Nebraska

Verizon Business Local Service Customers

Telecommunications Relay Service (TRS)

Telecommunications Relay Service (TRS) enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TTY) or similar devices to communicate freely with the hearing population not using TTY and vice versa. A Customer will be able to access the state provider to complete such calls.

Effective July 1, 2017, the TRS surcharge shall be one cent (\$.01) per month on the first one hundred (100) telephone numbers or functional equivalent per account.