

MCImetro ACCESS TRANSMISSION SERVICES CORP. d/b/a VERIZON ACCESS TRANSMISSION SERVICES
VERMONT LOCAL EXCHANGE SERVICES CATALOG SCHEDULE NO. 2
(ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

MCImetro ACCESS TRANSMISSION SERVICES CORP.
d/b/a VERIZON ACCESS TRANSMISSION SERVICES

Vermont Local Exchange Services Catalog Schedule No. 2
(Enterprise Non-Current Services)

This Catalog Schedule No. 2 applies to the non-current services pertaining to enterprise business customers (i.e., non-mass markets) previously offered in Vermont by MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services which are not set forth in other sections of the Guide. Unless otherwise indicated, the material below was previously described in Vermont Tariff No. 1 of MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services. For ease of reference, where applicable, the prior section numbers contained in the prior tariff have been retained.

All of these non-current services are subject to the Terms and Conditions applicable to the other Local Services as set forth in the Guide. The product descriptions, rates and charges for the non-current services previously offered in Vermont that were in effect at the time that the Vermont Local Exchange Services were added to the Guide and which are not set forth in other portions of the guide nor set forth below, will continue to remain in effect for a Customer previously subscribed to these services until the Customer no longer subscribes to such service(s), or changes are made to the product descriptions, rates or charges in the Guide.

Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

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CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule.
Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

Revisions to Local Exchange Services Catalog Schedule No. 2, Effective October 1, 2018

Section 5.1.5

- **Increase of Local Plus Program Local Line monthly recurring charge.**

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SECTION 5 - LOCAL EXCHANGE SERVICE

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

5. Service Descriptions and Rates

5.1 Local Exchange Service (Cont.)

5.1.2 Local Line: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

5.1.2.1 Standard Features:

Each Local Line Customer is provided with the following standard features:

Call Forward Variable
Call Number Block (Caller ID Blocking) Selective
Call Number Block (Caller ID Blocking) Complete

5.1.2.2 Optional Features:

A Local Line Customer may order the following optional features, at the rates specified in Section 5.1.2.3.

Additional Listing
Call Waiting/ Call Cancel Waiting
Call Transfer or 3 way Conference Calling (mutually exclusive)
Call Forward Busy
Call Forward No Answer
Caller ID w/Name (inbound)
Speed Dialing 8
Speed Dialing 30
Toll Restriction

Feature Package 1:

Includes standard features plus the following features: Call Transfer or 3 way Conference Calling (mutually exclusive), Call Forward Busy, Call Forward no answer, Speed Dialing 8.

Feature Package 2:

Includes the features from Feature Package 1 plus each of the following: Speed Dialing 8 or Speed Dialing 30 (mutually exclusive), Toll Restricting (class of service/ call barring).

5.1.2.3 Local Line Rates and Charges:

A Local Line Customer will be charged applicable Non Recurring Charges and Monthly Recurring Charges as specified in Sections 5.1.2.3.1 respectively. Local line charges will vary based on whether the customer chooses Flat Rate Service option, as specified in Section 5.1.2.3.2.

5.1.2.3.1 Non-Recurring Charges:

Line Connection Charge (per line)	\$15.00
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Account Setup Charge (per account)	\$60.00
Record Change Charge (per change)	\$12.00
Service Move Charge (per change)	\$60.00
Service Add Charge (per change)	\$60.00
PIC Charge	\$1.49
PIC Charge (add lines)	\$0.00
Order Expedite Charge (per line)	\$25.00
Suspension of Service Restoral Charge (applies for line restoral after Customer-initiated suspension)	\$0.00
Line Restoral Charge (per line)	\$14.85

(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

5.1.2.3.2 Monthly Recurring Charges

Flat Rate Option	\$52.00
Metered Rate	\$27.00

5.1.2.3.3 Non-Recurring Optional Feature Charges:

Additional Listing Install	\$0.00
Non-List Number Install	\$0.00
Non-Publish Number Install	\$0.00
Feature Package 1 (lines)	\$10.00
Feature Package 2 (lines)	\$10.00
Call Waiting / Cancel Call Waiting	\$5.00
Call Transfer or 3 Way Conference Call (mutually exclusive)	\$5.00
Call Forward Busy	\$5.00
Call Forward no answer	\$5.00
Caller ID w/Name (Inbound)	\$5.00
Speed Dialing –8	\$5.00
Speed Dialing – 30 (mutually exclusive)	\$5.00
Toll Restriction (Class of Service / Call Barring)	\$5.00

5.1.2.3.4 Recurring Optional Feature Charges Monthly

Call Number Block (Caller ID Blocking)	\$0.00
Additional Listing	\$1.45
Alternate Call Listing	\$1.50
Non Listed Number	\$0.90
Non Published Number	\$1.10
Monthly Recurring Charge for Feature Package One (Includes standard features plus the following Optional features: Call Transfer or 3 Way Conference Calling (mutually exclusive); Call Forward Busy; Call Forward no Answer; Speed Dialing-8.)	\$4.50
Monthly Recurring Charge for Feature Package Two	\$9.50

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(Includes Standard Features, Feature Package One and the following Optional Features: Speed Dialing-8 or Speed Dialing-30; Toll Restriction (Class of Service / Call Barring).

