

MCI Communications Services, Inc. d/b/a Verizon Business Services  
Washington Interexchange Services Catalog Schedule No. 5 (Enterprise Non-Current Services)

Effective August 8, 2016

MCI Communications Services, Inc. d/b/a Verizon Business Services  
Washington Interexchange Services Catalog Schedule No. 5 (Enterprise Non-Current Services)

This Grandfathered Catalog Schedule No. 5 contains certain products pertaining to enterprise business customers (i.e., non-mass markets) previously described in Washington Long Distance Catalog Schedule Nos. 2 and 4 of MCI Communications Services, Inc. d/b/a Verizon Business Services.

For ease of reference, where applicable the prior section numbers contained in the prior Catalog Schedule Nos. 2 and No. 4 have been retained.

All of the grandfathered services are subject to the same terms and conditions applicable to the other intrastate services as set forth in the Guide.

Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

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CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule.  
Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

Revisions to Catalog Schedule No. 5, Effective 8/8/16:

Subsections Showing Material Formerly in Company Catalog Schedule Nos. 2 and 4

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

Subsection Showing Provisions Formerly in Company Catalog Schedule No. 2

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

SECTION C - SERVICE DESCRIPTIONS AND RATES

2. DEDICATED LEASED LINE SERVICE

- Effective January 1, 2015, contract renewals are not permitted for existing customers.
- Effective September 1, 2005, this service will no longer be available to new subscribers.

.01 General Description

Dedicated Leased Line Service is offered in the form of discrete intercity communications facilities which are dedicated to the use of a specific customer and are billed at pre-determined fixed monthly rates. Except as otherwise provided, the customer may elect to have Company provide local facilities, may provide his own, or may arrange for any combination thereof. All access methods are described in Section C-2 of this Catalog Schedule. Dedicated Leased Line Service may be provided for Analog transmission and Digital transmission and is offered in the modes described below.

All general regulations, definitions, abbreviations, service terms, conditions, discounts, functions, options and features that are not state specific and/or stated in this Catalog Schedule are described in Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

.011 Analog Service

- .0111 Voice Grade Service is offered in increments of one or more voice grade channels, each with nominal bandwidth of 4 kHz. Such voice grade channels or combinations of voice grade channels may be utilized, on a permissive basis, for voice service, data service, facsimile service or combinations thereof, and may be interconnected with the facilities of other communications carriers and users for a customer's communications needs, such as voice connecting arrangements. Company will provide, if required, a handset at each circuit end as part of this service. This service is available as point-to-point and multipoint, where capabilities permit.
- .0112 Analog Data Service is offered at approximate data speeds of 0-300, 1200, 2400, 4800, 7200 or 9600 bits per second ("bps").
- .0113 Alternate Voice/Data Service is offered with the capability of voice grade communications and data communications on an alternate use basis. If required, Company will provide a handset at each circuit end as part of this service.

.012 Digital Service

- .0121 Digital Data Service (DDS) is a point-to-point dedicated circuit used for simultaneous two-way transmission at synchronous speeds of 2.4, 4.8, 9.6 56, and 64 kbps (For clear channel 64 kbps circuits, the customer must provide B8ZS or clear channel compatible customer terminal equipment).
- .0122 Terrestrial Digital Service - 1.5 (TDS-1.5) is a point-to-point dedicated circuit used for simultaneous two-way transmission of serial bipolar, isochronous digital signals at a transmission speed of 1.544 Mbps.
- .0123 Terrestrial Digital Service - 45 (TDS-45) is a point-to-point dedicated circuit between customer premises that is used for simultaneous two-way transmission of serial bipolar, isochronous digital signals at a transmission speed of 44.736 Mbps. One TDS-45

channel provides the equivalent information handling capacity of 28 TDS-1.5 channels or 672 voice equivalent circuits. TDS-45 may be used for any combination of voice and data communications.

- .0124 Digital Private Line Service is a dedicated digital circuit used for voice and data communications at transmission speeds of up to 64 kbps and fractional T-1 speeds up to 1472 kbps in 56 kbps or 64 kbps increments. This service can be accessed by either Analog Local Access or Digital Local Access, including DS0 Access, Digital Data Local Access, T-1 Digital Access or Terrestrial Digital Service - 45 Local Access. Multipoint service is available for analog data applications and for digital data communications at speeds up to 56 kbps.

.02 Rates and Charges

.021 Analog Service

- .0211 Analog Local Access Functions  
This form of access is available in conjunction with Digital Private Line Service, Analog Inter-Office Service, Terrestrial Digital Service - 1.5 (TDS-1.5), MCI 800 Service, Vnet, MCI Prism I Service, and MCI Vision.

- .02111 Local Access Channel  
Installation charges for each Local Access Channel will be calculated on an individual case basis, in accordance with the charges set forth in the relevant Local Exchange Carrier's tariff.

- .02112 Access Coordination (per Local Access Channel)  
Charges apply if Company orders the Local Access Channel, or in the case of customer-provided access, if the customer has not provided written notice to Company that the customer accepts responsibility for the design, installation coordination and ongoing coordination of testing and trouble resolution for the Local Access Channel.

<u>Monthly</u>	<u>Installation</u>
\$28.26	\$174.00

- .02113 Special Access Surcharge (per Local Access Channel)  
The Surcharge, imposed by the Local Exchange Carrier will not apply to those customers who furnish Company with an Exemption Certificate (as defined herein). The Surcharge does not apply to Digital Data Service)

<u>Monthly</u>	<u>Installation</u>
\$28.77	N/A

.02114 Local Access Channel Options

- .021141 Signalling (per Local Access Channel) - Installation charges are applicable as shown and where no rate is listed, the applicable rate of other access providers, if any, will be passed on to the customer.

<u>Monthly</u>	<u>Installation</u>
\$33.76	\$53.42

- .021142 Data Conditioning (per Inter-Office Channel) - Installation charges are applicable as shown and where no rate is listed, the applicable rate of other access providers, if any, will be passed on to the customer.

<u>Circuit Type</u>	<u>Monthly</u>	<u>Installation</u>
C1	\$6.00	\$0.00
C2	\$20.00	\$0.00
C4	\$30.00	\$0.00
C5	\$35.00	\$0.00
D1	\$15.00	\$125.0
D5	\$25.00	\$100.00
D6	\$0.00	\$600.00

.0212 Analog Company Central Office Connection (COC) - Charge is the same whether access is Company-provided or customer-provided, (per connection).

<u>Monthly</u>	<u>Installation</u>
\$21.00	\$215.00

.0213 Analog Inter-Office Service

.02131 Inter-Office Channel (IOC)

.021311 Mileage Measurements (per IOC)

.0213111 Point-to-Point

The rate mileage for the IOC on a point to point private line service is the airline distance measured between two Company Points of Presence. The method of calculation for airline mileage can be found in Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

.0213112 Multipoint

The rate mileage for the Inter-Office Channel(s) on a private line service with three or more Points of Presence is the sum of the individual airline mileage measured between each pair of Company Points of Presence which results in the lowest total mileage charge when all of the Company Points of Presence are connected together. The charge for the airline mileage between each pair of Company Points of Presence is calculated separately and then summed. (Note: The actual Company routing of the private line service may vary from the priced configuration. This method of calculation applies except in those cases when the customer specifies the sequence in which the Inter-Office Channels are connected).

.021312 Monthly Plan

Under this Plan, IOC charges are determined according to mileage, using the applicable fixed and per mile monthly plan rates for the individual IOCs and any applicable city pair discounts as specified below. A customer may disconnect circuits or shift them to another plan subject to the regulations in Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

.0213121 IOC Monthly Plan Rates:

<u>Mileage</u>	<u>Monthly Fixed</u>	<u>Per Mile</u>
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1-50	\$106.59	\$3.13
51-100	\$225.75	\$0.74
101+	\$275.08	\$0.24

.02132 Network Pricing Plans

Under these plans, a customer commits to a minimum monthly IOC revenue level over a selected term. Network Pricing Plans are available at minimum monthly IOC revenue levels of \$2,000, \$5,000, \$10,000, \$25,000, \$50,000, \$75,000, \$100,000, \$200,000, \$350,000, \$500,000 and \$750,000 over terms of 1, 2, 3, 4 or 5 years. Terms and conditions are described in Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

.021321 Network Pricing Plan Inter-Office Channel (IOC) Rates:  
 Percentage of Discount Off Monthly Plan Inter-Office Channel Rates.

NPP – Minimum Monthly IOC Revenue Commitment					
	1 Year	2 Years	3 Years	4 Years	5 Years
\$ 2,000	0%	5%	6%	8%	10%
\$ 5,000	0%	6%	7%	9%	11%
\$ 10,000	4%	7%	8%	10%	12%
\$ 25,000	5%	8%	9%	11%	13%
\$ 50,000	6%	9%	10%	12%	14%
\$ 75,000	7%	10%	11%	13%	15%
\$100,000	8%	11%	12%	14%	16%
\$200,000	9%	12%	13%	15%	17%
\$350,000	10%	13%	14%	16%	18%
\$500,000	10%	13%	14%	16%	18%
\$750,000	10%	13%	14%	16%	18%

.022 TDS-1.5 Service

.0221 T-1 Digital Access Functions

T-1 Digital Access is a high capacity local access arrangement which relies on T-1 transmission technology provided by the local exchange carrier and which will be used to connect customer's premises to Company terminals to provide customer access to Company services.

This form of access is available with the following service offerings: Digital Private Line Service, Terrestrial Digital Service (TDS-1.5 and TDS-45), Digital Data and Analog Dedicated Leased Line Interoffice Services, as well as MCI 800 Service, Vnet, MCI Vision, Virtual Private Date Services, and CCSA Service - Option B (Least Cost Routing), and MCI 900 Service.

.02211 Local Access Channels

Installation charges for each Local Access Channel will apply on an individual case basis, in accordance with the charges set forth in the relevant Local Exchange Carrier's tariff.

.02212 At the customer's request and where feasible, Company may permit the customer to obtain other forms of access to the customer's TDS-1.5 service; or Company may procure other forms of access to such service. All applicable recurring and non-recurring charges for such service will be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. The installation and monthly charges for any interface equipment associated with such access that is provided by

Company shall be calculated on an individual case basis.

If Company procures access for the customer from the Local Exchange Carrier, the customer's use of such access shall be in conformity with the regulations and other terms and conditions under which the Local Exchange Carrier provides such access.

- .02213 Access Coordination - The following charges apply, per Local Access Channel. These charges apply if Company orders the Local Access Channel for access coordination. In the case of customer provided local access channel, these charges apply for access coordination, if the customer has not provided written notice to Company that the customer accepts responsibility for the design, installation coordination and ongoing coordination of testing and trouble resolution for the Local Access Channel.

For Unchannelized T-1 Digital Access:

<u>Monthly</u>	<u>Installation</u>
\$22.00	\$186.00

For Channelized T-1 Digital Access:

<u>Monthly</u>	<u>Installation</u>
\$22.00	\$186.00

- .02214 Special Access Surcharge (The surcharge, imposed by the Local Exchange Carrier will not apply to those customers who furnish Company with an Exemption Certificate (defined herein).

The monthly charges listed in Section C-2.02113, apply per digital voice grade equivalent channel. No installation charges apply.

- .02215 Central Office Connection  
Applies per Access connection. T-1 access channelization allows the customer to derive up to 24 channels of service from a 1.544 Mbps access circuit.

For Unchannelized T-1 Digital Access:

<u>Monthly</u>	<u>Installation</u>
\$62.00	\$279.00

For Channelized T-1 Digital Access:

<u>Monthly</u>	<u>Installation</u>
\$62.00	\$279.00

- .0222 Terrestrial Digital Service - 1 (TDS-1.5) Inter-Office Service

- .02221 Inter-Office Channel (IOC) (per channel)

- .022211 Monthly Plan

Under this Plan, IOC charges are determined according to mileage, using the applicable per circuit and per mile Monthly Plan rates for individual IOCs. A customer may disconnect circuits or shift them to other plans subject to the regulations in Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

.0222111 Inter-Office Channel Rates  
 Monthly Plan - Monthly Recurring IOC Charges

<u>Mileage Band</u>	<u>Per Circuit</u>	<u>Per Mile</u>
1 – 50	\$820.00	\$11.00
51 – 100	\$820.00	\$11.00
101 +	\$820.00	\$11.00

.022212 Fixed Term Plans

Under these plans, a customer may order individual circuits for fixed terms of 1, 2, 3, 4 or 5 years. The monthly recurring IOC charges under a particular plan are determined by deducting the applicable discount from the monthly charges calculated using the per circuit and per mile rates of the Monthly Plan. A customer may terminate a Fixed Term Plan or Plans before the end of the committed term or terms without liability pursuant to the regulations described in Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

.0222121 Fixed Term Plans - Percent Discount Off Monthly Plan Inter-Office Channel Rates

<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>	<u>4 Years</u>	<u>5 Years</u>
17%	19%	22%	26%	31%

.022213 Network Pricing Plans

Under these plans, a customer commits to a minimum monthly IOC revenue level over a selected term. Network Pricing Plans are available at minimum monthly IOC revenue levels of \$5,000, \$10,000, \$25,000, \$50,000, \$75,000, \$100,000, \$200,000, \$350,000, \$500,000 and \$750,000 over terms of 1, 2, 3, 4 or 5 years. Terms and conditions are described in Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

.0222131 Network Pricing Plan ("NPP") Inter-Office Channel ("IOC")

Rates: Percentage of Discount Off Monthly Plan Inter-Office Channel Rates.

<u>NPP Minimum Monthly IOC Revenue Commitment</u>	<u>1 2 3 4 5</u>				
	<u>Year</u>	<u>Years</u>	<u>Years</u>	<u>Years</u>	<u>Years</u>
\$ 5,000	23%	28%	32%	33%	35%
\$ 10,000	28%	33%	36%	37%	38%
\$ 25,000	31%	36%	38%	39%	40%
\$ 50,000	33%	38%	41%	42%	46%
\$ 75,000	36%	41%	44%	45%	48%
\$100,000	39%	45%	47%	48%	50%
\$200,000	42%	48%	50%	51%	52%
\$350,000	44%	49%	51%	52%	53%
\$500,000	45%	50%	52%	53%	54%
\$750,000	46%	51%	53%	55%	57%

.023 Digital Data Service (DDS)

.0231 DDS Local Access Functions



.02311 DDS Local Access Channel

Installation charges for each Local Access Channel will be calculated on an individual case basis, in accordance with the charges set forth in the relevant Local Exchange Carrier's tariff.

.023111 At the customer's request and where feasible, Company may permit the customer to obtain other forms of access to the customer's Digital Data service; or Company may procure other forms of access to such service. All applicable recurring and non-recurring charges for such service will be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. The installation and monthly charges for any interface equipment associated with such access that is provided by Company shall be calculated on an individual case basis. If Company procures access for the customer from the Local Exchange Carrier, the customer's use of such access shall be in conformity with the regulations and other terms and conditions under which the Local Exchange Carrier provides such access.

.023112 Access Coordination (per Local Access Channel)

Charges apply if Company orders the Local Access Channel, or in the case of customer-provided access, if the customer has not provided written notice to Company that the customer accepts responsibility for the design, installation coordination and ongoing coordination of testing and trouble resolution for the Local Access Channel.

<u>Speed</u>	<u>Monthly</u>	<u>Installation</u>
2.4, 4.8, 9.6 kbps	\$28.26	\$232.00
56 and 64 kbps	\$28.26	\$287.00

.0232 DDS Company Central Office Functions

.02321 Central Office Connection (COC) (per connection) - Charge is the same whether access is Company-provided or customer-provided, (per connection).

<u>Speed</u>	<u>Monthly</u>	<u>Installation</u>
2.4, 4.8, 9.6 kbps	\$16.61	\$167.00
56 and 64 kbps	\$41.54	\$252.00

.0233 Inter-Office Channel (IOC) (per channel)

.02331 Monthly Plan

Under this Plan, IOC charges are determined according to mileage and data speed, using the applicable per circuit and per mile Monthly Plan rates for individual IOCs. A customer may disconnect circuits or shift them to other plans subject to the regulations in Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

.023311 Inter-Office Channel Rates - Monthly Plan Rates:

<u>Mileage Band</u>	<u>2.4 / 4.8 / 9.6</u>		<u>56 / 64</u>	
	<u>Per Circuit</u>	<u>Per Mile</u>	<u>Per Circuit</u>	<u>Per Mile</u>
1-50	\$108.16	\$2.77	\$218.78	\$7.30
51-100	\$148.72	\$1.95	\$410.14	\$3.48
101+	\$310.96	\$0.36	\$538.94	\$2.19

.023312 Network Pricing Plans

Under these plans, a customer commits to a minimum monthly IOC revenue level over a selected term. Network Pricing Plans are available at minimum monthly IOC revenue levels of \$2,000, \$5,000, \$10,000, \$25,000, \$50,000, \$75,000, \$100,000, \$200,000, \$350,000, \$500,000 and \$750,000 over terms of 1, 2, 3, 4 or 5 years.

.0233121 Network Pricing Plan Inter-Office Channel (IOC) Rates:  
 Percentage of Discount Off Monthly Plan Inter-Office Channel Rates.

NPP Minimum Monthly IOC Revenue Commitment	1	2	3	4	5
	Year	Years	Years	Years	Years
\$ 2,000	0%	5%	8%	10%	12%
\$ 5,000	0%	7%	10%	12%	14%
\$ 10,000	7%	10%	13%	15%	17%
\$ 25,000	10%	14%	16%	18%	20%
\$ 50,000	13%	17%	19%	21%	22%
\$ 75,000	14%	18%	21%	22%	23%
\$100,000	15%	19%	22%	23%	24%
\$200,000	17%	22%	27%	28%	29%
\$350,000	18%	23%	28%	29%	30%
\$500,000	19%	24%	29	30%	32%
\$750,000	20%	25%	30%	32%	35%

.024 Digital Private Line Service

.0241 Digital Private Line Local Access Function

Local Access for this service can be acquired through one of the following types of analog or digital access: Analog Local Access, T-1 Digital Access, DDS Local Access, TDS-45 Local Access, or DS0 Access. DS0 Access is a digital local access arrangement which is provided by the Local Exchange Carrier, where available, to connect customers' premises to Company terminals to provide synchronous digital transmission at data speeds of 2.4, 4.8, 9.6, 56, or 64 kbps.

.02411 Access Coordination (per Local Access Channel)

Charges apply, if Company orders the Local Access Channel for access coordination. In the case of customer-provided local access channels, these charges apply for access coordination, if the customer has not provided written notice to Company that the customer accepts responsibility for the design, installation coordination and ongoing coordination of testing and trouble resolution for the Local Access Channel.

<u>Access Speed</u>	<u>Monthly</u>	<u>Installation</u>
2.4, 4.8, 9.6, 56, and 64 kbps	\$28.26	\$174.00

112 kbps and above The rates in Section C-2.02213 will apply.

.02413 Special Access Surcharge (The surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish Company with an Exemption Certification (as defined herein). For Analog Local Access, the charge listed in Section C-2.02113 applies per Local Channel. For T-1 Local Access and TDS-45 Local Access, the charge applies per voice grade equivalent

channel. No installation charges apply.

- .02414 Digital Private Line Service supporting multipoint digital data applications is available only with Digital Access. Service supporting multipoint analog data applications can be accessed by either Analog Local Access or Digital Local Access.
- .02415 Local Exchange Carrier bridging for Multipoint Digital Private Line is supported where available. The customer will be assessed all applicable Local Exchange Carrier charges.
- .02416 Clear Channel 64 kbps Digital Private Line Service requires T-1 local access with B8ZS line coding or DS0 Access from the Local Exchange Carrier, where available.
- .02417 Digital Private Line Service at fractional T-1 speeds of multiple 56 kbps is available only with T-1 local access from the Local Exchange Carrier. Service with fractional T-1 speeds in multiples of 64 kbps is available only with T-1 local access with B8ZS line coding.

- .0242 Digital Private Line Central Office Connection (COC)  
 The charge is the same whether access is Company-provided or customer-provided (per connection).

<u>Access Speed</u>	<u>Monthly</u>	<u>Installation</u>
2.4, 4.8, 9.6, 56, and 64 kbps	\$19.45	\$215.00

112 kbps and above The rates in Section C-2.02215 will apply.

- .0243 Digital Private Line Inter-Office Service

- .02431 Inter-Office Channel (IOC)

- .024311 Monthly Plan  
 Under this Plan, IOC charges are determined according to mileage, using the applicable fixed and per mile monthly plan rates for the individual IOCs and any applicable city pair discounts as specified below. A customer may disconnect circuits or shift them to another plan subject to the regulations in Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

- .0243111 Inter-Office Channel IOC Rates  
 (For Digital Data Service customers who convert to Digital Private Line Service, the new service rates will begin on the first of the following month.)

