MCImetro ACCESS TRANSMISSION SERVICES CORP. d/b/a VERIZON ACCESS TRANSMISSION SERVICES TENNESSEE LOCAL EXCHANGE SERVICES CATALOG SCHEDULE NO. 1 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

Seventh Revision

MCImetro ACCESS TRANSMISSION SERVICES CORP. d/b/a VERIZON ACCESS TRANSMISSION SERVICES

Tennessee Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

This Catalog Schedule No. 1 applies to the non-current services pertaining to enterprise business customers (i.e., non-mass markets) previously offered in Tennessee by MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services which are not set forth in other sections of the Guide. Unless otherwise indicated, the material below was previously described in Tennessee T.R.A. Tariff No. 5 of MCImetro Access Transmission Services LLC. For ease of reference, where applicable the prior section numbers contained in the prior Tennessee tariff have been retained. Subsections in the following pages indicate where older material was in other tariffs before this material was added to Tennessee T.R.A. Tariff No. 5.

All of these non-current services are subject to the Terms and Conditions applicable to the other Local Services as set forth in the Guide. The product descriptions, rates and charges for the non-current services previously offered in Tennessee that were in effect at the time that the Tennessee Local Exchange Services were added to the Guide and which are not set forth in other portions of the Guide nor set forth below, will continue to remain in effect for a Customer previously subscribed to these services until the Customer no longer subscribes to such service(s), or changes are made to the product descriptions, rates or charges in the Guide.

Any question regarding this Catalog Schedule, please call 1-888-215-5680.

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CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule. Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

Revisions to Local Exchange Services Catalog Schedule No. 1, Effective October 1, 2018

Subsection A, Section 3.1.2.3.2 Increase of Local Line Flat Rate Option monthly recurring charges.

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VIII. GRANDFATHERED SERVICES

Gaps in the numbering of sections indicate sections which are intentionally left blank.

SUBSECTION A - This material was moved from Company Tariff No. 2 pages 51 and 54.

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

3. Service Descriptions

- 3.1 Local Exchange Service: The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:
 - place or receive calls to any calling Station in the local calling area, as defined herein;
 - access basic 911 Emergency Service;
 - access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or

international calling;

- access Operator Services;
- access Directory Assistance for the local calling area;
- place or receive calls to 800 telephone numbers;
- access Telephone Relay Service.

The Company's service cannot be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

3.1.2 Local Line: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

3.1.2.1 Standard Features: Each Local Line Customer is provided with the following standard

features:

Automatic Dial 1
Call Forward- Busy 2/
Call Forward No-Answer 2/
Call Forward Variable

Call Hold Call Park

Call Pickup (Group Call Pickup or Directed Call Pickup)

Call Transfer or 3-Way Conference (Mutually Exclusive) 2/

Call Waiting/Cancel Call Waiting 2/

Toll Restriction 2/ Conference Six-Way

Customer Group Dialing Plan

Digit Display 1/ Do Not Disturb Group Intercom 1/

Hunting (Sequential, Circular, and Uniform Call Distribution)

Intercom

Key Short Hunt 1/ Last Number Redial 1/ Message Waiting

Multiple Appearance Directory Numbers 1/

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Privacy Release 1/
Query Time & Date 1/
Speed Dial 8 or Speed Dial 30 2/
Calling Number Delivery Blocking (Selective)
Touchtone

1/ These features are only available in conjunction with Customer-owned Electronic Business Sets.

2/ Orders placed on or after December 19, 1998 for new installs, will be charged the applicable rates in sections 3.1.2.3.3.

3.1.2.2 Optional Features: A Local Line Customer may order the following optional features, at the rates specified in Section 3.1.2.3.3:

Calling Number Delivery 3/

Calling Number Delivery Blocking (Complete)

Interim Local Number Portability (ILNP)

Call ID-Number

Call Forward-Busy

Call Forward-No Answer

Call Transfer or 3-Way Conference (Mutually Exclusive)

Call Waiting/Cancel Call Waiting

Speed Dial-8 or speed Dial-30 (Mutually Exclusive)

Toll Restriction

Remote Call Forwarding (RCF)

3/ Beginning December 19, 1998, this feature will no longer be available to new subscribers.

Feature Package 1 1/

[1/ Only where facilities are available.]

Includes standard features plus the following features:

Call Transfer or 3-Way Conference Calling (Mutually Exclusive)

Call Forward-Busy
Call Forward-No answer

Speed Dial-8

Feature Package 2 1/

[1/ Only where facilities are available.]

Includes the features from Package 1 plus each of the following features:

Speed Dial-8 or Speed Dial-30 (Mutually Exclusive)

Toll Restriction

3.1.2.3 Local Line Rates and Charges: A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges.

3.1.2.3.2 Recurring Charges

Local Line - Line Charge

(per line)

Per Call Option

(Rest of State) 1/

\$33.00

[1/ Effective March 1, 2001, this calling option will not be available to new subscribers.]

Knoxville \$33.00

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	Memphis Nashville	\$33.00 \$33.00	
[1/ Effective March 1, 2001, this calling option w	Per Minute (Rest of State) 1/ vill not be available to new subscribers.]	\$33.00	
	Knoxville Memphis Nashville	\$33.00 \$33.00 \$33.00	
	Flat Rate Option (Rest of State) Knoxville Memphis Nashville	\$50.00 \$50.00 \$50.00 \$50.00	
[2/ Beginning December 19, 1998, this feature	Calling Number Delivery 2/ will no longer be available to new subscribers.]	\$10.00	
	Calling Number Delivery Blocking Complete 3/ [3/ See Definition on Page 10.]	\$0.00	
[[4/ Over 500 numbers will be filed as Authority.]	Interim Local Number Portability 0 - 500 Numbers Over 500 Numbers 4/ a Special Contract Arrangement with the approva	\$0.00 Individual Case Ball of the Tennessee	
	Remote Call Forwarding (per each line path)	\$20.00	
[1/ Effective March 1, 2001, this calling option w	Feature Package 1 Feature Package 2 Call Waiting/Cancel Call Waiting Caller ID with Name and Number Caller ID-Number 1/ vill not be available to new subscribers.]	Monthly Recurring \$4.50 \$9.50 \$3.00 \$5.00 \$0.00	Non- Recurring \$10.00 \$10.00 \$5.00 \$5.00 \$5.00
	Call Transfer or 3 Way Conference call (Mutually Exclusive) Call Forward-Busy Call Forward-No Answer Speed dialing-8 Speed dialing-30 (mutually exclusive) Toll Restriction	\$2.00 \$1.00 \$1.00 \$2.00 \$4.00 \$3.00	\$5.00 \$5.00 \$5.00 \$5.00 \$5.00 \$5.00

^{3.1.2.3.4} Usage Rates: The rates in Section 3.1.5 will apply.

^{3.1.3} Local Trunk: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks can be provisioned as either analog 1/ or digital and will be provided in the following manner:

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[1/ Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

3.1.3.1 Local Trunk-Basic: Local Trunk- Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

- 3.1.3.1.1 One-Way Outbound: Provides the Customer with a single analog 1/ or digital connection which is restricted to carry outbound traffic only.
- 3.1.3.1.2 One-Way Inbound or Two-Way: Provides the Customer with a single analog 1/ or digital connection which can carry one-way inbound or two-way traffic.
- [1/ Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

3.1.3.1.2.1 Standard Features: The following features are available:

> Calling Number Delivery Blocking Selective Touchtone

Hunting (Circular, Sequential, and Uniform Call Distribution)

3.1.3.1.2.2 **Optional Features:**

> Remote Call Forwarding (RCF) Interim Local Number Portability Calling Number Deliver Blocking (Complete) Overflow Routing

3.1.3.1.3 Local Trunk-Basic Rates and Charges: A Local Trunk - Basic Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges.

Rates that were previously under this section can now be found in this tariff on Page 103.

3.1.3.1.3.2 Monthly Recurring Charges Local Trunk - Basic Charge (per Trunk)

Per Call Option 1/ \$28.00

[1/ Effective March 1, 2001, this calling option will not be available to new subscribers.]

Per Minute Option 1/ \$28.00

[1/ Effective March 1, 2001, this calling option will not be available to new subscribers.]

Flat Rate Option \$56.60 Facility Mileage Charge 2/ \$150.00

[2/ Customers purchasing 24 trunks of local service will not be charged the applicable rate. This charge applies to areas located more than 15 miles from the Company's switch.]

> Optional Features: Calling Number Delivery Blocking

(Complete) 3/ \$0.00

[3/ See Definition on Page 10.

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Interim Local Number Portability

0 - 500 Numbers \$0.00

Over 500 Numbers 4/

Individual Case

Basis

[4/ Over 500 numbers will be filed as a Special Contract Arrangement with the approval of the Tennessee Regulatory Authority.]

Overflow Routing

\$20.00

3.1.3.1.3.3

Usage Rates: The rates in section 3.1.5 will apply.

3.1.3.2 Local Trunk - Direct Inward Dialing (DID): Provides the Customer with a single analog 2/ or digital connection that can carry one-way, inbound traffic. 1/

[1/ Effective April 1, 2001, analog DID and analog 2 Way Direct service will not be available to new subscribers.]
[2/ Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

3.1.3.2.1 Direct Inward Dialing Numbers: Telephone numbers can be obtained in blocks

of

20 numbers. Additional monthly charges will apply, as specified in Section

3.1.3.2.3.2.

3.1.3.2.2 Optional Features: A Local Trunk DID Customer may order the following

optional

features, at the rates specified in Section 3.1.3.2.3:

Interim Local Number Portability (ILNP)

3.1.3.2.3 Direct Inward Dialing Rates and Charges: A Customer who orders a Local

Trunk

– DID trunk will be charged applicable Non-Recurring Charges and monthly Recurring Charges.

3.1.3.2.3.1 Non-Recurring Charges

Rates previously under this section can now be found in this tariff on Page 103.

3.1.3.2.3.2 Monthly Recurring Charges

Local Trunk - DID Charge \$48.42

(per trunk)

DID number charge \$ 3.40

(per block of 20 numbers)

DID Number Charge \$2,000

(Per Block of 1000 numbers

after an initial purchase of 2000 numbers in a Metropolitan Statistical Area

(MSA) from a single Company switch.) 1/

[1/ This charge applies to orders placed on or after March 1, 2001.]

Facility Mileage Charge 2/

\$150.00

[2/ Customers purchasing 24 trunks of local service will not be charged the applicable rate. This charge applies to areas located more than 15 miles from the Company's switch.]

Optional Features

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Interim Local Number Portability 3/

[3/ Over 500 numbers will be filed as a Special Contract Arrangement with the approval of the Tennessee Regulatory Authority.]

0 - 500 Numbers

\$ 0.00

Over 500 Numbers Individual Case Basis

Remote Call Forwarding (RCF)

\$20.00

(per each line path)

Overflow Routing \$20.00

3.1.4 Local Trunk-2 Way Direct

Provides the customer with a two-way direct dial digital or analog 1/ connection which can carry both inbound and outbound traffic and the ability to route a block of numbers to a trunk group, receive outpulsed digits on calls incoming through that trunk group and make outgoing calls using the same trunks. 2/

[1/ Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

[2/ Effective April 1, 2001, analog DID and analog 2 Way Direct service will not be available to new subscribers.]

3.1.4.1 2 Way Direct Dialing Numbers

Telephone numbers can be obtained in blocks of 20 numbers. Non-Recurring Charges and monthly recurring charges will apply.

3.1.4.2 Way Direct Rates and Charges

A Customer who orders a Local Trunk will be charged applicable Non-Recurring Charges, Monthly Recurring Charges, and Usage Charges.

3.1.4.3 Features:

3.1.4.3.1 Standard Features

Touchtone

Calling Number Delivery Blocking (Selective)

Hunting (Circular, Sequential, and Uniformed Call Distribution)

3.1.4.3.2 Optional Features:

Interim Number Portability (ILNP)

Calling Number Delivery Blocking (Complete)

Remote Call Forwarding (RCF)

Overflow Routing

3.1.4.4 Non-Recurring Charges

Rates previously under this section can now be found in Section 3.1.3.2.

3.1.4.4.2 Monthly Recurring Charges

Local Trunk - DID Charge

(per trunk)

Per Minute/Per Call Option 1/ \$38.74

[1/ Effective March 1, 2001, this calling option will not be available to new subscribers.]

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Flat Rate Option \$48.42

DID number charge

\$ 3.40

(per block of 20 numbers)

DID Number Charge \$2,000

(Per Block of 1000 numbers

after an initial purchase of 2000 numbers in a Metropolitan Statistical Area

(MSA) from a single Company switch.) 2/

[2/ This charge applies to orders placed on or after March 1, 2001.]

Facility Mileage Charge 3/

\$150.00

[3/ Customers purchasing 24 trunks of local service will not be charged the applicable rate. This charge applies to

areas

located more than 15miles from the Company's switch.

Optional Features

Interim Local Number Portability 4/

[4/ Over 500 numbers will be filed as a Special Contract

Arrangement

with the approval of the Tennessee Regulatory Authority.]

0 - 500 Numbers

\$ 0.00

Over 500 Numbers

Individual Case

Basis

Calling Number Delivery

Blocking Complete \$0.00
Remote Call Forwarding \$20.00
Overflow Routing \$20.00

3.1.5 Usage Rates: All Local Exchange Service Customers may order service on a per minute or per call usage basis as stated below. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

3.1.5.1 Per Minute Usage Rate: 1/ The following rates will be applied on a per minute basis. Peak rates will apply from 8:00 a.m. through 5:00 p.m. Monday through Friday. Off-Peak rates will apply at all other times.

[1/ Effective March 1, 2001, this calling option will not be available to new subscribers.]

Peak Off-Peak

First Additional First Additional

Minute Minute Minute

\$0.026 \$0.026 \$0.014 \$0.014

3.1.5.2 Per Call Usage Rate: 1/ The following rate will be applied on a per call basis, regardless

of the duration of the call:

[1/ Effective March 1, 2001, this calling option will not be available to new subscribers.]

Per Call \$0.12

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3.1.6.1 Local Service Term Plan 1/2/

[1/ Beginning November 6, 1997 the terms and conditions of this program will only be available for those customers subscribing to a Special Customer Arrangement offered by MCI Telecommunications Corporation.]

[2/ Beginning December 19, 1998, this plan will no longer be available to new

subscribers.]

Customers who subscribe to facilities based Local Exchange Service and enroll in a Local Service Term Plan are eligible to receive the discounts described below on specific monthly recurring and usage charges based on the customer's term commitment. The customer must commit to service for a term of either one, two, three, four or five years. The term of the Local Service Term Plan will commence no earlier than the first of the next billing month in which the customer subscribes to the plan. The customer will receive the following discounts in lieu of all other discounts or promotions except for the Local Customer Assurance Promotion on the following recurring charges: Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk - 2 Way Direct, ISDN Primary Rate Interface Local (ISDN PRI), DID/2 Way Direct numbering charges, and usage charges.

Term Commitment	Discount
1 year	10%
2 years	15%
3 years	20%
4 years	20%
5 years	20%

A plan will automatically renew for an equivalent term unless the customer provides written notification to cancel the MCI Local Service Term Plan. This notice must be received by MCI no more than 30 days prior to the expiration of the term plan.

Cancellation or Discontinuance with Liability: Discontinuance of all Local Services furnished under the Local Service Term Plan prior to the expiration of the committed term constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge. The early termination charge will be equal to the customer's highest billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the customer's term plan.

For customers that have enrolled in a networkMCI One long distance term plan or special customer arrangement offered by MCI Telecommunications Corporation, the customer's term length may be coterminous with the networkMCI One or special customer arrangement term of service. Accordingly, the customer's actual term may be of a shorter duration than the term commitment selected above. If the customer selects a term commitment greater than the term of service of the networkMCI One or special customer arrangement, the cotermination provision shall not apply.

For those customers who subscribe to a networkMCI One term plan or special customer arrangement, the early termination charges associated with that term plan or special customer arrangement will apply in lieu of the charges specified above. In addition, customers will be required to repay any credits received as a result of enrolling in the term plan.

Cancellation or Discontinuance without Liability:

A customer can terminate a term plan without liability if the customer enrolls in a new term plan with an expiration date later than the current term plans expiration date.

Customers signing a networkMCI One Term agreement and integrating their facilities based Local Exchange Service can terminate their local term plans at anytime without penalty.

3.1.6.2 Local Exchange Service Term Plan 2 1/
[1/ Beginning December 19, 1998, this plan will no longer be available to new

subscribers.1

A Customer who subscribes to facilities based, standalone Local Exchange Service and enrolls in a Local Service Term Plan is eligible to receive the discounts described below on specific monthly recurring and usage charges, based on the customer's term commitment. The customer must commit to service for a term of one, two, or three years. The term of the Local Service Term Plan will commence no earlier than the first day of the next billing month in which the

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customer subscribes to the plan. The Customers subscribing to this term plan will receive the following discounts in lieu of all other discounts or promotions, unless the promotion specifies otherwise. The discounts will be applied to the following recurring charges: Local Line, Local Trunk-Basic, DID/ 2 Way Direct numbering charges, Local Trunk-DID, Local Trunk - 2 Way Direct, Local ISDN -PRI, as well as local service usage charges.

Term Commitment	Discount
One Year	5%
Two Year	10%
Three Year	15%

A plan will automatically renew for an equivalent term unless the customer provides written notification to cancel the MCI Local Service Term Plan. This notice must be received by MCI no more than thirty (30) days after the expiration of the term.

Cancellation or Discontinuance with Liability: Discontinuance of all Local Services furnished under the Local Service Term Plan prior to the expiration of the committed term constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge. The early termination charge will be equal to the customer's highest billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the customer's term plan.

Cancellation or Discontinuance without Liability: A customer can terminate a term plan without liability if the customer enrolls in a new term plan with an expiration date later than the current term plan's expiration date. A customer may terminate without penalty at any time and enroll in a networkMCI One term plan.

3.1.6.3 networkMCI One Term Plan 1/

[1/ Beginning December 19, 1998, this plan will no longer be available to new

subscribers.1

The networkMCI One Term plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the company through the networkMCI One Term Plan are subject to the terms and conditions set forth in MCI Telecommunications F.C.C. Tariff No. 1, section C-3.4.1.4.2, and this tariff. Customers who enroll in this term plan must have their facilities based MCI Local Exchange service usage billed to a single networkMCI One invoice.

Customers subscribing to this term plan will receive discounts as set forth in MCI Telecommunications Corporation F.C.C. Tariff No. 1, section C-3.4.1.4.2 in lieu of all other discounts or promotions, unless the promotion specifies otherwise. The discounts will be applied to the following recurring charges: Local Line, Local Trunk-Basic, DID/ 2 Way Direct numbering charges, Local Trunk-DID, Local Trunk - 2 Way Direct, Local ISDN - PRI, as well as local service usage charges.

Customers enrolled in Special Customer Arrangements or offered by company or MCI Telecommunications Corporation are not eligible for the benefits of this term plan.

3.1.6.4 On-Net Term Plan

The On-Net Term Plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the Company through the On-Net Term Plan are subject to the terms and conditions set forth in MCI Communications Services, Inc. d/b/a Verizon Business Services Tariff F.C.C No. 1, section C-3.464, and this tariff. Customers who enroll in this term plan must have their facilities based MCI Local Exchange service usage billed to a single On-Net invoice.

Customers subscribing to this term plan will receive discounts as set forth below, in lieu of all other tariffed term plans. The discounts will be applied to the following recurring charges: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN-PRI T-1 Charge as well as local service usage charges. Optional features and Local ISDN-PRI optional features.

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The Volume Commitment will be determined based upon the Qualifying Volume received by the Company, or any affiliate of the Company, from Customer's facilities based Local Exchange service, as defined in section 3.1.6.5 and the Qualifying Volume of Customer's telecommunications services as defined in MCI Communications Services, Inc. d/b/a Verizon Business Services Tariff F.C.C No. 1, Section C-3.4641.

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

Term Commitment/Discount

Volume Commit	ment	1 year	2 years	3 years	4 years	5 years
\$ 100/month		5.0%	8.0%	11.0%	14.0%	17.0%
250/month		5.0	8.0	11.0	14.0	17.0
500/month		5.0	8.0	11.0	14.0	17.0
1,000/month	10.0	13.0	16.0	19.0	22.0	
2,000/month	10.0	13.0	16.0	19.0	22.0	
3,000/month	10.0	13.0	16.0	19.0	22.0	
4,000/month	10.0	13.0	16.0	19.0	22.0	
5,000/month	12.0	15.0	18.0	21.0	24.0	
7,000/month	12.0	15.0	18.0	21.0	24.0	
120,000/annual	14.0	17.0	20.0	23.0	26.0	
180,000/annual	14.0	17.0	20.0	23.0	26.0	
300,000/annual	16.0	19.0	22.0	25.0	28.0	
600,000/annual	18.0	21.0	24.0	27.0	30.0	
900,000/annual	21.0	24.0	27.0	30.0	30.0	
1.2M/annual	24.0	27.0	30.0	30.0	30.0	
1.8M/annual	27.0	30.0	30.0	30.0	30.0	
2.4M/annual		30.0	30.0	30.0	30.0	30.0

3.1.6.5 Local On-Net Term Plan

The Local On-Net Term Plan is a term plan, in lieu of all other tariffed term plans, available to facilities based standalone local exchange service customers. Customers who subscribe to Local On-Net Term Plan are subject to the following conditions:

Definition of Terms:

Qualifying Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Standard and Optional Features, Local ISDN-PRI T-1 Charge as well as local service usage charges. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Local On-Net Term Plan volume commitment: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Eligible Volume is the customer's total monthly recurring charges and usage of he following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Optional Features and Local ISDN-PRI Optional Features, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN-PRI T-1 Charge as well as local service usage charges. Charges for the following are not included as Eligible Volume and will not receive Local On-Net Term Plan volume discounts: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct; Standard Optional Feature; Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Term Commitment and Renewal Options: A customer must commit to service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Local On-Net Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of

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the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume commitment: A customer may elect a Local On-Net Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000: \$300,000; \$600,000; \$900,000, \$1.2M, \$1.8M; \$2.4M. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent annualized volume commitment. If a customer so elects, the term of service expiration date will not change. The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

Early Termination Charges:

Cancellation of Discontinuance without Liability: If: (i) the customer's use of Local Exchange Service under a Local On-Net Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment or monthly volume commitment and (ii) at the time of termination the customer is enrolled in a new Local On-Net Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's Local On-Net Term Plan's term commitment is one year: or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new Local On-Net Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the Local On-Net Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

			Term Commitment/Discount Volume Commitment	1 year	2 years	3 years	4 years	5 years
9.0%		12.0%	\$ 100 /month		0.0%		3.0%	6.0%
9.0 /0	12.0	12.0 /0	250 /month	0.0		3.0	6.0	9.0
12.0	12.0		500 /month		0.0	3.0	6.0	9.0
			1,000 /month	5.0	8.0	11.0	14.0	
17.0			2,000 /month	5.0	8.0	11.0	14.0	17.0
14.0	17.0		3,000 /month		5.0		8.0	11.0
44.0	47.0		4,000 /month		5.0		8.0	11.0
14.0	17.0		5,000 /month		7.0	10.0	13.0	16.0
19.0			0,000 monui		7.0	10.0	10.0	10.0

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40.0	40.0		7,000 /month		7.0		10.0	13.0
16.0	19.0		120,000 /annual		9.0		12.0	15.0
18.0	21.0		•					
			180,000 /annual	9.0	12.0	15.0	18.0	21.0
			300,000 /annual	11.0		14.0	17.0	20.0
23.0			000 000 /		40.0		40.0	40.0
00.0	05.0		600,000 /annual		13.0		16.0	19.0
22.0	25.0		900,000/annual		16.0		19.0	22.0
25.0	25.0		300,000/amidai		10.0		13.0	22.0
20.0	20.0		1.2M/annual		19.0		22.0	
25.0	25.0	25.0						
			1.8M/annual		22.0		25.0	
25.0	25.0	25.0						
			2.4M/annual		25.0		25.0	
25.0	25.0	25.0						

3.1.7 Local ISDN Primary Rate Interface (Local ISDN-PRI): Local ISDN-PRI is an alternative arrangement for individual local exchange services such as Local Trunk Basic and Local Trunk DID. Local ISDN-PRI is provisioned at the 1.544 Mbps rate via the Primary Rate Interface standard of the Integrated Services Digital Network (ISDN). Local ISDN-PRI provides the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.

3.1.7.1 Local ISDN-PRI Service Arrangement - One or more Service Configurations can be combined to create an Local ISDN-PRI Service Arrangement. Customers may have multiple Local ISDN-PRI Service Arrangements per location, however for each Service Arrangement one Service Configuration 1 must be included. The controlling D channel will always reside on Service Configuration 1.

The ISDN Digital Facility is ordered separately and not included as part of the

Service Configuration.

