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MCImetro ACCESS TRANSMISSION SERVICES OF VIRGINIA, INC. d/b/a VERIZON ACCESS TRANSMISSION SERVICES OF VIRGINIA

Virginia Local Exchange Services Catalog Schedule No. 2 (Enterprise Non-Current Services)

This Catalog Schedule No. 2 applies to the non-current services pertaining to enterprise business customers (i.e., non-mass markets) previously offered in Virginia by MCImetro Access Transmission Services of Virginia, Inc. d/b/a Verizon Access Transmission Services of Virginia which are not set forth in other sections of the Guide. Unless otherwise indicated, the material below was previously described in Virginia Tariff No. 4 of MCImetro Access Transmission Services of Virginia, Inc. d/b/a Verizon Access Transmission Services of Virginia. For ease of reference, where applicable, the prior section numbers contained in the prior tariff have been retained.

All of these non-current services are subject to the Terms and Conditions applicable to the other Local Services as set forth in the Guide. The product descriptions, rates and charges for the non-current services previously offered in Virginia that were in effect at the time that the Virginia Local Exchange Services were added to the Guide and which are not set forth in other portions of the guide nor set forth below, will continue to remain in effect for a Customer previously subscribed to these services until the Customer no longer subscribes to such service(s), or changes are made to the product descriptions, rates or charges in the Guide.

Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

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CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule. Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

Revisions to Local Exchange Services Catalog Schedule No. 2 Effective October 1, 2018

Subsection A, Sections 3.1.2.3.2 and 3.1.9

- Increase of Local Line flat rate monthly recurring charge (Plan 1 and 2) and Local Plus Program Local Line monthly recurring charge (Plan 2 only).

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VIII. OLDER SERVICES

SUBSECTION A – Material previously in Tariff No. 1.

NOTE: This Subsection A of the Older Services section of this tariff, when effective, will cancel and supersede the same product descriptions previously contained in MCImetro Access Transmission Services of Virginia, Inc., Tariff No. 1.

Effective on or after October 1, 2016, MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

- 3. Service Descriptions
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.2 <u>Local Line</u>: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.
 - 3.1.2.1 <u>Standard Features</u>: Each Local Line Customer is provided with the following standard features:

Automatic Dial1

Call Forward-Busy

Call Forward No-Answer

Call Forward Variable

Call Hold

Call Park

Call Pickup (Group Call Pickup or Directed Call Pickup)

Calling Number Delivery Blocking (Selective)

Call Transfer Or 3-Way Conference (Mutually Exclusive)

Call Waiting/Cancel Call Waiting

Toll Restriction

Conference Six-Way

Customer Group Dialing Plan

Digit Display1

Do Not Disturb

Group Intercom¹

Intercom¹

Key Short Hunt1

Last Number Redial²

Message Waiting

Multiple Appearance Directory Numbers 1

Privacy Release 1

Query Time & Date 1

Hunting (Circular, Sequential, and Uniform Call Distribution)

Speed Dial-8 or Speed Dial-30 (Mutually Exclusive) 3

[¹These features are only available in conjunction with Proprietary Business Sets.]

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[Orders placed on or after December 18, 1998 for new installs, will be charged the applicable rates found in Section 3.1.2.3.3.]

[2] These features are only available in conjunction with Proprietary Business Sets.] [3] Orders placed on or after December 15, 1998 for new installs, will be charged the applicable rates found in Section 3.1.2.3.3. Non-Regulated Service.]

3.1.2.2 Optional Features: A Local Line Customer may order the following optional features, at the rates specified in Section 3.1.2.3.3:

Caller ID-Number 4

Caller ID with Name and Number

Call Forward-Busy

Call Forward-No Answer

Call Transfer or 3-Way Conference (Mutually Exclusive)

Call Waiting/Cancel Call Waiting

Call Trace

Calling Number Delivery 5

Calling Number Delivery Blocking (Complete)

Interim Local Number Portability (ILNP)

Toll Restriction

[4 Effective April 1, 2001, this feature will no longer be available to new subscribers.]

[5 Effective December 18, 1998, this feature will no longer be available to new subscribers.]

3.1.2.2.1 Feature Package 1 7

[7 Only where facilities are available.]

Includes standard features plus the following Features:

Call Transfer or 3-Way Conference Calling (Mutually Exclusive)

Call Forward-Busy

Call Forward-No answer

Speed Dial-8 *

3.1.2.2.2 Feature Package 2

Includes the features from Feature Package 1 plus each of the following:

Speed Dial-8 or Speed Dial-30 *(Mutually Exclusive)

[* Non-Regulated Service.]

Toll Restriction

3.1.2.3 Local Line Rates and Charges: A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 3.1.2.3.1, 3.1.2.3.2, 3.1.2.3.3 and 3.1.2.3.4, respectively. Unless the state has established a different requirement, for customers choosing Plan 2 and who reside within the most dense zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines, unless otherwise noted.

3.1.2.3.1 Non-Recurring Charges

Line Connection Charge

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Account Setup \$37.20 (per account)

Account Changes \$18.50

Changes (per change)

Moves, Additions \$18.50

(per change)

Account Changes \$17.00

(per billing record change)

Line Restoral Charge (per line) 1 \$5.54

[¹ Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently reestablished, charges apply as for a new installation of service.]

Suspension of Service ² \$ 5.54

Restoral Charge (per line)

[2 Applies for line restoral after Customer-initiated suspension.]

Order Expedite Charge \$25.00

(Per Line)

Due Date Change \$10.00

(Per Occurance)

3.1.2.3.2 Recurring Charges Monthly

Plan 1

Local Line - Line Charge

(per line)

Per Call/Per Minute Option \$14.00 Flat with Cap-Lines \$43.00

 Flat
 Metered

 Plan 2
 \$43.00
 \$14.00

3.1.2.3.3 Optional Features:

Calling Number Delivery ¹ \$8.50

[¹ Beginning December 18, 1998, this feature will no longer be available to new subscribers.]

Calling Number Delivery

Blocking Complete \$0.00

Remote Call Forwarding

(per each line path) \$18.87

Interim Local Number Portability \$0.00/number Rates for a volume of numbers greater than 500 will be provided on an Individual Case Basis.

	Non-Recurring	Monthly Recurring
Feature Package 1	\$10.00	\$4.50
Feature Package 2	\$10.00	\$9.50
Call Waiting/Cancel Call Waiting	\$5.00	\$3.00
Caller ID-Number ²	\$5.00	\$5.00
[2 Effective April 1, 2001, this feature v	vill no longer be available to ne	ew subscribers.]
Caller ID with Name and Number	\$5.00	\$5.00
Call Transfer or 3-Way Conference		
Calling (Mutually Exclusive)	\$5.00	\$2.00
Call Forward-Busy	\$5.00	\$1.00
Call Forward-No Answer	\$5.00	\$1.00
Speed Dial-8 *	\$5.00	\$2.00
Speed Dial-30 *	\$5.00	\$4.00
Toll Restriction	\$5.00	\$3.00
[* Non-Regulated Service.]		

3.1.2.3.4 <u>Usage Rates</u>: The rates in Section 3.1.4 will apply.

3.1.3 Local Trunk

3.1.3.1 Local Trunk-Basic

3.1.3.1.2 One-Way Inbound or Two-Way

3.1.3.1.2.2 Optional Feature: A Local Trunk-Basic Customer may order the following optional features at the rates specified

in Section 3.1.3.1.3.2.

Interim Local Number Portability (ILNP) Calling Number Delivery Blocking (Complete)

Remote Call Forwarding

Digital Interface- Digital Interface Provides a DS- 1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic [DID] trunks to the Customer's PBX or trunk-capable Key System. Digital Interface can be used to carry one-way outbound traffic, one-way Inbound or two-way traffic, Direct Inward Dialing, or a combination thereof. Applicable Non-Recurring and Recurring charges can be found in Sections 3.1.3.1.3.1 and 3.1.3.1.3.2.

3.1.3.1.3 Local Trunk-Basic Rates and Charges:

3.1.3.1.3.1 Non-Recurring Charges

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Line Connection Charges	\$20.00
Order Expedite Charge (Per Trunk)	\$25.00
T-1 Order Expedite Charge	\$600.00
(Per T-1) Due Date Change (Per Occurance)	\$10.00
Local T-1 Installation Charge (Per T-1)	\$200.00

3.1.3.1.3.2 <u>Monthly Recurring Charges</u>

Local Trunk - Basic Charge (Per Trunk) Per Call/Per Minute Option

Per Call/Per Minute Option \$11.00
Flat with Cap-Trunks \$66.50
Remote Call Forwarding

(per each line path) \$18.87

Optional Features:

Calling Number Delivery Blocking

Complete \$0.00 Interim Local Number Portability \$0.00/number -Rates for a volume of numbers greater than 500 will be provided on an Individual Case Basis.

Digital Interface Channelization Charge (Per Channel) \$0.00

3.1.3.2 Local Trunk - Direct Inward Dialing (DID

[1 Effective April 1, 2001, analog DID and analog 2 Way Direct service will not be available to new subscribers.]

3.1.3.2.2 Features:

3.1.3.2.2.2

<u>Optional Features:</u> A Local Trunk -DID customer may order the following optional features at the rates specified in Section 3.1.3.2.3.2.

Interim Local Number Portability (ILNP) Remote Call Forwarding

Digital Interface- Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic [DID] trunks to the Customer's PBX or trunk-capable Key System. Digital Interface can be used to carry one-way outbound traffic, one-way Inbound or two-way traffic, Direct

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Inward Dialing, or a combination thereof. Applicable Non-Recurring and Recurring charges can be found in Sections 3.1.3.2.3.1 and 3.1.3.2.3.2.

3.1.3.2.3 Direct Inward Dialing Rates and Charges (Cont'd):

3.1.3.2.3.1 Non-Recurring Charges

Order Expedite Charge \$25.00

(Per Trunk)
T-1 Order Expedite Charge \$600.00

(Per T-1)

Due Date Change \$10.00

(Per Occurence)

Local T-1 Installation Charge \$200.00

(Per T-1)

3.1.3.2.3.2 <u>Monthly Recurring Charges (Cont.)</u>

DID Number Charge \$2000 (Per Block of 1000 numbers after an initial purchase of 2000 numbers in a Metropolitan Statistical Area (MSA) from a single Company switch.) 8 [8 This charge applies to orders placed on or after April 1, 2001.]

Optional Features:

Interim Local Number Portability \$0.00/number Rates for a volume of numbers greater than 500 will be provided on an Individual Case Basis.

Digital Interface Channelization Charge (Per Channel) \$0.00

Remote Call Forwarding \$18.87 (per each line path)

3.1.3.3.3 (Cont'd)

Optional Features

Interim Number Portability (ILNP)
Calling Number Delivery Blocking (Complete)
Remote Call Forwarding

Digital Interface- Digital Interface provides a DS-1digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic [DID] trunks to the Customer's PBX or trunk-capable Key System. Digital Interface can be used to carry one-way outbound traffic, one-way Inbound or two-way traffic, Direct Inward Dialing, or a combination thereof.

Applicable Non-Recurring and Recurring charges can be found in Sections 3.1.3.3.3.1 and 3.1.3.3.2.

Order Expedite Charge \$25.00

(Per Trunk)

T-1 Order Expedite Charge \$600.00

(Per T-1)

Due Date Change \$10.00

(Per Occurance) Local T-1 Inst(Per T-1)

3.1.3.3.3.2 Monthly Recurring Charges

Local Trunk - DID Charge

(per trunk)

Per Minute/Per Call Option \$21.25

Flat with Cap - Trunk \$71.50

DID number charge \$20.25

(per block of 20 numbers)

DID Number Charge \$2000 (Per Block of 1000 numbers after an initial purchase of 2000 numbers in a Metropolitan Statistical Area (MSA) from a single Company switch.) 9

[9 This charge applies to orders placed on or after April 1, 2001.]

Optional Features:

Interim Local Number Portability \$0.00/number Rates for a volume of numbers greater than 500 will be provided on an Individual Case Basis.

Digital Interface Channelization Charge (Per Channel) \$0.00

Remote Call Forwarding \$18.87

(per each line path)

3.1.4 <u>Usage Rates</u>: All Local Exchange Service Customers may order service on a per minute or per call usage basis as stated below. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

3.1.4.1 Per Call Usage Rate: \$0.096

3.1.4.2 <u>Per Minute Usage Rate</u>: The following rates will be applied on a per minute basis. Peak rates will apply from 8:00 a.m. through 5:00 p.m., Monday through Friday. Off-Peak rates will apply at all other days and times.

Peak	Off-Peak		(
1st Min	Add'l Min	1st Min	Add'l Min
\$0.037	\$0.020	\$0.016	\$0.011

3.1.4.3 <u>Flat with Cap-Lines</u>: Any customer who exceeds the equivalent of 3,000 minutes multiplied by the number of lines during a billing cycle will be billed for each additional minute at the following rate:

\$0.020

3.1.4.4 <u>Flat with Cap-Trunks</u>: Any customer who exceeds the equivalent of 10,000 minutes multiplied by the number of trunks during a billing cycle will be billed for each additional minute at the following rate:

\$0.020

3.1.5 Local Service Term Plan 1/2

[¹ Beginning December 8, 1997 the terms and conditions of this program will only be available for those customers subscribing to a Special Customer Arrangement offered by MCI Telecommunication Corporation.]

[2 Beginning December 18, 1998, this plan will no longer be available to new customers subscribing to new SCAs.]

Customers who subscribe to facilities based Local Exchange Service and enroll in a Local Service Term Plan are eligible to receive the discounts described below on specific monthly recurring and usage charges based on the customer's term commitment. The customer must commit to service for a term of either one, two, three, four, or five years. The term of the Local Service Term Plan will commence no earlier than the first of the next billing month in which the customer subscribes to the plan. The customer will receive the following discounts in lieu of all other discounts or promotions except for the Local Customer Assurance Promotion on the following recurring charges: Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk - 2 Way Direct, Local ISDN PRI, DID Numbering Charges, 2 Way Direct Numbering Charges and usage charges.

Term Commitment	<u>Discount</u>
1 Year	10%
2 Year	15%
3 Year	20%
4 Year	20%
5 Year	20%

A plan will automatically renew for an equivalent term unless the customer provides written notification to cancel the MCI Local Service Term Plan. This notice must be received by MCI no more than 30 days after the expiration of the term plan.

<u>Cancellation or Discontinuance with Liability</u>: Discontinuance of all Local Services furnished under the Local Service Term Plan prior to the expiration of the committed term constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge. The early termination charge will be equal to the customers highest billed monthly charges

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incurred during the length of the term commitment multiplied by the number of months remaining in the customer's term plan. A customer can terminate a term plan without liability if the customer enrolls in a new term plan with an expiration date later than the current term plans expiration date.

For Customers that have enrolled in a networkMCI One long distance term plan or Special Customer Arrangement offered by MCI Telecommunications Corporation, the customer's term length may be coinciding with the networkMCI One or Special Customer Arrangement term of service. Accordingly, the customer's actual term may be of a shorter duration than the term commitment selected above. If the customer selects a term commitment greater than the term of service of the networkMCI One or Special Customer Arrangement, the termination provision shall not apply.

