

Meet your phone.

verizon

About your phone



Para la versión en español, visite verizonwireless.com/support

SAMSUNG
Galaxy J3_V

NOTE: Devices and software are constantly evolving—the screen images and icons you see here are for reference only.

About your phone



Setting up your phone

Your phone already has a SIM card installed.

Step 1. Remove the back cover

Locate the cover release slot and carefully pull the cover off.



Optional: Insert the microSD card.

If you have a microSD card, slide the microSD card into the microSD card slot with the gold contacts facing down.



NOTE: The microSD card is sold separately.

Step 2. Insert the battery

Insert the battery, making sure the gold contacts line up. Press down gently to secure.



Step 3. Replace the back cover

Replace the cover over the back of the phone, and then press down along the edges to secure.



Step 4. Charge your phone

Before turning on your phone, charge it fully.

Insert the small end of the USB cable into the phone. Insert the larger end into the charger and plug it into an outlet.



WARNING: Only use approved chargers with your device. Incompatible chargers or tampering with the charger port could damage your device and void the warranty.

Using your phone

Turning your phone on/off

To turn your phone on, press and hold the **Power/Lock** button.

Press and hold the **Power/Lock** button again to turn it off.

Locking/unlocking the screen

To turn on your screen, press the **Power/Lock** button. Then swipe up on the screen to unlock it.


To turn off your screen and prevent accidental key presses, press the **Power/Lock** button.

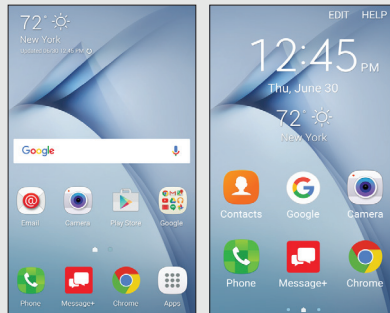
Home screen mode

You can select one of the two modes: Easy or Standard. Instructions in this guide are written for Standard mode.

Standard mode is for users who are familiar with Android.

Easy mode is a simplified experience for the first-time smartphone user.

1.  From the Home screen, tap **Apps > Settings > Easy mode**.
2. Choose the mode you want to use and tap **Done**.



Advanced Calling

You can make high-definition voice and video calls, and surf the web while you talk on the phone, when you add Advanced Calling to your line.

Visit verizonwireless.com/AdvancedCalling to learn how.

Copying content from your old phone

For help transferring contacts, photos and other content from your old phone, visit verizonwireless.com/cloud.

Learning more



The Help app gives you tips, videos and other information on how to use your phone, including:



Making calls



Voice mail



Sending texts



Getting apps



Taking photos



Accessibility settings



From your computer, visit verizonwireless.com/support.



Download a User Guide from verizonwireless.com/support or call **1.888.987.HELP** to order a copy.

Managing your account



My Verizon Mobile app

Manage your account, track your usage, edit account information, pay your bill and more.



International travel

For features and rates when outside the US, visit verizonwireless.com/international.



Customer service

Call **1.800.922.0204**
Twitter [@VZWSupport](https://twitter.com/VZWSupport)

Additional information

Your wireless device and third-party services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing aid compatibility information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or phone retailer.

