MCI Communications Services, Inc. d/b/a Verizon Business Services

Maryland Interexchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

This Catalog Schedule No. 1 applies to the non-current Intrastate Long Distance Voice, Intrastate Network Services Local Access Services, and Intrastate U.S. Private Line Services for enterprise business customers (i.e., non-mass markets) previously offered in Maryland by MCI Communications Services, Inc. d/b/a Verizon Business Services which are not set forth in other sections of the Guide. Unless otherwise indicated, the material below was previously described in Maryland Tariff No. 1 and 2. For ease of reference, where applicable the prior section numbers contained in the prior tariff have been retained.

All of these non-current services are subject to the Terms and Conditions applicable to the other Intrastate Services as set forth in the Guide. The product descriptions, rates and charges for the non-current services previously offered in Maryland that were in effect at the time that the Maryland Intrastate Services were added to the Guide and which are not set forth in other portions of the Guide nor set forth below, will continue to remain in effect for a Customer previously subscribed to these services until the Customer no longer subscribes to such service(s), or changes are made to the product descriptions, rates or charges in the Guide.

Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

### **CHANGE SHEET**

This sheet details the most recent revisions made to this Catalog Schedule. Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

### Revisions to Interexchange Services Catalog Schedule No. 1, Effective October 1, 2017

 Removal of Dedicated Leased Line Service from the catalog. There are no customers on the service and the service is no longer available.

### **GRANDFATHERED SERVICES**

The following provides services and pricing programs which are no longer available to new enterprise business customers (i.e., non-mass markets. All of these grandfathered services are subject to the same terms and conditions applicable to the other services as set forth in this tariff.

Gaps in the numbering of sections indicate sections which are intentionally left blank. To a large extent, this is due to the desire to have the sections below match the section numbers to these services which previously were in Company tariff Nos. 1 and 2 to the extent applicable. The materials in Subsection A below were previously in Tariff No. 1. The materials in Subsection B were previously in Tariff No. 2.

#### SUBSECTION A:

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

#### SECTION C - SERVICE DESCRIPTIONS AND RATES

#### 3. METERED USE SERVICE (Cont.)

[1/Beginning July 5, 1994, Option C (MCI WATS) will not be available to new subscribers.]

#### .04 Option C (MCI WATS)

Option C involves the provision of INTEREXCHANGE communications channels. Option C is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between his premises and MCl's terminal location and allowing the termination of calls via a combination of MCI-provided INTEREXCHANGE facilities and local business telephone lines, and the resold facilities of other carriers. All Option C calls are subject to a one minute average connect time (i.e. total monthly minutes of use divided by total monthly calls must equal at least one minute). All Option C calls are rounded to the next higher 6-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

#### .041 Monthly Recurring Charges

.0411 INTEREXCHANGE Facilities Usage Charges: Option C is available on the basis of usage charges and is subject to a monthly Minimum Charge.

Minimum Charge: \$75 for all usage .04111

.04112 Usage Charges: Usage Charges are determined by such variables as Rate Periods, Rate Schedules and Service Areas. The charges are billed according to the average monthly use for each rate period of each dedicated access line within a service group. \*\* (See definition of "Service Group" in Section A preceding.) The rate period is determined by the day and time at the Option C dedicated access line location.

#### RATE PERIODS: a)

**Business Day Period** 8:00 a.m. through 5:00 p.m. Monday through Friday **Evening Period** 5:00 p.m. through 11:00 p.m. Sunday through Friday Night and Weekend Period 11:00 p.m. to 8:00 a.m. all days 8:00 a.m. to 11:00 p.m. Saturday 8:00 a.m. to 5:00 p.m. Sunday

#### b) RATE SCHEDULES:

The Tier 1 hourly Usage Charges as set forth below under Section C-3.041122 shall apply to all calls terminating, via MCI-provided INTEREXCHANGE facilities, in those cities set forth in Table IV, Section C-7.

The Tier 2 hourly Usage Charges as specified in Section C-3.041122 below apply to calls terminating, via resold INTEREXCHANGE facilities of other carriers, in cities other than those set forth in Table IV, Section C-7.

#### SERVICE AREAS: c)

Service Areas (S.A's) represent broad geographical areas which encompass specific locations to which the customer subscribes. The Service Areas are designated S.A one through S.A. five and each higher Service Area includes service to all lower numbered Service Areas. See Section C-7, Table IV, Part C, for complete geographical coverage of Service Areas.

.041121 Rate Step Table: The following Rate Step Table is used to determine the usage rates that apply to Option C. To use the table, locate the number in the column under the selected service area. This number is referred to as the Rate Step. Then locate the same Rate Step number on the Monthly Usage Table (Section C-3.041122). The rates listed on that line will apply to the service provided for that Originating State and Service Area.

### RATE STEP DESIGNATION BY SERVICE AREA (SA)

| ORIGINATING |     |     | RATE S | STEP |     |
|-------------|-----|-----|--------|------|-----|
| STATE       | SA1 | SA2 | SA3    | SA4  | SA5 |
| Maryland    | 2   | 5   | 9      | 12   | 18  |

#### .041122 Monthly Usage Table:

The following hourly rates apply to the average use for each rate period, for each MCI WATS access line within a service group.

#### .PER HOUR OF USE, PER RATE PERIOD, PER ACCESS LINE

| RATE<br>STEPS | First 15 Hours Business Evening | Next 25 H<br>Business |       | Next 40<br>Business |       |       | O Hours<br>S Evening | All Hours | _    |
|---------------|---------------------------------|-----------------------|-------|---------------------|-------|-------|----------------------|-----------|------|
|               | Day                             | Day                   |       | Day                 | Day   |       | _                    | -         |      |
| 2: Tier 1     | 12.61                           | 8.94                  | 11.23 | 7.96                | 10.47 | 6.98  | 8.86                 | 5.90      | 5.08 |
| Tier 2        | 16.32                           | 10.62 1               | 4.53  | 9.45                | 12.73 | 8.29  | 10.78                | 7.01      | 5.67 |
| 5: Tier 1     | 13.34                           | 9.45                  | 11.87 | 8.41                | 11.07 | 7.38  | 9.36                 | 6.24      | 5.36 |
| Tier 2        | 17.26                           | 11.22                 | 15.36 | 9.98                | 13.46 | 8.76  | 11.39                | 7.41      | 5.99 |
| 9: Tier 1     | 14.19                           | 10.06                 | 12.63 | 8.95                | 11.79 | 7.84  | 9.97                 | 6.64      | 5.71 |
| Tier 2        | 18.37                           | 11.94                 | 16.35 | 10.63               | 14.34 | 9.31  | 12.13                | 7.89      | 6.38 |
| 12: Tier 1    | 14.69                           | 10.40                 | 13.07 | 9.27                | 12.19 | 8.12  | 10.31                | 6.87      | 5.91 |
| Tier 2        | 19.02                           | 12.35                 | 16.92 | 11.01               | 14.83 | 9.64  | 12.54                | 8.15      | 6.60 |
| 18: Tier 1    | 15.78                           | 11.19                 | 14.04 | 9.95                | 13.10 | 8.72  | 11.07                | 7.38      | 6.35 |
| Tier 2        | 20.43                           | 13.28                 | 18.17 | 11.81               | 15.93 | 10.36 | 13.47                | 8.76      | 7.10 |

#### Method of Determining Usage Charges

Based upon the hourly rates set forth in Section C-3.041122, MCI WATS usage charges are calculated as described below: \*

- a) Determine the total minutes of monthly usage for each rate period over all dedicated access lines in a service group.
- b) Determine the total number of access lines in service during the month (access lines in service for a partial month will be pro-rated).
- c) Determine the average usage for each rate period per access line by dividing the minutes for each rate period from (a) above by the number of lines from (b) above.
- d) Determine the effective rate step for the desired service area from the appropriate originating state.
- e) Determine the effective Tier 1 hourly rate for each rate period by: 1) Multiplying the total hours in each tapered usage increment for that rate period by the associated hourly rate for that increment; 2) totaling these charges for each rate period; and 3) dividing the total by the average usage per line from (c) above.
- f) Repeat step (e) for Tier 2 usage.
- g) Determine the Tier 1 usage charge for each rate period by multiplying the effective Tier 1 hourly rate per rate period from (e) above by the total Tier 1 hours of monthly use in a service group for each rate period, respectively, and totaling these charges.
- h) Repeat step (g) for Tier 2 usage by using the effective Tier 2 hourly rate per rate period as determined in (f) above.
- i) Determine the total Tier 1 and Tier 2 usage charge for all rate periods in each service group by adding the results of (g) and (h) above.

#### .0412 <u>Circuit Termination Charges</u>:

.04121

| MCI-provi | ided Dedicated Access Line  | \$100 each   |
|-----------|---|--|
| .041211   | Special Access Surcharge 1/ [1/ If applicable, a \$25 Special Access Surcharge of equivalent circuit end provided by a Local Exchait their access line for both intrastate and interstate of access line a month. The Surcharge, however, who furnish MCI with an exemption certification (as | nge Carrier. Customers who use alling pay only one Surcharge per will not apply to those customers |
| .04122    | Customer-provided Dedicated Access Line   | \$ 50 each   |

An undiscounted charge will be applied to each Directory Assistance call, subject to the provisions of Section B-6.04 herein.

.0414 Optional Features: Available pursuant to MCl's FCC Tariff No. 1.

.042 <u>Non-Recurring Charges</u>: Available pursuant to MCl's FCC Tariff No. 1.

#### .043 Service Availability

Option C is available between the metropolitan areas set forth in Section C-7, Part A, Table IV and from them to all cities within the State of Maryland.

### .044 Minimum Charge

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

### .05 Option D (MCI Prism I)

Option D is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between his premises and MCl's terminal location and allowing the termination of calls via a combination of MCl-provided INTEREXCHANGE facilities and local business telephone lines. All Option D calls are rounded to the next higher 6-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

#### .051 Access Options

#### .0511 Local Access Components

#### .05111 <u>T-1 Digital Access</u> <u>1</u>/

[1/ This form of access is also available to provide customer access to MCI WATS (Section C-3.04).]

T-1 Digital Access is a high capacity digital local access arrangement which relies on T-1 transmission technology provided by the local telephone company and which may be used to connect customers' premises to MCI WORLDCOM terminals to provide customer access to MCI Prism I Service.

Rates for T-1 Digital Access are those shown in Section C-2.0212 [for the Local Access Channel, Access Coordination, and Local Channel Options (viz. Telco M24 Multiplexer and Route Diversity). The Special Access Surcharge 2/ for MCI Prism I is \$36.25 per line, for all originating locations.

## .05111 Analog Local Access

The Special Access Surcharge for MCI Prism I is \$36.25 per line, for all originating locations.

### .0512 Central Office Components

### .05121 <u>T-1 Digital Access</u>

.051211 Central Office Connection (COC) (per connection)

MONTHLY INSTALLATION \$60.00 \$270.00

.051212 Office Options (per COC) - Monthly and installation charges will be calculated on an f in accordance with the charges set forth in the relevant Local Exchange Carrier's tariff.

M24 Multiplex - To demultiplex a circuit into 24 channels.

M44 Multiplex - To demultiplex a circuit into two 1.544 mbps channels.

### .05122 Analog Access

.051221 Central Office Connection - Refer to charges as shown in Section C-2.0221.

.0513 <u>CPE Components</u> - If T-1 Digital Access is used, charges for CPE are those shown in Section C-2.024 for DS1 Service.

Customers may provide their own local access facilities for MCI Prism I.

.053

EFFECTIVE: OCTOBER 1, 2017

.052 Service Charge: Pursuant to MCI's FCC Tariff No. 1.

<u>Usage Charges:</u> Usage charges are based on time of day.

#### TIME OF DAY RATE PERIODS

|          | MON | TUES    | WED     | THUR | FRI | SAT | SUN  |
|----------|-----|---------|---------|------|-----|-----|------|
| 8:00 AM  |     |         |         |      |     |     |      |
| TO       |     | BUSINE  | SS DAY  |      |     |     |      |
| 4:59 PM  |     |         |         |      |     |     |      |
| 5:00 PM  |     |         |         |      |     |     |      |
| TO       |     | EVENIN  | G       |      |     |     | EVE- |
| 10:59 PM |     |         |         |      |     |     | NING |
| 11:00 PM |     |         |         |      |     |     |      |
| TO       |     | NIGHT 8 | & WEEKE | ND.  |     |     |      |
| 7:59 AM  |     |         |         |      |     |     |      |

#### .053 <u>Usage Charges (Cont.)</u>

#### .0531 <u>Usage Charges</u>

| BUSINESS DAY | EVENING | NIGHT & WEEKEND |
|--------------|---------|-----------------|
| \$.1130      | \$.1070 | \$.1050         |

.0532 Volume Discounts: Available pursuant to MCl's FCC Tariff No. 1.

### .0533 <u>Directory Assistance:</u>

An undiscounted charge will be a applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04 above.

.0534 Optional Features: Available pursuant to MCl's FCC Tariff No. 1.

.054 Non-Recurring Charges: Available pursuant to MCl's FCC Tariff No. 1.

### .055 Minimum Charge

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

#### .055 <u>Service Availability</u>

Option D is available as follows:

- A. T-1 Digital Access for Prism I is available in the MCI WORLDCOM Metropolitan Area Terminal locations set forth in Section C-7, Table I, Part B.
- B. Analog Local Access for Prism I is available in the MCI WORLDCOM Metropolitan Area Terminal locations set forth in Section C-7, Table I, Part A.
- C. Prism I customers can terminate calls to all cities within the state.

### .08 Option G (MCI 800 Service)

MCI 800 Service is an inward WATS service which permits interstate and intrastate calls to a customer's station in one location from stations in diverse geographical service areas, and in which the MCI 800 customer is billed for the calls rather than the call originators. All Option G calls will be subject to an 18-second minimum initial period and additional 6-second increments. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Unless otherwise indicated herein, the terms "MCI 800 Service", "888 Service", and/or "Toll Free Service"; and the terms "800 number", "888 number", and/or "Toll Free number", can be used interchangeable when used throughout this tariff.

This offering is made only in conjunction with MCl's 800 Service set forth in MCl FCC Tariff No. 1. In addition to usage charges set forth in Sec. C-3.081 following, charges for terminating access lines, service options and special features will be billed in accordance with MCl FCC Tariff No. 1 Sec. C-3.08.

#### terminating access type.

### TIME OF DAY DISCOUNT PERIODS

|          | MON | TUES    | WED     | THUR | FRI | SAT | SUN  |
|----------|-----|---------|---------|------|-----|-----|------|
| 8:00 AM  |     |         |         |      |     |     |      |
| TO       |     | BUSINE  | SS DAY  |      |     |     |      |
| 4:59 PM  |     |         |         |      |     |     |      |
| 5:00 PM  |     |         |         |      |     |     |      |
| TO       |     | EVENIN  | G       |      |     |     | EVE- |
| 10:59 PM |     |         |         |      |     |     | NING |
| 11:00 PM |     |         |         |      |     |     |      |
| TO       |     | NIGHT 8 | & WEEKE | ND.  |     |     |      |
| 7:59 AM  |     |         |         |      |     |     |      |

### .081 <u>Usage Charges (Cont.)</u>

.0811 Per Minute Usage Charges

.08111 Switched WATS Termination

|        | BUSINESS DAY              | <u>EVENING</u> | NIGHT & WEEKEND |
|--------|---------------------------|----------------|-----------------|
|        | \$0.1486                  | \$0.1458       | \$0.1458        |
| .08112 | Dedicated Termination     |                |                 |
|        | BUSINESS DAY              | EVENING        | NIGHT & WEEKEND |
|        | \$0.0904                  | \$0.0904       | \$0.0904        |
| .08113 | Business Line Termination |                |                 |
|        | BUSINESS DAY              | <u>EVENING</u> | NIGHT & WEEKEND |
|        | \$0.1508                  | \$0.1441       | \$0.1441        |

## .082 <u>Volume Discounts</u>:

Volume Discounts, as listed in MCl's FCC Tariff No. 1, are available to those MCl 800 Service customers who have established accounts with MCl WORLDCOM and whose total monthly charge for usage preceding equals or exceeds a particular amount at a particular terminating location. The discounts will be applied to the customer's monthly invoice and will be based on the total monthly domestic usage of MCl 800 Service in all rate periods. The discounts, when earned, will apply to the total usage in all three rate periods and for all 800 numbers for that particular terminating location.

.083 <u>Private 800</u>: Private 800 is available to intrastate subscribers pursuant to the terms and conditions as outlined in MCl's Tariff FCC No. 1.

#### .084 Service Availability

Option G is available as follows:

- A. Switched WATS terminating access is available in all exchanges which have been converted to equal access in the cities listed in Table II.
- B. Dedicated terminating access is available in the MCI WORLDCOM Metropolitan Area Terminal City Locations set forth in Section C-7, Table I, Part A (for Analog Access) and Part B (for Digital Access).

### .085 Minimum Charge

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

### .10 Option I (MCI 900 Service) 1/

[1/ Beginning December 1, 2007, this service will no longer be available to new subscribers.]

calls to the Customer's station in one location from stations in diverse geographical service areas. MCI 900 Service Customers may provide live or pre-recorded messages to callers, using the Customer's own equipment.

An applicant for 900 Service shall supply the following information when requesting services: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. A new traffic forecast shall be submitted quarterly after service is initiated.

It is the customer's responsibility to provide answer supervision back to the MCI point of connection even when the MCI 900 Service is

connected to switching equipment or a Customer-provided communications system. In such cases, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon the delivery of the call to the customer's switching equipment or communications systems and ends upon termination of the call.

MCI may discontinue or modify 900 service if service volume threatens the integrity of MCI's network.

#### .101 Monthly Recurring Charges

- .1011 Access: Access to MCI 900 Service is the responsibility of the customer. Access may be furnished by MCI as specified in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at <a href="https://www.verizonbusiness.com">www.verizonbusiness.com</a>; ("Companion Interstate Service"). The customer also has the option of providing access facilities.
- .1012 Per Minute Usage Charges: The rates will be in effect seven (7) days a week and at all times of the day.

  Calls will be billed at a minimum of thirty (30) seconds and rounded thereafter, to the next higher six (6) second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

| First | Add'l      |           |
|-------|------------|-----------|
|       | 30 Seconds | 6 Seconds |
|       | \$0.1550   | \$0.0310  |

- .1013 <u>Volume Discounts</u>: Volume Discounts may apply to intrastate usage revenue for MCI 900 Service. These discounts are subject to the terms and conditions as outlined in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at <a href="https://www.verizonbusiness.com">www.verizonbusiness.com</a>; ("Companion Interstate Service").
- .102 Optional Features: Optional features and their associated charges are pursuant to the terms and conditions as outlined in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com; ("Companion Interstate Service").
- .103 Preamble: Requires the 900 Service customer to provide a message at the beginning of the call stating the charge for the call to the caller. The customer must select the length of the preamble, ranging in duration from 6 to 996 seconds. The preamble must be ordered in six second increments. The customer will be charged the per call rate for the preamble length designated, even in the event the customer hangs up before the end of the preamble. The rates below apply to each call which is terminated within the specified time frame. This charge will be in place of the Per Minute Usage Charges set forth above, except in those cases where the selected preamble is over 60 seconds.

| Preamble Duration | Rate Per Call           |
|-------------------|-------------------------|
| 6 - 18 seconds    | \$0.12                  |
| 19 - 60 seconds   | \$0.31                  |
| over 60 seconds   | Per Minute Usage        |
|                   | Charges set forth in    |
|                   | Section C-3.1012 above. |

#### .104 Use of Service

- MCI, pursuant to separate contract with a customer for MCI 900 Service provided pursuant to this tariff, may undertake to enter into contractual arrangements with others to perform caller billing on behalf of the 900 Service customer. Such contracts may require, among other things, that the customer submit to MCI WORLDCOM a copy of all scripts of pre-recorded messages to be placed on MCI's 900 Service, along with a copy of any advertising and promotional materials, which MCI WORLDCOM in turn may furnish to those requested to perform the billing.
- .1042 A Customer shall not use the MCI 900 Service to transmit obscene, indecent or otherwise unlawful messages. MCI WORLDCOM reserves the right to withhold service or discontinue service, without notice if a message is unlawful.

- MCI WORLDCOM will use reasonable efforts to block MCI 900 Service call origination from the following types of locations: public payphones, prisons, hospitals, educational institutions; and hotels and motels. Notwithstanding this undertaking, a customer shall remain responsible for charges for use of the MCI WORLDCOM network arising from calls placed to a Customer's 900 number(s) from such locations.
- .1044 A Customer for MCI 900 Service shall reasonably disclose to potential callers in promotional materials, which shall include but not be limited to all written or broadcast advertising, the charges to be billed to callers using the service and the nature of the content of the program.
- Nothing in this section, or in any provision of this tariff, or in any marketing materials issued by the company, shall give any person, including prospective customers who have reserved MCI 900 Service telephone numbers hereunder or customers who subscribe to and use MCI 900 Service, or their transferees or assignees, any ownership interest or proprietary right in any particular MCI 900 Service telephone number. If an MCI 900 Service customer terminates the service, of if MCI terminates service to the customer, any MCI 900 Service telephone number which may have been assigned to said customer will be forfeited and will revert to MCI.
- A Customer is responsible for all charges for use of the MCI WORLDCOM network arising from calls placed to the Customer's MCI 900 number(s).
- .1047 MCI WORLDCOM reserves the right to change a customer's 900 Service number and may do so upon providing the customer with at least thirty days' notice of the change.

### .105 Service Availability

MCI 900 Service is available as follows:

- A. Customers may subscribe to the service in all locations listed in Table II.
- B. The public can place calls to MCI 900 numbers from anywhere in the continental U.S., subject to the provisions in Section B-2.04 and Section C-3.1043 herein.

### .18 Option Q (MCI Vision) 1/ 2/

[1/ Effective April 30, 1996, Option Q (MCI Vision) will not be available to new subscribers unless otherwise noted herein.]
[2/ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option Q is an outbound, customized telecommunications service which may include an inbound 800 service option using Business Line, WATS Access Line, or Dedicated Access Line Termination. It provides a unified service for single or multi-location companies using switched, dedicated, and card origination, and switched and dedicated termination. MCI Vision is suitable for long distance calls between company locations. All MCI Vision calls are subject to a 18 second minimum initial period and are rounded to the next higher 6-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. All MCI Power Rate Off-Peak outbound calls are subject to a 6-second minimum initial period and additional 6 second increments. Inbound service ordered with the MCI Vision Power Rate Off-Peak Program are subject to an 18-second initial period and additional 6-second increments.

Subscribers to Vision take the Vision Service Package which includes the availability of Dedicated and Switched Access and Dedicated, Switched and WATS Access Line Termination, with Volume Discounts, Time of Day Discounts, Long Distance Directory Assistance, Accounting Codes, Universal Range Privileges, Call Detail, and a consolidated invoice for all Vision calls from all locations.

The rules and regulations governing the provision of service for inbound 800 calls are identical to those for Option G (MCI 800 Service), except where otherwise noted.

### .181 Access/Termination Methods and Charges

### .1811 <u>Dedicated Access</u>

#### .18111 T-1 Digital Access

Components associated with T-1 Digital Access and their relevant monthly and non-recurring charges are those shown in Sections C-2.0212, as in effect on the date of the invoice.

In addition to the charges associated with these components, the Company will assess charges for the following option, if applicable:

T-1 Digital Access Features - Access Integration – Available pursuant to the Company's "Service Publication and Price Guide" located on the Company's website at <a href="http://www.verizonenterprise.com/us/publications/service\_quide/">http://www.verizonenterprise.com/us/publications/service\_quide/</a>.

#### .18112 Analog Access

Components associated with Analog Access and their relevant monthly and non-recurring charges are those shown in Section C-2.0211, as in effect on the date of the invoice.

In addition to the charges associated with these components the Company\_will assess charges for the following option, if applicable:

Analog Access Features - Access Integration - Available pursuant to the Company's "Service Publication and Price Guide" located on the Company's website at <a href="http://www.verizonenterprise.com/us/publications/service\_guide/">http://www.verizonenterprise.com/us/publications/service\_guide/</a>.

### .183 Rates and Charges:

.1831 Per Minute Usage Charges: Apply to all Vision calls within the state unless otherwise specified.

### .18311 Outbound Service 1/

[1] Vision customers participating in MCl's Interstate Tariff Off-Peak Vision Program will receive a 10% discount off of Switched and Dedicated Intrastate Vision Tariff rates. For customers currently enrolled in the Vision RPP Plan as described in the Company's "Service Publication and Price Guide" located on the Company's website at

http://www.verizonenterprise.com/us/publications/service\_guide/\_, customers will receive the usage rates and discounts which are effective on 2/1/95.]

|                            | Switched      | Dedicated |                |
|----------------------------|---------------|-----------|----------------|
| Interexchange Mileage Band | <u>Access</u> | Access    | Card <u>5/</u> |
| 0+ Miles                   | \$0.1507      | \$0.1094  | \$.2799        |
|                            |               |           |                |

MCI Vision Card Surcharge: \$0.95

### .18312 Inbound 800 Service

Business Line/

Switched WATS Access
Line Termination
\$0.1493

Dedicated Access
Line Termination
\$0.1195

### .18313 Regional Program 2

[2/ For Vision customers participating in MCl's interstate Vision Regional Program, these intrastate usage rates apply.]

|                            | Switched/Card 5/ | Dedicated     |
|----------------------------|------------------|---------------|
| Interexchange Mileage Band | Access           | <u>Access</u> |
| 0+ Miles                   | \$0.1450         | \$0.1050      |

### .18314 MCI Vision Power Rate Program 3/ 4/

[3/ For Vision customers participating in MCl's Interstate Vision Power Rate program, these intrastate rates will apply.]

[4/ These programs will continue to be available to new subscribers after 4/30/96.]

| \$0.1281 |
|----------|
| \$0.0970 |
| \$0.1281 |
| \$0.90   |
|          |

.18315 MCI Vision Off-Peak Power Rate Program 4/ The Vision Off-Peak Power Rate Program is available to customers who meet the criteria set forth in the Company's "Service Publication and Price Guide" located on the Company's website at http://www.verizonenterprise.com/us/publications/service\_guide/.

|                                   | Peak                 | Off-Peaj |
|-----------------------------------|----------------------|----------|
| Inbound/Outbound Switched Access  | <del>\$0.14</del> 15 | \$0.0881 |
| Inbound/Outbound Dedicated Access | \$0.1026             | \$0.0724 |

For MCI Vision Off-Peak Power Rate card access, the rates and surcharge in Section C-3.18314 will apply.

- .1832 <u>Dedicated Termination Discount</u>: 1/ Provides a discount on all of a customer's Vision Switched, Dedicated and Card Access traffic that is terminated by means of dedicated termination facilities to another customer specified Vision location. The discount on eligible traffic will be \$0.02 per minute. This discount will be applied before any other discount..
  - [1/ This discount will continue to be available to new customers after April 30, 1996.]
- .1833 <u>Time of Day Discounts</u>: Available pursuant to MCI's FCC Tariff No. 1.
- .1834 Volume Discounts: Available pursuant to MCl's FCC Tariff No. 1
- .1835 <u>Domestic Optimizer Discount</u>: A discount of 10 percent will be applied to all outbound Vision calls which are made to the single area code with the highest total usage (in dollars) in the period for which a bill is being calculated. This discount is calculated and applied at the location level. Directory Assistance calls are excluded from this discount. This discount is calculated on usage to that area code before all other discounts other than the Time of Day and Dedicated Termination Discounts are applied. This discount does not apply to usage by customers participating in the MCI Power Rate program.
- .1836 <u>Directory Assistance</u>: An undiscounted charge will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04 herein.
- .1837 <u>Vision Service Package Fee</u>: The MCI Vision Service Package, to which all Vision customers subscribe, includes the availability of Dedicated and/or Switched Access with Volume Discounts, inbound 800, Time of Day Discounts, and Long Distance Directory Assistance. The features to which Vision customers are entitled and their associated charges are pursuant to MCI's FCC Tariff No. 1.
- .1838 Optional Features: 2/ Features and Charges are pursuant to MCl's FCC Tariff No. 1.

  [2/ These features will continue to be available to new customers after April 30, 1996.]
- .1839 <u>Direct Termination Overflow (DTO)</u>: 1/ Allows customer to designate that calls to specific terminating dedicated trunk groups are to be alternately routed over shared MCI WORLDCOM facilities or to another dedicated trunk group, if all the trunks in the target terminating trunk group are busy.
  - [1/ For Inbound 800 service, these charges apply.]
  - .18391 Interswitch DTO Call Segment Charges: Customer pays for two call segments for calls where the originating MCI WORLDCOM Switch and the serving MCI WORLDCOM Switch of the target terminating trunk group are different.

Segment 1: From the originating point to target terminating dedicated trunk group. Switched Access or Dedicated Access charges (Section C-3.1831) and

the Dedicated Termination Discount (Section C-3.1832) will apply.

Segment 2: From target terminating dedicated trunk group to destination telephone number of terminating dedicated trunk group. Dedicated Access

charges (Section C-3.1831) will apply if destination telephone number or terminating dedicated trunk group is over 100 miles from target terminating dedicated trunk group. The Dedicated Termination Discount

will be taken if applicable.

.18392 Intraswitch DTO Call Segment Charges: Customer pays for one call segment where the originating MCI WORLDCOM Switch and the serving MCI WORLDCOM Switch of the target terminating trunk group are the same.

From the originating switch to destination telephone number or to terminating dedicated trunk groups, Switched Access or Dedicated Access charges (Section C-3.1831) and the Dedicated Termination Discount (Section C-3.1832) will be assessed where applicable for intrastate calls.

.18392.1 Minimum Charge

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

#### .184 Government Pricing Plan

Customers currently enrolled in a Special Customer Arrangement (SCA) Type 11, Type 12, Type 13, and Type 14, as described in MCl's FCC Tariff No. 1, will receive the usage rates listed below.

<u>Switched</u> <u>Dedicated</u>

Business Day Non-Business Day Business Day Non-Business Day

| Initial | Add'l  | Initial | Add'l  | Initial | Add'l  | Initial | Add'l  |
|---------|--------|---------|--------|---------|--------|---------|--------|
| 18 Sec  | 6 Sec  |
| 0.0374  | 0.0125 | 0.0364  | 0.0121 | 0.0258  | 0.0086 | 0.0210  | 0.0070 |

#### .185 Service Availability

Vision Service is available as follows:

 T-1 Digital Access for Vision is available in the MCI WORLDCOM Metropolitan Area Terminal locations set forth in Section C-7. Table I. Part B.

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- B. Analog Local Access for Vision is available in the MCI WORLDCOM Metropolitan Area Terminal locations set forth in Section C-7, Table I, Part A.
- C. Dial "1" access is available from all exchanges which have been converted to equal access in the cities listed in Section C-7, Table II.

#### .186 <u>Operator Services</u>

For intrastate calls placed with the assistance of an MCI WORLDCOM Operator, the rates and surcharges described in Section C - 3.0251 will apply.

### .20 OPTION S (Vnet) 1/

[1/ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and vcontract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Vnet Service is a customized virtual network telecommunications service. It provides a unified service for multi-location companies, providing both communications and management features.

Subscribers to Vnet take a Basic Feature Package which includes Dedicated and Shared Access Termination, usage rates with associated Volume Discounts; Time of Day Discounts; Long Distance Directory Assistance; Universal Range Privilege; a 7-digit customer-defined private dialing plan; 10-digit Exclusion; 10-digit private dialing plan; Accounting Codes and a consolidated invoice for all Vnet calls from all locations. Optional features which customers may also subscribe to are Customer Information Management Access; Direct Termination Overflow, ID/Accounting Codes and Call Detail Tapes.

Vnet is being provided as an interstate offering. The associated access lines, network usage and features, other than shared intrastate access, termination and usage rates with associated volume discounts are covered by Company's "Service Publication and Price Guide" located on the Company's website at <a href="http://www.verizonenterprise.com/us/publications/service\_guide/">http://www.verizonenterprise.com/us/publications/service\_guide/</a>. Shared intrastate access, termination and usage rates with associated volume discounts are covered by this tariff and is being offered for Maryland Vnet customers who have a requirement to make intrastate calls.

|   | .201   | Rates and .2011                                     |                                       | linute Usage Rates -                        | <u>INTERLATA</u>                       |  |   |   |
|---|--|---|---------------------------------------|---|--|--|---|---|
| INTEREXCHANGE Mileage Band ALL [2/ Reflects the trans | Switched-<br>First<br>18 Sec<br>\$.0522<br>sport portion | Switched<br>Add'I<br>6Sec<br>.0174<br>of the call.] | Switched-<br>First<br>18 Sec<br>.0336 | Dedicated<br>Add'I<br><u>6 Sec</u><br>.0112 | Dedicated-<br>First<br>18 Sec<br>.0336 | Switched<br>Add'l<br><u>6 Sec</u><br>.0112 | Dedicated-Ded<br>First<br>18 Sec<br>.0183 | dicated <u>1/2/</u><br>Add'l<br><u>6 Sec</u><br>.0061   |
|   |  | .2012   | Non-Business Day I                    | Per Minute Usage Ra                         | tes – INTERLA                          | TA   |   |   |
| INTEREXCHANGE<br>Mileage<br>Band<br>ALL               | Switched<br>First<br>18 Sec<br>\$.0408                   | Switched<br>Add'I<br>6Sec<br>.0136                  | Switched-<br>First<br>18 Sec<br>.0264 | Dedicated<br>Add'I<br>6 Sec<br>.0088        | Dedicated-<br>First<br>18 Sec<br>.0264 | Switched<br>Add'I<br><u>6 Sec</u><br>.0088 | Dedicated<br>First<br>18 Sec<br>.0150     | Dedicated <u>1/2/</u><br>Add'l<br><u>6 Sec</u><br>.0050 |
|   |  | .2013   | Business Day Per M                    | linute Usage Rates -                        | INTRAI ATA                             |  |   |   |
| INTEREXCHANGE<br>Mileage<br><u>Band</u><br>ALL        | Switched<br>First<br>18 Sec<br>.0468                     | Switched<br>Add'l<br>6Sec<br>.0156                  | Switched First 18 Sec .0324           | Dedicated<br>Add'l<br>6 Sec<br>.0108        | Dedicated<br>First<br>18 Sec<br>.0324  | Switched<br>Add'I<br><u>6 Sec</u><br>.0108 | Dedicated<br>First<br>18 Sec<br>.0177     | Dedicated 1/2/<br>Add'I<br>6 Sec<br>.0059               |
|   |  | .2014   | Non-Business Day F                    | Per Minute Usage Ra                         | tes - INTRALA                          | ГА   |   |   |
| INTEREXCHANGE<br>Mileage<br>Band<br>ALL               | Switched<br>First<br>18 Sec<br>.0384                     | Switched<br>Add'l<br>6Sec<br>.0128                  | Switched<br>First<br>18 Sec<br>.0258  | Dedicated<br>Add'I<br>6 Sec<br>.0086        | Dedicated<br>First<br>18 Sec<br>.0258  | Switched<br>Add'I<br>6 Sec<br>.0086        | Dedicated<br>First<br>18 Sec<br>.0144     | Dedicated <u>1/2/</u><br>Add'l<br><u>6 Sec</u><br>.0048 |

.2015 <u>Vnet Card</u>: 1/ The Business and Non-Business Day per minute rates described in Section C-3.201 will also apply to Vnet Card calls, dependent on the method of access. A \$.40 per call surcharge will apply to Vnet Card calls.

[1/ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

- .2016 <u>Directory Assistance</u>: An undiscounted charge will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04 herein.
- .2017 Operator Services: For intrastate calls placed with the assistance of Company Operator, the rates and surcharges described in Section C 3.0251 will apply.
- .202 Optional Features: Additional Optional features and their associated charges are pursuant to the terms and conditions as outlined in the Company's "Service Publication and Price Guide" located on the Company's website at http://www.verizonenterprise.com/us/publications/service\_quide/.

### .2021 Market Area Calling 2/

[2] Beginning November 17, 1998, Market Area Calling will no longer be available to new subscribers.] Vnet Market Area Calling: Offers intralata, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination. This call type is not available to customer locations that fall within the local service area as defined in MCImetro Local Exchange Tariffs.

The rates specified below will apply to all Market Area calls originating and terminating within the Customer's Market Area. A customer Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing Market Area Calling.

In addition, Vnet discounts as outlined in the Company's "Service Publication and Price Guide" located on the Company's website at <a href="http://www.verizonenterprise.com/us/publications/service\_quide/">http://www.verizonenterprise.com/us/publications/service\_quide/</a>, Section 097 will apply. If a customer subscribes to a Special Customer Arrangement with intrastate discounts or rates then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling.

