Intrastate Table of States and State-Specific Notices, Terms, Conditions or Other Information

The table below shows where the specified services are governed by a state tariff and where they are not. For matters that are outside the scope of a tariff, a Customer's service agreement, including the Guide (referred to collectively below as "Contract/Guide") applies. For example, to the extent a state does not regulate certain terms and conditions relating to a service (e.g., dispute resolution remedies and procedures) even if it regulates other aspects of the service, the Contract/Guide applies. Also, to the extent a service or a component of a service (e.g., voice mail) is not tariffed, the Contract/Guide applies. The table shows where state specific notices, terms, grandfathered services or other information are provided on the Guide. Clicking on the state name in the table takes you to the state-specific notices, terms, conditions and other information on the Guide for that state.

	Legend							
T or blank	A Tariff applies, except to the extent to which a tariff does not address or control terms, conditions, or services otherwise set forth on the Contract/Guide, in which case the Contract/Guide applies. See <u>State Tariffs</u> website, which is outside of the Guide, and where applicable see State Specific Notices, Terms, Conditions or Other Information on the Guide following the state links provided below.							
G	Contract/Guide exclusively applies, and no tariff applies. See Intrastate Telecommunications Services, along with the state specific link provided below.							
Р	Partially detariffed. Although a tariff applies, many terms, conditions, or services in the state have been detariffed. For information on how the Tariff or Contract/Guide applies, see State Specific Notices, Terms, Conditions or Other Information on the Guide following the state links provided below.							
S	See State Specific Notices, Terms, Conditions or Other Information on the Guide following the state links provided below.							
NA	Not Applicable, service is not provided.							

State	State Specific Notices, Terms, Conditions or Other Information	Local		Intrastate Long Distance Voice		Intrastate Network Local Services Local Access Service		Intrastate U.S. Private Line	
		Terms and Conditions	Rates	Terms and Conditions	Rates	Terms and Conditions	Rates	Terms and Conditions	Rates
<u>Alabama</u>	S	G	G	G	G	G	G	G	G
Alaska		NA	NA	Т	Т	NA	NA	NA	NA
Arizona									
<u>Arkansas</u>	S	G	G	G	G	G	G	G	G
<u>California</u>	S	Р	Р	Р	Р	G	G	G	G
<u>Colorado</u>	S	G	G	G	G	G	G	G	G
Connecticut	S	G	G	G	G	G	G	G	G
<u>Delaware</u>	S	G	G	G	G	G	G	G	G
District of Columbia		Т	Т	NA	NA	NA	NA	NA	NA
<u>Florida</u>	S	G	G	G	G	G	G	G	G
<u>Georgia</u>	S	G	G	G	G	G	G	G	G

State	State Specific Notices, Terms, Conditions or Other Information	Local		Intrastate Long Distance Voice		Intrastate Network Local Services Local Access Service		Intrastate U.S. Private Line	
		Terms and Conditions	Rates	Terms and Conditions	Rates	Terms and Conditions	Rates	Terms and Conditions	Rates
<u>Hawaii</u>	S	G	G	G	G	G	G	G	G
<u>Idaho</u>	S	G	G	G	G	G	G	G	G
<u>Illinois</u>	S	G	G	G	G	G	G	G	G
Indiana	S	G	G	G	G	G	G	G	G
lowa	S	G	G	G	G	G	G	G	G
Kansas	S	G	G	G	G	G	G	G	G
<u>Kentucky</u>	S	G	G	G	G	G	G	G	G
Louisiana	S	G	G	G	G	G	G	G	G
<u>Maine</u>	S	G	G	G	G	G	G	G	G
Maryland	S	G	G	G	G	G	G	G	G
Massachusetts	S	G	G	G	G	G	G	G	G
<u>Michigan</u>	S	G	G	G	G	G	G	G	G
Minnesota									
<u>Mississippi</u>	S	G	G	G	G	G	G	G	G
<u>Missouri</u>	S	G	G	G	G	G	G	G	G
<u>Montana</u>	S	G	G	G	G	G	G	G	G
<u>Nebraska</u>	S	G	G	G	G	G	G	G	G
<u>Nevada</u>	S	G	G	G	G	G	G	G	G
<u>New Hampshire</u>	S	G	G	G	G	G	G	G	G
New Jersey	S	G	G	G	G	G	G	G	G
New Mexico	S	G	G	G	G	G	G	G	G
New York	S	G	G	G	G	G	G	G	G
North Carolina	S	G	G	G	G	G	G	G	G
North Dakota	S	G	G	G	G	G	G	G	G
<u>Ohio</u>	S	Р	Р	Р	Р	G	G	G	G
<u>Oklahoma</u>	S	G	G	G	G	G	G	G	G
<u>Oregon</u>	S	G	G	G	G	G	G	G	G
Pennsylvania	S	G	G	G	G	G	G	G	G

