

MCImetro ACCESS TRANSMISSION SERVICES CORP.  
d/b/a VERIZON ACCESS TRANSMISSION SERVICES

Maryland Local Exchange Services Catalog Schedule No. 1  
(Enterprise Non-Current Offerings)

This Catalog Schedule No. 1 applies to the non-current services pertaining to enterprise business customers (i.e., non-mass markets) previously offered in Maryland by MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services which are not set forth in other sections of the Guide. Unless otherwise indicated, the material below was previously described in Maryland Tariff No. 5 and No. 6 of MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services. For ease of reference, where applicable, the prior section numbers contained in the prior Maryland Tariff No. 5 and No. 6 have been retained.

All of these non-current services are subject to the Terms and Conditions applicable to the other Local Services as set forth in the Guide. The product descriptions, rates and charges for the non-current services previously offered in Maryland that were in effect at the time that the Maryland Local Exchange Services were added to the Guide and which are not set forth in other portions of the Guide nor set forth below, will continue to remain in effect for a Customer previously subscribed to these services until the Customer no longer subscribes to such service(s), or changes are made to the product descriptions, rates or charges in the Guide.

Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule.  
Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

Revisions to Catalog Schedule No. 1, Effective 4/1/17:

- Removal of the following plans from Catalog Schedule No. 1: Verizon Business Services I Flex T1, Verizon Business Services Flex T1, Verizon Business Services II Flex T1 Plus, Verizon Business Services Flex T1 Plus, Flex T1 Plan (Enhanced Package) and Flex T1 Plan (Entry Package). There are no customers on the plans and the plans are no longer available.

## GRANDFATHERED SERVICES

The following provides services and pricing programs which are no longer available to new enterprise business customers (i.e., non-mass markets). All of these grandfathered services are subject to the same terms and conditions applicable to the other services as set forth in this tariff.

Gaps in the numbering of sections indicate sections which are intentionally left blank. To a large extent, this is due to the desire to have the sections below match the section numbers to these services which previously were in Company tariff No. 5 and No. 6 to the extent applicable. The materials in Subsection A below were previously in Tariff No. 5. The materials in Subsection B were previously in Tariff No. 6.

### Subsection A - Material previously located in Tariff No. 5

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

#### 3. Service Descriptions (Cont'd)

##### 3.1 Local Exchange Service (Cont'd)

3.1.2 Local Line: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

3.1.2.1 Standard Features: Each Local Line Customer is provided with the following standard features:

- Automatic Dial 1/
- Call Forward- Busy 2/
- Call Forward No-Answer 2/
- Call Forward Variable
- Call Hold
- Call Park
- Call Pickup (Group Call Pickup or Directed Call Pickup)
- Call Transfer or 3-Way Conference (Mutually Exclusive) 2/
- Call Waiting/Cancel Call Waiting 2/
- Toll Restriction 2/
- Conference Six-Way
- Customer Group Dialing Plan
- Digit Display 1/
- Do Not Disturb
- Group Intercom 1/
- Hunting (Sequential, Circular, and Uniform Call Distribution)
- Intercom<sup>1</sup>
- Intercom
- Key Short Hunt 1/PPP
- Last Number Redial 1/
- Message Waiting
- Multiple Appearance Directory Numbers 1/
- Privacy Release 1/
- Query Time & Date 1/
- Serial Hunting
- Speed Dial 8 or Speed Dial 30 (Mutually Exclusive) 2/
- Calling Number Delivery Blocking (Selective)

Touchtone

- 1/ These features are only available in conjunction with Proprietary Business Sets.
- 2/ Orders placed on or after December 8, 1998 for new installs, will be charged the applicable rates in sections 3.1.2.3.3.

3.1.2.2 Optional Features: A Local Line Customer may order the following optional features, at the rates specified in Section 3.1.2.3.3:

- Calling Number Delivery 1/
- Calling Number Delivery Blocking (Complete)
- Interim Local Number Portability (ILNP)
- Call ID-Number
- Call Forward-Busy
- Call Forward-No Answer
- Call Transfer or 3-Way Conference (Mutually Exclusive)
- Call Waiting/Cancel Call Waiting
- Call Trace
- Remote Call Forwarding
- Selective Call Screening
- Speed Dial-8 or speed Dial-30 (Mutually Exclusive)
- Toll Restriction

Feature Package 1 2/

Includes standard features plus the following features:

- Call Transfer or 3-Way Conference Calling (Mutually Exclusive)
- Call Forward-Busy
- Call Forward-No answer
- Speed Dial-8

Feature Package 2 2/

Includes the features from Package 1 plus each of the following features:

- Speed Dial-8 or Speed Dial-30 (Mutually Exclusive)
- Toll Restriction

3.1.2.3 Local Line Rates and Charges (Cont'd)

3.1.2.3.3 Optional Features:

Calling Number Delivery <u>2/</u>	\$8.50
Calling Number Delivery Blocking Complete	\$0.00
Interim Local Number Portability	\$0.00/number
(Rate for a volume of numbers greater than 500 will provided on an Individual Case Basis).	
Remote Call Forwarding (per each path line)	\$20.00

	<u>Monthly</u> <u>Recurring</u>	<u>Non-Recurring</u>
Feature Package 1	\$4.50	\$10.00
Feature Package 2	\$9.50	\$10.00
Call Waiting/Cancel Call Waiting	\$3.00	\$5.00
Caller ID-Number	\$5.00	\$5.00
Call Transfer or 3 Way Conference		

call (Mutually Exclusive)	\$2.00	\$5.00
Call Forward-Busy	\$1.00	\$5.00
Call Forward-No Answer	\$1.00	\$5.00
Speed dialing-8	\$2.00	\$5.00
Speed dialing-30 (mutually exclusive)	\$4.00	\$5.00
Toll Restriction	\$3.00	\$5.00

3.1.3 Local Trunk: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer-provided wiring Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks can be provisioned as either analog<sup>1</sup> or digital and will be provided in the following manner:

3.1.3.1 Local Trunk-Basic: Local Trunk-Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

3.1.3.1.1 One-Way Outbound: Provides the Customer with a single analog<sup>1</sup> or digital connection which is restricted to carry outbound traffic only.  
 [<sup>1</sup>Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound or Two Way, analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

3.1.3.1.2 One-Way Inbound or Two-Way: Provides the Customer with a single analog<sup>1</sup> or digital connection which can carry one-way inbound or two-way traffic.

3.1.3.1.2 One-Way Inbound or Two-Way

3.1.3.1.2.1 Standard Features: The following features are available:

- Calling Number Delivery Blocking (Selective)
- Touchtone
- Hunting (Circular, Sequential, and Uniform Call Distribution)

3.1.3.1.2.2 Optional Feature:

Digital Interface - Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic [DID] trunks to the Customer's PBX or trunk-capable Key System. Digital Interface can be used to carry one-way outbound traffic, one-way Inbound or two-way traffic, Direct Inward Dialing, or a combination thereof. Applicable Non-Recurring and Recurring charges can be found in Sections 3.1.3.1.3.1 and 3.1.3.1.3.2.

Interim Local Number Portability (ILNP)

Selective Call Screening

Calling Number Delivery Blocking Complete

Remote Call Forwarding

Overflow Routing

3.1.3.1.3 Local Trunk-Basic Rates and Charges: A Local Trunk - Basic Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as

specified in Sections 3.1.3.1.3.1, 3.1.3.1.3.2 and 3.1.3.1.3.3, respectively.

3.1.3.1.3.1	<u>Non-Recurring Charges</u>	
	Line Connection Charges (per Trunk)	\$20.00
	Account Setup (per account)	\$47.00
	Order Expedite Charge (Per Trunk)	\$25.00
	T-1 Order Expedite Charge (Per T-1)	\$600.00
	Due Date Change (Per Occurrence)	\$10.00
	Local T-1 Installation Charge (Per T-1)	\$200.00
	Account Changes (Moves, Changes, Additions) (per change)	\$28.00
	Account Changes (Per Billing Record Change)	\$24.75
	PIC-2 Change (per line)	\$ 1.49
	Line Restoral Charge (per trunk)	\$13.25

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

3.1.3.1.3.1	<u>Non-Recurring Charges (Cont'd)</u>	
	Suspension of Service Restoral Charge (per trunk)	\$13.25

(Applies for trunk restoral after Customer-initiated suspension.)

3.1.3.1.3.2	<u>Monthly Recurring Charges</u>	
	Local Trunk - Basic Charge (Per Trunk)	\$0.00

EFFECTIVE: April 1, 2017

Per Call/Per Minute Option	\$13.34
Flat with Cap-Trunks <sup>1/</sup>	\$97.00

[<sup>1/</sup> Beginning March 1, 2001, this service will no longer be available to new subscribers.]

Optional Features:  
 Interim Local Number Portability \$0.00/number  
 (Rate for a volume of numbers greater than 500 will provided on an Individual Case Basis).

Digital Interface Channelization Charge (Per Channel)	\$0.00
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Calling Number Delivery Blocking Complete	\$0.00
Remote Call Forwarding (per each path line)	\$20.00
Overflow Routing	\$20.00

3.1.3.1.3.3 Usage Rates: The rates in section 3.1.4 will apply.

3.1.3.2 Local Trunk - Direct Inward Dialing (DID) <sup>1/</sup>: Provides the Customer with a single analog<sup>2</sup> or digital connection which can carry one-way, inbound traffic.  
 [<sup>1/</sup> Effective April 1, 2001 analog DID and analog 2 Way Direct service will not be available to new subscribers.]  
 [<sup>2/</sup> Effective June 1, 2011, installation of new circuits for DID Service and 2 Way Direct analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

3.1.3.2.1 Direct Inward Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Additional monthly charges will apply, as specified in Section 3.1.3.2.2.1.

3.1.3.2.2 Features

3.1.3.2.2.1 Standard Features:  
 Touchtone  
 Hunting (Circular, Sequential, and Uniform Call Distribution)

3.1.3.2.2.2 Optional Features: A Local Trunk - DID customer may order the following optional features at the rates specified in Section 3.1.3.2.3.2.

Interim Local Number Portability (ILNP)

Digital Interface - Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic [DID] trunks to the Customer's PBX or trunk-capable Key System. Digital Interface can be used to carry one-way outbound traffic, one-way Inbound or two-way traffic, Direct Inward Dialing, or a combination thereof. Applicable Non-Recurring and Recurring charges can be found in Sections 3.1.3.2.3.1 and 3.1.3.2.3.2.

Remote Call Forwarding

Overflow Routing

3.1.3.2.3 Direct Inward Dialing Rates and Charges: A Customer who orders a Local Trunk- DID trunk will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 3.1.3.2.3.1 and 3.1.3.2.3.2.

3.1.3.2.3.1 Non-Recurring Charges

Installation:

First 20 DID Numbers	\$5.00
Each Addtl 20 DID Numbers (up to 1000)	\$5.00

Line Connection (per DID Trunk)	\$20.00
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Account Setup (per account)	\$ 47.00
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Account Changes (Moves, Changes, Additions) (per change)	\$ 28.00
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Account Changes (per Billing Record change)	\$ 24.75
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Line Restoral Charge (per Trunk)	\$ 13.25
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(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Order Expedite Charge (Per Trunk)	\$25.00
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T-1 Order Expedite Charge (Per T-1)	\$600.00
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Due Date Change (Per Occurrence)	\$10.00
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Local T-1 Installation Charge (Per T-1)	\$200.00
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3.1.3.2.3.1 Non-Recurring Charges (Cont'd)

Suspension of Service Restoral Charge (per trunk)	\$13.25
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(Applies for trunk restoral after Customer-initiated suspension.)

Optional Features:

Digital Interface Channelization Charge (Per Channel)	\$0.00
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EFFECTIVE: April 1, 2017

3.1.3.2.3.2	<u>Monthly Recurring Charges</u>	
	Local Trunk - DID Charge (per trunk)	\$102.00
	DID number charge (per block of 20 numbers)	\$ 4.00
	Per block of 1000 numbers after an initial purchase of 2000 numbers in a Metropolitan Statistical Area (MSA) from a single Company switch. \$2,000.00	
	Rates for a volume of Numbers greater than 1000 will be provided on an Individual Case Basis <sup>1/</sup>	
	[ <sup>1/</sup> Beginning December 10, 2000, this option will no longer be available to new customers.]	
	<u>Optional Features:</u>	
	Interim Local Number Portability (Rate for a volume of numbers greater than 500 will provided on an Individual Case Basis).	\$0.00/number
	Digital Interface Channelization Charge (Per Channel)	\$0.00
	Remote Call Forwarding (per each path line)	\$20.00
	Overflow Routing	\$20.00

3.1.3.3 Local Trunk-2 Way Direct <sup>1</sup>

Provides the customer with a two-way direct dial digital or analog<sup>2</sup> connection which can carry both inbound and outbound traffic and the ability to route a block of numbers to a trunk group, receive outpulsed digits on calls incoming through that trunk group and make outgoing calls using the same trunks.

[<sup>1</sup> Effective April 1, 2001 analog DID and analog 2 Way Direct service will not be available to new subscribers.]

[<sup>2</sup> Effective June 1, 2011, installation of new circuits for DID Service and 2 Way Direct analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

3.1.3.3.1 2 Way Direct Dialing Numbers

Telephone numbers can be obtained in blocks of 20 numbers. Non-Recurring Charges and monthly recurring charges will apply, as specified Sections 3.1.3.3.5 and 3.1.3.3.6.

3.1.3.3.2 2 Way Direct Rates and Charges

A Customer who orders a Local Trunk will be charged applicable Non-Recurring Charges, monthly Recurring Charges, and usage rates as specified in Sections 3.1.3.3.4, 3.1.3.3.5, 3.1.3.3.6, and 3.1.4.

3.1.3.3.3 Standard Features

Touchtone  
 Calling Number Delivery Blocking (Selective)  
 Hunting (Circular, Sequential, and Uniformed Call Distribution)

EFFECTIVE: April 1, 2017

Optional Features:

	<u>Monthly Charge</u>
Interim Number Portability (ILNP) (Rates for a volume of numbers greater than 500 will be provided on an individual case basis.)	\$0.00
Calling Number Delivery Blocking (Complete)	\$0.00
Remote Call Forwarding (per each path line)	\$20.00
Overflow Routing	\$20.00

3.1.3.3.5

Non-Recurring Charges

Initial Block of 20 DID Numbers	\$5.00
Each Add Block of 20 DID Numbers (up to 1000)	\$5.00
Line Connection (per DID Trunk)	\$ 20.00
Account Setup (per account)	\$47.00
Account Changes (Moves, Changes, Additions) (per change)	\$28.00
Account Changes (per Billing Record change)	\$24.75
Line Restoral Charge (per Trunk)	\$13.25
(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)	
Order Expedite Charge (Per Trunk)	\$25.00
T-1 Order Expedite Charge (Per T-1) (Per Occurrence)	\$600.00
Local T-1 Installation Charge (Per T-1)	\$200.00
Suspension of Service	\$13.25
Restoral Charge (per trunk)	

(Applies for trunk restoral after Customer-initiated suspension.)

3.1.3.3.6 Monthly Recurring Charge

Local Trunk – 2 Way Direct Charge (per trunk)

Flat with Cap-Trunk 1/ \$102.00  
 [1/ Beginning March 1, 2001, this service will no longer be available to new subscribers.]  
 Per Minute Option \$ 37.09  
 Per Call Option \$ 37.09  
 DID number charge  
 (per ea. block of 20 numbers) \$ 4.00  
 Per block of 1000 numbers after an  
 initial purchase of 2000 numbers in a Metropolitan Statistical Area (MSA)  
 from a single Company switch. \$2,000.00

[Rates for a volume of Numbers greater than 1000 will be provided on an Individual Case Basis 2/]

[2/ Beginning December 10, 2000, this option will no longer be available to new customers.]

Usage Rates: 1/ All Local Exchange Service Customers must order service on a per minute or per call usage basis as stated below. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

[1/ Beginning March 1, 2001, this service will no longer be available to new subscribers.]

3.1.4.4 Flat with Cap-Trunks: Any customer who exceeds the equivalent of 10,000 minutes multiplied by the number of trunks during a billing cycle will be billed for each additional minute at the following rate:

\$0.02

3.1.5 Local Service Term Plan 1/ 2/

[1/ Beginning November 1, 1997 the terms and conditions of this program will only be available for those customers subscribing to a Special Customer Arrangement offered by MCI Telecommunications Corporation.]  
 [2/ Beginning December 8, 1998 this plan will no longer be available to new subscribers.]

Customers who subscribe to facilities based Local Exchange Service and enroll in a Local Service Term Plan are eligible to receive the discounts described below on specific monthly recurring and usage charges based on the customer's term commitment. The customer must commit to service for a term of either one, two, three, four, or five years. The term of the Local Service Term Plan will commence no earlier than the first of the next billing month in which the customer subscribes to the plan. The customer will receive the following discounts in lieu of all other discounts or promotions except for the Local Customer Assurance Promotion on the following recurring charges: Local Line, Local Trunk-Basic, Local Trunk-DID, DID/ 2 Way Direct numbering charge, Local ISDN-PRI, and usage charges.

<u>Term Commitment</u>	<u>Discount</u>
1 Year	10%
2 Year	15%
3 Year	20%
4 Year	20%
5 Year	20%

Cancellation or Discontinuance with Liability: Discontinuance of all Local Services furnished under the Local Service Term Plan prior to the expiration of the committed term constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge. The early termination charge will be equal to the customer's highest billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the customer's term plan. A customer can terminate a term plan without liability if

the customer enrolls in a new term plan with an expiration date later than the current term plans expiration date. Customers signing a networkMCI One term agreement and intergrating their facilities based Local Exchange Service can terminate their local term plans at any time without penalty.

For Customers that have enrolled in a networkMCI One long distance term plan or Special Customer Arrangement offered by MCI Telecommunications Corporation, the customer's term length may be coterminous with the networkMCI One or Special Customer Arrangement term of service. Accordingly, the customer's actual term may be of a shorter duration than the term commitment selected above. If the customer selects a term commitment greater than the term of service of the networkMCI One or Special Customer Arrangement, the cotermination provision shall not apply.

For those customers who subscribe to a networkMCI One term plan or Special Customer Arrangement, the early termination charges associated with that term plan or Special Customer Arrangement will apply in lieu of the charges specified above. In addition, customers will also be required to repay any credits received as a result of enrolling in the term plan.

### 3.1.6 Local ISDN- Primary Rate Interface Local (Local ISDN-PRI)

Local ISDN-PRI is an alternative arrangement for individual local exchange services such as Local Trunk Basic and Local Trunk DID. Local ISDN-PRI is provisioned at the 1.544 Mbps rate via the Primary Rate Interface standard of the Integrated Services Digital Network (ISDN). Local ISDN-PRI provides the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.

3.1.6.1. Local ISDN-PRI Service Arrangement - One or more Service Configurations can be combined to create an Local ISDN-PRI Service Arrangement. Customers may have multiple Local ISDN-PRI Service Arrangements per location, however for each Service Arrangement one Service Configuration 1 must be included. The controlling D channel will always reside on Service Configuration 1.

The ISDN Digital Facility is ordered separately and not included as part of the Service Configuration.

3.1.6.1.1 Service Configuration 1 - The first Service Configuration for any PRI Local Service Arrangement must be a Service Configuration 1. Service Configuration 1 provides twenty-three (23) 64 Kbps B channels and one (1) primary 64 Kbps D signaling channel. The primary D channel is an-out-of band signaling channel used to control and route all of the B channel traffic within the PRI Local Service Arrangement.

