCI WorldCom Communications, Inc.

For those customers who subscribe to a networkMCI One term plan, the early termination charges associated with that term plan will apply in lieu of the charges specified above. Customer will also be required to repay any credits received under the term plan.

Customers signing a networkMCI One term agreement and integrating their facilities based Local Exchange and Long Distance service can terminate their local term plans at any time without penalty.

3.10 Local Exchange Service Term Plan 2

A Customer who subscribes to facilities based, stand-alone Local Exchange Service and enrolls in a Local Service Term Plan is eligible to receive the discounts described below on specific monthly recurring and usage charges, based on the customer's term commitment. The customer must commit to service for a term of one, two, or three years. The term of the Local Service Term Plan will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. The Customers subscribing to this term plan will receive the following discounts in lieu of all other discounts or promotions, unless the promotion specifies otherwise. The discounts will be applied to the following recurring charges: Local Line, Local Trunk-Basic, DID numbering charges, Local Trunk-DID, Local Trunk - 2 Way Direct, Local ISDN - PRI, as well as local service usage charges.

Term Commitment Discount
One Year 5%
Two Year 10%
Three Year 15%

A plan will automatically renew for an equivalent term unless the customer provides written notification to cancel the MCImetro Local Service Term Plan. This notice must be received by MCImetro no more than thirty (30) days after the expiration of the term.

Cancellation or Discontinuance with Liability: Discontinuance of all Local Services furnished under the Local Service Term Plan prior to the expiration of the committed term constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge. The early termination charge will be equal to the customer's highest billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the customer's term plan.

Cancellation or Discontinuance without Liability: A customer can terminate a term plan without liability if the customer enrolls in a new term plan with an expiration date later than the current term plan's expiration date. A customer may terminate without penalty at any time and enroll in a networkMCI One term plan.

3.11 networkMCI One Term Plan

Effective December 22, 1998, this service will no longer be available to new subscribers.

The networkMCI One Term plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the company through the networkMCI One Term Plan are subject to the terms and conditions set forth

in http://www.mci.com/service, and this tariff. Customers who enroll in this term plan must have their facilities based MCI Local Exchange service usage billed to a single networkMCI One invoice.

Customers subscribing to this term plan will receive discounts as set forth in http://www.mci.com/service in lieu of all other discounts or promotions, unless the promotion specifies otherwise. The discounts will be applied to the following recurring charges: Local Line, Local Trunk-Basic, DID numbering charges, Local Trunk-DID, Local Trunk - 2 Way Direct, Local ISDN - PRI, as well as local service usage charges.

Customers enrolled in Special Customer Arrangements or offered by the company or MCI WorldCom Communications, Inc. are not eligible for the benefits of this term plan.

3.12 On-Net Term Plan

The On-Net Term Plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the Company through the On-Net Term Plan are subject to the terms and conditions set forth in http://www.mci.com/service, and this tariff. Customers who enroll in this term plan must have their facilities based MCI Local Exchange service usage billed to a single On-Net invoice.

Customers subscribing to this term plan will receive discounts as set forth below, in lieu of all other tariffed term plans. The discounts will be applied to the following recurring charges: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN PRI T-1 Charge as well as local service usage charges.

Customers enrolled in Special Customer Arrangements offered by the Company or MCI WorldCom Communications, Inc. are not eligible for the benefits of this term plan.

The volume commitment will be determined based upon the qualifying volume received by the Company, or any affiliate of the Company, from Customer's facilities based Local Exchange service, as defined in section 3.1.5.5 and the qualifying volume of customer's telecommunications services as defined in http://www.mci.com/service.

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

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Volume Commitment	<u>1 year</u>	2 year	3 year	4 year	5 year
100 /month	5.0%	8.0%	11.0%	14.0%	17.0%
250 /month	5.0	8.0	11.0	14.0	17.0
500 /month	5.0	8.0	11.0	14.0	17.0
1,000 /month	10.0	13.0	16.0	19.0	22.0
2,000 /month	10.0	13.0	16.0	19.0	22.0
3,000 /month	10.0	13.0	16.0	19.0	22.0
4,000 /month	10.0	13.0	16.0	19.0	22.0
5,000 /month	12.0	15.0	18.0	21.0	24.0
7,000 /month	12.0	15.0	18.0	21.0	24.0
120,000 /annual	14.0	17.0	20.0	23.0	26.0
180,000 /annual	14.0	17.0	20.0	23.0	26.0
300,000 /annual	16.0	19.0	22.0	25.0	28.0
600,000 /annual	18.0	21.0	24.0	27.0	30.0
900,000 /annual	21.0	24.0	27.0	30.0	30.0
1.2 Million/annual	24.0	27.0	30.0	30.0	30.0
1.8 Million/annual	27.0	30.0	30.0	30-0	30.0

Effective October 1, 2018

2.4 Million/annual 30.0 30.0 30.0 30.0 30.0

3.13 Local On-Net Term Plan

The Local On-Net Term Plan is a term plan, in lieu of all other tariffed term plans, available to facilities based standalone local exchange service customers. Customers who subscribe to Local On-Net Term Plan are subject to the following conditions:

<u>Definition of Terms:</u> Qualifying Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, High Capacity Inbound Service, DID/2 Way Direct Number Charges, Standard and Optional Features, Local ISDN PRI T-1 charge, and Local ISDN-PRI Optional Features as well as local service usage charges. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Local On-Net Term Plan volume commitment: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-Recurring for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Eligible Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, High Capacity Inbound Service, DID/2 Way Direct Number Charges, Local ISDN PRI T-1 charge as well as local service usage charges, optional features, and recurring charges Local ISDN-PRI Optional Features. Charges for the following are not included as Eligible Volume and will not receive Local On-Net Term Plan volume discounts: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring charges for standard and optional features; non-recurring charges for Local ISDN-PRI; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Term Commitment and Renewal Options: A customer must commit to service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Local On-Net Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume commitment: A customer may elect a Local On-Net Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3),000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000: \$300,000; \$600,000; 900,000; L2M; The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent annualized volume commitment. If a customer so elects, the term of service expiration date will not change. The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer falls to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