3.1.7.1.1 Service Configuration 1 - The first Service Configuration for any PRI Local Service Arrangement must be a Service Configuration 1. Service Configuration 1 provides twenty-three (23) 64 Kbps B channels and one (1) primary 64 Kbps D signaling channel. The primary D channel is an-out-of band signaling channel used to control and route all of the B channel traffic within the PRI Local Service Arrangement.

3.1.7.1.2 Service Configuration 2 - This configuration is only available in conjunction with Service Configuration 1. It provides an additional twenty-four (24) 64 Kbps B channels which are controlled by the D channel on Service Configuration 1. Multiple Service Configuration 2s may be associated with a Service Configuration 1 subject to switching equipment limitations.

3.1.7.1.3 Service Configuration 3 - This configuration is also only available to subscribers who have Service Configuration 1. It provides a backup 64 Kbps D channel and twenty-three (23) additional 64 Kbps B channels. The backup D channel will control and route all of the B channel traffic of a single PRI Service Arrangement in the event the D channel on the primary configuration (Service Configuration 1) fails. A maximum of one Service Configuration 3 may be included with each Local ISDN-PRI Service Arrangement. Service Configuration 3 is available subject to switching equipment capabilities.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separately DID telephone numbers, as found in Section 3.1.3.2 preceding.

The D channel is a 64 Kbps channel that carries signaling and control for the B channels. The capabilities of the D channel are contained within the customers Service Configuration

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3.1.7.2 Optional Features: In addition to providing Local Exchange Services specified above, Local ISDN-PRI can be configured to support the following optional advanced ISDN features:

Call-by-Call Service Selection: Allows B channels to be shared between multiple services carried over a single Local ISDN-PRI Serving Arrangement.

Calling Number Delivery: Allows the customer to receive the originating caller's working telephone number provided this information is forwarded to the Company by the caller's Local Exchange and/or Long Distance Carrier.

These features can be ordered separately or combined in Feature Package 1.

3.1.7.3 Local ISDN Primary Rate Interface (Local ISDN-PRI) Rates and Charges:
Non-Recurring and Monthly Recurring Charges as specified below apply per T-1 unless otherwise noted. The Local ISDN PRI T-1 non-recurring and recurring charges include Service Configuration and B Channel Service charges. Customers subscribing to DID capability will be assessed DID number charges.

Non-Recurring Charges:

Rates previously under this section can now be found in this tariff on Page 103.

Local ISDN-PRI Serving Arrangement:

Per Facility Local ISDN-PRI Service Configuration 1 \$975.00

Per Facility
Local ISDN-PRI Service Configuration 2 \$975.00

Per Facility

Local ISDN-PRI Service Configuration 3 \$975.00

Per active

B channel

B Channel Service \$ 5.00

Optional Features:

Non-Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

Per Location
Call-by-Call Option \$ 0.00

Calling Number Delivery \$ 0.00

Feature Package 1 \$ 0.00

(Includes Call-by-Call & Calling Number Delivery)

3.1.7.3.2 Monthly Recurring Charges

Local ISDN PRI T-1 Per Minute/

Per Call Option Rate

Knoxville \$525.00 Memphis \$525.00 Nashville \$525.00

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Local ISDN PRI T-1 Flat Rate Option Per T-1

Knoxville \$1,700.00 Memphis \$1,700.00 Nashville \$1,700.00

Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	Per Location
Call-by-Call Option	\$ 0.00
Calling Number Delivery	\$ 0.00
Feature Package 1	\$ 0.00
(Includes Call-by-Call	
& Calling Number Delivery)	

Monthly Recurring Charge

(per each line path)

Remote Call Forwarding (RCF) \$20.00 Overflow Routing \$20.00

3.1.7.4 Intellispan Primary Rate Interface (Local ISDN-PRI) Rates and Charges

3.1.7.4.1 Usage Charges: The rates and charges specified in Section 3.1.7.3.2 for flat rate Trunk usage will apply to circuit switched voice and data calls. Customers selecting the Data usage only option will receive a monthly discount of \$600.00 per T-1.

3.1.8 Digital T-1 Service 1/

[1/ Effective October 29, 1998, Digital T-1 Service will only be available to existing customers who have enrolled their existing T-1s in this service.]

Digital T-1 Service provides a credit for customers who purchase digital trunks in blocks of 24 (an entire T-1). Customers who have or order an entire T-1 will be charged applicable non-recurring trunk and monthly recurring trunk charges for Local Trunk depending on service for which customer subscribes. Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

Non-Recurring Charges

Applicable rates for non-recurring charges for Local Trunk-Basic, Local Trunk-DID, and Local Trunk-2 Way Direct will apply.

Monthly Recurring Charges

Applicable rates for monthly recurring charges for Local Trunk-Basic, Local Trunk-DID, and Local Trunk-2 Way Direct will apply. The rates in sections 3.1.3.1.3.2, 3.1.3.2.3.2, and 3.1.4.4.2 will apply for monthly recurring charges.

Customers utilizing this service will receive the following monthly credit per trunk per T-1 ordered:

Credit Per Trunk

Local Trunk – DID (Digital)	\$7.50
Local Trunk - Basic (Digital)(Flat Rate Option)	\$7.50
Local Trunk – 2 Way Direct (Digital Flat Rate Option)	\$7.50

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Credits earned during a partial billing period will be given in their entirety and will not be pro-rated.

In addition to the above charges, applicable rates for usage will apply, as specified in Section 3.1.5.

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the credits for that T-1. Customers may enroll more than one T-1 in this service.

3.1.9 Digital T-1 Credit Program ¹

[1/ Beginning February 14, 2004, this service is no longer available to new customers.]

Digital T-1 Credit Program provides a credit for customers who purchase digital Local Trunk-Basic Flat Rate Option, digital Local Trunk-DID or digital Local Trunk-2 Way Direct (trunk types) in blocks of 24 trunks (an entire T-1). Customers who order an entire T-1 will be charged applicable non-recurring trunk and monthly recurring trunk charges for Local Trunk depending on service for which customer subscribes. Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

Non-Recurring Charges

Applicable rates for non-recurring charges for Local Trunk-Basic, Local Trunk-DID, and Local Trunk-2 Way Direct will apply.

Monthly Recurring Charges

Applicable rates for monthly recurring charges for Local Trunk-Basic, Local Trunk-DID, and Local Trunk-2 Way Direct will apply. The rates in sections 3.1.3.1.3.2, 3.1.3.2.3.2, and 3.1.4.4.2 will apply for monthly recurring charges. Customers utilizing this service will receive the following monthly credit per trunk per T-1 ordered:

	Credit Per Trunk
Local Trunk – DID (Digital)	\$7.50
Local Trunk - Basic (Digital) (Flat Rate Option)	\$7.50
Local Trunk – 2 Way Direct (Digital)	\$7.50

Credits earned during a partial billing period will be given in their entirety and will not be pro-rated. In addition to the above charges, applicable rates for usage will apply, as specified in Section 3.1.5.

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the credits for that T-1. Customers may enroll more than one T-1 in this service.

3.1.9.1 Local Plus Program 1/

[1/ Beginning February 14, 2004, this service is no longer available to new

customers.]

3.1.9.1.1 Eligibility: To be eligible for this program, customers:

must subscribe to service under Special Customer Arrangement (SCA) Guide Type 2, 3, 4, 5, 6, 7, 8, 10, 11 or 12 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.verizonbusiness.com; must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

3.1.9.1.2 Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

3.1.9.1.3 Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply.

Local Line Optional Features Feature Package 1

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Feature Package 2

Remote Access to Call Forwarding Plan (2)

[2/ Customers who subscribe to MCI Local Line Service via UNE P are not eligible to utilize Remote Call Forwarding (RCF).]

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Call Waiting/Cancel Call Waiting Caller ID with name and Number Remote Call Forwarding 2/

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 3.1.3 and 3.1.7. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line) (Rest of State) Knoxville Memphis Nashville	\$54.00 \$54.00 \$54.00 \$54.00
Local Trunks (Basic, DID and 2 Way Direct) Local Trunks (Basic, DID and 2 Way I	\$50.50 (Per trunk) Direct)
Knoxville	\$895.00
Memphis	\$895.00
Nashville	\$895.00
Local ISDN-PRI (Per T-1)	\$895.00
Feature Package 1	\$3.50
Feature Package 2	\$6.50
Remote Access to Call Forwarding (Plan 2)	\$7.00

Unless the state has established a different requirement, for Customers who reside within the most dense zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

Discounts: 1/These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local Plus Program pricing plan for intrastate and interstate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

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Early Termination:

Discontinuance of all services prior to the expiration of the committed term constitutes as discontinuance of the plan, and the customer will be billed and required to pay an early termination charge equal to 25% percent of the average of the customer's highest 4 months of billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the unfulfilled term of service. If the terminated plan has been in effect for more than 18 months, only the most recent 18 months are included in the calculation of applicable termination charges.

3.1.9.2 Save Program

Definitions:

An existing customer is a customer who is receiving service under this tariff for at least 12 months prior to enrollment in this program.

Eligibility: To be eligible for this program, the customer:

must be an existing facilities based business customer;

must be in good standing;

must bill at least \$50 in current charges in any one month prior to enrollment in this program;

represent to the Company's satisfaction, as determined with the Company's sole discretion, that it will enter into another carrier's offer in absence of any further inducement from the Company to remain subscribed to Company services.

Benefits: After enrollment in this program, the Company will provide a one-time credit, not to exceed \$5,000, equal to the net monthly recurring charges billed during the first full invoice after the Company receives notification from the Customer that it wishes to discontinue all service (Program Credit).

Other Conditions:

A Customer who discontinues all service within three months after receiving the Program Credit will be billed and required to repay the Program Credit. A customer will only be eligible to receive one Program Credit in any twelve-month period. Customer's receiving the benefits of this program are not eligible to receive the benefits of any promotional offering.

3.1.9.3 Business Advantage Program 1/

[1/ Beginning February 14, 2004, this service will no longer be available to new customers.]

Eligibility: To be eligible for this program, customers:

must subscribe to service under Special Customer Arrangement (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.worldcom.com; must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Features

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply.

Local Line Optional Features
Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting
Caller ID with name and Number
Remote Call Forwarding 2/

[2/ Customers who subscribe to MCI Local Line Service via UNE P are not eligible to utilize Remote Call Forwarding (RCF).]

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Vanity Number

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Unless the state has established a different requirement, for Customers who reside within the most dense zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

Local Line (Per line)	\$40.00
Feature Package 1	\$3.50
Feature Package 2	\$6.50

Discounts: 3/

[3/ Beginning August 2, 2006, this service will no longer be available to new

customers.]

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Business Advantage Program pricing plan for intrastate and interstate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Other Conditions:

The following disclaimers apply to Business Advantage Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.1.9.4 Local and Long Distance Service Plus Program/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II 1/

[1/ Beginning February 14, 2004, this service is no longer available to new customers.]

Eligibility: To be eligible for this plan, the customer: must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

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must subscribe to the Local and Long Distance Service Plus Plan as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com; ("Companion Interstate Service").

must subscribe to service under Special Customer Arrangement SCA Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program.

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-T-1 or ISDN-PRI basis. The following Monthly recurring charges apply:

Unless the state has established a different requirement, for Customers who reside within the most dense zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

	Offering	Month	າly Recurring Charເ	ge (per line, trunk, T-1, o	or ISDN-PRI)
Α	Rest of State	\$66.00	0		•
Α	Knoxville	\$66.00	0		
Α	Memphis	\$60.50	0		
Α	Nashville	\$66.00	0		
В		\$65.00	0		
С	Knoxville	\$1,400	0.00		
		С	Memphis	\$1,400.00	
		С	Nashville	\$1,400.00	

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features.

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 3.1.3 and 3.1.7. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting
Caller ID with name and Number
Remote Call Forwarding 1/
Vanity Number
Remote Access to Call Forwarding (Plan 2)**

Monthly Recurring Charge	
Feature Package 1	\$3.50
Feature Package 2	\$6.50
DID numbers (Per each block of 20 numbers)	\$6.25
Remote Access to Call Forwarding (Plan 2)**	\$7.00

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[**Customers who subscribe to MCI Local Line Service via UNE P are not eligible to utilize Remote Call Forwarding (RCF).]

Discounts: 1/

[1/ Beginning August 2, 2006, this service is no longer available to new customers.]

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Service Plus Program/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II pricing plan for intrastate and interstate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, and Companion Interstate Service offered under The Guide will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Interstate Service under The Guide will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, and Companion Interstate Service under The Guide will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

For new customers who disconnect Companion Local Service under this tariff and Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance Service Plus Program/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. Customer expressly acknowledges that any violation of the foregoing restrictions on its use of the service will result in the immediate termination of the service by Verizon Business. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

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3.1.9.5 Local and Long Distance – Line Solution Service 1/

[1/ Beginning February 14, 2004, this service is no longer available to new customers.]

Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Business Unlimited Program as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com; ("Companion Interstate Service") and must subscribe to the Business Unlimited Program offered in the Company's Internet site www.worldcom.com;

must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program.

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

Offering Monthly Recurring Charge (Unlimited)

Unlimited Plan 1: \$60

Plan 2: \$60 [for 1-3 lines]

Unless the state has established a different requirement, for Customers who reside within the most dense zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features.

Local Line Optional Features

Feature Package 1

Feature Package 2

Caller ID with name and Number

Call Waiting/Cancel Call Waiting

Remote Call Forwarding 2/

[2/ Customers who subscribe to MCI Local Line Service via UNE P are not eligible to utilize Remote Call Forwarding (RCF).]

Vanity Number

Remote Access to Call Forwarding (Plan 2)

Monthly Recurring Charge

Feature Package 1 \$3.50 Feature Package 2 \$6.50 Remote Access to Call Forwarding (Plan 2) \$7.00

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Discounts: 1 These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketolace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Line Solution Service pricing plan for intrastate and interstate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in the company's Internet site a www.verizonbusiness.com; will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in the company's Internet site a www.verizonbusiness.com; Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in the company's Internet site a www.verizonbusiness.com; will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under in the company's Internet site a www.verizonbusiness.com.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in the company's Internet site a www.verizonbusiness.com; Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Business Unlimited Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. Customer expressly acknowledges that any violation of the foregoing restrictions on its use of the service will result in the immediate termination of the service by Verizon Business. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

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[1/ Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfather and is no longer available to new customers.]

Offer: MCI Customers currently enrolled in an On-Net Term Plan are eligible to receive Verizon Business Services II Local Pricing as found in the Companion Local Tariffs. Customers adding Local service for the first time to their On-Net Term Plan with a minimum one-year term commitment are eligible to receive the benefits described in the following offers as specified in Sections 7.7, 7.8, 7.9 and 7.10.

Verizon Business Services II Local

Verizon Business Services II Local and Long Distance

Verizon Business Services II Local Line Solution

Verizon Business Services II Local and Long Distance Line Solution.

Customers will receive the discounts under the term plan applicable to their agreement in lieu of any other term-based discount.

Eligibility: This promotion applies only with respect to On-Net term plan customers who do not currently have MCI as their Local Service Provider. In addition, promotion only applies to new circuits of Verizon Business Services II service.

3.9 Local Nationwide One Program

The Local Nationwide One Program is available to existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

Benefits: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

Monthly Recurring Charge (Per T-1)

Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way

Metered Plan \$181.24 Flat Plan \$536.24

Local ISDN-PRI

Metered Plan \$214.84 Flat Plan \$569.84

Customers selecting the Metered Plan will receive the following program monthly usage rates:

1st Minute Each Additional Minute

\$0.0158 \$0.0095

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

Other Conditions: Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

4. Promotional Offerings (Cont.)

4.125 Local Voice – CLEC PRI Caller ID with Name Rewards Promotion

Subject to the conditions below, new and renewing customers (individually, a "Customer") who enroll in this promotion and order CLEC PRI Caller ID with Name ("Promotional Service") for the first time (for the applicable PRI) will receive a credit per T1/PRI for the Promotional Service monthly recurring charge ("MRC") as listed in the table below based on the Term of the Customer's Verizon Business service agreement (the "Agreement").

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Agreement Term	Duration of Promotional Service Credit	Months Credited After Circuit is Activated
2 Years	4 months	Months 2-5
3+ Years	6 months	Months 2-7

Conditions of Eligibility

- 1. Customer must subscribe to a new Agreement with a minimum 2-year Term.
- This promotion must be included in an Agreement signed and submitted by Customer by July 31, 2008.
- 3. Customers who subscribe to Verizon Business Service Flexible T1, Local Lines, Trunk and/or Metered Rate Voice service are not eligible.
 - . This promotion is only available in locations where a Verizon Local-CLEC PRI is available.

Other Conditions

- Each Customer location must have its own account number.
- 2. Promotional Circuits receiving the benefits of this promotion may not receive the benefits of the following promotions: Verizon Loyalty Plus Promotion (Local Services Only), Verizon Business Services Flexible T1 Solution, Local T1 Rewards Promotion (Equipment).
- 3. With the exception of term discounts on MRCs, the promotional rates/discounts described herein are in lieu of all other discounts related to the Promotional Service.

7. Miscellaneous Services

7.1 Selective Call Screening

Selective Call Screening (SCS) is a call processing arrangement designed to restrict certain types of billing options from a line or trunk originating a call. The service is offered to provide customers with a choice of originating call screening options when an operator services system is involved with the call processing. The Selective Call Screening service provides information to the operator services platform (mechanized or live operator) to denote special originating call handling was requested. The following billing options are available: collect billing, bill to a third party number, or bill to a calling card.

The Company assumes no liability for calls completed by any other entity, carrier, or operator services platform as long as the Selective Call Screening code accompanies the call sent to another entity, carrier or operator services platform.

SCS Customers are responsible for all toll charges billed to their line(s) for calls that are not carried solely over the MCI network and facilities.

SCS is offered subject to switch availability on MCI Local Business facilities (lines and trunks).

Rates and Charges:

The following rates and charges apply to Selective Call Screening Service and are in addition to all other charges as specified elsewhere in the tariff:

	Establishing	
	Service	Monthly
	Non-Recurring	Recurring
Selective Call Screening, per line	· ·	J
or per trunk	\$24.00	\$7.10

7.3 Virtual Foreign Exchange (VFX) Service:

[1 This service is not available to new subscribers effective December 1, 2002.]

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VFX Service enables a Customer to receive Company-provided Local Exchange Access Service at a point(s) outside the Local Exchange Service Area, within that same LATA, that normally serves the customer's location. VFX service can be used to receive one-way inbound digital traffic only. Customers subscribing to VFX service must purchase an entire T-1 and meet the following conditions: 1) 100 percent of the traffic carried must be inbound local; and 2) the average off-hook time per call is more than ten minutes.

The Local Exchange Calling Area and all Usage Services rates which apply to a VFX Exchange Access Service are the same as those which regularly apply to other Company-provided Local Exchange Access Services bearing the same NPA-NXX designation.

Customers are prohibited from using VFX service to place outbound calls including, but not limited to "911" emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographic location for emergency use.

VFX Service customers are not eligible to enroll in the On-Net Term Plan or Local On-Net Term Plan discount programs.

7.3.1 Features: The following features are available:

Standard:

Hunting (Circular, Sequential and Uniform Call Distribution)

Touchtone

Optional:

Vanity Number

7.3.2 VFX Service Rates and Charges: An VFX service Customer will be charged applicable Non-Recurring Charges and monthly Recurring Charges. Customers signing a new term plan can subscribe to digital trunk FX service or Local ISDN-PRI FX Service. The monthly recurring T-1 charge for Local ISDN-PRI FX service is in lieu of the monthly recurring Local ISDN-PRI T-1 charge as specified in section 3.1.7.3. All other applicable charges associated with PRI will apply. The DID functionality and blocks of DID numbers will be available at no additional charge for up to a 100 DID numbers. Charges for volume of DID numbers greater than 100 will apply as specified in Section 3.1.3.2.3.

7.3.2.1 Non-Recurring Charges

Rates previously under this section can now be found in this tariff on Page 103.

7.3.2.2 Monthly Recurring Charges

Local ISDN PRI Charge

\$480.00

(Per T-1)

Digital Trunk Charge (Per T-1)

\$552.00

Local ISDN-PRI Charge (Per T-1)

\$552.00

Optional Features:

The charges specified in section 3.6 will apply for Vanity Numbers.

7.3.3 Term Plans

The VFX Service Term Plan is a term plan, in lieu of all other tariffed term plans, available to VFX Service customers. Customers who subscribe to VFX Service Term Plan are subject to the following conditions:

Definition of Terms:

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Qualifying Volume is the customer's total monthly recurring VFX Service Digital Per Trunk charge, monthly recurring VFX charge, monthly recurring charges for VFX Service Optional Features and monthly recurring charges for Local ISDN-PRI Optional Features, after the application of promotional and other discounts. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the VFX Service Term Plan volume commitment: Non-recurring charges for VFX Service; non-recurring charges for VFX Service Optional Features; non-recurring charges for Local ISDN-PRI, and taxes.

Eligible Volume is the customer's total monthly recurring VFX Service Digital Per Trunk charge and VFX charge, after the application of promotional and other discounts. Charges for following are not included as Eligible Volume and will not receive VFX Service Term Plan volume discounts: Non-recurring charges for VFX Service; non-recurring and monthly recurring charges for VFX Service Optional Features; non-recurring and monthly recurring charges for Local ISDN-PRI Optional Features, and taxes.

Term Commitment and Renewal Options: A customer must commit to a service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the VFX Service Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume Commitment: A customer may elect a VFX Service Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2 million; \$1.8 million, \$2.4 million. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent Annualized volume commitment. If a customer so elects, the term of service expiration date will not change, The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

Early Termination Charges:

Cancellation of Discontinuance without Liability: If; (I) the customer's use of FX Service under a FX Service Term Plan equals or exceeds the customer's equivalent annualized minimum volume commitment or monthly volume commitment and (II) at the time of termination the customer is enrolled in a new FX Service Term Plan with a volume commitment which equals or exceeds the customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (I) the customer may terminate service at any time during the last three months of the term of service if the customer's FX Service Term Plan's term commitment is one year: or, (II) the customer may terminate service at any time during the last six months of the term of service if the customer's new FX Service Term Plan's term commitment if equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the FX Service Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

7.3.3 Term Plans

Discounts: Customer will receive the following discounts applied to Eligible Volume charges and usage.

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Term Commitment/Discount

Volume Commitment	1 year	2 years	3 years	4 years	5 years
\$100 /month	0.0%	3.0%	6.0%	9.0%	12.0%
250 /month	0.0	3.0	6.0	9.0	12.0
500 /month	0.0	3.0	6.0	9.0	12.0
1,000 /month	5.0	8.0	11.0	14.0	17.0
2,000 /month	5.0	8.0	11.0	14.0	17.0
3,000 /month	5.0	8.0	11.0	14.0	17.0
4,000 /month	5.0	8.0	11.0	14.0	17.0
5,000 /month	7.0	10.0	13.0	16.0	19.0
7,000 /month	7.0	10.0	13.0	16.0	19.0
120,000 /annual	9.0	12.0	15.0	18.0	21.0
180,000 /annual	9.0	12.0	15.0	18.0	21.0
300,000 /annual	11.0	14.0	17.0	20.0	23.0
600,000 /annual	13.0	16.0	19.0	22.0	25.0
900,000 /annual	16.0	19.0	22.0	25.0	25.0
1.2M /annual	19.0	22.0	25.0	25.0	25.0
1.8M /annual	22.0	25.0	25.0	25.0	25.0
2.4M /annual	25.0	25.0	25.0	25.0	25.0

7.4 LD and Local Online Calling Plan

Eligibility: To be eligible for this plan, the customer:

must subscribe to this plan via a Company-designated Internet site;

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the LD and Local Online Calling Plan as described in the companion business service offered in MCI Communications Services, Inc. Tariff F.C.C. No. 6 ("Companion Interstate Service") and must subscribe to LD and Local Online Calling Plan offered in the ("Companion Intrastate Service").

may not receive service under a Special Customer Arrangement;

Definitions:

For the purposes of this service, the following definitions apply:

"Eligible Local Service" is defined as Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local Trunk-ISDN/PRI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the tariff containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the tariff containing the Companion Interstate Service.

Non-Recurring Charges: The following non-recurring charges will apply of Local Line Connection charge, Local Trunk Line Connection charge and Local ISDN-PRI T-1 Installation Charge:

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Local Trunk-Basic, Local Trunk-DID or Local Trunk-2 Way Direct \$ 50.00

(Per Trunk)

Local ISDN-PRI (Per T-1) \$1,000.00

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offerings A and B are available on a per-Local Line basis and Offerings C and D are on a per-Local Trunk basis. The following Monthly recurring charges apply:

		Offering A		Monthly Recurring Charge (per line or per trunk) \$39.00
В			\$59.00	
		С	Ψ00.00	\$49.00
	D			\$69.00

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited exchange service usage for Eligible Local Service.

