

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

Sixth Revision

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services

Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

This Catalog Schedule No. 1 applies to the non-current Local Exchange Services pertaining to enterprise business customers (i.e., non-mass markets) previously offered in Michigan by MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services which are not set forth in other sections of the Guide. Unless otherwise indicated, the material below was previously described in Michigan P.S.C. Tariff Nos. 3, 27R, 28R, 29R, and 32R of MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services. Subsection A contains the material previously in Tariff No. 3; Subsection B contains material from Tariff No. 27R; Subsection C contains material from Tariff No. 28R; Subsection D contains material from Tariff No. 29R; and, Subsection E contains material from Tariff No. 32R. For ease of reference, where applicable the prior section numbers contained in the prior tariffs have been retained.

All of these non-current services are subject to the Terms and Conditions applicable to the other Local Services as set forth in the Guide. The product descriptions, rates and charges for the non-current services previously offered in Michigan that were in effect at the time that the Michigan Local Exchange Services were added to the Guide and which are not set forth in other portions of the Guide nor set forth below, will continue to remain in effect for a Customer previously subscribed to these services until the Customer no longer subscribes to such service(s), or changes are made to the product descriptions, rates or charges in the Guide.

Any question regarding this Catalog Schedule, please call 1-866-665-7586.

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule.
Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

Revisions to Local Exchange Services Catalog Schedule No. 1, Effective 10/1/18

Subsection A, Section 3.1.2.2.2 and Subsection B, Section 7.1.3.4
Increase of Local Line flat rate monthly recurring charges (Plan 1 – Lansine/Traverse City and Detroit).

Effective October 1, 2018

SUBSECTION A – MATERIAL PREVIOUSLY IN TARIFF NO. 3.

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

3. SERVICE DESCRIPTIONS (Cont'd)

3.1 Basic Local Exchange Service: The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access basic or enhanced 911 Emergency Service;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate, or international calling;
- access Operator Services;
- access Directory Assistance for Intra NPA telephone numbers;
- place or receive calls to 800 prefix telephone numbers;
- access Telecommunication Relay Service.

The Company's service cannot be used to originate calls to other telephone companies caller-paid information services e.g., 900, 976. Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

3.1.1 Service Area (Cont'd)

3.1.1.2 Zone Matrix: Calls will be billed as specified on the matrix below, based on the zone of origination and the zone of termination. The following codes will apply:

- PC Per Call Rates Apply
- PM Per Minute Rates Apply
- * These calls will not be completed by the Company.

DETROIT/PONTIAC ZONES

Calling Areas	Ann Arbor	Auburn Heights	Belleville	Birmingham	Chelsea	Center Line	Clarkston	Commerce	Detroit Area 1	Detroit Area 2	Detroit Area 3	Detroit Area 4	Detroit Area 5	Detroit Area 6	Dexter	Drayton Plains	Farmington	Flat Rock	Lake Orion	Livonia	Manchester
Serving Areas																					
Ann Arbor	PC	*	*	*	PC	*	*	*	*	*	*	*	*	*	PC	*	*	*	*	*	PC
Auburn Heights	*	PC	*	PC	*	PM	PM	*	*	*	*	*	*	*	PM	*	*	PM	*	*	*
Birmingham	*	PC	*	PC	*	PM	*	*	PM	PM	PM	PM	PM	*	*	PM	*	*	PM	*	*
Center Line	*	*	*	PM	*	PC	*	*	PM	PC	PC	PM	PM	*	*	PM	*	*	PM	*	*
Detroit																					
Area 1	*	*	*	PM	*	PM	*	*	PC	PC	PC	PC	PC	*	*	PM	*	*	PM	*	*
Area 2	*	*	*	PM	*	PC	*	*	PC	PC	PC	PC	PC	*	*	*	*	*	PM	*	*
Area 3	*	*	*	PM	*	PC	*	*	PC	PC	PC	PC	PC	*	*	PM	*	*	PM	*	*
Area 4	*	*	*	PM	*	PM	*	*	PC	PC	PC	PC	PC	*	*	PM	*	*	PM	*	*
Area 5	*	*	*	PM	*	PM	*	*	PC	PC	PC	PC	PC	*	*	PC	*	*	PC	*	*
Area 6	*	*	*	PM	*	PM	*	*	PC	PC	PC	PC	PC	*	*	PM	*	*	PC	*	*

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
 Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

Farmington	*	*	*	PM	*	PM	*	*	PM	PM	PM	PM	PC	PM	*	*	PC	*	*	PC	*	*
Livonia	*	*	*	PM	*	PM	*	*	PM	PM	PM	PM	PC	PC	*	*	PC	*	*	PC	*	*
Mt. Clemens	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Northville		*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	PC	*	*	PC	*
Plymouth		PC	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	PC	*
Pontiac	*	PC	*	PC	*	*	*	PC	PC	*	*	*	*	*	*	*	PC	*	*	PC	*	*
Rochester	*	PC	*	*	*	*	*	PM	PM	*	*	*	*	*	*	*	PM	*	*	PC	*	*
Romulus	*	*	PC	*	*	*	*	*	PM	*	*	PM	PM	PC	*	*	PM	PC	*	PM	*	*
Roseville	*	*	*	PM	*	PC	*	*	PM	PC	PC	PM	PM	PM	*	*	*	*	*	*	*	*
Royal Oak	*	*	*	PC	*	PC	*	*	PM	PM	PC	PC	PM	PM	*	*	PM	*	*	PM	*	*
Southfield	*	*	*	PC	*	PM	*	*	PM	PM	PM	PC	PC	PM	*	*	PC	*	*	PM	*	*
Trenton	*	*	*	*	*	*	*	*	PM	PM	PM	PM	PM	PM	*	*	*	PC	*	PM	*	*
Troy	*	PC	*	PC	*	PM	*	*	PM	PM	PM	PM	PM	PM	*	*	PM	*	*	PM	*	*
Utica	*	PC	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Warren	*	*	*	PM	*	PC	*	*	PM	PM	PM	PM	PM	PM	*	*	PM	*	*	PM	*	*
Wayne	*	*	PC	*	*	*	*	*	PM	*	PM	PM	PM	PC	*	*	PM	*	*	PC	*	*
W Bloomfield	*	*	*	PC	*	PM	*	PC	PM	PM	PM	PM	PM	PM	*	*	PC	*	*	PM	*	*
Wyandotte	*	*	*	*	*	*	*	*	*	PM	PM	PM	PM	PM	PC	*	*	*	PC	*	PM	*
Ypsilanti		PC	*	PC	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*

DETROIT/PONTIAC ZONES (CONT'D)

Calling Areas	Milford/White Lake	Mount Clemens	New Baltimore	New Boston	New Haven	Northville	Ortonville	Oxford	Plymouth	Pontiac	Rochester	Rockwood	Romeo	Romulus	Roseville	Royal Oak	Saline	South Lyon	Southfield	Trenton	Troy	
Serving Areas																						
Ann Arbor	*	*	*	*	*	*	*	*	PC	*	*	*	*	*	*	*	PC	PC	*	*	*	*
Auburn Heights	*	*	*	*	*	*	*	PM	*	PC	PC	*	*	*	*	*	*	*	*	*	PC	*
Birmingham	*	*	*	*	*	*	*	*	*	PC	*	*	*	*	PM	PC	*	*	PC	*	PC	*
Center Line	*	*	*	*	*	*	*	*	*	*	*	*	*	*	PC	PC	*	*	PM	*	PM	*
Detroit																						
Area 1	*	*	*	*	*	*	*	*	*	*	*	*	*	PM	PM	PM	*	*	PM	PM	PM	*
Area 2	*	*	*	*	*	*	*	*	*	*	*	*	*	*	PC	PM	*	*	PM	PM	PM	*
Area 3	*	*	*	*	*	*	*	*	*	*	*	*	*	*	PC	PC	*	*	PM	PM	PM	*
Area 4	*	*	*	*	*	*	*	*	*	*	*	*	*	PM	PM	PC	*	*	PC	PM	PM	*
Area 5	*	*	*	*	*	*	*	*	*	*	*	*	*	PM	PM	PM	*	*	PC	PM	PM	*
Area 6	*	*	*	*	*	*	*	*	*	*	*	*	*	PC	PM	PM	*	*	PM	PM	PM	*
Farmington	*	*	*	*	*	PC	*	*	*	*	*	*	*	PM	*	PM	*	*	PC	*	PM	*
Livonia	*	*	*	*	*	PC	*	*	PC	*	*	*	*	PM	*	PM	*	*	PM	PM	PM	*
Mt. Clemens	*	PC	PC	*	PC	*	*	*	*	*	*	*	*	*	PC	*	*	*	*	*	*	*
Northville	*	*	*	*	*	PC	*	*	PC	*	*	*	*	*	*	*	*	PC	*	*	*	*
Plymouth	*	*	*	*	*	PC	*	*	PC	*	*	*	*	*	*	*	*	PC	*	*	*	*
Pontiac	PC	*	*	*	*	PC	PC	*	PC	PC	*	*	*	*	*	*	*	*	*	*	*	*
Rochester	*	*	*	*	*	*	*	PM	*	PC	PC	*	PM	*	*	*	*	*	*	*	PC	*
Romulus	*	*	*	PC	*	*	*	*	*	*	*	*	*	PC	*	*	*	*	PM	PM	*	*
Roseville	*	PC	*	*	*	*	*	*	*	*	*	*	*	*	PC	PM	*	*	PM	*	PM	*

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
 Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

Royal Oak	*	*	*	*	*	*	*	*	*	*	*	*	*	*	PM	PC	*	*	PC	*	PC	
Southfield	*	*	*	*	*	*	*	*	*	*	*	*	*	*	PM	PM	PC	*	*	PC	*	PM
Trenton	*	*	*	*	*	*	*	*	*	*	*	PC	*	*	PM	*	*	*	*	*	PC	*
Troy	*	*	*	*	*	*	*	*	*	*	PC	*	*	*	PM	PC	*	*	PM	*	PC	
Utica	*	PC	*	*	*	*	*	*	*	PC	*	*	*	*	*	*	*	*	*	*	PM	PC
Wayne	*	*	*	*	*	*	*	*	PC	*	*	*	*	PC	*	PM	*	*	PM	PM	*	
W Bloomfield	*	*	*	*	*	*	*	*	*	PC	*	*	*	*	*	PM	*	*	PC	*	PM	
Wyandotte	*	*	*	PC	*	*	*	*	*	*	*	PC	*	PC	*	PM	*	*	*	PC	*	
Ypsilanti	*	*	*	*	*	*	*	*	PC	*	*	*	*	*	*	*	PM	*	*	*	*	

DETROIT/PONTIAC ZONES (CONT'D)

Calling Areas	Walled Lake	Warren	Washington	Wayne	West Bloomfield	Willis	Whitmore Lake	Wyandot	Ypsilanti
Serving Areas									
Ann Arbor	*	*	*	*	*	*	PC	*	PC
Auburn Heights	PM	*	*	*	*	*	*	*	*
Birmingham	*	PM	*	*	PC	*	*	*	*
Center Line	*	PC	*	*	PM	*	*	*	*
Detroit									
Area 1	*	PM	*	PM	PM	*	*	PM	*
Area 2	*	PM	*	*	*	*	*	PM	*
Area 3	*	PM	*	PM	PM	*	*	PM	*
Area 4	*	PM	*	PM	PM	*	*	PM	*
Area 5	*	PM	*	PM	PM	*	*	PM	*
Area 6	*	PM	*	PC	PM	*	*	PC	*
Farmington	PC	PM	*	PM	PC	*	*	*	*
Livonia	*	PM	*	PC	PM	*	*	PM	*
Mt. Clemens	*	PC	PC	*	*	*	*	*	*
Northville	PC	*	*	*	*	*	*	*	*
Plymouth	*	*	*	PC	*	*	*	*	PC
Pontiac	PC	*	*	*	PC	*	*	*	*
Rochester	*	*	PC	*	*	*	*	*	*
Romulus	*	*	*	PC	*	*	*	PC	*
Roseville	*	PC	*	*	*	*	*	*	*
Royal Oak	*	PC	*	PM	PM	*	*	PM	*
Southfield	*	PM	*	PM	PC	*	*	*	*
Trenton	*	*	*	PM	*	*	*	PC	*
Troy	*	PC	*	*	PM	*	*	*	*
Utica	*	PC	PC	*	*	*	*	*	*
Warren	*	PC	*	*	PM	*	*	*	*
Wayne	*	*	*	PC	PM	*	*	PM	PC
W Bloomfield	PC	PM	*	PM	PC	*	*	*	*
Wyandotte	*	*	*	PM	*	*	*	PC	*
Ypsilanti	*	*	*	PC	*	PC	*	*	PC

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

3.1.2 Local Line - Business: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

Service is classified as business service where the use is primarily or substantially of a business professional, institutional, or otherwise occupational nature.

