Zscaler for Users Subscriptions

Expansive zero trust solutions that include Zscaler Internet Access (ZIA), Zscaler Private Access (ZPA), data protection (DP), compromised user protection (DECEPTION) & Zscaler Digital Experience (ZDX). Packages available are:-

Business

Includes ZIA Business Edition with additional In-line web data protection and ZPA Business Edition plus standard compromised user protection and Zscaler Digital Experience.

Transformation

Includes ZIA Transformation Edition, advanced data protection and ZPA Transformation Edition, plus advanced compromised user protection, browser isolation and advanced Zscaler Digital Experience.

Enterprise License Agreement (ELA)

Includes ZIA Unlimited Edition, ZPA Unlimited Edition plus more advance data protection, advanced compromised user protection, 100% browser Isolation, more advanced Zscaler Digital Experience and Premium Support Plus for included capabilities.

Zscaler Internet Access (ZIA) Subscriptions

Zscaler Internet Access is an internet and web gateway delivered as a service from the cloud. It sits between your users and the internet, inspecting traffic inline across multiple security techniques. It delivers the security stack as a cloud service, to help provide security for internet access in convenient subscription editions or a la carte. Packages available are:-

Essentials / Professional

Entry level security package delivered by making the Zscaler security cloud your internet onramp to provide protection from internet and web threats for your users—on the network or off. Provides access control (such as URL and content filtering, file type or DNS* control and a standard cloud firewall), SSL inspection, advanced threat protection*, Mobile controls & reporting[+] and cloud application visibility and SIEM log streaming support to transmit logs from users and locations to an on-premise SIEM in real time.

Business

Includes all Essential* / Professional features, plus advanced threat protection, additional access control features (such as web access, cloud application and bandwidth control), SSL inspection with private certificates*, core data protection capabilities (such as data loss prevention essentials and out-of-band CASB essentials) and Zscaler Digital Experience.

Transformation

Includes all Business features, plus a full proxy-based cloud-gen Firewall, cloud-gen Sandbox, cloud identity proxy, full firewall logging[+] & recovery*, cloud IPS for non-web protocols, use of premium data centers and more Out-of-band CASB protection to help prevent data exposure. Plus, browser isolation (Threat Detection only)*, encrypted VPN* and compromised user protection*.

*Available on Essential / from Sept'22.
[+]Available from Sept'21.

Unlimited Edition / Enterprise License Agreement (ELA)

Includes all Transformation features, plus more advanced data protection (such as In-line Web*, SaaS Apps (API)*, Email (API)*, Unmanaged Devices*, Advanced Classification, Advanced Incident Management), source IP anchoring[+], test environment, guest Wi-Fi / server IOT protection and premium support plus.

Zscaler Private Access (ZPA) Subscriptions

Delivers the security stack as a cloud service to enable secure remote access to internal apps running on AWS, Azure or in the data center without the need for remote access VPN.

Essentials / Professional

Includes core functionality of the ZPA service to enable basic remote employee private application access using a client connector. You can also discover previously unknown private apps, and leverage device posture enforcement, for up to 10 application segments. Plus, up to 10-20* application connectors, Multiple identity provider support*, log streaming* and source IP anchoring*.

Business Edition

Includes all professional features, plus up to 100-300[+] application segments, private service edges to support in-the-office users, more application connectors, browser-based access, log streaming service, premium bandwidth[+], compromised user protection* and application health / connector monitoring.

Transformation Edition

Includes all business features, plus unlimited application segments, even more application connectors, private service edges, ZPA test environment[+], cloud browser isolation, and advanced compromised user protection*.

Unlimited Edition*

Includes all Transformation features, plus additional data protection capabilities, (such as data protection for private applications, for unmanaged devices, advanced classification and advanced incident management) and premium support plus.

Zscaler Digital Experience (ZDX) Subscriptions

Zscaler Digital Experience (ZDX) is a digital experience monitoring solution delivered as a service from the Zscaler cloud. ZDX provides end-to-end visibility and troubleshooting of end-user performance issues for any user or application, regardless of location. ZDX leverages Zscaler Client Connector and the Zscaler cloud to actively monitor applications from an end-user perspective.

M365

Zscaler Digital Experience (ZDX) M365 is for customers that have heavily invested in the Microsoft ecosystem of collaboration and productivity cloud services. ZDX M365 plan includes pre-defined templates for Microsoft 365 services only. In addition, two custom probes are allowed for monitoring other applications.