- .02431111 IOC Monthly Plan Rates

Data Speed - 64 kbps and below (DS0):

<u>Mileage</u>	<u>Monthly</u>	
	<u>Fixed</u>	<u>Per Mile</u>
1-50	\$107.49	\$3.19
51-100	\$275.08	\$0.32
101+	\$275.08	\$0.32

Data Speed - 112 kbps Clear Channel 128 kbps:

<u>Mileage</u>	<u>Monthly Fixed</u>	<u>Per Mile</u>
1+	\$501.40	\$0.56

Data Speed - 168 kbps Clear Channel 192 kbps:

<u>Mileage</u>	<u>Monthly Fixed</u>	<u>Per Mile</u>
1+	\$736.00	\$0.82

Data Speed - 224 kbps Clear Channel 256 kbps:

<u>Mileage</u>	<u>Monthly Fixed</u>	<u>Per Mile</u>
1+	\$952.20	\$1.07

Data Speed - 280 kbps Clear Channel 320 kbps:

<u>Mileage</u>	<u>Monthly Fixed</u>	<u>Per Mile</u>
1+	\$1,182.20	\$1.31

Data Speed - 336 kbps Clear Channel 384 kbps:

<u>Mileage</u>	<u>Monthly Fixed</u>	<u>Per Mile</u>
1+	\$1,384.60	\$1.54

Data Speed - 392 kbps Clear Channel 448 kbps:

<u>Mileage</u>	<u>Monthly Fixed</u>	<u>Per Mile</u>
1+	\$1,573.20	\$1.75

Data Speed - 448 kbps Clear Channel 512 kbps:

<u>Mileage</u>	<u>Monthly Fixed</u>	<u>Per Mile</u>
1+	\$1,743.40	\$1.94

Data Speed - 504 kbps Clear Channel 576 kbps:

<u>Mileage</u>	<u>Monthly Fixed</u>	<u>Per Mile</u>
1+	\$1,909.00	\$2.13

Data Speed - 560 kbps Clear Channel 640

kbps:

<u>Mileage</u>	Monthly <u>Fixed</u>	<u>Per Mile</u>
1+	\$2,056.20	\$2.30

Data Speed - 616 kbps Clear Channel 704 kbps:

<u>Mileage</u>	Monthly <u>Fixed</u>	<u>Per Mile</u>
1+	\$2,189.60	\$2.46

Data Speed - 672 kbps Clear Channel 768 kbps:

<u>Mileage</u>	Monthly <u>Fixed</u>	<u>Per Mile</u>
1+	\$2,309.20	\$2.60

.024312 Network Pricing Plans

Under these plans, a customer commits to a minimum monthly IOC revenue level over a selected term. Network Pricing Plans are available at minimum monthly IOC revenue levels of \$2,000, \$5,000, \$10,000, \$25,000, \$50,000, \$75,000, \$100,000, \$200,000, \$350,000, \$500,000 and \$750,000 over terms of 1, 2, 3, 4 or 5 years.

.0243121 Network Pricing Plan ("NPP") Inter-Office Channel ("IOC")

Rates: Percentage of Discount Off Monthly Plan Inter-Office Channel Rates.

For data speeds at 64 kbps and below and for data speeds at 112 kbps and above:

NPP Minimum Monthly IOC Revenue <u>Commitment</u>	<u>1</u> <u>Year</u>	<u>2</u> <u>Years</u>	<u>3</u> <u>Years</u>	<u>4</u> <u>Years</u>	<u>5</u> <u>Years</u>
\$2,000	0%	5%	6%	8%	10%
\$5,000	0%	6%	7%	9%	11%
\$10,000	4%	7%	8%	10%	12%
\$25,000	5%	8%	9%	11%	13%
\$50,000	6%	9%	10%	12%	14%
\$75,000	7%	10%	11%	13%	15%
\$100,000	8%	11%	12%	14%	16%
\$200,000	9%	12%	13%	15%	17%
\$350,000	10%	13%	14%	16%	18%
\$500,000	10%	13%	14%	16%	18%
\$750,000	10%	13%	14%	16%	18%

.025 Premise Equipment Options

Pursuant to the Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com)

.026 Incidental Non-Recurring Charges

Pursuant to the Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com)

.03 Service Availability

- .031 Dedicated Leased Line facilities for Analog Service, Terrestrial Digital Service - 1.5 (TDS-1.5), Digital Data Service ("DDS"), and Digital Private Line Service are available between the Company Metropolitan Area Terminal City Locations set forth in Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

3. METERED USE SERVICE

.01 General Description

Metered Use Service offers the use of intrastate communications facilities shared among multiple users, and is provided on the basis of the separate service options offered under this section 3 - Metered Use Service. Depending on the option(s) chosen, the customer may select the manner in which calls are originated and terminated, may obtain one-way or two-way service, may enjoy point-to-point or multipoint service, or may originate calls in multiple cities.

Certain Metered Use Service Offerings involve, at the customer's option, a monthly subscription fee, a recurring monthly minimum charge for intrastate facility usage, or a one-time initiation of service charge. At additional cost, certain Metered Use Service options offer a customer the ability to: (1) identify the users and allocate the cost of his long distance service through the use of accounting codes, and (2) receive his or her call records on magnetic tape.

Under each of the above [...] service options, the individual customer's total monthly charges for use of the intrastate communications facilities are based upon the total time the customer (account) utilizes such facilities. In that regard, individual intrastate facilities usage charges, as well as other specific charges, discounts and/or features are applicable to each individual service option. Unless otherwise not, when a Metered Use Service call is established in one time-of-day rate application period and ends in another, the rate in effect in each rate application period applies to the portion of the call occurring within that rate application period. A specific description of each of the Metered Use Service options and its recurring and non-recurring charges, features, applicable discounts and service availability is contained in Sections C-3 following.

.04 Option C (MCI WATS)

This option is available only to those customers who enroll or are enrolled prior to October 23, 1993.

Option C involves the provision of intrastate communications channels. Option C is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between the customer's premises and Company's terminal locations and allowing the termination of calls via a combination of Company-provided intrastate facilities and local business telephone lines, and the resold connect time (i.e. total monthly minutes of use divided by total monthly calls must equal at least one minute). All Option C calls are rounded to the next higher 6-second increment. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$0.01.

.041 Intrastate Facilities Usage Charges:

Option C is available on the basis of usage charges and is subject to a monthly Minimum Charge.

.0411 Minimum Charge:

\$75 for all usage

.0412 Usage Charges:

Usage Charges are determined by such variables as Rate Periods and Rate Schedules. The charges are billed according to the average monthly use for each rate period of each dedicated access line within a service group. (The average monthly minutes of use for each rate period per access line will be deemed to be the same as the average monthly minutes of total traffic for each rate period. The resulting effective per minute rate will then be applied to the customers Tier 1 and Tier 2 usage, respectively) (See definition of

"Service Group" in Section A preceding.) The rate period is determined by the day and time at the Option C dedicated access line location.

a) Rate Period:

Business Day Period

8:00 a.m. through 5:00 p.m. Monday through Friday.

Evening Period

5:00 p.m. through 11:00 p.m. Sunday through Friday.

Night and Weekend Period

11:00 p.m. to 8:00 a.m. all days.

8:00 a.m. to 11:00 p.m. Saturday.

8:00 a.m. to 5:00 p.m. Sunday.

b) Rate Schedules:

The Tier 1 hourly Usage Charges as set forth below under Section C-3.04121 shall apply to all calls terminating, via Company-provided intrastate facilities in those cities set forth in Table IV, Section C-6.

The Tier 2 hourly Usage Charges as specified in Section C-3.04121 shall apply to calls terminating, via resold intrastate facilities of other carriers, in cities other than those set forth in Table IV, Section C-6.

.04121 Monthly Usage Table:

The following hourly rates apply to the average use for each rate period, for each MCI WATS access line within a service group (see definition of "service group" in Section A preceding).

Per Hour of Use, per Rate Period, per Access Line

<u>Band</u>	<u>1st 15 Hours</u>		<u>Next 25 Hours</u>		<u>Next 40 Hours</u>		<u>Over 80 Hours</u>		<u>All Hours</u>
	<u>Bus</u>	<u>Eve</u>	<u>Bus</u>	<u>Eve</u>	<u>Bus</u>	<u>Eve</u>	<u>Bus</u>	<u>Eve</u>	<u>Nt/Wk</u>
Tier 1	13.25	9.72	9.63	8.72	9.61	7.65	9.56	7.61	6.55
Tier 2	15.10	9.82	13.43	8.77	11.83	7.69	11.77	7.65	6.61

Method of Determining Usage Charges

Based upon the hourly rates set forth in Section C-3.04121, MCI WATS usage charges are calculated as described below. (Minutes used in the calculation include both intrastate and interstate minutes)

- a) Determine the total minutes of monthly usage for each rate period over all dedicated access lines in a service group.
- b) Determine the total number of access lines in service during the month (access lines in service for a partial month will be pro-rated).
- c) Determine the average usage for each rate period per access line by dividing the minutes for each rate period from (a) above by the number of lines from (b) above.
- d) Determine the effective Tier 1 hourly rate for each rate period by: 1) Multiplying the total hours in each tapered usage increment for that rate period by the associated hourly rate for that increment; 2) totaling these charges for each rate period; and 3) dividing the total average usage per line

from (c) above.

- e) Repeat step (d) for Tier 2 usage.
- f) Determine the Tier 1 usage charge for each rate period by multiplying the effective Tier 1 hourly rate per rate period from (d) above by the total Tier 1 hours of monthly use in a service group for each rate period, respectively, and totaling these charges.
- g) Repeat step (f) for Tier 2 by using the effective Tier 2 hourly rate per rate period as determined in (e) above.
- h) Determine the total Tier 1 and Tier 2 usage charge for all rate periods in each service group by adding the results of (f) and (g) above.

.0413 Circuit Termination Charges

.04131 Company-provided Dedicated Access Line \$100 Each

.041311 Special Access Surcharge  
 The Special Access Surcharge is applicable to each access line provided by a Local Company. The surcharge, imposed by the Local Exchange Carrier, will not apply to customers who furnish Company with an exemption certification (defined herein). \$36.25 Each

.04132 Customer-provided Dedicated Access Line \$50 Each

.0414 Directory Assistance

An undiscounted per call charge identified in Section B-6.04 will be applied to each Directory Assistance call, subject to the provisions of Section B-6.04 above.

.0415 Optional Features

Pursuant to the Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

.042 Non-Recurring Charges

Pursuant to the Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com), unless otherwise noted.

	<u>Per Access Line</u>	<u>Per Order</u>
Installation	\$120	\$50

.043 Service Availability

Option C is available between the metropolitan areas set forth in Section C-6, Part A, Table IV.

.05 Option D (MCI 800 Service)

[...] (Unless otherwise indicated herein, the terms "MCI 800 Service", "888 Service", and/or "Toll Free Service"; and the terms "800 number", "888 number", and/or "Toll Free Number", can be used interchangeably when used throughout this Catalog Schedule.)

MCI 800 Service is an inward WATS service which permits interstate and intrastate calls to a customer's station in one location from stations in diverse geographical service areas, and in which the MCI 800 customer is billed for the calls rather than the call originators.

All domestic Option D calls are subject to an 18 second minimum initial period and additional 6 second increments. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$0.01.



Intrastate service is an add-on to Company's interstate 800 Service and all terms and conditions, features and functions, installation and monthly charges, and any other charges except intrastate usage will apply pursuant to Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

.051 Usage Charges

Usage charges are determined by such variables as time-of-day at each terminating location and terminating access type.

Time of Day Rate Periods

	MON	TUES	WED	THUR S	FRI	SAT	SUN
8:00 AM to 4:59 PM	////////////////////BUSINESS DAY RATE////////////////					***** ***** *****	
5:00 PM to 10:59 PM	EVENING RATE					***** ***** ** EVENING	
11:00 PM to 7:59 AM	*****NIGHT & WEEKEND***** *****RATE*****						

.0511 Per Minute Usage Rates

.05111 Switched WATS Termination

<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.1851	\$0.1534	\$0.1281

.05112 Dedicated Termination

<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.1146	\$0.0937	\$0.0784

.05113 Business Line Termination

<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.1873	\$0.1782	\$0.1782

.06 Option E (MCI Prism I) [...]

Option E is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between the customer's premises and Company's terminal location and allowing the termination of calls via a combination of Company-provided intercity facilities and local business telephone lines or other exchange access facilities. Prism I has pricing ranges from each originating area code, with total coverage on every line. These ranges, as determined for each originating and terminating area code, are shown in Section C-6, Table V. All Option E calls are subject to an 18 second minimum duration and are rounded to the next higher 6-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$0.01.

MCI Prism I intrastate service is an add-on to Company's interstate Prism I Service and all terms and conditions, features, functions, discounts, installation, and monthly charges, and any other charges except intrastate usage will apply pursuant to Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

.061 Usage Charges

Usage charges are based on time of day and distance-sensitive ranges associated with the area code of the Company terminal location to which the customer is connected and each terminating area code.

Time of Day Rate Periods

	MON	TUES	WED	THUR S	FRI	SAT	SUN
8:00 AM to 4:59 PM	////////////////////BUSINESS DAY RATE////////////////					***** ***** *****	
5:00 PM to 10:59 PM	EVENING RATE					***** ***** ** EVENING	
11:00 PM to 7:59 AM	*****NIGHT & WEEKEND***** *****RATE*****						

.0611 Per Minute Usage Charges

<u>Range</u>	<u>Business Day</u>	<u>Evening</u>	<u>Night &amp; Weekend</u>
1	\$0.1150	\$0.1150	\$0.1150

.0612 Directory Assistance

An undiscounted per call charge identified in Section B-6.04 will be applied to each Directory Assistance call, subject to the provisions of Section B-6.04 above.

.062 Service Availability

Option E is available as follows:

- A. T-1 Digital Access for Prism I is available in the Company Metropolitan Area Terminal Locations set forth in Section C-6, Table I, Part B. The access method is also available in the cities set forth in Section C-6, Table I, Part A, where facilities permit.
- B. Analog Local Access for Prism I is available in the Company Metropolitan Area Terminal Locations set forth in Section C-6, Table I, Part A.
- C. Prism I customers can terminate calls to all cities within the State of Washington.

.07 Option F (MCI Prism II) [...]

Option F is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between the customer's premises and Company's terminal location and allowing the termination of calls via a combination of Company-provided intercity facilities and local business telephone lines. Prism II has pricing ranges from each originating area code, with total coverage on every line. These ranges, as determined for each originating and terminating area code, are shown in Section C-6, Table V. All Option F calls are subject to an 18-second minimum duration and are rounded to the next higher 6-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$0.01.

MCI Prism II intrastate service is an add-on to Company's interstate Prism II Service and all terms and conditions, features, functions, discounts, installation, monthly, and any other charges except intrastate usage will apply pursuant to Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

.071 Usage Charges

Usage charges are based on time of day and distance-sensitive ranges between the originating and terminating locations.

Time of Day Rate Periods

	MON	TUES	WED	THUR S	FRI	SAT	SUN
8:00 AM to 4:59 PM	////////////////////BUSINESS DAY RATE////////////////					***** ***** *****	
5:00 PM to 10:59 PM	EVENING RATE					***** ***** **	EVENING
11:00 PM to 7:59 AM	*****NIGHT & WEEKEND***** *****RATE*****						

.0711 Per Minute Usage Charges

<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.1705	\$0.1338	\$0.0891

.0712 Directory Assistance

An undiscounted per call charge identified in Section B-6.04 will be applied to each Directory Assistance call, subject to the provisions of Section B-6.04 above.

.072 Service Availability

Option F is available from the metropolitan areas set forth in Section C-6, Table IV, Part A and from there to all cities within the State of Washington.

.10 Option I (Vnet Service)

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.109 Market Area Calling

(As of November 15, 1998, Market Area Calling will not be available to new subscribers)

Vnet Market Area Calling: Offers intraLATA, outbound, voice only calling within the customer's Market Area for calls using dedicated access switched termination and dedicated access-dedicated termination This call type is not available to customer locations that fall within the local service area as defined in Company Local Exchange Tariffs.

The rates specified in C-3.1041 for intraLATA toll dedicated origination-switched termination and dedicated origination-dedicated termination for peak and off-peak will apply to all Market Area calls originating and terminating within the Customer's Market Area. A customer's Market Area is defined as the dominant Local Exchange Carrier's ("LEC") local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing Market Area Calling.

In addition, Vnet discounts as outlined in Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com),

Section C-3.097 will apply. If a customer subscribes to a Special Customer Arrangement with intrastate discounts or rates then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling.

Customers must have Branch Exchange ("PBX") or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to use this feature.

The Market Area Calling feature cannot be used to originate 911, Directory Assistance, operator services calls, toll free or to terminate inbound local calls. Customers must maintain LEC-provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availability.

.11 Option J (Operator Services)

.112 0+ Guardian Service [...]

The Company's 0+ Guardian Service provides an end user with intrastate calling capability from specific healthcare service provider locations for healthcare service providers that have signed an exclusive agreement with Company for the provision of operator service calling. 0+ Guardian Service allows for calls that are placed with the assistance of a live or automated operator from healthcare service provider client telephones presubscribed to the Company.

Per-Minute Rates: The operator services per-minute rates in Section 3.113 shall apply to 0+ Guardian service.

Per-Call Surcharges: In lieu of the operator service surcharges described in above in Section 3.11, a surcharge of \$3.00 shall apply for all intrastate 0+ Guardian operator service calls in addition to the per-minute rates described above.

.12 Option K (LEC Calling Cards and Presubscribed Payphones)

.121 Sent Paid Coin Service [...]

Sent Paid Coin Telephone Calls permit callers to place long distance calls from public and/or semi-public telephone stations for which the customer pays by inserting coins into the payphone as payment for the calls on a real-time basis.

All calls are will be subject to a 3-minute increment and are computed and rounded to the nearest multiple of \$.05.

.1211 Per Minute Usage Rates

Mileage Band	Business Day Initial/Add'l 3Min./3 Min.	Evening Initial/Add'l 3Min./3 Min.	Night/Weekend Initial/Add'l 3Min./3 Min.
0-55	.5700/.5700	.5100/.5100	.4500/.4500
56-124	.7200/.7200	.5700/.5700	.4800/.4800
125-196	.8100/.8100	.6000/.6000	.5100/.5100
196+	.8400/.8400	.6900/.6900	.5700/.5700

.15 Option N (MCI 900 Service)

As of December 1, 2007, Option N will not be available to new customers.

MCI 900 Service is a custom switched telecommunications service which permits interactive communications via a 900 number from stations located in the State of Washington to the Customer (Sponsor) of the service. Intrastate 900 Service is an add-on to interstate MCI 900 Service and all terms and conditions will apply as described in Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com), including installation, monthly charges, feature charges, and volume discounts. This Catalog Schedule applies only to intrastate usage.

.151 Usage Charges

The usage charges for MCI 900 Service in the State of Washington will be billed at a minimum of 30 seconds and rounded thereafter, to the next higher six-second increment.

<u>1st 30 Seconds</u>	<u>Add'l. 6 Seconds</u>
\$0.1550	\$0.0310

.17 Option P (MCI HotelDirect)

Beginning July 1, 1997, this service will not be available to new subscribers.

Option P is an outbound, customized telecommunications service which may include an inbound service option using Business Line, WATS Access Line or Dedicated Access Line termination. It provides service for single and multi-location customers using switched and/or dedicated origination, and switched and/or dedicated termination. All outbound Option P calls are subject to a 30 second minimum initial period and are rounded to the next higher 6 second increment. All inbound Option P calls are subject to an 18 second minimum initial period and are rounded to the next higher 6 second increment. If the computed charge for a call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$0.01. Customers participating in this program must also participate in the interstate offering.

In addition to the usage charges listed below, all other charges including access, service options, optional features, discounts, and surcharges are pursuant to Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

.171 Usage Charges

.1711 Outbound Service

<u>Switched</u>		<u>Dedicated</u>	
<u>Peak</u>	<u>Off-Peak</u>	<u>Peak</u>	<u>Off-Peak</u>
\$.1917	\$.1534	\$.1071	\$.0857

.1712 Inbound Service

<u>Switched</u>		<u>Dedicated</u>	
<u>Peak</u>	<u>Off-Peak</u>	<u>Peak</u>	<u>Off-Peak</u>
\$.1836	\$.1469	\$.1125	\$.0900

.172 Directory Assistance

An undiscounted per call charge identified in Section B-6.04 will be applied to each Directory Assistance call, subject to the provisions of Section B-6.04 above.

.18 Option Q (MCI MASTERS) [...]

MCI MASTERS is a one-way dial in-dial out multipoint service. All Option Q calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded down to the next whole cent for all domestic calls. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$0.01. MCI MASTERS is available to the following: (1) students, faculty, and administrators of educational institutions; (2) students, faculty, and administrators involved in business relationships with other entities; (3) employees of governmental agencies provided that said institutions, entities and agencies have agreed to act as Company's agent in connect with the provision of service.

Option Q customers can place on-site or off-site calls. On-site calling, which requires no special access dialing sequences, originates from telecommunications equipment enrolled in MCI MASTERS which is located within the campus of a participating educational institution, or agency location, or is routed through the participating educational institution's or agency location's switching equipment. Off-site

calling requires the caller to access the service by dialing an Company-provided 800 number. Off-site calls can originate from telecommunications equipment located anywhere within the State of Washington.

MCI MASTERS intrastate service is an add-on to Company's interstate MASTERS Service and all terms and conditions, features, functions, discounts, installation, monthly, and any other charges except intrastate usage will apply pursuant to Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

.181 Per Minute Usage Charges

.1811 On-Site Rates

The following per minute usage rates apply:

<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.1949	\$0.1692	\$0.1384

.1812 Off-Site Rates

The following per minute usage rates apply:

<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.2241	\$0.1945	\$0.1592

.1813 Directory Assistance

An undiscounted per call charge identified in Section B-6.04 will be applied to each Directory Assistance call, subject to the provisions of Section B-6.04 above.

