

Meet your phone.



About your phone



NOTE: Devices and software are constantly evolving—the screen images and icons you see here are for reference only.

Para la versión en español, visite verizonwireless.com/support

SAMSUNG
Galaxy S7

Setting up your phone

Your phone already has a SIM card installed.

Charge the Phone

Before turning on your phone, charge it fully.

Your phone comes with an Adaptive Fast Charging charger and a USB cable. Plug the smaller end of the cable into the USB/charger port on your phone and the larger end into the charger. Then plug the charger into an electrical outlet to charge the phone.



WARNING: Use only Samsung-approved charging devices. Samsung accessories are designed to maximize battery life. Using other accessories may invalidate your warranty and may cause damage.

Using your phone

Turning your phone on/off

To turn your phone on, press and hold the **Power/Lock** button.

Press and hold the **Power/Lock** button again to turn it off.

Locking/unlocking the screen

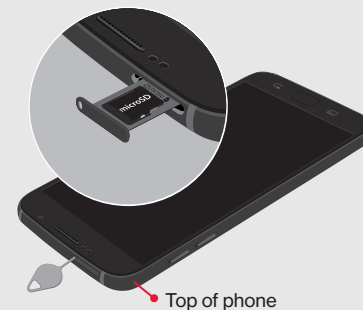
To turn on your screen, press the **Power/Lock** button and then swipe up on the screen to unlock it.

To turn off your screen and prevent accidental key presses, press the **Power/Lock** button.

Optional: Insert the microSD card.

1. With the screen facing up, insert the tool that came with your phone into the hole on the SIM/microSD card tray to open it.
2. Carefully slide out the tray.
3. Insert the microSD card into the tray with the gold strips facing down (as shown).
4. Insert the tray back into the slot and carefully push the tray in until it's closed completely.

NOTE: The microSD card is sold separately.



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Home screen mode

You can select one of the two modes: Easy and Standard. Instructions in this guide are written using Standard mode.

Standard mode is for users who are familiar with Android.

Easy mode is a simplified experience for the first-time smartphone user.

1.  >  >  From the Home screen, tap **Apps > Settings > Easy mode**.
2. Choose the mode you want to use and tap **Done**.



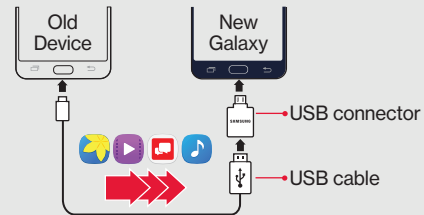
Advanced Calling

You can make High-Definition Voice and Video Calls and surf the web while you talk on the phone when you add Advanced Calling to your line. Visit verizonwireless.com/AdvancedCalling to learn how.

Copying content from your old phone


For help transferring contacts, photos and other content from your old phone wirelessly, visit verizonwireless.com/cloud.







Or, to transfer content using the USB On the Go connector that came with your new phone, select Smart Switch during setup or open it later from the Home screen by tapping **Apps > Settings > Backup and reset > Open Smart Switch**.




Visit samsung.com/smarts witch for more information and a list of compatible phones.

Learning more


 The Help app gives you tips, videos and other information on how to use your phone, including:


-  Making calls
-  Voice mail
-  Sending texts
-  Getting apps
-  Taking photos
-  Accessibility settings


 From your computer, visit verizonwireless.com/support.

 Download a User Guide from verizonwireless.com/support or call **1.888.987.HELP** to order a copy.

Managing your account

 **My Verizon Mobile app**
Manage your account, track your usage, edit account information, pay your bill and more.

 **International travel**
For features and rates when outside the US, visit verizonwireless.com/international.

 **Customer service**
Call **1.800.922.0204**
Twitter **@VZWSupport**

Additional information

Your wireless device and third-party services
Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing aid compatibility information
This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or phone retailer.