MCI COMMUNICATIONS SERVICES, INC. d/b/a VERIZON BUSINESS SERVICES

Pennsylvania Interexchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

This Catalog Schedule No. 1 contains certain products for enterprise business customers (i.e., non-mass markets) previously offered in Pennsylvania by MCI Communications Services, Inc. d/b/a Verizon Business Services which are not set forth in other sections of the Guide. Unless otherwise indicated, the material below was previously described in Pennsylvania P.U.C. Tariff No. 2. For ease of reference, where applicable, the prior section numbers contained in the prior tariff have been retained.

All of these non-current services are subject to the Terms and Conditions applicable to the other Intrastate Services as set forth in the Guide.

Any question regarding this Catalog Schedule, please call 1-888-215-5680.

CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule. Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

Revisions to Interexchange Services Catalog Schedule No. 1, Effective October 1, 2017

- Removal of Dedicated Leased Line Service from the catalog. There are no customers on the service and the service is no longer available.

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

SECTION C - SERVICE DESCRIPTIONS AND RATES

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

3. METERED USE SERVICE (Cont.)

.04 Option C (MCI WATS)

Option C involves the provision of intercity communications channels. Option C is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between his premises and MCl's terminal location and allowing the termination of calls via a combination of MCl-provided intercity facilities and local business telephone lines, and the resold facilities of other carriers. All Option C calls are subject to a one minute average connect time (i.e. total monthly minutes of use divided by total monthly calls must equal at least one minute). All Option C calls are rounded to the next higher 6-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. 1/

[1/ Beginning July 1, 1994, Option C (MCI WATS) will not be available to new subscribers.]

.041 Monthly Recurring Charges

.0411 <u>Intercity Facilities Usage Charges</u>: Option C is available on the basis of usage charges and is subject to a monthly Minimum Charge.

.04111 Minimum Charge: \$75 for all usage

.04112 <u>Usage Charges</u>: Usage Charges are determined by such variables as Rate Periods, Rate Schedules and Service Areas. The charges are billed according to the average monthly use for each rate period of each dedicated access line within a service group.** (See definition of "Service Group" in Section A preceding.) The rate period is determined by the day and time at the Option C dedicated access line location.

[**The average monthly minutes of use for each rate period per access line will be deemed to be the same as the average monthly minutes of total traffic (including traffic to Canada) for each rate period. The resulting effective per minute rate will then be applied to the customer's Tier 1 and Tier 2 usage, respectively.

a) RATE PERIODS:

Business Day Period

8:00 a.m. through 5:00 p.m. Monday through Friday

Evening Period

5:00 p.m. through 11:00 p.m. Sunday through Friday

Night and Weekend Period 11:00 p.m. to 8:00 a.m. all days 8:00 a.m. to 11:00 p.m. Saturday 8:00 a.m. to 5:00 p.m. Sunday

b) RATE SCHEDULES:

The Tier 1 hourly Usage Charges as set forth below under Section C-3.041122 shall apply to all calls terminating, via MCI-provided intercity facilities, in those cities set forth in Table IV, Section C-7.

The Tier 2 hourly Usage Charges as specified in Section C-3.041122 below apply to calls terminating, via resold intercity facilities of other carriers, in cities other than

those set forth in Table IV, Section C-7.

c) SERVICE AREAS:

Service Areas (S.A's) represent broad geographical areas which encompass specific locations to which the customer subscribes. The Service Areas are designated S.A one through S.A. five and each higher Service Area includes service to all lower numbered Service Areas. See Section C-7, Table IV, Part C, for complete geographical coverage of Service Areas.

.041121 Rate Step Table:

The following Rate Step Table is used to determine the usage rates that apply to Option C. To use the table, locate the number in the column under the selected service area. This number is referred to as the Rate Step. Then locate the same Rate Step number on the Monthly Usage Table (Section C-3.041122). The rates listed on that line will apply to the service provided for that Originating State and Service Area.

RATE STEP DESIGNATION BY SERVICE AREA (SA)

ORIGINATING	RATE STEP					
STATE	<u>SA1</u>	SA2	SA3	SA4	SA5	
PENNSYLVANIA - E	1	5	8	12	18	
PENNSYLVANIA - W	3	5	8	12	18	

.041122 Monthly Usage Table:

The following hourly rates apply to the average use for each rate period, for each MCI WATS access line within a service group.

PER HOUR OF USE, PER RATE PERIOD, PER ACCESS LINE

RATE									
<u>STEPS</u>	First 15 H	ours	Next 25 H	lours_	Next 40 H	Hours_	Over 80 H	Hours_	All Hours
	Business	Evening	Business	Evening	Business	Evening	Business	Evening	Night/Weekend
	Day	Day	Day	Day	Day	Day	Day	Day	Day
1: Tier 1	12.00	8.50	10.67	7.56	9.94	6.62	8.42	5.60	4.83
Tier 2	15.33	10.09	13.81	8.98	12.10	7.86	10.24	6.65	5.40
3: Tier 1	12.90	9.14	11.49	8.14	10.71	7.14	9.06	6.02	5.20
Tier 2	16.70	10.86	14.87	9.67	13.03	8.47	11.02	7.15	5.81
5: Tier 1	13.34	9.45	11.87	8.41	11.07	7.38	9.36	6.24	5.36
Tier 2	17.26	11.22	15.36	9.98	13.46	8.76	11.39	7.41	5.99
8: Tier 1	13.98	9.91	12.44	8.81	11.60	7.73	9.82	6.54	5.63
Tier 2	18.10	11.77	16.10	10.46	14.11	9.18	11.94	7.76	6.29
12: Tier 1	14.69	10.40	13.07	9.27	12.19	8.12	10.31	6.87	5.91
Tier 2	19.02	12.35	16.92	11.01	14.83	9.64	12.54	8.15	6.60
18: Tier 1	15.78	11.19	14.04	9.95	13.10	8.72	11.07	7.38	6.35
Tier 2	20.43	13.28	18.17	11.81	15.93	10.36	13.47	8.76	7.10

Method of Determining Usage Charges

Based upon the hourly rates set forth in Section C-3.041122, MCI WATS usage charges are calculated as described below:

[**Minutes used in the calculation include both intrastate and interstate minutes]

- Determine the total minutes of monthly usage for each rate period over all dedicated access lines in a service group.
- b) Determine the total number of access lines in service during the month (access lines in service for a partial month will be pro-rated).
- c) Determine the average usage for each rate period per access line by dividing the minutes for each rate period from (a) above by the number of lines from (b) above.
- d) Determine the effective rate step for the desired service area from the appropriate originating state.
- e) Determine the effective Tier 1 hourly rate for each rate period by: 1) Multiplying the total hours in each tapered usage increment for that rate period by the associated hourly rate for that increment; 2) totaling these charges for each rate period; and 3) dividing the total by the average usage per line from (c) above.
- f) Repeat step (e) for Tier 2 usage.
- g) Determine the Tier 1 usage charge for each rate period by multiplying the effective Tier 1 hourly rate per rate period from (e) above by the total Tier 1 hours of monthly use in a service group for each rate period, respectively, and totaling these charges.
- h) Repeat step (g) for Tier 2 usage by using the effective Tier 2 hourly rate per rate period as determined in (f) above.
- i) Determine the total Tier 1 and Tier 2 usage charge for all rate periods in each service group by adding the results of (q) and (h) above.

.0412 <u>Circuit Termination Charges</u>:

The Rates and Charges can be found in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com (Companion Interstate Service)

.0413 Directory Assistance:

An undiscounted charge will be applied to each Directory Assistance call, subject to the provisions of Section B-6.04 above.

.0414 Optional Features:

The Rates and Charges can be found in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com (Companion Interstate Service).

Minimum Charge

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.042 Non-Recurring Charges:

The Rates and Charges can be found in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com (Companion Interstate Service).

.043 Service Availability:

Option C is available between the metropolitan areas set forth in Section C-7, Part A, Table IV and from them to all cities within Pennsylvania.

.08 Option G (MCI Prism I)

Option G is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between his premises and MCI's terminal location and allowing the termination of calls via a combination of MCI-provided intercity

facilities and local business telephone lines. All Option D calls are calculated on a 30-second duration basis, with additional 6-second increments. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

.081 Access Options

.0811 Local Access Components

.08111 <u>T-1 Digital Access</u> <u>1</u>/

T-1 Digital Access is a high capacity digital local access arrangement which relies on T-1 transmission technology provided by the local telephone company and which may be used to connect customers' premises to MCI terminals to provide customer access to MCI Prism I Service.

The Special Access Surcharge for MCI Prism I is \$36.25 per line, for all originating locations.

.08112 Analog Local Access

The Special Access Surcharge* for MCI Prism I is \$36.25 per line, for all originating locations.

[* The Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish MCI with an Exemption Certification (as defined herein).]

.0812 Central Office Components

.08121 T-1 Digital Access

.081211 Central Office Connection (COC) (per connection)

MONTHLY | INSTALLATION | \$60.00 | \$270.00

.081212 Office Options (per COC) - Monthly and installation charges will be calculated on an individual case basis in accordance with the charges set forth in the relevant Local Exchange Carrier's tariff.

M24 Multiplex - To demultiplex a circuit into 24 channels.

M44 Multiplex - To demultiplex a circuit into two 1.544 mbps channels.

.08122 Analog Access

.081221 Central Office Connection - Refer to charges as shown in Section C-2.0221.

.0813 <u>CPE Components:</u> If T-1 Digital Access is used, charges for CPE are those shown in Section C-2.024 for Terrestrial Digital Service.

Customers may provide their own local access facilities for MCI Prism I.

.082 Service Charge: \$25.00 per Prism I invoice.

.083 <u>Usage Charges</u>: Usage charges are based on time of day.

TIME OF DAY RATE PERIODS

.0831 Per Minute Usage Charges:

BUSINESS DAY EVENING NIGHT & WEEKEND

\$0.1170 \$0.0930 \$0.0830

.0832 <u>Volume Discounts</u>: Volume Discounts may apply to intrastate usage revenue for Prism I Service. These discounts are subject to the terms and conditions as outlined in in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com (Companion Interstate Service).

.0833 Directory Assistance:

An undiscounted charge will be a applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04 above.

.0834 Optional Features:

The Rates and Charges can be found in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com (Companion Interstate Service).

.0835 Minimum Charge

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.084 Non-Recurring Charges:

The Rates and Charges can be found in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com (Companion Interstate Service).

.085 Service Availability

Option G is available as follows:

- A. T-1 Digital Access for Prism I is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7, Table I, Part B.
- B. Analog Local Access for Prism I is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7, Table I, Part A.
- C. Prism I customers can terminate calls to all cities within the state.

.11 Option I (MCI 900 Service) 1/

[1/ Effective/Beginning December 1, 2007, this service is grandfathered and is no longer available to new customers.]

MCI 900 Service is an inbound, long distance, voice-grade telecommunications service that permits callers to place long distance calls to the Customer's station in one location from stations in diverse geographical service areas. MCI 900 Service Customers may provide live or pre-recorded messages to callers, using the Customer's own equipment.

An applicant for 900 Service shall supply the following information when requesting services: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. A new traffic forecast shall be submitted quarterly after service is initiated.

It is the customer's responsibility to provide answer supervision back to the MCI point of connection even when the MCI 900 Service is connected to switching equipment or a Customer-provided communications system. In such cases, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon the delivery of the call to the customer's switching equipment or communications systems and ends upon termination of the call.

MCI may discontinue or modify 900 service if service volume threatens the integrity of MCI's network.

.111 <u>Monthly Recurring Charges</u>

.1111 Access: Access to MCI 900 Service is the responsibility of the customer.

Access may be furnished by MCI as specified in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide (Companion Interstate Service). The customer also has the option of providing access facilities.

.1112 Per Minute Usage Charges: The rates will be in effect seven (7) days a week and at all times of the day. Calls will be billed at a minimum of thirty (30) seconds and rounded thereafter, to the next higher six (6) second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

First	Add'l
30 Seconds	6 Seconds
\$0.1550	\$0.0310

- .1113 <u>Volume Discounts</u>: Volume Discounts may apply to intrastate usage revenue for MCI 900 Service. These discounts are subject to the terms and conditions as outlined in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide (Companion Interstate Service).
- .112 Optional Features: Optional features and their associated charges are pursuant to the terms and conditions as outlined in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide (Companion Interstate Service).
- .113 Preamble: Requires the 900 Service customer to provide a message at the beginning of the call stating the charge for the call to the caller. The customer must select the length of the preamble, ranging in duration from 6 to 996 seconds. The preamble must be ordered in six second increments. The customer will be charged the per call rate for the preamble length designated, even in the event the customer hangs up before the end of the preamble. The rates below apply to each call which is terminated within the specified time frame. This charge will be in place of the Per Minute Usage Charges set forth above, except in those cases where the selected preamble is over 60 seconds.

Preamble Duration	Rate Per Call
6 - 18 seconds	\$0.12
19 - 60 seconds	\$0.31
over 60 seconds	Per Minute Usage
	Charges set forth in
	Section C-3.1112 above.

.114 Use of Service

- .1141 MCI, pursuant to separate contract with a customer for MCI 900 Service provided pursuant to this tariff, may undertake to enter into contractual arrangements with others to perform caller billing on behalf of the 900 Service customer. Such contracts may require, among other things, that the customer submit to MCI a copy of all scripts of pre-recorded messages to be placed on MCI's 900 Service, along with a copy of any advertising and promotional materials, which MCI in turn may furnish to those requested to perform the billing.
- .1142 A Customer shall not use the MCI 900 Service to transmit obscene, indecent or otherwise unlawful messages. MCI reserves the right to withhold service or discontinue service, without notice if a message is unlawful.

- .1143 MCI will use reasonable efforts to block MCI 900 Service call origination from the following types of locations: public payphones, prisons, hospitals, educational institutions; and hotels and motels. Notwithstanding this undertaking, a customer shall remain responsible for charges for use of the MCI network arising from calls placed to a Customer's 900 number(s) from such locations.
- .1144 A Customer for MCI 900 Service shall reasonably disclose to potential callers in promotional materials, which shall include but not be limited to all written or broadcast advertising, the charges to be billed to callers using the service and the nature of the content of the program.
- .1145 Nothing in this section, or in any provision of this tariff, or in any marketing materials issued by the company, shall give any person, including prospective customers who have reserved MCI 900 Service telephone numbers hereunder or customers who subscribe to and use MCI 900 Service, or their transferees or assignees, any ownership interest or proprietary right in any particular MCI 900 Service telephone number. If an MCI 900 Service customer terminates the service, of if MCI terminates service to the customer, any MCI 900 Service telephone number which may have been assigned to said customer will be forfeited and will revert to MCI.
- .1146 A Customer is responsible for all charges for use of the MCI network arising from calls placed to the Customer's MCI 900 number(s).
- .1147 MCI reserves the right to change a customer's 900 Service number and may do so upon providing the customer with at least thirty days' notice of the change.

.115 Service Availability

MCI 900 Service is available as follows:

- A. Customers may subscribe to the service in all locations listed in Table II.
- B. The public can place calls to MCI 900 numbers from anywhere in the continental U.S., subject to the provisions in Section B-2.03 and Section C-3.1143 herein.

.14 Option L (hospitalityMCI) 1/

[1/ Effective July 14, 1997, hospitalityMCI will no longer be available to new subscribers.]

Option L is an outbound customized telecommunications service which may include an inbound service option using a Business Line, WATS Access Line or Dedicated Access Line Termination. Option L provides service for single and multi-location customers using switched and/or dedicated access origination and switched and/or dedicated termination. Option L may be used for long distance calls between customers locations and to other location within the state of Pennsylvania. All intrastate Option L calls are subject to an 18-second minimum initial period and are rounded to the next higher 6-second increment. If the computed charge for a call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. When a hospitalityMCI call is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the time of day at the terminating location. To be eligible for service, a customer must subscribe to outbound service at all of its locations.

In addition to the usage charges set forth below, charges for terminating access lines, service options discounts, surcharges, and optional features will be billed in accordance with the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com (Companion Interstate Service).

The rules and regulations governing the provision of service for inbound calls are identical to those in Option E (MCI 800 Service), except where otherwise noted.

.141 Per Minute Usage Charges 2/

[2/ Peak rates will apply between 8am-5pm weekdays and Off-Peak rates will apply at all other times.]

.1411 <u>Outbound Service</u> - The following per-minute charges will apply to all outbound calls made within the state of Pennsylvania based on access type and time of day.

	<u>Peak</u>	Off-Peak
Switched and Card Access:	\$.1238	\$.0920
Dedicated Access:	\$.0873	\$.0649

.1412 <u>Inbound Service</u> - The following per-minute charges apply to inbound service calls as described in Section C-3.06, based on termination type and time of day.

	<u>Peak</u>	Off-Peak
Business Line Termination/		
Switched WATS Termination:	\$.1238	\$.0920
Dedicated Termination:	\$.0873	\$.0649

Minimum Charge

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.1413 <u>Surcharges</u> - The following surcharge applies to each hospitalityMCl calling card call, other than to Directory Assistance, in addition to the rates specified in Section C-3.1411.

Please refer to the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com (Companion Interstate Service) for applicable surcharge..

- .1414 Other Charges Customers may receive Inbound Features as described in Section C-3.06 at the rates described in that section. In all instances, no discounts apply.
- .1415 <u>Directory Assistance</u> An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.04.
- .1416 <u>Operator Services</u> Service is provided according to the provisions and rates described in Sections C-3.0251 and C-3.0252.

.142 <u>Annual Volume and Term Commitment Plans</u>

Customer must be enrolled in and is bound by all terms and conditions of a term plan as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com (Companion Interstate Service).

.143 Service Availability

- A. T-1 Digital Access for hospitalityMCI is available in the MCI Metropolitan Area Terminal locations set for in Section C-7, Table I.
- B. Analog Local Access for hospitalityMCI is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7, Table I.
- C. Direct dial access is available from all exchanges which have been converted to equal access in the cities listed in Section C-7, Table II.
- D. hospitalityMCl customers can terminate calls to all cities within the state of Pennsylvania.

.18 Option Q (MCI Vision) 1/

[1/ Beginning May 1, 1996, Option Q (MCI Vision) will not be available to new subscribers unless otherwise noted herein.]

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option Q is an outbound, customized telecommunications service which may include a inbound 800 service option using Business Line, WATS Access Line, or Dedicated Access Line Termination. It provides a unified service for single or multi-location companies using switched, dedicated, and card origination, and switched and dedicated termination. MCI Vision is suitable for long distance calls between company locations. All MCI Vision calls, are subject to a 18-second minimum initial period and are rounded to the next-higher 6-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. All Option Q MCI Vision Power Rate Off-Peak outbound calls are subject to a 6-second minimum initial period and additional 6-second increments. Inbound service ordered with the MCI Vision Power Rate Off-Peak Program is subject to an 18-second minimum initial period and additional 6-second increments.

Subscribers to Vision take the Vision Service Package which includes the availability of Dedicated and Switched Access and Dedicated, Switched and WATS Access Line Termination, with Volume Discounts, Time of Day Discounts, Long Distance Directory Assistance, Accounting Codes, Universal Range Privileges, Call Detail, and either a consolidated invoice or location level invoice for all Vision calls from all locations.

The rules and regulations governing the provision of service for inbound 800 calls are identical to those for Option E (MCI 800 Service), except where otherwise noted.

All rates and charges apply to all MCI Vision programs unless otherwise specified.

.181 Access/Termination Methods and Charges

.1811 Dedicated Access

.18111 T-1 Digital Access

Components associated with T-1 Digital Access and their relevant monthly and non-recurring charges are those shown in Sections C-2.022, as in effect on the date of the invoice.

In addition to the charges associated with these components, MCI will assess charges for the following option, if applicable:

T-1 Digital Access Features - Access Integration - Available pursuant to MCl's FCC Tariff No. 1.