State	State Specific Notices, Terms, Conditions or Other Information	Local		Intrastate Long Distance Voice		Intrastate Network Local Services Local Access Service		Intrastate U.S. Private Line	
		Terms and Conditions	Rates	Terms and Conditions	Rates	Terms and Conditions	Rates	Terms and Conditions	Rates
Rhode Island	S	G	G	G	G	G	G	G	G
South Carolina	S	G	G	G	G	G	G	G	G
South Dakota	S	G	G	G	G	G	G	G	G
<u>Tennessee</u>	S	G	G	G	G	G	G	G	G
<u>Texas</u>	S	G	G	G	G	G	G	G	G
<u>Utah</u>	S	G	G	G	G	G	G	G	G
<u>Vermont</u>	S	G	G	G	G	G	G	G	G
<u>Virginia</u>	S	G	G	G	G	G	G	G	G
<u>Washington</u>	S	G	G	G	G	G	G	G	G
West Virginia	S	Т	Р	Т	G	Т	G	Т	G
Wisconsin	S	G	G	G	G	G	G	G	G
Wyoming	S	G	G	G	G	G	G	G	G

Alabama

Intrastate Telecommunications Services - Alabama

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs or price lists for retail services with the Alabama Public Service Commission for services or for services provided under contract. The complete terms and conditions that govern the provision of Local Service and IXC Services no longer tariffed in Alabama consist of the Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- <u>Non-Current Local Services</u>
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Arkansas

Intrastate Telecommunications Services – Arkansas

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs with the Arkansas Public Service Commission. The complete terms and conditions that govern the provision of services no longer tariffed in Arkansas consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Notices

- Arkansas High Cost Fund (AHCF)
- To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/.

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- <u>Non-Current Local Services</u>
- Non-Current Intrastate IXC Services
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

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California

Intrastate Telecommunications Services - California

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs or price lists for retail services with the California Public Utility Commission for these services, with the exceptions of a few services and other provisions that are required to be tariffed in California, including 211, 811, 900, and 911 services, and other obligations under state and federal law, or under California Public Utility Commission decisions and orders. Copies of the applicable California tariffs are available on-line at the State Tariffs website (outside of this Guide). The complete terms and conditions that govern the provision of services not tariffed in California consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Notices

- <u>California Notice on Caller ID Blocking</u>
- <u>California Notice on MLTS E911 Requirements</u>
- In accordance with Public Utilities Code 489(a), any person wanting to view copies of executed contracts can send a written request to: Vice President Regulatory, 201 Spear St., 7th Floor, San Francisco, CA 94105
- California Lifeline Program Surcharge
- To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following are services and pricing programs which are not tariffed and which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the Intrastate Telecommunications Services section of this Guide.

- Non-Current Local Services
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Colorado

Intrastate Telecommunications Services - Colorado

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file retail tariffs with the Colorado Public Utilities Commission for these services. The complete terms and conditions that govern the provision of services no longer tariffed in Colorado consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the Intrastate Telecommunications Services section of this Guide.

- <u>Non-Current Local Services</u>
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

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Connecticut

Intrastate Telecommunications Services – Connecticut

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs with the Connecticut Public Utilities Regulatory Authority for retail business services. The complete terms and conditions that govern the provision of services no longer tariffed in Connecticut consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- Non-Current Intrastate IXC Services
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Delaware

Intrastate Telecommunications Services - Delaware

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs for retail services with the Delaware Public Service Commission. The complete terms and conditions that govern the provision of services no longer tariffed in Delaware consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following describes services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- <u>Non-Current Local Services</u>
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Florida

Intrastate Telecommunications Services - Florida

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs for retail services with the Florida Public Service Commission. The complete terms and conditions that govern the provision of services no longer tariffed in Florida consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Notices

- Telecommunications Relay Services Surcharge (TRS)
- To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following describes services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- <u>Non-Current Local Services</u>
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/.

