

Verizon Threat Intelligence Platform Service (VTIPS) Professional Service Description

Network Health Check

1. Network Health Check

1.1 Scope of Work

1.1.1 Network Health Checks. Verizon will capture and analyze 14 consecutive days of netflows stemming from Customer IP address ranges listed in the Customer IP (“CIP”) schedule provided by Customer as requested by Verizon (the “CIP Schedule”). Verizon will analyze those traffic patterns matching Customer’s identified CIP addresses against the Verizon watchlist. The watchlist contains IP addresses deemed suspect by Verizon based on the collection and scrutiny of intelligence drawn from the Verizon global IP backbone, investigations, and other sources. Verizon will match watchlist IP addresses against Customer inbound and outbound traffic to identify possible indications of unwanted activity.

1.1.1.1 Verizon will examine the metadata (e.g., source and destination IP addresses, source and destination ports, packet count and bytes) in Customer’s inbound and outbound communications to search for known threat actors, as well as traffic patterns that are considered malicious. Verizon will supplement the netflow health check by IP-heavy firewall logs Customer has obtained through Customer’s security event management tool and provided to Verizon for analysis.

1.1.1.2 Verizon will provide Customer with a report of findings and recommendations (the “Network Health Check Report”). The Network Health Check Report will provide a brief executive summary, as well as details on the presence of potentially malicious, unauthorized, or unwanted activity, if any. Verizon will also provide recommendations related to the findings. The Network Health Check Report will explain Customer’s strengths and weaknesses, and identify areas that can be improved.

2.1 Deliverables and Documentation to be produced by Verizon. Any Deliverables are intended for Customer and Verizon use only. Customer may disclose a Deliverable to a third party pursuant to the Agreement’s confidentiality terms. Verizon will provide:

2.1.1 Network Health Check Report