Customers must have Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to use this feature.

The Market Area Calling feature cannot be used to originate 911, Directory Assistance, operator services calls, toll free or to terminate inbound local calls. Customers must maintain LEC-provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availability.

### .20211 Rate and Charges

<u>Business Day/Non Business Day Rates:</u> Dedicated-Switched & Dedicated-Dedicated

First Add'l 18 Secs. 6 Secs. .0137 .0046

- .203 <u>Direct Termination Overflow (DTO)</u>: Allows the customer to designate that calls to specific terminating dedicated trunk groups are to be alternately routed over shared MCI WORLDCOM facilities or to another dedicated trunk group, if all the trunks in the target terminating trunk group are busy.
- .204 Interswitch DTO Call Segment Charges: Customer pays for two call segments for calls where the originating MCI WORLDCOM Switch and the serving MCI WORLDCOM Switch of the target terminating trunk group are different.

Segment 1: From the originating point to target terminating dedicated trunk group. Call type specific usage charges will apply/

Segment 2: From target terminating dedicated trunk group to destination telephone number of terminating dedicated trunk group. Call type specific usage charges will apply. 1/

[1/ If the INTEREXCHANGE mileage of segment 2 of a DTO call is 0 to 20 miles, the Shared Transport charge is zero. If the INTEREXCHANGE mileage is 21 miles or greater, the standard Shared Transport rate schedule applies to this segment.]

.205 Intraswitch DTO Call Segment Charges: Customer pays for one call segment where the originating MCI WORLDCOM Switch and the serving MCI WORLDCOM Switch of the target terminating trunk group are the same.

From the originating switch to destination telephone number or to terminating dedicated trunk groups, call type specific usage charges will be assessed where applicable.

#### .206 Government Pricing Plan

Customers currently enrolled in a Special Customer Arrangement (SCA) Type 11, Type 12, Type 13, and Type 14, as described in MCl's FCC Tariff No. 1, will receive the usage rates listed below.

#### .2061 Business Day Per Minute Usage Rates

| Switche  | d-Switched | Switched | -Dedicated | Dedicated | d-Switched | Dedicated | d-Dedicated | 2/ |
|--|------------|----------|------------|-----------|------------|-----------|-------------|----|
| First  | Add'l      | First    | Add'l      | First     | Add'l      | First     | Add'l       |    |
| 18 Sec   | 6 Sec      | 18 Sec   | 6 Sec      | 18 Sec    | 6 Sec      | 18 Sec    | 6 Sec       |    |
| 0.0375   | 0.0125     | 0.0240   | 0.0080     | 0.0240    | .0080      | 0.0143    | 0.0048      |    |
| [2/ Reflects the transport portion of the call.] |            |          |            |           |            |           |             |    |

#### .2062 Non-Business Day Per Minute Usage Rates

| Switched- | -Switched | Switched- | -Dedicated | Dedicated | d-Switched | Dedicated | d-Dedicated | 1/ |
|-----------|-----------|-----------|------------|-----------|------------|-----------|-------------|----|
| First     | Add'l     | First     | Add'l      | First     | Add'l      | First     | Add'l       |    |
| 18 Sec    | 6 Sec     | 18 Sec    | 6 Sec      | 18 Sec    | 6 Sec      | 18 Sec    | 6 Sec       |    |
| 0.0338    | 0.0113    | 0.0195    | 0.0065     | 0.0195    | 0.0065     | 0.0116    | 0.0039      |    |

### .207 Service Availability

Vnet Service is available as follows:

- T-1 Digital Access for Vnet is available in the MCI WORLDCOM Metropolitan Area Terminal locations set forth in Section C-7, Table I, Part B.
- Analog Local Access for Vnet is available in the MCI WORLDCOM Metropolitan Area Terminal locations set forth in Section C-7, Table I, Part A.
- C. Dial "1" access is available from all exchanges which have been converted to equal access in the cities listed in Section C-7, Table II.

## .21. Minimum Charge

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

## .25 OPTION X (MCI HotelDirect) 1/

Option X is an outbound, customized telecommunications service which may include an inbound service option using Business Line, WATS Access Line or Dedicated Access Line termination. It provides service for single and multi-location customers using switched and/or dedicated origination, and switched and /or dedicated termination. All outbound Option X calls are subject to a 30 second minimum initial period and are rounded to the next higher 6 second increment. All inbound Option X calls are subject to a 18 second minimum initial period and are rounded to the next higher 6 second increment. If the computed charge for a call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Customers participating in this program must also participate in the Interstate offering. All customers must have outbound service from all locations.

In addition to the usage charges listed below, all other charges including access, service options, optional features, discounts, and surcharges are pursuant to MCI's FCC Tariff No. 1.

### .251 <u>Usage Charges</u>

### .2511 Outbound Service

| Switched |          | Dedica      | ated     |
|----------|----------|-------------|----------|
| Peak     | Off-Peak | <u>Peak</u> | Off-Peak |
| \$.1467  | \$.1174  | \$.1062     | \$.0850  |

### .2512 <u>Inbound Service</u>

| Switched |          | Dedica      | ted      |
|----------|----------|-------------|----------|
| Peak     | Off-Peak | <u>Peak</u> | Off-Peak |
| \$.1449  | \$.1159  | \$.1159     | \$.0927  |

.2513 <u>Directory Assistance</u>: An undiscounted charge per call will be applied to each Directory Assistance Call, subject to provisions set forth in Section B-6.04.

#### .2514 Minimum Charge

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

#### .26 OPTION Y (MCI MASTERS)

MCI MASTERS is a one-way dial in-dial out multipoint service. All Option Y calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded down to the next whole cent for all intrastate calls. MCI MASTERS is available to students, faculty, and administrators of educational institutions, to students, faculty, and administrators involved in a business relationship with other entities, and to employees of governmental agencies, provided that said institutions, entities and agencies have agree to act as MCI's agent in connection with the provision of service.

Option Y customers can place on-site and off-site calls. On-site calling, which requires no special access dialing sequences, originates from telecommunications equipment enrolled in MCI MASTERS which is located within the campus of a participating educational institution's or agency location's switching equipment. Off-site calling requires the caller to access the service by dialing an MCI-provided 800 number. Off-site calls can originate from telecommunications equipment located anywhere within the state.

### .261 Rates and Charges

.2611 On-Site Rates The following per minute usage rates apply:

DAY \$1.1721 EVENING NIGHT/WEEKEND \$1.1721 \$1.1360 \$1.1226

Off-Site Rates The following per minute usage rates apply:

DAY <u>EVENING</u> <u>NIGHT/WEEKEND</u>

\$.3000 \$.1500 \$.0900

#### 2613 <u>Directory Assistance</u>

An undiscountable charge per call will be applied to each call requesting Directory Assistance for numbers in the U.S., subject to the provisions set forth in Section B-6.04.

#### .2614 Access Surcharge

.2612

A surcharge of \$.75 per call surcharge will apply to each MCI MASTERS Off-Site call.

.2615 Optional Calling Plans: MCI MASTERS customers may enroll in the following Optional Calling Plan:

.26151 Optional Calling Plan Option 1: A variation of MCI MASTERS, Off-Site Calling Plan Option 1 offers off-site calling within the state. In lieu of the per-minute usage rates specified in section .2612, customers enrolled in the Off-Site Calling Plan Option 1 will be charged the following per-minute rates for off-site calls.

In addition, in lieu of the per-call surcharge specified in Section .2614, customers enrolled in the Off-Site Calling Plan Option 1 will be charged the following per-call sucharge for off-site calls.

Per Call Surcharge \$0.40

#### Minimum Charge

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

### .27 OPTION Z (University Dial 1)

University Dial 1 is a one-way dial in-dial out multipoint service. Customers may originate calls from any telephone within the state. All Option Z calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent for all calls. University Dial 1 is available to students, faculty, and administrators of educational institutions that agree to act as MCl's agent in connection with the provision of service.

University Dial 1 calls originate and terminate via local exchange carrier switched facilities. A customer may access service by 1) designating MCI WORLDCOM as its Primary Interexchange Carrier (PIC); or, 2) dialing an MCI WORLDCOM Carrier Identification Code (CIC). A customer is not required to select MCI WORLDCOM as its PIC in order to use this service. In all instances, access to service must be made via a Personal Identification Number (PIN), which will be used as the basis to invoice the customer. The assignment of a PIN establishes the user as a customer subject to all applicable provisions in this tariff which pertain to customers.

### .271 Usage Rates and Charges

.2711 The following per minute usage charges apply to all calls originating and terminating within the state:

PEAK OFF-PEAK

\$0.1700 \$0.1000

Peak rates apply from 7:00 am - 6:59 pm, Monday - Friday. Off-Peak rates apply at all other times.

### .272 Features

- .2721 <u>Directory Assistance</u> An undiscountable charge will be applied for each call to Directory Assistance, subject to the provisions as described in Section B 6.04.
- .2722 <u>Personal Identification Number (PIN)</u> Each ANI will be assigned one or more four-digit PINs which must be used to access service. Invoices will be provided at the PIN level. There is no limit to the number of PINs assigned to an ANI. There is no additional charge for this feature.

#### .273 Other Conditions of Service

.2731 <u>Usage Limit Restrictions</u> - Each PIN is subject to a usage limitation of \$150.00 of outstanding charges due the Company, unless a greater limit has been established based upon the customer's demonstrated credit worthiness. If the outstanding charges to a PIN exceed this amount, the PIN will be disabled without notice to the customer, and will remain disabled until the customer remits payment to MCI WORLDCOM in an amount or amounts necessary to reduce the outstanding charges to an amount below the established usage limit

#### .2732 Minimum Charge

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

### .30 Option CC (hospitalityMCI) 1/

[1/ Effective July 14, 1997, hospitalityMCI WORLDCOM will no longer be available to new subscribers.]

Option CC is an outbound, customized telecommunications service which may include an inbound service option using a Business Line, Wats Access Line or Dedicated Access Line termination. It provides service for single and multi-location customers using switched and/or dedicated access origination and switched and/or dedicated termination. Option CC may be used for long distance calls between customer locations and to other locations within the state. All intrastate Option CC calls are subject to an 18 second minimum initial period and are rounded to the next higher 6-second increment. If the computed charge for a call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. When an outbound hospitalityMCI WORLDCOM call is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the time of day at the terminating location, outbound service at all its locations.

In addition to the usage charges set forth below, charges for terminating access lines, service options, discounts, surcharges, and optional features will be billed in accordance with MCI WORLDCOM Tariff F.C.C. No. 1.

The rules and regulations governing the provision of service for inbound calls are identical to those in Option G (MCI 800 Service), unless otherwise noted.

### .301 <u>Usage Charges 2/</u>

[2/ Peak Rates will apply between 8 a.m. - 5 p.m. weekdays. Off-peak rates will apply at all other times.]

#### .3011 Outbound Service

The following per-minute usage charges will apply to all outbound calls originating and terminating within the state based on access type and time of day.

 PEAK
 OFF-PEAK

 Switched and Card Access
 \$0.1103
 \$0.0820

 Dedicated Access
 \$0.0835
 \$0.0621

#### .3012 Inbound Service

The following per-minute usage charges will apply to all inbound calls, as described in Section 3 - C.08 of this tariff, based on termination type and time of day.

PEAK

\$0.1103

**OFF-PEAK** 

\$0.0820

Switched Wats/Business Line Termination Dedicated Termination \$0.0835 \$0.0621

#### .3013 Surcharges

An undiscountable surcharge as described in MCl's F.C.C. Tariff No. 1, (Section C-3.3623), applies to each hospitalityMCl WORLDCOM calling card, other than calls to Directory Assistance, in addition to the rates specified in Section C-3.3012 of this tariff.

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#### .301 Usage Charges

#### .3014 <u>Directory Assistance</u>

An undiscountable charge per call will apply to each Option CC call to Directory Assistance call, subject to the provisions set forth in Section B-6.04.

## .3015 Operator Services

For Option CC intrastate calls placed with the assistance of an MCI WORLDCOM Operator, the rates and surcharges described in Sections C-3.0251 and C-3.02511 of this tariff will apply.

#### . <u>Minimum Charge</u>

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01. 3016

### .3016 Other Charges

Option CC customers may receive Inbound service features as described in Section C-3.08 of this tariff, at the rates described in that section. In all instances, no discounts apply.

#### .302 <u>Annual Volume and Committment Plans</u>

An Option CC customer must be enrolled in and is bound by all terms and conditions of a term plan as described in MCl's F.C.C. Tariff No. 1.

#### .303 Service Availability

hospitalityMCI is available as follows:

- T-1 digital access for Option CC is available in the MCI WORLDCOM Metropolitan Area Terminal locations set forth in Section C-7, Table I, Part B.
- B. Analog Local Access For Option CC is available in the MCI WORLDCOM Metropolitan Area Terminal locations set forth in Section C-7, Table I, Part A.
- C. Dial "1" access is available from all exchanges which have been converted to equal access in the cities listed in Section C-7, Table II.

### .33 Option FF (networkMCI One) 1/

[1/ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers,

Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and

contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option FF (networkMCI One) is an outbound, customized telecommunications service which may include an inbound service option using Business Line or Dedicated Access Line termination. It provides a unified service for single or multi-location companies using switched, dedicated, and card origination, and switched and dedicated termination. Option FF is suitable for intrastate calls between company locations, as well as all other intrastate calls within the state.

Except as otherwise specified, all intrastate Option FF calls are subject to an 18-second minimum initial period and are rounded to the next higher six-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and additional 60-second increments.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

Subscribers to networkMCl One receive the networkMCl One Service package which includes the availability of Dedicated, Switched, and Card Access and Dedicated and Switched Access Line Termination, networkMCl One Toll Free, Directory Assistance, Accounting Codes, Universal Range Privileges, Custom Calling Range Privileges, Call Detail, and either a consolidated invoice or location level invoices for all networkMCl One calls from all locations.

The rules and regulations governing the provision of service for toll free service are identical to those for Metered Use Service Option G (MCI 800 Service) except where otherwise specified.

### .331 Access/Termination Methods and Charges

#### .3311 Outbound and Inbound Service

### .33111 <u>Dedicated Access/Termination</u>

### .331111 <u>T-1 Digital Access Termination</u>

T-1 Digital Access is available with networkMCI One. Monthly and non-recurring charges are specified in Section C-2.0212 as in effect on the date of the invoice.

In addition to the charges associated with these components, MCI WORLDCOM will assess charges for the following option, if applicable:

T-1 Digital Access Features: Access Integration as specified in Section C-2.02216 of MCl's Tariff F.C.C. No. 1.

In addition, a networkMCI One customer may allow another networkMCI One customer to terminate calls on the first customer's network via dedicated access. This feature is available at the request of the networkMCI One customer on whose network the calls are to terminate. Such requests must be submitted to MCI WORLDCOM in writing. Other customers authorized to make such dedicated access calls must dial a private dialing plan number.

#### .331112 Analog Access/Termination

Analog Local Access is available with networkMCI One. Monthly and non-recurring charges are specified in Section C-2.0211 as in effect on the date of the invoice.

In addition to the charges associated with these components, MCI WORLDCOM will assess charges for the following option, if applicable:

Analog Access Functions: Access Integration as specified in Section C-2.02115 of MCl's Tariff F.C.C. No. 1.

### .33112 Shared Access

.331121 networkMCI One Switched Outbound Location Minimum Charge: The minimum charge applies to each networkMCI One customer location using switched access. Each customer's networkMCI One usage at each location, during each month, must equal or exceed \$5 or the customer will be charge the difference between the customer's actual usage charges and \$5. All networkMCI One usage and surcharges associated with each such location will apply in satisfaction of the minimum charge.

### .331122 networkMCI One Card Access 1/

[1/ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

NetworkMCI One Card Access (via a networkMCI One Card) may originate and terminate from any touch-tone phone in the state via a toll free number.

.2511221 networkMCI One Card Surcharge: The networkMCI One Card per call surcharge of \$0.85 will apply.

.331123 networkMCI One Toll Free Remote Access: Allows access to the customer's networkMCI One network via a customer-specific toll free number from anywhere in the state. This feature is available for on-net calls, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via networkMCI One Card Access.

.3311231 networkMCI One Toll Free Access Surcharge: For networkMCI One Toll Free Access Remote calls which originate within the state, the applicable per call surcharge of \$0.25 will apply. This per-call charge applies in addition to the

applicable charges specified in Section C-3.33211.

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## .33113 Inbound Service

The access methods and charges specified in Section C-3.08 apply for networkMCI One Toll Free Service unless otherwise specified.

#### .332 <u>Usage Rates and Charges</u>

#### .3321 Outbound and Inbound Service

.33211 Per Minute Usage Charges: The following per-minute rates apply to outbound networkMCI One and inbound networkMCI One Toll Free Service usage within the state. Outbound networkMCI One usage charges are based on origination type. Inbound networkMCI One Toll Free Service usage charges are based on termination type.

| Access Type  | <u>Rate</u>          |
|--|----------------------|
| Switched Origination or Termination Dedicated Origination or Termination | \$0.1101<br>\$0.0805 |
| networkMCI One Card Access 1/  | \$0.1101             |

[1/ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

- .33212 Operator Assistance: Operator Assistance is available for outbound calls made by customers using switched, including networkMCl One Card Access, and dedicated access only. Applicable usage rates and surcharges are as specified in Sections C-3.0251 and C-3.02511, respectively.
- .33213 <u>Directory Assistance</u>: An undiscountable per call charge will be applied to each call requesting Directory Assistance for number within the state. This charge is as specified in Section B-6.04.
- .333 <u>Discounts and Optional Features</u>: Discounts and Optional Features must be purchased out of MCl's Tariff F.C.C. No. 1.

### .334 Non-Recurring Charges:

|       |                       | Per Circuit or T-1 Channel | Per Order |
|-------|-----------------------|----------------------------|-----------|
| .3341 | Installation          | see below                  | \$ 50     |
| .3342 | Expedite              | \$ 0                       | 600       |
| .3343 | Cancellation of Order | 130                        | 0         |
| .3344 | Service Conversion    | 0                          | 50        |
| .3345 | Physical Change       | 100                        | 50        |
| .3346 | Administrative Change | 0                          | 20        |

Per circuit or T-1 channel installation charges will be based on the type of Local Access used and can be found in Section C-2.

### .335 <u>Market Area Calling</u> 1/

[1/ Beginning November 17, 1998, Market Area Calling will no longer be available to new customers.]

networkMCI One Market Area Calling: Offers intralata, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination This call type is not available to customer locations that fall within the local service area as defined in MCImetro Local Exchange Tariffs.

The rates specified below will apply to all Market Area calls originating and terminating within the Customer's Market Area. A customers Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing Market Area Calling.

In addition, networkMCI One discounts as outlined in MCI's FCC Tariff No. 1, Section C-3.41 (excluding the Dedicated Termination Discounts) will apply. If a customer subscribes to a Special Customer Arrangement with intrastate discounts or rates then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling.

Customers must have Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via

dedicated access facilities to use this feature.

The Market Area Calling feature cannot be used to originate 911, Directory Assistance, operator services calls, toll free or to terminate inbound local calls. Customers must maintain LEC-provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availability.

.33511 Rates and Charges

\$.0456

.33512 Minimum Charge

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

#### .39 Option LL (networkMCI Contact one-number service)

networkMCI Contact one-number service is an inbound and outbound voice and data telecommunications service that permits calling from stations within Maryland.

For each networkMCI Contact one-number service customer (Subscriber), MCI WORLDCOM will designate a networkMCI Contact one-number service Number and a 6 digit security code which permits the Subscriber to manage service features and call routing features. The networkMCI Contact one-number service Number is a MCI WORLDCOM designated Automatic Number Identification (ANI) provided by an affiliate of the company upon subscription to the service.

For each networkMCI Contact one-number service call, there are two parties: the "Subscriber", the party at whose designated location(s) the networkMCI Contact one-number service call terminates, and the "Calling Party", the party who places the call. The Subscriber is the customer and is subject to all applicable provisions in this tariff which pertain to customers.

Unless otherwise specified, all networkMCI Contact one-number service calls are subject to a 30-second minimum duration, with additional 6-second increments and are rounded to the next higher 6-second increment. If the computed charge for any call includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The following types of calls are not available with this service: Operator-assisted and Directory Assistance.

The Subscriber is not required to designate MCI WORLDCOM as his or her Primary Interexchange Carrier (PIC).

Users of networkMCI Contact one-number service may have access to non-tariffed enhancements (e.g., information services) provided by MCI and/or other enhanced service providers.

### .391 <u>Basic Features</u>

networkMCI Contact one-number service subscribers receive the following:

<u>Basic Routing</u>: Each Subscriber is assigned an ANI for the routing of calls placed by Calling Parties to the Subscriber.

<u>Direct Calling</u>: The Subscriber may designate either of two Direct Calling methods:

- Predefined Call Routing: Permits a Subscriber to pre-establish in priority up to three telephone numbers.
- Scheduled Routing: Permits a Subscriber to pre-establish in priority call routing capabilities based on a Subscriber-defined schedule (e.g., day-of-week, day-ofyear, time-of-day) for up to two alternate telephone numbers for the completion of calls placed by Calling Parties to the subscriber.

<u>Final Routing</u>: Permits a Subscriber to designate various options for the call routing location. If calls are not completed at any of the Direct Calling alternate numbers, the Calling Party's call will be routed to the Subscriber-defined final routing location.

Override Routing: Permits Subscriber to override Basic Routing so that the call is routed directly to a location specified by the Subscriber. This feature can be activated and deactivated at any time by the Subscriber. When deactivated, Basic Routing is reactivated.

<u>Call Screening</u>: Permits a Subscriber to either accept a call or to route a call to a specific destination instead of receiving the call. This feature can be activated and deactivated at any time by the Subscriber.

<u>Default Routing</u>: Permits a Subscriber to designate call routing for Calling Parties who do not respond to Basic Routing.

<u>Outbound Dialing</u>: Permits a Subscriber to access her or his networkMCl Contact one-number service number to call telephone numbers within Maryland. Permits a Subscriber to designate and forward calls placed to her or his networkMCl Contact one-number service to telephone numbers within Maryland.

#### .392 USAGE CHARGES

.3921 ANI Access Service: The following usage charges will apply to calls to networkMCl Contact One-Number Service ANI Numbers:

#### .39211 IntraLATA

- 1. The Subscriber will be charged \$0.15 per minute for the calling party's Intrastate intraLATA usage.
- 2. The Subscriber will be charged \$0.20 per minute for the subscriber's Intrastate intraLATA outbound dialing usage used to designate and forward calls placed to the subscriber's networkMCI Contact one-number service ANI.
- 3. The Subscriber will be charged \$0.20 per minute for Intrastate intraLATA outbound dialing usage.

### .39212 interLATA

- 1. The Subscriber will be charged \$0.15 per minute for the calling party's Intrastate interLATA usage.
- The Subscriber will be charged \$0.20 per minute for the subscriber's Intrastate interLATA outbound dialing usage used to designate and forward calls placed to the subscriber's networkMCI Contact one-number service ANI.
- 3. The Subscriber will be charged \$0.20 per minute for Intrastate interLATA outbound dialing usage.

#### .39213 OTHER

- 1. The subscriber will be charged \$.15 per call for the calling party's usage which originates and terminates within an area that has networkMCI Contact one-number service ANI access availability as described in Section 394A.
- 2. The Subscriber will be charged \$.20 per call for the subscriber's outbound dialing usage, which originates and terminates within an area that has networkMCI Contact one-number service ANI access availability as described in Section 394A, and is used to designate and forward calls placed to the subscriber's networkMCI Contact one- number service ANI.
- 3. The Subscriber will be charged \$20 per call for outbound dialing which originates and terminates within an area that has networkMCI Contact one-number service ANI access availability as described in Section 394A.

The Subscriber will be billed in 60-Second increments for calls Which terminate to a numeric or Alphanumeric Display Device.

### .393 <u>Calling Assistance</u>:

For Calling Party Usage which originates and terminates within Maryland the Subscriber will be charged a \$1.15 per-call surcharge for routing assistance provided to the Calling Party.

The Subscriber will be charged a \$1.15 per-call surcharge for routing assistance for Outbound Dialing calls within Maryland.

### .394 Service Availability

Option LL is available as follows:

A. networkMCI Contact one-number ANI Access is available in Baltimore, MD.

B. Option LL customers can terminate calls to all cities within the Maryland.

#### .41 Option NN (MCI WorldCom On-Net Services) 1/ 2/

[1/ Beginning December 01, 2003, this service will no longer be available to new subscribers.]

[2] Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option NN is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. Option NN provides a service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination.

Except as otherwise specified, all domestic Option NN calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service Option G (MCI 800 Service) except where otherwise specified.

This tariff is being offered to Maryland customers that have a requirement to make intrastate calls. Intrastate service is provided in conjunction with interstate Option RR service and is available only to customers subscribing to interstate Option RR as provided in the Company's "Service Publication and Price Guide" located on the Company's website at http://www.verizonenterprise.com/us/publications/service\_quide/.

### .411 Usage

#### .4111 Definitions

The following definitions will apply for all usage rates:

"Local Network Connection": A switched connection between a customer's premises and a Company Point of Presence which is provided by the Company or a Company affiliate.

"<u>Dedicated</u>": A non-switched connection between a customer's premises and a Company\_Point of Presence.

"Switched": A switched connection between a customer's premises and a Company POP which is not provided by the Company or a Company affiliate.

Card: 2/ Call origination using an Option NN Card.

### .4112 <u>Intrastate Usage Rates</u>

.41121 <u>Outbound Rates:</u> The following per-minute rates will apply to Option NN usage. Usage charges are based on origination type.

| Origination              | Termination              | Per-Minute  |
|--------------------------|--------------------------|-------------|
| <u>Type</u>              | Type                     | <u>Rate</u> |
| Local Network Connection | Local Network Connection | \$0.2051    |
| Local Network Connection | Dedicated                | \$0.2051    |
| Local Network Connection | Switched                 | \$0.2151    |
| Dedicated                | Local Network Connection | \$0.2101    |
| Dedicated                | Dedicated                | \$0.2101    |
| Dedicated                | Switched                 | \$0.2201    |
| Switched                 | Local Network Connection | \$0.2790    |
| Card <u>2</u> /          | Local Network Connection | \$0.2890    |
| Switched/Card 2/         | Dedicated                | \$0.2790    |
| Switched//Card 2/        | Switched                 | \$0.2890    |

[2/ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

charges are based on termination type.

| Origination              | Termination              | Per-Minute |
|--------------------------|--------------------------|------------|
| <u>Type</u>              | Type_                    | Rate       |
| Local Network Connection | Local Network Connection | \$0.2051   |
| Local Network Connection | Dedicated                | \$0.2101   |
| Local Network Connection | Switched                 | \$0.2790   |
| Switched                 | Local Network Connection | \$0.2151   |
| Switched                 | Dedicated                | \$0.2201   |
| Switched                 | Switched                 | \$0.2890   |

- .4113 <u>Usage Rates for Operator Assisted Calling:</u> The following charges apply to outbound Operator Assisted calls made by customers using switched (including Option NN Card Access), dedicated access, and Local Network Connection access. For calls originating over Local Network Connection facilities (as defined herein), an origination credit of \$0.0295 per minute will apply. For calls terminating over Local Network Connection facilities (as defined herein), a termination credit of \$0.01 per minute will apply. The origination and termination credits described above do not apply to Option NN card origination.
  - .41131 Classification (A): For calls within classification (a), as specified in Section C-3.025 (excluding collect calls and calls which billed by a third party), the usage rates found in Section C-3.0251 will apply.
  - .41132 Classifications (C) and (D): For calls within classifications (c) and (d), as specified in Section C-3.025 (excluding collect calls and calls which are billed by a third party), the usage rates found in Section C-3.0251 will apply.
  - .41133 Operator Services Surcharges: Except as specified below, for all calls in classifications (a), (c) and (d), as specified in Section C-3.025 (excluding collect calls and calls which are billed by a third party), the undiscountable surcharges, as set forth in Section C-3.02511, will apply.

|                  | Surcharge |
|------------------|-----------|
| Operator Station | \$2.10    |
| Person to Person | 3.90      |
| Operator Dialed  | 1.15      |

.4114 <u>Directory Assistance:</u> An undiscountable charge per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth in Section B-6.04 herein.

### .412 Option NN Card Access 1/

[1] Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option NN Access (via an Option NN Card) may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in Section C-3.4112 will apply.

The following per-call surcharge will apply to each Option NN Card call, other than calls to Directory Assistance:

Per Call Surcharge

.413 Option NN Toll Free Remote Access: Allows access to the customer's Option NN network via a customer specific toll free number from anywhere in the U.S. This feature is available for calling within the customer's private network, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via Option NN Card Access.

The following charge applies to each Option NN Toll Free Remote Access call which originates and terminates within the state. This per-call charge applies in addition to applicable usage charges as described above in Section C-3.4112:

Per Call Surcharge \$0.25

#### .414 Option NN Term

The Option NN Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option NN through the Option NN Term Plan are subject to the terms and conditions outlined for Option RR in MCI's Tariff F.C.C. No. 1 except for the discount on eliqible intrastate charges as defined below.

.4141 Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of

promotional and other discounts: intrastate inbound and outbound usage and Option NN Card, Option NN Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option NN Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

.4142 Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

| Term Commitment  | <u>Discount</u> |
|------------------|-----------------|
| 1 year<br>2 year | 3%<br>6%        |
| 3 year           | 9%              |
| 4 year           | 9%              |
| 5 year           | 9%              |

### .4143 <u>Minimum Charge</u>

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

#### .415 On-Net Plus Program 1/

[1/ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

- 1. <u>Eligibility:</u> To be eligible for this program, customers:
  - must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
  - must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6,
     7, or 8 as described in the Company's "Service Publication and Price Guide" located on the Company's website at www. verizonbusiness.com;
  - must be new business customers or existing business customers who is eligible for renewal of their contracts;

### 2. <u>Usage Charges:</u>

The following per-minute usage rates will apply to intrastate usage. Customers will be charged the following per minute rates for Inbound and outbound intrastate Service.

| Origination Type: Outbound Local Network Connection Local Network Connection Local Network Connection Dedicated Dedicated Switched/Card 1/ Switched/Card 1/ Switched/Card 1/ | Termination Type: Outbound Local Network Connection Dedicated Switched Local Network Connection Dedicated/Switched Local Network Connection Dedicated Switched Switched | 1 Year Per Minute Rate \$0.0000 \$0.1449 \$0.1449 \$0.1480 \$0.1480 \$0.1945 \$0.1945 | 2 Year Per Minute Rate \$0.0000 \$0.1395 \$0.1395 \$0.1427 \$0.1427 \$0.1873 \$0.1873 |
|--|---|---|---|
| Origination Type: Inbound Local Network Connection Local Network Connection Local Network Connection Switched/Card 1/ Switched/Card 1/ Switched/Card 1/                      | Termination Type: Inbound Local Network Connection Dedicated Switched Local Network Connection Dedicated Switched   | 1 Year Per Minute Rate \$0.1449 \$0.1480 \$0.1945 \$0.1449 \$0.1480 \$0.1945          | 2 Year Per Minute Rate \$0.1395 \$0.1427 \$0.1873 \$0.1395 \$0.1427 \$0.1873          |

[1/ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

### .416 Agent Program 1/

[1/Beginning December 01, 2003, this service will no longer be available to new subscribers.]

Eligibility: To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering;
- may not receive service under any other term plan;
- must subscribe to the WorldCom On-Net Voice Services Agent Program as described in WorldCom's "Service Publication and Pricing Guide" located on WorldCom's website at <a href="www.verizonbusiness.com">www.verizonbusiness.com</a>; and,
- must subscribe to exchange service provided by the Company or a Company affiliate.

<u>Term Commitment and Renewal Options:</u> The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

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<u>Usage Charges:</u> The following per-minute rates apply during each monthly period of a Customer's term of service intrastate outbound usage which originates via Local Network Connection and terminates via switched and Toll Free usage that originates switched and terminates Local Network Connection.

Per Minute Rate \$ 0.0759

### Classifications, Practices and Regulations:

1. <u>Termination:</u> Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

### .417 <u>Intrastate Plus 1/2/</u>

[1/ Beginning December 01, 2003, this service will no longer be available to new subscribers.]

[2] Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must receive interstate service under a New Special Customer Arrangement (SCA) Guide Type 6, 7, 8, 9 or 10 as
  described in the <u>Company</u>'s "Service Publication and Price Guide" located on the Company's website at
  http://www.verizonenterprise.com/us/publications/service\_quide/.

#### Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

| ORIGINATION TYPE: OUTBOUND | TERMINATION TYPE: OUTBOUND | 1 YEAR TERM | 2 YEAR TERM | 3 YEAR TERM |
|----------------------------|----------------------------|-------------|-------------|-------------|
| LOCAL NETWORK CONNECTION   | LOCAL NETWORK CONNECTION   | \$0.0000    | \$0.0000    | \$0.0000    |
| LOCAL NETWORK CONNECTION   | DEDICATED                  | \$0.0564    | \$0.0547    | \$0.0531    |
| LOCAL NETWORK CONNECTION   | SWITCHED                   | \$0.0564    | \$0.0547    | \$0.0531    |
| DEDICATED                  | LOCAL NETWORK CONNECTION   | \$0.0564    | \$0.0547    | \$0.0531    |

| FFFECTIVE: OCTOBER 1 2017 |            |           |      |
|---------------------------|------------|-----------|------|
|                           | EEEECTIVE: | OCTORER 1 | 2017 |

| DEDICATED                 | DEDICATED OR SWITCHED     | \$0.0564    | \$0.0547    | \$0.0531    |
|---------------------------|---------------------------|-------------|-------------|-------------|
| SWITCHED / CARD 2/        | LOCAL NETWORK CONNECTION  | \$0.0775    | \$0.0752    | \$0.0730    |
| SWITCHED / CARD 2/        | DEDICATED                 | \$0.0775    | \$0.0752    | \$0.0730    |
| SWITCHED / CARD 2/        | SWITCHED                  | \$0.0775    | \$0.0752    | \$0.0730    |
|                           |                           |             |             |             |
|                           |                           |             |             |             |
| ORIGINATION TYPE: INBOUND | TERMINATION TYPE: INBOUND | 1 YEAR TERM | 2 YEAR TERM | 3 YEAR TERM |
|                           |                           |             |             |             |
| LOCAL NETWORK CONNECTION  | LOCAL NETWORK CONNECTION  | \$0.0564    | \$0.0547    | \$0.0531    |
| LOCAL NETWORK CONNECTION  | DEDICATED                 | \$0.0564    | \$0.0547    | \$0.0531    |
| LOCAL NETWORK CONNECTION  | SWITCHED                  | \$0.0775    | \$0.0752    | \$0.0730    |
| SWITCHED / CARD 2/        | LOCAL NETWORK CONNECTION  | \$0.0564    | \$0.0547    | \$0.0531    |
| SWITCHED / CARD 2/        | DEDICATED                 | \$0.0564    | \$0.0547    | \$0.0531    |
| SWITCHED / CARD 2/        | SWITCHED                  | \$0.0775    | \$0.0752    | \$0.0730    |

#### .417.1 Intrastate Plus Optional Calling Plan I 1/2/

[1/ Beginning December 01, 2003, this service will no longer be available to new subscribers.]

