IMPORTANT SECURITY UPDATE

Internet Security is a top priority at Verizon. To make sure we do all we can to protect your personal information, our wireless routers have security settings that are available to help protect your home wireless network. Using the strongest network security available will go a long way to protect your home wireless network and secure your information against unauthorized access. Verizon strongly recommends Wi-Fi Protected Access (WPA2) encryption, which is the highest level of security available.

Your router’s default encryption setting may have been set to WEP encryption, which is an earlier standard that does not provide the same level of protection for your home network and personal information as WPA2 encryption. We strongly recommend changing your settings to WPA2 encryption now, if you have not done so already.

For more information and help in upgrading your router’s encryption settings, please go to http://verizon.com/securemyfiosnetwork.

Tip:
Once you’ve updated your router to WPA2 protocol, you’ll want to be sure your wireless networking devices are also upgraded to WPA2.
Verizon FiOS® Router
Model 9100EM

User Guide
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1. PRODUCT DESCRIPTION

The Verizon® FiOS® Router is designed to deliver today’s most exciting broadband services to and throughout your home. Built around a state of the art, dual-core network processor, this versatile product helps ensure that data and services reach your connected home devices without interruption or delay. The Router allows you to transfer data over your existing in-home coax cables and simultaneously supports both “wired” and “wireless” connection options. This flexibility allows for the connection of a wide range of network enabled devices such as desktop computers, laptop computers, digital media players, and network attached storage (NAS) units.

Hereafter, the Verizon FiOS Router will be referred to as the “Router.”

Key Features:

- Multimedia over Coax interface (MoCA)
- 4-Port 10/100 BaseT Ethernet LAN switch
- Integrated 802.11g Access Point
- Embedded Firewall
- IP Quality of Service
- IGMP Proxy Functionality

This User Guide is intended to provide installation and configuration information on the Verizon® FiOS® Router and assumes the user of this Router has a medium to advanced understanding of computing, routing and internet networking.
2. REGULATORY INFORMATION

2.1 FCC Compliance Note

(FCC ID: CH89100VMXX-10)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the Federal Communication Commission (FCC) Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment OFF and ON, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to a different circuit from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

WARNING: While this device is in operation, a separation distance of at least 20 cm (8 inches) must be maintained between the radiating antenna and users exposed to the transmitter in order to meet the FCC RF exposure guidelines. Making changes to the antenna or the device is not permitted. Doing so may result in the installed system exceeding RF exposure requirements. This device must not be co-located or operated in conjunction with any other antenna or radio transmitter. Installers and end users must follow the installation instructions provided in this guide.

Modifications made to this device, unless expressly approved, could void the users’ rights to operate this device.

PART 68 – COMPLIANCE REGISTRATION

This equipment is designated to connect to the telephone network or premises wiring using a compatible modular jack that is Part 68 compliant. An FCC compliant telephone cord and modular plug is provided with the equipment. See the Installation Information section of this User Guide for details.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instruction for details.

If this terminal equipment (Model 9100EM) causes harm to the telephone network, the telephone company may request you to disconnect the equipment until the problem is resolved. The telephone company will notify you in advance if temporary discontinuance of service is required. If advance notification is not practical, the telephone company will notify you as soon as possible. You will be advised of your right to file a complaint with the FCC if you believe such action is necessary. If you experience trouble with this equipment (Model 9100EM), do not try to repair the equipment yourself. The equipment cannot be repaired in the field. Contact Verizon for instructions.
The telephone company may make changes to their facilities, equipment, operations, or procedures that could affect the operation of this equipment. If this happens, the telephone company will provide advance notice in order for you to make the modifications necessary to maintain uninterrupted service.

If your home has specially wired alarm equipment connected to the telephone line, ensure that the installation of this equipment (Model 9100EM) does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer. This equipment cannot be used on public coin phone service provided by the telephone company. Connection of this equipment to party line service is subject to state tariffs.

### 2.2 Canada Certification Notice

The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operations and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The department does not guarantee the equipment will operate to the user’s satisfaction.

This equipment meets the applicable Industry Canada Terminal Equipment Technical Specification. This is confirmed by the registration number. The abbreviation, IC, before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment. The Ringer Equivalence Number (REN) is 0.0. The Ringer Equivalence Number that is assigned to each piece of terminal equipment provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local Telecommunication Company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations. Connection to a party line service is subject to state tariffs. Contact the state public utility commission, public service commission, or corporation commission for information.

If your home has specially wired alarm equipment connected to the telephone line, ensure that the installation of this equipment (Model 9100EM) does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

If you experience trouble with this equipment (Model 9100EM), do not try to repair the equipment yourself. The equipment cannot be repaired in the field and must be returned to the manufacturer. Repairs to certified equipment should be coordinated by a representative, and designated by the supplier. Contact Verizon for instructions.

The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five. Users should ensure, for their own protection, that the electrical ground connections of the power utility, telephone lines, and internal, metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

**CAUTION**

Users should not attempt to make such connections themselves, but should contact the appropriate electrical inspection authority, or electrician, as appropriate.
3. NETWORKING REQUIREMENTS

The following minimum system specifications are required for optimum performance of your Router.

Requirements for 10/100 Base-T/Ethernet

- Pentium® or equivalent class machines or higher
- Microsoft® Windows® (XP, 2000, ME, NT 4.0, 98 SE) Macintosh® OS X, or Linux installed
- 64 MB RAM (128 MB recommended)
- 10 MB of free hard drive space
- 10/100 Base-T Network Interface Card (NIC)
- Internet Explorer 5.5 or later or Netscape Navigator 7.x or higher or Firefox 1.0.7 or later
- Computer Operating System CD-ROM

Requirements for Wireless

- Pentium® or equivalent class machines or higher
- Microsoft® Windows® (XP, 2000, ME, 98 SE) installed
- 64 MB RAM (128 MB recommended)
- 10 MB of free hard drive space
- Internet Explorer 5.5 or later or Netscape Navigator 7.x or higher or Firefox 1.0.7 or later
- IEEE 802.11b/g PC adapter
- Computer operating system CD-ROM

System Requirements for Coax

- Pentium® or equivalent class machines or higher
- Microsoft® Windows® (XP, 2000, ME, 98 SE) installed
- 64 MB RAM (128 MB recommended)
- 10 MB of free hard drive space
- Internet Explorer 5.5 or later or Netscape Navigator 7.x or higher or Firefox 1.0.7 or later
- Computer operating system CD-ROM
4. HARDWARE FEATURES

4.1 LED Indicators

This section explains the Router’s LED states and descriptions. View the LEDs to confirm the unit’s operation and status.

<table>
<thead>
<tr>
<th>LED</th>
<th>State</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>POWER</strong></td>
<td>Solid Green</td>
<td>Power is ON.</td>
</tr>
<tr>
<td></td>
<td>Flashing Green</td>
<td>Router is performing power on self test (POST).</td>
</tr>
<tr>
<td></td>
<td>Solid Red</td>
<td>Router failed POST or Device Malfunction. Note: The Power LED should be red no longer than two seconds after the power on self test passes.</td>
</tr>
<tr>
<td></td>
<td>OFF</td>
<td>Power is OFF.</td>
</tr>
<tr>
<td><strong>COAX WAN</strong></td>
<td>Solid Green</td>
<td>WAN physical link established.</td>
</tr>
<tr>
<td></td>
<td>Flashing Amber</td>
<td>Low signal rate or noisy Coax line. Service should not be affected.</td>
</tr>
<tr>
<td></td>
<td>OFF</td>
<td>Router power is OFF or no WAN signal detected.</td>
</tr>
<tr>
<td><strong>ETHERNET WAN</strong></td>
<td>Solid Green</td>
<td>WAN link established.</td>
</tr>
<tr>
<td></td>
<td>OFF</td>
<td>Router power is OFF or no WAN signal detected.</td>
</tr>
<tr>
<td><strong>INTERNET</strong></td>
<td>Solid Green</td>
<td>Internet link established; the Router has a WAN connection and IP address.</td>
</tr>
<tr>
<td></td>
<td>Flashing Green</td>
<td>Internet link established; IP traffic is passing through the device in either direction.</td>
</tr>
<tr>
<td></td>
<td>Amber</td>
<td>Internet link not established or attempting to establish.</td>
</tr>
<tr>
<td></td>
<td>OFF</td>
<td>Router power is OFF or the Router does not have a WAN address.</td>
</tr>
<tr>
<td><strong>WIRELESS SETUP</strong></td>
<td>Solid Green</td>
<td>LED currently disabled</td>
</tr>
<tr>
<td></td>
<td>OFF</td>
<td>LED currently disabled</td>
</tr>
<tr>
<td><strong>1,2,3,4 (LAN ETHERNET)</strong></td>
<td>Solid Green</td>
<td>Powered device is connected to the associated port.</td>
</tr>
<tr>
<td></td>
<td>Flashing Green</td>
<td>10/100 Base-T LAN activity is present (traffic in either direction).</td>
</tr>
<tr>
<td></td>
<td>OFF</td>
<td>Router power is OFF, or no cable or no powered device is connected to the associated port.</td>
</tr>
<tr>
<td><strong>COAX</strong></td>
<td>Solid Green</td>
<td>A physical connection has been established.</td>
</tr>
<tr>
<td></td>
<td>Flashing Green</td>
<td>Activity is present on the Coax link.</td>
</tr>
<tr>
<td></td>
<td>OFF</td>
<td>Router power is OFF.</td>
</tr>
<tr>
<td><strong>WIRELESS</strong></td>
<td>Solid Green</td>
<td>Wireless link established. Wireless LAN activity is present (traffic in either direction). IP connection established and IP traffic is passing through device.</td>
</tr>
<tr>
<td></td>
<td>OFF</td>
<td>Router power is OFF or No wireless link.</td>
</tr>
</tbody>
</table>

**Rear Panel LEDs**

| Left Ethernet LED | Solid Green | 100 Mbps link established.                                                |
|                  | Flashing Green | LAN activity at 100 Mbps (traffic in either direction).                   |
|                  | OFF         | No 100 Mbps link.                                                        |
| Right Ethernet LED | Solid Green | 10 Mbps link established.                                               |
|                  | Flashing Green | LAN activity at 10 Mbps (traffic in either direction).                   |
|                  | OFF         | No 10 Mbps link.                                                         |
4.2 Cable Connectors and Switch Locations

- Coax connector
- Reset push button
- USB connector
- Four LAN Ethernet connectors (RJ-45)
- WAN Ethernet connector (RJ-45)
- Power connector (12 VDC) barrel
- OFF/ON power switch
- Wireless 802.11b/g SMA connector and antenna
4.3 Front Panel LEDs

- Power
- WAN Coax
- WAN Ethernet
- Internet
- Wi-Fi Protected SETUP (Currently Disabled)
- USB
- LAN Ethernet (1,2,3,4)
- LAN Coax
- Wireless
## 4.4 Connector Descriptions

The following chart describes the Router’s rear panel connector and switches.

<table>
<thead>
<tr>
<th>NAME</th>
<th>TYPE</th>
<th>FUNCTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>COAX</td>
<td>F-type coaxial connector</td>
<td>Connects the Router to the in home coaxial cabling. Compatible with the Multimedia over Coax Alliance (MoCA) standards.</td>
</tr>
<tr>
<td>USB</td>
<td>USB Connector</td>
<td>Connects the Router to peripheral devices (e.g. storage) via USB. Note: This port may not be enabled in all UltraLine Series3 units.</td>
</tr>
<tr>
<td>LAN</td>
<td>8-pin (RJ-45) modular jack</td>
<td>Connects the Router’s 10/100 Base-T Ethernet switch to a local computer or other Ethernet-enabled device.</td>
</tr>
<tr>
<td>WAN</td>
<td>8-pin (RJ-45) modular jack</td>
<td>Connects the Router to a broadband modem or router, enabling access to the Internet or Wide Area Network (WAN).</td>
</tr>
<tr>
<td>POWER</td>
<td>Barrel connector</td>
<td>Connects to the Router’s DC 12V power supply. Only use the power supply provided with the Router.</td>
</tr>
<tr>
<td>OFF/ON</td>
<td>Off/On Switch</td>
<td>Allows you to turn the Router on or off.</td>
</tr>
<tr>
<td>WIRELESS ANTELLA and CONNECTOR</td>
<td>SMA connector and antenna</td>
<td>Antenna for transmitting and receiving wireless signals for Wi-Fi (802.11b/g) connected devices.</td>
</tr>
</tbody>
</table>
5. INSTALLING THE ROUTER

This section explains the hardware installation procedures for connecting your Router to your broadband service as well as to devices in your home, such as computers or media players.

Before you begin

Make sure that your kit contains the following items:

- Verizon FiOS Router
- Power Supply
- RJ-45 Ethernet cable (straight-through) (yellow)
- RJ-45 Ethernet cable (straight-through) (white)
- Verizon CD-ROM containing User Guide in PDF format
- Wireless antenna
- Router Stand

Before you install your Router, please read the following notes:

NOTE:

1. It is recommended that you use a surge suppressor to protect equipment attached to the power supply. Use only the power supply provided with your kit.

2. If the Ethernet card in your PC does not auto-negotiate, set it to half duplex. Refer to the Ethernet card manufacturer’s instructions for installing and configuring your Ethernet card.

3. Additional Ethernet cables may be required depending on the installation method you are using. Ethernet cables can be purchased at your local computer hardware retailer.
5.1 Connecting Your Router to Your Broadband (Internet) Service

1. Connect one end of your coaxial cable to the coax connection on you wall. Connect the other end of the coaxial cable to the connector marked Coax on the Router.

2. Connect the power supply cord to the power connector marked 12 VDC on the back of the Router. Plug the other end of the power supply into an AC wall socket, and then turn on the Router by pressing the Off/ON switch on the back of the Router.

3. Check to see if the Router’s POWER LED is solid green. This indicates that the Router is powered on.

4. Check to see if the Router’s Coax WAN LED is solid green. This means the COAX connection is functioning properly. (Note: Your Coax WAN Led may also be amber which is acceptable)

Now that you have connected your Router to your broadband service and turned on the Router, you can connect Ethernet and Wireless devices to the Router, allowing for Internet connection throughout your home without disrupting your cable or satellite television services. Refer to the following sections for instructions on connecting devices to your Router:

- Section 5.2 explains how to connect Ethernet devices to your broadband Router.
- Section 5.3 explains how to connection Wireless devices to your broadband Router.

5.2 Connecting Ethernet Devices to Your Router

To connect PCs to your Router using 10/100-BaseT Ethernet installation, please follow the steps below:

1. Connect your Router to your broadband service as explained in section 5.1.

2. Connect the yellow Ethernet cable (provided with your kit) from any one of the four Ethernet jacks marked 1, 2, 3, 4 on the back of the Router to the Ethernet port on your computer. Turn on the computer.

   **NOTE:** Use any of the four LAN Ethernet jacks on the Router’s rear panel; each jack serves as an Ethernet switch. Repeat this step to connect up to three additional PCs to the Router.

3. Check to see if the Router’s POWER LED is solid green. This indicates that the Router is powered on.

4. Check to see if any of the Router’s ETHERNET LEDs (1,2,3,4) are solid green. Solid green indicates that the Ethernet connection is functioning properly. Check the ETHERNET LED for each Ethernet jack to which you are connected at the rear of the Router.

5. Check to see if the Router’s COAX WAN LED is solid green (or flashing amber). This means the Coax connection is functioning properly.

6. After you have logged on to you account and established an Internet connection, as explained later in this document, check to see if the Router’s INTERNET LED is solid green. Solid green indicates that the Internet link has been established.

Congratulations! You have completed the steps to connect Ethernet devices to your Router. Now proceed to section 6 to access your Router’s Web pages.
5.3 Connecting Wireless Devices to Your Router

**IMPORTANT:** If you are connecting to the Router via a wireless network adapter, the SSID must be the same for both the Router and your PC’s wireless network adapter. The default SSID for the Router is the serial number of the unit (located below the bar code on the bottom of the router and also on the shipping carton). The SSID is also provided in the Router’s Web pages, in the Wireless section. On your PC, locate and run the utility software provided with your PC’s wireless network adapter. Then, enter the Router’s SSID value (in order to communicate with the Router, the PC’s wireless network adapter must be configured with the SSID). Later, for privacy, you can change the SSID by following the procedures outlined in section 11.2, “Basic Security Settings.”

**NOTE:** Client PCs can use any Wireless 802.11b/g card to communicate with the Router. By default your Router is enabled for Wired Equivalent Privacy (WEP) security. Whenever, WEP is configured in the Router, the PC’s wireless card must use the same WEP security code type as the one provided in Router. The WEP security code is also located on a label on the bottom of the Router. Always check that your PC’s wireless adapter is configured properly for whichever network setting you use: WEP or WPA. You can configure the settings in the advanced properties of the PC’s wireless network adapter.

To network your Router to PCs in your home or office using a wireless installation, follow the steps below:

1. Connect your Router to your broadband service as explained in section 5.1.
5. Ensure that each PC on your wireless network has an 802.11b/g wireless network adapter installed.
6. Ensure that appropriate drivers for your wireless adapter have been installed on each PC.
7. Make sure the wireless antenna is screwed on to the connector on the rear of the router and firmly locked into place. Then, orient the antenna to appropriate position.
8. Connect the power supply cord to the power connector marked 12 VDC on the back of the Router. Plug the other end of the power supply into an AC wall socket, and then power up the Router.
9. Check to see if the Router’s POWER LED is solid green. This indicates that Router is powered on.
10. Check to see if the Router’s COAX WAN LED is solid Green. This means the COAX connection is functioning properly.
11. Check to see if the Router’s WIRELESS LED is solid Green. This means that the wireless interface is functioning properly.
12. After you have logged on to your account and established an Internet connection, as explained later in this document, check to see if the Router’s INTERNET LED is solid green. Solid green indicates that an Internet link has been established.

Congratulations! You have completed the steps to connect wireless devices to your Router. Now proceed to section 6 to access your Router’s Web pages.
6. ACCESSING YOUR ROUTER

6.1 Logging on to Your Router

This section explains the logon procedures for your Verizon Broadband Router. This procedure should be used any time you want to access or make changes to the Router’s configurable settings, such as wireless security and firewall.

**IMPORTANT:** Your Router is capable of automatically sensing protocol type (DHCP or PPPoE). This process is designed to start after you have connected the Router. To access your Router, your PC must be configured for DHCP. Refer to your Windows help screen for information on configuring your computer for DHCP. At your PC, click Start, then click Help to access the Windows help screen.

To log on to the Router, start your Web browser, and then type the following IP address in the browser’s address bar:

**http://192.168.1.1**

After you type the IP address, press Enter on your keyboard. The following screen will display the message:

This is your first login to the Management Console. Use http://192.168.1.1 in order to access the Router’s Management Console. To conveniently access the Management Console, you can click Add to Favorites. You should make sure that cookies are enabled in the browser. To enable cookies, go to Tools->Internet Options->Privacy->Advanced.

Click OK in the Welcome screen.
By default admin appears in the User Name field; however, you can change this to the user name of your choice. Type your password in the New Password fields. Your password must be 6 or more characters long and contain at least 1 numeral. As you type your password, asterisks will appear for security purposes.

**NOTE:** Please write down your user name and password and save them for future use.

After you have entered your password, select the desired option from the Time Zone drop-down menu. Then click OK to continue.
After you have logged on to your Router, the following screen will appear. This is the main page of your Router’s Web pages, also referred to in this document as the home page. You can access this page by clicking **Main** in the navigation menu located across the top of the Router’s Web pages. Details on this page will be explained in the following sections.

