## Virtual Communications Express

1. Rates and Charges. Current rates and charges for Virtual Comm are described below. Rates and charges for international calls, certain Local features, directory assistance, and related items are set forth in the Guide. Rates and charges for Virtual Comm that are designated as "fixed for the Service Term" are subject to change if Virtual Comm is subjected to regulation by any State, or if Federal regulation of Virtual Comm is expanded. In addition to the rates and charges specified in the Guide, selected Monthly Recurring Charges (MRCs), Non-Recurring Charges (NRCs), and other charges are set forth below.
1.1 Virtual Comm Pricing Options - Service. Virtual Comm is offered with either Standard or Premier pricing options as described below and selected per location by Customer:

- At "Standard" locations, Customer pays for each end user and then pays for trunk capacity separately to support the expected call volume for end users at that location.
- "Premier" locations include trunk capacity to complete calls to the public switched telephone network (PSTN) or to other Virtual Comm users for all user and bundle types ordered at the location.

Customer will pay for end user bundles and trunks at the following rates, which are fixed for the Service Term:

| End User Bundles and Trunks <br> Except as noted for the Standard Trunk Capacity pricing option, each Virtual Comm end user must be assigned to one (and only one) of the user bundles listed below. | MRC |
| :---: | :---: |
| Standard User - provides basic telephony features such as voicemail, call forwarding, 3 -way calling, caller ID, etc., plus access to a Web-based interface for additional enhanced features, e.g., scheduled call forwarding and Call Blast (an incoming call rings a number of devices simultaneously; also known as "simultaneous ring"). Standard user bundles also require purchase of sufficient trunks to support. | $\begin{gathered} \$ 13.00 \\ \text { per User bundle } \end{gathered}$ |
| Standard User with Bundled Phone - Includes all features of Standard User plus a required Bundled Phone Option from the list of phones in the Bundled Phone Options list. By its order of Standard user with bundled phone, Customer agrees to a minimum three-year Service Commitment Period for Virtual Comm (see No. 4, below). | $\begin{gathered} \$ 13.00 \\ \text { per User bundle } \end{gathered}$ |
| Premier User - Provides all the capabilities of Standard User, plus: Premier Users will receive a Mobile client and Soft-phone client (both described below). In addition, instant messaging capabilities are provided to enable Premier Users to chat with other Customer Virtual Comm Premier Users, see the status of other Premier Users (i.e., Busy, Available, On a call, In a meeting), or share what is displayed on their desktop through a web browser. | $\begin{gathered} \$ 35.00 \\ \text { per User bundle } \end{gathered}$ |
| Premier User with Bundled Phone - Includes all features of Premier User plus a required Bundled Phone Option from the list of phones in the Bundled Phone Options list. By its order of Premier user with bundled phone, Customer agrees to a minimum three-year Service Commitment Period for Virtual Comm (see No. 4, below). | $\begin{gathered} \$ 35.00 \\ \text { per User bundle } \end{gathered}$ |


| Remote User - May be ordered with either a Standard or <br> Premier User. Allows a different 911 service address than <br> the primary service address. |  |
| :--- | :---: | :---: |
| Standard Trunk Capacity - For Standard Users, Standard <br> Trunk Capacity provides capability to make or receive calls <br> outside of Customer's enterprise. A trunk includes unlimited <br> intra-enterprise VolP calling (VoIP origination and termination <br> within Customer's enterprise), and unlimited local calling and <br> unlimited long distance (LD). Calls to international locations <br> can also be made but are billed at metered rates. |  |
| Fax Station User - For end users at Premier locations, <br> provides basic telephony capability which, when combined <br> with a fax machine connected to a Verizon-supported analog <br> telephone adapter configured with the G.711 or T.38 codec, |  |
| enables end users to send and receive faxes. |  |

