

MCI Communications Services, Inc. d/b/a Verizon Business Services  
Rhode Island Interexchange Services Catalog Schedule No. 2  
(Enterprise Non-Current Services)

This Catalog Schedule No. 2 applies to the non-current services pertaining to enterprise business customers (i.e., non-mass markets) which are not set forth in other sections of the Guide. Unless otherwise indicated, the material below was previously set forth in Rhode Island Tariff No. 4 of MCI Communications Services, Inc. d/b/a Verizon Business Services. For ease of reference, where applicable, the prior section numbers contained in the prior tariff have been retained.

All of these non-current services are subject to the Terms and Conditions applicable to the other Intrastate Services as set forth in the Guide. The product descriptions, rates and charges for the non-current services previously offered in Rhode Island that were in effect at the time that the Rhode Island Intrastate Services were added to the Guide and which are not set forth in other portions of the Guide nor set forth below, will continue to remain in effect for a Customer previously subscribed to these services until the Customer no longer subscribes to such service(s), or changes are made to the product descriptions, rates or charges in the Guide.

Any question regarding this Catalog Schedule, please call 1-866-665-7586.

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CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule.  
Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

Revisions to Catalog Schedule No. 2, Effective 4/1/17:

- Removal of the following plans from Catalog Schedule No. 2: Verizon Business Services I Flexible T1, Verizon Business Services Flexible T1, Verizon Business Services II Flexible T1 Plus, Flex T1Plan (Enhanced Package) and Flex T1Plan (Enhanced Package). There are no customers on the plans and the plans are no longer available.

XIII. GRANDFATHERED SERVICES

Gaps in the numbering of sections indicate sections which are intentionally left blank. To a large extent, this is due to the desire to have the sections below match the section numbers to the grandfathered services which previously were in Verizon Business Services Tariff Nos. 1 and 3, to the extent applicable. Also, to a large extent, Section 3 below were previously in Verizon Business Services Tariff No. 3, and Sections 4 and 6 below were previously in Verizon Business Services Tariff No. 1.

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

3. METERED USE SERVICE

.04 Option C (Verizon Business Services I)

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.041 Usage, (cont'd)

.0411 Intrastate Usage Rates

.04111 Outbound Rates:

Alternative Rates: The following range of per-minute rates will apply to Verizon Business Services I intrastate outbound usages, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

<u>Origination Type</u>	<u>Termination Type</u>	<u>Range of rates (high to low)</u>
Local Network Connection	Local Network Connection	\$0.0387 to \$0.0120
Local Network Connection	Dedicated	\$0.0387 to \$0.0120
Local Network Connection	Switched	\$0.0387 to \$0.0120
Dedicated	Local Network Connection	\$0.0387 to \$0.0120
Dedicated	Dedicated	\$0.0387 to \$0.0115
Dedicated	Switched	\$0.0387 to \$0.0120
Switched/Card*	Local Network Connection	\$0.0745 to \$0.0120
Switched/Card*	Dedicated	\$0.0745 to \$0.0120
Switched/Card*	Switched	\$0.0745 to \$0.0231

.04112 Inbound Rates:

Alternative Rates: The following range of per-minute rates will apply to inbound Verizon Business Services I intrastate usages, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

<u>Origination Type</u>	<u>Termination Type</u>	<u>Range of rates (high to low)</u>
Local Network Connection	Local Network Connection	\$0.0387 to \$0.0137
Local Network Connection	Dedicated	\$0.0387 to \$0.0137
Local Network Connection	Switched	\$0.0745 to \$0.0137
Switched/Card*	Local Network Connection	\$0.0387 to \$0.0137
Switched/Card*	Dedicated	\$0.0387 to \$0.0137
Switched/Card*	Switched	\$0.0745 to \$0.0258

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new

customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.045 Verizon Business Services I Optional Calling Plan I

To receive the following benefits of Verizon Business Services I Option Calling Plan I, Customer must demonstrate to MCI reasonable satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services I if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Verizon Business Services I.

<u>Origination Type: Outbound</u>	<u>Termination Type: Outbound</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0290	\$0.0290	\$0.0290
Local Network Connection	Dedicated	\$0.0290	\$0.0290	\$0.0290
Local Network Connection	Switched	\$0.0290	\$0.0290	\$0.0290
Dedicated	Local Network Connection	\$0.0290	\$0.0290	\$0.0290
Dedicated	Dedicated or Switched	\$0.0290	\$0.0290	\$0.0290
Switched / Card*	Local Network Connection	\$0.0456	\$0.0456	\$0.0456
Switched / Card*	Dedicated	\$0.0456	\$0.0456	\$0.0456
Switched / Card*	Switched	\$0.0456	\$0.0456	\$0.0456

<u>Origination Type: Inbound</u>	<u>Termination Type: Inbound</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0290	\$0.0290	\$0.0290
Local Network Connection	Dedicated	\$0.0290	\$0.0290	\$0.0290
Local Network Connection	Switched	\$0.0456	\$0.0456	\$0.0456
Switched / Card*	Local Network Connection	\$0.0290	\$0.0290	\$0.0290
Switched / Card*	Dedicated	\$0.0290	\$0.0290	\$0.0290
Switched / Card*	Switched	\$0.0456	\$0.0456	\$0.0456

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.09 Option F (MCI Prism I)

Option F is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between the customer's premises and the Company's terminal location and allowing the termination of calls via a combination of Company-provided interstate facilities and local business telephone lines. Prism I has a price Range from each originating area code, with total coverage on every line. All Option F calls are subject to an eighteen (18) Original minimum duration and are rounded to the next higher six (6) Original increment.

This tariff is being offered to Rhode Island customers that have a requirement to make intrastate calls. Intrastate service is provided in conjunction with Interstate Prism I service and is available only to customers subscribing to Interstate Prism I service as provided in the Company's Interstate Tariff or its replacement.

Minimum Charge: The company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.091 Access

Access to MCI Prism I is the responsibility of the customer. Access may be furnished by the Company as specified in the Company's Tariff. The customer also has the option of providing access facilities.

.092 Usage Charges: Usage charges are based on time of day and distance-sensitive Ranges between the originating city and terminating area code.

(A) Time of Day Rate Periods

	MON	TUES	WED	THURS	FRI	SAT	SUN
8:00 AM	////////////////////BUSINESS DAY RATE////////////////////					*****	

to 4:59 PM	//////////////////////////////////// ////////////////////////////////////	***** *****	
5:00 PM to 10:59 PM	EVENING RATE	***** ***** *	EVE- NING
11:00 PM to 7:59 AM	*****NIGHT & WEEKEND RATE***** ***** *****		

.0921 Per Minute Usage Charges

<u>Range</u>	<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
1	\$0.1120	\$0.0830	\$0.0830

.093 Directory Assistance

An undiscountable charge will be applied to each call requesting Directory Assistance for numbers in the state of Rhode Island, subject to the terms and conditions described in this tariff.

.094 Volume Discounts

Volume Discounts may apply to intrastate usage revenue for MCI Prism I service. These discounts are subject to the terms and conditions as outlined in the Company's Tariff.

.14 Option M (MCI 900 Service)

Beginning December 8, 2007, this service is no longer available to new customers.

Option M (MCI 900 Service) is an inbound, long distance, voice-grade telecommunications service that permits callers to place long distance calls to Customer's station in one location from stations in diverse geographical service areas. MCI 900 Service Customers may provide live or pre-recorded messages to callers using the Customer's own equipment. Intrastate service is provided in conjunction with Interstate 900 Service and is available only to customers subscribing to Interstate 900 Service as provided in the Company's Interstate Tariff or its replacement.

An applicant for 900 Service shall supply the following information when requesting services: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. A new traffic forecast shall be submitted quarterly after service is initiated.

The Company may discontinue or modify 900 services if service volume threatens the integrity of the network.

.141 Access

Access to MCI 900 Service is the responsibility of the customer. Access may be furnished by the Company as specified in the Company's Tariff. The customer also has the option of providing access facilities.

.142 Per Minute Usage Charges

The rates will be in effect seven (7) days a week and at all times of the day. Calls will be billed at a minimum of thirty (30) Originals and rounded thereafter, to the next higher six (6) original increments.

<u>First 30 Seconds</u>	<u>Add'l 6 Seconds</u>
\$0.1550	\$0.0310

.143 Volume Discounts

Volume Discounts may apply to intrastate usage revenue for MCI 900 Service. These discounts are subject to the terms and conditions as outlined in the Company's Tariff.

.144 Preamble

Requires the 900 Service customer to provide a message at the beginning of the call stating the charge for the call to the caller. The customer must select the length of the preamble, ranging in duration from 6 to 996 Originals. The preamble must be ordered in six Original increments. The customer will be charged the per call rate for the preamble length designated, even in the event the customer hangs up before the end of the preamble. The rates below apply to each call which is terminated within the specified time frame. This charge will be in place of the Per Minute Usage Charges set forth above, except in those cases where the selected preamble is over 60 Originals.

<u>Preamble Duration</u>	<u>Rate Per Call</u>
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1 -30 Originals	\$0.12
31 - 60 Originals	\$0.31
over 60 Originals	Per Minute Usage Charge set forth in Section C-3.142

.145 Use of Service

- .1451 The Company, pursuant to separate contract with a customer for MCI 900 Service provided pursuant to this tariff, may undertake to enter into contractual arrangements with others to perform caller billing on behalf of the 900 Service customer. Such contracts may require, among other things, that the customer submit to the Company a copy of all scripts of pre-recorded messages to be placed on MCI's 900 Service, along with a copy of any advertising and promotional materials, which MCI in turn may furnish to those requested to perform the billing.
- .1452 A Customer shall not use the MCI 900 Service to transmit obscene, indecent or otherwise unlawful messages. The Company reserves the right to withhold service or discontinue service, without notice if a message is unlawful.
- .1453 The Company will use reasonable efforts to block MCI 900 Service call origination from the following types of locations: public payphones, prisons, hospitals, educational institutions; and hotels and motels. Notwithstanding this undertaking, a customer shall remain responsible for charges for use of the Company network arising from calls placed to a Customer's 900 number(s) from such locations.
- .1454 A Customer for MCI 900 Service shall reasonably disclose to potential callers in promotional materials, which shall include but not be limited to all written or broadcast advertising, the charges to be billed to callers using the service.
- .1455 Nothing in this section, or in any provision of this tariff, or in any marketing materials issued by the company, shall give any person, including prospective customers who have reserved MCI 900 Service telephone numbers hereunder or customers who subscribe to and use MCI 900 Service, or their transferees or assignees, any ownership interest or proprietary right in any particular MCI 900 Service telephone number. If an MCI 900 Service customer terminates the service, or if the Company terminates service to the customer, any MCI 900 Service telephone number which may have been assigned to said customer will be forfeited and will revert to the Company.
- .1456 A Customer is responsible for all charges for use of the Company network arising from calls placed to the Customer's MCI 900 number(s).

.17 Option P (networkMCI One)

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Option P (networkMCI One) is an outbound, customized telecommunications service which may include an inbound service option using Business Line or Dedicated Access Line termination. It provides a unified service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination. Option P is suitable for intrastate calls between company locations, as well as interstate calls to the entire United States and to those international locations served by the Company.

Except as otherwise specified, all domestic Option P calls are subject to an 18-Original minimum initial period and are rounded to the next higher 6-Original increment, except for Operator Assisted calls, which are subject to a 60-Original initial period and additional 60-Original increments. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

Subscribers to networkMCI One receive the networkMCI One Service Package which includes the availability of Dedicated, Switched, and Card Access and Dedicated and Switched Access Line Termination, networkMCI One Toll Free, Directory Assistance, Accounting Codes, Universal Range Privileges, Custom Calling Range Privileges, Call Detail, and either a consolidated invoice or location level invoices for all networkMCI One calls from all location.

The rules and regulations governing the provision of service for toll free service are identical to those for Metered Use Service Option F (MCI 800 Service) except where otherwise specified.

Intrastate networkMCI One service is provided in conjunction with Interstate networkMCI One service. All terms and conditions, term plans, optional features, fees, discounts and surcharges will apply pursuant to the Company's Tariff FCC No. 1 or its replacement.

Minimum Charge: The company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.171 Access/Termination Methods and Charges

- .1711 Outbound and Inbound Service

- .17111 T-1 Digital Access/Termination  
 T-1 Digital Access is available with networkMCI One. Monthly and non-recurring charges as specified in the Company's Tariff will apply.
- .17112 Analog Access/Termination  
 Analog Local Access is available with networkMCI One. Monthly and non-recurring charges as specified in the Company's Tariff will apply.
- .17113 Shared/Switched Access  
 A minimum charge applies to each networkMCI One customer location using switched access. Each customer's networkMCI One usage at each location, during each month, must equal or exceed \$5 or the customer will be charged the difference between the customer's actual usage charges and \$5. All networkMCI One usage and surcharges associated with each such location will apply toward satisfaction of the minimum charge.
- .17114 networkMCI One Card Access\*  
 networkMCI One Card Access (via a networkMCI One Card) may originate from any touch tone phone in the state via a toll free number. Calls may terminate to any point within the state.  
  
 \* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.
- .17115 networkMCI One Toll Free Remote Access  
 Allows access to the customer's networkMCI One network via customer specific toll free number. This feature is available for on-net calls, with both 7 and 10-digit dialing plans, via switched access only. This feature is not available via networkMCI One Card Access.
- .171151 networkMCI One Toll Free Remote Access Surcharge  
 A per call surcharge as described in the Company's P.U.C. Tariff applies to networkMCI One Toll Free Remote Access calls. This per-call charge applies in addition to the applicable usage charges.

.172 Usage Rates and Charges  
 The following per-minute rates apply to outbound networkMCI One and inbound networkMCI One Toll Free Service usage originating and terminating within the state. Outbound networkMCI One usage charges are based on origination type. Inbound networkMCI One usage charges are based on termination type.

<u>Access Type</u>	<u>Rate</u>
Switched Origination or Termination	\$0.0436
Dedicated Origination or Termination	\$0.0379
networkMCI One Card Access*	\$0.0436
networkMCI One Card Access Surcharge*	\$0.7500 per call

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.1721 Operator Assisted Usage Charges: For intrastate Option P calls placed with the assistance of a Company Operator, the rates and surcharges described in Sections C-3.0221 and C-3.0222 will apply.

.1722 Directory Assistance: An undiscountable charge will be applied to each call requesting Directory Assistance for numbers in the state of Rhode Island, subject to the terms and conditions described in of this tariff.

.173 Discounts and Term Commitment Plans: Available subject to the terms and conditions in the Company's Tariff.

.174 Optional Features: Available subject to the terms and conditions in the Company's Tariff, unless specified otherwise in this tariff.

.1741 networkMCI One Market Area Calling:\* Offers intraLATA, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination. This call type is not available to customer locations that fall within the local service area as defined in MCImetro Local Exchange Tariffs.

A per minute rate of \$.0396 will apply to all Market Area calls originating and terminating within the customer's Market Area. A customer's Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing Market Area Calling.

In addition, networkMCI One discounts as outlined in the Company's FCC Tariff No. 1 or its replacement will apply. If a customer subscribes to a Special Customer Arrangement (SCA) with intrastate discounts or rates, then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling.

Customers must have Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to use this feature. The Market Area Calling feature cannot be used to originate 911, Directory Assistance, operator services calls, toll free or to terminate inbound local calls. Customers must maintain LEC provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availability.

\* Effective December 18, 1998, the networkMCI One Market Area Calling feature will no longer be available to new subscribers.

.21 Option T (MCI MASTERS)

MCI MASTERS is a one-way dial in-dial out multipoint service. All Option T calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded down to the next whole cent for all intrastate calls. MCI Masters is available to students, faculty, and administrators of educational institutions; to students, faculty, and administrators involved in a business relationship with other entities, and to employees of governmental agencies provided that said institutions, entities and agencies have agreed to act as the Company's agent in connection with the provision of service.

Option T customers can place on-site or off-site calls. On-site calling, which requires no special access dialing sequences, originates from telecommunications equipment enrolled in MCI Masters which is located on-site of a participating educational institution or agency location or is routed through the participating educational institution's or agency location's switching equipment. Off-site calling requires the caller to access the service by dialing a Company-provided 800 number. Off-site calls can originate from telecommunications equipment located anywhere within the state.

Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.211 Rates and Charges

.2111 On-Site Rates: The following per minute usage rates apply for all intrastate on-site calls.

<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.1822	\$0.1227	\$0.0756

.2112 Off-Site Rates: The following per minute usage rates apply for all intrastate off-site calls.

<u>Evening</u>	<u>Night/Weekend</u>
\$0.3000	\$0.0900

.2113 Access Surcharge: A surcharge of \$.75 per call will apply to each MCI MASTERS off-site call.

.2114 Directory Assistance: An undiscountable charge will be applied to each call requesting Directory Assistance for numbers in the state of Rhode Island, subject to the terms and conditions described in this tariff.

.212 Optional Calling Plans: MCI MASTERS customers may enroll in the following optional calling plan.

.2121 Optional Calling Plan Option 1: A variation of Option T (MCI MASTERS) Off-Site Calling Plan Option 1 offers off-site calling within the state. In lieu of the per minute usage rates specified in Section C-3.2112, customers enrolled in the Off-Site Calling Plan Option 1 will be charged the following per-minute rates for off-site calls:

<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.2095	\$0.1411	\$0.0870

In addition, in lieu of the per-call surcharges specified in Section C-3.2113, customers enrolled in the Off-Site Calling Plan Option 1 will be charged the following per-call surcharge of \$.40 for off-site calls.