Throughout this User Guide, the following icons are used to indicate clicking actions that you can take with your mouse to configure your Router’s settings.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
</table>
| ![Edit Icon](edit.png) | **Edit**  
Clicking this icon allows you to edit the associated entry/setting. |
| ![Add/New Icon](add.png) | **Add/New**  
Clicking this icon allows you to add a new entry/setting. |
| ![Delete Icon](delete.png) | **Delete**  
Clicking this icon deletes the associated entry/setting from your Router. |
| ![View Icon](view.png) | **View**  
Clicking this icon allows you to view or run a diagnostics test on your Router. |
| ![Move Down Icon](move_down.png) | **Move Down**  
Click this icon allows you to change the order of your list by moving an entry down in the list. |
| ![Move Up Icon](move_up.png) | **Move Up**  
Click this icon allows you to change the order of your list by moving an entry up in the list. |
7. CONFIGURING YOUR BROADBAND CONNECTION

To browse the Internet using your Router, first confirm your coax link and establish an Internet connection with Verizon. The procedures for configuring your Router for Internet connection are explained in this section.

7.1 Confirming Your Coax Connection

**IMPORTANT:** You must have active broadband service before the Router can synchronize with Verizon’s equipment and establish an Internet connection.

To determine if the Router has established coax link, at the Router’s front panel, check to see if the Router’s COAX WAN LED is solid green or flashing amber—this indicates that a coax link is established.

After confirming your coax link, proceed to section 7.2 to configure your Router’s Internet connection settings.

7.2 Connecting to the Internet

After you have logged on to the Router, the following home page will appear. Use this page to determine the Router’s Internet connection status. If you do not have an Internet connection, the Internet Address field will display “Not Available.”

To begin your connection setup, at top navigation menu, click My Network.
The **Network Status** page will appear. Next, in the left submenu, click **Network Connections**.

![Network Status page](image)

In the **Network Connections** screen, click the **Quick Setup** button.

The **Quick Setup** page allows you to select the protocol type for your Internet connection, or choose to configure a static IP address. Verizon will inform you of which protocol to use to establish your Internet connection.
7.2.1 DHCP Protocol Type

**IMPORTANT:** Do not change the settings in the Quick Setup screen unless Verizon instructs you to change the settings. Your Router is designed to automatically detect the correct connection type to the network.

If you need to change the configuration to only use DHCP protocol to connect to Internet, at the Quick Setup screen, do the following:

1. From the Broadband Detect Default drop-down menu, select Automatic IP (DHCP). Note: DHCP is the Router’s default protocol type. If you use this protocol, you do not need to enter a Login User Name or Login Password.
2. Click Apply to save the settings.
3. Click OK to continue.
7.2.2 PPPoE Protocol Type

**IMPORTANT:** Do not change the settings in the Quick Setup screen unless Verizon instructs you to change the settings. Your Router is designed to automatically detect the correct connection type to the network.

If you need to change the configuration to only use PPPoE protocol to connect to Internet, at the Quick Setup screen, do the following:

1. From the Broadband Detect Default drop-down menu, select **PPP over Ethernet**.
2. Enter your Login User Name and Password (provided by Verizon) in the fields provided.
3. Click **Apply** to save the settings.
4. Click **OK** to continue.
To configure additional PPPoE settings, in **Quick Setup** screen, click the link labeled **Click Here for Advanced Settings**. The following screen appears.

**NOTE:** To configure additional WAN PPPoE properties, select **Routing** and **PPP** in the left submenu. If you change any settings in these screens, click **Apply** to save the settings.

After you have selected your protocol and clicked **OK** in the preceding screen, click **Main** to return to the home page. In the **My Router** panel, the message **Go! Your gateway is ready for Internet access** should now be displayed. In addition, the **Internet Address** field will display the WAN IP address of your Router. To quickly access your default Web page, in the **Action Zone** panel, click **GO TO THE INTERNET NOW**.
7.3 Logging Out of the Router’s Web Pages

When you are ready to log out of the Router’s web pages, click the **Logout** link in the left submenu in any of the Web screens.

**NOTE:** If you want to close the Router’s Web page, simply click the “X” in the upper-right corner of the window. Logging out or closing the window does not affect your Internet connection. However, you will need to log in to the Router again when you are ready to access the Router’s pages.
8. SETTING UP MACINTOSH OS X

This section provides instructions on how to use Macintosh Operating System 10 with the Router. Follow the instructions in this section to create a new network configuration for Macintosh OS X.

**NOTE:** Macintosh computers must use the Router’s Ethernet installation. Refer to section 5, “Installing the Hardware,” for details.

### 8.1 Opening the System Preference Screen

After you have connected the Router to the Ethernet port of your Macintosh, the screen below will appear. Click the “Apple” icon in the upper-left corner of the screen and select **System Preferences**.

### 8.2 Choosing the Network Preferences

After selecting **System Preferences** from the previous screen, the **following** screen will appear. Click the **Network** icon.
8.3 Creating a New Location

After clicking the Network icon, the Network screen will appear. Select New Location from the Location field.

8.4 Naming the New Location

After selecting New Location in the Network screen, the following screen will appear. In the field labeled Name your new location:, change the text from “Untitled” to “Westell.” Click OK.

8.5 Selecting the Ethernet Configuration

After clicking OK in the preceding screen, the Network screen will appear. The Network screen shows the settings for the newly created location. From the Configure field in the Network screen, select Built-in Ethernet. Click Save to save the settings.

NOTE: Default settings for the Built-in Ethernet configuration are sufficient to operate the Router.
8.6 Checking the IP Connection

To verify that the computer is communicating with the Router, follow the instructions below.

1. Go to the “Apple” icon in the upper-left corner of the screen and select System Preferences.
2. In the System Preferences screen, click the Network icon. The Network screen will appear.
3. In the Configure field in the Network screen, select Built-in Ethernet.
4. View the IP address field. An IP address that begins with 192.168.1 should appear.

**NOTE:** The Router’s DHCP server provides this IP address. If this IP address is not displayed, check the Router’s wiring connection to the PC. If necessary, refer to section 5, “Installing the Hardware,” for installation instructions.
8.7 Accessing Your Router

In your Internet Explorer Web browser’s address bar, type \texttt{http://192.168.1.1}, and then press Enter on your keyboard.

The Login screen will appear. Please refer to the Login screen in section 6.1 of this User Guide for logon instructions.
9. BASIC CONFIGURATION

**IMPORTANT:** The following sections assume that you have active broadband Internet service.

The Router allows you to make changes to the configurable features such as connection settings, routing configurations, and firewall settings. The following sections explain each feature and show you how to make changes to the Router’s settings. The navigation menu displayed at the top of each page allows you to navigate to the various configuration screens of your Router. Whenever you change settings in your Router, you must click **Apply** to allow the changes to take effect in the Router.

**NOTE:**
1. If you need help, go to the **Quick Links** section in the home page and then click the **Verizon Help** link. Clicking this link takes you to Verizon’s Online Help site where you can find additional information about your Router.
2. If you click **OK** or **Apply** in a screen and then experience a delay, you may need to refresh the screen; press the **Refresh** button (where applicable) or press **F5** on your keyboard.
3. If you want to logout of the Router’s Web page, click the **logout** link in the home page. Clicking this link does not affect your Internet connection; it only closes the Router’s Web page. To log in, you will need to enter your username and password in the **Login** screen.

To configure the basic settings in your Router, follow the instructions provided in sections 10 through 14.
10. MAIN (HOME PAGE)

After you have logged on to your Router and established an Internet connection with Verizon, click **Main** in the top navigation menu. The following home page will appear. The home page allows you to view connection information reported by your Router and quickly access Internet services provided by Verizon. The following sections discuss each panel in the Main page. The Main page will be referred to as the home page throughout this User Guide.
10.1 Router Status

In the home page, the **Router Status** pane allows you to view the status of your Router’s Internet connection. Whenever you have an Internet connection, a green check mark is displayed. This signals you to Go! You can now browse the Internet. In addition, the Router’s connection type and WAN IP address will also be displayed.

10.2 Quick Links

The **Quick Links** pane allows access to your broadband connection settings, and provides a link to Help information related to your Router. The following links are displayed in the **Quick Links** panel.

<table>
<thead>
<tr>
<th>Quick Links</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Change Wireless Settings</td>
<td>Click this link to access the Router’s wireless settings pages.</td>
</tr>
<tr>
<td>Change Login User Name &amp; Password</td>
<td>Click this link to change permissions needed to manage network</td>
</tr>
<tr>
<td></td>
<td>connections, or to set up privileges for new users and groups on</td>
</tr>
<tr>
<td></td>
<td>your network.</td>
</tr>
<tr>
<td>Enable Applications (Games, Web</td>
<td>Click this link to open a tunnel between remote (Internet)</td>
</tr>
<tr>
<td>Cams, Instant Messaging, &amp; Others)</td>
<td>computers and a specific device port inside your local area</td>
</tr>
<tr>
<td></td>
<td>network (LAN).</td>
</tr>
<tr>
<td>Verizon Help</td>
<td>Click this link to access Verizon’s Online Help site.</td>
</tr>
<tr>
<td>Logout</td>
<td>Click this link to log out of the Router’s Web pages.</td>
</tr>
</tbody>
</table>

10.3 Network Status

In the home page, the **Network Status** pane allows you to view information about devices that are connected to your network. If your network provides access to shared files, you can access the files by clicking the **Access Shared Files** link. The following details are displayed in the **Network Connections** panel.

<table>
<thead>
<tr>
<th>Network Status</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Computer Name</td>
<td>The ASCII (text) name or MAC address of the device connected to</td>
</tr>
<tr>
<td></td>
<td>the network.</td>
</tr>
<tr>
<td>Connection Type</td>
<td>The physical or wireless connection used to interface with your</td>
</tr>
<tr>
<td></td>
<td>Router.</td>
</tr>
<tr>
<td>Status</td>
<td>The Internet status of the connected device: Offline or Online.</td>
</tr>
<tr>
<td>IP Address</td>
<td>The IP address assigned to a device on your network.</td>
</tr>
</tbody>
</table>

10.4 Start Surfing

In the home page, the **Start Surfing** pane allows quick access to Internet services provided by Verizon. Click **GO TO THE INTERNET NOW** to go to your PCs default Web page.
11. WIRELESS

11.1 Wireless Status

If you click Wireless in the top navigation menu and then select Wireless Status in the left submenu, the following screen will appear. This screen allows you to view details about your wireless connection.

**NOTE:** If you change the Router’s wireless settings, wireless access to the Router may be interrupted and wireless stations may require reconfiguration.
11.2 Basic Security Settings

If you select Wireless from the top navigation menu and then select Basic Security Settings in the left submenu, the following screen will appear. Your Router also functions as a wireless access point for wireless devices. To configure your wireless settings, enter the appropriate values in the fields provided. Then, click Apply to allow the settings to take effect. The following table explains the details of this screen.

**IMPORTANT:**

1. If you are connecting to the Router via a wireless network adapter, the computer’s wireless network adapter must be configured with the Router’s Service Set ID (SSID); that is, the SSID used in the wireless network adapter must be identical to the Router’s SSID. The default SSID and WEP key for the Router are both located on the right-hand side of the label, which is located on the bottom of the router. Locate and run the utility software provided with the wireless network adapter, and then enter the identical SSID and WEP encryption security settings displayed in the Router into the wireless adapter. For privacy, you can change the SSID and security settings to your desired values. SSIDs are case sensitive and can contain up to 32 alphanumeric characters, including spaces.

2. In order for every computer on your network to connect to your Router wirelessly, confirm that each computer’s wireless adapter is using the same security settings that you have configured in the Router’s Basic Security Settings screen. After you have configured all the settings in this screen, please record the settings for future reference.
Basic Security Settings

If you want to setup a wireless network, we recommend you do the following:

1. Turn Wireless ON.

   Wireless: [ ] ON [ ] OFF

2. Change the SSID setting to any name or code you want.
   (SSID is the same thing as the name of your Wireless Network)

   SSID: [ ]

3. Channel.

   To change the channel or frequency band at which the Router communicates, please enter it below then click Apply to save your settings.

   NOTE: In the United States, use channels 1-11.

   Channel: [ ]

4. Click on the button next to WEP.

   We recommend using WEP because it encrypts wireless traffic.

   [ ] WEP [ ] OFF [ ] Advanced (WPA/WPA2, 802.1x)

5. Select a WEP Key.

   NOTE: To create a WEP Key, you need to enter a combination of 10 digits. You can choose any letter from A-F or any number from 0-9.

   Sample WEP Key: 0F8310F28

   Select a WEP Key:

   [ ]

   Key Code:

   [ ] 4C44467477

   Number of Digits Left:

   [ ]

6. Write down wireless settings.

   In order for every computer to connect to this Router wirelessly, you need to make sure that the wireless setup for each computer uses the SAME settings listed below. Please make sure that you write down all of the values set on this screen.

   Current Wireless Status

   | Wireless: | ON |
   | SSID: | DXSQN |
   | 64-BIT WEP: | ON |
   | 64-BIT WEP KEY: | 4C44467477 |
   | Channel: | Automatic |
   | SSID Broadcasts: | Enabled |
   | MAC Authentication: | Disabled |
   | Wireless Mode: | Mixed - accepts 802.11b and 802.11g connections |
   | Packets Sent Total: | 8733 |
   | Packets Received: | 1651 |
## Wireless Settings

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wireless (ON/OFF)</td>
<td>By default, the wireless feature is enabled. To completely turn off the wireless networking feature and the Router’s internal wireless radio, select OFF.</td>
</tr>
<tr>
<td>Change SSID</td>
<td>The SSID is the name of your wireless network. This string is case-sensitive and must be 30 characters or less. To connect to the Router, the SSID on a computer’s wireless card must be identical the SSID on the Router. The Router comes pre-configured with the SSID; however, you can change the SSID to any name or code you want.</td>
</tr>
<tr>
<td>Channel</td>
<td>This is the channel of the frequency band at which the Router communicates. The Router transmits and receives data on this channel. The number of channels to choose from is pre-programmed into the Router. A computer’s wireless card does not have to be set to the same channel as the Router; the wireless card can scan all channels and look for a Router to connect to. (In the United States, use channels 1 through 11). For better performance, select a channel that is not being used or being used the least by other wireless devices such as cordless phones or other Routers in the area. If &quot;Automatic&quot; is selected, the Router will determine the optimal channel to use.</td>
</tr>
<tr>
<td>WEP Security</td>
<td>Factory Default = WEP WEP security encrypts the Router's wireless traffic and prevents unauthorized access to the Router's network. If &quot;Advanced&quot; is selected, it means that current wireless security setting is configured using advanced options (See 'Advanced Security Settings' for additional security options.) Selecting &quot;NO SECURITY&quot; will disable wireless security and is not recommended.</td>
</tr>
<tr>
<td>WEP Key Length</td>
<td>A WEP encryption key is used to protect your wireless transmissions. These keys are of varying lengths. The key can include the numbers 0-9 and letters a,b,c,d,e, and f. The number of characters must be either 10 (for 64/40 bit encryption) or 26 (for 104 bit encryption). If this page is used to configure WEP, key 1 will be used as the active key. You should note this value as you will have to enter it into each device which is connecting wirelessly.</td>
</tr>
<tr>
<td>WEP Key</td>
<td>This is the actual security key value. You should note this value as you will have to enter it into each device which is connecting wirelessly.</td>
</tr>
<tr>
<td>Number of Required Digits</td>
<td>This field indicates how many more characters are needed to complete the security key. The security key is not complete unless this counter indicates 0.</td>
</tr>
<tr>
<td>Configure Wireless Client Settings to match Router’s settings</td>
<td>For wireless clients, such as computers and other devices with wireless cards to establish a wireless connection to this Router, the clients’ settings, especially the SSID, channel, wireless mode, and security (i.e., WEP) settings must match the Router's settings as summarized in the table. If channel is set to Automatic, the Router will determine the optimal channel to use. (If settings, particularly if using advanced security options, are changed in other or &quot;Advanced&quot; sections, the sections where the changes were made must be consulted for reference.)</td>
</tr>
</tbody>
</table>
11.3 Advanced Security Settings

If you select Wireless from the top navigation menu and then select Advanced Security Settings in the left submenu, the following screen will appear. Generally, most owners of the Router will not need to modify these wireless options.

From this menu, you can change your wireless security level by selecting the desired choice: WEP, WEP + 802.1x, or Wireless Protected Access (WPA). You can also enable/disable the SSID broadcast feature for the product. If you want to limit connected wireless devices to only the 802.11g (54Mbps) standard, choose the 802.11 b/g mode link and select the desired mode.

For full access to all wireless and security settings on one page, click on the Other Advanced Wireless Options link at the bottom of the page. Details on this page are provided in section 11.3.4.
11.3.1 SSID Broadcast

If you clicked the **SSID Broadcast** link, the following screen will appear. By disabling the SSID broadcast, your Router will no longer send out messages indicating that it is in place. Disabling the SSID broadcast does not disable the wireless interface and clients configured with the correct SSID and wireless security key (when enabled) will still be able to connect. If you enable or disable SSID Broadcast, you must click **Apply** to save the change.
11.3.2 Wireless MAC Authentication

If you clicked the Wireless MAC Authentication link, the following screen will appear. Set up your MAC Filtering settings, and then click Apply to save the settings.

For example, if you select “Allow” from the MAC filtering Mode drop-down list, this option will allow only the devices whose MAC Addresses are active in the list to connect to the Router. To add a MAC address, click the New MAC Address link.
The following screen will appear. Enter the MAC address of the device that you want to allow access to the Router. Then, click OK to continue.

After you have entered a valid MAC address, the following Advanced Security Settings screen will display all the MAC addresses that have been added to the MAC filtering table. Be sure to select the desired option from the MAC Filtering Mode drop-down list. Then, click Apply to allow the settings to take effect in the Router.

To edit a MAC address, click the pencil icon next to the address you want to edit. To delete a MAC Address, click the “X” icon next to the address you want to delete. To add a new MAC address, click the plus icon, or click the New MAC Address link.
11.3.3 802.11b/g Mode

If you clicked the **802.11b/g Mode** link, the following screen will appear. Access to the Router’s wireless network can be controlled by designating a wireless LAN technology specification 802.11b (11 Mbps) or 802.11g (54 Mbps). Use an option that is most compatible with your wireless clients.

Select the desired mode from the drop-down list, and then click **Apply** to save the settings.
11.3.4 Other Advanced Wireless Options

If you clicked the Other Advanced Wireless Options link, the following screen will appear. Click Yes to proceed.