[2] Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

To receive the following benefits of Intrastate Plus Optional Calling Plan I, Customer must demonstrate to MCI reasonable satisfaction that it will accept a competitor's offer of service in place of Intrastate Plus if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Intrastate Plus.

| ORIGINATION TYPE: OUTBOUND | TERMINATION TYPE: OUTBOUND | 1 YEAR TERM | 2 YEAR TERM | 3 YEAR TERM |
|----------------------------|----------------------------|-------------|-------------|-------------|
| LOCAL NETWORK CONNECTION   | LOCAL NETWORK CONNECTION   | \$0.0000    | \$0.0000    | \$0.0000    |
| LOCAL NETWORK CONNECTION   | DEDICATED                  | \$0.0347    | \$0.0347    | \$0.0347    |
| LOCAL NETWORK CONNECTION   | SWITCHED                   | \$0.0347    | \$0.0347    | \$0.0347    |
| DEDICATED                  | LOCAL NETWORK CONNECTION   | \$0.0347    | \$0.0347    | \$0.0347    |
| DEDICATED                  | DEDICATED OR SWITCHED      | \$0.0347    | \$0.0347    | \$0.0347    |
| SWITCHED / CARD <u>2</u> / | LOCAL NETWORK CONNECTION   | \$0.0596    | \$0.0596    | \$0.0596    |
| SWITCHED / CARD <u>2</u> / | DEDICATED                  | \$0.0596    | \$0.0596    | \$0.0596    |
| SWITCHED / CARD <u>2</u> / | SWITCHED                   | \$0.0596    | \$0.0596    | \$0.0596    |
|                            |                            |             |             |             |
| ORIGINATION TYPE: INBOUND  | TERMINATION TYPE: INBOUND  | 1 YEAR TERM | 2 YEAR TERM | 3 YEAR TERM |
| LOCAL NETWORK CONNECTION   | LOCAL NETWORK CONNECTION   | \$0.0347    | \$0.0347    | \$0.0347    |
| LOCAL NETWORK CONNECTION   | DEDICATED                  | \$0.0347    | \$0.0347    | \$0.0347    |
| LOCAL NETWORK CONNECTION   | SWITCHED                   | \$0.0596    | \$0.0596    | \$0.0596    |
| SWITCHED / CARD 2/         | LOCAL NETWORK CONNECTION   | \$0.0347    | \$0.0347    | \$0.0347    |
| SWITCHED / CARD <u>2</u> / | DEDICATED                  | \$0.0347    | \$0.0347    | \$0.0347    |
| SWITCHED / CARD 2/         | SWITCHED                   | \$0.0596    | \$0.0596    | \$0.0596    |

### .93 Option OOOO (Verizon Business Services I) 1/2/

[1/ Beginning February 01, 2005, this service will no longer be available.]

[2] Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option OOOO is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. Option OOOO provides a service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination.

Except as otherwise specified, all domestic Option OOOO calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service Option G (MCI 800 Service) except where otherwise specified.

This tariff is being offered to customers that have a requirement to make intrastate calls. Intrastate service is provided in conjunction with interstate Verizon Business Service I service and is available only to customers subscribing to interstate Verizon Business Services I and Product Packages Guide Types 13, 14, 15 or 16 as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at <a href="http://www.verizonenterprise.com/us/publications/service\_guide/">http://www.verizonenterprise.com/us/publications/service\_guide/</a> ("Companion Interstate Service").

#### Usage

#### **Definitions**

The following definitions will apply for all usage rates:

"Dedicated": A non-switched connection between a customer's premises and a Company Point of Presence.

<u>Local Network Connection</u>: A switched connection between a customer premises and a Company Point of Presence which is provided by the Company or a Company affiliate.

"Switched": A switched connection between a customer's premises and a Company POP which is not provided by the Company or a Company affiliate.

Card: 2/ Call origination using an Option OOOO Card.

#### Option OOOO Term

The Option OOOO Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option OOOO through the Option OOOOO Term Plan are subject to the terms and conditions outlined for MCI Business Service I in the Company's "Service Publication and Price Guide" located on the Company's website at www.mci.com, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option OOOO Card, Option OOOO Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option OOOO Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

<u>Term Commitment/Discounts</u>: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

| Term Commitment | <u>Discount</u> |
|-----------------|-----------------|
| 1 year          | 3%              |
| 2 year          | 6%              |
| 3 year          | 9%              |
| 4 year          | 9%              |
| 5 year          | 9%              |
|                 |                 |

### Minimum Charge

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

#### Verizon Business Services I Optional Calling Plan I 1/

[1/ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

To be eligible for this Program, customers: Must designate the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling; Must subscribe to Verizon Business Services I as described

in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at <a href="http://www.verizonenterprise.com/us/publications/service\_quide/">http://www.verizonenterprise.com/us/publications/service\_quide/</a>; ("Companion Interstate Service"); Must subscribe to service under Product Packages Guide Types 13, 14, 15 or 16 as describe in The Guide.

#### Usage Charges:

| ORIGINATION TYPE: OUTBOUND | TERMINATION TYPE: OUTBOUND | 1 YEAR TERM | 2 YEAR TERM | 3 YEAR TERM |
|----------------------------|----------------------------|-------------|-------------|-------------|
| LOCAL NETWORK CONNECTION   | LOCAL NETWORK CONNECTION   | \$0.0347    | \$0.0347    | \$0.0347    |
| LOCAL NETWORK CONNECTION   | DEDICATED                  | \$0.0347    | \$0.0347    | \$0.0347    |
| LOCAL NETWORK CONNECTION   | SWITCHED                   | \$0.0347    | \$0.0347    | \$0.0347    |
| DEDICATED                  | LOCAL NETWORK CONNECTION   | \$0.0347    | \$0.0347    | \$0.0347    |
| DEDICATED                  | DEDICATED OR SWITCHED      | \$0.0347    | \$0.0347    | \$0.0347    |
| SWITCHED / CARD 1/         | LOCAL NETWORK CONNECTION   | \$0.0596    | \$0.0596    | \$0.0596    |
| SWITCHED / CARD 1/         | DEDICATED                  | \$0.0596    | \$0.0596    | \$0.0596    |
| SWITCHED / CARD 1/         | SWITCHED                   | \$0.0596    | \$0.0596    | \$0.0596    |
|                            |                            |             |             |             |
| ORIGINATION TYPE: INBOUND  | TERMINATION TYPE: INBOUND  | 1 YEAR TERM | 2 YEAR TERM | 3 YEAR TERM |
| LOCAL NETWORK CONNECTION   | LOCAL NETWORK CONNECTION   | \$0.0347    | \$0.0347    | \$0.0347    |
| LOCAL NETWORK CONNECTION   | DEDICATED                  | \$0.0347    | \$0.0347    | \$0.0347    |
| LOCAL NETWORK CONNECTION   | SWITCHED                   | \$0.0596    | \$0.0596    | \$0.0596    |
| SWITCHED / CARD 1/         | LOCAL NETWORK CONNECTION   | \$0.0347    | \$0.0347    | \$0.0347    |
| SWITCHED / CARD 1/         | DEDICATED                  | \$0.0347    | \$0.0347    | \$0.0347    |
| SWITCHED / CARD 1/         | SWITCHED                   | \$0.0596    | \$0.0596    | \$0.0596    |

### 94.2 Option RRRR (Verizon Business Services II) 1/2/

[1/ Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.]

[2] Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014 1

Option RRRR is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. Option RRRR provides a service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination.

Except as otherwise specified, all domestic Option RRRR calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service Option G (MCI 800 Service) except where otherwise specified.

This tariff is being offered to customers that have a requirement to make intrastate calls. Intrastate service is provided in conjunction with interstate Verizon Business Service II service and is available only to customers subscribing to interstate Verizon Business Services II and Product Packages Guide Types 18, 19, 20 or 21 as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at <a href="www.verizonbusiness.com">www.verizonbusiness.com</a>; ("Companion Interstate Service").

### <u>Usage</u>

### **Definitions**

The following definitions will apply for all usage rates:

"Dedicated": A non-switched connection between a customer's premises and an Verizon Point of Presence.

<u>Local Network Connection</u>: A switched connection between a customer premises and a Verizon Point of Presence which is provided by Verizon or an Verizon affiliate.

"Switched": A switched connection between a customer's premises and an Verizon POP which is not provided by Verizon or an Verizon affiliate.

Card: 2/ Call origination using an Option RRRR Card.

### Option RRRR Term

The Option RRRR Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option RRRR through the Option RRRR Term Plan are subject to the terms and conditions outlined for MCI Business Service I in the Company's "Service Publication and Price Guide" located on the Company's website at www.mci.com, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option RRRR Card, Option RRRR Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option RRRR Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

| Term Commitment | <u>Discount</u> |
|-----------------|-----------------|
| 1 year          | 3%              |
| 2 year          | 6%              |
| 3 year          | 9%              |
| 4 year          | 9%              |
| 5 year          | 9%              |

### Minimum Charge

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

#### Verizon Business Services II Optional Calling Plan I 1/

[1/ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

To receive the following benefits of Verizon Business Services II Optional Calling Plan I, Customer must demonstrate to the Company reasonable satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services II if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Verizon Business Services II.

| ORIGINATION TYPE: OUTBOUND  | TERMINATION TYPE: OUTBOUND   | 1 YEAR TERM  | 2 YEAR TERM  | 3 YEAR TERM  |
|---|--|--|--|--|
| LOCAL NETWORK CONNECTION LOCAL NETWORK CONNECTION LOCAL NETWORK CONNECTION DEDICATED DEDICATED SWITCHED / CARD 1/ SWITCHED / CARD 1/ SWITCHED / CARD 1/ | LOCAL NETWORK CONNECTION DEDICATED SWITCHED LOCAL NETWORK CONNECTION DEDICATED OR SWITCHED LOCAL NETWORK CONNECTION DEDICATED SWITCHED | \$0.0347<br>\$0.0347<br>\$0.0347<br>\$0.0347<br>\$0.0347<br>\$0.0596<br>\$0.0596 | \$0.0347<br>\$0.0347<br>\$0.0347<br>\$0.0347<br>\$0.0347<br>\$0.0596<br>\$0.0596 | \$0.0347<br>\$0.0347<br>\$0.0347<br>\$0.0347<br>\$0.0347<br>\$0.0596<br>\$0.0596 |
| ORIGINATION TYPE: INBOUND   | TERMINATION TYPE: INBOUND  | 1 YEAR TERM  | 2 YEAR TERM  | 3 YEAR TERM  |
| LOCAL NETWORK CONNECTION<br>LOCAL NETWORK CONNECTION<br>LOCAL NETWORK CONNECTION<br>SWITCHED / CARD 1/<br>SWITCHED / CARD 1/                            | LOCAL NETWORK CONNECTION DEDICATED SWITCHED LOCAL NETWORK CONNECTION DEDICATED   | \$0.0347<br>\$0.0347<br>\$0.0596<br>\$0.0347<br>\$0.0347                         | \$0.0347<br>\$0.0347<br>\$0.0596<br>\$0.0347<br>\$0.0347                         | \$0.0347<br>\$0.0347<br>\$0.0596<br>\$0.0347<br>\$0.0347                         |

SWITCHED / CARD 1/ SWITCHED \$0.0596 \$0.0596 \$0.0596

.1 LD Voice 800 Minute Package for Verizon Business Lines or Trunks. 1/ If Customer selects the Long Distance (LD) Voice 800 Minute Package, Customer will pay the following flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 800 minutes per month originating from a Verizon business line or Verizon trunk (via Local Service - CLEC or Local Service – ILEC) associated with the LD Voice 800 Minute Package.

[1/ Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.]

| Agreement Term | MRC*    |
|----------------|---------|
| One Year       | \$28.00 |
| Two Years      | \$26.00 |
| Three Years    | \$24.00 |

 Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute of usage in excess of 800 in a month

Customer understands that the LD Voice 800 Minute Package is restricted in the following manner:

- (i) International LD, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 800 Minute Package.
  - (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
  - (iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services II Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION BY VERIZON OF THE LD VOICE 800 MINUTE PACKAGE AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

.2 <u>LD Voice 500 Minute Package for Verizon Business Lines or Trunks</u>. 1/ If Customer selects the Long Distance (LD) Voice 500 Minute Package, Customer will pay the following flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 500 minutes per month originating from a Verizon business line or Verizon trunk (via Local Service - CLEC or Local Service – ILEC) associated with the LD Voice 500 Minute Package.

[1/ Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.]

| Agreement Term | MRC*    |
|----------------|---------|
| One Year       | \$18.00 |
| Two Years      | \$17.00 |
| Three Years    | \$16.00 |

Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute of usage in excess of 500 in a month.

Customer understands that the LD Voice 500 Minute Package is restricted in the following manner:

- (i) International LD, Inbound (toll free), and calling card minutes are NOT included.
- Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 500 Minute Package.
  - (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
  - (iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services II Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION BY VERIZON OF THE LD VOICE 500 MINUTE PACKAGE AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

.3 LD Voice 300 Minute Package for Verizon Business Lines or Trunks. 1/ If Customer selects the Long Distance (LD) Voice 300 Minute Package, Customer will pay the following flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 300 minutes per month originating from a Verizon business line or Verizon trunk (via Local Service - CLEC or Local Service – ILEC) associated with the LD Voice 300 Minute Package.

[1/ Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.]

 Agreement Term
 MRC\*

 One Year
 \$12.00

 Two Years
 \$11.00

 Three Years
 \$10.00

 Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute of usage in excess of 300 in a month

EFFECTIVE: OCTOBER 1, 2017

Customer understands that the LD Voice 300 Minute Package is restricted in the following manner:

- International LD, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 300 Minute Package.
  - (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
  - (iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services II Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL

**RESULT IN** 

THE IMMEDIATE TERMINATION BY VERIZON OF THE LD VOICE 300 MINUTE PACKAGE AND THE RESUMPTION

OF

STANDARD RATES FOR AFFECTED SERVICES.

#### .4 LD Voice Package 1/

Customer will pay the following flat rate monthly recurring charge ("MRC"), fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 20,000 minutes per month originating from a T1 or PRI purchased from Verizon.

[1/ Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.]

| Agreement Term | MRC*     |
|----------------|----------|
| One Year       | \$725.00 |
| Two Years      | \$685.00 |
| Three Years    | \$650.00 |

<sup>\*</sup> Overage Rate: Customer will pay a per-minute charge of \$.05 for each minute in excess of 20,000 in a month.

Customer understands that the LD Voice Package is restricted in the following manner:

- (i) International long distance, Inbound (toll free), and calling card minutes are NOT included.
- ii) Customer may not utilize auto-dialers or any similar type of device in connection with the LD Voice Package.
- (iii) Customer may not utilize the LD Voice Package in any call center environment or in connection with any such similar environment.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION OF THE LD VOICE PACKAGE BY VERIZON AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

#### .96 Option VVVV (Verizon Business Services III) (Cont.)

Verizon Business Services III Optional Calling Plan I 1/2/

- [1/ Effective August 1, 2011, this plan will no longer be available to new customers.]
- [2/ Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

To receive the following benefits of Verizon Business Services III Optional Calling Plan I, Customer must demonstrate to the Company reasonable satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services III if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Verizon Business Services III.

| Origination Type: Outbound | Termination Type: Outbound | 1 Year Term | 2 Year Term | 3 Year Term |
|----------------------------|----------------------------|-------------|-------------|-------------|
| Local Network Connection   | Local Network Connection   | \$0.0347    | \$0.0347    | \$0.0347    |
| Local Network Connection   | Dedicated                  | \$0.0347    | \$0.0347    | \$0.0347    |
| Local Network Connection   | Switched                   | \$0.0347    | \$0.0347    | \$0.0347    |
| Dedicated                  | Local Network Connection   | \$0.0347    | \$0.0347    | \$0.0347    |
| Dedicated                  | Dedicated or Switched      | \$0.0347    | \$0.0347    | \$0.0347    |
| Switched/Card 1/           | Local Network Connection   | \$0.0596    | \$0.0596    | \$0.0596    |
| Switched/Card 1/           | Dedicated                  | \$0.0596    | \$0.0596    | \$0.0596    |

| Switched/Card 1/          | Switched                  | \$0.0596    | \$0.0596    | \$0.0596    |
|---------------------------|---------------------------|-------------|-------------|-------------|
| Origination Type: Inbound | Termination Type: Inbound | 1 Year Term | 2 Year Term | 3 Year Term |
| Local Network Connection  | Local Network Connection  | \$0.0347    | \$0.0347    | \$0.0347    |
| Local Network Connection  | Dedicated                 | \$0.0347    | \$0.0347    | \$0.0347    |
| Local Network Connection  | Switched                  | \$0.0596    | \$0.0596    | \$0.0596    |
| Switched/Card 1/          | Local Network Connection  | \$0.0347    | \$0.0347    | \$0.0347    |
| Switched/Card 1/          | Dedicated                 | \$0.0347    | \$0.0347    | \$0.0347    |
| Switched/Card 1/          | Switched                  | \$0.0596    | \$0.0596    | \$0.0596    |

### Verizon Business Services III Optional Calling Plan II

To receive the following benefits of Verizon Business Services III Optional Calling Plan II, Customer must be a Maryland state agency, and must have submitted an RFP, accepted the rates below and demonstrate to the Company reasonable satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services III if it does not receive the benefits of this plan.

| Origination Type: Inbound | Termination Type: Inbound | 5 Year Term |
|---------------------------|---------------------------|-------------|
| Local Network Connection  | Local Network Connection  | \$0.0328    |
| Local Network Connection  | Dedicated                 | \$0.0198    |
| Local Network Connection  | Switched                  | \$0.0328    |
| Switched/Card 1/          | Local Network Connection  | \$0.0328    |
| Switched/Card 1/          | Dedicated                 | \$0.0198    |
| Switched/Card 1/          | Switched                  | \$0.0328    |

.1 LD Voice 800 Minute Package for Verizon Business Lines or Trunks. If Customer selects the Long Distance (LD) Voice of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 800 minutes per month originating from a Verizon business line or Verizon trunk (via Local Service - CLEC or Local Service – ILEC) associated with the LD Voice 800 Minute Package.

| Agreement Term | MRC*    |
|----------------|---------|
| One Year       | \$28.00 |
| Two Years      | \$26.00 |
| Three Years    | \$24.00 |

\* Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute of usage in excess of 800 in a month.

Customer understands that the LD Voice 800 Minute Package is restricted in the following manner:

- (i) International LD, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound
  Domestic LD Voice service on the business line or trunk associated with the LD Voice 800 Minute Package.
  - (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
  - (iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services III Long Distance Voice Term and Volume Discount Schedule.
- .2 LD Voice 500 Minute Package for Verizon Business Lines or Trunks. If Customer selects the Long Distance (LD) Voice 500 Minute Package, Customer will pay the following flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 500 minutes per month originating from a Verizon business line or Verizon trunk (via Local Service CLEC or Local Service ILEC) associated with the LD Voice 500 Minute Package.

| MRC*    |
|---------|
| \$18.00 |
| \$17.00 |
| \$16.00 |
|         |

 Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute of usage in excess of 500 in a month.

Customer understands that the LD Voice 500 Minute Package is restricted in the following manner:

- (i) International LD, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound

  Domestic LD Voice service on the business line or trunk associated with the LD Voice 500 Minute Package.
  - (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
  - (iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services III Long Distance Voice Term and Volume Discount Schedule.

.3 LD Voice 300 Minute Package for Verizon Business Lines or Trunks. If Customer selects the Long Distance (LD) Voice 300 Minute Package, Customer will pay the following flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 300 minutes per month originating from a Verizon business line or Verizon trunk (via Local Service - CLEC or Local Service - ILEC) associated with the LD Voice 300 Minute Package.

| Agreement Term | MRC*    |
|----------------|---------|
| One Year       | \$12.00 |
| Two Years      | \$11.00 |
| Three Years    | \$10.00 |

 Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute of usage in excess of 300 in a month.

Customer understands that the LD Voice 300 Minute Package is restricted in the following manner:

- (i) International LD, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound
  Domestic LD Voice service on the business line or trunk associated with the LD Voice 300 Minute Package.
  - (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
  - (iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services III Long Distance Voice Term and Volume Discount Schedule.

### .4 <u>LD Voice Package</u>

Customer will pay the following flat rate monthly recurring charge ("MRC"), fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 20,000 minutes per month originating from a T1 or PRI purchased from Verizon.

| Agreement Term   | MRC*     |  |
|--|----------|--|
| One Year   | \$725.00 |  |
| Two Years  | \$685.00 |  |
| Three Years  | \$650.00 |  |
| * Overage Rate: Customer will pay a per-minute charge of \$.05 for each minute in excess of 20,000 in a month. |          |  |

Customer understands that the LD Voice Package is restricted in the following manner:

- (i) International long distance, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the LD Voice Package.
- (iii) Customer may not utilize the LD Voice Package in any call center environment or in connection with any such similar environment.

## **GRANDFATHERED SERVICES**

Grandfathered Services are furnished subject to all the Rules and Regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made.

### 1. <u>Prepaid Debit Travel Card Service</u>

Prepaid Debit Travel Card Service is a prepaid long distance calling card service under which users purchase cards in predetermined amounts for long distance usage. Two types of prepaid debit travel cards are offered: refreshable or disposable. With refreshable cards, customers can increase the balance on the card by contacting the carrier. Disposable cards are not refreshable. The service is accessed through a toll-free number. As users access the service their usage and required taxes are automatically deducted from the remaining card balance. Travel card calls are billed in one minute initial and additional increments.

| Card Value | Per Minute Rate |
|------------|-----------------|
| \$ 3.00    | \$0.6000        |
| 5.00       | 0.5000          |
| 7.50       | 0.4000          |
| 10.00      | 0.3333          |
| 20.00      | 0.3125          |
| 25.00      | 0.2777          |
| 30.00      | 0.3000          |

35.00 0.2800 40.00 0.2816 50.00 0.2500

#### 3.1 CALLING PLANS

### .2 <u>Verizon Business Service 90 Day Satisfaction Guarantee</u>

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement") may terminate such Agreement (and all services under it) at any time within 90 days of the Agreement Effective Date by providing written notice of termination to Verizon within that 90-day period.

EFFECTIVE: OCTOBER 1, 2017

#### Eligibility: Customer:

- must sign the Agreement including this plan, and submit it to Company; and,
- may not have had any Verizon billing for services received within the 90 days before signing the Agreement.

#### Other Conditions:

Customer must provide Company with at least 30 days written notice in advance of their requested date of termination in accordance with the Notice provision in the Agreement (longer notice is required for international service). Company will implement that termination within 60 days of the date it receives Customer notification.

Customers who terminate service by invoking this 90 Day Satisfaction Guarantee will be required to repay all credits, including installation credits, received up to the service termination date, as well as the pro-rata value of any promotional benefits for which Customer has not met the full requirements for those benefits (including without limitation any credits already received or charges waived).

Customer will have no obligation to fulfill any Annual Volume Commitment applicable under the Agreement.

### .3 <u>Verizon Business Service Install Guarantee</u>

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement") is eligible to receive a credit if Company fails to install an eligible service ordered under the Agreement and this tariff so that it is available to Customer for use on or before the date Company has told Customer it will be installed and available for Customer use ("Late Installation"). The credit amount will equal the amount paid by Customer for the installation of the service subject to the Late Installation, and will be applied against charges for interstate service under the Agreement, excluding third-party charges, pass-through charges and expedite charges.

### Eligibility:

- Customer must execute the Agreement including this plan, and submit it to Company;
- Customer must successfully submit a completed Installation Commitment Submission Form, using the online process established by Company for this purpose (https://customercenter.verizon.com/installguarantee), within 30 days of the date Company has told the Customer the service will be installed and available for Customer use;
- the Late Installation must not result from a Customer change to an order or any other Customer act or omission;
- eligible services must be provided and located entirely in the U.S. Mainland; and
- eligible services are those provided under the Agreement by an MCI Legacy Company.

### Other Conditions:

Customer may not receive any discounts based on term and volume commitments, excluding affinity program discounts, or the benefits of a Special Customer Arrangement (SCA) or Product Package, (other than Product Packages Guide Types 13, 14, 15, 16, 18, 19, 20, 21, 22 and 23) as provided in the "Service Publication and Price Guide" (The Guide) located on the Company's website at <a href="https://www.verizonbusiness.com/publications/service\_guide">www.verizonbusiness.com/publications/service\_guide</a> ("Companion Interstate Service").

The credit amount is based on Company installation charges only. Vendor, LEC or other third-party installation charges are not included in the credit amount.

The credit may only be applied against invoices for services provided, under this Agreement, by MCI Legacy Company.

# Verizon Business Services Billing Guarantee Plan 1/ [1/ Effective May 1, 2011, this plan will no longer be available to new customers.]

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement") including an Eligible Service (defined below) will be eligible to receive a credit if, with respect to an

Eligible Service, Company fails to do either of the following:

 Respond to a Customer billing inquiry by sending Customer a Resolution Letter (defined below) addressing that inquiry within 45 days of the date Customer submits a Billing Inquiry Form (defined below); and/or,

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(ii) Provide Customer with an invoice that reflects the result of that resolution within the first two invoices following the date of the Resolution Letter.

The amount of the credit that a Customer can receive is indicated in the table below, based on the Annual Volume Commitment in Customer's Agreement.

| Annual Volume Commitment | Credit  |
|--------------------------|---------|
| Less than \$60,000       | \$500   |
| \$60,000 - \$300,000     | \$1,250 |
| \$300,001 - \$600,000    | \$2,500 |
| Greater than \$600,000   | \$5,000 |

<u>Definitions:</u> For purposes of this plan offering only, the following definitions apply:

Billing Accuracy Response: Company's written confirmation to Customer of receipt of a Billing Inquiry Form.

<u>Billing Issue</u>: An invoiced charge for MCI Legacy Company-provided service which Customer alleges to differ from the rate specified in Customer's written agreement for that service and which is not in the Customer's favor.

Eligible Service: Long Distance Voice Services-CLEC and U.S. Private Line Services.

Resolution Letter: Company's written notice to Customer in response to a Billing Inquiry Form submission which specifies Company's determination, in the Company's sole discretion, of the rate set forth in Customer's written agreement for the charge which is the basis of Customer's billing Issue.

#### Eligibility:

- Customer must successfully submit a completed Billing Inquiry Form, using the online process established by Company for this purpose (https://customercenter.verizon.com/billingguarantee), within 60 days of the date of the affected invoice, concerning invoiced charges that differ adversely from the charges due under Customer's Agreement and applicable tariffs; and
- eligible services must be provided and located entirely in the U.S. Mainland.

### 4. <u>Verizon Business Services Billing Guarantee Plan (Cont.)</u>

In order for a Billing Issue to be eligible:

Customer must notify the Company of the Billing Issue via a completed Billing Inquiry Form, which is found at a Company-designated Internet site, and which must be received by the Company within 60 days of the date of the invoice on which the Billing Issue appears;

the rate or charge which is the basis of a Billing Issue must be a charge for an Eligible Service; and,

the rate or charge which is the basis of a Billing Issue may not be, in the Company's sole determination:

- the subject of another Customer Billing Inquiry Form;
- a pass-through charge or a charge imposed by a third party charges, tax, or Governmental charge or surcharge or the subject of a claim of fraud; and/or
- one for which Customer has received an alternative credit or other credit to resolve the Billing Issue.

The Billing Inquiry Form must specify a single Billing Issue and:

the Customer's Company account number; the date of the invoice containing the Billing Issue; the service type of the Billing Issue; and, a description of the Billing Issue.

Customer must supply to Company any additional information requested by Company within three business days of the request.

#### Other Requirements:

Customer may not receive more than one credit for any and all invoices dated in the same month, regardless of the number of its agreements, services, or billing inquiries. If a similar issue arises in a subsequent month, Customer may submit a new Billing Inquiry Form for that subsequent month (subject to the one-credit-per-month limitation stated in the preceding sentence).

Company will determine whether any credit is due, the credit amount, and the account level at which the credit will be applied, in its sole discretion.

If the Agreement's Initial Term expires, or if Customer terminates the Agreement or the service to which the Billing Inquiry Form relates prior to the month the credit is to be applied, Customer will not be eligible for the credit and any unused credit amount at the time of termination of service will be forfeited by the Customer.

The credit may only be applied against invoices for services provided, under this Agreement, by MCI Legacy Company.

Customer may not receive any discounts based on term and volume commitments, excluding affinity program discounts, or the benefits of a Special Customer Arrangement (SCA) or Product Package, other than Product Packages Guide Types 13, 14, 15, 16, 18, 19, 20, 21, 22 and 23 on Eligible Service as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at <a href="https://www.verizonbusiness.com/publications/service\_guide">www.verizonbusiness.com/publications/service\_guide</a> ("Companion Interstate Service").

#### 5. <u>LD Voice Outbound 60 Plan</u> 1/

[1/ Effective October 29, 2009, this plan is no longer available to new customers.]

Offer: Company Customers contracting for Long Distance Voice Services (LD Service) provided by MCI Communications Services, Inc. d/b/a Verizon Business Services for the first time will receive a credit (equal to two months Outbound LD Service usage, as described further below) in each succeeding 12-month period (not to exceed a total of three credits) following the date on which the LD Service pricing becomes effective for such Customer, during the Term of its master agreement. The credit will be provided in accordance with the following table, with the month in which the LD Service pricing becomes effective as Month 1, and will be applied to Outbound LD Service usage charges (regardless of local carrier). The amount of the credit is equal to two times the Customer's average monthly Intra-LATA toll, intrastate and interstate Outbound LD Service per-minute usage charges for the 3-month period specified in the following table:

| 12-Month Period | 3-Month Period for Calculating<br>Average Outbound LD Service<br>Monthly Per-Minute Usage | Month in which Credit is<br>Provided |
|-----------------|---|--------------------------------------|
| Months 1 – 12   | Months 6 through 8  | Month 9                              |
| Months 13 – 24  | Months 18 through 20  | Month 21                             |
| Months 25 – 36  | Months 30 through 32  | Month 33                             |

<u>Eligibility</u>: The Customer must sign and submit a service agreement (or amendment) for Outbound LD Service including this plan.

#### Other Conditions:

A Customer receiving the benefits of this plan may not receive the benefits of Product Package Guide Type 1 and LD Voice Interstate 30 Promotion as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service\_guide ("Companion Interstate Service").

- This plan is applicable only for Outbound LD Service within the 48 contiguous states with the exception of
  intrastate usage in South Dakota, to which this plan is not applicable.
- Existing Company Local Business Customers must have a minimum of 33 months remaining in the term of their agreement to receive 3 credits; 21 months remaining to receive 2 credits and at least 9 months remaining to receive 1 credit.

Notwithstanding the foregoing, if Customer terminates all Outbound LD Service upon which the credits under this plan are calculated before all of the credits under this plan are issued to Customer, any unissued credits are forfeited and not owed.

Customers renewing contracts for – Outbound Interstate and Intrastate Long Distance Voice Service ("Outbound LD Service") provided by MCI Communications Services, Inc. d/b/a Verizon Business Services will receive the following plan rates when such Outbound LD Service terminates to Verizon Wireless (such service and rates hereinafter referred to in the aggregate as the "Plan Service"), based in part on the Annual Volume Commitment of Customer's master service agreement. The rates for the applicable Intrastate Plan Service are identified in the table below:

#### Intrastate

| Term Length | 1 Year        | Term        | 2 Year        | Term        | 3+ Yea        | ar Term     |  |
|-------------|---------------|-------------|---------------|-------------|---------------|-------------|--|
| State       | Rate Type     |             |               | Rate Type   |               | Rate Type   |  |
|             | Origination / | Termination | Origination / | Termination | Origination / | Termination |  |
|             | Switched      | Dedicated   | Switched      | Dedicated   | Switched      | Dedicated   |  |
|             | to            | /Local      | to            | /Local      | to            | /Local      |  |
|             | Verizon       | to          | Verizon       | to          | Verizon       | to          |  |
|             | Wireless      | Verizon     | Wireless      | Verizon     | Wireless      | Verizon     |  |
|             |               | Wireless    |               | Wireless    |               | Wireless    |  |
| Maryland    | 0.0736        | 0.0536      | 0.0714        | 0.0520      | 0.0694        | 0.0504      |  |

Interstate: Interstate rates for this plan are available and can be found in Verizon's Service Publication and Price Guide in the Currently Offered Promotions section of Interstate Telecommunications Services (http://www.verizonbusiness.com/us/publications/service\_guide/products/products\_currently\_available/).

### Conditions:

- Customer must have signed and submitted a master service agreement with the Company or amendment thereto that includes the Plan Service.
- Customer's master service agreement must have a minimum one-year, two-year, or three-year Term commitment, as applicable, to qualify for the accompanying plan rate.
- 3. Customer must supply the Verizon Wireless ANIs to be covered by this plan.
- The Outbound LD Service to which these plan rates apply must be subject to a Company pricing program known as VBS II or VBS III.
- 5. Customer may not receive the benefits of any additional discounts.
- 6. This plan is applicable only to Plan Service located entirely within the 48 contiguous states and Hawaii.

# 7. <u>General Installation Waiver Plan</u> <u>1</u>/ <u>2</u>/

- [1/ Also known as General Installation Waiver Plan (v3.0).]
- [2/ Effective April 1, 2011, this plan will no longer be available to new customers.]

Subject to the Conditions below, Company will waive the non-recurring installation charges for eligible services in the table below and for related local loop access service (if any) provided by a U.S. MCI Legacy Company under Customer's master service agreement.

| Eligible Services   | Exclusions To Eligible Services (without limitation)  |
|---|---|
| Network Services Local Access Service - DS0 (Hubless) Access, T-1 Digital Access and DS-3 Local Access only | <ul> <li>OCn and Higher</li> <li>Non-recurring charges for special construction and network<br/>diversity</li> </ul>              |
| Long Distance Voice Services  | <ul> <li>Features(Packages and Ala Carte)</li> <li>TF/DA Listing</li> <li>ITFS Service Fees</li> <li>UIFN Registration</li> </ul> |
| U.S. Private Line Services  |   |

### Conditions:

- 1. New circuits (or equivalent service units) are eligible for this plan.
- 2. Existing circuits (or equivalent service units) that are upgraded to an eligible

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port type/speed are eligible for this plan.

- Customer commits to paying for the new circuit (or equivalent service unit) of the eligible service to which
  the benefits of this plan apply (each a "Plan Circuit") and the associated local access loop, for a minimum
  of 1 year.
  - Customers who terminate any Plan Circuit or the associated local access loop before one
    year will be billed and required to pay all charges otherwise waived under this plan.
- 4. Orders may be expedited, but applicable expedite fees must be paid.
- Customer will receive this plan waiver benefit on any eligible service provided under this plan during the Term of the agreement of which it is a part. Other charges, including without limitation usage charges,

| m   | 2 Year Term |                            | 3 Year Term |                            |
|---|-------------|----------------------------|-------------|----------------------------|
| PRI BizPak Bundle   | Plan<br>MRC | Additional MRC<br>Discount | Plan<br>MRC | Additional MRC<br>Discount |
| Local and Long Distance OCP                                     | \$1,114.50* | 15%                        | \$1,114.50* | 15%                        |
| First 2 Local Service DID Blocks (20 DIDs per Block)**          | \$12.50***  | 15%                        | \$12.50***  | 15%                        |
| Local Service Caller ID with Name                               | \$60***     | 15%                        | \$60***     | 15%                        |
| Internet Dedicated PPO T1 Port and T1 Digital Access Local Loop | \$565       | -                          | \$530       | -                          |

<sup>\*</sup> Plan MRC allocated charges = \$501.53 for Local and \$612.97 for LD.

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harges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

### 10. PRI BizPak Plan 1/

[1/ Effective October 29, 2009, this plan is no longer available to new customers.]

Subject to the conditions below, Customers under a Verizon Business services agreement ("Agreement") and who simultaneously order for the first time the "PRI BizPak" bundle which consists of; 1) Local and Long Distance Optional Calling Plan as described on the Guide for Verizon Business Services (VBS) I and VBS II – Pre July 1, 2007 – Offer C; and VBS II Post July 1, 2007 and VBS III – Offer C Flat with Cap, (collectively referred to as "Local and Long Distance OCP"); 2) The Local Service features specified in the table below; and 3) Bundled Internet Dedicated Price Protected Option (PPO) T1; and 4) T-1 Digital Access loop (T-1 Local Loop); and related Customer Premises Equipment (CPE) ("Plan Services") will receive the following monthly recurring discounts and monthly recurring charges ("MRCs") specified in the table below for the Term of the Agreement, based on the length of the Term Customer committed to in the Agreement ("Commitment Period"):

### Conditions

- 1. New and renewing Customers must sign an Agreement with a minimum 2 year Term commitment.
- 2. Existing Customers must have a minimum of 1 year remaining on their Term commitment.
- 3. This plan is available only for Plan Services under the VBS I, VBS II or VBS III pricing plans.
- 4. Customer location is eligible to receive the benefits of this plan providing the plan services are available from

<sup>\*\*</sup> Additional DID Blocks may be purchased at standard rates.

<sup>\*\*\*</sup> Plan MRC is standard Guide pricing.

one of the Serving Wire Centers as notated in the Guide: <a href="http://www.verizonbusiness.com/external/service\_guide/reg/pr\_internet\_dedicated\_bundled\_ppo\_t1\_select\_ii\_clii\_list.xls">http://www.verizonbusiness.com/external/service\_guide/reg/pr\_internet\_dedicated\_bundled\_ppo\_t1\_select\_ii\_clii\_list.xls</a>.