1.2 Site Package Activation Charge. Customer will pay an NRC of $\$ 150.00$ for each site it establishes. This charge includes the provisioning of the network-based features and includes one Auto Attendant, one Enhanced Call Queue, and access to the Web-based MySite administrator portal.
1.3 CPE and Virtual Comm Equipment. Customer will pay the following charges for CPE and Virtual Comm Equipment, as applicable:

### 1.3.1. Rental Equipment (Virtual Comm Equipment)

| Equipment | MRC <br> 3-Year Commit |
| :--- | :---: |
| Polycom VVX 101 Business Media Phone | $\$ 5.81$ |
| Polycom VVX 201 Business Media Phone | $\$ 3.74$ |
| Polycom VVX 301 Business Media Phone | $\$ 6.54$ |
| Polycom VVX 311 Business Media Phone | $\$ 7.61$ |
| Polycom VVX 401 Business Media Phone | $\$ 8.67$ |
| Polycom VVX 411 Business Media Phone | $\$ 9.74$ |
| Polycom VVX 501 Business Media Phone | $\$ 11.86$ |
| Polycom VVX 601 Business Media Phone | $\$ 14.22$ |
| Polycom SoundStation IP 5000 | $\$ 32.99$ |
| Polycom SoundStation IP 6000 | $\$ 44.99$ |
| Polycom SoundStation IP 7000 | $\$ 63.99$ |
| Polycom Trio 8500 IP Conference Phone-NO | $\$ 36.02$ |
| Power Supply | $\$ 75.30$ |
| Polycom Trio 8800 IP Conference Phone with | $\$ 16.36$ |
| Power | $\$ 5.99$ |
| Cisco SPA 8000 | $\$ 10.99$ |
| AudioCodes MP-112 | $\$ 17.99$ |
| AudioCodes MP-114 | $\$ 58.99$ |
| AudioCodes MP-118 | $\$ 4.92$ |
| AudioCodes MP-124 | $\$ 6.10$ |
| Aitol6863i | $\$ 8.78$ |
| Mitel 6865i | $\$ 10.86$ |
| Aitel6867i | $\$ 3.20$ |
| Aitel6869i | $\$ 3.63$ |
| AudioCodes MP202 2 Port ATA | $\$ 7.80$ |
| Mediatrix 2 Port ATA | $\$ 13.12$ |
| Mediaarrix 4 Port ATA | $\$ 5.90$ |
| Yealink Conference Phone 3YR Rental | $\$ 3.41$ |
| Yealink DECT Handset and Base Station | $\$ 2.95$ |
| Yealink DECT Handset with Power | $\$ 3.83$ |
| Yealink 3 Line IP Phone with Power | $\$ 4.50$ |
| Yealink 6 Line IP Phone with Power | $\$ 6.18$ |
| Yealink 12 Line IP Phone with Power | $\$ 8.28$ |
| Yealink 16 Line IP Phone with Power | Yealink 16 Line IP Phone with 7 Screen and Power |

1.3.2. Purchased Equipment (CPE). If no price is listed below in the "Price without Power Supply" column, such CPE is not available without Power Supply.

| Equipment | Price with <br> Power <br> Supply | Price without <br> Power <br> Supply |
| :--- | :---: | :---: |
| Polycom VVX 201 Business Media Phone | $\$ 96.18$ |  |
| Polycom VVX 301 Business Media Phone | $\$ 144.00$ | $\$ 124.28$ |
| Polycom VVX 311 Business Media Phone | $\$ 170.29$ | $\$ 150.58$ |
| Polycom VVX 401 Business Media Phone | $\$ 196.60$ | $\$ 176.87$ |
| Polycom VVX 411 Business Media Phone | $\$ 222.89$ | $\$ 203.16$ |
| Polycom VVX 501 Business Media Phone | $\$ 270.40$ | $\$ 251.06$ |
| Polycom VVX 601 Business Media Phone | $\$ 328.59$ | $\$ 309.61$ |
| AudioCodes MP-112 | $\$ 74.99$ |  |
| AudioCodes MP-114 | $\$ 14.99$ |  |
| AudioCodes MP-118 | $\$ 233.99$ |  |
| AudioCodes MP-124 | $\$ 759.99$ |  |
| AudioCodes MP202 2 Port ATA Purchase | $\$ 69.61$ |  |
| AudioCodes MP1288 72 Port Analog Gateway | $\$ 5,436.26$ |  |


