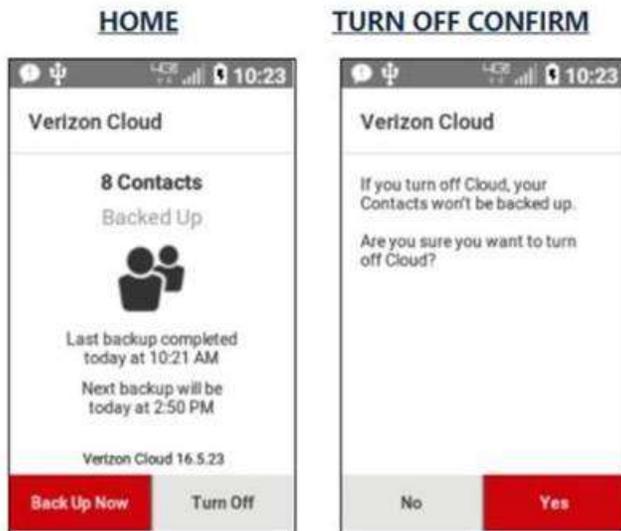


Here are the steps to un-provision the Cloud application on Basic phones:

1. Launch Cloud
2. Navigate and select the "Turn off" button
3. Navigate and select "Yes" to turn off Cloud



This will un-provision the app. Please let the user know that if they do not re-provision Cloud, contacts are no longer backed-up once Cloud is "turned off."

To provision, the user will just need to launch VZ Cloud and follow steps to set up:

1. Launch VZ Cloud from the App tray.
2. Navigate and select "Next." **Note:** If the user selects "Next" they automatically agree to the terms and conditions for VZ Cloud.
3. Navigate and select "Back Up Now" to perform the initial backup of contacts.