For those customers who subscribe to a networkMCI One term plan or Special Customer Arrangement, the early termination charges associated with that term plan or Special Customer Arrangement will apply in lieu of the charges specified above. In addition, customers will also be required to repay any credits received as a result of enrolling in the term plan.

<u>Cancellation or Discontinuance without Liability:</u> A customer can terminate a term plan without liability if the customer enrolls in a new term plan with an expiration date later than the current term plans expiration date. Customer signing a networkMCl One term agreement and intergrating their facilities based Local Exchange Service can terminate their local term plans at any time without penalty.

3.1.5.1 Local Exchange Service Term Plan 2 1

[¹ Beginning December 18, 1998, this plan will no longer be available to new subscribers.]

A Customer who subscribes to facilities based, stand alone Local Exchange Service and enrolls in a Local Service Term Plan is eligible to receive the discounts described below on specific monthly recurring and usage charges, based on the customer's term commitment. The customer must commit to service for a term of one, two, or three years. The term of the Local Service Term Plan will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. The Customers subscribing to this term plan will receive the following discounts in lieu of all other discounts or promotions, unless the promotion specifies otherwise. The discounts will be applied to the following recurring charges: Local Line, Local Trunk-Basic, DID/2 Way Direct numbering charges, Local Trunk-DID, Local Trunk - 2 Way Direct, Local ISDN - PRI, as well as local service usage charges.

Term Commitment	Discount
One Year	5%
Two Year	10%
Three Year	15%

A plan will automatically renew for an equivalent term unless the customer provides written notification to cancel the MCI Local Service Term Plan. This notice must be received by MCI no more than thirty (30) days after the expiration of the term.

<u>Cancellation or Discontinuance with Liability</u>: Discontinuance of all Local Services furnished under the Local Service Term Plan prior to the expiration of the

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Cancellation or Discontinuance with Liability: Discontinuance of all Local Services furnished under the Local Service Term Plan prior to the expiration of the committed term constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge. The early termination charge will be equal to the customer's highest billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the customer's term plan.

<u>Cancellation or Discontinuance without Liability:</u> A customer can terminate a term plan without liability if the customer enrolls in a new term plan with an expiration date later than the current term plan's expiration date. A customer may terminate without penalty at any time and enroll in a networkMCI One term plan.

3.1.5.2 networkMCI One Term Plan 1

[1 Beginning December 18, 1998, this plan will no longer be available to new subscribers.]

The networkMCI One Term plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the company through the networkMCI One Term Plan are subject to the terms and conditions set forth in MCI Telecommunications F.C.C. tariff No. 1, section C-3.4.1.4.2, and this tariff. Customer who enroll in this term plan must have their facilities based MCI Local Exchange service usage billed to a single networkMCI One invoice.

Customer subscribing to this term plan will receive discounts as set forth in MCI Telecommunications Corporation F.C.C. Tariff No. 1, section C-3.4.1.4.2 in lieu of all other discounts or promotions, unless the promotion specifies otherwise. The discounts will be applied to the following recurring charges: Local Line, Local trunk-Basic, DID 2 Way Direct numbering charges, Local Trunk-DID, Local Trunk - 2 Way Direct, Local ISDN - PRI, as well as local service usage charges.

Customers enrolled in Special Customer Arrangements or offered by company or MCI Telecommunications Corporation are not eligible for the benefits of this term plan.

3.1.5.3 On-Net Term Plan

The On-Net Term Plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the Company through the On-Net Term Plan are subject to the terms and conditions set forth in MCI Communications Services, Inc. d/b/a Verizon Business Services Tariff F.C.C No. 1, section C-3.464, and this tariff. Customers who enroll in this term plan must have their facilities based MCI Local Exchange service usage billed to a single On-Net invoice.

Customers subscribing to this term plan will receive discounts as set forth below, in lieu of all other tariffed term plans. The discounts will be applied to the following recurring charges: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN-PRI T-1 Charge, optional features and Local ISDN-PRI Optional features as well as local service usage charges.

The Volume Commitment will be determined based upon the Qualifying Volume received by the Company, or any affiliate of the Company, from Customer's facilities based Local

Exchange service, as defined in section 3.3.1.5.4 and the Qualifying Volume of Customer's telecommunications services as defined in MCI WorldCom Communications, Inc. Tariff F.C.C. No. 1, Section C-3.4641.

<u>Discounts</u>: Customers will receive the following discounts applied to Eligible Volume charges and usage.

		Term Commitment/Discount			
Volume Commitment	1 year	2 years	3 years	4 years	5 years
\$100 /month	5.0%	8.0%	11.0%	14.0%	17.0%
\$250 /month	5.0	8.0	11.0	14.0	17.0
\$500 /month	5.0	8.0	11.0	14.0	17.0
\$1,000 /month	10.0	13.0	16.0	19.0	22.0
\$2,000 /month	10.0	13.0	16.0	19.0	22.0
\$3,000 /month	10.0	13.0	16.0	19.0	22.0
\$4,000 /month	10.0	13.0	16.0	19.0	22.0
\$5,000 /month	12.0	15.0	18.0	21.0	24.0
\$7,000 /month	12.0	15.0	18.0	21.0	24.0
\$120,000 /annual	14.0	17.0	20.0	23.0	26.0
\$180,000 /annual	14.0	17.0	20.0	23.0	26.0
\$300,000 /annual	16.0	19.0	22.0	25.0	28.0
\$600,000 /annual	18.0	21.0	24.0	27.0	30.0
\$900,000/annual	21.0	24.0	27.0	30.0	30.0
\$1.2M/annual	24.0	27.0	30.0	30.0	30.0
\$1.8M/annual	27.0	30.0	30.0	30.0	30.0
\$2.4M/annual	30.0	30.0	30.0	30.0	30.0

3.1.5.4 Local On-Net Term Plan

The Local On-Net Term Plan is a term plan, in lieu of all other tariffed term plans, available to facilities based standalone local exchange service customers. Customers who subscribe to Local On-Net Term Plan are subject to the following conditions:

Definition of Terms:

Qualifying Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Standard and Optional Features, Local ISDN-PRI T-1 Charge, and Local ISDN-PRI Optional Features as well as local service usage charges. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Local On-Net Term Plan volume commitment: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Eligible Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN-PRI Local Service Configuration Charge, Local ISDN-PRI B Channel Service Charge, optional features and Local ISDN-PRI B Charge, Local ISDN-PRI B Cha

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PRI Optional Features as well as local service usage charges. Charges for the following are not included as Eligible Volume and will not receive Local On-Net Term Plan volume discounts: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; recurring and non-recurring charges for Standard Features and non-recurring charges for Optional Features; non-recurring for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Term Commitment and Renewal Options: A customer must commit to service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Local On-Net Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume commitment: A customer may elect a Local On-Net Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000: \$300,000; \$600,000; \$900,000; \$1.2M; \$1.8M, \$2.4M. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent annualized volume commitment. If a customer so elects, the term of service expiration date will not change. The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

<u>Underutilization Charges</u>: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

Early Termination Charges: Cancellation of Discontinuance without Liability: If: (i) the customer's use of Local Exchange Service under a Local On-Net Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment or monthly volume commitment and (ii) at the time of termination the customer is enrolled in a new Local On-Net Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's Local On-Net Term Plan's term commitment is one year: or (ii) the customer may terminate service at any

time during the last six months of the term of service if the customer's new Local On-Net Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the Local On-Net Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

<u>Discounts</u>: Customers will receive the following discounts applied to Eligible Volume charges and usage.

Term (Commitment/Discount
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Volume Commitment \$100 /month	<u>1 year</u> 0.0%	2 <u>years</u> 3.0%	3 <u>years</u> 6.0%	4 <u>years</u> 9.0%	5 <u>years</u> 12.0%
\$250 /month	0.0	3.0	6.0	9.0	12.0
\$500 /month	0.0	3.0	6.0	9.0	12.0
\$1,000 /month	5.0	8.0	11.0	14.0	17.0
\$2,000 /month	5.0	8.0	11.0	14.0	17.0
\$3,000 /month	5.0	8.0	11.0	14.0	17.0
\$4,000 /month	5.0	8.0	11.0	14.0	17.0
\$5,000 /month	7.0	10.0	13.0	16.0	19.0
\$7,000 /month	7.0	10.0	13.0	16.0	19.0
\$120,000 /annual	9.0	12.0	15.0	18.0	21.0
\$180,000 /annual	9.0	12.0	15.0	18.0	21.0
\$300,000 /annual	11.0	14.0	17.0	20.0	23.0
\$600,000 /annual	13.0	16.0	19.0	22.0	25.0
\$900,000/annual	16.0	19.0	22.0	25.0	25.0
\$1.2M/annual	19.0	22.0	25.0	25.0	25.0
\$1.8M/annual	22.0	25.0	25.0	25.0	25.0
\$2.4M/annual	25.0	25.0	25.0	25.0	25.0

3.1.6 <u>Local ISDN Primary Rate Interface (Local ISDN PRI)</u>

Local ISDN PRI is an alternative arrangement for individual local exchange services such as Local Trunk Basic and Local Trunk DID. Local ISDN PRI is provisioned at the 1.544 Mbps rate via the Primary Rate Interface standard of the Integrated Services Digital Network (ISDN). Local ISDN PRI provides the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.

3.1.6.1 Local ISDN PRI Service Arrangement - One or more Service Configurations can be combined to create an Local ISDN PRI Service Arrangement. Customers may have multiple Local ISDN PRI Service Arrangements per location, however for each Service Arrangement one Service Configuration 1 must be included. The controlling D channel will always reside on Service Configuration 1.

The ISDN Digital Facility is ordered separately and not included as part of the Service Configuration.

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- 3.1.6.1.1 Service Configuration 1 The first Service Configuration for any PRI Local Service Arrangement must be a Service Configuration 1. Service Configuration 1 provides twenty-three (23) 64 Kbps B channels and one (1) primary 64 Kbps D signaling channel. The primary D channel is an-out-of band signaling channel used to control and route all of the B channel traffic within the PRI Local Service Arrangement.
- 3.1.6.1.2 <u>Service Configuration 2</u> This configuration is only available in conjunction with Service Configuration 1. It provides an additional twenty-four (24) 64 Kbps B channels which are controlled by the D channel on Service Configuration 1. Multiple Service Configuration 2s may be associated with a Service Configuration 1 subject to switching equipment limitations.
- 3.1.6.1.3 Service Configuration 3 This configuration is also only available to subscribers who have Service Configuration 1. It provides a backup 64 Kbps D channel and twenty-three (23) additional 64 Kbps B channels. The backup D channel will control and route all of the B channel traffic of a single PRI Service Arrangement in the event the D channel on the primary configuration (Service Configuration 1) fails. A maximum of one Service Configuration 3 may be included with each Local ISDN PRI Service Arrangement. Service Configuration 3 is available subject to switching equipment capabilities.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separately DID telephone numbers, as found in Section 3.1.3.2 preceding.

The D channel is a 64 Kbps channel that carries signaling and control for the B channels. The capabilities of the D channel are contained within the customers Service Configuration.

3.1.6.2 Optional Features: In addition to providing Local Exchange Services specified above, Local ISDN PRI can be configured to support the following optional advanced ISDN features:

<u>Call-by-Call Service Selection</u>: Allows B channels to be shared between multiple services carried over a single Local ISDN PRI Serving Arrangement.

<u>Calling Number Delivery</u>: Allows the customer to receive the originating caller's working telephone number provided this information is forwarded to the Company by the caller's Local Exchange and/or Long Distance Carrier.

Remote Call Forwarding (RCF): RCF allows all calls dialed to a telephone number equipped for RCF service to be automatically forwarded to another dialable telephone number. This service enables a customer to list a local directory number that is forwarded to a different city or exchange. Each RCF service allows for the forwarding of one call at a given time. The RCF customer is responsible for any applicable usage rates/charges between the RCF number and the terminating number.

Feature Package 1 includes Call-by-Call Service Selection and Calling Number Delivery.

3.1.6.3 Local ISDN Primary Rate Interface (Local ISDN PRI) Rates and Charges:

Non-Recurring and Monthly Recurring Charges as specified below apply per T-1 unless otherwise noted. The Local ISDN PRI T-1 non-recurring and recurring charges include Service Configuration and B Channel Service Charges. Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 3.1.3.2.3.1 and 3.1.3.2.3.2, respectively.

3.1.6.3.1 Non-Recurring Charges

Service Reconfiguration \$50.00 Charge ¹
[¹ Applies for each Service Configuration affected i.e., if the Service Reconfiguration will effect one Service Configuration 1 and three Service Configuration 2s, four (4) Service Reconfiguration Charges would apply.]

Local ISDN PRI T-1 Installation (Per T-1)	\$200.00
Account Setup (per account)	\$37.20
Account Changes (Moves, Changes, Additions) (per change)	\$18.50
Account Changes (Per Billing Record Change)	\$17.00

Line Restoral Charge ² \$5.54

(per line)

[2] Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently reestablished, charges apply as for a new installation of service.]

Suspension of Service ³ \$5.54 Restoral Charge (per line)

[3 Applies for line restoral after Customer-initiated suspension.]

T-1 Order Expedite Charge \$600.00

(Per T-1)

Due Date Change \$10.00

(Per Occurance)

Optional Features:

Non-Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

Per Location

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Call-by-Call Option	\$100.00
Calling Number Delivery	\$100.00
Feature Package 1	\$100.00
Remote Call Forwarding	\$20.00
(per each line path)	

3.1.6.3.2 Monthly Recurring Charges Per T-1

Local ISDN PRI T-1 Flat with Cap-Trunks Option	\$1,980.00
Local ISDN PRI T-1 Per Minute/Per Call Options	\$400.00

3.1.6.3.3 Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

Per Location

Call-by-Call Option \$ 75.00

Calling Number Delivery \$100.00

Feature Package 1 \$150.00 (Includes Call-by-Call and Calling Number Delivery)

Remote Call Forwarding \$18.87

(per each line path)

<u>Usage Charges</u>: The rates and charges specified in Section 3.1.4 for local usage will apply to circuit switched voice calls. Flat with Cap-Trunks is available for voice traffic only. Data usage will be charged on a per minute basis as specified below regardless of the trunk type (measured or Flat with Cap-Trunks) purchased.

3.1.6.3.4 Per Minute Data Usage Rate: \$0.040

3.1.7 Digital T-1 Service 10

[10] Effective November 11, 1998, Digital T-1 Service will only be available to existing customers who have enrolled their existing T-1s in this service.]

Digital T-1 Service provides a credit for customers who purchase digital trunks in blocks of 24 (an entire T-1). Customers who order an entire T-1 will be charged applicable non-recurring trunk and monthly recurring trunk charges as specified below for Local Trunk depending on service for which customer subscribes. Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

3.1.7.1 Non-Recurring Charges

Applicable rates for non-recurring charges for Local Trunk-Basic Flat with Cap-Trunks, Local Trunk-DID (Digital) and Local-Trunk 2 Way Direct (Digital) will apply. The rates in sections 3.1.3.1.3.1, 3.1.3.2.3.1 and 3.1.3.3.3.1 will apply for non-recurring charges.

