Internal Use Only GSS Number: #### SFDC Oppt ID: O-####

ENGAGEMENT LETTER TEMPLATE

Digital Advisory Services Engagement ID: ###

RE: Engagement Letter

Engagement Letter is being issued pursuant to Digital Advisory Services program Statement of Work ("SOW") and the related Agreement with the Contract ID ###.

Pursuant to a request from Customer, under the terms of their Agreement referenced above and the relevant service description found at the following Professional Service Terms Link:

 Professional Services Terms Link for U.S. Services: http://www.verizonenterprise.com/external/service_guide/reg/cp_ps_plus_toc.htm

Professional Services Terms Link for non-U.S. Services:

http://www.verizonenterprise.com/external/service_guide/reg/ps-plus-toc-2021MAR01.htm

Service Location:	[TBD - SAMPLE ONLY]	
Technology Area:	[TBD - SAMPLE ONLY]	
Engagement Type:	[TBD - SAMPLE ONLY]	
Scope of Work:	[TBD - SAMPLE ONLY]	
Engagement Start Date:	[TBD - SAMPLE ONLY]	
Estimated Pool Hours:	[TBD - SAMPLE ONLY]	
Service Location	[TBD - SAMPLE ONLY]	

Verizon Point of Contact		Customer Point of Contact
[TBD - SAMPLE ONLY]		[TBD - SAMPLE ONLY]

CUSTOMER NAME

Authorized Signature:

Name (print):

[TBD - SAMPLE ONLY]

Title:

Date:

THIS DOCUMENT MUST BE SIGNED BY AN AUTHORIZED CUSTOMER REPRESENTATIVE PRIOR TO ANY WORK COMMENCING FOR THE PROFESSIONAL SERVICES OUTLINED HEREIN.