Eligible Local Service will be billed in 60-second increments.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other services offerings under this tariff:

For existing customers who disconnect Companion only plan service under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff and F.C.C No. 6 to which the customer was subscribed at the time of subscription to plan service.

For existing customers who disconnect from plan service under this tariff and Companion Intrastate Service, the Companion Interstate Service will terminate. Customers will then be automatically re-subscribed to the service offering under F.C.C. No. 6 to which the customer was subscribed at the time of subscription to plan service.

For new customers who disconnect only plan service under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then be automatically subscribed to MCI WorldCom On-Net Services under F.C.C No. 6 and intrastate MCI WorldCom On-Net Services.

For new customers who disconnect plan service under this tariff and Companion Intrastate Service, the Companion Interstate Service under F.C.C. No. 6 and plan service under this tariff will terminate. Customers will then be automatically subscribed to MCI WorldCom On-Net Services under F.C.C No. 6 for interstate long distance.

Other Conditions:

The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Charges under this plan will not be calculated in satisfaction of any volume requirement.

Customers subscribing to this service may not receive the benefits of any discounts or promotions including any term plan discounts except for the Install Waiver Promotion.

Agent Program

Eligibility: To be eligible for this program, the Customer:

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must subscribe to this program through a Company-designated agent;

may not receive any discounts or the benefits of any promotional offering except for the Local Satisfaction Guarantee Promotion, Local Nationwide One Promotion and the Local Install Waiver Promotion:

may not receive service under any other term plan;

- 7.5.1 Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.
- 7.5.2 Credits: During each monthly period of the term of service, the Customer will receive a credit equal to 10 percent of the standard tariffed monthly recurring charges (excluding features) and usage rates for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI service.
- 7.5.3. Optional Feature Package: The Customer will be charged \$10.00 monthly recurring charge for the following feature package:

Includes Standard Features plus
Call Waiting/Cancel Call Waiting
Call Transfer or 3 Way Calling (mutually exclusive)
Call Forward Busy
Call Forward No Answer
Caller Id-Name and Number
Calling Party Number Delivery
Speed Dialing - 8

- 7.5.4 Classifications, Practices and Regulations:
- 1. Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.
- 7.6 Local and Long Distance Service Plus Plan

Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance Service Plus Plan as described in the Company's "Service Publication and Price Guide" (The Guide") located on the Company's website at www.verizonbusiness.com; ("Companion Interstate Service") and must subscribe to the Local and Long Distance Service Plus Plan.

must subscribe to service under special Customer Arrangement SCA Types 1, 2, 3, 4, 5, 6, 7, 8 or 9 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program.

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is

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available on a per-T-1 basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-T-1 basis. The following Monthly recurring charges apply:

Offering Monthly Recurring Charge (per line, trunk or T-1)

A \$55.00 B \$65.00 C \$1,560.00

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features.

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-RI are available as described in Sections 8.1.4 and 8.1. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

Local Line Optional Features

Feature Package 1 Feature Package 2

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding

Vanity Number

Monthly Recurring Charge

Feature Package 1 \$3.50 Feature Package 2 \$6.50 DID numbers (Per each block of 20 numbers) \$6.25

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

Customers committing to a new term of service for 2 years or greater will receive a 5 percent discount on monthly recurring plan charges and monthly recurring optional feature and feature package charges, in lieu of other discounts.

A Customer who subscribes to Offering A and subscribes to this plan via a Company-designated Internet site and commit to a new term of service for 2 years or greater will receive a 10 percent discount on monthly recurring plan charges and monthly recurring optional feature and feature package charges, in lieu of other discounts.

The Company will provide a 10 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service for 2 years or greater.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other services offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, the Companion Interstate Service under The Guide will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

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For existing customers who disconnect Companion Local Service only under this tariff, Companion Intrastate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer was subscribed at the time of subscription to plan service.

For new customers who disconnect Companion Local Service under this tariff, the Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically subscribed to WorldCom On-Net Services Option 1 The Guide and MCI WorlCom On-Net Service -Voice.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

7.14 Verizon Business Services Versatile T1 1/

[1/ Beginning October 5, 2005, this service is no longer available to new customers.]

Verizon Business Services Versatile T1 ("Versatile T1") is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet Dedicated Access, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

Eligibility

Customer must subscribe to service under, MCI Guide Type 17, with a minimum 1-year term, as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com.

Customer must also subscribe to the Verizon Business Services Versatile T1 offering as described in MCI Telecommunications Corporation, T.P.S.C. Tariff No. 1 ("Companion Intrastate Service").

Customer is not eligible to receive the benefits of any other program or promotion related to local, long distance, conferencing or internet dedicated access services.

Benefits

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits and a maximum 12 circuits will receive the monthly recurring charges detailed below.

Package B: Customers who subscribe to Versatile T1 service with a minimum 13 circuits and a maximum 18 circuits will receive the monthly recurring charges detailed below.

Package C: Customers who subscribe to Versatile T1 service with a minimum 19 circuits or a maximum 24 circuits will receive the monthly recurring charges detailed below.

Monthly Recurring Charges

A monthly recurring charge applies to the Plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The following Monthly Recurring Charges apply:

Service Monthly Recurring Charge

Package A: \$640.00 Package B: \$736.00 Package C: \$920.00

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In addition to the monthly recurring charge, customers will receive the benefits of the Companion Intrastate Service as described in MCI Communications Services, Inc. T.P.S.C. Tariff No. 1.

Non Recurring Charges

Applicable non-recurring charges apply to services under the Verizon Business Services Versatile T1. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

Features

DID blocks (block of 20) Nationwide rate of \$6.25 per month

The following local calling features are included at no additional charge:

Caller ID - Name & Number
Complete Blocking for Caller ID
Select Blocking for Caller ID
Call Forwarding Variable
Speed Dial 8 or 30
Call Waiting
Three-way Calling
Call Transfer
900/976 Blocking
Toll Blocking (per line)
Call Forwarding-busy
Call Forwarding- Don't answer
Voicemail

7.20 Local T1 Rewards Plan

Offer

Eligible customers, as defined below, who enroll in this Service and subscribe to facilities based MCI Local T1 and/or PRI Service will receive a waiver of monthly recurring charges for Service, applied to Customer's first, second (if eligible), and third (if eligible) invoice(s) following activation of Service. In addition, customer will receive a waiver of DID block monthly recurring charges for the duration of the Customer's MCI Services Agreement ("Agreement").

Benefit:

Term	Benefit
1 year	Waiver of one month Service and monthly recurring charges for DID blocks for duration of Agreement.
2 year	Waiver of two months Service and monthly recurring charges for DID blocks for duration of Agreement
3+ year	Waiver of three months Service and monthly recurring charges for DID blocks for duration of Agreement.

Eligibility

New customers and existing customers who enroll in an Agreement and, for the first time, subscribe to Verizon Business Services I Local, Verizon Business Services I Local Line Solution, Verizon Business Services I Local and Long Distance, Verizon Business Services II Local or Verizon Business Services II Local or Verizon Business Services II Local and Long Distance in combination with MCI Full Local T1/ PRI service.

Existing MCI Local customers enrolled in an Agreement having a three-year or greater terms with a minimum of 12 months remaining who order additional Service are eligible to receive a waiver of three months Service.

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Existing MCI Local customers enrolled in an Agreement having a two-year term commitment with a minimum of 12 months remaining who order additional Service are eligible to receive a waiver of two months Service.

Customer may not receive the benefits of MCI Loyalty Plus I, MCI Loyalty Plus II and MCI Loyalty Plus III promotions on this Service.

Customers who subscribe to UNE-P, Local Lines, Trunk and Metered Rate service are not eligible.

Customers who terminate any service which receives the benefits of this plan prior to the expiration of the term of service will be billed and required to repay all credits received by the Customer under this plan.

7.21 Local T1/PRI Lit Building Plan 1/[1/ Beginning February 8, 2007, this service is no longer available to new customers.]

Offer: Customer will receive a monthly recurring charge (Plan Charge) of \$595.00 for Local T1/PRI service.

Eligibility: Customer must:

Be a new or existing customer adding new circuits into Lit Buildings;

Be located and provision in a building connected via Company owned fiber to the Company's network (Lit Building);

Receive service under Verizon Business Service II Local which receives the benefits of this plan under a term of service which equals or exceeds one year;

Represent the Company's satisfaction, as determined with the company's sole discretion, that it would not permit conversion of facilities without further inducement: and

Agree to allow the Company and its subcontractors and their respective employees and agents access to Customer or Authorized User premises at which service is being or will be provided (including access to associated equipment).

Other Conditions:

Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, Verizon Loyalty Plus III, Local T1 Rewards and VBS II Local Availability Enhancement Plans or any discounts on the monthly recurring charges that receive the benefits of this plan.

7.22 Verizon Loyalty Plus I Plan 1/
[1/ Beginning July 1, 2007, this service is no longer available to new customers.]

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company-provided service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

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Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit		Company Installation Charge Waiver (Yes/No)
Voice				
	Local Trunk	Trunk	\$50	Υ
	Local and Long Distance Service-Trunk Solution II	Trunk	\$50	Υ
	Local T1	T1 Circuit	\$500	Υ
	Local PRI	PRI Circuit	\$500	Υ

7.23 Verizon Loyalty Plus II Plan 1/

[1/ Beginning February 8, 2007, this service is no longer available to new customers.]

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company provided service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit	Company Installation Charge Waiver (Yes/No)
Voice				

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Local Trunk	Trunk	\$50	Υ
Local and Long Distance Service-Trunk	Solution II Trunk	\$50	Υ
Local T1	T1 Circuit	\$500	Υ
Local PRI	PRI Circuit	\$500	Υ

7.24 Verizon Loyalty Plus III Plan 1/

[1/ Beginning September 1, 2006, this service will no longer available to new subscribers.]

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan. Customer may enroll any eligible service unit, but any individual unit may be enrolled only once.

Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local Trunk	Trunk	\$50	Υ
	Local and Long Distance Service-Trunk Solution II	Trunk	\$50	Υ
	Local T1	T1 Circuit	\$500	Υ
	Local PRI	PRI Circuit	\$500	Y

7.27 Local Voice – Line Rewards Plus Plan

Offer: Eligible customers, as defined below (individually, a "Customer"), who enroll in this plan and order Local-CLEC Local Line Service ("Plan Service") will receive the following promotional benefits as shown below for each Plan Circuit, as applicable, based upon the Term of the Customer's Verizon Business service agreement("Agreement").

	Benefit (applied as applicable, to Customer's first, second and
Agreement Term	third invoice(s) following activation of Plan Service)
	"MRC" refers to the monthly recurring charge.

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One (1) year	Credit of one (1) month's MRC for the Plan Service and one (1) free month of Voice Mail Service.
Two (2) years	Credit of two (2) months MRC for the Plan Service and two (2) free months of Voice Mail Service.
Three Plus (3+) years	Credit of three (3) months MRC for the Plan Service and three (3) free months of Voice Mail Service.

Existing Verizon Local-CLEC customers subscribed to an Agreement – With a three-year or greater Term with a minimum of 12 months remaining in the Term who order additional Plan Service are eligible to receive a credit of three (3) months MRC for the Plan Service.

With a two-year Term with a minimum of 12 months remaining in the Term who order additional Plan Service are eligible to receive a credit of two (2) months MRC for the Plan Service.

Eligibility:

Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, and Verizon Loyalty Plus III Plans on Plan Service.

Customers who subscribe to Verizon Business Service Local T1/PRIs, Local Trunk and Metered Rate Service are not eligible.

7.28 Local Voice – T1/PRI Rewards Plus Plan

Offer: Eligible new customers, as defined below (individually, a "Customer"), who enroll in this plan and order Local-CLEC T1 and/or PRI Service ("Plan Service") will receive the Benefits listed immediately below, applied – as applicable based on the Term of the Customer's Verizon Business Service agreement (the "Agreement") – to Customer's first, second, and third invoice(s) following activation of the Plan Service.

Agreement Term	Benefit "MRC" refers to the monthly recurring charge.
One (1) year	Credit of one (1) month's MRC for the Plan Service, all MRCs for DID blocks, and five (5) instances of Remote Call Forwarding for the duration of the Agreement.
Two (2) years	Credit of two (2) months' MRCs for the Plan Service, all MRCs for DID blocks, and five (5) instances of Remote Call Forwarding for the duration of the Agreement.
Three-plus (3+) years	Credit of three (3) months' MRCs for the Plan Service, all MRCs for DID blocks, and five (5) instances of Remote Call Forwarding for the duration of the Agreement.

Existing Verizon Local-CLEC customers subscribed to an Agreement – With a three-year or greater Term with a minimum of 12 months remaining in the Term who order additional Plan Service are eligible to receive a credit of three (3) months MRC for the Plan Service.

With a two-year Term with a minimum of 12 months remaining in the Term who order additional Plan Service are eligible to receive a credit of two (2) months MRC for the Plan Service.

Eligibility:

Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, Verizon Loyalty Plus III Plans on Plan Service.

Customers who subscribe to UNE-P, Local Lines, Trunk and Metered Rate service are not eligible.

- Competitive Local Carrier Business Services 1/
 [1/ Beginning December 1, 2002 this service will not be available to new customers.]
- 8.1 Local Trunk: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Competitive Local Carrier Business Service Local Trunks are provisioned as digital and will be provided in the following manner:

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8.1.1 Local Trunk-Basic: Local Trunk - Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

8.1.1.1 One-Way Outbound: Provides the Customer with a single digital connection that is restricted to carry outbound traffic only.

8.1.1.2 One-Way Inbound or Two-Way: Provides the Customer with a single digital connection which can carry one-way inbound or two-way traffic.

8.1.1.2.1 Features: The following features are available:

Hunting, Caller ID Blocking - Selective, Caller ID Blocking - Complete

8.1.1.3 Local Trunk-Basic Rates and Charges: A Local Trunk - Basic Customer will be charged applicable Non-Recurring Charges and monthly Recurring Charges.

8.1.1.3.1 Non-Recurring Charges

Trunk Connection Charge

\$450.00

(Per Trunk)

8.1.1.3.2 Monthly Recurring Charges

Digital Local Trunk - Basic Flat Rate Option (Per Trunk) \$37.83

Digital Interface Channelization

Charge

\$250.00 2/

[2/ Per T-1 (1 – 24 trunks)]

8.1.2 Local Trunk - Direct Inward Dialing (DID): Provides the Customer with a single digital connection which can carry one-way, inbound traffic.

8.1.2.1 Direct Inward Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Additional monthly charges will apply, as specified in Section 8.1.2.2.2.

8.1.2.2 Direct Inward Dialing Rates and Charges: A Customer who orders a Local Trunk - DID trunk will be charged applicable Non-Recurring Charges and monthly Recurring Charges.

8.1.2.2.1 Non-Recurring Charges

Installation:

Initial Block of \$55.00

20 DID Numbers

Each Additional Block of \$00.00

20 DID Numbers

Trunk Connection Charge \$450.00

(Per DID Trunk)

8.1.2.2.2 Monthly Recurring Charges

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Flat Rate Option (Per Trunk) \$59.83

DID number charge

(Per ea. block of 20 numbers) (Per block of 1000 numbers after

an initial purchase of 2000 numbers in a Metropolitan Statistical Area (MSA) if from a

single Company switch

Digital Interface Channelization Charge \$250.00 2/

[2/ Per T-1 (1 - 24

\$3.40

\$2,000.00

trunks)]

- 8.1.3 Local Trunk 2 Way Direct: Provides the customer with a two-way direct dial digital connection that can carry both inbound and outbound traffic and the ability to route a block of numbers to a trunk group, receive outpulsed digits on incoming calls through that trunk group and make outgoing calls using the same trunks.
- 8.1.3.1 2 Way Direct Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Non-Recurring Charges and monthly recurring charges will apply.
- 8.1.3.2 2 Way Direct Rates and Charges: A customer who orders a Local Trunk-2 Way Direct will be charged applicable Non-Recurring Charges and monthly Recurring Charges.
- 8.1.4 Local ISDN Primary Rate Interface (Local ISDN PRI): Local ISDN-PRI is an alternative arrangement for individual local exchange services such as Local Trunk Basic and Local Trunk DID. Local ISDN-PRI is provisioned at the 1.544 Mbps rate via the Primary Rate Interface standard of the Integrated Services Digital Network (ISDN). Local ISDN-PRI provides the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.
- 8.1.4.1 Local ISDN-PRI Service Arrangement One or more Service Configurations can be combined to create a Local ISDN-PRI Service Arrangement. Customers may have multiple Local ISDN-PRI Service Arrangements per location, however for each Service Arrangement one Service Configuration 1 must be included. The controlling D channel will always reside on Service Configuration 1.

The D channel is a 64 Kbps channel that carries signaling and control for the B channels. The capabilities of the D channel are contained within the customer's Service Configuration.

The ISDN Digital Facility is ordered separately and not included as part of the Service Configuration.

- 8.1.4.1.1 Service Configuration 1 The first Service Configuration for any Local ISDN-PRI Service Arrangement must be a Service Configuration 1. Service Configuration 1 provides twenty-three (23) 64 Kbps B channels and one (1) primary 64 Kbps D signaling channel. The primary D channel is an-out-of band signaling channel used to control and route all of the B channel traffic within the Local ISDN-PRI Service Arrangement.
- 8.1.4.1.2 Service Configuration 2 This configuration is only available in conjunction with Service Configuration 1. It provides an additional twenty-four (24) 64 Kbps B channels which are controlled by the D channel on Service Configuration 1. Multiple Service Configuration 2s may be associated with a Service Configuration 1 subject to switching equipment limitations.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separately DID telephone numbers, as found in Section 8.1.2 proceeding.

8.1.4.1.3 Service Configuration 3 - This configuration is also only available to subscribers who have a Service Configuration 1. It provides a backup 64 Kbps D channel and twenty-three (23) additional 64 Kbps B channels. The backup D channel will control and route all of the B channel traffic of a single PRI Service Arrangement in the event the D channel on the

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primary configuration (Service Configuration 1) fails. A maximum of one Service Configuration 3 may be included with each Local ISDN-PRI Service Arrangement. Service Configuration 3 is available subject to switching equipment capabilities.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separate DID telephone numbers, as found in Section 8.1.2 proceeding.

8.1.4.2 Optional Features: In addition to providing Local Exchange Services specified above, Local ISDN-PRI can be configured to support the following optional advanced ISDN features:

Call-by-Call Service Selection: Allows B channels to be shared between multiple services carried over a single PRI Local Serving Arrangement.

Calling Number Delivery: Allows the customer to receive the originating caller's working telephone number provided this information is forwarded to the Company by the caller's Local Exchange and/or Long Distance Carrier.

These features can be ordered separately or combined in Feature Package 1.

8.1.4.3 Local ISDN-Primary Rate Interface (Local ISDN-PRI) Rates and Charges:

Non-Recurring and Monthly Recurring Charges apply per T-1 unless otherwise noted. The Local ISDN PRI T-1 Non-Recurring and Monthly Recurring T-1 charges include Service Configuration and B Channel Service charges. Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 8.1.2.2.1 and 8.1.2.2.2 respectively.

8.1.4.3.1 Non-Recurring Charges

Service Reconfiguration

\$130.00

Charge 2/

[2/ Applies for each Service Configuration affected. i.e., if the Service Reconfiguration will affect one Service Configuration 1 and three Service Configuration 2s, four (4) Service Reconfiguration Charges would apply.]

Local ISDN-PRI T-1 Installation

\$550.00

(Per T-1)

Optional Features:

Non-Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

Per Location

Call-by-Call Option \$0.00

Calling Number Delivery \$0.00

Feature Package 1
(Includes Call-by-Call
& Calling Number Delivery.)

8.1.4.3.2 Monthly Recurring Charges

Per T-1

\$0.00

Local ISDN-PRI Flat Rate Option \$1,700.00

Optional Features:

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Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	Per Location
Call-by-Call Option	\$0.00
Calling Number Delivery	\$0.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery.)	\$0.00

8.1.4.3.3 Usage Charges: The rates and charges specified in Section 8.1.4.3.2 for Flat Rate Option will apply to circuit switched voice and data calls.

8.2 Miscellaneous Services

8.2.3 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls. Surcharges as specified in Section 3.2 will apply.

8.2.4 Directory Listings

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area, of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

- A) The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clarity of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.
- B) The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- C) Each listing must be designated government or business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- D) In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.
- E) Directory listings are provided in connection with each Customer service as specified herein.
- 1) Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.
- 2) Additional Listings: In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 8.2.4.E7 and 8.2.4.E8.

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3) Non-published Listings: Listings that are not printed in directories not available from Directory Assistance.

A Non-published Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records. Rates for Non-published Listings are specified in Section 8.2.4.E7 and 8.2.4.E8.

4) Non-listed Numbers: A Non-listed number will be furnished, at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Rates for Non-listed Listings are specified in Section 8.2.4.E7 and 8.2.4.E8.

F) Non-Recurring Charges: Non-Recurring Charges associated with Directory Listings are

as follows:

Non-Recurring*

Primary Listing N/C
Additional Listing \$26.00

Non-Listed Number \$00.00

Non-Published Number \$00.00

G) Recurring Charges: Monthly Recurring Charges associated with Directory Listings are as

follows:

Monthly*

Primary Listing	N/C
Additional Listing	\$1.62
Non-Listed Number	\$1.95
Non-Published Number	\$3.75

^{* (}Per listing or per number)

8.2.5 Service Implementation and Restoration of Service

Non-Recurring Charges: Non-recurring charges associated with Service Implementation and Restoration of Service are as follows. Additional non-recurring charges may apply as specified in each of the tariff sections.

	Non-recurring Charge
Account Setup (Per account)	\$0.00
	Non-recurring Charge
Account Changes (Moves, Changes, Additions) (Per change)	\$85.00
Account Changes (Per Billing Record Change)	\$00.00
Line Restoral Charge (Per trunk)	\$85.00

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(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge (Per trunk)

(Applies for trunk restoral after Customer-initiated suspension.)

8.3 Promotions Offerings: Competitive Local Carrier Business Services Customers are eligible to receive the Digital Dividend and Install Waiver Promotions specified in Section 4 except that Customers enrolled in the Digital Dividend Promotion are only eligible to enroll for a 1 year, 2 year or 3 year term.

3.4 SERVICE CONNECTION CHARGE APPLICATIONS

- 3.4.1 Non-recurring charges associated with specific services are identified under each tariff section where the rate is applied.
- 3.4.2. Additional non-recurring charges may apply, as specified in each of the tariff section. The following list identifies major service categories for Service Connection Charges and the associated rates. 1/

[1/ Only one Service Connection Charge applies, per order issued.]

Business 2/

Service Connection

[2/ Beginning October 26, 2000, this service will no longer be available to new

\$85.00

subscribers.]

Access Line (per line)

First Line \$57.00 Additional Line \$29.50

Access Line - Lifeline

Link Up America Tennessee

Access Line - CES1 or \$50.00

CES1I 5/

[5/ See CES, Section 10]

First Line \$57.00 Additional Line \$29.50

Change to or from

Residential features; or \$22.50

Gateway SI Standard Features/Packages/ Optional Features Change to/from CES1 to/from CES1I

First Line 45.50 Additional Line \$13.50 Add or Change CES1 pr \$22.50

CE8 II 9ystem' Features 6/

[6/ Refer to Section 10, CES for features and additional charges]

(ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

3.4.2 Additional Non-recurring charges may apply, as specified in each of the tariff sections. The following list identifies major service categories for Service Connection Charges and the associated rates. (Continued) 1/
[1/ Only one Service Connection Charge applies, per order issued.]

Business 2/ Service Connection

[2/ Beginning October 26, 2000, this service will no longer be available to new

subscribers.]

Access or Change CES1 or II line features/packages

First Line \$45.50 Additional Line \$13.50

Line Restoral

(per line/per trunk) \$22.50 3/

3/ Applies for Line/Trunk Restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service

PIC -2 Change (per line)	\$ 5.00
Suspension of Service Restoral Charge (per line/per trunk)	\$22.50
Change Class of Service Residence to Business Business to Residence	\$22.50
Directory Services (changes and/or additions)	\$22.50
Number Change (per access line)	\$22.50
Supersedure	\$22.50
Rearrangement of trunk circuits	\$22.50
Establish, Change from one type of hunting to another, or rearrange hunting sequence, per access line	\$22.50

A. Measured Rates for Local calls (1)

Usage sensitive (time increment) charges apply for each call. Timing is in 6

increments, with a minimum charge of thirty seconds per call.

B. Message Rates for Local calls (1)

[(1) Rates apply in addition to the Residence and Gateway S1 access line

second

rates.]

Per call charges apply for each call.

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Local Calling Usage (2) (3)

(2) Submitted 11/4/96

(3) Billed in 6 sec. Increments with one minute minimum billing.

Peak (4)

(4) Peak = Mon. - Fri., 8 a.m. to 5 p.m. 0-16 miles \$.018 (5)

(5) Usage is capped at \$25 per line/trunk, per month for 0-16 miles.