The following screen will appear. Enter the desired values, and then click Apply to save the settings. The following table explains the details of this screen.
### Advanced Security Settings

<table>
<thead>
<tr>
<th>Wireless Access Point</th>
<th>The Router also functions as a wireless access point for wireless devices.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enable Wireless</td>
<td>By default, the wireless feature is enabled. To disable this feature, clear the check box.</td>
</tr>
<tr>
<td>SSID</td>
<td>The SSID is the name of your wireless network. This string is case-sensitive and must be 30 characters or less. To connect to the Router, the SSID on a computer’s wireless card must be identical the SSID on the Router. The Router comes pre-configured with the SSID; however, you can change the SSID to any name or code you want.</td>
</tr>
<tr>
<td>SSID Broadcast</td>
<td>Select this check box to enable SSID (a check mark will appear in the box). When this box is cleared, the Router will not broadcast its SSID. When SSID Broadcast is enabled, any computer or wireless device using the SSID of “ANY” can see the Router. To prevent this from happening, click the Disable option button. This will disable SSID Broadcast so that only the wireless devices that are configured with your SSID can access your Router.</td>
</tr>
<tr>
<td>802.11 Mode</td>
<td>Allows you to limit access to your Router based on technology type. 11b only: Communication with the Router is limited to 802.11b 11g only: Communication with the Router is limited to 802.11g 802.11 b/g Mixed: Computers using 802.11b or 802.11g rates can communicate with the Router.</td>
</tr>
<tr>
<td>Channel</td>
<td>This is the channel of the frequency band at which the Router communicates. The Router transmits and receives data on this channel. The number of channels to choose from is pre-programmed into the Router. A computer’s wireless card does not have to be set to the same channel as the Router; the wireless card can scan all channels and look for a Router to connect to. (In the United States, use channels 1 through 11).</td>
</tr>
<tr>
<td>Network Authentication</td>
<td>Open System Authentication: If Open System authentication is selected, this will allow any station to associate with the wireless network, but only stations with a valid WEP key can send or receive data from the Router. Shared Key Authentication: If Shared Key Authentication is selected, a station must authenticate with the Router (using the WEP key) before it can connect to the Router’s wireless network. Both: If “Both” is selected, the Router will allow both Open System and Shared Key Authentication to be used.</td>
</tr>
<tr>
<td>MAC Filtering Mode</td>
<td>Disable: If Disable is selected, MAC Filtering Mode will be deactivated. Allow: If Allow is selected, the Router will allow only the devices that are configured in the MAC filter table. Deny: If Deny is selected, the Router will deny all devices that are configured in the MAC filter table.</td>
</tr>
<tr>
<td>MAC Filtering Settings</td>
<td>Click this link to add a MAC address to the MAC filtering list. Details on this feature are discussed later in this section.</td>
</tr>
<tr>
<td>Transmission Rate</td>
<td>Selecting a transmission rate allows you to adjust the bit rate of the Router’s wireless transmissions. Select a transmission rate from the drop-down list, or select Auto to allow the Router to automatically select the best transmission rate.</td>
</tr>
<tr>
<td>CTS Protection Mode</td>
<td>Clear to Send (CTS) allows the 802.11 b/g networks to operate a maximum efficiency. Auto: Select Auto to activate CTS. None: Select None to deactivate CTS. Always: Select Always to allow CTS to always be activated.</td>
</tr>
<tr>
<td>CTS Protection Type</td>
<td>CTS (Clear to Send) protection mode allows mixed 802.11b/g networks to operate at maximum efficiency. RTS (Request to Send) controls what size data packet the low level RF protocol issues to an RTS packet.</td>
</tr>
<tr>
<td>Feature</td>
<td>Description</td>
</tr>
<tr>
<td>----------------------------------------------</td>
<td>-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Select cts only to activate this feature.</td>
<td></td>
</tr>
<tr>
<td>Select cts rts to activate this feature.</td>
<td></td>
</tr>
<tr>
<td><strong>Beacon Interval</strong></td>
<td>Enter the beacon interval value. The beacon interval is the time between beacon frame transmissions. Beacons are transmitted by the Router to help identify wireless networks. Beacons contain rate and capability information. Beacons received by stations can be used to identify the wireless access points in the area.</td>
</tr>
<tr>
<td>(in milliseconds)</td>
<td></td>
</tr>
<tr>
<td><strong>DTIM Interval</strong></td>
<td>Enter the DTIM (Delivery Traffic Indication Message) interval value. A DTIM is a countdown mechanism for the Router. It informs wireless network clients of the next window for listening to broadcast and multicast messages.</td>
</tr>
<tr>
<td>(in milliseconds)</td>
<td></td>
</tr>
<tr>
<td><strong>Fragmentation Threshold</strong></td>
<td>Setting the fragmentation threshold can increase the reliability of frame transmissions on the wireless network. Any MAC Service Data Unit (MSDU) or MAC Protocol Data Unit (MPDU) larger than this value will be fragmented into an MPDU of the specified size.</td>
</tr>
<tr>
<td><strong>RTS Threshold</strong></td>
<td>Enter the RTS (Request to Send) threshold. This setting controls what size data packet the low level RF protocol issues to an RTS packet. RTS/CTS handshaking will be performed for any data or management MPDU containing a number of bytes greater than the threshold. If this value is larger than the MSDU size (typically set by the fragmentation threshold), no handshaking will be performed. A value of zero will enable handshaking for all MPDUs.</td>
</tr>
<tr>
<td><strong>Maximum Multicast Data Rate</strong></td>
<td>The maximum rate (in kb/s) at which multicast packets are transmitted over your network.</td>
</tr>
<tr>
<td><strong>Wireless Security</strong></td>
<td>When this feature is enabled (the box contains a check mark), wireless security is activated, and the security type can be configured. When the box is clear, wireless security is deactivated. By factory default, Wireless Security is disabled.</td>
</tr>
<tr>
<td><strong>Stations Security Type</strong></td>
<td>Set the type of security for the Router’s wireless network. Choose from the following options: WPA, WPA2, WPA and WPA2, 802.1x WEP, Non-802.1x WEP, Authentication Only. Details on these options are discussed later in this section.</td>
</tr>
<tr>
<td><strong>Authentication Method</strong></td>
<td>This is the authentication method used with the security type.</td>
</tr>
<tr>
<td><strong>Wireless QoS (WMM)</strong></td>
<td>Wi-Fi Multimédia (WMM) is a Wi-Fi Alliance certification, based on the IEEE 802.11e draft standard. It provides basic Quality of Service (QoS) features to IEEE 802.11 networks. If your wireless card supports WMM, enable this feature by checking its 'Enabled' check-box.</td>
</tr>
<tr>
<td><strong>Power Save (WMM)</strong></td>
<td>WMM® Power Save is a set of features for Wi-Fi networks that help conserve battery power in small devices such as phones, PDAs, and audio players.</td>
</tr>
</tbody>
</table>
11.3.5 Configuring the Stations Security Type

To configure the Router’s wireless security type for the wireless network, in the Advanced Security Settings screen, select an option from the Stations Security Type drop-down list. The following sections describe each security type.
11.3.5.1 WPA (Wi-Fi Protected Access v.1)

If you select WPA in the Stations Security Type drop-down list, the following screen will appear. WPA allows you to enable a pre-shared key for your home network or for advanced security for an enterprise network. This option allows stations that support WPA v.1 to connect to the Router.

<table>
<thead>
<tr>
<th>Wireless Security</th>
<th>Factory Default = Enabled</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>When this feature is enabled (the box contains a check mark), wireless security in activated. If the box is cleared, wireless security will be deactivated.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Stations Security Type</th>
<th>Factory Default = Non-8.2.1x WEP</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Set the type of security for the Router’s wireless network. Choose from the following options: Details on these options are discussed later in this section.</td>
</tr>
<tr>
<td>WPA –</td>
<td>Allows stations that support WPA v.1 to connect to the Router.</td>
</tr>
<tr>
<td>WPA2 –</td>
<td>Allows stations that support WPA v.2 to connect to the Router.</td>
</tr>
<tr>
<td>WPA and WPA2 –</td>
<td>Allows stations that support WPA and WPA2 to connect to the Router.</td>
</tr>
<tr>
<td>802.1x WEP –</td>
<td>Allows stations that support 802.1x WEP to connect to the Router.</td>
</tr>
<tr>
<td>Non-802.1x WEP –</td>
<td>Allows stations that support Non-802.1x WEP to connect to the Router.</td>
</tr>
<tr>
<td>Authentication Only –</td>
<td>Allows stations that support Authentication Only to connect to the Router.</td>
</tr>
</tbody>
</table>

| Authentication Method     | Factory Default = Personal (Pre-Shared Key) |
Pre-Shared Key – WPA stations share a pre-shared key (string format) with the Router and do not authenticate with the RADIUS server.

802.1x – WPA stations authenticate with the RADIUS server using EAP-TLS over 802.1x, a standard for passing extensible authentication protocol (EAP) for authentication purposes. EAP is used to communicate authentication information between the supplicant and the authentication server. With 802.1x, EAP messages are packaged in Ethernet frames, rather than using and PPP.

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
</table>
| Pre-Authentication       | Factory Default = Disabled  
To Enable this feature, click the box (a check mark will appear in the box). |
| WPA Pre-Shared Key       | The WPA key can be either 8 to 63 text (ASCII) characters or 64 hexadecimal (Hex) characters. The only allowable hexadecimal characters are: A-F and 0-9. |
| Encryption Algorithm     | Factory Default = TKIP  
Select the encryption algorithm you want to use (TKIP, AES, or TKIP and AES).  
TKIP: Select this option to enable the Temporal Key Integrity Protocol for data encryption.  
AES: Select this option to enable the Advanced Encryption Standard for data encryption.  
TKIP and AES: Select this option to enable the Router to accept TKIP and AES encryption. |
| Group Key Update Interval (in seconds) | The number of seconds between rekeying the WPA group key. A value of zero means that rekeying is disabled. |

After you have selected WPA as the security type, select the desired authentication method from the Authentication Method drop-down list.
11.3.5.1.1 Authentication Method—Pre-Shared Key

If you select Pre-Shared key as the authentication method for WPA, the following screen will appear. Configuring Pre-Shared Key in the Router allows devices that know the pre-shared key to connect to the Router.

**NOTE:** A WPA pre-shared key is treated as either a string of text (ASCII) characters or a set of hexadecimal (Hex) characters. The key can be either 8 to 63 text (ASCII) characters or 64 hexadecimal (Hex) characters. The only allowable hexadecimal characters are: 0-9 and A-F.

To configure the WPA Pre-Shared Key, do the following:

1. Select the string type (ASCII or HEX) in the **Pre-Shared Key** drop-down list.
2. Enter the desired pre-shared key values in the field provided.
3. Select the desired option from the **Encryption Algorithm** drop-down list.
   - TKIP: Select this option to enable the Temporal Key Integrity Protocol for data encryption.
   - AES: Select this option to enable the Advanced Encryption Standard for data encryption.
   - TKIP and AES: Select this option to enable the Router to accept TKIP and AES encryption.
4. Enter the desired Group Key Update Interval, and confirm that the adjacent box contains a check mark. (By factory default, Group Key Interval is enabled for 900 seconds.)
5. Click **OK** to save the wireless settings in the Router.
11.3.5.1.2 Authentication Method—802.1x

If you select 802.1x as the authentication method for WPA, the following screen will appear. Configuring 802.1x allows devices that support 802.1x to connect to the Router.

To configure WPA authentication for 802.1x, do the following:

1. Select the desired option from the Encryptoin Algorithm drop-down list.
   - TKIP: Select this option to enable the Temporal Key Integrity Protocol for data encryption.
   - AES: Select this option to enable the Advanced Encryption Standard for data encryption.
   - TKIP and AES: Select this option to enable the Router to accept either TKIP or AES encryption.

2. Enter the desired Group Key Update Interval, and confirm that the box contains a check mark. (By factory default, Group Key Interval is enabled for 900 seconds.)

3. Configure the Radius Server:
   a. Enter the Radius Server IP address in the fields provided.
   b. Enter the desired Server Port value.
   c. Enter the Shared Secret.

4. Click OK to save the wireless settings in the Router.
11.3.5.2 WPA2 (Wi-Fi Protected Access v. 2)

If you select WPA2 in the Stations Security Type drop-down list, the following screen will appear. This option allows stations that support WPA v.2 to connect to the Router. The configuration settings for WPA2 are similar to the settings in WPA. Please refer to section 11.3.5.1 for instructions on configuring WPA2.
11.3.5.3 WPA and WPA2

If you select WPA2 and WPA2 in the Stations Security Type drop-down list, the following screen will appear. This option allows stations that support both WPA v.1 and WPA v.2 to connect to the Router. The configuration settings for this feature are similar to the settings in WPA. Please refer to section 11.3.5.1 for instructions on configuring WPA and WPA2.
If you select **802.1x WEP** in the **Stations Security Type** drop-down list, the following screen will appear. The 802.1x WEP feature allows you to enable WEP keys for wireless security. In addition, 802.1x WEP security uses a Remove Authentication Dial-in Service (RADIUS) server for authentication purposes. The server must be physically connected to the Router. The Router’s card supports 40-bit or 104-bit WEP encryption. If 802.1x WEP is used, any station can connect to the Router as long as its SSID and WEP key values match the Router’s values.

**NOTE:** Client PCs can use any Wireless 802.11b/g card to communicate with the Router. By default your Router is configured (enabled) for 802.1X WEP (Wired Equivalent Privacy) security. Whenever, WEP is configured, the PC’s wireless card must use the same WEP security code type as the one provided in Router. The WEP security code is located on a label on the bottom of the Router. Always check that your PC’s wireless adapter is configured properly for whichever network setting you use: WEP or WPA. You can configure the settings in the advanced properties of the PC’s wireless network adapter.
11.3.5.4.1 Configuring Automatic WEP Encryption Keys

The 802.1x WEP security protocol uses port control with dynamically changing encryption keys automatically updated over the network. To configure 802.1x WEP to generate keys automatically, do the following:

1. Select the **Generate Keys Automatically** check box if you want the Router to automatically create the WEP security keys. A check mark will appear in the box, and the **Encryption Key** table will be removed from the screen.

   **NOTE:** Disable (clear) the **Generation Keys Automatically** check box to allow 802.1x-MD5 stations to connect to the Router.

2. Enter the desired Group Key Update Interval, and confirm that the box contains a check mark. (By factory default, Group Key Interval is enabled for 900 seconds.)

3. Configure the Radius Server:
   a. Enter the Radius Server IP address in the fields provided.
   b. Enter the desired Server Port value.
   c. Enter the Shared Secret.

4. Click **OK** to save the wireless settings in the Router.

11.3.5.4.2 Configuring Manual WEP Encryption Keys

To configure 802.1x WEP with manual encryption keys, do the following:

1. Clear the **Generate Keys Automatically** check box. The **Key Encryption** table will appear in the screen.

   **NOTE:** Disable (clear) the Generation Keys Automatically check box to allow 802.1x-MD5 stations to connect to the Router.

2. At the **Key Encryption** table, select a key (1 through 4) that you want to activate.

3. Enter the desired encryption key.

   **NOTE:** A WEP encryption key is treated as either a string of text (ASCII) characters or a set of hexadecimal (Hex) characters. The number of text characters must be either 5 (for 40 bit encryption) or 13 (for 104 bit encryption). The number of Hex characters must be either 10 (for 40 bit encryption) or 26 (for 104 bit encryption). The only allowable hexadecimal characters are: A-F and 0-9.

4. Select the **Entry Method** (ASCII or Hex) from the drop-down list.

5. Select the **Key Length** (40 bit or 104 bit) from the drop-down list.

6. Enter the desired Group Key Update Interval, and confirm that the box contains a check mark. (By factory default, Group Key Interval is enabled for 900 seconds.)

7. Configure the Radius Server by doing the following:
   a. Enter the Radius Server IP address in the fields provided.
   b. Enter the desired Server Port value.
   c. Enter the Shared Secret.

8. Click **OK** to save the wireless settings in the Router.
11.3.5.5 Non-802.1x WEP

If you select **Non-802.1x WEP** in the Stations Security Type drop-down list, the following screen will appear. The Non-802.1x WEP feature allows you to enable a WEP key for wireless security without using a RADIUS server. The Router’s card supports 40-bit or 104-bit WEP encryption. Whenever Non-802.1x WEP is used, any station can connect to the Router as long as its SSID and WEP key values match the Router’s values.

To configure the Router for Non-802.1x WEP, do the following:

1. At the Key Encryption table, select a key (1 through 4) that you want to activate.
2. Enter the desired encryption key.
3. Select the Entry Method (ASCII or Hex) from the drop-down list.
4. Select the Key Length (40 bit or 104 bit) from the drop-down list.
5. Click **OK** to save the wireless settings in the Router.

**NOTE:** A WEP encryption key is treated as either a string of text (ASCII) characters or a set of hexadecimal (Hex) characters. The number of text characters must be either 5 (for 40-bit encryption) or 13 (for 104-bit encryption). The number of Hex characters must be either 10 (for 40-bit encryption) or 26 (for 104-bit encryption). The only allowable hexadecimal characters are: A-F and 0-9.
If you select **Authentication Only** in the **Stations Security Type** drop-down list, the following screen will appear. This feature allows you to enable wireless security in your Router without using encryption keys or a RADIUS server. However, a station’s SSID must match the Router’s SSID in order to connect to the Router.
12. MY NETWORK

This section provides details on your Router’s network connections.

12.1 Network Status

To view your Router’s network settings, from the top navigation menu, select **Network Connections**. The following screen appears. This screen displays information about the devices connected to your local area network (LAN). Click **Refresh** to update this screen and display the most current information about devices on your network.

<table>
<thead>
<tr>
<th>Name</th>
<th>The name of the device.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type</td>
<td>The type of device connected to the network.</td>
</tr>
</tbody>
</table>
| Connection    | The interface used to connect to the Router.  
                Ethernet: Displays the number of devices that are connected to the Router via Ethernet 10/100 BaseT connection.  
                Wireless: Displays the number of devices that are connected to the Router wirelessly.  
                Note: If you have computers on your network that are not being displayed, check the firewall setting on the PCs to ensure that the firewall is disabled. |
| Status        | The status of the Internet connection. |
| IP Address     | The IP address assigned to the computer. |
| IP Address Source | The method by which the computer receives its IP address, |
| MAC Address    | The Media Access Controller; the hardware address assigned to the device by the manufacturer. |
| Connected Devices | The interface used to connect the device to the Router, and the devices connected.  
                    Ethernet: Displays the number of devices that are connected to the Router via Ethernet 10/100 BaseT connection.  
                    Wireless: Displays the number of devices that are connected to the Router wirelessly.  
                    Note: If you have computers on your network that are not being displayed, check the firewall setting on the PCs to ensure that the firewall is disabled. |
| Delete All Devices | Click this link to delete all devices from your network. |
| Scan for New Devices | Click this link to allow the Router to scan the network for new devices that may have recently connected to the network. |
12.1.1 Website Blocking

You can configure your Router to restrict access to certain websites to computers on your network. On the Network Status page, when you click the Website Blocking link it will take you to the Parental Control section.

Note: Please refer to the Parental Control Section for more information on setting up parental controls.

The following screen will appear. In the Restricted Website field, enter the URL of the website to which you want to restrict access. From the Local Host drop-down list, select the local host device to which you want to apply this restriction.

- Select Always to allow the rule to be active all the time.
- Select User Defined to allow the rule to be active only at certain time, as defined by the rules you set up.

If desired, select a schedule from the Schedule drop-down list. If you select User Defined, refer to the procedure explained in section 15.19, “Scheduler Rules,” to set up a schedule rule. Otherwise, select Always, and then click OK to continue.
After you have entered the desired values in the preceding **Restricted Website** screen and click **OK**, the following screen will appear. To edit an entry, click the pencil icon. To delete an entry, click the “X” icon.
12.1.2 Block Internet Services

In the Network Status page, click the Block Internet Services link. The following Access Control screen will appear. This feature allows you to block specific computers within the local network (or even the entire network) from accessing certain services on the Internet. For example, one computer can be prohibited from surfing the Internet, another computer from transferring files using FTP, and the whole network from receiving incoming email. To configure Access Control, click the New Entry link.

If you clicked New Entry, the following screen will appear. Enter the desired values in this screen, and then click OK to save the settings.
12.1.2.1 Selecting an Address

From the Address drop-down list, select the desired computer for which you want to apply access. Your detected computers should appear in the list.

After you have selected a computer, the following screen will appear. Proceed to section 12.1.2.2 to select a protocol.
12.1.2.2 Selecting a Protocol

From the Protocols drop-down list, select the desired option that you want to prohibit the computer from using. You can opt to redirect the user to a browser message (HTML page) by clicking the check box. To disable this feature, click to clear the check box.

After you have selected the protocol, the following screen will appear. Proceed to section 15.19 to configure a schedule rule.
12.1.2.3 Configuring a Schedule Rule

You can choose to only apply the rule during a particular time, or a particular day. This is done via the Schedule Rule. You may select and already defined schedule from the drop down list, or define your own schedule. If you select User Defined, refer to the procedure explained in section 15.19, “Scheduler Rules,” to set up a schedule rule. Otherwise, select Always to always enforce the rule, and then click OK to continue.

