

HI-DEFINITION DVR/SET TOP BOX



ONE HDMI CABLE



ONE REMOTE CONTROL



POWER CORD



STANDARD-DEFINITION SET TOP BOX



ONE COAX CABLE



ONE REMOTE CONTROL



POWER CORD



See reverse side for more information.

TO ENSURE THE SUCCESSFUL INSTALLATION OF YOUR STBs, READ AND FOLLOW ALL OF THESE STEPS.

1. Make sure you have an additional coaxial cable at home. It will need to be long enough to reach from your wall outlet to your Set Top Box (STB). If you don't, one can be purchased at your local electronics store.
2. Important: If you're installing multiple STBs, and one is a High-Definition STB or DVR, start by connecting that one first, as it will take longer to download the code.
3. Do NOT connect the power cable on the Set Top Box until you are instructed to do so.
4. The **Set Top Box model number** is located on the lower left-hand corner of the STB.
5. Make sure all connections are made as tight as possible.
6. Match the type of STB you have to the color-coded list on the inside flap of this guide. Then find the corresponding instruction card. Now, you're ready to begin installation.



HD/DVR QIP 7216 HI-DEFINITION DVR



See installation instructions on back of card.

HD/DVR QIP 7216 HI-DEFINITION DVR

COAX CABLE

HDMI CABLE



- D The "dl" image is what should appear on your STB before it activates. This step will take 3 to 4 minutes.



- E Don't proceed to next step until the STB is blank. Once blank, go to the Activation Card.



If "hunt" appears, proceed to the Troubleshooting Card before you continue with activation.

HD/DVR QIP 6416 HI-DEFINITION DVR



See installation instructions on back of card.

HD/DVR QIP 6416 HI-DEFINITION DVR

COAX CABLE

HDMI CABLE



- D The "dl" image is what should appear on your STB before it activates. This step will take 3 to 4 minutes.



- E Don't proceed to next step until the STB is blank. Once blank, go to the Activation Card.



If "hunt" appears, proceed to the Troubleshooting Card before you continue with activation.

HD/QIP 7100 HI-DEFINITION STB



See installation instructions on back of card.

HD/QIP 7100 HI-DEFINITION STB

COAX CABLE

HDMI CABLE



- D The "dl" image is what should appear on your STB before it activates. This step will take 3 to 4 minutes.



- E Don't proceed to next step until the STB is blank. Once blank, go to the Activation Card.



If "hunt" appears, proceed to the Troubleshooting Card before you continue with activation.

HD/QIP 6200 HI-DEFINITION STB



See installation instructions on back of card.

HD/QIP 6200 HI-DEFINITION STB

COAX CABLE

HDMI CABLE



- D The "dl" image is what should appear on your STB before it activates. This step will take 3 to 4 minutes.



- E Don't proceed to next step until the STB is blank. Once blank, go to the Activation Card.



If "hunt" appears, proceed to the Troubleshooting Card before you continue with activation.

QIP 2500 STANDARD-DEFINITION STB



See installation instructions on back of card.

QIP 2500 STANDARD-DEFINITION STB



COAX CABLE

NOTE: YOU WILL NEED A SECOND CABLE.



A Connect the coax cable from the FiOS TV wall outlet to the "RF IN" input on the back of the STB.

C Plug one end of the STB power cord into the STB, then the other into the power outlet.

B Connect a coax cable to the "TV/VCR" output on the back of the STB. Now connect to the "Antenna," "Cable" or "A/V" input on the back of the TV.



D This image is what should appear on your STB before it activates. When it does, go to the activation card.



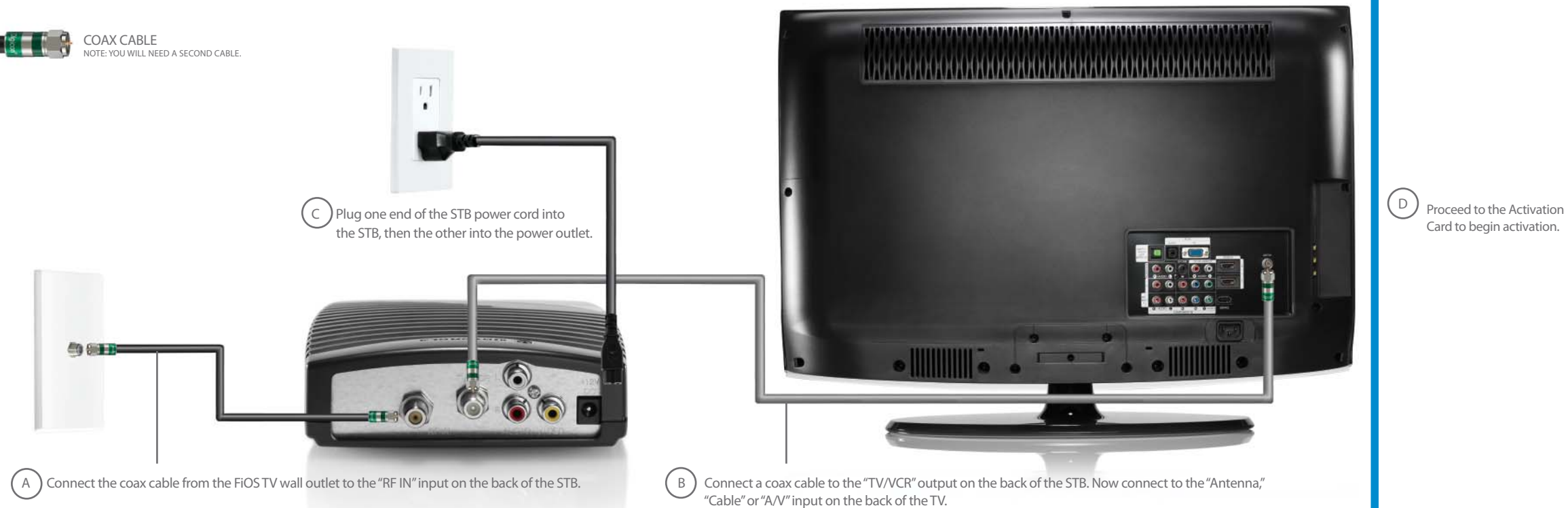
If "hunt" appears, please proceed to the Troubleshooting Card before you continue with activation.



