MCI Communications Services, Inc. d/b/a Verizon Business Services<br>New Mexico Interexchange Services Catalog Schedule No. 3<br>(Enterprise Non-Current Services)

This Catalog Schedule No. 3 applies to the non-current Intrastate Long Distance Voice, Intrastate Network Services Local Access Services, and Intrastate U.S. Private Line Services for enterprise business customers (i.e., non-mass markets) previously offered in New Mexico by MCI Communications Services, Inc. d/b/a Verizon Business Services which are not set forth in other sections of the Guide. Unless otherwise indicated, the material below was previously described in New Mexico SCC Tariff No. 3. For ease of reference, where applicable, the prior section numbers contained in the prior tariff have been retained.

All of these non-current services are subject to the Terms and Conditions applicable to the other Intrastate Services as set forth in the Guide. The product descriptions, rates and charges for the non-current services previously offered in New Mexico that were in effect at the time that the New Mexico Intrastate Services were added to the Guide and which are not set forth in other portions of the Guide nor set forth below, will continue to remain in effect for a Customer previously subscribed to these services until the Customer no longer subscribes to such service(s), or changes are made to the product descriptions, rates or charges in the Guide.

Any question regarding this Catalog Schedule, please call 1-888-215-5680.

## CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule. Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

## Revisions to Interexchange Services Catalog Schedule No. 3, Effective October 1, 2017

Subsection B - Material previously in Company Tariff No. 2

- Removal of Dedicated Leased Line Service from the catalog. There are no customers on the service and the service is no longer available.


## XIII. GRANDFATHERED SERVICES:

Gaps in the numbering of sections indicate sections which are intentionally left blank.

## Subsection A - Material previously in Company Tariff No. 1

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

## 3. SERVICE DESCRIPTIONS AND CHARGES

### 3.1 Message Telecommunications Service

### 3.1.1 Description

This service arrangement allows a customer to originate calls in areas with Equal Access capabilities served by the Company by presubscribing to the service. This service is also available to customers in areas without Equal Access capabilities through use of nontravel authorization code and company-provided switched access facilities.

The applicable usage rate depends upon the distance between originating and terminating points and the rate period (s) in which the call occurs. Calls are billed in one minute increments after an initial minimum billable period of one minute. Discounts are given based upon the customer's usage volume.
3.1.2 Product Types
3.1.2.1 Dial USA Service - Dial USA is a one-way direct dial service utilizing $1+$ or dial-up access, making use of common shared lines connecting the Customer with the Company's facilities.
. 1 Usage Charges
Usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the Customer's location.
(a) Per Minute Rate Schedule

|  | Business Day |  | Evening |  | Night/Weekend |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Mileage | 1st Min | Addl Min | 1st Min | Addl Min | 1st Min | Addl Min |
| $0-10$ | $\$ 0.1386$ | $\$ 0.0882$ | $\$ 0.0866$ | $\$ 0.0573$ | $\$ 0.0495$ | $\$ 0.0352$ |
| $11-16$ | $\$ 0.1584$ | $\$ 0.1078$ | $\$ 0.0995$ | $\$ 0.0701$ | $\$ 0.0574$ | $\$ 0.0432$ |
| $17-22$ | $\$ 0.1881$ | $\$ 0.1372$ | $\$ 0.1188$ | $\$ 0.0892$ | $\$ 0.0693$ | $\$ 0.0548$ |
| $23-30$ | $\$ 0.2178$ | $\$ 0.1568$ | $\$ 0.1381$ | $\$ 0.1020$ | $\$ 0.0812$ | $\$ 0.0628$ |
| $31-40$ | $\$ 0.2574$ | $\$ 0.1862$ | $\$ 0.1638$ | $\$ 0.1211$ | $\$ 0.0970$ | $\$ 0.0744$ |
| $41-55$ | $\$ 0.2871$ | $\$ 0.2156$ | $\$ 0.1832$ | $\$ 0.1402$ | $\$ 0.1089$ | $\$ 0.0862$ |
| $56-70$ | $\$ 0.3069$ | $\$ 0.2450$ | $\$ 0.1960$ | $\$ 0.1593$ | $\$ 0.1168$ | $\$ 0.0980$ |
| $71-124$ | $\$ 0.3366$ | $\$ 0.2744$ | $\$ 0.2153$ | $\$ 0.1784$ | $\$ 0.1287$ | $\$ 0.1098$ |
| $125-196$ | $\$ 0.3762$ | $\$ 0.2940$ | $\$ 0.2411$ | $\$ 0.1912$ | $\$ 0.1445$ | $\$ 0.1176$ |
| $197-292$ | $\$ 0.4059$ | $\$ 0.3136$ | $\$ 0.2604$ | $\$ 0.2038$ | $\$ 0.1564$ | $\$ 0.1254$ |
| $293+$ | $\$ 0.4356$ | $\$ 0.3332$ | $\$ 0.2797$ | $\$ 0.2166$ | $\$ 0.1683$ | $\$ 0.1333$ |

(b) Billing Increments

Usage is billed in one (1) minute increments.
(c) Volume Discounts

A volume discount is applied to the Day usage based on the total usage (all time frames) of the monthly statement.

| Total Monthly Usage | Day <br> Discount |
| :--- | :--- |
| $\$ 100.00$ \& Over | $\frac{2 \%}{2 \%}$ |

(d) Recurring Service Charges
(1) Account Codes (per authorization code) $\$ 10.00$ (no charge for Account Codes when using $1+$ service)
(2) Speed Numbers (per number)
$\$ .50$
(e) LEC Billed Measured Service

LEC Billed Measured Service calling includes calls made by customers without an established account dialed:

1) Using an accepted company access code (e.g., 10XXX) from a line not presubscribed to the company; or
2) From a line presubscribed to the company (i.e., when the customer does not have an established account and billing relationship with MCl or another carrier using the MCI network.)

Such LEC Billed Measured Service calls may be routed to the MCI network when placed within the 48 contiguous United States. LEC Billed Measured Service calls accepted by the Company will be billed at the Dial USA per minute rates set forth in Section 3.1.2.1. and will be billed a $\$ 0.80$ service charge on each call.

### 3.1.2.2 Direct Dial Service

The Company provides DDS from specific call origination areas to any telephone number in the U.S., Puerto Rico, U.S. Virgin Islands and Canada. There are no subscription fees, recurring monthly service charges or monthly minimum usage requirements. Customers are entitled to one Authorization Code for each DDS service they establish.

## . 1 Usage Charges

Usage charges are based upon time of day, duration of the call, mileage distance of the call and the location of the telephone number called. All calls are billed in whole minute increments and rounded to the next minute.

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| Mileage Band | Business Day |  | Evening |  | Night/Weekend |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1st Min. | Add'l | 1st Min. | Add'l | 1st Min. | Add'\| |
| 0-10 | \$0.1890 | \$0.1400 | \$0.1229 | \$0.0910 | \$0.0945 | \$0.0700 |
| 11-22 | \$0.2250 | \$0.1700 | \$0.1463 | \$0.1105 | \$0.1125 | \$. 0850 |
| 23-55 | \$0.2430 | \$0.1900 | \$0.1580 | \$0.1235 | \$0.1215 | \$. 0950 |
| 56-124 | \$0.2430 | \$0.2100 | \$0.1580 | \$0.1365 | \$0.1215 | \$0.1050 |
| 125-292 | \$0.2430 | \$0.2300 | \$0.1580 | \$0.1495 | \$0.1215 | \$0.1150 |
| 293-430 | \$0.2430 | \$0.2400 | \$0.1580 | \$0.1560 | \$0.1215 | \$0.1200 |
| 431-925 | \$0.2700 | \$0.2600 | \$0.1755 | \$0.1690 | \$0.1350 | \$0.1300 |

### 3.1.2.3 Basic Service

Basic Service is a one-way direct dial service utilizing $1+$ or dial-up access.
. 1 Usage Charges
Usage is billed in 30 seconds after the initial minute.

|  | Business Day |  | Evening | Night/Weekend |
| :---: | :---: | :---: | :---: | :---: |
| age | Under \$100 | Over \$100 |  |  |
| 0-124 | \$0.1805 | \$0.1744 | \$0.1380 | \$0.1100 |
| 125-292 | \$0.2323 | \$0.2244 | \$0.1425 | \$0.1160 |
| 293-430 | \$0.2476 | \$0.2392 | \$0.1445 | \$0.1256 |
| 431 + | \$0.2695 | \$0.2603 | \$0.1779 | \$0.1309 |
| . 2 | Other Charges |  |  |  |

Long distance usage must exceed $\$ 15.00$ or a $\$ 15.00$ minimum will be invoiced and the following non-recurring charges apply:

Database Installation fee of $\$ 5.00$, Automatic Dialer Installation fee of $\$ 20.00$ per line equipped. The initial installation charge of $\$ 20.00$ per line equipped will be waived if the customer uses the service for a minimum of three months. Subscribers terminating service prior to three months' duration will be invoiced the full installation charge.

The following monthly recurring charges apply:

- Additional Authorization Codes $\$ 1.50$ each


### 3.2 Operator Services

### 3.2.1 Description

Operator Services is a full time service available to all Company subscribers, and to other Customers who utilize the Company's long distance network to place calling card, collect and third number billed calls. Operator Service permits Customers (who may or may not be Company subscribers) to bill charges for telephone calls to LEC-issued calling cards, major credit cards, and to authorized telephone numbers. A property imposed fee of up to $\$ 2.00$ may apply for payphones.

### 3.2.2 General Information

" $0+$ " calling card calls will be processed through an automated interface, without operator assistance. Operator assistance will be provided whenever necessary (e.g., from rotary telephones). Calls billed to calling cards or third numbers will be accepted only if the Company determines that the billing number is valid. If validation information is not available from the billing local exchange carrier, the Company shall decline to accept the call or require that the call be billed to a number which can be validated, or to a major credit card.

### 3.2.2.1 Call Types

. 1 Customer Dialed Credit Card - includes 0+ calls completed through an automated interface and billed to a telephone company calling card, without the assistance of a live operator.
. 2 Operator Station to Station - includes all calls completed with operator assistance on a station-to-station basis. This category includes calls billed to a calling card, a third number, or to the calling or called station. Charges will be incurred if the called station answers.
. $3 \quad$ Operator Person-to-Person - includes all calls billed on a person-toperson basis. Charges will be incurred only if the designated called party accepts the call.

### 3.2.3 Regulations Applicable to Operator Services

For the purpose of this section, a traffic aggregator is any subscriber who has entered into a contract with the Company or its agent whereby the subscriber will be compensated for presubscribing telephones to the Company's " $0+$ " service.
3.2.3.1 Access to the operator services of competing carriers will not be blocked or intercepted.
3.2.3.2 Access to the local exchange carrier's operators will not be blocked or otherwise intercepted. Specifically, all "0 minus" calls (when an end-user dials zero without any following digits) will be directed to the local exchange carrier operators. "00 minus" calls will be directed to the Company's operators.
3.2.3.3 Neither the Company nor traffic aggregators shall deviate from the rates as set forth in this tariff, or from the regulations applicable to the Company's operator service as set forth herein.
3.2.3.4 Non-compliance with subsections i., ii., and iii., above by traffic aggregators will result in the suspension of commission payments. Upon such suspension, the Company or its agent shall give written notice of non compliance. If noncompliance is not corrected within twenty (20) days, the Company will cease processing " $0+$ " calls from the affected location(s).

### 3.2.4 Carrier Identification

The Company will identify itself at the beginning and end of every call, and in no case will charges be incurred before the Company identifies itself for the first time.

### 3.2.5 Disclosure of Rates

The Company will provide its rates to any caller upon request before any charges are incurred.

### 3.2.6 Operator Service Charges

Operator Station
Collect
Third Party
Person to Person
Customer Dialed Credit Card
Operator Dialed Charge
Busy Line Verification $\$ 2.00$
Busy Line Interrupt $\$ 3.00$
3.2.6.1 The charges for Operator Services will be the usage rates appearing in Section 3.2.7.1 plus a per call service charge dependent upon the type of operator service provided along with a property surcharge from $\$ 0.00$ to $\$ 2.00$. Surcharge will vary depending upon location.

### 3.2.7 Usage Charges

In addition to the applicable Operator Service Charge, the following usage charges apply.

### 3.2.7.1 InterLATA/IntraLATA Charges

|  | Day |  | Evening |  | Night |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Mileage | 1st Min | Addl Min | 1st Min | Addl Min | 1st Min | Addl Min |
| $0-10$ | $\$ 0.1800$ | $\$ 0.1080$ | $\$ 0.1170$ | $\$ 0.0702$ | $\$ 0.0720$ | $\$ 0.0432$ |
| $11-16$ | $\$ 0.2040$ | $\$ 0.1320$ | $\$ 0.1326$ | $\$ 0.0858$ | $\$ 0.0816$ | $\$ 0.0528$ |
| $17-22$ | $\$ 0.2400$ | $\$ 0.1680$ | $\$ 0.1560$ | $\$ 0.1092$ | $\$ 0.0960$ | $\$ 0.0672$ |
| $23-30$ | $\$ 0.2760$ | $\$ 0.1920$ | $\$ 0.1794$ | $\$ 0.1248$ | $\$ 0.1104$ | $\$ 0.0768$ |
| $31-40$ | $\$ 0.3240$ | $\$ 0.2280$ | $\$ 0.2106$ | $\$ 0.1482$ | $\$ 0.1296$ | $\$ 0.0912$ |
| $41-55$ | $\$ 0.3600$ | $\$ 0.2640$ | $\$ 0.2340$ | $\$ 0.1716$ | $\$ 0.1440$ | $\$ 0.1056$ |
| $56-70$ | $\$ 0.3776$ | $\$ 0.2950$ | $\$ 0.2496$ | $\$ 0.1950$ | $\$ 0.1536$ | $\$ 0.1200$ |
| $71-124$ | $\$ 0.3776$ | $\$ 0.300$ | $\$ 0.2730$ | $\$ 0.2184$ | $\$ 0.1680$ | $\$ 0.1344$ |
| $125-196$ | $\$ 0.3900$ | $\$ 0.3000$ | $\$ 0.3042$ | $\$ 0.2340$ | $\$ 0.1872$ | $\$ 0.1440$ |
| $197-292$ | $\$ 0.4200$ | $\$ 0.3200$ | $\$ 0.3276$ | $\$ 0.2496$ | $\$ 0.2016$ | $\$ 0.1536$ |
| $293+$ | $\$ 0.4500$ | $\$ 0.3400$ | $\$ 0.3510$ | $\$ 0.2652$ | $\$ 0.2160$ | $\$ 0.1632$ |

## . 1 Rate Periods*

Day rates apply from 8 a.m. to, but not including, 5 p.m. Monday through Friday. Evening rates apply from 5 p.m. to, but not including, 11 p.m.
Sunday through Friday. Night rates apply from 11 p.m. to, but not including, 8 a.m. Monday through Saturday and from 8 a.m. to, but not including 5 p.m. Sunday.

* No holidays apply.


### 3.3 Toll Free Services

3.3.1 Toll Free Service is an inbound service originating on feature group facilities provided by the Local Exchange Carrier (LEC) and terminating on a Regular Business Line or a Special Access Line (SAL). This service enables the Customer to receive toll free service calls at their residence or place of business.
3.3.2 The Company reserves the right to require an applicant for toll free service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company also reserves the right to withdraw service without notice in the event the Customer is using the service to commit unlawful acts. The Company may also require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.
3.3.3 Toll Free Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of this service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish toll free service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.
3.3.4 The Customer must obtain an adequate number of access lines for toll free services to handle the Customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company considering: (1) total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish toll free service to any Customer that fails to comply with these conditions.
3.3.5 Use of numbers: Each toll free service telephone number must be placed in actual and substantial use by the Customer. "Substantial use" shall mean a pattern of use that demonstrates an intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer, as indicated, for example, by at least 30 average monthly minutes of use or more. Any toll free telephone number associated with toll free service that has not been placed in actual and substantial use during the first 60 day period after service activation may be redesignated as a spare number in the SMS 800 database by the Company upon written notice to the Customer.
3.3.6 If the Customer requests assignment of a specific toll free service telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than 10 numbers reserved. Any reservation shall be for no more than 60 days and shall be subject to a reservation fee which will be credited to Customer's unpaid balance after toll free service has been in actual and substantial use for a consecutive 60 day period. Nothing in this Section, or in any other provision of this tariff, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who have reserved toll free telephone numbers hereunder or Customers who subscribe to and use the Company's Toll Free Service or their transferee or assigns, any ownership interest or proprietary right in any particular toll free number; however, upon placing a number actually and substantially in use, as defined above, the Company's Toll Free Service Customers do have a controlling interest in this toll free number(s). The Company's Toll Free Service Customers may retain the use of their toll free number assignments, even following changes in their toll free carrier and/or Resp. Org.
3.3.7 If a Customer places an order for the Company to carry Customer's already existing toll free number service, the Customer shall provide to the Company the contact names, telephone number and address of the Customer's Responsible Organization (Resp. Org.). Upon subscription to the Company's Toll Free Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its toll free number(s) to the Company's Resp. Org. If the Customer elects to retain a non-Company Resp. Org., the Customer must notify the Company of any changes in the Customer's Resp. Org. in
writing within 48 hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or toll free service carrier. The Company assumes no responsibility or liability with respect to any obligations of Customer to such previous service providers existing at the time of transfer to the Company.
3.3.8 Subject to execution of a Resp. Org. Service Agreement between the Company and the Customer, the Company Resp. Org. will perform the function of Resp. Org. for all Company Toll Free Service orders unless the Customer requests another Resp. Org. The Company Resp. Org. functions include 1) search for and reservation of toll free numbers in the SMS/800; 2) creating and maintaining the toll free number Customer record in the SMS/800; and 3) provision of a single point of contact for trouble reporting.
3.3.9 Where the Company serves as the Resp. Org. for a toll free service Customer, the Company will, at the Customer's request, subscribe to Toll Free Directory Listing for the toll free number(s) assigned to the Customer. A charge for Toll Free Directory Listings will apply as set forth in this Tariff. In the event that a Customer transfers its toll free service to another Resp. Org., the Company, upon such notice, shall immediately cease to subscribe to Toll Free Directory Listing Service on behalf of the Customer and the Customer is responsible for assuring that Toll Free Directory Listing Service is maintained through the new Resp. Org. Customer is responsible for payment of any outstanding Toll Free Directory Listing charges, including any unexpired portion of any minimum period applicable to such services, and the Company shall have no liability for any interruption or other delay, error, mistake, omission or other defect occurring in connection with the transfer of Toll Free Directory Listing responsibility.
3.3.9.1 Where the Company serves as the Resp. Org. for a Toll Free Service Customer, it will, at the Customer's request, subscribe to Vertical Features obtained from Local Exchange Company access tariffs. When a Toll Free Service Customer uses Vertical Features obtained by the Company from Local Exchange Company tariffs, a charge will apply. This charge may not be counted toward the attainment of any volume or revenue commitment and will not be discounted.
3.3.9.2 In the event that a Customer cancels its toll free service, the Customer may elect to retain the Company as its Resp. Org. Where the Company serves as Resp. Org. for a non-Company Toll Free Service Customer, a charge for Resp. Org. Service will apply as set forth in this Tariff.
3.3.9.3 In the event that a Customer cancels its Resp. Org. or toll free service, the Customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any services obtained by or on behalf of the Customer by the Company.
3.3.9.4 It is the Customer's responsibility to provide answer supervision back to the Company's point of connection even when the Company's Toll free Service is connected to switching equipment or a Customer-provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon delivery of the call to the Customer's switching equipment or communications system and ends upon termination of the call.

### 3.3.10 Toll Free Feature Charges

Feature Charges are determined by the specific feature requested by a toll free Customer. These changes are in addition to toll free usage charges and are not subject to discounting unless specifically indicated.

| Feature | Set-Up <br> Charge | Recurring Charge |
| :---: | :---: | :---: |
| Toll Free \# Charge (per toll free \#) | N/C | \$10.00 |
| Reservation Charge (per toll free \#/ max. 10 numbers per Customer) | \$35.00 | N/C |
| After Hours Voice Messaging (per toll free \#) |  |  |
| Option A - Announcement Only | \$25.00 | \$30.00 |
| Option B - Announcement w/Message Option C - Announcement w/Message | \$25.00 | \$40.00 |
| and Outdial | \$25.00 | \$50.00 |
| Real-Time ANI Delivery (per Trunk group) | \$350.00 | \$200.00 |
| Dedicated Termination Overflow (per toll free \#) | N/C | \$50.00 |
| Point of Call Routing (per toll free \#) | \$100.00 | \$50.00 |
| Time of Day Routing (per toll free \#) | \$100.00 | \$50.00 |
| Command Routing (per toll free \#) | \$100.00 | \$50.00 |
| Percent Allocation Routing (per toll free \#) | \$100.00 | \$50.00 |
| Dialed Number Identification Service (DNIS) (per toll free \#) | \$100.00 | \$ 50.00 |
| Day of Week Routing (per toll free \#) | \$100.00 | \$ 50.00 |
| Change Toll Free Destination Number (via service order) | \$15.00 | N/C |
| Expedite toll free Service Order (per order) | \$100.00 | N/C |
| Add/Change Area of Service Screening | \$25.00 | N/C |
| Add/Change Canadian Toll Free Origination | N/C | N/C |
| Add/Change Caribbean (Puerto Rico and U.S. Virgin Islands) | N/C | N/C |
| Toll Free Referral Recordings | \$25.00 | \$30.00 |
| Nationwide Toll Free Directory Listing (per toll free \#)*/ | \$15.00 | \$12.50 |
| Expedite Directory Listing <br> - Major | \$25.00 | N/C |
| Expedite Directory Listing |  |  |

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- Minor
\$ 20.00 N/C


### 3.3.11 Resp. Org. Charges

Where the Company serves as a Resp. Org. for a non-Company Toll Free Service Customer, the Company will pass on the tariffed Local Exchange Carrier Charges for SMS 800 Database and related services. In addition, the following Company charges will apply:

|  | Set-Up | Monthly <br> Recurring |
| :--- | :--- | :--- |
| Service <br> Set up toll free \# (per toll free \#) | Charge <br> Charge |  |
| Modify toll free Record (Add/Change toll <br> free \#, Vertical or Enhanced Features) | $\$ 20.00$ | $\$ 1.00$ |

### 3.3.13 Takeback and Transfer (TBX)

Takeback and Transfer is a toll-free service which allows Call Centers to transfer a tollfree call in progress to another remote site using pre-defined keypad commands and transfer digits. The service will be billed at the usage rates for Intelenet Service as filed in Section 3.4.7 and the following additional charges will apply.

| One Time Installation Charge | $\$ 500.00$ |
| :--- | :--- |
| Monthly Recurring Charge per 8XX No. | $\$ 80.00$ |
| Change Charge $\$ 100.00$ | $\$ 0.04$ |
| Per Call Surcharge |  |

### 3.4 Other Service Arrangements

### 3.4.1 OnLine Card Service

3.4.1.1 OnLine calling card is available to residential and commercial Company Customers. Non-Company Customers may also subscribe to OnLine as a stand alone service. Customers may place domestic and international long distance calls using this service. Enhanced services such as voice mailbox and message delivery are available as an option of this service.

OnLine access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's toll free access number. Calls originating from rotary phones will be completed with the assistance of operators at the special rates found following. Calls will be billed at the per minute usage rates as shown following. The total monthly usage contributes to volume discounts. The volume discount is applied retroactively to peak usage only.

As an introductory offer, new Customers of OnLine card service may redeem a coupon for credit off their first full month's invoice. Coupons have no cash value and cannot be rolled over to the next month. Coupons must be redeemed prior to its expiration date.
3.4.1.2 Rates and Charges - The time of day rate periods for OnLine Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7AM and 7PM Monday through Friday, except on Company-recognized holidays. OffPeak rates apply to all other calls.

### 3.4.1.3 Residential OnLine Rate Schedule

This calling call schedule applies to all Customers who subscribe to one of Company's residential long distance services.

### 3.4.1.4 Commercial OnLine Rate Schedule

This calling card schedule applies to all Customers who subscribe to one of the Company's commercial long distance services, including the Acclaim family.
. $1 \quad$ Per Minute Rates (\$)

| Time of Day |  |
| :--- | :--- |
|  |  |
| Rate Per Minute |  |
| Off-Peak | $\$ 0.3357$ |
| O0.3357 |  |

. 2 Commercial Volume Discount

| Usage Level | Percent Discount |
| :--- | :--- |
| \$25.00- \$249.99 | $8.70 \%$ |
| $\$ 250.00-\$ 2499.99$ | $13.04 \%$ |
| $\$ 2500.00+$ | $21.74 \%$ |

. $3 \quad$ Billing Increments - All commercial calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.
. $4 \quad$ Per Call Charge - The following per call charge will apply to each call in addition to the per minute rates listed above.