.24 Option W (MCI HotelDirect)

Beginning July 18, 1977, Metered Use Service Option W (MCI HotelDirect) will not be available to new subscribers.

Option W is an outbound, customized telecommunications service which may include an inbound service option using Business Line, WATS Access Line or Dedicated Access Line termination. It provides service for single and multi-location customers using switched and/or dedicated origination, and switched and/or dedicated termination. All outbound Option W calls are subject to a 30 Original minimum initial period and are rounded to the next higher 6 Original increment. All inbound Option W calls are subject to an 18 Original minimum initial period and are rounded to the next higher 6 Original increment. If the computed charge for a call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Customers participating in this program must also participate in the interstate offering. All customers must have outbound service from all locations.

In addition to the usage charges listed below, all other charges including access, service options, optional features, discounts, and surcharges are pursuant to the Company's Tariff.

.241 Usage Charges

.2411 Outbound Service

Switched		Dedicated	
<u>Peak</u>	<u>Off-Peak</u>	<u>Peak</u>	<u>Off-Peak</u>
\$0.1980	\$0.1584	\$0.1008	\$0.0806

.2412 Inbound Service

Switched		Dedicated	
<u>Peak</u>	<u>Off-Peak</u>	<u>Peak</u>	<u>Off-Peak</u>
\$0.1908	\$0.1526	\$0.1305	\$0.1044

.2413 Directory Assistance: An undiscountable charge will be applied to each call requesting Directory Assistance for numbers in the state of Rhode Island, subject to the terms and conditions described in this tariff.

.26 Option Y (University Dial 1)

University Dial 1 is a one-way dial in-dial out multipoint service. Customers may originate calls from any telephone within the state. All Option Y calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent for all calls. University Dial 1 is available to students, faculty, and administrators of educational institutions that agree to act as the Company's agent in connection with the provision of service.

University Dial 1 calls originate and terminate via local exchange carrier switched facilities. A customer may access service by: 1) designating the Company as its Primary Interexchange Carrier (PIC); or, 2) dialing a Company carrier identification code (CIC). A customer is not required to select the Company as its PIC in order to use this service. In all instances, access to service must be made via a Personal Identification Number (PIN), which will be used as the basis to invoice the customer. The assignment of a PIN establishes the user as a customer subject to all applicable provisions in this tariff which pertain to customers.

Minimum Charge: The company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.261 Usage Charges

.2611 The following per minute usage charges apply to all calls originating and terminating within the state.

Peak*	\$0.3100
Off-Peak**	\$0.2500

\* Peak rates apply 7:00 am - 6:59 pm, Monday - Friday.

\*\* Off-Peak rates apply at all other times.

.262 Features

.2621 Directory Assistance: An undiscountable charge will be applied to each call requesting Directory Assistance for numbers in the state of Rhode Island, subject to the terms and conditions described in this tariff.

.2622 Personal Identification Number (PIN): Each ANI will be assigned one or more four-digit PINs which must be used to access service. Invoices will be provided at the PIN level. There is no limit to the number of PINs assigned to an ANI. There is no additional charge for this feature.

.263 Other Conditions of Service

.2631 Usage Limit Restrictions: Each PIN is subject to a usage limitation of \$150 of outstanding charges due the Company, unless a greater limit has been established based upon the customer's demonstrated credit worthiness. If the outstanding charges to a PIN exceed this amount, the PIN will be disabled without notice to the customer, and will remain disabled until the customer remits payment to the Company in an amount or amounts necessary to reduce the outstanding charges.

.28 Option AA (hospitalityMCI)

Beginning July 18, 1997, Metered Use Service Option AA (hospitalityMCI) will not be available to new subscribers.

Option AA is an outbound, customized telecommunications service which may include an inbound service option using a Business Line, WATS Access Line or Dedicated Access Line termination. It provides service for single and multi-location customers using switched and/or dedicated access origination and switched and/or dedicated termination. Option AA may be used for long distance calls between customer locations and to other locations within the state. All intrastate Option AA calls are subject to an 18 Original minimum initial period and are rounded to the next higher 6-Original increment. If the computed charge for a call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. When an outbound hospitalityMCI call is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the time of day at the terminating location. outbound service at all its locations.

In addition to the usage charges set forth below, charges for terminating access lines, service options, discounts, surcharges, and optional features will be billed in accordance with the Company's Tariff.

The rules and regulations governing the provision of service for inbound calls are identical to those in Option F (MCI 800 Service), unless otherwise noted.

Minimum Charge: The company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.281 Usage Charges

Peak Rates will apply between 8 a.m. - 5 p.m. weekdays. Off-peak rates will apply to all other times.

.2811 Outbound Service

The following per-minute usage charges will apply to all outbound calls originating and terminating within the state based on access type and time of day.

	<u>Peak</u>	<u>Off-Peak</u>
Switched and Card Access:	\$0.1049	\$0.0780
Dedicated Access:	\$0.0693	\$0.0516

.2812 Inbound

The following per-minute usage charges will apply to all inbound calls, as described in this tariff, based on termination type and time of day.

	<u>Peak</u>	<u>Off-Peak</u>
Switched WATS/Business Line Termination:	\$0.1049	\$0.0780
Dedicated Termination:	\$0.0693	\$0.0516

.2813 Surcharges

An undiscountable surcharge as described in the Company's P.U.C. Tariff, applies to each hospitalityMCI calling card, other than calls to Directory Assistance, in addition to the rates specified in this tariff.)

.2814 Directory Assistance

An undiscountable charge will be applied to each call requesting Directory Assistance for numbers in the state of Rhode Island, subject to the terms and conditions described in this tariff.

.2815 Operator Services

For Option AA intrastate calls placed with the assistance of a Company Operator, the rates and surcharges described in this tariff will apply.

.2816 Other Charges

Option AA customers may receive Inbound service features as described in this tariff, at the rates described in that section. In all instances, no discounts apply.

.282 Annual Volume and Term Commitment Plans

An Option AA customer must be enrolled in and is bound by all terms and conditions of a term plan as described in the Company's P.U.C. Tariff.

.36 Option II (On-Net Voice)

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

-Beginning January 10, 2004, MCI On-Net Services and all the Optional Plans are no longer available to new customers.

Option II (On-Net Voice) is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. Option II provides a service for single or multi-location companies using switched, dedicated or card origination, and switched and dedicated termination.

Except as otherwise specified, all domestic Option II calls are subject to an 18-Original minimum initial period and rounding to the next higher 6-Original increment, except for Operator assisted calls, which are subject to a 60-Original initial period and rounding to the next 60-Original increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service Option I (MCI 800 Service) except where otherwise specified.

Intrastate On-Net Voice service is being provided in conjunction with interstate On-Net Voice service and is available only to customers subscribing to interstate On-Net Voice as provided in the Company's Interstate Tariff or its replacement.

Minimum Charge: The company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

.361 Definitions

The following definitions will apply for all usage rates.

Local Network Connections: A switched connection between a customer premise and a Company Point of Presence which is provided by the Company or a Company affiliate.

Dedicated: A non-switched connection between a customer premise and a Company Point of Presence.

Switched: A switched connection between a customer premise and a Company POP which is not provided by the Company or a Company affiliate.

Card: Call origination using an Option II Card

.362 Intrastate Usage Rates

.3621 Outbound Rates: The following per-minute rates will apply to outbound Option II usage. Usage charges are based on origination type.

<u>Origination Type: Outbound</u>	<u>Termination Type: Outbound</u>	<u>Rates</u>
Local Network Connection	Local Network Connection	0.1078
Local Network Connection	Dedicated	0.1078
Local Network Connection	Switched	0.1178
Dedicated	Local Network Connection	0.1462
Dedicated	Dedicated	0.1462
Dedicated	Switched	0.1562
Switched	Local Network Connection	0.2133
Switched/Card*	Dedicated	0.2133
Switched/Card*	Switched	0.2233
Card*	Local Network Connection	0.2233

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.3622 Inbound Rates: The following per-minute rates will apply to outbound Option II usage. Usage charges are based on origination type.

<u>Origination Type: Inbound</u>	<u>Termination Type: Inbound</u>	<u>Rates</u>
Local Network Connection	Local Network Connection	0.1078
Local Network Connection	Dedicated	0.1462
Local Network Connection	Switched	0.2133
Switched	Local Network Connection	0.1178
Switched	Dedicated	0.1562
Switched	Switched	0.2233

.3623 Rates for Operator Assisted Calling: The following charges apply to outbound Operator Assisted calls made by customers using switched (including Option II Card Access, dedicated access and halfnet access only. For calls originating over Halfnet facilities (as defined herein) an originating credit of \$.0423 will apply. For calls terminating over Halfnet facilities (as defined herein) a termination credit of \$.01 per minute will apply. The originating and terminating credits described above do not apply to calls originated via Option II card.

.36231 Intrastate Calls: Intrastate calls as described in Section C-3.022 will be charged the rates specified in Section C-3.022.

.36232 Operator Services Surcharges: For intrastate calls as described in Section C-3.022, the undiscountable surcharges set forth in Section C-3.022 will apply.

.3624 Directory Assistance: An undiscounted charge as described in Section B-6.03 will apply to all intrastate Directory Assistance calls.

.363 Option II Card Access:\* Option II access via an Option II card may originate from any touch tone telephone via a toll free number. Usage charges as indicated above in Section C-3.3621 will apply. The following per-call surcharge will apply to each Option II call, other than calls to Directory Assistance:

Per-Call Surcharge: \$0.90

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.364 Option II Toll Free Remote Access: Allows access to the customer's Option II network via a customer-specific toll free number from anywhere in the United States. This feature is available for calling within the customer's private network, with both 7 and 10-digit dialing plans, via switched access only. This feature is not available via Option II Card Access. The following charge applies to each Option II Toll Free Remote Access call which originates and terminates in Rhode Island. This per-call charge applies in addition to applicable usage charges as described above.

Per-Call Surcharge: \$0.25

.365 Option II Term Plan: The Option II Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribed to Option II through the Option II Term Plan are subject tot the terms and conditions outlined in the Company's interstate tariff or its replacement, except for the discount on eligible intrastate charges as defined below.

.3651 Eligible intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage, Option II Card and Option II remote access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option II Term Plan discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

.3652 Term Commitments/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

<u>Term Commitment</u>	<u>Discount</u>
One Year	3.00%
Two Year	6.00%
Three Year	9.00%
Four Year	9.00%
Five Year	9.00%

.366 On-Net Plus Plan

Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, or 8 as described in the Verizon Business' "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com; and
- must be new business customers or existing business customers who is eligible for renewal of their contracts.

Usage Charges: The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

<u>Origination Type: Outbound</u>	<u>Termination Type: Outbound</u>	<u>1 Year Term</u>	<u>2 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.0897	\$0.0866
Local Network Connection	Switched	\$0.0897	\$0.0866
Dedicated	Local Network Connection	\$0.1192	\$0.1147
Dedicated	Dedicated or Switched	\$0.1192	\$0.1147
Switched / Card*	Local Network Connection	\$0.1702	\$0.1640
Switched / Card*	Dedicated	\$0.1702	\$0.1640
Switched / Card*	Switched	\$0.1702	\$0.1640
<u>Origination Type: Inbound</u>	<u>Termination Type: Inbound</u>	<u>1 Year Term</u>	<u>2 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0897	\$0.0866
Local Network Connection	Dedicated	\$0.1192	\$0.1147
Local Network Connection	Switched	\$0.1702	\$0.1640
Switched / Card*	Local Network Connection	\$0.0897	\$0.0866
Switched / Card*	Dedicated	\$0.1192	\$0.1147
Switched / Card*	Switched	\$0.1702	\$0.1640

- \* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.367 Agent Program

.3671 Eligibility: To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering;
- may not receive service under any other term plan;
- must subscribe to the MCI On-Net Voice Services Agent Program as described in MCI's "Service Publication and Pricing Guide" located on MCI's website at www.mci.com; and,
- must subscribe to exchange service provided by the Company or a Company affiliate.

.3672 Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

.3673 Usage Charges: The following per-minute rates apply during each monthly period of a Customer's term of service intrastate outbound usage which originates via Local Network Connection and terminates via switched and Toll Free usage that originates switched and terminates Local Network Connection.

Per-Minute Rate: \$0.0470

.3674 Classifications, Practices and Regulations:

.36741 Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

.368 Intrastate Plus

Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must receive interstate service under a New Special Customer Arrangement (SCA) Guide Type 6, 7, 8 or 9 as described in the MCI's "Service Publication and Price Guide" located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com).

Usage Charges: The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

<u>Origination Type: Outbound</u>	<u>Termination Type: Outbound</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.0387	\$0.0376	\$0.0365
Local Network Connection	Switched	\$0.0387	\$0.0376	\$0.0365
Dedicated	Local Network Connection	\$0.0387	\$0.0376	\$0.0365
Dedicated	Dedicated or Switched	\$0.0387	\$0.0376	\$0.0365
Switched / Card*	Local Network Connection	\$0.0745	\$0.0723	\$0.0701
Switched / Card*	Dedicated	\$0.0745	\$0.0723	\$0.0701
Switched / Card*	Switched	\$0.0745	\$0.0723	\$0.0701
<u>Origination Type: Inbound</u>	<u>Termination Type: Inbound</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0387	\$0.0376	\$0.0365
Local Network Connection	Dedicated	\$0.0387	\$0.0376	\$0.0365
Local Network Connection	Switched	\$0.0745	\$0.0723	\$0.0701
Switched / Card*	Local Network Connection	\$0.0387	\$0.0376	\$0.0365
Switched / Card*	Dedicated	\$0.0387	\$0.0376	\$0.0365
Switched / Card*	Switched	\$0.0745	\$0.0723	\$0.0701

.3681 Intrastate Plus Optional Calling Plan I

To receive the following benefits of Intrastate Plus Optional Calling Plan I, Customer must demonstrate to MCI reasonable satisfaction that it will accept a competitor's offer of service in place of Intrastate Plus if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Intrastate Plus.

<u>Origination Type: Outbound</u>	<u>Termination Type: Outbound</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.0290	\$0.0290	\$0.0290
Local Network Connection	Switched	\$0.0290	\$0.0290	\$0.0290
Dedicated	Local Network Connection	\$0.0290	\$0.0290	\$0.0290
Dedicated	Dedicated or Switched	\$0.0290	\$0.0290	\$0.0290
Switched / Card*	Local Network Connection	\$0.0456	\$0.0456	\$0.0456
Switched / Card*	Dedicated	\$0.0456	\$0.0456	\$0.0456
Switched / Card*	Switched	\$0.0456	\$0.0456	\$0.0456
<u>Origination Type: Inbound</u>	<u>Termination Type: Inbound</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0290	\$0.0290	\$0.0290
Local Network Connection	Dedicated	\$0.0290	\$0.0290	\$0.0290
Local Network Connection	Switched	\$0.0456	\$0.0456	\$0.0456

Switched / Card*	Local Network Connection	\$0.0290	\$0.0290	\$0.0290
Switched / Card*	Dedicated	\$0.0290	\$0.0290	\$0.0290
Switched / Card*	Switched	\$0.0456	\$0.0456	\$0.0456

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.114 Option BBBBB (Verizon Business Services II) (Cont)

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

-Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

.1141 Usage, (cont'd)

.11411 Intrastate Usage Rates

.114111 Outbound Rates:

Alternative Rates: The following range of per-minute rates will apply to outbound Verizon Business Services II intrastate usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

<u>Origination Type</u>	<u>Termination Type</u>	<u>Range of rates (high to low)</u>	
Local Network Connection	Local Network Connection	\$0.0387	to \$0.0120
Local Network Connection	Dedicated	\$0.0387	to \$0.0120
Local Network Connection	Switched	\$0.0387	to \$0.0120
Dedicated	Local Network Connection	\$0.0387	to \$0.0120
Dedicated	Dedicated	\$0.0387	to \$0.0115
Dedicated	Switched	\$0.0387	to \$0.0120
Switched/Card*	Local Network Connection	\$0.0745	to \$0.0120
Switched/Card*	Dedicated	\$0.0745	to \$0.0120
Switched/Card*	Switched	\$0.0745	to \$0.0231

.114112 Inbound Rates:

Alternative Rates: The following range of per-minute rates will apply to inbound Verizon Business Services II intrastate usages, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

<u>Origination Type</u>	<u>Termination Type</u>	<u>Range of rates (high to low)</u>	
Local Network Connection	Local Network Connection	\$0.0387	to \$0.0137
Local Network Connection	Dedicated	\$0.0387	to \$0.0137
Local Network Connection	Switched	\$0.0745	to \$0.0137
Switched/Card*	Local Network Connection	\$0.0387	to \$0.0137
Switched/Card*	Dedicated	\$0.0387	to \$0.0137
Switched/Card*	Switched	\$0.0745	to \$0.0258

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new

customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.1145 Verizon Business Services II Optional Calling Plan I

To receive the following benefits of Verizon Business Services II Option Calling Plan I, Customer must demonstrate to Verizon reasonable satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services II if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to MCI Business Services II.