See installation instructions on back of card.

DCT 700 DIGITAL ADAPTER

COAX CABLE
NOTE: YOU WILL NEED A SECOND CABLE.



ACTIVATION CARD



BEFORE ACTIVATION: MAKE SURE ALL STBs ARE CONNECTED TO A WORKING FiOS TV OUTLET, CONNECTED TO THE POWER OUTLET AND CONNECTED TO YOUR TV. WAIT UNTIL ALL HD STBs ARE BLANK (NO CHARACTERS) AND SD STBs LED SCREENS SAY "O".

ACTIVATE YOUR SET TOP BOX/DIGITAL ADAPTER

Press the power button on the front of your STB. For the Digital Adapter, use the power button on the remote control.

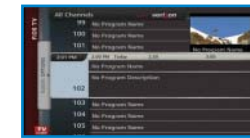
- 1 Locate the **Equipment Activation Code** on your packing slip. You will have to enter the following when activating: Activation Code + ZIP code + Quantity of STB(s) in your order.
- 2 Go to <http://www.verizon.com/fiostv/selfinstall>. Or call the Verizon Set Top Box activation line at **1.888.897.7499** and follow the instructions to activate your new STB(s).



Equipment Activation Code

FOR SET TOP BOXES:

- 1 Once your activation has taken place, your STB will flash different characters on the LED screen. The STB will power itself on and off several times throughout the activation process.
- 2 It will take between 20 to 45 minutes for your STB to activate. The activation is almost complete when the clock shows up on your STB. Do not move on to the next step until the clock appears on your STB.
- 3 Once the clock appears, turn on your TV and tune to channel 3 or 4; or go to your TV's menu and select the appropriate input, depending on the cables you used to connect your STB.
- 4 Press the power button to turn on the STB. The STB will retrieve your Interactive Media Guide (IMG) data. It may take an additional 10 to 15 minutes for all programming to download on your guide.
- 5 Once the IMG data is loaded, you can begin using your STB.



FOR DIGITAL ADAPTER:

- 1 Once the activation is done, the Digital Adapter will turn itself off.
- 2 Turn your TV on and tune to channel 3 or 4; or go to your TV's menu and select the appropriate input, depending on the cables you used to connect your STB.
- 3 Turn on the Digital Adapter using your remote.
- 4 The Digital Adapter is ready for use.

TROUBLESHOOTING CARD

PROGRAM YOUR FiOS TV REMOTE CONTROL

Your FiOS TV Remote* is a universal remote — and is already programmed for your STB. It can also control your TV, VCR and/or home entertainment system.



- To set up your remote control for other devices, please follow the instructions in the User Guide included with the remote control.
- You can also view a help video with step-by-step instructions. Videos can be found on the On Demand menu, under “Help.”

TROUBLESHOOTING

- 1 If “hunt” appears on your STB, you have a wiring problem.
 - A. Make sure the location you are trying to hook your service up to has a working FiOS TV outlet.
 - B. Validate that all coax cables are securely connected between the RF input on the STB and the FiOS TV wall outlet.
- 2 If your TV is snowy and/or has no sound:
 - A. Your TV is not on channel 3 or 4.
 - B. Check that all cables on the STB/DA output are securely connected to the correct inputs.



- 3 If your TV has a blue screen:
 - A. The input selected on your TV is not correct.
 - B. Make sure you have the proper input selected on your TV Menu. Go to your TV Menu and select the proper setting.
- 4 Your remote is not controlling the volume or other devices:
 - A. You have to program your remote to work with other devices such as your TV and DVD player.
 - B. Refer to the Remote Control Guide for troubleshooting problems.

Help videos are available for free from the On Demand menu.** Access On Demand from your remote or the main menu of your Interactive Media Guide. Select the “Help” section of the main menu to see detailed information and instructional videos.

Learn how to create settings for:

Remote Control • Parental Controls • Widgets • And much more

For additional help, go to fioshelp.verizon.com and look under the FiOS TV section.

To check your account settings, go to verizon.com and log on to your account.

If you do not have an online account, setting one up is easy!



*Your remote may look different. All FiOS TV remotes are programmed to work with your STB/Digital Adapter.

**On Demand menu is only available to customers with access to the Interactive Media Guide, which is not available on the Digital Adapter.