# MCI COMMUNICATIONS SERVICES, INC. d/b/a VERIZON BUSINESS SERVICES

South Carolina Interexchange Services Catalog Schedule No. 2 (Enterprise Non-Current Services)

This Catalog Schedule No. 2 applies to the non-current services pertaining to enterprise business customers (i.e., non-mass markets) previously offered in South Carolina by MCI Communications Services, Inc. d/b/a Verizon Business Services which are not set forth in other sections of the Guide. Unless otherwise indicated, the material below was previously described in South Carolina Tariff No. 3 of MCI Communications Services, Inc. d/b/a Verizon Business Services. For ease of reference, where applicable, the prior section numbers contained in the prior tariff have been retained.

All of these non-current services are subject to the Terms and Conditions applicable to the other Intrastate Services as set forth in the Guide. The product descriptions, rates and charges for the non-current services previously offered in South Carolina that were in effect at the time that the South Carolina Intrastate Services were added to the Guide and which are not set forth in other portions of the guide nor set forth below, will continue to remain in effect for a Customer previously subscribed to these services until the Customer no longer subscribes to such service(s), or changes are made to the product descriptions, rates or charges in the Guide.

Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

# CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule. Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

# Revisions to Interexchange Services Catalog Schedule No. 2, Effective October 1, 2017

Subsection A – Material previously in Tariff No. 1.

- Removal of Dedicated Leased Line Service from the catalog. There are no customers on the service and the service is no longer available.

# XIII. GRANDFATHERED SERVICES, Subsection A

Subsection A – Material previously in Tariff No. 1.

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

#### SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

#### 2. METERED USE SERVICE (Cont.)

# .04 Option C (MCI WATS)\*

[\* Commencing February 6, 1994, MCI WATS Service will not be available to new subscribers.]

Option C involves the provision of intercity communications channels. Option C is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between his premises and MCl's terminal location and allowing the termination of calls via a combination of MCI-provided intercity facilities and local business telephone lines, and the resold facilities of other carriers. All Option C calls are subject to a one minute average connect time (i.e. total monthly minutes of use divided by total monthly calls must equal at least one minute). All Option C calls are rounded to the next higher 6-second increment.

Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

#### .041 Monthly Recurring Charges

.0411 <u>Intercity Facilities Usage Charges</u>: Option C is available on the basis of usage charges and is subject to a monthly Minimum Charge.

.04111 Minimum Charge: \$75 for all usage

.04112 <u>Usage Charges</u>: Usage Charges are determined by such variables as Rate Periods, Rate Schedules and Service Areas. The charges are billed according to the average monthly use for each rate period of each dedicated access line within a service group.\* (See definition of "Service Group" in Section A preceding.) The rate period is determined by the day and time at the Option C dedicated access line location.

[\* The average monthly minutes of use for each rate period per access line will be deemed to be the same as the average monthly minutes of total traffic (including traffic to Canada) for each rate period. The resulting effective per minute rate will then be applied to the customers Tier 1 and Tier 2 usage, respectively.]

#### a) RATE PERIODS:

<u>Business Day Period</u> 8:00 a.m. through 5:00 p.m. Monday through Friday

Evening Period 5:00 p.m. through 11:00 p.m. Sunday through Friday

Night and Weekend Period 11:00 p.m. to 8:00 a.m. all days 8:00 a.m. to 11:00 p.m. Saturday 8:00 a.m. to 5:00 p.m. Sunday

## b) RATE SCHEDULES:

The Tier 1 hourly Usage Charges as set forth below under Section C-2.041122 shall apply to all calls terminating, via MCI-provided intercity facilities, in those cities set forth in Table III, Section C-5.

The Tier 2 hourly Usage Charges as specified in Section C-2.041122 below apply to calls terminating, via resold intercity facilities of other carriers, in cities other than those set forth in Table III, Section C-5.

#### c) <u>SERVICE AREAS</u>

Service Areas (S.A's) represent broad geographical areas which encompass specific locations to which the customer subscribes. The Service Areas are designated S.A one through S.A. five and each higher Service Area includes service to all lower numbered Service Areas. See Section C-5, Table III, Part C, for complete geographical coverage of Service Areas.

# .041121 Rate Step Table:

The following Rate Step Table is used to determine the usage rates that apply to Option C. To use the table, locate the number in the column under the selected service area. This number is referred to as the Rate Step. Then locate the same Rate Step number on the Monthly Usage Table (Section C-2.041122). The rates listed on that line will apply to the service provided for that Originating State and Service Area.

#### RATE STEP DESIGNATION BY SERVICE AREA (SA)

ORIGINATING	RATE STEP				
STATE_	<u>SA1</u>	SA2	SA3	SA4	SA5
South Carolina	4	7	9	12	18

# .041122 Monthly Usage Table:

The following hourly rates apply to the average use for each rate period, for each MCI WATS access line within a service group.

## PER HOUR OF USE, PER RATE PERIOD, PER ACCESS LINE

RATE										
<u>STEPS</u>		<u>First 15 F</u>	<u>lours</u>	Next 25 I	<u>Hours</u>	Next 40	<u>Hours</u>	Over 80	Hours 1	<u>All Hours</u>
		Bus.	Eve.	Bus.	Eve.	Bus.	Eve.	Bus.	Eve.	Night/Weekend
		Day		Day		Day		Day		
4:	Tier 1	\$13.12	\$11.48	\$11.59	\$10.14	\$10.08	\$ 8.82	\$8.80	\$7.70	\$7.70
	Tier 2	\$15.58	\$14.80	\$13.77	\$13.08	\$11.97	\$11.37	\$10.45	\$9.93	\$9.93
7:	Tier 1	\$13.16	\$11.51	\$11.63	\$10.17	\$10.11	\$8.85	\$8.83	\$7.72	\$7.72
	Tier 2	\$15.63	\$14.85	\$13.81	\$13.12	\$12.01	\$11.41	\$10.48	\$9.96	\$9.96
9:	Tier 1	\$14.67	\$12.84	\$12.96	\$11.34	\$11.27	\$9.86	\$9.84	\$8.61	\$8.61
	Tier 2	\$17.42	\$16.55	\$15.39	\$14.62	\$13.39	\$12.72	\$11.69	\$11.10	\$11.10
12:	Tier 1	\$14.68	\$12.85	\$12.97	\$11.35	\$11.28	\$9.87	\$9.85	\$8.62	\$8.62
	Tier 2	\$17.43	\$16.56	\$15.40	\$14.63	\$13.39	\$12.72	\$11.69	\$11.11	\$11.11
18:	Tier 1	\$14.69	\$12.85	\$12.98	\$11.35	\$11.28	\$9.87	\$9.85	\$8.62	\$8.62
	Tier 2	\$17.44	\$16.57	\$15.41	\$14.64	\$13.40	\$12.73	\$11.70	\$11.11	\$11.11

Method of Determining Usage Charges

Based upon the hourly rates set forth in Section C-2.041122, MCI WATS usage charges are calculated as described below:\* [\*Minutes used in the calculation include both intrastate and interstate minutes.]

- a) Determine the total minutes of monthly usage for each rate period over all dedicated access lines in a service group.
- Determine the total number of access lines in service during the month (access lines in service for a partial month will be pro-rated).
- c) Determine the average usage for each rate period per access line by dividing the minutes for each rate period from (a) above by the number of lines from (b) above.
- d) Determine the effective rate step for the desired service area from the appropriate originating state.
- e) Determine the effective Tier 1 hourly rate for each rate period by: 1) Multiplying the total hours in each tapered usage increment for that rate period by the associated hourly rate for that increment; 2) totaling these charges for each rate period; and 3) dividing the total by the average usage per line from (c) above.
- f) Repeat step (e) for Tier 2 usage.
- g) Determine the Tier 1 usage charge for each rate period by multiplying the effective Tier 1 hourly rate per rate period from (e) above by the total Tier 1 hours of monthly use in a service group for each rate period, respectively, and totaling these charges.
- h) Repeat step (g) for Tier 2 usage by using the effective Tier 2 hourly rate per rate period as determined in (f) above.
- Determine the total Tier 1 and Tier 2 usage charge for all rate periods in each service group by adding the results of (g) and (h) above.

#### .0412 Circuit Termination Charges

.04121 MCI-provided Dedicated Access Line \$100 each

.04122 Customer-provided Dedicated Access Line \$50 each

# .0413 <u>Directory Assistance</u>

An undiscounted charge will be applied to each Directory Assistance call, in accordance with and subject to the provisions of Section B-6.04 herein.

#### .0414 Optional Features

.04141 Accounting Codes (2-Digit)
From 1 to 99 codes per customer per originating location,
Charges for accounting codes

\$15/99 Codes

#### will not be prorated.

.04142	Call Records on Magnetic Tape	\$100/Tape
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.042	Non-Rec .0421 .0422	<u>urring Charges</u> Installation Physical Change*	Per Access Line \$120 \$100	<u>Per Order</u> \$ 50 \$ 50	
		[* The Non-Recurring Charge			
		Physical Change will not apply to conversions to Option C, Service			
		Area 5 involving current CCS Service customers.]	SA		
	.0423	Administrative Change	-0-	\$ 20	
	.0426	Expedite	-0-	\$600	
	.0425	Cancellation of Order	\$130	-0-	
	.0426	Service Area Conversions	\$120	\$ 50	
	.0427	Other Non-Recurring Charge	<u>98</u>		
		.04271 <u>Set-up Charges</u> : (Records on Magn		\$500/Account	

# .043 Service Availability

Option C is available between the metropolitan areas set forth in Section C-5, Part A, Table III and from them to all cities within State of South Carolina.

#### .05 Option D (MCI Prism I)

Option D is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between the customer's premises and MCI's terminal location and allowing the termination of calls via a combination of MCI-provided intercity facilities and local business telephone lines. Prism I has one pricing range from each originating city, with total coverage on every line. This Range is defined by the distance between the originating city and the major metropolitan area in each terminating area code. All Option D calls are subject to a 30-second minimum initial period and additional 6-second increments.

<u>Minimum Charge</u>: The Company does not invoice charges in fractions of a cent the minimum charge for any charge element is \$.01.

#### .051 Access Options

# .0511 <u>Local Access Components</u>

#### .05111 T-1 Digital Access 1/

[1/ This form of access is also available as an option to provide customer access to MCI WATS (Section C-2.04).]

T-1 Digital Access is a high capacity digital local access arrangement which relies on T-1 transmission technology provided by the local telephone company and which may be used to connect customers' premises to MCI terminals to provide customer access to MCI Prism I Service.

Components associated with T-1 Digital Access and their relevant monthly and non-recurring charges are those shown in MCl's F.C.C. Tariff No. 1, Sections C-2.0221 and C-2.0222.

## .05112 Analog Local Access

Components associated with Analog Access for MCI Prism I and their relevant monthly and non-recurring charges are those shown in MCI's F.C.C. Tariff No. 1, Sections C-2.0211 and C-2.2012.

## .05113 Special Access Surcharge

The Special Access Surcharge<sup>2</sup>/ for MCI Prism I is \$36.25 per month per voice grade equivalent channel for all originating locations.

[2/ The Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish MCI with an Exemption Certification (as defined herein).]

.052 <u>Service Charge</u>: \$500 per Prism I invoice

.053 <u>Usage Charges</u>: Usage charges are based on time of day and distance-sensitive Ranges between the originating city and terminating area code.

## a) <u>TIME OF DAY RATE PERIODS</u>

#### b) <u>RANGES</u>

The usage charges are based on one Intrastate Range:

Range Mileage
1 All

The distance to be used in determining the appropriate Range for each call is the distance between each Option D originating city and the major metropolitan area in every terminating area code. Once this distance has been applied to the above mileage bands and the corresponding Range has been determined, that Range is used for all locations within that terminating area code.

# .0531 Per Minute Usage Charges 1/

 $[\underline{1}']$  These charges will be based on the type of Local Access used and can be found in Section C-2.051.]

Range	Business Day	Evening	Night & Weekend
1	\$.1360	\$.1360	\$.1360

# .0532 <u>Directory</u> Assistance

An undiscounted charge will be applied to each Directory Assistance call, in accordance with and subject to the provisions set forth in Section B-6.04 herein.

# .0533 Optional Features

.05331	Accounting Codes (2-Digit) From 1 to 99 codes per customer per originating location. Charges for accounting codes will not be prorated.	\$15/99 Codes
05000	0.11D   1   14   17	<b>#</b> 400/A

05332	Call Records on Magnetic Tape	\$100/Account
.00002	Call Necolus of Magnetic Tape	ψ i υυ/ποσουτίε

.054	Non-Recurr	ing Charges	Per Circuit/or T-1 Channel	<u>Per Order</u>	
	.0541 In	stallation	1/	\$ 50	

[1/ These charges will be based on the type of Local Access used and can be found in
Section C-2.051.]

.0542	Expedite	-0-	\$600
.0543	Cancellation of Order	\$130	-0-
.0544	Service Conversion */	-0-	\$ 50
.0545	Physical Change	\$100	\$ 50
.0546	Administrative Change	-0-	\$ 20

#### .0547 Other Non-Recurring Charges

.05471 Set-up Charges: Call

Records on Magnetic Tape \$500/Account

#### .055 Service Availability

Option D is available as follows:

- A. T-1 Digital Access for Prism I is available in the MCI Metropolitan Area Terminal locations set forth in Section C-5, Table III, Part A, where facilities permit.
- B. Analog Local Access for Prism I is available in the MCI Metropolitan Area Terminal locations set forth in Section C-5, Table III, Part B.

# .09 Option H (MCI 800 Service)

MCI 800 Service is an inward WATS service which permits interstate and intrastate calls to a customer's station in one location from stations in diverse geographical service areas, and in which the MCI 800 customer is billed for the calls rather than the call originators.

All Option H calls are subject to an 18-second minimum initial period and 6-second increments. All Option H calls are rounded to the next higher 6-second increment.

In addition to the Usage Charges set forth in Section C-2.092 following, charges for service options and special features will be billed in accordance with MCI F.C.C. Tariff No. 1, Section C-3.08.

Unless otherwise indicated herein, the terms "MCI 800 Service," "888 Service," and/or "Toll Free Service"; and the terms "800 number," "888 number," and/or "Toll Free number" can be used interchangeably when used throughout this tariff.

Minimum Charge: The company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

#### .091 Terminating Access Line Charges

An MCI 800 customer must choose between switched WATS and Dedicated Access, and Business Lines for all lines for each 800 Service terminating service group.

# .0911 Switched WATS Termination

	<u>Monthly</u>	<u>Installation</u>
per line	\$35.00	\$150.00

#### .0912 Dedicated Termination

- .09121 <u>Analog Access</u> Charges associated with Analog Access are billed in accordance with MCI F.C.C. Tariff No. 1, Sections C-2.0211 and C-2.0212.
- .09122 T-1 Digital Access Charges associated with T-1 Digital Access are billed in accordance with MCI F.C.C. Tariff No. 1, Sections C-2.0221 and C-2.0222.

.0913 <u>Business Line Termination</u>

Monthly Non-Recurring

per service group \$0.00 \$0.00

.0914 Special Access Surcharge<sup>1/-</sup> - Applicable for both Switched and Dedicated Terminating Access for MCI 800 Service.

[1/ The Special Access Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish MCI with an Exemption Certificate (as defined herein).]

.09141 Switched WATS Termination

Monthly Installation

per line \$36.25 N/A

.09142 <u>Dedicated Termination</u>

per line

Monthly Installation N/A

- .092 Other Monthly Service Charges Other monthly service charges associated with Switched WATS, Business Line, and Dedicated Terminations can be found in MCl's F.C.C. Tariff No. 1.
- .093 <u>Usage Charges:</u> Usage charges are determined by such variables as time of day at each terminating location and the terminating access type.

#### TIME OF DAY DISCOUNT PERIODS

# .0931 Per Minute Usage Charges

.09311 Switched WATS Termination Option

<u>Business Day</u> <u>Evening</u> <u>Night & Weekend</u> \$.2374 \$.2138 \$.2018

.09312 <u>Dedicated Termination Option</u>

Business Day Evening Night & Weekend \$.1749 \$.1749 \$.1749

.09313 Business Line Termination Option

# .094 Volume Discounts

Incremental Volume Discounts, as set forth below, are available to those MCI 800 Service customers who have established accounts with MCI and whose total monthly charge for usage equals or exceeds certain levels for a particular terminating location (MCI terminal). The discounts will be applied to the customer's monthly invoice and will be based on the total monthly domestic usage of MCI 800 Service. The discounts, when earned, will be calculated using the total usage in all three rate periods and for all service groups of the same termination type served off a particular MCI terminal. The discount is then applied to each of the terminating service groups based on their percentage of the total usage.

0% on total monthly usage between \$0 and \$50.00 5% on total monthly usage between \$50.01 and \$350.00, plus 10% on total monthly usage between \$350.01 and \$1,350.00, plus 15% on total monthly usage above \$1,350.00

#### .0942 Dedicated Termination

0% on total monthly usage between \$0 and \$1000.00 7% on total monthly usage between \$1,000.01 and \$10,000.00, plus 12% on total monthly usage between \$10,000.01 and \$30,000.00, plus 12% on total monthly usage above \$30,000.00

# .0943 <u>Business Line Termination</u>

0% on total monthly usage between \$0 and \$50.00 5% on total monthly usage between \$50.01 and \$350.00, plus 10% on total monthly usage between \$350.01 and \$1,350.00, plus 15% on total monthly usage above \$1,350.00

#### .095 Personal 800 1/

[1/ Commencing April 1, 1995, Personal 800 will not be available to new subscribers.]

Personal 800 provides a number to receive calls for a monthly subscription fee of \$5.00. MCI will provide an 800 number and a 4-digit security code to the customer with which the customer can receive incoming calls for which the customer will be charged the per minute rates as specified in MCI's F.C.C. Tariff No. 1.

- .0951 The following types of calls qualify for discounts under the Friends of the Firm Program (See Section C-3.0818).
  - Personal 800 calls placed to the Subscriber's Personal 800 number. The monthly charge for this option is not eligible for the Friends of the Firm discount.

# .096 Other Non-Recurring Charges:

The rates and charges can be found in the Company's "Service Publication and Price Guide" (The Guide) locate on the Company website at <a href="https://www.verizonbusiness.com">www.verizonbusiness.com</a> (Companion Interstate Services.

.0966 Installation 1/ \$ 50.00 [1/ Refer to Section 2.091, Terminating Access Line Charges.]

# .097 <u>Service Availability</u>:

Option H is available as follows:

- A. Switched WATS terminating access is available in all exchanges which have been converted to equal access in the cities listed in Section C-5, Table I.
- B. Dedicated terminating access is available in the MCI Metropolitan Area Terminal City Locations set forth in Section C-5, Table IV, Part A (for T-1 Digital Access) and Part B (for Analog Access).
- C. Business Line terminating access is available in all locations listed in Section C-5, Table I.

#### .10 Option I (Vnet Service)

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Vnet Service is a customized virtual network telecommunications service. It provides a unified service for multi-location companies, providing both communications and management features. Vnet is suitable for long distance calls between company locations, as well as all long distance calls to the entire U.S. and to MCI-served international locations.

Subscribers to Vnet take a Basic Feature Package under MCl's F.C.C. Tariff No. 1, which includes the availability of Dedicated and Shared Access and Termination; Usage Rates with associated Volume Discounts; international calling to MCl-service countries; Long Distance Directory Assistance; Universal Range Privilege; plus customer-defined private dialing plans, and a consolidated invoice for all Vnet calls to all locations. Additional optional features, which include Customer Information Management Access, Direct Termination Overflow, ID/Codes, Call Detail Tapes, Customized Range Privileges and Network Information Management System Access are also available to Vnet subscribers.

Vnet Service is provided as an interstate offering. The associated access lines, network usage, and features, other than specific intrastate usage are covered by MCl's F.C.C. Tariff No. 1. Specific intrastate usage is covered by this tariff and is being offered for South Carolina Vnet customers who have a requirement to make intrastate calls.

Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01.

#### .101 <u>Access/Termination Methods</u>

.1011 <u>Dedicated Access/Termination</u>: The following Dedicated Access/Termination methods are available to customers of Vnet Service:

#### .10111 Analog Dedicated Leased Line Functions (Analog Access)

Components associated with Analog Access and their relevant monthly and non-recurring charges are billed in accordance with MCl's F.C.C. Tariff No. 1, Section C-2.0211.

# .10112 <u>Digital Dedicated Leased Line Functions (T-1 Digital Access)</u>

Components associated with T-1 Digital Access and their relevant monthly and non-recurring charges are billed in accordance with MCl's F.C.C. Tariff No. 1, Section C-2.0221.

.1012 <u>Shared (Switched) Access</u>: The following Shared Access methods are available to customers of Vnet Service:

#### .10121 Vnet Dial "1" Access

Available in MCI-served equal access exchanges. Subscribers can dial Vnet 7 digit and 10-digit private dialing plan numbers, and 10-digit private dialing plan numbers, and 10-digit off-Vnet numbers. Subscribers must dial the prefix "700" before a 7-digit private calling plan number.