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Georgia

Intrastate Telecommunications Services - Georgia

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs for retail services with the Georgia Public Service Commission. The complete terms

and conditions that govern the provision of services no longer tariffed in Georgia consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

The following is a document which correlates the locations on the Guide of those services which previously were tariffed in Georgia on the date these services were detariffed – January 1, 2010:

- Georgia Detariffing Correlation Document
- To view the state-specific Correlation Document, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/.

Notices

- <u>Georgia Universal Access Fund (UAF)</u>
- To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following describes services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- Non-Current Local Services
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Hawaii

Intrastate Telecommunications Services - Hawaii

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file formal tariffs for retail services with the Hawaii Public Utilities Commission. Instead, the tariffs on file with the Hawaii Public Utilities Commission are for information purposes only. The complete terms and conditions that govern the provision of services no longer tariffed in Hawaii consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Notices

Local Services in Hawaii are no longer offered to new Customers.

To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Idaho

Intrastate Telecommunications Services - Idaho

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs with the Idaho Public Utilities Commission. The complete terms and conditions that govern the provision of services no longer tariffed in Idaho consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Notices

- Idaho Universal Service Fund
- To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following describes services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- Non-Current Local Services
- Non-Current Intrastate IXC Services
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

Illinois

Intrastate Telecommunications Services - Illinois

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs with the Illinois Commerce Commission. The complete terms and conditions that govern the provision of services no longer tariffed in Illinois consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- <u>Non-Current Local Services</u>
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Notices

- Digital Divide Fund Invoice Notice
- ITAC Supplemental Charge
- <u>Statewide 911 Surcharge</u>
- Telecommunications Relay Service (TRS) Notice and Surcharge
- Universal Telephone Service Assistance Program Invoice Notice
- <u>Universal Service Fund Surcharge</u>
- To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/.

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Indiana

Intrastate Telecommunications Services - Indiana

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs for retail services with the Indiana Utility Regulatory Commission. The complete terms and conditions that govern the provision of services no longer tariffed in Indiana consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Notices

- Indiana Statewide 911 Fee
- Indiana Universal Service Fund (IUSF)
- To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- <u>Non-Current Local Services</u>
- Non-Current Intrastate IXC Services
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Intrastate Telecommunications Services - Iowa

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs with the Iowa Utilities Board. The complete terms and conditions that govern the provision of services no longer tariffed in Iowa consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Notices

In lieu of annual billing inserts, the following information is conveyed to Customers via this Guide: The telephone number and address to reach a representative to assist in resolving customer complaints can be found on the Customer bill. If MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) does not resolve your complaint, the service may be subject to state regulation. You may request assistance from the lowa Utilities Board, 350 Maple Street, Des Moines, Iowa 50319-0069, (515) 281-3839 or toll-free 1-877-565-4450 or E-mail iubcustomer@iub.state.ia.us.

Electronic bills may be rendered and the invoice date of electronic bills is the date the bill is made available to the Customer on the Verizon Enterprise Center ("VEC", available at: https://enterprisecenter.verizon.com/). In the event of a conflict between an electronic bill and the PDF version of the bill available on the VEC, the electronic bill shall control.

To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/.

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- Non-Current Local Services
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

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Kansas

Intrastate Telecommunications Services - Kansas

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs or price lists for retail services with the Kansas Corporation Commission. The complete terms and conditions that govern the provision of services no longer tariffed in Kansas consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Notices

- Kansas Universal Service Fund (KUSF)
- Kansas 911 Fee
- To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- <u>Non-Current Local Services</u>
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Kentucky

Intrastate Telecommunications Services - Kentucky

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs or price lists for retail services with the Kentucky Public Service Commission. The complete terms and conditions that govern the provision of services no longer tariffed in Kentucky consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- Non-Current Local Services

- Non-Current Intrastate IXC Services
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Louisiana

Intrastate Telecommunications Services - Louisiana

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs for retail services with the Louisiana Public Service Commission. The complete terms and conditions that govern the provision of services no longer tariffed in Louisiana consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Notices

- Louisiana Universal Service Fund (LUSF)
- To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following describes services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

Non-Current Local Services

<u>Non-Current Intrastate IXC Services</u>

 To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Maine

Intrastate Telecommunications Services - Maine

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs or price lists with the State of Maine Public Utilities Commission for retail services. The complete terms and conditions that govern the provision of services no longer tariffed in Maine consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Notices

- Maine Universal Service Fund (MUSF) Surcharge
- To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Alternative Rates

The following are Alternative Rates applicable to Services in Maine in certain circumstances.