.1814 DialHome

DialHome allows MCI MASTERS customers to be eligible to place collect calls from on- or off-site telephones located in the State of Washington. The called party who accepts charges for the DialHome calls is the customer for service under this Catalog Schedule. Customers will be charged the rates in Section C-3.1812 and the access surcharge in Section C-3.182 for each such call.

.182 Access Surcharge

The following per call surcharge will apply to each MCI MASTERS off-site call as noted:

Per Call: \$ .40

.19 Option R (University Dial 1) [...]

University Dial 1 is a one-way dial in-dial out multipoint service. Customers may originate calls from any telephone within the State of Washington. All Option R calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent for all calls. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$0.01. University Dial 1 is available to students, faculty, and administrators of educational institutions that agree to act as Company's agent in connection with the provision of service.

University Dial 1 calls originate and terminate via local exchange carrier switched facilities. A customer may access service by: (1) designating Company as its Primary Interexchange Carrier (PIC); or, (2) dialing an Company carrier identification code ("CIC"). A customer is not required to select Company as its PIC in order to use this service. In all instances, access to service must be made via a Personal Identification Number (PIN), which will be used as the basis to invoice the customer. The assignment of a PIN establishes the user as a customer subject to all applicable provisions in this Catalog Schedule which pertain to customers.

.191 Per Minute Usage Charges

The following per minute usage charges apply to call calls originating and terminating within the State of Washington. Peak rates apply from 7:00 a.m. - 6:59 p.m. Monday - Friday. Off-Peak rates apply at all other times.

<u>Peak</u>	<u>Off-Peak</u>
\$0.1800	\$0.1400

.192 Features

.1921 Directory Assistance

An undiscounted per call charge identified in Section B-6.04 will be applied to each Directory Assistance call, subject to the provisions of Section B-6.04 above.

.1922 Personal Identification Number ("PIN")

Each ANI will be assigned one or more four-digit PINs which must be used to access service. Invoices will be provided at the PIN level. There is no limit to the number of PINs assigned to an ANI. There is no additional charge for this feature.

.193 Other Conditions of Service

.1931 Usage Limit Restrictions

Each PIN is subject to a usage limitation of \$150 of outstanding charges due the Company, unless a greater limit has been established based upon the customer's demonstrated credit worthiness. If the outstanding charges to a PIN exceed this amount, the PIN will be disabled without notice to the customer, and will remain disabled until the customer remits payment to Company in an amount or amounts necessary to reduce the outstanding charges to an amount below the established usage limit.

.20 Option S (500 Personal Number Service)

As of April 19, 1999, Option S will no longer be available to new subscribers.

500 Personal Number Service is an inbound voice-grade telecommunications service that permits calling from stations in diverse geographical service areas within the United States to a station at one location, or to a set of stations of up to three stations at more than one location in the United States, Puerto Rico, the U.S. Virgin Islands, and/or international locations, based upon pre-established priorities.

For any 500 Personal Number Service call, there are two customers: the "Subscriber" (i.e., the party at whose designated location(s) the 500 Personal Number Service call terminates) and the "Calling Party" (i.e., the party who places the call). Each party is fully and equally subject to all applicable provisions in this Catalog Schedule which pertain to customers. The Calling Party has three billing options available for this service: Calling Party ANI billing, local exchange carrier calling card, and commercial credit card.

The following types of calls are not permitted using this service: collect; third party billed; and person-to-person.

All 500 Personal Number Service calls are subject to a 60-second minimum duration, with 60-second additional increments. If the computed charge for any call includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

Neither the Subscriber nor the Calling Party is required to designate Company as his or her Primary Interexchange Carrier ("PIC"). Each 500 Personal Number Service call will include a recorded or live operator announcement to the Calling Party indicating that Company is the provider of the service.

Users of 500 Personal Number Service may have access to non-Catalog Scheduled enhancements (e.g., information services) provided by Company.

.201 Basic Service Package

The Basic Service Package, which all 500 Personal Number Service Subscribers receive, includes the following:

- Friends & Family 500 Number: Each Subscriber is assigned a 500 number.
- Passcode: Each 500 Personal Number Service number is assigned a 6-digit passcode which can be used by the Subscriber to manage service features.
- Multiple Numbers For these features, calls may not be forwarded to: service numbers (e.g., numbers beginning with 500, 700, 800, or 900); 911; numbers with a 555 prefix; or pay-per-call numbers (e.g., numbers with a 976 prefix). Permits Subscribers to pre-establish in priority up to three telephone numbers in the United States, Puerto Rico, the U.S. Virgin Islands, and/or international locations for the completion of calls placed by Calling Parties to the Subscriber. Numbers will successively be attempted if a busy-signal or answering machine is detected or if the call does not complete after four rings.
- Final Message (For these features, calls may not be forwarded to: service numbers (e.g., numbers beginning with 500, 700, 800, or 900); 911; numbers with a 555 prefix; or pay-per-call numbers (e.g., numbers with a 976 prefix) If calls are not completed at any of the three alternate numbers, the call will be sent to a Final Message. The Subscriber may choose among various options for the final message, including a closing message which informs the caller that the Subscriber is not available.
- Alternate Number (For these features, calls may not be forwarded to: service numbers (e.g., numbers beginning with 500, 700, 800, or 900); 911; numbers with a 555 prefix; or pay-per-call numbers (e.g., numbers with a 976 prefix). A Subscriber may temporarily override the pre-established priority sequence by designating an alternate number without having to change any of his or her Multiple Numbers. If there is no answer at the alternate number, the call will be forwarded to the Final Message. This feature can be activated and deactivated by the Subscriber.
- Call Screening: Call Screening allows a Subscriber to screen calls by prompting the Calling Party to state his or her name, and allowing the Subscriber to accept or redirect the call. This feature can be activated and deactivated by the Subscriber.

The Subscriber will be charged a monthly fee, as described in Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com), per 500 Personal Number Service number for the Basic Service Package. The Calling Party is not subject to any monthly recurring charges but will be obligated to pay usage charges associated with calls he or she places.

.202 Per Minute Usage Charges

The Calling Party will be charged the following per-minute usage charges:

<u>Peak</u>	<u>Off-Peak</u>
\$.2450	\$.1450

Peak rates apply 8:00 a.m. - 4:59 p.m. Off-Peak rates apply at all other times. Standard Holiday discounts do not apply to these calls.

.203 Discounts

A discount, as described in Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com), applies to all domestic 500 Personal Number Service calls placed at and billed to an ANI for which Company is the designated PIC.

.204 Service Availability

500 Personal Number Service calls may be placed from telephones within the United States served by Local Exchange Carriers which provide 500 access service.

.22 Option U (hospitalityMCI)

Beginning July 1, 1997, this service will not be available to new subscribers.



Intrastate Option U (hospitalityMCI) is an add-on to Company's interstate offering of hospitalityMCI. All terms and conditions, optional features, fees, discounts, Directory Assistance charges and service charges will apply pursuant to Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com). Option U is an outbound customized telecommunications service which may include an inbound services option using a Business Line, WATS Access Line, or Dedicated Access Line Termination. Outbound calls dialed with the assistance of a Company operator will be priced according to Section C-3.11, at one minute increments. Option U provides service for single and multi-location customers using switched and/or dedicated access origination and switched and/or dedicated termination. Option U may be used for long distance calls between customer locations and to other locations within the state. All intrastate Option U calls are subject to an 18-second minimum initial period and are rounded to the nearest whole cent. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$0.01. When an Option U call is established in one rate period and ends in another, the rate in effect for each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the time of day at the terminating location. To be eligible for service, a customer must subscribe to outbound service at all of its locations. The rules and regulations governing the provision of service for inbound calls as described in Section C-3.05 will apply except where otherwise noted.

.221 Per Minute Usage Charges

Peak rates will apply between 8am - 5pm weekdays and Off-Peak rates will apply at all other times.

.2211 Outbound:

	<u>Peak</u>	<u>Off-Peak</u>
Switched (Includes Card access)	\$0.1421	\$0.1057
Dedicated	\$0.0825	\$0.0614

.2212 Inbound

	<u>Peak</u>	<u>Off-Peak</u>
CBL & WAL	\$0.1421	\$0.1057
DAL	\$0.0825	\$0.0614

.222 Service Availability

A. T1 Digital Access and Analog Local Access is available in the Company Metropolitan Area Terminal locations set for in Section C-6 Table I.

B. Direct Dial Access is available from all exchanges which have been converted to equal access in the cities listed in Section C-6, Table II.

C. Option U customers can terminate calls to all cities within the state.

.29 Reserved for Future Use

.30 Reserved for Future Use

.31 Option AC (MCI One Savings) (For customers who subscribe to the Asia Plan as described in Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com), the usage charges in Section 3.312 will apply to all intrastate calls made under the Asia Plan) [...] Option AC (MCI One Savings) is an outbound and inbound service available to Residential customers. Option AC includes peak and off-peak rate structure, card and P800. No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in the Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com). All Dial-1 calls including intrastate (interLATA), intraLATA, and calling card will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

.311 Monthly Account Fees

Minimum Charge: \$5.00 per account if total Option AC usage charges are less than \$5.00 per

account per month. The \$5.00 charge is applied against the month's usage charges.

.312 Usage Rates

Dial 1 Access: Option AC can be used for Dial-1 access.

.3121 Option AC customers will be charged the following for intrastate (interLATA) calls:

Peak                   \$0.20 per minute  
(7am - 6:59pm, Monday through Friday)

Off-Peak           \$0.12 per minute  
(7pm - 6:59am, Monday through Friday, all day Saturday and Sunday)

.3122 Option AC customers will be charged the following for intraLATA calls:

Peak                   \$0.15 per minute  
(7am - 6:59pm, Monday through Friday)

Off-Peak           \$0.10 per minute  
(7pm - 6:59am, Monday through Friday, all day Saturday and Sunday)

.313 Calling Card: Option AC calling card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Option AC customers will be charged \$.55 per minute and \$0.95 per call surcharge for all intrastate (interLATA) and intraLATA calls. Customers will be charged a per-minute rate of \$0.20 for all time periods for all intrastate card calls which terminate at the customer's billed ANI. No surcharge will apply for such calls.

.314 P800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: \$0.45 per minute.

.315 Operator Assistance

These charges apply to all MCI One Savings customers without regard to the type of access. Operator Services is provided according to the provisions and rates described in Section C-3.11.

.316 Directory Assistance

An undiscounted per call charge identified in Section B-6.04 will be applied to each Directory Assistance call, subject to the provisions of Section B-6.04 above.

.35 Option AG ( On-Net Service)

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

-Effective January 1, 2004, this plan will not be available to new subscribers.

Option AG is an outbound, customized telecommunications service that may include an inbound service option using Business Line or Dedicated Access Line terminations and/or a virtual private network. Option AG provides a service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination. Option AG is suitable for calling between company locations.

Except as otherwise specified, all Option AG calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$0.01.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service Option D (MCI 800 Service) except where otherwise specified.

This Catalog Schedule is being offered to Washington customers that originate and terminate calls within the State. Intrastate service is provided in conjunction with interstate service and is available only to customers subscribing to interstate as provided in Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com). All terms and conditions, term plans, optional features, fees, discounts, feature packages, access charges and surcharges will apply pursuant to Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

.351 Usage

.3511 Definitions

The following definitions will apply for all usage rates:

Local Network Connection: A switched connection between a customer premises and an Company Point of Presence which is provided by Company or an Company affiliate.

Dedicated: A non-switched connection between a customer premises and an Company Point of Presence.

Switched: A switched connection between a customer premises and an Company POP which is not provided by Company or an Company affiliate.

Card: Call origination using an Option AG Card.

.3512 Usage Rates

.35121 Outbound Rates: The following per-minute rates will apply to Option AG usage. Usage charges are based on origination type.

<u>Origination Type</u>	<u>Termination Type</u>	<u>Per-Minute Rate</u>
Local Network Connection	Local Network Connection	\$0.1952
Local Network Connection	Dedicated	\$0.1952
Local Network Connection	Switched	\$0.2052
Dedicated	Local Network Connection	\$0.2053
Dedicated	Dedicated	\$0.2053
Dedicated	Switched	\$0.2153
Switched	Local Network Connection	\$0.3592
Switched/Card*	Dedicated	\$0.3592
Switched/Card*	Switched	\$0.3692
Card*	Local Network Connection	\$0.3692

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.35122 Inbound Rates: The following per-minute rate will apply to Option AG usage. Usage charges are based on termination type.

<u>Origination Type</u>	<u>Termination Type</u>	<u>Per-Minute Rate</u>
Local Network Connection	Local Network Connection	\$0.1952
Local Network Connection	Dedicated	\$0.2053
Local Network Connection	Switched	\$0.3592
Switched	Local Network Connection	\$0.2052
Switched	Dedicated	\$0.2153
Switched	Switched	\$0.3692

.353 Option AG Term Plan

The Option AG Term Plan is a term plan, in lieu of all other term plans. Customers who subscribe to Option AG through the Option AG Term Plan are subject to the terms and conditions outlined for Option RR in Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com) except for the discount on eligible intrastate charges as defined below.

.3531 Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option AG Card, Option AG Remote Access (including surcharges). Charges for the following are not included as Eligible Volume and will not receive Option AG Term Plan discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

.3532 Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

.354 On-Net Plus Program

Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8 or 9 as described in Company's "Service Publication and Price Guide" located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com);
- must be new business customers or existing business customers who is eligible for renewal of their contracts.

Usage Charges: The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

Outbound:

<u>Origination Type</u>	<u>Termination Type</u>	<u>One Year</u>	<u>Two Year</u>
		<u>Term</u>	<u>Term</u>
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.1529	\$0.1474
Local Network Connection	Switched	\$0.1529	\$0.1474
Dedicated	Local Network Connection	\$0.1609	\$0.1552

Dedicated	Dedicated or Switched	\$0.1609	\$0.1552
Switched / Card*	Local Network Connection	\$0.2435	\$0.2347
Switched / Card*	Dedicated	\$0.2435	\$0.2347
Switched / Card*	Switched	\$0.2435	\$0.2347

Inbound:

<u>Origination Type</u>	<u>Termination Type</u>	<u>One Year Term</u>	<u>Two Year Term</u>
Local Network Connection	Local Network Connection	\$0.1529	\$0.1474
Local Network Connection	Dedicated	\$0.1609	\$0.1552
Local Network Connection	Switched	\$0.2435	\$0.2347
Switched / Card*	Local Network Connection	\$0.1529	\$0.1474
Switched / Card*	Dedicated	\$0.1609	\$0.1552
Switched / Card*	Switched	\$0.2435	\$0.2347

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.355 Agent Program:

Eligibility: To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering;
- may not receive service under any other term plan;
- must subscribe to the On-Net Voice Services Agent Program as described in Company's "Service Publication and Pricing Guide" located on Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com); and,
- must subscribe to exchange service provided by the Company or a Company affiliate.

Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

Usage Charges: The following per-minute rates apply during each monthly period of a Customer's term of service intrastate outbound usage which originates via Local Network Connection and terminates via switched and Toll Free usage that originates switched and terminates Local Network Connection.

Per-Minute Rate  
 \$ 0.0696

Classifications, Practices and Regulations:

Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice

.356 Intrastate Plus

1. Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must receive interstate service under a New Special Customer Arrangement (SCA) Guide Type 6, 7, 8, 9 or 10 as described in the Company's "Service Publication and Price Guide" located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com).

2. Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

Outbound:

Origination Type	Termination Type	1 Year Per-Minute Rate	2 Year Per-Minute Rate	3 Year Per-Minute Rate
Local Network Connection	Local Network Connection	0.0000	0.0000	0.0000
Local Network Connection	Dedicated	0.0556	0.0540	0.0524
Local Network Connection	Switched	0.0556	0.0540	0.0524
Dedicated	Local Network Connection	0.0556	0.0540	0.0524
Dedicated	Dedicated/Switched	0.0556	0.0540	0.0524
Switched	Local Network Connection	0.0964	0.0936	0.0908
Switched/Card*	Dedicated	0.0964	0.0936	0.0908
Switched/Card*	Switched	0.0964	0.0936	0.0908

Inbound:

Origination Type	Termination Type	1 Year Per-Minute Rate	2 Year Per-Minute Rate	3 Year Per-Minute Rate
Local Network Connection	Local Network Connection	0.0556	0.0540	0.0524
Local Network Connection	Dedicated	0.0556	0.0540	0.0524
Local Network Connection	Switched	0.0964	0.0936	0.0908
Switched/Card*	Local Network Connection	0.0556	0.0540	0.0524
Switched/Card*	Dedicated	0.0556	0.0540	0.0524
Switched/Card*	Switched	0.0964	0.0936	0.0908

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

[...] Intrastate Plus Optional Calling Plan I

To receive the following benefits of Intrastate Plus Optional Calling Plan I, Customer must demonstrate to Company reasonable satisfaction that it will accept a competitor's offer of service in place of Intrastate Plus if it does not receive the benefits of this plan. Customer may not receive any other rates, discounts or other benefits applicable to Intrastate Plus.

Outbound:

Origination Type	Termination Type	1 Year Per-Minute Rate	2 Year Per-Minute Rate	3 Year Per-Minute Rate
Local Network Connection	Local Network Connection	0.0000	0.0000	0.0000
Local Network Connection	Dedicated	0.0524	0.0524	0.0524

Local Network Connection	Switched	0.0524	0.0524	0.0524
Dedicated	Local Network Connection	0.0524	0.0524	0.0524
Dedicated	Dedicated/Switched	0.0524	0.0524	0.0524
Switched	Local Network Connection	0.0875	0.0875	0.0875
Switched/Card*	Dedicated	0.0875	0.0875	0.0875
Switched/Card*	Switched	0.0875	0.0875	0.0875

Inbound:

Origination Type	Termination Type	1 Year Per-Minute Rate	2 Year Per-Minute Rate	3 Year Per-Minute Rate
Local Network Connection	Local Network Connection	0.0524	0.0524	0.0524
Local Network Connection	Dedicated	0.0524	0.0524	0.0524
Local Network Connection	Switched	0.0875	0.0875	0.0875
Switched/Card*	Local Network Connection	0.0524	0.0524	0.0524
Switched/Card*	Dedicated	0.0524	0.0524	0.0524
Switched/Card*	Switched	0.0875	0.0875	0.0875

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

4. CCSA SERVICE [...]

.01 General Description

.011 CCSA Service does not involve the provision of intrastate communications channels, but rather is offered as a switching service interconnecting network trunks, including circuits and services provided either by Company or by other Participating Carriers. (Customers who elect to gain access to Company's Metered Use Service Option C (MCI WATS) in connection with CCSA Service will be billed for monthly usage on the basis of the Tier 1, Service Area 5, hourly rates specified in Table IV, Part C. However, for such CCSA-related Metered Use Service Option C usage, the average monthly minutes of use for each rate period per access line will be calculated based upon the average monthly minutes of total traffic for each rate period per CCSA Dedicated Access Arrangement. The resulting effective per minute rate will then be applied to the customer's Metered Use Service Option C tier 1 usage. The effective per minute rate for Tier 2 usage will remain unaffected by the above) Use of Company's common control switching machines in connection with this offering may be shared with other customers or other offerings.

.012 Two customer options are available under this service: A full service version, Option A (Telemanagement) and a limited service version, Option B (Least Cost Routing). Outlined below are the features available, at the customer's option, which are included under the basic monthly recurring charges, along with the limitations associated with each option:

	<u>Feature Limitations</u>	
<u>Basic Features</u>	<u>Option A</u>	<u>Option B</u>
<u>Least-Cost-First Routing</u> An arrangement to provide automatic selection of the least expensive facility available for each intercity call on an on-line basis.	Route choices limited to total switch capacity	Limited to three choices

Authorization/Accounting Codes

Dialed prefix codes to identify the calling party or division for authorization or accounting purposes. The customer may select either authorization or accounting codes as part of the basic service.	Limited to 999 codes per dedicated access arrangement as a separate option under Section 4.0212.	Authorized codes are not available. Two digit accounting codes are available
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Abbreviated Dialing Codes (Speed Numbers)

Dialed codes to place calls to frequently dialed numbers for the purpose of convenience.	Limited to two codes per dedicated access arrangement.	Not Available
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Priority Level Routing Arrangement

An arrangement to apply routing restrictions to certain trunk groups based upon individual authorization codes. The customer shall designate priority level assignments for its personnel by authorization code.	Limited to 3 priority levels. Feature is available only if the authorization code feature is also selected.	Not Available
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Tone Notification Before Automatic Selection of a Designated Trunk Group

An arrangement to provide an audible tone to the user before a particular trunk group is selected automatically by the CCSA switch.	Limited to a single trunk group	Not Available
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Call Detail

Limited to 2 copies/month	Limited to 2 copies/month
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Summary by Authorization / Accounting Code

Limited to 2 copies/month	Limited to 2 copies/month
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OR

Call Records on Magnetic Tape

If the customer elects to receive magnetic tapes, it is with the understanding that Company retains all ownership of such tapes and that these tapes will be returned monthly to Company per service instructions.	Limited to one magnetic tape per month	Limited to one magnetic tape per month
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.02 Rates and Charges

.021 Monthly Recurring Charges

.0211 Basic Charges

.02111 Dedicated Access Arrangement Charge

The basic monthly recurring charge for Option A is \$230 per Dedicated Access Arrangement (input), while the basic monthly recurring charge for Option B is \$100 per Dedicated Access Arrangement (input). (The Surcharge, imposed by



the Local Exchange Carrier, will not apply to those customers who furnish Company with an Exemption Certification (defined herein) These charges anticipate that access will be via Company-provided dedicated access lines. In addition, a \$36.25 Special Access Surcharge will be applied to each Dedicated Access Arrangement.

