



Get to Know Your Phone

Para la versión en español, visite verizonwireless.com/support.

SAMSUNG Galaxy Note5

About Your Phone



*Recent Apps and Back light up when navigating through the device.

Setting Up Your Phone

Your phone comes with the SIM card pre-installed.

Charge the Phone

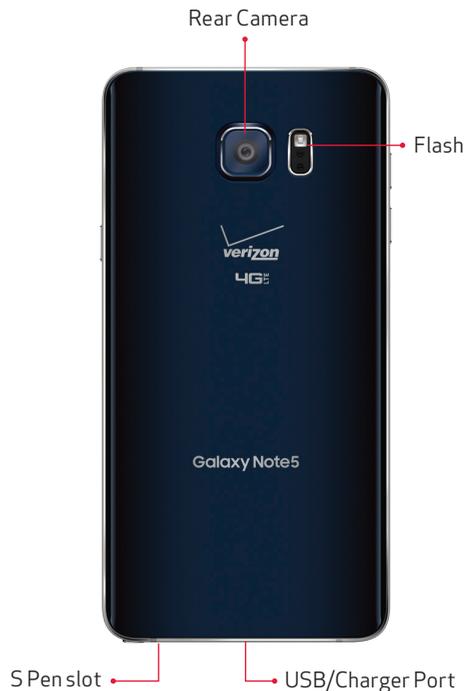
Before turning on your phone, charge it fully.

Your phone comes with an Adaptive Fast Charging charger and a USB cable. Plug the smaller end of the cable into the USB/Charger port on your phone and the other end into the charger. Then plug the charger into an electrical outlet to charge the phone.



WARNING! Please use only an approved charging accessory to charge your phone. Improper handling of the charging port, as well as the use of an incompatible charger, may cause damage to your device and void the warranty.

NOTE: For fastest charging times, use the Adaptive Fast Charging charger that came with your phone. This charger provides faster charging only when connected to devices that have Adaptive Fast Charging.



NOTE: Devices and software are constantly evolving—the screen images and icons you see here are for reference only.

Using Your Phone

Turning Your Phone On / Off

To turn your phone on, press and hold the **Power/Lock** button.

To turn your phone off, press and hold the **Power/Lock** button and follow the instructions.

Locking / Unlocking the Screen

To turn on your screen, press the **Power/Lock** button. Then swipe your finger across the screen to unlock it.

To turn off your screen and prevent accidental key presses, press the **Power/Lock** button.

Home Screen Mode

You can select one of the two modes: Easy and Standard. Instructions in this guide are written based on Standard mode.

Standard mode—Standard experience for users who are familiar with Android

Easy mode—Simplified and easier experience for the first time smartphone user

1. → → From the Home screen, tap **Apps** → **Settings** → **Easy mode**.
2. Choose the mode you want to use and tap **Done**.



Standard mode



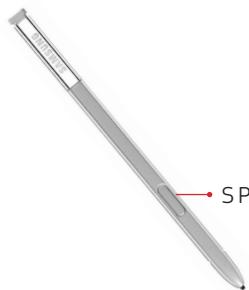
Easy mode



Using Your Phone

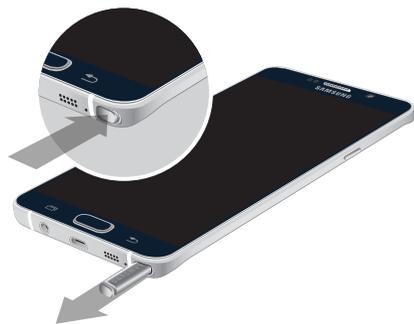
S Pen

The S Pen™ enables fast and precise input providing the most natural writing experience.



S Pen Button

To remove the S Pen, push the S Pen inward.



WARNING! Be sure to insert your S Pen with the nib pointed inward. Inserting the S Pen the wrong way can cause it to become stuck and can damage the pen and your phone.

Using Your S Pen

Express yourself. Write and draw directly into emails or the calendar, as well as Word, Excel, PowerPoint, and PDF documents. Capture your ideas in S Note and even write a note on the back of a picture.

Air command: Slide the S Pen from its slot to see an onscreen Air command toolbar that lets you quickly turn on frequently used apps or actions.



- **Action memo:** Quickly link short notes to apps like Phone, Contacts, and Messages.
- **Smart select:** Instantly outline and crop anything on the screen and freely edit or share with others using a variety of apps.
- **Screen write:** Capture a screen image and write or draw on it.
- **S Note:** Create content using various options.
- **Add shortcuts:** Select an app or function to open or turn on using Air command.

Advanced Calling

You can make High-Definition Voice and Video Calls, and surf the web while you talk on the phone, when you add Advanced Calling to your line. To learn how, visit verizonwireless.com/AdvancedCalling.

Copying Content from Your Old Phone

For help transferring contacts, photos and other content from your old phone, visit verizonwireless.com/cloud.

Learning More



The Help app gives you tips, videos and other information on how to use your phone, including:



Making Calls



Voice Mail



Sending Texts



Getting Apps



Taking Photos



Accessibility Settings



From your computer, visit verizonwireless.com/support.



Download a User Guide from verizonwireless.com/support or call (888) 987-HELP (4357) to order a copy.

Managing Your Account

My Verizon Mobile App



Manage your account, track your usage, edit account information, pay your bill and more.

International Travel



For features and rates when traveling outside the US, visit verizonwireless.com/international.

Customer Service



Call (800) 922-0204.

Follow us [@VZWSupport](https://twitter.com/VZWSupport). 

Additional Information

Your Wireless Device and Third-Party Services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this wireless device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this wireless device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use, and privacy policies shall apply. Please review carefully all applicable terms and conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing Aid Compatibility Information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

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