Early Termination Charges: Cancellation of Discontinuance without Liability: If(i) the customer's use of Local Exchange Service under a Local On-Net Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment or monthly volume commitment and (ii) at the time of termination the customer is enrolled in a new Local On-Net Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (1) the customer may terminate service at any time during the last three months of the term of service if the customer's Local On-Net Term Plan's term commitment is one year: or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new Local On-Net Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the Local On-Net Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

	Term Commitment/Discount				
Volume Commitment	<u>1 year</u>	2 year	3 year	4 year	<u>5 years</u>
100 /month	5.0%	8.0%	11.0%	14.0%	17.0%
250 /month	5.0	8.0	11.0	14.0	17.0
500 /month	5.0	8.0	11.0	14.0	17.0
1,000 /month	10.0	13.0	16.0	19.0	22.0
2,000 /month	10.0	13. 0	16.0	19.0	22.0
3,000 /month	10.0	13.0	16.0	19.0	20.0
4,000 /month	10.0	13.0	16.0	19.0	22.0
5,000 /month	12.0	15.0	18.0	21.0	24.0
7,000 /month	12.0	15.0	18.0	21.0	24.0
120,000 /annual	14.0	17.0	20.0	23.0	26.0
180,000 /annual	14.0	17.0	20.0	23.0	26.0
100,000 /annual	16.0	19.0	22.0	25.0	28.0
600,000 /annual	18.0	21.0	24.0	27.0	30.0
900,000 /annual	16.0	19.0	22.0	25.0	25.0
1.2 Million/annual	19.0	22.0	25.0	25.0	25.0
1.8 Million/annual	22.0	25.0	25.0	25.0	25.0
2.4 Million/annual	25.0	25.0	25.0	25.0	25.0

3.14 Building Local Exchange Carrier (BLEC) Calling Plan

BLEC provides eligible customers an allotment of minutes per month for use for local services for a flat monthly charge.

Eligibility: To be eligible for this plan, the customer:

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-must receive service under this calling plan in a building connected via Company-affiliate fiber facilities to the Company's network and in which the Company or a Company affiliate maintains a Digital Subscriber Line Access Multiplexer (DSLAM), excluding a building in which DSLAM is collocated with an Incumbent Local Exchange Carrier Central Office may not receive service under a Special Customer Arrangement;

-must (i) select and designate MCI WorldCom or an affiliate of the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling, and ii) concurrent with enrollment in this plan, customer must also enroll in the companion business service offered in http://www.mci.com/service ("Companion Interstate Service") and must subscribe to BLEC offered in the Massachusetts D.P.U. Tariff No. I ("Companion Intrastate Service"). Definitions: For the purposes of this service, the following definitions apply.

Eligible Local Service is defined as Loa Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local Trunk-ISDN/PRI.

Existing customers are customers who, at the time of subscription to BLEC are receiving service under this tariff and the tariff containing the Companion Intrastate Service and Companion Interstate Service.

New customers arc customers who, at the time of subscription to BLEC, are not receiving service under this tariff and the tariff containing the Companion Intrastate Service and the Companion Interstate Service.

Monthly Recurring, Charge: A monthly recurring charge will apply per line or per trunk for each Offering available under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offerings A and B are available on a per-Local Line basis and Offerings C and D are available on a per Local Trunk basis. The following monthly recurring charges apply.

Offering	Monthly Recurring Charge (per line or per trunk)
Α	\$40.00
В	\$65.00
С	\$65.00
D	\$99.00

<u>Benefits</u>: The customer will receive an allotment of minutes per monthly period per Line or per Trunk as follows, that may be used for Eligible Local Service, based on Offering:

Offering	Allotment (Minutes)
Α	1,000
В	2,000
С	2,000
D	3,000

Customers whose usage exceeds the customer's allotment in any monthly period will be charged \$0.017 per minute for Eligible Local Service that exceeds the allotment. When a call begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.017 per minute for Eligible Local Service for the portion of the call occurring after completion of the allotment.

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<u>Termination of Service:</u> The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other services offerings under this tariff:

For existing customers who disconnect only BLEC service under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then he automatically re-subscribed to the service offering under this tariff and http://www.mci.com/service to which the customer was subscribed at the time of subscription to BLEC service.

For existing customers who disconnect from BLEC service under this tariff and Companion Intrastate Service, the Companion Interstate Service will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service to which the customer was subscribed at the time of subscription to BLEC service.

For new customers who disconnect only BLEC service under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then be automatically subscribed to MCI WorldCom On-Net Services under F.C.C No. 6 and MCI WorldCom On-Net Services under Massachusetts D.T.E. No. 1 Tariff.

For new customers who disconnect BLEC service under this tariff and Companion Intrastate Service, the Companion Interstate Service under F.C.C. No. 6 and BLEC service under this tariff will terminate. Customers will then be automatically subscribed to MCI WorldCom On-Net Services under F.C.C No. 6 for interstate long distance.

Other Conditions: The Customer's allotment and associated monthly recurring charge will be prorated for that monthly billing period for customers who subscribe to BLEC after the first day of a monthly billing period.

The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Customers subscribing to this plan may not receive the benefits of any discounts or promotions including any term plan discounts except for the Install Waiver Promotion.

The Monthly Recurring Charge for this service does not include taxes, surcharges, and directory assistance or operator services.

Subsection B – Material previously located in Tariff No. 6

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

5.1 General

Exchange Access Service provides a Customer with a telephonic connection and a unique telephone number address on the public switched telecommunications network. Each Exchange Access Service enables users to:

- A) receive calls from other stations on the public switched telecommunications network;
- B) access other services offered by the Company as set forth in this tariff;

Effective October 1, 2018

- C) access certain interstate and international calling services provided by the Company;
- D) access (at no additional charge) the Company's operators and business office for service related assistance;
- E) access (at no additional charge) emergency services by dialing 0- or 9-1-1; and
- F) access services provided by other common carriers which purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or which maintain other types of traffic exchange arrangements with the Company.
- G) Exchange Access Service cannot be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, NXX 970, 540, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked. Calls to numbers "NXX 976" will also be blocked unless otherwise specified by the Customer at the time service is ordered. Should a customer request unblocking for access to the "NXX 976" caller-paid information service, the Company will bill and collect on behalf of the telephone companies' information provider holding the customer fully liable for all charges incurred for use of the information provider's service.

Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the customer's premises.

The following Exchange Access Services are offered:

Business Services
Single Line Service
Multi Line Service
Basic Trunk Service
DID Trunk Service
Intelenet Full Service T-1
Inteletrex Service

Residential Services

Basic Service Value Service Premium Service Star Service

5.2 Business Service

5.2.1 Single Line Service

A) Description

Single Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line may be configured into a hunt group with other Company-provided Single Lines. Each Single Line is provided with the following standard features which can be deleted at the Customer's option:

Standard Features: Features available upon request:

Touch Tone Call Forward Variable
Caller ID Blocking (Selective) Caller ID Blocking (Complete)

B) Rates

1)*		Non-Recurring
Per Line	First Line Additional	\$35.00 \$35.00
<u>Term</u>		Monthly Recurring
Per Line	Month-to-Month	\$18.00

^{*} These rates are no longer available to new customers as of July 2, 1997.

2)	Intelenet	Non-Recurring	Monthly Recurring
	Per Line	\$51.48	\$12.35
	Service Order Charge	\$41.54	

C) Optional Features

The following is a list of Optional Features available with Single Line Service.

		Monthly
	Non-Recurring	Recurring
Call Forward Busy	\$5.00	\$ 1.00
Call Forward Don't Answer	\$5.00	\$ 1.00
Call Transfer#	\$5.00	\$ 2.00
Call Waiting / Cancel Call Waiting	\$5.00	\$ 3.00
Distinctive Ringing	\$5.00	\$ 4.00
Hotline	\$5.00	\$ 3.00
Long Distance Only Account Codes		
Verified	\$5.00	\$10.00
Unverified	\$5.00	\$ 5.00
Selective Call Rejection	\$5.00	\$ 3.00
Speed Dialing		
8 Codes	\$5.00	\$ 2.00
30 Codes	\$5.00	\$ 4.00
Three Way Conference Calling#	\$5.00	\$ 2.00
Toll Restriction	\$5.00	\$ 3.00

[#] Call Transfer and Three Way Conference Calling cannot be on the same line together.

D) Single Line Feature Packages

Single Line Feature Pack I and Feature Pack II provide a complement of electronic central office features that enable convenient calling capabilities.

1) Feature Pack I

Feature Pack I provides the following features:

Call Transfer or Three-Way Conference Calling Call Forward Busy Call Forward Don't Answer

Effective October 1, 2018

Speed Dialing - 8 Codes

Non-recurring and monthly recurring rates apply as follows:

Non-Recurring Monthly Recurring \$10.00 \$4.50

2) Feature Pack II

Feature Pack II provides the following features:

All Features from Feature Pack I, plus Distinctive Ringing Speed Dialing - 30 Codes Toll Restriction

Non-recurring and monthly recurring rates apply as follows:

Non-Recurring Monthly Recurring \$10.00 \$9.50

5.2.2Multi Line Service

A) Description

Multi Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Multi Lines are provided for connection of Customer-provided Multi systems to the public switched telecommunications network. Each Multi Line is provided with the following standard features which can be deleted at the Customer's option:

<u>Standard Features:</u> <u>Features available upon request:</u>

Touch Tone Call Forward Variable

Caller ID Blocking (Selective)

Caller ID Blocking (Complete)

Universal Call Distribution (UCD)

Call Forwarding – Busy

Call Forwarding - Don't Answer

Call Hunting (Choice of:)

Sequential Circular

B) Rates

1)* <u>Non-Recurring</u>

Per Line First Line \$35.00 Additional \$35.00

Term Monthly Recurring

Per Line Month-to-Month \$18.00

2) Intelenet <u>Non-Recurring Monthly Recurring</u>

^{*} These rates are no longer available to new customers as of July 2, 1997.

Effective October 1, 2018

Per Line	\$51.48	\$12.35
Service Order Charge	\$41.54	

C) Optional Features

The following is a list of Optional Features available with Multi Line Service.

Group Speed Dialing	Non-Recurring \$5.00	Monthly <u>Recurring</u> \$ 2.00
Long Distance Only Account Codes		
Verified	\$5.00	\$10.00
Unverified	\$5.00	\$ 5.00
Toll Restriction	\$5.00	\$ 2.00
Call Forward Busy	\$5.00	\$ 1.00
Call Forward Don't Answer	\$5.00	\$ 1.00

5.2.3 Basic Trunk Service

A) Description

Basic Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. The following standard features are available with this service:

Standard Features:	Features available upon request:
Touch Tone	Caller ID Blocking (Complete)
Caller ID Blocking (Selective)	Call Hunting (Choice of:)
Call Forwarding - Variable	Sequential
-	Circular

B) Rates

1)*			Non-Recurring
	Per Line	First Line Additional	\$35.00 \$35.00
		<u>Term</u>	Monthly Recurring
	Per Line	Month-to-Month	\$18.00

^{*} These rates are no longer available to new customers as of July 2, 1997.

2)	Intelenet	Non-Recurring	Monthly Recurring	
	Per Line	\$51.48	\$16.18	
	Service Order Charge	\$41.54		

5.2.4 DID Trunk Service

A) Description

DID Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to receive incoming calls one call at a time.

Effective October 1, 2018

DID Trunk Service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID Trunk Services include Basic Trunk Service rates (non-recurring and monthly recurring) as set forth in Section 5.4 in addition to the DID Trunk Termination rates.

B) Rates

1)*			Non-Recurring
	Per Trunk	First Additional	\$55.00 \$55.00
		<u>Term</u>	Monthly Recurring
	Per Trunk	Month-to-Month	\$26.00

^{*} These rates are no longer available to new customers as of July 2, 1997.