17-30 miles \$.045 31-40 miles \$.090

Off Peak (6) 50% discount

[(6) Off Peak = Mon. - Fri., 5 p.m. to 8 a.m.: all day Saturday, Sunday and Holidays. Holidays include New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.]

Message Unit .09 per call (75 call allowance)

Optional Discount 25% discount available for \$1.00 per month

The rates in section 4.3.2 B are not available to new customers as of June 30, 1998. See Section 20.8 for Intelenet Local Calling Service rates for new customers.

SUBSECTION B – This material was moved from Company Tariff No. 3 page 5.2.

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

GATEWAY S1 SERVICES

5.1 DESCRIPTION

- 5.1.1 Gateway S1 Service provides a Customer with a connection to the Company's switched network which enables the Customer to:
 - a) originate and receive calls from other stations on the public switched telephone

network;

- b) access the Company's Local Calling Services, Interexchange Calling Services, and Special Services as set forth in the Custom Exchange Service and Special Arrangements sections of this tariff.
- c) access certain interstate and international calling services;
- d) access (at no additional charge) the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 9-1-1 service for emergency calling; and;
- e) access the service of other providers which utilize the Company's Gateway SA Service, as set forth under the tariff.
- 5.1.2 Definitions for Gateway S1 Service features are defined under Definitions, Section 1, of this tariff.

5.2 GENERAL REGULATIONS

5.2.1 Gateway S1 Service cannot be used to originate calls to caller-paid information services (e.g., NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

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5.2.2 Each Gateway S1 Service corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

5.2.3 Promotional Offerings: The Company, from time to time, may make promotional offerings

of its

services which may include waiving or reducing the applicable charges for the promoted

service.

The promotional offering may be limited as to the duration, the date and times of the

offerings and

the locations where the offerings are made. The Regulatory Authority will be notified of

such

promotional offerings.

5.3 GATEWAYS1 BASIC BUSINESS LINE

5.3.1 Description The Gateway S1 Basic Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Gateway S1 Basic Business Lines are provided for the connection of customer provided wiring, station sets or facsimile machines, or Key Systems.

5.3.2 Standard Features

Each Gateway S1 Basic Business Line is provided with the following standard features: Touch-Tone

Hunting

5.3.3 Optional Features

Deny Terminating

5.3.4 Business Line Value Package

Business Line Value Package consisting of the following features is available with the Basic Business Line, Optional Features, and Security Package.

Call Forwarding - Variable

Call Forwarding - Busy

Call Forwarding - Don't Answer

Call Waiting

Cancel Call Waiting

Three-Way Calling

Speed Calling

5.3.5 Security Package

Security Package consisting of the following features is available with the Basic Business Line, Optional Features, and Business Value Line Package.

Caller ID - Number

Remote Access to Call Forwarding

Call Trace

5.4 GATEWAY S1 ANALOG PBX TRUNK

5.4.1 Description

The Gateway S1 Analog PBX Trunk provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time.

5.4.2 Standard Features

Each Analog PBX Trunk will be provided with the following standard features

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In, Out, Two-Way Touch-Tone Hunting

5.4.3 Security Package

The following features are provided with the, optional, Security Package: Call Forwarding - Variable Remote Access to Call Forwarding Call Trace

5.5 GATEWAY S1 ANALOG DID TRUNK

5.5.1 Description

The Gateway S1 Analog DID Trunk provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to receive one call at a time.

5.5.2 Standard Features

Each Analog DID Trunk will be provided with the following standard features DID/Two Way DTMF, MF or Dial Pulse signaling (as specified by the customer) Trunk Group Hunting

5.5.3 Optional Features

5.5.4 DID Telephone Numbers (1)

[(1) There must be a minimum of 10 trunks equipped for DID for every block of 100 or fewer numbers.]

Individual Group of 20 Group of 100

5.6 GATEWAY S1 DIGITAL PBX TRUNK

5.6.1 Description

The Gateway S1 Digital PBX Trunk provides a Customer with connection to the Company's switch via a DS digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 voice-grade telephonic communications channels. Customer may employ Digital PBX Trunks in order to connect PBX or trunk-capable key systems to the Company's switch.

5.6.2 Standard Features

5.6.2.1 Each Gateway S1 Digital PBX Trunk is provided with the following standard features: a)

Terminal Interface: DSX-I panel

5.6.2.2 Each of the channels has the following features: a) Pulse Type: Dual Tone Multi-Frequency (DTMF), or Dial Pulse (DP), or Multi-Frequency (MF) b) Directionality: DID/DOD or two way, as specified by the Customer. (2) Hunting

5.6.3 Optional Features:

[Reserved for Future Use]

- 5.6.4 ISDN PRI Efficiency Package
- 5.6.4.1 The ISDN PRI Efficiency Package adds the following, to the Digital PBS Trunk:

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ISDN Primary Rate Interface signaling

- b) Call-by-Call Service Selection
- c) Out-of band ANI and DNIS via the D channel
- d) One D channel per DS- I facility or using NFAS, one D channel can control more than one DS 1, and using D-channel backup, a secondary D-channel on another DS- I can be designated to operate in case of failure of the primary DS-I D channel.
 - e) DID Telephone Numbers: Individual Group of 20 Group of 100

5.7 RATES

5.7.1 These non-recurring and monthly rates are not available to new customers as of June 30, 1998. Rates for new customers are contained in Section 20.8. Rates for existing customers apply as follows: (1)
[(1) Service Connection Charges also apply, as specified under Section 3.]

A Vana - E Vana	Non- Recurring (New)		Non- Recurring (Changes)		Month to Month	1 Year	2 Year	3 Year
4 Year 5 Year (2) (3) (4) Gateway S1 Business Line	(3,(4(5)							
Flat Rate Measured Rate (6	\$27.50) \$27.50		\$35.00 \$24.75	\$32.90 \$23.30	-	\$31.50 \$22.30	\$30.80 \$21.80	\$30.10 \$21.30
Optional Features Deny Terminating	N/C		N/C	N/C	N/C	N/C		N/C
Business Line Value Package N/C \$4.30	\$25.00		\$5.00	\$4.70	\$4.60	\$4.50		\$4.40
Security Package \$5.30	N/C	\$25.00	\$6.0	00 \$5.65	\$5.55		\$5.40	
Gateway S1 Analog PBX Trunk								
Flat Rate \$52.90	\$27.50		\$25.00	\$61.50	\$57.85	\$56.60	\$55.35	\$54.15
Measured Rate (6 \$21.30	\$27.50		\$25.00	\$24.75	\$23.30	\$22.80	\$22.30	\$21.80
Security Package \$5.40	N/C \$5.30	\$5.20	\$25.00	\$6.00		\$5.65	\$5.55	

⁽²⁾ Applies for the initial installation (new).

⁽³⁾ Charge applies per line, per trunk, per feature, per package.

⁽⁴⁾ When multiple features or packages are established/changed at the same time, on the same line/trunk, only one nonrecurring charge applies.

⁽⁵⁾Applies for changes made, once the service has been established.

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(6) Usage Rates also apply as specified in Section 4, Local Exchange Services.

			Non- Recurring (New)	9		Non- Recurring (Changes)		Month to Month	1 Year	2 Year	3 Year
(2) (3) (4		5 Year SI Analog	(3,(4(5)								
	Flat Rate \$75.20 Measure	\$73.50	\$72.00	\$72.00	\$85.45	\$48.15	\$80.35	\$45.30	\$78.65	\$44.30	\$76.95
	\$43.35		\$41.45'	Ψ12.00		ψ 1 0.13		ψ43.30		ψ44.50	
Optional	Features	(6)									
DID Tele	phone Nu Individua		\$5.00		\$25.00		\$1.00		\$.95		\$.95
	\$.90 Group of		40.00	\$.90 \$100.00		\$35.00		\$2.50		\$2.35	
	\$2.30 Group of \$9.20	\$2.25 100 \$9.00	\$2.20 \$8.80	\$2.15 \$250.00 \$8.60		\$35.00		\$10.00		\$9.40	
	S1 Digita	I PBX									
Trunk	DSX- I Li \$175.50	nk -Flat \$171.60	\$167.70	\$500.00		\$195.00		\$183.30		\$179.40	
Optional	Features										
	(MF, TT, \$45.00	-	\$43.00	\$27.50		\$50.00		\$47.00		\$46.00	
	DP signa \$16.20		\$15.50	\$27.50		\$18.00		\$16.95		\$16.60	

⁽¹⁾ Service Connection Charges also apply, as specified under Section 3.

⁽⁶⁾Usage Rates also apply as specified in Section 4, Local Exchange Services.

	Non- Recurring (New)	Non- Recurring (Changes)	Month to Month	1 Year	2 Year	3 Year
4 Year 5 Year (2) (3) (4)	(3,(4(5)					
ISDN PRI Efficiency Pkg \$156.40 \$153.00 DID Telephone	\$500.00 \$149.60 \$146.20	\$35.00		\$170.00		\$159.80
Numbers						

⁽²⁾ Applies for the initial installation (new).

⁽³⁾ Charge applies per line, per trunk, per feature, per package.

⁽⁴⁾When multiple features or packages are established/changed at the same time, on the same line/trunk, only one nonrecurring charge applies.

⁽⁵⁾Applies for changes made, once the service has been established.

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Individual	\$5.00			\$25.00		\$1.00	\$.95		\$.95
\$.90	\$.90		\$.90						
Group of 20		\$100.00		\$3	35.00		\$2.50	\$2.35	\$2.30
\$2.25	\$2.20		\$2.15						
Group of 100	•	\$250.00	•	\$3	35.00		\$10.00	\$9.40	\$9.20
\$9.00	\$8.80	·	\$8.60					·	

⁽¹⁾ Service Connection Charges also apply, as specified under Section 3.

DIRECTORY LISTINGS

7.1 General Regulations

- 7.1.1 The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the customer's exchange areas of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.
- 7.1.2 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment~ the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.
- 7.1.3 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 7.1.4 Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the customer, will withdrew any listing which is found to be in violation of it's rules with respect thereto.
- 7.1.5 In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

7.2 Descriptions

Directory listings are provided in connection with each Customer service as specified herein.

- 7.2.1 Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional Charge.
- 7.2.2 Additional Listings: In connection with business service, additional listings are available only in, the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified under 7.3, following.

⁽²⁾ Applies for the initial installation (new).

⁽³⁾ Charge applies per line, per trunk, per feature, per package.

⁽⁴⁾ When multiple features or packages are established/changed at the same time, on the same line/trunk, only one nonrecurring charge applies.

⁽⁵⁾Applies for changes made, once the service has been established.

⁽⁶⁾Usage Rates also apply as specified in Section 4, Local Exchange Services.

(ENTERPRISE NON-CURRENT SERVICES)

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7.2.3 Nonpublished Listings: Listings that are not printed in directories nor available from

Directory

Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2, Rules and Regulations, 2.1.4.15, 2.1.4.16, 2.1.4.17. Charges for Nonpublished Listings are specified under 7.3, following.

- 7.2.4 Nonlisted Numbers: A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Charges for Nonlisted Listings are specified under 7.3, following.
- 7.2.5 Foreign Listings: Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing.
- 7.2.6 Alternate Listings: An alternate listing will be furnished at the customer's request, directing callers to alternate telephone numbers (i.e. If No Answer; Sundays and Holidays, etc.)

7.3 Rates

7.3.1 The following Monthly Recurring Charges apply for directory listings specified in 7.2, preceding: (1) [(1) Service Connection Charges under Section 3, apply for additions/changes to directory listings.]

Monthly Recurring

Charge(2)

Primary Listing N/C
Additional Listing \$1.80 (3)
Non-Published Number \$2.50
Non-Listed \$1.30
Alternate Listing \$1.80

8. GATEWAY SA SERVICE*

[*Beginning October 26, 2000, this service will no longer be available to new subscribers.]

8.1 Description

Gateway SA service is offered to other telecommunications carriers desiring direct trunk-side access to the Company's network in order to originate or terminate calls only to the analog voice grade channels corresponding to company provided access lines. Gateway SA service will support Inter-Machine and Feature Group D protocols.

8.2 General Regulations

- 8.2.1 Carrier Access Orders for Gateway SA Service will be placed on Standard Bellcore Access Service Requests (ASR).
- 8.2.2 Gateway SA service is provided via a dedicated trunk-side port on the Company's switched network at the digital DS-I and DS-3 levels.
- 8.2.3 Gateway SA Ports are only available at the Primary Distribution Nodes provided by the Company. The customer is responsible for providing digital DS-I and DS-3 transmission links between its premises and the Company's Primary Distribution Node, and a DSX-I Panel Terminal interface at the Company's Node. The DS-I and DS-3 transmission links

⁽²⁾ Charges apply per listing or per number

⁽³⁾ Additional listings for residences will be billed at \$1.20 per month, per additional listing.

(ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

may be obtained from any other telephone company which terminates transmission facilities at the Company's Primary Distribution Node, or may be provided over the Customer's own transmission facilities.

8.3 Rates

8.3.1 Rate Elements

This tariff includes services for which the following rate elements apply:

a) Non-Recurring Charges

Non-recurring charges are applied as a one-time fee normally at the time the circuit is initiated.

Monthly Recurring Channel Termination Charge

The monthly recurring charge is billed monthly in advance and is assessed on each channel termination based on the terms and conditions of this tariff, the customer service. agreement, or a master

c) Fixed Mileage Charge

The fixed mileage charge is a recurring monthly fee which is applied to a circuit for which the LEC would charge a comparable fee in association with-an interoffice channel.

d) Variable Mileage Charge

Variable mileage charge is a recurring monthly fee which is applied to a circuit for which the LEC would charge a comparable fee in association with an interoffice channel. In general, the variable mileage charge is calculated using V&H tables.

8.3.2 DS-1

Non-Rec	urring Rate	Recurring	g Rate	
Per-Channel Termination First Circuit Additional Circuits (same termination)	\$535.00 \$535.00		\$100.00	
Fixed Mileage	\$63.75			
Per-Mile Charge	\$13.60			
Outside Service Zone Termination Sur	charge	\$35.00		

8.3.3 DS-3

Non-Recurring Recurring
Rate Rate

Per-Channel Termination

First Circuit \$1,500.00 \$2,975.00

Additional Circuits (same termination) \$1,500.00 N/C

Fixed Mileage \$759.05

Per-Mile Charge \$98.60

Outside- Service Zone Termination Surcharge \$100.00

8.3.4 Switched Access Service

Switched Access service is provided pursuant to the rates contained in the tariff of MCImetro Tariff

No. 1.

9. MESSAGE TOLL SERVICE *

[* Beginning, October 26, 2000, this service will no longer be available to new subscribers.]

TENNESSEE LOCAL EXCHANGE SERVICES CATALOG SCHEDULE NO. 1

(ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

9.1 Description

ntraLATA toll service is furnished for telephone communication between telephones in different local calling areas within the LATA in accordance with the regulations and schedules of charges specified in this tariff. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Tariff.

The LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192.

9.2 Timing of Messages

- 9.2.1 Unless otherwise indicated, all calls are timed in 6 (six) second increments.
- 9.2.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 9.2.3 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agree alternate.
- 9.2.4 Call timing ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 9.2.5 Calls originating in one time period as defined under 9.3 and terminating in another will be billed the rates in effect at the beginning of six second increments.
 - 9.3 Time Periods Defined (3)

[(3) All times: refer to local time.]

- 9.3.1 Peak: 8:00 a.m. to, but not including, 5:00 p.m. Monday through Friday
- 9.3.2 Off-Peak: 5:00 p.m. to, but not including, 8:00 a.m. Monday through Friday All day Saturday and Sunday All Holidays

9.4 USAGE CHARGES

9.4.1 IntraLATA Toll - Standard:

	Peak	Off-Peak
0 - 16 Mile	\$.085	\$.060
17 - 30 Miles	\$.125	\$.087
31 - 55 Miles	\$.160	\$.110
56 and over Miles	\$.175	\$.120

These rates are not available to new customers as of June 30, 1998. See Section 20.8 for Intelenet IntraLATA toll rates for new customers.

9.4.2 IntraLATA Optional Toll - Plan I

Non-recurring: \$5.00 Monthly Rate: \$5.00

A 35% discount off the standard rate, under 9.4. 1, will apply to the customer's total amount of intraLATA toll usage billed each month.

TENNESSEE LOCAL EXCHANGE SERVICES CATALOG SCHEDULE NO. 1

(ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

These rates are not available to new customers as of June 30, 1998. See Section 20.7 for Intelenet IntraLATA toll rates for new customers.

10. GATEWAY CUSTOM EXCHANGE SERVICE (CES) *

[* Beginning, October 26, 2000, this service will no longer be available to new subscribers.]

10.1 Description

Gateway Custom Exchange Service (CES) is a Centrex service that provides the Customer with multiple individual voice upgrade telephone communications channels, each of which can be used to place or receive one call at a time. Gateway Custom Exchange Service Station Lines are provided for connection of Centrex-compatible, Customer-provided station sets to the public switched telecommunications network.

- 10.2 General Regulations
- 10.2.1 Gateway Custom Exchange Service is provided in combination with other Company-provided services.
- 10.2.2 Gateway Custom Exchange Service is offered as Custom Exchange Service I (CES 1) and Custom Exchange Service II (CES 11).
- 10.2.3 Promotional Offerings: The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offering may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The Public Utility Commission will be notified 10 days in advance of such promotional offerings.
 - 10.2.4 Station Line Charges

Custom Exchange Service Station Lines are charged on a monthly basis.

10.2.5 Usage Charges

In central offices where facilities are available for timing of messages, local usage charges for measured service calls apply, as specified under Section 4, Local Exchange Services.

- 10.2.6 Rates and charges for CES1 and CES1I apply as outlined under D., following.
- 10.3 Custom Exchange Service I (CES)
- A. The following call processing features are included in CES1 and are provided under control of the common equipment of the central office switching system.
 - 10.3.1 Standard System Features

Full Network Access (Squared System)

There is no pre-defined limit on the number of exchange access or intercom calls active at any one time.

Direct Inward Dialing

Arrangement which allows an incoming call to reach a CES station without attendant assistance.

Individual Dialing Plan

Provides the ability to interpret dialed digits according to customer specific dialing sequences.

Intercom Dialing

Permits the customer to dial an access code to reach another CES station without having to dial 7 digits.

Touch-Tone calling service

TENNESSEE LOCAL EXCHANGE SERVICES CATALOG SCHEDULE NO. 1

(ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

Full, Semi, Un-restricted station Capability

Fully Restricted: Allows only station- to -station (intercom) calling capabilities

Semi-Restricted: Allows access to the exchange network only for local calling.

Unrestricted: Allows access to the exchange network, the toll network or any service accessible by dialing.

Access treatment screening

Stations can be individually allowed or disallowed access to system features.

Attendant capabilities

Attendants may be designated to handle incoming, internal, and other call types with various special telephone consoles.

Centralized attendant services

For multi-location customers, the attendants can be located in only one location.

Flexible night service

Provides the ability to forward each listed directory number to a unique customer-changeable night directory number.

Automatic Station Message Detail Recording -ASMDR

Provides a record (via printout) of call details (date, time, etc.) on outgoing calls.

10.3.2 Enhanced Control System Feature Package

Auto Route Selection

Directs outgoing calls to the customer's most preferred available route. If the primary route is busy, the ARS feature automatically tries alternate routes. The customer will preselect a sequence of routes which may include private or public carrier services. A warning tone is provided to indicate the selection of the least preferred route.

Account Code

Permits CES stations and attendants to dial in account code number of eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the call number.

Authorization Code

Allows different station users to have different calling privileges. Dialing capabilities can be defined and restricted to authorized personnel.

Time of Day Do Not Disturb

Activates Do Not Disturb at particular times. Allows for setting both the time and day for a particular action to occur (for example, the customer wants to have feature "do not disturb" activated at noon on Tues. through Wed.).

Time of Day Routing

Changes routing by time of day.

Dial Call Waiting

Provides the ability for originating CES stations to invoke a Call Waiting service on selected intergroup calls.

Priority Ringing

Differentiates incoming calls by signaling the customer with a distinctive ringing pattern.

10.3.3 Optional System Features

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Access Circuit - Music on Hold

Allows customers to optionally provide music, or any other type of customer-provided audio source, to calls on hold.

Access Circuit - Loudspeaker Paging

Allows dial access to subscriber-owned loudspeaker paging equipment. The paged party can be connected to the calling party by dialing an answering code from any station within the subscriber group.

Access Circuit - Pollable SMDR

Provides a record of call details (date, time, etc.) on outgoing calls placed over a customer's private or public facilities on an interactive basis.

Access Circuit - Private Facilities

Allows the customer to have dial access to various types of public and private switching arrangements (i.e. 800-Service Simulated Facility Group, Tie Trunk Access, Common Control Switching Arrangement Access, etc.), provided by a subscriber dialed access code.

Six-Way Conference Circuit

Allows a station user to initiate a conference call. A total of five conferees can be added to the conference in addition to the originator. The customer may order more than one conference circuit.

B. The following features are available with each CES1 line located at a designated customer primary location. Where facilities and operating conditions exist, features of a CES1 system may be extended to stations of the same system located at customer secondary locations.

10.3.1 Standard Features Individual Telephone Number

Each station line has its own telephone number.

Individual Access Screening

Each station is assigned its own access treatment code for call screening,

Individual Terminating Screening

Single Digit Dialing

Permits a station user to reach selected lines or other internal facilities for special customer services by dialing a single-digit code.

Hot Line Stations

Automatically calls a pre-selected station when the Hot Line station goes off hook.

Touch-Tone

All station lines are equipped for Touch-Tone dialing

Call Hold

Allows a station user to hold any call in progress, thereby freeing the line for the purpose of originating another call or answering a waiting call.

3 -Way Calling

Allows a station in the talking state to add a third party to the call. To add a third party to the call, the 3-Way Calling subscriber flashes the switchhook once to place the other party on hold, receives a dial tone, dials the telephone number of the third party, and then flashes the switchhook again to establish the three-way connection.

Call Forwarding - Variable

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(1) (Limited) When this feature is activated by a station line user or the attendant, incoming calls to the activated station line or attendant position will be automatically routed to any other selected station line, within the same CES system, or to the attendant position. The attendant may also activate this feature for a station line user.

(2) (Unlimited)

The same as Call Forwarding Variable Limited except that incoming calls may be automatically routed to a telephone number outside the CES system or to station lines within the same CES system. The attendant may not activate this feature to a telephone number outside the CES system for a station line user. Calls forwarded outside the CES system are subject to the appropriate charges for local and toll messages.

Call Forwarding - Busy

Allows incoming calls to a busy station to be routed to a preselected station line, attendant, or voice mail system within the same system or outside the system. Intercom calls can be arranged to be forwarded to a number different from DID calls.

Call Forwarding - Don't Answer

Allows incoming calls to be automatically routed to a preselected station line, attendant, or voice mail system in the same system or outside the system, when the called station is not answered after a preset number of rings. Intercom calls can be arranged to be forwarded to a number different from DID calls.

Remote Activation of Call Forwarding

Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch-Tone phone.

Hunting

Routes a call to an idle station line in a prearranged group when the called station line is busy.

Call Park

Allows a station line to park a call against its own line number. The parked call can be retrieved from any station line by dialing the feature code and the line number against which the call is parked.

Call Pickup

Allows a station line to answer incoming calls to another station tine within a defined pickup group. Call pickup is provided on individual station lines within a customer group.

Call Transfer

Allows a station line user to transfer any established call to another station line inside or outside the customer group without the assistance of the attendant.

Auto Recall (intra-group)

Permits the station user to have calls automatically redialed, within a defined group within the CES system, when the first attempt reaches a busy.

Customer Changeable Speed Calling

Allows a user to establish a speed calling list, each of which is associated with a unique 2-digit speed calling code. Initial entry and changing of a speed calling list are directly input from the user.

10.3.2 Optional Bundle

Automatic Callback - Outside

Allows a station user who encounters a busy condition to be automatically called back when the called line becomes idle.

Automatic Recall- Outside

Automatically redials the last incoming call.

Caller ID - Outside

Provides the station user with the telephone number of the calling party before answering the phone.

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Call Trace

Allows the station user to dial a code to automatically request a record of the caller's origination telephone number, the date and time of the call. The information is disclosed only to a law enforcement agency for investigation purposes.

10.3.3 Premium Bundle

Selective Call Acceptance - Outside

Allows you to create a list of telephone numbers from which you are willing to accept calls. List parameter is 3 1.

Selective Call Rejection - Outside

Allows you to create a list of telephone numbers from which you do not wish to receive call. Calls from telephone numbers on your list are sent to an announcement that informs the caller you are not receiving calls at this time. List parameter is 16.

Selective Call Forwarding -Outside

Allows you created a list of "selected" telephone numbers that you want to be forwarded to another number. Calls from the telephone numbers on hour list will be forwarded to the number you have designated. List parameter is 16.