| AudioCodes MP1288 144 Port Analog Gateway | \$8,775.68 |  |
| :---: | :---: | :---: |
| AudioCodes MP1288216 Port Analog Gateway | $\begin{gathered} \$ 12,030.3 \\ 5 \end{gathered}$ |  |
| AudioCodes MP1288288 Port Analog Gateway | $\begin{gathered} \$ 14,576.7 \\ 6 \end{gathered}$ |  |
| Polycom SoundStation IP 5000 | \$463.99 |  |
| Polycom VVX Color Expansion Module | \$158.99 |  |
| Polycom VVX 101 and 201 Universal Power Supply | \$14.29 |  |
| Polycom VVX301 311401411 Universal Power Supply | \$23.82 |  |
| Polycom VVX 501601 Universal Power Supply | \$26.02 |  |
| Polycom VVX 30x 40x 50x 60x Wallmount Bracket | \$7.14 |  |
| Polycom SoundStation IP 6000 | \$634.99 |  |
| Polycom Expansion Microphone for IP 6000 | \$279.78 |  |
| Polycom SoundStation IP 7000 | \$823.99 |  |
| Polycom Expansion Microphone for IP 7000 | \$279.78 |  |
| Polycom HDMI Cable Purchase | \$66.72 |  |
| Polycom 15ft Extension Microphone Cables IP6000 Purchase | \$28.60 |  |
| Polycom EagleEye MSR Camera Purchase | \$1,061.92 |  |
| Polycom Expansion Microphone Trio 8800/8500 Purchase | \$279.42 |  |
| Polycom Trio 8500 IP Conference Phone-NO Power Supply PURCHASE |  | \$751.95 |
| Polycom Trio 8500 Power Kit Purchase | \$125.69 |  |
| Polycom Trio 8800 IP Conference Phone with Power PURCHASE | \$1,719.36 |  |
| Polycom Trio Visual+ Accessory Purchase | \$451.24 |  |
| Polycom UC Screen Mirroring Trio 8800 and Visual+ Purchase | \$43.71 |  |
| Polycom VVX USB Camera | \$87.99 |  |
| Cisco SPA 122 | \$64.99 |  |
| Cisco SPA 8000 | \$233.66 |  |
| Cisco 7832 Conference Phone Purchase | \$310.59 |  |
| Cisco IP Expansion Module for $7800 / 8800$ |  |  |
| Cisco IP Phone 7811 Purchase | \$89.09 |  |
| Cisco IP Phone 7821 Purchase | \$93.68 |  |
| Cisco IP Phone 7841 Purchase | \$127.28 |  |
| Cisco IP Phone 7861 Purchase | \$146.84 |  |
| Cisco IP Phone 8811 Purchase | \$204.58 |  |
| Cisco IP Phone 8841 Purchase | \$174.27 |  |
| Cisco IP Phone 8851 Purchase | \$208.24 |  |
| Cisco IP Phone 8861 Purchase | \$238.79 |  |
| PacketSmart Probe - PI 150 | $\begin{gathered} \$ 211.4713 \\ 0.75 \end{gathered}$ |  |
| PacketSmart PI 500 Virtual Machine | \$642.35 |  |
| PacketSmart PI-500 VM Hardware Bundle Purchase | \$5,803.85 |  |
| Plantronics Bluetooth Voyager Legend UC | \$119.99 |  |
| Plantronics Headset Blackwire 325 USB | \$57.25 |  |
| Plantronics Savi 740 with App-51 Cable | \$258.99 |  |
| Plantronics HW251N with Polaris Cable | \$50.99 |  |
| Plantronics Extra EHS Cable (App-51) | \$51.99 |  |
| Plantronics Voyager 5200 UC | \$135.54 |  |
| Plantronics Hub MDA200 | \$80.11 |  |