3.1.7.2 Monthly Recurring Charges

Applicable rates for monthly recurring charges for Local Trunk-Basic Flat with Cap-Trunks, Local Trunk-DID (Digital) and Local-Trunk 2 Way Direct (Digital) will apply. The rates in sections 3.1.3.1.3.2, 3.1.3.2.3.2 and 3.1.3.3.3.2 will apply for monthly recurring charges.

Customers enrolling in this service will receive the following monthly credit per trunk per T-1 ordered:

	Credit per trunk
Local Trunk - Basic (Digital)(Per Minute Option)	\$2.00
Local Trunk - Basic (Digital)(Per Call Option)	\$2.00
Local Trunk - Basic (Digital)(Flat with Cap-Trunks)	\$2.00
Local Trunk - DID (Digital)	\$2.00
Local Trunk – 2 Way Direct (Digital	
per minute/per call options)	\$2.00

Credits earned during a partial billing period will be given in their entirety and will not be pro-rated.

In addition to the above charges, rates for usage will apply if applicable, as specified in Section 3.1.4.

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the credits for that T-1. Customers may enroll more than one T-1 in this service.

3.1.8 Digital T-1 Credit Program

Digital T-1 Credit Program provides a credit for customers who purchase digital Local Trunk-Basic Flat with Cap-Trunks, Local Trunk-Basic per Minute Option, Local Trunk-Basic per Call Option, digital Local Trunk-DID or digital Local Trunk-2 Way Direct trunks (trunk types) in blocks of 24 trunks (an entire T-1). Customers who order an entire T-1 will be charged applicable non-recurring trunk and monthly recurring trunk charges as specified below for Local Trunk depending on service for which customer subscribes. Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

3.1.8.1 Non-Recurring Charges

Applicable rates for non-recurring charges for Local trunk-Basic, Local Trunk-DID and Local Trunk-2 Way Direct will apply. The rates in sections 3.1.3.1.3.1, 3.1.3.2.3.1, and 3.1.3.3.3.1 will apply for non-recurring charges.

3.1.8.2 Monthly Recurring Charges

Applicable rates for monthly recurring charges for Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way Direct will apply. The rates in sections 3.1.3.1.3.2, 3.1.3.2.3.2, and 3.1.3.3.3.2 will apply for monthly recurring charges.

Customers enrolling in this service will receive the following monthly credit per trunk per T-1 ordered.

	Credit per Trunk
Local Trunk - Basic Per Minute Option (Digital)	\$2.00
Local Trunk - Basic Per Call Option (Digital)	\$2.00
Local Trunk - Basic Flat with Cap-Trunks (Digital)	\$2.00

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Local Trunk - DID (Digital) \$2.00
Local Trunk - 2 Way Direct
(Digital per minute/per call options) \$2.00

Credits earned during a partial billing period will be given in their entirety and will not be pro-rated.

In addition to the above charge, usage will apply, if applicable, as specified in Section 3.1.4.

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the credits for that T-1. Customers may enroll more than one T-1 in this service.

3.1.9 Local Plus Program ¹

[1 Effective February 11, 2004, this feature will not be available to new subscribers.]

Customers currently enrolled in the Digital T1 Credit Program, Digital T1 Service, Digital Rate Program and/or who receive credits for data only under ISDN-PRI are not eligible for this program.

<u>Eligibility</u>: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 or 12 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.verizonbusiness.com;
- must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 3.1.2.3.3 except for Feature Package 1, Feature Package 2 and Remote Access To Call Forwarding monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1 Feature Package 2

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Access to Call Forwarding²

[2 Effective March 1, 2007, this will only be available to customers who choose Plan 2.] Remote Call Forwarding³

[3 Effective January 10, 2004, this feature will not be available to customers who choose Plan 2.] Vanity Number

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in the Optional Features Sections of each of

these offerings. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID numbers as specified in Section 3.1.3.2.3.2 for Local Trunk-DID and Section 3.1.3.3.3.2 for Local Trunk-2 Way Direct.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in the Non-Recurring Charges Sections of Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff. For customers choosing Plan 2 and who reside within the most dense zone of the Top 50 MSA, unless the state has established a different requirement as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines, unless otherwise noted.

Plan 1

Local Line (Per line) Local Trunks (Basic, DID and 2 Way Direct) (Per trunk) Local Trunks (Basic, DID and 2 Way Direct) (Per T-1) Local ISDN-PRI (Per T-1)	\$52.00 \$50.50 \$895.00 \$895.00
Feature Package 1 Feature Package 2	\$3.50 \$6.50
Plan 2 Remote Access to Call Forwarding	\$49.00 \$7.00

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Discounts

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must, 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount, or 3 or more years for up to a 15% discount.

Early Termination:

Discontinuance of all services prior to the expiration of the committed term constitutes as discontinuance of the plan, and the customer will be billed and required to pay an early termination charge equal to 25% percent of the average of the customer's highest 4 months of billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the unfulfilled term of service. If the terminated plan has been in effect for more than 18 months, only the most recent 18 months are included in the calculation of applicable termination charges.

3.1.10 Local Nationwide One Program

The Local Nationwide One Program is available to existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

<u>Benefits</u>: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

Monthly Recurring Charge (Per T-1)

Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way

Metered Plan \$237.40 Flat Plan \$592.40

Local ISDN-PRI

Metered Plan \$259.48 Flat Plan \$614.48

Customers selecting the Metered Plan will receive the following program monthly usage rates:

<u>1st Minute</u> <u>Each Additional Minute</u>

\$0.0158 \$0.0095

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

Other Conditions: Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

3.1.11 Save Program 11

[11 Effective February 11, 2004, this plan will no longer be available to new subscribers.]

Definitions:

An existing customer is a customer who is receiving service under this tariff for at least 12 months prior to enrollment in this program.

Eligibility: To be eligible for this program, the customer:

- must be an existing facilities based business customer;
- must be in good standing;
- must bill at least \$50 in current charges in any one month prior to enrollment in this program;

represent to the Company's satisfaction, as determined with the Company's sole discretion, that it will enter into another carrier's offer in absence of any further inducement from the Company to remain subscribed to Company services.

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<u>Benefits</u>: After enrollment in this program, the Company will provide a one-time credit, not to exceed \$5,000, equal to the net monthly recurring charges billed during the first full invoice after the Company receives notification from the Customer that it wishes to discontinue all service (Program Credit).

Other Conditions:

A Customer who discontinues all service within three months after receiving the Program Credit will be billed and required to repay the Program Credit. A customer will only be eligible to receive one Program Credit in any twelve-month period. Customer's receiving the benefits of this program are not eligible to receive the benefits of any promotional offering.

3.1.12 Business Advantage Program 12

[12 Effective February 11, 2004, this plan will not be available to new subscribers.]

Eligibility: To be eligible for this plan, the customer:

- must subscribe to service under Special Customer Arrangement SCA Guide Types 6, 7, 8, 9, or 10 as described in The Guide.
- must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 3.1.2.3.3 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting
Caller ID with name and Number
Remote Call Forwarding 13

¹³ Effective January 10, 2004 this feature will not be available to Plan 2 customers. Vanity Number

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in the Non-Recurring Charges Sections of Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff. For customers choosing Plan 2 and who reside within the most dense zone of the Top 50 MSA, unless the state has established a different requirement as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines, unless otherwise noted.

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Plan 1

Local Line (Per line)	\$40.00
Feature Package 1	\$3.50
Feature Package 2	\$6.50
Plan 2	\$40.00

Discounts:

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must, 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount, or 3 or more years for up to a 15% discount.

Disclaimer

The following disclaimers apply to Local Plus Program in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.1.14 Verizon Business Services I Local ¹

[1 Effective March 3, 2005, this plan will no longer be available to new subscribers.]

Eligibility: To be eligible for this program, customers:

must subscribe to service under Verizon Business Services I;

must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNEP who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI charge, Local Trunk T1 charge, DID number charge and optional features.

Features:

Flat Rate Service Line Features

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 3.1.2.3.3 except for Feature Package

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1 and Remote Access to Call Forwarding monthly recurring charges which are specified in Section VII.1.1.

Local Line Standard Features
Feature Package 1
Call Waiting/Cancel Call Waiting
Caller ID with name and Number
Remote Call Forwarding²

[2 Effective January 10, 2004, this feature will not be available to customers who choose Plan 2.] Remote Access to Call Forwarding³

[3 Effective March 1, 2007, this feature will only be available to customers who choose Plan 2.]

<u>Metered Service Line Features:</u> The following features are included in metered services feature package.

Calling Party Number delivery (outbound) with Caller ID Blocking Selective; or, Caller ID Blocking-Complete (mutually exclusive to CPN Delivery);

Call Forward Variable;

Caller Transfer or Three-way Conference Calling;

Speed Dial4 (8 codes);

[4 Not Regulated under this tariff]

Caller ID w/Name (inbound);

Call Waiting/ Cancel Call Waiting.

Flat Rate and Metered Service ISDN Features: ISDN features as described in Section 3.1.6.2 and applicable feature charges for ISDN-PRI as stated in Sections 3.1.6.3.1 and Section 3.1.6.3.2 are available.

Grouping of telephone numbers can be obtained in blocks of 20 DID numbers or 100 DID numbers, as applicable, for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID or 100 DID numbers, as applicable, numbers as specified in Sections 3.1.3.2.3.2 and 3.1.3.3.3.2.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in the Non-Recurring Charges Sections of Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI.

Monthly Charges: The monthly recurring charge in Section VII.1.1 will apply. For Customers who choose Plan 2 and who reside within the most dense zone15 of the Top 50 MSA, unless the state has established a different requirement as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

Metered Service Monthly Charge

Nationwide Metered Line \$28
Nationwide Metered Line Local Usage \$0.025
Metered Feature Package (optional) \$19

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

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<u>Discounts</u>: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Other Conditions:

The following disclaimers apply to Stand Alone Verizon Business Services I Local Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (ii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smartjack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.1.16 Verizon Business Services II Local ³

[3 Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.]

<u>Eligibility</u>: To be eligible for this program, customers: must subscribe to service under Verizon Business Services II:

must be a new facilities-based business services customer, a new business services customer provisioned via UNE-Platform (UNE-P), an existing business services facilities based customer, or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Flat Rate Service Line Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 3.1.2.3.3 except for Feature Package 1 and Remote Access to Call Forwarding monthly recurring charges which are specified in Section VII.1.1.

Local Line Optional Features

Feature Package 1
Call Waiting/Cancel Call Waiting
Caller ID with Name and Number
Remote Call Forwarding1
Remote Access to Call Forwarding2

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Voice Mail*

<u>Metered Service Line Features</u>: The following features are included in metered services feature package.

Metered Feature Package includes:

- Calling Party Number delivery (outbound) with Caller ID Blocking Selective OR
- Caller ID Blocking-Complete (mutually exclusive to CPN Delivery)
- Call Forward Variable
- Caller Transfer OR Three-way Conference Calling
- Speed Dial (8 codes)*
- Caller ID w/Name (inbound)
- Call Waiting/ Cancel Call Waiting

<u>Flat Rate and Metered Service ISDN Features</u>: ISDN features as described in Section 3.1.6.2 and applicable feature charges for ISDN-PRI as stated in Sections 3.1.6.3.1 and Section 3.1.6.3.2 are available.

Grouping of telephone numbers can be obtained in blocks of 20 DID numbers or 100 DID numbers, as applicable, for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID or 100 DID numbers, as applicable, numbers as specified in Sections 3.1.3.2.3.2 and 3.1.3.3.3.2.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in the Non-Recurring Charges Sections of Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI, except for non-recurring charges which are specified within this program.

Order Expedite Charge (per line or trunk) \$60.00 T-1 Order Expedite Charge \$1400.00

Monthly Charges: The monthly recurring charges in Section VII.1.1 will apply. For Customers who choose Plan 2 and who reside within the most dense zone of the Top 50 MSA, unless the state has established a different requirement as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

Metered Rate Pricing Structure ²

[² These rates are grandfathered as of July 1, 2007. Current customers will continue to receive these rates until their current agreement expires on existing lines or T1/PRIs only. The rates will not be offered to renewals or new customers.]

Metered Feature Package (optional) \$19.00

Benefits:

Upon installation of Companion Intrastate* Service, Companion Interstate* Service and Local Service, customers will receive unlimited local exchange service usage.

[* Not regulated under this tariff]

^{*} Not regulated under this tariff.

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<u>Discounts</u>: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate* Service and Companion Interstate* Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

[* Not regulated under this tariff]

7. Selective Call Screening (SCS)

Selective Call Screening (SCS) is a call processing arrangement designed to restrict certain types of billing options from a line or trunk originating a call. The service is offered to provide customers with a choice of originating call screening options when an operator services system is involved with the call processing. The Selective Call Screening service provides information to the operator services platform (mechanized or live operator) to denote special originating call handling was requested. The following billing options are available: billing as collect, bill to a third party number or billed to a calling card.

The Company assumes no liability for calls completed by any other entity, carrier or operator services platform as long as the Selective Call Screening code accompanies the call sent to another entity, carrier or operator services platform.

SCS Customers are responsible for all toll charges billed to their line(s) for calls that are not carried solely over MCI network and facilities.

SCS is offered subject to switch availability on MCI Local Business facilities(lines and trunks).

7.1 Rates and Charges:

The following rates and charges apply to Selective Call Screening Service and are in addition to all other charges as specified elsewhere in the tariff:

Establishing Service	Non-Recurring	Monthly Recurring
Selective Call Screening, per line or per trunk	\$14.45	\$6.70

9. <u>Virtual Foreign Exchange (VFX) Service</u>: VFX Service enables a Customer to receive Company-provided Local Exchange Access Service at a point(s) outside the Local Exchange Service Area that normally serves the customer's location. VFX service can be used to receive one-way inbound digital traffic only. Customers subscribing to VFX service must purchase an entire T-1 and meet the following conditions: 1) 100 percent of the traffic carried must be inbound local; and 2) the average off-hook time per call is more than ten minutes.

The Local Exchange Calling Area and all Usage Services rates which apply to VFX Exchange Access Service are the same as those which regularly apply to other Company-provided Local Exchange Access Services bearing the same NPA-NXX designation.

Customers are prohibited from using FX service to place outbound calls including, but not limited to "911" emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly

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recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographic location for emergency use.

9.1 <u>Features</u>: The following features are available:

Standard:

Hunting (Circular, Sequential and Uniform Call Distribution) Touchtone

Optional:

Vanity Number

9.2 VFX Service Rates and Charges:

9.2.1 Non-Recurring Charges

T-1 Order Expedite Charge \$600.00 (Per T-1)

Due Date Change \$10.00 (Per Occurance)

Local T-1 Installation Charge \$200.00 (Per T-1)

9.2.2 <u>Monthly Recurring Charges</u>

VFX Charge 1 1

[1 This is available to existing customers who sign a contract prior to October 1, 2003. Customers may receive pricing structure FX Charge 2 if a new contract is executed.]