- Maine Alternative Rates
- To view the state-specific Alternative Rates, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/ and see Verizon Enterprise State-Specific Notices.

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- <u>Non-Current Local Services</u>
- <u>Non-Current Intrastate IXC Services</u>

To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

Maryland

Intrastate Telecommunications Services - Maryland

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs for retail services with the Maryland Public Service Commission. The complete terms and conditions that govern the provision of services no longer tariffed in Maryland consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following describes services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- <u>Non-Current Local Services</u>
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Massachusetts

Intrastate Telecommunications Services – Massachusetts

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services of Massachusetts, Inc. d/b/a Verizon Access Transmission Services of Massachusetts (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs with the Massachusetts Department of Telecommunications and Cable. The complete terms and conditions that govern the provision of services no longer tariffed in Massachusetts consist of

Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- <u>Non-Current Local Services</u>
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

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Michigan

Intrastate Telecommunications Services - Michigan

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs for retail services with the Michigan Public Service Commission. The complete terms and conditions that govern the provision of services no longer tariffed in Michigan consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Notices

The Michigan service quality rules (R 484.519 to R 484.579 of the Michigan Administrative Code) do not apply to business (i.e., non-residential) Customers with four or more lines.

Restructuring Mechanism Surcharge Michigan law requires telecommunications providers to contribute to an intrastate switched access rate restructuring mechanism. The fund is administered by the Michigan Public Service Commission (MLPSC). Effective October 1, 2010 MCImetro Access Transmission Services Corp. and MCI Communications Services, Inc. will impose a surcharge assessed on intrastate telecommunications services in order to recover their contributions to the fund. The surcharge rate will be the same as the contribution rate established by the MLPSC. A Customer will not be required to pay the surcharge if it demonstrates to the Company's reasonable satisfaction that it is acquiring the Company's services for resale and is contributing directly into the MLPSC's funding mechanism for intrastate switched access rate restructuring.

To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/</u>

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- <u>Non-Current Local Services</u>
- Non-Current Intrastate IXC Services
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Mississippi

Intrastate Telecommunications Services - Mississippi

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs or price lists with the Mississippi Public Service Commission for retail services. The complete terms and conditions that govern the provision of services no longer tariffed in Mississippi consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Notices

Changes to any rate, term or condition as set forth on this Guide will become effective for Mississippi intrastate services at the earlier of: 1) thirty (30) days after being posted to this Guide, or 2) the date mentioned in a written notice to the Customer where at least thirty (30) days prior written notice is provided.

In the event of any change to Customer's Mississippi intrastate rates, terms or conditions of service, the Customer has the option to:

- 1. terminate the Mississippi intrastate service with the Company by contacting the Company in writing prior to the effective date, in which case the Customer shall have the right to pay off the account in the same manner and under the same rates, terms and conditions as then in effect; or
- 2. use the Mississippi intrastate services of the Company or to otherwise continue the account with the Company on or after the effective date of any change, either of which shall constitute the Customer's assent to the changes in the rates, terms or conditions.

 To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- <u>Non-Current Local Services</u>
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Missouri

Intrastate Telecommunications Services - Missouri

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs with the Missouri Public Service Commission. The complete terms and conditions that govern the provision of services no longer tariffed in Missouri consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Notices

The following provisions of the Missouri Code of State Regulations do not apply where services are provided to business Customers: 4 CSR 240-32.050; 4 CSR 240-32.070, and 4 CSR 240-32.080.

To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

Local Service Areas and Local Calling Areas

Local Service Areas

Local Calling Areas

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- Non-Current Local Services
- Non-Current Intrastate IXC Services
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Montana

Intrastate Telecommunications Services - Montana

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs or price lists with the Montana Public Service Commission. The complete terms and conditions that govern the provision of services no longer tariffed in Montana consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Local Service Areas and Local Calling Areas

Local Service Areas

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- Non-Current Local Services
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

Nebraska

Intrastate Telecommunications Services - Nebraska

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs or price lists with the Nebraska Public Service Commission. The complete terms and conditions that govern the provision of services no longer tariffed in Nebraska consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Local Service Areas and Local Calling Areas

- Local Calling Areas
- Local Service Areas

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- Non-Current Local Services
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

Notices

- Telecommunications Relay Service (TRS) Surcharge
- <u>Nebraska Universal Service Fund (NUSF)</u>
- To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/.