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- Orders may be expedited, but applicable expedite fees will apply.
- This plan is applicable only for Plan Services located entirely within the 48 contiguous states. Alaska, Hawaii, Puerto Rico, and any foreign countries are not eligible.
- 7. Circuits receiving the benefits of this plan may not receive the benefits of any of the following promotions/plans: Internet T1 and NxT1 IP Port Only; New Service CPE Rebate; LD Voice Outbound 60; LD Voice 20K Minute Package for T1/PRIs (BSG); LD Voice 300 / 500 / 800 Minute Packages for Business Lines and Trunks (BSG); LD Voice Inbound 60; LD Voice Wireline to Wireless; Local Voice Line Rewards 60; Local Voice PRI / T1 Rewards 60 Promotions; Local Voice PRI Renewal Offer; and the Local Voice Multi-State Metered T1/ ISDN PRI Program.
- 8. Unless explicitly stated otherwise, plan rates/discounts are in lieu of all other discounts.
- Verizon reserves the right to discontinue any or all Plan Services at the time it is determined that Plan Services were deployed in a manner contrary to the terms of the plan offer.

#### 12. RVP Checkbook – Monthly Option – 1 Year Term Plan

Subject to the Conditions below, a Customer signing a new Company master service agreement ("Agreement") will receive a credit equal to 15% of the Total Contract Volume Commitment, defined as the Annual Volume Commitment multiplied by the number of years in the initial Term of the Agreement (the "Checkbook Credit").

Customer will receive 1/12th of the total credit on a monthly basis, with the first credit in the third month following the Effective Date of the Agreement. The amount received in the third month also will include the credit amounts for months 1 and 2. Thereafter, Customer will receive equal portions of the credit for the remaining months of the initial Term of the Agreement (months 4 through 12).

### Conditions:

- 1. The plan must be included in the signed Agreement.
- Customer must execute a contract with a minimum 1 year Term under which Customer subscribes to one or more of
  the following MCI Legacy Company-provide Service: U.S. Private Line Services, Verizon Business Services (VBS) II
  and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.
- 3. The maximum cumulative credit that Customer may receive under this plan is \$100,000.
- 4. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
- The benefits of this plan may not be used in conjunction with the following promotions/plans: Checkbook 2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, Checkbook Single Credit Option and RVP Checkbook (all terms).
- 6. If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of termination is forfeited.
- The Checkbook Credit may only be applied against invoices for services provided under the Agreement, by MCI Legacy Company.

### 13. RVP Checkbook – Monthly Option – 2 Year Term Plan

Subject to the Conditions below, a Customer signing a new Company master service agreement ("Agreement") will receive a credit equal to 15% of the Total Contract Volume Commitment, defined as the Annual Volume Commitment multiplied by the number of years in the initial Term of the Agreement (the "Checkbook Credit").

Customer will receive 1/24th of the total credit on a monthly basis, with the first credit in the third month following the Effective Date of the Agreement. The amount received in the third month also will include the credit amounts for months 1 and 2. Thereafter, Customer will receive equal portions of the credit for the remaining months of the initial Term of the Agreement (months 4 through 24).

### Conditions:

The plan must be included in the signed Agreement.

- Customer must execute a contract with a minimum 2 year Term under which Customer subscribes to one or more of
  the following MCI Legacy Company-provide Service: U.S. Private Line Services, Verizon Business Services (VBS) II
  and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.
- 3. The maximum cumulative credit that Customer may receive under this plan is \$175,000.
- 4. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
- The benefits of this plan may not be used in conjunction with the following promotions/plans: Checkbook 2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, Checkbook Single Credit Option and RVP Checkbook (all terms).
- 6. If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of termination is forfeited.
- The Checkbook Credit may only be applied against invoices for services provided under the Agreement, by MCI Legacy Company.

### 14. RVP Checkbook – Monthly Option – 3-5 Year Term Plan

Subject to the Conditions below, a Customer signing a new Company master service agreement ("Agreement") will receive a credit equal to 15% of the Total Contract Volume Commitment, defined as the Annual Volume Commitment multiplied by the number of years in the initial Term of the Agreement (the "Checkbook Credit").

Customer will receive 1/36th of the total credit on a monthly basis, with the first credit in the third month following the Effective Date of the Agreement. The amount received in the third month also will include the credit amounts for months 1 and 2. Thereafter, Customer will receive equal portions of the credit for months 4 through 36 of the initial Term of the Agreement.

#### Conditions

- 1. The plan must be included in the signed Agreement.
- Customer must execute a contract with a 3, 4 or 5 year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provide Service: U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.
- The maximum cumulative credit that Customer may receive under this plan is \$250,000.
- 4. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
- The benefits of this plan may not be used in conjunction with the following promotions/plans: Checkbook 2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, Checkbook Single Credit Option and RVP Checkbook (all terms).
- If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of termination is forfeited.
- The Checkbook Credit may only be applied against invoices for services provided under the Agreement, by MCI

### 15. Mid-term AVC Upgrade Checkbook Plan

Subject to the Conditions below, a Customer signing an amendment to add eligible service(s) or additional circuits of an existing eligible service and increase the Annual Volume Commitment ("AVC") of their existing Verizon Business service agreement ("Agreement") will receive a credit equal to 10% of the difference between the existing AVC and the new AVC established under this plan (the "Checkbook Credit").

Customer will receive the Checkbook Credit on a monthly basis, with the first credit applied to the invoice for the third month following the Effective Date of the amended Agreement. Each credit will be calculated by dividing the total amount of the Checkbook Credit by the number of months remaining in the initial term of the Agreement. The total credit amount received in the third month also will include the credit amounts for months one and two. Thereafter, Customer will receive equal portions of the remaining credit in each of the remaining months of the initial Term of the Agreement.

### Conditions

- The plan must be included in the signed Agreement.
- Customer must execute a contract with a minimum one-year Term under which Customer subscribes to one or more of the following MCI Legacy Company provided services:

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| Local Service                          |
|--|
| Long Distance Voice Services           |
| Network Services Local Access Services |
| U.S. Private Line Service              |

- 3. The maximum cumulative credit that Customer may receive under this plan is \$100,000.
- Eligible charges against which the Checkbook Credit may be applied include, but are not limited to, usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges).
- 5. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges. Customer agrees to pursue any tax refunds generated as a result of this plan directly with the pertinent tax authority.
- 6. If Customer renews or terminates the amended Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of such renewal or termination is forfeited.
- The Checkbook Credit may only be applied against invoices for services provided by MCI Legacy Company under the amended Agreement.
- 16. General Installation Waiver Plan (v.4.0) 1/

[1/ Also known as General Installation Waiver Plan (v5.0). 2/ Effective September 1, 2011, General Installation Waiver Plan (v4.0) will no longer be available to new customers.]

[2/ Effective July 22, 2013, General Installation Waiver Plan (v5.0) will no longer be available to new customers.]

Subject to the Conditions below, Company will waive the non-recurring installation or start-up charges for eligible services in the table below and for related local loop access service (if any) provided by a U.S. MCI Legacy Company under a Customer's master service agreement.

| Eligible Services  | Exclusions To Eligible Services (without limitation)   |
|--|--|
| Network Services Local Access Service -<br>DS0 (Hubless) Access, T-1 Digital Access and DS-3 Local Access only | OCn and Higher     Non-recurring charges for special construction and network diversity        |
| Long Distance Voice Services   | Features(Packages and Ala Carte)     TF/DA Listing     ITFS Service Fees     UIFN Registration |
| U.S. Private Line Services   |  |

### Conditions:

- 1. Only new circuits (or equivalent service units) are eligible for this plan.
- Existing circuits (or equivalent service units) that are upgraded to an eligible port type/speed are eligible for this plan.
- 3. A Customer subscribing to this plan commits to paying for the new circuit (or equivalent service unit) of the eligible service to which the benefits of this plan apply (each a "Plan Circuit") and the associated local access loop, for a minimum of one year. Customers who terminate any Plan Circuit or the associated local access loop before one year will be billed and required to pay all charges otherwise waived under this plan.
- 4. Orders may be expedited, but applicable expedite fees must be paid.

5. Customer will receive this plan waiver benefit on any eligible service provided under this plan during the Term of the agreement of which it is a part. Other charges, including without limitation other non-recurring charges, customer install or labor charges, project and professional services charges, usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

### 17. <u>Long Distance Migration Plan – VSSI</u>

#### Scope of Service

MCI Communications Services, Inc. d/b/a Verizon Business Services ("Verizon Business") assumed the long distance contracts of certain customers under the Enterprise Connections and Simple Connections plans offered by Verizon Select Services Inc. ("VSSI"), an affiliate of Verizon Business. On or after November 15, 2012, these contracts were assigned to Verizon Business and as of the effective date of each assignment, Verizon Business became the preferred interexchange carrier ("PIC") for such customers (unless such customers changed their PIC to another carrier before assignment). As of the effective dates, Verizon Business will provide outbound long distance services to such customers in accordance with the rates, terms and conditions of the customers' contract with VSSI, the template for which is set forth below.

#### Standard Terms and Conditions

The terms and conditions contained in the VSSI contract template (Telecommunications Service Agreement and Exhibit A) posted on the Guide at <a href="http://www.verizonbusiness.com/external/service\_quide/reg/cp\_vssi\_long\_distance\_migration\_plan.htm">http://www.verizonbusiness.com/external/service\_quide/reg/cp\_vssi\_long\_distance\_migration\_plan.htm</a>, which has been assigned to Verizon Business, apply.

#### Rates

In order to receive the rates, terms and conditions of these outbound long distance voice services, the customer must be a former VSSI customer whose contract was assigned to Verizon Business. Such rates, terms and conditions are not available to other customers.

The applicable standard rate is listed below, with the following exceptions:

- 1) Verizon Business state specific surcharges will apply as may be applicable.
- Verizon Business Directory Assistance and Operator Assistance charges will apply as specified in Sections B-6.04 and C-3.025.

Qualified customers will pay the following intrastate rate (in addition to the exceptions as noted above):

Rate per Minute: \$0.0744

### 18. General Installation Waiver Plan (v6.0)

Subject to the Conditions below, Company will waive the non-recurring installation or start-up charges for eligible services in the table below and for related local loop access service (if any) provided by a U.S. MCI Legacy Company under a Customer's master service agreement.

| Eligible Services  | Exclusions To Eligible Services (without limitation)  |
|--|---|
| Network Services Local Access Service -<br>DS0 (Hubless) Access, T-1 Digital Access and DS-3 Local Access only | OCn and Higher     Non-recurring charges for special construction and network diversity   |
| Long Distance Voice Services   | <ul> <li>Features(Packages and Ala Carte)</li> <li>TF/DA Listing</li> <li>ITFS Service Fees</li> <li>UIFN Registration</li> </ul> |
| U.S. Private Line Services   |   |

### Conditions:

1. This plan must be included in the Customer's Agreement.

- Only new circuits (or equivalent service units), and existing circuits (or equivalent service units) that are upgraded to an eligible port type/speed are eligible for this plan.
- 3. A Customer subscribing to this plan commits to paying for the new circuit (or equivalent service unit) of the eligible service to which the benefits of this plan apply (each a "Plan Circuit") and the associated local access loop, for a minimum of one year. Customers who terminate any Plan Circuit or the associated local access loop before one year will be billed and required to pay all charges otherwise waived under this plan.
- 4. Orders may be expedited, but applicable expedite fees must be paid.
- 5. Customer will receive this plan waiver benefit on any eligible service provided under this plan during the Term of the agreement of which it is a part. Other charges, including without limitation other non-recurring charges, customer install or labor charges, project and professional services charges, usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

### 4. <u>CCSA SERVICE</u>

#### .01 General Description

.011 CCSA Service does not involve the provision of INTEREXCHANGE communications channels, but rather is offered as a switching service interconnecting network trunks, including circuits and services provided either by MCI WORLDCOM or by other Participating Carriers. 1/2 Use of MCI's common control switching machines in connection with this offering may be shared with other customers or other offerings.

[1] Customers who elect to gain access to MCI's Metered Use Service Option C (MCI WATS) in connection with CCSA Service will be billed for monthly usage on the basis of the Tier 1, Service Area 5, hourly rates specified in Section C-3.041122 for their respective originating city. However, for such CCSA-related Metered Use Service Option C usage, the average monthly minutes of use for each rate period per access line will be calculated based upon the average monthly minutes of total traffic for each rate period per CCSA Dedicated Access Arrangement. The resulting effective per minute rate will then be applied to the customer's Metered Use Service Option C Tier 1 usage. The effective per minute rate for Tier 2 usage will remain unaffected by the above.]

Feature Limitations

O12 Two customer options are available under this service: A full service version, Option A (Telemanagement) and a limited service version, Option B (Least Cost Routing). Outlined below are the features available, at the customer's option, which are included under the basic monthly recurring charges, along with the limitations associated with each option:

|                                     | realure Limitations |                        |
|-------------------------------------|---------------------|------------------------|
| Basic Features                      | Option A            | Option B               |
| Least-Cost-First-Routing            |                     |                        |
| An arrangement to provide automatic | Route choices       | Limited to three       |
| selection of the least expensive    | limited to          | route choices          |
| facility available for each inter-  | total switch        |                        |
| city call on an on-line basis.      | capacity            |                        |
| <b>,</b>                            |                     |                        |
| Authorization/Accounting Codes      |                     |                        |
| Dialed prefix codes to identify     | Limited to 999      | Authorization codes    |
| the calling party or division for   | codes per dedi-     | are not available.     |
| authorization or accounting         | cated access        | Two digit accounting   |
| purposes. The customer may          | arrangement         | codes are available    |
| select either authorization or      | aagoo               | as a separate option   |
| accounting codes as part of the     |                     | under Section 6.0212.  |
| basic service.                      |                     | under 6660011 6.62 12. |
| buolo doi vido.                     |                     |                        |
| Abbreviated Dialing Codes           |                     |                        |
| (Speed Numbers)                     |                     |                        |
| Dialed codes to place calls to      | Limited to two      | Not Available          |
| frequently dialed numbers for       | codes per dedi-     | 110t7tranablo          |
| the purpose of convenience.         | cated access        |                        |
| the purpose of convenience.         | arrangement         |                        |
| Priority Level Routing Arrangement  | arrangement         |                        |
| An arrangement to apply routing     | Limited to 3        | Not Available          |
| restrictions to certain trunk       | priority levels.    | NOT AVAIIABLE          |
| groups based upon individual        | Feature is avail-   |                        |
| authorization codes. The customer   | able only if the    |                        |
| shall designate priority level      | authorization code  |                        |
| • , ,                               | feature is also     |                        |
| assignments for its personnel       | realure is also     |                        |

Not Available

by authorization code. selected.

Tone Notification Before Automatic Selection of a Designated Trunk Group

An arrangement to provide an audible tone to the user before a particular trunk group is selected automatically

by the CCSA switch.

Call Detail and Summary by Authori-

zation/Accounting Code

Call Detail Limited to 2 Limited to 2 copies/month copies/month

Summary by Authorization/ Limited to 2 Not Available

Accounting Code copies/month

OR OR OR

Call Records on Magnetic Tape If the customer elects to

receive magnetic tapes, it is

Limited to a

single trunk

group

Limited to one Limited to one

with the understanding magnetic

MCI WORLDCOM retains all ownership of per month

per month

such tapes and that these tapes will be returned monthly

to MCI WORLDCOM per service instructions.

#### .02 Rates and Charges

magnetic tape

that

#### .021 Monthly Recurring Charges

#### .0211 **Basic Charges**

.02111 Dedicated Access Arrangement Charge: The basic monthly recurring charge for Option A is \$230 per Dedicated Access Arrangement (input), while the basic monthly recurring charge for Option B is \$100 per Dedicated Access Arrangement (input). These charges anticipate that access will be via MCI-provided dedicated access lines.

If the customer elects to access this service via an MCI WORLDCOM INTEREXCHANGE facility, or via a customer-provided facility, the basic monthly recurring charge per Dedicated Access Arrangement (input) is \$165 for Option A and \$50 for Option B.

.02112 Switch Utilization Charge: In addition to the monthly recurring Dedicated Access Arrangement Charge, a CCSA Switch Utilization Charge of \$.01 per minute will apply to all non-MCI WORLDCOM traffic utilizing a Dedicated Access arrangement. This charge will not apply to calls which are not completed.

.0212 Options: In addition to the above mentioned features, the following options are available. The indicated monthly recurring charges for these options are additional charges per Dedicated Access Arrangement (input).

|  | Monthly Charges |                  |  |
|--|-----------------|------------------|--|
| Options High Volume and WATS Band CCSA           | Option A        | Option B         |  |
| Call Traffic Destination by<br>Half-Hour Segment | \$20            | Not<br>Available |  |
| CCSA Area Code Traffic Summary<br>Report         | \$25            | Not<br>Available |  |
| CCSA Area Code Traffic Call Detail               | \$30            | N/A              |  |
|  |                 |                  |  |

Summary by Authorization/Accounting Code and Call Records on Magnetic Tape

If the customer elects to receive both of the above features, he must pay an additional monthly charge per dedicated access arrangement \$20 N/A Accounting Codes (2-Digit) N/A \$15/99 Codes (Limited to 99 total codes per customer per originating location. Charges for Accounting codes will not be prorated.) .0221 Per Circuit End .02211 Installation \$120 \$120 .02212 Physical change 100 100 Administrative change .02213 -0--0-.02214 Expedite -0--0-130 .02215 Cancellation of order 130 .02216 Disconnection -0--0-.02217 Billing record change -0--0-.02218 Termination for communications facilities. systems or services of other participating \$120 \$120 carriers .0222 Per Order .02221 Installation 50 50 .02222 Physical change 50 50 Administrative change 20 20 .02223 Expedite .02224 600 600 Cancellation of order -0-.02225 -0-.02226 Disconnection -0--0-

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### 5. <u>SPECIAL PROMOTIONAL OFFERINGS</u>

From time to time MCI may provide certain special promotional offerings to its customers. These offerings may be limited to certain dates, times and locations. The specific rates, terms and conditions applicable to each promotional offering will be described below. The Company may file a promotional offering on one days notice to the Commission.

Billing record change

### .03 <u>Dial Access Promotion</u>

.02227

Beginning on July 3, 1995 and ending on June 30, 1997, MCI WORLDCOM will offer the following promotion via direct solicitation only to customers of Metered Use Service Option S (VNET), Option Q (Vision), and Option FF (NetworkMCI One).

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MCI WORLDCOM will provide a usage credit or credits, the total of which may not exceed \$3300.00 per participating location, according to the chart below.

| SWITCHED OUTBOUND ANIS<br>ENROLLED PER LOCATION | REQUIREMENT A | REQUIREMENT B | CREDIT     |
|---|---------------|---------------|------------|
| 1 - 4   | \$ 40.00      | \$ 40.00      | \$ 550.00  |
| 5 - 8   | \$ 80.00      | \$ 80.00      | \$ 1100.00 |
| 9 - 12  | \$ 120.00     | \$ 120.00     | \$ 1650.00 |
| 13 - 16   | \$ 160.00     | \$ 160.00     | \$ 2200.00 |
| 17 - 20   | \$ 200.00     | \$ 200.00     | \$ 2750.00 |
| 21 - 24   | \$ 240.00     | \$ 240.00     | \$ 3300.00 |

Requirement A reflects the minimum monthly interLATA usage averaged quarterly per participating location for twelve full months after the promotion location enrollment effective date.

Requirement B reflects the minimum monthly incremental (compared to the full month prior to the promotion location enrollment effective date) switched outbound intraLATA usage, excluding calling card usage, averaged quarterly per participating service location for twelve full months after the promotion location enrollment effective date.

For purposes of this promotion, quarterly shall mean three-month periods beginning on a promotion location enrollment effective date

Each customer's usage per location will be evaluated quarterly to determine if the above-stated requirements are satisfied. If the customer does not meet Requirements A and B in any quarter for 12 months after the promotion location enrollment effective date, the customer will be billed and required to pay an underutilization charge equal to the difference in the quarterly Requirement A and Requirement B minimums and the associated actual usage for that quarter.

Customers who terminate service at any location(s) prior to one year from the promotion location enrollment effective date will be billed and required to pay an early termination charge equal to the underutilization charge for all remaining quarters in that year (or pro rata portion thereof), not to exceed the promotional credits received to date for that location.

The credit(s) will appear on the invoice reflecting the location's second full month's invoice after the promotion location enrollment effective date, with no credits being reflected prior to the October 1995 invoice.

Unless otherwise specified, customers enrolled in a Special Customer Arrangement other than Types 5, 17, 19, 20, 21, 39, 40 and 41 as described in MCI WORLDCOM Tariff F.C.C. No. 1 are not eligible to receive the benefits of this promotion.

### .05 MCI Vnet IntraLATA Promotion

Beginning April 1, 1994, and ending October 31, 1994, the Company will offer the following promotion to new and existing customers of Metered Use Service Option S (Vnet) that enroll in this promotion and commit to a monthly incremental increase in outbound IntraLATA usage on MCI Vnet Service. For new customers, incremental IntraLATA usage will equal total IntraLATA usage in the first full month after customer enrollment in the promotion. For existing customers, incremental IntraLATA usage will be measured against March 1994 IntraLATA usage.

A Customer's account will be credited an amount as determined below based upon its minimum incremental IntraLATA commitment and the number of lines carrying IntraLATA service at each location.

| Monthly     | IntraLATA |               |
|-------------|-----------|---------------|
| Incremental | Maximum   | Credit        |
| Commitment  | Lines     | <u>Amount</u> |
| \$150.00    | 4         | \$ 350.00     |
| \$150.00    | 8         | \$ 700.00     |
| \$150.00    | 12        | \$1,050.00    |
| \$500.00    | 16        | \$1,400.00    |
| \$875.00    | 17+       | \$1,750.00    |

A customer with incremental IntraLATA monthly usage as a result of accessing MCI IntraLATA service via a PBX will receive a credit of \$250.00 towards MCI IntraLATA usage at each location. The benefits of this offer cannot be combined with the line and usage based benefits outlined above.

Credits will be applied on the fourth month's invoice following enrollment in the promotion. Customers who terminate the Company's service prior to receipt of the credit will not receive the credits associated with this promotion.

The incremental IntraLATA commitment must be maintained for a twelve month period. Customers not maintaining the monthly IntraLATA commitment over a twelve month period will be billed an amount equal to any credit received under this promotion.

### .08 MCI Vision IntraLATA Usage Promotion

Beginning on November 10, 1994, and ending March 31, 1997, MCI will provide the following promotion to new and existing customers of Metered Use Option Q (Vision) who enroll in the promotion.

#### Option A

### Option B

New and existing Vision customers with IntraLATA monthly usage as a result of accessing MCI IntraLATA service via a PBX will be given a credit of up to \$250.00 towards MCI IntraLATA usage. In order to be eligible for this credit, each location must generate a minimum of \$150.00 in IntraLATA usage at least once during the first three months of use following enrollment in the promotion.

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The credit will be applied on the fourth month's invoice following enrollment in the promotion. Customers who terminate MCI service prior to receipt of the credit or fail to meet the \$150.00 Vision outbound IntraLATA requirements, will not receive the credit associated with this promotion.

Each location may enroll in Option B only once. Locations which previously enrolled in the Vision IntraLATA Promotion are not eligible.

#### .10 MCI VNET IntraLATA PBX Reprogramming Promotion

Effective June 5, 1995 and ending March 31, 1997, new and existing MCI Metered Use Service Option S customers accessing MCI intraLATA service via a PBX will be given a credit of \$250.00 towards MCI intraLATA usage. In order to be eligible for this credit, each location must generate a minimum of \$150.00 in ne intraLATA usage at least once during the first three full months of use following enrollment in this promotion. For existing VNET locations, incremental intraLATA usage will be calculated by comparing the customer's outbound MCI VNET usage, excluding VNET card usage, on the invoice it received in the month prior to enrollment of this promotion.

This credit will be applied on the fourth full month's invoice following enrollment in this promotion. Customers who terminate MCI service prior to receipt of the credit or fail to meet the \$150.00 VNET outbound intraLATA requirements, will not receive the credits associated with this promotion.

Locations currently receiving the benefits of any other MCI VNET intraLATA promotion cannot receive the benefits of this promotion. Each customer location may enroll in

### .13 NetworkMCI One PBX Reprogramming Promotion

Beginning on December 19, 1996, and ending March 31, 1997, MCI will provide the following promotion to new and existing customers of Metered Use Option FF(NetworkMCI One) who enroll in the promotion.

New and existing NetworkMCI One customers with IntraLATA monthly usage as a result of accessing MCI IntraLATA service via a PBX will be given a credit of up to \$250.00 towards MCI IntraLATA usage. In order to be eligible for this credit, each location must generate a minimum of \$150.00 in IntraLATA usage at least once during the first three months of use following enrollment in the promotion.

The credit will be applied on the fourth month's invoice following enrollment in the promotion. Customers who terminate MCI service prior to receipt of the credit or fail to meet the \$150.00 outbound IntraLATA requirements, will not receive the credit associated with this promotion. Locations currently receiving the benefits of any other NetworkMCI One intraLATA promotion cannot receive the benefits of this promotion. Each customer location may enroll in this promotion once.

### .15 <u>Vnet Short Haul Promotion</u>

Beginning July 25, 1997 and ending March 13, 1998 MCI will offer the following promotional rates to Vnet customers that enroll in this program and use dedicated access-switch termination to access the MCI network. MCI will offer the following rates on IntraLATA traffic originating and terminating within the specified mileage band in lieu of rates specified in Section C-3.201.

### IntraLATA

<u>Mileage</u> <u>Rate</u> 0-21 .0420

The Short-Haul intraLATA rates listed above are available throughout the remainder of the customer's current Vnet contract. For intraLATA calling terminating outside of the specified mileage band tariffed rates will apply. At the expiration of this customer contract, intraLATA rates for all mileage bands will revert to Vnet tariffed rates. These promotional rates are not available to customer locations that fall within the local service area as defined in the MCI Metro Local Exchange Tariff. Customers enrolling in this promotion are not eligible for the Investment Honors Promotion, networkMCI One SCA - The New Deal, or the Access Promotion under Race To Success for National Accounts as described in MCI'S FCC Tariff No. 1. Customers enrolling in this program may be eligible for all other Race To Success For National Accounts Promotions as described in MCI'S FCC Tariff No. 1.

### .16 1+ Local Toll Equal Access

Beginning June 18, 1997 and ending June 30, 1998, MCI will offer the following promotion to all new and existing switched and dedicated Option Q (MCI Vision), Option S (Vnet Service), and Option FF (networkMCI One) customers who enroll that do not currently use MCI as their local toll provider. Existing customers adding MCI Local Toll service to a new location are also eligible for the benefits of this promotion. Customers enrolling in this promotion will receive a credit equal to their second full month's discounted outbound Local Toll usage, excluding card usage, for all locations which have at least 1 ANI PIC'd to MCI for Local Toll. The credit will be applied to the third full month's invoice not to exceed \$5,000 per location. Additionally, after twelve months Customers will receive credit, not to exceed \$5,000 per location, equal to five percent of their discounted outbound Local Toll usage, excluding card usage, over the previous full 12 months for all locations which have at least 1 ANI PIC'd to MCI for Local Toll. This credit will be applied to the customer's 13th month's invoice.

Customers who terminate MCI service prior to receipt of the credits will not receive the credits associated with this promotion. Locations currently receiving the benefits of any other Local Toll promotion cannot receive the benefits of this promotion. Each customer location may enroll in this promotion once.

Unless otherwise specified, customers enrolled in Special Customer Arrangements other than Types 5, 17, 19, 20, 21, 23 through 32, and 35 through and 44 are not eligible to receive the benefits of this promotion.

In the event a Customer invokes the National "Service Guarantee" Promotion for any service provided in hereunder, Customers will be billed and Customer agrees to pay back to MCI the credits received for such service under this promotion.

### .17 <u>networkMCI One Short Haul Promotion</u>

Beginning July 25, 1997 and ending March 13, 1998, MCI will offer the following promotional rates to networkMCI One customers that enroll in this program and use dedicated access-switch termination to access the MCI network. MCI will offer the following rates on the IntraLATA outbound traffic originating and terminating within the specified mileage band in lieu of those rates specified in Section C-3.33211.

#### IntraLATA

Mileage Rate 0-21 .0456

The Short-Haul intraLATA rates listed above are available throughout the remainder of the customer's current networkMCI contract. For intraLATA calling terminating outside of the specified mileage band tariffed rates will apply. At the expiration of this customer contract, intraLATA rates for all mileage bands will revert to networkMCI One tariffed rates. These promotional rates are not available to customer locations that fall within the local service area as defined in the MCImetro Local Exchange Tariff. Customers enrolling in this promotion are not eligible for the networkMCI One sign-up bonus, install waiver, New Access Promotion, or Access Investment Plan under Race For Success, but may enroll in networkMCI One Power Portfolio as described in MCI's FCC Tariff No. 1.

### .18 <u>Intralata PBX Reprogramming Promotion</u>

Beginning on June 18, 1997, and ending June 30, 1998, MCI will provide the following promotion to all new and existing Option Q (MCI Vision), Option S (VNET Service), and Option FF (networkMCI One) customers who enroll that do not currently use MCI as their local toll provider. Existing customers adding MCI Local Toll service to a new location are also eligible for the benefits of this promotion.

Customer's enrolling in this promotion will receive a credit of \$500 for each designated location towards the cost of PBX reprogramming. The credit will be applied on the fourth month's invoice following promotion approval. Each location must generate a minimum of \$150 in incremental Local Toll usage, excluding card usage, at least once during the first three months following enrollment for the location to qualify for the \$500 credit. The baseline for evaluating the amount of incremental Local Toll usage is the Local Toll usage, excluding card, from the full month's invoice prior to the location's promotion enrollment effective date.

Locations enrolled in this promotion and other locations of a customer enrolled hereunder which have at least one ANI for which MCI is selected as the PIC for Local Toll will also receive a credit equal to their second full month's discounted outbound Local Toll usage, excluding card usage. The credit will be applied to the third full month's invoice not to exceed \$5,000 per location.

In addition, locations enrolled in this promotion and other locations of a customer enrolled hereunder which have at least one ANI for which MCI is selected as the PIC for Local Toll will receive a credit equal to five percent of the first 12 full months of discounted outbound Local Toll usage, excluding card usage. The credit is not to exceed \$5,000 per location and will be applied to the customer's 13th month's invoice.

Customers who terminate MCI service prior to receipt of the credits will not receive the credits associated with this promotion. Locations currently receiving the benefits of any other Local Toll promotion cannot receive the benefits of this promotion. Each customer location may enroll in this promotion once.

Unless otherwise specified, customers enrolled in Special Customer Arrangements other than Types 5, 17, 19, 20, 21, 23 through 32, and 35 through and 44 are not eligible to receive the benefits of this promotion.

In the event a Customer invokes the National "Service Guarantee" Promotion for any service provided in hereunder, Customers will be billed and Customer agrees to pay back to MCI the credits received for such service under this promotion.

### 133. LD Voice-Combo Benefit Promotion

Offer: Verizon ILEC Local Customers contracting for Long Distance Voice Services\_provided by MCI Communications Services, Inc. d/b/a Verizon Business Services ("LD Service") for the first time will receive a credit (equivalent to two months Outbound LD Service usage, as described further below) in each succeeding 12-month period (not to exceed a total of three credits) following the date on which the LD Service pricing becomes effective, during the Term of its master agreement. The credit will be provided in accordance with the following table, with the month in which the LD Service pricing becomes effective as Month 1,

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and will be applied to Outbound LD Service usage charges (regardless of local carrier). The amount of the credit is equal to two times the Customer's average monthly Intra-LATA toll, intrastate and interstate outbound LD Service per-minute usage charges for the 3-month period specified in the following table:

All Dilli. Di tt

3-Month Period for Calculating Average Outbound LD Service Monthly Per-Minute Usage, By Billing Platform

|                 | Month in which     | All Billing Platforms        |                         |
|-----------------|--------------------|------------------------------|-------------------------|
| 12-Month Period | Credit is Provided | (except the IXPlus platform) | IXPlus Billing Platform |
| 1 – 12          | Month 9            | Months 6 through 8           | Months 5 through 7      |
| 13 – 24         | Month 21           | Months 18 through 20         | Months 17 through 19    |
| 25 – 36         | Month 33           | Months 30 through 32         | Months 29 through 31    |

#### Eligibility: The Customer must:

- enroll in this promotion between June 1, 2008 and September 30, 2008;
- have new or existing Verizon ILEC Local Service;
- have signed and submitted a contract for Outbound LD Service by October 31, 2008; and
- request installation of new Outbound LD Service by November 30, 2008, to occur no later than December 31, 2008.

Other Conditions: Customer may not receive the benefits of Product Package Guide Type 1.

Notwithstanding the foregoing, if Customer terminates all Outbound LD Service upon which the credits under this promotion are calculated before all of the credits under this promotion are issued to Customer, any unissued credits are forfeited and not owed.

#### 134. LD Voice Outbound 60 Promotion

Offer: Company Customers contracting for Long Distance Voice Services (LD Service) provided by MCI Communications Services, Inc. d/b/a Verizon Business Services for the first time will receive a credit (equal to two months Outbound LD Service usage, as described further below) in each succeeding 12-month period (not to exceed a total of three credits) following the date on which the LD Service pricing becomes effective for such Customer, during the Term of its master agreement. The credit will be provided in accordance with the following table, with the month in which the LD Service pricing becomes effective as Month 1, and will be applied to Outbound LD Service usage charges (regardless of local carrier). The amount of the credit is equal to two times the Customer's average monthly Intra-LATA toll, intrastate and interstate Outbound LD Service per-minute usage charges for the 3-month period specified in the following table:

| 12-Month Period | 3-Month Period for Calculating<br>Average Outbound LD Service<br>Monthly Per-Minute Usage | Month in which Credit is<br>Provided |
|-----------------|---|--------------------------------------|
| Months 1 – 12   | Months 6 through 8  | Month 9                              |
| Months 13 – 24  | Months 18 through 20  | Month 21                             |
| Months 25 – 36  | Months 30 through 32  | Month 33                             |

Eligibility: The Customer must sign and submit a service agreement (or amendment) for Outbound LD Service including this promotion between October 1, 2008 and March 31, 2009.

### Other Conditions:

A Customer receiving the benefits of this promotion may not receive the benefits of Product Package Guide Type 1 and LD Voice Interstate 30 Promotion as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service\_guide ("Companion Interstate Service").

- This promotion is applicable only for Outbound LD Service within the 48 contiguous states with the exception of intrastate usage in South Dakota, to which this promotion is not applicable.
- Existing Company Local Business Customers must have a minimum of 33 months remaining in the term of their agreement to receive 3 credits; 21 months remaining to receive 2 credits and at least 9 months remaining to receive 1 credit.

Notwithstanding the foregoing, if Customer terminates all Outbound LD Service upon which the credits under this promotion are calculated before all of the credits under this promotion are issued to Customer, any unissued credits are forfeited and not owed.

Subject to the conditions set forth below, new and existing Customers ordering for the first time – or existing Customers renewing contracts for – Outbound Interstate and Intrastate Long Distance Voice Service ("Outbound LD Service") provided by MCI Communications Services, Inc. d/b/a Verizon Business Services will receive the following promotional rates when such Outbound LD Service terminates to Verizon Wireless (such service and rates hereinafter referred to in the aggregate as the "Promotional Service"), based in part on the Annual Volume Commitment of Customer's master service agreement. The rates for the applicable Intrastate Promotional Service are identified in the table below:

#### Intrastate

| Term Length | 1 Year                    | Term                      | 2 Year                    | r Term                    | 3+ Yea                    | ar Term                   |
|-------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|
| State       | Rate<br>Origination /     | Type<br>Termination       | Rate<br>Origination /     | Type<br>Termination       |                           | Type<br>Termination       |
|             | Switched<br>to<br>Verizon | Dedicated<br>/Local<br>to | Switched<br>to<br>Verizon | Dedicated<br>/Local<br>to | Switched<br>to<br>Verizon | Dedicated<br>/Local<br>to |
|             | Wireless                  | Verizon<br>Wireless       | Wireless                  | Verizon<br>Wireless       | Wireless                  | Verizon<br>Wireless       |
| Maryland    | 0.0736                    | 0.0536                    | 0.0714                    | 0.0520                    | 0.0694                    | 0.0504                    |

Interstate: Interstate rates for this promotion are available and can be found in Verizon's Service Publication and Price Guide in the Currently Offered Promotions section of Interstate Telecommunications Services (http://www.verizonbusiness.com/us/publications/service\_quide/products/products\_currently\_available/).

