## **Designation of Customer Authorizers/Primary Contact**

Signatory:	
Name	
Signature (if Faxed or Mailed)	
Title	
Email	
Date	
Company Name	
NASP ID	
Company ID/ CLE ID	

The Customer listed above, on behalf of itself and its Affiliates, completes this form to designate the Customer Authorizers/Primary Contacts (POCs) for access to and administration of its service(s) with Verizon Business Network Services LLC, on behalf of MCI Communications Services, LLC, d/b/a Verizon Business Services and its Affiliates, (collectively or individually "Verizon") (all terms as defined in the Service Publication and Price Guide located at <u>www.verizonbusiness.com/guide</u>).

1. **Protection of Customer Data**. Verizon will protect the confidentiality of Customer Data, including Customer Proprietary Network Information for applicable services (CPNI), in accordance with applicable laws, rules, and regulations and as set forth in this Agreement.

2. **Provision of Customer Data.** Customer may designate, in a form provided by and returned to Verizon, representatives with the power to grant access to CPNI (Authorizers/Primary Contacts (POC)). Verizon may provide Customer Data (including, without restriction, call detail) to any of Customer's Authorizers/POCs, and to any of Customer's employees, agents or contractors who are authorized by an Authorizer/POC to receive and have access to Customer Data ("Authorized Customer Representatives", or "ACRs"). Customer agrees, and will cause Authorizers/POCs and ACRs, to abide by reasonable authentication and password procedures developed by Verizon in connection with disclosure of Customer Data.

3. **Methods of Providing Customer Data.** Verizon may provide Customer Data, including CPNI, to ACRs or Authorizers/POCs via any means authorized by Verizon that is not prohibited by applicable laws, rules, or regulations, including, without restriction to Customer's: email address(es) of record (if any) or other email addresses furnished by ACRs, to Customer's telephone number(s) of record or other telephone numbers provided by ACRs, to Customer's online (U.S. Mail) address(es) of record or to other postal addresses furnished by ACRs, or via Verizon's online customer portal or other online communication mechanism.

4. **Designated Authorizers/POCs**. The following individuals will serve as Customer Authorizer/POCs. All Authorizers/POCs shall remain such until Customer notifies Verizon, using the notice process specified in the applicable service agreement, or makes the update via Verizon's online customer portal. Authorizers/POCs will authorize or deauthorize users by completing a User Authorization/De-authorization form or managing user access through the designated customer online portal (*e.g.*, Verizon Enterprise Center).

Name	Title	Tel. No.	Email	Postal Address
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5. **Significant Account Change Notifications.** Verizon will provide significant account change (SAC) notices to Customer's Addresses of Record (postal or electronic address(es) associated with the account for more than 30 days) or Telephone Number of Record (telephone number(s) associated with the underlying Verizon service) whenever a password, response to a back-up means of authentication for lost or forgotten passwords, online account, or address of record is created or changed. If Customer is served by at least one dedicated Verizon representative under the Service Agreements (that can be reached by Customer by means other than calling through a call center), Verizon may suppress certain SAC notices to Customer.