Per Call Charge: $\$ 0.65$

### 3.4.1.5 Stand Alone OnLine Rate Schedule

This calling card schedule applies to commercial Customers that do not have any other services with the Company.
. $1 \quad$ Per Minute Rates (\$)

| Time of Day |  |
| :--- | :--- |
|  |  |
| Reate Per Minute  <br> Off-Peak $\$ 0.3357$ <br> On  | $\$ 0.3357$ |

. 2 Stand Alone Volume Discount

| Usage Level | Percent Discount |
| :--- | :--- |
| $\$ 25.00-\$ 249.99$ | $8.70 \%$ |
| $\$ 250.00-\$ 2499.99$ | $13.04 \%$ |
| $\$ 2500.00+$ | $21.74 \%$ |

. 3 Billing Increments - All Stand Alone calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

### 3.4.1.6 Operator Assisted OnLine Rate Schedule

If a Customer chooses to access an Operator to place a call, the call will be billed at the Company's Dial USA rates as specified in Section 3.1.2.1.

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### 3.4.1.7 SCHEDULE C OnLine Rate Schedule

. $1 \quad$ Per Minute Rates (\$)

| ------------- Time of Day ---------------- |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
|  | Peak |  |  | Off-Peak |  |
|  | 1 st | Add'l | 1 st | Add'l |  |
|  | 18 sec. | 6 sec. | 18 sec. | 6 sec. |  |
| Usage Level | $\$ 2,500-\$ 10,000.99$ | $\$ .3040$ | $\$ .0180$ | $\$ .2890$ | $\$ .0130$ |
| $\$ 10,001-\$ 25,000.99$ | $\$ .3010$ | $\$ .0170$ | $\$ .2890$ | $\$ .0130$ |  |
| $\$ 25,001+$ | $\$ .2995$ | $\$ .0165$ | $\$ .2890$ | $\$ .0130$ |  |

. 2 Minimum Usage Per Month - There is a minimum usage per account of $\$ 2,500$ per month. New accounts will be given a 90 -day ramp up period to reach this usage minimum.
. $3 \quad$ Billing Increments - All SCHEDULE C calls will be billed in eighteen (18) second initial increments and additional increments of six (6) seconds.
. 4 Special Condition - SCHEDULE C OnLine Service is not available as a resale product.
. 5 Per Call Charge - The following charge is in addition to the per minute rates found above and will apply to all SCHEDULE C OnLine calls.

Per Call Charge
$\$ 0.65$

### 3.4.3 WorldOne Service

### 3.4.3.1 Description

WorldOne Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine calling card origination and switched or dedicated toll free (in Wats) termination. The WorldOne package includes the availability of outbound, inbound (toll free) and calling card services, and offering a discount on outbound and toll free service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

There are seven (7) options of WorldOne available to customers, each of which has a unique set of rates for outbound and toll free service:

Option A - Requires no monthly minimum billing commitment for month-to-month customers; $\$ 250$ monthly minimum billing commitment for ESP customers;

Option B - Requires a monthly minimum billing commitment of $\$ 1,000$;
Option C - Requires a monthly minimum billing commitment of $\$ 5,000$;
Option D -Requires a monthly minimum billing commitment of $\$ 7,500$;
Option E - Requires a monthly minimum billing commitment of $\$ 15,000$;
Option F - Requires a monthly minimum billing commitment of $\$ 25,000$;
Option G - Requires a monthly minimum billing commitment of $\$ 50,000$.

If the minimum is not reached for Option A ESP and Options B through G, the customer will be charged for the difference.

Multiple services and/or multiple locations using WorldOne service can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic toll free, Domestic and International outbound calls contribute to determining monthly minimum usage. OnLine World Calling Card, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected option by the fourth invoice period and monthly thereafter.

### 3.4.3.2 WorldOne Extended Service Plan ("ESP")

WorldOne is available to customers through a ESP option if the customer agrees to commit to such service for a term of twelve (12) or twenty-four (24) months. Customers who elect the ESP will receive the following discounts off their selected option's domestic interstate, and intrastate outbound and toll free rates:

|  | Outbound | Inbound (toll free) |
| :---: | :---: | :---: |
| Term | Discount Per Min. | Discount Per Minute |
| 12 Months | \$. 005 | \$. 015 |
| 24 Months | \$. 010 | \$. 020 |

This discount will apply only to WorldOne's peak interstate rates and all time periods for intrastate rates. Customers who elect the ESP are subject to the following conditions:
. 1 Customers must indicate what WorldOne service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
. 2 Upon execution of this agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation or penalty except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by MCI in the provision of telecommunications service hereunder are demonstrated by Customer to affect adversely and materially Customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless Customer has reported trouble on an ANI or circuit-specific basis to (and received a corresponding trouble ticket from) the appropriate MCl Support Center and a period of not less than thirty (30) days after receipt of Customer's written notice of termination has elapsed during which MCl fails to correct such quality deficiencies. Provided nothing contained herein shall impose any liability on MCl and Customer's sole remedy shall be the termination of the affected service as described.
. 3 Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (.2) above and (.4) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year.

If applicable, twenty-five percent of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to twenty-five percent of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company Service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
. 4 All customer requests to commence or terminate a WorldOne ESP must be made in writing, either by certified or registered mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the WorldOne ESP agreement will be automatically renewed for a new term of commitment.
.5 A customer who cancels their agreement prior to the expiration of the term will be required to repay any promotional credits that were given in addition to other termination charges as noted above.
. 6 OnLine World Calling Card usage is excluded from the WorldOne ESP discounts.

### 3.4.3.3 Rate Periods

Peak - All calls that occur between 7 A.M. through 7 P.M. Monday through Friday, except on Company recognized holidays.

Off Peak - All calls that occur between 7:01 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

### 3.4.3.4 Billing Increments

WorldOne Switched Access Service is billed in eighteen (18) second initial increments and are rounded to the next higher six (6) second increment. WorldOne Dedicated Access Service is billed in six (6) second initial increments and is rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). OnLine World Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges will be rounded to the nearest whole cent.

### 3.4.3.5 Per Minute Rate Schedule - WorldOne Services

. 1 Per minute intrastate base rates for WorldOne Service is the same for Options A-G and apply as shown below:
(a) Switched Per Minute Rates

Monthly $\quad 1$ Year ESP 2 Year ESP

| Outbound | $\$ .1777$ | $\$ .1721$ | $\$ .1667$ |
| :--- | :--- | :--- | :--- |
| Inbound | $\$ .1888$ | $\$ .1721$ | $\$ .1667$ |

(b) Dedicated Per Minute Rates

|  | Monthly | 1 Year ESP | 2 Year ESP |
| :--- | :--- | :--- | :--- |
| Outbound | $\$ .1333$ | $\$ .1278$ | $\$ .1222$ |
| Inbound | $\$ .1444$ | $\$ .1278$ | $\$ .1222$ |

### 3.4.3.6 OnLine World Calling Card Service

. 1 Direct Dial Rate Schedule
(a) Per Minute Rates applying to all time periods:
$\$ .3200$
(b) Billing Increments - Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.
(c) Per Call Service Charge
(i) The following Per Call Service Charge will apply on domestic direct dial calls:
$\$ .65$
(ii) The following rates and service charge will apply to calls which default to a live operator.

Rate Per Minute:
Peak \$0.23
Off-Peak \$0.16
Per call service charge $\quad \$ 0.65$
. 2 OnLine World Calling Card Service - Online Operator Assisted Rate Schedule

If a customer chooses to access an Operator to place a call, the call will be billed at per minute rates (Dial USA) as provided in Section 3.1.2.
(a) Billing Increments - All OnLine World Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.
(b) Per Call Service Charges - The following service charge will apply in addition to per minute rates.

Per Call Charge

| Station-to-Station | $\$ 1.50$ |
| :--- | ---: |
| Person-to-Person | $\$ 3.00$ |

### 3.4.3.7 Monthly Recurring Charges

(a) Toll Free Directory Assistance
(b) Toll Free Service, per number
(c) International Toll-Free Service (ITFS), per number
$\$ 10.00$
. 2 SMS Features
(a) Area of Service Screening (blocks of toll free calls by state, area code, exchange or ANI)
(b) Extended Call Coverage (Canadian Coverage)

N/A
(c) Multi-Carrier Toll Free Service, 1st 5 toll free numbers account Each additional toll free \# on account
$\$ 50.00$ N/A
. $3 \quad$ Advanced Toll Free Features
(a) DNIS (Dialed Number Identification Service), per dedicated trunk

N/A
(b) Percentage Allocations Routing $\$ 50.00$
(c) Point of Call Coverage (Multi-location termination by state or NPA)
$\$ 50.00$
(d) $\quad \begin{aligned} & \text { Real-Time ANI, per dedicated trunk } \\ & \text { group }\end{aligned} \$ 200.00$
(e) Time of Day/Day of Week Routing
$\$ 50.00$

## . 4 Enhanced Toll Free Features

(a) Toll Free Security Codes
$\$ 25.00$
(b) After Hours/Message Centre

- Announcement Only
$\$ 30.00$
- Announcement + Voice Mailbox $\$ 40.00$
- Voice Mailbox + Outdial Notification
(c) ANI Routing/Blocking, per 100 ANIs $\$ 50.00$ - Per minute service charge \$0 03
(e) Customer Reconfiguration $\$ 15.00$
(f) Exchange Routing $\$ 50.00$
(g) Extension Routing $\$ 50.00$
- Per minute service charge $\$ 0.03$
(h) Menu Routing $\$ 50.00$

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| ute | \$0.03 |
| :---: | :---: |
| - Menu Routing access time (1-minute increments) |  |
|  |  |
| Per Minute service charge | \$0.03 |

(i) Termination Overflow - Dedicated $\$ 50.00$

- Per minute service charge \$0.01
(j) Termination Overflow - Switched $\$ 50.00$
- Per minute service charge $\$ 0.03$


## . 5 Customized toll free Service

Combine 2 or more Enhanced Toll Free Features which carry per minute service charges $\$ 1,000.00$

- Per minute service charge $\$ 0.05$

Menu Routing access time (1-minute increments)
Per Minute service charge
$\$ 0.05$
All per-minute service charges are in addition to the standard product usage rates.

### 3.4.3.8 Non-Recurring Charges

. $1 \quad$ Basic Service
(a) Toll Free Directory Assistance $\quad \$ 15.00$

- Change Fee $\$ 15.00$
(b) Toll Free Service, per number N/A
- Change Fee $\$ 15.00$
(c) International Toll-Free Service (ITFS), per number N/A
- Change Fee $\$ 15.00$
. 2 SMS Features
(a) Area of Service Screening
(blocks of toll free calls by state, area code,
exchange or ANI) \$25.00
- Change Fee \$25.00
(b) Extended Call Coverage
(Canadian Coverage)
$\$ 25.00$
(c) Multi-Carrier Toll free Service, 1st 5 toll free numbers per account
$\$ 250.00$
Each additional toll free \# number on account
\$5.00
- Change Fee \$250.00
. $3 \quad$ Advanced Toll Free Features
(a) DNIS (Dialed Number Identification Service), per dedicated trunk $\$ 100.00$
- Change Fee \$50.00

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(b) Percentage Allocations Routing $\$ 100.00$

- Change Fee $\$ 100.00$
(c) Point of Call Coverage (Multi-location termination by state or NPA)
$\$ 100.00$
- Change Fee $\$ 100.00$
(d) Real-Time ANI, per dedicated trunk group
$\$ 350.00$
(e) Time of Day/Day of Week Routing $\$ 100.00$
- Change Fee \$100.00
. 4 Enhanced Toll Free Features
(a) Toll Free Security Codes $\$ 50.00$
- Change Fee $\$ 50.00$
(b) $\frac{\text { After Hours/Message Centre }}{- \text { Announcement Only }} \$ 25.00$
- Announcement + Voice Mailbox $\$ 25.00$
- Voice Mailbox + Outdial Notification $\$ 25.00$
- Change Fee \$25.00
(c) ANI Routing/Blocking, per 100 ANIs $\$ 100.00$
- Change Fee $\$ 100.00$
(e) Customer Reconfiguration $\$ 100.00$
(f) Exchange Routing $\$ 100.00$
- Change Fee \$100.00
(g) Extension Routing $\$ 100.00$
- Change Fee $\$ 100.00$
(h) Menu Routing $\$ 100.00$
- Change Fee $\$ 100.00$
- Menu Routing access time
(1-minute increments)
Per Minute service charge N/A
(i) Termination Overflow - Dedicated $\$ 100.00$
- Change Fee $\$ 100.00$
(j) Termination Overflow - Switched $\$ 100.00$
- Change Fee $\$ 100.00$
. 5 Customized Toll Free Service
Combine 2 or more Enhanced Toll Free
Features which carry per minute service charges**
- Change Fee
\$2,500.00
\$2,500.00
[** To determine total Non-Recurring and Recurring charges for combined features, use either the figures found in the monthly recurring charges and the
non-recurring charges or the combined total of all applicable individual feature charges (Recurring and Non-recurring), whichever is lower.]


### 3.4.3.9 WorldOne Association

The WorldOne Association program is a benefit package offered in conjunction with Basic WorldOne Service, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the WorldOne Association program will receive Basic WorldOne products and OnLine World Calling Card Service.

To qualify for WorldOne Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents distributors, or multiple representatives; (3) Non profit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and service charges of at least $\$ 5,000$ per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The WorldOne Association member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between Company and third parties who undertake to market the Company's services. Association discounts for WorldOne Services are outlined below:

Month-to-Month association customer on WorldOne Service will receive the one (1) year term rates, no Extended Service Plan ("ESP") will be required; One (1) year term or two (2) year term association customers on WorldOne Service will receive the two (2) year term rates, ESP for Associations is required.

The conditions of the WorldOne Service Extended Service Plan ("ESP") as filed in Section 3.4.3.2 will apply for WorldOne for Associations ESP agreements.

OnLine World Calling Card Service is not available for Association discounts.
Rates:

|  | Monthly | ESP |
| :--- | :--- | :--- |
| Switched Outbound | $\$ .1550$ | $\$ .1500$ |
| Switched Toll Free | $\$ .1550$ | $\$ .1500$ |
| Dedicated Outbound | $\$ .1350$ | $\$ .1300$ |
| Dedicated Toll Free | $\$ .1350$ | $\$ .1300$ |

MCI WorldCom Business Solutions is a switched, outbound, customized telecommunications service that may include an inbound service option. Outbound service may originate via switched WATS/Business Line Access and calling card access; inbound service, if elected, may terminate via switched WATS/Business Line Access.

Unless otherwise specified, all domestic MCI WorldCom Business Solutions calls are subject to a 30 second initial period and rounding to the next 6 second in crement, except for Operator Assisted calls, which are subject to a 60 -second initial period and rounding to the next 60 -second increment.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service (Toll Free Service).

This service is being offered to New Mexico customers that may have a requirement to make intrastate calls. Intrastate services is provided in conjunction with Interstate Business Solutions service and is available only to customers subscribing to interstate Business Solutions service as described in the Company's Service Publication and Price Guide (The Guide) located on the Company's website at www.verizonbusiness.com.

### 3.4.4.1 Usage

| 3.4.4.1.2 | Definitions |
| :---: | :---: |
|  | The following definitions will apply for all usage rates. |
|  | "Switched" A switched connection between a customer's premises and an MCI POP which is not provided by MCI or an MCl affiliate. |
|  | "Card" - Call origination using an MCI WorldCom Business Solutions Card. |
|  | 3.4.4.1.2.1 Outbound Rates: The following per-minute rates will apply to MCI WorldCom Business Solutions usage. |
|  | \$0.1750 |
|  | 3.4.4.1.2.2 Inbound Rates: The following per-minute rates will apply to MCl WorldCom Business Solutions usage. |
|  | \$0.1750 |
| 3.4.4.1.3 | Usage Rates for Operator Assisted Calling: The charges found in Section 3 apply to outbound Operator Assisted calls (excluding collect calls and calls which are billed by a third party) made by customers using switched (including MCI WorldCom Business Solutions card Access) access. |
| 3.4.4.1.4 | Directory Assistance: an undiscountable charge per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth in Section 3. |

### 3.4.4.2 MCI WorldCom Business Solutions Card Access

MCI WorldCom Business Solutions Access (via MCI WorldCom Business Solutions Card) may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in Section 3.4.4.1.2.1 above, will apply. A per-call surcharge will also apply.

### 3.4.5 LDDS WorldCom Calling Card Service

LDDS WorldCom Calling Card service is available to residential and commercial Company customers. Customers may place domestic and international long distance calls using this service. Calling card access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's toll free access number, and/or 1010XXX, 950-XXXX depending on availability. Several available features include Call Reorgination, Call Correction, Call Relay, Operator Time-Out, International Origination and Termination Service.

### 3.4.5.1 Direct Dial Rate Schedule

. 1 Per Minute Rate Schedule applying to all Time Periods:
Per Minute Rate: $\$ 0.3357$
. 2 Billing Increments:
Domestic calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.
. 3 Per Call Charge:
(a) The Per Call Charge is in addition to the per minute rate found in (A) above.

Per Call Charge: $\quad \$ 0.40$
(b) The following Per Call Charge is in addition to the per minute rate found in (a) above and will apply to calls which default to a live operator only.

Per Call Charge:
$\$ 0.65$

## . $4 \quad$ Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.
(a) Per Minute Rate Schedule applying to all Time Periods:

Per Minute Rate:
$\$ 0.5000$
(b) Billing Increments:

LDDS WorldCom Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
(c) Per Call Charge:

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The following Charge will apply in addition to the per minute rate found in (a) above.

Per Call Charge:

| Station-to-Station | $\$ 1.50$ |
| :--- | :--- |
| Person-to-Person | $\$ 3.00$ |

### 3.4.5.2 LDDS WorldCom TalkAround Calling Card

. 1 This Calling Card schedule applies to all customers who subscribe to one of the Company's residential long distance services.
. 2 Direct Dial Rate Schedule
a. Per Minute Rate Schedule applying to all Time Periods

Per Minute Rate $\$ 0.3000$
b. Billing Increments

Calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
c. Per Call Surcharge

There is no Per Call Surcharge for direct dialed calls.
The following Per Call Surcharge is in addition to the per minute rate found above and will apply to calls which default to a live operator only.

$$
\text { Per Call Surcharge } \$ 0.5000
$$

## . 3 Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.

| a. | Per Minute Rates |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Day |  | Evening |  | Night/W | eekend |
| Mileage | $1{ }^{\text {st }}$ | Add'l. | $1{ }^{\text {st }}$ | Add'l. | $1{ }^{\text {st }}$ | Add'l. |
| Band | Min. | Min. | Min. | Min. | Min. | Min. |
| 1-10 | \$. 0882 | \$. 0686 | \$. 0662 | \$. 0515 | \$. 0529 | \$. 0412 |
| 11-16 | \$. 0882 | \$. 0686 | \$. 0662 | \$. 0515 | \$. 0529 | \$. 0412 |
| 17-22 | \$. 0882 | \$. 0686 | \$. 0662 | \$. 0515 | \$. 0529 | \$. 0412 |
| 23-30 | \$. 1176 | \$. 1078 | \$. 0882 | \$. 0809 | \$. 0706 | \$. 0647 |
| 31-40 | \$. 1766 | \$. 1766 | \$. 1470 | \$. 1470 | \$. 1176 | \$. 1176 |
| 41-55 | \$. 2091 | \$. 1895 | \$. 1745 | \$. 1723 | \$. 1588 | \$. 1470 |
| 56-70 | \$. 2189 | \$. 2189 | \$. 1745 | \$. 1745 | \$. 1646 | \$. 1646 |
| 71-124 | \$. 2777 | \$. 2679 | \$. 1821 | \$. 1747 | \$. 1749 | \$. 1749 |
| 125-196 | \$. 2874 | \$. 2874 | \$. 1895 | \$. 1895 | \$. 1749 | \$. 1749 |
| 197-292 | \$. 2874 | \$. 2874 | \$. 1895 | \$. 1895 | \$. 1749 | \$. 1749 |
| 293-3000 | \$. 3168 | \$. 3071 | \$. 2120 | \$. 2044 | \$. 1749 | \$. 1749 |
| 3001+ | \$. 3168 | \$. 3071 | \$. 2120 | \$. 2044 | \$. 1749 | \$. 1749 |

b. Billing Increments

LDDS WorldCom TalkAround Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
c. Per Call Surcharge

The following surcharge will apply in addition to the per minute rate found in . 1 above

Per Call Surcharge:
$\begin{array}{ll}\text { Station-to-Station } & \$ 1.50 \\ \text { Person }\end{array}$
3.4.5.3 TalkAround Calling Card Association - The TalkAround Calling Card Association program is a benefit package offered in conjunction with basic residential TalkAround Calling Card which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the TalkAround Association program will receive a discounted flat rate for the service.

To qualify for this rate an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors or multiple representatives; (3) Non-profit organization, or (4) Buying group not organized merely to buy the Company's long distance for resale.

The qualifying organization must meet the following criteria to receive the special discounted rate:
. 1 Associations - Must have 5,000 or more professional members (e.g., Certified Public Accountants, American Medical Associations, State Bar Associations) and allow us to telemarket or direct mail their membership roster for promotional reasons.
. 2 Colleges/Universities - Must have 5,000 or more members and allow us to telemarket or direct mail their membership roster for promotional reasons.
. 3 Companies - Must have a minimum of 1,000 employees and allow us to telemarket or direct mail their employees for promotional reasons.
. 4 Direct Dialed Rate Schedule applying to all Time Periods:
Per Minute Rate
$\$ 0.20$
. 5 Billing Increments - Domestic calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
. $6 \quad$ Per Call Surcharge - There is no per call surcharge for Association direct dialed calls.

All other services for the TalkAround Calling Card Association will be the same services and rates as filed for the basic residential TalkAround Calling Card in the above Sections.

### 3.4.8 MFS Inteleplan K Service

### 3.4.8.1 Description

MFS Inteleplan K Service is a communications service that is available for use by residential customers twenty-four (24) hours a day. MFS Inteleplan Service is offered in exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company (LEC) to the Company's MFS Inteleplan Service, such that " $1+$ the 10-digit number" calls are automatically routed to the Company's network. Customers may originate MFS Inteleplan Service from locations served by the Company, and may terminate in all locations within the State of New Mexico.

MFS Inteleplan K Service is a flat-rated calling plan that is non-distance sensitive for direct-dialed long distance calling. Charges are based on the time period (Peak/Off-peak) when the call is placed. Peak and Off-peak time periods are defined below. Calls are billed in one-minute increments, with an initial billing period of one minute. A monthly recurring charge will apply to Customer accounts with usage (including Directory Assistance) of less than $\$ 25.00$ as specified in the Section following. Customer accounts with usage in excess of $\$ 500.00$ per month will be assessed a surcharge, as specified in the Section following. The entire month's charges will be recalculated at the new rate level.

Directory Assistance and Operator Services are available to MFS Inteleplan K Service subscribers subject to the provisions of Sections 3.5.1 and 3.2.

### 3.4.8.2 Rate Periods

Peak and Off-Peak rate periods are as follows:

| Non-Holiday |  | To But Not |  |
| :---: | :---: | :---: | :---: |
| Rate Periods | From | Including | Days |
| Peak | 7:00 a.m. | 7:00 p.m. | Mon-Fri |
| Off-Peak | 7:00 p.m. | 7:00 a.m. | Mon-Fri |
| All Hours | Sat-Sun |  |  |
| All Hours | Holidays |  |  |

Holidays: On Christmas Day (Dec. 25), New Year's Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

### 3.4.8.3 Usage Charges

| Per Minute Rates | Peak <br> $\$ 0.2600$ | $\frac{\text { Off-Peak }}{\$ 0.1600}$ |
| :--- | :--- | :--- |

## Per Account

Monthly
Recurring
$\$ 3.00$
(Usage less than \$25.00)
Surcharge
Per Minute
(Usage exceeds $\$ 500.00$ per month)

### 3.4.9 Total Solution Series 100 K Service

### 3.4.9.1 Description

Total Solution Series 100 K Service is an offering that allows Customers to select a commitment level and shared and dedicated outbound and inbound service arrangements, obtain term plan discounts, and receive Peak and Off-Peak pricing (Off-Peak pricing only applies to intraLATA outbound service where available). Total Solution Series 100 calls are flat rated, with discounts off the base rates available according to the commitment level and term plan selected by the Customer.

The Outbound Calling Service arrangement is a long distance switch-based service, which is available on either a shared or dedicated access basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section 3.2.

The Inbound Calling Service arrangement is an toll free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by an end user dialing a 10 digit telephone number (eg. 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring toll free service number charge, which will be applied either on a "per toll free number" basis for shared access or on a "per routing arrangement" basis for dedicated access.

### 3.4.9.2 Commitment Levels and Term Plans

Total Solution Series 100 K Service is available on a month to month basis or on an optional 1 or 2 year Term Plan. Discounts off the base rates are available to the Customer according to the commitment level and Term Plan selected by the Customer.

Total Solution Series 100 K Service is subject to a minimum monthly usage commitment (after the third full month following the initial installation of service for new Customers) based on the Customer's selected commitment level. The commitment level is calculated from the monthly total of usage generated from the following Company products: shared and dedicated domestic interstate and intrastate outbound and inbound service, international outbound, intraLATA, local service, and calling card. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the total usage amount calculation, as well as usage charges from Directory Assistance, Operator Service, voice mail and conference calling.

Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

## A Customer may terminate their Term Plan without liability under the following

 conditions:. 1 The Customer requests, and remains on, a new Term Plan for a term and commitment level equal to or greater than their current Company Term Plan and commitment level.
.2 A new Customer (who was not receiving services through the Company prior to execution of the Term Plan) provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

### 3.4.9.3 Discounts

The following discounts on per minute base rates for qualifying usage are based on the monthly commitment level and Term Plan selected by the Customer. Customers committing to Term Plans will receive an additional discount off the applicable Commitment Level discounted rate for qualifying interstate usage. To qualify for Term Plan Discounts, shared access Customers must select a minimum commitment level of at least $\$ 250.00$ per month, and dedicated access Customers must select a minimum commitment level of at least $\$ 1,000.00$ per month.
. 1 Shared Outbound Discount

| Monthly <br> Commitment <br> Level | Month <br> to |  | Term Plan |  |
| :--- | :--- | :--- | :--- | :--- |
| $\$ 0$ |  | $\underline{\text { Month }}$ |  |  |

## . 2 Dedicated Outbound Discount

| Monthly <br> Commitment | Month <br> to | Term Plan |  |
| :--- | :--- | :--- | :--- |
| Level |  |  |  |

. 3 Shared Inbound Discount

|  | Monthly | Month | Term Plan |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Commitment | to |  |  |
|  | Level | Month | 1 Year | 2 Year |
|  | \$ 0 | 0.00\% | N/A | N/A |
|  | \$ 250 | 0.00\% | 9.20\% | 14.00\% |
|  | \$ 500 | 0.00\% | 9.20\% | 14.00\% |
|  | \$ 1,000 | 0.00\% | 9.20\% | 14.00\% |
|  | \$ 2,500 | 0.00\% | 9.20\% | 14.00\% |
|  | \$ 5,000 | 0.00\% | 9.20\% | 14.00\% |
|  | \$ 10,000 | 0.00\% | 9.20\% | 14.00\% |
|  | \$ 15,000 | 0.00\% | 9.20\% | 14.00\% |
| . 4 | Dedicated Inbound Discount |  |  |  |
|  | Monthly | Month | Term Plan |  |
|  | Commitment | to |  |  |
|  | Level | Month | 1 Year | 2 Year |
|  | \$ 0 | 0.00\% | N/A | N/A |
|  | \$ 250 | 0.00\% | N/A | N/A |
|  | \$ 500 | 0.00\% | N/A | N/A |
|  | \$ 1,000 | 0.00\% | 9.80\% | 14.60\% |
|  | \$ 2,500 | 0.00\% | 9.80\% | 14.60\% |
|  | \$ 5,000 | 0.00\% | 9.80\% | 14.60\% |
|  | \$ 10,000 | 0.00\% | 9.80\% | 14.60\% |
|  | \$ 15,000 | 0.00\% | 9.80\% | 14.60\% |

### 3.4.9.4 Rate Periods

Peak and Off-Peak rate periods are as follows:

| Non-Holiday <br> Rate Periods | From | To But Not |  |
| :--- | :--- | :--- | :--- |
|  | 8eak | Including | Days |
| Off-Peak | 5:00 p.m. | 5:00 p.m. | Mon-Fri |
|  | 8:00 a.m. | 8:00 a.m. | Mon-Fri |
|  | 8:00 a.m. | 8:00 a.m. | Sat-Sun |
|  | 8:00 a.m. | Holidays |  |

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower

### 3.4.9.5 Usage Charges

. $1 \quad$ Outbound Calling Service

Shared
$\$ 0.2406$
Dedicated \$0.2070
Off-Peak Discount: 10\%
. 2 Inbound Calling Service
Shared
$\$ 0.2518$
Dedicated
\$0.2182

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|  | Monthly <br> Recurring | Non- <br> Recurring |
| :--- | :--- | :--- |
| Shared charge per toll free number <br> Dedicated charge <br> per routing arrangement | $\$ 10.00$ | $\$ 15.00$ |
|  | $\$ 40.00$ | $\$ 50.00$ |

### 3.4.10 Total Solution Gold Service

### 3.4.10.1 Description

Total Solution Gold K Service is an offering which allows customers to select shared and dedicated outbound and inbound service arrangements, and obtain Term Plan discounts. Total Solution Gold calls are eligible for volume discounts based on total cross-contribution usage from all interstate and intrastate shared and dedicated outbound and inbound usage products (directory assistance and operator assistance are not contributory). Discounted rates apply retroactively, such that once the next dollar threshold is reached, the lower rate applies back to the first minute of usage for that billing period. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the volume discount cross-contribution calculation.

The Outbound Calling Service arrangement is a long distance switched access service, which is available on either a shared or dedicated basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section 5.4.1.

The Inbound Calling Service arrangement is a toll free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by an end user dialing a 10 digit telephone number (e.g., 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access.

### 3.4.10.2 Term Plans

Total Solution Gold K Service is available at 1 or 2 year Term Plan rates. Term Plans are subject to a minimum monthly usage level of $\$ 500$ for shared access or $\$ 2,500$ for dedicated access after 90 days of initial service. Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. Term Plan threshold calculations will include usage charges from all intrastate and interstate switched outbound and inbound usage products (directory assistance and operator assistance are not contributory). Charges such as taxes, late payment fees and other service non-recurring and monthly
recurring charges will not be included in the Term Plan usage threshold calculation. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the monthly minimum service usage charge times the number of months remaining in the term.

A Customer may terminate their Term Plan without liability under the following conditions:
. 1 The customer requests, and remains on, a new Term Plan for a term equal to or greater than the time remaining on their current Company Term Plan.
. 2 The Customer provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.
3.4.10.3

Rate Periods
Peak and Off-Peak rate periods are as follows:

| Non-Holiday |  | To But Not |  |
| :--- | :--- | :--- | :--- |
| Rate Periods | From | Including | Days |
| Peak | 8:00 a.m. | 5:00 p.m. | Mon-Fri |
| Off-Peak | 5:00 p.m. | 8:00 a.m. | Mon-Fri |
|  | 8:00 a.m. | 8:00 a.m. | Sat-Sun |
|  | 8:00 a.m. | 8:00 a.m. | Holidays |

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

### 3.4.10.4 Usage Charges

## . 1 Outbound Calling Service

a. Shared - Per Minute Rates

Usage

| Per Month |  |  |
| :--- | :--- | :--- |
|  | Y Year |  |
| $\$ 249$ |  | 2 Year |
| $\$ 250-\$ 999$ | $\$ 0.2210$ | $\$ 0.2154$ |
| $\$ 1,000-\$ 2,499$ | $\$ 0.2210$ | $\$ 0.2154$ |
| $\$ 2,500-\$ 4,999$ | $\$ 0.2210$ | $\$ 0.2154$ |
| $\$ 5,00-\$ 9,999$ | $\$ 0.2210$ | $\$ 0.2154$ |
| $\$ 10,000-\$ 19,999$ | $\$ 0.2210$ | $\$ 0.2154$ |
| $\$ 20,000+$ | $\$ 0.2210$ | $\$ 0.2154$ |

b. Dedicated - Per Minute Rates

Usage

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| Per Month | 1 Year | 2 Year |
| :---: | :---: | :---: |
| \$0-\$249 | \$0.1902 | \$0.1846 |
| \$250-\$999 | \$0.1902 | \$0.1846 |
| \$1,000-\$2,499 | \$0.1902 | \$0.1846 |
| \$2,500-\$4,999 | \$0.1902 | \$0.1846 |
| \$5,000-\$9,999 | \$0.1902 | \$0.1846 |
| \$10,000-\$19,999 | \$0.1902 | \$0.1846 |
| \$20,000 + | \$0.1902 | \$0.1846 |

.2 Inbound Calling Service
a. Shared - Per Minute Rates

| Usage <br> Per Month |  |  |
| :--- | :--- | :--- |
| $\$ 0-\$ 249$ | $\$ 0.2210$ | $\underline{2}$ Year |
| $\$ 250-\$ 999$ | $\$ 0.2154$ |  |
| $\$ 1,000-\$ 2,499$ | $\$ 0.2210$ | $\$ 0.2154$ |
| $\$ 2,500-\$ 4,999$ | $\$ 0.2210$ | $\$ 0.2154$ |
| $\$ 5,000-\$ 9,999$ | $\$ 0.2210$ | $\$ 0.2154$ |
| $\$ 10,000-\$ 19,999$ | $\$ 0.2210$ | $\$ 0.2154$ |
| $\$ 20,000+$ | $\$ 0.2210$ | $\$ 0.2154$ |

## b. Dedicated - Per Minute Rates

| Usage |  |  |
| :---: | :---: | :---: |
| Per Month | 1 Year | 2 Year |
| \$0-\$249 | \$0.1902 | \$0.1846 |
| \$250-\$999 | \$0.1902 | \$0.1846 |
| \$1,000-\$2,499 | \$0.1902 | \$0.1846 |
| \$2,500-\$4,999 | \$0.1902 | \$0.1846 |
| \$5,000-\$9,999 | \$0.1902 | \$0.1846 |
| \$10,000-\$19,999 | \$0.1902 | \$0.1846 |
| \$20,000 + | \$0.1902 | \$0.1846 |

### 3.4.12 Bottom Line Business II

### 3.4.12.1 Description

Bottom Line Business II offers Customers a flat rate schedule that will apply to both outbound and inbound intrastate calls. Customer's must sign a Term Agreement of one (1) year and meet a monthly minimum commitment of $\$ 50.00$ for Customers of only one service (i.e. only outbound) or $\$ 100.00$ per month if the Customer has both outbound and inbound services. Calling Card usage will not contribute to the monthly minimum commitment and Association discounts will not apply. Calls will be billed in thirty (30) second initial increments and rounded to the next higher six (6) second increment.

The Term shall be extended automatically for an additional term of one (1) year, unless the Company receives the Customer's written notice to terminate this Agreement on not less than thirty (30) days prior to the then existing Term expiration date. Customers who terminate service prior to the end of the term in any manner will be liable for a termination charge of an amount equal to the monthly minimum billing commitment times the number of months remaining in the Customer's Term, unless
the Customer converts to another Company service with equal or greater term and minimum usage commitment.

### 3.4.12.2 Rates

Outbound \$.1678
Inbound \$.1678
Monthly Charge Per Toll Free No.
$\$ 4.00$
3.4.13 MCI WorldCom On-Net Service - Voice ${ }^{1}$
[ ${ }^{1}$ Effective January 5, 2004, this plan will not be available to new subscribers.] [Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

### 3.4.13.1 Description

MCI WorldCom On-Net is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. This Service provides a service for single or multilocation companies using switched, dedicated and card origination, and switched termination. It is suitable for calling between company locations.

Except as otherwise specified, all calls are subject to an 18 -second minimum initial period and rounding to the next higher 6 -second increment, except for Operator Assisted calls, which are subject to a 60second initial period and rounding to the next 60 -second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Toll-Free Service as filed in this Tariff, except where otherwise specified.

At the Customer's request and where feasible, the Company may permit the Customer to obtain other forms of access to the Customer's inbound service terminating location, or the Company may procure other forms of access to such location. All applicable recurring and non-recurring charges for such service will be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. The installation and monthly charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis. If the Company procures access for the Customer from the Local Exchange Carrier, the Customer's use of such access shall be in conformity with the regulations and other terms and conditions under which the Local Exchange Carrier provides such access.

This tariff is being offered to New Mexico customers that originate and terminate calls within the State. Intrastate service is provided in conjunction with interstate service and is available only to customers subscribing to interstate MCl WorldCom On-Net as described in the

Company's Service Publication and Price Guide (The Guide) located on the Company's website at www.verizonbusiness.com.
3.4.13.2 Definitions applicable to MCI WorldCom On-Net Service

The following definitions will apply for all usage rates:
"Local Network Connection": A switched connection between a customer premises and a Company Point of Presence which is provided by Company or a Company affiliate.
"Dedicated": A non-switched connection between a customer premises and a Company Point of Presence.
"Switched": A switched connection between a customer premises and an MCI POP which is not provided by Company or a Company affiliate.

### 3.4.13.3 Usage Rates

The following per-minute usage rates will apply to outbound and inbound usage. Outbound usage charges are based on origination type, and inbound usage charges are based o termination type. Card usage is not available for inbound usage.

Outbound Rates:

| Origination <br> Type | Termination <br> Type | Per-Minute <br> Rate |
| :--- | :--- | :--- |
| Local Network Connection | Local Network Connection | $\$ 0.1952$ |
| Local Network Connection | Dedicated | $\$ 0.1952$ |
| Local Network Connection | Switched | $\$ 0.2052$ |
| Dedicated | Local Network Connection | $\$ 0.3036$ |
| Dedicated | Dedicated | $\$ 0.3036$ |
| Dedicated | Switched | $\$ 0.3136$ |
| Switched | Local Network Connection | $\$ 0.4809$ |
| Switched/Card* | Dedicated | $\$ 0.4809$ |
| Switched/Card | Switched | $\$ 0.4909$ |
| Card* | Local Network Connection | $\$ 0.4909$ |

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

### 3.4.13.3 Usage Rates (Cont.)

Card Access*
Card Access (via an MCI Worldcom On-Net Service-Voice card) may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in Section C-3.4.13.3 for outband rates will apply. The following per-call surcharge will apply to each MCl Worldcom On-Net Service-Voice Card call, other than calls to Directory Assistance:
[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Inbound Rates:

| Origination <br> Type | Termination <br> Type | Per-Minute <br> Rate |
| :--- | :--- | :--- |
| Local Network Connection | Local Network Connection | $\$ 0.1952$ |
| Local Network Connection | Dedicated | $\$ 0.3036$ |
| Local Network Connection | Switched | $\$ 0.4809$ |
| Switched | Local Network Connection | $\$ 0.2052$ |
| Switched | Dedicated | $\$ 0.3136$ |
| Switched | Switched | $\$ 0.4909$ |

### 3.4.13.4 Directory Assistance

A charge of $\$ 1.40$ per call will be applied to all customers of MCl WorldCom On-Net Service requesting Directory Assistance for numbers within the state.

### 3.4.13.5 $\quad$ MCI WorldCom On-Net Term Plan

The MCI Worldcom On-Net Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to MCI Worldcom On-Net through the MCI WorldCom On-Net Term Plan are subject to the terms and conditions following:
. 1 Eligible Intrastate charges is the customer=s total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage. Charges for the following are not included as eligible intrastate charges and will not receive the Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.
. 2 Term Commitment and Renewal Options: A customer must commit to service for a term of service of either one, two, three, four, or five years. The term of service will commence no earlier than the fifteenth of the billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the MCI Worldcom On-Net Term Plan, which must be received by MCI no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies, during the 30 -day period following the expiration of the existing term of service.

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a. Cancellation or Discontinuance Without Liability: If: (i) the customer's use of MCl service under an MCl Worldcom On-Net Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment and (ii) at the time of termination the customer is enrolled in a new MCI Worldcom On-Net Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under the Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's new MCl Worldcom On-Net Term Plan's term commitment is one year; or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new MCI WorldCom On-Net Term Plan's term commitment is equal to or greater than two years.
b. Cancellation or Discontinuance With Liability:

Discontinuance of all services furnished under the Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50 percent of each annual volume commitment for each year remaining in the unfulfilled term of service.
. 4 Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

| Term Commitment | Discount |
| :--- | :--- | :--- |
| 1 year | $3 \%$ |
| 2 year | $6 \%$ |
| 3 year | $9 \%$ |
| 4 year | $9 \%$ |
| 5 year | $9 \%$ |

## . $5 \quad$ Other Charges

Non-Recurring Charges: The following non-recurring charges will apply:

|  | Per Order |  | Per Location |
| :--- | :--- | :--- | :--- |
|  |  |  |  |
| Installation | $\$ 50$ |  | $\$ 25$ |
| Expedite | $\$ 600$ |  | N/A |
| Cancellation of Order | $\$ 0$ |  | N/A |
| Service Conversion | $\$ 50$ |  | N/A |
| Physical Change | $\$ 50$ |  | N/A |
| Administrative Change | $\$ 20$ | N/A |  |

Monthly Recurring Charges: The following monthly recurring charges will apply:

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Shared Access Charge: A $\$ 5.00$ monthly minimum charge will apply to each customer location using switched access. The Customer will be charged the difference between the Customer's actual usage charges (including surcharges) and $\$ 5.00$ per location during each monthly billing period.

Service Fee: The following monthly service fee per service group per toll-free number will apply:

| Business Line Terminations: | $\$ 20.00$ |
| :--- | :--- |
| Dedicated Terminations: | $\$ 50.00$ |

### 3.4.13.6 D Street Voice Service Calling Plan ${ }^{1}$

[ ${ }^{1}$ Effective November 1, 2002 this plan will not be available to new subscribers.]

Eligibility: To be eligible for this plan, customers:

- must subscribe to this plan via a Company-designated Internet site;
- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must subscribe to the D Street Voice Service Calling Plan as described in the service publication and pricing guide found at www.MCI.com;
- may not receive service under any other term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and WorldCom On-Net Voice Services Term Plan;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

Definitions:
For purposes of this plan, the following definitions apply:
Eligible Intrastate Service is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges:
Customers will be charged the following per minute usage rates for Eligible inbound and outbound Intrastate Service.

$$
\begin{array}{ll}
\text { Switched - Outbound/Inbound } & \$ 0.137 \\
\text { Dedicated- Outbound/Inbound } & \$ 0.087
\end{array}
$$

### 3.4.13.7 On-Net Plus Program

Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's Service Publication and Price Guide located on the Company's website at www.verizonbusiness.com;
must be new business customers or existing business customers who is eligible for renewal of their contracts;


## Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

Outbound:

| Origination |  | 1 Year <br> Per-Minute | 2 Year <br> Per-Minute |
| :--- | :--- | :--- | :--- |
| Type | Termination | Rate | $\underline{\text { Rate }}$ |
| Local Network Connection | Lype | $\$ 0.0000$ | $\$ 0.0000$ |
| Local Network Connection | $\$ 0.1711$ | $\$ 0.1646$ |  |
| Local Network Connection | Dedicated | $\$ 0.1711$ | $\$ 0.1646$ |
| Local Network Connection | Switched | $\$ 0.2610$ | $\$ 0.2519$ |
| Dedicated | Local Network Connection | $\$ 0.2610$ | $\$ 0.2519$ |
| Dedicated | Dedicated/Switched | $\$ 0.4090$ | $\$ 0.3945$ |
| Switched/Card | Local Network Connection | $\$ 0.4090$ | $\$ 0.3945$ |
| Switched/Card | Dedicated | $\$ 0.4090$ | $\$ 0.3945$ |

Inbound:

|  |  | 1 Year <br> Origination | Per-Minute <br> Per-Minute |
| :--- | :--- | :--- | :--- |
| Type | Termination | Rate | $\frac{\text { Rate }}{}$ |
| Local Network Connection | Type | Local Network Connection | $\$ 0.1711$ |
| Local Network Connection | Dedicated | $\$ 0.2610$ | $\$ 0.2519$ |
| Local Network Connection | Switched | $\$ 0.4090$ | $\$ 0.3945$ |
| Switched/Card* | Local Network Connection | $\$ 0.1711$ | $\$ 0.1646$ |
| Switched/Card | Dedicated | $\$ 0.2610$ | $\$ 0.2519$ |
| Switched $/$ Card $^{*}$ | Switched | $\$ 0.4090$ | $\$ 0.3945$ |

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

### 3.4.13.8 D Street Plus Voice Service Calling Plan

Eligibility: To be eligible for this plan, customers:

- must subscribe to this plan via a Company-designated Internet site;
- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must subscribe to the D Street Plus Voice Service Calling Plan as described in the service publication and pricing guide found at www.verizonbusiness.com;
- may not receive service under any term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and WorldCom On-Net Voice Services Term Plan;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definitions apply:
Eligible Intrastate Service is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

## Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

$$
\begin{array}{ll}
\text { Switched } & \$ 0.1803 \\
\text { Dedicated } & \$ 0.1151
\end{array}
$$

3.4.13.9 Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II

Eligibility: To be eligible for this plan, customers:
must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II as described in the Company's Service Publication and Price Guide (The Guide) located on the Company's website at www.verizonbusiness.com; (Companion Interstate Service) and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff (Companion Local Service) concurrent with enrollment in this plan;
must subscribe to service under Special Customer Arrangement SCA Guide Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 or 12 as described in The Guide.

## Definitions:

For the purposes of this plan, the following definitions apply:
Eligible Intrastate Service is defined as MCI WorldCom On-Net ServiceVoice Outbound Service (excluding Card) usage that originates and terminates in one state.

Eligible Interstate Usage is defined as MCI WorldCom On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

Existing customers are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

New customers are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

## Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 or ISDN-PRI basis. The following Monthly recurring charges apply:

| Offering | Monthly Recurring Charge (per line, trunk, T-1 or |
| :---: | :---: |
|  | ISDN PRI) |
| A | \$66.00 |
| B | \$65.00 |
| C | \$1,540.00 |

## Benefits:

Offering A: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

Offering B and Offering C: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk or PerLocal T-1 that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged $\$ 0.05$ per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged $\$ 0.05$ per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing
cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month. In addition, the customer will receive unlimited exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

Discounts: ${ }^{1}$
[ ${ }^{1}$ Effective August 8, 2006, these discounts are not available upon contract renewal.]

These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service.

For Offering A, B and C, the Company will provide a 5, 10 or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount or 3 years for a 15 percent discount.

Discounts: Discounts described under Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II in the MCImetro Access Transmission Services LLC d/b/a Verizon Transmission Services New Mexico S.C.C. Tariff No. 5 are applicable to this integrated plan.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services LLC d/b/a Verizon Transmission Services New Mexico S.C.C. Tariff No. 5, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered MCImetro Access Transmission Services LLC d/b/a Verizon Transmission Services New Mexico S.C.C. Tariff No. 5 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services LLC d/b/a Verizon Transmission Services New Mexico S.C.C. Tariff No. 5, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically
subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services LLC d/b/a Verizon Transmission Services New Mexico S.C.C. Tariff No. 5 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff for intrastate interLATA service only.

## Other Conditions:

Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

If Customer receives service under SCA Types 6, 7 and 8 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. Customer expressly acknowledges that any violation of the foregoing restrictions on its use of the service will result in the immediate termination of the service by Verizon Business. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

### 3.4.13.10 Affinity 1 Program

1. Eligibility: To be eligible for this plan, customers:
must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
must subscribe to the Affinity 1 Program as described in the service publication and pricing guide found at www.verizonbusiness.com;
must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
may not receive service under a Special Customer Arrangement.
2. Definitions: For purposes of this plan, the following definitions apply:

Eligible Intrastate Service is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.
3. Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched $\quad \$ 0.180$

### 3.4.13.11 Affinity 2 Program

1. Eligibility: To be eligible for this plan, customers:
must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
must subscribe to the Affinity 2 Program as described in the service publication and pricing guide found at www.verizonbusiness.com;
must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
may not receive service under a Special Customer Arrangement.
2. Definitions: For purposes of this plan, the following definitions apply:

Eligible Intrastate Service is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.
3. Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched $\quad \$ 0.180$

### 3.4.13.12 Local and Long Distance - Line Solution Service

Eligibility: To be eligible for this plan, customers:

- must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for
interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance - Line Solution Service as described in the Company's Service Publication and Price Guide (The Guide) located on the Company's website at www.verizonbusiness.com; (Companion Interstate Service) and to certain exchange service as described in the appropriate Companyaffiliate exchange service tariff (Companion Local Service) concurrent with enrollment in this plan;
- must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

Definitions: For the purposes of this plan, the following definitions apply:
A Eligible Intrastate Service@ is defined as MCI WorldCom On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

Eligible Interstate Usage is defined as MCI WorldCom On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

Existing customers are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

New customers are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

## Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service.

Offering Monthly Recurring Charge (unlimited)
Unlimited \$ 60

## Discounts: ${ }^{1}$

[ ${ }^{1}$ Effective August 8, 2006, these discounts are not available upon contract renewal.]

These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service.

Customers committing to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount or 3 years for a 15 percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts.

Discounts: Discounts described under Local and Long Distance - Line Solution Service in the MCImetro Access Transmission Services LLC. $\mathrm{d} / \mathrm{b} / \mathrm{a}$ Verizon Access Transmission Services, New Mexico S.C.C. Tariff No. 5 are applicable to this integrated plan.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered from MCImetro Access Transmission Services LLC d/b/a Verizon Transmission Services New Mexico S.C.C. Tariff No. 5, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered from MCImetro Access Transmission Services LLC d/b/a Verizon Transmission Services New Mexico S.C.C. Tariff No. 5 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered from MCImetro Access Transmission Services LLC d/b/a Verizon Transmission Services New Mexico S.C.C. Tariff No. 5, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service offered from MCImetro Access Transmission Services LLC d/b/a Verizon Transmission Services New Mexico S.C.C. Tariff No. 5 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff for intrastate interLATA service only.

