

XO COMMUNICATIONS SERVICES, LLC FEES

Content Acceleration Service Fees

Deliver and Streaming Setup Fees:

- The initial setup fees for packaged offerings are as follows: Content Starter - \$50; Content Basic - \$100; Content Standard - \$100; and Content Enterprise - \$1000
- The setup fee for custom priced offerings is \$400 per hour.
- If initial setup requires more than one (1) hour, Customer will be charged an additional \$400 for every hour required for setup.

Application Acceleration Setup Fees:

- The initial setup fee for DA Starter, DA Basic, DA Standard and DA Premium covers the first one (1) hour set up.
- The setup fee for custom priced offerings is \$400 per hour
- Setup fee for DA Web and DA Business covers the first five (5) hour setup.
- Setup fee for DA Enterprise covers the first eight (8) hour setup.
- The initial setup fees are as follows: DA Starter - \$100; DA Basic - \$300; DA Standard - \$300; DA Premium - \$1000; DA Web - \$2000; DA Business - \$2000; and DA Enterprise - \$2500.
- If initial setup requires more than one (1) hour, Customer will be charged an additional \$400 for every hour required for setup.

Additional Fees:

- Storage Setup fee is \$400 per configuration up to one (1) hour.
- Additional request on configuration after initial setup incurs \$800 for every two (2) hours.
- Content Starter and DA Starter phone support is \$50 per hour.
- Overage Fee. Customer will be charged an "Overage Fee" at the end of the month if the traffic and the content storage used during that month exceeds the limit of the purchased package or the committed volume. If an Overage Fee of traffic is not specified in the Service Order, the Overage Fee is twenty percent (20%) premium per Gigabyte over the package rate per Gigabyte in traffic (that is, package MRC divided by monthly traffic transfer) or twenty percent (20%) premium per Gigabyte over the committed rate per Gigabyte in traffic. If the Overage Fee of Content storage and Managed Video Storage is not specified in the contract, the Overage Fee is one dollar (\$1) per gigabyte.

XO Cloud Express Service (Infrastructure-as-a-Service) Fees

- Standard Resource Unit Pricing:
 - CPU-Hour: \$0.059/Hour
 - Ram-Hour: \$0.029/GB-Hour
 - Storage-Hour: \$0.0003/GB-Hour (50GB per server minimum)
 - Cloud Network-Hour: \$0.20/Hour (First Cloud Network FREE)
 - Inbound Bandwidth: no charge
 - Outbound Bandwidth: \$0.15/GB
 - Software:

- MS SharePoint Foundation 2010: \$0.04/Hour
- MS SQL Server Standard 2008: \$0.66/Hour
- MS SQL Server Enterprise 2008: \$2.22/Hour
- Cloud Files Storage-Hour: \$0.22/GB per month
- Monthly Rates are calculated using Hourly Rates x 730 hours
- Overage Fee. Customers will be charged an “Overage Fee” at the end of the month if costs of utilization of all unit resources exceed the monthly commit volume minus any applicable volume and term discounts. Overage Fees shall be calculated based on the Standard Resource Unit Pricing.
- Setup fee. There are no setup fees for cloud infrastructure services

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