3.1.2.1 Standard Features: Each Local Line Customer is provided with standard features, including Touch Tone, as part of their service.

3.1.2.2 Local Line Rates and Charges: A Local Line Customer may choose Per Minute/Per Call or Flat with Cap-Line calling option. Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 3.1.2.2.1, 3.1.2.2.2 and 3.1.2.2.4, respectively.

3.1.2.2.1 Non-Recurring Charges

Line Connection Charge (per line)	\$15.00
Account Setup	\$ 0.00 (per account)
Account Changes Moves, Changes, Additions (per change)	\$23.00
Account Changes (per billing record change)	\$ 6.50
PIC-2 Change (per line) (Facilities Based Customer)	\$ 1.49
Line Restoral Charge (per line)	\$20.00

(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge (per line)	\$23.00
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(Applies for line restoral after Customer-initiated suspension.)

Order Expedite Charge (per line)	\$25.00
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Due Date Change (per occurrence)	\$10.00
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3.1.2.2.2 Monthly Recurring Charges
Local Line - Line Charge (per line)

Plan 1:

Per Minute/Per Call Options

Detroit: \$17.00

Grand Rapids: \$17.00

Lansing/Traverse City: \$17.00

Flat with Cap-Line1/2

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

Detroit:	\$45.00
Grand Rapids:	\$50.00
Lansing/Traverse City:	\$45.00
Plan 2:3	
Metered:	\$17.00
Flat:	\$46.00

Optional Features:

Interim Local Number Portability: (per number):	\$0.00
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1 For Cap with Flat-Line provision, see Section 3-3.1.6, herein.

2 Effective March 1, 2001, this calling option will not be available to new subscribers.

3 For Customers who reside within Zone 1 of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines.

3.1.2.2.3 Usage Rates - The rates in Section 3.1.4 will apply.

3.1.3 Local Trunk - Business: Local Trunk(s) provide Customers with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks can be provisioned as either analog* or digital and will be provided in the following manner:

3.1.3.1 Local Trunk-Basic: Local Trunk- Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

3.1.3.1.1 One-Way Outbound: Provides the Customer with a single analog* connection which is restricted to carry outbound traffic only.

3.1.3.1.2 One-Way Inbound or Two-Way: Provides the Customer with a single analog* or digital connection which can carry one-way inbound or two-way traffic.

* Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

3.1.3.1.2.1 Features: Optional features are available to local trunk basic customers

3.1.3.1.3 Local Trunk-Basic Rates and Charges: A Local Trunk - Basic Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 3.1.3.1.3.1, 3.1.3.1.3.2 and 3.1.3.1.3.3, respectively.

3.1.3.1.3.1 Non-Recurring Charges

Line Connection Charges (per Trunk)	\$20.00
Account Setup (per account)	\$0.00
Account Changes (Moves, Changes, Additions) (per change)	\$23.00
Account Changes (Per Billing Record Change)	\$6.50

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

PIC-2 Change \$1.49
(Per line)
(Facilities Based Customer)

Line Restoral Charge \$20.00
(per trunk)

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service \$23.00
Restoral Charge
(per trunk)

(Applies for trunk restoral after Customer-initiated suspension.)

Order Expedite Charge (per line) \$25.00

Due Date Change (per occurrence) \$10.00

T-1 Order Expedite Charge (per T-1) \$600.00

Local T-1 Installation Charge (per T-1) \$200.00

3.1.3.1.3.2 Monthly Recurring Charges
Local Trunk - Basic
(per Trunk)

Per Minute/Per Call Options \$13.50
Flat with Cap-Trunk* \$79.00

Optional Features:
Interim Local Number
Portability (per number) \$0.00

* For Flat with Cap-Trunk provision, see Section 3-3.1.7, herein.

* Effective March 1, 2001, this calling option will not be available to new subscribers.

3.1.3.1.3.3 Usage Rates: The rates in Section 3.1.4 will apply.

3.1.3.2 Local Trunk - Direct Inward Dialing (DID): Provides the Customer with a single analog* connection which can carry one-way, inbound traffic.

* Effective April 1, 2001, analog DID service will not be available to new subscribers.

* Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

3.1.3.2.1 Direct Inward Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Additional monthly charges will apply, as specified in Section 3.1.3.2.2.2.

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

3.1.3.2.2 Direct Inward Dialing Rates and Charges: A Customer who orders a Local Trunk-DID trunk will be charged applicable Non-Recurring Charges and Monthly Recurring Charges as specified in Sections 3.1.3.2.2.1 and 3.1.3.2.2.2.

3.1.3.2.2.1 Non-Recurring Charges

Installation:

First 20 DID Numbers	\$5.00
Each Add'l 20 DID Numbers (up to 1000)	\$5.00
Line Connection (per DID Trunk)	\$20.00
Account Setup (per account)	\$0.00
Account Changes (Moves, Changes, Additions) (per change)	\$23.00
Account Changes (per Billing Record change)	\$6.50
Line Restoral Charge (per Trunk)	\$20.00

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge (per Trunk)	\$23.00
---	---------

(Applies for trunk restoral after Customer-initiated suspension.)

Order Expedite Charge (per line)	\$25.00
----------------------------------	---------

Due Date Change (per occurrence)	\$10.00
----------------------------------	---------

T-1 Order Expedite Charge (per T-1)	\$600.00
-------------------------------------	----------

Local T-1 Installation Charge (per T-1)	\$200.00
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3.1.3.2.2.2 Monthly Recurring Charges

Local Trunk - DID (per trunk) ¹	\$22.25
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DID number charge (per 20 numbers)	\$4.25
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(Per block of 1000 numbers after an initial

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
 Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

purchase of 2000 numbers in a Metropolitan Statistical Area (MSA) from a single Company switch.)² \$2,000.00

Rates for a volume of Numbers greater than 1000 will be provided on an Individual Case Basis.³

- 1 A monthly recurring charge of \$12.50, per channel, will apply when a Customer orders a Local Trunk - Digital Interface, which is provided on a non-regulated basis.
- 2 This charge applies to orders placed on or after December 16, 2000.
- 3 Effective December 16, 2000, rates for a volume of Numbers greater than 1000 will no longer be provided on an Individual Case Basis.

3.1.3.3 Local Trunk - 2 Way Direct: Provides the customer with a two-way direct dial digital or analog* connection which can carry both inbound and outbound traffic and the ability to route a block of numbers to a trunk group, receive outpulsed digits on calls incoming through that trunk group and make outgoing calls using the same numbers.

* Effective April 1, 2001, analog 2 Way Direct service will not be available to new subscribers.

3.1.3.3.1 2 Way Direct Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Non-Recurring Charges and Monthly Recurring Charges will apply, as specified in Sections 3.1.3.3.4 and 3.1.3.3.5.

3.1.3.3.2 2 Way Direct Rates and Charges: A Customer who orders a Local Trunk will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Usage Charges as specified in Sections 3.1.3.3.4, 3.1.3.3.5 and 3.1.4.

3.1.3.3.3 Features: Standard and Optional Features are available to Local Trunk - 2 Way Direct customers.

Optional Features Monthly Recurring Charge
 Interim Number Portability (ILNP)

3.1.3.3.4 Non-Recurring Charges:	
First 20 DID Numbers	\$5.00
Each Add'l 20 DID Numbers (up to 1000)	\$5.00
Line Connection (Per DID Trunk)	\$20.00
Account Setup (per account)	\$0.00
Account Changes (Moves, Changes, Additions) (per change)	\$3.00
Account Changes (per Billing Record change)	\$6.50
Line Restoral Charge (per Trunk)	\$20.00

Effective October 1, 2018

Per Call
\$0.09

3.1.4.2 Per Minute Rate: The following rates will be applied on a per minute basis. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

Peak Rates:	1st Minute	Additional Minutes
\$0.066	\$0.066	

Off-Peak Rates:	1st Minute	Additional Minutes
\$0.044	\$0.044	

3.1.5 Non-routine Installation: At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

3.1.6 Flat with Cap-Line:* Any customer who exceeds the equivalent of 5,000 minutes multiplied by the number of lines during a billing cycle will be billed for each additional minute at the following rate. Flat with Cap-Line is available in the Detroit per call zone only, calls beyond the zone will be billed at the measured service per minute rate.

Additional Minute: \$0.015

* Effective March 1, 2001, this calling option will not be available to new subscribers.

3.1.7 Flat with Cap-Trunk:* Any customer who exceeds the equivalent of 10,000 minutes multiplied by the number of trunks during a billing cycle will be billed for each additional minute at the following rate. Flat with Cap-Trunk is available in the Detroit per call zone only, calls beyond the zone will be billed at the measured service per minute rate.

Additional Minute: \$0.015

* Effective March 1, 2001, this calling option will not be available to new subscribers.

3.1.8 Miscellaneous Service Offerings

3.1.8.1 LD and Local Online Calling Plan

Effective January 1, 2003, the LD and Local Online Calling Plan will not be available to new subscribers.

3.1.8.1.1 Eligibility: To be eligible for this plan, the customer:

- must subscribe to this plan via a Company-designated Internet site;
- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the LD and Local Online Calling Plan as described in the companion business service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, Tariff F.C.C. No. 6 ("Companion Interstate Service") and must subscribe to LD and Local Online Calling Plan offered in the MCI Communications Services, Inc. d/b/a Verizon Business Services P.U.C.O. Tariff No. 2 ("Companion Intrastate Service");
- may not receive service under a Special Customer Arrangement.

Effective October 1, 2018

3.1.8.1.2 Definitions: For the purposes of this service, the following definitions apply:

"Eligible Local Service" is defined as Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local Trunk-ISDN/PRI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the tariff containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the tariff containing the Companion Interstate Service.

3.1.8.1.3 Non-Recurring Charges

The following non-recurring charges will apply for Local Line Connection charge, Local Trunk Line Connection charge and Local ISDN-PRI T-1 Installation Charge:

Local Line (Per Line):	\$50.00
Local Trunk-Basic, Local Trunk-DID or Local Trunk-2 Way Direct (Per Trunk):	\$50.00
Local ISDN-PRI (Per T-1):	\$1,000.00

3.1.8.1.4 Monthly Recurring Charges: A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offerings A and B are available on a per-Local Line basis and Offerings C and D are on a per-Local Trunk basis. The following Monthly recurring charges apply:

Offering	Monthly Recurring Charge (per line or per trunk)
A	\$29.00
B	\$49.00
C	\$49.00
D	\$69.00

3.1.8.1.5 Benefits: Upon installation of local service and Companion Intrastate Service and Companion Interstate Service the customer will receive an allotment of minutes per monthly period, as follows, that may be used for Eligible Local Service in that monthly period based on Offering:

Offerings	Allotment (Minutes)
A	1,000
B	2,000
C	2,000
D	3,000

Customers whose usage exceeds this allotment in any monthly period will be charged \$0.017 per minute for Eligible Local Service that exceeds the allotment. When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.017 per minute for Eligible Local Service for the portion of the call occurring after completion of the allotment.