3.1.6.1.2 Service Configuration 2 - This configuration is only available in conjunction with Service Configuration 1. It provides an additional twenty-four (24) 64 Kbps B channels which are controlled by the D channel on Service Configuration 1. Multiple Service Configuration 2s may be associated with a Service Configuration 1 subject to switching equipment limitations.

3.1.6.1.3 Service Configuration 3 - This configuration is also only available to subscribers who have Service Configuration 1. It provides a backup 64 Kbps D channel and twenty-three (23) additional 64 Kbps B channels. The backup D channel will control and route all of the B channel traffic of a single PRI Service Arrangement in the event the D channel on the primary configuration (Service Configuration 1) fails. A maximum of one Service Configuration 3 may be included with each Local ISDN- PRI Service Arrangement. Service Configuration 3 is available subject to switching equipment capabilities.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separately DID telephone numbers, as found in Section 3.1.3.2 preceding.

#### 3.1.6.1. Local ISDN- PRI Arrangement (cont'd)

The D channel is a 64 Kbps channel that carries signaling and control for the B channels. The

capabilities of the D channel are contained within the customers Service Configuration.

3.1.6.2 Optional Features: In addition to providing Local Exchange Services specified above, Local ISDN- PRI can be configured to support the following optional advanced ISDN features:

Call-by-Call Service Selection: Allows B channels to be shared between multiple services carried over a single Local ISDN- PRI Serving Arrangement.

Calling Number Delivery: Allows the customer to receive the originating caller's working telephone number provided this information is forwarded to the Company by the caller's Local Exchange and/or Long Distance Carrier.

The features listed above can be ordered separately or combined in Feature Package 1. The features listed below can be ordered Remote Call Forwarding  
 Overflow Routing

3.1.6.3 Local ISDN- Primary Rate Interface (Local ISDN- PRI) Rates and Charges:

Non-Recurring and Monthly Recurring Charges as specified below apply per T-1 unless otherwise noted. The Local ISDN PRI T-1 non-recurring and recurring charges include Service Configuration and B Channel Service charges. Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 3.1.3.2.3.1 and 3.1.3.2.3.2 respectively.

Non-Recurring and Monthly Recurring Charges as specified below apply per T-1 unless otherwise noted. The Local ISDN-PRI T-1 non-recurring and recurring charges include Service Configuration and B Channel Service charges. Customers may subscribe to the Per Minute, Per Call or Flat with Cap-Trunks Options. In addition to the monthly recurring charge specified in Section 3.1.6.3.2, the per minute usage rates or the per call rate in Section 3.1.4.1 and 3.1.4.2 will apply to those customers who choose the Per Minute or Per Call Options. Customers subscribing to the Flat with Cap-Trunks Option are subject to the provisions specified in Section 3.1.4.4. Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 3.1.3.2.3.1 and 3.1.3.2.3.2, respectively.

3.1.6.3.1 Non-Recurring Charges

Service Reconfiguration Charge <u>1/</u>	\$ 55.00
Local ISDN PRI T-1 Installation (per T-1)	\$200.00
Account Setup	\$47.00
Account Changes (Moves, Changes, Additions) (per change)	\$28.00
Account Changes (Per Billing Record Change)	\$24.75
PIC-2 Change (per line)	\$ 1.49
Line Restoral Charge (per trunk)	\$13.25

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued

and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service	\$13.25
Restoral Charge (per trunk)	

(Applies for trunk restoral after Customer-initiated suspension.)

[1/ Applies for each Service Configuration affected i.e., if the Service Reconfiguration will effect one Service Configuration 1 and three Service Configuration 2s, four (4) Service Reconfiguration Charges would apply.]

T-1 Order Expedite Charge (Per T-1)	\$600.00
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Due Date Change (Per Occurrence)	\$10.00
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Optional Features:

Non-Recurring Optional Feature charges are assessed once per configuration customer location regardless of the number of arrangements or Service Configurations installed.

Per Location

Call-by-Call Option	\$ 100.00
Calling Number Delivery	\$ 100.00
Feature Package 1	\$ 100.00

3.1.6.3.2 Monthly Recurring Charges

	<u>Per T-1</u>
Local ISDN PRI T-1 Flat with Cap-Trunks Option 1/ [1/ Beginning March 1, 2001, this service will no longer be available to new subscribers.]	\$2,700.00
Local ISDN PRI T-1 Per Minute/Per Call Options	\$470.00

Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

Per Location

Call-by-Call Option	\$ 75.00
Calling Number Delivery	\$ 100.00
Feature Package 1 (Includes Call-by-Call and Calling Number Delivery)	\$150.00
Remote Call Forwarding (per each path line)	\$20.00
Overflow Routing	\$20.00

3.1.6.3.3 Usage Charges: The rates and charges specified 3.1.4 for local usage will apply to circuit switched voice calls. Flat with Cap-Trunks is available for voice traffic only.

Data usage will be charged on a per minute basis as specified below regardless of the trunk type (measured or Flat with Cap-Trunks) purchased.

3.1.6.3.4 Per Minute Data Usage Rate:

\$0.040

3.1.7 Local Exchange Service Term Plan 2 1/  
 [1/ Beginning December 8, 1998, this plan will no longer be available to new subscribers.]

A Customer who subscribes to facilities based, stand alone Local Exchange Service and enrolls in a Local Service Term Plan is eligible to receive the discounts described below on specific monthly recurring and usage charges, based on the customer's term commitment. The customer must commit to service for a term of one, two, or three years. The term of the Local Service Term Plan will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. The Customers subscribing to this term plan will receive the following discounts in lieu of all other discounts or promotions, unless the promotion specifies otherwise. The discounts will be applied to the following recurring charges: Local Line, Local Trunk-Basic, DID/ 2 Way Direct numbering charges, Local Trunk-DID, Local Trunk - 2 Way Direct, Local ISDN - PRI, as well as local service usage charges.

<u>Term Commitment</u>	<u>Discount</u>
One Year	5%
Two Year	10%
Three Year	15%

A plan will automatically renew for an equivalent term unless the customer provides written notification to cancel the MCI Local Service Term Plan. This notice must be received by MCI no more than thirty (30) days after the expiration of the term.

Cancellation or Discontinuance with Liability: Discontinuance of all Local Services furnished under the Local Service Term Plan prior to the expiration of the committed term constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge. The early termination charge will be equal to the customer's highest billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the customer's term plan.

Cancellation or Discontinuance without Liability: A customer can terminate a term plan without liability if the customer enrolls in a new term plan with an expiration date later than the current term plan's expiration date. A customer may terminate without penalty at any time and enroll in a networkMCI One term plan.

3.1.8 networkMCI One Term Plan 1/  
 [1/ Beginning December 8, 1998, this plan will no longer be available to new subscribers.]

The networkMCI One Term plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the company through the networkMCI One Term Plan are subject to the terms and conditions set forth in MCI Telecommunications F.C.C. Tariff No. 1, section C-3.4.1.4.2, and this tariff. Customers who enroll in this term plan must have their facilities based MCI Local Exchange service usage billed to a single networkMCI One invoice.

Customers subscribing to this term plan will receive discounts as set forth in MCI Telecommunications Corporation F.C.C. Tariff No. 1, section C-3.4.1.4.2 in lieu of all other discounts or promotions, unless the promotion specifies otherwise. The discounts will be applied to the following recurring charges: Local Line, Local Trunk-Basic, DID numbering charges, Local Trunk-DID, Local Trunk - 2 Way Direct, Local ISDN - PRI, as well as local service usage

charges.

Customers enrolled in Special Customer Arrangements or offered by company or MCI Telecommunications Corporation are not eligible for the benefits of this term plan.

3.1.9 On-Net Term Plan

The On-Net Term Plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the Company through the On-Net Term Plan are subject to the terms and conditions set forth in MCI WORLDCOM COMMUNICATIONS F.C.C Tariff No. 1, section C-3.464, and this tariff. Customers who enroll in this term plan must have their facilities based MCI Local Exchange service usage billed to a single On-Net invoice.

Customers subscribing to this term plan will receive discounts as set forth below, in lieu of all other tariffed term plans. The discounts will be applied to the following recurring charges: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN PRI T-1 Charge, Optional Features and Local ISDN-PRI Optional Features as well as local service usage charges.

The Volume Commitment will be determined based upon the Qualifying Volume received by the Company, or any affiliate of the Company, from Customer's facilities based Local Exchange service, as defined in section 3.1.10 and the Qualifying Volume of Customer's telecommunications services as defined in MCI WORLDCOM COMMUNICATIONS, INC. TARIFF F.C.C NO. 1, Section C-3.4641.

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

Term Commitment/Discount Volume Commitment 1/	1 year	2 years	3 years	4 years	5 years
[1/ Effective October 15, 2000, monthly commitments will no longer be available to new subscribers.]					
\$ 100 /month	5.0%	8.0%	11.0%	14.0%	17.0%
250 /month	5.0	8.0	11.0	14.0	17.0
500 /month	5.0	8.0	11.0	14.0	17.0
1,000 /month	10.0	13.0	16.0	19.0	22.0
2,000 /month	10.0	13.0	16.0	19.0	22.0
3,000 /month	10.0	13.0	16.0	19.0	22.0
4,000 /month	10.0	13.0	16.0	19.0	22.0
5,000 /month	12.0	15.0	18.0	21.0	24.0
7,000 /month	12.0	15.0	18.0	21.0	24.0
1,200/annual	5.0	8.0	11.0	14.0	17.0
3,000/annual	5.0	8.0	11.0	14.0	17.0
6,000/annual	5.0	8.0	11.0	14.0	17.0
12,000/annual	10.0	13.0	16.0	19.0	22.0
24,000/annual	10.0	13.0	16.0	19.0	22.0
36,000/annual	10.0	13.0	16.0	19.0	22.0
48,000/annual	10.0	13.0	16.0	19.0	22.0
60,000/annual	12.0	15.0	18.0	21.0	24.0
84,000/annual	12.0	15.0	18.0	21.0	24.0
120,000 /annual	14.0	17.0	20.0	23.0	26.0
180,000 /annual	14.0	17.0	20.0	23.0	26.0
300,000 /annual	16.0	19.0	22.0	25.0	28.0
600,000 /annual	18.0	21.0	24.0	27.0	30.0
900,000/annual	21.0	24.0	27.0	30.0	30.0
1.2M/annual	24.0	27.0	30.0	30.0	30.0
1.8M/annual	27.0	30.0	30.0	30.0	30.0
2.4M/annual	30.0	30.0	30.0	30.0	30.0



### 3.1.10 Local On-Net Term Plan

The Local On-Net Term Plan is a term plan, in lieu of all other tariffed term plans, available to facilities based standalone local exchange service customers. Customers who subscribe to Local On-Net Term Plan are subject to the following conditions:

#### Definition of Terms:

Qualifying Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Standard and Optional Features, Local ISDN PRI T-1 charge, and Local ISDN-PRI Optional Features as well as local service usage charges. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Local On-Net Term Plan volume commitment: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring charges for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Eligible Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN-PRI T-1 Charge, recurring charges for optional features, recurring charges for Local ISDN-PRI optional features, as well as local service usage charges.

Charges for the following are not included as Eligible Volume and will not receive Local On-Net Term Plan volume discounts: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring charges for Standard and Optional Features; non-recurring charges for Local ISDN PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Term Commitment and Renewal Options: A customer must commit to service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Local On-Net Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume commitment: A customer may elect a Local On-Net Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$1,200; \$3,000; \$6,000; \$12,000; \$24,000; \$36,000; \$48,000; \$60,000; \$84,000; \$120,000; \$180,000; \$300,000; \$600,000; 900,000; \$1.2 million; \$1.8 million; \$2.4 million. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent annualized volume commitment. If a customer so elects, the term of service expiration date will not change. The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume

Commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to

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satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

Early Termination Charges:

Cancellation of Discontinuance without Liability: If: (i) the customer's use of Local Exchange Service under a Local On-Net Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment or monthly volume commitment and (ii) at the time of termination the customer is enrolled in a new Local On-Net Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's Local On-Net Term Plan's term commitment is one year: or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new Local On-Net Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the Local On-Net Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

Term Commitment/Discount

Volume Commitment 1/      1 year    2 years    3 years    4 years    5 years  
 [1/ Effective October 15, 2000, monthly volume commitments will no longer be available to new subscribers.]

<u>Volume Commitment 1/</u>	<u>1 year</u>	<u>2 years</u>	<u>3 years</u>	<u>4 years</u>	<u>5 years</u>
\$ 100 /month	0.0%	3.0%	6.0%	9.0%	12.0%
250 /month	0.0	3.0	6.0	9.0	12.0
500 /month	0.0	3.0	6.0	9.0	12.0
1,000 /month	5.0	8.0	11.0	14.0	17.0
2,000 /month	5.0	8.0	11.0	14.0	17.0
3,000 /month	5.0	8.0	11.0	14.0	17.0
4,000 /month	5.0	8.0	11.0	14.0	17.0
5,000 /month	7.0	10.0	13.0	16.0	19.0
7,000 /month	7.0	10.0	13.0	16.0	19.0
1,200/annual	0.0	3.0	6.0	9.0	12.0
3,000/annual	0.0	3.0	6.0	9.0	12.0
6,000/annual	0.0	3.0	6.0	9.0	12.0
12,000/annual	5.0	8.0	11.0	14.0	17.0
24,000/annual	5.0	8.0	11.0	14.0	17.0
36,000/annual	5.0	8.0	11.0	14.0	17.0
48,000/annual	5.0	8.0	11.0	14.0	17.0
60,000/annual	7.0	10.0	13.0	16.0	19.0
84,000/annual	7.0	10.0	13.0	16.0	19.0
120,000 /annual	9.0	12.0	15.0	18.0	21.0
180,000 /annual	9.0	12.0	15.0	18.0	21.0
300,000 /annual	11.0	14.0	17.0	20.0	23.0
600,000 /annual	13.0	16.0	19.0	22.0	25.0
900,000 / annual	16.0	19.0	22.0	25.0	25.0
1.2M / annual	19.0	22.0	25.0	25.0	25.0
1.8M/ annual	22.0	25.0	25.0	25.0	25.0
2.4M/ annual	25.00	25.0	25.0	25.0	25.0

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[1/ Effective November 1, 1998, Digital T-1 Service will only be available to existing customers who have enrolled their existing T-1s in this service.]

Digital T-1 Service provides a credit for customers who purchase digital trunks in blocks of 24 (an entire T-1). Customers who order an entire T-1 will be charged applicable non-recurring trunk and monthly recurring trunk charges as specified below for Local Trunk depending on service for which customer subscribes. Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

#### 3.1.11.1 Non-Recurring Charges

Applicable rates for non-recurring charges for Local Trunk-Basic Flat with Cap-Trunks (Digital), Local Trunk-DID (Digital) and Local-Trunk 2 Way Direct (Digital) will apply. The rates in sections 3.1.3.1.3.1, 3.1.3.2.3.1, and 3.1.3.3.2 will apply for non-recurring charges. T

#### 3.1.11.2 Monthly Recurring Charges

Applicable rates for monthly recurring charges for Local Trunk-Basic Flat with Cap-Trunks (Digital), Local Trunk-DID (Digital) and Local-Trunk 2 Way Direct (Digital) will apply. The rates in sections 3.1.3.1.3.2, 3.1.3.2.3.2, and 3.1.3.3.2 will apply for monthly recurring charges.

Customers enrolling in this service will receive the following monthly credit per trunk per T-1 ordered:

##### Credit per trunk

Local Trunk - Basic (Digital)(Per Minute Option)	\$2.00
Local Trunk - Basic (Digital)(Per Call Option)	\$2.00
Local Trunk - Basic (Digital)(Flat with Cap-Trunks)	\$2.00
Local Trunk - DID (Digital)	\$2.00
Local Trunk – 2 Way Direct (Per minute/per call Options Digital)	\$2.00

Credits earned during a partial billing period will be given in their entirety and will not be pro-rated.

In addition to the above charges, rates for usage will apply if applicable, as specified in Section 3.1.4.

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the credits for that T-1. Customers may enroll more than one T-1 in this service.

#### 3.1.12 Install Waiver Program 1/

[1/ Effective January 1, 2003, this program will no longer be available to new subscribers.]

The Company will offer the following program to all new business facilities based customers who convert existing local exchange service from another local exchange carrier to MCImetro Local Services. To receive the benefits of this program, customers must commit, at the time of converting to MCImetro Local Service, to at least a one year term commitment under the Local On-Net Term Plan or On-Net Term Plan discount programs. Eligible customers will have the installation charges listed below waived for the length of their committed term:

##### Account Setup

Account Changes (including Moves, Changes, Additions, and Billing Record Changes)

Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk-2 Way Direct)

Direct Inward Dialing (DID)/2 Way Direct Installation for Blocks of DID/2 Way Direct Numbers

Vanity Number Non-Recurring Charge

Directory Listings Non-Recurring Charges

Non-recurring charges for Local ISDN PRI T-1 Installation and Local ISDN PRI Optional Features

Selective Call Screening Non-Recurring Charge

Non-recurring charges for optional features

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Customers who terminate their term plan prior to the expiration of the committed term will no longer receive the benefits of this program. New lines, trunks, or new locations added after the initial service install are not eligible for the installation waiver for the committed term. Additional services converted from another local exchange carrier after the initial service install will be eligible for the install waiver for the committed term. Customers who receive service under a Special Customer Arrangement (SCA) are eligible to receive the benefits of this program.

3.1.12 Digital T-1 Credit Program 1/

[1/ Effective January 1, 2003, this program will no longer be available to new subscribers.]

Digital T-1 Credit Program provides a credit for customers who purchase digital Local Flat with Cap-Trunks, Local Trunk-Basic per Minute Option, Local Trunk-Basic per Call Option, digital Local Trunk-DID or digital Local Trunk-2 Way Direct trunks (trunk types) in blocks of 24 trunks (an entire T-1). Customers who order an entire T-1 will be charged applicable non-recurring trunk and monthly recurring trunk charges as specified below for Local Trunk depending on service for which customer subscribes. Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

3.1.12.1 Non-Recurring Charges

Applicable rates for non-recurring charges for Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way Direct will apply. The rates in sections 3.1.3.1.3.1, 3.1.3.2.3, and 3.1.3.3.2 will apply for non-recurring charges.

3.1.12.2 Monthly Recurring Charges

Applicable rates for monthly recurring charges for Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way Direct will apply. The rates in sections 3.1.3.1.3.2, 3.1.3.2.3.2, and 3.1.3.3.2 will apply for monthly recurring charges.

Customers enrolling in this service will receive the following monthly credit per trunk per T-1 ordered.

Credit per Trunk

Local Trunk - Basic Per Minute Option (Digital)	\$2.00
Local Trunk - Basic Per Call Option (Digital)	\$2.00
Local Trunk – BasicFlat with Caps-Trunks	\$2.00
Local Trunk - DID/2 Way Direct (Digital)	\$2.00
Local Trunk – 2 Way Direct (Digital Per minute/ Per Call Options)	\$2.00

Credits earned during a partial billing period will be given in their entirety and will not be pro-rated. In addition to the above charge, usage will apply, if applicable, as specified in Section 3.1.4.

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the credits for that T-1. Customers may enroll more than one T-1 in this service. T-1 configurations which combine trunk types are not eligible for the monthly credit.

3.1.13 Lit Building Program 1/

[1/ Beginning December 16, 2001, this service will no longer be available to new customers.]