Screen List Editing/Selection Control

Allows users to create and modify lists of telephone numbers associated with a directory number. These listed numbers are used to identify calling parties. Interactive recorded announcements are used to guide users in editing screening lists.

C. CES Line Features - ISDN Interface

Class of service restriction:

Fully Restricted Capability: Allows only station-to-station (intercom) *calling capabilities

Semi-Restricted Capability: Allows access to the exchange network for local calls, only.

Unrestricted Capability: Allows access to the exchange network, the toll network or any service accessible by dialing.

National ISDN Compatibility

Out of Band (D channel) Signaling

Multiple Call Appearances/Same Number

A directory number that is assigned more than one business set. The business sets that are assigned this directory number are known as a Multiple Appearance call group.

Two Status LEDs per Appearance

Multiple Telephone Number Coverage

One station line can answer calls to many telephone numbers.

Coverage for Analog or ISDN sets

One ISDN station line can observe the state (busy or idle) of other station lines, whether analog or ISDN.

Simultaneous Voice/Data/Signaling

Voice, data, and signaling happens simultaneously without interruption or interference.

Multi-point ISDN Line

Allows up to 8 separate devices to be connected to one ISDN station line.

Voice/Data Protection

Prevents data calls from being interrupted by call waiting tones, testing or busy verification attempts.

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10.4 CUSTOM EXCHANGE SERVICE II - (CES II)

A. The following call processing features are included in CES II and are provided under control of the common equipment of the central office switching system.

10.4.1 Standard System Features

Virtual Network Access Circuits (Trunked)

Exchange access is restricted to a user-specified total number of active calls (access paths).

Individually Billed Access Paths

Billing is determined by the total number of access paths specified.

Direct Inward Dialing

Arrangement which allows an incoming call to reach a CES station line without attendant assistance.

Individual dialing plan

Provides the ability to interpret dialed digits according to customer specific dialing sequences.

Intercom dialing

Permits the customer to dial an access code to reach another CES station without having to dial 7 digits,

Touch-Tone calling service

Full, Semi, Un-restricted Capability Fully Restricted- Allows only station-to-station (intercom) calling capabilities

Semi-Restricted. Allows access to the exchange network for local calling only.

Unrestricted. Allows access to the exchange network, the toll network or any service accessible by dialing.

Access treatment screening

Stations can be individually allowed or disallowed access to system features.

Attendant capabilities

Attendants may be designated to handle incoming, internal, and other call types with various special telephone consoles.

Centralized attendant services

For multi-location customers, the attendants can be located in only one location.

Flexible night service

Provides the ability to forward each listed directory number to a unique customer-changeable night directory number.

Automatic Station Message Detail Recording -ASMDR

Provides a record (via printout) of call details (date, time, etc.) on outgoing calls.

10.4.2 Enhanced Control Feature Package

See CES I Enhanced Control Feature Package, 10.3, A, 10.3.2, preceding

10.4.3 Optional Features

See CES I Optional Features, 10.3, A, 10.3.3, preceding

B. The following features are available with each CES1I station located at a designated customer primary location. Where facilities and operating conditions exist features of a CES1I system may be extended to stations of the same system located at customer secondary locations.

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10.4.1 Standard Features
See CES1 Standard Features, 10.3, B, 10.3. 1, preceding

10.4.2 Optional Bundle See CES1 Optional Bundle, 10.3, B, 10.3.2, preceding

10.4.3 Premium Bundle See CES1 Premium Bundle, 10.3, B, 10.3 3, preceding

C. CES II Station Features - ISDN Interface See CES1 Station Features-ISDN Interface, 10.3, C, preceding

10.5 Rates And Charges

10.5.1 Payment Plans The CES1 and CES 11 payment plan offers the customer two options for payment.

- a) Fixed Monthly Rate Plan Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 1, 2, 3, 4, or 5 year contract. During the course of the contract~ fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes.
- b) Month-to-Month Plan Under this plan the customer elects to pay month-to-month. Month-to-month rates (recurring and non-recurring) are subject to Company initiated rate changes.

10.5.2 Rates Elements

Non- Recurring	n	Non- Recurring	0		Month to					
(New)	-	(Change	•	Month	1 Year	2 Year	3 Year		4 Year	5 Year
CES1 - S	System Features (2) \$70.40 \$68.80		\$125.00	(3) (4)	\$80.00		\$75.20		\$73.60	\$72.00
	Enhanced Control Pkg (2) \$17.60	\$17.20	\$650.00	(5)	\$20.00		\$18.80		\$18.40	\$18.00
Optional	Features									
	Access Circuit-Mus on Hold ((6)		\$35.00		\$65		\$22.50	\$21.15	\$20.70
	\$20.25 \$19.80 Access (-								
	Loudspeaker Pagir \$20.25 \$19.80	ng \$19.35	\$35.00		\$65		\$22.50	\$21.15	\$20.70	
(6)	ψ20.20 Ψ10.00	ψ10.00								

⁽¹⁾ Service Connection Charges under Section 3 apply in addition to the non-recurring (new/change) charges.

⁽²⁾ Non-recurring and monthly rates apply, per system (includes all lines/stations in the system).

⁽³⁾ A \$35 non-recurring charge for changes apply to the Individual Dialing Plan and/or Access Treatment Screening features; A \$65 non-recurring charge for changes apply for changes to the ASMDR feature.

⁽⁴⁾ See Service Connection Charges, Section 3.

⁽⁵⁾ A \$250 non-recurring change charge applies for Auto Route Selection/ A \$35 non-recurring change charge applies for Authorization Codes, Time of Day Do Not Disturb, or Time of Day Routing features; A \$25 nonrecurring change charge applies for Dial Call Waiting, Priority Ring features.

⁽⁶⁾ Non-recurring and monthly rates apply, per arrangement (includes all lines/station within a predetermined line/station arrangement).

(ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

	Non- Recurring (New) 5 Year		Non- Recurring (Change		Month	Month to 1 Year	2 Year		3 Year		4 Year
	Access Circuit - Pollable SMDR (2) \$20.70 Access Circuit	\$20.25	\$35.00 \$19.80	\$19.35			\$65			\$22.50	\$21.15
	Pollable Traffic Date \$20.70 (2)	ta \$20.25	\$35.00 \$19.80	\$19.35			\$65			\$22.50	\$21.15
	Access Circuit Private Facilities (2 \$21.15 Auto Attendant	2) \$20.70		\$35.00 \$20.25	\$19.80	\$19.35		\$65			\$22.50
	Capabilities \$368.00 Six-Way Conference		\$1,000.0 \$352.00				\$100			\$400.00	\$376.00
CES1 - <i>F</i>	Circuit (2) \$33.15 Analog	\$32.40	\$250.00 \$31.70	\$31.00			\$25			\$36.00	\$33.85
Station L	Un-restricted		\$27,50				\$25			\$31.00	\$29.50
	\$29.00 Semi-restricted	\$28.50	\$28.00 \$27.50	\$27.50			\$25			\$31.00	\$29.50
	\$29.00 Fully-restricted	\$28.50	\$28.00 \$27.50	\$27.50			\$25			\$31.00	\$29.50
0 " 1	\$29.00	\$28.50	\$28.00	\$27.50			405			40.00	
Optional	Bundle (3) \$7.55	\$7.40	N/A	\$7.20	\$7.05	\$6.90	\$25			\$8.00	
Premium	Bundle (3) \$8.50	\$8.30		N/A \$8.10	\$7.95	\$7.75		\$35			\$9.00
CES I -IS Station L											
Otation	Un-restricted \$42.80	\$42.00	\$45.00 \$41.200	\$40.40			\$35			\$46.00	\$43.60
	Semi-restricted \$42.80	\$42.00	\$45.00 \$41.200				\$35			\$46.00	\$43.60
	Fully-restricted \$42.80	\$42.00	\$45.00 \$41.200				\$35			\$46.00	\$43.60
CES II S		Ţ. <u></u>	Ţ 200	Ţ							
Features		\$72.00		\$125.00 \$70.40	\$68.80			\$80.00			\$75.20

⁽¹⁾ Service Connection Charges under Section 3 apply in addition to the non-recurring (new/change) charges.

⁽³⁾ Monthly rate's apply, per line/station within a system and/or arrangement.(4) Non-recurring and monthly rates apply, per system (includes all lines/stations in the system).

INOTI- INOTI- IVIOLIUI	Non-	Non-	Month
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⁽²⁾ Non-recurring and monthly rates apply, per arrangement (includes all lines/ stations within a predetermined line/station arrangement).

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Recurring (New) 5 Year		Recurrin (Change		Month	to 1 Year	2 Year	3 Year		4 Year
Enhanced Control									
Feature Pkg (2)		\$650.00	(3)			\$80.00		\$75.20	\$73.60
\$72.00	\$70.40	\$68.80							
Optional Features		\$65							
Access Circuit-Mu	ısic								
on Hold (4)		\$35.00				\$65		\$22.50	\$21.15
\$20.70	\$20.25	\$19.80	\$19.35						
Access Circuit						**-		***	*
Loudspeaker Pag		\$35.00	040.05			\$65		\$22.50	\$21.15
\$20.70	\$20.25	\$19.80	\$19.35						
(4)									
Access Circuit		ተ ጋ፫ ሰበ				<u></u>		<u></u> ቀኅኅ ፫ሳ	004 4 E
Pollable SMDR(4)		\$35.00	¢10.25			\$65		\$22.50	\$21.15
\$20.70 Access Circuit	\$20.25	\$19.80	\$19.35						
Pollable Traffic Da	nto	\$35.00				\$65		\$22.50	\$21.15
\$20.70	\$20.25	\$35.00 \$19.80	\$19.35			φυσ		φ22.50	φ21.13
\$20.70 (4)	\$20.23	φ19.00	φ19.33						
Access Circuit									
Private Facilities(1\	\$35.00				\$65		\$22.50	\$21.15
\$20.70	\$20.25	\$19.80	\$19.35			ΨΟΟ		ΨΖΖ.50	Ψ21.10
Auto Attendant	Ψ20.20	\$1,000.0				\$400.00		\$400.00	\$376.00
\$368.00 \$360.00	\$352.00		,,,			ψ+00.00		ψ+00.00	ψ010.00
Six-Way Confere		ψο τ τ.σσ							
Circuit (4)	100	\$250.00			\$25		\$36.00	\$33.85	\$33.15
\$32.40 \$31.70	\$31.00	Ψ200.00			Ψ_0		φου.σσ	ψου.σο	φουο
Virtual Network	700								
Access Circuits		N/A			\$20		\$50.00	\$47.00	\$46.00
\$45.00 \$44.00	\$43.00						, •	,	,
, , ,	,								

⁽¹⁾ Service Connection Charges under Section 3 apply in addition to the non-recurring (new/change) charges.

⁽⁴⁾ Non-recurring and monthly rates apply, per arrangement (includes all lines/stations with a predetermined line/station arrangement).

Non- Recurrin	Non- gRecurring	Month to									
(New) CES 11	(Changes) - Analog	Month	1 Year	2 Year	3 Year	4 Year	5 Year				
Station L	ine										
	Un-restricted \$17.20		\$27.50	\$25			\$19.00	\$18.25	\$18.00	\$17.70	\$17.45
	Semi-restricted \$17.20		\$27.50	\$25			\$19.00	\$18.25	\$18.00	\$17.70	\$17.45
	Fully-restricted \$17.20		\$27.50	\$25			\$19.00	\$18.25	\$18.00	\$17.70	\$17.45
Optional	Bundle (2) \$6.90	N/A	\$25			\$8.00	\$7.55	\$7.40	\$7.20		\$7.05

⁽²⁾ Non-recurring and monthly charges apply, per system (includes all lines/stations in the system).

⁽³⁾ A \$150 non-recurring change charge applies for Auto Route Selection; A \$35 non-recurring change charge applies for Authorization Codes, Time of Day Do Not Disturb, or Time of Day Routing features; A \$25 nonrecurring change charge applies for Dial Call Waiting, Priority Ringing features.

(ENTERPRISE NON-CURRENT SERVICES)

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Premium Bundle (2) \$7.95 \$7.75	N/A	\$35	\$9.00	\$8.50	\$8.30	\$8.10	
CES1I -ISDN Station Line							
Un-restricted \$24.10	\$45.00	\$35	\$27.00	\$25.75	\$25.35	\$24.90	\$24.50
Semi-restricted \$24.10	\$45.00	\$35	\$27.00	\$25.75	\$25.35	\$24.90	\$24.50
Fully-restricted \$24.10	\$45.00	\$35	\$27.00	\$25.75	\$25.35	\$24.90	\$24.50

⁽¹⁾ Service connection Charges under Section 3 apply in addition to the non-recurring (new/change) charges.

Integrated Service Digital Network – ISDN

A. Integrated Service Digital Network (ISDN) - Basic Rate Interface (BRI)

12.1 Description

ISDN-BRI service provides 2B+D switched access to the public switched network for the transmission of circuit switched voice, circuit switched data and packet switched data on an incoming and outgoing basis. It provides a customer with the ability to integrate current voice and data channel services utilizing Gateway S1 Basic Business Line Service

Circuit Switched Voice provides the ability to originate and receive switched voice calls over a 64 Kbps channel.

Circuit Switched Data provides the ability to originate and receive circuit switched data calls over a 64 Kbps channel.

BRI lines have two 64Kbps B channels. Each channel can have a separate phone number that can be used as a regular phone line, or the two B channels can be combined to create a single, higher bandwidth channel.

12.2 General Regulations

- 12.2.1 BRI has one 16 Kbps data or D channel used primarily for signaling and data transmission.
- 12.2.2 ISDN-BRI is furnished to customers at the rates and charges, following.
- 12.2.3 Rates and Charges for other optional features -are in addition to those for ISDN-BRI service.
- 12.3 ISDN BRI Basic Service provides the following standard features:
 - a) National ISDN Standard
 - b) 2B+D channels
 - c) 213 channels support Circuit Switched Voice and/or Circuit Switched Data and one D channel supports signaling and/or Packet Switched Data.
 - d) Multi-point DSL
 - 12.3.1 Optional features include:
- a) X.25 on D channel
- b) 56/64 Kbps X.25 on B channel
- 12.4 ISDN -BRI for Home Office, Small Business is available with the following standard features:
- a) 2B+D Channel
- b) National ISDN Standard
- c) 56/64/112/128 Kbps Dialed Data
- d) Simultaneous Voice-Data Calling
- e) Call Forwarding Variable (1)

⁽²⁾ Monthly rates apply, per line, per line/station within a system and/or arrangement

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- f) Call Forwarding Busy (1)
- g) Call Forwarding Don't Answer (1)
- h) Touch-Tone
- i) Voice-Data Protection
- j) 3-Way Conference Calling (1)
- k) Separate Signaling Channel
- 1) Customer changeable Speed Calling (1)
 - [(1) Refer to Section 1, Definitions]
- m) Multi-button Key Set Capability
- n) Multi-point DSL
- [(1) Refer to Section 1, Definitions]
- 12.4.1 Optional Features offered with Home Office, Small Business ISDN includes:
- a) Multiple Directory Numbers
- b) X.25 on D Channel
- c) X.25 on B Channel
- 12.4.2 Security Package offered with Home Office, Small Business ISDN includes:
- a) Call Forwarding Variable
- b) Remote Activation of Call Forwarding
- c) Call Trace
 - B. Integrated Service Digital Network (ISDN) Primary Rate Interface (PRI)
 - 12.1 Description

ISDN-PRI service provides 23B+D (twenty three 64 Kbps B channels and a 64 Kbps data channel) access on a DSX-I interface.

- 12.2 Efficiency Package for ISDN -PRI includes:
 - a) Non-Facility Associated signaling
 - b) D-Channel Backup
 - c) Associated 24 Channel PRI
 - C. PAYMENT PLANS
- 12.1 The ISDN-BRI and ISDN-PRI payment plan offers the customer two options for payment as follows:
 - 12.1.1 Fixed Monthly Rate Plan

Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 1, 2, 3, 4, or 5 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes.

12.1.2. Month-to-Month Plan

Under this plan the customer elects to pay month-to-month. Month-to-month rates (recurring and non-recurring) are subject to Company initiated rate changes.

D. THE FOLLOWING RATES APPLY: (3)

	Non	Non-	Month				
	Recurring	Recurring	to	1 Year	2 Year	3 Year	4 Year
5 Year							
	(New)	(Changes)	Month				
ISDN-BRI Data							
Only (2)	(3)						
Flat	\$36.00	\$65.00	\$61.10	\$59.80	\$58.50	\$57.20	\$55.90

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Measure		\$36.00		\$53.00		\$49.85		\$48.80	\$47.70	\$46.65	\$45.60
Optional Features X.25 (D chnl)	\$20.00		\$5.00		\$4.70		\$4.60	\$4.50	\$4.40	\$4.30	
56/64 Kbps X.25 (B chnl)	\$150.00		\$65.00		\$35.00		\$32.90	\$32.20	\$31.50	\$30.80	
\$30.10	Ψ100.00		ψου.σο		φοσ.σσ		ψ02.00	Ψ02.20	ψο 1.00	ψ00.00	

⁽³⁾Service Connection Charges apply, as specified in Section 3, Service Connection Charges

(New)	gRecurring (Change fe, Sin Bus	Non- to s)	Month	1 Year	Month 2 Year	3 Year	4 Year	5 Year			
ISDN-BF	Flat	400.00	(2) \$36.00			\$80.00		\$75.20	\$73.60	\$72.00	
	\$70.40 Measured (3) \$59.85	\$68.80 \$58.50	\$36.00			\$68.00		\$63.95	\$62.60	\$61.20	
Optional	Features Multiple Directory Numbers	8	\$2.00				\$1.00		\$.95	\$.95	
	.90 X.25 (D chnl) (4)	\$.90	\$20.00	\$.90		\$5.00		\$4.70	\$4.60	\$4.50	
	\$4.40 X.25 (B chnl) (4)	\$4.30	\$150.00			\$35.00		\$32.90	\$32.20	ψ1.00	\$31.50
	\$30.80	\$30.10	φ150.00							^	ф 31.30
Security	Package (4) \$5.30	N/C \$5.20				\$6.00		\$5.65	\$5.65	\$5.40	
ISDN-PF	RI Data Only (4) Flat (3) \$541.80		\$750.00			\$630.00		\$592.20	\$579.60	\$567.00	\$554.40
Efficienc	y Package (4) \$43.00	\$100.00			\$50.00		\$47.00	\$46.00	\$45.00		\$44.00
ISDN PF	RI for PBX \$167.70	\$500.00			\$195.00		\$183.30	\$179.40	\$175.50	\$171.60	
	DID/Two way Port, (MF, TT, DP signa \$44.00		\$27.50			\$50.00		\$47.00	\$46.00	\$45.00	
	Non-DID Port (MF, TT, DP signa \$15.85	ling) \$15.50	\$27.50			\$18.00		\$16.95	\$16.60	\$16.20	
Efficienc	\$149.60 \$146.20	\$500.00			\$35.00		\$170.00	\$159.80	\$156.40	\$153.00	
DID Tele	phone Numbers Individual	\$5.00				\$25.00		\$1.00	\$0.95	\$0.95	
	\$0.90 Group of 20	\$0.90	\$0.90 \$100.00			\$35.00			\$2.50	\$2.35	\$2.30
	\$2.25	\$2.20	\$2.15								

⁽²⁾ Non-recurring and monthly rates apply, per line.

⁽³⁾ A \$35 non-recurring change charge applies for 2B+D on U Interface feature.
(4) Usage rates apply, as specified in Section 4, Local exchange Services

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Group of 100 \$250.00 \$35.00 \$10.00 \$9.40

\$9.20 \$9.00 \$8.80 \$8.60

INTELENET EXCHANGE ACCESS SERVICE

20.1 GENERAL

Intelenet Exchange Access Service provides a Customer with a telephonic connection and a unique telephone number address on the public switched telecommunications network. Intelenet Exchange Access Service enables users to:

- A) receive calls from other stations on the public switched telecommunications network;
- B) access other services offered by the Company as set forth in this tariff,
- C) access certain interstate and international calling services provided by the Company;
- access (at no additional charge) the Company's operators and business office for service related assistance;
- E) access (at no additional charge) emergency services by dialing 0 or 9-1 1; and
- F) access services provided by other common carriers which purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or which maintain other types of traffic exchange arrangements with the Company.

Intelenet Exchange Access Service cannot be used to originate calls to other telephone companies' caller paid information services (e.g. NPA 900, NXX 970, 540, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked. Calls to numbers "NXX 976" will also be blocked unless otherwise specified by the Customer at the time service is ordered. Should a customer request unblocking for access to a caller-paid information service, the Company will bill and collect on behalf of the telephone companies' information provider holding the customer fully liable for all charges incurred for use of the information provider's service.

Intelenet Exchange Access Service is available or a "Full" service basis, whereby service is delivered to a demarcation/connection block at the Customer's premise.

The following Exchange Access Services are offered:

Single Line Service Multi Line Service Analog PBX Trunk Service Intelenet. Full Service T- I

20.2 SINGLE LINE SERVICE

20.2.1 Service Description

Single Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Single Lines are provided for connection of Customer provided single station sets or facsimile machines to the public switched telecommunications network. Each line is provided with the following standard features which can be deleted at the Customer's option:

⁽¹⁾Service Connection Charges apply, as specified in Section 3, Service Connection Charges.

⁽²⁾A \$35 non-recurring change charge applies for Multi Button Key Set Capability feature. d in Section 4, Local Exchange Service~.

⁽³⁾Usage rates Apply, as specified.

⁽⁴⁾Non--recurring and monthly rates apply, per line.

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20.2.2 Standard Features

Touch Tone

Caller ID Blocking (Selective) (1)

Features Available Upon Request

Call Forward Variable

Caller ID Blocking (Complete) (1)

(1) Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be put on the same

line.

20.2.3 Optional Features

Call Forward Busy (3)

Call Forward Don't Answer

Call Transfer (2)

Caller Waiting / Cancel Call Waiting (3)

Caller ID Number

Distinctive Ringing

One Dependent Number

Two Dependent Numbers

Hotline (4)

Long Distance Only Account Codes

Verified

Unverified

Remote Access to Call Forwarding

Selective Call Rejection

Speed Dialing

8 Codes

30 Codes

Three-Way Conference Calling(2)

Toll Restriction

20.2.4 Optional Feature Packages

Feature Pack I

Call Transfer or Three-Way Conference Calling (1)

[(1) Call Transfer and Three-Way Calling cannot be put on the same line.']

Call Forward Busy
Call Forward Don't Answer
Speed Dialing - 8 Codes

Feature Pack II

All Features from Feature Pack I plus Distinctive Ringing One Dependent Number Two Dependent Numbers

⁽²⁾ Call Transfer and Three-Way Conference Calling cannot be put on the same line.

⁽³⁾ Call Forward Busy and Call Waiting cannot be put on the same line.

⁽⁴⁾Hotline cannot be provisioned with standard- or optional features.

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Speed Dialing - 30 Codes Toll Restriction

20.3 MULTI LINE SERVICE

20.3.1 Service Description

Multi Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Multi Lines, are provided for connection of Customer-provided multi systems to the public switched telecommunications network. Each Multi Line is provided with the following standard features which can be deleted at the Customer's option:

20.3.2 Standard Features

Touch Tone

Caller ID Blocking (Selective) (1)

[(1) Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be put on the same line.]

Features Available Upon Request

Call Forward Busy

Call Forwarding Don't Answer

Call Forwarding Variable

Call Hunting

Circular

Sequential

Caller ID Blocking (Complete) (1)

[(1) Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be put on the same line.]

Uniform Call Distribution (UCD)

20.3.3 Optional Features

Call Forward Busy

Call Forward Don't Answer

Caller ID Number

Group Speed Dialing

Long distance Only Account Codes

Verified

Unverified

Remote Access To Call Forwarding

Toll Restriction

20.4 ANALOG PBX TRUNK SERVICE

20.4.1 Service Description

Analog PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provide private branch exchange (PBX) to the public switched telecommunications network. Basic Trunks are provisioned as a multi-line facility with ground start.

20.4.2 Standard Features

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Caller ID Blocking (Selective) (1)

(1) Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be put on the same

Call Forwarding Variable

Features Available Upon Request

Caller ID Blocking (Complete) (1)

20.4.3 Optional Features

Caller ID Number
Remote Access To Call Forwarding
Call Hunting
Circular
Sequential

20.5 INTELENET FULL SERVICE T- 1

20.5.1 Service Description

Intelenet (Digital PBX Trunk) Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signaling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX-I panel.

20.5.2 Direct Inward Dial Service (DID)

DID Service can be purchased as an optional feature in conjunction with Full Service T-1. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number.

The Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group (1). The Company reserves the right to limit the amount of DID numbers that will constitute a block of telephone numbers. Currently, blocks of 20 and 100 DID numbers can be selected. The amount of DID numbers included in a telephone number group will be determined at the sole discretion of the Company, and will reflect the efficient management of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine based on its own discretion that there is inefficient number utilization, the Company may either reassign the DID numbers or charge an Underutilization Telephone Number Assignment Fee.