## Other Conditions:

Services under this plan, including Interstate Inbound Service and Interstate Card Service may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance - Line Solution Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the
following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. Customer expressly acknowledges that any violation of the foregoing restrictions on its use of the service will result in the immediate termination of the service by Verizon Business. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

### 3.4.13.13 Intrastate Plus

1. Eligibility: To be eligible for this program, customers:
must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
must receive interstate service under a New Special Customer Arrangement (SCA) Guide Type 6, 7, 8, 9 or 10 as described in the Company's Service Publication and Price Guide located on the Company's website at www.verizonbusiness.com;
2. Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

Outbound:

|  |  | 1 Year | 2 Year | 3 Year |
| :---: | :---: | :---: | :---: | :---: |
| Origination | Termination | Per-Minute | Per-Minute | Per-Minute |
| Type | Type | Rate | Rate | Rate |
| Local Network Connection | Local Network Connection | \$0.0000 | \$0.0000 | \$0.0000 |
| Local Network Connection | Dedicated | \$0.0853 | \$0.0828 | \$0.0803 |
| Local Network Connection | Switched | \$0.0853 | \$0.0828 | \$0.0803 |
| Dedicated | Local Network Connection | \$0.0853 | \$0.0828 | \$0.0803 |
| Dedicated | Dedicated/Switched | \$0.0853 | \$0.0828 | \$0.0803 |
| Switched | Local Network Connection | \$0.1803 | \$0.1739 | \$0.1687 |
| Switched/Card* | Dedicated | \$0.1803 | \$0.1739 | \$0.1687 |
| Switched/Card* | Switched | \$0.1803 | \$0.1739 | \$0.1687 |
| Inbound: |  |  |  |  |
|  |  | 1 Year | 2 Year | 3 Year |
| Origination | Termination | Per-Minute | Per-Minute | Per-Minute |
| Type | Type | Rate | Rate | Rate |
| Local Network Connection | Local Network Connection | \$0.0853 | \$0.0828 | \$0.0803 |
| Local Network Connection | Dedicated | \$0.0853 | \$0.0828 | \$0.0803 |
| Local Network Connection | Switched | \$0.1803 | \$0.1739 | \$0.1687 |
| Switched/Card* | Local Network Connection | \$0.0853 | \$0.0828 | \$0.0803 |
| Switched/Card* | Dedicated | \$0.0853 | \$0.0828 | \$0.0803 |
| Switched/Card* | Switched | \$0.1803 | \$0.1739 | \$0.1687 |

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

### 3.4.14 Verizon Business Services I

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

| Origination Type | Termination Type | Range of rates (high to low) |
| :--- | :--- | :--- |
| Local Network Connection | Local Network Connection | $\$ 0.0853$ to $\$ 0.0454$ |
| Local Network Connection | Dedicated | $\$ 0.0853$ to $\$ 0.0454$ |
| Local Network Connection | Switched | $\$ 0.0853$ to $\$ 0.0454$ |
| Dedicated | Local Network Connection | $\$ 0.0853$ to $\$ 0.0454$ |
| Dedicated | Dedicated | $\$ 0.0853$ to $\$ 0.0115$ |
| Dedicated | Switched | $\$ 0.0853$ to $\$ 0.0454$ |
| Switched/Card | Local Network Connection | $\$ 0.1803$ to $\$ 0.0454$ |
| Switched//ard | Dedicated | $\$ 0.1803$ to $\$ 0.0454$ |
| Switched/Card | Switched | $\$ 0.1803$ to $\$ 0.1203$ |

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]
.3.4.14.1.1.1 Verizon Business Services I Card Access [Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Alternative Card Surcharge: The following Alternative Card Surcharge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, Customer must meet the Alternative Rates requirements as described in Section 3.4.14.1, herein.

Alternative Card Surcharge: $\$ 0.90$ to $\$ 0.00$

## .3.4.14.1.4 Directory Assistance:

EFFECTIVE: OCTOBER 1, 2017


#### Abstract

Alternative Rates: The following Alternative Directory Assistance charge per call will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate customer must meet the Alternative Rate requirements as described in Section 3.4.14.1, herein.


$\$ 1.40$ to $\$ 0.35$ per call

### 3.4.14.2 Verizon Business Services I Term Plan

The Verizon Business Services I Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Verizon Business Services I through the Verizon Business Services I Term Plan are subject to the terms and conditions outlined in The Guide, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Verizon Business Services I Card, Verizon Business Services I Remote Access (including surcharges). Charges for the following are not included as Eligible Volume and will not receive Verizon Business Services I Term Plan discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

| Term Commitment | Discount |  |
| :--- | :--- | :--- |
| 1 year |  | $3 \%$ |
| 2 year | $6 \%$ |  |
| 3 year | $9 \%$ |  |
| 4 year | $9 \%$ |  |
| 5 year | $9 \%$ |  |

3.4.16 Verizon Business Services III (Cont.)
[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]
.3.4.16.4 Verizon Business Services III Term Plan
The Verizon Business Services III Term Plan is a term plan, in lieu of all
other tariffed term plans. Customers who subscribe to Verizon Business
Services III through the Verizon Business Services III Term Plan are
subject to the terms and conditions outlined in The Guide, except for the
discount on eligible intrastate charges as defined below. Eligible
Intrastate charges is the customer's total intrastate usage of the
following, after the application of promotional and other discounts:
intrastate inbound and outbound usage and Verizon Business Services
III Card, Verizon Business Services III Remote Access (including
surcharges). Charges for the following are not included as Eligible
Volume and will not receive Verizon Business Services III Term Plan

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discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

| Term Commitment | Discount |
| :--- | :--- | :--- |
| 1 year | $3 \%$ |
| 2 year | $6 \%$ |
| 3 year | $9 \%$ |
| 4 year | $9 \%$ |
| 5 year | $9 \%$ |

### 4.2 Product Types

### 4.2.1 Performance Services ${ }^{1}$ [ ${ }^{1}$ Effective September 11, 1995, this service will no longer be offered to new customers.]

### 4.2.1.1 Performance 2000

This service offering allows the Customer to select outward, inward and/or travel service arrangements as provided below and to obtain Performance 2000 Term Plan discounts. The Performance 2000 Services consist of three levels: Level I no per invoice billing commitment; Level II - $\$ 1,500$ per invoice billing commitment or the Customer is charged the difference; and Level III- $\$ 4,500$ per invoice billing commitment or the Customer is charged the difference. The Level I service is limited to toll free and Calling Card service arrangements. Calls may be originated and/or terminated via Company shared facilities. Outbound calls may be terminated to any point within the United States. Inbound calls may originate from any point within the contiguous United States and Canada.

## . 1 Service Arrangements

a. Performance 2000 One Plus - This service option is an outward calling shared access service arrangement available to Customers who presubscribe to the Company's service. Usage rates are time-of-day sensitive. Calls are billed in six second increments.
b. Performance 2000 Toll Free - This service option is an inward calling termination arrangement available via shared and dedicated access facilities. Usage rates are time-of-day sensitive. Calls are billed in six second increments. A minimum average time requirement (MATR) of thirty seconds per call applies during a billing period. Optional features as described in the Company's Domestic Interstate Tariff.
c. Performance 2000 Calling Card - This service option is an outward calling shared access arrangement which allows a Customer to originate calls through use of a Company calling card via a Toll Free Universal Access Number. Usage rates are time-of-day sensitive. Calls are billed in one minute increments.

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|  | Mileage <br>  <br>  <br>  <br> Bands |  |  | Peak |
| :--- | :--- | :--- | :--- | :--- | Off-Peak

## . 3 Per Call Charge

A $\$ 0.25$ per call charge applies to all calling card calls.
. $\quad$ Rate Periods - Peak rates apply weekdays between 7:00 a.m. to 7:00 p.m. Off-peak rates apply to all other times and on holidays.

### 4.2.1.2 Performance 4000 Services

Performance 4000 Service offers a unified service for single or multi-location customers using both switched and dedicated inbound and outbound service, a calling card and international service. Performance 4000 has been designed especially for the larger customer billing over $\$ 7,500$ a month, with the availability of peak and off-peak rates, calling card services and offering a discount for customers willing to sign a term commitment of either twelve (12), twenty-four (24) or thirty-six (36) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage. There are five (5) levels of Performance 4000 which are described as follows:

Level I - Requires a monthly minimum billing commitment of $\$ 7,500$; if the minimum is not reached the customer is charged the difference.

Level II - Requires a monthly minimum billing commitment of $\$ 15,000$; if the minimum is not reached the customer is charged the difference.

Level III - Requires a monthly minimum billing commitment of $\$ 25,000$; if the minimum is not reached the customer is charged the difference.

Level IV - Requires a monthly minimum billing commitment of $\$ 50,000$; if the minimum is not reached the customer is charged the difference.

Level V - Requires a monthly minimum billing commitment of $\$ 75,000$; if the minimum is not reached the customer is charged the difference.

Multiple services and/or multiple locations using Performance 4000's services can contribute to the overall monthly minimum commitment. Domestic Toll Free,

Domestic and International outbound calls contribute to determining monthly minimum usage. Operator Services usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Performance 4000 Level by the fourth invoice period and monthly thereafter.

Peak and off peak rates, rate periods, billing increments and applicable recurring and non-recurring charges can be found below.
. 1 Performance 4000 Term Plan - Performance 4000 Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan Option will receive a discount off their selected option's domestic rates. Customers who elect the Performance 4000 Term Plan option are subject to the following:
a. Customers must indicate what Performance 4000 Level is to be included in the term plan. The rates provided under this option become effective with the first full month's usage.
b. Customers who fall below the monthly minimum usage requirement for the plan selected will be billed the difference between actual usage and the monthly minimum required.
c. Customers who terminate service prior to the end of the term of commitment will be billed a termination liability consisting of the monthly minimum of the selected plan option multiplied by the number of months remaining in the commitment, due and payable upon termination in a lump sum. This charge will not apply to customers who convert from a Performance 4000 service to another Company service with equal or greater term and minimum usage requirement commitments.
d. All customer requests to commence or terminate a Performance 4000 Term Plan must be made in writing to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the Performance Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing of the customer's desire to cancel this agreement without further obligation.
e. Performance 4000 Term Plan is not available with Operator Services, Ultimate Call Manager, other Fixed Period Discount Plans or any promotions not associated with this plan.
a. Rate Periods

## Peak

All calls that occur between 7 A.M. through 7 P.M. Monday through Friday, except on Company-recognized holidays.

Off Peak
All calls that occur between 7:01 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.
b. Billing Increments

Performance 4000 Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. A minimum average time requirement (MATR) of thirty (30) seconds per call applies during a billing period for switched outbound and calling card. Performance 4000 Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

## c. Per Minute Rate Schedules

Performance 4000 Level I and II Customers will receive the following rates:

| (1) | Switched Per Minute Rate |  |  |
| :---: | :---: | :---: | :---: |
|  | Month to | 12 Month | 24/36 Month |
|  | Month | Term | Term |
| Outbound | \$. 1790 | \$. 1734 | \$. 1679 |
| Inbound | \$. 1902 | \$. 1734 | \$. 1679 |
| (2) | Dedicated Per Minute Rate |  |  |
|  | Month to | 12 Month | 24/36 Month |
|  | Month | Term | Term |
| Outbound | \$. 1567 | \$. 1511 | \$. 1455 |
| Inbound | \$. 1679 | \$. 1511 | \$. 1455 |

Performance 4000 Levels III, IV, and V Customers will receive a $5 \%$ discount off the rates listed above.

## Performance 4000 Calling Card Service

a. Direct Dial Rate Schedule
(1) Per Minute Rates applying to all time periods and Levels:

Month to Month Rate: $\quad \$ .2800$
12, 24 or 36 Months Term Plan Rate: $\$ .2500$
b. Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.
c. Per Call Charge $\$ 0.2500$
. 4 Monthly Recurring Charges
(1) Project Account Codes

Per block of 100
$\$ 5.00$
(2) Verified Project Account Codes

Per table of 3-digit codes
\$10.00
Per table of 4-digit codes $\$ 15.00$
(3) True Verified Project Account Codes

Per block of 25
$\$ 6.25$
(4) Toll Free Number Charge
(a) Toll Free Switched (per toll free\#) $\$ 24.00$
(b) Toll Free Dedicated (per add'l toll free\#; no charge for 1st number)
$\$ 24.00$
(5) Toll Free Features:

| (b) | Termination Overflow | \$35.00 |
| :---: | :---: | :---: |
|  | Real-Time ANI Forwarding |  |
|  | (ONI) Per Call Service charge | \$0.01 |
| (c) | Toll Free Intercept Message | \$25.00 |
|  | Per Call service charge | \$0.10 |
| (d) | Toll Free After Hours/Message Center |  |
|  | Option I Announcement Only | \$30.00 |
|  | Option II Voice Mail (VM) Box | \$40.00 |
|  | Option III VM and Outdial | \$50.00 |
| (e) | Time-of-Day Routing | \$50.00 |
| (f) | Day-of-Week Routing | \$50.00 |
| (g) | Custom Tailored Coverage | \$25.00 |
|  | Rate Per Call | \$0.10 |
| (h) | Point of Call Routing | \$100.00 |
| (i) | Toll Free System Watch |  |
|  | Multi-Carrier Package |  |
|  | 5 or less toll free Numbers |  |
|  | Per toll free number | \$250.00 |
|  | Greater than 5 toll free Numbers |  |
|  | Per toll free Number | \$150.00 |
| (j) | Customer Reconfiguration | \$15.00 |
| (k) | Directory Assistance | \$20.00 |
| (1)(m) |  |  |
|  | ANI Routing/Blocking | \$50.00 |
|  | Per Minute Charge | \$0.03 |
| ( n ) | Extension Routing | \$50.00 |
|  | Per Minute Charge | \$0.03 |
| (0) | Menu Routing | \$50.00 |
|  | Per minute service charge for menu | \$0.03 |

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| (p) | NPA - NXX Routing | $\$ 50.00$ |
| :--- | :--- | :--- |
| (q) | On Hold | $\$ 50.00$ |
| (r) | Per Minute Charge | $\$ 0.03$ |
| (s) | Security Codes | $\$ 25.00$ |
|  | International Toll Free Service | $\$ 13.75$ |

(6) Magnetic Tape Billing Per tape
(7) Call Manager PC (Disk Billing)

- 1st disk $\$ 25.00$
- Each additional disk \$10.00
(8) CD Rom
- Per Disk
$\$ 175.00$
(9) Corporate Billing Options
(a) Advanced Call Manager (per account) $\$ 25.00$
(b) Multi-Point Remittance $\$ 25.00$
(c) Additional Call Detail $\$ 25.00$
(d) Weekly Reports $\$ 20.00$
(10) Message Referral $\$ 25.00$
- Per Call Service charge \$0.10
(11) Percentage Allocation Routing
- Per allocation
$\$ 100.00$


## . 5 Non-Recurring Charges

(1) Project Account Codes No Charge
(2) Verified Project Account Codes No Charge
(3) True Verified Project Account Codes Installation Per Table \$20.00 Installation charge for adding New Codes $\$ 2.00$
(4) Toll Free Number Installation

| (a) | Toll Free Switched | $\$ 50.00$ |
| :--- | :--- | :--- |
| (b) | Toll Free Dedicated | No Charge |

(5) Toll Free Features:
(a) Dialed Number Identification (DNI) Per Account $\$ 100.00$
(b) Originating Number Identification (ONI)Per Account Installation/Change $\$ 500.00$
(c) Toll Free Intercept Message Per Recorded Message \$150.00
(d) Toll Free After Hours/Message Center Installation/Change $\$ 25.00$
(e) Time-of-Day Routing Installation/Change \$100.00

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The Association Saver Program is a benefit package which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the Association Saver program will receive Acclaim products, Answer Products, RingAmerica block-of-time calling plan and OnLine Card Service.
4.2.3.1 To qualify for association saver an organization generally must be a : (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non profit organization, or: (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within six (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes, promotional credits and charges of at least $\$ 5,000$ per month.
4.2.3.2 The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The Association Saver member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company's service under this program.
4.2.3.3 Discounts Applicable to Acclaim and RingAmerica block-of-calling: Group members who subscribe to Acclaim products will receive a five (5\%) percent discount off Acclaim Day usage of up to $\$ 4999.99$. Group members who subscribe to RingAmerica block-of-time calling plan will receive a five (5\%) percent discount off Day usage.
4.2.3.4 Discounts Applicable to "The Answer": Group members who subscribe to Answer I or III products (to include a twelve or twenty-four month "ESP" term commitment) will receive a five (5\%) percent discount of Answer usage up to $\$ 2500.00$. Group members who subscribe to Answer II or IV products will receive the following rates: (1) members who elect no term commitment will receive term rates applicable to a twelve-month "ESP" term commitment; (2) members who commit to a twelve-month "ESP" term will receive term rates applicable to a twenty-four month "ESP" term commitment; and (3) members who commit to a twenty-four month "ESP" term will receive term rates applicable to a thirty-six month "ESP" term commitment.
4.2.3.5 Unless otherwise specified in this tariff, members' usage of the Company's service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who under take to market the Company's services.

### 4.2.4 "The Answer" Family of Services

4.2.4.1 "The Answer" is a family of service offerings that offers a unified service for single or multi-location Customers using switched, dedicated, and OnLINE card origination and switched or dedicated toll free (in WATS) termination. "The Answer" package includes the availability of switched and dedicated access
termination with peak and off peak rates, volume discounts, accounting codes, call detail, and a consolidated invoice for all locations. All fractional per call charges will be rounded to the nearest whole cent.
"The Answer" I is available as an outgoing switched product with origination via FGD, equal access lines. "The Answer" II is available as an outgoing dedicated product via Customer-provided dedicated access line (DAL) or T-1 access. "The Answer" III is a toll free product via regular business lines. "The Answer" IV is a toll free product via Customer-provided dedicated access line (DAL) or T-1 service. "The Answer" V OnLine World Calling Card is available as a calling card service.

### 4.2.4.2 Rate Periods

Peak - All calls that occur between 7 A.M. through 7 P.M. Monday through Friday, except on Company recognized holidays.

Off Peak - All calls that occur between 7:01 P.M. and 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

### 4.2.4.3 Billing Increments

"The Answer" products are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment (except International which is billed in thirty (30) second initial increments and are rounded to the next higher six (6) second increment). "The Answer" V Online Calling Card usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

### 4.2.4.4 Per Minute Rate Schedule - "The Answer" I, II, III \& IV

Per minute rates apply as shown below. In addition, a volume discount will apply to each month's total Peak usage as specified in the Section following:
(a) "The Answer" I is available as an outgoing switched product with origination via FGD, equal access lines.

| "The Answer" I |  |
| :--- | :--- |
| Peak Off Peak <br> $\$ .2132$ $\$ .1705$ |  |

(b) "The Answer" II is available as an outgoing dedicated product via customer-provided dedicated access lines (DAL) or T-1 access.
"The Answer" II

| Peak | Off Peak |
| :--- | :--- |
| $\$ .1892$ |  |

(c) "The Answer" III is a toll free product via regular provided lines.

> "The Answer" III
$\frac{\text { Peak }}{\$ .2850} \quad \frac{\text { Off Peak }}{\$ .2279}$
(d) "The Answer IV is a toll free product via customer-provided dedicated access line (DAL) or T-1 service.
"The Answer" IV

| Peak | Off Peak |
| :--- | :--- |
| $\$ .2119$ |  |

## Monthly Recurring Charges

1. Validated Project Account Code $\$ 10.00$
2. Customized Account Codes $\$ 50.00$
3. Toll Free Number Charge (per toll free \#) $\$ 12.00$
4. After-Hours Voice Messaging
(a) Option A - Announcement only $\$ 30.00$
(b) Option B - Announcement w/Message $\$ 40.00$
(c) Option C - Announcement with $\quad \$ 50.00$
5. Real Time ANI Delivery (per trunk group) $\$ 200.00$
6. Dedicated Termination Overflow (per toll free \#)
$\$ 50.00$
7. Magnetic Tape $\$ 15.00$
8. Toll Free Features (per toll free \#)

| (a) | Area Code Routing | $\$ 50.00$ |
| :--- | :--- | :--- |
| (b) | Area Code Blocking | $\$ 50.00$ |
| (c) | Time of Day Routing | $\$ 50.00$ |
| (d) | Day of Week Routing | $\$ 50.00$ |
| (e) | Command Routing | $\$ 50.00$ |
| (f) | Percent Allocation | $\$ 50.00$ |

9. $\frac{\text { Dialed Number Identification }}{\text { Service (DNIS); setup }} \$ 50.00$
4.2.4.5 Non-Recurring Charges
10. Dedicated Access Line (1st Line) $\$ 200.00$
Installation
11. Each Additional Special Access Line $\$ 50.00$
12. T-1 Installation (per T-1) $\$ 450.00$
13. Validated Project Acct Codes; setup $\$ 15.00$
14. Customized Account Codes $\$ 50.00$

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| 6. | Change Cost Center/Account Code/ toll free Routing (per order) | \$15.00 |
| :---: | :---: | :---: |
| 7. | Expedite Order (per order) | \$100.00 |
| 8. | Toll Free Features (per toll free \#) |  |
|  | (a) Area Code Routing | \$100.00 |
|  | (b) Area Code Blocking | \$100.00 |
|  | (c) Time of Day Routing | \$100.00 |
|  | (d) Day of Week Routing | \$100.00 |
|  | (e) Command Routing | \$100.00 |
|  | (f) Percent Allocation | \$100.00 |
| 9. | After-Hours Voice Messaging |  |
|  | (a) Option A - Announcement only | \$25.00 |
|  | (b) Option B - Announcement w/Message | \$25.00 |
|  | (c) Option C - Announcement with |  |
|  | Message and Outdial | \$25.00 |
| 10. | Dialed Number Identification |  |
|  | Service (DNIS); setup | \$100.00 |
| 11. | Real Time ANI; setup | \$350.00 |
| 12. | Magnetic Tape; setup | \$50.00 |

### 4.2.4.6 "The Answer" V - OnLine Calling Card Service

. 1 Direct Dial Rate Schedule:
Per Minute Rates:

| Time of Day |  |
| :--- | :--- |
|  |  |
| Peak Per Minute |  |
| Off-Peak | $\$ 0.34$ |
|  | $\$ 0.34$ |

. 2 Billing Increments:
Usage is billed at an initial 60 second increment and rounded to the next higher 6 second increment thereafter.

## . 3 Per Call Charge

(a) The following charge will apply in addition to the per minute rates found in (.1) above for individually dialed calls.

Per Call Charge $\$ 0.65$
This is the new base index rate approved in Docket No. 97-96 TC.

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(b) The following charge is in addition to the per minute rates found in (.1) preceding and will apply to calls which default to a live operator.

Per call Charge $\$ 0.65$
4.2.4.7 "The Answer" V - Online Operator Assisted Rate Schedule
. 1 If a Customer chooses to access an Operator to place a call, the call will be billed at per minute rates (Dial USA) as provided in Section 3.1.2.1.
. 2 Billing Increments - All "The Answer" V Online World calling card calls placed with the assistance of an operator will be billed in one (1) minute increments.
. 3 Per Call Charges - The following charges will apply in addition to per minute rates when a customer requests a live operator to place either a station-to-station or person-to-person call.

|  | Per Call Charge |
| :--- | :--- |
| Station-to-Station | $\$ 1.50$ |
| Person-to-Person | $\$ 3.00$ |

. $4 \quad$ Volume Discount
A volume discount will apply to each month's total domestic (Peak) usage as specified below and is calculated on a retroactive amount basis. Total intrastate, interstate and international usage for all Answer products of the same term length may be combined to reach the appropriate discount level. "The Answer" V Online World Calling Card calls are added to the total of monthly usage to determine the appropriate discount. Off peak usage and International usage contributes to volume discount but are not eligible for discount.
----- \% Discount ------
Answer I, II, III or IV
and/or "The Answer" V OnLine World Calling Card
Usage Level \$)
\$ 0 - \$249.99 0\%
\$250-\$999.99 5\%
\$1000-\$2499.99 7\%
\$2500-\$4999.99 9\%
\$5000-\$7499.99 11\%
\$7500-\$9999.99 13\%
\$10,000-\$24999.99 15\%
\$25,000-\$49999.99 17\%
$\$ 50,000$ plus 19\%

### 4.2.4.8 "The Answer" Extended Service Plan ("ESP")

. 1 "The Answer" services are available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24), or thirty-six (36) months and to generate a minimum monthly gross usage as outlined in
4.2.4.8 (f). Customers who elect the Answer ESP option are subject to the following:
(a) Customers must indicate what Answer service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
(b) Customers must reach the minimum usage requirement associated with each Answer ESP option by the fourth invoice period and monthly thereafter.
(c) Customers who do not generate the monthly minimum required in a given month will be billed the monthly minimum in lieu of the actual usage for that month. No discounts will be applied if usage does not reach required ESP option monthly minimum.
(d) Customers who terminate service prior to the end of the term of commitment will be billed the minimum usage requirement times the number of full or partial months remaining in the term in one lump sum. This charge will not apply to the Company's Answer customers who convert from an Answer service to another Company service with equal or greater term and minimum requirement commitments.
(e) All customer requests to commence or terminate an Answer ESP must be made in writing to the Company and received no later than the last day of the month preceding the month in which the desired action is to take effect. The customer must provide written notification to cancel the ESP which must be received by the Company not less than 30 days prior to the expiration of the term commitment. If such notification is not received by the Company within this time frame, the Answer ESP agreement will be automatically renewed for a new term of commitment.
(f) Customers who elect ESP for "The Answer" I or III must meet the minimum usage requirement of $\$ 250$ per month per account for each service. Customers who elect ESP for "The Answer" II or IV must meet the minimum usage requirement of $\$ 1,000$ per month per account for each service. A minimum commitment does not apply to the "The Answer" V OnLine World calling card service.
. 2 Customers who subscribe to "The Answer" through an ESP option will receive the following discounts in lieu of those described in Section 4.2.4.7.
(a) This additional discount is applied to all usage and is given only to customers who have met the monthly minimum usage requirement.
(b) Total intrastate, interstate and international usage contributes to discount level, including OnLine "Answer" card usage. Directory Assistance calls are not added to the total of monthly usage to determine the appropriate discount nor are they discounted.
(c) The method of calculation to determine the ESP discount is explained in Section (d) following.
"The Answer" I, II, III, IV or "The Answer"
V OnLine Calling Card
------------------------ \% Discount -----

| 12 Month ESP |  | 24 Month ESP |  | 36 Month ESP |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Peak | Off Peak | Peak | Off Peak | Peak | Off Peak |
| 0\% | 0\% | 0\% | 0\% | 0\% | 0\% |
| 12\% | 7\% | 15\% | 10\% | 17\% | 12\% |
| 14\% | 7\% | 17\% | 10\% | 19\% | 12\% |
| 16\% | 7\% | 19\% | 10\% | 21\% | 12\% |
| 18\% | 7\% | 21\% | 10\% | 23\% | 12\% |
| 20\% | 7\% | 23\% | 10\% | 25\% | 12\% |
| 22\% | 7\% | 25\% | 10\% | 27\% | 12\% |
| 24\% | 7\% | 27\% | 10\% | 29\% | 12\% |
| 26\% | 7\% | 29\% | 10\% | 31\% | 12\% |

(d) Method of Calculation for ESP Discount Determine the total monthly usage (all domestic, international and Answer OnLine usage combined). Refer to the appropriate term period. The discount percentage will apply to all domestic Peak usage, including "The Answer" V OnLine Calling Card usage.

