

This document is a supplement to the Verizon Home Device Protect brochure.
For complete program details, please refer to this document and the Verizon Home Device Protect brochure.

Introducing the improved Verizon Home Device Protect.

**New benefits at no additional cost
starting April 25, 2024.**

See important upcoming program changes below.

Effective April 25, 2024, the following changes are coming to Verizon Home Device Protect (VHDP):



Second Covered Address

Our new additional covered address benefit means your favorite products in whichever secondary address you choose, are protected and supported.¹



More Coverage

Certain Wi-Fi enabled home health devices (pulse oximeters, EKGs, blood pressure monitors), smart mops and vacuums, pet-care items, and advanced gaming devices are now included in the smart home tech we cover. **Plus, we're increasing the limit on single claims from \$2k to \$3k.**



More Tech Care

Get your laptops, tablets and gaming consoles tuned-up and cleaned out, and your old products recycled. Plus, our experts can help keep most laptops safe by removing viruses, now for \$0.

Verizon Home Device Protect will no longer include digital security and privacy tools. Customers also enrolled in Verizon Mobile Protect, Verizon Mobile Protect Multi-Device, Mobile Secure, or Mobile Secure Multi-Device will no longer be eligible for a bill credit.

For customers enrolled in both Verizon Home Device Protect and Verizon Home Internet:



\$0 Installation Fees

Verizon Home Device Protect and Verizon Home Internet customers get access to \$0 installations, including eligible home tech installations and select home internet setups.²

Additional Information About Verizon Home Device Protect:

Verizon Home Device Protect costs \$25 plus tax per month and automatically renews each month until canceled. It is an optional product that you may cancel at any time.

The plan offers repairs, replacements, or reimbursement on eligible tech products in your home. It covers product breakdowns and accidental damage from handling on certain devices. The plan is not insurance and doesn't cover phones.

The plan offers tech support on Day 1. Other coverage starts on Day 31. Pre-existing conditions are not covered. A service fee of \$0, \$49, or \$99 plus tax applies for each approved claim. The claims limits are \$2,000 per claim (\$3,000 per claim effective 4/25/24) and \$5,000 for all claims within a 12-month rolling period.

Limitations and exclusions apply. Review current Terms and Conditions at www.asurion.com/verizonhomedeviceprotect or the QR code below, which have an arbitration provision for disputes, including a class action waiver.

Asurion may send you program communications, including legal notices and terms and conditions, electronically using the last email address on file with Verizon, the mobile number identified in the Verizon system as the account owner and/or any other email address or mobile number you provide to Asurion, unless prohibited by state law. If electronic delivery is not possible, this information will be mailed to you. Legal notices will not be sent to New York customers electronically.

¹ Your primary address for Verizon Home Device Protect coverage is your Verizon account address. You may register a second covered address to share your Verizon Home Device Protect coverage and may change your second covered address up to three (3) times per 12 months. In order to cover a second address, you must register the second covered address through your Asurion dashboard at <https://www.asurion.com/verizon/home-device-protect/>. Terms and conditions, including aggregate claim limit, apply to both covered addresses.

² Eligible installations only. Availability may vary by location, product, and Verizon Home Internet plan.



Have questions or want to review your terms and conditions effective 4/25/24?

Scan this code with your smartphone or visit [asurion.com/vhdp/newbenefits](https://www.asurion.com/vhdp/newbenefits)



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