2)	Intelenet	Non-Recurring	Monthly Recurring	
	Per Termination	\$13.82	\$31.56	

5.2.5Intelenet Full Service T-1

A) Description

Digital Trunk Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signalling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX-1 panel.

B) Rates

Non-recurring and monthly recurring rates per Digital Trunk per point, apply as follows:

1)*

Link and Port:	Non-Recurring	Monthly Recurring
Per T-1	\$200.00	\$210.00
Port Element: DID, DID/DOD		Monthly Recurring
Per Channel		
per non-DID channel		\$ 4.50
per DID/DOD channel		\$20.00

Individual channels carried over a Digital Trunk may be equipped with Direct Inward Dial (DID) capability and DID number blocks for additional charges, as set forth in Section 6.1.2.

^{*} These rates are no longer available to new customers as of July 2, 1997.

5.2.6Inbound Intelenet Full Service T-1

A) Description

Inbound Digital Trunk Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchange (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signaling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX-1 panel.

B) Rates

Non-recurring and monthly recurring rate per Inbound Digital Trunk apply as follows:

1)*	Non-recurring	Monthly-recurring
Link		
Per T-1	\$200.00	\$320.00
Channel		
Per Activated Channel		\$9.00
Mileage Charge#		
Per Half Mile		\$27.00

Individual channels carried over an Inbound Digital Trunk may be equipped with Direct Inward Dial (DID) capability and DID number blocks for additional charges, as set forth in Section 6.1.2.

- * These rates are no longer available to new customers as of July 2, 1997.
- # Links are charged on a distance basis (per T-1) from the Customer location to the Companies network.

5.2.7Inteletrex Service

A) Description

Inteletrex Service provides the Customer with multiple individual voice-grade telephone communications channels, each of which can be used to place or receive one call at a time. Inteletrex Station Lines are provided for connection of Centrex-compatible Customer-provided station sets to the public switched telecommunications network. Inteletrex Service standard and optional features are described in the Definitions Section of this tariff. Inteletrex Service is provided with a minimum of five Centrex Station Lines. Each Inteletrex Station Line is provided in combination with other Company-provided services. The standard features are as follows:

Standard Features: F Touch Tone C Caller ID Blocking (Selective) C

Features available upon request:
Caller ID Blocking (Complete)
Call Forward – Busy
Call Forward - Don't Answer
Call Forwarding Variable

Universal Call Distribution (UCD)

Call Hunting (Choice of:) Sequential Circular

B) Station Line Charges

Inteletrex Station Lines are assessed with a non-recurring service establishment charge per line, with each subsequent line receiving a discounted installation charge. Also, monthly recurring charges are assessed on a per line basis.

1)*			Monthly	Non-
		<u>Mileage</u>	Recurring	Recurring
	Per Station Line	0.0 - 0.5	\$18.00	\$35.00
		0.6 - 2.0	\$20.19	\$35.00
		2.1 - 2.5	\$25.29	\$35.00
		2.5 +	Not Available	Not Available
2)	Intelenet		Monthly	Non-
۷)	intelenet		Recurring	Recurring
	Per Line		\$12.35	\$51.48
	Service Establishment		Ψ12.00	ψ51.40
	- Per Order			\$41.54

^{*} These rates are no longer available to new customers as of July 2, 1997.

C) <u>Usage Charges</u>

Local usage charges for measured service calls are as follows.

Local Service Rates

Refer to the Rate Schedule located in Section 8.1.2.

D) Optional Features

The following is a list of Optional Features available with Inteletrex Service.

		Monthly
	Non-Recurring	Recurring
Assume Dial "9"	\$5.00	\$2.00
Call Hold	\$5.00	\$2.00
Call Transfer*	\$5.00	\$2.00
Call Park	\$5.00	\$2.00
Call Waiting / Cancel Call Waiting	\$5.00	\$3.00
Distinctive Ringing	\$5.00	\$4.00
Directed Call Pick-Up	\$5.00	\$2.00
Group Call Pick-Up	\$5.00	\$2.00
Group Speed Dialing	\$5.00	\$2.00
Intercom (Extension) Dialing	\$5.00	\$1.00
Long Distance Only Account Codes		
Verified	\$5.00	\$10.00
Unverified	\$5.00	\$5.00
Selective Call Rejection	\$5.00	\$3.00
Speed Dialing		
8 Codes	\$5.00	\$2.00
30 Codes	\$5.00	\$4.00
Three Way Conference Calling*	\$5.00	\$2.00
Toll Restriction	\$5.00	\$3.00

Effective October 1, 2018

* Call Transfer and Three Way Conference Calling cannot be on the same line together.

Inteletrex Line Feature Packages

Inteletrex Line Feature Pack I and Feature Pack II provide a complement of electronic central office features that enable convenient calling capabilities.

1) Feature Pack I

Feature Pack I provides the following features:

Call Hold
Call Transfer or Three-Way conference Calling
Intercom (Extension) Dialing
Speed Dialing - 8 Codes

Non-recurring and monthly recurring rates apply as follows:

Non-Recurring Monthly Recurring \$10.00 \$4.50

2) Feature Pack II

Feature Pack II provides the following features:

All Features from Feature Pack I, plus Distinctive Ringing Group Speed Dialing Speed Dialing - 30 Codes Toll Restriction

Non-recurring and monthly recurring rates apply as follows:

Non-Recurring Monthly Recurring \$10.00 \$9.50

5.3 Residential Service

5.3.1 Description

Residential Service provides the customer with a single analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time.

5.3.2Rates

A) Service Order Charges

For establishment of new service or moving service to another location.

Per line rate \$13.74

For changes of name or type of service:

Per line rate \$7.52

B) Central Office Connection Charge

For connection of user's line to the Company's switching office.

Effective October 1, 2018

Per line rate \$22.95

C) Monthly Recurring Rates

Service Type	<u>Rate</u>
Basic Service	\$13.27
Value Service	\$20.14
Premium Service	\$33.93
Preferred Service	\$41.60

D) Usage Charges

Local usage charges for measured service calls are as follows.

Local Service Rates - Refer to the Rate Schedules located in Section 8.2.2.