Applies to Digital Trunks Only VFX Charge \$25.00

Trunk Charge \$100.00 (Per Trunk) digital

VFX Charge 2 2

[2 Effective October 1, 2003, this structure is available to newly installed T1's and existing T1's if a new contract is executed.]

Applies to Digital Trunks and PRI:

VFX Charge \$695.00

(Per T-1)

9.2.3 Term Plans

The VFX Service Term Plan is a term plan, in lieu of all other tariffed term plans, available to VFX Service customers. Customers who subscribe to VFX Service Term Plan are subject to the following conditions:

Definition of Terms:

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Qualifying Volume is the customer's total monthly recurring VFX Service Digital Per Trunk charge, monthly recurring VFX charge, monthly recurring charges for VFX Service Optional Features and monthly recurring charges for Local ISDN-PRI Optional Features, after the application of promotional and other discounts. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the VFX Service Term Plan volume commitment: Non-recurring charges for VFX Service; non-recurring charges for VFX Service Optional Features; non-recurring charges for Local ISDN-PRI, and taxes.

Eligible Volume is the customer's total monthly recurring VFX Service Digital Per Trunk charge and VFX charge, after the application of promotional and other discounts. Charges for following are not included as Eligible Volume and will not receive VFX Service Term Plan volume discounts: Non-recurring charges for VFX Service; non-recurring and monthly recurring charges for VFX Service Optional Features; non-recurring and monthly recurring charges for Local ISDN-PRI Optional Features, and taxes.

<u>Term Commitment and Renewal Options</u>: A customer must commit to a service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the VFX Service Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

<u>Volume Commitment</u>: A customer may elect a VFX Service Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2 million; \$1.8 million, \$2.4 million. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent Annualized volume commitment. If a customer so elects, the term of service expiration date will not change, The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

<u>Underutilization Charges</u>: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

Early Termination Charges:

<u>Cancellation of Discontinuance without Liability</u>: If; (I) the customer's use of VFX Service under a VFX Service Term Plan equals or exceeds the customer's equivalent annualized minimum volume commitment or monthly volume commitment and (II) at the time of termination the customer is enrolled in a new VFX Service Term Plan with a volume commitment which equals or exceeds the customer's existing volume commitment, the customer may terminate service under Term Plan

without liability as follows: (I) the customer may terminate service at any time during the last three months of the term of service if the customer's VFX Service Term Plan's term commitment is one year: or, (II) the customer may terminate service at any time during the last six months of the term of service if the customer's new VFX Service Term Plan's term commitment if equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the VFX Service Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

<u>Discounts:</u> Customer will receive the following discounts applied to Eligible Volume charges and usage.

		Term Commitment/Discount			
Volume Commitment	1 year	2 years	3 years	4 years	5 years
\$ 100 /month	0.0%	3.0%	6.0%	9.0%	12.0%
250 /month	0.0	3.0	6.0	9.0	12.0
500 /month	0.0	3.0	6.0	9.0	12.0
1,000 /month	5.0	8.0	11.0	14.0	17.0
2,000 /month	5.0	8.0	11.0	14.0	17.0
3,000 /month	5.0	8.0	11.0	14.0	17.0
4,000 /month	5.0	8.0	11.0	14.0	17.0
5,000 /month	7.0	10.0	13.0	16.0	19.0
7,000 /month	7.0	10.0	13.0	16.0	19.0
120,000 /annual	9.0	12.0	15.0	18.0	21.0
180,000 /annual	9.0	12.0	15.0	18.0	21.0
300,000 /annual	11.0	14.0	17.0	20.0	23.0
600,000 /annual	13.0	16.0	19.0	22.0	25.0
900,000 /annual	16.0	19.0	22.0	25.0	25.0
1.2M /annual	19.0	22.0	25.0	25.0	25.0
1.8M /annual	22.0	25.0	25.0	25.0	25.0
2.4M /annual	25.0	25.0	25.0	25.0	25.0

10. Bundled Services

10.1 Business Market Service Offerings (Cont'd)

10.1.1 LD and Local On-Line Calling Plan ¹

[1 Effective May 1, 2003, this plan will no longer be available to new subscribers.]

<u>Eligibility</u>: To be eligible for this plan, the customer must:

Must subscribe to this plan via a Company-designated Internet site;

May not receive a service under Special Customer Arrangement.

Definitions:

For the purposes of this service, the following definitions apply:

"Eligible Local Service" is defined as Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local Trunk-ISDN/PRI.

"Existing Customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the companion interstate service.

"New Customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the companion interstate service.

Non-Recurring Charges:

The following non-recurring charges will apply in lieu of Local Line, Line Connection charge, Local Trunk Connection Charge and Local ISDN-PRI T-1 Installation Charge:

Local Line Non-Recurring Charge

Local Line (PerLine)	\$50.00
Local Trunk-Basic, Local Trunk-DID	
or Local Trunk-2 Way Direct (Per Trunk)	\$50.00
Local ISDN-PRI (PerT-1)	\$1,000.00

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to the Companion Interstate service or Companion Intrastate service. Offerings A and B are available on a per-Line basis and Offerings C and D are on a per Local Trunk basis. The following monthly recurring charges apply:

Offering	Monthly Recurring Charge (per line or per trunk)
A	\$39.00
В	\$69.00
С	\$69.00
D	\$125.00

Benefits:

Upon installation of local service and companion intrastate and companion interstate service, the customer will receive an allotment of minutes per monthly period, as follows, that may be used for Eligible Local Service in that monthly period based on Offering:

<u>Offerings</u>	<u> Allotment (Minutes)</u>
Α	1,000
В	2,000
С	2,000
D	3,000

Customers whose usage exceeds this allotment in any monthly period will be charge \$0.17 per minute for Eligible Local Service that exceeds the allotment. When a call under this offering begins prior to the completion of the customer's monthly allotment and ends after completion of the allotment, the customer will be charges \$0.17 per minute for Eligible Local Service for the portion of the call occurring after completion of the allotment.

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For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of the billing cycle or whose allotment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. Eligible Local Service will be billed in 60-second increments.

<u>Termination of Service</u>: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect only LD and Local On-Line Calling Plan under this tariff, the Companion Interstate Service and the Companion Intrastate Service will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff and www.verizonbusiness.com to which the customer subscribed at the time of subscription to plan service.

For existing customers who disconnect from plan service under this tariff and Companion Intrastate Service, the Companion Interstate Service will terminate. Customers will then be automatically resubscribed to the service offering under www.verizonbusiness.com to which the customer subscribed at the time of subscription to plan service.

For new customers who disconnect only plan service under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then be automatically subscribed to MCI WorldCom On -Net Services under www.verizonbusiness.com and intrastate MCI WorldCom On -Net Services.

For new customers who disconnect plan service under this tariff and Companion Intrastate Service, the Companion Interstate Service under www.verizonbusiness.com will terminate. Customers will then be automatically subscribed to MCI WorldCom On -Net Services under www.verizonbusiness.com for interstate long distance.

Other Conditions:

The portion of a Customer's Allotment that is exhausted at the end of a monthly billing period will not carry over to the next month.

Charges under this plan will not be calculated in satisfaction of any volume requirement.

Customers subscribing to this service may not receive the benefits of ant discounts or promotions, including any term plan discounts except for the Install Waiver Promotion.

10.1.2 <u>Local and Long Distance Service Plus Plan/Local and Long Distance Service - Trunk Solution/Local and Long Distance Service - Line Solution II</u>

[1] Effective February 11, 2004, this plan will no longer be available to new subscribers.]

<u>Eligibility</u>: To be eligible for this plan, the customer must subscribe to service under Local and Long Distance Service Plus Plan/Local and Long Distance Service - Trunk Solution/Local and Long Distance Service - Line Solution II:

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified the Non-Recurring Charges Sections of Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI.

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Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-T-1 or ISDN-PRI basis. The following Monthly recurring charges apply. For customers choosing Plan 2 and who reside within the most dense zone of the Top 50 MSA, unless the state has established a different requirement as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone² of the Top 50 MSA may order an unlimited number of lines, unless otherwise noted. [2 See Section 11 for identification]

Offering		Monthly Recurring Charge (per line, trunk, T-1 or ISDN-PRI)
Plan 1	A B C	\$60.50 \$65.00 \$1,540.00
Plan 2		\$60.50

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Sections 3.1.2.3.3 except that the Feature Package 1, Feature Package 2 and Remote Access to Call Forwarding monthly recurring charges which are specified within this program. Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in the Features Sections of each of these offerings. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

Local Line Optional Features

Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding¹

[1 Effective January 10, 2004, this feature is not available to customers who subscribe to Plan 2.] Vanity Number

Remote Access to Call Forwarding²

[2 Effective March 1, 2007, this feature will only be available to customers who subscribe to Plan 2.]

Monthly Recurring Charge

Feature Package 1	\$3.50
Feature Package 2	\$6.50
DID/2 Way Direct Numbers	\$6.25

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(per each block of 20 numbers)
Remote Access to Call Forwarding \$7.00

<u>Discounts</u>: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for up to a 15 percent discount or 3 years for up to a 15 percent discount.

Early Termination: Discontinuance of all services prior to the expiration of the committed term constitutes as discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to 25 percent of the average of the customer's highest 4 months of billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the unfulfilled term of service. If the terminated plan has been in effect for more than 18 months, only the most recent 18 months are included in the calculation of applicable termination charges.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

10.1.3 Agent Program: 1

[1 Effective February 11, 2004, this plan will no longer be available to new subscribers.]

Eligibility: To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering except for the Local Satisfaction Guarantee Promotion, Local Nationwide One Promotion and the Local Install Waiver Promotion;
- may not receive service under any other term plan;

<u>Term Commitment and Renewal Options:</u> The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

<u>Credits</u>: During each monthly period of the term of service, the Customer will receive a credit equal to 10 percent of the standard tariffed monthly recurring charges (excluding features) and usage rates for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI service.

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Optional Feature Package: The Customer will be charged \$10.00 monthly recurring charge for the following feature package:

Includes Standard Features plus
Call Waiting/Cancel Call Waiting
Call Transfer or 3 Way Calling (mutually exclusive)
Call Forward Busy
Call Forward No Answer
Caller Id-Name and Number
Calling Party Number Delivery
Speed Dialing - 8

Classifications, Practices and Regulations:

<u>Termination</u>: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

10.1.4 <u>Local and Long Distance - Line Solution Service</u>¹

[1 Effective February 11, 2004, this plan will no longer be available to new subscribers.]

<u>Eligibility</u>: To be eligible for this plan, the customer: must subscribe to service under Local and Long Distance - Line Solution Service;

<u>Non-recurring Charges</u>: Applicable non-recurring charges apply to services under this program as specified in the Non-Recurring Charges Sections of Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI.

Monthly Recurring Charges:

The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply. For customers choosing Plan 2 and who reside within the most dense zone² of the Top 50 MSA, unless the state has established a different requirement as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines, unless otherwise noted.

[2 See Section 11 for identification]

Offering Monthly Recurring Charge (Unlimited)

Plan 1 \$60.00 Plan 2 \$60.00

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 3.1.2.3.3 except that the Feature Package 1, Feature

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Package 2 and Remote Access to Call Forwarding monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1

Feature Package 2

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding³

¹ Effective January 10, 2004, this feature will not be available to customers who choose Plan 2.] Vanity Number

Remote Access to Call Forwarding⁴

[4 Effective March 1, 2007, this feature will only be available to customers who subscribe to Plan 2.]

Monthly Recurring Charge

Feature Package 1 \$3.50 Feature Package 2 \$6.50 Remote Access to Call Forwarding \$7.00

<u>Discounts</u>: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for up to a 15 percent discount.

<u>Other Conditions</u>: Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

10.1.5 Verizon Business Services I Local & Long Distance¹

[1 Effective March 3, 2005, this plan will no longer be available to new subscribers.]

Eligibility: To be eligible for this plan, the customer:

In addition to the provisions of Section 10, customer must subscribe to service under Verizon Business Services I;

must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

<u>Non-recurring Charges:</u> Applicable non-recurring charges apply to services under this program as specified in the Non-Recurring Charges Sections of Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI.

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Monthly Recurring Charges:

Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per T-1 or ISDN-PRI basis. The following Monthly Recurring Charges apply. For customers who reside within the most dense zone of the Top 50 MSA, unless the state has established a different requirement as defined by the FCC in Docket No. 99-98. service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone² of the Top 50 MSA may order an unlimited number of

[2 See Section 11 for identification.]

<u>Offering</u>	Monthly Recu	rring Charge
	(per line, trunt	k, T-1 or ISDN-PRI)
Offering A	Plan 1	\$55.00
•	Plan 2	\$55.00
Offering B		\$65.00
Oliching D		ψ00.00
Offering C		\$1,400

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Applicable feature charges apply to services under this program as specified in the Features Charges Sections of Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI, except where otherwise noted. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk 2-Way Direct Service for a monthly recurring charge identified below. The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 3.1.2.3.3 except that the Feature Package 1 and Remote Access to Call Forwarding monthly recurring charges which are specified within this program.

Optional Features

Local Line Feature Package 1 Call Waiting/Cancel Call Waiting Caller ID with name and Number

Remote Call Forwarding¹

[1 Effective January 10, 2004, this feature will not be available to customers who choose Plan 2.] DID/2 Way Direct Numbers (per each block of 20 numbers)²

[2 Not available for Local Lines.] Remote Access to Call Forwarding³

[3 Effective March 1, 2007, this feature will only be available to customers who subscribe to Plan 2.]

Optional Features Monthly Recurring Charge

Local Line Feature Package 1	\$3.50
DID/2 Way Direct Numbers	
(per each block of 20 numbers)	\$6.25
Remote Access to Call Forwarding	\$7.00

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<u>Discounts</u>: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts other than those stated above or promotions including any term plan discounts. Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

10.1.6 Verizon Business Services I Local & Long Distance Line Solution¹

[1 Effective March 3, 2005, this plan will no longer be available to new subscribers.]

Eligibility: To be eligible for this plan, the customer:

In addition to the provisions of Section 10, customer must subscribe to service under Verizon Business Services I:

must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in the Non-Recurring Charges Sections of Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI.

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly Recurring Charges apply. Unless the state has established a different requirement, for Customers who reside within the most dense zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone² of the Top 50 MSA may order an unlimited number of lines.

[2 See Section 11 for identification.]

Offering Monthly Recurring Charge (unlimited)

Plan 1³ \$60.00 Plan 2³ \$60.00

[3 See Section 3.1.1 for description]

Benefits:

Upon installation of Companion Intrastate* Service, Companion Interstate* Service and Local Service, customers will receive unlimited local exchange service usage.

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[* Not regulated under this tariff]

Features

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 3.1.2.3.3 except that the Feature Package 1 and Remote Access to Call Forwarding monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1 \$3.50

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding⁴

[4 Effective January 10, 2004, this feature will not be available to customers who choose Plan 2.] Vanity Number

Remote Access to Call Forwarding⁵ \$7.00

[5 Effective March 1, 2007, this feature will only be available to customers who subscribe to Plan 2.]

<u>Discounts</u>: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts other than those stated above or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

10.1.8 Verizon Business Services Versatile T1 ¹

[1 Effective October 16, 2005, this plan will no longer be available to new subscribers.]