12.1.2.4 Completing the Access Control Rule Configuration

After you have entered the desired values in the Access Control Rule screen and clicked OK, following screen will appear. Click OK to save the settings.
If you clicked **OK**, the following screen will appear. The Router is attempting to resolve the configuration. Click **Resolve Now** to continue.

The **Resolve Now button** will translate the rule from the computer name to the correct IP address (all rules are actually controlled by the IP address)  If you clicked **Resolve Now**, the following screen will appear. The rule has been added to the list of security rules. To disable the security rule for an entry, click the adjacent check box, and then click **Apply**. To add additional access control rules, click the **New Entry** link.
12.1.3 Access Shared Files

In the **Network Status** page, click the **Access Shared Files** link to access files from a device on your local network. (The device from which you will access files must have file sharing enabled.) If the device has a firewall turned on, you will not be able to access shared files from the device.
12.1.4 View Device Details

In the Network Status page, click the View Device Details link. The following screen will appear. Click Refresh to refresh the details on this screen. After you have finished viewing this screen, click OK to return to the Network Status page.
12.1.5 Enable Application

In the **Network Status** page, click the **Enable Application** link to set up applications for your service profile, such as port forwarding services. This feature enables applications (Games, Webcams, IM & Others) by opening a tunnel between remote (Internet) computers and a specific device port inside your local area network (LAN). Details on this screen are discussed later in section 13.3, “Port Forwarding.”
12.1.6 Rename Device

In the **Network Status** page, click the **Rename Device** link. This screen allows you to rename a device on your network. In the following screen, type the desired name in the **Name** field. Next, click **OK** to allow the changes to take effect. Click **Cancel** to return to the **Network Status** page.
12.1.7 Delete Device

In the Network Status page, click the Delete Device link to remove a device from your network.

12.2 Network Connections

Your Router supports various local area network (LAN) and wide area network (WAN, on Internet) connections via Ethernet or coaxial cables. The Network Connections screen is used to configure the various parameters of the Router’s network and Internet connections, and to create new connections.

To edit your connection settings, from the top navigation menu, select My Network. Next, select Network Connections in the left submenu. The following screen will be displayed.

First, determine which screen you are viewing by looking at the buttons on the bottom of the page. If the third button from the left displays Advanced, as shown below, this means you are viewing the basic Network Connections screen. To go to the advanced Network Connections screen, click the Advanced button.
If the third button from the left displays **Basic**, as shown below, this means you are viewing the advanced Network Connections screen. To go to the basic screen, click the **Basic** button. The advanced Network Connections screen displays links that allow you to access various connection settings in your Router. The following sections describe different network connections available on the Router, as well as the connection types that can be created.
12.2.1 Network (Home/Office) Properties

In the Network Connections screen, click the Network (Home/Office) link to access the Router’s local network properties. The Network (Home/Office) connection is a bridge that is used to combine several network devices under one single “virtual network”. For example, a home/office network can be created that includes your Ethernet Switch as well as your Wireless computers. Network (Home/Office) is the Router’s default setting.

At this screen, do any of the following:

- Click the Ethernet Switch link to edit the Router’s Ethernet Switch properties.
- Click the Coax link to edit the Router’s Coax properties.
- Click the Wireless 802.11g Access Point link to edit the Router’s Wireless 802.11g Access Point properties.
- Click the IP Address Distribution link to access the Router’s IP Address Distribution settings.
12.2.1.1 Ethernet Switch Properties

For example, if you click the Ethernet Switch link in the Network (Home/Office) Properties screen, the following screen appears. View the properties in this screen. If you change the connection name, click Apply to save the changes. Then, click OK to return to the Network Connections screen.

12.2.1.2 COAX

If you click the Coax link in the Network (Home/Office) Properties screen, the following screen will appear. View the coax properties in this screen. If you change the connection name, click Apply to save the changes. Then, click OK to return to the Network Connections screen.
Configure Connection (Coax)

If you select **Configure Connection** from the left submenu, the following screen will appear. In this screen, you can do any of the following:

- Enter the desired properties for the coax connection, and then click **Apply** to save the settings.
- Click the **View Coax Node Detailed Stats** link to view the Coax statistics page.
- Click the **Go to Coax Stat** link to view the coax statistics.

![Configure Connection Screen](image-url)
View Coax Node Detailed Stats

If you clicked the View Coax Node Detailed Stats link in the Configure Coax screen, the following screen appears. This screen displays information on the Router’s MoCA stats.

Go to Coax Stats

If you clicked the Go to Coax Stats link in the Configure Coax screen, the following screen appears. This screen displays the Tx/Rx rate between the Router and other devices or nodes in a MoCA network. View the information in this screen, and then click Close to return to the Configure Coax screen.
12.2.1.3 Wireless 802.11g Access Point

To view the wireless access properties, in the Network (Home/Office) Properties screen, click the Wireless 802.11g Access Point link.

The following screen will appear. View the wireless properties in this screen. If you change the connection name, click Apply to save the changes. Then, click OK to return to the Network Connections screen.
Configure Connection—Wireless Access Point

If you select Configure Connection from the left submenu, the following screen will appear. Configure your wireless access point properties, and then click Apply to save the settings.

Please refer to section 11, “Wireless,” for details on the following wireless features listed in the left submenu of this screen.

- Wireless Status
- Basic Security Settings
- Advanced Security Settings
- Device List
- Advanced

12.2.1.4 IP Address Distribution

If you click the IP Address Distribution link in the Network (Home/Office) Properties screen, the following screen appears. This screen allows you to access your Router’s DHCP settings. See section for details on DHCP settings.
12.2.2 Broadband Connection (Ethernet)

The Router’s Broadband Connection describes the hardware used to connect the Router to the Internet. A Broadband Ethernet connection connects the Router to the Internet using an Ethernet cable. By default Broadband Connection Ethernet is Disabled. However, you can use the Ethernet port labeled WAN on the back of the Router to connect your Router to the Internet. In this setup, you will install the Router so that it connects (via Ethernet) to another Internet device that provides WAN access. If you use the Router’s WAN port, you will also need to change the Router’s network connection settings.

To change the Router’s network connection settings, in the Network Connections screen, click the Broadband Connection (Ethernet) link.

![Network Connections screenshot]

The following screen appears. View the connection setting properties in this screen. If you change the connection name, click Apply to save the changes.

![Broadband Connection (Ethernet) Properties screenshot]
12.2.2.1 Configure Connection—Broadband Connection Ethernet

In the **Broadband Connection (Ethernet) Properties** screen, select **Configure Connection** in the left submenu. The following screen appears. Next, click the **Quick Setup** button.

The following screen appears. Select **Ethernet** from the **WAN Interface** drop-down list. Selecting **Ethernet** means that the WAN Ethernet port on the rear of the Router will be Enabled, ready for connection to another device through which you will connect to the Internet. Click **Apply** to save the settings.

**NOTE:** Verizon provides the protocol mode for your connection to the Internet. Depending on your connection type, a login user name and password may be required. These values are provided by Verizon.
12.2.2.2 QoS—Broadband Connection Ethernet

NOTE: This section is only intended to be modified by a Verizon technician. Any changes to this section may result in a disruption of service.

If you select QoS in the left submenu of the Broadband Connection (Ethernet) Properties screen, the following screen appears.

You may use this section to remove VLAN tags to your incoming (Ingress) packets, or allow specific tagged packets to enter. To add a new entry, click the New Entry link. The following screen appears. Enter the desired port in the VLAN ID in the field, and then select an Egress Policy from the drop-down list. Click OK.
The following screen appears. The VLAN ID displays the port that you added and the policy assigned to the port. Click **Apply** to save the settings.

For outgoing (Egress) packets you may enable a **Rate Limit** by checking the rate limit check box, and you may also enable the pass through of standard QoS classifiers. These are 802.1p, DSCP, and port tags. **Note that any changes to your egress setting will likely result in a disruption of your FiOS service.**

### 12.2.2.3 Advanced—Broadband Connection Ethernet

If you select **Advanced** in the left submenu of the **Broadband Connection (Ethernet) Properties** screen, the following screen appears.

To add a new IP address, click the **New IP Address** link.
The following screen appear. Enter the desired IP Address and Subnet Mask in the fields provided. Then, click **Apply** to allow the settings to take effect.

The entry will be added to the list of broadband connection IP addresses.
12.2.3 Broadband Connection (Coax)

To access the Router’s broadband configurations (Coax), click My Network in the main menu. Then click Network Connections in the left submenu. The following screen appears. Broadband Connection describes the hardware used to connect the Router to the Internet. This screen displays Ethernet and Coax as broadband connection options. In this setup, Coax is Connected, and Ethernet is Disabled. This means that Coax is the hardware used to connect the Router to the Internet.

To view the Router’s broadband connection properties, in the preceding Network Connections screen, click the Broadband Connection (Coax) link. The following screen appears. If you change the name, click Apply to save the change.
12.2.3.1 Configure Connection —Broadband Connection Coax

To configure the Router’s Coax settings, click Configure Connection in the left submenu. The following screen appears. Enter the desired settings for your broadband connection (coax), and then click Apply to save the settings.
Verizon FiOS Router (Model 9100EM)

View Broadband Connection (Coax) Node Detailed Stats

If you click the View Broadband Connection (Coax) Node Detailed Stats link in the Configure Broadband Connection (Coax) screen, the following screen appears. View the information in this screen, and then click Close to return to the Configure Broadband Connection (Coax) screen.

**NOTE:** This screen is only intended for use by Verizon technicians. Any errors indicated do not necessarily indicate a problem with your service.
Go to Broadband Connection (Coax) Stats

If you click the Go to Broadband Connection (Coax) Stats link in the Configure Broadband Connection (Coax) screen, the following screen appears. View the information in this screen, and then click Close to return to the Configure Broadband Connection (Coax) screen.

12.2.3.2 QoS—Broadband Connection Coax

NOTE: This section is only intended to be modified by a Verizon technician. Any changes to this section may result in a disruption of service.

If you select QoS in the left submenu of the Broadband Connection (Coax) Properties screen, the following screen appears.
You may use this section to remove VLAN tags to your incoming (Ingress) packets, or allow specific tagged packets to enter. To add a new entry, click the New Entry link. The following screen appears. Enter the desired port in the VLAN ID field, and then select an Egress Policy from the drop-down list. Click OK.

The following screen appears. The VLAN ID displays the port that you added. Click Apply to save the settings.

For outgoing (Egress) packets you may enable a Rate Limit by checking the rate limit check box, and you may also enable the pass through of standard QoS classifiers. These are 802.1p, DSCP, and port tags. Note that any changes to your egress setting will likely result in a disruption of your FiOS service.
12.2.3.3 Advanced—Broadband Connection Coax

If you select Advanced in the left submenu of the Broadband Connection (Coax) Properties screen, the following screen appears.

To add a new IP address, click the New IP Address link.

The following screen appear. Enter the desired IP Address and Subnet Mask in the fields provided. Then, click Apply to allow the settings to take effect.

The entry will be added to the list of broadband connection IP addresses.
12.2.4 WAN PPPoE

WAN Point-to-Point Protocol over Ethernet (PPPoE) is a protocol used to connect the Router to the Internet. PPPoE enables Ethernet-networked computers to exchange information with computers on the Internet.

NOTE: The protocol used for your Internet connection is determined by Verizon. The Router is capable of automatically detecting the protocol used for your Internet connection.

If you are configuring your Router’s protocol setting for WAN PPPoE, in the Network Connections screen, select the WAN PPPoE link.

The following screen will appear. View the details in this screen. If you change the name, click Apply to save the changes. Select the menu option in the left submenu to access the desired configuration page:

- Select Configure Connection to access the WAN PPPoE Properties screen.
- Select Routing to configure the Routing properties for your WAN PPPoE. Refer to section 15.21 for details on Routing.
- Select PPP to configure the Router’s PPP settings.
Configure Connection—WAN PPPoE

To configure the WAN PPPoE properties, click **Configure Connection** in the left submenu of the **WAN PPPoE Properties** screen. The following screen appears. Enter the desired settings and click **Apply** to save the settings.

**PPP—WAN PPPoE**

**NOTE:** The settings in the screen are provided by Verizon. Do not change the settings unless instructed by Verizon.

To configure the Router’s PPP properties, click **PPP** in the left submenu screen. The following screen appears. If you change the settings in this screen, click **Apply** to save the settings.
12.2.5 Status

To view the status of the Router’s connections, in the Network Connections screen, click the Status button. The following screen will appear. This screen displays connection information for devices connected to your Router. At this screen, do any the following:

- Turn off Automatic Refresh by clicking the Automatic Refresh Off button. When Automatic Refresh is enabled, the screen will be updated automatically to display the most current statistics.
- Manually refresh this screen by clicking the Refresh button.
- Click the links in this screen to access the Router’s connection settings.
- Click Close to return to the Network Connections screen.
13. FIREWALL SETTINGS

The **Firewall Settings** section provides access to all your router security functions. Click **Firewall Settings** in the top navigation menu to enter the settings menu.

**CAUTION:** Only Advanced Users should access the firewall settings.

### 13.1 General Firewall Security Settings

This section explains how to configure your Router’s firewall security features. The Router’s firewall security settings allow you to reduce the risk of unauthorized access to your network by prohibiting certain types of inbound and outbound network traffic and by allowing you to configure specific firewall rules.

**IMPORTANT:** If you need help, click **Main** in the top navigation menu to go to the home page. In the **Quick Links** section of the home page, click **Verizon Help**. Clicking this link takes you to Verizon’s Online Help site, where you can access additional information about your Router.

To change your firewall security level, click the option button next to the desired security setting. Next, click **Apply** to allow the changes to take effect.
### General Firewall Settings

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maximum Security</td>
<td>High security level only allows basic Internet functionality. Only Mail, News, Web, FTP, VoIP/SIP and IPSEC traffic is allowed. All other traffic is prohibited.</td>
</tr>
<tr>
<td>Typical Security</td>
<td>Like High security, Medium security only allows basic Internet functionality by default. However, Medium security allows customization of Network Address Translation (NAT) so you can enable certain types of traffic. This is the factory default security level.</td>
</tr>
<tr>
<td>Minimum Security</td>
<td>Low security setting will allow all traffic except for known malicious attacks. With Low security, your Router is visible to other computers on the Internet.</td>
</tr>
<tr>
<td>Block IP Fragments</td>
<td>This option can prevent hackers from using fragmented data packets to possibly sabotage your network. Note: Some VPN and UDP services use IP fragments, and this feature may need to be disabled. If you have questions about this feature, check with Verizon technical support. It is disabled by default.</td>
</tr>
</tbody>
</table>

#### 13.2 Access Control

If you select **Firewall Settings** in the top navigation menu and then select **Access Control** in the left submenu, the following screen will appear.

Access Control is used to block specific computers within the local network (or even the whole network) from accessing certain services on the Internet. For example, one computer can be prohibited from surfing the Internet, another computer from transferring files using FTP, and the whole network from receiving incoming E-mail. Access control defines restrictions on the types of requests that can pass from the local network out to the Internet, and thus may block traffic flowing in both directions.

To add an Access Control rule, click the **New Entry** link or, alternatively, click the plus icon.

Adding a new entry will allow you to choose a device from the known network devices (Ex. Your computers) or enter a MAC address of a new device. Then you must choose the Protocol (or service) to be blocked.
13.2.1 Selecting an Address

From the **Address** drop-down list, select the desired computer to which you want this rule applied.

If your computer or device is not listed in the drop-down, you may create a new Network Object manually by choosing the **User Defined** option. Please see the Network Object section for more details on setting up a network object (Section 15.11).

After you have selected a computer, the following screen will appear. Next, proceed to section 13.2.2 to select a protocol.
13.2.2 Selecting an Protocol

From the **Protocols** drop-down list, select the desired option that you want to prohibit the computer from using. To notify the user of this blockage via an HTML (Web) page, click the check box (a check mark will appear in the box). Note: This feature only works for HTTP services.

To see more than the basic listed services choose **Show All Services** from the **Protocols** drop-down. This will show you many pre-defined services such as games and IM clients.

After you have selected the protocol, the following screen will appear. Proceed to section 15.19 to configure a schedule rule.
13.2.3 Configuring a Schedule Rule

After you have selected the protocol, the following screen will appear. If desired, select a schedule from the Schedule drop-down menu. If you select User Defined, refer to the procedure explained in section 15.19, “Scheduler Rules,” to set up a schedule rule. Otherwise, select Always, and then click OK to continue.

- Select Always to allow the rule to be active all the time.
- Select User Defined to allow the rule to be active only at certain time, as defined by the rules you set up.

If you clicked OK in the preceding screen, the following screen will appear. Click OK to save the settings.
13.2.4 Completing the Access Control Rule Configuration

If you clicked OK, the following screen will appear. The rule has been added to the list of security rules. To disable the security rule for an entry, click the adjacent check box, and then click Apply. To add additional access control rules, click the New Entry link.
13.3 Port Forwarding

If you select **Firewall Settings** in the top navigation menu and then select **Port Forwarding** in the left submenu, the following screen will appear.

By default the Router blocks all external users from connecting to your network. However, you can configure specific applications on your network to be accessible from the Internet. Port Forwarding allows the Router to enable applications (Games, Webcams, IM & Others) by opening a tunnel between remote (Internet) computers and a specific device port inside your local area network (LAN). Services on the LAN will be exposed to external Internet users.
13.3.1 Setting Up a Predefined Port Forwarding Rule

To set up a predefined port forwarding rule, at the Security screen, click the New Entry link.

If you clicked New Entry, the following screen will appear. In the Local Host field, enter a local host name or IP address of the computer providing the service. If you will use a public IP address, click the check box next to Specify Public IP Address.

NOTE: Only one computer can be assigned to provide a specific service or application. If you use public IP addresses in your Router’s configuration, you must first obtain them from Verizon.
Next, select a predefined service from the **Protocol** drop-down list.

**NOTE:** For your convenience, the Router provides predefined protocols for applications, games, and VPN-specific programs.

The screen below displays the protocols of basic services provided in the Router. If you select **Show All Services** from the **Protocol** drop-down list, all available services will be displayed in the drop-down list.

Select a predefined service from the protocol drop-down list.
After you have selected a predefined service, the following screen will appear. Next select an option from the **Forward to Port** drop-down list to indicate the port to which traffic will be forwarded.

If you selected **Same as Incoming Port** from the **Forward to Port** drop-down list, the following screen will appear. Click **OK** to continue.
Next, set up a schedule rule using the instructions explained in section 15.19 “Configuring a Schedule.” After you have set up a schedule, enter the address of the local Host, and then click **OK** to save the settings.

If you clicked **OK** the following screen will appear. The predefined port forwarding rule has been assigned.
13.3.2 Setting Up a User Defined Port Forwarding Rule

To set up a user-defined port forwarding rule, in the Security screen, click the New Entry link.

- Specify the local computer that the port forwarding rule will apply to. This is done in the Local Host field. The field will accept either your computer name (the NetBios name; for example DADS-PC) or the computer IP address. These values can be found on your My Network page.

- If you are setting up a NAT/NAPT rule you must also specify the public IP address that data will be coming in on. Check the Specify Public IP Address check-box and enter a specific external IP address such as the WAN IP address of the router or a Static NAT IP address.

- Optionally you can specify a remote network (to forward packets to (this is a network that it outside the control of your Router). This is common in a small business or advanced configuration that uses multiple routers. Select the Specify Network IP Address check-box if you would like to apply this rule to send packets to a host IP address outside the local network (such as a remote gaming server). The screen will refresh and present you with a field in which to insert this IP address.

**NOTE:** Only one computer can be assigned to provide a specific service or application. If you use public IP addresses in your Router’s configuration, you must first obtain them from Verizon.
Next you must choose the protocol that you want to forward. A large list is provided of many common applications. If you need to define your own select **User Defined**.

If you selected **User Defined**, the following screen will appear. Give your service a name using the text box and then define the ports that define your newly created service.

**NOTE:** At least one server port entry must be defined before you can enter a service name.
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Clicking the New Server Ports link, will bring up the following screen that allows you to define your ports.