The Company will offer the following program to new customers of local service who, at time of program enrollment (i) enroll in at least a one-year, \$100 per month term/volume commitment under the On-Net Term Plan or Local On-Net Term Plan discount programs and (ii) are located and provisioned in a building connected via Company-owned fiber to the Company's network (Lit Building). Eligible customers enrolled in this program will receive a credit applied to each invoice month specified in the schedule below based on the customer's selected length of term commitment:

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<u>Term Commitment</u>	<u>Invoice Month</u>
1 Year	13 <sup>th</sup> , 14 <sup>th</sup> and 15 <sup>th</sup> month
2 Year	13 <sup>th</sup> , 14 <sup>th</sup> , 15 <sup>th</sup> , 25 <sup>th</sup> , 26 <sup>th</sup> and 27 <sup>th</sup> month
3 Year	13 <sup>th</sup> , 14 <sup>th</sup> , 15 <sup>th</sup> , 25 <sup>th</sup> , 26 <sup>th</sup> , 27 <sup>th</sup> , 37 <sup>th</sup> and 38 <sup>th</sup> month
4 Year	13 <sup>th</sup> , 14 <sup>th</sup> , 15 <sup>th</sup> , 25 <sup>th</sup> , 26 <sup>th</sup> , 27 <sup>th</sup> , 37 <sup>th</sup> , 38 <sup>th</sup> , 49 <sup>th</sup> , and 50 <sup>th</sup> month
5 Year	13 <sup>th</sup> , 14 <sup>th</sup> , 15 <sup>th</sup> , 25 <sup>th</sup> , 26 <sup>th</sup> , 27 <sup>th</sup> , 37 <sup>th</sup> , 38 <sup>th</sup> , 49 <sup>th</sup> , 50 <sup>th</sup> , 61 <sup>st</sup> and 62 <sup>nd</sup> month

For Flat Rate Option customers each credit will be equal to the customer's monthly recurring Local Line, Local Trunk-Basic, Local Trunk-DID/2 Way Direct, Local Trunk-DID/2 Way Direct Number Charges and Local Trunk ISDN PRI charges for Lit Building locations as defined in this program (collectively, "Local Service Charges"), after discounts, based on the month of service prior to each invoice month specified in the schedule above. For Measured Option customers each credit will be equal to the Local Service Charges, after discounts, based on the month of service prior to each invoice month specified in the schedule above. Measured Option customers will receive an additional credit for usage incurred calculated based on the average local usage for the 3 months of service prior to each invoice month as specified in the schedule above.

Lit Building Local Line customers will also receive a monthly credit equal to the monthly recurring charges for Optional Features (excluding Selective Call Screening, Call Trace, and Calling Number Delivery).

Term commitment credits provided under this program will not be calculated upon: Directory Assistance charges; operator service charges; and Optional Feature monthly charges. Customers discontinuing local service or terminating their term plan prior to the expiration of the committed term will no longer receive the benefits of this promotion. Only lines and trunks ordered within 60 days of the customer's term plan enrollment signature date are eligible for the benefits of this promotion. The benefits of this program are not available to customers who receive a Special Customer Arrangement (SCA). Customers receiving the benefits of this program are not eligible to receive the benefits of the Lit Building Promotion II.

3.1.14 Digital Dividend Program 1/

[1/ Beginning December 16, 2001, this service will no longer be available to new customers.]

The Company will offer the following program to new and existing customers who purchase new digital Local Trunk-Basic, digital Local Trunk-DID/2 Way Direct or digital Local ISDN PRI trunks.

Eligibility: To be eligible to enroll in this program, customers must satisfy the following conditions at the time of program enrollment:

Subscribe to an On-Net Term Plan, which equals or exceeds one year. Existing customers who are enrolled in an existing On-Net Term Plan, must subscribe to a new On-Net Term Plan following the terms and conditions set forth in the On-Net Term Plan for renewals; and

Order installation of new digital Local Trunk-Basic, digital Local Trunk-DID/2 Way Direct or digital Local ISDN PRI trunks terminating to a PBX.

Benefits: Eligible customers enrolled in this program will receive a credit per location applied to each invoice month specified in the schedule below based on the customer's term of service:

<u>Term Commitment</u>	<u>Invoice Month</u>
1 Year	11 <sup>th</sup> and 12 <sup>th</sup> month
2 Year	11 <sup>th</sup> , 12 <sup>th</sup> , 23 <sup>rd</sup> , and 24 <sup>th</sup> month
3 Year	11 <sup>th</sup> , 12 <sup>th</sup> , 24 <sup>th</sup> , and 36 <sup>th</sup> month
4 Year	11 <sup>th</sup> , 12 <sup>th</sup> , 24 <sup>th</sup> , and 36 <sup>th</sup> month
5 Year	11 <sup>th</sup> , 12 <sup>th</sup> , 23 <sup>rd</sup> , 24 <sup>th</sup> , 35 <sup>th</sup> and 36 <sup>th</sup> month

Each credit will be equal to the customer's monthly recurring Local Trunk-Basic, Local Trunk-DID/2 Way Direct, Local Trunk-DID/2 Way Direct Number Charges and Local Trunk ISDN PRI charges for trunks ordered within 60 days after the customer's term plan enrollment signature date, after discounts, based on the month of service prior

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to each invoice month specified in the schedule above. Measured Option customers will receive an additional credit for usage incurred based on the average local usage for the 3 months of service prior to each invoice month as specified in the schedule above.

Credits provided under this program will not be calculated upon: Directory Assistance charges; operator service charges; and Optional Feature monthly charges. Customers discontinuing local service or terminating their term plan prior to the expiration of the committed term will no longer receive the benefits of this program. Customer locations enrolled in the Lit Building Program or the Digital Discovery Program are not eligible to receive the benefits of this program. The benefits of this program are not available to customers who receive a Special Customer Arrangement (SCA).

3.1.15 Digital Discovery Program 1/

[1/ Beginning December 16, 2001, this service will no longer be available to new customers.]

The Company will offer the following program to new and existing customers who order new digital Local Trunk-Basic or digital Local Trunk-DID/2 Way Direct trunks.

Eligibility: To be eligible to enroll in this program, customers must satisfy the following conditions.

Upon enrollment in this program:

Customers must subscribe to an On-Net Term Plan with a term and volume commitment that equals or exceeds one year, \$1,000 per month. Existing customers enrolled in an existing On-Net Term Plan, must subscribe to a new On-Net Term Plan following the terms and conditions set forth in the On-Net Term Plan for renewals.

Benefits: Eligible customers enrolled in this program will receive the following one-time credit per facility to offset the cost the customer incurs to purchase and install T-1 digital PBX cards, channel banks and CSUs. The credit will be based on the term and volume commitment that the customer selects and will be applied to the first full month's invoice.

Volume Commitment	Term Commitment/Credit				
	1 Year	2 Year	3 Year	4 Year	5 Year
1,000 /month	\$1,000	\$1,750	\$2,500	\$2,500	\$2,500
2,000/month	\$1,000	\$1,750	\$2,500	\$2,500	\$2,500
3,000/month	\$1,250	\$2,500	\$3,500	\$3,500	\$3,500
4,000/month	\$1,250	\$2,500	\$3,500	\$3,500	\$3,500
5,000/month and above	\$1,750	\$3,500	\$4,500	\$4,500	\$4,500

To receive credit, customers must prove to the Company's reasonable satisfaction that it acquired T-1 digital PBX cards, channel banks or CSUs within 90 days after the customer's term plan enrollment signature date. Customers disconnecting service prior to the expiration of the term commitment will be billed and required to repay the credit received under this program. Customer locations enrolled in the Lit Building Program or the Digital Dividend Program are not eligible to receive the benefits of this program. The benefits of this program are not available to customers who receive a Special Customer Arrangement (SCA).

3.1.16 LD and Local OnLine Calling Plan 1/

[1/ Beginning December 16, 2001, this service will no longer be available to new customers.]

Eligibility: To be eligible for this plan, the customer must subscribe to this plan via a Company-designated Internet site;

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the LD and Local Online Calling Plan as described in the companion business service offered in

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 MARYLAND LOCAL EXCHANGE SERVICES CATALOG SCHEDULE NO. 1  
 (ENTERPRISE NON-CURRENT SERVICES)

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MCI WorldCom Communications, Inc. Tariff F.C.C. NO. 6 (“Companion Interstate Service”) and must subscribe to LD and Local Online Calling Plan offered in the MCI WorldCom Communications, Inc. Tariff No. 2 (Companion Intrastate Service).

may not receive service under a Special Customer Arrangement;

Definitions:

For the purposes of this service, the following definitions apply:

“Eligible Local Service” is defined as Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local Trunk-ISDN/PRI

“Existing customers” are customers who, at the time of subscription to the plan, are receiving service under this tariff and the tariff containing the Companion Interstate Service.

“New customers” are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the tariff containing the Companion Interstate Service.

Non-Recurring Charges: The following non-recurring charges will apply in lieu of Local Line Connection charge, Local Trunk Line Connection charge and Local ISDN-PRI T-1 Installation Charge:

	<u>Non-Recurring Charge</u>
Local Line (Per Line)	\$ 50.00
Local Trunk-Basic, Local Trunk-DID or Local Trunk-2 Way Direct (Per Trunk)	\$ 50.00
Local ISDN-PRI (Per T-1)	\$1,000.00

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offerings A and B are available on a per-Local Line basis and Offerings C and D are on a per-Local Trunk basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (per line or per trunk)</u>
A	\$ 35.00
B	\$ 59.00
C	\$ 59.00
D	\$ 89.00

Benefits:

Upon installation of local service and Companion Intrastate Service and Companion Interstate Service the customer will receive an allotment of minutes per monthly period, as follows, that may be used for Eligible Local Service in that monthly period based on Offering:

<u>Offerings</u>	<u>Allotment (Minutes)</u>
A	1,000
B	2,000
C	2,000
D	3,000

Customers whose usage exceeds this allotment in any monthly period will be charged \$0.017 per minute for Eligible Local Service that exceeds the allotment. When a call under this offering begins prior to the completion of customer’s monthly allotment and ends after completion of the allotment, the customer will be charged \$0.017 per minute for Eligible Local Service for the portion of the call occurring after completion of the allotment.

For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-

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rated for that billing cycle. Eligible Local Service will be billed in 60-second increments.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other services offerings under this tariff:

For existing customers who disconnect only LD and Local Online Calling Plan under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff and F.C.C No. 6 to which the customer was subscribed at the time of subscription to plan service.

For existing customers who disconnect from plan service under this tariff and Companion Intrastate Service, the Companion Interstate Service will terminate. Customers will then be automatically re-subscribed to the service offering under F.C.C. No. 6 to which the customer was subscribed at the time of subscription to plan service.

For new customers who disconnect only plan service under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then be automatically subscribed to MCI WorldCom On-Net Services under F.C.C No. 6 and MCI WorldCom On-Net Services under in MCI WORLDCOM COMMUNICATIONS, Inc. No. 2 .

For new customers who disconnect plan service under this tariff and Companion Intrastate Service, the Companion Interstate Service under F.C.C. No. 6 and plan service under this tariff will terminate. Customers will then be automatically subscribed to MCI WorldCom On-Net Services under F.C.C No. 6 for interstate long distance.

Other Conditions:

The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month. Charges under this plan will not be calculated in satisfaction of any volume requirement.

Customers subscribing to this service may not receive the benefits of any discounts or promotions including any term plan discounts except for the Install Waiver Promotion.

3.1.17 Local Satisfaction Guarantee Program

The Company will offer the following program to (a) new facilities based business customers who at time of program enrollment order new Local Line, Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Trunks); and (b) existing facilities based business customers who order new Trunks at time of program enrollment.

To be eligible for this program customers must subscribe to a new term plan with at least a one-year commitment.

Benefit: During the customer's first 90 days of service after installation, if the customer is dissatisfied for any reason with the Company's local service, the customer can cancel service under this program without liability.

Trunks must be installed by January 31, 2003. Customers enrolled in this program are not eligible to receive the benefits of the Local PRI Subscription Savings Promotions I or II.

3.1.18 Local Nationwide One Program

The Local Nationwide One Program is available to existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service ). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

Benefits: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected.



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	<u>Monthly Recurring Charge (Per T-1)</u>
Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way	
Metered Plan	\$297.16
Flat Plan	\$652.16
Local ISDN-PRI	
Metered Plan	\$269.56
Flat Plan	\$624.56

Customers selecting the Metered Plan will receive the following monthly usage rates:

<u>1<sup>st</sup> Minute</u>	<u>Each Additional Minute</u>
\$0.0158	\$0.0095

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges and any other local promotions or programs.

Other Conditions: Customers selecting the Flat Plan are subject to the Flat with Cap-Trunks minute limit and usage charges as specified in Section 3.1.4.4. Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

3.1.19 Local Plus Program 1/

[1/Beginning January 01, 2004, this service will no longer be available to new subscribers.]

Customers currently enrolled in the Digital T1 Credit Program, Digital T1 Service, Digital Rate Program and/or who receive credits for data only under ISDN-PRI are not eligible for this program.

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Type 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15 and 16 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at [www.verizonbusiness.com](http://www.verizonbusiness.com);
- must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 3.1.2.3.3 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features  
Feature Package 1  
Feature Package 2  
Call Waiting/Cancel Call Waiting  
Caller ID with name and Number  
Remote Call Forwarding  
Vanity Number

Remote Access to Call Forwarding (Plan 2) 2/  
 [2/ Only where facilities are available]

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in the Optional Features Sections of each of these offerings. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID numbers as specified in Section 3.1.3.2.3.2 for Local Trunk-DID and Section 3.1.3.3.6 for Local Trunk - 2 Way Direct.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in the Non-Recurring Charges Sections of Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line)

Plan 1 [Baltimore]	\$52.00
Plan 2 a) for 1-3 lines [Rest of State]	\$52.00
Plan 2 b) for 4 or more lines [Rest of State]	\$52.00
(rates applies to all lines)	
Local Trunks (Basic, DID and 2 Way Direct) (Per trunk)	\$50.50
Local Trunks (Basic, DID and 2 Way Direct) (Per T-1)	\$895.00
Local ISDN-PRI (Per T-1)	\$895.00
Feature Package 1	\$3.50
Feature Package 2	\$6.50
Remote Access to Call Forwarding (Plan 2)	\$7.00 <u>1/</u>
[1/ Only where facilities are available.]	

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Discounts:

A customer who subscribes to service under SCA Guide Type 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15 and 16 or under another SCA type if the Customer's contract includes provision of the Local Plus Program and who commits to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 year for a 10% discount, or 3 years for a 15% discount will receive applicable discount applied to Eligible Charges, in lieu of all other discounts. The Company will provide a 10 percent discount applied to Eligible Charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the existing or prospective Customer must, 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement to subscribe, or remain subscribed to the Company's exchange service, 2) commit to a new term of service that equal or exceeds 1 year for up to a 20% discount, 2 years for up to a 25% discounts and 3 or more years for up to a 25% discount.

3.1.20 Local and Long Distance Service Plus Plan/ Local and long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II 1/  
 [1/ Beginning January 01, 2004, this service will no longer be available to new subscribers.]

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Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance Service Plus Plan as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; ("Companion Interstate Service") and must subscribe to the Local and Long Distance Service Plus Plan offered in the MCI WorldCom Communications Inc., MD PSC Tariff No. 1. ("Companion Intrastate Service").

must subscribe to service under Special Customer Arrangement SCA Guide Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15 and 16 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified the Non-Recurring Charges Sections of Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI.

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per- T-1 or ISDN-PRI basic. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (per line, trunk or T-1)</u>
A:	
Plan 1 [Baltimore]	\$66.00
Plan 2 a) for 1-3 lines [Rest of State]	\$66.00
Plan 2 b) for 4 or more lines [Rest of State] (rate applies to all lines)	\$66.00
B	\$65.00
C	\$1540.00

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Sections 3.1.2.3.3. except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in the Features Sections of each of these offerings. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

Local Line Optional Features

Feature Package 1

Feature Package 2

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding

Vanity Number

Remote Access to Call Forwarding (Plan 2) 1/

	<u>Monthly Recurring Charge</u>
Feature Package 1	\$3.50
Feature Package 2	\$ 6.50
DID/2 Way Direct Numbers (per each block of 20 numbers)	\$ 6.25
Remote Access to Call Forwarding (Plan 2) [1/ Only where facilities are available.]	\$7.00 1/

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

For Offering A, B and C, the Company will provide a 5, 10 or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equal or exceeds 1 year for up to a 20% discount, 2 years for up to a 25% discounts and 3 or more years for up to a 25% discount.

3.1.20 Local and Long Distance Service Plus Plan /Local and Long Distance service-Trunk Solution/Local and Long Distance Service-Line Solution II

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications Inc., MD PSC Tariff No. 1 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications Inc., Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications Inc., MD PSC Tariff No. 1 will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under MCI WorldCom Communications Inc., MD PSC Tariff No. 1.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications Inc., MD PSC Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts. Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and LD Service Plus Plan/Local and LD Service-Trunk Solution/Local and LD Service-Line Solution II Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or

in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges."

### 3.2 Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator. This directory assistance service is provided to business customers only. The Directory Assistance charge will not be applied to any person or persons who suffer from physical or visual handicaps which preclude their use of telephone directories.

3.2.1 Each call to Directory Assistance will be charged as follows:

Per Call

\$0.40

The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

3.2.2 A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative.

### 3.3 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 3.1, surcharges as specified in Section 3.3.1 will apply:

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards: Provides the Customer with the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

3.3.1 Operator Assisted Surcharges: The following surcharges will be applied on a per call basis.

Third Number Billing	\$1.26
Collect Calling	\$1.26
Person to Person	\$2.27
Station to Station	\$1.26
General Assistance	N/C

3.3.2 Busy Line Verification and Interrupt Service: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

3.3.2.1 Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.

3.3.2.2 Busy Line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

3.3.2 Busy Line Verification and Interrupt Service:

3.3.2.3 Rates: Rates for Busy Line Verification and Interrupt Service will apply under the following circumstances:

3.3.2.3.1 The operator verifies that the line is busy with a call in progress. The Busy Line Verification charge described below will apply.

3.3.2.3.2 The operator verifies that the line is available for incoming calls. The Busy Line Verification charge described below will apply.

3.3.2.3.3 The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. The Busy Line Verification charge and the Busy Line Interrupt charge, as described below, will both apply.

	<u>Per Request</u>
Busy Line Verification	\$0.75
Busy Line Interrupt	\$1.20

3.4 Directory Listings

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

3.4.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.

3.4.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

- 3.4.3 Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 3.4.4 In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.
- 3.4.5 Directory listings are provided in connection with each Customer service as specified herein.
- 3.4.5.1 Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.
- 3.4.5.2 Additional Listings: In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 3.4.5.8.
- 3.4.5.3 Nonpublished Listings: Listings that are not printed in directories nor available from Directory Assistance.  
  
 A Nonpublished Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Nonpublished Listings are specified in Section 3.4.5.8.
- 3.4.5.4 Nonlisted Numbers: A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party.
- 3.4.5.5 Foreign Listings: Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing.
- 3.4.5.6 Alternate Call Listings: Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.
- 3.4.5.7 Information Listings: Where available, additional lines of information which may be included with a primary, additional or reference listings.