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

[(1) A "group" is a set of Basic Trunks or Digital Trunk channels which have been configured a

hunt

group.]

20.6 LOCAL CALLING SERVICE

20.6.1 Service Description

(ENTERPRISE NON-CURRENT SERVICES)

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Local Calling Service provides the customer with the ability to originate calls from Company-provided access lines to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges, areas, and zones included in the caller's local calling area as specified by laws and regulations established by the State of Tennessee in effect and as amended.

Calls are measured in sixty (60) second increments, with a minimum charge of one minute per call. The following rate periods apply:

Rate Periods	From	To But Not Including	Days
Peak Off-Peak All Day Saturday, Sunday; and Holidays	8:00 AM 8:00 PM	8:00 PM 8:00 AM	Monday-Friday Monday-Friday

20.7 INTRALATA TOLL SERVICE

20.7.1 Service Description

IntraLATA Toll calls originate and terminate outside the caller's exchange area, but within the caller's LATA and state. IntraLATA calls are billed per call according to the duration. IntraLATA calls are not eligible for term discounts-. Calls are billed in six (6) second increments, with an eighteen (18) second call minimum.

20.8 RATES AND CHARGES

20.8.1 Non-recurring and monthly rates apply as follows(1):

[(1) Service Connection Charges also apply, as specified under Section 3.]

A.	Single-Line Service
Λ.	Single-Line Service

Flat Rate Line Measured Line(3)		Non Recurring(2) \$58.50 \$58.50	Monthly	\$37.10 \$27.35
Optional Features				
Call Forward Busy	\$5.00		\$1.00	
Call For-ward Don't Answer	\$5.00		\$1.00	
Call Transfer	\$5.00		\$2.00	
Caller Waiting / Cancel Call Waiting	\$5.00		\$3.00	
Caller ID Number	\$5.00		\$5.00	
Distinctive Ringing				
One Dependent Number		\$5.00		\$4.00
Two Dependent Numbers	4= 00	\$5.00	•••	\$8.00
Hotline	\$5.00		\$3.00	
Long Distance Only Account Codes		45.00		A 40.00
Verified		\$5.00		\$10.00
Unverified	# F 00	\$5.00	# 0.00	\$5.00
Remote Access To Call Forwarding,	\$5.00		\$3.00	
Selective Call Rejection	\$5.00		\$3.00	
Speed Dialing 8 Codes		\$5.00		\$2.00
30 Codes		\$5.00 \$5.00		\$4.00
Three-Way Conference Calling		\$5.00 \$5.00		\$2.00
Toll Restriction		\$5.00 \$5.00		\$3.00
างแก้งอนางแบบ		ψ0.00		ψυ.υυ
Feature Pack I	\$10.00		\$4.50	

(ENTERPRISE NON-CURRENT SERVICES)

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Feature Pack II \$10.00 \$9.50

- (2) Non-Recurring charge for additional lines on the same order is \$31.00
- (3) Refer to usage rates in Section 20.8.

B. Multi-Line Service

Σ.	Flat Rate Line	Non Red \$58.50	curring(2)	Monthly Recurring \$37.10	
	Measured Line(3)	,	\$58.50	, ,	\$27.35
	Optional Features		ሴ ፫ ሰር		¢ 0.00
	Group Speed Dialing Long distance Only Account Codes		\$5.00		\$2.00
	Verified Unverified	\$5.00	\$5.00	\$10.00	\$5.00
	Toll Restriction	\$5.00	ψ0.00	\$3.00	ψ5.00
	Call Forward Busy Call Forward Don't Answer	\$5.00 \$5.00		\$1.00 \$1.00	
	Caller ID Number Remote Access To Call Forwarding	\$5.00 \$5.00		\$5.00 \$3.00	
C.	Analog PBX Trunk Service	,		,	
U.	Flat Rate Trunk	\$58.50		\$37.10	
	Measured Trunk (3)		\$58.50		\$27.35
	Optional Features - Caller ID Number	\$5.00		\$5.00	
	Remote Access to Call Forwarding	\$5.00		\$3.00	
	Hunting Circular	N/C		\$27.82	
	Sequential		N/C		\$27.82

⁽²⁾ Non-Recurring charge for additional lines on the same order is \$31.00

D. Intelenet Full Service T-1

	Non	Recurring Monthly I	Recurring
12 Multi-Use Channels (2)	ICB	ICB	_
16 Multi-Use Channels	ICB	ICB	
20 Multi-Use Channels	ICB	ICB	
24 Multi-Use Channels	ICB	ICB	
DID Service, per port (4):	\$50.00	\$19.00(3)	
Block of 20 DID Numbers	\$55.00	\$3.23	
Block of 100 DID Numbers	\$275.00	\$16.15	

⁽²⁾ Multi-Use is defined as an inbound, outbound, or bi-directional channel where available; monthly recurring and non-recurring charges include the Digital Trunk Facility.

F. Local Calling Service

	Initial Minute	e Additional Minute
Peak - Band A	\$.0380	\$.0190
Off-Peak - Band A	\$.0190	\$.0095

⁽³⁾ Refer to usage rates in Section 20.8.F

⁽³⁾All ICB are filed as contract service arrangements with the Tennessee Regulatory Authority for approval.

⁽⁴⁾ The recurring and non-recurring charges for DID Service apply in addition to the recurring and non-recurring charges for the associated Full Service T-1.

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IntraLATA Toll Service

Rate Per Minute

Switched \$.1240

\$.0900 Dedicated

Miscellaneous Charges

Non-Recurring, Charge

Line Change Charge (first line) \$47.00 Line Change Charge (each additional line) \$15.00

MCImetro ON-NET LOCAL EXCHANGE SERVICE 4/

[4 Beginning February 27, 2004, MCI On-net Service and Optional Calling Plans will no longer be available to new subscribers.]

- Local Line: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.
 - 21.1.1 Standard Features: Each Local Line Customer is provided with the following standard features:

Call Forward Variable

TouchTone

Caller ID Blocking - Selective 2/ Caller ID Blocking - Complete 1/2/

Hunting (Multi-Line only)

[1 Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be put on the same line. Complete Blocking does not prevent the delivery of telephone numbers to 911 emergency providers.]

[2 This feature is limited to customers who purchase non-published numbers, law enforcement

agencies, and abuse

shelters.]

21.1.2 Optional Features: A Local Line Customer may order the following optional features, at the rates specified in Section

> Features Package 1 All Standard Features listed above Calling Transfer or Three Way Calling Call Forward Busy Call Forward No Answer Speed Dialing - 8

Features Package 2 All Features Package 1 Toll Restriction Speed Dialing - 8 or 30

A la Carte Features Calling Transfer or Three Way Calling

Call Forward Busy Call Forward No Answer Speed Dialing - 8 or 30

Toll Restriction

Call Waiting/Cancel Call Waiting

Distinctive Ringing

Caller ID with Name and Number

(ENTERPRISE NON-CURRENT SERVICES)

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Caller ID- Number 3/

[3 Beginning April 1, 2001, this feature will no longer be available to new

subscribers.] Voice Mail Vanity Number

21.1.3 Local Line and High Capacity Inbound Service Rates and Charges: A Local Line and High Capacity Inbound Customer will be charged applicable Non-Recurring charges, monthly Recurring Charges and usage charges. Local Line charges will vary based on whether the Customer chooses the per call, per minute or flat rate option, as specified in Section 21.1.3.2. The usage rates in Section 21.3 will only apply to those customers who choose the Per Call or Per Minute Option specified in Section 21.1.3.2.

21.1.3.2 Recurrin Local Line - Line Charge (per line):	g Charges	Monthly
Per Call Option 1/	\$33.00	
Unlimited Option	\$49.00	
Per Minute Option 1/	\$33.00	
	[1/ Effective April 1 2001	this calling ontion will not be available to new subscribers I

[1/ Effective April 1, 2001, this calling option will not be available to new subscribers.]

21.1.3.3 Optional Features:

		Monthly-		Non-
		Recurring		Recurring
Feature Package 1	\$4.50		\$10.00	
Feature Package 2	\$9.50		\$10.00	
Call Waiting/Cancel Call Waiting	\$3.00		\$5.00	
Call Transfer or Three Way Calling	\$2.00		\$5.00	
Call Forward Busy	\$1.00		\$5.00	
Call Forward No Answer	\$1.00		\$5.00	
Speed Dialing - 8 Codes	\$2.00		\$5.00	
Speed Dialing - 30 Codes	\$4.00		\$5.00	
Toll Restriction	\$3.00		\$5.00	
Distinctive Ringing	\$4.00		\$5.00	
Caller ID - Number	\$0.00		\$5.00	
Caller ID with Name and Number	\$5~00		\$5.00	
Voice Mail		\$12.00		\$10.00
Vanity Number	\$2.00		\$30.00	

- 21.1.3.4 Usage Rates: The rates in Section 21.3 will apply.
- 21.2 Local Trunk: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks can be provisioned as either analog 1/ or digital and will be provided in the following manner:
- [1/ Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]
- 21.2.1 Local Trunk-Basic: Local Trunk Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.
- 21.2.1.1 One-Way Outbound: Provides the Customer with a single analog 1/ or digital connection which is restricted to carry outbound traffic only.
- 21.2.1.2 One-Way Inbound or Two-Way: Provides the Customer with a single analog 1/ or digital connection which can carry one-way inbound or two-way traffic.

(ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

[1/ Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

21.2.1.2.1 Features: The following features are available:

Hunting, Touchtone, Caller ID Blocking - Selective 1/, Caller ID

Blocking Complete

[1/ Caller ID Blocking (Selective) and Caller ID Blocking (Complete)

cannot be put on the same line. Complete Blocking does not prevent the delivery of telephone numbers to 911 emergency providers.]

21.2.1.2.2 Optional Features

Digital Interface -Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic [DID] trunks to the Customer's PBX or trunk-capable Key System. Digital Interface can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof.

Remote Call Forwarding Overflow Routing

21.2.1.3 Local Trunk-Basic Rates and Charges: A Local Trunk - Basic Customers will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 21.2.1.3.1, 21.2.1.3.2 and 21.2.1.3.3, respectively.

21.2.1.3.1 Non-Recurring Charges

Rates that were previously on the page can now be found in this tariff on page 103.

21.2.1.3.2 Monthly Recurring Charges

Local Trunk - Basic Charge per Trunk)

Per Call Option 1/ \$28.35 Unlimited Option 2/ \$68.34

[2/ Effective January 1, 2003.]

Per Minute Option 1/ \$28.35

[1/ Effective April 1, 2001, this calling option will not be available to new subscribers.]

Optional Features:

Interim Local Number Portability \$0.00/Number

Rates for a volume of numbers greater than 500 will be provided on an individual case basis

Digital Interface Channelization

Charge (per. channel) \$0.00

Calling Number Delivery Blocking

Selective \$0.00 Complete \$0.00 Overflow Routing \$20.00 Remote Calling Forwarding \$20.00

21.2.1.3.3 Usage Rates:

The rates in section 21.3 will apply.

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21.2.2 Local Trunk - Direct Inward Dialing (DID): Provides the Customer with a single analog 2/, or digital connection which can carry one-way, inbound traffic. 1/

[1/ Effective April 1, 2001, analog DID and analog 2 Way Direct service will not be available to new subscribers.]

- [2/ Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]
- 21.2.2.1 Direct Inward Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Additional monthly charges will apply, as specified in Section 21.2.2.2.2.
- 21.2.2.2 Optional Features: A Local Trunk DID Customer may order the following optional features, at the rates specified in Section 21.2.2.31:

Interim Local Number Portability (ILNP)

Digital Interface - Digital Interface provides a DS-I digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic [DID] trunks to the Customer's PBX or trunk-capable Key System. Digital Interface can be used to carry one-way outbound traffic, one-way Inbound or two-way traffic, Direct Inward Dialing, or a combination thereof. Applicable Non-Recurring and Recurring charges can be found in Sections 21.2.2.3.1 and 21.2.2.3.2.

21.2.2.3 Direct Inward Dialing Rates and Charges: A Customer who orders a Local Trunk - DID trunk Service will be charged applicable Non-Recurring Charges and monthly Recurring Charges.

21.2.2.3.1 Non-Recurring Charges

Rates that were previously on the page can now be found in this tariff on page 103.

21.2.2.3.2 Monthly Recurring Charges

Local Trunk - DID Charge \$48.35

(per trunk)

DID number charge

(per ea. block of 20 numbers) \$3.40 DID Number Charge \$2,000

(Per Block of 1000 numbers after an initial purchase of 2000

numbers in a Metropolitan Statistical Area (MSA) from a single Company switch.) I/

[1/ This charge applies to orders placed on or after April 1, 2001.]

Interim Local Number Portability \$0.00

per number)

Rates for a volume of numbers greater than 500 will be

provided on an individual case basis. Digital Interface Channelization Charge

(Per Channel) \$0.00

Overflow Routing \$20.00 Remote Call Forwarding \$20.00

21.2.3 Local Trunk - 2 Way Direct: Provides the customer with a two-way direct dial digital or analog 1/ connection which can carry both inbound and outbound traffic and the ability to route a block of numbers to a trunk group, receive outpulsed digits on incoming calls through that trunk group and make outgoing calls using the same trunks. 1/
[1/ Effective April 1, 200 1, analog DID and analog 2 Way Direct service will not be available to new subscribers.]

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[2/ Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

- 21.2.3.1 2 Way Direct Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Non-Recurring Charges and monthly recurring charges will apply, as specified in Sections 21.2.3.4.1 and 21.2.3.4.2.
- 21.23.2 2 Way Direct and High Capacity Inbound Service Rates and Charges: A customer who orders a Local Trunk will be charged applicable Non-Recurring Charges, Monthly Recurring Charges, and Usage Charges as specified in Sections 21.2.3.4.1, 21.2.3.4.2, and 21.3.
 - 21.2.3.3 Optional Features: A Local Trunk 2 Way Direct Customer may order the following optional features, at the rates specified in Section 21.2.3.3:

Interim Local Number Portability (ILNP)

Digital Interface - Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic [DID] trunks to the Customer's PBX or trunk-capable Key System. Digital Interface can be used to carry one-way outbound traffic, one-way Inbound or two-way traffic, Direct Inward Dialing, or a combination thereof. Applicable Non-Recurring and Recurring charges can be found in Sections 21.2.3.4.1 and 21.2.3.4.2.

Calling Number Delivery Blocking - Complete

Standard Features

Calling Number Delivery Blocking – Selective Hunting (Circular, Sequential, and Uniform Call Distribution)

21.2.3.4 2 Way Direct Rates and Charges: A Customer who orders a Local Trunk - 2 Way Direct Service will be charged applicable Non-Recurring Charges and monthly Recurring Charges.

21.2.3.4.1 Non-Recurring Charges

Rates that were previously on the page can now be found in this tariff on page 103.

21.2.3.4.2 Monthly Recurring Charges (Continued)

Local Trunk - DID Charge (per trunk)

Per Minute/Per Call Option 1/ \$38.68 Flat Rate Option \$48.35

DID number charge

(per ea. block of 20 numbers) \$3.40 DID Number Charge \$2,000

(Per Block of 1000 numbers after an initial purchase of 2000 numbers in a Metropolitan Statistic

numbers in a Metropolitan Statistical Area (MSA) from a single Company switch.) 2/

Interim Local Number Portability \$0.00

per number)

Rates for a volume of numbers greater than 500 will be provided on an individual case basis.

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Digital Interface Channelization Charge

(Per Channel)

Calling Number Delivery Blocking Complete \$0.00

Overflow Routing \$20.00 Remote Calling Forwarding \$20.00

[1/ Effective April 1, 2001, this calling option will not be available to new subscribers.]

[1/ Effective April 1, 2001, this calling option will not be available to new sub-

[2/ This charge applies to orders placed on or after April 1, 2001.]

21.3 Usage Rates:

All Local Exchange Service Customers must order service on a per call, per minute, or unlimited usage basis. For Customers who elect the per call and per minute options, these rates will apply to all outgoing direct-dialed calls placed to stations within the caller's local exchange area, as defined herein. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

21.3.1 Per Call Usage Rate: 1/ \$0.12 [1/ Effective April 1, 2001, this calling option will not be available to new subscribers.]

21.3.2 Per Minute Usage Rate: 1/ The following rates will be applied on a per minute basis. Peak rates will apply from 8:00 a.m. through 5:00 p.m. Monday through Friday. Off-Peak rates will apply at all other times.

[1/ Effective April 1, 2001, this calling option will not be available to new subscribers.]

Peak		Off-Peak		
1st Min	Add'l Min	1st Min	Add'l Min	
\$0.026	\$0.026	\$0.014	\$0.014	

21.4 Term Plan

21.4.1 MCI WorldCom On-Net Term Plan

The MCI WorldCom On-Net Term Plan is a term plan in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the Company through the MCI WorldCom On-Net Term Plan are subject to the terms and conditions set forth in MCI WORLDCOM Communications, Inc. Tariff F.C.C No. 1 Section C-3.464. Customers who enroll in this term plan must have their facilities based Company Local Exchange service usage billed to a single MCI WorldCom. On-Net invoice Customers subscribing to this term plan will receive discounts as set forth below, in lieu of all other tariffed term plans. The discounts will be applied to the following recurring charges: Optional Features and Local ISDN-PRI Optional Features, Local Line Charge, Local Trunk-Basic Charge, Local Trunk- DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charge, Local ISDN-PRI T- I Charge as well as local service usage charges. The Volume Commitment will be determined based upon the Qualifying Volume received by the Company, or any affiliate of the Company, from Customer's facilities based Local Exchange service, as defined in section 21.4.2.1 and the Qualifying Volume of Customer's telecommunications services as defined in Service Agreement and Rate Schedule.

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

	Term Commitment/Discount				
Volume Commitment	1 year	2 years	3 ears	4 years	5 years
\$ 100 /month	5.0%	8.0%	11.0%	14.0%	17.0%
250 /month	5.0	8.0	11.0	14.0	17.0
500 /month	5.0	8.0	11.0	14.0	17.0
1,000 /month	10.0	13.0	16.0	19.0	22.0
2,000 /month	10.0	13.0	16.0	19.0	22.0
3,000 /month	10.0	13.0	16.0	19.0	22.0
4,000 /month	10.0	13.0	16.0	19.0	22.0
5,000 /month	12.0	15.0	18.0	21.0	24.0
7,000 /month	12.0	15.0	18.0	21.0	24.0

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120,000 /annual	14.0	17.0	20.0	23.0	26.0
180,000 /annual	14.0	17.0	20.0	23.0	26.0
300,000 /annual	16.0	19.0	22.0	25.0	28.0
600,000 /annual	18.0	21.0	24.0	27.0	30.0
900,000/annual	21.0	24.0	27.0	30.0	30.0
1.2M/annual	24.0	27.0	30.0	30.0	30.0
1.8M/annual	27.0	30.0	30.0	30.0	30.0
2.4M/annual	30.0	30.0	30.0	30.0	30.0

21.4.2 Local MCI WorldCom On-Net Term Plan

The Local MCI WorldCom On-Net Term Plan is a term plan, in lieu of all other tariffed term plans, available to facilities based standalone local exchange service customers. Customers who subscribe to Local MCI WorldCom On-Net Term Plan are subject to the following conditions:

21.4.2.1 Definition of Terms

Qualifying Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, recurring and non-recurring charges for Standard and Optional Features, Local ISDN-PRI T-1 Charge as well as local service usage charges. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Local MCI WorldCom On-Net Term Plan volume commitment: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Eligible Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: recurring charges for optional features and recurring charges for Local ISDN-PRI Optional Features, Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN-PRI T-1 Charge as well as local service usage charges. Charges for the following are not included as Eligible Volume and will not receive Local MCI WorldCom On-Net Term Plan volume discounts: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring charges for Standard and Optional Features; non-recurring for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

21.4.2.2 Term Commitment and Renewal Options

A customer must commit to service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Local MCI WorldCom On-Net Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

21.4.2.3 Volume commitment

A customer may elect a Local MCI WorldCom On-Net Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2M; \$1.8M; \$2.4M. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent annualized volume commitment. If a customer so elects, the term of service expiration date will not change. The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

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If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

21.4.2.5 Early Termination Charges

Cancellation of Discontinuance without Liability: If. (i) the customer's use of Local Exchange Service under a Local MCI WorldCom On-Net Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment or monthly volume commitment and (ii) at the time of termination the customer is enrolled in a new Local MCI WorldCom On-Net Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's Local MCI WorldCom On-Net Term Plan's term commitment is one year: or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new Local MCI WorldCom On-Net Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the Local MCI WorldCom On-Net Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

21.4.2.6 Discounts

Customers will receive the following discounts applied to Eligible Volume charges and usage.

Term Commitment/Discount 1/
[1/ Beginning October 26, 2000, monthly commitments will no longer be available to new customers]

Volume Commitment	1 year	2 years	3 years	4 years		5 years		
\$ 100 /month	0.0%	3.0%	6.0%	•	9.0%	•	12.0%	
250 /month	0.0	3.0		6.0		9.0		12.0
500 /month	0.0	3.0		6.0		9.0		12.0
1,000 /month	5.0	8.0		11.0		14.0		17.0
2,000 /month	5.0	8.0		11.0		14.0		17.0
3,000 /month	5.0	8.0		11.0		14.0		17.0
4,000 /month	5.0	8.0		11.0		14.0		17.0
5,000 /month	7.0	10.0	13.0		16.0		19.0	
7,000 /month	7.0	10.0	13.0		16.0		19.0	
1,200 /annual	0.0	3.0		6.0		9.0		12.0
3,000 /annual	0.0	3.0		6.0		9.0		12.0
6,000 /annual	0.0	3.0		6.0		9.0		12.0
12,000 /annual	5.0	8.0		11.0		14.0		17.0
24,000 /annual	5.0	8.0		11.0		14.0		17.0
36,000 /annual	5.0	8.0		11.0		14.0		17.0
48,000 /annual	5.0	8.0		11.0		14.0		17.0
60,000 /annual	7.0	10.0	13.0		16.0		19.0	
84,000 /annual	7.0	10.0	13.0		16.0		19.0	
120,000 /annual	9.0	12.0	15.0		18.0		21.0	
180,000 /annual	9.0	12.0	15.0		18.0		21.0	
300,000 /annual	11.0	14.0	17.0		20.0		23.0	
600,000 /annual	13.0	16.0	19.0		22.0		25.0	
900,000/annual	16.0	19.0	22.0		25.0		25.0	
1.2M/annual	19.0	22.0	25.0		25.0		25.0	
1.8M/annual	22.0	25.0	25.0		25.0		25.0	
2.4M/annual	25.0	25.0	25.0		25.0		25.0	

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21.5 Local ISDN Primary Rate Interface (Local ISDN PRI): Local ISDN-PRI is an alternative arrangement for individual local exchange services such as Local Trunk Basic and Local Trunk DID. Local ISDN-PRI is provisioned at the 1.544 Mbps rate via the Primary Rate Interface standard of the Integrated Services Digital Network (ISDN). Local ISDN-PRI provides the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.

21.5.1 Local ISDN-PRI Service Arrangement - One or more Service Configurations can be combined to create a Local ISDN-PRI Service Arrangement. Customers may have multiple Local ISDN-PRI Service Arrangements per location, however for each Service Arrangement one Service Configuration 1 must be included. The controlling D channel will always reside on Service Configuration 1.

The D channel is a 64 Kbps channel that carries signaling and control for the B channels. The capabilities of the D channel are contained within the customer's Service Configuration.

The ISDN Digital Facility is ordered separately and not included as part of the Service Configuration.

- 21.5.1.1 Service Configuration 1 The first Service Configuration for any Local ISDN-PRI Service Arrangement must be a Service Configuration 1. Service Configuration 1 provides twenty-three (23) 64 Kbps B channels and one (1) primary 64 Kbps D signaling channel. The primary D channel is an-out-of band signaling channel used to control and route all of the B channel traffic within the Local ISDN-PRI Service Arrangement.
- 21.5.1.2 Service Configuration 2 This configuration is only available in conjunction with Service Configuration 1. It provides an additional twenty-four (24) 64 Kbps B channels which are controlled by the D channel on Service Configuration 1. Multiple Service Configuration 2s may be associated with a Service Configuration 1 subject to switching equipment limitations.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separately DID telephone numbers, as found in Section 21.2.2.1 preceding.

21.5.1.3 Service Configuration 3 - This configuration is also only available to subscribers who have a Service Configuration 1. It provides a backup 64 Kbps D channel and twenty-three (23) additional 64 Kbps B channels. The backup D channel will control and route all of the B channel traffic of a single PRI Service Arrangement in the event the D channel on the primary configuration (Service Configuration 1) fails. A maximum of one Service Configuration 3 may be included with each Local ISDN-PRI Service Arrangement. Service Configuration 3 is available subject to switching equipment capabilities.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separate DID telephone numbers, as found in Section 21.2.2.1 preceding.