.18112 Analog Access

Components associated with Analog Access and their relevant monthly and non-recurring charges are those shown in Section C-2.0211, as in effect on the date of the invoice.

In addition to the charges associated with these components, MCI will assess charges for the following option, if applicable:

Analog Access Features - Access Integration - Available pursuant to MCl's FCC Tariff No. 1.

.183 Rates and Charges:

.1831 Per Minute Usage Charges: Apply to all Vision calls within the state.

.18311 Outbound Service 1/

[1/ Vision customers who participate in MCl's Interstate Tariff Off-Peak Vision Program will receive a 10% discount off of Switched and Dedicated intrastate Vision tariffed rates.]

	Switched	Dedicated	
Intercity Mileage	<u>Access</u>	Access	Card*
0 + miles	\$0.2169	\$0.1408	\$.2106

.183111 IntraLATA Rates:

	Switc	hed	Dedic			
Intercity Mileage	<u>Peak</u>	Off-Peak	<u>Peak</u>	Off-Peak	Card*	
0 + miles	\$.1656	\$.1491	\$.1056	\$.0951	\$.2106	

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

.18312 <u>Inbound Service</u>

Business Line/

Switched WATS Access
Line Termination
\$0.2286

Dedicated Access
Line Termination
\$0.1848

MCI Vision Card Surcharge* \$0.95

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

.18313 Regional Program 2/

[2/ For Vision customers participating in MCl's interstate Vision Regional Program, these intrastate usage rates apply. The Vision Regional Card surcharge is the same as MCl's interstate Vision Card surcharge.]

	Switched	Dedicated
Intercity Mileage	<u>Access</u>	<u>Access</u>
0 + miles	\$0.1689	\$0.1059

.18314 MCI Vision Power Rate 3/

[3/ These programs will continue to be available to customers after May 1, 1996.]

	<u>InterLATA</u>	<u>IntraLATA</u>
Inbound/Outbound Switched Access	\$0.1739	\$0.1305
Inbound/Outbound Dedicated Access	\$0.1226	\$0.0827
Card Access*	\$0.1739	\$0.1305

MCI Power Rate Card Surcharge* \$0.90/per call

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

.18315 MCI Vision Power Rate Off-Peak Program

The MCI Vision Power Rate Off-Peak Program is available to customers who meet the criteria set forth in the Company's "Service Publication and Price Guide" (The Guide)

located on the Company's website at www.verizonbusiness.com (Companion Interstate Service).

The following usage rates apply for both outbound and inbound traffic:

	Inte	erLATA	IntraLATA		
	<u>Peak</u>	Off-Peak	<u>Peak</u>	Off-Peak	
Switched Access/Card*:	\$.1882	\$.1171	\$.1413	\$.0879	
Dedicated Access:	\$.1271	\$.0898	\$.0856	\$.0605	

For MCI Vision Power Rate Off-Peak Card Access, the rates in Section C-3.18314 apply.

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Minimum Charge

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.1832 <u>Dedicated Termination Discount</u>: 1/ Provides a discount on all of a customer's Vision Switched, Dedicated and Card Access traffic that is terminated by means of dedicated termination facilities to another customer specified Vision location. The discount on eligible traffic will be \$0.02 per minute. This discount will be applied before any other discount.

[1/ This discount will continue to be available to customers after May 1, 1996.]

.1833 <u>Time of Day Discounts</u>:

The Rates and Charges can be found in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com (Companion Interstate Service).

These discounts do not apply to usage by customers of MCI Vision Power Rate.

- .1834 <u>Volume Discounts</u>: Volume Discounts, are available to Vision customers on total monthly combined domestic and international usage and surcharges (not including the service fee or optional feature charges). Available pursuant to MCI's FCC Tariff No. 1. These discounts do not apply to usage by customers of MCI Vision Power Rate.
- .1835 <u>Domestic Optimizer Discount</u>: A discount of 10 percent will be applied to all outbound Vision calls which are made to the single area code with the highest total usage (in dollars) in the period for which a bill is being calculated. This discount is calculated and applied at the location level. Directory Assistance calls are excluded from this discount. This discount is calculated on usage to that area code before all other discounts other than the Time of Day and Dedicated Termination Discounts are applied. This discount does not apply to usage by customers of MCI Vision Power Rate.
- .1836 <u>Directory Assistance</u>: An undiscounted charge will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04 herein.
- .1837 <u>Vision Service Package Fee:</u> The MCI Vision Service Package, to which all Vision customers subscribe, includes the availability of Dedicated and/or Switched Access with Volume Discounts, inbound 800, Time of Day Discounts, and Long Distance Directory Assistance. The features to which Vision customers are entitled and their associated charges are pursuant to MCI's FCC Tariff No. 1.
- .1838 Optional Features:* Features and charges are pursuant to MCl's FCC Tariff No. 1.

 [* These features will continue to be available to new customers after May 1, 1996.]

.1839 Direct Termination Overflow (DTO):*

[* For Inbound 800 service, these charges apply.]

Allows customer to designate that calls to specific terminating dedicated trunk groups are to be alternately routed over shared MCI facilities or to another dedicated trunk group, if all the trunks in the target terminating trunk group are busy.

.18391 <u>Interswitch DTO Call Segment Charges</u>: Customer pays for two all segments for calls where the originating MCI Switch and the serving MCI Switch of the target terminating trunk group are different.

Segment 1: From the originating point to target terminating dedicated trunk group.

Switched Access or Dedicated Access charges (Section C-3.1831) and the Dedicated Termination Discount (Section C-3.1832) will apply.

Segment 2: From target terminating dedicated trunk group to destination telephone number of terminating dedicated trunk group. Dedicated Access charges (Section C-3.1831 will apply if destination telephone number or terminating dedicated trunk group is over 100 miles from target terminating dedicated trunk group. The Dedicated Termination Discount will be taken if applicable.

.18392 Intraswitch DTO Call Segment Charges: Customer pays for one segment where the originating MCI Switch and the serving MCI of the target terminating trunk group are the same. From the originating switch to destination telephone number or to terminating dedicated trunk groups, Switched Access or Dedicated Access charges (Section C-3.1831) and the Dedicated Termination Discount (Section C-3.1832) will be assessed where applicable for intrastate calls.

.184 Government Pricing Plans*

[* This plan will continue to be available to customers after May 1, 1996.]

Customers currently enrolled in a Special Customer Arrangement (SCA) Type 11, Type 12, Type 13, and Type 14, as described in MCl's FCC Tariff No. 1, will receive the usage rates listed below.

	<u>Switched</u>					<u>ed</u>	<u> </u>	
	Busines	s Day	Non-Bus	siness Day	Busines	s Day	Non-Bus	siness Day
Mileage Bands 0 - 292 293+	Initial <u>18 sec</u> 0.0388 0.0412	Add'l 6 sec 0.0129 0.0137	Initial 18 sec 0.0310 0.0329	Add'l 6 sec 0.0103 0.0110	Initial <u>18 sec</u> 0.0254 0.0254	Add'l <u>6 sec</u> 0.0085 0.0085	Initial 18 sec 0.0218 0.0235	Add'l <u>6 sec</u> 0.0073 0.0078

.185 Operator Services - For intrastate calls placed with the assistance of an MCl operator, the rates and surcharges described in Sections C-3.0251 and C-3.0252 will apply.

.186 Service Availability

Vision Service is available as follows:

- A. T-1 Digital Access for Vision is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7, Table I, Part B.
- B. Analog Local Access for Vision is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7, Table I, Part A.

Dial "1" access is available from all exchanges which have been converted to equal access in the cities listed in Section C-7, Table II.

.25 OPTION X (MCI HotelDirect) 1/

[1/ Effective July 14, 1997 MCI HotelDirect will no longer be available to new subscribers.]

Option X is an outbound, customized telecommunications service which may include an inbound service option using Business Line, WATS Access Line or Dedicated Access Line termination. It provides service for single and multi-location customers using switched and/or dedicated origination, and switched and/or dedicated termination. All outbound Option X calls are subject to a 30 second minimum initial period and are rounded to the next higher 6 second increment. All inbound Option X calls are subject to a 18 second minimum initial period and are rounded to the next higher 6 second increment. If the computed charge for a call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Customers participating in this program must also participate in the interstate offering. All customers must have outbound service from all locations.

In addition to the usage charges listed below, all other charges including access, service options, optional features, discounts and surcharges are pursuant to the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com (Companion Interstate Service).

.251 <u>Usage Charges</u>

.2511 Outbound Service

Switched		Dedicated		
Peak	Off-Peak	<u>Peak</u>	Off-Peak	
\$.1620	\$.1296	\$.1026	\$.0821	

.2512 Inbound Service

Switched		Dedicated	
Peak	Off-Peak	<u>Peak</u>	Off-Peak
\$ 1649	\$ 1319	\$ 1296	\$ 1037

.2513 <u>Directory Assistance</u>: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

.2514 Minimum Charge

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.26 Option Y (MCI MASTERS)

MCI MASTERS is a one-way dial in-dial our multipoint service. All Option Y calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded down to the next whole cent for all intrastate calls. MCI MASTERS is available to students, faculty, administrators of educational institutions, to students, faculty, and administrators involved in a business relationship with other entities, and to employees of government agencies, provided that said institutions, entities and agencies have agreed to act as MCI's agent in connection with the provision of service.

Option Y customers can place on-site or off-site calls. On-site calling, which requires no special access dialing sequences, originates from telecommunications equipment enrolled in MCI MASTERS which is located within the campus of a participating educational institution or agency location or is routed through the participating educational institution's agency location's switching equipment. Off-site calling requires the caller to access the service by dialing an MCI-provided 800 number. Off-site calls can originate from telecommunications equipment located anywhere within the state.

.261 <u>Usage Charges</u>

.2611 On-Site Intrastate Rates

Day Evening Night/Weekend

\$.2609 \$.1830 \$.1487

.2612 Off-Site Intrastate Rates

<u>Day</u> <u>Evening</u> <u>Night/Weekend</u>

\$.3000 \$.1500 \$.0900

.2613 Minimum Charge

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.262 Access Surcharge: The following per call surcharge will apply to each MCI MASTERS off-site call.

Per Call: \$.75

- .263 <u>Directory Assistance</u>: An undiscountable charge per call will be applied, subject to the provisions set forth in Section B-6.04 herein.
- .264 Optional Calling Plans: MCI MASTERS customers may enroll in the following Optional calling plan:
 - .2641 Optional Calling Plan Option 1: A variation of MCI MASTERS, Off-Site Calling Plan Option 1 offers off-site calling within the state. In lieu of the per-minute usage rates specified in section .2612, customers enrolled in the Off-Site Calling Plan Option 1 will be charged the following per-minute rates for off site calls.

<u>Day</u> <u>Evening</u> <u>Night/Weekend</u> \$.3001 \$.2104 \$.1710

In addition, in lieu of the per-call surcharge specified in Section .262, customers enrolled in the Off-Site Calling Plan Option 1 will be charged the following per-call surcharge for off-site calls.

Per Call Surcharge \$0.40

.27 Option Z (University Dial 1)

University Dial 1 is a one-way dial in-dial out multipoint service. Customers may originate calls from any telephone in within the state. All Option Z calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent for all calls. University Dial 1 is available to students, faculty, and administrators of educational institutions that agree to act as MCI's agent in connection with the provisions of service.

University Dial 1 calls originate and terminate via local exchange carrier switched facilities. A customer may access service by: (1) designating MCI as its Primary Interexchange Carrier (PIC); or, (2) dialing an MCI Carrier Identification Code (CIC). A customer is not required to select MCI as its PIC in order to use this service. In all instances, access to service must be made via a Personal Identification Number (PIN), which will be used as the basis to invoice the customer. The assignment of a PIN establishes the user as a customer subject to all applicable provisions in this tariff which pertain to customers.

.271 Usage Charges:

.2711 The following per minute usage charges apply to all calls originating and terminating within the state:

<u>Peak</u> <u>Off-Peak</u> \$.2500 \$.1700

Peak rates apply from 7:00 a.m. - 6:59 p.m. Monday - Friday; Off-Peak rates apply at all other times.

.2712 Minimum Charge

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.272 Features:

- .2721 Directory Assistance: Directory Assistance will be provided as specified in Section B-6.04.
- .2722 Personal Identification Number (PIN): Each ANI will be assigned one or more four-digit PINs which must be used to access service. Invoices will be provided at the PIN level. There is no limit to the number of PINs assigned to an ANI. There is no additional charge for this feature.

.273 Other Conditions of Service:

Usage Limit Restrictions: Each PIN is subject to a usage limitation of \$150 of outstanding charges due the Company, unless a greater limit has been established based upon the customer's demonstrated credit worthiness. If the outstanding charges to a PIN exceed this amount, the PIN will be disabled without notice to the customer, and will remain disabled until the customer remits payment to MCI in an amount or amounts necessary to reduce the outstanding charges to an amount below the established usage limit.

.28 Option AA (networkMCI One)

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option AA (networkMCI One) is an outbound, customized telecommunications service which may include an inbound service option using Business Line or Dedicated Access Line termination. It provides a unified service for single or multi-location companies using switched, dedicated, and card origination, and switched and dedicated termination. Option AA is suitable for intrastate calls between company locations, as well as all other intrastate calls within the state.

Except as otherwise specified, all intrastate Option AA calls are subject to an 18-second minimum initial period and are rounded to the next higher six-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and additional 60-second increments.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

Subscribers to networkMCI One receive the networkMCI One Service package which includes the availability of Dedicated, Switched, and Card Access and Dedicated and Switched Access Line Termination, networkMCI One Toll Free, Directory Assistance, Accounting Codes, Universal Range Privileges, Custom Calling Range Privileges, Call Detail, and either a consolidated invoice or location level invoices for all networkMCI One calls from all locations.

The rules and regulations governing the provision of service for toll free service are identical to those for Metered Use Service Option E (MCI 800 Service) except where otherwise specified.

.281 Access/Termination Methods and Charges

.2811 Outbound and Inbound Service

.28111 Dedicated Access/Termination

.281111 <u>T-1 Digital Access Termination</u>

T-1 Digital Access is available with networkMCl One. Monthly and non-recurring charges are specified in Section C-2.0231 as in effect on the date of the invoice.

In addition to the charges associated with these components, MCI will assess charges for the following option, if applicable:

T-1 Digital Access Features: Access Integration as specified in Section C-2.02216 of MCl's Tariff F.C.C. No. 1.

In addition, a networkMCI One customer may allow another networkMCI One customer to terminate calls on the first customer's network via dedicated access. This feature is available at the request of the networkMCI One customer on whose network the calls are to terminate. Such requests must be submitted to MCI in writing. Other customers authorized to make such dedicated access calls must dial a private dialing plan number.

.281112 Analog Access/Termination

Analog Local Access is available with networkMCI One. Monthly and non-recurring charges are specified in Section C-2.0221 as in effect on the date of the invoice.

In addition to the charges associated with these components, MCI will assess charges for the following option, if applicable:

Analog Access Functions: Access Integration as specified in Section C-2.02115 of MCl's Tariff F.C.C. No. 1.

.28112 Shared Access

.281121 networkMCI One Switched Outbound Location Minimum Charge: The minimum charge applies to each networkMCI One customer location using switched access. Each customer's networkMCI One usage at each location, during each month, must equal or exceed \$5 or the customer will be charge the difference between the customer's actual usage charges and \$5. All networkMCI One usage and surcharges associated with each such location will apply in satisfaction of the minimum charge.

.281122 networkMCI One Card Access

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

NetworkMCI One Card Access (via a networkMCI One Card) may originate and terminate from any touch-tone phone in the state via a toll free number.

- .2811221 <u>networkMCI One Card Surcharge</u>: The NetworkMCI One Card per call surcharge is specified in MCI's Tariff F.C.C. Tariff No. 1.
- .281123 networkMCI One Toll Free Remote Access: Allows access to the customer's networkMCI One network via a customer-specific toll free number from anywhere in the state. This feature is available for on-net calls, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via networkMCI One Card Access.
 - .2811231 <u>networkMCI One Toll Free Access Surcharge</u>: For networkMCI One Toll Free Access Remote calls which originate within the state, the applicable per call surcharge can be found in MCl's Tariff F.C.C. No. 1.

This per-call charge applies in addition to the applicable charges specified in Section C-3.28211.

.28113 Inbound Service

The access methods and charges specified in Section C-3.06 apply for networkMCl One Toll Free Service unless otherwise specified.

.282 <u>Usage Rates and Charges</u>

.2821 Outbound and Inbound Service

.28211 Per Minute Usage Charges: The following per-minute rates apply to outbound networkMCl One and inbound networkMCl One Toll Free Service usage within the state. Outbound networkMCl One usage charges are based on origination type. Inbound networkMCl One Toll Free Service usage charges are based on termination type.

Access Type	InterLATA Rates	IntraLATA Rates
Switched Origination or Termination	\$0.1167	\$0.0874
Dedicated Origination or Termination	\$0.0805	\$0.0568
networkMCI One Card Access*	\$0.1167	\$0.0874

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Minimum Charge

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

- .28212 Operator Assistance: Operator Assistance is available for outbound calls made by customers using switched, including networkMCI One Card Access, and dedicated access only. Applicable usage rates and surcharges are as specified in Sections C-3.0251 and C-3.0252, respectively.
- .28213 <u>Directory Assistance</u>: An undiscountable per call charge will be applied to each call requesting Directory Assistance for number within the state. This charge is as specified in Section B-6.04.
- .283 <u>Discounts and Optional Features</u>: Additional Discounts and Optional Features not contained in this tariff Section C-3.28 must be purchased out of the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com (Companion Interstate Service).

.2831 Market Area Calling 1/

[1/ Beginning November 17, 1998, Market Area Calling will no longer be available to new subscribers.]

networkMCI One Market Area Calling: Offers intralata, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination This call type is not available to customer locations that fall within the local service area as defined in MCImetro Local Exchange Tariffs.

The rates specified in section C-3.28211 (Dedicated origination or Termination) will apply to all Market Area calls originating and terminating within the Customer's Market Area. A customers Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing

Market Area Calling.

In addition, networkMCI One discounts as outlined in MCI's FCC Tariff No. 1, Section C-3.41 (excluding the Dedicated Termination Discounts) will apply. If a customer subscribes to a Special Customer Arrangement with intrastate discounts or rates then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling.

Customers must have Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to use this feature.

The Market Area Calling feature cannot be used to originate 911, Directory Assistance, operator services calls, toll free or to terminate inbound local calls. Customers must maintain LEC-provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availability.

.284 Non-Recurring Charges:

Per Circuit or T-1 Channel Per Order.

2841 Installation see below \$50

The Rates and Charges can be found in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com (Companion Interstate Service).

Per circuit or T-1 channel installation charges will be based on the type of Local Access used and can be found in Section C-2.

.34 Option GG (networkMCI Contact one-number service)

networkMCl Contact one-number service is an inbound and outbound voice and data telecommunications service that permits calling from stations within Pennsylvania.

For each networkMCI Contact one-number service customer (Subscriber), MCI will designate a networkMCI Contact one-number service Number and a 6 digit security code which permits the Subscriber to manage service features and call routing features. The networkMCI Contact one-number service Number is a MCI designated Automatic Number Identification (ANI) provided by an affiliate of the company upon subscription to the service.

For each networkMCl Contact one-number service call, there are two parties: the "Subscriber", the party at whose designated location(s) the networkMCl Contact one-number service call terminates, and the "Calling Party", the party who places the call. The Subscriber is the customer and is subject to all applicable provisions in this tariff which pertain to customers.

Unless otherwise specified, all networkMCI Contact one-number service calls are subject to a 30-second minimum duration, with additional 6-second increments and are rounded to the next higher 6-second increment. If the computed charge for any call includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The following types of calls are not available with this service: Operator-assisted and Directory Assistance.