#### .10122 Vnet Card Access

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Available from any tone-dial phone via an "800" number. Subscribers can dial

Vnet 7-digit and 10-digit private dialing plan numbers, and 10-digit off-Vnet numbers.

# .102 <u>Usage Charges</u>

.1021 <u>InterLATA Business Day Rates:</u> The following rates apply 8 a.m. - 5 p.m. weekdays.

	Switched-Switched	Switched-Dedicated		
Intercity 2/	Card 3/*	Card 3/* Dedicate	ed-Swithced	Dedicated-Dedicated 4/
Mileage	First Add'l	First Add'l First	Add'l	First Add'l
Band	18 Sec. 6 Sec.	<u>18 Sec.</u> <u>6 Sec.</u> <u>18 Sec.</u>	6 Sec.	<u> 18 Sec.</u> <u>6 Sec.</u>
0 - 292	\$.0702 \$.0234	\$.0500 \$.0167 \$.0500	\$ .0167	\$.0252 \$.0084
293 - Over	\$.0702 \$.0234	\$.0500 \$.0167 \$.0500	\$ .0167	\$ .0252 \$ .0084

IntraLATA Business Day Rates: The following rates apply 8 a.m. - 5 p.m. weekdays.

	Switched-Switched	Switched-Dedicated	
Intercity 2/	<u>Card</u> <u>3</u> /*	Card 3/* Dedicated-Swithced	Dedicated-Dedicated 4/
Mileage	First Add'l	First Add'l First Add'l	First Add'l
Band	18 Sec. 6 Sec.	<u>18 Sec.</u> <u>6 Sec.</u> <u>18 Sec.</u> <u>6 Sec.</u>	<u> 18 Sec.</u> <u>6 Sec.</u>
0 - 292	\$.0702 \$.0234	\$.0437 \$.0146 \$.0437 \$.0146	\$.0249 \$.0083
293 - Over	\$.0702 \$.0234	\$.0437 \$.0146 \$.0437 \$.0146	\$.0249 \$.0083

.1022 <u>InterLATA Non-Business Day Rates:</u> The following rates apply at all times other than 8 a.m. - 5 p.m. weekdays.

	Switched-Switched	Switched-Dedicated	
Intercity 2/	Card 3/*	Card 3/* Dedicated-S	Swithced <u>Dedicated-Dedicated 4/</u>
Mileage	First Add'l	First Add'l First Ad	dd'I First Add'I
<u>Band</u>	18 Sec. 6 Sec.	<u>18 Sec.</u> <u>6 Sec.</u> <u>18 Sec.</u> <u>6</u>	<u>Sec.</u> <u>18 Sec.</u> <u>6 Sec.</u>
0 - 292	\$.0579 \$.0193	\$.0396 \$.0131 \$.0396 \$	.0396 \$ .0179 \$ .0060
293 - Over	\$ .0579 \$ .0193	\$.0396 \$.0131 \$.0131 \$	.0131 \$ .0179 \$ .0060

IntraLATA Non-Business Day Rates: The following rates apply at all times other than 8 a.m. - 5 p.m. weekdays.

	Switched	I-Switched	Switched	d-Dedicate	<u>d</u>			
Intercity 2/	Card 3/*		Card 3/*		<b>Dedicate</b>	d-Swithced	<u>Dedicate</u>	ed-Dedicated 4/
Mileage	First	Add'l	First	Add'l	First	Add'l	First	Add'l
<u>Band</u>	18 Sec.	<u> 6 Sec.</u>	18 Sec.	<u> 6 Sec.</u>	18 Sec.	<u> 6 Sec.</u>	<u> 18 Sec.</u>	<u> 6 Sec.</u>
0 - 292	\$ .0579	\$ .0193	\$ .0349	\$ .0116	\$ .0349	\$.0116	\$ .0176	\$ .0061
293 - Over	\$ .0579	\$ .0193	\$ .0349	\$ .0116	\$ .0349	\$ .0116	\$ .0176	\$ .0061

<sup>2/</sup> Intercity mileage is calculated by using the formula presented on page 26 and the Vertical and Horizontal Coordinates as obtained in Table I and by reference to AT&T's Tariff FCC No. 274.

# .1023 Government Pricing Plan (GPP)

The following rates will be applied for customers of Type 11, Type 12, Type 13 and Type 14 GPP's as described in MCl's F.C.C. No. 1 Tariff, Section C-16.

<sup>3/</sup> Usage charges for Vnet Card calls are based on switched access origination. The Vnet Card surcharge as contained in MCl's F.C.C. Tariff No. 1 shall apply.

<sup>4/</sup> Reflects the transport portion of the call.

<sup>[\*</sup>Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

# .10231 <u>Business Day Rates:</u> The following rates apply 8 a.m. - 5 p.m. weekdays.

Intercity	Switched-Switched		Switched-Dedicate	<u>d</u>
Mileage	First	Add'l	First	Add'l
Band	<u>18 Secs.</u>	6 Secs.	8 Secs.	6 Secs.
0 - 292	\$.0475	\$.0158	\$.0288	\$.0096
293 +	\$.0506	\$.0169	\$.0344	\$.0115
Intercity	Dedicated-Switche	<u>d</u>	Dedicated-Dedicate	<u>ed</u>
Intercity Mileage	<u>Dedicated-Switche</u> First	<u>d</u> Add'l	Dedicated-Dedicate First	<u>ed</u> Add'l
•		<del>-</del>		
Mileage	First	Add'l	First	Add'l

.10232 <u>Non-Business Day Rates:</u> The following rates apply at all times other than 8 a.m. - 5 p.m. weekdays.

Intercity	Switched-Swit	<u>ched</u>	Switched-Dedi	cated
Mileage	First	Add'l	First	Add'l
Band	<u> 18 Secs.</u>	6 Secs.	8 Secs.	6 Secs.
0 - 292	\$.0333	\$.0111	\$.0203	\$.0068
293 +	\$.0424	\$.0141	\$.0277	\$.0092
Intercity	Dedicated-Swi	tched	Dedicated-Ded	<u>dicated</u>
Mileage	First	Add'l	First	Add'l
<u>Band</u>	<u> 18 Secs.</u>	6 Secs.	<u> 18 Secs.</u>	6 Secs.
0 - 292	\$.0203	\$.0068	\$.0110	\$.0037
293 +	\$.0277	\$.0092	\$.0155	\$.0052

- .1024 Operator Assistance For intrastate calls placed with the assistance of an MCI operator, the rates and surcharges described in Sections C-2.0232 and C-2.023, respectively, will apply.
- .1025 <u>Directory Assistance</u> An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04 of this tariff.

# .1026 Optional Features:

#### .10261 Market Area Calling 1/

[1/ Beginning November 15, 1998, Market Area Calling will no longer be available to new subscribers.]

Vnet Market Area Calling: Offers intralata, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination This call type is not available to customer locations that fall within the local service area as defined in MCImetro Local Exchange Tariffs.

The rates specified in section C-2.1021 and C-2.1022 (dedicated-switched and dedicated-dedicated) will apply to all Market Area calls originating and terminating within the Customer's Market Area. A customers Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing Market Area Calling.

In addition, Vnet discounts as outlined in MCI's FCC Tariff No. 1, Section C-3.097 will apply. If a customer subscribes to a Special Customer Arrangement with

intrastate discounts or rates then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling.

Customers must have Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to use this feature.

The Market Area Calling feature cannot be used to originate 911, Directory Assistance, operator services calls, toll free or to terminate inbound local calls. Customers must maintain LEC-provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availability.

#### .103 Service Availability

Vnet Service is available as follows:

- A. T-1 Digital Access for Vnet is available in the MCI Metropolitan Area Terminal locations set forth in Section C-5, Table IV.
- B. Analog Local Access for Vnet is available in the MCI Metropolitan Area Terminal locations set forth in Section C-5, Table III.
- C. Shared access is available from all exchanges which have been converted to equal access in the cities listed in Table I.

#### .11 Option J (MCI Vision) 1/

[1/ Beginning June 2, 1996, Option J (MCI Vision) will no longer be available to new subscribers unless otherwise noted herein.]

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

MCI Vision is an outbound, customized telecommunications service which may include an inbound 800 service option using Business Line, WATS Access Line, or Dedicated Access Line Termination. It provides a unified service for single or multi-location companies using switched, dedicated, and card origination, and switched and dedicated termination. Subscribers to Vision take the Vision Service Package which includes the availability of Dedicated, Switched, and Card Access and Dedicated, Switched, and WATS Access Line Termination, with Volume Discounts, Time-of-Day Discounts, Long Distance Directory Assistance, Accounting Codes, Universal Range Privileges, Call Detail, and either a consolidated invoice or location level invoices for all Vision calls from all locations. All rates and charges apply to all MCI Vision Programs unless otherwise specified. All Option J calls will be based on an 18-second minimum per call and 6-second increments except for Operator Assisted calls, which are subject to a 60 second initial period and additional 60 second increments. All Option J Off-Peak Vision or MCI Vision Power Rate Off-Peak outbound calls are subject to a six second minimum initial period and additional six second increments. Inbound service ordered with Off-Peak Vision or the MCI Vision Power Rate Off-Peak Program are subject to an 18 second minimum initial period and additional six second increments. 2/ [2/ For customers currently enrolled in the Vision RPP Plan as described in MCl's F.C.C. Tariff No. 1, customers will receive the usage rates and discounts effective on 2/1/95.]

The rules and regulations governing the provision of service for inbound 800 calls are identical to those for Option H, except where otherwise noted.

Minimum Charge: The Company does not invoice charges in fractions of a cent the minimum charge for any charge element is \$.01.

# Option J is available as follows:

- A. Analog Local Access for Vision is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7, Table I.
- B. T-1 Digital Access for Vision is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7. Table I.
- C. Dial "1" Access for Vision is available from all exchanges which have been converted to equal access in the cities listed in Section C-7, Table II.
- Vision customers can terminate calls to all cities within the State of South D. Carolina.
- E. Intrastate Vision Service is an add-on to the interstate MCI Vision Service provided in this Company's Tariff F.C.C. No. 1.

#### Access/Termination Methods and Charges .112

#### .1121 **Outbound Service**

#### **Dedicated Access/Termination** .11211

# .112111 Analog Local Access/Termination

Components associated with Analog Access and their relevant monthly and non-recurring charges are billed in accordance with MCI's F.C.C. Tariff No. 1. Section C-2.0211.

.112112 Digital Dedicated Leased Line Functions (T-1 Digital Access) Components associated with T-1 Digital Access and their relevant monthly and non-recurring charges are billed in accordance with MCI's F.C.C. Tariff No. 1, Section C-2.0221.

#### .11212 **Shared Access**

# .112121 Vision Card Access\*

Available from any touch-tone phone in South Carolina via an 800" number. There is a \$0.95 surcharge for each Vision Card Call.

# .112122 MCI Vision Power Rate Card Access 2/\*

[2/ The MCI Vision Power Rate Program will continue to be available to customers after June 2, 1996.]

Card Surcharge: \$0.90 per call

[\*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

#### .1122 Inbound 800 Service

The charges in Section C-2.091 apply.

#### .113 Rates and Charges

The following intrastate usage rates will apply for Vision customers participating in MCl's Interstate Vision Regional Program. The Vision Card Access surcharge found in Section C-2.112122 above will apply to Card usage.

Switched/Card Access\* Dedicated Access \$0.1983 \$0.1343

[\*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

# .1131 Outbound Service 1/

[1/ Vision customers participating in MCI's Interstate Tariff Off-Peak Vision Program will receive a 10% discount off of Switched and Dedicated intrastate Vision tariff rates. All Off-Peak Vision Program outbound calls are subject to a 6-second minimum initial period and additional 6-second increments.]

#### InterLATA:

Intercity Mileage	Switched	Dedicated	Vision Card*
Band	Access	Access	<u>Access</u>
0-100	\$ .2536	\$ .1695	\$ .2616
101+	\$ .2536	\$ .1695	\$ .2616

#### IntraLATA:

Intercity Mileage	Switched	Dedicated	Vision Card*
Band	Access	Access	Access
0-100	\$ .2509	\$ .1397	\$ .2616
101+	\$ .2509	\$ .1397	\$ .2616

[\*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

#### .1132 Inbound 800 Service

.11321 <u>Per Minute Usage Charges:</u> Inbound calls will be priced as either Regional or Long Haul at rates specified below.

Business Line/
Switched WATS Access
Line Termination
\$ .2869

Dedicated Access
Line Termination
\$ .1841

#### .1133 MCI Vision Power Rate Program 2/

[2/ The MCI Vision Power Rate Programs will continue to be available to customers after June 2, 1996.]

.11331	MCI Vision Power Rate	<u>InterLATA</u>	<u>IntraLATA</u>
	Inbound/Outbound Switched Access	\$0.2196	\$0.2005
	Inbound/Outbound Dedicated Access	\$0.1431	\$0.1122
	MCI Power Rate Card Access*	\$0.2196	\$0.2005

[\*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

.11332 MCI Vision Power Rate Off-Peak - The following per minute usage rates will apply for both outbound and inbound usage. For MCI Vision Power Rate Card Off-Peak Access, the per minute usage rates found in section C-2.11331, as well as the per call surcharge found in Section C-2.112122 will apply.

# .113321 InterLATA Usage Rates

Off-Peak

	Peak Off-Peak	Switched <u>Access</u> \$0.2424 \$0.1510	Dedicated <u>Access</u> \$0.1514 \$0.1069
.113322	IntraLATA Usage F	Rates	
	•	Switched	Dedicated
	Peak	Access \$0.2214	Access \$0 1245

# .1134 Government Pricing Plan (GPP) \*

The following rates will be applied for customers of Type 11, Type 12, Type 13 and Type 14 GPPs as described in MCl's F.C.C. No. 1 Tariff, Section C-16.

\$0.1378

.11341 <u>Business Day Rates</u>: The following rates apply 8 a.m. - 5 p.m. weekdays.

Intercity	<u>Switch</u>	<u>ned</u>	<u>Dedica</u>	<u>ited</u>
Mileage	First	Add'l	First	Add'l
Band	<u>18 Secs</u>	6 Secs.	18 Secs.	6 Secs.
0 - 292	\$0.0545	\$0.0182	\$0.0371	\$0.0124
293 +	\$0.0545	\$0.0182	\$0.0371	\$0.0124

\$0.0839

11342 <u>Non-Business Day Rates</u>: The following rates apply at all times other than 8 a.m. - 5 p.m. weekdays.

Intercity	Swit	tched	<u>Dedica</u>	ated .
Mileage	First	Add'l	First	Add'l
Band	18 Secs	6 Secs.	18 Secs.	6 Secs.
0 - 292	\$0.0457	\$0.0152	\$0.0298	\$0.0099
293 +	\$0.0457	\$0.0152	\$0.0298	\$0.0099

- .1135 Operator Assistance For intrastate calls placed with the assistance of an MCl operator, the rates and surcharges described in Sections C-2.0232 and C-2.023, respectively, will apply.
- .1136 <u>Directory Assistance</u> An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04 herein.

#### .114 Discounts 2/

[2/ Vision customers who subscribe to Intrastate Dedicated Leased Line Services and who also subscribe to MCl's Interstate Vision VIP Plus are eligible to receive discounts, as described in MCl's F.C.C. Tariff No. 1, on these intrastate data services.]

- .1141 <u>Time-of-Day Discounts</u> A 20 percent discount will apply to all inbound and outbound traffic occurring during the Evening and Night/Weekend rate periods (i.e. anytime except 8AM 5PM weekdays). When a Vision call is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the time of day at the terminating location. This discount does not apply to usage by customers of MCI Vision Power Rate.
- .1142 Dedicated Termination Discount \* Upon a customer's written or verbal request, all Vision Switched, Dedicated, and Card Access traffic, which is transmitted between locations of a customer and terminated by means of dedicated termination facilities will receive a discount of \$0.02 per minute. This discount will be applied before any other discounts.

  [\* The Government Pricing Plan (GPP) and the Dedicated Termination Discount will continue to be available to customers after June 2, 1996.]
- .1143 Volume Discounts Volume Discounts, as set forth below, are available to those Vision customers whose total monthly combined inbound 800 and outbound usage and surcharge (not including the service fee or optional features charged) equal or exceeds \$1,000.00 per invoice. The discounts shown apply on an incremental basis and only for amounts in excess of each usage threshold. This discount does not apply to usage by customers of MCI Vision Power Rate.

Total Monthly Usage	Volume Discount
\$ 0 -\$ 999.99	0%
\$ 1,000.00 - \$ 4,999.99	5%
\$ 5,000.00 - \$ 9,999.99	8%
\$10,000.00 - \$19,999.99	11%
\$20,000.00 +	14%

.1144 <u>Domestic Optimizer Discount</u> - A discount of 10 percent will be applied to all outbound Vision calls which are made to the single area code with the highest total usage (in dollars) in the period for which a bill is being calculated. This discount is calculated and applied at the location level. Directory Assistance and MCI Vision Power Rate calls are excluded from this discount. This discount is calculated on usage to that area code before all other discounts other than the Time of Day and Dedicated Termination Discounts are applied.

# .115 <u>Vision Service Package Fee 1/</u>

[1/ The Vision Service Package feature will continue to be available to customers after June 2, 1996.]

The MCI Vision Service Package, to which all Vision customers subscribe, includes the availability of Dedicated and/or Switched Access with Volume Discounts, inbound 800, Time-of-Day Discounts, and Long Distance Directory Assistance, plus the following:

# For Inbound 800 and Outbound Service:

Call Detail on Paper and/or Magnetic Tape - Call detail records, including the prediscounted price for each call. One type of Call detail medium is included in this Package Fee; however, the customer may receive both Paper and Magnetic Tape at these additional costs: \$25 one-time set up fee, \$25 per month.

#### For Outbound Service:

Accounting Codes (up to 7-digits) - A customer can specify that Accounting Codes are to be dialed from specific dedicated access groups and Dial "1" telephone numbers (ANIs).

Universal Calling Range Privileges - A customer can specify the type of Vision calls allowable for users on each Dedicated Access Line group, for each Vision Card authorization code and for each

Dial "1" ANI (originating telephone number) and for each ID code. The range privileges are defined as follows:

> 0 no calls allowed 2 the United States

Range 2 plus all other North American Numbering Plan Locations\* and

all MCI served international countries

[\* The North American Numbering Plan Locations includes the continental U.S., Hawaii, Alaska, Canada, Mexico, Puerto Rico and the

U.S. Virgin Islands.]

4 Range 2 plus all other North American Numbering Plan Locations\*

The monthly MCI Vision Service Package Fee is \$50 per customer per month for those customers whose monthly usage is \$450 or less. The MCI Vision Service Package Fee for customers whose monthly usage exceeds \$450 but is less than \$500 will be charged the difference between the customers' actual usage in that month and \$500. Customers billing whose monthly usage exceeds \$500 will not be charged a monthly MCI Vision Service Package Fee.

#### Optional Features 1/ .116

[1/ Optional Features will continue to be available to customers after June 2, 1996.]

#### .1161 Four Outbound Service

.11611 <u>Direct Termination Overflow (DTO)</u> 2/: Allows the customer to designate that calls to specific terminating dedicated trunk groups are to be alternately routed over shared MCI facilities or to another dedicated trunk group, if all the trunks in the target terminating trunk group are busy.

[2/ For Inbound 800 service, these charges apply.]

.116111 Interswitch DTO Call Segment Charges: Customer pays for two call segments for calls where the originating MCI Switch and the serving MCI Switch of the target terminating trunk group are different.

> Segment 1: From the originating point to target terminating

dedicated trunk group. Switched Access, Dedicated Access, or Vision Card Access charges (Section C-6.9) and the Dedicated Termination

Discount (Section C-2.1133) will apply.

Segment 2: From the target terminating dedicated trunk group

to destination telephone number or terminating dedicated trunk group. Dedicated Access charges (Section C-6.9) will apply if destination telephone number or terminating dedicated trunk group is over 100 miles from target terminating dedicated trunk group. The Dedicated Termination Discount

will be taken if applicable.

.116112 Intraswitch DTO Call Segment Charges: Customer pays for one call segment where the originating MCI Switch and the serving MCI Switch of the target terminating trunk group are the same.

> From the originating switch to destination telephone number or to terminating dedicated trunk groups, Switched Access, Dedicated Access, or Vision Card Access charges (Section C-6.9) and the Dedicated Termination Discount (Section C-2.1133) will be assessed where applicable for intrastate calls.

.11612 MCI Vision Invoice 1/ - A customer must choose between two options of invoicing. With Consolidated Invoicing, a single monthly invoice will be rendered for all locations of a Corporate Enterprise. With the Location Level Invoicing option, each customer's account under the Corporate Enterprise will receive an individual invoice and will be responsible for remitting payment for usage and charges associated with that particular account. The Corporate Enterprise must accept contingent financial responsibility for all invoice charges to accounts electing this option.