<u>Origination Type: Outbound</u>	<u>Termination Type: Outbound</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0290	\$0.0290	\$0.0290
Local Network Connection	Dedicated	\$0.0290	\$0.0290	\$0.0290
Local Network Connection	Switched	\$0.0290	\$0.0290	\$0.0290
Dedicated	Local Network Connection	\$0.0290	\$0.0290	\$0.0290
Dedicated	Dedicated or Switched	\$0.0290	\$0.0290	\$0.0290
Switched / Card*	Local Network Connection	\$0.0456	\$0.0456	\$0.0456
Switched / Card*	Dedicated	\$0.0456	\$0.0456	\$0.0456
Switched / Card*	Switched	\$0.0456	\$0.0456	\$0.0456

<u>Origination Type: Inbound</u>	<u>Termination Type: Inbound</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0290	\$0.0290	\$0.0290
Local Network Connection	Dedicated	\$0.0290	\$0.0290	\$0.0290
Local Network Connection	Switched	\$0.0456	\$0.0456	\$0.0456
Switched / Card*	Local Network Connection	\$0.0290	\$0.0290	\$0.0290
Switched / Card*	Dedicated	\$0.0290	\$0.0290	\$0.0290
Switched / Card*	Switched	\$0.0456	\$0.0456	\$0.0456

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.122 Option JJJJJ (Verizon Business Services III) (Cont.)

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.12216 Option JJJJJ Term Plan for Verizon Business Services III

The Option JJJJJ Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option JJJJJ through the Option JJJJJ Term Plan are subject to the terms and conditions outlined for Verizon Business Service III in the Company's "Service Publication and Price Guide" located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com), except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option JJJJJ Card, Option JJJJJ Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option JJJJJ Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

SECTION 4 – SERVICE DESCRIPTION AND CHARGES

4.1 Message Toll Service (MTS)

MTS service is a measured use, full time service and is offered on a monthly basis, utilizing intercity communications facilities shared among multiple users. The individual customer's basic monthly charges for the use of such intercity communications facilities are based upon the time of day, the total minutes the customer utilizes such facilities and the distance of each call. For each call under the MTS option, the minimum charge shall be the applicable charge for one minute of use with use in excess of one minute during a call charged at the applicable rate per minute with the fraction, if any, of the last minute of each call rounded up to the next highest whole minute, unless stated otherwise.

4.1.1 Dial USA

A one-way direct dial service utilizing 1+ or dial-up access, making use of common shared access lines connecting the customer with the Company's facilities. In central offices where equal access is not available, customers may use MTS service by dialing a 7-digit access number.

A. Usage Charges

Usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location.

1. Per Minute Rate Schedule

<u>Business Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
<u>1st Min</u>	<u>Addl Min</u>	<u>1st Min</u>	<u>Addl Min</u>	<u>1st Min</u>	<u>Addl Min</u>
\$0.3413	\$0.3413	\$0.2925	\$0.2925	\$0.2438	\$0.2438

2. Billing Increments

Usage is billed in one (1) minute increments.

B. Volume Discount

A volume discount is applied to the total usage portion of the monthly statement from all time of day periods.

<u>Total Monthly Usage</u>	<u>Day Discount</u>
\$100 & over	2%

4.1.2 LEC Billed Measured Service

An end user who utilizes the Company network through equal access dialing arrangements and does not have a billing account established with the Company will be billed through the Local Exchange Carrier (LEC) at Dial USA rates. Volume discounts will not apply to usage billed by the LEC.

LEC Billed Measured Service calling includes calls made by customer's with an established account dialed:

- Using an accepted company access code (e.g. 10XXX) from a line not presubscribed to the company; or
- From a line presubscribed to the company (i.e., when the customer does not have an established account and billing relationship with the Company or another carrier using the Company network.)

Reference per minute rates applicable to Dial USA service in Section 4.1.1 preceding. In addition to per minute rates, a per call surcharge of \$0.80 will apply to each call.

4.2 Toll-Free Service

The Company's Toll-Free Service is an inbound service originating on feature group facilities provided by the Local Exchange Carrier (LEC) and terminating on a Regular Business Line or a Special Access Line (SAL). This service enables the customer to receive toll-free service calls at their residence or place of business.

4.2.1 Homebound 800 Service

This product enables the customer to receive toll-free service calls at their residence or place of business. The residential customer will be assigned a toll-free telephone number to receive calls that are paid for by the customer rather than the calling party.

A. Rate Periods

The time of day rate periods for Homebound 800 services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

B. Usage Charges

Usage Charges are determined by the time of day, rate periods and minutes of use within each rate period.

1. Per Minute of Use Charges

<u>Peak</u>	<u>Off-Peak</u>
\$0.2000	\$0.2000

2. Billing Increments

Usage is billed in one (1) minute increments.

C. Monthly Recurring Charges:

Monthly Service Fee:\*\* \$2.50

\*\*Note: The monthly service fee will be waived for each month in which usage exceeds \$10.00. Also, the monthly service fee can be waived by Associations groups and Alumni programs.

4.2.2 Toll-Free Service Features

The Company's Toll-Free service customers may subscribe to one or more of the following features with a specific Company Toll-Free service.

A. After-Hours Toll-Free Message Referral

This feature enables the Toll-Free service customer to route toll-free calls to the Company Message Center after-hours for either an announcement only, announcement and message recording capability, or both with Message Center outdial notification.

1. Option A (Message Announcement only)

This option enables the toll-free service customer to play prerecorded voice information referring callers to other numbers, explaining service conditions, or other general information that a customer desires to provide to callers.

2. Option B (Announcement with Message Recording)

This option enables the toll-free service customer to play customized voice announcements and if the caller desires, leave a message. The customer may call the Company Message Center to retrieve messages.

3. Option C (Announcement, Message Capability and Message Notification)

This option consists of both message announcement and message recording, plus the ability for the Message Center to outdial and notify the Company's toll-free customer of messages.

B. Area Code Routing

This feature allows the toll-free service customer to route calls to multiple answering locations using one toll-free number. The customer can define two or more originating routing groups and to arrange that calls to a single toll-free service number placed from different routing groups will terminate at different locations.

C. Area Code Blocking

This feature allows the toll-free service customer to block originating calls from one or more specific area codes. Customers can tailor their toll-free service to their geographic service area and block unwanted calls from out of their area.

D. Dialed Number Identification Service (DNIS)

This feature allows a customer with multiple toll-free service numbers terminating in the same location to identify the specific toll-free service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated toll-free service.

E. Time of Day Routing

This feature allows the toll-free service customer to arrange for calls to a single toll-free service number to be routed to different locations based on the time of day.

F. Day of Week Routing

This feature allows the toll-free service customer to arrange for calls to a single toll-free service number to be routed to different locations based on the particular day of the week.

G. Command Routing

This feature allows the toll-free service customer to have toll-free calls rerouted by Company's network in the event of access blockage to an ANI or T1 circuit ID previously defined by the customer.

H. Real Time ANI

Real Time Automatic Number Identification (ANI) Service identifies the calling party's telephone number to the toll-free service customer if the call originates from an equal access end office. If the call originates from a non-equal access end office, only the NPA will be delivered to the toll-free service customer. Real Time ANI is available with or without DNIS and is available only with dedicated toll-free service.

I. Dedicated Termination Overflow

This features enables the toll-free service customer to control potential congestion of toll-free calls by sending the overflow calls from one dedicated line to a switched line, allowing for maximum completion of incoming toll-free calls.

J. Percent Allocation

This feature allows the customer to route various percentage of calls to two or more answering locations. The customer must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The customer must have at least two different locations for this routing feature to be available.

4.2.3 Toll-Free Service Features Charges

Feature Charges are determined by the specific feature requested by a Company toll-free Customer. These charges are in addition to toll-free usage charges and are not subject to discounting unless specifically indicated.

Feature	Non-Recurring Charge	Monthly Recurring Charge
Toll-Free Number Charge (per toll-free number)	\$ 15.00	\$ 10.00
Reservation Charge (per toll-free number/max. 10 numbers per Customer)	\$ 35.00	
After Hours Voice Messaging (per toll-free number)		
Option A - Announcement Only	\$ 25.00	\$ 30.00
Option B - Announcement w/Message	\$ 25.00	\$ 40.00
Option C - Announcement w/Message and Outdial	\$ 25.00	\$ 50.00
Real-Time ANI Delivery (per Trunk group)	\$350.00	\$200.00
Dedicated Termination Overflow (per toll-free number)	\$100.00	\$ 50.00
Point of Call Routing (per toll-free number)	\$100.00	\$ 50.00
Time of Day Routing (per toll-free number)	\$100.00	\$ 50.00
Command Routing (per toll-free number)	\$100.00	\$ 50.00
Percent Allocation Routing (per toll-free number)	\$100.00	\$ 50.00
Dialed Number Identification Service (DNIS) (per toll-free number)	\$100.00	\$ 50.00
Day of Week Routing (per toll-free number)	\$100.00	\$ 50.00
Change toll-free Destination Number (via service order)	\$ 15.00	N/C
Expedite toll-free Service Order (per order)	\$100.00	N/C
Add/Change Area of Service Screening	\$ 25.00	N/C
Add/Change Canadian toll-free Origination	\$ 25.00	N/C
Add/Change Caribbean (Puerto Rico and U.S. Virgin Islands)	\$ 25.00	N/C
Toll-Free Referral Recordings	\$ 25.00	\$ 30.00
Toll-Free Directory Assistance (per toll-free number)	\$ 15.00	\$ 13.75
Toll-Free System Watch		
Multi-Carrier Package	\$250.00	\$ 50.00

Customer Reconfiguration \$100.00 \$ 50.00

4.2.3[.1] Resp Org Charges

Where the Company serves as a Resp Org for a non-Company Toll-Free Service Customer, the Company will pass on the tariffed Local Exchange Carrier Charges for SMS Toll-Free Database and related services. In addition, the following Company charges will apply:

<u>Service</u>	<u>Non- Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Set Up Toll-Free Number (per toll-free number)	\$ 50.00	\$ 1.00
Modify Toll-Free Record (Add/Change Toll-Free Number, Vertical or Enhanced Features)	\$ 35.00	N/C

4.2.4 Takeback and Transfer (TBX)

Takeback and Transfer is a toll-free service which allows Call Centers to transfer a toll-free call in progress to another remote site using pre-defined keypad commands and transfer digits. The service will be billed at the usage rates for Intelenet Service as filed in Section 4.4.7 and the following additional charges will apply.

One Time Installation Charge:	\$500.00
Monthly Recurring Charge per 8XX No.:	\$ 80.00
Change Charge:	\$100.00
Per Call Surcharge:	\$ 0.04

4.3 Complementary Services

4.3.1 Directory Assistance

Long Distance Directory Assistance is available to customers of any of the Company's interexchange outbound calling services. The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. One request may be made on each Directory Assistance call.

A credit allowance for Directory Assistance will be provided upon request, if the Customer experiences poor transmission quality, is cut-off, receives an incorrect telephone number, or misdials the intended Directory Assistance number (NPA + 555-1212).

Rate Per Call: \$0.60

4.3.2 Operator Services

Operator Services will be offered to the Company customers served from equal access offices, and to users accessing the Company's services through public payphones or customer provided stations. Charges for Operator Services may be billed to a customer's commercial credit card account or local exchange company (LEC) calling card account, or to the calling station, called station or a designated Original party station. Charges may not be billed to public payphones or customer-provided stations, or to stations outside the United States.

A. Classes of Services

Operator Service charges will be added to the following types of calls:

1. Customer Dialed Calling Card - Calls completed through an automated interface and billed to a telephone company calling card account entered by the calling party, without the intervention of a live or automated operator.
2. Operator Station - Calls completed with the assistance of a company operator on a station-to-station basis. Charges may be billed to the customer's commercial credit card or LEC calling card account, or to the calling station, called station or a designated Original party station. Collect calls will be billed if the called party accepts the call.
3. Person-to-Person - Calls completed with the assistance of a company operator to a particular person, station, department or PBX extension specified by the calling party. Charges may be billed to the customer's commercial credit card or LEC calling card account, or to the calling station, called station or a designated Original party station. Charges will be incurred only if the designated called party accepts the call.
4. Operator Dialed Surcharge - This surcharge applies in addition to service charges described above on calls in which the caller has the capacity to dial a number but rather has the operator dial instead.

B. Charges

Operator Service charges include per minute rates and per call charges. No holiday rates will apply for operator calls.

1. Plan A

a. Per Minute Charges

<u>Business Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
1st	Add'l	1st	Add'l	1st	Add'l
<u>Min.</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>
\$ .3500	\$ .3500	\$ .3000	\$ .3000	\$ .2500	\$ .2500

b. Per Call Surcharges

- Customer Dialed Calling Card Station	\$ .80
- Operator Station	\$2.05
- Person-to-Person	\$3.50
- Operator Dialed Surcharge	\$1.00

2. Plan B

a. Per Minute Charges

<u>Business Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
1st	Add'l	1st	Add'l	1st	Add'l
<u>Min.</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>
\$ .3500	\$ .3500	\$ .3500	\$ .3500	\$ .3500	\$ .3500

b. Per Call Surcharges

- Customer Dialed Calling Card Station	\$ .95
- Operator Station	\$2.05
- Person-to-Person	\$3.65
- Operator Dialed Surcharge	\$1.00

3. Plan C

a. Per Minute Charges

<u>Business Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
1st	Add'l	1st	Add'l	1st	Add'l
<u>Min.</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>
\$ .4500	\$ .4500	\$ .4500	\$ .4500	\$ .4500	\$ .4500

b. Per Call Surcharges

- Customer Dialed Calling Card Station	\$1.10
- Operator Station	\$2.20
- Person-to-Person	\$3.80
- Operator Dialed Surcharge	\$1.00

4. Plan D

a. Per Minute Charges

<u>Business Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
1st	Add'l	1st	Add'l	1st	Add'l
<u>Min.</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>
\$ .5500	\$ .5500	\$ .5500	\$ .5500	\$ .5500	\$ .5500

b. Per Call Surcharges

- Customer Dialed Calling Card Station	\$1.25
- Operator Station	\$2.35
- Person-to-Person	\$3.95
- Operator Dialed Surcharge	\$1.00

4.3.3 OnLine Calling Card Service

OnLine calling card service is available to residential and commercial customers subscribing to another Company service. Customers may also subscribe to OnLine as a stand alone service. Customers may place domestic and international long distance calls using this service. Enhanced services such as voice mailbox and message delivery are available as an option of this service.

OnLine access can be from either a tone generating or rotary dial telephone and is gained by dialing the Company's toll-free access number. Calls originating from rotary phones will be completed with the assistance of operators. Per minute usage rates apply. A retroactive volume discount is applied to the total usage portion of the monthly statement from all time of day periods.

The time of day rate periods for OnLine Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

B. Commercial OnLine Rate Schedule

1. Per Minute Rates (\$)

Time of Day	Rate Per Minute
Peak:	\$0.3357
Off-Peak:	\$0.3357

2. Per Call Surcharge

A Per Call Surcharge of \$0.65 applies to each call.

3. Billing Increments

All commercial calls will be billed in sixty (60) Original initial increments and additional increments of six (6) Originals.

4. Commercial Volume Discount

Usage Level	Percent Discount
\$ 25.00 - \$ 249.99	8.70%
\$ 250.00 - \$2499.99	13.04%
\$2500.00 +	21.74%

C. Stand Alone OnLine Rate Schedule

This calling card schedule applies to commercial customers that do not have any other services with the Company.

1. Per Minute Rates (\$)

Time of Day	Rate Per Minute
Peak:	\$0.3357
Off-Peak:	\$0.3357

2. Per Call Surcharge

A Per Call Surcharge of \$0.65 applies to each call.

3. Billing Increments

All Stand Alone calls will be billed in sixty (60) Original initial increments and additional increments of six (6) Originals.

4. Stand Alone Volume Discount

Usage Level	Percent Discount
\$ 25.00 - \$ 249.99	8.70%
\$ 250.00 - \$2499.99	13.04%
\$2500.00 +	21.74%

D. Operator Assisted OnLine Rate Schedule

1. Direct Dial Operator Must Assist

The following surcharge is in addition to the per minute rates found in (A), (B) and (C) above and will apply to calls which default to a live operator.

Per Call Surcharge: \$0.50

2. Direct Dial Operator Assist

If a customer chooses to access an Operator to place a call, the call will be billed at Dial USA rates as specified in Section 4.1.1. The following surcharge will apply in addition to per minute rates.

Per Call Surcharges

	<u>Per Call Charge</u>
Station-to-Station:	\$1.50
Person-to-Person:	\$3.00

E. SCHEDULE C OnLine Rate Schedule

1. Per Minute Rates (\$)

Usage Level	--- Time of Day ---	
	Peak	Off-Peak
\$ 2,500 - \$10,000.99	\$0.180	\$0.130
\$10,001 - \$25,000.99	\$0.170	\$0.130
\$25,001 +	\$0.165	\$0.130

2. Billing Increments

All SCHEDULE C calls will be billed in eighteen (18) Original initial increments and additional increments of six (6) Originals.

3. Minimum Usage Per Month

There is a minimum usage per account of \$2,500 per month. New accounts will be given a 90-day ramp up period to reach this usage minimum.

4. Per Call Surcharge

The following surcharge is in addition to the per minute rates found above and will apply to all SCHEDULE C OnLine calls.

Per Call Surcharge: \$0.65

4.3.4 WorldCom Calling Card Service

WorldCom Calling Card service is available to residential and commercial Company customers. Customers may place domestic and international long distance calls using this service. Calling card access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's toll-free access number, and/or 10XXX, 950-XXXX depending on availability.

A. WorldCom Calling Card

1. Direct Dial Rate Schedule

(a) Per Minute Rate Schedule applying to all Time Periods

Per Minute Rate: \$ .3000

(b) Billing Increments

Calls are billed in sixty (60) Original initial increments and additional increments of six (6) Originals.

(c) Per Call Surcharge

(1) For direct dial calls, a per call surcharge will apply in addition to the per minute rate found in (a) above.

Per Call Surcharge: \$0.40

(2) The following per call surcharge is in addition to the per minute rate found in (a) above and will apply to calls which default to a live operator only.