Next, select the desired protocol from the Protocol drop-down list. This information should be provided by your application developer or documentation.
For example, if you selected **TCP**, from the drop-down list, the following screen will appear. Select the desired source and destination port settings from the drop-down lists.

To set up a range of ports, select “Range” from the **Source Ports** and **Destination Ports** drop-down lists.

Next, enter the desired port range values in the fields provided, and then click **OK** to continue.
If clicked **OK** in the preceding screen, the following screen will appear. Click **OK** to save the settings.

![Edit Service Screen](image)

Now you must specify a local host for which you to assign this user-defined port forwarding rule. To assign the rule to a public IP address, click the **Specify Public IP Address** check box.

**NOTE:** Only one computer can be assigned to provide a specific service or application. If you use public IP addresses in your Router’s configuration, you must first obtain them from Verizon.

At the **Add Port Forwarding Rule** screen you can enter the name of a local host or click the **Specify Public IP Address** check box to indicate the host or IP Address to which the port forwarding rule will be assigned.

![Add Port Forwarding Rule Screen](image)
To assign the port forward rule to a NAT policy (or external IP address) click the Specify Public IP Address check box and enter the appropriate IP address.

From the Forward to Port drop-down list, select the desired option to indicate the port to which traffic will be forwarded. This is almost always the same as the incoming port. You may define a custom port map by specifying a new port to send this traffic to. (For example you could forward all the incoming traffic to an external IP address coming in on Port 80 to your internal computer but Port 81)
After you have entered a local host, specified a port, and clicked OK in the preceding screen, the following screen will appear. The user-defined rule has been added to the port forwarding table, and the status is Active. You may need to click Resolve Now while the Router is attempting to save the rule to the local host.

If you want to disable a port forwarding rule, clear the check box next to the host name or IP address. Then click Apply to save the setting.
13.3.3 Configuring a Schedule Rule

If desired, select a schedule from the Schedule drop-down menu. If you select User Defined, refer to the procedure explained in section 15.19, “Scheduler Rules,” to set up a schedule rule. Otherwise, select Always, and then click OK to continue.

- Select Always to allow the rule to be active all the time.
- Select User Defined to allow the rule to be active only at certain time, as defined by the rules you set up.
After you have added port forwarding rules and clicked OK, in the **Port Forwarding** screen, the following screen will appear. Enter the domain name in the **Local Host** field or click the check box to specify a public IP address or to specify a network IP address. Then, click **OK** to continue.

If you clicked **OK**, the following screen will appear. Click **Apply** to save the settings.
13.4 DMZ Host

If you select Firewall Settings in the top navigation menu and then select DMZ Host in the left submenu, the following screen will appear. The DMZ (Demilitarized) Host feature allows the user to forward unsolicited inbound WAN traffic to any single IP on the LAN. One computer on your LAN will be fully exposed to the Internet. The designated computer will be connected to your network without regard to firewall security or restrictions. Use this feature in cases where you want to use Internet services that are not available in the Port Forwarding list, such as Web games or video-conferencing.

**WARNING:** The computer that is configured as a DMZ Host will not have security or firewall protection.

To configure a computer for DMZ Host, click the **DMZ Host IP Address** check box, and then enter the IP Address of the computer that you want to be accessible from the Internet. The computer will answer to the default WAN IP address of the Router. Click **Apply** to save the settings.

To disable DMZ Host (if previously enabled), click to clear the check box. Then click **Apply** to save the settings.
13.5 Port Triggering

If you select **Firewall Settings** in the top navigation menu and then select **Port Triggering** in the left submenu, the following screen will appear. You can define port triggering rules to dynamically open the firewall for specific protocols or ports. The specified ports will be opened for incoming traffic. Port triggering can be used for dynamic port forwarding configuration. By setting port triggering rules, you can allow inbound traffic to arrive at a specific LAN host, using ports different than those used for the outbound traffic. This is called port triggering because the outbound traffic triggers the ports to which inbound traffic is directed.
13.5.1 Setting Up a User Defined Port Triggering Rule

To set up a user-defined port triggering rule, in the **Add** drop-down list, select **User Defined**.

### 13.5.1.1 Configuring Outgoing Trigger Ports

If you selected **User Defined** in the preceding screen, the following screen will appear. Enter the desired name in the **Service Name** field. Next, click the **New Trigger Ports** link to configure outgoing trigger ports.
If you clicked **New Trigger Ports**, the following screen will appear. Select the desired protocol from the **Protocol** drop-down list.

For example, if you selected **TCP** from the **Protocol** drop-down list, the following screen will appear. Select the desired source and destination settings from the drop-down lists.
For example, if you selected Single, the following screen will appear. Enter the desired source port and destination port values, and then click OK to save the settings.

If you entered source and destination port values clicked OK in the preceding screen, the following screen will appear. If you desire to configure incoming trigger port, proceed to section 13.5.1.2. Otherwise, click OK to continue.
If you clicked OK, the following screen will appear. Click Apply to save the settings. If you want to edit a rule, click the pencil icon next to the rule that you want to edit. To delete a rule, click the “X” icon next to the rule that you want to delete.

13.5.1.2 Configuring Incoming Trigger Ports

To configure incoming trigger ports, in the Edit Port Triggering Rule screen, click the New Opened Ports link.
If you clicked **New Opened Ports**, the following screen will appear. Select a protocol from the **Protocol** drop-down list.

For example, if you select **UDP**, the following screen will appear. Select the desired source port and destination port settings from the drop-down lists.
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Next, enter the desired source and destination port values in the fields provided, and click **OK** to continue.

If you clicked **OK**, the following screen will appear. Click **OK** to continue.
If you clicked **OK**, the following screen will appear. This screen shows that the triggering rule has been added to the list of triggering services. Click **Apply** to save the settings. If you want to edit a rule, click the pencil icon next to the rule that you want to edit. To delete a rule, click the “X” icon next to the rule that you want to delete.
13.5.2 Setting Up a Predefined Port Triggering Rule

To set up a predefined port triggering rule, in the Add drop-down list, select a predefined service.

After you have selected a service, the following screen will appear. The service that you selected will be displayed. Click Apply to save the settings.
13.6 Remote Admin

If you select **Firewall Settings** in the top navigation menu and then select **Remote Administration** in the left submenu, the following screen will appear.

It is possible to access and control your Router not only from within the home network, but also from the Internet. This allows you to view or change settings while traveling. It also enables you to allow your service provider to change settings or help you troubleshoot functionality or communication issues from a remote location. Remote access to your Router is blocked by default to ensure the security of your network. However, your Router supports the following services, and you can use the Remote Administration screen to selectively enable these services if they are needed.

**WARNING:** With Remote Administration enabled, your network will be at risk from outside attacks. Note that remote command line access (Telnet) is not enabled on this Router.

To configure Remote Administration, enter the appropriate settings, and then click **Apply** to save the settings.
13.7 Static NAT

If you select **Firewall Settings** in the top navigation menu and then select **Static NAT** in the left submenu, the following screen will appear.

**NOTE:** A block of static IP addresses must be purchased from Verizon to configure this feature. This Router supports 253 static IP addresses.

Static NAT allows LAN devices to use public IP addresses (different from the Router’s public IP address). The LAN devices are still configured with private IP addresses (either statically or dynamically through DHCP). Traffic between the LAN devices and the Internet is still “NAT’ed”, but the Static NAT mappings allow packets from specific devices to use a distinct public IP address; and packets sent to different public IP addresses to be forwarded to specific devices.

With Static NAT, devices that are behind the firewall and that are configured with private IP addresses appear to have public IP addresses on the Internet. This allows an internal host, such as a Web server, to have an unregistered (private) IP address and still be reachable over the Internet. This section also allows you to perform port translations (NAPT)

There are three steps to setting up a Static NAT entry:

1. **Create an address pool** – These are addresses on your WAN network side
2. **Create a NAT rule** – This defines the local computer to be NATd, the external IP address from the pool and the services that are allowed
3. **Create a Port Forwarding Rule** – This matches the NAT rule you created above and forwards the packets received on the WAN side to reach your internal computer.

To configure Static NAT, you must first define what external addresses are available. You add them to the address pool by clicking the **New IP Address** link or the plus icon. These addresses should be provided by your ISP.
Select the **Network Object Type** from drop-down list, select the desired object type. A single IP address, an entire subnet, a range of addresses or a specific DHCP Vendor option. (These are generic “Network” objects that are defined in the *Network Objects* section.)

For example, if you select **IP Address** as the network object type you must specify a single WAN IP address to add to the pool. Enter a valid WAN IP address then click **OK** to continue.

If you have entered an IP Address and clicked **OK** in the *Add Item* screen, you are directed back to the main screen and your network address is shown in the pool. You now must create the **NAT/NAPT Rule Set** for this new external IP Address. To create rule, under **NAT/NAPT Rule Sets**, click the **New Entry** link.
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If you clicked New Entry, the following screen will appear.

![Add NAT/NAPT Rule](image)

This screen is divided into two main sections, 'Matching' and 'Operation'. The 'Matching' section defines the LAN addresses to be translated to the external addresses, which are defined in the 'Operation' section. You define the type of traffic that should be “matched” – that is a specific source of the traffic, a specific destination and the type of traffic.

**Matching:** Use this section to define the rule's conditions, which are the LAN computer's parameters to be matched.

- **Source Address:** The source address of packets sent or received from the LAN computer. The combo box displays all the host names or IP addresses of currently connected LAN computers, as well as the options 'Any' and 'User Defined'. Select an address from the list, or 'Any' to apply the rule on all computers. If you would like add a new address, select the 'User Defined' option in the combo-box. This will commence a sequence that will add a new network object, representing the LAN computer.

- **Destination Address:** The specific destination address of packets coming from the above Source address. You will want to keep this set at *Any* in most cases to allow any remote destination to receive packets from the Source Address.

- **Protocol:** You may also specify a specific protocol. Selecting the 'Show All Services' option in the combo-box will expand the list of available protocols. Select a protocol or add a new one using the 'User Defined' option. This will commence a sequence that will add a new service, representing the protocol.

In most cases your Destination Address and Protocols will be set to *Any*. This example shows setting up a NAT’d web server on your local LAN on a computer at 192.168.1.50.

**Operation:** Use this section to define the operation that will be applied on the IP addresses matching the criteria defined above. The operations available are NAT or NAPT. Selecting each from the combo-box will refresh the screen accordingly.

- **NAT Addresses** The NAT address into which the original IP address will be translated. The combo box displays all of your added NAT addresses/ranges, from which you can select an entry. If you would like to add a new address, select the 'User Defined' option in the combo-box. Similarly, this will commence a sequence that will add a new network object.
**NAPT Address:** The NAPT address into which the original IP address will be translated. The combo box displays all of your added NAPT addresses/ranges, from which you can select an entry. If you would like to add a new address, select the 'User Defined' option in the combo-box. Similarly, this will commence a sequence that will add a new network object. Note, however, that in this case the network object may only be an IP address, as NAPT is port-specific.

**NAPT Ports:** Specify the port(s) of the IP address into which the original IP address will be translated. Enter a single port or select **Range** in drop-down list. The screen will refresh, enabling you to enter a range of ports.

**Log Packets Matched by This Rule:** Check this check box to log the first packet from a connection that was matched by this rule.

**Schedule:** By default, the rule will always be active. However, you can configure scheduler rules by selecting **User Defined**, in order to define time segments during which the rule may be active. Refer to section 15.19 for details on setting up schedule rules.

After you select the desired NAT/NAPT rules, click **OK** to continue.
If you clicked OK, the following screen will appear. This screen displays the active rules for the designated address.

**NOTE:** After you create the rule LAN devices, you can verify it works by checking your external IP address. You can do this from another internet connection or by using one of many public websites that display your external IP address. Note this only works if you have specified Any or one of the HTTP protocols.

After setting up your NAT/NAPT rule set you must also setup a **Port Forwarding** entry so that all incoming traffic is directed to the LAN computer you setup in the above steps.

Click on **Port Forwarding** in the left-hand navigation bar to start making your inbound rule. Create a **New Entry** by clicking the link or + sign.
As in the example below, you will need to specify your external IP address that you used for your NAT/NAPT rule and also specify the local host (IP or name). Also make sure that you use the same protocol as your NAT/NAPT rule. For our web server example this information is shown filled in below.

**NOTE:** When setting up your Port Forwarding setting please ensure that you enter in the same external IP address information as well as match what protocols were defined in the NAT/NAPT rule you just created.

Clicking **OK** will take you back to the main port forwarding page and it will show your newly created rule.

Refer to the **Port Forwarding** Section for more information on other options for port forwards.

Your NAT/NAPT rule has now been created and your machine should be accessible via the IP address you specified in your rule.
13.8 Advanced Filtering

If you select **Firewall Settings** in the top navigation menu and then select **Advanced Filtering** in the left submenu, the following screen will appear.

Advanced filtering is designed to allow comprehensive control over the firewall's behavior. You can define specific input and output rules, control the order of logically similar sets of rules and make a distinction between rules that apply to WAN and LAN devices.

This screen is divided into two sections, one for Input Rule Sets and the other for Output Rule Sets, which are for configuring inbound and outbound traffic, respectively. Each section comprises subsets, which can be grouped into three main subjects:

- **Initial rules**—rules defined here will be applied first, on all gateway devices.
- **Network device rules**—rules can be defined per each gateway device.
- **Final rules**—rules defined here will be applied last, on all gateway devices.

To add rules to Input or Output rules sets, click the adjacent **New Entry** link.
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For example, if you clicked the **New Entry** link for input Network (Home/Office) Rules, the following screen will appear.

Select one of the following operation settings:

- **Select Drop** to drop packets.
- **Select Reject** to drop packets, and to send TCP Reset or ICMP Host Unreachable packets to the sender.
- **Select Accept Connection** to accept all packets related to this session.
- **Select Accept Packet** to accept packets matching this rule only. Do not use Stateful Packet Inspection (SPI) to automatically accept packets related to this session.

After you have entered the desired values, click **OK** to continue.
If you clicked **OK**, the following screen will appear. The rule is now active.

The order of the rules appearance represents both the order in which they were defined and the sequence by which they will be applied. By clicking the Move Up and Move Down action icons, you can change this order after your rules are already defined (without having to delete and then re-add them). After you click the desired icon, the screen will refresh and display the change.
13.9 Security Log

If you select **Firewall Settings** in the top navigation menu and then select **Security Log** in the left submenu, the following screen will appear.

This screen alerts you of noteworthy information sent to Router from the Internet. The screen can contain 1000 entries, but a maximum of 50 entries are displayed at a time. Once 1000 entries have been logged, the oldest entry is removed to make space for the new entries as they occur. In this screen, do any of the following:

- Click **Close** to close the security log screen.
- Click **Clear** Log to remove all entries from the log.
- Click **Save** to save the settings to a syslog server.
- Click **Settings** to configure the security settings. Clicking this button opens a new window that contains configuration options for selecting the information that you want logged.
- Click **Refresh** to refresh the security log screen.

To configure the security log settings, click the **Settings** button.

![Security Log Screen](image)
If you clicked **Settings**, the following screen will appear. Select the desired settings by clicking the check boxes (a checkmark will appear in the box when a setting is enabled). Then, click **Apply** to save the settings.

Select the types of activities for which you would like to have a log message generated:

- **Accepted Events**
  - **Accepted Incoming Connections** Write a log message for each successful attempt to establish an inbound connection to the home network.
  - **Accepted Outgoing Connections** Write a log message for each successful attempt to establish an outgoing connection to the public network.

- **Blocked Events**
  - **All Blocked Connection Attempts** Write a log message for each blocked attempt to establish an inbound connection to the home network or vice versa. You can enable logging of blocked packets of specific types by disabling this option, and enabling some of the more specific options below it.
  - **Specific Events** Specify the blocked events that should be monitored. Use this to monitor specific event such as SynFlood. A log message will be generated if either the corresponding check-box is checked, or the “All Blocked Connection Attempts” check-box is checked.

- **Other Events**
  - **Remote Administration Attempts** Write a log message for each remote-administration connection attempt, whether successful or not.
  - **Connection States** Provide extra information about every change in a connection opened by the firewall. Use this option to track connection handling by the firewall and Application Level Gateways (ALGs).

- **Log Buffer**
  - **Prevent Log Overflow** Select this check box in order to stop logging firewall activities when the memory allocated for the log fills up.
13.10 Connections

If you select Firewall Settings in the top navigation menu and then select Connections in the left submenu, the following screen will appear.

The connections list displays all the connections that are currently open on the firewall, as well as various details and statistics. You can use this list to close undesired connections by clicking the “X” icons. The basic display includes the protocol type, the different ports it uses, and the direction of the secured traffic.

- Active Connections—this value represents the number of active concurrent connections.
- Approximate Max. Connections—this value represents the amount of additional concurrent connections possible.
- Connections Per Page—use this drop-down list to select the number of connections to display at once.

Click the Advanced button to display a more detailed connection list.

If you clicked Advanced, the following screen will appear. Additional details in this page include connection status (LAN/WAN), time-to-live, number of kilo-bytes and packets received and transmitted, ALG device, routing mode, and flags. To close undesired connections, click their adjacent “X” icons.
14. PARENTAL CONTROLS

If you select Parental Controls in the top navigation menu and then select Website Restrictions in the left submenu, the following screen will appear. This feature allows you to block LAN access to certain hosts on the Internet or to certain Web sites. To configure a website restriction, click the New Entry link.

If you clicked New Entry, the following screen will appear. In the Restricted Website field, enter the desired website to which you want to restrict access. You can enter a valid IP address or domain name. Next, select a host from the Local Host drop-down list.
After you have selected a local host, the following screen will appear. Click **OK** to continue. To add a user-defined host to your list of restricted access, click **User Defined** in the **Add** drop-down list.

If you selected **User Defined**, the following screen will appear. Click the **New Entry** link.
If you clicked **New Entry**, the following screen will appear. Select the desired object type from the **Network Object Type** drop-down list.

**NOTE:** You can select any option from the **Network Object Type** drop-down list, and then configure the screen accordingly.

For example, if you selected **IP Address**, the following screen will appear. Enter the desired IP address in the field provided, and then click **OK** to continue.
If you clicked OK, the following screen will appear. Enter the desired description in the Network Object Description field, and then click OK to continue.

Next, select the desired schedule from the Schedule drop-down list, and then click OK to continue.
For example, if you selected **Always**, and then clicked **OK** in the preceding screen, the following screen will appear. This screen shows the IP address with an active website restriction. In this example, the PC that has IP address “192.168.1.3” will be prohibited from accessing the specified Web site.

**NOTE:** If the **Status** field displays **Resolving**, this means that the Router is attempting to locate the restricted Web site. Click **Resolve Now**; the restricted Web site will be resolved into the IP address that you have specified, and the **Status** field will display **Active**.

To disable the website restriction, click to clear the check box adjacent to the IP address. Then, click **Apply** to allow the settings to take effect. When the restriction status displays **Disabled**, the computer will have permission to access the Web site.
15. ADVANCED

If you select **Advanced** in the top navigation menu, the following screen will appear. The Advanced section of this User Guide is intended to provide assistance with configuring the Advanced features of your Verizon FiOS Router and assumes the user has an in-depth understanding of computers, routing, and internet networking.

Click **Yes** to proceed to the Router’s **Advanced** screen.

Clicking the links in the **Advanced** screen allows you to access various configurable settings in your Router.
15.1 Diagnostics

If you click the **Diagnostics** link in the **Advanced** screen, the following screen will appear. Using this screen, you can run the following diagnostics tests:

- To run a PING test, type the appropriate IP address or host name in the field provided, and then click **Go**.
- To run a Traceroute test, type the appropriate IP address or host name in the field provided, and then click **Go**.
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For example, if you enter a host name in the **Destination** field and then click **Go**, the following screen will appear. This screen shows that the Ping test succeeded. Click **Close** to return to the **Advanced** screen.