[1/ For inbound 800 service, these invoicing options apply.]

	Monthly <u>Recurring</u>	Installation
Consolidated Invoicing	\$0	\$0
Location Level Invoicing	\$25/Corporate Enterprise	\$3/Invoice

.1162 Additional optional features must be purchased from MCl's F.C.C. Tariff No. 1.

# .15 Option N (MCI MASTERS)

MCI MASTERS is a one-way, dial-in - dial-out multipoint service. Customers may originate calls from any telephone in the state of South Carolina. All Option N calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded down to next whole cent for all calls. MCI MASTERS is available to students, faculty, and administrators of educational institutions, to students, faculty, and administrators involved in a business relationship with other entities, and to employees of government agencies, provided that said institutions, entities and agencies have agreed to act as MCI's agent in connection with the provision of service.

Option N customers can place on-site or off-site calls. On-site calling, which requires no special access dialing sequences, originates from telecommunications equipment enrolled in MCI MASTERS which is located within the site of participating educational institutions or agency locations or is routed through the participating educational institution's or agency location's switching equipment. Off-site calling requires the caller to access the service by dialing an MCI-provided 800 number. Off-site calls can originate from telecommunications equipment located anywhere within the state.

#### .151 Usage Charges 1/

.1511 On-Site: The following per minute usage rates apply:

Mileage Band	Business Day	Evening	Night/Weekend
All	\$0 2175	\$0 1914	\$0 1653

.1512 Off-Site: The following per minute usage rates apply:

Mileage Band	Business Day	<u>Evening</u>	Night/Weekend
All	\$0.3000	\$0.1500	\$0.0900

- .1513 <u>Directory Assistance:</u> A maximum undiscounted charge of \$1.50 per call will be applied to each Directory Assistance call, in accordance with and subject to the provisions of Section B-6.04 herein.
- .1514 <u>Dial Home:</u> Dial Home allows MCI MASTERS customers to be eligible to place collect calls from on- or off-site telephones. The called party who accepts charges for the Dial Home

call is the customer for service under this Tariff. Customers will be charged the rates in Section C-2.1512 and the access surcharge in Section C-2.152 for each such call.

# .152 <u>Access Surcharges</u>

A surcharge of \$0.75 per call will apply to each MCI MASTERS off-site call. The surcharge will also apply when placing Directory Assistance calls.

- .153 Optional Calling Plan: MCI MASTERS customers may enroll in the following Optional calling plan:
  - .1531 Off-Site Calling Plan Option I: A variation of Option N MCI MASTERS, Off-Site Calling Plan Option 1 offers off-site calling within the state. In lieu of the per minute usage rates specified in section C-2.151, customers enrolled in the Off-Site Calling Plan Option 1 will be charged the following per minute rates:

Business DayEveningNight/Weekend\$0.2500\$0.2200\$0.1900

In addition, in lieu of the per call surcharges specified in section C-2.152, customers enrolled in the Off Site Calling Plan Option 1 will be charged a per call surcharge of \$0.40.

#### .16 Option O (MCI HotelDirect) 1/

[1/ Beginning July 10, 1997, this service will no longer be available to new customers.]

Option O is an outbound, customized telecommunications service which may include an inbound service option using Business Line, WATS Access Line, or Dedicated Access Line termination. It provides service for single and multi-location customers using switched and/or dedicated origination, and switched and/or dedicated termination. All outbound Option O calls are subject to a 30 second minimum initial period and are rounded to the next higher six second increment. All inbound Option O calls are subject to an 18 second minimum initial period and are rounded to the next higher six second increment. If the computed charge for a call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Option O is offered as an add-on to MCl's Interstate offering. To be eligible for service, a customer must subscribe to outbound service at all of its locations.

In addition to the usage charges set forth below, charges for terminating access lines, service options, and optional features will be billed in accordance with MCl's F.C.C. Tariff No. 1.

# .161 <u>Usage Charges</u>

#### .1611 Outbound Service Per Minute Rates

<u>Switched</u>		<u>Dedicated</u>	
<u>Peak</u>	Off-Peak	<u>Peak</u>	Off-Peak
\$.1926	\$ .1541	\$ .1287	\$ .1030

#### .1612 Inbound Service Per Minute Rates

<u>Switched</u>		<u>Dec</u>	<u>dicated</u>
<u>Peak</u>	Off-Peak	<u>Peak</u>	Off-Peak
\$ .2367	\$ .1894	\$ .1368	\$ .1094

- .1613 Operator Assistance: Service is provided according to the provisions and rates as described in Section C-2.023.
- .1614 <u>Calling Card Access</u>: Calling Card Access rates and surcharges are charged pursuant to the terms and conditions as outlined in the Company's "Service Publication and Price Guide ("The Guide") located on the Company's website at www.verizonbusiness.com/guide.

.1615 Directory Assistance: An maximum undiscounted charge of \$1.50 per call will be applied to each Directory Assistance call, in accordance with and subject to the provisions set forth in Section B-6.04 herein.

#### .18 Option Q (University Dial 1)

University Dial 1 is a one-way dial in-dial out multipoint service. Customers may originate and terminated calls from any telephone within the state. All Option Q calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent for all calls. University Dial 1 is available to students, faculty, and administrators of educational institutions that agree to act as MCI's agent in connection with the provisions of this service.

University Dial 1 calls originate and terminate via local exchange carrier switched facilities. A customer may access service by: 1) designating MCI as its Primary Interexchange Carrier (PIC); or, 2) dialing an MCI Carrier Identification Code (CIC). A customer is not required to select MCI as its PIC in order to use this service. In all instances, access to service must be made via a Personal Identification Number (PIN), which will be used as the basis to invoice the customer. The assignment of a PIN establishes the user as a customer subject to all applicable provisions in this tariff which pertain to customers. Terms and conditions will be applied in accordance with MCI's Tariff F.C.C. No. 1.

Minimum Charge: The Company does not invoice charges in fractions of a cent the minimum charge for any charge element is \$.01.

#### .181 Usage Charges 1/

.1811 The following per minute usage charges apply to all calls originating and terminating within

Peak Off-Peak \$0.2600 \$0.1800

Peak rates apply from 7:00 a.m. - 6:59 p.m., Monday through Friday; Off-Peak rates apply at all other times.

#### .182 **Features**

- .1821 <u>Directory Assistance</u>: Directory Assistance will be provided as specified in Section B-6.04.
- .1822 Personal Identification Number (PIN): Each ANI will be assigned one or more four-digit PINs which must be used to access service. Invoices will be provided at the PIN level. There is no limit to the number of PINs assigned to an ANI. There is no additional charge for this feature.

#### .19 Option R (MCI 900 Service) 2/

[2/ Beginning December 1, 2007, this service is grandfathered and is no longer available to new customers.]

MCI 900 Service is an inbound, long distance, voice-grade telecommunications service that permits callers to place long distance calls to the Customer's stations in one location from stations in diverse geographical service areas. MCI 900 Service Customers may provide live or pre-recorded messages to callers using Customer's own equipment.

It is the customer's responsibility to provide answer supervision back to the MCI point of connection even when the MCI 900 Service is connected to switching equipment or a Customer-provided communications system. In such cases, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon the delivery of the call to the customer's switching equipment or communications system and ends upon termination of the call.

## Monthly Recurring Charges

- .111 <u>Termination Access Line Charges</u>: An MCI 900 customer must use Dedicated Access at each 900 Service .terminating location. The access must provide hardware answer supervision.
  - .1111 Dedicated Termination
    - .11111 T-1 Digital Access Charges associated with T-1 Digital Access are billed in accordance with MCl's F.C.C. Tariff No. 1, Section C-3.1511.
- .112 Special Access Surcharge 1/ Applicable for Dedicated Terminating Access to MCI 900 Service.
  - [1/ The Special Access Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish MCI with an Exemption Certificate (as defined herein).]
  - .1121 <u>Dedicated Termination</u>: The monthly charges for Special Access Surcharge for each voice grade equivalent channel are shown in the table in Section C-2.02113 of MCI's F.C.C. Tariff No. 1. (No non-recurring charges apply.)
- .113 Per Minute Usage Charges: The rates will be in effect seven days a week and at all times of the day. Calls will be billed at a minimum of 30 seconds and rounded thereafter, to the next higher six second increment.

1st 30 Sec Add'l 6 Sec \$0.1550 \$0.0310

.114 <u>Volume Discounts</u>: Volume Discounts, as specified below, will apply to all 900 Service per minute usage charges based on the total monthly usage:

 Monthly Usage
 Incremental Volume Discount

 \$0.00 - 69,999.99
 0%

 \$ 70,000.00 - 139,999.99
 6%

 \$ 140,000.00 +
 12%

- .12 <u>Feature Charges</u>: All optional features will be billed in accordance with MCl's F.C.C. Tariff No. 1, Section C-3.152.
- .13 <u>Service Availability</u>
  Service may be limited in certain areas as determined by MCl's F.C.C. Tariff No. 1.
- .21 Option T (hospitalityMCI) 1/

[1/ Beginning July 10, 1997, this service will no longer be available to new customers.]

Option T is an outbound, customized telecommunications service which may include an inbound service option using a Business Line, WATS Access Line, or Dedicated Access Line Termination. Option T provides service for single and multi-location customers using switched and/or dedicated access origination and switched and/or dedicated termination. Option T may be used for long distance calls between customer locations and to other locations within the state. Upon enrollment a customer must commit to a term plan option and is bound by all terms and conditions as described in MCl's F.C.C. Tariff No. 1. All intrastate Option T calls are subject to an 18-second minimum initial period and are rounded to the next higher six second increment. If the computed charge for a call includes a fraction of a cent, the fraction us rounded to the nearest whole cent. When a hospitalityMCl call is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the time of day at the terminating location. To be eligible for service, a customer must subscribe to outbound service at all of its locations.

In addition to the usage charges set forth below, charges for terminating access lines, service options, discounts, surcharges, and optional features will be billed in accordance with MCl's F.C.C. Tariff No. 1.

The rules and regulations governing the provision of service for inbound calls are identical to those in Option H (MCI 800 Service), except where otherwise noted.

<u>Minimum Charge</u>: The Company does not invoice charges in fractions of a cent the minimum charge for any charge element is \$.01.

#### .211 Per Minute Usage Charges 2/

[2 Peak rates will apply between 8 a.m. and 5 p.m. weekdays, and Off-Peak rates will apply at all other times.]

.2111 <u>Outbound Service</u> - The following per minute charges will apply to all outbound calls made within the state based on access type and time of day.

	<u>Peak</u>	Off-Peak
Switched Access and Card	\$0.1759	\$0.1308
Dedicated Access	\$0.1147	\$0.0853

.2112 <u>Inbound Service</u> - The following per minute charges apply to inbound service calls as described in Section C-2.09, based on termination type and time of day.

	<u>Peak</u>	Off-Peak
Business Line Termination/ Switched WATS Termination	\$0.1759	\$0.1308
Dedicated Termination	\$0.1147	\$0.0853

- .2113 <u>Card Access Surcharges</u> A per call surcharge applies to each hospitalityMCI calling card call, other than calls to Directory Assistance, in addition to the rates specified in Section C-2.2111. The applicable surcharge can be found in MCI's F.C.C. Tariff No. 1.
- .2114 Other Charges Customers may receive Inbound Features as described in Section C-2.09 at the rates described in that section. In all instances, no discounts apply.
- .2115 <u>Directory Assistance</u> An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.04 of this tariff.
- .2116 Operator Services For intrastate calls placed with the assistance of an MCI operator, the rates and surcharges described in Sections C-2.0232 and C-2.0231 respectively, apply.

#### .212 Service Availability

hospitalityMCI service is available to customers from all cities within the state.

#### .24 Option W (networkMCI One)

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option W (networkMCl One) is an outbound, customized telecommunications service which may include an inbound service option using Business Line or Dedicated Access Line termination. It provides a unified service for single or multi-location companies using switched, dedicated, and card origination, and switched and

dedicated termination. Option W is suitable for intrastate calls between company locations, as well as all other intrastate calls within the state.

Except as otherwise specified, all intrastate Option W calls are subject to an 18-second minimum initial period and are rounded to the next higher six-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and additional 60-second increments.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

Subscribers to networkMCI One receive the networkMCI One Service package which includes the availability of Dedicated, Switched, and Card Access and Dedicated and Switched Access Line Termination, networkMCI One Toll Free, Directory Assistance, Accounting Codes, Universal Range Privileges, Custom Calling Range Privileges, Call Detail, and either a consolidated invoice or location level invoices for all networkMCI One calls from all locations.

The rules and regulations governing the provision of service for toll free service are identical to those for Metered Use Service Option H (MCI 800 Service) except where otherwise specified.

Minimum Charge: The Company does not invoice charges in fractions of a cent the minimum charge for any charge element is \$.01.

## .241 Access/Termination Methods and Charges

## .2411 Outbound and Inbound Service

#### .24111 Dedicated Access/Termination

#### .241111 T-1 Digital Access Termination

T-1 Digital Access is available with networkMCl One. Monthly and non-recurring charges are specified in Section C-1.10221 as in effect on the date of the invoice.

In addition to the charges associated with these components, MCI will assess charges for the following option, if applicable:

T-1 Digital Access Features: Access Integration as specified in Section C-2.02216 of MCl's Tariff F.C.C. No. 1.

In addition, a networkMCI One customer may allow another networkMCI One customer to terminate calls on the first customer's network via dedicated access. This feature is available at the request of the networkMCI One customer on whose network the calls are to terminate. Such requests must be submitted to MCI in writing. Other customers authorized to make such dedicated access calls must dial a private dialing plan number.

#### .241112 Analog Access/Termination

Analog Local Access is available with networkMCI One. Monthly and non-recurring charges are specified in Section C-1.10211 as in effect on the date of the invoice.

In addition to the charges associated with these components, MCI will assess charges for the following option, if applicable:

Analog Access Functions: Access Integration as specified in Section C-2.02115 of MCI's Tariff F.C.C. No. 1.

#### .24112 Shared Access

.241121 networkMCI One Switched Outbound Location Minimum Charge: The minimum charge applies to each networkMCI One customer location using switched access. Each customer's networkMCI One usage at each location, during each month, must equal or exceed \$5 or the customer will be charge the difference between the customer's actual usage charges and \$5. All networkMCI One usage and surcharges associated with each such location will apply in satisfaction of the minimum charge.

## .241122 networkMCI One Card Access

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

NetworkMCI One Card Access (via a networkMCI One Card) may originate and terminate from any touch-tone phone in the state via a toll free number.

- .2411221 <u>networkMCl One Card Surcharge</u>: The NetworkMCl One Card per call surcharge is specified in MCl's Tariff F.C.C. Tariff No. 1.
- .241123 networkMCI One Toll Free Remote Access: Allows access to the customer's networkMCI One network via a customer-specific toll free number from anywhere in the state. This feature is available for on-net calls, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via networkMCI One Card Access.
  - .2411231 networkMCI One Toll Free Access Surcharge: For networkMCI One Toll Free Access Remote calls which originate within the state, the applicable per call surcharge can be found in MCI's Tariff F.C.C. No. 1. This per-call charge applies in addition to the applicable charges specified in Section C-2.24211.

# .24113 Inbound Service

The access methods and charges specified in Section C-2.09 apply for networkMCI One Toll Free Service unless otherwise specified.

# .242 <u>Usage Rates and Charges</u>

# .2421 Outbound and Inbound Service

.24211 Per Minute Usage Charges: The following per-minute rates apply to outbound networkMCI One and inbound networkMCI One Toll Free Service usage within the state. Outbound networkMCI One usage charges are based on origination type. Inbound networkMCI One Toll Free Service usage charges are based on termination type.

# .242111 InterLATA Rates

Access Type	<u>Rate</u>
Switched Origination or Termination Dedicated Origination or Termination	\$0.1511 \$0.0978
networkMCI One Card Access*	\$0.1511

#### .242112 IntraLATA Rates

Access Type	<u>Rate</u>
Switched Origination or Termination	\$0.1511
Dedicated Origination or Termination	\$0.0978
networkMCI One Card Access*	\$0.1511

[\*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

- .24212 Operator Assistance: Operator Assistance is available for outbound calls made by customers using switched, including networkMCl One Card Access, and dedicated access only. Applicable usage rates and surcharges are as specified in Sections C-2.0232 and C-2.023, respectively.
- .24213 <u>Directory Assistance</u>: An undiscountable per call charge will be applied to each call requesting Directory Assistance for number within the state. This charge is as specified in Section B-6.04.
- .243 <u>Discounts and Optional Features</u>: Additional Discounts and Optional Features not in this tariff section C-2.24 must be purchased out of MCl's Tariff F.C.C. No. 1.

# .2431 Market Area Calling 1/

[1/ Beginning November 15, 1998, Market Area Calling will no longer be available to new subscribers.]

networkMCI One Market Area Calling: Offers intralata, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination This all type is not available to customer locations that fall within the local service area as defined in MCImetro Local Exchange Tariffs.

The rates specified in section C-2.242112 (Dedicated Origination or Termination) will apply to all Market Area calls originating and terminating within the Customer's Market Area. A customers Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing Market Area Calling.

In addition, networkMCI One discounts as outlined in MCI's FCC Tariff No. 1, Section C-3.41 (excluding the Dedicated Termination Discounts) will apply. If a customer subscribes to a Special Customer Arrangement with intrastate discounts or rates then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling.

Customers must have Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to use this feature.

The Market Area Calling feature cannot be used to originate 911, Directory Assistance, operator services calls, toll free or to terminate inbound local calls. Customers must maintain LEC-provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availability.

## .244 Non-Recurring Charges:

		Per Circuit or T-1 Channel	Per Order
.2441	Installation	see below	\$ 50
.2442	Expedite	\$ 0	\$600
.2443	Cancellation of Order	\$130	\$0
.2444	Service Conversion	\$0	\$50
.2445	Physical Change	\$100	\$50
.2446	Administrative Change	\$0	\$20

Per circuit or T-1 channel installation charges will be based on the type of Local Access used and can be found in Section C-2.

# .31 Option DD (MCI WorldCom On-Net Services) 1/

[1/ Beginning January 1, 2004, MCI WorldCom On-Net Services will no longer be available to new customers.] [Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option DD is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. Option DD provides a service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination.

Except as otherwise specified, all domestic Option DD calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service Option H (MCI 800 Service) except where otherwise specified.

This tariff is being offered to South Carolina customers that have a requirement to make intrastate calls. Intrastate service is provided in conjunction with interstate Option RR service and is available only to customers subscribing to interstate Option RR as provided in MCl's Interstate Tariff F.C.C. No. 1.

Minimum Charge: The Company does not invoice charges in fractions of a cent the minimum charge for any charge element is \$.01.

#### .311 Usage

# .3111 Definitions

The following definitions will apply for all usage rates:

"Dedicated": A non-switched connection between a customer's premises and an MCI Point of Presence.

"Switched": A switched connection between a customer's premises and an MCI POP which is not provided by MCI or an MCI affiliate.

Card: Call origination using an Option DD Card.

#### .3112 Intrastate Usage Rates

.31121 <u>Outbound Rates:</u> The following per-minute rates will apply to Option DD usage. Usage charges are based on origination type.

Origination	Termination	Per-Minute
<u>Type</u>	<u>Type</u>	<u>Rate</u>
Dedicated	Local Network Connection	\$0.2392
Dedicated	Dedicated	\$0.2392
Dedicated	Switched	\$0.2492
Local Network Connection	Local Network Connection	\$0.2392
Local Network Connection	Dedicated	\$0.2392
Local Network Connection	Switched	\$0.2492
Switched//Card*	Dedicated	\$0.2948
Switched//Card*	Switched	\$0.3048
Switched	Local Network Connection	\$0.2948
Card*	Local Network Connection	\$0.3048

[\*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

.31122 <u>Inbound Rates:</u> The following per-minute rates will apply to Option DD usage. Usage charges are based on termination type.

Origination	Termination	Per-Minute
<u>Type</u>	<u>Type</u>	<u>Rate</u>
Switched	Dedicated	\$0.2492
Switched	Switched	\$0.3048
Local Network Connection	Local Network Connection	\$0.2392
Switched	Local Network Connection	\$0.2492
Local Network Connection	Dedicated	\$0.2392
Local Network Connection	Switched	\$0.2948

- .3113 <u>Usage Rates for Operator Assisted Calling:</u> The following charges apply to outbound Operator Assisted calls made by customers using switched (including Option DD Card Access) and dedicated access.
  - .31131 <u>Classification (A):</u> For calls within classification (a), as specified in Section C-2.0231 (excluding collect calls and calls which are billed by a third party), the usage rates found in Section C-2.0232 will apply.
    - .31132 <u>Classifications (C) and (D):</u> For calls within classifications (c) and (d), as specified in Section C-2.0231 (excluding collect calls and calls which are billed by a third party), the usage rates found in Section C-2.0232 will apply.
    - .31133 Operator Services Surcharges: Except as specified below, for all calls in classifications (a), (c) and (d), as specified in Section C-

2.0231 (excluding collect calls and calls which are billed by a third party), the undiscountable surcharges, as set forth in Section C-2.023, will apply.