For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the

Effective October 1, 2018

allotment will be prorated for that billing cycle. Eligible Local Service will be billed in 60-second increments.

3.1.8.1.6 Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other services offerings under this tariff:

- For existing customers who disconnect only LD and Local Online Calling Plan under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff and F.C.C No. 6 to which the customer was subscribed at the time of subscription to plan service.
- For existing customers who disconnect from plan service under this tariff and Companion Intrastate Service, the Companion Interstate Service will terminate. Customers will then be automatically re-subscribed to the service offering under F.C.C. No. 6 to which the customer was subscribed at the time of subscription to plan service.
- For new customers who disconnect only plan service under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then be automatically subscribed to MCI On-Net Services under F.C.C No. 6 and MCI On-Net Voice Service under MCI Communications Services, Inc. d/b/a Verizon Business Services.
- For new customers who disconnect plan service under this tariff and Companion Intrastate Service, the Companion Interstate Service under F.C.C. No. 6 and plan service under this tariff will terminate. Customers will then be automatically subscribed to MCI On-Net Services under F.C.C No. 6 for interstate long distance.

3.1.8.1.7 Other Conditions: The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month. Charges under this plan will not be calculated in satisfaction of any volume requirement. Customers subscribing to this service may not receive the benefits of any discounts or promotions including any term plan discounts except for the Install Waiver Promotion.

3.1.8.2 Customer Guarantee

Offer: The Company will waive applicable early termination and underutilization charges under a term plan, if the Company, within 180 days of the date the Customer enters into a contract for the plan, receives written notification from the Customer that it wishes to discontinue the plan. For any Customer electing to discontinue service under a plan and timely notifying the Company of its intent, service will terminate under the plan 60 days after the date of receipt of the Customer notification. Customers who terminate under this guarantee will be billed and required to repay all credits, excluding installation credits received under the plan.

Eligibility: The following Customers who receive Company service provided under a contract entered into between August 1, 2002 and September 30, 2002: new Customers who enter into a new term plan with a term of service which equals or exceeds one year; and, existing Customers under a term plan with less than three months remaining in the term of service who extend the term for a period which equals or exceeds one year.

3.1.8.3 Local Satisfaction Guarantee Plan

The Company will offer the following plan to (a) new facilities based business customers who at time of plan enrollment order new Local Line service (Plan Service); and (b) existing facilities based business customers who order new Plan Service at time of promotion enrollment. To be eligible for this plan customers must subscribe to a new term plan with at least a one-year commitment.

Benefit: During the customer's first 90 days of service after installation, if the customer is dissatisfied for any reason with the Company's local service, the customer can cancel service under this plan without liability.

3.1.8.4 Loyal Customer Growth Plan

Effective October 1, 2018

The Company will offer the following plan to existing facilities-based business Customers:

Eligibility: The Customer must: 1) be an existing customer and have the Company's local exchange service for at least 6 months prior to enrollment in this promotion; 2) add new local exchange service provided by the Company; 3) be an existing subscriber to a Local On-Net Term Plan or On-Net Term Plan (Term Plan) and satisfy the Volume Commitment or pro rata portion at the time of promotion enrollment and satisfy the Volume Commitment throughout the duration of the Term Plan.

Definitions: For the purposes of this plan the following definitions apply.

Baseline Quarter: The total local usage and monthly recurring charges for the three months prior to Customer's enrollment in this plan.

First Credit Quarter: The total local usage and monthly recurring charges for the first, second and third months after Customer's enrollment in this plan.

Second Credit Quarter: The total local usage and monthly recurring charges for the fourth, fifth, and sixth months after Customer's enrollment in this plan.

Benefits: Eligible Customers enrolled in this plan may receive up to two credits based on quarter over quarter growth of local usage and monthly recurring charges between Baseline Quarter and the First Credit Quarter and the First Credit Quarter and the Second Credit Quarter as follows: (1) Customers whose local usage and monthly recurring charges increase up to 10 percent between the Baseline Quarter and the First Credit Quarter will receive a credit of 3 percent on the difference between the Baseline Quarter and the First Credit Quarter. Customers whose local usage and monthly recurring charges increase greater than 10 percent between the Baseline Quarter and the First Credit Quarter will receive a credit of 5 percent on the difference between the Baseline Quarter and the First Credit Quarter; and, (2) Customers whose local usage and monthly recurring charges increase up to 10 percent between the First Credit Quarter and the Second Credit Quarter will receive a credit of 3% on the difference between the First Credit Quarter and the Second Credit Quarter. Customers whose local usage and monthly recurring charges increase greater than 10 percent between the First Credit Quarter and the Second Credit Quarter will receive a credit of 5 percent on the difference between the First Credit Quarter and the Second Credit Quarter.

Other Conditions: Customers enrolled in this plan are not eligible to receive the benefits of the Local Express Promotion and must not subscribe through service under Special Customer Arrangement (SCA) Guide Type 6, 7 or 8 as described in the MCI's "Service Publication and Price Guide" located on the Company's website at www.worldcom.com.

3.1.8.5 Agent Program

Beginning March 1, 2004, the Agent Program will no longer be available to new subscribers.

3.1.8.5.1 Eligibility: To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering except for the Local Satisfaction Guarantee Plan, Local Nationwide One Plan and the Local Install Waiver Plan;
- may not receive service under any other term plan.

3.1.8.5.2 Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

3.1.8.5.3 Credits: During each monthly period of the term of service, the Customer will receive a credit equal to 10 percent of the standard tariffed monthly recurring charges (excluding features) and usage rates for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI service.

3.1.8.5.4 Optional Feature Package: The Customer will be charged \$10.00 monthly recurring charge for the following feature package:

Effective October 1, 2018

Includes Standard Features plus Call Waiting/Cancel Call Waiting; Call Transfer or 3 Way Calling (mutually exclusive); Call Forward Busy; Call Forward No Answer; Caller Id-Name and Number; Calling Party Number Delivery; Speed Dialing – 8.

3.1.8.5.5 Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

3.1.8.6 Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II

Beginning January 1, 2004, this offering will no longer be available to new subscribers.

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; "Companion Interstate Service") and must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C Tariff No. 1R ("Companion Intrastate Service");
- must subscribe to service under Special Customer Arrangement SCA Types 1, 2, 3, 4, 5, 6, 7, 8, 10, 11, or 12 as described in The Guide.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Sections 3-3.1.2.2, 3-3.1.3.1.3, 3-3.1.3.2.2, and 3-3.1.3.3.2.

Monthly Recurring Charges: A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per- T-1 basis. The following Monthly recurring charges apply:

Offering T-1)	Monthly Recurring Charge	(per line, trunk or
A	Plan 1: Detroit:	\$ 77.00
	Grand Rapids:	\$ 71.50
	Lansing/Traverse City:	\$ 60.50
	Plan 2:*	\$ 66.00
B		
	\$ 65.00	
C		
	\$1,540.00	

* For Customers who reside within Zone 1 of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines.

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

Features: Standard Features are provided to customers as part of their service. Optional features and applicable charges are also available. Blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service may be obtained at the following monthly recurring charges.

Monthly Recurring Charge DID/2 Way Direct Numbers (per each block of 20 numbers)	\$6.25
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Discounts: (Effective July 18, 2006, these discounts will no longer be available to new customers.)
These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Early Termination: Discontinuance of all services prior to the expiration of the committed term constitutes as discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to 25 percent of the average of the customer's highest 4 months of billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the unfulfilled term of service. If the terminated plan has been in effect for more than 18 months, only the most recent 18 months are included in the calculation of applicable termination charges.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff: For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C Tariff No. 1R, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C Tariff No. 1R will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C Tariff No. 1R.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C Tariff No. 1R, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under The Guide.

Other Conditions: Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts. Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only. The following disclaimers apply to Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II Line-based Service. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application.

Effective October 1, 2018

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.1.8.8 Verizon Business Services II Local Availability Enhancement Plan

Offer: Verizon Business Customers currently enrolled in an On-Net Term Plan are eligible to receive Verizon Business Services II Local Pricing as found in the Companion Local Tariffs. Customers adding Local service for the first time to their On-Net Term Plan with a minimum one-year term commitment are eligible to receive the benefits described in the following offerings: Verizon Business Services II Local and Verizon Business Services II Local and Long Distance.

Customers will receive the discounts under the term plan applicable to their agreement in lieu of any other term-based discount.

Eligibility: This plan applies only with respect to On-Net term plan customers who do not currently have Verizon Business as their Local Service Provider. In addition, plan only applies to new circuits of Verizon Business Services II service. Customers may not receive the benefits of non-promotional discounts or credits.

3.1.8.9 Verizon Loyalty Plus I Plan

Beginning July 1, 2007, the Verizon Loyalty Plus I Plan will no longer be available to new subscribers.

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company-provided service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub Installation Charge Waiver (Yes/No)	Company product	Service Unit	Credit Value
Voice	\$50	Y	Local Trunk Trunk	
			Local and Long Distance	

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

	Service Trunk Solution II Local T1	Trunk	\$50 T1 Circuit	Y \$500
Y	Local PRI		PRI Circuit	\$500
Y				

3.1.8.10 Verizon Loyalty Plus II Plan

Beginning February 1, 2007, this Plan will no longer be available to new subscribers.

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service “unit” (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company-provided service unit. The credits will be applied to the second full-month’s and the sixth full-month’s invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer’s Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company’s quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company’s “Service Publication and Price Guide” (The Guide) located on the Company’s website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub Installation Charge Waiver (Yes/No)	Company product	Service Unit	Credit Value
Voice	\$50	Y	Local Trunk	Trunk
	Y		Local and Long Distance Service Trunk Solution II Local T1	Trunk \$50 T1 Circuit \$500
	Y		Local PRI	PRI Circuit \$500
	Y			

3.1.8.11 Verizon Loyalty Plus III Plan

Beginning August 1, 2006, the Verizon Loyalty Plus III Plan will no longer be available to new subscribers.

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service “unit” (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company-provided service

Effective October 1, 2018

unit. The credits will be applied to the second full-month's, sixth full-month's and twelfth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan. Customer may enroll any eligible service unit, but any individual unit may be enrolled only once.

Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub Installation Charge Waiver (Yes/No)	Company product	Service Unit	Credit Value
Voice	\$50	Local Trunk	Trunk	
		Local and Long Distance Service Trunk Solution II	Trunk	\$50
	Y	Local T1	T1 Circuit	Y \$500
	Y	Local PRI	PRI Circuit	\$500

3.1.9 Local Plus Program

Beginning January 1, 2004, Local Plus Program will no longer be available to new subscribers.

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in the Company's "Service Publication and Price Guide located on the Company's site at www.mci.com;
- must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions: Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features: Standard Features are provided to customers as part of their service. Optional

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
 Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

features and applicable charges are also available. Blocks of 20 DID numbers for Local

Trunk-DID and Local Trunk-2 Way Direct service may be obtained. Applicable monthly recurring charges will apply for blocks of 20 DID numbers as specified in Sections 3-3.1.3.2.2.2 and 3-3.1.3.3.5, herein.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified Sections 3-3.1.2.2.1, 3-3.1.3.1.3.1, 3-3.1.3.2.2.1, and 3-3.1.3.3.4.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line)			
Plan 1: Detroit:		\$54.00	\$54.00
	Grand Rapids:		
	Lansing/Traverse City:	\$54.00	
Plan 2:*			\$54.00
Local Trunks (Basic, DID and 2 Way Direct) (Per Trunk):			\$50.50
Local Trunks (Basic, DID and 2 Way Direct) (Per T-1):			\$895.00
Local ISDN-PRI (Per T-1):	\$895.00		
Feature Package 1:		unregulated	
Feature Package 2:		unregulated	

* For Customers who reside within Zone 1 of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines.