The Subscriber is not required to designate MCI as his or her Primary Interexchange Carrier (PIC).

Users of networkMCl Contact one-number service may have access to non-tariffed enhancements (e.g., information services) provided by MCl and/or other enhanced service providers.

.341 Basic Features

networkMCI Contact one-number service subscribers receive the following:

Basic Routing: Each Subscriber is assigned an ANI for the routing of calls placed by Calling Parties to the Subscriber.

Direct Calling: The Subscriber may designate either of two Direct Calling methods:

<u>Predefined Call Routing</u>: Permits a Subscriber to pre-establish in priority up to three Telephone numbers.

 Scheduled Routing: Permits a Subscriber to pre-establish in priority call routing capabilities based on a Subscriber-defined schedule (e.g., day-of-week, day-of-year, time-of-day) for up to two alternate telephone numbers for the completion of calls placed by Calling Parties to the subscriber.

<u>Final Routing</u>: Permits a Subscriber to designate various options for the call routing location. If calls are not completed at any of the Direct Calling alternate numbers, the Calling Party's call will be routed to the Subscriber-defined final routing location.

Override Routing: Permits Subscriber to override Basic Routing so that the call is routed directly to a location specified by the Subscriber. This feature can be activated and deactivated at any time by the Subscriber. When deactivated, Basic Routing is reactivated.

<u>Call Screening</u>: Permits a Subscriber to either accept a call or to route a call to a specific destination instead of receiving the call. This feature can be activated and deactivated at any time by the Subscriber.

<u>Default Routing</u>: Permits a Subscriber to designate call routing for Calling Parties who do not respond to Basic Routing.

Outbound Dialing: Permits a Subscriber to access her or his networkMCI Contact one-number service number to call telephone numbers within Pennsylvania. Permits a Subscriber to designate and forward calls placed to her or his networkMCI Contact one-number service to telephone numbers within Pennsylvania.

.342 <u>USAGE CHARGES</u>

.3421 <u>ANI Access Service</u>: The following usage charges will apply to calls to networkMCI Contact One-Number Service ANI Numbers:

.34211 INTRALATA

The Subscriber will be charged \$0.15 per minute for the calling party's Intrastate IntraLATA usage.

- 2. The Subscriber will be charged \$0.20 per minute for the subscriber's Intrastate
 IntraLATA outbound dialing usage used to designate and forward calls
 placed to the subscriber's networkMCI Contact one-number service ANI.
- 3. The Subscriber will be charged \$0.20 per minute for Intrastate IntraLATA outbound dialing usage.

.34212 INTERLATA

 The Subscriber will be charged \$0.15 per minute for the calling party's Intrastate InterLATA usage.

- 2. The Subscriber will be charged \$0.20 per minute for the subscriber's Intrastate InterLATA outbound dialing usage used to designate and forward calls placed to the subscriber's networkMCI Contact one-number service ANI.
- 3. The Subscriber will be charged \$0.20 per minute for Intrastate InterLATA outbound dialing usage.

.34213 OTHER

- The subscriber will be charged \$.15 per call for the calling party's usage which
 originates and terminates within an area that has networkMCl Contact onenumber service ANI access availability as described in Section 344A.
- The Subscriber will be charged \$.20 per call for the subscriber's outbound dialing usage, which originates and terminates within an area that has networkMCI Contact one-number service ANI access availability as described in Section 344A, and is used to designate and forward calls placed to the subscriber's networkMCI Contact one-number service ANI.
- 3. The Subscriber will be charged \$.20 per call for outbound dialing which originates and terminates within an area that has networkMCl Contact one-number service ANI access availability as described in Section 344A.

The Subscriber will be billed in 60-Second increments for calls Which terminate to a numeric or Alphanumeric Display Device.

.343 <u>Calling Assistance</u>:

For Calling Party Usage which originates and terminates within Pennsylvania the Subscriber will be charged a \$1.15 per-call surcharge for routing assistance provided to the Calling Party.

The Subscriber will be charged a \$1.15 per-call surcharge for routing assistance for Outbound Dialing calls within Pennsylvania.

.344 <u>Service Availability</u>

Option GG is available as follows:

networkMCl Contact one-number ANI Access is available in Philadelphia, PA and Pittsburgh, PA.

B. Option GG customers can terminate calls to all cities within the Pennsylvania.

.36 Option II (MCI WorldCom On-Net Services) 1/

[1/ Beginning January 1, 2004, this service will no longer be available to new subscribers.]
[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option II is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. Option II provides a service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination.

Except as otherwise specified, all domestic Option II calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service Option E (MCI 800 Service) except where otherwise specified.

This tariff is being offered to Pennsylvania customers that have a requirement to make intrastate calls. Intrastate service is provided in conjunction with interstate Option RR service and is available only to customers subscribing to interstate Option RR as provided in MCl's Interstate Tariff F.C.C. No. 1.

.361 <u>Usage</u>

.3611 Definitions

The following definitions will apply for all usage rates:

"Local Network Connection": A switched connection between a customer's premises and an MCI Point of Presence which is provided by MCI or an MCI affiliate.

"Dedicated": A non-switched connection between a customer's premises and an MCI Point of Presence.

<u>"Switched":</u> A switched connection between a customer's premises and an MCI POP which is not provided by MCI or an MCI affiliate.

<u>Card:</u> Call origination using an Option II Card.

.3612 Intrastate Usage Rates

.36121 <u>Outbound Rates:</u> The following per-minute rates will apply to Option II usage. Usage charges are based on origination type.

		Per-Minute
Origination Type	Termination Type	<u>Rate</u>
Local Network Connection	Local Network Connection	\$0.1655
Local Network Connection	Dedicated	\$0.1655
Local Network Connection	Switched	\$0.1755
Dedicated	Local Network Connection	\$0.1655
Dedicated	Dedicated	\$0.1655
Dedicated	Switched	\$0.1755
Switched	Local Network Connection	\$0.3030
Card*	Local Network Connection	\$0.3130
Switched/Card*	Dedicated	\$0.3030
Switched/Card*	Switched	\$0.3130

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

.36122 <u>Inbound Rates:</u> The following per-minute rates will apply to Option II usage. Usage charges are based on termination type.

		Per-Minute
Origination Type	Termination Type	Rate
Local Network Connection	Local Network Connection	\$0.1655
Local Network Connection	Dedicated	\$0.1655
Local Network Connection	Switched	\$0.3030
Switched	Local Network Connection	\$0.1755
Switched	Dedicated	\$0.1755
Switched	Switched	\$0.3130

- Usage Rates for Operator Assisted Calling: The following charges apply to outbound Operator Assisted calls made by customers using switched (including Option II Card Access), dedicated access, and local network connection access. For calls originating over local network connection facilities (as defined herein), an origination credit of \$0.0559 per minute will apply. For calls terminating over local network connection facilities (as defined herein), a termination credit of \$0.01 per minute will apply. The origination and termination credits described above do not apply to Option II card origination.
 - .36131 <u>Classification (A):</u> For calls within classification (a), as specified in Section C-3.025 (excluding collect calls and calls which are billed by a third party), the usage rates found in Section C-3.0251 will apply.
 - .36132 <u>Classifications (C) and (D):</u> For calls within classifications (c) and (d), as specified in Section C-3.025 (excluding collect calls and calls which are billed by a third party), the usage rates found in Section C-3.0251 will apply.
 - .36133 Operator Services Surcharges: Except as specified below, for all calls in classifications (a), (c) and (d), as specified in Section C-3.025 (excluding collect calls and calls which are billed by a third party), the undiscountable surcharges, as set forth in Section C-3.0252, will apply.

	Surcharge
Operator Station	\$2.10
Person to Person	\$3.90
Operator Dialed	\$1.15

.3614 <u>Directory Assistance:</u> An undiscountable charge per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth in Section B-6.04 herein.

.3615 Minimum Charge

The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.362 Option II Card Access

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option II Access (via an Option II Card) may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in Section C-3.3612 will apply.

The following per-call surcharge will apply to each Option II Card call, other than calls to Directory Assistance:

Per Call Surcharge \$0.90

.363 Option II Toll Free Remote Access: Allows access to the customer's Option II network via a customer specific toll free number from anywhere in the U.S. This feature is available for calling within the customer's private network, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via Option II Card Access.

The following charge applies to each Option II Toll Free Remote Access call, which originates and terminates within the state. This per-call charge applies in addition to applicable usage charges as described above in Section C-3.3612:

Per Call Surcharge \$0.25

.364 Option II Term

The Option II Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option II through the Option II Term Plan are subject to the terms and conditions outlined for Option RR in MCI's Tariff F.C.C. No. 1 except for the discount on eligible intrastate charges as defined below.

- 23641 Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option II Card, Option II Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option II Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.
- .3642 <u>Term Commitment/Discounts</u>: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

Term Commitment	Discount
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

.365 On-Net Plus Plan 1/

[1/ Beginning January 1, 2004, this service will no longer be available to new subscribers.]

Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4,
 5, 6, 7, or 8 as described in the Verizon's "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com;
- must be new business customers or existing business customers who is eligible for renewal of their contracts;

Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

		1 Year Per-	2 Year Per-
Origination Type	Termination Type	Minute Rate	Minute Rate
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.1253	\$0.1208
Local Network Connection	Switched	\$0.1253	\$0.1208
Dedicated	Local Network Connection	\$0.1253	\$0.1208
Dedicated	Dedicated or Switched	\$0.1253	\$0.1208
Switched/Card*	Local Network Connection	\$0.2090	\$0.2013
Switched/Card*	Dedicated	\$0.2090	\$0.2013
Switched/Card*	Switched	\$0.2090	\$0.2013

Inbound:

		<u> 1 Year Per-</u>	2 Year Per-
Origination Type	Termination Type	Minute Rate	Minute Rate
Local Network Connection	Local Network Connection	\$0.1253	\$0.1208
Local Network Connection	Dedicated	\$0.1253	\$0.1208
Local Network Connection	Switched	\$0.2090	\$0.2013
Switched/Card*	Local Network Connection	\$0.1253	\$0.1208
Switched/Card*	Dedicated	\$0.1253	\$0.1208
Switched/Card*	Switched	\$0.2090	\$0.2013

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

.366 Agent Program 1/

[1/ Beginning January 1, 2004, this service will no longer be available to new subscribers.]

.3661 <u>Eligibility:</u> To be eligible for this program, the Customer:

must subscribe to this program through a Company-designated agent;

may not receive any discounts or the benefits of any promotional offering;

may not receive service under any other term plan;

must subscribe to the WorldCom On-Net Voice Services Agent Program as described in the Company's "Service Publication and Pricing Guide" located on the Company's website at www.verizonbusiness.com and,

must subscribe to exchange service provided by the Company or a Company affiliate.

- .3662 <u>Term Commitment and Renewal Options:</u> The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.
- .3663 <u>Usage Charges:</u> The following per-minute rates apply during each monthly period of a Customer's term of service intrastate outbound usage which originates via Local Network Connection and terminates via switched and Toll Free usage that originates switched and terminates Local Network Connection.

Per-Minute Rate: \$0.0657

.3664 <u>Classifications, Practices and Regulations:</u>

<u>Termination:</u> Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

.367 Intrastate Plus 1/

[1/ Beginning January 1, 2004, this service will no longer be available to new subscribers.]

1. Eligibility: To be eligible for this program, customers:

must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

must receive interstate service under a New Special Customer Arrangement (SCA) Guide Type 6, 7, 8, 9 or 10 as described in the Company's "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com;

2. Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

Origination Type: Outbound	Termination Type: Outbound	1 Year Term	2 Year Term	3 Year Term
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.0458	\$0.0445	\$0.0431
Local Network Connection	Switched	\$0.0458	\$0.0445	\$0.0431
Dedicated	Local Network Connection	\$0.0458	\$0.0445	\$0.0431
Dedicated	Dedicated or Switched	\$0.0458	\$0.0445	\$0.0431
Switched/Card*	Local Network Connection	\$0.0705	\$0.0684	\$0.0663
Switched/Card*	Dedicated	\$0.0705	\$0.0684	\$0.0663
Switched/Card*	Switched	\$0.0705	\$0.0684	\$0.0663
Origination Type: Inbound	Termination Type: Inbound	1 Year Term	2 Year Term	3 Year Term
Local Network Connection	Local Network Connection	\$0.0458	\$0.0445	\$0.0431
Local Network Connection	Dedicated	\$0.0458	\$0.0445	\$0.0431
Local Network Connection	Switched	\$0.0705	\$0.0684	\$0.0663
Switched/Card*	Local Network Connection	\$0.0458	\$0.0445	\$0.0431
Switched/Card*	Dedicated	\$0.0458	\$0.0445	\$0.0431
Switched/Card*	Switched	\$0.0705	\$0.0684	\$0.0663

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

.3671 Intrastate Plus Optional Calling Plan I 1/

[1/ Beginning January 1, 2004, this service will no longer be available to new subscribers.]

To receive the following benefits of Intrastate Plus Optional Calling Plan I, Customer must demonstrate to MCI reasonable satisfaction that it will accept a competitor's offer of service in place of Intrastate Plus if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Intrastate Plus.

Origination Type: Outbound	Termination Type: Outbound	1 Year Term	2 Year Term	3 Year Term
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.0404	\$0.0404	\$0.0404
Local Network Connection	Switched	\$0.0404	\$0.0404	\$0.0404
Dedicated	Local Network Connection	\$0.0404	\$0.0404	\$0.0404
Dedicated	Dedicated or Switched	\$0.0404	\$0.0404	\$0.0404
Switched/Card*	Local Network Connection	\$0.0663	\$0.0663	\$0.0663
Switched/Card*	Dedicated	\$0.0663	\$0.0663	\$0.0663
Switched/Card*	Switched	\$0.0663	\$0.0663	\$0.0663
Origination Type: Inbound	Termination Type: Inbound	1 Year Term	2 Year Term	3 Year Term
Local Network Connection	Local Network Connection	\$0.0404	\$0.0404	\$0.0404
Local Network Connection	Dedicated	\$0.0404	\$0.0404	\$0.0404
Local Network Connection	Switched	\$0.0663	\$0.0663	\$0.0663
Switched/Card*	Local Network Connection	\$0.0404	\$0.0404	\$0.0404
Switched/Card*	Dedicated	\$0.0404	\$0.0404	\$0.0404
Switched/Card*	Switched	\$0.0663	\$0.0663	\$0.0663

[*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

4. <u>CCSA SERVICE</u>

.01 General Description

- .011 CCSA Service does not involve the provision of intercity communications channels, but rather is offered as a switching service interconnecting network trunks, including circuits and services provided either by MCI or by other Participating Carriers.1/ Use of MCI's common control switching machines in connection with this offering may be shared with other customers or other offerings.
 - [1/ Customers who elect to gain access to MCIs Metered Use Service Option C (MCI WATS) in connection with CCSA Service will be billed for monthly usage on the basis of the Tier 1, Service Area 5, hourly rates specified in Section C-3.041122 for their respective originating city. However, for such CCSA-related Metered Use Service Option C usage, the average monthly minutes of use for each rate period per access line will be calculated based upon the average monthly minutes of total traffic for each rate period per CCSA Dedicated Access Arrangement. The resulting effective per minute rate will then be applied to the customer's Metered Use Service Option C Tier 1 usage. The effective per minute rate for Tier 2 usage will remain unaffected by the above.]
- .012 Two customer options are available under this service: A full service version, Option A (Telemanagement) and a limited service version, Option B (Least Cost Routing). Outlined below are the features available, at the customer's option, which are included under the basic monthly recurring charges, along with the limitations associated with each option:

⊢eature I	Limitations

Basic Features Option A Option B

Least-Cost-First-Routing

An arrangement to provide automatic selection of the least expensive facility available for each intercity call on an on-line basis.

Route choices limited to total switch capacity Limited to three route choices

Authorization/Accounting Codes
Dialed prefix codes to identify
the calling party or division for
authorization or accounting
purposes. The customer may
select either authorization or
accounting codes as part of the

Limited to 999 codes per dedicated access arrangement

Authorization codes are not available. Two digit accountin codes are available as a separate option under Section 6.0212.

Abbreviated Dialing Codes
(Speed Numbers)
Dialed codes to place calls

basic service.

Dialed codes to place calls to frequently dialed numbers for the purpose of convenience.

Limited to two codes per dedicated access arrangement

Not Available

Priority Level Routing Arrangement
An arrangement to apply routing
restrictions to certain trunk
groups based upon individual
authorization codes. The customer
shall designate priority level
assignments for its personnel
by authorization code.

Tone Notification Before Automatic
Selection of a Designated Trunk Group
An arrangement to provide an audible
tone to the user before a particular
trunk group is selected automatically
by the CCSA switch.

Limited to 3 priority levels. Feature is available only if the authorization code feature is also selected.

Not Available

Limited to a single trunk group

Not Available

<u>Call Detail and Summary by Authorization/Accounting Code</u>

Call Detail

Limited to 2 copies/month

Limited to 2 copies/month

Summary by Authorization/ Accounting Code Limited to 2 copies/month

Not Available

OR

OR OR

Call Records on Magnetic Tape
If the customer elects to
receive magnetic tapes, it is
with the understanding that
MCI retains all ownership of
such tapes and that these
tapes will be returned monthly
to MCI per service instructions.

Limited to one magnetic tape per month

Limited to one magnetic tape per month

.02 Rates and Charges

.022

.0221

Per Circuit End

Installation

Physical change

Administrative change

.02211

.02212

.02213

.021 Monthly Recurring Charges

.0211 Basic Charges

.02111 Dedicated Access Arrangement Charge: The basic monthly recurring charge for Option A is \$230 per Dedicated Access Arrangement (input), while the basic monthly recurring charge for Option B is \$105 per Dedicated Access Arrangement (input). These charges anticipate that access will be via MCI-provided dedicated access lines.

If the customer elects to access this service via an MCI intercity facility, or via a customer-provided facility, the basic monthly recurring charge per Dedicated Access Arrangement (input) is \$165 for Option A and \$50 for Option B.

- .02112 <u>Switch Utilization Charge:</u> In addition to the monthly recurring Dedicated Access Arrangement Charge, a CCSA Switch Utilization Charge of \$.01 per minute will apply to all non-MCI traffic utilizing a Dedicated Access arrangement. This charge will not apply to calls which are not completed.
- .0212 Options: In addition to the above mentioned features, the following options are available. The indicated monthly recurring charges for these options are additional charges per Dedicated Access Arrangement (input).

Monthly Charges **Options** Option A Option B High Volume and WATS Band CCSA Call Traffic Destination by Not Half-Hour Segment \$20 Available CCSA Area Code Traffic Summary Not Report \$25 Available CCSA Area Code Traffic Call Detail. \$30 N/A Summary by Authorization/Accounting Code and Call Records on Magnetic Tape If the customer elects to receive both of the above features, he must pay an additional monthly charge per dedicated access arrangement \$20 N/A Accounting Codes (2-Digit) N/A \$15/99 Codes (Limited to 99 total codes per customer per originating location. Charges for Accounting codes will not be prorated.) Non-Recurring Charges

\$120

100

-0-

\$120

100

-0-

				EFFECTIVE: OCTOBER 1, 2017
	.02214	Expedite Cancellation of order	-0- 130	-0- 130
	.02213	Disconnection	-0-	-0-
	.02217	Billing record change Termination for communications	-0-	-0-
		facilities, systems or services of other participating carriers	120	120
.0222	Per Orde	<u>er</u>		
	.02221	Installation	\$50	50
	.02222	Physical change	50	50
	.02223	Administrative change	20	20
	.02224	Expedite	600	600
	.02225	Cancellation of order	-0-	-0-
	.02226	Disconnection	-0-	-0-
	.02227	Billing record change	-0-	-0-

6. RATE & MILEAGE TABLES

METHOD FOR CALCULATION FOR AIRLINE MILEAGE

7. SERVICE AVAILABILITY TABLES

TABLE II

OPTION E (MCI 800), OPTION H (VNET), OPTION I (MCI 900), and OPTION Q (VISION), SERVICE AVAILABILITY

Option E, H, I, and Q are available for calling between the following cities and from these locations to all other locations within the Commonwealth of Pennsylvania.