3.4.5.8 Recurring Charges: Monthly Recurring Charges associated with Directory Listings are as follows:

Add'l Listings (Per Listing)	Non-Listed Number (Per Number)	Non-Published Number (Per Number)	Alternate Call Listing
\$1.10	\$1.10	\$1.45	\$1.10

3.4.5.9 Non-Recurring Charges: Non Recurring Charges associated with Directory Listings are as follows:

Add'l Listing Install	\$6.00
Non-Listed Number Install	\$6.00
Non-Published Number Install	\$6.00
Information Listing	N/C

Alternate Call Listing N/C

- 3.5 Emergency Services (Enhanced 911): Allows Customers to reach appropriate emergency services including police, fire and [hospital] medical services. Enhanced 911 has the ability to selectively route an emergency call so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the person handling the 911 call.
- 3.6 Presubscription: PIC-2 allows Customers to presubscribe to their carrier of choice for intraLATA toll calls, without dialing the Access Code. The rates specified in Sections 3.1.2.3.1 and 3.1.3.1.3.1 will apply each time the Customer requests a change to their intraLATA PIC, subsequent to the initial designation.
- 3.7 Vanity Telephone Numbers: At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. The assignment is subject to availability of a particular number and subject to the terms and conditions set forth in Section 2.1.3.

<u>Non-Recurring Charge</u> (per number assigned)	<u>Monthly Recurring Charge</u> (per number assigned)
\$30.00	\$2.00

- 3.8 Telecommunications Relay Service (TRS): Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider to complete such calls. The Company will impose a surcharge, as specified in Section 2.14, to all Customers.

3.9 Verizon Business Services | Local Line Solution

Eligibility: To be eligible for this program, customers:

must subscribe to service under Product Package Guide Types 13, 14, 15 or 16 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at [www.mci.com](http://www.mci.com);  
 must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 3.1.2.2.1 and 3.1.2.2.2 except for Feature Package 1 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding

Remote Access to Call Forwarding (Plan 2) 1/

[1/ Only where facilities are available.]

Monthly Recurring Charge

Feature Package 1 \$3.50

Remote Access to Call Forwarding (Plan 2) \$7.00 1/

[1/ Only where facilities are available.]



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Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 3.1.2.2.1 and 3.1.2.2.2.

Monthly Charges: The following flat rate monthly recurring charge (unlimited) applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per Line)

Plan 1: \$35.00

Plan 2: \$40.00

Unless the state has established a different requirement, for Customers who reside within the most dense zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equal or exceeds 1 year for up to a 20% discount, 2 years for up to a 25% discounts and 3 or more years for up to a 25% discount.

[1/ Beginning August 01, 2006, this service is no longer available to new subscribers.]

Other Conditions:

The following disclaimers apply to MCI Business Service I Local Line Solution in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (ii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. (Subject to any notice required under Maryland Law) MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges. Services under this plan are not eligible to receive the benefits of any discounts, or promotions including any term discounts other than those stated above.

3.9 Verizon Business Services I Local & Long Distance 1/

[1/ Effective January 1, 2008, this service is grandfathered and is no longer available to new customers.]

Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Verizon Business Services I Local & Long Distance Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com) ("Companion Interstate Service") and must subscribe to the Verizon Business Services I Local and Long Distance Line Solution Service offered in the MCI Communications Services, Inc. d/b/a Verizon Business Services MD PSC Tariff No. 2.

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must subscribe to service under Product Package Guide Types 13, 14, 15, or 16 as described in The Guide.

must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 3.1.2.2.1 and 3.1.2.2.2.

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per T-1 or ISDN-PRI basis. The following Monthly Recurring Charges apply:

Offering Monthly Recurring Charge (per line, trunk, T-1 or ISDN-PRI)

A:

Plan 1 \$60.00

Plan 2 \$60.00

Unless the state has established a different requirement, for Customers who reside within the most dense zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

B \$65  
C \$1,400

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 3.1.2.1 except that the Feature Package 1 monthly recurring charges which are specified within this program. Features and applicable feature charges for Local Trunk Basis, Local Trunk DID, Local Trunk 2 Way Direct and ISDN-PRI are available as described in Sections 3.1.1 and 3.1.6. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

Local Line Optional Features

Feature Package 1

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding

Remote Access to Call Forwarding (Plan 2) 1/

[1/ Only where facilities are available.]

Monthly Recurring Charge

Feature Package 1	\$3.50
Remote Call Forwarding	\$20.00
DID/2 Way Direct Numbers (per each block of 20 numbers)	\$6.25

EFFECTIVE: April 1, 2017

Remote Access to Call Forwarding (Plan 2)      \$7.00 1/  
[1/ Only where facilities are available.]

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equal or exceeds 1 year for up to a 20% discount, 2 years for up to a 25% discounts and 3 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications Inc, MD PSC Tariff No. 1 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications Inc, MD PSC Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications Inc, MD PSC Tariff No. 1 will terminate and the customer will be automatically subscribed to MCI Business Services I Voice Services Option 1 under The Guide and MCI Business Services I Voice Service under [insert companion LD state tariff name].

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications Inc, MD PSC Tariff No. 1. Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI Business Services I Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts other than those stated above or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to MCI Business Service I Local and Long Distance Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. (Subject to any notice required under Maryland Law) MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

Verizon Business Services I Local & Long Distance Line Solution

[1/ Beginning August 01, 2006, this service is no longer available to new subscribers.]

Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Verizon Business Services I Local and Long Distance Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com) ("Companion Interstate Service") and must subscribe to the Verizon Business Services I Local and Long Distance Line Solution Service offered in the MCI Communications Inc, d/b/a Verizon Business Services MD PSC Tariff No. 1.

must subscribe to service under Product Package Guide Types 13, 14, 15, or 16 as described in The Guide.

must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 3.1.2.2.1 and 3.1.2.2.2.

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly Recurring Charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (unlimited)</u>
Plan 1	\$60.00
Plan 2	\$60.00

Unless the state has established a different requirement, for Customers who reside within the most dense zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 3.1.2.2.1 and 3.1.2.2.2 except that the Feature Package 1 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding

Vanity Number

Remote Access to Call Forwarding (Plan 2) 2/

[2/ Only where facilities are available.]

Monthly Recurring Charge

Feature Package 1 \$3.50

EFFECTIVE: April 1, 2017

Remote Access to Call Forwarding (Plan 2)      \$7.00 2/  
[2/ Only where facilities are available.]

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equal or exceeds 1 year for up to a 20% discount, 2 years for up to a 25% discounts and 3 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications Inc, MD PSC Tariff No. 1 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications Inc, MD PSC Tariff No. 1, companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in [insert companion LD state tariff name] will terminate and the customer will be automatically subscribed to MCI Business Services I Voice Services Option 1 under The Guide and MCI Business Services I Voice Service under MCI WorldCom Communications Inc, MD PSC Tariff No. 1.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications Inc, MD PSC Tariff No. 1. Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI Business Services I Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts other than those stated above or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to MCI Business Services I Local and Long Distance Line Solution based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. (Subject to any notice required under Maryland Law) MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

EFFECTIVE: April 1, 2017

Eligibility: To be eligible for this program, customers:

must subscribe to service under Product Package Guide Type 13, 14, 15 or 16 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at [www.verizonbusiness.com](http://www.verizonbusiness.com);

must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features."

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 3.1.2.2.1 and 3.1.2.2. except for Feature Package 1 monthly recurring charges which are specified within this program.

Local Line Standard Features

Feature Package 1

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding

Remote Access to Call Forwarding (Plan 2) 1/

[1/ Only where facilities are available.]

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified Section 3.1.2.2.1 and 3.1.2.2.2.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equal or exceeds 1 year for up to a 20% discount, 2 years for up to a 25% discounts and 3 or more years for up to a 25% discount.

The following disclaimers apply to Stand Alone Verizon Business Services I Local Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (ii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY Verizon. (Subject to any notice required under Maryland Law) Verizon will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.13

Verizon Business Services Versatile T1 1/

[1/ Beginning October 01, 2005, this service is no longer available.]

Verizon Business Services Versatile T1 ("Versatile T1") is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet Dedicated Access, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

EFFECTIVE: April 1, 2017

Eligibility

Customer must subscribe to service under, Verizon Guide Type 17, with a minimum 1-year term, as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizon.com.

Customer must also subscribe to the Verizon Business Services Versatile T1 offering as described in MCI Communications, Inc. d/b/a Verizon Business Services MD PSC Tariff No. 1 ("Companion Intrastate Service").

Customer is not eligible to receive the benefits of any other program or promotion related to local, long distance, conferencing or internet dedicated access services.

Benefits

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits and a maximum 12 circuits will receive the monthly recurring charges detailed below.

Package B: Customers who subscribe to Versatile T1 service with a minimum 13 circuits and a maximum 18 circuits will receive the monthly recurring charges detailed below.

Package C: Customers who subscribe to Versatile T1 service with a minimum 19 circuits or a maximum 24 circuits will receive the monthly recurring charges detailed below.

Monthly Recurring Charges

A monthly recurring charge applies to the Plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The following Monthly Recurring Charges apply:

<u>Service</u>	<u>Monthly Recurring Charge</u>
Package A	\$625.00
Calling Card	Interstate: \$0.05 Intrastate: \$0.07 Surcharge/Per Call \$0.75
Long Distance/Toll Free Overage Charge	Interstate: \$0.0350 Intrastate: \$0.0560
Package B	\$720.00
Calling Card	Interstate: \$0.05 Intrastate: \$0.07 Surcharge/Per Call \$0.75
Long Distance/Toll Free Overage Charge	Interstate: \$0.0350 Intrastate: \$0.0560
Package C	\$900.00
Calling Card	Interstate: \$0.05 Intrastate: \$0.07 Surcharge/Per Call \$0.75
Long Distance/Toll Free Overage Charge	Interstate: \$0.0350 Intrastate: \$0.0560

Additional benefits

In addition to the monthly recurring charge, customers will receive the benefits of the Companion Intrastate Service as described in MCI WorldCom Communications, Inc. MD PSC Tariff No. 1.

Non Recurring Charges

Applicable non-recurring charges apply to services under the MCI Business Services Versatile T1 as specified section 3.1.2.1, point to local trunk basic, local trunk DID, local trunk 2 way direct. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

Features

DID blocks (block of 20)                      Nationwide rate of \$6.25 per month

The following local calling features are included at no additional charge:

Caller ID - Name & Number  
Complete Blocking for Caller ID  
Select Blocking for Caller ID  
Call Forwarding Variable  
Speed Dial 8 or 30  
Call Waiting  
Three-way Calling  
Call Transfer  
900/976 Blocking  
Toll Blocking (per line)  
Call Forwarding-busy  
Call Forwarding- Don't answer  
Voicemail

3.15 Verizon Business Services II Local Plan 1/

1/ Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

Eligibility: To be eligible for this program, customers:  
must subscribe to service under Product Package Guide Type 18, 19, 20 or 21 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at [www.verizonbusiness.com](http://www.verizonbusiness.com);

must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 3.1.2.1 except for Feature Package 1 monthly recurring charges which are specified within this program.

Local Line Standard Features

Feature Package 1

Remote Call Forwarding

Voice Mail

Remote Access to Call Forwarding (Plan 2) 2/

[2/ Only where facilities are available.]

Features and applicable feature charges for ISDN-PRI are available as described in Sections 3.1.2.1 and 3.1.2.2.

Grouping of telephone numbers can be obtained in blocks of 20 DID numbers or 100 DID numbers, as applicable, for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID or 100 DID numbers, as applicable, numbers as specified in Sections 3.1.2.1 and 3.1.2.2.

Monthly Recurring Charge (Cont'd)

Metered Feature Package (optional)\* \$19

\*Metered Feature Package includes:

- Calling Party Number delivery (outbound) with Caller ID Blocking Selective OR
- Caller ID Blocking-Complete (mutually exclusive to CPN Delivery)
- Call Forward Variable
- Caller Transfer OR Three-way Conference Calling



- Speed Dial (8 codes)
- Caller ID w/Name (inbound)
- Call Waiting/ Cancel Call Waiting

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Unless the state has established a different requirement, for Customers who reside within the densest zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

Discounts:

[1/ Beginning August 01, 2006, this service is no longer available to new subscribers.]

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equal or exceeds 1 year for up to a 20% discount, 2 years for up to a 25% discounts and 3 or more years for up to a 25% discount.

The following disclaimers apply to Stand Alone Verizon Business Services II Local Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (ii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY Verizon. Verizon will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.16 Verizon Business Services II Local and Long Distance Plan 1/

[1/ Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.]

Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Verizon Business Services II Local and Long Distance Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com) ("Companion Interstate Service") and must subscribe to the Verizon Business Services II Local and Long Distance Service offered in the MCI Communications, Inc. d/b/a Verizon Business Services, MD PSC No. 2.

must subscribe to service under Product Package Guide Types 18, 19, 20, or 21 as described in The Guide.

must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

EFFECTIVE: April 1, 2017

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 3.1.2.1 except that the Feature Package 1 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1

Remote Call Forwarding

Voice Mail

Remote Access to Call Forwarding (Plan 2) 1/

[1/ Only where facilities are available.]

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equal or exceeds 1 year for up to a 20% discount, 2 years for up to a 25% discounts and 3 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MD PSC Tariff No. 2 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MD PSC Tariff No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MD PSC Tariff No. 2 D.P.U.C. No. 4 will terminate and the customer will be automatically subscribed to MCI Business Services II Voice Services Option 1 under The Guide and MCI Business Services I Voice Service under MCI WorldCom Communications, Inc. MD PSC Tariff No. 2.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MD PSC Tariff No. 2. Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI Business Services II Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts other than those stated above or promotions including any term plan discounts.

EFFECTIVE: April 1, 2017

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to MCI Business Service II Local and Long Distance Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines or 24 trunks per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

5. Calling Plans

2. Verizon Business Service 90 Day Satisfaction Guarantee Plan

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement") may terminate such Agreement (and all services under it) at any time within 90 days of the Agreement Effective Date by providing written notice of termination to Verizon within that 90-day period.

Eligibility: Customer:

- must sign the Agreement including this promotion, and submit it to Company; and,
- may not have had any Verizon billing for services received within the 90 days before signing the Agreement.

Other Conditions:

Customer must provide Company with at least 30 days written notice in advance of their requested date of termination in accordance with the Notice provision in the Agreement (longer notice is required for international service). Company will implement that termination within 60 days of the date it receives Customer notification.

Customers who terminate service by invoking this 90 Day Satisfaction Guarantee will be required to repay all credits, including installation credits, received up to the service termination date, as well as the pro-rata value of any promotional benefits for which Customer has not met the full requirements for those benefits (including without limitation any credits already received or charges waived).

Customer will have no obligation to fulfill any Annual Volume Commitment applicable under the Agreement.

2. Verizon Business Service 90 Day Satisfaction Guarantee Plan

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement") may terminate such Agreement (and all services under it) at any time within 90 days of the Agreement Effective Date by providing written notice of termination to Verizon within that 90-day period.

Eligibility: Customer:

- must sign the Agreement including this promotion, and submit it to Company; and,
- may not have had any Verizon billing for services received within the 90 days before signing the Agreement.

Other Conditions:

Customer must provide Company with at least 30 days written notice in advance of their requested date of termination in accordance with the Notice provision in the Agreement (longer notice is required for international service). Company will implement that termination within 60 days of the date it receives Customer notification.

Customers who terminate service by invoking this 90 Day Satisfaction Guarantee will be required to repay all credits, including installation credits, received up to the service termination date, as well as the pro-rata value of any promotional benefits for which Customer has not met the full requirements for those benefits (including without limitation any credits already received or charges waived).

Customer will have no obligation to fulfill any Annual Volume Commitment applicable under the Agreement.

3. Verizon Business Service Install Guarantee Plan

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement") is eligible to receive a credit if Company fails to install an eligible service ordered under the Agreement and this tariff so that it is available to Customer for use on or before the date Company has told Customer it will be installed and available for Customer use ("Late Installation"). The credit amount will equal the amount paid by Customer for the installation of the service subject to the Late Installation, and will be applied against charges for interstate service under the Agreement, excluding third-party charges, pass-through charges and expedite charges.

Eligibility:

- Customer must execute the Agreement including this plan, and submit it to Company;
- Customer must successfully submit a completed Installation Commitment Submission Form, using the online process established by Company for this purpose (<https://customercenter.verizon.com/installguarantee>), within 30 days of the date Company has told the Customer the service will be installed and available for Customer use;
- the Late Installation must not result from a Customer change to an order or any other Customer act or omission;
- eligible services must be provided and located entirely in the U.S. Mainland; and
- eligible services are those provided under the Agreement by an MCI Legacy Company.

Other Conditions:

Customer may not receive any discounts based on term and volume commitments, excluding affinity program discounts, or the benefits of a Special Customer Arrangement (SCA) or Product Package, other than Product Packages, (other than Product Packages Guide Types 13, 14, 15, 16, 18, 19, 20, 21, 22 and 23) as provided in the "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com/publications/service\\_guide](http://www.verizonbusiness.com/publications/service_guide) ("Companion Interstate Service").

The credit amount is based on Company installation charges only. Vendor, LEC or other third-party installation charges are not included in the credit amount.

The credit may only be applied against invoices for services provided, under this Agreement, by MCI Legacy Company.

Verizon Business Service II Local Install Waiver Plan

The Company will offer this Plan to all new business facilities based customers or UNE P delivery customers who convert existing local exchange service from another local exchange carrier to Verizon Local Services or existing customers adding Verizon Local Services. To receive the benefits of this Plan, customer must commit, at the time of converting to Verizon Local Service, to at least a one year term commitment. Eligible customers will have the installation charges listed below waived for new circuits implemented within the plan period:

Account Setup

Account Charges (including Moves, Changes, Additions and Billing Record Changes)

- Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk-2 Way Direct)
- Direct Inward Dialing (DID)/2 Way Direct Installation for Blocks of DID/2 Way Direct Numbers
- Non-Recurring Charges for Local ISDN-PRI T-1 installation and optional features
- Selective Call Screening Non-Recurring Charge
- Non-Recurring charges for Optional Features
- Additional Telephone Number Listing (set up charge)
- Alternative Call Listing (set up charge)
- Restoral charges (set up charge)
- Toll Restrictions (set up charge)
- Call Assistance Install (set up charge)
- Voice Mail

An automatic waiver of all associated Local installation fees will occur for only those circuits added during the plan period. Customers who receive service under a Special Contract Arrangement (SCA) are eligible to receive the benefits of this plan.

4.41 Local T1 Rewards Plan

Offer

Eligible customers, as defined below, who enroll in this promotion and subscribe to facilities based MCI Local T1 and/or PRI Service ("Plan Service") will receive a waiver of monthly recurring charges for Plan Service, applied to Customer's first, second (if eligible), third (if eligible), invoice(s) following activation of Plan Service. In addition, customer will receive a waiver of DID block monthly recurring charges for the duration of the Customer's MCI Services Agreement ("Agreement").

Benefit

Term	Benefit
1 year	Waiver of one month Plan Service and monthly recurring charges for DID blocks for duration of Agreement.
2 year	Waiver of two months Plan Service and monthly recurring charges for DID blocks for duration of Agreement
3+ year	Waiver of three months Plan Service and monthly recurring charges for DID blocks for duration of Agreement.

Eligibility

- New customers and existing customers who enroll in an Agreement and, for the first time, subscribe to MCI Business Services I Local, MCI Business Services I Local Line Solution, MCI Business Services I Local and Long Distance, MCI Business Services Local and Long Distance Line Solution, MCI Business Services II Local or MCI Business Services II Local and Long Distance in combination with MCI Full Local T1/ PRI service.
- Existing MCI Local customers enrolled in an Agreement having a three-year or greater term with a minimum of 12 months remaining who order additional Plan Service are eligible to receive a waiver of three months Plan Service.
- Existing MCI Local customers enrolled in an Agreement having a two-year term commitment with a minimum of 12 months remaining who order additional Plan Service are eligible to receive a waiver of two months Plan Service.
- Customers must enroll between October 01, 2005 and October 31, 2005.
- Plan Benefit applies only to Plan Service ordered during the plan enrollment period, for installation completed by October 31, 2005.
- Customer may not receive the benefits of MCI Loyalty Plus I, MCI Loyalty Plus II and MCI Loyalty Plus III promotions on Promotional Service.
- Customers who subscribe to UNE-P, Local Lines, Trunk and Metered Rate service are not eligible.