If the customer elects to access this service via an Company intrastate facility, or via a customer-provided facility, the basic monthly recurring charge per Dedicated Access Arrangement (input) is \$165 for Option A and \$50 for Option B.

.02112 Switch Utilization Charge

In addition to the monthly recurring Dedicated Access Arrangement Charge, a CCSA Switch Utilization Charge of \$.01 per minute will apply to all non-Company traffic utilizing a Dedicated Access arrangement. This charge will not apply to calls which are not completed.

.0212 Options:

In addition to the above mentioned features, the following options are available. The indicated monthly recurring charges for these options are additional charges per Dedicated Access Arrangement (input).

Monthly Charges

	<u>Option A</u>	<u>Option B</u>
High Volume and WATS Band CCSA Call Traffic Destination by Half-Hour Segment	\$20	N/A
CCSA Area Code Traffic Summary Report	\$25	N/A
CCSA Area Code Traffic Call Detail	\$30	N/A
Summary by Authorization/Accounting Code <u>and</u> Call Records on Magnetic Tape. If the customer elects to receive both of the above features, he must pay an additional monthly charge per dedicated access arrangement.	\$20	N/A
Accounting Codes (2-Digit) (Limited to 99 total codes per customer per originating location. Charges for Accounting codes will not be prorated.)	N/A	\$15/99

.022 Non-Recurring Charges

.0221 Per Circuit End

Monthly Charges

<u>Options</u>	<u>Option A</u>	<u>Option B</u>
.02211 Installation	\$120	\$120
.02212 Physical change	\$100	\$100
.02213 Administrative change	-0-	-0-
.02214 Expedite	-0-	-0-

.02215	Cancellation of order	\$130	\$130
.02216	Disconnection	-0-	-0-
.02217	Billing record change	-0-	-0-
.02218	Termination for communications facilities, systems, or services of other participating carriers	\$120	\$120
.0222	<u>Per Order</u>		
.02221	Installation	\$50	\$50
.02222	Physical change	\$50	\$50
.02223	Administrative change	\$20	\$20
.02224	Expedite	\$105	\$105
.02225	Cancellation of order	-0-	-0-
.02226	Disconnection	-0-	-0-
.02227	Billing record change	-0-	-0-

Subsection Showing Material Formerly in Company Catalog Schedule No. 4

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

SERVICE DESCRIPTIONS AND CHARGES (CONT'D)

4.1 Message Telephone Service [...]

4.1.1 Description - This service arrangement allows a Customer to originate calls in areas with Equal Access capabilities served by the Company by presubscribing to the service. This service is also available to Customers in areas without Equal Access capabilities through use of a non-travel authorization code and Company-provided switched access facilities. A Customer who utilizes the Company network through equal access dialing arrangements and does not have a billing account established with the Company will be billed through its Local Exchange Company (LEC) at Custom Call 100 per minute rates.

The applicable usage rate depends upon the distance between originating and terminating points and the rate period(s) in which the call occurs. Calls are billed in one minute increments after an initial minimum billable period of one minute. Discounts are given based upon the Customer's usage volume.

4.1.2 Service Points

4.1.2.1 Service via equal access facilities is available to Customers served by any LEC equal access offices served by the Company.

4.1.2.2 Company provided switched access facilities are available for call origination in the following cities:

Auburn	Olympia	Spokane
Bremerton	Tacoma	
Everett	Seattle	

4.1.3 Usage Charges

4.1.3.1 Per Minute Rates

Mileage Range	Day		Evening		Night/Weekend	
	1st Min.	Add'l Min.	1st Min.	Add'l Min.	1st Min.	Add'l Min.
0-10	\$ .2587	\$ .0980	\$ .1915	\$ .0735	\$ .1512	\$ .0531
11-22	\$ .2587	\$ .1349	\$ .2010	\$ .1188	\$ .1701	\$ .0983
23-55	\$ .2985	\$ .1448	\$ .2388	\$ .1354	\$ .2000	\$ .1101
56-124	\$ .3582	\$ .1640	\$ .2816	\$ .1492	\$ .2358	\$ .1220
125-196	\$ .3881	\$ .1739	\$ .3025	\$ .1569	\$ .2537	\$ .1280
197-292	\$ .3980	\$ .2039	\$ .3114	\$ .1778	\$ .2597	\$ .1427
293+	\$ .4080	\$ .2132	\$ .3204	\$ .1867	\$ .2657	\$ .1515

4.1.3.2 Rate Periods - Refer to the Determination and Rendering of Charges in Section 3.11.11 for the Company's standard rate period.

4.1.3.3 LEC Billed Measured Service

LEC Billed Measured Service calling includes calls made by customers without an established account dialed:

- .1 Using an accepted company access code (e.g., 1010XXX) from a line not presubscribed to the company; or
- .2 From a line presubscribed to the company (i.e., when the customer does not have an established account and billing relationship with MCI Communications Services, Inc. d/b/a Verizon Business Services or another carrier using the Company network.)

Such LEC Billed Measured Service calls may be routed to the Company network when placed within the 48 contiguous United States. LEC Billed Measured Service calls accepted by the Company will be billed at the basic MTS per minute rates listed above and will be billed a \$0.80 surcharge on each call.

4.1.4 Usage Volume Discounts - Discounts will be applied to a Customer's usage charges based upon the Customer's total interstate, intrastate and directory assistance MTS usage charges for the account for the billing period. Discount percentages increase as total usage charges increase, and vary by rate period. The discount percentage corresponding to a given rate period and total usage level will be applied to all usage in that rate period.

Usage	Day	Evening	Night/Weekend
\$0-\$24.99	0%	0%	0%
\$25-49.99	1%	0%	0%
\$50-99.99	2%	1%	0%
\$100-199.99	4%	1%	0%
\$200+	5%	2%	0%

4.1.5 MTS - Dial USA Service - Dial USA Service is a one-way direct dial service utilizing 1+ or dial-up access, making use of common switched access lines connecting the Customer with Company facilities. The current rates for MTS -Dial USA Service are shown below.

4.1.5.1 Usage Charges - Usage Charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the Customer's location.

1. Per Minute Rate Schedule

Business Day	Evening	Night/Weekend
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<u>Mileage</u>	<u>1st Min</u>	<u>Add'l Min</u>	<u>1st Min</u>	<u>Add'l Min</u>	<u>1st Min</u>	<u>Add'l Min</u>
0-10	\$0.2633	\$0.0975	\$0.1974	\$0.0731	\$0.1580	\$0.0585
11-22	\$0.2633	\$0.1336	\$0.2067	\$0.1176	\$0.1765	\$0.0973
23-55	\$0.3023	\$0.1433	\$0.2438	\$0.1341	\$0.2057	\$0.1090
56-124	\$0.3608	\$0.1623	\$0.2857	\$0.1476	\$0.2408	\$0.1207
125-196	\$0.3900	\$0.1722	\$0.3062	\$0.1553	\$0.2584	\$0.1267
197-292	\$0.3998	\$0.2018	\$0.3149	\$0.1760	\$0.2642	\$0.1441
Over 292	\$0.4095	\$0.2111	\$0.3237	\$0.1848	\$0.2701	\$0.1500

- .2 Billing Increments - Usage is billed in one (1) minute increments.
- .3 Volume Discounts - A volume discount is applied to the Day usage based on the total usage (all time frames) of the monthly statement.

<u>Day</u>	<u>Discount</u>
<u>Total Monthly Usage</u> \$100.00 and Over	2%

#### 4.3 Toll Free Service

- 4.3.1 Toll Free Services are inbound WATS services which permit calls to be completed at the Customer's location without charge to the calling party. Access to the service is gained by dialing an eleven digit telephone number (1-800-NXX-XXXX) provided by the Company which will terminate at the Customer's location.
- 4.3.2 The Company reserves the right to require an applicant for the Company toll free service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company may also require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.
- 4.3.3 The Company Toll Free Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of this service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish the Company Toll Free Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.
- 4.3.4 The Customer must obtain an adequate number of access lines for the Company Toll Free Services to handle the Customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company considering: (1) total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish the Company Toll Free Service to any Customer that fails to comply with these conditions.
- 4.3.5 Use of numbers: Each Company Toll Free Service telephone number must be placed in actual and substantial use by the Customer. "Substantial use" shall mean a pattern of use that demonstrates an intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer, as indicated, for example, by at least 30 average monthly minutes of use or more. Any toll free telephone number associated with Company Toll Free Service that has not been placed in actual and substantial use during the first sixty (60) day period after service activation may be redesignated as a spare number in the SMS/800 database by the Company upon written notice to the Customer.
- 4.3.6 If the Customer requests assignment of a specific toll free service telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than ten (10) numbers reserved. Any reservation shall be for no more than sixty (60) days and shall be subject to a reservation fee which will be credited to

Customer's unpaid balance after the Company Toll Free Service has been in actual and substantial use for a consecutive sixty (60) day period.

Nothing in this Section, or in any other provision of this Catalog Schedule, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who have reserved toll free telephone numbers hereunder or Customers who subscribe to and use the Company Toll Free Service or their transferee or assigns, any ownership interest or proprietary right in any particular toll free number; however, upon placing a number actually and substantially in use, as defined above, the Company Toll Free Service Customers do have a controlling interest in this toll free number(s). The Company Toll Free Service Customers may retain the use of their toll free number assignments, even following changes in their toll free carrier and/or Resp. Org.

- 4.3.7 If a Customer places an order for the Company to carry Customer's already existing toll free number service, the Customer shall provide to the Company the contact names, telephone number and address of the Customer's Responsible Organization (Resp. Org.). Upon subscription to the Company Toll Free Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its toll free number(s) to the Company Resp. Org. If the Customer elects to retain a non-Company Resp. Org., the Customer must notify the Company of any changes in the Customer's Resp. Org. in writing within 48 hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or toll free service carrier. The Company assumes no responsibility or liability with respect to any obligations of Customer to such previous service providers existing at the time of transfer to Company.
- 4.3.8 Subject to execution of a Resp. Org. Service Agreement between the Company and the Customer, the Company Resp. Org. will perform the function of Resp. Org. for all Company Toll Free Service orders unless the Customer requests another Resp. Org. The Company Resp. Org. functions include 1) search for and reservation of toll free numbers in the SMS/800; 2) creating and maintaining the toll free number Customer record in the SMS/800; and 3) provision of a single point of contact for trouble reporting.
- 4.3.9 Where the Company serves as the Resp. Org. for an toll free Service Customer, the Company will, at the Customer's request, subscribe to Toll Free Directory Listing for the toll free number(s) assigned to the Customer. A charge for Toll Free Directory Listings will apply as set forth in this Catalog Schedule. In the event that a Customer transfers its toll free service to another Resp. Org., the Company shall cease to subscribe to Toll Free Directory Listing Service on behalf of the Customer and the Customer is responsible for assuring that Toll Free Directory Listing Service is maintained through the new Resp. Org. Customer is responsible for payment of any outstanding Toll Free Directory Listing charges, including any unexpired portion of any minimum period applicable to such services, and the Company shall have no liability for any interruption or other delay, error, mistake, omission or other defect occurring in connection with the transfer of Toll Free Directory Listing responsibility.
- 4.3.10 Where Company serves as the Resp. Org. for a Company Toll Free Service Customer, it will, at the Customer's request, subscribe to Vertical Features obtained from Local Exchange Company access Catalog Schedules. When a Company Toll Free Service Customer uses Vertical Features obtained by the Company from Local Exchange Company Catalog Schedules, a charge will apply. This charge may not be counted toward the attainment of any volume or revenue commitment and will not be discounted.
- 4.3.11 In the event that a Customer cancels its Company Toll Free Service, the Customer may elect to retain the Company as its Resp. Org. Where Company serves as Resp. Org. for a non-Company Toll Free Service Customer, a charge for Resp. Org. Service will apply as set forth in this Catalog Schedule.
- 4.3.12 In the event that a Customer cancels its Company Resp. Org. or Toll Free Service, the Customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any services obtained by or on behalf of the Customer by the Company.

- 4.3.13 It is the Customer's responsibility to provide answer supervision back to the Company point of connection even when the Company Toll Free Service is connected to switching equipment or a Customer-provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon delivery of the call to the Customer's switching equipment or communications system and ends upon termination of the call.
- 4.3.14 All Company Flexline Toll Free Service calls are originated via normal Connecting Carrier facilities and are terminated via the Customer's local exchange service access lines. Company Toll Free Services are interstate service offerings with Customers having the option of using the services for intrastate calls.
- 4.3.15 Charges for the Company Toll Free Service are based on duration of the call, rate period when the call terminates at the Customer's location, and total amount of monthly usage within each service group for each rate period. All calls are subject to a 60-second minimum average time requirement. Answer Supervision is applied to all toll free services. After the first minute, calls are billed in 6 second increments. All calls are rounded up to the nearest 6 second interval.

4.3.16 Per minute usage rates for the Company's Flexline Toll Free Services are as follows:

Rates (Dollars Per Minute of Use)

Rate	Monthly	Day	Evening	Night /Weekend	
<u>Program</u>	<u>Volume</u>	8 a.m.- <u>5 p.m.</u>	11 p.m.- <u>5 p.m.</u>	11 p.m. - <u>8 a.m.</u>	<u>Holiday</u>
Private Hotline	N/A	\$.25	\$.20	\$.18	\$.18
Flexline	\$0-\$99	\$.22	\$.19	\$.17	\$.17
Flexline I	\$100-\$249	\$.20	\$.17	\$.15	\$.15
Flexline II	\$250 +	\$.18	\$.17	\$.14	\$.14

4.3.17 Company Private Hotline Toll Free Service is subject to the following fees:

Activation Fee: \$10.00  
 Monthly Fee: \$5.00 per toll free number

4.3.18 Company Flexline Toll Free Services are subject to the following fees:

Activation Fee: \$25.00  
 Monthly Fee: \$15.00 per toll free number

4.3.19 Activation Fees will be refunded within thirty (30) days if the Customer is not satisfied with the Service. Activation Fees are nonrefundable after thirty (30) days.

4.3.20 Company's Toll Free Services are available with Call Area Restriction allowing the Customer to block calls from one or more originating areas at the area code (NPA) and/or exchange (NXX) level. Blocking on an NXX basis is available provided the area to be blocked is an equal access exchange. The fee for this option, stated below, will apply per toll free number for initial installation of the service option and for any changes in the originating areas to be blocked later requested by the Customer (including cancellation of the service option).

Installation/Change Fee: \$175.00

4.3.21 Toll Free Feature Charges - Feature Charges are determined by the specific feature requested by a Company Toll Free Customer. These charges are in addition to toll free usage charges and are not subject to discounting unless specifically indicated.

Set-Up      Monthly  
 Recurring

<u>Feature</u>	<u>Charge</u>	<u>Charge</u>
Toll Free # Charge (per toll free #)	N/C	\$10.00
Reservation Charge (per toll free #/ max. 10 numbers per Customer)	\$35.00	N/C
After Hours Voice Messaging (per toll free #)		
Option A - Announcement Only	\$25.00	\$30.00
Option B - Announcement w/Message	\$25.00	\$40.00
Option C - Announcement w/Message and Outdial	\$25.00	\$50.00
Real-Time ANI Delivery (per Trunk group)	\$350.00	\$200.00
Dedicated Termination Overflow (per toll free #)	N/C	\$50.00
Point of Call Routing (per toll free #)	\$100.00	\$50.00
Time of Day Routing (per toll free #)	\$100.00	\$50.00
Command Routing (per toll free #)	\$100.00	\$50.00
Percent Allocation Routing (per toll free #)	\$100.00	\$50.00
Dialed Number Identification Service (DNIS) (per toll free #)	\$100.00	\$50.00
Day of Week Routing (per toll free #)	\$100.00	\$50.00
Change toll free Destination Number (via service order)	\$15.00	N/C
Expedite toll free Service Order (per order)	\$100.00	N/C
Add/Change Area of Service Screening	\$25.00	N/C
Add/Change Canadian toll free Origination	N/C	N/C
Add/Change Caribbean (Puerto Rico and U.S. Virgin Islands)	N/C	N/C
Toll free Referral Recordings	\$25.00	\$30.00
Nationwide Toll Free Directory Listing (per toll free #)	\$15.00	\$12.50
Expedite Directory Listing - Major	\$25.00	N/C
Expedite Directory Listing - Minor	\$20.00	N/C

4.3.22 Company - Where the Company serves as a Resp. Org. for a non-Company Toll Free Service Customer, Company will pass on the Tariffed Local Exchange Carrier Charges for SMS 800 Database and related services. In addition, the following Company charges will apply:

<u>Service</u>	<u>Set-Up Charge</u>	<u>Monthly Recurring Charge</u>
Set Up toll free # (per toll free #)	\$50.00	\$1.00
Modify toll free Record (Add/Change toll free # Vertical or Enhanced Features)	\$25.00	N/C

4.3.23 Special Toll Free Services

4.3.23.1 Homebound 800 Service

.1 Description - Homebound 800 is an inbound service available to Company residential customers only. This service enables the customer to receive "toll-free" service calls at their residence. The residential customer will be assigned a toll free telephone number to receive calls that are paid for by the customer rather than the calling party.

.2 Usage Charges - Usage Charges are determined by the time of day, rate periods and minutes of use within each rate period.

a. Rate Periods:

Peak

All calls that occur between 8 A.M. and 4:59 P.M. Monday through Friday.

Off Peak

All calls that occur between 5 P.M. and 7:59 A.M. Monday through Thursday, and all calls between 5 P.M. Friday and 7:59 A.M. Monday.

b. Rate Schedule:

Per Minute of Use Charges

<u>Peak</u>	<u>Off-Peak</u>
\$0.2000	\$0.2000

c. Billing Increments - Usage is billed in one (1) minute increments.

d. Monthly Recurring Charges:  
Monthly Service Fee:\*\* \$2.50

\*\*Note: The monthly service fee will be waived for each month in which usage exceeds \$10.00. Also, the monthly service fee can be waived by Affinity groups and alumni programs.

4.3.23.2 Takeback and Transfer (TBX)

Takeback and Transfer is a toll-free service which allows Call Centers to transfer a toll-free call in progress to another remote site using pre-defined keypad commands and transfer digits. The service will be billed at the usage rates for Intelenet Service as filed in Section 4.4.8. and the following additional charges will apply.

One Time Installation Charge	\$500.00
Monthly Recurring Charge per 8XX No.	\$80.00
Change Charge	\$100.00
Per Call Surcharge	\$0.04

4.4 Other Service Arrangements

4.4.1 Home Advantage Service

4.4.1.1 Description - Home Advantage Service offers outbound, direct dial long distance service for residential customers. Home Advantage is a flat-rated service offering peak and off-peak rates. Domestic, International and Calling Card Services are available with Home Advantage.

4.4.1.2 Usage Charges

.1 Rate Periods

Peak

All calls that occur between 8 A.M. and 4:59 P.M. Monday through Friday.

Off Peak

All calls that occur between 5 P.M. and 7:59 A.M. Monday through Thursday, and all calls between 5 P.M. Friday and 7:59 A.M. Monday.

.2 Billing Increments - Home Advantage Service is billed in sixty (60) second increments.

.3 Per Minute Rate Schedule

<u>Peak</u>	<u>Off-Peak</u>
\$0.2100	\$0.1200

.4 Monthly Recurring Charges ("MRC")



MRC:\*\* \$3.50

\*\*Note: The MRC will be waived for each month in which Home Advantage Peak and Off-Peak monthly usage exceeds \$9.00. Also, the MRC can be waived by Affinity groups and alumni programs.

.5 Per Minute Surcharge\*\*

Surcharge: \$0.02

\*\*Note: The per minute surcharge applies only when Home Advantage monthly usage meets or exceeds \$500.00.

.6 Home Advantage Calling Card Service - OnLine Residential Calling Card Rates will apply as filed in Section 4.4.2 of this Catalog Schedule.

4.4.1.3 Home Advantage Organizational Program - The Home Advantage program is a benefit package offered in conjunction with Home Advantage Service, which allows the individual users who are members or employees of the participating organizations to receive additional product discounts, if program parameters are met. Discounts will be received off the tariff rates for Home Advantage Service. Members who elect to participate in the Home Advantage Organizational Program will receive Home Advantage products and the TalkAround Calling Card. Home Advantage rates are found in Section 4.4.1 and TalkAround Calling Card rates are found in Section 4.4.7.