![Ping Test Succeeded](image.png)
15.2 Restore Defaults

If you click the **Restore Defaults** link in the **Advanced** screen, the following screen will appear. Click **OK** to allow the Router to be reset to factory default settings. After the Router has rebooted, you will need to log in to the Router.

**IMPORTANT:** If you click **OK**, any settings that you have configured in the Router will be erased, and any data that the Router has reported will be lost.
15.3 Reboot

If you click the Reboot link in the Advanced screen, the following screen will appear. Rebooting the Router allows the Router to be restarted. Click OK to allow the Router to reboot. Please wait a brief moment while the Router is rebooting. Afterwards, you will need to log in to the Router.

**IMPORTANT:** The Reboot feature does not reset the Router to factory default settings. If you want to reset the Router to factory default settings, follow the instructions in section 15.2, “Restore Defaults.”

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15.4 MAC Cloning

If you click the MAC Cloning link in the Advanced screen, the following screen will appear. A Media Access Control (MAC) address is a hexadecimal code that identifies a device on a network, such as a router. All networking devices have a MAC address, and in some cases, your service provider may need you to provide the MAC address of your network device. If you use MAC Cloning, you can simply enter the MAC address of the “old” Router into your Verizon Broadband Router, bypassing the need to contact the service provider with “new” MAC Address values (from the Verizon Broadband Router).

To configure MAC Cloning, enter the MAC Address of the Router you are replacing. Then, click Apply to save the settings.

**NOTE:** By default, this screen displays the MAC address of the Verizon Broadband Router. Replace these values with the MAC address of your “old” Router and click Apply.
15.5 ARP Table

If you click the ARP Table link in the Advanced screen, the following screen will appear. This screen allows you to set up static DHCP connections using Host Names, IP Addresses, or MAC addresses. To configure a static DHCP connection, click the New Static Connection link.

If you clicked New Static Connection, the following screen will appear. Enter the appropriate values in the fields provided, and then click OK to continue.

NOTE: You can have a total of 253 static LAN devices connected to your Verizon Router.

- Enter a host name for this connection.
- Enter the fixed IP address to assign to the computer.
- Enter the MAC address of the computer’s network card.

NOTE: A device’s fixed IP address is actually assigned to the specific network card’s MAC address installed on the network computer. If this network card is replaced, the device’s entry in the DHCP Connections list must be updated with the new network card’s MAC address.
For example, if you enter an IP Address and a MAC address and then click **OK**, the following screen will appear. The screen shows that the entry has been added to the list of static DHCP connections. To run a diagnostics test on a DHCP connection, click the diagnostics icon 📉 adjacent to the connection you want to test. To remove a host from the table, click the appropriate “X” icon in the Action column.

If you clicked the diagnostics icon, the following screen will appear. Review the status of the diagnostics test, and then click **Close** to return to the **DHCP Connections** screen.
15.6 Users

If you click the Users link in the Advanced screen, the following screen will appear. This feature allows you to configure user settings in the Router.

<table>
<thead>
<tr>
<th>Users</th>
<th>Full Name</th>
<th>User Name</th>
<th>Permissions</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administrator</td>
<td>admin</td>
<td>Web-based Management Access</td>
<td></td>
<td></td>
</tr>
<tr>
<td>New User</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Groups</th>
<th>Name</th>
<th>Description</th>
<th>Members</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Users</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>New Group</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
15.6.1 Users—Adding a New Administrator

If you click the Administrator link in the Users screen, the following screen will appear. This screen allows you to set up the desired Administrator values. Enter the appropriate values, and then click OK to save the changes.

**NOTE:** If the Router is password protected and you are not an authorized user, you will not be allowed to change and save the values in this screen. (The Router cannot be configured unless the user is logged in.) Contact your network administrator for further instructions.

- Full Name—Enter the user’s full name.
- User Name—Enter the name a remote user will use to access the home or office network. This field is case-sensitive.
- New Password/Retype New Password—Enter the password for the user (and enter it again to confirm).
- Permissions—Click the check box to enable web-based management access.

![User Settings Screen](image)
15.6.2 Users—Adding a New User

If you click the New User link, the following screen will appear. This screen allows specific users to have administrative permissions in the Router.

To configure User Settings, enter the appropriate values, and then click OK to save the changes.

**NOTE:** The User Name and Password values must be at least 6 characters, and should consist of standard characters only (ASCII 32-126), excluding the special character space and any of these characters: `@*!|^\-=+<>[]?;`. Also, user names containing capital letters are not recommended. It might cause connectivity problems on Windows 98 hosts.
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After you have entered the appropriate values and click OK, the following screen will appear. The user information has been added to the Router. If desired, repeat the preceding instructions to add additional users to the administrator permissions list.
15.6.3 Users—Removing a User

To remove a user from the list, click the “X” icon. The following screen will appear. Click OK to continue.
To add a new group, click the **New Group** link.

If you click the **New Group**, the following screen will appear. Using this screen, you can configure additional groups in the Router. At this screen, do the following:

1. Enter a Group Name of your choice.
2. Enter a description of your choice.
3. If you want to assign administrative permissions to the group, click the **Group Members Administrator** check box; otherwise, leave this box empty.
4. Click **OK** to save the settings.
After you have entered the desired values and clicked **OK**, the following screen will display the group attributes. Click **Close** to return to the **Advanced** screen.
15.6.5 Groups—Add a User to a Group

To set up new users for a group, click the User link in the Groups section of the screen. The following screen will appear. Using this screen, you can assign users to a designated group.

At this screen, do the following:

1. Enter a User name of your choice.
2. Enter a description of your choice.
3. If you want to assign administrative permissions to the user, click the Group Members Administrator check box; otherwise, leave this box empty.
4. Click OK to save the settings.

After you have entered the desired values and clicked OK, the following screen will display the group attributes. Click Close to return to the Advanced screen.
15.7 Quality of Service

The QoS feature allows you to configure Quality of Service parameters in your Router. Network-based applications and traffic are growing at a high rate, producing an ever-increasing demand for bandwidth and network capacity. Bandwidth and capacity cannot be expanded infinitely, requiring that bandwidth-demanding services be delivered over existing infrastructure, without incurring additional expensive investments. The next logical means of ensuring optimal use of existing resources are Quality of Service (QoS) mechanisms for congestion management and avoidance. Quality of Service refers to the capability of a network device to provide better service to selected network traffic. This is achieved by shaping the traffic and processing higher priority traffic before lower priority traffic.

15.7.1 General

If you click the Quality of Service link in the Advanced screen, the following screen appears. This screen allows you to configure general QoS settings. Enter the appropriate settings, and then click Apply.

NOTE: Choosing a new QoS profile will cause all previous QoS settings to be lost.

Before selecting the QoS profile that mostly suits your needs, select your bandwidth from this combo-box. If you do not see an appropriate entry, select 'User Defined', and enter your Tx and Rx bandwidths manually.

- Enter your Tx bandwidth in Kbits per second.
- Enter your Rx bandwidth in Kbits per second.

Select the profile that mostly suits your bandwidth usage. Each profile entry displays a quote describing what the profile is best used for, and the QoS priority levels granted to each bandwidth consumer in this profile.

- Default - No QoS preferences
- P2P User - Peer-to-peer and file sharing applications will receive priority
- Triple Play User - VoIP and video streaming will receive priority
- Home Worker - VPN and browsing will receive priority
- Gamer - Game-related traffic will receive priority
- Priority By Host - This entry provides the option to configure which computer in your LAN will receive the highest priority and which the lowest. If you have additional computers, they will receive medium priority.

**High Priority Host:** Enter the host name or IP address of the computer to which you would like to grant the highest bandwidth priority.

**Low Priority Host:** Enter the host name or IP address of the computer to which you would like to grant the lowest bandwidth priority.
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General

WAN Devices Bandwidth (Rx/Tx):
Rx Bandwidth: User Defined
0 Kbits/s
Tx Bandwidth: User Defined
0 Kbits/s

QoS Profiles

○ Default
  No Quality of Service preferences

○ P2P User
  "I use peer-to-peer and file-sharing applications. I still want to be able to use my browser without interference."
  HTTP/HTTPS: Medium
  Other: Low

○ Triple Play User
  "I use VoIP applications and video streaming. I want these applications to be as fast as possible."
  VoIP (SIP, H.323): High
  Video: High-Medium
  HTTP/HTTPS: Medium
  Other: Low

○ Home Worker
  "I work from home, and want my VoIP and browser to have priority over other traffic."
  VPN (IPsec, L2TP, PPTP): Medium
  HTTP/HTTPS: Medium
  Other: Low

○ Gamer
  "I play games over the Internet and want the games-related traffic to be as fast as possible."
  Games Related Traffic: Medium
  Other: Low

○ Priority By Host
  "I want to give different hosts in my network different priorities when accessing the public network."
  High Priority Host: 
  Low Priority Host: 
  Other: Low

Note: Choosing a new QoS profile will cause all previous configuration settings to be lost
15.7.2 Traffic Priority

If you click the Quality of Service link in the Advanced screen and then click Traffic Priority in the left submenu, the following screen will appear. This screen allows you to configure QoS to prioritize input and output traffic.

Traffic Priority manages and avoids traffic congestion by defining inbound and outbound priority rules for each device on the Router. These rules determine the priority that packets, traveling through the device, will receive. QoS parameters (DSCP marking and packet priority) are set per packet, on an application basis.

QoS can be configured using flexible rules, according to the following parameters:
- Source/destination IP address, MAC address, or host name
- Device
- Source/destination ports
- Limit the rule for specific days and hours

The Router supports two priority marking methods for packet prioritization:
- DSCP
- 802.1p Priority

The matching of packets by rules, also known as Stateful Packet Inspection is connection-based and uses the Router’s firewall mechanism. Once a packet matches a rule, all subsequent packets with the same attributes receive the same QoS parameters, both inbound and outbound.

A packet can match more than one rule. Therefore:
- The first class rule has precedence over all other class rules (scanning is stopped once the first rule is reached).
- The first traffic-priority (classless) rule has precedence over all other traffic-priority rules.
- There is no prevention of a traffic-priority rule conflicting with a class rule. In this case, the priority and DSCP setting of the class rule (if given) will take precedence.

To set up a traffic priority rule, click the adjacent New Entry link for the input/output device you want to configure.
If you clicked **New Entry**, the following screen will appear. At this screen, do the following:

1. Select the desired **Source Address, Destination Address, and Protocol** options from the drop-down lists.
2. Click the **Device** check box if you will apply the settings to a device. By default this box is cleared.
3. Select the desired option from the **Set Priority** drop-down list. (Zero is the lowest priority level.)
4. Click **OK** to save the settings.

**Source Address**—The source address of packets sent or received from the LAN computer. The drop-down list displays all the host names or IP addresses of currently connected LAN computers, as well as the options 'Any' and 'User Defined'. Select an address from the list, or select **Any** to apply the rule on all computers. If you would like to add a new address, select the **User Defined** option in the drop-down list. This will commence a sequence that will add a new network object, representing the LAN computer. The network object may be an IP address, subnet or range, a MAC address or a host name.

**Destination Address**—The destination address of packets sent or received from the network object. This address can be configured in the same manner as the source address. This entry enables further filtration of the packets.

**Protocols**—You may also specify a traffic protocol. Selecting the **Show All Services** option in the drop-down list will expand the list of available protocols. Select a protocol or add a new one using the **User Defined** option. This will commence a sequence that will add a new service, representing the protocol.

**Operation**—Set rule priority with Quality of Service:

- **Set Priority**—Check this check-box to add a priority to the rule then select between one of eight priority levels, zero being the lowest and seven the highest (each priority level is mapped to low/medium/high priority). This sets the priority of a packet on the connection matching the rule, while routing the packet.

The order of the rules' appearance represents both the order in which they were defined and the sequence by which they will be applied. You may change this order after your rules are already defined (without having to delete and then re-add them), by using the Move Up and Move Down action icons as shown in the following image.
15.7.3 Traffic Shaping

If you click the **Quality of Service** link in the **Advanced** screen and then click **Traffic Shaping** in the left submenu, the following screen will appear.

Traffic Shaping is the solution for managing and avoiding congestion where the network meets limited broadband bandwidth. Typical networks use a 100 Mbps Ethernet LAN with a 100 Mbps WAN interface router. This is where most bottlenecks occur. A traffic shaper is essentially a regulated queue that accepts uneven and/or bursty flows of packets and transmits them in a steady, predictable stream so that the network is not overwhelmed with traffic. While traffic priority allows basic prioritization of packets, traffic shaping provides more sophisticated definitions, such as:

- Bandwidth limit for each device
- Bandwidth limit for classes of rules
- Prioritization policy
- TCP serialization on a device

Additionally, QoS traffic shaping rules can be defined for a default device. These rules will be used on a device that has no definitions of its own. This enables the definition of QoS rules on the default WAN, for example, and their maintenance even if the PPP or bridge device over the WAN is removed.

The matching of packets by rules is connection-based, known as Stateful Packet Inspection (SPI), using the Router’s firewall mechanism. Once a packet matches a rule, all subsequent packets with the same attributes receive the same QoS parameters, both inbound and outbound. Connection-based QoS also allows inheriting QoS parameters by some of the applications that open subsequent connections. For instance, QoS rules can be defined on SIP, and the rules will apply to both control and data ports (even if the data ports are unknown). Applications that support such inheritance have an application-level gateway (ALG) in the firewall.

To add a traffic shaping rule, click the **New Entry** link.
If you clicked **New Entry**, the following screen will appear. Select a device from the **Device** drop-down list. Then, click **OK** to continue.

After you have selected a device and clicked **OK** in the preceding screen, the following screen will appear. Enter the bandwidth values for transmit (Tx) and receive (Rx), and then select the desired option from the TCP Serialization drop-down list. Next, click the desired **New Entry** link to add a class.

**Tx Traffic Shaping**

The bandwidth of a device can be divided in order to reserve constant portions of bandwidth to predefined traffic types. Such a portion is known as a Shaping Class. When not used by its predefined traffic type, or owner (for example VoIP), the class will be available to all other traffic. However when needed, the entire class is reserved solely for its owner. Moreover, you can limit the maximum bandwidth that a class can use even if the entire bandwidth is available. Configure the following fields:

**Tx Bandwidth**

This parameter limits the gateway's bandwidth transmission rate. The purpose is to limit the bandwidth of the WAN device to that of the weakest outbound link, for instance, the DSL speed provided by the ISP. This forces the router to be the network bottleneck, where sophisticated QoS prioritization can be performed. If the device's bandwidth is not limited correctly, the bottleneck will be in an unknown router or modem on the network path, rendering this router’s QoS useless.
TCP Serialization

You can enable TCP Serialization in its combo box, either for active voice calls only or for all traffic. The screen will refresh, adding a 'Maximum Delay' field. This function allows you to define the maximal allowed transmission time frame (in milliseconds) of a single packet. Any packet that requires a longer time to be transmitted, will be fragmented to smaller sections. This avoids transmission of large, bursty packets that may cause delay or jitter for real-time traffic such as VoIP. If you insert a delay value in milliseconds, the delay in number of bytes will be automatically updated on refresh.

For example, if you click the New Entry link in the Tx Traffic Shaping section of the Edit Device Traffic Shaping screen the Add Shaping Class screen will appear.

![Add Shaping Class Screen]

Name the new class and click OK to save the settings, e.g., Class A. Now click the class name to edit the shaping class or alternatively, click its pencil (edit) icon in the Action column.
If you clicked the edit icon in the preceding screen, the **Edit Shaping Class** screen will appear.

Configure the following fields by entering or selecting the desired values:

**Name**—The name of the class.

**Class Priority**—The class can be granted one of eight priority levels, zero being the highest and seven the lowest (note the obversion when compared to the rules priority levels). This level sets the priority of a class in comparison to other classes on the device.

**Bandwidth**—The reserved transmission bandwidth in kilo-bits per second. You can limit the maximum allowed bandwidth by selecting **Specify** in the drop-down list. The screen will refresh, adding yet another Kbits/s.

**Policy**—The class policy determines the policy of routing packets inside the class. Select one of the four options:

- **Priority**—Priority queuing utilizes multiple queues, so that traffic is distributed among queues based on priority. This priority is defined according to packet's priority, which can be defined explicitly, by a DSCP value, or by a 802.1p value.
- **FIFO**—The “First In, First Out” priority queue. This queue ignores any previously-marked priority that packets may have.
- **Fairness**—The fairness algorithm ensures no starvation by granting all packets a certain level of priority.
- **RED**—The Random Early Detection algorithm utilizes statistical methods to drop packets in a “probabilistic” way before queues overflow. Dropping packets in this way slows a source down enough to keep the queue steady and reduces the number of packets that would be lost when a queue overflows and a host is transmitting at a high rate.

**Schedule**—By default, the class will always be active. However, you can configure scheduler rules in order to define time segments during which the class may be active. Refer to section 15.19, “Scheduler Rule,” for details on setting up schedule rules.

**Rx Traffic Policing**—Allows you to configure the following fields:

**Rx Bandwidth**—This parameter specifies the maximum traffic the policing can receive from the ISP.
For example, if you click the **New Entry** link in the **Rx Traffic Policing** section of the **Edit Device Traffic Shaping** screen, the **Add Policing Class** screen will appear.

Name the new class and click **OK** to save the settings, e.g. Class B. Next, click the class name to edit the shaping class or alternatively, click its pencil (edit) action icon in the Action column.

The **Edit Policing Class** screen will appear.

Configure the following fields:

**Name**—The name of the class.
**Bandwidth**—The reserved reception bandwidth in kilo-bits per second. You can limit the maximum allowed bandwidth by selecting the 'Specify' option in the combo box. The screen will refresh, adding yet another Kbits/s field.
**Schedule**—By default, the class will always be active. However, you can configure scheduler rules in order to define time segments during which the class may be active. Refer to section 15.19, “Scheduler Rule,” for details on setting up schedule rules.
15.7.4 Differentiated Service Code Point (DSCP) Settings

If you click the Quality of Service link in the Advanced screen and then click DSCP Settings in the left submenu, the following screen will appear.

Familiarity with the Differentiated Services model is essential to understanding DSCP. Differentiated Services (DiffServ) is a Class of Service (CoS) model that enhances best-effort Internet services by differentiating traffic by users, service requirements, and other criteria. Packets are specifically marked, allowing network nodes to provide different levels of service, as appropriate for voice calls, video playback, or other delay-sensitive applications, via priority queuing or bandwidth allocation, or by choosing dedicated routes for specific traffic flows.

DiffServ defines a field in IP packet headers referred to as the Differentiated Services Codepoint (DSCP). Hosts or routers passing traffic to a DiffServ-enabled network will typically mark each transmitted packet with an appropriate DSCP. The DSCP markings are used by DiffServ network routers to appropriately classify packets and to apply a particular queue handling or scheduling behavior to packets.

The Router provides a table of predefined DSCP values, which are mapped to 802.1p priority marking method. Any of the existing DSCP setting can be edited or deleted, and new entries can be added. To add a new DSCP value, press the New Entry link at the bottom of this screen.