4.57 Verizon Business Services II Local Availability Enhancement Plan

Offer: Verizon Customers currently enrolled in an On-Net Term Plan are eligible to receive Verizon Business Services II Local Pricing as found in the Companion Local Tariffs. Customers adding Local service for the first time to their On-Net Term Plan with a minimum one-year term commitment are eligible to receive the benefits described in the following offers as specified in Section 3.15 and 3.16:

- Verizon Business Services II Local
- Verizon Business Services II Local and Long Distance

Customers will receive the discounts under the term plan applicable to their agreement in lieu of any other term-based discount.

Eligibility: This Plan applies only with respect to On-Net term plan customers who do not currently have Verizon as their Local Service Provider. In addition, Plan only applies to new circuits of Verizon Business Services II service.

6.1.7 Verizon Loyalty Plus I Plan <sup>1/</sup>

[<sup>1/</sup> Beginning July 25, 2007, this service will no longer be available to new subscribers.]

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service “unit” (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company service unit. The credit will be applied to the second full-month’s invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer’s Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company’s quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company’s “Service Publication and Price Guide” (The Guide) located on the Company’s website at [www.verizonbusiness.com](http://www.verizonbusiness.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Trunk	\$50	Y

6.1.8 Verizon Loyalty Plus II Plan <sup>1/</sup>

[<sup>1/</sup> Beginning February 1, 2007, this service is no longer available to new customers.]

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service “unit” (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company service unit. The credits will be applied to the second full-month’s and the sixth full-month’s invoice

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following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2,3,4,5,6,7,8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Trunk	\$50	Y

Verizon Loyalty Plus III Plan 1/

[1/ Beginning September 01, 2006, this service is no longer available to new subscriber.]

**Offer:** Existing Company customers who simultaneously order a new eligible MCI Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company-provided service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer

Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Trunk	\$50	Y

Offer: Customer will receive a monthly recurring charge (Plan Charge) of \$595.00 for Local T1/PRI service.

Eligibility: Customer must:

Be a new or existing customer adding new circuits into Lit Buildings;

Be located and provision in a building connected via Company owned fiber to the Company's network (Lit Building);

Receive service under Verizon Business Service II Local which receives the benefits of this plan under a term of service which equals or exceeds one year;

Represent the Company's satisfaction, as determined with the company's sole discretion, that it would not permit conversion of facilities without further inducement; and

Agree to allow the Company and its subcontractors and their respective employees and agents access to Customer or Authorized User premises at which service is being or will be provided (including access to associated equipment).

Other Conditions:

Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, Verizon Loyalty Plus III, Local T1 Rewards and VBS II Local Availability Enhancement Plans or any discounts on the monthly recurring charges that receive the benefits of this plan.

21. Local Voice – Line Rewards PLUS Plan

Offer: Eligible customers, as defined below (individually, a "Customer"), who enroll in this plan and order local MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Local Line Service ("Plan Service") will receive the following plan benefits as shown below for each Plan Circuit, as applicable, based upon the Term of the Customer's Verizon Business Service Agreement ("Agreement").

Agreement Term	Benefit (applied as applicable, to Customer's first, second and third invoice(s) following activation of Plan Service) "MRC" refers to the monthly recurring charge.
One (1) year	Credit of one (1) month's MRC for the Plan Service and one (1) free month of Voice Mail Service.
Two (2) years	Credit of two (2) months MRC for the Plan Service and two (2) free months of Voice Mail Service.
Three Plus (3+) years	Credit of three (3) months MRC for the Plan Service and three (3) free months of Voice Mail Service.



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Existing MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services customers subscribed to an Agreement:

- With a three-year or greater Term with a minimum of 12 months remaining in the Term who order additional Plan Service are eligible to receive a credit of three (3) months MRC for the Plan Service.
- With a two-year Term with a minimum of 12 months remaining in the Term who order additional Plan Service are eligible to receive a credit of two (2) months MRC for the Plan Service.

Eligibility:

- Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, and Verizon Loyalty Plus III Plans on Plan Service.
- Customers who subscribe to Verizon Business Service Local T1/PRIs, Local Trunk and Metered Rate Service are not eligible.

22. Verizon Business Services Billing Guarantee Plan 1/  
[1/ Effective May 1, 2011, this plan will no longer be available to new customers.]

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement (“Agreement”) including an Eligible Service (defined below) will be eligible to receive a credit if, with respect to an Eligible Service, Company fails to do either of the following:

- (i) Respond to a Customer billing inquiry by sending Customer a Resolution Letter (defined below) addressing that inquiry within 45 days of the date Customer submits a Billing Inquiry Form (defined below); and/or,
- (ii) Provide Customer with an invoice that reflects the result of that resolution within the first two invoices following the date of the Resolution Letter.

The amount of the credit that a Customer can receive is indicated in the table below, based on the Annual Volume Commitment in Customer’s Agreement.

<u>Annual Volume Commitment</u>	<u>Credit</u>
Less than \$60,000	\$500
\$60,000 - \$300,000	\$1,250
\$300,001 - \$600,000	\$2,500
Greater than \$600,000	\$5,000

Definitions: For purposes of this plan offering only, the following definitions apply:

Billing Accuracy Response: Company’s written confirmation to Customer of receipt of a Billing Inquiry Form.

Billing Issue: An invoiced charge for MCI Legacy Company-provided service which Customer alleges to differ from the rate specified in Customer’s written agreement for that service and which is not in the Customer’s favor.

Eligible Service: Long Distance Voice Services-CLEC and U.S. Private Line Services.

Resolution Letter: Company’s written notice to Customer in response to a Billing Inquiry Form submission which specifies Company’s determination, in the Company’s sole discretion, of the rate set forth in Customer’s written agreement for the charge which is the basis of Customer’s billing Issue.

Eligibility:

- Customer must successfully submit a completed Billing Inquiry Form, using the online process established by Company for this purpose (<https://customercenter.verizon.com/billingguarantee>), within 60 days of the

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date of the affected invoice, concerning invoiced charges that differ adversely from the charges due under Customer's Agreement and applicable tariffs; and

eligible services must be provided and located entirely in the U.S. Mainland.  
In order for a Billing Issue to be eligible:

Customer must notify the Company of the Billing Issue via a completed Billing Inquiry Form, which is found at a Company-designated Internet site, and which must be received by the Company within 60 days of the date of the invoice on which the Billing Issue appears;

the rate or charge which is the basis of a Billing Issue must be a charge for an Eligible Service; and,

the rate or charge which is the basis of a Billing Issue may not be, in the Company's sole determination:

- the subject of another Customer Billing Inquiry Form;
- a pass-through charge or a charge imposed by a third party charges, tax, or Governmental charge or surcharge or the subject of a claim of fraud; and/or
- one for which Customer has received an alternative credit or other credit to resolve the Billing Issue.

The Billing Inquiry Form must specify a single Billing Issue and:

the Customer's Company account number;  
the date of the invoice containing the Billing Issue;  
the service type of the Billing Issue; and,  
a description of the Billing Issue.

Customer must supply to Company any additional information requested by Company within three business days of the request.

Other Requirements:

Customer may not receive more than one credit for any and all invoices dated in the same month, regardless of the number of its agreements, services, or billing inquiries. If a similar issue arises in a subsequent month, Customer may submit a new Billing Inquiry Form for that subsequent month (subject to the one-credit-per-month limitation stated in the preceding sentence).

Company will determine whether any credit is due, the credit amount, and the account level at which the credit will be applied, in its sole discretion.

If the Agreement's Initial Term expires, or if Customer terminates the Agreement or the service to which the Billing Inquiry Form relates prior to the month the credit is to be applied, Customer will not be eligible for the credit and any unused credit amount at the time of termination of service will be forfeited by the Customer.

The credit may only be applied against invoices for services provided, under this Agreement, by MCI Legacy Company.

Customer may not receive any discounts based on term and volume commitments, excluding affinity program discounts, or the benefits of a Special Customer Arrangement (SCA) or Product Package, other than Product Packages Guide Types 13, 14, 15, 16, 18, 19, 20, 21, 22 and 23 on Eligible Service as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com/publications/service\\_guide](http://www.verizonbusiness.com/publications/service_guide) ("Companion Interstate Service").

[1/ Also known as General Installation Waiver Plan (v2.0).]

[2/ Effective January 5, 2011, this plan will no longer be available to new customers.]

Subject to the Conditions below, Company will waive the non-recurring charges listed in the table below provided by a U.S. MCI Legacy Company under Customer's master service agreement.

<u>Eligible Services</u>	<u>Exclusions To Eligible Services</u> (without limitation)
<u>Local Services (CLEC)</u>	
<u>Includes:</u>	
<ul style="list-style-type: none"> <li>• Account Setup</li> <li>• Account Charges (including moves, changes, additions and billing record changes)</li> <li>• Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk 2 way Direct)</li> <li>• Direct Inward Dialing (DID)/2 way Direct Installation for blocks of DID/2 way direct numbers</li> <li>• Non-recurring charges for Local ISDN-PRI T1 installation and optional features</li> <li>• Selective Call Screening non-recurring charge</li> <li>• Non-recurring charges for Optional Features</li> <li>• Additional Telephone Number Listing (set up charge)</li> <li>• Alternative Call Listing (set up charge)</li> <li>• Restoral charges (customer and company charges on the rate calculator)</li> <li>• Toll Restrictions (set up charge)</li> <li>• Call Assistance Install (set up charge)</li> <li>• Voicemail - NUMS (National Unified Message Service)</li> </ul>	<u>Excludes:</u> <ul style="list-style-type: none"> <li>• Disaster Recovery</li> <li>• Non-Listing Install/Non- Published Service Install</li> <li>• Telecommunications Service Priority</li> </ul>

Conditions:

1. New circuits (or equivalent service units) are eligible for this plan.
2. Existing circuits (or equivalent service units) that are upgraded to an eligible port type/speed are eligible for this plan.
3. Customer commits to paying for the new circuit (or equivalent service unit) of the eligible service to which the benefits of this plan apply (each a "Plan Circuit") for a minimum of 1 year.
  - Customers who terminate any Plan Circuit before one year will be billed and required to pay all charges otherwise waived under this plan.
4. Orders may be expedited, but applicable expedite fees must be paid.
5. Customer will receive this plan waiver benefit on any eligible service provided under this plan during the Term of the agreement of which it is a part. Other charges, including without limitation usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

26. PRI BizPak Plan 1/

[1/ Effective October 29, 2009, this plan is no longer available to new customers.]

Subject to the conditions below, Customers under a Verizon Business services agreement ("Agreement") and who simultaneously order for the first time the "PRI BizPak" bundle which consists of; 1) Local and Long Distance Optional Calling Plan as described on the Guide for Verizon Business Services (VBS) I and VBS II – Pre July 1, 2007 – Offer C; and VBS II Post July 1, 2007 and VBS III – Offer C Flat with Cap, (collectively referred to as "Local and Long Distance

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OCP"); 2) The Local Service features specified in the table below; and 3) Bundled Internet Dedicated Price Protected Option (PPO) T1; and 4) T-1 Digital Access loop (T-1 Local Loop); and related Customer Premises Equipment (CPE) ("Plan Services") will receive the following monthly recurring discounts and monthly recurring charges ("MRCs") specified in the table below for the Term of the Agreement, based on the length of the Term Customer committed to in the Agreement ("Commitment Period"):

Conditions

1. New and renewing Customers must sign an Agreement with a minimum 2 year Term commitment.
2. Existing Customers must have a minimum of 1 year remaining on their Term commitment.
3. This plan is available only for Plan Services under the VBS I, VBS II or VBS III pricing plans.
4. Customer location is eligible to receive the benefits of this plan providing the plan services are available from one of the Serving Wire Centers as notated in the Guide:  
[http://www.verizonbusiness.com/external/service\\_guide/reg/pr\\_internet\\_dedicated\\_bundled\\_ppo\\_t1\\_select\\_ii\\_cli\\_list.xls](http://www.verizonbusiness.com/external/service_guide/reg/pr_internet_dedicated_bundled_ppo_t1_select_ii_cli_list.xls).
5. Orders may be expedited, but applicable expedite fees will apply.
6. This plan is applicable only for Plan Services located entirely within the 48 contiguous states. Alaska, Hawaii, Puerto Rico, and any foreign countries are not eligible.
7. Circuits receiving the benefits of this plan may not receive the benefits of any of the following promotions/plans: Internet T1 and NxT1 IP Port Only; New Service CPE Rebate; LD Voice - Outbound 60; LD Voice – 20K Minute Package for T1/PRI (BSG); LD Voice – 300 / 500 / 800 Minute Packages for Business Lines and Trunks (BSG); LD Voice – Inbound 60; LD Voice - Wireline to Wireless; Local Voice - Line Rewards 60; Local Voice - PRI / T1 Rewards 60 Promotions; Local Voice - PRI Renewal Offer; and the Local Voice - Multi-State Metered T1/ ISDN PRI Program.
8. Unless explicitly stated otherwise, plan rates/discounts are in lieu of all other discounts.
9. Verizon reserves the right to discontinue any or all Plan Services at the time it is determined that Plan Services were deployed in a manner contrary to the terms of the plan offer.

27. RVP Checkbook – Monthly Option – 1 Year Term Plan

Subject to the Conditions below, a Customer signing a new Company master service agreement ("Agreement") will receive a credit equal to 15% of the Total Contract Volume Commitment, defined as the Annual Volume Commitment multiplied by the number of years in the initial Term of the Agreement (the "Checkbook Credit").

PRI BizPak Bundle	2 Year Term		3 Year Term	
	Plan MRC	Additional MRC Discount	Plan MRC	Additional MRC Discount
Local and Long Distance OCP	\$1,114.50*	15%	\$1,114.50*	15%
First 2 Local Service DID Blocks (20 DIDs per Block)**	\$12.50***	15%	\$12.50***	15%
Local Service Caller ID with Name	\$60***	15%	\$60***	15%
Internet Dedicated PPO T1 Port and T1 Digital Access Local Loop	\$565	-	\$530	-

\* Plan MRC allocated charges = \$501.53 for Local and \$612.97 for LD.

\*\* Additional DID Blocks may be purchased at standard rates.

\*\*\* Plan MRC is standard Guide pricing.

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Customer will receive 1/12th of the total credit on a monthly basis, with the first credit in the third month following the Effective Date of the Agreement. The amount received in the third month also will include the credit amounts for months 1 and 2. Thereafter, Customer will receive equal portions of the credit for the remaining months of the initial Term of the Agreement (months 4 through 12).

Conditions:

1. The plan must be included in the signed Agreement.
  2. Customer must execute a contract with a minimum 1 year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provide Service: U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.
  3. The maximum cumulative credit that Customer may receive under this plan is \$100,000.
  4. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
  5. The benefits of this plan may not be used in conjunction with the following promotions/plans: Checkbook 2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, Checkbook Single Credit Option and RVP Checkbook (all terms).
  6. If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of termination is forfeited.
  7. The Checkbook Credit may only be applied against invoices for services provided under the Agreement, by MCI Legacy Company.
28. RVP Checkbook – Monthly Option – 2 Year Term Plan

Subject to the Conditions below, a Customer signing a new Company master service agreement ("Agreement") will receive a credit equal to 15% of the Total Contract Volume Commitment, defined as the Annual Volume Commitment multiplied by the number of years in the initial Term of the Agreement (the "Checkbook Credit").

Customer will receive 1/24th of the total credit on a monthly basis, with the first credit in the third month following the Effective Date of the Agreement. The amount received in the third month also will include the credit amounts for months 1 and 2. Thereafter, Customer will receive equal portions of the credit for the remaining months of the initial Term of the Agreement (months 4 through 24).

Conditions

1. The plan must be included in the signed Agreement
2. Customer must execute a contract with a minimum 2 year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provide Service: U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.
3. The maximum cumulative credit that Customer may receive under this plan is \$175,000.
4. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.

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5. The benefits of this plan may not be used in conjunction with the following promotions/plans: Checkbook 2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, Checkbook Single Credit Option and RVP Checkbook (all terms).
6. If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of termination is forfeited.
7. The Checkbook Credit may only be applied against invoices for services provided under the Agreement, by MCI Legacy Company.

29. RVP Checkbook – Monthly Option – 3-5 Year Term

Subject to the Conditions below, a Customer signing a new Company master service agreement ("Agreement") will receive a credit equal to 15% of the Total Contract Volume Commitment, defined as the Annual Volume Commitment multiplied by the number of years in the initial Term of the Agreement (the "Checkbook Credit").

Customer will receive 1/36th of the total credit on a monthly basis, with the first credit in the third month following the Effective Date of the Agreement. The amount received in the third month also will include the credit amounts for months 1 and 2. Thereafter, Customer will receive equal portions of the credit for months 4 through 36 of the initial Term of the Agreement.

Conditions

1. The plan must be included in the signed Agreement.
2. Customer must execute a contract with a 3, 4 or 5 year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provide Service: U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.
3. The maximum cumulative credit that Customer may receive under this plan is \$250,000.
4. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
5. The benefits of this plan may not be used in conjunction with the following promotions/plans: Checkbook 2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, Checkbook Single Credit Option and RVP Checkbook (all terms).
6. If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of termination is forfeited.
7. The Checkbook Credit may only be applied against invoices for services provided under the Agreement, by MCI Legacy Company.

30. General Installation Waiver Plan (v3.0) 1/

[1/ Effective April 1, 2011, this plan will no longer be available to new customers.]

Subject to the Conditions below, Company will waive the nonrecurring charges of the types listed in the table below provided by a U.S. MCI Legacy Company under a Customer's master service agreement.

Eligible Services	Exclusions To Eligible Services (without limitation)
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<p><u>Local Services (CLEC)</u></p> <p>Includes:</p> <ul style="list-style-type: none"> <li>• Account Setup</li> <li>• Account Charges (including moves, changes, additions and billing record changes)</li> <li>• Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk 2 way Direct)</li> <li>• Direct Inward Dialing (DID)/2 way Direct Installation for blocks of DID/2 way direct numbers</li> <li>• Non-recurring charges for Local ISDN-PRI T1 installation and optional features</li> <li>• Selective Call Screening non-recurring charge</li> <li>• Non-recurring charges for Optional Features</li> <li>• Additional Telephone Number Listing (set up charge)</li> <li>• Alternative Call Listing (set up charge)</li> <li>• Restoral charges (customer and company charges on the rate calculator)</li> <li>• Toll Restrictions (set up charge)</li> <li>• Call Assistance Install (set up charge)</li> <li>• Voice-mail - NUMS (National Unified Message Service)</li> </ul>	<p>Excludes:</p> <ul style="list-style-type: none"> <li>• Disaster Recovery</li> <li>• Expedite fees</li> <li>• Non-Listing Install/Non- Published Service Install</li> <li>• Telecommunications Service Priority</li> <li>• Usage charges</li> <li>• Monthly Recurring Charges</li> <li>• Surcharges</li> <li>• Charges imposed by third parties -</li> <li>• Includes access, egress, jack, or wiring charges</li> <li>• All Governmental Charges</li> </ul>
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Conditions:

1. Only new circuits (or equivalent service units) are eligible for this plan.
2. Existing circuits (or equivalent service units) that are upgraded to an eligible port type/speed are eligible for this plan.
3. A Customer subscribing to this plan commits to paying for the new circuit (of equivalent service unit) of the eligible service to which the benefits of this plan apply (each a "Plan Circuit") for a minimum of one year. Customers who terminate any Plan Circuit or the associated local access loop before one year will be billed and required to pay all charges otherwise waived under this plan.
4. Orders may be expedited, but applicable expedite fees must be paid.
5. Customer will receive this plan waiver benefit on any eligible service provided under this plan during the Term of the agreement of which it is a part. Other charges, including without limitation usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

31. Mid-term AVC Upgrade Checkbook Plan

Subject to the Conditions below, a Customer signing an amendment to add eligible service(s) or additional circuits of an existing eligible service and increase the Annual Volume Commitment ("AVC") of their existing Verizon Business service agreement ("Agreement") will receive a credit equal to 10% of the difference between the existing AVC and the new AVC established under this plan (the "Checkbook Credit").