IntraLATA Toll Service Rates* - Refer to the Rate Schedule located in Section 9.1.2.

* Customers of Preferred Service use IntraLATA Toll Service Rates as defined in Section 8.2.2(D).

6.1 Business Service

6.1.1 Directory Listings

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number* in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at the following rates:

A) Rates

1)		Non-Recurring	Monthly Recurring
	Each Additional Listing	\$50.00	\$2.00
2)	Intelenet		\$1.73

^{*} For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.

6.1.2Direct Inward Dial (DID) Service

A) Description

DID service is an optional feature which can be purchased in conjunction with Company-provided Basic Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for Basic Trunks or Digital Trunks in Sections 5.2.3 and 5.2.5, respectively.

One DID Additive charge applies for each DID-equipped Basic Trunk or DID-equipped channel on a Digital Trunk. Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group.* The Company reserves the right to limit the amount of DID numbers that will

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constitute a block of telephone numbers. The amount of DID numbers included in a telephone number group will be determined at the sole discretion of the Company, and will reflect the efficient management of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine based on its own discretion that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

* A "group" is a set of Basic Trunks or Digital Trunk channels which have been configured into a hunt group.

B) Rates

1)* <u>Non-Recurring</u>

\$0.00

Monthly Recurring

Block of 20 DID Numbers \$1.00

2) Intelenet

Monthly Recurring

Block of 20 or 100 DID Numbers \$0.95

Non-Recurring

\$0.00

6.1.3Main Number Retention

A) Description

Main Number Retention is an optional feature by which a new Customer, who was formally a customer of another authorized local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Access Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

Monthly recurring and non-recurring charges apply per retained number. Rates for retained numbers may vary from area to area.

B) Rates

Non-Recurring Monthly Recurring per retained number \$50.00 \$0.00

^{*} These rates are no longer available to new customers as of July 2, 1997.

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per retained Vanity Number \$50.00 \$5.00

6.1.4Accounting Codes

Accounting Codes provide customers with a means of restricting calls or itemizing calls, according to specific digits that must be dialed at the end of a local or long distance telephone number. Customers may choose either Verified Account Codes of Unverified Account Codes.

<u>Verified Account Codes</u>: The Customer is required to enter an exact code when placing a call or the call will not go through. The codes are specified by the Customer and can be from 2 to 8 digits in length. Code lengths are ANI specific.

<u>Unverified Account Codes</u>: The Customer is required to enter in a code for the call to go through. The code length can be from 2 to 8 digits in length and must be consistent for each customer location.

Charge Per	Non-	Monthly-
Customer Location	Recurring	Recurring
Verified Packages	\$5.00	\$10.00
Unverified Packages	\$5.00	\$5.00

6.1.5 Authorization Codes

This option restricts calls from being made unless the correct accounting code is entered. Only customer specified codes will be accepted. The customer then may use these codes to track calling for cost analysis and bill-back purposes.

No Charge

Monthly Recurring
No Charge

6.1.6 Vanity Number Service

A) Description

Vanity Number Service is an optional feature by which a new Customer may request a specific or unique telephone number and fax number for use with the Company provided Exchange Access Services. This service provides for the assignment of a customer requested telephone number other than the next available number from the assignment control list.

Vanity Number Service is furnished subject to the availability of facilities and the requirements of Exchange Access Service as defined by the Company. The Company reserves all rights to the Vanity Numbers assigned to customer's and may, therefore, change them if required.

Monthly recurring charges apply per Vanity number.

B) Rates

1)*	Per Vanity Number	Non-Recurring \$100.00	Monthly Recurring \$5.00
2)	Intelenet	Non-Recurring	Monthly Recurring

Per Vanity Number \$30.00 \$2.00

^{*} These rates are no longer available to new customers as of July 2, 1997.

Effective October 1, 2018

6.1.7Foreign Exchange (FX) Service*

* Effective May 12, 1999, this service will no longer be available to new customers.

A) Description

FX Service enables a Customer to receive Company-provided Exchange Access Service at a point outside the Local Exchange Service Area which normally serves the customer's location. FX service can be used to receive inward calls only. FX service has a minimum requirement of at least 48 lines.

The Local Exchange Calling Area and all Usage Service rates which apply to an FX Exchange Access Service are the same as those which regularly apply to other Company-provided Exchange Access Services bearing the same NPA-NXX designation.

Customers are prohibited from using FX service to place outbound calls including, but not limited to "911" emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographic location for emergency use.

B) Rates

FX service charges are calculated on a either a line or trunk group basis dependent upon the type of Exchange Access Service facility being utilized.

Charges for each FX Exchange Access Service apply in addition to the service rates which would regularly apply for such Exchange Access Service. Additional costs may be incurred by the FX Customer when the Company rearranges existing facilities as set forth in Section 10.1. The following charges apply for each FX service:

FX Services -- Other Than Digital Trunk Services

Per Line:
Inward Only

Non-Recurring
Monthly Recurring
\$0.00 \$20.00

FX Services -- Digital Trunk Services

Non-Recurring Monthly Recurring

Inward Only \$0.00 \$20.00

6.1.7 Foreign Exchange (FX) Service:

Per Trunk (24 Channels):

6.1.7.1 <u>Description</u>

FX Service enables a Customer to receive Company-provided Exchange Access Service at a point outside the Local Exchange Service Area which normally serves the customer's location. FX service can be used to receive one-way inbound digital traffic only. Customers subscribing to FX service must purchase an entire T-1 and meet the following conditions: 1) 100 percent of the traffic carried must be inbound local; and 2) the average off-hook time per call is more than ten minutes.

Effective October 1, 2018

The Local Exchange Calling Area and all Usage Services rates which apply to a FX Exchange Access Service are the same as those which regularly apply to other Company-provided Exchange Access Services bearing the same NPA-NXX designation.

Customers are prohibited from using FX service to place outbound calls including, but not limited to "911" emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographic location for emergency use.

FX Service customers are not eligible to enroll in the On-Net Term Plan or Local On-Net Term Plan discount programs.