Per call Surcharge: \$0.65

2. Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.

(a) Per Minute Rate Schedule applying to all Time Periods

Per Minute Rate: \$ .5000

(b) Billing Increments  
 WorldCom Calling Card calls placed with the assistance of an operator will be billed in sixty (60) Original initial increments and additional increments of sixty (60) Originals.

(c) Per Call Surcharge  
 The following surcharge will apply in addition to the per minute rate found in (a) above.

	<u>Per Call Charge</u>
Station-to-Station:	\$1.50
Person-to-Person:	\$3.00

B. TalkAround Calling Card

2. Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.

(a) Per Minute Rate Schedule applying to all Time Periods:

<u>Mileage</u>	<u>Business Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>1st</u>	<u>Add'l</u>	<u>1st</u>	<u>Add'l</u>	<u>1st</u>	<u>Add'l</u>
1-3000	\$ .2150	\$ .2150	\$ .1155	\$ .1155	\$ .1050	\$ .1050
3000+	\$ .2250	\$ .2250	\$ .1300	\$ .1300	\$ .1143	\$ .1143

(b) Billing Increments:  
 TalkAround Calling Card calls placed with the assistance of an operator will be billed in sixty (60) Original initial increments and additional increments of sixty (60) Originals.

(c) Per Call Surcharge:  
 The following surcharge will apply in addition to the per minute rate found in (a) above.

Station-to-Station:	\$1.50
Person-to-Person:	\$3.00

3. TalkAround Calling Card Association

The TalkAround Calling Card Association program is a benefit package offered in conjunction with basic residential TalkAround Calling Card in Section 4.3.4.B, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the TalkAround Association program will receive a discounted flat rate for the service.

To qualify for this rate an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors or multiple representatives; (3) Non-profit organization, or (4) Buying group not organized merely to buy the Company's long distance for resale.

The qualifying organization must meet the following criteria to receive the special discounted rate:

- (i) Associations - Must have 5,000 or more professional members (e.g., Certified Public Accountants, American Medical Associations, State Bar Associations) and allow us to telemarket or direct mail their membership roster for promotional reasons.
- (ii) Colleges/Universities - Must have 5,000 or more members and allow us to telemarket or direct mail their membership roster for promotional reasons.
- (iii) Companies - Must have a minimum of 1,000 employees and allow us to telemarket or direct mail their employees for promotional reasons.

(a) Direct Dialed Rate Schedule applying to all Time Periods

Per Minute Rate: \$0.2000

(b) Billing Increments  
 Calls are billed in sixty (60) Original initial increments and additional increments of sixty (60) Originals.

(c) Per Call Surcharge

There is no per call surcharge for Association direct dialed calls.

All other services for the TalkAround Calling Card Association will be the same services and rates as filed for the basic residential TalkAround Calling Card in Section 4.3.4.B.

#### 4.3.5 PhonePass Service

PhonePass Service is a switched service that enables the end-user to place calls charged to prepaid phone cards issued by the Company. The end-user accesses the network by dialing the appropriate Company toll-free number printed on the back of the card. Each toll-free number accesses a custom greeting designated by the customer. Language menu selection is available if requested by the customer.

The PhonePass Card is available in five (5) or more unit denominations at a flat rate per unit. Cards and/or Codes are issued with an expiration date of six (6), twelve (12) or eighteen (18) months from the date of the code or six (6) or twelve (12) months from Original usage. Original use is anytime the toll-free number and code are entered by the code holder. A terminating number is not necessary in starting the time period for reactivation on Original use. The number of available Company PhonePass Cards is subject to technical limitations.

The Company is not liable or responsible for theft, loss or unauthorized use of cards or card numbers. The Company will not refund or issue credit on unused units of the PhonePass Card. The customer(s) of PhonePass Service is solely responsible for the payment of all applicable federal, state or local use, excise, sales or privilege taxes, duties or any similar fees that may be assessed by any governmental body or regulatory authority in connection with the service.

##### A. Availability

PhonePass Service is available twenty-four (24) hours a day, seven (7) days a week. Card availability is limited and shall be handled on a Original come, Original served basis. PhonePass Service can be accessed through touchtone telephones only. 900 calls cannot be made on the PhonePass Card.

PhonePass Service may be made available from time to time with certain promotional offerings.

##### B. Card Depletion/Renewal or Expiration

Each time the card is used, the end-user hears a message stating the amount of minutes remaining on the card. Sixty (60) Originals prior to the card being depleted, the user hears a warning announcing the time remaining on the card.

##### C. Description of Terms applying to PhonePass Service

(1) Unit - A unit is equal to one (1) minute of domestic long distance time. The U.S. includes all fifty (50) contiguous states. Additional units per minute are charged for all other destinations.

(2) Retailer - Wholesale product customer.

(3) End User - Wholesale customer's customer.

##### D. Usage Charges

The applicable usage rate depends upon the Service Option selected by the customer. Two options listed in (A) and (B) below are available for the customer to choose. Calls are billed in one (1) minute increments and are debited against the PhonePass Service Card. Cards and/or Codes are valued based on a number of call Units. Rates for PhonePass Service may vary depending on the commitment term, total purchase commitment, card printing or packaging and collector purchase rights. All units purchased for the sole purpose of resale, must be purchased with a generic PhonePass Card. If a customer purchases units from the Company for promotion and not resale, the customer may be entitled to a custom PhonePass card printed by the Company. Cards being used for resale are available in 5, 10, 20, 30, 60 and 100 unit denominations. Cards purchased for promotional purposes can be set with the number units determined by the customer.

##### 1. Option A - Generic Wholesale Cards

The customer may obtain Generic PhonePass Cards as a one-time purchase with full payment due upon delivery or with a one (1) or two (2) year commitment with payment due prior to delivery of each order. Upon acceptance by Company, the Term Commitment discount will be applied to each partial order of PhonePass Cards and/or Codes. Installment (Partial Order) payments must be made fifteen (15) days prior to issuance of the Cards and/or Codes. At the end of the one (1) year or two (2) year commitment period or upon request for cancellation by the customer, the customer must pay the difference between the Term Commitment amount purchased and the initial Term Commitment amount, if the commitment has not been met. The Company may terminate a purchase commitment plan in order to allow the customer to agree to a higher "number of Units" Term Commitment. PhonePass Cards will be sold at prices rounded to the nearest cent. The rate per unit and purchase volumes are as follows:

(a) One-Time Purchase

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$ 250 - 2,499	\$0.2700
2,500 - 4,999	0.2550
5,000 - 9,999	0.2400
10,000 - 14,999	0.2250
15,000 - 24,999	0.2150
25,000 - 49,999	0.2000
50,000 - 99,999	0.1900
100,000 - 199,999	0.1750
200,000 - 299,999	0.1650
300,000 +	0.1600

(b) 1-Year Term Monthly Commitment

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$ 2,500 - 4,999	\$0.2400
5,000 - 9,999	0.2250
10,000 - 14,999	0.2150
15,000 - 24,999	0.2000
25,000 - 49,999	0.1900
50,000 - 99,999	0.1750
100,000 - 199,999	0.1650
200,000 - 299,999	0.1600
300,000 +	0.1550

(c) 2-Year Term Monthly Commitment

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$ 2,500 - 4,999	\$0.2300
5,000 - 9,999	0.2150
10,000 - 14,999	0.2000
15,000 - 24,999	0.1900
25,000 - 49,999	0.1750
50,000 - 99,999	0.1650
100,000 - 199,999	0.1600
200,000 - 299,999	0.1550
300,000 +	0.1500

(d) Retail Rate

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$ 1 - 250	\$0.4000

2. Retail Option - Generic Cards

The following rate schedule applies to the end-user. The retailer has the option of setting the retail rate at the following rates based on the level of purchase and/or commitment. If the retailer would prefer to sell at any of the retail rates above their specified purchase level of commitment, they may choose any of the preset rates listed below:

Option A - Generic Cards

<u>Purchase Volume</u>	<u>Retail Rate</u>
\$ 250 - 2,499	\$0.4000
2,500 - 4,999	0.4000
5,000 - 9,999	0.4000
10,000 - 14,999	0.3500
15,000 - 24,999	0.3300
25,000 - 49,999	0.3000
50,000 - 99,999	0.2700
100,000 - 199,999	0.2500
200,000 - 299,999	0.2200
300,000 +	0.2000

3. Directory Assistance: 2 Units

4.4 Other Service Offerings

4.4.1 Home Advantage Services

A. Description

Home Advantage Services offers outbound, direct dial long distance service for residential customers. Home Advantage is a flat-rated service offering Peak and Off-peak rates. Domestic, International and Calling Card Services are available with Home Advantage.

1. Home Advantage Organizational Program

The Home Advantage program is a benefit package offered in conjunction with Home Advantage Service, which allows the individual users who are members or employees of the participating organizations to receive additional product discounts, if program parameters are met. Customer's will receive a five percent (5%) discount off the tariffed rates for Home Advantage Service. Members who elect to participate in the Home Advantage Organizational Program will receive Home Advantage products and the TalkAround Calling Card. Home Advantage rates are found in Section 4.4.1.B.1 and TalkAround Calling Card rates are found in Section 4.3.4.B.

To qualify for the Home Advantage Organizational Program an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) non-profit organization; or, (4) Corporations. The qualifying organization agrees to meet the following set of criteria:

- (a) Trade Associations must have 5,000 members or more and allow us to telemarket or direct mail their membership roster for promotional reasons.
- (b) Business with franchises, agents, distributors, or multiple representatives, Non-profit organizations and Corporations must have a minimum of 1,000 employees or members and allow us to direct mail their employees/members for promotional reasons.

2. Home Advantage Easy Plan

Home Advantage Easy Plan is a flat-rated service offering customers one simple rate for intrastate calls.

B. Usage Charges

1. Home Advantage Service

(a) Rate Periods

Peak

All calls that occur between 8 A.M. and 4:59 P.M. Monday through Friday.

Off Peak

All calls that occur between 5 P.M. and 7:59 A.M. Monday through Thursday, and all calls between 5 P.M. Friday and 7:59 A.M. Monday.

(b) Per Minute Rate Schedule

<u>Peak</u>	<u>Off-Peak</u>
\$ .2800	\$ .2200

(c) Billing Increments

Home Advantage Service is billed in sixty (60) second increments.

(d) Monthly Recurring Charges (MRC)

MRC:\*\* \$5.00

\*\* Note: The MRC will be waived for each month in which Home Advantage Peak, Off-Peak and International monthly usage exceeds \$9.00. Also, the MRC can be waived by Association groups and Alumni programs.

(e) Per Minute Surcharge\*\*

Surcharge: \$0.02

\*\* Note: The Per minute surcharge applies only when Home Advantage monthly usage meets or exceeds \$500.00.

- (f) Home Advantage Calling Card Service  
OnLine Residential Calling Card Rates will apply as filed in this tariff.

2. Home Advantage Easy Plan

- (a) Rate Periods  
All calls are billed at the same rate regardless of which rate period the call is completed.
- (b) Billing Increments  
Home Advantage Easy Plan rates are billed in sixty (60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.

- (c) Per Minute Rate\*  
\$0.1390

\* There is no monthly recurring charge.

- (d) Calling Card Service  
The TalkAround Calling Card rates will apply as filed in this tariff.

4.4.2 WorldOne Service

A. Description

WorldOne Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine World calling card origination and switched or dedicated toll-free (in WATS) termination. The WorldOne package includes the availability of outbound, inbound (toll-free) and calling card services, and offering a discount on outbound and toll-free service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

There are seven (7) Options of WorldOne available to customers, each of which are described below:\*\*

- Option A - Requires no monthly minimum billing commitment for month-to-month customers; \$250 monthly minimum billing commitment for ESP customers.
- Option B - Requires a monthly minimum billing commitment of \$1,000.
- Option C - Requires a monthly minimum billing commitment of \$5,000.
- Option D - Requires a monthly minimum billing commitment of \$7,500.
- Option E - Requires a monthly minimum billing commitment of \$15,000.
- Option F - Requires a monthly minimum billing commitment of \$25,000.
- Option G - Requires a monthly minimum billing commitment of \$50,000.

\*\* If the minimum is not reached for Option A ESP and Options B through G, the customer will be charged for the difference.

Multiple services and/or multiple locations using WorldOne's Service can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic Toll-Free, Domestic and International outbound calls contribute to determining monthly minimum usage. OnLine World Calling Card, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Option by the fourth invoice period and monthly thereafter.

B. WorldOne Extended Service Plan

WorldOne Service is available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12) or twenty-four (24) months. Customers who elect the ESP will receive a discount off their selected option's domestic interstate, and intrastate outbound and toll-free rates. (the Company's interstate rates are provided in its F.C.C. Tariff as filed with the Federal Communications Commission) or its replacement. This discount will apply

to WorldOne's peak interstate rates and all time periods for intrastate rates. Customers who elect the ESP are subject to the following:

1. Customers must indicate what WorldOne service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
2. Upon execution of this agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by the Company in the provision of telecommunications service hereunder are demonstrated by Customer to affect adversely and materially Customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless Customer has reported trouble on an ANI or circuit-specific basis to (and received a corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of Customer's written notice of termination has elapsed during which Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and Customer's sole remedy shall be termination of the affected service as described.
3. Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (4) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, 25% of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to 25% of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
4. All customer requests to commence or terminate a WorldOne ESP must be made in writing, by certified mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the WorldOne ESP agreement will be automatically renewed for a new term of commitment.
5. A customer who cancels their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to other termination charges as noted above.
6. OnLine World Calling Card usage is excluded from the WorldOne ESP discounts.

C. Rate Periods

Peak - All calls that occur from 7 A.M. to 7 P.M. Monday through Friday, except on Company-recognized holidays.

Off Peak - All calls that occur between 7 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

- D. Billing Increments: WorldOne Switched Access Service is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment; WorldOne Dedicated Access Service is billed in six (6) second initial increments and is rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). OnLine World Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges are rounded to the nearest whole cent.
- E. Per Minute Rate Schedules - WorldOne Service: Per minute intrastate base rates for WorldOne Service are the same for all Options (A-G) and apply as shown below:

1. Switched Per Minute Rates

	<u>Monthly</u>	<u>12-Month ESP</u>	<u>24-Month ESP</u>
Outbound	\$.1593	\$.1560	\$.1526
Inbound	\$.1661	\$.1627	\$.1593

2. Dedicated Per Minute Rates

	<u>Monthly</u>	<u>12-Month ESP</u>	<u>24-Month ESP</u>
Outbound	\$.0746	\$.0712	\$.0678
Inbound	\$.0814	\$.0712	\$.0678

F. OnLine World Calling Card Service

1. Direct Dial Rate Schedule

- (a) Per Minute Rates applying to all time periods: \$.3200
- (b) Billing Increments: Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.
- (c) Per Call Surcharge: \*\* The following rates and surcharge will apply to calls which default to a live operator.
 

Rate Per Minute:	Peak:	\$0.23
	Off-Peak:	\$0.16
Per call Surcharge:		\$0.65

\*\* There is a \$0.65 Per Call Surcharge on domestic direct dial calls.

2. OnLine World Calling Card Service - OnLine

Operator Assisted Rate Schedule: If a customer chooses to access an Operator to place a call, the call will be billed at (Dial USA) per minute rates as provided in this tariff.

- (a) Billing Increments: All OnLine World Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.
- (b) Per Call Surcharges: The following surcharge will apply in addition to per minute rates.

	<u>Per Call Charge</u>
Station-to-Station:	\$1.50
Person-to-Person:	\$3.00

G. Monthly Recurring and Non-Recurring Charges

The Company's toll-free service for intrastate use is sold as an add-on service to the Company's interstate toll-free service. Accordingly, non-recurring and monthly recurring charges are found in the Company's interstate tariff, FCC No. 2 or its replacement.

H. WorldOne Association

The WorldOne Association program is a benefit package offered in conjunction with WorldOne Service, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the WorldOne Association program will receive WorldOne products and OnLine World Calling Card Service.

To qualify for WorldOne Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non-profit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The WorldOne Association member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company's service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services.

WorldOne Association members will receive the following discount offer:

Month-to-Month association customers on WorldOne Service will receive the one (1) year term rates, no Extended Service Plan ("ESP") will be required; and one (1) year term association customers on WorldOne Service will receive the two (2) year term rates, ESP for Associations is required.

The conditions of the WorldOne Service Extended Service Plan ("ESP") as filed in this tariff will apply for WorldOne for Association ESP agreements.

OnLine World Calling Card Service is not available for Association discounts.

4.4.3 MCI On-Net Service – Voice

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

-Beginning January 10, 2004, MCI On-Net Services and all Optional Plans are no longer available to new customers.

MCI On-Net is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. This service provides a service for single or multi-location companies using switched, dedicated and card origination, and switched termination. This service is suitable for calling between company locations.

Except as otherwise specified, all calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Toll-Free Service as filed in this Tariff, except where otherwise specified.

At the Customer's request and where feasible, the Company may permit the Customer to obtain other forms of access to the Customer's inbound service terminating location, or the Company may procure other forms of access to such location. All applicable recurring and non-recurring charges for such service will be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. The installation and monthly charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis. If the Company procures access for the Customer from the Local Exchange Carrier, the Customer's use of such access shall be in conformity with the regulations and other terms and conditions under which the Local Exchange Carrier provides such access.

This tariff is being offered to Rhode Island customers that originate and terminate calls within the State. Intrastate service is provided in conjunction with interstate service and is available only to customers subscribing to interstate service as provided in MCI's interstate Tariff FCC No. 1 and FCC No. 2 or their replacements.