Allentown	Greensboro*	Norristown
Altoona	Greensburg	Numida*
Annville*	Harrisburg	Oakdale*
Avis*	Hawley*	Orwigsburg*
Belle Vernon	Hazleton*	Oxford*
Berwick*	Honeybrook*	Palmyra*
Big Run*	Imperial*	Parkesburg*
Bloomsburg*	Indiana	Philadelphia
Bobtown*	Jenkintown	Pittsburgh
Buckingham*	Jersey Shore*	Portersville*
Bushkill*	Johnstown	Pottsville*
Butler	Jonestown*	Pottstown*
Cambridge Springs*	Kemblesville*	Pughtown*
Carlisle	Kulpmont*	Reading
Carversville*	Lancaster	Renovo*
Catawissa*	Langhorne	Reynoldsville ³
Chambersburg*	Lebanon*	Rochester
Chester	Leechburg*	Saegertown*
Clairton*	Lenape	St. Thomas*
Cochranton*	Lewistown*	Scranton
Collegeville	Lock Haven*	Shamokin*
Conneaut Lake*	Lords Valley*	Sharon*
Corry*	Mahaffey*	Souderton
Cresco*	Marchand*	Stroudsburg*
Derry*	McVeytown*	Sunbury*
Dubois*	Meadville*	Sykesville*

Millville* Eagle* Uniontown Elizabeth* Montoursville* Upper Darby Elysburg* Mt. Gretna* Washington Mt. Pleasant* Erie Washingtonville* Favetteville* Mt. Pocono* Waynesboro* Finleyville* Mountaintop* Waynesburg* Franklin* **New Castle** Williamsport* Woolrich* Frystown* New Hope* Gibsonia New Kensington* Wyoming Newfoundland* Glenmore* York Graysville* Zelienople*

TABLE IV

OPTION C (MCI WATS) AND OPTION G (PRISM I)

SERVICE AVAILABILITY

<u>Part A</u>: Option C and Option G are available for call origination and termination in the following locations within the Commonwealth of Pennsylvania

Allentown Harrisburg Altoona King of Prussia Philadelphia Boyertown Pittsburgh Chambersburg Dickson City Pottstown Erie Scranton Gibsonia State College Glenshaw York

Part B: Option C and Option G are available for call termination in the following locations within the Commonwealth of Pennsylvania.

Allentown Greensburg Pittsburgh Altoona Harrisburg Pottstown Belle Vernon Indiana Reading Bovertown Jenkintown Rochester Butler Johnston Scranton Carlisle King of Prussia Souderton Chambersburg Lancaster State College Langhorne Chester Uniontown Collegeville Lenape Upper Darby Dickson City **New Castle** Washington New Kensington Wyoming Erie Gibsonia Norristown York Philadelphia Glenshaw

<u>Part C.</u> <u>SERVICE AREAS</u> - MCI WATS Service Areas provide for calling within distinct geographical areas. There are five service areas for each originating state. Service to a higher numbered service area includes service to all lower numbered service areas.

SERVICE AREAS

ORIGINATING						
STATE	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>5</u>
PA-W	DE	CT	AL	ĀR	ΑZ	MN
(NPA-412,814)	DC	MA	GA	FL	CA	OR

EFFECTIVE:	OCTOBER 1,	2017
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		MD NY-NE NY-W OH-N OH-S PA VA WV	MI-S NJ NY-SE NC SC TN VT WI	IL IN KY ME MI-N MO NH RI SD	IA KS LA MN MS NE ND OK	CO ID MT NV	PR TX UT VI WA WY HI AK
PA-E (NPA-215,717)	CT DE DC MD NJ NY-NE NY-SE NY-W PA	MA NH NC OH-N OH-S RI VT VA WV	AL GA IL IN KY ME MI MO SC TN WI	AR FL IA KS LA MN MS NE ND OK SD	AZ CA CO ID MT NV	NM OR PR TX UT VI WA WY HI AK	

SECTION E - BUSINESS MARKETS SERVICES

3. <u>Billing Regulations</u>

3.1 Determination and Rendering of Charges

- 3.1.1 For the purpose of billing, service will be deemed to be started on the day the service and its associated equipment, if any, is installed. Where billing is based upon customer usage, customers will be billed for all usage commencing on the date usage begins.
- 3.1.2 Subject to the Company's right to cancel or suspend services as otherwise provided in this tariff, the minimum service period for services is 30 days. Termination by customer is effective 30 days after receipt by the Company of a written notice of cancellation. Termination by the Company is effective 30 days after delivery of written notice or as otherwise set forth in this tariff or other agreement of the customer and the Company.
- 3.1.3 In situations where a Special Service is requested, the minimum service period and charges will be determined on a case-by-case basis.
- 3.1.4 All monthly recurring charges are billed one month in advance. Initial and final month's billing, when the service period is less than a month, will be prorated at 1/30th of the month's recurring charge for each day the service was rendered or equipment was provided.
- 3.1.5 Usage charges are billed monthly for the preceding billing period. For periods less than the monthly billing period, minimum usage charges are prorated at 1/30th of the monthly minimum amount for each day the service was rendered.
- 3.1.6 The duration of a call is rated in intervals of the billing increments described for each service provided in this tariff. If the final interval of a call is less than the applicable billing increment, it will be rounded up to a full increment for purposes of billing.
- 3.1.7 Computed usage charges or credits for each call are rounded to the nearest cent.

3.1.8 The applicable usage rates for the billing of a distance sensitive call will depend on the distance in airline mileage between the originating and terminating points of the call. For the purpose of determining the airline mileage of a call, the Company will utilize the vertical ("V") and horizontal ("H") coordinates of the rate centers of the originating and terminating points of the call. For purposes of billing, the Company references "V" and "H" coordinates provided by Bell Communications Research.

Calls originated by dialing a local exchange number or a 950-type number using an authorization code, the originating point will be the rate center in which the shared access facilities are located. For calls originated via equal access connections, WATS access lines or dedicated access lines, the originating point will be the rate center in which the customer is located. The terminating point will be determined by the rate center of the called number.

The airline mileage of a call is calculated as follows:

- A. Obtain the "V" and "H" coordinates for the originating and terminating rate centers.
- B. Obtain the differences between the "V" coordinates of each of the rate centers. Obtain the differences between the "H" coordinates.
- C. Square each difference obtained in step B. above.
- D. Add the squares of the "V" difference and "H" difference obtained in step C. above
- E. Divide the sum of the squares obtained in step D. above by 10. Round to the next higher whole number if any fraction is obtained.
- F. Obtain the square root of the whole number result obtained in step E. above. Round to the next higher whole number if any fraction is obtained. This is the mileage.
- G. The formula is as follows:

3.1.9 Rate Periods

Rate periods apply, unless noted otherwise, as indicated below and are based on the time in which a call is established. In cases where a call begins in one rate period and continues into another, the rate in effect in each period will apply to the portion of the call occurring within the applicable rate period.

Day

Day rates apply from 8 a.m. to, but not including, 5 p.m. Monday through Friday

Evening

Evening rates apply from 5 p.m. to, but not including, 11 p.m. Sunday through Friday

Night rates apply from 11 p.m. to, but not including, 8 a.m. seven days a week.

Weekend

Weekend rates apply from 8 a.m. to, but not including, 11 p.m. Saturday and from 8 a.m. to, but not including, 5 p.m. on Sunday.

On holidays, evening rates apply throughout the day on which the holiday is observed unless a lower rate would normally apply.

- 3.2.1 Billable call duration will be determined from Company's records reflecting duration between an answer time and disconnection of the call as measured against a timing mechanism that advances in 3 second increments. Where Company has the ability to detect an answer, by either hardware or software detection mechanisms, the answer time is calculated by including a factor that compensates for delays between the time of actual answer and recording of the answer. In the case of an operator assisted person-to-person call and a collect call, the call is established when the called party is reached or when the called station agrees to accept the charges. The call terminates when either party hangs up.
- 3.2.2 The duration of a call is rated in intervals of the billing increments described for each service provided in this tariff. If the final interval of a call is less than the applicable billing increment, it will be rounded up to a full increment for purposes of billing.
- 3.2.3 Usage charges for each call are rounded to the nearest cent.

4. <u>Service Description and Charges</u>

4.1 Message Toll Service (MTS)

MTS service is a measured use, full time service and is offered on a monthly basis, utilizing interexchange communications facilities shared among multiple users. The individual customer's basic monthly charges for the use of such intercity communications facilities are based upon the time of day, the total minutes the customer utilizes such facilities and the distance of each call. For each call under the MTS option, the minimum charge shall be the applicable charge for one minute of use with use in excess of one minute during a call charged at the applicable rate per minute up to the next higher whole minute, unless stated otherwise.

4.4.1 Dial USA Service

A. <u>Description</u>

Dial USA Service is one-way direct dial service utilizing 1+ or dial-up access, making use of common shared access lines connecting the customer with Company facilities. In central offices where equal access is not available, customers may use MTS service by dialimg a 7-digit access number.

B. <u>Usage Charges</u>

Usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location.

1. Dial USA Per Minute Rate Schedule

	Business	<u>Day</u>	Evenir	<u>ng</u>	Night/Weekend	
Mileage	1st Min	Addl Min	1st Min	Addl Min	1st Min	Addl Min
1- 10	\$.3315	\$.1658	\$.2486	\$.1243	\$.1989	\$.0995
11- 22	\$.3315	\$.1658	\$.2486	\$.1243	\$.1989	\$.0995
23- 55	\$.3608	\$.2048	\$.2706	\$.1536	\$.2165	\$.1229
56-124	\$.3900	\$.2438	\$.2925	\$.1828	\$.2340	\$.1463
125-292	\$.4193	\$.2633	\$.3144	\$.1974	\$.2516	\$.1580
293-354	\$.4388	\$.2925	\$.3291	\$.2194	\$.2633	\$.1755

2. Billing Increments

Usage is billed in one (1) minute increments.

C. Volume Discount

A volume discount is applied to the total usage portion of the monthly statement from all time of day periods.

Total Monthly Usage Discount \$100 & Over 2%

4.2.2 <u>Toll-Free Service Features</u>

The Company's Toll-Free service customer may subscribe to one or more of the following features with a specific Company Toll-Free service.

A. After-Hours Toll-Free Message Referral

This feature enables the toll-free service customer to route toll-free calls to the Company Message Centre after-hours for either an announcement only, announcement and message recording capability, or both with Message Centre outdial notification.

Option A (Message Announcement only)

This option enables the toll-free service customer to play prerecorded voice information referring callers to other numbers, explaining service conditions, or other general information that a customer desires to provide to callers.

2. Option B (Announcement with Message Recording)

This option enables the toll-free service customer to play customized voice announcements and if the caller desires, leave a message. The customer may call the Company Message Centre to retrieve messages.

3. Option C (Announcement, Message Capability & Message Notification)

This option consists of both message announcement and message recording, plus the ability for the Message Centre to outdial and notify the Company's toll-free customer of messages.

B. Area Code Routing

This feature allows the toll-free service customer to route calls to multiple answering locations using one toll-free number. The customer can define two or more originating routing groups and to arrange that calls to a single toll-free service number placed from different routing groups will terminate at different locations.

C. <u>Area Code Blocking</u>

This feature allows the toll-free service customer to block originating calls from one or more specific area codes. Customers can tailor their toll-free service to their geographic service area and block unwanted calls from out of their area.

<u>Dialed Number Identification Service (DNIS)</u>

This feature allows a customer with multiple toll-free service numbers terminating in the same location to identify the specific toll-free service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated toll-free service.

Time of Day Routing

This feature allows the toll-free service customer to arrange for calls to a single toll-free service number to be routed to different locations based on the time of day.

F. Day of Week Routing

This feature allows the toll-free service customer to arrange for calls to a single toll-free service number to be routed to different locations based on the particular day of the week.

G. Command Routing

This feature allows the toll-free service customer to have toll-free calls rerouted by the Company's network in the event of access blockage to an ANI or T1 circuit ID previously defined by the customer.

H. Real Time ANI

Real Time Automatic Number Identification (ANI) Service identifies the calling party's telephone number to the toll-free service customer if the call originates from an equal access end office. If the call originates from a non-equal access end office, only the NPA will be delivered to the toll-free service customer. Real Time ANI is available with or without DNIS and is available only with dedicated toll-free service.

I. <u>Dedicated Termination Overflow</u>

This features enables the toll-free service customer to control potential congestion of toll-free calls by sending the overflow calls from one dedicated line to a switched line, allowing for maximum completion of incoming toll-free calls.

J. <u>Percent Allocation</u>

This feature allows the customer to route various percentage of calls to two or more answering locations. The customer must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The customer must have at least two different locations for this routing feature to be available.

4.2.3 Toll-Free Service Feature Charges

Feature Charges are determined by the specific feature requested by a Company Toll-Free Customer. These charges are in addition to toll-free usage charges and are not subject to discounting unless specifically indicated.

Monthly Feature	Set-Up <u>Charge</u>	Recurring Charge
Toll-Free Number Charge (per toll-free number)	N/C	\$10.00
Reservation Charge (per toll-free number/ maximum 10 numbers per Customer)	\$35.00	N/C
After Hours Voice Messaging (per toll-free #) Option A - Announcement Only Option B - Announcement w/Message Option C - Announcement w/Message and Outdial	\$25.00 \$25.00 \$25.00	\$30.00 \$40.00 \$50.00
Real-Time ANI Delivery (per Trunk group)	\$350.00	\$200.00

Dedicated Termination Overflow (per

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toll-free number)	N/C	\$50.00
Point of Call Routing (per toll-free number)	\$100.00	\$50.00
Time of Day Routing (per toll-free number)	\$100.00	\$50.00
Command Routing (per toll-free number)	\$100.00	\$50.00
Percent Allocation Routing (per toll-free number)	\$100.00	\$50.00
Dialed Number Identification Service (DNIS) (per toll-free number)	\$100.00	\$50.00
Day of Week Routing (per toll-free number) Change toll-free Destination Number	\$100.00	\$50.00
(via service order)	\$15.00	N/C
Expedite toll-free Service Order (per order)	\$100.00	N/C
Add/Change Area of Service Screening	\$25.00	N/C
Add/Change Canadian toll-free Origination	N/C	N/C
Add/Change Caribbean (Puerto Rico and U.S. Virgin Islands) Toll-Free Referral Recordings Nationwide toll-free Directory Listing	N/C \$25.00	N/C \$30.00
(per toll-free number)*/	\$15.00	\$12.50
Expedite Directory Listing - Major - Minor	\$25.00 \$20.00	N/C N/C

4.2.4 Resp. Org. Charges

Where the Company serves as a Resp. Org. for a non-Company Toll-Free Service Customer, the Company will pass on the tariffed Local Exchange Carrier Charges for SMS Toll-Free Database and related services. In addition, the following Company charges will apply:

Monthly Service	Set-Up <u>Charge</u>	Recurring <u>Charge</u>
Set Up toll-free Number (per toll-free number)	\$ 50.00	\$ 1.00
Modify toll-free Record (Add/Change toll-free Number, Vertical or Enhanced Features)	\$ 25.00	N/C

4.3 <u>Complementary Services</u>

4.3.1 <u>Directory Assistance</u>

A. <u>Description</u>

Directory Assistance is available to customers of any of the Company's switched services. The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. One request may be made on each Directory Assistance call.

A credit allowance for a Directory Assistance call will be provided if the customer experiences poor transmission quality, receives an incorrect telephone number, or inadvertently misdials the intended Directory Assistance number.

Directory Assistance charges will be included with other usage charges toward satisfying minimum usage requirements for all services.

B. <u>Usage Charges</u>

Residential \$.75 per call

Busniess

One to 3000 calls \$1.40 per call 3001 or more calls \$1.40 per call

4.3.2 Operator Services

A. Description

Operator Services will be offered to the Company Shared Access subscribers served from equal access offices, and to users accessing the company's services through public payphones or customer provided stations. Charges for Operator Services may be billed to a customer's commercial credit card account or local exchange company (LEC) calling card account, or to the calling station, called station or a designated third party station. Charges may not be billed to public payphones or customer-provided stations, or to stations outside the United States.

Class of Service

Operator Service rates will apply to the following types of calls.

- (a) <u>Customer Dialed Calling Card Station</u> Calls completed without the assistance of a company operator when the charges are billed to the LEC calling card account entered by the calling party.
- (b) Operator Station Calls completed with the assistance of a company operator on a station-to-station basis. Charges may be billed to the customer's commercial credit card or LEC calling card account, or to the calling station, called station or a designated third party station.
- (c) Person-to-Person Calls completed with the assistance of a company operator to a particular person, station, department or PBX extension specified by the calling party. Charges may be billed to the customer's commercial credit card or LEC calling card account, or to the calling station, called station or a designated third party station.
- (d) <u>Operator Dialed Surcharge</u> This surcharge applies in addition to service charges described above on calls in which the caller has the capacity to dial but chooses to have the operator dial instead.

C. Charges

The charges for Operator Services will be the usage rates appearing in the following sections plus a per call surcharge dependent upon the type of operator service provided.

PLAN A - InterLATA/IntraLATA Charges

Per Minute Rates**

	DAY		EVENIN	G	<u>NIGHT</u>	
	1st	Add'l	1st	Add'l	1st	Add'l
Miles	Min.	Min.	Min.	Min.	Min.	Min.
1 - 10	\$.1900	\$.1300	\$.1200	\$.1050	\$.1100	\$.1050
11 - 22	\$.2300	\$.1500	\$.1500	\$.1100	\$.1100	\$.1050
23 - 55	\$.2800	\$.2550	\$.1900	\$.1700	\$.1500	\$.1400
56 - 124	\$.3100	\$.2850	\$.2200	\$.2000	\$.1700	\$.1600
125 - 292	\$.3300	\$.3050	\$.2400	\$.2200	\$.1900	\$.1800
293 +	\$.3600	\$.3350	\$.2600	\$.2400	\$.2100	\$.2000

^{**}Usage is billed in one (1) minute increments.

(b) Per Call Surcharges

-	Customer Dialed Calling Card Station	\$0.80
-	Operator Station	\$1.75
-	Person-to-Person	\$3.50
-	Operator Dialed Surcharge	\$0.75

2. PLAN B - InterLATA/IntraLATA Charges

The rates and service charges below apply to "0+", "0-" and "00-" calls, including calls using a 10XXX or other access number, routed to a Company operator or to an automated operator or calling card interface from the premises of:

- residential and business subscribers; or
- local exchange carrier customers not presubscribed to the Carrier.

(a) Per Minute Rates**

	<u>DAY</u>		EVENIN	<u>G</u>	<u>NIGHT</u>	
	1st	Add'l	1st	Add'l	1st	Add'l
Miles	Min.	Min.	Min.	Min.	Min.	Min.
1 - 10	\$.1900	\$.1300	\$.1900	\$.1300	\$.1900	\$.1300
11 - 22	\$.2300	\$.1500	\$.2300	\$.1500	\$.2300	\$.1500
23 - 55	\$.2800	\$.2550	\$.2800	\$.2550	\$.2800	\$.2550
56 - 124	\$.3100	\$.2850	\$.3100	\$.2850	\$.3100	\$.2850
125 - 292	\$.3300	\$.3050	\$.3300	\$.3050	\$.3300	\$.3050
293 +	\$.3600	\$.3350	\$.3600	\$.3350	\$.3600	\$.3350

^{**}Usage is billed in one (1) minute increments.