Customer will receive the Checkbook Credit on a monthly basis, with the first credit applied to the invoice for the third month following the Effective Date of the amended Agreement. Each credit will be calculated by dividing the total amount of the Checkbook Credit by the number of months remaining in the initial term of the Agreement. The total credit amount received in the third month also will include the credit amounts for months one and two. Thereafter, Customer will receive equal portions of the remaining credit in each of the remaining months of the initial Term of the Agreement.

Conditions

1. The plan must be included in the signed Agreement.

2. Customer must execute a contract with a minimum one-year Term under which Customer subscribes to one or more of the following MCI Legacy Company provided services:

<u>Local Service</u>
<u>Long Distance Voice Services</u>
<u>Network Services Local Access Services</u>
<u>U.S. Private Line Service</u>

3. The maximum cumulative credit that Customer may receive under this plan is \$100,000.
4. Eligible charges against which the Checkbook Credit may be applied include, but are not limited to, usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges).
5. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges. Customer agrees to pursue any tax refunds generated as a result of this plan directly with the pertinent tax authority.
6. If Customer renews or terminates the amended Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of such renewal or termination is forfeited.
7. The Checkbook Credit may only be applied against invoices for services provided by MCI Legacy Company under the amended Agreement.
32. General Installation Waiver Plan (v.4.0) <sup>1/</sup>  
 [1/ Also known as General Installation Waiver Plan (v5.0). <sup>2/</sup> Effective September 1, 2011, General Installation Waiver Plan (v4.0) will no longer be available to new customers.]  
 [<sup>2/</sup> Effective July 22, 2013, General Installation Waiver Plan (v5.0) will no longer be available to new customers.]

Subject to the Conditions below, Company will waive the non-recurring installation or start-up charges of the types listed in the table below provided by a U.S. MCI Legacy Company under a Customer's master service agreement.

Eligible Services	Exclusions To Eligible Services (without limitation)
<p><u>Local Services (CLEC)</u></p> <p>Includes:</p> <ul style="list-style-type: none"> <li>• Account Setup</li> <li>• Account Charges (including moves, changes, additions and billing record changes)</li> <li>• Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk 2 way Direct)</li> <li>• Direct Inward Dialing (DID)/2 way Direct Installation for blocks of DID/2 way direct numbers</li> <li>• Non-recurring charges for Local ISDN-PRI T1 installation and optional features</li> <li>• Selective Call Screening non-recurring charge</li> <li>• Non-recurring charges for Optional Features</li> <li>• Additional Telephone Number Listing (set up charge)</li> <li>• Alternative Call Listing (set up charge)</li> <li>• Restoral charges (customer and company charges on the rate calculator)</li> <li>• Toll Restrictions (set up charge)</li> <li>• Call Assistance Install (set up charge)</li> </ul>	<p>Excludes:</p> <ul style="list-style-type: none"> <li>• Disaster Recovery</li> <li>• Expedite fees</li> <li>• Non-Listing Install/Non- Published Service Install</li> <li>• Telecommunications Service Priority</li> <li>• Usage charges</li> <li>• Monthly Recurring Charges</li> <li>• Surcharges</li> <li>• Charges imposed by third parties -</li> <li>• Includes access, egress, jack, or wiring charges</li> <li>• All Governmental Charges</li> </ul>



• Voice-mail - NUMS (National Unified Message Service)	
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Conditions:

1. Only new circuits (or equivalent service units) are eligible for this plan.
2. Existing circuits (or equivalent service units) that are upgraded to an eligible port type/speed are eligible for this plan.
3. A Customer subscribing to this plan commits to paying for the new circuit (or equivalent service unit) of the eligible service to which the benefits of this plan apply (each a "Plan Circuit") for a minimum of one year. Customers who terminate any Plan Circuit or the associated local access loop before one year will be billed and required to pay all charges otherwise waived under this plan.
4. Orders may be expedited, but applicable expedite fees must be paid.
5. Customer will receive this plan waiver benefit on any eligible service provided under this plan during the Term of the agreement of which it is a part. Other charges, including without limitation other non-recurring charges, customer install or labor charges, project and professional services charges, usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

33. General Installation Waiver Plan (v6.0)

Subject to the Conditions below, Company will waive the non-recurring installation or start-up charges of the types listed in the table below provided by a U.S. MCI Legacy Company under a Customer's master service agreement.

Eligible Services	Exclusions To Eligible Services (without limitation)
<p><u>Local Services (CLEC)</u></p> <p>Includes:</p> <ul style="list-style-type: none"> <li>• Account Setup</li> <li>• Account Charges (including moves, changes, additions and billing record changes)</li> <li>• Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk 2 way Direct)</li> <li>• Direct Inward Dialing (DID)/2 way Direct Installation for blocks of DID/2 way direct numbers</li> <li>• Non-recurring charges for Local ISDN-PRI T1 installation and optional features</li> <li>• Selective Call Screening non-recurring charge</li> <li>• Non-recurring charges for Optional Features</li> <li>• Additional Telephone Number Listing (set up charge)</li> <li>• Alternative Call Listing (set up charge)</li> <li>• Restoral charges (customer and company charges on the rate calculator)</li> <li>• Toll Restrictions (set up charge)</li> <li>• Call Assistance Install (set up charge)</li> <li>• Voice-mail - NUMS (National Unified Message Service)</li> </ul>	<p>Excludes:</p> <ul style="list-style-type: none"> <li>• Disaster Recovery</li> <li>• Expedite fees</li> <li>• Non-Listing Install/Non- Published Service Install</li> <li>• Telecommunications Service Priority</li> <li>• Usage charges</li> <li>• Monthly Recurring Charges</li> <li>• Surcharges</li> <li>• Charges imposed by third parties:                             <ul style="list-style-type: none"> <li>• Includes access, egress, jack, or wiring charges</li> <li>• All Governmental Charges</li> </ul> </li> </ul>

Conditions:

1. This plan must be included in the Customer's Agreement.
2. Only new circuits (or equivalent service units), and existing circuits (or equivalent service units) that are upgraded to an eligible port type/speed are eligible for this plan.
3. A Customer subscribing to this plan commits to paying for the new circuit (or equivalent service

unit) of the eligible service to which the benefits of this plan apply (each a "Plan Circuit") for a minimum of one year. Customers who terminate any Plan Circuit or the associated local access loop before one year will be billed and required to pay all charges otherwise waived under this plan.

4. Orders may be expedited, but applicable expedite fees must be paid.
5. Customer will receive this plan waiver benefit on any eligible service provided under this plan during the Term of the agreement of which it is a part. Other charges, including without limitation other non-recurring charges, customer install or labor charges, project and professional services charges, usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

## 6. Special Construction

### 6.1 MCImetro Imposed Special Construction Charges

When a customer's service request meets any one or more of the conditions set forth below, MCImetro may perform, or have performed, Special Construction to meet the customer's needs. In such instance, recurring and non-recurring Special Construction charges will be determined on an Individual Case Basis, and the customer must agree to pay such charges prior to service installation and provision. Special Construction is required when the company does not have existing facilities in place to satisfy the customer's request; The company has no other planned use for the facilities requested; the customer requests that service be furnished using a particular type of facility, or via a route other than that which the company would normally use; and/or the customer requests the construction of more facilities than would normally be required to satisfy its request.

### 6.2 Pass through Special Construction Charges

When Special Construction Charges are imposed on MCImetro by a third party in order to meet a customer's request, MCImetro will pass the charges through to the customer. Charges passed through to the customer will include, but will not be limited to, the charges imposed by Incumbent Local Exchange Carriers, Competitive Exchanges Carriers, other contractors, and Local, State or Federal Government.

## 7. Miscellaneous Services

### 7.1 Call Trace

Call Trace allows a called party to initiate an automatic trace of the last call received and is available for Local Line customers. After receiving an offending call, the customer must hang up and dial the feature code \*57 (1157 for rotary phones) prior to receiving another inbound call. After dialing the feature code, the customer receives a recording that indicates that the trace was successful, and that the originating number has been captured and forwarded to the Company. The recording will also provide the customer a toll free number to the Company's Annoyance Call Bureau (ACB) Center for the customer to call for further action or to speak to an ACB representative.

An ACB representative advises the customer that the telephone numbers of calls identified as harassing shall be released only to authorized investigative or law enforcement officers. This information will not be given directly to the customer. Customers will be instructed to file a complaint with the appropriate law enforcement officials. Information on originating telephone number identified as harassing are released verbally to law enforcement with proof of identification. A subpoena is required before written records may be released to law enforcement. The Company is not liable for damages if, for any reason, the call trace attempt is not successful. The practices of law enforcement officials vary, and the Company does not represent that any action taken by such officials with regard to the traced number.

### 7.2 Selective Call Screening (SCS)

Selective Call Screening (SCS) is a call processing arrangement designed to restrict certain types of billing options from a line or trunk originating a call. The service is offered to provide customers with a choice of originating call

screening options when an operator services system is involved with the call processing. The Selective Call Screening service provides information to the operator services platform (mechanized or live operator) to denote special originating call handling was requested. The following billing options are available: billing as collect, bill to a third party number or billed to a calling card.

The Company assumes no liability for calls completed by any other entity, carrier or operator services platform as long as the Selective Call Screening code accompanies the call sent to another entity, carrier or operator services platform.

SCS Customers are responsible for all toll charges billed to their line(s) for calls that are not carried solely over MCI network and facilities.

SCS is offered subject to switch availability on MCI Local Business facilities(lines and trunks).

7.2.1 Rates and Charges:

The following rates and charges apply to Selective Call Screening Service and are in addition to all other charges as specified elsewhere in the tariff:

	<u>Establishing Service Non-Recurring</u>	<u>Monthly Recurring</u>
Selective Call Screening, per line or per trunk	\$ 15.30	\$7.70

7. Miscellaneous Services

Virtual Foreign Exchange (VFX) Service: VFX Service enables a Customer to receive Company-provided Local Exchange Access Service at a point(s) outside the Local Exchange Service Area that normally serves the customer's location. VFX service can be used to receive one-way inbound digital traffic only. Customers subscribing to VFX service must purchase an entire T-1 and meet the following conditions: 1) 100 percent of the traffic carried must be inbound local; and 2) the average off-hook time per call is more than ten minutes.

The Local Exchange Calling Area and all Usage Services rates which apply to VFX Exchange Access Service are the same as those which regularly apply to other Company-provided Local Exchange Access Services bearing the same NPA-NXX designation.

Customers are prohibited from using VFX service to place outbound calls including, but not limited to "911" emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographic location for emergency use.

7.3.1 Features: The following features are available:

Standard:

Hunting (Circular, Sequential and Uniform Call Distribution)  
 Touchtone

Optional:

Vanity Number

7.3.1.1 VFX Service Rates and Charges: An VFX service Customer will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 7.3.1.1.1 and 7.3.1.1.2. respectively. Customers signing a new term plan can subscribe to digital trunk VFX Service or Local ISDN-PRI FX Service. The monthly recurring T-1 charge for Local ISDN-PRI VFX Service is in lieu of the monthly recurring Local ISDN-PRI T-1 charge as specified in Section 3.1.6.3. All other applicable charges associated with Local ISDN-PRI will apply as specified in Section 3.1.6.3. DID functionality and blocks of DID numbers will be available at no additional charge for up to a 100 DID numbers. Charges for volume of DID numbers greater than 100 will apply as specified in Section 3.1.3.2.3.

7.3.1.1.1 Non-Recurring Charges

Account Setup (per account)	\$47.00
Account Changes (Moves, Changes, Additions) (Per change)	\$28.00
Account Changes (Per Billing Record Change)	\$24.75
PIC-2 Change (per line)	\$1.49
Line Restoral Charge (Per trunk)	\$13.25

7.3.1.1 Non-Recurring Charges (Continued)

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge (per trunk) (Applies for trunk restoral after Customer-initiated suspension.)	\$13.25
T-1 Order Expedite Charge	\$600.00
Due Date Change (Per Occurrence)	\$10.00
Local T-1 Installation Charge (Per T-1)	\$200.00

Optional Features

Vanity Numbers are available at the charges specified in Section 3.7.

7.3.1.2 Monthly Recurring Charges

Local ISDN PRI <u>1</u> / (Per T-1)	\$480.00
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[1] This service is not available to new subscribers effective September 27, 2002.]

Digital Trunk Charge (Per T-1) <u>2</u> / <u>3</u>	\$552.00
Local ISDN-PRI Charge (Per T- <u>12</u> / <u>3</u> )	\$552.00

VFX Charge(including EUCL and LNP) per T-1 \$695.00

[2/ This service is only available to new and existing customers who subscribe to a new term plan.]

[3/ This service is not available to new subscribers effective October 01, 2003.]

Optional Features:

Vanity Numbers are available at the charges specified in Section 3.7.

7.3.2 Term Plans

The VFX Service Term Plan is a term plan, in lieu of all other tariffed term plans, available to VFX Service customers. Customers who subscribe to VFX Service Term Plan are subject to the following conditions:

Definition of Terms:

Qualifying Volume is the customer's total monthly recurring VFX Service Digital Per Trunk charge, monthly recurring VFX charge, monthly recurring charges for VFX Service Optional Features and monthly recurring charges for Local ISDN-PRI Optional Features, after the application of promotional and other discounts. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the VFX Service Term Plan volume commitment: Non-recurring charges for VFX Service; non-recurring charges for VFX Service Optional Features; non-recurring charges for Local ISDN-PRI, and taxes.

Eligible Volume is the customer's total monthly recurring VFX Service Digital Per Trunk charge and VFX charge, after the application of promotional and other discounts. Charges for following are not included as Eligible Volume and will not receive VFX Service Term Plan volume discounts: Non recurring charges for VFX Service; non-recurring and monthly recurring charges for VFX Service Optional Features; non-recurring and monthly recurring charges for Local ISDN-PRI Optional Features, and taxes.

Term Commitment and Renewal Options: A customer must commit to a service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. Customers will be notified between thirty to sixty days before the term plan is renewed. The plan will renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the VFX Service Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume Commitment: A customer may elect a VFX Service Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2 million; \$1.8 million, \$2.4 million. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent Annualized volume commitment. If a customer so elects, the term of service expiration date will not change, The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in

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that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

Early Termination Charges:

Cancellation of Discontinuance without Liability: If; (I) the customer's use of VFX Service under a VFX Service Term Plan equals or exceeds the customer's equivalent annualized minimum volume commitment or monthly volume commitment and (II) at the time of termination the customer is enrolled in a new VFX Service Term Plan with a volume commitment which equals or exceeds the customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (I) the customer may terminate service at any time during the last three months of the term of service if the customer's VFX Service Term Plan's term commitment is one year: or, (II) the customer may terminate service at any time during the last six months of the term of service if the customer's new VFX Service Term Plan's term commitment if equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the VFX Service Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

Discounts: Customer will receive the following discounts applied to Eligible Volume charges and usage.

<u>Volume Commitment</u>	<u>Term Commitment/Discount</u>				
	<u>1 year</u>	<u>2 years</u>	<u>3 years</u>	<u>4 years</u>	<u>5 years</u>
\$ 100 /month	0.0%	3.0%	6.0%	9.0%	12.0%
250 /month	0.0	3.0	6.0	9.0	12.0
500 /month	0.0	3.0	6.0	9.0	12.0
1,000 /month	5.0	8.0	11.0	14.0	17.0
2,000 /month	5.0	8.0	11.0	14.0	17.0
3,000 /month	5.0	8.0	11.0	14.0	17.0
4,000 /month	5.0	8.0	11.0	14.0	17.0
5,000 /month	7.0	10.0	13.0	16.0	19.0
7,000 /month	7.0	10.0	13.0	16.0	19.0
120,000 /annual	9.0	12.0	15.0	18.0	21.0
180,000 /annual	9.0	12.0	15.0	18.0	21.0
300,000 /annual	11.0	14.0	17.0	20.0	23.0
600,000 /annual	13.0	16.0	19.0	22.0	25.0
900,000 /annual	16.0	19.0	22.0	25.0	25.0
1.2M /annual	19.0	22.0	25.0	25.0	25.0
1.8M /annual	22.0	25.0	25.0	25.0	25.0
2.4M /annual	25.0	25.0	25.0	25.0	25.0

Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

Early Termination Charges:

Cancellation of Discontinuance without Liability: If; (I) the customer's use of FX Service under a FX Service Term

Plan equals or exceeds the customer's equivalent annualized minimum volume commitment or monthly volume commitment and (II) at the time of termination the customer is enrolled in a new FX Service Term Plan with a volume commitment which equals or exceeds the customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (I) the customer may terminate service at any time during the last three months of the term of service if the customer's FX Service Term Plan's term commitment is one year: or, (II) the customer may terminate service at any time during the last six months of the term of service if the customer's new FX Service Term Plan's term commitment if equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the FX Service Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

Discounts: Customer will receive the following discounts applied to Eligible Volume charges and usage.

<u>Volume Commitment</u>	<u>Term Commitment/Discount</u>				
	<u>1 year</u>	<u>2 years</u>	<u>3 years</u>	<u>4 years</u>	<u>5 years</u>
\$ 100 /month	0.0%	3.0%	6.0%	9.0%	12.0%
250 /month	0.0	3.0	6.0	9.0	12.0
500 /month	0.0	3.0	6.0	9.0	12.0
1,000 /month	5.0	8.0	11.0	14.0	17.0
2,000 /month	5.0	8.0	11.0	14.0	17.0
3,000 /month	5.0	8.0	11.0	14.0	17.0
4,000 /month	5.0	8.0	11.0	14.0	17.0
5,000 /month	7.0	10.0	13.0	16.0	19.0
7,000 /month	7.0	10.0	13.0	16.0	19.0
120,000 /annual	9.0	12.0	15.0	18.0	21.0
180,000 /annual	9.0	12.0	15.0	18.0	21.0
300,000 /annual	11.0	14.0	17.0	20.0	23.0
600,000 /annual	13.0	16.0	19.0	22.0	25.0
900,000 /annual	16.0	19.0	22.0	25.0	25.0
1.2M /annual	19.0	22.0	25.0	25.0	25.0
1.8M /annual	22.0	25.0	25.0	25.0	25.0
2.4M /annual	25.0	25.0	25.0	25.0	25.0

7.4 Agent Program

7.4.1 Eligibility: To be eligible for this program, the Customer:

must subscribe to this program through a Company-designated agent;

may not receive any discounts or the benefits of any promotional offering except for the Local Satisfaction Guarantee Promotion, Local Nationwide One Promotion and the Local Install Waiver Promotion;

may not receive service under any other term plan;

7.4.2 Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

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7.4.3 Credits: During each monthly period of the term of service, the Customer will receive a credit equal to 10 percent of the standard tariffed monthly recurring charges (excluding features) and usage rates for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI service.