Verizon Business Services Versatile T1 ("Versatile T1") is an integrated solution for small businesses. Customers may choose a combination of the following circuit types: local lines as described in Section 3.1.2, Local trunks as described in Section 3.1.3, and Internet Dedicated Access* for its business needs. Customer must order a minimum of 8 circuits, 4 of which must be flat rate local lines or trunks, and one of which must be Internet Dedicated Access*, and a maximum of 24 circuits based on Packages A, B, or C as detailed below. Customers may choose any mix of the circuit types as long as they meet the minimum set by each package. [*Not Regulated under this tariff.]

Eligibility

Customer must subscribe to companion interstate* service as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com. Customer must also subscribe to the Verizon Business Services Versatile T1 offering as described

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in MCImetro Access Transmission Services of Virginia, Inc. VA SCC No. 2 ("Companion Intrastate* Service").

Customer is not eligible to receive the benefits of any other program or promotion related to local, long distance*, conferencing* or internet dedicated access* services.

Benefits

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits and a maximum 12 circuits will receive the monthly recurring charges detailed below.

Package B: Customers who subscribe to Versatile T1 service with a minimum 13 circuits and a maximum 18 circuits will receive the monthly recurring charges detailed below.

Package C: Customers who subscribe to Versatile T1 service with a minimum 19 circuits or a maximum 24 circuits will receive the monthly recurring charges detailed below.

Monthly Recurring Charges

A monthly recurring charge applies to the Plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate* Service or Companion Intrastate* Service. The following Monthly Recurring Charges apply:

<u>Service</u>	Monthly Recurring Charge
Package A	\$600.00
Package B	\$690.00
Package C	\$865.00

Additional benefits

In addition to the monthly recurring charge, customers will receive the benefits of the Companion Intrastate* Service as described in MCImetro Access Transmission Services of Virginia, Inc. VA SCC No. 2.

Non Recurring Charges

Applicable non-recurring charges apply to services under the Verizon Business Services Versatile T1 as specified in sections 3.1.3.1, 3.1.3.2, and 3.1.3.3. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

Features

DID blocks (block of 20) \$6.25 per month

The following local calling features are included at no additional charge:

Caller ID - Name & Number Complete Blocking for Caller ID Selectt Blocking for Caller ID Call Forwarding Variable Speed Dial 8 or 30* [*Not Regulated under this tariff.] Call Waiting Three-way Calling Call Transfer

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900/976 Blocking Toll Blocking (per line) Call Forwarding-busy/ Call Forwarding- Don't answer Voice mail*

10.1.11 Verizon Business Services II Local & Long Distance 1

[¹ Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.]

Eligibility: To be eligible for this plan, the customer:

In addition to the provisions of Section 10, customer must subscribe to service under Verizon Business Services II:

must be a new facilities-based business service customer, a new business services customer provisioned via UNE-Platform (UNE-P), an existing business services facilities-based customer, or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in the Non-Recurring Charges Sections of Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI, except for non-recurring charges which are specified within this program.

Order Expedite Charge \$60.00

(per line or trunk)

T-1 Order Expedite Charge(per T1) \$1400.00

Monthly Recurring Charges:

Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per T-1 or ISDN-PRI basis. The Monthly Recurring Charges located in Section VII.1.1. apply. For customers who reside within the most dense zone of the Top 50 MSA, unless the state has established a different requirement as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

Offering

Monthly Recurring Charge (per line, trunk, T1 or ISDN-PRI)

Before July 1, 2007

Offering C² \$1620.00

[2 Effective April 1, 2007, this Offering will no longer be available to new subscribers or to current customers upon contract renewal. Current customers will continue to receive this rate until their current agreement expires on existing lines only. Effective April 1, 2007, if additional new T1/PRI (Per T1) are added, the customers will pay the Offering C with Cap rate on new lines.]

Benefits

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local

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Service, customers will receive unlimited local exchange service usage.

Features

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 3.1.2.3.3 and Section VII.1.1.

Local Line Optional Features

Feature Package 1

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding¹

[1 Effective March 2, 2005, this feature will not be available to customers who choose Plan 2.]

Voice Mail*

Remote Access to Call Forwarding²

[2 Effective March 1, 2007, this feature will only be available to customers who subscribe to Plan 2.]

<u>Discounts</u>: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate* Service and Companion Interstate* Service.

[*Not regulated under this tariff]

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts other than those stated above or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

Customer is limited to 30 lines or 24 trunks per location.

10.1.17 Local T1/PRI Lit Building Plan¹

[¹ Effective March 1, 2007, this plan will no longer be available to new subscribers and to current customers upon contract renewal.]

Customer will receive a monthly recurring charge of \$595.00 for Local T1/PRI service.

Eligibility: Customer must:

Add new circuits into Lit Buildings;

- 1) Be located and provision in a building connected via Company owned fiber to the Company's network (Lit Building);
- 2) Receive service under Verizon Business Service II Local under a term of service which equals or exceeds one year;

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- 3) Represent to the Company's satisfaction, as determined with the company's sole discretion, that it would not permit conversion of facilities without further inducement; and
- 4) Agree to allow the Company and its subcontractors and their respective employees and agents access to Customer or Authorized User premises at which service is being or will be provided (including access to associated equipment).

Other Conditions:

Customer may not receive the benefits of Local T1 Rewards Plan and VBS II Local Availability Enhancement Plan or any discounts on the monthly recurring charges.

10.1.18 Verizon Loyalty Plus I Plan

Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company-provided service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company-provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local Trunk	Trunk	\$50	Υ
	Local and Long Distance Service-Trunk Solution II	Trunk	\$50	Y

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Local T	1	T1 Circuit	\$500	Υ
Local Pi	રા	PRI Circuit	\$500	Y

10.1.19 Verizon Loyalty Plus II Plan¹

[¹ Effective March 1, 2007, this plan will no longer be available to new subscribers and to current customers upon contract renewal.]

Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company provided service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
	Oub-product	Del vice Utili	Orean value	(163/110)
Voice				
	Local Trunk	Trunk	\$50	Υ
	Local and Long Distance Service-Trunk	Trunk		
	Solution II		\$50	Υ
	Local T1	T1 Circuit	\$500	Υ
	Local PRI	PRI Circuit	\$500	Υ

10.1.20 Verizon Loyalty Plus III Plan¹

[1 Effective October 8, 2006, this plan will no longer be available to new and existing customers.]

EFFECTIVE: OCTOBER 1, 2018

Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan. Customer may enroll any eligible service unit, but any individual unit may be enrolled only once.

Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local Trunk	Trunk	\$50	Υ
	Local and Long Distance Service-Trunk	Trunk		
	Solution II		\$50	Υ
	Local T1	T1 Circuit	\$500	Υ
	Local PRI	PRI Circuit	\$500	Υ

SUBSECTION B - Material previously in Tariff No. 1a.

IOTE: This Subsection B of the Older Services section of this tariff, when effective, will cancel and supersede the same product descriptions previously contained in MCImetro Access Transmission Services of Virginia, Inc., Tariff No. 1a, which in turn had previously canceled and replaced the VA SCC Tariff No. 1, issued by MCI WorldCom Communications of Virginia, Inc.

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Effective on or after October 1, 2016, MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

5.2 Single Line Service ¹

[1 Effective April 1, 2001, this service will no longer be available to new subscribers.]

5.2.1 Description

Single Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line is provided with the following features:

Standard Features*: Features available upon request*:

Touch Tone

Caller ID Blocking (Selective) Call Forward Variable

Caller ID Blocking (Complete)

- "Standard Features" are those features that are automatically placed on lines/trunks.
- * "Features available upon request" are added at no addition charge per the customer's request. These features are not automatically provided on each line.

5.2.2 Rates

Non-recurring and monthly recurring rates per Basic Line apply as follows:

		Non-Recurring	Monthly Recurring
1.	Per Line*	\$30.00	\$15.50

[* These rates are no longer available to new customers as of July 3, 1997.]

2. Intelenet:

Per Line

Richmond ² \$26.80 \$10.93 No. Virginia ³ \$26.80 \$10.45

[2 The Richmond local service area includes the following exchanges: Amelia, Ashland, Bethia, Chester, Hanover, Manakin, Mechanicsville, Midlothian, Richmond, Rockville, Sandston, Varina.]

[³ The No. Virginia local service area includes the following exchanges: Alexandria - Arlington, Dulles - Dulles Metro, Falls Church - McClean, Fairfax - Vienna.]

Service Order Charge \$37.20

5.2.3 Optional Features

The following is a list of Optional Features available with Single Line Service.

	Non-Recurring	Monthly Recurring
Call Forward Busy Call Forward Don't Answer Call Transfer#	\$5.00 \$5.00 \$5.00	\$1.00 \$1.00 \$2.00
[# Call Transfer and Three Way Conference Calling ca Call Waiting / Cancel Call Waiting	nnot be on the same \$5.00	line together.] \$3.00

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Distinctive Ringing	\$5.00	\$4.00
Hotline	\$5.00	\$3.00
Long Distance Only Account Codes		
Verified	\$5.00	\$10.00
Unverified	\$5.00	\$5.00
Selective Call Rejection	\$5.00	\$3.00
Speed Dialing		
8 Codes	\$5.00	\$2.00
30 Codes	\$5.00	\$4.00
Three Way Conference Calling#	\$5.00	\$2.00
[# Call Transfer and Three Way Conference Calling canno	t be on the same line	e together.]
Toll Restriction	\$5.00	\$3.00

5.2.4 <u>Single Line Feature Packages</u>

Single Line Feature Pack I and Feature Pack II provide a complement of electronic central office features that enable convenient calling capabilities.

A) Feature Pack I

Feature Pack I provides the following features:

Call Transfer or Three-Way Conference Calling Call Forward Busy Call Forward Don't Answer Speed Dialing - 8 Codes

Non-recurring and monthly recurring rates apply as follows:

Non-Recurring	Monthly Recurring
\$10.00	\$4.50

B) Feature Pack II

Feature Pack II provides the following features:

All Features from Feature Pack I, plus Distinctive Ringing Speed Dialing -30 Codes Toll Restriction

Non-recurring and monthly recurring rates apply as follows:

Non-Recurring	Monthly Recurring
\$10.00	\$9.50

5.3 Multi Line Service ¹

[1 Effective April 1, 2001, this service will no longer be available to new subscribers.]

5.3.1 <u>Description</u>

EFFECTIVE: OCTOBER 1, 2018

Multi Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Multi Lines are provided for connection of Customer-provided key systems to the public switched telecommunications network. Each Multi Line is provided with the following standard features which can be deleted at the Customer's option:

<u>Standard Features*</u>: <u>Features available upon request*</u>:

Touch Tone Call Forward Variable Caller ID Blocking (Selective) Caller ID Blocking (Co

Caller ID Blocking (Complete)
Call Forwarding - Busy

Call Forwarding - Don't Answer

UCD

Call Hunting - Choice of: Sequential or Circular

* To further distinguish between Standard Features and Features available upon request see page 3 of this section.

5.3.2 Rates

Non-recurring and monthly recurring rates per Multi Line apply as follows: [* These rates are no longer available to new customers as of July 3, 1997.]

		Non-Recurring	Monthly Recurring
1.	Per Line*	\$30.00	\$15.50

2. Intelenet

Per Line

Richmond ² \$26.80

\$26.80 \$10.93

[2 The Richmond local service area includes the following exchanges: Amelia, Ashland, Bethia, Chester, Hanover, Manakin, Mechanicsville, Midlothian, Richmond, Rockville, Sandston, Varina.]
No. Virginia 3/ \$26.80 \$10.45

[³ The No. Virginia local service area includes the following exchanges: Alexandria - Arlington, Dulles - Dulles Metro, Falls Church - McClean, Fairfax - Vienna.]

Service Order Charge \$37.20

5.3.2 Optional Features

The following is a list of Optional Features available with Multi Line Service.

Group Speed Dialing	Non-Recurring \$5.00	Monthly Recurring \$2.00
Long Distance Only Account Codes		
Verified	\$5.00	\$10.00
Unverified	\$5.00	\$5.00
Toll Restriction	\$5.00	\$2.00
Call Forward Busy	\$5.00	\$1.00
Call Forward Don't Answer	\$5.00	\$1.00

5.4 Basic Trunk Service ¹

[1 Effective April 1, 2001, this service will no longer be available to new subscribers.

5.4.1 <u>Description</u>

EFFECTIVE: OCTOBER 1, 2018

Basic Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. The following standard features are available with this service

Standard Features*:
Touch Tone
Caller ID Blocking (Selective)
Call Forwarding - Variable

Standard Features available upon request*:
Caller ID Blocking (Complete)
Call Hunting
Choice of:
Sequential, Circular

* To further distinguish between Standard Features and Features available upon request see page 3 of this section.

5.4.2 Rates

Non-recurring and monthly recurring rates for Basic Trunk Service apply as follows:

Non-Recurring Monthly Recurring

1. Per Line* \$30.00 \$15.50

[* These rates are no longer available to new customers as of July 3, 1997.]

2. Intelenet

Per Line

Richmond¹ \$26.80

\$10.93

[1/ Effective April 1, 2001, this service will no longer be available to new subscribers.]

[2/ The Richmond local service area includes the following exchanges: Amelia, Ashland, Bethia, Chester, Hanover, Manakin, Mechanicsville, Midlothian, Richmond, Rockville, Sandston, Varina.]

No. Virginia² \$26.80 \$10.45

[3/ The No. Virginia local service area includes the following exchanges: Alexandria - Arlington,

Dulles - Dulles Metro, Falls Church - McClean, Fairfax - Vienna.] Service Order Charge \$37.20 ----

5.5 <u>DID Trunk Service</u> ¹

[1 Effective April 1, 2001, this service will no longer be available to new subscribers.

5.5.1 Description

DID Trunk Service provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to receive incoming calls one call at a time. DID Trunk Service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID Trunk services include Basic Trunk Service rates (non-recurring and monthly recurring) as set forth in Section 5.4, in addition to the DID Trunk Termination rates.

5.5.2 Rates

Non-recurring and monthly recurring rates per DID Trunk apply as follows:

		Non-Recurring	Monthly Recurring
1.	Per Line*	\$30.00	\$24.00
2	[*These rates are no lo Intelenet	onger available to new custo	mers as of July 3, 1997.]
۷.	Per Termination	\$84.00	\$9.74

5.6 Intelenet Full Service T-1

5.6.1 Description

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Digital Trunk Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signaling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX-1 panel.

5.6.2 Rates

 Non-recurring and monthly recurring rates per Digital Trunk per point, apply as follows:* [*These rates are no longer available to new customers as of July 3, 1997.]

Link and Port: <u>Non-Recurring</u> <u>Monthly Recurring</u>

Per T-1 \$672.00 \$384.00

Port Element: DID, DID/DOD

Non-Recurring Monthly Recurring

M. O. D

Per Channel \$30.00 \$17.00

The following Port Element term plan pricing is only available for Customers who order 5 or more T-1s and commit to a one- or two-year term commitment:

Port Element: DID, DID/DOD

	Non-Recurring	Monthly Recurring
Per Channel		
One Year	\$30.00	\$16.00
Two Year	\$30.00	\$15.00

Individual channels carried over a Digital Trunk may be equipped with Direct Inward Dial (DID) number blocks for additional charges, as set forth in Section 6.2.