<table>
<thead>
<tr>
<th>DSCP Value (hex)</th>
<th>802.1p Priority</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>0x20</td>
<td>4 - Medium</td>
<td></td>
</tr>
<tr>
<td>0x21</td>
<td>4 - Medium</td>
<td></td>
</tr>
<tr>
<td>0x22</td>
<td>4 - Medium</td>
<td></td>
</tr>
<tr>
<td>0x23</td>
<td>4 - Medium</td>
<td></td>
</tr>
<tr>
<td>0x24</td>
<td>4 - Medium</td>
<td></td>
</tr>
<tr>
<td>0x25</td>
<td>4 - Medium</td>
<td></td>
</tr>
<tr>
<td>0x26</td>
<td>4 - Medium</td>
<td></td>
</tr>
<tr>
<td>0x27</td>
<td>4 - Medium</td>
<td></td>
</tr>
<tr>
<td>0x28</td>
<td>5 - Medium</td>
<td></td>
</tr>
<tr>
<td>0x29</td>
<td>5 - Medium</td>
<td></td>
</tr>
<tr>
<td>0x2A</td>
<td>5 - Medium</td>
<td></td>
</tr>
<tr>
<td>0x2B</td>
<td>5 - Medium</td>
<td></td>
</tr>
<tr>
<td>0x2C</td>
<td>5 - Medium</td>
<td></td>
</tr>
<tr>
<td>0x2D</td>
<td>5 - Medium</td>
<td></td>
</tr>
<tr>
<td>0x2E</td>
<td>5 - Medium</td>
<td></td>
</tr>
<tr>
<td>0x2F</td>
<td>5 - Medium</td>
<td></td>
</tr>
<tr>
<td>0x30</td>
<td>6 - High</td>
<td></td>
</tr>
<tr>
<td>0x31</td>
<td>6 - High</td>
<td></td>
</tr>
<tr>
<td>0x32</td>
<td>6 - High</td>
<td></td>
</tr>
<tr>
<td>0x33</td>
<td>6 - High</td>
<td></td>
</tr>
<tr>
<td>0x34</td>
<td>6 - High</td>
<td></td>
</tr>
<tr>
<td>0x35</td>
<td>6 - High</td>
<td></td>
</tr>
<tr>
<td>0x36</td>
<td>6 - High</td>
<td></td>
</tr>
<tr>
<td>0x37</td>
<td>6 - High</td>
<td></td>
</tr>
<tr>
<td>0x38</td>
<td>7 - High</td>
<td></td>
</tr>
<tr>
<td>0x39</td>
<td>7 - High</td>
<td></td>
</tr>
</tbody>
</table>
If you clicked **New Entry**, the following screen will appear. Enter your hexadecimal value, and then set the priority for this value. Click **Apply** to continue.

If you clicked **Apply**, the following screen will appear. Click **OK** to confirm. Value will be added to the **DSCP Settings** screen.
15.7.5 802.1P Settings

If you click the Quality of Service link in the Advanced screen and then click 802.1P Settings in the left submenu, the following screen will appear.

The IEEE 802.1p priority marking method is a standard for prioritizing network traffic at the data link/Mac sub-layer. 802.1p traffic is simply classified and sent to the destination, with no bandwidth reservations established.

The 802.1p header includes a 3-bit prioritization field, which allows packets to be grouped into eight levels of priority. By default, the highest priority is seven, which might be assigned to network-critical traffic. Values five and six may be applied to delay-sensitive applications such as interactive video and voice. Data classes four through one range from controlled-load applications down to “loss eligible” traffic. Zero is the value for unassigned traffic and is used as a best effort default, invoked automatically when no other value has been set.

A packet can match more than one rule. This means the following:

- The first class rule has precedence over all other class rules (scanning is stopped once the first rule is reached).
- The first traffic-priority (classless) rule has precedence over all other traffic priority rules.
- There is no prevention of a traffic-priority rule conflicting with a class rule. In this case, the priority and DSCP setting of the class rule (if given) will take precedence.

Select the desired values from the drop-down lists, and then click Apply to save the settings.

<table>
<thead>
<tr>
<th>802.1p Value</th>
<th>Priority</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Low</td>
</tr>
<tr>
<td>1</td>
<td>Low</td>
</tr>
<tr>
<td>2</td>
<td>Low</td>
</tr>
<tr>
<td>3</td>
<td>Low</td>
</tr>
<tr>
<td>4</td>
<td>Medium</td>
</tr>
<tr>
<td>5</td>
<td>Medium</td>
</tr>
<tr>
<td>6</td>
<td>High</td>
</tr>
<tr>
<td>7</td>
<td>High</td>
</tr>
</tbody>
</table>
15.7.6 Class Statistics

If you click the Quality of Service link in the Advanced screen and then click Class Statistics in the left submenu, the following screen will appear.

The Router provides accurate, real-time information on the traffic moving through the defined device classes. For example, the amount of packets sent, dropped, or delayed are just a few of the parameters monitored per each shaping class.

**NOTE:** Class statistics will be available only after defining at least one class (otherwise the screen will not display any values).

If you do not want the screen to refresh automatically, click **Automatic Refresh Off**.
15.8 Remote Administration

If you click Advanced in the top navigation menu and then select the Remote Administration link, the following screen will appear.

It is possible to access and control your Router not only from within the home network, but also from the Internet. This allows you to view or change settings while traveling. It also enables you to allow Verizon to change settings or help you troubleshoot functionality or communication issues from a remote location. Remote access to your Router is blocked by default to ensure the security of your network. However, your Router supports the following services, and you may use the Remote Administration Security screen to selectively enable these services if they are needed.

**WARNING:** With Remote Administration enabled, your network will be at risk from outside attacks.

To configure Remote Administration, enter the appropriate settings, and then click Apply to save the settings.

**NOTE:** This Router ships with Telnet disabled.
15.9 DNS

If you click Advanced in the top navigation menu and then select the DNS link, the following screen will appear.

The Router contains a built-in DNS server. When an IP address is assigned, the Router will interrogate the new device for a machine name using several well-known networking protocols. Any names learned will dynamically be added to the DNS server’s table of local hosts.

Do any of the following:

- To rename the domain name, click a host name link.
- To add a host name, click the New DNS Entry link.

To add a new entry, click the New DNS Entry link. The following screen will appear. Enter the desired host name, and then enter the appropriate IP address. Next, click OK to continue.

**NOTE:** Names may not contain spaces. Only letters, digits and the special characters dash (-), underscore (_) and dot (.) may be used. These special characters may not appear at the beginning or at the end of a name. The maximum length of a name can be is 63 characters.
If you have entered values in the preceding screen and clicked **OK**, the following screen will appear. The changes have been saved to the Router.

### 15.10 Personal Domain (Dynamic DNS)

If you click **Advanced** in the top navigation menu and then select the **Personal Domain Name** link, the following screen will appear.

Dynamic DNS (Domain Name Server) a dynamic IP address to be aliased to a static hostname, allowing a computer on the network to be more easily accessible from the Internet. Typically, when connecting to the Internet, the service provider assigns an unused IP address from a pool of IP addresses, and this address is used only for the duration of a specific connection. Dynamically assigning addresses extends the usable pool of available IP addresses, while maintaining a constant domain name. This allows to user to access a device from a remote location, since the device will always have the same IP address.

When using Dynamic DNS, each time the IP address provided by the service provider changes, the DNS database changes accordingly to reflect the change. If the IP address of the computer changes often, its domain name remains constant and accessible.

**NOTE:** To use Dynamic DNS, you must subscribe to this service via your service provider.

To configure a new dynamic DNS entry, click the **New Dynamic DNS Entry** link.
The following screen will appear. Enter the appropriate values in the fields provided, and then click OK to continue.

NOTE: Your service provider will provide you with the appropriate values to use in this screen.

If you click the Click Here to Initiate and Manage your Subscription link, the following screen will appear. Enter the user name and password (provided by your service provider) in the fields provided to access your account.

NOTE: The screen displayed in this document may differ from the actual screen.
15.11 Network Objects

Network Objects is a method used to abstractly define a set of LAN hosts, according to one or more MAC address, IP address, and host name. Defining such a group can assist when configuring system rules. For example, network objects can be used when configuring the Router’s security filtering settings such as IP address filtering, host name filtering or MAC address filtering. You can use network objects in order to apply security rules based on host names instead of IP addresses. This may be useful, since IP addresses change from time to time. Moreover, it is possible to define network objects according to MAC addresses, making rule application more persistent against network configuration settings.

If you click Advanced in the top navigation menu and then select the Network Objects link, the following screen will appear. To configure a new network object, click the New Entry link.

If you clicked New Entry in the preceding screen, the following screen will appear. Enter a name for the network object in the Network Object Description field, and then click the New Entry link or the plus icon to create it.
If you clicked **New Entry**, the following screen will appear. The source address can be entered using one of the following methods listed in the **IP Address** drop-down menu:

- IP Address
- IP Subnet
- IP Range
- MAC Address
- Host Name
- DHCP Option

After you select the desired method, the screen will refresh. Enter the appropriate values in the fields provided, and then click **OK** to save the settings.

If you have entered the desired values in the preceding screen and clicked **OK**, the following screen will appear. The network object has been configured. Click **OK** to save the configuration.
If you clicked **OK**, the following screen will appear. The network object has been saved to the Router. Click **Close** to return to the **Advanced** screen.
If you click **Advanced** in the top navigation menu and then select the **Protocol** link, the following screen will appear. For your convenience, the Router supports protocols for Applications, Games, and VPN-specific programs. The following chart provides port/protocol information for the supported services. The Protocol screen allows you to select the desired view: Basic Service and Advanced Service. The following sections explain the features of each service.

**Protocols**

<table>
<thead>
<tr>
<th>Protocols</th>
<th>Ports</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>FTP</td>
<td>TCPAny =&gt; 21</td>
<td></td>
</tr>
<tr>
<td>HTTP</td>
<td>TCPAny =&gt; 80</td>
<td></td>
</tr>
<tr>
<td>HTTPS</td>
<td>TCPAny =&gt; 443</td>
<td></td>
</tr>
<tr>
<td>IMAP</td>
<td>TCPAny =&gt; 143</td>
<td></td>
</tr>
<tr>
<td>L2TP</td>
<td>UDPAny =&gt; 1701</td>
<td></td>
</tr>
<tr>
<td>Ping</td>
<td>ICMP Echo Request</td>
<td></td>
</tr>
<tr>
<td>POP3</td>
<td>TCPAny =&gt; 110</td>
<td></td>
</tr>
<tr>
<td>SMTP</td>
<td>TCPAny =&gt; 25</td>
<td></td>
</tr>
<tr>
<td>SNMP</td>
<td>UDPAny =&gt; 161</td>
<td></td>
</tr>
<tr>
<td>Telnet</td>
<td>TCPAny =&gt; 23</td>
<td></td>
</tr>
<tr>
<td>TFTP</td>
<td>UDP1024-55535 =&gt; 69</td>
<td></td>
</tr>
<tr>
<td>Traceroute</td>
<td>UDP32769-55535 =&gt; 33434-33523</td>
<td></td>
</tr>
</tbody>
</table>

**New Entry**

![Protocols Chart](chart.png)
15.12.1 Basic Service

To access the basic service Protocols screen (if you are in the Advanced screen), click the Basic button.
If you clicked the **Basic** button in the preceding screen, the following screen will appear.

At this screen, you can:

- Configure ports for predefined protocols by clicking the desired link.
- Configure a new user-defined port for a protocol by clicking the **New Entry** link.

15.12.1.1 **Configuring a Predefined Protocol Service**

To configure the Router for a predefined protocol service, click the desired link.
For example, if you clicked FTP in the preceding screen, the following screen will appear. Next, click the TCP link to configure the service protocol values.

If you clicked TCP in the Edit Service screen, the following screen will appear. Enter the desired values, and then click OK to continue.
If you have entered values and clicked OK in the preceding screen, the following screen will appear. A protocol service has been configured. Click OK to save the settings.

If you clicked OK in the preceding screen, the following screen will appear. The protocol service has been saved to the Router.
15.12.1.2 Configuring a User-defined Protocol Service

To configure the Router for a user-defined protocol service, click the New Entry link.

If you clicked New Entry, the following screen will appear. Enter a service name and service description in the fields provided. Next, click the New Server Ports link.
If you clicked **New Server Ports**, the following screen will appear. Select a protocol from the drop-down list, and then enter a protocol number. Click **OK** to continue.

If you clicked **OK**, the following screen will appear. Click **OK** to save the settings.
If you clicked OK, the following screen will appear. The protocol settings have been saved to the Router.
15.12.2 Advanced Protocol Service

To access the advanced service Protocols screen (if you are in the Basic screen), click the Advanced button. The following advanced Protocols screen will appear.

At the Advanced screen, you can:

- Configure predefined application by clicking the desired link.
- Configure a new user-defined application by clicking the New Entry link.

15.12.2.1 Configuring a Predefined Application

To configure the Router for a predefined application, click the desired link.
For example, if you clicked the link of a predefined service in the preceding screen, the following screen will appear. If desired, enter a description in the Service Description field. Next, click the desired TCP or UDP link.

If you selected TCP (Any -> 2300-4000) the following screen will appear. Select the desired source port and destination port values from the drop-down lists, and then click OK.

**NOTE:** For the Source and Destination ports, you can select a single port or a range of ports. In this example, the range for the Source port can be any value from 0 through 65535. And the range for the Destination port can be any value from 2300-4000.
After you have entered the desired values and click **OK** in the preceding screen, the following screen will appear. The TCP protocol values have been configured. Next, click **OK** to save the settings.

If you clicked **OK**, the protocol values will be saved to the Router, and the following screen will display the entry.
15.12.2.2 Configuring a New User-Defined Application

To configure new user-defined application, click the New Server Ports link in the Edit Service screen.

If you clicked New Server Ports, the following screen will appear. Select the desired protocol from the Protocol drop-down list, and then enter the protocol number.
For example, this screen shows appropriate values, click **OK** to continue.

If you clicked **OK**, the following screen will appear. The UDP port values have been configured. Next, click **OK** to save the settings.
If you clicked **OK**, the following screen will appear. The user-defined UDP port settings have been saved to the Router.

![Protocols Table]

<table>
<thead>
<tr>
<th>Protocols</th>
<th>Ports</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Alien vs. Predator</strong></td>
<td>TCPAny -&gt; 2300-4000 Any -&gt; 7000-10000 UDPAny -&gt; 2300-4000 Any -&gt; 7000-10000 Any -&gt; 80 Any -&gt; 1700-1800</td>
<td></td>
</tr>
<tr>
<td><strong>Cu SeeMe</strong></td>
<td>TCPAny -&gt; 1583 Any -&gt; 7640 Any -&gt; 7642 Any -&gt; 7648-7649 UDPAny -&gt; 24832 Any -&gt; 1414 Any -&gt; 1424 Any -&gt; 1612-1613 Any -&gt; 7648 Any -&gt; 56800</td>
<td></td>
</tr>
<tr>
<td><strong>Dark Reign</strong></td>
<td>UDPAny -&gt; 21154-21157</td>
<td></td>
</tr>
<tr>
<td><strong>Dark Reign 2</strong></td>
<td>TCPAny -&gt; 28214 UDPAny -&gt; 28214</td>
<td></td>
</tr>
<tr>
<td><strong>Decent 3</strong></td>
<td>TCPAny -&gt; 7170 UDPAny -&gt; 2092 Any -&gt; 3445</td>
<td></td>
</tr>
<tr>
<td><strong>Decent Freespace</strong></td>
<td>TCPAny -&gt; 3999 UDPAny -&gt; 4000 Any -&gt; 7000 Any -&gt; 3493 Any -&gt; 3440</td>
<td></td>
</tr>
<tr>
<td><strong>Delta Force</strong></td>
<td>TCPAny -&gt; 3100-3999 UDPAny -&gt; 3568</td>
<td></td>
</tr>
<tr>
<td><strong>DHCP ALG</strong></td>
<td>UDP67-68 -&gt; 67</td>
<td></td>
</tr>
<tr>
<td><strong>Diablo, StarCraft(Battle.net)</strong></td>
<td>TCPAny -&gt; 5112 Any -&gt; 118-118 UDPAny -&gt; 5112</td>
<td></td>
</tr>
<tr>
<td><strong>Direct Games</strong></td>
<td>TCPAny -&gt; 47624-47625 Any -&gt; 2350-2400 Any -&gt; 28803-28812</td>
<td></td>
</tr>
</tbody>
</table>
15.13 UPnP

If you click Advanced in the top navigation menu and then select the UPnP link, the following screen will appear. This feature advertises the presence of your Router on the LAN. Universal Plug-and-Play is a networking architecture that provides compatibility among networking equipment, software and peripherals. Products that have UPnP can seamlessly connect and communicate with other Universal Plug-and-Play enabled devices, without the need for user configuration, centralized servers, or product-specific device drivers.

To configure UPnP enter the desired values and then click Apply to save the settings.
15.14 System Settings

If you click Advanced in the top navigation menu and then select the System Settings link, the following screen will appear. Use this page to configure various system settings. Enter the desired system settings and then click Apply to save the settings.

NOTE: This Router ships with Telnet disabled. If Telnet is enabled, you can configure Secure Telnet over SSL Port/Client Authentication.

Hostname—Specify the Router’s host name. The host name is the Router’s URL address.
Local Domain—Specify your network’s local domain.

Wireless Broadband Router Management Console
Automatic Refresh of System Monitoring Web Pages—select this check box to enable the automatic refresh of system monitoring web pages.
Warn User Before Network Configuration Changes—select this check box to activate user warnings before network configuration changes take effect.
Session Lifetime—this value represents duration of idle time (in seconds) in which the Router will remain active. When this duration times out, the user will have to re-login.

Management Application Ports
You can configure the following management application ports:

- Primary/Secondary HTTP Management Port
- Primary/Secondary HTTPS Management Port
- Primary/Secondary Telnet Port HTTPs
- Secure Telnet over SSL Port
Management Application SSL Authentication Options
You can configure the Primary and Secondary HTTPS Management Client Authentication. Select the desired option from the drop-down lists:

- Select **None** if you do not want to use client authentication.
- Select **Optional** if you want client authentication to be optional.
- Select **Required** if you want client authentication to be required.

System Logging—configure system logging parameters.
System Log Buffer Size—set the size of the system log buffer in Kilobytes.
Remote System Notify Level—select one of the following remote system notification level from the drop-down list:

- None
- Error
- Warning
- Information

Security Logging—configure security logging parameters.
Security Log Buffer Size—set the size of the security log buffer in Kilobytes.
Remote Security Notify Level—select one of the following remote security notification levels from the drop-down list:

- None
- Error
- Warning
- Information

Hardware Acceleration—To enable this feature, click the **Enable Hardware Acceleration of Network Traffic** check box (if it is not already checked).

After you have configured the desired settings, click **Apply** to allow the settings to take effect in the Router.
15.15 Configuration File

If you click Advanced in the top navigation menu and then select the Configuration File link, the following screen will appear.

**IMPORTANT:** Do not change the settings in this page unless instructed by Verizon.
15.16 Date and Time Rules

If you click **Advanced** in the top navigation menu and then select the **Date and Time** link, the following screen will appear. Enter the desired values in this screen, and then click **Apply** to save the settings.

The Router can automatically detect daylight saving setting for selected time zones. If the daylight saving settings for a time zone are not automatically detected, the following fields will be displayed:

- **Enabled**—Click this check box to enable daylight saving time (a check mark will appear in the box).
- **Start**—Enter the date and time when daylight saving starts.
- **End**—Enter the date and time when daylight saving ends.
- **Offset**—Enter the time amount daylight saving time changes.
- **Automatic Time Update**—Click the check box to activate automatic time update (a check mark will appear in the box).
- **Protocols**—Click the radio button for the protocol used to perform the time update.
- **Update Every**—Enter the desired value (in Hours) to specify how often to perform the update.
- **Time Server**—This table lists the address of the time server.
- **Status**—Displays a time update status.
- **Sync Now**—Click this button to synchronize the Router’s time with your computer operating system’s time.
15.17 Editing the Time Server Table

If you click the New Entry link under Time Server, the following screen appears. Enter a server IP address or domain name in the field provided, and then click OK to continue.

The entry will be added to the time server table. To remove server address from the Time Server table, click the “X” icon next to the server to want to remove. Then, click Apply to save the changes.
15.18 Editing Clock Set

If you click the Clock Set button in the Date and Time screen, the following screen appears. Enter your local time by selecting the appropriate values from the month, day, and year drop-down lists. Next, enter your local time (starting with hours, minutes, and seconds) in the fields provided. Click Apply to save the settings. Then click OK to return to the Date and Time screen.