6.1.7.1.1 <u>Features</u>: The following features are available:

Standard:

Hunting (Circular, Sequential and Uniform Call Distribution) Touchtone

Optional:

Vanity Number

6.1.7.2 <u>FX Service Rates and Charges</u>: A FX service Customer will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 6.1.7.2.1 and 6.1.7.2.2, respectively. DID functionality and blocks of DID numbers will be available at no additional charge.

6.1.7.2.1 Non-Recurring Charges

Account Setup	\$41.54
(per account)	

Account Changes \$34.71

(Moves, Changes, Additions) (per change)

Account Changes \$34.71

(Per Billing Record Change)

Line Restoral Charge \$23.19

(per trunk)

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service \$31.82 Restoral Charge (per trunk)

Effective October 1, 2018

(Applies for trunk restoral after Customer-initiated suspension.)

Optional Features

Vanity Number \$30.00

6.1.7.2.2 <u>Monthly Recurring Charges</u>

FX Charge \$25.00

Trunk Charge (Per Trunk)

Digital \$100.00

Optional Features:

Vanity Number \$ 2.00

6.1.8 Speed Dialing

A) Description

This optional feature allows the Customer to program the phone to dial frequently called local and long distance numbers by dialing abbreviated digits. This feature is available in two options, one is a eight (8) code list using one (1) digit speed codes and the other is a thirty (30) code list using two (2) digit speed codes. The customer can select either the eight (8) or thirty (30) option or both options for a combined total of thirty-eight (38) speed codes. Speed Dialing is billed per line and on a monthly recurring basis.

B) Rates

		Monthly <u>Recurring</u>	Non- Recurring
Option A:	Eight (8) Code List Per Line	\$ 2.00	\$5.00
Option B:	Thirty (30) Code List Per Line	\$ 4.00	\$5.00

6.2 Local ISDN-PRI

Local ISDN-PRI Description:

Local ISDN-PRI is an alternative arrangement for T individual local exchange services such as Local Trunk Basic and Local Trunk DID. Local ISDN-PRI is provisioned at the 1.544 Mbps rate via the Primary Rate Interface standard of the Integrated Services Digital Network (ISDN). Local ISDN-PRI provides the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.

6.2.1 Local ISDN-PRI Service Arrangement - One or more Service configurations can be combined to create a Local ISDN-PRI Service Arrangement. Customers may have multiple Local ISDN-PRI Service Arrangements per location, however for each Service Arrangement one Service Configuration 1 must be included. The controlling D channel will always reside on Service Configuration 1. The ISDN Digital Facility is ordered separately and not included as part of the Service Configuration.

Effective October 1, 2018

- 6.2.1.1 Service Configuration 1 The first Service Configuration for any PRI Local Service Arrangement must be a Service Configuration 1. Service Configuration 1 provides twenty-three (23) 64 Kbps B channels and one (1) primary 64 Kbps D signaling channel. The primary D channel is an-out-of band signaling channel used to control and route all of the B channel traffic within the PRI Local Service Arrangement.
- 6.2.1.2 Service Configuration 2 This configuration is only available in conjunction with Service Configuration 1. It provides an additional twenty-four (24) 64 Kbps B channels which are controlled by the D channel on Service Configuration 1. Multiple Service Configuration 2s may be associated with a Service Configuration 1 subject to switching equipment limitations.
- 6.2.1.3 Service Configuration 3 This configuration is also only available to subscribers who have Service Configuration 1. It provides a backup 64 Kbps D channel and twenty-three (23) additional 64 Kbps B channels. The backup D channel will control and route all of the B channel traffic of a single PRI Service Arrangement in the event the D channel on the primary configuration (Service Configuration 1) fails. A maximum of one Service Configuration 3 may be included with each Local ISDN-PRI Service Arrangement. Service Configuration 3 is available subject to switching equipment capabilities. The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separately DID telephone numbers.
- 6.2.1.4 The D channel is a 64 Kbps channel that carries signaling and control for the B channels. The capabilities of the D channel are contained within the customers Service Configuration.
- 6.2.2Optional Features: In addition to providing Local Exchange Services specified above, Local ISDN-PRI can be configured to support the following optional advanced ISDN features:
 - 6.2.2.1 Call-by-Call Service Selection: Allows B channels to be shared between multiple services carried over a single Local ISDN-PRI Serving Arrangement.
 - 6.2.2.2 Calling Number Delivery: Allows the customer to receive the originating caller's working telephone number provided this information is forwarded to the Company by the caller's Local Exchange and/or Long Distance Carrier.
 - 6.2.2.3 Remote Call Forwarding (RCF): RCF allows all calls dialed to a telephone number equipped for RCF service to be automatically forwarded to another dialable telephone number. This service enables a customer to list a local directory number that is forwarded to a different city or exchange. Each RCF service allows for the forwarding of one call at a given time. The RCF customer is responsible for any applicable usage rates/charges between the RCF number and the terminating number.
- 6.2.3Local ISDN-PRI Rates and Charges: In addition to the Non-Recurring and Monthly Recurring Charges specified below, all applicable charges associated with Local Trunk Basic will apply, as specified in Sections 3.1.3.1.3.1 and 3.1.3.1.3.2, respectively. Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 3.1.3.2.2.1 and 3.1.3.2.2.2, respectively.
 - 6.2.3.1 Non-Recurring Charges

Effective October 1, 2018

Service Reconfiguration Charge*	\$340.00
T-1 order Expedite Charge per T-1)	\$600.00
Due Date Change (per occurrence)	\$10.00
Local ISDN PRI T-1 Installation (Per T-1)	\$200.00

* Applies for each Service Configuration affected. i.e., if the Service Reconfiguration will effect one Service Configuration 1 and three Service Configuration 2s, four (4) Service Reconfiguration Charges would apply.