(b) Per Call Surcharges

-	Customer Dialed Calling Card Station	\$0.80
-	Operator Station	\$1.75
-	Person-to-Person	\$3.50
_	Operator Dialed Surcharge	\$0.75

D. <u>Property Surcharges</u>

In addition to usage charges and per call surcharges described in Section E-4.3.2.C.1, the Company may collect a per call surcharge from the end user on behalf of the property owner. Such surcharges may vary from \$0.00 to \$1.50 per call.

4.3.3 OnLine Card Service

A. <u>Description</u>

OnLine calling card is available to residential and commercial Customers. Non-Company Customers may also subscribe to OnLine as a stand alone service. Customers may place domestic and international long distance calls using this service. Enhanced services such as voice mailbox and message delivery are available as an option of this service.

OnLine access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's toll-free access number. Calls originating from rotary phones will be completed with the assistance of operators. Per minute usage rates apply. The total monthly usage contributes to the volume discount. The volume discount is applied retroactively to peak usage only.

B. OnLine Calling Card Rate Schedules

The time of day rate periods for OnLine Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

Residential OnLine Rate Schedule

This calling call schedule applies to all Customers who subscribe to one of the Company's residential long distance services.

(a) Per Minute Rates (\$)

Time of Day Rate Per Minute
Peak \$0.30
Off-Peak \$0.30

(b) <u>Billing Increments</u> - All residential calls will be billed in sixty (60) second increments.

Commercial OnLine Rate Schedule

This calling card schedule applies to all Customers who subscribe to one of the Company's commercial long distance services, including the Acclaim family.

(a) Per Minute Rates (\$)

Time of Day Rate Per Minute
Peak \$0.2600
Off-Peak \$0.2600

(b) <u>Billing Increments</u> - All commercial calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

(c) Commercial Volume Discount

<u>Usage Level</u>	Percent Discount
\$25.00- \$249.99	8.70%
\$250.00-\$2499.99	13.04%
\$2500.00 +	21.74%

- (d) Per Call Charge A per call surcharge of \$0.65 will apply to each call.
- 3. <u>Stand Alone OnLine Rate Schedule</u> This calling card schedule applies to commercial Customers that do not have any other services with the Company.

(a) Per Minute Rates (\$)

	** **
Time of Day	Rate Per Minute

Peak \$0.25 Off-Peak \$0.25

(b) <u>Billing Increments</u> - All Stand Alone calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

(c) Stand Alone Volume Discount

Percent Discount
8.70%
13.04%
21.74%

(d) Per Call Charge - A per call surcharge of \$0.65 will apply to each call.

4. Operator Assisted OnLine Rate Schedule

(a) <u>Direct Dial Operator Must Assist</u>

The following surcharge is in addition to the per minute rates found in 1., 2. and 3. (above) and will apply to calls which default to a live operator.

Per call Surcharge \$0.65

(b) Operator Assisted OnLine Rate Schedule

If a Customer chooses to access an Operator to place a call, the call will be billed at the Dial USA rates as specified in Section 4.1.1.

Per Call	Charge
Φ4 E0	

Station-to-Station \$1.50 Person-to-Person \$3.00

5. SCHEDULE C OnLine Rate Schedule

(a) Per Minute Rates (\$)

	I ime	e of Day
<u>Usage Level</u>	<u>Peak</u>	Off-Peak
\$ 2,500-\$10,000.99	\$.180	\$.130
\$10,001-\$25,000.99	\$.170	\$.130
\$25,001 +	\$.165	\$.130

- (b) <u>Billing Increments</u> All SCHEDULE C calls will be billed in eighteen (18) second initial increments and additional increments of six (6) seconds.
- (c) <u>Minimum Usage Per Month</u> There is a minimum usage per account of \$2,500 per month. New accounts will be given a 90-day ramp up period to reach this usage minimum.
- (d) Per Call Surcharge The following surcharge is in addition to the per minute rates found above and will apply to all SCHEDULE C OnLine calls.

Per Call Surcharge: \$0.65

(e) SCHEDULE C OnLine Service is not available as a resale product.

A. Description

WorldCom Calling Card service is available to residential and commercial Company customers. Customers may place domestic and international long distance calls using this service. Calling card access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's 800 access number, and/or 10XXX, 950-XXXX depending on availability.

B. Rate Schedules

- 1. WorldCom Calling Card
 - (a) <u>Direct Dial Rate Schedule</u>
 - (1) Per Minute Rate Schedule applying to all Time Periods

Per Minute Rate: \$0.2600

- (2) <u>Billing Increments</u> Domestic calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.
- (3) Per Call Surcharge
 - (i) The Per Call Surcharge is in addition to the per minute rate found in (1) above.

Per Call Surcharge: \$0.40

(ii) The following Per Call Surcharge is in addition to the per minute rate found in (1) above and will apply to calls which default to a live operator only.

Per Call Surcharge: \$0.65

- (b) <u>Operator Assisted Rate Schedule</u> This calling card schedule applies to all customers who place a call with the assistance of an operator.
 - (1) Per Minute Rate Schedule applying to all Time Periods:

Per Minute Rate: \$0.5000

- (2) <u>Billing Increments</u> WorldCom Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
- (3) <u>Per Call Surcharge</u> The following surcharge will apply in addition to the per minute rate found in (1) above.

Per Call Surcharge:

Station-to-Station \$1.50 Person-to-Person \$3.00

2. TalkAround Calling Card

This calling card schedule applies to all customers who subscribe to one of the Company's residential long distance services.

(a) Direct Dial Rate Schedule

- (1) Per Minute Rate (applies to all Time Periods):\$0.3000
- (2) <u>Billing Increments</u> Calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(3) Per Call Surcharge

There is no Per Call Surcharge for direct dialed calls.

The following Per Call Surcharge is in addition to the per minute rate found in (1) above and will apply to calls which default to a live operator only.

Per Call Surcharge: \$0.5000

(iii) The international rate schedule that applies to TalkAround Calling Card calls is WorldChoice International Service as filed in the Company's International Tariff F.C.C. No. 1.

(b) Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.

(1) Per Minute Rate Schedule

	<u>DAY</u>		<u>EVENIN</u>	<u>IG</u>	<u>NIGHT</u>	
	1st	Add'l	1st	Add'l	1st	Add'l
Miles	Min.	Min.	Min.	Min.	Min.	Min.
1 - 10	\$.3332	\$.1660	\$.2428	\$.1254	\$.1930	\$.0995
11 - 16	\$.3626	\$.2058	\$.2647	\$.1552	\$.2109	\$.1214
17 - 22	\$.3920	\$.2450	\$.2886	\$.1831	\$.2328	\$.1473
23 - 30	\$.4214	\$.2646	\$.3124	\$.1990	\$.2428	\$.1592
31 - 40	\$.4410	\$.2940	\$.3224	\$.2209	\$.2627	\$.1771

(2) <u>Billing Increments</u>

WorldCom TalkAround Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(3) Per Call Surcharge

The following surcharge will apply in addition to the per minute rate found in (1) above.

Per Call Surcharge:

Station-to-Station \$1.50 Person-to-Person \$3.00

3. TalkAround Calling Card Association

The TalkAround Calling Card Association program is a benefit package offered in conjunction with basic residential TalkAround Calling Card in Section E-4.3.4.B.2, which allows the individual users who are members or employees of the participating

organization to receive additional product discounts. Members who elect to participate in the TalkAround Association program will receive a discounted flat rate for the service.

To qualify for this rate an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors or multiple representatives; (3) Non-profit organization, or (4) Buying group not organized merely to buy the Company's long distance for resale.

The qualifying organization must meet the following criteria to receive the special discounted rate:

- (a) <u>Associations</u> Must have 5,000 or more professional members (e.g., Certified Public Accountants, American Medical Associations, State Bar Associations) and allow us to telemarket or direct mail their membership roster for promotional reasons.
- (b) <u>Colleges/Universities</u> Must have 5,000 or more members and allow us to telemarket or direct mail their membership roster for promotional reasons.
- (c) <u>Companies</u> Must have a minimum of 1,000 employees and allow us to telemarket or direct mail their employees for promotional reasons.
 - (1) Direct Dialed Rate for all Time Periods:
 - (i) Per Minute Rate: \$0.2000
 - (ii) <u>Billing Increments</u> Calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
 - (iii) Per Call Surcharge There is no per call surcharge for Association direct dialed calls.

4.3.5 PhonePass Service

A. Description

PhonePass Service is a switched service that enables the end-user to place calls charged to prepaid phone cards issued by the Company. The end-user accesses the network by dialing the appropriate Company 800 number printed on the back of the card. Each 800 number accesses a custom greeting designated by the customer. Language menu selection is available if requested by the customer.

The PhonePass Card is available in five (5) or more unit denominations at a flat rate per unit. Cards and/or Codes are issued with an expiration date of six (6), twelve (12) or eighteen (18) months from the date of the code or six (6) or twelve (12) months from first usage. First use is anytime the 800 number and code are entered by the code holder. A terminating number is not necessary in starting the time period for reactivation on first use. The number of available Company PhonePass Cards is subject to technical limitations.

The Company is not liable or responsible for theft, loss or unauthorized use of cards or card numbers. The Company will not refund or issue credit on unused units of the PhonePass Card. The customer(s) of PhonePass Service is solely responsible for the payment of all applicable federal, state or local use, excise, sales or privilege taxes, duties or any similar fees that may be assessed by any governmental body or regulatory authority in connection with the service.

1. Availability

PhonePass Service is available twenty-four (24) hours a day, seven (7) days a week. Card availability is limited and shall be handled on a first come, first served basis. PhonePass Service can be accessed through touchtone telephones only. 900 calls cannot be made on the PhonePass Card.

PhonePass Service may be made available from time to time with certain promotional offerings.

2. Card Depletion/Renewal or Expiration

Each time the card is used, the end-user hears a message stating the amount of minutes remaining on the card. Sixty (60) seconds prior to the card being depleted, the user hears a warning announcing the time remaining on the card.

3. <u>Description of Terms applying to PhonePass Service</u>

- (a) <u>Unit</u> A unit is equal to one (1) minute of domestic long distance time. The U.S. includes all fifty (50) contiguous states. Additional units per minute are charged for all other destinations.
- (b) Retailer Wholesale product customer.
- (c) End User Wholesale customer's customer.

The applicable usage rate depends upon the Service Option selected by the customer. Two options listed in (A) and (B) below are available for the customer to choose. Calls are billed in one (1) minute increments and are debited against the PhonePass Service Card. Cards and/or Codes are valued based on a number of call Units. Rates for PhonePass Service may vary depending on the commitment term, total purchase commitment, card printing or packaging and collector purchase rights. All units purchased for the sole purpose of resale, must be purchased with a generic PhonePass Card. If a customer purchases units from the Company for promotion and not resale, the customer may be entitled to a custom PhonePass card printed by the Company. Cards being used for resale are available in 5, 10, 20, 30, 60 and 100 unit denominations. Cards purchased for promotional purposes can be set with the number units determined by the customer.

B. <u>Usage Charges</u>

Option A - Generic Wholesale Cards

The customer may obtain Generic PhonePass Cards as a one-time purchase with full payment due upon delivery or with a one (1) or two (2) year commitment with payment due prior to delivery of each order. Upon acceptance by Company, the Term Commitment discount will be applied to each partial order of PhonePass Cards and/or Codes. Installment (Partial Order) payments must be made fifteen (15) days prior to issuance of the Cards and/or Codes. At the end of the one (1) year or two (2) year commitment period or upon request for cancellation by the customer, the customer must pay the difference between the Term Commitment amount purchased and the initial Term Commitment amount, if the commitment has not been met. The Company may terminate a purchase commitment plan in order to allow the customer to agree to a higher "number of Units" Term Commitment. PhonePass Cards will be sold at prices rounded to the nearest cent. The rate per unit and purchase volumes are as follows:

2,500 - 4,999	0.2550
5,000 - 9,999	0.2400
10,000 - 14,999	0.2250
15,000 - 24,999	0.2150
25,000 - 49,999	0.2000
50,000 - 99,999	0.1900
100,000 - 199,999	0.1750
200,000 - 299,999	0.1650
300,000 - +	0.1600

(b) <u>1-Year Term Monthly Commitment</u>

Purchase Volume	Rate per Unit
\$ 2,500 - 4,999	\$0.2400
5,000 - 9,999	0.2250
10,000 - 14,999	0.2150
15,000 - 24,999	0.2000
25,000 - 49,999	0.1900
50,000 - 99,999	0.1750
100,000 - 199,999	0.1650
200,000 - 299,999	0.1600
300,000 - +	0.1550
,	

(c) 2-Year Term Monthly Commitment

	0 0
Purchase Volume	Rate per Unit
\$ 2,500 - 4,999	\$0.2300
5,000 - 9,999	0.2150
10,000 - 14,999	0.2000
15,000 - 24,999	0.1900
25,000 - 49,999	0.1750
50,000 - 99,999	0.1650
100,000 - 199,999	0.1600
200,000 - 299,999	0.1550
300,000 - +	0.1500

(d) Retail Rate

Purchase Volume		e Volume_	Rate per Unit	
\$	1 -	250	\$0.4000	

2. Retail Option - Generic Cards

The following rate schedule applies to the end-user. The retailer has the option of setting the retail rate at the following rates based on the level of purchase and/or commitment. If the retailer would prefer to sell at any of the retail rates above their specified purchase level of commitment, they may choose any of the preset rates listed below:

Option A - Generic Cards

Purchase Volume	Retail Rate
\$ 250 - 2,499	\$0.4000
2,500 - 4,999	0.4000
5,000 - 9,999	0.4000
10,000 - 14,999	0.3500
15,000 - 24,999	0.3300
25,000 - 49,999	0.3000
50,000 - 99,999	0.2700
100,000 - 199,999	0.2500
200,000 - 299,999	0.2200
300,000 - +	0.2000

3. Directory Assistance 2 Units

4.4 Other Service Offerings

4.4.1 WorldOne Service

A. Description

WorldOne Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine World calling card origination and switched or dedicated 800 (in WATS) termination. The WorldOne package includes the availability of outbound, inbound (800) and calling card services, and offering a discount on outbound and 800 service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage. Rates, rate periods, billing increments and applicable recurring and non-recurring charges are following.

There are seven (7) Options of WorldOne available to customers, each of which are described below:**

Option A -	Requires no monthly minimum billing commitment for month-to-month
	customers; \$250 monthly minimum billing commitment for ESP customers.

Option B - Requires a monthly minimum billing commitment of \$1,000.

Option C - Requires a monthly minimum billing commitment of \$5,000.

Option D - Requires a monthly minimum billing commitment of \$7,500.

Option E - Requires a monthly minimum billing commitment of \$15,000.

Option F - Requires a monthly minimum billing commitment of \$25,000.

Option G - Requires a monthly minimum billing commitment of \$50,000.

Multiple services and/or multiple locations using WorldOne's Service can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic 800, Domestic and International outbound calls contribute to determining monthly minimum usage. OnLine World Calling Card, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Option by the fourth invoice period and monthly thereafter.

B. Service Arrangements

WorldOne Extended Service Plan

WorldOne Service is available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12) or twenty-four (24) months. Customers who elect the ESP will receive a discount off their selected option's domestic interstate, and intrastate outbound and 800 rates. (The Company's interstate rates are provided on the Company's website at www.verizonbusiness.com; ("Companion Interstate Service"). This discount will apply to WorldOne's peak interstate rates and all time periods for intrastate rates. Customers who elect the ESP are subject to the following:

^{**} If the minimum is not reached for Option A ESP and Options B through G, the customer will be charged for the difference.

- (a) Customers must indicate what WorldOne service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
- (b) Upon execution of this agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by WorldCom in the provision of telecommunications service hereunder are demonstrated by Customer to affect adversely and materially Customer's telecommunication sapplications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless Customer has reported trouble on an ANI or circuitspecific basis to (and received a corresponding trouble ticket from) the appropriate WorldCom Support Center and a period of not less than thirty (30) days after receipt of Customer's written notice of termination has elapsed during which WorldCom fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on WorldCom and Customer's sole remedy shall be the termination of the affected service as described
- Customers who terminate service prior to the end of the term of commitment in (c) any manner other than stated in (D) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, 25% of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to 25% of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
- (d) All customer requests to commence or terminate a WorldOne ESP must be made in writing, by certified mail (<u>return receipt requested</u>), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the WorldOne ESP agreement will be automatically renewed for a new term of commitment.
- (e) A customer who cancels their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to other termination charges as noted above.
- OnLine World Calling Card usage is excluded from the WorldOne ESP discounts.

2. WorldOne Association Program

The WorldOne Association program is a benefit package offered in conjunction with WorldOne Service, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who

elect to participate in the WorldOne Association program will receive WorldOne products and OnLine World Calling Card Service.

To qualify for WorldOne Association an organization generally must be a: (1) Trade association representing businessess or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non-profit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The WorldOne Association member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company's service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services.

WorldOne Association members will receive the following discount offer:

Month-to-Month association customers on WorldOne Service will receive the one (1) year term rates, no Extended Service Plan ("ESP") will be required; and one (1) year term association customers on WorldOne Service will receive the two (2) year term rates, ESP for Associations is required.

The conditions of the WorldOne Service Extended Service Plan ("ESP") as filed in Section E-4.4.1.B.1 of this tariff will apply for WorldOne for Association ESP agreements.

OnLine World Calling Card Service is not available for Association discounts.

C. Rate Periods

The time of day rate periods for WorldOne Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7AM and 7PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

D. Billing Increments

WorldOne Switched Access Service is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment; WorldOne Dedicated Access Service is billed in six (6) second initial increments and is rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). OnLine World Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges are rounded to the nearest whole cent.

E. Per Minute Rate Schedules - WorldOne Service

Per minute intrastate base rates for WorldOne Service are the same for all Options (A-G) and apply as shown below:

1. Switched Per Minute Rates

	Monthly	12-Month ESP	24-Month ESP
Outbound	\$.1445	\$.1389	\$.1333
Inbound	\$.1556	\$.1500	\$.1445

2. <u>Dedicated Per Minute Rates</u>

	<u>Monthly</u>	12-Month ESP	24-Month ESP
Outbound	\$.1222	\$.1055	\$.1000
Inbound	\$.1222	\$.1055	\$.1000

F. OnLine World Calling Card Service

1. <u>Direct Dial Rate Schedule</u>

(a) Per Minute Rates applying to all time periods: \$.2600

(b) Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

(c) Per Call Surcharge**

The following rates and surcharge will apply to calls which default to a live operator.

Rate Per Minute:

Peak \$0.23 Off-Peak \$0.16

Per call Surcharge: \$0.65

2. OnLine World Calling Card Service – OnLine Operator Assisted Rate Schedule

If a customer chooses to access an Operator to place a call, the call will be billed at Dial USA per minute rates.

(a) Billing Increments

All OnLine World Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.

(b) Per Call Surcharges

The following surcharge will apply in addition to per minute rates.

Station-to-Station \$1.50
Person-to-Person \$3.00

G. <u>Monthly Recurring Charges</u>

Monthly Recurring Charges apply as described on the Company's website at www.verizonbusiness.com.

^{**} There is a \$0.65 Per Call Surcharge on domestic direct dial calls.

H. Non-Recurring Charges

Non-Recurring Charges apply as described on the Company's website at www.verizonbusiness.com.

4.4.2

A. – E. RESERVED FOR FUTURE USE

F. LD and Local Online Calling Plan 1/

[1/ Beginning January 1, 2003, this service will no longer be available to new subscribers.]

Eligibility: To be eligible for this plan, customers:

must subscribe to this plan via a Company-designated Internet site;

must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the LD and Local Online Calling Plan as described on the Company's website at www.verizonbusiness.com. ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;

may not receive service under a Special Customer Arrangement;

Definitions:

For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI WorldCom On-Net Service-Voice Outbound Service (excluding Card) usage and Inbound Service usage that originates and terminates in one state.