.3114 <u>Directory Assistance:</u> An undiscountable charge per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth in Section B-6.04 herein.

#### .312 Option DD Card Access

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

Option DD Access (via an Option DD Card) may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in Section C-2.3112 will apply.

The following per-call surcharge will apply to each Option DD Card call, other than calls to Directory Assistance:

Per Call \$0.90

.313 Option DD Toll Free Remote Access: Allows access to the customer's Option DD network via a customer specific toll free number from anywhere in the U.S. This feature is available for calling within the customer's private network, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via Option DD Card Access.

The following charge applies to each Option DD Toll Free Remote Access call which originates and terminates within the state. This per-call charge applies in addition to applicable usage charges as described above in Section C-2.3112:

Per Call \$0.25

# .314 Option DD Term

The Option DD Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option DD through the Option DD Term Plan are subject to the terms and conditions outlined for Option RR in MCl's Tariff F.C.C. No. 1 except for the discount on eligible intrastate charges as defined below.

- .3141 Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option DD Card, Option DD Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option DD Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.
- .3142 <u>Term Commitment/Discounts</u>: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

Term Commitment	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

# .315 Option DD On-Net Plus Plan

<u>Eligibility:</u> To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both
  as its interexchange service carrier for interstate and intrastate calling and as its carrier
  for intralata toll calling;
- must receive interstate service under Special Customer Arrangement (SCA) Guide Type
   1, 2, 3, 4, 5, 6, 7, or 8 as described in the Company's "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com/guide;
- must be new business customers or existing business customers who is eligible for renewal of their contracts;

# Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

4.1/---

4.17

0.1/--

^ \/

#### Outbound:

		1 Year	2 Year
Origination Type	Termination Type	Per Minute Rate	Per Minute ate
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.1325	\$0.1268
Local Network Connection	Switched	\$0.1325	\$0.1268
Dedicated	Local Network Connection	\$0.1425	\$0.1368
Dedicated	Dedicated/Switched	\$0.1425	\$0.1368
Switched/Card*	Local Network Connection	\$0.1973	\$0.1902
Switched/Card*	Dedicated	\$0.1973	\$0.1902
Switched/Card*	Switched	\$0.1973	\$0.1902

#### Inbound:

		1 Year	2 Year
Origination Type	Termination Type	Per Minute Rate	Per Minute ate
Local Network Connection	Local Network Connection	\$0.1325	\$0.1268
Local Network Connection	Dedicated	\$0.1425	\$0.1368
Local Network Connection	Switched	\$0.1973	\$0.1902
Switched/Card*	Local Network Connection	\$0.1325	\$0.1268
Switched/Card*	Dedicated	\$0.1425	\$0.1368
Switched/Card*	Switched	\$0.1973	\$0.1902

[\*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

# .316 Option DD Intrastate Plus

Eligibility: To be eligible for this program, customers:

 must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

must receive interstate service under a New Special Customer Arrangement (SCA)
 Guide Type 6, 7, 8, 9 or 10 as described in the Company's "Service Publication and Price Guide" located on the Company's website at <a href="https://www.verizonbusiness.com/guide">www.verizonbusiness.com/guide</a>;

#### **Usage Charges:**

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

		1Year	2 Year	3 Year
Origination Type: Outbound	Termination Type: Outbound	Term	Term	Term
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.0622	\$0.0604	\$0.0586
Local Network Connection	Switched	\$0.0622	\$0.0604	\$0.0586
Dedicated	Local Network Connection	\$0.0622	\$0.0604	\$0.0586
Dedicated	Dedicated or Switched	\$0.0622	\$0.0604	\$0.0586
Switched/Card*	Local Network Connection	\$0.0740	\$0.0718	\$0.0697
Switched/Card*	Dedicated	\$0.0740	\$0.0718	\$0.0697
Switched/Card*	Switched	\$0.0740	\$0.0718	\$0.0697
		1Year	2 Year	3 Year
Origination Type: Inbound	Termination Type: Inbound	Term	Term	Term
Local Network Connection	Local Network Connection	\$0.0622	\$0.0604	\$0.0586
Local Network Connection	Dedicated	\$0.0622	\$0.0604	\$0.0586
Local Network Connection	Switched	\$0.0740	\$0.0718	\$0.0697
Switched/Card*	Local Network Connection	\$0.0622	\$0.0604	\$0.0586
Switched/Card*	Dedicated	\$0.0622	\$0.0604	\$0.0586
Switched/Card*	Switched	\$0.0740	\$0.0718	\$0.0697

[\*Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

# .89 Option JJJJ Verizon Business Service I

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

#### .1013 Option JJJJ Term

The Option JJJJ Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option VVVV through the Option JJJJ Term Plan are subject to the terms and conditions outlined for Verizon Business Service I in the Company's "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com/guide, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option JJJJ Card, Option JJJJ Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option JJJJ Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

<u>Term Commitment/Discounts</u>: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

Term Commitment	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

## .103 Option YYYY (Verizon Business Services II)

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

#### Option YYYY Term

The Option YYYY Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option YYYY through the Option YYYY Term Plan are subject to the terms and conditions outlined for Verizon Business Service II in the Company's "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option YYYY Card, Option YYYY Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option II Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

<u>Term Commitment/Discounts</u>: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

Term Commitment	Discount
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

#### .114 Option JJJJJ (Verizon Business Services III)

[Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.]

# Option JJJJJ Term

The Option JJJJJ Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option JJJJJ through the Option JJJJJ Term Plan are subject to the terms and conditions outlined for Verizon Business Services III in the Company's "Service Publication and Price Guide" located on the Company's website at www.verizonbusiness.com, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option JJJJJ Card, Option JJJJJ Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option JJJJJ Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

<u>Term Commitment/Discounts</u>: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

Term Commitment	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

# 4. RATE & MILEAGE TABLES

# METHOD FOR CALCULATION FOR AIRLINE MILEAGE

# .01 Method of Calculation

The airline mileage between two cities can be calculated using the Vertical (V) and Horizontal (H) Coordinates as obtained by reference to AT&T's Tariff F.C.C. No. 274 according to the following formula:

# 5. SERVICE AVAILABILITY

#### TABLE III

## OPTION C (MCI WATS), and OPTION D (PRISM I)

Part A: Options C, and D are available for call origination in the following locations within the State of South Carolina.

Charleston Columbia Florence Greenville Myrtle Beach

Part B: Options C, and D are available for call termination in the following locations within the State of South Carolina:

Charleston Columbia Florence Greenville Spartanburg

Part C. SERVICE AREAS - MCI WATS Service Areas provide for calling within distinct geographical areas. There are five service areas for each originating state. Service to a higher numbered service area includes service to all lower numbered service areas.

# SERVICE AREAS

ORIGINATING <u>STATE</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>
SC	AL GA KY NC TN VA WV	DE DC FL IN MD OH-N OH-S PA-W	AR CT IL LA MS MO NJ NY	IA KS ME MA MI NH OK RI	AZ CA CO ID MN MT NE NV	NM ND OR PR SD UT VI WA

# MCI COMMUNICATIONS SERVICES, INC. d/b/a VERIZON BUSINESS SERVICES SOUTH CAROLINA INTEREXCHANGE SERVICES CATALOG SCHEDULE NO. 2 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2017

PA-E TX WY
VT HI
WI AK

TABLE V

#### METERED USED SERVICE AVAILABILITY

#### MCI Prism I - Ranges

The following contains the Range designations for all terminating codes from each Option D originating city:

803

Greenville 1

# SPECIAL SERVICE ARRANGEMENTS

# 1. State Government Offerings

From time to time MCI will enter into contracts with the South Carolina State Government ("State") by responding to Invitations to Bid (ITB) and/or Requests for Proposals (RFP) where such ITBs/RFPs call for the provision of services, features or rate designs which are unique in nature and are not offered otherwise under MCI's tariffs. In such circumstances, the rates, terms and conditions applicable to such special contractual offerings will be specified below, with cross-reference to the particular contract involved.

# .01 Rates and Charges:

.011 <u>Vnet Service:</u> The Customer will be charged the following rates for Vnet, based upon the call origination type and the time of day:

Origination Type	Business Day	Non-Business Day
Dedicated	\$0.0758	\$0.0758
Switched	\$0.1220	\$0.1220

.0111 <u>Vnet Card:</u> The Customer will be charged \$0.1220 per minute for Vnet Card calls. In addition, the Customer will be charged a per-call surcharge of \$0.25 for intrastate Vnet Card calls.

.012 <u>MCI 800 Service:</u> The Customer will be charged the following per-minute rates for MCI 800 Service, based upon the termination type:

	Per-Minute Rate
Dedicated Termination	\$0.0750
Business Line Termination	\$0.1200
Switched WATS Termination	\$0.1200

.013 Minimum Term: Two Year Contract/

# XIII. GRANDFATHERED SERVICES, Subsection B

Subsection B – Material previously in Tariff No. 2.

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

# 4.1 Message Toll Services (MTS)

MTS service is a measured use, full time service and is offered on a monthly basis, utilizing interexchange communications facilities shared among multiple users. The individual customer's basic monthly charges for the use of such intercity communications facilities are based upon the time of day, the total minutes the customer utilizes such facilities and the distance of each call. For each call under the MTS option, the minimum charge shall be the applicable charge for one minute of use with use in excess of one minute during a call charged at the applicable rate per minute with the fraction, if any, of the last minute of each call rounded up to the next highest whole minute, unless stated otherwise.

# 4.1.1 <u>Dial USA Service</u>

#### A. Description

Dial USA Service is a one-way direct dial service utilizing 1+ or dial-up access, making use of common shared access lines connecting the customer with the Company facilities. In central offices where equal access is not available, customers may use MTS service by dialing a 7-digit access number.

#### B. Usage Charges

# 1. Per Minute Rates

	DAY	EVENING	NIGHT/WEEKEND
<u>Mileage</u>	1st Min Addl Min	1st Min Addl Min	1st Min Addl Min
1-10	\$0.2277 \$0.1274	\$0.1683 \$0.0955	\$0.1327 \$0.0764
11-16	\$0.2376 \$0.1372	\$0.1758 \$0.1030	\$0.1386 \$0.0824
17-22	\$0.2673 \$0.1861	\$0.1980 \$0.1396	\$0.1564 \$0.1118
23-30	\$0.2871 \$0.2352	\$0.2129 \$0.1762	\$0.1683 \$0.1412
31-55	\$0.2871 \$0.2352	\$0.2129 \$0.1764	\$0.1683 \$0.1412
56-70	\$0.3069 \$0.2646	\$0.2277 \$0.1985	\$0.1802 \$0.1588
71-124	\$0.3168 \$0.2842	\$0.2351 \$0.2131	\$0.1861 \$0.1706
125 +	\$0.3267 \$0.3136	\$0.2426 \$0.2352	\$0.1921 \$0.1882

2. <u>Billing Increments</u> - Usage is billed in one (1) minute increments.

# 3. Volume Discount

Total Monthly	<u>Day</u>	Evening	Night/Weekend
<u>Usage</u>			
\$100 & Over	2%	0%	0%

# D. Dollar Saver Option

Customers who choose the Dollar Saver calling option package with Dial USA will be billed at \$0.12 per minute for calls made between 11:00 PM and 8:00 AM Sunday through Friday, all day Saturday and up to 5:00 PM on Sunday.

Monthly Recurring Charge \$1.20

#### 4.1.2 Home Advantage Service

#### A. Description

Home Advantage Service offers outbound, direct dial long distance service for residential customers. Home Advantage is a flat-rated service offering Peak and Off-peak rates. Domestic, International and Calling Card Services are available with Home Advantage.

# 1. <u>Home Advantage Organizational Program</u>

The Home Advantage program is a benefit package offered in conjunction with Home Advantage Service, which allows the individual users who are members or employees of the participating organizations to receive additional product discounts, if program parameters are met. Members who elect to participate in the Home Advantage Organizational Program will receive Home Advantage products and the WorldCom TalkAround Calling Card.

To qualify for the Home Advantage Organizational Program an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) non-profit organization; or, (4) Corporations. The qualifying organization agrees to meet the following set of criteria:

- (a) Trade Associations must have 5,000 members or more and allow us to telemarket or direct mail their membership roster for promotional reasons.
- (b) Business with franchises, agents, distributors, or multiple representatives, Non-profit organizations and Corporations must have a minimum of 1,000 employees or members and allow us to direct mail their employees/members for promotional reasons.

Group members will receive a five percent (5%) discount off Home Advantage tariffed rates.

## B. Usage Charges

## 1. Rate Periods

The time of day rate periods for Home Advantage services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

## 2. Per Minute Rates

<u>Peak</u> <u>Off-Peak</u> \$.2500 \$.1400

3. Billing Increments - Usage is billed in one (1) minute increments.

## C. Monthly Recurring Charges (MRC): \$3.50\*\*

\*\* The MRC will be waived for each month in which Home Advantage Peak, Off-Peak and International monthly usage exceeds \$9.00. Also, the MRC can be waived for Association groups and Alumni programs.

## D. Per Minute Surcharge: \$0.02\*\*

\*\* The Per minute surcharge applies only when Home Advantage monthly usage meets or exceeds \$500.00.

## E. Home Advantage Calling Card Service

OnLine Residential Calling Card Rates will apply as filed in Section 4 (Service Description and Maximum Charges) of this tariff.

# 4.1.3 Home Advantage Easy Plan

## A. <u>Description</u>

Home Advantage Easy Plan is a flat-rated service offering customers one simple rate for outbound, direct dial intrastate calls.

## B. <u>Usage Charges</u>

## Rate Periods

All calls are billed at the same rate regardless of which rate period the call is completed.

## 2. Per Minute Rate\*\*

\$0.1390

\*\* There is no monthly recurring charge.

## 3. <u>Billing Increments</u>

Home Advantage Easy Plan rates are billed in sixty (60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.

## C. Calling Card Service

The TalkAround Calling Card rates will apply as filed in Section 4 (Service Description and Maximum Charges) of this tariff.

#### 4.1.4 LEC Billed Measured Service

## A. <u>Description</u>

An end user who utilizes the Company network through equal access dialing arrangements and does not have a billing account established with the Company will be billed through the Local Exchange Carrier (LEC) at Dial USA rates. Volume discounts will not apply to usage billed by the LEC.

LEC Billed Measured Service calling includes calls made by customers without an established if dialed:

- Using an accepted Company access code (e.g., 10XXX from a line not presubscribed to the Company; or
- From a line presubscribed to the Company (i.e., when the customer does not have an
  established account and billing relationship with WorldCom or another carrier using the
  WorldCom network).

## B. Usage Charges

#### Per Minute Rates

LEC Billed Measured Service calls accepted by the Company will be billed at per minute rates applicable to the Company's Dial USA service. Usage is billed in one (1) minute increments. Volume discounts will not apply to usage billed by the LEC.

## 2. Per Call Surcharge

In addition to per minute usage rates, a per call surcharge will apply to each call.

Per Call Surcharge: \$0.80

## 4.2 Toll-Free Service

The Company's Toll-Free Service is an inbound service originating on feature group facilities provided by the Local Exchange Carrier (LEC) and terminating on a Regular Business Line or Special Access Line (SAL). This service enables the customer to receive toll-free service calls at their residence or place of business.

# 4.2.1 <u>Toll-Free Service Options</u>

## A. Homebound 800 Service

## 1. <u>Description</u>

Homebound 800 is an inbound service available to residential customers only. This service enables the customer to receive toll-free service calls at their residence. The residential customer will be assigned an toll-free telephone number to receive calls that are paid for by the customer rather than the calling party.

# 2. <u>Usage Charges</u>

## (a) Rate Periods

The time of day rate periods for Homebound 800 services will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

## (b) Per Minute Rates

<u>Peak</u> <u>Off-Peak</u> \$0.2000 \$0.2000

# (c) <u>Billing Increments</u>

Usage is billed in one (1) minute increments.

## 3. Monthly Service Fee:\*\* \$2.50

\*\* The monthly service fee will be waived for each month in which usage exceeds \$10.00. Also, the monthly service fee can be waived for Association groups and Alumni programs.

## B. Takeback and Transfer (TBX)

## 1. Description

Takeback and Transfer is a toll-free service which allows Call Centers to transfer a toll-free call in progress to another remote site using pre-defined keypad commands and transfer digits.

## Usage Charges

The service will be billed at the usage rates for InteleNet Service as filed in Section 4.4.3 and the following additional charges will apply.

## Service Charges

One Time Installation Charge: \$500.00

Monthly Recurring Charge (per 8XX No.): \$80.00

Change Charge: \$100.00

Per Call Surcharge: \$0.04

## 4.2.2 <u>Toll-Free Service Features</u>

The Company's Toll-Free Service customer may subscribe to one or more of the following features with a specific Company toll-free service.

## A. After-Hours Toll-Free Message Referral

This feature enables the Toll-Free Service customer to route toll-free calls to the Company Message Center after-hours for either an announcement only, announcement and message recording capability, or both with Message Center out-dial notification.

## 1. Option A (Message Announcement only)

This option enables the Toll-Free Service customer to play prerecorded voice information referring callers to other numbers, explaining service conditions, or other general information that a customer desires to provide to callers.

## 2. Option B (Announcement with Message Recording)

This option enables the Toll-Free Service customer to play customized voice announcements and if the caller desires, leave a message. The customer may call the Company Message Center to retrieve messages.

# Option C (Announcement, Message Capability and Message Notification)

This option consists of both message announcement and message recording, plus the ability for the Message Center to outdial and notify the Company's Toll-Free Service customer of messages.

## B. Area Code Routing

This feature allows the Toll-Free Service customer to route calls to multiple answering locations using one toll-free number. The customer can define two or more originating routing groups and to arrange that calls to a single toll-free service number placed from different routing groups will terminate at different locations.

# C. Area Code Blocking

This feature allows the Toll-Free Service customer to block originating calls from one or more specific area codes. Customers can tailor their toll-free service to their geographic service area and block unwanted calls from out of their area.

## D. <u>Dialed Number Identification Service (DNIS)</u>

This feature allows a customer with multiple toll-free service numbers terminating in the same location to identify the specific toll-free service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated toll-free service.

# E. Time of Day Routing

This feature allows the Toll-Free Service customer to arrange for calls to a single toll-free service number to be routed to different locations based on the time of day.

## F. Day of Week Routing

This feature allows the Toll-Free Service customer to arrange for calls to a single toll-free service number to be routed to different locations based on the particular day of the week.

## G. Command Routing

This feature allows the Toll-Free Service customer to have toll-free calls rerouted by the Company's network in the event of access blockage to an ANI or T1 circuit ID previously defined by the customer.

## H. Real Time ANI

Real Time Automatic Number Identification (ANI) Service identifies the calling party's telephone number to the Toll-Free Service customer if the call originates from an equal access end office. If the call originates from a non-equal access end office, only the NPA will be delivered to the Toll-Free Service customer. Real Time ANI is available with or without DNIS (refer to item D above) and is available only with dedicated toll-free service.

## I. Dedicated Termination Overflow

This features enables the Toll-Free Service customer to control potential congestion of toll-free calls by sending the overflow calls from one dedicated line to a switched line, allowing for maximum completion of incoming toll-free calls.

## J. Percent Allocation

This feature allows the customer to route various percentage of calls to two or more answering locations. The customer must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The customer must have at least two different locations for this routing feature to be available.

## 4.2.3 Toll-Free Service Feature Charges

Feature Charges are determined by the specific feature requested by a Company toll-free Customer. These charges are in addition to toll-free usage charges and are not subject to discounting unless specifically indicated.