#### Conditions:

- Customer must have signed and submitted a master service agreement with the Company or amendment thereto that includes the Promotional Service by April 30, 2009.
- Customer's master service agreement must have a minimum one-year, two-year, or three-year Term commitment, as applicable, to qualify for the accompanying promotional rate.
- Customer must supply the Verizon Wireless ANIs to be covered by this promotion.
- The Outbound LD Service to which these promotional rates apply must be subject to a Company pricing program known as VBS II or VBS III.
- 5. Customer may not receive the benefits of any additional discounts.
- This promotion is applicable only to Promotional Service located entirely within the 48 contiguous states and Hawaii. Alaska, Puerto Rico and any foreign countries are not eligible.

### 136. <u>General Installation Waiver Promotion</u>

Offer: Credit equal to the Company-billed non-recurring installation charges, excluding expedite charges, for installation of a new or upgraded circuit (and the associated local access loop, if any) of one of the following eligible services: Long Distance Voice Services (Domestic and International); U.S. Private Line Service; and Network Access Local Access Service at DS0, DS1 and DS3.

Eligibility: A Customer must:

sign and submit to Company an agreement or amendment including this promotion between November 26, 2008 and May 7, 2009; and

place an order for installation of the service which receives the benefits of this promotion on or before May 7, 2009.

#### Other Conditions:

Existing circuits that are upgraded to an eligible port type/speed are eligible for this promotion.

Customer commits to pay for each circuit to which the benefits of this promotion apply (each a "Promotional Circuit"), and the associated local access loop, for a minimum of one year. If Customer terminates a Promotional Circuit or the associated local access loop before one year, Customer will be billed for and repay all credits received by the Customer under this promotion.

The promotion does not apply, without limitation, to the follow service options and features: Long Distance Voice Features and Feature Packages or Toll Free and Directory Listings.

### 137. PRI BizPak Promotion

Subject to the conditions below, Customers under a Verizon Business services agreement ("Agreement") and who simultaneously order for the first time the "PRI BizPak" bundle which consists of; 1) Local and Long Distance Optional Calling Plan as described on the Guide for Verizon Business Services (VBS) I and VBS II – Pre July 1, 2007 – Offer C; and VBS II Post

July 1, 2007 and VBS III – Offer C Flat with Cap, (collectively referred to as "Local and Long Distance OCP"); 2) The Local Service features specified in the table below; and 3) Bundled Internet Dedicated Price Protected Option (PPO) T1; and 4) T-1 Digital Access loop (T-1 Local Loop); and related Customer Premises Equipment (CPE) ("Promotional Services") will receive the following monthly recurring discounts and monthly recurring charges ("MRCs") specified in the table below for the Term of the Agreement, based on the length of the Term Customer committed to in the Agreement ("Commitment Period"):

### Conditions

- 3. New and renewing Customers must sign an Agreement with a minimum 2 year Term commitment.
- 4. Existing Customers must have a minimum of 1 year remaining on their Term commitment.
- 3. This promotion is available only for Promotional Services under the VBS I, VBS II or VBS III pricing plans.
- 4. Customer location is eligible to receive the benefits of this promotion providing the promotional services are available from one of the Serving Wire Centers as notated in the Guide:

| Sile of the serving Who   | 2 Year             |                            | 3 Year Term        |                            |
|---|--------------------|----------------------------|--------------------|----------------------------|
| PRI BizPak Bundle   | Promotional<br>MRC | Additional MRC<br>Discount | Promotional<br>MRC | Additional MRC<br>Discount |
| Local and Long Distance OCP                                     | \$1,114.50*        | 15%                        | \$1,114.50*        | 15%                        |
| First 2 Local Service DID Blocks (20 DIDs per Block)**          | \$12.50***         | 15%                        | \$12.50***         | 15%                        |
| Local Service Caller ID with Name                               | \$60***            | 15%                        | \$60***            | 15%                        |
| Internet Dedicated PPO T1 Port and T1 Digital Access Local Loop | \$565              | -                          | \$530              | -                          |

<sup>\*</sup> Promotional MRC allocated charges = \$501.53 for Local and \$612.97 for LD.

http://www.verizonbusiness.com/external/service\_guide/reg/pr\_internet\_dedicated\_bundled\_ppo\_t1\_select\_ii\_clli\_list.xls.

5. Promotion must be included in the Customer's Agreement and signed and submitted by July 31, 2009.

### Conditions (Cont.)

- 6. Orders for Promotional Services including related CPE specified must be ordered by August 31, 2009.
- 7. Orders may be expedited, but applicable expedite fees will apply.
- 8. This promotion is applicable only for Promotional Services located entirely within the 48 contiguous states. Alaska, Hawaii, Puerto Rico, and any foreign countries are not eliqible.
- Circuits receiving the benefits of this promotion may not receive the benefits of any of the following promotions/plans: Internet T1 and NxT1 IP Port Only; New Service CPE Rebate; LD Voice - Outbound 60; LD Voice - 20K Minute Package for T1/PRIs (BSG); LD Voice - 300 / 500 / 800 Minute Packages for Business Lines and Trunks (BSG); LD Voice - Inbound 60; LD Voice - Wireline to Wireless; Local Voice - Line Rewards 60; Local Voice - PRI / T1 Rewards 60
   Promotions; Local Voice - PRI Renewal Offer; and the Local Voice - Multi-State Metered T1/ ISDN PRI Program.
- Unless explicitly stated otherwise, promotional rates/discounts are in lieu of all other discounts.
  - 11. Verizon reserves the right to discontinue any or all Promotional Services at the time it is determined that Promotional Services were deployed in a manner contrary to the terms of the promotional offer.

### 140. Maryland Verizon Business Services Discount Promotion

The following discounts are applicable to services described in this tariff. A discount is provided on the monthly recurring charges otherwise available under this tariff in response to competitive marketplace conditions. To be eligible for this discount, Customer must:

- demonstrate to the Company's reasonable satisfaction that it would have accepted another company's offer in absence of any further inducement; and,
- 2) commit to a term of service that equals or exceeds six months for up to a 25% discount.

<sup>\*\*</sup> Additional DID Blocks may be purchased at standard rates.

<sup>\*\*\*</sup> Promotional MRC is standard Guide pricing.

This promotional offer expires August 31, 2009; however, the discount continues to apply for the term of service committed to by the customer

### 141. RVP Checkbook – Monthly Option – 1 Year Term

Subject to the Conditions below, a Customer signing a new Company master service agreement ("Agreement") will receive a credit equal to 15% of the Total Contract Volume Commitment, defined as the Annual Volume Commitment multiplied by the number of years in the initial Term of the Agreement (the "Checkbook Credit").

Customer will receive 1/12th of the total credit on a monthly basis, with the first credit in the third month following the Effective Date of the Agreement. The amount received in the third month also will include the credit amounts for months 1 and 2. Thereafter, Customer will receive equal portions of the credit for the remaining months of the initial Term of the Agreement (months 4 through 12).

### Conditions:

- The promotion must be included in the signed Agreement and submitted by October 31, 2010.
- Customer must execute a contract with a minimum 1 year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provide Service U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.
- 3. The maximum cumulative credit that Customer may receive under this promotion is \$100,000.
- 4. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
- The benefits of this promotion may not be used in conjunction with the following promotions/plans: Checkbook 2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, Checkbook Single Credit Option and RVP Checkbook (all terms).
- 6. If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of termination is forfeited.
- The Checkbook Credit may only be applied against invoices for services provided under the Agreement, by MCI Legacy Company.

### 142. RVP Checkbook – Monthly Option – 2 Year Term

Subject to the Conditions below, a Customer signing a new Company master service agreement ("Agreement") will receive a credit equal to 15% of the Total Contract Volume Commitment, defined as the Annual Volume Commitment multiplied by the number of years in the initial Term of the Agreement (the "Checkbook Credit").

Customer will receive 1/24th of the total credit on a monthly basis, with the first credit in the third month following the Effective Date of the Agreement. The amount received in the third month also will include the credit amounts for months 1 and 2. Thereafter, Customer will receive equal portions of the credit for the remaining months of the initial Term of the Agreement (months 4 through 24).

- 1. The promotion must be included in the signed Agreement and submitted by October 31, 2010.
- Customer must execute a contract with a minimum 2 year Term under which Customer subscribes to one or more
  of the following MCI Legacy Company-provide Service U.S. Private Line Services, Verizon Business Services (VBS)
  II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.
- The maximum cumulative credit that Customer may receive under this promotion is \$175,000.
- 4. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
- The benefits of this promotion may not be used in conjunction with the following promotions/plans: Checkbook 2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, Checkbook Single Credit Option and RVP Checkbook (all terms).
- If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of termination is forfeited.

 The Checkbook Credit may only be applied against invoices for services provided under the Agreement, by MCI Legacy Company.

### 143. RVP Checkbook – Monthly Option – 3-5 Year Term

Subject to the Conditions below, a Customer signing a new Company master service agreement ("Agreement") will receive a credit equal to 15% of the Total Contract Volume Commitment, defined as the Annual Volume Commitment multiplied by the number of years in the initial Term of the Agreement (the "Checkbook Credit").

Customer will receive 1/36th of the total credit on a monthly basis, with the first credit in the third month following the Effective Date of the Agreement. The amount received in the third month also will include the credit amounts for months 1 and 2. Thereafter, Customer will receive equal portions of the credit for months 4 through 36 of the initial Term of the Agreement.

#### Conditions

- The promotion must be included in the signed Agreement and submitted by October 31, 2010.
- Customer must execute a contract with a 3, 4 or 5 year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provide Service U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.
- The maximum cumulative credit that Customer may receive under this promotion is \$250,000.
- 4. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
- The benefits of this promotion may not be used in conjunction with the following promotions/plans: Checkbook 2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, Checkbook Single Credit Option and RVP Checkbook (all terms).
- If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of termination is forfeited.
- The Checkbook Credit may only be applied against invoices for services provided under the Agreement, by MCI Legacy Company.

### 144. RVP Checkbook – 1 Year Term

Subject to the Conditions below, a Customer signing a new Verizon master service agreement ("Agreement") with an initial Term commitment of one year will receive a credit equal to 15% of the Total Contract Volume Commitment (defined as the Annual Volume Commitment multiplied by the number of years in the initial Term) of the Agreement (the "Checkbook Credit").

Customer will receive the credit in the sixth month following the Effective Date (as defined in the Agreement) of the Agreement.

### Conditions of Eligibility

- 1. Promotion must be included in the signed Agreement and submitted by October 31, 2010.
- Customer must execute a contract with a minimum one-year Term under which Customer subscribes to one or more
  of the following MCI Legacy Company-provide Service U.S. Private Line Services, Verizon Business Services (VBS)
  II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.

### Other Conditions

- 1. The maximum cumulative credit that a Customer may receive under this promotion is \$100,000.
- The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
- The benefits of this promotional offer may not be used in conjunction with the following promotions/plans: Checkbook 2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, Checkbook Single Credit Option and RVP Checkbook - Monthly Option (all terms).
- 4. If Customer terminates all service under the Agreement prior to the month a credit is to be applied, Customer will not be eligible for the credit and any unused credit amount at the time of termination of service will be forfeited by the Customer.

 The credit may only be applied against invoiced amount for services provided under the Agreement, by MCI Legacy Company.

### 145. RVP Checkbook – 2 Year Term

Subject to the Conditions below, a Customer signing a new Verizon master service agreement ("Agreement") with an initial Term commitment of two years will receive a credit equal to 15% of the Total Contract Volume Commitment (defined as the Annual Volume Commitment multiplied by the number of years in the initial Term) of the Agreement (the "Checkbook Credit").

Customer will receive one-half of the credit in the sixth month and the other half in the eighteenth month following the Effective Date (as defined in the Agreement) of the Agreement.

#### Conditions of Eligibility

- 1. Promotion must be included in the signed Agreement and submitted by October 31, 2010.
- Customer must execute a contract with a minimum two-year Term under which Customer subscribes to one or more
  of the following MCI Legacy Company-provide Service U.S. Private Line Services, Verizon Business Services (VBS)
  II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.

#### Other Conditions

- The maximum cumulative credit that a Customer may receive under this promotion is \$175,000.
- The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances
  owed to Company, termination or underutilization charges associated with term plans or program commitments, or
  disputed charges.
- The benefits of this promotional offer may not be used in conjunction with the following promotions/plans: Checkbook 2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, Checkbook Single Credit Option and RVP Checkbook – Monthly Option (all terms).
- 4. If Customer terminates all service under the Agreement prior to the month a credit is to be applied, Customer will not be eligible for the credit and any unused credit amount at the time of termination of service will be forfeited by the Customer.
- The credit may only be applied against invoiced amount for services provided under the Agreement, by MCI Legacy Company.

### 146. RVP Checkbook – 3-5 Year Term

Subject to the Conditions below, a Customer signing a new Verizon master service agreement ("Agreement") with an initial Term commitment of three, four or five years will receive a credit equal to 15% of the Total Contract Volume Commitment (defined as the Annual Volume Commitment multiplied by the number of years in the initial Term) of the Agreement (the "Checkbook Credit").

Customer will receive one third of the credit in the sixth month, one-third of the credit in month eighteen, and the remaining one-third of the credit in month thirty following the Effective Date (as defined in the Agreement) of the Agreement.

### Conditions of Eligibility

- 1. Promotion must be included in the signed Agreement and submitted by October 31, 2010.
- Customer must execute a contract with a 3, 4 or 5 year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provide Service U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.

### Other Conditions

- 1. The maximum cumulative credit that a Customer may receive under this promotion is \$250,000.
- The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances
  owed to Company, termination or underutilization charges associated with term plans or program commitments, or
  disputed charges.
- The benefits of this promotional offer may not be used in conjunction with the following promotions/plans: Checkbook 2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, Checkbook Single Credit Option and RVP Checkbook – Monthly Option (all terms).

- If Customer terminates all service under the Agreement prior to the month a credit is to be applied, Customer will not be eligible for the credit and any unused credit amount at the time of termination of service will be forfeited by the Customer.
- 5. The credit may only be applied against invoiced amount for services provided under the Agreement, by MCI Legacy

#### 147. Mid-term AVC Upgrade Checkbook Promotion

Subject to the Conditions below, a Customer signing an amendment to add eligible service(s) and increase the Annual Volume Commitment ("AVC") of their existing Verizon Business service agreement ("Agreement") will receive a credit equal to 10% of the difference between the existing AVC and the new AVC established under this promotion (the "Checkbook Credit").

Customer will receive the Checkbook Credit on a monthly basis, with the first credit applied to the invoice for the third month following the Effective Date of the amended Agreement. Each credit will be calculated by dividing the total amount of the Checkbook Credit by the number of months remaining in the initial term of the Agreement. The total credit amount received in the third month also will include the credit amounts for months one and two. Thereafter, Customer will receive equal portions of the remaining credit in each of the remaining months of the initial Term of the Agreement.

#### Conditions

- The promotion must be included in the signed Agreement and submitted by January 31, 2011.
- Customer must execute a contract with a minimum one-year Term under which Customer subscribes to one or more
  of the following MCI Legacy Company provided services:

| Local Service                          |
|--|
| Long Distance Voice Services           |
| Network Services Local Access Services |
| U.S. Private Line Service              |

- 3. The maximum cumulative credit that Customer may receive under this promotion is \$100,000.
- 4. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
- If Customer renews or terminates the amended Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of such renewal or termination is forfeited.
- The Checkbook Credit may only be applied against invoices for services provided by MCI Legacy Company under the amended Agreement.

### RATE & MILEAGE TABLES

### METHOD FOR CALCULATION FOR AIRLINE MILEAGE

### .02 <u>Metered Use Services</u>

The airline mileage between two cities can be calculated using the Vertical (V) and Horizontal (H) Coordinates as obtained by reference to AT&T's Tariff F.C.C. No. 10 according to the following:

- (1) Obtain the "V" and "H" coordinates for each MCI rate center.
- (2) Obtain the difference between the "V" coordinates of the two rate centers. Obtain the difference between the "H" coordinates.

Note: The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

- (3) Divide each of the differences obtained in (2) by three, rounding each quotient to the nearer integer.
- (4) Square these two integers and add the two squares. If the sum of the squares is greater than 1777, divide the integers obtained in (3) by three, and repeat step (4). Repeat this process until the sum of the squares obtained in (4) is less than 1778.
- (5) The number or successive divisions by three in steps (3) and (4) determines the value of "N". Multiply the final sum of the two squares obtained in step (4) by the multiplier specified in the following table for the value of "N" preceding:

| <u>N</u> | <u>Multiplier</u> | Minimum Rate Mileage |
|----------|-------------------|----------------------|
| 1        | 0.9               |                      |
| 2        | 8.1               | 41                   |
| 3        | 72.9              | 121                  |
| 4        | 656.1             | 361                  |
| 5        | 5,904.9           | 1,081                |
| 6        | 53,144.1          | 3,241                |

(6) Obtain square root of product in (5) and, with any resulting fraction, round up to next higher integer. This is the rate mileage except that when the mileage so obtained is less than the minimum rate mileage shown in (5), preceding, the minimum rate mileage corresponding to the "N" value is applicable.

\*Result will always be rounded to the next highest mile.

### EXAMPLE:

The rate mileage between Baltimore and Frederick is calculated as follows:

|     |            | <u></u>     | <u>H</u>    |
|-----|------------|-------------|-------------|
| (a) | Baltimore  | 5510        | 1575        |
|     | Frederick  | <u>5565</u> | <u>1700</u> |
| (b) | difference | 55          | 125         |

(c1) divide each difference by three and rounding to nearer integer = 18 and 42

(d1) square integers and add,  $18 \times 18 = 324$   $42 \times 42 = 1764$ sum of squared integers 2088

sum of squared integers is greater than 1777, so divide integers in (c1) by three and repeat (d1)

(c2) divide integers in (c1) by three and rounding = 6 and 14

(d2) square integers and add,  $6 \times 6 = 36$   $14 \times 14 = 196$ sum of square integers 232

This sum of square integers is less than 1778 and was obtained after two successive divisions by three, therefore, "N" = 2.

(f) Square root of 1879.2 = 43 and a fraction, which is rounded up to 44 miles (fractional miles are considered full miles). The 44 miles is larger than the minimum of 41 miles applicable when "N" = 2, so the rate mileage is 44 miles.

### 7. SERVICE AVAILABILITY TABLES

### TABLE II

# OPTION G (MCI 800), OPTION I (MCI 900), OPTION Q (VISION), OPTION R (MCI Preferred), Option S (Vnet) and Option U (Commercial Dial 1) AVAILABILITY

Option A, Option G, Option I, Option Q, Option R, Option S and Option U are available for calling between the following cities and from these locations to all other locations within the State of Maryland.

Annapolis Baltimore Bel Air Cambridge Cumberland Easton Frederick Frostburg\* Hagerstown La Plata Lexington Park\* New Windsor\* Oakland\* Salisbury Silver Run\* Silver Spring\*

Suitland\*

Preferred) is available in these cities via Dial "1" or 800 access.]

### TABLE IV

# OPTION C (MCI WATS), AND OPTION D (PRISM I) AVAILABILITY

Part A: Option C, and D are available for call origination in the following locations within the State of Maryland.

Baltimore Frederick Perryman Rockville Salisbury Towson

Washington, D.C. - Maryland Suburbs

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Part B: Option C, and D are available for call termination in the following locations within the State of Maryland.

Annapolis Hagerstown
Baltimore La Plata
Bel Air Perryman
Cambridge Rockville
Cumberland Salisbury
Easton Towson

Frederick Washington, D.C. - Maryland Suburbs

Part C. SERVICE AREAS - MCI WATS Service Areas provide for calling within distinct geographical areas. There are five service areas for each originating state. Service to a higher numbered service area includes service to all lower numbered service areas.

#### SERVICE AREAS

| ORIGINATING<br><u>STATE</u> | <u>1</u>  | <u>2</u>  | <u>3</u>                         | <u>4</u>                            | <u>5</u>                         | <u>5</u>   |
|-----------------------------|---|---|----------------------------------|-------------------------------------|----------------------------------|--|
| MD                          | DE<br>DC<br>MD<br>NJ<br>NY-SE<br>PA-E<br>PA-W<br>VA<br>WV | CT<br>MA<br>NY-NE<br>NY-W<br>NC<br>OH-N<br>OH-S<br>RI | AL FL GA IL IN KY ME MI NH SC TN | AR IA KS LA MN MS MO NE ND OK SD WI | AZ<br>CA<br>CO<br>ID<br>MT<br>NV | NM<br>OR<br>PR<br>TX<br>UT<br>VI<br>WA<br>WY<br>HI<br>AK |

### SUBSECTION B:

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

# 4.1 Message Toll Service (MTS)

MTS service is a measured use, full time service and is offered on a monthly basis, utilizing interexchange communications facilities shared among multiple users. The individual customer's basic monthly charges for the use of such intercity communications facilities are based upon the time of day, the total minutes the customer utilizes such facilities and the distance of each call. For each call under the MTS option, the minimum charge shall be the applicable charge for one minute of use with use in excess of one minute during a call charged at the applicable rate per minute with the fraction, if any, of the last minute of each call rounded up to the next highest whole minute, unless stated otherwise.

### 4.1.1 Dial USA Service

# A. <u>Description</u>

Dial USA Service is a one-way direct dial service utilizing 1+ or dial-up access, making use of common shared access lines connecting the customer with Company facilities. In central offices where equal access is not available,

customers may use MTS service by dialing a 7-digit access number.

### B. Usage Charges

Usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location.

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### 1. Per Minute Rate Schedule

|                | Busines  | ss Day   | Eve      | ning     | Night/We | ekend    |
|----------------|----------|----------|----------|----------|----------|----------|
| <u>Mileage</u> | 1st Min  | Addl Min | 1st Min  | Addl Min | 1st Min  | Addl Min |
| 1 - 10         | \$0.1925 | \$0.1317 | \$0.1596 | \$0.0988 | \$0.1277 | \$0.0912 |
| 11 - 22        | \$0.2026 | \$0.1418 | \$0.1672 | \$0.1115 | \$0.1337 | \$0.1013 |
| 23 - 55        | \$0.2229 | \$0.1723 | \$0.1823 | \$0.1291 | \$0.1459 | \$0.1205 |
| 56 - 124       | \$0.2330 | \$0.2026 | \$0.1899 | \$0.1520 | \$0.1520 | \$0.1388 |
| 125 - 292      | \$0.2431 | \$0.2128 | \$0.1975 | \$0.1596 | \$0.1580 | \$0.1459 |

- 2. Billing Increments Usage is billed in one (1) minute increments.
- Volume <u>Discounts</u> A volume discount is applied to the Day usage based on the total usage (all time frames) of the monthly statement.

Total Monthly Usage Street Str

#### 4.1.2 Home Advantage Service

### A. <u>Description</u>

Home Advantage Service offers outbound, direct dial long distance service for residential customers. Home Advantage is a flat-rated service offering Peak and Off-peak rates. Domestic, International and Calling Card Services are available with Home Advantage.

### 1. Home Advantage Organizational Program

The Home Advantage program is a benefit package offered in conjunction with Home Advantage Service, which allows the individual users who are members or employees of the participating organizations to receive additional product discounts, if program parameters are met. Customers will receive a five percent (5%) discount off the tariffed rates for Home Advantage Service. Members who elect to participate in the Home Advantage Organizational Program will receive Home Advantage products and the WorldCom TalkAround Calling Card. Home Advantage rates are found in 4.1.2.B (following) and WorldCom TalkAround Calling Card rates are found in Section 4.3.4.B.2 of this tariff. To qualify for the Home Advantage Organizational Program an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) non-profit organization; or, (4) Corporations. The qualifying organization agrees to meet the following set of criteria:

- (a) Trade Associations must have 5,000 members or more and allow us to telemarket or direct mail their membership roster for promotional reasons.
- (b) Business with franchises, agents, distributors, or multiple representatives, Non-profit organizations and Corporations must have a minimum of 1,000 employees or members and allow us to direct mail their employees/members for promotional reasons.

### B. <u>Usage Charges</u>

Rate Periods - The time of day rate periods for Home Advantage services will be Peak and Off-Peak.
 Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

### 2. Per Minute Rate Schedule

<u>Peak</u> <u>Off-Peak</u> \$.2000 .1000

3. <u>Billing Increments</u> - Home Advantage Service is billed in sixty (60) second increments.

4. Monthly Recurring Charges (MRC)

MRC: 1/ \$3.50

5. Per Minute Surcharge 2/

Surcharge: \$0.02

 Home Advantage Calling Card Service - OnLine Residential Calling Card Rates will apply as filed in Section 4.3.3.B of this tariff.

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[/The MRC will be waived for each month in which Home Advantage Peak, Off-Peak and International monthly usage exceeds \$9.00. Also, the MRC can be waived by Association groups and Alumni programs.]

[2/The Per minute surcharge applies only when Home Advantage monthly usage meets or exceeds \$500.00.]

### 4.1.3 Home Advantage Easy Plan

### A. <u>Description</u>

Home Advantage Easy Plan is a flat-rated service offering customers one simple rate for intrastate calls.

### B. Usage Charges

- 1. Rate Periods All calls are billed at the same rate regardless of which rate period the call is completed.
- Per Minute Rate 1/ \$ 0.1390
   [/There is no monthly recurring charge.]
- Billing Increments Home Advantage Easy Plan rates are billed in sixty (60) second initial increments
  and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded
  to the nearest whole cent.
- <u>Calling Card Service</u> The TalkAround Calling Card rates will apply as filed in Section 4.3.4.B.2 of this tariff

### 4.2 <u>Toll-Free Services</u>

Company Toll-Free Service is the furnishing of dial-type intrastate telecommunications originating on feature group facilities provided by the Local Exchange Carrier (LEC) and terminating on a Regular Business Line or a Special Access Line (SAL). This service enables the customer to receive toll-free service calls at their residence or place of business.

### 4.2.1 <u>Toll-Free Service Options</u>

### A. <u>Homebound 800 Service</u>

### Description

Homebound 800 is an inbound service available to residential customers only. This service enables the customer to receive toll-free service calls at their residence. The residential customer will be assigned a toll-free telephone number to receive calls that are paid for by the customer rather than the calling party.

### 2. <u>Usage Charges</u>

Usage Charges are determined by the time of day, rate periods and minutes of use within each rate period.

- (a) Rate Periods The time of day rate periods for Homebound 800 services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.
- (b) Per Minute of Use Charges

<u>Peak</u> <u>Off-Peak</u> \$0.2000 \$0.2000

(c) <u>Billing Increments</u> - Usage is billed in one (1) minute increments.

### (d) Monthly Recurring Charges:

Monthly Service Fee 1/ \$ 2.50

<u>[/The monthly service fee will be waived for each month in which usage exceeds \$10.00.</u> Also, the monthly service fee can be waived by Association groups and Alumni programs.]

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### B. Takeback and Transfer (TBX)

Takeback and Transfer is a toll-free service which allows Call Centers to transfer a toll-free call in progress to another remote site using pre-defined keypad commands and transfer digits. The service will be billed at the usage rates for Intelenet Service as filed in Section 4.6.6 and the following additional charges will apply.

One Time Installation Charge: \$500.00
Monthly Recurring Charge per 8XX No.: \$80.00

Change Charge: 100.00
Per Call Surcharge: 0.04

### 4.2.2 Toll-Free Service Features

The Company's Toll-Free Service customers may subscribe to one or more of the following features with a specific Company Toll-Free Service.

# 4.2.2 <u>Toll-Free Service Features</u>

### A. After-Hours Toll-Free Message Referral

This feature enables the toll-free service customer to route toll-free calls to the Company Message Center afterhours for either an announcement only, announcement and message recording capability, or both with Message Center outdial notification.

### 1. Option A (Message Announcement only)

This option enables the toll-free service customer to play prerecorded voice information referring callers to other numbers, explaining service conditions, or other general information that a customer desires to provide to callers.

### 2. Option B (Announcement with Message Recording)

This option enables the toll-free service customer to play customized voice announcements and if the caller desires, leave a message. The customer may call the Company Message Center to retrieve messages.

### 3. Option C (Announcement, Message Capability and Message Notification)

This option consists of both message announcement and message recording, plus the ability for the Message Center to outdial and notify the Company toll-free customer of messages.

### B. Area Code Routing

This feature allows the toll-free service customer to route calls to multiple answering locations using one toll-free number. The customer can define two or more originating routing groups and to arrange that calls to a single toll-free service number placed from different routing groups will terminate at different locations.

### 4.2.2 <u>Toll-Free Service Features</u>

### C. Area Code Blocking

This feature allows the toll-free service customer to block originating calls from one or more specific area codes. Customers can tailor their toll-free service to their geographic service area and block unwanted calls from out of their area.

### D. Dialed Number Identification Service (DNIS)

This feature allows a customer with multiple toll-free service numbers terminating in the same location to identify the specific toll-free service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated toll-free service.

### E. Time of Day Routing

This feature allows the toll-free service customer to arrange for calls to a single toll-free service number to be routed to different locations based on the time of day.

### F. Day of Week Routing

This feature allows the toll-free service customer to arrange for calls to a single toll-free service number to be routed to different locations based on the particular day of the week.

### G. Command Routing

This feature allows the toll-free service customer to have toll-free calls rerouted by the Company's network in the event of access blockage to an ANI or T1 circuit ID previously defined by the customer.

### H. Emergency Re-routing

This feature allows the toll-free service customer to re-route calls to accommodate emergency situations. To activate this service, the customer would call a special 24 hour number.

### I. Real Time ANI

Real Time Automatic Number Identification (ANI) Service provides the ANI for the calling party to an Acclaim IV customer if the call originates from an equal access end office. If the call originates from a non-equal access end office, only the NPA will be delivered to the toll-free customer. Company will provide Real Time ANI on a toll-free number and a service group basis. Real Time ANI is available with or without DNIS and is available only with dedicated toll-free service.

### J. <u>Dedicated Termination Overflow</u>

This features enables the toll-free service customer to control potential congestion of toll-free calls by sending the overflow calls from one dedicated line to a switched line, allowing for maximum completion of incoming toll-free calls.

### K. Percent Allocation

This feature allows the customer to route various percentage of calls to two or more answering locations. The customer must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The customer must have at least two different locations for this routing feature to be available.

### 4.2.3 <u>Toll-Free Service Feature Charges</u>

Feature Charges are determined by the specific feature requested by a Company toll-free Customer. These charges are in addition to toll-free usage charges and are not subject to discounting unless specifically indicated.

|   | Non-Recurring | Monthly Recurring |
|---|---------------|-------------------|
| <u>Feature</u>                                  | Charge        | <u>Charge</u>     |
| Toll Free Number Charge, per toll-free number   | 15.00         | \$ 10.00          |
| Reservation Charge (per toll-free number/       | 35.00         | N/C               |
| max. 10 numbers per Customer)                   |               |                   |
| After Hours Voice Messaging, per toll-free #    | 05.00         | <b>A</b> 00 00    |
| Option A - Announcement Only                    | 25.00         | \$ 30.00          |
| Option B - Announcement w/Message               | 25.00         | \$ 40.00          |
| Option C - Announcement w/Message               |               |                   |
| and Outdial                                     | 25.00         | \$ 50.00          |
| Real-Time ANI Delivery (per trunk group)        | \$ 350.00     | \$ 200.00         |
| Dedicated Termination Overflow, per toll-free # | 100.00        | \$ 50.00          |
| Point of Call Routing, per toll-free number     | 100.00        | \$ 50.00          |
| Time-of-Day Routing, per toll-free number       | 100.00        | \$ 50.00          |
| Command Routing (per toll-free number)          | \$ 100.00     | \$ 50.00          |
| Percent Allocation Routing, per toll-free #     | 100.00        | \$ 50.00          |
| DNIS, per toll-free number                      | 100.00        | \$ 50.00          |
| Day-of-Week Routing, per toll-free number       | 100.00        | \$ 50.00          |
| Change toll-free Destination Number             |               |                   |
| (via service order)                             | \$ 15.00      | N/C               |
| Expedite toll-free Service Order, per order     | 100.00        | N/C               |
| Add/Change Area of Service Screening            | \$ 25.00      | N/C               |
| Add/Change Canadian toll-free Origination       | 25.00         | N/C               |
| Add/Change Caribbean (Puerto Rico & USVI)       | 25.00         | N/C               |
| Toll-Free Referral Recordings                   | \$ 25.00      | \$ 30.00          |
| Toll-Free Directory Assistance, per toll-free # | 15.00         | \$ 13.75          |

| Toll-Free System Watch Multi-Carrier Package | 250.00   | \$ 50.00 |
|--|----------|----------|
| Customer Reconfiguration                     | 100.00   | \$ 50.00 |
| Answer Center                                | \$ 50.00 | \$ 25.00 |

### 4.2.4 Resp. Org. Charges

#### A. Description

Where Company serves as a Resp. Org. for a non-Company toll-free Service customer, Company will pass on the tariffed Local Exchange Carrier charges for SMS/Toll-Free database and related services. In addition, the following Company charges will apply:

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|   | Set-Up   | Monthly Recu | ırring |
|---|----------|--------------|--------|
| <u>Service</u>                                | Charge   | Charge       |        |
| Set-Up Toll-Free Number, per toll-free #      | \$ 50.00 | \$ 1.00      |        |
| Modify Toll-Free Record (add/change toll-free |          |              |        |
| number, Vertical or Enhanced Features)        | \$ 25.00 | N/C          |        |

### 4.2.5 <u>Toll-Free Directory Listing</u>

|   | Set-Up<br><u>Charge</u> | Monthly Recurring<br>Charge |
|---|-------------------------|-----------------------------|
| Nationwide Toll-Free Directory Listing (per toll-free number) | 15.00                   | \$ 12.50                    |
| Expedite Directory Listing - Major                            | 25.00                   | N/C                         |
| Expedite Directory Listing - Minor                            | 20.00                   | N/C                         |

### 4.3 Complementary Services

### 4.3.1 <u>Directory Assistance Service</u>

#### A. Description

Directory Assistance is provided to assist customers in obtaining telephone numbers. The charge is based on the number of calls processed during the billing period and applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Directory Assistance calls will not count toward any volume discounts. Up to Two informational request may be made on each Directory Assistance call. The Directory Assistance charge will not be applied to any person or persons who suffer from physical or visual handicaps that preclude their use of telephone directories.

### B. <u>Usage Rates</u>

Company residential customers will not be billed for the first 12 calls per monthly billing cycle made to
Directory Assistance. Residential customers who make in excess of 12 Directory Assistance calls per
monthly billing cycle and business customers will be billed the following per call charge for each Directory
Assistance call.

Per Call Charge: \$ 0.50

Company customers will be billed the following per call charge when they access the Company Operator and request Directory Assistance.

Operator Assisted Directory Assistance
Per Call Charge: \$1.40

### 4.3.2 Operator Services

### A. Description

Operator Services shall include, but will not be limited to, live operator or automated operator functions for the handling of interLATA telephone service such as long distance calling of collect, third number billing, calling card services and rate information, dialing instructions, trouble reporting, and emergency call handling.

The calls will be billed at the established Company OS rates plus the appropriate service charges. Billing is in one-minute increments, and Company will not bill for uncompleted calls. Access to the Company operator is obtained by dialing, from an Company presubscribed telephone, 0 plus the number desired or 00. Access for this service is via Feature Group D. All (0+) intraLATA and (0-) calls are routed to the appropriate LEC.

For person-to-person calls the timing of the call begins when the calling person and the particular person or station

specified or an agreed alternate identifies themselves as the party designated to receive that call. For collect calls the timing of the call for purposes of billing begins after a person verbally accepts the charge for the call. For a third party call the timing of the call for purposes of billing begins after the person requested to accept charges accepts those charges and connection is made to the number being called.

The contract of Company or its agents with the customer will prohibit the customer from blocking the completion of calls that would allow the caller to reach a long distance telephone company other than Company. The customer shall not violate that contract provision.

The contract of Company or its agents with the customer will contain provisions requiring the customer to post on or in close proximity to all telephones served by Company the following information. (Company's Name) is responsible for the form of the posting and shall make reasonable efforts to ensure implementation, both initially and on an updated basis.

- The name and address of Company.
- A customer service number for receipt of further service and billing information.
- Dialing instructions to the Company operator for specific rate information.

### B. <u>Usage Charges</u>

The rates and service charges below apply to "0+", "0-" and "00-" calls, including calls using a 10XXX or other access number, routed to a Company operator or to an automated operator or calling card interface from the premises of:

- residential and business subscribers: or
  - local exchange carrier customers not pre-subscribed to the Carrier.

Operator Service charges include per minute rates and per call charges.