To qualify for the Home Advantage Organizational Program an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non-profit organization; or, (4) Corporations. The qualifying organization agrees to meet the following set of criteria:

- .1 Trade Associations must have 5,000 members or more and allow us to telemarket or direct mail their membership roster for promotional reasons.
- .2 Business with franchises, agents, distributors, or multiple representatives, Non-profit organizations and Corporations must have a minimum of 1,000 employees or members and allow us to direct mail their employees/members for promotional reasons.

4.4.1.4 Home Advantage Easy Plan

Home Advantage Easy Plan is a flat-rated service offering customers one simple rate for intrastate calls.

.1 Rate Periods

All calls are billed at the same rate regardless of which rate period the call is completed.

.2 Billing Increments

Home Advantage Easy Plan rates are billed in sixty (60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.

.3 Per Minute Rate\*

\$0.1390

\* There is no monthly recurring charge.

.4 Calling Card Service

The TalkAround Calling Card rates will apply as filed in Section 4.4.7.

4.4.2 OnLine Card Services

- 4.4.2.1 OnLine calling card is available to residential and commercial Company Customers. Non-Company Customers may also subscribe to OnLine as a stand-alone service. Customers may place domestic and international long distance calls using this service. Enhanced services such as voice mailbox and message delivery are available as an option of this service.
- 4.4.2.2 OnLine access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company Toll Free access number. Calls originating from rotary phones will be completed with the assistance of operators. No per call surcharges apply on calls within the State of New York. Per minute usage rates apply. Total monthly usage contributes to the volume discount. The volume discount is applied retroactively to peak usage only.
- 4.4.2.3 As an introductory offer, new Customers of OnLine card service may redeem a coupon for credit off their first full month's invoice. Coupons have no cash value and cannot be rolled over to the next month. Coupons must be redeemed prior to its expiration date.
- 4.4.2.4 The time of day rate periods for OnLine Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

- .1 Residential OnLine Rate Schedule. This calling card schedule applies to all Customers who subscribe to one of Company's residential long distance services.

a. Per Minute Rates

<u>Time of Day</u>	<u>Rate Per Minute</u>
Peak	\$0.30
Off-Peak	\$0.30

- b. Billing Increments - All residential calls will be billed in sixty (60) second increments.

- .2 Commercial OnLine Rate Schedule - This calling card schedule applies to all Customers who subscribe to one of Company's commercial long distance services.

a. Per Minute Rates (\$)

<u>Time of Day</u>	<u>Rate Per Minute</u>
Peak	\$0.30
Off-Peak	\$0.30

b. Commercial Volume Discount

<u>Usage Level</u>	<u>Percent Discount</u>
\$25.00-\$249.99	8.70%
\$250.00-\$2499.99	13.04%
\$2500.00 +	21.74%

- c. Billing Increments - All commercial calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

- d. Per Call Surcharge - A per call surcharge of \$0.65 applies to each call.

- .3 Stand Alone OnLine Rate Schedule - This calling card schedule applies to commercial

Customers that do not have any other services with Company.

a. Per Minute Rates (\$)

<u>Time of Day</u>	<u>Rate Per Minute</u>
Peak	\$0.30
Off-Peak	\$0.30

b. Stand Alone Volume Discount

<u>Usage Level</u>	<u>Percent Discount</u>
\$25.00-\$249.99	8.70%
\$250.00-\$2499.99	13.04%
\$2500.00 +	21.74%

c. Billing Increments - All Stand Alone calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

d. Per Call Surcharge - A per call surcharge of \$0.65 applies to each call.

.4 Per Call Surcharge - The following surcharge is in addition to the per minute rates found in .1, .2, or .3 above and will apply to calls which default to a live operator.

Per call Surcharge \$0.65

.5 Operator Assisted OnLine Rate Schedule - If a Customer chooses to access an Operator to place a call, the call will be billed at the Company's Dial USA rates as specified in Section 4.1.5.

a. Per Call Surcharge

The following surcharges are in addition to the per minute rates found in Section 4.1.5.

	<u>Per Call Charge</u>
Station-to-Station	\$1.50
Person-to-Person	\$3.00

.6 SCHEDULE C OnLine Rate Schedule

a. Per Minute Rates (\$)

Time of Day

<u>Usage Level</u>	<u>Peak</u>	<u>Off-Peak</u>
\$2,500 - \$10,000.99	\$0.250	\$0.250
\$10,001 - \$25,000.99	\$0.250	\$0.250
\$25,001 +	\$0.250	\$0.250

b. Minimum Usage Per Month - There is a minimum usage per account of \$2,500 per month. New accounts will be given a 90-day ramp up period to reach this usage minimum.

c. Billing Increments - All SCHEDULE C calls will be billed in eighteen (18) second initial increments and additional increments of six (6) seconds.

d. Per Call Surcharge - The following surcharge is in addition to the per minute rates found above and will apply to all SCHEDULE C OnLine calls.

Per Call Surcharge      \$0.65

- e. SCHEDULE C OnLine Service is not available as a resale product.

#### 4.4.3 Military Service Offerings

##### 4.4.3.1 Long Distance Service

- .1 Description - This is an outbound Military Switched Network Communications service whereby transient users (i.e., soldiers on military bases) place one or more calls from designated phone centers owned and/or operated by the Company or its agent. Phone centers consist of kiosks or similar facilities containing specialized public telephones. The phone centers are operated by the Company or agent personnel under contract with a host facility (typically a military base). Calls are timed and users pay for services rendered before leaving the facility. Calls are billed in one minute increments with a one minute minimum applied. Payment may be made in cash, by credit card or by personal check. The Company reserves the right to request reasonable assurance of creditworthiness before accepting credit cards or personal checks. However, Customers need not presubscribe or contract for service, other than their agreement hereunder to pay for services rendered on a per call basis. No minimum commitment is required. The following per minute rates will apply.

.2 Usage Charges

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
All Mileage	\$0.2220	\$0.1524	\$0.0904

##### 4.4.3.2 Travel Card Service

- .1 Description - Travel Card Service offers Customers the ability to place calls while away from the home or office using a special access code and personal identification number. Usage charges and a per call service charge applies.

.2 Usage Charges

a. Per Minute Rates

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
All Mileage	\$0.2220	\$0.1524	\$0.0904

b. Service Charge

Per call Charge - All Calls      \$ 0.75

#### 4.4.4 WorldOne Service

##### 4.4.4.1 Description

WorldOne Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine calling card origination and switched or dedicated toll free (in Wats) termination. The WorldOne package includes the availability of outbound, inbound (toll free) and calling card services, and offering a discount on outbound and toll free service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

There are seven (7) options of WorldOne available to customers, each of which has a unique set of rates for outbound and toll free service:

- Option A - Requires no monthly minimum billing commitment for month-to-month customers; \$250 monthly minimum billing commitment for ESP customers;
- Option B - Requires a monthly minimum billing commitment of \$1,000;
- Option C - Requires a monthly minimum billing commitment of \$5,000;
- Option D - Requires a monthly minimum billing commitment of \$7,500;
- Option E - Requires a monthly minimum billing commitment of \$15,000;
- Option F - Requires a monthly minimum billing commitment of \$25,000;
- Option G - Requires a monthly minimum billing commitment of \$50,000.

If the minimum is not reached for Option A ESP and Options B through G, the customer will be charged for the difference.

Multiple services and/or multiple locations using WorldOne service can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic toll free, Domestic and International outbound calls contribute to determining monthly minimum usage. OnLine World Calling Card, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected option by the fourth invoice period and monthly thereafter.

#### 4.4.4.2 WorldOne Extended Service Plan ("ESP")

WorldOne is available to customers through a ESP option if the customer agrees to commit to such service for a term of twelve (12) or twenty-four (24) months. Customers who elect the ESP will receive a discount off their selected option's domestic interstate, and intrastate outbound and toll free rates. This discount will apply only to WorldOne's peak interstate rates and all time periods for intrastate rates. Customers who elect the ESP are subject to the following conditions:

- .1 Customers must indicate what WorldOne service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
- .2 Upon execution of this agreement, the customer has ninety (90) days from the date service is made available in which to notify Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation or penalty except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by Company in the provision of telecommunications service hereunder are demonstrated by Customer to affect adversely and materially Customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless Customer has reported trouble on an ANI or circuit-specific basis to (and received a corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of Customer's written notice of termination has elapsed during which Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and Customer's sole remedy shall be the termination of the affected service as described.
- .3 Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (.4) following, will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the Customer commitment period through the expiration of the first year. If applicable, twenty-five percent of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of

the first year, then the charge shall be equal to twenty-five percent of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company Service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.

- .4 All customer requests to commence or terminate a WorldOne ESP must be made in writing, either by certified or registered mail (return receipt requested), to Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by Company within this timeframe, the WorldOne ESP agreement will be automatically renewed for a new term of commitment.
- .5 A Customer who cancels their agreement prior to the expiration of the term will be required to repay any promotional credits that were given in addition to other termination charges as noted above.
- .6 OnLine World Calling Card usage is excluded from the WorldOne ESP discounts.

4.4.4.3 Usage Charges

.1 Rate Periods

Peak - All calls that occur between 7 A.M. through 7 P.M. Monday through Friday, except on Company-recognized holidays.

Off Peak - All calls that occur between 7:01 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

.2 Billing Increments

WorldOne Switched Access Service is billed in eighteen (18) second initial increments and are rounded to the next higher six (6) second increment. WorldOne Dedicated Access Service is billed in six (6) second initial increments and is rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). OnLine World Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges will be rounded to the nearest whole cent.

.3 Per Minute Rate Schedule - WorldOne Services

Per minute intrastate base rates for WorldOne Service is the same for Options A-G and apply as shown below:

i. Switched Per Minute Rates

	<u>Monthly</u>	<u>1 Year ESP</u>	<u>2 Year ESP</u>
Outbound	\$.1550	\$.1500	\$.1450
Inbound	\$.1650	\$.1500	\$.1450

ii. Dedicated Per Minute Rates

	<u>Monthly</u>	<u>1 Year ESP</u>	<u>2 Year ESP</u>
Outbound	\$.1000	\$.0950	\$.0900
Inbound	\$.1100	\$.0950	\$.0900

#### 4.4.4.4 OnLine World Calling Card Service

##### .1 Direct Dial Rate Schedule

- a. Per Minute Rates applying to all time periods:

\$ .3000

- b. Billing Increments - Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

c. Per Call Surcharge

For domestic direct dial calls, a \$0.65 surcharge will apply to each call. The following rates and surcharge will apply to calls which default to a live operator.

Rate Per Minute:

Peak	\$0.23
Off-Peak	\$0.16
Per call Surcharge	\$0.65

##### .2 OnLine World Calling Card Service - Online Operator Assisted Rate Schedule

If a customer chooses to access an Operator to place a call, the call will be billed at per minute rates (Dial USA) as provided in Section 4.1.5.

- a. Billing Increments - All OnLine World Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.

- b. Per Call Surcharges - The following surcharge will apply in addition to per minute rates.

Per Call Charge

Station-to-Station	\$1.50
Person-to-Person	\$3.00

4.4.4.5 WorldOne Services for intrastate use are sold as an add-on service to the Company's interstate WorldOne Service. Accordingly, recurring and non-recurring charges are found in the Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

#### 4.4.4.6 WorldOne Association

The WorldOne Association program is a benefit package offered in conjunction with Basic WorldOne Service, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the WorldOne Association program will receive Basic WorldOne products and OnLine World Calling Card Service.

To qualify for WorldOne Association an organization generally must be a (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents distributors, or multiple representatives; (3) Non-profit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement

received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The WorldOne Association member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between Company and third parties who undertake to market the Company's services. Association discounts for WorldOne Services are outlined below.

Month-to-Month association customer on WorldOne Service will receive the one (1) year term rates, no Extended Service Plan ("ESP") will be required; One (1) year term or two (2) year term association customers on WorldOne Service will receive the two (2) year term rates, ESP for Associations is required.

The conditions of the WorldOne Service Extended Service Plan ("ESP") as filed in Section 4.4.4.2. will apply for WorldOne for Associations ESP agreements.

OnLine World Calling Card Service is not available for Association discounts.

	<u>Monthly</u>	<u>ESP</u>
Switched Outbound	\$0.1500	\$0.1450
Switched 800	\$0.1500	\$0.1450
Dedicated Outbound	\$0.0950	\$0.0900
Dedicated 800	\$0.0950	\$0.0900

#### 4.4.5 Business Solutions

Business Solutions is a switched, outbound, customized telecommunications service that may include an inbound service option. Outbound service may originate via switched WATS/Business Line Access and calling card access; inbound service, if elected, may terminate via switched WATS/Business Line Access.

Unless otherwise specified, all domestic Business Solutions calls are subject to a 30 second initial period and rounding to the next 6 second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service (Toll Free Service).

This service is being offered to customers that may have a requirement to make intrastate calls. Intrastate services is provided in conjunction with Interstate Business Solutions service and is available only to customers subscribing to interstate Business Solutions service provided in the Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

##### 4.4.5.1 Usage

###### 4.4.5.1.1 Definitions

The following definitions will apply for all usage rates.

"Switched": A switched connection between a customer's premises and an Company POP which is not provided by Company or an Company affiliate.

"Card": Call origination using an MCI Business Solutions Card.



4.4.5.1.2 Outbound Rate: The following per-minute rate will apply to Business Solutions usage.

\$0.1000

4.4.5.1.3 Inbound Rate: The following per-minute rate will apply to Business Solutions usage.

\$0.1000

4.4.5.1.4 Usage Rates for Operator Assisted Calling: The charges found in Section 4.2 apply to outbound Operator Assisted calls (excluding collect calls and calls which are billed by a third party) made by customers using switched (including Business Solutions card Access) access.

4.4.5.1.5 Directory Assistance: An undiscountable charge per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth in Section 4.5.1.

4.4.5.2 Business Solutions Card Access

Business Solutions Access (via Business Solutions Card) may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in Section 4.4.5.1 above, will apply. A per-call surcharge will also apply.

4.4.6 LDDS Calling Card Service

4.4.6.1 Description

LDDS Calling Card service is available to residential and commercial Company Customers. Customers may place domestic and international long distance calls using this service. Calling card access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's toll free access number, and/or 1010XXX, 950-XXXX depending on availability. Several available features include Call Reorigination, Call Correction, Call Relay, Operator Time-Out, International Origination and Termination Service.

4.4.6.2 Direct Dial Rate Schedule

.1 Per Minute Rate Schedule applying to all Time Period

Per Minute Rate           \$0.3000

.2 Billing Increments

Domestic calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.

.3 Per Call Surcharge

The Per Call Surcharge is in addition to the per minute rate found in .1 above:

Per Call Surcharge       \$0.40

The following Per Call Surcharge is in addition to the per minute rate found in .1 above and will apply to calls which default to a live operator only.

Per Call Surcharge       \$0.65

4.4.6.3 Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.

.1 Per Minute Rate Schedule applying to all Time Periods

Per Minute Rate            \$0.5000

.2 Billing Increments

LDDS Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

.3 Per Call Surcharge

The following surcharge will apply in addition to the per minute rate found in .1 above:

Per Call Surcharge:

Station-to-Station        \$1.50  
 Person-to-Person        \$3.00

4.4.7 LDDS TalkAround Calling Card

4.4.7.1 This Calling Card schedule applies to all customers who subscribe to one of the Company's residential long distance services.

4.4.7.2 Direct Dial Rate Schedule

.1 Per Minute Rate Schedule applying to all Time Periods

Per Minute Rate            \$0.3000

.2 Billing Increments

Calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

.3 Per Call Surcharge

- a. There is no Per Call Surcharge for direct dialed calls.
- b. The following Per Call Surcharge is in addition to the per minute rate found in .1 above and will apply to calls which default to a live operator only.

Per Call Surcharge \$0.5000

4.4.7.3 Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.

.1 Per Minute Rates

Mileage	Day		Evening		Night/Weekend	
	1st Min	Addl Min	1st Min	Addl Min	1st Min	Addl Min
1-10	\$.2587	\$.0980	\$.1915	\$.0735	\$.1512	\$.0531
11-22	\$.2587	\$.0980	\$.1915	\$.0735	\$.1512	\$.0531
23-55	\$.2587	\$.1349	\$.2010	\$.1188	\$.1701	\$.0983
56-124	\$.2985	\$.1448	\$.2388	\$.1354	\$.2000	\$.1101
125-196	\$.3582	\$.1640	\$.2816	\$.1492	\$.2358	\$.1220
197-292	\$.3881	\$.1739	\$.3025	\$.1569	\$.2537	\$.1280
293-430	\$.3980	\$.2039	\$.3114	\$.1778	\$.2597	\$.1427
431+	\$.4080	\$.2132	\$.3204	\$.1867	\$.2657	\$.1515

.2 Billing Increments

LDDS TalkAround Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

.3 Per Call Surcharge

The following surcharge will apply in addition to the per minute rate found in .1 above

Station-to-Station	\$1.50
Person-to-Person	\$3.00

- 4.4.7.4 TalkAround Calling Card Association - The TalkAround Calling Card Association program is a benefit package offered in conjunction with basic residential TalkAround Calling Card which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the TalkAround Association program will receive a discounted flat rate for the service.

To qualify for this rate an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors or multiple representatives; (3) Non-profit organization, or (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization must meet the following criteria to receive the special discounted rate:

- .1 Associations - Must have 5,000 or more professional members (e.g., Certified Public Accountants, American Medical Associations, State Bar Associations) and allow us to telemarket or direct mail their membership roster for promotional reasons.
- .2 Colleges/Universities - Must have 5,000 or more members and allow us to telemarket or direct mail their membership roster for promotional reasons.
- .3 Companies - Must have a minimum of 1,000 employees and allow us to telemarket or direct mail their employees for promotional reasons.
- .4 Direct Dialed Rate Schedule applying to all Time Periods:

Per Minute Rate	\$0.20
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- .5 Billing Increments - Domestic calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.
- .6 Per Call Surcharge - There is no per call surcharge for Association direct dialed calls. All other services for the TalkAround Calling Card Association will be the same services and rates as filed for the basic residential TalkAround Calling Card in the above Sections.

4.4.8 Intelenet

4.4.8.1 Description

Intelenet offers a full service voice product for single or multi-location customers using switched or dedicated, and calling card origination and switched or dedicated toll-free termination. The Intelenet package includes a single flat rate for both peak and off-peak dedicated and switched usage and offers discounts for customers willing to sign a term commitment of month to month, twelve (12) or twenty-four (24) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

The minimum monthly commitment will be based on net charges for service (after discounts have been applied) and must be reached by the fourth invoice period and monthly thereafter.

Multiple services and/or multiple locations using Intelenet can contribute to the overall monthly commitment; however, the customer must allocate the minimum by service and location. All inbound and outbound domestic and international, calling card, intrastate service and internet access charges, including local services (if applicable) contribute to determining the monthly minimum usage with the exception of enhanced fax, conference calling and non-recurring charges.

If a customer's monthly service usage charges for any month in the term are less than the monthly commitment agreed upon, the customer shall pay the company the difference between the monthly usage charges and the monthly commitment in addition to charges for service.

When the customer has completed the term commitment, service will automatically be renewed for additional term(s) of the agreement unless the Company has received the customer's written notice to terminate the service on not less than sixty (60) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the term in any manner other than stated will be liable for a service termination charge of an amount equal to the greater of the following, unless customer converts to another Company service with equal or greater term and minimum usage commitment:

- .1 If the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to the monthly billing commitment times the number of months remaining in Term through the expiration of the first year. If applicable, twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of remaining months in the Term beyond the first year) will also be included.
- .2 If the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of months remaining in the Term).

In addition, the customer will be required to repay any promotional credits that were applied, and any charges reimbursed or waived.

Upon execution of the Intelenet Service Agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of customer's desire to cancel the Service Agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by the Company in the provision of telecommunications service hereunder are demonstrated by customer to affect adversely and materially customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless customer has reported trouble on an ANI or circuit-specific basis to (and received corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of customer's written notice of termination has elapsed during which the Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and customer's sole remedy shall be termination of the affected service as described.

Customer's Intelenet Service Agreement is subject to the general terms, and conditions and rates of this Tariff and/or Service or Credit Application forms executed in connection with the services provided herein.

#### 4.4.8.2 Rate Periods

Peak - All calls that occur between 7:00 A.M. through 7:00 P.M. Monday through Friday, except on Company recognized holidays.

Off Peak - All calls that occur between 7:01 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

4.4.8.3 Billing Increments

Intelnet is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment with the exception of calling card which is billed in sixty (60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.

4.4.8.4 Per Minute Base Rate Schedule – Intelnet

Base Rates

Switched Services	\$0.1350
Dedicated Services	\$0.0803

4.4.8.5 Discounts Applicable

A ten percent (10%) discount will apply towards intrastate usage.

4.4.8.6 Intelnet Calling Card Service

.1 Per Minute Rates applying to all time periods: \$0.2500

.2 Per Call Surcharge: \$0.4000

4.4.8.7 Monthly Recurring/Non-Recurring Charges

Intelnet for intrastate use is offered in connection with the Company's interstate Intelnet service. Accordingly, monthly recurring and non-recurring charges are found in the Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

4.4.8.8 Intelnet Association

The Intelnet Association program is a benefit package offered in conjunction with Intelnet, which allows the individual users who are members or employees of the participating organization to receive additional product discounts off of domestic interstate usage. Members who elect to participate in the Intelnet Association will receive Intelnet products and Calling card service.