	Non Recurring	Monthly Recurring
<u>Feature</u>	Charge	<u>Charge</u>
Toll Free Number Charge	\$ 15.00	\$ 10.00
(per toll-free number)		
Reservation Charge (per toll-free number/max. 10 numbers per Customer)	\$ 35.00	N/C
After Hours Voice Messaging:		
(per toll-free number)		
Option A - Announcement Only	\$ 25.00	\$ 30.00
Option B - Announcement w/Message	\$ 25.00	\$ 40.00
Option C - Announcement w/Message		
and Outdial	\$ 25.00	\$ 50.00

Real-Time ANI Delivery (per trunk grp) Dedicated Termination Overflow	\$350.00	\$200.00
(per toll-free number) Point of Call Routing	\$100.00	\$ 50.00
(per toll-free number) Time-of-Day Routing	\$100.00	\$ 50.00
(per toll-free number)	\$100.00	\$ 50.00
Command Routing (per toll-free number) Percent Allocation Routing	\$100.00	\$ 50.00
(per toll-free number) Dialed Number Identification	\$100.00	\$ 50.00
Service (DNIS) (per toll-free number) Day-of-Week Routing	\$100.00	\$ 50.00
(per toll-free number) Change toll-free Destination Number	\$100.00	\$ 50.00
(via service order)	\$ 15.00	N/C
Expedite toll-free Service Order	¢100 00	NI/C
(per order)	\$100.00 \$ 25.00	N/C N/C
Add/Change Area of Service Screening Add/Change Canadian toll-free	·	, •
Origination	\$ 25.00	N/C
Add/Change Caribbean (Puerto Rico and U.S. Virgin Islands)	\$ 25.00	N/C
Toll-Free Referral Recordings	\$ 25.00 \$ 25.00	\$ 30.00
Toll-Free Directory Assistance	φ 25.00	φ 30.00
(per toll-free number) Toll-Free System Watch	\$ 15.00	\$ 13.75
Multi-Carrier Package	\$250.00	\$ 50.00
Customer Reconfiguration	\$100.00	\$ 50.00
Answer Center	\$ 50.00	\$ 25.00

# 4.2.4 Responsible Organization Charges

Where the Company serves as a Responsible Organization ("Resp Org") for a non-Company Toll-Free Service customer, the Company will pass on the tariffed Local Exchange Carrier charges for SMS/Toll-Free database and related services. In addition, the following Company charges will apply:

	<u>Service</u>	Monthly Set-Up <u>Charge</u>	Recurring <u>Charge</u>
	Set-Up Toll-Free Number (per toll-free number)	\$50.00	\$1.00
	Modify Toll-Free Record (add/change toll-free number, Vertical or Enhanced Features)	\$25.00	N/C
4.2.5	Toll-Free Directory Listing		

	Monthly	
	Set-Up	Recurring
	<u>Charge</u>	<u>Charge</u>
Nationwide Toll-Free Directory Listing	•	•
(per toll-free number)	\$15.00	\$12.50

Expedite Directory Listing - Major	\$25.00	N/C
Expedite Directory Listing - Minor	\$20.00	N/C

## 4.3 <u>Complementary Services</u>

## 4.3.1 Directory Assistance

## A. <u>Description</u>

Directory Assistance is available to customers of any of the Company services. A charge will apply to each Directory Assistance call. The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. One request may be made on each Directory Assistance call. Directory Assistance charges will not count towards any volume discounts.

## B. <u>Usage Charges</u> <sup>1</sup>

[¹Customers who have service arrangements for the following services will be charged \$0.64 per call for Directory Assistance: Performance 2000 Service, and Performance 4000 Services.] The Company's customers will be billed the following undiscounted per call charge for each Directory Assistance call unless otherwise stated in the specific product rates and charges.

Per Call Charge

Directory Assistance Charge: \$1.40

## 4.3.2 Operator Services

## A. <u>Description</u>

Operator Services are available for intrastate interLATA calls to customers presubscribing to the Company's switched access service and to users accessing the Company through presubscribed public payphones or customer provided stations. Charges for Operator Services may be billed to a customer's local exchange company (LEC) calling card, the calling station, called station or a designated third party station. Calls originating from customer provided stations may also be billed to a customer's commercial credit card. Charges may not be billed to public payphones or customer-provided stations, or to stations outside the United States. Charges for a call billed to a called station must be accepted by the called station before the call will be established. Acceptance of charges by the called station is subject to verification by the Company's operator prior to completion of a call. Operator Service rates will apply to the following types of calls.

## 1. Call Types

- (a) <u>Customer Dialed Calling Card Station</u> Refers to calls other than person-toperson calls billed to the end user's commercial and/or LEC calling card. Calls may be completed with or without the assistance of a Company operator.
- (b) Operator Station Refers to calls completed with the assistance of a Company operator on a station-to-station basis. Charges may be billed to the customer's commercial credit card and/or a LEC calling card, calling station, called station and a designated third party station.
- (c) <u>Person-to-Person</u> Refers to calls completed with the assistance of a company operator to a particular person, station, department or PBX extension specified by the calling party. Charges may be billed to the customer's commercial credit card and/or LEC calling card, the calling station, called station or a designated third party station.

- (d) Operator Dialed Surcharge This surcharge applies in addition to service charges described above on calls in which the caller has the capacity to dial a number but rather has the operator dial instead.
- (e) <u>Property Owner Surcharge</u> This surcharge may be elected by the customer and applied to calls originating from a customer-provided station and payphone. The Company will collect the elected amount on behalf of the customer and pass all receipts directly through to the customer. The elected amount of premise owner surcharge cannot exceed \$1.00 per call.

# C. <u>Usage Charges - Operator Services</u>

The rates and service charges in Section 4.3.2.C (1) and (2) below apply to "0+", "0-" and "00-" calls, including calls dialed using 10XXX or other access number, routed to a Company operator or to an automated operator or calling card interface from the premises of:

- residential and business subscribers: or
- local exchange carrier customers not presubscribed to the Carrier.

Call rates and applicable service charge(s) will be assessed to the call originator, the called party's telephone number or a third party's telephone number based upon the call type (i.e., operator dialed, collect, third party billed or customer dialed calling card station) initiated by the call originator and the appropriate acknowledgement of other parties, where applicable. In addition, a surcharge may apply as described in Section 4.3.2.C (3) and (4) below. No holiday discount rates apply to operator service calls.

#### Per Minute Rates\*\*

	Day		Eveni	<u>ng</u>	_Night	
	<b>1</b> st	Add'l	1st	Add'l	1st	Add'l
<u>Miles</u>	<u>Min</u>	Min	<u>Min</u>	<u>Min</u>	<u>Min</u>	<u>Min</u>
0 - 10	\$.1700	\$.1300	\$.1300	\$.1300	\$.1200	\$.1200
11 - 16	\$.1900	\$.1400	\$.1400	\$.1400	\$.1300	\$.1300
17 - 22	\$.2100	\$.1900	\$.1600	\$.1600	\$.1500	\$.1500
23 - 30	\$.2400	\$.2400	\$.1700	\$.1700	\$.1600	\$.1600
31 - 55	\$.2400	\$.2400	\$.1800	\$.1800	\$.1600	\$.1600
56 - 70	\$.2700	\$.2700	\$.1900	\$.1900	\$.1800	\$.1800
71 -124	\$.2900	\$.2900	\$.2100	\$.2100	\$.1900	\$.1900
125+	\$.2900	\$.2900	\$.2300	\$.2300	\$.2000	\$.2000

<sup>\*\*</sup>Calls are billed in one minute increments.

2. <u>Per Call Service Charge</u> - A per call service charge will apply in addition to per minute rates (above) dependant upon the call type.

	Charge Per Call
- Station to Station	-
Customer dialed calling card	\$0.80
- Operator Station	\$1.75
- Person to Person	\$3.50
- Operator Dialed Surcharge	\$0.75

 At the request of the property owner the Company may add up to a \$1.00 per call property imposed fee. On any call that a property imposed fee is charged, the per minute usage rate and service charge will apply.

4. When an operator service call is placed via a 1-800 number, a toll-free access charge of \$ .15 per minute is in addition to the rate charged under Section 4.3.2.C.1 and .2 (above).

## 4.3.3 OnLine Card Service

#### A. Description

OnLine calling card is available to residential and commercial customers. Non-Company customers may also subscribe to OnLine as a stand alone service. Customers may place domestic and international long distance calls using this service. Enhanced services such as voice mailbox and message delivery are available as an option of this service.

OnLine access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's toll-free access number. Calls originating from rotary phones will be completed with the assistance of operators. Per minute usage rates apply. A retroactive volume discount is applied to the total usage portion of the monthly statement from all time of day periods.

The time of day rate periods for OnLine Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

# B. <u>OnLine Calling Card Rate Schedules</u>

- 1. Residential OnLine Rate Schedule
  - (a) Per Minute Rates (\$)

Time of Day	Rate Per Minute
Peak	\$0.25
Off-Peak	\$0.25

## (b) Residential Volume Discount

Usage Level	Percent Discount
\$25.00- \$249.99	8.70%
\$250.00-\$2499.99	13.04%
\$2500.00 +	21.74%

(c) <u>Billing Increments</u> - All residential calls will be billed in sixty (60) second increments.

## 2. Commercial OnLine Rate Schedule

## (a) Per Minute Rates (\$)

Time of Day	Rate Per Minute
Peak	\$0.3357
Off-Peak	\$0.3357

## (b) <u>Commercial Volume Discount</u>

Percent Discount
8.70%
13.04%
21.74%

- (c) <u>Billing Increments</u> All commercial calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.
- (d) <u>Per Call Surcharge</u> The following surcharge is in addition to per minute rates and will apply to all Commercial OnLine calls.

Per Call Surcharge \$0.65

- 3. <u>Stand Alone OnLine Rate Schedule</u> This calling card schedule applies to commercial customers that do not have any other services with the Company.
  - (a) Per Minute Rates (\$)

Time of Day	Rate Per Minute
Peak	\$0.30
Off-Peak	\$0.30

(b) Stand Alone Volume Discount

Usage Level	Percent Discount
\$25.00- \$249.99	8.70%
\$250.00-\$2499.99	13.04%
\$2500.00 +	21.74%

- (c) <u>Billing Increments</u> All Stand Alone calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.
- (d) <u>Per Call Surcharge</u> The following surcharge is in addition to per minute rates and will apply to all Stand Alone OnLine calls.

Per Call Surcharge \$0.65

- 4. Operator Assisted OnLine Rate Schedule
  - (a) If a customer chooses to access the Company Operator to place a call, the call will be billed at Dial USA rates. (Refer to the Addendum of this tariff for current Dial USA rates.) To access the Company's Operator the customer would dial (1) 800 741-XXXX, wait 10 seconds for the operator; or dial the OnLine Card number plus 4-digit PIN, then select 4 from the voice services menu.
  - (b) <u>Per Call Surcharge</u> Depending on the call type, the following surcharge will apply in addition to per minute rates.

Per Call Charge

Station-to-Station: \$1.50 Person-to-Person: \$3.00

- 5. <u>SCHEDULE C OnLine Rate Schedule</u> SCHEDULE C OnLine Service is not available as a resale product.
  - (a) Per Minute Rates (\$)

Usage Level	<u>Peak</u>	Off-Peak
\$ 2,500-\$10,000.99	\$0.180	\$0.130
\$10,001-\$25,000.99	\$0.170	\$0.130
\$25,001 +	\$0.165	\$0.130

## (b) <u>Minimum Usage Per Month</u>

There is a minimum usage per account of \$2,500 per month. New accounts will be given a 90-day ramp up period to reach this usage minimum.

## (c) <u>Billing Increments</u>

All SCHEDULE C calls will be billed in eighteen (18) second initial increments and additional increments of six (6) seconds.

## (d) Per Call Surcharge

The following surcharge is in addition to the per minute rates found above and will apply to all SCHEDULE C OnLine calls.

Per Call Surcharge: \$0.65

## 4.3.4 WorldCom Calling Card Service

## A. <u>Description</u>

WorldCom Calling Card service is available to residential and commercial Company customers. Customers may place domestic and international long distance calls using this service. Calling card access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's toll-free access number, and/or 10XXX, 950-XXXX depending on availability.

## B. Calling Card Rate Schedules

## 1. WorldCom Calling Card

#### (a) Direct Dial Rate Schedule

(1) Per Minute Rate Schedule applying to all Time Periods

Per Minute Rate: \$.3357

(2) <u>Billing Increments</u> - Calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.

## (3) Per Call Surcharge

(i) For direct dial calls, a per call surcharge will apply in addition to the per minute rate found in (1) above.

Per Call Surcharge: \$0.40

(ii) The following per call surcharge is in addition to the per minute rate found in (1) above and will apply to calls which default to a live operator only.

Per call Surcharge: \$0.65

- (b) Operator Assisted Rate Schedule This calling card schedule applies to all customers who place a call with the assistance of an operator.
  - (1) Per Minute Rate Schedule applying to

all Time Periods:

Per Minute Rate: \$.5000

- (2) <u>Billing Increments</u> WorldCom Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
- (3) <u>Per Call Surcharge</u> The following surcharge will apply in addition to the per minute rate found in (1) above.

Per Call Charge

Station-to-Station: \$1.50 Person-to-Person: \$3.00

## 2. TalkAround Calling Card

- (a) <u>Direct Dial Rate Schedule</u>
  - (1) <u>Per Minute Rate Schedule applying to</u> all Time Periods

Per Minute Rate: \$.3000

- (2) <u>Billing Increments</u> Calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
- (3) Per Call Surcharge
  - (i) There is no Per Call Surcharge for direct dialed calls.
  - (ii) The following per call surcharge is in addition to the per minute rate found in (1) above and will apply to calls which default to a live operator only.

Per call Surcharge: \$0.50

- (b) <u>Operator Assisted Rate Schedule</u> This calling card schedule applies to all customers who place a call with the assistance of an operator.
  - (1) Per Minute Rate Schedule

	Busines	s Day	Even	ing	Night/Weekend
<u>Mileage</u>	1st Min	Addl Min	1st Min	Addl Min	1st Min Addl Min
0- 10	\$0.2352	\$0.1274	\$0.1764	\$0.0956	\$0.1411 \$0.0764
11- 16	\$0.2352	\$0.1274	\$0.1764	\$0.0956	\$0.1411 \$0.0764
17- 22	\$0.2450	\$0.1372	\$0.1838	\$0.1029	\$0.1470 \$0.0823
23- 30	\$0.2744	\$0.1862	\$0.2058	\$0.1397	\$0.1646 \$0.1117
31- 40	\$0.2940	\$0.2352	\$0.2205	\$0.1764	\$0.1764 \$0.1411
41- 55	\$0.2940	\$0.2352	\$0.2205	\$0.1764	\$0.1764 \$0.1411
56- 70	\$0.2940	\$0.2352	\$0.2205	\$0.1764	\$0.1764 \$0.1411
71-124	\$0.3136	\$0.2646	\$0.2352	\$0.1985	\$0.1882 \$0.1588
125-196	\$0.3234	\$0.2842	\$0.2426	\$0.2132	\$0.1940 \$0.1705
197 +	\$0.3234	\$0.2842	\$0.2426	\$0.2132	\$0.1940 \$0.1705

(2) <u>Billing Increments</u> - WorldCom TalkAround Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(3) Per Call Surcharge - The following surcharge will apply in addition to the per minute rate found in (1) above.

Per Call Charge

Station-to-Station: \$1.50 Person-to-Person: \$3.00

## 3. <u>TalkAround Calling Card Association</u>

The TalkAround Calling Card Association program is a benefit package offered in conjunction with basic residential TalkAround Calling Card in Section 1 and 2 above, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the TalkAround Association program will receive a discounted flat rate for the service.

To qualify for this rate an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors or multiple representatives; (3) Non-profit organization, or (4) Buying group not organized merely to buy the Company's long distance for resale.

The qualifying organization must meet the following criteria to receive the special discounted rate:

- (a) <u>Associations</u> Must have 5,000 or more professional members (e.g., Certified Public Accountants, American Medical Associations, State Bar Associations) and allow us to telemarket or direct mail their membership roster for promotional reasons.
- (b) <u>Colleges/Universities</u> Must have 5,000 or more members and allow us to telemarket or direct mail their membership roster for promotional reasons.
- (c) <u>Companies</u> Must have a minimum of 1,000 employees and allow us to telemarket or direct mail their employees for promotional reasons.
  - (1) <u>Direct Dialed Rate for all Time Periods</u>:

(i) Per Minute Rate: \$0.2000

- (ii) <u>Billing Increments</u> Calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
- (iii) Per Call Surcharge There is no per call surcharge for Association direct dialed calls.

All other services for the TalkAround Calling Card Association will be the same services and rates as filed for the basic residential TalkAround Calling Card in Section 1 and 2 above.

#### 4.3.5 PhonePass Card Service

## A. Description

PhonePass Service is a switched service that enables the end-user to place calls charged to prepaid phone cards issued by the Company. The end-user accesses the network by dialing the

appropriate Company toll-free number printed on the back of the card. Each toll-free number accesses a custom greeting designated by the customer. Language menu selection is available if requested by the customer.

The PhonePass Card is available in five (5) or more unit denominations at a flat rate per unit. Cards and/or Codes are issued with an expiration date of six (6), twelve (12) or eighteen (18) months from the date of the code or six (6) or twelve (12) months from first usage. First use is anytime the toll-free number and code are entered by the code holder. A terminating number is not necessary in starting the time period for reactivation on first use. The number of available Company PhonePass Cards is subject to technical limitations.

The Company is not liable or responsible for theft, loss or unauthorized use of cards or card numbers. The Company will not refund or issue credit on unused units of the PhonePass Card. The customer(s) of PhonePass Service is solely responsible for the payment of all applicable federal, state or local use, excise, sales or privilege taxes, duties or any similar fees that may be assessed by any governmental body or regulatory authority in connection with the service.

## 1. Availability

PhonePass Service is available twenty-four (24) hours a day, seven (7) days a week. Card availability is limited and shall be handled on a first come, first served basis. PhonePass Service can be accessed through touchtone telephones only. 900 calls cannot be made on the PhonePass Card.

PhonePass Service may be made available from time to time with certain promotional offerings.

# 2. Card Depletion/Renewal or Expiration

Each time the card is used, the end-user hears a message stating the amount of minutes remaining on the card. Sixty (60) seconds prior to the card being depleted, the user hears a warning announcing the time remaining on the card.

## 3. Description of Terms applying to PhonePass Service

- (a) <u>Unit</u> A unit is equal to one (1) minute of domestic long distance time. The U.S. includes all fifty (50) contiguous states. Additional units per minute are charged for all other destinations.
- (b) Retailer Wholesale product customer.
- (c) End User Wholesale customer's customer.

## B. <u>Usage Charges</u>

The applicable usage rate depends upon the Service Option selected by the customer. Two options listed in 1. and 2. below are available for the customer to choose. Calls are billed in one (1) minute increments and are debited against the PhonePass Service Card. Cards and/or Codes are valued based on a number of call Units. Rates for PhonePass Service may vary depending on the commitment term, total purchase commitment, card printing or packaging and collector purchase rights. All units purchased for the sole purpose of resale, must be purchased with a generic PhonePass Card. If a customer purchases units from the Company for promotion and not resale, the customer may be entitled to a custom PhonePass card printed by the Company. Cards being used for resale are available in 5, 10, 20, 30, 60 and 100 unit denominations. Cards purchased for promotional purposes can be set with the number units determined by the customer.

## 1. Option A - Generic Wholesale Cards

The customer may obtain Generic PhonePass Cards as a one-time purchase with full payment due upon delivery or with a one (1) or two (2) year commitment with payment due prior to delivery of each order. Upon acceptance by Company, the Term Commitment discount will be applied to each partial order of PhonePass Cards and/or Codes. Installment (Partial Order) payments must be made fifteen (15) days prior to issuance of the Cards and/or Codes. At the end of the one (1) year or two (2) year commitment period or upon request for cancellation by the customer, the customer must pay the difference between the Term Commitment amount purchased and the initial Term Commitment amount, if the commitment has not been met.

The Company may terminate a purchase commitment plan in order to allow the customer to agree to a higher "number of Units" Term Commitment. PhonePass Cards will be sold at prices rounded to the nearest cent. The rate per unit and purchase volumes are as follows:

## (a) <u>One-Time Purchase</u>

Purchase Volume	Rate per Unit
\$ 250 - 2,499	\$0.2700
2,500 - 4,999	\$0.2550
5,000 - 9,999	\$0.2400
10,000 - 14,999	\$0.2250
15,000 - 24,999	\$0.2150
25,000 - 49,999	\$0.2000
50,000 - 99,999	\$0.1900
100,000 - 199,999	\$0.1750
200,000 - 299,999	\$0.1650
300,000 - +	\$0.1600

## (b) 1-Year Term Monthly Commitment

Purchase Volume	Rate per Unit
\$ 2,500 - 4,999	\$0.2400
5,000 - 9,999	\$0.2250
10,000 - 14,999	\$0.2150
15,000 - 24,999	\$0.2000
25,000 - 49,999	\$0.1900
50,000 - 99,999	\$0.1750
100,000 - 199,999	\$0.1650
200,000 - 299,999	\$0.1600
300,000 - +	\$0.1550

## (c) <u>2-Year Term Monthly Commitment</u>

Purchase Volume	Rate per Unit
\$ 2,500 - 4,999	\$0.2300
5,000 - 9,999	\$0.2150
10,000 - 14,999	\$0.2000
15,000 - 24,999	\$0.1900
25,000 - 49,999	\$0.1750
50,000 - 99,999	\$0.1650
100,000 - 199,999	\$0.1600
200,000 - 299,999	\$0.1550
300,000 - +	\$0.1500

## (d) Retail Rate

Purchase Volume			Rate per Unit
\$	1 -	250	\$0.4000

## 2. Retail Option - Generic Cards

The following rate schedule applies to the end-user. The retailer has the option of setting the retail rate at the following rates based on the level of purchase and/or commitment. If the retailer would prefer to sell at any of the retail rates above their specified purchase level of commitment, they may choose any of the preset rates listed below:

# Option A - Generic Cards

Maximum	
Purchase Volume	Retail Rate
\$ 250 - 2,499	\$0.4000
2,500 - 4,999	\$0.4000
5,000 - 9,999	\$0.4000
10,000 - 14,999	\$0.3500
15,000 - 24,999	\$0.3300
25,000 - 49,999	\$0.3000
50,000 - 99,999	\$0.2700
100,000 - 199,999	\$0.2500
200,000 - 299,999	\$0.2200
300,000 - +	\$0.2000

C. Directory Assistance: 2 Units

# 4.4.1 WorldOne Service

# A. <u>Description</u>

Option G -

WorldOne Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine World calling card origination and switched or dedicated toll-free (in WATS) termination. The WorldOne package includes the availability of outbound, inbound (toll-free) and calling card services, and offering a discount on outbound and inbound service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

There are seven (7) Options of WorldOne available to customers, each of which are described below:\*\*

Option A -	Requires no monthly minimum billing commitment for month-to-month customers; \$250 monthly minimum billing commitment for ESP customers.
Option B -	Requires a monthly minimum billing commitment of \$1,000.
Option C -	Requires a monthly minimum billing commitment of \$5,000.
Option D -	Requires a monthly minimum billing commitment of \$7,500.
Option E -	Requires a monthly minimum billing commitment of \$15,000.
Option F -	Requires a monthly minimum billing commitment of \$25,000.