### 1. <u>IntraLATA/InterLATA Per Minute Rates</u>

|                | Business Day      | Evening           | Night/We | ekend    |
|----------------|-------------------|-------------------|----------|----------|
| <u>Mileage</u> | 1st Min Addl Min  | 1st Min Addl Min  | 1st Min  | Addl Min |
| 1- 10          | \$0.2100 \$0.2000 | \$0.1700 \$0.1600 | \$0.1700 | \$0.1600 |
| 11- 12         | \$0.2400 \$0.2300 | \$0.1900 \$0.1900 | \$0.1900 | \$0.1800 |
| 23- 55         | \$0.2600 \$0.2500 | \$0.2200 \$0.2100 | \$0.2100 | \$0.2100 |
| 56-124         | \$0.2700 \$0.2700 | \$0.2400 \$0.2400 | \$0.2200 | \$0.2200 |
| 125-292        | \$0.2800 \$0.2700 | \$0.2600 \$0.2400 | \$0.2400 | \$0.2300 |

- 2. Billing Increments Usage is billed in one (1) minute increments.
- Per Call Charges The following per call charges are in addition to the per minute rates when the call is placed using a Company operator.

| (a) | InterLATA Per Call Surcharge |                 |  |  |  |
|-----|------------------------------|-----------------|--|--|--|
| . , | <u></u>                      | Per Call Charge |  |  |  |
|     | Customer Dialed Automated:   | 0.80            |  |  |  |
|     | Operator Station:            | 2.25            |  |  |  |
|     | Billed to Third Party:       | \$ 2.35         |  |  |  |
|     | Person-to-Person:            | 4.90            |  |  |  |
|     | Operator Dialed Surcharge:   | 1.15            |  |  |  |
| (b) | IntraLATA Per Call Surcharge |                 |  |  |  |
| . , |                              | Per Call Charge |  |  |  |
|     | Customer Dialed Automated:   | 0.80            |  |  |  |
|     | Station-to-Station:          |                 |  |  |  |
|     | Station-Automated Operator   | 1.55            |  |  |  |

Station-Live Operator

### 4. Operator Calls From Privately Owned Payphones

Person-to-Person:

Operator Dialed Surcharge:

At the request of the property owner, Company may add up to \$0.25 per call property imposed fee for operator assisted calls placed from privately owned payphones. On any call that a property imposed fee is charged the operator service charge in Section 4.3.2.B.3 (above) will apply.

\$ 1.85

3.00

1.15

### 4.3.3 OnLine Calling Card Service

#### A. Description

OnLine calling card service is available to residential and commercial Company customers subscribing to another Company service. Customers may also subscribe to OnLine as a stand-alone service. Customers may place domestic and international long distance calls using this service. Enhanced services such as voice mailbox and message delivery are available as an option of this service.

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OnLine access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company toll-free access number. Calls originating from rotary phones will be completed with the assistance of operators. Per minute usage rates apply. A retroactive volume discount is applied to the total usage portion of the monthly statement from all time of day periods.

The time of day rate periods for OnLine Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

### B. OnLine Rate Schedules

### 1. Residential OnLine Rate Schedule

This calling card schedule applies to all customers who subscribe to one of the Company's residential long distance services.

### (a) Per Minute Rates (\$)

| Time of Day | Rate Per Minute |  |
|-------------|-----------------|--|
| Peak        | \$ 0.30         |  |
| Off-Peak    | \$ 0.30         |  |

(b) <u>Billing Increments</u> - All residential calls will be billed in sixty (60) second increments.

### 2. <u>Commercial OnLine Rate Schedule</u>

This calling card schedule applies to all customers who subscribe to one of the Company's commercial long distance services.

### (a) Per Minute Rates (\$)

| Time of Day | Rate Per Minute |  |
|-------------|-----------------|--|
| Peak        | \$ 0.3357       |  |
| Off-Peak    | \$ 0.3357       |  |

(b) <u>Billing Increments</u> - All commercial calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

### (c) Commercial Volume Discount

| <u>Usage Level</u>      | Percent Discount |  |
|-------------------------|------------------|--|
| \$ 25.00 - \$ 249.99    | .70%             |  |
| \$ 250.00 - \$ 2,499.99 | 13.04%           |  |
| \$ 2.500.00 +           | 21.74%           |  |

(d) Per Call Surcharge - A Per Call Surcharge of \$0.50 applies to each call.

### 3. Stand Alone OnLine Rate Schedule

This calling card schedule applies to commercial customers that do not have any other services with the Company.

### (a) Per Minute Rates (\$)

| Time of Day | Rate Per Minute |  |
|-------------|-----------------|--|
| Peak        | \$ 0.30         |  |
| Off-Peak    | 0.30            |  |

(b) <u>Billing Increments</u> - All Stand Alone calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

#### (c) Stand Alone Volume Discount

| <u>Usage Level</u>      | Percent Discount |
|-------------------------|------------------|
| \$ 25.00 - \$ 249.99    | 8.70%            |
| \$ 250.00 - \$ 2,499.99 | 13.04%           |
| \$ 2,500.00 +           | 21.74%           |

(d) Per Call Surcharge - A Per Call Surcharge of \$0.50 applies to each call.

### 4. Operator Assisted OnLine Rate Schedule

(a) <u>Direct Dial Operator Must Assist</u> - The following surcharge is in addition to the per minute rates found in 1, 2 and 3 above and will apply to calls which default to a live operator.

Per Call Surcharge \$ 0.50

(b) <u>Direct Dial Operator Assist</u> - If a customer chooses to access an Operator to place a call, the call will be billed at Dial USA rates as set forth in Section 4.1.1 and the following surcharges will also apply.

Station-to-Station Person-to-Person 2.00 Person-to-Person Person-to-Pers

#### 5. SCHEDULE C OnLine Rate Schedule

(a) Per Minute Rates (\$)

|                          | l im        | e of Day |
|--------------------------|-------------|----------|
| Usage Level              | <u>Peak</u> | Off-Peak |
| \$ 2,500 - \$ 10,000.99  | \$0.180     | \$0.130  |
| \$ 10,001 - \$ 25,000.99 | \$0.170     | \$0.130  |
| \$ 25,001 +              | \$0.165     | \$0.130  |

- (b) <u>Billing Increments</u> All SCHEDULE C calls will be billed in eighteen (18) second initial increments and additional increments of six (6) seconds.
- (c) Minimum Usage Per Month There is a minimum usage per account of \$2,500 per month.

  New accounts will be given a 90-day ramp up period to reach this usage minimum.
- (d) Per Call Surcharge The following surcharge is in addition to the per minute rates found above and will apply to all SCHEDULE C OnLine calls.

Per Call Surcharge: \$0.50

(e) SCHEDULE C OnLine Service is not available as a resale product.

#### 4.3.4 WorldCom Calling Card Service

### A. <u>Description</u>

WorldCom Calling Card service is available to residential and commercial Company customers. Customers may place domestic and international long distance calls using this service. Calling card access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's toll-free access number, and/or 10XXX, 950-XXXX depending on availability.

### B. Calling Card Rate Schedules

### 1. WorldCom Calling Card

### (a) <u>Direct Dial Rate Schedule</u>

(1) Per Minute Rate Schedule applying to all Time Periods

Per Minute Rate: \$ 0.3357

(2) <u>Billing Increments</u> - Calls are billed in sixty (60) second initial increments and

additional increments of six (6) seconds.

### (3) Per Call Surcharge

For direct dial calls, a per call surcharge will apply in addition to the per minute rate found in (1) above.

Per Call Surcharge: \$ 0.25

(ii) The following per call surcharge is in addition to the per minute rate found in (1) above and will apply to calls which default to a live operator only.

Per call Surcharge: \$ 0.50

- (b) Operator Assisted Rate Schedule This calling card schedule applies to all customers who place a call with the assistance of an operator.
  - (1) Per Minute Rate Schedule applying to all Time Periods:

Per Minute Rate: \$ 0.5000

- (2) <u>Billing Increments</u> WorldCom Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
- (3) Per Call Surcharge The following surcharge will apply in addition to the per minute rate found in (1) above.

Per Call Charge

Station-to-Station \$ 1.50 Person-to-Person \$ 3.00

- TalkAround Calling Card This calling card schedule applies to all customers who subscribe to one of the Company's residential long distance services.
  - (a) <u>Direct Dial Rate Schedule</u>
    - (1) Per Minute Rate Schedule applying to all Time Periods:

Rate Per Minute: \$ 0.3000

- (2) <u>Billing Increments</u> Calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
- (3) Per Call Surcharge
  - (i) There is no Per Call Surcharge for direct dialed calls.
  - (ii) The following Per Call Surcharge is in addition to the per minute rate found in (1) above and will apply to calls which default to a live operator only.

Per Call Surcharge: \$ 0.5000

- (b) Operator Assisted Rate Schedule This calling card schedule applies to all customers who place a call with the assistance of an operator.
  - (1) Per Minute Rate Schedule applying to all Time Periods:

|           | Busines  | s Day    | Eveni    | ng       | Night/We | ekend    |
|-----------|----------|----------|----------|----------|----------|----------|
| Mileage   | 1st Min  | Addl Min | 1st Min  | Addl Min | 1st Min  | Addl Min |
| 0 - 10    | \$0.1990 | \$0.1281 | \$0.1393 | \$0.0955 | \$0.1235 | \$0.0764 |
| 11 - 22   | \$0.1990 | \$0.1281 | \$0.1393 | \$0.0955 | \$0.1235 | \$0.0764 |
| 23 - 40   | \$0.2090 | \$0.1379 | \$0.1493 | \$0.1035 | \$0.1294 | \$0.0823 |
| 41 - 55   | \$0.2090 | \$0.1379 | \$0.1493 | \$0.1035 | \$0.1294 | \$0.0823 |
| 56 - 124  | \$0.2289 | \$0.1672 | \$0.1592 | \$0.1244 | \$0.1411 | \$0.1000 |
| 125 - 400 | \$0.2388 | \$0.2069 | \$0.1791 | \$0.1549 | \$0.1529 | \$0.1235 |
| 401 +     | \$0.2488 | \$0.2069 | \$0.1791 | \$0.1549 | \$0.1529 | \$0.1235 |

- (2) <u>Billing Increments</u> WorldCom TalkAround Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
- (3) Per Call Surcharge The following surcharge will apply in addition to the per minute rate found in (1) above.

### Per Call Surcharge:

Station-to-Station \$ 1.50 Person-to-Person \$ 3.00

### C. <u>TalkAround Calling Card Association</u>

The TalkAround Calling Card Association program is a benefit package offered in conjunction with basic residential TalkAround Calling Card in Section 4.3.4.B.2. (above), which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the TalkAround Association program will receive a discounted flat rate for direct dial calls only.

To qualify for this rate an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors or multiple representatives; (3) Non-profit organization, or (4) Buying group not organized merely to buy the Company's long distance for resale.

The qualifying organization must meet the following criteria to receive the special discounted rate:

- Associations Must have 5,000 or more professional members (e.g., Certified Public Accountants, American Medical Associations, State Bar Associations) and allow us to telemarket or direct mail their membership roster for promotional reasons.
- Colleges/Universities Must have 5,000 or more members and allow us to telemarket or direct mail their membership roster for promotional reasons.
- Companies Must have a minimum of 1,000 employees and allow us to telemarket or direct mail their employees for promotional reasons.
  - (a) <u>Direct Dialed Rate Schedule applying to all Time Periods</u>:
    - (1) Per Minute Rate: \$ 0.2000
    - (2) <u>Billing Increments</u> Calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
    - (3) Per Call Surcharge There is no per call surcharge for Association direct dialed calls

All other services for the TalkAround Calling Card Association will be the same services and rates as filed for the basic residential TalkAround Calling Card in Section 4.3.4.B.2.

# 4.3.5 <u>PhonePass Service</u>

### A. <u>Description</u>

PhonePass Service is a switched service that enables the end-user to place calls charged to prepaid phone cards issued by the Company. The end-user accesses the network by dialing the appropriate Company toll-free number printed on the back of the card. Each toll-free number accesses a custom greeting designated by the customer. Language menu selection is available if requested by the customer.

The PhonePass Card is available in five (5) or more unit denominations at a flat rate per unit. Cards and/or Codes are issued with an expiration date of six (6), twelve (12) or eighteen (18) months from the date of the code or six (6) or twelve (12) months from first usage. First use is anytime the toll-free number and code are entered by the code holder. A terminating number is not necessary in starting the time period for reactivation on first use. The number of available Company PhonePass Cards is subject to technical limitations.

The Company is not liable or responsible for theft, loss or unauthorized use of cards or card numbers. The Company will not refund or issue credit on unused units of the PhonePass Card. The customer(s) of PhonePass Service is solely responsible for the payment of all applicable federal, state or local use, excise, sales or privilege

taxes, duties or any similar fees that may be assessed by any governmental body or regulatory authority in connection with the service.

#### Availability

PhonePass Service is available twenty-four (24) hours a day, seven (7) days a week. Card availability is limited and shall be handled on a first come, first served basis. PhonePass Service can be accessed through touch-tone telephones only. 900 calls cannot be made on the PhonePass Card.

PhonePass Service may be made available from time to time with certain promotional offerings.

### 2. <u>Card Depletion/Renewal or Expiration</u>

Each time the card is used, the end-user hears a message stating the amount of minutes remaining on the card. Sixty (60) seconds prior to the card being depleted, the user hears a warning announcing the time remaining on the card.

### 3. Description of Terms applying to PhonePass Service

- (a) <u>Unit</u> A unit is equal to one (1) minute of domestic long distance time. The U.S. includes all fifty (50) contiguous states. Additional units per minute are charged for all other destinations.
- (b) Retailer Wholesale product customer.
- (c) End User Wholesale customer's customer.

### B. <u>Usage Charges</u>

The applicable usage rate depends upon the Service Option selected by the customer. Two options listed in (1.) and (2.) below are available for the customer to choose. Calls are billed in one (1) minute increments and are debited against the PhonePass Service Card. Cards and/or Codes are valued based on a number of call Units. Rates for PhonePass Service may vary depending on the commitment term, total purchase commitment, card printing or packaging and collector purchase rights. All units purchased for the sole purpose of resale, must be purchased with a generic PhonePass Card. If a customer purchases units from the Company for promotion and not resale, the customer may be entitled to a custom PhonePass card printed by the Company. Cards being used for resale are available in 5, 10, 20, 30, 60 and 100 unit denominations. Cards purchased for promotional purposes can be set with the number units determined by the customer.

### 1. Option A - Generic Wholesale Cards

The customer may obtain Generic PhonePass Cards as a one-time purchase with full payment due upon delivery or with a one (1) or two (2) year commitment with payment due prior to delivery of each order. Upon acceptance by Company, the Term Commitment discount will be applied to each partial order of PhonePass Cards and/or Codes. Installment (Partial Order) payments must be made fifteen (15) days prior to issuance of the Cards and/or Codes. At the end of the one (1) year or two (2) year commitment period or upon request for cancellation by the customer, the customer must pay the difference between the Term Commitment amount purchased and the initial Term Commitment amount, if the commitment has not been met. The Company may terminate a purchase commitment plan in order to allow the customer to agree to a higher "number of Units" Term Commitment. PhonePass Cards will be sold at prices rounded to the nearest cent. The rate per unit and purchase volumes are as follows:

### (a) One-Time Purchase

| Purchase Volume         | Rate per Unit |
|-------------------------|---------------|
| \$ 250 - \$ 2,499       | \$0.2700      |
| \$ 2,500 - \$ 4,999     | \$0.2550      |
| \$ 5,000 - \$ 9,999     | \$0.2400      |
| \$ 10,000 - \$14,999    | \$0.2250      |
| \$ 15,000 - \$ 24,999   | \$0.2150      |
| \$ 25,000 - \$ 49,999   | \$0.2000      |
| \$ 50,000 - \$ 99,999   | \$0.1900      |
| \$ 100,000 - \$ 199,999 | \$0.1750      |
| \$ 200,000 - \$ 299,999 | \$0.1650      |
| \$ 300.000 - +          | \$0.1600      |

### (b) <u>1-Year Term Monthly Commitment</u>

Purchase Volume

| EFFECTIVE: | OCTOBER 1, 2017 |  |
|------------|-----------------|--|
|            |                 |  |

| \$ 2,500 - \$ 4,999     | \$0.2400 |
|-------------------------|----------|
| \$ 5,000 - \$ 9,999     | \$0.2250 |
| \$ 10,000 - \$ 14,999   | \$0.2150 |
| \$ 15,000 - \$ 24,999   | \$0.2000 |
| \$ 25,000 - \$ 49,999   | \$0.1900 |
| \$ 50,000 - \$ 99,999   | \$0.1750 |
| \$ 100,000 - \$ 199,999 | \$0.1650 |
| \$ 200,000 - \$ 299,999 | \$0.1600 |
| \$ 300,000 - +          | \$0.1550 |

### (c) <u>2-Year Term Monthly Commitment</u>

| Purchase Volume         | Rate per Unit |
|-------------------------|---------------|
| \$ 2,500 - \$ 4,999     | \$0.2300      |
| \$ 5,000 - \$ 9,999     | \$0.2150      |
| \$ 10,000 - \$ 14,999   | \$0.2000      |
| \$ 15,000 - \$ 24,999   | \$0.1900      |
| \$ 25,000 - \$ 49,999   | \$0.1750      |
| \$ 50,000 - \$ 99,999   | \$0.1650      |
| \$ 100,000 - \$ 199,999 | \$0.1600      |
| \$ 200,000 - \$ 299,999 | \$0.1550      |
| \$ 300,000 - +          | \$0.1500      |

### (d) Retail Rate

| Purchase Volume | Rate per Uni |  |
|-----------------|--------------|--|
| \$ 1 - \$ 250   | \$0.4000     |  |

### 2. Retail Option - Generic Cards

The following rate schedule applies to the end-user. The retailer has the option of setting the retail rate at the following rates based on the level of purchase and/or commitment. If the retailer would prefer to sell at any of the retail rates above their specified purchase level of commitment, they may choose any of the preset rates listed below:

# Option A - Generic Cards

| Purchase Volume<br>\$ 250 - \$2,499 | Rate per Unit<br>\$0.4000 |
|-------------------------------------|---------------------------|
| \$ 2,500 - \$ 4,999                 | \$0.4000                  |
| \$ 5,000 - \$ 9,999                 | \$0.4000                  |
| \$ 10,000 - \$ 14,999               | \$0.3500                  |
| \$ 15,000 - \$ 24,999               | \$0.3300                  |
| \$ 25,000 - \$ 49,999               | \$0.3000                  |
| \$ 50,000 - \$ 99,999               | \$0.2700                  |
| \$ 100,000 - \$ 199,999             | \$0.2500                  |
| \$ 200,000 - \$ 299,999             | \$0.2200                  |
| \$ 300,000 - +                      | \$0.2000                  |

### 3. Directory Assistance 2 Units

### 4.4.1 WorldOne Service

#### A. <u>Description</u>

WorldOne Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine World calling card origination and switched or dedicated toll-free (in WATS) termination. The WorldOne package includes the availability of outbound, inbound (toll-free) and calling card services, and offering a discount on outbound and toll-free service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

There are seven (7) Options of WorldOne available to customers, each of which are described below: 1/

Option A - Requires no monthly minimum billing commitment for month-to-month customers; \$250 monthly minimum billing commitment for ESP customers.

Option B - Requires a monthly minimum billing commitment of \$1,000.

- Option C Requires a monthly minimum billing commitment of \$5,000.
- Option D Requires a monthly minimum billing commitment of \$7,500.
- Option E Requires a monthly minimum billing commitment of \$15,000.
- Option F Requires a monthly minimum billing commitment of \$25,000.
- Option G Requires a monthly minimum billing commitment of \$50,000.

Multiple services and/or multiple locations using WorldOne's Service can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic Toll-Free, Domestic and International outbound calls contribute to determining monthly minimum usage. OnLine World Calling Card, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

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Customers must reach the minimum monthly usage requirement associated with their selected Option by the fourth invoice period and monthly thereafter.

### B. <u>Service Arrangements</u>

### WorldOne Extended Service Plan ("ESP")

WorldOne Service is available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12) or twenty-four (24) months. Customers who elect the ESP will receive a discount off their selected option's domestic interstate, and intrastate outbound and inbound (toll-free) rates. (Company's interstate rates are provided in its FCC Tariff as filed with the Federal Communications Commission.) This discount will apply to WorldOne's peak interstate rates and all time periods for intrastate rates. Customers who elect the ESP are subject to the following:

- (a) Customers must indicate what WorldOne service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
- (b) Upon execution of the ESP agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of customer's desire to cancel the ESP agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by WorldCom in the provision of telecommunications service hereunder are demonstrated by Customer to affect adversely and materially Customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless Customer has reported trouble on an ANI or circuit-specific basis to (and received a corresponding trouble ticket from) the appropriate WorldCom Support Center and a period of not less than thirty (30) days after receipt of Customer's written notice of termination has elapsed during which WorldCom fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on WorldCom and Customer's sole remedy shall be termination of the affected service as described.
- (c) Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (d) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, 25% of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to 25% of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract).
- (d) All customer requests to commence or terminate a WorldOne ESP must be made in writing, either by certified mail (<u>return receipt requested</u>), to Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by Company within this timeframe, the WorldOne ESP agreement will be automatically renewed for a new term of commitment.
- (e) A customer who cancels their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to other termination charges as noted above.
- (f) OnLine World Calling Card usage is excluded from the WorldOne ESP discounts.

WorldOne Association

2.

program will receive WorldOne products and OnLine World Calling Card Service.

The WorldOne Association program is a benefit package offered in conjunction with WorldOne Service, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the WorldOne Association

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To qualify for WorldOne Association an organization generally must be a: (1) Trade association representing business's or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non-profit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The WorldOne Association member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company's service under this program.

### 2. WorldOne Association

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services.

#### (a) WorldOne Association Discounts

WorldOne Association members will receive the following discount offer:

Month-to-Month association customers on WorldOne Service will receive the one (1) year term rates, no Extended Service Plan ("ESP") will be required; and one (1) year term association customers on WorldOne Service will receive the two (2) year term rates, ESP for Associations is required.

The conditions of the WorldOne Service Extended Service Plan ("ESP") as filed in Section (1.) above will apply for WorldOne for Association ESP agreements.

OnLine World Calling Card Service is not available for Association discounts.

### C. Rate Periods

The time of day rate periods for WorldOne Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7AM and 7PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

# D. <u>Billing Increments</u>

WorldOne Switched Access Service is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment; WorldOne Dedicated Access Service is billed in six (6) second initial increments and is rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). OnLine World Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges are rounded to the nearest whole cent.

### E. Per Minute Rate Schedules - WorldOne Service

Per minute intrastate base rates for WorldOne Service are the same for all Options (A-G) and apply as shown below:

### Switched Per Minute Rates

|          | Monthly  | 12-Month ESP | 24-Month ESP |
|----------|----------|--------------|--------------|
| Outbound | \$0.1012 | 0.0975       | 0.0940       |
| Inbound  | 0.1084   | 0.1048       | 0.0940       |

### 2. <u>Dedicated Per Minute Rates</u>

|          | <u>Monthly</u> | 12-Month ESP | 24-Month ESP |
|----------|----------------|--------------|--------------|
| Outbound | \$0.0723       | \$0.0686     | \$0.0651     |
| Inbound  | \$0.0723       | \$0.0686     | \$0.0651     |

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### F. OnLine World Calling Card Service

### 1. <u>Direct Dial Rate Schedule</u>

- (a) Per Minute Rates applying to all time periods: \$0.3200
- (b) <u>Billing Increments</u> Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

### (c) Per Call Surcharge

- (1) There is a \$0.50 Per Call Surcharge on domestic direct dial calls.
- (2) The following rates and surcharge will apply to calls that default to a live operator.

|                     | Rate Per Minute |
|---------------------|-----------------|
| Peak                | \$ 0.23         |
| Off-Peak            | \$ 0.16         |
| Per call Surcharge: | \$ 0.50         |

### 2. OnLine Operator Assisted Rate Schedule

- (a) If a customer chooses to access an Operator to place a call, the call will be billed at (Dial USA) per minute rates as provided in Section 4.1.1 of this tariff.
- (b) <u>Billing Increments</u> All OnLine World Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.

Per Call Charge

(c) Per Call Surcharges - The following surcharge will apply in addition to per minute rates.

Station-to-Station \$ 1.50 Person-to-Person \$ 3.00

### G. <u>Monthly Recurring / Non-Recurring Charges</u>

The Company's Toll-Free Service for intrastate use is sold as an add-on service to the Company's interstate Toll-Free Service. Accordingly, non-recurring and monthly recurring charges are found in the Company's interstate tariff, FCC No. 2.

### 4.4.2 MCI WorldCom On-Net Service – Voice (Cont.)

### 4.4.2.1 <u>D Street Voice Service Calling Plan</u> 1/

Eligibility: To be eligible for this plan, customers:

must subscribe to this plan via a Company-designated Internet site;

must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

must subscribe to the D Street Voice Service Calling Plan as described in the service publication and pricing guide found at www.worldcom.com;

may not receive service under any other term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and WorldCom On-Net Voice Services Term Plan;

must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,

may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

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#### Usage Charges:

Customers will be charged the following per minute usage rates for Eligible inbound and outbound Intrastate Service.

Switched - Outbound/Inbound \$0.08
Dedicated- Outbound/Inbound \$0.061

#### 4.4.2.4 D Street Plus Voice Service Calling Plan

Eligibility: To be eligible for this plan, customers:

must subscribe to this plan via a Company-designated Internet site;

must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

must subscribe to the D Street Plus Voice Service Calling Plan as described in the service publication and pricing guide found at www.worldcom.com;

may not receive service under any term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and WorldCom On-Net Voice Services Term Plan;

must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and.

may not receive service under a Special Customer Arrangement.

<u>Definitions:</u> For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

## Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$0.857

Dedicated \$0.653

# 4.4.2.5 Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line SolutionII

Eligibility: To be eligible for this plan, customers:

must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance Service Plus Plan as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;

must subscribe to service under Special Customer Arrangement SCA Types 1, 2, 3, 4, 5, 6, 7 or 8 as described in The Guide.

#### **Definitions**

For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI WorldCom On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as MCI WorldCom On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

#### Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 or ISDN-PRI basis. The following Monthly recurring charges apply:

Offering Monthly Recurring Charge (per line, trunk or T-1)

A \$66.00 B \$65.00 C \$1540.00

#### Benefits:

Offering A: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

Offering B and Offering C: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk or Per-Local T-1 that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be prorated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month. In addition, the customer will receive unlimited exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

<u>Discounts:</u> These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Interstate Service.

For Offering A, B and C, the Company will provide a 5, 10 or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equal or exceeds 1 year for up to a 20% discount, 2 years for up to a 25% discounts and 3 or more years for up to a 25% discount.

<u>Termination of Service:</u> The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Service, LLC, Maryland P.S.C. Tariff NO. 5, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

## Termination of Service (Cont.)

For existing customers who disconnect Companion Local Service offered in MCImetro Access Transmission Service, LLC, Maryland P.S.C. Tariff NO. 5 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Service, LLC, Maryland P.S.C. Tariff NO. 5, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On

Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service offered in MCImetro Access Transmission Service, LLC, Maryland P.S.C. Tariff NO. 5 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff for intrastate interLATA service only.

#### Other Conditions

Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Intrastate Inbound Service and Intrastate Card Service Usage.

If Customer receives service under SCA Types 6, 7 and 8 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

## 4.4.2.6 Affinity 1 Program

- 1. <u>Eligibility:</u> To be eligible for this plan, customers:
- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must subscribe to the Affinity 1 Program as described in the service publication and pricing guide found at www.worldcom.com;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local
  exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.
- 2. <u>Definitions:</u> For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

## Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$0.085

## 4.4.2.7 Affinity 2 Program

- 1. Eligibility: To be eligible for this plan, customers:
- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must subscribe to the Affinity 2 Program as described in the service publication and pricing guide found at www.worldcom.com:
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local
  exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.
- 2. Definitions: For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

#### Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$0.085

## 4.4.3 Intelenet Service

#### A. Description

Intelenet offers a full service voice product for single or multi-location customers using switched or dedicated, and

calling card origination and switched or dedicated toll-free termination. The Intelenet package includes a single flat rate for both peak and off-peak dedicated and switched usage and offers discounts for customers willing to sign a term commitment of month to month, twelve (12) or twenty-four (24) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

The minimum monthly commitment will be based on net charges for service (after discounts have been applied) and must be reached by the fourth invoice period and monthly thereafter. Multiple services and/or multiple locations using Intelenet can contribute to the overall monthly commitment; however, the customer must allocate the minimum by service and location. All inbound and outbound domestic and international, calling card, intrastate service and internet access charges, including local services (if applicable) contribute to determining the monthly minimum usage with the exception of enhanced fax, conference calling and non-recurring charges.

If a customer's monthly service usage charges for any month in the term are less than the monthly commitment agreed upon, the customer shall pay the company the difference between the monthly usage charges and the monthly commitment in addition to charges for service.

## B. <u>Service Arrangements</u>

#### 1. <u>Intelenet Service Agreement</u>

When the customer has completed the term commitment, service will automatically be renewed for additional term(s) of the agreement unless the Company has received the customer's written notice to terminate the service on not less than sixty (60) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the term in any manner other than stated will be liable for a service termination charge of an amount equal to the greater of the following, unless customer converts to another Company service with equal or greater term and minimum usage commitment:

- (a) If the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to the monthly billing commitment times the number of months remaining in Term through the expiration of the first year. If applicable, twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of remaining months in the Term beyond the first year) will also be included.
- (b) If the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of months remaining in the Term).

In addition, the customer will be required to repay any promotional credits that were applied, and any charges reimbursed or waived.

Upon execution of the Intelenet Service Agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of customer's desire to cancel the Service Agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by the Company in the provision of telecommunications service hereunder are demonstrated by customer to affect adversely and materially customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless customer has reported trouble on an ANI or circuit-specific basis to (and received corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of customer's written notice of termination has elapsed during which the Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and customer's sole remedy shall be termination of the affected service as described.

Customer's Intelenet Service Agreement is subject to the general terms, and conditions and rates of this Tariff and/or Service or Credit Application forms executed in connection with the services provided herein.

## 2. <u>Intelenet Association</u>

The Intelenet Association program is a benefit package offered in conjunction with Intelenet, which allows the individual users who are members or employees of the participating organization to receive additional product discounts off of domestic interstate usage. Members who elect to participate in the Intelenet Association will receive Intelenet products and Calling card service.

To qualify for Intelenet association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non profit organization; or, (4)

Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following criteria within six (6) months of undertaking to qualify and thereafter maintain, and enters into a written agreement with the Company for marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have sole right to collect, enforce collection and settle such sums. The Intelenet member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services. All other conditions of Intelenet will apply to Intelenet Association.

## C. Rate Periods

#### Peak

All calls that occur between 7:00 A.M. through 7:00 P.M. Monday through Friday, except on Company recognized holidays.

#### Off Peak

All calls that occur between 7:01 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

#### D. Billing Increments

Intelenet is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment with the exception of calling card which is billed in sixty (60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.

## E. InteleNet Rate Schedule

1. Switched Per Minute Rate

Base Rates \$ 0.1142

Switched Services

2. Dedicated Per Minute Rate

Base Rates \$ 0.0816

Dedicated Services

## F. Discounts Applicable

A ten percent (10%) discount will apply towards intrastate usage.

## G. <u>Intelenet Calling Card Service</u>

1. Per Minute Rates applying to all time periods

Per Minute Rate: \$ 0.2600

Per Call Surcharge:

Per Call Surcharge: \$ 0.4000

#### H. Monthly Recurring/Non-Recurring Charges

Intelenet for intrastate use is offered in connection with the Company's interstate Intelenet service. Accordingly, monthly recurring and non-recurring charges are found in the Company's interstate tariff, FCC No. 2, Section 6.3.1.

## 4.4.4 <u>Total Solution Gold\_ Service</u>

## A. <u>Description</u>

Total Solution Gold\_ Service is an offering which allows customers to select shared and dedicated outbound and inbound service arrangements, obtain Term Plan discounts and receive Peak and Off-Peak pricing (Off-Peak pricing applies to shared intraLATA outbound service only). Total Solution Gold\_ calls are eligible for volume and term plan discounts based on the following Company products (Directory Assistance and Operator Services are not contributory): shared and dedicated domestic interstate and intrastate outbound and inbound service, international outbound, and calling card (see footnote below). Discounted rates apply retroactively, such that once the next dollar threshold is reached, the lower rate applies back to the first minute of usage for that billing period. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the volume discount cross-contribution calculation.

The Outbound Calling Service arrangement is a long distance switched access service, which is available on either a shared or dedicated basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section 4.3.2 of this tariff.

The Inbound Calling Service arrangement is a Toll Free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by a end user dialing a 10 digit telephone number (eg. 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free service number charge, which will be applied either on a "per Toll Free number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section 4.4.5.D.3).

#### B. Service Arrangements

#### Term Plans

Total Solution Gold\_ Service is available on a month to month basis (only available to Customers having the service prior to July 30, 1996) or available at discounted 1 or 2 year Term Plan rates. Term Plans are subject to a minimum monthly usage level of \$250 for shared access or \$1,000 for dedicated access after 90 days of initial service. Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. Directory Assistance and Operator Service are not contributory. Charges such as taxes, late payment fees and other service non-recurring and monthly recurring charges will not be included in the Term Plan usage threshold calculation. A Customer who terminates a Term Plan prior to the term's expiration, will be required to pay in one lump sum an amount equaling the monthly minimum service usage charge (\$250 or \$1,000) times the number of months remaining in the term.