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Discounts: (Effective July 18, 2006, these discounts will no longer be available to new customers.) These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local Plus Program pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Early Termination: Discontinuance of all services prior to the expiration of the committed term constitutes as discontinuance of the plan, and the customer will be billed and required to pay an early termination charge equal to 25% percent of the average of the customer's highest 4 months of billed monthly charges incurred during the length of the term commitment multiplied by the number of months

Effective October 1, 2018

remaining in the unfulfilled term of service. If the terminated plan has been in effect for more than 18 months, only the most recent 18 months are included in the calculation of applicable termination charges.

3.1.10 Save Program

Beginning March 1, 2004, the Save Program will no longer be available to new subscribers.

Definitions: An existing customer is a customer who is receiving service under this tariff for at least 12 months prior to enrollment in this program.

Eligibility: To be eligible for this program, the customer:

- must be an existing facilities based business customer;
- must be in good standing;
- must bill at least \$50 in current charges in any one month prior to enrollment in this program;
- represent to the Company's satisfaction, as determined with the Company's sole discretion, that it will enter into another carrier's offer in absence of any further inducement from the Company to remain subscribed to Company services.

Benefits: After enrollment in this program, the Company will provide a one-time credit, not to exceed \$5,000, equal to the net monthly recurring charges billed during the first full invoice after the Company receives notification from the Customer that it wishes to discontinue all service (Program Credit).

Other Conditions: A Customer who discontinues all service within three months after receiving the Program Credit will be billed and required to repay the Program Credit. A customer will only be eligible to receive one Program Credit in any twelve-month period. Customer's receiving the benefits of this program are not eligible to receive the benefits of any promotional offering.

3.1.11 Business Advantage Program

Beginning January 1, 2004, Business Advantage Program will no longer be available to new subscribers.

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Types 6, 7, 8, 9, or 10 as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com;
- must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions: Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Features: The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply except for Feature Package 1 and Feature Package 2 monthly recurring charges are specified within this program.

Local Line Optional Features

Feature Package 1	Caller ID with Name and
Number	
Feature Package 2	Remote Call Forwarding*
Call Waiting/Cancel Call Waiting	Vanity Number

* Customers who subscribe to Local Line service via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 3-3.1.2.2.1.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

Local Line (Per line):

Plan 1:		\$40.00
Plan 2:*		\$40.00
Feature Package 1:	unregulated	
Feature Package 2:	unregulated	
Remote Call Forwarding	unregulated	

* For Customers who reside within Zone 1 of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines.

Discounts: (Effective July 18, 2006, these discounts will no longer be available to new customers.)

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Business Advantage Program pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Other Conditions: The following disclaimers apply to Business Advantage Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.1.12 Local and Long Distance-Line Solution Service

Beginning January 1, 2004, Local and Long Distance Line Solution will no longer be available to new subscribers.

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance-Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com; ("Companion Interstate Service") and must subscribe to the Business Unlimited Program offered in the MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R ("Companion Intrastate Service");
- must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 3-3.1.2.2.1.

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

Offering	Monthly Recurring Charge (Unlimited)
Plan 1:	\$60.00
Plan 2:*	\$60.00

* For Customers who reside within Zone 1 of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines.

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Sections 3-3.1.2.2.1 and 3.1.2.2.2 except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1	Caller ID with Name and Number
Feature Package 2	Remote Call Forwarding*
Call Waiting/Cancel Call Waiting	Vanity Number
Monthly Recurring Charge	
Feature Package 1	unregulated
Feature Package 2	unregulated
Remote Call Forwarding	unregulated

* Customers who subscribe to Local Line service via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Discounts: Effective July 18, 2006, these discounts will no longer be available to new customers.

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance-Line Solution Service pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

- For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.
- For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be

Effective October 1, 2018

automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

- For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R.

- For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C Tariff No. 1R, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide.

Other Conditions: Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts. Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only. The following disclaimers apply to Local and Long Distance-Line Solution Service Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.6 Local Service Term Plan

Customers who enroll in a Local Service Term Plan are eligible to receive the discounts described below on specific monthly recurring and usage charges based on the customer's term commitment. The customer must commit to service for a term of either one, two, or three years. The term of the Local Service Term Plan will commence no earlier than the first of the next billing month in which the customer subscribes to the plan. The customer will receive the following discounts in lieu of all other discounts or promotions except for the Local Customer Assurance Offer on the following recurring charges: Local Line, Local Trunk-Basic, Local Trunk-DID, 2 Way Direct, and usage charges.

Term Commitment	Discount
1 Year	10%
2 Year	15%
3 Year	20%
4 Year	20%
5 Year	20%

A plan will automatically renew for an equivalent term unless the customer provides written notification to cancel the MCI Local Service Term Plan. This notice must be received by MCI no more than 30 days after to the expiration of the term plan.

Cancellation or Discontinuance with Liability: Discontinuance of all Local Services furnished under the Local Service Term Plan prior to the expiration of the committed term constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge. The early termination charge will be equal to the customer's highest billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the customer's term plan.

A customer can terminate a term plan without liability if the customer enrolls in a new term plan with an expiration date later than the current term plans expiration date.

In addition, the following charges will be waived during the length of the commitment term:

Account Setup;
Account Changes (including Moves, Changes, Additions and Billing Record Changes);
Line Connection Charges (Local Line, Local Trunk-Basic and Local Trunk-DID);
Direct Inward Dialing (DID) Installation Telephone Number Charges;
DID Non-Recurring Installation Charges; and

Effective October 1, 2018

Digital Interface Non-Recurring Charge 2 Way Direct.

For customers that have enrolled in a networkMCI One long distance term plan or Special Customer Arrangement offered by MCI Telecommunications Corporation, the customer's term length may be coterminous with the networkMCI One or Special Customer Arrangement term of service. Accordingly, the customer's actual term may be of a shorter duration than the term commitment selected above. If the customer selects a term commitment greater than the term of service of the networkMCI One or Special Customer Arrangement, the cotermination provision shall not apply.

For those customers who subscribe to a networkMCI One term plan or Special Customer Arrangement, the early termination charges associated with that term plan or Special Customer Arrangement will apply in lieu of the charges specified above. In addition, customers will be required to repay any credits received as a result of enrolling in the term plan.

3.7 Verizon Business Services I

Beginning March 1, 2005, Verizon Business Services I will no longer be available to new subscribers.

3.7.4 Verizon Business Services I Local (Cont'd)

Monthly Charges:

Charges for Metered Service:

Plan I and Plan II Local Lines

Nationwide Metered Line: \$28.00

Nationwide Metered Line Local usage: \$0.0250/minute

Metered Feature Package (optional): \$19.00

3.8 Verizon Business Services Versatile T-1

Effective September 7, 2005, Verizon Business Services Versatile T1 will no longer be available to new subscribers and existing customers will no longer be able to place new orders.

Verizon Business Services Versatile T1 ("Versatile T1") is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet Dedicated Access, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

Eligibility:

- Customer must subscribe to service under a Verizon Business Services Agreement, Verizon Business Guide Type 17, with a minimum 1-year term commitment as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.mci.com.
- Customer must also subscribe to the Verizon Business Services Versatile T1 offering as described in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C Tariff No. 1R ("Companion Intrastate Service");
- Customer is not eligible to receive the benefits of any other program or promotion related to local, + long distance, conferencing or internet dedicated access services.

Benefits:

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits and a maximum 12 circuits will receive the monthly recurring charges detailed below.

Package B: Customers who subscribe to Versatile T1 service with a minimum 13 circuits and a maximum 18 circuits will receive the monthly recurring charges detailed below.

Package C: Customers who subscribe to Versatile T1 service with a minimum 19 circuits or a maximum 24 circuits will receive the monthly recurring charges detailed below.

Monthly Recurring Charges:

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

A monthly recurring charge applies to the Plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The following Monthly Recurring Charges apply:

Ann Harbor	Detroit/Lansing	
Package A:	\$550.00	\$575.00
Package B:	\$635.00	\$660.00
Package C:	\$800.00	\$825.00

Additional Benefits: In addition to the monthly recurring charge, customers will receive the benefits of the Companion Intrastate Service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R.

Non-Recurring Charges: Applicable non-recurring charges apply to services under the Verizon Business Services Versatile T1 as specified in Sections 3.1.3.1.3.1, 3.1.3.2.2.1, and 3.1.3.3.4. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

Features

DID blocks (block of 20): Nationwide rate of \$6.25 per month

The following local calling features are included at no additional charge:

Caller ID-Name & Number	Call Waiting	
Toll Blocking (per line)		
Complete Blocking for Caller ID	Three-Way Calling	Call Forwarding-
Busy		
Select Blocking for Caller ID	Call Transfer	
Call Forwarding-Don't Answer		
Call Forwarding Variable	900/976 Blocking	Voicemail
Speed Dial 8 or 30		

3.9 Verizon Business Services II (Cont'd)

Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

3.9.6 Local T1 Rewards Plan

Eligible customers, as defined below, who enroll in this plan and subscribe to facilities based Verizon Business Local T1 and/or PRI Service ("Plan Service") will receive a waiver of monthly recurring charges for Plan Service, applied to Customer's first, second (if eligible), and third (if eligible) invoice(s) following activation of Plan Service. In addition, customer will receive a waiver of DID block monthly recurring charges for the duration of the Customer's Verizon Services Agreement ("Agreement").

Term	Benefit
1 year Agreement.	Waiver of one month Plan Service and monthly recurring charges for DID blocks for duration of Agreement.
2 year Agreement	Waiver of two months Plan Service and monthly recurring charges for DID blocks for duration of Agreement
3+ year Agreement.	Waiver of three months Plan Service and monthly recurring charges for DID blocks for duration of Agreement.

Eligibility:

- New customers and existing customers who enroll in an Agreement and, for the first time, subscribe to Verizon Business Services I Local, Verizon Business Services I Local Line Solution, Verizon Business Services I Local and Long Distance, Verizon Business

Effective October 1, 2018

Services Local and Long Distance Line Solution, Verizon Business Services II Local or Verizon Business Services II Local and Long Distance in combination with Verizon Business Full Local T1/ PRI service;

- Existing Verizon Business Local customers enrolled in an Agreement having a three-year or greater term with a minimum of 12 months remaining who order additional Plan Service are eligible to receive a waiver of three months Plan Service;
- Existing Verizon Business Local customers enrolled in an Agreement having a two-year term commitment with a minimum of 12 months remaining who order additional Plan Service are eligible to receive a waiver of two months Plan Service;
- Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II and Verizon Loyalty Plus III on Plan Service; and
- Customers who subscribe to UNE-P, Local Lines, Trunk and Metered Rate service are not eligible.

3.9.7 Local T1/PRI Lit Building Plan

Beginning January 1, 2007, the Local T1/PRI Lit Building Plan will no longer be available to new subscribers.

Offer: Customer will receive a monthly recurring charge (Plan Charge) of \$595.00 for Local T1/PRI service.

Eligibility: Customer must:

- Be a new or existing customer adding new circuits into Lit Buildings;
- Be located and provision in a building connected via Company owned fiber to the Company's network (Lit Building);
- Receive service under Verizon Business Service II Local which receives the benefits of this plan under a term of service which equals or exceeds one year;
- Represent the Company's satisfaction, as determined with the company's sole discretion, that it would not permit conversion of facilities without further inducement; and
- Agree to allow the Company and its subcontractors and their respective employees and agents access to Customer or Authorized User premises at which service is being or will be provided (including access to associated equipment).