| Plantronics Headset Blackwire C520 | \$73.54 |  |
| :---: | :---: | :---: |
| Plantronics Speakerphone Calisto P620 | \$106.12 |  |
| Plantronics Blackwire 5220UC Wireless USB Purchase | \$86.75 |  |
| Plantronics Headset Voyager Focus UC | \$166.02 |  |
| Mitel 6863i | \$98.25 | \$79.92 |
| Mitel 6865i | \$127.58 | \$109.25 |
| Mitel 6867i | \$193.56 | \$175.24 |
| Mitel 6869i | \$244.89 | \$226.55 |
| Aitel M685 Color Expansion Module | \$160.58 |  |
| Alitel/AC Adaptor 6800 Serios Phones | \$20.08 |  |
| Mitel DECT Phone Basic | \$186.25 |  |
| Alitel DECT Phone Mid Color Display | \$255.89 |  |
| Mitel DECT Phone Protective Case | \$479.53 |  |
| Mitel Indoor Access Point | \$502.74 |  |
| Mitel Outdoor Access Point | \$609.06 |  |
| Mediatrix 2 Port ATA | \$83.60 |  |
| Mediatrix 4 Port ATA | \$178.92 |  |
| Mediatrix 8 Port ATA | \$281.56 |  |
| Yealink DECT Cordless Handset and Base Station | \$134.92 |  |
| Yealink DECT Cordless Handset | \$77.48 |  |
| Yealink 3 Line IP Phone | \$66.49 |  |
| Yealink 6 Line IP Phone | \$87.65 |  |
| Yealink 12 Line IP Phone | \$103.15 |  |
| Yealink 16 Line IP Phone | \$140.89 |  |
| Yealink 16 Line IP Phone with 7 Touchscreen | \$188.69 |  |
| Yealink WiFi Dongle | \$23.22 |  |
| Yealink Bluetooth Dongle | \$23.22 |  |
| Yealink LCD Expansion Module T46 and T48 | \$84.32 |  |
| Yealink Conference Phone Purchase (CP920) | \$323.11 |  |
| YEALINK DECT W60P Base Station and W56H Handset Purchase | \$134.92 |  |
| YEALINK Wall Mount Bracket T40-41-42 Purchase | \$3.91 |  |
| YEALINK Wall Mount Bracket T48S Purchase | \$3.91 |  |

### 1.3.3. Bundled Phone Options

| Equipment | MRC <br> Standard <br> User with <br> Bundled <br> Phone | MRC <br> Premier User <br> with Bundled <br> Phone |
| :--- | :---: | :---: |
| Polycom VVX 201 Business Media Phone | $\$ 5.00$ | $\$ 1.00$ |
| Polycom VVX 301 Business Media Phone | $\$ 8.00$ | $\$ 3.00$ |
| Polycom VVX 311 Business Media Phone | $\$ 10.00$ | $\$ 4.00$ |
| Polycom VVX 401 Business Media Phone | $\$ 11.00$ | $\$ 5.00$ |
| Polycom VVX 411 Business Media Phone | $\$ 13.00$ | $\$ 7.00$ |
| Polycom VVX 501 Business Media Phone | $\$ 17.00$ | $\$ 11.00$ |
| Polycom VVX 601 Business Media Phone | $\$ 22.00$ | $\$ 16.00$ |