"Eligible Interstate Service" is defined as MCI WorldCom On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and MCI WorldCom On Net Services Option 1 Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and terminates in the U.S. Mainland and Hawaii.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the tariff containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the tariff containing the Companion Interstate Service.

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offerings A and B are available on a per-Local Line basis and Offerings C and D are on a per-Local Trunk basis. The following Monthly recurring charges apply:

Offering Monthly Recurring Charge (per line or per trunk)

A \$35.00 B \$59.00

С	\$59.00
D	\$99.00

Benefits:

a. <u>Commencement of Service</u>: The following provisions will apply during the period following plan enrollment prior to installation of Companion Local Service.

Customers will be charged \$0.05 per minute for Eligible Intrastate Service.

b. <u>Eligible Interstate Usage and Companion Intrastate Service Allotments</u>: Upon installation of intrastate service and Companion Local Service, the customer will receive an allotment of minutes per monthly period, as follows, that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period, based on Offering:

Offerings Allotment (Minutes) (per Local trunk or per Local line)

Α	500
В	1,000
С	1,000
D	2,000

Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment. When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment.

For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle.

<u>Companion Local Service Allotments</u>: Customers who subscribe to Companion Local Service will also receive an allotment of minutes per monthly period that may be used for exchange service usage as described in the Companion Local Service tariff, based on Offering, as follows:

Offering	Allotment (Minutes)
Α	1,000 per Local Line
В	2,000 per Local Line
С	2,000 per Local Trunk
D	3,000 per Local Trunk

d. Additional Benefits:

The company will waive the monthly recurring service fee per service group charges set forth in Section E-4.4.2.B for access associated with service provided under this plan.

Eligible Interstate Usage and Eligible Intrastate Service calls will be billed in 60-second increments.

<u>Termination of Service</u>: The following provisions will apply to customers who terminate this plan, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect only Companion Local Service, the Companion Interstate Service on the Company's website at www.verizonbusiness.com and LD and

Local Online Calling Plan under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff and on the Company's website at www.verizonbusiness.com to which the customer was subscribed at the time of subscription to this plan under this tariff and the Companion Interstate Service.

For existing customers who disconnect from Companion Local Service and LD and Local Online Calling Plan under this tariff, the Companion Interstate Service and LD and Local Online Calling Plan under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering on the Company's website at www.verizonbusiness.com to which the customer was subscribed at the time of subscription to this plan.

For new customers who disconnect only Companion Local Service, the Companion Interstate Service under on the Company's website at www.verizonbusiness.com and LD and plan service under this tariff will terminate. Customers will then be automatically subscribed to MCI WorldCom On-Net Service under this tariff and on the Company's website at www.verizonbusiness.com.

For new customers who disconnect Companion Local Service and plan service under this tariff, the Companion Interstate Service under F.C.C. No. 6 and plan service under this tariff will terminate. Customers will then be automatically subscribed to MCI WorldCom On-Net Service on the Company's website at www.verizonbusiness.com for interstate long distance and MCI WorldCom On-Net Service under this tariff for Intrastate IntraLATA service only.

Other Conditions:

Charges under this plan will not be calculated in satisfaction of any usage volume requirement.

The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Customers subscribing to this plan may not receive the benefits of any discounts or promotions including any term plan discounts.

- D Street Plus Voice Service Calling Plan 1/
 [1/ Beginning January 5, 2004, this service will no longer be available to new subscribers.]
 - 1. Eligibility: To be eligible for this plan, customers:

must subscribe to this plan via a Company-designated Internet site;

must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

must subscribe to the D Street Plus Voice Service Calling Plan as described in the service publication and pricing guide found at www.worldcom.com;

may not receive service under any term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and WorldCom On-Net Voice Services Term Plan;

must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,

may not receive service under a Special Customer Arrangement.

2. <u>Definitions:</u> For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$0.0921 Dedicated \$0.0552

J. Local and Long Distance Service Plus Program/Local and Long Distance Service-Trunk
Solution/Local and Long Distance Service-Line Solution II 1/
[1/ Beginning January 5, 2004, this service will no longer be available to new subscribers.]

Eligibility: To be eligible for this plan, customers:

must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance Service Plus Plan as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com; ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;

must subscribe to service under Special Customer Arrangement SCA Guide Types 1, 2, 3, 4,5, 6, 7, 8, 9, 10, 11, or 12 as described in The Guide.

Definitions:

For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI WorldCom On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as MCI WorldCom On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 or ISDN-PRI basis. The following Monthly recurring charges apply:

Offering	Monthly Recurring Charge (per line, trunk, T-1 or ISDN-PRI)
A	
Pittsburgh/Philadelphia	\$60.50
Rest of State	\$66.00
В	\$65.00
С	\$1,540.00
Benefits:	

Offering A: Upon installation of Companion Interstate Service and Companion

Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible

Interstate Usage and unlimited exchange service usage as described in the Companion

Local Service tariffs or other appropriate governing document.

Offering B and Offering C: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk or Per-Local T-1 that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive unlimited exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

Discounts: 1/

[1/ Effective August 17, 2006, these discounts will no longer be available for new customers.]

These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Intrastate Service.

For Offering A, B and C, the Company will provide a 5, 10 or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for a 10% discount, and 3 years for a 15 discount.

<u>Discounts:</u> These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II pricing plan for intrastate and interstate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's

offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 25% discount. or 2 or more years for up to a 25% discount.

Early Termination:

<u>Termination of Service</u>: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services, Inc., PA PUC No. 3 the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services, Inc., PA PUC No. 3 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services, Inc., PA PUC No. 3, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services, Inc., PA PUC No. 3 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff for intrastate interLATA service only.

Other Conditions:

Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

If Customer receives service under SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and LD Service Plus Program/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II Line based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. Customer expressly acknowledges that any violation of the foregoing restrictions on its use of the service will result in the immediate termination of the service by Verizon Business. Verizon Business will install the Line-based Service from the point of the local

exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

K. Affinity 1 Program 1/

[1/ Beginning January 5, 2004, this service will no longer be available to new subscribers.]

1. <u>Eligibility:</u> To be eligible for this plan, customers:

must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

must subscribe to the Affinity 1 Program as described in the service publication and pricing guide found at www.verizonbusiness.com;

must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,

may not receive service under a Special Customer Arrangement.

2. <u>Definitions:</u> For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

3. <u>Usage Charges:</u>

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$0.090

L. Affinity 2 Program 1/

[1/ Beginning January 5, 2004, this service will no longer be available to new subscribers.]

1. Eligibility: To be eligible for this plan, customers:

must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

must subscribe to the Affinity 2 Program as described in the service publication and pricing guide found at www.worldcom.com;

must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and, may not receive service under a Special Customer Arrangement.

2. Definitions: For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

3. <u>Usage Charges:</u>

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$0.090

M. <u>Local and Long Distance-Line Solution Service</u> 1/ [1] Beginning January 5, 2004, this service will no longer be available to new

subscribers.1

Eligibility: To be eligible for this plan, customers:

must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance-Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com; ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;

must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

Definitions:

For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI WorldCom On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as MCI WorldCom On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service.

Offering Monthly Recurring Charge (unlimited)

Unlimited \$60.00

Discounts: 1/

[1/ Effective August 17, 2006, these discounts will no longer be available for new customers.]

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

Customers committing to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, or 3 years for a 15 percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts.

<u>Discounts</u>: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Line Solution Service pricing plan for intrastate and interstate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

<u>Termination of Service:</u> The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services, LLC, PA PUC No. 3, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services, LLC, PA PUC No. 3 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services, LLC, PA PUC No. 3, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services, LLC, PA PUC No. 3 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff for intrastate interLATA service only.

Other Conditions:

Services under this plan, including Interstate Inbound Service and Interstate Card Service may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance-Line Solution Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. Customer expressly acknowledges that any violation of the foregoing restrictions on its use of the service will result in the immediate termination of the service by Verizon Business. Verizon Business will install the Line-based Service from the point of the

exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

4.4.3 Intelenet

A. <u>Description</u>

Intelenet offers a full service voice product for single or multi-location customers using switched or dedicated, and calling card origination and switched or dedicated toll-free termination. The Intelenet package includes a single flat rate for both peak and off-peak dedicated and switched usage and offers discounts for customers willing to sign a term commitment of month to month, twelve (12) or twenty-four (24) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

The minimum monthly commitment will be based on net charges for service (after discounts have been applied) and must be reached by the fourth invoice period and monthly thereafter. Multiple services and/or multiple locations using Intelenet can contribute to the overall monthly commitment; however, the customer must allocate the minimum by service and location. All inbound and outbound domestic and international, calling card, intrastate service and internet access charges, including local services (if applicable) contribute to determining the monthly minimum usage with the exception of enhanced fax, conference calling and non-recurring charges.

If a customer's monthly service usage charges for any month in the term are less than the monthly commitment agreed upon, the customer shall pay the company the difference between the monthly usage charges and the monthly commitment in addition to charges for service.

B. <u>Service Arrangement</u>

1. <u>Intelenet Service Arrangement</u>

When the customer has completed the term commitment, service will automatically be renewed for additional term(s) of the agreement unless the Company has received the customer's written notice to terminate the service on not less than sixty (60) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the term in any manner other than stated will be liable for a service termination charge of an amount equal to the greater of the following, unless customer converts to another Company service with equal or greater term and minimum usage commitment:

- (a) If the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to the monthly billing commitment times the number of months remaining in Term through the expiration of the first year. If applicable, twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of remaining months in the Term beyond the first year) will also be included.
- (b) If the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of months remaining in the Term).

In addition, the customer will be required to repay any promotional credits that were applied, and any charges reimbursed or waived.

Upon execution of the Intelenet Service Agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of customer's desire to cancel the Service Agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by the Company in the provision of telecommunications service hereunder are demonstrated by customer to affect adversely and

materially customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless customer has reported trouble on an ANI or circuit-specific basis to (and received corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of customer's written notice of termination has elapsed during which the Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and customer's sole remedy shall be termination of the affected service as described.

Customer's Intelenet Service Agreement is subject to the general terms, and conditions and rates of this Tariff and/or Service or Credit Application forms executed in connection with the services provided herein.

2. Intelenet Association

The Intelenet Association program is a benefit package offered in conjunction with Intelenet, which allows the individual users who are members or employees of the participating organization to receive additional product discounts off of domestic interstate usage. Members who elect to participate in the Intelenet Association will receive Intelenet products and Calling card service.

To qualify for Intelenet association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non profit organization; or, (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following criteria within six (6) months of undertaking to qualify and thereafter maintain, and enters into a written agreement with the Company for marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have sole right to collect, enforce collection and settle such sums. The Intelenet member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services. All other conditions of Intelenet will apply to Intelenet Association.

C. Rate Periods

Peak

All calls that occur between 7:00 A.M. through 7:00 P.M. Monday through Friday, except on Company recognized holidays.

Off Peak

All calls that occur between 7:01 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

D. Billing Increments

Intelenet is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment with the exception of calling card which is billed in sixty (60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.

E. InteleNet Per Minute Rate Schedule

Switched ServicesBase RatesDedicated Services\$0.0989\$0.0812

F. Discounts Applicable

A ten percent (10%) discount will apply towards intrastate usage.

G. <u>Intelenet Calling Card Service</u>

1. Per Minute Rates applying to all time periods

Per Minute Rate: \$0.2600

Per Call Surcharge:

Per Call Surcharge: \$0.4000

H. Monthly Recurring/Non-Recurring Charges

Intelenet for intrastate use is offered in connection with the Company's interstate Intelenet service. Accordingly, monthly recurring and non-recurring charges are found on the Company's website at www.verizonbusiness.com.

4.4.4 Total Solution Gold Service

A. <u>Description</u>

Total Solution Gold Service is an offering which allows customers to select shared and dedicated outbound and inbound service arrangements, and obtain Term Plan discounts. Total Solution Gold calls are eligible for volume discounts based on total cross-contribution usage from all interstate and intrastate shared and dedicated outbound and inbound usage products (directory assistance and operator assistance are not contributory). Discounted rates apply retroactively, such that once the next dollar threshold is reached, the lower rate applies back to the first minute of usage for that billing period. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the volume discount cross-contribution calculation.

The Outbound Calling Service arrangement is a long distance switched access service, which is available on either a shared or dedicated basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section E-4.3.2.

The Inbound Calling Service arrangement is a toll free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by a end user dialing a 10 digit telephone number (e.g., 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section E- 4.4.5.D.3.

B. <u>Service Arrangement</u>

Term Plans

Total Solution Gold Service is available on a month to month basis (only available to Customers having the service prior to July 22, 1996) or at discounted 1 or 2 year Term Plan rates. Term Plans are subject to a minimum monthly usage level of \$500 (\$250 minimum for Customers having the service prior to October 15, 1995) for shared access or \$2,500 (\$1,000 minimum fee for Customers having the service prior to October 15. 1995) for dedicated access after 90 days of initial service. Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. Term Plan threshold calculations will include usage charges from all intrastate and interstate switched outbound and inbound usage products (directory assistance and operator assistance are not contributory). Charges such as taxes, late payment fees and other service non-recurring and monthly recurring charges will not be included in the Term Plan usage threshold calculation. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the monthly minimum service usage charge times the number of months remaining in the term.

A Customer may terminate their Term Plan without liability under the following conditions:

- (a) The customer requests, and remains on, a new Term Plan for a term equal to or greater than the time remaining on their current Company Term Plan.
- (b) The Customer provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

C. Rate Periods

Peak and Off-Peak rate periods are as follows:

Non-Holiday		To But Not	
Rate Periods	<u>From</u>	Including	<u>Days</u>
Peak	8:00 a.m.	5:00 p.m.	Mon-Fri
Off-Peak	5:00 p.m.	8:00 a.m.	Mon-Fri
	8:00 a.m.	8:00 a.m.	Sat-Sun
	8:00 a.m.	8:00 a.m.	Holidays

<u>Holidays</u>: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

D. Usage Charges

1. Outbound Calling Service

(a) <u>IntraLATA Usage</u>

(1) Shared - Per Minute Peak Rates

Usage <u>Per Month</u>	Month to Month	1 Year	2 Year
\$0-\$249	\$0.1000	\$0.0950	\$0.0900
\$250-\$999	\$0.0950	\$0.0900	\$0.0850
\$1,000-\$2,499	\$0.0950	\$0.0900	\$0.0800

\$2,500-\$4,999	\$0.0900	\$0.0800	\$0.0750
\$5,000-\$9,999	\$0.0850	\$0.0750	\$0.0700
\$10,000-\$19,999	\$0.0850	\$0.0750	\$0.0700
\$20,000 +	\$0.0850	\$0.0750	\$0.0700

Off-Peak Shared Discount: 10%

(2) <u>Dedicated - Per Minute Rates</u>

Usage <u>Per Month</u>	Month to Month	1 Year	2 Year
\$0-\$249	\$0.1000	\$0.0950	\$0.0900
\$250-\$999	\$0.0950	\$0.0900	\$0.0850
\$1,000-\$2,499	\$0.0950	\$0.0900	\$0.0800
\$2,500-\$4,999	\$0.0900	\$0.0800	\$0.0750
\$5,000-\$9,999	\$0.0850	\$0.0750	\$0.0700
\$10,000-\$19,999	\$0.0850	\$0.0750	\$0.0700
\$20,000 +	\$0.0850	\$0.0750	\$0.0700

1. <u>Outbound Calling Service</u>

(b) <u>InterLATA Usage</u>

(1) Shared - Per Minute Rates

Usage <u>Per Month</u>	Month to Month	1 Year	2 Year
\$0-\$249 \$250-\$999 \$1,000-\$2,499 \$2,500-\$4,999 \$5,000-\$9,999 \$10,000-\$19,999 \$20,000 +	\$0.1300 \$0.1300 \$0.1300 \$0.1300 \$0.1300 \$0.1300 \$0.1300	\$0.1200 \$0.1200 \$0.1200 \$0.1200 \$0.1200 \$0.1200 \$0.1200	\$0.1150 \$0.1150 \$0.1150 \$0.1150 \$0.1150 \$0.1150

(2) Dedicated - Per Minute Rates

Usage <u>Per Month</u>	Month to Month	1 Year	2 Year
\$0-\$249	\$0.1000	\$0.0950	\$0.0900
\$250-\$999	\$0.1000	\$0.0950	\$0.0900
\$1,000-\$2,499	\$0.1000	\$0.0950	\$0.0900
\$2,500-\$4,999	\$0.1000	\$0.0950	\$0.0900
\$5,000-\$9,999	\$0.1000	\$0.0950	\$0.0900
\$10,000-\$19,999	\$0.1000	\$0.0950	\$0.0900
\$20,000 +	\$0.1000	\$0.0950	\$0.0900

2. <u>Inbound Calling Service</u>

(a) Shared Toll Free Service - Per Minute Rates

Usage <u>Per Month</u>	Month to Month	1 Year	2 Year
\$0-\$249	\$0.1567	\$0.1343	\$0.1287

\$250-\$999	\$0.1567	\$0.1343	\$0.1287
\$1,000-\$2,499	\$0.1567	\$0.1343	\$0.1287
\$2,500-\$4,999	\$0.1567	\$0.1343	\$0.1287
\$5,000-\$9,999	\$0.1567	\$0.1343	\$0.1287
\$10,000-\$19,999	\$0.1567	\$0.1343	\$0.1287
\$20,000 +	\$0.1567	\$0.1343	\$0.1287

(b) <u>Dedicated Toll Free Service - Per Minute Rates</u>

Usage <u>Per Month</u>	Month to Month	<u>1 Year</u>	2 Year
\$0-\$249	\$0.1231	\$0.1063	\$0.1007
\$250-\$999	\$0.1231	\$0.1063	\$0.1007
\$1,000-\$2,499	\$0.1231	\$0.1063	\$0.1007
\$2,500-\$4,999	\$0.1231	\$0.1063	\$0.1007
\$5,000-\$9,999	\$0.1231	\$0.1063	\$0.1007
\$10,000-\$19,999	\$0.1231	\$0.1063	\$0.1007
\$20,000 +	\$0.1231	\$0.1063	\$0.1007

3. <u>Toll Free Service Number Charge</u>

	Monthly <u>Recurring</u>	Non- <u>Recurring</u>
Shared charge per Toll Free Service number	\$ 10.00	\$ 15.00
Dedicated charge per routing arrangement	\$ 40.00	\$ 50.00

4.4.5 <u>Total Solution Series 100 Service</u>

A. Description

Total Solution Series 100 Service is an offering that allows Customers to select a commitment level and shared and dedicated outbound and inbound service arrangements, obtain term plan discounts, and receive Peak and Off-Peak pricing (Off-Peak pricing only applies to intraLATA outbound service where available). Total Solution Series 100 calls are flat rated, with discounts off the base rates available according to the commitment level and term plan selected by the Customer.

The Outbound Calling Service arrangement is a long distance switch-based service, which is available on either a shared or dedicated access basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section E-4.3.2.

The Inbound Calling Service arrangement is a toll free switched access service that permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by an end user dialing a 10 digit telephone number (e.g., 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section E-4.4.5.D.3).

B. <u>Service Arrangement</u>

1. Commitment Levels and Term Plans

Total Solution Series 100 Service is available on a month to month basis or on an optional 1 or 2 year Term Plan. Discounts off the base rates are available to the Customer according to the commitment level and Term Plan selected by the Customer.

Total Solution Series 100 Service is subject to a minimum monthly usage commitment (after the third full month following the initial installation of service for new Customers) based on the Customer's selected commitment level. The commitment level is calculated from the monthly total of usage generated from the following Company products: shared and dedicated domestic interstate and intrastate outbound and inbound service, international outbound, intraLATA, local service, and calling card. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the total usage amount calculation, as well as usage charges from Directory Assistance, Operator Service, voice mail and conference calling.

Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

A Customer may terminate their Term Plan without liability under the following conditions:

- (a) The Customer requests, and remains on, a new Term Plan for a term and commitment level equal to or greater than their current Company Term Plan and commitment level.
- (b) A new Customer (who was not receiving services throught the Company prior to execution of the Term Plan) provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

C. Rate Periods

Peak and Off-Peak rate periods are as follows:

Non-Holiday		To But Not	
Rate Periods	<u>From</u>	<u>Including</u>	<u>Days</u>
Peak	8:00 a.m.	5:00 p.m.	Mon-Fri
Off-Peak	5:00 p.m.	8:00 a.m.	Mon-Fri
	8:00 a.m.	8:00 a.m.	Sat-Sun
	8:00 a.m.	8:00 a.m.	Holidays

<u>Holidays</u>: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

D. <u>Usage Charges</u>

Outbound Calling Service

	(a)	IntraLATA Usage	Base Rate Per Minute
		Shared Dedicated	\$ 0.1000 \$ 0.1000
		Off-Peak Discount	10%
	(b)	InterLATA Usage	
		Shared Dedicated	\$ 0.1427 \$ 0.1119
2.	Inbound	Calling Service	
		Shared Dedicated	\$ 0.1539 \$ 0.1231

E. Discounts

The following discounts on per minute base rates for qualifying usage are based on the monthly commitment level and Term Plan selected by the Customer. Customers committing to Term Plans will receive an additional discount off the applicable Commitment Level discounted rate for qualifying interstate usage. To qualify for Term Plan Discounts, shared access Customers must select a minimum commitment level of at least \$250.00 per month, and dedicated access Customers must select a minimum commitment level of at least \$1,000.00 per month.

1. Shared Outbound IntraLATA Discount

Monthly	Month	<u>Term F</u>	<u>Plan</u>
Commitment	to		
<u>Level</u>	<u>Month</u>	<u>1 Year</u>	2 Year
\$ 0	0.00%	N/A	N/A
\$ 250	3.00%	7.85%	12.70%
\$ 500	6.00%	10.70%	15.40%
\$ 1,000	9.00%	13.55%	18.10%
\$ 2,500	12.00%	16.40%	20.80%
\$ 5,000	15.00%	19.25%	23.50%
\$ 10,000	18.00%	22.10%	26.20%
\$ 15,000	21.00%	24.95%	28.90%

2. Dedicated Outbound IntraLATA Discount

Monthly	Month	<u>Terr</u>	n Plan
Commitment <u>Level</u>	to <u>Month</u>	1 Year	2 Year
\$ 0	0.00%	N/A	N/A
\$ 250	3.00%	N/A	N/A
\$ 500	6.00%	N/A	N/A
\$ 1,000	9.00%	13.55%	18.10%
\$ 2,500	12.00%	16.40%	20.80%
\$ 5,000	15.00%	19.25%	23.50%
\$ 10,000	18.00%	22.10%	26.20%
\$ 15,000	21.00%	24.95%	28.90%

3. Shared Outbound InterLATA Discount

Monthly	Month	<u>Ter</u>	m Plan
Commitment	to		
<u>Level</u>	<u>Month</u>	<u>1 Year</u>	2 Year
\$ 0	0.00%	N/A	N/A
\$ 250	0.00%	5.00%	10.00%
\$ 500	0.00%	5.00%	10.00%
\$ 1,000	0.00%	5.00%	10.00%
\$ 2,500	0.00%	5.00%	10.00%
\$ 5,000	0.00%	5.00%	10.00%
\$ 10,000	0.00%	5.00%	10.00%
\$ 15,000	0.00%	5.00%	10.00%

4. **Dedicated Outbound InterLATA Discount**

Monthly	Month	<u>Terr</u>	<u>n Plan</u>
Commitment	to		
Level	<u>Month</u>	<u>1 Year</u>	2 Year
\$ 0	0.00%	N/A	N/A
\$ 250	0.00%	N/A	N/A
\$ 500	0.00%	N/A	N/A
\$ 1,000	0.00%	5.00%	10.00%
\$ 2,500	0.00%	5.00%	10.00%
\$ 5,000	0.00%	5.00%	10.00%
\$ 10,000	0.00%	5.00%	10.00%
\$ 15,000	0.00%	5.00%	10.00%

5. **Shared Inbound Discount**

Monthly	Month	<u>Term Plan</u>	
Commitment <u>Level</u>	to <u>Month</u>	1 Year	2 Year
\$ 0	0.00%	N/A	N/A
\$ 250	0.00%	11.91%	16.55%
\$ 500	0.00%	11.91%	16.55%
\$ 1,000	0.00%	11.91%	16.55%
\$ 2,500	0.00%	11.91%	16.55%
\$ 5,000	0 00%	11.91%	16.55%
\$ 10,000	0.00%	11.91%	16.55%
\$ 15,000	0.00%	11.91%	16.55%

<u>Dedicated Inbound Discount</u> 6.

Monthly	Month	<u>Terr</u>	n Plan
Commitment <u>Level</u>	to <u>Month</u>	1 Year	2 Year
\$ 0	0.00%	N/A	N/A
\$ 250	0.00%	N/A	N/A
\$ 500	0.00%	N/A	N/A
\$ 1,000	0.00%	13.64%	18.18%
\$ 2,500	0.00%	13.64%	18.18%
\$ 5,000	0.00%	13.64%	18.18%
\$ 10,000	0.00%	13.64%	18.18%
\$ 15,000	0.00%	13.64%	18.18%

A. <u>Description</u>

MFS Inteleplan is a communications service that is available for use by residential customers twenty-four (24) hours a day. MFS Inteleplan is offered in exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company (LEC) to the Company's MFS Inteleplan, such that "1+ the 10-digit number" calls are automatically routed to the Company's network. Customers may originate MFS Inteleplan from locations served by the Company, and may terminate in all locations within the Commonwealth of Pennsylvania.

MFS Inteleplan is a flat-rated calling plan that is non-distance sensitive for direct-dialed long distance calling. Charges are based on the time period (Peak/Off-peak) when the call is placed. Peak and Off-peak time periods are defined in Section E-4.4.6.B, following. Calls are billed in one-minute increments, with an initial billing period of one minute. A monthly recurring surcharge will apply to Customer accounts with a usage (including Directory Assistance) of less than \$25.00. Customer accounts with usage in excess of \$500.00 per month will be assessed a surcharge, as specified in Section E-4.4.6.C.2, following. The entire month's charges will be recalculated at the new rate level.

Directory Assistance and Operator Services are available to MFS Inteleplan subscribers subject to the provisions of Sections E-4.3.1 and E-4.3.2 of this tariff.

B. Rate Periods

Peak and Off-Peak rate periods are as follows:

Non-Holiday		To But Not	
Rate Periods	<u>From</u>	Including	<u>Days</u>
Peak	7:00 a.m.	7:00 p.m.	Mon-Fri
Off-Peak	7:00 p.m.	7:00 a.m.	Mon-Fri
	All Hours		Sat-Sun
	All Hours		Holidays

<u>Holidays</u>: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

C. Usage Charges

1. Per Minute Rates

<u>Peak</u>	<u>Off-Peak</u>
\$ 0.2700	\$ 0.1800

2. Surcharge

Per Minute \$ 0.0200

D. Monthly Recurring \$3.00/Per Account

4.4.7 RESERVED FOR FUTURE USE

4.4.8 Bottom Line Business II

A) <u>Description</u>

Bottom Line Business II offers Customers a flat rate schedule that will apply to both outbound and inbound intrastate calls. Customer's must sign a Term Agreement of one (1) year and meet a monthly minimum commitment of \$50.00 for Customers of only one service (i.e. only outbound) or \$100.00 per month if the Customer has both outbound and inbound services. Calling Card usage will not contribute to the monthly minimum commitment and Association discounts will not apply. Calls will be billed in thirty (30) second initial increments and rounded to the next higher six (6) second increment.

The Term shall be extended automatically for an additional term of one (1) year, unless the Company receives the Customer's written notice to terminate this Agreement on not less than thirty (30) days prior to the then existing Term expiration date. Customers who terminate service prior to the end of the term in any manner will be liable for a termination charge of an amount equal to the monthly minimum billing commitment times the number of months remaining in the Customer's Term, unless the Customer converts to another Company service with equal or greater term and minimum usage commitment.

B) Rates

Outbound \$0.1259 Inbound \$0.1259

Monthly Charge Per Toll-Free No. \$4.00

4.4.9 MCI WorldCom Business Solutions

MCI WORLDCOM Business Solutions is a switched, outbound, customized telecommunications service that may include an inbound service option. Outbound service may originate via switched WATS/Business Line Access and calling card access; inbound service, if elected, may terminate via switched WATS/Business Line Access. Unless otherwise specified, all calls are subject to an 30 second initial period and rounding to the next 6 second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Toll Free Service. This service is being offered to Pennsylvania customers that may have a requirement to make intrastate calls. Intrastate services is provided in conjunction with Interstate Business Solutions service and is available only to customers subscribing to interstate Business Solutions service provided in MCI WorldCom's Interstate Tariff.

4.4.9.1 Definitions

The following definitions will apply for all usage rates.

"Switched": A switched connection between a customer's premises and an MCI WorldCom POP which is not provided by MCI WorldCom or an MCI Worldcom affiliate.

"Card": Call origination using a Calling Card.

4.4.9.2 Usage Rates

4.4.9.2.1 Outbound/Inbound Rates: The following per-minute rate will apply: \$0.1000

4.4.9.2.2 Calling Card: Card Access may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in section E-4.4.9.2.1 will apply. A \$0.50 per-call surcharge will also apply.

- 4.4.9.3 Operator Assisted Calling: The charges found in section E-4.3.2 apply to outbound Operator Assisted calls (excluding collect calls and calls which are billed by a third party) made by customers using switched (including card access) access.
- 4.4.9.4 <u>Directory Assistance</u>: an undiscountable charge per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth in Section E-4.3.1.

4.4.10 Agency Program A

Customers who subscribe to service through an agent of the Company with whom prior arrangements have been made will be charged the rates specified in Section E-4.6.D.

A. Description

Agency Program A offers 1+, dedicated outbound, inbound, and calling card service during all time of day rate periods. Customers must commit to a one-year term of service with a monthly minimum volume requirement (MVR) of either \$100 or \$1000. Customers who sign up with a \$1000 monthly minimum volume requirement must have at least one dedicated line used to access this service.

B. <u>Term Plans</u>

Term plan customers are also subject to the following provisions:

<u>Underutilization</u>: For each monthly period of a customer's term of service in which a customer's Agency Program A usage charges (including intrastate usage, but not including any other applicable charges imposed by the Company or a third party) fail to equal or exceed the applicable monthly minimum volume requirement, the customer will be billed and required to pay an amount equal to the difference between the customer's actual usage and the applicable monthly minimum.

<u>Termination with Liability</u>: If a customer terminates service prior to the expiration of the customer's term of service under this plan, the customer will be billed and required to pay an amount equal to the applicable monthly minimum for each monthly remaining in the customer's term of service at the time of actual termination.

These charges will apply in addition to all incurred usage charges.

C. Billing Increments

1+, dedicated outbound, and inbound calls will be subject to an 18-second minimum duration. Calls that are more than 18 seconds will be billed in 6-second increments. Calling card calls will be subject to a 18-second minimum call duration, and calls that are more than 18 seconds will be billed in 6-second increments. If the computed charge for a call includes a fraction of a cent, the charge will be rounded to the nearest whole cent.

D. Rates:

1+, Dedicated Outbound and Inbound Service: Customers will be charged the following per minute rates for 1+, dedicated outbound, and inbound intrastate/intralata calls.

SwitchedDedicatedOutbound/Inbound\$0.0888\$0.0532

<u>Calling Card</u>: Customers will be charged \$0.0888 per minute for calling card calls. A per call surcharge of \$0.75 will apply to all calls.

4.4.11 D Street Voice Service Calling Plan 1/

[1/ Beginning November 1, 2002, this service will no longer be available to new subscribers.]

<u>Eligibility:</u> To be eligible for this plan, customers:

must subscribe to this plan via a company-designated Internet site;

must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

must subscribe to the D Street Voice Service Calling Plan as described in the service publication and pricing guide found at www.verizonbusiness.com;

may not receive service under any other term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and WorldCom On-Net Voice Services Term Plan;

must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,

may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Eligible Interstate Usage: WorldCom On Net Voice Services Outbound Service usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S Virgin Islands, Guam, and CNMI WorldCom On Net Voice Services Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S Virgin Islands, Guam, and CNMI and terminates in the U.S. Mainland and Hawaii.

Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$0.076 Dedicated \$0.046

4.4.11.2 <u>Definitions</u>: For purposes of this plan, the following definitions apply:

<u>Eligible Intrastate Service:</u> is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Eligible Interstate Usage: WorldCom On Net Voice Services Outbound Service usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S Virgin Islands, Guam, and CNMI WorldCom On Net Voice Services Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S Virgin Islands, Guam, and CNMI and terminates in the U.S. Mainland and Hawaii.

4.4.11.3 Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$0.076 Dedicated \$0.046

6.2 EasyAnswer Services^{1/}

[1/Effective June 1, 1995, EasyAnswer Services will be available only for Association Services.]

A. <u>Description</u>

This service offering allows the customer to choose a unified service using shared, dedicated and Calling Card origination and shared or dedicated 800 (in WATS) termination. The EasyAnswer package includes the availability of outbound, inbound (800) with peak and off peak rates and calling card services, and offers a discount on outbound and 800 service for customers willing to sign a term commitment and/or willing to commit to a specific dollar volume of monthly minimum usage. The EasyAnswer Services consist of three options: Option I -requires no monthly minimum billing commitment; Option II - requires a minimum of \$1,000 per monthly billing commitment or the customer is charged the difference; and, Option III - requires a minimum of \$5,000 per month billing commitment or the customer is charged the difference. EasyAnswer customers may not subscribe to the Company's Ultimate Call Manager billing program, but can subscribe to the Advanced Call Manager Bill Program as provided in Section 6.5.2.A on the Company's website at www.verizonbusiness.com. Calls may be originated and/or terminated via Company shared facilities and/or via dedicated facilities. Outbound calls may be terminated to any point within the United States. Intrastate service is offered in conjunction with interstate service as filed on the Company's website at www.verizonbusiness.com.

B. Service Arrangements

- 1. EasyAnswer Service This service option is a combination of services including shared, dedicated and calling card for either outbound and/or inbound. A discount is offered on outbound and toll-free service for customers willing to sign a term commitment and/or to commit to a specific dollar volume of minimum monthly usage. Multiple services and/or multiple locations using EasyAnswer's services can contribute to the overall monthly minimum commitment which is applied across the account. Domestic Toll-Free, Domestic and International outbound calls contribute to determining monthly minimum usage. Easy Calling Card Option A, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage. Customers must reach the minimum monthly usage requirement associated with their selected EasyAnswer Option by the fourth invoice period and monthly thereafter. Domestic outbound and toll-free calls are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment.
- Easy Calling Card Option A Service This service option is an outward shared access arrangement which allows a customer to originate calls through use of a company calling card via an 800 Universal Access Number. Calls are billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter. Optional features as described in Section E-6.1.1.C.4 on the Company's website at www.verizonbusiness.com are also available to EasyAnswer customers subscribing to this option at stated charges.
- 3. <u>EasyAnswer Term Plan</u> EasyAnswer Services as described in No. 1 above are available to customers through a term plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty six (36) months. Customers who elect the Term Plan option will receive a discount off their selected Option's domestic interstate, and intrastate outbound and 800 rates. The Company's interstate rates are provided on the Company's website at www.verizonbusiness.com. This discount will apply to EasyAnswer's peak interstate rates and all time periods for intrastate rates. Customers who elect the EasyAnswer Term Plan are subject to the following:
 - (a) Customers must indicate what EasyAnswer service or services are to be included in the term plan. The discounts provided under this option become effective with the first full month's usage.
 - (b) Option 2 Customers are required to meet a minimum annual usage commitment of \$12,000 (Customer's \$1,000 monthly minimum multiplied by twelve (12) months). Option 3 Customers are required to meet a minimum annual usage commitment of \$60,000 (Customer's \$5,000 monthly minimum multiplied by twelve (12) months). At the end of each successive twelve (12) month period following the date service becomes effective, Option 2 and Option 3 Customers will be

required to pay the shortfall, if any, between their actual usage during that twelve (12) month period and the minimum annual usage commitment applicable to the option selected by the Customer. As used herein, "usage" consists of the amount of all domestic and international usage of all EasyAnswer Services (excluding EasyAnswer Association) measured in dollars.

- Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (d) following, will be liable for a cancellation penalty equal to the number of months remaining in the term then in effect multiplied by: (1) for Option 1 Customers, \$200 per month for switched services (per service type), or \$500 per month for dedicated services (per service type); (2) for Option 2 Customers, \$1,000 per month for switched or dedicated services (per service type); or (3) for Option 3 Customers, \$5,000 per month for switched or dedicated services (per service type). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company Service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
- (d) All customer requests to commence or terminate a EasyAnswer Term Plan must be made in writing, either by certified or registered mail (received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the EasyAnswer Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.
- (e) Easy Calling Card Option A, Directory Assistance and Operator Services usage is excluded from the EasyAnswer Term Plan Discount.
- 4. <u>EasyAnswer Association</u> The EasyAnswer Association program is a benefit package which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the EasyAnswer Association program will receive EasyAnswer products and Easy Calling Card Option A Service.

To qualify for EasyAnswer Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non profit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The EasyAnswer Association member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company's service under this program.

Unless otherwise specified in this tariff, member's usage of the Company's service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services. Association discounts for EasyAnswer are following in Section E.

- C. Usage Charges
- 1. Per Minute Intrastate Base Rates All Options

Charad	Milage Bands		Peak/Off-Peak
Shared: Outbound Inbound		All All	\$.1641 \$.1768
Dedicated: Outbound Inbound		All All	\$.1262 \$.1389
Calling Card*		All	\$.2800

^{*}A Per Call Surcharge of \$0.65 applies to each call.

2. Rate Periods

Peak Rates apply weekdays between 7:00 a.m. to but not including 7:00 p.m. Off-Peak Rates apply to all other times and on holidays.

3. <u>Monthly Recurring Charges</u>

Monthly Recurring Charges apply as described in EasyAnswer's interstate service on the Company's website at www.verizonbusiness.com.

4. Non-Recurring Charges

Non-Recurring Charges apply as described in EasyAnswer's interstate service on the Company's website at www.verizonbusiness.com.

D. <u>EasyAnswer Term Plan</u>

EasyAnswer Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty six (36) months. Customers who elect the Term Plan option will receive a discount off their selected Option's domestic interstate and intrastate outbound and 800 rates. The Company's interstate rates are provided on the Company's website at www.verizonbusiness.com, as filed with the Federal Communications Commission. This discount will apply to EasyAnswer's peak interstate rates and all time periods for intrastate rates. This plan does not apply to Easy Calling Card Option A usage. Customers who elect this plan are subject to the conditions described above.

1. EasyAnswer Term Plan Discounts

<u>Term</u>	<u>Discount</u>	Outbound Switched	800 Discount <u>Dedicated</u>
12 Months	\$.0050	\$.0050	\$.0150
24 Months	\$.0100	\$.0100	\$.2000
36 Months	\$.0100	\$.0100	\$.2000

E. <u>EasyAnswer Association</u>

EasyAnswer Association members will receive a 5% discount on interstate and intrastate usage, peak and off-peak time periods for monthly and one (1) year term plan customers. Association members who sign up for a two (2) year term plan will receive the same discounts as non-Association customers. Easy Calling Card Option A is not eligible for Association discounts.

