Fios Home Router

Action required

Download and install the My Fios app for personalized setup instructions.

Don't have internet access? Use the installation instructions inside.

Includes:

Fios Home Router
(1) Power adapter
(1) Ethernet cable
(1) Coax cables (2)
Coax splitter (1)

Troubleshooting

If the light is red or flashing red, Verizon support is needed.

For installation help, use the My Fios app or visit **verizon.com/routersupport**.
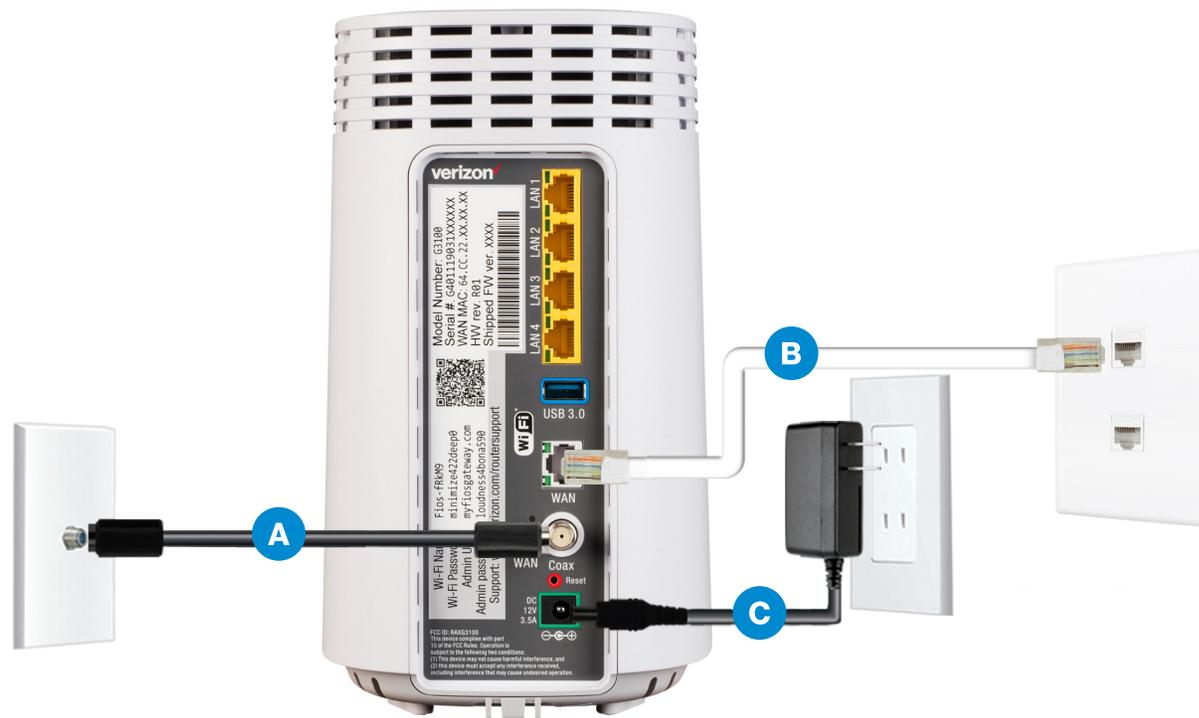
Installation instructions

1. Connect your cables

A. Connect the coax cable from the coax port on your router to a coax outlet.

B. If you ordered internet speeds greater than 100 Mbps, connect the Ethernet cable from the WAN port on your router to an Ethernet outlet.

C. Connect the power cord from the router to an electrical outlet.

D. Router will take up to 10 minutes to power up completely. Move on when the front light is solid white.

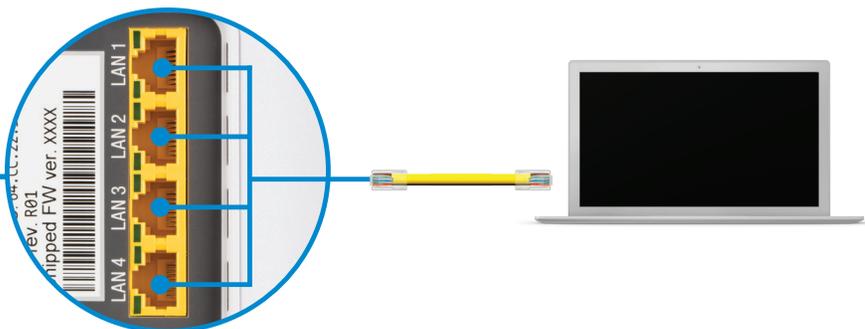Note: If home is wired Ethernet, follow same steps as above using an Ethernet cable instead of a coax cable.

2. Connect your devices

Wired or Wi-Fi? Your choice.

Wired

A. Connect the Ethernet cable to any yellow LAN port on your router.

B. Connect the other end to your computer.

Wi-Fi

A. Get the Wi-Fi name and password off the label on your router.

B. On your device, choose your Wi-Fi name when it appears.

C. Enter the Wi-Fi password exactly as it appears on your router label.

Note: The Fios Home Router has one Wi-Fi name that supports both 2.4GHz and 5GHz signals. The Self-Organizing Network (SON) feature allows your devices to move between the two signals automatically for an optimized Wi-Fi connection.

3. Activate your router

Open an internet browser and follow the prompts.