A. Definitions applicable

The following definitions will apply for all usage rates:

"Local Network Connection": A switched connection between a customer premises and a Company Point of Presence which is provided by Company or a Company affiliate.

"Dedicated": A non-switched connection between a customer premises and a Company Point of Presence.

"Switched": A switched connection between a customer premises and a Company Point of Presence which is not provided by Company or a Company affiliate.

B. Usage Rates

The following per-minute usage rates will apply to outbound and inbound usage. Outbound usage charges are based on origination type, and inbound usage charges are based on termination type. Card is not available for inbound usage.

<u>Origination Type: Outbound</u>	<u>Termination Type: Outbound</u>	<u>Rates</u>
Local Network Connection	Local Network Connection	0.1078
Local Network Connection	Dedicated	0.1078
Local Network Connection	Switched	0.1178
Dedicated	Local Network Connection	0.1462
Dedicated	Dedicated	0.1462
Dedicated	Switched	0.1562
Switched	Local Network Connection	0.2133

Switched/Card*	Dedicated	0.2133
Switched/Card*	Switched	0.22331
Card*	Local Network Connection	0.2233

<u>Origination Type: Inbound</u>	<u>Termination Type: Inbound</u>	<u>Rates</u>
Local Network Connection	Local Network Connection	0.1078
Local Network Connection	Dedicated	0.1462
Local Network Connection	Switched	0.2133
Switched	Local Network Connection	0.1178
Switched	Dedicated	0.1562
Switched	Switched	0.2233

- \* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Local Network Connection rates will apply to all calls with local origination.

For outbound calls with Local termination or inbound calls with Local origination, a credit of \$0.01 per minute will apply. Dedicated origination is not available for inbound calls.

C. Directory Assistance

A charge of \$1.40 per call will be applied to all customers of this service requesting Directory Assistance for numbers within the state.

D. Term Plan

The Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to this service through the Term Plan are subject to the terms and conditions following:

1. Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage. Charges for the following are not included as eligible intrastate charges and will not receive Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.
2. Term Commitment and Renewal Options: A customer must commit to service for a term of service of either one, two, three, four, or five years. The term of service will commence no earlier than the fifteenth of the billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Term Plan, which must be received by WorldCom no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.
3. Early Termination Charges:
  - (a) Cancellation or Discontinuance Without Liability: If: (i) the customer's use of WorldCom service under a Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment and (ii) at the time of termination the customer is enrolled in a new Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under the Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's new Term Plan's term commitment is one year; or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new Term Plan's term commitment is equal to or greater than two years.
  - (b) Cancellation or Discontinuance With Liability: Discontinuance of all services furnished under the Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50 percent of each annual volume commitment for each year remaining in the unfulfilled term of service.
4. Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

E. Other Charges

1. Non-Recurring Charges: The following non-recurring charges will apply:  
 The rates and Charges can be found in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com (Companion Interstate Service).
2. Monthly Recurring Charges: The following monthly recurring charges will apply:
  - (a) Shared Access Charge: A \$5.00 monthly minimum charge will apply to each service customer location using switched access. The Customer will be charged the difference between the Customer's actual usage charges (including surcharges) and \$5.00 per location during each monthly billing period.
  - (b) Service Fee: The following monthly service fee per service group per toll-free number will apply:

Business Line Terminations:	\$20.00
Dedicated Terminations:	\$50.00

F. LD and Local Online Calling Plan

Beginning February 10, 2003, this service will no longer be available to new subscribers.

1. Eligibility: To be eligible for this plan, customers:
  - must subscribe to this plan via a Company-designated Internet site;
  - must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
  - must subscribe to the LD and Local Online Calling Plan as described in the MCI Communications Services, Inc., Tariff F.C.C. No. 6 ("Companion Interstate Service") or its replacement and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan; and
  - may not receive service under a Special Customer Arrangement.
2. Definitions:  
 For the purposes of this plan, the following definitions apply:
 

"Eligible Intrastate Service" is defined as MCI On-Net Service-Voice Outbound Service (excluding Card) usage and Inbound Service usage that originates and terminates in one state.

"Eligible Interstate Service" is defined as MCI On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and MCI WorldCom On Net Services Option 1 Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and terminates in the U.S. Mainland and Hawaii.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the tariff containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the tariff containing the Companion Interstate Service.
3. Monthly Recurring Charges:  
 A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offerings A and B are available on a per-Local Line basis and Offerings C and D are on a per-Local Trunk basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (per line or per trunk)</u>
A	\$29.00

B	\$49.00
C	\$49.00
D	\$69.00

4. Benefits:

- a. Commencement of Service: The following provisions will apply during the period following plan enrollment prior to installation of Companion Local Service.

Customers will be charged \$0.05 per minute for Eligible Intrastate Service.

- b. Eligible Interstate Usage and Companion Intrastate Service Allotments: Upon installation of intrastate service and Companion Local Service, the customer will receive an allotment of minutes per monthly period, as follows, that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period, based on Offering:

<u>Offerings</u>	<u>Allotment (Minutes)(per Local trunk or per Local line)</u>
A	500
B	1,000
C	1,000
D	2,000

Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment. When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment.

For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle.

- c. Companion Local Service Allotments: Companion Local Service Allotments: Customers who subscribe to Companion Local Service will also receive an allotment of minutes per monthly period that may be used for exchange service usage as described in the Companion Local Service tariff, based on Offering, as follows:

<u>Offering</u>	<u>Allotment (Minutes)</u>
A	1,000 per Local Line
B	2,000 per Local Line
C	2,000 per Local Trunk
D	3,000 per Local Trunk

- d. Additional Benefits:

The company will waive the monthly recurring service fee per service group charges set forth in Section 4.4.3.E.2(b) for access associated with service provided under this plan.

Eligible Interstate Usage and Eligible Intrastate Service calls will be billed in 60-second increments.

5. Termination of Service: The following provisions will apply to customers who terminate this plan, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff.

For existing customers who disconnect only Companion Local Service, the Companion Interstate Service under F.C.C. No. 6 or its replacement and LD and Local Online Calling Plan under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff and F.C.C No. 6 or its replacement to which the customer was subscribed at the time of subscription to this plan under this tariff and the Companion Interstate Service.

For existing customers who disconnect from Companion Local Service and LD and Local Online Calling Plan under this tariff, the Companion Interstate Service and LD and Local Online Calling Plan under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under F.C.C. No. 6 or its replacement to which the customer was subscribed at the time of subscription to this plan.

For new customers who disconnect only Companion Local Service, the Companion Interstate Service under F.C.C. No. 6 or its replacement and LD and plan service under this tariff will terminate. Customers will then be automatically subscribed to MCI On-Net Service under this tariff and F.C.C No. 6.

For new customers who disconnect Companion Local Service and plan service under this tariff, the Companion Interstate Service under F.C.C. No. 6 or its replacement and plan service under this tariff will terminate. Customers will then be automatically subscribed to MCI On-Net Service under F.C.C. No. 6 or its replacement for interstate long distance and MCI On-Net Service under this tariff for Intrastate IntraLATA service only.

6. Other Conditions:

Charges under this plan will not be calculated in satisfaction of any usage volume requirement.

The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Customers subscribing to this plan may not receive the benefits of any discounts or promotions including any term plan discounts.

G. D Street Voice Service Calling Plan

Beginning February 10, 2003, this service will no longer be available to new subscribers.

Eligibility: To be eligible for this plan, customers:

- must subscribe to this plan via a company-designated Internet site;
- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the D Street Voice Service Calling Plan as described in the service publication and pricing guide found at [www.worldcom.com](http://www.worldcom.com);
- may not receive service under any other term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and On-Net Voice Services Term Plan;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Eligible Interstate Usage: On Net Voice Services Outbound Service usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S Virgin Islands, Guam, and CNMI On Net Voice Services Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S Virgin Islands, Guam, and CNMI and terminates in the U.S. Mainland and Hawaii.

Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched	\$0.0900
Dedicated	\$0.0525

H. On-Net Plus Plan

Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, or 8 as described in the MCI's "Service Publication and Price Guide" located on the Company's website at [www.worldcom.com](http://www.worldcom.com);
- must be new business customers or existing business customers who is eligible for renewal of their contracts.

Usage Charges: The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

<u>Origination Type: Outbound</u>	<u>Termination Type: Outbound</u>	<u>1 Year Term</u>	<u>2 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.0897	\$0.0866
Local Network Connection	Switched	\$0.0897	\$0.0866
Dedicated	Local Network Connection	\$0.1192	\$0.1147
Dedicated	Dedicated or Switched	\$0.1192	\$0.1147
Switched / Card*	Local Network Connection	\$0.1702	\$0.1640
Switched / Card*	Dedicated	\$0.1702	\$0.1640
Switched / Card*	Switched	\$0.1702	\$0.1640

  

<u>Origination Type: Inbound</u>	<u>Termination Type: Inbound</u>	<u>1 Year Term</u>	<u>2 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0897	\$0.0866
Local Network Connection	Dedicated	\$0.1192	\$0.1147
Local Network Connection	Switched	\$0.1702	\$0.1640
Switched / Card*	Local Network Connection	\$0.0897	\$0.0866
Switched / Card*	Dedicated	\$0.1192	\$0.1147
Switched / Card*	Switched	\$0.1702	\$0.1640

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

#### H.1 Agent Program

Eligibility: To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering;
- may not receive service under any other term plan;
- must subscribe to the MCI On-Net Voice Services Agent Program as described in MCI's "Service Publication and Pricing Guide" located on MCI's website at [www.verizonbusiness.com](http://www.verizonbusiness.com); and,
- must subscribe to exchange service provided by the Company or a Company affiliate.

Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

Usage Charges: The following per-minute rates apply during each monthly period of a Customer's term of service intrastate outbound usage which originates via Local Network Connection and terminates via switched and Toll Free usage that originates switched and terminates Local Network Connection.

Per-Minute Rate  
 \$0.0470

#### Classifications, Practices and Regulations:

1. Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

I. Local and Long Distance Service Plus Plan/Local and Long Distance Service – Trunk Solution/Local and Long Distance Service-Line Solution II

Eligibility: To be eligible for this plan, customers:

- must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance Service Plus Plan as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com) ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;
- must subscribe to service under Special Customer Arrangement SCA Guide Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 and 12 as described in The Guide.

Definitions: For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as MCI On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges: A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-T-1 or ISDN-PRI basis. The following Monthly recurring charges apply:

Offering	Monthly Recurring Charge (per line, trunk or T-1)
A Providence	\$77.00
A Rest of State	\$66.00
B	\$65.00
C	\$1,540.00

Benefits:

- a. Offering A: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.
- b. Offering B and Offering C: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk or Per-Local T-1 that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment.

For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive unlimited exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

Discounts: (Beginning August 21, 2006, this service is no longer available to new customers.)

These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service. For Offering A, B, and C, the Company will provide a 5, 10 or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for the discount Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, and 3 years for a 15 percent discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Early Termination:

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in Brooks Fiber Communication of Rhode Island, Inc., PUC Tariff No. 4, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in Brooks Fiber Communication of Rhode Island, Inc., PUC Tariff No. 4 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in Brooks Fiber Communication of Rhode Island, Inc., PUC Tariff No. 4, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service offered in Brooks Fiber Communication of Rhode Island, Inc., PUC Tariff No. 4 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under this tariff for intrastate interLATA service only.

Other Conditions: Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

If Customer receives service under SCA Guide Types 6, 7 and 8 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and LD Service Plus Program Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

1.1 Local and Long Distance-Line Solution Service

Eligibility: To be eligible for this plan, customers:

- must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service

carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

- must subscribe to the Business Unlimited Program as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com); ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;
- must subscribe to service under Special Customer Arrangement SCA Guide Types 6, 7, 8, 9, or 10 as described in The Guide.

Definitions:

For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as MCI On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service.

<u>Offering</u>	<u>Monthly Recurring Charge (unlimited)</u>
Unlimited	\$ 60

Discounts: These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service. Customers committing to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, or 3 years for a 15 percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services LLC, Rhode Island P.U.C. Tariff No. 4, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services LLC, Rhode Island P.U.C. Tariff No. 4 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services LLC, Rhode Island P.U.C. Tariff No. 4, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services LLC, Rhode Island P.U.C. Tariff No. 4 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under this tariff for intrastate interLATA service only.

Other Conditions: Services under this plan, including Interstate Inbound Service and Interstate Card Service may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Business Unlimited Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

J. Intrastate Plus Service

Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must receive interstate service under a New Special Customer Arrangement (SCA) Guide Type 6, 7, 8, 9 or 10 as described in the MCI's "Service Publication and Price Guide" located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com).

Usage Charges: The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

<u>Origination Type: Outbound</u>	<u>Termination Type: Outbound</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.0387	\$0.0376	\$0.0365
Local Network Connection	Switched	\$0.0387	\$0.0376	\$0.0365
Dedicated	Local Network Connection	\$0.0387	\$0.0376	\$0.0365
Dedicated	Dedicated or Switched	\$0.0387	\$0.0376	\$0.0365
Switched / Card*	Local Network Connection	\$0.0745	\$0.0723	\$0.0701
Switched / Card*	Dedicated	\$0.0745	\$0.0723	\$0.0701
Switched / Card*	Switched	\$0.0745	\$0.0723	\$0.0701

  

<u>Origination Type: Inbound</u>	<u>Termination Type: Inbound</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0387	\$0.0376	\$0.0365
Local Network Connection	Dedicated	\$0.0387	\$0.0376	\$0.0365
Local Network Connection	Switched	\$0.0745	\$0.0723	\$0.0701
Switched / Card*	Local Network Connection	\$0.0387	\$0.0376	\$0.0365
Switched / Card*	Dedicated	\$0.0387	\$0.0376	\$0.0365
Switched / Card*	Switched	\$0.0745	\$0.0723	\$0.0701

Intrastate Plus Optional Calling Plan I

To receive the following benefits of Intrastate Plus Optional Calling Plan I, Customer must demonstrate to MCI reasonable satisfaction that it will accept a competitor's offer of service in place of Intrastate Plus if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Intrastate Plus.

<u>Origination Type: Outbound</u>	<u>Termination Type: Outbound</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.0290	\$0.0290	\$0.0290
Local Network Connection	Switched	\$0.0290	\$0.0290	\$0.0290
Dedicated	Local Network Connection	\$0.0290	\$0.0290	\$0.0290
Dedicated	Dedicated or Switched	\$0.0290	\$0.0290	\$0.0290
Switched / Card*	Local Network Connection	\$0.0456	\$0.0456	\$0.0456
Switched / Card*	Dedicated	\$0.0456	\$0.0456	\$0.0456

Switched / Card*	Switched	\$0.0456	\$0.0456	\$0.0456
<u>Origination Type: Inbound</u>	<u>Termination Type: Inbound</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0290	\$0.0290	\$0.0290
Local Network Connection	Dedicated	\$0.0290	\$0.0290	\$0.0290
Local Network Connection	Switched	\$0.0456	\$0.0456	\$0.0456
Switched / Card*	Local Network Connection	\$0.0290	\$0.0290	\$0.0290
Switched / Card*	Dedicated	\$0.0290	\$0.0290	\$0.0290
Switched / Card*	Switched	\$0.0456	\$0.0456	\$0.0456

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

#### 4.4.4 Total Solution Gold Service

##### A. Description

Total Solution Gold Service is an offering which allows customers to select shared and dedicated outbound and inbound service arrangements, and obtain Term Plan discounts. Total Solution Gold\_ calls are eligible for volume discounts based on total cross-contribution usage from all interstate and intrastate shared and dedicated outbound and inbound usage products (directory assistance and operator assistance are not contributory). Discounted rates apply retroactively, such that once the next dollar threshold is reached, the lower rate applies back to the first minute of usage for that billing period. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the volume discount cross-contribution calculation.

The Outbound Calling Service arrangement is a long distance switched access service, which is available on either a shared or dedicated basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section 4.3.2.

The Inbound Calling Service arrangement is a toll free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by an end user dialing a 10 digit telephone number (e.g., 800/888+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section 4.4.5.E.3).

##### B. Term Plans

Total Solution Gold\_ Service is available at 1 or 2 year Term Plan rates. Term Plans are subject to a minimum monthly usage level of \$500 for shared access or \$2,500 for dedicated access after 90 days of initial service. Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. Term Plan threshold calculations will include usage charges from all intrastate and interstate switched outbound and inbound usage products (directory assistance and operator assistance are not contributory). Charges such as taxes, late payment fees and other service non-recurring and monthly recurring charges will not be included in the Term Plan usage threshold calculation. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the monthly minimum service usage charge times the number of months remaining in the term.