Other Conditions: Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, Verizon Loyalty Plus III, Local T1 Rewards and VBS II Local Availability Enhancement Plans or any discounts on the monthly recurring charges that receive the benefits of this plan.

3.9.8 LD Voice Package

Customer will pay the following flat rate monthly recurring charge ("MRC"), fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 20,000 minutes per month originating from a T1 or PRI purchased from Verizon.

Agreement Term	MRC*
One Year	\$725.00
Two Years	\$685.00
Three Years	\$650.00

* Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute in excess of 20,000 in a month.

Customer understands that the LD Voice Package is restricted in the following manner:

- (i) International long distance, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the LD Voice Package.
- (iii) Customer may not utilize the LD Voice Package in any call center environment or in connection with any such similar environment.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION OF THE LD VOICE PACKAGE BY VERIZON AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

Effective October 1, 2018

SUBSECTION B – MATERIAL PREVIOUSLY IN TARIFF NO. 27R.

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

4.1 Description

The following Local Service Options are offered:

Standard Business Line*
Standard Business Trunk*
Digital Business Line/Trunk Ports*
Digital Business Trunk*
Primary Rate Interface**
Intelenet Full Service T-1 Service*

Standard Line service is offered to Business Customers. All other local service options are offered to Business Customers only.

* Effective November 1, 2002, Standard Business Line, Standard Business Trunk, Digital Business Line/Trunk Ports, Digital Business Trunk, and Intelenet Full Service T-1 Service will no longer be available to new subscribers.

** Effective December 1, 2001, Primary Rate Interface will no longer be available to new subscribers.

4.1.1 MCImetro Local Standard Business Line Service

The MCImetro Local Standard Line provides a Business customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Standard Line Service provides a line-side connections to the MCImetro switch for the connection of customer provided wiring and terminal equipment such as station sets, facsimile machines, or key systems. Each MCImetro Local Standard Line has the following characteristics:

Terminal Interface: 2-wire or 4-wire, as specified by the Customer.

Signalling Type: Loop Start

Pulse Type: Dual Tone Multi-Frequency (DTMF) or Dial Pulse (DP)

Directionality: Two-way, In-Only, or Out-Only, as specified by the Customer.

The MCImetro Local Standard Line optionally may be equipped with Selective Call Screening, which prevents origination of toll calls other than Collect, Calling, and Billed to Third Party Calls.

The MCImetro Local Standard Line service arrangement is based upon a distributed switching architecture. This serving arrangement incorporates a shared transmission facility engineered to a P.01 or better grade of service from the Point of Connection to the centralized switch processor.

4.1.2 MCImetro Local Standard Trunk Service

MCImetro Local Standard Trunk Service provides a trunk-side connection to the MCImetro switch for the connection of customer-provided wiring to the customer's PBX or trunk-capable key system. Each MCImetro Local Standard Trunk Service has the following characteristics:

Terminal Interface: 2-wire or 4-wire, as specified by the Customer.

Signalling Type: Ground Start

Pulse Type: Dual Tone Multi-Frequency (DTMF), or Dial Pulse (DP), or Multi-Frequency (MF)

Effective October 1, 2018

Directionality: DID, DOD, or Two-way, as specified by the Customer (see 4.3.2.2, following, for DID rates)

4.1.3 MCImetro Local Digital Port

MCImetro Local Digital Ports provide a direct dedicated hardware connection to the MCImetro centralized switch processor. Digital Ports are provided at the digital DS-1 level and are time division multiplexed by MCImetro into 24 analog, voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. MCImetro Local Digital Services require a DS-1 transmission link between MCImetro's Primary Distribution Node and the Customer's premises.

Two types of MCImetro Local Digital Ports are offered: Digital Line Port and Digital Trunk Port

4.1.3.1 MCImetro Local Standard Trunk Service

MCImetro Local Digital Line Port Service provides a line-side connection to the MCImetro switch for the connection of a DS-1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 analog voice-grade telephonic communications channels. Customers may employ MCImetro Digital Line Ports (in conjunction with Customer-provided channel banks or other compatible equipment as needed) in order to connect terminal equipment such as station sets, facsimile machines, or key systems to the MCImetro switch. Each MCImetro Local Digital Line Port has the following characteristics:

Terminal Interface: DSX-1panel.

Each of the 24 analog voice-grade telephonic communications channels has the following characteristics:

Signalling Type: Loop Start

Pulse Type: Dual Tone Multi-Frequency (DTMF), or Dial Pulse (DP)

Directionality: Two-way, In-Only, or Out-Only, as specified by the Customer.

4.1.3.2 MCImetro Local Digital Trunk Port Service

MCImetro Local Digital Trunk Port Service provides a trunk-side connection to the MCImetro switch for the connection of a DS-1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 analog voice-grade telephonic communications channels. Customers may employ MCImetro Digital Line Ports (in conjunction with Customer-provided channel banks or other compatible equipment as needed) in order to connect PBX or trunk-capable key systems to the MCImetro switch. Each MCImetro Local Digital Trunk Port has the following characteristics:

Terminal Interface: DSX-1panel.

Each of the 24 analog voice-grade telephonic communications channels has the following characteristics:

Signalling Type: Ground Start

Pulse Type: Dual Tone Multi-Frequency (DTMF), or Dial Pulse (DP), Multi-Frequency (MF)

Directionality: DID, or DOD, or Two-way, as specified by the Customer
(see 4.3.2., following, for DID rates)

4.1.3.3 Primary Rate Interface Service

Effective December 1, 2001, Primary Rate Interface will no longer be available to new subscribers.

Primary Rate Interface, as defined by the International Telephone and Telegraph Consultative Committee (CCITT), divides the 1.544 Mbps T1 Digital Trunk facility into twenty-three 64 Kbps B-channels and one 64 Kbps D-channel. The B-channels carry voice and data at up to 64 Kbps, while the D-channel carries out of band Q.931 signaling for one or more Primary Rate links.

This service is provided by MCImetro over T1 point-to-point private line facilities. This service enhances the capabilities of the basic T1 digital trunk facility by allowing the user to control the individual channels of the T1 pipe. Channels of the T1 pipe can be used as 24 individual digital trunks each having 64 Kbps bandwidth.

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
 Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

4.3 MCImetro Local Rates*

Non-recurring and monthly recurring rates apply per MCImetro Local Service.

4.3.1 Non-Recurring Rates

The following non-recurring rates apply per MCImetro Local Service upon (a) installation of a new service; (b) transfer of an existing service to a different Point of Connection; or (c) a change from one type of service to a different type at the same or different location, such as a change from a Standard Trunk to Standard Line service or vice versa. Tariffed charges do not include unregulated functions such as inside wire and jack installation.

Connections

First Add'l**

MCImetro Standard Line

Business* \$40.00 \$20.00

MCImetro Standard Business Trunk* \$40.00 \$20.00

MCImetro Digital Business Line/Trunk Ports*

24 port facility \$500.00

MCImetro Primary Rate Interface***

24 port facility \$1,000.00

* Effective November 1, 2002, Standard Business Line, Standard Business Trunk, Digital Business Line/Trunk Ports, Digital Business Trunk, and Intelenet Full Service T-1 Service will no longer be available to new business subscribers.

** Additional lines of the same type as the first line, purchased at the same time and at the same Point of Connection as the first line.

*** Effective December 1, 2001, Primary Rate Interface will no longer be available to new subscribers.

4.3.2 Monthly Recurring Rates

Line Charges The following monthly recurring rates apply per MCImetro Local Standard Service:

Connections (All connections include touch-tone)

MCImetro Standard Business Line/Trunk per connection:*

Term Plan Monthly Recurring Charge

Month-to-Month \$12.80 Per circuit

1Year \$12.50 Per circuit

2Year \$12.25 Per circuit

3Year \$11.75 Per circuit

5Year \$11.25 Per circuit

MCImetro Standard Line

Month-to-Month 1 Yr. 2 Yr. 3 Yr. 5 Yr.

Flat \$12.70 \$12.38 \$12.07 \$11.74 \$11.43

Measured \$ 9.90 \$ 9.65 \$ 9.40 \$ 9.10 \$ 8.41

MCImetro Digital Line/Trunk*

Term Plan Monthly Recurring Charge

24 Port Facility \$75.00 Per T-1

Month-to-Month \$ 9.50 Per circuit

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
 Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

1Year	\$ 8.75 Per circuit
2Year	\$ 7.90 Per circuit
3Year	\$ 6.85 Per circuit
5Year	\$ 6.45 Per circuit

MCImetro Primary Rate Interface**

Monthly Recurring Charge

Term Plan	1st DS-1	2nd DS-1	3rd & Subsequent DS-1's
Month-to-Month	\$300.00	\$200.00	\$150.00
1Year	\$250.00	\$150.00	\$100.00
2Year	\$225.00	\$125.00	\$ 75.00
3Year	\$200.00	\$100.00	\$ 50.00
5Year	\$150.00	\$ 75.00	\$ 35.00

* Effective November 1, 2002, Standard Business Line, Standard Business Trunk, Digital Business Line/Trunk Ports, Digital Business Trunk, and Intelenet Full Service T-1 Service will no longer be available to new business subscribers.

** Effective December 1, 2001, Primary Rate Interface will no longer be available to new subscribers.

Introductory Bonus Credit

A \$.95 credit applies to standard business line and digital business line connections when the customer orders service through 1995.

Early Termination Penalty

If the customer terminates their term plan prior to its completion, the customer will be responsible for reimbursing MCImetro for 65 % of the connection charges (including the Federal Line Charge) for the number of months remaining on the term plan contract.

4.3.3 DID Trunk and Station Number Charges

The following rates apply for equipping MCImetro Local Standard Trunks or Digital Trunk Ports for Direct Inward Dialing service, and for assignment of station numbers.

Installation	Monthly Rates	Charge
DID Initial Service Setup	N/A	\$500.00
Per DID-Equipped Trunk		
One-way	\$7.50*	\$30.00**
Two-way	\$5.00*	
Each group of 20		
DID Station Numbers	\$4.00	\$25.00*

* Does not apply to MCImetro Primary Rate Interface Service.

** Does not apply if this capability is ordered at the time of initial service installation.

If two-way DID service is provided to a customer location, all lines serving that location must be equipped for two-way DID service.

4.4 Local Message Charges

A local message charge as stated below applies to each competed call within the Customer's Local Calling Area, regardless of distance, duration, or time of day:

	Per Call	Monthly Local Call Usage	Retroactive Volume Discounts
Business Customers	\$0.08	\$0 - \$999.99	0%

Effective October 1, 2018

4.5 Interzone Message Charges

Basic Rate Schedule - Applies to each Interzone Call and to all time periods

\$0.10 per minute

30 second call minimum,

6 second increments

4.7 Customer Owned Coin Operated Telephone Service (COCOTS)

4.7.1 Description

A. Customer-owned coin-operated telephone service (COCOTS) provides a business one-party measured rate exchange service to be used with a customer-owned, coin-operated telephone set.

B. COCOTS is the only service available for use with customer-provided, coin-operated telephone sets.

C. COCOTS will be provided only where facilities are available.

D. COCOTS provides for outgoing and incoming calling.

E. Selective call screening is provided where facilities are available.

F. Directory listings are available as regularly provided with business service.

4.7.2 Use of Service by the Customer

A. As in the case of other business services provided by MCImetro, telecommunications services may be resold or shared by the Customer when used with COCOTS. The total call charge to a User for a resold call must be collected from the User by the Customer.

B. The Customer shall be solely responsible for the provision, installation, operation, and maintenance of the COCOTS set and for all aspects of business relations with its Users concerning operation of, and service difficulties associated with use of, the COCOTS set, including refunds.