1.3.43 Shipping Charges. Customer will be charged for equipment shipping costs. Such costs will vary based on the quantity of the equipment ordered and destination. A good faith estimate of the shipping charge will be provided at the time of Customer's order.
1.3.5-4 CPE Replacement. After Virtual Comm implementation is completed for purchased equipment, if Customer experiences a Virtual Comm service issue during the equipment warranty period that is determined by Verizon to be due to a defective phone, Verizon will replace the phone with a phone of similar capabilities. Verizon will ship the replacement phone to Customer who must return the defective phone to Verizon within 14 calendar days after receiving the replacement. Verizon will provide return labels to Customer for use in shipping the defective equipment back to Verizon. If Verizon does not receive the defective phone within 30 calendar days of the date Customer received the replacement phone, Verizon will bill and Customer will pay the purchase price of the replacement phone.
1.4 Optional Network Features. Each Customer location will include a set of features as described above in Section 1.2 (Site Package Activation Charge). Customer will pay for additional optional network features at the following rates, which are fixed for the Service Term:

| Optional Network Features | MRC |
| :---: | :---: |
| Auto Attendant | \$25/instance ${ }^{1}$ |
| Hunt Group | \$10/instance |
| Enhanced Call Queue | \$15/instance |
| Stand-alone Voice Mail | \$6.00/instance |
| Stand-alone UC Features | \$8.00/instance |
| Receptionist ${ }^{2}$ | \$36.00/configured user ${ }^{5}$ |
| Tablet Client | \$1.25/configured user ${ }^{5}$ |
| Mobile Client User ${ }^{3}$ for Standard users | \$1.25/configured user ${ }^{5}$ |
| Soft-phone Client User ${ }^{4}$ for Standard users | \$1.25/configured user ${ }^{5}$ |
| CRM Client | \$5.50/configured user |
| Instant Meeting Bridge | \$10.00/bridge (120-port capacity) |
| Call Recording | \$10.00/instance |
| Instant Meeting Moderator | \$15.00/configured user ${ }^{5}$ |
| Call Center Agent | \$65.00/configured user ${ }^{5}$ |
| Call Center Supervisor | \$85.00/configured user ${ }^{5}$ |
| Migration Centrex | \$15.00/configured license ${ }^{6}$ |
| Migration HIPC | \$0.00/configured license ${ }^{6}$ |
| Migration PBX Large | \$15.00/configured license ${ }^{6}$ |
| Migration PBX Small | \$20.00/configured license ${ }^{6}$ |
| Migration Supplemental | \$300.00/hour |

${ }^{1}$.With respect to the Auto Attendant feature, "instance" means each menu of options that a user may choose to access. Each separate listing of touch tone options presented to a user is considered a separate menu.
2.Receptionist enables a configured user (e.g., an office receptionist) to monitor any or all of the end users who are provisioned with Virtual Comm accounts. Receptionist screens graphically display the monitored end users' status (i.e., busy, idle, do not disturb), as well as certain call information (e.g., name, number, session duration), and allows a Receptionist configured user to more efficiently process inbound calls to a Virtual Comm number.
3.Mobile Client enables a configured user to install an application on his/her Android $($ ® or iOS®-based smartphone to utilize it as a Virtual Comm telephonic endpoint. Such configured users can configure their Virtual Comm services to receive inbound calls to their Virtual Comm number on their smartphone, or place outbound calls from their smartphone that present the caller ID of their Virtual Comm number to the called party. These calls may incur charges for use of cellular minutes or data services from the user's wireless provider. Such charges are the responsibility of Customer or the user, as applicable.

> 4.Soft-phone Client enables a configured user to use a Windows®-based or Mac®-based computer as a Virtual Comm telephonic endpoint. Such configured users can configure their Virtual Comm services to receive inbound-only calls, place outbound-only calls, or to enable both inbound and outbound calling.
> 5.For billing purposes, a user is a "configured user" when Verizon provisions the network feature and makes it available for assignment by Customer.
> 6.For billing purposes, a user is a "configured license" when Verizon provisions the network feature and makes it available for assignment by Customer.
1.5 International Calling. Virtual Comm may be used by Customer to complete international calls to the locations set forth in Appendix I. These locations have been divided into four tiers with a per-minute rate designated for each tier. The following per-minute surcharges apply to PSTN calls which originate in the United States and terminate in the international locations specified for each tier:

| Tier | Fixed Charge Per-Minute |
| :---: | :---: |
| A | $\$ .06$ |
| B | $\$ .10$ |
| C | $\$ .25$ |
| D | $\$ .50$ |