6.3 <u>Performance 2000 Services</u>

A. Description

This service offering allows the customer to select outward, inward and/or travel service arrangements as provided below and to obtain Performance 2000 Term Plan discounts. The Performance 2000 Services consist of three levels: Level I - no per invoice billing commitment; Level II - \$1,500 per invoice billing commitment or the Customer is charged the difference; and Level III - \$4,500 per invoice billing commitment or the Customer is charged the difference. The Level I service is limited to the One Plus, Toll-Free and Calling Card service arrangements. Calls may be originated and/or terminated via Company shared facilities and/or via dedicated facilities connected to Company locations listed in Section E-5.1.5.B. Outbound calls may be terminated to any point within the United States. Inbound calls may originate from any point within the contiguous United States and Canada. Performance 2000 customers may not subscribe to the Company's Ultimate Call Manager Billing Program, but can subscribe to the Advanced Call Manager Billing Program. The Customer may not participate in a Fixed Period discount plan.

B. Service Arrangements

1. Performance 2000 One Plus

This service option is an outward calling shared access service arrangement available to customers who presubscribe to the Company's service. Usage rates are time-of-day sensitive. Calls are billed in six second increments.

2. Performance 2000 800

This service option is an inward calling termination arrangement available via shared and dedicated access facilities. Usage rates are time-of-day sensitive. Calls are billed in six second increments. A minimum average time requirement (MATR) of thirty seconds per call applies during a billing period. Optional features as described in section E-5.5.1.H are available to subscribers at stated charges. 800 Service number charges apply as described in section E-5.5.1.C. 800 WATS Service (dedicated) arrangements are subject to installation and other service charges as described in sections E-5.5.1.F and E-5.5.1.G.

3. Performance 2000 Calling Card

This service option is an outward calling shared access arrangement which allows a customer to originate calls through use of a Company calling card via an 800 Universal Access Number. Usage rates are time-of-day sensitive. Calls are billed in one minute increments. Optional features as described in section E-5.2.9.C are also available to Performance 2000 customers subscribing to this option at stated charges.

Performance 2000 WATS

This service option is an outward calling dedicated access arrangement subject to installation and other service charges as described in section E-5.1.5.E. Usage rates are time-of-day and distance sensitive. Calls are billed in six second increments. A minimum average time requirement (MATR) of thirty seconds per call applies during a billing period.

C. Per Minute Domestic Rates:

	Milage Bands	<u>Peak</u>	Off-Peak
Level I:			
One Plus	All	\$.2313	\$.1939
Toll-Free:			
Shared	All	\$.2721	\$.2034
Calling Card*	All	\$.2800	\$.2800
Level II:			
One Plus	All	\$.2275	\$.1939
Toll-Free:			
Shared	All	\$.2700	\$.1906
Calling Card*	All	\$.2800	\$.2800

Level III:			
One Plus	All	\$.2033	\$.1733
Toll-Free:			
Shared	All	\$.2275	\$.1939
Dedicated	All	\$.2646	\$.2034
Calling Card*	All	\$.2800	\$.2800
WATS	All	\$.1320	\$.1188

^{*}A Per Call Surcharge of \$0.25 applies to each call.

D. Rate Periods

Peak rates apply weekdays between 7:00 a.m. to but not including 7:00 p.m. Off-peak rates apply to all other times and on holidays.

6.4 Performance 4000 Services^{1/}

[½Effective June 1, 1995, Performance 4000 Service will no longer be offered to new customers.]

A. Description

Performance 4000 Service offers a unified service for single or multi-location customers using both switched and dedicated inbound and outbound service, a calling card and international service. Performance 4000 has been designed especially for the larger customer billing over \$7,500 a month, with the availability of peak and off-peak rates, calling card services and offering a discount for customers willing to sign a term commitment of either twelve (12), twenty-four (24) or thirty-six (36) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage. There are five (5) levels of Performance 4000 which are described below.

- Level I Requires a monthly minimum billing commitment of \$7,500; if the minimum is not reached the customer is charged the difference.
- Level II Requires a monthly minimum billing commitment of \$15,000; if the minimum is not reached the customer is charged the difference.
- Level III Requires a monthly minimum billing commitment of \$25,000; if the minimum is not reached the customer is charged the difference.
- Level IV Requires a monthly minimum billing commitment of \$50,000; if the minimum is not reached the customer is charged the difference.
- Level V Requires a monthly minimum billing commitment of \$75,000; if the minimum is not reached the customer is charged the difference.

Multiple services and/or multiple locations using Performance 4000's services can contribute to the overall monthly minimum commitment. Domestic 800, Domestic and International outbound calls contribute to determining monthly minimum usage. Operator Services usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Performance 4000 Level by the fourth invoice period and monthly thereafter.

B. Service Arrangements

1. Performance 4000 Term Plan

Performance 4000 Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who

elect the Term Plan Option will receive a discount off their selected option's domestic rates. Customers who elect the Performance 4000 Term Plan option are subject to the following:

- (a) Customers must indicate what Performance 4000 Level is to be included in the term plan. The rates provided under this option become effective with the first full month's usage.
- (b) Customers who fall below the monthly minimum usage requirement for the plan selected will be billed the difference between actual usage and the monthly minimum required.
- (c) Customers who terminate service prior to the end of the term of commitment will be billed a termination liability consisting of the monthly minimum of the selected plan option multiplied by the number of months remaining in the commitment, due and payable upon termination in a lump sum. This charge will not apply to customers who convert from a Performance 4000 service to another Company service with equal or greater term and minimum usage requirement commitments.
- (d) All customer requests to commence or terminate a Performance 4000 Term Plan must be made in writing to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the Performance Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing of the customer's desire to cancel this agreement without further obligation.
- (e) Performance 4000 Term Plan is not available with Operator Services, Ultimate Call Manager, other Fixed Period Discount Plans or any promotions not associated with this plan.

C. Per Minute Rate Schedules

Performance 4000 Level I and II Customers will receive the following rates:

Switched Per Minute Rates**

	Month to Month	12 Month Term	24/36 Month Term
Outbound	\$.1526	\$.1467	\$.1409
Inbound	\$.1644	\$.1467	\$.1409

2. Dedicated Per Minute Rates**

	Month to	12 Month	24/36 Month
	Month	Term	Term
Outbound	\$.1174	\$.1116	\$.1056
Inbound	\$.1291	\$.1116	\$.1056

^{**} Performance 4000 Levels III, IV and V Customers will receive a 5% discount off the rates listed in (1) and (2) above.

D. Rate Periods

The time of day rate periods for Performance 4000 services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7:00 AM through 7:00 PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

E. Billing Increments

Performance 4000 Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. A minimum average time requirement (MATR) of thirty (30) seconds per call

applies during a billing period for switched outbound and calling card. Performance 4000 Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

F. <u>Calling Card Service</u>

Direct Dial Rate Schedule

(a) Per Minute Rates applying to all time periods and Levels:

Month to Month Rate: \$.2800 1, 2 or 3 Yr Term Plan Rate: \$.2800

(b) Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

(c) Per Call Surcharge

There is a \$0.25 Per Call Surcharge on domestic direct dial calls.

G. Monthly Recurring Charges

Monthly Recurring Charges apply as described on the Company's website at www.verizonbusiness.com.

H. <u>Non-Recurring Charges</u>:

Non-Recurring Charges apply as described on the Company's website at www.verizonbusiness.com.

6.5 MFS Intelenet Calling Card Service

A. Description

MFS Intelenet Calling Card Service is provided to Customers for use when away from their established service location. Access to the service is gained by dialing a Company-designated toll free access number (e.g., 800-NXX-XXXX), plus the Customer's/User's MFS Intelenet Calling Card authorization number and the called telephone number. The service includes a Customer-programmable speed dialing capability for up to eight telephone numbers, and a capability whereby a Customer may establish 2-to-6 digit, verified or unverified accounting codes for use with the MFS Intelenet Calling Card, at no additional charge. The MFS Intelenet Calling Card can also be used to place operator-assisted and directory assistance calls, subject to the application of additional charges.

Beyond these standard features, the MFS Intelenet Calling Card includes the following enhanced features: conference calling, and news and information access. Use of these enhanced features is subject to separate charges. MFS Intelenet Calling Card calls are billed in six second increments, with a one minute minimum.

1. Operator-Assisted Calls

The MFS Intelenet Calling Card can be used to place MFS Intelenet operator-assisted calls. The following surcharges apply per call, in addition to the standard usage charges.

2. Directory Assistance Calls

The MFS Intelenet Calling Card can be used to place calls for Directory Assistance. A flat charge will apply per requested number (Requested Number Charge). At the Customer's option, the Company will automatically place a call to the requested number. For calls completed in this

manner, a Call Completion Charge and the Standard Usage Charges will apply in addition to the Requested Number Charge.

3. Enhanced Features Charges

Enhanced features are available for use as described below. Enhanced feature charges apply in lieu of standard usage charges. Usage charges are billed in six second increments with a one minute minimum.

(a) Conference Calling

Allows a User to establish a conference call by accessing the conference operator. Charges apply per established line and per minute of usage.

(b) Voice Mail Access

Allows a User to access MFS Intelenet Voice Mail and to place return calls without having to hang-up and initiate a new calling card call.

(c) <u>Voice Messaging</u>

Allows the User to leave up to three minute voice recorded message that is stored for future delivery when the called number is busy or no answer.

(d) News and Information

Provides access to news, weather, sports, financial information and other features.

B. Rate Periods

Peak and Off-Peak rate periods are as follows:

Non-Holiday		To But Not	
Rate Periods	<u>From</u>	Including	<u>Days</u>
Peak	7:00 a.m.	7:00 p.m.	Mon-Fri
Off-Peak	7:00 p.m.	7:00 a.m.	Mon-Fri
	All Hours	Sat-Sun	
	All Hours	Holidays	

C. <u>Usage Charges</u>

1. Standard Usage Charges

Per minute of use

Peak Rate	\$0.25
Off-Peak Discount	0%
Per Call Surcharge	\$0.25

2. Operator Assisted Calls

Person-to-Person surcharge	\$3.50
Station-to-Station surcharge	\$0.60

3. Directory Assistance

Requested Number Charge	\$1.40
Call Completion Charge	\$0.60

4. <u>Enhanced Feature Charges</u>

Conference Calling

Per established line \$2.00 Per minute of usage per line \$0.26

Voice Mail Access

per minute of usage \$0.26

Voice Messaging

per call \$1.50

News and Information

per minute of usage \$0.28

6.6 WorldMark Service

A. Description

WorldMark Service offers a unified service for single or multi-location customers using switched, dedicated, and WorldMark calling card origination and switched or dedicated termination. The WorldMark package includes the availability of outbound, inbound products with peak and off peak rates and a non time-of-day sensitive, calling card product, as well as, offering the most comprehensive performance guarantees available. Intrastate service is offered in conjunction with interstate service.

WorldMark Service offers cross-contributory product volume discounts on switched and dedicated, outbound and inbound products based on combined usage of multiple WorldMark Service products, including domestic switched and dedicated, outbound and inbound product usage, calling card and switched and dedicated WorldMark data product usage. Total intrastate, interstate and international usage contributes to discount level. The discount will apply to WorldMark domestic interstate rates only.

WorldMark Service offers an additional discount on switched and dedicated outbound and toll-free products for customers willing to sign a term commitment.

There are four (4) Options of WorldMark available to customers, each of which are described below:**

- Option A Requires no monthly minimum billing commitment for month-to-month customers; \$15,000 monthly minimum billing commitment for term customers.
- Option B Requires a monthly minimum billing commitment of \$25,000.
- Option C Requires a monthly minimum billing commitment of \$50,000.
- Option D Requires a monthly minimum billing commitment of \$75,000.

B. Service Arrangement

1. Term Commitment Liability

WorldMark is available to customers through a term commitment option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect a term commitment will receive an additional discount off their selected option's domestic interstate outbound and 800 rates. (The Company's interstate rates are provided

^{**} If the minimum is not reached for Option A term and Options B through D, the customer will be charged for the difference.

in its F.C.C. Tariff No. 2 as filed with the Federal Communications Commission.) Customers who elect the term commitment are subject to the following:

- (a) Customers must indicate what WorldMark service or services are to be included in the term commitment. The discounts provided under this option become effective with the first full month's usage.
- (b) Upon execution of this agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.
- Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (d) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, 25% of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to 25% of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
- (d) All customer requests to commence or terminate a WorldMark term commitment must be made in writing, either by certified mail (<u>return receipt requested</u>), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the WorldMark term agreement will be automatically renewed for a new term of commitment.
- (e) A customer who cancels their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to other termination charges as noted above.

C. Rate Periods

Peak

All calls that occur between 7 A.M. through 6:59 P.M., Monday through Friday, except on Company-recognized holidays.

Off Peak

All calls that occur between 7 P.M. through 6:59 A.M., Monday through Friday, and all calls between 7 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

D. Billing Increments

Domestic switched and dedicated access, outbound and inbound (800) product calls are billed in eighteen (18) second initial increments and additional increments of six (6) seconds. WorldMark Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges will be rounded to the nearest whole cent.

E. WorldMark Rate Schedules

Per minute intrastate base rates for WorldMark Service are the same for all Options (A-D) and apply as shown below:

1. Switched Per Minute Rates

Peak/Off Peak \$0.1200 \$0.1250

2. <u>Dedicated Per Minute Rates</u>

Switched 800

Switched Outbound

Peak/Off Peak \$0.0850

Dedicated Outbound \$0.0850 Dedicated 800 \$0.0800

F. WorldMark Calling Card Service

1. Direct Dial Rate Schedule

(a) Per Minute rates applying to all time periods:

Per Minute rate: \$0.2500

(b) <u>Billing Increments</u>

Domestic calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.

- (c) Per Call Surcharge
 - (1) Per Call Surcharge:\$0.2500
 - (2) The following rates and surcharge will apply to calls which default to a live operator.

Per Minute rate: \$0.2500 Per Call Surcharge: \$0.5000

2. WorldMark Calling Card Service - Operator Assisted Rate Schedule

(a) Operator Assisted Rate

If a customer chooses to access an operator to place a call, the call will be billed at the per minute rate below:

Per Minute Rate: \$0.5000

(b) Billing Increments

All WorldMark Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.

(c) Per Call Surcharge

The following surcharge will apply in addition to the per minute rates above.

	Per Call Charge
Station-to-Station	\$1.50
Person-to-Person	\$3.00
Basic Surcharge	\$0.50

G. WorldMark Service and Feature Charges

WorldMark service is an interstate service offering with customers having the option of using the service for intrastate calls. Accordingly, a description of the chargeable services and features, including monthly recurring, non-recurring, change and per minute surcharges associated with WorldMark Service can be found on the Company's website at www.verizonbusiness.com.

H. WorldMark Service Guarantees

The following is a list of guarantees for each product offered under this service that will automatically compensate the customer when stated product performance levels are not met.

The customer's right to receive the WorldMark Guarantees as set forth will depend upon the Company's receipt of customer's full payment of each month's invoice. In the event the customer's account becomes past due, the Company reserves the right to void all rights to WorldMark's Service Satisfaction Guarantees and Service Restoration Guarantees as defined herein.

WorldMark 1+ Switched/Dedicated Service

<u>Installation Interval Guarantee</u> - WorldMark customers of switched outbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated outbound service (limited to WorldCom Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

<u>Customer Compensation</u> - For each day the WorldMark switched or dedicated outbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. In addition, customers will receive credit for their installation and first month's access line charges.

<u>Service Satisfaction Guarantee</u> - WorldCom will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

<u>Service Restoration Guarantee</u> - WorldCom guarantees that it will restore outbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

<u>Customer Compensation</u> - If the restoration interval is exceeded, WorldCom will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

2. WorldMark Toll-Free Service

<u>Installation Interval Guarantee</u> - WorldMark customers of switched inbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated inbound service (limited to WorldCom Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

<u>Customer Compensation</u> - For each day the WorldMark switched or dedicated inbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month. In addition, the monthly WorldMark toll-free service fee will be credited and dedicated customers will receive credit for their installation and first month's access line charges.

Additional Number Installation Guarantee - Additional toll-free numbers will be added to existing WorldMark switched or dedicated inbound service within one (1) full business day. This guarantee is not applicable if the additional number requires the installation of additional dedicated access lines or if the FCC-imposed restrictions on the availability of toll-free numbers necessitates a delay beyond WorldCom's control. In addition, WorldCom makes no warranty on our ability to overcome delays caused by competitors when porting existing numbers.

<u>Customer Compensation</u> - For each day the additional number installation interval is exceeded, a credit for each day's usage will be issued for the affected service. In addition, the monthly WorldMark toll-free service fee will be credited for the affected service.

<u>Feature Installation Interval Guarantee</u> - New WorldMark toll-free service feature configurations will be installed in one hundred twenty (120) minutes or less from the time a request is received by our WorldMark Customer Service Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

<u>Feature Reconfiguration Guarantee</u> - Predetermined WorldMark toll-free service feature configurations will be implemented in sixty (60) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

<u>Service Reconfiguration Guarantee</u> - WorldCom guarantees that it will implement any predefined alternative routing schemes for WorldMark toll-free service and/or features in thirty (30) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

<u>Customer Compensation</u> - If the service or feature installation and/or reconfiguration interval is exceeded, the customer will automatically receive a credit equal to one day's average usage charges for WorldMark toll-free service and WorldMark toll-free monthly recurring service and feature charges for the affected service.

<u>Service Satisfaction Guarantee</u> - WorldCom will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

<u>Service Restoration Guarantee</u> - WorldCom guarantees that it will restore inbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

<u>Customer Compensation</u> - If the restoration interval is exceeded, WorldCom will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

3. WorldMark Calling Card Service

<u>Installation Interval Guarantee</u> - WorldCom will deliver WorldMark calling cards within five (5) business days from the date the service order is signed. Upon signing a service order for WorldMark Calling Cards, a complimentary twenty (20) minute PhonePass prepaid card will be issued for each calling card ordered.

<u>Customer Compensation</u> - If the installation interval is exceeded, a \$15.00 credit will be issued for each distinct WorldMark Calling Card number.

<u>Service Restoration Guarantee</u> - WorldCom guarantees that it will restore WorldMark Calling Card service interruptions within thirty (30) minutes or less, upon notification to the WorldMark Customer Support Center.

<u>Customer Compensation</u> - WorldCom will automatically issue a \$15.00 credit if WorldMark Calling Card Service is not restored within thirty (30) minutes. Limit one (1) credit per account per day, not to exceed thirty (30) credits in one (1) month.

<u>Card Security Guarantee</u> - If the customer's WorldMark Calling Card is deactivated due to toll fraud, they may call our WorldMark Customer Support Center and receive a free twenty (20) minute PhonePass prepaid card number to use until we issue another calling card.

WorldMark Service Liability

With thirty (30) days prior written notice, the Company reserves the right to discontinue providing WorldMark Service to a customer if the Company issues five (5) or more restoration credits in a thirty (30) calendar period.

- In the event the Company cancels WorldMark Service in accordance with above, the Company will
 reimburse the customer the charges directly related to the switch back (the "Qualifying Charges") based on
 the customer's prior network configuration, not to exceed the amount paid for installation of WorldMark
 Service.
- 2. Any WorldMark Switched Back Reimbursement due hereunder as described above, shall be due and payable to customer on or before sixty (60) calendar days from the time the Company notifies the customer of the cancellation of WorldMark Services.
- 3. Payment of the WorldMark Switch back Reimbursement may at the customer's option, be made by either (i) a credit against the customer's then-current charges for services provided by the Company, if any; or, (ii) a check drawn on a United States bank and payable in United States dollars. Said payment may be withheld if customer is in past due status with the Company.

In addition to the liability provisions specifically provided in this section, all other Rules and Regulations for liability as filed in Section 2 will also apply to WorldMark Services.