To qualify for Intelnet association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non-profit organization; or, (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following criteria within six (6) months of undertaking to qualify and thereafter maintain, and enters into a written agreement with the Company for marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have sole right to collect, enforce collection and settle such sums. The Intelnet member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan

cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services. All other conditions of Intelenet will apply to Intelenet Association.

#### 4.4.9 Total Solution Gold<sup>SM</sup> Service

##### 4.4.9.1 Description

Total Solution Gold<sup>SM</sup> Service is an offering which allows customers to select shared and dedicated outbound and inbound service arrangements, and obtain Term Plan discounts. Total Solution Gold<sup>SM</sup> calls are eligible for volume discounts based on total cross-contribution usage from all interstate and intrastate shared and dedicated outbound and inbound usage products (directory assistance and operator assistance are not contributory). Discounted rates apply retroactively, such that once the next dollar threshold is reached, the lower rate applies back to the first minute of usage for that billing period. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the volume discount cross-contribution calculation.

The Outbound Calling Service arrangement is a long distance switched access service, which is available on either a shared or dedicated basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section 4.2.

The Inbound Calling Service arrangement is a toll free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by an end user dialing a 10 digit telephone number (e.g., 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access.

##### 4.4.9.2 Term Plans

Total Solution Gold<sup>SM</sup> Service is available on a month to month basis (only available to Customers having the service prior to July 22, 1996) or at discounted 1 or 2 year Term Plan rates. Term Plans are subject to a minimum monthly usage level of \$500 (\$250 minimum for Customers having the service prior to October 15, 1995) for shared access or \$2,500 (\$1,000 minimum fee for Customers having the service prior to October 15, 1995) for dedicated access after 90 days of initial service. Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. Term Plan threshold calculations will include usage charges from all intrastate and interstate switched outbound and inbound usage products (directory assistance and operator assistance are not contributory). Charges such as taxes, late payment fees and other service non-recurring and monthly recurring charges will not be included in the Term Plan usage threshold calculation. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the monthly minimum service usage charge times the number of months remaining in the term.

A Customer may terminate their Term Plan without liability under the following conditions:

- .1 The customer requests, and remains on, a new Term Plan for a term equal to or greater than the time remaining on their current Company Term Plan.
- .2 The Customer provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is

responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

4.4.9.3 Rate Periods

Peak and Off-Peak rate periods are as follows:

<u>Non-Holiday Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Peak	8:00 a.m.	5:00 p.m.	Mon-Fri
Off-Peak	5:00 p.m.	8:00 a.m.	Mon-Fri
	8:00 a.m.	8:00 a.m.	Sat-Sun
	8:00 a.m.	8:00 a.m.	Holidays

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

4.4.9.4 Rates

.1 Outbound Calling Service

a. IntraLATA Usage Shared - Per Minute Rates

<u>Usage Per Month</u>	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>
\$0-\$249	N/A	\$0.1350	\$0.1300
\$250-\$999	N/A	\$0.1300	\$0.1150
\$1,000-\$2,499	N/A	\$0.1250	\$0.1100
\$2,500-\$4,999	N/A	\$0.1250	\$0.1050
\$5,000-\$9,999	N/A	\$0.1200	\$0.1050
\$10,000-\$19,999	N/A	\$0.1200	\$0.1000
\$20,000 +	N/A	\$0.1200	\$0.1000

Dedicated - Per Minute Rates

<u>Usage Per Month</u>	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>
\$0-\$249	N/A	\$0.1350	\$0.1300
\$250-\$999	N/A	\$0.1300	\$0.1150
\$1,000-\$2,499	N/A	\$0.1250	\$0.1100
\$2,500-\$4,999	N/A	\$0.1250	\$0.1050
\$5,000-\$9,999	N/A	\$0.1200	\$0.1050
\$10,000-\$19,999	N/A	\$0.1200	\$0.1000
\$20,000 +	N/A	\$0.1200	\$0.1000

b. InterLATA Usage Shared - Per Minute Rates

<u>Usage Per Month</u>	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>
\$0-\$249	\$0.1250	\$0.1200	\$0.1150
\$250-\$999	\$0.1250	\$0.1200	\$0.1150
\$1,000-\$2,499	\$0.1250	\$0.1200	\$0.1150
\$2,500-\$4,999	\$0.1250	\$0.1200	\$0.1150
\$5,000-\$9,999	\$0.1250	\$0.1200	\$0.1150

\$10,000-\$19,999	\$0.1250	\$0.1200	\$0.1150
\$20,000 +	\$0.1250	\$0.1200	\$0.1150

Dedicated - Per Minute Rates

Usage <u>Per Month</u>	Month <u>to Month</u>	<u>1 Year</u>	<u>2 Year</u>
\$0-\$249	\$0.1100	\$0.1050	\$0.1000
\$250-\$999	\$0.1100	\$0.1050	\$0.1000
\$1,000-\$2,499	\$0.1075	\$0.1025	\$0.0975
\$2,500-\$4,999	\$0.1050	\$0.1000	\$0.0950
\$5,000-\$9,999	\$0.1025	\$0.0975	\$0.0925
\$10,000-\$19,999	\$0.1000	\$0.0950	\$0.0900
\$20,000 +	\$0.0975	\$0.0925	\$0.0875

.2 Inbound Calling Service

a. Shared Toll Free Service - Per Minute Rates

Usage <u>Per Month</u>	Month <u>to Month</u>	<u>1 Year</u>	<u>2 Year</u>
\$0-\$249	\$0.1350	\$0.1200	\$0.1150
\$250-\$999	\$0.1350	\$0.1200	\$0.1150
\$1,000-\$2,499	\$0.1350	\$0.1200	\$0.1150
\$2,500-\$4,999	\$0.1350	\$0.1200	\$0.1150
\$5,000-\$9,999	\$0.1350	\$0.1200	\$0.1150
\$10,000-\$19,999	\$0.1350	\$0.1200	\$0.1150
\$20,000 +	\$0.1350	\$0.1200	\$0.1150

b. Dedicated Toll Free Service - Per Minute Rates

Usage <u>Per Month</u>	Month <u>to Month</u>	<u>1 Year</u>	<u>2 Year</u>
\$0-\$249	\$0.1200	\$0.1050	\$0.1000
\$250-\$999	\$0.1200	\$0.1050	\$0.1000
\$1,000-\$2,499	\$0.1175	\$0.1025	\$0.0975
\$2,500-\$4,999	\$0.1150	\$0.1000	\$0.0950
\$5,000-\$9,999	\$0.1125	\$0.0975	\$0.0925
\$10,000-\$19,999	\$0.1100	\$0.0950	\$0.0900
\$20,000 +	\$0.1075	\$0.0925	\$0.0875

4.4.10 Total Solution Series 100<sup>SM</sup> Service

4.4.10.1 Description

Total Solution Series 100<sup>SM</sup> Service is an offering that allows Customers to select a commitment level and shared and dedicated outbound and inbound service arrangements, obtain term plan discounts, and receive Peak and Off-Peak pricing (Off-Peak pricing only applies to intraLATA outbound service where available). Total Solution Series 100<sup>SM</sup> calls are flat rated, with discounts off the base rates available according to the commitment level and term plan selected by the Customer.

The Outbound Calling Service arrangement is a long distance switch-based service, which is available on either a shared or dedicated access basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section 4.2.



The Inbound Calling Service arrangement is a toll free switched access service that permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by an end user dialing a 10 digit telephone number (e.g., 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access.

Total Solution Series 100<sup>SM</sup> Service is available on a month to month basis or on an optional 1 or 2 year Term Plan. Discounts off the base rates are available to the Customer according to the commitment level and Term Plan selected by the Customer.

#### 4.4.10.2 Commitment Levels and Term Plans

Total Solution Series 100<sup>SM</sup> Service is subject to a minimum monthly usage commitment (after the third full month following the initial installation of service for new Customers) based on the Customer's selected commitment level. The commitment level is calculated from the monthly total of usage generated from the following Company products: shared and dedicated domestic interstate and intrastate outbound and inbound service, international outbound, intraLATA, local service, and calling card. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the total usage amount calculation, as well as usage charges from Directory Assistance, Operator Service, voice mail and conference calling.

Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

A Customer may terminate their Term Plan without liability under the following conditions:

- .1 The Customer requests, and remains on, a new Term Plan for a term and commitment level equal to or greater than their current Company Term Plan and commitment level.
- .2 A new Customer (who was not receiving services through the Company prior to execution of the Term Plan) provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

#### 4.4.10.3 Discounts

The following discounts on per minute base rates for qualifying usage are based on the monthly commitment level and Term Plan selected by the Customer. Customers committing to Term Plans will receive an additional discount off the applicable Commitment Level discounted rate for qualifying interstate usage. To qualify for Term Plan Discounts, shared access Customers must select a minimum commitment level of at least \$250.00 per month, and dedicated access Customers must select a minimum commitment level of at least \$1,000.00 per month.

.1 Outbound Discount

a. Shared IntraLATA Discount

<u>Monthly Commitment Level</u>	<u>Month to Month</u>	<u>Term Plan</u>	
		<u>1 Year</u>	<u>2 Year</u>
\$0	0.00%	N/A	N/A
\$250	3.00%	7.85%	12.70%
\$500	6.00%	10.70%	15.40%
\$1,000	9.00%	13.55%	18.10%
\$2,500	12.00%	16.40%	20.80%
\$5,000	15.00%	19.25%	23.50%
\$10,000	18.00%	22.10%	26.20%
\$15,000	21.00%	24.95%	28.90%

b. Shared InterLATA Discount

<u>Monthly Commitment Level</u>	<u>Month to Month</u>	<u>Term Plan</u>	
		<u>1 Year</u>	<u>2 Year</u>
\$0	0.00%	N/A	N/A
\$250	0.00%	5.00%	10.00%
\$500	0.00%	5.00%	10.00%
\$1,000	0.00%	5.00%	10.00%
\$2,500	0.00%	5.00%	10.00%
\$5,000	0.00%	5.00%	10.00%
\$10,000	0.00%	5.00%	10.00%
\$15,000	0.00%	5.00%	10.00%

c. Dedicated InterLATA Discount

<u>Monthly Commitment Level</u>	<u>Month to Month</u>	<u>Term Plan</u>	
		<u>1 Year</u>	<u>2 Year</u>
\$0	0.00%	N/A	N/A
\$250	0.00%	N/A	N/A
\$500	0.00%	N/A	N/A
\$1,000	0.00%	5.00%	10.00%
\$2,500	0.00%	5.00%	10.00%
\$5,000	0.00%	5.00%	10.00%
\$10,000	0.00%	5.00%	10.00%
\$15,000	0.00%	5.00%	10.00%

.2 Inbound Discount

a. Shared Inbound Discount

<u>Monthly Commitment Level</u>	<u>Month to Month</u>	<u>Term Plan</u>	
		<u>1 Year</u>	<u>2 Year</u>
\$0	0.00%	N/A	N/A
\$250	0.00%	12.04%	16.67%
\$500	0.00%	12.04%	16.67%
\$1,000	0.00%	12.04%	16.67%
\$2,500	0.00%	12.04%	16.67%
\$5,000	0.00%	12.04%	16.67%

\$10,000	0.00%	12.04%	16.67%
\$15,000	0.00%	12.04%	16.67%

b. Dedicated Inbound Discount

Monthly Commitment Level	Month to Month	Term Plan	
		1 Year	2 Year
\$0	0.00%	N/A	N/A
\$250	0.00%	N/A	N/A
\$500	0.00%	N/A	N/A
\$1,000	0.00%	13.09%	17.66%
\$2,500	0.00%	13.09%	17.66%
\$5,000	0.00%	13.09%	17.66%
\$10,000	0.00%	13.09%	17.66%
\$15,000	0.00%	13.09%	17.66%

4.4.10.4 Rate Periods

Peak and Off-Peak rate periods are as follows:

Non-Holiday Rate Periods	From	To But Not Including	Days
Peak	8:00 a.m.	5:00 p.m.	Mon-Fri
Off-Peak	5:00 p.m.	8:00 a.m.	Mon-Fri
	8:00 a.m.	8:00 a.m.	Sat-Sun
	8:00 a.m.	8:00 a.m.	Holidays

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

4.4.10.5 Rates

.1 Outbound Calling Service

Base Rate

a. <u>IntraLATA Usage</u>	<u>Per Minute</u>
Shared	\$0.1480
Dedicated	\$0.1480

b. <u>InterLATA Usage</u>	
Shared	\$0.1399
Dedicated	\$0.1203

.2 Inbound Calling Service

Shared	\$0.1511
Dedicated	\$0.1315

.3 Toll Free Service Number Charge

	Monthly Recurring	Non-Recurring
Shared charge per Toll Free Service number	\$10.00	\$15.00
Dedicated charge		

per routing arrangement                      \$40.00              \$50.00

4.4.11 MFS Inteleplan<sup>SM</sup>

4.4.11.1 Description

MFS Inteleplan<sup>SM</sup> is a communications service that is available for use by residential customers twenty-four (24) hours a day. MFS Inteleplan<sup>SM</sup> is offered in exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company (LEC) to the Company's MFS Inteleplan<sup>SM</sup>, such that "1+ the 10-digit number" calls are automatically routed to the Company's network. Customers may originate MFS Inteleplan<sup>SM</sup> from locations served by the Company, and may terminate in all locations within the State of Washington.

MFS Inteleplan<sup>SM</sup> is a flat-rated calling plan that is non-distance sensitive for direct-dialed long distance calling. Charges are based on the time period (Peak/Off-peak) when the call is placed. Peak and Off-peak time periods are defined in Section 9.4.2, following. Calls are billed in one-minute increments, with an initial billing period of one minute. A monthly recurring surcharge will apply to Customer accounts with a usage (including Directory Assistance) of less than \$25.00. Customer accounts with usage in excess of \$500.00 per month will be assessed a surcharge, as specified in the Section following. The entire month's charges will be recalculated at the new rate level.

Directory Assistance and Operator Services are available to MFS Inteleplan<sup>SM</sup> subscribers subject to the provisions of Sections 4.2 and 4.5.

4.4.11.2 Rate Periods

Peak and Off-Peak rate periods are as follows:

<u>Non-Holiday Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Peak	7:00 a.m.	7:00 p.m.	Mon-Fri
Off-Peak	7:00 p.m.	7:00 a.m.	Mon-Fri
	All Hours		Sat-Sun
	All Hours		Holidays

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

4.4.11.3 Rates

	<u>Peak</u>	<u>Off-Peak</u>
Per Minute Rates:	\$ 0.1700	\$ 0.1100

Monthly Recurring:	
Per Account	\$ 3.00

Surcharge

Per Minute	\$ 0.0200
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4.4.12 MFS Casual Calling

4.4.12.1 Description

Casual Calling is a switch-based service that is available to Customers served by equal access end offices. A Customer is considered eligible for this service offering if they do

not have a current account with the Company; have either voluntarily terminated Company service or have had service terminated in accordance with the terms and conditions set forth in Section 3 preceding; or they are a new or allocated Customer whose account(s) are not yet established in Company's billing system.

Access to this service is gained by a Customer dialing the Company's "1010XXX" or "1010XXXX" access code + the 10-digit telephone number. The usage is billed on a flat rated basis. Calls are billed in one minute increments, with an initial billing period of one minute.

Customers of this service may also access the Company's operator services by dialing 0+"1010XXX" or 0+"101XXXX" access code + the 10-digit telephone number. Rates for operator-assisted calls are set forth in Section 10.1.3.

4.4.12.2 Rates

	<u>IntraLATA</u>	<u>InterLATA</u>
Per Minute Rate	\$0.1050	\$0.1250

4.4.15 On-Net Service – Voice

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

-Effective January 1, 2004 his plan will no longer be available to new subscribers.

4.4.15.1 Description

On-Net is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. It provides a service for single or multi-location companies using switched, dedicated and card origination, and switched termination. On-Net is suitable for calling between company locations.

Except as otherwise specified, all calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Toll-Free Service as filed in this Tariff, except where otherwise specified.

4.4.16 Agency Program A

Customers who subscribe to service through an agent of the Company with whom prior arrangements have been made will be charged the rates specified below for domestic service.

A) Description

Agency Program A offers 1+, dedicated outbound, inbound, and calling card service during all time of day rate periods. Customers must commit to a one-year term of service with a monthly minimum volume requirement (MVR) of either \$100 or \$1000. Customers who sign up with a \$1000 monthly minimum volume requirement must have at least one dedicated line used to access this service.

B) Term Plans

These charges will apply in addition to all incurred usage charges. Term plan customers are also subject to the following provisions:

Underutilization: For each monthly period of a customer's term of service in which a customer's Agency Program A usage charges (including intrastate usage, but not including any other applicable charges imposed by the Company or a third party) fail to equal or exceed the applicable monthly minimum volume requirement, the customer will be billed and required to pay an amount equal to the difference between the customer's actual usage and the applicable monthly minimum.

Termination with Liability: If a customer terminates service prior to the expiration of the customer's term of service under this plan, the customer will be billed and required to pay an amount equal to the applicable monthly minimum for each monthly remaining in the customer's term of service at the time of actual termination.

C) Billing Increments

1+, dedicated outbound and inbound calls will be subject to an 18-second minimum initial period and rounding to the next higher 6-second increments. Card calls will be subject to a 60-second minimum call duration with additional 6 second increments. If the computed charge for a call includes a fraction of a cent, the charge will be rounded to the nearest whole cent.

D) Rates:

1+, Dedicated Outbound and Inbound Service: Customers will be charged the following per minute rates for 1+, dedicated outbound, and inbound intrastate/intralata calls.

	<u>Switched</u>	<u>Dedicated</u>
Outbound/Inbound	\$0.0900	\$0.0594

Calling Card: Customers will be charged \$0.069 per minute for calling card calls A per call surcharge of \$0.75 will apply to all card calls.

4.4.17 Local and Long Distance Service Plus Plan/Local and Long Distance Service - Trunk Solution/Local and Long Distance Service - Line Solution II

Effective January 1, 2004, this plan will not be available to new subscribers.

Eligibility: To be eligible for this plan, customers:

- must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Service - Trunk Solution/Local and Long Distance Service - Line Solution II as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com); (Companion Interstate Service) and to the Local and Long Distance Service Plus Plan/Local and Long Distance Service - Trunk Solution/Local and Long Distance Service - Line Solution II as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;
- must subscribe to service under Special Customer Arrangement SCA Guide Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 or 12 as described in The Guide.

Definitions: For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service

under this tariff and the document containing the Companion Interstate Service.

“New customers” are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 or ISDN-PRI basis. The following Monthly recurring charges apply:

Offering Monthly Recurring Charge (per line, trunk, T-1 or ISDN-PRI)

A	Seattle (Verizon area)	\$55.00
	Seattle (US West area)	\$60.50
	Rest of State	\$66.00
B		\$65.00
C		\$1,540.00

Benefits:

Offering A: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

Offering B and Offering C: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk or Per-Local T-1 that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month. In addition, the customer will receive unlimited exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

Discounts: (Effective August 3, 2006, these discounts will not be available upon contract renewal.) These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service. For Offering A, B and C, the Company will provide a 5, 10 or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount or 3 years for a 15 percent discount.

Discounts: Discounts described under Local and Long Distance Service Plus Plan/Local and Long Distance Service - Trunk Solution/Local and Long Distance Service - Line Solution II in the MCI metro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 2, are applicable to this integrated plan.

Termination of Service: The following provisions will apply to customers who terminate service,

continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 2, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 2 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide and On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 2 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide and On-Net Service-Voice under this tariff for intrastate interLATA service only.

Other Conditions:

Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

If Customer receives service under SCA Types 6, 7 and 8 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY Company. Company will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

4.4.18 Local and Long Distance - Line Solution Service

Effective January 1, 2004, this plan will not be available to new subscribers.

Eligibility: To be eligible for this plan, customers:



- must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance - Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com); ("Companion Interstate Service") and to Local and Long Distance - Line Solution Service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;
- must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

Definitions: For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service.

<u>Offering</u>	<u>Monthly Recurring Charge (unlimited)</u>
Unlimited	\$60

Discounts: (Effective August 3, 2006, these discounts will not be available upon contract renewal.) These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service. Customers committing to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount or 3 years for a 15 percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts.

Discounts: Discounts described under Local and Long Distance - Line Solution Service in the MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 2, are applicable to this integrated plan.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered from the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered from MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 2

and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered from MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide and On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service offered from MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 2 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide and On-Net Service-Voice under this tariff for intrastate interLATA service only.

Other Conditions:

Services under this plan, including Interstate Inbound Service and Interstate Card Service may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance - Line Solution Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY Company. Company will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

GRANDFATHERED SERVICES [...]

General Description - Services listed in this section are available for previously existing Customers only.

5.1 The Answer Services

- 5.1.1 Description - "The Answer" is a family of service offerings that offers a unified service for single or multi-location Customers using switched, dedicated, and OnLine card origination and switched or dedicated toll free (in WATS) termination. "The Answer" package includes the availability of switched and dedicated access termination with peak and off peak rates, volume discounts, accounting codes, call detail, and a consolidated invoice for all locations. Peak and off peak rates and volume discounts can be found in following. Optional features are described in the Company's Domestic Tariff. All fractional per call charges will be rounded to the nearest whole cent.

