



**ATTENTION MINNESOTA CUSTOMERS**  
**FINAL NOTICE OF DISCONTINUATION OF SERVICE**

Discontinuation of XO Communications Services basic local retail service within the state of MINNESOTA for customers who are not existing Federal, state, and local Government agencies or educational institutions.

**Please share this important information with other members of your organization (e.g., IT, provisioning, network engineers, billing, operations, carrier managers) as they may be impacted. This is the final notice you will receive about this discontinuation.**

To ensure your continuity of operations, XO is providing you with this final notice that it will be discontinuing certain services on or after September 30, 2020. The affected services are: XO Basic Business Lines. Other names for this service are Basic Business Lines, Small Business Basic Business Line Service, Small Business Basic Business Line II Service, Small Business Basic Business Local Line Service, Small Business Basic Business Local Line II Service, Business Services Basic Business Line Service, Business Services Basic Business Line II Service, and Business Services Basic Business Local Line Service.

XO will waive any early termination charges associated with these services. Any of these services that are subject to automatic-renewal are no longer being automatically-renewed; however, we will continue to provide service until September 30, 2020. Verizon would be pleased to work with you to transfer any of these services to alternative Verizon solutions, as available. To assist with your transition, we are currently running an attractive range of promotions on a number of Verizon solutions.

For more information about Verizon's services please contact us via MyXO.com or via the toll-free phone number on your bill. If you already have an existing Verizon sales representative, client service manager ('CSM') or contracts manager assigned to your business or you are supported by an authorized Verizon partner, please contact them directly.

We value your business and look forward to helping you realize the benefits that our advanced offerings can unlock for you.

In addition to MCImetro Access Transmission Services Corp. dba Verizon Access Transmission Services and the Local Exchange Carriers -- Qwest Corporation dba CenturyLink, Embarq Minnesota, Inc. dba CenturyLink, Frontier Communications of Minnesota, Inc., and Citizens Telecommunications Company of Minnesota, LLC -- the other Local Service Providers (LSPs) listed below provide basic business service and may have service that is available to you depending on your location. For further information on alternative LSPs available in your city or township, please go to <https://mn.gov/puc/telecommunications/utility/>.

Access Media Holdings, LLC dba Access Media 3

Bullseye Telecom, Inc.

CenturyLink Communications, LLC

Charter Fiberlink CC VIII, LLC

Comcast Phone of Minnesota, Inc.

Electric Lightwave, LLC dba Allstream

McLeodUSA Telecommunications Services, L.L.C. dba PAETEC Business Services

Tekstar Communications, Inc. dba Arvig

Velocity The Greatest Phone Company Ever, Inc. dba V-One, Inc.

Windstream NTI, LLC



You may also share any concerns with the Minnesota Public Utilities Commission's Consumer Affairs Office:

MN PUC Consumer Affairs Office  
121 7th Place East #350  
St. Paul, MN 55101  
Email: [consumer.puc@state.mn.us](mailto:consumer.puc@state.mn.us)  
Phone: 651-296-0404 / 800-657-3782

For existing Federal, state, and local Government agencies and educational institutions, modifications to service offerings will continue to be subject to the terms of the tariff or their contract.