2. Intelenet Rates

Digital Trunk Service

With: Monthly Recurring** Non-Recurring

[**Monthly recurring fees and non-recurring fees include the costs associated with the Digital Trunk facility.]

12 Multi-Use#

Channels ICB ICB

[# Multi-use is defined as an inbound, outbound or bi-directional channel or an internet channel where available.]

16 Multi-Use#

Channels ICB ICB

[# Multi-use is defined as an inbound, outbound or bi-directional channel or an internet channel where available.]

20 Multi-Use#

Channels ICB ICB

[# Multi-use is defined as an inbound, outbound or bi-directional channel or an internet channel where available.]

24 Multi-Use#

Channels ICB ICB

EFFECTIVE: OCTOBER 1, 2018

[# Multi-use is defined as an inbound, outbound or bi-directional channel or an internet channel where available.]

5.7 <u>Inteletrex Service</u> ¹

[1 Effective April 1, 2001, this service will no longer be available to new subscribers.]

5.7.1 Description

Inteletrex Service provides the Customer with multiple individual voice-grade telephone communications channels, each of which can be used to place or receive one call at a time. Inteletrex Station Lines are provided for connection of Inteletrex-compatible Customer-provided station sets to the public switched telecommunications network. Inteletrex Service standard and optional features are described in the Definitions Section of this tariff. Inteletrex Service is provided with a minimum of five Inteletrex Station Lines. Each Inteletrex Station Line is provided in combination with other Company-provided services. Inteletrex Services are offered as Inteletrex Basic and Inteletrex Select. The standard features are as follows:

Standard Features*: Features available upon request*:

* To further distinguish between Standard Features and Features available upon request see page 3 of this

section.]

Touch Tone Caller ID Blocking (Complete)

Caller ID Blocking (Selective) Call Forward Busy

Call Forward Don't Answer Call Forwarding Variable

Call Hunting Choice of:

Sequential Circular UCD

5.7.2 Station Line Charges

1

Inteletrex Station Lines are assessed with a non-recurring installation charge per line, with each subsequent line receiving a discounted installation charge. Also monthly recurring charges are assessed on a per line basis.

		Non-Recurring	Monthly Recurring
١.	Per Line*	\$30.00	\$15.50
	[* These rates are no longer available	to new customers a	s of July 3 1997 1

2. Intelenet

Per Line

Richmond¹ \$26.80 \$10.93 No. Virginia² \$26.80 \$10.45

[¹ The Richmond local service area includes the following exchanges: Amelia, Ashland, Bethia, Chester, Hanover, Manakin, Mechanicsville, Midlothian, Richmond, Rockville, Sandston, Varina.]

[2 The No. Virginia local service area includes the following exchanges: Alexandria - Arlington, Dulles - Dulles Metro, Falls Church - McClean, Fairfax - Vienna.]

Service Establishment

Per Order \$37.20 ----

EFFECTIVE: OCTOBER 1, 2018

Service Order Charge \$37.20 ----

5.7.3 <u>Usage Charges</u>

Local usage charges for measured service calls are as follows.

Local Service Rates

Refer to the Rate Schedules located in Section 8.

5.7.5 Optional Features

The following is a list of Optional Features available with Inteletrex Service.

	Monthly <u>Non-Recurring</u>	Recurring
Assume Dial "9"	\$5.00	\$2.00
Call Hold	\$5.00	\$2.00
Call Transfer#	\$5.00	\$2.00
Call Park	\$5.00	\$2.00
Call Waiting / Cancel Call Waiting	\$5.00	\$3.00
Distinctive Ringing	\$5.00	\$4.00
Directed Call Pick-Up	\$5.00	\$2.00
Group Call Pick-Up	\$5.00	\$2.00
Group Speed Dialing	\$5.00	\$2.00
Intercom (Extension) Dialing	\$5.00	\$1.00
Long Distance Only Account Codes		
Verified	\$5.00	\$10.00
Unverified	\$5.00	\$5.00
Selective Call Rejection	\$5.00	\$3.00
Speed Dialing		
8 Codes	\$5.00	\$2.00
30 Codes	\$5.00	\$4.00
Three Way Conference Calling#	\$5.00	\$2.00
Toll Restriction	\$5.00	\$3.00

[# Call Transfer and Three Way Conference Calling can not be on the same line together.]

5.7.6 <u>Inteletrex Line Feature Packages</u>

Inteletrex Line Feature Pack I and Feature Pack II provide a complement of electronic central office features that enable convenient calling capabilities.

A) Feature Pack I

Feature Pack I provides the following features:

Call Hold
Call Transfer or Three-Way Conference Calling
Intercom (Extension) Dialing
Speed Dialing - 8 Codes

Non-recurring and monthly recurring rates apply as follows:

Non-Recurring	Monthly Recurring	
\$10.00	\$4.50	

B) Feature Pack II

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Feature Pack II provides the following features:

All Features from Feature Pack I, plus Distinctive Ringing Group Speed Dialing Speed Dialing -30 Codes Toll Restriction

Non-recurring and monthly recurring rates apply as follows:

Non-Recurring Monthly Recurring

\$10.00 \$9.50

5.8 Billing and Collection Services ¹

[1 Effective April 1, 2001, this service will no longer be available to new subscribers.]

Billing Name and Number Service

Service Estab	lishment Charge	Recurring Charge \$1,595.55
Record Trans	mission Charge	
	-Per 10-Digit ANI Message	\$0.95
Media Charge	Option	\$0.00

5.9 Inward Business Line Service*

[* This service will no longer be available to new customers as of July 3, 1997.]

Inward Business Line Service provides a Customer with a single, voice-grade telephonic communications channel, which can be used to receive one call at a time. Inward Business Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Inward Business Line may be configured into a hunt group with other Inward Business Lines.

Non-recurring, monthly recurring, and usage-based outbound service rates per Inward Business Line apply as following:

	Non-Recurring	Monthly Recurring
Per Line	\$30.00	\$15.50

5.10 <u>Inward InteleLink (Digital PBX Service)</u>

5.10.1 Description

Inward Digital PBX Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to receive one call at a time. Inward Business Lines are provided for connection of compatible Customer-provided private branch exchanges (PBXs) to the public switched telecommunications network. Inward Digital Trunks may be configured into hunt groups with other Company-provided Inward Digital Trunks. The terminal interface for each Inward Digital Trunk Service is a DSX-1 panel.

5.10.2 Rates*

[* These rates are no longer available to new customers as of July 3, 1997.]

1. Non-recurring and monthly recurring rates per Inward Digital Trunk per point, apply as follows:

EFFECTIVE: OCTOBER 1, 2018

Link and Port:	Non-Recurring	Monthly Recurring
Per T-1	\$672.00	\$384.00
Port Element: DID	Non-Recurring	Monthly Recurring
Per Channel Month-to-Month	\$30.00	\$17.00

The following Port Element term plan pricing is only available for Customers who order 5 or more T-1s and commit to a one- or two-year term commitment:

Port Element: DID	Non-Recurring	Monthly Recurring
Per Channel One Year Two Year	\$30.00 \$30.00	\$16.00 \$15.00

2. Intelenet Rates

Inward Digital Trunk Service With:	Monthly Recurring** [** Monthly recurring fees a the costs associated with the costs as the cost	Non-Recurring and non-recurring fees include the Digital Trunk facility.]
12 Multi-Use# Channels	ICB	ICB
16 Multi-Use# Channels	ICB	ICB
20 Multi-Use# Channels	ICB	ICB
24 Multi-Use# Channels [# Multi-use is defined as an inbound where available.]	ICB d, outbound or bi-directional ch	ICB annel or an internet channel

6.1

 $\frac{\text{Directory Listings}}{\text{[1 Effective April 1, 2001, this service will no longer be available to new subscribers.]}}$

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area for a single, non-recurring charge. At a Customer's option, the Company will arrange for additional listings at the following rates:

	Non-Recurring	Monthly Recurring
Each Additional Listing:	\$ 0.00	\$ 1.42

6.2 Direct Inward Dial (DID) Service 1

[A "group" is a set of DID Trunks or Digital Trunk channels which have been configured a hunt group.] [1 Effective April 1, 2001, this service will no longer be available to new subscribers.]

6.2.1 Description

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DID service is an optional feature which can be purchased in conjunction with Company-provided DID Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID number blocks apply in addition to charges specified for DID Trunks or Digital Trunks in Sections 5.5 and 5.6, respectively.

Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group. The Company reserves the right to limit the amount of DID numbers that will constitute a block of telephone numbers. The amount of DID numbers included in a telephone number group will be determined at the sole discretion of the Company, and will reflect the efficient management of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on a monthly revenue target of \$1,000 per 100 DID numbers (or multiples thereof), that there is inefficient number utilization, the Company may either reassign the DID numbers or charge an Underutilization Telephone Number Assignment Fee. The Underutilization Telephone Number Assignment Fee shall be calculated as the difference between the Customer's actual monthly billing for DID service, and a monthly revenue target of \$1,000 per 100 DID numbers (or multiples thereof).

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

6.2.2 Rates

1.* [* These	rates are no longer available to new cu	Non-Recurring stomers as of July 2	Monthly Recurring, 1997.]
	Block of 20 DID Numbers	\$30.00	\$17.00
	Block of 100 DID Numbers	\$30.00	\$85.00
2.	Intelenet		
	Block of 20 DID Numbers 1st Block	\$22.00	\$19.24
	Block of 100 DID Numbers 1st Block	\$813.00	\$96.19
	Service Establishment	\$725.00	
	DID Number Charge (Per block of 1000 numbers after an initial purchase of 2000 numbers in a Metropolitan Statistical Area (MSA) from a single Company switch.	1	\$2,000.00

EFFECTIVE: OCTOBER 1, 2018

[1 This charge applies to orders placed on or after October 13, 2002.]

6.3 Main Number Retention ¹

^{[1} Effective April 1, 2001, this service will no longer be available to new subscribers.]

6.3.1 <u>Description</u>

Main Number Retention is an optional feature by which a new Customer, who was formally a customer of another certificated local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Access Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

Monthly recurring and non-recurring charges apply per retained number. Rates for retained numbers may vary from area to area.

6.3.2 Rates

	Non-Recurring	Monthly Recurring
per retained number	\$ 30.00	\$ 0.00

6.4 Accounting Codes 1

[1 Effective April 1, 2001, this service will no longer be available to new subscribers.]

Accounting Codes provide customers with a means of restricting calls or itemizing calls, according to specific digits that must be dialed at the end of a local or long distance telephone number. Customers may choose either Verified Account Codes or Unverified Account Codes.

<u>Verified Account Codes</u>: The Customer is required to enter an exact code when placing a call or the call will not go through. The codes are specified by the Customer and can be from 2 to 8 digits in length. Code lengths are ANI specific.

<u>Unverified Account Codes</u>: The Customer is required to enter in a code for the call to go through. The code length can be from 2 to 8 digits in length and must be consistent for each customer location.

Charge Per Customer Location	Non- <u>Recurring</u>	Monthly- <u>Recurring</u>
Verified packages	\$5.00	\$10.00
Unverified packages	\$5.00	\$ 5.00

6.5 Authorization Codes ¹

[1 Effective April 1, 2001, this service will no longer be available to new subscribers.]

This option restricts calls from being made unless the correct accounting code is entered. Only customer specified codes will be accepted. The customer then may use these codes to track calling for cost analysis and bill-back purposes.

Non-Recurring	Monthly Recurring
\$ 0.00	\$ 0.00

6.6 Vanity Number Service ¹

¹ Effective April 1, 2001, this service will no longer be available to new subscribers.

6.6.1 <u>Description</u>

EFFECTIVE: OCTOBER 1, 2018

Vanity Number Service is an optional feature by which a new Customer may request a specific or unique telephone number and fax number for use with the Company provided Exchange Access Services. This service provides for the assignment of a customer requested telephone number other than the next available number from the assignment control list.

Vanity Number Service is furnished subject to the availability of facilities and the requirements of Exchange Access Service as defined by the Company. The Company reserves all rights to the Vanity Numbers assigned to customer's and may, therefore, change them if required.

Monthly recurring charges apply per Vanity number.

6.6.2 Rates

	Non-Recurring	Monthly Recurring
Per Vanity Number* [*These rates are no longer available to new cust	\$15.00 comers as of July 3,	\$ 2.00 1997.]
Intelenet Per Vanity Number	\$30.00	\$ 2.00

6.7 Foreign Exchange (FX) Service ¹

[1 Beginning June 20, 1999, this service will no longer be available to new subscribers.]

6.7.1 Description

FX Service enables a Customer to receive Company-provided Exchange Access Service at a point outside the Local Exchange Service Area which normally serves the customer's location. FX service can be used to receive inward calls only. FX service has a minimum requirement of at least 48 lines.

The Local Exchange Calling Area and all Usage Service rates which apply to an FX Exchange Access Service are the same as those which regularly apply to other Company-provided Exchange Access Services bearing the same NPA-NXX designation.

Customers are prohibited from using FX service to place outbound calls including, but not limited to "911" emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographic location for emergency use.

6.7.2 <u>Rates</u>

FX service charges are calculated on a either a line or trunk group basis dependent upon the type of Exchange Access Service facility being utilized.

Charges for each FX Exchange Access Service apply in addition to the service rates which would regularly apply for such Exchange Access Service. Additional costs may be incurred by the FX Customer when the Company rearranges existing facilities as set forth in Section 10.1. The following charges apply for each FX service:

FX Services -- Other Than Digital Trunk Services

Per Line:	Non-Recurring	Monthly Recurring
Inward Only	\$ 0.00	\$ 20.00

FX Services -- Digital Trunk Services

EFFECTIVE: OCTOBER 1, 2018

Per Trunk (24 Channels):	Non-Recurring	Monthly Recurring
Inward Only	\$ 0.00	\$ 20.00

6.8 Speed Dialing ¹

[1 Effective April 1, 2001, this service will no longer be available to new subscribers.]

6.8.1 Description

This optional feature allows the Customer to program the phone to dial frequently called local and long distance numbers by dialing abbreviated digits. This feature is available in two options, one is a eight (8) code list using one (1) digit speed codes and the other is a thirty (30) code list using two (2) digit speed codes. The customer can select either the eight (8) or thirty (30) option or both options for a combined total of thirty-eight (38) speed codes. Speed Dialing is billed per line and on a monthly recurring basis.

6.8.2 Rates

<u>ruics</u>	Monthly Recurring	Non- Recurring
Option A: Eight (8) Code List Per Line	\$2.00	\$5.00
Option B: Thirty (30) Code List Per Line	\$4.00	\$5.00

SECTION 7 - RESOLD LOCAL EXCHANGE SERVICE

7.1 <u>Description</u>

Resold Local Exchange Service is composed of the resale of exchange access lines and local calling provided by other certificated Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services. Resold Local Exchange Service is available in the Bell Atlantic exchanges listed in Section 7.9, as amended from time to time. The following Resold Local Exchange Services are available to customers: 1/ [Resold Local Exchange line rates or trunk rates include TOUCHTONE and Hunting.]