5.1.3 Local and Long Distance-Line Solution Service

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance-Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/guide ("Companion Interstate Service") and must subscribe to the Local and Long Distance-Line Solution Service offered by MCI Communications Services, Inc.
- must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, 10, or 12 as described in The Guide.
- must be a new business services customer provisioned via UNE-Platform (UNE-P) or existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 5.1.

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis at a monthly recurring charge (Unlimited) of \$66.00.

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 5.1.2.3 except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting
Caller ID with name and Number
Remote Call Forwarding
Vanity Number

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Monthly Recurring Charge

Feature Package 1	\$3.50
Feature Package 2	\$6.50

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings for this state in the Guide.

For existing customers who disconnect Companion Local Service only under this portion of the Guide, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered by MCI Communications Services, Inc., will terminate and the customer will be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service and Companion Intrastate Service offered by MCI Communications Services, Inc., Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice offered by MCI Communications Services, Inc.

For new customers who disconnect Companion Local Service and Companion Intrastate Service - Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance-Line Solution Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION

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OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

5.1.4 Business Advantage Program

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Types 6, 7, 8, 9, 10, or 12 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.verizonbusiness.com;
- must be a new business services customer provisioned via UNE-Platform (UNE-P) or existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 5.1.2.3.3 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1

Feature Package 2

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding

Vanity Number

Monthly Recurring Charge

Feature Package 1 \$3.50

Feature Package 2 \$6.50

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 5.1.

Monthly Charges: A flat rate monthly recurring charge (unlimited) of \$35 applies in lieu of monthly recurring charges for these services as specified elsewhere in this Guide.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of

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any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Other Conditions:

The following disclaimers apply to Business Advantage Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

5.1.5 Local Plus Program

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Type 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.verizonbusiness.com;
- must be a new business services customer provisioned via UNE-Platform (UNE-P) or existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in 5.1.2.3.3 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Standard Features

Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting
Caller ID with name and Number
Remote Call Forwarding
Vanity Number

Monthly Recurring Charge

Feature Package 1	\$3.50
Feature Package 2	\$6.50

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified Section 5.1.

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Monthly Charges: A flat rate monthly recurring charge of **\$52.00** per line applies in lieu of monthly recurring charges for these services as specified elsewhere in this Guide.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

The following disclaimers apply to Stand Alone Local Plus Program Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

5.1.6 Local and Long Distance Service Plus Plan/Local and Long Distance Line Solution II Plan

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance Service Plus Plan as described in the Company's "Service Publication and Price Guide" (the Guide) located on the Company's website at www.verizonbusiness.com ("Companion Interstate Service") and must subscribe to the Local and Long Distance Service Plus Plan offered by MCI Communications Services, Inc.
- must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in the Guide.
- must be a new business services customer provisioned via UNE-Platform (UNE-P) or existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified Section 5.1.

Monthly Recurring Charges: A monthly recurring charge of \$66.00 per line will apply under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service.

Benefits:

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Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 5.1.2.3 except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1

Feature Package 2

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding

Vanity Number

Monthly Recurring Charge

Feature Package 1 \$3.50

Feature Package 2 \$6.50

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings by the Company in this state.

For existing customers who disconnect Companion Local Service, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered by MCI Communications Services, Inc., will terminate and the customer will be automatically re-subscribed to the service offering under the Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service and Companion Intrastate Service offered by MCI Communications Services, Inc., the Companion Interstate Service under the Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under the Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service, Companion Interstate Service under the Guide and Companion Intrastate Service offered by MCI Communications Services, Inc., will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under the Guide and MCI On-Net Service-Voice offered by MCI Communications Services, Inc.

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For new customers who disconnect Companion Local Service and Companion Intrastate Service offered by MCI Communications Services, Inc., Companion Interstate Service under the Guide and Companion Intrastate Service will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under the Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and LD Service Plus Plan/Local and Long Distance Line Solution II Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

6. Plans (Cont'd)

7. Verizon Loyalty Plus I Plan

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication

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and Price Guide” (The Guide) located on the Company’s website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Trunk	\$50	Y

8. Verizon Loyalty Plus II Plan

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service “unit” (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company service unit. The credits will be applied to the second full-month’s and the sixth full-month’s invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer’s Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company’s quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company’s “Service Publication and Price Guide” (The Guide) located on the Company’s website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				

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	Local and Long Distance Service-Trunk Solution	Trunk	\$50	Y
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9. Verizon Loyalty Plus III Plan

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company-provided service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Trunk	\$50	Y