6.2.3.2 Optional Features:

Non-Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

Call-by-Call Option	\$0.00
Calling Number Delivery	\$39.00
Feature Package 1 (Includes Call-by-Call& Calling Number Delivery)	\$39.00
Remote Call Forwarding (per each path line)	\$20.00
Overflow Routing	\$20.00

6.2.4 Monthly Recurring Charges:

Local ISDN-PRI T-	1 Flat with Cap	 Trunks Option*
-------------------	-----------------	------------------------------------

Metropolitan Boston	\$3,375.00
Suburban Boston	\$1,600.00
Springfield	\$1,575.00

Local ISDN-PRI T-1 (Per Minute /Per Call Options)

Metropolitan Boston	·	,	\$665.00
Suburban Boston			\$665.00
Springfield			\$665.00

- * Effective March 30, 2001, this calling option will no longer be available to new subscribers.
- 6.2.4.1 Optional Features: Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

Call-by-Call Option	\$0.00
Calling Number Delivery	\$120.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery)	\$120.00
Remote Call Forwarding (per each path line)	\$20.00

Effective October 1, 2018

Overflow Routing

\$0.00

6.2.4.2 <u>Usage Charges</u>: The rates and charges specified in Section 3.1.4 for local usage will apply to circuit switched voice calls, for measured rated trunks, Local Trunk 5,000 will be available for voice traffic only. Data usage will be charged on a measured rate basis regardless of the trunk type (measured or Local Trunk 5,000) purchased. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

6.2.4.3 Per Minute Data Usage Rate:

Metropolitan Boston Rate \$0.023 Suburban Boston Rate \$0.018

7.1 Description

Resold Local Exchange Service is composed of the resale of exchange access lines and local calling provided by other certificated Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services. Resold Local Exchange Service is available in the New England Telephone exchanges listed in Section 7.9, as amended from time to time. The following Resold Local Exchange Services are available to customers*:

Single Line Service Basic Trunk Service **DID Trunk Service**

7.2 Non-Recurring Charges

Resold Local Exchange Service is subject to the following Non-Recurring Charges:

	Non-Recurring
A) Service Order Charges Establish Charge (New or Add'l Lines) Record Order Change Charge Central Office Line Connection Restoral of Service Charge Reconnection of Service	\$41.54 \$34.71 \$51.48 \$23.19 \$31.82
B) Installation Charges First Line or Trunk Add'l Line or Trunk	\$51.48 \$51.48
C) DID Service DID Trunk Termination Service Establishment	\$13.82 \$41.54
D) Miscellaneous Charges	
Signal Line Filter Premise Work	\$32.98
1st 30 min. or fraction (Mon-Sat. 8:00am to 5:00pm) 1st 30 min. (Sun., Mon-Sat,	\$27.50

^{*} Resold Local Exchange line rates or trunk rates include Touchtone and Hunting.

Effective October 1, 2018

excluding 8:00am to 5:00pm)	\$41.25
1st 30 min. (Holidays)	\$55.00
Each add'l 15 min. increment	
(Mon-Sat, 8:00am to 5:00pm)	\$13.75
Each add'l 15 min. increment (Sun, Mon-Sat,	
excluding 8:00am to 5:00pm)	\$20.63
Each add'l 15 min. increment (Holidays)	\$27.50

7.3 Single Line Service

Single Line Service provides a Business or Residential Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line may be configured into a hunt group with other Company-provided Single Lines. Each Single Line can be provided with any optional features. Non-Recurring Charges appear in Section 7.2. Monthly Recurring rates per Single Line Service apply as follows:

Monthly Recurring

Per Line \$12.35

7.4 Basic Trunk Service

Basic Trunk Service provides a Customer, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchange (PBX) to the public switched telecommunications network. Non-Recurring Charges appear in Section 7.2. Monthly Recurring rates per Basic Trunk Service apply as follows:

Monthly Recurring

Per Trunk \$31.84

7.5 DID Trunk Service

DID Trunk Service provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to receive incoming calls one call at a time. DID Trunk Service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual station corresponding to each individual DID number. Charges for DID Trunk Services include Basic Trunk rates (non-recurring and monthly recurring) as set forth in Section 7.4 in addition to the DID Trunk Termination rates. Non-Recurring Charges appear in Section 7.2.

Monthly Recurring

Per Termination (per trunk) \$31.56

7.6 Optional Features

The following is a list of optional features for use with Resold Local Exchange Services.

A) Line Options

Monthly Rate
\$4.70
\$5.65
\$5.06
\$5.65
\$4.70
\$5.70
\$9.50

Effective October 1, 2018

Call Return Make Busy Arrangements Repeat Dialing and Call Return Repeat Dialing Caller ID Caller ID with Name Signal Line Filter Customized Intercept Service Customized Intercept Service - Call Completion Stop Hunting Agreement Remote Call Forwarding	\$2.14 \$3.13 \$3.75 \$2.14 \$4.70 \$5.65 \$5.67 \$4.75 \$12.35 \$5.03
Additional Path	\$16.12
2 Paths	\$32.24
3 Paths	\$48.36
4 Paths	\$64.48
5 Paths	\$80.06
10 Paths	\$161.20
15 Paths	\$241.80
First Path	\$16.12
Call Forwarding	
Monthly	\$4.84
Busy Line & Don't Answer, Monthly	\$3.80
Busy Line, Monthly	\$2.61
Don't Answer, Monthly	\$2.61
Three-Way Calling, Monthly	\$4.84
Speed Calling	
8 Number Codes	\$3.91
30 Number Codes	\$5.90
Intellidial	
Basic Package - IOPP - M to M	\$8.55
Basic Package - OPP - 36 months Basic Package - OPP - 60 months	\$6.65 \$5.70
Optional Packages 1 and 2 OPP	φ3.7U
M to M	\$12.35
36 months	\$9.98
60 months	\$8.55
Optional Package 3 and 4 – OPP	ψ0.55
M to M	\$14.25
36 months	\$11.40
60 months	\$9.98

B) Direct Inward Dial (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided Basic Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for Basic Trunks or Digital Trunks in Sections 7.4 and 7.5, respectively.

Monthly Recurring

Each Group of 100 DID Numbers & Add'l Blocks \$0.95

C) Directory Listings

Effective October 1, 2018

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number* in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at the following rates:

Monthly Recurring

Non-Published Listing	\$1.81
Additional Listings	\$1.64
Non Directory Listing Service	\$1.07

^{*} For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.