15.19 Scheduler Rules

If you click Advanced in the top navigation menu and then select the Scheduler Rules link, the following screen will appear. To configure a schedule rule, click the New Entry link.
The following screen appears. Click the **New Time Segment Entry** link or, alternatively, click the plus icon.

If you clicked **New Time Segment Entry**, the following appears. Click the **New Hours Range Entry** link.
The following screen appears. Enter the desired start time and end time values in the fields provided, and then click **OK** to continue.

![Edit Hour Range screen](image)

If you clicked **OK** the following screen will appear. Click the check box of each day that you want in the time segment (a check mark will appear in the box.) Click **OK** to continue.

![Edit Time Segment screen](image)

After you have set up the desired time segment and clicked **OK**, the following screen will appear. If desired, you can enter a name for the schedule rule in the **Name** field.

Under **Rule Activity Settings**, be sure to click the setting that you want assigned to the rule:

- Click the first radio button to allow the rule to be active at the scheduled time.
- Click the second radio button to allow the rule to be inactive at the scheduled time.
For example, this screen shows that a schedule has been added to the Time Segments table, and that the rule will be active at the scheduled time. To add additional schedule rules to your Router, repeat the preceding scheduler rules instructions. Then, click OK in the Edit Scheduler Rule screen to allow the settings to take effect in the Router.

15.20 Firmware Upgrade

If you click Advanced in the top navigation menu and then select the Firmware Upgrade link, the following screen will appear. This screen is used to update the firmware that controls the operation of your Router. The updated firmware may be loaded from a CD-ROM, from a file stored on a local hard drive within your network, or from an update file stored on an Internet server.

**IMPORTANT:** The configurable settings of your Router may be erased during the upgrade process.

Do any of the following:

- Select the desired option from the Upgrade from the Internet drop-down list. You can choose to perform an automatic check at the specified number of hours and URL. Or you can disable automatic check.

  **NOTE:** The URL must be in the format: protocol://user:password@host:port/path where protocol is one of http, https, ftp or tftp. Either user or password, or both, may be left out. The port number is also optional.

- Click Check Now to retrieve the firmware update file and display any available update information. You must be connected to the Internet to use this option.

  **NOTE:** If you click Check Now and the page returns “No new version available,” this indicates that the firmware update file is not available.

- Click Force Upgrade to download the firmware update file and to automatically update the Router firmware if an update is available and applicable. You must be connected to the Internet to use this option.

  **NOTE:** The URL must be in the format: protocol://user:password@host:port/path where protocol is one of http, https, ftp or tftp. Either user or password, or both, may be left out. The port number is also optional.

- Click Upgrade Now to retrieve the firmware update file from a local hard drive or CD-ROM on your Network. Internet connection is not required for this option.
15.21 Routing

If you click Advanced in the top navigation menu and then select the Routing link, the following screen will appear. You can choose to setup your Router to use static or dynamic routing. Dynamic routing automatically adjusts how packets travel on the network, whereas static routing specifies a fixed routing path to neighboring destinations.

15.21.1 Basic Routing Settings

To create a new route, click the New Route link. If you change any settings in this screen, click Apply to save the settings.
If you clicked **New Route**, the following screen will appear. Configure the settings in this screen, and then click **OK** to continue.

- **Rule Name**—Select the type of network from the drop-down list.
- **Destination**—Enter the destination is the destination host, subnet address, network address, or default route. The destination for a default route is 0.0.0.0.
- **Netmask**—Enter the network mask is used in conjunction with the destination to determine when a route is used.
- **Gateway**—Enter the Router’s IP address.
- **Metric**—Enter the desired measurement of the preference of a route. Typically, the lowest metric is the most preferred route. If multiple routes exist to a given destination network, the route with the lowest metric is used.
15.21.2 Advanced Routing Settings

To configure advanced routing settings, click the Advanced button in the Routing screen.

If you clicked the Advanced button, the following screen will appear. If you change any settings in this screen, click Apply to save the settings.
15.22 IGMP Configuration

If you click **Advanced** in the top navigation menu and then select the **IGMP Configuration** link, the following screen will appear. This screen allows you to configure IGMP LAN Proxy configuration settings in your Router.

The Router supports IGMP multicasting, which allows hosts connected to a network to be updated whenever an important change occurs in the network. A multicast is simply a message that is sent simultaneously to a predefined group of recipients. Each member of the multicast group will receive all messages addressed to the group.

IGMP proxy enables multicast packets to be routed according to the IGMP requests of local network devices requesting to join multicast groups. To enable IGMP Proxy, click the adjacent check box, a check mark will appear in the box. Next, enter the appropriate values in the fields provided and click **Apply** to save the settings.
**15.22.1 New Membership Filter**

If you clicked the **New Membership Filter** link in the preceding screen, the following screen will appear.

Select the desired settings for the membership filter you want to create. Then click **Apply** to save the settings.
15.22.2 New Multicast Address

If you clicked the New Multicast Address link in the preceding screen, the following screen will appear. Enter multicast address and then click Apply.

If you clicked Apply, the address will be displayed in the list of Multicast Addresses.
15.22.3 IGMP Status

If you click Advanced in the top navigation menu and then select the IGMP Status link, the following screen will appear.

**NOTE:** If IGMP proxy is not enabled, the IGMP Proxy Status panel will be empty.

15.23 PPPoE Relay

If you click Advanced in the top navigation menu and then select the PPPoE Relay link, the following screen will appear. PPPoE Relay enables the Router to relay packets on PPPoE connections, while keeping its designated functionality for any additional connections.

To activate PPPoE Relay, click the check box (check mark will appear in the box). Click **Apply** to save the settings.
15.24 IP Address Distribution

If you click Advanced in the top navigation menu and then select the IP Address Distribution link, the following screen will appear.

Your Router's Dynamic Host Configuration Protocol (DHCP) server makes it possible to easily add computers that are configured as DHCP clients to the home network. It provides a mechanism for allocating IP addresses and delivering network configuration parameters to such hosts. The Router’s default DHCP server is the LAN bridge.

A client (host) sends out a broadcast message on the LAN requesting an IP address for itself. The DHCP server then checks its list of available addresses and leases a local IP address to the host for a specific period of time and simultaneously designates this IP address as “taken.” At this point the host is configured with an IP address for the duration of the lease.

To configure the DHCP Server settings, click the Network (Home/Office) link, the following screen will appear. Enter the desired DHCP settings in the fields provided, and then click Apply to save the settings.
16. SYSTEM MONITORING

16.1 Gateway Status

If you click System Monitoring in the top navigation menu, and then click Gateway Status in the left submenu, the following screen will appear. After you have finished viewing information about your Router, click Close.

<table>
<thead>
<tr>
<th>Gateway Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Software Version:</td>
</tr>
<tr>
<td>Release Date:</td>
</tr>
<tr>
<td>Platform:</td>
</tr>
<tr>
<td>Model Number:</td>
</tr>
<tr>
<td>INI File Name:</td>
</tr>
<tr>
<td>INI File Version:</td>
</tr>
<tr>
<td>Hardware Version:</td>
</tr>
<tr>
<td>Hardware Serial Number:</td>
</tr>
<tr>
<td>Upgrade</td>
</tr>
</tbody>
</table>
16.2 Gateway Status

If you click System Monitoring in the top navigation menu, and then click Full Status/System wide Monitoring of Connections in the left submenu, the following screen will appear. This screen displays connection information for devices connected to your Router. At this screen, you can do any of the following:

- Turn off Automatic Refresh by clicking the Automatic Refresh Off button. When Automatic Refresh is enabled, the screen will be updated automatically to display the most current statistics.
- Manually refresh this screen by clicking the Refresh button.
- Click the links in this screen to access the Router’s connection settings.
- Click Close to return to the Network Connections screen.

### Full Status/System wide Monitoring of Connections

<table>
<thead>
<tr>
<th>Name</th>
<th>Network (Home/Office)</th>
<th>Ethernet Switch</th>
<th>Broadband Connection (Ethernet)</th>
<th>Coax</th>
<th>Broadband Connection (Coax)</th>
<th>Wireless 802.11g Access Point</th>
<th>WAN PPPoE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Device Name</td>
<td>br0</td>
<td>eth0</td>
<td>eth1</td>
<td>LAN-en2210</td>
<td>WAN-en2210</td>
<td>eth0</td>
<td>ppp0</td>
</tr>
<tr>
<td>Status</td>
<td>Connected</td>
<td>1 Ports Connected</td>
<td>Disabled</td>
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<td>Connected</td>
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<td>Network</td>
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<td>Network (Home/Office)</td>
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<td>WAN</td>
<td>Network (Home/Office)</td>
<td>Broadband Connection (Coax)</td>
</tr>
<tr>
<td>Underlying Device</td>
<td>Coax</td>
<td>Wireless 802.11g Access Point</td>
<td>Broadband Connection (Coax)</td>
<td>Multimedia over Coax (MOCA)</td>
<td>Multimedia over Coax (MOCA)</td>
<td>Wireless 802.11g Access Point</td>
<td>PPoE</td>
</tr>
<tr>
<td>Connection Type</td>
<td>Bridge</td>
<td>Hardware Ethernet Switch</td>
<td>Ethernet</td>
<td>Multimedia over Coax (MOCA)</td>
<td>Multimedia over Coax (MOCA)</td>
<td>Wireless 802.11g Access Point</td>
<td>PPoE</td>
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<tr>
<td>Download Rate</td>
<td>54 MB</td>
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<td></td>
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<tr>
<td>MAC Address</td>
<td>00:18:3a:ac:3a:9a:00</td>
<td>00:18:3a:ac:3a:9a</td>
<td>00:18:3a:ac:3a:9b</td>
<td>00:18:3a:ac:3a:9b</td>
<td>00:18:3a:ac:3a:9b</td>
<td>00:18:3a:ac:3a:9b</td>
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<tr>
<td>IP Address</td>
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</tr>
<tr>
<td>Subnet Mask</td>
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<tr>
<td>Default Gateway</td>
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<td></td>
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<td>10.16.90.10</td>
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<tr>
<td>DNS Server</td>
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<tr>
<td>IP Address Distribution</td>
<td>DHCP Server</td>
<td>Disabled</td>
<td>Disabled</td>
<td>Disable</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Service Name</td>
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</tr>
<tr>
<td>User Name</td>
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</tr>
<tr>
<td>Packets Sent Total</td>
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<td>462630</td>
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<td>92867</td>
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<tr>
<td>Bytes Sent Total</td>
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<td>127955042</td>
<td>0</td>
<td>0</td>
<td>11844231</td>
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</tr>
<tr>
<td>Packets Sent Unicast</td>
<td>467533</td>
<td>25575</td>
<td>0</td>
<td>0</td>
<td>80121</td>
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<td>Packets Sent Multicast</td>
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<td>436055</td>
<td>0</td>
<td>0</td>
<td>201497</td>
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<td>Packets Sent Broadcast</td>
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<td>0</td>
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<td>12746</td>
<td>5497</td>
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<tr>
<td>Packets Sent Total</td>
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<td>0</td>
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<td>0</td>
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<td>0</td>
</tr>
<tr>
<td>Errors</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Packets Sent Total</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>
16.3 System Log

If you click System Monitoring in the top navigation menu and then click System Log in the left submenu, the following screen will appear. This screen displays the details of your system's logged events. To save the system log, click Save Log, and then follow the instructions to save the log to the desired location.

```
<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Event-Type</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>May 28, 2008</td>
<td>Log</td>
<td>Message</td>
<td>daemon.warn sys_if_ioctl_mii_execute:507: Both tried MII ioctl's 8847/89f0 failed: Operation not supported. [repeated 2 times, last time on May 28 17:30:21 2008]</td>
</tr>
<tr>
<td>May 28, 2008</td>
<td>Log</td>
<td>Message</td>
<td>daemon.warn rmt_udp_open failed</td>
</tr>
<tr>
<td>May 28, 2008</td>
<td>Log</td>
<td>Message</td>
<td>daemon.err Not a HTTP, HTTPS, FTP or TFTP url: [repeated 2 times, last time on May 28 17:27:48 2008]</td>
</tr>
<tr>
<td>May 28, 2008</td>
<td>Log</td>
<td>Message</td>
<td>daemon.warn CONNNECTION LOG: WAN status changed from No Internet Connection to Connected, IP address=10.16.80.10</td>
</tr>
<tr>
<td>May 28, 2008</td>
<td>Log</td>
<td>Message</td>
<td>daemon.info secondary DNS address 10.16.16.2</td>
</tr>
<tr>
<td>May 28, 2008</td>
<td>Log</td>
<td>Message</td>
<td>daemon.info primary DNS address 10.16.16.8</td>
</tr>
<tr>
<td>May 28, 2008</td>
<td>Log</td>
<td>Message</td>
<td>daemon.info remote IP address 10.16.90.1</td>
</tr>
<tr>
<td>May 28, 2008</td>
<td>Log</td>
<td>Message</td>
<td>daemon.info local IP address 10.16.90.10</td>
</tr>
<tr>
<td>May 28, 2008</td>
<td>Log</td>
<td>Message</td>
<td>daemon.info Connecting: ppp0</td>
</tr>
<tr>
<td>May 28, 2008</td>
<td>Log</td>
<td>Message</td>
<td>daemon.info Init IGMP proxy module</td>
</tr>
<tr>
<td>May 28, 2008</td>
<td>Log</td>
<td>Message</td>
<td>daemon.info Uninit IGMP proxy module</td>
</tr>
<tr>
<td>May 28, 2008</td>
<td>Log</td>
<td>Message</td>
<td>daemon.info ppp0 started</td>
</tr>
<tr>
<td>May 28, 2008</td>
<td>Log</td>
<td>Message</td>
<td>daemon.info Protocol Auto Detect: created pppoe WAN connection</td>
</tr>
<tr>
<td>May 28, 2008</td>
<td>Log</td>
<td>Message</td>
<td>daemon.info Protocol Auto Detect: found PPPoE server</td>
</tr>
<tr>
<td>May 28, 2008</td>
<td>Log</td>
<td>Message</td>
<td>daemon.info PPPoE SRV Detect: Server detected on dev eth1</td>
</tr>
<tr>
<td>May 28, 2008</td>
<td>Log</td>
<td>Message</td>
<td>daemon.info eth1: link up, device will be up</td>
</tr>
</tbody>
</table>
```
17. TECHNICAL SUPPORT INFORMATION

Contact your Internet service provider for technical support.

18. PRODUCT SPECIFICATIONS

<table>
<thead>
<tr>
<th>System Requirements for 10/100 Base-T/Ethernet</th>
<th>LEDs</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Pentium® or equivalent class machines or higher</td>
<td>• Power</td>
</tr>
<tr>
<td>• Microsoft® Windows® (XP, 2000, ME, NT 4.0, 98 SE) Macintosh® OS X, or Linux installed</td>
<td>• Coax WAN</td>
</tr>
<tr>
<td>• 64 MB RAM (128 MB recommended)</td>
<td>• Ethernet WAN</td>
</tr>
<tr>
<td>• 10 MB of free hard drive space</td>
<td>• Internet</td>
</tr>
<tr>
<td>• 10/100 Base-T Network Interface Card (NIC)</td>
<td>• Wireless Setup</td>
</tr>
<tr>
<td>• Internet Explorer 5.5 or higher or Netscape Navigator 7.x or higher</td>
<td>• USB</td>
</tr>
<tr>
<td>• Computer Operating System CD-ROM</td>
<td>• LAN Ethernet 1 through 4</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>System Requirements for Wireless</th>
<th>Connectors</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Pentium® or equivalent class machines or higher</td>
<td>• COAX</td>
</tr>
<tr>
<td>• Microsoft® Windows® (XP, 2000, ME, 98 SE) installed</td>
<td>• USB</td>
</tr>
<tr>
<td>• 64 MB RAM (128 MB recommended)</td>
<td>• Ethernet: Four 8-pin RJ-45 modular jacks</td>
</tr>
<tr>
<td>• 10 MB of free hard drive space</td>
<td>• WAN: 8-pin RJ-45 modular jack</td>
</tr>
<tr>
<td>• Internet Explorer 5.5 or higher or Netscape Navigator 7.x or higher</td>
<td>• Power: Barrel connector</td>
</tr>
<tr>
<td>• Computer operating system CD-ROM</td>
<td></td>
</tr>
<tr>
<td>• IEEE 802.11b/g PC adapter</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>System Requirements for Coax</th>
<th>Power</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Pentium® or equivalent class machines or higher</td>
<td>• Power Supply: 120 VAC to 12 VDC wall-mount power supply</td>
</tr>
<tr>
<td>• Microsoft® Windows® (XP, 2000, ME, 98 SE) installed</td>
<td></td>
</tr>
<tr>
<td>• 64 MB RAM (128 MB recommended)</td>
<td></td>
</tr>
<tr>
<td>• 10 MB of free hard drive space</td>
<td></td>
</tr>
<tr>
<td>• Internet Explorer 5.5 or later or</td>
<td></td>
</tr>
<tr>
<td>• Netscape Navigator 7.x or higher or</td>
<td></td>
</tr>
<tr>
<td>• Firefox 1.0.7 or later</td>
<td></td>
</tr>
<tr>
<td>• Computer operating system CD-ROM</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Connectors</th>
<th>Dimensions</th>
</tr>
</thead>
<tbody>
<tr>
<td>• COAX</td>
<td>• Height: 1.9 in. (4.8 cm)</td>
</tr>
<tr>
<td>• USB</td>
<td>• Width: 10.8 in. (27.4 cm)</td>
</tr>
<tr>
<td>• Ethernet: Four 8-pin RJ-45 modular jacks</td>
<td>• Depth: 5.75 in. (14.6 cm)</td>
</tr>
<tr>
<td>• WAN: 8-pin RJ-45 modular jack</td>
<td></td>
</tr>
<tr>
<td>• Power: Barrel connector</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Connectors</th>
<th>Weight</th>
</tr>
</thead>
<tbody>
<tr>
<td>• COAX</td>
<td>• Approx. 1.32 lb (0.60 kg)</td>
</tr>
<tr>
<td>• USB</td>
<td></td>
</tr>
<tr>
<td>• Ethernet: Four 8-pin RJ-45 modular jacks</td>
<td></td>
</tr>
<tr>
<td>• WAN: 8-pin RJ-45 modular jack</td>
<td></td>
</tr>
<tr>
<td>• Power: Barrel connector</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Connectors</th>
<th>Environmental</th>
</tr>
</thead>
<tbody>
<tr>
<td>• COAX</td>
<td>• Relative Humidity: 5 to 95%, non-condensing</td>
</tr>
<tr>
<td>• USB</td>
<td>• Storage Temperature: -20 °C to 85 °C</td>
</tr>
<tr>
<td>• Ethernet: Four 8-pin RJ-45 modular jacks</td>
<td>(-4 °F to 185 °F)</td>
</tr>
<tr>
<td>• WAN: 8-pin RJ-45 modular jack</td>
<td>• Ambient Temperature: 23 °C (73 °F)</td>
</tr>
<tr>
<td>• Power: Barrel connector</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Connectors</th>
<th>EMC/Safety/Regulatory Certifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>• COAX</td>
<td>• FCC Part 15, Class B</td>
</tr>
<tr>
<td>• USB</td>
<td>• FCC Part 68</td>
</tr>
<tr>
<td>• Ethernet: Four 8-pin RJ-45 modular jacks</td>
<td>• ANSI/UL Standard 60950-1</td>
</tr>
<tr>
<td>• WAN: 8-pin RJ-45 modular jack</td>
<td>• CAN/CSA C22.2 No. 6090-1</td>
</tr>
<tr>
<td>• Power: Barrel connector</td>
<td></td>
</tr>
</tbody>
</table>
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Document Part Number 030-300554 Rev. A

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