Requires a monthly minimum billing commitment of \$50,000.

If the minimum is not reached for Option A ESP and Options B through G, the customer will be charged for the difference.

Multiple services and/or multiple locations using WorldOne's Service can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic Inbound, Domestic and International outbound calls contribute to determining monthly minimum usage. OnLine World Calling Card, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Option by the fourth invoice period and monthly thereafter.

## B. <u>Service Arrangements</u>

## 1. WorldOne Extended Service Plan

WorldOne Service is available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24), or thirty-six (36) months. Customers who elect the ESP will receive a discount off their selected option's domestic interstate, and intrastate outbound and inbound rates. (the Company's interstate rates are provided in its F.C.C. Tariff as filed with the Federal Communications Commission.) This discount will apply to WorldOne's peak interstate rates and all time periods for intrastate rates. Customers who elect the ESP are subject to the following:

(a)Customers must indicate what WorldOne service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.

(b)Upon execution of the ESP agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel the ESP agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused the Company in the provision of telecommunications service hereunder are demonstrated by Customer to affect adversely and materially Customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless Customer has reported trouble on an ANI or circuit-specific basis to (and received a corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of Customer's written notice of termination has elapsed during which the Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on WorldCom and Customer's sole remedy shall be the termination of the affected service as described.

Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (d) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, 25% of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to 25% of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company service for a period of

months equal to or greater than the number of months remaining in the term during which the conversion takes place.

- (d) All customer requests to commence or terminate a WorldOne ESP must be made in writing, by certified mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the WorldOne ESP agreement will be automatically renewed for a new term of commitment.
- (e) A customer who cancels their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to other termination charges as noted above.
- (f) OnLine World Calling Card usage is excluded from the WorldOne ESP discounts.

## 2. WorldOne Association Program

The WorldOne Association program is a benefit package offered in conjunction with WorldOne Service, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the WorldOne Association program will receive WorldOne products and OnLine World Calling Card Service.

To qualify for WorldOne Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non-profit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The WorldOne Association member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company's service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services.

## (a) WorldOne Association Discount

WorldOne Association members will receive the following discount offer:

Month-to-Month association customers on WorldOne Service will receive the one (1) year term rates, no Extended Service Plan ("ESP") will be required; and one (1) year term association customers on WorldOne Service will receive the two (2) year term rates, ESP for Associations is required.

The conditions of the WorldOne Service Extended Service Plan ("ESP") as filed in Section B.1 (above) will apply for WorldOne for Association ESP agreements.

OnLine World Calling Card Service is not available for Association discounts.

## C. Rate Periods

The time of day rate periods for WorldOne Service will be Peak and Off-Peak. Peak rates apply to all calls that occur from 7AM to 7PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

## D. <u>Billing Increments</u>

WorldOne Switched Access Service is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment; WorldOne Dedicated Access Service is billed in six (6) second initial increments and is rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). OnLine World Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges are rounded to the nearest whole cent.

## E. Per Minute Rate Schedules - WorldOne Service

Per minute intrastate base rates for WorldOne Service are the same for all Options (A-G) and apply as shown below:

## 1. Switched Per Minute Rates

	<u>Monthly</u>	12-Month ESP	24-Month ESP	36-Month ESP
Outbound	\$0.1721	\$0.1667	\$0.1611	\$0.1521
Inbound	\$0.1833	\$0.1777	\$0.1721	\$0.1626
<u>Dedicated Per</u>	Minute Rates			
	Monthly	12-Month ESP	21-Month ESP	36_Month ESP

	<u>Monthly</u>	<u>12-Month ESP</u>	24-Month ESP	36-Month ESP
Outbound	\$0.1111	\$0.1055	\$0.1000	\$0.0944
Inbound	\$0.1222	\$0.1055	\$0.1000	\$0.0944

## F. OnLine World Calling Card Service

2.

#### Direct Dial Rate Schedule

(a) Per Minute Rates applying to all time periods: \$.3000

(b) <u>Billing Increments</u> - Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

# (c) Per Call Surcharge\*\*

- For domestic direct dial calls, a per call surcharge of \$0.65 applies to each call.
- (ii) The following rates and surcharge will apply to calls which default to a live operator.

Rate Per Minute:

Peak \$0.23 Off-Peak \$0.16

Per call Surcharge: \$0.65

# 2. <u>OnLine World Calling Card Service - OnLine</u> <u>Operator Assisted Rate Schedule</u>

- (a) If a customer chooses to access an Operator to place a call, the call will be billed at the Company's Dial USA per minute rates. (Refer to the Addendum for current Dial USA rates.)
- (b) <u>Billing Increments</u> All OnLine World Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.
- (c) <u>Per Call Surcharges</u> The following surcharge will apply in addition to per minute rates.

Per Call Charge

Station-to-Station: \$1.50 Person-to-Person: \$3.00

## G. Monthly Recurring Charges

WorldOne service is an interstate service offering with customers having the option of using the service for intrastate calls. Accordingly, the Monthly Recurring Charges that apply to WorldOne Service are found in Section D.6.2 and D.6.3 of the Company's Tariff F.C.C. No. 2.

## H. Non-Recurring Charges

The Non-Recurring Charges that apply to WorldOne Services are found in Section D.6.2 and D.6.3 of the Company's Tariff F.C.C. No. 2.

#### 4.4.2 Agency Program A

Customers who subscribe to service through an agent of the Company with whom prior arrangements have been made will be charged the rates specified in Section D for domestic service.

## A) Description

Agency Program A offers 1+, dedicated outbound, inbound, and calling card service during all time of day rate periods. Customers must commit to a one-year term of service with a monthly minimum volume requirement (MVR) of either \$100 or \$1000. Customers who sign up with 1000 monthly minimum volume requirement must have at least one dedicated line used to access this service.

#### B) Term Plans

Term plan customers are also subject to the following provisions:

<u>Underutilization</u>: For each monthly period of a customer's term of service in which a customer's Agency Program A usage charges (including intrastate usage, but not including any other applicable charges imposed by the Company or a third party) fail to equal or exceed the applicable monthly minimum volume requirement, the customer will be billed and required to pay an amount equal to the difference between the customer's actual usage and the applicable monthly minimum.

<u>Termination with Liability</u>: If a customer terminates service prior to the expiration of the customer's term of service under this plan, the customer will be billed and required to pay an amount equal to the applicable monthly minimum for each monthly remaining in the customer's term of service at the time of actual termination.

These charges will apply in addition to all incurred usage charges.

## C) <u>Billing Increments</u>

1+, dedicated outbound, and inbound calls will be subject to an 18-second minimum duration. Calls that are more than 18 seconds will be billed in 6-second increments. Calling card calls will be subject to a 18-second minimum call duration, and calls that are more than 18 seconds will be billed in 6-second increments. If the computed charge for a call includes a fraction of a cent, the charge will be rounded to the nearest whole cent.

#### D) Rates:

1+, Dedicated Outbound and Inbound Service: Customers will be charged the following per minute rates for 1+, dedicated outbound, and inbound intrastate/intralata calls.

SwitchedDedicatedOutbound/Inbound\$0.2961\$0.2418

<u>Calling Card</u>: Customers will be charged \$0.207 per minute for calling card calls and a per call surcharge of \$2.25 will apply to all calls.

## 4.4.3 <u>D Street Voice Service Calling Plan 1/</u>

[1/ Beginning October 21, 2002, this service is no longer available to new customers.]

## 4.4.3.1 Eligibility: To be eligible for this plan, customers:

- \* must subscribe to this plan via a Company-designed Internet site;
- \* must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- \* must subscribe to the D Street Voice Service Calling Plan as described in the service publication and pricing guide found at <a href="https://www.verizon.com">www.verizon.com</a>;
- \* may not receive service under any other term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and WorldCom On-Net Voice Services Term Plan:
- \* must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- \* may not receive service under a Special Customer Arrangement.

## 4.4.3.2 Definitions: For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Eligible Interstate Usage: WorldCom On Net Voice Services Outbound Service usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S Virgin Islands, Guam, and CNMI WorldCom On Net Voice Services Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S Virgin Islands, Guam, and CNMI and terminates in the U.S. Mainland and Hawaii.

## 4.4.3.3 Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched: \$ 0.074 Dedicated: \$ 0.052

# 4.4.4 D Street Plus Voice Service Calling Plan

- 1. <u>Eligibility:</u> To be eligible for this plan, customers:
  - \* must subscribe to this plan via a Company-designated Internet site;
  - \* must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
  - \* must subscribe to the D Street Plus Voice Service Calling Plan as described in the service publication and pricing guide found at www.worldcom.com;
  - \* may not receive service under any term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and WorldCom On-Net Voice Services Term Plan;
  - \* must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
  - \* may not receive service under a Special Customer Arrangement.
- 2. <u>Definitions:</u> For purposes of this plan, the following definitions apply:

Eligible Intrastate Service is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

## 3. <u>Usage Charges:</u>

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$0.0870 Dedicated \$0.0627

## 4.4.3 Intelenet Service

#### A. Description

Intelenet offers a full service voice product for single or multi-location customers using switched or dedicated, and calling card origination and switched or dedicated toll-free termination. The Intelenet package includes a single flat rate for both peak and off-peak dedicated and switched usage and offers discounts for customers willing to sign a term commitment of month to month, twelve (12) or twenty-four (24) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

The minimum monthly commitment will be based on net charges for service (after discounts have been applied) and must be reached by the fourth invoice period and monthly thereafter. Multiple services and/or multiple locations using Intelenet can contribute to the overall monthly commitment; however, the customer must allocate the minimum by service and location. All inbound and outbound domestic and international, calling card, intrastate service and internet access charges, including local services (if applicable) contribute to determining the monthly minimum usage with the exception of enhanced fax, conference calling and non-recurring charges.

If a customer's monthly service usage charges for any month in the term are less than the monthly commitment agreed upon, the customer shall pay the company the difference between the monthly usage charges and the monthly commitment in addition to charges for service.

## B. <u>Service Arrangements</u>

## Intelenet Service Agreement

When the customer has completed the term commitment, service will automatically be renewed for additional term(s) of the agreement unless the Company has received the customer's written notice to terminate the service on not less than sixty (60) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the term in any manner other than stated will be liable for a service termination charge of an amount equal to the greater of the following, unless customer converts to another Company service with equal or greater term and minimum usage commitment:

- (a) If the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to the monthly billing commitment times the number of months remaining in Term through the expiration of the first year. If applicable, twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of remaining months in the Term beyond the first year) will also be included.
- (b) If the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of months remaining in the Term).
  - In addition, the customer will be required to repay any promotional credits that were applied, and any charges reimbursed or waived.
- Upon execution of the Intelenet Service Agreement, the customer has ninety (c) (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of customer's desire to cancel the Service Agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by the Company in the provision of telecommunications service hereunder are demonstrated by customer to affect adversely and materially customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless customer has reported trouble on an ANI or circuit-specific basis to (and received corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of customer's written notice of termination has elapsed during which the Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and customer's sole remedy shall be termination of the affected service as described.
- (d) Customer's Intelenet Service Agreement is subject to the general terms, and conditions and rates of this Tariff and/or Service or Credit Application forms executed in connection with the services provided herein.

## 2. <u>Intelenet Association</u>

The Intelenet Association program is a benefit package offered in conjunction with Intelenet, which allows the individual users who are members or employees of the

participating organization to receive additional product discounts off of domestic interstate usage. Members who elect to participate in the Intelenet Association will receive Intelenet products and Calling card service.

To qualify for Intelenet association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non profit organization; or, (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following criteria within six (6) months of undertaking to qualify and thereafter maintain, and enters into a written agreement with the Company for marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have sole right to collect, enforce collection and settle such sums. The Intelenet member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services. All other conditions of Intelenet will apply to Intelenet Association.

## C. Rate Periods

## Peak

All calls that occur between 7:00 A.M. through 7:00 P.M. Monday through Friday, except on Company recognized holidays.

#### Off Peak

All calls that occur between 7:01 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

## D. Billing Increments

Intelenet is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment with the exception of calling card which is billed in sixty (60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.

## E. Per Minute Base Rate Schedule - Intelenet

	Base Rates
Switched Services	\$0.1470
Dedicated Services	\$0.0964

# F. <u>Discounts Applicable</u>

A ten percent (10%) discount will apply towards intrastate usage.

## G. <u>Intelenet Calling Card Service</u>

## Per Minute Rates applying to all time periods:

Per Minute Rate: \$0.2600

2. Per Call Surcharge: \$0.4000

## H. Monthly Recurring/Non-Recurring Charges

Intelenet for intrastate use is offered in connection with the Company's interstate Intelenet service. Accordingly, monthly recurring and non-recurring charges are found in the Company's interstate tariff, F.C.C. No. 2, Section 6.3.1.

## 4.4.4 Total Solution Gold Service

## A. Description

Total Solution Gold\_ Service is an offering which allows customers to select shared and dedicated outbound and inbound service arrangements, and obtain Term Plan discounts. Total Solution Gold\_ calls are eligible for volume discounts based on total cross-contribution usage from all interstate and intrastate shared and dedicated outbound and inbound usage products (directory assistance and operator assistance are not contributory). Discounted rates apply retroactively, such that once the next dollar threshold is reached, the lower rate applies back to the first minute of usage for that billing period. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the volume discount cross-contribution calculation.

The Outbound Calling Service arrangement is a long distance switched access service, which is available on either a shared or dedicated basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call.

The Inbound Calling Service arrangement is a toll free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by a end user dialing a 10 digit telephone number (e.g., 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section 4.4.5.D.3).

## B. Service Arrangements

## 1. Term Plans

Total Solution Gold\_ Service is available at 1 or 2 year Term Plan rates. Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. Term Plan threshold calculations will include usage charges from all intrastate and interstate switched outbound and inbound usage products (directory assistance and operator assistance are not contributory). Charges such as taxes, late payment fees and other service non-recurring and monthly recurring charges will not be included in the Term Plan usage threshold calculation. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the monthly minimum service usage charge times the number of months remaining in the term.

A Customer may terminate their Term Plan without liability under the following conditions:

- (a) The customer requests, and remains on, a new Term Plan for a term equal to or greater than the time remaining on their current Company Term Plan.
- (b) The Customer provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

## C. Rate Periods

## Peak and Off-Peak rate periods are as follows:

Non-Holiday		To But Not	
Rate Periods	<u>From</u>	Including	<u>Days</u>
Peak	8:00 a.m.	5:00 p.m.	Mon-Fri
Off-Peak	5:00 p.m.	8:00 a.m .	Mon-Fri
	8:00 a.m .	8:00 a.m.	Sat-Sun
	8:00 a.m.	8:00 a.m.	Holidays

<u>Holidays:</u> On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

## D. <u>Usage Charges</u>

## A. Outbound Calling Service

# (a) Shared - Per Minute Rates

	Usage <u>Per Month</u>	1 Year	2 Year
\$20,000 + \$0.1846 \$0.1790	\$250-\$999	\$0.1846	\$0.1790
	\$1,000-\$2,499	\$0.1846	\$0.1790
	\$2,500-\$4,999	\$0.1846	\$0.1790
	\$5,000-\$9,999	\$0.1846	\$0.1790
	\$10,000-\$19,999	\$0.1846	\$0.1790

# (b) <u>Dedicated - Per Minute Rates</u>

Usage <u>Per Month</u>	1 Year	2 Year
\$0-\$249 \$250-\$999 \$1,000-\$2,499 \$2,500-\$4,999 \$5,000-\$9,999 \$10,000-\$19,999 \$20,000 +	\$0.1231 \$0.1231 \$0.1231 \$0.1231 \$0.1231 \$0.1231	\$0.1175 \$0.1175 \$0.1175 \$0.1175 \$0.1175 \$0.1175 \$0.1175

# B. <u>Inbound Calling Service</u>

#### (a) Shared Toll Free Service - Per Minute Rates

Usage <u>Per Month</u>	1 Year	2 Year
\$0-\$249 \$250-\$999 \$1,000-\$2,499 \$2,500-\$4,999 \$5,000-\$9,999 \$10,000-\$19,999 \$20,000 +	\$0.1846 \$0.1846 \$0.1846 \$0.1846 \$0.1846	\$0.1790 \$0.1790 \$0.1790 \$0.1790 \$0.1790 \$0.1790 \$0.1790

## (b) <u>Dedicated Toll Free Service – Per Minute Rates</u>

Usage <u>Per Month</u>	1 Year	2 Year
\$0-\$249	\$0.1231	\$0.1175
\$250-\$999	\$0.1231	\$0.1175
\$1,000-\$2,499	\$0.1231	\$0.1175
\$2,500-\$4,999	\$0.1231	\$0.1175
\$5,000-\$9,999	\$0.1231	\$0.1175
\$10,000-\$19,999	\$0.1231	\$0.1175
\$20,000 +	\$0.1231	\$0.1175

## 4.4.5 Total Solution Series 100\_ Service

## A) <u>Description</u>

Total Solution Series 100\_ Service is an offering that allows Customers to select a commitment level and shared and dedicated outbound and inbound service arrangements, obtain term plan discounts, and receive Peak and Off-Peak pricing (Off-Peak pricing only applies to intraLATA outbound service where available). Total Solution Series 100\_ calls are flat rated, with discounts off the base rates available according to the commitment level and term plan selected by the Customer.

The Outbound Calling Service arrangement is a long distance switch-based service, which is available on either a shared or dedicated access basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call.

The Inbound Calling Service arrangement is a toll free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by an end user dialing a 10 digit telephone number (e.g., 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section 4.4.5.D.3).

# B. <u>Service Arrangements</u>

## Commitment Levels and Term Plans

Total Solution Series 100\_ Service is available on a month to month basis or on an optional 1 or 2 year Term Plan. Discounts off the base rates are available to the Customer according to the commitment level and Term Plan selected by the Customer.

Total Solution Series 100\_ Service is subject to a minimum monthly usage commitment (after the third full month following the initial installation of service for new Customers) based on the Customer's selected commitment level. The commitment level is calculated from the monthly total of usage generated from the following Company products: shared and dedicated domestic interstate and intrastate outbound and inbound service, international outbound, intraLATA, local service, and calling card. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the total usage amount calculation, as well as usage charges from Directory Assistance, Operator Service, voice mail and conference calling.

Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

A Customer may terminate their Term Plan without liability under the following conditions:

- (a) The Customer requests, and remains on, a new Term Plan for a term and commitment level equal to or greater than their current Company Term Plan and commitment level.
- (b) A new Customer (who was not receiving services through the Company prior to execution of the Term Plan) provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

#### C. Rate Periods

Peak and Off-Peak rate periods are as follows:

Non-Holiday		To But Not	
Rate Periods	<u>From</u>	<u>Including</u>	<u>Days</u>
Peak	8:00 a.m .	5:00 p.m.	Mon-Fri
Off-Peak	5:00 p.m.	8:00 a.m.	Mon-Fri
	8:00 a.m.	8:00 a.m	Sat-Sun
	8:00 a.m.	8:00 a.m.	Holidays

<u>Holidays</u>: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

## D. <u>Usage Charges</u>

1. Outbound Calling Service

 Shared:
 Per Minute \$0.2007

 Dedicated:
 \$0.1450

Off-Peak Discount: 10%

## 2. Inbound Calling Service

Base Rate <u>Per Minute</u> \$0.2119 \$0.1561

# 3. <u>Toll Free Service Number Charge</u>

Shared:

Dedicated:

Toll 1 1 1	Monthly Recurring	Non- <u>Recurring</u>
Shared charge per Toll Free Service number	\$10.00	\$ 15.00
Dedicated charge per routing arrangement	\$40.00	\$ 50.00

## E. <u>Discounts</u>

The following discounts on per minute base rates for qualifying usage are based on the monthly commitment level and Term Plan selected by the Customer. Customers committing to Term Plans will receive an additional discount off the applicable Commitment Level discounted rate for qualifying interstate usage. To qualify for Term Plan Discounts, shared access Customers must select a minimum commitment level of at least \$250.00 per month, and dedicated access Customers must select a minimum commitment level of at least \$1,000.00 per month.