## Appendix I

International Calling Outbound Tiers

| Location | Tier | Location | Tier | Location | Tier |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Afghanistan | D | French Guiana Mobile Termination | C | Niue | D |
| Afghanistan Mobile Termination | D | French Polynesia | D | Norfolk Island | D |
| Albania | C | French Polynesia Mobile Termination | D | North Korea | D |
| Albania Mobile Termination | D | Gabon | D | Norway | B |
| Algeria | D | Gambia | D | Norway Mobile Termination | D |
| Algeria Mobile Termination | D | Georgia | C | Oman | D |
| Andorra | B | Georgia Mobile Termination | C | Oman Mobile Termination | D |
| Andorra Mobile Termination | D | Germany | B | Pakistan | C |
| Angola | C | Germany Mobile Termination | C | Palau | D |
| Angola Mobile Termination | D | Ghana | D | Palau Mobile Termination | D |
| Anguilla | C | Gibraltar | C | Palestine | C |
| Anguilla Mobile Termination | D | Gibraltar Mobile Termination | D | Palestine Mobile Termination | D |
| Antarctica (Casey, Davis, Macquarie and Mawson Island) | D | Greece | B | Panama | C |
| Antarctica (Scott Base) | C | Greece Mobile Termination | C | Panama Mobile Termination | C |
| Antigua \& Barbuda | C | Greenland | D | Papua New Guinea | D |
| Argentina | B | Grenada | C | Papua New Guinea Mobile Termination | D |
| Argentina Mobile Termination | C | Grenada Mobile Termination | D | Paraguay | C |
| Armenia | C | Guadeloupe | C | Paraguay Mobile Termination | C |
| Armenia Mobile Termination | D | Guadeloupe Mobile Termination | D | Peru | B |
| Aruba | C | Guantanamo Bay | D | Peru Mobile Termination | C |
| Aruba Mobile Termination | D | Guatemala | C | Philippines | C |
| Ascension | D | Guatemala Mobile Termination | D | Philippines Mobile Termination | D |
| Australia | B | Guinea | D | Poland | B |
| Australia Mobile Termination | C | Guinea Mobile Termination | D | Poland Mobile Termination | D |
| Austria | B | Guinea-Bissau | D | Portugal | B |
| Austria Mobile Termination | D | Guyana | D | Portugal Mobile Termination | C |
| Azerbaijan | D | Haiti | D | Qatar | D |
| Azerbaijan Mobile Termination | D | Haiti Mobile Termination | D | Qatar Mobile Termination | D |
| Bahamas | C | Honduras | D | Reunion | C |
| Bahamas Mobile Termination | C | Honduras Mobile Termination | D | Romania | C |
| Bahrain | B | Hong Kong | B | Romania Mobile Termination | D |
| Bahrain Mobile Termination | C | Hungary | C | Russia | C |
| Bangladesh | C | Hungary Mobile Termination | C | Russia Mobile Termination | C |
| Bangladesh Mobile Termination | C | Iceland | C | Rwanda | C |
| Barbados | C | Iceland Mobile Termination | C | Rwanda Mobile Termination | D |
| Barbados Mobile Termination | D | India | B | San Marino | D |
| Belarus | D | Indonesia | C | San Marino Mobile Termination | D |
| Belarus Mobile Termination | D | Indonesia Mobile Termination | C | Sao Tome | D |
| Belgium | B | Iran | C | Saudi Arabia | C |
| Belgium Mobile Termination | D | Iran Mobile Termination | C | Saudi Arabia Mobile Termination | C |