A Customer may terminate their Term Plan without liability under the following conditions:

1. The customer requests, and remains on, a new Term Plan for a term equal to or greater than the time remaining on their current Company Term Plan.
2. The Customer provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

##### C. Rate Periods

Peak and Off-Peak rate periods are as follows:

Non-Holiday Rate Periods	From	To But Not Including	Days
Peak	8:00 a.m.	5:00 p.m.	Mon-Fri
Off-Peak	5:00 p.m.	8:00 a.m.	Mon-Fri
	8:00 a.m.	8:00 a.m.	Sat-Sun
	8:00 a.m.	8:00 a.m.	Holidays

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

D. Usage Charges

1. Outbound Calling Service (cont'd.)

(a) Shared - Per Minute Rates

Usage Per Month	1 Year	2 Year
\$ 0-\$249	\$0.2462	\$0.2406
\$ 250-\$999	\$0.2462	\$0.2406
\$ 1,000-\$2,499	\$0.2462	\$0.2406
\$ 2,500-\$4,999	\$0.2462	\$0.2406
\$ 5,000-\$9,999	\$0.2462	\$0.2406
\$10,000-\$19,999	\$0.2462	\$0.2406
\$20,000+	\$0.2462	\$0.2406

(b) Dedicated - Per Minute Rates

Usage Per Month	1 Year	2 Year
\$ 0-\$249	\$0.1231	\$0.1175
\$ 250-\$999	\$0.1231	\$0.1175
\$ 1,000-\$2,499	\$0.1231	\$0.1175
\$ 2,500-\$4,999	\$0.1231	\$0.1175
\$ 5,000-\$9,999	\$0.1231	\$0.1175
\$10,000-\$19,999	\$0.1231	\$0.1175
\$20,000+	\$0.1231	\$0.1175

2. Inbound Calling Service

(a) Shared Toll Free Service - Per Minute Rates

Usage Per Month	1 Year	2 Year
\$ 0-\$249	\$0.2462	\$0.2406
\$ 250-\$999	\$0.2462	\$0.2406
\$ 1,000-\$2,499	\$0.2462	\$0.2406
\$ 2,500-\$4,999	\$0.2462	\$0.2406
\$ 5,000-\$9,999	\$0.2462	\$0.2406
\$10,000-\$19,999	\$0.2462	\$0.2406
\$20,000+	\$0.2462	\$0.2406

(b) Dedicated Toll Free Service - Per Minute Rates

Usage Per Month	1 Year	2 Year
\$ 0-\$249	\$0.1231	\$0.1175

\$ 250-\$999	\$0.1231	\$0.1175
\$ 1,000-\$2,499	\$0.1231	\$0.1175
\$ 2,500-\$4,999	\$0.1231	\$0.1175
\$ 5,000-\$9,999	\$0.1231	\$0.1175
\$10,000-\$19,999	\$0.1231	\$0.1175
\$20,000+	\$0.1231	\$0.1175

#### 4.4.5 Total Solution Series 100 Service

##### A. Description

Total Solution Series 100 Service is an offering that allows Customers to select a commitment level and shared and dedicated outbound and inbound service arrangements, obtain term plan discounts, and receive Peak and Off-Peak pricing (Off-Peak pricing only applies to intraLATA outbound service where available). Total Solution Series 100\_ calls are flat rated, with discounts off the base rates available according to the commitment level and term plan selected by the Customer.

The Outbound Calling Service arrangement is a long distance switch-based service, which is available on either a shared or dedicated access basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section 4.3.2.

The Inbound Calling Service arrangement is an Toll Free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by an end user dialing a 10 digit telephone number (ie. 800/888+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free service number charge, which will be applied either on a "per Toll Free number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section 4.4.5.E.3).

##### B. Commitment Levels and Term Plans

Total Solution Series 100\_ Service is available on a month to month basis or on an optional 1 or 2 year Term Plan. Discounts off the base rates are available to the Customer according to the commitment level and Term Plan selected by the Customer.

Total Solution Series 100\_ Service is subject to a minimum monthly usage commitment (after the third full month following the initial installation of service for new Customers) based on the Customer's selected commitment level. The commitment level is calculated from the monthly total of usage generated from the following Company products: shared and dedicated domestic interstate and intrastate outbound and inbound service, international outbound, intraLATA, local service, and calling card. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the total usage amount calculation, as well as usage charges from Directory Assistance, Operator Service, voice mail and conference calling.

Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

A Customer may terminate their Term Plan without liability under the following conditions:

1. The Customer requests, and remains on, a new Term Plan for a term and commitment level equal to or greater than their current Company Term Plan and commitment level.
2. A new Customer (who was not receiving services through the Company prior to execution of the Term Plan) provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

- ##### C. Discounts: The following discounts on per minute base rates for qualifying usage are based on the monthly commitment level and Term Plan selected by the Customer. Customers committing to Term Plans will receive an additional discount off the applicable Commitment Level discounted rate for qualifying interstate usage. To qualify for Term Plan Discounts, shared access Customers must select a minimum commitment level of at least \$250.00 per month, and dedicated access Customers must select a minimum commitment level of at least \$1,000.00 per month.

##### 1. Shared Outbound Discount

Monthly Commitment <u>Level</u>	Month to <u>Month</u>	<u>Term Plan</u>	
		<u>1 Year</u>	<u>2 Year</u>
\$ 0	0.00%	N/A	N/A
\$ 250	0.00%	5.00%	10.00%
\$ 500	0.00%	5.00%	10.00%
\$ 1,000	0.00%	5.00%	10.00%
\$ 2,500	0.00%	5.00%	10.00%
\$ 5,000	0.00%	5.00%	10.00%
\$ 10,000	0.00%	5.00%	10.00%
\$ 15,000	0.00%	5.00%	10.00%

2. Dedicated Outbound Discount

Monthly Commitment <u>Level</u>	Month to <u>Month</u>	<u>Term Plan</u>	
		<u>1 Year</u>	<u>2 Year</u>
\$ 0	0.00%	N/A	N/A
\$ 250	0.00%	N/A	N/A
\$ 500	0.00%	N/A	N/A
\$ 1,000	0.00%	5.00%	10.00%
\$ 2,500	0.00%	5.00%	10.00%
\$ 5,000	0.00%	5.00%	10.00%
\$ 10,000	0.00%	5.00%	10.00%
\$ 15,000	0.00%	5.00%	10.00%

3. Shared Inbound Discount

Monthly Commitment <u>Level</u>	Month to <u>Month</u>	<u>Term Plan</u>	
		<u>1 Year</u>	<u>2 Year</u>
\$ 0	0.00%	N/A	N/A
\$ 250	0.00%	8.88%	13.67%
\$ 500	0.00%	8.88%	13.67%
\$ 1,000	0.00%	8.88%	13.67%
\$ 2,500	0.00%	8.88%	13.67%
\$ 5,000	0.00%	8.88%	13.67%
\$ 10,000	0.00%	8.88%	13.67%
\$ 15,000	0.00%	8.88%	13.67%

4. Dedicated Inbound Discount

Monthly Commitment <u>Level</u>	Month to <u>Month</u>	<u>Term Plan</u>	
		<u>1 Year</u>	<u>2 Year</u>
\$ 0	0.00%	N/A	N/A
\$ 250	0.00%	N/A	N/A
\$ 500	0.00%	N/A	N/A
\$ 1,000	0.00%	12.31%	16.92%
\$ 2,500	0.00%	12.31%	16.92%
\$ 5,000	0.00%	12.31%	16.92%
\$ 10,000	0.00%	12.31%	16.92%
\$ 15,000	0.00%	12.31%	16.92%

D. Rate Periods

Peak and Off-Peak rate periods are as follows:

Non-Holiday <u>Rate Periods</u>	<u>From</u>	<u>To But Not</u>	
		<u>Including</u>	<u>Days</u>
Peak	8:00 a.m.	5:00 p.m.	Mon-Fri
Off-Peak	5:00 p.m.	8:00 a.m.	Mon-Fri
	8:00 a.m.	8:00 a.m.	Sat-Sun
	8:00 a.m.	8:00 a.m.	Holidays

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

E. Usage Charges

1. Outbound Calling Service

<u>Shared</u>	\$ 0.2350
<u>Dedicated</u>	\$ 0.1200
<u>Off-Peak Discount:</u>	10%

2. Inbound Calling Service

<u>Shared</u>	\$ 0.2450
<u>Dedicated</u>	\$ 0.1300

3. Toll Free Number Charge

	<u>Monthly Recurring</u>	<u>Non- Recurring</u>
Shared charge per Toll Free number	\$ 10.00	\$ 15.00
Dedicated charge per routing arrangement	\$ 40.00	\$ 50.00

4.4.6 Inteleplan Service

A. Description

Inteleplan Service is a communications service that is available for use by residential customers twenty-four (24) hours a day. Inteleplan Service is offered in exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company (LEC) to the Company's Inteleplan Service, such that "1+ the 10-digit number" calls are automatically routed to the Company's network. Customers may originate Inteleplan Service from locations served by the Company, and may terminate in all locations within the State of Rhode Island.

Inteleplan Service is a flat-rated calling plan that is non-distance sensitive for direct-dialed long distance calling. Charges are based on the time period (Peak/Off-peak) when the call is placed. Peak and Off-peak time periods are defined in Section B, following. Calls are billed in one-minute increments, with an initial billing period of one minute. A monthly recurring charge will apply to Customer accounts with usage (including Directory Assistance) of less than \$25.00. Customer accounts with usage in excess of \$500.00 per month will be assessed a surcharge, as specified in Section 4.4.6 following. The entire month's charges will be recalculated at the new rate level.

Operator Services and Directory Assistance are available to Inteleplan Service subscribers subject to the provisions of Sections 4.3.2 and 4.3.1.

B. Rate Periods

Peak and Off-Peak rate periods are as follows:

<u>Non-Holiday Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Peak	7:00 a.m.	7:00 p.m.	Mon-Fri
Off-Peak	7:00 p.m.	7:00 a.m.	Mon-Fri
	All Hours	Sat-Sun	
	All Hours	Holidays	

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

Peak                      Off-Peak

Per Minute Rates:	\$0.32	\$0.26
	Monthly	
	<u>Recurring</u>	
Per Account:	\$3.00	
	<u>Surcharge</u>	
Per Minute:	\$0.02	

#### 4.4.7 Intelenet

##### A. Description

Intelenet offers a full service voice product for single or multi-location customers using switched or dedicated, and calling card origination and switched or dedicated toll-free termination. The Intelenet package includes a single flat rate for both peak and off-peak dedicated and switched usage and offers discounts for customers willing to sign a term commitment of month to month, twelve (12) or twenty-four (24) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

The minimum monthly commitment will be based on net charges for service (after discounts have been applied) and must be reached by the fourth invoice period and monthly thereafter. Multiple services and/or multiple locations using Intelenet can contribute to the overall monthly commitment; however, the customer must allocate the minimum by service and location. All inbound and outbound domestic and international, calling card, intrastate service and internet access charges, including local services (if applicable) contribute to determining the monthly minimum usage with the exception of enhanced fax, conference calling and non-recurring charges.

If a customer's monthly service usage charges for any month in the term are less than the monthly commitment agreed upon, the customer shall pay the company the difference between the monthly usage charges and the monthly commitment in addition to charges for service.

##### B. Service Agreement

When the customer has completed the term commitment, service will automatically be renewed for additional term(s) of the agreement unless the Company has received the customer's written notice to terminate the service on not less than sixty (60) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the term in any manner other than stated will be liable for a service termination charge of an amount equal to the greater of the following, unless customer converts to another Company service with equal or greater term and minimum usage commitment:

1. If the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to the monthly billing commitment times the number of months remaining in Term through the expiration of the first year. If applicable, twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of remaining months in the Term beyond the first year) will also be included.
2. If the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of months remaining in the Term).

In addition, the customer will be required to repay any promotional credits that were applied, and any charges reimbursed or waived.

Upon execution of the Intelenet Service Agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of customer's desire to cancel the Service Agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by the Company in the provision of telecommunications service hereunder are demonstrated by customer to affect adversely and materially customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless customer has reported trouble on an ANI or circuit-specific basis to (and received corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of customer's written notice of termination has elapsed during which the Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and customer's sole remedy shall be termination of the affected service as described.

Customer's Intelenet Service Agreement is subject to the general terms, and conditions and rates of this Tariff and/or Service or Credit Application forms executed in connection with the services provided herein.

##### C. Usage Charges

###### 1. Rate Periods

###### Peak

All calls that occur between 7:00 A.M. through 7:00 P.M. Monday through Friday, except on Company recognized holidays.

Off Peak

All calls that occur between 7:01 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

2. Billing Increments

Intelnet is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment with the exception of calling card which is billed in sixty (60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.

3. InteleNet Rate Schedule

	<u>Base Rates</u>
Switched Services:	\$0.06079
Dedicated Services:	\$0.03379

D. Discounts Applicable

A ten percent (10%) discount will apply towards intrastate usage.

E. Intelnet Calling Card Service

1. Per Minute Rates applying to all time periods

Per Minute Rate: \$0.2600

2. Per Call Surcharge:

Per Call Surcharge: \$0.4000

F. Monthly Recurring/Non-Recurring Charges

Intelnet for intrastate use is offered in connection with the Company's interstate Intelnet service. Accordingly, monthly recurring and non-recurring charges are found in the Company's interstate tariff, F.C.C. No. 2, or its replacement.

G. Intelnet Association

The Intelnet Association program is a benefit package offered in conjunction with Intelnet, which allows the individual users who are members or employees of the participating organization to receive additional product discounts off of domestic interstate usage. Members who elect to participate in the Intelnet Association will receive Intelnet products and Calling card service.

To qualify for Intelnet association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non profit organization; or, (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following criteria within six (6) months of undertaking to qualify and thereafter maintain, and enters into a written agreement with the Company for marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have sole right to collect, enforce collection and settle such sums. The Intelnet member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services. All other conditions of Intelnet will apply to Intelnet Association.

4.4.9 Bottom Line Business II

A) Description

Bottom Line Business II offers Customers a flat rate schedule that will apply to both outbound and inbound intrastate calls. Customer's must sign a Term Agreement of one (1) year and meet a monthly minimum commitment of \$50.00 for Customers of only one service (i.e. only outbound) or \$100.00 per month if the Customer has both outbound and inbound services. Calling Card usage will not contribute to the monthly minimum commitment and Association discounts will not apply. Calls will be billed in thirty (30) second initial increments and rounded to the next higher six (6) second increment.

The Term shall be extended automatically for an additional term of one (1) year, unless the Company receives the Customer's written notice to terminate this Agreement on not less than thirty (30) days prior to the then existing Term expiration date. Customers who terminate service prior to the end of the term in any manner will be liable for a termination charge of an amount equal to the monthly minimum billing commitment times the number of months remaining in the Customer's Term, unless the Customer converts to another Company service with equal or greater term and minimum usage commitment.

B) Rates

Outbound (per minute)	\$0.1259
Inbound (per minute)	\$0.1259
Monthly Charge Per Toll-Free No.	\$4.00

4.4.10 Verizon Business Services I (Cont'd)

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Verizon Business Services I Term Plan

The Verizon Business Services I Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Verizon Business Services I through the Verizon Business Services I Term Plan are subject to the terms and conditions outlined for Verizon Business Service I in the Company's "Service Publication and Price Guide" located on the Company's website at www.mci.com, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Verizon Business Services I Card, Verizon Business Services I Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Verizon Business Services I Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

Verizon Business Services I Optional Calling Plan I

To receive the following benefits of Verizon Business Services I Option Calling Plan I, Customer must demonstrate to MCI reasonable satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services I if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Verizon Business Services I.

<u>Origination Type: Outbound</u>	<u>Termination Type: Outbound</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0290	\$0.0290	\$0.0290
Local Network Connection	Dedicated	\$0.0290	\$0.0290	\$0.0290
Local Network Connection	Switched	\$0.0290	\$0.0290	\$0.0290
Dedicated	Local Network Connection	\$0.0290	\$0.0290	\$0.0290
Dedicated	Dedicated or Switched	\$0.0290	\$0.0290	\$0.0290
Switched / Card*	Local Network Connection	\$0.0456	\$0.0456	\$0.0456
Switched / Card*	Dedicated	\$0.0456	\$0.0456	\$0.0456
Switched / Card*	Switched	\$0.0456	\$0.0456	\$0.0456
<u>Origination Type: Inbound</u>	<u>Termination Type: Inbound</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0290	\$0.0290	\$0.0290
Local Network Connection	Dedicated	\$0.0290	\$0.0290	\$0.0290
Local Network Connection	Switched	\$0.0456	\$0.0456	\$0.0456
Switched / Card*	Local Network Connection	\$0.0290	\$0.0290	\$0.0290

Switched / Card*	Dedicated	\$0.0290	\$0.0290	\$0.0290
Switched / Card*	Switched	\$0.0456	\$0.0456	\$0.0456

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

#### 4.4.16 Verizon Business Services Versatile T1

Effective October 2, 2005, Versatile will no longer be available to new subscribers and existing customers will no longer be able to place new orders.

Verizon Business Services Versatile T1 ("Versatile T1") is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet Dedicated Access, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

##### Eligibility

Customer must subscribe to service under a Verizon Business Services Agreement, Guide Type 17, with a minimum 1 year commitment as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at [www.mci.com](http://www.mci.com).

Customer must also subscribe to the Verizon Business Services Versatile T1 offering as described in MCImetro Access Transmission Services, LLC Rhode Island P.U.C Tariff No. 4 ("Companion Intrastate Service").

Customer is not eligible to receive the benefits of any other program or promotion related to local, long distance, conferencing or internet dedicated access services.

##### Monthly Recurring Charges

Customer will incur monthly recurring charges as described in MCImetro Access Transmission Services, LLC Rhode Island P.U.C Tariff No. 4 ("Companion Intrastate Service").

##### Benefits

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 3000 Long Distance minutes which includes Toll Free, interstate / intrastate, and unlimited Local

Package B: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 6000 Long Distance minutes which includes Toll Free, interstate / intrastate, and unlimited Local

Package C: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive up to 9000 Long Distance minutes which includes Toll Free, interstate / intrastate, and unlimited Local

Customers who exceed the applicable package Long Distance minutes will incur the following Long Distance per minute overage charge: \$0.038.

Calling Card: A per minute rate of \$0.07 and a \$0.75 per call surcharge will apply.

##### Additional Benefits

In addition, customers will receive the benefits of the Companion Intrastate Service as described in MCImetro Access Transmission Services, LLC Rhode Island P.U.C Tariff No. 4.