7.6 Optional Features

7.7.1 Operator Services

Operator Handled Calling Services are provided to Customers and Users of Resold Local Exchange Services. Calls may be placed on an Operator Assisted basis. For Directory Assistance and Busy Line Verification, the surcharges specified in Section 7.7.2 and 7.7.3 will apply in addition to any applicable Operator charges. Rates and definitions are as follows.

A) Definitions

<u>Person-to-Person</u>: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, or a designated third-party station.

<u>Station-to-Station</u>: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or non-proprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

B) Rates

Per Call Charges

\$2.63
\$3.16
\$1.50
\$1.50

7.8 Local Calling Service

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges defined in Section 7.9. In addition to the monthly Exchange Access service rate, the rates set forth below apply to all direct dialed local calls. For areas without a Zone 1/Zone 2 designation, the Zone 1 charges will apply.

A) Local Calling Plan

Effective October 1, 2018

(1) Per Call

Zone 1 Exchanges \$0.0266 Zone 2 Exchanges \$0.0095

(2) Local Usage (Per Minute Rates)

Zone 1 Exchanges \$0.0152 Zone 2 Exchanges \$0.0523

B) IntraLATA Calling

An IntraLATA Area Call is a call which originates and terminates outside an exchange area, but within the caller's LATA and is billed per call according to the duration of the call. IntraLATA calls are not eligible for term or volume discounts. Calls are billed in six second increments, with an eighteen second call minimum.

Rates

Rate Per Minute

Switched \$0.0720

8.1 Business Service

8.1.1Local Calling Service

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges defined in Section 4.1. For operator-assisted calls (non-aggregator) local calls, the operator charges listed in Section 10.1.3 apply in addition to the charges listed the respective calling plans below.

A) Calling Plans

Calling Plan A* - The customer is billed a set-up charge per call in addition to the duration of the call and the rate period in which the call was made.

1)	Per Call, each	<u>Rate</u> \$0.0238
2)	Per Minute, each	
	Zone 1 exchanges	\$0.0136
	Zone 2 exchanges	\$0.0467

Calling Plan B* - The customer is billed per call according to the duration and the rate period in which the call occurs.

Doto

\$0.0152

D۵	r Minute, each	Rate
re	Zone 1 exchanges Zone 2 exchanges	\$0.0147 \$0.0546
Inte	elenet Calling Plan	
1)	Per Call Zone 1 Exchanges Zone 2 Exchanges	Rate \$0.0266 \$0.0095
2)	Per Minute Rates	

Zone 1 exchanges

Effective October 1, 2018

Zone 2 exchanges

\$0.0523

The following Discounts will apply to per minute or per call usage of Customers who sign an Intelenet Term Commitment of 3, 4 or 5 years and meet a minimum monthly dollar volume of local usage:

Local Volume	Term Commitment		
Per Month	3-Year	<u>4-Year</u>	<u>5-Year</u>
\$250.00	10%	12%	14%
\$500.00	12%	14%	16%
\$1,250.00	14%	16%	18%
\$2,500.00	16%	18%	20%

^{*} These rates are no longer available to new customers as of July 2, 1997.

B) Rate Periods

Non-Holiday		To But Not	
Rate Periods	<u>From</u>	<u>Including</u>	<u>Days</u>
Day	8:00 am	5:00 pm	Mon - Fri
Evening	5:00 pm	11:00 pm	Mon - Fri
Night/ Weekend	5:00 pm	11:00 pm	Sun
	11:00 pm	5:00 am	All Days
	8:00 am	11:00 pm	Sat
	8:00 am	5:00 pm	Sun

<u>Holidays:</u> On Christmas Day (Dec. 25), New Year's Day (Jan. 1), Independence Day (July 4), Labor Day (first Monday in Sept.), and Thanksgiving Day (fourth Thursday in Nov.) the Evening Period rate applies unless a lower rate would normally apply.

C) IntraLATA Area Calling

An IntraLATA Area Call is a call which originates and terminates outside an exchange area, but within the caller's LATA and state and is billed per call according to the duration and the rate period in which the call occurs. IntraLATA calls are not eligible for term discounts. Calls are billed in 6 second increments, with an 18 second call minimum. The following rate periods apply:

		To But Not	
Rate Periods	<u>From</u>	Including	<u>Days</u>
Peak	7:00 am	7:00 pm	Mon-Fri
Off-Peak	7:00 pm	7:00 am	Mon-Fri
And All Day Sa	turday and S	Sunday	

Rates

Rate Per Minute

Switched: \$ 0.0720 Dedicated: \$ 0.0640

8.1.2Expanded Area Calling Service

Expanded Area Calling Service allows the Customer to make calls to specific NXX codes within designated exchanges outside the Customer's Local Calling (Zone 1 and Zone 2) area without having to pay intraLATA toll rates. The Customer is billed per call according to the duration of the call.

Effective October 1, 2018

Per Minute Rate \$0.06

The applicable NXX codes within the following exchanges are included in the Customer's Expanded Calling Area.

Exchange	NXX Codes
Beverly	524, 921, 922, 927
Billerica	262, 294, 436, 663, 667, 670, 671
Brockton	427, 580, 583, 584, 586, 587, 588, 846, 941, 942
Chelmford	250, 251, 254
Concord	287, 371, 369
Danvers	762, 774, 777
Foxboro	543, 549, 698
Framingham	361, 370, 380, 383, 390, 395, 620, 626, 628, 788, 820, 872,
	874, 875, 877, 879, 935
Lawrence	641, 659, 662, 681, 682, 683, 685, 686, 687, 688, 689, 691,
	744, 783, 975, 989
Lowell	441, 442, 446, 452, 453, 454, 458, 459, 656, 934, 937, 967, 970
Marlboro	460, 467, 480, 481, 485, 490, 624
Natick	650, 651, 653, 655
Peabody	530, 531, 532, 535, 536, 538, 977
Salem	740, 741, 744, 745
Tewksbury	640, 851, 858
Wilmington	657, 658, 694, 988