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Nevada

Intrastate Telecommunications Services - Nevada

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs or price lists with the Nevada Public Utilities Commission. The complete terms and conditions that govern the provision of services no longer tariffed in Nevada consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Notices

- Nevada Universal Service Fund (NUSF)
- To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the Intrastate Telecommunications Services section of this Guide.

- <u>Non-Current Local Services</u>
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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New Hampshire

Intrastate Telecommunications Services – New Hampshire

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file rate schedules with the New Hampshire Public Utilities Commission. The complete terms and conditions that govern the provision of Local Service and IXC Services no longer tariffed in New Hampshire consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Notices

- New Hampshire Enhanced 911 Surcharge

To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/</u>

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- <u>Non-Current Local Services</u>
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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New Jersey

Intrastate Telecommunications Services – New Jersey

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs with the New Jersey Board of Public Utilities. The complete terms and conditions that govern the provision of services no longer tariffed in New Jersey consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- -<u>Non-Current Local Services</u>
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

Local Service Areas and Local Calling Areas

Local Service Areas

Local Calling Areas for Plan 1

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New Mexico

Intrastate Telecommunications Services – New Mexico

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs or price lists with the New Mexico Public Regulation Commission. The complete terms and conditions that govern the provision of services no longer tariffed in New Mexico consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Notices

- <u>State Rural Universal Service Fund (SRUSF)</u>
- To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- Non-Current Local Services
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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New York

Intrastate Telecommunications Services – New York

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs with the New York Public Service Commission. The complete terms and conditions that govern the provision of services no longer tariffed in New York consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Notices

- <u>New York Gross Revenue Tax Surcharges and MTA Tax Surcharges</u>
- New York Schools and Libraries Discount Program
- <u>New York Health Care Providers Support Program</u>
- <u>New York Critical Facilities Administration Service</u>
- New York Special Pricing Arrangements
- New York Municipal Surcharge for Local Utility Gross Revenue Taxes
- To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

In the case of a dispute between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file a complaint by contacting the New York State Department of Public Service by phone, online or by mail.

- A. By Phone: Helpline (for complaints/inquiries): 1-800-342-3377 for Continental United States or, 1-800-662-1220 for Hearing/Speech Impaired: TDD or, 518-472-8502 for fax
- B. Online: http://www.dps.ny.gov/complaints.html_or,
- C. By Mail: NYS Department of Public Service, Office of Consumer Services, 3 Empire State Plaza, Albany, NY 12223-1350

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- <u>Non-Current Local Services</u>
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

North Carolina

Intrastate Telecommunications Services – North Carolina

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs or price lists with the North Carolina Utilities Commission. The complete terms and conditions that govern the provision of services no longer tariffed in North Carolina consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- <u>Non-Current Local Services</u>
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

Notices

- Telecommunications Relay Service (TRS) Surcharge
- To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/.

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North Dakota

Intrastate Telecommunications Services – North Dakota

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs or price lists with the North Dakota Public Service Commission for retail services. The complete terms and conditions that govern the provision of services no longer tariffed in North Dakota consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Notices

- North Dakota Telecommunications Relay Service Surcharge
- To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/.

Local Service Areas

Local Service Areas

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- <u>Non-Current Local Services</u>
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Ohio

Intrastate Telecommunications Services - Ohio

Additional State-Specific Terms and Conditions

The prices, service descriptions, and the terms and conditions for nonresidential local exchange services and for all intrastate interexchange telecommunication services that are provided by MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) are no longer on file with the Public Utilities Commission of Ohio, with the exception of tariff provisions applicable to PIC (Primary Interexchange Carrier) change charges, Alternative Operator Services, late payment and bad check charges specific to Ohio intrastate services, per call blocking and per line blocking, N11 services, and TRS (Telephone Relay Services). The complete terms and conditions that govern the provision of services no longer tariffed in Ohio consist of the Customer's Signed Contract and this Guide.

Notices

The Ohio minimum telephone service standards (Chapter 4901:1-5 of the Ohio Administrative Code) do not apply to business (i.e., non-residential) Customers with four or more access lines.

To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

Current Services

The following catalog schedules provide current Local Service and IXC Services and pricing programs which are offered to enterprise business Customers (i.e., non-mass markets).

