Install two new AA batteries. Make sure the batteries are oriented correctly. To test if the batteries have been installed correctly, press a few keys on the remote. One of the Device Keys [DVD, AUX, TV, STB] on the top of the remote will blink briefly when you press a key.

**APPLICATIONS**

Your remote is now ready to control your FiOS TV or STB.

For video instructions, press the Menu key on your remote then select Help on the Main Menu. For additional information about your FiOS TV service and your remote, go to verizon.com/fioshelp

**INSTALL BATTERIES**

Press a Device Key on top of the remote to make sure your FiOS TV "STB Mode." Press the CH+ key to see the next higher channel. Press 5 - 0 then OK to tune to channel 50. Press Last to return to the last channel. Press Info to see information about the current program. Press Exit to return to TV watching. Press Guide to see a list of TV programs. Press Exit to return to watching. Press the Menu key to launch the FiOS TV Main Menu. From the Main Menu you can access all the features of your FiOS TV service.

Press A, V, and keys to navigate through this menu. We suggest that you become familiar with all the options on the Main Menu. To select any item, press OK. Press Exit at any time to return to TV watching.

You are probably already familiar with most of the keys on your remote. You may be a few which are new to you.

- Options displays extra options or provides help based on what you are doing.
- Favorites displays your list of favorite channels. (The first time you press the key, you will be invited to set up your favorite channels.)
- Demand displays a list of movies and other types of programs you can watch at any time.
- Press Widgets to access local weather, traffic and other information.

If you have a STB with a built-in DVR:

- DVR displays your list of recorded programs.
- is a rocker button, which moves the lower half of the button to pause the program. Press upper half of the button to continue to play from where you left off.
- jumps back a few seconds in the program you are watching.
- If you are watching a recorded program, jumps forward in the program.
- records the current program.

Note: You can assign a DVD or VCR to the DVD key. The AUX key is reserved for audio receivers, amplifiers and VCR.

**YOUR TV**

This is called "programming the remote." If you don’t want to control devices other than your FiOS TV STB, you do not need to program the remote.

**WHAT IF NONE OF THE KEYS WORK?**

If none of the codes worked, try the following procedure. (As before, we will use the example of a TV. For other devices use the appropriate Device Key instead of the TV key in step 2 and 3.)

1. Turn on your TV.
2. Press and hold the TV key.
3. While holding down the TV key, press OK.
4. Release both keys. The Device Keys will blink twice.
5. Press 9 - 3 - 2 - 2.
6. While holding down the TV key, press the TV key.
8. Every time you press the remote sends out a new power-off command to the TV. Keep pressing until the TV turns off. (You can press STOP to go back.)
9. When the TV turns off, you have found the right code. Press OK to store this code.

Note: There are over 200 TV and DVD codes. The most common codes are tried first, but you may still need to press over 200 times to find the right code. If you reach the end of the list of codes, the entire remote will flash twice and return to normal operation. You can exit programming at any time by pressing Exit.

**THE CHANNEL KEYS**

CH+, CH- and Last control the STB. Pressing the Channel Keys will always control the AUX device when in AUX mode.) This is the way most people will want the remote to work. However, you can change how the Volume Keys work.

If you always want the Volume Keys to control the TV (typically a home theater receiver) regardless of the mode they are in.

1. Press and hold the STB key.
2. While holding down the STB key, press OK.
3. Release both keys. The Device Keys will blink twice.
5. The STB key will blink twice.
6. Press AUX. The AUX key will blink 3 times to indicate success in programming.

**THE POWER KEY**

Power turns on or off both your STB and TV when you are in STB mode. (If you have a DVR STB, the DVR will continue to record scheduled programs when off.) You can re-program how the Power Key works.

If you want the Power Key to control multiple devices at once...

1. Press and hold the STB key.
2. While holding down the STB key, press OK.
3. Release both keys. The Device Keys will blink twice.
5. The STB key will blink twice.
6. Press OK. The STB key will blink 3 times to indicate success in programming.

**THE VOLUME KEYS**

VOL+, VOL- and Mute always control the TV volume even when you are in STB or DVD mode. (However, the Volume Keys will always control the AUX device when in AUX mode.) This is the way most people will want the remote to work. However, you can change how the Volume Keys work.

If you want the Volume Keys to control the TV or DVD device...

1. Press and hold the STB key.
2. While holding down the STB key, press OK.
3. Release both keys. The Device Keys will blink twice.
5. The STB key will blink twice.
6. On the remote, find each Device Key you want to control. Press in the order you want them to turn on or off.
7. Press OK when done. The STB key should blink 3 times to indicate success in programming.

**THE REMOTE**

Note: All previous programming will be lost.

To reset the remote to the original factory defaults do the following.

1. Press and hold the STB key.
2. While holding down the STB key, press OK.
3. Release both keys. The Device Keys will blink twice.
4. Press 9 - 0 - 0.
5. The STB key will blink to indicate success in programming.

For example, to program the Power Key to turn on or off your TV, AUX and STB, in that order, with one press of Power, press [STB+OK], [9-7-7], [TV], [AUX], [STB], [OK].