| Belize | D | Iraq | C | Senegal | D |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Belize Mobile Termination | D | Iraq Mobile Termination | C | Senegal Mobile Termination | D |
| Benin | C | Ireland | B | Serbia | C |
| Benin Mobile Termination | D | Ireland Mobile Termination | D | Serbia Mobile Termination | D |
| Bermuda | B | Israel | B | Seychelles | D |
| Bhutan | D | Israel Mobile Termination | D | Sierra Leone | D |
| Bhutan Mobile Termination | D | Italy | B | Singapore | B |
| Bolivia | C | Italy Mobile Termination | D | Slovak Republic | C |
| Bolivia Mobile Termination | D | Ivory Coast | D | Slovak Republic Mobile Termination | C |
| Bosnia | C | Ivory Coast Mobile Termination | D | Slovenia | C |
| Bosnia \& Herzegovina Mobile Termination | D | Jamaica | C | Slovenia Mobile Termination | D |
| Botswana | C | Jamaica Mobile Termination | D | Solomon Islands | D |
| Botswana Mobile Termination | D | Japan | B | Somalia | D |
| Brazil | B | Japan Mobile Termination | C | South Africa | C |
| Brazil Mobile Termination | D | Jordan | C | South Africa Mobile Termination | C |
| British Virgin Is | C | Jordan Mobile Termination | C | South Korea | B |
| British Virgin Is Mobile Termination | D | Kazakhstan | C | South Korea Mobile Termination | C |
| Brunei | C | Kazakhstan Mobile Termination | C | Spain | B |
| Bulgaria | B | Kenya | C | Spain Mobile Termination | C |
| Bulgaria Mobile Termination | D | Kenya Mobile Termination | D | Sri Lanka | C |
| Burkina Faso | C | Kiribati | D | Sri Lanka Mobile Termination | D |
| Burkina Faso Mobile Termination | D | Kuwait | C | St Helena | D |
| Burundi | C | Kyrgyzstan | C | St Kitts \& Nevis | C |
| Burundi Mobile Termination | D | Laos | C | St Kitts \& Nevis Mobile Termination | D |
| Cambodia | C | Latvia | C | St Lucia | C |
| Cameroon | C | Latvia Mobile Termination | D | St Lucia Mobile Termination | D |
| Cameroon Mobile Termination | D | Lebanon | C | St Pierre \& Miquelon | D |
| Canada | A | Lebanon Mobile Termination | D | St Vincent | C |
| Cape Verde | C | Lesotho | D | St Vincent Mobile Termination | D |
| Cape Verde Mobile Termination | D | Lesotho Mobile Termination | D | Sudan | C |
| Cayman Islands | C | Liberia | D | Sudan Mobile Termination | D |
| Cayman Islands Mobile Termination | C | Libya | D | Suriname | D |
| Central African Rep | D | Libya Mobile Termination | D | Swaziland | C |
| Chad | D | Liechtenstein | C | Swaziland Mobile Termination | D |
| Chad Mobile Termination | D | Liechtenstein Mobile Termination | D | Sweden | B |
| Chile | C | Lithuania | C | Sweden Mobile Termination | C |
| Chile Mobile Termination | C | Lithuania Mobile Termination | C | Switzerland | B |
| China | B | Luxembourg | B | Switzerland Mobile Termination | D |
| Christmas Island | C | Luxembourg Mobile Termination | C | Syria | C |
| Cocos Island | C | Macau | C | Syria Mobile Termination | D |
| Colombia | B | Macedonia | C | Taiwan | B |
| Colombia Mobile Termination | C | Macedonia Mobile Termination | D | Taiwan Mobile Termination | D |
| Comorros | D | Madagascar | D | Tajikistan | C |
| Congo | D | Malawi | C | Tajikistan Mobile Termination | C |
| Cook Islands | D | Malawi Mobile Termination | C | Tanzania | D |
| Costa Rica | C | Malaysia | C | Tanzania Mobile Termination | D |
| Croatia | B | Malaysia Mobile Termination | C | Thailand | B |
| Croatia Mobile Termination | D | Maldives | D | Thailand Mobile Termination | C |
| Cuba | D | Mali | D | Togo | D |