## 1. Shared Outbound Discount

Monthly	Month	Term Plan
Commitment	to	
<u>Level</u>	<u>Month</u>	1 Year 2 Year
\$ 0	0.00%	N/A N/A
\$ 250	0.00%	5.00% 10.00%
\$ 500	0.00%	5.00% 10.00%
\$ 1,000	0.00%	5.00% 10.00%
\$ 2,500	0.00%	5.00% 10.00%
\$ 5,000	0.00%	5.00% 10.00%
\$ 10,000	0.00%	5.00% 10.00%
\$ 15,000	0.00%	5.00% 10.00%

## 2. Dedicated Outbound Discount

Monthly Commitment	Month to	Term Plan
<u>Level</u> \$ 0	Month 0.00%	<u>1 Year</u> <u>2 Year</u> N/A N/A
\$ 250	0.00%	N/A N/A
\$ 500 \$ 1,000	0.00% 0.00%	N/A N/A 5.00% 10.00%
\$ 2,500	0.00%	5.00% 10.00%
\$ 5,000 \$ 10,000	0.00% 0.00%	5.00% 10.00% 5.00% 10.00%
\$ 15,000	0.00%	5.00% 10.00%

## 3. Shared Inbound Discount

Monthly	Month	Term Plan
Commitment	to	
<u>Level</u>	<u>Month</u>	1 Year 2 Year
\$ 0	0.00%	N/A N/A
\$ 250	0.00%	10.00% 14.74%
\$ 500	0.00%	10.00% 14.74%
\$ 1,000	0.00%	10.00% 14.74%
\$ 2,500	0.00%	10.00% 14.74%
\$ 5,000	0.00%	10.00% 14.74%
\$ 10,000	0.00%	10.00% 14.74%
\$ 15,000	0.00%	10.00% 14.74%

## 4. Dedicated Inbound Discount

Monthly	Month	Term Pla	<u>an</u>
Commitment	0		
<u>Level</u>	<u>Month</u>	<u>1 Year</u>	2 Year
\$ 0	0.00%	N/A	N/A
\$ 250	0.00%	N/A	N/A
\$ 500	0.00%	N/A	N/A
\$ 1,000	0.00%	11.79%	16.43%
\$ 2,500	0.00%	11.79%	16.43%
\$ 5,000	0.00%	11.79%	16.43%
\$ 10,000	0.00%	11.79%	16.43%
\$ 15,000	0.00%	11.79%	16.43%

# 4.4.6 MFS Inteleplan\_ Service

## A) <u>Description</u>

MFS Inteleplan\_ Service is a communications service that is available for use by residential customers twenty-four (24) hours a day. MFS Inteleplan\_ Service is offered in exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company (LEC) to the Company's MFS Inteleplan\_ Service, such that "1+ the 10-digit number" calls are automatically routed to the Company's network. Customers may originate MFS Inteleplan\_ Service from locations served by the Company, and may terminate in all locations within the State of South Carolina.

MFS Inteleplan\_ Service is a flat-rated calling plan that is non-distance sensitive for direct-dialed long distance calling. Charges are based on the time period (Peak/Off-peak) when the call is placed. Peak and Off-peak time periods are defined in (B) below. Calls are billed in one-minute increments, with an initial billing period of one minute. A monthly recurring charge will apply to Customer accounts with usage (including Directory Assistance) of less than \$25.00. Customer accounts with usage in excess of \$500.00 per month will be assessed a surcharge, as specified in Section 4.4.6 (C) following. The entire month's charges will be recalculated at the new rate level.

Directory Assistance and Operator Services are available to MFS Inteleplan\_ Service subscribers subject to the provisions of this tariff.

## B. Rate Periods

Peak and Off-Peak rate periods are as follows:

Non-Holiday To But Not

# MCI COMMUNICATIONS SERVICES, INC. d/b/a VERIZON BUSINESS SERVICES SOUTH CAROLINA INTEREXCHANGE SERVICES CATALOG SCHEDULE NO. 2 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2017

Rate Periods	<u>From</u>	Including	<u>Days</u>
Peak	7:00 a.m.	7:00 p.m.	Mon-Fri
Off-Peak	7:00 p.m.	7:00 a.m.	Mon-Fri
	All Hours		Sat-Sun
	All Hours		Holidays

<u>Holidays</u>: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

## C. Usage Charges

1. Per Minute Rates

Per Minute Rates: Peak Off-Peak 90.2700 \$0.1900

2. Surcharge

Per Minute \$0.0200

D. Monthly Recurring Charge

Per Account \$3.00

## 4.4.7 Bottom Line Business II Service

## A. Description

Bottom Line Business II offers Customers a flat rate schedule that will apply to both outbound and inbound intrastate calls. Customer's must sign a Term Agreement of one (1) year and meet a monthly minimum commitment of \$50.00 for Customers of only one service (i.e. only outbound) or \$100.00 per month if the Customer has both outbound and inbound services. Calling Card usage will not contribute to the monthly minimum commitment and Association discounts will not apply.

The Term shall be extended automatically for an additional term of one (1) year, unless the Company receives the Customer's written notice to terminate this Agreement on not less than thirty (30) days prior to the then existing Term expiration date. Customers who terminate service prior to the end of the term in any manner will be liable for a termination charge of an amount equal to the monthly minimum billing commitment times the number of months remaining in the Customer's Term, unless the Customer converts to another Company service with equal or greater term and minimum usage commitment.

## B. <u>Billing Increments</u>

Calls will be billed in thirty (30) second initial increments and rounded to the next higher six (6) second increment.

## C. Per Minute Rates - Bottom Line Business II

Per Minute Rate

Outbound: \$0.12 Inbound: \$0.12

## D. <u>Monthly Recurring Charge</u>

<u>Charge</u>

Monthly Charge Per Toll-Free Number: \$4.00

## XIII. GRANDFATHERED SERVICES, Subsection B

## 6.1 <u>Description</u>

Grandfathered Services are furnished subject to all the Rules and Regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made.

## 6.2 <u>Grandfathered Services</u>

#### 6.2.1 Answer Family of Services

## A. <u>Description</u>

Answer is a family of service offerings that offers a unified service for single or multi-location customers using switched, dedicated, and OnLINE card origination and switched or dedicated toll-free (in WATS) termination. The "Answer" package includes the availability of switched and dedicated access termination with peak and off peak rates, volume discounts, accounting codes, call detail, and a consolidated invoice for all locations. All fractional per call charges will be rounded to the nearest whole cent.

Answer I is available as an outgoing switched product with origination via FGD, equal access lines. Answer II is available as an outgoing dedicated product via customer-provided dedicated access line (DAL) or T-1 access. Answer III is an inbound product via regular business lines. Answer IV is an inbound product via customer-provided dedicated access line (DAL) or T-1 service. The OnLine "Answer" Card is available as a calling card service.

## B. Service Arrangements

## 1. Answer Extended Service Plan ("ESP")

Answer services are available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24), or thirty-six (36) months and to generate a minimum monthly gross usage as outlined in (c) below. Customers who elect the Answer ESP option are subject to the following:

- (a) Customers must indicate what Answer service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
- (b) Customers must reach the minimum usage requirement associated with each Answer ESP option by the fourth invoice period and monthly thereafter.
- (c) Customers who elect ESP for Answer I or III must meet the minimum usage requirement of \$250 per month per account for each service. Customers who elect ESP for Answer II or IV must meet the minimum usage requirement of \$1,000 per month per account for each service. A minimum commitment does not apply to the OnLine "Answer" calling card service.
- (d) Customers who do not generate the monthly minimum required in a given month will be billed the monthly minimum in lieu of the actual usage for that month. No discounts will be applied if usage does not reach required ESP option monthly minimum.
- (e) Customers who terminate service prior to the end of the term of commitment will be billed the minimum usage requirement times the number of full or partial

months remaining in the term in one lump sum. This charge will not apply to Answer customers who convert from an Answer service to another Company service with equal or greater term and minimum requirement commitments.

(f) All customer requests to commence or terminate an Answer ESP must be made in writing to the Company and received no later than the last day of the month preceding the month in which the desired action is to take effect. The customer must provide written notification to cancel the ESP which must be received by the Company not less than 30 days prior to the expiration of the term commitment. If such notification is not received by the Company within this timeframe, the Answer ESP agreement will be automatically renewed for a new term of commitment.

Customers who subscribe to Answer through an ESP option will receive the following discounts in lieu of those described in Section 6.2.1.F (following). This additional discount is applied to all usage and is given only to customers who have met the monthly minimum usage requirement.

Total intrastate, interstate and international usage contributes to discount level, including OnLine "Answer" card usage. Directory Assistance calls are not added to the total of monthly usage to determine the appropriate discount nor are they discounted. The discount percentage will apply to all domestic Peak usage; including OnLine "Answer" calling card usage.

Answer I, II, III, IV or OnLine "Answer" Calling Card

----- % Discount -----

	12 Month ESP		24 Month ESP		36 Month ESP	
	<u>Peak</u>	Off Peak	<u>Peak</u>	Off Peak	<u>Peak</u>	Off Peak
Monthly Usage (\$)						
\$0 - \$249.99	0%	0%	0%	0%	0%	0%
\$250 - \$999.99	12%	7%	15%	10%	17%	12%
\$1,000- \$2499.99	14%	7%	17%	10%	19%	12%
\$2,500- \$4999.99	16%	7%	19%	10%	21%	12%
\$5,000- \$7499.99	18%	7%	21%	10%	23%	12%
\$7,500- \$9999.99	20%	7%	23%	10%	25%	12%
\$10,000-\$24999.99	22%	7%	25%	10%	27%	12%
\$25,000-\$49999.99	24%	7%	27%	10%	29%	12%
\$50,000 plus	26%	7%	29%	10%	31%	12%

## C. Rate Periods

The time of day rate periods for Answer Services will be Peak and Off-Peak. Peak rates apply to all calls that occur from 7AM to 7PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

## D. <u>Billing Increments</u>

Answer products are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. The OnLine "Answer" Card usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

## E. Per Minute Rates

Per minute rates apply as shown below. In addition, a volume discount will apply to each month's total Peak usage as specified in Section 6.2.1.F (below).

Answer I		Answ	er III
Peak	Off Peak	<u>Peak</u>	Off Peak
\$.2922	\$.1954	\$.3160	\$.2528

Answer II		Answer IV		
<u>Peak</u>	Off Peak	<u>Peak</u>	Off Peak	
\$.1652	\$.1322	\$.1832	\$.1466	

## F. Volume Discounts

A volume discount will apply to each month's total domestic Peak usage as specified below and is calculated on a retroactive amount basis. Total intrastate, interstate and international usage for all Answer products of the same term length may be combined to reach the appropriate discount level. OnLine "Answer" calls are added to the total of monthly usage to determine the appropriate discount. Off Peak usage and International usage contribute to volume discount but are not eligible for discount.

	% Discount
	Answer I, II, III or IV
	and/or OnLine "Answer" Card
Usage Level \$)	
\$0 - \$249.99	0%
\$250 - \$999.99	5%
\$1000 - \$2499.99	7%
\$2500 - \$4999.99	9%
\$5000 - \$7499.99	11%
\$7500 - \$9999.99	13%
\$10,000-\$24999.99	15%
\$25,000-\$49999.99	17%
\$50,000 plus	19%

# G. OnLine "Answer" Card Service

## 1. <u>Direct Dial Rate Schedule</u>

## (a) Per Minute Rates (\$)

Time of Day	Rate Per Minute	
Peak	\$0.300	
Off-Peak	\$0.300	

(b) <u>Billing Increments</u> - Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

## (c) Per Call Surcharge

(1) The following surcharge will apply in addition to the per minute rates found in (a) above.

Per Call Surcharge \$0.50

(2) The following surcharge is in addition to the per minute rates found in (a) above and will apply to calls which default to a live operator.

Per call Surcharge \$0.50

# 2. OnLine "Answer" Operator Assisted Rate Schedule

- (a) If a customer chooses to access an Operator to place a call, the call will be billed at Dial USA per minute rates.
- (b) <u>Billing Increments</u> All OnLine "Answer" calling card calls placed with the assistance of an operator will be billed in one (1) minute increments.
- (c) <u>Per Call Surcharges</u> The following surcharge will apply in addition to per minute rates.

		minute rates.	
		Station-to-Station Person-to-Person	<u>Per Call Charge</u> \$1.50 \$3.00
H.	Month	nly Recurring Charges	
	1. 2 3 4	Validated Project Account Code Customized Account Codes Toll-Free Number Charge (per toll-free #) Toll-Free Features (per toll-free #) (a) Area Code Routing (b) Area Code Blocking (c) Time of Day Routing (d) Day of Week Routing (e) Command Routing  (f) Percent Allegation	\$10.00 \$50.00 \$10.00 \$50.00 \$50.00 \$50.00 \$50.00 \$50.00 \$50.00
	5.	<ul> <li>(f) Percent Allocation</li> <li>After-Hours Voice Messaging</li> <li>(a) Option A - Announcement only</li> <li>(b) Option B - Announcement w/Message</li> <li>(c) Option C - Announcement with</li> <li>Message and Outdial</li> </ul>	\$30.00 \$30.00 \$40.00 \$50.00
	6.	Real Time ANI Delivery (per trunk gp)	\$200.00
	7.	Dialed Number Identification Service (DNIS) (per toll-free #)	\$50.00
	8.	Dedicated Termination Overflow (per toll-free #)	\$50.00
	9.	Magnetic Tape	\$15.00
l.	Non-F	Recurring Charges	
	1	Dedicated Access Line (1st Line)	

1.	Dedicated Access Line (1st Line)	
	Installation	\$200.00
2.	Each Additional Special Access Line	\$50.00
3.	T-1 Installation (per T-1)	\$450.00
4.	Validated Project Acct Codes; setup	\$15.00
5.	Customized Account Codes	\$50.00
6.	Change Cost Center/Account Code/	
	Toll-Free Routing (per order)	\$15.00
7.	Expedite Order (per order)	\$100.00
8.	Toll-Free Features (per toll-free #)	
	(a) Area Code Routing	\$100.00
	(b) Area Code Blocking	\$100.00
	(c) Time of Day Routing	\$100.00

	(d) Day of Week Routing	\$100.00
	(e) Command Routing	\$100.00
	(f) Percent Allocation	\$100.00
9.	After Hours Voice Messaging	
	(a) Option A - Announcement only	\$25.00
	(b) Option B - Announcement w/Message	\$25.00
	(c) Option C - Announcement with	
	Message and Outdial	\$25.00
10.	Dialed Number Identification	
	Service (DNIS); setup	\$100.00
11.	Real Time ANI; setup	\$350.00
12.	Magnetic Tape; setup	\$50.00

## 6.2.2 EasyAnswer Service

#### A. Description

The EasyAnswer Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine calling card origination and switched or dedicated in WATS (toll-free) termination. The EasyAnswer package includes the availability of outbound, inbound (toll-free) and calling card services, and offering a discount on outbound and inbound (toll-free) service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

There are three (3) Options of EasyAnswer available to customers, each of which are described below:

- Option 1 Requires no monthly minimum billing commitment.
- Option 2 Requires a monthly minimum billing commitment of \$1,000; if the minimum is not reached, the customer is charged for the difference.
- Option 3 Requires a monthly minimum billing commitment of \$5,000; if the minimum is not reached, the customer is charged for the difference.

Multiple services and/or multiple locations using EasyAnswer's services can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic Inbound, Domestic and International outbound calls contribute to determining monthly minimum usage. Easy OnLine Calling Card, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected EasyAnswer Option by the fourth invoice period and monthly thereafter.

## B. Service Arrangements

# 1. <u>EasyAnswer Term Plan</u>

EasyAnswer Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan option will receive a discount off their selected Option's domestic interstate, and intrastate outbound and inbound (toll-free) rates. The Company's interstate rates are provided in its Tariff F.C.C. No. 2 as filed with the Federal Communications Commission. This discount will apply to EasyAnswer's peak interstate rates and all time periods for intrastate rates. Customers who elect the EasyAnswer Service option are subject to the following:

- (a) Customers must indicate what EasyAnswer service or services are to be included in the term plan. The discounts provided under this option become effective with the first full month's usage.
- (b) Option 2 Customers are required to meet a minimum annual usage commitment of \$12,000 (Customer's \$1,000 monthly minimum multiplied by twelve (12) months). Option 3 Customers are required to meet a minimum annual usage commitment of \$60,000 (Customer's \$5,000 monthly minimum multiplied by twelve (12) months). At the end of each successive twelve (12) month period following the date service becomes effective, Option 2 and Option 3 Customers will be required to pay the shortfall, if any, between their actual usage during that twelve (12) month period and the minimum annual usage commitment applicable to the option selected by the Customer. As used herein, "usage" consists of the amount of all domestic and international usage of all EasyAnswer Services (excluding EasyAnswer Association) measured in dollars.
- (c) Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (d) following, will be liable for a cancellation penalty equal to the number of months remaining in the term then in effect multiplied by: (1) for Option 1 Customers, \$200 per month for switched services (per service type), or \$500 per month for dedicated services (per service type); (2) for Option 2 Customers, \$1,000 per month for switched or dedicated services (per service type); or (3) for Option 3 Customers, \$5,000 per month for switched or dedicated services (per service type). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company Service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
- (d) All customer requests to commence or terminate a EasyAnswer Term Plan must be made in writing, either by certified or registered mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the EasyAnswer Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.
- (e) Easy OnLine Calling Card usage is excluded from the EasyAnswer Term Plan discounts.
- (f) Customers who elect the Term Plan option will receive a discount of their selected Option's domestic interstate and intrastate outbound and inbound (tollfree) rates. This discount will apply to EasyAnswer's peak interstate rates and all time periods for intrastate rates. This plan does not apply to Easy OnLine Calling Card usage.
- (g) EasyAnswer Term Plan Discounts

	Outbound	Toll-Free
<u>Term</u>	<u>Discount</u>	Discount
12 Months	\$.0050	\$.0050
24 Months	\$.0100	\$.0100

36 Months \$.0100 \$.0100

# 2. <u>EasyAnswer Association</u>

The EasyAnswer Association program is a benefit package which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the EasyAnswer Association program will receive EasyAnswer products and Easy OnLine Calling Card Service.

To qualify for EasyAnswer Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non profit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of its services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The EasyAnswer Association member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company's service under this program.

Unless otherwise specified in this tariff, member's usage of the Company's service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services.

# (a) <u>EasyAnswer Association Discount</u>

EasyAnswer Association members will receive a 5% discount on interstate and intrastate usage, peak and off-peak time periods for monthly and one (1) year term plan customers. Association members who sign up for a two (2) year term plan will receive the same discounts as non-Association customers.

#### C. Rate Periods

The time of day rate periods for Answer Services will be Peak and Off-Peak. Peak rates apply to all calls that occur from 7AM to 7PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

# D. <u>Billing Increments</u>

EasyAnswer Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). Easy OnLine Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

#### E. Per Minute Rates

Per minute intrastate base rates for EasyAnswer Services are the same for all Options (1, 2 & 3) and apply as shown below:

1. Switched Per Minute Rates

Outbound \$.1778
Inbound \$.1892

2. <u>Dedicated Per Minute Rates</u>

Peak/Off-Peak

Outbound \$.1147 Inbound \$.1262

# F. <u>Easy OnLine Calling Card Service</u>

- 1. Direct Dial Rate Schedule
  - (a) Rate Per Minute: \$.3000/all time periods
  - (b) <u>Billing Increments</u> Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.
  - (c) Per Call Surcharge
    - (1) For domestic direct dial calls, a per call surcharge of \$0.65 applies to each call.
    - (2) The following rates and surcharge will apply to calls which default to a live operator.

Rate Per Minute:

Peak \$0.23 Off-Peak \$0.16

Per call Surcharge \$0.65

# 2. <u>Operator Assisted Rate Schedule</u>

- (a) If a customer chooses to access an Operator to place a call, the call will be billed at Dial USA per minute rates.
- (b) <u>Billing Increments</u> All Easy OnLine Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.
- (c) <u>Per Call Surcharges</u> The following surcharge will apply in addition to per minute rates.

Per Call Charge

Station-to-Station \$1.50 Person-to-Person \$3.00

# G. Monthly Recurring Charges

EasyAnswer service is an interstate service offering with customers having the option of using the service for intrastate calls. Accordingly, the Monthly Recurring Charges that apply to EasyAnswer Services are found in Section D.6.2 and D.6.3 of the Company's Tariff F.C.C. No. 2.

# H. Non-Recurring Charges

The Non-Recurring Charges that apply to EasyAnswer Services are found in Section D.6.2 and D.6.3 of the Company's Tariff F.C.C. No. 2.