Single Line Service Basic Trunk Service **DID Trunk Service**

7.2 Non-Recurring Charges

Resold Local Exchange Service is subject to the following Non-Recurring Charges:

Non-R	ecur?	rına

A)	Service Order Charges Establish Charge Move, Add or Change Service Record Order Change	\$ 37.20 \$ 18.50 \$ 17.00
B)	Installation Charges First Line or Trunk Add'l Line or Trunk Line Restoral Charge Appointment	\$ 26.80 \$ 26.80 \$ 5.54 \$ 39.50

C) DID Service

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	Trunk Termination Service Establishment Each Add'l 20 Numbers	\$ 84.00 \$725.00 \$ 22.00
D)	Miscellaneous Charges Break Hunting Remote Call Forwarding	\$ 14.15 \$ 11.79

7.3 Single Line Service

Single Line Service provides a Business or Residential Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line may be configured into a hunt group with other Company-provided Single Lines. Each Single Line can be provided with any of the optional features as listed in Section 7.6. Non-Recurring Charges appear in Section 7.2. Monthly Recurring rates per Single Line Service apply as follows:

Monthly Recurring

Per Line ³

[3 For rate class determination please refer to Section 7.9.]

\$12.11
\$11.88
\$11.69
\$11.40
\$11.16
\$10.93
\$10.45

7.4 Basic Trunk Service

Basic Trunk Service provides a Customer, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchange (PBX) to the public switched telecommunications network. Non-Recurring Charges appear in Section 7.2. Monthly Recurring rates per Basic Trunk Service apply as follows:

Monthly Recurring

Parlina 4

[4 For rate class determination please refer to Section 7.9]

\$12.11
\$11.88
\$11.69
\$11.40
\$11.16
\$10.93
\$10.45

7.5 <u>DID Trunk Service</u>

DID Trunk Service provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to receive incoming calls one call at a time. DID Trunk Service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual station corresponding to each individual DID number. Charges for DID Trunk Services include Basic Trunk rates (non-recurring and monthly recurring) as set forth in Section 7.4 in addition to the DID Trunk Termination rates. Non-Recurring Charges appear in Section 7.2.

Monthly Recurring

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Per Termination \$ 9.74

Inward Trunk Charge

Monthly Recurring

\$10.45

Per Line 5/

[5/ For rate class determination please refer to Section 7.9.]
Rate Class 2 \$12.11
Rate Class 3 \$11.88
Rate Class 4 \$11.69
Rate Class 5 \$11.40
Rate Class 6 \$11.16
Rate Class 7 \$10.93

7.6 Optional Features

The following is a list of optional features for use with Resold Local Exchange Services.

A) Line Options

Rate Class 8

	Monthly Rate
Break Hunting	\$33.04
Break Hunting Call Block	\$ 4.28
	¥ ··*
Call Forwarding	\$ 3.80
Call Waiting	\$ 3.80
Caller ID	\$ 8.08
Caller ID Deluxe	\$ 9.03
ID/Caller ID Deluxe	\$ 2.85
Priority Call	\$ 3.33
Remote Call Forwarding	\$17.93
Remote Call Forwarding	
(add'l arrangements with RCF No.)	\$12.54
Repeat Call	\$ 2.38
Return Call	\$ 4.28
Select Forward	\$ 4.28
Three-Way Calling	\$ 3.80
Ultra Forward Service	\$ 6.65

B) Direct Inward Dial (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided Basic Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for Basic Trunks or Digital Trunks in Sections 7.4 and 7.5, respectively.

	Monthly Recurring
Block of 20 DID Numbers	\$19.24
Block of 100 DID Numbers	\$96.19

C) <u>Directory Listings</u>

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number6/ in the directory(ies) published by the dominant

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Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at the following rates:

[6/ For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.]

	Monthly Recurring
Each Additional Listing	\$1.35
Non-Published Listing	\$1.62
Non-List	\$1.01

7.7 Miscellaneous Services

7.7.1 Operator Services

Operator Handled Calling Services are provided to Customers and Users of Resold Local Exchange Services. Calls may be placed on an Operator Assisted basis. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified in Section 7.7.2 and Section 7.7.3 will apply in addition to any applicable Operator charges. Rates and definitions are as follows.

A) <u>Definitions</u>

<u>Person-to-Person:</u> Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, or a designated third-party station.

<u>Station-to-Station:</u> Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or non-proprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

B) Rates

14455	Per Call Charges
Person-to-Person	\$1.50
Collect, Billed to	
3rd Party or Operator Dialed	\$0.75

7.7.2 <u>Busy Line Verify and Line Interrupt Service</u>

A) Description

Upon request of a calling party the Company will verify a busy condition on a called line.

- 1) The operator will determine if the line is clear or in use and report to the calling party.
- The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

B) Regulations

- 1) A charge will apply when:
 - (a) The operator verifies that the line is busy with a call in progress.
 - (b) The operator verifies that the line is available for incoming calls.

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- (c) The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.
- 2) No charge will apply:
 - (a) When the calling party advises that the call is to or from an official public emergency agency.
 - (b) Under conditions other than those specified in 1) preceding.
- Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- 4) The Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

C) Rates

Per Request

Busy Line Verify Service \$0.75

Busy Line Verify and Busy Line

Interrupt Service \$1.55

7.7.3 Directory Assistance

Customers and Users of the Company's Resold Local Exchange Service may obtain directory assistance in determining telephone numbers within Virginia by calling the Directory Assistance operator. Residential Customers are allowed three (2) free Directory Assistance calls per month. Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Per Number Requested: \$0.29 Operator Assisted: \$0.58

- A) A credit will be given for calls to Directory Assistance when:
 - the Customer experiences poor transmission or is cut-off during the call,
 - the Customer is given an incorrect telephone number, or
 - the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

7.8 Local Calling Service

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges defined in Section 7.9. In addition to the monthly Exchange Access service rate, the rates set forth below apply to all direct dialed local calls.

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A) Per Minute Rates

Rate Periods

 Day:
 Mon-Fri
 8:00 AM - 5:00 PM

 Evening:
 Sun-Fri
 5:00 PM - 11:00 AM

 Night/Wkend:
 Everyday
 11:00 PM - 8:00 AM

 Sat
 8:00 AM - 11:00 PM

 Sun
 8:00 AM - 5:00 PM

	DAY	EVENING		NIGHT/V	VEEKEND	
Local	Initial	Add'l	Initial	Add'l	Initial	Add'l
Mileage Band	Min.	Min.	Min.	Min.	Min.	Min.
0 - 8	\$0.0266	\$0.0152	\$0.0160	\$0.0091	\$0.0106	\$0.0061
9 - 13	\$0.0380	\$0.0190	\$0.0228	\$0.0114	\$0.0152	\$0.0076
14 - 18	\$0.0485	\$0.0257	\$0.0291	\$0.0154	\$0.0194	\$0.0103
19 - 23	\$0.0570	\$0.0304	\$0.0342	\$0.0182	\$0.0228	\$0.0122
24 - 28	\$0.0694	\$0.0352	\$0.0416	\$0.0211	\$0.0277	\$0.0141
29 - 38	\$0.0798	\$0.0418	\$0.0479	\$0.0251	\$0.0319	\$0.0167
39 - 48	\$0.0903	\$0.0456	\$0.0542	\$0.0274	\$0.0361	\$0.0182

B) <u>IntraLATA Calling</u>

An IntraLATA Area Call is a call which originates and terminates outside an exchange area, but within the caller's LATA and is billed per call according to the duration of the call. IntraLATA calls are not eligible for term or volume discounts. Calls are billed in six second increments, with an eighteen second call minimum.

	Initial 18 Seconds	6 Second Increments
Switched	\$0.0324	\$0.0108
Dedicated	\$0.0216	\$0.0072

7.9 Exchange/ Service Areas

Rate Class 2:

<u>Exchange</u>	Exchanges and Zones Included in Local Service Area
Δnnalachia	Annalachia Rig Stone Gan Norton Pennington Gan

Appalachia Appalachia, Big Stone Gap, Norton, Pennington Gap Big Stone Gap Appalachia, Big Stone Gap, Norton, Pennington Gap

Bluemont Berryville, Bluemont, Catoctin, Middleburg, Mount Gilead, Upperville

Chincoteague, Temperanceville

Clinchco Clinchco, Clintwood, Coeburn, Dante, Davenport, Haysi

Clover Clover

Crows-Hematite Clifton Forge, Covington, Crows-Hematite, White Sulpher Springs, W.VA

Davenport Clinchco, Dante, Davenport, Haysi, Honaker, Lebanon

Haysi Clinchco, Clintwood, Davenport, Haysi

Honaker Davenport, Honaker, Lebanon

Jonesville Jonesville, Lee, Pennington Gap, St. Charles

LeeCumberland Gap, Jonesville, LeeMineralBrokenburg, Louisa, Mineral, UnionvilleNarrowsNarrows, Pearisburg, Peterstown, W.VAPearisburgNarrows, Pearisburg, Pembroke

Pennington Gap Appalachia, Big Stone Gap, Jonesville, Pennington Gap, Saint Charles

Piney River
Pound
Clintwood, Norton, Pound, Wise
St. Charles
Pennington, Gap, St. Charles, Jonesville
Saint Paul
Coeburn, Dante, Lebanon, Saint Paul

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Rate Class 3

Exchange Exchanges and Zones Included in Local Service Area

Belle Haven, Eastville, Onancock

Calverton Catoctin Catoctin, Hartwood, Remington, Warrenton Bluemont, Catoctin, Leesburg, Mount Gilead

Coeburn Clinchco, Clintonwood, Coeburn, Dante, Norton, St. Paul, Wise

Craigsville, Staunton

Criglersville Criglersville, Culpepper, Madison, Shenandoah Park, Sperryville

Cumberland Gap Cumberland Gap, Fork Ridge, Lee Middlesboro, New Tazewell, Sharpe's Chapel

Dante Clinchco, Coeburn, Dante, Davenport, Lebanon, Saint Paul

Dublin, Pulaski, Radford

Lebanon Dante, Davenport, Honaker, Lebanon, St. Paul Louisa Gordonsville, Louisa, Mineral, Orange, Unionville

Madison Criglersville, Culpepper, Madison, Orange, Shenandoah Park

Pulaski Dublin, Pulaski

Shenandoah Park Criglersville, Luray, Madison, Shenandoah Park, Sperryville, Stanley Sperryville Criglersville, Culpepper, Shenandoah Park, Sperryville, Washinton, VA

Tangier Tangier

Temperanceville Chincoteague, Parksley, Pocomoke, Temperanceville

The Plains Marshall, Middleburg, The Plains, Warrenton

Upperville Berryville, Bluemont, Boyce, Marshall, Middleburg, Mt. Gilead, Upperville

Wise Clintwood, Coeburn, Norton, Pound, Wise

Rate Class 4:

Exchange Exchanges and Zones Included in Local Service Area

Berryville, Bluemont, Boyce, Upperville, Winchester Boyce Berryville, Boyce, Stephens City, Upperville, Winchester

Chatham Chatham, Danville

Christiansburg, Radford, Shawsville, Alum

Ridge Locust Grove

Clintwood Clinchco, Clintwood, Coeburn, Dane, Norton, St, Paul, Wise Danville Bachelors Hall, Chatham, Danville, Gatewood, Milton Whitmell

Eastville Belle Haven, Cape Charles, Eastville

Marshall Culpepper, Marshall, Middleburg, The Plains, Warrenton

Upperville,

Middleburg Bluemont, Leesburg, Marshall, Middleburg, Mt. Gilead, The Plains, Upperville

Mount Gilead Bluemont, Catoctin, Leesburg, Middleburg, Mount Gilead, Upperville

Norton Appalachia, Big Stone Gap, Coeburn, Norton, Pound, Wise

Onancock Belle Haven, Onancock, Parksley

Orange Culpepper, Gordonsville, Louisa, Madison, Orange, Unionville

Parksley Onancock, Parksley, Temperanceville

Remington Calverton, Culpepper, Hartwook, Remington, Warrenton

Stephens City Boyce, Stephens City, Winchester

Unionville Brokenburg, Culpepper, Gordonsville, Louisa, Mineral, Orange, Unionville Warrenton Calverton, Culpepper, Marshall, Remington, The Plains, Warrenton Winchester Berryville, Boyce, Gainsboro, Gore, Stephens City, Winchester

Rate Class 5:

<u>Exchanges and Zones Included in Local Service Area</u>

EFFECTIVE: OCTOBER 1, 2018

Big Island Bedford, Big Island, Lynchburg

Blacksburg, Christiansburg, Radford, Salem, Shawsville

Brokenburg, Mineral, Spotsylvania, Unionville

Concord, Lynchburg, Rustburg

Culpepper Crigsville, Culpepper, Hartwood, Madison, Marshall, Orange, Remington, Sperryvile,

Unionville, Warrenton, Washington

Fredericksburg Chancellor, Fredericksburg, Hartwood, Spotsylvania, Stafford

Gainsboro Gainesboro, Gore, Winchester

Gordonsville Charlottesville, Gordonsville, Louisa, Orange, Unionville

Gore Capon Bridge, Gainesboro, Gore, Winchester

Greenwood Greenwood

Hartwood Calverton, Culpepper, Fredericksburg, Hartwood, Remington, Stafford

Lovingston Charlottesville, Lovingston, Piney River

Lynchburg Altavista, Bedford, Big Island, Concord, Lynchburg Radford Blacksburg, Christiansburg, Dublin, Radford

Spotsylvania Brokenburg, Chancellor, Fredericksburg, Spotsylvania

Staunton Craigsville, New Hope, Raphine, Staunton

Rate Class 6:

Exchange Exchanges and Zones Included in Local Service Area

Bedford Bedford, Big Island, Lynchburg, Montvale, Roanoke, Stone Mountain

Bent Mountain Bent Mountain, Locust Grove, Roanoke, Salem, Shawsville

Buchanan Buchanan

Goochland Fife, Goochland, Manakin, Powhatan, Rockville Montvale Bedford, Montvale, Roanoke, Stone Mountain

Roanoke Bedford, Bent Mountain, Boones Mill, Burnt Chimney, Fincastle, Montvale, Roanoke,

Salem, Shawsville, Stone Mountain, Troutville

Salem Bent Mountain, Blacksburg, Roanoke, Salem, Shawsville Troutville Shawsville Bent Mountain, Blacksburg, Christiansburg, Roanoke, Salem, Shawsville

Stone Mountain Bedford, Burnt Chimney, Montvale, Roanoke, Stone Mountain

Taono All zones of the NNMEA, Toano, Williamsburg Williamsburg All zones of the NNMEA, Toano, Williamsburg

Rate Class 7

Exchange Exchanges and Zones Included in Local Service Area

Ashland Ashland, Bethia, Chester, Manakin, Mechanicsville, Midlothian, Richmond, Rockville,

Sandston, Varina

Bethia Amelia, Ashland, Bethia, Chester, Dinwiddie, Manakin, Mechanicsville, Midlothian,

Petersburg, Powhatan, Richmond, Rockville, Sandston, Varina

Cape Charles Cape Charles, Eastville, Portsmouth, Norfolk-VA Beach Zone Charles City Charles City, Enon, Hopewell, Providence Forge, Varina

Chester Ashland, Bethia, Chester, Enon, Hopewell, Manakin, Mechanicsville, Midlothian,

Petersburg, Richmond, Rockville, Sandston, Varina

Enon Charles City, Chester, Claremont, Enon, Hopewell, Petersburg, Varina

Hampton All zones of the NNMEA zone, Norfolk-VA Beach Zone, Portsmouth Zone, Suffollk,

Toano, Williamburg

Leesburg Arcola, Catoctin, Herndon, Leesburg, Middleburg, Mount Gilead

Manakin Ashland, Bethia, Chester, Goochland, Manakin, Mechanicsville, Midlothian, Powhatan,

Richmond, Rockville, Standston, Varina

EFFECTIVE: OCTOBER 1, 2018

Mechanicsville Ashland, Bethia, Chester, Hanover, Manakin, Mechanicsville, Midlothian, Old Church

Providence, Forge, Richmond, Rockville, Sandstone, Varina

Midlothian Amelia, Ashland, Bethia, Chester, Manakin, Mechanicsville, Midlothian, Powhatan,

Richmond, Rockville, Sandston, Varina

Newport New All zones of the NNMEA Norfolk-VA Beach zone, Portsmouth

Zone zone, Suffolk, Toano, Williamsburg

Norfolk-Viginia All zones of the NNMEA, Cape Charles, Knotts Is.