#### 4.4.17 Verizon Business Services II (Cont.)

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

-Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

##### Verizon Business Services II Term Plan

The Verizon Business Services II Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Verizon Business Services II through the Verizon Business Services II Term Plan are subject to the terms and conditions outlined for Verizon Business Service II in the Company's "Service Publication and Price Guide" located on the Company's website at [www.mci.com](http://www.mci.com), except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Verizon Business Services II Card, Verizon Business Services II Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Verizon Business Services II Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

Verizon Business Services II Optional Calling Plan I

To receive the following benefits of Verizon Business Services II Option Calling Plan I, Customer must demonstrate to MCI reasonable satisfaction that it will accept a competitor's offer of service in place of Verizon Business Services II if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Verizon Business Services II.

<u>Origination Type: Outbound</u>	<u>Termination Type: Outbound</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0290	\$0.0290	\$0.0290
Local Network Connection	Dedicated	\$0.0290	\$0.0290	\$0.0290
Local Network Connection	Switched	\$0.0290	\$0.0290	\$0.0290
Dedicated	Local Network Connection	\$0.0290	\$0.0290	\$0.0290
Dedicated	Dedicated or Switched	\$0.0290	\$0.0290	\$0.0290
Switched / Card*	Local Network Connection	\$0.0456	\$0.0456	\$0.0456
Switched / Card*	Dedicated	\$0.0456	\$0.0456	\$0.0456
Switched / Card*	Switched	\$0.0456	\$0.0456	\$0.0456

  

<u>Origination Type: Inbound</u>	<u>Termination Type: Inbound</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0290	\$0.0290	\$0.0290
Local Network Connection	Dedicated	\$0.0290	\$0.0290	\$0.0290
Local Network Connection	Switched	\$0.0456	\$0.0456	\$0.0456
Switched / Card*	Local Network Connection	\$0.0290	\$0.0290	\$0.0290
Switched / Card*	Dedicated	\$0.0290	\$0.0290	\$0.0290
Switched / Card*	Switched	\$0.0456	\$0.0456	\$0.0456

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

LD Voice Package: Customer will pay the following flat rate monthly recurring charge ("MRC"), fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 20,000 minutes per month originating from a T1 or PRI purchased from Verizon.

<u>Agreement Term</u>	<u>MRC*</u>
One Year	\$725.00
Two Years	\$685.00
Three Years	\$650.00

\* Overage Rate: Customer will pay a per-minute charge of \$.05 for each minute in excess of 20,000 in a month.

Customer understands that the LD Voice Package is restricted in the following manner:

- (i) International long distance, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the LD Voice Package.
- (iii) Customer may not utilize the LD Voice Package in any call center environment or in connection with any such similar environment.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION OF THE ALL DISTANCE PACKAGE BY VERIZON AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

4.4.19 Verizon Loyalty Plus I Plan

Beginning July 1, 2007, this service is no longer available to new customers.

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service “unit” (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company service unit. The credit will be applied to the second full-month’s invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer’s Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company’s quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company’s “Service Publication and Price Guide” (The Guide) located on the Company’s website at [www.verizonbusiness.com](http://www.verizonbusiness.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
	Local and Long Distance Service-Trunk Solution	Trunk	\$50	Y

4.4.20 Verizon Loyalty Plus II Plan

Beginning February 8, 2006, this service is no longer available to new customers.

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service “unit” (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company service unit. The credits will be applied to the second full-month’s and the sixth full-month’s invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer’s Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company’s quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company’s “Service Publication and Price Guide” (The Guide) located on the Company’s website at [www.verizonbusiness.com](http://www.verizonbusiness.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
	Local and Long Distance Service-Trunk Solution	Trunk	\$50	Y

4.4.21 Loyalty Plus III Plan

Beginning September 15, 2006, this service is no longer available to new customers.

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company-provided service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
	Local and Long Distance Service-Trunk Solution	Trunk	\$50	Y

4.4.22 Verizon Business Services III (Cont'd)

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Intrastate Usage Rates. (Cont'd)

Verizon Business Services III Term Plan

The Verizon Business Services III Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Verizon Business Services III through the Verizon Business Services III Term Plan are subject to the terms and conditions outlined for Verizon Business Services III in the Company's "Service Publication and Price Guide" located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com), except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Verizon Business Services III Card, Verizon Business Services III Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Verizon Business Services III Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 year	3%
2 year	6%

3 year	9%
4 year	9%
5 year	9%

#### 4.4.23 State Specific Plans

##### 4.4.23.1 PRI BizPak Plan

Effective September 1, 2009, this plan is no longer available to new customers.

Subject to the conditions below, Customers under a Verizon Business services agreement (“Agreement”) and who simultaneously order for the first time the “PRI BizPak” bundle which consists of; 1) Local and Long Distance Optional Calling Plan as described on the Guide for Verizon Business Services (VBS) I and VBS II – Pre July 1, 2007 – Offer C; and VBS II Post July 1, 2007 and VBS III – Offer C Flat with Cap, (collectively referred to as “Local and Long Distance OCP”); 2) The Local Service features specified in the table below; and 3) Bundled Internet Dedicated Price Protected Option (PPO) T1; and 4) T-1 Digital Access loop (T-1 Local Loop); and related Customer Premises Equipment (CPE) (“Plan Services”) will receive the following monthly recurring discounts and monthly recurring charges (“MRCs”) specified in the table below for the Term of the Agreement, based on the length of the Term Customer committed to in the Agreement (“Commitment Period”):

PRI BizPak Bundle	2 Year Term		3 Year Term	
	Plan MRC	Additional MRC Discount	Plan MRC	Additional MRC Discount
Local and Long Distance OCP	\$1,114.50*	15%	\$1,114.50*	15%
First 2 Local Service DID Blocks (20 DIDs per Block)**	\$12.50***	15%	\$12.50***	15%
Local Service Caller ID with Name	\$60***	15%	\$60***	15%
Internet Dedicated PPO T1 Port and T1 Digital Access Local Loop	\$565	-	\$530	-

Plan MRC allocated charges = \$501.53 for Local and \$612.97 for LD.

\*\* Additional DID Blocks may be purchased at standard rates.

\*\*\* Plan MRC is standard Guide pricing.

##### Conditions:

1. New and renewing Customers must sign an Agreement with a minimum 2 year Term commitment.
2. Existing Customers must have a minimum of 1 year remaining on their Term commitment.
3. This plan is available only for Plan Services under the VBS I, VBS II or VBS III pricing plans.
4. Customer location is eligible to receive the benefits of this plan providing the plan services are available from one of the Serving Wire Centers as notated in the Guide: [http://www.verizonbusiness.com/external/service\\_guide/reg/pr\\_internet\\_dedicated\\_bundled\\_ppo\\_t1\\_select\\_ii\\_cli\\_list.xls](http://www.verizonbusiness.com/external/service_guide/reg/pr_internet_dedicated_bundled_ppo_t1_select_ii_cli_list.xls).
5. Orders may be expedited, but applicable expedite fees will apply.
6. This plan is applicable only for Plan Services located entirely within the 48 contiguous states. Alaska, Hawaii, Puerto Rico, and any foreign countries are not eligible.
7. Circuits receiving the benefits of this plan may not receive the benefits of any of the following promotions/plans: Internet T1 and NxT1 IP Port Only; New Service CPE Rebate; LD Voice - Outbound 60; LD Voice – 20K Minute Package for T1/PRI (BSG); LD Voice – 300 / 500 / 800 Minute Packages for Business Lines and Trunks (BSG); LD Voice – Inbound 60; LD Voice - Wireline to Wireless; Local Voice - Line Rewards 60; Local Voice - PRI / T1 Rewards 60 Promotions; Local Voice - PRI Renewal Offer; and the Local Voice - Multi-State Metered T1/ ISDN PRI Program.
8. Unless explicitly stated otherwise, plan rates/discounts are in lieu of all other discounts.
9. Verizon reserves the right to discontinue any or all Plan Services at the time it is determined that Plan Services were deployed in a manner contrary to the terms of the plan offer.

##### 4.4.23.2 LD Voice-Outbound 60 Plan

Effective September 1, 2009, this plan is no longer available to new customers.

Offer: Company Customers contracting for Long Distance Voice Services (LD Service) provided by MCI Communications Services, Inc. d/b/a Verizon Business Services for the first time will receive a credit (equal to two months Outbound LD Service usage, as described further below) in each succeeding 12-month period (not to exceed a total of three credits) following the date on which the LD Service pricing becomes effective for such Customer, during the Term of its master agreement. The credit will be provided in accordance with the following table, with the month in which the LD Service pricing becomes effective as Month 1, and will be applied to Outbound LD Service usage charges (regardless of local carrier). The amount of the credit is equal to

two times the Customer’s average monthly Intra-LATA toll, intrastate and interstate Outbound LD Service per-minute usage charges for the 3-month period specified in the following table:

12-Month Period	3-Month Period for Calculating Average Outbound LD Service Monthly Per-Minute Usage	Month in which Credit is Provided
Months 1 – 12	Months 6 through 8	Month 9
Months 13 – 24	Months 18 through 20	Month 21
Months 25 – 36	Months 30 through 32	Month 33

**Eligibility:** The Customer must sign and submit a service agreement (or amendment) for Outbound LD Service including this plan.

**Other Conditions:**

A Customer receiving the benefits of this plan may not receive the benefits of Product Package Guide Type 1 and LD Voice Interstate 30 Promotion as provided in the Company’s “Service Publication and Price Guide” (The Guide) located on the Company’s website at [www.verizonbusiness.com/publications/service\\_guide](http://www.verizonbusiness.com/publications/service_guide) (“Companion Interstate Service”).

- This plan is applicable only for Outbound LD Service within the 48 contiguous states with the exception of intrastate usage in South Dakota, to which this plan is not applicable.

Existing Customers must have a minimum of 33 months remaining in the term of their agreement to receive 3 credits; 21 months remaining to receive 2 credits and at least 9 months remaining to receive 1 credit.

Notwithstanding the foregoing, if Customer terminates all Outbound LD Service upon which the credits under this plan are calculated before all of the credits under this plan are issued to Customer; any unissued credits are forfeited and not owed.

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

SECTION 6

6.1 EasyAnswer Service

Effective June 1, 1995, EasyAnswer Services will be available only for Association Services.

6.1.1 Description

The EasyAnswer Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine calling card origination and switched or dedicated toll-free (in WATS) termination. The EasyAnswer package includes the availability of outbound, inbound (toll-free) and calling card services, and offers a discount on outbound and toll-free service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

There are three (3) Options of EasyAnswer available to customers, each of which are described below:

- Option 1 - Requires no monthly minimum billing commitment.
- Option 2 - Requires a monthly minimum billing commitment of \$1,000; if the minimum is not reached, the customer is charged for the difference.
- Option 3 - Requires a monthly minimum billing commitment of \$5,000; if the minimum is not reached, the customer is charged for the difference.

Multiple services and/or multiple locations using EasyAnswer’s services can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic toll-free, Domestic and International outbound calls contribute to determine monthly minimum usage. Easy OnLine Calling Card, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected EasyAnswer Option by the fourth invoice period and monthly thereafter.

6.1.2 EasyAnswer Term Plan

EasyAnswer Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty six (36) months. Customers who elect the Term Plan option will receive a discount off their selected Option's domestic interstate, and intrastate outbound and toll-free rates. This discount will apply to EasyAnswer's peak interstate rates and all time periods for intrastate rates. Customers who elect the EasyAnswer Service option are subject to the following:

- A. Customers must indicate what EasyAnswer service or services are to be included in the term plan. The discounts provided under this option become effective with the first full month's usage.
- B. Option 2 Customers are required to meet a minimum annual usage commitment of \$12,000 (Customer's \$1,000 monthly minimum multiplied by twelve (12) months). Option 3 Customers are required to meet a minimum annual usage commitment of \$60,000 (Customer's \$5,000 monthly minimum multiplied by twelve (12) months). At the end of each successive twelve (12) month period following the date service becomes effective, Option 2 and Option 3 Customers will be required to pay the shortfall, if any, between their actual usage during that twelve (12) month period and the minimum annual usage commitment applicable to the option selected by the Customer. As used herein, "usage" consists of the amount of all domestic and international usage of all EasyAnswer Services (excluding EasyAnswer Association) measured in dollars.
- C. Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (D) following, will be liable for a cancellation penalty equal to the number of months remaining in the term then in effect multiplied by: (1) for Option 1 Customers, \$200 per month for switched services (per service type), or \$500 per month for dedicated services (per service type); (2) for Option 2 Customers, \$1,000 per month for switched or dedicated services (per service type); or (3) for Option 3 Customers, \$5,000 per month for switched or dedicated services (per service type). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company Service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
- D. All customer requests to commence or terminate a EasyAnswer Term Plan must be made in writing, either by certified or registered mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the EasyAnswer Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.
- E. Easy OnLine Calling Card usage is excluded from the EasyAnswer Term Plan discounts.

#### 6.1.3 EasyAnswer Association

The EasyAnswer Association program is a benefit package which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the EasyAnswer Association program will receive EasyAnswer products and Easy OnLine Calling Card Service.

To qualify for EasyAnswer Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non profit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The EasyAnswer Association member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company's service under this program.

Unless otherwise specified in this tariff, member's usage of the Company's service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services. Association discounts for EasyAnswer are outlined in Section 6.1.7 of this tariff.

#### 6.1.4 Usage Charges

##### A. Rate Periods

The time of day rate periods for EasyAnswer Services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7AM and 7PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

##### B. Per Minute Rate Schedule

Per minute intrastate base rates for EasyAnswer Services are the same for all Options (1, 2 & 3) and apply as shown below:

(1) Switched Per Minute Rates

	<u>Peak/Off-Peak</u>
Outbound:	\$.2967
Inbound:	\$.3091

(2) Dedicated Per Minute Rates

	<u>Peak/Off-Peak</u>
Outbound:	\$.1389
Inbound:	\$.1515

C. Billing Increments

EasyAnswer Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment.

D. Monthly Recurring and Non-Recurring Charges

The Company's toll-free service for intrastate use is sold as an add-on service to the Company's interstate toll-free service. Accordingly, non-recurring and monthly recurring charges are found in the Company's interstate tariff, FCC No. 2.

6.1.5 EasyAnswer OnLine Calling Card Service

A. Usage Charges

1. Per Minute Rate Schedule - Direct Dial

Per Minute Rates applying to all time periods:

\$0.3400

2. Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

3. Per Call Surcharge

(a) There is a \$0.65 Per Call Surcharge on domestic direct dial calls.

(b) The following rates and surcharge will apply to calls which default to a live operator.

Rate Per Minute:	
Peak:	\$0.23
Off-Peak:	\$0.16
Per call Surcharge:	\$0.65

4. EasyAnswer Operator Assisted Service

(a) Usage Charges

1. Per Minute Rate Schedule

If a customer chooses to access an Operator to place a call, the call will be billed at Dial USA per minute rates (refer to this tariff).

(b) Billing Increments

All Easy OnLine Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.

(c) Per Call Surcharges

The following surcharge will apply in addition to per minute rates.

	<u>Per Call Charge</u>
Station-to-Station:	\$1.50
Person-to-Person:	\$3.00

6.1.6 EasyAnswer Term Plan

Customers who elect the Term Plan option will receive a discount off their selected Option's domestic interstate and intrastate outbound and toll-free rates. This discount will apply to EasyAnswer's peak interstate rates and all time periods for intrastate rates. This plan does not apply to EasyAnswer OnLine Calling Card usage.

A. EasyAnswer Term Plan Discounts

The following term discounts will apply to the EasyAnswer per minute base rates found in this tariff.

<u>Term</u> <u>Months</u>	<u>Outbound Discount</u> <u>Switched/Dedicated</u>	<u>Toll-Free Discount</u>	
		<u>Switched</u>	<u>Dedicated</u>
12	\$0.0050	\$0.0050	\$0.0150
24	\$0.0100	\$0.0100	\$0.0200
36	\$0.0100	\$0.0100	\$0.0200

6.1.7 EasyAnswer Association

EasyAnswer Association members will receive a 5% discount on interstate and intrastate usage, peak and off-peak time periods for monthly and one (1) year term plan customers. Association members who sign up for a two (2) year term plan will receive the same discounts as non-Association customers.

6.2 Performance 2000 Service

6.2.1 Description

This service offering allows the customer to select outward, inward and/or travel service arrangements as provided below and to obtain Performance 2000 Term Plan discounts. The Performance 2000 Services consist of three levels: Level I - no per invoice billing commitment; Level II - \$1,500 per invoice billing commitment or the Customer is charged the difference; and Level III - \$4,500 per invoice billing commitment or the Customer is charged the difference. The Level I service is limited to the One Plus, toll-free and Calling Card service arrangements. Calls may be originated and/or terminated via Company switched facilities.

A. Service Arrangements

1. Performance 2000 One Plus Service

This service option is an outward calling shared access service arrangement available to customers who presubscribe to the Company's service. Usage rates are time-of-day sensitive.

2. Performance 2000 Toll-Free Service

This service option is an inward calling termination arrangement available via shared and dedicated access facilities. Usage rates are time-of-day sensitive.

3. Performance 2000 Calling Card

This service option is an outward calling shared access arrangement which allows a customer to originate calls through use of a Company calling card via an Toll-Free Universal Access Number. Usage rates are time-of-day sensitive.