21.5.2 Optional Features: In addition to providing Local Exchange Services specified above, Local ISDN-PRI can be configured to support the following optional advanced ISDN features:

Call-by-Call Service Selection: Allows B channels to be shared between multiple services carried over a single PRI Local Serving Arrangement.

Calling Number Delivery: Allows the customer to receive the originating caller's working telephone number provided this information is forwarded to the Company by the caller's Local Exchange and/or Long Distance Carrier. These features can be ordered separately or combined in Feature Package 1.

21.5.3 Local ISDN-Primary Rate Interface (Local ISDN-PRI) Rates and Charges:
Non-Recurring and Monthly Recurring Charges as specified below apply per T-1 unless otherwise noted.
The Local ISDN PRI T-1 non-recurring and recurring charges include Service Configuration and B Channel Service charges.
Customers subscribing to DID capability will be assessed DID number charges.

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21.5.3.1 Non-Recurring Charges

Rates that were previously on the page can now be found in this tariff on page 103.

21.5.3.2 Monthly Recurring Charges

Per T- 1

Local ISDN PRI T- I Flat Rate Option \$1,700.00

Local ISDN PRI T- I Per minute

Per Call Option \$525.00

Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

Per Location

Call-by-Call Option	\$0.00
Calling Number Delivery	\$0.00
Feature Package 1	\$0.00
(Includes Call-by-Call	

& Calling Number Delivery.)

Overflow Routing \$20.00 Remote Call Forwarding \$20.00

21.5.3.3 Usage Charges: The rates and charges specified in Section 21.5.3.2 for Flat Rate Option will apply to circuit switched voice and data calls. The rates specified in Section 21.3 will apply for customers selecting the per minute or per call option.

21.6 Digital T-1 Credit Program

Digital T-1 Credit Program provides a credit for customers who purchase digital trunks in blocks of 24 (an entire T-1). Customers who order an entire T-1 will be charged applicable non-recurring trunk and monthly recurring trunk charges as specified below for Local Trunk depending on service for which customer subscribes. Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

21.6.1 Non-Recurring Charges

Applicable rates for non-recurring charges for Local Trunk-Basic (Digital), Local Trunk-DID (Digital) And Local-Trunk 2 Way Direct (Digital) will apply.

21.6.2 Monthly Recurring Charges

Applicable rates for monthly recurring charges for Local Trunk-Basic (Digital), Local Trunk-DID (Digital) and Local-Trunk 2 Way Direct (Digital) will apply. The rates in sections 21.2.1.2.2, 21.2.2.3.2, and 21.2.3.4.2 will apply for monthly recurring charges.

Customers enrolling in this service will receive the following monthly credit per trunk per T-1

ordered:

	Credit per trunk
Local Trunk – DID (Digital)	\$7.50
Local Trunk – Flat Rate Option (Digital) Local Trunk – 2 Way Direct (Digital Flat Rate Option)	\$7.50 \$7.50

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Credits earned during a partial billing period will be given in their entirety and will not be pro-rated.

In addition to the above charges, rates for usage will apply if applicable, as specified in Section

21.3.

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the credits for that T-1. Customers may enroll more than one T-1 in this service.

21.7.8 Virtual Foreign Exchange (VFX) Service: VFX Service enables a Customer to receive Company-provided Local Exchange Access Service at a point(s) outside the Local Exchange Service Area that normally serves the customer's location. VFX service can be used to receive one-way inbound digital traffic only. Customers subscribing to VFX service must purchase an entire T-1 and meet the following conditions: 1) 100 percent of the traffic carried must be inbound local; and 2) the average off-hook time per call is more than ten minutes.

The Local Exchange Calling Area and all Usage Services rates which apply to a VFX Exchange Access Service are the same as those which regularly apply to other Company-provided Local Exchange Access Services bearing the same NPA-NXX designation.

Customers are prohibited from using VFX service to place outbound calls including, but not limited to "911" emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographic location for emergency use.

VFX Service customers are not eligible to enroll in the On-Net Term Plan or Local On-Net Term Plan discount programs.

21.7.8.1 Features: The following features are available:

Standard:

Hunting (Circular, Sequential and Uniform Call Distribution) Touchtone

Optional: Vanity Number

21.7.8.2 VFX Service Rates and Charges: An VFX service Customer will be charged applicable Non-Recurring Charges and monthly Recurring Charges. Customers signing a new term plan can subscribe to digital trunk VFX Service or Local ISDN-PRI VFX Service. The monthly recurring T-1 charge for Local ISDN-PRI T-1 charge as specified in section 21.5.3. All other applicable charges associated with PRI will apply as specified in Section 21.5. The DID functionality and blocks of DID numbers will be available at no additional charge for up to a 100 DID numbers. Charges for volume of DID numbers greater than 100 will apply as specified in Section 21.2.2.3.

21.7.8.3 Non-Recurring Charges

Rates that were previously on the page can now be found in this tariff on page 103.

21.7.8.4 Monthly Recurring Charges

Local ISDN PRI Charge ¹ \$100.00

(Per T-1)

[1 This service is not available to new subscribers effective December 11, 2002.]

Digital Trunk Charge (Per T-1)² 3 \$552.00 Local ISDN-PRI Charge (Per T-1)² 3 \$552.00 VFX Charge (including EUCL and LNP) per T-1 \$695.00

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[2 This service is only available to new and existing customers who subscribe to a new term plan.]

[3 This service is not available to new subscribers effective September 1, 2003.]

Optional Features:

The charges specified in section 21.7.5 will apply for Vanity Numbers.

21.7.8.5 Term Plans

The VFX Service Term Plan is a term plan, in lieu of all other tariffed term plans, available to VFX Service customers. Customers who subscribe to VFX Service Term Plan are subject to the following conditions:

Definition of Terms:

Qualifying Volume is the customer's total monthly recurring VFX Service Digital Per Trunk charge, monthly recurring VFX charge, monthly recurring charges for VFX Service Optional Features and monthly recurring charges for Local ISDN-PRI Optional Features, after the application of promotional and other discounts. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the VFX Service Term Plan volume commitment: Non-recurring charges for VFX Service; non-recurring charges for VFX Service Optional Features; non-recurring charges for Local ISDN-PRI, and taxes.

Eligible Volume is the customer's total monthly recurring VFX Service Digital Per Trunk charge and VFX charge, after the application of promotional and other discounts. Charges for following are not included as Eligible Volume and will not receive VFX Service Term Plan volume discounts: Non-recurring charges for VFX Service; non-recurring and monthly recurring charges for VFX Service Optional Features; non-recurring and monthly recurring charges for Local ISDN-PRI Optional Features, and taxes.

Term Commitment and Renewal Options: A customer must commit to a service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the VFX Service Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume Commitment: A customer may elect a VFX Service Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$ 100; \$250; \$500; \$ 1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2 million; \$1.8 million, \$2.4 million. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent Annualized volume commitment. If a customer so elects, the term of service expiration date will not change, The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commandment volume level apply to charges and usage only from the new election date forward.

Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

Early Termination Charges:

Cancellation of Discontinuance without Liability: If, (1) the customer's use of VFX Service under a VFX Service Term Plan equals or exceeds the customer's equivalent annualized minimum volume commitment or monthly volume commitment and (II) at the time of termination the customer is enrolled in a new VFX Service Term Plan with a volume commitment which equals or exceeds the customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (1) the customer may terminate service at any time during the last three months of the term of service if the customer's VFX Service Term Plan's term commitment is one year: or, (H) the customer may terminate service at any time during the last six

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months of the term of service if the customer's new VFX Service Term Plan's term commitment if equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the VFX Service Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

Discounts: Customer will receive the following discounts applied to Eligible Volume charges and usage.

Term Commitment/Discount

Volume Commitment	1 year	2 years	3 years	4 years	5 years
\$ 100 /month	0.0%	3.0%	6.0%	9.0%	12.0%
250 /month	0.0	3.0	6.0	9.0	12.0
500 /month	0.0	3.0	6.0	9.0	12.0
1,000 /month	5.0	8.0	11.0	14.0	17.0
2,000 /month	5.0	8.0	11.0	14.0	17.0
3,000 /month	5.0	8.0	11.0	14.0	17.0
4,000 /month	5.0	8.0	11.0	14.0	17.0
5,000 /month	7.0	10.0	13.0	16.0	19.0
7,000 /month	7.0	10.0	13.0	16.0	19.0
120,000 /annual	9.0	12.0	15.0	18.0	21.0
180,000 /annual	9.0	12.0	15.0	18.0	21.0
300,000 /annual	11.0	14.0	17.0	20.0	23.0
600,000 /annual	13.0	16.0	19.0	22.0	25.0
900,000 /annual	16.0	19.0	22.0	25.0	25.0
1.2M /annual	19.0	22.0	25.0	25.0	25.0
1.8M /annual	22.0	25.0	25.0	25.0	25.0
2AM /annual	25.0	25.0	25.0	25.0	25.0

21.7.9 LD and Local Online Calling Plan¹

[1 Beginning February 10, 2003, this service is no longer available to new customers.]

Eligibility: To be eligible for this plan, the customer:

must subscribe to this plan via a Company-designated Internet site;

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the LD and Local Online Calling Plan as described in the companion business service offered in MCI Communications Services, Inc. Tariff F.C.C. NO. 6 ("Companion Interstate Service") and must subscribe to the Companion Intrastate Service (LD and Local Online Calling Plan).

may not receive service under a Special Customer Arrangement;

Definitions:

For the purposes of this service, the following definitions apply:

[&]quot;Eligible Local Service" is defined as Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local Trunk-ISDN/PRI

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"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the tariff containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the tariff containing the Companion Interstate Service.

Non-Recurring Charges: The following non-recurring charges will apply in lieu of Local Line Connection charge, Local Trunk Line Connection charge and Local ISDN-PRI T-1 Installation Charge:

Non-Recurring Charge

Local Line (Per Line) \$50.00 Local Trunk-Basic, Local Trunk-DID or Local Trunk-2 Way Direct \$50.00

(Per Trunk)

Local ISDN-PRI (Per T-1) \$1,000.00

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offerings A and B are available on a per-Local Line basis and Offerings C and D are on a per-Local Trunk basis. The following Monthly recurring charges apply:

		Offering A		Monthly	Recurring Charge (per line or per trunk) \$39.00
В		C	\$59.00		\$49.00
	D	O		\$69.00	Ψ+3.00

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited exchange service usage for Eligible Local Service.

Eligible Local Service will be billed in 60-second increments.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other services offerings under this tariff:

For existing customers who disconnect only plan service under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff and F.C.C No. 6 to which the customer was subscribed at the time of subscription to plan service.

For existing customers who disconnect from plan service under this tariff and Companion Intrastate Service, the Companion Interstate Service will terminate. Customers will then be automatically re-subscribed to the service offering under F.C.C. No. 6 to which the customer was subscribed at the time of subscription to plan service.

For new customers who disconnect only plan service under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then be automatically subscribed to MCI WorldCom On-Net Services under F.C.C No. 6 and intrastate MCI WorldCom On-Net Services.

For new customers who disconnect plan service under this tariff and Companion Intrastate Service, the Companion Interstate Service under F.C.C. No. 6 and plan service under this tariff will terminate. Customers will then be automatically subscribed to MCI WorldCom On-Net Services under F.C.C No. 6 for interstate long distance.

Other Conditions:

The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

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Charges under this plan will not be calculated in satisfaction of any volume requirement.

Customers subscribing to this service may not receive the benefits of any discounts or promotions including any term plan discounts except for the Install Waiver Promotion.

21.7.9.1 Eligibility: To be eligible for this program, the Customer:

must subscribe to this program through a Company-designated agent;

may not receive any discounts or the benefits of any promotional offering except for the Local Satisfaction Guarantee Promotion, Local Nationwide One Promotion and the Local Install Waiver Promotion;

may not receive service under any other term plan;

21.7.9.2 Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party a least 60 days prior to the expiration of the existing term.

21.7.9.3 Credits: During each monthly period of the term of service, the Customer will receive a credit equal to 10 percent of the standard tariffed monthly recurring charges (excluding features) and usage rates for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI service.

21.7.9.4 Optional Feature Package: The Customer will be charged \$10.00 monthly recurring charge for the following feature package:

Includes Standard Features plus
Call Waiting/Cancel Call Waiting
Call Transfer or 3 Way Calling (mutually exclusive)
Call Forward Busy
Call Forward No Answer
Caller Id-Name and Number
Calling Party Number Delivery
Speed Dialing - 8

21.7.9.5. Classifications, Practices and Regulations:

1. Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

21.7.11 Local Plus Program

Eligibility: To be eligible for this program, customers:

must subscribe to service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 and 12 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.verizonbusiness.com;

must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

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Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 21.1 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting
Caller ID with name and Number
Remote Call Forwarding
Vanity Number

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 21.2 and 21.5. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID numbers as specified in Section 21.2.2.3.2 and 21.2.3.2.2

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified Section 21.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

	Local Line (Per line):	\$52.00 [Rest of State] \$54.00
[Knoxville/Memphis/Nashville]		
	Local Trunks (Basic, DID and 2 Way Direct)	\$50.50
	(Per trunk)	
	Local Trunks (Basic, DID and 2 Way Direct) (Per T-1)	\$895.00
	Local ISDN-PRI (Per T-1)	\$895.00
	Feature Package 1	\$3.50
	Feature Package 2	\$6.50

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Discounts:

A customer who subscribes to service under SCA Guide Type 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 or 12 or under another SCA type if the Customer's contract includes provision of the Local Plus Program and who commits to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for a 10% discount, or 3 years for a 15% discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the existing or prospective Customer must, 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement to subscribe, or remain subscribed to the Company's exchange service, and 2) subscribe to SCA Guide Type 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 or 12 or under another SCA type if the Customer's contract includes provision of the Local Plus Program.

21.7.12 Local Nationwide One Program

The Local Nationwide One Program is available to existing facilities-based business customers who order a new T-I of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

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Benefits: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-I will apply for the length of the customer's term commitment based on the plan selected:

Monthly Recurring Charge (Per T- 1)

Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way

Metered Plan \$181.24 Flat Plan \$536.24

Local ISDN-PRI

Metered Plan \$214.84 Flat Plan \$569.84

Customers selecting the Metered Plan will receive the following program monthly usage rates:

1st Minute Each Additional Minute

\$0.0158 \$0.0095

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

Other Conditions: Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

21.7.13 Save Program

Definitions:

An existing customer is a customer who is receiving service under this tariff for at least 12 months prior to enrollment in this program.

Eligibility: To be eligible for this program, the customer:

must be an existing facilities based business customer;

must be in good standing;

must bill at least \$50 in current charges in any one month prior to enrollment in this program;

represent to the Company's satisfaction, as determined with the Company's sole discretion,

that it will enter into another carrier's offer in absence of any further inducement from the Company to remain subscribed to Company services.

Benefits: After enrollment in this program, the Company will provide a one-time credit, not to exceed \$5,000, equal to the net monthly recurring charges billed during the first full invoice after the Company receives notification from the Customer that it wishes to discontinue all service (Program Credit).

Other Conditions:

A Customer who discontinues all service within three months after receiving the Program Credit will be billed and required to repay the Program Credit. A customer will only be eligible to receive one Program Credit in any twelve-month period. Customer's receiving the benefits of this program are not eligible to receive the benefits of any promotional offering.

21.7.14 Local and Long Distance-Line Solution Service

Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

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must subscribe to the Business Unlimited Program as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com; ("Companion Interstate Service") and must subscribe to the Business Unlimited Program offered in the Company's Internet site www.verizonbusiness.com;

must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified section 21.

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

Offering Monthly Recurring Charge (Unlimited)

Unlimited \$ 60

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in section 21.1 except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features
Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting
Caller ID with name and Number
Remote Call Forwarding
Vanity Number

Monthly Recurring Charge

Feature Package 1 \$3.50 Feature Package 2 \$6.50

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

Customers committing to a new term of service for 2 years or greater will receive a 5 percent discount on monthly recurring plan charges and monthly recurring optional feature and feature package charges, in lieu of all other discounts.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff.

For existing customers who disconnect Companion Local Service only under this tariff, Companion. Interstate Service offered under The Guide and Companion Intrastate Service offered in the company's Internet site a www.verizonbusiness.com; will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in the company's Internet site a www.verizonbusiness.com;, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

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For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in the company's Internet site a www.verizonbusiness.com will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under in the company's Internet site a www.verizonbusiness.com.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in the company's Internet site a www.verizonbusiness.com; Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option I under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Business Unlimited Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (I) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

21.7.15 Business Advantage Program

Eligibility: To be eligible for this program, customers:

must subscribe to service under Special Customer Arrangement (SCA) Guide Types 6, 7, 8, 9, or 10 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.worldcom.com; must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, and optional

features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 21 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features
Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting
Remote Call Forwarding
Caller ID with name and Number
Vanity Number

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified Section 21.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

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Local Line (Per line) \$40.00 Feature Package 1 \$3.50 Feature Package 2 \$6.50

Discounts:

A Customer who subscribes to service under SCA Guide Types 6, 7, 8, 9, or 10 and who commits to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, 3 years for a 15 percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts.

Other Conditions:

The following disclaimers apply to Business Advantage Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

RESOLD LOCAL EXCHANGE SERVICE

7.1 Description 1

[1/ Effective December 1, 2002 this service will not be available to new customers.]

Resold Local Exchange Service is composed of the resale of exchange access lines and local calling provided by other certificated Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services.

Resold features associated with resold local exchange service will be priced accordingly to the rates established for such features in the underlying carrier's effective intrastate tariffs.

7.2 Single Line Service 1
[1/ Effective December 1, 2002 this service will not be available to new customers.]

Single Line Service provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line may be configured into a hunt group with other Company-provided Single Lines. Each Single Line can be provided with any of the optional features as listed in Section 7.6.

	Rate Group2 [2/ For Rate Group designation see Section 7.9.]	Monthly Recurring
Per Line:	1	\$25.70
	2	\$29.26
	3	\$31.11
	4	\$37.10
	5	\$37.72
Line Organization Observa		Non-Recurring
Line Connection Charge 1st line each add'l line		\$58.50

(ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

[1 Effective December 1, 2002 this service will not be available to new customers.]

Multi Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Multi Lines are provided for connection of Customer-provided key systems to the public switched telecommunications network. Each Multi Line can be provided with any of the optional features as listed in Section 7.6. Monthly Recurring and Non-Recurring rates per Multi Line Service apply as follows.

Rate Group² Monthly Recurring

[2 For Rate Group designation see Section 7.9.]

Per Line: 1 \$25.70

\$29.26 \$31.11 \$37.10 \$37.72

Non-Recurring

Line Connection Charge

-1st line \$58.50 -each add'l line \$31.00

7.4 Basic Trunk Service 1

[1 Effective December 1, 2002 this service will not be available to new customers.]

Basic Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive on call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network.

Rate Group³ Monthly Recurring

[3 For Rate Group designation see Section 7.9.]

Each Trunk: 1 \$25.70

\$29.26 \$31.11 \$37.10

\$37.72

Non-Recurring

Line Connection Charge

-1st line \$58.50 -each add'l line \$31.00

7.5 DID Trunk Service 1

[1/ Effective December 1, 2002 this service will not be available to new customers.]

DID Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to receive incoming calls one call at a time. DID Trunk Service transmits the dialed digits for all incoming calls allowing the customers PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID Trunk Services include Basic Trunk Service rates (non-recurring and monthly recurring) as set forth in Section 7.4 in addition to the DID Trunk Termination rates. Optional DID Features are as set forth in Section 7.6.

Rate Group4 Monthly Recurring [4/ For Rate Group

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	designation see Section 7.9.]	
Each Trunk:	1 2 3 4 5	\$25.70 \$29.26 \$31.11 \$37.10 \$37.72
DID Trunk Termination Per Trunk	·	\$19.00
DTMF (MF) Pulsing Option		\$7.13
Dual Tone Multi-Frequency (DTMF) Option		\$7.13 Non-Recurring
Line Connection Charge 1st line each add'l line DID Trunk Establishment Per Inward Only Trunk		\$58.50 \$31.00 \$50.00
DID Trunk Termination Per Inward Only Trunk Combination Trunk w/Call Transfer		\$50.00 \$250.00
Automatic Intercept Service Per Number Referred		\$16.00

7.6 Optional Features 1

[1Effective December 1, 2002, this service will not be available to new customers.]

The following is a list of optional features for use with Resold Local Exchange Services.

A) Line Options

Call Forwarding Don't Answer Multi Path or

	Monthly Recurring	Non- Recurring
A La Carte Features:	_	_
Call Forwarding:		
Busy Line	\$ 3.09	\$0.00
Don't Answer	\$ 3.09	\$0.00
Don't Answer-Ring Control	\$ 3.09	\$0.00
Variable	\$ 3.56	\$0.00
Flexible	\$ 8.55	\$0.00
Flexible w/Audio, Calling Home	\$10.45	\$0.00
	\$ 3.71	\$0.00
Speed Calling		
8 Number	\$ 3.04	\$0.00
30 Number	\$ 4.51	\$0.00
Three Way Calling	\$ 3.56	\$0.00
Call Forwarding Busy Line Multi Path or Customer Control Call, Forwarding Don't		
Answer Multi Path	\$2.85	\$ 0.00

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Customer Control of Call Forwarding Answer	\$2.85	\$0.00
Call Forwarding Variable Multi Path or - Remote Access	\$2.85	\$0.00
Remote Access - Call Forwarding Variable	\$7.36	\$0.00
Customer Control of Call Forwarding - Don't Answer	\$5.94	\$0.00
Customer Control of Call Forwarding - Busy Line	\$5.94	\$0.00
Remote Call Forwarding: Per add'i feature - 2nd path Per add'l feature - 3rd path Per add'l feature - 4th path Per add'l feature - 5th path Per add'l feature - 10th path Per add'l feature - 15th path Per feature arranged - 1st path	\$30.40 \$45.60 \$60.80 \$76.00 \$152.00 \$228.00 \$15.20	\$12.50 \$12.50 \$12.50 \$12.50 \$12.50 \$12.50 \$12.50

B) Hunting Services 1

[1/ Effective December 1, 2002 this service will not be available to new customers.]

A series of two or more business lines or trunks connected to the Central Office so that incoming calls overflow to the next available line or trunk if that line busy.

		Rate Group 5 [5/ For Rate Group designation see Section 7.9.]	Monthly Recurring	Non- Recurring
	Per Line:	1 2 3 4 5	\$25.70 \$29.26 \$31.11 \$37.10 \$37.72	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
C)	Miscellaneous Changes			
	Line Connection Charge 1st line each add" line		\$0.00 \$0.00	\$47.00 \$15.00
	Secondary Service Charge		\$0.00	\$24.00
	Premises Work Charge: 1st Line each add'l line		\$0.00 \$0.00	\$28.00 \$11.00

D) Direct Inward Dial (DID) Service

DID service is an optional feature which can be purchased in conjunction with Company-provided DID Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to

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individual stations corresponding to each individual DID number. Charges for DID number blocks apply in addition to charges specified for DID Trunks or Digital Trunks in Sections 7.4 and 7.5, respectively.

Monthly Non-

Recurring Recurring

Group of 20 Working

DID Numbers \$ 3.23 \$55.00

Group of 20 Reserved

DID Numbers \$ 3.23 \$55.00

E) Directory Listings

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(les) published by the dominant Local Exchange Carrier in the area for a single, non-recurring charge. At a Customer's option, the Company will arrange for additional listings at the following rates:

	Monthly	Non-
	Recurring	Recurring
Each Additional Listing	\$1.71	\$0.00
Telephone Answering Service Listing	\$1.71	\$0.00
Alternate Listing	\$1.71	\$0.00
Directory Listing:		
Designer Line	\$2.85	\$0.00
Designer Script Plus	\$2.85	\$0.00
Designer Line Bold	\$3.80	\$0.00
Designer Line Script	\$3.80	\$0.00
Designer Bold	\$1.90	\$0.00
Designer Bold Plus	\$2.85	\$0.00
Designer Script	\$1.90	\$0.00
Cross-Reference Listing	\$1.71	\$0.00
Non-Listed Listing	\$1.24	\$0.00
Non-Published Listing	\$2.38	\$0.00
Optional Calling Plan Listing	\$5.13	\$0.00
Stylist Service Listing	\$3.33	\$0.00

7.7 Miscellaneous Services 1

[1 Beginning December 1, 2002, the service will not be available to new customers.]

7.7.1 Operator Services

Operator Handled Calling Services are provided to Customers and Users of Resold Local Exchange Services. Calls may be placed on an Operator Assisted basis. For Directory Assistance and Busy Line Verify and Interrupt calls, the surcharges specified in 7.7.2 and 7.7.3 will apply in addition to any operator charges.