### 4.2.5 Prepaid Card Service

### 4.2.5.1 Description

Prepaid Card Service is a switched service that enables an end-user to place calls charged to prepaid phone cards issued by the Company. The end-user accesses the network by dialing the appropriate Company toll free number printed on the back of the card. Six toll free numbers are available and each number prompts the end-user in a different language: Chinese, English, French, Japanese, Portuguese, Spanish and German.

The Prepaid Card is available in 10, 20, 50, 100 and 200 unit (minute) denominations. The 10 unit (minute) denomination cards are subject to a per card service charge of $\$ 0.20$. The number of available Company Prepaid Cards is subject to technical limitations.

The Company is not liable or responsible for theft, loss or unauthorized use of cards or card numbers. The Company will not refund or issue credit on unused units (minutes) of the Prepaid Card. The Customer(s) of Prepaid Card Service is solely responsible for payment of all applicable federal, state or local use, excise, sales or privilege taxes, duties or any similar fees that may be assessed by any governmental body or regulatory authority in connection with the service.

## . $1 \quad$ Availability

Prepaid Card Service is available 24 hours a day, 7 days a week. Card availability is limited and shall be handled on a first come, first served
basis. Prepaid Card Service can be accessed through touch tone telephones only. 900 calls cannot be made on the Prepaid Card.

## .2 Card Depletion/Renewal or Expiration

Each time the card is used, the end-user hears a message stating the amount of minutes remaining on the card. Sixty (60) seconds prior to the card being depleted, the user hears a warning announcing the time remaining on the card and a reminder tone 30 seconds thereafter. If the end user is holding a re-usable card, the user can extend the value of the card in increments identified via voice prompt by charging the cost of additional increments on an authorized major credit card. The system will prompt the user through the processes necessary to purchase these additional increments on the phone card. An online credit check will be done to ensure available credit.

Each Prepaid Card will expire twelve (12) months following printing of the cards. If the card is purchased wholesale the customer will be given an additional three (3) month period in which to sell the cards ordered prior to the beginning of the twelve (12) month period.

### 4.2.5.2 Usage Charges

. 1 The customer may obtain Prepaid Cards as a one-time purchase with full payment due upon delivery. The minimum purchase is 10,000 units. Prepaid Cards will be sold at prices rounded to the nearest cent. The rates and volume discounts are as follows:*

| Units | Rate per Unit |
| :--- | :--- |
| $10,000-24,999$ | $\$ .280$ |
| $25,000-49,999$ | $\$ .260$ |
| $50,000-99,999$ | $\$ .240$ |
| $100,000-249,999$ | $\$ .220$ |
| $250,000-349,999$ | $\$ .200$ |
| $350,000-499,999$ | $\$ .190$ |
| $500,000-749,999$ | $\$ .180$ |
| $750,000+$ | $\$ .175$ |

* A unit is one (1) minute of usage.
.2 The customer may obtain Prepaid Cards with a one or two year commitment with payment due upon delivery of each order. The minimum purchase is 100,000 units and the purchase must be ordered in 50,000 unit increments or more over the 12 -month or 24 -month period. Prepaid Cards will be sold at prices rounded to the nearest cent. The rates and volume discounts are as follows:*

Units
100,000-249,999
250,000-499,999
500,000-749,999
750,000+

Rate per Unit

| 1-Yr Term | 2-Yr Term |
| :---: | :---: |
| \$. 230 | \$. 240 |
| \$. 210 | \$. 220 |
| \$. 190 | \$. 200 |
| \$. 180 | \$. 190 |

* The ten unit (minute) denomination cards are subject to a per card service charge of $\$ 0.20$.
. 3 Cards will be decreased by 1 unit per minute for Intrastate calls and 2 units per minute for Directory Assistance.


### 4.2.6 MFS Intelenet Calling Card Service

### 4.2.6.1 Description

MFS Intelenet Calling Card Service is provided to Customers for use when away from their established service location. New Customers of the Company's interexchange services will automatically be issued two calling cards. These cards will initially be subject to a $\$ 25.00$ per month usage limit. Upon notification to the Company by the Customer, the monthly usage limit may be increased. Access to the service is gained by dialing a Company-designated Toll Free access number (eg. 800-NXX-XXXX), plus the Customer's/ User's MFS Intelenet Calling Card authorization number and the called telephone number. The service includes a Customer-programmable speed dialing capability for up to eight telephone numbers, and a capability whereby a Customer may establish 2-to-6 digit, verified or unverified accounting codes for use with the MFS Intelenet Calling Card, at no additional charge. The MFS Intelenet Calling Card can also be used to place an operator-assisted and directory assistance calls, subject to the application of additional charges.

Beyond these standard features, the MFS Intelenet Calling Card includes the following enhanced features: conference calling, MFS Intelenet Voice Mail access, voice messaging, and news and information access. Use of these enhanced features is subject to separate charges. MFS Intelenet Calling Card calls are billed in six second increments, with a one minute minimum. This service is offered with Peak and Off-Peak pricing. A description of the additional features are as follows.

## . 1 Operator-Assisted Calls

The MFS Intelenet Calling Card can be used to place MFS Intelenet operator-assisted calls. The service charges are applied per call, in addition to the standard usage charges.

## .2 Directory Assistance Calls

The MFS Intelenet Calling Card can be used to place calls for Directory Assistance. A flat charge will apply per requested number (a single charge will apply to a maximum of two number requests per individual call) (Requested Number Charge). At the Customer's option, the Company will automatically place a call to the requested number. For calls completed in this manner, a Call Completion Charge and the Standard Usage Charges will apply in addition to the Requested Number Charge.

## . 3 Enhanced Features Charges

Enhanced features are available for use as described below. Enhanced features charges apply in lieu of standard usage charges. Usage charges are billed in six second increments with a one minute minimum.
a. Conference Calling

Allows a User to establish a conference call by accessing the conference operator. Charges apply per established line and per minute of usage.
b. Voice Mail Access

Allows a User to access MFS Intelenet Voice Mail and to place return calls without having to hang-up and initiate a new calling card call.
c. Voice Messaging

Allows the User to leave up to a three minute voice recorded message that is stored for future delivery when the called number is busy or no answer.
d. News and Information

Provides access to news, weather, sports, financial information and other features.

### 4.2.6.2 Rate Periods

Peak and Off-Peak rate periods are as follows:

| Non-Holiday <br> Rate Periods |  | To But Not <br> Including | Days |  |
| :--- | :--- | :--- | :--- | :--- |
| Peak |  | From | 8:00 a.m. | 5:00 p.m. |
| Off-Peak |  | 5on-Fri |  |  |
|  |  | 8:00 p.m. | 8:00a.m. | Mon-Fri |
|  | 8:00 a.m. | 8:00 a.m. | Sat-Sun |  |
|  |  | 8:00 a.m. | Holidays |  |

Holidays: On Christmas Day (Dec. 25), New Year's Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

### 4.2.6.3 Usage Charges

. 1 Basic Charges
Peak/Off-Peak Rates Per Minute $\$ 0.25$
Off-Peak Discount Per Minute 0\%
Per Call Surcharge $\$ 0.25$
. 2 Operator-Assisted Calls (per completed call)
Person-to-Person Service Charge \$3.50
Station-to-Station Service Charge \$0.60
. 3 Directory Assistance Calls
Requested Number Charge $\$ 0.60$
Call Completion Charge $\$ 0.60$
(applies in addition to Requested Number Charge)

| Enhanced Feature Charges |  |
| :--- | :--- |
| Conference Calling |  |
| per station line <br> per minute of usage per line <br> $\quad$ Voice Mail Access | $\$ 2.00$ |
| per minute of usage | $\$ 0.26$ |
| Voice Messaging <br> per call | $\$ 0.26$ |
| News and Information <br> per minute of usage | $\$ 1.50$ |
|  | $\$ 0.28$ |

### 4.2.7 WorldMark Service

[WorldMark Service is no longer available to Customers as of May 1, 1998.]

### 4.2.7.1 Description

WorldMark Service offers a unified service for single or multi-location customers using switched, dedicated, and WorldMark calling card origination and switched or dedicated toll free termination. The WorldMark package includes the availability of outbound, inbound (toll free) products with peak and off peak rates and a non time-of-day sensitive, calling card product, as well as, offering the most comprehensive performance guarantees available.

WorldMark Service offers cross-contributory product volume discounts on switched and dedicated, outbound and inbound(toll free) products based on combined usage of multiple WorldMark Service products, including domestic switched and dedicated, outbound and inbound (toll free) product usage, calling card and switched and dedicated WorldMark data product usage.

WorldMark Service offers an additional discount on switched and dedicated outbound and toll free products for customers willing to sign a term commitment. Multiple services and/or multiple customer locations using WorldMark Service can contribute to individual product volume discounts and the overall monthly minimum commitment. WorldMark Operator Services and Directory Assistance usage is not included in determining product volume discounts and monthly minimum usage.

There are four (4) Options of WorldMark available to customers, each of which are described below:**

Option A: Requires no monthly minimum billing commitment for month-tomonth customers; $\$ 15,000$ monthly minimum billing commitment for term customers.

Option B: $\quad$ Requires a monthly minimum billing commitment of $\$ 25,000$.
Option C: Requires a monthly minimum billing commitment of $\$ 50,000$.
Option D: Requires a monthly minimum billing commitment of $\$ 75,000$.
[** If the minimum is not reached for Option A term and Options B through D, the customer will be charged for the difference.]

The following is a list of guarantees for each product offered under this service that will automatically compensate the customer when stated product performance levels are not met.

The customer's right to receive the WorldMark Guarantees as set forth will depend upon the Company's receipt of customer's full payment of each months' invoice. In the event the customer's account becomes past due, the Company reserves the right to void all rights to WorldMark's Service Satisfaction Guarantees and Service Restoration Guarantees as defined herein.

## . 1 WorldMark 1+ Switched/ Dedicated Service

Installation Interval Guarantee - WorldMark customers of switched outbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated outbound service (limited to MCI Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

Customer Compensation - For each day the WorldMark switched or dedicated outbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. Customers will receive credit for their installation and first month's access line charges.

Service Satisfaction Guarantee - The Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after 129 days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

Service Restoration Guarantee - The Company guarantees that it will restore outbound service interruptions within thirty minutes from the time the customer initiates the trouble call.

Customer Compensation - If the restoration interval is exceeded, the Company will automatically issue a credit equal to one day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one credit per day, not to exceed thirty credits in one month.

## . 2 WorldMark Toll-Free Service

Installation Interval Guarantee - WorldMark customers of switched inbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated inbound service (limited to MCI Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

Customer Compensation - For each day the WorldMark switched or dedicated inbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month. In addition, the monthly WorldMark toll-free service fee will be
credited and dedicated customers will receive credit for their installation and first month's access line charges.

Additional Number Installation Guarantee - Additional toll-free numbers will be added to existing WorldMark switched or dedicated inbound service within one (1) full business day. This guarantee is not applicable if the additional number requires the installation of additional dedicated access lines or if the FCC-imposed restrictions on the availability of tollfree numbers necessitates a delay beyond the Company's control. In addition, the Company makes no warranty on our ability to overcome delays caused by competitors when porting existing numbers.

Customer Compensation - For each day the additional number installation interval is exceeded, a credit for each day's usage will be issued for the affected service. In addition, the monthly WorldMark tollfree service fee will be credited for the affected service.

Feature Installation Interval Guarantee - New WorldMark toll-free service feature configurations will be installed in one hundred twenty (120) minutes or less from the time a request is received by our WorldMark Customer Service Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Feature Reconfiguration Guarantee - Predetermined WorldMark toll-free service feature configurations will be implemented in sixty (60) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Service Reconfiguration Guarantee - The Company guarantees that it will implement any predefined alternative routing schemes for WorldMark toll-free service and/or features in thirty (30) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Customer Compensation - If the service or feature installation and/or reconfiguration interval is exceeded, the customer will automatically receive a credit equal to one day's average usage charges for WorldMark toll-free service and WorldMark toll-free monthly recurring service and feature charges for the affected service.

Service Satisfaction Guarantee - The Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service.
Reimbursement will be limited to the levels of service in the previous configuration.

Service Restoration Guarantee - The Company guarantees that it will restore inbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

Customer Compensation - If the restoration interval is exceeded, the Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the
first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

Installation Interval Guarantee - The Company will deliver WorldMark calling cards within five (5) business days from the date the service order is signed. Upon signing a service order for WorldMark Calling Cards, a complimentary twenty (20) minute PhonePass prepaid card will be issued for each calling card ordered.

Customer Compensation - If the installation interval is exceeded, a $\$ 15.00$ credit will be issued for each distinct WorldMark Calling Card number.

Service Restoration Guarantee - The Company guarantees that it will restore WorldMark Calling Card service interruptions within thirty (30) minutes or less, upon notification to the WorldMark Customer Support Center.

Customer Compensation - The Company will automatically issue a $\$ 15.00$ credit if WorldMark Calling Card Service is not restored within thirty (30) minutes. Limit one (1) credit per account per day, not to exceed thirty (30) credits in one (1) month.

Card Security Guarantee - If the customer's WorldMark Calling Card is deactivated due to toll fraud, they may call our WorldMark Customer Support Center and receive a free twenty (20) minute PhonePass prepaid card number to use until we issue another calling card.

### 4.2.7.3 WorldMark Service Liability

. 1 With thirty (30) days prior written notice, the Company reserves the right to discontinue providing WorldMark Service to a customer if the Company issues five (5) or more restoration credits in a thirty (30) calendar period.
(a) In the event the Company cancels WorldMark Service in accordance with Section 3.4.4.3.1 above, the Company will reimburse the customer the charges directly related to the switch back (the "Qualifying Charges") based on the customer's prior network configuration, not to exceed the amount paid for installation of WorldMark Service.
(b) Any WorldMark Switched Back Reimbursement due hereunder as described above, shall be due and payable to customer on or before sixty (60) calendar days from the time the Company notifies the customer of the cancellation of WorldMark Services.
(c) Payment of the WorldMark Switch back Reimbursement may at the customer's option, be made by either (i) a credit against the customer's then-current charges for services provided by the Company, if any; or, (ii) a check drawn on a United States bank and payable in United States dollars. Said payment may be withheld if customer is in past due status with the Company.
. 2 In addition to the liability provisions specifically provided in this section, all other Rules and Regulations for liability as filed in Section 3, General Rules and Regulations Section will also apply to WorldMark Services.

### 4.2.7.4 Rate Periods

Peak
All calls that occur between 7 A.M. through 6:59 P.M., Monday through Friday, except on Company-recognized holidays.

Off Peak
All calls that occur between 7 P.M. through 6:59 A.M., Monday through Friday, and all calls between 7 P.M. Friday and 6:59 A.M. Monday and Companyrecognized holidays.

### 4.2.7.5 Billing Increments

Domestic switched and dedicated access, outbound and inbound (toll free) product calls are billed in eighteen (18) second initial increments and additional increments of six (6) seconds. WorldMark Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges will be rounded to the nearest whole cent.

### 4.2.7.6 WorldMark Rate Schedules

Per minute intrastate base rates for WorldMark Service are the same for all Options (A-D) and apply as shown below:
. 1 Switched Per Minute Rate

|  | Peak |  |
| :--- | :--- | :--- |
| Switched Outbound | $\$ 0.1500$ | $\$ 0.1500$ |
| Switched Toll Free | $\$ 0.1550$ | $\$ 0.1550$ |

## . 2 Dedicated Per Minute Rate

|  | Peak | Off Peak |
| :--- | :--- | :--- |
| Dedicated Outbound | $\$ 0.1200$ | $\$ 0.1200$ |
| Dedicated Toll Free | $\$ 0.1250$ | $\$ 0.1250$ |

### 4.2.7.7 WorldMark Calling Card Service

. 1 Direct Dial Rate Schedule
(a) Per Minute rates applying to all time periods:

Per Minute rate: $\quad \$ 0.2500$
(b) Billing Increments

Domestic calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.
(c) Per Call Charge

Per Call Charge: $\quad \$ 0.2500$
(2) The following rates and charge will apply to calls which default to a live operator.

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$$
\begin{array}{ll}
\text { Per Minute rate: } & \$ 0.2500 \\
\text { Per Call Charge: } & \$ 0.5000
\end{array}
$$

. 2 WorldMark Calling Card Service - Operator Assisted Rate Schedule
If a customer chooses to access an operator to place a call, the call will be billed at the per minute rate below:

Per Minute Rate: $\$ 0.5000$
(a) Billing Increments

All WorldMark Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.
(b) Per Call Charge

The following Charge will apply in addition to the per minute rates above.

Per Call Charge
Station-to-Station $\$ 1.50$
Person-to-Person \$3.00
Basic Charge $\$ 0.50$
4.2.7.8 WorldMark Termination Language

Customers who terminate service prior to the end of the term of commitment will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, twenty-five percent of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to twenty-five percent of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company Service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.

### 4.2.8 Verizon Business Services II ${ }^{1}$ (Cont.) <br> [ ${ }^{1}$ Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.] <br> [Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

### 4.2.8.1 Usage (Cont.)

### 4.2.8.1.1 Outbound Rates:

## Alternative Rates:

The following range of per-minute rates will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds one (1) year with an Annual Volume Commitment of at least $\$ 6,000$. Usage charges are based on origination and termination type.

| Origination Type | Termination Type | Range of rates (high to low) |
| :--- | :--- | :--- |
| Local Network Connection | Local Netw ork Connection | $\$ 0.0853$ to $\$ 0.0454$ |
| Local Network Connection | Dedicated | $\$ 0.0853$ to $\$ 0.0454$ |
| Local Network Connection | Switched | $\$ 0.0853$ to $\$ 0.0454$ |
| Dedicated | Local Network Connection | $\$ 0.0853$ to $\$ 0.0454$ |
| Dedicated | Dedicated | $\$ 0.0853$ to $\$ 0.0115$ |
| Dedicated | Switched | $\$ 0.0853$ to $\$ 0.0454$ |
| Switched/Card | Local Network Connection $\$ 0.1803$ to $\$ 0.0454$ |  |
| Switched/Card | Dedicated | $\$ 0.1803$ to $\$ 0.0454$ |
| Switched/Card |  | Switched |

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

4.2.8.1.2 Verizon Business Services II Card Access<br>[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Alternative Card Surcharge: The following Alternative Card Surcharge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, Customer must meet the Alternative Rates requirements as described in Section 4.2.8.1, herein.

## Alternative Card Surcharge: $\quad \mathbf{\$ 0 . 9 0}$ to $\mathbf{\$ 0 . 0 0}$

4.2.8.1.3 Inbound Rates:

Alternative Rates:
The following range of per-minute rates will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds one (1) year with an Annual Volume Commitment of at least $\$ 6,000$. Usage charges are based on origination and termination type.

| Origination Type | Termination Type | Range of rates (high to low) |
| :--- | :--- | :--- |
|  |  |  |
| Local Network Connection | Local Network Connection | $\$ 0.0853$ to $\$ 0.0539$ |
| Local Network Connection | Dedicated | $\$ 0.0853$ to $\$ 0.0539$ |
| Local Network Connection | Switched | $\$ 0.1803$ to $\$ 0.0539$ |
| Switched/Card | Local Netw ork Connection | $\$ 0.0853$ to $\$ 0.0539$ |
| Switched/Card |  | $\$ 0.0853$ to $\$ 0.0539$ |
| Switched/Card | Dedicated | $\$ 0.1803$ to $\$ 0.0993$ |

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

## .4.2.8.2 Directory Assistance:

Alternative Rates: The following Alternative Directory Assistance charge per call will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate customer must meet the Alternative Rate requirements as described in Section 4.2.8.1, herein.
$\$ 1.40$ to $\$ 0.35$ per call

## .4.2.8.4 Verizon Business Services II Term Plan

The Verizon Business Services II Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Verizon Business Services II through the Verizon Business Services II Term Plan are subject to the terms and conditions outlined in The Guide, except for the discount on eligible intrastate charges as defined below. Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Verizon Business Services II Card, Verizon Business Services II Remote Access (including surcharges). Charges for the following are not included as Eligible Volume and will not receive Verizon Business Services II Term Plan discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

| Term Commitment | Discount |  |
| :--- | :--- | :--- |
| 1 year | $3 \%$ |  |
| 2 year | $6 \%$ |  |
| 3 year | $9 \%$ |  |
| 4 year | $9 \%$ |  |
| 5 year |  | $9 \%$ |

4.2.8.8 Verizon Business Services Versatile T1 ${ }^{1}$
[ ${ }^{1}$ Effective October 1, 2005 this plan will no longer be available to new subscribers.]

Verizon Business Services Versatile T1 (Versatile T1) is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet

Dedicated Access*, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

## Eligibility

Customer must subscribe to service under a Verizon Business Services Agreement, Guide Type 17, with a minimum 1 year commitment as described in the Company's (Service Publication and Price Guide) located on the Company's Internet site at www.verizonbusiness.com.

Customer must also subscribe to the Verizon Business Services Versatile T1 offering as described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, New Mexico Tariff No. 5 (Companion Local* Service).
[* Not regulated under this tariff.]
Customer is not eligible to receive the benefits of any other program or promotion related to local ${ }^{\star}$, long distance, conferencing ${ }^{*}$ or internet dedicated access* services.

Monthly Recurring Charges
Customer will incur monthly recurring charges as described in MClmetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, New Mexico Tariff No. 3 Companion Local* Service). [* Not regulated under this tariff.]

## Benefits

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 3000 Long Distance minutes which includes Toll Free, interstate* / intrastate, and unlimited Local*. [* Not regulated under this tariff.]

Package B: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 6000 Long Distance minutes which includes Toll Free, interstate* / intrastate, and unlimited Local*. [ ${ }^{*}$ Not regulated under this tariff.]

Package C: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 9000 Long Distance minutes which includes Toll Free, interstate* / intrastate, and unlimited Local*. [* Not regulated under this tariff.]

Customers who exceed the applicable package Long Distance minutes will incur the following Long Distance per minute overage charge:

Dial 1 Per Minute
\$0.0850
Card

Per Minute
\$0.0700
Surcharge - Per Call
\$0.75

## Additional benefits

In addition, customers will receive the benefits of the Companion Local* Service as described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, New Mexico Tariff No. 5. [* Not regulated under this tariff.]
.4.2.8.9 LD Voice Package. Customer will pay a flat rate monthly recurring charge (MRC) described in MCI Communications Services, Inc., d/b/a Verizon Business Services, NM Tariff No. 2, Section C-3.108.7, fixed for the Term of the Agreement, for all intrastate and interstate* outbound Long Distance calls from any single Customer site up to 20,000 minutes per month originating from a T1* or PR1* purchased from Verizon.

* Overage Rate: Customer will pay a per-minute charge described in MCI Communications Services, Inc. d/b/a Verizon Business Service, NM Tariff No. 2, Section C-3.108.7 for each minute in excess of 20,000 in a month. Customer understands that the LD Voice Package is restricted in the following manner:
(i) International* long distance, Inbound (toll free), and calling card minutes are NOT included. .
(ii) Customer may not utilize auto-dialers or any similar type of device in connection with the LD Voice Package.
(iii) Customer may not utilize the LD Voice Package in any call center environment or in connection with any such similar environment.

Customer expressly acknowledges that any violation of the foregoing restrictions will result in the immediate termination of the LD Voice Package by Verizon and the resumption of standard rates for affected services.

## Subsection B - Material previously in Company Tariff No. 2

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

## SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

## 3. METERED USE SERVICES

$.11 \quad$ Operator Assisted Calling
Customers of Company's Metered Use Services will be charged at the per minute usage charges specified in Section VII.3.1.2, unless otherwise noted.

Operator Assisted Surcharges: The following undiscountable surcharges apply at the rates as set forth in the chart below. These surcharges do not apply to customers of MCI WorldCom OnNet Services, Verizon Business Services I, Verizon Business Services II, and Verizon Business Services III:

| Station-to-Station | $\$ 2.48$ |
| :--- | :--- |
| Station-to-Station Collect | $\$ 2.48$ |
| Third Party | $\$ 2.48$ |
| Operator Dialed | $\$ 1.10$ |

Option C (MCI WATS) ${ }^{1 /}$
[ ${ }^{1}$ This offer is only available to those customers who enroll or are enrolled prior to February 14, 1994.]

Option C involves the provision of intercity communications channels. Option C is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between the customer's premises and Company's terminal locations and allowing the termination of calls via a combination of Company-provided intercity facilities and local business telephone lines, and the resold connect time (i.e. total monthly minutes of use divided by total monthly calls must equal at least one minute). All Option C calls are rounded to the next higher 6 -second increment. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ 0.01$.

## .041 Rates and Charges

. 0411 Intercity Facilities Usage Charges:
Option C is available on the basis of usage charges and is subject to a monthly Minimum Charge.

## .04111 Minimum Charge: <br> $\$ 75$ for all usage

.04112 Usage Charges:
Usage Charges are determined by such variables as Rate Periods and Rate Schedules. The charges are billed according to the average monthly use for each rate period of each dedicated access line within a service group. ${ }^{2}$ (See definition of "Service Group" in Section A preceding). The rate period is determined by the day and time at the Option $C$ dedicated access line location.
[ ${ }^{2}$ The average monthly minutes of use for each rate period per access line will be deemed to be the same as the average monthly minutes of total traffic for each rate period. The resulting effective per minute rate will then be applied to the customers Tier 1 and Tier 2 usage, respectively.]
a) Rate Period:

Business Day Period
8:00 a.m. through 5:00 p.m. Monday through Friday
Evening Period
5:00 p.m. through 11:00 p.m. Sunday through Friday
Night and Weekend Period
11:00 p.m. to 8:00 a.m. all days
8:00 a.m. to 11:00 p.m. Saturday
8:00 a.m. to 5:00 p.m. Sunday
b) Rate Schedules

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The Tier 1 hourly Usage Charges as set forth below under Section C.3.041121 shall apply to all calls terminating, via Company-provided intercity facilities in those cities set forth in Table IV, Section C.7.

The Tier 2 hourly Usage Charges as specified in Section C.3.041121 below apply to calls terminating, via resold intercity facilities of other carriers, in cities other than those set forth in Table IV, Section C.7.
$.041121 \quad$ Monthly Usage Table:
The following hourly rates apply to the average use for each rate period, for each Company WATS access line within a service group (see definition of "service group" in Section A preceding).

## Per Hour Of Use, Per Rate Period, Per Access Line

|  | First 15 <br> Hours <br> Bus. | Eve. | Next 25 <br> Hours <br> Bus. <br> Day | Eve. | Next 40 <br> Hours <br> Bus. <br> Day | Eve. | Over 80 <br> Hours <br> Bus. <br> Day | Eve. |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | | All |
| :--- |
| Hours |
| Nt/Wk |

## Method of Determination Usage Charges

Based upon the hourly rates set forth in Section C.3.041121, MCI WATS usage charges are calculated as described below: ${ }^{1}$ [ ${ }^{1}$ Minutes used in the calculation include both intrastate and interstate minutes.]
a) Determine the total minutes of monthly usage for each rate period over all dedicated access lines in a service group.
b) Determine the total number of access lines in service during the month (access lines in service for a partial month will be pro-rated).
c) Determine the average usage for each rate period per access line by dividing the minutes for each rate period from (a) above by the number of lines from (b) above.
d) Determine the effective Tier 1 hourly rate for each rate period by: 1) Multiplying the total hours in each tapered usage increment for that rate period by the associated hourly rate for that increment; 2) totaling these charges for each rate period; and 3) dividing the total average usage per line from (c) above.
e) Repeat step (d) for Tier 2 usage.
f) Determine the Tier 1 usage charge for each rate period by multiplying the effective Tier 1 hourly rate per rate period from (d) above by the total Tier 1 hours of

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monthly use in a service group for each rate period, respectively, and totaling these charges.
g) Repeat step (f) for Tier 2 by using the effective Tier 2 hourly rate per rate period as determined in (e) above.
h) Determine the total Tier 1 and Tier 2 usage charge for all rate periods in each service group by adding the results of (f) and (g) above.
. 0412 Circuit Termination Charges

| . 04121 Company-provided Dedicated Access Line | \$100 Each |
| :--- | :--- | :--- |
| .041211 | Special Access Surcharge ${ }^{1}$ <br> [ ${ }^{1}$ The Special Access Surcharge is applicable to each <br> access line provided by a Local Company. The <br> surcharge, imposed by the Local Exchange Carrier, will <br> not apply to customers who furnish Company with an <br> exemption certification (defined herein).] |
| .04122 | Customer-provided Dedicated <br> Access Line$\$ 50$ Each |

. 0413 Directory Assistance
An undiscounted charge will be applied to each Directory Assistance call, subject to the provisions and rates in Section B.6.04 above.

Optional Features
. 04141 Accounting Codes (2-Digit) \$15/99 Codes
From 1 to 99 codes per customer originating location, Charges for accounting codes will not be prorated.
. 04142 Call Records on Magnetic Tape \$100/Tape
Non-Recurring Charges
.0421 Installation $\frac{\text { Per Access Line }}{\$ 120} \quad \frac{\text { Per Order }}{\$ 50}$
.043 Service Availability
Option C is available between the metropolitan areas set forth in Section C.7, Part A, Table IV.

## Option E (MCI Prism I)

Option E is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between the customer's premises and Company's terminal location and allowing the termination of calls via a combination of Company-provided intercity facilities and local business telephone lines or other exchange access facilities. Prism I has pricing ranges from each
originating area code with total coverage on every line. These ranges, as determined for each originating and terminating area code are shown in Section C-7, Table V. All Option E calls are subject to an eighteen second minimum duration and are rounded to the next higher 6 -second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ 0.01$.

Company Prism I intrastate service is an add-on to Company's interstate Prism I Service and all terms and conditions, features, functions, discounts, installation, monthly, and any other charges except intrastate usage will apply pursuant to Company's Price Guide at www.verizonbusiness.com.
.051 Usage Charges
Usage charges are based on time of day and distance-sensitive ranges between the originating city and terminating area code.

Time Of Day Rate Periods

|  | MON | TUES | WED | $\begin{aligned} & \text { THUR } \\ & \mathrm{S} \end{aligned}$ | FRI | SAT | SUN |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & \text { 8:00 AM } \\ & \text { to } \\ & 4: 59 \mathrm{PM} \end{aligned}$ |  <br> \|/|||||||||||||||||||||||||||||||||||||||||||||||||||/|/RATE//|||||||||||||||| /IIIIIIIIIIII <br> \||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||| |/IIIIIIIIIII |  |  |  |  | *************** <br> *************** |  |
| $\begin{aligned} & \text { 5:00 PM } \\ & \text { to } \\ & 10: 59 \\ & \text { PM } \end{aligned}$ | EVENING RATE |  |  |  |  | ******** | EVENING |
| $\begin{aligned} & \text { 11:00 } \\ & \text { PM } \\ & \text { to } \\ & 7: 59 \text { AM } \end{aligned}$ |  |  |  |  |  |  |  |

.0511 Per Minute Usage Charges

| Range | Business Day | $\left.\begin{array}{l}\text { Evening } \\ \$ .1360\end{array} \quad \begin{array}{l}\text { Night \& Weekend } \\ \$ .0970\end{array}\right)$ |
| :--- | :--- | :--- | :--- |

. 0512 Directory Assistance
A charge will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B.6.04 herein.
.052 Service Availability
Option E is available as follows:
A. T-1 Digital Access for Prism I is available in the Company Metropolitan Area Terminal Locations set forth in Section C-7, Table I, Part B. This access method is also available in the cities set forth in Section C-7, Table I, Part A, where facilities permit.
B. Analog Local Access for Prism I is available in the Company Metropolitan Area Terminal Locations set forth in Section C-7, Table I, Part A.
C. Prism I customers can terminate calls to all cities within the State of NM

## Option F (MCI Prism II)

Option F is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between the customer's premises and Company's terminal location and allowing the termination of calls via a combination of Company-provided intercity facilities and local business telephone lines. Prism II has pricing ranges from each originating area code, with total coverage on every line. These ranges, as determined for each originating and terminating area code, are shown in Section C-7, Table V. All Option F calls are subject to an 18 -second minimum duration and are rounded to the next higher 6 -second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ 0.01$.

MCI Prism II intrastate service is an add-on to Company's interstate Prism II Service and all terms and conditions, features, functions, discounts, installation, monthly, and any other charges except intrastate usage will apply pursuant to Company's Price Guide at www.verizonbusiness.com.
.061 Usage Charges
Usage charges are based on time of day and distance-sensitive ranges between the originating and terminating locations.

.0611 Per Minute Usage Charges

| Range | Business Day | Evening <br> $\$ .1705$$\quad \frac{\text { Night \& Weekend }}{\$ .0891}$ |
| :--- | :--- | :--- | :--- |

. 0612 Directory Assistance
An undiscounted charge will be applied to each Directory Assistance call, subject to the provisions and rates in Section B.6.04 above.

Option F is available from the metropolitan areas set forth in Section C-7, Table IV, Part A and from them to all cities within the State of NM.
$.07 \quad$ Option G (MCl 800 Service $)^{1}$
[ ${ }^{1}$ Unless otherwise indicated herein, the terms MCI 800 Service, 888 Service and/or Toll Free Service, and the terms 800 number, 888 number and/or Toll Free Number, can be used interchangeable when used throughout this tariff.]

MCI 800 Service is an inward WATS service which permits interstate and intrastate calls to a customer's station in one location from stations in diverse geographical service areas, and in which the MCI 800 customer is billed for the calls rather than the call originators.

All domestic Option $G$ calls will be subject to an 18 -second minimum initial period and additional 6 -second increments. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ 0.01$.

## .071 Monthly Recurring Charges

. 0711 Terminating Access Line Charges ${ }^{2}$ :
[ ${ }^{2}$ Customers who use this service for both interstate and intrastate calling pay only one Local Access charge per month.]

An MCI 800 customer must choose between Switched WATS Access, Dedicated Access, and Business line Access for all lines at each 800 service terminating location.
. 07111 Switched WATS Termination

$$
\text { per line } \quad \frac{\text { Monthly }}{\$ 35.00} \quad \frac{\text { Non-Recurring }}{\$ 150.00}
$$

.07112 Dedicated Termination(Analog or T-1 Digital Access Lines)
Monthly and installation rates will be calculated on an individual case basis, in accordance with the charges set forth in the relevant Local Exchange Carrier's tariff. The total of the local charges imposed on Company will be passed on to the customer.
.071121 Access Charges
See Section C-2.02 for other access charges applicable to this service depending on the type of access selected.
.071122 Business Line Termination

|  | Monthly | Non-Recurring |
| :--- | :--- | :--- |
|  | per service group | $\$ 0$ |$\$ 0$

## .07113 Special Access Surcharges ${ }^{1}$

[ ${ }^{1}$ The Surcharge imposed by the Local Exchange Carrier, will not apply to those customers who furnish Company with an Exemption Certification (as defined herein).]

Applicable for both Switched and Dedicated Terminating Access for MCl 800 Service, per voice grade equivalent channel:

|  | Monthly | Non-Recurring |
| :--- | :--- | :--- |
| Switched | $\$ 36.25$ | N/A |
| Dedicated | $\$ 36.25$ | N/A |

## . 072 Usage Charges:

Usage charges are determined by such variables as time-of-day at each terminating location and terminating access type.

Time of Day Rate Periods

|  | MON | TUES | WED | THUR | FRI | SAT | SUN |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & \text { 8:00 AM } \\ & \text { to } \\ & 4: 59 \mathrm{PM} \end{aligned}$ | /\|/|/|/|/|/|/|/|/|/|/|/|/|/|/BUSINESS DAY/// <br> \|/||||||||||||||||||||||||||||||||||||||||||||||||||||/RATE//|||||||||||||||| <br> \|/IIIIIIIIIII <br> \||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||| <br> \||||||||||||| |  |  |  |  |  |  |
| $\begin{aligned} & \text { 5:00 PM } \\ & \text { to } \\ & \text { 10:59 } \\ & \text { PM } \end{aligned}$ | EVENING RATE |  |  |  |  | $\stackrel{* * * * * * * * ~}{* * * * *}$ | EVE- <br> NING |
| $\begin{aligned} & \text { 11:00 } \\ & \text { PM } \\ & \text { to } \\ & 7: 59 \mathrm{AM} \end{aligned}$ | $* * * * * * * * * * * * * * * * * *$ NIGHT \& WEEKEND************************$* * * * * * * * * * * * * * * * * R A T E * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * *)$ |  |  |  |  |  |  |

b) Monthly Service Fee
$\$ 20.00 /$ monthly per service group for all termination types.
c) Non-Recurring Charges

Business Line Termination - \$20.00/month
.0721 Per Minute Usage Charges
. 07211 Switched WATS Termination

| Business Day | $\frac{\text { Evening }}{\$ .1775}$ | $\quad$ Night/Weekend |
| :--- | :--- | :--- |
| $\$ .1397$ |  |  |

. 07212 Dedicated Termination
Business Day $\quad$ Evening $\quad \frac{\text { Night/Weekend }}{\$ .1017}$
. 07213 Business Line Termination

| Business Day | $\frac{\text { Evening }}{\$ .2411} \quad \frac{\text { Night/Weekend }}{\$ .2018}$ |
| :--- | :--- | :--- |

. 0722 Volume Discounts

Incremental Volume Discounts, as set forth below, are available to those MCI 800 Service customers who have established accounts with Company and whose total monthly charge equals or exceeds certain levels for a particular terminating location (Company terminal). The discounts will be applied to the customer's monthly invoice and will be based on the total monthly usage of MCI 800 Service. The discounts, when earned, will be calculated using the total usage in all three rate periods and for all service groups of the same termination type served off a particular Company terminal. The discount is then applied to each of the terminating service groups based on their percentage of the total usage.

## a) Switched WATS Termination

$0 \%$ on monthly usage between $\$ 0$ and $\$ 50.00$
$5 \%$ on monthly usage between $\$ 50.01$ and $\$ 350.00$, plus
$10 \%$ on monthly usage between $\$ 350.01$ and $\$ 1,350.00$, plus
$15 \%$ on monthly usage above $\$ 1,350.00$
b) Dedicated Termination
$0 \%$ on monthly usage between $\$ 0$ and $\$ 1,000.00$, plus
$7 \%$ on monthly usage between $\$ 1,000.01$ and $\$ 10,000.00$, plus
$12 \%$ on monthly usage between $\$ 10,000.01$ and $\$ 30,000.00$, plus $12 \%$ on monthly usage above $\$ 30,000.00$
c) Business Line Termination
$0 \%$ on monthly usage between $\$ 0$ and $\$ 50.00$
$5 \%$ on monthly usage between $\$ 50.00$ and $\$ 350.00$, plus
$10 \%$ on monthly usage between $\$ 350.01$ and $\$ 1,350.00$, plus
$15 \%$ on monthly usage above $\$ 1,350.00$
. 0723 MCl 800 Multi-Option Discount
MCI 800 Service customers with multiple business locations may receive an additional $5 \%$ discount on all of their combined monthly MCI 800 revenue (usage, features and monthly recurring charges, excluding all access line charges) in excess of $\$ 50,000.00$ a month for a one-time charge of $\$ 1,500.00$. A single Sponsor assumes financial responsibility for all accounts enrolled in the program. The invoice of each participating account (including the Sponsor's) is used in the calculation of the discount. However, the total amount of the discount is applied as a credit directly to the Sponsor's invoice only.
.0731 Call Detail
. 07311 Call Detail on Magnetic Tape (per billing account)
$\frac{\text { Monthly }}{\text { N/A }} \quad \frac{\text { Non-Recurring }}{\$ 75.00}$
. 07312 Call Detail on Paper (per billing account)

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$\frac{\text { Monthly }}{\text { N/A }} \quad \frac{\text { Non-Recurring }}{\$ 75.00}$
.0732800 Directory Assistance
Allows a customer's 800 Service telephone number(s) to be entered into a third party database and made available to the general public upon request via a directory assistance inquiry.

Feature Charges
. 0741 Dialed Number Identification Service (DNIS)
This feature permits a customer with multiple 800 Service telephone numbers in the same terminating location to identify the specific 800 Service telephone number which was dialed by the calling party. DNIS is only available with Dedicated Access Line terminations equipped for this feature. Charges apply per terminating location. The Change Charge will apply to any reconfiguration of outpulsed digits, to the cancellation of this feature, or to the cancellation of the 800 Service number with which the feature has been associated.

| Monthly | Installation | Non-Recurring <br> Change |
| :--- | :--- | :--- |
|  | $\$ 500.00$ | $\$ 50.00$ |

## . 0742 Tailored Call Coverage

Allows the 800 Service customer to block calls from one or more specific originating areas at the NPA level. Blockage from multiple originating areas is available at no additional charge. The Change Charge will apply only when the customer changes the group of originating areas to be blocked, but not when this option is removed from an 800 number or when service is cancelled for that 800 number. Charges apply per 800 number.

| Monthly | Installation | Non-Recurring <br> Change |
| :--- | :--- | :--- |
| $/ \mathrm{A}$ | $\$ 150.00$ | $\$ 110.00$ |

. 0743 Point of Call Routing
Allows the customer to define two or more routing groups and to arrange those calls to a single 800 service telephone number placed from different routing groups will terminate at different locations. The point at which calls from a particular routing group are to terminate need not be located in that routing group. The monthly charge applies to any change in the number or make-up of routing groups, to cancellation of this feature, or to cancellation of the 800 service telephone number with which the feature has been associated.

Monthly $\quad$\begin{tabular}{l}
Installation <br>
$\$ 110.00$

 

Non-Recurring (per 800 number) <br>
$\$ 110.00$
\end{tabular}

routing group
must have at least two locations for this routing feature to be applicable. The monthly charge applies to each day type, per originating routing group for each 800 Service number. The Change Charge will apply to any change in the number or make-up of the feature, or to cancellation of this feature, or to the cancellation of the 800 Service number with which the feature has been associated.

| Monthly | $\frac{\text { Installation }}{}$ | Non-Recurring <br> Change |
| :--- | :--- | :--- | :--- |
| $\$ 100.00$ <br> type per orig. <br> routing group | $\$ 110.00$ | $\$ 110.00$ |

. 0745 Holiday Routing
Allows the customer to arrange for calls to a single 800 Service telephone number to be routed to different locations based on a customer-specified holiday. The customer can establish a different routing arrangement for up to fifteen (15) single-day holidays and three ranges (composed of up to ten (10) consecutive days) for a total of forty-five (45) days in a one year period. The customer must have at least two different locations for this routing feature to be applicable. The customer must subscribe to Day of Week Routing in order to subscribe to this routing feature. The Change Charge will apply to any change in the number or make-up of holidays or ranges, or to cancellation of the feature, or to cancellation of the 800 Service number with which the feature has been associated.

| Monthly | $\frac{\text { Installation }}{\text { N/A }}$ | Non-Recurring <br> Change |
| :--- | :--- | :--- |
| $\$ 110.00$ |  |  |

## . 0746 Time Interval Routing

Allows the customer to arrange for calls to a single 800 Service telephone number to be routed to different locations based on the time of day. The customer can establish a different routing arrangement for up to forty-eight (48) time slots in a twenty-four (24) hour day period. The time slots must be defined in five minute increments or multiples thereof. The customer must have at least two different locations for this routing feature to be applicable The monthly charge applies to each time slot per day type per originating routing group for each 800 Service telephone number. The Change Charge will apply to any change in the number or make-up of day types, to cancellation of this feature, or to cancellation of the 800 Service number with which the feature has been associated.

| Monthly | Installation | Non-Recurring <br> Change |
| :--- | :--- | :--- | :--- |
| $\$ 100.00 /$ time slot, <br> per day type, <br> per originating <br> routing group. | $\$ 110.00$ | $\$ 110.00$ |

## . 0747 Percentage Allocation Routing

Allows the customer to route calls for each originating routing group, per 800 Service number to two or more answering locations based upon a customer-designated percentage distribution. The customer must establish a call allocation pattern where each percentage is a whole number (divisible by five) and the total allocation equals 100 percent. The customer must have at least two
different locations for this routing feature to be applicable. The monthly charge applies to each allocation per time slot, per day type, per originating routing group for each 800 Service number. The Change Charge will apply to any change in the number or make-up of allocations, to cancellation of this feature or to cancellation of 800 Service number with which the feature has been associated.

| Monthly | Installation | Non-Recurring <br> Change |
| :--- | :--- | :--- | :--- |
| $\$ 100.00 /$ time slot, <br> per day type, per <br> originating routing <br> group | $\$ 110.00$ | $\$ 110.00$ |

.0748 Alternate Routing
Allows the customer to pre-define alternate routing arrangements that can be activated upon command in the event of a customer emergency. Up to nine (9) alternate plans can be established. The customer must have at least two different locations for this routing feature to be applicable. The monthly charge applies to each alternate plan being stored by Company for the customer. The Change Charge will apply to any change in the number or make-up of alternate plans, to cancellation of the feature, or to cancellation of the 800 Service number with which the feature has been associated.
Monthly

$\$ 100.00 /$ plan $\quad$| Installation |
| :--- |
| $\$ 10.00 /$ <br> alternate <br> Plan |

## . 0749 Direct Termination Overflow

This feature allows a Dedicated Access Line customer to control potential congestion of 800 Service calls by sending the overflow to a pre-determined alternate routing group (dedicated access lines, WATS access lines, or business lines) served off the same Company switch, when the first choice is busy. The additional per minute charges also apply to international inbound calls routed to an overflow group. The Change Charge will apply to any change in the overflow configuration or to cancellation of the feature, or to cancellation of the 800 Service number with which the feature has been associated.

| Monthly | Installation | Non-Recurring <br> Change |
| :--- | :--- | :--- |
| $\$ 100.00 /$ service <br> group plus <br> $\$ .10 /$ minute for | $\$ 110.00 /$ service | $\$ 110.00$ |
| group |  |  |

## . 0750 Disconnect Message Referral:

Provides the customer who disconnects or changes an 800 Service number with a recording that either informs callers that the 800 number has been

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disconnected or refers callers to a new number. The monthly charge applies per 800 Service number. The Change Charge applies to changes in the message or extensions of the service beyond three months.

| Monthly |  | Per Call |  | Installation |
| :--- | :--- | :--- | :--- | :--- |
| $\$ 25.00$ $\$ 0.10$  Non-Recurring <br> Changes <br> $\$ 110.00$ $\$ 110.00$   |  |  |  |  |

.0751 Feature Price Caps
. 07511 Any customer who orders one or more of: Point of Call Routing, Day of Week Routing and Time Interval Routing will not be charged more than a maximum of $\$ 1,500.00$ in monthly recurring charges (for those three features) per 800 number. The $\$ 1,500.00$ maximum applies to any combination of originating routing groups, day types and time slots per 800 numbers.
. 07512 Any customer who orders one or more of: Point of Call Routing, Day of Week Routing and Time Interval Routing in combination with Percentage Allocation Routing will be charged a maximum or $\$ 7,500.00$ maximum applies to any combination of originating routing groups, day types, time slots, and allocation percentages.

## . 076 Other Non-Recurring Charges:

Installation ${ }^{1} \quad \$ 50.00$
[ ${ }^{1}$ Refer to Section C.3.0711]
Option H (MCI Vision) ${ }^{1}$
['This program will no longer be available to Company customers after April 15, 1996 unless noted herein.]
[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option H is an outbound, customized telecommunications service which may include an inbound 800 service option using Business Line, WATS Access Line, or Dedicated Access Line Termination. It provides a unified service for single or multi-location companies using switched, dedicated, and card origination, and switched and dedicated termination. Option H is suitable for long distance calls between company locations, as well as all long distance calls to the entire United States. All Option H calls, intrastate, are subject to a 18 -second minimum initial period and are then rounded to the next-higher 6 -second increment. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ 0.01$.

Subscribers to Vision take the Vision Service Package which includes the availability of Dedicated, Switched and Card Access and Dedicated, Switched, and WATS Access Line Termination with Volume Discounts, Time of Day Discounts, Long Distance Directory Assistance, Accounting Codes, Universal Range Privileges, Call Detail, and either a consolidated invoice or location level invoices for all Vision calls from all locations.

The rules and regulations governing the provision of service for inbound 800 calls are identical to those for Option G, except where otherwise noted.

## . 0811 Outbound Service

## . 08111 Dedicated Access/Termination

$.081111 \quad$ T-1 Digital Access
Components associated with T-1 Digital Access and their relevant monthly and non-recurring charges are those shown in Section C-2.02121 and C-2.02122, as in effect on the date of the invoice. In addition to the charges associated with these components, Company will assess charges for the following option if applicable:

## T-1 Digital Access Features - Access Integration (see

 Section C-2.02125).081112 Analog Access
Components associated with Analog Access and their relevant monthly and non-recurring charges are those shown in Section C-2.0211, as in effect on the date of the invoice.
In addition to the charges associated with these components, Company will assess charges for the following option, if applicable:

Analog Access Features - Access Integration (See Section C-2.02125).
. 08112 Shared Access
$.081121 \quad$ Vision Switched Location Charge - applies to each Vision location with switched access.

|  | Monthly | Installation |
| :--- | :--- | :--- |
| $\$ 0.00$ |  |  |

. 081122 Vision Card Access*
Available from any touch-tone phone in the U.S. via an "800" number with per minute usage charges as listed in Company=s Price Guide at www.mci.com. Calls can be made to anywhere, in any state, in the continuous United States, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands. Vision Card Service Charge applies to each Vision Card call other than calls to Directory Assistance.

Intrastate Calls $\$ 0.95$ per call
. $081123 \quad$ MCI Vision Power Rate Card*
Available from any touch-tone phone via an A800" number. Calls can be made to anywhere within the state. Refer to

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Section C-3.08214 for the usage rates and surcharges.

Vision Power Rate Card
Surcharge:
$\$ 0.90$ per call
[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

## . 0812 Inbound 800 Service

The charges in Section C-3.07 apply.

## Rates and Charges

.0821 Per Minute Usage Charges ${ }^{1}$ : Applies to Vision intrastate calls including Vision Card calls. ${ }^{2}$
[ ${ }^{1}$ For customers participating in the MCI Vision RPP Promotion as described in Company's Price Guide at www.verizonbusiness.com, customers will receive the intrastate usage rates that were in effect September 21, 1995.]
${ }^{2}{ }^{2}$ Vision Regional Program card usage rates will be the same as the Switched Regional Program outbound usage rates listed in Section C-3.08213.]
.08211 Outbound ${ }^{3}$ :
[ ${ }^{3}$ Vision customers participating in Company's Interstate Tariff Off-Peak Program will receive a $10 \%$ discount off of Switched and Dedicated intrastate Vision tariffed rates. All Vision Off-Peak outbound calls are subject to a 6 second minimum duration and additional 6 second increments.]

|  | Dedicated | Switched |
| :--- | :--- | :--- |
| Peak | Access | Access |
| $\$ .2157$ | $\$ .2529$ |  |

.08212 Inbound:

|  | Business Line/ <br>  <br>  <br> Switched WATS <br> Access | Dedicated <br>  <br> Peak |
| :--- | :--- | :--- |
|  | Line Termination | Access |
| $\$ .3084$ |  | Line Termination |
| $\$ .2255$ |  |  |

.08213 Regional Program ${ }^{4}$ :
[ ${ }^{4}$ Vision RPP Card usage rates will be the same as the outbound usage rates listed in Section C-3.08211.]

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$\frac{\text { Access }}{\$ .1636} . \quad \frac{\text { Access }}{\$ .1857}$
.08214 MCI Vision Power Rate ${ }^{5}$
[ ${ }^{5}$ This program will continue to be in effect after April 15, 1996. To participate in this program, customers must also be enrolled in and will be subject to the provision of the MCI Vision specific program as described in Company's Price Guide at www.verizonbusiness.com. The MCI Vision Power Rate is a variation of the MCI Vision Service. Rates for Power Rate are lower than the Vision rates.]


Outbound/Inbound:

|  | Switched | Dedicated <br>  <br> Peak |
| :--- | :--- | :--- |
| Access |  |  |
| Off-Peak | $\$ .1488$ | Access |
| $\$ .1806$ |  |  |
|  | $\$ .1276$ |  |

. 0822 Time of Day Discounts: A 20 percent discount will apply to all traffic occurring during the Evening and Night/Weekend rate periods. When a Vision call is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the time of day at the terminating location.
.0823 Volume Discounts: Available to those Vision customers whose total monthly combined domestic (intrastate and interstate) and international usage and surcharges, equals or exceed $\$ 1,000.00$ per invoice. The discounts will apply on an incremental basis and only for amounts in excess of each usage threshold.

If the domestic portion of the discount (amount calculated based in interstate and intrastate usage) is greater than the interstate usage, the difference will not be credited or brought forward. ${ }^{1 / 2}$
[ ${ }^{1}$ In cases where the intrastate tariff applies, the intrastate discount amount will be subtracted from intrastate usage and this discount amount will be subtracted from the applicable discount.]
[ ${ }^{2}$ Customers who subscribe to Intrastate Private Line Data Services and who also subscribe to Company's Interstate Vision VIP Plus are eligible to receive discounts off their intrastate data services as described in Company's Price Guide at www.verizonbusiness.com.]

| Total Monthly Usage |  |  |
| :--- | :--- | :--- |
| $0-999.99$ |  | Volume Discount |
| $1,000.00-4,999.99$ |  | $5 \%$ |
| $5,000.00-9,999.99$ | $8 \%$ |  |
| $10,000.00-19,999.99$ | $11 \%$ |  |
| $20,000.00+$ | $14 \%$ |  |

$$
\begin{array}{ll}
.0824 & \text { Dedicated Termination Discount }{ }^{3} \text { : All Vision Switched, Dedicated, and Card } \\
\text { Access outbound traffic, which is transmitted between customer dedicated } \\
\text { locations of a Corporate Enterprise and which is terminated by means of } \\
\text { dedicated termination facilities will receive a discount of } \$ 0.02 \text { per minute. This } \\
\text { discount will be applied before any other discounts. } \\
\text { [ }{ }^{3} \text { This program will continue to be offered after April 15, 1996.] }
\end{array}
$$

. 0825 Domestic Optimizer Discount: A discount of 10 percent will be applied to all domestic outbound Vision calls which are made to the single domestic area code with the highest total usage (in dollars) in the period for which a bill is being calculated. This discount is calculated and applied at the location level. Directory Assistance calls are excluded from this discount. This discount is calculated on usage to that area code before all other discounts other than the Time of Day and Dedicated Termination Discounts are applied.

## . 0826 Directory Assistance:

An undiscounted charge will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04 herein.

## . 0827 Vision Service Package Fee

The Vision Service package, to which all Vision Customers subscribe, includes the availability of Dedicated and/or Switched Access with Volume Discounts, Inbound 800, Time of Day Discounts, and Long Distance Directory Assistance.

The MCI Vision Service Package Fee entitles the customer to the following:
For Inbound 800 and Outbound Service:
Call Detail on Paper and/or Magnetic Tape - Call detail records, including the pre-discounted price for each call. One type of Call Detail medium is included in this Package Fee; however, the customer may receive both Paper and Magnetic Tape at these additional costs: $\$ 25$ one-time set-up fee $\$ 25$ per month.

## For Outbound Service:

Accounting codes (up to 7-Digits) - A customer can specify that Accounting Codes are to be dialed from specific dedicated access groups and Dial "1" telephone numbers (ANIs).

Universal Calling Range Privileges - A customer can specify the type of Vision calls allowable for users on each Dedicated Access Line group, for each Vision Card authorization code and for each Dial "1" ANI (originating telephone number) and for each ID code (see Section C-3.08263 regarding ID codes). The range privileges are defined as follows:
$0=\quad$ no calls allowed
$2=$ the continental United States, Hawaii, and Alaska
$3=\quad$ Range 2 plus all other North American Numbering Plan Locations* and international locations.
$4=\quad$ Range 2 plus all other North American Numbering Plan locations*.
[*The North American Numbering Plan Locations includes the continental U.S., Hawaii, Alaska, Canada, Mexico, Puerto Rico and the U.S. Virgin Islands.]

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Per Customer ${ }^{1} \quad$ Per Customer
Vision Service Package Fee \$100 \$ 100
[ ${ }^{1}$ These charges will be waived for those customers whose monthly Vision prediscounted usage is greater than \$500.]
.0828 Optional Features ${ }^{1}$
[ ${ }^{1}$ This program will continue to be available after April 15, 1996.]
. 08281 10-digit Restriction - Customer specifies individual called 10-digit phone numbers to be blocked.

10-digit restriction

| Monthly <br> Per Customer | Installation <br> Per Customer |
| :--- | :--- |
|  | $\$ 25$ |

. 08282 Custom Calling Range privileges - Customer can specify the type of Vision calls allowable for users on each Dedicated Access Line Group, for each Vision Card authorization code and for each Dial "1" ANI (originating telephone number) and for each ID code (see Section C3.08263 regarding ID codes). For each Customized code-exchange code combinations, and country codes.

|  | Monthly <br> Per Customer | Installation <br> Per Customer |
| :--- | :--- | :--- |
| Custom Calling Range <br> Privileges | $\$ 25$ | $\$ 25$ |

. 08283 Personal ID Codes - A customer may elect to have an optional code, from 1-7 digits, dialed after the telephone number (ANI) of a dedicated or Dial "1" call. These codes may be dialed in conjunction with accounting codes, with the total number of digits cannot exceed 7 digits. Personal ID Codes will not be prorated to accommodate less than block increment.

|  | Monthly <br> Per Arrangement | Installation <br> Per Arrangement |
| :--- | :--- | :--- |
|  | $\$ 25$ |  |

(Per Block of 1000)
. 08284 Remote Exchange - Allows the customer to establish a local number in a distant city.

Installation
Per Customer \$25

Monthly
Per Customer \$25
. 08285 Instant Ringdown - Customer may select a dedicated access line to have the capability to automatically dial another switched or dedicated location.

| Installation <br> Per Arrangement | Monthly <br> Per Arrangement |
| :--- | :--- |
|  | $\$ 25$ |


.083 Government Pricing Plan ${ }^{1}$
Customers currently enrolled in a Special Customer Arrangement (SCA) Type 11, Type 12, Type 13, and Type 14, as described in Company's Price Guide at www.verizonbusiness.com, will receive the usages listed below.
[ ${ }^{1}$ This program will continue to be offered after April 15, 1996.]
.0831 Usage Rates ${ }^{2}$
[ ${ }^{2}$ The usage rates will also apply to Vision calling card usage.]
. 08311 Outbound

|  | Dedicated Access |  | Switched Access |  |
| :--- | :--- | :--- | :--- | :--- |
|  | First | Add'l | First | Add'l |
|  | $\frac{18 \text { Secs. }}{}$ | $\frac{6 \text { Secs. }}{}$ | $\underline{18 \text { Secs. }}$ | $\frac{6 \text { Secs. }}{}$ |
|  | $\$ .0316$ | $\$ .0105$ | $\$ .0507$ | $\$ .0169$ |
| Day | $\$ .0316$ | $\$ .0105$ | $\$ .0507$ | $\$ .0169$ |

.084 Service Availability
Vision Service is available as follows:
A. T-1 Digital Access for Vision is available in the Company Metropolitan Area Terminal locations set forth in Section C-12, Table IV, Part A. This access method is also available in the cities set forth in Section C-12, Table V, Part C-1, where facilities permit.
B. Analog Local Access for Vision is available in the Company Metropolitan Area Terminal locations set forth in Section C-12, Table IV, Part B.
C. Dial "1" access is available from all exchanges which have been converted to equal access in the cities listed in Table V, Part A.
D. Vision customers can terminate calls to all cities within the State of New Mexico.

[ ${ }^{1}$ Beginning July 23, 1997, Option V will not be available to new subscribers.]

Option V is an outbound, customized telecommunications service which may include an inbound service option using Business Line, WATS Access Line or Dedicated Access Line termination. It provides service for single and multi-location customers using switched and/or dedicated origination, and switched and/or dedicated termination. All outbound Option V calls are subject to a 30 second minimum initial period and are rounded to the next higher 6 second increment. All inbound Option V calls are subject to an 18 second minimum initial period and are rounded to the next higher 6 second increment. If the computed charge for a call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ 0.01$. Customers participating in this program must also participate in Company's interstate offering.

In addition to the usage charges listed below, all other charges including access, service options, optional features, discounts, and service charges are pursuant to Company's Price Guide at www.verizonbusiness.com.
. 161 Per Minute Usage Charges
. 1611 Outbound Service

| Switched |
| :---: |
| Peak |


| Off-Peak |
| :--- |

$\$ .1800$

| $\quad$Dedicated <br> Peak |
| :---: |
| Off-Peak |
| $\$ .1575$ |
| $\$ .1260$ |

. 1612 Inbound Service

| Switched |
| :---: |
| Peak |
| $\$ .2178$ |
| $\$ .1742$ |

Dedicated
Peak Off-Peak
\$. 1593 \$. 1274
. 162 Directory Assistance
An undiscountable charge will be applied to each Directory Assistance call per the provisions and rates in section B-6.04.

## Option Y (MCI MASTERS)

MCI MASTERS is a one-way dial in-dial out multipoint service. All Option Y calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded down to the next whole cent for all domestic calls. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ 0.01$. MCl MASTERS is available to students, faculty, and administrators of educational institutions, and those listed prior who are involved in a business relationship with other entities and employees of governmental agencies that agree to act as Company's agent in connection with the provision of service.

Option Y customers can place on-campus site or off-campus site calls. On-campus site calling, which requires no special access dialing sequences, originates from telecommunications equipment enrolled in MCI MASTERS which is located within the campus of a participating educational institution or agency location or is routed through the participating educational institution's or agency location's switching equipment. Off-campus site calling requires the caller to access the service by dialing an Company-provided 800 number. Off-campus site calls can originate from telecommunications equipment located anywhere within the State of New Mexico.

MCI MASTERS intrastate service is an add-on to Company's interstate MASTERS Service and all terms and conditions, features, functions, discounts, installation, monthly, and any other charges except intrastate usage will apply pursuant to Company's Price Guide at www.verizonbusiness.com.
. 1912 Off-Campus Site Rates
The following per minute usage rates apply:

| Day | $\frac{\text { Evening }}{\$ .3000}$ | $\$ .1500$ |
| :--- | :--- | :--- |$\frac{\text { Night/Weekend }}{\$ .0900}$

. 1913 Directory Assistance
An undiscountable charge will apply subject to the provisions and rates set forth in Section B-6.04 herein.
. 1914 DialHome
DialHome allows MCI MASTERS customers to be eligible to place collect calls from on- or off-campus site telephones located in the State of NM. The called party who accepts charges for the DialHome calls is the customer for service under this Tariff. Customers will be charged the rates in Section C-3.1912 and the access service charge in Section C-3. 192 for each such call.

Access Surcharge
The following per call service charge will apply to each MCI MASTERS off-campus site call as noted:

Per Call: \$ . 75
Option Z (University Dial 1)
University Dial 1 is a one-way dial in-dial out multipoint service. Customers may originate calls from any telephone within the state. All Option $Z$ calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent for all calls. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ 0.01$. University Dial 1 is available to students, faculty, and administrators of educational institutions that agree to act as Company's agent in connection with the provision of service. University Dial 1 calls originate and terminate via local exchange carrier switched facilities. A customer may access service by: 1) designating Company as its Primary Interexchange Carrier (PIC); or, 2) dialing an Company Carrier Identification Code (CIC). A customer is not required to select Company as its PIC in order to use this service. In all instances, access to service must be made via a Personal Identification Number (PIN), which will
be used as the basis to invoice the customer. The assignment of a PIN establishes the user as a customer subject to all applicable provisions in this tariff which pertain to customers. University Dial 1 is provided on an add-on basis to Company's interstate University Dial 1.
. 201 Usage Charges: The following per minute usage charges apply to all calls originating and terminating within the state: Peak rates apply from 7:00am - 6:59pm Monday - Friday; Off-Peak rates apply at all other times.
$\frac{\text { Peak }}{\$ 0.2500} \quad \frac{\text { Off-Peak }}{\$ 0.1500}$
. 202 Directory Assistance: An undiscoutable charge per call, subject to the provisions and rates set forth in Section B-Rules and Regulations, 6.04 will apply.
. 203 Other Conditions of Service: Usage Limit Restrictions: Each PIN is subject to a usage limitation of $\$ 150$ of outstanding charges due the Company, unless a greater limit has been established based upon the customer's demonstrated credit worthiness. If the outstanding charges to a PIN exceed this amount, the PIN will be disabled without notice to the customer, and will remain disabled until the customer remits payment to Company in an amount or amounts necessary to reduce the outstanding charges to an amount below the established usage limit.

Option BB (hospitalityMCI) ${ }^{1}$
[ ${ }^{1}$ Beginning July 23, 1997, Option BB will not be available to new subscribers.]
Intrastate Option BB (hospitalityMCI) is an add-on to Company's interstate offering of hospitalityMCI. All terms and conditions, optional features, fees, discounts, Directory Assistance charges and service charges will apply pursuant to Company's Price Guide at www.verizonbusiness.com. Option BB is an outbound customized telecommunications service which may include an inbound services option using a Business Line, WATS Access Line, or Dedicated Access Line Termination. Outbound calls dialed with the assistance of an Company operator will be priced according to Section C-3.11, at one minute increments. Option BB provides service for single and multi-location customers using switched and/or dedicated access origination and switched and/or dedicated termination. Option BB may be used for long distance calls between customer locations and to other locations within the state. All intrastate Option BB calls are subject to an 18 -second minimum initial period and are rounded to the nearest whole cent. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ 0.01$. When an Option BB call is established in one rate period and ends in another, the rate in effect for each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the time of day at the terminating location. To be eligible for service, a customer must subscribe to outbound service at all of its locations. The rules and regulations governing the provision of service for inbound calls as described in Section C-3.07 will apply except where otherwise noted.
$.029 \quad$ Per Minute Usage Charges ${ }^{2}$
[ ${ }^{2}$ Peak rates will apply between 8 am -5 pm weekdays and Off-Peak rates will apply at all other times.]
. 2911 Outbound:

|  | Peak | Off-Peak |
| :---: | :---: | :---: |
| Switched ${ }^{3}$ | \$0.1862 | \$0.1385 |
| Dedicated | \$0.1143 | \$0.0850 |
| ${ }^{3}$ Includes | access.] |  |


|  | $\underline{\text { Peak }}$ | Off-Peak |
| :--- | :--- | :--- |
| Business Line | $\$ 0.2470$ | $\$ 0.2107^{4}$ |
| Dedicated | $\$ 0.1624$ | $\$ 0.1576^{5}$ |
| Switched WATS | $\$ 0.1960$ | $\$ 0.1551$ |

[ ${ }^{4}$ This rate is consistent with the rate increase filed on March 18, 1996 to raise this rate from . 2042 to .2107.]
[ ${ }^{5}$ This rate is consistent with the rate increase filed on March 18, 1996 to raise this rate from . 1528 to .1576.]

## .0292 Service Availability

A. T1 Digital Access and Analog Local Access is available in the Company Metropolitan Area Terminal locations set for in Section C-7 Table I.
B. Direct Dial Access is available from all exchanges which have been converted to equal access in the cities listed in Section C-7, Table II.
C. Option BB customers can terminate calls to all cities within the state.

Option EE (networkMCI One)
[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option EE is an outbound, customized service which may include an inbound service option using Business Line or Dedicated Access Line termination. It provides a unified service for single or multi-location companies using switched, dedicated, and card origination, and switched and dedicated termination. Option EE is suitable for intrastate calls between company locations. Except as otherwise noted, all intrastate Option EE calls are subject to an 18 -second minimum initial period and are rounded to the next higher 6-second increment, except Operator Assisted calls, which are subject to a 60 -second initial period and additional 60 -second increments and will be priced according to Section $\mathrm{C}-3.12$. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ 0.01$. Option EE customers can terminate calls to all cities within the state of New Mexico. All terms and conditions, Operator Services and Directory Assistance charges, optional features, fees, discounts, non-recurring charges, surcharges and Term Plan Discounts will apply pursuant to Company's Price Guide at www.verizonbusiness.com.

## . 251 Usage Charges

The following usage charges apply to outbound Option EE and inbound Option EE Toll Free service calls placed within the state. Outbound Option EE charges are based on origination type. Inbound Option EE Toll Free Service usage charges are based on termination type.

Outbound and Inbound
Access Type (Origination or Termination) Rate
Switched $\quad \overline{1733}$

Dedicated \$.1200
Card* \$. 1652
[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new
orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Optional Features
. 2521 Market Area Calling ${ }^{1}$
[ ${ }^{1}$ As of November 30, 1998, Market Area Calling will no longer be available to new subscribers.]
networkMCI One Market Area Calling: Offers intralata, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination This call type is not available to customer locations that fall within the local service area as defined in MCImetro Local Exchange Tariffs. The rates specified in Section C-3.251 (Dedicated) will apply to all Market Area calls originating and terminating within the Customer's Market Area. A customer's Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing Market Area Calling. In addition, networkMCI One discounts as outlined in Company's Price Guide at www.verizonbusiness.com, Section C-3.41 (excluding the Dedicated Termination Discounts) will apply. If a customer subscribes to a Special Customer Arrangement with intrastate discounts or rates, then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling. Customers must have Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to use this feature.

The Market Area Calling feature cannot be used to originate 911, Directory Assistance, operator services calls, toll free or to terminate inbound local calls.

Customers must maintain LEC-provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availability.

Option KK (Vnet)
[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Vnet Service is a customized virtual network telecommunications service. It provides a unified service for multi-location companies, providing both communications and management features. Vnet is suitable for long distance calls between company locations. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole sent. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is $\$ 0.01$. Subscribers to Vnet take a Basic Feature Package which includes the availability of Dedicated and Shared Access and Termination; Usage Rates with associated Volume Discounts; Directory Assistance; 10-digit Exclusion, 10-digit Private Dialing Plan, Accounting Codes, a 7 -digit customer defined private dialing plan, and a consolidated invoice for all Vnet calls from all locations. They may also subscribe to optional features, including Configuration Management Access, Direct Termination Overflow, ID Codes, Call Detail Tapes, Customized Range Privileges, and Network information Management System (NIMS) Access.

In order to qualify for Vnet service:
A A Vnet customer must place an order for multiple business locations that the customer owns, franchises, or manages.

B A Vnet card customer must incur at least $\$ 25,000$ per month in total Vnet charges excluding Vnet card usage and Vnet card surcharge; and must have a minimum of $5 \%$ of its traffic terminating over dedicated access/termination lines each month.

C For each month that the conditions listed in \#2 above are not satisfied, the Vnet card per call surcharge will be $\$ .75$ instead of $\$ .40$. There is no grace period for these conditions.
. 321 Access/Termination Methods
.3211
. 32111 Other Forms of Dedicated Access/Termination: At the customer's request and where feasible, Company may permit the customer to obtain other forms of access to the customer's Vnet service; or Company may procure other forms of access to such service. All applicable recurring and non-recurring charges for such service will be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. The installation and monthly charges for any interface equipment associated with such access that is provided by Company shall be calculated on an individual case basis. If Company procures access for the customer from the Local Exchange Carrier, the customer's use of such access shall be in conformity with the regulations and other terms and conditions under which the Local Exchange Carrier provides such access. In addition to such individual case basis charges, Company shall assess charges contained in Section C-2.02 for the following:

Analog or T-1 Digital Access Coordination;
Analog, T-1 Digital, or TDS-45 Company Central Office Connection;
T-1 Digital Central Office Options

## . 3212 Shared (Switched) Access

.32121 Vnet Dial "1" Access - available in Company-served equal access exchanges. Subscribers can dial Vnet 7-digit and 10-digit private dialing plan numbers, and 10 -digit off-Vnet numbers. Subscribers must dial the prefix " 700 " before a 7 -digit private dialing plan number.
.32122 Vnet Card* Access - available from any tone dial phone via an "800" number. Subscribers can dial Vnet 7-digit and 10-digit private dialing plan numbers and 10 -digit off-Vnet numbers.
[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

## Access/Termination Charges and Surcharges

## . 3221 Dedicated Access/Termination

. 32211 Vnet Dial "1" Location Charge - applies to each Vnet Dial "1" location.
$\frac{\text { Installation }}{\$ 200.00} \quad \frac{\text { Monthly }}{\$ 11.00}$
. 3222 Shared Access/Termination
. 32221 Vnet Card* Surcharge - applies to each Vnet Card call other than calls to Directory Assistance.