6.2.2 Usage Charges

A. Rate Periods

The time of day rate periods for Performance 2000 Services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7AM and 7PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

B. Per Minute Rate Schedule

	<u>Mileage Bands</u>	<u>Peak</u>	<u>Off-Peak</u>
<u>Level I</u>			
One Plus	All	\$ .2798	\$ .2798
Toll-Free:			
Switched	All	\$ .2818	\$ .2818
Calling Card	All	\$ .2800	\$ .2800
<u>Level II</u>			
One Plus	All	\$ .2798	\$ .2798
Toll-Free:			
Switched	All	\$ .2818	\$ .2818
Calling Card	All	\$ .2800	\$ .2800
<u>Level III</u>			
One Plus	All	\$ .2798	\$ .2798

Toll-Free:				
Switched	All	\$ .2818	\$ .2818	
Calling Card	All	\$ .2800	\$ .2800	

\* A Per Call Surcharge of \$0.25 applies to each call.

6.3 Performance 4000 Service  
Effective June 1, 1995, Performance 4000 Service will no longer be offered to new customers.

6.3.1 Description

Performance 4000 Service offers a unified service for single or multi-location customers using both switched and dedicated inbound and outbound service, a calling card and international service. Performance 4000 has been designed especially for the larger customer billing over \$7,500 a month, with the availability of peak and off-peak rates, calling card services and offering a discount for customers willing to sign a term commitment of either twelve (12), twenty-four (24) or thirty-six (36) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage. There are five (5) levels of Performance 4000 which are described below.

- Level I - Requires a monthly minimum billing commitment of \$7,500; if the minimum is not reached the customer is charged the difference.
- Level II - Requires a monthly minimum billing commitment of \$15,000; if the minimum is not reached the customer is charged the difference.
- Level III - Requires a monthly minimum billing commitment of \$25,000; if the minimum is not reached the customer is charged the difference.
- Level IV - Requires a monthly minimum billing commitment of \$50,000; if the minimum is not reached the customer is charged the difference.
- Level V - Requires a monthly minimum billing commitment of \$75,000; if the minimum is not reached the customer is charged the difference.

Multiple services and/or multiple locations using Performance 4000 services can contribute to the overall monthly minimum commitment. Domestic Toll-Free, Domestic and International outbound calls contribute to determining monthly minimum usage. Operator Services usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Performance 4000 Level by the fourth invoice period and monthly thereafter.

6.3.2 Performance 4000 Term Plan

Performance 4000 Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan Option will receive a discount off their selected option's domestic rates. Customers who elect the Performance 4000 Term Plan option are subject to the following:

- A. Customers must indicate what Performance 4000 Level is to be included in the term plan. The rates provided under this option become effective with the first full month's usage.
- B. Customers who fall below the monthly minimum usage requirement for the plan selected will be billed the difference between actual usage and the monthly minimum required.
- C. Customers who terminate service prior to the end of the term of commitment will be billed a termination liability consisting of the monthly minimum of the selected plan option multiplied by the number of months remaining in the commitment, due and payable upon termination in a lump sum. This charge will not apply to customers who convert from a Performance 4000 service to another Company service with equal or greater term and minimum usage requirement commitments.
- D. All customer requests to commence or terminate a Performance 4000 Term Plan must be made in writing to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the Performance Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing of the customer's desire to cancel this agreement without further obligation.

6.3.3 Usage Charges

A. Rate Periods

The time of day rate periods for Performance 4000 services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 7AM through 7PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

B. Billing Increments

Performance 4000 Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. A minimum average time requirement (MATR) of thirty (30) seconds per call applies during a billing period for switched outbound and calling card. Performance 4000 Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

C. Per Minute Rate Schedules

Performance 4000 Level I and II Customers will receive the following rates:

1. Switched Per Minute Rates\*\*

	Month to <u>Month</u>	12 Month <u>Term</u>	24/36 Month <u>Term</u>
Outbound	\$.2465	\$.2413	\$.2360
Inbound	\$.2570	\$.2518	\$.2465

\*\* Performance 4000 Levels III, IV and V Customers will receive a 5% discount off the rates listed above.

2. Dedicated Per Minute Rates\*\*

	Month to <u>Month</u>	12 Month <u>Term</u>	24/36 Month <u>Term</u>
Outbound	\$.1154	\$.1101	\$.1049
Inbound	\$.1259	\$.1101	\$.1049

\*\* Performance 4000 Levels III, IV and V Customers will receive a 5% discount off the rates listed above.

D. Calling Card Service

1. Direct Dial Rate Schedule

(a) Per Minute Rates applying to all time periods and Levels:

Month to Month Rate:	\$ .2800
1, 2 or 3 Yr Term Plan Rate:	\$ .2800

(b) Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

(c) Per Call Surcharge

There is a \$0.25 Per Call Surcharge on domestic direct dial call.

E. Monthly Recurring and Non-Recurring Charges

The Company's toll-free service for intrastate use is sold as an add-on service to the Company's interstate toll-free service. Accordingly, non-recurring and monthly recurring charges are found in the Company's interstate tariff, FCC No. 2 or its replacement.

6.4 Intelenet Calling Card Service

6.4.1 Description

Intelenet Calling Card Service is provided to Customers for use when away from their established service location. New customers of the Company's interexchange or Local Exchange Access services will automatically be issued two calling cards. These cards will initially be subject to a \$25.00 per month usage limit. Upon notification to the Company by the Customer, the monthly usage limit may be increased. Access to the service is gained by dialing Company designated Toll Free access number (ie. 800/888-NXX-XXXX), plus the Customer's/ User's Intelenet Calling Card authorization number and the called telephone number. The service includes a Customer-programmable speed dialing capability for up to eight telephone numbers, and a capability whereby a Customer may establish 2-to-6 digit, verified or unverified accounting codes for use with the Intelenet Calling Card at no additional charge.

The Intelenet Calling Card can also be used to place operator-assisted and directory assistance calls, subject to the application of additional charges.

Beyond these standard features, the Intelenet Calling card includes the following enhanced features: conference calling, Intelenet Voice Mail access, voice messaging, and news and information access. Use of these enhanced features is subject to separate charges. Intelenet Calling Card calls are billed in six second increments, with a one minute minimum. This service is offered with Peak and Off-Peak pricing. A description of the additional features are as follows.

1. Operator-Assisted Calls

The Intelenet Calling Card can be used to place Intelenet operator-assisted calls. Surcharges apply per call, in addition to the standard usage charges.

2. Directory Assistance Calls

The Intelenet Calling Card can be used to place calls for Directory Assistance. A flat charge will apply per requested number (Requested Number Charge). At the Customer's option, the Company will automatically place a call to the requested number. For calls completed in this manner, a Call Completion Charge and the Standard Usage Charges will apply in addition to the Requested Number Charge.

3. Enhanced Features Charges

Enhanced features are available for use as described below. Enhanced features charges apply in lieu of standard usage charges. Usage charges are billed in six second increments with a one minute minimum.

(a) Conference Calling

Allows a User to establish a conference call by accessing the conference operator. Charges apply per established line and per minute of usage.

(b) Voice Mail Access

Allows a User to access Intelenet Voice Mail and to place return calls without having to hang-up and initiate a new calling card call.

(c) Voice Messaging

Allows the User to leave up to a three minute voice recorded message that is stored for future delivery when the called number is busy or no answer.

(d) News and Information

Provides access to news, weather, sports, financial information and other features.

4. Rate Periods

Peak and Off-Peak rate periods are as follows:

Non-Holiday Rate Periods From	To But Not Including	Days
Peak	8:00 a.m. 5:00 p.m.	Mon-Fri
Off-Peak	5:00 p.m. 8:00 a.m.	Mon-Fri
	8:00 a.m. 8:00 a.m.	Sat-Sun
	8:00 a.m. 8:00 a.m.	Holidays

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

6.4.2 Usage Charges

1. Standard Usage Charges

Per minute of use	
Peak Rate:	\$0.25
Off-Peak Discount:	0%
Per call surcharge:	\$0.40

2. Operator-Assisted Calls

Person-to-Person surcharge:	\$3.50
Station-to-Station surcharge:	\$0.60

3. Directory Assistance Calls

Requested Number Charge:	\$0.60
Call Completion Charge:	\$0.50

4. Enhanced Feature Charges

Conference Calling	
per established line:	\$2.00
per minute of usage per line:	\$0.26

Voice Mail Access	
per minute of usage:	\$0.26

Voice Messaging	
per call:	\$1.50

News and Information	
per minute of usage :	\$0.28

6.6 Obsolete Service Offerings (Cont'd)

6.6.1 WorldMark Service

WorldMark Service offers a unified service for single or multi-location customers using switched, dedicated, and WorldMark calling card origination and switched or dedicated toll-free termination. The WorldMark package includes the availability of outbound, inbound (toll-free) products with peak and off peak rates and a non time-of-day sensitive, calling card product, as well as, offering the most comprehensive performance guarantees available. Intrastate service is offered in conjunction with interstate service.

WorldMark Service offers cross-contributory product volume discounts on switched and dedicated, outbound and inbound (toll-free) products based on combined usage of multiple WorldMark Service products, including domestic switched and dedicated, outbound and inbound (toll-free) product usage, calling card and switched and dedicated WorldMark data product usage. Total intrastate, interstate and international usage contributes to discount level. The discount will apply to WorldMark domestic interstate rates only.

WorldMark Service offers an additional discount on switched and dedicated outbound and toll-free products for customers willing to sign a term commitment.

There are four (4) Options of WorldMark available to customers, each of which are described below:\*\*

Option A - Requires no monthly minimum billing commitment for month-to-month customers; \$15,000 monthly minimum billing commitment for term customers.

Option B - Requires a monthly minimum billing commitment of \$25,000.

Option C - Requires a monthly minimum billing commitment of \$50,000.

Option D - Requires a monthly minimum billing commitment of \$75,000.

\*\* If the minimum is not reached for Option A term and Options B through D, the customer will be charged for the difference.

Multiple services and/or multiple customer locations using WorldMark Service can contribute to individual product volume discounts and the overall monthly minimum commitment. WorldMark Operator Services and Directory Assistance usage is not included in determining product volume discounts and monthly minimum usage.

A. Term Commitment Liability

WorldMark is available to customers through a term commitment option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect a term commitment will receive an additional discount off their selected option's domestic interstate outbound and toll-free rates. (The Company's interstate rates are provided in its F.C.C. No. 2 as filed with the Federal Communications Commission) or its replacement. Customers who elect the term commitment are subject to the following:

1. Customers must indicate what WorldMark service or services are to be included in the term commitment. The discounts provided under this option become effective with the first full month's usage.
2. Upon execution of this agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.

3. Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (4) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, 25% of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to 25% of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
4. All customer requests to commence or terminate a WorldMark term commitment must be made in writing, either by certified mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the WorldMark term agreement will be automatically renewed for a new term of commitment.
5. A customer who cancels their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to other termination charges as noted above.

B. WorldMark Service Guarantees

The following is a list of guarantees for each product offered under this service that will automatically compensate the customer when stated product performance levels are not met.

The customer's right to receive the WorldMark Guarantees as set forth will depend upon the Company's receipt of customer's full payment of each month's invoice. In the event the customer's account becomes past due, the Company reserves the right to void all rights to WorldMark's Service Satisfaction Guarantees and Service Restoration Guarantees as defined herein.

1. WorldMark 1+ Switched/Dedicated Service

Installation Interval Guarantee - WorldMark customers of switched outbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated outbound service (limited to Company Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

Customer Compensation - For each day the WorldMark switched or dedicated outbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. In addition, customers will receive credit for their installation and first month's access line charges.

Service Satisfaction Guarantee - Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

Service Restoration Guarantee - Company guarantees that it will restore outbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

Customer Compensation - If the restoration interval is exceeded, Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

2. WorldMark Toll-Free Service

Installation Interval Guarantee - WorldMark customers of switched inbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated inbound service (limited to Company Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

Customer Compensation - For each day the WorldMark switched or dedicated inbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month. In addition, the monthly WorldMark toll-free service fee will be credited and dedicated customers will receive credit for their installation and first month's access line charges.

Additional Number Installation Guarantee - Additional toll-free numbers will be added to existing WorldMark switched or dedicated inbound service within one (1) full business day. This guarantee is not applicable if the additional number requires the installation of additional dedicated access lines or if the FCC-imposed restrictions on the availability of toll-free numbers

necessitates a delay beyond Company's control. In addition, Company makes no warranty on our ability to overcome delays caused by competitors when porting existing numbers.

Customer Compensation - For each day the additional number installation interval is exceeded, a credit for each day's usage will be issued for the affected service. In addition, the monthly WorldMark toll-free service fee will be credited for the affected service.

Feature Installation Interval Guarantee - New WorldMark toll-free service feature configurations will be installed in one hundred twenty (120) minutes or less from the time a request is received by our WorldMark Customer Service Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Feature Reconfiguration Guarantee - Predetermined WorldMark toll-free service feature configurations will be implemented in sixty (60) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Service Reconfiguration Guarantee - Company guarantees that it will implement any predefined alternative routing schemes for WorldMark toll-free service and/or features in thirty (30) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Customer Compensation - If the service or feature installation and/or reconfiguration interval is exceeded, the customer will automatically receive a credit equal to one day's average usage charges for WorldMark toll-free service and WorldMark toll-free monthly recurring service and feature charges for the affected service.

Service Satisfaction Guarantee - Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

Service Restoration Guarantee - Company guarantees that it will restore inbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

Customer Compensation - If the restoration interval is exceeded, Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

### 3. WorldMark Calling Card Service

Installation Interval Guarantee - Company will deliver WorldMark calling cards within five (5) business days from the date the service order is signed. Upon signing a service order for WorldMark Calling Cards, a complimentary twenty (20) minute PhonePass prepaid card will be issued for each calling card ordered.

Customer Compensation - If the installation interval is exceeded, a \$15.00 credit will be issued for each distinct WorldMark Calling Card number.

Service Restoration Guarantee - Company guarantees that it will restore WorldMark Calling Card service interruptions within thirty (30) minutes or less, upon notification to the WorldMark Customer Support Center.

Customer Compensation - Company will automatically issue a \$15.00 credit if WorldMark Calling Card Service is not restored within thirty (30) minutes. Limit one (1) credit per account per day, not to exceed thirty (30) credits in one (1) month.

Card Security Guarantee - If the customer's WorldMark Calling Card is deactivated due to toll fraud, they may call our WorldMark Customer Support Center and receive a free twenty (20) minute PhonePass prepaid card number to use until we issue another calling card.

### C. WorldMark Service Liability

With thirty (30) days prior written notice, the Company reserves the right to discontinue providing WorldMark Service to a customer if the Company issues five (5) or more restoration credits in a thirty (30) calendar period.

1. In the event the Company cancels WorldMark Service in accordance with above, the Company will reimburse the customer the charges directly related to the switch back (the "Qualifying Charges") based on the customer's prior network configuration, not to exceed the amount paid for installation of WorldMark Service.
2. Any WorldMark Switched Back Reimbursement due hereunder as described above, shall be due and payable to customer on or before sixty (60) calendar days from the time the Company notifies the customer of the cancellation of WorldMark Services.

3. Payment of the WorldMark Switch back Reimbursement may at the customer's option, be made by either (i) a credit against the customer's then-current charges for services provided by the Company, if any; or, (ii) a check drawn on a United States bank and payable in United States dollars. Said payment may be withheld if customer is in past due status with the Company.

In addition to the liability provisions specifically provided in this section, all other Rules and Regulations for liability as filed in Section 2 will also apply to WorldMark Services.

D. Rate Periods

Peak

All calls that occur between 7 A.M. through 6:59 P.M., Monday through Friday, except on Company-recognized holidays.

Off Peak

All calls that occur between 7 P.M. through 6:59 A.M., Monday through Friday, and all calls between 7 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

E. Billing Increments

Domestic switched and dedicated access, outbound and inbound (toll-free) product calls are billed in eighteen (18) second initial increments and additional increments of six (6) seconds. WorldMark Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges will be rounded to the nearest whole cent.

F. WorldMark Rate Schedules

Per minute intrastate base rates for WorldMark Service are the same for all Options (A-D) and apply as shown below:

1. Switched Per Minute Rates

	<u>Peak/Off Peak</u>
Switched Outbound:	\$0.1300
Switched Toll-Free:	\$0.1350

2. Dedicated Per Minute Rates

	<u>Peak/Off Peak</u>
Dedicated Outbound:	\$0.0800
Dedicated Toll-Free:	\$0.0850

G. WorldMark Calling Card Service

1. Direct Dial Rate Schedule

- (a) Per Minute rates applying to all time periods:

Per Minute rate: \$0.2500

(b) Billing Increments

Domestic calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.

(c) Per Call Surcharge

(1) Per Call Surcharge: \$0.2500

(2) The following rates and surcharge will apply to calls which default to a live operator.

Per Minute rate: \$0.2500  
Per Call Surcharge: \$0.5000

2. WorldMark Calling Card Service - Operator Assisted Rate Schedule

- (a) If a customer chooses to access an operator to place a call, the call will be billed at the per minute rate below:

Per Minute Rate: \$0.5000

(b) Billing Increments

All WorldMark Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.

(c) Per Call Surcharge

The following surcharge will apply in addition to the per minute rates above.

<u>Per Call Charge</u>	
Station-to-Station:	\$1.50
Person-to-Person:	\$3.00
Basic Surcharge:	\$0.50

H. WorldMark Service and Feature Charges

WorldMark service is an interstate service offering with customers having the option of using the service for intrastate calls. Accordingly, a description of the chargeable services and features, including monthly recurring, non-recurring, change and per minute surcharges associated with WorldMark Service can be found in Section 7.11.6 of the Company's Tariff F.C.C. No. 2 or its replacement.