"The Answer" I is available as an outgoing switched product with origination via FGD, equal access lines. "The Answer" II is available as an outgoing dedicated product via Customer-provided dedicated access line (DAL) or T-1 access. "The Answer" III is a toll free product via regular business lines. "The Answer" IV is a toll free product via Customer-provided dedicated access line (DAL) or T-1 service. "The Answer" V OnLine World Calling Card is available as a calling card service.

5.1.2 Rate Periods

Peak

All calls that occur between 7 A.M. through 7 P.M. Monday through Friday, except on Company-recognized holidays.

Off Peak

All calls that occur between 7:01 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

5.1.3 Billing Increments - "The Answer" products are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). "The Answer" V OnLine World Calling Card usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

5.1.4 Per Minute Rate Schedule - ("The Answer" I, II, III & IV)

Per minute rates apply as shown below. In addition, a volume discount will apply to each month's total Peak usage as specified in the Section following.

<u>"The Answer" I</u>		<u>"The Answer" III</u>	
<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>
\$0.2226	\$0.1780	\$0.2119	\$0.1695
<u>"The Answer" II</u>		<u>"The Answer" IV</u>	
<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>
\$0.1263	\$0.1010	\$0.1209	\$0.0967

5.1.5 "The Answer" V - OnLine World Calling Card Service

5.1.5.1 Per Minute Rates

<u>Time of Day</u>	<u>Rate Per Minute</u>
Peak	\$0.3000
Off-Peak	\$0.3000

5.1.5.2 Billing Increments - Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

5.1.5.3 Per Call Surcharge

The following surcharge will apply in addition to the per minute rates found in .1 above.

Per Call Surcharge \$0.65

The following surcharge is in addition to the per minute rates found in .1 above and will apply to calls which default to a live operator.

Per call Surcharge \$0.65

5.1.6 "The Answer" V - Online Operator Assisted Rate Schedule

If a Customer chooses to access an Operator to place a call, the call will be billed at per minute rates (Dial USA) as provided in Section 4.1.5.2.1.a.

5.1.6.1 Billing Increments - All OnLine "Answer" calling card calls placed with the assistance of an

operator will be billed in one (1) minute increments.

5.1.6.2 Per Call Surcharges - The following surcharge will apply in addition to per minute rates.

Per Call Charge

Station-to-Station: \$1.50

Person-to-Person: \$3.00

5.1.6.3 Volume Discount - A volume discount will apply to each month's total domestic Peak usage as specified below and is calculated on a retroactive amount basis. Total intrastate, interstate and international usage for all Answer products of the same term length may be combined to reach the appropriate discount level. "The Answer" V OnLine World Calling Card calls are added to the total of monthly usage to determine the appropriate discount. Off peak usage and International usage contribute to volume discount but are not eligible for discount.

"Answer" I, II, III or IV and/or "Answer" V OnLine Card

<u>Usage Level(\$)</u>	<u>% Discount</u>
\$0 - \$249.99	0%
\$250 - \$999.99	5%
\$1000 - \$2499.99	7%
\$2500 - \$4999.99	9%
\$5000 - \$7499.99	11%
\$7500 - \$9999.99	13%
\$10,000 - \$24999.99	15%
\$25,000 - \$49999.99	17%
\$50,000 - plus	19%

5.1.7 "The Answer" Extended Service Plan (ESP)

"The Answer" services are available to Customers through an Extended Service Plan ("ESP") option if the Customer agrees to commit to such service for a term of twelve (12), twenty-four (24), or thirty-six (36) months and to generate a minimum monthly gross usage as outlined below.

5.1.7.1 The method of calculation to determine the ESP discount is explained below.

"The Answer" I, II, III, IV or "The Answer" V OnLine Calling Card

<u>Monthly Usage (\$)</u>	<u>-----% Discount -----</u>					
	<u>12 Month ESP</u>		<u>24 Month ESP</u>		<u>36 Month ESP</u>	
	<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>
\$0 - \$249.99	0%	0%	0%	0%	0%	0%
\$250 - \$999.99	12%	7%	15%	10%	17%	12%
\$1,000 - \$2499.99	14%	7%	17%	10%	19%	12%
\$2,500 - \$4999.99	16%	7%	19%	10%	21%	12%
\$5,000 - \$7499.99	18%	7%	21%	10%	23%	12%
\$7,500 - \$9999.99	20%	7%	23%	10%	25%	12%
\$10,000 - \$24999.99	22%	7%	25%	10%	27%	12%
\$25,000 - \$49999.99	24%	7%	27%	10%	29%	12%
\$50,000 - plus	26%	7%	29%	10%	31%	12%

5.1.7.2 Method of Calculation for ESP Discount - Determine the total monthly usage (all domestic, international and Answer OnLine usage combined). Refer to the appropriate term period. The discount percentage will apply to all domestic Peak usage, including "The Answer" V OnLine Calling Card usage.

5.2 EasyAnswer Services

## 5.2.1 Basic EasyAnswer Service

5.2.1.1 Description - Basic EasyAnswer Service offers a unified service for single or multi-location Customers using switched, dedicated, and OnLine calling card origination and switched or dedicated toll free (in WATS) termination. The Basic EasyAnswer package includes the availability of outbound, inbound (toll free) and calling card services, and offering a discount on outbound and toll free service for Customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage. Rates, rate periods and billing increments can be found in this section.

There are three (3) Options of Basic EasyAnswer available to Customers, each of which are described below:

Option 1 - Requires no monthly minimum billing commitment.

Option 2 - Requires a monthly minimum billing commitment of \$1,000; if the minimum is not reached, the Customer is charged for the difference.

Option 3 - Requires a monthly minimum billing commitment of \$5,000; if the minimum is not reached, the Customer is charged for the difference.

Multiple services and/or multiple locations using Basic EasyAnswer's services can contribute to the overall monthly minimum commitment; however, the Customer must allocate the minimum by service and location. Domestic toll free, Domestic and International outbound calls contribute to determining monthly minimum usage. Easy OnLine Calling Card, Easy Calling Card Option A, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Basic EasyAnswer Option by the fourth invoice period and monthly thereafter.

## 5.2.1.2 Usage Charges (Cont'd)

### .1 Rate Periods

#### Peak

All calls that occur between 7 A.M. through 7 P.M. Monday through Friday, except on Company-recognized holidays.

#### Off Peak

All calls that occur between 7:01 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

.2 Billing Increments - Basic EasyAnswer Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). Easy OnLine Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. Easy Calling Card Option A is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

.3 Per Minute Intrastate Rate Schedule - Basic EasyAnswer Services - Per minute intrastate base rates for Basic EasyAnswer Services are the same for all Options (1, 2 & 3) and apply as shown below. Discounted rates only apply to Interstate calls:

a. Switched Per Minute Rates

Peak/Off-Peak

Outbound \$.1589  
 Inbound \$.1691

b. Dedicated Per Minute Rates

Peak/Off-Peak

Outbound \$.1025  
 Inbound \$.1128

.4 Per Minute Interstate Rate Schedule - Basic EasyAnswer Services - Per minute interstate base rates for Basic EasyAnswer Services vary according to the Option chosen by the Customer.

a. Option 1 - Requires no monthly minimum billing commitment.

<u>Switched Outbound</u>		<u>Switched Inbound</u>	
<u>Peak</u>	<u>Off-Peak</u>	<u>Peak</u>	<u>Off-Peak</u>
\$.1550	\$.1240	\$.1650	\$.1320

<u>Dedicated Outbound</u>		<u>Dedicated Inbound</u>	
<u>Peak</u>	<u>Off-Peak</u>	<u>Peak</u>	<u>Off-Peak</u>
\$.1100	\$.0880	\$.1200	\$.0960

b. Option 2 - Requires a \$1,000.00 monthly minimum billing commitment.

<u>Switched Outbound</u>		<u>Switched Inbound</u>	
<u>Peak</u>	<u>Off-Peak</u>	<u>Peak</u>	<u>Off-Peak</u>
\$.1500	\$.1200	\$.1600	\$.1280

<u>Dedicated Outbound</u>		<u>Dedicated Inbound</u>	
<u>Peak</u>	<u>Off-Peak</u>	<u>Peak</u>	<u>Off-Peak</u>
\$.1050	\$.0840	\$.1150	\$.0920

c. Option 3 - Requires a \$5,000.00 monthly minimum billing commitment.

<u>Switched Outbound</u>		<u>Switched Inbound</u>	
<u>Peak</u>	<u>Off-Peak</u>	<u>Peak</u>	<u>Off-Peak</u>
\$.1450	\$.1160	\$.1550	\$.1240

<u>Dedicated Outbound</u>		<u>Dedicated Inbound</u>	
<u>Peak</u>	<u>Off-Peak</u>	<u>Peak</u>	<u>Off-Peak</u>
\$.1000	\$.0800	\$.1100	\$.0880

5.2.1.3 Easy OnLine Calling Card Service

.1 Direct Dial Rate Schedule

a. Per Minute Rates applying to all time periods: \$.3000

.2 Billing Increments - Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

.3 Per Call Surcharge

- a. For domestic direct dial calls, a \$0.65 surcharge will apply to each call.
- b. The following rates and surcharge will apply to calls which default to a live operator.

Rate Per Minute:

Peak: \$0.23

Off-Peak: \$0.16

Per call Surcharge: \$0.65

5.2.1.4 Easy OnLine Calling Card Service - Online Operator Assisted Rate Schedule - If a Customer chooses to access an Operator to place a call, the call will be billed at per minute rates (Dial USA) as provided in Section 4.1.5.

- .1 Billing Increments - All Easy OnLine Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.
- .2 Per Call Surcharges - The following surcharge will apply in addition to per minute rates.

Per Call Charge

Station-to-Station: \$1.50

Person-to-Person: \$3.00

5.2.1.5 Easy Calling Card Option A Service

.1 Direct Dial Rate Schedule

- a. Per Minute Rates applying to all time periods: \$.2500
- b. Billing Increments - Usage is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.
- c. Per Call Surcharge - There is no Per Call Surcharge on domestic direct dial calls. The following rates and surcharge will apply to calls which default to a live operator.

Rate Per Minute:

Peak: \$0.23

Off-Peak: \$0.16

Per call Surcharge: \$0.65

5.2.1.6 Basic EasyAnswer Services for intrastate use are sold as an add-on service to the Company's interstate EasyAnswer Services. Accordingly, recurring and non-recurring charges are found in the Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

5.2.1.7 Basic EasyAnswer Term Plan

Basic EasyAnswer Services are available to Customers through a Term Plan option if the Customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan option will receive a discount off their selected Option's domestic interstate, and intrastate outbound and toll free rates. This discount will apply to Basic EasyAnswer's peak interstate rates and all time periods for intrastate rates. Customers who elect the Basic EasyAnswer Term Plan option are subject to the following:

- .1 Customers must indicate what Basic EasyAnswer service or services are to be included in the term plan. The discounts provided under this option become effective with the first full month's usage.

- .2 Customers who terminate service prior to the end of the term of commitment in any manner other than stated in d. following, will be liable for a cancellation penalty equal to the number of months remaining in the term then in effect multiplied by: (1) \$200 per month for switched services: or, (2) \$500 per month for dedicated services (per service type). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and the Customer continues to use such Company Service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.
- .3 All Customer requests to commence or terminate a Basic EasyAnswer Term Plan must be made in writing, either by certified or registered mail (return receipt requested), to Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by Company within this timeframe, the Basic EasyAnswer Term Plan agreement will be automatically renewed for a new term of commitment. The Customer has ninety (90) days from the date service is made available in which to notify Company in writing, either by certified or registered mail (return receipt requested), of the Customer's desire to cancel this agreement without further obligation.
- .4 Easy OnLine Calling Card and Easy Calling Card Option A usage is excluded from the Basic EasyAnswer Term Plan discounts.
- .5 Basic EasyAnswer Term Plan Discounts

<u>Term</u>	<u>Outbound Discount</u>	<u>800 Discount</u>
12 Months:	\$.0050	\$.0150
24 & 36 Months:	\$.0100	\$.0200

#### 5.2.2 EasyAnswer Association

The EasyAnswer Association program is a benefit package which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the EasyAnswer Association program will receive Basic EasyAnswer products, and Easy OnLine Calling Card Service or Easy Calling Card Option A Service.

To qualify for EasyAnswer Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non-profit organization, or; (4) Buying group not organized merely to buy Company long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with Company for the marketing of Company's services. The group's members who have subscribed to Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of Company, and Company shall have the sole right to collect, enforce collection and settle such sums. The EasyAnswer Association member group shall receive a monthly report from Company listing members of the group who subscribe to Company service under this program.

Unless otherwise specified in this Catalog Schedule, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this Catalog Schedule or under other arrangements between Company and third parties who undertake to market Company's services. Association discounts for Basic EasyAnswer are outlined in this section.



EasyAnswer Association members will receive a 5% discount on interstate and intrastate usage, peak and off-peak time periods for monthly and one (1) year term plan Customers. Association members who sign up for a two (2) year term plan will receive the same discounts as non-Association Customers.

### 5.3 Performance Services

#### 5.3.1 Performance 2000 Services

5.3.1.1 Description - This service offering allows the Customer to select outward, inward and/or travel service arrangements as provided below and to obtain Performance 2000 Term Plan discounts. The Performance 2000 services consist of three levels: Level I - no per invoice billing commitment; Level II - \$1,500 per invoice billing commitment or the Customer is charged the difference; and Level III -\$4,500 per invoice billing commitment or the Customer is charged the difference. Level I service is limited to the OnePlus, toll free and Calling Card service arrangements. Calls may be originated and/or terminated via Company switched facilities and/or via dedicated facilities connected to Company locations. Outbound calls may be terminated to any point within the United States. Inbound calls may originate from any point within the contiguous United States and Canada.

#### 5.3.1.2 Service Arrangements

1. Performance 2000 One Plus - This service option is an outward calling switched access service arrangement available to Customers who presubscribe to the Company's service. Usage rates are time-of-day sensitive. Calls are billed in six second increments.
2. Performance 2000 800 - This service option is an inward calling termination arrangement available via switched and dedicated access facilities. Usage rates are time-of-day sensitive. Calls are billed in six second increments. A minimum average time requirement (MATR) of thirty seconds per call applies during a billing period. Toll Free Service number charges apply as described in the same section.
3. Performance 2000 Calling Card - This service option is an outward calling switched access arrangement which allows a Customer to originate calls through use of a Company calling card via a Toll Free Universal Access Number. Usage rates are time-of-day sensitive. Calls are billed in one minute increments.
4. Performance 2000 WATS - This service option is an outward calling dedicated access arrangement subject to installation and other service charges. Usage rates are time-of-day and distance sensitive. Calls are billed in six second increments. A minimum average time requirement (MATR) of thirty seconds per call applies during a billing period.

#### 5.3.1.3 Per Minute Domestic Rates:

	<u>Mileage Bands</u>	<u>Peak</u>	<u>Off-Peak</u>
<u>Level I:</u>			
One Plus	All	\$.2067	\$.1733
800:			
Switched	All	\$.2352	\$.1733
Calling Card*	All	\$.2500	\$.2500
<u>Level II:</u>			
One Plus	All	\$.2033	\$.1733
800:			
Switched	All	\$.2333	\$.1647
Calling Card*	All	\$.2500	\$.2500

<u>Level III:</u>				
One Plus	All		\$ .2000	\$ .1733
800:				
Switched	All		\$ .2287	\$ .1733
Dedicated	All		\$ .1500	\$ .1367
Calling Card*	All		\$ .2500	\$ .2500
WATS	All		\$ .1332	\$ .1200

\* A \$0.25 surcharge applies to each call.

Rate Periods - Peak rates apply weekdays between 7:00 a.m. to 7:00 p.m. Off-peak rates apply to all other times and on holidays.

### 5.3.2 Performance 4000 Services

5.3.2.1 Description - Performance 4000 Service offers a unified service for single or multi-location customers using both switched and dedicated inbound and outbound service, a calling card and international service. Performance 4000 has been designed especially for the larger customer billing over \$7,500 a month, with the availability of peak and off-peak rates, calling card services and offering a discount for customers willing to sign a term commitment of either twelve (12), twenty-four (24) or thirty-six (36) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage. There are five (5) levels of Performance 4000 which are described as follows:

Level I - Requires a monthly minimum billing commitment of \$7,500; if the minimum is not reached the customer is charged the difference.

Level II - Requires a monthly minimum billing commitment of \$15,000; if the minimum is not reached the customer is charged the difference.

Level III - Requires a monthly minimum billing commitment of \$25,000; if the minimum is not reached the customer is charged the difference.

Level IV - Requires a monthly minimum billing commitment of \$50,000; if the minimum is not reached the customer is charged the difference.

Level V - Requires a monthly minimum billing commitment of \$75,000; if the minimum is not reached the customer is charged the difference.

Multiple services and/or multiple locations using Performance 4000's services can contribute to the overall monthly minimum commitment. Domestic Toll Free, Domestic and International outbound calls contribute to determining monthly minimum usage. Operator Services usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Performance 4000 Level by the fourth invoice period and monthly thereafter.

Peak and off peak rates, rate periods and billing increments can be found in below. Performance 4000 Services for intrastate use are sold as an add-on service to the Company's interstate Performance 4000 Services. Accordingly, recurring and non-recurring charges are found in the Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

5.3.2.2 Performance 4000 Term Plan - Performance 4000 Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan Option will receive a discount off their selected option's domestic rates. Customers who elect

the Performance 4000 Term Plan option are subject to the following:

- .1 Customers must indicate what Performance 4000 Level is to be included in the term plan. The rates provided under this option become effective with the first full month's usage.
- .2 Customers who fall below the monthly minimum usage requirement for the plan selected will be billed the difference between actual usage and the monthly minimum required.
- .3 Customers who terminate service prior to the end of the term of commitment will be billed a termination liability consisting of the monthly minimum of the selected plan option multiplied by the number of months remaining in the commitment, due and payable upon termination in a lump sum. This charge will not apply to customers who convert from a Performance 4000 service to another Company service with equal or greater term and minimum usage requirement commitments.
- .4 All customer requests to commence or terminate a Performance 4000 Term Plan must be made in writing to Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by Company within this timeframe, the Performance Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify Company in writing of the customer's desire to cancel this agreement without further obligation.
- .5 Performance 4000 Term Plan is not available with Operator Services, Ultimate Call Manager, other Fixed Period Discount Plans or any promotions not associated with this plan.

### 5.3.2.3 Usage Charges

#### .1 Rate Periods

##### Peak

All calls that occur between 7 A.M. through 7 P.M. Monday through Friday, except on Company-recognized holidays.

##### Off Peak

All calls that occur between 7:01 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

- .2 Billing Increments - Performance 4000 Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. A minimum average time requirement (MATR) of thirty (30) seconds per call applies during a billing period for switched outbound and calling card. Performance 4000 Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.
- .3 Per Minute Rate Schedules - Performance 4000 Level I and II Customers will receive the following rates:

#### a. Switched Per Minute Rate

	Month to <u>Month</u>	12 Month <u>Term</u>	24/36 Month <u>Term</u>
Outbound	\$ .1550	\$ .1500	\$ .1450
Inbound	\$ .1650	\$ .1500	\$ .1450

b. Dedicated Per Minute Rate

	<u>Month to Month</u>	<u>12 Month Term</u>	<u>24/36 Month Term</u>
Outbound	\$ .1000	\$ .0950	\$ .0900
Inbound	\$ .1100	\$ .0950	\$ .0900

Performance 4000 Levels III, IV, and V Customers will receive a 5% discount of the rates listed in (1) and (2).

NOTE: Product is sold in conjunction with interstate basis, Customers will receive additional discounted rates depending on the level chosen by the Customer.

5.3.2.4 Performance 4000 Calling Card Service

- .1 Direct Dial Rate Schedule - Per Minute Rates applying to all time periods and Levels:

Month to Month Rate:	\$ .2500
12, 24 or 36 Month Term Plan Rate:	\$ .2500

- .2 Billing Increments - Usage is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.
- .3 Per Call Surcharge - The following per call surcharge will apply to all calling card calls in addition to the per minute rates listed above. \$0.25

5.4 MFS Intelenet Calling Card Service

5.4.1 Description

MFS Intelenet Calling Card Service is provided to Customers for use when away from their established service location. Access to the service is gained by dialing a Company-designated toll free access number (e.g., 800-NXX-XXXX), plus the Customer's/User's MFS Intelenet Calling Card authorization number and the called telephone number. The service includes a Customer-programmable speed dialing capability for up to eight telephone numbers, and a capability whereby a Customer may establish 2-to-6 digit, verified or unverified accounting codes for use with the MFS Intelenet Calling Card, at no additional charge. The MFS Intelenet Calling Card can also be used to place operator-assisted and directory assistance calls, subject to the application of additional charges.

Beyond these standard features, the MFS Intelenet Calling Card includes the following enhanced features: conference calling, and news and information access. Use of these enhanced features is subject to separate charges. MFS Intelenet Calling Card calls are billed in six second increments, with a one minute minimum.

New Customers of the Company's interexchange or Local Exchange Access services will automatically be issued two calling cards. These cards will initially be subject to a \$25.00 per month usage limit. Upon notification to the Company by the Customer, the monthly usage limit may be increased.

