XO IP Flex, IP Flex with VPN, SIP Service

Manage Location Based Features
For Group Administrators

Managing Individual Telephone Number Voice Features
Using Online Feature Management in the XO Business Center

You can manage many features at the location level. These features set rules and actions that apply for all telephone numbers at the location.
General Location and Outbound Caller ID Global Settings

OFM > Location Profile > Profile

The Location Telephone Number is also defined as the group number. You cannot change this number, as it is assigned by XO. Select the location telephone number you want to manage from the drop-down menu.

When the Location Dialing Code is On, a caller from another company location can use it to dial your location. The number can be four or five digits.

Set the time zone for your location.

You can set the Outbound Calling Line ID Management to display a name or number for all telephone numbers at the location. The following questions ask you to determine if you want to display:

- The location telephone number as the users’ (outbound) Caller ID
- The location name as the users’ Caller ID

A group administrator can change the passcode used to access and configure the Voice Portal features that apply to the entire location/group. The passcode must be between 4 and 8 numeric digits long.

You can select how many digits will be used for extension dialing at the location. Note that, once you’ve set the length, you can’t shorten the number of digits used for extension dialing at another time.

Note: Remember to Save Changes

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