- <u>Current Local Services</u>
- <u>Current Intrastate IXC</u> Services
- To view the state-specific Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials <u>at:http://www.verizon.com/tariffs/.</u>

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business customers (i.e., non-mass markets) and are not otherwise described in the above current service offerings.

- <u>Non-Current Local Services</u>
- Non-Current Intrastate IXC Services
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Oklahoma

Intrastate Telecommunications Services - Oklahoma

Additional State-Specific Terms and Conditions

Notices

Consistent with OAC 165:55-9-8 and OAC 165:55-11-14, the Oklahoma rules for Telecommunications Services (Title 165, Chapter 55, Subchapters 9 and 11 of the Oklahoma Administrative Code) do not apply to business Customers. The <u>Online Master Terms</u> set forth in this Guide apply to all subjects set forth in Title 165, Chapter 55, Subchapters 9 and 11 of the Oklahoma Administrative Code which include, but are not limited to, the following subjects: billing period, content of bills, bills rendered by a billing agent, due date and penalty, request for payments other than normal billings, billing disputes, denial or termination of service without notice, denial or termination of service, responsibility for accounts, reasons for suspension or disconnection of service, suspended accounts, service disputes, written correspondence, suspension or disconnection for nonpayment or failure to make security deposit, suspension or disconnection for reasons other than nonpayment, notice of disconnection or notice of suspension, emergency service following suspension, and reconnection.

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs with the Oklahoma Corporation Commission. The complete terms and conditions

that govern the provision of services no longer tariffed in Oklahoma consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the <u>Intrastate Telecommunications Services</u> section of this Guide.

Notices

- Oklahoma Universal Service Fund (OUSF)
- Oklahoma Telecommunications Relay Services (TRS)
- To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- Non-Current Local Services
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Oregon

Intrastate Telecommunications Services - Oregon

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs or price lists with the Oregon Public Utility Commission. The complete terms and conditions that govern the provision of services no longer tariffed in Oregon consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

<u>Non-Current Local Services</u>

- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Pennsylvania

Intrastate Telecommunications Services - Pennsylvania

Additional State-Specific Terms and Conditions

Local Exchange Services (Local Services)- Local exchange services are as described in the tariff filed by MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs with the Pennsylvania Public Utility Commission. The complete terms and conditions that govern the provision of services no longer tariffed in Pennsylvania consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Notices

- Pennsylvania Enhanced 911 Surcharge
- To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

<u>Non-Current Local Services</u>

Non-Current Intrastate IXC Services

To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Rhode Island

Intrastate Telecommunications Services – Rhode Island

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs with the Rhode Island Public Utilities Commission. The complete terms and conditions that govern the provision of services no longer tariffed in Rhode Island consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- <u>Non-Current Local Services</u>
- Non-Current Intrastate IXC Services
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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South Carolina

Intrastate Telecommunications Services – South Carolina

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs with the South Carolina Public Service Commission. The complete terms and conditions that govern the provision of services no longer tariffed in South Carolina consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Notices

- South Carolina Universal Service Fund (USF)
- To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- Non-Current Local Services
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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South Dakota

Intrastate Telecommunications Services – South Dakota

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs or price lists with the South Dakota Public Service Commission. The complete terms and conditions that govern the provision of services no longer tariffed in South Dakota consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Local Service Areas

Local Service Areas

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- Non-Current Local Services
- Non-Current Intrastate IXC Services
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Tennessee

Intrastate Telecommunications Services - Tennessee

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) are subject to market regulation and no longer file tariffs for retail services with the Tennessee Regulatory Authority. The complete terms and conditions that govern the provision of services no longer tariffed in Tennessee consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following describes services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- <u>Non-Current Local Services</u>
- Non-Current Intrastate IXC Services
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

Texas

Intrastate Telecommunications Services – Texas

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs with the Public Utility Commission of Texas. The complete terms and conditions that govern the provision of services no longer tariffed in Texas consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Notices

- <u>Texas Universal Service Fund (TUSF)</u>
- To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- <u>Non-Current Local Services</u>
- Non-Current Intrastate IXC Services
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Utah

Intrastate Telecommunications Services – Utah

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs for retail services with the Public Service Commission of Utah. The complete terms and conditions that govern the provision of services no longer tariffed in Utah consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following describes services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the Intrastate Telecommunications Services section of this Guide.