#### 6.2.3 Performance 2000 Services

#### A. <u>Description</u>

This service offering allows the customer to select outward, inward and/or travel service arrangements as provided below and to obtain Performance 2000 Term Plan discounts. The Performance 2000 Services consist of three levels: Level I -no per invoice billing commitment; Level II - \$1,500 per invoice billing commitment or the Customer is charged the difference; and Level III - \$4,500 per invoice billing commitment or the Customer is charged the difference. The Level I service is limited to the One Plus, Toll-Free and Calling Card service arrangements. Calls may be originated and/or terminated via Company shared facilities and/or via dedicated facilities connected to Company locations. Outbound calls may be terminated to any point within the United States. Inbound calls may originate from any point within the contiguous United States and Canada.

# B. Service Arrangements

# 1. Performance 2000 One Plus

This service option is an outward calling shared access service arrangement available to customers who presubscribe to the Company's service. Usage rates are time-of-day sensitive. Calls are billed in six second increments.

#### 2. Performance 2000 (Inward) Service

This service option is an inward calling termination arrangement available via shared and dedicated access facilities. Usage rates are time-of-day sensitive. Calls are billed in six second increments. A minimum average time requirement (MATR) of thirty seconds per call applies during a billing period. Optional features are available to subscribers at stated charges. For a description and applicable charges consult the Company's F.C.C. Tariff No. 2. Toll-Free Service number charges apply. Toll-Free WATS Service (dedicated) arrangements are subject to installation and other service charges.

# 3. Performance 2000 Calling Card

This service option is an outward calling shared access arrangement which allows a customer to originate calls through use of a Company calling card via an Toll-Free Universal Access Number. Usage rates are time-of-day sensitive. Calls are billed in one minute increments. Optional features are also available to Performance 2000 customers subscribing to this option. For a description and applicable charges consult the Company's F.C.C. Tariff No. 2.

## 4. Performance 2000 WATS

This service option is an outward calling dedicated access arrangement subject to other service charges. Usage rates are time-of-day and distance sensitive. Calls are billed in six second increments. A minimum average time requirement (MATR) of thirty seconds per call applies during a billing period.

#### C. Rate Periods

Peak rates apply weekdays from 7AM to 7PM. Off-peak rates apply to all other times and on holidays.

## D. <u>Per Minute Domestic Rates</u>

	Mileage Bands	<u>Peak</u>	Off-Peak
Level I: One Plus All Toll-Free:		\$.2909	\$.2537
Shared Calling Card**	All All	\$.3394 \$.2800	\$.2716 \$.2800
Level II: One Plus All Toll-Free:		\$.2909	\$.2537
Shared Calling Card**	All All	\$.3394 \$.2800	\$.2716 \$.2800
Level III: One Plus All Toll-Free:		\$.2909	\$.2537
Shared Dedicated Calling Card** WATS	AII AII AII	\$.3394 \$.2089 \$.2800 \$.1608	\$.2716 \$.1827 \$.2800 \$.1447

<sup>\*\*</sup> A \$0.25 surcharge applies to each call.

### 6.2.4 Performance 4000 Services

## A. Description

Performance 4000 Service offers a unified service for single or multi-location customers using both switched and dedicated inbound and outbound service, a calling card and international service. Performance 4000 has been designed especially for the larger customer billing over \$7,500 a month, with the availability of peak and off-peak rates, calling card services and offering a discount for customers willing to sign a term commitment of either twelve (12), twenty-four (24) or thirty-six (36) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage. There are five (5) levels of Performance 4000 which are described below.

- Level I Requires a monthly minimum billing commitment of \$7,500; if the minimum is not reached the customer is charged the difference.
- Level II Requires a monthly minimum billing commitment of \$15,000; if the minimum is not reached the customer is charged the difference.
- Level III Requires a monthly minimum billing commitment of \$25,000; if the minimum is not reached the customer is charged the difference.
- Level IV -Requires a monthly minimum billing commitment of \$50,000; if the minimum is not reached the customer is charged the difference.
- Level V Requires a monthly minimum billing commitment of \$75,000; if the minimum is not reached the customer is charged the difference.

Multiple services and/or multiple locations using Performance 4000's services can contribute to the overall monthly minimum commitment. Domestic Inbound, Domestic and International outbound calls contribute to determining monthly minimum usage. Operator Services usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Performance 4000 Level by the fourth invoice period and monthly thereafter.

# B. <u>Service Arrangements</u>

#### 1. Performance 4000 Term Plan

Performance 4000 Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan Option will receive a discount off their selected option's domestic rates. Customers who elect the Performance 4000 Term Plan option are subject to the following:

- (a) Customers must indicate what Performance 4000 Level is to be included in the term plan. The rates provided under this option become effective with the first full month's usage.
- (b) Customers who fall below the monthly minimum usage requirement for the plan selected will be billed the difference between actual usage and the monthly minimum required.
- (c) Customers who terminate service prior to the end of the term of commitment will be billed a termination liability consisting of the monthly minimum of the selected plan option multiplied by the number of months remaining in the commitment, due and payable upon termination in a lump sum. This charge will not apply to customers who convert from a Performance 4000 service to another Company service with equal or greater term and minimum usage requirement commitments.
- (d) All customer requests to commence or terminate a Performance 4000 Term Plan must be made in writing to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the Performance Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing of the customer's desire to cancel this agreement without further obligation.
- (e) Performance 4000 Term Plan is not available with Operator Services, Ultimate Call Manager, other Fixed Period Discount Plans or any promotions not associated with this plan.

# C. Rate Periods

The time of day rate periods for Performance 4000 services will be Peak and Off-Peak. Peak rates apply to all calls that occur from 7AM to 7PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

# D. <u>Billing Increments</u>

Performance 4000 Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. A minimum average time requirement (MATR) of thirty (30) seconds per call applies during a billing period for switched outbound and calling card. Performance 4000 Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

#### E. Per Minute Rates

Performance 4000 Level I and II Customers will receive the following rates:

# 1. Switched Per Minute Rates\*\*

	Month to	12 Mont	h 24/36 Month
	<u>Month</u>	Term	<u>Term</u>
Outbound	\$.1902	\$.1846	\$.1790
Inbound	\$.2014	\$.1846	\$.1790

#### 2. <u>Dedicated Per Minute Rates\*\*</u>

	Month to	12 Mont	h 24/36 Month
	<u>Month</u>	Term	<u>Term</u>
Outbound	\$.1343	\$.1287	\$.1231
Inbound	\$.1455	\$.1287	\$.1231

Performance 4000 Levels III, IV, and V Customers will receive a 5% discount off the rates listed in (1) and (2) above.

# F. <u>Calling Card Service</u>

#### 1. Direct Dial Rate Schedule

(a) Per Minute Rates applying to all time periods and Levels:

Month to Month Rate: \$.2500 1, 2 or 3 Yr Term Plan Rate: \$.2500

- (b) <u>Per Call Surcharge</u> In addition to per minute rates (above), a \$0.25 surcharge applies to each call.
- (c) <u>Billing Increments</u> Usage is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

# G. Monthly Recurring Charges

Performance 4000 service is an interstate service offering with customers having the option of using the service for intrastate calls. Accordingly, Monthly Recurring Charges apply as described in Performance 4000 interstate service in Section 7.8.2.E of the Company's Tariff FCC No. 2.

#### H. Non-Recurring Charges

Non-Recurring Charges apply as described in Performance 4000 interstate service in Section 7.8.2.F of the Company's Tariff FCC No. 2.

# 6.2.5 MFS Intelenet Calling Card Service

#### A. Description

MFS Intelenet Calling Card Service is provided to Customers for use when away from their established service location. New customers of the Company's interexchange services will automatically be issued two calling cards. These cards will initially be subject to a \$25.00 per month usage limit. Upon notification to the Company by the Customer, the monthly usage limit may be increased. Access to the service is gained by dialing a Company designated toll free access number (e.g., 800-NXX-XXXX), plus the Customer's/User's MFS Intelenet Calling Card authorization number and the called telephone number. The service includes a Customer-programmable speed dialing capability for up to eight telephone numbers, and a capability whereby

a Customer may establish 2-to-6 digit, verified or unverified accounting codes for use with the MFS Intelenet Calling Card at no additional charge. The MFS Intelenet Calling Card can also be used to place operator-assisted and directory assistance calls, subject to the application of additional charges.

Beyond these standard features, the MFS Intelenet Calling card includes the following enhanced features: conference calling, MFS Intelenet Voice Mail access, voice messaging, and news and information access. Use of these enhanced features is subject to separate charges. MFS Intelenet Calling Card calls are billed in six second increments, with a one minute minimum. This service is offered with Peak and Off-peak pricing. A description of the additional features are as follows.

# 1. Operator-Assisted Calls

The MFS Intelenet Calling Card can be used to place MFS Intelenet operator-assisted calls. Surcharges apply per call, in addition to the standard usage charges.

### 2. Directory Assistance Calls

The MFS Intelenet Calling Card can be used to place calls for Directory Assistance. A flat charge will apply per requested number (Requested Number Charge). At the Customer's option, the Company will automatically place a call to the requested number. For calls completed in this manner, a Call Completion Charge and the Standard Usage Charges will apply in addition to the Requested Number Charge.

# 3. Enhanced Features Charges

Enhanced features are available for use as described below. Enhanced features charges apply in lieu of standard usage charges. Usage charges are billed in six second increments with a one minute minimum.

#### (a) <u>Conference Calling</u>

Allows a User to establish a conference call by accessing the conference operator. Charges apply per established line and per minute of usage.

# (b) <u>Voice Mail Access</u>

Allows a User to access MFS Intelenet Voice Mail and to place return calls without having to hang-up and initiate a new calling card call.

#### (c) Voice Messaging

Allows the User to leave up to a three minute voice recorded message that is stored for future delivery when the called number is busy or no answer.

# (d) News and Information

Provides access to news, weather, sports, financial information and other features.

#### B. Rate Periods

Peak and Off-Peak rate periods are as follows:

Non-Holiday		To But Not	
Rate Periods	<u>From</u>	Including	<u>Days</u>
Peak	8:00 a.m.	5:00 p.m.	Mon-Fri

Off-Peak	5:00 p.m.	8:00 a.m.	Mon-Fri
	8:00 a.m.	8:00 a.m.	Sat-Sun
	8:00 a.m.	8:00 a.m.	Holidays

<u>Holidays</u>: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

### C. <u>Usage Charges</u>

1.	Standard Usage Charges	Rates
	Per minute of use: Peak Rate Off-Peak Discount Per Call Surcharge	\$0.26 0% \$0.40
2.	Operator-Assisted Calls	
	Person-to-Person surcharge Station-to-Station surcharge	\$3.50 \$0.60
3.	Directory Assistance Calls	
	Requested Number Charge Call Completion Charge	\$0.60 \$0.50
4.	Enhanced Feature Charges	
	Conference Calling per established line per minute of usage per line	\$2.00 \$0.26
	Voice Mail Access per minute of usage	\$0.26
	Voice Messaging per call	\$1.50
	News and Information per minute of usage	\$0.28

### 6.2.6 WorldMark Service

[(M)=WorldMark Service was previously found in Section 4.4.2 Original Pages 78-87.]

# A. Description

WorldMark Service offers a unified service for single or multi-location customers using switched, dedicated, and WorldMark calling card origination and switched or dedicated toll-free termination. The WorldMark package includes the availability of outbound, inbound (toll-free) products with peak and off peak rates and a non time-of-day sensitive, calling card product, as well as, offering the most comprehensive performance guarantees available. Intrastate service is offered in conjunction with interstate service.

WorldMark Service offers cross-contributory product volume discounts on switched and dedicated, outbound and inbound (toll-free) products based on combined usage of multiple WorldMark Service products, including domestic switched and dedicated, outbound and inbound (toll-free)

product usage, calling card and switched and dedicated WorldMark data product usage. Total intrastate, interstate and international usage contributes to discount level. The discount will apply to WorldMark domestic interstate rates only.

WorldMark Service offers an additional discount on switched and dedicated outbound and inbound (toll-free) products for customers willing to sign a term commitment.

There are four (4) Options of WorldMark available to customers, each of which are described below:\*\*

- Option A Requires no monthly minimum billing commitment for month-to-month customers; \$15,000 monthly minimum billing commitment for term customers.
- Option B Requires a monthly minimum billing commitment of \$25,000.
- Option C Requires a monthly minimum billing commitment of \$50,000.
- Option D Requires a monthly minimum billing commitment of \$75,000.
  - \*\* If the minimum is not reached for Option A term and Options B through D, the customer will be charged for the difference.

Multiple services and/or multiple customer locations using WorldMark Service can contribute to individual product volume discounts and the overall monthly minimum commitment. WorldMark Operator Services and Directory Assistance usage is not included in determining product volume discounts and monthly minimum usage.

#### B. Service Arrangements

### 1. WorldMark Term Commitment Agreement

WorldMark is available to customers through a term commitment option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect a term commitment will receive an additional discount off their selected option's domestic interstate outbound and inbound (toll-free) rates. (The Company's interstate rates are provided in its F.C.C. Tariff No. 2 as filed with the Federal Communications Commission.) Customers who elect the term commitment are subject to the following:

- (a) Customers must indicate what WorldMark service or services are to be included in the term commitment. The discounts provided under this option become effective with the first full month's usage.
- (b) Upon execution of this agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.
- (c) Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (d) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, 25% of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to 25% of the balance remaining (monthly minimum billing commitment times the number of

months remaining in the contract). The foregoing cancellation penalty will apply unless the customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.

### 1. WorldMark Term Commitment Agreement

- (d) All customer requests to commence or terminate a WorldMark term commitment must be made in writing, either by certified mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the WorldMark term agreement will be automatically renewed for a new term of commitment.
- (e) A customer who cancels their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to other termination charges as noted above.

#### C. Rate Periods

#### Peak

All calls that occur between 7 A.M. through 6:59 P.M., Monday through Friday, except on Company-recognized holidays.

#### Off Peak

All calls that occur between 7 P.M. through 6:59 A.M., Monday through Friday, and all calls between 7 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

#### D. Billing Increments

Domestic switched and dedicated access, outbound and inbound (toll-free) product calls are billed in eighteen (18) second initial increments and additional increments of six (6) seconds. WorldMark Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges will be rounded to the nearest whole cent.

### E. WorldMark Rate Schedules

Per minute intrastate base rates for WorldMark Service are the same for all Options (A-D) and apply as shown below:

## 1. Switched Per Minute Rates

	Peak\Off Peak
Switched Outbound	\$0.1350
Switched Inbound	\$0.1400

# 2. Dedicated Per Minute Rates

	Peak/Off Peak
Dedicated Outbound	\$0.0900
Dedicated Inbound	\$0.0950

#### F. WorldMark Calling Card Service

# 1. Direct Dial Rate Schedule

(a) Per Minute rates applying to all time periods:

Per Minute rate: \$0.2500

<u>Billing Increments</u> - Domestic calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.

(b) Per Call Surcharge

(1) Per Call Surcharge: \$0.25

(2) The following rates and surcharge will apply to calls which default to a live operator.

> Per Minute rate: \$0.2500 Per Call Surcharge: \$0.5000

### 2. <u>WorldMark Calling Card Service - Operator Assisted Rate Schedule</u>

(a) If a customer chooses to access an operator to place a call, the call will be billed at the per minute rate below:

Per Minute Rate: \$0.5000

<u>Billing Increments</u> - All WorldMark Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.

(b) Per Call Surcharge - The following surcharge will apply in addition to the per minute rates above.

Per Call Charge

Station-to-Station: \$1.50 Person-to-Person: \$3.00 Basic Surcharge: \$0.50

# G. WorldMark Service and Feature Charges

WorldMark service is an interstate service offering with customers having the option of using the service for intrastate calls. Accordingly, a description of the chargeable services and features, including monthly recurring, non-recurring, change and per minute surcharges associated with WorldMark Service can be found in Section 7.11.6 of the Company's Tariff F.C.C. No. 2.

#### H. WorldMark Service Guarantees

The following is a list of guarantees for each product offered under this service that will automatically compensate the customer when stated product performance levels are not met.

The customer's right to receive the WorldMark Guarantees as set forth will depend upon the Company's receipt of customer's full payment of each month's invoice. In the event the customer's account becomes past due, the Company reserves the right to void all rights to WorldMark's Service Satisfaction Guarantees and Service Restoration Guarantees as defined herein.

#### 1. WorldMark 1+ Switched/Dedicated Service

<u>Installation Interval Guarantee</u> - WorldMark customers of switched outbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated outbound service (limited to Company Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

<u>Customer Compensation</u> - For each day the WorldMark switched or dedicated outbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. In addition, customers will receive credit for their installation and first month's access line charges.

<u>Service Satisfaction Guarantee</u> - The Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

<u>Service Restoration Guarantee</u> - The Company guarantees that it will restore outbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

<u>Customer Compensation</u> - If the restoration interval is exceeded, the Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

#### WorldMark Toll-Free Service

<u>Installation Interval Guarantee</u> - WorldMark customers of switched inbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated inbound service (limited to Company Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

<u>Customer Compensation</u> - For each day the WorldMark switched or dedicated inbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month. In addition, the monthly WorldMark toll-free service fee will be credited and dedicated customers will receive credit for their installation and first month's access line charges.

Additional Number Installation Guarantee - Additional toll-free numbers will be added to existing WorldMark switched or dedicated inbound service within one (1) full business day. This guarantee is not applicable if the additional number requires the installation of additional dedicated access lines or if the FCC-imposed restrictions on the availability of toll-free numbers necessitates a delay beyond the Company's control. In addition, WorldCom makes no warranty on our ability to overcome delays caused by competitors when porting existing numbers.

<u>Customer Compensation</u> - For each day the additional number installation interval is exceeded, a credit for each day's usage will be issued for the affected service. In addition, the monthly WorldMark toll-free service fee will be credited for the affected service.

<u>Feature Installation Interval Guarantee</u> - New WorldMark toll-free service feature configurations will be installed in one hundred twenty (120) minutes or less from the time a request is received by our WorldMark Customer Service Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

<u>Feature Reconfiguration Guarantee</u> - Predetermined WorldMark toll-free service feature configurations will be implemented in sixty (60) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Service Reconfiguration Guarantee - The Company guarantees that it will implement any predefined alternative routing schemes for WorldMark toll-free service and/or features in thirty (30) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

<u>Customer Compensation</u> - If the service or feature installation and/or reconfiguration interval is exceeded, the customer will automatically receive a credit equal to one day's average usage charges for WorldMark toll-free service and WorldMark toll-free monthly recurring service and feature charges for the affected service.

<u>Service Satisfaction Guarantee</u> - The Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

<u>Service Restoration Guarantee</u> - The Company guarantees that it will restore inbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

<u>Customer Compensation</u> - If the restoration interval is exceeded, the Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

# 3. WorldMark Calling Card Service

<u>Installation Interval Guarantee</u> - The Company will deliver WorldMark calling cards within five (5) business days from the date the service order is signed. Upon signing a service order for WorldMark Calling Cards, a complimentary twenty (20) minute PhonePass prepaid card will be issued for each calling card ordered.

<u>Customer Compensation</u> - If the installation interval is exceeded, a \$15.00 credit will be issued for each distinct WorldMark Calling Card number.

<u>Service Restoration Guarantee</u> - The Company guarantees that it will restore WorldMark Calling Card service interruptions within thirty (30) minutes or less, upon notification to the WorldMark Customer Support Center.

<u>Customer Compensation</u> - The Company will automatically issue a \$15.00 credit if WorldMark Calling Card Service is not restored within thirty (30) minutes. Limit one (1) credit per account per day, not to exceed thirty (30) credits in one (1) month.

<u>Card Security Guarantee</u> - If the customer's WorldMark Calling Card is deactivated due to toll fraud, they may call our WorldMark Customer Support Center and receive a free

twenty (20) minute PhonePass prepaid card number to use until we issue another calling card.

# I. WorldMark Service Liability

With thirty (30) days prior written notice, the Company reserves the right to discontinue providing WorldMark Service to a customer if the Company issues five (5) or more restoration credits in a thirty (30) calendar period.

- In the event the Company cancels WorldMark Service in accordance with above, the Company will reimburse the customer the charges directly related to the switch back (the "Qualifying Charges") based on the customer's prior network configuration, not to exceed the amount paid for installation of WorldMark Service.
- 2. Any WorldMark Switched Back Reimbursement due hereunder as described above, shall be due and payable to customer on or before sixty (60) calendar days from the time the Company notifies the customer of the cancellation of WorldMark Services.
- 3. Payment of the WorldMark Switch back Reimbursement may at the customer's option, be made by either (i) a credit against the customer's then-current charges for services provided by the Company, if any; or, (ii) a check drawn on a United States bank and payable in United States dollars. Said payment may be withheld if customer is in past due status with the Company.

In addition to the liability provisions specifically provided in this section, all other Rules and Regulations for liability as filed in Section 2 will also apply to WorldMark Services.