7.4.4. Optional Feature Package: The Customer will be charged \$10.00 monthly recurring charge for the following feature package:

Includes Standard Features plus  
Call Waiting/Cancel Call Waiting  
Call Transfer or 3 Way Calling (mutually exclusive)  
Call Forward Busy  
Call Forward No Answer  
Caller Id-Name and Number  
Calling Party Number Delivery  
Speed Dialing - 8

7.4.5 Classifications, Practices and Regulations:

Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

7.5 Local and Long Distance-Line Solution Service

[1/ Beginning August 01, 2006, this service is no longer available to new subscribers.]

Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance-Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com); ("Companion Interstate Service") and must subscribe to the Local and long Distance-Line Solution Service offered in the MCI Communications Services, Inc. d/b/a Verizon Business Services MD. PSC. Tariff No. 1 ("Companion Intrastate Service").

must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15 and 16 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 3.1.

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (Unlimited)</u>
Unlimited	\$ 60.00
Plan 1	\$60.00
Plan 2 a) for 1-3 lines	\$60.00
Plan 2 b) for 4 or more lines	\$60.00



(rate applies to all lines)

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 3.1 except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1

Feature Package 2

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding

Vanity Number

Remote Access to Call Forwarding (Plan 2) 2/

Monthly Recurring Charge

Feature Package 1 \$3.50

Feature Package 2 \$6.50

Remote Access to Call Forwarding (Plan 2) \$7.00 2/

[2/ Only where facilities are available.]

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

Customers committing to a new term of service commit to a new term of service that equal or exceeds 1 year for up to a 20% discount, 2 years for up to a 25% discounts and 3 or more years for up to a 25% discount.

for 2 years or greater will receive a 5 percent discount on monthly recurring plan charges and monthly recurring optional feature and feature package charges, in lieu of all other discounts.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services MD PSC Tariff No. 1 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

Termination of Service (Cont'd)

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services MD PSC Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services MD PSC Tariff No. 1 will terminate and the customer will be automatically

EFFECTIVE: April 1, 2017

subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under MCI Communications Services, Inc. d/b/a Verizon Business Services MD PSC Tariff No. 1.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services MD PSC Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance-Line Solution Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

Business Advantage Program 1/

[1/ Beginning January 01, 2004, this service will no longer be available to new subscribers.]

Eligibility: To be eligible for this program, customers:

must subscribe to service under Special Customer Arrangement (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15 and 16 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at [www.verizonbusiness.com](http://www.verizonbusiness.com);

must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 8.7 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1

Feature Package 2

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding

Vanity Number

MCImetro ACCESS TRANSMISSION SERVICES CORP. d/b/a VERIZON ACCESS TRANSMISSION SERVICES  
MARYLAND LOCAL EXCHANGE SERVICES CATALOG SCHEDULE NO. 1  
(ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: April 1, 2017

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 3.1.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line)	\$40.00
Plan 1	\$40.00
Plan 2 a) for 1-3 lines	\$40.00
Plan 2 b) for 4 or more lines (rate applies to all lines)	\$40.00
Feature Package 1	\$3.50
Feature Package 2	\$6.50

Discounts:

[1/ Beginning August 01, 2006, this service is no longer available to new subscribers.]

A Customer who subscribes to service under SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15 and 16 commit to a new term of service that equal or exceeds 1 year for up to a 20% discount, 2 years for up to a 25% discounts and 3 or more years for up to a 25% discount.

Other Conditions:

The following disclaimers apply to Business Advantage Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY Verizon. Verizon will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

Subsection B - Material previously located in Tariff No. 6

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

5. EXCHANGE ACCESS SERVICE

5.1 General

Exchange Access Service provides a Customer with a telephonic connection and a unique telephone number address on the public switched telecommunications network. Each Exchange Access Service enables users to:

- A) receive calls from other stations on the public switched telecommunications network;
- B) access other services offered by the Company as set forth in this tariff;
- C) access certain interstate and international calling services provided by the Company;
- D) access (at no additional charge) the Company's operators and business office for service related assistance;
- E) access (at no additional charge) emergency services by dialing 0- or 9-1-1; and
- F) access services provided by other common carriers which purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or which maintain other types of traffic exchange arrangements with the Company.
- G) Exchange Access Service cannot be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, NXX 915, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked. Calls to numbers "NXX 976" will also be blocked unless otherwise specified by the Customer at the time service is ordered. Should a customer request unblocking for access to the "NXX 976" caller-paid information service, the Company will bill and collect on behalf of the telephone companies' information provider holding the customer fully liable for all charges incurred for use of the information provider's service.

Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the customer's premises.

The following Exchange Access Services are offered:

Multi Line Service  
Basic Trunk Service  
DID Trunk Service  
Intelelink (DPBX) Service  
Inteletrex Service

5.2 Single Line Service

Standard Features

Discreet Number available  
Assume Dial "9"  
Touch Tone  
Caller ID Blocking (Selective)

Features available upon request

Universal Call Distribution (UCD)  
Call Forward Variable  
Caller ID Blocking (Complete)  
Call Hunting (choice of rotary,  
Sequential, circular)

5.2.3 Optional Features

The following is a list of Optional Features available with Single Line Service.

	<u>Non- Recurring</u>	<u>Monthly Recurring</u>
Call Forward Busy	\$5.00	\$1.00
Call Forward Don't Answer	\$5.00	\$1.00
Call Transfer #	\$5.00	\$2.00
Call Waiting/Cancel Call Waiting	\$5.00	\$3.00
Distinctive Ringing	\$5.00	\$4.00
Hotline	\$5.00	\$3.00
Long Distance Only Account Codes		
Verified	\$5.00	\$10.00
Unverified	\$5.00	\$5.00
Message Waiting Indication	\$5.00	\$1.00
Selective Call Rejection	\$5.00	\$3.00
Speed Dialing		
8 Codes	\$5.00	\$2.00
30 Codes	\$5.00	\$4.00
Three Way Conference Calling #	\$5.00	\$2.00
Toll Restriction	\$5.00	\$3.00
Warmline	\$5.00	\$3.00

# Call Transfer and Three Way Conference Calling can not be on the same line together.

5.2.4 Single Line Feature Packages

Single Line Feature Pack I and Feature Pack II provide a complement of electronic central office features that enable convenient calling capabilities.

A) Feature Pack I

Feature Pack I provides the following features:

- Call Transfer of Three-Way conference Calling
- Call Forward Busy
- Call Forward Don't Answer
- Message Waiting Indication
- Speed Dialing - 8 Codes

Non-recurring and monthly recurring rates apply as follows:

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$10.00	\$4.50

B) Feature Pack II

Feature Pack II provides the following features:

- All Features from Feature Pack I, plus
- Distinctive Ringing
- Speed Dialing - 30 Codes
- Toll Restriction

Non-recurring and monthly recurring rates apply as follows:

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$10.00	\$9.50

5.3 Multi Line Service

5.3.1 Description

Multi Line Service provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Multi Lines are provided for connection of Customer-provided key systems to the public switched telecommunications network. Each Multi Line is provided with the following standard features which can be deleted at the Customer's option:

<u>Standard Features</u>	<u>Features available upon request</u>
Touch Tone	Call Forward Variable
Caller ID Blocking (Selective)	Caller ID Blocking (Complete)
Assume Dial "9"	Call Hunting (choice of Rotary, Sequential, Circular)
	Universal Call Distribution (UCD)
	Call Forwarding Busy
	Call Forwarding Don't Answer

5.3.2 Rates

Non-recurring and monthly recurring rates per Multi Line apply as follows:

1.\* Non-Recurring

[\* These rates are no longer available to new Customers as of June 16, 1997.]

Per Line	First Line	\$45.00
	Additional	\$21.00
	<u>Term</u>	<u>Monthly Recurring</u>
Per Line	Month-to-Month	\$17.00
	1 Year	\$16.00
	2 Year	\$15.00
2.	<u>Non Recurring</u>	<u>Monthly Recurring</u>
Intelnet		
Per Line		
Baltimore	\$51.50	\$12.67
Sub.Maryland	\$51.50	\$14.97
Subscriber Line Charge		
Per Access Line		\$ 5.72
Service Order Charge	\$47.00	

5.3.3 Optional Features

The following is a list of Optional Features available with Multi Line Service.

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Group Speed Dialing	\$5.00	\$ 2.00
Long Distance Only Account Codes		
Verified	\$5.00	\$10.00
Unverified	\$5.00	\$ 5.00
Toll Restriction	\$5.00	\$ 3.00

5.4 Basic Trunk Service

5.4.1 Description

Basic Trunk Service provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. The following standard features are available with this service:

<u>Standard Features</u>	<u>Features available upon request</u>
Touch Tone	Caller ID Blocking (Complete)
Caller ID Blocking (Selective)	Call Hunting (choice of Rotary, Sequential, Circular)
Call Forwarding - Variable	

5.4.2 Rates

1.*		Non-
[* These rates are no longer available to new Customers as of June 16, 1997.]		
	Per Line	<u>Recurring</u>
	First Line	\$45.00
	Additional	\$21.00
	Per Line	<u>Monthly</u>
	<u>Term</u>	<u>Recurring</u>
	Month-to-Month	\$17.00
	1 Year	\$16.00
	2 Year	\$15.00
2.	Intelenet	Non-
	Per Line	<u>Recurring</u>
	Baltimore	\$51.50
	Sub.Maryland	\$51.50
	Subscriber Line Charge	
	Per Access Line	\$ 5.72
	Service Order Charge	\$47.00

5.5 DID Trunk Service

5.5.1 Description

DID Trunk Service provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to receive incoming calls one call at a time. DID Trunk Service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual station corresponding to each individual DID number. Charges for DID Trunk Services include Basic Trunk rates (non-recurring and monthly recurring) as set forth in Section 5.4 in addition to the DID Trunk Termination rates.

5.5.2 Rates

1.\*  
 [\* These rates are no longer available to new Customers as of June 16, 1997.]

Per Trunk	<u>Non-Recurring</u>
	\$45.00

Per Trunk	<u>Term</u>		<u>Monthly Recurring</u>
	Month-to-Month		\$45.00
	1 Year		\$44.00
	2 Year		\$43.00
2.	Intelnet	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
	Per Termination	\$ 84.00	\$23.75
	Service Order Charge	\$147.00	

5.6 Intelnet Full Service T-1 Service

5.6.1 Description

Intelnet Full Service T-1 Service provides a Business Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signaling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX-1 panel.

5.6.2 Rates

1.*	Link and Port:	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
	[* These rates are no longer available to new Customers as of June 16, 1997.]		
	Per T-1	\$480.00	\$400.00
	Port Element: DID, DID/DOD		
	Per Channel	<u>Term</u>	<u>Monthly Recurring</u>
		Month-to-Month	\$21.25
		1 Year	\$20.83
		2 Year	\$20.40

Individual channels carried over a Digital Trunk may be equipped with Direct Inward Dial (DID) capability and DID number blocks for additional charges, as set forth in Section 6.2.

2. Intelnet Rates

<u>Digital Trunk Service with:</u>	<u>Monthly Recurring</u>	<u>Non-Recurring</u>
12 multi-use# Channels	ICB	ICB
16 multi-use# Channels	ICB	ICB
20 multi-use# Channels	ICB	ICB



24 multi-use#  
 Channels

ICB

ICB

# Multi-use is defined as an inbound, outbound or bi-directional channel or an internet channel where available.

\*\* Monthly recurring fees and non-recurring fees include the costs associated with the Digital Trunk facility.

5.7 Inteletrex Service

5.7.1 Description

Inteletrex Service provides a Business Customer with multiple individual voice grade telephone communications channels, each of which can be used to place or receive one call at a time. Inteletrex Station Lines are provided for connection of Inteletrex-compatible Customer-provided station sets to the public switched telecommunications network. Inteletrex Service standard and optional features are described in the Definitions Section of this tariff. Inteletrex Service is provided with a minimum of five Inteletrex Station Lines. Each Inteletrex Station Line is provided in combination with other Company-provided services. The standard features are as follows:

Standard Features

Discreet Number Available  
 Touch Tone  
 Caller ID Blocking (Selective)  
 Assume Dial "9"

Features available upon request

Caller ID Blocking (Complete)  
 Call Forward Busy  
 Call Forward Don't Answer  
 Call Forwarding Variable  
 Message Waiting Indication  
 Call Hunting  
 Choice of:  
     Rotary  
     Sequential  
     Circular  
 Universal Call Distribution (UCD)

5.7.2 Station Line Charges

Inteletrex Station Lines are assessed with a non-recurring installation charge per line, with each subsequent line receiving a discounted installation charge. Also monthly recurring charges are assessed on a per line basis.

1.\* Non-Recurring  
 [\* These rates are no longer available to new Customers as of June 16, 1997.]

Per Line	First Line	\$45.00
	Additional	\$21.00

		<u>Monthly Recurring</u>
Per Line	Month-to-Month	\$17.50
	1 Year	\$16.00
	2 Year	\$15.00

2. Intelenet

	<u>Non-recurring</u>	<u>Monthly Recurring</u>
Per Line		
Baltimore	\$51.50	\$12.67
Sub. Maryland	\$51.50	\$14.97

Subscriber Line Charge Per Access Line	\$ 5.72
Service Establishment Per Order	\$47.00

5.7.3 Usage Charges

Local usage charges for measured service calls are as follows.

Local Service Rates

Refer to the Rate Schedule located in Section 8.2.1.

IntraLATA Service Rates

Refer to the Rate Schedule located in Section 9.2.1.

5.7.4 Optional Features

The following is a list of Optional Features available with Intelitrex Service.

	<u>Non- Recurring</u>	<u>Monthly Recurring</u>
Call Hold	\$5.00	\$2.00
Call Transfer #	\$5.00	\$2.00
[# Call Transfer and Three Way Conference Calling cannot be on the same line together.]		
Call Park	\$5.00	\$2.00
Call Waiting/Cancel Call Waiting	\$5.00	\$3.00
Distinctive Ringing	\$5.00	\$4.00
Directed Call Pick-Up	\$5.00	\$2.00
Group Call Pick-Up	\$5.00	\$2.00
Group Speed Dialing	\$5.00	\$2.00
Intercom (Extension) Dialing	\$5.00	\$1.00
Long Distance Only Account Codes		
Verified	\$5.00	\$10.00
Unverified	\$5.00	\$5.00
Selective Call Rejection	\$5.00	\$3.00
Speed Dialing		
8 Codes	\$5.00	\$2.00
30 Codes	\$5.00	\$4.00
Three Way Conference Calling #	\$5.00	\$2.00
Toll Restriction	\$5.00	\$5.00
Warmline	\$5.00	\$3.00

5.7.5 Intelitrex Line Feature Packages

Intelitrex Line Feature Pack I and Feature Pack II provide a complement of electronic central office features that enable convenient calling capabilities.

A) Feature Pack I

Feature Pack I provides the following features:

Call Hold  
 Call Transfer or Three-Way Conference Calling  
 Intercom (Extension) Dialing  
 Speed Dialing - 8 Codes

Non-recurring and monthly recurring rates apply as follows:

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$10.00	\$4.50

B) Feature Pack II

Feature Pack II provides the following features:

All Features from Feature Pack I, plus  
 Distinctive Ringing  
 Group Speed Dialing  
 Speed Dialing - 30 Codes  
 Toll Restriction

Non-recurring and monthly recurring rates apply as follows:

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$10.00	\$9.50

6. EXCHANGE ACCESS OPTIONAL FEATURES

6.1 Directory Listings

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number<sup>1</sup> in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at the following rates:

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Each Additional Listing:	\$50.00	\$2.00

<sup>1</sup> For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.

6.2 Direct Inward Dial (DID) Service

DID service is an optional feature which can be purchased in conjunction with Company-provided Basic Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for Basic Trunks or Digital Trunks in Sections 5.4 and 5.6, respectively.

One DID Additive charge applies for each DID-equipped Basic Trunk or DID-equipped channel on a Digital Trunk. Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group.<sup>1</sup>

Non-Recurring

Block of 20 DID Numbers	Initial Block	\$600.00
	Additional Blocks	\$21.00
		<u>Monthly Recurring</u>
Block of 20 DID Numbers		\$3.65

<sup>1</sup> A "group" is a set of Basic Trunks or Digital Trunk channels which have been configured into a hunt group.

6.3 Main Number Retention

6.3.1 Description

Main Number Retention is an optional feature by which a new Customer, who was formally a customer of another certificated local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Access Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

Monthly recurring and non-recurring charges apply per retained number. Rates for retained numbers may vary from area to area.

6.3.2 Rates

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
per retained number	\$50.00	\$0.00
per retained vanity number	\$50.00	\$14.00

6.4 Accounting Codes

Accounting Codes provide customers with a means of restricting calls or itemizing calls, according to specific digits that must be dialed at the end of a local or long distance telephone number. Customers may choose either Verified Account Codes of Unverified Account Codes.

Verified Account Codes: The Customer is required to enter an exact code when placing a call or the call will not go through. The codes are specified by the Customer and can be from 2 to 8 digits in length. Code lengths are ANI specific.

Unverified Account Codes: The Customer is required to enter in a code for the call to go through. The code length can be from 2 to 8 digits in length and must be consistent for each customer location.

<u>Charge Per Customer Location</u>	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Verified Packages	\$25.00	\$10.00
Unverified Packages	\$15.00	\$ 5.00

6.5 Authorization Codes

This option restricts calls from being made unless the correct accounting code is entered. Only customer specified codes will be

accepted. The customer then may use these codes to track calling for cost analysis and bill-back purposes.

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
No Charge	No Charge

6.6 Vanity Number Service

6.6.1 Description

Vanity Number Service is an optional feature by which a new Customer may request a specific or unique telephone number and fax number for use with the Company provided Exchange Access Services. This service provides for the assignment of a customer requested telephone number other than the next available number from the assignment control list.

Vanity Number Service is furnished subject to the availability of facilities and the requirements of Exchange Access Service as defined by the Company. The Company reserves all rights to the Vanity Numbers assigned to customer's and may, therefore, change them if required.

Monthly recurring charges apply per Vanity number.

6.6.2 Rates

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per Vanity Number	\$50.00	\$5.00

6.7 Expanded Area Service

6.7.1 Description

Expanded Area Service enables a Customer to receive Company-provided Exchange Access Service at a point outside the Local Exchange Service Area which normally serves the customer's location. Expanded Area Service can be used to receive inward calls only. Expanded Area Service has a minimum requirement of at least 48 lines.

The Local Exchange Calling Area and all Usage Service rates which apply to an Expanded Area Service are the same as those which regularly apply to other Company-provided Exchange Access Services bearing the same NPA-NXX designation.

Expanded Area Service is to be used for placing inbound calls only. Attempts to use Expanded Area Service for completing calls to "911" emergency numbers is prohibited. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Customer should maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographic location for emergency ("911") use.

6.7.2 Rates

Expanded Area Service charges are calculated on a either a line or trunk group basis dependent upon the type of Exchange Access Service facility being utilized.

Charges for each Expanded Area Service line or trunk apply in addition to the service rates which would regularly apply for such Exchange Access Service. Additional costs may be incurred by the FX Customer when the Company rearranges existing facilities as set forth in Section 14.1. The following charges apply for each Expanded Area Service:

Expanded Area Service -- Other Than Digital Trunk Services



MCImetro ACCESS TRANSMISSION SERVICES CORP. d/b/a VERIZON ACCESS TRANSMISSION SERVICES  
 MARYLAND LOCAL EXCHANGE SERVICES CATALOG SCHEDULE NO. 1  
 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: April 1, 2017

	<u>Non-Recurring</u>
D) Miscellaneous Charges	
Break Hunting	\$ 15.00
Remote Call Forwarding	\$ 10.51

7.4 Basic Trunk Service

Basic Trunk Service provides a Customer, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchange (PBX) to the public switched telecommunications network. Non-Recurring Charges appear in Section 7.2. Monthly Recurring rates per Basic Trunk Service<sup>1</sup> apply as follows:

[<sup>1</sup> For Rate Group designation see Section 7.9.]

	<u>Monthly Recurring</u>
Per Trunk	
Rate Group A	\$12.67
Rate Group B	\$14.97
Subscriber Line Charge	
Per Trunk	\$5.72

7.5 DID Trunk Service

DID Trunk Service provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to receive incoming calls one call at a time. DID Trunk Service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual station corresponding to each individual DID number. Charges for DID Trunk Services include Basic Trunk rates (non-recurring and monthly recurring) as set forth in Section 7.4 in addition to the DID Trunk Termination rates. Non-Recurring Charges appear in Section 7.2.

	<u>Monthly Recurring</u>
Per Termination	\$22.57
Subscriber Line Charge	
Per Trunk	\$5.72

7.6 Optional Features

The following is a list of optional features for use with Resold Local Exchange Services.

A) <u>Line Options</u>	<u>Monthly Rate</u>
Anonymous Call Rejection	\$ 2.85
Break Hunting	\$32.30
Call Block	\$ 4.28
Call Forwarding	\$ 3.80
Call Waiting	\$ 3.80
Caller ID	\$ 8.08
Caller ID Deluxe	\$ 9.03
Directory Listing	
Hunting Service Arrangement	\$ 0.49
Priority Call	\$ 3.33
Remote Call Forwarding	\$15.96
Remote Call Forwarding (add'l arrangements with RCF No.)	\$15.96

Repeat Call	\$ 2.38
Return Call	\$ 4.28
Select Forward	\$ 4.28
Speed Calling - 8 Codes	\$ 1.90
Speed Calling - 30 Codes	\$ 4.28
Three-Way Calling	\$ 3.80
Ultra Forward Service	\$ 4.28

B) Direct Inward Dial (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided Basic Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for Basic Trunks or Digital Trunks in Sections 7.4 and 7.5, respectively.

	<u>Monthly Recurring</u>
Block of 20 DID Numbers	\$3.80
Each Additional Block of 20 Numbers	\$3.80

C) Directory Listings

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number<sup>1</sup> in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at the following rates:

	<u>Monthly Recurring</u>
Each Additional Listing	\$1.05
Non-Published Listing	\$1.45

[<sup>1</sup> For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.]

7.7 Miscellaneous Services

7.7.1 Operator Services

Operator Handled Calling Services are provided to Customers and Users of Resold Local Exchange Services. Calls may be placed on an Operator Assisted basis. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified in Section 7.7.2 and Section 7.7.3 will apply in addition to any applicable Operator charges. Rates and definitions are as follows.

A) Definitions

Person-to-Person: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, or a designated third-party station.

Station-to-Station: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or non-proprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

B) Rates



Person-to-Person	<u>Per Call Charges</u> \$3.00
Station-to-Station	
Operator Assisted	\$1.55
Live Operator Handled	\$1.85

7.7.2 Busy Line Verify and Line Interrupt Service

A) Description

Upon request of a calling party the Company will verify a busy condition on a called line.

- 1) The operator will determine if the line is clear or in use and report to the calling party.
- 2) The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

B) Regulations

- 1) A charge will apply when:
  - (a) The operator verifies that the line is busy with a call in progress.
  - (b) The operator verifies that the line is available for incoming calls.
  - (c) The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.
- 2) No charge will apply:
  - (a) When the calling party advises that the call is to or from an official public emergency agency.
  - (b) Under conditions other than those specified in 1) preceding.
- 3) Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- 4) The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

B) Rates

Busy Line Verify Service	<u>Per Request</u> \$1.20
Busy Line Verify and Busy Line Interrupt Service	\$1.85

7.7.3 Directory Assistance

Customers and Users of the Company's Resold Local Exchange Service may obtain directory assistance in determining telephone numbers within Maryland by calling the Directory Assistance operator. Residential Customers are allowed six (6) free Directory Assistance calls per month. Up to two request may be made on each call to Directory Assistance. Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers. The Directory Assistance charge will not be applied to any person or persons who suffer from physical or visual handicaps which preclude their use of telephone directories.

Per Number Requested: \$0.40

A) A credit will be given for calls to Directory Assistance when:

- the Customer experiences poor transmission or is cut-off during the call,
- the Customer is given an incorrect telephone number, or
- the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

7.8 Local Calling Service

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges defined in Section 7.9. In addition to the monthly Exchange Access service rate, the rates set forth below apply to all direct dialed local calls.

A) Per Minute Rates - All Rate Groups

	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>Initial</u>	<u>Add'l</u>	<u>Initial</u>	<u>Add'l</u>	<u>Initial</u>	<u>Add'l</u>
	\$0.0323	\$0.0124	\$0.0323	\$0.0124	\$0.0323	\$0.0124
 <u>Rate Periods</u>						
Day:	Monday-Friday		8:00 am - 5:00 pm			
Evening:	Sunday-Friday		5:00 pm - 11:00 pm			
Night/Weekend	Everyday		11:00 pm - 8:00 am			
	Saturday		8:00 am - 11:00 pm			
	Sunday		8:00 am - 5:00 pm			

B) IntraLATA Calling

An IntraLATA Area Call is a call which originates and terminates outside an exchange area, but within the caller's LATA and is billed per call according to the duration of the call. IntraLATA calls are not eligible for term or volume discounts. Calls are billed in six second increments, with an eighteen second call minimum.

Rates

	<u>Rate Per Minute</u>
Switched	\$0.0740
Dedicated	\$0.0694

7.9 Rate Group Classifications

Rate Group A

MCImetro ACCESS TRANSMISSION SERVICES CORP. d/b/a VERIZON ACCESS TRANSMISSION SERVICES  
 MARYLAND LOCAL EXCHANGE SERVICES CATALOG SCHEDULE NO. 1  
 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: April 1, 2017

Arbutus	Layhill
Armiger-Gibson Island	Marlboro
Ashton	Oxon Hill
Baltimore City	Parkville
Berwyn	Pikesville
Bethesda	Randallstown
Bowie-Glen Dale	Reistertown
Brooklyn Park-Linthicum	Rockville
Capitol Heights	Severn
Catonsville	Severna Park Zone
Chase	Silver Spring Zone
Clinton	Sparks-Glencoe
Cockeysville	Sparrows Point
Columbia	Sykesville
Damascus	Towson
Dundalk	Waterloo
Elkridge	West River
Ellicott City	Woodlawn
Essex	Worthington
Fallstown	
Fork	
Gaithersburg	
Glen Burnie	
Hyattsville	
Kennington	

Rate Group B

Aberdeen	Frostburg	New Market	Taneytown
Annapolis	Galena	New Windsor	Thurmont
Bel Air	Glenwood	North Beach	Tilghman
Berlin	Grantsville	North East	Tompkinsville
Bishopville	Greensboro	Oakland	Trappe
Bittinger	Hagerstown	Ocean City	Union Bridge
Brandywine	Hapstead	Odenton	Vienna
Brunswick	Hancock	Oxford	Waldorf
Buckeystown	Havre de Grace	Parkton	Walkersville
Cambridge	Highfield	Perryville	Warwick
Cardiff	Hillsboro	Pocomoke	Westernport
Cecilton	Hughesville	Poolesville	Westminister
Centreville	Hurlock	Port Deposit	Willards
Chesapeake City	Indian Head	Preston	Williamsport
Chestertown	Jarrettsville	Prince Frederick	Wingate
Chestertown	Keedysville	Princess Anne	
Clear Spring	Kitzmiller	Queentown	
Crisfield	La Plata	Ridge	
Crofton	Leonardtwn	Ridgely	
Cumberlan	Lexington Park- Great Mills	Rock Hill	
Darlington	Lonaconing	St. Michaels	
Deal Island	Marion	Salisbury	
Delmar	McCoole	Sharpton	
Denton	Mechanicsville	Sherwood Forest	
Easton	Middletown	Silver Run	
Edgewood	Millersville	Smith Island	

MCImetro ACCESS TRANSMISSION SERVICES CORP. d/b/a VERIZON ACCESS TRANSMISSION SERVICES  
 MARYLAND LOCAL EXCHANGE SERVICES CATALOG SCHEDULE NO. 1  
 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: April 1, 2017

Elkton	Millington	Smithburg
Emmitsburg	Mt. Airy	Snow Hill
Federalsburg	Mt. Savage	Solomons
Flintstone- Oldtown	Myersville	Stevensville
Frederick	Nanjemoy	Still Pond
Friendsville- Accident	Nanticoke	Sudlersville

8. LOCAL CALLING SERVICE

8.1 Description

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges and zones defined in Section 4.1. In addition to the monthly Exchange Access service rate (listed in Section 5), the rates set forth in this section apply to all direct dialed local calls. For operator-assisted (non-aggregator) local calls, the operator charges listed in Section 13.1.3 apply in lieu of the charges listed below.

8.2 Local Calling Plan

8.2.1 Description

Local Calling Plan is the standard local calling plan provided with exchange access services, as described in Section 5. The rates set forth in this section apply to all outgoing direct-dialed calls placed to telephone stations within the caller's exchange area as defined in Section 4.2.

8.2.2 Rates

1.\*

[\* These rates are no longer available to new Customers as of June 16, 1997.]

<u>Option 1</u>	<u>Rate</u>
Per Message Unit	\$0.09
<u>Option 2</u>	
1st Minute	\$0.03
Each Additional Minute	\$0.01
<u>Option 3</u>	
Monthly Unlimited Usage Per Line	\$10.40

2. Intelenet

Per Minute Rates

	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>Initial</u>	<u>Add'l</u>	<u>Initial</u>	<u>Add'l</u>	<u>Initial</u>	<u>Add'l</u>
	\$0.0323	\$0.0124	\$0.0323	\$0.0124	\$0.0323	\$0.0124

Rate Periods

Day:	Monday-Friday	8:00 am - 5:00 pm
Evening:	Sunday-Friday	5:00 pm - 11:00 pm
Night/Weekend	Everyday	11:00 pm - 8:00 am
	Saturday	8:00 am - 11:00 pm
	Sunday	8:00 am - 5:00 pm

9. INTRALATA TOLL SERVICE

9.1 Description

IntraLATA Toll Service provides a Customer with the ability to originate calls to all other stations on the public switched telephone network bearing the designation of any central office exchange and zone (as described in Section 4.2) outside the caller's local calling area, but within the caller's LATA.

\* Two types of IntraLATA Toll Service are offered by the Company:  
 [\* These services are no longer available to new Customers as of June 16, 1997.]

Subscribed: enables Users of Company-provided Exchange Access Services to place calls to any station on the public switched telecommunications network bearing an NPA-NXX designation associated with points outside the Customer's Local Calling Area ,but within the LATA.

Pre-subscribed: enables a User of an exchange access line provided by another certificated local exchange carrier, which has been pre-subscribed by the Customer to the Company's IntraLATA Service to originate calls to any station on the public switched telecommunications network in the LATA. Calls to stations bearing an NPA-NXX designation associated with a point inside the Customer's LATA may be placed by dialing 10440 + the 10-digit telephone number.

9.2 Rates

The rates set forth in this section apply to all direct dialed IntraLATA Toll calls. For operator-assisted IntraLATA Toll calls, the operator charges listed in Section 13.1.3 apply in addition to the charges listed below.

9.2.1 Rates for IntraLATA Toll calls

1.\* Calls are rated in six (6) second increments, with an eighteen (18) second minimum. These rates are on a per minute basis.  
 [\* These rates are no longer available to new Customers as of June 16, 1997.]

	Month to Month	1 Year	2 Year	3 Year
Subscribed	\$0.1000	\$0.0950	\$0.0900	\$0.0875
Pre-subscribed	\$0.1400	\$0.1350	\$0.1300	\$0.1275

2. Intelenet Rates

Rate Per Minute

Switched	\$0.0740
Dedicated	\$0.0700

10. MISCELLANEOUS SERVICES

10.1 Operator Services

10.1.1 Description

Operator Handled Calling Services are provided to Customers and Users of Company-provided Exchange Access Services, and to Customers and Users of exchange access lines which the Customer has pre-subscribed to the Company's Pre-Subscribed interexchange outbound calling services.

10.1.2 Definitions

Person-to-Person: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, or a designated third-party station.

Station-to-Station: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or non-proprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

Operator Dialed Charge: The end user places the call without dialing the destination number, although the capability to do it himself exists. The end user will dial "0" for local calls and "00" for long distance calls and then requests the operator to dial the called station.

Billed to Non-Proprietary Calling Card: Refers to calls that are dialed by the customer in accordance with standard dialing instructions and billed to a non-proprietary calling card issued by another carrier.

10.1.3 Rates

Local exchange, IntraLATA, and Long Distance calls may be placed on an Operator Assisted basis. Usage charges for Operator Assisted calls are the same as those set forth in Sections 8 and 9, preceding. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified in Section 10.2 and Section 10.3 will apply in addition to any applicable Operator charges.

In addition to the usage charges identified above, the following operator-assisted charges will apply:

	<u>Per Call Charges</u>	
	<u>All Other</u>	<u>Local</u>
Person-to-Person	\$3.50	\$3.00
Station-to-Station (Customer Dialed)	\$1.50	\$1.55
Operator Dialed Charge (applies in addition to other operator charges)	\$0.60	\$1.85
Billed to Non-Proprietary Calling Card (additional surcharge)	\$0.50	\$0.60

10.2 Busy Line Verify and Line Interrupt Service

10.2.1 Description

Upon request of a calling party the Company will verify a busy condition on a called line.

- A) The operator will determine if the line is clear or in use and report to the calling party.

- B) The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

10.2.2 Regulations

- A) A charge will apply when:
  - (1) The operator verifies that the line is busy with a call in progress.
  - (2) The operator verifies that the line is available for incoming calls.
  - (1) The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.
- B) No charge will apply:
  - (1) When the calling party advises that the call is to or from an official public emergency agency.
  - (2) Under conditions other than those specified in 10.2.2(A) preceding.
- C) Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- D) The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

10.2.3 Rates

	<u>All Other</u>	<u>Local</u>
Busy Line Verify Service (each request)	\$2.00	\$0.75
Busy Line Verify and Busy Line Interrupt Service (each request)	\$3.00	\$1.20

10.3 Directory Assistance

10.3.1 Description

Customers and Users of the Company's business calling services (excluding Toll Free services), may obtain directory assistance in determining telephone numbers within Maryland by calling the Directory Assistance operator. Residential Customers are allowed six (6) free Directory Assistance calls per month. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge will not be applied to any person or persons who suffer from physical or visual handicaps which preclude their use of telephone directories.

10.3.2 Rates

- A) Directory Assistance charges apply for all requests for which the Company's facilities are used. Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

	<u>Local</u>	<u>All Other</u>
Per Number Requested	\$0.25	\$0.60

B) A credit will be given for calls to Directory Assistance when:

- the Customer experiences poor transmission or is cut-off during the call,
- the Customer is given an incorrect telephone number, or
- the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

10.4 Service Implementation

10.4.1 Description

Absent a promotional offering, service implementation charges will apply to new service orders or to orders to change existing service.

10.4.2 Rates

Per service order	<u>Non-Recurring</u> \$30.00
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10.5 Restoration of Service

10.5.1 Description

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

10.5.2 Rates

per occasion	<u>Non-Recurring</u> \$8.50
<u>Order Processing Charge</u>	<u>Non-Recurring</u>
Establishment of an Account & relocation of existing Service to different location	\$47.00
Moves, changes or additions to existing account	\$28.00
Record order charge for Customer initiated request involving changes of Customer records	\$24.75

10.6 Foreign Exchange (FX) Service: FX Service enables a Customer to receive Company-provided Exchange Access Service at a point outside the Local Exchange Service Area which normally serves the customer's location. FX service can be used to receive one-way inbound digital traffic only. Customers subscribing to FX service must purchase an entire T-1 and meet the following conditions: 1) more than 100 percent of the traffic carried must be inbound local; and 2) the average off-hook time per call is more than ten minutes.

The Local Exchange Calling Area and all Usage Services rates which apply to a FX Exchange Access Service are the same as



those which regularly apply to other Company-provided Exchange Access Services bearing the same NPA-NXX designation.

Customers are prohibited from using FX service to place outbound calls including, but not limited to "911" emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographic location for emergency use.

FX Service customers are not eligible to enroll in the On-Net Term Plan or Local On-Net Term Plan discount programs.

10.6.1 Features: The following features are available:

- Standard: Hunting (Circular, Sequential and Uniform Call Distribution)  
 Touchtone
- Optional: Vanity Number

10.6.2 FX Service Rates and Charges: A FX service Customer will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 10.6.2.1 and 10.6.2.2 respectively. DID functionality and blocks of DID numbers will be available at no additional charge.

For Local ISDN-PRI customers, the monthly recurring FX Service digital per trunk charge is in lieu of the monthly recurring PRI Local Trunk-Basic, B Channel Service, and Service Configurations 1, 2 and 3 charges and any PRI usage credits. All other applicable charges associated with PRI will apply. Local ISDN PRI service is provided by MCImetro Access Transmission Services, Inc., Tariff No. 5 an affiliate of the Company. DID functionality and blocks of DID numbers will be available at no additional charge.

10.6.2.1 Non-Recurring Charges

Account Setup (per account)	\$47.00
Account Changes (Moves, Changes, Additions) (per change)	\$28.00
Account Changes (Per Billing Record Change)	\$24.75
Line Restoral Charge (per trunk)	\$13.25

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge (per trunk) (Applies for trunk restoral after Customer-initiated suspension.)	\$13.25
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<u>Optional Features</u> Vanity Number	\$30.00
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10.6.2.2 <u>Monthly Recurring Charges</u> FX Charge	\$25.00
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Trunk Charge (Per Trunk) Digital	\$100.00
<u>Optional Features:</u> Vanity Number	\$ 2.00

11. SPECIAL ARRANGEMENTS

11.1 Special Construction

11.1.1 Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include: (1) non-recurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof.

11.1.2 Basis for Cost Computation

The costs referred to in 11.1.1 preceding may include one or more of the following items to the extent they are applicable:

- A) cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes the cost of:
  - 1) equipment and materials provided or used,
  - 2) engineering, labor and supervision,
  - 3) transportation, and
  - 4) rights of way;
- B) cost of maintenance;
- C) depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
- D) administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;
- E) license preparation, processing and related fees;
- F) tariff preparation, processing and related fees;
- G) any other identifiable costs related to the facilities provided; or
- H) an amount for return and contingencies.

11.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer.

- A) The termination liability period is the estimated service life of the facilities provided.
- B) The amount of the maximum termination liability is equal to the estimated amounts for:
  - B) (cont'd.)

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- 1) Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
    - (a) equipment and materials provided or used,
    - (b) engineering, labor and supervision,
    - (c) transportation, and
    - (d) rights of way;
  - 2) license preparation, processing, and related fees;
  - 3) tariff preparation, processing, and related fees;
  - 4) cost of removal and restoration, where appropriate; and
  - 5) any other identifiable costs related to the specially constructed or rearranged facilities.
- C) The applicable termination liability method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in Section 11.1.3(B) preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 11.1.3(B) preceding shall be adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.