	Per Call
Station-to-Station	
Dial Calling Card	\$0.50
Operator Dialed	\$1.00
Operator Collect	\$0.50
Person-to-Person	\$2.00

7.7.2 Directory Assistance

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Customers and Users of the Company's Resold Local Exchange Service may obtain directory assistance in determining telephone numbers within Tennessee by calling the Directory Assistance operator. Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Per Number Requested:

No charge

7.8 Local Calling Service 1

[1 Beginning December 1, 2002, this service will not be available to new customers.]

Local Calling Service provides a Customer with the ability to originate calls from a Company provided access. line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges defined in Section 7.9. The rates set forth in this section apply to all direct dialed local calls.

A) Unlimited Local Calling Service

Unlimited Local Calling Service provides Customers with unlimited and untimed local calling for a monthly recurring charge. Unlimited local call service includes all outgoing direct-dialed calls placed to telephone stations within the caller's exchange area as defined in Section 7.9. The monthly recurring charge is included in the monthly recurring line/trunk charges (see Section 7.2-7.5 for monthly recurring line charges).

B) IntraLATA Calling

An IntraLATA Area Call is a call which originates and terminates outside an exchange area, but within the caller's LATA and is billed per call according to the duration of the call. IntraLATA calls are not eligible for term or volume discounts. Calls are billed in six second increments, with an eighteen second call minimum.

Rates

Rate Per Minute \$0.1500

MCI WORLDCOM ON-NET EXCHANGE SERVICE 1/

[1/ Beginning February 28, 2004, this service is no longer available to new customers.]

12.1 Description

MCI WorldCom On-Net Local, Exchange Service is a facilities-based local exchange business service that provides a Customer with the ability to connect to the Company's switching network which enable the Customer to:

- A. place or receive calls to any calling Station in the local calling area, as defined herein;
- B. access to enhanced 911 Emergency service;
- C. access the interexchange carrier selected by the Customer for inter LATA, interstate or international calling;
- D. access Operator Services;
- E. access Directory Assistance for the local calling area;
- F. place or receive calls to toll-free telephone numbers;
- G. access to Telecommunications Relay Service.

The Company's service cannot be used to originate calls to other telephone companies callerpaid information services (e.g. 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch

- 12.4 Local Line: Local Line provides the Customer with a single, voice-grade communication channel that can be used to place or receive one call at a time. Each line will include a telephone number.
 - 12.4.1 Standard Features: Each Local Line Customer is provided with the following standard features:

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Call Forward-Variable Hunting (multi-fine service) Touchtone

12.4.2 Optional Features: A Local Line Customer may order the following optional features, at the rates specified in Section 12.4.3.3.

Call Forward-Busy
Call Forward-No Answer
Call Transfer or Three Way Calling
Call Waiting/Cancel Call Waiting

Caller Id with Name and Number

Calling Number Delivery Blocking - Complete Calling Number Delivery Blocking - Selective

Calling Number Delivery
Calling Number Delivery
Speed Dialing - 8 or 30
Toll Restriction
Vanity Number
Remote Call Forwarding

Feature Package 1: Feature Package I includes the following features:

Standard Features
Call Forward - Busy
Call Forward - No Answer
Call Transfer or Three Way Calling
Speed Dialing - 8

Feature Package 2: Feature Package 2 includes the following features:

Standard Features
Call Forward - Busy
Call Forward - No Answer
Call Transfer or Three Way Calling
Speed Dialing - 8 or 30
Toll Restriction

12.4.3 Local Line Rates and Charges: A Local Line Customer will be charged applicable nonrecurring charges, monthly recurring charges and usage charges as specified in Sections 12.4.3.1, 12.4.3.2, 12.4.3.3 and 12.4.3.4, respectively, based on the calling option selected.

12.4.3.1 Non-Recurring Charges

Line Connection Charge \$15.00

(Per Local Line)

12.4.3.2 Monthly Recurring Charges

Local Line Charge (Per Line)

Per Minute Option \$33.00[Nashville/Rest Of State]

\$33.00[Memphis] \$33.00[Knoxville]

Per Call Option \$33.00[Nashville/Rest Of State]

\$33.00[Memphis]

\$33.00[Knoxville]

Flat Rate Option \$49.00

12.4.3.3 Optional Features

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	Non-Recurring	Monthly
	Charge	Recurring Charge
Call Forward-Busy	\$5.00	\$1.00
Call Forward-No Answer	\$5.00	\$1.00
Call Transfer or Three Way Calling	\$5.00	\$2.00
Call Waiting/Cancel Call Waiting	\$5.00	\$3.00
Caller Id with Name and Number	\$5.00	\$5.00
Calling Number Delivery Blocking - Complete	\$5.00	\$0.00
Calling Number Delivery Blocking - Selective	\$5.00	\$0.00
Speed Dialing - 8	\$5.00	\$2.00
Speed Dialing-30	\$5.00	\$4.00
Toll Restriction	\$5.00	\$3.00
Vanity Number	\$30.00	\$2.00
Feature Package 1	\$10.00	\$4.50
Feature Package 2	\$10.00	\$9.50
Remote Call Forwarding		\$20.00

- 12.4.3.4 Usage Rates: The rates in Section 12.7 will apply to Customers selecting the Per Minute or Per Call Options.
- 12.5 Local Trunk: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks will be provided in the following manner:

Local Trunk - Basic: Local Trunk - Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic and can be provisioned as either analog 1/ or digital.

[1/ Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

Local Trunk - DID: Local Trunk - DID provide the Customer with a single digital connection that can carry one-way, inbound traffic and the ability to route a block of numbers to a trunk groups and receive outpulsed digits on incoming calls through that trunk group.

Local Trunk - 2 Way Direct: Local Trunk - 2 Way Direct provides the Customer with a two-way direct dial digital connection that can carry both inbound and outbound traffic and the ability to route a block of numbers to a trunk groups and receive out-pulsed digits on incoming calls through that trunk group.

- 12.5.1 DID and 2 Way Direct Dialing Numbers: Local Trunk DID and 2 Way Direct Customers can obtain telephone numbers in blocks of 20 numbers. Non-recurring and monthly recurring charges will apply.
- 12.5.2 Standard Features: Each Local Trunk Customer is provided with the following standard features:
- 12.5.3 Optional Features: A Local Trunk Customer may order the following optional features, at the rates specified in Section 12.5.4.3.

Calling Number Delivery Blocking - Complete Calling Number Delivery Blocking - Selective

12.5.4 Local Trunk Rates and Charges: A Local Trunk Customer will be charged applicable nonrecurring, monthly recurring and usage charges as specified in Sections 12.5.4.1, 12.5,4.2, 12.5.4.3 and 12,5.4.4, respectively, based on the calling option sel6cted. Flat Rate, Per Minute and Per Call Options are available for Local Trunk - Basic and 2 Way Direct Customers. Flat Rate Option is available for Local Trunk - DID Customers.

12.5.4.1 Non-Recurring Charges

(ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

1	Per	Trunk	()
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Local Trunk - DID/2 Way Direct Trunk Connection Charge (Per Trunk)	\$20.00
DID/2 Way Number Charge (each block of 20 numbers)	\$5.00

12.5.42 Monthly Recurring Charges

Local Trunk Charges (Per Trunk)

Local Trunk - Basic Per Minute Option Per Call Option Flat Rate Option	\$25.85 \$25.85 \$56.60
Local Trunk - DID/2 Way Direct Per Minute Option Per Call Option Flat Rate Option	\$31.85 \$31.85 \$48.70
DID/2 Way Direct Number Charge (Per each block of 20 numbers)	\$3.40

12.5.4.3 Optional Features

	Non-Recurring Charge	Monthly Recurring Charge
Calling Number Delivery Blocking - Complete Calling Number Delivery Blocking - Selective Remote Call Forwarding Overflow Routing	\$5.00 \$5.00	\$0.00 \$0.00 \$20.00 \$20.00

- 12.5.4.4 Usage Rates: The rates in Section 12.7 will apply to Customers selecting the Per Minute or Per Call Options.
- 12.6 Local ISDN Primary Rate Interface (Local ISDN-PRI): Local ISDN-PRI is an alternative arrangement for individual local exchange services such as Local Trunk Basic and Local Trunk DID. Local ISDN-PRI is provisioned at the 1.544 Mbps rate via the Primary Rate Interface standard of the Integrated Services Digital Network (ISDN).. Local ISDN-PRI provides the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.
- 12.6.1 Local ISDN-PRI Service Arrangement One or more Service Configurations can be combined to create a Local ISDN-PRI Service Arrangement. Customers may have multiple Local ISDN-PRI Service Arrangements per location; however for each Service Arrangement one Service Configuration 1 must be included. The controlling D channel will always reside on Service Configuration 1.

The D channel is a 64 Kbps channel that carries signaling and control for the B channels. The capabilities of the D channel are contained within the customer's Service Configuration.

12.6.1.1 Service Configuration 1 - The first Service Configuration for any Local ISDN-PRI Service Arrangement must be a Service Configuration 1. Service Configuration 1 provides twenty-three (23) 64 Kbps B channels and one (1) primary 64 Kbps D signaling channel. The primary D channel is an-out-of band signaling channel used to control and route all of the B channel traffic within the Local ISDN-PRI Service Arrangement.

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12.6.1.2 Service Configuration 2 - This configuration is only available in conjunction with Service Configuration 1 - It provides an additional twenty-four (24) 64 Kbps B channels which are controlled by the D channel on Service Configuration 1. Multiple Service Configuration 2s may be associated with a Service Configuration 1 subject to switching equipment limitations.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separately DID telephone numbers, as found in Section 12.5.

12.6.1.3 Service Configuration 3 - This configuration is also only available to subscribers who have a Service Configuration 1. It provides a backup 64 Kbps D channel and twenty-three (23) additional 64 Kbps B channels. The backup D channel will control and route all of the B channel traffic of a single PRI Service Arrangement in the event the D channel on the primary configuration (Service Configuration 1) fails. A maximum of one Service Configuration 3 may be included with each Local ISDN-PRI Service Arrangement. Service Configuration 3 is available subject to switching equipment capabilities.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separate DID telephone numbers, as found in Section 12.5.

12.6.2 Optional Features: In addition to providing Local Exchange Services specified above, Local ISDN-PRI can be configured to support the following optional advanced ISDN features:

Call-by-Call Service Selection: Allows B channels to be shared between multiple services carried over a single PRI Local Serving Arrangement.

Calling Number Delivery: Allows the customer to receive the originating callers working telephone number provided this information is forwarded to the Company by the caller's Local Exchange and/or Long Distance Carrier.

These features can be ordered separately or combined in Feature Package 1.

12.6.3 Local ISDN-Primary Rate Interface (Local ISDN-PRI) Rates and Charges:

Non-Recurring and Monthly Recurring Charges apply per T-1 unless otherwise noted. The Local ISDN PRI T-1 Non-Recurring and Mon1hly Recurring T-1 charges include Service Configuration and B Channel Service charges. Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 12.5.4.1 and 12.5.4.2, respectively.

12.6.3.1 Non-Recurring Charges

Service Reconfiguration \$130.00 Charge 1/
[1/ Applies for each Service Configuration affected. i.e., if the Service Reconfiguration will affect one Service Configuration I and three Service Configuration 2s, four (4) Service Reconfiguration Charges would apply.]

Local ISDN-PRI T-1 Installation (Per T-1)

Optional Features:

Non-Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.,

Per Location

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Calling Number Delivery \$0.00
Feature Package 1 \$0.00
(includes Call-by-Call
& Calling Number Delivery.)

12.6.3.2 Monthly Recurring Charges

	Per T-1
Local ISDN-PRI Flat Rate Option	\$1,700.00
Local ISDN-PRI Per Minute and Per Call Options	\$525.00

Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	Per Location
Call-by-Call Option Calling Number Delivery	\$0.00 \$0.00
Feature Package 1 (includes Call-by-Call & Calling Number Delivery.)	\$0.00
Remote Call Forwarding Overflow Routing	\$20.00 \$20.00

- 12.6.3.3 Usage Charges: The rates specified in Section 12.7 will apply to Customers selecting the Per Minute or Per Call Options.
- 12.7 Usage Rates: Customers who elect the per call or per minute options, the following rates will apply to all outbound direct-dialed calls placed to Stations within the callers local exchange area, as defined herein.
 - 12.7.1 Per Call Option Usage Rate:

\$0.12

12.8

12.8.1 On-Net Term Plan

12.7.2 Per Minute Option Usage Rate: The following rates will be applied on a per minute basis. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Peak rates will apply from 8:00 a.m. through 5:00 p.m. Monday through Friday. Off-Peak rates will apply at all other times.

Peak		Off-Peak		
1st Minute	Each Add'l Minute	1st Minute	Each Add'l Minute	
\$0.026	\$0.026	\$0.014	\$0.014	
Term Plans				

The On-Net Term Plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the Company through the On-Net Term Plan are subject to the terms and conditions set forth in the Company's "Service Publication and Price Guide", and this tariff. Customers who enroll in this term

Customers subscribing to this term plan will receive discounts as set forth below, in lieu of all other tariffed term plans. The discounts will be applied to the following recurring charges: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID

plan must have their facilities based Local Exchange service usage billed to a single On-Net invoice.

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Charge, Local Trunk-2 Way Direct Charge, DID12 Way Direct Number Charges, Local ISDN-PRI T-1 Charge, Optional Features and Optional Features for Local ISDN-PRI, as well as local service usage charges.

The Volume Commitment will be determined based upon the Qualifying Volume received by the Company, or any affiliate of the Company, from Customer's facilities based Local Exchange service, as defined in section 12.8.2 and the Qualifying Volume of Customer's telecommunications services as defined in the Company's "Service Publication and Price Guide".

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

Term Commitment/Disc	ount				
Volume Commitment	1 year	2 years	3 years	4 years	5 years
\$1,200 /annual	5.0%	8.0%	11.0%	14.0%	17.0%
\$3,000 /annual	5.0	8.0	11.0	14.0	17.0 %
\$6,000 / annual	5.0	8.0	11.0	14.0	17.0
\$12,000 / annual	10.0	13.0	16.0	19.0	22.0
\$24,000 / annual	10.0	13.0	16.0	19.0	22.0
\$36,000 / annual	10.0	13.0	16.0	19.0	22.0
\$48,000 / annual	10.0	13.0	16.0	19.0	22.0
\$60,000 / annual	12.0	15.0	18.0	21.0	24.0
\$84,000 / annual	12.0	15.0	18.0	21.0	24.0
\$120,000 /annual	14.0	17.0	20.0	23.0	26.0
\$180,000 /annual	14.0	17.0	20.0	23.0	26.0
\$300,000 /annual	16.0	19.0	22.0	25.0	28.0
\$600,000 /annual	18.0	21.0	24.0	27.0	30.0
\$900,000/annual	21.0	24.0	27.0	30.0	30.0
\$1.2M/annual	24.0	27.0	30.0	30.0	30.0
\$1.8M/annual	27.0	30.0	30.0	30.0	30.0
\$2.4/annual	30.0	30.0	30.0	30.0	30.0

12.8.2 Local On-Net Term Plan

The Local On-Net Term Plan is a term plan, in lieu of all other tariffed term plans, available to facilities based standalone local exchange service customers. Customers who subscribe to Local On-Net Term Plan are subject to the following conditions:

Definition of Terms:

Qualifying Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Standard and Optional Features, Local ISDN-PRI T1 Charge, and Local ISDN-PRI Optional Features as well as local service usage charges. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Local On-Net Term Plan volume commitment: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Eligible Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN-PRI T-1 Charge, Optional Features and Local ISDN-PRI Optional Features, as well as local service usage charges. Charges for the following are not included as Eligible Volume and will not receive Local On-Net Term Plan volume discounts: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring charges for Standard and Optional Features; non-recurring charges for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

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(ENTERPRISE NON-CURRENT SERVICES)

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Term Commitment and Renewal Options: A customer must commit to service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Local On-Net Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume commitment: A customer may elect a Local On-Net Term Plan annual volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$1,200, \$3,000, \$6,000, \$12,000, \$24,000, \$36,000, \$48,000, \$60,000, \$12,000; \$12,000; \$12,000; \$300,000; \$600,000; \$900,000; \$1.2M; \$1.8M; \$2.4M. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent annualized volume commitment. If a customer so elects, the term of service expiration date will not change. The new volume commitment will apply as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level to charges and usage only from the new election date forward.

Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment.

Early Termination Charges:

Cancellation of Discontinuance without Liability: If: (i) the customer's use of Local Exchange Service under a Local On-Net Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment and (ii) at the time of termination the customer is enrolled in a new Local On-Net Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (I) the customer may terminate service at any time during the last three months of the term of service if the customer's Local On-Net Term Plan's term commitment is one year: or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new Local On-Net Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the Local On-Net Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual volume commitment for each year remaining in the unfulfilled term of service. Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

Term Commitment/Discount					
Volume Commitment	1 year	2 years	3 years	4 years	5 years
*			• • • • •	• • • • •	40.004
\$1,200 /annual	0.0%	3.0%	6.0%	9.0%	12.0%
\$3,000 /annual	0.0	3.0	6.0	9.0	12.0
\$6,000 /annual	0.0	3.0	6.0	9.0	12.0
\$12,000 /annual	5.0	8.0	11.0	14.0	17.0
\$24,000 /annual	5.0	8.0	11.0	14.0	17.0
\$36,000 /annual	5.0	8.0	11.0	14.0	17.0
\$48,000 /annual	5.0	8.0	11.0	14.0	17.0
\$60,000 /annual	7.0	10.0	13.0	16.0	19.0
\$84,000 /annual	7.0	10.0	13.0	16.0	19.0
\$120,000 /annual	9.0	12.0	15.0	18.0	21.0
\$180,000 /annual	9.0	12.0	15.0	18.0	21.0
\$300,000 /annual	11.0	14.0	17.0	20.0	23.0
\$600,000 /annual	13.0	16.0	19.0	22.0	25.0
\$900,000/annual	16.0	19.0	22.0	25.0	25.0
\$1.2M/annual	19.0	22.0	25.0	25.0	25.0
\$1.8M/annual	22.0	25.0	25.0	25.0	25.0

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(ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

\$2.4M/annual 25.0 25.0 25.0 25.0 25.0

12.9.6 Agent Program:

Eligibility To be eligible for this program, the Customer:

must subscribe to this program through a Company-designated agent may not receive any discounts or the benefits of any promotional offering except for the Local Satisfaction Guarantee Promotion, Local Nationwide -One Promotion and the Local Install Waiver Promotion may not receive service under any other term plan

- 2. Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.
- 3. Credits: During each monthly period of the term of service, the Customer will receive a credit equal to 10 percent of the standard tariffed monthly recurring charges (excluding features) and usage rates for Local Line. Local, Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI service.
- 4. Optional Feature Package: The Customer will be charged \$10.00 monthly recurring charge for the following feature package:

Includes Standard Features plus
Call Waiting/Cancel Call Waiting
Call Transfer or 3 Way Calling (mutually exclusive)
Call Forward Busy
Call Forward No Answer
Caller Id-Name and Number
Calling Party Number Delivery
Speed Dialing - 8

- 5. Classifications, Practices and Regulations:
- 1. Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

12.9.7 Local Plus Program

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 and 12 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.verizonbusiness.com;
- must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement,

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features:

(ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 12.4.3 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features Feature Package 1 Feature Package 2

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Call Waiting/Cancel Call Waiting Caller ID with Name and Number Remote Call Forwarding

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 12.5 and 12.6. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID numbers as specified in Section 12.5.4.1.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line)	\$52.00[Rest of State] \$54.00[Knoxville/Memphis/Nashville]
Local Trunks (Basic, DID and 2 Way Direct) (Per trunk)	\$50.50
Local Trunks (Basic, DID and 2 Way Direct) (Per T-1)	\$895.00
Local ISDN-PRI (Per T-1)	\$895.00
Feature Package 1	\$3.50
Feature Package 2	\$6.50

Discounts:

A customer who subscribes to service under SCA Guide Type 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 or 12 or under another SCA type if the Customer's contract includes provision of the Local Plus Program and who commits to a new term of service that equals or exceeds I year for up to a 5% discount, 2 years for a 10% discount, or 3years for a 15% discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the existing or prospective Customer must, 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement to subscribe, or remain subscribed to the Company's exchange service, and 2) subscribe to SCA Guide Type 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 or 12 or under another SCA type if the Customer's contract includes provision of the Local Plus Program.

12.9.8 Local Nationwide One Program

The Local Nationwide One Program is available to existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

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(ENTERPRISE NON-CURRENT SERVICES)

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Benefits: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

Monthly Recurring Charge (Per T-1)

Local Trunk-Basic, Local Trunk-DID

and Local Trunk-2 Way

Metered Plan \$181.24 Flat Plan \$536.24

Local ISDN-PRI

 Metered Plan
 \$214.84

 Flat Plan
 \$569.84

Customers selecting the Metered Plan will receive the following program monthly usage rates:

1st Minute Each Additional Minute

\$0.0158 \$0.0095

The Program Charge is in lieu of-the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

Other Conditions: Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

12.9.9 Local and Long Distance Service Plus Plan

Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance Service Plus Plan as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com; ("Companion Interstate Service") and must subscribe to the Local and Long Distance Service Plus Plan.

must subscribe to service under Special Customer Arrangement SCA Types 1, 2, 3, 4, 5, 6, 7, 8 or 9 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program.

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is -identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, ~Offering B is available on a per-Local Trunk basis and Offering C is available on a per-T-1 basis. The following Monthly recurring charges apply:

Offering	Monthly Recurring Charge (per line, trunk or 1-1)
Α	\$60.00
В	\$65.00

C \$1560.00

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

(ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features.

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 12.4, 12.5, 12.6. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

Local Line Optional Features
Feature Package I
Feature Package 2
Call Waiting/Cancel Call Waiting
Caller ID with name and Number
Remote Call Forwarding
Vanity Number

Feature Package 1 \$3.50
Feature Package 2 \$6.50

DID numbers (Per each block of 20 numbers) \$6.25

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

Customers committing to a new term of service for 2 years or greater will receive a 5 percent discount-on monthly recurring plan charges and monthly recurring optional feature and feature package charges, in lieu of all other discounts.

A Customer who subscribes to Offering A and subscribes to this plan via a Company-designated Internet site and commit to a new term of service for 2 years or greater will receive a 10 percent discount on monthly recurring plan charges and monthly recurring optional feature and feature package charges, in lieu of all other discounts.

The Company will provide a 10 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a- new term of service for 2 years or greater.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to Which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff, Companion Intrastate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate, Service under The Guide and Companion Intrastate Service will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

TENNESSEE LOCAL EXCHANGE SERVICES CATALOG SCHEDULE NO. 1

(ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

12.9.10 Business Advantage Program 1/

[1/ Beginning February 28, 2004, this service is no longer available to new customers.]

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in the Company's Service Publication and Price Guide located on the Company's Internet site at www.verizonbusiness.com;
- must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply.

Local Line Optional Features

Feature Package 1

Feature Package 2

Call Waiting/Cancel Call Waiting

Caller ID with name and Number.

Remote Call Forwarding 2/

[2/ Customers who subscribe to MCI Local Line Service via UNE P are not eligible to utilize Remote Call Forwarding.]

Vanity Number

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line)	\$40.00
Feature Package 1	\$3.50
Feature Package 2	\$6.50

Discounts:

A Customer who subscribes to service under SCA Guide Types 6, 7, 8, 9, or 10 and who commits to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, or 3 years for a 15 percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts.

Other Conditions:

The following disclaimers apply to Business Advantage Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

TENNESSEE LOCAL EXCHANGE SERVICES CATALOG SCHEDULE NO. 1

(ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

Trunk Solution/Local and Long Distance Service-Line Solution II 1/
[1/ Beginning February 28, 2004, this service is no longer available to new customers.]

Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling:

must subscribe to the Local and Long Distance Service Plus Plan as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com: ("Companion Interstate Service").

must subscribe to service under Special Customer Arrangement SCA Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this Program.

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-T-1 or ISDN-PRI basis. The following Monthly recurring charges apply:

Unless the state has established a different requirement, for Customers who reside within the most dense zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

Offering Monthly Recurring Charge (per line, trunk, T-1, or ISDN-PRI)

A \$60.00 B \$65.00 C \$1,400.00

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features.

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 12.5 and 12.6. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

Local Line Optional Features

Feature Package 1

Feature Package 2

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding 1/

[1] Customers who subscribe to MCI Local Line Service via UNE P are not eligible to utilize Remote Call Forwarding (RCF).]

Vanity Number

Monthly Recurring Charge

(ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

Feature Package 2 \$6.50 DID numbers (Per each block of 20 numbers) \$6.25

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

For Offering A, B and C, the Company will provide a 5, 10 or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equals or exceeds I year for a 5 percent discount, 2 years for a 10 percent discount, and 3 years for a 15 percent discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, and Companion Interstate Service offered under The Guide will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Interstate Service under The Guide will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, and Companion Interstate Service under The Guide will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

For new customers who disconnect Companion Local Service under this tariff and Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance Service Plus Program/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges."