

Verizon Threat Intelligence Platform Service (VTIPS) Professional Service Description

Incident Response Readiness Assessment

1. Incident Response Readiness Assessment

1.1 Scope of Work

1.1.1 Incident Response Readiness Assessment. Verizon will review Customer's existing incident response capability, systems, platforms, data stores, and conduct a review of Customer's existing incident response policies and processes, tools, training, and testing initiatives to gain an understanding of the Customer's network infrastructure, electronic asset inventory, and threat profile. This Assessment may include:

- A review of Customer's existing incident response plan documentation, including written incident response policies and procedures;
- An interview of key incident response stakeholders to determine roles, responsibilities, and process within Customer's incident response plan;
- A review of relevant tools, platforms, technologies leveraged by Customer for incident response purposes; and
- Verizon will provide a report of recommendations and observations (the "Incident Response Assessment Report").

1.2 **Deliverables and Documentation to be produced by Verizon.** Any Deliverables are intended for Customer and Verizon use only. Customer may disclose a Deliverable to a third party pursuant to the Agreement's confidentiality terms. Verizon will provide:

1.2.1 Incident Response Assessment Report