Advanced / Advanced Plus

Zscaler Digital Experience (ZDX) Advanced and Advanced Plus* is for businesses looking to implement a comprehensive digital experience monitoring solution that scales and is flexible for use by multiple IT

*Available on Essential / from Sept'22.
[+]Available from Sept'21.

departments within the organization. Provides the ability to monitor internet-based SaaS apps, websites, web-based apps and private apps in customer data center and IaaS/PaaS.

Zscaler Cloud Protection (DP) Subscriptions

Zscaler Cloud Protection delivers a new approach that takes the operational complexity and headaches out of cloud workload security. Zscaler's zero trust architecture reduces business risk by automatically remediating security gaps, minimizing the attack surface, and eliminating lateral threat movement.

Cloud Security Posture Management (CSPM)

Zscaler Cloud Security Posture Management (CSPM) automatically identifies and remediates application misconfigurations in SaaS, IaaS, and PaaS to reduce risk and ensure compliance.

Workload Segmentation

Zscaler Workload Segmentation (ZWS) is a new way to microsegment your environment. Zscaler Workload Segmentation protects critical data and applications in the hybrid cloud through a fundamentally new control plane: software identity. All software in an Zscaler Workload Segmentation-managed environment is fingerprinted using a combination of cryptographic identity attributes.

*Available on Essential / from Sept'22.
⁺Available from Sept'21.

Zscaler Deployment / Acceleration Services

Deployment Name	SKU	Scope
Deployment Services - Essential	ZCES-DEP-ESS	Remote Deployment Services – Essential, architecture and deployment plan, training credits = 3. This services for this SKU shall be rendered by a certified deployment partner
Deployment Services - Advanced	ZCES-DEP-ADV	Remote Deployment Services – Advanced, Lite Project plan, architecture and deployment plan, training credits = 4.
Deployment Services - Enterprise	ZCES-DEP-ENT	Remote Deployment Services – Project Plan, architecture plan, config guidance and deployments plan, training credits = 6, lab credits = 6
Deployment Services - Enterprise Plus	ZCES-DEP-ENTPLUS	Remote Deployment with two 3-day onsite* consulting – Project plan, architecture plan, config guidance and full implementation support, training credits = 12, lab credits = 12
Zscaler Health Check	ZCES-PRO-HEALTH	Remote meeting to review of the current Zscaler environment. Written report outlining deficiencies found & recommended remediation steps

*Due to the ongoing COVID-19 pandemic, Zscaler will not be providing onsite services until it is safe to do so. Instead, additional remote services will be offered.

Accelerator Name	Credits	Scope
Cyberthreat Protection	78	Access Policies in ZIA post SSL Inspection upto 100 Firewall Rules, 100 Cloud IPS and 100 Sandbox Policies
ZIA Policy Creation / Migration	46	1 pkg per 100 rules - 4 platforms
Branch Connectivity & ZIA Pvt Svc Edge Virtual	86	Tunnels for up to 20 Sites, a pair of VSE and up to 2 pairs of ZIA Pvt Svc Edges
O365 Support	26	Policy review, up to 5 SaaS tenant profiles
Sandbox	20	Up to 20 Rules
ZPA Policy Creation / Migration	46	Up to 100 App Segments with 50 Access Policies
ZPA Pvt Service Edge Connectivity	24	Up to 3 pairs of the ZPA Private Service Edge (6 VM Instances)
ZDX Advanced - Deployment	54	Up to 5000 Windows/Mac users, 30 probes, 15 applications across ZIA & ZPA; and operationalization
ZDX M365 - Deployment	44	Up to 5000 Windows/Mac users, 11 probes, 6 applications across ZIA & ZPA; and operationalization
Data Protection	76	Custom/Predefined Dictionaries= 10; 20 DLP policies, 1 SaaS App for OOB CASB
Workload Security Deployment	54	Up to 5 VPCs/VNet
Tenant Migration	86	1 Tenant of ZIA or ZPA, w/ up to 100 Policies across 4 areas, Authentication, Tunnels for 2 sites
Client Connectivity	34	Up to 5,000 Windows/Mac and 100 iOS/Android Users (enroll with ZIA/ZPA or both)
Logging & SIEM Integration	46	Up to 2 pairs of NSS / LSS Deployment & 6 NSS/ LSS feeds
User Experience	40	2 EUN Templates, Review up to 100 Policies across 4 areas, Up to 2 IdPs
Zscaler Platform Health Check	40	Review the ZIA or ZPA Tenant configuration for a single Zscaler tenant

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+Available from Sept'21.