A Customer may terminate their Term Plan without liability under the following conditions:

- (a) The customer requests, and remains on, a new Term Plan for a term equal to or greater than the time remaining on their current Company Term Plan.
- (b) The Customer provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

## C. Rate Periods

Peak and Off-Peak rate periods are as follows:

Non-Holiday
Rate Periods
Peak

Off-Peak

Non-Holiday
From Including Days
Non-Fri

To, But Not
Including Days
Mon-Fri

Off-Peak

(All other times including Holidays)

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

# D. <u>Usage Charges</u>

- Outbound Calling Service
  - (a) <u>IntraLATA Usage</u>

# (1) Shared - Per Minute Rates

| Usage             |              | Month to      |          |
|-------------------|--------------|---------------|----------|
| Per Month         | <u>Month</u> | <u>1 Year</u> | 2 Year   |
| \$ 0 - \$ 249     | \$0.1400     | \$0.1350      | \$0.1300 |
| \$ 250 - \$ 999   | \$0.1350     | \$0.1300      | \$0.1250 |
| \$1,000-\$2,499   | \$0.1300     | \$0.1250      | \$0.1200 |
| \$2,500-\$4,999   | \$0.1250     | \$0.1200      | \$0.1150 |
| \$5,000-\$9,999   | \$0.1200     | \$0.1150      | \$0.1100 |
| \$10,000-\$19,999 | \$0.1150     | \$0.1100      | \$0.1050 |
| \$20,000 +        | \$0.1100     | \$0.1050      | \$0.1000 |

## (a) IntraLATA Usage

# (1) <u>Shared</u> - Per Minute Rates (Continued)

Off-Peak Shared Discount 10%

# (2) <u>Dedicated</u> - Per Minute Rates

| Usage                 |          | Month to |          |          |
|-----------------------|----------|----------|----------|----------|
| Per Month             | Month    |          | 1 Year   | 2 Year   |
| \$ 0 - \$ 249         | \$0.1000 |          | \$0.0950 | \$0.0900 |
| \$ 250 - \$ 999       | \$0.1000 |          | \$0.0950 | \$0.0900 |
| \$ 1,000 - \$ 2,499   | \$0.0975 |          | \$0.0925 | \$0.0875 |
| \$ 2,500 - \$ 4,999   | \$0.0950 |          | \$0.0900 | \$0.0850 |
| \$ 5,000 - \$ 9,999   | \$0.0925 |          | \$0.0875 | \$0.0825 |
| \$ 10,000 - \$ 19,999 | \$0.0900 |          | \$0.0850 | \$0.0800 |
| \$ 20,000 +           | \$0.0875 |          | \$0.0825 | \$0.0775 |

## (b) <u>InterLATA Usage</u>

## (1) Shared - Per Minute Rates

| Usage                 |   | Month to  |   |  |
|-----------------------|---|---|---|--|
| Per Month             | Month   |   | 1 Year  | 2 Year   |
| \$ 0 - \$ 249         | \$0.1455  |   | \$0.1343  | \$0.1343   |
| \$ 250 - \$ 999       | \$0.1399  |   | \$0.1343  | \$0.1287   |
| \$ 1,000 - \$ 2,499   | \$0.1343  |   | \$0.1287  | \$0.1231   |
| \$ 2,500 - \$ 4,999   | \$0.1287  |   | \$0.1231  | \$0.1175   |
| \$ 5,000 - \$ 9,999   | \$0.1119  |   | \$0.1175  | \$0.1119   |
| \$ 10,000 - \$ 19,999 | \$0.1175  |   | \$0.1119  | \$0.1063   |
| \$ 20,000 +           | \$0.1119  |   | \$0.1063  | \$0.1007   |
|                       | Per Month<br>\$ 0 - \$ 249<br>\$ 250 - \$ 999<br>\$ 1,000 - \$ 2,499<br>\$ 2,500 - \$ 4,999<br>\$ 5,000 - \$ 9,999<br>\$ 10,000 - \$ 19,999 | Per Month         Month           \$ 0 - \$ 249         \$0.1455           \$ 250 - \$ 999         \$0.1399           \$ 1,000 - \$ 2,499         \$0.1343           \$ 2,500 - \$ 4,999         \$0.1287           \$ 5,000 - \$ 9,999         \$0.1119           \$ 10,000 - \$ 19,999         \$0.1175 | Per Month     Month       \$ 0 - \$ 249     \$0.1455       \$ 250 - \$ 999     \$0.1399       \$ 1,000 - \$ 2,499     \$0.1343       \$ 2,500 - \$ 4,999     \$0.1287       \$ 5,000 - \$ 9,999     \$0.1119       \$ 10,000 - \$ 19,999     \$0.1175 | Per Month         Month         1 Year           \$ 0 - \$ 249         \$0.1455         \$0.1343           \$ 250 - \$ 999         \$0.1399         \$0.1343           \$ 1,000 - \$ 2,499         \$0.1343         \$0.1287           \$ 2,500 - \$ 4,999         \$0.1287         \$0.1231           \$ 5,000 - \$ 9,999         \$0.1119         \$0.1175           \$ 10,000 - \$ 19,999         \$0.1175         \$0.1119 |

## (2) <u>Dedicated</u> - Per Minute Rates

| Usage                 |              | Month to      |          |
|-----------------------|--------------|---------------|----------|
| Per Month             | <u>Month</u> | <u>1 Year</u> | 2 Year   |
| \$ 0 - \$ 249         | \$0.1119     | \$0.1063      | \$0.1007 |
| \$ 250 - \$ 999       | \$0.1119     | \$0.1063      | \$0.1007 |
| \$ 1,000 - \$ 2,499   | \$0.1091     | \$0.1035      | \$0.0979 |
| \$ 2,500 - \$ 4,999   | \$0.1063     | \$0.1007      | \$0.0951 |
| \$ 5,000 - \$ 9,999   | \$0.1035     | \$0.0979      | \$0.0923 |
| \$ 10,000 - \$ 19,999 | \$0.1007     | \$0.0951      | \$0.0895 |
| \$ 20,000 +           | \$0.0979     | \$0.0923      | \$0.0867 |

# 2. <u>Inbound Calling Service</u>

## (a) Shared Toll Free - Per Minute Rates

| Usage<br><u>Per Month</u> | Month to<br>Month | 1 Year   | 2 Year   |
|---------------------------|-------------------|----------|----------|
| \$ 0 - \$ 249             | \$0.1567          | \$0.1399 | \$0.1343 |
| \$ 250 - \$ 999           | \$0.1511          | \$0.1343 | \$0.1287 |
| \$ 1,000 - \$ 2,499       | \$0.1455          | \$0.1287 | \$0.1231 |
| \$ 2,500 - \$ 4,999       | \$0.1399          | \$0.1231 | \$0.1175 |
| \$ 5,000 - \$ 9,999       | \$0.1343          | \$0.1175 | \$0.1119 |

| \$ 10.000 - \$ 19.999 | \$0.1287 | \$0.1119 | \$0.1063 |
|-----------------------|----------|----------|----------|
| φ 10,000 φ 10,000     | ψ0.1201  | φοο      | ψ0.1000  |
| \$ 20.000 +           | \$0.1231 | \$0.1063 | \$0.1007 |
|                       |          |          |          |

#### (b) <u>Dedicated Toll Free</u> - Per Minute Rates

| Usage                 | Month to     |          |          |
|-----------------------|--------------|----------|----------|
| Per Month             | <u>Month</u> | 1 Year   | 2 Year   |
| \$ 0 - \$ 249         | \$0.1231     | \$0.1063 | \$0.1007 |
| \$ 250 - \$ 999       | \$0.1231     | \$0.1063 | \$0.1007 |
| \$ 1,000 - \$ 2,499   | \$0.1203     | \$0.1035 | \$0.0979 |
| \$ 2,500 - \$ 4,999   | \$0.1175     | \$0.1007 | \$0.0951 |
| \$ 5,000 - \$ 9,999   | \$0.1147     | \$0.0979 | \$0.0923 |
| \$ 10,000 - \$ 19,999 | \$0.1119     | \$0.0951 | \$0.0895 |
| \$ 20,000 +           | \$0.1091     | \$0.0923 | \$0.0867 |
|                       |              |          |          |

#### 4.4.5 Total Solution Series 100\_ Service

#### A. Description

Total Solution Series 100\_ Service is an offering that allows Customers to select a commitment level and shared and dedicated outbound and inbound service arrangements, obtain term plan discounts, and receive Peak and Off-Peak pricing (Off-Peak pricing only applies to intraLATA outbound service where available). Total Solution Series 100\_ calls are flat rated, with discounts off the base rates available according to the commitment level and term plan selected by the Customer.

The Outbound Calling Service arrangement is a long distance switch-based service, which is available on either a shared or dedicated access basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section 4.3.2 of this tariff.

The Inbound Calling Service arrangement is a Toll Free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by an end user dialing a 10 digit telephone number (eg. 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free service number charge, which will be applied either on a "per Toll Free number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section 4.4.5.D.3 following), for Toll Free Service Option rates).

## B. <u>Service Arrangements</u>

## 1. Commitment Levels and Term Plans

Total Solution Series 100\_ Service is available on a month to month basis or on an optional 1 or 2 year Term Plan. Discounts off the base rates are available to the Customer according to the commitment level and Term Plan selected by the Customer.

Total Solution Series 100\_ Service is subject to a minimum monthly usage commitment (after the third full month following the initial installation of service for new Customers) based on the Customer's selected commitment level. The commitment level is calculated from the monthly total of usage generated from the following Company products: shared and dedicated domestic interstate and intrastate outbound and inbound service, international outbound, and calling card. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the total usage amount calculation, as well as usage charges from Directory Assistance, Operator Service, voice mail and conference calling.

Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment.

A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

A Customer may terminate their Term Plan without liability under the following conditions:

(a) The Customer requests, and remains on, a new Term Plan for a term and commitment level

equal to or greater than their current Company Term Plan and commitment level.

(b) A new Customer (who was not receiving services through the Company prior to execution of the Term Plan) provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

## C. Rate Periods

Peak and Off-Peak rate periods are as follows:

 Non-Holiday
 To But Not

 Rate Periods
 From
 Including
 Days

 Peak
 8:00 a.m.
 5:00 p.m.
 Mon-Fri

 Off-Peak
 All other times

<u>Holidays</u>: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

## D. <u>Usage Charges</u>

2.

#### 1. Outbound Calling Service

| Outbound  | und Calling Service                    |                      |
|-----------|--|----------------------|
|           |  | Per Minute           |
| (a)       | IntraLATA Usage<br>Shared<br>Dedicated | \$0.1350<br>\$0.1350 |
|           | Off-Peak Discount: 10%                 |                      |
| (b)       | InterLATA Usage<br>Shared<br>Dedicated | \$0.1522<br>\$0.1231 |
| Inbound C | alling Service                         |                      |
| Shared    |  | \$0.1634             |
| Dedicated |  | \$0.1343             |

## 3. Toll Free Service Number Charge

| Observed shares was Tall Face                  | Monthly Recurring | Non-Recurring |
|--|-------------------|---------------|
| Shared charge, per Toll Free<br>Service number | \$ 10.00          | \$ 15.00      |
| Dedicated charge per routing arrangement       | \$ 40.00          | \$ 50.00      |

## E. <u>Discounts</u>

The following discounts on per minute base rates for qualifying usage are based on the monthly commitment level and Term Plan selected by the Customer. To qualify for Term Plan Discounts, shared access Customers must select a minimum commitment level of at least \$250.00 per month, and dedicated access Customers must select a minimum commitment level of at least \$1,000.00 per month.

## 1. Outbound Calling Service

# (a) IntraLATA Shared Discount

| Monthly Commitment<br>Level | Month to<br>Month | 1 Year | 2 Year |
|-----------------------------|-------------------|--------|--------|
| \$ 0                        | 0.00%             | N/A    | N/A    |
| \$ 250                      | 3.00%             | 7.85%  | 12.70% |
| \$ 500                      | 6.00%             | 10.70% | 15.40% |
| \$ 1,000                    | 9.00%             | 13.55% | 18.10% |
| \$ 2,500                    | 12.00%            | 16.40% | 20.80% |
| \$ 5,000                    | 15.00%            | 19.25% | 23.50% |
| \$ 10,000                   | 18.00%            | 22.10% | 26.20% |
| \$ 15,000                   | 21.00%            | 24.95% | 28.90% |

| (b) | IntraLATA Dedicated Discount   |
|-----|--------------------------------|
| (D) | IIIII ALATA Dedicaled Discount |

| Monthly Commitment<br>Level | Month  | 1 Year | 2 Year |        |
|-----------------------------|--------|--------|--------|--------|
| \$ 0                        | 0.00%  | N/     | Α      | N/A    |
| \$ 250                      | 3.00%  | N/     | A      | N/A    |
| \$ 500                      | 6.00%  | N/     | A      | N/A    |
| \$ 1,000                    | 9.00%  | 13     | .55%   | 18.10% |
| \$ 2,500                    | 12.00% | 16     | .40%   | 20.80% |
| \$ 5,000                    | 15.00% | 19     | .25%   | 23.50% |
| \$ 10,000                   | 18.00% | 22     | .10%   | 26.20% |
| \$ 15,000                   | 21.00% | 24     | .95%   | 28.90% |

# (c) InterLATA Shared Discount

| Monthly Commitment | Month to     |        |        |
|--------------------|--------------|--------|--------|
| Level              | <u>Month</u> | 1 Year | 2 Year |
| \$ 0               | 0.00%        | N/A    | N/A    |
| \$ 250             | 3.00%        | 7.85%  | 12.70% |
| \$ 500             | 6.00%        | 10.70% | 15.40% |
| \$ 1,000           | 9.00%        | 13.55% | 18.10% |
| \$ 2,500           | 12.00%       | 16.40% | 20.80% |
| \$ 5,000           | 15.00%       | 19.25% | 23.50% |
| \$ 10,000          | 18.00%       | 22.10% | 26.20% |
| \$ 15,000          | 21.00%       | 24.95% | 28.90% |
|                    |              |        |        |

## (d) InterLATA Dedicated Discount

| Monthly Commitment | Month to |        |        |
|--------------------|----------|--------|--------|
| Level              | Month    | 1 Year | 2 Year |
| \$ 0               | 0.00%    | N/A    | N/A    |
| \$ 250             | 3.00%    | N/A    | N/A    |
| \$ 500             | 6.00%    | N/A    | N/A    |
| \$ 1,000           | 9.00%    | 13.55% | 18.10% |
| \$ 2,500           | 12.00%   | 16.40% | 20.80% |
| \$ 5,000           | 15.00%   | 19.25% | 23.50% |
| \$ 10,000          | 18.00%   | 22.10% | 26.20% |
| \$ 15,000          | 21.00%   | 24.95% | 28.90% |

## 2. <u>Inbound Calling Service</u>

# (a) Shared Discount

| Monthly Commitment | Month to     |        |        |
|--------------------|--------------|--------|--------|
| Level              | <u>Month</u> | 1 Year | 2 Year |
| \$ 0               | 0.00%        | N/A    | N/A    |
| \$ 250             | 2.80%        | 13.89% | 18.42% |
| \$ 500             | 5.61%        | 16.56% | 20.95% |
| \$ 1,000           | 8.41%        | 29.22% | 23.47% |
| \$ 2,500           | 11.21%       | 21.88% | 25.99% |
| \$ 5,000           | 14.02%       | 24.55% | 28.52% |
| \$ 10,000          | 16.82%       | 27.21% | 31.04% |
| \$ 15,000          | 19.62%       | 29.87% | 33.56% |

# (b) <u>Dedicated Discount</u>

| Monthly Commitment | Month to     |        |        |
|--------------------|--------------|--------|--------|
| Level              | <u>Month</u> | 1 Year | 2 Year |
| \$ 0               | 0.00%        | N/A    | N/A    |
| \$ 250             | 2.75%        | N/A    | N/A    |
| \$ 500             | 5.50%        | N/A    | N/A    |
| \$ 1,000           | 8.25%        | 20.75% | 24.93% |
| \$ 2,500           | 11.00%       | 23.37% | 27.40% |
| \$ 5,000           | 13.75%       | 25.98% | 29.88% |
| \$ 10,000          | 16.50%       | 28.59% | 32.35% |
| \$ 15,000          | 19.25%       | 31.20% | 34.83% |

## 4.4.6 MFS Inteleplan\_ Service

#### A. <u>Description</u>

MFS Inteleplan\_ Service is a communications service that is available for use by residential customers twenty-four (24) hours a day. MFS Inteleplan\_ Service is offered in exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company (LEC) to the Company's MFS Inteleplan\_ Service, such that "1+ the 10-digit number" calls are automatically routed to the Company's network. Customers may originate MFS Inteleplan\_ Service from locations served by the Company, and may terminate in all locations within the State of Maryland.

EFFECTIVE: OCTOBER 1, 2017

MFS Inteleplan\_ Service is a flat-rated calling plan that is non-distance sensitive for direct-dialed long distance calling. Charges are based on the time period (Peak/Off-peak) when the call is placed. Peak and Off-peak time periods are defined in 4.4.6.B (following). Calls are billed in one-minute increments, with an initial billing period of one minute. A monthly recurring charge will apply to Customer accounts with usage of less than \$25.00. Customer accounts with usage in excess of \$500.00 per month will be assessed a surcharge, as specified in Section 4.4.6.C (following). The entire month's charges will be recalculated at the new rate level.

Operator Services and Directory Assistance are available to MFS Inteleplan\_ Service subscribers subject to the provisions of Sections 4.3.1 and 4.3.2 of this tariff.

#### B. Rate Periods

Peak and Off-Peak rate periods are as follows:

| Non-Holiday  |           | To But Not |             |
|--------------|-----------|------------|-------------|
| Rate Periods | From      | Including  | <u>Days</u> |
| Peak         | 7:00 a.m. | 7:00 p.m.  | Mon-Fri     |
| Off-Peak     | 7:00 p.m. | 7:00 a.m.  | Mon-Fri     |
|              | All Hours | Sat-Sun    |             |
|              | All Hours | Holidays   |             |

<u>Holidays</u>: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

Off Dool

## C. <u>Usage Charges</u>

| 1. | Per Minute Rates | \$0.18                      | \$0.11 |
|----|------------------|-----------------------------|--------|
| 2. | Per Account      | Monthly Recurring<br>\$3.00 |        |
| 3. | Per Minute       | Surcharge<br>\$0.02         |        |

## 4.4.7 LD and Local OnLine Calling Plan 1/TTT

[Effective January 1, 2003, this plan will no longer be available to new subscribers.]

# A. <u>Eligibility</u>: To be eligible for this plan, customers:

must subscribe to this plan via a Company-designated Internet site;

must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the LD and Local Online Calling Plan as described in the MCI WORLDCOM COMMUNICATIONS, INC. TARIFF F.C.C. NO. 6 ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan:

may not receive service under a Special Customer Arrangement;

## B. <u>Definitions:</u>

For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI WorldCom On-Net Service-Voice Outbound Service (excluding Card)

usage and Inbound Service usage that originates and terminates in one state.

"Eligible Interstate Service" is defined as MCI WorldCom On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and MCI WorldCom On Net Services Option 1 Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and terminates in the U.S. Mainland and Hawaii.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the tariff containing the Companion Interstate Service.

## C. <u>Monthly Recurring Charges</u>:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offerings A and B are available on a per-Local Line basis and Offerings C and D are on a per-Local Trunk basis. The following Monthly recurring charges apply:

| Offering | Monthly Recurring Charge (per line or per trunk) |
|----------|--|
| A        | \$ 35.00   |
| В        | \$ 59.00   |
| C        | \$ 59.00   |
| D        | \$ 89.00   |

## D. Benefits:

a. <u>Commencement of Service</u>: The following provisions will apply during the period following plan enrollment prior to installation of Companion Local Service.

Customers will be charged \$0.05 per minute for Eligible Intrastate Service.

b. <u>Eligible Interstate Usage and Companion Intrastate Service Allotments</u>: Upon installation of intrastate service and Companion Local Service, the customer will receive an allotment of minutes per monthly period, as follows, that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period, based on Offering:

| Offerings | Allotment (Minutes) (per Local trunk or per Local line) |
|-----------|---|
| Α         | 500   |
| В         | 1,000   |
| С         | 1,000   |
| D         | 2,000   |

Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment. When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment.

For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be prorated for that billing cycle.

c. <u>Companion Local Service Allotments</u>: Customers who subscribe to Companion Local Service will also receive an allotment of minutes per monthly period that may be used for exchange service usage as described in the Companion Local Service tariff, based on Offering, as follows:

| Offering | Allotment (Minutes)   |
|----------|-----------------------|
| Α        | 1,000 per Local Line  |
| В        | 2,000 per Local Line  |
| С        | 2,000 per Local Trunk |
| D        | 3,000 per Local Trunk |

## d. Additional Benefits:

Eligible Interstate Usage and Eligible Intrastate Service calls will be billed in 60-second increments.

E. <u>Termination of Service</u>: The following provisions will apply to customers who terminate this plan, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

<sup>&</sup>quot;New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the tariff containing the Companion Interstate Service.

For existing customers who disconnect only Companion Local Service, the Companion Interstate Service under F.C.C. No. 6 and LD and Local Online Calling Plan under this tariff will terminate. Customers will then be allowed re-subscribed to the service offering under this tariff and F.C.C No. 6 to which the customer was subscribed at the time of subscription to this plan under this tariff and the Companion Interstate Service.

For existing customers who disconnect from Companion Local Service and LD and Local Online Calling Plan under this tariff, the Companion Interstate Service and LD and Local Online Calling Plan under this tariff will terminate. Customers will then be allowed to re-subscribe to the service offering under F.C.C. No. 6 to which the customer was subscribed at the time of subscription to this plan.

For new customers who disconnect only Companion Local Service, the Companion Interstate Service under F.C.C. No. 6 and LD plan service under this tariff will terminate. Customers will then be allowed to subscribe to MCI WorldCom On-Net Service under this tariff and F.C.C No. 6.

For new customers who disconnect Companion Local Service and plan service under this tariff, the Companion Interstate Service under F.C.C. No. 6 and plan service under this tariff will terminate. Customers will then be allowed to subscribe to MCI WorldCom On-Net Service under F.C.C No. 6 for interstate long distance and MCI WorldCom On-Net Service under this tariff for Intrastate intraLATA service only.

## F. Other Conditions:

Charges under this plan will not be calculated in satisfaction of any usage volume requirement.

The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Customers subscribing to this plan may not receive the benefits of any discounts or promotions including any term plan discounts.

#### 4.4.11 Agency Program A

Customers who subscribe to service through an agent of the Company with whom prior arrangements have been made will be charged the rates specified in Section 5.5.4.18D.

#### A. Description

Agency Program A offers 1+, dedicated outbound, inbound, and calling card service during all time of day rate periods. Customers must commit to a one-year term of service with a monthly minimum volume requirement (MVR) of either \$100 or \$1000. Customers who sign up with a \$1000 monthly minimum volume requirement must have at least one dedicated line used to access this service.

## B) Term Plans

Term plan customers are also subject to the following provisions:

<u>Underutilization</u>: For each monthly period of a customer's term of service in which a customer's Agency Program A usage charges (including intrastate usage, but not including any other applicable charges imposed by the Company or a third party) fail to equal or exceed the applicable monthly minimum volume requirement, the customer will be billed and required to pay an amount equal to the difference between the customer's actual usage and the applicable monthly minimum.

<u>Termination with Liability</u>: If a customer terminates service prior to the expiration of the customer's term of service under this plan, the customer will be billed and required to pay an amount equal to the applicable monthly minimum for each monthly remaining in the customer's term of service at the time of actual termination.

These charges will apply in addition to all incurred usage charges.

# C. <u>Billing Increments</u>

1+, dedicated outbound, and inbound calls will be subject to an 18-second minimum duration. Calls that are more than 18 seconds will be billed in 6-second increments. Calling card calls will be subject to a 18-second minimum call duration, and calls that are more than 18 seconds will be billed in 6-second increments. If the computed charge for a call includes a fraction of a cent, the charge will be rounded to the nearest whole cent.

# D) Rates:

1+, Dedicated Outbound and Inbound Service: Customers will be charged the following per minute rates for 1+, dedicated outbound, and inbound intrastate/intralata calls.

 Switched
 Dedicated

 Outbound/Inbound
 \$0.0936
 \$0.0713

<u>Calling Card</u>: Customers will be charged \$0.069 per minute for calling card calls. A per call surcharge of \$0.75 will apply to all calls.

EFFECTIVE: OCTOBER 1, 2017

# 4.4.12 Verizon Business Services I Local and Long Distance Service Plan 1/ [1/ Beginning March 01, 2005, this service will no longer be available.]

Eligibility: To be eligible for this plan, customers:

must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Verizon Business Services I Local and Long Distance Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at HHTTT<u>www.mci.com</u>;TTTHH ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;

must subscribe to service under Product Packages Guide Types 13, 14, 15, or 16 as described in The Guide. Definitions:

For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as Verizon Business Services I Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as Verizon Business Services I Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

## Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 or ISDN-PRI basis. The following Monthly recurring charges apply:

| Offering | Monthly Recurring Charge (per line, trunk, T-1 or ISDN-PRI) |
|----------|---|
| Α        | \$60.00   |
| В        | \$65.00   |
| С        | \$1,400.00  |

<sup>1/</sup> Beginning March 01, 2005, this service will no longer be available.

## Benefits:

Offering A: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

Offering B: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

Offering C: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 30,000 minutes per monthly period Per Local T1 or ISDN-PRI that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

<u>Discounts:</u> These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Intrastate Service.

A discount will be provide on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equal or exceeds 1 year for up to a 20% discount, 2 years for up to a 25% discounts and 3 or more years for up to a 25% discount.

#### Early Termination:

<u>Termination of Service:</u> The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services, LLC MD PSC No.5 the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services, LLC MD PSC No.5 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services, LLC MD PSC No.5, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI Business Services I Option 1 under The Guide and MCI Business Services I under this tariff.

For new customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services, LLC MD PSC No.5 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI Business Services I Option 1 under The Guide and MCI Business Services I-Voice under this tariff for intrastate interLATA service only.

## Other Conditions:

Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

If Customer receives service under Produce Packages Guide Types 13, 14, 15 or 16 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply MCI Business Services I Local and Long Distance Service\_Plan Line based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

## 4.4.13 Verizon Business Services I Local and Long Distance Line Solution Service

Eligibility: To be eligible for this plan, customers:

must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

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must subscribe to the Local and Long Distance-Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;

must subscribe to service under Special Customer Arrangement SCA Guide Types 13, 14, 15 or 16 as described in The Guide.

#### Definitions:

For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as Verizon Business Service I-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as Verizon Business Services I Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

## Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service.

Offering Monthly Recurring Charge (unlimited)

Unlimited \$60.00

<u>Discounts:</u> These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provide on the monthly recurring plan charge and monthly recurring charges for optional feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equal or exceeds 1 year for up to a 20% discount, 2 years for up to a 25% discounts and 3 or more years for up to a 25% discount.

<u>Termination of Service:</u> The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services, LLC MD PSC No.5, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services, LLC MD PSC No.5 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services, LLC MD PSC No.5, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI Business Service I Option 1 under The Guide and MCI Business Service I -Voice under this tariff.

For new customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services, LLC MD PSC No.5 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI Business Services I Option 1 under The Guide and MCI Business Services I-Voice under this tariff for intrastate interLATA service only.

#### Other Conditions:

Services under this plan, including Interstate Inbound Service and Interstate Card Service may not receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to MCI Business Service I Line Solution Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

#### Verizon Business Services Versatile T1 1/

[1/ Beginning October 01, 2005, this service is no longer available.]

Verizon Business Services Versatile T1 ("Versatile T1") is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet Dedicated Access, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

#### Fliaibility

Customer must subscribe to service under a Verizon Business Services Agreement, Guide Type 17, with a minimum 1 year commitment as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com.

Customer must also subscribe to the Verizon Business Services Versatile T1 offering as described in MCImetro Access Transmission Services LLC, MD P.S.C. Tariff No. 5 (Companion Intrastate Service).

Customer is not eligible to receive the benefits of any other program or promotion related to local, long distance, conferencing or internet dedicated access services.

## Monthly Recurring Charges

Customer will incur monthly recurring charges as described in Verizon Business Services Versatile T1 ("Versatile T1") is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet Dedicated Access, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

## **Benefits**

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 3000 Long Distance minutes which includes Toll Free, interstate / intrastate, and unlimited Local

Package B: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 6000 Long Distance minutes which includes Toll Free, interstate / intrastate, and unlimited Local

Package C: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 9000 Long Distance minutes which includes Toll Free, interstate / intrastate, and unlimited Local

Customers who exceed the applicable package Long Distance minutes will incur the following Long Distance per minute overage charge: Package A: \$625.00 Package B: \$720.00 Package C: \$900.00 Calling Card Rates: Interstate: \$0.05 Intrastate: \$0.07 Surcharge/Per Call \$0.75 Long Distance/Toll Free Overage Charges: Interstate: \$0.0350 Intrastate: \$0.0560

#### Additional benefits

In addition, customers will receive the benefits of the Companion Intrastate Service as described in MCImetro Access Transmission Services LLC, MD P.S.C. Tariff No. 5. ("Companion Intrastate Service").

## 4.4.16 <u>Verizon Business Services II Local and Long Distance Service Plan</u> 1/

[1/ Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.]

Eligibility: To be eligible for this plan, customers:

must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

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must subscribe to the Verizon Business Services II Local and Long Distance Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com ("Companion Interstate Service") and to certain exchange service as described in

the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;

must subscribe to service under Product Packages Guide Types 18, 19, 20, or 21 as described in The Guide.

#### Definitions:

For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as Verizon Business Services II Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as Verizon Business Services II Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

## Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 or ISDN-PRI basis. The following Monthly recurring charges apply:

| Offering          | Monthly Recurring Charge (per line, trunk, T-1 or ISDN-PRI) |
|-------------------|---|
| A                 | \$60.00 (Baltimore) 1/                                      |
|                   | \$76.00 (Rest of State) <u>1</u> /                          |
| A – Flat with Cap | \$67.00 (Baltimore)   |
|                   | \$71.00 (Rest of State)                                     |
| В                 | \$71.70 <u>1</u> /  |
| B - Flat with Cap | \$72.00   |
| С                 | \$1,620.00 <u>2</u> /                                       |
| C – Flat with Cap | \$1,460.80  |

[1/ This rate is grandfathered as of July 25, 2007. Current customers will continue to receive this rate until their current agreement expires on existing line/trunks only. If additional new lines/trunks are added, the customer will pay the new rate on the new lines/trunks, effective July 25, 2007.]

[2/ This rate is grandfathered as of April 1, 2007. Current customers will continue to receive this rate until their current agreement expires on existing line only. If additional new T1/PRI (Per T1) are added, the customer will pay the new Flat with Cap rate on the new lines, effective April 1, 2007. The rate will not be offered to renewals or new customers.]

## Benefits:

Offering A: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

Offering A Flat with Cap: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 800 minutes per monthly period per-Local Line that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose

allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Offering B: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Offering B Flat with Cap: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 800 minutes per monthly period per-Local Trunk that may be used for(i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Offering C: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 30,000 minutes per monthly period Per Local T1 or ISDN-PRI that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment.

For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Offering C Flat with Cap: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 20,000 minutes per monthly period. Per Local T1 or ISDN-PRI that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

<u>Discounts:</u> These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Intrastate Service.

A discount will be provide on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equal or exceeds 1 year for up to a 20% discount, 2 years for up to a 25% discounts and 3 or more years for up to a 25% discount.

#### Termination:

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company

account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services, LLC MD PSC Tariff No. 5 the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

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For existing customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services, LLC MD PSC Tariff No. 5 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services, LLC MD PSC Tariff No. 5 Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI Business Services II Option 1 under The Guide and MCI Business Services II under this tariff.

For new customers who disconnect Companion Local Service offered in McImetro Access Transmission Services, LLC MD PSC Tariff No. 5 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI Business Services II Option 1 under The Guide and MCI Business Services II-Voice under this tariff for intrastate interLATA service only.

#### Other Conditions:

Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

If Customer receives service under Produce Packages Guide Types 18, 19, 20 or 21 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply MCI Business Services II Local and Long Distance Service Plan Line based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

## 4.5 Miscellaneous Charges

#### 4.5.1 <u>Reconnection Charge</u>

A customer whose service has been disconnected by Company due to any of the circumstances listed in Section 2 preceding will be required to pay a \$10.00 fee in order to re-connect their service.

# 4.5.2 <u>Trouble Location Charges</u>

#### A. <u>Description</u>

The customer shall be responsible for payment of a maintenance of facilities charge for visits by Company to the customer's premises. These charges may also involve trouble reports resulting from equipment provided by others than Company, in which event no credit will be allowed for interruptions involved, or in the event the trouble is not found in Company's facilities and the customer has specifically requested a dispatch of Company personnel.

## B. Hourly Rates

Basic Rate \$50.00
(Monday through Friday 8AM-5PM)

 Overtime Rate \$75.00 (work initiated prior to the Basic Rate period and completed during the Basic Rate period or work initiated during the Basic Rate period and completed after the Basic Rate period during weekdays)

Premium Time (all other times) \$ 100.00
 (If a Company employee is called out at a time not consecutive with his scheduled work period is subject to a minimum charge of four hours.)

## 4.5.3 Summary Report Charge

#### A. Description

This charge applies in addition to the regular monthly invoice for business customers that receive any type of summary reports. The \$1.00 per month charge is applicable regardless of the number of reports selected by the customer. These reports include, but are not limited to, Call Summary, Area Code Summary, Account Code Summary, Auth/ANI Summary, Toll-Free Product Type, Toll-Free Summary by Date, Long Call Summary, Frequent # Summary, Executive Summary, PAC by Auth Summary, LATA Summary, Department Summary, Department/Division, International Summary, Long Call Minutes and Frequent Called Number Threshold, However, the Customer may choose either the Caller ReCap Summary of Traffic Management Summary at no additional charge.

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#### B. Per Month Charge \$1.00

#### 4.6 Computation of Charges

Usage charges for service will be based on the total duration of the call, the time of day at which the service was used and the distance between the origination and termination of the call.

Calls are billed at the appropriate rate based upon the time of day the call is placed. Calls which begin in one rate period and extend to another rate period will be billed by each portion in the appropriate rate period. (Example: A call which originates at 7:55 AM and terminates at 8:10 AM on a week day, would be billed 5 minutes at the night rate and 10 minutes at the day rate.)

#### 4.7 Rate Periods

Billing periods are as follows for all service offerings, unless otherwise stated in the specific product rates and charges. Application of usage charges are determined by the time of day and the day of week, as defined below.

#### DAY:

All calls that occur between 8:00 AM through 4:59 PM Monday through Friday, except on Company-recognized Holidays.

#### **EVENING**

All calls that occur between 5:00 PM through 10:59 PM Sunday through Friday.

#### NIGHT/WEEKEND:

All calls that occur between 11:00 PM through 7:59 AM all days, between 8:00 AM through 10:59 PM on Saturday and between 8:00 AM and 4:59 PM on Sundays.

#### **HOLIDAYS**:

The Evening rate period will apply unless the current rate period is lower. (Refer to Section 1 for definition of Carrier-Recognized Holidays)

#### 4.8 OPX Access Facilities

In addition to the rates specified in Section 4.5.6, recurring monthly and non-recurring charges apply for the facilities required between the customer's premises and the carrier's switch location to provide Dedicated Access Service. These rates and charges are based on the actual billing to the carrier from the local telephone company, plus the carrier's administrative costs incurred.

#### 4.9 Emergency Calls

Emergency calls are defined as life threatening or destruction of property and require calls to the police or fire department. Such calls are permitted at no charge. If such a call should become necessary through the Company's network, notify our office through our local number or our toll free 800 number and we will issue you a credit.

## 4.12.1 Verizon Business Services III Local and Long Distance Service Plan

<u>Eligibility</u>: To be eligible for this plan, customers:

must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Verizon Business Services II Local and Long Distance Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at

www.verizonbusiness.com/publications/service\_quide; ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan; and

must subscribe to service under Product Packages Guide Types 22 or 23 as described in The Guide.

## Definitions:

For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as Verizon Business Services III Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

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"Eligible Interstate Usage" is defined as Verizon Business Services III Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

#### Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 or ISDN-PRI basis. The following Monthly recurring charges apply:

| Offering          | Monthly Recurring Charge (per line, trunk, T-1 or ISDN-PRI) |
|-------------------|---|
| A – Flat with Cap | \$61.00 (Baltimore)   |

\$66.00 (Rest of State)

B – Flat with Cap \$61.00 C – Flat with Cap \$1,325.00

## Benefits:

Offering A Flat with Cap: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 800 minutes per monthly period per-Local Line that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Offering B Flat with Cap: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 800 minutes per monthly period per-Local Trunk that may be used for(i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Offering C Flat with Cap: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 20,000 minutes per monthly period. Per Local T1 or ISDN-PRI that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

a the customer will receive exchange convice usage as described in Companien Local Service

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In addition, the customer will receive exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

<u>Discounts:</u> These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Intrastate Service.

A discount will be provide on the monthly recurring plan charge and monthly recurring charges for optional feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equal or exceeds 1 year for up to a 20% discount, 2 years for up to a 25% discounts and 3 or more years for up to a 25% discount.

#### Termination:

<u>Termination of Service:</u> The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services MD PSC Tariff No. 5 the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services MD PSC Tariff No. 5 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services MD PSC Tariff No. 5 Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to Verizon Business Services III Option 1 under The Guide and Verizon Business Services III under this tariff.

For new customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services MD PSC Tariff No. 5 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to Verizon Business Services III Option 1 under The Guide and Verizon Business Services III-Voice under this tariff for intrastate interLATA service only.

## Other Conditions:

Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

If Customer receives service under Produce Packages Guide Types 22 or 23 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply Verizon Business Services III Local and Long Distance Service Plan Line based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. Verizon will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

# SECTION 6 - GRANDFATHERED SERVICES

#### 6.1 <u>Description</u>

Service offerings listed herein are classified as "grandfathered." Grandfathered services are furnished subject to all the Rules and Regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the Company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribed customers will be removed from the tariff with prior Commission approval.

#### 6.2.1 "The Answer" Family of Services

## A. <u>Description</u>

"The Answer" is a family of service offerings that offers a unified service for single or multi-location customers using switched, dedicated, and OnLINE card origination and switched or dedicated toll-free (in WATS) termination. "The Answer" package includes the availability of switched and dedicated access termination with peak and off peak rates, volume discounts, accounting codes, call detail, and a consolidated invoice for all locations. Peak and off peak rates, volume discounts, and applicable recurring and non-recurring charges can be found in Section 4. All fractional per call charges will be rounded to the nearest whole cent.

"The Answer" I is available as an outgoing switched product with origination via FGD, equal access lines. "The Answer" II is available as an outgoing dedicated product via customer-provided dedicated access line (DAL) or T-1 access. "The Answer" III is an inbound (toll-free product via regular business lines. "The Answer" IV is an inbound (toll-free) product via customer-provided dedicated access line (DAL) or T-1 service. The OnLine "Answer" Card is available as a calling card service.