4.7.3 Regulations

A. Customer-provided equipment may be used with COCOTS subject to Part 68 of the FCC's rules and regulations and the provisions of MCImetro's tariffs.

B. The Customer shall provide to MCImetro the FCC registration number and ringer equivalence number for the registered COCOTS set before connecting the set to the network. The Customer shall also provide the universal service order code (USOC) of the MCImetro-provided jack required.

C. The Customer assumes sole responsibility for compliance with all local, state, and federal regulations governing the provision and use of COCOTS sets. The COCOTS set shall comply with those requirements.

D. Except as modified by this section, the service area, rates, regulations, and other terms and conditions of service for COCOTS are the same as those applicable to MCImetro Local Standard Business Line Customers in the exchange or zone in which the COCOTS set is located, including all applicable business local message charges specified elsewhere in this tariff, and all directory assistance charges, interzone and message toll service charges specified in other tariffs of MCImetro.

E. COCOTS must be provided with selective call screening except where facilities for such screening are not available.

F. MCImetro is not responsible for malfunctions of Customer-owned sets or other

Effective October 1, 2018

Customer-provided equipment, or for misdirected calls, disconnects, or other service problems caused by the use of Customer-owned equipment.

G. The Customer shall prominently display at each COCOTS set the name of the owner or agent responsible for the service and the procedure for reporting service difficulties and obtaining coin refunds.

H. Where a COCOTS has additional jacks or other arrangements that could be used for the connection of an extension telephone set, the Customer must prominently display at the COCOTS set location a sign to advise users that an extension telephone may be connected and that the conversation may be heard by others. This requirement is waived if arrangements are made to automatically prevent a third party from listening on an extension telephone.

4.8 Promotional Waivers Non-Recurring Charges

Non-recurring service charges for the services listed in this section may be waived by the Company for promotional purposes, for periods not to exceed one year. Customer orders for the service which are completed or taken during the promotional period will qualify for the service charge waiver.

4.9 Public Telephone Service

4.9.1 Description

A. Public Telephones are provided for the use of the general public in making outgoing calls. They are not provided for joint use by the general public and by the occupant of the premises for the conduct of business.

B. Public Telephone Service is provided at the option of the company at locations selected by the Company as suitable and necessary for furnishing service to the general public. Preference is given to locations which are attractive and conveniently accessible, which produce adequate revenue and which provide protection for users of the service as well as for the Company's property.

C. The Network Interface for this service is the Public telephone set. It may be necessary to provide interior wiring for the customer; in such cases the wiring is considered to be the property of the Company and the Company will maintain this wiring for the period of service.

D. The Company will install its standard signs, as necessary, to direct patrons to the telephone.

E. Public Telephones are ordinarily connected to individual lines.

F. Additional telephone sets or Directory Listings are not provided with Public Telephone Service.

G. Service Charges do not apply for establishment of Public Telephone Service.

4.9.2 Message Charges from Public and Semipublic Telephones Customer Dialed Calls:

A. A \$.025 charge applies for each customer dialed Station-to-Station call within the local calling areas as defined in Section 5.

B. Toll and Interzone charges may be billed and are the responsibility of the customer.

SECTION 5 - DESCRIPTION OF ZONE SERVICE AREAS

A description of the Lansing, Traverse City, Grand Rapids, Holland and Zeeland Exchange Areas and associated Zone Service areas for Ada, Alto, Byron Center, Caledonia, Dorr, Dutton, Grand Rapids, Grattan, Hudsonville, Jamestown, Lowell, Marne, Moline, Rockford and Sparta are provided on the accompanying pages.

5.1 Local Calling Areas in the Grand Rapids District Exchange

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
 Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

The table below shows the local calling area applicable for messages between Zones of the Grand Rapids District Exchange*. Calls between zones indicated by the letter "A" are local calls, and the rates in Section 4.4 apply. The letter "B" indicates interzone rates apply, as contained in Section 4.5, a dash "-" indicates intraLATA toll rates apply, as contained in Tariff M.P.S.C. No. 4 R.

A	A	B	C	D	D	G	G	H	J	L	M	M	R
D	S	Y	A	O	U	R	R	U	A	O	A	O	O
A	P	R	L	R	T	A	A	D	M	W	R	L	C
O	A	E	R	T	N	T	S	E	E	N	I	K	R
N	D		O	D	T	O	S	L	E	N	F	T	
O		N		A	N	T	L		E	O	A		
C	N			R	N	V	O				R		
E	I			A		I	W				D		
N	A			P		L	N						
T				I		L							
E				D		E							
R				S									
Ada			A	A	B	B	B	A	A	B	B	B	A
	B	B	A	B									
Alto			A	A	B	A	B	A	A	B	-	-	A
	-	B	B										
Byron Center		B	B	A	B	A	A	A	-	A	A	-	B
	A												
Caledonia			B	A	B	A	B	A	A	-	B	B	B
	-	A	-										
Dorr			B	B	A	B	A	B	A	-	B	A	-
	-	A	-										
Dutton			A	A	A	A	B	A	A	B	B	B	B
	B	A	B										
Grand Rapids		A	A	A	A	A	A	A	A	A	A	A	A
	A	A	A										
Grattan		B	B	-	-	-	B	A	A	-	-	A	-
	-	A	B										
Hudsonville			B	-	A	B	B	B	A	-	A	A	-
	A	B	-										
Jamestown			B	-	A	B	A	B	A	-	A	A	-
	B	B	-										
Lowell			A	A	-	B	-	B	A	A	-	-	A
	-	-	B										
Marne			B	-	B	-	-	B	A	-	A	B	-
	A	-	B	A									
Moline			B	B	A	A	A	A	A	-	B	B	-
	-	A	-										
Rockford		A	B	-	-	-	B	A	A	-	-	B	B
	-	A	A										
Sparta			B	-				-	A	B			-
	A		A										

* A description of each zone is included in the following pages.

5.2 Extended Area Service

In addition to the areas noted above, local service as defined in Section 4 is also permitted between the following exchanges:

Effective October 1, 2018

Grand Rapids District Exchange

Alto - Clarksville
Caledonia - Middleville
Dorr - Wayland
Grand Rapids - Allendale
Grand Rapids - Conklin
Grand Rapids - Coopersville
Marne - Allendale
Marne - Conklin
Marne - Coopersville
Moline - Wayland
Rockford - Cedar Springs
Sparta - Casnovia
Sparta - Cedar Springs
Sparta - Conklin
Sparta - Kent City

Other Local Exchange Areas

Holland - Borculo, Hamilton, Swagatuck, Zeeland
Zeeland - Borculo, Drenthe, Holland
Lansing - Bath, DeWitt, Dimondale, Eaton Rapids, Grand Ledge, Holt, Laingsburg, Mason, Perry,
Pottersville, Shaftburg, Williamston
Traverse City - Elk Rapids, Glen Lake, Interlochen, Kingsley, Lake Ann, Lake Leelanau, Old Mission,
Suttons Bay, Williamsburg

SECTION 6 - INTELENET EXCHANGE ACCESS SERVICE

Effective November 1, 2002, Intelenet Exchange Access Service will no longer be available to new subscribers.

6.1 INTELENET FULL SERVICE T-1

6.1.1 Intelenet (Full Service T-1 Service) provides a Customer with a digital connection operating at 1.544 Mbps which is time division of multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signaling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX-1 panel.

6.2 RATES AND CHARGES

Non-recurring and monthly rates apply as follows:

A. Intelenet Full Service T-1

Non-Recurring	Monthly Recurring		
12 Multi-Use Channels*	\$526.00		\$300.00
16 Multi-Use Channels	\$526.00		\$400.00
20 Multi-Use Channels	\$526.00		\$500.00
24 Multi-Use Channels	\$526.00		\$600.00

* Multi-Use is defined as an inbound, outbound, or bi-directional channel where available; monthly recurring and non-recurring charges include the Digital Trunk Facility.

SECTION 7 - ON-NET LOCAL EXCHANGE SERVICE (Cont'd)

7.1 On-Net Local Exchange Service

On-Net Local Exchange Service is a facilities-based local exchange business service that provides a Customer with the ability to connect to the Company's switching network which enable the Customer to:

Effective October 1, 2018

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access to enhanced 911 Emergency service;
- access the interexchange carrier selected by the Customer for inter LATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance for the local calling area;
- place or receive calls to toll-free telephone numbers;
- access to Telecommunications Relay Service.

The Company's service cannot be used to originate calls to other telephone companies caller-paid information services (e.g. 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

7.1.3 Local Line: Local Line provides the Customer with a single, voice-grade communication channel that can be used to place or receive one call at a time. Each line will include a telephone number.

7.1.3.1 Features: Each Local Line Customer is provided with standard features, including Touch Tone, as part of their service. Optional Features are also available.

7.1.3.2 Local Line Rates and Charges: A Local Line Customer will be charged the following applicable non-recurring and recurring charges. Customers who elect the Flat with Cap Option are subject to the minute cap as specified in Section 7.1.8, herein.

7.1.3.3 Non-Recurring Charges

All Serving Areas:

Local Line Connection Charge (per line): \$15.00

7.1.3.4 Recurring Charges

Grand Rapids Serving Areas:

Flat with Cap Option \$50.00

Lansing /Traverse City Serving Areas:

Flat Rate with Cap Option \$45.00

All Serving Areas:

Per Minute/Per Call Option \$17.00

7.1.4 Local Trunk: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks will be provided in the following manner:

Local Trunk - Basic: Local Trunk - Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic and can be provisioned as either analog or digital.

Local Trunk - DID: Local Trunk - DID provide the Customer with a single analog or digital connection that can carry one-way, inbound traffic and the ability to route a block of numbers to a trunk groups and receive outpulsed digits on incoming calls through that trunk group.

Local Trunk - 2 Way Direct: Local Trunk - 2 Way Direct provide the Customer with a two-way direct Dial analog or digital connection that can carry both inbound and outbound traffic and the ability to route a block of numbers to a trunk groups and receive outpulsed digits on incoming calls through that trunk group.

7.1.4.1 DID and 2 Way Direct Dialing Numbers: Local Trunk - DID and 2 Way Direct Customers can obtain telephone numbers in blocks of 20 numbers.

7.1.4.2 Features: Each Local Trunk Customer is provided with standard features as part of their service. Optional Features are also available.

7.1.4.3 Local Trunk-Rates and Charges: A Local Trunk Customer will be charged the applicable

Effective October 1, 2018

non-recurring and recurring charges. Customers who elect the Flat with Cap option are subject to the minute cap as specified in Section 7.1.8, herein.