Beach Zone All zones of the NNMEA, Suffolk, Whaleyville

Peninsula Zone All zones of the NNMEA, Norfolk-VA Beach zone, Portsmouth zone, Suffolk, Toano,

Williamsburg

Pogoson Zone All zones of the NNMEA, Norfolk-VA Beach zone, Portsmouth zone, Suffolk, Whaleyville

Portsmouth Zone All zones of the NNMEA, Suffolk, Whaleyville

Powhatan Amelia, Bethia, Cartersville, Cumberland, Fife, Goochland, Manakin, Midlothian,

Powhatan

Providence Forge Charles City, Mechanicsville, Providence Forge, Sandston, Varina, West Point

Rockville Ashland, Bethia, Chester, Goochland, Manakin, Mechanicsville, Midlothian, Richmond,

Rockville, Sandston, Varina

Sandston Ashland, Bethia, Chester, Manakin, Mechanicsville, Midlothian, Providence Forge,

Richmond, Rockville, Sandston, Varina

Suffolk Chuckatuck, Holland, Suffolk, Whaleyville, all zones of the Ashland, Bethia, Charles City,

Chester, Enon, Manakin, Mechanicsville, Midlothian, Providence Forge, Richmond,

Rockville, Sandston, Varina

Whaleyville Holland, Norfolk-VA Beach zone, Portsmouth zone, Suffolk, Whaleyville

Rate Class 8:

<u>Exchanges and Zones Included in Local Service Area</u>

Braddock Alexandria-Arlington, Braddock, Dulles, Dulles Metro, Engleside, Fairfax-Vienna, Fallls

Church-McLean, Herndon, Lorton, Lorton Metro, Washington D.C.

Cartersville, Cumberland, Fife, Powhatan

Cumberland Arvonia, Buckingham, Cartersville, Cumberland, Dilwyn, Farmville, Powhatan

Dinwiddie Bethia, Dinwiddie, McKenney, Petersburg

Engleside Alexandria-Arlington, Braddock, Dulles Metro, Engleside, Fairfax-Vienna, Falls Church-

McLean, Herndon, Lorton, Lorton Metro, Occoquan, Washington D.C.

Fife Cartersville, Fife, Goochland, Powhatan

Herndon Alexandria-Arlington, Arcola, Braddock, Dulles, Dulles Metro, Engleside, Fairfax-Vienna,

 $Falls\ Church-McLean,\ Herndon,\ Leesburg,\ Lorton,\ Lorton\ Metro,\ Washington\ D.C.$

Hopewell Charles City, Chester, Claremont, Enon, Hopewell, Petersburg, Waverly

McKenney Dinwiddie, McKenney

Petersburg Bethia, Chester, Claremont, Dinwiddie, Enon, Hopewell, Petersburg, Waverly

Waverly Hopewell, Petersburg, Waverly

West Point King and Queen, Providence Forge, West Point

Section 8 - Local Calling Service

8.1 Description ¹

[1 Effective April 1, 2001, this service will no longer be available to new subscribers.]

EFFECTIVE: OCTOBER 1, 2018

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided exchange access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges and zones defined Section 4.1. The rates set forth in this section apply to all direct dialed local calls. For operator-assisted (non-aggregator) local calls, the operator charges listed in Section 9.1.3 apply in addition to the charges listed below.

8.2 Option 1 Local Calling Plan*

[* These rates are no longer available to new customers as of July 3, 1997.]

8.2.1 <u>Description</u>

Option 1 Local Calling Plan provides Local Calling Service billable on a per minute basis. Option 1 calls will be billed in one-minute increments with an initial billing period of one minute. The rates set forth in this section apply to all outgoing direct-dialed calls placed to telephone stations within the callers exchange area as defined in Section 4.2. Option 1 Local Calling Plan is the standard local calling plan provided with exchange access services, as described in Section 5.

8.2.2 Rates

Per Minute

First Minute	\$ 0.03
Fach Additional Minute	\$ 0.01

8.3 Intelenet Rates ¹

[1 Effective April 1, 2001, this service will no longer be available to new subscribers.]

8.3.1 Rate Periods

Day:	Mon-Fri	8:00 AM - 5:00 PM
Evening:	Sun-Fri	5:00 PM - 11:00 AM
Night/Wkend:	Everyday	11:00 PM - 8:00 AM
	Sat	8:00 AM - 11:00 PM
	Sun	8:00 AM - 5:00 PM

8.3.2 <u>Rates</u>

	DAY		EVE	NING	NIGHT/V	VEEKEND
Local	Initial	Add'l	Initial	Add'l	Initial	Add'l
Mileage Band	Min.	Min.	Min.	Min.	Min.	Min.
0 - 8	\$0.0266	\$0.0152	\$0.0160	\$0.0091	\$0.0106	\$0.0061
9 - 13	\$0.0380	\$0.0190	\$0.0228	\$0.0114	\$0.0152	\$0.0076
14 - 18	\$0.0485	\$0.0257	\$0.0291	\$0.0154	\$0.0194	\$0.0103
19 - 23	\$0.0570	\$0.0304	\$0.0342	\$0.0182	\$0.0228	\$0.0122
24 - 28	\$0.0694	\$0.0352	\$0.0416	\$0.0211	\$0.0277	\$0.0141
29 - 38	\$0.0798	\$0.0418	\$0.0479	\$0.025	\$0.0319	\$0.0167
39 - 48	\$0.0903	\$0.0456	\$0.0542	\$0.0274	\$0.0361	\$0.0182

The following Discounts will apply to per minute usage of Customers who sign an Intelenet Term Commitment of 3, 4 or 5 years and meet a minimum dollar volume of local usage:

EFFECTIVE: OCTOBER 1, 2018

Local	Term Commitment			
<u>Volume</u>	3-Year	4-Year	<u>5-Year</u>	
\$250.00	10%	12%	14%	
\$500.00	12%	14%	16%	
\$1,250.00	14%	16%	18%	
\$2,500.00	16%	18%	20%	

8.4 IntraLATA Area Calling ¹

[1 Effective April 1, 2001, this service will no longer be available to new subscribers.]

8.4.1 Description

An IntraLATA Area Call is a call which originates and terminates outside an exchange area, but within the caller's LATA and state and is billed per call according to the duration and the rate period in which the call occurs. IntraLATA calls are not eligible for term discounts. Calls are billed in 6 second increments, with an 18 second call minimum. The following rate periods apply:

		To But Not	
Rate Periods	<u>From</u>	Including	<u>Days</u>
Peak	7:00 AM	7:00 PM	Mon-Fri
Off-Peak	7:00 PM	7:00 AM	Mon-Fri
	And All Day Saturday and Sunday		

8.4.2 <u>Rates</u>

Rate Per Minute

Switched: \$0.1100 Dedicated: \$0.0740

MISCELLANEOUS SERVICES

9.4 Service Implementation ¹

[1 Effective April 1, 2001, this service will no longer be available to new subscribers.]

9.4.1 <u>Description</u>

Absent a promotional offering, service implementation charges will apply to new service orders or to orders to change existing service.

9.4.2 <u>Rates</u>

Non-Recurring		
\$30.00		
\$37.20		

9.5 Restoration of Service 1

[1 Effective April 1, 2001, this service will no longer be available to new subscribers.]

EFFECTIVE: OCTOBER 1, 2018

9.5.1 <u>Description</u>

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities suspended is arranged. The restoration charge does not apply when, after disconnection of service, service is later reinstalled.

9.5.2 Rates

Non-Recurring

Per occasion* \$8.50

[* These rates are no longer available to new customers as of July 3, 1997.]

Intelenet

per occasion \$5.54

Order Processing Charges:

Establishment of Account \$37.20 Moves, Changes or Additions \$18.50 Record Order Change \$17.00

9.6 <u>Foreign Exchange (FX) Service</u>: FX Service enables a Customer to receive Company-provided Exchange Access Service at a point outside the Local Exchange Service Area which normally serves the Customer's location. FX Service can be used to receive one-way inbound digital traffic only. Customers subscribing to FX Service must purchase an entire T-1 and meet the following conditions: 1) 100 percent of the traffic carried must be inbound local; and 2) the average off-hook time per call is more than ten minutes.

The Local Exchange Calling Area and all Usage Services rates which apply to a FX Exchange Access Service are the same as those which regularly apply to other Company-provided Exchange Access Services bearing the same NPA-NXX designation.

Customers are prohibited from using FX Service to place outbound calls including, but not limited to 911" emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographic location for emergency use.

FX Service customers are not eligible to enroll in the On-Net Term Plan or Local On-Net Term Plan discount program.

9.6.1 <u>Features</u>: The following features are available:

Standard:

Hunting (Circular, Sequential and Uniform Call Distribution) Touchtone

Optional:

Vanity Number

EFFECTIVE: OCTOBER 1, 2018

<u>FX Service Rates and Charges</u>: A FX Service Customer will be charged applicable Non-Recurring Charges and Monthly Recurring Charges as specified in Sections 9.6.2.1 and 9.6.2.2 respectively. For Local ISDN-PRI customers, the monthly recurring FX Service digital per trunk charge is in lieu of the monthly recurring Local ISDN PRI T-1 charge and any PRI usage credits. All other applicable charges associated with PRI will apply. DID functionality and blocks of DID numbers will be available at no additional charge for up to a 100 DID numbers. Charges for volume of DID numbers greater than 100 will apply as specified in Sections 12.2.2.3.

9.6.2.1 Non-Recurring Charges

Account Setup (per account)	\$00.00
Account Changes (Moves, Changes, Additions) (per change)	\$31.50
Account Changes (Per Billing Record Change)	\$00.00
Line Restoral Charge (per trunk)	\$11.48

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service \$21.06

Restoral Chage (per trunk)

(Applies for trunk restoral after Customer-initiated suspension.)

Optional Features

Vanity Number \$30.00

9.6.2.2 Monthly Recurring Charges

FX Charge \$25.00

Trunk Charge \$100.00

(Per Trunk) Digital

Optional Features:

Vanity Number \$2.00

9.6.3 Term Plans

9.6.3.1 Term Plans

EFFECTIVE: OCTOBER 1, 2018

The FX Service Term Plan is a term plan, in lieu of all other tariffed term plans, available to FX Service customers. Customers who subscribe to FX Service Term Plan are subject to the following conditions:

Definition of Terms:

Qualifying Volume is the customer's total monthly recurring FX Service Digital Per Trunk charge, monthly recurring FX charge, monthly recurring charges for FX Service Optional Features and monthly recurring charges for Local ISDN-PRI Optional Features, after the application of promotional and other discounts. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the FX Service Term Plan volume commitment: Non-recurring charges for FX Service; non-recurring charges for FX Service Optional Features; non-recurring charges for Local ISDN-PRI, and taxes.

Eligible Volume is the customer's total monthly recurring FX Service Digital Per Trunk charge and FX charge, after the application of promotional and other discounts. Charges for following are not included as Eligible Volume and will not receive FX Service Term Plan volume discounts: Non-recurring charges for FX Service; non-recurring and monthly recurring charges for FX Service Optional Features; non-recurring and monthly recurring charges for Local ISDN-PRI Optional Features, and taxes.

Term Commitment and Renewal Options: A customer must commit to a service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the FX Service Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume Commitment: A customer may elect a FX Service Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2 million; \$1.8 million, \$2.4 million. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent Annualized volume commitment. If a customer so elects, the term of service expiration date will not change, The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

<u>Underutilization Charges</u>: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

EFFECTIVE: OCTOBER 1, 2018

Early Termination Charges:

Cancellation of Discontinuance without Liability: If; (I) the customer's use of FX Service under a FX Service Term Plan equals or exceeds the customer's equivalent annualized minimum volume commitment or monthly volume commitment and (II) at the time of termination the customer is enrolled in a new FX Service Term Plan with a volume commitment which equals or exceeds the customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (I) the customer may terminate service at any time during the last three months of the term of service if the customer's FX Service Term Plan's term commitment is one year: or, (II) the customer may terminate service at any time during the last six months of the term of service if the customer's new FX Service Term Plan's term commitment if equal to or greater than two years.

<u>Cancellation or Discontinuance with Liability</u>: Discontinuance of all services furnished under the FX Service Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

<u>Discounts:</u> Customer will receive the following discounts applied to Eligible Volume charges and usage.

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		Term Commitment/Discount			
Volume Commitment	<u>1 year</u>	2 years	3 years	4 years	5 years
\$ 100 /month	0.0%	3.0%	6.0%	9.0%	12.0%
250 /month	0.0	3.0	6.0	9.0	12.0
500 /month	0.0	3.0	6.0	9.0	12.0
1,000 /month	5.0	8.0	11.0	14.0	17.0
2,000 /month	5.0	8.0	11.0	14.0	17.0
3,000 /month	5.0	8.0	11.0	14.0	17.0
4,000 /month	5.0	8.0	11.0	14.0	17.0
5,000 /month	7.0	10.0	13.0	16.0	19.0
7,000 /month	7.0	10.0	13.0	16.0	19.0
120,000 /annual	9.0	12.0	15.0	18.0	21.0
180,000 /annual	9.0	12.0	15.0	18.0	21.0
300,000 /annual	11.0	14.0	17.0	20.0	23.0
600,000 /annual	13.0	16.0	19.0	22.0	25.0
900,000 /annual	16.0	19.0	22.0	25.0	25.0
1.2M /annual	19.0	22.0	25.0	25.0	25.0
1.8M /annual	22.0	25.0	25.0	25.0	25.0
2.4M /annual	25.0	25.0	25.0	25.0	25.0