Charges per call $\$ 0.25$
[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

## Usage Charges

.3231 Usage Rates: These charges are based upon the access and termination methods used.
. 32311 Business Day Rates: The following rates are applicable 8 a.m. -5 p.m. weekdays.

|  | Switched-Switched |  | Switched-Dedicated-Switched |  |
| :---: | :---: | :---: | :---: | :---: |
| Mileage | First | Add'l | First | Add'I |
| Band | 18 Secs. | 6 Secs. | 18 Secs. | 6 Secs. |
| 0-292 | \$. 0900 | \$. 0300 | \$. 0588 | \$. 0196 |
| 293+ | \$. 0969 | \$. 0323 | \$. 0658 | \$. 0219 |
|  | Dedicated-Dedicated ${ }^{1}$ |  |  |  |
| Mileage | First | Add'l |  |  |
| Band | 18 Secs. | 6 Secs. |  |  |
| 0-292 | \$. 0277 | \$. 0092 |  |  |
| 293+ | \$. 0321 | \$. 0107 |  |  |

. 32312 Off-Peak: Business Day Rates: The following rates apply at all times other than 8 a.m. - 5 p.m. weekdays.
Mileage
$\frac{\text { Band }}{0-292}$
$293+$

| Switched-Switched |  |
| :--- | :--- |
| First | Add'l |
| 18 Secs. | 6 Secs. |
| $\$ .0721$ | $\$ .0240$ |
| $\$ .0777$ | $\$ .0259$ |


| Switched-Dedicated-Switched |  |
| :--- | :--- |
| First | Add'l |
| 18 Secs. | $\frac{6 \text { Secs. }}{\$ .0147}$ |
| $\$ .0441$ | $\$ .0165$ |


| Mileage | First | Add'l |
| :--- | :--- | :--- |
| Band | $\underline{18 \text { Secs. }}$ | $\underline{6 \text { Secs. }}$ |
| $0-292$ $\$ .0192$ <br> $293+$ $\$ .0223$ | $\$ .0064$ |  |
|  |  |  |

. 32313 Vnet Card* Rates: Usage rates for VNET Card Calls can be found in Section C-3.32311. and C-3.32312.
[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]
. 3234 Operator Assistance: The charges found in Section 3.11 herein, apply to all Vnet customers without regard to the type of access.
. 324 Directory Assistance - An undiscountable charge per call will be applied to each Directory Assistance call subject to the provisions and rates set forth in Section B-6.04 of this tariff.

## Basic Feature Package Charge

The Basic Feature Package, to which all Vnet customer subscribe, includes the availability of Dedicated and Shared Access and Termination; Usage rates with associated Volume Discounts; Directory Assistance; plus the following:
A. 7-digit customer-defined private dialing plan, used for:

1. direct termination of calls dialed as 7-digit number to customer locations. 2. optionally, for convenience in dialing locations reached via 10-digits or international numbers. Vnet converts the 7- digit number to the appropriate 10 -digit number.
B. Consolidated Invoice. A single consolidated billing statement for all calls placed via MCI's Vnet service from all locations. The invoice includes call detail on paper at the customer's option.
C. 10-Digit Private Dialing Plan is used for direct termination of calls dialed as 10 digits to customer locations.
D. 10-Digit Exclusion allows the customer to specify individual 10-digit phone numbers to be blocked.
E. Universal Range Privilege The customer can specify the type of Vnet calls allowable for users on each Dedicated Access Line group, for each Vnet Card authorization code and for each Dial "1" originating telephone number and for each ID or authorization code. The range privileges are defined as follows:
$0=$ no call allowed
$1=\quad$ On-Vnet number (7 and 10 digit private dialing plan numbers)
$2=$ Range 1 plus 10 digit off-Vnet numbers
$3=$ Range 2
F. Accounting Codes. A customer can specify that Accounting Codes are to be dialed from specific dedicated access line groups, from Dial "1" telephone numbers (ANIs) or 800 Remote Access Numbers. For Dial "1" access, the code may be up to a total of seven digits in length. If the ANI is equipped for the codes, the code will be dialed on all VNET call originated at the ANI. For Dedicated Access, the code may be dialed in combination with an ID Code and both the ID and Accounting Code may be of customer-specific length so long as the total number of digits of both does not exceed seven. If the dedicated access line group is equipped for the code(s), the customer can select, on that line group, that either all origination must dial the code(s), or that only 10-digit origination must dial the code(s). Accounting codes are non-verified codes.

Installation Per Customer Basic Feature Package \$5000.00

## Optional Features

. 3261 Configuration Management (CM) Access - Access to the Vnet databases to create, view, and revise customer-specific Vnet data. Access is through customer-provided data terminal with either switched or dedicated line connection.

|  | Installation <br> Per Customer | Monthly <br> Per Customer |
| :--- | :--- | :--- | :--- |
|  | $\$ 0$ | $\$ 220$ |
| CM | $\$ 00$ | $\$ 30$ |
| Switched Access $^{1}$ | $\$ 500$ | $\$ 225 /$ line |

[ ${ }^{1}$ Switched and dedicated access for CM may be used in conjunction with NIMS. For those customers who have previously installed NIMS dedicated access, no additional dedicated installation charge will apply.]

Reporting Capability and batch upload/ download utility \$0 \$100
. 3262 Direct Termination Overflow (DTO) - Allows customer to designate that specific calls to specific terminating dedicated trunk groups are to be alternately routed over shared Company facilities or to another dedicated trunk group, or to a Customized Announcement, if all trunks in the target terminating dedicated trunk group are busy.

DTO

| Installation <br> Per Customer | Monthly <br> Per Customer |
| :--- | :--- | :--- |
| $\$ 500$ | $\$ 300$ |

. 3263 Interswitch DTO Call Segment Charges - Customer pays for two call segments for calls where the originating Company switch and the serving Company switch of the target terminating trunk group are on different Company switches.

Segment 1: From originating point to target terminating dedicated trunk group. Call type specific usage charges for the call type apply.

Segment 2: From target terminating dedicated trunk group to destination telephone number, terminating dedicated trunk group or Customized Announcements. Call type specific usage charges and Customized Announcement charges will apply with the following exception. If the intrastate mileage of Segment 2 of a DTO call is 0 to 20 miles, the usage charge is zero. If the intrastate mileage is 21 miles or greater, the standard usage rate schedule applies to this segment. Company 800 calls arranged via the Access Integration feature to terminate over a Vnet dedicated access trunk group and which incur Interswitch DTO will be assessed the Segment 2 charges.

## .3264

Intraswitch DTO Call Segment Charges - Customer pays for one call segment where the originating Company switch and the serving Company switch of the target terminating trunk group are the same.

From the originating switch to destination telephone number, to terminating dedicated trunk groups, or to Customized Announcements, call type specific usage charges or Customized Announcement charges will be assessed where applicable.
. 3265 Call Detail Tapes - Call detail records, including the price for each call, presented on magnetic tape.

| Installation Per Monthly Per <br> Invoiced Account  | Invoiced Account |
| :--- | :--- |
| $\$ 0$ | $\$ 0$ |

. 3266 ID Codes - Dialed for calls from each dedicated access line group, Dial "1" telephone number (ANI) or 800 Remote Access Numbers equipped for such codes. For Dial "1" access, the code may be up to a total of seven digits in length. If the ANI is equipped for the code, the code is dialed on all Vnet calls originated by that ANI. For Dedicated Access, the ID Code may be dialed in combination with an Accounting code as defined herein. Both the ID and Accounting Code may be of customer-specific length, as long as the total number of digits does not exceed seven. If the dedicated access line group is equipped for the code, then the customer can select, on that line group, that either all origination must dial the code, or that only 10 digit origination must dial the code. Charges for ID will not be pro-rated to accommodate less than block increment.

|  | Installation <br>  <br> ID Codes Customer | Monthly <br> Per Customer |
| :--- | :--- | :--- |
| (per block of 1000) | $\$ 400$ | $\$ 400$ |

. 3267 Customized Range Privileges - A customer can specify the type of Vnet call allowable for users on each Dedicated Access Line Group, for each Vnet Card authorization code and for each Dial "1" originating telephone number and for each ID Code. Customer can specify from 1 to 245 Customized Range Privileges. For each Customized Range Privilege, the customer defines the allowable area codes, and area code-exchange code combinations.

|  | Installation <br> Customized Range | Monthly <br> Per Customer |
| :--- | :--- | :--- |
| $\$ 400$ | Per Customer |  |
| $\$ 600$ |  |  |

. 3268 Network Information Management Systems (NIMS) Access
Access to the Vnet traffic and performance statistics from dedicated access locations on a "next day" basis. Access is through customer-provided data terminal with either switched or dedicated line connection.

|  | Installation <br> Per Customer | Monthly <br> Per Customer |  |
| :--- | :--- | :--- | :--- |
| NIMS | $\$ 0$ | $\$ 300$ |  |
| Switched Access ${ }^{1}$ | $\$ 500$ |  |  |
| Dedicated Access $^{1}$ | $\$ 1000$ | $\$ 30$ |  |

[ ${ }^{1}$ Switched or dedicated access for NIMS may be used in conjunction with CM. For those customers who have previously installed NIMS dedicated access, no additional dedicated installation charge will apply.]

Reporting Capability
and batch upload/ download utility
\$0
$\$ 100$
. 3269 Point of Origin Routing - Allows the customer to pre-determine the terminating point for a Vnet call based on the originating point of the call.

Point of Origin

| Installation <br> Per Customer | Monthly <br> Per Customer |
| :--- | :--- | :--- |
| $\$ 1000$ | $\$ 1000$ | Routing

. 32610 Customized Announcements - Allows the customer to develop customized announcements to be delivered to a Vnet caller based on either the intercept condition or the number dialed. These charges do not qualify for volume discounts. No usage or surcharges apply to calls using Customized Announcements.

|  | Installation <br> Per Announcement | Monthly <br> Per Announcement |
| :--- | :--- | :--- |
| Customized <br> Announcements | $\$ 200$ | $\$ 100$ |
| Intercept <br> Announcements | $\$ 0.07 /$ Call |  |
|  | First | $\underline{18 \text { Seconds }}$ |

.32611800 Remote Access - Allows the user to access the customer's Vnet network by a customer-assigned MCI 800 telephone number from anywhere in the 48 contiguous United States. Only Vnet 7 digit dialing plan numbers can be dialed using this feature. This charge will not apply to Customized Announcement calls.
$.326111 \quad 800$ Remote Access Surcharge - Applies to each 800 Remote Access Call: $\$ 0.25$ per call
. 32612 Calling Station Identification - Allows the customer to specify certain dedicated access origination groups to transmit the originating station number to Company.

Calling Station
Identification

| Installation <br> Per DAL Group | Monthly <br> Per DAL Group |
| :--- | :--- |
| $\$ 400$ | $\$ 75$ |

. 32613 Multiple Network ID - Allows the customer to create a sub-network, using unique 7 digit and/or 10 digit dialing plans. Each sub-network will be assigned a Network ID number and the customer can define up to 98 different Network IDs. The primary network will be defined as the first sub-network.

> Installation Per Network ID $\$ 2500$

Multiple Network ID
.32614 Switched 56 kbps Service - Switched 56 kbps Service offers dial-up service for transmitting data at a speed of 56 kbps . This service will require that a separate account number be established for each 56 kbps line. Customer access is available using either T-1 Digital or DDS local loops at Switched 56 service locations. Vnet customers who subscribe to this service are subject to a minimum monthly usage charge of $\$ 50$ per 56 kbps line. For those customers who exceed this minimum, the charge will not apply.

Market Area Calling ${ }^{1}$
[ ${ }^{1}$ As of November 30, 1998, Market Area Calling will no longer be available to new subscribers.]

Vnet Market Area Calling: Offers intralata, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination. This call type is not available to customer locations that fall within the local service area as defined in MCImetro Local Exchange Tariffs.

The rates specified in $\mathrm{C}-3.3231$ intralata toll dedicated origination-switched termination and dedicated origination-dedicated termination for peak and off-peak will apply to all Market Area calls originating and terminating within the Customer's Market Area. A customer's Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing Market Area Calling.

In addition, Vnet discounts will apply. If a customer subscribes to a Special Customer Arrangement with intrastate discounts or rates then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling. Customers must have Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to use this feature.

The Market Area Calling feature cannot be used to originate 911, Directory Assistance, operator services calls, toll free or to terminate inbound local calls. Customers must maintain LEC-provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availability.

Network Savings Plan (NSP) - The Network Savings Plan offers discounts to customers based on Shared Transport volume (minutes) and on whether customers commit to taking one, three or four years of service, or make no such commitment. The percentage
discount under each option is determined based on the entire Vnet customer's Shared Transport volume during the month in the case of NSP Options 1-4, and during the year in the case of NSP Option 5. The discounts are applied against the usage and domestic DTO charges. The resultant amount is subtracted, before taxes, from the tariff charges. Customers selecting these plans commit to the minimums specified below. Customers may convert to another Company service or NSP Option without penalty if the plan is of equal or greater term.

The NSP commences either in the month the order is received, if the order is placed on the first day of the month, or, if the order is placed after the first day of the month, the month immediately following the order.

## .3281 Option 1

Customers selecting Network Savings Plan Option 1 will pay the Basic Feature package Install Fee, and receive the following discounts. Year 1 discounts begin in the first billing month following selection of this option. Year 2 discounts begin in the thirteen billing month. Year 3 discounts begin in the twenty-fifth billing month.

| Monthly Revenue | Incremental Discount \% |  |  |
| :---: | :---: | :---: | :---: |
|  | Year 1 | Year 2 | Year 3 |
| \$0-\$ 10,000 | 3.5\% | 3.5\% | 3.5\% |
| \$ 10,000.01-\$ 15,000 | 8.4\% | 8.4\% | 8.4\% |
| \$ 15,000.01-\$ 20,000 | 8.4\% | 8.4\% | 29.6\% |
| \$ 20,000.01-\$ 30,000 | 13.2\% | 13.2\% | 29.6\% |
| \$ 30,000.01-\$300,000 | 22.8\% | 22.8\% | 29.6\% |
| Above \$300,000 | 22.8\% | 25.7\% | 29.6\% |

Option 1 customers may cancel this option at any time without incurring an early termination charge.

## Option 2

Customers selecting Network Savings Plan Option 2 commit to one year of service, will not be charge the Vnet Basic Feature Package Install Fee, and will receive the following discounts. Year 1 discounts begin in the first billing month following selection of the option. Year 2 discounts begin in the thirteenth billing month. Year 3 discounts being in the twenty-fifth billing month.

| Monthly Revenue |  | Incremental Discount \% |  |  |
| :--- | :--- | :--- | :--- | :--- |
|  |  | Year 1 | Year 2 | Year 3 |
| $\$ 0-\$ 10,000$ |  | $3.5 \%$ | $3.5 \%$ | $3.5 \%$ |
| $\$ 10,000.01-\$ 15,000$ |  | $8.4 \%$ | $8.4 \%$ | $8.4 \%$ |
| $\$ 15,000.01-\$ 20,000$ |  | $8.4 \%$ | $8.4 \%$ | $29.6 \%$ |
| $\$ 20,000.01-\$ 30,000$ |  | $13.2 \%$ | $13.2 \%$ | $29.6 \%$ |
| $\$ 30,000.01-\$ 300,000$ |  | $22.8 \%$ | $22.8 \%$ | $29.6 \%$ |
| Above \$300,000 |  | $22.8 \%$ | $25.7 \%$ | $29.6 \%$ |

Option 2 customers who discontinue service during the first year after selecting Option 2 will be assessed a $\$ 5,000$ one-time charge for early termination liability.

Customers selecting Network Saving Plan Option 3 commit to three years of service, will not be charged the Vnet Basic Feature Package Install Fee, and will receive the following Discounts.

EFFECTIVE: OCTOBER 1, 2017

| Monthly Revenue |  | Incremental Discount \% |
| :--- | :--- | :--- |
| $\$ 0-\$ 10,000$ |  | $3.5 \%$ |
| $\$ 10,000.01-\$ 15,000$ |  | $8.4 \%$ |
| $\$ 15,000.01-\$ 20,000$ |  | $29.6 \%$ |
| $\$ 20,000.01-\$ 30,000$ |  | $29.6 \%$ |
| $\$ 30,000.01-\$ 300,000$ |  | $29.6 \%$ |
| Above $\$ 300,000$ |  | $29.6 \%$ |

Option 3 customers who discontinue service during the first three years of selecting Option 3 will be assessed a $\$ 5,000.00$ charge for early termination liability, plus a charge equal to five (5) percent of the total cumulative undiscounted usage and DTO charges from the date Option 3 commences to the time of complete disconnect from Vnet.

## Option 4

Customers selecting Network Savings Plan Option 4 commit to three years of service, will not be charged the Vnet Basic Feature Package Install Fee, and will receive the following discounts.

| Monthly Revenue |  | Incremental Discount \% |
| :--- | :--- | :--- |
|  | $\$ 0-\$ 10,000$ |  |
| $\$ 10,000.01-\$ 15,000$ |  | $6.9 \%$ |
| $\$ 15,000.01-\$ 20,000$ | $6.9 \%$ |  |
| $\$ 20,000.01-\$ 30,000$ |  | $23.6 \%$ |
| $\$ 30,000.01-\$ 300,000$ | $31.4 \%$ |  |
| Above $\$ 300,000$ |  | $32.4 \%$ |

Option 4 customers who discontinue service during the first three years of selecting Option 4 will be assessed a $\$ 5,000.00$ charge for early termination liability, plus a charge equal to seven (7) percent of the total cumulative undiscounted usage and DTO charges from the date Option 4 commences to the time of complete disconnect from Vnet.

Eligibility: $\quad$ To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering;
- may not receive service under any other term plan;
- must subscribe to the WorldCom On-Net Voice Services Agent Program as described in the Company's Service Publication and Pricing Guide located on the Company's website at www.verizonbusiness.com; and,
- must subscribe to exchange service provided by the Company or a Company affiliate.

Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically
renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

Usage Charges: The following per-minute rates apply during each monthly period of a Customer's term of service intrastate outbound usage which originates via Local Network Connection and terminates via switched and Toll Free usage that originates switched and terminates Local Network Connection.

$$
\text { Per-Minute Rate: } \quad \$ 0.0780
$$

Classifications, Practices and Regulations:
Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

## 4. CCSA SERVICE

## . 01 General Description

. 011 CCSA Service does not involve the provision of intercity communications channels, but rather is offered as a switching service interconnecting network trunks, including circuits and services provided either by Company or by other Participating Carriers. ${ }^{1}$ Use of Company's common control switching machines in connection with this offering may be shared with other customers or other offerings. ${ }^{1}{ }^{1}$ Customers who elect to gain access to Company's Metered Use Service Option C (MCI WATS) in connection with CCSA Service will be billed for monthly usage on the basis of the Tier 1, Service Area 5, hourly rates specified in Table IV, Part C. However, for such CCSA-related Metered Use Service Option C usage, the average monthly minutes of use for each rate period per access line will be calculated based upon the average monthly minutes of total traffic for each rate period per CCSA Dedicated Access Arrangement. The resulting effective per minute rate will then be applied to the customer's Metered Use Service Option C tier 1 usage. The effective per minute rate for Tier 2 usage will remain unaffected by the above.]
. 012 Two customer options are available under this service: A full service version, Option A (Telemanagement) and a limited service version, Option B (Least Cost Routing). Outlined below are the features available, at the customer's option, which are included under the basic monthly recurring charges, along with the limitations associated with each option:

Feature Limitations

| Basic Features | Option A | Option B |
| :--- | :--- | :--- |
| Least-Cost-First Routing |  | Route choices |
| An arrangement to provide <br> automatic selection of the | Limited to <br> limited to | three |

least expensive
facility available for each intercity call on an on-line basis.

Authorization/Accounting Codes
Dialed prefix codes to identify the calling party or division for authorization or accounting purposes. The customer may select either authorization or accounting codes as part of the basic service.

Abbreviated Dialing Codes (Speed Numbers)

Dialed codes to place calls to frequently dialed numbers for the purpose of convenience.

Priority Level Routing Arrangement

An arrangement to apply routing restrictions to certain trunk groups based upon individual authorization codes. The customer shall designate priority level assignments for its personnel by authorization code.

Tone Notification Before Automatic Selection of a Designated Trunk Group

An arrangement to provide an audible tone to the user before a particular trunk group is selected automatically by the CCSA switch.

Call Detail and Summary by Authorization/Accounting Code
total switch capacity

Limited to 999 codes per dedicated access arrangement

Authorized codes are not available. Two digit accounting codes are available as a separate option under Section C. 40212 .

Not Available

Limited to 3 Not priority levels. Available available only if the authorization code feature is also selected.

| Limited to a | Not |
| :--- | :--- |
| single trunk | Available |
| group |  |

Call Detail<br>Summary by Authorization<br>Accounting Code

| Limited to 2 <br> copies/month | Limited to 2 <br> copies/month |
| :--- | :--- |
| Limited to 2 <br> copies/month | Limited to 2 <br> copies/month |

OR
Call Records on Magnetic Tape
If the customer elects to receive magnetic tapes, it is with the understanding that Company retains all ownership of such tapes and that these tapes will be returned monthly to Company per service instructions.

Rates and Charges
. 021 Monthly Recurring Charges

## .0211 Basic Charges

. 02111 Dedicated Access Arrangement Charge
The basic monthly recurring charge for Option A is $\$ 230$ per Dedicated Access Arrangement (input), while the basic monthly recurring charge for Option B is $\$ 100$ per Dedicated Access Arrangement (input). These charges anticipate that access will be via Company-provided dedicated access lines. In addition, a $\$ 36.25$ Special Access Surcharge ${ }^{1}$ will be applied to each Dedicated Access Arrangement.
[ ${ }^{1}$ The Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish Company with an Exemption Certification (defined herein).]

If the customer elects to access this service via an Company intercity facility, or via a customer-provided facility, the basic monthly recurring charge per Dedicated Access Arrangement (input) is $\$ 165$ for Option A and $\$ 50$ for Option B.
.02112 Switch Utilization Charge In addition to the monthly recurring Dedicated Access Arrangement Charge, a CCSA Switch Utilization Charge of $\$ .01$ per minute will apply to all non-Company traffic utilizing a Dedicated Access arrangement. This charge will not apply to calls which are not completed.
. 0212 Options:
In addition to the above mentioned features, the following options are available.
The indicated monthly recurring charges for these options are additional charges per Dedicated Access Arrangement (input).

## Options

High Volume and WATS Band CCSA Call Traffic Destination by Half-Hour Segment

CCSA Area Code Traffic Summary Report

CCSA Area Code Traffic Call Detail
Summary by Authorization/Accounting Code and Call Records on Magnetic Tape. If the customer elects to receive of the above features, he must pay an additional monthly charge per dedicated access arrangement.

Accounting Codes (2-Digit) (Limited to 99 total codes per customer per originating location. Charges for Accounting codes will not be prorated.)
. 022
Non-Recurring Charges
. 0221 Per Circuit End

|  | Monthly | Charges |
| :---: | :---: | :---: |
|  | Option A | Option B |
| . 02211 Installation | \$120 | \$120 |
| . 02212 Physical change | \$120 | \$100 |
| . 02213 Administrative change | -0- | -0- |
| . 02214 Expedite | -0- | -0- |
| . 02215 Cancellation of order | \$130 | \$130 |
| . 02216 Disconnection | -0- | -0- |
| . 02217 Billing record change | -0- | -0- |
| . 02218 Termination for communications facilities, systems, or services of other participating carriers | \$120 | \$120 |

. 0222
Per Order

| .02221 | Installation | $\$ 50$ |
| :--- | :--- | :--- |
| .02222 Physical change | $\$ 50$ | $\$ 50$ |
| .02223 Administrative change | $\$ 20$ | $\$ 20$ |
| .02224 Expedite | $\$ 600$ | $\$ 600$ |
| .02225 Cancellation of order | $-0-$ | $-0-$ |
| .02226 Disconnection | $-0-$ | $-0-$ |
| .02227 Billing record change | $-0-$ | $-0-$ |

5. Special Customer Arrangements (SCA)

The following list of contracts or agreements covers services furnished at rates or terms and/or conditions differing from filed tariff schedules. Arrangements will be developed and submitted to the Commission on a case by case basis in a manner consistent with Section 63-9A-9 NMSA or successor.

Contracts or Agreements

| Customer | Type of Service | Advice Letter No. | Date Filed |
| :--- | :--- | :--- | :--- |
| 1. | Vision | $97-19$ | December 2, 1997 |
| Recruiters Dedicated Lease Line |  |  |  |
| International networkMCI Conferencing |  |  |  |

## 6. RATE \& MILEAGE TABLES

.01 Method of Calculation
The airline mileage between two cities can be calculated using the Vertical (V) and Horizontal (H) Coordinates as obtained by reference to AT\&T's Tariff F.C.C. No. 10 according to the following formula:

```
V(V1-V2)2+(H1-H2)
    10
```

where V1 and H 1 correspond to the V \& H coordinates of City 1 and V 2 and H 2 correspond to the V \& H coordinates of City 2.

| Example: | V | H |
| :--- | :--- | :--- |
| City 1 - Albuquerque | 8549 | 5887 |
| City 2 - Anthony | 9189 | 5694 |



Airline Mileage $=211$ miles $\quad 44685=211.39$ miles $^{1}$
[ ${ }^{1}$ Result will always be rounded to the next highest mile.]

## 7. SERVICE AVAILABILITY TABLES

TABLE IV

## OPTION C (MCI WATS)

Part A: $\quad$ Options C is available for call origination in the following locations within the State of New Mexico.

Albuquerque
Part B: $\quad$ Options C is available for call termination in the following terminal locations within the State of New Mexico.

MCI COMMUNICATIONS SERVICES, INC. d/b/a VERIZON BUSINESS SERVICES
NEW MEXICO INTEREXCHANGE SERVICES CATALOG SCHEDULE NO. 3 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2017
Albuquerque
Las Cruces
Santa Fe

TABLE V
OPTION E (PRISM I) AND OPTION F (PRISM II) RANGES
$\begin{array}{ccc}\text { ORIGINATING AREA CODE } & \text { TERMINATING AREA CODE } & \text { RANGE } \\ 505 & 505 & 1\end{array}$

TABLE VI
Option S (MCI Preferred)
Option S is available for call origination in the following cities, and their local calling areas, to all locations within the State of New Mexico.

Albuquerque