7.1.4.4 Non-Recurring Charges

Local Trunk-Basic Connection Charge (per trunk):		\$20.00
Local Trunk-DID/2 Way Direct Connection Charge (per trunk):	\$20.00	
DID/2 Way Direct Number Charge (Initial block of 20):	\$5.00	
DID/2 Way Direct Number Charge (each add'l block of 20 numbers):	\$5.00	
T-1 Order Expedite Charge (per T-1)		\$600.00
Local T-1 Installation Charge (per T-1)		\$200.00

7.1.4.5 Recurring Charges

Grand Rapids Serving Areas:

Local Trunk-Basic Analog Flat with Cap Option:		\$106.00
Local Trunk-DID/2 Way Direct Analog Flat with Cap Option:	\$111.00	

Lansing/Traverse City Serving Areas:

Local Trunk-Basic Analog Flat Rate Option:		\$85.00
Local Trunk-DID/2 Way Direct Analog Flat with Cap Option:	\$90.00	

All Serving Areas:

Local Trunk-Basic Analog Per Minute/Per Call Option: DID/2 Way	\$13.78	
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7.1.5 Local On-Net Term Plan

The Local On-Net Term Plan is a term plan, in lieu of all other tariffed term plans, available to facilities based standalone local exchange service customers who subscribe to the On-Net Local Exchange Service. Customers who subscribe to the Local On-Net Term Plan are subject to the following conditions:

7.1.5.1 Definitions of Terms

Qualifying Volume is the Customer's total monthly recurring charges and usage for the following, after the application of promotional and other discounts: Local Line charge, Local Trunk-Basic charge, Local Trunk-DID charge, Local Trunk-2 Way Direct charge, DID/2 Way Direct Number charges, optional features, and Local ISDN-PRI T-1 charge as well as local service usage charges. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Local On-Net Term Plan volume commitment: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI, optional features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Eligible Volume is the Customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line charge, Local Trunk-Basic charge, Local Trunk-DID charge, Local Trunk-2 Way Direct charge, DID/2 Way Direct Number charges, Local ISDN-PRI T-1 charge and optional features As well as local service usage charges. Charges for the following are not included as Eligible Charges and will not receive term plan discounts: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, DID/2 Way Direct Number Charges, Local ISDN-PRI, Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

7.1.5.2 Term Commitment and Renewal Options:

A customer must commit to service for a term of either one, two, three, four or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term commitment upon expiration of its term unless the customer provides written notification to cancel the term plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Effective October 1, 2018

Volume Commitment: A Customer may elect a Local On-Net Term Plan annual volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$1,200; \$3,000; \$6,000; \$12,000; \$24,000; \$36,000; \$48,000; \$60,000; \$84,000; \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2M; \$1.8M, and \$2.4M. The Customer's volume

At any time during the term of service, a Customer may elect a higher equivalent annualized volume commitment. If a Customer so elects, the term of service expiration date will not change. The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

Underutilization Charges: If at the end of any year of the term of service, a Customer fails to satisfy its annual volume commitment, the Customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment.

7.1.5.3 Early Termination Charges

Cancellation of Discontinuance without Liability: If: (i) the Customer's use of Local Exchange Service under a Local On-Net Term Plan equal or exceeds the Customer's equivalent annualized minimum volume commitment and (ii) at the time of termination the Customer is enrolled in a new Local On-Net Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (i) the Customer may terminate service at any time during the last three months of the term of service if the Customer's Local On-Net Term Plan's term commitment is one year; or (ii) the Customer may terminate service at any time during the last six months of the term of service if the Customer's new Local On-Net Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the Local On-Net Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the term plan, and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual volume commitment for each year remaining in the unfulfilled term of service.

7.1.5.4 Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

Term Commitment/ Discount Annual Volume Commitment	1 Year	2 Years	3 Years	4 Years	5 Years
\$1,200	0.0%	3.0%	6.0%	9.0%	12.0%
\$3,000	0.0%	3.0%	6.0%	9.0%	12.0%
\$6,000	0.0%	3.0%	6.0%	9.0%	12.0%
\$12,000	5.0%	8.0%	11.0%	14.0%	17.0%
\$24,000	5.0%	8.0%	11.0%	14.0%	17.0%
\$36,000	5.0%	8.0%	11.0%	14.0%	17.0%
\$48,000	5.0%	8.0%	11.0%	14.0%	17.0%
\$60,000	7.0%	10.0%	13.0%	16.0%	19.0%
\$84,000	7.0%	10.0%	13.0%	16.0%	19.0%
\$120,000	9.0%	12.0%	15.0%	18.0%	21.0%
\$180,000	9.0%	12.0%	15.0%	18.0%	21.0%
\$300,000	11.0%	14.0%	17.0%	20.0%	23.0%
\$600,000	13.0%	16.0%	19.0%	22.0%	25.0%
\$900,000	16.0%	19.0%	22.0%	25.0%	25.0%
\$1.2M	19.0%	22.0%	25.0%	25.0%	25.0%
\$1.8M	22.0%	25.0%	25.0%	25.0%	25.0%
\$2.4M	25.0%	25.0%	25.0%	25.0%	25.0%

7.1.6 On-Net Term Plan

The On-Net Term Plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customer who subscribe to facilities based Local Exchange Service offered by the Company through the On-Net Term Plan are subject to the terms and conditions set forth in MCImetro's Service Publication and Pricing Guide and this tariff. Customers who enroll in this term plan must have their facilities based On-Net Local Exchange Service billed to a single On-Net invoice.

Effective October 1, 2018

Customers subscribing to this term plan will receive discounts set forth below. The discounts will be applied to the following recurring charges: Local Line charge, Local Trunk-Basic charge, Local Trunk-DID charge, Local Trunk-2 Way Direct charge, DID/2 Way Number charges, Local ISDN-PRI T-1 charge and optional features as well as local service usage charges.

The Volume Commitment will be determined based upon the Qualifying Volume received by the Company, or any affiliate of the Company, from Customer's facilities based Local Exchange Service, as defined in Section 7.1.5.1 above and the Qualifying Volume of Customer's telecommunications services as defined in the Company's Service Publication and Pricing Guide.

7.1.6.1 Discounts: Customers will receive the following discounts applied to Eligible Volume.

Term Commitment/Discount	1 Year	2 Years	3 Years	4 Years	5 Years
Annual Volume Commitment					
\$1,200	5.0%	8.0%	11.0%	14.0%	17.0%
\$3,000	5.0%	8.0%	11.0%	14.0%	17.0%
\$6,000	5.0%	8.0%	11.0%	14.0%	17.0%
\$12,000	10.0%	13.0%	16.0%	19.0%	22.0%
\$24,000	10.0%	13.0%	16.0%	19.0%	22.0%
\$36,000	10.0%	13.0%	16.0%	19.0%	22.0%
\$48,000	10.0%	13.0%	16.0%	19.0%	22.0%
\$60,000	12.0%	15.0%	18.0%	21.0%	24.0%
\$84,000	12.0%	15.0%	18.0%	21.0%	24.0%
\$120,000	14.0%	17.0%	20.0%	23.0%	26.0%
\$180,000	14.0%	17.0%	20.0%	23.0%	26.0%
\$300,000	16.0%	19.0%	22.0%	25.0%	28.0%
\$600,000	18.0%	21.0%	24.0%	27.0%	30.0%
\$900,000	21.0%	24.0%	27.0%	30.0%	30.0%
\$1.2M	24.0%	27.0%	30.0%	30.0%	30.0%
\$1.8M	27.0%	30.0%	30.0%	30.0%	30.0%
\$2.4M	30.0%	30.0%	30.0%	30.0%	30.0%

7.1.7 Miscellaneous Charges

7.1.7.1 Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative.

Each call to Directory Assistance will be charged the following:

Per Call
 All Serving Areas \$0.45

7.1.7.2 Operator Assistance: A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner.

Calling Cards: Provides the Customer the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Effective October 1, 2018

General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information or Customer Service toll-free numbers, but does not request the operator to complete the call.

Person to Person: Provides the completion of a call with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Provides the completion of a call with the assistance of an operator to a particular Station. The call may be billed to the called party.

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

The following surcharges apply on a per call basis:

All Serving Areas:	
Collect Calling:	unregulated
Person to Person:	unregulated
Station to Station:	unregulated
Third Number Billing:	unregulated

7.1.7.3 Busy Line Verification and Interrupt Service: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

7.1.7.3.1 Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.

7.1.7.3.2 Busy Line Interrupt: The operator will interrupt the call on called line only if the calling party indicates an emergency and requests interruption.

The operator verifies that the line is busy with a call in progress.

The operator verifies that the line is available for incoming calls.

The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party.

All Serving Areas (Per Request):	
Busy Line Interrupt:	unregulated
Busy Line Verification:	unregulated

7.1.7.4 Directory Listings:

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area, of the Station number which is designated as the Customer's main billing number.

The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clarity of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.

The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

Effective October 1, 2018

Each listing must be designated government or business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

7.1.7.4.1 Directory listings are provided in connection with each Customer service as specified herein.

- 1) Primary Listing: A primary listing contains the name of the customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.
- 2) Additional Listings: In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein.
- 3) Non-published Listings: Listings that are not printed in directories nor available from Directory Assistance.
- 4) A Non-published Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records.
- 5) Non-listed Numbers: A Non-listed number will be furnished, at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party.

7.1.7.4.2 Non-Recurring Charges:

All Serving Areas

Additional Listing:	unregulated
Non-Listed Number:	unregulated
Non-Published Number:	unregulated

7.1.7.4.3 Recurring Charges:

All Serving Areas

Additional Listing:	unregulated
Alternate Call Listing:	unregulated
Non-Listed Number:	unregulated
Non-Published Number:	unregulated

7.1.7.5 Presubscription (PIC-2): PIC-2 allows Customers to presubscribe to their carrier of choice for intraLATA toll calls, without dialing the Access Code. This charge applies per line or per trunk for each Local Line or Local Trunk PIC change requested, subsequent to the initial designation.

PIC-2 Change Charge: \$1.49
(per line or per trunk)

7.1.7.6 Service Implementation and Restoration of Service

Non-Recurring Charges: Non-recurring charges associated with Service Implementation and Restoration of Service are as follows. Additional non-recurring charges may apply as specified in each of the tariff sections.

Non-Recurring

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

Charge

All Serving Areas:

Account Setup (Per account):	\$0.00
Account Changes: (Moves, Changes, Additions) (Per change)	\$34.54
Account Changes (Per Billing Record Change):	\$6.50
Line Restoral Charge (Per line or trunk):	\$20.00
<p>(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)</p>	
Suspension of Service Restoral Charge (Per line or trunk):	\$30.50
<p>(Applies for trunk restoral after Customer-initiated suspension.)</p>	
Order Expedite* Charge (Per line or trunk)	\$25.00
Due Date Change** (Per occurrence)	\$10.00

* Expedite is defined as a service order that is processed at the request of the customer in a time period shorter than the Company standard Service Interval.

** Due Date Change is defined as a customer-initiated request to delay the service commencement date after an order for service has been placed.

7.1.8 Usage Rates: Customers who elect the per Call or Per Minute Options, the following rates will apply to all outbound direct-dialed calls places to Stations within the caller's local exchange area, as defined herein.

7.1.8.1 Per Call Option:

All Serving Areas \$0.09

7.1.8.2 Per Minute Option:

Grand Rapids Serving Areas:

Peak		Off-Peak	
1st Minute	Each Add'l Minute	1st Minute	Each Add'l Minute
\$0.0300	\$0.0300	\$0.0260	\$0.0260

Lansing/Traverse City Serving Areas:

Peak		Off-Peak	
1st Minute	Each Add'l Minute	1st Minute	Each Add'l Minute
\$0.0360	\$0.0180	\$0.0180	\$0.0090

7.1.8.3 Flat with Cap Local Lines: Local Line Customers electing the Flat with Cap option and who exceed the equivalent of 3,000 minutes multiplied by the number of lines during a billing cycle will be billed for each additional minute at the following rate: \$0.02

Effective October 1, 2018

7.1.8.4 Flat with Cap Local Trunk: Local Trunk Customers electing the Flat with Cap option and who exceed the equivalent of 10,000 minutes multiplied by the number of lines during a billing cycle will be billed for each additional minute at the following rate: \$0.02

7.1.9 Agent Program

7.1.9.1 Eligibility: To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering except for the Local Satisfaction Guarantee Promotion, Local Nationwide One Promotion and the Local Install Waiver Promotion;
- may not receive service under any other term plan.

7.1.9.2 Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

7.1.9.3 Credits: During each monthly period of the term of service, the Customer will receive a credit equal to 10 percent of the standard tariffed monthly recurring charges (excluding features) and usage rates for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI service.