#### B. <u>Service Arrangements</u>

#### 1. "The Answer" Extended Service Plan ("ESP")

"The Answer" services are available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24), or thirty-six (36) months and to generate a minimum monthly gross usage as outlined in (b) below. Customers who elect the Answer ESP option are subject to the following:

- (a) Customers must indicate what Answer service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
- (b) Customers who elect ESP for "The Answer" I or III must meet the minimum usage requirement of \$250 per month per account for each service. Customers who elect ESP for "The Answer" II or IV must meet the minimum usage requirement of \$1,000 per month per account for each service. A minimum commitment does not apply to the OnLine "Answer" calling card service.
- (c) Customers must reach the minimum usage requirement associated with each Answer ESP option by the fourth invoice period and monthly thereafter.
- (d) Customers who do not generate the monthly minimum required in a given month will be billed the monthly minimum in lieu of the actual usage for that month. No discounts will be applied if usage does not reach required ESP option monthly minimum.
- (e) Customers who terminate service prior to the end of the term of commitment will be billed the minimum usage requirement times the number of full or partial months remaining in the term in one lump sum. This charge will not apply to The Answer customers who convert from an Answer service to another Company service with equal or greater term and minimum requirement commitments.
- (f) All customer requests to commence or terminate an Answer ESP must be made in writing to Company and received no later than the last day of the month proceeding the month in which the desired action is to take effect. The customer must provide written notification to cancel the ESP that must be received by Company not less than 30 days prior to the expiration of the term commitment. If such notification is not received by Company within this timeframe, the Answer ESP agreement will be automatically renewed for a new term of commitment.

Customers who subscribe to "The Answer" through an ESP option will receive the following discounts in lieu of those described in Section 6.2.1.F. This discount is applied to all usage and is given only to customers who have met the monthly minimum usage requirement.

Total domestic and international usage contributes to discount level, including OnLine "Answer" card usage. Directory Assistance calls are not added to the total of monthly usage to determine the appropriate discount nor are they discounted. The discount percentage will apply to all domestic Peak usage, including OnLine "Answer" calling card usage.

"The Answer" I, II, III, IV or OnLine "Answer" Calling Card

|                        |             |          | % DISC      | ount     |             |          |         |       |
|------------------------|-------------|----------|-------------|----------|-------------|----------|---------|-------|
|                        |             | 12 Month | ESP         |          | 24 Mont     | h ESP    | 36 Mont | h ESP |
| Monthly Usage (\$)     | <u>Peak</u> | Off Peak | <u>Peak</u> | Off Peak | <u>Peak</u> | Off Peak |         |       |
| \$0 - \$ 249.99        |             | 0%       | 0%          |          | 0%          | 0%       | 0%      | 0%    |
| \$ 250 - \$ 999.99     |             | 12%      | 7%          |          | 15%         | 10%      | 17%     | 12%   |
| \$ 1,000 - \$ 2,499.99 |             | 14%      | 7%          |          | 17%         | 10%      | 19%     | 12%   |

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|------------|-----------------|

| \$ 2,500 - \$ 4,999.99   | 16% | 7% | 19% | 10% | 21% | 12% |
|--------------------------|-----|----|-----|-----|-----|-----|
| \$ 5,000 - \$ 7,499.99   | 18% | 7% | 21% | 10% | 23% | 12% |
| \$ 7,500 - \$ 9,999.99   | 20% | 7% | 23% | 10% | 25% | 12% |
| \$ 10,000 - \$ 24,999.99 | 22% | 7% | 25% | 10% | 27% | 12% |
| \$ 25,000 - \$ 49,999.99 | 24% | 7% | 27% | 10% | 29% | 12% |
| \$ 50,000 +              | 26% | 7% | 29% | 10% | 31% | 12% |

## C. Rate Periods

The time of day rate periods for Answer Services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7AM and 7PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

#### D. <u>Billing Increments</u>

"The Answer" products are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. The OnLine "Answer" Card usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

## E. Per Minute Rate Schedule

Per minute rates apply as shown below. In addition, a volume discount will apply to each month's total Peak usage as specified in Section 6.2.1.F (following).

| "The Answer" I      |                          | "The                | Answer" III            |
|---------------------|--------------------------|---------------------|------------------------|
| <u>Peak</u>         | Off Peak                 | <u>Peak</u>         | Off Peak               |
| \$0.1301            | \$0.1042                 | \$0.1326            | \$0.1062               |
|                     |                          |                     |                        |
|                     |                          |                     |                        |
| "The                | e Answer" II             | "The                | Answer" IV             |
| "The<br><u>Peak</u> | e Answer" II<br>Off Peak | "The<br><u>Peak</u> | Answer" IV<br>Off Peak |

## F. <u>Volume Discount</u>

A volume discount will apply to each month's total domestic Peak usage as specified below and is calculated on a retroactive amount basis. Total domestic and international usage for all Answer products of the same term length may be combined to reach the appropriate discount level. OnLine "Answer" calls are added to the total of monthly usage to determine the appropriate discount. Off Peak usage and International usage contribute to volume discount but are not eligible for discount.

| % Discount  |
|---|
| Answer I, II, III or IV and/or OnLine "Answer" Card |
| 0%  |
| 5%  |
| 7%  |
| 9%  |
| 11%   |
| 13%   |
| 15%   |
| 17%   |
| 19%   |
|   |

## G. OnLine "Answer" Card Service

## 1. <u>Usage Charges - Direct Dial</u>

# (a) Per Minute Rate Schedule

| Time of Day | Rate Per Minute |
|-------------|-----------------|
| Peak        | \$ 0.3400       |
| Off-Peak    | \$ 0.3400       |

(b) <u>Billing Increments</u> - Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

## (c) Per Call Surcharge

 The following surcharge will apply in addition to the per minute rates found in (a) above.

Per Call Surcharge \$ 0.50

(ii) The following surcharge is in addition to the per minute rates found in (a) above and will apply to calls which default to a live operator.

Per call Surcharge \$ 0.50

## 2. <u>Usage Charges - Operator Assisted</u>

- (a) Per Minute Rate Schedule If a customer chooses to access an Operator to place a call, the call will be billed at Dial USA per minute rates found in Section 4.1.1 of this tariff.
- (b) <u>Billing Increments</u> All OnLine "Answer" calling card calls placed with the assistance of an operator will be billed in one (1) minute increments.
- (c) <u>Per Call Surcharges</u> The following surcharge will apply in addition to per minute rates. Per Call Charge

|                    | i ci cali cita |
|--------------------|----------------|
| Station-to-Station | \$ 1.50        |
| Person-to-Person   | \$ 3.00        |

## H. Monthly Recurring Charges

| 1. | Validated Project Account (      | Code                        | \$ 10.00  |
|----|----------------------------------|-----------------------------|-----------|
| 2. | Customized Account Codes         | 3                           | \$ 50.00  |
| 3. | Toll-Free Number Charge (        | per toll-free #)            | \$ 10.00  |
| 4. | Toll-Free Features (per toll-    | free #)                     |           |
|    | (a) Area Code Rou                | ting                        | \$ 50.00  |
|    | (b) Area Code Bloc               | king                        | \$ 50.00  |
|    | (c) Time of Day Ro               | uting                       | \$ 50.00  |
|    | (d) Day of Week Ro               | outing                      | \$ 50.00  |
|    | (e) Command Rout                 | ing                         | \$ 50.00  |
|    | (f) Percent Allocati             | on                          | \$ 50.00  |
| 5. | After-Hours Voice Messagii       | ng                          |           |
|    | (a) Option A - Anno              | ouncement only              | \$ 30.00  |
|    | (b) Option B - Anno              | uncement w/Message          | \$ 40.00  |
|    | (c) Option C - Anno              | ouncement Message & Outdial | \$ 50.00  |
| 6. | Real Time ANI Delivery (pe       | r trunk group)              | \$ 200.00 |
| 7. | Dialed Number Identificatio      | n Service, per toll-free #  | \$ 50.00  |
| 8. | <b>Dedicated Termination Ove</b> | rflow, per toll-free #      | \$ 50.00  |
| 9. | Magnetic Tape                    |                             | \$ 15.00  |
|    |                                  |                             |           |

## I. Non-Recurring Charges

| 1.<br>2.<br>3.<br>4. | Dedicated Access Line (1st Line) Installation<br>Each Additional Special Access Line<br>T-1 Installation (per T-1)<br>Validated Project Acct Codes; setup | \$ 200.00<br>\$ 50.00<br>\$ 450.00<br>\$ 15.00 |
|----------------------|---|--|
| 5.                   | Customized Account Codes  | \$ 50.00                                       |
| 6.                   | Change Cost Center/Account Code/Toll-Free Routing   | \$ 15.00                                       |
| 7.                   | Expedite Order (per order)  | \$ 100.00                                      |
| 8.                   | Toll-Free Features (per toll-free #)  | ψσσ.σσ   |
|                      | (a) Area Code Routing   | \$ 100.00                                      |
|                      | (b) Area Code Blocking  | \$ 100.00                                      |
|                      | (c) Time of Day Routing   | \$ 100.00                                      |
|                      | (d) Day of Week Routing   | \$ 100.00                                      |
|                      | (e) Command Routing   | \$ 100.00                                      |
|                      | (f) Percent Allocation  | \$ 100.00                                      |
| 9.                   | After Hours Voice Messaging   |  |
|                      | (a) Option A - Announcement only  | \$ 25.00                                       |
|                      | (b) Option B - Announcement w/Message   | \$ 25.00                                       |
|                      | (c) Option C - Announcement w/Message & Outdial   | \$ 25.00                                       |
| 10.                  | Dialed Number Identification Service, setup   | \$ 100.00                                      |
| 11.                  | Real Time ANI; setup  | \$ 350.00                                      |
| 12.                  | Magnetic Tape; setup  | \$ 50.00                                       |

[/Effective June 1, 1995, EasyAnswer Service will be available only for Association Services]

#### A. Description

The EasyAnswer Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine calling card origination and switched or dedicated toll-free (in WATS) termination. The EasyAnswer package includes the availability of outbound, inbound (toll-free) and calling card services, and offers a discount on outbound and toll-free service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

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There are three (3) Options of EasyAnswer available to customers, each of which are described below:

Option 1 - Requires no monthly minimum billing commitment.

Option 2 - Requires a monthly minimum billing commitment of \$1,000; if minimum is not reached, customer is charged for the difference.

Option 3 - Requires a monthly minimum billing commitment of \$5,000; if minimum is not reached, customer is charged for the difference.

Multiple services and/or multiple locations using EasyAnswer's services can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic Toll-Free, Domestic and International outbound calls contribute to determine monthly minimum usage. Easy OnLine Calling Card, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected EasyAnswer Option by the fourth invoice period and monthly thereafter.

## B. <u>Service Arrangements</u>

#### 1. <u>EasyAnswer Term Plan</u>

EasyAnswer Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan option will receive a discount off their selected Option's domestic interstate, and intrastate outbound and inbound (toll-free) rates. This discount will apply to EasyAnswer's peak interstate rates and all time periods for intrastate rates. Customers who elect the EasyAnswer Service option are subject to the following:

- (a) Customers must indicate what EasyAnswer service or services are to be included in the term plan. The discounts provided under this option become effective with the first full month's usage.
- (b) Option 2 Customers are required to meet a minimum annual usage commitment of \$12,000 (Customer's \$1,000 monthly minimum multiplied by twelve (12) months). Option 3 Customers are required to meet a minimum annual usage commitment of \$60,000 (Customer's \$5,000 monthly minimum multiplied by twelve (12) months). At the end of each successive twelve (12) month period following the date service becomes effective, Option 2 and Option 3 Customers will be required to pay the shortfall, if any, between their actual usage during that twelve (12) month period and the minimum annual usage commitment applicable to the option selected by the Customer. As used herein, "usage" consists of the amount of all domestic and international usage of all EasyAnswer Services (excluding EasyAnswer Association) measured in dollars.
- (c) Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (D) following, will be liable for a cancellation penalty equal to the number of months remaining in the term then in effect multiplied by: (1) for Option 1 Customers, \$200 per month for switched services (per service type), or \$500 per month for dedicated services (per service type); (2) for Option 2 Customers, \$1,000 per month for switched or dedicated services (per service type); or (3) for Option 3 Customers, \$5,000 per month for switched or dedicated services (per service type). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company Service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
- (d) All customer requests to commence or terminate a EasyAnswer Term Plan must be made in

writing, either by certified or registered mail (<a href="red">return receipt requested</a>), to Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by Company within this timeframe, the EasyAnswer Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify Company in writing, either by certified or registered mail (<a href="red">return receipt requested</a>), of the customer's desire to cancel this agreement without further obligation.

- (e) Easy OnLine Calling Card usage is excluded from the EasyAnswer Term Plan discounts.
- (f) Customers who elect the Term Plan option will receive a discount off their selected Option's domestic interstate and intrastate outbound and inbound (toll-free) rates. This discount will apply to EasyAnswer's peak interstate rates and all time periods for intrastate rates. This plan does not apply to Easy OnLine Calling Card usage.

## (g) <u>EasyAnswer Term Plan Discounts</u>

The following term discounts will apply to the EasyAnswer per minute base rates.

|           | Outbound        | Inbound  |
|-----------|-----------------|----------|
| Term      | <u>Discount</u> | Discount |
| 12 Months | \$0.0050        | \$0.0050 |
| 24 Months | \$0.0100        | \$0.0100 |
| 36 Months | \$0.0100        | \$0.0100 |

## 2. <u>EasyAnswer Association</u>

The EasyAnswer Association program is a benefit package which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the EasyAnswer Association program will receive EasyAnswer products and Easy OnLine Calling Card Service.

To qualify for EasyAnswer Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non profit organization, or; (4) Buying group not organized merely to buy Company long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of Company, and Company shall have the sole right to collect, enforce collection and settle such sums. The EasyAnswer Association member group shall receive a monthly report from Company listing members of the group who subscribe to Company service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between Company and third parties who undertake to market Company's services.

## (a) EasyAnswer Association Discounts

EasyAnswer Association members will receive a 5% discount on interstate and intrastate usage, peak and off-peak time periods for monthly and one (1) year term plan customers. Association members who sign up for a two (2) year term plan will receive the same discounts as non-Association customers.

## C. Rate Periods

Time of day rate periods for EasyAnswer Services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7AM and 7PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

## D. <u>Billing Increments</u>

EasyAnswer Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment.

## E. Per Minute Rate Schedule

Per minute intrastate base rates for EasyAnswer Services are the same for all Options (1, 2 & 3) and apply as shown below:

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## 1. Switched Per Minute Rates

 Peak/Off-Peak

 Outbound
 \$ 0.1106

 Inbound
 \$ 0.1184

#### 2. Dedicated Per Minute Rates

 Peak/Off-Peak

 Outbound
 \$ 0.0789

 Inbound
 \$ 0.0868

## F. Easy OnLine Calling Card Service

## 1. Easy OnLine Calling Card - Direct Dial

#### (a) Per Minute Rate

Per minute rate applying to all time periods: \$0.3400

(b) <u>Billing Increments</u> - Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

## (c) Per Call Surcharge

- (1) For domestic direct dial calls, a per call surcharge of \$0.50 applies to each call.
- (2) The following rates and surcharge will apply to calls that default to a live operator.

Rate Per Minute:

Peak \$0.23 Off-Peak \$0.16 Per call Surcharge \$0.50

## 2. <u>Easy OnLine Calling Card - Operator Assisted ServicePPP</u>

- (a) Per Minute Rate Schedule If a customer chooses to access an Operator to place a call, the call will be billed at Dial USA per minute rates found in Section 4.1.1 of this tariff.
- (b) <u>Billing Increments</u> All Easy OnLine Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.
- (c) Per Call Surcharges The following surcharge will apply in addition to per minute rates.

Station-to-Station \$1.50
Person-to-Person \$3.00

# G. Monthly Recurring / Non-Recurring Charges

The Company's Toll-Free service for intrastate use is sold as an add-on service to the Company's interstate toll-free service. Accordingly, non-recurring and monthly recurring charges are found in the Company's interstate tariff, FCC No. 2.

## 6.2.3 Performance 2000 Family of Services

#### A. <u>Description</u>

This service offering allows the customer to select outward, inward and/or travel service arrangements as provided below and to obtain Performance 2000 Term Plan discounts. The Performance 2000 Services consist of three levels: Level I - no per invoice billing commitment; Level II - \$1,500 per invoice billing commitment or the Customer is charged the difference; and Level III - \$4,500 per invoice billing commitment or the Customer is charged the difference. The Level I service is limited to the One Plus, Toll-Free and Calling Card service arrangements.

Outbound calls may be terminated to any point within the United States. Inbound calls may originate from any point within the contiguous United States and Canada. Performance 2000 customers may not subscribe to the Company's Ultimate Call Manager Billing Program, but can subscribe to the Advanced Call Manager Billing Program. The Customer may not participate in a Fixed Period discount plan.

## B. <u>Service Arrangements</u>

#### 1. <u>Performance 2000 One Plus Service</u>

This service option is an outward calling shared access service arrangement available to customers who presubscribe to the Company's service. Usage rates are time-of-day sensitive.

#### 2. Performance 2000 Toll-Free Service

This service option is an inward calling termination arrangement available via shared and dedicated access facilities. Usage rates are time-of-day sensitive. Optional features as described in the Company's Tariff FCC No. 2 are available to subscribers at stated charges. Toll-Free Service number charges apply as described in the Company's Tariff FCC No. 2.

#### 3. Performance 2000 Calling Card

This service option is an outward calling shared access arrangement which allows a customer to originate calls through use of a Company calling card via a toll-free Universal Access Number. Usage rates are time-of-day sensitive. Optional features as described in section 6.4.1 are also available to Performance 2000 customers subscribing to this option at stated charges.

#### C. Rate Periods

The time of day rate periods for Performance 2000 Services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7AM and 7PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

## D. <u>Billing Increments</u>

Performance 2000 One Plus Service calls are billed in six (6) seconds increments. Performance 2000 Toll-Free Service calls and Performance 2000 WATS Service calls are billed in six (6) second increments after an initial minimum billable period of thirty (30) seconds. Performance 2000 Calling Card calls are billed in one (1) minute increments.

## E. Per Minute Rate Schedule

|                                  | Mileage Bands          | <u>Peak</u> | Off-Peak |
|----------------------------------|------------------------|-------------|----------|
| <u>Level I</u>                   |                        |             |          |
| One Plus                         | All                    | \$0.1278    | \$0.1071 |
| Toll-Free: Shared                | All                    | \$0.1278    | \$0.1125 |
| Calling CardT/                   | All                    | \$0.2800    | \$0.2800 |
| Level II                         |                        |             |          |
| One Plus                         | All                    | \$0.1278    | \$0.1071 |
| Toll-Free: Shared                | All                    | \$0.1341    | \$0.1125 |
| Calling Card**                   | All                    | \$0.2800    | \$0.2800 |
| Level III                        |                        |             |          |
| One Plus                         | All                    | \$0.1278    | \$0.1071 |
| Toll-Free:                       |                        |             |          |
| Shared                           | All                    | \$0.1211    | \$0.1211 |
| Dedicated All                    |                        | \$0.1017    | \$0.0909 |
| Calling Card <u>1/</u>           | All                    | \$0.2800    | \$0.2800 |
| WATS                             | All                    | \$0.0762    | \$0.0687 |
| [/A Per Call Surcharge of \$0.25 | applies to each call.] |             |          |

#### 6.2.4 Performance 4000 Services

## A. <u>Description</u>

Performance 4000 Service offers a unified service for single or multi-location customers using both switched and dedicated inbound and outbound service, a calling card and international service. Performance 4000 has been designed for larger customer billing over \$7,500 a month, with availability of peak and off-peak rates, calling card

services and offering a discount for customers willing to sign a term commitment of either twelve (12), twenty-four (24) or thirty-six (36) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage. There are five (5) levels of Performance 4000 that are described below.

| Level I - | Requires a monthly minimum billing commitment of \$7,500; if the minimum is not |
|-----------|---|
|           | reached the customer is charged the difference.                                 |

Level II - Requires a monthly minimum billing commitment of \$15,000; if the minimum is not reached the customer is charged the difference.

Level III - Requires a monthly minimum billing commitment of \$25,000; if the minimum is not reached the customer is charged the difference.

Level IV - Requires a monthly minimum billing commitment of \$50,000; if the minimum is not reached the customer is charged the difference.

Level V - Requires a monthly minimum billing commitment of \$75,000; if the minimum is not reached the customer is charged the difference.

Multiple services and/or multiple locations using Performance 4000's services can contribute to the overall monthly minimum commitment. Domestic Toll-Free, Domestic and International outbound calls contribute to determining monthly minimum usage. Operator Services usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Performance 4000 Level by the fourth invoice period and monthly thereafter.

#### B. Service Arrangements

#### 1. Performance 4000 Term Plan

Performance 4000 Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan Option will receive a discount off their selected option's domestic rates. Customers who elect the Performance 4000 Term Plan option are subject to the following:

- (a) Customers must indicate what Performance 4000 Level is to be included in the term plan. The rates provided under this option become effective with the first full month's usage.
- (b) Customers who fall below the monthly minimum usage requirement for the plan selected will be billed the difference between actual usage and the monthly minimum required.
- (c) Customers who terminate service prior to the end of the term of commitment will be billed a termination liability consisting of the monthly minimum of the selected plan option multiplied by the number of months remaining in the commitment, due and payable upon termination in a lump sum. This charge will not apply to customers who convert from a Performance 4000 service to another Company service with equal or greater term and minimum usage requirement commitments.
- (d) All customer requests to commence or terminate a Performance 4000 Term Plan must be made in writing to Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by Company within this timeframe, the Performance Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify Company in writing of the customer's desire to cancel this agreement without further obligation.
- (e) Performance 4000 Term Plan is not available with Operator Services, Ultimate Call Manager, other Fixed Period Discount Plans or any promotions not associated with this plan.

## C. Rate Periods

The time of day rate periods for Performance 4000 services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7AM through 7PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

## D. <u>Billing Increments</u>

Performance 4000 Services are billed in six (6) second initial increments and are rounded to the next higher six (6)

second increment. A minimum average time requirement (MATR) of thirty (30) seconds per call applies during a billing period for switched outbound and calling card. Performance 4000 Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

#### E. Per Minute Rate Schedules

Performance 4000 Level I and II Customers will receive the following rates:

#### Switched Per Minute Rates 1/

|          | Month to     | 12 Month | 24/36 Month |
|----------|--------------|----------|-------------|
|          | <u>Month</u> | Term     | <u>Term</u> |
| Outbound | \$.1118      | \$.1078  | \$.1037     |
| Inbound  | \$.1197      | \$.1078  | \$.1037     |

## 2. Dedicated Per Minute Rates 1/

|          | Month to     | 12 Month    | 24/36 Month |
|----------|--------------|-------------|-------------|
|          | <u>Month</u> | <u>Term</u> | <u>Term</u> |
| Outbound | \$.0799      | \$.0759     | \$.0718     |
| Inbound  | \$.0878      | \$.0759     | \$.0718     |

#### F. Calling Card Service

#### 1. <u>Direct Dial Rate Schedule</u>

(a) Per Minute Rates applying to all time periods and Levels:

Month to Month Rate: \$.2800 1, 2 or 3 Year Term Plan Rate: \$.2800

- (b) <u>Billing Increments</u> Usage is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.
- (c) Per Call Surcharge There is a \$0.25 Per Call Surcharge on domestic direct dial calls.

## G. Monthly Recurring Charges

The Company's toll-free service for intrastate use is sold as an add-on service to the Company's interstate toll-free service. Accordingly, non-recurring and monthly recurring charges are found in the Company's interstate tariff, FCC No. 2.

#### 6.2.5 MFS Intelenet Calling Card Service

## A. <u>Description</u>

MFS Intelenet Calling Card Service is provided to Customers for use when away from their established service location. Access to the service is gained by dialing a Company-designated Toll Free access number (800-NXX-XXXX), plus the Customer's/ User's MFS Intelenet Calling Card authorization number and the called telephone number. The service includes a Customer-programmable speed dialing capability for up to eight telephone numbers, and a capability whereby a Customer may establish 2-to-6 digit, verified or unverified accounting codes for use with the FS Intelenet Calling Card, at no additional charge. The MFS Intelenet Calling Card can also be used to place operator-assisted and directory assistance calls, subject to the application of additional charges.

Beyond these standard features, the MFS Intelenet Calling Card includes the following enhanced features: conference calling, and news and information access. Use of these enhanced features is subject to separate charges. MFS Intelenet Calling Card calls are billed in six second increments, with a one minute minimum. This service is offered with Peak and Off-Peak pricing.

## B. Rate Periods

Peak and Off-Peak rate periods are as follows:

| Non-Holiday  |             |           | To But Not | t           |
|--------------|-------------|-----------|------------|-------------|
| Rate Periods | <u>From</u> |           | Including  | <u>Days</u> |
| Peak         | 8:00 a.m.   | 5:00 p.m. | Mon-Fri    | -           |
| Off-Peak     | 5:00 p.m.   | 8:00 a.m. | Mon-Fri    |             |
|              | 8:00 a.m.   | 8:00 a.m. | Sat-Sun    |             |

8:00 a.m. 8:00 a.m. Holidays

## C. Rates

#### Standard Usage Charges

Per minute of use:

Peak Rate \$0.25 Off-Peak Discount 0% Per Call Surcharge \$0.40

## 2. Operator-Assisted Calls

The MFS Intelenet Calling Card can be used to place MFS Intelenet operator-assisted calls. The following surcharges apply per call, in addition to the standard usage charges.

Person-to-Person surcharge \$3.50 Station-to-Station surcharge \$0.60

## 3. <u>Directory Assistance Calls</u>

The MFS Intelenet Calling Card can be used to place calls for Directory Assistance. A flat charge will apply per requested number (Requested Number Charge). At the Customer's option, the Company will automatically place a call to the requested number. For calls completed in this manner, a Call Completion Charge and the Standard Usage Charges will apply in addition to the Requested Number Charge.

Requested Number Charge \$0.60 Call Completion Charge \$0.50

#### 4. <u>Enhanced Features Charges</u>

Enhanced features are available for use as described below. Enhanced feature charges apply in lieu of standard usage charges. Usage charges are billed in six second increments with a one minute minimum.

## (a) Conference Calling

Allows a User to establish a conference call by accessing the conference operator. Charges apply per established line and per minute of usage.

Per established line \$2.00 Per minute of usage per line \$0.26

## (b) <u>Voice Mail Access</u>

Allows a User to access MFS Intelenet Voice Mail and to place return calls without having to hang-up and initiate a new calling card call.

Per minute of usage \$0.26

## (c) <u>Voice Messaging</u>

Allows the User to leave up to a three minute voice recorded message that is stored for future delivery when the called number is busy or no answer.

Per call \$1.50

## (d) News and Information

Provides access to news, weather, sports, financial information and other features.

Per minute of usage \$0.28

## 6.2.6 WorldMark Service

#### A. <u>Description</u>

WorldMark Service offers a unified service for single or multi-location customers using switched, dedicated, and WorldMark calling card origination and switched or dedicated toll-free termination. The WorldMark package includes the availability of outbound, inbound (toll-free) products with peak and off peak rates and a non time-of-day sensitive, calling card product. Intrastate service is offered in conjunction with interstate service.

WorldMark Service offers cross-contributory product volume discounts on switched and dedicated, outbound and inbound (toll-free) products based on combined usage of multiple WorldMark Service products, including domestic switched and dedicated, outbound and inbound (toll-free) product usage, calling card and switched and dedicated WorldMark data product usage. Total intrastate, interstate and international usage contributes to discount level. The discount will apply to WorldMark domestic interstate rates only.

WorldMark Service offers an additional discount on switched and dedicated outbound and toll-free products for customers willing to sign a term commitment.

There are four (4) Options of WorldMark available to customers, each of which are described below:

- Option A- Requires no monthly minimum billing commitment for month-to-month customers; \$15,000 monthly minimum billing commitment for term customers.
- Option B- Requires a monthly minimum billing commitment of \$25,000.
- Option C- Requires a monthly minimum billing commitment of \$50,000.
- Option D- Requires a monthly minimum billing commitment of \$75,000.
- \*\*Note: If the minimum is not reached for Option A term and Options B through D, the customer will be charged for the difference

Multiple services and/or multiple customer locations using WorldMark Service can contribute to individual product volume discounts and the overall monthly minimum commitment. WorldMark Operator Services and Directory Assistance usage is not included in determining product volume discounts and monthly minimum usage.

#### B. <u>Service Arrangements</u>

#### Term Commitment Liability

WorldMark is available to customers through a term commitment option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect a term commitment will receive an additional discount off their selected option's domestic interstate outbound and toll-free rates. (The Company's interstate rates are provided in its F.C.C. Tariff No. 2 as filed with the Federal Communications Commission.) Customers who elect the term commitment are subject to the following:

- (a) Customers must indicate what WorldMark service or services are to be included in the term commitment. The discounts provided under this option become effective with the first full month's usage.
- (b) Upon execution of this agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.
- (c) Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (d) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, 25% of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to 25% of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and customer continues to use such Company service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
- (d) All customer requests to commence or terminate a WorldMark term commitment must be made in writing, either by certified mail (<u>return receipt requested</u>), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the WorldMark term agreement will be automatically renewed for a new term of commitment.

(e) A customer who cancels their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to other termination charges as noted above.

#### C. Rate Periods

## Peak

All calls that occur between 7 A.M. through 6:59 P.M., Monday through Friday, except on Company-recognized holidays.

#### Off Peak

All calls that occur between 7 P.M. through 6:59 A.M., Monday through Friday, and all calls between 7 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

#### D. Billing Increments

Domestic switched and dedicated access, outbound and inbound (toll-free) product calls are billed in eighteen (18) second initial increments and additional increments of six (6) seconds. WorldMark Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges will be rounded to the nearest whole cent.

#### E. WorldMark Rate Schedules

Per minute intrastate base rates for WorldMark Service are the same for all Options (A-D) and apply as shown below:

#### 1. <u>Switched Per Minute Rates</u>

|                   | Peak\Off Peak |
|-------------------|---------------|
| Switched Outbound | \$0.1050      |
| Switched Inbound  | \$0.1100      |

#### 2. Dedicated Per Minute Rates

|                    | Peak/Off Peak |
|--------------------|---------------|
| Dedicated Outbound | \$0.0850      |
| Dedicated Inbound  | \$0.0900      |

## F. WorldMark Calling Card Service

## 1. <u>Direct Dial Rate Schedule</u>

To place a direct dial call the customer would dial 1 (800) 741-XXXX, wait for the Company recorded greeting, then enter 0 + area code + telephone number.

(a) Per Minute rate (applies to all time

periods): \$0.2500

(b) <u>Billing Increments</u> - Domestic calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.

(c) Per Call Surcharge

(1) Per Call Surcharge: \$0.2500

(2) The following rates and surcharge will apply to calls which default to a live operator.

> Per Minute rate: \$0.2500 Per Call Surcharge: \$0.5000

## 2. WorldMark Calling Card Service - Operator Assisted Rate Schedule

## (a) Operator-Assisted Rate Schedule

If a customer chooses to access an operator to place a call, the call will be billed at the per minute rate below.

Per Minute Rate: \$0.5000

- (b) <u>Billing Increments</u> All WorldMark Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.
- (c) <u>Per Call Surcharge</u> The following surcharge will apply in addition to the per minute rates above.

 Per Call Charge

 Station-to-Station
 \$1.50

 Person-to-Person
 \$3.00

 Basic Surcharge
 \$0.50

EFFECTIVE: OCTOBER 1, 2017

## G. WorldMark Service and Feature Charges

WorldMark service is an interstate service offering with customers having the option of using the service for intrastate calls. Accordingly, a description of the chargeable services and features, including monthly recurring, non-recurring, change and per minute surcharges associated with WorldMark Service can be found in Section 7.11.6 of the Company's Tariff FCC No. 2.

#### H. WorldMark Service Guarantees

The following is a list of guarantees for each product offered under this service that will automatically compensate the customer when stated product performance levels are not met.

The customer's right to receive the WorldMark Guarantees as set forth will depend upon the Company's receipt of customer's full payment of each month's invoice. In the event the customer's account becomes past due, the Company reserves the right to void all rights to WorldMark's Service Satisfaction Guarantees and Service Restoration Guarantees as defined herein.

#### WorldMark 1+ Switched/Dedicated Service

<u>Installation Interval Guarantee</u> - WorldMark customers of switched outbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated outbound service (limited to Company Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

<u>Customer Compensation</u> - For each day the WorldMark switched or dedicated outbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. In addition, customers will receive credit for their installation and first month's access line charges.

<u>Service Satisfaction Guarantee</u> - The Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

<u>Service Restoration Guarantee</u> - The Company guarantees that it will restore outbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

<u>Customer Compensation</u> - If the restoration interval is exceeded, the Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

#### 2. WorldMark Toll-Free Service

<u>Installation Interval Guarantee</u> - WorldMark customers of switched inbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated inbound service (limited to Company Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

<u>Customer Compensation</u> - For each day the WorldMark switched or dedicated inbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month. In addition,

the monthly WorldMark toll-free service fee will be credited and dedicated customers will receive credit for their installation and first month's access line charges.

Additional Number Installation Guarantee - Additional toll-free numbers will be added to existing WorldMark switched or dedicated inbound service within one (1) full business day. This guarantee is not applicable if the additional number requires the installation of additional dedicated access lines or if the FCC-imposed restrictions on the availability of toll-free numbers necessitates a delay beyond the Company's control. In addition Mci Worldcom makes no warranty on our ability to overcome delays caused by competitors when porting existing numbers.

<u>Customer Compensation</u> - For each day the additional number installation interval is exceeded, a credit for each day's usage will be issued for the affected service. In addition, the monthly WorldMark toll-free service fee will be credited for the affected service.

<u>Feature Installation Interval Guarantee</u> - New WorldMark toll-free service feature configurations will be installed in one hundred twenty (120) minutes or less from the time a request is received by our WorldMark Customer Service Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature

<u>Feature Reconfiguration Guarantee</u> - Predetermined WorldMark toll-free service feature configurations will be implemented in sixty (60) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

<u>Service Reconfiguration Guarantee</u> - The Company guarantees that it will implement any predefined alternative routing schemes for WorldMark toll-free service and/or features in thirty (30) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

<u>Customer Compensation</u> - If the service or feature installation and/or reconfiguration interval is exceeded, the customer will automatically receive a credit equal to one day's average usage charges for WorldMark toll-free service and WorldMark toll-free monthly recurring service and feature charges for the affected service.

<u>Service Satisfaction Guarantee</u> - The Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

<u>Service Restoration Guarantee</u> - The Company guarantees that it will restore inbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

<u>Customer Compensation</u> - If the restoration interval is exceeded, the Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

## 3. WorldMark Calling Card Service

Installation Interval Guarantee - The Company will deliver WorldMark calling cards within five (5) business days from the date the service order is signed. Upon signing a service order for WorldMark Calling Cards, a complimentary twenty (20) minute PhonePass prepaid card will be issued for each calling card ordered.

<u>Customer Compensation</u> - If the installation interval is exceeded, a \$15.00 credit will be issued for each distinct WorldMark Calling Card number.

<u>Service Restoration Guarantee</u> - The Company guarantees that it will restore WorldMark Calling Card service interruptions within thirty (30) minutes or less, upon notification to the WorldMark Customer Support Center.

<u>Customer Compensation</u> - The Company will automatically issue a \$15.00 credit if WorldMark Calling Card Service is not restored within thirty (30) minutes. Limit one (1) credit per account per day, not to exceed thirty (30) credits in one (1) month.

<u>Card Security Guarantee</u> - If the customer's WorldMark Calling Card is deactivated due to toll fraud, they may call our WorldMark Customer Support Center and receive a free twenty (20) minute PhonePass prepaid card number to use until we issue another calling card.

## I. WorldMark Service Liability

With thirty (30) days prior written notice, the Company reserves the right to discontinue providing WorldMark Service to a customer if the Company issues five (5) or more restoration credits in a thirty (30) day calendar period.

- In the event the Company cancels WorldMark Service in accordance with above, the Company will reimburse the customer the charges directly related to the switch back (the "Qualifying Charges") based on the customer's prior network configuration, not to exceed the amount paid for installation of WorldMark Service.
- Any WorldMark Switched Back Reimbursement due hereunder as described above, shall be due and payable to customer on or before sixty (60) calendar days from the time the Company notifies the

customer of the cancellation of WorldMark Services.

Payment of the WorldMark Switch back Reimbursement may at the customer's option, be made by either

 a credit against the customer's then-current charges for services provided by the Company, if any; or,
 a check drawn on a United States bank and payable in United States dollars. Said payment may be withheld if customer is in past due status with the Company.

In addition to the liability provisions specifically provided in this section, all other Rules and Regulations for liability as filed in Section 2 will also apply to WorldMark Services.