**Managed Global Network (MGN) Service Attachment-Explanatory Note**

The Managed Global Network (MGN) service attachment has been redesigned to bring better organization, cohesiveness, and structure to the document. The services under MGN are organized into 4 categories: Access, Connectivity, Customer Premises Equipment (CPE) and Managed Services.  The substantive solution has not changed, however, some updates have been made to the document, including the following:

1.  The new service attachment now starts with a general section which has the service description, as well as implementation, installation, activation and billing terms applicable to multiple services or all services under MGN.
2.  The CPE and Related Services Section has been rewritten to condense and clarify the Title/Security, Import/Export, Maintenance , Insurance, Third Party Services, and Termination terms as they apply to MRP vs. Direct Third Party and Purchase arrangements. Terms relating to CPE acceptance are now aligned with the acceptance terms for the overall solution.
3.  "Country Specific Limitations" and "Customer Responsibilities" are now outlined in separate sections which respectively contain provisions applicable to all services generally as well as service specific terms.
4.  The MGN solution does not include all features that may be available under the stand alone version of each service, however, the service and feature terms that are available have been updated in the new document to reflect what is offered today.

The following provides a more detailed description of the redesigned service attachment:

1.  Redundant provisions applicable to all or multiple services are consolidated along with terms already addressed in the Master Terms.
2.  Service terms for the 11 MGN services have not changed but have been divided into "Core" and "Additional" categories, to allow customers to find the terms for the services they have ordered more easily. Services in the Core category are located in the main body of the service attachment. Terms relating to the 4 Additional services appear in separate schedules. Except for general terms, those terms relating to each service are outlined in their respective sections. Please see the service category table, below.
3.  To see the updated Service Attachment, please click here: https://enterprise.verizon.com/service/cp-mgn-plus-managed-global-network.pdf

| SERVICE CATEGORIES | Access | Connectivity | Managed Services | Customer Premise Equipment (CPE) |
|---|---|---|---|---|
| **CORE** | Access Services | Private IP (PIP) <br><br> Broadband <br><br> Internet Dedicated | Managed Wide Area Network (MWAN) <br><br> Virtual Network Services (VNS) | CPE and Related Services |
| **ADDITIONAL** | | | Managed Local Area Network (MLAN) <br><br> Managed Wireless Local Area Network (MWLAN) <br><br> Managed WAN Optimization (MWOS) <br><br> Secure Gateway | |