7.1.9.4 Optional Feature Package: The Customer will be charged \$10.00 monthly recurring charge for the following feature package:

Includes Standard Features plus:

- Call Waiting/Cancel Call Waiting
- Caller Id-Name and Number
- Call Transfer or 3 Way Calling (mutually exclusive)
- Calling Party Number Delivery
- Call Forward Busy
- Speed Dialing - 8
- Call Forward No Answer

7.1.9.5 Classifications, Practices and Regulations:

1. Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

7.1.10 Local Plus Program

Beginning January 1, 2004, the Local Plus Program will no longer be available to new subscribers.

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 or 12 as described in the Company's "Service Publication and Price Guide" located on the Company's site at www.mci.com;
- must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions: Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk ID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features: Standard Features are provided to customers as part of their service. Optional features and applicable charges are also available. Blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service may be obtained.

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified Sections 7-7.1.3.3, 7-7.1.4.4, and 7-7.1.7.6.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Grand Rapids Service Areas	Lansing/Traverse City Service Areas		
Local Line (Per line)		\$ 54.00	\$ 54.00
Local Trunks (Basic, DID and 2 Way Direct) (Per Trunk)	\$ 50.50	\$ 50.50	
Local Trunks (Basic, DID and 2 Way Direct) (Per T-1)	\$895.00	\$895.00	
Local ISDN-PRI (Per T-1)		\$895.00	\$895.00
DID numbers (Per each block of 20)	\$6.25	\$6.25	

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Discounts: A Customer who subscribes to service under SCA Guide Type 1, 2, 3, 4, 5, 6, 7, 8, 9, 11, or 12 or under another SCA type if the Customer's contract includes provision of the Local Plus Program and who commits to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for a 10% discount, or 3 years for a 15% discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts.

The Company will provide a 10 percent discount applied to Eligible Charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the existing or prospective Customer must, 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement to subscribe, or remain subscribed to the Company's exchange service, 2) commit to a new term of service for 2 years or greater, and 3) subscribe to SCA Guide Type 2, 3, 4, 5, 6, 7, 8, 9, 11, or 12 or under another SCA type if the Customer's contract includes provision of the Local Plus Program.

Early Termination: Discontinuance of all services prior to the expiration of the committed term constitutes as discontinuance of the plan, and the customer will be billed and required to pay an early termination charge equal to 25% percent of the average of the customer's highest 4 months of billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the unfulfilled term of service. If the terminated plan has been in effect for more than 18 months, only the most recent 18 months are included in the calculation of applicable termination charges.

7.1.11 Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/
Local and Long Distance Service-Line Solution II
Beginning January 1, 2004, Local and Long Distance Service Plus Plan/Local and Long Distance
Service-Trunk Solution/ Local and Long Distance Service-Line Solution II will no longer be available
to new subscribers.

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com; "Companion Interstate Service") and must subscribe to the Local

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/ Local and Long Distance Service-Line Solution II offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R ("Companion Intrastate Service");
- must subscribe to service under Special Customer Arrangement SCA Guide Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Sections 7-7.1.3.3, 7-7.1.4.4, and 7-7.1.7.6.

Monthly Recurring Charges: A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per- T-1 basis. The following Monthly recurring charges apply:

Monthly Recurring Charge (per line, trunk or T-1)

Grand Rapids Service Areas	Lansing/Traverse City Service Areas		
Offering A		\$ 65.00	\$ 55.00
Offering B		\$ 65.00	\$ 65.00
Offering C		\$1400.00	\$1400.00

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: Standard Features are provided to customers as part of their service. Optional features and applicable charges are also available. Blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service may be obtained at the following monthly recurring charges.

Monthly Recurring Charge DID/2 Way Direct Numbers (per each block of 20 numbers)	\$6.25
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Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

For Offering A, B and C, the Company will provide a 5, 10 or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, and 3 years for a 15 percent discount.

Early Termination: Discontinuance of all services prior to the expiration of the committed term constitutes as discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to 25 percent of the average of the customer's highest 4 months of billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the unfulfilled term of service. If the terminated plan has been in effect for more than 18 months, only the most recent 18 months are included in the calculation of applicable termination charges.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings:

- For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.
- For existing customers who disconnect Companion Local Service under this tariff and Companion

Effective October 1, 2018

Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

- For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R.

- For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide.

Other Conditions: Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts. Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance Service Plus Plan /Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE TERMINATION OF THE SERVICE BY MCImetro. MCImetro will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

7.1.12 Save Program

Definitions: An existing customer is a customer who is receiving service under this tariff for at least 12 months prior to enrollment in this program.

Eligibility: To be eligible for this program, the customer:

- must be an existing facilities based business customer;
- must be in good standing;
- must bill at least \$50 in current charges in any one month prior to enrollment in this program;
- represent to the Company's satisfaction, as determined with the Company's sole discretion, that it will enter into another carrier's offer in absence of any further inducement from the Company to remain subscribed to Company services.

Benefits: After enrollment in this program, the Company will provide a one-time credit, not to exceed \$5,000, equal to the net monthly recurring charges billed during the first full invoice after the Company receives notification from the Customer that it wishes to discontinue all service (Program Credit).

Other Conditions: A Customer who discontinues all service within three months after receiving the Program Credit will be billed and required to repay the Program Credit. A customer will only be eligible to receive one Program Credit in any twelve-month period. Customer's receiving the benefits of this program are not eligible to receive the benefits of any promotional offering.

7.1.13 Business Advantage Program

Beginning January 1, 2004, the Business Advantage Program will no longer be available to new subscribers.

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Types 6, 7, 8, 9, or 10 as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.mci.com;
- must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Effective October 1, 2018

Definitions: Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Features: The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply except for Feature Package 1 and Feature Package 2 monthly recurring charges are specified within this program.

Local Line Optional Features

Feature Package 1	Caller ID with Name and Number
Feature Package 2	Remote Call Forwarding
Call Waiting/Cancel Call Waiting	Vanity Number

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified Sections 7-7.1.3.3 and 7-7.1.7.6.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line):	\$40
Feature Package 1:	unregulated
Feature Package 2:	unregulated

Discounts: A Customer who subscribes to service under SCA Guide Types 6, 7, 8, 9, or 10 and who commits to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, or 3 years for a 15 percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts.

Other Conditions: The following disclaimers apply to Business Advantage Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE TERMINATION OF THE SERVICE BY MCImetro. MCImetro will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

7.1.14 Local and Long Distance-Line Solution Service

Beginning January 1, 2004, Local and Long Distance Line Solution will no longer be available to new subscribers.

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance-Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com ("Companion Interstate Service") and must subscribe to the Business Unlimited Program offered in the MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R ("Companion Intrastate Service");
- must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified Section 7-7.1.3.3 and 7-7.1.7.6.

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

Offering	Monthly Recurring Charge (Unlimited)
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MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

Unlimited \$60

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 7-7.1.3.3, 7-7.1.3.4 and 7-7.1.7.6 except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1	Caller ID with Name and Number
Feature Package 2	Remote Call Forwarding
Call Waiting/Cancel Call Waiting	Vanity Number

Monthly Recurring Charge

Feature Package 1	unregulated
Feature Package 2	unregulated

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. Customers committing to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, or 3 years for a 15 percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

- For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.
- For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.
- For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R.
- For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide.

Other Conditions: Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts. Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance-Line Solution Service Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE TERMINATION OF THE SERVICE BY MCImetro. MCImetro will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

Effective October 1, 2018

SUBSECTION C – MATERIAL PREVIOUSLY IN TARIFF NO. 28R

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

3.1 Directory Assistance charges apply for all requests for which the Company’s facilities are used. Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

One request may be made on each directory assistance call. The Directory Assistance charge applies to each call regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number.

Rate Element	Unit	Recurring Rate
Directory Assistance	Per Number Requested	\$.35

SUBSECTION D – MATERIAL PREVIOUSLY IN TARIFF NO. 29R

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

3.1 Unless otherwise indicated, all calls are timed in 6 (six) second increments.

3.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.

3.3 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.

3.4 Calling timing ends when the calling station hangs up, thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

4.1 Basic Rate Plan

a. Standard Rate - \$.12/minute

b. Rates/minute with Monthly Minimum Usage and Term Commitments

Monthly Minimum Usage Commitment	Month-to-Month	2-Year	3-Year	5-Year
\$25-250	\$0.12 \$0.11	\$0.09	\$0.07	
\$251-500	\$0.12 \$0.09	\$0.08	\$0.06	
\$501+	\$0.12 \$0.08	\$0.07	\$0.05	

c. \$5.00 initial set up charge applies

d. If the customer does not meet their Monthly Minimum Usage Commitment the customer will be billed for the difference between their actual qualifying monthly usage, and their applicable commitment charge.

4.2 20 Mile Optional IntraLATA Rates

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
Michigan Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

Effective October 1, 2018

Rates - \$0.10/minute

-\$5.00 initial set up charge applies

-\$5.00 minimum monthly charge applies

* Applies to all calling areas except Holland/Zeeland-Grand Rapids

4.4 Calls in all rate plans are billed in 6 second increments, with a 6 second minimum per call.

4.5 The rates in all rate plans apply 24 hours per day, 7 days per week.

4.6 If the customer terminates their term agreement prior to its connection of term, the customer will be billed the remaining number of months left in their term agreement times the applicable minimum monthly usage commitment.

SUBSECTION E – MATERIAL PREVIOUSLY IN TARIFF NO. 32R

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

SECTION 1 - GENERAL

1.1 Description

Centrex service is provided from central office switching equipment located on a premises owned or leased by the Company and connected to the premises of the customer or authorized user. Centrex service is provided by digital electronic central office switching equipment. The Centrex station line includes a local loop (which includes dial tone and a telephone number) and the unregulated basic feature package. Unregulated Optional features and services are available. Centrex is offered as a complete service. The local loop is not provided without an unregulated feature package, and vice versa. Centrex is offered for a minimum period of one month. Centrex is also available under optional Term Payment Plans of up to and including 84 months.

1.2 Classes of Service

Business Measured Service: those station lines that serve the premises of business customers. Business measures usage charges will apply.

1.5 Intercept of Calls to Unassigned Station Lines

Incoming and intra-group calls to unassigned numbers are intercepted by a standard recorded announcement. Customized recorded intercept messages may be provided at additional rates and charges.

SECTION 2 - RESALE

2.1 Description

Centrex service may be resold, shared or otherwise aggregated among unaffiliated end users. All terms and conditions governing the resale, or aggregation of Centrex services are set forth in this tariff.

When there are unaffiliated end users on the same Centrex system, all loops on the system are priced at the 2-25 loop band of the Matrix (shown in Section 3.3), regardless of the quantity of loops provided for each end user or total number of end users or customers of the reseller, sharer or aggregator.

The reseller, sharer or aggregator is responsible for payment of all charges including deposits and termination charges.

SECTION 3 - RATES AND CHARGE INFORMATION

3.1 Station Line

Effective October 1, 2018

The monthly line for the station line includes the local loop and the rate applicable for the basic feature package. The station line is provided as a complete service. Neither the local loop portion nor the unregulated basic feature package will be provided separately. The local loop may be provided under a month-to-month arrangement at the rates specified in the 2-25 band of the local loop matrix.

3.2 Usage

Measured business message unit rate charges as specified in Tariff 2, Section 4.4 will apply for each call within the local calling area of the system, excluding intra-system calls and calls from residence lines.

3.3 Centrex Local Loop Matrix

Number of Loops	NRC	Price Per Loop
2-25	/a/	\$9.90
minimum 25 loops		\$8.00
minimum 50 loops		\$7.50
minimum 75 loops		\$7.25
minimum 100 loops		\$7.00
minimum 125 loops		\$6.75
minimum 200 loops		\$6.25
minimum 300 loops		\$6.00
minimum 400 loops		\$5.75
minimum 600 loops		\$5.25
minimum 1000 loops		\$5.00

/a/ specified in US Signal Michigan Tariff 2, Section 4.3.1.