| Cyprus | C | Mali Mobile Termination | D | Togo Mobile Termination | D |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Cyprus Mobile Termination | C | Malta | C | Tonga | D |
| Czech Republic | C | Malta Mobile Termination | D | Trinidad \& Tobago | C |
| Czech Republic Mobile Termination | C | Marshall Islands | D | Trinidad \& Tobago Mobile Termination | C |
| Dem Rep Congo | D | Mauritania | D | Tunisia | D |
| Denmark | B | Mauritania Mobile Termination | D | Tunisia Mobile Termination | D |
| Denmark Mobile Termination | C | Mauritius | C | Turkey | C |
| Diego Garcia | D | Mayotte Island | D | Turkey Mobile Termination | D |
| Djibouti | D | Mexico | B | Turkmenistan | C |
| Dominica | C | Micronesia | D | Turkmenistan Mobile Termination | C |
| Dominica Mobile <br> Termination | D | Moldova | C | Turks \& Caicos | C |
| Dominican Republic | B | Moldova Mobile Termination | D | Tuvalu | D |
| Dominican Republic Mobile Termination | D | Monaco | B | Uganda | C |
| East Timor | D | Monaco Mobile Termination | D | Uganda Mobile Termination | C |
| East Timor Mobile Termination | D | Mongolia | D | Ukraine | C |
| Easter Island | D | Montenegro | C | Ukraine Mobile Termination | C |
| Ecuador | C | Montenegro Mobile Termination | D | United Arab Emirates | C |
| Ecuador Mobile Termination | D | Montserrat | C | United Arab Emirates Mobile Termination | C |
| Egypt | C | Morocco | D | United Kingdom | A |
| Egypt Mobile <br> Termination | C | Morocco Mobile Termination | D | United Kingdom Mobile Termination | D |
| El Salvador | C | Mozambique | C | Uruguay | C |
| El Salvador Mobile Termination | D | Mozambique Mobile Termination | D | Uruguay Mobile Termination | D |
| Equatorial Guinea | D | Myanmar | D | Uzbekistan | C |
| Eritrea | D | Namibia | C | Uzbekistan Mobile Termination | C |
| Eritrea Mobile Termination | D | Namibia Mobile Termination | D | Vanuatu | D |
| Estonia | D | Nauru | D | Vatican City | B |
| Estonia Mobile Termination | D | Nepal | D | Venezuela | B |
| Ethiopia | D | Nepal Mobile Termination | D | Venezuela Mobile Termination | C |
| Ethiopia Mobile <br> Termination | D | Netherland Antilles | C | Vietnam | D |
| Falkland Islands | D | Netherland Antilles Mobile Termination | C | Vietnam Mobile Termination | C |
| Faroe Islands | C | Netherlands | B | Wallis \& Futuna | D |
| Faroe Islands Mobile Termination | D | Netherlands Mobile Termination | C | Western Samoa | D |
| Fiji | D | Nevis | C | Western Samoa Mobile Termination | D |
| Fiji Mobile Termination | D | New Caledonia | D | Yemen | C |
| Finland | B | New Zealand | C | Yemen Mobile Termination | C |
| Finland Mobile Termination | C | New Zealand Mobile Termination | D | Zambia | C |
| France | B | Nicaragua | C | Zambia Mobile Termination | C |
| France Mobile Termination | C | Nicaragua Mobile Termination | D | Zimbabwe | C |
| French Antilles (Including Martinique, St. Barthelemy and St. Martin) | C | Niger | C | Zimbabwe Mobile Termination | D |
| French Guiana | B | Nigeria | C |  |  |