- Non-Current Local Services
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Vermont

Intrastate Telecommunications Services - Vermont

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs with the Vermont Public Service Board. The complete terms and conditions that govern the provision of services no longer tariffed in Vermont consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Notices

When a Customer dials a toll free number from Vermont, Verizon Access Transmission Services will send to the receiving party the ten digit telephone number from which the call is dialed except where the Customer has implemented Call Blocking.

When a Customer orders Vermont intrastate service or orders a change in such service whereby the Customer is bound to a contract extension, the Customer has the right to cancel such service order within fifteen days of receiving written confirmation of the service order without incurring any termination or cancellation charges specific to the Vermont intrastate service. The Vermont Consumer Affairs & Public Information Division (CAPI, Vermont Department of

Public Service, 112 State Street, Drawer 20, Montpelier, VT 05620-2601, 802-828-2811) is available for complaint resolution specific to Vermont intrastate service.

To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

Local Service Areas

Local Service Areas

Non-Current Services

The following describes services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- <u>Non-Current Local Services</u>
- Non-Current Intrastate IXC Services
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Virginia

Intrastate Telecommunications Services - Virginia

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services of Virginia Inc. (for Local Service and Intrastate IXC Services) no longer file tariffs with the Virginia State Corporation Commission for enterprise services. The complete terms and conditions that govern the provision of enterprise services no longer tariffed in Virginia consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- <u>Non-Current Local Services</u>
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Washington

Intrastate Telecommunications Services - Washington

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer files tariffs or price lists with the Washington Utilities and Transportation Commission. The complete terms and conditions that govern the provision of services no longer tariffed in Washington consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

- <u>Non-Current Local Services</u>
- Non-Current Intrastate IXC Services
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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West Virginia

Intrastate Telecommunications Services – West Virginia

Additional State-Specific Terms and Conditions

Local Exchange Services (Local Services) - MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services has a tariff on file with the Public Service Commission of West Virginia for local exchange service that contains rules, regulations, and descriptions for service, but does not contain rates, except for local directory assistance where the tariff contains rates, terms and conditions.

IXC Services - MCI Communications Services, Inc. d/b/a Verizon Business Services has a tariff on file with the Public Service Commission of West Virginia for IXC Services that contains rules, regulations, and descriptions for service, but does not contain rates.

The documents at the links below are on file with the Public Service Commission of West Virginia and provide the applicable deregulated local exchange and IXC Services rates that correlate to the service descriptions in the associated West Virginia tariffs.

- MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services De-regulated Services Price List For Services in Tariff No. 3
- MCI Communications Services, Inc. d/b/a Verizon Business Services De-regulated Services Price List For Services in Tariff No. 3
- To view the state-specific De-regulated Service Price Lists, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Wisconsin

Intrastate Telecommunications Services - Wisconsin

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs with the Public Service Commission of Wisconsin. The complete terms and conditions that govern the provision of services no longer tariffed in Wisconsin consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Local Service Areas and Local Calling Areas

- Local Service Areas
- Local Calling Areas for Plan 1

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the <u>Intrastate Telecommunications Services</u> section of this Guide.

<u>Non-Current Local Services</u>

- Non-Current Intrastate IXC Services
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

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Wyoming

Intrastate Telecommunications Services - Wyoming

Additional State-Specific Terms and Conditions

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services (for Local Service) and MCI Communications Services, Inc. d/b/a Verizon Business Services (for Intrastate IXC Services) no longer file tariffs with the Wyoming Public Service Commission for retail services. The complete terms and conditions that govern the provision of services no longer tariffed in Wyoming consist of Customer's Signed Contract and this Guide. For Local Service and IXC Services on the Guide, see the Intrastate Telecommunications Services section of this Guide.

Notices

- <u>Wyoming Universal Service Fund</u>
- Relay Service Fee
- To view the Verizon Enterprise State-Specific Notices, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: <u>http://www.verizon.com/tariffs/.</u>

Local Service Areas

Local Service Areas

Non-Current Services

The following are services and pricing programs which are no longer available to new enterprise business Customers (i.e., non-mass markets) and are not otherwise described in the Intrastate Telecommunications Services section of this Guide.

- <u>Non-Current Local Services</u>
- <u>Non-Current Intrastate IXC Services</u>
- To view the state-specific Non-Current Services product guides, go to Verizon Tariffs, Product Guides, Agreements and Related Materials at: http://www.verizon.com/tariffs/.

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