5.4.2 Rates

5.4.2.1 Standard Usage Charges

<u>Per minute of use:</u>	
Peak/Offpeak Rate:	\$0.25
Off-Peak Discount:	0%
Per call surcharge:	\$0.40

5.4.2.2 Operator-Assisted Calls

The MFS Intelenet Calling Card can be used to place MFS Intelenet operator-assisted calls. The following surcharges apply per call, in addition to the standard usage charges.

Person-to-Person surcharge:	\$3.50
Station-to-Station surcharge:	\$0.60

5.4.2.3 Directory Assistance Calls

The MFS Intelenet Calling Card can be used to place calls for Directory Assistance. A flat charge will apply per requested number (Requested Number Charge). At the Customer's option, the Company will automatically place a call to the requested number. For calls completed in this manner, a Call Completion Charge and the Standard Usage Charges will apply in addition to the Requested Number Charge.

Requested Number Charge:	\$0.60
Call Completion Charge:	\$0.60

5.4.2.4 Enhanced Features Charges

Enhanced features are available for use as described below. Enhanced feature charges apply in lieu of standard usage charges. Usage charges are billed in six second increments with a one minute minimum.

.1 Conference Calling

Allows a User to establish a conference call by accessing the conference operator. Charges apply per established line and per minute of usage.

Per established line:	\$2.00
Per minute of usage per line:	\$0.26

.2 Voice Mail Access

Allows a User to access MFS Intelenet Voice Mail and to place return calls without having to hang-up and initiate a new calling card call.

Per minute of usage:	\$0.26
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.3 Voice Messaging

Allows the User to leave up to three minute voice recorded message that is stored for future delivery when the called number is busy or no answer.

Per call:	\$1.50
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.4 News and Information

Provides access to news, weather, sports, financial information and other features.

Per minute of usage:	\$0.28
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5.5 Total Solution<sup>SM</sup> Service

5.5.1 Description

Total Solution<sup>SM</sup> Service is an offering which allows customers to select switched and dedicated outward and inward service arrangements and obtain Term Plan discounts.

5.5.2 Term Plans

Total Solution Service is available on a month to month basis or available at discounted 1, 2, or 3 year Term Plan rates. Term Plans are subject to a minimum monthly usage level of \$500 after 90 days of initial service. Term Plan threshold calculations will include usage charges from all usage

services (DA and operator services are not contributory) intrastate and interstate switched and dedicated outbound and inbound products. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the Term Plan usage threshold calculation.

5.5.2.1 A Customer who terminates a Term Plan prior to the term's expiration, will be required to pay the following:

- .1 An amount equaling the monthly minimum service usage charge of \$500.00 times either 9 months or the number of months remaining in the term, whichever is less, and
- .2 An amount equaling the difference between the month to month tariffed rates and the discounted term plan rates for all the customer's covered usage, from the start of the term plan to the date of cancellation.
- .3 An amount equal to any promotional credit, or discount, or waiver, if applicable, that they have been provided.

5.5.2.2 A Customer may terminate their Term Plan without liability under the following conditions:

- .1 The customer requests a new Term Plan for a term equal to or greater than the time remaining on their current Company Term Plan.
- .2 The Customer provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer must state the reason for their cancellation.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

### 5.5.3 Service Arrangements

5.5.3.1 Long Distance Service (LDS) - This service arrangement enables a User of an exchange access line provided by another certified local exchange carrier to place outward switched access calls. The usage is billed on a flat rated basis. Long Distance Service calls are billed in 6 second increments, with an initial billing period of 6 seconds per call. A minimum average time requirement (MATR) of 30 seconds per call applies during a billing period, which if adjusted, will be billed as a non-recurring charge. Two types of LDS are offered by the Company:

- .1 Shared (Switched) LDS is offered in Feature Group D exchanges whereby calls to stations within the Customer's LATA may be placed by dialing "1010XXX +the 10-digit telephone number.
- .2 Dedicated LDS is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's point of presence (POP). The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

5.5.3.2 Toll Free Service: This service arrangement is an inward calling switched access service which permits a call to be completed at the Customer's location without charge to the calling party. Access to the service is gained by an end user dialing a 10 digit telephone number (e.g., 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 6 seconds per call. A MATR of 30 seconds per call applies during the billing period, which if adjusted, will be billed as a non-recurring charge. In addition, there is a non-

recurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access. Two types of Toll Free Service are offered by the Company:

- .1 Shared Toll Free Service calls are originated via shared use facilities and are terminated via the Customer's LEC-provided local exchange access line.
- .2 Dedicated Toll Free Service calls are originated via shared use facilities and are terminated via dedicated access facilities connecting the Customer's premises and the Company's POP. This service is offered to the extent facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

#### 5.5.4 Rates

##### 5.5.4.1 Long Distance Service (LDS)

###### .1 Shared LDS

<u>Service (Term) Plan</u>	<u>Rate Per Minute</u>
Month to Month	\$0.1500
1 Year	\$0.1450
2 Year	\$0.1400
3 Year	\$0.1375

###### .2 Dedicated LDS

<u>Service (Term) Plan</u>	<u>Rate Per Minute</u>
Month to Month	\$0.1100
1 Year	\$0.1050
2 Year	\$0.1000
3 Year	\$0.0975

##### 5.5.4.2 Toll Free Service

###### .1 Shared Toll Free

<u>Service (Term) Plan</u>	<u>Rate Per Minute</u>
Month to Month	\$0.1600
1 Year	\$0.1450
2 Year	\$0.1400
3 Year	\$0.1375

###### .2 Dedicated Toll Free

<u>Service (Term) Plan</u>	<u>Rate Per Minute</u>
Month to Month	\$0.1200
1 Year	\$0.1050
2 Year	\$0.1000
3 Year	\$0.0975

#### 5.6 Acclaim Services

5.6.1 Acclaim services offer a unified service for single or multi-location Customers using switched,

dedicated and OnLINE card origination and switched 800 (in WATS) termination. The Acclaim package includes the availability of dedicated and switched access termination with peak and off peak rates, volume discounts, accounting codes, call detail, and a consolidated invoice for all locations. Peak and off peak rates and volume discounts can be found in this section. Optional features are described in the Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com). All fractional per call charges will be rounded to the nearest whole cent.

Acclaim I is available as an outgoing switched product with origination via FGD, equal access lines. Acclaim II is available as an outgoing dedicated product via T-1 access. Acclaim III is an 800 product via regular business lines.

5.6.2 Rate Periods

Peak

All calls that occur between 8 A.M. through 5 P.M. Monday through Friday, except on ATC-recognized holidays.

Off Peak

All calls that occur between 5 P.M. and 8 A.M. Monday through Thursday, and all calls between 5 P.M. Friday and 8 A.M. Monday.

5.6.3 Billing Increments - All Acclaim products are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment.

5.6.4 Per Minute Rate Schedule - Per minute rates apply as shown below. In addition, a retroactive volume discount as outlined in below will apply to Peak usage. The volume discount is based on total usage of Acclaim products.

<u>Acclaim I</u>		<u>Acclaim II</u>	
<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>
\$0.2450	\$0.1500	\$0.2100	\$0.1600

<u>Acclaim II</u>	
<u>Peak</u>	<u>Off Peak</u>
\$0.1100	\$0.0825

5.6.5 Volume Discount

<u>Usage Level (\$)</u>	<u>% Discount</u>		
	<u>Acclaim I</u>	<u>Acclaim III</u>	<u>Acclaim II</u>
\$ 0 - \$ 249.99	0.00%	0.00%	0.00%
\$ 250 - \$ 499.99	5.37%	7.44%	0.00%
\$ 500 - \$ 749.99	6.75%	8.71%	0.00%
\$ 750 - \$ 1,499.99	8.07%	9.94%	3.60%
\$ 1,500 - \$ 2,499.99	9.42%	11.51%	7.13%
\$ 2,500 - \$ 4,999.99	11.47%	13.33%	10.47%
\$ 5,000 - \$ 9,999.99	12.77%	14.90%	14.07%
\$10,000 - \$24,999.99	14.13%	16.54%	17.69%
\$25,000 - \$49,999.99	14.13%	16.54%	21.31%
\$50,000 plus	4.13%	16.54%	24.93%

5.6.6 Acclaim Extended Service Plan ("ESP")

Acclaim services are available to Customers through an Extended Service Plan ("ESP") option if the Customer agrees to commit to such service for a term of twelve (12) or twenty-four (24) [The twenty-



four (24) month Extended Service Plan ("ESP") option is available only to Customers who subscribe to Acclaim II service.] months and to generate a minimum monthly gross usage as outlined below.

Acclaim II

Monthly Usage (\$)	<u>-- 12 Months --</u>		<u>-- 24 Months --</u>	
	<u>Peak</u>	<u>Off-Peak</u>	<u>Peak</u>	<u>Off-Peak</u>
\$ 0 - \$ 999.99	0%	0%	0%	7%
\$1000 - \$1499.99	3%	4%	6%	7%
\$1500 - \$4999.99	4%	4%	7%	7%
\$5000 +	5%	4%	8%	7%

Acclaim I or III

Monthly Usage (\$)	<u>-- 12 Months --</u>	
	<u>Peak</u>	<u>Off-Peak</u>
\$ 0 - \$ 499.99	0%	0%
\$ 500 - \$1499.99	3%	4%
\$1500 - \$4999.99	4%	4%
\$5000 +	5%	4%

5.7 WorldMark Service

WorldMark Service is no longer available to new Customers as of April 7, 1998.

5.7.1 Description

WorldMark Service offers a unified service for single or multi-location customers using switched, dedicated, and WorldMark calling card origination and switched or dedicated toll free termination. The WorldMark package includes the availability of outbound, inbound (toll free) products with peak and off peak rates and a non-time-of-day sensitive, calling card product, as well as, offering the most comprehensive performance guarantees available.

WorldMark Service offers cross-contributory product volume discounts on switched and dedicated, outbound and inbound (toll free) products based on combined usage of multiple WorldMark Service products, including domestic switched and dedicated, outbound and inbound (toll free) product usage, calling card and switched and dedicated WorldMark data product usage.

WorldMark Service offers an additional discount on switched and dedicated outbound and toll free products for customers willing to sign a term commitment. Peak and off peak rates, rate periods and billing increments can be found in Section 4.4.5.5. Optional features can be found in the Company Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

Multiple services and/or multiple customer locations using WorldMark Service can contribute to individual product volume discounts and the overall monthly minimum commitment. WorldMark Operator Services and Directory Assistance usage is not included in determining product volume discounts and monthly minimum usage.

5.7.2 WorldMark 800 Switched and Dedicated Service Options

- Toll Free Directory Assistance
- Message Referral
- Call Area Selection
- Dialed Number Identification Service (DNIS)
- Call Distributor
- Exchange Routing
- Multi-Carrier Toll Free Service
- Percentage Allocation Routing
- Call Zone Routing
- Real-Time ANI (RTA)
- Route Completion

Time of Day, Day of Week, Day of Year routing

Descriptions, Rates and Charges: Provided in our Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

### 5.7.3 WorldMark Service Guarantees

The following is a list of guarantees for each product offered under this service that will automatically compensate the customer when stated product performance levels are not met. The customer's right to receive the WorldMark Guarantees as set forth will depend upon the Company's receipt of customer's full payment of each month's invoice. In the event the customer's account becomes past due, the Company reserves the right to void all rights to WorldMark's Service Satisfaction Guarantees and Service Restoration Guarantees as defined herein.

#### .1 WorldMark 1+ Switched/ Dedicated Service

- a. Installation Interval Guarantee - WorldMark customers of switched outbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated outbound service (limited to Company Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.
  - i. Customer Compensation - For each day the WorldMark switched or dedicated outbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. In addition, customers will receive credit for their installation and first month's access line charges.
- b. Service Satisfaction Guarantee - Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.
- c. Service Restoration Guarantee - Company guarantees that it will restore outbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.
  - i. Customer Compensation - If the restoration interval is exceeded, Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

#### .2 WorldMark Toll-Free Service

- a. Installation Interval Guarantee - WorldMark customers of switched inbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated inbound service (limited to Company Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.
  - i. Customer Compensation - For each day the WorldMark switched or dedicated inbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month. In addition, the monthly WorldMark toll-free service fee will be credited and dedicated customers will receive credit for their installation and first month's access line charges.
- b. Additional Number Installation Guarantee - Additional toll-free numbers will be added to existing WorldMark switched or dedicated inbound service within one (1) full business day.

This guarantee is not applicable if the additional number requires the installation of additional dedicated access lines or if the FCC-imposed restrictions on the availability of toll-free numbers necessitates a delay beyond Company's control. In addition, Company makes no warranty on our ability to overcome delays caused by competitors when porting existing numbers.

- i. Customer Compensation - For each day the additional number installation interval is exceeded, a credit for each day's usage will be issued for the affected service. In addition, the monthly WorldMark toll-free service fee will be credited for the affected service.
  - c. Feature Installation Interval Guarantee - New WorldMark toll-free service feature configurations will be installed in one hundred twenty (120) minutes or less from the time a request is received by our WorldMark Customer Service Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.
  - d. Feature Reconfiguration Guarantee - Predetermined WorldMark toll-free service feature configurations will be implemented in sixty (60) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.
  - e. Service Reconfiguration Guarantee - Company guarantees that it will implement any predefined alternative routing schemes for WorldMark toll-free service and/or features in thirty (30) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.
    - i. Customer Compensation - If the service or feature installation and/or reconfiguration interval is exceeded, the customer will automatically receive a credit equal to one day's average usage charges for WorldMark toll-free service and WorldMark toll-free monthly recurring service and feature charges for the affected service.
  - f. Service Satisfaction Guarantee - Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.
  - g. Service Restoration Guarantee - Company guarantees that it will restore inbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.
    - i. Customer Compensation - If the restoration interval is exceeded, Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.
- .3 WorldMark Calling Card Service
- a. Installation Interval Guarantee - Company will deliver WorldMark calling cards within five (5) business days from the date the service order is signed. Upon signing a service order for WorldMark Calling Cards, a complimentary twenty (20) minute PhonePass prepaid card will be issued for each calling card ordered.
    - i. Customer Compensation - If the installation interval is exceeded, a \$15.00 credit will be issued for each distinct WorldMark Calling Card number.
  - b. Service Restoration Guarantee - Company guarantees that it will restore WorldMark Calling Card service interruptions within thirty (30) minutes or less, upon notification to the

WorldMark Customer Support Center.

- i. Customer Compensation - Company will automatically issue a \$15.00 credit if WorldMark Calling Card Service is not restored within thirty (30) minutes. Limit one (1) credit per account per day, not to exceed thirty (30) credits in one (1) month.
- c. Card Security Guarantee - If the customer's WorldMark Calling Card is deactivated due to toll fraud, they may call our WorldMark Customer Support Center and receive a free twenty (20) minute PhonePass prepaid card number to use until we issue another calling card.

#### 5.7.4 WorldMark Service Liability

- .1 With thirty (30) days prior written notice, the Company reserves the right to discontinue providing WorldMark Service to a customer if the Company issues five (5) or more restoration credits in a thirty (30) calendar period.
  - a. In the event the Company cancels WorldMark Service in accordance with the Section above, the Company will reimburse the customer the charges directly related to the switch back (the "Qualifying Charges") based on the customer's prior network configuration, not to exceed the amount paid for installation of WorldMark Service.
  - b. Any WorldMark Switched Back Reimbursement due hereunder as described above, shall be due and payable to customer on or before sixty (60) calendar days from the time the Company notifies the customer of the cancellation of WorldMark Services.
  - c. Payment of the WorldMark Switch back Reimbursement may at the customer's option, be made by either (i) a credit against the customer's then-current charges for services provided by the Company, if any; or, (ii) a check drawn on a United States bank and payable in United States dollars. Said payment may be withheld if customer is in past due status with the Company.
- .2 In addition to the liability provisions specifically provided in this section, all other Rules and Regulations for liability as filed in Section 3 - General Rules and Regulations will also apply to WorldMark Services.

#### 5.7.5 Usage Charges

##### .1 Rate Periods

###### Peak

All calls that occur between 7 A.M. through 6:59 P.M., Monday through Friday, except on Company-recognized holidays.

###### Off Peak

All calls that occur between 7 P.M. through 6:59 A.M., Monday through Friday, and all calls between 7 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

##### .2 Billing Increments

Domestic switched and dedicated access, outbound and inbound (toll free) product calls are billed in eighteen (18) second initial increments and additional increments of six (6) seconds. WorldMark Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges will be rounded to the nearest whole cent.

##### .3 WorldMark Rate Schedules

- a. WorldMark Switched Rate Plans

i. Base Rates – Switched

	<u>Peak</u>	<u>Off Peak</u>
Switched Outbound	\$0.1300	\$0.1300
Switched 800	\$0.1350	\$0.1350

ii. Term Discounts

<u>Commitment</u>	<u>Month to Month</u>		<u>1 Year</u>		<u>2 Year</u>		<u>3 Year</u>	
	<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>
Option A (\$15,000)	0.00%	0.00%	3.60%	3.50%	7.25%	7.00%	10.75%	10.50%
Option B (\$25,000)	1.70%	0.00%	5.25%	3.50%	9.00%	7.00%	12.50%	10.50%
Option C (\$50,000)	3.60%	0.00%	7.25%	3.50%	10.75%	7.00%	14.25%	10.50%
Option D (\$75,000)	5.50%	0.00%	9.00%	3.50%	12.50%	7.00%	16.25%	10.50%

iii. Switched Volume Discounts - This discount will apply if the customer's monthly volume of traffic exceeds their committed volume significantly.

<u>Commitment</u>	<u>Monthly Volume of Traffic</u>						
	<u>\$15,000</u>	<u>\$20,000</u>	<u>\$25,000</u>	<u>\$40,000</u>	<u>\$50,000</u>	<u>\$75,000</u>	<u>\$100,000</u>
Option A (\$15,000)	0.00%	0.25%	0.50%	0.50%	0.75%	1.00%	1.25%
Option B (\$25,000)	0.00%	0.00%	0.00%	0.75%	1.00%	1.25%	1.50%
Option C (\$50,000)	0.00%	0.00%	0.00%	0.00%	0.00%	1.50%	1.75%
Option D (\$75,000)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1.75%

b. WorldMark Dedicated Rate Plans

i. Base Rates – Dedicated

	<u>Peak</u>	<u>Off Peak</u>
Dedicated Outbound:	\$0.0850	\$0.0850
Dedicated 800:	\$0.0900	\$0.0900

ii. Term Discounts

<u>Commitment</u>	<u>Month to Month</u>		<u>1 Year</u>		<u>2 Year</u>		<u>3 Year</u>	
	<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>
Option A (\$15,000)	0.00%	0.00%	5.30%	5.00%	10.50%	10.25%	15.75%	10.25%
Option B (\$25,000)	2.60%	0.00%	7.90%	5.00%	13.20%	10.25%	18.50%	10.25%
Option C (\$50,000)	5.25%	0.00%	10.50%	5.00%	15.75%	10.25%	20.00%	10.25%
Option D (\$75,000)	7.25%	0.00%	13.00%	5.00%	18.00%	10.25%	22.50%	10.25%

iii. Dedicated Volume Discounts - This discount will apply if the customer's monthly volume of traffic exceeds their committed volume significantly.

<u>Commitment</u>	<u>Monthly Volume of Traffic</u>						
	<u>\$15,000</u>	<u>\$20,000</u>	<u>\$25,000</u>	<u>\$40,000</u>	<u>\$50,000</u>	<u>\$75,000</u>	<u>\$100,000</u>
Option A (\$15,000)	0.00%	0.25%	0.50%	0.50%	0.75%	1.00%	1.25%
Option B (\$25,000)	0.00%	0.00%	0.00%	0.75%	1.00%	1.25%	1.50%
Option C (\$50,000)	0.00%	0.00%	0.00%	0.00%	0.00%	1.50%	1.75%
Option D (\$75,000)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1.75%

5.7.6 WorldMark Calling Card Service

.1 Direct Dial Rate Schedule

a. Per Minute rates applying to all time periods:

Per Minute rate: \$0.2500

b. Billing Increments

Domestic calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.

c. Per Call Surcharge

i. Per Call Surcharge: \$0.2500

ii. The following rates and surcharge will apply to calls which default to a live operator.

Per Minute rate: \$0.2500

Per Call Surcharge: \$0.5000

.2 WorldMark Calling Card Service - Operator Assisted Rate Schedule

If a customer chooses to access an operator to place a call, the call will be billed at the per minute rate below:

Per Minute Rate: \$0.5000

a. Billing Increments

All WorldMark Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.

b. Per Call Surcharge

The following surcharge will apply in addition to the per minute rates above.

	<u>Per Call Charge</u>
Station-to-Station:	\$1.50
Person-to-Person:	\$3.00
Basic Surcharge:	\$0.50

5.7.7 WorldMark Service and Feature Charges

A description of the chargeable services and features, including monthly recurring, non-recurring charges and per minute surcharges associated with WorldMark Service can be found in the Company's Price Guide at [www.verizonbusiness.com](http://www.verizonbusiness.com).

5.7.8 Term Commitment Liability

Customers who terminate service prior to the end of the term of commitment in any manner will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, 25% of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to 25% of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The following cancellation penalty will apply unless the customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.