

INTELLIGENT CLOUD CONTROL +

1. GENERAL
 - 1.1 Service Definition
 - 1.2 Standard Service Features
2. SUPPLEMENTAL TERMS
 - 2.1 Service Activation Date
 - 2.2 Policy Thresholds
 - 2.3 API Access
3. FINANCIAL TERMS

1. GENERAL

- 1.1 **Service Definition.** Intelligent Cloud Control + ("ICC") uses algorithms to evaluate cloud costs and performance, enabling Customer to manage the cloud based infrastructure services it receives from third party cloud service providers. ICC allows Customer to establish policy thresholds to either manually or automatically execute the optimal scaling, sizing or movement of virtual machine, container, or other individually identifiable workload from one cloud provider to another.
- 1.2 **Standard Service Features.** ICC includes the following features:
 - Automated software control of multiple public cloud resources through a single Verizon interface accessed by Customer via the Verizon Enterprise Center portal
 - Single-Click ability to create new virtual machines in recommended target clouds or scale existing cloud infrastructure based on real-time cost and performance analytics
 - Savings dashboard illustrating total cloud costs saved, average spend per workload and total cloud spend in a user-friendly, web-based view
 - Scaling of existing cloud resources based on performance to drive greater utilization and throughput while ensuring application performance levels are maintained
 - Real-time analytics derived from current cloud resources, costs and performance metrics delivered through pre-integrated APIs

2. SUPPLEMENTAL TERMS

- 2.1 **Service Activation Date.** The Service Activation Date is the first date that Customer enters Customer's cloud credentials or provides Verizon with the rights to access the APIs Customer has with cloud providers.
 - 2.2 **Policy Thresholds.** ICC is a tool for Customer to identify various aspects of the services provided by cloud providers. Customer is solely responsible for determining what actions to take in instituting policies for the optimal scaling, sizing or movement of Customer's cloud infrastructure from one cloud provider to another.
 - 2.3 **API Access.** To activate ICC, Customer will provide Verizon with the rights to access the APIs Customer has in place with cloud providers or Customer will enter its cloud credentials directly into the Verizon Enterprise Center portal to enable the ICC APIs to abstract and manage Customer's cloud resources. Customer represents and warrants that the provision of APIs or the rights to Customer's cloud credentials is permitted under the agreement customer has with the cloud provider.
3. **FINANCIAL TERMS.** Customer will pay the usage based charges for ICC, based on each virtual machine, container, or other individually identifiable workload subject to management by ICC, per day as specified in the applicable Service Order.